ONE CALL INTERNET, INC. d/b/a 1-800-MAX-SAVE

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P.S.C. Mo. No. 1 Original Adoption Sheet

	Missouri Public
ADOPTION NOTICE	REC'D MAY 09 2002
One Call Internet, Inc., d/b/a 1-800-MAX-SAVE	Service Commission

One Call Internet, Inc., an Indiana corporation, hereby adopts, ratifies, and makes its own, in every respect as if the same had been originally filed by it, all schedules, rules, notices, concurrences schedule agreements, divisions, authorities or other instruments whatsoever, filed with the Missouri Public Service Commission, by One Call Communications, Inc., d/b/a 1-800-MAX-SAVE.

By this notice it also adopts and ratifies all supplements or amendments to any of the above schedules, etc., which One Call Communications, Inc., d/b/a 1-800-MAX-SAVE, has heretofore filed with said Commission.

Missouri Public

FILED JUN 2 8 2002 0 2 -10 6 3 Service Commission

ISSUED: May 9, 2002

Laura Clore, Regulatory Manager One Call Internet, Inc., d/b/a 1-800-MAX-SAVE 801 Congressional Blvd. Carmel, Indiana 46032

EFFECTIVE

JUN 2 8 2002

ONE CALL INTERNET, d/b/a 1-800-MAX-SAVE		P.S.C. Mo. No. 1 First Revised Sheet No. 1, acing Original Sheet No. 1
	<u>TITLE SHEET</u>	Missouri Public REC'D MAX O
	<u>Missouri Interexchange Telecommunications Tariff</u> <u>of</u>	RECD MAY 09 200, Service Commissio
· ,	<u>One Call Internet, Inc.</u> <u>d/b/a 1-800-MAX-SAVE</u>	• •••

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service or facilities for Telecommunications Services furnished by One Call Internet, Inc., d/b/a 1-800-MAX-SAVE, with principal offices at 701 Congressional Blvd., Suite 140, Carmel, IN 46032, telephone number (317) 843-1300. This tariff applies for services furnished within the State of Missouri. This tariff is on file with the Missouri Public Service Commission, and copies may be inspected, during normal business hours, at the company's principal place of business.

One Call Internet, Inc., d/b/a 1-800-MAX-SAVE, operates as a competitive telecommunications company as defined by Case No. TA-2002-52 within the State of Missouri.

All services will be provided in accordance with Commission rules and regulations.

Missouri Public

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Laura Clore, Regulatory Manager One Call Internet, Inc., d/b/a 1-800-MAX-SAVE 801 Congressional Blvd. Carmel, Indiana 46032

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Missouri Public Service Commission Tariff No 1 Missouri Public Service Bommiesien

WAIVER OF RULES AND REGULATIONS

REC'D JUL 30 2001

One Call Communications, Inc., d/b/a 1-800-MAX-SAVE, is classified as a competitive telecommunications company in Missouri for which the following statutory and regulatory requirements are waived:

STATUTES

Section 392.210.2		Uniform System of Accounts
Section 392.240(1)	-	Setting Just and Reasonable Rates
Section 392.270		Valuation of Property (Ratemaking)
Section 392.280		Depreciation Accounts
Section 392.290		Issuance of Securities
Section 392.300.2		Acquisition of Stock
Section 392.310		Stock and Debt Issuance
Section 392.320		Stock Dividend Payment
Section 392.330		Issuance of Securities, Debts and Notes
Section 392.340		Reorganization(s)
		RULES
4 CSR 240-10.020		Income on Depreciation Fund Investments
4 CSR 240-30.010(2)(C)		Posting of Exchange Rates at Central Operating

4 CSR 240-30.010(2)(C)	 Posting of Exchange Offices
4 CSR 240-30.040	 Uniform System of Ac
4 CSR 240-33.030	 Informing Customers

- 4 CSR 240-35
- ccounts
- s of Lowest Priced Services
 - **Bypass**

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Laura Clore, Regulatory Manager One Call Communications, Inc. 801 Congressional Blvd. Carmel, Indiana 46032

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SYMBOLS

REC'D JUL 30 2001

The following are the only symbols used for the purposes indicated below:

- (C)- To signify changed regulation or rate (See Note Below)
- (D)- To signify discontinued regulation or rate
- (I)- To signify increase
- (M)- To signify a matter relocated without change
- (N)- To signify new regulation or rate
- (R)- To signify reduction
- (S)- To signify reissued matter
- (T)- To signify a change in text but no change in regulation or rate
- (Z)- To signify a correction

NOTE: When used in reference to a rate, the symbol (C) indicates that a changed rate will result in either an increase or a decrease for certain customers.

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Missouri Public Service Semmission

TARIFF FORMAT

REC'D JUL 30 2001

A. <u>Sheet Numbering</u> Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

B. <u>Sheet Revision Numbers</u> Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Missouri Public Service Commission. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14.



Laura Clore, Regulatory Manager One Call Communications, Inc. 801 Congressional Blvd. Carmel, Indiana 46032

EFFECTIVE: September 10, 2001 Missouri Public Service Commission , Inc. d. FILED SEP 10 2001 Missouri Public Service Commission Tariff No.1 Missouri Public Service Commission

RECT JUL 3 0 2001

Application of Tariff

This tariff contains the description, rules, regulations, rates, and charges applicable to operator assisted services offered by One Call Communications, Inc., doing business 1-800-MAX-SAVE, which will provide operator services within the State of Missouri.





