

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff  
Section 8  
1st Revised Sheet 57  
Replacing Original Sheet 57

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable

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(AT)

The Telephone Company will purchase from the IC its accounts receivable that arise from bills rendered by the Telephone Company to that IC's End Users. For IC's subscribing to Message Processing Service, the purchase will be handled as described in (A) following. When an IC does not subscribe to Message Processing Service but does subscribe to Bill Processing Service, the Telephone Company may purchase accounts receivable from an IC who provides the Telephone Company with files of rated messages as described in (B) following. The purchase of accounts receivable will be limited to amounts due the IC when the Telephone Company provides Bill Processing Service and/or Private Line Billing Service for that IC. After an IC orders Bill Processing Service and/or Private Line Billing Service and the Telephone Company is purchasing the IC's accounts receivable, the IC is prohibited from assigning, transferring, selling, exchanging or giving these accounts receivable to any other entity or person. The IC will provide a written assurance to the Telephone Company as such forbearance and any such assignment, transfer, sale, exchange or gift is null and void and will subject the IC to all liabilities, expenses, costs including attorney fees expended and incurred by the Telephone Company in pursuing exclusive ownership to accounts receivable.

(AT)

The Telephone Company's purchase of an IC's accounts receivable shall be with recourse adjustments as set forth in Paragraph 8.2.3, A.2., and B.2., following, to account for amounts due the IC that the Telephone Company is unable to collect from the End Users which use the IC's services. The amounts due the IC for the purchase of its accounts receivable will be determined as follows:

(AT)

A. Amounts due to IC's subscribing to Message Processing and Bill Processing

For IC's subscribing to Message Processing Service, the amount due for the purchase of its accounts receivable will be determined by the Telephone Company as follows:

(FC)

1. Total Current Amount Billed - The Telephone Company for each End User's bill day (i.e., the date on the bill rendered to an End User for an IC's service) will determine from its records the total current amount billed to the IC's End Users for IC services, including all taxes applicable to such services. A Total Current Amount Billed will be determined for each IC for each End User's bill day.

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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable

The Telephone Company will purchase from the IC its accounts receivable that arise from bills rendered by the Telephone Company to that IC's End Users. The purchase of accounts receivable will be limited to amounts due the IC when the Telephone Company provides Bill Processing Service and/or Private Line Billing Service for that IC. After an IC orders Bill Processing Service and/or Private Line Billing Service and the Telephone Company is purchasing the IC's accounts receivable, the IC is prohibited from assigning, transferring, selling, exchanging or giving these accounts receivable to any other entity or person. The IC will provide a written assurance to the Telephone Company as such forbearance and any such assignment, transfer, sale, exchange or gift is null and void and will subject the IC to all liabilities, expenses, costs including attorney fees expended and incurred by the Telephone Company in pursuing exclusive ownership to accounts receivable.

The Telephone Company's purchase of an IC's accounts receivable shall be with recourse adjustments as set forth in Paragraph 8.2.3, B., following, to account for amounts due the IC that the Telephone Company is unable to collect from the End Users which use the IC's services. The amounts due the IC for the purchase of its accounts receivable will be determined as follows:

A. Total Current Amount Billed - The Telephone Company for each End User's bill day (i.e., the date on the bill rendered to an End User for an IC's service) will determine from its records the total current amount lawfully billed to the IC's End Users for IC services, including all taxes applicable to such services. A Total Current Amount Billed will be determined for each IC for each End User's bill day.

B. Recourse Adjustments - For each bill day, the Telephone Company will make recourse adjustments to the Total Current Amount Billed as follows:

1. End User's Adjustments

For each bill day, the Telephone Company will subtract from the Total Current Amount Billed the lawfully billed amounts which the Telephone Company removes from End User's balances due in

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Section 8  
1st Revised Sheet 58  
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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable-(Continued)

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(AT) A. Amounts due to IC's subscribing to Message Processing and Bill Processing  
(Continued)

(MT)  
(FC) 2. Recourse Adjustments - For each bill day, the Telephone Company will make recourse adjustments to the Total Current Amount Billed as follows:

a. End User's Adjustments

(RT) For each bill day, the Telephone Company will subtract from the Total Current Amount Billed the billed amounts which the Telephone Company removes from End User's balances due in accordance with IC inquiry instructions. In addition, for each bill day, the Telephone Company will subtract from the Total Current Amount Billed, an amount that equals the face value of any IC gift certificates (or its predecessor company's gift certificates) the Telephone Company has in its possession. The IC gift certificates the Telephone Company possesses will be returned to the IC.

b. Telephone Company and IC Adjustments

For each bill day, the Telephone Company will subtract from the Total Current Amount Billed bill amounts for End User's bills which the Telephone Company delivers to the IC. In addition, for each bill day, the Telephone Company may make adjustments to the Total Current Amount Billed to account for amounts on statements received from the IC for additions or subtractions to an End User's balance due for services billed in prior periods.

Also, each bill day, the Telephone Company may make adjustments to the Total Current Amount Billed to account for additions and subtractions for IC or Telephone Company period errors.

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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable-(Continued)

B. Recourse Adjustments-(Continued)

1. End User's Adjustments-(Continued)

accordance with IC inquiry instructions. In addition, for each bill day, the Telephone Company will subtract from the Total Current Amount Billed, an amount that equals the face value of any IC gift certificates (or its predecessor company's gift certificates) the Telephone Company has in its possession. The IC gift certificates the Telephone Company possesses will be returned to the IC.

2. Telephone Company and IC Adjustments

For each bill day, the Telephone Company will subtract from the Total Current Amount Billed bill amounts for End User's bills which the Telephone Company delivers to the IC. In addition, for each bill day, the Telephone Company may make adjustments to the Total Current Amount Billed to account for amounts on statements received from the IC for additions or subtractions to an End User's balance due for services billed in prior periods.

Also, each bill day, the Telephone Company may make adjustments to the Total Current Amount Billed to account for additions and subtractions for IC or Telephone Company prior period errors.

3. Uncollectible Adjustments

For each bill day, the Telephone Company will subtract from the Total Current Amount Billed an amount for uncollectibles. Uncollectibles are amounts billed by the Telephone Company to End Users on final customer bills that are added to the uncollectible (realized) accounts of the Telephone Company. The Telephone Company will determine the IC amount for uncollectibles for each bill day by multiplying the Total Current Amount Billed by the IC uncollectible factor rounded up to the nearest 1/1000 as determined in Paragraphs 8.2.3, B.3.a. or b., following.

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Southwestern Bell Telephone Company  
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8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable-(Continued)

(AT) A. Amounts due to IC's subscribing to Message Processing and Bill Processing-  
(Continued)

(FC) 2. Recourse Adjustments-(Continued)  
(MT)

c. Uncollectible Adjustments

For each bill day, the Telephone Company will subtract from the Total Current Amount Billed an amount for uncollectibles. Uncollectibles are amounts billed by the Telephone Company to End Users on final customer bills that are added to the uncollectible (realized) accounts of the Telephone Company. The Telephone Company will determine the IC amount for uncollectibles for each bill day by multiplying the Total Current Amount Billed by the IC uncollectible factor rounded up to the nearest 1/1000 as determined in Paragraphs 8.2.3, A.2.c.(1)., or (2)., following.

(CT)

(1) To determine the IC Uncollectible factor, except for the initial three months that Bill Processing Services and/or Private Line Billing Service is provided to the IC, The Telephone Company will determine from its records the dollar amount billed on final customer bills which, after standard collection efforts is completed, is added to its uncollectible (realized) accounts (uncollectible amount) for bills rendered to End Users in the most recent three-month period. This uncollectible amount will include adjustments to account for any payments received by the Telephone Company for outstanding final customer bill amounts that pre-date the most recent three-month period and any deposits held by the Telephone Company for services provided to the End Users where final customer bills have been rendered. The uncollectible amount (including, where necessary, the IC's or its predecessor company's history of uncollectible to develop a full recent three-month period) will be used by the Telephone Company in an uncollectible apportionment study to determine the realized uncollectible amount for each IC which is provided Bill Processing Service and/or Private Line Billing Service by the Telephone Company

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By R. D. BARRON, President, Missouri Division  
Southwestern Bell Telephone Company  
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Original Sheet 59

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable-(Continued)

B. Recourse Adjustments-(Continued)

3. Uncollectible Adjustments-(Continued)

a. To determine the IC Uncollectible factor, except for the initial three months that Bill Processing Services and/or Private Line Billing Service is provided to the IC, The Telephone Company will determine from its records the dollar amount lawfully billed on final customer bills which, after standard collection efforts is completed, is added to its uncollectible (realized) accounts (uncollectible amount) for bills rendered to End Users in the most recent three-month period. This uncollectible amount will include adjustments to account for any payments received by the Telephone Company for outstanding final customer bill amounts that pre-date the most recent three-month period and any deposits held by the Telephone Company for services provided to the End Users where final customer bills have been rendered. The uncollectible amount (including, where necessary, the IC's or its predecessor company's history of uncollectible to develop a full recent three-month period) and will be used by the Telephone Company in an uncollectible apportionment study to determine the realized uncollectible amount for each IC which is provided Bill Processing Service and/or Private Line Billing Service by the Telephone Company for the most recent three-month period. The realized uncollectible amount for an IC will, after the adjustment to account for IC amounts for uncollectibles for the previous three-month period which were greater or lesser than the realized uncollectible amount for the same three-month period, be divided by the Total Current Amount Billed for the IC for the same most recent three-month period to develop an IC uncollectible factor. This factor will be used by the Telephone Company for the next three months to determine the IC amount for uncollectibles. Just prior to the end of the three-month period, the Telephone Company will determine a new IC uncollectible factor in the same manner as above for the ensuing three-month period.

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Access Services Tariff  
Section 8  
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8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable-(Continued)

(AT) A. Amounts due to IC's subscribing to Message Processing and Bill Processing-  
(Continued)

(FC) 2. Recourse Adjustments-(Continued)

(MT)

c. Uncollectible Adjustments-(Continued)

(1) (Continued)

for the most recent three-month period. The realized uncollectible amount for an IC will, after the adjustment to account for IC amounts for uncollectibles for the previous three-month period which were greater or lesser than the realized uncollectible amount for the same three-month period, be divided by the Total Current Amount Billed for the IC for the same most recent three-month period to develop an IC uncollectible factor. This factor will be used by the Telephone Company for the next three months to determine the IC amount for uncollectibles. Just prior to the end of the three-month period, the Telephone Company will determine a new IC uncollectible factor in the same manner as above for the ensuing three-month period.

(2) When an IC orders Bill Processing Service and/or Private Line Billing Service, the IC at the time that each service is ordered shall provide to the Telephone Company a history of its or its predecessor company's uncollectibles. This history of uncollectibles shall indicate by month its total amounts billed and its uncollectible amounts. The Telephone Company will use these data to develop the IC uncollectible factor for the first three months. To the extent that such IC's or its predecessor company's data do not exist, then the IC uncollectible factor for the first three month period will be determined on an individual-case basis. The uncollectible factor developed either from IC history or on an individual-case basis will be used to determine the IC amount for uncollectibles for the first three-month period.

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Access Services Tariff  
Section 8  
Original Sheet 60

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable-(Continued)

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B. Recourse Adjustments-(Continued)

3. Uncollectible Adjustments-(Continued)

b. When an IC orders Bill Processing Service and/or Private Line Billing Service, the IC at the time that each service is ordered shall provide to the Telephone Company a history of its or its predecessor company's uncollectibles. This history of uncollectibles shall indicate by month its total amounts billed and its uncollectible amounts. The Telephone Company will use these data to develop the IC uncollectible factor for the first three months. To the extent that such IC's or its predecessor company's data do not exist, then the IC uncollectible factor for the first three-month period will be determined on an individual-case basis. The IC uncollectible factor developed either from IC history or on an individual-case basis will be used to determine the IC amount for uncollectibles for the first three-month period.

C. Payments of Net Purchase Amount to the IC

1. The Telephone Company will purchase accounts receivable from the IC on each End User's bill day for an amount (purchase amount) which equals the Total Current Amount Billed as set forth in Paragraph 8.2.3, A., preceding, after known adjustments as set forth in Paragraph 8.2.3, B., preceding, have been made. On the date (payment date) determined by adding 31 days to the End User's bill day or on the next bill date (i.e., same date in the following month as the bill date), whichever is the shortest interval, except as provided herein, the Telephone Company will remit payment to the IC for the purchase amount less additional adjustments as set forth in Paragraphs 8.2.3, B.1. and 2., preceding (net purchase amount) received by the Telephone Company prior to the payment date. The net purchase amount in excess of one hundred thousand dollars (\$100,000) shall be transmitted on the payment date to a designated bank account by electronic funds transfer in immediately available funds. Any amount not required to be transmitted by electronic funds transfer shall be paid by check or draft and must be postmarked four business days prior to the payment date. If such payment date would cause payment to be due on a Saturday, Sunday or holiday (i.e., New Year's Day, Independence Day, Labor Day,

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8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable-(Continued)

(AT) A. Amounts due to IC's subscribing to Message Processing and Bill Processing-  
(Continued)

(MT)

(FC)

3. Payments of Net Purchase Amount to the IC

(AT)

(AT)

a. The Telephone Company will purchase accounts receivable from the IC on each End User's bill day for an amount (purchase amount) which equals the Total Current Amount Billed as set forth in Paragraph 8.2.3, A.1., preceding, after known adjustments as set forth in Paragraph 8.2.3, A.2., preceding, have been made. On the date (payment date) determined by adding 31 days to the End User's bill day or on the next bill date (i.e., same date in the following month as the bill date), whichever is the shortest interval, except as provided herein, the Telephone Company will remit payment to the IC for the purchase amount less additional adjustments as set forth in Paragraphs 8.2.3, A.2.a., and 2.b., preceding (net purchase amount) received by the Telephone Company prior to the payment date. The net purchase amount in excess of one hundred thousand dollars (\$100,000) shall be transmitted on the payment date to a designated bank account by electronic funds transfer in immediately available funds. Any amount not required to be transmitted by electronic funds transfer shall be paid by check or draft and must be postmarked four business days prior to the payment date. If such payment date would cause payment to be due on a Saturday, Sunday or Holiday (i.e., New Year's Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day, the second Tuesday in November and a day when Washington's Birthday, Memorial Day or Veterans Day is legally observed), payment for the net purchase amount will be due to the IC on the first non-Holiday day following such Saturday, Sunday or Holiday.

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(CT)

b. Further, if any portion of the net purchase amount is not received by the IC by the payment date as set forth in Paragraph 8.2.3, A.3.a., preceding, or if any portion of the net purchase amount is received by the IC in funds which are not immediately available to the IC, then a late payment penalty shall be due the IC. The late-payment penalty shall be the portion of the net purchase amount not received by the payment date times a late factor. The late factor shall be the lesser of:

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Section 8  
Original Sheet 61

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable-(Continued)

C. Payments of Net Purchase Amount to the IC-(Continued)

1. (Continued)

Thanksgiving Day, Christmas Day, the second Tuesday in November and a day when Washington's Birthday, Memorial Day or Veterans Day is legally observed), payment for the net purchase amount will be due to the IC on the first non-holiday day following such Saturday, Sunday or holiday.

2. Further, if any portion of the net purchase amount is not received by the IC by the payment date as set forth in Paragraph 8.2.3, C.1, preceding, or if any portion of the net purchase amount is received by the IC in funds which are not immediately available to the IC, then a late-payment penalty shall be due the IC. The late-payment penalty shall be the portion of the net purchase amount not received by the payment date times a late factor. The late factor shall be the lesser of:

- a. The highest interest rate (in decimal value) which may be levied by law for commercial transactions in the state in which the Telephone Company provides Bill Processing Service and/or Private Line Billing Service to the IC, compounded daily for the number of days from the payment date to and including the date that the Telephone Company actually makes the payment to the IC, or
- b. 0.000657 per day, compounded daily for the number of days from the payment date to and including the date that the Telephone Company actually makes the payment to the IC.

Any late-payment penalty will be included with the next Telephone Company payment to the IC.

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ACCESS SERVICES

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8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable-(Continued)

(AT) A. Amounts due to IC's subscribing to Message Processing and Bill Processing-  
(Continued)

(FC) 3. Payments of Net Purchase Amount to the IC-(Continued)

(MT)

b. (Continued).

(1) The highest interest rate (in decimal value) which may be levied by law for commercial transactions in the state in which the Telephone Company provides Bill Processing Service and/or Private Line Billing Service to the IC, compounded daily for the number of days from the payment date to and including the date that the Telephone Company actually makes the payment to the IC, or

(2) 0.000657 per day, compounded daily for the number of days from the payment date to and including the date that the Telephone Company actually makes the payment to the IC.

Any late-payment penalty will be included with the next Telephone Company payment to the IC.

c. Also, if any adjustment that reduces an End User's balance due is received by the Telephone Company from the IC after the date the Telephone Company billed the charges to be adjusted to the End User plus 45 days (billed-plus date), then a late-payment penalty shall be due the Telephone Company. The late-payment penalty shall be the adjustment amount times a late factor. The late factor shall be the lesser of:

(1) The highest interest rate (in decimal value) which may be levied by law for commercial transactions in the state in which the Telephone Company provides Bill Processing Service and/or Private Line Billing Service to the IC, compounded daily for the number of days from billed-plus date to and including the date that the Telephone Company pays the End User's account.

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Southwestern Bell Telephone Company  
St. Louis, Missouri

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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable-(Continued)

C. Payments of Net Purchase Amount to the IC-(Continued)

3. Also, if any adjustment that reduces an End User's balance due is received by the Telephone Company from the IC after the date the Telephone Company billed the charges to be adjusted to the End User plus 45 days (billed-plus date), then a late-payment penalty shall be due the Telephone Company. The late-payment penalty shall be the adjustment amount times a late factor. The late factor shall be the lesser of:

- a. The highest interest rate (in decimal value) which may be levied by law for commercial transactions in the state in which the Telephone Company provides Bill Processing Service and/or Private Line Billing Service to the IC, compounded daily for the number of days from billed-plus date to and including the date that the Telephone Company posts the End User's account, or
- b. 0.000657 per day, compounded daily for the number of days from the billed-plus date to an including the date that the Telephone Company posts the End User's account.

Any late-payment penalty will be included with the adjustment made by the Telephone Company to the IC's Total Current Amount Billed.

D. Netting of IC Access Service Charges and Net Purchase Amounts

When a payment for IC Access Service Charges under this Tariff is due to the Telephone Company from the IC on the same payment date that a net purchase amount is due to the IC from the Telephone Company, the Telephone Company may, with at least 31 days notice to the IC, net the payment for IC Access Service Charges with the net purchase amount. The Telephone Company will pay the net amount to the IC on the payment date when such net amount is due, the IC require the IC to pay the Telephone Company the net amount when such net amount is due the Telephone Company. If either party does not make the payment on the payment date, a late-payment penalty as set forth in Paragraph 8.2.3, C., preceding, or Section 2, Paragraph 2.4.9, preceding, whichever is appropriate, applies.

Upon request from the IC, the Telephone Company will provide a copy of its methods and procedures used to determine the amounts named in this Section (i.e., Paragraph 8.2.3, Purchase of Accounts Receivable) to the authorized representative of the IC who is responsible for auditing these amounts.

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Section 8  
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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable-(Continued)

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(AT) A. Amounts due to IC's subscribing to Message Processing and Bill Processing  
(Continued)

(FC) 3. Payments of Net Purchase Amount to the IC-(Continued)

(MT)

c. (Continued)

(2) 0.000657 per day, compounded daily for the number of days from the billed-plus date to an including the date that the Telephone Company posts the End User's account.

Any late-payment penalty will be included with the adjustment made by the Telephone Company to the IC's Total Current Amount Billed.

(FC)

4. Netting of IC Access Service Charges and Net Purchase Amounts

When a payment for IC Access Service Charges under this Tariff is due to the Telephone Company from the IC on the same payment date that a net purchase amount is due to the IC from the Telephone Company, the Telephone Company may, with at least 31 days notice to the IC, net the payment for IC Access Service Charges with the net purchase amount. The Telephone Company will pay the net amount to the IC on the payment date when such net amount is due the IC or require the IC to pay the Telephone Company the net amount when such net amount is due the Telephone Company. If either party does not make the payment on the payment date, a late-payment penalty as set forth in Paragraph 8.2.3, A.3., preceding, or Section 2, Paragraph 2.4.1, D., preceding, whichever is appropriate, applies.

