Α. General

Access Lines extend between the central office of the Company and the premises of the customer. Rates for Access Lines shown in paragraph B.1 below apply to services provided by the Telephone Company either 1) using the Company's local loop and switching facilities, including touch tone services, or 2) reselling the Incumbent Local Exchange Company's local service. The rates for Access lines shown in paragraph B.2 below apply to services provided by the Telephone Company using unbundled local loops (2 wire) leased from the Incumbent Local Exchange Carrier (ILEC). The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff. Applicable taxes levied by federal, state, county and local taxing authorities are in addition to the rates set forth below.

Rates

B.1 All rates shown are for the period of one month.

Access Lines	<u>Monthly Rate – Applies to the St. Robert, Fort Leonard</u> <u>Wood, Waynesville, Newburg, Richland, Dixon, Republic</u> and Clever exchanges*	(D)
Residence	\$19.95	(D) (D)
All other local rates for Desir	dential and Rusiness services are available at Fidelity's	(T)

All other local rates for Residential and Business services are available at Fidelity's (T) Website: (Ť)

www.fidelitycommunications.com

B.2 All rates shown are for the period of one month.

Access Lines	Monthly Rate (ILEC) – All exchanges
Residence	\$44.00
Business	\$54.00

* St. Robert, Fort Leonard Wood and Waynesville exchanges include Extended Area Service (EAS) as described in part C of this section.

(D)

(D)

(D) Delete text (T) Change in text

CANCELLED

December 18, 2019

Missouri Public

Service Commission CN-2020-0128; YC-2020-0079

Jason Ross Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080

Effective: April 1, 2016

FILED Missouri Public Service Commission JC-2016-0239

PSC Mo. No. 1 Section 25 18th Revised Sheet 1 Cancels 17th Revised Sheet 1

LOCAL EXCHANGE SERVICE

A. General

Access Lines extend between the central office of the Company and the premises of the customer. Rates for Access Lines shown in paragraph B.1 below apply to services provided by the Telephone Company either 1) using the Company's local loop and switching facilities, including touch tone service, or 2) reselling the Incumbent Local Exchange Company's local service. The rates for Access lines shown in paragraph B.2 below apply to services provided by the Telephone Company using unbundled local loops (2 wire) leased from the Incumbent Local Exchange Carrier (ILEC). The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff. Applicable taxes levied by federal, state, county and local taxing authorities are in addition to the rates set forth below.

Rates

B.1 All rates shown are for the period of one month.

Access Lines	Monthly Rate - Applies to the Rolla exchange	
Residence	\$20.00	
Business	\$30.00	
Business	\$25.00 (Two Year Contract)	
Access Lines	Monthly Rate – Applies to the St. Robert, Fort Leonard Wood, Waynesville, Newburg, Richland, Dixon, Republic and Clever exchanges *	
Residence	\$19.95	
Business	\$30.00	
Business	\$26.00 (Three Year Contract)	(N)
Access Lines	Monthly Rate – Applies to the Lebanon and Salem exchanges	
Residence	\$20.00 ***	
Business	\$27.00 (Month to Month) ****	
Business	\$24.00 (Two Year Contract) **/****	
		(D)

B.2 All rates shown are for the period of one month.

Access Lines	Monthly Rate (ILEC) - All exchanges
Residence	\$44.00
Business	\$54.00

* St. Robert, Fort Leonard Wood and Waynesville exchanges include Extended Area Service (EAS) as described in part C of this section.

** Subject to early termination fee (per customer account) of \$265 if termination occurs in the first year

of a contract and \$135 if termination occurs in the second year of a contract.

*** Includes an Enhanced Digital Voice Residential Feature Pack as described in section 42.

**** Includes an Enhanced Digital Voice Business Feature Pack as described in section 42. For Lebanon and Salem exchanges, limited to existing customers in existing locations as of June 6, 2010. Others will receive a Business Essentials Pack.

Issued: April 3, 2012 Issued By:

Dave Beier, VP-Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080

CANCELLED April 1, 2016 Missouri Public Service Commission JC-2016-0239 Filed Missouri Public Service Commission JC-2012-0573

Effective: May 3, 2012

(D)

A. General

Access Lines extend between the central office of the Company and the premises of the customer. Rates for Access Lines shown in paragraph B.1 below apply to services provided by the Telephone Company either 1) using the Company's local loop and switching facilities, including touch tone service, or 2) reselling the Incumbent Local Exchange Company's local service. The rates for Access lines shown in paragraph B.2 below apply to services provided by the Telephone Company using unbundled local loops (2 wire) leased from the Incumbent Local Exchange Carrier (ILEC). The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff. Applicable taxes levied by federal, state, county and local taxing authorities are in addition to the rates set forth below.

Rates

B.1 All rates shown are for the period of one month.

<u>Access Lines</u> Residence Business	<u>Monthly Rate – Applies to the Rolla exchange</u> \$20.00 \$30.00	(I) (I)
Business	\$25.00 (Two Year Contract)	(I)
Access Lines	<u>Monthly Rate – Applies to the St. Robert, Fort Leonard Wood,</u> <u>Waynesville, Newburg, Richland, Dixon, Republic and Clever</u> <u>exchanges *</u>	
Residence	\$19.95	
Business	\$30.00	(I)
Access Lines Residence Business Business Business Business	Monthly Rate – Applies to the Lebanon and Salem exchanges \$20.00 *** \$27.00 (Month to Month) **** \$24.00 (Two Year Contract) **/**** \$16.00 (Three Year Contract) **/**** \$20.00 (20 or more lines per customer) **/****	(I) (I) (I)

B.2 All rates shown are for the period of one month.

Access Lines	Monthly Rate (ILEC) – All exchanges
Residence	\$44.00
Business	\$54.00

* St. Robert, Fort Leonard Wood and Waynesville exchanges include Extended Area Service (EAS) as described in part C of this section.

** Subject to early termination fee (per customer account) of \$265 if termination occurs in the first year of a contract and \$135 if termination occurs in the second year of a contract.

*** Includes an Enhanced Digital Voice Residential Feature Pack as described in section 42.

**** Includes an Enhanced Digital Voice Business Feature Pack as described in section 42. For Lebanon and Salem exchanges, limited to existing customers in existing locations as of June 6, 2010. Others will receive a Business Essentials Pack.

Issued: March 8, 2012 Issued By:

CANCELLED May 3, 2012 Missouri Public Service Commission JC-2012-0573 Dave Beier, VP-Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080

Effective: March 18, 2012 FILED

> Missouri Public Service Commission JC-2012-0423

A. General

Access Lines extend between the central office of the Company and the premises of the customer. Rates for Access Lines shown in paragraph B.1 below apply to services provided by the Telephone Company either 1) using the Company's local loop and switching facilities, including touch tone service, or 2) reselling the Incumbent Local Exchange Company's local service. The rates for Access lines shown in paragraph B.2 below apply to services provided by the Telephone Company using unbundled local loops (2 wire) leased from the Incumbent Local Exchange Carrier (ILEC). The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff. Applicable taxes levied by federal, state, county and local taxing authorities are in addition to the rates set forth below.

Rates

B.1 All rates shown are for the period of one month.

<u>Access Lines</u> Residence Business Business	<u>Monthly Rate – Applies to the Rolla exchange</u> \$18.00 \$26.00 \$22.00 (Two Year Contract)	(I)
Access Lines	Monthly Rate – Applies to the St. Robert, Fort Leonard Wood,	
	Waynesville, Newburg, Richland, Dixon, Republic and Clever	
	exchanges *	
Residence	\$19.95	
Business	\$26.00	
A		
Access Lines	Monthly Rate – Applies to the Lebanon and Salem exchanges	
Residence	\$18.00 ***	(I)
Business	\$24.00 (Month to Month) ****	
Business	\$21.00 (Two Year Contract) **/****	
Business	\$16.00 (Three Year Contract) **/****	
Business	\$20.00 (20 or more lines per customer) **/****	

B.2 All rates shown are for the period of one month.

Access Lines	Monthly Rate (ILEC) – All exchanges
Residence	\$44.00
Business	\$54.00

* St. Robert, Fort Leonard Wood and Waynesville exchanges include Extended Area Service (EAS) as described in part C of this section.

** Subject to early termination fee (per customer account) of \$265 if termination occurs in the first year of a contract and \$135 if termination occurs in the second year of a contract.

*** Includes an Enhanced Digital Voice Residential Feature Pack as described in section 42.

**** Includes an Enhanced Digital Voice Business Feature Pack as described in section 42. For Lebanon and Salem exchanges, limited to existing customers in existing locations as of June 6, 2010. Others will receive a Business Essentials Pack.

Issued: May 26, 2011 Issued By:

Dave Beier, VP-Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080

CANCELED March 18, 2012 Missouri Public Service Commission JC-2012-0423 Filed Missouri Public Service Commission JC-2011-0595

Effective: July 1, 2011

A. General

Access Lines extend between the central office of the Company and the premises of the customer. Rates for Access Lines shown in paragraph B.1 below apply to services provided by the Telephone Company either 1) using the Company's local loop and switching facilities, including touch tone service, or 2) reselling the Incumbent Local Exchange Company's local service. The rates for Access lines shown in paragraph B.2 below apply to services provided by the Telephone Company using unbundled local loops (2 wire) leased from the Incumbent Local Exchange Carrier (ILEC). The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff. Applicable taxes levied by federal, state, county and local taxing authorities are in addition to the rates set forth below.

Rates

B.1 All rates shown are for the period of one month.

<u>Access Lines</u> Residence Business Business	<u>Monthly Rate – Applies to the Rolla exchange</u> \$16.50 \$26.00 \$22.00 (Two Year Contract)
Access Lines	Monthly Rate – Applies to the St. Robert, Fort Leonard Wood,
	Waynesville, Newburg, Richland, Dixon, Republic and Clever
	exchanges *
Residence	\$19.95
Business	\$26.00
Access Lines	Monthly Rate – Applies to the Lebanon and Salem exchanges
Residence	\$16.00 ***
Business	\$24.00 (Month to Month) ****
Business	\$21.00 (Two Year Contract) **/****
Business	\$16.00 (Three Year Contract) **/****
Business	\$20.00 (20 or more lines per customer) **/****

B.2 All rates shown are for the period of one month.

Access Lines	Monthly Rate (ILEC) – All exchanges
Residence	\$44.00
Business	\$54.00

* St. Robert, Fort Leonard Wood and Waynesville exchanges include Extended Area Service (EAS) as described in part C of this section.

** Subject to early termination fee (per customer account) of \$265 if termination occurs in the first year of a contract and \$135 if termination occurs in the second year of a contract.

*** Includes an Enhanced Digital Voice Residential Feature Pack as described in section 42.

**** Includes an Enhanced Digital Voice Business Feature Pack as described in section 42. For Lebanon and Salem exchanges, limited to existing customers in existing locations as of June 6, 2010. Others will receive a Business Essentials Pack.

Issued: September 22, 2010 Issued By:

Dave Beier, VP-Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080

Effective: October 22, 2010

FILED Missouri Public Service Commission JC-2011-0143

CANCELLED July 1, 2011 Missouri Public Service Commission JC-2011-0595

A. General

Access Lines extend between the central office of the Company and the premises of the customer. Rates for Access Lines shown in paragraph B.1 below apply to services provided by the Telephone Company using the Company's local loop and switching facilities, including touch tone service. The rates for Access lines shown in paragraph B.2 below apply to services provided by the Telephone Company using unbundled local loops (2 wire) leased from the Incumbent Local Exchange Carrier (ILEC). The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff. Applicable taxes levied by federal, state, county and local taxing authorities are in addition to the rates set forth below.

Rates

B.1 All rates shown are for the period of one month.

<u>Access Lines</u> Residence Business Business	<u>Monthly Rate – Applies to the Rolla exchange</u> \$16.50 \$26.00 \$22.00 (Two Year Contract)	(N)
Access Lines	<u>Monthly Rate – Applies to the St. Robert, Fort Leonard Wood,</u> <u>Waynesville, Newburg, Richland, Dixon, Republic and Clever</u> exchanges *	
Residence	\$19.95	
Business	\$26.00	
<u>Access Lines</u> Residence	Monthly Rate – Applies to the Lebanon and Salem exchanges \$16.00 ***	
Business	\$24.00 (Month to Month) ****	
Business	\$21.00 (Two Year Contract) **/****	
Business	\$16.00 (Three Year Contract) **/****	
Business	\$20.00 (20 or more lines per customer) **/****	
Business	\$20.00 (20 or more lines per customer) **/****	

B.2 All rates shown are for the period of one month.

Access Lines	Monthly Rate (ILEC) – All exchanges
Residence	\$44.00
Business	\$54.00

- * St. Robert, Fort Leonard Wood and Waynesville exchanges include Extended Area Service (EAS) as described in part C of this section.
- ** Subject to early termination fee (per customer account) of \$265 if termination occurs in the first year of a contract and \$135 if termination occurs in the second year of a contract.

*** Includes an Enhanced Digital Voice Residential Feature Pack as described in section 42.

**** Includes an Enhanced Digital Voice Business Feature Pack as described in section 42. For Lebanon and Salem exchanges, limited to existing customers in existing locations as of June 6, 2010. Others will receive a Business Essentials Pack.

Issued: July 9, 2010 Issued By:

Dave Beier, VP-Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080 Effective: August 8, 2010

CANCELLED October 22, 2010 Missouri Public Service Commission JC-2011-0143

FILED Missouri Public Service Commission JC-2011-0020

A. General

Access Lines extend between the central office of the Company and the premises of the customer. Rates for Access Lines shown in paragraph B.1 below apply to services provided by the Telephone Company using the Company's local loop and switching facilities, including touch tone service. The rates for Access lines shown in paragraph B.2 below apply to services provided by the Telephone Company using unbundled local loops (2 wire) leased from the Incumbent Local Exchange Carrier (ILEC). The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff. Applicable taxes levied by federal, state, county and local taxing authorities are in addition to the rates set forth below.

Rates

B.1 All rates shown are for the period of one month.

<u>Monthly Rate – Applies to the Rolla exchange</u> \$16.50 \$26.00	
<u>Monthly Rate – Applies to the St. Robert, Fort Leonard Wood,</u> <u>Waynesville, Newburg, Richland, Dixon, Republic and Clever</u> exchanges *	
\$26.00	
Monthly Rate – Applies to the Lebanon and Salem exchanges	
\$21.00 (Two Year Contract) **/****	
\$16.00 (Three Year Contract) **/****	
\$20.00 (20 or more lines per customer) **/****	(N)
	 \$16.50 \$26.00 Monthly Rate – Applies to the St. Robert, Fort Leonard Wood, Waynesville, Newburg, Richland, Dixon, Republic and Clever exchanges * \$19.95 \$26.00 Monthly Rate – Applies to the Lebanon and Salem exchanges \$16.00 *** \$24.00 (Month to Month) **** \$21.00 (Two Year Contract) **/**** \$16.00 (Three Year Contract) **/****

B.2 All rates shown are for the period of one month.

Access Lines	Monthly Rate (ILEC) – All exchanges
Residence	\$44.00
Business	\$54.00

* St. Robert, Fort Leonard Wood and Waynesville exchanges include Extended Area Service (EAS) as described in part C of this section.

- ** Subject to early termination fee (per customer account) of \$265 if termination occurs in the first year of a contract and \$135 if termination occurs in the second year of a contract.
 (N)
 (N)
- *** Includes an Enhanced Digital Voice Residential Feature Pack as described in section 42.
- **** Includes an Enhanced Digital Voice Business Feature Pack as described in section 42. For Lebanon and Salem exchanges, limited to existing customers in existing locations as of June 6, 2010. Others will receive a Business Essentials Pack.

Issued: May 7, 2010 Issued By: CANCELLED August 8, 2010 Missouri Public Service Commission JC-2011-0020

Dave Beier, VP-Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080 Effective: June 6, 2010

FILED Missouri Public Service Commission JC-2010-0635 (T)

(T)

(T)

A. General

Access Lines extend between the central office of the Company and the premises of the customer. Rates for Access Lines shown in paragraph B.1 below apply to services provided by the Telephone Company using the Company's local loop and switching facilities, including touch tone service. The rates for Access lines shown in paragraph B.2 below apply to services provided by the Telephone Company using unbundled local loops (2 wire) leased from the Incumbent Local Exchange Carrier (ILEC). The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff. Applicable taxes levied by federal, state, county and local taxing authorities are in addition to the rates set forth below.

Rates

B.1 All rates shown are for the period of one month.

Access Lines	Monthly Rate – Applies to the Rolla exchange	
Residence Business	\$16.50 \$26.00	
Access Lines	Monthly Rate – Applies to the St. Robert, Fort Leonard Wood, Waynesville, Newburg, Richland, Dixon, Republic and Clever exchanges *	(N) (N)
Residence Business	\$19.95 \$26.00	
Access Lines	Monthly Rate – Applies to the Lebanon and Salem exchanges	
Residence Business Business Business	\$16.00 *** \$24.00 (Month to Month) **** \$21.00 (Two Year Contract) **/**** \$16.00 (Three Year Contract) **/****	

B.2 All rates shown are for the period of one month.

Access Lines	Monthly Rate (ILEC) – All exchanges
Residence	\$44.00
Business	\$54.00

* St. Robert, Fort Leonard Wood and Waynesville exchanges include Extended Area Service (EAS) as described in part C of this section.

** Subject to early termination fee of \$200 and porting administration fee of \$50, if porting services to an alternate service provider.

*** Includes an Enhanced Digital Voice Residential Feature Pack as described in section 42.

**** Includes an Enhanced Digital Voice Business Feature Pack as described in section 42.

Issued: August 29, 2008 Issued By:

> CANCELLED June 6, 2010 Missouri Public Service Commission JC-2010-0635

Dave Beier, Vice President - Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080

should be Effective October 09, 2008

Effective: September 28, 2008

FILED Missouri Public Service Commission

A. General

Access Lines extend between the central office of the Company and the premises of the customer. Rates for Access Lines shown in paragraph B.1 below apply to services provided by the Telephone Company using the Company's local loop and switching facilities, including touch tone service. The rates for Access lines shown in paragraph B.2 below apply to services provided by the Telephone Company using unbundled local loops (2 wire) leased from the Incumbent Local Exchange Carrier (ILEC). The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff. Applicable taxes levied by federal, state, county and local taxing authorities are in addition to the rates set forth below.

Rates

B.1 All rates shown are for the period of one month.

Access Lines	Monthly Rate – Applies to the Rolla exchange	(T)
Residence Business	\$16.50 \$26.00	
Access Lines	Monthly Rate – Applies to the St. Robert, Fort Leonard Wood, Waynesville, Newburg and Richland exchanges *	(T)
Residence Business	\$19.95 \$26.00	
Access Lines	Monthly Rate – Applies to the Lebanon and Salem exchanges	
Residence Business Business Business	\$16.00 *** \$24.00 (Month to Month) **** \$21.00 (Two Year Contract) **/**** \$16.00 (Three Year Contract) **/****	

B.2 All rates shown are for the period of one month.

Access Lines	Monthly Rate (ILEC) – All exchanges
Residence	\$44.00
Business	\$54.00

- * St. Robert, Fort Leonard Wood and Waynesville exchanges include Extended Area Service (EAS) as (T) described in part C of this section.
- ** Subject to early termination fee of \$200 and porting administration fee of \$50, if porting services to an alternate service provider.
- *** Includes an Enhanced Digital Voice Residential Feature Pack as described in section 42.
- **** Includes an Enhanced Digital Voice Business Feature Pack as described in section 42.

Issued: September 5, 2007 Issued By:

Dave Beier, Vice President - Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080

CANCELLED October 9, 2008 Missouri Public Service Commission Effective: October 5, 2007

FILED Missouri Public Service Commision

PSC MO. No. 1 Section 25 10th Revised Sheet 1 Cancels 9th Revised Sheet 1

LOCAL EXCHANGE SERVICE

A. General

Access Lines extend between the central office of the Company and the premises of the customer. Rates for Access Lines shown in paragraph B.1 below apply to services provided by the Telephone Company using the Company's local loop and switching facilities, including touch tone service. The rates for Access lines shown in paragraph B.2 below apply to services provided by the Telephone Company using unbundled local loops (2 wire) leased from the Incumbent Local Exchange Carrier (ILEC). The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff. Applicable taxes levied by federal, state, county and local taxing authorities are in addition to the rates set forth below.

Rates

B.1 All rates shown are for the period of one month.

Access Lines	Monthly Rate – Applies to the Rolla, Newburg and Richland exchanges	(T)
Residence Business	\$16.50 \$26.00	
Access Lines	Monthly Rate – Applies to the St. Robert, Fort Leonard Wood and Waynesville exchanges *	
Residence Business	\$19.95 \$26.00	
Access Lines	Monthly Rate – Applies to the Lebanon and Salem exchanges	(T)
Residence Business Business Business	\$16.00 *** \$24.00 (Month to Month) **** \$21.00 (Two Year Contract) **/**** \$16.00 (Three Year Contract) **/****	

B.2 All rates shown are for the period of one month.

Access Lines	Monthly Rate (ILEC) – All exchanges
Residence	\$44.00
Business	\$54.00

* Includes Extended Area Service (EAS) as described in part C of this section.

** Subject to early termination fee of \$200 and porting administration fee of \$50, if porting services to an alternate service provider.

*** Includes an Enhanced Digital Voice Residential Feature Pack as described in section 42.

**** Includes an Enhanced Digital Voice Business Feature Pack as described in section 42.

Issued: June 29, 2007 Issued By: Effective: August 1, 2007

Dave Beier, Vice President - Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080

FILED Missouri Public Service Commission

CANCELLED October 5, 2007 Missouri Public Service Commission

PSC MO. No. 1 Section 25 9th Revised Sheet 1 Cancels 8th Revised Sheet 1

LOCAL EXCHANGE SERVICE

A. General

Access Lines extend between the central office of the Company and the premises of the customer. Rates for Access Lines shown in paragraph B.1 below apply to services provided by the Telephone Company using the Company's local loop and switching facilities, including touch tone service. The rates for Access lines shown in paragraph B.2 below apply to services provided by the Telephone Company using unbundled local loops (2 wire) leased from the Incumbent Local Exchange Carrier (ILEC). The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff. Applicable taxes levied by federal, state, county and local taxing authorities are in addition to the rates set forth below.

Rates

B.1 All rates shown are for the period of one month.

Access Lines	Monthly Rate – Applies to the Rolla, Newburg, Salem and Richland exchanges
Residence	\$16.50
Business	\$26.00
Access Lines	<u>Monthly Rate – Applies to the St. Robert, Fort Leonard Wood</u> and Waynesville exchanges *
Residence	\$19.95
Business	\$26.00
Access Lines	Monthly Rate – Applies to the Lebanon exchange
Residence	\$16.00 ***
Business	\$24.00 (Month to Month) ****
Business	\$21.00 (Two Year Contract) **/****
Business	\$16.00 (Three Year Contract) **/****

B.2 All rates shown are for the period of one month.

Access Lines	Monthly Rate (ILEC) – All exchanges
Residence	\$44.00
Business	\$54.00

* Includes Extended Area Service (EAS) as described in part C of this section.

** Subject to early termination fee of \$200 and porting administration fee of \$50, if porting services to an alternate service provider.

*** Includes an Enhanced Digital Voice Residential Feature Pack as described in section 42.

**** Includes an Enhanced Digital Voice Business Feature Pack as described in section 42.

Issued: May 16, 2007 Issued By: Effective: June 15, 2007

Dave Beier, Vice President - Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080



(N)

CANCELLED August 1, 2007 Missouri Public Service Commission

PSC MO. No. 1 Section 25 8th Revised Sheet 1 Cancels 7th Revised Sheet 1

LOCAL EXCHANGE SERVICE

A. General

Access Lines extend between the central office of the Company and the premises of the customer. Rates for Access Lines shown in paragraph B.1 below apply to services provided by the Telephone Company using the Company's local loop and switching facilities, including touch tone service. The rates for Access lines shown in paragraph B.2 below apply to services provided by the Telephone Company using unbundled local loops (2 wire) leased from the Incumbent Local Exchange Carrier (ILEC). The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff. Applicable taxes levied by federal, state, county and local taxing authorities are in addition to the rates set forth below.

Rates

B.1 All rates shown are for the period of one month.

Access Lines	<u>Monthly Rate – Applies to the Rolla, Newburg, Salem and</u> <u>Richland exchanges</u>
Residence	\$16.50
Business	\$26.00
Access Lines	<u>Monthly Rate – Applies to the St. Robert, Fort Leonard Wood</u> and Waynesville exchanges *
Residence	\$19.95
Business	\$26.00
Access Lines	Monthly Rate – Applies to the Lebanon exchange
Residence	\$16.00 ***
Business	\$24.00 (Month to Month) ****
Business	\$21.00 (Two Year Contract) **/****

B.2 All rates shown are for the period of one month.

Access Lines	Monthly Rate (ILEC) - All exchanges
Residence	\$44.00
Business	\$54.00

* Includes Extended Area Service (EAS) as described in part C of this section.

** Subject to early termination fee of \$200 and porting administration fee of \$50, if porting services to an alternate service provider.

*** Includes an Enhanced Digital Voice Residential Feature Pack as described in section 42.

**** Includes an Enhanced Digital Voice Business Feature Pack as described in section 42.

Issued: April 2, 2007 Issued By: Effective: May 2, 2007

(T) (T)

Missouri Public Service Commission

Dave Beier, Vice President - Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080



June 15, 2007 Missouri Public Service Commission

PSC MO. No. 1 Section 25 7th Revised Sheet 1 Cancels 6th Revised Sheet 1

LOCAL EXCHANGE SERVICE

A. General

Access Lines extend between the central office of the Company and the premises of the customer. Rates for Access Lines shown in paragraph B.1 below apply to services provided by the Telephone Company using the Company's local loop and switching facilities, including touch tone service. The rates for Access lines shown in paragraph B.2 below apply to services provided by the Telephone Company using unbundled local loops (2 wire) leased from the Incumbent Local Exchange Carrier (ILEC). The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff. Applicable taxes levied by federal, state, county and local taxing authorities are in addition to the rates set forth below.

Rates

B.1 All rates shown are for the period of one month.

Access Lines	Monthly Rate – Applies to the Rolla, Newburg, Salem and Richland exchanges	
Residence Business	\$16.50 \$26.00	
Access Lines	<u>Monthly Rate – Applies to the St. Robert, Fort Leonard Wood</u> and Waynesville exchanges *	
Residence Business	\$19.95 \$26.00	(I)
Access Lines	Monthly Rate – Applies to the Lebanon exchange	
Residence Business Business	\$16.00 *** \$24.00 (Month to Month) \$21.00 (Two Year Contract) **	(I) (T)

B.2 All rates shown are for the period of one month.

Access Lines	Monthly Rate (ILEC) – All exchanges
Residence	\$44.00
Business	\$54.00

* Includes Extended Area Service (EAS) as described in part C of this section.

** Subject to early termination fee of \$200 and porting administration fee of \$50, if porting services to an alternate service provider.

*** Includes an Enhanced Digital Voice Residential Feature Pack as described in section 42.

(N)

Issued: February 22, 2007 Issued By:

Dave Beier, Vice President - Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080



Effective: March 24, 2007

Cancelled May 2, 2007 Missouri Public Service Commission

A. General

Access Lines extend between the central office of the Company and the premises of the customer. Rates for Access Lines shown in paragraph B.1 below apply to services provided by the Telephone Company using the Company's local loop and switching facilities, including touch tone service. The rates for Access lines shown in paragraph B.2 below apply to services provided by the Telephone Company using unbundled local loops (2 wire) leased from the Incumbent Local Exchange Carrier (ILEC). The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff. Applicable taxes levied by federal, state, county and local taxing authorities are in addition to the rates set forth below.

Rates

B.1 All rates shown are for the period of one month.

Access Lines	Monthly Rate – Applies to the Rolla, Newburg, Salem and Richland exchanges	(T)
Residence Business	\$16.50 \$26.00	
Access Lines	Monthly Rate – Applies to the St. Robert, Fort Leonard Wood and Waynesville exchanges *	
Residence Business	\$16.00 \$26.00	
Access Lines	Monthly Rate – Applies to the Lebanon exchange	(N)
Residence Business Business	\$15.00 \$24.00 (Month to Month) \$21.00 (Two Year Contract) **	(N) (N)

B.2 All rates shown are for the period of one month.

Access Lines	Monthly Rate (ILEC) - All exchanges
Residence	\$44.00
Business	\$54.00

* Includes Extended Area Service (EAS) as described in part C of this section.

****** Subject to early termination fee of \$200 and porting administration fee of \$50, if porting services to an alternate service provider.

Issued: June 22, 2006 Issued By:

Cancelled

Missouri Public Service Commission

March 24, 2007

Effective: July 22, 2006

Dave Beier, Vice President - Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080



A. General

Access Lines extend between the central office of the Company and the premises of the customer. Rates for Access Lines shown in paragraph B.1 below apply to services provided by the Telephone Company using the Company's local loop and switching facilities, including touch tone service. The rates for Access lines shown in paragraph B.2 below apply to services provided by the Telephone Company using unbundled local loops (2 wire) leased from the Incumbent Local Exchange Carrier (ILEC). The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff. Applicable taxes levied by federal, state, county and local taxing authorities are in addition to the rates set forth below.

Rates

B.1 All rates shown are for the period of one month.

Access Lines	Monthly Rate – Applies to the Rolla, Newburg, Lebanon, Salem and Richland exchanges
Residence	\$16.50 (I)
Business	\$26.00 (I)
Access Lines	Monthly Rate – Applies to the St. Robert, Fort Leonard Wood and Waynesville exchanges *
Residence	\$16.00
Business	\$26.00

B.2 All rates shown are for the period of one month.

