

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

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GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

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Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

CANCELED
May 3, 2012
Missouri Public
Service Commission
JI-2012-0570

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GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

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GENERAL AND LOCAL EXCHANGE TARIFF

2-11-00

SERVICE CHARGES

MAY 10 2000

A. General

1. Service Charges are nonrecurring charges shown in this Section and apply when the following activities are performed at the request of a customer:
 - a. Service Connections - New installations or subsequent additions of telephone service and/or semi-public telephone equipment. A move of an existing service to a different premise.
 - b. Inside Moves - Transfer of telephone service and/or semi-public telephone equipment from one location to another location within the same building or that portion of the same building occupied by the same customer, where there is no interruption of the service other than is incident to the work involved.
 - c. Changes - Substitution of semi-public telephone equipment, or rearrangement of such equipment and/or wiring which does not involve changes in location of the equipment or wiring. Also includes directory listing changes and other modifications or rearrangements that do not involve equipment or wiring.
 - d. Restoral Charge - Applicable for work associated with reconnecting service which has been temporarily disconnected for nonpayment.
2. Service Charges apply in addition to all other rates and charges.
3. The charges specified herein do not contemplate work being performed by Company employees at a time when overtime wages apply. If the customer requests that overtime labor be performed, a charge in addition to the specified charges will be made equal to the additional cost involved.
4. Payment of Service Charges
 - a. Payment of Service Charges for the establishment of service may be required prior to the establishment of service.
 - b. Residence Service Charges may be billed in equal amounts over periods not exceeding four (4) months. Only one such arrangement at any one time will be provided.

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Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission
00-182

FILED AUG 6 3 2000

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

B. Application of Service Charges

1. Service Ordering Charge

- a. The Service Ordering Charge is classified as either Initial or Subsequent. The charges are applicable for work done in receiving, recording, and processing information necessary to execute each customer request for connections of service (Initial Order Charge applies), to each order for a move, change, addition to existing service or records change (Subsequent Order Charge applies).
- b. A service order will usually be issued for all work or service ordered to be performed or provided at the same time on the same account and for the same premises. Service Ordering Charges apply separately where business and residence service are located on the same premises.
- c. Service Ordering Charges do not apply to the recovery by Company employees of semi-public telephone stations from a customer's premises.

2. Line Connection Charge

- a. The charge for work associated with provision of service from the central office including, but not limited to, central office connections, cable cross connections and/or outside plant connections up to and including the protector and/or the point of demarcation.
- b. This charge does not apply when service is assumed by a customer prior to discontinuance by another customer (supersedure) and there is no change of telephone number.
- c. This charge applies to each change in telephone number made at the request of the customer.
- d. This charge applies for each move of the service drop and/or the associated station protection device. (M)
- e. This charge applies to each change of party-line assignment made at the request of the customer.

3. Restoral Charge

- a. A Restoral Charge is applicable to each reconnection of service that is temporarily disconnected for nonpayment. (M)

(M) Material now appearing this sheet previously appeared on 1st Revised Sheet 3.

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Darlene N. Terry
Manager-Tariffs
Overland Park, KS

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Service Commission
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October 1, 2014
Missouri Public
Service Commission
JI-2015-0075

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

B. Application of Service Charges

MAY 10 2000

1. Service Ordering Charge

NO SERVICE CHARGE

- a. The Service Ordering Charge is classified as either Initial or Subsequent. The charges are applicable for work done in receiving, recording, and processing information necessary to execute each customer request for connections of service (Initial Order Charge applies), to each order for a move, change, addition to existing service or records change (Subsequent Order Charge applies).
- b. A service order will usually be issued for all work or service ordered to be performed or provided at the same time on the same account and for the same premises. Service Ordering Charges apply separately where business and residence service are located on the same premises.
- c. Service Ordering Charges do not apply to the recovery by Company employees of semi-public telephone stations from a customer's premises.

2. Line Connection Charge

- a. The charge for work associated with provision of service from the central office including, but not limited to, central office connections, cable cross connections and/or outside plant connections up to and including the protector and/or the point of demarcation.
- b. This charge does not apply when service is assumed by a customer prior to discontinuance by another customer (supersedure) and there is no change of telephone number.
- c. This charge applies to each change in telephone number made at the request of the customer.

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, MoCANCELLED
April 01, 2010
Missouri Public
Service Commission
JI-2010-0538Missouri Public
Service Commission
00-182
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GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

B. Application of Service Charges (Cont'd)

- 4. Returned Check Charge (M)
- a. A service charge will be billed to any customer whose check is not honored by a bank or other financial institution because the account is closed or does not have sufficient funds to cover such check, or for any other reason.
- 5. Service Charges are not applicable in the following situations:
 - a. Service upgrade of basic exchange service.
 - b. Billing address changes.
 - c. Changes to published from non-published service.
 - d. Installations, moves or changes made on the initiative of the Company, (e.g., changes made for maintenance reasons, changes in type of central office operation, etc.).
 - e. Removal of service.
 - f. Service established at an interim location nor to the subsequent re-establishment of service at the same or another location, due to the destruction of the customer's premises by a natural disaster, flood or other acts of God. (D)
 - g. Calling Card requests. (T)
 - h. Legal name changes. (T)
- 6. **United States Military** (N)
 - a. **For active duty members of the United States military and their dependents with valid military ID cards, all service charges typically applicable to central office reconnects will be waived when establishing local exchange access line service or transferring existing local exchange access line service from one location to another. Central office reconnects are defined as customer requests for service that do not require any physical work beyond the Company's central office.** (N)

(M) Material previously appearing this sheet now appears on 1st Revised Sheet 2.

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

B. Application of Service Charges (Cont'd)

2. Line Connection Charge (Cont'd)

- d. This charge applies for each move of the service drop and/or the associated station protection device.
- e. This charge applies to each change of party-line assignment made at the request of the customer.

3. Restoral Charge

- a. A Restoral Charge is applicable to each reconnection of service that is temporarily disconnected for nonpayment.

4. Returned Check Charge

- a. A service charge will be billed to any customer whose check is not honored by a bank or other financial institution because the account is closed or does not have sufficient funds to cover such check, or for any other reason.

(N)

(N)

5. Service Charges are not applicable in the following situations:

(T)

- a. Service upgrade of basic exchange service.
- b. Billing address changes.
- c. Changes to published from nonpublished service.
- d. Installations, moves or changes made on the initiative of the Company, (e.g., changes made for maintenance reasons, changes in type of central office operation, etc.).
- e. Removal of service.
- f. Reserved for Future Use.
- g. Service established at an interim location nor to the subsequent re-establishment of service at the same or another location, due to the destruction of the customer's premises by a natural disaster, flood or other acts of God.
- h. Calling Card requests.
- i. Legal name changes.

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Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

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GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

- B. Application of Service Charges (Cont'd)
- 2. Line Connection Charge (Cont'd)
 - d. This charge applies for each move of the service drop and/or the associated station protection device.
 - e. This charge applies to each change of party-line assignment made at the request of the customer.

 - 3. Restoral Charge
 - a. A Restoral Charge is applicable to each reconnection of service that is temporarily disconnected for nonpayment.

 - 4. Service Charges are not applicable in the following situations:
 - a. Service upgrade of basic exchange service.
 - b. Billing address changes.
 - c. Changes to published from nonpublished service.
 - d. Installations, moves or changes made on the initiative of the Company, (e.g., changes made for maintenance reasons, changes in type of central office operation, etc.).
 - e. Removal of service.
 - f. Reserved for Future Use.
 - g. Service established at an interim location nor to the subsequent re-establishment of service at the same or another location, due to the destruction of the customer's premises by a natural disaster, flood or other acts of God.
 - h. Calling Card requests.
 - i. Legal name changes.

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Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

C.	Rates and Charges				(T)
1.	NON-COMPETITIVE				(T)
		<u>GSEC</u>	<u>Nonrecurring Charge</u>		
			<u>Business</u>	<u>Residence</u>	
a.	Service Ordering Charge				(T)
	- Initial	NSOI	\$ 25.00	\$ 12.91	(T)
	- Subsequent	NSOS	10.00	3.94	(T)
b.	Line Connection Charge	NLC	15.00	7.52	(T)
c.	Restoral Charge	--	25.00	11.50	(T)
d.	Returned Check Charge (per each incident) :	--	25.00	25.00	(T) (R)
2.	COMPETITIVE				(T) (M)
		<u>GSEC</u>	<u>Nonrecurring Charge</u>		
			<u>Business</u>	<u>Residence</u>	
a.	Service Ordering Charge				(T)
	- Initial	NSOI	\$ 25.00	\$ 12.69	(T)
	- Subsequent	NSOS	10.00	3.88	(T)
b.	Line Connection Charge	NLC	15.00	7.41	(T)
c.	Restoral Charge	--	25.00	11.32	(T)
d.	Returned Check Charge (per each incident):	--	25.00	25.00	(M) (R) (T)

(M) Material now appearing on this page was previously found on 2nd Revised Sheet 4.1 of this section.

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Darlene N. Terry
Manager-Tariffs
Overland Park, KS

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Service Commission
JI-2015-0075

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

C. **Noncompetitive** Rates and Charges

	<u>GSEC</u>	<u>Nonrecurring Charge</u>	
		<u>Business</u>	<u>Residence</u>
1. Service Ordering Charge			
a. Initial	NSOI	\$ 25.00 (l)	\$ 12.91
b. Subsequent	NSOS	10.00 (l)	3.94
2. Line Connection Charge	NLC	15.00 (l)	7.52
3. Restoral Charge	--	25.00 (l)	11.50
4. Returned Check Charge (per each incident) :		26.25	26.25

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Chantel Mosby
Director, Tariffs
Monroe, Louisiana

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Service Commission
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GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

C. **Noncompetitive** Rates and Charges

	<u>GSEC</u>	<u>Nonrecurring Charge</u>	
		<u>Business</u>	<u>Residence</u>
1. Service Ordering Charge			
a. Initial	NSOI	\$ 24.85 (I)	\$ 12.91 (I)
b. Subsequent	NSOS	8.92 (I)	3.94 (I)
2. Line Connection Charge	NLC	13.90 (I)	7.52 (I)
3. Restoral Charge	--	22.85 (I)	11.50 (I)
4. Returned Check Charge (per each incident) :		26.25	26.25

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Chantel Mosby
Director, Tariffs and Compliance
Monroe, Louisiana

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October 1, 2009
Missouri Public
Service Commission
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Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

C. **Noncompetitive** Rates and Charges

	<u>GSEC</u>	<u>Nonrecurring Charge</u>	
		<u>Business</u>	<u>Residence</u>
1. Service Ordering Charge			
a. Initial	NSOI	\$ 24.29 (I)	\$ 12.62 (I)
b. Subsequent	NSOS	8.72 (I)	3.86 (I)
2. Line Connection Charge	NLC	13.59 (I)	7.36 (I)
3. Restoral Charge	--	22.34 (I)	11.25 (I)
4. Returned Check Charge (per each incident) :		26.25(I)	26.25(I)

Issued: July 16, 2007

Effective: September 1, 2007

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

C. **Noncompetitive Rates and Charges**

(T)

	<u>GSEC</u>	<u>Nonrecurring Charge</u>	
		<u>Business</u>	<u>Residence</u>
1. Service Ordering Charge			
a. Initial	NSOI	\$ 23.84 (R)	\$ 12.39 (R)
b. Subsequent	NSOS	8.56 (R)	3.79 (R)
2. Line Connection Charge	NLC	13.34 (R)	7.23 (R)
3. Restoral Charge	--	21.93 (R)	11.05 (R)
4. Returned Check Charge (per each incident):		25.00	25.00

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Effective: September 1, 2006

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

CANCELLED
Sept. 1, 2007
Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

C. Rates and Charges

	<u>GSEC</u>	<u>Nonrecurring Charge</u>		
		<u>Business</u>	<u>Residence</u>	
1. Service Ordering Charge				
a. Initial	NSOI	\$ 23.88	\$ 12.41	
b. Subsequent	NSOS	8.58	3.80	
2. Line Connection Charge	NLC	13.37	7.25	
3. Restoral Charge	--	21.97	11.07	
4. Returned Check Charge (per each incident):		25.00	25.00	(N)

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Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

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MO PSC

Cancelled

September 1, 2006

Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

C. Rates and Charges

	<u>GSEC</u>	<u>Nonrecurring Charge</u>		
		<u>Business</u>	<u>Residence</u>	
1. Service Ordering Charge				
a. Initial	NSOI	\$ 23.88	\$ 12.41	(R)
b. Subsequent	NSOS	8.58	3.80	(R)
2. Line Connection Charge	NLC	13.37	7.25	(R)
3. Restoral Charge	--	21.97	11.07	(R)

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

C. Rates and Charges

	<u>GSEC</u>	<u>Nonrecurring Charge</u>		
		<u>Business</u>	<u>Residence</u>	
1. Service Ordering Charge				
a. Initial	NSOI	\$ 24.40	\$ 12.68	(R)
b. Subsequent	NSOS	8.77	3.89	(R)
2. Line Connection Charge	NLC	13.66	7.41	(R)
3. Restoral Charge	--	22.45	11.31	(R)

CANCELLED
SEP 01 2005
By 3rd RS4
Public Service Commission
MISSOURI

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Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

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MO PSC

GENERAL AND LOCAL EXCHANGE TARIFF **Missouri Public**

REC'D JUL 28 2003

SERVICE CHARGES

Service Commission

C. Rates and Charges

	GSEC	Nonrecurring Charge	
		Business	Residence
1. Service Ordering Charge			
a. Initial	NSOI	\$ 25.05 (I)	\$ 13.02 (I)
b. Subsequent	NSOS	9.01 (I)	4.00
2. Line Connection Charge	NLC	14.03 (I)	7.61 (I)
3. Restoral Charge	--	23.05 (I)	11.62 (I)

CANCELLED

SEP 01 2004
By *JRS*
Public Service Commission
MISSOURI

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Kenneth Matzdorff
Chief Operating Officer
Wentzville, MO 63385

Missouri Public

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Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

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SERVICE CHARGES

MAY 10 2000

C. Rates and Charges

	GSEC	Nonrecurring Charge	
		Business	Residence
1. Service Ordering Charge			
a. Initial	NSOI	\$ 25.00	\$ 13.00
b. Subsequent	NSOS	9.00	4.00
2. Line Connection Charge	NLC	14.00	7.60
3. Restoral Charge	--	23.00	11.60

CANCELLED
SEP 06 2003
By *STAS4*
Public Service Commission
MISSOURI

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Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission
00-182

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GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

C. Rates and Charges (Continued) (C)

This page is reserved for future use.

(T) (M)

(M)

(M) Material previously appearing on this page now appears on 9th Revised Sheet 4 of this section.

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Darlene N. Terry
Manager-Tariffs
Overland Park, KS

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Missouri Public
Service Commission
JI-2012-0215

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October 1, 2014
Missouri Public
Service Commission
JI-2015-0075

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

C. **Competitive E** change Rates (Cont d)

	<u>GSEC</u>	<u>Nonrecurring Charge</u>	
		<u>Business</u>	<u>Residence</u>
1. Service Ordering Charge			
a. Initial	NSOI	\$ 25.00 (I)	\$ 12. 9
b. Subsequent	NSOS	10.00 (I)	3.88
2. Line Connection Charge	NLC	15.00 (I)	7.41
3. Restoral Charge	--	25.00 (I)	11.32
4. Returned Chec Charge (per each incident):		2 .25	2 .25

Issued: August 14, 2009

Chantel Mosby
irector, Tariffs
Monroe, Louisiana

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CANCELLED
January 1, 2012
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Service Commission
JI-2012-0215

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Missouri Public
Service Commission
JI-2010-0089

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

C. **Competitive E** change Rates (Cont d)

	<u>GSEC</u>	<u>Nonrecurring Charge</u>	
		<u>Business</u>	<u>Residence</u>
1. Service Ordering Charge			
a. Initial	NSOI	\$ 24.43 (I)	\$ 12. 9 (I)
b. Subsequent	NSOS	8.77 (I)	3.88 (I)
2. Line Connection Charge	NLC	13. 7 (I)	7.41 (I)
3. Restoral Charge	--	22.47 (I)	11.32 (I)
4. Returned Chec Charge (per each incident):		2 .25 (I)	2 .25 (I)

Issued: July 15, 2008

Effective: September 1, 2008

Chantel Mosby
Director, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

(N)

C. **Competitive** Exchange Rates (Cont'd)

	<u>GSEC</u>	<u>Nonrecurring Charge</u>	
		<u>Business</u>	<u>Residence</u>
1. Service Ordering Charge			
a. Initial	NSOI	\$ 23.88	\$ 12.41
b. Subsequent	NSOS	8.58	3.80
2. Line Connection Charge	NLC	13.37	7.25
3. Restoral Charge	--	21.97	11.07
4. Returned Check Charge (per each incident):		25.00	25.00

(N)

Issued: July 14, 2006

Effective: September 1, 2006

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered, the location, and the beginning and ending dates of the promotional period.

1. Winback Promotion

During the period November 12, 2009 through March 31, 2010, the Company will waive the applicable nonrecurring charges for each access line ordered by residential and business customers who previously established service with another Local Exchange Carrier and who now wish to return to the Company for Local Service.

2. Flexible Savings Bundle (Includes regulated and unregulated services)

During the period November 12, 2009 through March 31, 2010, the Company is offering a discount on certain features for business customers with 3 lines or less and who subscribe to the Tier One, Tier Two, or Unlimited Flexible Savings Bundle. The following feature options are available with Tier One and Tier Two: Caller ID, Call Waiting ID, Call Forwarding, Call Waiting, Voice Mail, and Hunting, where available. Tier One and Tier Two Customers with one, two, or three lines will receive the feature package at the rates of \$21.00, \$32.00, or \$43.00, respectively. Customers subscribing to the Unlimited Flexible Savings Bundle will have an unlimited choice of features for an additional \$5.00, per line. In addition, all applicable nonrecurring charges will be waived.

3. Second Line \$9.95 Bundle promotion

During the period November 12, 2009 through December 31, 2011, a bundled service offering is available to residential customers with at least one residential one-party access line. The offering includes an additional residential one-party access line with Call Waiting. The Company will waive the appropriate nonrecurring charges for residential customers subscribing to this promotion.

Residential Monthly Rate \$9.95 ^[1]^[2] (C)

^[1] **Effective September 1, 2014, the monthly rate for this promotional offer increased to \$12.95.** (I)

^[2] If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate. (T)

ISSUED:
July 31, 2014

BY: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
September 1, 2014

MO 14-08

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered, the location, and the beginning and ending dates of the promotional period.

1. Winback Promotion

During the period November 12, 2009 through March 31, 2010, the Company will waive the applicable nonrecurring charges for each access line ordered by residential and business customers who previously established service with another Local Exchange Carrier and who now wish to return to the Company for Local Service.

2. Flexible Savings Bundle (Includes regulated and unregulated services)

During the period November 12, 2009 through March 31, 2010, the Company is offering a discount on certain features for business customers with 3 lines or less and who subscribe to the Tier One, Tier Two, or Unlimited Flexible Savings Bundle. The following feature options are available with Tier One and Tier Two: Caller ID, Call Waiting ID, Call Forwarding, Call Waiting, Voice Mail, and Hunting, where available. Tier One and Tier Two Customers with one, two, or three lines will receive the feature package at the rates of \$21.00, \$32.00, or \$43.00, respectively. Customers subscribing to the Unlimited Flexible Savings Bundle will have an unlimited choice of features for an additional \$5.00, per line. In addition, all applicable nonrecurring charges will be waived.

3. Second Line \$9.95 Bundle promotion

During the period November 12, 2009 through **December 31, 2011**, a bundled service offering is available to residential customers with at least one residential one-party access line. The offering includes an additional residential one-party access line with Call Waiting. The Company will waive the appropriate nonrecurring charges for residential customers subscribing to this promotion. (C)

Residential Monthly Rate \$9.95*

* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered, the location, and the beginning and ending dates of the promotional period.

1. Winback Promotion

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During the period November 12, 2009 through March 31, 2010, the Company is offering a discount on certain features for business customers with 3 lines or less and who subscribe to the Tier One, Tier Two, or Unlimited Flexible Savings Bundle. The following feature options are available with Tier One and Tier Two: Caller ID, Call Waiting ID, Call Forwarding, Call Waiting, Voice Mail, and Hunting, where available. Tier One and Tier Two Customers with one, two, or three lines will receive the feature package at the rates of \$21.00, \$32.00, or \$43.00, respectively. Customers subscribing to the Unlimited Flexible Savings Bundle will have an unlimited choice of features for an additional \$5.00, per line. In addition, all applicable nonrecurring charges will be waived.

3. Second Line \$9.95 Bundle promotion

During the period November 12, 2009 through **March 31, 2011**, a bundled service offering is available to residential customers with at least one residential one-party access line. The offering includes an additional residential one-party access line with Call Waiting. The Company will waive the appropriate nonrecurring charges for residential customers subscribing to this promotion. (C)

Residential Monthly Rate \$9.95*

* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tarified monthly rate.

Issued: September 21, 2010

Effective: October 1, 2010

CANCELLED
April 1, 2011
Missouri Public
Service Commission
JI-2011-0478

Darlene N. Terry
Manager-Tariffs
Overland Park, KS

FILED
Missouri Public
Service Commission
JI-2011-0140

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered, the location, and the beginning and ending dates of the promotional period.

1. Winback Promotion

During the period November 12, 2009 through March 31, 2010, the Company will waive the applicable nonrecurring charges for each access line ordered by residential and business customers who previously established service with another Local Exchange Carrier and who now wish to return to the Company for Local Service.

2. Flexible Savings Bundle (Includes regulated and unregulated services)

During the period November 12, 2009 through March 31, 2010, the Company is offering a discount on certain features for business customers with 3 lines or less and who subscribe to the Tier One, Tier Two, or Unlimited Flexible Savings Bundle. The following feature options are available with Tier One and Tier Two: Caller ID, Call Waiting ID, Call Forwarding, Call Waiting, Voice Mail, and Hunting, where available. Tier One and Tier Two Customers with one, two, or three lines will receive the feature package at the rates of \$21.00, \$32.00, or \$43.00, respectively. Customers subscribing to the Unlimited Flexible Savings Bundle will have an unlimited choice of features for an additional \$5.00, per line. In addition, all applicable nonrecurring charges will be waived.

3. Second Line \$9.95 Bundle promotion

During the period November 12, 2009 through **September 30, 2010**, a bundled service offering is available to residential customers with at least one residential one-party access line. The offering includes an additional residential one-party access line with Call Waiting. The Company will waive the appropriate nonrecurring charges for residential customers subscribing to this promotion. (C)

Residential Monthly Rate \$9.95*

* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered, the location, and the beginning and ending dates of the promotional period.

1. Winback Promotion

During the period November 12, 2009 through March 31, 2010, the Company will waive the applicable nonrecurring charges for each access line ordered by residential and business customers who previously established service with another Local Exchange Carrier and who now wish to return to the Company for Local Service.

2. Flexible Savings Bundle (Includes regulated and unregulated services)

During the period November 12, 2009 through March 31, 2010, the Company is offering a discount on certain features for business customers with 3 lines or less and who subscribe to the Tier One, Tier Two, or Unlimited Flexible Savings Bundle. The following feature options are available with Tier One and Tier Two: Caller ID, Call Waiting ID, Call Forwarding, Call Waiting, Voice Mail, and Hunting, where available. Tier One and Tier Two Customers with one, two, or three lines will receive the feature package at the rates of \$21.00, \$32.00, or \$43.00, respectively. Customers subscribing to the Unlimited Flexible Savings Bundle will have an unlimited choice of features for an additional \$5.00, per line. In addition, all applicable nonrecurring charges will be waived.

3. Second Line \$9.95 Bundle promotion

During the period November 12, 2009 through **June 30, 2010**, a bundled service offering is available to residential customers with at least one residential one-party access line. The offering includes an additional residential one-party access line with Call Waiting. The Company will waive the appropriate nonrecurring charges for residential customers subscribing to this promotion. (C)

Residential Monthly Rate \$9.95*

* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered, the location, and the beginning and ending dates of the promotional period.

1. **Winback Promotion**

(C)

During the period November 12, 2009 through March 31, 2010, the Company will waive the applicable nonrecurring charges for each access line ordered by residential **and business** customers who previously established service with another Local Exchange Carrier and who now wish to return to **the Company** for Local Service.

(C)

(C)

(T)

2. Flexible Savings Bundle (Includes regulated and unregulated services)

During the period November 12, 2009 through March 31, 2010, the Company is offering a discount on certain features for business customers with 3 lines or less and who subscribe to the Tier One, Tier Two, or Unlimited Flexible Savings Bundle. The following feature options are available with Tier One and Tier Two: Caller ID, Call Waiting ID, Call Forwarding, Call Waiting, Voice Mail, and Hunting, where available. Tier One and Tier Two Customers with one, two, or three lines will receive the feature package at the rates of \$21.00, \$32.00, or \$43.00, respectively. Customers subscribing to the Unlimited Flexible Savings Bundle will have an unlimited choice of features for an additional \$5.00, per line. In addition, all applicable nonrecurring charges will be waived.

(C)

3. Second Line \$9.95 Bundle promotion

During the period November 12, 2009 through March 31, 2010, a bundled service offering is available to residential customers with at least one residential one-party access line. The offering includes an additional residential one-party access line with Call Waiting. The Company will waive the appropriate nonrecurring charges for residential customers subscribing to this promotion.

(C)

Residential Monthly Rate \$9.95*

* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

ISSUED:
November 2, 2009

CANCELLED
April 1, 2010
Missouri Public
Service Commission
JI-2010-0572

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
November 12, 2009

FILED
Missouri Public
Service Commission
JL-2010-0321

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered, the location, and the beginning and ending dates of the promotional period.

1. Residential Winback Promotion: For a period of 90 days beginning July 10, 2009, the Company will waive the applicable nonrecurring charges for each access line ordered by residential customers who previously established service with another Local Exchange Carrier and who now wish to return to CenturyTel for Local Service. (C)

2. Flexible Savings Bundle (Includes regulated and unregulated services) (C)

For a period of 90 days beginning July 10, 2009, CenturyTel is offering a discount on certain features for business customers with 3 lines or less and who subscribe to the Tier One, Tier Two, or Unlimited Flexible Savings Bundle. The following feature options are available with Tier One and Tier Two: Caller ID, Call Waiting ID, Call Forwarding, Call Waiting, Voice Mail, and Hunting, where available. Tier One and Tier Two Customers with one, two, or three lines will receive the feature package at the rates of \$21.00, \$32.00, or \$43.00, respectively. Customers subscribing to the Unlimited Flexible Savings Bundle will have an unlimited choice of features for an additional \$5.00, per line. In addition, all applicable nonrecurring charges will be waived.

3. Second Line \$9.95 Bundle promotion (C)

For a period of 90 days beginning July 10, 2009, a bundled service offering is available to residential customers with at least one residential one-party access line. The offering includes an additional residential one-party access line with Call Waiting. The Company will waive the appropriate nonrecurring charges for residential customers subscribing to this promotion.

Residential Monthly Rate \$9.95*

- If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

Issued: June 30, 2009

Effective: July 10, 2009

Chantel Mosby
Director, Tariffs and Compliance
Monroe, Louisiana

CANCELLED
November 12, 2009
Missouri Public
Service Commission
JI-2010-0321

FILED
Missouri Public
Service Commission
JI-2009-0897

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered, the location, and the beginning and ending dates of the promotional period.

1. Residential Winback Promotion: For a period of 90 days beginning April 1, 2009, the Company will waive the applicable nonrecurring charges for each access line ordered by residential customers who previously established service with another Local Exchange Carrier and who now wish to return to CenturyTel for Local Service. (C)

2. Flexible Savings Bundle (Includes regulated and unregulated services)

For a period of 90 days beginning April 1, 2009, CenturyTel is offering a discount on certain features for business customers with 3 lines or less and who subscribe to the Tier One, Tier Two, or Unlimited Flexible Savings Bundle. The following feature options are available with Tier One and Tier Two: Caller ID, Call Waiting ID, Call Forwarding, Call Waiting, Voice Mail, and Hunting, where available. Tier One and Tier Two Customers with one, two, or three lines will receive the feature package at the rates of \$21.00, \$32.00, or \$43.00, respectively. Customers subscribing to the Unlimited Flexible Savings Bundle will have an unlimited choice of features for an additional \$5.00, per line. In addition, all applicable nonrecurring charges will be waived. (C)

3. Second Line \$9.95 Bundle promotion

For a period of 90 days beginning April 1, 2009,, a bundled service offering is available to residential customers with at least one residential one-party access line. The offering includes an additional residential one-party access line with Call Waiting. The Company will waive the appropriate nonrecurring charges for residential customers subscribing to this promotion. (C)

Residential Monthly Rate \$9.95*

- If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

Issued: March 13, 2009

Effective: March 23, 2009

Chantel Mosby
Director, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered, the location, and the beginning and ending dates of the promotional period.

1. Residential Winback Promotion: For a period of 90 days beginning October 3, 2008, the Company will waive the applicable nonrecurring charges for each access line ordered by residential customers who previously established service with another Local Exchange Carrier and who now wish to return to CenturyTel for Local Service. (C)

2. Flexible Savings Bundle (Includes regulated and unregulated services)

For a period of 90 days beginning October 3, 2008, CenturyTel is offering a discount on certain features for business customers with 3 lines or less and who subscribe to the Tier One, Tier Two, or Unlimited Flexible Savings Bundle. The following feature options are available with Tier One and Tier Two: Caller ID, Call Waiting ID, Call Forwarding, Call Waiting, Voice Mail, and Hunting, where available. Tier One and Tier Two Customers with one, two, or three lines will receive the feature package at the rates of \$21.00, \$32.00, or \$43.00, respectively. Customers subscribing to the Unlimited Flexible Savings Bundle will have an unlimited choice of features for an additional \$5.00, per line. In addition, all applicable nonrecurring charges will be waived. (C)

3. Second Line \$9.95 Bundle promotion

For a period of 90 days beginning October 3, 2008, a bundled service offering is available to residential customers with at least one residential one-party access line. The offering includes an additional residential one-party access line with Call Waiting. The Company will waive the appropriate nonrecurring charges for residential customers subscribing to this promotion. (C)

Residential Monthly Rate \$9.95*

* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

Issued: September 23, 2008

Effective: October 3, 2008

Chantel Mosby
Director, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered, the location, and the beginning and ending dates of the promotional period.

1. Residential Winback Promotion: For a period of 90 days beginning July 1, 2008, the Company will waive the applicable nonrecurring charges for each access line ordered by residential customers who previously established service with another Local Exchange Carrier and who now wish to return to CenturyTel for Local Service. (C)

2. Flexible Savings Bundle (Includes regulated and unregulated services)

For a period of 90 days beginning July 1, 2008, CenturyTel is offering a discount on certain features for business customers with 3 lines or less and who subscribe to the Tier One, Tier Two, or Unlimited Flexible Savings Bundle. The following feature options are available with Tier One and Tier Two: Caller ID, Call Waiting ID, Call Forwarding, Call Waiting, Voice Mail, and Hunting, where available. Tier One and Tier Two Customers with one, two, or three lines will receive the feature package at the rates of \$21.00, \$32.00, or \$43.00, respectively. Customers subscribing to the Unlimited Flexible Savings Bundle will have an unlimited choice of features for an additional \$5.00, per line. In addition, all applicable nonrecurring charges will be waived. (C)

3. Second Line \$9.95 Bundle promotion

For a period of 90 days beginning July 1, 2008, a bundled service offering is available to residential customers with at least one residential one-party access line. The offering includes an additional residential one-party access line with Call Waiting. The Company will waive the appropriate nonrecurring charges for residential customers subscribing to this promotion. (C)

Residential Monthly Rate \$9.95*

* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

Issued: June 19, 2008

Effective: June 29, 2008

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GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered, the location, and the beginning and ending dates of the promotional period.

1. Residential Winback Promotion: For a period of 90 days beginning April 1, 2008, the Company will waive the applicable nonrecurring charges for each access line ordered by residential customers who previously established service with another Local Exchange Carrier and who now wish to return to CenturyTel for Local Service. (C)

2. Flexible Savings Bundle (Includes regulated and unregulated services) (T)

For a period of 90 days beginning April 1, 2008, CenturyTel is offering a discount on certain features for business customers with 3 lines or less and who subscribe to the Tier One, Tier Two, or Unlimited Flexible Savings Bundle. The following feature options are available with Tier One and Tier Two: Caller ID, Call Waiting ID, Call Forwarding, Call Waiting, Voice Mail, and Hunting, where available. Tier One and Tier Two Customers with one, two, or three lines will receive the feature package at the rates of \$21.00, \$32.00, or \$43.00, respectively. Customers subscribing to the Unlimited Flexible Savings Bundle will have an unlimited choice of features for an additional \$5.00, per line. In addition, all applicable nonrecurring charges will be waived. (C)

3. Second Line \$9.95 Bundle promotion (D)
(N)

For a period of 90 days beginning April 1, 2008, a bundled service offering is available to residential customers with at least one residential one-party access line. The offering includes an additional residential one-party access line with Call Waiting. The Company will waive the appropriate nonrecurring charges for residential customers subscribing to this promotion.

Residential Monthly Rate \$9.95*

* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

(N)

Issued: March 14, 2008

Effective: March 24, 2008

Chantel Mosby
Director, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered, the location, and the beginning and ending dates of the promotional period.

1. Residential Winback Promotion: For a period of 90 days beginning January 1, 2008, (C) the Company will waive the applicable nonrecurring charges for each access line ordered by residential customers who previously established service with another Local Exchange Carrier and who now wish to return to CenturyTel for Local Service.

2. Flexible Savings Bundle (Includes regulated and unregulated services)

For a period of 90 days beginning January 1, 2008, CenturyTel is offering a discount (C) on certain features for business customers with 3 lines or less and who subscribe to the Tier One, Tier Two, or Unlimited Flexible Savings Bundle. The following feature options are available with Tier One and Tier Two: Caller ID, Call Waiting ID, Call Forwarding, Call Waiting, Voice Mail, and Hunting, where available. Tier One and Tier Two Customers with one, two, or three lines will receive the feature package at the rates of \$21.00, \$32.00, or \$43.00, respectively. Customers subscribing to the Unlimited Flexible Savings Bundle will have an unlimited choice of features for an additional \$5.00, per line. In addition, all applicable nonrecurring charges will be waived.

Issued: December 21, 2007

Effective: January 1, 2008

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered, the location, and the beginning and ending dates of the promotional period.

1. Residential Winback Promotion: For a period of 90 days beginning October 1, 2007, the Company will waive the applicable nonrecurring charges for each access line ordered by residential customers who previously established service with another Local Exchange Carrier and who now wish to return to CenturyTel for Local Service. (T)(C)

2. Flexible Savings Bundle (Includes regulated and unregulated services) (T)(N)

For a period of 90 days beginning October 1, 2007, CenturyTel is offering a discount on certain features for business customers with 3 lines or less and who subscribe to the Tier One, Tier Two, or Unlimited Flexible Savings Bundle. The following feature options are available with Tier One and Tier Two: Caller ID, Call Waiting ID, Call Forwarding, Call Waiting, Voice Mail, and Hunting, where available. Tier One and Tier Two Customers with one, two, or three lines will receive the feature package at the rates of \$21.00, \$32.00, or \$43.00, respectively. Customers subscribing to the Unlimited Flexible Savings Bundle will have an unlimited choice of features for an additional \$5.00, per line. In addition, all applicable nonrecurring charges will be waived.

(N)

Issued: September 21, 2007

Effective: October 1, 2007

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered, the location, and the beginning and ending dates of the promotional period.

(D)

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(D)

1. Residential Winback Promotion: For a period of 70 days beginning July 21, 2007, the Company will waive the applicable nonrecurring charges for each access line ordered by residential customers who previously established service with another Local Exchange Carrier and who now wish to return to CenturyTel for Local Service.

(T)(C)

(D)

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(D)

Issued: July 12, 2007

Effective: July 21, 2007

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered, the location, and the beginning and ending dates of the promotional period.

1. Residential Move Promotion: For a period of 90 days beginning April 1, 2007, the Company will waive the nonrecurring charges for residential customers moving from their current location to a new location within the company serving area who subscribe to a Simple Choice bundle. Simple Choice is not available to Key, Centrex, and PBX customers. (C)
(C)
2. Residential Winback Promotion: For a period of 90 days beginning April 1, 2007, the Company will waive the applicable nonrecurring charges for each access line ordered by residential customers who previously established service with another Local Exchange Carrier and who now wish to return to CenturyTel for Local Service.
3. Simple Choice Lite: For a period of 90 days beginning April 1, 2007, where 256K DSL is available, residential customers who subscribe for a 12-month commitment can receive an access line, 256K DSL with Anti-Virus protection, 100 minutes of long distance calling, (\$0.12 per minute over 100 minutes), Voice Messaging, Call Waiting, and 3-Way Calling for a package price listed below. Applicable nonrecurring charges are also waived.

\$44.95 - All Exchanges where 256K DSL is available

Issued: May 21, 2007

Effective: June 20, 2007

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered, the location, and the beginning and ending dates of the promotional period.

1. Residential Move Promotion: For a period of 90 days beginning April 1, 2007, the Company will waive the nonrecurring charges for residential customers moving from their current location to a new location within the company serving area who subscribe to a Simple Choice bundle. (C)
2. Residential Winback Promotion: For a period of 90 days beginning April 1, 2007, the Company will waive the applicable nonrecurring charges for each access line ordered by residential customers who previously established service with another Local Exchange Carrier and who now wish to return to CenturyTel for Local Service. (C)
3. Simple Choice Lite: For a period of 90 days beginning April 1, 2007, where 256K DSL is available, residential customers who subscribe for a 12 month commitment can receive an access line, 256K DSL with Anti-Virus protection, 100 minutes of long distance calling, (\$0.12 per minute over 100 minutes), Voice Messaging, Call Waiting, and 3-Way Calling for a package price listed below. Applicable nonrecurring charges are also waived. (C)

\$44.95 - All Exchanges where 256K DSL is available

Issued: March 22, 2007

Effective: April 1, 2007

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered, the location, and the beginning and ending dates of the promotional period.

1. For a period of 90 days beginning January 1, 2007, the Company will waive the nonrecurring charges for residential customers moving from their current location to a new location within the company serving area who subscribe to a Simple Choice bundle. (C)
(C)
2. For a period of 90 days beginning January 1, 2007, the Company will waive the applicable nonrecurring charges for each access line ordered by residential customers who previously established service with another Local Exchange Carrier and who now wish to return to Spectra for Local Service. (C)
3. For a period of 90 days beginning January 1, 2007, where 256K DSL is available, residential customers who subscribe for a 12 month commitment can receive an access line, 256K DSL with Anti-Virus protection, 100 minutes of long distance calling, (\$0.12 per minute over 100 minutes), Voice Messaging, Call Waiting, and Call Forwarding for a package price listed below. Applicable nonrecurring charges are also waived. (N)
|
\$44.95 - All Exchanges where 256K DSL is available (N)

Issued: December 14, 2006

Effective: December 24, 2006

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered, the location, and the beginning and ending dates of the promotional period.

1. For a period August 1, 2006 through October 28, 2006, not to exceed 90 days from the promotion start date, the Company will waive the installation charges (Service Order and Connection charges) for residential customers moving from their current location to a new location within the company serving area who subscribe to a Simple Choice bundle.

2. For a period of 90 days beginning October 1, 2006 the Company will waive the applicable nonrecurring charges for each access line ordered by residential customers who previously established service with another Local Exchange Carrier and who now wish to return to CenturyTel for Local Service.

(N)
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(N)

Issued: September 18, 2006

Effective: October 1, 2006

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

Cancelled

Filed

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered, the location, and the beginning and ending dates of the promotional period.

1. For a period August 1, 2006 through October 28, 2006, not to exceed 90 days from the promotion start date, the Company will waive the installation charges (Service Order and Connection charges) for residential customers moving from their current location to a new location within the company serving area who subscribe to a Simple Choice bundle. (N)
2. During the period August 1, 2006 through October 28, 2006 not to exceed 90 days from the promotion start date, the Company will waive the applicable nonrecurring charges for each access line ordered by residential customers who previously established service with another Local Exchange Carrier and who now wish to return to CenturyTel for Local Service. (N)

(D)

(D)

Issued: July 19, 2006

Effective: August 1, 2006

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

Cancelled

October 1, 2006

Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered, the location, and the beginning and ending dates of the promotional period.

1. For the period October 1, 2003 through December 1, 2003 customers who order any version of Simple Choice™ excluding Simple Choice Two will receive a \$5.00 credit per month for 3 months (\$15.00 total). This promotion is available to business customers with one to three lines and residential customers.
2. Residential and single-line business customers who install an additional line at the same premises between October 1, 2004 and December 31, 2004, will receive a waiver of the non-recurring service charges. (N)
3. Customers who subscribe to Caller ID during the period October 15, 2004 through December 15, 2004 will be offered a waiver of two months recurring charges. (N)
(N)
4. For the period January 5, 2004 through March 31, 2004, the company will offer a promotion in which customers who subscribe to Voice Mail and an additional line will receive the first months Voice Mail free and receive the first months Voice Mail Complementary Services Package free.
5. Residential and single-line business customers who install any custom calling feature, including Caller ID, during the period October 15, 2004 through December 15, 2004 will have the nonrecurring charges waived for installation of the service. (N)
6. Business or Centrex customers, who subscribe to additional or new Centrex lines during the promotional period from January 15, 2004 through March 15, 2004, will receive a waiver of the non-recurring service charges.

Issued: September 10, 2004

Effective: October 1, 2004

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, LA

Cancelled

August 1, 2006

Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public
Service Commission

REC'D JUN 18 2004

SERVICE CHARGES

D. Special Promotions

The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered, the location, and the beginning and ending dates of the promotional period.

1. For the period October 1, 2003 through December 1, 2003 customers who order any version of Simple Choice™ excluding Simple Choice Two will receive a \$5.00 credit per month for 3 months (\$15.00 total). This promotion is available to business customers with one to three lines and residential customers.
2. Residential and single-line business customers who install an additional line at the same premises between July 1, 2004 and September 30, 2004, will receive a waiver of the non-recurring service charges. (N)
3. Customers who subscribe to Caller ID during the period July 15, 2004 and September 30, 2004 will receive a waiver of the first months recurring charge. (N)
4. For the period January 5, 2004 through March 31, 2004, the company will offer a promotion in which customers who subscribe to Voice Mail and an additional line will receive the first months Voice Mail free and receive the first months Voice Mail Complementary Services Package free.
5. Residential and single-line business customers who install any custom calling feature, including Caller ID, during the period July 15, 2004 through September 30, 2004 will have the nonrecurring charges waived for installation of the service. (N)
6. Business or Centrex customers, who subscribe to additional or new Centrex lines during the promotional period from January 15, 2004 through March 15, 2004, will receive a waiver of the non-recurring service charges. **CANCELLED**

OCT 01 2004
15th RS 5
Public Service Commission
MISSOURI

Issued: June 18, 2004

Effective: July 1, 2004

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, LA

Missouri Public
Service Commission

FILED JUL 01 2004

CANCELLED

GENERAL AND LOCAL EXCHANGE TARIFF

JUL 01 2004
By **JHRSS**
Public Service Commission
MISSOURI

SERVICE CHARGES

Missouri Public

REC'D MAR 01 2004

D. Special Promotions

Service Commission

The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered, the location, and the beginning and ending dates of the promotional period.

1. For the period October 1, 2003 through December 1, 2003 customers who order any version of Simple Choice™ excluding Simple Choice Two will receive a \$5.00 credit per month for 3 months (\$15.00 total). This promotion is available to business customers with one to three lines and residential customers.
2. Residential and single-line business customers who install an additional line at the same premises between January 5, 2004 and March 31, 2004, will receive a waiver of the non-recurring service charges.
3. Customers who subscribe to Caller ID during the period January 5, 2004 through March 31, 2004 will receive a waiver of the first months recurring charge. (C)
4. For the period January 5, 2004 through March 31, 2004, the company will offer a promotion in which customers who subscribe to Voice Mail and an additional line will receive the first months Voice Mail free and receive the first months Voice Mail Complementary Services Package free.
5. Residential and single-line business customers who install any custom calling feature, including Caller ID, during the promotional period January 5, 2004 through March 31, 2004 will have the nonrecurring charges waived for installation of the service. (C)
(C)
6. Business or Centrex customers, who subscribe to additional or new Centrex lines during the promotional period from January 15, 2004 through March 15, 2004, will receive a waiver of the non-recurring service charges.

Issued: March 1, 2004

Effective: March 11, 2004

Kenneth Matzdorff
Chief Operating Officer
Wentzville, MO 63385

Missouri Public
Service Commission

FILED MAR 11 2004

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

SERVICE CHARGES

REC'D DEC 10 2003

D. Special Promotions

Service Commission

The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered, the location, and the beginning and ending dates of the promotional period.