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Missouri Public Servico Gemmission

SECTION I-TECHNICAL TERMS AND DEFINITIONS RECD JUL 30 2001

- 1. <u>Account Number</u> A numerical code, one or more of which is assigned to each Customer to enable each Customer to access the Company's service. Account Numbers are used by the Company both to prevent unauthorized access to its facilities and to identify the Customer for billing purposes. Each Customer is assigned an Account Number or Code. If a Customer wishes to have the charges on their monthly statement segregated in a particular way, they may do so by obtaining one or more Additional Account Code(s).
- 2. <u>Access Line</u> A dedicated arrangement which connects a customer location to Company terminal location or Company switching center.
- 3. <u>Application for Service</u> A standard Company order form which includes all pertinent billing, technical, and other description information which will enable Company to provide telecommunications services.
- 4. <u>Authorized User</u> A person, firm, corporation or other entity authorized by Company or customer to receive or send communications.
- 5. <u>Billing Record Change</u> A change in customer billing address.
- 6. <u>BOC</u> Bell Operating Company.
- 7. <u>Called Station</u> Denotes the terminating point of a call (i.e., the called telephone number).
- 8. <u>Calling Card</u> A billing arrangement by which the charge for a call may be billed to certain telephone company-issued calling card numbers.
- 9. <u>Carrier Recognized Holidays</u> Company recognizes the following holidays: Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day, and Labor Day. The rate applicable is the Evening rate.

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SECTION I-TECHNICAL TERMS AND DEFINITIONS (Continued)

- 10. <u>Collect Call</u> A payment arrangement whereby the called station accepts billing for the call placed over Company's service.
- 11. <u>Company</u> One Call Communications, Inc., doing business as 1-800-MAX-SAVE.
- 12. <u>Company Services</u> All intrastate services are available on a full time basis twenty four (24) hours a day.
- 13. <u>Credit Card Call</u> A billing arrangement by which a call may to an authorized credit card number, such as American Express, Discover, MasterCard, or VISA.
- 14. <u>Customer</u> The person, firm, partnership, corporation, or other entity which subscribes, orders or uses service(s) and is responsible for the payment of charges and compliance with tariff regulations.
- 15. <u>Customer Calling Card Station</u> The payment arrangement that enables the end user to bill calls to an authorized calling card.
- 16. <u>Directory Assistance Service</u> Directory Assistance Service, as provided by the Company, consists of supplying or attempting to supply listed telephone numbers to persons who call the Directory Assistance Bureau. The charges billed to the Customer, pursuant to this tariff, shall reflect only those Directory Assistance calls billed to the Company by the Local Exchange Carrier. Directory Assistance personnel cannot complete calls to requested telephone numbers.



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Laura Clore, Regulatory Manager One Call Communications, Inc. 801 Congressional Blvd. Carmel, Indiana 46032

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SECTION I-TECHNICAL TERMS AND DEFINITIONS (Continued) JUL 30 2001

- 17. <u>End User</u> Any person, firm, partnership, corporation, or other entity whose furnished telecommunications services are under the provisions and regulations of Company's tariff. End User is typically a member of the transient public and, if so, does not negotiate directly with the Company for provisioning or termination of service.
- 18. <u>FGD Access</u> Feature Group D Access. 101XXXX dialing one plus dialing procedures.
- 19. <u>Installation</u> The connection of a circuit, dedicated access line, or port for new or additional service.
- 20. <u>Intrastate Call</u> Any call which originates and terminates in Missouri.
- 21. <u>Interstate Call</u> Any call which originates in Missouri and terminates outside Missouri.
- 22. <u>Joint User</u> A person, firm or corporation designated by the customer as a user of communication facilities furnished to the customer and to whom a portion of the charges for such facilities are billed under a joint user arrangement.
- 23. <u>LATA Local Access Transport Area.</u>
- 24. Local Exchange Carrier A company which furnishes exchange telephone service.
- 25. <u>Major Credit Card</u> A universally accepted charge card. American Express, Discover, and Mastercard are examples of major credit cards.



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Laura Clore, Regulatory Manager One Call Communications, Inc. 801 Congressional Blvd. Carmel, Indiana 46032

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SECTION I-TECHNICAL TERMS AND DEFINITIONS (CONTINUE) JUL 30 2001

- 26. <u>Operator Station</u> A call type, other than person-to-person, which requires the assistance of Company operator to complete the call.
- 27. <u>Operator Surcharge</u> A fee that may be applied to calls which require the assistance of Company operator. This charge may vary depending upon the call type selected by the end user.
- 28. <u>Person-to-Person</u> A call type whereby the caller specifies to the Company operator a particular person, department, mobile station, extension, or office to be reached.
- 29. <u>POP</u> A physical location within a LATA at which an Interexchange Company establishes itself for the purpose of obtaining LATA access and to which the BOC provides access.
- 30. <u>Premises</u> The space designated by a customer at its place(s) of business for termination of Company's service, whether for its own communications needs or for the use of its resale customers. In the case of a non-profit sharing group, this term includes space at each sharer's place(s) of business, as well as space at the customer's place of business.
- 31. <u>Processing Fee</u> A fee that Company may charge a Customer on a one-time basis to cover the cost of processing the Customer's initial service application and assigning Account Number(s) to the customer.
- 32. <u>Registration Program</u> Part 68 of the FCC's Rules and Regulations which permits customer equipment to be directly connected to access facilities and circuits without the requirements for a protective circuitry.

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Laura Clore, Regulatory Manager One Call Communications, Inc. 801 Congressional Blvd. Carmel, Indiana 46032

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SECTION I-TECHNICAL TERMS AND DEFINITIONS (Continued)

- RECTD JUL 30 2001
- 33. <u>Rate Center</u> A geographic location from which the vertical and horizontal coordinates are used in calculation of airline mileage.
- 34. <u>Rate Period</u> For all purposes of this tariff, the following rate period definitions shall apply:

Day:	8:00 a.m. to 5:00* p.m., Monday through Friday
Evening:	5:00 p.m. to 11:00* p.m., Monday through Friday
Night:	11:00 p.m. to 8:00* a.m., all days
	All day Saturday and Sunday

* To but not inclusive

- 35. <u>Service Area</u> Refers to the state of Missouri.
- 36. <u>Station</u> Any location from which long distance calls may be placed or received.
- 37. <u>Subscriber</u> See definition of customer.
- 38. <u>Third Party Billing</u> A call type which allows the end user to assign billing to a telephone number that is different from the number one is calling from or the number being dialed.
- 39. <u>Traffic Aggregator</u> Subscribers which have the opportunity to generate revenues from operator-assisted calls e.g. hotels/motels, hospitals, universities, payphones etc.
- 40. <u>Travel Card</u> A service available to Company subscribers enabling subscribers to access Company's network while in or away from their calling area. The security of the Travel Card is the responsibility of the customer. Customer is responsible for all calls made using their Travel Card.
- 41. Volume Discount A pricing concept which rewards volume users.