Access Lines	Monthly Rate (ILEC) – All exchanges
Residence	\$44.00
Business	\$54.00

* Includes Extended Area Service (EAS) as described in part C of this section.

Issued: June 21, 2005 Issued By: Effective: July 1, 2005 Dave Beier, Vice President - Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080



Cancelled

July 22, 2006 Missouri Public Service Commission

A. General

Access Lines extend between the central office of the Company and the premises of the customer. Rates for Access Lines shown in paragraph B.1 below apply to services provided by the Telephone Company using the Company's local loop and switching facilities, including touch tone service. The rates for Access Lines shown in paragraph B.2 below apply to services provided by the Telephone Company using unbundled local loops (2 wire) leased from the Incumbent Local Exchange Carrier (ILEC). The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff. Applicable taxes levied by federal, state, county and local taxing authorities are in addition to the rates set forth below.

Rates

B.1 All rates shown are for the period of one month.

Access Lines	Monthly Rate – Applies to the Rolla, Newburg, Lebanon, Salem and Richland exchanges
Residence	\$15.00 (I)
Business	\$24.50 (I)
Access Lines	Monthly Rate – Applies to the St. Robert, Fort Leonard Wood and Waynesville exchanges *
Residence	\$16.00
Business	\$26.00

B.2 All rates shown are for the period of one month.

Access Lines	Monthly Rate (ILEC) – All exchanges
Residence	\$44.00
Business	\$54.00

* Includes Extended Area Service (EAS) as described in part C of this section.

Issued: June 1, 2004		Effective:	July 1, 2004
Issued By:	Dave Beier, Vice President – Regulatory		
	Fidelity Communications Services I, Inc.		
	64 N. Clark		

Sullivan, MO. 63080

CANCELLED

PSC MO. No. 1 Section 25 3rd Revised Sheet 1 Cancels 2nd Revised Sheet 1 Missouri Public Servico Commission

LOCAL EXCHANGE SERVICE

A. General

JUL 0 1 2004 rublic Service Commission MISSOURI

RFCD JAN 22 2003

Access Lines extend between the central office of the Company and the premises of the customer. Rates for Access Lines shown in paragraph B.1 below apply to services provided by the Telephone Company using the Company's local loop and switching facilities, including touch tone service. The rates for Access lines shown in paragraph B.2 below apply to services provided by the Telephone Company using unbundled local loops (2 wire) leased from the Incumbent Local Exchange Carrier (ILEC). The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff. Applicable taxes levied by federal, state, county and local taxing authorities are in addition to the rates set forth below.

Rates

B.1 All rates shown are for the period of one month.

Access Lines	Monthly Rate – Applies to the Rolla, Newburg, Lebanon, Salem and Richland exchanges	(N)
Residence Business	\$14.00 \$23.00	
Access Lines	Monthly Rate – Applies to the St. Robert, Fort Leonard Wood and Waynesville exchanges *	(N)
Residence Business	\$16.00 \$26.00	(N)

B.2 All rates shown are for the period of one month.

Access Lines	Monthly Rate (ILEC) – All excha	anges (N)
Residence Business	\$44.00 \$54.00	•

* Includes Extended Area Service (EAS) as described in part C of this section.

(N)

Issued: January 22, 2003 Issued By:

Effective: February 21, 2003 Dave Beier, Vice President - Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080

Missourt Public Service Commission

FILED FEB 21 2003

PSC MO. No. 1 Section 25 2nd Revised Sheet 1 Cancels 1st Revised Sheet 1

Missouri Public

LOCAL EXCHANGE SERVICE

REC'D MAY 23 2002

A. General

Service Commission

Access Lines extend between the central office of the Company and the premises of the customer. Rates for Access Lines shown in paragraph B.1 below apply to services provided by the Telephone Company using the Company's local loop and switching facilities, including touch tone service. The rates for Access lines shown in paragraph B.2 below apply to services provided by the Telephone Company using unbundled local loops (2 wire) leased from the Incumbent Local Exchange Carrier (ILEC). The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff. Applicable taxes levied by federal, state, county and local taxing authorities are in addition to the rates set forth below.

Rates

B.1 All rates shown are for the period of one month.

Access Lines	Monthly Rate	
Residence	\$14.00	(i)
Business	\$23.00	(i)

B.2 All rates shown are for the period of one month.

Access Lines	Monthly Rate (ILEC)
Residence	\$44.00
Business	\$54.00

CANCELLED



Missouri Public

FILED JUL 01 2002

Service Commission

Issued: May 23, 2002 Issued By:

Dave Beier, Vice President - Regulatory Fidelity Communication Services I, Inc. 64 N. Clark Sullivan, MO 63080 Effective: July 1, 2002

Missouri Public Cancels Original Sheet 1 Service Commission

LOCAL EXCHANGE SERVICE

REC'D JUN 012001

A. General

Access Lines extend between the central office of the Company and the premises of the customer. Rates for Access Lines shown in paragraph B.1 below apply to services provided by the Telephone Company using the Company's local loop and switching facilities, including touch tone service. The rates for Access lines shown in paragraph B.2 below apply to services provided by the Telephone Company using unbundled local loops (2 wire) leased from the Incumbent Local Exchange Carrier (ILEC). The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff. Applicable taxes levied by federal, state, county and local taxing authorities are in addition to the rates set forth below.

Rates

B.1 All rates shown are for the period of one month.

Access Lines Monthly Rate		
Residence	\$12.50	(1)
Business	\$22.00	(1)

B.2 All rates shown are for the period of one month.

Access Lines	Monthiy Rate (ILEC)
Residence	\$44.00
Business	\$54.00

CANCELLED

0 1 2002 ommission

Missouri Public Service Commission FILED JUL 01 2001

Issued: June 1, 2001 Issued By:

Dave Beier, Vice President - Regulatory Fidelity Communication Services I, Inc. 64 N. Clark Sullivan, MO 63080 Effective: July 1, 2001

RECEIVED

PSC MO. No. 1 Section 25 Original Sheet 1

APR 0 3 2000

LOCAL EXCHANGE SERVICE

MO. PUBLIC SERVICE COMM

\$54.00

A. General

Access Lines extend between the central office of the Company and the premises of the customer. Rates for Access Lines shown in paragraph B.1 below apply to services provided by the Telephone Company using the Company's local loop or electronics on a leased loop and switching facilities, including touch tone service. The rates for Access lines shown in paragraph B.2 below apply to services provided by the Telephone Company using resale or unbundled local loops (2 wire) leased from the Incumbent Local Exchange Carrier (ILEC). The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff. Applicable taxes levied by federal, state, county and local taxing authorities are in addition to the rates set forth below.

Rates

B.2

B.1 All rates shown are for the period of one month.

Access Lines	Monthly Rate
Residence Business	\$11.00 \$20.00
All rates shown are for the period of one month.	
Access Lines	Monthly Rate

<u>Access Lines</u> -resale or lease of unbundled local loops from the ILEC	Monthly Rate
Residence	\$44.00

CANCELLED



FILED

JUN 012000 0.0 ~ 1/9 1 MO. PUBLIC SERVICE COMM

Effective: June 1, 2000

Issued: April 3, 2000 Issued By:

Business

John Colbert, Senior Vice President Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080

C. Extended Area Services (EAS)

An arrangement whereby customers in one exchange can call customers in another exchange at the Local Exchange Service rate.

EAS is available from and to the St. Robert, Fort Leonard Wood and Waynesville exchanges.

D. <u>New Bundled Packages</u>

After April 1, 2016, the Company may offer new bundles. Rates and descriptions of Fidelity's new bundled service offerings are available at Fidelity's website:

www.fidelitycommunications.com.

E. <u>Grandfathered Bundles</u> (available in the Rolla exchange only)

The packages below are only available to existing customers at existing locations. All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate.

Rates

- 1.
 Rolla Power Pack Package**
 \$105.99
 (I)

 (includes Residential Access Line, 3 meg Cable
 Modem Internet Service, (MUSTView) Basic Cable
 TV and (MEGAView) Extended Basic Cable TV
- 2. Rolla Power Pack Lifeline Package** \$95.20 (I) (includes Residential Access Line, 3 meg Cable Modem Internet Service, (MUSTView) Basic Cable TV and (MEGAView) Extended Basic Cable TV

**Effective April 1, 2016, this package is no longer available to new customers and will be available to existing customers only at existing locations.

Effective: January 1, 2017

FILED Missouri Public Service Commission JC-2017-0132

CANCELLED December 18, 2019 Missouri Public Service Commission CN-2020-0128; YC-2020-0079

(T)

(T)

(T)

LOCAL EXCHANGE SERVICE (Cont'd)

C. Extended Area Services (EAS)

An arrangement whereby customers in one exchange can call customers in another exchange at the Local Exchange Service rate. EAS is available from and to the St. Robert, Fort Leonard Wood and Waynesville

D. New Bundled Packages

exchanges.

After April 1, 2016, the Company may offer new bundles. Rates and descriptions of Fidelity's new bundled service offerings are available at Fidelity's website:

www.fidelitycommunications.com.

E. <u>Grandfathered Bundles</u> (available in the Rolla exchange only)

The packages below are only available to existing customers at existing locations. All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate.

Rates

- 1. Rolla Power Pack Package** \$98.99 (includes Residential Access Line, 3 meg Cable Modem Internet Service, (MUSTView) Basic Cable TV and (MEGAView) Extended Basic Cable TV
- Rolla Power Pack Lifeline Package** \$85.20 (includes Residential Access Line, 3 meg Cable Modem Internet Service, (MUSTView) Basic Cable TV and (MEGAView) Extended Basic Cable TV

**Effective April 1, 2016, this package is no longer available to new customers and will be available to existing customers only at existing locations.

C. Extended Area Services (EAS)

An arrangement whereby customers in one exchange can call customers in another exchange at the Local Exchange Service rate. EAS is available from and to the St. Robert, Fort Leonard Wood and Waynesville exchanges.

D. Bundled Packages (available in the Rolla exchange only)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their package, or any part of the packet, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate. Furthermore, telephone installation charges will be waived on all packages.

1.	Rolla Power Pack Package (includes Residential Access Line, 3 meg Cable Modem Internet Service, (MUSTView) Basic Cable TV and (MEGAView) Extended Basic Cable TV)	<u>Rates</u> \$98.99	(I)
			(R)
2.	Rolla Just Perfect Package* (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 16 Meg. Cable Modem Internet service, (MUSTView Basic Cable TV, (MEGAView) Extended Basic Cable TV, Digital Cable TV and one Premium movie channel)		(T)(I)
	With Digital Ultimate Tier With Starz / Encore With Cinemax With Showtime / Movie Channel With HBO	\$129.99 \$129.98 \$129.98 \$129.98 \$132.98	(I) (I) (I) (I) (I)
3.	Rolla Power Pack Lifeline Package (includes Residential Lifeline Access Line, 3 meg Cable Modem Internet Service, (MUSTView) Basic Cable TV and (MEGAView) Extended Basic Cable TV)	\$85.20	(D)

(I) Increase

- (D) Decrease
- (R) Removed
- (T) Text

* Effective March 1, 2015, this package is no longer available to new customers and will be available to existing customers only at existing locations.

Issued: February 27, 2015 Issued By:

CANCELLED April 1, 2016 Missouri Public Service Commission JC-2016-0239 Jason L. Ross, Vice President - Legal Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080 Effective: March 1, 2015

FILED Missouri Public Service Commission JC-2015-0269

PSC MO. No. 1 Section 25 12th Revised Sheet 2 Cancels 11th Revised Sheet 2

LOCAL EXCHANGE SERVICE (Cont'd)

C. Extended Area Service (EAS)

An arrangement whereby customers in one exchange can call customers in another exchange at the Local Exchange Service rate. EAS is available from and to the St. Robert, Fort Leonard Wood and Waynesville exchanges.

D. Bundled Packages (available in the Rolla exchange only)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate. Furthermore, telephone installation charges will be waived on all packages.

		Rates	(T) (I)	
1.	Rolla Power Pack Package	\$97.99	(T)(T)	
	(includes Residential Access Line, 3 meg Cable Mode		h.l	
	Internet Service, (MUSTView) Basic Cable TV and (Basic Cable TV)	viega view) Extend	lea	
	Basic Cable 1 V)			
2.	Rolla Nearly Perfect Package	\$89.95	(T)	
	(includes Residential Access Line, Smart			
	Deluxe SmartFeatures Package, Residential			
	Voicemail, Unlimited Dial-up Internet service, (MUS'			
	Cable TV, (MEGAView) Extended Basic Cable TV, I			
	Cable TV and Starz / Encore Premium movie channel)		
3.	Rolla Just Perfect Package			
	(includes Residential Access Line, Smart			
	Deluxe SmartFeatures Package, Residential			
	Voicemail, 16 Meg. Cable Modern Internet service,		(T)	
	(MUSTView) Basic Cable TV, (MEGAView) Extended Basic Cable TV,			
	Digital Cable TV and one Premium movie channel)			
	With Digital Ultimate Tier	\$126.99	(1)	
	With Starz / Encore	\$126.99	(1)	
	With Cinemax	\$126.99	(1)	
	With Showtime / Movie Channel	\$126.99	(1)	
	With HBO	\$129.99	(I)	
4.	Rolla Power Pack Lifeline Package	\$87.20	(T)(T)	
	(includes Residential Lifeline Access Line, 3 meg Cat	ole Modem		
	Internet Service, (MUSTView) Basic Cable TV and (MEGAView) Extended			
	Basic Cable TV)			
(T) Change in	n text			
(1) Rate incre	ase			
Issued: Feb	ruary 28, 2014	Effective: April 1	1,2014	
Issued By:	Jason L. Ross, Vice President - Legal			
	Fidelity Communications Services I, Inc			
	64 N. Clark		N	
LED 2015	Sullivan, MO 63080		Sen	
Public				

CANCELLED March 1, 2015 Missouri Public Service Commission JC-2015-0269 Filed Missouri Public Service Commission JC-2014-0343

C. Extended Area Service (EAS)

An arrangement whereby customers in one exchange can call customers in another exchange at the Local Exchange Service rate. EAS is available from and to the St. Robert, Fort Leonard Wood and Waynesville exchanges.

D. Bundled Packages (available in the Rolla exchange only)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate. Furthermore, telephone installation charges will be waived on all packages.

1.	Rolla Power Pack Package (includes Residential Access Line, 3 meg Cable Modem Internet Service, Basic Cable TV and Extended Basic Cable TV)	<u>Rates</u> \$92.95	(I)
2.	Rolla Nearly Perfect Package (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, Unlimited Dial-up Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and Starz / Encore Premium movie channel)	\$89.95	
3.	Rolla Just Perfect Package (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 16 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and one Premium movie channel) With Digital Ultimate Tier	\$121.95	(T) (I)
	With Starz / Encore With Cinemax With Showtime / Movie Channel With HBO	\$121.95 \$121.95 \$121.95 \$121.95 \$121.95 \$124.95	(I) (I) (I) (I) (I)
4.	Rolla Power Pack Lifeline Package (includes Residential Lifeline Access Line, 3 meg Cable Modem Internet Service, Basic Cable TV and Extended Basic Cable TV)		(I)

Issued: April 15, 2013

Effective: June 1, 2013

CANCELLED Issued By: April 1, 2014 Missouri Public Service Commission JC-2014-0343 Jason L. Ross, Vice President - Legal Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080

FILED Missouri Public Service Commission JC-2013-0449

Datas

LOCAL EXCHANGE SERVICE (Cont'd)

С. Extended Area Service (EAS)

> An arrangement whereby customers in one exchange can call customers in another exchange at the Local Exchange Service rate. EAS is available from and to the St. Robert, Fort Leonard Wood and Waynesville exchanges.

D. Bundled Packages (available in the Rolla exchange only)

> All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate. Furthermore, telephone installation charges will be waived on all packages.

1.	Rolla Power Pack Package	<u>Rates</u> \$89.95 (T)
	(includes Residential Access Line, 3 meg Cable Modem	,
	Internet Service, Basic Cable TV and Extended Basic Cable TV	')
2.	Rolla Nearly Perfect Package	\$89.95
	(includes Residential Access Line, Smart	
	Deluxe SmartFeatures Package, Residential	
	Voicemail, Unlimited Dial-up Internet service, Basic	
	Cable TV, Extended Basic Cable TV, Digital	
	Cable TV and Starz / Encore Premium movie channel)	
3.	Rolla Just Perfect Package	
5.	(includes Residential Access Line, Smart	
	Deluxe SmartFeatures Package, Residential	
	Voicemail, 12 Meg. Cable Modem Internet service,	
	Basic Cable TV, Extended Basic Cable TV,	
	Digital Cable TV and one Premium movie channel)	
	With Digital Ultimate Tier	\$118.95
	With Starz / Encore	\$118.95
	With Cinemax	\$118.95
	With Showtime / Movie Channel	\$119.95
	With HBO	\$121.95
4.	Rolla Power Pack Lifeline Package	\$79.20 (N)
т.	(includes Residential Lifeline Access Line, 3 meg Cable Moder	. ,
	(includes residential Enternie riceess Ente, 5 meg Cable Woder	**

Internet Service, Basic Cable TV and Extended Basic Cable TV)

Issued: August 28, 2012 Effective: September 27, 2012 Dave Beier, Vice President – Regulatory Issued By: FILED Fidelity Communications Services I, Inc. CANCELLED

June 1, 2013 **Missouri Public** Service Commission JC-2013-0449

64 N. Clark Sullivan, MO 63080

Missouri Public Service Commission JC-2013-0098

C. Extended Area Service (EAS)

Service Commission JC-2013-0098

An arrangement whereby customers in one exchange can call customers in another exchange at the Local Exchange Service rate.

EAS is available from and to the St. Robert, Fort Leonard Wood and Waynesville exchanges.

D. Bundled Packages (available in the Rolla exchange only)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate. Furthermore, telephone installation charges will be waived on all packages.

1.	Rolla Advantage Package (includes Residential Access Line, 3 meg Cable Modem Internet Service, Basic Cable TV and Extended Basic Cable TV)	<u>Rates</u> \$89.95 (T)	(I)
2.	Rolla Nearly Perfect Package (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, Unlimited Dial-up Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and Starz / Encore Premium movie channel)	\$89.95	
3.	Rolla Just Perfect Package (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 12 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and one Premium movie channel)	(T)	
	With Digital Ultimate Tier	\$118.95	(I)
	With Starz / Encore	\$118.95	(I)
	With Cinemax	\$118.95	(I)
	With Showtime / Movie Channel	\$119.95	(I)
	With HBO	\$121.95	(I)
Issued: May 8	8, 2012	Effective: June 1, 20	012
Issued By:	Dave Beier, Vice President – Regulatory		
-	Fidelity Communications Services I, Inc.		
CANCELED	64 N. Clark		F
September 27, 20	Sullivan, MO 63080		Missou
Missouri Public			Service C

Filed Missouri Public Service Commission JC-2012-0706

C. Extended Area Service (EAS)

An arrangement whereby customers in one exchange can call customers in another exchange at the Local Exchange Service rate.

EAS is available from and to the St. Robert, Fort Leonard Wood and Waynesville exchanges.

D. Bundled Packages (available in the Rolla exchange only)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate. Furthermore, telephone (D) installation charges will be waived on all packages.

1.	Rolla Advantage Package (includes Residential Access Line, 1.5 meg Cable Modem Internet Service, Basic Cable TV and Extended Basic Cable TV)	<u>Rates</u> \$87.95	(I)
2.	Rolla Nearly Perfect Package (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, Unlimited Dial-up Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and Starz / Encore Premium movie channel)	\$89.95	
3.	Rolla Just Perfect Package (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 6 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and one Premium movie channel) With Digital Ultimate Tier With Starz / Encore With Cinemax With Showtime / Movie Channel With HBO	\$115.95 \$115.95 \$115.95 \$116.95 \$118.95	(N) (I) (I) (I) (I)

Issued: May 26, 2011 Issued By:

CANCELLED

June 1, 2012 Missouri Public

Service Commission

JC-2012-0706

Effective: July 1, 2011 Dave Beier, Vice President – Regulatory Fidelity Communications Services I, Inc. 64 N. Clark

Sullivan, MO 63080

Filed Missouri Public Service Commission JC-2011-0595

C. Extended Area Service (EAS)

An arrangement whereby customers in one exchange can call customers in another exchange at the Local Exchange Service rate.

EAS is available from and to the St. Robert, Fort Leonard Wood and Waynesville exchanges.

D. Bundled Packages (available in the Rolla exchange only)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate. Any customer subscribing to one of these packages (except the Rolla Nearly Perfect Package) is also eligible for an unlimited, direct dialed, domestic long distance plan for \$20.00 per month per access line. Furthermore, telephone installation charges will be waived on all packages.

1.	Rolla Advantage Package (includes Residential Access Line, 1.5 meg Cable Modem Internet Service, Basic Cable TV and Extended Basic Cable TV)	<u>Rates</u> \$86.95	(T)
2.	Rolla Nearly Perfect Package (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, Unlimited Dial-up Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and Starz / Encore Premium movie channel)	\$89.95	
3.	Rolla Just Perfect Package (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 6 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and one Premium movie channel)		(T)
	With Starz / Encore	\$112.95	
	With Cinemax	\$112.95	
	With Showtime / Movie Channel	\$113.95	
	With HBO	\$115.95	
Issued: Nove	mber 8, 2010 Effectiv	ve: December 8, 202	10
Issued By:	Dave Beier, Vice President – Regulatory		
•	Fidelity Communications Services I, Inc.		
	64 N. Clark		
CANCELLE July 1, 201 Missouri Pul Service Comm	1 blic	Missou Service C	LED uri Public Commission
JC-2011-05	95	JC-20	11-0234

C. Extended Area Service (EAS)

An arrangement whereby customers in one exchange can call customers in another exchange at the Local Exchange Service rate.

EAS is available from and to the St. Robert, Fort Leonard Wood and Waynesville exchanges.

D. Bundled Packages (available in the Rolla exchange only)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate. Any customer subscribing to one of these packages (except the Rolla Nearly Perfect Package) is also eligible for an unlimited, direct dialed, domestic long distance plan for \$20.00 per month per access line. Furthermore, telephone installation charges will be waived on all packages.

1.	Rolla Advantage Package (includes Residential Access Line, 512k Cable Modem Internet Service, Basic Cable TV and Extended Basic Cable TV)	<u>Rates</u> \$86.95	
2.	Rolla Nearly Perfect Package (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, Unlimited Dial-up Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and Starz / Encore Premium movie channel)	\$89.95	
3.	Rolla Just Perfect Package (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 3 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and one Premium movie channel)		
	With Starz / Encore	\$112.95	(I)
	With Cinemax	\$112.95	(I)
	With Showtime / Movie Channel	\$113.95	(I)
	With HBO	\$115.95	(I)
Issued: Jur	ne 21, 2010	Effective: July 1, 202	10
Issued By:	Dave Beier, Vice President – Regulatory	-	
	Fidelity Communications Services I, Inc.		
	64 N. Clark	FILED	
	Sullivan, MO 63080	Missouri Pu	blic
ELLED	,	Service Comm	iission
r 8, 2010 i Public		JC-2010-07	'32

CANCELLED December 8, 2010 Missouri Public Service Commission JC-2011-0234

C. Extended Area Service (EAS)

JC-2010-0732

An arrangement whereby customers in one exchange can call customers in another exchange at the Local Exchange Service rate.

EAS is available from and to the St. Robert, Fort Leonard Wood and Waynesville exchanges.

D. Bundled Packages (available in the Rolla exchange only)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate. Any customer subscribing to one of these packages (except the Rolla Nearly Perfect Package) is also eligible for an unlimited, direct dialed, domestic long distance plan for \$20.00 per month per access line. Furthermore, telephone installation charges will be waived on all packages.

(Rolla Advantage Package (includes Residential Access Line, 512k Cable Modem Internet Service, Basic Cable IV and Extended Basic Cable TV)	<u>Rates</u> \$86.95	(I)
(]] (Rolla Nearly Perfect Package (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, Unlimited Dial-up Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and Starz / Encore Premium movie channel)	\$89.95	
(]]	Rolla Just Perfect Package (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 3 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and one Premium movie channel)		
	With Starz / Encore	\$109.95	(I)
	With Cinemax	\$109.95	(I)
	With Showtime / Movie Channel	\$110.95	(I)
	With HBO	\$112.95	(I)
Issued: May 28, 2009		Effective: June 7, 20	09
Issued By:	Dave Beier, Vice President – Regulatory		
	Fidelity Communications Services I, Inc.		
	64 N. Clark		Filed
CANCEL July 1, 2		R.	lissouri Public
Missouri F			vice Commission
Service Corr			C-2009-0838

C. Extended Area Service (EAS)

An arrangement whereby customers in one exchange can call customers in another exchange at the Local Exchange Service rate.

EAS is available from and to the St. Robert, Fort Leonard Wood and Waynesville exchanges.

D. Bundled Packages (available in the Rolla exchange only)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate. Any customer subscribing to one of these packages (except the Rolla Nearly Perfect Package) is also eligible for an unlimited, direct dialed, domestic long distance plan for \$20.00 per month per access line. Furthermore, telephone installation charges will be waived on all packages.

1.	Rolla Advantage Package (includes Residential Access Line, 512k Cable Modem Internet Service, Basic Cable TV and Extended Basic Cable TV)	<u>Rates</u> \$83.95	(I)
2.	Rolla Nearly Perfect Package (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, Unlimited Dial-up Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and Starz / Encore Premium movie channel)	\$89.95	
3.	Rolla Just Perfect Package (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 3 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and one Premium movie channel)		
	With Starz / Encore	\$106.95	(I)
	With Cinemax	\$107.95	(I)
	With Showtime / Movie Channel	\$108.95	(I)
	With HBO	\$109.95	(I)
Issued: Ju	ne 5, 2008	Effective: June 15, 2	.008
Issued By:	Dave Beier, Vice President – Regulatory		
5	Fidelity Communications Services I, Inc.		
	64 N. Clark		
	Sullivan, MO 63080		
d)09			FILED
09			Missouri Pi

Cancelled June 07, 2009 Missouri Public Service Commission JC-2009-0838

FILED Missouri Public Service Commision

C. Extended Area Service (EAS)

An arrangement whereby customers in one exchange can call customers in another exchange at the Local Exchange Service rate.

EAS is available from and to the St. Robert, Fort Leonard Wood and Waynesville exchanges.

D. Bundled Packages (available in the Rolla exchange only)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate. Any customer subscribing to one of these packages (except the Rolla Nearly Perfect Package) is also eligible for an unlimited, direct dialed, domestic long distance plan for \$20.00 per month per access line. Furthermore, telephone installation charges will be waived on all packages.

1.	Rolla Advantage Package (includes Residential Access Line, 512k Cable Modem Internet Service, Basic Cable TV and Extended Basic Cable TV)	<u>Rates</u> \$81.95	(I)
2.	Rolla Nearly Perfect Package (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, Unlimited Dial-up Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and Starz / Encore Premium movie channel)	\$89.95	
3.	Rolla Just Perfect Package (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 3 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and one Premium movie channel)		
	With Starz / Encore	\$104.95	(I)
	With Cinemax	\$105.95	(I)
	With Showtime / Movie Channel	\$106.95	(I)
	With HBO	\$107.95	(I)
Issued: June	29, 2007 Ef	fective: August 1, 200)7
Issued By:	Dave Beier, Vice President – Regulatory Fidelity Communications Services I, Inc. 64 N. Clark		
)	Sullivan, MO 63080		FILED
			. –

C. Extended Area Service (EAS)

An arrangement whereby customers in one exchange can call customers in another exchange at the Local Exchange Service rate.

EAS is available from and to the St. Robert, Fort Leonard Wood and Waynesville exchanges.

D. Bundled Packages (available in the Rolla exchange only)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate. Any customer subscribing to one of these packages (except the Rolla Nearly Perfect Package) is also eligible for an unlimited, direct dialed, domestic long distance plan for \$20.00 per month per access line. Furthermore, telephone installation charges will be waived on all packages.

1.	Rolla Advantage Package (includes Residential Access Line, 512k Cable Modem Internet Service, Basic Cable TV and Extended Basic Cable TV)	<u>Rates</u> \$79.95
2.	Rolla Nearly Perfect Package (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, Unlimited Dial-up Internet service, Bas Cable TV, Extended Basic Cable TV, Digital Cable TV and Starz / Encore Premium movie cham	
3.	Rolla Just Perfect Package (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 3 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and one Premium movie channel)
	With Starz / Encore	\$102.95
	With Cinemax	\$103.95
	With Showtime / Movie Channel	\$104.95
	With HBO	\$105.95
Issued: July	18, 2006	Effective: August 17, 2006
Issued By:	Dave Beier, Vice President – Regulat	tory
	Fidelity Communications Services I,	Inc.
	64 N. Clark	
	Sullivan, MO 63080	
ED		



(T)

C. Extended Area Service (EAS)

An arrangement whereby customers in one exchange can call customers in another exchange at the Local Exchange Service rate.

EAS is available from and to the St. Robert, Fort Leonard Wood and Waynesville exchanges.

D. Bundled Packages (available in the Rolla exchange only)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate. Any customer subscribing to one of these packages (except the Rolla Nearly Perfect Package) is also eligible for an unlimited, direct dialed, domestic long distance plan for \$20.00 per month per access line.