1. For the period October 1, 2003 through December 1, 2003 customers who order any version of Simple Choice™ excluding Simple Choice Two will receive a \$5.00 credit per month for 3 months (\$15.00 total). This promotion is available to business customers with one to three lines and residential customers.
2. Residential and single-line business customers who install an additional line at the same premises between January 5, 2004 and March 31, 2004, will receive a waiver of the non-recurring service charges. (N)
3. Customers who subscribe to Caller ID during the period January 5, 2004 through February 29, 2004 will receive a waiver of the first months recurring charge. (N)
(N)
4. For the period January 5, 2004 through March 31, 2004, the company will offer a promotion in which customers who subscribe to Voice Mail and an additional line will receive the first months Voice Mail free and receive the first months Voice Mail Complementary Services Package free. (N)
5. Residential and single-line business customers who install any custom calling feature, including Caller ID, during the promotional period January 5, 2004 through February 29, 2004 will have the nonrecurring charges waived for installation of the service. (N)
(N)
6. Business or Centrex customers, who subscribe to additional or new Centrex lines during the promotional period from January 15, 2004 through March 15, 2004, will receive a waiver of the non-recurring service charges. (N)
(N)
(N)

CANCELLED

MAR 11 2004
13th PS 5

Issued: December 10, 2003

Public Service Commission
MISSOURI

Effective: January 5, 2004

Kenneth Matzdorff
Chief Operating Officer
Wentzville, MO 63385

Missouri Public
Service Commission

FILED JAN 05 2004

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

SERVICE CHARGES

REC'D SEP 04 2003

Service Commission

D. Special Promotions

The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered, the location, and the beginning and ending dates of the promotional period.

1. For the period October 1, 2003 through December 1, 2003 customers who order any version of Simple Choice™ excluding Simple Choice Two will receive a \$5.00 credit per month for 3 months (\$15.00 total). This promotion is available to business customers with one to three lines and residential customers. (N)
2. Residential and single-line business customers who install an additional line at the same premises between August 1, 2003 and September 30, 2003, will receive a waiver of the non-recurring service charges. (N)
3. Caller ID: Customers who subscribe to Caller ID during the period October 1, 2003 through December 1, 2003 will be offered a reduced rate of \$.99 for 3 months plus free activation. (N)
4. For the period October 1, 2003 through December 1, 2003, the company will offer a promotion in which customers who subscribe to Voice Mail and an additional line will receive the first months Voice Mail free and receive the first months Voice Mail Complementary Services Package free. (N)
5. Residential and single-line business customers who install any custom calling feature, including Caller ID, during the promotional period October 1, 2003 through December 1, 2003 will have the nonrecurring charges waived for installation of the service. (N)
6. Residential and single-line business customers who install an additional line at the same premises between October 15, 2003 and December 31, 2003, will receive a waiver of the non-recurring service charges. (N)

Issued: September 4, 2003

Effective: October 1, 2003

CANCELLED

Kenneth Matzdorff
Chief Operating Officer
Wentzville, MO 63385

Missouri Public
Service Commission

JAN 05 2004
By 12th BSS
Public Service Commission
MISSOURI

FILED OCT 01 2003

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public
Service Commission

SERVICE CHARGES

RET'D JUL 01 2003

D. Special Promotions

The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered, the location, and the beginning and ending dates of the promotional period.

1. Business or Centrex customers, who subscribe to additional or new Centrex lines during the promotional period from July 15, 2003 through September 15, 2003, will receive a waiver of the non-recurring service charges. (C)
2. Residential and single-line business customers who install an additional line at the same premises between August 1, 2003 and September 3 2003, will receive a waiver of the non-recurring service charges. (C)
3. 90 Day Guarantee/Caller ID: Customers who subscribe to Caller ID during the period July 15, 2003 through September 15, 2003 will be offered: (C)
 1. a 90 day satisfaction guarantee where if they are dissatisfied with the service and disconnect within the first 90 days, they will be given credit for the entire time they have had the service, up to 90 days, or:
 2. a credit for the first months recurring charge (C)
4. For the period July 15, 2003 through September 15, 2003 customers who order Simple Choice™ Service will receive a \$10.00 credit on their first month's bill. A customer is only eligible for one \$10.00 credit per account. (N)
5. Residential and single-line business customers who install any custom calling feature, including Caller ID , during the promotional period July 15, 2003 through September 15, 2003 will have the nonrecurring charges waived for installation of the service.
6. Residential and single-line business customers who install an additional line at the same premises between October 15, 2003 and December 31, 2003, will receive a waiver of the non-recurring service charges. (N)

CANCELLED

By 11/4/03 RS 5 (N)
Public Service Commission
MISSOURI

Issued: July 1, 2003

Effective: July 11, 2003

Kenneth Matzdorff
Chief Operating Officer
Wentzville, MO 63385

Missouri Public
Service Commission

FILED JUL 11 2003

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public
Service Commission

RFC'D MAY 06 2003

SERVICE CHARGES

D. Special Promotions

The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered, the location, and the beginning and ending dates of the promotional period.

1. Business or Centrex customers, who subscribe to additional or new Centrex lines and features during the promotional period from January 15, 2003 through March 15, 2003, will receive a waiver of the non-recurring service charges. The promotion also includes a waiver of the first month's rate for Centrex features.
2. Residential and single-line business customers who install an additional line at the same premises between March 15, 2003 and June 30, 2003, will receive a waiver of the non-recurring service charges. (C)
3. Residential and single-line business customers who subscribe to Caller ID between April 15, 2003 and June 15, 2003 will receive a waiver of the Non-recurring Service Charge and the first month's recurring rate. In conjunction with the Caller ID promotion the Non-recurring Service Charge for each additional custom-calling feature installed at the same premises will be waived.

During the same period customers who sign up for Simple Choice™ Service and keep the service for at least two months will be eligible to receive a rebate check of \$25.00. In order to receive the rebate, customers must submit copies of their bills by October 31, 2003 as proof of service. Customers who have not paid their bills for service are not eligible for the rebate.

CANCELLED

JUL 11 2003
10h 255
Missouri Public Service Commission
MISSOURI

Issued: May 6, 2003

Effective: June 15, 2003

Kenneth Matzdorff
Chief Operating Officer
Wentzville, MO 63385

Missouri Public
Service Commission

FILED JUN 15 2003

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public
Service Commission

REC'D MAR 14 2003

SERVICE CHARGES

D. Special Promotions

The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered, the location, and the beginning and ending dates of the promotional period.

1. Business or Centrex customers, who subscribe to additional or new Centrex lines and features during the promotional period from January 15, 2003 through March 15, 2003, will receive a waiver of the non-recurring service charges. The promotion also includes a waiver of the first month's rate for Centrex features.
2. Residential and single-line business customers who install an additional line at the same premises between March 15, 2003 and June 15, 2003, will receive a waiver of the non-recurring service charges.
3. Residential and single-line business customers who subscribe to Caller ID between April 15, 2003 and June 15, 2003 will receive a waiver of the Non-recurring Service Charge and the first month's recurring rate. In conjunction with the Caller ID promotion the Non-recurring Service Charge for each additional custom-calling feature installed at the same premises will be waived.

During the same period customers who sign up for Simple Choice™ Service and keep the service for at least two months will be eligible to receive a rebate check of \$25.00. In order to receive the rebate, customers must submit copies of their bills by October 31, 2003 as proof of service. Customers who have not paid their bills for service are not eligible for the rebate.

CANCELLED

JUN 15 2003
AURS 5
Missouri Service Commission
MISSOURI

Issued: March 14, 2003

Effective: March 24, 2003

Kenneth Matzdorff
Chief Operating Officer
Wentzville, MO

Missouri Public
Service Commission

FILED MAR 24 2003

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public
Service Commission

SERVICE CHARGES

REC'D JAN 30 2003

D. Special Promotions

The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered, the location, and the beginning and ending dates of the promotional period.

1. Business or Centrex customers, who subscribe to additional or new Centrex lines and features during the promotional period from January 15, 2003 through March 15, 2003, will receive a waiver of the non-recurring service charges. The promotion also includes a waiver of the first month's rate for Centrex features.
2. Residential and single-line business customers who install an additional line at the same premises between March 15, 2003 and June 15, 2003, will receive a waiver of the non-recurring service charges.

(N)
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(N)

CANCELLED

MAR 24 2003
SHRS 5
MISSOURI PUBLIC SERVICE COMMISSION
MISSOURI

Issued: January 30, 2003

Effective: March 1, 2003

Kenneth Matzdorff
Chief Operating Officer
Wentzville, MO 63385

Missouri Public
Service Commission

FILED MAR 01 2003

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public
Service Commission

SERVICE CHARGES

REC'D DEC 24 2002

D. Special Promotions

The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered, the location, and the beginning and ending dates of the promotional period.

1. Business or Centrex customers, who subscribe to additional or new Centrex lines and features during the promotional period from January 15, 2003 through March 15, 2003, will receive a waiver of the non-recurring service charges. The promotion also includes a waiver of the first month's rate for Centrex features.

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CANCELLED

MAR 01 2003
74RS5
Public Service Commission
MISSOURI

Missouri Public
Service Commission

FILED JAN 15 2003

Issued: December 24, 2002

Effective: January 15, 2003

Kenneth Matzdorff
Chief Operating Officer
Kansas City, MO 64138

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

REC'D SEP 24 2002

SERVICE CHARGES

Service Commission

D. Special Promotions

The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered, the location, and the beginning and ending dates of the promotional period.

1. Residential and single-line business customers who install any custom calling feature at the same premises between October 15, 2002 and December 31, 2002, will receive a waiver of the non-recurring service charges. (C)

CANCELLED

JAN 15 2003
6th RS 5
Public Service Commission
MISSOURI

Issued: September 24, 2002

Effective: October 4, 2002

Kenneth Matzdorff
Chief Operating Officer
Wentzville, MO 63385

Missouri Public

FILED OCT 04 2002

Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF
Missouri Public

REC'D MAR 20 2002

SERVICE CHARGES

D. Special Promotions

Service Commission

The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered, the location, and the beginning and ending dates of the promotional period.

1. Residential and single-line business customers who install an additional line at the same premises between April 1, 2002 and May 31, 2002, will receive a waiver of the non-recurring service charges.

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(C)

CANCELLED
OCT 04 2002
JHRS
Public Service Commission
MISSOURI

Missouri Public
FILED APR 01 2002
Service Commission

Issued: March 20, 2002

Effective: April 1, 2002

Kenneth Matzdorff
Chief Operating Officer
Kansas City, MO 64138

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

REC'D AUG 20 2001

SERVICE CHARGES

Service Commission

D. Special Promotions

The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered, the location, and the beginning and ending dates of the promotional period.

- 1. Residential and single-line business customers who install an additional line at the same premises between September 3, 2001 and October 31, 2001, will receive a waiver of the non-recurring service charges.

(C)
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(C)

CANCELLED

APR 01 2002
11 44 285
Public Service Commission
MISSOURI

Missouri Public

FILED AUG 30 2001

Service Commission

Issued: August 20, 2001

Effective: August 30, 2001

Kenneth Matzdorff
Chief Operating Officer
Kansas City, MO 6413

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

REC'D APR 24 2001

Service Commission

SERVICE CHARGES

D. Special Promotions

The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered, the location, and the beginning and ending dates of the promotional period.

1. Residential and single-line business customers who install an additional line at the same premises between April 1, 2001 and June 30, 2001, will receive a waiver of the non-recurring service charges.

(C)

CANCELLED

AUG 03 2001

By 3rd RSS
Public Service Commission
MISSOURI

Missouri Public

FILED MAY 04 2001

Service Commission

Issued: April 24, 2001

Effective: May 4, 2001

Kenneth Matzdorff
Chief Operating Officer
Kansas City, MO 6413

GENERAL AND LOCAL EXCHANGE TARIFF RECEIVED

SERVICE CHARGES

MAR 02 2001

**MISSOURI
Public Service Commission**

D. Special Promotions

The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered, the location, and the beginning and ending dates of the promotional period.

- 1. Residential and single-line business customers who install an additional line at the same premises between April 1, 2001 and May 30, 2001, will receive a waiver of the non-recurring service charges.

(N)
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(N)

CANCELLED

MAY 04 2001

W 2nd RS 5
**Public Service Commission
MISSOURI**

FILED

APR 01 2001

**MISSOURI
Public Service Commission**

Issued: March 2, 2001

Effective: April 1, 2001

Kenneth Matzdorff
Chief Operating Officer
Kansas City, MO 64138

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

- D. Special Promotions
 - 1. Reserved for Future Use

RECEIVED

MAY 10 2000

MO. PUBLIC SERVICE COM.

CANCELLED

APR 01 2001

E. 1st R55
Public Service Commission
MISSOURI

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission
00-182
FILED AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

4. During the period November 12, 2009 through **September 30, 2010**, the Company will waive the nonrecurring charges for residential and single-line business customers who subscribe to any custom-calling feature. (C)
5. During the period November 12, 2009 through **September 30, 2010**, the Company will waive the nonrecurring charges for installation of additional business access lines, including additional Centrex or Key Lines. This offer does not include PBX trunks. (C)
6. Pure Business Broadband Bundle Promotion: CenturyTel will run a promotion effective July 9, 2009 which will run for a period of 90 days. This bundle offering will include an Emergency Line bundled with CenturyTel's Broadband and Internet service.

This bundle is available to business customers in all exchanges within the Company where technically available. An Emergency Line provides an access line with certain limitations. The line will be toll blocked and will not have a directory listing. The line will allow outgoing E911 and 711 abbreviated dialing only with unlimited incoming calls. The bundle rate will include the Subscriber Line Charge, Telecommunications Relay Service (TRS) Charge, E911 Charge and Local Number Portability (LNP) Charge, if applicable. The Emergency line will not be sold on a stand alone basis. It is only to be included in the Pure Broadband Bundle. In addition all applicable nonrecurring charges will be waived.

Business

Monthly Rate \$59.95

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

4. During the period November 12, 2009 through **June 30, 2010**, the Company will waive the nonrecurring charges for residential and single-line business customers who subscribe to any custom-calling feature. (C)
5. During the period November 12, 2009 through **June 30, 2010**, the Company will waive the nonrecurring charges for installation of additional business access lines, including additional Centrex or Key Lines. This offer does not include PBX trunks. (C)
6. Pure Business Broadband Bundle Promotion: CenturyTel will run a promotion effective July 9, 2009 which will run for a period of 90 days. This bundle offering will include an Emergency Line bundled with CenturyTel's Broadband and Internet service.

This bundle is available to business customers in all exchanges within the Company where technically available. An Emergency Line provides an access line with certain limitations. The line will be toll blocked and will not have a directory listing. The line will allow outgoing E911 and 711 abbreviated dialing only with unlimited incoming calls. The bundle rate will include the Subscriber Line Charge, Telecommunications Relay Service (TRS) Charge, E911 Charge and Local Number Portability (LNP) Charge, if applicable. The Emergency line will not be sold on a stand alone basis. It is only to be included in the Pure Broadband Bundle. In addition all applicable nonrecurring charges will be waived.

Business

Monthly Rate \$59.95

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

4. **During the period November 12, 2009 through March 31, 2010**, the Company will waive the nonrecurring charges for residential and single-line business customers who subscribe to any custom-calling feature. (C)
5. **During the period November 12, 2009 through March 31, 2010**, the Company will waive the nonrecurring charges for installation of additional business access lines, including additional Centrex or Key Lines. This offer does not include PBX trunks. (C)
6. Pure Business Broadband Bundle Promotion: CenturyTel will run a promotion effective July 9, 2009 which will run for a period of 90 days. This bundle offering will include an Emergency Line bundled with CenturyTel's Broadband and Internet service.

This bundle is available to business customers in all exchanges within the Company where technically available. An Emergency Line provides an access line with certain limitations. The line will be toll blocked and will not have a directory listing. The line will allow outgoing E911 and 711 abbreviated dialing only with unlimited incoming calls. The bundle rate will include the Subscriber Line Charge, Telecommunications Relay Service (TRS) Charge, E911 Charge and Local Number Portability (LNP) Charge, if applicable. The Emergency line will not be sold on a stand alone basis. It is only to be included in the Pure Broadband Bundle. In addition all applicable nonrecurring charges will be waived.

Business

Monthly Rate \$59.95

ISSUED:
November 2, 2009

CANCELLED
April 1, 2010
Missouri Public
Service Commission
JI-2010-0572

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
November 12, 2009

FILED
Missouri Public
Service Commission
JL-2010-0321

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

4. For a period of 90 days beginning July 10, 2009, the Company will waive the nonrecurring charges for residential and single-line business customers who subscribe to any custom-calling feature. (C)
5. For a period of 90 days beginning July 10, 2009, the Company will waive the nonrecurring charges for installation of additional business access lines, including additional Centrex or Key Lines. This offer does not include PBX trunks. (C)
6. Pure Business Broadband Bundle Promotion: CenturyTel will run a promotion effective July 9, 2009 which will run for a period of 90 days. This bundle offering will include an Emergency Line bundled with CenturyTel's Broadband and Internet service. (C)

This bundle is available to business customers in all exchanges within the Company where technically available. An Emergency Line provides an access line with certain limitations. The line will be toll blocked and will not have a directory listing. The line will allow outgoing E911 and 711 abbreviated dialing only with unlimited incoming calls. The bundle rate will include the Subscriber Line Charge, Telecommunications Relay Service (TRS) Charge, E911 Charge and Local Number Portability (LNP) Charge, if applicable. The Emergency line will not be sold on a stand alone basis. It is only to be included in the Pure Broadband Bundle. In addition all applicable nonrecurring charges will be waived. (C)

Business

Monthly Rate \$59.95

Issued: June 30, 2009

Effective: July 10, 2009

Chantel Mosby
Director, Tariffs and Compliance
Monroe, Louisiana

CANCELLED
November 12, 2009
Missouri Public
Service Commission
JI-2010-0321

FILED
Missouri Public
Service Commission
JI-2009-0897

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

4. For a period of 90 days beginning April 1, 2009, the Company will waive the nonrecurring charges for residential and single-line business customers who subscribe to any custom-calling feature. (C)
5. For a period of 90 days beginning April 1, 2009, the Company will waive the nonrecurring charges for installation of additional business access lines, including additional Centrex or Key Lines. This offer does not include PBX trunks. (C)
6. Pure Broadband Bundle Promotion: CenturyTel will run a promotion effective April 1, 2009 which will run for a period of 90 days. This bundle offering will include an Emergency Line bundled with CenturyTel's Broadband and Internet service. (C)

This bundle is available to residential and business customers in all exchanges within the Company where technically available. An Emergency Line provides an access line with certain limitations. The line will be toll blocked and will not have a directory listing. The line will allow outgoing E911 and 711 abbreviated dialing only with unlimited incoming calls. The bundle rate will include the Subscriber Line Charge, Telecommunications Relay Service (TRS) Charge, E911 Charge and Local Number Portability (LNP) Charge, if applicable. The Emergency line will not be sold on a stand alone basis. It is only to be included in the Pure Broadband Bundle. In addition all applicable nonrecurring charges will be waived. (C)

	<u>Business</u>	<u>Residential</u>
Monthly Rate	\$59.95	\$49.95

Issued: March 13, 2009

Effective: March 23, 2009

Chantel Mosby
Director, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

4. For a period of 90 days beginning October 3, 2008, the Company will waive the nonrecurring charges for residential and single-line business customers who subscribe to any custom-calling feature. (C)
5. For a period of 90 days beginning October 3, 2008, the Company will waive the nonrecurring charges for installation of additional business access lines, including additional Centrex or Key Lines. This offer does not include PBX trunks. (C)
6. Pure Broadband Bundle Promotion: CenturyTel will run a promotion effective October 3, 2008 which will run for a period of 90 days. This bundle offering will include an Emergency Line bundled with CenturyTel's Broadband and Internet service. (C)

This bundle is available to residential customers in all exchanges within the Company where technically available. An Emergency Line provides a residential one-party access line with certain limitations. The line will be toll blocked and will not have a directory listing. The line will allow outgoing E911 and 711 abbreviated dialing only with unlimited incoming calls. The bundle rate will include the Subscriber Line Charge, Telecommunications Relay Service (TRS) Charge, E911 Charge and Local Number Portability (LNP) Charge. The Emergency line will not be sold on a stand alone basis. It is only to be included in the Pure Broadband Bundle. The residential monthly rate is \$49.95. In addition all applicable nonrecurring charges will be waived.

Issued: September 23, 2008

Effective: October 3, 2008

Chantel Mosby
Director, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

4. For a period of 90 days beginning July 1, 2008, the Company will waive the nonrecurring charges for residential and single-line business customers who subscribe to any custom-calling feature. (C)
5. For a period of 90 days beginning July 1, 2008, the Company will waive the nonrecurring charges for installation of additional business access lines, including (additional Centrex or Key Lines. This offer does not include PBX trunks. (C)
6. Pure Broadband Bundle Promotion: CenturyTel will run a promotion effective July 1, 2008 which will run for a period of 90 days. This bundle offering will include an Emergency Line bundled with CenturyTel's Broadband and Internet service. (C)

This bundle is available to residential customers in all exchanges within the Company where technically available. An Emergency Line provides a residential one-party access line with certain limitations. The line will be toll blocked and will not have a directory listing. The line will allow outgoing E911 and 711 abbreviated dialing only with unlimited incoming calls. The bundle rate will include the Subscriber Line Charge, Telecommunications Relay Service (TRS) Charge, E911 Charge and Local Number Portability (LNP) Charge. The Emergency line will not be sold on a stand alone basis. It is only to be included in the Pure Broadband Bundle. The residential monthly rate is \$49.95. In addition all applicable nonrecurring charges will be waived.

 Issued: June 19, 2008

Effective: June 29, 2008

Chantel Mosby
 Director, Tariffs and Compliance
 Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

- 4. For a period of 90 days beginning April 1, 2008, the Company will waive the nonrecurring charges for residential and single-line business customers who subscribe to any custom-calling feature. (D)
(C)
- 5. For a period of 90 days beginning April 1, 2008, the Company will waive the nonrecurring charges for installation of additional business access lines, including additional Centrex or Key Lines. This offer does not include PBX trunks. (C)
(C)
- 6. Pure Broadband Bundle Promotion: CenturyTel will run a promotion effective April 1, 2008, which will run for a period of 90 days. This bundle offering will include an Emergency Line bundled with CenturyTel's Broadband and Internet service. (D)
(N)

This bundle is available to residential customers in all exchanges within the Company where technically available. An Emergency Line provides a residential one-party access line with certain limitations. The line will be toll blocked and will not have a directory listing. The line will allow outgoing E911 and 711 abbreviated dialing only with unlimited incoming calls. The bundle rate will include the Subscriber Line Charge, Telecommunications Relay Service (TRS) Charge, E911 Charge and Local Number Portability (LNP) Charge. The Emergency line will not be sold on a stand alone basis. It is only to be included in the Pure Broadband Bundle. The residential monthly rate is \$49.95. In addition all applicable nonrecurring charges will be waived.

(N)

Issued: March 14, 2008

Effective: March 24, 2008

Chantel Mosby
Director, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

3. Caller ID Plus: For a period of 90 days beginning January 1, 2008, residential customers will be eligible to subscribe to Caller ID, Call Waiting and Call Waiting ID, where available, and receive the three features for a package price of \$8.95 per month. In addition, all applicable nonrecurring charges will be waived. (C)
4. For a period of 90 days beginning January 1, 2008, the Company will waive the nonrecurring charges for residential and single-line business customers who subscribe to any custom-calling feature. (C)
5. For a period of 90 days beginning January 1, 2008, the Company will waive the nonrecurring charges for installation of additional residential lines or business access lines, including additional Centrex or Key Lines. This offer does not include PBX trunks. (C)
6. Caller ID Extra: For a period of 90 days beginning January 1, 2008, the Company will offer a feature plan for residential customers, which includes Caller ID, Call Waiting, Call Waiting ID and Call Forwarding for a package price of \$10.95 per month. In addition, all applicable nonrecurring charges will be waived. (C)

Issued: December 21, 2007

Effective: January 1, 2008

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

3. Caller ID Plus: For a period of 90 days beginning October 1, 2007, residential customers will be eligible to subscribe to Caller ID, Call Waiting and Call Waiting ID, where available, and receive the three features for a package price of \$8.95 per month. In addition, all applicable nonrecurring charges will be waived.
4. For a period of 90 days beginning October 1, 2007, the Company will waive the nonrecurring charges for residential and single-line business customers who subscribe to any custom-calling feature.
5. For a period of 90 days beginning October 1, 2007, the Company will waive the nonrecurring charges for installation of additional residential lines or business access lines, including additional Centrex or Key Lines. This offer does not include PBX trunks.
6. Caller ID Extra: For a period of 90 days beginning October 1, 2007, the Company will offer a feature plan for residential customers, which includes Caller ID, Call Waiting, Call Waiting ID and Call Forwarding for a package price of \$10.95 per month. In addition, all applicable nonrecurring charges will be waived.
7. Pure Broadband Bundle Promotion: CenturyTel will run a promotion effective December 5, 2007 which will run for a period of 90 days. This bundle offering will include an Emergency Line bundled with CenturyTel's Broadband and Internet service.

(N)

This bundle is available to residential customers in all exchanges within the Company where technically available. An Emergency Line provides a residential one-party access line with certain limitations. The line will be toll blocked and will not have a directory listing. The line will allow outgoing E911 and 711 abbreviated dialing only with unlimited incoming calls. The bundle rate will include the Subscriber Line Charge, Telecommunications Relay Service (TRS) Charge, E911 Charge and Local Number Portability (LNP) Charge. The Emergency line will not be sold on a stand alone basis. It is only to be included in the Pure Broadband Bundle. The residential monthly rate is \$49.95. In addition all applicable nonrecurring charges will be waived.

(N)

Issued: November 19, 2007

Effective: November 29, 2007

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

3. Caller ID Plus: For a period of 90 days beginning October 1, 2007, residential customers will be eligible to subscribe to Caller ID, Call Waiting and Call Waiting ID, where available, and receive the three features for a package price of \$8.95 per month. In addition, all applicable nonrecurring charges will be waived. (T)(C)
4. For a period of 90 days beginning October 1, 2007, the Company will waive the nonrecurring charges for residential and single-line business customers who subscribe to any custom-calling feature. (T)(C)
5. For a period of 90 days beginning October 1, 2007, the Company will waive the nonrecurring charges for installation of additional residential lines or business access lines, including additional Centrex or Key Lines. This offer does not include PBX trunks. (T)(C)
6. Caller ID Extra: For a period of 90 days beginning October 1, 2007, the Company will offer a feature plan for residential customers, which includes Caller ID, Call Waiting, Call Waiting ID and Call Forwarding for a package price of \$10.95 per month. In addition, all applicable nonrecurring charges will be waived. (T)(C)

Issued: September 21, 2007

Effective: October 1, 2007

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

CANCELLED
November 29, 2007
Missouri Public
Service Commission

FILED
Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

SE ICE C ES

D. Special promotions

- . Caller ID Plus: For a period of 90 days beginning July 2, 2007, residential customers will be eligible to subscribe to Caller ID, Call Waiting and Call Waiting ID, where available, and receive the three features for a package price of \$.95 per month. In addition, all applicable nonrecurring charges will be waived. (C)
5. For a period of 90 days beginning July 2, 2007, the Company will waive the nonrecurring charges for residential and single line business customers who subscribe to any custom calling feature. (C)
- . For a period of 90 days beginning July 2, 2007, the Company will waive the nonrecurring charges for installation of additional residential lines or business access lines, including additional Centre or Key Lines. This offer does not include trunks. (C)
7. Caller ID Extra: For a period of 90 days beginning July 2, 2007, the Company will offer a feature plan for residential customers, which includes Caller ID, Call Waiting, Call Waiting ID and Call Forwarding for a package price of \$10.95 per month. In addition, all applicable nonrecurring charges will be waived. (C)

Issued: June 22, 2007

Effective: July 2, 2007

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

SE ICE C ES

D. Special promotions

- . Caller ID Plus: For a period of 90 days beginning April 1, 2007, residential customers will be eligible to subscribe to Caller ID, Call Waiting and Call Waiting ID, where available, and receive the three features for a package price of \$.95 per month. In addition, all applicable nonrecurring charges will be waived. (C)
5. For a period of 90 days beginning April 1, 2007, the Company will waive the nonrecurring charges for residential and single line business customers who subscribe to any custom calling feature. (C)
- . For a period of 90 days beginning April 1, 2007, the Company will waive the nonrecurring charges for installation of additional residential lines or business access lines, including additional Centre or Key Lines. This offer does not include trunks. (C)
7. Caller ID Extra: For a period of 90 days beginning April 1, 2007, the Company will offer a feature plan for residential customers, which includes Caller ID, Call Waiting, Call Waiting ID and Call Forwarding for a package price of \$10.95 per month. In addition, all applicable nonrecurring charges will be waived. (C)

Issued: March 22, 2007

Effective: April 1, 2007

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

SE ICE C ES

D. Special promotions

- . For a period of 90 days beginning January 1, 2007, residential customers will be eligible to subscribe to Caller ID, Call Waiting and Call Waiting ID, where available, and receive the three features for a package price of \$.95 per month. In addition, all applicable nonrecurring charges will be waived. (C)
- 5. For a period of 90 days beginning January 1, 2007, the Company will waive the nonrecurring charges for customers who subscribe to any custom calling feature. (C)
- . For a period of 90 days beginning January 1, 2007, the Company will waive the nonrecurring charges for installation of additional residential lines or business access lines, including additional Centre or Key Lines. This offer does not include trunks. (C)
|
(C)
- 7. For a period of 90 days beginning January 1, 2007, the Company will offer a feature plan for residential customers, which includes Caller ID, Call Waiting, Call Waiting ID and Call Forwarding for a package price of \$10.95 per month. In addition, all applicable nonrecurring charges will be waived. (C)

Issued: December 1 , 200

Effective: December 2 , 200

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

- | | |
|--|-------------------|
| 7. For a period of 90 days beginning October 1, 2006 residential customers will be eligible to subscribe to Caller ID, Call Waiting and Call Waiting ID, where available, and receive the three features for a package price of \$8.95 per month. In addition, all applicable nonrecurring charges will be waived. | (C)

(C) |
| 8. For a period of 90 days beginning October 1, 2006 the Company will waive the nonrecurring charges for customers who subscribe to any custom-calling feature. | (C)
(C) |
| 9. For a period of 90 days beginning October 1, 2006 the Company will waive the nonrecurring charges for installation of additional residential lines during the promotion. | (C)
(C)
(C) |
| 10. For a period of 90 days beginning October 1, 2006 the Company will offer a feature plan for residential customers, which includes Caller ID, Call Waiting, Call Waiting ID and Call Forwarding for a package price of \$10.95 per month. In addition, all applicable nonrecurring charges will be waived. | (N)

(N) |

Issued: September 18, 2006

Effective: October 1, 2006

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, LA

Cancelled

December 24, 2006
Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

7. For the period July 3, 2006 through September 30, 2006, not to exceed 90 days from the promotion start date, the Company will conduct a Caller ID promotion as follows: (C)
(C)

Caller ID Plus:

Customers who subscribe to Caller ID, Call Waiting, and Call Waiting ID, where available, will receive the three features for a package price of \$8.95 per month. In addition, all applicable nonrecurring charges will be waived.

8. Residential and single-line business customers who install any custom calling feature, including Caller ID, during the promotional period July 3, 2006 through September 30, 2006, not to exceed 90 days from the promotion start date, will have the nonrecurring charges waived for installation of the service. (C)
(C)
9. For the period July 3, 2006 through September 30, 2006, not to exceed 90 days from the promotion start date, the Company will waive the nonrecurring charges applicable to the installation of residential or business access lines. (C)
(C)

(D)
|
(D)

Issued: June 23, 2006

Effective: July 3, 2006

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, LA

Cancelled

October 1, 2006

Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

SE ICE C ES

D. Special promotions

7. For the period April 1, 200 through June 30, 200, the Company will conduct a Caller ID promotion as follows: (T)

C ID P

Customers who subscribe to Caller ID, Call Waiting, and Call Waiting ID, where available, will receive the three features for a package price of \$.95 per month. In addition, all applicable nonrecurring charges will be waived.

8. Residential and single line business customers who install any custom calling feature, including Caller ID, during the promotional period April 1, 200 through June 30, 200 will have the nonrecurring charges waived for installation of the service. (T)
(T)
9. For the period April 1, 200 through June 30, 200, the Company will waive the nonrecurring charges applicable to the installation of residential or business access lines. (T)
10. During the period April 1, 200 through June 30, 200, the Company will waive all nonrecurring charges for the installation of business services including DSS Service, Digital Channel Service (DCS), business assist, ISD, I, ey, and DID Trunks. ()
()

Issued: March 20, 200

Effective: April 1, 200

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, L

GENERAL AND LOCAL EXCHANGE TARIFF

SE ICE C ES

D. Special promotions

- 7. For the period anuary 1, 200 through March 1, 200 , the Company will conduct a Caller ID promotion as follows: ()
 - C ID P**
 - Customers who subscribe to Caller ID, Call Waiting, and Call Waiting ID, where available, will receive the three features for a package price of \$.95 per month. In addition, all applicable nonrecurring charges will be waived. ()
 - esidential and single line business customers who install any custom calling feature, including Caller ID, during the promotional period anuary 1, 200 through March 1, 200 will have the nonrecurring charges waived for installation of the service. (T)
- 9. For the period anuary 1, 200 through March 1, 200 , the Company will waive the nonrecurring charges applicable to the installation of residential or business access lines. (T)
- 10. For the period pril 1, 2005 through une 0, 2005 customers who order Simple Choice or usiness ssist dvantage will receive free activation and a \$5.00 per month credit for the first three months. customer is only eligible for one \$15.00 credit per account. ()

Issued: December 1 , 2005

Effective: anuary 1, 200

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, L

Cancelled

April 1, 2006

Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

- | | |
|--|-----------------|
| 7. Customers who subscribe to Caller ID during the period October 1, 2005 through December 31, 2005, will received the first month's recurring charge and installation charges free. | (N)

(N) |
| 8. Residential and single-line business customers who install any custom calling feature, including Caller ID, during the promotional period October 1, 2005 through December 31, 2005 will have the nonrecurring charges waived for installation of the service. | (N)

(N) |
| 9. For the period October 1, 2005 through December 31, 2005, the Company will waive the first month's recurring charge, and the nonrecurring charges applicable to the installation of residential or business access lines. | (N)

(N) |
| 10. For the period April 1, 2005 through June 30, 2005 customers who order Simple Choice or Business Assist Advantage will receive free activation and a \$5.00 per month credit for the first three months. A customer is only eligible for one \$15.00 credit per account. | |

CANCELLED

JAN 0 1 2006

By *Let RS 5.1*
Public Service Commission
MISSOURI

Issued: September 20, 2005

Effective: October 1, 2005

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, LA

FILED
MO PSC

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

7. 90 Day Guarantee/Caller ID:

Customers who subscribe to Caller ID during the period July 1, 2005 through September 30, 2005, will be offered free activation and a 90 day satisfaction guarantee where if they are dissatisfied with the service and disconnect it within the first 90 days, they will be given credit for the entire time they have had the service, up to 90 days. (N)
(N)

8. Residential and single-line business customers who install any custom calling feature, including Caller ID, during the promotional period July 1, 2005 through September 30, 2005 will have the nonrecurring charges waived for installation of the service. (N)
(N)

9. Residential and single-line business customers who install an additional line at the same premises between July 1, 2005 and September 30, 2005, will receive a waiver of the nonrecurring service charges. (N)

10. For the period April 1, 2005 through June 30, 2005 customers who order Simple Choice or Business Assist Advantage will receive free activation and a \$5.00 per month credit for the first three months. A customer is only eligible for one \$15.00 credit per account.

CANCELLED

OCT 01 2005
By *SMRS 5.1*
Public Service Commission
MISSOURI

Issued: June 13, 2005

Effective: July 1, 2005

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, LA

FILED
MO PSC

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

7. 90 Day Guarantee/Caller ID:

Customers who subscribe to Caller ID during the period March 15, 2005 through June 30, 2005, will be offered free activation and a 90 day satisfaction guarantee where if they are dissatisfied with the service and disconnect it within the first 90 days, they will be given credit for the entire time they have had the service, up to 90 days.

(N)
|
(N)

8. Residential and single-line business customers who install any custom calling feature, including Caller ID, during the promotional period March 15, 2005 through June 30, 2005 will have the nonrecurring charges waived for installation of the service.

(N)
|
(N)

9. Residential and single-line business customers who install an additional line at the same premises between April 1, 2005 and June 30, 2005, will receive a waiver of the nonrecurring service charges.

(N)
|
(N)

10. For the period April 1, 2005 through June 30, 2005 customers who order Simple Choice or Business Assist Advantage will receive free activation and a \$5.00 per month credit for the first three months. A customer is only eligible for one \$15.00 credit per account.

(N)
|
(N)

CANCELLED
JUL 1 2005
By *4hrs.1*
Public Service Commission
MISSOURI

Issued: February 25, 2005

Effective: March 15, 2005

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, LA

FILED
MO PSC

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

7. 90 Day Guarantee/Caller ID:

Customers who subscribe to Caller ID during the period January 1, 2005 through March 15, 2005, will be offered a 90 day satisfaction guarantee where if they are dissatisfied with the service and disconnect it within the first 90 days, they will be given credit for the entire time they have had the service, up to 90 days.

(N)

(N)

8. Residential and single-line business customers who install any custom calling feature, including Caller ID, during the promotional period January 1, 2005 through March 15, 2005 will have the nonrecurring charges waived for installation of the service.

(N)

(N)

9. Residential and single-line business customers who install an additional line at the same premises between January 2, 2005 and March 31, 2005, will receive a waiver of the first month's charge and the non-recurring service charges.

(N)

(N)

(D)

(D)

CANCELLED
MAR 15 2005
By *3rd RS 5.1*
Public Service Commission
MISSOURI

Issued: December 6, 2004

Effective: January 1, 2005

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, LA

FILED
MO PSC

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

SERVICE CHARGES

REC'D MAR 01 2004

D. Special Promotions

Service Commission

7. 90 Day Guarantee/Caller ID:

(N)

Customers who subscribe to Caller ID during the period April 15, 2004 through June 15, 2004 will be offered:

1. a 90 day satisfaction guarantee where if they are dissatisfied with the service and disconnect within the first 90 days, they will be given credit for the entire time they have had the service, up to 90 days, or:
2. a credit for the first months recurring charge
8. Residential and single-line business customers who install any custom calling feature, including Caller ID, during the promotional period April 15, 2004 through June 15, 2004 will have the nonrecurring charges waived for installation of the service.
9. Residential and single-line business customers who install an additional line at the same premises between April 1, 2004 and June 30, 2004, will receive a waiver of the non-recurring service charges.
10. During the period April 15, 2004 through June 15, 2004, the Company will waive the first month recurring charges for new customers who subscribe to Call Forwarding Busy or Call Forward Busy/No Answer. The Company will also waive the first months recurring charges for new subscribers to the Voice Mail Complementary Services Package.

(N)

CANCELLED

JAN 01 2005
By *JndRS5.1*
Public Service Commission
MISSOURI

Issued: March 1, 2004

Effective: March 11, 2004

Kenneth Matzdorff
Chief Operating Officer
Wentzville, MO 63385

Missouri Public
Service Commission

FILED MAR 11 2004

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

- D. Special Promotions
 - 1. Reserved for Future Use

MAY 10 2000

MO. PUBLIC SERVICE COMMISSION

CANCELLED

MAR 11 2004
 1st RS 5.1
 Public Service Commission
 MISSOURI

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
 Chief Operating Officer
 Kansas City, Mo

Missouri Public
 Service Commission
 00-182
 FILED AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

7. Large Customer Discount Promotion

During the period August 18, 2009 through January 30, 2010, business customers who subscribe for a 12-month or 36 month commitment will be eligible for a discount on:

(C)

- Voice Access: B1, Centrex, KEY, PBX, ISDN PRI & BRI, & DTS trunk circuits; the recurring (non-usage-based) calling plan packages (EAS, ECC, ECP, MCA, LOS, & OCP)
- Voice Access Features: Hunting, Voicemail, Caller ID, 3-way Calling, Call Forwarding, Speed Calling, Call Waiting, & recurring DID Charges including charges for blocks of numbers.
- Data Services: DSL, DIA, Frame Relay, Ethernet, & Private Line circuits as well as monthly recurring charges for Managed [CPE] Services and Managed IP VPN Services.

This discount can not be combined with any other discount. A maximum discount of \$2,000 for any given month will apply to any LCD customer.

An early termination penalty will apply. The monthly rate will be the sum of 70% of the non-discounted rates. This rate will apply to the remaining commitment.

A 30 day minimum disconnect notice applies to all discounted services.

Applicable Exchanges: Cameron, Eldorado Springs, Greenfield, Ironton, Lawson, Macon, Mountain Grove, Mt. Vernon, Sarcoxie, Savannah,

12 month discount	5%
36 month discount	10%

ISSUED:
November 6, 2009

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
November 16, 2009

FILED
Missouri Public
Service Commission
JI-2010-0335

GENERAL AND LOCAL EXCHANGE TARIFF

SE ICE C ES

D. Special promotions

7. Large Customer Discount promotion

For a period of 90 days beginning August 1, 2009, business customers who subscribe for a 12 month or 30 month commitment will be eligible for a discount on:

(C)

- Service Access: 1, Centre, E, ISD, I, DTS trunk circuits the recurring (non usage based) calling plan packages (E S, ECC, EC, MC, LOS, OC)
- Service Access Features: bundling, voicemail, Caller ID, 911 Calling, Call Forwarding, Speed Calling, Call Waiting, recurring DID Charges including charges for blocks of numbers.
- Data Services: DSL, DI, Frame relay, Ethernet, Private Line circuits as well as monthly recurring charges for Managed C E Services and Managed I Services.

This discount can not be combined with any other discount. Maximum discount of \$2,000 for any given month will apply to any LCD customer.

An early termination penalty will apply. The monthly rate will be the sum of 70% of the nondiscounted rates. This rate will apply to the remaining commitment.

30 day minimum disconnect notice applies to all discounted services.

Applicable E changes: Cameron, Eldorado Springs, Greenfield, Ironton, Lawson, Macon, Mountain Grove, Mt. Vernon, Sarco, Savannah,

12 month discount	5
30 month discount	10

Issued: June 30, 2009

Effective: July 10, 2009

CANCELLED
November 26, 2009
Missouri Public
Service Commission
JI-2010-0335

Chantel Mosby
Director, Tariffs and Compliance
Monroe, Louisiana

FILED
Missouri Public
Service Commission
JI-2009-0897

GENERAL AND LOCAL EXCHANGE TARIFF

SE ICE C ES

D. Special promotions

7. Large Customer Discount promotion

For a period of 90 days beginning April 19, 2009, business customers who subscribe for a 12 month or 36 month commitment will be eligible for a discount on:

(C)
(C)

- Service Access: 1, Centre, E, ISD, I, DTS trunk circuits the recurring (non usage based) calling plan packages (E S, ECC, EC, MC, LOS, OC)
- Service Access Features: unting, voicemail, Caller ID, way Calling, Call Forwarding, Speed Calling, Call Waiting, recurring DID Charges including charges for blocks of numbers.
- Data Services: DSL, DI, Frame relay, Ethernet, Private Line circuits as well as monthly recurring charges for Managed C E Services and Managed I Services.

This discount can not be combined with any other discount. Maximum discount of \$2,000 for any given month will apply to any LCD customer.

an early termination penalty will apply. The monthly rate will be the sum of 70% of the nondiscounted rates. This rate will apply to the remaining commitment.

30 day minimum disconnect notice applies to all discounted services.

Applicable E changes: Cameron, Eldorado Springs, Greenfield, Ironton, Lawson, Macon, Mountain Grove, Mt. Vernon, Sarco, Savannah,

12 month discount	5
36 month discount	10

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

7. Large Customer Discount Promotion

For a period of 90 days beginning December 19, 2008, business customers with a minimum billing of \$300 per month, who subscribe for a 12-month or 36 month commitment will be eligible for a discount on: (C)

- Voice Access: B1, Centrex, KEY, PBX, ISDN PRI & BRI, & DTS trunk circuits; the recurring (non-usage-based) calling plan packages (EAS, ECC, ECP, MCA, LOS, & OCP)
- Voice Access Features: Hunting, Voicemail, Caller ID, 3-way Calling, Call Forwarding, Speed Calling, Call Waiting, & recurring DID Charges including charges for blocks of numbers.
- Data Services: DSL, DIA, Frame Relay, Ethernet, & Private Line circuits as well as monthly recurring charges for Managed [CPE] Services and Managed IP VPN Services.

