

November 22, 2013

Missouri Public Service Commission
Governor Office Building
200 Madison Street, Suite 500
Jefferson City, MO 65102

RE: JX-2014-0206
Qwest Communications Company, LLC, d/b/a CenturyLink QCC

Dear Secretary:

Enclosed with this electronic filing are the Qwest Communications Company, LLC (“QCC”), d/b/a CenturyLink QCC, Missouri P.S.C. Tariff No. 1 amended pages for Long Distance Service provided by Qwest Communications Company, LLC, d/b/a CenturyLink QCC.

This amended filing is changing the requested effective date from December 6, 2013 to January 17, 2014, and replaces the previous filing that was originally made on November 5, 2013.

QCC respectfully requests that the proposed changes outlined above become effective on January 17, 2014.

If you have any questions regarding this filing, please contact me or Sharon Alvarado on 303-992-5836.

Respectfully submitted,



Marla Hazlett
Tariff Analyst III
Marla.Hazlett@CenturyLink.com
Voice: (303) 992-5838
Fax: (720) 578-2912

Attachments

November 5, 2013

Missouri Public Service Commission
Governor Office Building
200 Madison Street, Suite 500
Jefferson City, MO 65102

RE: Qwest Communications Company, LLC, d/b/a CenturyLink QCC

Dear Secretary:


Enclosed with this electronic filing are the Qwest Communications Company, LLC (“QCC”), d/b/a CenturyLink QCC, Missouri P.S.C. Tariff No. 1 pages for Long Distance Service provided by Qwest Communications Company, LLC, d/b/a CenturyLink QCC.

This filing increases the Choice Unlimited Plan monthly rate by \$2.00 for both business and residential customers. Customer notice was provided via post card during the month of November, and a copy of that notice is included with this filing. In addition, we are also grandfathering Frame Relay and ATM Services due to manufacturer discontinuance of the equipment needed to provide service. Customers have been notified of the grandfathering and have the option of moving to alternative CenturyLink services such as IQ Networking Private Port.

QCC respectfully requests that the proposed changes outlined above become effective December 6, 2013.

If you have any questions regarding this filing, please contact me or Sharon Alvarado on 303-992-5836.

Respectfully submitted,



Marla Hazlett
Tariff Analyst III
Marla.Hazlett@CenturyLink.com
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Fax: (720) 578-2912

Attachments

SECTION 3 - DESCRIPTION OF SERVICE AND RATES

3.59 Q.guaranteed

Q.guaranteed will no longer be available to new customers as of November 30, 2007. Current Q.guaranteed, customers can continue to receive services under their existing contract and make any changes as agreed to by customer and Qwest.

Effective December 15, 2013, CenturyLink’s QCC Frame Relay and ATM Services will no longer accept new orders from existing customers (except to the extent permitted by contract).

- Customers with a contract that expires prior to December 15, 2014 may retain their QCC Frame Relay or ATM Services covered by that contract on a month-to-month basis until December 15, 2014.
- Customers with a contract that expires after December 15, 2014 may retain their QCC Frame Relay or ATM Services covered by that contract until the expiration of that contract.

(N)
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(N)

General Description

Q.guaranteed is a voice and data service offering flat rates based on term and minimum usage commitments. Q.guaranteed is designed for new businesses with monthly revenue between \$100 to \$100,000. It is available on a month-to-month basis, one year, two year, or three year term commitment and the terms have thirteen (13) commitment levels.

Billing and Rounding

Rates are quoted in full minutes. Call rounding is six (6) second initial and one (1) second incremental. For customers who sign up after November 20, 2000, call rounding will be initial eighteen (18) seconds and six (6) second incremental.

Directory Assistance

Directory Assistance is available for all Q.guaranteed customers.

(M)

(M) Material moved to Sheet No. 80.1.