\$89.95
\$102.95 \$103.95 \$104.95 \$105.95 (N)

Issued: March 14, 2006 Issued By: Effective: April 13, 2006

Dave Beier, Vice President – Regulatory Fidelity Communications Services I, Inc. 64 N. Clark

Sullivan, MO 63080

Cancelled

August 17, 2006 Missouri Public Service Commission

Missouri Public

Service Commission

(N)

C.	Extended Area Service (EAS)	(N)
	An arrangement whereby customers in one exchange can call customers in another exchange at the Local Exchange Service rate.	
	EAS is available from and to the St. Robert, Fort Leonard Wood and Waynesville exchanges.	(N)

Issued: January 22, 2003 Issued By:

Cancelled

April 13, 2006 Missouri Public Service Commission Effective: February 21, 2003 Dave Beier, Vice President - Regulatory Fidelity Communications Services ?, Inc. 64 N. Clark Sullivan, MO 63080

Filed Missouri Public Service Commission
PSC Mo. No. 1 Section 25 1st Revised Sheet 2.1 Cancels Original Sheet 2.1

LOCAL EXCHANGE SERVICE (Cont'd)

E. <u>Grandfathered Bundles</u> (available in the Rolla exchange only) (Cont'd)

Rolla Just Perfect Package*

 (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 16 Meg. Cable Modem Internet service, (MUSTView Basic Cable TV, (MEGAView) Extended Basic Cable TV, Digital Cable TV and one Premium movie channel)

With Digital Ultimate Tier	\$136.99	(I)
With Starz / Encore	\$136.98	
With Cinemax	\$136.98	
With Showtime / Movie Channel	\$136.98	
With HBO	\$139.98	(I)

* Effective March 1, 2015, this package is no longer available to new customers and will be available to existing customers only at existing locations.

Issued: December 22, 2016 Issued By: Jason Ross Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080 Effective: January 1, 2017

FILED Missouri Public Service Commission JC-2017-0132

CANCELLED December 18, 2019 Missouri Public Service Commission CN-2020-0128; YC-2020-0079

LOCAL EXCHANGE SERVICE (Cont'd)

- E. <u>Grandfathered Bundles</u> (available in the Rolla exchange only) (Cont'd)
 - (M) 3. Rolla Just Perfect Package* (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 16 Meg. Cable Modem Internet service, (MUSTView Basic Cable TV, (MEGAView) Extended Basic Cable TV. Digital Cable TV and one Premium movie channel) With Digital Ultimate Tier \$129.99 With Starz / Encore \$129.98 With Cinemax \$129.98 With Showtime / Movie Channel \$129.98 With HBO \$132.98 (M)

* Effective March 1, 2015, this package is no longer available to new customers and will be available to existing customers only at existing locations.

Service Commission

JC-2017-0132

Jason Ross Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080 Effective: April 1, 2016

FILED Missouri Public Service Commission JC-2016-0239

PSC Mo. No. 1 Section 25 15th Revised Sheet 3 Cancels 14th Revised Sheet 3

LOCAL EXCHANGE SERVICE (Cont'd)

- E. <u>Grandfathered Bundles</u> (available in the Rolla exchange only) (Cont'd)
 - 4. Rolla Just Perfect Movie Lovers Package* \$169.95 (I) (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 25 Meg. Cable Modem Internet service, (MUSTView) Basic Cable TV, (MEGAView) Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz / Encore, Cinemax, Showtime, The Movie Channel and HBO)

F. <u>Grandfathered Bundles</u> (available in the Lebanon and Salem exchanges only)

The packages below are only available to existing customers at existing locations. All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate.

1.	Lebanon Just Perfect Package* (includes Residential Access Line, Enhanced Residential Feature Pack, Residential Voicer Cable Modem Internet service, (MUSTView) (MEGAView) Extended Basic Cable TV, Digi one Premium movie channel)	nail, 10 Meg. Basic Cable TV,	(T)
	With Digital Litimate Tier	¢428.00	

ψ120.00	(1)
\$128.98	
\$128.98	
\$128.98	
\$131.98	(I)
\$161.95	(I) (T)
	\$128.98 \$128.98 \$131.98

* Effective March 1, 2015, this package is no longer available to new customers and will be available to existing customers only at existing locations.

CANCELLED

December 18, 2019

Missouri Public

Service Commission CN-2020-0128; YC-2020-0079 Effective: January 1, 2017

FILED Missouri Public Service Commission JC-2017-0132

E.	Grand	fathered Bundles (available in the Rolla exchange only)	(Cont'd)	(T)
	4.	Rolla Just Perfect Movie Lovers Package* (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 16 Meg. Cable Modem Internet service, (MUSTView) Basic Cable TV, (MEGAView) Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz / Encore, Cinemax, Showtime, The Movie Channel and HBO)	\$162.99	
F.	Grand	fathered Bundles (available in the Lebanon and Salem e	xchanges only)	(T)
	packa certair packa	ackages below are only available to existing customers a ges include a regulated access line and certain regulated n nonregulated services. Customers who cancel their pa ge, shall forfeit eligibility for rates under these packages. poscribe their intralata and interlata long distance service	d calling features and/or ckage, or any part of the All customers must	(T)
	1.	Lebanon Just Perfect Package* (includes Residential Access Line, Enhanced Digital V Residential Feature Pack, Residential Voicemail, 8 Me Cable Modem Internet service, (MUSTView) Basic Cal (MEGAView) Extended Basic Cable TV, Digital Cable one Premium movie channel)	g. ole TV,	
		With Digital Ultimate Tier With Starz / Encore With Cinemax With Showtime / Movie Channel With HBO	\$121.99 \$121.98 \$121.98 \$121.98 \$124.98 \$124.98	
	2.	Lebanon Just Perfect Movie Lovers Package* (includes Residential Access Line, Enhanced Digital Voice Residential Feature Pack, Residential Voicemail, 8 Meg. Cable Modem Internet Service, (MUSTView) Basic Cable TV, (MEGAView) Extended Basic Cable TV, Digital Cable TV and these Premium movie channels Starz / Encore, Cinemax, Showtime, The Movie Channel and HBO)	\$154.99	

* Effective March 1, 2015, this package is no longer available to new customers and will be available to existing customers only at existing locations.

Issued: March 23, 2016 Issued By: CANCELLED January 1, 2017 Missouri Public Service Commission JC-2017-0132 Jason Ross Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080 Effective: April 1, 2016

FILED Missouri Public Service Commission JC-2016-0239

FIDEL	ІТҮ СО		PSC MO. No. 1 Section 25 th Revised Sheet 3 th Revised Sheet 3	
LOCAI D.		ANGE SERVICE (Cont'd) ed Packages (available in the Rolla exchange only) (Cont'd)		
	4.	Rolla Just Perfect Movie Lovers Package* (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 16 Meg. Cable Modem Internet service, (MUSTView) Basic Cable TV, (MEGAView) Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz / Encore, Cinemax, Showtime, The Movie Channel and HBO)	\$162.99	(T)(I
E.	Bundle	ed Packages (available in the Lebanon and Salem exchanges only)		
	nonreg who ca packag	ckages include a regulated access line and certain regulated calling featu gulated services. They are available to any new or existing residential cust ancel their package, or any part of the package, shall forfeit eligibility for ges. All customers must presubscribe their intralata and interlata long dis y affiliate. Furthermore telephone installation charges will be waived on a	tomer. Customers r rates under these stance service to a	
	1.	Lebanon Power Pack Package (includes Residential Access Line, Enhanced Digital Voice Residential Feature Pack, 3 Meg Cable Modem Internet Service, (MUSTView) Bas Cable TV and (MEGAView) Extended Basic Cable TV)	\$96.99 ic	(I)
	2.	Lebanon Just Perfect Package* (includes Residential Access Line, Enhanced Digital Voice Residential Feature Pack, Residential Voicemail, 8 Meg. Cable Modem Internet ser (MUSTView) Basic Cable TV, (MEGAView) Extended Basic Cable TV Digital Cable TV and one Premium movie channel)		(T)
		With Digital Ultimate Tier	\$121.99	(I)
		With Starz / Encore	\$121.98	(I)
		With Cinemax	\$121.98	(I)
		With Showtime / Movie Channel With HBO	\$121.98 \$124.98	(I) (I)
	3.	Lebanon Just Perfect Movie Lovers Package* (includes Residential Access Line, Enhanced Digital Voice Residential Feature Pack, Residential Voicemail, 8 Meg. Cable Modem Internet Ser (MUSTView) Basic Cable TV, (MEGAView) Extended Basic Cable TV Digital Cable TV and these Premium movie channels Starz / Encore, Ci Showtime, The Movie Channel and HBO)	\$154.99 tvice, V,	(T)(I
	4.	Lebanon PowerPack Lifeline Package (includes Residential Lifeline Access Line, Enhanced Digital Voice Residential Feature Pack, 3 Meg Cable Modem Internet Service, (MUSTView) Basic Cable TV and (MEGAView) Extended Basic Cable	\$82.20 e TV)	(D)

(T) Text

* Effective March 1, 2015, this package is no longer available to new customers and will be available to existing customers only at existing locations.

Issued: February 27, 2015 Issued By:

CANCELLED April 1, 2016 Missouri Public Service Commission JC-2016-0239 Jason L. Ross, Vice President - Legal Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080 Effective: March 1, 2015

FILED Missouri Public Service Commission JC-2015-0269

FIDELITY COMM	UNICATIONS SERVICES I, Inc.	PSC MO. No.	
		Section 2	
	Cons	12^{th} Revised Sheet cels 11^{th} Revised Sheet	
LOCAL EVOLAN		cels 11 Revised Sneet	3
	IGE SERVICE (Cont'd) Packages (available in the Rolla exchange only) (O	Cont'd)	
	Perfect Movie Lovers Package	\$153.99 (I)(T)	1
	ides Residential Access Line, Smart Deluxe Smart		<u>!</u>
	lential Voicemail, 16 Meg. Cable Modem Internet		
	Cable TV, (MEGAView) Extended Basic Cable		d
	Premium movie channels – Starz / Encore, Cinem		
	nel and HBO)	, , ,	
E. Bundled	Packages (available in the Lebanon and Salem exc	changes only)	
	ges include a regulated access line and certain reg	6	
	rtain nonregulated services. They are available to	• •	
	ll customer. Customers who cancel their package,		
	shall forfeit eligibility for rates under these packag		
	ibe their intralata and interlata long distance servic		
Furtherm	ore telephone installation charges will be waived of		
1.	Lebanon Power Pack Package	<u>Rates</u> \$95.99 (I)(7	Г)
1.	(includes Residential Access Line, Enhanced D		1)
	Feature Pack, 3 Meg Cable Modem Internet Se		ic
	Cable TV and (MEGAView) Extended Basic C		
		,	
2.	Lebanon Just Perfect Package	(T)	
	(includes Residential Access Line, Enhanced D		
	Feature Pack, Residential Voicemail, 8 Meg. C		
	service, (MUSTView) Basic Cable TV, (MEGA		
	Cable TV, Digital Cable TV and one Premium		
	With Digital Ultimate Tier With Starz / Encore	\$118.99 (I) \$118.99 (I)	
	With Cinemax	\$118.99 (I) \$118.99 (I)	
	With Showtime / Movie Channel	\$118.99 (I) \$118.99 (I)	
	With HBO	\$121.99 (I)	
		¢121.99 (1)	
3.	Lebanon Just Perfect Movie Lovers Package	\$145.99 (I)(T)
	(includes Residential Access Line, Enhanced D	0	
	Feature Pack, Residential Voicemail, 8 Meg. C		
	Service, (MUSTView) Basic Cable TV, (MEG	-	1
	Cable TV, Digital Cable TV and these Premiu		/
	Encore, Cinemax, Showtime, The Movie Chan	nel and HBO)	
4.	Lebanon PowerPack Lifeline Package	\$84.20 (I)(T)
	(includes Residential Lifeline Access Line, Enh	6	
	Residential Feature Pack, 3 Meg Cable Modem		
	(MUSTView) Basic Cable TV and (MEGAVie TV)	w) Extended Basic Cable	2
(T) Change in text			
(I) Rate increase			
Issued: February 28	3, 2014	Effective: April 1, 201	4
Issued By:	Jason L. Ross, Vice President - Legal	-	
	Fidelity Communications Services I, Inc.		Filed
ICELLED h 1, 2015	64 N. Clark		Missouri Pu
ouri Public	Sullivan, MO 63080	:	Service Comm
Commission			JC-2014-03

Missouri Public Service Commission JC-2015-0269 Missouri Public Service Commission JC-2014-0344

	FIDELITY	COMMU	NICATIONS SERVICES I, Inc.	Substitute11 th Cancels 10 th	Revised S	tion 25 Sheet 3
			SE SERVICE (Cont'd) ckages (available in the Rolla exchange		Keviseu i	Sheet 5
	5		Just Perfect Movie Lovers Package		\$148.95	(I)
			(includes Residential Access Line, Sm SmartFeatures Package, Residential Vo Cable Modem Internet Service, Basic O Extended Basic Cable TV, Digital Cab Premium movie channels – Starz / Enc Showtime, The Movie Channel and HI	oicemail, 16 Meg Cable TV, ole TV and these core, Cinemax,	<u>.</u>	(T)
	E. B	Sundled Pa	ckages (available in the Lebanon and S	alem exchanges	only)	
	a re p p	nd/or certa esidential o ackage, sh resubscrib	es include a regulated access line and ce ain nonregulated services. They are ava customer. Customers who cancel their hall forfeit eligibility for rates under thes e their intralata and interlata long distar e telephone installation charges will be	ilable to any new package, or any p se packages. All nee service to a F	or existin part of the customers idelity affi ckages. <u>Rates</u>	g must liate.
		1.	Lebanon Power Pack Package (includes Residential Access Line, Enh Voice Residential Feature Pack, 3 Meg Internet Service, Basic Cable TV and H	g Cable Modem	\$90.95 Cable TV)	(I)
		2.	Lebanon Just Perfect Package (includes Residential Access Line, Enh Residential Feature Pack, Residential V Modem Internet service, Basic Cable T TV, Digital Cable TV and one Premium With Digital Ultimate Tier With Starz / Encore With Starz / Encore With Cinemax With Showtime / Movie Chann With HBO	Voicemail, 8 Me IV, Extended Ba m movie channel	g. Cable sic Cable	(I) (I) (I)
		3.	Lebanon Just Perfect Movie Lovers Pa (includes Residential Access Line, Enh	÷	\$140.95	(I) (I)
			Residential Feature Pack, Residential V Modem Internet Service, Basic Cable 7 TV, Digital Cable TV and these Premi Starz / Encore, Cinemax, Showtime, T	Voicemail, 8 Meg TV, Extended Ba um movie chann	g. Cable sic Cable els	(T) (C)
		4.	Lebanon PowerPack Lifeline Package (includes Residential Lifeline Access I Voice Residential Feature Pack, 3 Meg Internet Service, Basic Cable TV and I	g Cable Modem	-	(I)
	Issued: May	1, 2013	·····, ····		ve: June	1,2013
D	Issued By:		Jason L. Ross, Vice President - Fidelity Communications Service	Legal		
l4 blic			64 N. Clark	, m.		FILED
issio	n		Sullivan, MO 63080			<i>l</i> issouri F
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FILED Missouri Public Service Commission JC-2013-0449

CANCELLED April 1, 2014 Missouri Public Service Commission JC-2014-0344

FIDELIJ	ГҮ СОММ	UNICATIONS SERVICES I, Inc.	PSC MO. No. 1 Section 25 10 th Revised Sheet 3 ancels 9 th Revised Sheet 3
LOCAL D.		GE SERVICE (Cont'd) Packages (available in the Rolla exchange only) (
	5.	Just Perfect Movie Lovers Package (includes Residential Access Line, Smart Delu SmartFeatures Package, Residential Voiceman Cable Modem Internet Service, Basic Cable T Extended Basic Cable TV, Digital Cable TV a Premium movie channels – Starz / Encore, Cir Showtime, The Movie Channel and HBO)	il, 12 Meg. V, and these
Е.	Bundled	Packages (available in the Lebanon and Salem ex	changes only)
	and/or ce residentia package, presubsci	ages include a regulated access line and certain re rtain nonregulated services. They are available to al customer. Customers who cancel their package shall forfeit eligibility for rates under these package ibe their intralata and interlata long distance serv ore telephone installation charges will be waived	o any new or existing e, or any part of the ages. All customers must vice to a Fidelity affiliate. I on all packages.
	1.	Lebanon Power Pack Package (includes Residential Access Line, Enhanced Voice Residential Feature Pack, 3 Meg Cable Internet Service, Basic Cable TV and Extende	Modem
	2.	Lebanon Just Perfect Package (includes Residential Access Line, Enhanced Residential Feature Pack, Residential Voicem Modem Internet service, Basic Cable TV, Ext TV, Digital Cable TV and one Premium movi With Digital Ultimate Tier With Starz / Encore With Cinemax With Showtime / Movie Channel With HBO	ail, 8 Meg. Cable ended Basic Cable
	3.	Lebanon Just Perfect Movie Lovers Package (includes Residential Access Line, Enhanced Residential Feature Pack, Residential Voicem Modem Internet Service, Basic Cable TV, Ext TV, Digital Cable TV and these Premium mov Starz / Encore, Cinemax, Showtime, The Mov	ail, 12 Meg. Cable tended Basic Cable vie channels
	4.	Lebanon PowerPack Lifeline Package (includes Residential Lifeline Access Line, Er Voice Residential Feature Pack, 3 Meg Cable Internet Service, Basic Cable TV and Extende	Modem
Issued:	August 28,		tive: September 27, 2012
Issued B	-	Dave Beier, Vice President – Regulator Fidelity Communications Services I, Inc	у
une 1, 2013 ssouri Public ce Commissi		64 N. Clark Sullivan, MO 63080	Service Commission JC-2013-0098

Missouri Public Service Commission JC-2013-0449

JC-2013-0098

PSC MO. No. 1 Section 25 9th Revised Sheet 3 Cancels 8th Revised Sheet 3

LOCAL EXCHANGE SERVICE (Cont'd)

- **D.** Bundled Packages (available in the Rolla exchange only) (Cont'd)
 - Just Perfect Movie Lovers Package \$145.95 (I) (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 12 Meg. Cable Modem Internet (T) Service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz / Encore, Cinemax, Showtime, The Movie Channel and HBO)

E. Bundled Packages (available in the Lebanon and Salem exchanges only)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate. Furthermore telephone installation charges will be waived on all packages.

1.	Lebanon Advantage Package (includes Residential Access Line, Enhanced Digital Voice Residential Feature Pack, 3 Meg Cable Modem Internet Service, Basic Cable TV and Extended Basic Cable TV)	<u>Rates</u> \$87.95	(T)	(I)
2.	Lebanon Just Perfect Package (includes Residential Access Line, Enhanced Digital Voice Residential Feature Pack, Residential Voicemail, 8 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and one Premium movie channel) With Digital Ultimate Tier With Starz / Encore With Cinemax With Showtime / Movie Channel With HBO	\$110.95 \$110.95 \$110.95 \$111.95 \$111.95 \$113.95	(T)	(I) (I) (I) (I)
3.	Lebanon Just Perfect Movie Lovers Package (includes Residential Access Line, Enhanced Digital Voice Residential Feature Pack, Residential 12 Meg. Cable Modem Internet Service, Basic Cable Extended Basic Cable TV, Digital Cable TV and the Premium movie channels – Starz / Encore, Cinemax Showtime, The Movie Channel and HBO)	e TV, ese	(T)	(I)

Dave Beier, Vice President – Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080 Effective: June 1, 2012 Filed Missouri Public Service Commission JC-2012-0706

PSC MO. No. 1 Section 25 8th Revised Sheet 3 Cancels 7th Revised Sheet 3

(I)

LOCAL EXCHANGE SERVICE (Cont'd)

- **D.** Bundled Packages (available in the Rolla exchange only) (Cont'd)
 - 4. Just Perfect Movie Lovers Package \$142.95 (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 3 Meg. Cable Modem Internet Service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz / Encore, Cinemax, Showtime, The Movie Channel and HBO)

E. Bundled Packages (available in the Lebanon and Salem exchanges only)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance (D) service to a Fidelity affiliate. Furthermore telephone installation charges will be waived on all packages.

1.	Lebanon Advantage Package (includes Residential Access Line, Enhanced Digital Voice Residential Feature Pack, 1.5 Meg Cable Modem Internet Service, Basic Cable TV and Extended Basic Cable TV)	<u>Rates</u> \$82.95	(I)
2.	Lebanon Just Perfect Package (includes Residential Access Line, Enhanced Digital Voice Residential Feature Pack, Residential Voicemail, 6 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and one Premium movie channel) With Digital Ultimate Tier With Starz / Encore With Cinemax With Showtime / Movie Channel With HBO	\$105.95 \$105.95 \$105.95 \$106.95 \$108.95	(N) (I) (I) (I) (I)
3.	Lebanon Just Perfect Movie Lovers Package (includes Residential Access Line, Enhanced Digital Voice Residential Feature Pack, Residential V 6 Meg. Cable Modem Internet Service, Basic Cable V Extended Basic Cable TV, Digital Cable TV and the Premium movie channels – Starz / Encore, Cinemax, Showtime, The Movie Channel and HBO)	TV, se	(I)
A 26 2011			1 2011

Issued: May 26, 2011 CANCELLED By: June 1, 2012 Missouri Public Service Commission JC-2012-0706

Dave Beier, Vice President – Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080 Effective: July 1, 2011 Filed Missouri Public Service Commission JC-2011-0595

LOCAL EXCHANGE SERVICE (Cont'd)

- **D.** Bundled Packages (available in the Rolla exchange only) (Cont'd)
 - 4. Just Perfect Movie Lovers Package \$139.95 (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 3 Meg. Cable Modem Internet Service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz / Encore, Cinemax, Showtime, The Movie Channel and HBO)
- **E.** Bundled Packages (available in the Lebanon and Salem exchanges only)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate. Any customer subscribing to one of these packages is also eligible for an unlimited, direct dialed, domestic long distance plan for \$20.00 per month per access line. Furthermore telephone installation charges will be waived on all packages.

		Rates	
1.	Lebanon Advantage Package	\$79.95	
	(includes Residential Access Line, Enhanced		
	Digital Voice Residential Feature Pack, 1.5 Meg		(T)
	Cable Modem Internet Service, Basic Cable		
	TV and Extended Basic Cable TV)		
2.	Lebanon Just Perfect Package		
	(includes Residential Access Line, Enhanced		
	Digital Voice Residential Feature Pack, Residentia	1	
	Voicemail, 6 Meg. Cable Modem Internet service,		(T)
	Basic Cable TV, Extended Basic Cable TV,		
	Digital Cable TV and one Premium movie channel)	
	With Starz / Encore	\$102.95	
	With Cinemax	\$102.95	
	With Showtime / Movie Channel	\$103.95	
	With HBO	\$105.95	
3.	Lebanon Just Perfect Movie Lovers Package	\$129.95	
	(includes Residential Access Line, Enhanced		
	Digital Voice Residential Feature Pack, Residentia	l Voicemail,	(T)
	6 Meg. Cable Modem Internet Service, Basic Cabl	e TV,	
	Extended Basic Cable TV, Digital Cable TV and the	nese	
	Premium movie channels - Starz / Encore, Cinema	IX,	
	Showtime, The Movie Channel and HBO)		
1 0	0010		0.0010

Dave Beier, Vice President – Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080 Effective: December 8, 2010

FILED Missouri Public Service Commission JC-2011-0234

PSC MO. No. 1 Section 25 6th Revised Sheet 3 Cancels 5th Revised Sheet 3

LOCAL EXCHANGE SERVICE (Cont'd)

- **D.** Bundled Packages (available in the Rolla exchange only) (Cont'd)
 - 4. Just Perfect Movie Lovers Package \$139.95 (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 3 Meg. Cable Modem Internet Service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz / Encore, Cinemax, Showtime, The Movie Channel and HBO)
- **E.** Bundled Packages (available in the Lebanon and Salem exchanges only)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate. Any customer subscribing to one of these packages is also eligible for an unlimited, direct dialed, domestic long distance plan for \$20.00 per month per access line. Furthermore telephone installation charges will be waived on all packages.

		Rates	
1.	Lebanon Advantage Package (includes Residential Access Line, Enhanced Digital Voice Residential Feature Pack, 512k Cable Modem Internet Service, Basic Cable TV and Extended Basic Cable TV)	<u>Kates</u> \$79.95	(I)
2.	Lebanon Just Perfect Package (includes Residential Access Line, Enhanced Digital Voice Residential Feature Pack, Residential Voicemail, 3 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and one Premium movie channel)		
	With Starz / Encore	\$102.95	(I)
	With Cinemax	\$102.95	
	With Showtime / Movie Channel	\$103.95	(I)
	With HBO	\$105.95	(I) (I)
3.	Lebanon Just Perfect Movie Lovers Package (includes Residential Access Line, Enhanced	\$129.95	(I)
	Digital Voice Residential Feature Pack, Residential Vo	picemail,	
	3 Meg. Cable Modem Internet Service, Basic Cable TV	ν,	
	Extended Basic Cable TV, Digital Cable TV and these		
	Premium movie channels – Starz / Encore, Cinemax,		
	Showtime, The Movie Channel and HBO)		
ine 21, 2010		Effective: July 1, 2010	
:	Dave Beier, Vice President – Regulatory	FILED	

Issued: June 21, 20 Issued By: CANCELLED December 8, 2010 Missouri Public Service Commission JC-2011-0234

Dave Beier, Vice President – Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080 Effective: July 1, 2010 FILED Missouri Public Service Commission JC-2010-0732

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PSC MO. No. 1 Section 25 5th Revised Sheet 3 Cancels 4th Revised Sheet 3

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LOCAL EXCHANGE SERVICE (Cont'd)

- **D.** Bundled Packages (available in the Rolla exchange only) (Cont'd)
 - 4. Just Perfect Movie Lovers Package \$137.95 (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 3 Meg. Cable Modem Internet Service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz / Encore, Cinemax, Showtime, The Movie Channel and HBO)
- **E.** Bundled Packages (available in the Lebanon and Salem exchanges only)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate. Any customer subscribing to one of these packages is also eligible for an unlimited, direct dialed, domestic long distance plan for \$20.00 per month per access line. Furthermore telephone installation charges will be waived on all packages.

		Rates	
1.	Lebanon Advantage Package	\$75.95	(I)
	(includes Residential Access Line, Enhanced		(-)
	Digital Voice Residential Feature Pack, 512k		
	Cable Modem Internet Service, Basic Cable		
	TV and Extended Basic Cable TV)		
2.	Lebanon Just Perfect Package		
	(includes Residential Access Line, Enhanced		
	Digital Voice Residential Feature Pack, Residential		
	Voicemail, 3 Meg. Cable Modem Internet service,		
	Basic Cable TV, Extended Basic Cable TV,		
	Digital Cable TV and one Premium movie channel)		
	With Starz / Encore	\$99.95	(I)
	With Cinemax	\$99.95	(I)
	With Showtime / Movie Channel	\$100.95	(I)
	With HBO	\$102.95	(I) (I)
3.	Lebanon Just Perfect Movie Lovers Package	\$126.95	-
	(includes Residential Access Line, Enhanced		(I)
	Digital Voice Residential Feature Pack, Residential V	oicemail,	
	3 Meg. Cable Modem Internet Service, Basic Cable T		
	Extended Basic Cable TV, Digital Cable TV and these	e	
	Premium movie channels – Starz / Encore, Cinemax,		
	Showtime, The Movie Channel and HBO)		
1ay 28, 2009		Effective:	June 7, 2009 Filed
	Dave Deler, vice i resident – Regulatory		Missouri Public

Issued: May 28, 2009 Issued By: CANCELLED July 1, 2010 Missouri Public Service Commission JC-2010-0732

Dave Beier, Vice President – Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080 ective: June 7, 2009 Filed Missouri Public Service Commission JC-2009-0838

PSC MO. No. 1 Section 25 4th Revised Sheet 3 Cancels 3rd Revised Sheet 3

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LOCAL EXCHANGE SERVICE (Cont'd)

- **D.** Bundled Packages (available in the Rolla exchange only) (Cont'd)
 - 4. Just Perfect Movie Lovers Package \$133.95 (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 3 Meg. Cable Modem Internet Service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz / Encore, Cinemax, Showtime, The Movie Channel and HBO)
- **E.** Bundled Packages (available in the Lebanon and Salem exchanges only)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate. Any customer subscribing to one of these packages is also eligible for an unlimited, direct dialed, domestic long distance plan for \$20.00 per month per access line. Furthermore telephone installation charges will be waived on all packages.

		Rates	
1.	Lebanon Advantage Package	\$71.95	(I)
	(includes Residential Access Line, Enhanced		~ /
	Digital Voice Residential Feature Pack, 512k		
	Cable Modem Internet Service, Basic Cable		
	TV and Extended Basic Cable TV)		
2.	Lebanon Just Perfect Package		
	(includes Residential Access Line, Enhanced		
	Digital Voice Residential Feature Pack, Residential		
	Voicemail, 3 Meg. Cable Modem Internet service,		
	Basic Cable TV, Extended Basic Cable TV,		
	Digital Cable TV and one Premium movie channel)		
	With Starz / Encore	\$94.95	(I)
	With Cinemax	\$95.95	(I)
	With Showtime / Movie Channel	\$96.95	(I)
	With HBO	\$97.95	
			(I)
3.	Lebanon Just Perfect Movie Lovers Package	\$121.95	(T)
	(includes Residential Access Line, Enhanced		(I)
	Digital Voice Residential Feature Pack, Residential Voi	cemail,	
	3 Meg. Cable Modem Internet Service, Basic Cable TV	,	
	Extended Basic Cable TV, Digital Cable TV and these		
	Premium movie channels – Starz / Encore, Cinemax,		
	Showtime, The Movie Channel and HBO)		
ine 5, 2008		Effective: June 15, 2008	-

Issued: June 5, 20 Issued By: Cancelled June 07, 2009 Missouri Public Service Commission JC-2009-0838

Dave Beier, Vice President – Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080

PSC MO. No. 1 Section 25 3rd Revised Sheet 3 Cancels 2nd Revised Sheet 3

LOCAL EXCHANGE SERVICE (Cont'd)

- **D.** Bundled Packages (available in the Rolla exchange only) (Cont'd)
 - 4. Just Perfect Movie Lovers Package \$131.95 (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 3 Meg. Cable Modem Internet Service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz / Encore, Cinemax, Showtime, The Movie Channel and HBO)
- **E.** Bundled Packages (available in the Lebanon and Salem exchanges only)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate. Any customer subscribing to one of these packages is also eligible for an unlimited, direct dialed, domestic long distance plan for \$20.00 per month per access line. Furthermore telephone installation charges will be waived on all packages.