(CT)

(CT)

Upon request from the IC, the Telephone Company will provide a copy of its methods and procedures used to determine the amounts named in this Section (i.e., Paragraph 8.2.3, Purchase of Accounts Receivable) to the authorized representative of the IC who is responsible for auditing these amounts.

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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable-(Continued)

(AT) B. Amounts Due the IC Providing Files of Rated Messages

For IC's providing the Telephone Company with files of rated messages, the amount due for the purchase of its accounts receivable will be determined at the option of the Telephone Company as described in 8.2.3, A., preceding or as follows:

1. Total Current Billable Amount

(RT) The Telephone Company will upon receipt of files of rated messages, determine from its records the total amount billable to the IC's end users for IC services excluding all taxes applicable to such services. A total amount of billable revenue will be determined for each IC for each file received.

2. Recourse Adjustments

For each settlement period, the Telephone Company will make recourse adjustments to the Total Current Billable Amount as follows:

a. End User Adjustments

(RT) For each settlement period, the Telephone Company will subtract from the Total Current Billable Amount the billed amounts which the Telephone Company removes from end users balances due in accordance with IC inquiry instructions. In addition, for each settlement period, the Telephone Company will subtract from the Total Current Billable Amount an amount that equals the face value of any IC gift certificates (or its predecessor company's gift certificates) the Telephone Company has in its possession. The IC gift certificates the Telephone Company possesses will be returned to the IC.

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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable-(Continued)

(AT) B. Amounts Due the IC Providing Files of Rated Messages-(Continued)

2. Recourse Adjustment-(Continued)

b. Telephone Company and IC Adjustments

For each settlement period, the Telephone Company will subtract from the Total Current Billable Amount bill amounts for end user bills which the Telephone Company delivers to the IC. Reductions will be made for those amounts determined to be unbillable by the Telephone Company. Adjustments will also be made, when appropriate, to reflect IC pricing plans such as volume discounts where the billable revenue cannot be determined from an individual file. In addition, the Telephone Company may include adjustments to account for amounts on statements received from the IC for additions or subtractions to an end user balance due for services billed in prior periods.

Also, the Telephone Company will include adjustments to account for additions and subtractions for IC or Telephone Company prior period errors and prior period taxes calculated and billed by the Telephone Company.

c. Uncollectible Adjustments

For the settlement period, the Telephone Company will subtract from the Total Current Billable Amount an amount for uncollectibles. Uncollectibles are amounts billed by the Telephone Company to end users on Final Customer Bills that are added to the Uncollectible (realized) Accounts of the Telephone Company. The Telephone Company will determine the IC amount for uncollectibles for each settlement period by multiplying the Total Current Billable Amount by the IC uncollectible factor rounded up to the nearest 1/1000th as determined in 8.2.3, A.2.3, A.2.4 preceding.

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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable-(Continued)

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(AT) B. Amounts Due the IC Providing Files of Rated Messages-(Continued)

3. Settlement for Amounts Due to the IC Who Provides Files of Rated Messages

Settlements will occur as set forth following.

a. Determination of Settlement Date

The settlement date for each file of rated messages will be determined by adding 42 days to the date the files of rated messages are processed by the Telephone Company. The Telephone Company may, in order to facilitate administration of this process, combine payments due for files received on different days. The settlement date will then be determined by adding 42 days to the midpoint of the period (not to exceed 31 days) over which the billable messages are received. Except as provided herein, the Telephone Company will remit settlement to the IC on said settlement dates. Settlement in excess of one hundred thousand dollars (\$100,000) shall be transmitted on the payment date to a designated bank account by electronic funds transfer in immediately available funds. Any amount not required to be transmitted by electronic funds transfer shall be paid by check or draft and must be postmarked four business days prior to the payment date. If such settlement date would cause payment to be due on a Saturday, Sunday or Holiday (i.e., New Year's Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day, the second Tuesday in November and a day when Washington's Birthday, Memorial Day or Columbus Day is legally observed), payment for the net purchase amount will be due to the IC on the first non-Holiday day following such Saturday, Sunday or Holiday.

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8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable-(Continued)

(AT) B. Amounts Due the IC Providing Files of Rated Messages-(Continued)

3. Settlement for Amounts Due to the IC Who Provides Files of Rated Messages-(Continued)

b. Late Payment Charges

Further, if any portion of the net settlement amount is received by the IC after the settlement date as set forth in 8.2.3, B.3.a, preceding, then a late payment penalty shall be due the IC. The IC will have the responsibility of notifying the Telephone Company for any applicable late payment charge.

The late payment penalty shall be the portion settlement amount not received by the payment date times a late factor. The late factor shall be the lesser of:

- (1) the highest interest rate (in decimal value) which may be levied by law for commercial transactions in the state in which the Telephone Company provides Bill Processing Service and/or Private Line Billing Service to the IC, compounded daily for the number of days from the payment date to and including the date that the Telephone Company actually makes the payment to the IC, or
- (2) 0.000657 per day, compounded daily for the number of days from the payment date to and including the date that the Telephone Company actually makes the payment to the IC

Any late payment penalty will be included with the next Telephone Company payment to the IC.

c. Penalties Applicable to End User Balance Adjustments

Also, if any adjustment that reduces an end user balance is received by the Telephone Company from the IC after the date the Telephone Company billed the charges to be adjusted to the end user plus 45 days (billed-plus date), then a late payment penalty shall be due the Telephone Company. The late payment penalty shall be the adjustment amount times a late factor. The late factor shall be the lesser of:

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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable-(Continued)

(AT) B. Amounts Due the IC Providing Files of Rated Messages-(Continued)

3. Settlement for Amounts Due to the IC Who Provides Files of Rated Messages-(Continued)

c. Penalties Applicable to End User Balance Adjustments-(Continued)

- (1) the highest interest rate (in decimal value) which may be levied by law for commercial transactions in the state in which the Telephone Company provides Bill Processing Service and/or Private Line Billing Service to the IC, compounded daily for the number of days from the billed-plus date to and including the date that the Telephone Company posts the end user account, or
- (2) 0.000657 per day, compounded daily for the number of days from the billed plus date to and including the date that the Telephone Company posts the end user account.

Any late payment penalty will be included with the adjustment made by the Telephone Company to the IC's Total Current Billable Amount.

d. Netting of IC Access Charges and Net Settlement Amounts

When a payment for IC Access Service Charges under this tariff is due to the Telephone Company from the IC on the same settlement date that a net settlement amount is due to the IC from the Telephone Company, the Telephone Company may, with at least 31 days notice to the IC, provide the IC with the net settlement amount due (i.e., net of the payment for the IC access and billing service charges and the net purchase amount). In addition, if the payments as previously described do not fall on the same date, netting may occur on the next accounts receivable purchase payment date if determined to be administratively feasible by the Telephone Company in its routine conduct of business. The Telephone Company will pay the net amount to the IC on the payment date when such net amount is due the IC or

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8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable-(Continued)

(AT) B. Amounts Due the IC Providing Files of Rated Messages-(Continued)

3. Settlement for Amounts Due to the IC Who Provides Files of Rated Messages-(Continued)

d. Netting of IC Access Charges and Net Settlement Amounts-(Continued)

require the IC to pay the Telephone Company the net amount when such net amount is due the Telephone Company. If either party does not make payment on the payment date, a late payment penalty as set forth in 8.2.3, B.3.b., preceding or 2.4.1., preceding, whichever is appropriate, applies. In those cases where netting does not occur and a payment is due if the IC customer does not make that payment by the date defined in 2.4.1, D.1., preceding, the Telephone Company may subtract the non-disputed past due amount, including the appropriate late payment penalty, from the amount due the IC by the Telephone Company. (Refer to Section 2.4.1., for handling of disputed amounts).

Upon request from the IC, the Telephone Company will provide a copy of its methods and procedures used to determine the uncollectible amounts and the Average Customer Payment Availability Period named in this section to the authorized representative of the IC who is responsible for auditing these amounts.

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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

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8.3 Billing Analysis Service

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At the request of an IC, which is a common carrier, upon reasonable notice and with reasonable effort will provide Billing Analysis Service for detection, investigation and deterrence of billing evasion activities.

The term "billing evasion activities" used herein denotes Message Billing Abuse and/or Network Abuse. Such abuse is the use of an access line (e.g., End User's line or trunk, Pay Telephone line or other access line or trunk provided by the Telephone Company) where there is intent to circumvent or evade the proper charges in whole or in part for use of telecommunications services over the access line or to conceal the points of origin or termination of telecommunications services.

Such activities include bypass or circumvention of Telephone Company billing equipment, unauthorized use of Telephone Company and IC service offerings and unauthorized use of Telephone Company facilities.

8.3.1 General Description

Billing Analysis Service is the provision of detection, investigation and deterrence of billing evasion activities.

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Detection is the provision of equipment by the Telephone Company to identify and collect information on Network Abuse. Such equipment may be located in Telephone Company premises or offices or may be attached to access lines.

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Investigation is the provision of investigative services to collect evidence to document that billing evasion activities are occurring, prepare reports, preserve evidence and supply expert witness analysis and testimony. Investigation also includes provision of services to coordinate the investigative activities between exchange telephone companies and/or law enforcement agencies.

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Deterrence is the contacting and interviewing of parties identified in billing evasion activities, the recovery of devices or materials used in billing evasion activities (where legally permitted), the service review for possible suspension of service over access lines identified in billing evasion activities and publicity assistance in publicizing billing evasion deterrence.

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Section 8  
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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.3 Billing Analysis Service-(Continued)

8.3.2 Undertaking of the Telephone Company

- A. When Billing Analysis Service is ordered under a Special Order by an authorized security representative of the IC, the Telephone Company will provide any one or all of the services as set forth in Paragraphs 8.3.2, B. through D., following, at rates and charges as set forth in Paragraph 8.3.7, following.
- B. Detection Service will be provided for Network Abuse at any central office switch equipped to recognize and record irregular key pulse and multi-frequency signals upon receipt of a Special Order from an IC specifying the central office(s) where detection service is requested. Subject to the agreement of the Telephone Company, special construction for the provision of central office equipment to recognize and record irregular key pulse and multifrequency signals may be undertaken at the request of the authorized security representative of the IC to meet the needs of the IC. Such special construction will be provided as set forth in Section 14, following.
  - 1. Reports of Detection Service results will be provided on an office-by-office or line-by-line basis at the request of an authorized security representative of the IC. On an office-by-office basis, a Detection Service report of any signal irregularities will be provided for the previous 60 days for all trunks equipped in the office (i.e., ESS Control Group). Alternatively, for an office requested by the IC, a line-by-line continuous scan for current signal irregularities will be provided. When the continuous line-by-line scan is provided, a weekly report of signal irregularities for the office involved will be furnished.
  - 2. The Detection Service reports as set forth in Paragraph 8.3.2, B.1., preceding, will include for a signaling irregularity observed, the following: (a) the calling NPA and telephone number (i.e., NXX-XXXX), (b) the called number (i.e., NPA and telephone number recorded by Telephone Company billing equipment) if available, (c) signaling irregularity data, (d) the holding time of the call, if available, and (e) the date of the call, if available.

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8. BILLING AND COLLECTION SERVICES-(Continued)

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8.3 Billing Analysis Service-(Continued)

Public Service Commission

8.3.2 Undertaking of the Telephone Company-(Continued)

B. (Continued)

2. (Continued)

The report will be provided as a paper printout or microfiche at the discretion of the Telephone Company and sent to the authorized security representative of the IC by registered first-class U.S. Mail Service. However, an authorized security representative of the IC may pick up the report at a location designated by the Telephone Company. The 60-day report will be available for mailing or pickup two weeks after the end of the 60-day period. Results of the continuous scan will be provided to the authorized security representative of the IC by a written report and/or a telephonic report within six working days after the end of a weekly scan.

C. Investigative Service will be provided by authorized Telephone Company security personnel upon receipt of a Special Order from an authorized security representative of the IC specifying the line or lines or billing evasion activity (i.e., Message Billing Abuse and/or Network Abuse) to be investigated. The services provided include the provision of an identification report, collection of evidence, provision of a detection and documentation scan, preparation of an affidavit and prosecutive summary, preservation of evidence collected, assistance to law enforcement agencies, provision of expert witness analysis and/or testimony, the coordination of billing evasion investigative services and the review of an IC's billing evasion control programs.

1. Provision of an identification report is the collection by Telephone Company personnel of billing information, party name, party address, service configuration, if any, and the preparation and submission of information pertinent to the IC's service in a report to the authorized security representative of the IC for each line or billing evasion activity specified by the IC.

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8. BILLING AND COLLECTION SERVICES-(Continued)

DEC 29 1983

8.3 Billing Analysis Service-(Continued)

8.3.2 Undertaking of the Telephone Company-(Continued)

Public Service Commission

C. (Continued)

- 2. Collection of evidence is the gathering of information pertinent to the line, message or party associated with the billing evasion activity specified by the IC. Collection of evidence includes a written notification to the IC of the results of such gathering efforts. The Telephone Company will determine the information provided in the written notification.
- 3. Subject to the agreement of the Telephone Company, a detection and documentation scan on an individual line will be provided when an authorized security representative of the IC provides a written request for such a scan. Provision of a detection and documentation scan on an individual line is the continuous scan of line for irregular signals, and when an irregular signal is recognized, the collection by Telephone Company equipment of information to show an irregular signal and use of the line occurred. Any information collected during the continuous scan of a line will be considered the property of the Telephone Company. The Telephone Company will notify the IC of the results of the scan and will permit authorized security representatives of the IC to review the results. The scan and any associated information will not be provided to any person or entity until the Telephone Company is requested to do so by subpoena or lawful demands. Any out-of-pocket payments or travel and/or other expenses of Telephone Company personnel will be billed to the IC.
- 4. Preparation of an affidavit and prosecutive summary is the written documentation of the evidence collected by the Telephone Company personnel who performed such activities.
- 5. Preservation of evidence is the placement of the collected evidence in a secure location under the control of Telephone Company security personnel for a period of up to two years. Such preservation of evidence will be continued beyond two years by the Telephone Company when requested by appropriate law enforcement agencies or the authorized security representative of the IC. The charges for preservation of evidence as set forth in Paragraph 8.3.7, B., following, will apply.

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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.3 Billing Analysis Service-(Continued)

8.3.2 Undertaking of the Telephone Company-(Continued)

C. (Continued)

- 6. Assistance to law enforcement is the accompanying of duly authorized law enforcement personnel to a location where billing evasion activities have been determined to exist in order to identify billing evasion activity devices or materials. The Telephone Company personnel will provide such assistance to law enforcement personnel only after law enforcement involvement has been arranged by the IC, or under services as set forth in Paragraph 8.3.2, C.10., following. If such assistance is required at locations outside the operating territory of the Telephone Company involved, any out-of-pocket payments for travel and/or other expenses of Telephone Company personnel will be billed to the IC, except to the extent that such expenses are paid by the judicial system.
- 7. Provision of expert witness analysis is the review, study and other technical support activities provided by Telephone Company experts to analyze and/or document whether devices and materials associated with an investigation furnished by the authorized security representative of the IC or under services as set forth in Paragraph 8.3.2, C.10, following, operate, perform or contain billing evasion activities. A written analysis report will be provided to the authorized security representative of the IC. The expert will be selected by the Telephone Company.
- 8. Provision of expert witness testimony is the preparation of testimony and the submission of such testimony in association with an investigation. A copy of the written testimony, if any, will be provided to the authorized security representative of the IC. The expert witness will be selected by the Telephone Company. Any out-of-pocket payments for travel and/or other expenses of Telephone Company personnel will be billed to the IC.
- 9. Coordination of billing evasion investigative services between telephone companies is the referral of investigative information to other telephone company security personnel, provision of billing evasion information to other telephone company security personnel, the collection of information from other telephone company security personnel, and the tracking, collecting and reporting of the results of such investigations to the authorized security representative of the IC.

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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.3 Billing Analysis Service-(Continued)

8.3.2 Undertaking of the Telephone Company-(Continued)

C. (Continued)

10. Coordination of billing evasion investigative activities of participating law enforcement agencies is the provision of billing evasion information to the law enforcement agencies, the collection of billing evasion information from the law enforcement agencies and the tracking, collecting and reporting of the results of such participation to the authorized security representative of the IC. This coordination will be provided only upon receipt of written authorization from the authorized security representative of the IC.

11. Review of IC billing evasion deterrence control programs and related activities is advice to and/or training of IC personnel on billing evasion deterrence and preventive controls and the development of billing evasion deterrence and preventive control programs for the IC.

The Telephone Company will, at the request of the IC, provide investigation service on a premium-time basis. When investigation service is provided on such a basis, premium-time charges as set forth in Paragraph 8.3.7, B., following, will apply.

D. Deterrence services will be provided at any location in the operating territory of the Telephone Company that Telephone Company security personnel can safely and legally enter. Deterrence services will be provided, at the request of the authorized security representative of the IC, by written or telephonic notice. A telephone notice received from the authorized security representative of the IC must be followed by written confirmation within one day. Deterrence services will be provided only after an investigation service has been provided by the Telephone Company and billing evasion activity is found to warrant such actions. Deterrence service includes the contacting and interviewing of parties identified by the Telephone Company as being involved in billing evasion activities, the recovery of devices and/or materials associated with billing evasion activities, service review for possible suspension of Telephone Company service and publicity assistance for publicizing billing evasion activity deterrence.

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8. BILLING AND COLLECTION SERVICES-(Continued)

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8.3 Billing Analysis Service-(Continued)

8.3.2 Undertaking of the Telephone Company-(Continued)

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D. (Continued)

1. Contacting and interviewing of parties is the written or verbal notification to, or a face-to-face discussion with, a party or parties by Telephone Company security personnel in order to deter further billing evasion activities. Contacting and interviewing is provided at locations identified by law enforcement agencies, the IC or the Telephone Company.
2. Recovery of devices or materials is the attempt by Telephone Company security personnel to recover devices or materials which are used in association with Telephone Company facilities in billing evasion activities. Such recovery is provided at locations identified by the Telephone Company, law enforcement agencies or the IC.
3. Service review for possible suspension of Telephone Company service is the request for authority to suspend service from appropriate Telephone Company officers, notification to the End User that service will be suspended and, after review of the End User's response, or lack thereof, suspension of service, if warranted, in the Telephone Company's judgment.
4. Publicity assistance for publicizing billing evasion activity deterrence is the provision of information and personnel to aid in publicizing billing evasion activity deterrence. The Telephone Company will determine what information it will provide, if any, and will select the personnel and media, if any, to provide this service.

8.3.3 Liability of the Telephone Company

- A. Notwithstanding Section 2, Paragraph 2.1.3, preceding, in the absence of willful misconduct, no liability for damages to the IC or other person or entity shall attach to the Telephone Company for its action or the conduct of its employees in providing Billing Analysis Service.

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8. BILLING AND COLLECTION SERVICES-(Continued)

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8.3 Billing Analysis Service-(Continued)

8.3.4 Obligations of the IC

- A. The authorized security representative of the IC shall order all Billing Analysis Service under a Special Order. The authorized security representative of the IC shall order those Billing Analysis Services it wishes to receive.
- B. With each order, the IC shall designate and identify its authorized security representative who will be responsible to protect the information and to whom the Billing Analysis Service information will be provided. The IC shall assure and take every effort to make sure the Billing Analysis System information is provided to and used only by authorized personnel involved in billing evasion activity matters.
- C. When Billing Analysis Service Investigation is ordered, the authorized security representative of the IC shall furnish all known details of the billing evasion activities, including the access lines, parties or messages to be investigated and shall furnish all necessary End User's information it possesses to the Telephone Company security personnel. The specification of the access line, party or message to be investigated shall be in writing by the authorized security representative of the IC.
- D. When law enforcement agencies are to be brought into the investigation, the authorized security representative of the IC shall secure their participation or authorize the Telephone Company in writing to obtain and coordinate such law enforcement agency participation.
- E. When evidence collected by the Telephone Company is to be produced in connection with a judicial proceeding, the IC shall notify the Telephone Company of such a requirement in a timely manner.
- F. When the IC requests that service be suspended for unauthorized use, the IC shall furnish a written request authorized by an officer of the IC. The request shall state the reason for the request and tariff, contract or legal provision permitting such suspension and shall correctly identify the End User's telephone number and the location of the End User's service to be suspended.
- G. All inquiries from the IC's End Users concerning services provided under this Tariff are to be handled by the IC. Any questions to the Telephone Company shall be made by the authorized security representative of the IC.