ISSUE DATE: November 5, 2013

EFFECTIVE DATE: January 17, 2014

By: Chantel Mosby
Director – Tariffs
100 CenturyTel Drive
Monroe, LA 71203

SECTION 3 - DESCRIPTION OF SERVICE AND RATES

3.59 Q.guaranteed (Continued)

Minimums

There is a minimum monthly usage commitment per month (Monthly Commitment) for all customers. Qwest will count the customer's total Q.guaranteed service usage set forth in the customer's term commitment; less taxes, monthly recurring charges, and non-recurring charges to determine whether a customer satisfies the Monthly Commitment requirement. If, during any month the customer's invoiced usage charges are less than the required Monthly Commitment, the customer will be billed and required to pay the difference between the Monthly Commitment and the actual amount billed. For Month-to-Month customers, this requirement will be applied beginning with the customer's first full month's invoice. For those customers who sign a one, two, or three year term commitment, this requirement will be applied with their fourth full month's invoice.

(M)

Renewals

The customer or Qwest may terminate the term commitment at the end of the initial term by providing not less than thirty (30) days written notice. The customer's notice of termination must be sent to: Qwest, Attention: Cancellation Notification, Department 0270/1021, 4650 Lakehurst Court, Dublin, OH 43016. If written notification is not submitted to Qwest at least thirty (30) days prior to the expiration of the term commitment, and Qwest has not given notice of termination to the customer, this term commitment shall automatically renew based on the same terms and conditions, at the same monthly commitment level and initial term, and at the tariffed rates in effect at the time of such renewal.

(M)

(M) Material moved from Sheet No. 80.

ISSUE DATE: November 5, 2013

EFFECTIVE DATE: January 17, 2014

By: Chantel Mosby
Director – Tariffs
100 CenturyTel Drive
Monroe, LA 71203

SECTION 3 – DESCRIPTION OF SERVICE AND RATES

3.102. Q.Integrity

Q.Integrity will no longer be available to new customers as of November 30, 2007. Current Q.Integrity, customers can continue to receive services under their existing contract and make any changes as agreed to by customer and Qwest.

Effective December 15, 2013, CenturyLink’s QCC Frame Relay and ATM Services will no longer accept new orders from existing customers (except to the extent permitted by contract).

- Customers with a contract that expires prior to December 15, 2014 may retain their QCC Frame Relay or ATM Services covered by that contract on a month-to-month basis until December 15, 2014.
- Customers with a contract that expires after December 15, 2014 may retain their QCC Frame Relay or ATM Services covered by that contract until the expiration of that contract.

(N)
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(N)

A. General Description

1. Q.Integrity™ is a suite of business communication services for large multi-location companies billing \$50,000.00 or more per month. Products available under Q.Integrity include Switched and Dedicated Voice Services, Enhanced Toll-Free (8XX) Services, Calling Card and Directory Assistance Services.
2. Q.Integrity offers integrated pricing with cross discounting based on aggregate revenue of contributing services, billing and reporting capabilities.

B. Toll-Free Service

1. A monthly recurring charge applies to each toll-free number reserved for or supplied to a Q.Integrity customer depending on the term commitment selected.
2. Enhanced Toll-Free Features may be selected as enhancements to Qwest’s toll-free services. Enhanced Toll-Free Features are available individually or in any combination for both existing and new customers.

(M)

(M) Material moved to Sheet No. 173.

ISSUE DATE: November 5, 2013

EFFECTIVE DATE: January 17, 2014

By: Chantel Mosby
Director – Tariffs
100 CenturyTel Drive
Monroe, LA 71203

SECTION 3 – DESCRIPTION OF SERVICE AND RATES

3.102. Q.Integrity (Continued)

C. Terms and Conditions

1. Billing and Rounding

Rates are quoted in full minutes. Calling rounding is in initial 18-second and additional 6-second increments. All minutes of use will be rounded up to the next increment, however, calls are subject to a 30-second minimum average time requirement.

(M)

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2. Pricing Arrangements

a. Q.Integrity offers two different pricing arrangements, Options D and E. The customer may select either of these options, however, shortfall penalties apply if the customer does not meet the product’s minimum revenue commitments. The term of a Q.Integrity Option D or E agreement begins on the first day of the billing cycle following the date of the customer’s signature.

b. Option D

Option D requires customers to sign a term commitment of one, two, or three years and meet a minimum volume of \$50,000.00 per month in contributing services.

c. Option E

Requires customers to sign a term commitment of one, two, or three years and select an Annual Usage Minimum commitment that must be met during each Annual Period. Customers must select one of the five Option E annual usage minimums set forth in the following table:

Annual Usage Minimum Tiers
(Option E Only)

- a. \$1,200,000.00
- b. \$1,800,000.00
- c. \$2,400,000.00
- d. \$3,600,000.00
- e. \$4,800,000.00

(M) Material moved from Sheet No. 172.

