

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

B. Voice Advantage Bundles (Cont'd)

2. Regulations

- k. The Voice Advantage Bundles are offered only to residential customers for the customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff, FairPoint Communications Missouri, Inc. d/b/a/ FairPoint Communications will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage Bundle. Additional restrictions may apply as provided elsewhere in the tariff.
- l. Customers enrolled in the Voice Advantage Bundles, who fail to pay the entire bundle rate due per month, will have all existing Voice Advantage Bundles converted to the applicable tariff rates for the individual services included in their bundle. Service charges will not apply for converting services back to their individual tariff rates. Such customers will not be permitted to re-enroll in the Voice Advantage Bundle until such time as all associated unpaid balances have been paid in full.
- m. Voice Advantage Bundle customers have the option of subscribing to Voice Mail* and Internet* products at discounted rates.

3. Rates and Charges

- a. Subscribers to any of the Voice Advantage Bundles may upgrade their bundle for an additional \$5.00 per month to include:
 - 1. Three-Way Calling
 - 2. Anonymous Caller Rejection
 - 3. Automatic Busy Redial - Unlimited
 - 4. Automatic Call Return - Unlimited
 - 5. Call Forwarding - All Calls
- b. Voice Advantage Basic \$11.97¹
- c. Voice Advantage 600 \$11.97¹
- d. Voice Advantage Unlimited \$11.97¹
- e. All IntraLATA and InterLATA minutes in excess of minutes included in the bundles \$.10 per minute*

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* Denotes non-regulated service

¹This price does not include the deregulated intralata and interlata components.

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

C. ExpansionPAK II (EPAK II) Bundles

1. Description

ExpansionPAK II is an Unlimited Dial Tone Line (DTL) Basic Package or an Unlimited Centrex Basic Package (as described below) along with a specified non-regulated service, if selected, and offered for a one or two year term commitment. The Unlimited Dial Tone Line (DTL) Basic Package and Unlimited Centrex Basic Package are optional business flat rated usage packages comprised of a network access line with unlimited local calling, unlimited instate long distance, unlimited domestic long distance and a choice of certain features. Customers must purchase at least one (1) Expansion Line for the Unlimited Centrex Basic Package. Expansion Lines are offered on a monthly, one or two year basis per each additional line ordered.

A. Packages

1. Unlimited Dial Tone Line (DTL) Basic Package includes one (1) Business Exchange Service Line with unlimited local calling, unlimited instate long distance, unlimited domestic long distance* (See C.2.e below) and a choice of one to eleven (1-11) of the following features where available:

Call Waiting , Three-Way Calling, Call Forwarding, Call Forwarding Busy Line /No Answer Service, a choice of one business Caller ID service, Anonymous Caller Rejection, Speed Calling 8, Distinctive Ringing, Automatic Busy Redial (*66), Call Return (*69) and Line Hunting Service

- a. Unlimited Dial Tone Line (DTL) Expansion Lines are optional and are NOT required with each Unlimited Dial Tone Line (DTL) Basic Package.

DTL Expansion lines with Unlimited Calling are available on a month-to-month basis or a one or two year term agreement per line, with unlimited local calling, unlimited instate long distance and unlimited domestic long distance* (See C.2.e below) and a choice of one to eleven (1-11) of the following features:

Call Waiting , Three-Way Calling, Call Forwarding, Call Forwarding Busy Line /No Answer Service, a choice of one business Caller ID service, Anonymous Caller Rejection, Speed Calling 8, Distinctive Ringing, Automatic Busy Redial (*66), Call Return (*69) and Line Hunting Service

* Denotes a non-regulated service.

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GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

C. ExpansionPAK II (EPAK II) Bundles (Cont'd)

1. Description (Cont'd)

2. Unlimited Centrex Basic Package includes one (1) Centrex Line with one business Caller ID Service, Call Return, unlimited local calling, unlimited instate long distance, unlimited domestic long distance* (See C.2.e below), as well as standard features to Centrex Service.

a. At least (1) Centrex Expansion line is required with each Unlimited Centrex Basic Package.

Centrex Expansion Lines with Unlimited Calling are available on a month-to-month basis or a one or two year term agreement per line with unlimited local calling, unlimited instate long distance and unlimited domestic long distance* (See C.2.e below).

2. Regulations

a. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages are only available to business customers.

b. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages are available to Business Customers who subscribe to 25 or fewer lines (voice grade or voice grade equivalent) at the time service is initiated.

c. Customers are allowed up to 24 ExpansionPAK II lines. A maximum of eleven (11) such lines can have unlimited calling with this plan or any other unlimited local and/or toll product offered by the company.

d. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages are available on one or two year agreements. Expansion Lines are available on a month-to-month basis or a one or two year term.

e. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages, as well as Expansion Lines with unlimited calling are only available presubscribed to ST Long Distance, Inc. as their primary interexchange carrier for both IntraLATA and InterLATA calling.

f. Long distance calling includes anywhere within the United States, U.S. Territories and Canada.

* Denotes a non-regulated service.