CANCELED  
JAN 1 1988  
242 R57  
Public Service Commission  
MISSOURI

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83-253

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

DEC 29 1983

8.3 Billing Analysis Service-(Continued)

8.3.4 Obligations of the IC-(Continued)

Public Service Commission

- H. Except as set forth in Paragraph 8.3.2, D.4., preceding, publicizing of actions resulting from services provided under this Tariff shall be the responsibility of the IC. The IC shall not publicize that the Telephone Company assisted the IC unless the IC has written permission to do so from the Telephone Company.
- I. When the authorized security representative of the IC orders detection service or a detection and documentation scan of an individual line, it shall specify in writing the offices, lines or parties to be included in the scanning and reports the Telephone Company will provide.
- J. When provision of expert witness analysis is ordered by the IC, the IC shall be responsible for furnishing the evidence to be analyzed unless the services as set forth in Paragraph 8.3.2, C.10., preceding, are ordered by the IC.
- K. When provision of expert witness testimony is ordered by the IC, the IC shall include the name, if any, of the Telephone Company expert it desires and when and where the testimony is needed.
- L. When the IC wants a quotation of the total charges for the service ordered, the IC shall request such at the time of the order. Quotation regulations and charges as set forth in Section 2, Paragraph 2.1.9, preceding, apply.

8.3.5 Payment Arrangements

A. Minimum Periods

The minimum period for which Billing Analysis detection service continuous scanning is provided and for which charges apply is one week.

B. Cancellation of a Special Order

An IC may cancel a Special Order for Billing Analysis Service on any date prior to the service date. The cancellation date is the date the Telephone Company receives written or verbal notice from the authorized security representative of the IC that the Special Order is to be cancelled. The verbal notice must be followed by written confirmation within ten days. The service date for Billing Analysis Service is the date the Telephone Company security organization receives the Special Order.

CANCELLED

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BY 3rd AS 7  
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MISSOURI

JAN 1 1988  
83-253

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By R. D. BARRON, Vice President-Missouri  
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St. Louis, Missouri

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Access Services Tariff  
Section 8  
Original Sheet 72

ACCESS SERVICES

DEC 29 1983

Public Service Commission

8. BILLING AND COLLECTION SERVICES-(Continued)

8.3 Billing Analysis Service-(Continued)

8.3.5 Payment Arrangements-(Continued)

B. Cancellation of a Special Order-(Continued)

When an IC cancels a Special Order for Billing Analysis Service after the order date but prior to the start of service, a charge as listed following shall apply:

1. For detection service, the per-report charge for each 60-day report ordered and the per-week charge for each office where a continuous scan is ordered.
2. For investigative service, two times the appropriate hourly charge for the service ordered and the per-occurrence charge for each documentation scan ordered.
3. For deterrence service, two times the contact and interview of parties hourly charge for the service ordered.

C. Changes to Special Orders

IC-requested changes to a pending Special Order for Billing Analysis Service will be undertaken if they can be accommodated by the Telephone Company. However, all changes to pending Special Orders for detection service will be considered as a discontinuance of the pending order and the placement of a new order and appropriate charges will apply. Any additional time required on the part of the Telephone Company personnel will be billed to the IC at the appropriate hourly charges.

8.3.6 Rate Regulations

- A. The charge per report for the 60-day report as set forth in Paragraph 8.3.7, following, applies for each report provided to the IC even though no signaling irregularities are found.
- B. The charge per office, per week for continuous scan as set forth in Paragraph 8.3.7, following, applies for each week of service even though no signaling irregularities are found.

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By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff Section 8

Revised Sheet 73  
 Replacing Original Sheet 73

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FEB 21 1984

MISSOURI  
 Public Service Commission

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.3 Billing Analysis Service-(Continued)

8.3.6 Rate Regulations-(Continued)

- C. The per-hour rate for investigative service and/or deterrence service is for the use of one hour of one Telephone Company security person's time.
- D. The Telephone Company will keep a count of the hours and fraction thereof used by Telephone Company personnel to provide the service the IC ordered and will bill the IC in accordance with these records. The hours for each service ordered will be summed and then rounded to the nearest hour, except that when the total is less than one hour, one hour will be used to determine charges.
- E. Premium time is all hours for work performed outside the Telephone Company's normal work schedule and/or which requires additions to the work force.
- F. The provision of Billing Analysis Service per Special Order Charge applies for each Special Order accepted by the Telephone Company for any Billing Analysis Service.

8.3.7 Rates and Charges

The rates and charges are:

	<u>USOC</u>	<u>Rates</u>
	BAATE	
(C) Detection Service,		
(C) - 60-Day Report per office, per report . . . . .		\$640.00
- Continuous Scan per office, per week . . . . .		290.00
	BAAVE	
Investigative Service,		
- Identification Report, per hour . . . . .		114.00(1)
- Collection of Evidence, per hour . . . . .		101.00(1)
- Documentation Scan per line, per occurrence . . . . .		610.00
- Preparation of Affidavit and Prosecutive Summary, per hour . . . . .		114.00(1)
- Preservation of Evidence, per week . . . . .		83.00
- Assist Law Enforcement, per week . . . . .		181.00
- Provision of Expert Witness Analysis, per hour . . . . .		114.00(1)
- Provision of Expert Witness Testimony, per hour . . . . .		114.00(1)
- Coordination services, per hour . . . . .		114.00(1)
- Review services, per hour . . . . .		114.00(1)

**CANCELLED**

JAN 1 1988

BY *ZLERS 7*

Public Service Commission  
 MISSOURI

**FILED**

MAR 28 1984

Public Service Commission

(1) Premium-time per-hour rate is two times the per-hour rate

Issued: FEB 27 1984

Effective: MAR 28 1984

By R. D. BARRON, Vice President-Missouri  
 Southwestern Bell Telephone Company  
 St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff  
Section 8  
Original Sheet 73

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.3 Billing Analysis Service-(Continued)

8.3.6 Rate Regulations-(Continued)

- C. The per-hour rate for investigative service and/or deterrence service is for the use of one hour of one Telephone Company security person's time.
- D. The Telephone Company will keep a count of the hours and fraction thereof used by Telephone Company personnel to provide the service the IC ordered and will bill the IC in accordance with these records. The hours for each service ordered will be summed and then rounded to the nearest hour, except that when the total is less than one hour, one hour will be used to determine charges.
- E. Premium time is all hours for work performed outside the Telephone Company's normal work schedule and/or which requires additions to the work force.
- F. The provision of Billing Analysis Service per Special Order Charge applies for each Special Order accepted by the Telephone Company for any Billing Analysis Service.

DEC 20 1983  
Public Service Commission

CANCELLED

8.3.7 Rates and Charges

The rates and charges are:

Detection Service,

- 60-Day Report per office, per report . . . . . \$290.00
- Continuous Scan per office, per week . . . . . 640.00

Investigative Service,

- Identification Report, per hour. . . . . 114.00(1)
- Collection of Evidence, per hour . . . . . 101.00(1)
- Documentation Scan  
per line, per occurrence . . . . . 610.00
- Preparation of Affidavit and  
Prosecutive Summary, per hour. . . . . 114.00(1)
- Preservation of Evidence, per week . . . . . 83.00
- Assist Law Enforcement, per week . . . . . 181.00
- Provision of Expert Witness Analysis,  
per hour . . . . . 114.00(1)
- Provision of Expert Witness Testimony,  
per hour . . . . . 114.00(1)
- Coordination services, per hour. . . . . 115.00(1)
- Review services, per hour. . . . . 115.00(1)

MAR 28 1984  
BY 1st P.S. # 73  
PUBLIC SERVICE COMMISSION  
OF MISSOURI  
USOC  
BAATE

JAN 11 1984  
83-253  
115.00(1)

(1) Premium-time per-hour rate is two times the per-hour rate.

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff  
Section 8  
2nd Revised Sheet 74  
Replacing 1st Revised Sheet 74

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.3 Billing Analysis Service-(Continued)

8.3.7 Rates and Charges-(Continued)

The rates and charges are:-(continued)



	<u>USOC</u>	<u>Rates</u>
Deterrence Service,	BAATR	
- Recovery of devices, per hour . . . . .		\$113.00(1)
- Contact and Interview of Parties, per hour . . . . .		94.00(1)
- Service Review, per hour . . . . .		115.00(1)
- Publicity Assistance, per hour . . . . .		115.00(1)
Provision of Billing Analysis Service, per Special Order. . . . .		95.00

**CANCELLED**  
JAN 1 1988  
BY 24 RS 7  
Public Service Commission  
MISSOURI

8.4 Billing Information Service

At the request of the IC, the Telephone Company shall provide information to the IC from its End User's records, billing files and account data base.

8.4.1 General Description

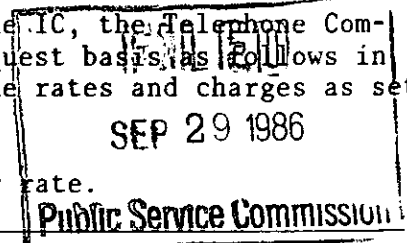
(RT)

Billing Information Service is the provision of information to the IC from Telephone Company record systems labeled as Customer Records Information System (CRIS) and Customer Name and Address Bureau (CNA). Such Billing Information Service will be limited to the provision of information to an IC relating exclusively to End User's services provided by that IC. Information relating to services provided by any other entity will not be provided, except as specified in Paragraphs 8.4.2 and 8.4.4, following.

Information is defined as any entry in the records, data base or bureau listings which is not listed as proprietary to the Telephone Company. Any entry listed as proprietary to the Telephone Company will not be provided.

8.4.2 Undertaking of the Telephone Company

A. When Billing Information Service is ordered by the IC, the Telephone Company will provide information on a request-by-request basis as follows in Paragraphs 8.4.2, B. through M., following, at the rates and charges as set forth in Paragraph 8.4.7, following.



(1) Premium-time per-hour rate is two times the per-hour rate.

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By R. D. BARRON, President-Missouri Division  
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St. Louis, Missouri



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff  
Section 8  
1st Revised Sheet 74

Replaced by Order No. 374  
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FEB 11 1986  
MISSOURI  
Public Service Commission

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.3 Billing Analysis Service-(Continued)

8.3.7 Rates and Charges-(Continued)

The rates and charges are:-(continued)

	<u>USOC</u>	<u>Rates</u>
Deterrence Service,	BAATR	
- Recovery of devices, per hour . . . . .		\$113.00(1)
- Contact and Interview of Parties, per hour . . . . .		94.00(1)
- Service Review, per hour . . . . .		115.00(1)
- Publicity Assistance, per hour . . . . .		115.00(1)
Provision of Billing Analysis Service, per Special Order. . . . .		95.00

8.4 Billing Information Service

At the request of the IC, the Telephone Company will provide information to the IC from its End User's records, billing files and account data base.

8.4.1 General Description

Billing Information Service is the provision of information to the IC from Telephone Company record systems labeled as Customer Records Information System (CRIS), Nonsent-Paid Indicator Data Base (DBAS) and Customer Name and Address Bureau (CNA). Such Billing Information Service will be limited to the provision of information to an IC relating exclusively to End User's services provided by that IC. Information relating to services provided by any other entity will not be provided, except as specified in Paragraphs 8.4.2 and 8.4.4, following.

(AT)

Information is defined as any entry in the records, data base or bureau listings which is not listed as proprietary to the Telephone Company. Any entry listed as proprietary to the Telephone Company will not be provided.

**CANCELLED**  
SEP 29 1986  
BY R.S.#74  
PUBLIC SERVICE COMMISSION

8.4.2 Undertaking of the Telephone Company

A. When Billing Information Service is ordered by the IC, the Telephone Company will provide information on a request-by-request basis as follows in Paragraphs 8.4.2, B. through M., following, at the rates and charges as set forth in Paragraph 8.4.7, following.

(1) Premium-time per-hour rate is two times the per-hour rate.

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MAR 13 1986  
Public Service Commission

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By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

DEC 20 1983

8.3 Billing Analysis Service-(Continued)

8.3.7 Rates and Charges-(Continued)

PUBLIC SERVICE COMMISSION

The rates and charges are:-(continued)

	<u>USOC</u>	<u>Rates</u>
Deterrence Service,	BAATR	
- Recovery of devices, per hour . . . . .		\$113.00(1)
- Contact and Interview of Parties, per hour . . . . .		94.00(1)
- Service Review, per hour . . . . .		115.00(1)
- Publicity Assistance, per hour . . . . .		115.00(1)
Provision of Billing Analysis Service, per Special Order. . . . .		95.00

8.4 Billing Information Service

At the request of the IC, the Telephone Company will provide information to the IC from its End User's records, billing files and account data base.

8.4.1 General Description

Billing Information Service is the provision of information to the IC from Telephone Company record systems labeled as Customer Records Information System (CRIS), Nonsent-Paid Indicator Data Base (DBAS) and Customer Name and Address Bureau (CNA). Such Billing Information Service will be limited to the provision of information to an IC relating exclusively to End User's services provided by that IC. Information relating to services provided by any, other entity will not be provided.

Information is defined as any entry in the records, data base or bureau listings which is not listed as proprietary to the Telephone Company. Any entry listed as proprietary to the Telephone Company will not be provided.

MAR 13 1986

8.4.2 Undertaking of the Telephone Company

JAN - 1 1984

83 - 253

A. When Billing Information Service is ordered by the IC, the Telephone Company will provide information on a request-by-request basis as follows in Paragraphs 8.4.2, B. through M., following, at the rates and charges as set forth in Paragraph 8.4.7, following.

(1) Premium-time per-hour rate is two times the per-hour rate.

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By R. D. BARRON, Vice President-Missouri  
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Access Services Tariff  
Section 8  
1st Revised Sheet 75  
Replacing Original Sheet 75

ACCESS SERVICES

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FEB 11 1986  
MISSOURI  
Public Service Commission

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

B. Upon request from an IC and when the IC has ordered Message Billing Service Bill Processing Service, the Telephone Company will provide information from its CRIS records as follows:

- 1. Message detail for a message End User.
- 2. Account detail for a message End User.
- 3. Service and equipment detail for a message End User.

Message detail is message-billed records in Exchange Message Record (EMR) format in the CRIS file.

Account detail is data that furnishes the End User's name, billing address and billing parameters other than message detail and/or service and equipment detail.

Service and equipment detail is data associated with the IC's rate elements.

A message End User is an account with IC message or bulk-billed detail (for a bill period) or an account which is marked as set forth in Paragraph 8.4.2, G., following, or established as an End User of the IC's message- or bulk-billed services.

Message detail, account detail and/or service and equipment detail which is confidential due to legal, national security, End User or other appropriate requirements will not be provided. If the IC requires this information in order to bill its services, it shall execute a written agreement with the Telephone Company as specified in 8.4.4, following.

(CP)

C. Upon request from an IC and when the IC has ordered Private Line Billing Service, the Telephone Company will provide information from its CRIS records as follows:

- 1. Account detail for a private line End User.
- 2. Service and equipment detail for a private line End User

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Public Service Commission  
MISSOURI

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MAR 13 1986  
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Southwestern Bell Telephone Company  
St. Louis, Missouri

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Access Services Tariff  
Section 8  
Original Sheet 75

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

B. Upon request from an IC and when the IC has ordered Message Billing Service Bill Processing Service, the Telephone Company will provide information from its CRIS records as follows:

1. Message detail for a message End User.
2. Account detail for a message End User.
3. Service and equipment detail for a message End User.

Message detail is message-billed records in Exchange Message Record (EMR) format in the CRIS file.

Account detail is data that furnishes the End User's name, billing address and billing parameters other than message detail and/or service and equipment detail.

Service and equipment detail is data associated with the IC's rate elements.

A message End User is an account with IC message or bulk-billed detail (for a bill period) or an account which is marked as set forth in Paragraph 8.4.2, G., following, or established as an End User of the IC's message- or bulk-billed services.

Message detail, account detail and/or service and equipment detail which is confidential due to legal, national security, End User or other appropriate requirements will not be provided. If the IC requires this information in order to bill its services, it shall secure written permission from the End User to obtain the information from the Telephone Company. The IC shall furnish the Telephone Company the End User's written permission for the information to be released.

C. Upon request from an IC and when the IC has ordered Private Line Billing Service, the Telephone Company will provide information from its CRIS records as follows:

1. Account detail for a private line End User.
2. Service and equipment detail for a private line End User.

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 MAR 15 1986  
 BY 1st R.S. # 75  
 PUBLIC SERVICE COMMISSION  
 OF MISSOURI

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St. Louis, Missouri

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Access Services Tariff  
Section 8  
2nd Revised Sheet 76  
Replacing 1st Revised Sheet 76

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

C. (Continued)

Account detail is data that furnishes the End User's name, billing address and billing parameters other than message detail and/or service and equipment detail.

Service and equipment detail is data associated with the IC's rate elements.

A private line End User is an account with rate element detail (for a bill period) or an account which is established, at the IC's request, as an End User of the IC's private line (non-message) services.

Account detail and/or service and equipment detail which is confidential due to legal, national security, End User or other appropriate requirements will not be provided. If the IC requires this information in order to bill its services, it shall execute a written agreement with the Telephone Company as specified in 8.4.4, following.

(RT)

(FC) D. Where the Telephone Company facilities are available and subject to the  
(RT) agreement of the Telephone Company, CRIS information may be provided on an interrogation basis at the request of the IC.

The interrogation basis will permit the IC to access a data file which contains the data base information from a data processing terminal at the IC location, furnish an End User's telephone number and, after verification that the information is authorized for the IC's use, receive the End User's information. The interrogation file will be provided during normal Telephone Company business hours.

(RT)

**CANCELLED**  
JAN 1 1988  
BY *RSZ*  
Public Service Commission  
MISSOURI

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By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff  
Section 8  
1st Revised Sheet 76  
Replacing Original Sheet 76

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

C. (Continued)

Account detail is data that furnishes the End User's name, billing address and billing parameters other than message detail and/or service and equipment detail.

Service and equipment detail is data associated with the IC's rate elements.

A private line End User is an account with rate element detail (for a bill period) or an account which is established, at the IC's request, as an End User of the IC's private line (non-message) services.

Account detail and/or service and equipment detail which is confidential due to legal, national security, End User or other appropriate requirements will not be provided. If the IC requires this information in order to bill its services, it shall execute a written agreement with the Telephone Company as specified in 8.4.4, following.

(CP)

D. Upon request from an authorized supervisor of the IC or End User's information when Automatic Number Identification (ANI) service is provided to the IC by the Telephone Company or when the IC offers a telecommunications service for which the billing is based on authorized calling or called parties, the Telephone Company will provide information from its DBAS records. Only current information which resides in the data base will be provided.

E. Where the Telephone Company facilities are available and subject to the agreement of the Telephone Company, CRIS and/or DBAS information may be provided on an interrogation basis at the request of the IC.

The interrogation basis will permit the IC to access a data file which contains the data base information from a data processing terminal at the IC location, furnish an End User's telephone number and, after verification that the information is authorized for the IC's use, receive the End User's information. The interrogation file will be provided during normal Telephone Company business hours. The DBAS interrogation file will be updated each business day to reflect current End User's information.

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MISSOURI  
Public Service Commission

SEP 29 1986  
BY gmd R.S.#76  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

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MAR 13 1986  
Public Service Commission

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By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff  
Section 8  
Original Sheet 76

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

C. (Continued)

Account detail is data that furnishes the End User's name, billing address and billing parameters other than message detail and/or service and equipment detail.

Service and equipment detail is data associated with the IC's rate elements.