		D	
		Rates	
1.	Lebanon Advantage Package	\$69.95	
	(includes Residential Access Line, Enhanced		
	Digital Voice Residential Feature Pack, 512k		
	Cable Modem Internet Service, Basic Cable		
	TV and Extended Basic Cable TV)		
2.	Lebanon Just Perfect Package		
	(includes Residential Access Line, Enhanced		
	Digital Voice Residential Feature Pack, Residential		
	Voicemail, 3 Meg. Cable Modem Internet service,		
	Basic Cable TV, Extended Basic Cable TV,		
	Digital Cable TV and one Premium movie channel)		
	With Starz / Encore	\$92.95	
	With Cinemax	\$93.95	
	With Showtime / Movie Channel	\$94.95	
	With HBO	\$95.95	
3.	Lebanon Just Perfect Movie Lovers Package	\$119.95	
	(includes Residential Access Line, Enhanced	·	
	Digital Voice Residential Feature Pack, Residential Voice	cemail,	
	3 Meg. Cable Modem Internet Service, Basic Cable TV,		
	Extended Basic Cable TV, Digital Cable TV and these		
	Premium movie channels – Starz / Encore, Cinemax,		
	Showtime, The Movie Channel and HBO)		
June 29, 2007		Effective	Δ11σ

Dave Beier, Vice President – Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080 Effective: August 1, 2007

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PSC MO. No. 1 Section 25 2nd Revised Sheet 3 Cancels 1st Revised Sheet 3

LOCAL EXCHANGE SERVICE (Cont'd)

- **D.** Bundled Packages (available in the Rolla exchange only) (Cont'd)
 - 4. Just Perfect Movie Lovers Package \$129.95 (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 3 Meg. Cable Modem Internet Service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz / Encore, Cinemax, Showtime, The Movie Channel and HBO)
- **E.** Bundled Packages (available in the Lebanon exchange only)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate. Any customer subscribing to one of these packages is also eligible for an unlimited, direct dialed, domestic long distance plan for \$20.00 per month per access line. Furthermore telephone installation charges will be waived on all packages.

 Lebanon Just Perfect Package (includes Residential Access Line, Enhanced Digital Voice Residential Feature Pack, Residential Voicemail, 3 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and one Premium movie channel) With Starz / Encore \$92.95 With Cinemax \$93.95 With Showtime / Movie Channel \$94.95 With HBO \$95.95 Lebanon Just Perfect Movie Lovers Package \$119.95 (I) Digital Voice Residential Feature Pack, Residential Voicemail, 3 Meg. Cable Modem Internet Service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz / Encore, Cinemax, Showtime, The Movie Channel and HBO) 	1.	Lebanon Advantage Package (includes Residential Access Line, Enhanced Digital Voice Residential Feature Pack, 512k Cable Modem Internet Service, Basic Cable TV and Extended Basic Cable TV)	<u>Rates</u> \$69.95	(T) (T)
With Cinemax\$93.95With Showtime / Movie Channel\$94.95With HBO\$95.953.Lebanon Just Perfect Movie Lovers Package\$119.95(includes Residential Access Line, Enhanced(T)Digital Voice Residential Feature Pack, Residential Voicemail,(T)3 Meg. Cable Modem Internet Service, Basic Cable TV,(T)Amount Strength Cable TV, Digital Cable TV and these(T)Premium movie channels – Starz / Encore, Cinemax,(T)	2.	(includes Residential Access Line, Enhanced Digital Voice Residential Feature Pack, Residential Voicemail, 3 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV,		
With Showtime / Movie Channel\$94.95With HBO\$95.953.Lebanon Just Perfect Movie Lovers Package\$119.95(includes Residential Access Line, Enhanced(T)Digital Voice Residential Feature Pack, Residential Voicemail,(T)3 Meg. Cable Modem Internet Service, Basic Cable TV,Extended Basic Cable TV, Digital Cable TV and thesePremium movie channels – Starz / Encore, Cinemax,(T)		With Starz / Encore	\$92.95	
With HBO\$95.953.Lebanon Just Perfect Movie Lovers Package (includes Residential Access Line, Enhanced Digital Voice Residential Feature Pack, Residential Voicemail, 3 Meg. Cable Modem Internet Service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz / Encore, Cinemax,(T)				
 3. Lebanon Just Perfect Movie Lovers Package \$119.95 (includes Residential Access Line, Enhanced (T)) Digital Voice Residential Feature Pack, Residential Voicemail, (T) 3 Meg. Cable Modem Internet Service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz / Encore, Cinemax, 				
(includes Residential Access Line, Enhanced(T)Digital Voice Residential Feature Pack, Residential Voicemail,(T)3 Meg. Cable Modem Internet Service, Basic Cable TV,(T)Extended Basic Cable TV, Digital Cable TV and thesePremium movie channels – Starz / Encore, Cinemax,		With HBO	\$95.95	
Premium movie channels – Starz / Encore, Cinemax,	3.	(includes Residential Access Line, EnhancedDigital Voice Residential Feature Pack, Residential V3 Meg. Cable Modem Internet Service, Basic Cable T	′oicemail, 'V,	. ,
		•	e	

Issued: February 22, 2007 Issued By: CANCELLED August 1, 2007 Missouri Public Service Commission

Dave Beier, Vice President – Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080 Effective: March 24, 2007



LOCAL EXCHANGE SERVICE (Cont'd)

- **D.** Bundled Packages (available in the Rolla exchange only) (Cont'd)
 - 4. Just Perfect Movie Lovers Package \$129.95 (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 3 Meg. Cable Modem Internet Service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz / Encore, Cinemax, Showtime, The Movie Channel and HBO)
- E. Bundled Packages (available in the Lebanon exchange only)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate. Any customer subscribing to one of these packages is also eligible for an unlimited, direct dialed, domestic long distance plan for \$20.00 per month per access line. Furthermore telephone installation charges will be waived on all packages.

		8	
		Rates	
1.	Lebanon Advantage Package	\$69.95	
	(includes Residential Access Line, 512k		
	Cable Modem Internet Service, Basic Cable		
	TV and Extended Basic Cable TV)		
2.	Lebanon Just Perfect Package		
	(includes Residential Access Line, Smart		
	Deluxe SmartFeatures Package, Residential		
	Voicemail, 3 Meg. Cable Modern Internet service,		
	Basic Cable TV, Extended Basic Cable TV,		
	Digital Cable TV and one Premium movie channel)		
	With Starz / Encore	\$92.95	
	With Cinemax	\$93.95	
	With Showtime / Movie Channel	\$94.95	
	With HBO	\$95.95	
3.	Lebanon Just Perfect Movie Lovers Package	\$119.95	
	(includes Residential Access Line, Smart		
	Deluxe SmartFeatures Package, Residential Voicemail,		
	3 Meg. Cable Modem Internet Service, Basic Cable TV,		
	Extended Basic Cable TV, Digital Cable TV and these		
	Premium movie channels – Starz / Encore, Cinemax,		
	Showtime, The Movie Channel and HBO)	0	N.
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Cancelled

Missouri Public Service Commission

March 24, 2007

Dave Beier, Vice President – Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080 Effective: January 3, 2007



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D. Bundled Packages (available in the Rolla exchange only) (Cont'd)

\$129.95

 Just Perfect Movie Lovers Package (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 3 Meg. Cable Modem Internet Service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz / Encore, Cinemax, Showtime, The Movie Channel and HBO)

Issued: March 14, 2006 Issued By:

Cancelled

January 3, 2007 Missouri Public Service Commission 06 Effective: April 13, 2006 Dave Beier, Vice President – Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080



LOCAL EXCHANGE SERVICE (Cont'd)

F. <u>Grandfathered Bundles</u> (available in the Lebanon and Salem exchanges only) (Cont'd)

3.	Lebanon Power Pack Package** (includes Residential Access Line, 3 Meg. Cable Modem Internet Service, (MUSTView) Basic Cable TV, (MEGAView) Extended Basic Cable TV	\$103.99	(I)
4.	Lebanon Power Pack Lifeline Package** (includes Residential Access Line, 3 Meg. Cable Modem Internet Service, (MUSTView) Basic Cable TV, (MEGAView) Extended Basic Cable TV	\$92.20	(I)

**Effective April 1, 2016, this package is no longer available to new customers and will be available to existing customers only at existing locations.

Issued: December 22, 2016 Issued By: Jason Ross Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080 Effective: January 1, 2017

FILED Missouri Public Service Commission JC-2017-0132

F. <u>Grandfathered Bundles</u> (available in the Lebanon and Salem exchanges only) (Cont'd)

3.	Lebanon Power Pack Package** (includes Residential Access Line, 3 Meg. Cable Modem Internet Service, (MUSTView) Basic Cable TV, (MEGAView) Extended Basic Cable TV	\$96.99	(M)
4.	Lebanon Power Pack Lifeline Package** (includes Residential Access Line, 3 Meg. Cable Modem Internet Service, (MUSTView) Basic Cable TV, (MEGAView) Extended Basic Cable TV	\$82.20	(M)

**Effective April 1, 2016, this package is no longer available to new customers and will be available to existing customers only at existing locations.

JC-2017-0132

Jason Ross Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080 Effective: April 1, 2016

FILED Missouri Public Service Commission JC-2016-0239

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LOCAL EXCHANGE SERVICE (Cont'd)

G. Bundled Packages (available in the St. Robert, Waynesville, Fort Leonard Wood, Newberg, Richland, Dixon, Republic and Clever exchanges only).

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customers. Customers who cancel their packages, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate.

1.	Telephone Package 1 (includes Residential Access Line and Unlimited Long Distance Plan (direct-dialed, Domestic calls only))	<u>Rates</u> \$39.95
2.	Telephone Package 2 (includes Residential Access Line, Unlimited Long Distance Plan (direct-dialed, domestic Calls only) and Enhanced Digital Voice Residential Feature Pack)	\$44.95
3.	Telephone Package 3 (includes Residential Access Line and Unlimited Long Distance Plan (direct-dialed, domestic calls Only), when purchased in conjunction with any Cable TV and/or Broadband Internet Service)	\$29.95
4.	Telephone Package 4 (includes Residential Access Line, Unlimited Long Distance Plan (direct-dialed, domestic calls Only) and Enhanced Digital Voice Residential Feature Pack, when purchased in conjunction with Any Cable TV and/or Broadband Internet Service)	\$34.95
Bundl	ed Packages – Rolla Business	
1.	Includes a Business access line, Caller ID/Caller Name Presentation, Conferencing and Speed Dialing	\$30.00
2.	Includes a Business access line with a two-year contract, Caller ID/Caller Name Presentation, Conferencing and Speed Dialing	\$25.00

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F. Bundled Packages (available in the St. Robert, Waynesville, Fort Leonard Wood, Newberg, Richland, Dixon, Republic and Clever exchanges only).

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their packages, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate.

	1.	Telephone Package 1 (includes Residential Access Line and Unlimited Long Distance Plan (direct-dialed, Domestic calls only))	<u>Rates</u> \$39.95	
	2.	Telephone Package 2 (includes Residential Access Line, Unlimited Long Distance Plan (direct-dialed, domestic calls only) and Enhanced Digital Voice Residential Feature Pack)	\$44.95	
	3.	Telephone Package 3 (includes Residential Access Line and Unlimited Long Distance Plan (direct-dialed, domestic calls only), when purchased in conjunction with any Cable TV and/or Broadband Internet Service)	\$29.95	
	4.	Telephone Package 4 (includes Residential Access Line, Unlimited Long Distance Plan (direct-dialed, domestic calls only) and Enhanced Digital Voice Residential Feature Pack, when purchased in conjunction with any Cable TV and/o Broadband Internet Service)	\$34.95 or	
G.	Bun	dled Packages – Rolla Business		
	1.	Includes a Business access line, Caller ID/Caller Name Presentation, Conferencing and Speed Dialing	\$30.00	(I)
	2.	Includes a Business access line with a two year contract, Caller ID/Caller Name Presentation, Conferencing and Speed Dialing	\$25.00	(I)
Issued: Marc	h 8, 20		Effective: March 18, 2012	
Issued By: ANCELLED pril 1, 2016 ssouri Public		Dave Beier, Vice President – Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080	FILED Missouri Public Service Commission JC-2012-0423	

CANCELLED April 1, 2016 Missouri Public Service Commission JC-2016-0239

LOCAL EXCHANGE SERVICE (Cont'd)

Service Commission JC-2012-0423

F. Bundled Packages (available in the St. Robert, Waynesville, Fort Leonard Wood, Newberg, Richland, Dixon, Republic and Clever exchanges only).

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their packages, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate.

	1.	Telephone Package 1 (includes Residential Access Line and Unlimited Long Distance Plan (direct-dialed, Domestic calls only))	<u>Rates</u> \$39.95	
	2.	Telephone Package 2 (includes Residential Access Line, Unlimited Long Distance Plan (direct-dialed, domestic calls only) and Enhanced Digital Voice Residential Feature Pack)	\$44.95	
	3.	Telephone Package 3 (includes Residential Access Line and Unlimited Long Distance Plan (direct-dialed, domestic calls only), when purchased in conjunction with any Cable TV and/or Broadband Internet Service)	\$29.95	(I)
	4.	Telephone Package 4 (includes Residential Access Line, Unlimited Long Distance Plan (direct-dialed, domestic calls only) and Enhanced Digital Voice Residential Feature Pack, when purchased in conjunction with any Cable TV and/o Broadband Internet Service)	\$34.95 r	(I)
G.	Bundl	ed Packages – Rolla Business		
	1.	Includes a Business access line, Caller ID/Caller Name Presentation, Conferencing and Speed Dialing	\$26.00	
	2.	Includes a Business access line with a two year contract, Caller ID/Caller Name Presentation, Conferencing and Speed Dialing	\$22.00	
Issued: Februa	ry 22, 2		Effective: March 3, 2012	•
Issued By: CANC March 1 Missour Service Co	8, 2012 i Public	Sullivan MO 63080	FILED Missouri Public Service Commission JC-2012-0398	

F. Bundled Packages (available in the St. Robert, Waynesville, Fort Leonard Wood, Newberg, Richland, Dixon, Republic and Clever exchanges only).

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their packages, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate.

	1.	Telephone Package 1 (includes Residential Access Line and Unlimited Long Distance Plan (direct-dialed, Domestic calls only))	<u>Rates</u> \$39.95	
2	2.	Telephone Package 2 (includes Residential Access Line, Unlimited Long Distance Plan (direct-dialed, domestic calls only) and Enhanced Digital Voice Residential Feature Pack)	\$44.95	
3	3.	Telephone Package 3 (includes Residential Access Line and Unlimited Long Distance Plan (direct-dialed, domestic calls only), when purchased in conjunction with any Cable TV and/or Broadband Internet Service)	\$26.95	
2	4.	Telephone Package 4 (includes Residential Access Line, Unlimited Long Distance Plan (direct-dialed, domestic calls only) and Enhanced Digital Voice Residential Feature Pack, when purchased in conjunction with any Cable TV and/ Broadband Internet Service)	\$31.95 or	
G.	Bundl	ed Packages – Rolla Business		(N)
-	1.	Includes a Business access line, Caller ID/Caller Name Presentation, Conferencing and Speed Dialing	\$26.00	
2	2.	Includes a Business access line with a two year contract Caller ID/Caller Name Presentation, Conferencing and Speed Dialing	, \$22.00	(N)
: July 9, 2 By:	2010	Dave Beier, Vice President – Regulatory Fidelity Communications Services I, Inc.	Effective: August 8, 2010 FILED Missouri Public	

64 N. Clark Sullivan, MO 63080

Missouri Public Service Commission JC-2011-0020

F. Bundled Packages (available in the St. Robert, Waynesville, Fort Leonard Wood, Newberg, Richland, Dixon, Republic and Clever exchanges only).

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their packages, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate.

1.	Telephone Package 1 (includes Residential Access Line and Unlimited Long Distance Plan (direct-dialed, Domestic calls only))	<u>Rates</u> \$39.95
2.	Telephone Package 2 (includes Residential Access Line, Unlimited Long Distance Plan (direct-dialed, domestic calls only) and Enhanced Digital Voice Residential Feature Pack)	\$44.95
3.	Telephone Package 3 (includes Residential Access Line and Unlimited Long Distance Plan (direct-dialed, domestic calls only), when purchased in conjunction with any Cable TV and/or Broadband Internet Service)	\$26.95
4.	Telephone Package 4 (includes Residential Access Line, Unlimited Long Distance Plan (direct-dialed, domestic calls only) and Enhanced Digital Voice Residential Feature Pack, when purchased in conjunction with any Cable TV and/or Broadband Internet Service)	\$31.95

Issued: August 29, 2008 Issued By:

Dave Beier, Vice President - Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080

should be Effective October 09, 2008

Effective: September 28, 2008-

FILED Missouri Public Service Commission

CANCELLED August 8, 2010 Missouri Public Service Commission JC-2011-0020

F.Bundled Packages (available in the St. Robert, Waynesville, Fort Leonard Wood,
Newberg and Richland exchanges only).(T)
(T)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their packages, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate.

1.	Telephone Package 1 (includes Residential Access Line and Unlimited Long Distance Plan (direct-dialed, Domestic calls only))	<u>Rates</u> \$39.95
2.	Telephone Package 2 (includes Residential Access Line, Unlimited Long Distance Plan (direct-dialed, domestic calls only) and Enhanced Digital Voice Residential Feature Pack)	\$44.95
3.	Telephone Package 3 (includes Residential Access Line and Unlimited Long Distance Plan (direct-dialed, domestic calls only), when purchased in conjunction with any Cable TV and/or Broadband Internet Service)	\$26.95
4.	Telephone Package 4 (includes Residential Access Line, Unlimited Long Distance Plan (direct-dialed, domestic calls only) and Enhanced Digital Voice Residential Feature Pack, when purchased in conjunction with any Cable TV and/or Broadband Internet Service)	\$31.95

Issued: September 5, 2007 Issued By:

CANCELLED October 9, 2008 Missouri Public Service Commission Dave Beier, Vice President – Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080 Effective: October 5, 2007

FILED Missouri Public Service Commision

F. Bundled Packages (available in the St. Robert, Waynesville and Fort Leonard Wood exchanges only)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their packages, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate.

1.	Telephone Package 1 (includes Residential Access Line and Unlimited Long Distance Plan (direct-dialed, Domestic calls only))	<u>Rates</u> \$39.95
2.	Telephone Package 2 (includes Residential Access Line, Unlimited Long Distance Plan (direct-dialed, domestic calls only) and Enhanced Digital Voice Residential Feature Pack)	\$44.95
3.	Telephone Package 3 (includes Residential Access Line and Unlimited Long Distance Plan (direct-dialed, domestic calls only), when purchased in conjunction with any Cable TV and/or Broadband Internet Service)	\$26.95
4.	Telephone Package 4 (includes Residential Access Line, Unlimited Long Distance Plan (direct-dialed, domestic calls only) and Enhanced Digital Voice Residential Feature Pack, when purchased in conjunction with any Cable TV and/or Broadband Internet Service)	\$31.95

CANCELLED October 5, 2007 Missouri Public Service Commission Dave Beier, Vice President – Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080 Effective: March 24, 2007



I. Bundled Packages – Business (up to four lines) in the exchanges of St. Robert, (T) Waynesville, Ft. Leonard Wood, Dixon, Richland and Newburg.

Inc	<u>Rates</u>	
Dis	\$53.99	
	Additional lines up to four total First line when purchased in conjunction with any Cable	\$48.99 \$48.99

TV and/or Broadband Internet Service

CANCELLED December 18, 2019

Missouri Public

Service Commission CN-2020-0128; YC-2020-0079

LOCAL EXCHANGE SERVICE (Cont'd)

H. Bundled Packages – Business (up to four lines) in the exchanges of St. Robert, Waynesville, Ft. Leonard Wood, Dixon, Richland and Newburg.

In D	<u>Rates</u> \$53.99	
-	Additional lines up to four total	\$48.99
-	First line when purchased in conjunction with any Cable TV and/or Broadband Internet Service	\$48.99

Issued: March 5, 2013 Issued By:

CANCELLED April 1, 2016 Missouri Public Service Commission JC-2016-0239 Jason L. Ross – Vice President - Legal Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080 Effective: April 4, 2013 Filed Missouri Public Service Commission JC-2013-0377

SERVICE CONNECTION CHARGES

A. General

The term "Service Connection Charges" is used to define the non-refundable charges made for the establishment of a class of telephone service or subsequent additions, move, or changes to that service.

Service Connection Charges are in addition to any other scheduled rates and charges normally applying under the tariffs. They apply in addition to and not in lieu of Mileage Charges, or Construction Charges made because of unusual costs in establishing service.

Service Connection charges are payable at the time application is made for the particular service or facility, and prior to the establishment of service, or upon presentation of a bill. Service may be established in advance of payment in the case of Service Connection Charges for additions to the service of existing subscribers of for Departments, Administrations, and Agencies of the Federal, State, County, Township, or Municipal Governments.

Incumbent Local Exchange Carrier (ILEC) charges apply only when services requested by or provided to the subscriber require the Telephone Company to order or purchase facilities or services from the ILEC.

B. Services Covered

1. INSTALLATION CHARGE

Covers initial establishment of telephone service – all work (i.e. central office wiring, programming, or outside wiring) involving the access line extending from the Company's Central Office to the protector and/or demarcation point on the subscriber's premises. One charge will apply for each access line. This charge does not anticipate "construction" which is covered in other parts of this tariff.

2. MOVE AND CHANGE CHARGES

Covers any move or change of a line. Additional lines at the same location will incur lesser charges, if done as (T) secondary work. (T)

3. CENTRAL OFFICE ACCESS CHARGE

Applies only when services requested by or provided to the subscriber require the Company to order or purchase facilities or services from the ILEC.

4. RECONNECTION CHARGE

Where service has been discontinued for nonpayment of any charges due or for failure of the subscriber to establish credit in accordance with regulations, a reconnection charge applies for reconnecting all services and facilities being provided a subscriber at one location.

5. CUSTOMER REQUESTED SERVICE VISIT CHARGE

Covers the cost of travel to the customer's premise. Applies only when services requested by or provided to the subscriber require the company to order or purchase facilities or services from the ILEC.

Issued: February 7, 2005 Issued By: Effective: March 9, 2005

Dave Beier, VP – Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080

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FIDELITY COMMUNICATIONS SERVICES I, Inc.

APR 0 3 2000 PSC MO. No. 1 Section 26

Section 26 Original Sheet 1

SERVICE CONNECTION CHARGES

MO. PUBLIC SERVICE COMM

A. Generai

The term "Service Connection Charges" is used to define the non-refundable charges made for the establishment of a class of telephone service or subsequent additions, moves, or changes to that service.

Service Connection Charges are in addition to any other scheduled rates and charges normally applying under the tariffs. They apply in addition to and not in lieu of Mileage Charges, or Construction Charges made because of unusual costs in establishing service.

Service Connection Charges are payable at the time application is made for the particular service or facility, and prior to the establishment of service, or upon presentation of a bill. Service may be established in advance of payment in the case of Service Connection Charges for additions to the service of existing subscribers or for Departments, Administrations, and Agencies of the Federal, State, County, Township, or Municipal Governments.

Incumbent Local Exchange Carrier (ILEC) charges apply only when services requested by or provided to the subscriber require the Telephone Company to order or purchase facilities or services from the ILEC.

B. Services Covered

1. INSTALLATION CHARGE

Covers initial establishment of telephone service - all work (i.e. central office wiring, programming, or outside wiring) involving the access line extending from the Company's Central Office to the protector and/or demarcation point on the subscriber's premises. One charge will apply for each access line. This charge does not anticipate "construction" which is covered in other parts of this tariff.

2. MOVE AND CHANGE CHARGES

Covers a move or a change requiring only central office work.

3. CENTRAL OFFICE ACCESS CHARGE

Applies only when services requested by or provided to the subscriber require the Company to order or purchase facilities or services from the ILEC.

4. RECONNECTION CHARGE

Where service has been discontinued for nonpayment of any charges due or for failure of the subscriber to establish credit in accordance with regulations, a reconnection charge applies for reconnecting all services and facilities being provided a subscriber at one location.

5. CUSTOMER REQUESTED SERVICE VISIT CHARGE Covers the cost of travel to the customer's premise. Applies only when services requested by or provided to the subscriber require the Company to order or purchase facilities or services from the ILEC.

Effective: June 1, 2000 John Colbert, Senior Vice President Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080 FILED

JUN 0 1 2000



(D) (N)

SERVICE CONNECTION CHARGES-Continued

C. Non Recurring Charges (Residence and Business)

Information regarding Non-Recurring Charges, such as installation, move and change, reconnection, (D) (N) and customer requested service visit, is available at Fidelity's website:

www.fidelitycommunications.com

D. Conditions

Service connection charges do not apply to:

- 1. Directory Listings
- 2. In the following instances, provided service and facilities are assumed prior to their discontinuance and without lapse in rendition of service or billing for service:
 - (a) A change of name without a change of ownership.
 - (b) A change of ownership without a change of name.
 - (c) When one member of a family applies for the service previously contracted for by another member of the same family residing in the same household.
- 3. When a receivership for an existing subscriber is established or terminated.
- 4. Service charge from a residence to a business classification, or vice versa, without change in the identity of the subscriber.
- 5. Service re-established after the destruction or partial destruction of the subscriber's premises by means beyond the control of the subscriber whether at the same or another location. However, if service is established at a new location and the subscriber later moves back to the old location, the Service Connection Charge is applied in connection with re-establishment of service at the old location.

Issued: April 28, 2017 Issued By:

Jason Ross Fidelity Telephone Company 64 N. Clark Sullivan, MO 63080 Effective: May 8, 2017

FILED Missouri Public Service Commission JC-2017-0225

CANCELLED December 18, 2019 Missouri Public Service Commission CN-2020-0128; YC-2020-0079

SERVICE CONNECTION CHARGES-Continued

C. Non Recurring Charges (Residence and Business)

	FCSI	ILEC	
Installation Charges-new service with Fidelity number	\$25.00 (I)	n/a	(T)
Installation Charges-new service keeping existing number	\$0.00	\$40.00	(N (N
through local number portability			(N)
Move and Change Charges-First Line	\$20.00	\$40.00	
Move and Change Charges-Secondary Work, each additional line	\$5.00	\$20.00	
Central Office Access Charge \$40.00			
Reconnection Charge \$20.00		\$25.00	
Customer Requested Service Visit Charge \$15.00			

D. Conditions

Service connection charges do not apply to:

- 1. Directory Listings
- 2. In the following instances, provided service and facilities are assumed prior to their discontinuance and without lapse in rendition of service or billing for service:
 - (a) A change of name without a change of ownership.
 - (b) A change of ownership without a change of name.
 - (c) When one member of a family applies for the service previously contracted for by another member of the same family residing in the same household.
- 3. When a receivership for an existing subscriber is established or terminated.
- 4. Service changed from a residence to a business classification, or vice versa, without change in the identity of the subscriber.
- 5. Service re-established after the destruction or partial destruction of the subscriber's premises by means beyond the control of the subscriber whether at the same or another location. However, if service is established at a new location and the subscriber later moves back to the old location, the Service Connection Charge is applied in connection with re-establishment of service at the old location.

Issued: July 18, 2006 Issued By: Effective: August 17, 2006

Dave Beier, VP-Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080

CANCELLED May 8, 2017 Missouri Public Service Commission JC-2017-0225



SERVICE CONNECTION CHARGES - Continued

C. Non Recurring Charges (Residence and Business)

	FCSI	ILEC	
Installation Charges	\$20.00	\$40.00	
Move and Change Charges – First Line	\$20.00	\$40.00	(T)
Move and Change Charges - Secondary Work, each additional line	\$5.00	\$20.00	(N)
Central Office Access Charge		\$40.00	
Reconnection Charge	\$20.00	\$25.00	
Customer Requested Service Visit Charge		\$15.00	

D. Conditions

Service connection charges do not apply to:

- 1. Directory Listings
- 2. In the following instances, provided service and facilities are assumed prior to their discontinuance and without lapse in rendition of service or billing for service:
 - (a) A change of name without a change of ownership.
 - (b) A change of ownership without a change of name.
 - (c) When one member of a family applies for the service previously contracted for by another member of the same family residing in the same household.
- 3. When a receivership for an existing subscriber is established or terminated.
- 4. Service changed from a residence to a business classification, or vice versa, without change in the identity of the subscriber.

5. Service re-established after the destruction or partial destruction of the subscriber's premises by means beyond the control of the subscriber whether at the same or another location. However, if service is established at a new location and the subscriber later moves back to the old location, the Service Connection Charge is applied in connection with re-establishment of service at the old location.