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GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

C. ExpansionPAK II (EPAK II) Bundles (Cont'd)

2. Regulations (Cont'd)

- g. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages are not available in combination with other regional optional calling plans or virtual private network services.
- h. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages are not available with services provided under a special contract.
- i. All regulations applicable to Centrex Service apply to that service when offered with the Unlimited Centrex Basic Package.
- j. There is a 12 month minimum service requirement for the Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Package lines in this service bundle. If the customer disconnects a Basic Package line within the first 60 days of service, they will be responsible for additional charges described in the Termination Liability section (See C.3). Expansion lines offered on a month-to-month basis would not have an applicable minimum service requirement.
- k. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages may only be used for voice applications and may not be used for the transmission of data, for dial-up internet connections, or for any other non-voice application. These services may not be used for autodialing. The Telephone Company reserves the right to restrict the number of other services and/or equipment furnished or used in connection with any particular class of service in order to prevent any impairment in the quality of service furnished.
- l. Customers enrolled in the ExpansionPAK II Bundles, who fail to pay the entire bundle rate due per month, will have all existing ExpansionPAK II Bundles converted to the applicable tariff rates for the individual services included in their bundle. Service changes will not apply for converting service back to their individual tariff rates. Such customers will not be permitted to re-enroll in the ExpansionPAK II Bundle until such time as all associated unpaid balance has been paid in full.
- m. Applicable Initial Connection and Central Office Work Charges will be waived for the initial installation of Unlimited Dial Tone (DTL) and Unlimited Centrex Basic Package when the customer subscribes to any term agreement.

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GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

C. ExpansionPAK II (EPAK II) Bundles (Cont'd)

2. Regulations (Cont'd)

- n. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages have the option of subscribing to Voicemail.
- o. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages have the option of subscribing to Internet products at discounted rates.

3. Termination Liability

- a. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages are offered on a one or two year term agreement
- b. Early termination of an Unlimited Dial Tone Line (DTL) or Unlimited Centrex Basic Package 1 or 2 year term agreement by the customer will result in a one time flat Termination Charge of:
 - \$ 300.00 for default within the 1st year of the term
 - \$ 150.00 for default within the 2nd year of the term
- c. Early termination of the term agreement for the Unlimited DTL Expansion Line or an Unlimited Centrex Expansion Line 1 or 2 year term agreement by the customer will result in a one-time flat Termination Charge of:
 - \$ 150.00 for default within the 1st year of the term
 - \$ 75.00 for default within the 2nd year of the term
- d. If the customer cancels all of the Centrex Expansion Lines, the Centrex Basic Line will revert to the individual rate and/or the tariff rate associated with that component.
- e. There is a 12 month minimum service requirement for the Unlimited Dial Tone (DTL) and Unlimited Centrex Basic Package lines in this service bundle. If the customer disconnects a Basic Service Package line within the first 60 days of service, they will be responsible for installation charges. Expansion lines offered on a month-to-month basis would not have an applicable minimum service requirement.

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GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

C. ExpansionPAK II (EPAK II) Bundles (Cont'd)

3. Termination Liability (Cont'd)

- f. At the end of the Term or any subsequent renewal, the agreement will automatically be renewed for a successive one or two-year Term at the same terms and conditions unless either party provides advance notice that it does not wish to renew the term. Each subsequent renewal will allow for a 60 day grace period for the subscriber to unsubscribe from the plan without penalty. Pricing will remain the same during any automatic renewal unless the Telephone Company has provided 30 day notice of any change. Customers can move from a shorter term to a longer term without incurring a penalty.

4. Monthly Rates and Charges

Unlimited Dial Tone (DTL):

Exchanges: Cleveland, Drexel, East Lynne

Basic Unlimited Package – One Year Term	\$18.00 ¹
Basic Unlimited Package – Two Year Term	\$15.00 ¹
Expansion Line with Unlimited Calling (Month-to-Month)	\$18.00 ¹
Expansion Line with Unlimited Calling (One Year Term)	\$18.00 ¹
Expansion Line with Unlimited Calling (Two Year Term)	\$15.00 ¹

Exchanges: Cleveland, Drexel, East Lynne (Includes Metropolitan Calling Area)

Basic Unlimited Package – One Year Term	\$23.00 ¹
Basic Unlimited Package – Two Year Term	\$20.00 ¹
Expansion Line with Unlimited Calling (Month-to-Month)	\$26.46 ¹
Expansion Line with Unlimited Calling (One Year Term)	\$23.00 ¹
Expansion Line with Unlimited Calling (Two Year Term)	\$20.00 ¹

Exchanges: Creighton, Garden City, Peculiar

Basic Unlimited Package – One Year Term	\$19.00 ¹
Basic Unlimited Package – Two Year Term	\$16.00 ¹
Expansion Line with Unlimited Calling (Month-to-Month)	\$19.00 ¹
Expansion Line with Unlimited Calling (One Year Term)	\$19.00 ¹
Expansion Line with Unlimited Calling (Two Year Term)	\$16.00 ¹

¹This price does not include the deregulated intralata and interlata components.

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

C. ExpansionPAK II (EPAK II) Bundles (Cont'd)

4. Monthly Rates and Charges (Cont'd)

Unlimited Dial Tone (DTL):

Exchanges: Creighton, Garden City, Peculiar (Includes Metropolitan Calling Area)

Basic Unlimited Package – One Year Term	\$24.00 ¹
Basic Unlimited Package – Two Year Term	\$21.00 ¹
Expansion Line with Unlimited Calling (Month-to-Month)	\$27.46 ¹
Expansion Line with Unlimited Calling (One Year Term)	\$24.00 ¹
Expansion Line with Unlimited Calling (Two Year Term)	\$21.00 ¹

Unlimited Centrex:

Exchanges: All Exchanges

Basic Unlimited Package – One Year Term	\$26.50 ¹
Basic Unlimited Package – Two Year Term	\$23.50 ¹
Expansion Line with Unlimited Calling (Month-to-Month)	\$32.50 ¹
Expansion Line with Unlimited Calling (One Year Term)	\$26.50 ¹
Expansion Line with Unlimited Calling (Two Year Term)	\$23.50 ¹

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¹This price does not include the deregulated intralata and interlata components.

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