A private line End User is an account with rate element detail (for a bill period) or an account which is established, at the IC's request, as an End User of the IC's private line (non-message) services.

Account detail and/or service and equipment detail which is confidential due to legal, national security, End User or other appropriate requirements will not be provided. If the IC requires this information in order to bill its services, it shall secure written permission from the End User to obtain the information from the Telephone Company. The IC shall furnish the Telephone Company the End User's written permission for the information to be released.

D. Upon request from an authorized supervisor of the IC for End User's information when Automatic Number Identification (ANI) service is provided to the IC by the Telephone Company or when the IC offers a telecommunications service for which the billing is based on authorized calling or called parties, the Telephone Company will provide information from its DBAS records. Only current information which resides in the data base will be provided.

E. Where the Telephone Company facilities are available and subject to the agreement of the Telephone Company, CRIS and/or DBAS information may be provided on an interrogation basis at the request of the IC.

The interrogation basis will permit the IC to access a data file which contains the data base information from a data processing terminal at the IC location, furnish an End User's telephone number and, after verification that the information is authorized for the IC's use, receive the End User's information. The interrogation file will be provided during normal Telephone Company business hours. The DBAS interrogation file will be updated each business day to reflect current End User's information.

DEC 20 1983  
Public Service Commission

MAR 13 1986

83 - 253  
Public Service Commission

Issued: DEC 29 1983

BY *TR 5#76*  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

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By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff  
Section 8  
2nd Revised Sheet 77  
Replacing 1st Revised Sheet 77

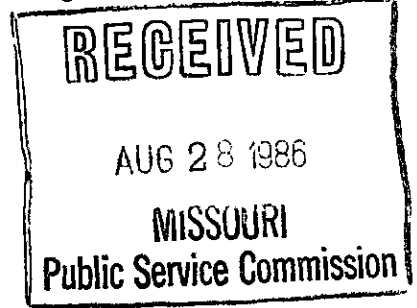
ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

D. (Continued)



The CRIS interrogation file will be updated each bill day (day bills are prepared and dated for an End User for an IC's service) and will be updated daily when information is available and when the Telephone Company updates the file on a daily basis to reflect current End User's information.

(RT) The Telephone Company will develop the IC's CRIS information order into a retrieval and interrogation program. Program development charges, as set forth in Paragraph 8.4.7, following, apply for the hours required to design, develop, test and maintain the necessary programs.

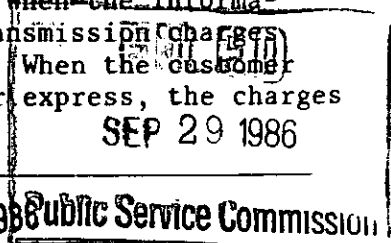
(RT)(FC) E. CRIS information will be provided on a total-file and/or file-update basis as follows:

- 1. The total-file basis will permit the IC to receive, at the IC's option, all the End User's information that is authorized for the IC's use on paper printout, magnetic tape or fiche. The total-file output will contain End User's information for the current billing period. The billing period will be set by the Telephone Company. The magnetic tapes will be provided without the return of previously supplied tapes. The Telephone Company will supply the magnetic tapes. After the information system ordered by the IC is in service, the paper printout, magnetic tape or fiche will be available from the Telephone Company within ten working days of the IC's request.

Program development charges as set forth in Paragraph 8.4.7, following, apply for the hours required to design, develop, test and maintain the necessary programs that are used to provide the paper output, magnetic tape or fiche.

Once available, the paper printout, magnetic tape or fiche will be sent to the IC via first-class U.S. Mail service. At the option of the IC, the IC may pick up the paper printout, magnetic tape or fiche at a location designated by the Telephone Company or request the information be data-transmitted to the IC. When the information is data-transmitted to the IC, the data transmission charges will be determined on an individual-case basis. When the customer requests other means of transmission such as air express, the charges will be determined on an individual-case basis.

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Public Service Commission  
MISSOURI



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By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff  
Section 8  
1st Revised Sheet 77  
Replacing Original Sheet 77

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

E. (Continued)

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The CRIS interrogation file will be updated each bill day (day bills are prepared and dated for an End User for an IC's service) and will be updated daily when information is available and when the Telephone Company updates the file on a daily basis to reflect current End User's information.

The Telephone Company will develop the IC's CRIS and DBAS information order into a retrieval and interrogation program. Program development charges, as set forth in Paragraph 8.4.7, following, apply for the hours required to design, develop, test and maintain the necessary programs.

F. CRIS and/or DBAS information will be provided on a total-file and/or file-update basis as follows:

1. The total-file basis will permit the IC to receive, at the IC's option, all the End User's information that is authorized for the IC's use on paper printout, magnetic tape or fiche. The total-file output will contain End User's information for the current billing period. The billing period will be set by the Telephone Company. The magnetic tapes will be provided without the return of previously supplied tapes. The Telephone Company will supply the magnetic tapes. After the information system ordered by the IC is in service, the paper printout, magnetic tape or fiche will be available from the Telephone Company within ten working days of the IC's request.

Program development charges as set forth in Paragraph 8.4.7, following, apply for the hours required to design, develop, test and maintain the necessary programs that are used to provide the paper output, magnetic tape or fiche.

Once available, the paper printout, magnetic tape or fiche will be sent to the IC via first-class U.S. Mail Service. At the option of the IC, the IC may pick up the paper printout, magnetic tape or fiche at a location designated by the Telephone Company or request the information be data-transmitted to the IC. When the information is data-transmitted to the IC, the data transmission charges will be determined on an individual-case basis. When the customer requests other means of transmission such as air express, the charges will be determined on an individual-case basis.

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St. Louis, Missouri

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No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff  
Section 8  
Original Sheet 77

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

E. (Continued)

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DEC 29 1983

MAY 20 1985  
BY [Signature]  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

Public Service Commission

The CRIS interrogation file will be updated each bill day (day bills are prepared and dated for an End User for an IC's service) and will be updated daily when information is available and when the Telephone Company updates the file on a daily basis to reflect current End User's information.

The Telephone Company will develop the IC's CRIS and DBAS information order into a retrieval and interrogation program. Program development charges, as set forth in Paragraph 8.4.7, following, apply for the hours required to design, develop, test and maintain the necessary programs.

F. CRIS and/or DBAS information will be provided on a total-file and/or file-update basis as follows:

1. The total-file basis will permit the IC to receive, at the IC's option, all the End User's information that is authorized for the IC's use on paper printout, magnetic tape or fiche. The total-file output will contain End User's information for the current billing period. The billing period will be set by the Telephone Company. The magnetic tapes will be provided without the return of previously supplied tapes. The Telephone Company will supply the magnetic tapes. After the information system ordered by the IC is in service, the paper printout, magnetic tape or fiche will be available from the Telephone Company within ten working days of the IC's request.

Program development charges as set forth in Paragraph 8.4.7, following, apply for the hours required to design, develop, test and maintain the necessary programs that are used to provide the paper output, magnetic tape or fiche.

Once available, the paper printout, magnetic tape or fiche will be sent to the IC via first-class U.S. Mail Service. At the option of the IC, the IC may pick up the paper printout, magnetic tape or fiche at a location designated by the Telephone Company or request the information be data-transmitted to the IC. When the information is data-transmitted to the IC, the data transmission charges will be determined on an individual-case basis.

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Access Services Tariff  
Section 8  
2nd Revised Sheet 78  
Replacing ~~1st Revised Sheet 78~~

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

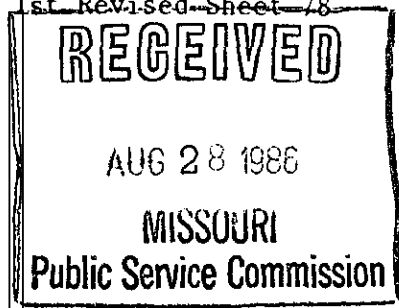
E. (Continued)

- 2. The file-update basis will permit the IC to receive, at the IC's option, all the End User's information that is authorized for the IC's use on paper printout, fiche or magnetic tape. The file-update output will contain End User's information for the current billing period only. The current billing period is the period associated with the most recent bill rendered to an End User. The magnetic tapes will be provided without the return of previously supplied tapes. The Telephone Company will supply the magnetic tapes. The file updates will include those records added and those records deleted, if any (deleted records may not be retained by the Telephone Company). For CRIS information, the file updates will be provided on a monthly interval.

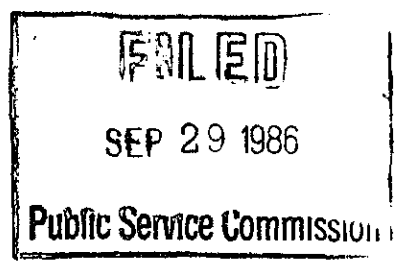
(RT)

Program development charges as set forth in Paragraph 8.4.7, following, apply for the hours required to design, develop, test and maintain the necessary programs that are used to provide the paper output, fiche or magnetic tape.

Once available, the file update paper printout, fiche or magnetic tape will be sent to the IC via first-class U.S. Mail Service. At the option of the IC, the IC may pick up the paper output, fiche or magnetic tape at a location designated by the Telephone Company or request the information be data-transmitted to the IC. When the information is data-transmitted to the IC, the data transmission charges will be determined on an individual-case basis. When the customer requests other means of transmission such as air express, the charges will be determined on an individual-case basis.



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By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

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Access Services Tariff  
Section 8  
1st Revised Sheet 78  
Replacing Original Sheet 78

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

F. (Continued)

- 2. The file-update basis will permit the IC to receive, at the IC's option, all the End User's information that is authorized for the IC's use on paper printout, fiche or magnetic tape. The file-update output will contain End User's information for the current billing period only. The current billing period is the period associated with the most recent bill rendered to an End User. The magnetic tapes will be provided without the return of previously supplied tapes. The Telephone Company will supply the magnetic tapes. The file updates will include those records added and those records deleted, if any (deleted records may not be retained by the Telephone Company). For CRIS information, the file updates will be provided on a monthly interval. For DBAS information, the file updates will be provided for each business day.

Program development charges as set forth in Paragraph 8.4.7, following, apply for the hours required to design, develop, test and maintain the necessary programs that are used to provide the paper output, fiche or magnetic tape.

Once available, the file update paper printout, fiche or magnetic tape will be sent to the IC via first-class U.S. Mail Service. At the option of the IC, the IC may pick up the paper output, fiche or magnetic tape at a location designated by the Telephone Company or request the information be data-transmitted to the IC. When the information is data-transmitted to the IC, the data transmission charges will be determined on an individual-case basis. When the customer requests other means of transmission such as air express, the charges will be determined on an individual-case basis.

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SEP 29 1986

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No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff  
Section 8  
Original Sheet 78

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

DEC 29 1983

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

MISSOURI  
Public Service Commission

F. (Continued)

2. The file-update basis will permit the IC to receive, at the IC's option, all the End User's information that is authorized for the IC's use on paper printout, fiche or magnetic tape. The file-update output will contain End User's information for the current billing period only. The current billing period is the period associated with the most recent bill rendered to an End User. The magnetic tapes will be provided without the return of previously supplied tapes. The Telephone Company will supply the magnetic tapes. The file updates will include those records added and those records deleted, if any (deleted records may not be retained by the Telephone Company). For CRIS information, the file updates will be provided on a monthly interval. For DBAS information, the file updates will be provided for each business day.

Program development charges as set forth in Paragraph 8.4.7, following, apply for the hours required to design, develop, test and maintain the necessary programs that are used to provide the paper output, fiche or magnetic tape.

Once available, the file update paper printout, fiche or magnetic tape will be sent to the IC via first-class U.S. Mail Service. At the option of the IC, the IC may pick up the paper output, fiche or magnetic tape at a location designated by the Telephone Company or request the information be data-transmitted to the IC. When the information is data-transmitted to the IC, the data transmission charges will be determined on an individual-case basis.

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BY *RS*  
PUBLIC SERVICE COMMISSION  
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Access Services Tariff  
Section 8  
2nd Revised Sheet 79  
Replacing 1st Revised Sheet 79

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

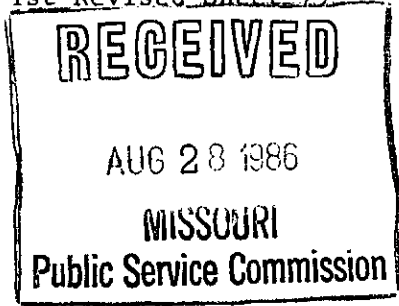
8.4.2 Undertaking of the Telephone Company-(Continued)

E. (Continued)

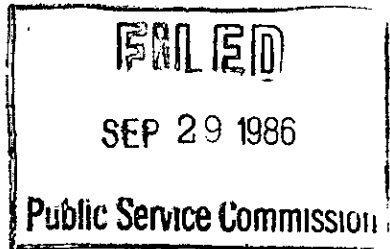
3. The total-file output and the file-update output will, at the option of the IC, be provided on a quick turnaround basis. Such quick turnaround output will be provided one working day after the information that the IC ordered is available. Once available, the output will be provided on paper printout, fiche or magnetic tape and will be sent to the IC via first-class U.S. Mail Service. At the option of the IC, the IC may pick up the paper output, fiche or magnetic tape at a location designated by the Telephone Company or request the information be data-transmitted to the IC. When the information is data-transmitted to the IC, the data transmission charges will be determined on an individual-case basis. When the customer requests other means of transmission such as air express, the charges will be determined on an individual-case basis.

(FC)

F. The Telephone Company will, at the request of the IC, mark any message-billed message End User's account, other than End User's accounts with IC credit cards or rate elements, as a user of the IC's message services. After marking is ordered, the End User's account will be marked as an IC End User's account at the time the first message is posted to the End User's account. If not marked at the request of the IC, such an End User's account will not be identified as an IC account unless there are IC message details associated with the account for the bill period for which message detail is ordered by the IC. The mark will be removed at the request of the IC. Charges apply to mark the account and maintain the mark in future months as set forth in Paragraph 8.4.7,G., following. IC bulk-billed message End User's accounts and message End User's accounts with IC credit cards or IC rate elements are counted as IC accounts.



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MISSOURI



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By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

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Access Services Tariff  
Section 8  
1st Revised Sheet 79  
Replacing Original Sheet 79

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

F. (Continued)

3. The total-file output and the file-update output will, at the option of the IC, be provided on a quick turnaround basis. Such quick turnaround output will be provided one working day after the information that the IC ordered is available. Once available, the output will be provided on paper printout, fiche or magnetic tape and will be sent to the IC via first-class U.S. Mail Service. At the option of the IC, the IC may pick up the paper output, fiche or magnetic tape at a location designated by the Telephone Company or request the information be data-transmitted to the IC. When the information is data-transmitted to the IC, the data transmission charges will be determined on an individual-case basis. When the customer requests other means of transmission such as air express, the charges will be determined on an individual-case basis.

(AT)

G. The Telephone Company will, at the request of the IC, mark any message-billed message End User's account, other than End User's accounts with IC credit cards or rate elements, as a user of the IC's message services. After marking is ordered, the End User's account will be marked as an IC End User's account at the time the first message is posted to the End User's account. If not marked at the request of the IC, such an End User's account will not be identified as an IC account unless there are IC message details associated with the account for the bill period for which message detail is ordered by the IC. The mark will be removed at the request of the IC. Charges apply to mark the account and maintain the mark in future months as set forth in Paragraph 8.4.7G., following. IC bulk-billed message End User's accounts and message End User's accounts with IC credit cards or IC rate elements are counted as IC accounts.

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Access Services Tariff  
Section 8  
Original Sheet 79

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

F. (Continued)

3. The total-file output and the file-update output will, at the option of the IC, be provided on a quick turnaround basis. Such quick turnaround output will be provided one working day after the information that the IC ordered is available. Once available, the output will be provided on paper printout, fiche or magnetic tape and will be sent to the IC via first-class U.S. Mail Service. At the option of the IC, the IC may pick up the paper output, fiche or magnetic tape at a location designated by the Telephone Company or request the information be data-transmitted to the IC. When the information is data-transmitted to the IC, the data transmission charges will be determined on an individual-case basis.

G. The Telephone Company will, at the request of the IC, mark any message-billed message End User's account, other than End User's accounts with IC credit cards or rate elements, as a user of the IC's message services. After marking is ordered, the End User's account will be marked as an IC End User's account at the time the first message is posted to the End User's account. If not marked at the request of the IC, such an End User's account will not be identified as an IC account unless there are IC message details associated with the account for the bill period for which message detail is ordered by the IC. The mark will be removed at the request of the IC. Charges apply to mark the account and maintain the mark in future months as set forth in Paragraph 8.4.7, G., following. IC bulk-billed message End User's accounts and message End User's accounts with IC credit cards or IC rate elements are counted as IC accounts.

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Southwestern Bell Telephone Company  
St. Louis, Missouri



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Access Services Tariff Section 8

1st Revised Sheet 80  
Replacing Original Sheet 80

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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

- (FC) G. Upon acceptance by the Telephone Company of a Special Order for Billing Information Service from an IC, the Telephone Company will determine the period of time to implement such service on an individual-order basis.
- (FC) H. The Telephone Company will provide the format for interrogation of its data files and the format of any printer, magnetic tape or fiche output from its CRIS.
- (RT)
- (FC) I. Upon request from an authorized supervisor of the IC who furnishes the account code assigned by the Telephone Company, the Telephone Company will provide name and town information from its CNA bureau. The CNA name and town data, but not street address, will be provided only when the IC needs the information to authorize a call, to bill a call or to handle an emergency situation. The information will be provided on a request-by-request basis by voice telecommunications. Name, town and state will be provided for a telephone number. A request includes the handling of one call and providing the data for one telephone number.

The Telephone Company will specify the location where requests are to be received and the format in which the request is to be made.

If the name and address associated with the telephone number is restricted due to the request of the End User, legal authority or law enforcement agency, no name or town location will be provided.

At the request of the IC, written confirmation of the name and town location will be sent to the authorized supervisor making the request by first-class U.S. Mail Service.

- (FC) J. If the IC requests the information ordered by the IC be resupplied by the Telephone Company because of incorrect IC specifications or errors, the Telephone Company will resupply the information in accordance with a new IC order and all appropriate charges as set forth in Paragraph 8.4.7, following, will apply.
- (FC) K. Where facilities are available and subject to the agreement of the Telephone Company, updating of the IC data bases or files from Telephone Company data processing terminals or equipment in Telephone Company locations may be undertaken at the request of the IC. The charges for such a service will be determined on an individual-case basis.

**CANCELLED**

JAN 9 1988

BY \_\_\_\_\_

Public Service Commission

SEP 29 1986

Public Service Commission

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Effective: SEP 29 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

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Public Service Commission

- H. Upon acceptance by the Telephone Company of a Special Order for Billing Information Service from an IC, the Telephone Company will determine the period of time to implement such service on an individual-order basis.
- I. The Telephone Company will provide the format for interrogation of its data files and the format of any printer, magnetic tape or fiche output from its CRIS and DBAS files.
- J. Upon request from an authorized supervisor of the IC who furnishes the account code assigned by the Telephone Company, the Telephone Company will provide name and town information from its CNA bureau. The CNA name and town data, but not street address, will be provided only when the IC needs the information to authorize a call, to bill a call or to handle an emergency situation. The information will be provided on a request-by-request basis by voice telecommunications. Name, town and state will be provided for a telephone number. A request includes the handling of one call and providing the data for one telephone number.

The Telephone Company will specify the location where requests are to be received and the format in which the request is to be made.

If the name and address associated with the telephone number is restricted due to the request of the End User, legal authority or law enforcement agency, no name or town location will be provided.

At the request of the IC, written confirmation of the name and town location will be sent to the authorized supervisor making the request by first-class U.S. Mail Service.

- K. If the IC requests the information ordered by the IC be resupplied by the Telephone Company because of incorrect IC specifications or errors, the Telephone Company will resupply the information in accordance with a new IC order and all appropriate charges as set forth in Paragraph 8.4.7, following, will apply.
- L. Where facilities are available and subject to the agreement of the Telephone Company, updating of the IC data bases or files from Telephone Company data processing terminals or equipment in Telephone Company locations may be undertaken at the request of the IC. The charges for such a service will be determined on an individual-case basis.