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SECTION II-RULES AND REGULATIONS

RECTD JUL 30 2001

Missouri Public Service Commission

- 1. Description of Service
 - 1.1 For purposes of this tariff, the service provided by Company is the resale of operator assisted services within the State of Missouri.
 - 1.1 The facilities of the Company will be available as soon as practicable upon receipt of an order between those points in different LATAs as specified. Interconnection of the Company's facilities with the facilities of other duly authorized and regulated communications common carriers, and with International Record Carriers ("IRCs"), will be permitted.
 - 1.3 The obligation of the Company to provide service is dependent upon its ability to procure and maintain facilities that are required to meet the subscriber's order for service. The Company will make all reasonable efforts to secure the necessary facilities and will amend its tariff accordingly, providing such new service will not adversely affect the Company's present services.
 - 1.4 Company, when acting on the subscriber's request, and as subscriber's authorized agent, will make reasonable efforts to arrange for service requirements which may include terminal equipment, circuit conditioning, or connection access.
 - 1.5 To use Company's service, the Customer accesses the Company's system, the Customer's phone number or security code is verified and the call is processed.

ISSUED: July 27, 2001



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Missouri Public Service Commission

SECTION II-RULES AND REGULATIONS (Continued) RECTO JUL 30 2001

- 2. Application of Service
 - 2.1 The Company requires a subscriber to sign an application form furnished by Company and to establish credit as provided in these Rules and Regulations as a condition precedent to the initial establishment of such service. When special access and service are requested by a subscriber whose credit has not been duly established, subscriber may be subject to the provision described in Section II-3 Deposits.

ISSUED: July 27, 2001



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Deposits

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SECTION II-RULES AND REGULATIONS (Continued) RECTO JUL 30 2001

- 3.1 Each applicant for service will be required to establish credit. Any applicant whose credit has not been duly established, when deemed necessary by the Company, may be required to make a deposit to be held as a guarantee of payment of charges at the time of application. In addition, an existing subscriber may be required to make a deposit or increase a deposit presently held.
- 3.2 A deposit is not to exceed the estimated charges for two (2) months service.
- 3.3 A deposit will be returned:

3.3.1 When an application for service has been cancelled prior to the establishment of service. The deposit will be applied to any charges applicable in accordance with the tariff and the excess portion of the deposit will be returned.

3.3.2 At the end of twelve (12) months of a satisfactory credit history.

3.3.3 Or upon the discontinuance of service. The Company will refund the subscriber's deposit or the balance in excess of unpaid bills for the service.

3.4 The fact that a deposit has been made in no way relieves the subscriber from complying with the regulations with respect to the prompt payment of bills on presentation.

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Laura Clore, Regulatory Manager One Call Communications, Inc. 801 Congressional Blvd. Carmel, Indiana 46032

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SECTION II-RULES AND REGULATIONS (Continued) RECD JUL 30 2001

4. Use of Service

- 4.1 Neither subscribers nor their authorized users may use the services furnished by Company for any unlawful purpose. Use and restoration of the service furnished by Company will be in accordance with the rules of the Missouri Public Service Commission.
- 4.2 The services offered herein may be used for one or more of the following:

4.2.1 for the transmission of communications to or by the customer.

4.2.2 for the transmission of communications to or from an authorized user or joint user.

4.2.3 for the transmission of communications to or from subscriber of another common carrier, which has subscribed to Company's communications services for purposes of resale.





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SECTION II-RULES AND REGULATIONS (Continued)

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4. <u>Use of Service (Continued)</u>

4.3 Service may be arranged for joint or authorized use. The joint or authorized user shall be permitted to use such service in the same manner as customer, but subject to the following:

4.3.1 One joint or authorized user must be designated as the subscriber. The designated subscriber does not necessarily have to have communications requirements of their own. The subscriber must specifically name all joint or authorized users in the application for service. Orders which involve the start, rearrangement, or discontinuance of joint use or authorized use service will be accepted by Company only from that designated subscriber and will be subject to all regulations in this tariff.

4.3.2 All charges for the service will be computed as if the service were to be billed to one subscriber. The joint user or authorized user which has been designated as the subscriber will be billed for all components of the service and will be responsible for all payments to Company. In the event that the designated customer fails to pay the Company each joint user or authorized user shall be liable to the Company for all charges incurred as a result of its use of Company service.

4.4 Service may be arranged for use by Other Common Carriers for the purposes of resale subject to the following:

4.4.1 Other Common Carriers will be responsible for charges, costs, etc., incurred by Company with respect to services as referenced in this tariff.

4.4.2 Other Common Carriers are responsible for all interaction and interface with their own subscribers or customers.

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Laura Clore, Regulatory Manager Misso

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SECTION II-RULES AND REGULAT	Missouri Public Servieo Commission IONS (Continued) RECN JUL 30 2001
Use of Service (Continued)	RECT JUL 30 2001

4.5 Service shall not be used for the following:

4.5.1 for any unlawful purpose.

4.5.2 for any purpose for which payment or other compensation is received by the customer, except when the customer is a duly permitted and regulated common carrier.

4.6 Service furnished by Company may be arranged for use for the purposes of resale subject to the following;

4.6.1 The customer will be responsible for charges, costs, etc., incurred by Company service(s).

4.6.2 The customer will be responsible for all interaction and interface with their own subscribers or customers.

4.7 Service furnished by Company shall not be used for any purpose for which any payment or other compensation is received by the customer, except when the customer is an entity which holds itself out as being a communications common carrier. This provision does not prohibit an agreement between the customer, authorized user or joint user to share the cost of the service as long as this arrangement generates no profit for anyone participating in a joint use or authorized use arrangement or where otherwise agreed upon by Company and the customer.