This discount can not be combined with any other discount. A maximum discount of \$2,000 for any given month will apply to any LCD customer.

An early termination penalty will apply. The monthly rate will be the sum of 70% of the nondiscounted rates. This rate will apply to the remaining commitment.

A 30 day minimum disconnect notice applies to all discounted services.

Applicable Exchanges: Cameron, Eldorado Springs, Greenfield, Ironton, Lawson, Macon, Mountain Grove, Mt. Vernon, Sarcoxie, Savannah,

12 month discount	5%
36 month discount	10%

Issued: December 9, 2008,

Effective: December 19, 2008

Chantel Mosby
Director, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

7. Large Customer Discount Promotion

For a period of 90 days beginning August 1, 2008, business customers with a minimum billing of \$300 per month, who subscribe for a 12-month or 36 month commitment will be eligible for a discount on:

(C)

- Voice Access: B1, Centrex, KEY, PBX, ISDN PRI & BRI, & DTS trunk circuits; the recurring (non-usage-based) calling plan packages (EAS, ECC, ECP, MCA, LOS, & OCP)
- Voice Access Features: Hunting, Voicemail, Caller ID, 3-way Calling, Call Forwarding, Speed Calling, Call Waiting, & recurring DID Charges including charges for blocks of numbers.
- Data Services: DSL, DIA, Frame Relay, Ethernet, & Private Line circuits as well as monthly recurring charges for Managed [CPE] Services and Managed IP VPN Services.

This discount can not be combined with any other discount. A maximum discount of \$2,000 for any given month will apply to any LCD customer.

An early termination penalty will apply. The monthly rate will be the sum of 70% of the nondiscounted rates. This rate will apply to the remaining commitment.

A 30 day minimum disconnect notice applies to all discounted services.

Applicable Exchanges: Cameron, Eldorado Springs, Greenfield, Ironton, Lawson, Macon, Mountain Grove, Mt. Vernon, Sarcoxie, Savannah,

12 month discount	5%
36 month discount	10%

Issued: July 14, 2008,

Effective: July 24, 2008

Chantel Mosby
Director, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

7. Large Customer Discount Promotion

(T)
(C)

For a period of 90 days beginning April 3, 2008, business customers with a minimum billing of \$300 per month, who subscribe for a 12-month or 36 month commitment will be eligible for a discount on:

- Voice Access: B1, Centrex, KEY, PBX, ISDN PRI & BRI, & DTS trunk circuits; the recurring (non-usage-based) calling plan packages (EAS, ECC, ECP, MCA, LOS, & OCP)
- Voice Access Features: Hunting, Voicemail, Caller ID, 3-way Calling, Call Forwarding, Speed Calling, Call Waiting, & recurring DID Charges including charges for blocks of numbers.
- Data Services: DSL, DIA, Frame Relay, Ethernet, & Private Line circuits as well as monthly recurring charges for Managed [CPE] Services and Managed IP VPN Services.

This discount can not be combined with any other discount. A maximum discount of \$2,000 for any given month will apply to any LCD customer.

An early termination penalty will apply. The monthly rate will be the sum of 70% of the nondiscounted rates. This rate will apply to the remaining commitment.

A 30 day minimum disconnect notice applies to all discounted services.

Applicable Exchanges: Cameron, Eldorado Springs, Greenfield, Ironton, Lawson, Macon, Mountain Grove, Mt. Vernon, Sarcoxie, Savannah,

12 month discount	5%
36 month discount	10%

Issued: March 20, 2008

Effective: April 3, 2008

Chantel Mosby
Director, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

8. Competitive Market Promotion

For a period of 90 days beginning December 5, 2007, business customers with a minimum billing of \$300 per month, who subscribe for a 12-month or 36 month commitment will be eligible for a discount on:

- Voice Access: B1, Centrex, KEY, PBX, ISDN PRI & BRI, & DTS trunk circuits; the recurring (non-usage-based) calling plan packages (EAS, ECC, ECP, MCA, LOS, & OCP)
- Voice Access Features: Hunting, Voicemail, Caller ID, 3-way Calling, Call Forwarding, Speed Calling, Call Waiting, & recurring DID Charges including charges for blocks of numbers.
- Data Services: DSL, DIA, Frame Relay, Ethernet, & Private Line circuits as well as monthly recurring charges for Managed [CPE] Services and Managed IP VPN Services.

This discount can not be combined with any other discount. A maximum discount of \$2,000 for any given month will apply to any LCD customer.

An early termination penalty will apply. The monthly rate will be the sum of 70% of the nondiscounted rates. This rate will apply to the remaining commitment.

A 30 day minimum disconnect notice applies to all discounted services.

Applicable Exchanges: Cameron, Eldorado Springs, Greenfield, Ironton, Lawson, Macon, Mountain Grove, Mt. Vernon, Sarcoxie, Savannah,

12 month discount 5%
36 month discount 10%

(N)

(N)

Issued: November 19, 2007

Effective: November 29, 2007

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

CANCELLED
April 3, 2008
Missouri Public
Service Commission

FILED
Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

8. Pure Broadband Promotion

During the period November 12, 2009 through March 31, 2010, the Company is offering a residential access line bundled with CenturyTel's Broadband and Internet service.

(C)

This bundle is available to residential customers in all exchanges within the Company where technically available. The line will be equipped with an Outbound Call Block Feature. This feature blocks all outbound dialing with the exception of abbreviated dialing for 911 (Emergency Reporting Services) and 711 (Service for Telecommunications Relay Services). **Upon request, the customer's line will also be equipped with optional operator screening to prevent collect and/or third number billed calls from being billed to the customer.**

(N)

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(N)

In addition, all pay-per-use features are blocked. All other Custom Calling Features are prohibited with the use of this feature and lines equipped with this feature will not have a directory listing. This feature is subject to the availability of facilities and is only available to One-Party Local Exchange Service for residential customers. In addition all applicable nonrecurring charges will be waived.

Residential \$49.95

9. Save Offer

During the period September 8, 2009 through December 31, 2009, existing business customers may be eligible for two bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding taxes, surcharges, and other fees) and the customer must agree to retain the service(s) for one year after receiving the bill credits. The credits, as specified below, may be up to this amount, but will not exceed the customer's monthly charges (excluding taxes, surcharges, and other fees) and will be reflected on the customer's bill for the first and second month bills following the customer's acceptance of this promotion. Customers who discontinue service(s) for which the credits were issued prior to one year after issuance of the credits will be assessed all charges originally waived under the promotion.

Monthly Charges	Credit Amount (up to)
\$25.00 - \$ 50.00	\$ 50
\$50.01 - \$100.00	\$ 100
\$100.01 - \$250.00	\$ 250
\$250.01 - \$500.00	\$ 500
\$500.01 - \$750.00	\$ 750
Over \$750	\$1,000

ISSUED:
November 2, 2009

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
November 12, 2009

FILED
Missouri Public
Service Commission
JL-2010-0321

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

8. Pure Broadband Promotion

For a period of 90 days beginning July 31, 2009 CenturyTel is offering a residential access line bundled with CenturyTel's Broadband and Internet service.

This bundle is available to residential customers in all exchanges within the Company where technically available. The line will be equipped with an Outbound Call Block Feature. This feature blocks all outbound dialing with the exception of abbreviated dialing for 911 (Emergency Reporting Services) and 711 (Service for Telecommunications Relay Services). In addition, all pay-per-use features are blocked. All other Custom Calling Features are prohibited with the use of this feature and lines equipped with this feature will not have a directory listing. This feature is subject to the availability of facilities and is only available to One-Party Local Exchange Service for residential customers. In addition all applicable nonrecurring charges will be waived.

Residential \$49.95

9. Save Offer

During the period September 8, 2009 through December 31, 2009, existing business customers may be eligible for two bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding taxes, surcharges, and other fees) and the customer must agree to retain the service(s) for one year after receiving the bill credits. The credits, as specified below, may be up to this amount, but will not exceed the customer's monthly charges (excluding taxes, surcharges, and other fees) and will be reflected on the customer's bill for the first and second month bills following the customer's acceptance of this promotion. Customers who discontinue service(s) for which the credits were issued prior to one year after issuance of the credits will be assessed all charges originally waived under the promotion.

Monthly Charges	Credit Amount (up to)
\$25.00 - \$ 50.00	\$ 50
\$50.01 - \$100.00	\$ 100
\$100.01 - \$250.00	\$ 250
\$250.01 - \$500.00	\$ 500
\$500.01 - \$750.00	\$ 750
Over \$750	\$1,000

(N)

(N)

Issued: September 4, 2009

Effective: September 8, 2009

CANCELLED
November 12, 2009
Missouri Public
Service Commission
JI-2010-0321

Chantel Mosby
Director, Tariffs
Monroe, Louisiana

FILED
Missouri Public
Service Commission
JL-2010-0149

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

8. Pure Broadband Promotion

For a period of 90 days beginning July 31, 2009 CenturyTel is offering a residential access line bundled with CenturyTel's Broadband and Internet service.

This bundle is available to residential customers in all exchanges within the Company where technically available. The line will be equipped with an Outbound Call Block Feature. This feature blocks all outbound dialing with the exception of abbreviated dialing for 911 (Emergency Reporting Services) and 711 (Service for Telecommunications Relay Services). In addition, all pay-per-use features are blocked. All other Custom Calling Features are prohibited with the use of this feature and lines equipped with this feature will not have a directory listing. This feature is subject to the availability of facilities and is only available to One-Party Local Exchange Service for residential customers. In addition all applicable nonrecurring charges will be waived.

Residential \$49.95

(N)
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(N)

Issued: July 23, 2009

Effective: July 24, 2009

Chantel Mosby
Director, Tariffs and Compliance
Monroe, Louisiana

CANCELLED
September 8, 2009
Missouri Public
Service Commission
JI-2010-0149

FILED
Missouri Public
Service Commission
JI-2010-0048

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

8. Pure Business Broadband Promotion

CenturyTel will run a promotion effective March 22, 2009, which will run for a period of 90 days. This bundle offering will include an Emergency Line bundled with CenturyTel's Broadband and Internet service.

This bundle is available to business customers in all exchanges within the Company where technically available. An Emergency Line provides a business one-party access line with certain limitations. The line will be toll blocked and will not have a directory listing. The line will allow outgoing E911 and 711 abbreviated dialing only with unlimited incoming calls. The bundle rate will include the Subscriber Line Charge, Telecommunications Relay Service (TRS) Charge, E911 Charge and Local Number Portability (LNP) Charge, if applicable. The Emergency line will not be sold on a stand alone basis. It is only to be included in the Pure Broadband Bundle. The business monthly rate is \$59.95. In addition all applicable nonrecurring charges will be waived.

(N)

(N)

Issued: March 12, 2009

Effective: March 22, 2009

Chantel Mosby
Director, Tariffs and Compliance
Monroe, Louisiana

CANCELLED
July 24, 2009
Missouri Public
Service Commission
JI-2010-0048

FILED
Missouri Public
Service Commission
JI-2009-0644

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

10. Competitive Business Offer- (One Bill Credit)

During the period September 8, 2009 through **June 30, 2010**, existing business customers may be eligible for one bill credit when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding taxes, surcharges, and other fees) and the customer must agree to retain the service(s) for one year after receiving the bill credit. The credit, as specified below, may be up to this amount, but will not exceed the customer's monthly charges (excluding taxes, surcharges, and other fees) and will be reflected on the customer's bill for the first month bill following the customer's acceptance of this promotion. Customers who discontinue service(s) for which the credit was issued prior to one year after issuance of the credit will be assessed all charges originally waived under the promotion. (C)

<u>Monthly Charges</u>	<u>Credit Amount (up to)</u>
\$25.00 - \$ 50.00	\$ 50
\$50.01 - \$100.00	\$ 100
\$100.01 - \$250.00	\$ 250
\$250.01 - \$500.00	\$ 500

The benefits awarded under this promotion may not be combined with the benefits of any other currently available promotion.

11. Competitive Business Offer- (Two Bill Credit)

During the period September 8, 2009 through **June 30, 2010**, existing business customers will be eligible to receive two bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. The customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding taxes, surcharges, and other fees). The credits, as specified below, may be up to this amount, but will not exceed 50% of the customer's monthly charges (excluding taxes, surcharges, and other fees) and will be reflected on the customer's first and second month bills following the customer's acceptance of this promotion. (C)

<u>Monthly Charges</u>	<u>Credit Amount (up to)</u>
\$25.00 - \$ 50.00	\$ 25
\$50.01 - \$100.00	\$ 50
\$100.01 - \$250.00	\$ 125
\$250.01 - \$500.00	\$ 250

The benefits awarded under this promotion may not be combined with the benefits of any other currently available promotion.

Issued: March 22, 2010

Effective: April 1, 2010

Darlene N. Terry
Manager-Tariffs
Overland Park, KS

FILED
Missouri Public
Service Commission
JI-2010-0572

CANCELLED
October 1, 2014
Missouri Public
Service Commission
JI-2015-0075

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

10. Competitive Business Offer- (One Bill Credit)

(N)

During the period September 8, 2009 through March 31, 2010, existing business customers may be eligible for one bill credit when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding taxes, surcharges, and other fees) and the customer must agree to retain the service(s) for one year after receiving the bill credit. The credit, as specified below, may be up to this amount, but will not exceed the customer's monthly charges (excluding taxes, surcharges, and other fees) and will be reflected on the customer's bill for the first month bill following the customer's acceptance of this promotion. Customers who discontinue service(s) for which the credit was issued prior to one year after issuance of the credit will be assessed all charges originally waived under the promotion.

<u>Monthly Charges</u>	<u>Credit Amount (up to)</u>
\$25.00 - \$ 50.00	\$ 50
\$50.01 - \$100.00	\$ 100
\$100.01 - \$250.00	\$ 250
\$250.01 - \$500.00	\$ 500

The benefits awarded under this promotion may not be combined with the benefits of any other currently available promotion.

11. Competitive Business Offer- (Two Bill Credit)

During the period September 8, 2009 through March 31, 2010, existing business customers will be eligible to receive two bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. The customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding taxes, surcharges, and other fees). The credits, as specified below, may be up to this amount, but will not exceed 50% of the customer's monthly charges (excluding taxes, surcharges, and other fees) and will be reflected on the customer's first and second month bills following the customer's acceptance of this promotion.

<u>Monthly Charges</u>	<u>Credit Amount (up to)</u>
\$25.00 - \$ 50.00	\$ 25
\$50.01 - \$100.00	\$ 50
\$100.01 - \$250.00	\$ 125
\$250.01 - \$500.00	\$ 250

The benefits awarded under this promotion may not be combined with the benefits of any other currently available promotion.

(N)

Issued: September 4, 2009

Effective: September 8, 2009

Chantel Mosby
Director, Tariffs
Monroe, Louisiana

CANCELLED
April 1, 2010
Missouri Public
Service Commission
JI-2010-0572

FILED
Missouri Public
Service Commission
JL-2010-0149

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

12. Large Customer Discount Promotion

During the period February 14, 2010 through February 28, 2010, business customers who subscribe for a 12-month or 36 month commitment will be eligible for a discount on:

- Voice Access: B1, Centrex, KEY, PBX, ISDN PRI & BRI, & DTS trunk circuits; the recurring (non-usage-based) calling plan packages (EAS, ECC, ECP, MCA, LOS, & OCP)
- Voice Access Features: Hunting, Voicemail, Caller ID, 3-way Calling, Call Forwarding, Speed Calling, Call Waiting, & recurring DID Charges including charges for blocks of numbers.
- Data Services: DSL, DIA, Frame Relay, Ethernet, & Private Line circuits as well as monthly recurring charges for Managed [CPE] Services and Managed IP VPN Services.

This discount can not be combined with any other discount. A maximum discount of \$2,000 for any given month will apply to any LCD customer.

An early termination penalty will apply. The monthly rate will be the sum of 70% of the non-discounted rates. This rate will apply to the remaining commitment.

A 30 day minimum disconnect notice applies to all discounted services.

Applicable Exchanges: Cameron, Eldorado Springs, Greenfield, Ironton, Lawson, Macon, Mountain Grove, Mt. Vernon, Sarcoxie, Savannah

12 month discount	5%
36 month discount	10%

ISSUED:
February 4, 2010

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
February 14, 2010

FILED
Missouri Public
Service Commission
JI-2010-0486

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

13. Save Offer - Credit Two Months MRC

During the period March 1, 2010 through **May 31, 2011**, existing business customers may be eligible for two bill credits when they contact the Company to disconnect service(s) and instead agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they were requesting disconnection must equal or exceed \$25 (excluding long distance, taxes, surcharges, and other fees) and the customer must agree to retain the service(s) for one year after receiving the bill credits.

(C)

The customer will receive a bill credit on the first and second month's bills following the customer's acceptance of these promotion terms. The bill credits for the retained services will be equal to the monthly charges for the services that were retained after the disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed \$1,000 per bill credit.

A customer with multiple locations is eligible for this promotion at each location for which disconnection is requested, either all at the same time or separately, with the further caveat that the maximum credit available under this offer is \$2,000 per customer, regardless of the number of service locations, accounts or billing telephone numbers the customer has in service.

Customers who discontinue service(s) for which the credits were issued prior to one year after issuance of the credits will be assessed all charges originally waived under the promotion.

This promotion may not be combined with any additional new promotions at the time the customer calls to disconnect service.

14. During the period April 1, 2010 through September 30, 2010, business customers who subscribe to Business One-Party, Business Key Line, and/or Business PBX Trunk service may be eligible for waiver of all service charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To receive a waiver, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to one of the qualifying services, and commit to one year of service for the services described above. Customers subscribing to services under this promotion who discontinue service prior to meeting the one year commitment will be assessed all charges originally waived under the promotion. There is no limit to the number of times a customer can receive this promotion provided that the customer meets the required commitment level with each subsequent order.

Issued: January 21, 2011

Effective: February 1, 2011

Darlene N. Terry
Manager-Tariffs
Overland Park, KS

FILED
Missouri Public
Service Commission
JI-2011-0379

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

13. Save Offer - Credit Two Months MRC

During the period March 1, 2010 through **January 31, 2011**, existing business customers may be eligible for two bill credits when they contact the Company to disconnect service(s) and instead agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they were requesting disconnection must equal or exceed \$25 (excluding long distance, taxes, surcharges, and other fees) and the customer must agree to retain the service(s) for one year after receiving the bill credits. (C)

The customer will receive a bill credit on the first and second month's bills following the customer's acceptance of these promotion terms. The bill credits for the retained services will be equal to the monthly charges for the services that were retained after the disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed \$1,000 per bill credit.

A customer with multiple locations is eligible for this promotion at each location for which disconnection is requested, either all at the same time or separately, with the further caveat that the maximum credit available under this offer is \$2,000 per customer, regardless of the number of service locations, accounts or billing telephone numbers the customer has in service.

Customers who discontinue service(s) for which the credits were issued prior to one year after issuance of the credits will be assessed all charges originally waived under the promotion.

This promotion may not be combined with any additional new promotions at the time the customer calls to disconnect service.

14. During the period April 1, 2010 through September 30, 2010, business customers who subscribe to Business One-Party, Business Key Line, and/or Business PBX Trunk service may be eligible for waiver of all service charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To receive a waiver, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to one of the qualifying services, and commit to one year of service for the services described above. Customers subscribing to services under this promotion who discontinue service prior to meeting the one year commitment will be assessed all charges originally waived under the promotion. There is no limit to the number of times a customer can receive this promotion provided that the customer meets the required commitment level with each subsequent order.

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

13. Save Offer - Credit Two Months MRC

During the period March 1, 2010 through **September 30, 2010**, existing business customers may be eligible for two bill credits when they contact the Company to disconnect service(s) and instead agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they were requesting disconnection must equal or exceed \$25 (excluding long distance, taxes, surcharges, and other fees) and the customer must agree to retain the service(s) for one year after receiving the bill credits. (C)

The customer will receive a bill credit on the first and second month's bills following the customer's acceptance of these promotion terms. The bill credits for the retained services will be equal to the monthly charges for the services that were retained after the disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed \$1,000 per bill credit.

A customer with multiple locations is eligible for this promotion at each location for which disconnection is requested, either all at the same time or separately, with the further caveat that the maximum credit available under this offer is \$2,000 per customer, regardless of the number of service locations, accounts or billing telephone numbers the customer has in service.

Customers who discontinue service(s) for which the credits were issued prior to one year after issuance of the credits will be assessed all charges originally waived under the promotion.

This promotion may not be combined with any additional new promotions at the time the customer calls to disconnect service.

14. During the period April 1, 2010 through **September 30, 2010**, business customers who subscribe to Business One-Party, Business Key Line, and/or Business PBX Trunk service may be eligible for waiver of all service charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To receive a waiver, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to one of the qualifying services, and commit to one year of service for the services described above. Customers subscribing to services under this promotion who discontinue service prior to meeting the one year commitment will be assessed all charges originally waived under the promotion. There is no limit to the number of times a customer can receive this promotion provided that the customer meets the required commitment level with each subsequent order. (C)

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

13. Save Offer - Credit Two Months MRC

During the period March 1, 2010 through June 30, 2010, existing business customers may be eligible for two bill credits when they contact the Company to disconnect service(s) and instead agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they were requesting disconnection must equal or exceed \$25 (excluding long distance, taxes, surcharges, and other fees) and the customer must agree to retain the service(s) for one year after receiving the bill credits.

The customer will receive a bill credit on the first and second month's bills following the customer's acceptance of these promotion terms. The bill credits for the retained services will be equal to the monthly charges for the services that were retained after the disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed \$1,000 per bill credit.

A customer with multiple locations is eligible for this promotion at each location for which disconnection is requested, either all at the same time or separately, with the further caveat that the maximum credit available under this offer is \$2,000 per customer, regardless of the number of service locations, accounts or billing telephone numbers the customer has in service.

Customers who discontinue service(s) for which the credits were issued prior to one year after issuance of the credits will be assessed all charges originally waived under the promotion.

This promotion may not be combined with any additional new promotions at the time the customer calls to disconnect service.

14. **During the period April 1, 2010 through June 30, 2010, business customers who subscribe to Business One-Party, Business Key Line, and/or Business PBX Trunk service may be eligible for waiver of all service charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To receive a waiver, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to one of the qualifying services, and commit to one year of service for the services described above. Customers subscribing to services under this promotion who discontinue service prior to meeting the one year commitment will be assessed all charges originally waived under the promotion. There is no limit to the number of times a customer can receive this promotion provided that the customer meets the required commitment level with each subsequent order.**

(N)
|
(N)

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

13. Save Offer - Credit Two Months MRC

During the period March 1, 2010 through June 30, 2010, existing business customers may be eligible for two bill credits when they contact the Company to disconnect service(s) and instead agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they were requesting disconnection must equal or exceed \$25 (excluding long distance, taxes, surcharges, and other fees) and the customer must agree to retain the service(s) for one year after receiving the bill credits.

The customer will receive a bill credit on the first and second month's bills following the customer's acceptance of these promotion terms. The bill credits for the retained services will be equal to the monthly charges for the services that were retained after the disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed \$1,000 per bill credit.

A customer with multiple locations is eligible for this promotion at each location for which disconnection is requested, either all at the same time or separately, with the further caveat that the maximum credit available under this offer is \$2,000 per customer, regardless of the number of service locations, accounts or billing telephone numbers the customer has in service.

Customers who discontinue service(s) for which the credits were issued prior to one year after issuance of the credits will be assessed all charges originally waived under the promotion.

This promotion may not be combined with any additional new promotions at the time the customer calls to disconnect service.

Issued: February 19, 2010

Effective: March 1, 2010

CANCELLED
April 1, 2010
Missouri Public
Service Commission
JI-2010-0572

Darlene N. Terry
Manager-Tariffs
Overland Park, KS

FILED
Missouri Public
Service Commission
JI-2010-0515

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

15. During the period April 1, 2010 through September 30, 2010, business customers who subscribe to Centrex service may be eligible for waiver of all nonrecurring installation and service charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To receive a waiver, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to one of the qualifying services, and must commit to a minimum of a one year term. Customers subscribing to services under this promotion who discontinue service within one year of installation will be assessed all charges originally waived under the promotion. There is no limit to the number of times a customer can receive this promotion provided that the customer meets the required commitment level with each subsequent order.

16. During the period April 1, 2010 through September 30, 2010, business customers who subscribe to ISDN PRI, Frame Relay, Digital Data Service (DDS), DS1/T1/Hi-Capacity T1, and/or DS3/Hi-Cap DS3 service may be eligible for waiver of all nonrecurring installation and service charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To receive a waiver, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to one of the qualifying services, and must commit to a minimum of a one year term. Customers subscribing to services under this promotion who discontinue service within one year of installation will be assessed all charges originally waived under the promotion. There is no limit to the number of times a customer can receive this promotion provided that the customer meets the required commitment level with each subsequent order.

17. During the period April 19, 2010 through **December 31, 2014**, existing residence customers may be eligible for a \$5 bill credit for six months when they contact the Company to disconnect access line service and agree to retain service with the Company. To be eligible, a customer's account must have and maintain a B, C or D Credit Class rating with the Company and the customer must agree to retain flat rated one-party access line service with the Company. (C)

The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer and will continue for five consecutive months thereafter. If a customer discontinues service being promoted prior to the end of the six month period, no additional credits will be applied. **In no event will the application of this discount be used in conjunction with any other credits to take the customer's billed amount below zero.** (C)
(C)

18. During the period April 19, 2010 through **December 31, 2014**, new residence customers who order Simple Choice Bundle Unlimited may be eligible for the waiver of all service charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To be eligible, customers who are contacted by the Company or contact the Company and request this promotion must agree to establish a new account with the Company that includes (1) Simple Choice Bundle Unlimited; and (2) the Company's High-speed internet (at any data speed). (C)

ISSUED:
December 30, 2013

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
January 1, 2014

MO 12-PC01b

FILED
Missouri Public
Service Commission
JI-2014-0277

CANCELLED
October 1, 2014
Missouri Public
Service Commission
JI-2015-0075

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

15. During the period April 1, 2010 through September 30, 2010, business customers who subscribe to Centrex service may be eligible for waiver of all nonrecurring installation and service charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To receive a waiver, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to one of the qualifying services, and must commit to a minimum of a one year term. Customers subscribing to services under this promotion who discontinue service within one year of installation will be assessed all charges originally waived under the promotion. There is no limit to the number of times a customer can receive this promotion provided that the customer meets the required commitment level with each subsequent order.

16. During the period April 1, 2010 through September 30, 2010, business customers who subscribe to ISDN PRI, Frame Relay, Digital Data Service (DDS), DS1/T1/Hi-Capacity T1, and/or DS3/Hi-Cap DS3 service may be eligible for waiver of all nonrecurring installation and service charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To receive a waiver, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to one of the qualifying services, and must commit to a minimum of a one year term. Customers subscribing to services under this promotion who discontinue service within one year of installation will be assessed all charges originally waived under the promotion. There is no limit to the number of times a customer can receive this promotion provided that the customer meets the required commitment level with each subsequent order.

17. During the period April 19, 2010 through **December 31, 2013**, existing residence customers may be eligible for a \$5 bill credit for six months when they contact the Company to disconnect access line service and agree to retain service with the Company. To be eligible, a customer's account must have and maintain a B, C or D Credit Class rating with the Company and the customer must agree to retain flat rated one-party access line service with the Company. (C)

The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer and will continue for five consecutive months thereafter. If a customer discontinues service being promoted prior to the end of the six month period, no additional credits will be applied.

This promotion may not be combined with any other promotion.

18. During the period April 19, 2010 through **December 31, 2013**, new residence customers who order Simple Choice Bundle Unlimited may be eligible for the waiver of all service charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To be eligible, customers who are contacted by the Company or contact the Company and request this promotion must agree to establish a new account with the Company that includes (1) Simple Choice Bundle Unlimited; and (2) the Company's High-speed internet (at any data speed). (C)

ISSUED:
December 27, 2012

MO 12-PC01a

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January 1, 2014
Missouri Public
Service Commission
JI-2014-0277

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
January 1, 2013

Filed
Missouri Public
Service Commission
JI-2013-0299

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

15. During the period April 1, 2010 through September 30, 2010, business customers who subscribe to Centrex service may be eligible for waiver of all nonrecurring installation and service charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To receive a waiver, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to one of the qualifying services, and must commit to a minimum of a one year term. Customers subscribing to services under this promotion who discontinue service within one year of installation will be assessed all charges originally waived under the promotion. There is no limit to the number of times a customer can receive this promotion provided that the customer meets the required commitment level with each subsequent order.
16. During the period April 1, 2010 through September 30, 2010, business customers who subscribe to ISDN PRI, Frame Relay, Digital Data Service (DDS), DS1/T1/Hi-Capacity T1, and/or DS3/Hi-Cap DS3 service may be eligible for waiver of all nonrecurring installation and service charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To receive a waiver, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to one of the qualifying services, and must commit to a minimum of a one year term. Customers subscribing to services under this promotion who discontinue service within one year of installation will be assessed all charges originally waived under the promotion. There is no limit to the number of times a customer can receive this promotion provided that the customer meets the required commitment level with each subsequent order.
17. During the period April 19, 2010 through **December 31, 2012**, existing residence customers may be eligible for a \$5 bill credit for six months when they contact the Company to disconnect access line service and agree to retain service with the Company. To be eligible, a customer's account must have and maintain a B, C or D Credit Class rating with the Company and the customer must agree to retain flat rated one-party access line service with the Company. (C)
- The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer and will continue for five consecutive months thereafter. If a customer discontinues service being promoted prior to the end of the six month period, no additional credits will be applied.
- This promotion may not be combined with any other promotion.
18. During the period April 19, 2010 through **December 31, 2012**, new residence customers who order Simple Choice Bundle Unlimited may be eligible for the waiver of all service charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To be eligible, customers who are contacted by the Company or contact the Company and request this promotion must agree to establish a new account with the Company that includes (1) Simple Choice Bundle Unlimited; and (2) the Company's High-speed internet (at any data speed). (C)

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Effective: January 1, 2012

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

15. During the period April 1, 2010 through September 30, 2010, business customers who subscribe to Centrex service may be eligible for waiver of all nonrecurring installation and service charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To receive a waiver, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to one of the qualifying services, and must commit to a minimum of a one year term. Customers subscribing to services under this promotion who discontinue service within one year of installation will be assessed all charges originally waived under the promotion. There is no limit to the number of times a customer can receive this promotion provided that the customer meets the required commitment level with each subsequent order.

16. During the period April 1, 2010 through September 30, 2010, business customers who subscribe to ISDN PRI, Frame Relay, Digital Data Service (DDS), DS1/T1/Hi-Capacity T1, and/or DS3/Hi-Cap DS3 service may be eligible for waiver of all nonrecurring installation and service charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To receive a waiver, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to one of the qualifying services, and must commit to a minimum of a one year term. Customers subscribing to services under this promotion who discontinue service within one year of installation will be assessed all charges originally waived under the promotion. There is no limit to the number of times a customer can receive this promotion provided that the customer meets the required commitment level with each subsequent order.

17. During the period April 19, 2010 through **December 31, 2011**, existing residence customers may be eligible for a \$5 bill credit for six months when they contact the Company to disconnect access line service and agree to retain service with the Company. To be eligible, a customer's account must have and maintain a B, **C or D** Credit Class rating with the Company and the customer must agree to retain flat rated one-party access line service with the Company. (C)

The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer and will continue for five consecutive months thereafter. If a customer discontinues service being promoted prior to the end of the six month period, no additional credits will be applied.

This promotion may not be combined with any other promotion.

18. During the period April 19, 2010 through **December 31, 2011**, new residence customers who order Simple Choice Bundle Unlimited may be eligible for the waiver of all service charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To be eligible, customers who are contacted by the Company or contact the Company and request this promotion must agree to establish a new account with the Company that includes (1) Simple Choice Bundle Unlimited; and (2) the Company's High-speed internet (at any data speed). (C)

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CANCELLED
January 1, 2012
Missouri Public
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Darlene N. Terry
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Overland Park, KS

FILED
Missouri Public
Service Commission
JI-2011-0322

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

15. During the period April 1, 2010 through **September 30, 2010**, business customers who subscribe to Centrex service may be eligible for waiver of all nonrecurring installation and service charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To receive a waiver, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to one of the qualifying services, and must commit to a minimum of a one year term. Customers subscribing to services under this promotion who discontinue service within one year of installation will be assessed all charges originally waived under the promotion. There is no limit to the number of times a customer can receive this promotion provided that the customer meets the required commitment level with each subsequent order. (C)
16. During the period April 1, 2010 through **September 30, 2010**, business customers who subscribe to ISDN PRI, Frame Relay, Digital Data Service (DDS), DS1/T1/Hi-Capacity T1, and/or DS3/Hi-Cap DS3 service may be eligible for waiver of all nonrecurring installation and service charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To receive a waiver, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to one of the qualifying services, and must commit to a minimum of a one year term. Customers subscribing to services under this promotion who discontinue service within one year of installation will be assessed all charges originally waived under the promotion. There is no limit to the number of times a customer can receive this promotion provided that the customer meets the required commitment level with each subsequent order. (C)
17. During the period April 19, 2010 through December 31, 2010, existing residence customers may be eligible for a \$5 bill credit for six months when they contact the Company to disconnect access line service and agree to retain service with the Company. To be eligible, a customer's account must have and maintain a B or C Credit Class rating with the Company and the customer must agree to retain flat rated one-party access line service with the Company.
- The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer and will continue for five consecutive months thereafter. If a customer discontinues service being promoted prior to the end of the six month period, no additional credits will be applied.
- This promotion may not be combined with any other promotion.
18. During the period April 19, 2010 through December 31, 2010, new residence customers who order Simple Choice Bundle Unlimited may be eligible for the waiver of all service charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To be eligible, customers who are contacted by the Company or contact the Company and request this promotion must agree to establish a new account with the Company that includes (1) Simple Choice Bundle Unlimited; and (2) the Company's High-speed internet (at any data speed).

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

15. During the period April 1, 2010 through June 30, 2010, business customers who subscribe to Centrex service may be eligible for waiver of all nonrecurring installation and service charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To receive a waiver, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to one of the qualifying services, and must commit to a minimum of a one year term. Customers subscribing to services under this promotion who discontinue service within one year of installation will be assessed all charges originally waived under the promotion. There is no limit to the number of times a customer can receive this promotion provided that the customer meets the required commitment level with each subsequent order.

16. During the period April 1, 2010 through June 30, 2010, business customers who subscribe to ISDN PRI, Frame Relay, Digital Data Service (DDS), DS1/T1/Hi-Capacity T1, and/or DS3/Hi-Cap DS3 service may be eligible for waiver of all nonrecurring installation and service charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To receive a waiver, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to one of the qualifying services, and must commit to a minimum of a one year term. Customers subscribing to services under this promotion who discontinue service within one year of installation will be assessed all charges originally waived under the promotion. There is no limit to the number of times a customer can receive this promotion provided that the customer meets the required commitment level with each subsequent order.

17. **During the period April 19, 2010 through December 31, 2010, existing residence customers may be eligible for a \$5 bill credit for six months when they contact the Company to disconnect access line service and agree to retain service with the Company. To be eligible, a customer's account must have and maintain a B or C Credit Class rating with the Company and the customer must agree to retain flat rated one-party access line service with the Company.**

(N)

The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer and will continue for five consecutive months thereafter. If a customer discontinues service being promoted prior to the end of the six month period, no additional credits will be applied.

This promotion may not be combined with any other promotion.

18. **During the period April 19, 2010 through December 31, 2010, new residence customers who order Simple Choice Bundle Unlimited may be eligible for the waiver of all service charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To be eligible, customers who are contacted by the Company or contact the Company and request this promotion must agree to establish a new account with the Company that includes (1) Simple Choice Bundle Unlimited; and (2) the Company's High-speed internet (at any data speed).**

(N)

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

15. During the period April 1, 2010 through June 30, 2010, business customers who subscribe to Centrex service may be eligible for waiver of all nonrecurring installation and service charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To receive a waiver, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to one of the qualifying services, and must commit to a minimum of a one year term. Customers subscribing to services under this promotion who discontinue service within one year of installation will be assessed all charges originally waived under the promotion. There is no limit to the number of times a customer can receive this promotion provided that the customer meets the required commitment level with each subsequent order.

16. During the period April 1, 2010 through June 30, 2010, business customers who subscribe to ISDN PRI, Frame Relay, Digital Data Service (DDS), DS1/T1/Hi-Capacity T1, and/or DS3/Hi-Cap DS3 service may be eligible for waiver of all nonrecurring installation and service charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To receive a waiver, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to one of the qualifying services, and must commit to a minimum of a one year term. Customers subscribing to services under this promotion who discontinue service within one year of installation will be assessed all charges originally waived under the promotion. There is no limit to the number of times a customer can receive this promotion provided that the customer meets the required commitment level with each subsequent order.

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CANCELLED
April 19, 2010
Missouri Public
Service Commission
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Darlene N. Terry
Manager-Tariffs
Overland Park, KS

FILED
Missouri Public
Service Commission
JI-2010-0572

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

19. From May 1, 2010 through December 31, 2010, a direct mailing will be sent to all business customers with nine lines/trunks or fewer, notifying them of their eligibility for a \$10 invoice credit. The notice will be mailed immediately after the anniversary of the date on which the customer established service with the Company.

Customers who respond to this offer within 90 days after receiving the direct mailing will receive a \$10 invoice credit. The credit will appear on the customer's bill within two billing cycles after contacting the Company. When customers respond to this offer, the Company representative will review the customer's account and offer to discuss the customer's services and service needs, as well as the customer's overall satisfaction to ensure the customer is subscribed to the most appropriate services for their business needs.

For customers with multiple accounts, only one \$10 invoice credit is available, with such tied to the customer's oldest account.

20. During the period May 1, 2010 through **October 31, 2010**, business customers who subscribe for a 12-month or 36 month commitment will be eligible for a discount on: (C)

- Voice Access: B1, Centrex, KEY, PBX, ISDN PRI & BRI, & DTS trunk circuits; the recurring (non-usage-based) calling plan packages (EAS, ECC, ECP, MCA, LOS, & OCP)
- Voice Access Features: Hunting, Voicemail, Caller ID, 3-way Calling, Call Forwarding, Speed Calling, Call Waiting, & recurring DID Charges including charges for blocks of numbers.
- Data Services: DSL, DIA, Frame Relay, Ethernet, & Private Line circuits as well as monthly recurring charges for Managed [CPE] Services and Managed IP VPN Services.

This discount can not be combined with any other discount. A maximum discount of \$2,000 for any given month will apply to any LCD customer.

An early termination penalty will apply. The monthly rate will be the sum of 70% of the non-discounted rates. This rate will apply to the remaining commitment.

A 30 day minimum disconnect notice applies to all discounted services.

Applicable Exchanges: Cameron, Eldorado Springs, Greenfield, Ironton, Lawson, Macon, Mountain Grove, Mt. Vernon, Sarcoxie, Savannah

12 month discount	5%
36 month discount	10%

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

19. From May 1, 2010 through December 31, 2010, a direct mailing will be sent to all business customers with nine lines/trunks or fewer, notifying them of their eligibility for a \$10 invoice credit. The notice will be mailed immediately after the anniversary of the date on which the customer established service with the Company.

Customers who respond to this offer within 90 days after receiving the direct mailing will receive a \$10 invoice credit. The credit will appear on the customer's bill within two billing cycles after contacting the Company. When customers respond to this offer, the Company representative will review the customer's account and offer to discuss the customer's services and service needs, as well as the customer's overall satisfaction to ensure the customer is subscribed to the most appropriate services for their business needs.

For customers with multiple accounts, only one \$10 invoice credit is available, with such tied to the customer's oldest account.

20. During the period May 1, 2010 through **September 30, 2010**, business customers who subscribe for a 12-month or 36 month commitment will be eligible for a discount on: (C)

- Voice Access: B1, Centrex, KEY, PBX, ISDN PRI & BRI, & DTS trunk circuits; the recurring (non-usage-based) calling plan packages (EAS, ECC, ECP, MCA, LOS, & OCP)
- Voice Access Features: Hunting, Voicemail, Caller ID, 3-way Calling, Call Forwarding, Speed Calling, Call Waiting, & recurring DID Charges including charges for blocks of numbers.
- Data Services: DSL, DIA, Frame Relay, Ethernet, & Private Line circuits as well as monthly recurring charges for Managed [CPE] Services and Managed IP VPN Services.

This discount can not be combined with any other discount. A maximum discount of \$2,000 for any given month will apply to any LCD customer.

An early termination penalty will apply. The monthly rate will be the sum of 70% of the non-discounted rates. This rate will apply to the remaining commitment.

A 30 day minimum disconnect notice applies to all discounted services.

Applicable Exchanges: Cameron, Eldorado Springs, Greenfield, Ironton, Lawson, Macon, Mountain Grove, Mt. Vernon, Sarcoxie, Savannah

12 month discount	5%
36 month discount	10%

Issued: July 19, 2010

Effective: July 29, 2010

CANCELLED
October 1, 2010
Missouri Public
Service Commission
JI-2011-0135

Darlene N. Terry
Manager-Tariffs
Overland Park, KS

FILED
Missouri Public
Service Commission
JL-2011-0033

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

19. From May 1, 2010 through December 31, 2010, a direct mailing will be sent to all business customers with nine lines/trunks or fewer, notifying them of their eligibility for a \$10 invoice credit. The notice will be mailed immediately after the anniversary of the date on which the customer established service with the Company.

Customers who respond to this offer within 90 days after receiving the direct mailing will receive a \$10 invoice credit. The credit will appear on the customer's bill within two billing cycles after contacting the Company. When customers respond to this offer, the Company representative will review the customer's account and offer to discuss the customer's services and service needs, as well as the customer's overall satisfaction to ensure the customer is subscribed to the most appropriate services for their business needs.

For customers with multiple accounts, only one \$10 invoice credit is available, with such tied to the customer's oldest account.

20. During the period May 1, 2010 through July 30, 2010, business customers who subscribe for a 12-month or 36 month commitment will be eligible for a discount on:

- Voice Access: B1, Centrex, KEY, PBX, ISDN PRI & BRI, & DTS trunk circuits; the recurring (non-usage-based) calling plan packages (EAS, ECC, ECP, MCA, LOS, & OCP)
- Voice Access Features: Hunting, Voicemail, Caller ID, 3-way Calling, Call Forwarding, Speed Calling, Call Waiting, & recurring DID Charges including charges for blocks of numbers.
- Data Services: DSL, DIA, Frame Relay, Ethernet, & Private Line circuits as well as monthly recurring charges for Managed [CPE] Services and Managed IP VPN Services.

This discount can not be combined with any other discount. A maximum discount of \$2,000 for any given month will apply to any LCD customer.

An early termination penalty will apply. The monthly rate will be the sum of 70% of the non-discounted rates. This rate will apply to the remaining commitment.

A 30 day minimum disconnect notice applies to all discounted services.

Applicable Exchanges: Cameron, Eldorado Springs, Greenfield, Ironton, Lawson, Macon, Mountain Grove, Mt. Vernon, Sarcoxie, Savannah

12 month discount	5%
36 month discount	10%

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

21. From May 28, 2010 through **December 31, 2014**, when new residence customers who are contacted by the Company or who contact the Company and request this promotion establish a new account that includes an access line, the Company will waive the service charges that are otherwise applicable (excluding inside wire, construction, or CPE installation) when the customer agrees to retain service for 12 months. This waiver will only apply to the primary access line. The benefits awarded under this promotion will not be rescinded if the customer disconnects the qualifying service prior to the 12-month commitment period. (C)

22. From June 3, 2010 through September 30, 2010, existing business customers who are contacted by the Company or who contact the Company and request this promotion may be eligible for a credit of the monthly recurring charges for Business One-Party Service. To be eligible, customers who have existing Business One-Party Service must install an additional Business One-Party line and must agree to retain their service for a minimum of six months. Customers will receive three bill credits equal to the monthly recurring charge for that service. Credits will be issued for only one line when multiple lines are installed under the same order. The bill credits will be reflected on the first, second and third months following installation of the service.

Key Lines, PBX Trunks and Rotary Hunt Service are not eligible for this promotion. Customers subscribing to services under this promotion who discontinue service within six months of installation will be assessed all charges originally credited under the promotion. There is no limit on the number of times a customer may place orders for new lines and receive this promotional benefit during the promotional period. This promotion may not be combined with any other promotional benefits.

23. During the period July 15, 2010 through October 12, 2010, new residence customers who are contacted by the Company or who contact the Company and request this promotion, may be eligible for a waiver of charges for their first month's service. To be eligible, customers must establish a new account and subscribe to Prepaid Local Telephone Service (PLTS). Requests for reconnects, including restoral of service after temporary suspension, are not eligible for this promotion. The first month's charges for PLTS will be waived for eligible customers. This promotion may not be combined with any other promotion.