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Southwestern Bell Telephone Company  
St. Louis, Missouri

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Access Services Tariff  
Section 8  
2nd Revised Sheet 81

Replacing ~~1st Revised Sheet 81~~

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

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Public Service Commission

(FC) L. The Telephone Company will provide Billing Information Service under a Special Order. For all Billing Information Services, the Billing Information Service Special Order Charge as forth in Paragraph 8.4.7, following, applies.

8.4.3 Liability of the Telephone Company

Notwithstanding Section 2, Paragraph 2.1.3, preceding, in the absence of willful misconduct, no liability for damages to the IC or other person or entity shall attach to the Telephone Company for its action or the conduct of its employees in providing Billing Information Service.

8.4.4 Obligations of the IC

- A. The IC shall order Billing Information Service under a Special Order. The IC shall order those Billing Information Services for the state where it wishes to receive the services and shall specify how often it wishes the service to be provided.
- B. With each order, the IC shall identify the authorized individual and address to receive the Billing Information Service output. When interrogation is ordered, the IC shall identify the data processing terminals authorized to receive the information and the authorized individual who will be responsible for all terminal activities. When CNA service is ordered, the IC will identify in writing and include the account codes assigned by the Telephone Company of all authorized individuals who will contact the CNA bureau.
- C. The IC shall take every effort to make sure that Billing Information Service output and interrogation capabilities are provided only to authorized personnel of the IC or third parties performing billing services-related work for the IC. The IC shall execute a written agreement satisfactory to the Telephone Company, that the IC will treat the information in accordance with this tariff, will treat the information as confidential and proprietary data, and will use the information only for the purpose of billing its End Users. The written agreement shall also provide for indemnification of the Telephone Company for damages resulting from improper release of the information.

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Missouri Public Service Commission

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Southwestern Bell Telephone Company  
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Access Services Tariff  
Section 8  
1st Revised Sheet 81  
Replacing Original Sheet 81

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

M. The Telephone Company will provide Billing Information Service under a Special Order. For all Billing Information Services, the Billing Information Service Special Order Charge as forth in Paragraph 8.4.7, following, applies.

8.4.3 Liability of the Telephone Company

Notwithstanding Section 2, Paragraph 2.1.3, preceding, in the absence of willful misconduct, no liability for damages to the IC or other person or entity shall attach to the Telephone Company for its action or the conduct of its employees in providing Billing Information Service.

8.4.4 Obligations of the IC

A. The IC shall order Billing Information Service under a Special Order. The IC shall order those Billing Information Services for the state where it wishes to receive the services and shall specify how often it wishes the service to be provided.

B. With each order, the IC shall identify the authorized individual and address to receive the Billing Information Service output. When interrogation is ordered, the IC shall identify the data processing terminals authorized to receive the information and the authorized individual who will be responsible for all terminal activities. When CNA service is ordered, the IC will identify in writing and include the account codes assigned by the Telephone Company of all authorized individuals who will contact the CNA bureau.

(CP)

C. The IC shall take every effort to make sure that Billing Information Service output and interrogation capabilities are provided only to authorized personnel of the IC or third parties performing billing services-related work for the IC. The IC shall execute a written agreement satisfactory to the Telephone Company, that the IC will treat the information in accordance with this tariff, will treat the information as confidential and proprietary data, and will use the information only for the purpose of billing its End Users. The written agreement shall also provide for indemnification of the Telephone Company for damages resulting from improper release of the information.

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SEP 29 1986  
BY *gmd* L.S.#81  
PUBLIC SERVICE COMMISSION  
MISSOURI

MAR 13 1986  
Public Service Commission

Issued: FEB 11 1986

Effective: MAR 13 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff  
Section 8  
Original Sheet 81

ACCESS SERVICES

DEC 29 1983

8. BILLING AND COLLECTION SERVICES-(Continued)

Public Service Commission

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

M. The Telephone Company will provide Billing Information Service under a Special Order. For all Billing Information Services, the Billing Information Service Special Order Charge as forth in Paragraph 8.4.7, following, applies.

8.4.3 Liability of the Telephone Company

Notwithstanding Section 2, Paragraph 2.1.3, preceding, in the absence of willful misconduct, no liability for damages to the IC or other person or entity shall attach to the Telephone Company for its action or the conduct of its employees in providing Billing Information Service.

8.4.4 Obligations of the IC

- A. The IC shall order Billing Information Service under a Special Order. The IC shall order those Billing Information Services for the state where it wishes to receive the services and shall specify how often it wishes the service to be provided.
- B. With each order, the IC shall identify the authorized individual and address to receive the Billing Information Service output. When interrogation is ordered, the IC shall identify the data processing terminals authorized to receive the information and the authorized individual who will be responsible for all terminal activities. When CNA service is ordered, the IC will identify in writing and include the account codes assigned by the Telephone Company of all authorized individuals who will contact the CNA bureau.
- C. The IC shall take every effort to make sure that Billing Information Service output and interrogation capability is provided only to authorized personnel. The IC shall agree in writing to the Telephone Company that the IC will not provide the Billing Information Service outputs to third parties for any use by such third parties, except for work for the IC and which is under complete control of the IC.

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PUBLIC SERVICE COMMISSION  
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83 - 253

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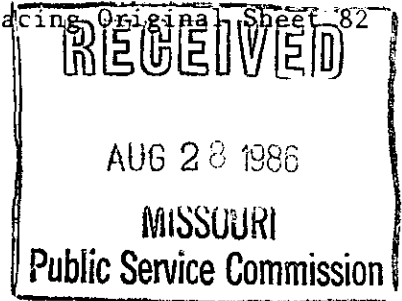
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St. Louis, Missouri

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Access Services Tariff  
Section 8  
1st Revised Sheet 82  
Replacing Original Sheet 82



ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.4 Obligations of the IC-(Continued)

- D. The IC shall furnish to the Telephone Company when interrogation service is ordered, all information necessary to allow the Telephone Company to establish an interrogation program. In addition, the IC shall furnish the Telephone Company for each data base and file where the interrogation is ordered, an estimate of the number of requests per business day that the Telephone Company data bases and files will be asked to handle. The IC's terminals used to interrogate the Telephone Company data bases and files must be capable of working with Telephone Company equipment and software.
- E. The IC shall be responsible for all contacts and inquiries from its End Users concerning Billing Information Service.
- F. The IC shall not publicize or represent to others that the Telephone Company jointly participates with the IC in the development of the IC's End User's records, accounts, data bases or market data, records, files and data bases or other systems it assembles through the use of Billing Information Service.

(RT)

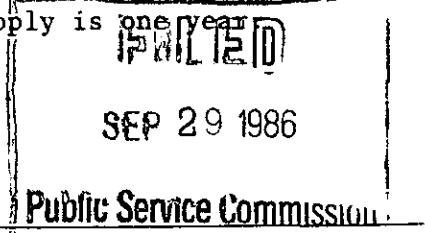
- (FC) G. When the IC orders marking of non-IC credit card message-billed message End User's accounts, all accounts containing that IC's messages will be marked starting with the next bill period and marking will continue until the IC orders marking discontinued. The IC shall, when it orders marking removed, furnish the telephone number of each End User's account for which the mark is to be removed. The mark will be removed prior to the next bill period.

8.4.5 Payment Arrangements

A. Minimum Periods and Minimum Monthly Charges

- (RT) The minimum period for which Billing Information Service CRIS file interrogation is provided and for which charges apply is one year

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By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

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Access Services Tariff  
Section 8  
Original Sheet 82

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

DEC 29 1983

8.4 Billing Information Service-(Continued)

8.4.4 Obligations of the IC-(Continued)

Public Service Commission  
MISSOURI

- D. The IC shall furnish to the Telephone Company when interrogation service is ordered, all information necessary to allow the Telephone Company to establish an interrogation program. In addition, the IC shall furnish the Telephone Company for each data base and file where the interrogation is ordered, an estimate of the number of requests per business day that the Telephone Company data bases and files will be asked to handle. The IC's terminals used to interrogate the Telephone Company data bases and files must be capable of working with Telephone Company equipment and software.
- E. The IC shall be responsible for all contacts and inquiries from its End Users concerning Billing Information Service.
- F. The IC shall not publicize or represent to others that the Telephone Company jointly participates with the IC in the development of the IC's End User's records, accounts, data bases or market data, records, files and data bases or other systems it assembles through the use of Billing Information Service.
- G. When the IC wants a quotation of the charges for the service ordered, the IC shall request such at the time of the order. Quotation regulations as set forth in Section 2, Paragraph 2.4.3, preceding, apply.
- H. When the IC orders marking of non-IC credit card message-billed message End User's accounts, all accounts containing that IC's messages will be marked starting with the next bill period and marking will continue until the IC orders marking discontinued. The IC shall, when it orders marking removed, furnish the telephone number of each End User's account for which the mark is to be removed. The mark will be removed prior to the next bill period.

CANCELLED

SEP 29 1986

8.4.5 Payment Arrangements

A. Minimum Periods and Minimum Monthly Charges

BY J.R.S. #82  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

The minimum period for which Billing Information Service CRIS and/or DBAS file interrogation is provided and for which charges apply is one year.

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By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

83 - 253

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff  
Section 8  
1st Revised Sheet 83  
Replacing Original Sheet 83

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.5 Payment Arrangements-(Continued)

A. Minimum Periods and Minimum Monthly Charges-(Continued)



(RT)

The minimum monthly charges for CRIS file interrogation are the charges for the total number of requests per business day furnished by the IC as set forth in Paragraph 8.4.4, D., preceding, times 18 (i.e., 20 business days per month times 0.9).

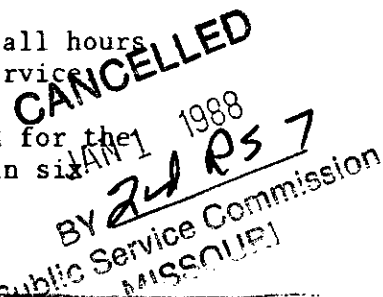
When the IC discontinues the service prior to the end of the one-year minimum period, the minimum monthly charge for the data base interrogation will apply for each remaining month and fraction of month.

B. Cancellation of a Special Order

An IC may cancel a Special Order for Billing Information Service on any date prior to the service date. The cancellation date is the date the Telephone Company receives written or verbal notice from the IC that the Special Order is to be cancelled. The verbal notice must be followed by written confirmation within ten days. The service date for a Billing Information Service is the date the Telephone Company notifies the IC that the Telephone Company is ready to provide Billing Information Service reports or receive interrogation requests.

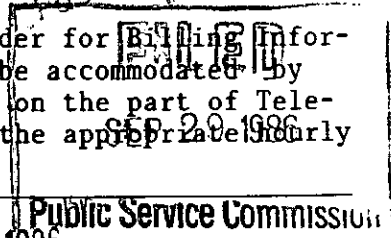
When an IC cancels a Special Order for Billing Information Service after the order date but prior to the start of service, charges as listed following shall apply:

1. For any service, the appropriate per-hour rate for all hours expended by the Telephone Company to provide the service.
2. For any service, any expense for equipment obtained for the service where such equipment cannot be reused within six months.



C. Changes to Special Orders

When an IC requests changes for a pending Special Order for Billing Information Service, they will be undertaken if they can be accommodated by the Telephone Company. Any additional time required on the part of Telephone Company personnel will be billed to the IC at the appropriate hourly charges.



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By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff  
Section 8  
Original Sheet 83

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

DEC 29 1983

8.4 Billing Information Service-(Continued)

8.4.5 Payment Arrangements-(Continued)

A. Minimum Periods and Minimum Monthly Charges-(Continued)

The minimum monthly charges for CRIS and/or DBAS file interrogation are the charges for the total number of requests per business day furnished by the IC as set forth in Paragraph 8.4.4, D., preceding, times 18 (i.e., 20 business days per month times 0.9).

When the IC discontinues the service prior to the end of the one-year minimum period, the minimum monthly charge for the data base interrogation will apply for each remaining month and fraction of month.

B. Cancellation of a Special Order

An IC may cancel a Special Order for Billing Information Service on any date prior to the service date. The cancellation date is the date the Telephone Company receives written or verbal notice from the IC that the Special Order is to be cancelled. The verbal notice must be followed by written confirmation within ten days. The service date for a Billing Information Service is the date the Telephone Company notifies the IC that the Telephone Company is ready to provide Billing Information Service reports or receive interrogation requests.

When an IC cancels a Special Order for Billing Information Service after the order date but prior to the start of service, charges as listed following shall apply:

1. For any service, the appropriate per-hour rate for all hours expended by the Telephone Company to provide the service.
2. For any service, any expense for equipment obtained for the service where such equipment cannot be reused within six months.

**CANCELLED**

SEP 29 1983

C. Changes to Special Orders

BY 1st R.S. #83  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

When an IC requests changes for a pending Special Order for Billing Information Service, they will be undertaken if they can be accommodated by the Telephone Company. Any additional time required on the part of Telephone Company personnel will be billed to the IC at the appropriate hourly charges.

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JAN - 1 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

83 - 253

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff  
Section 8  
Original Sheet 84

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

DEC 29 1983

8.4 Billing Information Service-(Continued)

8.4.6 Rate Regulations

Public Service Commission

- A. The number and type of records for which charges apply as set forth in Paragraph 8.4.7, following, will be accumulated by the Telephone Company, and the Telephone Company will bill the IC in accordance with these accumulations. A record is a logical grouping of information as described in the programs that process the information, print the paper output and load the magnetic tape or file used to supply the detail which is data-transmitted or put on fiche. For each service and type of output ordered, the number of records processed by the Telephone Company to prepare the output will be used to determine the charges. The number of records processed will be determined using the number of records input to or the number of records output from the programs that process the information, print the paper output and load the magnetic tape or data file, whichever number of records is higher.
- B. The number of hours and fraction thereof for which charges apply as set forth in Paragraph 8.4.7, following, will be accumulated by the Telephone Company. The per-hour rate is for the use of one hour of one Telephone Company's programmer. The Telephone Company will bill the IC for hourly charges in accordance with these accumulations. The accumulated hours for each order will be summed and rounded to the nearest hour, except that when the total is less than one hour, one hour will be used to determine the charges.
- C. When a CNA request is received, the Telephone Company will keep a count of the requests. The Telephone Company will bill the IC in accordance with these records even though the Telephone Company was not able to provide a name and town location for all requests.
- D. When records are entered on a data file or magnetic tape in order to provide information to an IC, the per-tape charge applies for each data file or tape prepared. In addition, the per-record charge applies for each record entered on the data file or tape. The Telephone Company will determine the charges based on the number of data files or tapes prepared and on its count of the records entered on the data file or tape.
- E. When marking of message End User's accounts is ordered, the marking charge applies for each End User's account marked. Once an account is marked, the maintenance of mark charge applies for each month following the month the account is marked until the IC requests the mark be removed. No charges apply to remove the mark.

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JAN 1 1984  
BY 24 P.S. 7  
Public Service Commission

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Issued: DEC 29 1983

Effective: JAN 01 1984

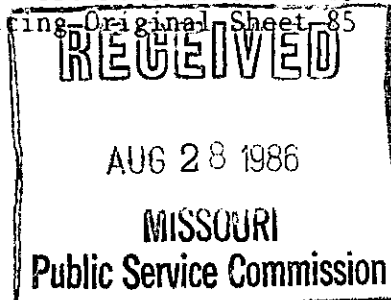
JAN - 1 1984

83 - 253

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff  
Section 8  
1st Revised Sheet 85  
Replacing Original Sheet 85



ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.6 Rate Regulations-(Continued)

F. The provision of Billing Information Service per Special Order Charge applies for each Special Order accepted by the Telephone Company for any Billing Information Service.

8.4.7 Rates and Charges

The rates and charges are:

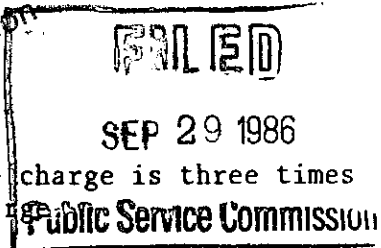
	USOC	Rates(1)			
		Message Detail	Account Detail	Service and Equipment Detail	Detail on Tape
CRIS Ten-Working-Day Information Service					
- Paper output, per record processed . .1FSC+		\$ .0005	\$ .0005	\$ .0005	
- Magnetic tape, per record processed . .1FSC+		.0005	.0005	.0005	
per tape or data file. .1FSC+					\$41.00
- Fiche output, per record processed . .1FSC+		.0005	.0005	.0005	

(DR)

(RT)

CRIS File Interrogation, per request received. . . 1FS+1 \$ .20

**CANCELLED**  
JAN 1 1988  
BY *ZLR RS 7*  
Public Service Commission  
MISSOURI



(1) The Quick Turnaround per-record charge and the per-tape charge is three times the ten-working-day, per-record charge and per-tape charge.

Issued: **AUG 29 1986**

Effective: **SEP 29 1986**

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

DEC 20 1983

8.4 Billing Information Service-(Continued)

8.4.6 Rate Regulations-(Continued)

PUBLIC SERVICE

F. The provision of Billing Information Service per Special Order Charge applies for each Special Order accepted by the Telephone Company for any Billing Information Service.

8.4.7 Rates and Charges

The rates and charges are:

	USOC	Rates(1)			
		Message Detail	Account Detail	Service and Equipment Detail	Detail on Tape
<b>CRIS Ten-Working-Day Information Service</b>					
- Paper output, per record processed . . . .	1FSC+	\$ .0005	\$ .0005	\$ .0005	
- Magnetic tape, per record processed . . . .	1FSC+	.0005	.0005	.0005	
per tape or data file. . . .	1FSC+				\$41.00
- Fiche output, per record processed . . . .	1FSC+	.0005	.0005	.0005	

		Rates	
<b>DBAS Information Service,</b>			
- Paper output, per record processed . . . .	1FSD+		\$ .0005
- Magnetic tape, per record processed . . . .	1FSD+		.0005
per tape or data file. . . .	1FSD+		1.00
- Fiche output, per record processed . . . .	1FSD+		.0005
<b>CRIS File or DBAS File Interrogation,</b>			
per request received. . . .	1FS+BY		.20

**CANCELLED**  
SEP 29 1986  
124 R.S.#85  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

(1) The Quick Turnaround per-record charge and the per-tape charge is three times the ten-working-day, per-record charge and per-tape charge.

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83 - 258

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

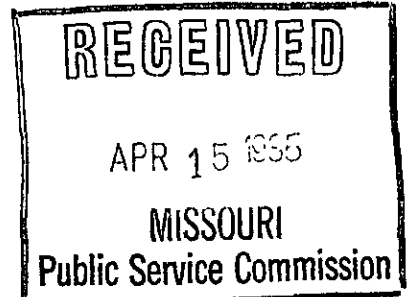
ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.7 Rates and Charges-(Continued)

The rates and charges are:-(Continued)



Program Development Charge,

	<u>USOC</u>	<u>Rates</u>
- Basic, per hour . . . . . (applicable to work performed within the Telephone Company's normal work schedule and using the normal work force)		\$104.00
- Premium, per hour . . . . . (applicable to work performed outside the Telephone Company's normal work schedule and/or which requires additions to the work force)		128.00

CNA Information Service,

- CNA interrogation, per request received . . . . .	CNT	.35
- CNA interrogation confirmation, per request confirmed. . . . .		.50

Data transmission to an IC location of Billing Information Service details, per record transmitted . . . . .

	<u>FID</u>	
	BOD DT	ICB rates and charges apply.

(MT)

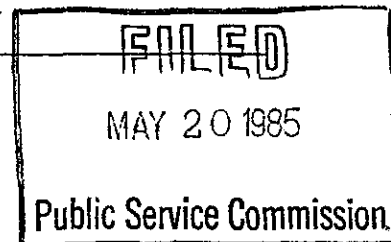
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JAN 1 1988  
BY *24 RS 7*  
Public Service Commission  
MISSOURI

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Effective: MAY 20 1985

APR 19 1985

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri



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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

DEC 20 1983

8.4 Billing Information Service-(Continued)

8.4.7 Rates and Charges-(Continued)

The rates and charges are:-(Continued)

Public

Program Development Charge,

- Basic, per hour . . . . . \$104.00  
(applicable to work performed within the Telephone Company's normal work schedule and using the normal work force)
- Premium, per hour . . . . . 128.00  
(applicable to work performed outside the Telephone Company's normal work schedule and/or which requires additions to the work force)

**CANCELLED**

MAY 20 1985  
BY *RS* *RS 86*  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

CNA Information Service,

- CNA interrogation, per request received . . . . . CNT .35
- CNA interrogation confirmation, per request confirmed. . . . . .50

Data transmission to an IC location of Billing Information Service

Service details, per record transmitted . . . . . ICB rates and charges apply.