ISSUE DATE: November 5, 2013

EFFECTIVE DATE: January 17, 2014

By: Chantel Mosby
Director – Tariffs
100 CenturyTel Drive
Monroe, LA 71203

SECTION 3 – DESCRIPTION OF SERVICE AND RATES

3.110. QWEST CHOICE UNLIMITED PLAN – BUSINESS

Terms and Conditions (Cont'd)

- 7. If the customer’s usage exceeds 3,000 Minutes of Use in any month, the customer shall be presumed to be in violation of the applicable restrictions and it shall be the responsibility of the customer to demonstrate to the Company that the customer’s use was not a violation of any of the restrictions.
- 8. The Company may take any other action permitted by this Tariff and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.
- 9. Call detail is provided.
- 10. Qwest Choice Unlimited Plan is available to all business customers that have no more than a total of ten business lines per location.
- 11. Inbound Toll Free services permit customers to receive domestic inbound calls.

Rates and Charges

1. Switched Access – Outbound, Per-Minute Rates

	INTERLATA RATE	INTRALATA RATE
• All Time Periods - Per Minute	\$0.00	\$0.00
	MONTHLY RATE	
• Per Line	\$30.00 (I)	

2. Toll-Free

a. Switched Access – Inbound, Per-Minute Rates

	INTERLATA RATE	INTRALATA RATE
• All Time Periods - Per Minute	\$0.05	\$0.05

3. Charge for Each Toll-Free Number

	MONTHLY RATE
• Per 8XX Number	\$5.00

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Monroe, LA 71203

SECTION 5 - OBSOLETE SERVICE AND RATES

5.7 QWEST CHOICE UNLIMITED PLAN – RESIDENCE
Terms and Conditions (Cont'd)

- 9. Certain restrictions apply. The Qwest Choice Unlimited Plan may not be used in conjunction with the following: auto dialers, long distance Internet access, call center applications including, but not limited to, auto-dialers, PBX trunks, ground start line or trunks, ISDN services, foreign exchange services, public telephone services, public access smart-pay phones, analog to digital conversion digital PBX services, WATS services, PBX services, non-square electronic key telephone systems, hybrid key telephone systems, predictive calling/dialing systems, automatic outbound dialing systems, any type of automatic call distribution system, or the functional equivalent of any such system listed above. The Company may monitor the customer's usage to ensure that the customer's use of the Qwest Choice Unlimited Plan is consistent with the applicable restrictions. If the Company determines that the customer is in violation of above listed restrictions, the customer shall forfeit eligibility for rates under this plan and will be moved to another usage sensitive plan of the customer's choice.
- 10. If the customer's usage exceeds 5,000 Minutes of Use in any month, the customer shall be presumed to be in violation of the applicable restrictions and it shall be the responsibility of the customer to demonstrate to the Company that the customer's use was not a violation of any of the restrictions.
- 11. The Company may take any other action permitted by this Tariff and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.
- 12. Call detail is provided.

Rates and Charges

	INTERLATA RATE	INTRALATA RATE
• All Time Periods - Per Minute	—	—
	MONTHLY RATE	
• Per Line	\$29.00 (I)	

ISSUE DATE: November 5, 2013

EFFECTIVE DATE: January 17, 2014

By: Chantel Mosby
Director – Tariffs
100 CenturyTel Drive
Monroe, LA 71203

QCC residence:

NOTICE OF PRICE INCREASE: Beginning with your next bill, your Unlimited Long Distance Plan will increase \$2.00 to \$29.00. If you have questions regarding this increase, please contact Customer Service at the number on your bill.

QCC Business:

NOTICE OF PRICE INCREASE: Beginning with your next bill, your Unlimited Long Distance Plan will increase \$2.00 to \$30.00. If you have questions regarding this increase, please contact Customer Service at the number on your bill