ISSUED:
December 30, 2013

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
January 1, 2014

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FILED
Missouri Public
Service Commission
JI-2014-0277

CANCELLED
October 1, 2014
Missouri Public
Service Commission
JI-2015-0075

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

21. From May 28, 2010 through **December 31, 2013**, when new residence customers who are contacted by the Company or who contact the Company and request this promotion establish a new account that includes an access line, the Company will waive the service charges that are otherwise applicable (excluding inside wire, construction, or CPE installation) when the customer agrees to retain service for 12 months. This waiver will only apply to the primary access line. The benefits awarded under this promotion will not be rescinded if the customer disconnects the qualifying service prior to the 12-month commitment period. (C)

22. From June 3, 2010 through September 30, 2010, existing business customers who are contacted by the Company or who contact the Company and request this promotion may be eligible for a credit of the monthly recurring charges for Business One-Party Service. To be eligible, customers who have existing Business One-Party Service must install an additional Business One-Party line and must agree to retain their service for a minimum of six months. Customers will receive three bill credits equal to the monthly recurring charge for that service. Credits will be issued for only one line when multiple lines are installed under the same order. The bill credits will be reflected on the first, second and third months following installation of the service.

Key Lines, PBX Trunks and Rotary Hunt Service are not eligible for this promotion. Customers subscribing to services under this promotion who discontinue service within six months of installation will be assessed all charges originally credited under the promotion. There is no limit on the number of times a customer may place orders for new lines and receive this promotional benefit during the promotional period. This promotion may not be combined with any other promotional benefits.

23. During the period July 15, 2010 through October 12, 2010, new residence customers who are contacted by the Company or who contact the Company and request this promotion, may be eligible for a waiver of charges for their first month's service. To be eligible, customers must establish a new account and subscribe to Prepaid Local Telephone Service (PLTS). Requests for reconnects, including restoral of service after temporary suspension, are not eligible for this promotion. The first month's charges for PLTS will be waived for eligible customers. This promotion may not be combined with any other promotion.

ISSUED:
December 27, 2012

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
January 1, 2013

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CANCELLED
January 1, 2014
Missouri Public
Service Commission
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Missouri Public
Service Commission
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GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

21. From May 28, 2010 through **December 31, 2012**, when new residence customers who are contacted by the Company or who contact the Company and request this promotion establish a new account that includes an access line, the Company will waive the service charges that are otherwise applicable (excluding inside wire, construction, or CPE installation) when the customer agrees to retain service for 12 months. This waiver will only apply to the primary access line. The benefits awarded under this promotion will not be rescinded if the customer disconnects the qualifying service prior to the 12-month commitment period. (C)
22. From June 3, 2010 through September 30, 2010, existing business customers who are contacted by the Company or who contact the Company and request this promotion may be eligible for a credit of the monthly recurring charges for Business One-Party Service. To be eligible, customers who have existing Business One-Party Service must install an additional Business One-Party line and must agree to retain their service for a minimum of six months. Customers will receive three bill credits equal to the monthly recurring charge for that service. Credits will be issued for only one line when multiple lines are installed under the same order. The bill credits will be reflected on the first, second and third months following installation of the service.
- Key Lines, PBX Trunks and Rotary Hunt Service are not eligible for this promotion. Customers subscribing to services under this promotion who discontinue service within six months of installation will be assessed all charges originally credited under the promotion. There is no limit on the number of times a customer may place orders for new lines and receive this promotional benefit during the promotional period. This promotion may not be combined with any other promotional benefits.
23. During the period July 15, 2010 through October 12, 2010, new residence customers who are contacted by the Company or who contact the Company and request this promotion, may be eligible for a waiver of charges for their first month's service. To be eligible, customers must establish a new account and subscribe to Prepaid Local Telephone Service (PLTS). Requests for reconnects, including restoral of service after temporary suspension, are not eligible for this promotion. The first month's charges for PLTS will be waived for eligible customers. This promotion may not be combined with any other promotion.

Issued: December 22, 2011

Effective: January 1, 2012

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

21. From May 28, 2010 through **December 31, 2011**, when new residence customers who are contacted by the Company or who contact the Company and request this promotion establish a new account that includes an access line, the Company will waive the service charges that are otherwise applicable (excluding inside wire, construction, or CPE installation) when the customer agrees to retain service for 12 months. This waiver will only apply to the primary access line. The benefits awarded under this promotion will not be rescinded if the customer disconnects the qualifying service prior to the 12-month commitment period. (C)

22. From June 3, 2010 through September 30, 2010, existing business customers who are contacted by the Company or who contact the Company and request this promotion may be eligible for a credit of the monthly recurring charges for Business One-Party Service. To be eligible, customers who have existing Business One-Party Service must install an additional Business One-Party line and must agree to retain their service for a minimum of six months. Customers will receive three bill credits equal to the monthly recurring charge for that service. Credits will be issued for only one line when multiple lines are installed under the same order. The bill credits will be reflected on the first, second and third months following installation of the service.

Key Lines, PBX Trunks and Rotary Hunt Service are not eligible for this promotion. Customers subscribing to services under this promotion who discontinue service within six months of installation will be assessed all charges originally credited under the promotion. There is no limit on the number of times a customer may place orders for new lines and receive this promotional benefit during the promotional period. This promotion may not be combined with any other promotional benefits.

23. During the period July 15, 2010 through October 12, 2010, new residence customers who are contacted by the Company or who contact the Company and request this promotion, may be eligible for a waiver of charges for their first month's service. To be eligible, customers must establish a new account and subscribe to Prepaid Local Telephone Service (PLTS). Requests for reconnects, including restoral of service after temporary suspension, are not eligible for this promotion. The first month's charges for PLTS will be waived for eligible customers. This promotion may not be combined with any other promotion.

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

21. From May 28, 2010 through December 31, 2010, when new residence customers who are contacted by the Company or who contact the Company and request this promotion establish a new account that includes an access line, the Company will waive the service charges that are otherwise applicable (excluding inside wire, construction, or CPE installation) when the customer agrees to retain service for 12 months. This waiver will only apply to the primary access line. The benefits awarded under this promotion will not be rescinded if the customer disconnects the qualifying service prior to the 12-month commitment period.

22. From June 3, 2010 through **September 30**, 2010, existing business customers who are contacted by the Company or who contact the Company and request this promotion may be eligible for a credit of the monthly recurring charges for Business One-Party Service. To be eligible, customers who have existing Business One-Party Service must install an additional Business One-Party line and must agree to retain their service for a minimum of six months. Customers will receive three bill credits equal to the monthly recurring charge for that service. Credits will be issued for only one line when multiple lines are installed under the same order. The bill credits will be reflected on the first, second and third months following installation of the service.

(C)

Key Lines, PBX Trunks and Rotary Hunt Service are not eligible for this promotion. Customers subscribing to services under this promotion who discontinue service within six months of installation will be assessed all charges originally credited under the promotion. There is no limit on the number of times a customer may place orders for new lines and receive this promotional benefit during the promotional period. This promotion may not be combined with any other promotional benefits.

23. During the period July 15, 2010 through October 12, 2010, new residence customers who are contacted by the Company or who contact the Company and request this promotion, may be eligible for a waiver of charges for their first month's service. To be eligible, customers must establish a new account and subscribe to Prepaid Local Telephone Service (PLTS). Requests for reconnects, including restoral of service after temporary suspension, are not eligible for this promotion. The first month's charges for PLTS will be waived for eligible customers. This promotion may not be combined with any other promotion.

Issued: August 6, 2010

Effective: August 16, 2010

CANCELLED
January 1, 2011
Missouri Public
Service Commission
JI-2011-0322

Darlene N. Terry
Manager-Tariffs
Overland Park, KS

FILED
Missouri Public
Service Commission
JI-2011-0062

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

21. From May 28, 2010 through December 31, 2010, when new residence customers who are contacted by the Company or who contact the Company and request this promotion establish a new account that includes an access line, the Company will waive the service charges that are otherwise applicable (excluding inside wire, construction, or CPE installation) when the customer agrees to retain service for 12 months. This waiver will only apply to the primary access line. The benefits awarded under this promotion will not be rescinded if the customer disconnects the qualifying service prior to the 12-month commitment period.

22. From June 3, 2010 through August 31, 2010, existing business customers who are contacted by the Company or who contact the Company and request this promotion may be eligible for a credit of the monthly recurring charges for Business One-Party Service. To be eligible, customers who have existing Business One-Party Service must install an additional Business One-Party line and must agree to retain their service for a minimum of six months. Customers will receive three bill credits equal to the monthly recurring charge for that service. Credits will be issued for only one line when multiple lines are installed under the same order. The bill credits will be reflected on the first, second and third months following installation of the service.

Key Lines, PBX Trunks and Rotary Hunt Service are not eligible for this promotion. Customers subscribing to services under this promotion who discontinue service within six months of installation will be assessed all charges originally credited under the promotion. There is no limit on the number of times a customer may place orders for new lines and receive this promotional benefit during the promotional period. This promotion may not be combined with any other promotional benefits.

23. During the period July 15, 2010 through October 12, 2010, new residence customers who are contacted by the Company or who contact the Company and request this promotion, may be eligible for a waiver of charges for their first month's service. To be eligible, customers must establish a new account and subscribe to Prepaid Local Telephone Service (PLTS). Requests for reconnects, including restoral of service after temporary suspension, are not eligible for this promotion. The first month's charges for PLTS will be waived for eligible customers. This promotion may not be combined with any other promotion.

(N)
|
(N)

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

21. From May 28, 2010 through December 31, 2010, when new residence customers who are contacted by the Company or who contact the Company and request this promotion establish a new account that includes an access line, the Company will waive the service charges that are otherwise applicable (excluding inside wire, construction, or CPE installation) when the customer agrees to retain service for 12 months. This waiver will only apply to the primary access line. The benefits awarded under this promotion will not be rescinded if the customer disconnects the qualifying service prior to the 12-month commitment period.
22. **From June 3, 2010 through August 31, 2010, existing business customers who are contacted by the Company or who contact the Company and request this promotion may be eligible for a credit of the monthly recurring charges for Business One-Party Service. To be eligible, customers who have existing Business One-Party Service must install an additional Business One-Party line and must agree to retain their service for a minimum of six months. Customers will receive three bill credits equal to the monthly recurring charge for that service. Credits will be issued for only one line when multiple lines are installed under the same order. The bill credits will be reflected on the first, second and third months following installation of the service.**

Key Lines, PBX Trunks and Rotary Hunt Service are not eligible for this promotion. Customers subscribing to services under this promotion who discontinue service within six months of installation will be assessed all charges originally credited under the promotion. There is no limit on the number of times a customer may place orders for new lines and receive this promotional benefit during the promotional period. This promotion may not be combined with any other promotional benefits.

(N)
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(N)

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

21. From May 28, 2010 through December 31, 2010, when new residence customers who are contacted by the Company or who contact the Company and request this promotion establish a new account that includes an access line, the Company will waive the service charges that are otherwise applicable (excluding inside wire, construction, or CPE installation) when the customer agrees to retain service for 12 months. This waiver will only apply to the primary access line. The benefits awarded under this promotion will not be rescinded if the customer disconnects the qualifying service prior to the 12-month commitment period.

Issued: May 17, 2010

CANCELLED
June 3, 2010
Missouri Public
Service Commission
JI-2010-0675

Darlene N. Terry
Manager-Tariffs
Overland Park, KS

Effective: May 28, 2010

FILED
Missouri Public
Service Commission
JI-2010-0661

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

24. During the period July 1, 2010 through **May 31, 2011**, existing business customers may be eligible for one bill credit when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. (C)

To be eligible, the customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding long distance, taxes, surcharges, and other fees) and the customer must agree to retain the service(s) for one year after receiving the bill credit.

The credit will be reflected on the customer's bill for the first month bill following the customer's acceptance of this promotion. The bill credit will be equal to the monthly charges for the services that were retained after the customer notified the company of the competitive offer or made a disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed \$500.00 per bill credit.

A customer with multiple locations is eligible for this promotion at each location for which disconnection is requested, either all at the same time or separately, with the further caveat that the maximum credit available under this offer is \$500 per customer, regardless of the number of service locations, accounts or billing telephone numbers the customer has in service.

Customers who discontinue service(s) for which the credit was issued prior to one year after issuance of the credit will be assessed all charges originally waived under the promotion.

The benefits awarded under this promotion may not be combined with the benefits of any other currently available promotion.

Issued: January 21, 2011

Effective: February 1, 2011

Darlene N. Terry
Manager-Tariffs
Overland Park, KS

FILED
Missouri Public
Service Commission
JI-2011-0379

CANCELLED
October 1, 2014
Missouri Public
Service Commission
JI-2015-0075

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

24. During the period July 1, 2010 through **January 31, 2011**, existing business customers may be eligible for one bill credit when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. (C)

To be eligible, the customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding long distance, taxes, surcharges, and other fees) and the customer must agree to retain the service(s) for one year after receiving the bill credit.

The credit will be reflected on the customer's bill for the first month bill following the customer's acceptance of this promotion. The bill credit will be equal to the monthly charges for the services that were retained after the customer notified the company of the competitive offer or made a disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed \$500.00 per bill credit.

A customer with multiple locations is eligible for this promotion at each location for which disconnection is requested, either all at the same time or separately, with the further caveat that the maximum credit available under this offer is \$500 per customer, regardless of the number of service locations, accounts or billing telephone numbers the customer has in service.

Customers who discontinue service(s) for which the credit was issued prior to one year after issuance of the credit will be assessed all charges originally waived under the promotion.

The benefits awarded under this promotion may not be combined with the benefits of any other currently available promotion.

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

24. During the period July 1, 2010 through September 30, 2010, existing business customers may be eligible for one bill credit when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company.

To be eligible, the customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding long distance, taxes, surcharges, and other fees) and the customer must agree to retain the service(s) for one year after receiving the bill credit.

The credit will be reflected on the customer's bill for the first month bill following the customer's acceptance of this promotion. The bill credit will be equal to the monthly charges for the services that were retained after the customer notified the company of the competitive offer or made a disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed \$500.00 per bill credit.

A customer with multiple locations is eligible for this promotion at each location for which disconnection is requested, either all at the same time or separately, with the further caveat that the maximum credit available under this offer is \$500 per customer, regardless of the number of service locations, accounts or billing telephone numbers the customer has in service.

Customers who discontinue service(s) for which the credit was issued prior to one year after issuance of the credit will be assessed all charges originally waived under the promotion.

The benefits awarded under this promotion may not be combined with the benefits of any other currently available promotion.

Issued: June 21, 2010

Effective: July 1, 2010

CANCELLED
October 1, 2010
Missouri Public
Service Commission
JI-2011-0135

Darlene N. Terry
Manager-Tariffs
Overland Park, KS

FILED
Missouri Public
Service Commission
JI-2010-0736

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

25. During the period July 1, 2010 through May 31, 2011, existing business customers will be eligible to receive two bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding long distance, taxes, surcharges, and other fees).

The credits will be equal to 50% of the monthly charges for the services that were retained after the customer notified the company of the competitive offer or made a disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed \$250 per bill credit. The credits will be reflected on the customer's first and second month bills following the customer's acceptance of this promotion.

A customer with multiple locations is eligible for this promotion at each location for which disconnection is requested, either all at the same time or separately, with the further caveat that the maximum credit available under this offer is \$500 per customer, regardless of the number of service locations, accounts or billing telephone numbers the customer has in service.

The benefits awarded under this promotion may not be combined with the benefits of any other currently available promotion.

26. During the period August 16, 2010 through December 31, 2014, a thirty-day satisfaction guarantee is available to residence customers who order Pure Broadband Bundle with High-Speed Internet (HSI) at speeds up to and including 10 Mbps. Under this satisfaction guarantee, customers who disconnect these services within thirty days after installation will receive a credit for the monthly recurring charges that were billed through the date of disconnection when at the time of the requested disconnection they inform the Company of their subscription under this guarantee and cite their dissatisfaction with the services as the reason for the requested disconnection. When the expiration of the thirty-day period falls on a weekend or legal holiday, the customer must request disconnection no later than the first business day following the weekend or legal holiday to be eligible for a credit.

27. During the period October 15, 2010 through **May 31, 2014**, business customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) that are otherwise applicable for installation of a new business line or trunk. (C)

To be eligible, business customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to High Speed Internet (1.5 Mbps or greater) with installation of a new business line or trunk. Packaged services (bundles) that include a business line or trunk are eligible for this promotion. There is no limit on the number of times a customer may place orders for new lines or trunks and receive this promotional benefit during the promotional period.

ISSUED:
January 29, 2014

BY: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
January 30, 2014

FILED
Missouri Public
Service Commission
JI-2014-0314

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

25. During the period July 1, 2010 through May 31, 2011, existing business customers will be eligible to receive two bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding long distance, taxes, surcharges, and other fees).

The credits will be equal to 50% of the monthly charges for the services that were retained after the customer notified the company of the competitive offer or made a disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed \$250 per bill credit. The credits will be reflected on the customer's first and second month bills following the customer's acceptance of this promotion.

A customer with multiple locations is eligible for this promotion at each location for which disconnection is requested, either all at the same time or separately, with the further caveat that the maximum credit available under this offer is \$500 per customer, regardless of the number of service locations, accounts or billing telephone numbers the customer has in service.

The benefits awarded under this promotion may not be combined with the benefits of any other currently available promotion.

26. During the period August 16, 2010 through **December 31, 2014**, a thirty-day satisfaction guarantee is available to residence customers who order Pure Broadband Bundle with High-Speed Internet (HSI) at speeds up to and including 10 Mbps. Under this satisfaction guarantee, customers who disconnect these services within thirty days after installation will receive a credit for the monthly recurring charges that were billed through the date of disconnection when at the time of the requested disconnection they inform the Company of their subscription under this guarantee and cite their dissatisfaction with the services as the reason for the requested disconnection. When the expiration of the thirty-day period falls on a weekend or legal holiday, the customer must request disconnection no later than the first business day following the weekend or legal holiday to be eligible for a credit. (C)
27. During the period October 15, 2010 through January 31, 2014, business customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) that are otherwise applicable for installation of a new business line or trunk.

To be eligible, business customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to High Speed Internet (1.5 Mbps or greater) with installation of a new business line or trunk. Packaged services (bundles) that include a business line or trunk are eligible for this promotion. There is no limit on the number of times a customer may place orders for new lines or trunks and receive this promotional benefit during the promotional period.

ISSUED:
December 30, 2013

MO 12-PC01b

CANCELED
January 30, 2014
Missouri Public
Service Commission
JI-2014-0314

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
January 1, 2014
FILED
Missouri Public
Service Commission
JI-2014-0277

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

25. During the period July 1, 2010 through May 31, 2011, existing business customers will be eligible to receive two bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding long distance, taxes, surcharges, and other fees).

The credits will be equal to 50% of the monthly charges for the services that were retained after the customer notified the company of the competitive offer or made a disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed \$250 per bill credit. The credits will be reflected on the customer's first and second month bills following the customer's acceptance of this promotion.

A customer with multiple locations is eligible for this promotion at each location for which disconnection is requested, either all at the same time or separately, with the further caveat that the maximum credit available under this offer is \$500 per customer, regardless of the number of service locations, accounts or billing telephone numbers the customer has in service.

The benefits awarded under this promotion may not be combined with the benefits of any other currently available promotion.

26. During the period August 16, 2010 through December 31, 2013, a thirty-day satisfaction guarantee is available to residence customers who order Pure Broadband Bundle with High-Speed Internet (HSI) at speeds up to and including 10 Mbps. Under this satisfaction guarantee, customers who disconnect these services within thirty days after installation will receive a credit for the monthly recurring charges that were billed through the date of disconnection when at the time of the requested disconnection they inform the Company of their subscription under this guarantee and cite their dissatisfaction with the services as the reason for the requested disconnection. When the expiration of the thirty-day period falls on a weekend or legal holiday, the customer must request disconnection no later than the first business day following the weekend or legal holiday to be eligible for a credit.

27. During the period October 15, 2010 through **January 31, 2014**, business customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) that are otherwise applicable for installation of a new business line or trunk. (C)

To be eligible, business customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to High Speed Internet (1.5 Mbps or greater) with installation of a new business line or trunk. Packaged services (bundles) that include a business line or trunk are eligible for this promotion. There is no limit on the number of times a customer may place orders for new lines or trunks and receive this promotional benefit during the promotional period.

ISSUED:
September 30, 2013

MO 12-PB02C

CANCELLED
January 1, 2014
Missouri Public
Service Commission
JI-2014-0277

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
October 1, 2013

FILED
Missouri Public
Service Commission
JI-2014-0151

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

25. During the period July 1, 2010 through May 31, 2011, existing business customers will be eligible to receive two bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding long distance, taxes, surcharges, and other fees).

The credits will be equal to 50% of the monthly charges for the services that were retained after the customer notified the company of the competitive offer or made a disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed \$250 per bill credit. The credits will be reflected on the customer's first and second month bills following the customer's acceptance of this promotion.

A customer with multiple locations is eligible for this promotion at each location for which disconnection is requested, either all at the same time or separately, with the further caveat that the maximum credit available under this offer is \$500 per customer, regardless of the number of service locations, accounts or billing telephone numbers the customer has in service.

The benefits awarded under this promotion may not be combined with the benefits of any other currently available promotion.

26. During the period August 16, 2010 through December 31, 2013, a thirty-day satisfaction guarantee is available to residence customers who order Pure Broadband Bundle with High-Speed Internet (HSI) at speeds up to and including 10 Mbps. Under this satisfaction guarantee, customers who disconnect these services within thirty days after installation will receive a credit for the monthly recurring charges that were billed through the date of disconnection when at the time of the requested disconnection they inform the Company of their subscription under this guarantee and cite their dissatisfaction with the services as the reason for the requested disconnection. When the expiration of the thirty-day period falls on a weekend or legal holiday, the customer must request disconnection no later than the first business day following the weekend or legal holiday to be eligible for a credit.

27. During the period October 15, 2010 through **September 30, 2013**, business customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) that are otherwise applicable for installation of a new business line or trunk. (C)

To be eligible, business customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to High Speed Internet (1.5 Mbps or greater) with installation of a new business line or trunk. Packaged services (bundles) that include a business line or trunk are eligible for this promotion. There is no limit on the number of times a customer may place orders for new lines or trunks and receive this promotional benefit during the promotional period.

ISSUED:
May 31, 2013

MO 12-PB02b

CANCELLED
October 1, 2013
Missouri Public
Service Commission
JI-2014-0151

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
June 1, 2013

FILED
Missouri Public
Service Commission
JI-2013-0569

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

25. During the period July 1, 2010 through May 31, 2011, existing business customers will be eligible to receive two bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding long distance, taxes, surcharges, and other fees).

The credits will be equal to 50% of the monthly charges for the services that were retained after the customer notified the company of the competitive offer or made a disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed \$250 per bill credit. The credits will be reflected on the customer's first and second month bills following the customer's acceptance of this promotion.

A customer with multiple locations is eligible for this promotion at each location for which disconnection is requested, either all at the same time or separately, with the further caveat that the maximum credit available under this offer is \$500 per customer, regardless of the number of service locations, accounts or billing telephone numbers the customer has in service.

The benefits awarded under this promotion may not be combined with the benefits of any other currently available promotion.

26. During the period August 16, 2010 through December 31, 2013, a thirty-day satisfaction guarantee is available to residence customers who order Pure Broadband Bundle with High-Speed Internet (HSI) at speeds up to and including 10 Mbps. Under this satisfaction guarantee, customers who disconnect these services within thirty days after installation will receive a credit for the monthly recurring charges that were billed through the date of disconnection when at the time of the requested disconnection they inform the Company of their subscription under this guarantee and cite their dissatisfaction with the services as the reason for the requested disconnection. When the expiration of the thirty-day period falls on a weekend or legal holiday, the customer must request disconnection no later than the first business day following the weekend or legal holiday to be eligible for a credit.

27. During the period October 15, 2010 through **May 31, 2013**, business customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) that are otherwise applicable for installation of a new business line or trunk. (C)

To be eligible, business customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to High Speed Internet (1.5 Mbps or greater) with installation of a new business line or trunk. Packaged services (bundles) that include a business line or trunk are eligible for this promotion. There is no limit on the number of times a customer may place orders for new lines or trunks and receive this promotional benefit during the promotional period.

ISSUED:
January 31, 2013

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
February 1, 2013

MO 12-PB02a

CANCELLED
June 1, 2013
Missouri Public
Service Commission
JI-2013-0569

FILED
Missouri Public
Service Commission
JI-2013-0346

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

25. During the period July 1, 2010 through May 31, 2011, existing business customers will be eligible to receive two bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding long distance, taxes, surcharges, and other fees).

The credits will be equal to 50% of the monthly charges for the services that were retained after the customer notified the company of the competitive offer or made a disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed \$250 per bill credit. The credits will be reflected on the customer's first and second month bills following the customer's acceptance of this promotion.

A customer with multiple locations is eligible for this promotion at each location for which disconnection is requested, either all at the same time or separately, with the further caveat that the maximum credit available under this offer is \$500 per customer, regardless of the number of service locations, accounts or billing telephone numbers the customer has in service.

The benefits awarded under this promotion may not be combined with the benefits of any other currently available promotion.

26. During the period August 16, 2010 through **December 31, 2013**, a thirty-day satisfaction guarantee is available to residence customers who order Pure Broadband Bundle with High-Speed Internet (HSI) at speeds up to and including 10 Mbps. Under this satisfaction guarantee, customers who disconnect these services within thirty days after installation will receive a credit for the monthly recurring charges that were billed through the date of disconnection when at the time of the requested disconnection they inform the Company of their subscription under this guarantee and cite their dissatisfaction with the services as the reason for the requested disconnection. When the expiration of the thirty-day period falls on a weekend or legal holiday, the customer must request disconnection no later than the first business day following the weekend or legal holiday to be eligible for a credit. (C)
27. During the period October 15, 2010 through January 31, 2013, business customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) that are otherwise applicable for installation of a new business line or trunk.

To be eligible, business customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to High Speed Internet (1.5 Mbps or greater) with installation of a new business line or trunk. Packaged services (bundles) that include a business line or trunk are eligible for this promotion. There is no limit on the number of times a customer may place orders for new lines or trunks and receive this promotional benefit during the promotional period.

ISSUED:
December 27, 2012

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
January 1, 2013

MO 12-PC01a
CANCELLED
February 1, 2013
Missouri Public
Service Commission
JI-2013-0346

Filed
Missouri Public
Service Commission
JI-2013-0299

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

25. During the period July 1, 2010 through May 31, 2011, existing business customers will be eligible to receive two bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding long distance, taxes, surcharges, and other fees).

The credits will be equal to 50% of the monthly charges for the services that were retained after the customer notified the company of the competitive offer or made a disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed \$250 per bill credit. The credits will be reflected on the customer's first and second month bills following the customer's acceptance of this promotion.

A customer with multiple locations is eligible for this promotion at each location for which disconnection is requested, either all at the same time or separately, with the further caveat that the maximum credit available under this offer is \$500 per customer, regardless of the number of service locations, accounts or billing telephone numbers the customer has in service.

The benefits awarded under this promotion may not be combined with the benefits of any other currently available promotion.

26. During the period August 16, 2010 through December 31, 2012, a thirty-day satisfaction guarantee is available to residence customers who order Pure Broadband Bundle with High-Speed Internet (HSI) at speeds up to and including 10 Mbps. Under this satisfaction guarantee, customers who disconnect these services within thirty days after installation will receive a credit for the monthly recurring charges that were billed through the date of disconnection when at the time of the requested disconnection they inform the Company of their subscription under this guarantee and cite their dissatisfaction with the services as the reason for the requested disconnection. When the expiration of the thirty-day period falls on a weekend or legal holiday, the customer must request disconnection no later than the first business day following the weekend or legal holiday to be eligible for a credit.

27. During the period October 15, 2010 through **January 31, 2013**, business customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) that are otherwise applicable for installation of a new business line or trunk. (C)

To be eligible, business customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to High Speed Internet (1.5 Mbps or greater) with installation of a new business line or trunk. Packaged services (bundles) that include a business line or trunk are eligible for this promotion. There is no limit on the number of times a customer may place orders for new lines or trunks and receive this promotional benefit during the promotional period.

Issued: September 20, 2012

Effective: October 1, 2012

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

25. During the period July 1, 2010 through May 31, 2011, existing business customers will be eligible to receive two bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding long distance, taxes, surcharges, and other fees).

The credits will be equal to 50% of the monthly charges for the services that were retained after the customer notified the company of the competitive offer or made a disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed \$250 per bill credit. The credits will be reflected on the customer's first and second month bills following the customer's acceptance of this promotion.

A customer with multiple locations is eligible for this promotion at each location for which disconnection is requested, either all at the same time or separately, with the further caveat that the maximum credit available under this offer is \$500 per customer, regardless of the number of service locations, accounts or billing telephone numbers the customer has in service.

The benefits awarded under this promotion may not be combined with the benefits of any other currently available promotion.

26. During the period August 16, 2010 through December 31, 2012, a thirty-day satisfaction guarantee is available to residence customers who order Pure Broadband Bundle with High-Speed Internet (HSI) at speeds up to and including 10 Mbps. Under this satisfaction guarantee, customers who disconnect these services within thirty days after installation will receive a credit for the monthly recurring charges that were billed through the date of disconnection when at the time of the requested disconnection they inform the Company of their subscription under this guarantee and cite their dissatisfaction with the services as the reason for the requested disconnection. When the expiration of the thirty-day period falls on a weekend or legal holiday, the customer must request disconnection no later than the first business day following the weekend or legal holiday to be eligible for a credit.
27. During the period October 15, 2010 through **September 30, 2012**, business customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) that are otherwise applicable for installation of a new business line or trunk. (C)

To be eligible, business customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to High Speed Internet (1.5 Mbps or greater) with installation of a new business line or trunk. Packaged services (bundles) that include a business line or trunk are eligible for this promotion. There is no limit on the number of times a customer may place orders for new lines or trunks and receive this promotional benefit during the promotional period.

Issued: May 18, 2012

Effective: June 1, 2012

CANCELLED
October 1, 2012
Missouri Public
Service Commission
JI-2013-0137

Darlene N. Terry
Manager-Tariffs
Overland Park, KS

FILED
Missouri Public
Service Commission
JI-2012-0752

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

25. During the period July 1, 2010 through May 31, 2011, existing business customers will be eligible to receive two bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding long distance, taxes, surcharges, and other fees).

The credits will be equal to 50% of the monthly charges for the services that were retained after the customer notified the company of the competitive offer or made a disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed \$250 per bill credit. The credits will be reflected on the customer's first and second month bills following the customer's acceptance of this promotion.

A customer with multiple locations is eligible for this promotion at each location for which disconnection is requested, either all at the same time or separately, with the further caveat that the maximum credit available under this offer is \$500 per customer, regardless of the number of service locations, accounts or billing telephone numbers the customer has in service.

The benefits awarded under this promotion may not be combined with the benefits of any other currently available promotion.

26. During the period August 16, 2010 through December 31, 2012, a thirty-day satisfaction guarantee is available to residence customers who order Pure Broadband Bundle with High-Speed Internet (HSI) at speeds up to and including 10 Mbps. Under this satisfaction guarantee, customers who disconnect these services within thirty days after installation will receive a credit for the monthly recurring charges that were billed through the date of disconnection when at the time of the requested disconnection they inform the Company of their subscription under this guarantee and cite their dissatisfaction with the services as the reason for the requested disconnection. When the expiration of the thirty-day period falls on a weekend or legal holiday, the customer must request disconnection no later than the first business day following the weekend or legal holiday to be eligible for a credit.

27. During the period October 15, 2010 through **May 31, 2012**, business customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) that are otherwise applicable for installation of a new business line or trunk. (C)

To be eligible, business customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to High Speed Internet (1.5 Mbps or greater) with installation of a new business line or trunk. Packaged services (bundles) that include a business line or trunk are eligible for this promotion. There is no limit on the number of times a customer may place orders for new lines or trunks and receive this promotional benefit during the promotional period.

Issued: January 20, 2012

Effective: February 1, 2012

CANCELLED
June 1, 2012
Missouri Public
Service Commission
JI-2012-0752

Darlene N. Terry
Manager-Tariffs
Overland Park, KS

FILED
Missouri Public
Service Commission
JI-2012-0353

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

25. During the period July 1, 2010 through May 31, 2011, existing business customers will be eligible to receive two bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding long distance, taxes, surcharges, and other fees).

The credits will be equal to 50% of the monthly charges for the services that were retained after the customer notified the company of the competitive offer or made a disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed \$250 per bill credit. The credits will be reflected on the customer's first and second month bills following the customer's acceptance of this promotion.

A customer with multiple locations is eligible for this promotion at each location for which disconnection is requested, either all at the same time or separately, with the further caveat that the maximum credit available under this offer is \$500 per customer, regardless of the number of service locations, accounts or billing telephone numbers the customer has in service.

The benefits awarded under this promotion may not be combined with the benefits of any other currently available promotion.

26. During the period August 16, 2010 through **December 31, 2012**, a thirty-day satisfaction guarantee is available to residence customers who order Pure Broadband Bundle with High-Speed Internet (HSI) at speeds up to and including 10 Mbps. Under this satisfaction guarantee, customers who disconnect these services within thirty days after installation will receive a credit for the monthly recurring charges that were billed through the date of disconnection when at the time of the requested disconnection they inform the Company of their subscription under this guarantee and cite their dissatisfaction with the services as the reason for the requested disconnection. When the expiration of the thirty-day period falls on a weekend or legal holiday, the customer must request disconnection no later than the first business day following the weekend or legal holiday to be eligible for a credit. (C)
27. During the period October 15, 2010 through **January 31, 2012**, business customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) that are otherwise applicable for installation of a new business line or trunk. (C)

To be eligible, business customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to High Speed Internet (1.5 Mbps or greater) with installation of a new business line or trunk. Packaged services (bundles) that include a business line or trunk are eligible for this promotion. There is no limit on the number of times a customer may place orders for new lines or trunks and receive this promotional benefit during the promotional period.

Issued: December 22, 2011

Effective: January 1, 2012

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

25. During the period July 1, 2010 through May 31, 2011, existing business customers will be eligible to receive two bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding long distance, taxes, surcharges, and other fees).

The credits will be equal to 50% of the monthly charges for the services that were retained after the customer notified the company of the competitive offer or made a disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed \$250 per bill credit. The credits will be reflected on the customer's first and second month bills following the customer's acceptance of this promotion.

A customer with multiple locations is eligible for this promotion at each location for which disconnection is requested, either all at the same time or separately, with the further caveat that the maximum credit available under this offer is \$500 per customer, regardless of the number of service locations, accounts or billing telephone numbers the customer has in service.

The benefits awarded under this promotion may not be combined with the benefits of any other currently available promotion.

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27. During the period October 15, 2010 through **December 31, 2011**, business customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) that are otherwise applicable for installation of a new business line or trunk. (C)

To be eligible, business customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to High Speed Internet (1.5 Mbps or greater) with installation of a new business line or trunk. Packaged services (bundles) that include a business line or trunk are eligible for this promotion. There is no limit on the number of times a customer may place orders for new lines or trunks and receive this promotional benefit during the promotional period.

Issued: September 20, 2011

Effective: September 30, 2011

CANCELLED
January 1, 2012
Missouri Public
Service Commission
JI-2012-0294

Darlene N. Terry
Manager-Tariffs
Overland Park, KS

Filed
Missouri Public
Service Commission
JI-2012-0123

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

25. During the period July 1, 2010 through May 31, 2011, existing business customers will be eligible to receive two bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding long distance, taxes, surcharges, and other fees).

The credits will be equal to 50% of the monthly charges for the services that were retained after the customer notified the company of the competitive offer or made a disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed \$250 per bill credit. The credits will be reflected on the customer's first and second month bills following the customer's acceptance of this promotion.

A customer with multiple locations is eligible for this promotion at each location for which disconnection is requested, either all at the same time or separately, with the further caveat that the maximum credit available under this offer is \$500 per customer, regardless of the number of service locations, accounts or billing telephone numbers the customer has in service.

The benefits awarded under this promotion may not be combined with the benefits of any other currently available promotion.

26. During the period August 16, 2010 through **December 31, 2011**, a thirty-day satisfaction guarantee is available to residence customers who order Pure Broadband Bundle with High-Speed Internet (HSI) at speeds up to and including 10 Mbps. Under this satisfaction guarantee, customers who disconnect these services within thirty days after installation will receive a credit for the monthly recurring charges that were billed through the date of disconnection when at the time of the requested disconnection they inform the Company of their subscription under this guarantee and cite their dissatisfaction with the services as the reason for the requested disconnection. When the expiration of the thirty-day period falls on a weekend or legal holiday, the customer must request disconnection no later than the first business day following the weekend or legal holiday to be eligible for a credit. (C)
27. During the period October 15, 2010 through September 30, 2011, business customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) that are otherwise applicable for installation of a new business line or trunk.

To be eligible, business customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to High Speed Internet (1.5 Mbps or greater) with installation of a new business line or trunk. Packaged services (bundles) that include a business line or trunk are eligible for this promotion. There is no limit on the number of times a customer may place orders for new lines or trunks and receive this promotional benefit during the promotional period.

Issued: August 4, 2011

Effective: August 15, 2011

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

25. During the period July 1, 2010 through May 31, 2011, existing business customers will be eligible to receive two bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding long distance, taxes, surcharges, and other fees).

The credits will be equal to 50% of the monthly charges for the services that were retained after the customer notified the company of the competitive offer or made a disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed \$250 per bill credit. The credits will be reflected on the customer's first and second month bills following the customer's acceptance of this promotion.

A customer with multiple locations is eligible for this promotion at each location for which disconnection is requested, either all at the same time or separately, with the further caveat that the maximum credit available under this offer is \$500 per customer, regardless of the number of service locations, accounts or billing telephone numbers the customer has in service.

The benefits awarded under this promotion may not be combined with the benefits of any other currently available promotion.

26. During the period August 16, 2010 through August 15, 2011, a thirty-day satisfaction guarantee is available to residence customers who order Pure Broadband Bundle with High-Speed Internet (HSI) at speeds up to and including 10 Mbps. Under this satisfaction guarantee, customers who disconnect these services within thirty days after installation will receive a credit for the monthly recurring charges that were billed through the date of disconnection when at the time of the requested disconnection they inform the Company of their subscription under this guarantee and cite their dissatisfaction with the services as the reason for the requested disconnection. When the expiration of the thirty-day period falls on a weekend or legal holiday, the customer must request disconnection no later than the first business day following the weekend or legal holiday to be eligible for a credit.

27. During the period October 15, 2010 through **September 30, 2011**, business customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) that are otherwise applicable for installation of a new business line or trunk. (C)

To be eligible, business customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to High Speed Internet (1.5 Mbps or greater) with installation of a new business line or trunk. Packaged services (bundles) that include a business line or trunk are eligible for this promotion. There is no limit on the number of times a customer may place orders for new lines or trunks and receive this promotional benefit during the promotional period.

Issued: May 20, 2011

Effective: May 31, 2011

CANCELLED
August 15, 2011
Missouri Public
Service Commission
JI-2012-0056

Darlene N. Terry
Manager-Tariffs
Overland Park, KS

FILED
Missouri Public
Service Commission
JI-2011-0590

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

25. During the period July 1, 2010 through **May 31, 2011**, existing business customers will be eligible to receive two bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding long distance, taxes, surcharges, and other fees). (C)

The credits will be equal to 50% of the monthly charges for the services that were retained after the customer notified the company of the competitive offer or made a disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed \$250 per bill credit. The credits will be reflected on the customer's first and second month bills following the customer's acceptance of this promotion.

A customer with multiple locations is eligible for this promotion at each location for which disconnection is requested, either all at the same time or separately, with the further caveat that the maximum credit available under this offer is \$500 per customer, regardless of the number of service locations, accounts or billing telephone numbers the customer has in service.

The benefits awarded under this promotion may not be combined with the benefits of any other currently available promotion.

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27. During the period October 15, 2010 through **May 31, 2011** business customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) that are otherwise applicable for installation of a new business line or trunk. (C)

To be eligible, business customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to High Speed Internet (1.5 Mbps or greater) with installation of a new business line or trunk. Packaged services (bundles) that include a business line or trunk are eligible for this promotion. There is no limit on the number of times a customer may place orders for new lines or trunks and receive this promotional benefit during the promotional period.

Issued: January 21, 2011

Effective: February 1, 2011

CANCELLED
May 31, 2011
Missouri Public
Service Commission
JI-2011-0590

Darlene N. Terry
Manager-Tariffs
Overland Park, KS

FILED
Missouri Public
Service Commission
JI-2011-0379

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

25. During the period July 1, 2010 through January 31, 2011, existing business customers will be eligible to receive two bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding long distance, taxes, surcharges, and other fees).

The credits will be equal to 50% of the monthly charges for the services that were retained after the customer notified the company of the competitive offer or made a disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed \$250 per bill credit. The credits will be reflected on the customer's first and second month bills following the customer's acceptance of this promotion.

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27. **During the period October 15, 2010 through January 31, 2011 business customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) that are otherwise applicable for installation of a new business line or trunk.**

To be eligible, business customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to High Speed Internet (1.5 Mbps or greater) with installation of a new business line or trunk. Packaged services (bundles) that include a business line or trunk are eligible for this promotion. There is no limit on the number of times a customer may place orders for new lines or trunks and receive this promotional benefit during the promotional period.

(N)
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(N)

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

25. During the period July 1, 2010 through **January 31, 2011**, existing business customers will be eligible to receive two bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding long distance, taxes, surcharges, and other fees). (C)

The credits will be equal to 50% of the monthly charges for the services that were retained after the customer notified the company of the competitive offer or made a disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed \$250 per bill credit. The credits will be reflected on the customer's first and second month bills following the customer's acceptance of this promotion.

A customer with multiple locations is eligible for this promotion at each location for which disconnection is requested, either all at the same time or separately, with the further caveat that the maximum credit available under this offer is \$500 per customer, regardless of the number of service locations, accounts or billing telephone numbers the customer has in service.

The benefits awarded under this promotion may not be combined with the benefits of any other currently available promotion.

26. During the period August 16, 2010 through August 15, 2011, a thirty-day satisfaction guarantee is available to residence customers who order Pure Broadband Bundle with High-Speed Internet (HSI) at speeds up to and including 10 Mbps. Under this satisfaction guarantee, customers who disconnect these services within thirty days after installation will receive a credit for the monthly recurring charges that were billed through the date of disconnection when at the time of the requested disconnection they inform the Company of their subscription under this guarantee and cite their dissatisfaction with the services as the reason for the requested disconnection. When the expiration of the thirty-day period falls on a weekend or legal holiday, the customer must request disconnection no later than the first business day following the weekend or legal holiday to be eligible for a credit.

Issued: September 21, 2010

Effective: October 1, 2010

CANCELLED
October 15, 2010
Missouri Public
Service Commission
JI-2011-0182

Darlene N. Terry
Manager-Tariffs
Overland Park, KS

FILED
Missouri Public
Service Commission
JI-2011-0135

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

25. During the period July 1, 2010 through September 30, 2010, existing business customers will be eligible to receive two bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding long distance, taxes, surcharges, and other fees).

The credits will be equal to 50% of the monthly charges for the services that were retained after the customer notified the company of the competitive offer or made a disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed \$250 per bill credit. The credits will be reflected on the customer's first and second month bills following the customer's acceptance of this promotion.

A customer with multiple locations is eligible for this promotion at each location for which disconnection is requested, either all at the same time or separately, with the further caveat that the maximum credit available under this offer is \$500 per customer, regardless of the number of service locations, accounts or billing telephone numbers the customer has in service.

The benefits awarded under this promotion may not be combined with the benefits of any other currently available promotion.

26. **During the period August 16, 2010 through August 15, 2011, a thirty-day satisfaction guarantee is available to residence customers who order Pure Broadband Bundle with High-Speed Internet (HSI) at speeds up to and including 10 Mbps. Under this satisfaction guarantee, customers who disconnect these services within thirty days after installation will receive a credit for the monthly recurring charges that were billed through the date of disconnection when at the time of the requested disconnection they inform the Company of their subscription under this guarantee and cite their dissatisfaction with the services as the reason for the requested disconnection. When the expiration of the thirty-day period falls on a weekend or legal holiday, the customer must request disconnection no later than the first business day following the weekend or legal holiday to be eligible for a credit.**

(N)

(N)

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

25. During the period July 1, 2010 through September 30, 2010, existing business customers will be eligible to receive two bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding long distance, taxes, surcharges, and other fees).