Marking of Message End User's Accounts,

- Marking, per End User's account . . . . . \$ .10
- Maintenance of mark, per End User's account, per month . . . . . .005

Updating of IC Data Bases or Files,

per record transmitted . . . . . ICB rates and charges apply.

Provision of Bill Information Service,

per Special Order. . . . . \$95.00

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Effective: JAN 0 1984 **83 - 253**

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.7 Rates and Charges-(Continued)

The rates and charges are:-(Continued)

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Public Service Commission

(MT)

Marking of Message End User's Accounts,

- Marking, per End User's account . . . . . \$ .10

- Maintenance of mark, per End User's account, per month . . . . . .005

(MT)

Updating of IC Data Bases or Files, per record transmitted . . . . . ICB rates and charges apply.

Provision of Bill Information Service, per Special Order . . . . . \$ 95.00

(NR)

Other transmission to a customer location per tape or data file . . . . . ICB rates and charges apply.

USOC

Rates

CANCELLED

JAN 1 1988

BY *Zm RS 7*  
Public Service Commission  
MISSOURI

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Effective: MAY 20 1985

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

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MAY 20 1985  
Public Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff  
Section 9  
1st Revised Sheet 1  
Replacing Original Sheet 1

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE

The Telephone Company will provide Directory Assistance (DA) Service to an IC from Directory Assistance Service locations (DA location).

9.1 General Description

DA Service provides Directory Access Service to DA locations, use of DA access equipment and use of DA operators.

9.2 Undertaking of the Telephone Company

(AT) A. A Telephone Company DA operator, when furnished a name and locality, will provide or attempt to provide the telephone number listed in the Telephone Company DA records associated with the name given at the rates and charges as set forth in Paragraph 9.6, following. The Telephone Company's contact with the IC's End User shall be limited to that effort necessary to process an IC's End User's request for a telephone number; and the Telephone Company will not transfer, forward or redial an IC's end user call to any other location for any purpose other than provision of DA Service. Telephone Company (AT) DA Service is not available for 800-555-traffic.

B. A maximum of two (2) requests for telephone numbers will be accepted per call to the DA operator.

C. A telephone number which is not listed in DA records will not be available to the IC's End User.

D. The Telephone Company will specify the DA location which provides the DA Service for each Numbering Plan Area Code (NPA).

When it becomes necessary, as determined by the Telephone Company, to change a DA location, the Telephone Company will notify the IC's involved six months prior to the change. For such changes, the regulations as set forth in Section 2, Paragraph 2.1.4, preceding, apply.

E. When DA Service is ordered, Directory Access Service will be provided between the IC terminal location and the DA location by the Telephone Company at rates and charges as set forth in Paragraph 9.6, following.

Issued: October 14, 1987 Effective: October 16, 1987

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri



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Access Services Tariff  
Section 9  
Original Sheet 1

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE

The Telephone Company will provide Directory Assistance (DA) Service to an IC from Directory Assistance Service locations (DA location).

DEC 29 1983

9.1 General Description

DA Service provides Directory Access Service to DA locations, use of DA access equipment and use of DA operators.

9.2 Undertaking of the Telephone Company

- A. A Telephone Company DA operator, when furnished a name and locality, will provide or attempt to provide the telephone number listed in the Telephone Company DA records associated with the name given at the rates and charges as set forth in Paragraph 9.6, following. The Telephone Company's contact with the IC's End User shall be limited to that effort necessary to process an IC's End User's request for a telephone number; and the Telephone Company will not transfer, forward or redial an IC's end user call to any other location for any purpose other than provision of DA Service.
- B. A maximum of two (2) requests for telephone numbers will be accepted per call to the DA operator.
- C. A telephone number which is not listed in DA records will not be available to the IC's End User.
- D. The Telephone Company will specify the DA location which provides the DA Service for each Numbering Plan Area Code (NPA).

**CANCELLED**  
OCT 6 1987  
BY LSR.S.  
Public Service Commission  
MISSOURI

When it becomes necessary, as determined by the Telephone Company, to change a DA location, the Telephone Company will notify the IC's involved six months prior to the change. For such changes, the regulations as set forth in Section 2, Paragraph 2.1.4, preceding, apply.

- E. When DA Service is ordered, Directory Access Service will be provided between the IC terminal location and the DA location by the Telephone Company at rates and charges as set forth in Paragraph 9.6, following.

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Access Services Tariff  
Section 9  
2nd Revised Sheet 2  
Replacing 1st Revised Sheet 2

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.2 Undertaking of the Telephone Company-(Continued)

E. (Continued)

1. General

Each Directory Access Service will consist of the following:

- An Interface Group equipped with an available Premises Interface Code at the customer's premises.
- Directory Transport between the premises of the ordering customer and the DA location.

When required by the Telephone Company, a separate Directory Access Service trunk group will be provided for DA Service for each NPA. Separate trunk groups will be required when the Telephone Company notifies the customer that the mechanized search of its data base and its mechanized operator practices require a mechanized identification of the NPA code for which the customer's End User desires DA information.

(AT) Further, when an access tandem is available and is provided, the Directory Access Service will be provided at Telephone Company's choice either as a separate Directory Access Service trunk group or in combination with FGB, FGC, FGD, BSA-B, BSA-C or BSA-D Switched Access Service.

2. Interface Group and Premise Interface Code

Interface Groups 2 through 10 as set forth in Paragraph 6.1.2, A., preceding, are available for Directory Access Service. When only Directory Access Service is provided, only the following Premise Interface Codes are available:

4DS9-15	6EA2-E	4RV2-0
4DS9-31	6EA2-M	4AH5-B
4DS0-63	4SF3	4AH6-C
4DS6-44		4AH6-D
4DS6-27		

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Issued:                          March 26, 1993                          Effective:                          April 11, 1993

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
June 29, 2007  
TO-2002-185  
Missouri Public  
Service Commission

FILED  
Missouri Public  
Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff  
Section 9  
1st Revised Sheet 2  
Replacing Original Sheet 2

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.2 Undertaking of the Telephone Company-(Continued)

E. (Continued)

1. General

Each Directory Access Service will consist of the following:

- An Interface Group supplied with an available Premises Interface Code at the customer's premises.
- Directory Transport between the premises of the ordering customer and the DA location.

When required by the Telephone Company, a separate Directory Access Service trunk group will be provided for DA Service for each NPA. Separate trunk groups will be required when the Telephone Company notifies the customer that the mechanized search of its data base and its mechanized operator practices require a mechanized identification of the NPA code for which the customer's End User desires DA information.

Further, when an access tandem is available and is provided, the Directory Access Service will be provided at Telephone Company's choice either as a separate Directory Access Service trunk group or in combination with Feature Group B, C or D Switched Access Service.

2. Interface Group and Premise Interface Code

Interface Groups 2 through 10 as set forth in Paragraph 6.1.2, A., preceding, are available for Directory Access Service. When only Directory Access Service is provided, only the following Premise Interface Codes are available:

4DS9-15	6EA2-E	4RV2-0
4DS9-31	6EA2-M	4AH5-B
4DS0-63	4SF3	4AH6-C
4DS6-44		4AH6-D
4DS6-27		

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MISSOURI  
Public Service Commission

CANCELLED  
APR 11 1993  
BY *2 mRS #2*  
Public Service Commission

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By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

-- No supplement to this tariff will be issued except for the purpose of canceling this tariff.

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

DEC 29 1983

9.2 Undertaking of the Telephone Company-(Continued)

E. (Continued)

PUBLIC SERVICE COMMISSION OF MISSOURI

1. General

Each Directory Access Service will consist of the following:

- A Switched Access Service Access Connection equipped with one of the following Switched Access Service Access Connection IC Interface codes:

4DS9-15	6EA2-E	4RV2-0
4DS9-31	6EA2-M	4AH5-B
4DS0-63	6EX2-B	4AH6-C
4DS6-44	4SF3	4AH6-D
4DS6-27	2RV3-0	

- Directory Transport between the IC terminal location serving wire center and the DA location.

When required by the Telephone Company, a separate trunk group will be provided for DA Service for each NPA.

2. Access Connection and IC Interface Code

The Switched Access Service Access Connection and IC Interface Codes are provided as set forth in Section 6, preceding. Further, when an access tandem is provided, the Access Connection for Directory Access Service will be provided, at Telephone Company choice, either as a separate trunk group or in association with Switched Access Service. Except as set forth in Paragraph 9.4, A., following the Access Connection and IC Interface Codes provided under a Special Order for Directory Access Service are subject to the order conditions as set forth in Section 5, preceding. For purposes of applying the order regulations, a DA location is considered to be an End User serving wire center.

~~CANCELLED~~

BY J.R.S.#2  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

3. Directory Transport

Directory Transport provides the transmission facilities and transport termination between the IC terminal location and the DA location. For purposes of determining Directory Transport mileage, distance will be measured from the wire center that normally serves the IC terminal location to the DA location(s).

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Access Services Tariff  
Section 9  
1st Revised Sheet 2.01  
Replacing Original Sheet 2.01

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.2 Undertaking of the Telephone Company-(Continued)

E. (Continued)

2. (Continued)

(AT) Such Premise Interface Codes are described in Section 6, Paragraph 6.1.2, A.11., preceding. When Directory Access Service is combined with FGB, FGC, FGD, BSA-B, BSA-C or BSA-D Switched Access Service, the Premise Interface Code for the combination will be the available  
(AT) Premise Interface Code provided for the FGB, FGC, FGD, BSA-B, BSA-C or  
(AT) BSA-D Switched Access Service ordered by the customer. Except as set forth in Paragraph 9.4, A., following, the Interface Groups and Premises Interface Codes provided under a Special Order for Directory Access Service are subject to the order conditions as set forth in Section 5., preceding. For purposes of applying the order regulations, a DA location is considered to be a customer End User serving wire center.

3. Directory Transport

Directory Transport provides the transmission facilities and transport termination between the IC terminal location and the DA location. For purposes of determining Directory Transport mileage, distance will be measured from the wire center that normally serves the IC terminal location to the DA location(s).

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Issued: March 26, 1993

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By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff  
Section 9  
Original Sheet 2.01

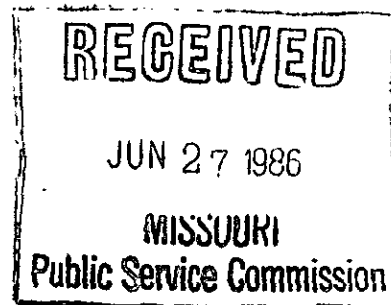
ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.2 Undertaking of the Telephone Company-(Continued)

E. (Continued)

2. (Continued)

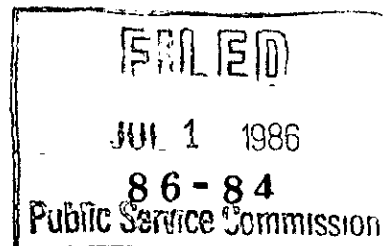


Such Premise Interface Codes are described in Section 6, Paragraph 6.1.2, A.11., preceding. When Directory Access Service is combined with Feature Group B, C or D Switched Access Service, the Premise Interface Code for the combination will be the available Premise Interface Code provided for the Feature Group B, C or D Switched Access Service ordered by the customer. Except as set forth in Paragraph 9.4, A., following, the Interface Groups and Premises Interface Codes provided under a Special Order for Directory Access Service are subject to the order conditions as set forth in Section 5., preceding. For purposes of applying the order regulations, a DA location is considered to be a customer End User serving wire center.

3. Directory Transport

Directory Transport provides the transmission facilities and transport termination between the IC terminal location and the DA location. For purposes of determining Directory Transport mileage, distance will be measured from the wire center that normally serves the IC terminal location to the DA location(s).

**CANCELLED**  
APR 11 1993  
BY let R.S. 2.01  
Public Service Commission  
MISSOURI



Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff  
Section 9  
2nd Revised Sheet 3  
Replacing 1st Revised Sheet 3

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.2 Undertaking of the Telephone Company-(Continued)

E. (Continued)

3. Directory Transport-(Continued)

Directory Transport is a two-way voice frequency transmission path composed of facilities determined by the Telephone Company. The two-way voice frequency path transports calls in the terminating direction (from the IC terminal location to the DA location). The voice frequency transmission path may be comprised of any form or configuration of plant capable of and typically used in the telecommunications industry for the transmission of voice and associated telephone signals within the frequency band width of approximately 300 to 3000 Hz.

(AT)

The Telephone Company will determine whether the Directory Access Service is to be routed directly to a DA location or through an access tandem switch appropriately equipped for DA measurement and served by DA trunks to the DA location when such an access tandem switch is available. The combination of FGB, FGC, FGD, BSA-B, BSA-C or BSA-D Switched Access Service with DA Service will only be provided at such available and appropriately equipped access tandem switches. If the IC desires the traffic routing to be other than that selected by the Telephone Company, it may request a cooperative effort to determine if customer-specified traffic routing can be used in lieu of the Telephone Company-selected traffic routing.

When Directory Transport is provided using a direct route to the DA location, no address signaling is provided. When Directory Transport is provided with the use of an access tandem switch, wink start-start pulsing signaling is provided at the access tandem switch. The IC will be notified by the Telephone Company when access tandem routing is provided, and the IC shall address each call to the DA location using NPA + 555-1212 or when required by the Telephone Company, 555-1212. Only NPA codes handled by the DA Service access location served by the access tandem switch will be processed.

(FC)

The number of Directory Transport transmission paths provided is based on the IC's order and is determined by the Telephone Company in a manner similar to Switched Access Service transmission paths as set forth in Section 6, Paragraph 6.8.5, preceding.

Directory Transport may, at the option of the IC, be provided for both interstate and intrastate communications. When the IC requests such mixed access, the intrastate Directory Transport charges will be determined by the Telephone Company using the reports furnished by the IC as set forth in Section 2, Paragraph 2.3.12, preceding.

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By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff  
Section 9  
1st Revised Sheet 3  
Replacing Original Sheet 3

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.2 Undertaking of the Telephone Company-(Continued)

E. (Continued)

3. Directory Transport-(Continued)

Directory Transport is a two-way voice frequency transmission path composed of facilities determined by the Telephone Company. A two-way voice frequency path transports calls in the terminating direction (from the IC terminal location to the DA location). The voice frequency transmission path may be comprised of any form or configuration of plant capable of and typically used in the telecommunications industry for the transmission of voice and associated telephone signals within the frequency band width of approximately 300 to 3000 Hz.

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(AT)

The Telephone Company will determine whether the Directory Access Service is to be routed directly to a DA location or through an access tandem switch appropriately equipped for DA measurement and control by DA trunks to the DA location when such an access tandem switch is available. The combination of Feature Group B, C or D Switched Access Service with DA Service will only be provided at such available and appropriately equipped access tandem switches. If the IC desires the traffic routing to be other than that selected by the Telephone Company, it may request a cooperative effort to determine if customer-specified traffic routing can be used in lieu of the Telephone Company-selected traffic routing.

APR 11 1993

BY R.S. #3

MISSOURI  
Public Service Commission

(AT)

When Directory Transport is provided using a direct route to the DA location, no address signaling is provided. When Directory Transport is provided with the use of an access tandem switch, wink start-start pulsing signaling is provided at the access tandem switch. The IC will be notified by the Telephone Company when access tandem routing is provided, and the IC shall address each call to the DA location using NPA + 555-1212 or when required by the Telephone Company, 555-1212. Only NPA codes handled by the DA Service access location served by the access tandem switch will be processed.

(CT)

The number of Directory Transport transmission paths provided is based on the IC's order and is determined by the Telephone Company in a manner similar to Switched Access Service transmission paths as set forth in Section 6, Paragraph 6.5.5, preceding.

JUL 1 1986

MISSOURI  
Public Service Commission

Directory Transport may, at the option of the IC, be provided for both interstate and intrastate communications. When the IC requests such mixed access, the intrastate Directory Transport charges will be determined by the Telephone Company using the reports furnished by the IC as set forth in Section 2, Paragraph 2.3.12, preceding.

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By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff  
Section 9  
Original Sheet 3

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

DEC 29 1983

9.2 Undertaking of the Telephone Company-(Continued)

E. (Continued)

Public Service Commission

3. Directory Transport-(Continued)

Directory Transport is a two-way voice frequency transmission path composed of facilities determined by the Telephone Company. The two-way voice frequency path transports calls in the terminating direction (from the IC terminal location to the DA location). The voice frequency transmission path may be comprised of any form or configuration of plant capable of and typically used in the tele-communications industry for the transmission of voice and associated telephone signals within the frequency band width of approximately 300 to 3000 Hz.

The Telephone Company will determine whether the Directory Access Service is to be routed directly to a Directory Assistance Service access location or through an appropriately equipped access tandem switch when such an access tandem switch is available. If the IC desires the traffic routing to be other than that selected by the Telephone Company, it may, for additional charges as set forth in Paragraph 9.6, following, specify the traffic routing to be used in lieu of the Telephone Company-selected traffic routing.

When Directory Transport is provided using a direct route to the DA location, no address signaling is provided. When Directory Transport is provided with the use of an access tandem switch, wink start-start pulsing signaling is provided at the access tandem switch. The IC will be notified by the Telephone Company when access tandem routing is provided, and the IC shall address each call to the DA location using NPA + 555-1212. Only NPA codes handled by the DA Service access location served by the access tandem switch will be processed.

**CANCELLED**

The number of Directory Transport transmission paths provided is based on the IC's order and is determined by the Telephone Company in a manner similar to Local Transport transmission paths as set forth in Section 6, Paragraph 6.5.5, preceding.

JUL 1 1984  
BY JRS #3  
PUBLIC SERVICE COMMISSION

Directory Transport may, at the option of the IC, be provided for both interstate and intrastate communications. When the IC requests such mixed access, the intrastate Directory Transport charges will be determined by the Telephone Company using the reports furnished by the IC as set forth in Section 2, Paragraph 2.3.14, preceding.

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By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff  
Section 9  
1st Revised Sheet 4  
Replacing Original Sheet 4

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.2 Undertaking of the Telephone Company-(Continued)

E. (Continued)

3. Directory Transport-(Continued)

Except as set forth in Paragraph 9.4, A., following, Directory Transport provided under a Special Order is subject to the order conditions as set forth in Section 5, preceding.

(AT) Directory Transport is provided with a Local Transport Interface Group as set forth in Section 6, Paragraph 6.1.2, A., preceding. Only Local Transport Interface Groups 2 through 10 will be provided.

4. Special Facilities Routing

An IC may request that Directory Access Service be provided via Special Facilities Routing. The regulations, rates and charges for Special Facility Routing (Avoidance, Diversity and Cable Only) are as set forth in Section II, following.

5. Design Layout Report

(CT) The Telephone Company will provide to the customer the makeup of the facilities and services provided under this section as Directory Access Service. This information will be provided in the form of a Design  
(AT) Layout Report similar to that as set forth in Paragraph 6.1.4., preceding. Design Layout Reports for Directory Access Service will be provided only when specifically requested by the customer. The Design Layout Report will be provided to the customer at no charge and will be reissued or updated whenever the facilities provided for the customer's use are materially changed.

6. Transmission Performance

(CT) Directory Access Service is provided with either Type A or B Transmission Performance. The parameters associated with these performances are guaranteed to the DA location, whether routed directly or via an access tandem. Type B Transmission Performance is provided with Interface  
(RT) Groups 2 through 10 when routed direct to a DA location. Type A Transmission Performance is provided with Interface Groups 2 through 10  
(AT) when routed via an access tandem switch.