Issued: February 7, 2005 Issued By:

Cancelled

August 17, 2006 Missouri Public Service Commission Dave Beier, VP – Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080 Effective March 9, 2005

Filed Missouri Public Service Commission

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FIDELITY COMMUNICATIONS SERVICES I, Inc. APR 0 3 2008

PSC MO. No. 1 Section 26 Original Sheet 2

SERVICE CONNECTION CHARGES-ContinuedMO. PUBLIC SERVICE CUMM

C. Non Recurring Charges (Residence and Business)

	FCSI	<u>ILEC</u>
Installation Charges	\$20.00	\$40.00
Move and Change Charges	\$20.00	\$40.00
Central Office Access Charge		\$40.00
Reconnection Charge	\$20.00	\$25.00
Customer Requested Service Visit Charge		\$15.00

D. Conditions

Service connection charges do not apply to:

- 1. Directory Listings
- 2. In the following instances, provided service and facilities are assumed prior to their discontinuance and without lapse in rendition of service or billing for service:
 - (a) A change of name without a change of ownership.
 - (b) A change of ownership without a change of name.
 - (c) When one member of a family applies for the service previously contracted for by another member of the same family residing in the same household.
- 3. When a receivership for an existing subscriber is established or terminated.
- 4. Service changed from a residence to a business classification, or vice versa, without change in the identity of the subscriber.
- 5. Service re-established after the destruction or partial destruction of the subscriber's premises by means beyond the control of the subscriber whether at the same or another location. However, if service is established at a new location and the subscriber later moves back to the old location, the Service Connection Charge is applied in connection with re-establishment of service at the old location.

FILED

JUN 0 1 2000 0 0 ~ 1 '9 1 MO. PUBLIC SERVICE COMM

Issued: April 3, 2000 Issued By: Effective: June 1, 2000

John Colbert, Senior Vice President Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080

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FIDELITY COMMUNICATIONS SERVICES 1, Inc. APR 0 3 2000

PSC MO. No. 1 Section 27 Original Sheet 1

SMARTFEATURES SERVICES

MO. PUBLIC SERVICE COMM

A. General Regulations

SmartFeatures Services are optional telephone services individually described below. These services allow customers to efficiently manage the call flow generated over their exchange Access Line(s). SmartFeatures Services are subject to the availability of facilities and compatibility with central office equipment, customer access line and premises equipment. SmartFeatures Services will be furnished only at locations where adequate and suitable facilities are available to residential and business customers, excluding some multi-line hunting arrangements. SmartFeatures Services are not available to customers having Payphone service, Mobile, Remote Switching System WATS, Centrex telephone services and trunk facilities associated with Direct Inward Dialing. When multiple services are activated on the same line, certain services may take precedence over others.

B. <u>Service Descriptions</u>

- Call Forwarding Enables customer to redirect all incoming calls to another telephone number within the exchange or on the Long Distance Telecommunications Network. The Call Forward customer is responsible for payment of all charges (e.g., toll charges) for each call between his Call Forwarding-equipped telephone and the telephone to which the call is being forwarded. This service uses a courtesy call to notify a party at the "forward to number" that the customer will be forwarding calls to their number.
- 2. Call Forwarding with Remote Activation Provides a customer that also subscribes to Call Forwarding service the ability to activate, deactivate or change the Call Forwarding feature from access number. This feature can only be activated by using a touch tone telephone. Any charges incurred in accessing remote number will be billed as appropriate.
- 3. Call Forwarding/Busy Line Allows incoming calls that encounter a busy condition to be automatically forwarded to a predesignated telephone number with the exchange, the Long Distance Telecommunications Network or to Voice Mail service. The Call Forwarding customer is responsible for the payment of all charges (e.g., toll charges) for each call between the Call Forwarding equipped telephone line and the line to which the call is being forwarded.

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MO. PUBLIC SERVICE COMM

Issued: April 3, 2000 Issued By:

CANCELLED

December 18, 2019 Missouri Public

Service Commission N-2020-0128: YC-2020-0079 Effective: June 1, 2000 John Colbert, Senior Vice President Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080
PSC MO. No. 1 Section 27 1st Revised Sheet 2 Cancels Original Sheet 2

SMARTFEATURES SERVICES

B. <u>Service Descriptions</u> (Cont'd)

- 4. Call Forwarding/Don't Answer Allows incoming calls which are not answered after a predetermined number of rings to be automatically forwarded to a predesignated telephone number within the exchange, the Long Distance Telecommunications Network or to Voice Mail service. The Call Forwarding customer is responsible for the payment of charges (e.g., toll charges) for each call between the Call Forwarding equipped telephone line and the line to which the call is being forwarded.
- 5. Call Forwarding/Busy Line/Don't Answer Allows incoming calls that encounter a busy condition or are not answered after a predetermined number of rings to be automatically forwarded to a predesignated telephone number within the exchange, the Long Distance Telecommunications Network or Voice Mail service. The Call Forwarding customer is responsible for all charges (e.g., toll charges) for each call between the Call Forwarding equipped telephone line and the line to which the call is being forwarded.
- 6. Remote Call Forwarding Automatically redirects, all incoming calls placed to a designated telephone number, to a predesignated number within the exchange or on the Long Distance Telecommunications Networks. The Remote Call Forwarding customer is responsible for the payment of all charges (e.g., toll charges) for each call between his Remote Call Forwarding number and the telephone to which the call is being forwarded.
- 6.a. Call Transfer allows an end-user to transfer an incoming call to any telephone number that can be directly dialed, including long distance, and hang up without disconnecting the call. The end-user that transfers the call is responsible for applicable toll charges incurred from the time the original call is transferred to the third party.
- 7. Selective Call Forwarding Enables the customer to forward incoming calls from preselected telephone numbers to another telephone number. The customer can construct or modify a telephone number screening list by dialing an activation code. The Telephone Company equipment will screen incoming calls against the customer's list and forward only those telephone numbers on the list. Selective Call Forwarding customers are responsible for the payment of charges (e.g., toll charges) for each call between their line and the telephone numbers to which the call is being forwarded.
- 8. Call Waiting Alerts a customer using his telephone that another caller is trying to reach him. Call Waiting customers may deactivate Call Waiting for the duration of one call by dialing a code. Call Waiting is automatically reactivated for the next originating or terminating call.

Issued: October 29, 2003 Issued By: Effective: November 28, 2003 Dave Beier, Vice President-Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080 (N) (N)

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FIDELITY COMMUNICATIONS SERVICES I, Inc.

APR 0 3 2000

PSC MO. No. 1 Section 27 Original Sheet 2

SMARTFEATURES SERVICES

MO. PUBLIC SERVICE COMM

B. <u>Service Descriptions</u> (Cont'd)

- 4. Call Forwarding/Don't Answer Allows incoming calls which are not answered after a predetermined number of rings to be automatically forwarded to a predesignated telephone number within the exchange, the Long Distance Telecommunications Network or to Voice Mail service. The Call Forwarding customer is responsible for the payment of charges (e.g., toll charges) for each call between the Call Forwarding equipped telephone line and the line to which the call is being forwarded.
- 5. Call Forwarding/Busy Line/Don't Answer Allows incoming calls that encounter a busy condition or are not answered after a predetermined number of rings to be automatically forwarded to a predesignated telephone number within the exchange, the Long Distance Telecommunications Network or Voice Mail service. The Call Forwarding customer is responsible for all charges (e.g., toll charges) for each call between the Call Forwarding equipped telephone line and the line to which the call is being forwarded.
- 6. Remote Call Forwarding Automatically redirects, all incoming calls placed to a designated telephone number, to a predesignated number within the exchange or on the Long Distance Telecommunications Networks. The Remote Call Forwarding customer is responsible for the payment of all charges (e.g., toll charges) for each call between his Remote Call Forwarding number and the telephone to which the call is being forwarded.
- 7. Selective Call Forwarding Enables the customer to forward incoming calls from preselected telephone numbers to another telephone number. The customer can construct or modify a telephone number screening list by dialing an activation code. The Telephone company equipment will screen incoming calls against the customer's list and forward only those telephone numbers on the list. Selective Call Forwarding customers are responsible for the payment of charges (e.g., toll charges) for each call between their line and the telephone numbers to which the call is being forwarded.
- 8. Call Waiting Alerts a customer using his telephone that another caller is trying to reach him. Call Waiting customers may deactivate Call Waiting for the duration of one call by dialing a code. Call Waiting is automatically reactivated for the next originating or terminating call.



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Effective: June 1, 2000

Issued: April 3, 2000 Issued By:

FIDELITY COMMUNICATIONS SERVICES I, Inc. RECEIVED

PSC MO No 1 Section 27 Original Sheet 3

SMARTFEATURES SERVICES

MO. PUBLIC SERVICE GUNN

APR 0 3 2000

- B. <u>Service Descriptions</u> (Cont'd)
 - 9. Multi-Distinctive Ring Allows a customer to establish up to four telephone numbers on the same local exchange access line and distinguish calls to each number by a distinctive ring. The billing telephone number is called the Primary Number and additional associated telephone numbers are called Distinctive Ring Numbers (DRN). A customer may subscribe to a maximum of three Distinctive Ring Numbers. The standard ringing pattern is provided for the Primary Number. Distinctive ringing is provided for each Distinctive Ring Number.
 - a. The Primary number is the telephone number associated with the access line and therefore is allowed direct-dialed Directory Assistance calls in accordance with the Directory Services Section of this Tariff. No additional call allowances are provided with Personalized Ring.
 - b. One directory listing is provided for each telephone number associated with Distinctive Ring Service. Additional listing rates shown in the Directory Listings section of this Tariff apply to primary and Distinctive Ring numbers. NonListed Service and NonPublished Service is available for all telephone numbers associated with Distinctive Ring.
 - Some customers provided terminal equipment may not recognize the distinctive ringing patterns associated with this service.
 - d. Multi-Distinctive Ring customers who subscribe to Call Forwarding can choose one of two forwarding arrangements. The first arrangement forwards the Distinctive Ring number(s) along with the Primary number when it is forwarded. The second arrangement provides no forwarding of the Distinctive Ring number(s). A forwarding arrangement must be selected at the time Multi-Distinctive Ring is ordered. If a customer later requests a change in forwarding, the Multi-Distinctive Ring Service installation charge will apply.
 - If a number change is requested by the customer for a Distinctive Ring number, the Distinctive Ring Service installation charge will apply.

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MO. PUBLIC SERVICE COM

Issued: April 3, 2000 Issued By:

CANCELLED

December 18, 2019 Missouri Public

Service Commission 2020-0128; YC-2020-0079 Effective: June 1, 2000 John Colbert, Senior Vice President Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080

(N)

SMARTFEATURES SERVICES

B. <u>Service Descriptions</u> (Cont'd)

- 10. Three-Way Calling Enables a customer to add a third party to an existing call without operator assistance, thereby establishing a three-way conversation.
- 10.a. Six-Way Calling enables a customer to establish a multi-party conference (up to 6 participants) without the aid of an operator. Conferences are initiated via dialed access code. Additional parties (up to 5) are then added by dia ling their telephone numbers. The initiating caller is responsible for all appropriate toll charges.
- 11. Speed Calling Enables a customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. The 8-code capacity and/or the 30-code capacity may be provided on the same line; however, duplicate code capacities may not be provided. The combination of code capacities is not available on multi-line hunting lines.
- 12. Automatic Callback Enables the customer to automatically redial the telephone number of the last incoming call whether the call was answered or not. If that telephone number is busy, the Telephone Company's equipment begins a queuing process, where it will keep trying to call the number being redialed for up to thirty minutes. When the line becomes available the Automatic Callback subscriber is notified by a distinctive ring. When the subscriber picks up the telephone, the call is automatically placed.
- 13. Automatic Redial Enables the customer to automatically redial the telephone number of the last outgoing telephone number. If the redialed number is busy, the Telephone Company's equipment begins a queuing process, where it will keep trying to call the number being redialed for up to thirty minutes. When the line becomes available the Automatic Redial subscriber is notified by a distinctive ring. When the subscriber picks up the telephone, the call is automatically placed.
- 14. Basic Home Intercom Service Allows customers with an individual residence or business line to provide an intercom system between their telephones. This is accomplished by the customer dialing his/her own number and hanging up the receiver. All telephone numbers at that number will then ring and when one of the other telephone numbers goes off-hook, the initiator of the call can go off-hook and engage in conversation.

Enhanced Home Intercom Service – Enables single line customers to set up internal (intercom) communications between multiple telephone extensions. The customer establishes intercom calls by dialing a code and hanging up the telephone handset. The code activates distinctive ringing to alert intercom users of an intercom call.

Issued: February 4, 2003 Issued By: Effective: March 6, 2003

Dave Beier, Vice President - Regulatory Fidelity Communications Services ?, Inc. 64 N. Clark Sullivan, MO 63080

CANCELLED December 18, 2019 Missouri Public Service Commission CN-2020-0128; YC-2020-0079

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FIDELITY COMMUNICATIONS SERVICES I, Inc.

APR 0 3 2000

PSC MO. No. 1 Section 27 Original Sheet 4

MO. PUBLIC SERVICE COMM

SMARTFEATURES SERVICES

B. <u>Service Descriptions</u> (Cont'd)

- 10. Three-Way Calling Enables a customer to add a third party to an existing call without operator assistance, thereby establishing a three-way conversation.
- 11. Speed Calling Enables a customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. The 8-code capacity and/or the 30-code capacity may be provided on the same line; however, duplicate code capacities may not be provided. The combination of code capacities is not available on multi-line hunting lines.
- 12. Automatic Callback Enables the customer to automatically redial the telephone number of the last incoming call whether the call was answered or not. If that telephone number is busy, the Telephone Company's equipment begins a queuing process, where it will keep trying to call the number being redialed for up to thirty minutes. When the line becomes available the Automatic Callback subscriber is notified by a distinctive ring. When the subscriber picks up the telephone, the call is automatically placed.
- 13. Automatic Redial Enables the customer to automatically redial the telephone number of the last outgoing telephone number. If the redialed number is busy, the Telephone Company's equipment begins a queuing process, where it will keep trying to call the number being redialed for up to thirty minutes. When the line becomes available the Automatic Redial subscriber is notified by a distinctive ring. When the subscriber picks up the telephone, the call is automatically placed.
- 14. Basic Home Intercom Service Allows customers with an individual residence or business line to provide an intercom system between their telephones. This is accomplished by the customer dialing his/her own number and hanging up the receiver. All telephone numbers at that number will then ring and when one of the other telephone numbers goes off-hook, the initiator of the call can go off-hook and engage in conversation..

Enhanced Home Intercom Service – Enables single line customers to set up internal (intercom) communications between multiple telephone extensions. The customer establishes intercom calls by dialing a code and hanging up the telephone handset. The code activates distinctive ringing to alert intercom users of an intercom call.



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MO. PUBLIC SERVICE COMM

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Issued: April 3, 2000 Issued By:

SMARTFEATURES SERVICES

B. <u>Service Descriptions</u> (Cont'd)

14. Basic Home Intercom Service (Cont'd)

PSC MO. No. 1 Section 27 First Revised Sheet 5 Cancels Original Sheet 5

Missouri Public Service Commission RFCD FEB 20 2001

- a. If Home Intercom Service and Call Waiting are on the same line, the Call Waiting feature is deactivated for the duration of the intercom connection. During this time, any incoming call will receive a busy signal.
- b. Some customer-provided terminal equipment may not recognize the distinctive ringing patterns associated with this service.
- 15. Hot Line Automatically routes the customer's telephone to a predetermined trunk or telephone number when the handset is removed. The Hot Line is routed immediately after picking up the handset.
- Caller ID Service Caller ID Service is the general category of the following services which assist customers in the management of incoming calls:
 - a. Calling Number Delivery allows the subscriber, with the use of a display phone or adjunct display device, to view the directory number of an incoming call before answering. During the time the incoming call is placed, the calling number is forwarded from the Telephone Company, to a compatible Customer Premises Equipment (CPE) Display Unit associated with the customer's local exchange service. The calling telephone number is then delivered to the display device during the first silent interval of ringing.
 - b. Calling Name Delivery allows the subscriber, with the use of a display phone or adjunct display device, to view the name and number of the calling party. During the time the incoming call is placed, the calling name and number are forwarded from the Telephone Company, to a compatible Customer Premises Equipment (CPE) Display Unit associated with the customer's local exchange service. The caller name and number are then delivered to the display device during the first silent interval of ringing.

The name displayed shall be the name associated with the calling telephone (N) number as shown on the Company's records. The Company, at its discretion, may abbreviate or limit that name for display purposes. The Company does not assure name accuracy, and it shall not be liable to any party for errors, omissions, or mistakes. The Company's sole and only obligation shall be to correct errors in names when notified in writing of such errors.

The calling telephone name and number is not available from calls made from most cellular phones or units and currently from some interexchange carriers and other local exchange carrier calls. The calling name and number are also not available when incoming calls have been handled by an operator or charged to credit cards. Name and number delivery for calls originated from a PBX will display the main PBX name and number only. (N)



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Effect Dave Beier, Vice President - Regulatory Fidelity Communications Services 1, Inc. 64 N. Clark Sullivan, MO 63080

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SMARTFEATURES SERVICES

MO. PUBLIC SERVICE COMM

- B. <u>Service Descriptions</u> (Cont'd)
 - 14. Basic Home Intercom Service (Cont'd)
 - a. If Home Intercom Service and Call Waiting are on the same line, the Call Waiting feature is deactivated for the duration of the intercom connection. During this time, any incoming call will receive a busy signal.
 - b. Some customer-provided terminal equipment may not recognize the distinctive ringing patterns associated with this service.
 - 15. Hot Line Automatically routes the customer's telephone to a predetermined trunk or telephone number when the handset is removed. The Hot Line is routed immediately after picking up the handset.
 - 16. Caller ID Service Caller ID Service is the general category of the following services which assist customers in the management of incoming calls:
 - a. Calling Number Delivery allows the subscriber, with the use of a display phone or adjunct display device, to view the directory number of an incoming call before answering. During the time the incoming call is placed, the calling number is forwarded from the Telephone Company, to a compatible Customer Premises Equipment (CPE) Display Unit associated with the customer's local exchange service. The calling telephone number is then delivered to the display device during the first silent interval of ringing.
 - b. Calling Name Delivery allows the subscriber, with the use of a display phone or adjunct display device, to view the name and number of the calling party. During the time the incoming call is placed, the calling name and number are forwarded from the Telephone Company, to a compatible Customer Premises Equipment (CPE) Display Unit associated with the customer's local exchange service. The caller name and number are then delivered to the display device during the first silent interval of ringing.

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SMARTFEATURES SERVICE

В. Service Descriptions (Cont'd)

- 16. Caller ID Service (Cont'd)
 - Caller ID Blocking Any subscriber may prevent the delivery of their telephone number and/or calling name to the called party by dialing an access code (*67 on their Touch-Tone pad or 1167 from a rotary telephone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge.

If the calling party activates blocking, the name and/or number will not be transmitted across the line to the called party. Instead, Caller ID customers will receive an anonymous indicator. This anonymous indicator notifies the Caller ID customer that the calling party has elected to block the delivery of their name and/or telephone number.

Per line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Telephone Company a need for blocking: (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies.

Per line blocking for the delivery of the calling name and/or number is available upon request to all others at the rate specified on sheet 28.7 of this tariff.

(T)(T)

Line blocking customers can unblock their calling name and/or number information on a call basis, at no charge, by dialing an access code (*82 on their Touch-Tone pad or 1182 from a rotary phone).

d. Caller ID Service is not available with distinctive ringing services having a silent interval length insufficient for calling name and/or number transmission. Caller ID Service is not capable of identifying specific stations or extensions served by CPE. The main directory number will be displayed.

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SMARTFEATURES SERVICE

MO. PUBLIC SERVICE COMM

B. <u>Service Descriptions (Cont'd)</u>

- 16. Caller ID Service (Cont'd)
 - c. Caller ID Blocking Any subscriber may prevent the delivery of their telephone number and/or calling name to the called party by dialing an access code (*67 on their Touch-Tone pad or 1167 from a rotary telephone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge.

If the calling party activates blocking, the name and/or number will not be transmitted across the line to the called party. Instead, Caller ID customers will receive an anonymous indicator. This anonymous indicator notifies the Caller ID customer that the calling party has elected to block the delivery of their name and/or telephone number.

Per line blocking for the delivery of the calling name and/or number is available upon request, at no charge, only to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Telephone Company a need for blocking: (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies.

Line blocking customers can unblock their calling name and/or number information on a call basis, at no charge, by dialing an access code (*82 on their Touch-Tone pad or 1182 from a rotary phone).

 Caller ID Service is not available with distinctive ringing services having a silent interval length insufficient for calling name and/or number transmission.
Caller ID Service is not capable of identifying specific stations or extensions served by CPE. The main directory number will be displayed.

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PSC MO. No. 1 Section 27 Original Sheet 7

B. <u>Service Descriptions (Cont'd)</u>

- 16. Caller ID Service (Cont'd)
 - e. Caller ID Service information may not be sold or given to another party without the caller's consent. Calling name and number information may only be used for (a) routing or completion of calls, (b) billing of calls, (c) account management purposes; (d) services directly related to the call or transaction, (e) verification of calling party identity and (f) marketing products or services that are directly related to those previously acquired by the customer from the name and number delivery services subscriber. This applies if the name and number delivery service subscriber has an existing relationship with the customer. Caller ID customers failing to comply with any of these conditions will have their service terminated.
 - f. In addition to the other provisions specified in this section, the Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated.
- 17. Selective Call Acceptance Enables the customer to selectively accept incoming calls, through a predesignated list of telephone numbers. All incoming calls not on the customer's Selective Call Acceptance list will be forwarded to a Telephone Company announcement, informing the caller that the customer is not receiving calls at this time. If the customer has a call forwarding feature, these screened calls may be forwarded to another telephone number or to a voice mail system.
- 18. Selective Call Rejection Enables the customer to reject calls from preselected telephone numbers and/or the last incoming call (without knowing the number). To reject specified telephone numbers, the customer builds a screening list. To block an unknown number after receiving a call, the customer enters a code to add the number to their screening list. If facilities are unavailable to provide incoming call screening via the customer's list, standard call completion will occur. Callers whose telephone numbers are blocked are directed to a Telephone Company recorded announcement that informs them that the customer is not receiving calls at this time.



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December 18, 2019 Missouri Public

Service Commission CN-2020-0128; YC-2020-0079

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John Colbert, Senior Vice President Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080

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PSC MO. No. 1 Section 27 First Revised Sheet 8 Cancels Original Sheet 8

SMARTFEATURE SERVICES

B. <u>Service Descriptions</u> (Cont'd)

Missouri Public Service Commission

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- 19. Selective Distinctive Alert Provides the customer with a distinctive ring and Call Waiting tone (if the customer has subscribed to Call Waiting), when the customer is called from preselected telephone numbers. The customer can construct or modify the telephone number screening list by dialing a unique code. The Telephone Company's equipment will screen incoming calls against the screening list and provide a distinctive ring for telephone numbers on the list.
- 20. Customer Originated Trace Enables the customer to initiate an automatic trace of the last incoming call received, regardless of the time lapse since that call, providing there have been no intervening outgoing calls. This service is activated by the customer dialing an access code. If a trace is successful, the Telephone Company's equipment will record the incoming call detail (not the conversation). The results of the trace will not be provided to the customer directly. For further action to be taken, the customer should follow the instructions received after a successful trace activation.
- 21. Unidentified Call Rejection Enables the customer the ability to automatically reject calls if the calling number has been marked private. The customer will only receive calls for which the identity of the calling party is available. If facilities are unavailable to provide incoming call screening, standard call completion will occur. For calls that are marked unavailable, or are not marked private, standard call completion will occur. Caller whose numbers have been marked private will be directed to Telephone Company equipment which announces that the called party is not accepting calls from parties with private numbers. The called party is not alerted when calls are directed to the Telephone Company announcement.
- 22. Call Forwarding Variable Feature Button Allows calls attempting to terminate to a Directory Number (DN) to be redirected to another DN without regard to the busy/idle status of the called DN. The subscriber is only required to activate and deactivate the forwarding function, the forward-to DN is preset in the switch when the feature is assigned. The preset DN is changeable via dialed access code. The Call Forwarding Variable Feature Button is activated and deactivated by use of a dialed access code. (N)

Service Commission



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Effective: March 22, 2001 Dave Beier, Vice President - Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080

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PSC MO. No. 1 Section 27 Original Sheet 8

SMARTFEATURE SERVICES

MO. PUBLIC SERVICE COMM

B. <u>Service Descriptions</u> (Cont'd)

- 19. Selective Distinctive Alert Provides the customer with a distinctive ring and Call Waiting tone (if the customer has subscribed to Call Waiting), when the customer is called from preselected telephone numbers. The customer can construct or modify the telephone number screening list by dialing a unique code. The Telephone Company's equipment will screen incoming calls against the screening list and provide a distinctive ring for telephone numbers on the list.
 - Customer Originated Trace Enables the customer to initiate an automatic trace of the last incoming call received, regardless of the time lapse since that call, providing there have been no intervening outgoing calls. This service is activated by the customer dialing an access code. If a trace is successful, the Telephone Company's equipment will record the incoming call detail (not the conversation). The results of the trace will not be provided to the customer directly. For further action to be taken, the customer should follow the instructions received after a successful trace activation.
- 21. Unidentified Call Rejection Enables the customer the ability to automatically reject calls if the calling number has been marked private. The customer will only receive calls for which the identity of the calling party is available. If facilities are unavailable to provide incoming call screening, standard call completion will occur. For calls that are marked unavailable, or are not marked private, standard call completion will occur. Caller whose numbers have been marked private will be directed to Telephone Company equipment which announces that the called party is not accepting calls from parties with private numbers. The called party is not alerted when calls are directed to the Telephone Company announcement.

C. <u>Rates</u>

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Service charges may apply. Additional service charges do not apply when establishing basic local exchange service. The charges below are per line.

	Monthly	<u>Rate</u>	Installation	
	<u>Res.</u>	<u>Bus.</u>	<u>Charge</u>	
Call Forwarding	\$2.00	\$5.25	\$5.00	
Call Forwarding with				
Remote Activation	\$3.00	\$6.25	\$5.00	
Call Forwarding/Busy Line	\$1.00	\$1.00	\$5.00	
Call Forwarding/Don't Answer	\$1.50	\$1,50	\$5.00	
Call Forwarding/Busy Line				
Don't Answer	\$1.50	\$1.50	\$5.00	
Remote Call Forwarding	\$10.00	\$10.00	\$5.00	
	Call Forwarding with Remote Activation Call Forwarding/Busy Line Call Forwarding/Don't Answer Call Forwarding/Busy Line Don't Answer	Res.Call Forwarding\$2.00Call Forwarding with Remote Activation\$3.00Call Forwarding/Busy Line\$1.00Call Forwarding/Don't Answer\$1.50Call Forwarding/Busy Line Don't Answer\$1.50	Res.Bus.Call Forwarding\$2.00\$5.25Call Forwarding with Remote Activation\$3.00\$6.25Call Forwarding/Busy Line\$1.00\$1.00Call Forwarding/Don't Answer\$1.50\$1.50Call Forwarding/Busy Line Don't Answer\$1.50\$1.50	

Issued: April 3, 2000 Issued By: Effective: June 1, 2000 John Colbert, Senior Vice President Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080 FILED

JUN 01 2000 0 0 - 1 9 1 MO. PUBLIC SERVICE COMM

C. Rates

Service charges may apply. Additional service charges do not apply when establishing basic local exchange service. The charges below are per line.

		Monthly	Rate	Installation
		Res.	Bus.	Charge
1.	Call Forwarding	\$2.00	\$5.25	\$5.00
1.	Call Forwarding with			
	Remote Activation	\$3.00	\$6.25	\$5.00
3.	Call Forwarding/Busy Line	\$1.00	\$1.00	\$5.00
4.	Call Forwarding/Don't Answer	\$1.50	\$1.50	\$5.00
5.	Call Forwarding/Busy Line			
	Don't Answer	\$1.50	\$1.50	\$5.00
6.	Remote Call Forwarding	\$10.00	\$10.00	\$5.00
6.a.	Call Transfer	\$ 5.00	\$ 5.00	\$5.00

(N)

Issued: October 29, 2003 Issued By: Effective: November 28, 2003

Dave Beier, Vice President - Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080

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C. Rates

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Service charges may apply. Additional service charges do not apply when establishing basic local exchange service. The charges below are per line.