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Missouri Public Service Commission SECTION II-RULES AND REGULATIONS (Continued)

RECT JUL 30 2001

- 5. Limitations
 - 5.1 Service is offered, subject to the availability of the necessary facilities and/or equipment and subject to the provisions of the tariff. The Company reserves the right not to provide service to or from a Customer where the necessary facilities or equipment are not available.
 - 5.2 Company reserves the right to discontinue furnishing service, upon written notice, when necessitated by conditions beyond its control or when the customer is using the service in violation of the provisions of this tariff, or in violation of the law.
 - 5.3 Service may be discontinued by Company, without notice to the customer, by blocking traffic to certain cities, or NXX exchanges, or by blocking calls using certain customer authorization codes, when Company deems it necessary to take such action to prevent unlawful use of its service. Company will restore service as soon as it can be provided without undue risk, and will, upon request by the customer affected, assign a new authorization code to replace the one that has been deactivated.
 - 5.4 There are no limits on the number of calls placed or the length of individual calls.
 - 5.5 Company restricts all 976 exchange calls.

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SECTION II-RULES AND REGULATIONS (Continged iso Commission

6. **Terms and Conditions**

RECTO JUL 30 2001

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- 6.1 Service is provided and billed on the basis of a minimum period of at least one month, beginning on the date that billing becomes effective, and continues to be provided until cancelled, by the customer, verbally or in writing, with no less than thirty (30) days notice.
- 6.2 Service is offered on a monthly basis, twenty-four (24) hours per day. It is also offered on a Metered Use basis as described in Section II, paragraph 20.3.
- 6.3 For the purpose of computing charges in this tariff, a month is considered to have thirty (30) days.
- 6.4 The name(s) of the customer(s) desiring to use the service must be stipulated in the application for service.
- 6.5 The customer agrees to operate Company-provided equipment in accordance with instructions of Company or Company agents. Failure to do so will void Company liability for interruption of service and may make the customer responsible for damage to equipment.

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SECTION II-RULES AND REGULATIONS (Continued)

7. <u>Liability</u>

RECD JUL 30 2001

- 7.1 The liability of Company for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in transmission occurring in the course of furnishing service and not caused by the negligence of the customer or of Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistakes, omissions, interruptions, delays, errors, or defects in transmission occur.
- 7.2 Company shall be indemnified and held harmless by the customer against:

7.2.1 claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over Company's channels;

7.2.2 patent infringement claims arising from combining or connecting Company furnished channels with apparatus and systems of the customer;

7.2.3 all other claims arising out of any act or omission of the customer in connection with any service provided by Company.

7.3 Company is not liable for any act or omission of any other company or companies furnishing a portion of the service.

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Laura Clore, Regulatory Manager One Call Communications, Inc. 801 Congressional Blvd. Carmel, Indiana 46032

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7. Liability (Continued) RF(1) JUL 30 2001

- 7.4 When the facilities of other carriers are used in establishing connections to points not reached by the Company's facilities, the Company is not liable for any act or omission of the other carrier(s). The subscriber will indemnify and save harmless the Company from any third-party claims for such damages referred to in Section 4.
- 7.5 Company does not guarantee or make any warranty with respect to any equipment provided by it where such equipment is used in locations containing an atmosphere that is explosive, prone to fire, dangerous or otherwise unsuitable for such equipment.
- 7.6 The customer indemnifies and holds Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered. made, instituted, or asserted by the customer or by any other party or persons, for any personal injury to or death of any person or persons, and for any loss, damage, or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of such equipment so used.

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SECTION II-RULES AND REGULATIONS (Continued) RECD JUL 30 2001

- 7. Liability (Continued)
 - 7.7 Company is not liable for any defacement of, or damage to, the premises of a customer resulting from the furnishing of channel facilities or the attachment of instruments, apparatus and associated wiring furnished by Company on such customer's premises or by the installation or removal thereof, when such defacement or damage is not the result of Company's negligence. No agents or employees of other participating carriers shall be deemed to be agents or employees of Company.
 - 7.8 The customer is responsible for taking all necessary legal steps for interconnecting customer-provided terminal equipment of communications systems with Company facilities. Customer shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection.

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Laura Clore, Regulatory Manager

One Call Communications, Inc. 801 Congressional Blvd. Carmel, Indiana 46032

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7. Liability (Continued)

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7.9 The customer shall ensure that equipment and/or system is properly interfaced with Company facilities, that the signals emitted into Company's network are of the proper mode, bandwidth, power, data speed, and signal level of the intended use of the customer and in compliance with the criteria set forth in this tariff and that the signals do not damage Company equipment, injure personnel or degrade service to other customers. If the Federal Communications Commission or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications service, Company will permit such equipment to be connected with its channels without the use of protective interface devices. If the customer fails to maintain and operate their equipment and/or system properly, with resulting imminent harm to Company equipment, personnel, or the quality of service to other customers, Company may, upon written notice, require the use of protective equipment at the customer's expense. If this fails to produce satisfactory quality and safety, Company may, upon written notice, require the use of protective equipment at the customer's expense. If this fails to produce satisfactory quality and safety, Company may, upon written notice, terminate the customer's service.

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Laura Clore, Regulatory Manager One Call Communications, Inc. 801 Congressional Blvd. Carmel, Indiana 46032

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SECTION II-RULES AND REGULATIONS (Continued)

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7. Liability (Continued)

- 7.10 Company shall not be liable for any failure of performance due to causes beyond its reasonable control, including, but not limited to acts of God, fires, meteorological phenomena, floods, or other catastrophes; national emergencies, insurrections, riots or wars, strikes, lockouts, work stoppages or other labor difficulties, and any law, order, regulation or other action of any governing authority or agency thereof. WITH RESPECT TO THE SERVICES, MATERIALS, AND EQUIPMENT PROVIDED HEREUNDER, COMPANY HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESSED OR IMPLIED, NOT STATED IN THIS TARIFF AND IN PARTICULAR DISCLAIMS ALL WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.
- 7.11 Company shall not be liable for:

7.11.1 Unlawful use or use by an unauthorized person of Company's facilities and services.

7.11.2 Any claim resulting from furnishing, installation, operation, maintenance, or removal of facilities at customer's premise(s).