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Issued: June 27, 1986 Effective: July 1, 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff  
Section 9  
Original Sheet 4

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.2 Undertaking of the Telephone Company-(Continued)

DEC 29 1983

E. (Continued)

Public Service Commission

3. Directory Transport-(Continued)

Except as set forth in Paragraph 9.4, A., following, Directory Transport provided under a Special Order is subject to the order conditions as set forth in Section 5, preceding.

4. Special Facilities Routing

An IC may request that Directory Access Service be provided via Special Facilities Routing. The regulations, rates and charges for Special Facility Routing (Avoidance, Diversity and Cable Only) are as set forth in Section 11, following.

5. Design Layout Report

The Telephone Company will provide to the IC the makeup of the facilities and services provided under this section as Directory Access Service. This information will be provided in the form of a Design Layout Report.

6. Transmission Performance

Directory Access Service is provided with either Type A, B or C Transmission Performance. The parameters associated with these performances are guaranteed to the DA location, whether routed directly or via an access tandem. Type C Transmission Performance is provided with Interface Group 1 when routed direct to a DA location. Type B Transmission Performance is provided with Interface Groups 2 through 10 when routed direct to a DA location. Type A Transmission Performance is provided with Interface Groups 2 through 10 when routed via an access tandem.

A, B and C Transmission Performance Capabilities are set forth in Section 6, Paragraph 6.4.1, preceding.

CANCELLED

JUL 1 1986

BY 1st R.S. #4  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

FILED

Issued: DEC 29 1983

Effective: JAN 0 1 1984

JAN - 1 1984  
83 - 253

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff  
Section 9  
1st Revised Sheet 4.01  
Replacing Original Sheet 4.01

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.2 Undertaking of the Telephone Company-(Continued)

E. (Continued)

6. (Continued)

- (AT) When DA Service is combined with FGD or BSA-D Switched Access Service, Type A Transmission Performance is provided. When DA
- (AT) Service is combined with FGB or BSA-B Switched Access Service, Type B Transmission Performance is provided for Interface Groups
- (AT) 2 through 10. When DA Service is combined with FGC or BSA-C Switched Access Service, Type B Transmission Performance is provided.
  
- (FC) A and B Transmission Performance Capabilities are set forth in Section 6, Paragraph 6.7.1, preceding.

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Issued: March 26, 1993                      Effective: April 11, 1993

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff  
Section 9  
Original Sheet 4.01

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.2 Undertaking of the Telephone Company-(Continued)

E. (Continued)

(AT) 6. (Continued)

When DA Service is combined with Feature Group D Switched Access Service, Type A Transmission Performance is provided. When DA Service is combined with Feature Group B Switched Access Service, Type B Transmission Performance is provided for Interface Groups 2 through 10. When DA Service is combined with Feature Group C Switched Access Service, Type B Transmission Performance is provided.

(MT)  
(CT) A and B Transmission Performance Capabilities are set forth in Section 6, Paragraph 6.4.1, preceding.

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By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

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Access Services Tariff  
Section 9  
2nd Revised Sheet 5  
Replacing 1st Revised Sheet 5

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.2 Undertaking of the Telephone Company-(Continued)

E. (Continued)

7. Acceptance Testing and Testing Capabilities

(AT)

The acceptance testing and testing capabilities for Directory Access Service traffic routed through an access tandem are the same as those for the associated FGC, FGD, BSA-C or BSA-D end office switching. The acceptance testing for Directory Access Service traffic routed directly to or routed in a separate trunk group through an access tandem to the DA location will be as set forth in Section 6, Paragraph 6.1.4, preceding. The testing capabilities for Directory Access Service traffic routed directly to or routed in a separate trunk group through an access tandem to the DA location will be as set forth for cooperative scheduled testing or manual scheduled testing in Section 13, following.

F. Trunk-side switching is provided at the DA Service access location. The DA Service access location will provide trunk-answer and disconnect supervisory signaling.

G. The Telephone Company will distribute the calls received over the Directory Access Services to the DA operators using the DA location access equipment.

H. In the event that the telephone number is unavailable to the DA operator, no credit applies for the charge for the call to the DA operator. When the DA location or DA operator equipment or terminals are out of service due to a Telephone Company equipment failure or an incorrect number is provided, a credit as set forth in Paragraph 9.4, H., following, will apply.

I. DA Service may, at the option of the IC, be provided for interstate and intrastate communications. When the IC requests such mixed access, the intrastate DA Service charges will be determined by the Telephone Company using the reports furnished by the IC as set forth in Section 2, Paragraph 2.3.12, preceding.

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Issued: March 26, 1993 Effective: April 11, 1993

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff  
Section 9  
1st Revised Sheet 5  
Replacing Original Sheet 5

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.2 Undertaking of the Telephone Company-(Continued)

E. (Continued)

7. Acceptance Testing and Testing Capabilities

The acceptance testing and testing capabilities for Directory Access Service traffic routed through an access tandem are the same as those for the associated Feature Group C or D end office switching. The acceptance testing for Directory Access Service traffic routed directly to or routed in a separate trunk group through an access tandem to the DA location will be as set forth in Section 6, Paragraph 6.1.4, preceding. The testing capabilities for Directory Access Service traffic routed directly to or routed in a separate trunk group through an access tandem to the DA location will be as set forth for cooperative scheduling testing or manual scheduled testing in Section 13, following.

(RT)

(AT)

(AT)

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Public Service Commission

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APR 11 1993  
BY 2nd R.S.#5  
Public Service Commission  
MISSOURI

F. Trunk-side switching is provided at the DA Service access location. The DA Service access location will provide trunk-answer and disconnect supervisory signaling.

G. The Telephone Company will distribute the calls received over the Directory Access Services to the DA operators using the DA location access equipment.

(CT)

H. In the event that the telephone number is unavailable to the DA operator, no credit applies for the charge for the call to the DA operator. When the DA location or DA operator equipment or terminals are out of service due to a Telephone Company equipment failure or an incorrect number is provided, a credit as set forth in Paragraph 9.4, H., following, will apply.

I. DA Service may, at the option of the IC, be provided for interstate and intrastate communications. When the IC requests such mixed access, the intrastate DA Service charges will be determined by the Telephone Company, using the reports furnished by the IC as set forth in Section 2, Paragraph 2.3.12, preceding.

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By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff  
Section 9  
Original Sheet 5

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

DEC 29 1983

9.2 Undertaking of the Telephone Company-(Continued)

E. (Continued)

7. Acceptance Testing and Testing Capabilities

The acceptance testing and testing capabilities for Directory Access Service traffic routed through an access tandem are the same as those for the associated Feature Group B, C or D end office switching. The acceptance testing for Directory Access Service traffic routed directly to the DA location will be as set forth in Section 6, Paragraph 6.1.6, preceding. The testing capabilities for Directory Access Service traffic routed directly to the DA location will be as set forth for cooperative scheduled testing or manual scheduled testing in Section 13, following.

8. Provision Of Other Than Telephone Company-Selected Traffic Routing

This option allows the IC to specify a particular routing for trunk groups in lieu of Telephone Company-Selected traffic routing, i.e., the IC may specify that the routing be on a direct-trunk basis or via an access tandem.

F. Trunk-side switching is provided at the DA Service access location. The DA Service access location will provide trunk-answer and disconnect supervisory signaling.

G. The Telephone Company will distribute the calls received over the Directory Access Services to the DA operators using the DA location access equipment.

H. In the event that no, or an incorrect, telephone number is provided, except when the DA location or DA operator equipment or terminals are out of service due to a Telephone Company equipment failure, no credit applies for the charge for the call to the DA operator. When the DA location or DA operator equipment or terminals are out of service due to a Telephone Company equipment failure, a credit as set forth in Paragraph 9.4, H., following, will apply.

I. DA Service may, at the option of the IC, be provided for interstate and intrastate communications. When the IC requests such mixed access, the intrastate DA Service charges will be determined by the Telephone Company using the reports furnished by the IC as set forth in Section 2, Paragraph 2.3.14, preceding.

**CANCELLED**  
BY MR. S.S.  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

**FILED**

JAN - 1 1984  
**83 - 253**

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company



No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff  
Section 9  
1st Revised Sheet 6  
Replacing Original Sheet 6

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.3 Obligations of the IC

- A. The IC shall determine and order the busy-hour minutes of capacity and interface type of Directory Access Services it needs for DA Service.
- (CP) B. When DA Service is initially ordered, the IC shall order the service for at least six months. Thereafter, additional service may be ordered for a minimum of six months. Not later than three months prior to the end of the six-month period, the IC shall notify the Telephone Company if the service is to be discontinued at the end of the six-month period. If no notice is received from the IC, the Telephone Company will automatically extend the service for another six months, and all appropriate charges as set forth in Paragraph 9.6, following, for another six months will apply.
- C. The IC facilities at the IC terminal location shall provide the necessary on-hook and off-hook supervision.
- (AT) D. When requested by the Telephone Company, the IC shall order a separate trunk group for DA Service for each NPA. The conditions when the customer will be requested to order separate trunk groups for each NPA are set forth in Paragraph 9.2, E.1., preceding.
- E. When the IC bills its End Users, the IC shall be responsible for all contacts and arrangements with its End Users concerning the provision and maintenance of, and the billing and collecting of charges, for DA services furnished to its End Users. When the Telephone Company bills the IC End Users at the request of the IC, contacts and arrangements with IC End Users concerning the billing and collecting of charges will be as set forth in Section 8, Paragraph 8.2, preceding.
- (CT) F. The customer understands that DA Operators will respond to two (2) requests per call only and will not transfer, forward or redial the call to another location for any purpose other than the provision of DA Service.

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Issued: June 27, 1986 Effective: July 1, 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff  
Section 9  
Original Sheet 6

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE--(Continued)

DEC 29 1983

9.3 Obligations of the IC

- A. The IC shall determine and order the busy-hour minutes of capacity and interface type of Directory Access Services it needs for DA Service.
- B. When DA Service is initially ordered, the IC shall order the service for at least one year. Thereafter, additional service may be ordered for a minimum of one year. Not later than six months prior to the end of the one-year period, the IC shall notify the Telephone Company if the service is to be discontinued at the end of the one-year period. If no notice is received from the IC, the Telephone Company will automatically extend the service for another year, and all appropriate charges as set forth in Paragraph 9.6, following, for another year will apply.
- C. The IC facilities at the IC terminal location shall provide the necessary on-hook and off-hook supervision.
- D. When requested by the Telephone Company, the IC shall order a separate trunk group for DA Service for each NPA.
- E. When the IC bills its End Users, the IC shall be responsible for all contacts and arrangements with its End Users concerning the provision and maintenance of, and the billing and collecting of charges, for DA services furnished to its End Users. When the Telephone Company bills the IC End Users at the request of the IC, contacts and arrangements with IC End Users concerning the billing and collecting of charges will be as set forth in Section 8, Paragraph 8.2, preceding.
- F. The IC shall notify its End Users through its tariff or other appropriate means that DA Operators will respond to two requests per call only and will not transfer, forward or redirect calls to another location for any purpose other than the provision of DA Service.

~~CANCELLED~~

JUL 1 1986

9.4 Payment Arrangements

A. Minimum Periods

BY MRS. B  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

The minimum period for which DA Service and the Directory Access Service is provided and for which charges apply is one year. A minimum period of one year applies for each additional period of service ordered or extended.

If DA Service is discontinued prior to the end of each one-year period, the minimum monthly charge applies for each remaining month and fraction of month in the one-year period.

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Issued: DEC 29 1983

Effective: JAN 0 1 1984  
JAN - 1 1984  
83 - 253

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.4. Payment Arrangements

A. Minimum Periods

The minimum period for which DA Service and the Directory Access Service is provided and for which charges apply is six months. A minimum period of six months applies for each additional period of service ordered or extended.

If DA Service is discontinued prior to the end of each six-month period, the charges that apply for the remaining months are the nonrecoverable costs. Such costs include the nonrecoverable cost of equipment and material ordered, provided or used, plus the nonrecoverable cost of installation and removal including the costs of engineering, labor, supervision, transportation, rights-of-way and other associated costs less estimated net salvage.

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Issued: June 27, 1986 Effective: July 1, 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff  
Section 9  
2nd Revised Sheet 7  
Replacing 1st Revised Sheet 7

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.4 Payment Arrangements-(Continued)

B. Minimum Monthly Charge

DA Service is subject to a minimum monthly charge. The minimum monthly charge consists of the following elements:

For those rate elements that are billed a flat monthly rate, i.e., Directory Transport options, the minimum monthly charge is the monthly rate as set forth in Paragraph 9.6, following.

The minimum monthly charge for Directory Assistance Service calls is the charge as set forth in Paragraph 9.6, following, for the actual usage for the month.

(RT)



(RT)

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Issued: November 17, 1994                      Effective: December 17, 1994

By HORACE WILKINS, JR., President-Missouri  
Southwestern Bell Telephone  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff  
Section 9  
1st Revised Sheet 7

Replacing Original Sheet 7

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.4 Payment Arrangements-(Continued)

B. Minimum Monthly Charge

DA Service is subject to a minimum monthly charge. The minimum monthly charge consists of the following elements:



For those rate elements that are billed a flat monthly rate, i.e., Directory Transport options, the minimum monthly charge is the monthly rate as set forth in Paragraph 9.6, following.

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The minimum monthly charge for Directory Assistance Service calls is the charge as set forth in Paragraph 9.6, following, for the actual usage for the month.

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For the Directory Transport rate element, the minimum monthly charge is assessed in terms of a Minimum Monthly Usage Charge (MMUC). If the Directory Transport usage charges based on the actual usage for the month are greater than the MMUC, the IC will be assessed the usage charges based on actual usage. If the Directory Transport usage charges based on the actual usage for the month are lower than the MMUC, the IC will be assessed the MMUC charge. The MMUC is determined as set forth in Paragraph 9.4, C., following. Rates for actual usage are set forth in Paragraph 9.6, following.

BY *R.D. Barron* and *R.S. #7*  
Public Service Commission  
MISSOURI

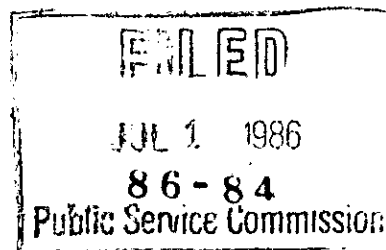
C. Minimum Monthly Usage Charge (MMUC)

(RT) The Minimum Monthly Usage Charge (MMUC) for Directory Transport is a distance-sensitive charge that varies by mileage band and busy-hour minutes of  
(AT) capacity (BHMC) provided for the customer's use to the DA location.

MMUC per mileage band equals the Minimum Directory Transport charge per BHMC times the BHMC provided.

The Minimum Directory Transport charge per BHMC is as follows:

	Mileage Band	Minimum Directory Transport Charge per BHMC(1)
(CR)	0 to 1	\$0.7582
(RT)		
(RT)		
(CR)	Over 1 to 25	1.6130
(CR)	Over 25 to 50	6.0732
(CR)	Over 50	9.5170
(RT)		



(CT) (1) BHMC is the Directory Assistance Service busy-hour minutes of capacity provided for the customer's use to the DA location.

Issued: JUN 27 1986 Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff  
Section 9  
Original Sheet 7

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.4 Payment Arrangements-(Continued)

DEC 29 1983

B. Minimum Monthly Charge

DA Service is subject to a minimum monthly charge. The minimum monthly charge consists of the following elements:

For those rate elements that are billed a flat monthly rate, i.e., Directory Transport options, the minimum monthly charge is the monthly rate as set forth in Paragraph 9.6, following.

The minimum monthly charge for Directory Assistance Service calls is the charge as set forth in Paragraph 9.6, following, for the actual usage for the month.

For the Directory Transport rate element, the minimum monthly charge is assessed in terms of a Minimum Monthly Usage Charge (MMUC). If the Directory Transport usage charges based on the actual usage for the month are greater than the MMUC, the IC will be assessed the usage charges based on actual usage. If the Directory Transport usage charges based on the actual usage for the month are lower than the MMUC, the IC will be assessed the MMUC charge. The MMUC is determined as set forth in Paragraph 9.4, C., following. Rates for actual usage are set forth in Paragraph 9.6, following.

C. Minimum Monthly Usage Charge (MMUC)

The Minimum Monthly Usage Charge (MMUC) for Directory Transport is a distance-sensitive charge that varies by mileage band and Access Connection busy-hour minutes of capacity (BHMC) provided to the DA location.

MMUC per mileage band equals the Minimum Directory Transport charge per BHMC times the BHMC provided.

The Minimum Directory Transport charge per BHMC is as follows:

Mileage Band	Minimum Directory Transport Charge per BHMC(1)
0 to 1	0.26
Over 1 to 8	0.8553
Over 8 to 16	0.9908
Over 16 to 25	1.0670
Over 25 to 50	1.7191
Over 50 to 100	2.3965
Over 100	3.8981

CANCELLED  
JUL 1 1986  
BY LRS.7  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

(1) BHMC is the Access Connections busy-hour minutes of capacity provided to the DA location.

Issued: DEC 29 1983

Effective: JAN 0 1 1984

JAN - 1 1984  
83 - 253

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff  
Section 9  
2nd Revised Sheet 8  
Replacing 1st Revised Sheet 8

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.4 Payment Arrangements-(Continued)

D. Cancellation of a Special Order

An IC may cancel a Special Order for DA Service on any date prior to notification by the Telephone Company that service is available for the IC's use. The cancellation date is the date the Telephone Company receives written or verbal notice from the IC that the Special Order is to be canceled. The verbal notice must be followed by written confirmation within ten days.

When an IC cancels a Special Order for DA Service after the order date but prior to the start of service, the appropriate cancellation charges as set forth in Section 5, preceding, apply for the Directory Access Service canceled. In addition, a charge equal to any unrecoverable capital costs incurred by the Telephone Company will apply to the IC.

E. Changes to Special Orders

When an IC requests changes to a pending order for DA Service, such changes will be undertaken if they can be accommodated by the Telephone Company. The appropriate charges as set forth in Section 5, preceding, apply for the Directory Access Service changed. In addition, a charge equal to any other costs incurred by the Telephone Company because of the change will apply.

F. Moves

(FC) A move involves a change in the physical location of the point of termination at the IC terminal location or the IC terminal location. Moves will be treated as set forth in Section 6, Paragraph 6.10.9, preceding, and all associated nonrecurring charges will apply. Minimum period requirements will be established at the new location as set forth in Section 6, Paragraph 6.10.9, preceding. The IC will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

G. DA Service Rearrangements

(FC) Nonrecurring charges apply for service rearrangements. Service rearrangements are as set forth in Section 6, Paragraph 6.10.1, C.2, preceding. The Service rearrangement Charges are as set forth in  
(FC) Section 6, Paragraph 6.10.1, C.2, for the type of change provided by the Telephone Company.

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Issued: March 26, 1993                      Effective: April 11, 1993

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff  
Section 9  
1st Revised Sheet 8  
Replacing Original Sheet 8

ACCESS SERVICES

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JUN 27 1986  
MISSOURI  
Public Service Commission

9. DIRECTORY ASSISTANCE SERVICE-(Continued).

9.4 Payment Arrangements-(Continued)

D. Cancellation of a Special Order

(CT)

An IC may cancel a Special Order for DA Service on any date prior to notification by the Telephone Company that service is available for the IC's use. The cancellation date is the date the Telephone Company receives written or verbal notice from the IC that the Special Order is to be cancelled. The verbal notice must be followed by written confirmation within ten days.

(CT)

(CT)

When an IC cancels a Special Order for DA Service after the order date but prior to the start of service, the appropriate cancellation charges as set forth in Section 5, preceding, apply for the Directory Access Service cancelled. In addition, a charge equal to any unrecoverable capital costs incurred by the Telephone Company will apply to the IC.

E. Changes to Special Orders

(CT)

When an IC requests changes to a pending order for DA Service, such changes will be undertaken if they can be accommodated by the Telephone Company. The appropriate charges as set forth in Section 5, preceding, apply for the Directory Access Service changed. In addition, a charge equal to any other costs incurred by the Telephone Company because of the change will apply.