The credits will be equal to 50% of the monthly charges for the services that were retained after the customer notified the company of the competitive offer or made a disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed \$250 per bill credit. The credits will be reflected on the customer's first and second month bills following the customer's acceptance of this promotion.

A customer with multiple locations is eligible for this promotion at each location for which disconnection is requested, either all at the same time or separately, with the further caveat that the maximum credit available under this offer is \$500 per customer, regardless of the number of service locations, accounts or billing telephone numbers the customer has in service.

The benefits awarded under this promotion may not be combined with the benefits of any other currently available promotion.

Issued: June 21, 2010

CANCELLED
August 16, 2010
Missouri Public
Service Commission
JI-2011-0062

Darlene N. Terry
Manager-Tariffs
Overland Park, KS

Effective: July 1, 2010
FILED
Missouri Public
Service Commission
JI-2010-0736

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

28. During the period December 1, 2010 through **March 31, 2011** existing business customers may be eligible for consecutive bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. (C)

To be eligible, the customer must be subscribed to any business local exchange service and must agree to retain the service(s) for one year after receiving the bill credit. Eligible customers who are subscribed to any local exchange service will receive a \$5.00 per line bill credit for six months when they agree to retain their service(s) for a minimum of twelve additional months, or will receive a \$5.00 per line bill credit for twelve months when they agree to retain their service(s) for a minimum of twenty-four additional months. Customers may receive the credits for a maximum of ten lines during the promotional period.

Eligible customers who are subscribed to any bundled service will receive a \$10.00 bill credit per bundle for six months when they agree to retain their bundled service(s) for a minimum of twelve additional months, or will receive a \$10.00 bill credit per bundle for twelve months when they agree to retain their service(s) for a minimum of twenty-four additional months. Customers may receive the credits for a maximum of ten bundles during the promotional period.

The credits will begin appearing on customer bills the first month bill following the customer's acceptance of this promotion. The benefits awarded under this promotion may be combined with the benefits of other currently available promotions.

If the customer discontinues service(s) prior to the twelve or twenty-four month commitment period, the credits issued under this promotion will be rescinded and charges for the credit amounts will be reflected on the customer's final bill. Customers are also liable for 50% of the remaining monthly recurring charges for the service(s) disconnected.

Issued: February 18, 2011

Effective: February 28, 2011

Darlene N. Terry
Manager-Tariffs
Overland Park, KS

Filed
Missouri Public
Service Commission
JI-2011-0429

CANCELLED
October 1, 2014
Missouri Public
Service Commission
JI-2015-0075

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

28. During the period December 1, 2010 through February 28, 2011 existing business customers may be eligible for consecutive bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company.

To be eligible, the customer must be subscribed to any business local exchange service and must agree to retain the service(s) for one year after receiving the bill credit. Eligible customers who are subscribed to any local exchange service will receive a \$5.00 per line bill credit for six months when they agree to retain their service(s) for a minimum of twelve additional months, or will receive a \$5.00 per line bill credit for twelve months when they agree to retain their service(s) for a minimum of twenty-four additional months. Customers may receive the credits for a maximum of ten lines during the promotional period.

Eligible customers who are subscribed to any bundled service will receive a \$10.00 bill credit per bundle for six months when they agree to retain their bundled service(s) for a minimum of twelve additional months, or will receive a \$10.00 bill credit per bundle for twelve months when they agree to retain their service(s) for a minimum of twenty-four additional months. Customers may receive the credits for a maximum of ten bundles during the promotional period.

The credits will begin appearing on customer bills the first month bill following the customer's acceptance of this promotion. The benefits awarded under this promotion may be combined with the benefits of other currently available promotions.

If the customer discontinues service(s) prior to the twelve or twenty-four month commitment period, the credits issued under this promotion will be rescinded and charges for the credit amounts will be reflected on the customer's final bill. Customers are also liable for 50% of the remaining monthly recurring charges for the service(s) disconnected.

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

29. From February 24, 2011 through December 31, 2011, business customers with 99 lines/trunks or fewer who are not currently subscribed to the Company's High Speed Internet Service and have retained local regulated service with the Company for one year or for two years are eligible for a one-time invoice credit of up to \$10. Eligible customers who are contacted by the Company or contact the Company to request this promotion will receive the invoice credit when they respond to this promotion during their service anniversary month (the month during which service was initially established and retained without a break in service) and discuss their account with a Company representative. The representative will review the customer's account and offer to discuss the customer's services and service needs, as well as the customer's overall satisfaction to ensure the customer is subscribed to the most appropriate services for their business needs.

Business customers who have retained service for three years, four years, or five years, are eligible to receive an upgrade to 1.544 Mbps High Speed Internet at no additional charge for three months, when they respond to the promotion during their service anniversary month. If 1.544 Mbps High Speed Internet is not available, customers with three years of continued service will receive a one-time invoice credit of up to \$25, and customers with four or five years of continued service will receive a one-time invoice credit of up to \$30.

Customers with six years or longer of continued service with the Company will receive a one-time invoice credit of up to \$35 when they respond to this promotion during their service anniversary month.

The actual amounts of the invoice credits issued will be the sum of the customer's monthly recurring charges (excluding long distance, taxes, surcharges, and other fees) or the credit amounts stated herein, whichever is less.

For customers with multiple service locations, the invoice credit is available in conjunction with the service anniversary date associated with the oldest account for services at a given customer location. A single credit per location is allowed. The invoice credit will be applied to the customer's invoice within two billing cycles after the date on which customers discuss their account with a Company representative.

Issued: February 14, 2011

Effective: February 24, 2011

Darlene N. Terry
Manager-Tariffs
Overland Park, KS

FILED
Missouri Public
Service Commission
JI-2011-0409

CANCELLED
October 1, 2014
Missouri Public
Service Commission
JI-2015-0075

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

30. From February 24, 2011 through December 31, 2011, business customers who have retained local service with the Company without a break in service for at least three years up to five years, and who currently subscribe to Pure Broadband Bundle and the Company's High-speed Internet (HSI), are eligible to receive an invoice credit equal to the monthly recurring charges for Pure Broadband Bundle.

Eligible customers who are contacted by the Company or contact the Company to request this promotion, will receive the invoice credit when they respond to this promotion during their service anniversary month (the month during which they established local exchange service and retained their account with the Company without a break in service) to discuss their account with a Company representative. The representative will review the customer's account and offer to discuss the customer's services and service needs, as well as the customer's overall satisfaction to ensure the customer is subscribed to the most appropriate services for their business needs.

Customers with three years of uninterrupted service will receive a one-time invoice credit for their Pure Broadband Bundle. Customers with four years or five years of continued service will receive two consecutive invoice credits, with each credit equal to the monthly recurring charges for Pure Broadband Bundle. The credit does not apply to taxes, surcharges, and other fees.

For customers with multiple service locations, the credit is available in conjunction with the service anniversary date associated with the oldest account for services at a given customer location. A single credit per location is allowed. The invoice credit will be applied to the customer's invoice within two billing cycles after the date on which customers discuss their account with a Company representative.

This promotion is not available in conjunction with any other promotional offer.

31. During the period March 1, 2011 through **December 31, 2014**, existing residence customers may be eligible for a \$10 bill credit for 12 months when they contact the Company to disconnect service and agree to retain service with the Company. To be eligible, the customer must agree to subscribe to the Company's Simple Choice Unlimited for a minimum of 12 months. The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer and will continue for 11 consecutive months thereafter. If a customer discontinues Simple Choice Unlimited prior to the end of the 12 month period, no additional credits will be applied. **In no event will the application of this discount be used in conjunction with any other credits to take the customer's billed amount below zero.**

ISSUED:
December 30, 2013

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
January 1, 2014

MO 12-PC01b

FILED
Missouri Public
Service Commission
JI-2014-0277

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

30. From February 24, 2011 through December 31, 2011, business customers who have retained local service with the Company without a break in service for at least three years up to five years, and who currently subscribe to Pure Broadband Bundle and the Company's High-speed Internet (HSI), are eligible to receive an invoice credit equal to the monthly recurring charges for Pure Broadband Bundle.

Eligible customers who are contacted by the Company or contact the Company to request this promotion, will receive the invoice credit when they respond to this promotion during their service anniversary month (the month during which they established local exchange service and retained their account with the Company without a break in service) to discuss their account with a Company representative. The representative will review the customer's account and offer to discuss the customer's services and service needs, as well as the customer's overall satisfaction to ensure the customer is subscribed to the most appropriate services for their business needs.

Customers with three years of uninterrupted service will receive a one-time invoice credit for their Pure Broadband Bundle. Customers with four years or five years of continued service will receive two consecutive invoice credits, with each credit equal to the monthly recurring charges for Pure Broadband Bundle. The credit does not apply to taxes, surcharges, and other fees.

For customers with multiple service locations, the credit is available in conjunction with the service anniversary date associated with the oldest account for services at a given customer location. A single credit per location is allowed. The invoice credit will be applied to the customer's invoice within two billing cycles after the date on which customers discuss their account with a Company representative.

This promotion is not available in conjunction with any other promotional offer.

31. During the period March 1, 2011 through **December 31, 2013**, existing residence customers may be eligible for a \$10 bill credit for 12 months when they contact the Company to disconnect service and agree to retain service with the Company. To be eligible, the customer must agree to subscribe to the Company's Simple Choice Unlimited for a minimum of 12 months. The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer and will continue for 11 consecutive months thereafter. If a customer discontinues Simple Choice Unlimited prior to the end of the 12 month period, no additional credits will be applied. (C)

ISSUED:
December 27, 2012

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
January 1, 2013

MO 12-PC01a

CANCELLED
January 1, 2014
Missouri Public
Service Commission
JI-2014-0277

Filed
Missouri Public
Service Commission
JI-2013-0299

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

30. From February 24, 2011 through December 31, 2011, business customers who have retained local service with the Company without a break in service for at least three years up to five years, and who currently subscribe to Pure Broadband Bundle and the Company's High-speed Internet (HSI), are eligible to receive an invoice credit equal to the monthly recurring charges for Pure Broadband Bundle.

Eligible customers who are contacted by the Company or contact the Company to request this promotion, will receive the invoice credit when they respond to this promotion during their service anniversary month (the month during which they established local exchange service and retained their account with the Company without a break in service) to discuss their account with a Company representative. The representative will review the customer's account and offer to discuss the customer's services and service needs, as well as the customer's overall satisfaction to ensure the customer is subscribed to the most appropriate services for their business needs.

Customers with three years of uninterrupted service will receive a one-time invoice credit for their Pure Broadband Bundle. Customers with four years or five years of continued service will receive two consecutive invoice credits, with each credit equal to the monthly recurring charges for Pure Broadband Bundle. The credit does not apply to taxes, surcharges, and other fees.

For customers with multiple service locations, the credit is available in conjunction with the service anniversary date associated with the oldest account for services at a given customer location. A single credit per location is allowed. The invoice credit will be applied to the customer's invoice within two billing cycles after the date on which customers discuss their account with a Company representative.

This promotion is not available in conjunction with any other promotional offer.

31. During the period March 1, 2011 through **December 31, 2012**, existing residence customers may be eligible for a \$10 bill credit for 12 months when they contact the Company to disconnect service and agree to retain service with the Company. To be eligible, the customer must agree to subscribe to the Company's Simple Choice Unlimited for a minimum of 12 months. The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer and will continue for 11 consecutive months thereafter. If a customer discontinues Simple Choice Unlimited prior to the end of the 12 month period, no additional credits will be applied. (C)

Issued: December 22, 2011

Effective: January 1, 2012

Darlene N. Terry
Manager-Tariffs
Overland Park, KS

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

30. From February 24, 2011 through December 31, 2011, business customers who have retained local service with the Company without a break in service for at least three years up to five years, and who currently subscribe to Pure Broadband Bundle and the Company's High-speed Internet (HSI), are eligible to receive an invoice credit equal to the monthly recurring charges for Pure Broadband Bundle.

Eligible customers who are contacted by the Company or contact the Company to request this promotion, will receive the invoice credit when they respond to this promotion during their service anniversary month (the month during which they established local exchange service and retained their account with the Company without a break in service) to discuss their account with a Company representative. The representative will review the customer's account and offer to discuss the customer's services and service needs, as well as the customer's overall satisfaction to ensure the customer is subscribed to the most appropriate services for their business needs.

Customers with three years of uninterrupted service will receive a one-time invoice credit for their Pure Broadband Bundle. Customers with four years or five years of continued service will receive two consecutive invoice credits, with each credit equal to the monthly recurring charges for Pure Broadband Bundle. The credit does not apply to taxes, surcharges, and other fees.

For customers with multiple service locations, the credit is available in conjunction with the service anniversary date associated with the oldest account for services at a given customer location. A single credit per location is allowed. The invoice credit will be applied to the customer's invoice within two billing cycles after the date on which customers discuss their account with a Company representative.

This promotion is not available in conjunction with any other promotional offer.

31. **During the period March 1, 2011 through December 31, 2011, existing residence customers may be eligible for a \$10 bill credit for 12 months when they contact the Company to disconnect service and agree to retain service with the Company. To be eligible, the customer must agree to subscribe to the Company's Simple Choice Unlimited for a minimum of 12 months. The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer and will continue for 11 consecutive months thereafter. If a customer discontinues Simple Choice Unlimited prior to the end of the 12 month period, no additional credits will be applied.**

(N)
|
(N)

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

30. From February 24, 2011 through December 31, 2011, business customers who have retained local service with the Company without a break in service for at least three years up to five years, and who currently subscribe to Pure Broadband Bundle and the Company's High-speed Internet (HSI), are eligible to receive an invoice credit equal to the monthly recurring charges for Pure Broadband Bundle.

Eligible customers who are contacted by the Company or contact the Company to request this promotion, will receive the invoice credit when they respond to this promotion during their service anniversary month (the month during which they established local exchange service and retained their account with the Company without a break in service) to discuss their account with a Company representative. The representative will review the customer's account and offer to discuss the customer's services and service needs, as well as the customer's overall satisfaction to ensure the customer is subscribed to the most appropriate services for their business needs.

Customers with three years of uninterrupted service will receive a one-time invoice credit for their Pure Broadband Bundle. Customers with four years or five years of continued service will receive two consecutive invoice credits, with each credit equal to the monthly recurring charges for Pure Broadband Bundle. The credit does not apply to taxes, surcharges, and other fees.

For customers with multiple service locations, the credit is available in conjunction with the service anniversary date associated with the oldest account for services at a given customer location. A single credit per location is allowed. The invoice credit will be applied to the customer's invoice within two billing cycles after the date on which customers discuss their account with a Company representative.

This promotion is not available in conjunction with any other promotional offer.

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

32. From June 11, 2012 through **December 31, 2014**, business customers who subscribe for a 12-month or 36 month commitment contract will be eligible for a discount on: (C)

- Voice Access: B1, Centrex, KEY, PBX, & DTS trunk circuits; and recurring (non-usage-based) calling plan packages (EAS, ECC, ECP, MCA, LOS, & OCP)
- Voice Access Features: Hunting, Voicemail, Caller ID, 3-way Calling, Call Forwarding, Speed Calling, Call Waiting, & recurring DID Charges including charges for blocks of numbers.
- Data Services: Frame Relay, and digital Private Line circuits.

Customers must commit to a monthly recurring revenue commitment per account for eligible services that will remain constant during the commitment period. If at any time during the commitment period the actual monthly charges for a given account are less than 70% of the recurring revenue commitment, the customer will be charged the difference between the monthly recurring revenue commitment and the actual monthly charges before the discount is applied. A maximum monthly discount of \$2,000 applies per account.

A 30 day minimum disconnect notice applies to all discontinued services. If a customer disconnects all services prior to the end of the commitment period, the customer will be charged a lump sum equal to 70% of the monthly recurring revenue commitment multiplied by the number of months remaining in the commitment period.

This discount can not be combined with any other promotional or term commitment discount offer.

Applicable Exchanges: Cameron, Eldorado Springs, Greenfield, Ironton, Lawson, Macon, Mountain Grove, Mt. Vernon, Sarcoxie, Savannah

12 month discount	5%
36 month discount	10%

ISSUED:
January 29, 2014

BY: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
January 30, 2014

MO 12-PB02D

CANCELLED
October 1, 2014
Missouri Public
Service Commission
JI-2015-0075

FILED
Missouri Public
Service Commission
JI-2014-0314

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

32. From June 11, 2012 through **January 31, 2014**, business customers who subscribe for a 12-month or 36 month commitment contract will be eligible for a discount on: (C)

- Voice Access: B1, Centrex, KEY, PBX, & DTS trunk circuits; and recurring (non-usage-based) calling plan packages (EAS, ECC, ECP, MCA, LOS, & OCP)
- Voice Access Features: Hunting, Voicemail, Caller ID, 3-way Calling, Call Forwarding, Speed Calling, Call Waiting, & recurring DID Charges including charges for blocks of numbers.
- Data Services: Frame Relay, and digital Private Line circuits.

Customers must commit to a monthly recurring revenue commitment per account for eligible services that will remain constant during the commitment period. If at any time during the commitment period the actual monthly charges for a given account are less than 70% of the recurring revenue commitment, the customer will be charged the difference between the monthly recurring revenue commitment and the actual monthly charges before the discount is applied. A maximum monthly discount of \$2,000 applies per account.

A 30 day minimum disconnect notice applies to all discontinued services. If a customer disconnects all services prior to the end of the commitment period, the customer will be charged a lump sum equal to 70% of the monthly recurring revenue commitment multiplied by the number of months remaining in the commitment period.

This discount can not be combined with any other promotional or term commitment discount offer.

Applicable Exchanges: Cameron, Eldorado Springs, Greenfield, Ironton, Lawson, Macon, Mountain Grove, Mt. Vernon, Sarcoxie, Savannah

12 month discount	5%
36 month discount	10%

ISSUED:
September 30, 2013

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
October 1, 2013

MO 12-PB02C

CANCELED
January 30, 2014
Missouri Public
Service Commission
JI-2014-0314

FILED
Missouri Public
Service Commission
JI-2014-0151

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

32. From June 11, 2012 through **September 30, 2013**, business customers who subscribe for a 12-month or 36 month commitment contract will be eligible for a discount on: (C)

- Voice Access: B1, Centrex, KEY, PBX, & DTS trunk circuits; and recurring (non-usage-based) calling plan packages (EAS, ECC, ECP, MCA, LOS, & OCP)
- Voice Access Features: Hunting, Voicemail, Caller ID, 3-way Calling, Call Forwarding, Speed Calling, Call Waiting, & recurring DID Charges including charges for blocks of numbers.
- Data Services: Frame Relay, and digital Private Line circuits.

Customers must commit to a monthly recurring revenue commitment per account for eligible services that will remain constant during the commitment period. If at any time during the commitment period the actual monthly charges for a given account are less than 70% of the recurring revenue commitment, the customer will be charged the difference between the monthly recurring revenue commitment and the actual monthly charges before the discount is applied. A maximum monthly discount of \$2,000 applies per account.

A 30 day minimum disconnect notice applies to all discontinued services. If a customer disconnects all services prior to the end of the commitment period, the customer will be charged a lump sum equal to 70% of the monthly recurring revenue commitment multiplied by the number of months remaining in the commitment period.

This discount can not be combined with any other promotional or term commitment discount offer.

Applicable Exchanges: Cameron, Eldorado Springs, Greenfield, Ironton, Lawson, Macon, Mountain Grove, Mt. Vernon, Sarcoxie, Savannah

12 month discount	5%
36 month discount	10%

ISSUED:
May 31, 2013

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
June 1, 2013

MO 12-PB02b

CANCELLED
October 1, 2013
Missouri Public
Service Commission
JI-2014-0151

FILED
Missouri Public
Service Commission
JI-2013-0569

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

32. From June 11, 2012 through **May 31, 2013**, business customers who subscribe for a 12-month or 36 month commitment contract will be eligible for a discount on: (C)

- Voice Access: B1, Centrex, KEY, PBX, & DTS trunk circuits; and recurring (non-usage-based) calling plan packages (EAS, ECC, ECP, MCA, LOS, & OCP)
- Voice Access Features: Hunting, Voicemail, Caller ID, 3-way Calling, Call Forwarding, Speed Calling, Call Waiting, & recurring DID Charges including charges for blocks of numbers.
- Data Services: Frame Relay, and digital Private Line circuits.

Customers must commit to a monthly recurring revenue commitment per account for eligible services that will remain constant during the commitment period. If at any time during the commitment period the actual monthly charges for a given account are less than 70% of the recurring revenue commitment, the customer will be charged the difference between the monthly recurring revenue commitment and the actual monthly charges before the discount is applied. A maximum monthly discount of \$2,000 applies per account.

A 30 day minimum disconnect notice applies to all discontinued services. If a customer disconnects all services prior to the end of the commitment period, the customer will be charged a lump sum equal to 70% of the monthly recurring revenue commitment multiplied by the number of months remaining in the commitment period.

This discount can not be combined with any other promotional or term commitment discount offer.

Applicable Exchanges: Cameron, Eldorado Springs, Greenfield, Ironton, Lawson, Macon, Mountain Grove, Mt. Vernon, Sarcoxie, Savannah

12 month discount	5%
36 month discount	10%

ISSUED:
January 31, 2013

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
February 1, 2013

MO 12-PB02a

CANCELLED
June 1, 2013
Missouri Public
Service Commission
JI-2013-0569

FILED
Missouri Public
Service Commission
JI-2013-0346

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

32. From June 11, 2012 through **January 31, 2013**, business customers who subscribe for a 12-month or 36 month commitment contract will be eligible for a discount on: (C)

- Voice Access: B1, Centrex, KEY, PBX, & DTS trunk circuits; and recurring (non-usage-based) calling plan packages (EAS, ECC, ECP, MCA, LOS, & OCP)
- Voice Access Features: Hunting, Voicemail, Caller ID, 3-way Calling, Call Forwarding, Speed Calling, Call Waiting, & recurring DID Charges including charges for blocks of numbers.
- Data Services: Frame Relay, and digital Private Line circuits.

Customers must commit to a monthly recurring revenue commitment per account for eligible services that will remain constant during the commitment period. If at any time during the commitment period the actual monthly charges for a given account are less than 70% of the recurring revenue commitment, the customer will be charged the difference between the monthly recurring revenue commitment and the actual monthly charges before the discount is applied. A maximum monthly discount of \$2,000 applies per account.

A 30 day minimum disconnect notice applies to all discontinued services. If a customer disconnects all services prior to the end of the commitment period, the customer will be charged a lump sum equal to 70% of the monthly recurring revenue commitment multiplied by the number of months remaining in the commitment period.

This discount can not be combined with any other promotional or term commitment discount offer.

Applicable Exchanges: Cameron, Eldorado Springs, Greenfield, Ironton, Lawson, Macon, Mountain Grove, Mt. Vernon, Sarcoxie, Savannah

12 month discount	5%
36 month discount	10%

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

32. From **June 11, 2012** through **September 30, 2012**, business customers who subscribe for a 12-month or 36 month commitment contract will be eligible for a discount on:

- Voice Access: B1, Centrex, KEY, PBX, & DTS trunk circuits; and recurring (non-usage-based) calling plan packages (EAS, ECC, ECP, MCA, LOS, & OCP)
- Voice Access Features: Hunting, Voicemail, Caller ID, 3-way Calling, Call Forwarding, Speed Calling, Call Waiting, & recurring DID Charges including charges for blocks of numbers.
- Data Services: Frame Relay, and digital Private Line circuits.

Customers must commit to a monthly recurring revenue commitment per account for eligible services that will remain constant during the commitment period. If at any time during the commitment period the actual monthly charges for a given account are less than 70% of the recurring revenue commitment, the customer will be charged the difference between the monthly recurring revenue commitment and the actual monthly charges before the discount is applied. A maximum monthly discount of \$2,000 applies per account.

A 30 day minimum disconnect notice applies to all discontinued services. If a customer disconnects all services prior to the end of the commitment period, the customer will be charged a lump sum equal to 70% of the monthly recurring revenue commitment multiplied by the number of months remaining in the commitment period.

This discount can not be combined with any other promotional or term commitment discount offer.

Applicable Exchanges: Cameron, Eldorado Springs, Greenfield, Ironton, Lawson, Macon, Mountain Grove, Mt. Vernon, Sarcoxie, Savannah

12 month discount	5%
36 month discount	10%

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

32. From May 23, 2011 through December 31, 2011, business customers who subscribe for a 12-month or 36 month commitment contract will be eligible for a discount on:

- Voice Access: B1, Centrex, KEY, PBX, & DTS trunk circuits; and recurring (non-usage-based) calling plan packages (EAS, ECC, ECP, MCA, LOS, & OCP)
- Voice Access Features: Hunting, Voicemail, Caller ID, 3-way Calling, Call Forwarding, Speed Calling, Call Waiting, & recurring DID Charges including charges for blocks of numbers.
- Data Services: Frame Relay, and digital Private Line circuits.

Customers must commit to a monthly recurring revenue commitment per account for eligible services that will remain constant during the commitment period. If at any time during the commitment period the actual monthly charges for a given account are less than 70% of the recurring revenue commitment, the customer will be charged the difference between the monthly recurring revenue commitment and the actual monthly charges before the discount is applied. A maximum monthly discount of \$2,000 applies per account.

A 30 day minimum disconnect notice applies to all discontinued services. If a customer disconnects all services prior to the end of the commitment period, the customer will be charged a lump sum equal to 70% of the monthly recurring revenue commitment multiplied by the number of months remaining in the commitment period.

This discount can not be combined with any other promotional or term commitment discount offer.

Applicable Exchanges: Cameron, Eldorado Springs, Greenfield, Ironton, Lawson, Macon, Mountain Grove, Mt. Vernon, Sarcoxie, Savannah

12 month discount	5%
36 month discount	10%

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

33. From July 6, 2011 through August 20, 2011, existing business customers may be eligible for consecutive bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company.

To be eligible, the customer must be subscribed to any business local exchange service and must agree to retain the service(s) for one year after receiving the bill credit. Eligible customers who are subscribed to any local exchange service will receive a \$5.00 per line bill credit for six months when they agree to retain their service(s) for a minimum of twelve additional months, or will receive a \$5.00 per line bill credit for twelve months when they agree to retain their service(s) for a minimum of twenty-four additional months. Customers may receive the credits for a maximum of ten lines.

Eligible customers who are subscribed to any bundled service will receive a \$10.00 bill credit per bundle for six months when they agree to retain their bundled service(s) for a minimum of twelve additional months, or will receive a \$10.00 bill credit per bundle for twelve months when they agree to retain their service(s) for a minimum of twenty-four additional months. Customers may receive the credits for a maximum of ten bundles.

The credits will begin appearing on customer bills the first month bill following the customer's acceptance of this program. The benefits awarded under this program may not be combined with the benefits of other currently available programs or promotions.

If the customer discontinues service(s) prior to the twelve or twenty-four month commitment period, the credits issued under this promotion will be rescinded and charges for the credit amounts will be reflected on the customer's final bill. Customers are also liable for 50% of the remaining monthly recurring charges for the service(s) disconnected.

Issued: June 24, 2011

Effective: July 6, 2011

Darlene N. Terry
Manager-Tariffs
Overland Park, KS

FILED
Missouri Public
Service Commission
JI-2011-0656

CANCELLED
October 1, 2014
Missouri Public
Service Commission
JI-2015-0075

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

34. One Month Free Offer

During the period October 19, 2012 through **December 31, 2014**, new business customers who subscribe to Business Unlimited Service may be eligible for a waiver of the nonrecurring charges otherwise applicable for installation of that service and a credit(s) of the monthly recurring charges. To be eligible, customers who are contacted by the Company or who contact the Company and request this promotion must not have had service disconnected with the Company for non-payment in the past, must not have any past due bills for services owed to the Company, and must have a satisfactory credit rating. (Z)

Nonrecurring charges otherwise applicable for installation of a new service will be waived when eligible customers subscribe to Business Unlimited Service under a one year term commitment. Additionally, customers will receive a credit for their first month's charge. The initial bill credit will be reflected on the customer's first invoice issued following installation of the service. Credit amounts will not be applied for taxes and surcharges or for other services to which the customer subscribes.

If a customer discontinues service prior to the end of required service period, credits issued under this promotion will be rescinded. This promotion does not apply to moves, changes, or additions to an existing customer's service and may not be combined with any other promotion.

ISSUED:
June 2, 2014

BY: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
June 3, 2014

MO 14-04

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

34. One Month Free Offer

During the period October 19, 2012 through **May 31, 2014**, new business customers who subscribe to Business Unlimited Service may be eligible for a waiver of the nonrecurring charges otherwise applicable for installation of that service and a credit(s) of the monthly recurring charges. To be eligible, customers who are contacted by the Company or who contact the Company and request this promotion must not have had service disconnected with the Company for non-payment in the past, must not have any past due bills for services owed to the Company, and must have a satisfactory credit rating. (C)

Nonrecurring charges otherwise applicable for installation of a new service will be waived when eligible customers subscribe to Business Unlimited Service under a one year term commitment. Additionally, customers will receive a credit for their first month's charge. The initial bill credit will be reflected on the customer's first invoice issued following installation of the service. Credit amounts will not be applied for taxes and surcharges or for other services to which the customer subscribes.

If a customer discontinues service prior to the end of required service period, credits issued under this promotion will be rescinded. This promotion does not apply to moves, changes, or additions to an existing customer's service and may not be combined with any other promotion.

ISSUED:
May 29, 2014

BY: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
June 1, 2014

CANCELLED
June 3, 2014
Missouri Public
Service Commission
JI-2014-0531

FILED
Missouri Public
Service Commission
JI-2014-0505

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

34. One Month Free Offer

During the period October 19, 2012 through **May 31, 2014**, new business customers who subscribe to Business Unlimited Service may be eligible for a waiver of the nonrecurring charges otherwise applicable for installation of that service and a credit(s) of the monthly recurring charges. To be eligible, customers who are contacted by the Company or who contact the Company and request this promotion must not have had service disconnected with the Company for non-payment in the past, must not have any past due bills for services owed to the Company, and must have a satisfactory credit rating. (C)

Nonrecurring charges otherwise applicable for installation of a new service will be waived when eligible customers subscribe to Business Unlimited Service under a one year term commitment. Additionally, customers will receive a credit for their first month's charge. The initial bill credit will be reflected on the customer's first invoice issued following installation of the service. Credit amounts will not be applied for taxes and surcharges or for other services to which the customer subscribes.

If a customer discontinues service prior to the end of required service period, credits issued under this promotion will be rescinded. This promotion does not apply to moves, changes, or additions to an existing customer's service and may not be combined with any other promotion.

ISSUED:
January 29, 2014

BY: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
January 30, 2014

MO 12-PB02D

CANCELLED
June 1, 2014
Missouri Public
Service Commission
JI-2014-0505

FILED
Missouri Public
Service Commission
JI-2014-0314

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

34. One Month Free Offer

During the period October 19, 2012 through **January 31, 2014**, new business customers who subscribe to Business Unlimited Service may be eligible for a waiver of the nonrecurring charges otherwise applicable for installation of that service and a credit(s) of the monthly recurring charges. To be eligible, customers who are contacted by the Company or who contact the Company and request this promotion must not have had service disconnected with the Company for non-payment in the past, must not have any past due bills for services owed to the Company, and must have a satisfactory credit rating. (C)

Nonrecurring charges otherwise applicable for installation of a new service will be waived when eligible customers subscribe to Business Unlimited Service under a one year term commitment. Additionally, customers will receive a credit for their first month's charge. The initial bill credit will be reflected on the customer's first invoice issued following installation of the service. Credit amounts will not be applied for taxes and surcharges or for other services to which the customer subscribes.

If a customer discontinues service prior to the end of required service period, credits issued under this promotion will be rescinded. This promotion does not apply to moves, changes, or additions to an existing customer's service and may not be combined with any other promotion.

ISSUED:
September 30, 2013

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
October 1, 2013

MO 12-PB02C

CANCELED
January 30, 2014
Missouri Public
Service Commission
JI-2014-0314

FILED
Missouri Public
Service Commission
JI-2014-0151

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

34. One Month Free Offer

During the period October 19, 2012 through **September 30, 2013**, new business customers who subscribe to Business Unlimited Service may be eligible for a waiver of the nonrecurring charges otherwise applicable for installation of that service and a credit(s) of the monthly recurring charges. To be eligible, customers who are contacted by the Company or who contact the Company and request this promotion must not have had service disconnected with the Company for non-payment in the past, must not have any past due bills for services owed to the Company, and must have a satisfactory credit rating. (C)

Nonrecurring charges otherwise applicable for installation of a new service will be waived when eligible customers subscribe to Business Unlimited Service under a one year term commitment. Additionally, customers will receive a credit for their first month's charge. The initial bill credit will be reflected on the customer's first invoice issued following installation of the service. Credit amounts will not be applied for taxes and surcharges or for other services to which the customer subscribes.

If a customer discontinues service prior to the end of required service period, credits issued under this promotion will be rescinded. This promotion does not apply to moves, changes, or additions to an existing customer's service and may not be combined with any other promotion.

ISSUED:
May 31, 2013

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
June 1, 2013

MO 12-PB02b

CANCELLED
October 1, 2013
Missouri Public
Service Commission
JI-2014-0151

FILED
Missouri Public
Service Commission
JI-2013-0569

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

34. One Month Free Offer

During the period October 19, 2012 through **May 31, 2013**, new business customers who subscribe to Business Unlimited Service may be eligible for a waiver of the nonrecurring charges otherwise applicable for installation of that service and a credit(s) of the monthly recurring charges. To be eligible, customers who are contacted by the Company or who contact the Company and request this promotion must not have had service disconnected with the Company for non-payment in the past, must not have any past due bills for services owed to the Company, and must have a satisfactory credit rating. (C)

Nonrecurring charges otherwise applicable for installation of a new service will be waived when eligible customers subscribe to Business Unlimited Service under a one year term commitment. Additionally, customers will receive a credit for their first month's charge. The initial bill credit will be reflected on the customer's first invoice issued following installation of the service. Credit amounts will not be applied for taxes and surcharges or for other services to which the customer subscribes.

If a customer discontinues service prior to the end of required service period, credits issued under this promotion will be rescinded. This promotion does not apply to moves, changes, or additions to an existing customer's service and may not be combined with any other promotion.

ISSUED:
January 31, 2013

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
February 1, 2013

MO 12-PB02a

CANCELLED
June 1, 2013
Missouri Public
Service Commission
JI-2013-0569

FILED
Missouri Public
Service Commission
JI-2013-0346

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

34. One Month Free Offer

During the period October 19, 2012 through January 31, 2013, new business customers who subscribe to Business Unlimited Service may be eligible for a waiver of the nonrecurring charges otherwise applicable for installation of that service and a credit(s) of the monthly recurring charges. To be eligible, customers who are contacted by the Company or who contact the Company and request this promotion must not have had service disconnected with the Company for non-payment in the past, must not have any past due bills for services owed to the Company, and must have a satisfactory credit rating.

Nonrecurring charges otherwise applicable for installation of a new service will be waived when eligible customers subscribe to Business Unlimited Service under a one year term commitment. Additionally, customers will receive a credit for their first month's charge. The initial bill credit will be reflected on the customer's first invoice issued following installation of the service. Credit amounts will not be applied for taxes and surcharges or for other services to which the customer subscribes.

If a customer discontinues service prior to the end of required service period, credits issued under this promotion will be rescinded. This promotion does not apply to moves, changes, or additions to an existing customer's service and may not be combined with any other promotion.

Issued: October 5, 2012

Effective: October 19, 2012

Darlene N. Terry
Manager-Tariffs
Overland Park, KS

FILED
Missouri Public
Service Commission
JI-2013-0175

MO 12-PB02
CANCELLED
February 1, 2013
Missouri Public
Service Commission
JI-2013-0346

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

35. Nonrecurring Add A Line Business Promotion

During the period **April 29, 2014** through **December 31, 2014**, business Core Connect 2 and Core Connect 2 LITE customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) lines that are otherwise applicable when they order additional Core Connect packages. (C)
(C)

To be eligible, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to an additional Core Connect 2 or Core Connect 2 LITE package under a term discount plan. The additional line(s), up to a maximum of nine, may be at the same or different locations but must be billed under the same account. This promotional offer may not be combined with other discounts unless otherwise specified. (C)
(C)

36. Simple Choice ULD with HSI Discount

During the period May 1, 2013 through September 30, 2013, residence customers who subscribe to Simple Choice Unlimited will receive a \$5.00 discount when they also subscribe to the Company's High Speed Internet.

37. Core Connect 2 MRC Discount

From April 29, 2014 through December 31, 2014, business customers who are not currently subscribed to the Company's High Speed Internet (HSI) service may be eligible for a discount when they subscribe to HSI with Core Connect 2 or Core Connect 2 LITE bundles. To receive the discount, customers must subscribe to Core Connect 2 or Core Connect 2 LITE under a two or three-year term discount plan (TDP). (N)

Eligible customers will receive a \$10 monthly discount on the Core Connect 2 initial bundle rate or a \$15 monthly discount on the Core Connect 2 LITE initial bundle rate, for the first twelve months of a two or three-year TDP. Eligible customers will also receive a \$5 monthly discount on the Core 2 or Core 2 LITE additional bundle rate for the first twelve months of a two or three-year TDP.

If a customer discontinues any of the required services during the first year of the TDP, the discounts applied under this promotion will be rescinded and charges will be reflected on the customer's next or final bill in addition to other applicable early termination liability charges.

The benefits awarded under this promotion may not be combined with the benefits of other currently available promotions. (N)

ISSUED:
April 28, 2014

BY: Darlene N. Terry
Manager - Tariffs
5454 W. 110th Street
Overland Park, Kansas 66211

EFFECTIVE:
April 29, 2014

MO 14-02

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

35. Nonrecurring Add A Line Business Promotion

During the period October 19, 2012 through **May 31, 2014**, business Core Connect customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) lines that are otherwise applicable when they order additional Core Connect packages. (C)

To be eligible, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to an additional Core Connect package under a term discount plan. The additional line(s), up to a maximum of nine, may be at the same or different locations but must be billed under the same account. This promotional offer may not be combined with other discounts unless otherwise specified.

36. Simple Choice ULD with HSI Discount

During the period May 1, 2013 through September 30, 2013, residence customers who subscribe to Simple Choice Unlimited will receive a \$5.00 discount when they also subscribe to the Company's High Speed Internet.

ISSUED:
January 29, 2014

BY: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
January 30, 2014

MO 12-PB02D

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

35. Nonrecurring Add A Line Business Promotion

During the period October 19, 2012 through **January 31, 2014**, business Core Connect customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) lines that are otherwise applicable when they order additional Core Connect packages. (C)

To be eligible, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to an additional Core Connect package under a term discount plan. The additional line(s), up to a maximum of nine, may be at the same or different locations but must be billed under the same account. This promotional offer may not be combined with other discounts unless otherwise specified.

36. Simple Choice ULD with HSI Discount

During the period May 1, 2013 through September 30, 2013, residence customers who subscribe to Simple Choice Unlimited will receive a \$5.00 discount when they also subscribe to the Company's High Speed Internet.

ISSUED:
September 30, 2013

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
October 1, 2013

MO 12-PB02C

CANCELED
January 30, 2014
Missouri Public
Service Commission
JI-2014-0314

FILED
Missouri Public
Service Commission
JI-2014-0151

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

35. Nonrecurring Add A Line Business Promotion

During the period October 19, 2012 through September 30, 2013, business Core Connect customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) lines that are otherwise applicable when they order additional Core Connect packages.

To be eligible, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to an additional Core Connect package under a term discount plan. The additional line(s), up to a maximum of nine, may be at the same or different locations but must be billed under the same account. This promotional offer may not be combined with other discounts unless otherwise specified.

36. Simple Choice ULD with HSI Discount

During the period May 1, 2013 through **September 30, 2013**, residence customers who subscribe to Simple Choice Unlimited will receive a \$5.00 discount when they also subscribe to the Company's High Speed Internet.

(C)

ISSUED:
July 26, 2013

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
July 29, 2013

MO 13-PC01a

CANCELLED
October 1, 2013
Missouri Public
Service Commission
JI-2014-0151

FILED
Missouri Public
Service Commission
JI-2014-0041

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

35. Nonrecurring Add A Line Business Promotion

During the period October 19, 2012 through **September 30, 2013**, business Core Connect customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) lines that are otherwise applicable when they order additional Core Connect packages. (C)

To be eligible, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to an additional Core Connect package under a term discount plan. The additional line(s), up to a maximum of nine, may be at the same or different locations but must be billed under the same account. This promotional offer may not be combined with other discounts unless otherwise specified.

36. Simple Choice ULD with HSI Discount

During the period May 1, 2013 through July 29, 2013, residence customers who subscribe to Simple Choice Unlimited will receive a \$5.00 discount when they also subscribe to the Company's High Speed Internet.

ISSUED:
May 31, 2013

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
June 1, 2013

MO 12-PB02b

CANCELLED
July 29, 2013
Missouri Public
Service Commission
JI-2014-0041

FILED
Missouri Public
Service Commission
JI-2013-0569

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

35. Nonrecurring Add A Line Business Promotion

During the period October 19, 2012 through May 31, 2013, business Core Connect customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) lines that are otherwise applicable when they order additional Core Connect packages.

To be eligible, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to an additional Core Connect package under a term discount plan. The additional line(s), up to a maximum of nine, may be at the same or different locations but must be billed under the same account. This promotional offer may not be combined with other discounts unless otherwise specified.

36. Simple Choice ULD with HSI Discount

During the period May 1, 2013 through July 29, 2013, residence customers who subscribe to Simple Choice Unlimited will receive a \$5.00 discount when they also subscribe to the Company's High Speed Internet.

(N)
|
(N)

ISSUED:
April 30, 2013

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
May 1, 2013

MO 13-PC01

CANCELLED
June 1, 2013
Missouri Public
Service Commission
JI-2013-0569

FILED
Missouri Public
Service Commission
JI-2013-0491

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

35. Nonrecurring Add A Line Business Promotion

During the period October 19, 2012 through **May 31, 2013**, business Core Connect customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) lines that are otherwise applicable when they order additional Core Connect packages. (C)

To be eligible, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to an additional Core Connect package under a term discount plan. The additional line(s), up to a maximum of nine, may be at the same or different locations but must be billed under the same account. This promotional offer may not be combined with other discounts unless otherwise specified.

ISSUED:
January 31, 2013

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
February 1, 2013

MO 12-PB02a
CANCELLED
May 1, 2013
Missouri Public
Service Commission
JI-2013-0491

FILED
Missouri Public
Service Commission
JI-2013-0346

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

35. Nonrecurring Add A Line Business Promotion

During the period October 19, 2012 through January 31, 2013, business Core Connect customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) lines that are otherwise applicable when they order additional Core Connect packages.

To be eligible, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to an additional Core Connect package under a term discount plan. The additional line(s), up to a maximum of nine, may be at the same or different locations but must be billed under the same account. This promotional offer may not be combined with other discounts unless otherwise specified.

Issued: October 8, 2012

Effective: October 19, 2012

Darlene N. Terry
Manager-Tariffs
Overland Park, KS

MO 12-PB04
CANCELLED
February 1, 2013
Missouri Public
Service Commission
JI-2013-0346

FILED
Missouri Public
Service Commission
JI-2013-0179

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

38. **\$80 NRC Discount for Voice Install Charge with HSI**

From June 1, 2014 through December 31, 2014, business customers who are contacted by the Company or who contact the Company and request this promotion may be eligible for a discount on the nonrecurring charges that are applicable for installation of a new business line or trunk.

To be eligible, customers must subscribe to High Speed (HSI) Internet concurrent with installation of a new line(s) or trunk(s). Packaged services (bundles) that include a business line or trunk are eligible for this promotion. Customers will receive a discount of up to \$80 per business line or trunk installed for each location at which HSI is installed under the same order. There is no limit on the number of times a customer may place orders for new lines or trunks and receive this promotional benefit during the promotional period.

The benefits awarded under this promotion may not be combined with the benefits of other currently available promotions that waive or credit nonrecurring charges.

(N)

(N)

ISSUED:
May 29, 2014

BY: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
June 1, 2014

MO 14-PB03

CANCELLED
October 1, 2014
Missouri Public
Service Commission
JI-2015-0075

FILED
Missouri Public
Service Commission
JI-2014-0505

SPECTRA COMMUNICATIONS GROUP, LLC
d/b/a CenturyTel

PSC MO. NO. 1
Section 5
2nd Revised Sheet 6
Cancels 1st Revised Sheet 6

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public
Service Commission

SERVICE CHARGES

REC'D MAY 27 2004

D. Special Promotions (Cont'd)

2. CENTREX SERVICE

(T)

a. At various times throughout the year, the Company may propose to offer a special promotion in various exchanges equipped to provide Centrex Services, in order to increase the number of features in service. The Company will notify the Commission in advance of these promotions and obtain their approval.

b. Business or Centrex customers who subscribe to additional or new Centrex lines and Centrex features during the promotional period from June 15, 2004 through September 30, 2004 will receive a waiver of non-recurring charges.