7.11.3 Any claim arising out of a breach in the privacy or security of communications transmitted over Company facilities.

7.11.4 Changes in any of the facilities, operations, services or procedures of Company that render any facilities or services provided by subscriber obsolete, or require modification or alteration of such facilities or services, or otherwise affect their use or performance. Company will endeavor to advise customer on a timely basis of such change.

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Laura Clore, Regulatory Manager One Call Communications, Inc. 801 Congressional Blvd. Carmel, Indiana 46032 Missouri Public Service Commission 0 2 - 5 2 FILED SEP 10 2001

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Missouri Public Servico Commission SECTION II-RULES AND REGULATIONS (Continued) RECD JUL. 3 0 2001

- 7. Liability (Continued)
 - 7.12 The liability of Company for any interruption or failure of service shall in no event exceed the credit allowance provided for herein. Company shall not be liable to subscriber or any Authorized User for any loss or damage incurred by reason of or incidental to any delay or interruption of service, or for failure in or breakdown of facilities associated with the service, or for any mistakes, omissions, delays, errors or defects in transmission occurring in the course of furnishing service, except to the extent of such credit allowance, which shall constitute subscriber's sole and exclusive remedy hereunder.



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SECTION II-RULES AND REGULATIONS (Continued)

RECD JUL 30 2001

- 8. Interconnection With Other Carriers
 - 8.1 Service furnished by Company may be connected with services or facilities of another participating carrier. Such interconnection may be made at a Company terminal or entrance site, at a terminal of another participating customer, or at the premises of a customer, joint user, or authorized user. Service furnished by Company is not part of a joint undertaking with such other carrier(s).
 - 8.2 Any special interface equipment or facilities necessary to achieve compatibility between the facilities of Company and other participating carriers shall be provided at the customer's expense or as otherwise agreed upon. Upon customer request and acting as an authorized agent, Company will attempt to make the necessary arrangements for such interconnection.
 - 8.3 Service furnished by Company may be connected with the facilities or services of other participating carrier's tariffs applicable to such connections.



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Missouri Public SECTION II-RULES AND REGULATIONS (Confinued po Commission

9. Special Customer Arrangements

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9.1 In cases where a customer requests special arrangements which may include engineering, installation, facilities, assembly, purchase or lease of facilities, and/or other special services not offered under this tariff, Company at its option, will provide the requested services. Appropriate recurring and/or non-recurring charges will be developed accordingly.

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Missouri Public Service Commission SECTION II-RULES AND REGULATIONS (Continued) in Service Agreement

- 10. <u>Change in Service Agreement</u>
 - 10.1 When a change in service arrangement involves the continued use by the customer of circuits furnished by Company, installation charges do not apply to the circuits continued in use. The minimum service period and monthly fees for the circuits contained in use is determined from the date of initial installation thereof.

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Service Commission SECTION II-RULES AND REGULATIONS (Continued) RF(7) JUL 30 2001

- 11. <u>Restoration of Service</u>
 - 11.1 The use and restoration of service in emergencies shall be in accordance with the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such activities.

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Missouri Public SECTION II-RULES AND REGULATIONS (Continued)

12. Inspection

RECTD JUL 30 2001

12.1 Company may, upon reasonable notice, make such tests and inspections as may be necessary to determine that the requirements of this tariff are being complied with in the installation, operation, and/or maintenance of the customer or Company equipment. Company may interrupt the service at any time, without penalty to Company, because of departure from any of these requirements.

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Missouri Public Section II-RULES AND REGULATIONS (Continued)

13. **Testing and Adjusting** REC'D JUL 30 2001

Upon reasonable notice, the circuits provided by Company shall be made available 13.1 to Company for such tests and adjustments as may be necessary to maintain them in satisfactory condition; no interruption allowance will be granted for the time during which such tests and adjustments are made.

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Missouri Public Service Commission SECTION II-RULES AND REGULATIONS (Continued) RF(7) JUL 30 2001

14. Interruption of Service

- 14.1 It shall be the obligation of the subscriber to notify the Carrier of any interruption in service. Before giving such notice, the subscriber shall ascertain that the trouble is not being caused by any action or omission of the subscriber or is not in wiring or equipment, if any, furnished by the customer and connected to the Company's facilities.
- 14.2 For purposes of credit computation, every month shall be considered to have 720 hours.
- 14.3 No credit shall be allowed for an interruption of a continuous duration of less than two hours.



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Missouri Public SECTION II-RULES AND REGULATIONS (Confineer) Commission

15. <u>Payment Arrangements</u>

REC'D JUL 30 2001

- 15.1 The customer is responsible for payment of all charges for services furnished. Charges for installation, physical or administrative changes, expedites, or cancellation of orders are payable upon completion. If, because of any such activity, a non-Company carrier or supplier levies additional charges, these charges shall be passed on to the customer. Recurring charges are billed in advance.
- 15.2 For billing of fixed charges, service is considered to be established upon the day in which the Company notifies the subscriber of installation and testing of the subscriber's operable service.
- 15.3 Bills are payable upon receipt. Subscriber will be billed for all usage accrued beginning immediately upon access to the service. Commencing twenty two (22) days after rendition of the billing it shall be considered past due and an administrative charge will be applied.
- 15.4 Applicants or customers whose financial conditions are not acceptable to Company may be required at any time to make a deposit equalling up to two months actual or estimated charges for the service to be provided.
- 15.5 A customer who discontinues service or whose service is cancelled by the Company and/or in accordance with sections of this tariff, and wishes to reinstate service, may be subject to a reconnection charge of an amount not to exceed twenty-five dollars (\$25.00).