CANCELLED

F. Moves

(CT)

A move involves a change in the physical location of the point at the IC terminal location or the IC terminal location. The move is treated as set forth in Paragraph 6.7.7, preceding, and all associated recurring charges will apply. Minimum period requirements will be established at the new location as set forth in Paragraph 6.7.7, preceding. The IC will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

APR 11 1993  
BY 2nd R.S. #8  
Public Service Commission  
MISSOURI

G. DA Service Rearrangements

Nonrecurring charges apply for service rearrangements. Service rearrangements are as set forth in Paragraph 6.7.1, C.2, preceding. The Service rearrangement Charges are as set forth in Paragraph 6.7.1, C.2, for the type of change provided by the Telephone Company.

JUL 1 1986  
86-84  
Public Service Commission

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Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued) .

9.4 Payment Arrangements-(Continued)

DEC 20 1983

D. Cancellation of a Special Order

An IC may cancel a Special Order for DA Service on any date prior to the service date. The cancellation date is the date the Telephone Company receives written or verbal notice from the IC that the Special Order is to be cancelled. The verbal notice must be followed by written confirmation within ten days.

When an IC cancels a Special Order for DA Service after the order date but prior to the start of service, the appropriate charges as set forth in Section 5, preceding, apply for the DA Service ordered. In addition, a charge equal to any unrecoverable capital costs incurred by the Telephone Company will apply to the IC.

E. Changes to Special Orders

When an IC requests changes to a pending order for DA Service, such changes will be undertaken if they can be accommodated by the Telephone Company. The appropriate charges as set forth in Section 5, preceding, apply for the DA Service ordered. In addition, a charge equal to any other costs incurred by the Telephone Company because of the change will apply.

F. Moves

A move involves a change in the physical location of the point of interface at the IC terminal location or the IC terminal location. Moves will be treated as set forth in Paragraph 6.7.7, preceding, and all associated non-recurring charges will apply. Minimum period requirements will be established at the new location as set forth in Paragraph 6.7.7, preceding. The IC will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

G. DA Service Rearrangements

Nonrecurring charges apply for service rearrangements. Service rearrangements are as set forth in Paragraph 6.7.1, C.3, preceding. The Service rearrangement Charges are as set forth in Paragraph 6.7.1, C.3, for the type of change provided by the Telephone Company.

**CANCELLED**

JUL 1 1986

BY J.R.S.  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

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JAN - 1 1984

83 - 253

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff  
Section 9  
1st Revised Sheet 9  
Replacing Original Sheet 9

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.4 Payment Arrangements-(Continued)

(CP) H. Credit Allowance for DA Service

1. When the DA location or DA operator equipment or terminals are out of service due to a Telephone Company equipment failure or an incorrect number is provided and an IC DA call has been answered or forwarded to a DA operator, a credit allowance for a call answered or forwarded to the DA operator equal to the rate for a Directory Assistance Service Call as set forth in Paragraph 9.6, following, plus the rate for a Directory Transport call will be applied to the IC's charges. The rate for a Directory Transport call will be the average of the Directory Transport rates per call as set forth in Paragraph 9.6, following.
2. In addition to the credit as set forth in Paragraph 1., preceding, when a DA operator or DA equipment provides an incorrect number for a call and the customer reports such occurrences to the Telephone Company, a credit allowance for such DA call will apply. The credit will be as set forth in Paragraph 3., following. When the customer reports such a call, the number requested, the number provided and the reason the number provided is incorrect, the number of calls for which a credit will apply will be developed by the Telephone Company in cooperation with the customer.
3. When a DA call is not completed due to the failure of Directory Access Service to DA locations, DA access equipment or DA operator activities, a credit allowance for the Switched Access Service portion in the originating LATA of such DA call will apply. When the customer reports such a call and DA number dialed, time of the call and the date of the call, the number of calls for which a credit will apply will be developed by the Telephone Company in cooperation with the customer. The credit will be as set forth following:

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Issued: June 27, 1986 Effective: July 1, 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

DEC 29 1983

9.4 Payment Arrangements-(Continued)

H. Credit Allowance for DA Service

Public Service Commission

1. When the DA location or DA operator equipment or terminals are out of service due to a Telephone Company equipment failure and an IC DA call has been answered or forwarded to a DA operator, a credit allowance for a call answered or forwarded to the DA operator equal to the rate for a Directory Assistance Service Call as set forth in Paragraph 9.6, following, plus the rate for a Directory Transport call will be applied to the IC's charges. The rate for a Directory Transport call will be the average of the Directory Transport rates per call as set forth in Paragraph 9.6, following.
2. Credit allowances for other service interruptions will be provided as set forth in Section 2, Paragraph 2.4.4, preceding.

9.5 Rate Regulations

- A. The Directory Assistance service call charge as set forth in Paragraph 9.6, A., following, applies for each call to DA Service. A call is a call which has been answered by or forwarded to a DA operator. The charge applies whether or not the DA operator provides the requested telephone number. The number of calls answered or forwarded to DA operators will be accumulated by Telephone Company measuring equipment.
- B. The mileage for Directory Transport is measured from the serving wire center of the IC terminal location to the DA location. Title page notwithstanding, in the case where there is no DA location in a LATA, these two wire centers may be in different LATA's. However, the IC terminal location must be in a LATA served by the DA location. The measurement will be performed as set forth in Section 6, Paragraph 6.7.13, preceding.
- C. The charge per call for Directory Transport, as set forth in Paragraph 9.6, B., following, applies for each call to DA Service. A call is as set forth in Paragraph 9.5, A., preceding. The number of calls will be accumulated as set forth in Paragraph 9.5, A., preceding.

**CANCELLED**

JUL 1 1986  
BY LR 9  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

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Issued: DEC 29 1983

Effective: JAN 0 1 1984

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83 - 253

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff  
Section 9  
2nd Revised Sheet 9.01  
Replacing 1st Revised Sheet 9.01

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.4 Payment Arrangements-(Continued)

H. Credit Allowance for DA Service-(Continued)

3. (Continued)

- a) Credit per call when FGA and/or B Switched  
Access Service is billed \$0.0253
- b) Credit per call when BSA-A or BSA-B Switched  
Access Service is billed (CR)\$0.025284
- c) Credit per call when FGC and/or D Switched  
Access Service is billed 0.0269
- d) Credit per call when BSA-C or BSA-D Switched  
Access Service is billed (CR)\$0.025616

4. Credit allowances for other service interruptions will be provided as set forth in Section 2, Paragraph 2.4.4, preceding.

9.5 Rate Regulations

- A. The Directory Assistance service call charge as set forth in Paragraph 9.6, A., following, applies for each call to DA Service. A call is a call which has been answered by or forwarded to a DA operator. The charge applies whether or not the DA operator provides the requested telephone number. The number of calls answered or forwarded to DA operators will be accumulated by Telephone Company measuring equipment. A credit for the provision of an incorrect telephone number will be applied as set forth in Paragraph 9.4, H., preceding.
- B. The mileage for Directory Transport is measured from the serving wire center of the IC terminal location to the DA location. Title page notwithstanding, these two wire centers may be in different LATA's. In addition, the premises of the ordering customer must be in the LATA where DA service is requested or in the LATA where the DA location is located. However, the IC terminal location must be in a LATA served by the DA location. The measurement will be performed as set forth in Section 6, Paragraph 6.10.15, preceding.
- C. The charge per call for Directory Transport, as set forth in Paragraph 9.6, B., following, applies for each call to DA Service. A call is as set forth in Paragraph 9.5, A., preceding. The number of calls will be accumulated as set forth in Paragraph 9.5, A., preceding.

Issued: September 22, 1994 Effective: October 1, 1994

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff  
Section 9  
2nd Revised Sheet 9.01  
Replacing 1st Revised Sheet 9.01

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE--(Continued)

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9.4 Payment Arrangements--(Continued)

DEC 23 1993

H. Credit Allowance for DA Service--(Continued)

MISSOURI  
Public Service Commission

3. (Continued)

- a) Credit per call when FGA and/or B Switched  
Access Service is billed \$0.0253
- b) Credit per call when BSA-A or BSA-B Switched  
Access Service is billed (CR)\$0.025284
- c) Credit per call when FGC and/or D Switched  
Access Service is billed 0.0269
- d) Credit per call when BSA-C or BSA-D Switched  
Access Service is billed (CR)\$0.025616

4. Credit allowances for other service interruptions will be provided as set forth in Section 2, Paragraph 2.4.4, preceding.

9.5 Rate Regulations

A. The Directory Assistance service call charge as set forth in Paragraph 9.6, A., following, applies for each call to DA Service. A call is a call which has been answered by or forwarded to a DA operator. The charge applies whether or not the DA operator provides the requested telephone number. The number of calls answered or forwarded to DA operators will be accumulated by Telephone Company measuring equipment. A credit for the provision of an incorrect telephone number will be applied as set forth in Paragraph 9.4, H., preceding.

B. The mileage for Directory Transport is measured from the serving wire center of the IC terminal location to the DA location. Title page notwithstanding, these two wire centers may be in different LATA's. In addition, the premises of the ordering customer must be in the LATA where DA service is requested or in the LATA where the DA location is located. However, the IC terminal location must be in a LATA served by the DA location. The measurement will be performed as set forth in Section 6, Paragraph 6.10.15, preceding.

The charge per call for Directory Transport, as set forth in Paragraph 9.6, B., following, applies for each call to DA Service. A call is as set forth in Paragraph 9.5, A., preceding. The number of calls will be accumulated as set forth in Paragraph 9.5, A., preceding.

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JAN 1 1994  
93 - 224

MISSOURI

Public Service Commission

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BY TR 93-85  
Public Service Commission  
MISSOURI

DEC 23 1993

Effective: JAN 01 1994

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff  
Section 9  
1st Revised Sheet 9.01  
Replacing Original Sheet 9.01

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE--(Continued)

9.4 Payment Arrangements--(Continued)

H. Credit Allowance for DA Service--(Continued)

3. (Continued)

a) Credit per call when FGA and/or B Switched Access Service is billed \$0.0253

(AT) b) Credit per call when BSA-A or BSA-B Switched Access Service is billed (NR)\$0.025299

c) Credit per call when FGC and/or D Switched Access Service is billed 0.0269

(AT) d) Credit per call when BSA-C or BSA-D Switched Access Service is billed (NR)\$0.0268

4. Credit allowances for other service interruptions will be provided as set forth in Section 2, Paragraph 2.4.4, preceding.

9.5 Rate Regulations

A. The Directory Assistance service call charge as set forth in Paragraph 9.6, A., following, applies for each call to DA Service. A call is a call which has been answered by or forwarded to a DA operator. The charge applies whether or not the DA operator provides the requested telephone number. The number of calls answered or forwarded to DA operators will be accumulated by Telephone Company measuring equipment. A credit for the provision of an incorrect telephone number will be applied as set forth in Paragraph 9.4, H., preceding.

(FC) B. The mileage for Directory Transport is measured from the serving wire center of the IC terminal location to the DA location. Title page notwithstanding, these two wire centers may be in different LATA's. In addition, the premises of the ordering customer must be in the LATA where DA service is requested or in the LATA where the DA location is located. However, the IC terminal location must be in a LATA served by the DA location. The measurement will be performed as set forth in Section 6, Paragraph 6.10.15, preceding.

C. The charge per call for Directory Transport, as set forth in Paragraph 9.6, B., following, applies for each call to DA Service. A call is as set forth in Paragraph 9.5, A., preceding. The number of calls will be accumulated as set forth in Paragraph 9.5, A., preceding.

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MAR 29 1993

MISSOURI  
Public Service Commission

CANCELLED

OCT 01 1994  
BY 2nd R.S. #9.01  
Public Service Commission  
MISSOURI

Issued: MAR 26 1993

Effective:

APR 11 1993

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

APR 11 1993  
92 - 304

MO. PUBLIC SERVICE COMMISSION

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff  
Section 9  
Original Sheet 9.01

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JUN 27 1986  
MISSOURI  
Public Service Commission

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.4 Payment Arrangements-(Continued)

(CP) H. Credit Allowance for DA Service-(Continued)

3. (Continued)

Credit per call when FGA and/or B Switched  
Access Service is billed

Credit per call when FGC and/or D Switched  
Access Service is billed

4. Credit allowances for other service interruptions will  
as set forth in Section 2, Paragraph 2.4.4, preceding

\$0.0253  
**CANCELLED**  
APR 24 1993  
BY 626 R.S. #9.01  
Public Service Commission  
MISSOURI

9.5 Rate Regulations

A. The Directory Assistance service call charge as set forth in Paragraph 9.6, A., following, applies for each call to DA Service. A call is a call which has been answered by or forwarded to a DA operator. The charge applies whether or not the DA operator provides the requested telephone number. The number of calls answered or forwarded to DA operators will be accumulated by Telephone Company measuring equipment. A credit for the provision of an incorrect telephone number will be applied as set forth in Paragraph 9.4, H., preceding.

B. The mileage for Directory Transport is measured from the serving wire center of the IC terminal location to the DA location. Title page notwithstanding, these two wire centers may be in different LATA's. In addition, the premises of the ordering customer must be in the LATA where DA service is requested or in the LATA where the DA location is located. However, the IC terminal location must be in a LATA served by the DA location. The measurement will be performed as set forth in Section 6, Paragraph 6.7.13, preceding.

C. The charge per call for Directory Transport, as set forth in Paragraph 9.6, B., following, applies for each call to DA Service. A call is as set forth in Paragraph 9.5, A., preceding. The number of calls will be accumulated as set forth in Paragraph 9.5, A., preceding.

JUL 1 1986  
86-84  
Public Service Commission

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff  
Section 9  
4th Revised Sheet 10  
Replacing 3rd Revised Sheet 10

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.6 Rates and Charges

The rates and charges are:

Rates

A. Directory Assistance

Service call, each . . . . .

(CR) \$0.2975

B. Directory Access Service

Rates and Charges

- Directory Access  
Installation Charge. . . . .

Rates and charges are the same as those set forth in Section 6, in Paragraph 6.11.1, B., preceding.

- Directory Transport

Rate Per Call

Call Miles

0 to 1 . . . . .  
Over 1 to 25 . . . . .  
Over 25 to 50 . . . . .  
Over 50 . . . . .

\$0.0028  
0.0060  
0.0222  
0.0351

Issued: September 22, 1994

Effective:

October 1, 1994

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff  
Section 9  
4th Revised Sheet 10  
Replacing 3rd Revised Sheet 10

ACCESS SERVICES

**RECEIVED**

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

DEC 23 1993

9.6 Rates and Charges

MISSOURI  
Public Service Commission

The rates and charges are:

A. Directory Assistance  
Service call, each . . . . . (CR) \$0.2975

B. Directory Access Service Rates and Charges

- Directory Access Installation Charge. . . . . Rates and charges are the same as those set forth in Section 6, in Paragraph 6.11.1, B., preceding.

- Directory Transport Rate Per Call

Call Miles

0 to 1 . . . . .	\$0.0028
Over 1 to 25. . . . .	0.0060
Over 25 to 50 . . . . .	0.0222
Over 50 . . . . .	0.0351

**CANCELLED**

OCT 1 1994  
BY 9500193  
TR-95-85  
Public Service Commission  
MISSOURI

**FILED**

JAN 1 1994  
93 - 224  
MISSOURI

Issued: **DEC 23 1993**

Effective: **JAN 01 1994** Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff  
Section 9  
3rd Revised Sheet 10  
Replacing 2nd Revised Sheet 10

RECEIVED

MAR 29 1993

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE--(Continued)

9.6 Rates and Charges

MISSOURI  
Public Service Commission  
Rates

The rates and charges are:

A. Directory Assistance  
Service call, each . . . . . \$0.4465

B. Directory Access Service Rates and Charges

- Directory Access Installation Charge. . . . . Rates and charges are the same as those set forth in Section 6, in Paragraph 6.11.1, B., preceding.

(FC)

- Directory Transport Rate Per Call

Call Miles

0 to 1 . . . . .	\$0.0028
Over 1 to 25. . . . .	0.0060
Over 25 to 50 . . . . .	0.0222
Over 50 . . . . .	0.0351

CANCELLED

OCT 01 1994  
BY 42 R.S.#10  
Public Service Commission  
MISSOURI

FILED

APR 11 1993  
92 - 304  
MO. PUBLIC SERVICE COMM.

Issued:

Effective:

MAR 26 1993

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

APR 11 1993

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff  
Section 9  
2nd Revised Sheet 10  
Replacing 1st Revised Sheet 10

ACCESS SERVICES

RECEIVED

9. DIRECTORY ASSISTANCE SERVICE--(Continued)

APR 25 1991

9.6 Rates and Charges

MISSOURI  
Public Service Commission  
Rates

The rates and charges are:

A. Directory Assistance  
Service call, each . . . . . (CR) \$0.4465

B. Directory Access Service

Rates and Charges

- Directory Access  
Installation Charge. . . . . Rates and charges are the same as those set forth in Section 6, in Paragraph 6.8.1, B., preceding.

- Directory Transport

Rate Per Call

Call Miles

0 to 1 . . . . .	\$0.0028
Over 1 to 25 . . . . .	0.0060
Over 25 to 50 . . . . .	0.0222
Over 50 . . . . .	0.0351

CANCELLED

APR 11 1993  
BY 3<sup>rd</sup> R.S. #10  
Public Service Commission  
MISSOURI

FILED

MAY 28 1991  
91 - 351  
Public Service Commission

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By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff  
Section 9  
1st Revised Sheet 10  
Replacing Original Sheet 10

ACCESS SERVICES



9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.6 Rates and Charges

The rates and charges are:

(CR) A. Directory Assistance  
Service call, each . . . . .

(CT) B. Directory Access Service  
- Directory Access  
Installation Charge. . . . .

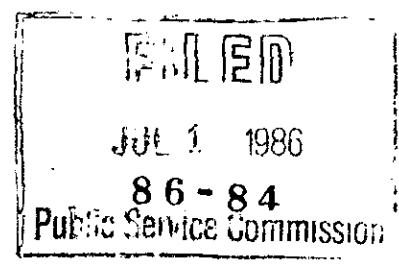
(CT) - Directory Transport

Rates and Charges  
Rates and charges are the same as those set forth in Section 6, in Paragraph 6.8.1, B., preceding.

	<u>Call Miles</u>	<u>Rate Per Call</u>
(CR)	0 to 1 . . . . .	\$.0028
(RT)		
(RT)		
(CR)	Over 1 to 25 . . . . .	0.0060
(CR)	Over 25 to 50 . . . . .	0.0222
(CR)	Over 50 . . . . .	0.0351
(RT)		

(DR)

CANCELLED  
MAY 28 1991  
BY *gms* *RS#10*  
Public Service Commission  
MISSOURI



Issued: JUN 27 1986                      Effective: JUL 1 1986 JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff  
Section 9  
Original Sheet 10

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

DEC 29 1983

9.6 Rates and Charges

The rates and charges are:

- A. Directory Assistance  
Service call, each . . . . .
  
- B. Directory Access Service
  - Switched Access Service  
Access Connection. . . . .

Rates

\$0.5604

Rates and Charges

Rates and charges are the same as those set forth in Section 6, in Paragraph 6.8.1, preceding, for the Access Connection and options ordered.

- Directory Transport

Rate Per Call

Call Miles

0 to 1 . . . . .	\$0.0023
Over 1 to 8 . . . . .	0.0052
Over 8 to 16 . . . . .	0.0060
Over 16 to 25 . . . . .	0.0064
Over 25 to 50 . . . . .	0.0104
Over 50 to 100 . . . . .	0.0145
Over 100 . . . . .	0.0231

Options

USOC

Monthly Rates

Nonrecurring Charges

Provision of other than Telephone Company-Selected Traffic Routing

- Direct Trunking in lieu of Tandem Trunking  
Per Directory Access  
Service Transmission Path . . . . . 1RTD+ ICB rates and charges apply
  
- Tandem Trunking in lieu of Direct Trunking  
Per Directory Access Service  
Transmission Path . . . . . 1RTT+ ICB rates and charges apply

**CANCELLED**  
JUL 1 1986  
BY 14 R.S. 10  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

**FILED**  
JAN - 1 1984

Issued: DEC 29 1983

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83 - 253