(N)

(N)

Missouri Public
Service Commission

FILED JUN 15 2004

Issued: May 27, 2004

Effective: June 15, 2004

Chantel Mosby
Manager Tariffs/Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

SERVICE CHARGES

REC'D DEC 19 2001

D. Special Promotions (Cont'd)

Service Commission

2. Centrex SERVICE

a. At various times throughout the year, the Company may propose to offer a special promotion in various exchanges equipped to provide Centrex Services, in order to increase the number of features in service. The Company will notify the Commission in advance of these promotions and obtain their approval.

b. Business or Centrex customers who subscribe to additional or new Centrex lines and Centrex features during the promotional period from January 31, 2002 through March 31, 2002 will receive a waiver of non-recurring charges. In addition, the first month's recurring charge(s) will be waived for Centrex features.

(C)
|
(C)

CANCELLED

JUN 15 2004
2nd RS 6
Public Service Commission
MISSOURI

Issued: December 19, 2001

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Effective: December 31, 2001

Missouri Public

FILED DEC 31 2001

Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

SERVICE CHARGES

MAY 10 2000

D. Special Promotions (Cont'd)

MISSOURI PUBLIC SERVICE COMMISSION

2. Centrex SERVICE

- a. At various times throughout the year, the Company may propose to offer a special promotion in various exchanges equipped to provide Centrex Services, in order to increase the number of features in service. The Company will notify the Commission in advance of these promotions and obtain their approval.

CANCELLED

DEC 31 2001

1st 256
Public Service Commission
MISSOURI

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission
00-182

FILED AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

3. LOCAL CALLING PROMOTION

- a. The Company will offer a Local Calling Promotion to Macon Subscribers for the period May 23, 2005 through August 21, 2005. This promotion contains two calling plans: the Community Plus Plan and the Premium Calling Plan. (C)
- b. Macon customers who subscribe to one of these plans will receive a calling allowance and then calling at a reduced rate to all exchanges in the 524 LATA.
- c. Any applicable non-recurring charges will be waived for customers who subscribe to these plans. The monthly recurring charge applies in addition to other applicable charges such as the access line, custom calling, etc.
- d. These plans are applicable to only one-way originating dial station-to-station Intra-LATA calling. The monthly charge is applied per line and is billed in advance. Unused minutes do not carry over from one month to the next.
- e. These plans are available only to business and residential customers subscribing to the Company's basic local exchange service. Operator Service charges apply when applicable. The plans are not available to Public Telephone Service, WATS, Feature Group A, or Foreign Exchange service.
- f. Monthly billing is based on a charge per minute or fraction thereof, rounded to the next higher minute, for the duration of the call. Monthly billing is based on cumulative minutes of usage.

Issued: May 10, 2005

Effective: May 23, 2005

Chantel Mosby
Manager Tariffs/Compliance
Monroe, Louisiana

FILED
MO PSC

GENERAL AND LOCAL EXCHANGE TARIFF

CANCELLED

SERVICE CHARGES

D. Special Promotions (Cont'd)

3. LOCAL CALLING PROMOTION

- a. The Company will offer a Local Calling Promotion to Macon Subscribers for the period November 22, 2004 through May 22, 2005. This promotion contains two calling plans: the Community Plus Plan and the Premium Calling Plan.
- b. Macon customers who subscribe to one of these plans will receive a calling allowance and then calling at a reduced rate to all exchanges in the 524 LATA.
- c. Any applicable non-recurring charges will be waived for customers who subscribe to these plans. The monthly recurring charge applies in addition to other applicable charges such as the access line, custom calling, etc.
- d. These plans are applicable to only one-way originating dial station-to-station Intra-LATA calling. The monthly charge is applied per line and is billed in advance. Unused minutes do not carry over from one month to the next.
- e. These plans are available only to business and residential customers subscribing to the Company's basic local exchange service. Operator Service charges apply when applicable. The plans are not available to Public Telephone Service, WATS, Feature Group A, or Foreign Exchange service.
- f. Monthly billing is based on a charge per minute or fraction thereof, rounded to the next higher minute, for the duration of the call. Monthly billing is based on cumulative minutes of usage.

MAY 28 2005
By *lstr* R 56-1
Public Service Commission
MISSOURI

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Chantel Mosby
Manager Tariffs/Compliance
Monroe, Louisiana

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MO PSC

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

3. LOCAL CALLING PROMOTION (Cont'd)

- g. The Community Plus plan provides for flat rate calling within Macon and a per-minute charge to the specified exchanges within the LATA after an allowance of 240 minutes.
- h. The Premium Calling Plan provides for flat rate calling within Macon and a per-minute charge to the specified exchanges within the LATA after an allowance of 600 minutes.
- i. Following are the rates for these plans:

	<u>Monthly Rate</u>	<u>Per-Minute Rate</u>
1. Community Plus Plan After 240 minute allowance	\$16.95	\$.10
2. Premium Calling Plan After 600 minute allowance	\$34.95	\$.10

Issued: November 9, 2004

Effective: November 22, 2004

Chantel Mosby
Manager Tariffs/Compliance
Monroe, Louisiana

FILED
MO PSC

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

E. LINK-UP MISSOURI

Effective April 1, 2012, the Link Up Missouri Program is eliminated pursuant to the FCC's Lifeline and Link Up Reform and Modernization, Report and Order and Further Notice of Proposed Rulemaking, WC Docket No. 11-42, FCC 12-11 (rel. Feb. 6, 2012).

(N)

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(D)

Issued: April 3, 2012

Effective: May 3, 2012

Darlene N. Terry
Manager-Tariffs
Overland Park, KS

FILED
Missouri Public
Service Commission
JI-2012-0570

CANCELLED
October 1, 2014
Missouri Public
Service Commission
JI-2015-0075

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

MAY 10 2000

E. LINK-UP MISSOURI

1. Application

a. Applicable to qualifying residential households as defined under eligibility requirements below. These reduced charges described below shall be assessed only for a single residential telephone line per eligible household at principle place of residence.

1) All tarified charges⁽¹⁾ applied in initiating telephone service to residential customers shall either be reduced by one half of the amount required to connect the customer to the local telephone network or thirty (\$30) dollars, whichever is less.

a. The following GSECs are applicable:

	<u>GSEC</u>
1) Initial Service Ordering Charge	NSOI R LU
2) Line Connection Charge	NLC R LU

2) A six-month deferred payment schedule will be established for the charges of initiating local telephone service at the customer's option. The Company shall inform each eligible customer of the availability of the six-month deferred payment schedule.

b. The customer, who is requesting Link-Up Service, must provide to the Company a signed document, certifying under penalty of perjury, that he or she is receiving benefits from one of the programs specified in 2. following, identifying the program or programs from which he or she is receiving benefits, and agreeing to notify the Company when they no longer participate in the program or programs.

(1) These do not include other charges that may be required at the initiation of service such as security deposit, contribution in aid of construction, customer advances, etc.

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Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

CANCELED
May 3, 2012
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JI-2012-0570

Missouri Public
Service Commission
00-182
AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

E. RESERVED FOR FUTURE USE (Cont'd)

(C)

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GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

MAY 10 2000

E. LINK-UP MISSOURI (Cont'd)

LINK-UP SERVICE

1. Application (Cont'd)

- c. Link-Up Service can only be associated with the primary residential connection.
- d. Funding for Link-Up Service is obtained from a universal service support mechanism to which all telecommunications carriers that provide interstate telecommunications services contribute on an equitable and nondiscriminatory basis.

2. Eligibility Requirements

- a. The following requirements shall be used by the Company to determine the eligibility of a customer for Link-Up Missouri assistance. The customer eligible for Link-Up Service must be a participant in at least one of the following programs.
 - a) Medicaid;
 - b) Food Stamps;
 - c) Supplementary Security Income (SSI);
 - d) Federal Public Housing Assistance or Section 8;
 - e) Low Income Home Energy Assistance Program (LIHEAP); or
 - f) Is income qualified as found in Missouri Statute 660.105.

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Chief Operating Officer
Kansas City, Mo

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Missouri Public
Service Commission
00-182
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GENERAL AND LOCAL EXCHANGE TARIFF

FILE

SERVICE CHARGES

MAY 10 2000

F. Customer-Provided Equipment and Inside Wire

... SERVICE ...

1. General

- a. Customer-provided equipment and/or inside wire may be connected at the customer's premises to facilities of the Company for use with exchange access service in compliance with FCC regulations.
- b. Customers may connect equipment, systems and/or inside wire registered or grandfathered by the FCC directly to the Company network.
- c. The Rules and Regulations contained in this Tariff apply when the customer elects to provide his own equipment and/or inside wire. In any instance where the Tariff of the Company conflicts with an effective order of the FCC, the FCC order will have precedence.
- d. Responsibility of the Customer (New Installations)
 - 1) A customer desiring to connect customer-provided equipment to the exchange and message toll network must make application to the Company. Such application may be made orally and followed by written application prior to the desired in-service date and shall include the following:
 - a) The type and manufacture of each item of the grandfathered equipment or the registration number and ringer equivalence of the registered equipment.
 - b) The number of main terminals to be connected.
 - 2) Upon notification from the Company that the customer-provided equipment or inside wire is causing or is likely to cause harm, the customer shall make such change as is necessary to remove such harm. Failure to make such change will result in disconnection of service until such change is completed to the satisfaction of the Company.

~~CANCELLED~~
DH
APR 01 2001
Public Service Commission
MISSOURI

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Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission
00-182
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GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

MAY 10 2000

F. Customer-Provided Equipment and Inside Wire (Cont'd)

MISSOURI PUBLIC SERVICE COMMISSION

1. General (Cont'd)

d. Responsibility of the Customer (New Installations) (Cont'd)

- 3) The customer may be required, as a condition of service, to pay in full all sums due the Company including, but not limited to, service charges, termination charges, minimum charges, and reimbursement for loss or damage to Company facilities as may apply.
- 4) A customer must subscribe to, and be capable of providing operation for, sufficient quantities of main terminals to provide adequate access to his customer-provided equipment and/or inside wire in accordance with accepted communications industry standards.
- 5) The customer must provide all of the terminal equipment and/or inside wire on the customer's side of the point of demarcation between Company owned equipment and customer-owned equipment.
- 6) Use of Company facilities or service in connection with any device for recorded public announcements is subject to the following conditions:
 - a) For purposes of identification, customers to telephone service who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided.
 - b) Customers transmitting factual public announcements such as time, stock market quotations, airline schedules and similar information are excluded from the preceding condition.

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Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission
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AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

SERVICE CHARGES

MAY 10 2000

F. Customer-Provided Equipment and Inside Wire (Cont'd)

MISSOURI SERVICE COMMISSION

1. General (Cont'd)

d. Responsibility of the Customer (New Installations) (Cont'd)

6) (Cont'd)

- c) Nonpublished telephone service will not be furnished for use with recorded public announcements.
- d) Failure to comply with the provisions of this Tariff shall be cause for termination of the service.

e. Responsibility of the Company

- 1) The Company shall not be responsible to the customer for changes in the technical criteria or in any of the facilities, operations or procedures initiated by the Company or appropriate regulatory agencies which might render any customer-provided equipment obsolete or require modification or alteration of such equipment or otherwise affect its use or performance. The Company will make a reasonable effort to notify a customer in advance of changes in technical criteria, operations or procedures which might affect customer-provided equipment or systems.
- 2) The Company shall not be responsible for the installation, operation or maintenance of any customer-provided communications systems, equipment, or inside wire.

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GENERAL AND LOCAL EXCHANGE TARIFF

10/17/99

SERVICE CHARGES

MAY 10 2000

F. Customer-Provided Equipment and Inside Wire (Cont'd)

10/17/99 SERVICE DC

2. Maintenance of Service Charge

- a. The following charge is applicable for time spent by a Company employee when it is determined that the service difficulty or trouble report results from customer-provided terminal equipment and/or communications systems and/or inside wire connected or arranged for connection to Company facilities. Normal working hours are from 8:00 a.m. to 5:00 p.m., Monday through Friday, holidays excepted.

Nonrecurring
Charge

- 1) In or out of Base Rate Area, per occurrence \$25.00
- b. The above charge is in addition to all other rates and charges billed to the customer for other services and equipment.
- c. The above mentioned charge will be waived for customers who have not been equipped with a network interface jack and who have not been instructed on how to use the network interface jack to isolate their own trouble.

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Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission

00-182

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

MAY 10 2000

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SERVICE COMMISSION
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Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

MISSOURI PUBLIC
SERVICE COMMISSION
00-182
AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public
Service Commission

CUSTOM CALLING SERVICES

REC'D DEC 24 2002

A. General & Special Promotions

1. General

- a. Custom Calling Services consist of one or more of the following services which provide special kinds of customer controlled or prearranged and fixed communications services on individual access lines. Custom Calling Services are available only through central offices, which, at the Company's option, are appropriately equipped. Operating specifics may vary by central office equipment type but can be described generally as follows:

Custom Calling Services may be provided only in conjunction with individual line residence and business services and some multiline services. Party-line customers, PBX customers, Semi-Public and Public Telephone Services are restricted from custom calling Services.

2. Special Promotions

The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and ending dates of the promotional period.

- a. Residential and single-line business customers who subscribe to Caller ID between January 15, 2003 and March 15, 2003 will receive a waiver of the Non-recurring Service Charge and the first month's recurring rate. In conjunction with the Caller ID promotion the Non-recurring Service Charge for each additional custom-calling feature will be waived.

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Missouri Public
Service Commission

FILED JAN 15 2003

Issued: December 24, 2002

Effective: January 15, 2003

Kenneth Matzdorff
Chief Operating Officer
Kansas City, MO 6413

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

CUSTOM CALLING SERVICES

REC'D MAY 01 2002

A. General & Special Promotions

Service Commission

1. General

- a. Custom Calling Services consist of one or more of the following services which provide special kinds of customer controlled or prearranged and fixed communications services on individual access lines. Custom Calling Services are available only through central offices which, at the Company's option, are appropriately equipped. Operating specifics may vary by central office equipment type but can be described generally as follows:

Custom Calling Services may be provided only in conjunction with individual line residence and business services and some multiline services. Party-line customers, PBX customers, Semi-Public and Public Telephone Services are restricted from custom calling Services.

2. Special Promotions

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- a. Residential and single-line business customers who subscribe to Call Forward Busy (Fixed), Call Forward No Answer (Fixed), Call Forward Busy/No Answer (Fixed) or Call Forward Busy/No Answer (Variable) between May 15, 2002 and July 15, 2002 will receive a waiver of the Non-recurring Service Charge and the first month's recurring charges.

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JAN 15 2003

RS 1

Missouri Service Commission
MISSOURI

Missouri Public

FILED MAY 15 2002

Service Commission

Issued: May 1, 2002

Effective: May 15, 2002

Kenneth Matzdorff
Chief Operating Officer
Kansas City, MO 64138

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

REC'D DEC 19 2001

CUSTOM CALLING SERVICES

Service Commission

A. General & Special Promotions

1. General

- a. Custom Calling Services consist of one or more of the following services which provide special kinds of customer controlled or prearranged and fixed communications services on individual access lines. Custom Calling Services are available only through central offices which, at the Company's option, are appropriately equipped. Operating specifics may vary by central office equipment type but can be described generally as follows:

Custom Calling Services may be provided only in conjunction with individual line residence and business services and some multiline services. Party-line customers, PBX customers, Semi-Public and Public Telephone Services are restricted from custom calling Services.

2. Special Promotions

The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and ending dates of the promotional period.

- a. Residential and single-line business customers who install Call Forwarding-Busy Line, Call Forwarding-No Answer, Call Waiting ID, Caller ID Number or Caller ID Name and Number between December 1, 2001 and January 31, 2002, will receive a waiver of the Non-recurring Service Charge and one month's service charge.

- b. Residential and single-line business customers who install any Custom Calling Service between February 1, 2002 and March 15, 2002 will receive a waiver of the Non-recurring Service Charge. In addition, those who subscribe to Call Forwarding-Busy Line, Call Forwarding-No Answer, Caller ID Number or Caller ID Name and Number during the promotional period will receive a waiver of the first month's recurring charge.

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MAY 15 2002

Lath RSI
Public Service Commission

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MISSOURI

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Kenneth Matzdorff
Chief Operating Officer
Kansas City, MO 64138

Missouri Public

FILED DEC 31 2001

Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

CUSTOM CALLING SERVICES

REC'D NOV 06 2001

A. General & Special Promotions

Service Commission

I. General

a. Custom Calling Services consist of one or more of the following services which provide special kinds of customer controlled or prearranged and fixed communications services on individual access lines. Custom Calling Services are available only through central offices which, at the Company's option, are appropriately equipped. Operating specifics may vary by central office equipment type but can be described generally as follows:

Custom Calling Services may be provided only in conjunction with individual line residence and business services and some multiline services. Party-line customers, PBX customers, Semi-Public and Public Telephone Services are restricted from custom calling Services.

2. Special Promotions

The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and ending dates of the promotional period.

a. Residential and single-line business customers who install Call Forwarding-Busy Line, Call Forwarding-No Answer, Call Waiting ID, Caller ID Number or Caller ID Name and Number between December 1, 2001 and January 31, 2002, will receive a waiver of the Non-recurring Service Charge and one month's service charge.

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CANCELLED

DEC 31 2001

BY *SKRSI*
Public Service Commission
MISSOURI

Issued: November 6, 2001

Effective: November 16, 2001

Kenneth Matzdorff
Chief Operating Officer
Kansas City, MO 64138

Missouri Public

FILED NOV 16 2001

Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

Missouri Public

A. General & Special Promotions

REC'D SEP 24 2001

1. General

Service Commission

a. Custom Calling Services consist of one or more of the following services which provide special kinds of customer controlled or prearranged and fixed communications services on individual access lines. Custom Calling Services are available only through central offices which, at the Company's option, are appropriately equipped. Operating specifics may vary by central office equipment type but can be described generally as follows:

Custom Calling Services may be provided only in conjunction with individual line residence and business services and some multiline services. Party-line customers, PBX customers, Semi-Public and Public Telephone Services are restricted from custom calling Services.

2. Special Promotions

The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and ending dates of the promotional period.

a. Residential and single-line business customers who install Call Forwarding-Busy Line, Call Forwarding-No Answer, Call Waiting ID, Caller ID Number or Caller ID Name and Number between October 10, 2001 and November 30, 2001, will receive a waiver of the Non-recurring Service Charge and one month's service charge.

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Missouri Public

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NOV 16 2001
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Public Service Commission
MISSOURI

Service Commission

Issued: September 24, 2001

Effective: October 4, 2001

Kenneth Matzdorff
Chief Operating Officer
Kansas City, MO 64138

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SPECTRA COMMUNICATIONS GROUP, LC

JAN 31 2001

PSC MO. NO. 1

Section 6

MISSOURI
Public Service Commission

2nd Revised Sheet 1

Cancels 1st Revised Sheet 1

GENERAL AND LOCAL EXCHANGE TARIFF

CANCELLED

CUSTOM CALLING SERVICES

OCT 04 2001

By *3rd RS #1*
Public Service Commission
MISSOURI

A. General & Special Promotions

1. General

- a. Custom Calling Services consist of one or more of the following services which provide special kinds of customer controlled or prearranged and fixed communications services on individual access lines. Custom Calling Services are available only through central offices which, at the Company's option, are appropriately equipped. Operating specifics may vary by central office equipment type but can be described generally as follows:

Custom Calling Services may be provided only in conjunction with individual line residence and business services and some multiline services. Party-line customers, PBX customers, Semi-Public and Public Telephone Services are restricted from custom calling services.

2. Special Promotions

Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and ending dates of the promotional period.

- a. Residential and single-line business customers who install Call Forwarding-Busy Line or Call Forwarding-No Answer when ordering Voice Mail between March 1, 2001, and April 30, 2001, will receive a waiver of the Non-recurring Service Charge and one month's service charge.

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FILED

Issued: January 31, 2001

Effective: February 12, 2001
FEB 12 2001

Kenneth Matzdorff
Chief Operating Officer
Kansas City, MO 64138

MISSOURI
Public Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public
Service Commission

REC'D AUG 30 2000

CUSTOM CALLING SERVICES

A. General & Special Promotions

1. General

- a. Custom Calling Services consist of one or more of the following services which provide special kinds of customer controlled or prearranged and fixed communications services on individual access lines. Custom Calling Services are available only through central offices which, at the Company's option, are appropriately equipped. Operating specifics may vary by central office equipment type but can be described generally as follows:

Custom Calling Services may be provided only in conjunction with individual line residence and business services and some multiline services. Party-line customers, PBX customers, Semi-Public and Public Telephone Services are restricted from custom calling services.

2. Special Promotions

Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and ending dates of the promotional period.

- A. Service Charges will be waived for customers subscribing to any Custom Calling Service from October 1, 2000 through December 31, 2000.

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Effective: October 1, 2000

CANCELLED

Kenneth Matzdorff
Chief Operating Officer
Kansas City, MO 64138

Missouri Public
Service Commission

FEB 12 2001

FILED OCT 01 2000

Public Service Commission
MISSOURI

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

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A. General & Special Promotions

MAY 10 2000

1. General

- a. Custom Calling Services consist of one or more of the following services which provide special kinds of customer controlled or prearranged and fixed communications services on individual access lines. Custom Calling Services are available only through central offices which, at the Company's option, are appropriately equipped. Operating specifics may vary by central office equipment type but can be described generally as follows:

MISSOURI PUBLIC SERVICE COMMISSION

Custom Calling Services may be provided only in conjunction with individual line residence and business services and some multiline services. Party-line customers, PBX customers, Semi-Public and Public Telephone Services are restricted from custom calling Services.

2. Special Promotions

- a. At various times throughout the year, the Company may propose to offer a special promotion in various exchanges equipped to provide Custom Calling Services, in order to increase the number of features in service. The Company will notify the Commission in advance of these promotions and obtain their approval.

CANCELLED

OCT 01 2000
By *ISTR*
Public Service Commission
MISSOURI

Issued: May 10, 2000

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Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission

00-182
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GENERAL AND LOCAL EXCHANGE TARIFF

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CUSTOM CALLING SERVICES

MAR 02 2001

- A. General & Special Promotions (Cont'd)
- 2. Special Promotions (Cont'd)
- b. Residential and single-line business customers who install Caller ID Number Only or Caller ID Name and Number between April 1, 2001 and May 31, 2001 will receive a waiver of the non-recurring service charge and one-month's recurring service charge.

MISSOURI
Public Service Commission

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APR 01 2001

MISSOURI
Public Service Commission

Issued: March 2, 2001

Effective: April 1, 2001

Kenneth Matzdorff
Chief Operating Officer
Kansas City, MO 64138

GENERAL AND LOCAL EXCHANGE TARIFF

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CUSTOM CALLING SERVICES

MAY 10 2000

A. General & Special Promotions (Cont'd)
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MO. PUBLIC SERVICE COMM

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APR 01 2001
By *JS RS 2*
Public Service Commission
MISSOURI

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Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission
00-182
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GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

100-182

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MAY 10 2000

MISSOURI SERVICE COMMISSION

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Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission
00-182
AUG 01 2000

SPECTRA COMMUNICATIONS GROUP, LLC

PSC MO. NO. 1
Section 6
Original Sheet 4

GENERAL AND LOCAL EXCHANGE TARIFF

MAY 10 2000

CUSTOM CALLING SERVICES

Missouri Public Service Commission

Reserved for Future Use

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Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission
00-182
AUG 6 1 2000

CANCELLED
October 1, 2014
Missouri Public
Service Commission
JI-2015-0075

GENERAL AND LOCAL EXCHANGE TARIFF Missouri Public

REC'D JAN 31 2002

CUSTOM CALLING SERVICES

Missouri Commission

B. Service Descriptions

1. Anonymous Call Block - allows subscribers of this service to block calls from a person that is using either Selective or Complete Blocking (which prevents the display of the caller's telephone number to Caller ID customers). The person calling, whose identification is blocked, will receive a message to hang up and call back with the calling number unblocked.

2. Busy Redial *66 - is an arrangement which permits the customer to redial automatically the last number dialed. If the called line is found to be busy, a 30-minute queuing process begins. The customer is then given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of the called line until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the calling party is alerted with a distinctive ring signifying that the call can now be completed.

(C)

This feature is offered on a per line or per activation basis. When Busy Redial *66 is implemented on a per activation basis, a charge will apply each time the service is invoked. This service is implemented by dialing *66. There is a billing limit of ten activations per month. Any activations in excess of ten per month will not be billed.

(C)

3. Call Return *69 - allows a customer to automatically return the last incoming call whether it is answered or not. Upon activation of the service, the number of the most recent party who called is dialed automatically. If the called line is found to be busy, a 30-minute queuing process begins. The customer is given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of both parties until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the calling party is alerted with a distinctive ring signifying that the call may now be completed.

(C)

This feature is offered on a per line or per activation basis. When Call Return *69 is implemented on a per activation basis, a charge will apply each time the service is invoked. This service is implemented by dialing *69. There is a billing limit of ten activations per month. Any activations in excess of ten per month will not be billed.

(C)

Issued: January 31, 2002

Missouri Public
Effective: March 1, 2002

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

REC'D MAR 01 2002

Missouri Commission

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

CUSTOM CALLING SERVICES

MAY 10 2000

B. Service Descriptions

MO. PUBLIC SERVICE COMM

1. Anonymous Call Block - allows subscribers of this service to block calls from a person that is using either Selective or Complete Blocking (which prevents the display of the caller's telephone number to Caller ID customers). The person calling, whose identification is blocked, will receive a message to hang up and call back with the calling number unblocked.
2. Automatic Busy Redial - is an arrangement which permits the customer to redial automatically the last number dialed. If the called line is found to be busy, a 30-minute queuing process begins. The customer is then given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of the called line until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the calling party is alerted with a distinctive ring signifying that the call can now be completed.

This feature is offered on a per line or per activation basis. When Automatic Busy Redial is implemented on a per activation basis, a charge will apply each time the service is invoked. This service is implemented by dialing *66. There is a billing limit of ten activations per month. Any activations in excess of ten per month will not be billed.

3. Automatic Call Return - allows a customer to automatically return the last incoming call whether it is answered or not. Upon activation of the service, the number of the most recent party who called is dialed automatically. If the called line is found to be busy, a 30-minute queuing process begins. The customer is given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of both parties until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the calling party is alerted with a distinctive ring signifying that the call may now be completed.

This feature is offered on a per line or per activation basis. When Automatic Call Return is implemented on a per activation basis, a charge will apply each time the service is invoked. This service is implemented by dialing *69. There is a billing limit of ten activations per month. Any activations in excess of ten per month will not be billed.

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CANCELLED

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

MAR 01 2002

By /s/ RS 4.1
Public Service Commission
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Missouri Public
Service Commission
00-182
FILED AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

B. Service Descriptions (Cont'd)

4. Call Block - allows a customer to block incoming calls from a maximum of 12 telephone numbers. The customer also can block incoming calls placed from the last calling number even if the number is unknown to the customer. Blocked calls are routed to a recorded announcement which specifies that the called party is not accepting calls.
5. Call Forwarding - Permits the customer to have all incoming calls to his line automatically transferred to another dialable telephone number, while this service is activated. Where a toll message charge is applicable to a call between the customer's telephone and the telephone number to which calls are to be forwarded, such charges will be billed to the Call Forwarding customer. Call Forwarding may be arranged for:
- Fixed operation, which provides for Company establishment or change of the forwarded telephone number destination requested by the customer. In the event of an interruption in "fixed" Call Forwarding service, the Company will reestablish the most current forwarded telephone number destination shown in its records. Service activation and deactivation is the responsibility of the customer.
 - Variable operation, which provides for customer establishment and change of the forwarded telephone number destination. The customer is also responsible for service activation and deactivation as well as reestablishing the forwarded telephone number destination upon interruption of "variable" Call Forwarding service.

NOTE: The grade of transmission on calls forwarded and three-way calling may vary upon the distance and routing required to complete such calls; therefore, the normal grade of end-to-end transmission cannot be guaranteed on such calls.

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Kansas City, Mo

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GENERAL AND LOCAL EXCHANGE TARIFF

REC'D JAN 31 2002

CUSTOM CALLING SERVICES

Missouri Commission

B. Service Descriptions (Cont'd)

- 6. Call Forward Busy (Fixed) - This service, permanently activated, provides customers the ability to redirect incoming calls to their home or business to the customer's preselected automatic access line number, Centrex line number, or other line number of the customer at another location on a different premises when such incoming calls encounter a normal busy line condition. (C)
 - a. Calls forwarded beyond the local (toll free) calling area will be charged to the customer, at the dial station-to-station rate, on every call answered at the "forwarded to" number.

- 7. Call Forward Busy/No Answer (Fixed) - This service, permanently activated, provides customers the ability to redirect incoming calls to their home or business to the customer's preselected automatic access line number, Centrex line number or other line number of the customer at another location on a different premise when such incoming calls encounter either a normal busy line condition or a no answer condition. (C)
 - a. Calls forwarded beyond the local (toll free) calling area will be charged to the customer, at the dial station-to-station rate, on every call answered at the "forwarded to" number.

NOTE: The grade of transmission on calls forwarded and three-way calling may vary upon the distance and routing required to complete such calls; therefore, the normal grade of end-to-end transmission cannot be guaranteed on such calls.

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Kansas City, Mo

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CUSTOM CALLING SERVICES

B. Service Descriptions (Cont'd)

MO. PUBLIC SERVICE COMMISSION

- 6. Call Forwarding Busy Line (Fixed) - This service, permanently activated, provides customers the ability to redirect incoming calls to their home or business to the customer's preselected automatic access line number, Centrex line number, or other line number of the customer at another location on a different premises when such incoming calls encounter a normal busy line condition.
 - a. Calls forwarded beyond the local (toll free) calling area will be charged to the customer, at the dial station-to-station rate, on every call answered at the "forwarded to" number.

- 7. Call Forwarding Busy Line/No Answer (Fixed) - This service, permanently activated, provides customers the ability to redirect incoming calls to their home or business to the customer's preselected automatic access line number, Centrex line number or other line number of the customer at another location on a different premise when such incoming calls encounter either a normal busy line condition or a no answer condition.
 - a. Calls forwarded beyond the local (toll free) calling area will be charged to the customer, at the dial station-to-station rate, on every call answered at the "forwarded to" number.

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MAR 01 2002

By *1st RSL*
Public Service Commission
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NOTE: The grade of transmission on calls forwarded and three-way calling may vary upon the distance and routing required to complete such calls; therefore, the normal grade of end-to-end transmission cannot be guaranteed on such calls.

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GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

CUSTOM CALLING SERVICES

REC'D JAN 31 2002

Service Commission

B. Service Descriptions (Cont'd)

8. Call Forward Busy/No Answer (Variable) - This service permits the customer to have incoming calls transferred to another telephone number when his number is busy and/or not answered after a specified number of rings. The customer is responsible for the establishment and change of the forwarded telephone number destination. The customer is also responsible for service (Busy, No Answer or Busy/No Answer) activation and deactivation as well as reestablishing the forwarded telephone number upon interruption of the Call Forwarding service. Where a toll message charge is applicable to the call to be forwarded, such charges will be billed to the Call Forwarding customer. This service is not available in connection with Call Forwarding service as described in B.2, 3 and 5 or line (rotary) hunting service. (C)
9. Call Forward No Answer (Fixed) - This service, permanently activated, provides customers the ability to redirect incoming calls to their home or business to the customer's preselected automatic access line number, Centrex line number, or other line number of the customer at another location on a different premises when such incoming calls encounter a no answer condition after a specific number of rings, such number of rings to be specified when this service is ordered. (C)
- a. Calls forwarded beyond the local (toll free) calling area will be charged to the customer, at the dial station-to-station rate, on every call answered at the "forwarded to" number.

NOTE: The grade of transmission on calls forwarded and three-way calling may vary upon the distance and routing required to complete such calls; therefore, the normal grade of end-to-end transmission cannot be guaranteed on such calls.

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Kansas City, Mo

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GENERAL AND LOCAL EXCHANGE TARIFF

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CUSTOM CALLING SERVICES

MAY 10 2000

B. Service Descriptions (Cont'd)

8. Call Forwarding Busy/No Answer (Variable) - This service permits the customer to have incoming calls transferred to another telephone number when his number is busy and/or not answered after a specified number of rings. The customer is responsible for the establishment and change of the forwarded telephone number destination. The customer is also responsible for service (Busy, No Answer or Busy/No Answer) activation and deactivation as well as reestablishing the forwarded telephone number upon interruption of the Call Forwarding service. Where a toll message charge is applicable to the call to be forwarded, such charges will be billed to the Call Forwarding customer. This service is not available in connection with Call Forwarding service as described in B.2, 3 and 5 or line (rotary) hunting service.
9. Call Forwarding No Answer (Fixed) - This service, permanently activated, provides customers the ability to redirect incoming calls to their home or business to the customer's preselected automatic access line number, Centrex line number, or other line number of the customer at another location on a different premises when such incoming calls encounter a no answer condition after a specific number of rings, such number of rings to be specified when this service is ordered.
- a. Calls forwarded beyond the local (toll free) calling area will be charged to the customer, at the dial station-to-station rate, on every call answered at the "forwarded to" number.

CANCELLED

MAR 01 2002

By *LSRS 7*
Public Service Commission
MISSOURI

NOTE: The grade of transmission on calls forwarded and three-way calling may vary upon the distance and routing required to complete such calls; therefore, the normal grade of end-to-end transmission cannot be guaranteed on such calls.

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GENERAL AND LOCAL EXCHANGE TARIFF

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CUSTOM CALLING SERVICES

Service Commission

B. Service Descriptions (Cont'd)

10. Call Trace *57 - allows the customer to immediately and automatically trace the last incoming call received from a local service. Upon the customer's request the trace information will be provided to law enforcement agencies by the Company but will not be released directly to the customer. To initiate the call trace, the customer must contact the Company at the number provided in the voice announcement within ten (10) days of the incident. Call Trace *57 performs the function of recording call information, but in no way identifies the person(s) actually placing the call(s). By accepting the service, the customer agrees that Spectra Communications shall not be liable for damages due to an inability to trace the call(s). Call Trace *57 will be the only nuisance call tracing service available to residential one-party and business one-party customers where this service is offered. (T)
11. Call Waiting - Provides for signaling a customer, who is talking on his line, that another call has been placed to his line. He may, by switchhook operation, hold the first call, answer the second, return to the first or converse alternately with both. (T)
12. Call Waiting ID - is a service that will allow a Caller ID/CallWaiting subscriber who is offhook on an existing call to receive caller identification information on a new incoming call. Once the customer receives the Caller ID data, he or she may decide whether to ignore the waiting call, interrupt the current call and flash to answer the waiting call, or end the current conversation in order to be connected to the new caller. These options are the same as for the existing Call Waiting service except that the subscriber has the ability to identify the waiting caller. The customer must be using Call Waiting ID compatible equipment and not have activated Cancel Call Waiting. Customers must subscribe to Call Waiting and Caller ID (or Caller ID Number Only) at the tariffed rates for each service or in a "flexible package". The customer must subscribe to this service specifically even though there are not additional rates or charges. (T)

NOTE: The grade of transmission on calls forwarded and three-way calling may vary upon the distance and routing required to complete such calls; therefore, the normal grade of end-to-end transmission cannot be guaranteed on such calls.

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REC'D JAN 31 2002

By *2ndRS*
Public Service Commission
MISSOURI

CUSTOM CALLING SERVICES

Service Commission

B. Service Descriptions (Cont'd)

- 10. Call Trace *67 - allows the customer to immediately and automatically trace the last incoming call received from a local service. Upon the customer's request the trace information will be provided to law enforcement agencies by the Company but will not be released directly to the customer. To initiate the call trace, the customer must contact the Company at the number provided in the voice announcement within ten (10) days of the incident. Call Trace *67 performs the function of recording call information, but in no way identifies the person(s) actually placing the call(s). By accepting the service, the customer agrees that Spectra Communications shall not be liable for damages due to an inability to trace the call(s). Call Trace *67 will be the only nuisance call tracing service available to residential one-party and business one-party customers where this service is offered. (C)
- 11. Call Waiting - Provides for signaling a customer, who is talking on his line, that another call has been placed to his line. He may, by switchhook operation, hold the first call, answer the second, return to the first or converse alternately with both. (C)
- 12. Call Waiting ID - is a service that will allow a Caller ID/CallWaiting subscriber who is offhook on an existing call to receive caller identification information on a new incoming call. Once the customer receives the Caller ID data, he or she may decide whether to ignore the waiting call, interrupt the current call and flash to answer the waiting call, or end the current conversation in order to be connected to the new caller. These options are the same as for the existing Call Waiting service except that the subscriber has the ability to identify the waiting caller. The customer must be using Call Waiting ID compatible equipment and not have activated Cancel Call Waiting. Customers must subscribe to Call Waiting and Caller ID (or Caller ID Number Only) at the tariffed rates for each service or in a "flexible package". The customer must subscribe to this service specifically even though there are not additional rates or charges. (C)

NOTE: The grade of transmission on calls forwarded and three-way calling may vary upon the distance and routing required to complete such calls; therefore, the normal grade of end-to-end transmission cannot be guaranteed on such calls.

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Kansas City, Mo

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CUSTOM CALLING SERVICES

MAY 10 2000

B. Service Descriptions (Cont'd)

- 10. Call Tracing Service - allows the customer to immediately and automatically trace the last incoming call received from a local service. Upon the customer's request the trace information will be provided to law enforcement agencies by the Company but will not be released directly to the customer. To initiate the call trace, the customer must contact the Company at the number provided in the voice announcement within ten (10) days of the incident. Call Tracing Service performs the function of recording call information, but in no way identifies the person(s) actually placing the call(s). By accepting the Service, the customer agrees that Spectra Communications shall not be liable for damages due to an inability to trace the call(s). Call Tracing Service will be the only nuisance call tracing service available to residential one-party and business one-party customers where this service is offered.
- 11. Call Waiting - Provides for signaling a customer, who is talking on his line, that another call has been placed to his line. He may, by switchhook operation, hold the first call, answer the second, return to the first or converse alternately with both.
- 12. Call Waiting ID - is a service that will allow a Caller ID/Call Waiting subscriber who is offhook on an existing call to receive caller identification information on a new incoming call. Once the customer receives the Caller ID data, he or she may decide whether to ignore the waiting call, interrupt the current call and flash to answer the waiting call, or end the current conversation in order to be connected to the new caller. These options are the same as for the existing Call Waiting service except that the subscriber has the ability to identify the waiting caller. The customer must be using Call Waiting ID compatible equipment and not have activated Cancel Call Waiting. Customers must subscribe to Call Waiting and Caller ID (Number or Name and Number Service) at the tariffed rates for each service or in a "flexible package". The customer must subscribe to this service specifically even though there are not additional rates or charges.

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ISTR SB
Public Service Commission
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GENERAL AND LOCAL EXCHANGE TARIFF Missouri Public

CUSTOM CALLING SERVICES

REC'D JAN 31 2002

B. Service Descriptions (Cont'd)

Missouri Public Service Commission

13. Calling Identification Services

- a. Caller ID Number Only - is an arrangement which permits a customer with local exchange service, other than foreign central office service, to be immediately apprised of the calling telephone number of a call placed to the customer. (C)

At the time the incoming call is placed, the calling telephone number is forwarded from the terminating central office to compatible customer provided display equipment associated with the customer's local exchange service. The calling telephone number is then delivered to the display device during the first silent interval of ringing.

- b. Caller ID - is an arrangement that permits a customer to receive the name, as well as the telephone number, associated with the calling party for calls placed to the customer. The calling telephone number and name will be forwarded from the terminating central office to compatible customer-provided display equipment associated with the customer's Local Exchange Service. (C)

If the calling telephone number and name are not available for forwarding to the called party, a message indicating unavailability will be forwarded. The calling party can prevent the Caller ID customer from seeing the calling name and telephone number display by activating Selective Blocking (per call). Complete Blocking (per line) also functions the same as described in this section of the tariff. (C)

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Kansas City, Mo

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Missouri Public Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

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CUSTOM CALLING SERVICES

MAY 10 2000

B. Service Descriptions (Cont'd)

MO. PUBLIC SERVICE COMMISSION

13. Calling Identification Services

- a. Caller ID Number - is an arrangement which permits a customer with local exchange service, other than foreign central office service, to be immediately apprised of the calling telephone number of a call placed to the customer.

At the time the incoming call is placed, the calling telephone number is forwarded from the terminating central office to compatible customer provided display equipment associated with the customer's local exchange service. The calling telephone number is then delivered to the display device during the first silent interval of ringing.

- b. Caller ID - Name and Number - is an arrangement that permits a customer to receive the name, as well as the telephone number, associated with the calling party for calls placed to the customer. The calling telephone number and name will be forwarded from the terminating central office to compatible customer-provided display equipment associated with the customer's Local Exchange Service.

If the calling telephone number and name are not available for forwarding to the called party, a message indicating unavailability will be forwarded. The calling party can prevent the Caller ID - Name and Number customer from seeing the calling name and telephone number display by activating Selective Blocking (per call). Complete Blocking (per line) also functions the same as described in this section of the tariff.

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GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

MAY 10 2000

B. Service Descriptions (Cont'd)

13. Calling Identification Services (Cont'd)

- c. For calls originating from a line with a multiline hunt group, ordinarily the main telephone number is delivered. If the calling identification information is not available for forwarding to the called party, the customer's display device will give an anonymous indication. Calling identification information is unavailable from calls made through some large PABX systems, from most cellular radio calls, and currently from interexchange carrier calls. Nor is the calling identification information made available when incoming calls have been handled by an operator or charged to credit cards.

Customers subscribing to Calling Identification Services will be responsible for the provision of compatible display equipment. The Company assumes no liability for any incompatibility of the customer provided display equipment.

Calling Identification Service information may not be sold or given to another party without the caller's consent. Calling Identification Service information may only be used for: (a) routing or completion of calls, (b) billing of calls, (c) account management purposes, (d) services directly related to the call or transaction, (e) verification of calling party identity and (f) marketing products or services that are directly related to those previously acquired by the customer from the name and/or number delivery services subscriber. This applies if the name and/or number delivery services subscriber has an existing relationship with the customer. Calling Identification Service customers failing to comply with any of these conditions will have their service terminated.

Anonymous Call Block is available in conjunction with these services.

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GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

MAY 10 2000

B. Service Descriptions (Cont'd)

14. Camp On/Busy Number Redial* - Permits the customer to dial a camp-on code when a busy station is reached. The call is retried automatically through the central office until both parties are available. A special tone alerts the customer that a successful camp-on has been activated. When the customer answers, the called party's line is rung, and the two parties are connected in a normal two-way call. Only busy calls within the central office are retried automatically.

15. Selective Blocking (Per Call) - Allows customers, in areas where Calling Number Identification is available, to inhibit the delivery of their telephone number to an identification device, by activating blocking immediately prior to a call.

16. Complete Blocking (Per Line) - Allows a single-line customer to make all calls with the delivery of his/her calling number identification (CNI) marked as "private" to the people he/she is calling. If the preassigned access code for Selective Blocking (Per Call) is dialed on the line, the calling number will be delivered on the next call placed.

This service is available only to established shelters of domestic violence intervention agencies, state and county departments of human resource shelters and other such agencies, their employees and volunteers, or individuals where it is certified that the personal safety of these employees or individuals will be jeopardized without Per Line blocking.

17. Last Number/Save Number Redial* - Permits the customer to dial a code which activates the switch to automatically place a call to the last called number stored. Each time a customer dials, the most recent number is stored. Save Number Redial allows the customer to store the called number by dialing a code at any point during a call, or upon encountering a busy or no answer condition when placing a call. The customer may place and receive any number of calls in the normal manner after a number is stored. A customer wishing to reinitiate a call to the party whose number was stored dials a code and the call is placed automatically.

* This service is limited to all existing customers at their existing locations.

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Kansas City, Mo

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GENERAL AND LOCAL EXCHANGE TARIFF Missouri Public

REVISED JAN 31 2002

CUSTOM CALLING SERVICES

Service Commission

B. Service Descriptions (Cont'd)

18. Distinctive Ring - Allows distinctive ringing to be applied to an individual line, where each of two numbers, a main number and a Distinctive Ring number, will have a uniquely separate ring for customer identification. Because two telephone numbers are associated with one telephone line, only one conversation can be conducted at a time.

Regulations for directory listings set forth elsewhere in this Tariff will apply for the main number. The customer is entitled to one free listing in the alphabetical section of the telephone directory for the Distinctive Ring number, regardless of the class of service.