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Missouri Public SECTION II-RULES AND REGULATIONS (Continued)

15. <u>Payment Arrangements (Continued)</u>

RECD JUL 30 2001

- 15.7 The charges set forth in this tariff for circuit terminations contemplate installations made in normal locations and under normal working conditions. Any installations to be made under other circumstances are subject to additional charges, which will be tariffed as appropriate.
- 15.8 If notice of a dispute as to charges is not received, verbally or in writing, by Company within thirty (30) days after an invoice is rendered, such invoice shall be deemed to be correct.
- 15.9 A charge of no more than twenty dollars (\$20.00) will apply whenever a check or draft presented for payment of service is not accepted by the institution on which it is written.
- 15.10 Customer will be billed for and is liable for payment of all applicable federal, state, and local taxes, surcharges or other assessments including such amounts as Company may be authorized to pass through to the customer.
- 15.11 In certain instances, the customer may be subject to local telephone charges or message unit charges in using Company's service(s). Company is not responsible for any such local charges imposed directly on the customer by the local telephone company for gaining access to Company's inter-city network.

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Missouri Public Servied Commingio SECTION II-RULES AND REGULATIONS (Continued)	
Disconnection of Service	REC'D JUL 30 2001

16.1 Customer must give advance verbal or written notice for disconnection of any Company service. The subscriber will be responsible for all charges until the disconnection is effected.



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Missouri Public SECTION II-RULES AND REGULATIONS (Continued) read Commission

17. Cancellation of Service by Customer RECTO JUL 30 2001

17.1 If a customer cancels an order for service before the service begins, before completion of the minimum period, or before completion of some other period mutually agreed upon by the customer for the nonrecoverable portions of expenditures or liabilities incurred expressly on behalf of the customer by Company and not fully reimbursed by installation and monthly charges, and, if based on an order by a customer, any installation has either begun or been completed, but no services provided, the nonrecoverable cost of such installation shall be borne by the customer.

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Missouri Public SECTION II-RULES AND REGULATIONS (Continued) view Commission

18. <u>Cancellation of Service by Company</u>

RECD JUL 30 2001 -

18.1 The Company, 5 days after issuance of written notice to the subscriber or applicant, may immediately cancel the application for or discontinue service without incurring any liability for any of the following reasons:

18.1.1 Customer's failure to pay sum due the Company for service within forty-five (45) days of the date Company rendered its bill for such service.

18.1.2 A violation of or failure to comply with any regulation governing the furnishing of service under this tariff.

18.1.3 Upon written or verbal notification, Company will discontinue furnishing service to a subscriber who has not used the service for a period of ninety (90) days and who appears, after investigation to have left the community or who advises Company that Company's service(s) is no longer desired and no longer desires to be carried as a customer.

18.1.4 An order of a court or other government authority having jurisdiction which prohibits the Company furnishing service.

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TECD JUL 30 2001

- 19. <u>Subscriber's Compliance with Regulations</u>
 - 19.1 Company states in all subscribing contracts and agreements that Purchaser (subscriber) and its employees, brokers, agents, assigns, and successors shall at all times comply with and conform to all federal, state, and local rules and regulations including, but not limited to, rates, posting guidelines, alternate carrier access, and branding which are at any time applicable to any of the telecommunications services provided by Company to Purchaser. The failure of Purchaser to comply with and observe any rule or regulation or other regulatory requirement applicable to the telecommunication services to be provided by Company to Purchaser shall constitute a default under the Agreement. In the event that the Purchaser fails to remedy such a default after receiving written notice of such default from Company or, in the event that such default cannot be reasonably corrected, does not proceed expeditiously and with due diligence to correct said default, Company may, at its option, terminate Agreement. Purchaser shall indemnify, defend, and hold Company harmless of and from any and all claims. liabilities, fines, penalties, or other costs and expenses incurred or paid Company by reason of Purchaser's failure to comply with any applicable rule, regulation, or other regulatory requirement applicable to the telecommunication services purchased by Purchaser from Company.

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SECTION II- RULES AND REGULATIONS (Continued)

RECTD JUL 30 2001

20. Payment and Billing

- 20.1 The customer is responsible for payment of all tariffed rates and regulations in effect at the time the service is furnished. Usage charges are billed at the end of each Customer's monthly billing cycle. Any other charges are billed monthly in advance. All charges are due when the bill is rendered. Residential Customers may be permitted to pay all charges through automatic debits to a pre-approved credit card account.
- 20.2 Company's operator services billing and collection services are provided by thirdparty firms with whom Company contracts for such services. The third-party agents have billing agreements with all Regional Bell Operating Companies (RBOC's) and the major independent telephone operating companies. Company may, in certain situations, enter into separate billing agreements directly with RBOC's and major independent telephone operating companies. In the event an end user elects to pay via a major credit card, charges are billed via direct agreements between Company and the credit establishment indicated by the end user's major credit card. Only tariffed rates approved by the Commission will be used by billing agents for billing purposes.
- 20.3 The charge for each completed operator assisted call consists of two charge elements: fixed operator service charge, which will be dependent on the type of billing selected (i.e., calling card, charge third party or other) and/or the completion restriction selected (i.e., station-to-station or person-to-person); and a measured charge dependent on the duration, distance and time of day of the call. The measured element is specified as a rate per minute which applies to each minute of call duration, with a minimum charge for each call of one minute, and with fractional minutes of use thereafter counted as one full minute.

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SECTION II-RULES AND REGULATIONS (CONTINUED) RECTO JUL 30 2001

20. Payment and Billing (Continued)

20.3.1 Charges for Collect, Calling Card, and Charge Third Party Calls will be included on the user's or called or third party's regular home or business telephone bill pursuant to billing and collection agreements established by Company with the applicable telephone company.

20.3.2 Charges for Credit Card Calls will be included on the user's regular monthly statement from the card-issuing company.