		Monthly Rate Insta		Installation
		Res.	Bus.	Charge
1.	Call Forwarding	\$2.00	\$5.25	\$5.00
2.	Call Forwarding with			
	Remote Activation	\$3.00	\$6.25	\$5.00
3.	Call Forwarding/Busy Line	\$1.00	\$1.00	\$5.00
4.	Call Forwarding/Don't Answer	\$1.50	\$1.50	\$5.00
5.	Call Forwarding/Busy Line			
	Don't Answer	\$1.50	\$1.50	\$5.00
6.	Remote Call Forwarding	\$10.00	\$10.00	\$5.00

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Missouri Public Service Commission

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Issued: February 20, 2001 Issued By:

Effective: March 22, 2001 Dave Beier, Vice President - Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080

SMART FEATURES SERVICES - Cont'd

A. <u>Rates(Cont'd)</u>

			Monthly Rate		Installation	
			Res	Bus	Charge	
	7.	Selecting Call Forwarding	\$3.25	\$4.50	\$5.00	
	8.	Call Waiting	\$3.50	\$3.50	\$5.00	
	9.	Multi-Distinctive Ring				
		One DRN	\$3.00	\$3.00	\$5.00	
		Two DRN	\$5.00	\$5.00	\$5.00	
		Three DRN	\$7.00	\$7.00	\$5.00	
	10.	Three-Way Call	\$2.00	\$2.00	\$5.00	
	10.a.	Six-Way Call	\$5.00	\$7.00	\$5.00	
	11.	Speed Calling				
		8 Number	\$1.50	\$2.10	\$5.00	
		30 Number	\$5.70	\$7.90	\$5.00	
	12.	Automatic Call Back	\$3.25	\$3.75	\$5.00	
	13.	Automatic Redial	\$3.50	\$4.50	\$5.00	
	14.	Home Intercom				
		Basic	\$1.00	\$1.00	\$5.00	
		Enhanced	\$2.00	\$2.00	\$5.00	
	15.	Hot Line	\$3.25	\$4.60	\$5.00	
	16.	Caller ID				
		Number Delivery	\$6.50	\$7.95	\$5.00	
		Name Delivery	\$8.00	\$9.95	\$5.00	
		Per line Blocking	\$5.00	\$5.00	\$5.00	
	17.	Selective Call Acceptance	\$3.25	\$4.50	\$5.00	
	18.	Selective Call Rejection	\$3.25	\$4.50	\$5.00	
	19.	Selective Distinctive Alert	\$3.25	\$4.50	\$5.00	
	20.	Customer Originating Trace	\$8.00*	\$8.00*		
	21.	Unidentified Call Rejection	\$2.00	\$4.00	\$5.00	
	22.	Call Forwarding Variable				
		Feature Button	\$8.25	\$9.25	\$5.00	
	23.	SmartBasic Package	\$5.00	\$5.50	\$5.00	
		(Call Waiting, Call Forwarding				
		Three-Way Calling, Call Forwarding/				
		Busy and Call Forwarding/Don't				
		Answer)				
	24.	SmartDeluxe Package	\$10.00	\$12.95	\$5.00	
		(Call Waiting, Caller ID,				
		Call Forwarding, Three-Way				
		Calling and Speed Call-8,				
		Automatic Callback and				
		Automatic Redial)				
*Per	Successfi	ul Activation				

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Dave Beier, Vice President-Regulatory Fidelity Communications Services I, Inc.

64 N. Clark

Sullivan, MO 63080

FILED Missouri Public Service Commission JC-2012-0360

SMART FEATURES SERVICES – Cont'd

A. <u>Rates(Cont'd)</u>

		Monthly Rate		Installation		
		Res	Bus	Charge		
7.	Selecting Call Forwarding	\$3.25	\$4.50	\$5.00		
8.	Call Waiting	\$3.50	\$3.50	\$5.00		
9.	Multi-Distinctive Ring					
	One DRN	\$3.00	\$3.00	\$5.00		
	Two DRN	\$5.00	\$5.00	\$5.00		
	Three DRN	\$7.00	\$7.00	\$5.00		
10.	Three-Way Call	\$2.00	\$2.00	\$5.00		
10.a.	Six-Way Call	\$5.00	\$7.00	\$5.00		
11.	Speed Calling					
	8 Number	\$1.50	\$2.10	\$5.00		
	30 Number	\$5.70	\$7.90	\$5.00		
12.	Automatic Call Back	\$3.25	\$3.75	\$5.00		
13.	Automatic Redial	\$3.50	\$4.50	\$5.00		
14.	Home Intercom					
	Basic	\$1.00	\$1.00	\$5.00		
	Enhanced	\$2.00	\$2.00	\$5.00		
15.	Hot Line	\$3.25	\$4.60	\$5.00		
16.	Caller ID					
	Number Delivery	\$6.50	\$7.95	\$5.00		
	Name Delivery	\$8.00	\$9.95	\$5.00		
17.	Selective Call Acceptance	\$3.25	\$4.50	\$5.00		
18.	Selective Call Rejection	\$3.25	\$4.50	\$5.00		
19.	Selective Distinctive Alert	\$3.25	\$4.50	\$5.00		
20.	Customer Originating Trace	\$8.00*	\$8.00*			
21.	Unidentified Call Rejection	\$2.00	\$4.00	\$5.00		
22.	Call Forwarding Variable					
	Feature Button	\$8.25	\$9.25	\$5.00		
23.	SmartBasic Package	\$5.00	\$5.50	\$5.00	(T)	
	(Call Waiting, Call Forwarding					
	Three-Way Calling, Call Forwarding/					
	Busy and Call Forwarding/Don't					
	Answer)					
24.	SmartDeluxe Package	\$10.00	\$12.95	\$5.00	(T)	
	(Call Waiting, Caller ID,					
	Call Forwarding, Three-Way					
	Calling and Speed Call-8,					
	Automatic Callback and					
	Automatic Redial)					

*Per Successful Activation

Issued: March 17, 2006 Issued By: Effective: March 24, 2006 April 16, 2006

CANCELLED February 26, 2012 Missouri Public Service Commission JC-2012-0360 Dave Beier, Vice President-Regulatory Fidelity Communications Services I, Inc. 64 N. Clark

Sullivan, MO 63080

Filed Missouri Public Service Commission

SMART FEATURES SERVICES - Cont'd

A.	Rates	<u>s (</u> Cont'd)			
		,	Monthly R	late	Installation
			Res	Bus	Charge
	7.	Selecting Call Forwarding	\$ 3.25	\$ 4.50	\$ 5.00
	8.	Call Waiting	\$ 3.50	\$ 3.50	\$ 5.00
	9.	Multi-Distinctive Ring			
		One DRN	\$ 3.00	\$3.00	\$5.00
		Two DRN	\$ 5.00	\$5.00	\$5.00
		Three DRN	\$7.00	\$7.00	\$5.00
	10.	Three-Way Call	\$2.00	\$2.00	\$5.00
	10.a.	Six-Way Call	\$5.00	\$7.00	\$5.00
	11.	Speed Calling			
		8 Number	\$1.50	\$2.10	\$5.00
		30 Number	\$5.70	\$7.90	\$5.00
	12.	Automatic Call Back	\$3.25	\$3.75	\$5.00
	13.	Automatic Redial	\$3.50	\$4.50	\$5.00
	14.	Home Intercom			
		Basic	\$1.00	\$1.00	\$5.00
		Enhanced	\$2.00	\$2.00	\$5.00
	15.	Hot Line	\$3.25	\$4.60	\$5.00
	16.	Caller ID			
		Number Delivery	\$6.50	\$7.95	\$5.00
		Name Delivery	\$8.00	\$9.95	\$5.00
	17.	Selective Call Acceptance	\$3.25	\$4.50	\$5.00
	18.	Selective Call Rejection	\$3.25	\$4.50	\$5.00
	19.	Selective Distinctive Alert	\$3.25	\$4.50	\$5.00
	20.	Customer Originating Trace	\$8.00*	\$8.00*	
	21.	Unidentified Call Rejection	\$2.00	\$4.00	\$5.00
	22.	Call Forwarding Variable			
		Feature Button	\$8.25	\$9.25	\$5.00
	23.	Fidelity Value Pack	\$5.00	\$5.50	\$5.00
		(Call Waiting, Call Forwarding			
		Three-Way Calling, Call Forwarding/			
		Busy and Call Forwarding/Don't			
		Answer)			
	24.	Fidelity Fast Track Pack	\$10.00	\$12.95	\$5.00
		(Call Waiting, Caller ID,			
		Call Forwarding, Three-Way			
		Calling and Speed Call-8,			
		Automatic Callback and			
		Automatic Redial)			

*Per Successful Activation

Issued: February 4, 2003 Issued By:

Dave Beier, Vice President-Regulatory Fidelity Communications Services ?, Inc. 64 N. Clark Sullivan, MO 63080



Effective: March 6, 2003

(N)

Cancelled April 16, 2006

Missouri Public Service Commission

SMART FEATURES SERVICES - Cont'dRE("D JUN 012001

A. <u>Rates (Cont'd)</u>

			Monthly Rat	e	Installatio	n
			Res	Bus	<u>Charge</u>	
	7.	Selecting Call Forwarding	\$ 3.25	\$ 4.50	\$ 5.00	
	8.	Call Waiting	\$ 3.50	\$ 3.50	\$ 5.00	(I)
	9.	Multi-Distinctive Ring				
		One DRN	\$ 3.00	\$3.00	\$5.00	
		Two DRN	\$ 5.00	\$5.00	\$5.00	
		Three DRN	\$7.00	\$7.00	\$5.00	
	10.	Three-Way Call	\$2.00	\$2.00	\$5.00	
	11.	Speed Calling				
		8 Number	\$1.50	\$2.10	\$5.00	
		30 Number	\$5.70	\$7.90	\$5.00	
	12.	Automatic Call Back	\$3.25	\$3.75	\$5.00	
	13.	Automatic Redial	\$3.50	\$4.50	\$5.00	
	14.	Home Intercom				
		Basic	\$1.00	\$1.00	\$5.00	
		Enhanced	\$2.00	\$2.00	\$5.00	
	15.	Hot Line	\$3.25	\$4.60	\$5.00	
	16.	Caller ID				
		Number Delivery	\$6.50	\$7.95	\$5.00	(I)
		Name Delivery	\$8.00	\$9.95	\$5.00	(İ)
	17.	Selective Call Acceptance	\$3.25	\$4.50	\$5.00	(-7
	18.	Selective Call Rejection	\$3.25	\$4.50	\$5.00	
	19.	Selective Distinctive Alert	\$3.25	\$4.50	\$5.00	
	20.	Customer Originating Trace	\$8.00*	\$8.00*	• • • • • •	
	21.	Unidentified Call Rejection	\$2.00	\$4.00	\$5.00	
	19.	Call Forwarding Variable	42.00	4 1.00	\$0,00	
		Feature Button	\$8.25	\$9.25	\$5.00	
	23.	Fidelity Value Pack	\$5.00	\$5.50	\$5.00	
		(Call Waiting, Call Forwarding	\$ 0.00	4 0.00	40.00	
		Three-Way Calling, Call Forwa	rdina/			
		Busy and Call Forwarding/Don				
		Answer)				
	24.	Fidelity Fast Track Pack	\$10.00	\$12.95	\$5.00	
	C , 1.	(Call Waiting, Caller ID,	ψ10.00	ψ12.00	ψ0.00	
		Call Forwarding, Three-Way				
		Calling and Speed Call-8,		Mis	souri Public e Commiss	2
		Automatic Callback and	CANCELLED	Servic	e Commies	lon
		Automatic Redial)				
		Automatic Redialy	MAR 0 6 2003	FILED	JUL 012	001
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PSC MO. No. 1 Section 27 First Revised Sheet 9

Missouri Public First Revised Sheet 9 Service Commission Cancels Original Sheet 9

SMART FEATURES SERVICES - Cont'd RECD FEB 20 2001

C.	Ratos	î (Cont'd)	NEUDPED	4 V 2 V V	1		
U.	Nates			<u>Monthly</u> Res	Rate Bus	Installatio Charge	DI
	7.	Selecting Call Forwarding		\$ 3.25	\$ 4.50	\$ 5.00	
	8.	Call Waiting		\$ 3.25	\$ 3.25	\$ 5.00	
	9.	Multi-Distinctive Ring		\$ 0.20	φ 0 .20	<i>00000</i>	
	0.	One DRN		\$ 3.00	\$3.00	\$5.00	
		Two DRN		\$ 5.00	\$5.00	\$5.00	
		Three DRN		\$7.00	\$7.00	\$5.00	
	10.	Three-Way Call		\$2.00	\$2.00	\$5.0	n
	11.	Speed Calling		Ψ2.00	Ψ <u>2</u> .00	φ0.0	•
	• • •	8 Number		\$1.50	\$2.10	\$5.00	
		30 Number		\$5.70	\$7.90	\$5.00	
	12.	Automatic Call Back		\$3.25	\$3.75	\$5.00	
	13.	Automatic Redial		\$3.50	\$4.50	\$5.00	
	14.	Home Intercom		40.00	Q	40.00	
	• ••	Basic		\$1.00	\$1.00	\$5.00	
		Enhanced		\$2.00	\$2.00	\$5.00	
	15.	Hot Line		\$3.25	\$4.60	\$5.00	
	16.	Caller ID			• • • • •	•	
		Number Delivery		\$5.75	\$7.95	\$5.00	
		Name Delivery		\$7.25	\$9.95	\$5.00	
	17.	Selective Call Acceptance		\$3.25	\$4.50	\$5.00	
	18.	Selective Call Rejection		\$3.25	\$4.50	\$5.00	
	19.	Selective Distinctive Alert		\$3.25	\$4.50	\$5.00	
	20.	Customer Originating Trace		\$8.00*	\$8.00*		
	21.	Unidentified Call Rejection		\$2.00	\$4.00	\$5.00	
	22.	Call Forwarding Variable					
		Feature Button		\$8.25	\$9.25	\$5.00	(N)
	23.	Fidelity Value Pack		\$5.00	\$5.50	\$5.00	、 <i>i</i>
		(Call Waiting, Call Forwardi	ng				
		Three-Way Calling, Call For	warding/				
		Busy and Call Forwarding/	Don't				
		Answer)					
	24.	Fidelity Fast Track Pack		\$10.00	\$12.95	\$5.00	
		(Call Waiting, Caller ID,					
		Call Forwarding, Three-Way	/				
		Calling and Speed Call-8,	.				
		Automatic Callback and	CANCELL	FD			
		Automatic Redial)			6.4L		
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	ed By:	Dave Beier, Vi	ice President			. 22, 2001	

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ier, Vice President - Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080

FIDELITY COMMUNICATIONS SERVICES I, Inc. RECEIVED

PSC MO. No. 1 Section 27 Original Sheet 9

SMART FEATURES SERVICES - Cont'd

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MO. PUBLIC SERVICE CUMIN

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				INDE VOMM	
C.	<u>Rates</u>	_(Cont'd)			
			Monthly Rat	te	Installation
			Res	Bus	Charge
	7.	Selecting Call Forwarding	\$ 3.25	\$ 4.50	\$ 5.00
	8.	Call Waiting	\$ 3.25	\$ 3.25	\$ 5.00
	9.		J J.ZJ	Ψ J.2J	φ 5.00
	9.	Multi-Distinctive Ring		* • • • •	* 5 00
		One DRN	\$ 3.00	\$3.00	\$5.00
		Two DRN	\$ 5.00	\$5.00	\$5.00
		Three DRN	\$7.00	\$7.00	\$5.00
	10.	Three-Way Call	\$2.00	\$2.00	\$5.00
	11.	Speed Calling			
		8 Number	\$1.50	\$2.10	\$5.00
		30 Number	\$5.70	\$7.90	\$5.00
	12.	Automatic Call Back	\$3.25	\$3.75	\$5.00
	13.	Automatic Redial	\$3.50	\$4.50	\$5.00
			\$3.5U	φ 4 .50	\$5.00
	14.	Home Intercom	• 1 • •		
		Basic	\$1.00	\$1.00	\$5.00
		Enhanced	\$2.00	\$2.00	\$5.00
	15.	Hot Line	\$3.25	\$4.60	\$5.00
	16.	Caller ID			
		Number Delivery	\$5.75	\$7.95	\$5.00
		Name Delivery	\$7.25	\$9.95	\$5.00
	17.	Selective Call Acceptance	\$3.25	\$4.50	\$5.00
	18.	Selective Call Rejection	\$3.25	\$4.50	\$5.00
	19.	Selective Distinctive Alert	\$3.25	\$4.50	\$5.00
	20.	Customer Originating Trace	\$8.00*	\$8.00*	\$ 0.00
					¢5.00
	21.	Unidentified Call Rejection	\$2.00	\$4.00 \$5.50	\$5.00 \$5.00
	22.	Fidelity Value Pack	\$5.00	\$5.50	\$5.00
		(Call Waiting, Call Forwarding			
		Three-Way Calling, Call Forward			
		Busy and Call Forwarding/ Don't	t		
		Answer)			
	23.	Fidelity Fast Track Pack	\$10.00	\$12.95	\$5.00
		(Call Waiting, Caller ID,			
		Call Forwarding, Three-Way			
		Calling and Speed Call-8,			
		Automatic Callback and			
		Automatic Redial)	CANCELLED		
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issue	а ву:	John Colbert, Senior			
		Fidelity Communic		INC.	
		64 N	I. Clark		

64 N. Clark Sullivan, MO 63080

SMART FEATURES SERVICES - Cont'd

A. Rates (Cont'd)

25. Fab Four Package (Call Waiting, Call Forwarding, Caller ID with Name/Number and Unidentified Call Rejection)

Monthly Rate		Installation
Res	Bus	Charge
\$9.00	\$10.95	\$5.00

Issued: October 20, 2006 Issued By:

CANCELLED December 18, 2019 Missouri Public Service Commission CN-2020-0128; YC-2020-0079 Dave Beier, VP-Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080

Effective: November 19, 2006

Filed Missouri Public Service Commission

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SMARTFEATURES SERVICE - Cont'd APR 0 3 2000

C. Rates (Cont'd)

MO. PUBLIC SERVICE COMM

Application of Installation Charges

- When SmartFeatures Services are provided in conjunction with the establishment of exchange telephone service or a change which involves a line connection service charge, the \$5.00 installation charges quoted above do not apply.
- The \$5.00 charge will be applied only once, for each line arranged, even if two or more features are added.
- 3. When an existing SmartFeatures Services package is changed to a different SmartFeatures Services package, or when a fixed Call Forwarding destination is changed, the \$5.00 installation charge is applicable for each line arranged.

D. Conditions

- The Call Forwarding, Selective Call Forwarding, Call Forwarding-Busy Line, Call Forwarding-Don't Answer and Call Forwarding-Busy Line/Don't Answer features are offered for use with two-way PBX trunks, subject to the following limitations:
 - May be provided when compatible with the equipment configuration at the customer's premises.
 - Available only with two types of hunting arrangements, multi-line and series completion, subject to limitations of these hunting arrangements.
- When the Three-Way Calling, Call Forwarding, Call Forwarding-Busy Line, Call Forwarding – Don't Answer and Call Forwarding – Busy Line/Don't Answer or Selective Call Forwarding are activated, the transmission may vary depending on the distance and routing necessary; therefore, transmissions may not meet normal standards.
- 3. The following features only apply to calls within the same central office and across central offices that have Signaling System 7 (SS7) connectivity: Selective Call Forwarding, Automatic Callback, Automatic Redial, Caller ID, Customer, Originated Trace, Selective Call Acceptance, Selective Call Rejection, Felective Distinctive Alerting.

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CANCELLED

December 18, 2019 Missouri Public

Service Commission CN-2020-0128; YC-2020-0079

Issued: April 3, 2000 Issued By: Effective: June 1, 2000

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MO. PUBLIC SERVICE COMM

Fidelity Communication Services I, Inc.

PSC Mo. No. 1 Section 27 4th Revised Sheet No. 11 Cancels 3rd Revised Sheet 11

SMARTFEATURES SERVICES

D. Conditions (Cont'd)

- 4. In addition to other provisions of this tariff, the Telephone Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure or malfunctions of SmartFeatures Services or equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Telephone Company has been notified, and has had reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.
- When multiple services are activated on the same line, certain services may take precedence over others.

E. Special Promotions

The Company may, upon Commission approval, offer Customers specific rate incentives during specified promotional periods. Company will provide written notice to the Commission at least ten (10) days prior to commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and ending dates of the promotional period.

F. Special Promotions

- The Company will offer the following promotion to new subscribers of Unidentified Call Rejection for the period starting February 1, 2005 and ending March 31, 2005.
 - a. Waiver of the \$5.00 nonrecurring installation charge.

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Issued: January 12, 2005

Dave Beier Vice President-Regulatory 64 N. Clark Sullivan, MO 63080 Effective: January 22, 2005

Fidelity Communication Services I, Inc.

Section 27

3rd Revised Sheet No. 11 Cancels 2nd Revised Sheet 11

SMARTFEATURES SERVICES

D. <u>Conditions</u> (Cont'd)

- 4. In addition to other provisions of this tariff, the Telephone Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure or malfunctions of SmartFeatures Services or equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Telephone Company has been notified, and has had reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.
- 5. When multiple services are activated on the same line, certain services may take precedence over others.

E. <u>Special Promotions</u>

The Company may, upon Commission approval, offer Customers specific rate incentives during specified promotional periods. Company will provide written notice to the Commission at least ten (10) days prior to commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and ending dates of the promotional period.

F. <u>Special Promotions</u>

- 1. The Company will offer the following promotions to new subscribers of certain specific SmartFeatures as noted below for the period starting January 20, 2003 and ending April 19, 2003.
 - a. One free month of Caller ID -Name Delivery-Residential, Caller ID -Name Delivery-Business, Call Waiting Residential, and Call Waiting-Business.
 - b. Waiver of the \$5.00 nonrecurring installation charges for the above.

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Issued: January 9, 2003

Effective: January 19, 2003

Dave Beier Vice President-Regulatory 64 N. Clark Sullivan, MO 63080 Fidelity Communication Services I, Inc.

Section 27 2nd Revised Sheet No. 11 Cancels 1st Revised **Sofiet Souri Public**

SMARTFEATURES SERVICES

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D. Conditions (Cont'd)

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- 4. In addition to other provisions of this tariff, the Telephone Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure or malfunctions of SmartFeatures Services or equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Telephone Company has been notified, and has had reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.
- 5. When multiple services are activated on the same line, certain services may take precedence over others.
- E. <u>Special Promotions</u>

The Company may, upon Commission approval, offer Customers specific rate incentives during specified promotional periods. Company will provide written notice to the Commission at least ten (10) days prior to commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and ending dates of the promotional period.

- F. Special Promotions
 - 1. The Company will offer the following promotions to new subscribers of certain specific SmartFeatures as noted below for the period starting October 1, 2002 and ending October 31, 2002.
 - a. A discounted monthly rate of \$0.00 for Caller ID-Name Delivery-Residential and Caller ID-Name Delivery-Business.
 - b. Waiver of the \$5.00 nonrecurring installation charges for the above. Also, waiver of the \$5.00 nonrecurring installation charges for Call Waiting.

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Issued: September 13, 2002

Service Commission

Effective: September 30, 2002

Dave Beier Vice President-Regulatory 64 N. Clark Sullivan, MO 63080

PSC MO. No. 1 Section 27 Missouri Publidst Revised Sheet 11 Cancels Original Sheet 11

SMARTFEATURES SERVICES – Cont'd

Conditions (Cont'd)

D.

Service Commission

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- 4. In addition to other provisions of this tariff, the Telephone Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure or malfunctions of SmartFeatures Services or equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Telephone Company has been notified, and has had reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.
- 5. When multiple services are activated on the same line, certain services may take precedence over others.

E. Special Promotions

The Company may, upon Commission approval, offer Customers specific rate incentives during specified promotional periods. Company will provide written notice to the Commission at least ten (10) days prior to commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and ending dates of the promotional period.

F. Special Promotions

- 1. The Company will offer the following promotions in the Rolla exchange to new and existing subscribers of certain specific SmartFeatures as noted below for the period starting January 8, 2002 and ending March 7, 2002.
 - a. A discounted monthly rate of \$6.50 for Caller ID-Name Delivery-Residential and a discounted monthly rate of \$7.95 for Caller ID-NameDelivery-Business.
 - b. Waiver of the \$5.00 nonrecurring installation charges for the above.

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CANCELLED



Issued: December 13, 2001 Issued By:

Dave Beier, Vice President-Regulatory Fidelity Communications Services I, Inc.

64 N. Clark Sullivan, MO 63080 Effective: December 26, 2001 ory Missourt Public nc. Service Commission

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SMARTFEATURES SERVICES – Cont'd

MO. PUBLIC SERVICE COMM

- D. <u>Conditions</u> (Cont'd)
 - 4. In addition to other provisions of this tariff, the Telephone Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure or malfunctions of SmartFeatures Services or equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Telephone Company has been notified, and has had reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.
 - 5. When multiple services are activated on the same line, certain services may take precedence over others.

E. Special Promotions

The Company may, upon Commission approval, offer Customers specific rate incentives during specified promotional periods. Company will provide written notice to the Commission at least ten (10) days prior to commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and ending dates of the promotional period.

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JUN 0 1 2000 0 0 - 1 9 1 MO. PUBLIC SERVICE COMM

Issued: April 3, 2000 Issued By: Effective: June 1, 2000

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PSC MO. No. 1 Section 28 Original Sheet 1

DIRECTORY LISTINGS

MO. PUBLIC SERVICE CUIMIN

A. GENERAL

- The rates and regulations for directory listings in this section apply only to the alphabetical directory containing the regular alphabetical list of names of customers and joint users.
- 2. The alphabetical list of names of customers and joint users is designed solely for the purpose of informing calling parties of the telephone numbers of customers and those entitled to use customer's service, and special prominence or arrangement of names is not contemplated.
- 3. The Telephone Company limits the length of any listing to one line in the directory by the use of abbreviations when the clearness of the listing or the identification of the customer or joint user is not impaired thereby. When the use of abbreviations impairs the clearness of the listing or the identification of the customer or joint user such additional lines are used as may be required in the judgement of the Telephone Company without additional charge.
- Listings must conform to the Telephone Company's specification with respect to its directories.
- 5. Listings are regularly provided in connection with all classes of exchange service, except public telephone service. Ordinarily, listings are automatically included in the directory. However, a listing may be omitted upon request of a customer when in the judgement of the Telephone Company the omission of the listing is warranted by the circumstances of the particular case. (See B.3. following for rate regulations).
- 6. The length of the contract period for directory listings, where the listing actually appears in the directory, is the directory period except as provided in the Termination of Contracts section of this tariff.
- 7. Individuals, person, or firms whose names are associated with a telephone number appearing in the telephone directory or are a part of Directory Assistance are also responsible for paying for the telephone service and/or any outstanding debt associated with the telephone number. In a similar manner, credit history is established for the name associated with the service.

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MO. PUBLIC SERVICE COMM

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December 18, 2019 Missouri Public

Service Commission CN-2020-0128; YC-2020-0079

Issued: April 3, 2000 Issued By: Effective June 1, 2000

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DIRECTORY LISTING

B. PRIMARY LISTINGS

- 1. One listing without charge, termed the primary listing, is provided as follows:
 - a. For each separate customer service; when two or more main station lines or PBX trunk lines are consecutively operated, generally only the first number of the group is listed.
 - b. For each Payphone Line Service.
 - c. For each joint user.
- 2. The primary listing is ordinarily the name and address of the person or firm which contracts for the service or which is the joint user (business only), or the name under which a business is regularly conducted. Where the service is contracted for by one party for the use of a second party, the listing may be in the name of the second party.

An additional listing reversing the order of the individual's given name may be obtained at the rates for regular additional listings as specified in the rates following. The restriction of no more than two given names applies only to listings involving two individuals' names.

Issued: April 25, 2005 Issued By: Effective: May 25, 2005

Dave Beier, VP-Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080 FIDELITY COMMUNICATIONS SERVICES I, Inc. RECEIVED

PSC MO. No. 1 Section 28 Original Sheet 2

APR 0 3 2000

DIRECTORY LISTINGS

MO. PUBLIC SERVICE GUMM

B. PRIMARY LISTINGS

- 1. One listing without charge, termed the primary listing, is provided as follows:
 - a. For each separate customer service; when two or more main station lines or PBX trunk lines are consecutively operated, generally only the first number of the group is listed.
 - b. For each Payphone Line Service.
 - c. For each joint user.
- 2. The primary listing is ordinarily the name and address of the person or firm which contracts for the service or which is the joint user (business only), or the name under which a business is regularly conducted. Where the service is contracted for by one party for the use of a second party, the listing may be in the name of the second party.

A primary listing may contain two (2) residential customers with the same surname and living at the same address where the same service is for no more than two (2) individual's given names. Each given name, for purposes of this tariff, is defined as any combination, not to exceed two, of the following: first name, middle name, initial, nickname, or maiden name.

A primary listing may contain a given name, or initials, and the married name of an individual whose spouse is deceased, or another name or initial for a person known by more than one name (provided the sumame is the same). These listings identify one person who may be referred to by either name.

An additional listing reversing the order of the individual's given name may be obtained at the rates for regular additional listings as specified in the rates following. The restriction of no more than two given names applies only to listings involving two individuals' names.

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JUN 0 1 2000 0 0 - 1 9 1 MO. PUBLIC SERVICE COMM

Issued: April 3, 2000 Issued By:

John Colbert, Senior Vice President Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080

Effective: June 1, 2000

DIRECTORY LISTINGS

B. PRIMARY LISTINGS (Cont'd)

- Non-Published telephone numbers: some customers request their telephone numbers to be (T) omitted from the directory and the Company's information records. Such requests, when presented may be fulfilled through the assignment of a Non-Published telephone number (T) subject to the regulations outlined below.
 - a. Incoming calls to Non-Published telephone numbers will be completed by the (T) Company only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the Customer's request to furnish a Non-Published telephone number does not create any relationship or obligation, (T) direct or indirect, to any person other than the customer.
 - In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing a Non-Published telephone number in the directory or (T) disclosing said number to any person shall attach to the Company. The customer indemnifies and saves the Company harmless against any and all claims from damages caused or claimed to have been caused, directly or indirectly, by the publication of a Non-Published telephone number or the disclosing of said number to (T) any person.
 - c. Rates for Non-Published telephone Rates are not applicable when the service (T) involves data terminals where there is no voice use comtemplated.
 - d. Parties with Non-Published telephone numbers forfeit the privacy afforded by the (T) service to the extent that the telephone number is identified through activation of a Call Trace procedure whereby the name and address of the subscriber will be provided to the authorized law enforcement agency upon request of the agency. (T)

Issued: April 25, 2005 Issued By: Effective: May 25, 2005

CANCELLED December 18, 2019 Missouri Public Service Commission CN-2020-0128; YC-2020-0079 Dave Beier VP-Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080

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PSC MO. No. 1 Section 28 APR 0 3 2000 Original Sheet 3

DIRCTORY LISTINGS

MO. PUBLIC SERVICE COMM

PRIMARY LISTINGS (Cont'd) В.