19. Selective Call Accept *64 - allows a customer to select (maximum of 12) customer telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller the customer is not accepting calls. Calls from numbers outside the specified exchanges will ring normally. (C)
20. Selective Call Forward *63 - is an arrangement which permits a customer to prespecify telephone numbers (maximum of 12) from which incoming calls are to be forwarded. During the period that Selective Call Forward *63 is activated, only calls from the prespecified numbers will be forwarded. (C)
21. Special Call Waiting* - allows a customer to choose up to 12 numbers which can activate Call Waiting. Incoming calls placed from numbers not selected by the customer receive busy signals when the customer's line is busy. Customer may not subscribe to Call Waiting and Special Call Waiting on the same line. (C)

* This service is limited to all existing customers at their existing locations.

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Chief Operating Officer
Kansas City, Mo

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GENERAL AND LOCAL EXCHANGE TARIFF

~~MAY 10 2000~~CUSTOM CALLING SERVICES

B. Service Descriptions (Cont'd)

MO. PUBLIC SERVICE COMMISSION

18. Distinctive Ring - Allows distinctive ringing to be applied to an individual line, where each of two numbers, a main number and a Distinctive Ring number, will have a uniquely separate ring for customer identification. Because two telephone numbers are associated with one telephone line, only one conversation can be conducted at a time.

Regulations for directory listings set forth elsewhere in this Tariff will apply for the main number. The customer is entitled to one free listing in the alphabetical section of the telephone directory for the Distinctive Ring number, regardless of the class of service.

19. Special Call Acceptance - allows a customer to select (maximum of 12) customer telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller the customer is not accepting calls. Calls from numbers outside the specified exchanges will ring normally.
20. Special Call Forwarding - is an arrangement which permits a customer to prespecify telephone numbers (maximum of 12) from which incoming calls are to be forwarded. During the period that Special Call Forwarding is activated, only calls from the prespecified numbers will be forwarded.
21. Special Call Waiting* - allows a customer to choose up to 12 numbers which can activate Call Waiting. Incoming calls placed from numbers not selected by the customer receive busy signals when the customer's line is busy. Customer may not subscribe to Call Waiting and Special Call Waiting on the same line.

CANCELLED

MAR 01 2002

By *KSRS II*
Public Service Commission
MISSOURI

- * This service is limited to all existing customers at their existing locations.

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Kenneth Matzdorff
Chief Operating Officer
Kansas City, MoMissouri Public
Service Commission

FILED AUG 18 2000

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

B. Service Descriptions (Cont'd)

22. Speed Call 8 or 30 - Permits local and long distance calls to be placed by dialing an abbreviated code. This arrangement is available in an eight-number capacity and a thirty-number capacity.
23. 3-Way Calling - Permits a customer to add a third party to an existing conversation, whether the original call was incoming or outgoing.

This feature is offered on a per-line or per-activation basis. When 3-Way Calling is implemented on a per-activation basis, a charge will apply each time the service is invoked. The service is invoked by properly executing a hook-switch flash while engaged in a two-way conversation and initiating a conversation with a dialed third party, then executing a second hook-switch flash to complete a three-way conversation.

24. VIP Alert - Allows a customer to program up to twelve (12) telephone numbers of selected callers enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone. If a customer also subscribes to Call Waiting, calls from the selected numbers will be distinguished by a special Call Waiting tone.

25. **Outbound Call Block Feature - Blocks all outbound dialing with the exception of abbreviated dialing for 911 (Emergency Reporting Services) and 711 (Service for Telecommunications Relay Services). In addition, all pay-per-use features are blocked. All other Custom Calling Service features are prohibited with the use of this feature and lines equipped with this feature will not have a directory listing. This feature is subject to the availability of facilities and is only available to flat rate business and residence One-Party Local Exchange Service customers.**

(N)
|
(N)

C. Satisfaction Guarantee

1. If at anytime the customer notifies the Company he is not satisfied with the service(s), and wishes to discontinue the service(s), the customer will be entitled to a full refund of one (1) month's monthly recurring charge (MRC), or portion thereof if subscription is less than 30 days. The service(s) for which the credit is being issued will be discontinued from the customer's line. This refund will be applied as a credit on the customer's bill. Each customer will be entitled to the credit one time per service.

The Satisfaction Guarantee will apply to all Spectra Communications calling services listed in this section.

NOTE: The grade of transmission on calls forwarded and three-way calling may vary upon the distance and routing required to complete such calls; therefore, the normal grade of end-to-end transmission cannot be guaranteed on such calls.

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Darlene N. Terry
Manager-Tariffs
Overland Park, KS

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Service Commission
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GENERAL AND LOCAL EXCHANGE TARIFF

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CUSTOM CALLING SERVICES

Missouri Commission

B. Service Descriptions (Cont'd)

22. Speed Call 8 or 30 - Permits local and long distance calls to be placed by dialing an abbreviated code. This arrangement is available in an eight-number capacity and a thirty-number capacity. (C)

23. 3-Way Calling - Permits a customer to add a third party to an existing conversation, whether the original call was incoming or outgoing. (C)

This feature is offered on a per line or per activation basis. When 3-Way Calling is implemented on a per activation basis, a charge will apply each time the service is invoked. The service is invoked by properly executing a hook-switch flash while engaged in a two-way conversation and initiating a conversation with a dialed third-party, then executing a second hook-switch flash to complete a three-way conversation. (C)

24. VIP Alert - allows a customer to program up to twelve (12) telephone numbers of selected callers enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone. If a customer also subscribes to Call Waiting, calls from the selected numbers will be distinguished by a special Call Waiting tone.

C. Satisfaction Guarantee

1. If at anytime the customer notifies the Company he is not satisfied with the service(s), and wishes to discontinue the service(s), the customer will be entitled to a full refund of one (1) month's monthly recurring charge (MRC), or portion thereof if subscription is less than 30 days. The service(s) for which the credit is being issued will be discontinued from the customer's line. This refund will be applied as a credit on the customer's bill. Each customer will be entitled to the credit one time per service.

The Satisfaction Guarantee will apply to all Spectra Communications calling services listed in this section.

NOTE: The grade of transmission on calls forwarded and three-way calling may vary upon the distance and routing required to complete such calls; therefore, the normal grade of end-to-end transmission cannot be guaranteed on such calls.

Issued: January 31, 2002

Effective: March 1, 2002

FILED MAR 01 2002

Missouri Commission

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

CANCELLED
April 08-2010
Missouri Public
Service Commission
JL-2010-0556

GENERAL AND LOCAL EXCHANGE TARIFF

MAY 10 2000

CUSTOM CALLING SERVICES

MO. PUBLIC SERVICE COMMISSION

B. Service Descriptions (Cont'd)

- 22. Speed Calling - Permits local and long distance calls to be placed by dialing an abbreviated code. This arrangement is available in an eight-number capacity and a thirty-number capacity.
- 23. Three-Way Calling - Permits a customer to add a third party to an existing conversation, whether the original call was incoming or outgoing.

This feature is offered on a per line or per activation basis. When Three-Way Calling is implemented on a per activation basis, a charge will apply each time the service is invoked. The service is invoked by properly executing a hook-switch flash while engaged in a two-way conversation and initiating a conversation with a dialed third-party, then executing a second hook-switch flash to complete a three-way conversation.

- 24. VIP Alert - allows a customer to program up to twelve (12) telephone numbers of selected callers enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone. If a customer also subscribes to Call Waiting, calls from the selected numbers will be distinguished by a special Call Waiting tone.

C. Satisfaction Guarantee

- 1. If at anytime the customer notifies the Company he is not satisfied with the service(s), and wishes to discontinue the service(s), the customer will be entitled to a full refund of one (1) month's monthly recurring charge (MRC), or portion thereof if subscription is less than 30 days. The service(s) for which the credit is being issued will be discontinued from the customer's line. This refund will be applied as a credit on the customer's bill. Each customer will be entitled to the credit one time per service.

The Satisfaction Guarantee will apply to all Spectra Communications calling services listed in this section.

NOTE: The grade of transmission on calls forwarded and three-way calling may vary upon the distance and routing required to complete such calls; therefore, the normal grade of end-to-end transmission cannot be guaranteed on such calls.

Issued: May 10, 2000

Effective: August 1, 2000

CANCELLED

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

MAR 01 2002
114RS 12
Public Service Commission
MISSOURI

Missouri Public
Service Commission
00-182
FILED AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

MAY 10 2000

D. Rates and Charges

PUBLIC SERVICE COMMISSION

1. Service Charges

- a. When a CUSTOM calling service or package is established at the same time as the associated exchange line, only the appropriate service charges for establishing the exchange service will apply. When a CUSTOM calling service or package is ordered subsequent to the installation of its associated exchange line, the Subsequent Service Ordering charge shall be waived for up to sixty (60) days of the initial request for service.
- b. When CUSTOM calling services, under the threshold amount of four services when subscribing to flexible packaging, are ordered outside the waiver period subsequent to the establishment of the associated exchange service, the Subsequent Service Ordering Charge, as specified in Section 5 of this tariff, will apply. (Refer also to Section 5 for CUSTOM Calling Special Promotion information.)
- c. Established rates and charges will apply for other services provided in addition to those established in a. and b., preceding.
- d. Subsequent Service Ordering charges do not apply to customers ordering flexible packaging or when one service is substituted for another or when other services are added after the initial installation of a flexible package.

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, MoMissouri Public
Service Commission
00-182
AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

D. Rates and Charges (Cont'd)

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	Competitive ⁽¹⁾				Noncompetitive				
	Pay-Per-Use		Monthly Rate		PayPerUse		MonthlyRate		
	<u>Bus.</u>	<u>Res.</u>	<u>Bus.</u>	<u>Res.</u>	<u>Bus.</u>	<u>Res.</u>	<u>Bus.</u>	<u>Res.</u>	
a. When provided individually, each service, per line equipped (Cont'd)									
1) Anonymous Call Block	-	-	\$1.39	\$1.39	-	-	\$1.45	\$1.45	
2) Busy Redial *66	\$1.25 ⁽²⁾	\$1.25 ⁽²⁾	6.93	5.78	\$1.25 ⁽²⁾	\$1.25 ⁽²⁾	7.27	6.06	
3) Call Return *69	1.25 ⁽²⁾	1.25 ⁽²⁾	6.93	5.78	1.25 ⁽²⁾	1.25 ⁽²⁾	7.27	6.06	(Z)
4) Call Block	-	-	5.71	4.32	-	-	5.98	4.53	
5) Call Forwarding	1.25 ⁽³⁾	1.25 ⁽³⁾	4.40	3.55	1.25 ⁽³⁾	1.25 ⁽³⁾	4.60	3.75	
6) Call Forward Busy (Fixed) ⁽⁴⁾	-	-	1.73	1.73	-	-	1.80	1.80	
7) Call Forward No Answer(Fixed) ⁽⁴⁾	-	-	1.73	1.73	-	-	1.80	1.80	

(1) Competitive Exchanges are listed in Section 4, Sheet 1.

(2) For those cases where the customer denies knowledge of the per-activation service offering and refuses to pay charges, a one-time credit will be issued, without question, and access to these services will be blocked at no charge. Per-activation access to this service will be blocked at no charge to any customer who requests this treatment.

(3) A maximum of \$7.60 per month applies. The per-activation and/or occurrence rate does not apply for subscribers paying Monthly Rates for that service.

(4) When this service is purchased by an Enhanced Service Provider (ESP) as a service for ESP clients, as described in Section 11 of this Tariff, the service charge is not applicable.

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Darlene N. Terry
Manager-Tariffs
Overland Park, KS

FILED
Missouri Public
Service Commission
JI-2013-0194

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

D. Rates and Charges (Cont'd)

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	Competitive ⁽¹⁾				Noncompetitive				
	Pay-Per-Use		Monthly Rate		PayPerUse		MonthlyRate		
	<u>Bus.</u>	<u>Res.</u>	<u>Bus.</u>	<u>Res.</u>	<u>Bus.</u>	<u>Res.</u>	<u>Bus.</u>	<u>Res.</u>	
a. When provided individually, each service, per line equipped (Cont'd)									
1) Anonymous Call Block	-	-	\$1.39	\$1.39	-	-	\$1.45	\$1.45	
2) Busy Redial *66	\$1.25 ⁽²⁾	\$1.25 ⁽²⁾	6.93	5.78	\$1.25 ⁽²⁾	\$1.25 ⁽²⁾	7.27	6.06	(1)
3) Call Return *69	1.25 ⁽²⁾	1.25 ⁽²⁾	5.19	4.50	1.25 ⁽²⁾	1.25 ⁽²⁾	5.45	4.72	(1)
4) Call Block	-	-	5.71	4.32	-	-	5.98	4.53	
5) Call Forwarding	1.25 ⁽³⁾	1.25 ⁽³⁾	4.40	3.55	1.25 ⁽³⁾	1.25 ⁽³⁾	4.60	3.75	(1)
6) Call Forward Busy (Fixed) ⁽⁴⁾	-	-	1.73	1.73	-	-	1.80	1.80	
7) Call Forward No Answer(Fixed) ⁽⁴⁾	-	-	1.73	1.73	-	-	1.80	1.80	

(1) Competitive Exchanges are listed in Section 4, Sheet 1.

(2) For those cases where the customer denies knowledge of the per-activation service offering and refuses to pay charges, a one-time credit will be issued, without question, and access to these services will be blocked at no charge. Per-activation access to this service will be blocked at no charge to any customer who requests this treatment.

(3) A maximum of \$7.60 per month applies. The per-activation and/or occurrence rate does not apply for subscribers paying Monthly Rates for that service.

(4) When this service is purchased by an Enhanced Service Provider (ESP) as a service for ESP clients, as described in Section 11 of this Tariff, the service charge is not applicable.

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

D. Rates and Charges (Cont'd)

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	Competitive ⁽¹⁾				Noncompetitive				(T)
	Pay-Per-Use		Monthly Rate		PayPerUse		MonthlyRate		
	<u>Bus.</u>	<u>Res.</u>	<u>Bus.</u>	<u>Res.</u>	<u>Bus.</u>	<u>Res.</u>	<u>Bus.</u>	<u>Res.</u>	
a. When provided individually, each service, per line equipped (Cont'd)									
1) Anonymous Call Block	-	-	\$1.39	\$1.39	-	-	\$1.45	\$1.45	
2) Busy Redial *66	\$1.03 ⁽²⁾	\$1.03 ⁽²⁾	6.93	5.78	\$1.08 ⁽²⁾	\$1.08 ⁽²⁾	7.27	6.06	(T)
3) Call Return *69	1.03 ⁽²⁾	1.03 ⁽²⁾	5.19	4.50	1.08 ⁽²⁾	1.08 ⁽²⁾	5.45	4.72	(T)
4) Call Block	-	-	5.71	4.32	-	-	5.98	4.53	
5) Call Forwarding	0.95 ⁽³⁾	0.95 ⁽³⁾	4.40	3.55	0.95 ⁽³⁾	0.95 ⁽³⁾	4.60	3.75	(T) (I)
6) Call Forward Busy (Fixed) ⁽⁴⁾	-	-	1.73	1.73	-	-	1.80	1.80	(T)
7) Call Forward No Answer(Fixed) ⁽⁴⁾	-	-	1.73	1.73	-	-	1.80	1.80	(T)

⁽¹⁾ Competitive Exchanges are listed in Section 4, Sheet 1. (T)

⁽²⁾ For those cases where the customer denies knowledge of the per-activation service offering and refuses to pay charges, a one-time credit will be issued, without question, and access to these services will be blocked at no charge. Per-activation access to this service will be blocked at no charge to any customer who requests this treatment. (T)

⁽³⁾ A maximum of \$7.60 per month applies. The per-activation and/or occurrence rate does not apply for subscribers paying Monthly Rates for that service. (T)

⁽⁴⁾ When this service is purchased by an Enhanced Service Provider (ESP) as a service for ESP clients, as described in Section 11 of this Tariff, the service charge is not applicable. (T)

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

D. Rates and Charges

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines.

	Competitive(#)		Noncompetitive	
	<u>Monthly Rate</u>		<u>Monthly Rate</u>	
	<u>Bus.</u>	<u>Res.</u>	<u>Bus.</u>	<u>Res.</u>
a. When provided individually, each service, per line equipped				
1) Anonymous Call Block	\$1.39 (I)	\$1.39 (I)	\$1.45 (I)	\$1.45 (I)
2) Busy Redial *66 per line per activation	6.93 (I) \$1.03** (I)	5.78 (I)	7.27 (I)	6.06 (I) \$ 1.08** (I)
3) Call Return *69 per line per activation	6.93 (I) \$ 1.03** (I)	5.78 (I)	7.27 (I)	6.06 (I) \$ 1.08** (I)
4) Call Block	5.71 (I)	4.32 (I)	5.98 (I)	4.53 (I)
5) Call Forwarding per activation and/or occurrence	3.98 (I) \$.95***	3.23 (I)	4.18 (I)	3.39 (I) \$.95***
6) Call Forward Busy (Fixed)*	1.73 (I)	1.73 (I)	1.80 (I)	1.80 (I)
7) Call Forward No Answer(Fixed)*	1.73 (I)	1.73 (I)	1.80 (I)	1.80 (I)

* When this service is purchased by an Enhanced Service Provider (ESP) as a service for ESP clients, as described in Section 11 of this Tariff, the service charge is not applicable.

** For those cases where the customer denies knowledge of the per activation service offering and refuses to pay charges, a one time credit will be issued, without question, and access to these services will be blocked at no charge. Per activation access to these services will be blocked at no charge to any customer who requests this treatment. The per activation and/or occurrence rate does not apply for subscribers paying Monthly Rates for that service.

*** A maximum of \$ 7.60 per month applies. The per activation and/or occurrence rate does not apply for subscribers paying Monthly Rates for that service.

(#) Competitive Exchanges are listed in Section 4, Sheet 1.

Issued: August 14, 2009

Effective: October 1, 2009

Chantel Mosby
Director, Tariffs
Monroe, Louisiana

CANCELLED
February 1, 2011
Missouri Public
Service Commission
JI-2011-0300

FILED
Missouri Public
Service Commission
JI-2010-0089

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

D. Rates and Charges

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines.

	Competitive(#)		Noncompetitive	
	<u>Monthly Rate</u>		<u>Monthly Rate</u>	
	<u>Bus.</u>	<u>Res.</u>	<u>Bus.</u>	<u>Res.</u>
a. When provided individually, each service, per line equipped				
1) Anonymous Call Block	\$1.26 (I)	\$1.26 (I)	\$1.32 (I)	\$1.32 (I)
2) Busy Redial *66 per line per activation	6.30 (I) \$.94** (I)	5.25 (I)	6.61 (I) \$.98** (I)	5.51 (I)
3) Call Return *69 per line per activation	6.30 (I) \$.94** (I)	5.25 (I)	6.61 (I) \$.98** (I)	5.51 (I)
4) Call Block	5.19 (I)	3.93 (I)	5.44 (I)	4.12 (I)
5) Call Forwarding per activation and/or occurrence	3.62 (I) \$.95***	2.94 (I)	3.80 (I) \$.95***	3.08 (I)
6) Call Forward Busy (Fixed)*	1.57 (I)	1.57 (I)	1.64 (I)	1.64 (I)
7) Call Forward No Answer(Fixed)*	1.57 (I)	1.57 (I)	1.64 (I)	1.64 (I)

* When this service is purchased by an Enhanced Service Provider (ESP) as a service for ESP clients, as described in Section 11 of this Tariff, the service charge is not applicable.

** For those cases where the customer denies knowledge of the per activation service offering and refuses to pay charges, a one time credit will be issued, without question, and access to these services will be blocked at no charge. Per activation access to these services will be blocked at no charge to any customer who requests this treatment. The per activation and/or occurrence rate does not apply for subscribers paying Monthly Rates for that service.

*** A maximum of \$ 7.60 per month applies. The per activation and/or occurrence rate does not apply for subscribers paying Monthly Rates for that service.

(#) Competitive Exchanges are listed in Section 4, Sheet 1.

Issued: July 15, 2008

Effective: September 1, 2008

Chantel Mosby
Director, Tariffs and Compliance
Monroe, Louisiana

CANCELLED
October 1, 2009
Missouri Public
Service Commission
JI-2010-0089

FILED
Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

D. Rates and Charges

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines.

	Competitive(#)		Noncompetitive		(C) (C)
	Monthly Rate		Monthly Rate		
	Bus.	Res.	Bus.	Res.	
a. When provided individually, each service, per line equipped					
1) Anonymous Call Block	\$1.20	\$1.20	\$1.26 (I)	\$1.26 (I)	(C)
2) Busy Redial *66 per line per activation	6.00 \$.90**	5.00	6.30 (I) \$.94** (I)	5.25 (I)	
3) Call Return *69 per line per activation	6.00 \$.90**	5.00	6.30 (I) \$.94** (I)	5.25 (I)	
4) Call Block	4.95	3.75	5.19 (I)	3.93 (I)	
5) Call Forwarding per activation and/or occurrence	3.45 \$.95***	2.80	3.62 (I) \$.95***	2.94 (I)	
6) Call Forward Busy (Fixed)*	1.50	1.50	1.57 (I)	1.57 (I)	
7) Call Forward No Answer(Fixed)*	1.50	1.50	1.57 (I)	1.57 (I)	(C)

* When this service is purchased by an Enhanced Service Provider (ESP) as a service for ESP clients, as described in Section 11 of this Tariff, the service charge is not applicable.

** For those cases where the customer denies knowledge of the per activation service offering and refuses to pay charges, a one time credit will be issued, without question, and access to these services will be blocked at no charge. Per activation access to these services will be blocked at no charge to any customer who requests this treatment. The per activation and/or occurrence rate does not apply for subscribers paying Monthly Rates for that service.

*** A maximum of \$ 7.60 per month applies. The per activation and/or occurrence rate does not apply for subscribers paying Monthly Rates for that service.

(#) Competitive Exchanges are listed in Section 4, Sheet 1. (N)

Issued: July 16, 2007

Effective: September 1, 2007

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

CANCELLED
September 1, 2008
Missouri Public
Service Commission

FILED
Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

D. Rates and Charges

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines.

		<u>Monthly Rate</u>	
		<u>Bus.</u>	<u>Res.</u>
a.	When provided individually, each service, per line equipped		
1)	Anonymous Call Block	\$1.20 (I)	\$1.20 (I)
2)	Busy Redial *66 per line per activation	6.00 \$.90** (I)	5.00
3)	Call Return *69 per line per activation	6.00 \$.90** (I)	5.00
4)	Call Block	4.95 (I)	3.75 (I)
5)	Call Forwarding per activation and/or occurrence	3.45 (I) \$.95***	2.80 (I)
6)	Call Forward Busy (Fixed)*	1.50	1.50
7)	Call Forward No Answer(Fixed)*	1.50	1.50

* When this service is purchased by an Enhanced Service Provider (ESP) as a service for ESP clients, as described in Section 11 of this Tariff, the service charge is not applicable.

** For those cases where the customer denies knowledge of the per activation service offering and refuses to pay charges, a one time credit will be issued, without question, and access to these services will be blocked at no charge. Per activation access to these services will be blocked at no charge to any customer who requests this treatment. The per activation and/or occurrence rate does not apply for subscribers paying Monthly Rates for that service.

*** A maximum of \$ 7.60 per month applies. The per activation and/or occurrence rate does not apply for subscribers paying Monthly Rates for that service.

Issued: July 14, 2006

Effective: September 1, 2006

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

D. Rates and Charges

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines.

		<u>Monthly Rate</u>		
		<u>Bus.</u>	<u>Res.</u>	
a.	When provided individually, each service, per line equipped			
	1) Anonymous Call Block	\$1.15	\$1.15	
	2) Busy Redial *66 per line per activation	6.00 \$.89**	5.00	
	3) Call Return *69 per line per activation	6.00 \$.89**	5.00	
	4) Call Block	4.80	3.60	
	5) Call Forwarding per activation and/or occurrence	3.30 \$.95***	2.70	(N)
	6) Call Forward Busy (Fixed)*	1.50	1.50	
	7) Call Forward No Answer(Fixed)*	1.50	1.50	

* When this service is purchased by an Enhanced Service Provider (ESP) as a service for ESP clients, as described in Section 11 of this Tariff, the service charge is not applicable.

** For those cases where the customer denies knowledge of the per activation service offering and refuses to pay charges, a one time credit will be issued, without question, and access to these services will be blocked at no charge. Per activation access to these services will be blocked at no charge to any customer who requests this treatment. The per activation and/or occurrence rate does not apply for subscribers paying Monthly Rates for that service. (N)

*** A maximum of \$ 7.60 per month applies. The per activation and/or occurrence rate does not apply for subscribers paying Monthly Rates for that service. (N)

Issued: December 16, 2005

Effective: January 16, 2006

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

FILED

NO PSC

Cancelled
September 1, 2006

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

D. Rates and Charges

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines.

		<u>Monthly Rate</u>	
		<u>Bus.</u>	<u>Res.</u>
a.	When provided individually, each service, per line equipped		
	1) Anonymous Call Block	\$1.15 (l)	\$1.15 (l)
	2) Busy Redial *66		
	per line	6.00	5.00
	per activation.....	\$.89** (l)	
	3) Call Return *69		
	per line	6.00	5.00
	per activation.....	\$.89** (l)	
	4) Call Block	4.80 (l)	3.60 (l)
	5) Call Forwarding	3.30 (l)	2.70 (l)
	6) Call Forward Busy (Fixed)*	1.50 (l)	1.50 (l)
	7) Call Forward No Answer(Fixed)*	1.50 (l)	1.50 (l)

* When this service is purchased by an Enhanced Service Provider (ESP) as a service for ESP clients, as described in Section 11 of this Tariff, the service charge is not applicable.

** For those cases where the customer denies knowledge of the per activation service offering and refuses to pay charges, a one time credit will be issued, without question, and access to these services will be blocked at no charge. Per activation access to these services will be blocked at no charge to any customer who requests this treatment.

Issued: August 1, 2005

Effective: September 1, 2005

CANCELLED

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

FILED
NO POC

JAN 16 2006

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Public Service Commission
MISSOURI

GENERAL AND LOCAL EXCHANGE TARIFF **CANCELLED**

CUSTOM CALLING SERVICES

SEP. 01 2005

By 4/11/05 R513
Public Service Commission
MISSOURI

D. Rates and Charges

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines.

		<u>Monthly Rate</u>	
		<u>Bus.</u>	<u>Res.</u>
a.	When provided individually, each service, per line equipped		
	1) Anonymous Call Block	\$1.10 (I)	\$1.10 (I)
	2) Busy Redial *66		
	per line	6.00	5.00
	per activation.....	\$.85** (I)	
	3) Call Return *69		
	per line	6.00	5.00
	per activation.....	\$.85** (I)	
	4) Call Block	4.60 (I)	3.45 (I)
	5) Call Forwarding	3.15 (I)	2.60 (I)
	6) Call Forward Busy (Fixed)*	1.45 (I)	1.45 (I)
	7) Call Forward No Answer(Fixed)*	1.45 (I)	1.45 (I)

* When this service is purchased by an Enhanced Service Provider (ESP) as a service for ESP clients, as described in Section 11 of this Tariff, the service charge is not applicable.
** For those cases where the customer denies knowledge of the per activation service offering and refuses to pay charges, a one time credit will be issued, without question, and access to these services will be blocked at no charge. Per activation access to these services will be blocked at no charge to any customer who requests this treatment.

Issued: July 16, 2004

Effective: September 1, 2004

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

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MO PSC

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

REC'D JUL 23 2003

CUSTOM CALLING SERVICES

Service Commission

D. Rates and Charges

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines.

		<u>Monthly Rate</u>		
		<u>Bus.</u>	<u>Res.</u>	
a.	When provided individually, each service, per line equipped			
	1) Anonymous Call Block	\$1.05	\$1.05	(l)
	2) Busy Redial *66			
	per line	6.00	5.00	
	per activation.....	\$.80** (l)		
	3) Call Return *69			
	per line	6.00	5.00	
	per activation.....	\$.80** (l)		
	4) Call Block	4.30	3.20	(l)
	5) Call Forwarding	2.95	2.45	(l)
	6) Call Forward Busy (Fixed)*	1.35	1.35	(l)
	7) Call Forward No Answer(Fixed)*	1.35	1.35	(l)

- * When this service is purchased by an Enhanced Service Provider (ESP) as a service for ESP clients, as described in Section 11 of this Tariff, the service charge is not applicable.
- ** For those cases where the customer denies knowledge of the per activation service offering and refuses to pay charges, a one time credit will be issued, without question, and access to these services will be blocked at no charge. Per activation access to these services will be blocked at no charge to any customer who requests this treatment.

Issued: July 23, 2003

Effective: September 6, 2003

Kenneth Matzdorff
Chief Operating Officer
Wentzville, MO 63385

Missouri Public

FILED SEP 08 2003

Service Commission

CANCELLED
SEP 01 2004
By 302513
Public Service Commission
MISSOURI

GENERAL AND LOCAL EXCHANGE TARIFF

REC'D JAN 31 2002

CUSTOM CALLING SERVICES

Service Commission

D. Rates and Charges

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines.

	<u>Monthly Rate</u>		
	<u>Bus.</u>	<u>Res.</u>	
a. When provided individually, each service, per line equipped			
1) Anonymous Call Block	\$1.00	\$1.00	(C)
2) Busy Redial *66			(C)
per line	6.00	5.00	(D)
per activation..... \$.75**			
3) Call Return *69			(C)
per line	6.00	5.00	(C)
per activation..... \$.75**			
4) Call Block	4.00	3.00	(C)
5) Call Forwarding	2.75	2.30	(C)
6) Call Forward Busy (Fixed)*	1.25	1.25	(C)
7) Call Forward No Answer(Fixed)*	1.25	1.25	(C)

CANCELLED

SEP 06 2003

Public Service Commission
Missouri

* When this service is purchased by an Enhanced Service Provider (ESP) as a service for ESP clients, as described in Section 11 of this Tariff, the service charge is not applicable.
** For those cases where the customer denies knowledge of the per activation service offering and refuses to pay charges, a one time credit will be issued, without question, and access to these services will be blocked at no charge. Per activation access to these services will be blocked at no charge to any customer who requests this treatment.

Issued: January 31, 2002

Missouri Public
Effective: March 1, 2002

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

FILED MAR 01 2002

Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

~~MAY 10 2000~~

CUSTOM CALLING SERVICES

MO. PUBLIC SERVICE COMMISSION

D. Rates and Charges

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines.

CANCELLED

Monthly Rate
Bus. Res.

MAR 01 2002
By *ISRS 13*
Public Service Commission
MISSOURI

a. When provided individually, each service, per line equipped

1) Anonymous Call Block (41015, 41009)	\$1.00	\$1.00
2) Automatic Busy Redial (40710, 40700) per line per activation..... \$.75**	6.00	5.00
3) Automatic Call Return (40004, 40701) per line per activation..... \$.75**	6.00	5.00
4) Call Block (40714, 40704)	4.00	3.00
5) Call Forwarding (04749, 40029)	2.75	2.30
6) Call Forwarding Busy Line - Fixed* (74770, SCCFBFR, ESPCFBF)	1.25	1.25
7) Call Forwarding No Answer - Fixed* (06786, SCCFNAFR, ESPCFNAF)	1.25	1.25

* When this service is purchased by an Enhanced Service Provider (ESP) as a service for ESP clients, as described in Section 11 of this Tariff, the service charge is not applicable.

** For those cases where the customer denies knowledge of the per activation service offering and refuses to pay charges, a one time credit will be issued, without question, and access to these services will be blocked at no charge. Per activation access to these services will be blocked at no charge to any customer who requests this treatment.

Issued: May 10, 2000

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Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission
00-182
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GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

RESERVED FOR FUTURE USE

Issued: July 16, 2007

Effective: September 1, 2007

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

FILED
Missouri Public
Service Commission

CANCELLED
October 1, 2014
Missouri Public
Service Commission
JI-2015-0075

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

D. Rates and Charges

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	Competitive(#)		Noncompetitive	
	Monthly Rate		Monthly Rate	
	<u>Bus.</u>	<u>Res.</u>	<u>Bus.</u>	<u>Res.</u>
a. When provided individually, each service, per line equipped (Cont'd)				
8) Call Forward Busy/ No Answer (Fixed)*	\$2.01 (I)	\$2.01 (I)	\$2.11 (I)	\$2.11 (I)
9) Call Forward Busy/ No Answer (Variable)	4.32 (I)	4.32 (I)	4.53 (I)	4.53 (I)
10) Call Trace *57	5.08 (I)	3.63 (I)	5.34 (I)	3.81 (I)
11) Call Waiting**	5.19 (I)	4.55 (I)	5.45 (I)	4.77 (I)
12) Call Waiting ID ****	0.00	0.00	0.00	0.00
13) Caller ID Number Only	12.12 (I)	9.17 (I)	12.73 (I)	9.63 (I)
14) Caller ID	13.28 (I)	9.81 (I)	13.94 (I)	10.30 (I)
15) Camp On/Busy Number Redial***	5.19 (I)	5.19 (I)	5.45 (I)	5.45 (I)

* When this service is purchased by an Enhanced Service Provider (ESP) as a service for ESP clients, as described in Section 11 of this Tariff, the service charge is not applicable.

** Cancel Call Waiting is included as part of the Call Waiting rate.

*** This service is limited to existing customers at their existing locations.

**** Customers subscribing to Call Waiting ID must pay tariff rates for both Call Waiting and either Caller ID Number Only or Caller ID.

(#) Competitive Exchanges are listed in Section 4, Sheet 1.

Issued: August 14, 2009

Effective: October 1, 2009

Chantel Mosby
Director, Tariffs
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

D. Rates and Charges

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Competitive(#)</u>		<u>Noncompetitive</u>	
	<u>Monthly Rate</u>		<u>Monthly Rate</u>	
	<u>Bus.</u>	<u>Res.</u>	<u>Bus.</u>	<u>Res.</u>
a. When provided individually, each service, per line equipped (Cont'd)				
8) Call Forward Busy/ No Answer (Fixed)*	\$1.83 (I)	\$1.83 (I)	\$1.92 (I)	\$1.92(I)
9) Call Forward Busy/ No Answer (Variable)	3.93 (I)	3.93 (I)	4.12 (I)	4.12 (I)
10) Call Trace *57	4.62 (I)	3.30 (I)	4.85 (I)	3.46 (I)
11) Call Waiting**	4.72 (I)	4.14 (I)	4.95 (I)	4.34 (I)
12) Call Waiting ID ****	0.00	0.00	0.00	0.00
13) Caller ID Number Only	11.02 (I)	8.34 (I)	11.57 (I)	8.75 (I)
14) Caller ID	12.07 (I)	8.92 (I)	12.67 (I)	9.36 (I)
15) Camp On/Busy Number Redial***	4.72 (I)	4.72 (I)	4.95 (I)	4.95 (I)

* When this service is purchased by an Enhanced Service Provider (ESP) as a service for ESP clients, as described in Section 11 of this Tariff, the service charge is not applicable.

** Cancel Call Waiting is included as part of the Call Waiting rate.

*** This service is limited to existing customers at their existing locations.

**** Customers subscribing to Call Waiting ID must pay tariff rates for both Call Waiting and either Caller ID Number Only or Caller ID.

(#) Competitive Exchanges are listed in Section 4, Sheet 1.

Issued: July 15, 2008

Effective: September 1, 2008

Chantel Mosby
Director, Tariffs and Compliance
Monroe, Louisiana

CANCELLED
October 1, 2009
Missouri Public
Service Commission
JI-2010-0089

FILED
Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

D. Rates and Charges

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	Competitive(#)		Noncompetitive		(C) (C)
	Monthly Rate		Monthly Rate		
a.	Bus.	Res.	Bus.	Res.	
When provided individually, each service, per line equipped (Cont'd)					
8) Call Forward Busy/ No Answer (Fixed)*	\$1.75	\$1.75	\$1.83 (I)	\$1.83 (I)	(C)
9) Call Forward Busy/ No Answer (Variable)	3.75	3.75	3.93 (I)	3.93 (I)	
10) Call Trace *57	4.40	3.15	4.62 (I)	3.30 (I)	
11) Call Waiting**	4.50	3.95	4.72 (I)	4.14 (I)	
12) Call Waiting ID ****	0.00	0.00	0.00	0.00	
13) Caller ID Number Only	10.50	7.95	11.02 (I)	8.34 (I)	
14) Caller ID	11.50	8.50	12.07 (I)	8.92 (I)	
15) Camp On/Busy Number Redial***	4.50	4.50	4.72 (I)	4.72 (I)	(C)

* When this service is purchased by an Enhanced Service Provider (ESP) as a service for ESP clients, as described in Section 11 of this Tariff, the service charge is not applicable.

** Cancel Call Waiting is included as part of the Call Waiting rate.

*** This service is limited to existing customers at their existing locations.

**** Customers subscribing to Call Waiting ID must pay tariff rates for both Call Waiting and either Caller ID Number Only or Caller ID.

(#) Competitive Exchanges are listed in Section 4, Sheet 1. (N)

Issued: July 16, 2007

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Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

CANCELLED
September 1, 2008
Missouri Public
Service Commission

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Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

D. Rates and Charges

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Monthly Rate</u>	
	<u>Bus.</u>	<u>Res.</u>
a. When provided individually, each service, per line equipped (Cont'd)		
8) Call Forward Busy/ No Answer (Fixed)*	\$1.75	\$1.75
9) Call Forward Busy/ No Answer (Variable)	3.75 (I)	3.75 (I)
10) Call Trace *57	4.40 (I)	3.15 (I)
11) Call Waiting**	4.50	3.95
12) Call Waiting ID ****	0.00	0.00
13) Caller ID Number Only	10.50	7.95
14) Caller ID	11.50	8.50
15) Camp On/Busy Number Redial***	4.50	4.50

* When this service is purchased by an Enhanced Service Provider (ESP) as a service for ESP clients, as described in Section 11 of this Tariff, the service charge is not applicable.

** Cancel Call Waiting is included as part of the Call Waiting rate.

*** This service is limited to existing customers at their existing locations.

**** Customers subscribing to Call Waiting ID must pay tariff rates for both Call Waiting and either Caller ID Number Only or Caller ID.

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Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

CANCELLED
Sept. 1, 2007
Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

D. Rates and Charges

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Monthly Rate</u>	
	<u>Bus.</u>	<u>Res.</u>
a. When provided individually, each service, per line equipped (Cont'd)		
8) Call Forward Busy/ No Answer (Fixed)*	\$1.75 (I)	\$1.75 (I)
9) Call Forward Busy/ No Answer (Variable)	3.60 (I)	3.60 (I)
10) Call Trace *57	4.20 (I)	3.00 (I)
11) Call Waiting**	4.50 (I)	3.95 (I)
12) Call Waiting ID ****	0.00	0.00
13) Caller ID Number Only	10.50	7.95
14) Caller ID	11.50	8.50
15) Camp On/Busy Number Redial***	4.50 (I)	4.50 (I)

* When this service is purchased by an Enhanced Service Provider (ESP) as a service for ESP clients, as described in Section 11 of this Tariff, the service charge is not applicable.

** Cancel Call Waiting is included as part of the Call Waiting rate.

*** This service is limited to existing customers at their existing locations.

**** Customers subscribing to Call Waiting ID must pay tariff rates for both Call Waiting and either Caller ID Number Only or Caller ID.

Issued: August 1, 2005

Effective: September 1, 2005

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

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MO PSC

Cancelled

September 1, 2006

Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

D. Rates and Charges

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	Monthly Rate	
	<u>Bus.</u>	<u>Res.</u>
a. When provided individually, each service, per line equipped (Cont'd)		
8) Call Forward Busy/ No Answer (Fixed)*	\$1.70 (I)	\$1.70 (I)
9) Call Forward Busy/ No Answer (Variable)	3.45 (I)	3.45 (I)
10) Call Trace *57	4.00 (I)	2.90 (I)
11) Call Waiting**	4.30 (I)	3.80 (I)
12) Call Waiting ID ****	0.00	0.00
13) Caller ID Number Only	10.50	7.95 (I)
14) Caller ID	11.50	8.50
15) Camp On/Busy Number Redial***	4.30	4.30

- * When this service is purchased by an Enhanced Service Provider (ESP) as a service for ESP clients, as described in Section 11 of this Tariff, the service charge is not applicable.
** Cancel Call Waiting is included as part of the Call Waiting rate.
*** This service is limited to existing customers at their existing locations.
**** Customers subscribing to Call Waiting ID must pay tariff rates for both Call Waiting and either Caller ID Number Only or Caller ID.

Issued: July 16, 2004

Effective: September 1, 2004

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

FILED
MO PSC

CANCELLED
SEP 01 2005
By *548RS14*
Public Service Commission
MISSOURI

GENERAL AND LOCAL EXCHANGE TARIFF **Missouri Public**

CUSTOM CALLING SERVICES

REC'D JUL 28 2003

D. Rates and Charges

Service Commission

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Monthly Rate</u>		
	<u>Bus.</u>	<u>Res.</u>	
a. When provided individually, each service, per line equipped (Cont'd)			
8) Call Forward Busy/ No Answer (Fixed)*	\$1.60	\$1.60	(I)
9) Call Forward Busy/ No Answer (Variable)	3.20	3.20	(I)
10) Call Trace *57	3.75	2.70	(I)
11) Call Waiting**	4.00	3.55	(I)
12) Call Waiting ID ****	0.00	0.00	
13) Caller ID Number Only	10.50	7.50	(I)
14) Caller ID	11.50	8.50	(I)
15) Camp On/Busy Number Redial***	4.30	4.30	(I)

CANCELLED

SEP 01 2004

By 44hRS14
Public Service Commission
MISSOURI

* When this service is purchased by an Enhanced Service Provider (ESP) as a service for ESP clients, as described in Section 11 of this Tariff, the service charge is not applicable.
** Cancel Call Waiting is included as part of the Call Waiting rate.
*** This service is limited to existing customers at their existing locations.
**** Customers subscribing to Call Waiting ID must pay tariff rates for both Call Waiting and either Caller ID Number Only or Caller ID.

Issued: July 23, 2003

Effective: September 6, 2003

Kenneth Matzdorff
Chief Operating Officer
Wentzville, MO 63385

Missouri Public

FILED SEP 06 2003

Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

REC'D MAR 05 2002

CUSTOM CALLING SERVICES

Service Commission

D. Rates and Charges

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	Monthly Rate		
	Bus.	Res.	
a. When provided individually, each service, per line equipped (Cont'd)			
8) Call Forward Busy/ No Answer (Fixed)*	\$1.50	\$1.50	
9) Call Forward Busy/ No Answer (Variable)	3.00	3.00	
10) Call Trace *57	3.50	2.50	(T)
11) Call Waiting**	3.75	3.30	
12) Call Waiting ID ****	0.00	0.00	
13) Caller ID Number Only	10.00	7.00	
14) Caller ID	11.50	7.95	
15) Camp On/Busy Number Redial***	4.00	4.00	

CANCELLED

SEP 06 2003
By: [Signature]
Public Service Commission
MISSOURI

* When this service is purchased by an Enhanced Service Provider (ESP) as a service for ESP clients, as described in Section 11 of this Tariff, the service charge is not applicable.
** Cancel Call Waiting is included as part of the Call Waiting rate.
*** This service is limited to existing customers at their existing locations.
**** Customers subscribing to Call Waiting ID must pay tariff rates for both Call Waiting and either Caller ID Number Only or Caller ID.

Issued: March 5, 2002

Effective: April 4, 2002

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public

FILED APR 04 2002

Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

REC'D JAN 31 2002

CUSTOM CALLING SERVICES

Service Commission

D. Rates and Charges

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	Monthly Rate		
	Bus.	Res.	
a. When provided individually, each service, per line equipped (Cont'd)			
8) Call Forward Busy/ No Answer (Fixed)*	\$1.50	\$1.50	(C)
9) Call Forward Busy/ No Answer (Variable)	3.00	3.00	(C)
10) Call Trace *67	3.50	2.50	(C)
11) Call Waiting**	3.75	3.30	(C)
12) Call Waiting ID ****	0.00	0.00	(D)
13) Caller ID Number Only	10.00	7.00	(C)
14) Caller ID	11.50	7.95	(C)
15) Camp On/Busy Number Redial***	4.00	4.00	(C)

CANCELLED

APR 04 2002
By *20ARS/A*
Public Service Commission
MISSOURI

- * When this service is purchased by an Enhanced Service Provider (ESP) as a service for ESP clients, as described in Section 11 of this Tariff, the service charge is not applicable.
** Cancel Call Waiting is included as part of the Call Waiting rate.
*** This service is limited to existing customers at their existing locations.
**** Customers subscribing to Call Waiting ID must pay tariff rates for both Call Waiting and either Caller ID Number Only or Caller ID.