- 20.4 Company reserves the right to validate worthiness of users through available credit card, calling card, called number, third party telephone number and room number verification procedures. Where a requested billing method cannot be validated, the user may be required to provide an acceptable alternate billing method or Company may refuse to place the call.
- 20.5 When billing functions on behalf of Company are performed by local exchange telephone companies, credit card companies or others, the payment of charge conditions and regulations of such companies apply, including any applicable interest and/or late payment charge conditions.
- 20.6 If multi-carrier billing ability is available by LEC billing agent, Company name shall be listed on billing.

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Missouri Public Serviso Commiccion SECTION II- RULES AND REGULATIONS (CONTINUED)

RECT JUL 30 2001

- 20. Payment and Billing (Continued)
 - 20.6 Customers may receive credit adjustments up to an allowable amount for contested charges by contacting the billing agency whose number is shown on the customer's bill. Adjustments exceeding these allowances, if any, will be authorized after appropriate investigation. Credit card companies will credit the contested amount(s) and notify the Company for investigation and rebilling if appropriate.
 - 20.7 The following call types are at no charge to the customer:

20.7.1 Incomplete calls.

Α. Charges for incomplete calls will be credited upon notification from subscriber.

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SECTION III- DESCRIPTION OF SERVICE

RECTO JUL 30 2001

- 1. <u>General Description of Service</u>
 - 1.1 For purposes of this tariff, the service provided by Company is the resale operator services.
 - 1.2 Company offers its services subject to the provisions of this tariff.
 - 1.3 Company's services are offered to subscribers on a monthly basis.
 - 1.4 Company's services are offered to subscribers twenty-four (24) hours a day.
 - 1.5 All service shall remain in effect for a minimum of thirty (30) days.
 - 1.6 Company offers its services subject to the availability of the necessary facilities and/or equipment. Company reserves the right to refuse to provide service to or from any location where the necessary facilities and/or equipment are not available.

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SECTION III- DESCRIPTION OF SERVICE (Continued) JUL 30 2001

- 2. <u>Call Completion</u>
 - 2.1 Not more than one (1) call per one hundred (100) calls during a typical "busy hour" will receive a busy signal from the Company's terminal or experience any other service delay related to the Company's facilities or service. The Company is not responsible for delays or signal degradation caused by any phone company.



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Missouri Public SECTION III- DESCRIPTION OF SERVICE (Confine of Commission

3. <u>Calculation of Charges and Distance</u>

RECTD JUL 30 2001

- 3.1 Usage charges are based on the actual usage of Company's Network.
- 3.2 Charges for Company's service(s) are based on the distance and duration of the call, monthly usage, and the rate period (Day, Evening, Night) when the call is placed.
- 3.3 Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call. For the purpose of determining airline mileage, vertical and horizontal grid lines have been established across the United States and Canada. The spacing between adjacent vertical grid lines and between horizontal grid lines represents a distance of one coordinate unit. This unit is the square root of 0.1, expressed in statute miles. A vertical (V) and a horizontal (H) coordinate is computed for each local exchange company primary serving office and serving office from its latitude and longitude location by use of appropriate map-projection equations. A pair of V-H coordinates locates a primary serving office or serving office for determining airline mileage, at a particular intersection of an established vertical grid line with an established horizontal grid line. The distance between any two primary serving offices or serving offices is the airline mileage computed as follows:

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SECTION III- DESCRIPTION OF SERVICE (Continued) Service Offerings

4.1 <u>Operator Services</u>, including 0+ and 0- dialing, will be offered to Company's 1+ subscribers served from equal access offices, and to users accessing Company's

services through public payphones or customer provided stations.

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Missouri Public Service Commission Tariff No.1

Missouri Public SECTION III- DESCRIPTION OF SERVICE (Conflimed to Commission

4. <u>Service Offerings (Continued)</u>

RECTO JUL 30 2001

4.2 <u>Special Promotions</u> The Company may from time to time engage in special promotional trial service offerings of limited duration, [not to exceed ninety (90) days on a per customer basis, for non-optional, recurring charges], designed to attract new subscribers or to increase subscriber awareness of a particular tariff offering. Requests for promotional offerings will be presented to the Commission for its review and approval, in accordance with rules and regulations established by the Commission.

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Missouri Public Service Commiccion SECTION III- DESCRIPTION OF SERVICE (Continued) **REC'D JUL 30 2001**

- 4. Service Offerings (Continued)
 - 4.3 Directory Assistance Company processes Directory Assistance/Information calls on a per call basis. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

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SECTION III- DESCRIPTION OF SERVICE (Continued) ALC'D JUL 30 2001

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Missouri Public Section IV- Special Conditions Governing Operator Services

1. <u>Posting Requirements</u>

REC'D JUL 30 2001

- 1.1 Company, federal, and state regulation require tent cards and/or stickers to be placed near or on pay telephone equipment used to access its services with violators of provision subject to termination of service. Information included but not exclusive to the following:
 - A. Name of Operator Service Provider
 - B. Detailed complaint procedures
 - C. 800 # answered 24 hours a day, 7 days a week, to answer inquiries in regards to rates, complaints and/or service.
 - D. Procedures to reach LEC operator and/or other authorized interexchange carriers.

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Missouri Public Service Commiceion SECTION IV- SPECIAL CONDITIONS GOVERNING OPERATOR SERVICES (Continued) RECD JUL 30 2001

- 2. Blocking and Interception Provisions
 - 2.1 Company forbids subscribers to block or intercept operator services of competing carriers. This provision does not pertain in situations where the customers who control premises equipment are also the users and bill-payers of Company's service. Violators found in noncompliance will be denied operator services until in compliance with Company and Missouri State rules and regulations.

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Missouri Public Service Commission SECTION IV- SPECIAL CONDITIONS GOVERNING OPERATOR SERVICES (Continued) RECD JUL 30 2001

3. Branding

3.1 Dual branding is provided with all operator assisted calls. Branding is identifying the carrier the caller is using. Company's live and mechanical operators will also state that Company's rates will apply on each operator-assisted call. Rates will be provided on request at no charge.