- 3. Private telephone numbers (non-published): some customers request their telephone numbers to be omitted from the directory and the Company's information records. Such requests, when presented may be fulfilled through the assignment of a private telephone number (non-published) subject to the regulations outlined below.
 - Incoming calls to private telephone numbers (non-published) will be а. completed by the Company only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the Customer's request to furnish a private telephone number (non-published) does not create any relationship or obligation, direct or indirect, to any person other than the customer.
 - b. In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing a private telephone number (nonpublished) in the directory or disclosing said number to any person shall attach to the Company. The customer indemnifies and saves the Company harmless against any and all claims from damages caused or claimed to have been caused, directly or indirectly, by the publication of a private telephone number (non-published) or the disclosing of said number to any person.
 - Rates for private telephone numbers (non-published) are found on sheet С. 7 of this section. Rates are not applicable when the service involves data terminals where there is no voice use contemplated.
 - d. Semi-Private Telephone Numbers or Non-Listed Numbers, a service which is not listed in the alphabetical list of the telephone directory but the telephone number may be obtained from the information Operator, is not furnished by this Company.

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JUN 0 1 2000 0 0 - 1 9 1 **MO. PUBLIC SERVICE COMM**

Issued: April 3, 2000 Issued By:

Effective: June 1, 2000 John Colbert, Senior Vice President Fidelity Communications Services I. Inc. 64 N. Clark Sullivan, MO 63080

DIRECTORY LISTINGS

B. PRIMARY LISTINGS (Cont'd)

4. Non-Listed Telephone Number

Non-Listed telephone numbers are not listed in the alphabetical section of the Company's directory, but are maintained on directory assistance records and will be furnished upon the request of the calling party. The acceptance by the Company of the subscriber's request to furnish a Non-Listed telephone number does not create any relationship or obligation, direct or indirect, to any person other than the subscriber.

The telephone number, name and address of the calling party may be displayed at a Public Safety Answering Point (PSAP) located on the premises of a customer subscribing to 911 Service on a call-by-call basis only for the purpose of responding to emergency calls from a Non-Listed Number.

Further, when a call is placed from a Non-Listed telephone number, the calling name and number may be disclosed, subject to technical limitations, if the called party has the necessary equipment for receiving and/or disclosing names and numbers associated with incoming calls. The calling number will not be disclosed if the calling party blocks delivery of the name and number via per-call blocking or if the calling line is equipped with per-line blocking.

In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing a Non-Listed telephone number in the directory shall attach to the Company. The subscriber indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publications of a Non-Listed telephone number.

Issued: April 25, 2005 Issued By: Effective: May 25, 2005

CANCELLED December 18, 2019 Missouri Public Service Commission CN-2020-0128; YC-2020-0079 Dave Beier, VP-Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080

APR 03 2000 PSC MO. No. 1 Section 28 Original Sheet 4

DIRECTORY LISTINGS

MO. PUBLIC SERVICE COMIN

C. REGULAR ADDITIONAL (OR EXTRA) LISTINGS

 Business additional listings may be the names of partners or members of the firm, if the customer or joint-user is a partnership or firm; the names of officers of the corporation if the customer or joint-user is a corporation; and for any business establishment, the names of associates or employees of the customer or jointuser.

Business additional listings may be bonafide names of firms or corporations which the customer or joint-user owns or controls or is duly authorized to represent. Listings which are designed primarily to give publicity to a commodity or service are not accepted.

- 2. Residence additional listings may be the names of members of the customer's family or of other persons residing in the customer's household.
- In connection with Payphone Line Service, residence additional listings are allowed at additional listings rates in the names of permanent guests or tenants at that location. Business additional listings are furnished under the same regulations as specified in paragraph C-1. Above.
- 4. Ordinarily all additional listings must be of the same address and telephone number as the primary listings, except, as provided below for alternate listings. However, when in the opinion of the Telephone Company it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished, a listing may be permitted under the address of a private branch exchange telephone, or extension telephone, installed on premises of the customer but at an address different from that of the switchboard, or main telephone, using the telephone number of the primary listings.
- Regular additional listings are furnished for the rates found on Sheet 7.

FILED

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MO. PUBLIC SERVICE COMM

Issued: April 3, 2000 Issued By:

CANCELLED December 18, 2019

Missouri Public Service Commission CN-2020-0128; YC-2020-0079 Effective: June 1, 2000

RECEIVES MO. No. 1 Section 28 APR 0 3 2000

DIRECTORY LISTINGS

MO. PUBLIC SERVICE COMM

C. REGULAR ADDITIONAL (OR EXTRA) LISTINGS (Cont'd)

6. Additional listing charges date from the time the listing is posted on the information records. Information records are posted at the time application for the listing is made or at any date the customer may desire.

D. SPECIAL TYPES OF EXTRA LISTINGS

- 1. Alternate Listings
 - a. Listing of an alternate telephone number to be called in case no answer is received at the primary number or indicating alternate telephone to be called on "Nights. Sundays, and Holidays" in preference to the primary number is permitted for customers to all classes of service. A phrase directing the method of calling when a private branch exchange operator is not on duty and giving the number to call may be provided as an alternate listing.
 - b. The alternate number may be that of a service not under contract with the customer in connection with whose name it appears. In such a case the consent of the customer to the alternately listed service must be obtained for the alternate listings.
 - c. The monthly rate for each business or residence alternate listing, including the directive note, is found on Sheet 7.
- 2. Duplicate Listings
 - a. Duplicate Listings, i.e., listings of abbreviated names, names which are commonly spelled in more than one way and rearrangements of names, are permitted when, in the opinion of the Telephone Company, they are necessary for the proper identification of the customer and are not desired to obtain a preferential position in the directory or for advertising purposes.

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December 18, 2019 Missouri Public

Service Commission 2020-0128: YC-2020-0079

Issued: April 3, 2000 Issued By:

Effective: June 1, 2000 John Colbert, Senior Vice President Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080

PSC MO. No. 1 Section 28 Original Sheet 6

DIRECTORY LISTINGS

APR 0 3 2000

D. SPECIAL TYPES OF EXTRA LISTINGS (Cont'd)

- 2. Duplicate Listings (Cont'd)
 - The duplicate listing rate is found on Sheet 7.
- 3. Foreign Listings
 - a. Foreign listings are listings in the alphabetical list of an exchange other than the exchange in which the listed service is furnished.
 - b. The rate for foreign listings appearing in directories of this company is found on Sheet 7. These listings include a maximum of two lines; normally, the first two lines contain the name, address, and telephone number of a customer. If additional lines are required, the regular additional listing rate applies per line. For the listing of ILEC customers in directories of other telephone companies, the tariff of the other company shall apply.
- Office Hours
 - a. Listing of office hours is not required in order to efficiently handle telephone traffic and is not included in the charges for service. Such listings may be obtained by customers who desire that their office hours appear in connection with their listings.
 - b. The monthly rate for office hours listing is found on Sheet 7.

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Issued: April 3, 2000 Issued By: Effective: June 1, 2000 John Colbert, Senior Vice President Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080

CANCELLED December 18, 2019 Missouri Public Service Commission CN-2020-0128; YC-2020-0079
DIRECTORY LISTINGS

E. DUAL-NAME LISTINGS

- 1. Dual-name listings are defined as a combination of names and/or initials of two individuals with the same or different surnames(s), residing at the same address or of one person known by two sets of first and/or middle names and/or initials.
- 2. The following examples illustrate the format options for dual-name listings:

(a) PRIMARY LISTING

Jones, John & Mary	123 Main St	Anytown 12345	123 456-7890
or Jones, John T & Mary F	123 Main St	Anytown 12345	123 456-7890
or Jones, Mary F	123 Main St	Anytown 12345	123 456-7890
or Jones, John T Mrs	123 Main St	Anytown 12345	123 456-7890
or Jones, John & Mary Smith	123 Main St	Anytown 12345	123 456-7890
or Jones, John & Tom Smith	123 Main St	Anytown 12345	123 456-7890

(b) PRIMARY WITH ADDITIONAL LISTING(s)

Jones, John T	123 Main St	Anytown 12345	123 456-7890
Jones, Mary F & John T	123 Main St	Anytown 12345	123 456-7890
Jones, John T Tex	123 Main St	Anytown 12345	123 456-7890
Jones, John & Mary Smith	123 Main St	Anytown 12345	123 456-7890
Smith, Mary	123 Main St	Anytown 12345	123 456-7890
Jones, John & Tom Smith	123 Main St	Anytown 12345	123 456-7890
Smith, Tom	123 Main St	Anytown 12345	123 456-7890

Issued: April 25, 2005 Issued By:

Dave Beier, Vice President-Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080 Effective: May 25, 2005

E. Rates

Monthly <u>Rates</u>		
Type of Listing		
Non-published Telephone Number	\$3.85	(I)
Non-Listed Telephone Number	\$3.85	
Additional (Extra) Listing – Business	\$3.85	
Additional (Extra) Listing - Residence	\$3.85	
Alternate Listing – Business	\$3.85	
Alternate Listing – Residence	\$3.85	
Duplicate Listing – Business	\$3.85	
Duplicate Listing – Residence	\$3.85	
Foreign Listing – Business	\$3.85	
Foreign Listing – Residence	\$3.85	
Office Hours – Business (per line)	\$3.85	
Office Hours – Residence (per line)	\$3.85	(I)

Issued: May 26, 2011 Issued By:

Dave Beier, Vice President Regulatory Fidelity Communications Services I, Inc 64 N. Clark Sullivan, MO 63080

Effective: July 1, 2011

Filed Missouri Public Service Commission JC-2011-0595

E. Rates

	Monthly <u>Rates</u>	
Type of Listing		
Non-published Telephone Number	\$3.50	(I)
Non-Listed Telephone Number	\$3.50	
Additional (Extra) Listing – Business	\$3.50	
Additional (Extra) Listing – Residence	\$3.50	
Alternate Listing – Business	\$3.50	
Alternate Listing – Residence	\$3.50	
Duplicate Listing – Business	\$3.50	
Duplicate Listing – Residence	\$3.50	
Foreign Listing – Business	\$3.50	
Foreign Listing – Residence	\$3.50	
Office Hours – Business (per line)	\$3.50	
Office Hours – Residence (per line)	\$3.50	(I)

Issued: February 23, 2009 Effec Issued By: Dave Beier, Vice President Regulatory Fidelity Communications Services I, Inc

CANCELLED

July 1, 2011

Missouri Public

Service Commission

JC-2011-0595

y Communications Serv 64 N. Clark Sullivan, MO 63080 Effective: March 5, 2009

FILED Missouri Public Service Commission JC-2009-0615

E. Rates

Type of Listing	Monthly <u>Rates</u>	
Non-published Telephone Number	\$2.05	(T)
Non-Listed Telephone Number	\$2.05	(T) (N)
Additional (Extra) Listing – Business	\$2.70	
Additional (Extra) Listing – Residence	\$2.00	
Alternate Listing – Business	\$2.70	
Alternate Listing – Residence	\$2.00	
Duplicate Listing – Business	\$2.70	
Duplicate Listing – Residence	\$2.00	
Foreign Listing – Business	\$2.05	
Foreign Listing – Residence	\$2.00	
Office Hours – Business (per line)	\$2.70	
Office Hours – Residence (per line)	\$2.00	

Issued: April 25, 2005 Issued By:

CANCELLED March 5, 2009 Missouri Public Service Commission JC-2009-0615 Dave Beier, Vice President Regulatory Fidelity Communications Services I, Inc 64 N. Clark Sullivan, MO 63080

Effective: May 25, 2005

E. Rates

	Monthly Rates	
Type of Listing		
Private Telephone Number (Non-published)	\$2.05	(I)
Semi-Private Telephone Number or Non-Listed Number	NOT OFFERED	
Additional (Extra) Listing – Business	\$2.70	(I)
Additional (Extra) Listing – Residence	\$2.00	
Alternate Listing – Business	\$2.70	
Alternate Listing – Residence	\$2.00	
Duplicate Listing – Business	\$2.70	
Duplicate Listing – Residence	\$2.00	
Foreign Listing – Business	\$2.05	
Foreign Listing – Residence	\$2.00	
Office Hours – Business (per line)	\$2.70	
Office Hours – Residence (per line)	\$2.00	(\mathbf{f})

Dave Beier, Vice President Regulatory Fidelity Communications Services I, Inc 64 N. Clark Sullivan, MO 63080 Effective: July 1, 2004

APR 0 3 2000 PSC MO. No. 1 Section 28 Original Sheet 7

DIRECTORY LISTINGS

E. RATES

MO. PUBLIC SERVICE COMM

Type of Listing	Monthly <u>Rates</u>
Private Telephone Number (Nonpublished)	\$ 1.45
Semi-Private Telephone Number or Non-Listed Number	NOT OFFERED
Additional (Extra) Listing – Business	\$ 2.10
Additional (Extra) Listing – Residence	\$ 1.50
Alternate Listing – Business	\$ 2.10
Alternate Listing – Residence	\$ 1.60
Duplicate Listing – Business	\$ 2.10
Duplicate Listing – Residence JUL 0 1 2004	\$ 1 .50
Foreign Listing – Business By Service Commission	\$ 1.45
Foreign Listing – Residence	\$ 1.45
Office Hours – Business (per line)	\$ 2.10
Office Hours – Residence (per line)	\$ 1.60

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Issued: April 3, 2000 Issued By:

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Effective: June 1, 2000

John Colbert, Senior Vice President Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MQ 63080

PSC Mo. No. 1 Section 29 21st Revised Sheet 1 Cancels 20th Revised Sheet 1

PROMOTIONS

General (D) (T) From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service. Specific promotions for local services and bundles are available at Fidelity's website: (T) www.fidelitycommunciations.com

CANCELLED December 18, 2019 Missouri Public Service Commission CN-2020-0128; YC-2020-0079 (T)

A. General

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

Fidelity Communications Services I, Inc. will provide written notice to the Commission no less than ten (10) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

B. Specific Promotion

(D)

(D) Delete

Issued: February 28, 2014 Issued By:

CANCELLED April 1, 2016 Missouri Public Service Commission JC-2016-0239 Jason Ross, Vice President-Legal Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080 Effective: April 1, 2014

Filed Missouri Public Service Commission JC-2014-0345

A. General

> From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

> Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

Fidelity Communications Services I, Inc. will provide written notice to the Commission no less than ten (10) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

Specific Promotion B.

> During the promotional period of November 14, 2011 through April 30, 1. (N) 2012, all new business customers in the Lebanon and Salem exchanges who commit to a two year service contract will receive a bill credit for one month of service on all access lines at the tariffed rate. The credit will be posted after the first month of service is both billed and paid.

(N)

Issued: November 4, 2011 Issued By:

CANCELLED April 1, 2014 Missouri Public Service Commission JC-2014-0345

Dave Beier, Vice President-Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080

Effective: November 14, 2011

FILED Missouri Public Service Commission JC-2012-0206

PSC MO. No. 1 Section 29 17th Revised Sheet 1 Cancels 16th Revised Sheet 1 Should be 18th Revised Sheet 1 Cancels 17th Revised Sheet 1

A. General

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

Fidelity Communications Services I, Inc. will provide written notice to the Commission no less than ten (10) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

B. Specific Promotion

1.During the promotional period of February 7 through March 31, 2011, all
new business customers in the Rolla, Lebanon and Salem exchanges will
receive a \$25 VISA gift card when signing a 2-year contract for telephone service
and internet service. The customer must not have been a subscriber to the
requested service within the past 60 days.(N)

2. During the promotional period of February 7 through March 31, 2011, all New residential phone customers in the Rolla, Lebanon and Salem exchanges will receive the first month of service at no charge. The customer must not have been a subscriber to the requested service within the past 30 days. The amount will be credited on the first month's bill. Customers choosing the Advantage, Just Perfect or Just Perfect Movie Lovers package will receive all services in the package at no charge for the first month. Also, all applicable installation charges will be waived. (N)

3. During the promotional period of February 7 through June 30, 2011, existing business customers in the Rolla exchange who are contacted by the Company or who contact the Company and request this promotion are eligible to receive a \$10.00 invoice credit for any phone line (new or existing) for which they commit to a two year service contract. The credit(s) will appear on the customer's bill within two billing cycles after signing the contract.

Issued: January 28, 2011 Issued By:

> CANCELED November 14, 2011 Missouri Public Service Commission JC-2012-0206

Dave Beier, Vice President-Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080 Effective: February 7, 2011

(N)

(N)

FILED Missouri Public Service Commission JC-2011-0390

A. General

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

Fidelity Communications Services I, Inc. will provide written notice to the Commission no less than ten (10) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

B. Specific Promotion

1. During the promotional period of November 18 through December (N) 31, 2010, all new residential phone customers in the Rolla, Lebanon and Salem exchanges will receive the first month of service at no charge. The customer must not have been a subscriber to the requested service within the past 30 days. The amount will be credited on the first month's bill. Customers choosing the Advantage, Just Perfect or Just Perfect Movie Lovers package will receive all services in the package at no charge for the first month. Also, all applicable installation charges will be waived. (N)

Issued: November 8, 2010 Issued By: Effective: November 18, 2010

CANCELLED February 7, 2011 Missouri Public Service Commission JC-2011-0390 Dave Beier, Vice President-Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080

FILED Missouri Public Service Commission JC-2011-0235

A. General

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

Fidelity Communications Services I, Inc. will provide written notice to the Commission no less than ten (10) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

B. Specific Promotion

1. During the promotional period of March 20 through June 30, 2009, all new business phone customers in the Lebanon and Salem exchanges will receive the first month of service for all their lines, at no charge. To receive the first month of service at no charge, the customer must not have disconnected the requested Fidelity services within 60 days of signing up. The amount will be credited on the first month's bill. Also, all applicable installation charges will be waived.

2. During the promotional period of September 15 through October (N) 15, 2010, all new residential phone customers in the Rolla exchange will receive the first month of service at no charge. The customer must not have been a subscriber to the requested service within the past 30 days. The amount will be credited on the first month's bill. Customers choosing the Advantage, Just Perfect or Just Perfect Movie Lovers package will receive all services in the package at no charge for the first month. Also, all applicable installation charges will be waived. (N)

Issued: September 3, 2010 Issued By: Effective: September 13, 2010

CANCELLED November 18, 2010 Missouri Public Service Commission JC-2011-0235 Dave Beier, Vice President-Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080

FILED Missouri Public Service Commission JC-2011-0117

A. General

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

Fidelity Communications Services I, Inc. will provide written notice to the Commission no less than ten (10) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

B. Specific Promotion

1. During the promotional period of March 20 through June 30, 2009, (N) all new business phone customers in the Lebanon and Salem exchanges will receive the first month of service for all their lines, at no charge. To receive the first month of service at no charge, the customer must not have disconnected the requested Fidelity services within 60 days of signing up. The amount will be credited on the first month's bill. Also, all applicable installation charges will be waived.

(N)

Issued: March 10, 2009 Issued By:

CANCELLED September 13, 2010 Missouri Public Service Commission JC-2011-0117 Dave Beier, Vice President-Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080

FILED Missouri Public Service Commission JC-2009-0642

Effective: March 20, 2009

A. General

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From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the <u>Missouri-Public Service Commission</u>.

Fidelite the munications Services I, Inc. will provide written notice to the <u>Commission</u> no less than ten (10) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

B. Specific Promotion

 During the promotional period of August 4 through December 31, (N)
2008, all new residential phone or bundled package (Advantage, Just Perfect, Just Perfect Movie Lovers) customers in the Lebanon, Rolla and Salem exchanges will receive the first month of service at no charge. To receive the first month of service at no charge, the customer must not have disconnected the requested Fidelity services within 60 days of signing up. Customer must be current on all Fidelity accounts to be eligible, and customer must bring in or mention the ad. Also, all applicable installation charges will be waived.

Issued: July 24, 2008 Issued By:

Effective: August 3, 2008

Dave Beier, Vice President-Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080

FILED Missouri Public Service Commission

CANCELLED March 20, 2009 Missouri Public Service Commission JC-2009-0642

Α. General

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

Fidelity Communications Services I, Inc. will provide written notice to the Commission no less than ten (10) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

Β. **Specific Promotion**

> 1. During the promotional period of November 19 through December (N) 31, 2007, all new residential phone or bundled package (Advantage, Just Perfect, Just Perfect Movie Lovers) customers in the Lebanon, Rolla and Salem exchanges will receive a \$25 Wal-Mart gift card. To receive the \$25 Wal-Mart gift card, the customer must not have disconnected Fidelity services within 60 days of signing up. Customer must be current on all Fidelity accounts to be eligible for the gift card. Limit of one \$25 Wal-Mart (N) gift card per household.

> > Effective: November 19, 2007

Issued: November 9, 2007 Issued By:

CANCELLED August 3, 2008 **Missouri Public** Service Commission

Dave Beier, Vice President-Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080

FILED Missouri Public Service Commission

A. General

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

Fidelity Communications Services I, Inc. will provide written notice to the Commission no less than ten (10) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

- B. Specific Promotion
 - 1. Fidelity Communications Services I, Inc. will be offering a waiver of installation charges to new business subscribers in the Lebanon exchange from the effective date of this tariff through December 31, 2006.

(N) | (N)

Issued: July 18, 2006 Issued By:

Effective: July 28, 2006

CANCELLED November 19, 2007 Missouri Public Service Commission Dave Beier, Vice President-Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080



A. General

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

Fidelity Communications Services I, Inc. will provide written notice to the Commission no less than ten (10) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

B. Specific Promotion

Fidelity Communications Services I, Inc. will be offering the following promotion to new subscribers in the Rolla exchange from the effective date of this tariff through June 30, 2006. (T)

1. Waiver of installation charges

Issued: December 22, 2005 Issued By: Effective: January 1, 2006

Dave Beier, Vice President-Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080



Cancelled

July 28, 2006 Missouri Public Service Commission

A. General

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

Fidelity Communications Services I, Inc. will provide written notice to the Commission no less than ten (10) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and / or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

B. Specific Promotion

Fidelity Communications Services I, Inc. will be offering the following promotion to new subscribers in the Rolla exchange from the effective date of this tariff through December 31, 2005. (T)

1. Waiver of installation charges.

Issued: June 21, 2005 Issued By:

Dave Beier, Vice President-Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080 Effective: July 1, 2005

A. GENERAL

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

Fidelity Communications Services I, Inc. will provide written notice to the Commission no less than ten (10) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

B. Specific Promotion

Fidelity Communications Services I, Inc. will be offering the following promotion to new subscribers from the effective date of this tariff through June 30, 2005.

1. Waiver of installation charges.

(T)

Dave Beier, Vice President - Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080

A. General

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

Fidelity Communications Services I, Inc. will provide written notice to the Commission no less than ten (10) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

B. Specific Promotion

Fidelity Communications Services I, Inc. will be offering the following promotion to new subscribers from the effective date of this tariff through December 31, 2004.

(T) (T)

1. Waiver of installation charges

PSC MO. No. 1 Section 29 7th Revised Sheet 1 Cancels 6th Revised Sheet 1

Missouri Public

PROMOTIONS

RECT DEC 22 2003

A. General

Service Commission

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

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B. Specific Promotion

Fidelity Communications Services I, Inc. will be offering the following promotion to new subscribers in the Rolla exchange from the effective date of this tariff through June 30, 2004.

1. Waiver of installation charges.

CANCELLED

JUL 0 1 2004 By SHN RS I Public Service Commission MISSOURI

Issued: December 22, 2003 Issued By:

Deve Beier, Vice President-Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080

Effective: January 1, 2004



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PSC MO. No. 1 Section 29 Missouri Bervice Cosanges of Sheet 1 Service Cosanges of Sheet 1

PROMOTIONS

RFCID JUN 24 2003

A. General

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

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B. Specific Promotion

Fidelity Communications Services I, Inc. will be offering the following promotion to new subscribers in all exchanges from the effective date of this tariff through December 31, 2003. (T)

1. Waiver of installation charges.

CANCELLED

JAN 0 1 2004 Public Service (ommission

Issued: June 24, 2003 Issued By: Effective: July 4, 2003 Dave Beier, Vice President-Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080

Missouri Publio Service Commission

FILED JUL 04 2003

PSC MO, No, 1 Section 29 5th Revised Sheet 1 Cancels 4th Sheet 1

PROMOTIONS

RECT DEC 05 2002 Service Commission

Missouri Public

Α. General

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

Fidelity Communications Services ?, Inc. will provide written notice to the Commission no less than ten (10) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and / or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

B. **Specific Promotion**

Fidelity Communications Services ?, Inc. will be offering the following promotion to new subscribers from the effective date of this tariff through June 30, 2003.

1. Waiver of installation charges.

CANCELLED

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JUL 0 4 2003 emission o*lid*bijc

Missouri Public Service Commission

FILED DEC 15 2002

Issued: December 5, 2002 Issued By:

Effective: December 15, 2002 Deve Beier, Vice President-Regulatory Fidelity Communications Services ?, Inc. 64 N. Clark Sullivan, MO 63080

PSC MO. No. 1 Section 29 4th Revised Sheet 1 Cancels 3rd Revised Sheet 1

Missouri Public

PROMOTIONS

REC'D MAY 23 2002

A. General Service Commission

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

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B. Specific Promotion

Fidelity Communications Services I, Inc. will be offering the following promotion to new subscribers in the Rolla exchange from the effective date of this tariff through December 31, 2002. (T)

1. Waiver of installation charges.

CANCELLED

DEC 1 5 2002 SHASI SMASI

Missouri Public

FILED JUL 01 2002

Service Commission

Effective: July 1, 2002

Issued: May 23, 2002 Issued By:

Dave Beier, Vice President-Regulatory Fidelity Communication Services I, Inc. 64 N. Clark Sullivan, MO 63080

PSC MO. No. 1 Section 29 3rd Revised Sheet 5 Cancels 2 Revised Sheet 1

REC'D NOV 21 2001

PROMOTIONS

A. General

Service Commission

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

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B. Specific Promotion

Fidelity Communication Services I, Inc. will be offering the following promotion to new subscribers in the Rolla exchange from the effective date of this tariff through June 30, 2002. (T)

1. Waiver of installation charges.

SANDELLED.

JUL 0 1 2002 -uplic Service Commission

Issued: November 21, 2001 Issued By:

Dave Beier, Director-Regulatory Fidelity Communication Services I, Inc. 64 N. Clark Sullivan, MO 63080

Effective: December 31, 2001

Missouri Public

FILED DEC 31 2001

Service Commission

PSC MO. No. 1 Section 29 2nd Revised Sheet 1 Cancels 1st Revised Sheet 1

Missouri Public Service Commission

PROMOTIONS

General

Α.

RECT JUN 01 2001

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

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B. Specific Promotion

Fidelity Communications Services I, Inc. will be offering the following promotion to new subscribers in the Rolla exchange from the effective date of this tariff through December 31, 2001. (T)

1. Waiver of installation charges.

CANCELLED

DEC 3 1 2001 By 3-2 RS 1 Putlic Service Commission MISSOURI

Missouri Public Service Commission

FILED JUL 01 2001

Issued: June 1, 2001 Issued By:

Dave Beier, Vice President-Regulatory Fidelity Communication Services I, Inc. 64 N. Clark Sullivan, MO 63080 Effective: July 1, 2001

PSC MO. No. 1 Section 29 1st Revised Sheet 1 Cancels Original Sheet 1 Missouri Public Service Commission

PROMOTIONS

A. General

REC'D NOV 01 2000

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

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B. Specific Promotion

Fidelity Communications Services I, Inc. will be offering the following promotion to new subscribers in the Rolla exchange from the effective date of this tariff through June 30, 2001. (T)

1. Waiver of installation charges.

CANCELLED

JUL 01 2001 US 2 Ad KS (Public Service Commission MISSOURI

Issued: December 1, 2000 Issued BY: Dave Beier, Director-Regulatory Fidelity Communications Service I, Inc. 64 N. Clark Sullivan, MO 63080 FLED DEC 31 2000

PSC MO. No. 1 RECEIVED Section 29 Original Sheet 1

APR 0 3 2000

PROMOTIONS

A. General

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From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

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B. Specific Promotion

Fidelity Communications Services I, Inc. will be offering the following promotion to new subscribers in the Rolla exchange from the effective date of this tariff through December 31, 2000.

1. Waiver of FCSI installation charges.

CANCELLED

DEC 3 1 2000 By しちナ Rらし Public Service Commission MISSOURI

FILED

JUN 0 1 2000 0 0 - 1 9 1 MO. PUBLIC SERVICE COMM

Issued: April 3, 2000 Issued By: Effective: June 1, 2000

John Colbert, Senior Vice President Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080

RECEIVE PSC MO. No. 1 Section 30 Original Sheet 1

MISCELLANEOUS SERVICES

A. Special Circuits

1

MO. PUBLIC SERVICE LUMM

- Local loops used in connection with interexchange facilities for either Private Line Telephone Service, Private Line Teletypewriter Service, Teletypewriter Exchange Service, and Private Line Morse Service will be furnished where facilities are available, at the Business Individual Line Rate.
 - An installation charge equal to the cost of labor required to install such Loops applies to each Loop in lieu of a Service Connection Charge. The minimum installation charge will be \$7.50.
- 2 Channels for services not specifically named elsewhere in these Tariffs, and for purpose other than telephonic communications, will be furnished where facilities are available and where in the judgement of the Telephone Company the use to be made of such Channels is not contrary to regulations.

is not	contrary to regulations.	Monthly Rates
а.	Channels for P.B.X. tie lines or alarm circuits, and like purposes, first half mile or fraction thereof circuit	
	measurement	\$6.00
	Each additional one-quarter mile or fraction thereof	\$1.00
b.	Channels, for use in connection with interexchange	
	facilities for Radio Broadcasts: Channels between	
	pickup points and a Radio Station and Studio, between a Radio Station or Studio, between Studio	
	and/or Station and Transmitter, first one-quarter	
	mile or fraction thereof airline measurement	N/A
	Each additional one-quarter mile or fraction thereof	N/A

Note: If the use to which these Channels are to be put requires that they be equalized or balanced, the initial equalization or balancing and future adjustments shall be done by the subscriber, or if done by the Telephone Company, the cost thereof will be billed to the subscriber.

- c The Telephone Company does not hold itself out to furnish Channels with a Transmission level of a better grade than circuits used for normal telephonic communication and will do so only if physically and economically practicable from the Company's standpoint.
- a. The subscriber must agree that the volume of electrical input on such Channels will be maintained at a level sufficiently low so as not to cause interference with other services of the Telephone Company.
- b. An installation charge equal to the cost of labor required to install such Channels applies to each Channel in lieu of a Service Connection Charge. The Minimum installation charge will be \$7,50.

The rates and charges contained herein are in addition to all other applicable rates and the second


CANCELLED

December 18, 2019 Missouri Public

Service Commission CN-2020-0128; YC-2020-0079

Issued: April 3, 2000 Issued By: Effective: June 1, 2000

JUN 0 1 2000 0 0 - 1 9 1 MO. PUBLIC SERVICE COMM

John Colbert, Senior Vice President Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080 Fidelity Communications Services I, Inc.

MISCELLANEOUS SERVICE ARRANGEMENT

General	
Trunk Hunting Service Arrangement (also known as Series Completion Group) is equipment located in the Telephone Company's central office arranged to select the next available line of a customer's group of hunting lines, when the line associated with the called number of the customer is busy.	(T)
Regulations:	
The rate following is applicable to residence and business individual line service, excluding semi- public telephone service.	
Rates:	
Hunting Service Arrangement (also known as Series Completion Group), per line or trunk in a group so arranged Per <u>Month</u> \$2.00	(T) (T)
	Trunk Hunting Service Arrangement (also known as Series Completion Group) is equipment located in the Telephone Company's central office arranged to select the next available line of a customer's group of hunting lines, when the line associated with the called number of the customer is busy. Regulations: The rate following is applicable to residence and business individual line service, excluding semi- public telephone service. Rates: Hunting Service Arrangement (also known as Series Completion Group), per line or trunk in a group so arranged Per <u>Month</u>

Rates for Fire Bar System service will be determined on an Individual Case Basis (ICB). ICB rates will be structured to recover the Telephone Company's cost of providing the service and will be made available to the Missouri Public Service Commission Staff upon request on a proprietary basis.

D. Selective Class of Call Screening

1. General

Selective Class of Call Screening enables a customer, by means of Telephone Company operator identification, to restrict outgoing toll calls from station users to only those calls which are charged to the called telephone, a third number or a calling card account.

All local calls and calls to Telephone Company numbers such as repair service, Directory Assistance service, and public emergency service numbers, such as 911, will be permitted.

This service may be provided to hospitals, hotel/motel, college and university dormitories and other businesses and institutions where facilities permit. Selective Class of Call Screening may also be provided on access lines in connection with Payphone Line Service, where facilities permit.

2. Rates

These rates and charges are in addition to the established monthly and non-recurring charges applicable to services or equipment associated with Selective Class of Call Screening.

	Monthly <u>Rate</u>
Selective Class of Call	\$2.00
Screening Per Access Line	

Issued: May 7, 2010 Issued By:

CANCELLED December 18, 2019 Missouri Public Service Commission CN-2020-0128; YC-2020-0079 Dave Beier, VP-Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080 Effective: June 6, 2010

FILED Missouri Public Service Commission JC-2010-0635

PSC MO. No. 1 Section 30 1st Revised Sheet 2 Missis primiting 2 Service Commission

RECD DEC 21 2001

MISCELLANEOUS SERVICE ARRANGEMENT

B. Trunk Hunting Service Arrangement

1. General:

Trunk Hunting Service Arrangement is equipment located in the Telephone Company's central office arranged to select the next available line of a customer's group of hunting lines, when the line associated with the called number of the customer is busy.

2. Regulations:

The rate following is applicable to residence and business individual line service, excluding semipublic telephone service.

Rates:

Hunting Service Arrangement, per line or trunk in a group so arranged

Month \$2.00

Per

C. Fire Bar System

Rates for Fire Bar System service will be determined on an Individual Case Basis (ICB). ICB rates will be structured to recover the Telephone Company's cost of providing the service and will be made available to the Missouri Public Service Commission Staff upon request on a proprietary basis.

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This service may be provided to hospitals, hotel/motel, college and university dormitories and other businesses and institutions where facilities permit. Selective Class of Call Screening may also be provided on access lines in connection with Payphone Line Service, where facilities permit.

2. Rates

These rates and charges are in addition to the established monthly and non-recurring charges applicable to services or equipment associated with Selective Class of Call Screening.

	Monthly <u>Rate</u>	
Selective Class of Call Screening Per Access Line	\$2.00	(N)

Issued: December 21,2001 Issued By:

> CANCELLED June 6, 2010 Missouri Public Service Commission JC-2010-0635

Dave Beier, Vice President - Regulatory Fidelity Communication Services I, Inc. 64 N. Clark Sullivan, MO 63080 Effective: January 21, 2002

FILED JAN 21 2002

Service Commission



(N)

PSC MO. No. 1 RECEIVED Section 30 Original Sheet 2 . APR 0 3 2000

MO. PUBLIC SERVICE GUNUM

MISCELLANEOUS SERVICE ARRANGEMENT

B. Truck Hunting Service Arrangement

1. General:

Trunk Hunting Service Arrangement is equipment located in the Telephone Company's central office arranged to select the next available line of a customer's group of hunting lines, when the line associated with the called number of the customer is busy.

2. Regulations:

The rate following is applicable to residence and business individual line service, excluding semi-public telephone service.

3. Rates:

Hunting Service Arrangement, per line or trunk in a group so arranged Per <u>Month</u> \$2.00

C. Fire Bar System

Rates for Fire Bar System service will be determined on an Individual Case Basis (ICB). ICB rates will be structured to recover the Telephone Company's cost of providing the service and will be made available to the Missouri Public Service Commission Staff upon request on a proprietary basis.

CANCELLED



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Issued: April 3, 2000 Issued By: Effective: June 1, 2000

John Colbert, Senior Vice President Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080

RECEIVIPSC MO. No. 1 Section 31 APR 0 3 2000 riginal Sheet 1

700, 900, and 976 BLOCKING SERVICE

A. General

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700, 900, and 976 Blocking Service provides business and residence access line customers the ability to block access from a particular network access line to all telephone numbers for which the 700,900 or 976 NPA must be dialed.

B. Charges

Nonrecurring Charge

Business	\$ 5.00
Residence	\$ 5.00

C. Conditions

- 700,900, and 976 Blocking Service is offered only to customers served by a central office equipped to provide this service.
- 700,900, and 976 Blocking Service blocks access to all 700,900 or 976 telephone numbers from a particular network access line. It is not capable of blocking access to a <u>specific</u> 700,900 or 976 NPA telephone number.
- The minimum contract period for this service is one month.
- Customers who wish to discontinue 700,900, and 976 Blocking Service must make their request in writing.

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John Colbert, Senior Vice President Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080

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PSC MO. No. 1 Section 32 First Revised Sheet 1 Cancels Original Sheet 1

TOLL ACCESS RESTRICTIONS

A. General Regulations

- Toll Access Restriction provides a means of restricting access to the Long Distance Message Telecommunications Network. Two options are (T) available to the customer:
 - Restriction of 1+ calls and 0+ and 0- (operator handled) calls, except 8XX IN-WATS.
 - Restriction of international calls only.

(T)

- Restriction of 1+ and/or 0+ and 0- operator handled calls prevents the customer from dialing a long distance telephone number or telephone operator for any purpose including for emergency or telephone assistance purposes. The Company shall not be liable to the customer or any third party for any and all claims, losses or damages caused by the restriction to any toll service.
- Customers must apply in writing for the establishment of Toll Access Restriction.
- 4. The appropriate non-recurring charges will apply to establish service.

B. Rates

The rate for this service will be charged on a monthly basis.

Customer Requested Toll Access Restriction	Monthly Rate \$ 5.00	(T)
Company Mandated Toll Access Restriction	No Charge	
International Block	No Charge	(N)

Service Commission FILED MAR 2 2 2001

Issued: February 20, 2001 Issued By:

Effective: March 22, 2001 Dave Beier, Vice President - Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080

RECD FEB 2 0 2001

Missouri Public Service Commission

TOLL ACCESS RESTRICTIONS

A. General Regulations

- Toll Access Restriction provides a means of restricting access to the Long Distance Message Telecommunications Network. Three options are available to the customer:
 - a. Restriction of 1+ calls only.
 - b. Restriction of 1+ calls and 0+ and 0- (operator handled) calls, except 8XX IN-WATS.
 - c. Restriction of 1+,0+ and 0- and 8XX IN-WATS where facilities allow.
- 2. Restriction of 1+ and/or 0+ and 0- operator handled calls prevents the customer from dialing a long distance telephone number or telephone operator for any purpose including for emergency or telephone assistance purposes. The Company shall not be liable to the customer or any third party for any and all claims, losses or damages caused by the restriction to any toll service.
- 3. Customers must apply in writing for the establishment of Toll Access Restriction.
- 4. The appropriate non-recurring charges will apply to establish service.
- B. Rates

The rate for this service will be charged on a monthly basis.

	Monthly Rate
Customer Requested Toll Access Restriction (any option)	\$ 5.00

Company Mandated Toll Access Restriction

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MAR 2 2 2001 レンデ RS \ Public Service Commission MISSOURI

FILED

JUN Q19000 MO. PUBLIC SERVICE COMM

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No Charge

John Colbert, Senior Vice President Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080

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LOCAL OPERATOR SERVICES

Local Directory Assistance Service

Α. **General Regulations**

Directory Assistance service is defined as furnishing aid in obtaining telephone numbers. The Directory Assistance charges specified in this tariff apply when a customer within Missouri request the telephone numbers of other customers within the same LATA. Directory assistance call completion charges apply when the directory assistance operator automatically completes the call to the requested number.

В. Conditions

(D)

(D)

1. Rates specified in C.1. below are not applicable to:

-Calls placed from hotels and motels.

-Calls placed from hospitals.

-Calls placed from residence telephones where a member of the customer's household has been certified by a qualified authority as unable to use a directory or from the business telephone of a certified customer where other assistance is not available. A qualified authority is defined as including doctors of medicine, ophthalmologists, optometrists, registered nurses, therapists, professional staff of hospitals, institutions and public welfare agencies. Certification of physical disability sufficiently severe to prevent reading or using conventional reading materials may also be made by professional librarians or by any person whose competence in this area is acceptable to the Librarian of Congress of the United States.

-Calls from certified exempt customers and charged to their Calling Card.

C. **Residence and Business Rates**

1.	Customer originated calls (maximum of two requests per call), each\$.75	(I)	
2.			
	or third number, each\$1.00.		
3	Directory assistance call completion charge each \$75		

Issued: February 23, 2009 Issued By:

Effective: March 5, 2009

Dave Beier - VP Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080

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APR 0 3 2000

LOCAL OPERATOR SERVICES

Local Directory Assistance Service

MO, PUBLIC SERVICE COMM

A. General Regulations

Directory Assistance service is defined as furnishing aid in obtaining telephone numbers. The Directory Assistance charges specified in this tariff apply when a customer within Missouri requests the telephone numbers of other customers within the same LATA. Directory assistance call completion changes apply when the diretory assistance operator automatically completes the call to the requested number.

B. Conditions

- 1. All accounts are entitled to one free direct dialed call per month to Directory Assistance service for each individual access line.
- 2. Call allowances are not transferable between accounts.
- 3. For the purposes of administering this tariff the full allowance will apply for service on record as of the customer's billing date.
- 4. Rates specified in C.1, below are not applicable to:

-Calls placed from hotels and motels.

-Calls placed from hospitals.

-Calls placed from residence telephones where a member of the customer's household has been certified by a qualified authority as unable to use a directory or from the business telephone of a certified customer where other assistance is not available. A qualified authority is defined as including doctors of medicine, ophthalmologists, optometrists, registered nurses, therapists, professional staff of hospitals, institutions and public welfare agencies. Certification of physical disability sufficiently severe to prevent reading or using conventional reading materials may also be made by professional librarians or by any person whose competence in this area is acceptable to the Librarian of Congress of the United States.

-Calls from certified exempt customers and charged to their Calling Card.

C. Residence and Business Rates

- Customer originated calls (maximum of two requests per call), each.....\$.55 1.
- 2. Customer originated calls (maximum of two requests per call) billed to a calling card or third number, each\$1.00.
- 3. Directory assistance call completion charge, each......\$.75



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CANCELLED March 5, 2009 **Missouri Public** Service Commission JC-2009-0615

John Colbert, Senior Vice President Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080

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Effective: June 1, 2000 JUN 012000

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PSC MO. No. 1 Section 33 RECEIVED Original Sheet 2

APR 0 3 2000

MO. PUBLIC SERVICE COMM

LOCAL OPERATOR SERVICES - Continued

Busy Verification and Interrupt Service

A. General

Upon request of a calling party, the Operator will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

B. Rates

- 1. A Busy Venfication Charge will apply when:
 - a. The operator verifies that the line is busy with a call in progress, or
 - b. The operator verifies that the line is available for incoming calls.
 - c. Both a Busy Verification Charge and an Busy Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the Customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.
 - d. No charge will apply when the calling party advises that the call is to or from an official public emergency agency.

Rates

Busy Verification Charge(Line Status), each request	\$1.25
Interrupt Charge, each request	\$2.25

Person-to-Person Service

Person-to-Person service is not offered.

Local Operator Assisted Calls

1. Description

Credit card, collect and third number calls are customer dialed "0" calls that are completed by the caller or completed by the operator. The call will be appropriately billed to the caller's credit card, the called party, or a third number instead of the telephone originating the call.



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John Colbert, Senior Vice President Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080





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MO. PUBLIC SERVICE COMM

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PSC MO. No. 1 Section 33 First Revised Sheet 3 Cancels Original Sheet 3

LOCAL OPERATOR SERVICES - Continued

Local Operator Assisted Calls - Continued

2. Rates (surcharges)

Missourt Public Service Commission

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and non-

Automated

Semi

\$0.75

\$1.00

\$1.00

\$0.75

Calling card, per request Collect, per request Third number, per request Sent paid, per request

equest est

- 3. Conditions
 - a. The Company will not bill for incomplete calls where answer supervision is available. The Company will not bill for incomplete calls and will remove any charges for incomplete calls upon subscriber notification or the Company's knowledge.

Fully

\$ 0.50

\$ 0.75

\$ 0.75

N/A

Automated

- b. The caller and billed party, if different from the caller, will be advised that the Company is the operator service provider at the time of the initial contact.
- c. Reserved for future use.

(N)

- d. Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.
- Only tariffed rates approved by the Commission for the Company shall appear on any local exchange telephone company (LEC) billings.
- The Company shall be listed on the LEC billing if the LEC has multi-company billing ability.
- g. The Company will employ reasonable calling card verification procedures, acceptable to the telephone company issuing the calling card.
- The Company will route all 0- or 00- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.
- i. Upon request, the Company will transfer calls to other authorized interexchange Companies or to the LEC, if billing can list the caller's actual origination point.
- The Company will refuse operator services to traffic aggregators which block access to other companies.

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Effective: March 22, 2001 Dave Beier, Vice President - Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080

PSC MO, No. 1 Section 33 Original Sheet 4

LOCAL OPERATOR SERVICES - Continued

Local Operator Assisted Calls - Continued

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- 3. Conditions - Continued
 - k. The Company will assure that traffic aggregators will post and display information including: (1) that Company is the operator service provider; (2) detailed complaint procedures; and (3) instructions informing the caller on procedures to reach the LEC operator and other authorized interexchange Companies,

Intercept Service

- A. General
 - 1. Intercept Service provides a service to local exchange business and residence customers who have requested their service be discontinued because they have moved to a new location or requested a change in their telephone number. Dialing the customer's former number results in a prerecorded message which announces the new number.
 - 2. Intercept Service is offered to residence and business customers subject to the availability of suitable facilities.
 - Intercept Service will not be provided to customers disconnected for non-3. payment.
 - 4. On Company initiated telephone number changes, the charge will not apply, and the telephone number will be intercepted for the life of the directory.
 - 5. At the time the customer places the request for a change in their telephone number, the customer must notify the Company of the number of days, up to the life of the directory, for calls to be intercepted and referred.

B. Rates and Charges

This service is offered free of charge to all eligible customers for a period of 30 days following the discontinuance of service. The following rate is in addition to any other applicable rates and charges shown in the tariff's of the Company.

> Monthly Rate

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Intercept service

\$10.00



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Effective. June 1, 2000 0 1 2000 John Colbert, Senior Vice President Fidelity Communications Services 1, Inc. 64 N. Clark Sullivan, MO 63080

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PSC MO. No. 1 Section 33 Original Sheet 5

LOCAL OPERATOR SERVICES - Continued

Intrastate IntraLata Operator Service

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A. Intrastate IntraLata Operator Service for 0-toll calls

- The Company will provide Intrastate IntraLata Operator Service for dialed 0-toll calls, which will be provided by its affiliate, Fidelity Networks, Inc., until such time as the Company's Operator Service Provider can direct 0-toll calls to the customer's carrier of choice.
- Surcharges are applicable to station sent paid, station calling card, station collect, station billed to third party, and person to person 0-calls. Definitions of these types of calls are found in the Southwestern Bell Long Distance Message Telecommunications Service Tariff, P.S.C. MO. No.26.
- Intrastate IntraLata 0-toll rates will be the Commission approved rates of Fidelity Networks, Inc.

B. Rates and Charges

1.

		Fully	Non-
Su	ircharges:	Automated	Automated
a.	Station Sent Paid	N/A	\$ 0.75
b.	Station Calling Card	\$0.50	\$ 0.75
C.	Station Collect	\$0.75	\$ 1.00
d	Station Billed to Third Party	\$0.75	\$ 1.00

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(D)

(D)(N)

LATE PAYMENT AND RETURNED CHECK CHARGE

A. General

Bills are due as specified on the bill and may be paid at the Business Offices of the Company or at any agency authorized to receive such payments. All bills paid after the due date specified on the bill shall have a service charge added. Failure to receive a bill does not relieve the subscriber of the responsibility for payment in accordance with the provisions set forth herein.

A Returned Check Charge will be applied for each customer check returned by the bank for insufficient funds, unable to locate account, account closed, balance held, drawn against uncollected funds, two signatures required, account garnished, endorsement incorrect or payment stopped. These charges are to compensate for the additional administrative expenses associated with these accounts.

B. Charges

Information regarding Late Payment and Returned Check Charge is available at Fidelity's	
website:	
www.fidelitycommunications.com	

C. Conditions

- 1. The Late Payment Charge applies to all bills paid after the due date specified on the bill.
- 2. The Returned Check Charge applies for each returned check.

PAY BY PHONE CONVENIENCE FEE

Information regarding Pay by Phone Convenience Fee is available at Fidelity's website:	(D)(N)
www.fidelitycommunications.com	
	(D)(N)

Issued: April 28, 2017 Issued By:

Jason Ross Fidelity Telephone Company 64 N. Clark Sullivan, MO 63080 Effective: May 8, 2017

FILED Missouri Public Service Commission JC-2017-0225

CANCELLED December 18, 2019 Missouri Public Service Commission CN-2020-0128; YC-2020-0079

Nonrecurring

LATE PAYMENT AND RETURNED CHECK CHARGE

A. General

Bills are due as specified on the bill and may be paid at the Business Offices of the Company or at any agency authorized to receive such payments. All bills paid after the due date specified on the bill shall have a service charge of \$6.00 added. Failure to receive a bill does not relieve the subscriber of the responsibility for payment in accordance with the provisions set forth herein.

A Returned Check Charge will be applied for each customer check returned by the bank for insufficient funds, unable to locate account, account closed, balance held, drawn against uncollected funds, two signatures required, account garnished, endorsement incorrect or payment stopped. These charges are to compensate for the additional administrative expenses associated with these accounts.

B. Charges

		<u>Charges</u>
1.	Late Payment Charge	
	Residence or Business	\$ 6.00
2.	Returned Check Charge, Residence or Business	\$25.00

C. Conditions

- 1. The Late Payment Charge applies to all bills paid after the due date specified on the bill.
- 2. The Returned Check Charge applies for each returned check.

PAY BY PHONE CONVENIENCE FEE

Credit card payments collected over the phone will be assessed a "Pay by Phone (I)(N) Convenience Fee" of \$4.50 per account paid during the call.

Issued: August 29, 2014 Issued By: CANCELLED May 8, 2017 Missouri Public Service Commission JC-2017-0225

Jason Ross, Vice President – Legal Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080 Effective: October 1, 2014

FILED Missouri Public Service Commission JC-2015-0086

Nonrecurring

LATE PAYMENT AND RETURNED CHECK CHARGE

A. General

Bills are due as specified on the bill and may be paid at the Business Offices of the (N) Company or at any agency authorized to receive such payments. All bills paid after the due date specified on the bill shall have a service charge of \$6.00 added. Failure to receive a bill does not relieve the subscriber of the responsibility for payment in accordance with the provisions set forth herein.

A Returned Check Charge will be applied for each customer check returned by the bank (T) for insufficient funds, unable to locate account, account closed, balance held, drawn against uncollected funds, two signatures required, account garnished, endorsement incorrect or payment stopped. These charges are to compensate for the additional administrative expenses associated with these accounts.

B. Charges

		Charges	
1. I	_ate Payment Charge		
	Residence or Business	\$ 6.00	
2.	Returned Check Charge, Residence or Business	\$25.00	(R)

C. Conditions

- 1. The Late Payment Charge applies to all bills paid after the due date (T) specified on the bill.
- 2. The Returned Check Charge applies for each returned check.

(N) New text(T) Change in text(R) Rate reduction

Effective: April 1, 2014

Filed Missouri Public Service Commission JC-2014-0346

Nonrecurring

LATE PAYMENT AND RETURNED CHECK CHARGE

A. General

A Late Payment Charge will be applied to each customer's account receiving a disconnect notice. A Returned Check Charge will be applied for each customer check returned by the bank for insufficient funds, unable to locate account, account closed, balance held, drawn against uncollected funds, two signatures required, account garnished, endorsement incorrect or payment stopped. These charges are to compensate for the additional administrative expenses associated with these accounts.

B. Charges

		<u>Charges</u>	
1.	Late Payment Charge	-	
	Residence or Business	\$ 2.00	
2.	Returned Check Charge, Residence or Business	\$30.00	(I)

C. Conditions

- 1. The Late Payment Charge applies each time a customer's account is mailed a disconnect notice.
- 2. The Returned Check Charge applies for each returned check.
- 3. See Discontinuance of Service section in this tariff.

Dave Beier, VP – Regulatory Fidelity Communications Services I, Inc. 64 N. Clark Sullivan, MO 63080

FILED Missouri Public Service Commission JC-2009-0523

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PSC MO. No. 1 Section 34 Original Sheet 1

LATE PAYMENT AND RETURNED CHECK CHARGEO, PUBLIC SERVICE COMM

A. General

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A Late Payment Charge will be applied to each customer's account receiving a disconnect notice. A Returned Check Charge will be applied for each customer check returned by the bank for insufficient funds, unable to locate account, account closed, balance held, drawn against uncollected funds, two signatures required, account gamished, endorsement incorrect or payment stopped. These charges are to compensate for the additional administrative expenses associated with these accounts.

Charges	Nonrecurring Charges	
1. Late Payment Charge	Charges	
Residence or Business	\$ 2.00	
2. Returned Check Charge, Residence or Business	\$20.00	

- C. Conditions
 - 1. The Late Payment Charge applies each time a customer's account is mailed a disconnect notice.
 - 2. The Returned Check Charge applies for each returned check.
 - 3. See Discontinuance of Service section in this tariff.

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Issued: April 3, 2000 Issued By:

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PSC MO. No. 1 Section 35 First Revised Sheet 1 Cancels Original Sheet 1

FOREIGN EXCHANGE SERVICE

A. General Regulations

 Foreign exchange service is exchange service furnished to a subscriber from a central office of an exchange other than the one that normally serves the area in which the subscriber is located.

For the purpose of this tariff, the term, "Foreign Exchange", shall mean the exchange (T) from which the foreign exchange service dial tone is furnished. The term, "Normal Exchange", shall mean the exchange normally serving the area in which the subscriber's premise is located.

- 2. Foreign exchange service does not come within the Telephone Company's general undertaking, nor does the Telephone Company obligate itself to furnish such service generally: but will do so, at its option, where facilities of such a character are available as will permit satisfactory telephone transmission, and where the service is warranted by the circumstances involved.
- Foreign exchange service will be furnished to exchanges within the same LATA as the normal exchange.
- 4. Foreign exchange service may be provided only in connection with private branch exchange trunk lines, and individual line business or residence services. The service will be furnished only at one location or premises for each channel or circuit.
- 5. Where the normal exchange is operated by this Telephone Company, foreign exchange service is furnished only on the condition that the applicant is a subscriber to individual line business or residence service, or private branch exchange service, in the normal exchange, and at the same location where such service is proposed to be installed. Under this condition, when a foreign exchange service subscriber discontinues normal exchange service, the normal exchange shall immediately notify such foreign exchange subscriber and foreign exchange business office, that the foreign exchange service may be discontinued ten (10) days thereafter.
- 6. Where the foreign exchange is operated by another telephone company, foreign exchange service will be provided only when satisfactory arrangements can be negotiated with such company to furnish a portion of the necessary facilities.
- 7. Foreign exchange service will be furnished at the rates outlined hereafter, provided the necessary facilities and equipment are available, and extraordinary facility costs, equipment costs, special operating expenses, and/or other special considerations are incurred in making such service available, the subscriber may be required to pay an additional charge to cover all or a portion of such

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FOREIGN EXCHANGE SERVICE

MO. PUBLIC SERVICE COMM

A. General Regulations

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- 1. Foreign exchange service is exchange service furnished to a subscriber from a central office of an exchange other than the one that normally serves the area in which the subscriber is located.
- 1. For the purpose of this tariff, the term, "Foreign Exchange", shall mean the exchange from which the foreign exchange service dial tone is furnished. The term, "Normal Exchange", shall mean the exchange normally serving the area in which the subscriber's premise is located.
- 2. Foreign exchange service does not come within the Telephone Company's general undertaking, nor does the Telephone Company obligate itself to furnish such service generally: but will do so, at its option, where facilities of such a character are available as will permit satisfactory telephone transmission, and where the service is warranted by the circumstances involved.
- 3. Foreign exchange service will be furnished to exchanges within the same LATA as the normal exchange.
 - Foreign exchange service may be provided only in connection with private branch exchange trunk lines, and individual line business or residence services. The service will be furnished only at one location or premises for each channel or circuit.

Where the normal exchange is operated by this Telephone Company, foreign exchange service is furnished only on the condition that the applicant is a subscriber to individual line business or residence service, or private branch exchange service, in the normal exchange, and at the same location where such service is proposed to be installed. Under this condition, when a foreign exchange service subscriber discontinues normal exchange service, the normal exchange shall immediately notify such foreign exchange subscriber and foreign exchange business office, that the foreign exchange service may be discontinued ten (10) days thereafter.

- Where the foreign exchange is operated by another telephone company, foreign exchange service will be provided only when satisfactory arrangements can be negotiated with such company to furnish a portion of the necessary facilities.
- 7. Foreign exchange service will be furnished at the rates outlined hereafter, provided the necessary facilities and equipment are available, and extraordinary facility costs, equipment costs, special operating expenses, and/or other special considerations are incurred in making such service available, the subscriber may be required to pay an additional charge to cover all or a portion of such unusual expenses, or be required to contract for service beyond the initial period, or both.

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FOREIGN EXCHANGE SERVICE - Continued

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- No off premise extensions will be furnished in connection with foreign exchange service.
- 9. The use of the service is limited to the subscriber and his employees for business purposes, and in the case of residence service, to the members of his immediate household. Foreign exchange service calls will be further limited to calls within the local calling area (including any EAS locations) of the foreign exchange. If any subscriber to this service is found to be transferring or transmitting messages for parties other than authorized above, in the normal exchange area, and/or making toll calls through the foreign exchange, such subscriber and foreign exchange business office shall be notified that the practice must be discontinued or the foreign exchange service may be terminated ten (10) days after the date of such notice.

B. Rates

- Rates for foreign exchange service will include rates for local service at the foreign exchange, rates for private line service from the foreign exchange to the subscriber location in the normal exchange, and supplemental charges as outlined below.
- 2. The charge for local service at the foreign exchange is the established monthly service rate, and non-recurring service connection charge of the foreign exchange for the grade of service (individual line business or residence, or PBX and PABX trunks) with the foreign exchange service is to be associated.
- The charges for private line service from the foreign exchange to the subscriber location in the normal exchange will be as follows:
 - 1. For private line facilities provided by this Telephone Company, the rates will be established on an individual case basis (ICB).
 - Where all or a portion of the private line facilities are furnished by another telephone company, charges for those facilities shall apply as specified in the regulations of such participating company.

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