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SECTION IV- SPECIAL CONDITIONS GOVERNING OPERATOR	RVICES	
(Continued)	RECTO JUL	B O 2001

4. <u>0- Emergency Calls</u>

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4.1 All 0- or 00- emergency calls will be immediately routed to the appropriate local emergency service provider at no charge to the end user.

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SECTION IV- SPECIAL CONDITIONS GOVERNING OPERA	TOR SERVICES
(Continued)	RECD JUL 30 2001

- 5. Call Splashing
 - 5.1 Calls transferred to other carriers will be rated and billed so as to reflect originating and terminating points of these calls; and where certain transfers cannot be made, the caller will be informed that higher charges may be applied if caller directs Company to complete call.

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SECTION V- RATES AND CHARGES

1. <u>Operator Service Rates</u>

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RECD JUL 30 2001

Missouri Public Servico Commission

1.1 Rate Plan A – Per Minute Rates

	DAY/EVENING/HOLIDAY/NIG	HT/WEEKEND
RATE	INITIAL	ADD'L
MILEAGE	MINUTE	MINUTE
0-14	\$.8900	\$.8900
15-28	.8900	.8900
29-60	.8900	.8900
61-125	.8900	.8900
126-300	.8900	.8900
301 & Over	.8900	.8900

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SECTION V- RATES AND CHARGES (Continued)

1. Operator Service Rates (Continued)

REC'D JUL 30 2001

1.2 Operator Service Charges

These rates and charges are for Operator Services as specified in this tariff. The operator surcharge will be added to the first minute of each operator call in addition to the equal access long distance per minute rates set forth on Page 56 of this tariff.

Calling Card, Credit Card, Station-to-Station	<u>Auto</u>	Live
	\$4.99	\$5.50
Collect	\$4.99	\$5.50
Billed to Third Party		\$9.99
Operator Handled Person-to-Person		\$9.99

1.3 <u>Non-Subscriber Service Charge</u>- A service charge is applicable to Operator Station and Person-to-Person calls which are presubscribed to an interexchange carrier other than 1-800-MAX-SAVE or not presubscribed to an interexchange carrier. This charge is in addition to the initial period and additional period charges applicable to intrastate interLATA calls in Missouri, and is also in addition to any applicable service charges for operator handled calls as specified above. The Non-Subscriber Service Charge does not apply to calling card calls or to intraLATA calls.

Rate Per Call : \$3.50

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SECTION V- RATES AND CHARGES (Continued)

REC'D JUL 30 2001

- 1. Operator Service Rates (Continued)
 - 1.4 <u>Public Payphone Surcharge</u>- A Public Payphone Surcharge applies to all completed consumer intrastate long distance calls placed from a public/semi-public payphone which are not paid on a sent paid basis. Specifically, the Public Payphone Surcharge applies to calling card service, collect calls, calls billed to a third number, and intrastate Directory Assistance. The Public Payphone Surcharge is applied in addition to any other applicable Service Charges or Surcharges.

Rate Per Call: \$0.30



Laura Clore, Regulatory Manager One Call Communications, Inc. 801 Congressional Blvd. Carmel, Indiana 46032

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SECTION V- RATES AND CHARGES (Continued)

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Missouri Public Service Commission

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 SECTION V- RATES AND CHARGES (Continued)
 Missouri Public

 Operator Service Rates
 Missouri Public

1.5 Card Reading Payphones

1.

The following rates apply to intrastate calls placed from a card reading payphone and billed to a commercial credit card:

1.5.1 IntraLATA Rates

All Rate Periods

Rate	Initial	Additional
<u>Mileage</u>	<u>Minute</u>	<u>Minutes</u>
All	\$0.40	\$0.40

1.5.2 InterLATA Rates

All Rate Periods

Rate	Initial	Additional
<u>Mileage</u>	<u>Minute</u>	<u>Minutes</u>
All	\$0.50	\$0.50

1.5.3 Service Charge

In addition to the usage charges above, a service charge will be added to the first minute of each credit card call. This service charge applies on a per call basis.

Commercial Credit Card Charge: \$1.75

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Missouri Public SECTION V- RATES AND CHARGES (Continued) Servico Commission

1. Operator Service Rates

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1.6 Sent Paid-Coin

The rates listed below are applicable to intrastate calls paid for by depositing coins at a public or semi-public telephone. Calls are billed in one (1) minute increments with a four (4) minute minimum. The minimum charge per call is \$1.00.

All Rate Periods

Rate	Initial 4	Additional
<u>Mileage</u>	<u>Minutes</u>	<u>Minutes</u>
All	\$1.00	\$0.25





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SECTION V- RATES AND CHARGES (Continued)

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Missouri Public Service Commission

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1. Operator Service Rates

to make and to

1.7 <u>1-800-MAX-SAVE</u>

COLLECT - PEAK RATES*

RATE	INITIAL	ADDITIONAL
MILEAGE	<u>MINUTE</u>	<u>MINUTES</u>
ALL	\$ 0.3800	\$0.3800

COLLECT - OFF-PEAK RATES*

RATE	INITIAL	ADDITIONAL
<u>MILEAGE</u>	<u>MINUTE</u>	MINUTES
ALL	\$ 0.0800	\$ 0.0800

CALLING CARD - ALL TIME PERIODS

RATE	INITIAL	ADDITIONAL
MILEAGE	<u>MINUTE</u>	<u>MINUTES</u>
ALL	\$ 0.8900	\$.8900

OPERATOR CHARGES

Automated Calling Card	\$4.99
Live Calling Card	\$5.50
Automated Collect	\$2.99
Live Collect	\$3.95

*Peak: 7am-8pm, Off-Peak: 8pm-7am. Collect calls are billed in three minute increments with a three minute minimum.

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SECTION V- RATES AND CHARGES (Continued)

Missouri Public Servico Commission

2. <u>Directory Assistance Charge</u>

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- 2.1 Rate for in-state assistance \$1.40
- 2.2 In addition to the Directory Assistance Charge, customers are charged the appropriate Operator Service Charges as specified in Section V.1. Person-to-Person and collect calls are not permitted.