(C)

Issued: January 31, 2002

Missouri Public
Effective: March 1, 2002

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

FILED MAR 01 2002

Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

CUSTOM CALLING SERVICES

MAY 10 2000

D. Rates and Charges

MO. PUBLIC SERVICE COMM

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	Monthly Rate	
	Bus.	Res.
a. When provided individually, each service, per line equipped (Cont'd)		
8) Call Forwarding Busy Line /No Answer-Fixed* (40056, SCCFBNAFR, ESPCFBNAF)	\$1.50	\$1.50
9) Call Forwarding Busy Line /No Answer-Variable (40270, SCCFBNAVR)	3.00	3.00
10) Call Tracing Service (40719, CALLTRACER)	3.50	2.50
11) Call Waiting** (75055, 74651)	3.75	3.30
12) Call Waiting ID **** (40439, 40432)	0.00	0.00
13) Caller ID - Number (40767, 41005)	10.00	7.00
14) Caller ID - Name and Number (47035, 47036)	11.50	7.95
15) Camp On/Busy Number Redial*** (40441, CCR BNR)	4.00	4.00

* When this service is purchased by an Enhanced Service Provider (ESP) as a service for ESP clients, as described in Section 11 of this Tariff, the service charge is not applicable.

** Cancel Call Waiting is included as part of the Call Waiting rate.

*** This service is limited to existing customers at their existing locations.

**** Customers subscribing to Call Waiting ID must pay tariff rates for both Call Waiting and either Caller ID - Number or Caller ID - Name and Number.

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Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission
00-182

FILED AUG 01 2000

CANCELLED

MAR 01 2002

By 1st RS 14
Public Service Commission
MISSOURI

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

RESERVED FOR FUTURE USE

Issued: July 16, 2007

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

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CANCELLED
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FILED
Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

D. Rates and Charges (Cont'd)

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	Competitive(#)		Noncompetitive	
	<u>Monthly Rate</u>		<u>Monthly Rate</u>	
a.	<u>Bus.</u>	<u>Res.</u>	<u>Bus.</u>	<u>Res.</u>
When provided individually, each service, per line equipped (Cont'd)				
16) Selective Blocking (Per Call) or Complete Blocking (Per Line)	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
17) Last Number/Save Number Redial*	5.19 (I)	5.19 (I)	5.45 (I)	5.45 (I)
18) Distinctive Ring	6.93 (I)	6.93 (I)	7.27 (I)	7.27 (I)
a. With any PAK*	3.47 (I)	3.47 (I)	3.63(I)	3.63 (I)
19) Selective Call Accept *64	4.32 (I)	2.88 (I)	4.53 (I)	3.03 (I)
20) Selective Call Forward *63	4.32 (I)	2.88 (I)	4.53 (I)	3.03 (I)

* This service is limited to all existing customers at their existing locations.

(#) Competitive Exchanges are listed in Section 4, Sheet 1.

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Effective: October 1, 2009

Chantel Mosby
Director, Tariffs
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

D. Rates and Charges (Cont'd)

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	Competitive(#)		Noncompetitive	
	<u>Monthly Rate</u>		<u>Monthly Rate</u>	
a.	<u>Bus.</u>	<u>Res.</u>	<u>Bus.</u>	<u>Res.</u>
When provided individually, each service, per line equipped (Cont'd)				
16) Selective Blocking (Per Call) or Complete Blocking (Per Line)	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
17) Last Number/Save Number Redial*	4.72 (I)	4.72 (I)	4.95 (I)	4.95 (I)
18) Distinctive Ring	6.30 (I)	6.30 (I)	6.61 (I)	6.61 (I)
a. With any PAK*	3.15 (I)	3.15 (I)	3.30(I)	3.30 (I)
19) Selective Call Accept *64	3.93 (I)	2.62 (I)	4.12 (I)	2.75 (I)
20) Selective Call Forward *63	3.93 (I)	2.62 (I)	4.12 (I)	2.75 (I)

* This service is limited to all existing customers at their existing locations.

(#) Competitive Exchanges are listed in Section 4, Sheet 1.

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Effective: September 1, 2008

Chantel Mosby
Director, Tariffs and Compliance
Monroe, Louisiana

CANCELLED
October 1, 2009
Missouri Public
Service Commission
JI-2010-0089

FILED
Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

D. Rates and Charges (Cont'd)

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	Competitive(#)		Noncompetitive		(C)
	Monthly Rate		Monthly Rate		
a.	Bus.	Res.	Bus.	Res.	(C)
When provided individually, each service, per line equipped (Cont'd)					
16) Selective Blocking (Per Call) or Complete Blocking (Per Line)	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	(C)
17) Last Number/Save Number Redial*	4.50	4.50	4.72 (I)	4.72 (I)	
18) Distinctive Ring	6.00	6.00	6.30 (I)	6.30 (I)	
a. With any PAK*	3.00	3.00	3.15 (I)	3.15 (I)	
19) Selective Call Accept *64	3.75	2.50	3.93 (I)	2.62 (I)	
20) Selective Call Forward *63	3.75	2.50	3.93 (I)	2.62 (I)	

* This service is limited to all existing customers at their existing locations.

(#) Competitive Exchanges are listed in Section 4, Sheet 1. (N)

Issued: July 16, 2007

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Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

D. Rates and Charges (Cont'd)

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Monthly Rate</u>	
	<u>Bus.</u>	<u>Res.</u>
a. When provided individually, each service, per line equipped (Cont'd)		
16) Selective Blocking (Per Call) or Complete Blocking (Per Line)	\$ 0.00	\$ 0.00
17) Last Number/Save Number Redial*	4.50	4.50
18) Distinctive Ring	6.00	6.00
a. With any PAK*	3.00	3.00
19) Selective Call Accept *64	3.75 (I)	2.50 (I)
20) Selective Call Forward *63	3.75 (I)	2.50 (I)

* This service is limited to all existing customers at their existing locations.

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Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

CANCELLED
Sept. 1, 2007
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Service Commission

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Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

D. Rates and Charges (Cont'd)

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Monthly Rate</u>	
	<u>Bus.</u>	<u>Res.</u>
a. When provided individually, each service, per line equipped (Cont'd)		
16) Selective Blocking (Per Call) or Complete Blocking (Per Line)	\$ 0.00	\$ 0.00
17) Last Number/Save Number Redial*	4.50 (l)	4.50 (l)
18) Distinctive Ring	6.00	6.00
a. With any PAK*	3.00	3.00
19) Selective Call Accept *64	3.60 (l)	2.40 (l)
20) Selective Call Forward *63	3.60 (l)	2.40 (l)

* This service is limited to all existing customers at their existing locations.

Issued: August 1, 2005

Effective: September 1, 2005

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

FILED
MO PSG

Cancelled
September 1, 2006

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

D. Rates and Charges (Cont'd)

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	Monthly Rate	
	<u>Bus.</u>	<u>Res.</u>
a. When provided individually, each service, per line equipped (Cont'd)		
16) Selective Blocking (Per Call) or Complete Blocking (Per Line)	\$ 0.00	\$ 0.00
17) Last Number/Save Number Redial*	4.30 (I)	4.30 (I)
18) Distinctive Ring	6.00	6.00
a. With any PAK*	3.00	3.00
19) Selective Call Accept *64	3.45 (I)	2.30 (I)
20) Selective Call Forward *63	3.45 (I)	2.30 (I)

CANCELLED

SEP 01 2005
by 4hrs/s
Public Service Commission
MISSOURI

* This service is limited to all existing customers at their existing locations.

Issued: July 16, 2004

Effective: September 1, 2004

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

**FILED
MO PSC**

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

REC'D JUL 23 2003

CUSTOM CALLING SERVICES

Service Commission

D. Rates and Charges (Cont'd)

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	Monthly Rate		
	Bus.	Res.	
a. When provided individually, each service, per line equipped (Cont'd)			
16) Selective Blocking (Per Call) or Complete Blocking (Per Line)	\$ 0.00	\$ 0.00	
17) Last Number/Save Number Redial*	4.00	4.00	
18) Distinctive Ring	6.00	6.00	
a. With any PAK*	3.00	3.00	
19) Selective Call Accept *64	3.20	2.15	(l)
20) Selective Call Forward *63	3.20	2.15	(l)

CANCELLED

SEP 01 2004
By *3rd R/S*
Public Service Commission
MISSOURI

* This service is limited to all existing customers at their existing locations.

Issued: July 23, 2003

Effective: September 6, 2003

Kenneth Matzdorff
Chief Operating Officer
Wentzville, MO 63385

Missouri Public

FILED SEP 06 2003

Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

REC'D JAN 31 2002

CUSTOM CALLING SERVICES

Service Commission

D. Rates and Charges (Cont'd)

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Monthly Rate</u>		
	<u>Bus.</u>	<u>Res.</u>	
a. When provided individually, each service, per line equipped (Cont'd)			
16) Selective Blocking (Per Call) or Complete Blocking (Per Line)	\$ 0.00	\$ 0.00	(C)
17) Last Number/Save Number Redial*	4.00	4.00	(C)
18) Distinctive Ring	6.00	6.00	(C)
a. With any PAK*	3.00	3.00	(C)
19) Selective Call Accept *64	3.00	2.00	(C)
20) Selective Call Forward *68	3.00	2.00	(C)

CANCELLED
SEP 06 2003
By 2nd 15
Public Service Commission
MISSOURI

* This service is limited to all existing customers at their existing locations.

Missouri Public

Issued: January 31, 2002

Effective: March 1, 2002
FILED MAR 01 2002

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

CUSTOM CALLING SERVICES

MAY 10 2000

D. Rates and Charges (Cont'd)

MO. PUBLIC SERVICE COMMISSION

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	Monthly Rate	
	Bus.	Res.
a. When provided individually, each service, per line equipped (Cont'd)		
16) Selective Blocking (Per Call) or Complete Blocking (Per Line) (41006, 41007, 40108, 41008)	\$ 0.00	\$ 0.00
17) Last Number/Save Number Redial* (40412, CCR LNR)	4.00	4.00
18) Distinctive Ring (40760, 40644)	6.00	6.00
a. With any PAK* (75799, SRRDISC)	3.00	3.00
19) Special Call Acceptance (40343, 40345)	3.00	2.00
20) Special Call Forwarding (40713, 40703)	3.00	2.00

CANCELLED

MAR 01 2002
1st RS 15
Public Service Commission
MISSOURI

- * This service is limited to all existing customers at their existing locations.

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
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00-182
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GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

RESERVED FOR FUTURE USE

Issued: July 16, 2007

Effective: September 1, 2007

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

CANCELLED
October 1, 2014
Missouri Public
Service Commission
JI-2015-0075

FILED
Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

B. Rates and Charges (Cont'd)

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	Competitive ⁽¹⁾				Noncompetitive					
	Pay-Per-Use		Monthly Rate		PayPerUse		MonthlyRate			
	Bus.	Res.	Bus.	Res.	Bus.	Res.	Bus.	Res.		
a. When provided individually, each service, per line equipped (Cont'd)										
21) Special Call Waiting *	--	--	\$6.93	\$5.78	--	--	\$7.27	\$6.06		
22) Speed Call 8 or 30										
a. Speed Call 8	--	--	4.85	3.47	--	--	5.09	3.63		
b. Speed Call 30	--	--	5.78	4.85	--	--	6.06	5.09		
23) 3-Way Calling	\$1.25**	\$1.25**	5.19	4.50	\$1.25**	1.25**	5.45	4.72	(1)	
24) VIP Alert	--	--	5.71	4.32	--	--	5.98	4.53		
25) Outbound Call Block Feature	--	--	5.00	5.00	--	--	5.00	5.00		

⁽¹⁾ Competitive Exchanges are listed in Section 4, Sheet 1.

* This service is limited to all existing customers at their existing locations.

** For those cases where the customer denies knowledge of the per-activation service offering and refuses to pay charges, a one-time credit will be issued, without question, and access to these services will be blocked at no charge. Per activation access to this service will be blocked at no charge to any customer who requests this treatment.

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

B. Rates and Charges (Cont'd)

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	Competitive ⁽¹⁾				Noncompetitive				(T)
	Pay-Per-Use		Monthly Rate		PayPerUse		MonthlyRate		
	Bus.	Res.	Bus.	Res.	Bus.	Res.	Bus.	Res.	
a. When provided individually, each service, per line equipped (Cont'd)									
21) Special Call Waiting *	--	--	\$6.93	\$5.78	--	--	\$7.27	\$6.06	
22) Speed Call 8 or 30									
a. Speed Call 8	--	--	4.85	3.47	--	--	5.09	3.63	
b. Speed Call 30	--	--	5.78	4.85	--	--	6.06	5.09	
23) 3-Way Calling	\$1.03**	\$1.03**	5.19	4.50	\$1.08**	1.08**	5.45	4.72	
24) VIP Alert	--	--	5.71	4.32	--	--	5.98	4.53	
25) Outbound Call Block Feature	--	--	5.00	5.00	--	--	5.00	5.00	(N) (N)

⁽¹⁾ Competitive Exchanges are listed in Section 4, Sheet 1. (T)

* This service is limited to all existing customers at their existing locations.

** For those cases where the customer denies knowledge of the per-activation service offering and refuses to pay charges, a one-time credit will be issued, without question, and access to these services will be blocked at no charge. Per activation access to this service will be blocked at no charge to any customer who requests this treatment.

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

D. Rates and Charges (Cont'd)

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	Competitive(#)				Noncompetitive					
	Pay-Per-Use		Monthly Rate		Pay-Per-Use		Monthly Rate			
	Bus.	Res.	Bus.	Res.	Bus.	Res.	Bus.	Res.		
a. When provided individually, each service, per line equipped (Cont'd)										
21) Special Call Waiting *	-.-	-.-	\$6.93	\$5.78	-.-	-.-	\$7.27	\$6.06	(I)	
22) Speed Call 8 or 30										
a. Speed Call 8	-.-	-.-	4.85	3.47	-.-	-.-	5.09	3.63		
b. Speed Call 30	-.-	-.-	5.78	4.85	-.-	-.-	6.06	5.09		
23) 3-Way Calling	1.03**	1.03**	5.19	4.50	1.08**	1.08**	5.45	4.72		
24) VIP Alert	-.-	-.-	5.71	4.32	-.-	-.-	5.98	4.53	(I)	

* This service is limited to all existing customers at their existing locations.

** For those cases where the customer denies knowledge of the per activation service offering and refuses to pay charges, a one-time credit will be issued, without question, and access to these services will be blocked at no charge. Per activation access to this service will be blocked at no charge to any customer who requests this treatment.

(#) Competitive Exchanges are listed in Section 4, Sheet 1.

Issued: August 14, 2009

Effective: October 1, 2009

Chantel Mosby
Director, Tariffs
Monroe, Louisiana

CANCELLED
April 08-2010
Missouri Public
Service Commission
JI-2010-0556

FILED
Missouri Public
Service Commission
JI-2010-0089

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

D. Rates and Charges (Cont'd)

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	Competitive(#)				Noncompetitive				
	Pay-Per-Use		Monthly Rate		Pay-Per-Use		Monthly Rate		
	Bus.	Res.	Bus.	Res.	Bus.	Res.	Bus.	Res.	
a. When provided individually, each service, per line equipped (Cont'd)									
21) Special Call Waiting *	-.	-.	\$6.30	\$5.25	-.	-.	\$6.61	\$5.51	(I)
22) Speed Call 8 or 30									
a. Speed Call 8	-.	-.	4.41	3.15	-.	-.	4.63	3.30	
b. Speed Call 30	-.	-.	5.25	4.41	-.	-.	5.51	4.63	
23) 3-Way Calling	.94**	.94**	4.72	4.09	.98**	.98**	4.95	4.29	
24) VIP Alert	-.	-.	5.19	3.93	-.	-.	5.44	4.12	(I)

* This service is limited to all existing customers at their existing locations.

** For those cases where the customer denies knowledge of the per activation service offering and refuses to pay charges, a one-time credit will be issued, without question, and access to these services will be blocked at no charge. Per activation access to this service will be blocked at no charge to any customer who requests this treatment.

(#) Competitive Exchanges are listed in Section 4, Sheet 1.

Issued: July 15, 2008

Effective: September 1, 2008

Chantel Mosby
Director, Tariffs and Compliance
Monroe, Louisiana

CANCELLED
October 1, 2009
Missouri Public
Service Commission
JI-2010-0089

FILED
Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

D. Rates and Charges (Cont'd)

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	Competitive(#)				Noncompetitive				(C)
	Pay-Per-Use		Monthly Rate		Pay-Per-Use		Monthly Rate		
	Bus.	Res.	Bus.	Res.	Bus.	Res.	Bus.	Res.	(C)
a. When provided individually, each service, per line equipped (Cont'd)									
21) Special Call Waiting *	-.	-.	\$6.00	\$5.00	-.	-.	\$6.30(I)	\$5.25(I)	(C)
22) Speed Call 8 or 30									
a. Speed Call 8	-.	-.	4.20	3.00	-.	-.	4.41 (I)	3.15 (I)	
b. Speed Call 30	-.	-.	5.00	4.20	-.	-.	5.25 (I)	4.41 (I)	
23) 3-Way Calling	.90**	.90**	4.50	3.90	.94**(I)	.94**(I)	4.72 (I)	4.09 (I)	
24) VIP Alert	-.	-.	4.95	3.75	-.	-.	5.19 (I)	3.93 (I)	(C)

* This service is limited to all existing customers at their existing locations.

** For those cases where the customer denies knowledge of the per activation service offering and refuses to pay charges, a one-time credit will be issued, without question, and access to these services will be blocked at no charge. Per activation access to this service will be blocked at no charge to any customer who requests this treatment.

(#) Competitive Exchanges are listed in Section 4, Sheet 1. (N)

Issued: July 16, 2007

Effective: September 1, 2007

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

D. Rates and Charges (Cont'd)

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Pay-Per-Use</u>		<u>Monthly Rate</u>	
	<u>Bus.</u>	<u>Res.</u>	<u>Bus.</u>	<u>Res.</u>
a. When provided individually, each service, per line equipped (Cont'd)				
21) Special Call Waiting *	-.-	-.-	\$6.00	\$5.00
22) Speed Call 8 or 30				
a. Speed Call 8	-.-	-.-	4.20	3.00
b. Speed Call 30	-.-	-.-	5.00	4.20
23) 3-Way Calling	\$.90** (I)	\$.90** (I)	4.50	3.90
24) VIP Alert	-.-	-.-	4.95 (I)	3.75 (I)

* This service is limited to all existing customers at their existing locations.

** For those cases where the customer denies knowledge of the per activation service offering and refuses to pay charges, a one-time credit will be issued, without question, and access to these services will be blocked at no charge. Per activation access to this service will be blocked at no charge to any customer who requests this treatment.

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Effective: September 1, 2006

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

CANCELLED
Sept. 1, 2007
Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

D. Rates and Charges (Cont'd)

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Pay-Per-Use</u>		<u>Monthly Rate</u>	
	<u>Bus.</u>	<u>Res.</u>	<u>Bus.</u>	<u>Res.</u>
a. When provided individually, each service, per line equipped (Cont'd)				
21) Special Call Waiting *	--	--	\$6.00	\$5.00
22) Speed Call 8 or 30				
a. Speed Call 8	--	--	4.20 (I)	3.00 (I)
b. Speed Call 30	--	--	5.00 (I)	4.20 (I)
23) 3-Way Calling	\$.89** (I)	\$.89** (I)	4.50 (I)	3.90 (I)
24) VIP Alert	--	--	4.80 (I)	3.60 (I)

* This service is limited to all existing customers at their existing locations.

** For those cases where the customer denies knowledge of the per activation service offering and refuses to pay charges, a one-time credit will be issued, without question, and access to these services will be blocked at no charge. Per activation access to this service will be blocked at no charge to any customer who requests this treatment.

Issued: August 1, 2005

Effective: September 1, 2005

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

FILED

MO PSC

Cancelled

September 1, 2006

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

D. Rates and Charges (Cont'd)

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Pay-Per-Use</u>		<u>Monthly Rate</u>	
	<u>Bus.</u>	<u>Res.</u>	<u>Bus.</u>	<u>Res.</u>
a. When provided individually, each service, per line equipped (Cont'd)				
21) Special Call Waiting *	--	--	\$6.00	\$5.00
22) Speed Call 8 or 30				
a. Speed Call 8	--	--	4.00 (I)	2.90 (I)
b. Speed Call 30	--	--	4.85 (I)	4.00 (I)
23) 3-Way Calling	\$.85** (I)	\$.85** (I)	4.30 (I)	3.75 (I)
24) VIP Alert	--	--	4.60 (I)	3.45 (I)

CANCELLED
SEP 01 2005
By 44RS/4
Public Service Commission
MISSOURI

* This service is limited to all existing customers at their existing locations.
** For those cases where the customer denies knowledge of the per activation service offering and refuses to pay charges, a one-time credit will be issued, without question, and access to these services will be blocked at no charge. Per activation access to this service will be blocked at no charge to any customer who requests this treatment.

Issued: July 16, 2004

Effective: September 1, 2004

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

**FILED
MO PSC**

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

CUSTOM CALLING SERVICES

REC'D JUL 23 2003

D. Rates and Charges (Cont'd)

Service Commission

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Pay-Per-Use</u>		<u>Monthly Rate</u>		
	<u>Bus.</u>	<u>Res.</u>	<u>Bus.</u>	<u>Res.</u>	
a. When provided individually, each service, per line equipped (Cont'd)					
21) Special Call Waiting *	--	--	\$6.00	\$5.00	
22) Speed Call 8 or 30					
a. Speed Call 8	--	--	3.75	2.70	(l)
b. Speed Call 30	--	--	4.50	3.75	(l)
23) 3-Way Calling	\$.80**	\$.80**	4.00	3.50	(l)
24) VIP Alert	--	--	4.30	3.20	(l)

CANCELLED

SEP 01 2004
By *3rd RSI*
Public Service Commission
MISSOURI

- * This service is limited to all existing customers at their existing locations.
** For those cases where the customer denies knowledge of the per activation service offering and refuses to pay charges, a one-time credit will be issued, without question, and access to these services will be blocked at no charge. Per activation access to this service will be blocked at no charge to any customer who requests this treatment.

Issued: July 23, 2003

Effective: September 6, 2003

Kenneth Matzdorff
Chief Operating Officer
Wentzville, MO 63385

Missouri Public

FILED SEP 06 2003

Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

REC'D JAN 31 2002

CUSTOM CALLING SERVICES

Service Commission

D. Rates and Charges (Cont'd)

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Pay-Per-Use</u>		<u>Monthly Rate</u>		
	<u>Bus.</u>	<u>Res.</u>	<u>Bus.</u>	<u>Res.</u>	
a. When provided individually, each service, per line equipped (Cont'd)					
21) Special Call Waiting *	--	--	\$6.00	\$5.00	(C)
22) Speed Call 8 or 30					(C)
a. Speed Call 8	--	--	3.50	2.50	(C)
b. Speed Call 30	--	--	4.50	3.50	(C)
23) 3-Way Calling					(C)
	\$.75**	\$.75**	3.75	3.30	(C)
24) VIP Alert	--	--	4.00	3.00	(C)

CANCELLED

SEP 06 2003
L. Anders 16
Public Service Commission
MISSOURI

* This service is limited to all existing customers at their existing locations.

** For those cases where the customer denies knowledge of the per activation service offering and refuses to pay charges, a one-time credit will be issued, without question, and access to these services will be blocked at no charge. Per activation access to this service will be blocked at no charge to any customer who requests this treatment.

Missouri Public

Issued: January 31, 2002\

Effective: March 1, 2002

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

FILED MAR 01 2002

Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

CUSTOM CALLING SERVICES

MAY 10 2000

D. Rates and Charges (Cont'd)

MO. PUBLIC SERVICE COMMISSION

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Pay-Per-Use</u>		<u>Monthly Rate</u>	
	<u>Bus.</u>	<u>Res.</u>	<u>Bus.</u>	<u>Res.</u>
a. When provided individually, each service, per line equipped (Cont'd)				
21) Special Call Waiting * (40715, SPLCLWTGR)	---	---	\$6.00	\$5.00
22) Speed Calling				
a. 8 Numbers (40755, 40475)	---	---	3.50	2.50
b. 30 Numbers (75808, 40670)	---	---	4.50	3.50
23) Three-Way Calling (40421, 74769)	\$.75**	\$.75**	3.75	3.30
24) VIP Alert (40390, 40392)	---	---	4.00	3.00

CANCELLED

MAR 01 2002

by *KFRS 16*
Public Service Commission
MISSOURI

* This service is limited to all existing customers at their existing locations.

** For those cases where the customer denies knowledge of the per activation service offering and refuses to pay charges, a one-time credit will be issued, without question, and access to these services will be blocked at no charge. Per activation access to this service will be blocked at no charge to any customer who requests this treatment.

Issued: May 10, 2000

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Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

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GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

RESERVED FOR FUTURE USE

Issued: July 16, 2007

Effective: September 1, 2007

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

CANCELLED
October 1, 2014
Missouri Public
Service Commission
JI-2015-0075

FILED
Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

D. Rates and Charges

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines.

	<u>Competitive(#)</u> <u>Monthly Rate</u>		<u>Noncompetitive</u> <u>Monthly Rate</u>		
	<u>Bus.</u>	<u>Res.</u>	<u>Bus.</u>	<u>Res.</u>	
b. When provided as a service package, each package, per line equipped					
1) Economy Package (Call Waiting and Call Forwarding)*	\$ 5.77	\$ 5.77	\$ 6.05	\$ 6.05	(I)
2) Professional Package (Call Waiting, Call Forwarding, 3-Way Calling and Speed Call-30)*	10.50	10.50	11.02	11.02	
3) SPECTRA PLAN II PAK (Call Waiting, Call Forwarding, 3-Way Calling, and Speed Call 8)*	7.29	5.98	7.65	6.27	
4) SPECTRA PLAN III PAK (Call Waiting, Call Forwarding, 3- Way Calling, Speed Call 8, Camp On/Busy Number Redial, and Last Number/Save Number Redial)*	9.92	8.61	10.41	9.04	

* This service package is limited to all existing subscribers at their existing locations.

(#) Competitive Exchanges are listed in Section 4, Sheet 1.

Issued: July 15, 2008

Effective: September 1, 2008

Chantel Mosby
Director, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

D. Rates and Charges

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines.

	Competitive(#)		Noncompetitive		(C)
	Monthly Rate		Monthly Rate		
	<u>Bus.</u>	<u>Res.</u>	<u>Bus.</u>	<u>Res.</u>	(C)
b. When provided as a service package, each package, per line equipped					
1) Economy Package (Call Waiting and Call Forwarding)*	\$ 5.50	\$ 5.50	\$ 5.77 (I)	\$ 5.77 (I)	(C)
2) Professional Package (Call Waiting, Call Forwarding, 3-Way Calling and Speed Call-30)*	10.00	10.00	10.50 (I)	10.50 (I)	 (C)
3) SPECTRA PLAN II PAK (Call Waiting, Call Forwarding, 3-Way Calling, and Speed Call 8)*	6.95	5.70	7.29 (I)	5.98 (I)	
4) SPECTRA PLAN III PAK (Call Waiting, Call Forwarding, 3- Way Calling, Speed Call 8, Camp On/Busy Number Redial, and Last Number/Save Number Redial)*	9.45	8.20	9.92 (I)	8.61 (I)	

* This service package is limited to all existing subscribers at their existing locations.

(#) Competitive Exchanges are listed in Section 4, Sheet 1.

(N)

Issued: July 16, 2007

Effective: September 1, 2007

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

D. Rates and Charges

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines.

	<u>Monthly Rate</u>	
	<u>Bus.</u>	<u>Res.</u>
b. When provided as a service package, each package, per line equipped		
1) Economy Package (Call Waiting and Call Forwarding)*	\$ 5.50 (I)	\$ 5.50 (I)
2) Professional Package (Call Waiting, Call Forwarding, 3-Way Calling and Speed Call-30)*	10.00 (I)	10.00 (I)
3) SPECTRA PLAN II PAK (Call Waiting, Call Forwarding, 3-Way Calling, and Speed Call 8)*	6.95 (I)	5.70 (I)
4) SPECTRA PLAN III PAK (Call Waiting, Call Forwarding, 3- Way Calling, Speed Call 8, Camp On/Busy Number Redial, and Last Number/Save Number Redial)*	9.45 (I)	8.20 (I)

* This service package is limited to all existing subscribers at their existing locations.

Issued: July 14, 2006

Effective: September 1, 2006

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

D. Rates and Charges

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines.

	<u>Monthly Rate</u>		
	<u>Bus.</u>	<u>Res.</u>	
b. When provided as a service package, each package, per line equipped			
1) Economy Package (Call Waiting and Call Forwarding)*	\$ 5.25	\$ 5.25	(I)
2) Professional Package (Call Waiting, Call Forwarding, 3-Way Calling and Speed Call-30)*	9.60	9.60	(I)
3) SPECTRA PLAN II PAK (Call Waiting, Call Forwarding, 3-Way Calling, and Speed Call 8)*	6.65	5.45	(I)
4) SPECTRA PLAN III PAK (Call Waiting, Call Forwarding, 3- Way Calling, Speed Call 8, Camp On/Busy Number Redial, and Last Number/Save Number Redial)*	9.00	7.85	(I)

* This service package is limited to all existing subscribers at their existing locations.

Issued: August 1, 2005

Effective: September 1, 2005

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

FILED

MO PSC

Cancelled

September 1, 2006

Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

D. Rates and Charges

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines.

	<u>Monthly Rate</u>		
	<u>Bus.</u>	<u>Res.</u>	
b. When provided as a service package, each package, per line equipped			
1) Economy Package (Call Waiting and Call Forwarding)*	\$ 5.00	\$ 5.00	(l)
2) Professional Package (Call Waiting, Call Forwarding, 3-Way Calling and Speed Call-30)*	9.15	9.15	(l)
3) SPECTRA PLAN II PAK (Call Waiting, Call Forwarding, 3-Way Calling, and Speed Call 8)*	6.35	5.20	(l)
4) SPECTRA PLAN III PAK (Call Waiting, Call Forwarding, 3- Way Calling, Speed Call 8, Camp On/Busy Number Redial, and Last Number/Save Number Redial)*	8.60	7.50	(l)

* This service package is limited to all existing subscribers at their existing locations.

Issued: July 16, 2004

Effective: September 1, 2004

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

**FILED
MO PSC**

CANCELLED
SEP 01 2005
By 4hrs/RS/17
Public Service Commission
MISSOURI

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

CUSTOM CALLING SERVICES

REC'D JUL 23 2003

D. Rates and Charges

Service Commission

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines.

	Monthly Rate		
	Bus.	Res.	
b. When provided as a service package, each package, per line equipped			
1) Economy Package (Call Waiting and Call Forwarding)*	\$ 4.65	\$ 4.65	(1)
2) Professional Package (Call Waiting, Call Forwarding, 3-Way Calling and Speed Call-30)*	8.50	8.50	
3) SPECTRA PLAN II PAK (Call Waiting, Call Forwarding, 3-Way Calling, and Speed Call 8)*	5.90	4.85	
4) SPECTRA PLAN III PAK (Call Waiting, Call Forwarding, 3- Way Calling, Speed Call 8, Camp On/Busy Number Redial, and Last Number/Save Number Redial)*	8.00	7.00	(1)

CANCELLED
SEP 01 2004
By 302517
Public Service Commission
MISSOURI

* This service package is limited to all existing subscribers at their existing locations.

Issued: July 23, 2003

Effective: September 6, 2003

Kenneth Matzdorff
Chief Operating Officer
Wentzville, MO 63385

Missouri Public

FILED SEP 06 2003

Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

CUSTOM CALLING SERVICES

REC'D JAN 31 2002

D. Rates and Charges

Service Commission

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines.

	Monthly Rate		
	Bus.	Res.	
b. When provided as a service package, each package, per line equipped			
1) Economy Package (Call Waiting and Call Forwarding)*	\$ 4.35	\$ 4.35	(C) (C)
2) Professional Package (Call Waiting, Call Forwarding, 3-Way Calling and Speed Call-30)*	7.90	7.90	(C) (C)
3) SPECTRA PLAN II PAK (Call Waiting, Call Forwarding, 3-Way Calling, and Speed Call 8)*	5.50	4.50	(C) (C)
4) SPECTRA PLAN III PAK (Call Waiting, Call Forwarding, 3- Way Calling, Speed Call 8, Camp On/Busy Number Redial, and Last Number/Save Number Redial)*	7.50	6.50	(C) (C)

CANCELLED

SEP 06 2003
By *2nd/AS 17*
Public Service Commission
MISSOURI

* This service package is limited to all existing subscribers at their existing locations.

(D)

Missouri Public

Issued: January 31, 2002

Effective: March 1, 2002

FILED MAR 01 2002

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

MAY 10 2000

CUSTOM CALLING SERVICES

MO. PUBLIC SERVICE COMM

D. Rates and Charges

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines.

	<u>Monthly Rate</u>	
	<u>Bus.</u>	<u>Res.</u>
b. When provided as a service package, each package, per line equipped		
1) Economy Package (Call Waiting and Call Forwarding) (CCPKG3)*	\$ 4.35	\$ 4.35
2) Professional Package (Call Waiting, Call Forwarding, Three-Way Calling and Speed Calling-30) (40426, SC130R)*	7.90	7.90
3) SPECTRA PLAN II PAK (Call Waiting, Call Forwarding, Three-Way Calling, and Speed Calling-8) (75811, SC1R)**	5.50	4.50
4) SPECTRA PLAN III PAK (Call Waiting, Call Forwarding, Three- Way Calling, Speed Calling-8, Camp On/Busy Number Redial, and Last Number/Save Number Redial) (40445, CCR S CALL 3)*	7.50	6.50

CANCELLED

MAR 01 2002
 By *ls+RS 17*
 Public Service Commission
 MISSOURI

* This service package is limited to all existing subscribers at their existing locations.

** This service offering is limited to existing residential subscribers at their existing locations.

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
 Chief Operating Officer
 Kansas City, Mo

Missouri Public
 Service Commission
 00-182
FILED AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

D. Rates and Charges

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	Competitive(#)		Noncompetitive	
	Monthly Rate		Monthly Rate	
	<u>Bus.</u>	<u>Res.</u>	<u>Bus.</u>	<u>Res.</u>
b. When provided as a service package, each package, per line equipped (Cont'd)				
5) SPECTRA PLAN I PAK 4400 (Call Waiting, Call Return *69, Busy Redial 66 and Call Blocking)*	\$ --	\$ 11.76 (l)	\$ --	\$ 12.34 (l)
6) SPECTRA PLAN I PAK 4900 (Call Waiting, Call Forwarding, 3-Way Calling, Speed Call 8, Busy Redial *66, Call Blocking and VIP Alert)*	--	17.64 (l)	--	18.52 (l)

- * This service offering is limited to existing subscribers at their existing locations.
(#) Competitive Exchanges are listed in Section 4, Sheet 1.

Issued: July 15, 2008

Effective: September 1, 2008

Chantel Mosby
Director, Tariffs and Compliance
Monroe, Louisiana

FILED
Missouri Public
Service Commission

CANCELLED
October 1, 2014
Missouri Public
Service Commission
JI-2015-0075

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

D. Rates and Charges

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	Competitive(#)		Noncompetitive		(C)
	<u>Monthly Rate</u>		<u>Monthly Rate</u>		
	<u>Bus.</u>	<u>Res.</u>	<u>Bus.</u>	<u>Res.</u>	(C)
b. When provided as a service package, each package, per line equipped (Cont'd)					
5) SPECTRA PLAN I PAK 4400 (Call Waiting, Call Return *69, Busy Redial 66 and Call Blocking)*	\$ --	\$ 11.20	\$ --	\$ 11.76 (I)	(C)
6) SPECTRA PLAN I PAK 4900 (Call Waiting, Call Forwarding, 3-Way Calling, Speed Call 8, Busy Redial *66, Call Blocking and VIP Alert)*	--	16.80	--	17.64 (I)	(C)

* This service offering is limited to existing subscribers at their existing locations.

(#) Competitive Exchanges are listed in Section 4, Sheet 1.

(N)

Issued: July 16, 2007

Effective: September 1, 2007

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

CANCELLED
September 1, 2008
Missouri Public
Service Commission

FILED
Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

D. Rates and Charges

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Monthly Rate</u>	
	<u>Bus.</u>	<u>Res.</u>
b. When provided as a service package, each package, per line equipped (Cont'd)		
5) SPECTRA PLAN I PAK 4400 (Call Waiting, Call Return *69, Busy Redial 66 and Call Blocking)*	\$ --	\$ 11.20 (I)
6) SPECTRA PLAN I PAK 4900 (Call Waiting, Call Forwarding, 3-Way Calling, Speed Call 8, Busy Redial *66, Call Blocking and VIP Alert)*	--	16.80 (I)

* This service offering is limited to existing subscribers at their existing locations.

Issued: July 14, 2006

Effective: September 1, 2006

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

CANCELLED
Sept. 1, 2007
Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

D. Rates and Charges

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Monthly Rate</u>		
	<u>Bus.</u>	<u>Res.</u>	
b. When provided as a service package, each package, per line equipped (Cont'd)			
5) SPECTRA PLAN I PAK 4400 (Call Waiting, Call Return *69, Busy Redial 66 and Call Blocking)*	\$ --	\$ 10.70	(l)
6) SPECTRA PLAN I PAK 4900 (Call Waiting, Call Forwarding, 3-Way Calling, Speed Call 8, Busy Redial *66, Call Blocking and VIP Alert)*	--	16.00	(l)

* This service offering is limited to existing subscribers at their existing locations.

Issued: August 1, 2005

Effective: September 1, 2005

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

Cancelled
September 1, 2006

Missouri Public
Service Commission

FILED
MO PSC

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

D. Rates and Charges

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Monthly Rate</u>		
	<u>Bus.</u>	<u>Res.</u>	
b. When provided as a service package, each package, per line equipped (Cont'd)			
5) SPECTRA PLAN I PAK 4400 (Call Waiting, Call Return *69, Busy Redial 66 and Call Blocking)*	\$ --	\$ 10.20	(l)
6) SPECTRA PLAN I PAK 4900 (Call Waiting, Call Forwarding, 3-Way Calling, Speed Call 8, Busy Redial *66, Call Blocking and VIP Alert)*	--	15.40	(l)

CANCELLED
SEP 01 2005
By *SHRS18*
Public Service Commission
MISSOURI

* This service offering is limited to existing subscribers at their existing locations.

Issued: July 16, 2004

Effective: September 1, 2004

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

FILED
MO PSC

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

REC'D JUL 23 2003

CUSTOM CALLING SERVICES

Service Commission

D. Rates and Charges

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Monthly Rate</u>		
	<u>Bus.</u>	<u>Res.</u>	
b. When provided as a service package, each package, per line equipped (Cont'd)			
5) SPECTRA PLAN I PAK 4400 (Call Waiting, Call Return *69, Busy Redial 66 and Call Blocking)*	\$ --	\$ 9.45	(l)
6) SPECTRA PLAN I PAK 4900 (Call Waiting, Call Forwarding, 3-Way Calling, Speed Call 8, Busy Redial *66, Call Blocking and VIP Alert)*	--	14.30	(l)

CANCELLED

SEP 01 2004
By *AKRS/8*
Public Service Commission
MISSOURI

* This service offering is limited to existing subscribers at their existing locations.

Issued: July 23, 2003

Effective: September 6, 2003

Kenneth Matzdorff
Chief Operating Officer
Wentzville, MO 63385

Missouri Public

FILED SEP 06 2003

Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

REC'D MAR 05 2002

CUSTOM CALLING SERVICES

Service Commission

D. Rates and Charges

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Monthly Rate</u>		
	<u>Bus.</u>	<u>Res.</u>	
b. When provided as a service package, each package, per line equipped (Cont'd)			
5) SPECTRA PLAN I PAK 4400 (Call Waiting, Call Return *69, Busy Redial 66 and Call Blocking)*	\$ --	\$ 8.75	(C)
6) SPECTRA PLAN I PAK 4900 (Call Waiting, Call Forwarding, 3-Way Calling, Speed Call 8, Busy Redial *66, Call Blocking and VIP Alert)*	--	13.25	

CANCELLED
SEP 06 2003
3rd RS 18
Public Service Commission
MISSOURI

* This service offering is limited to existing subscribers at their existing locations.

Issued: March 5, 2002

Effective: April 4, 2002

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public

FILED APR 04 2002

Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF **Missouri Public**

REC'D JAN 31 2002

CUSTOM CALLING SERVICES

Service Commission

D. Rates and Charges

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Monthly Rate</u>		
	<u>Bus.</u>	<u>Res.</u>	
b. When provided as a service package, each package, per line equipped (Cont'd)			
5) SPECTRA PLAN I PAK 4400 (Call Waiting, Call Return *69, Busy Redial *66 and Call Blocking)	\$ --	\$ 8.75	(C) (C)
6) SPECTRA PLAN I PAK 4900 (Call Waiting, Call Forwarding, 3-Way Calling, Speed Call 8, Busy Redial *66, Call Blocking and VIP Alert)*	—	13.25	(C) (C)

CANCELLED
APR 04 2002
L. Shelton
Public Service Commission
MISSOURI

* This service offering is limited to existing subscribers at their existing locations.

Issued: January 31, 2002

Missouri Public

Effective: March 1, 2002

FILED MAR 01 2002

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

CUSTOM CALLING SERVICES

MAY 10 2000

D. Rates and Charges

MO. PUBLIC SERVICE COMMISSION

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Monthly Rate</u>	
	<u>Bus.</u>	<u>Res.</u>
b. When provided as a service package, each package, per line equipped (Cont'd)		
5) SPECTRA PLAN I PAK 4400 (Call Waiting, Automatic Call Return, Automatic Busy Redial and Call Blocking) (SMTCALL4400R)*	\$ --	\$ 8.75
6) SPECTRA PLAN I PAK 4900 (Call Waiting, Call Forwarding, Three- Way Calling, Speed Calling-8, Auto- matic Busy Redial, Call Blocking and VIP Alert) (SMTCALL4900R)*	--	13.25

CANCELLED

MAR 01 2002
by KRS 18
Public Service Commission
MISSOURI

* This service offering is limited to existing subscribers at their existing locations.

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission

00-182
FILED AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

- D. Rates and Charges
2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	Competitive(#)		Noncompetitive	
	Monthly Rate		Monthly Rate	
	<u>Bus.</u>	<u>Res.</u>	<u>Bus.</u>	<u>Res.</u>
b. When provided as a service package, each package, per line equipped (Cont'd)**				
5) SPECTRA Basic Pack* (Call Return *69, Call Block Call Waiting, Caller ID, 3-Way Calling)**	\$ --	\$ 14.64 (l)	\$ --	\$ 15.37 (l)
6) SPECTRA Complete Pack* (Anonymous Call Block, Busy Redial *66, Call Return *69, Call Block, Call Forwarding-Variable, Call Waiting, Caller ID, Distinctive Ring, Selective Call Accept *64, Selective Call Forward *63, Speed Call 30, 3-Way Calling and VIP Alert)**	--	17.79 (l)	--	18.67 (l)

* Service Charges, as specified in Section 5, are not applicable when SPECTRA Basic Pack and/or SPECTRA Complete Pack is established or discontinued.

** This service is limited to existing customers at their existing locations.

(#) Competitive Exchanges are listed in Section 4, Sheet 1.

Issued: July 15, 2008

Effective: September 1, 2008

Chantel Mosby
Director, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

- D. Rates and Charges
2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	Competitive(#)		Noncompetitive		(C)
	Monthly Rate		Monthly Rate		
	<u>Bus.</u>	<u>Res.</u>	<u>Bus.</u>	<u>Res.</u>	(C)
b. When provided as a service package, each package, per line equipped (Cont'd)**					
5) SPECTRA Basic Pack* (Call Return *69, Call Block Call Waiting, Caller ID, 3-Way Calling)**	\$ --	\$ 13.95	\$ --	\$ 14.64 (I)	(C)
6) SPECTRA Complete Pack* (Anonymous Call Block, Busy Redial *66, Call Return *69, Call Block, Call Forwarding-Variable, Call Waiting, Caller ID, Distinctive Ring, Selective Call Accept *64, Selective Call Forward *63, Speed Call 30, 3-Way Calling and VIP Alert)**	--	16.95	--	17.79 (I)	(C)

* Service Charges, as specified in Section 5, are not applicable when SPECTRA Basic Pack and/or SPECTRA Complete Pack is established or discontinued.

** This service is limited to existing customers at their existing locations.

(#) Competitive Exchanges are listed in Section 4, Sheet 1. (N)

Issued: July 16, 2007

Effective: September 1, 2007

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

CANCELLED
September 1, 2008
Missouri Public
Service Commission

FILED
Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

- D. Rates and Charges
2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Monthly Rate</u>	
	<u>Bus.</u>	<u>Res.</u>
b. When provided as a service package, each package, per line equipped (Cont'd)**		
5) SPECTRA Basic Pack* (Call Return *69, Call Block Call Waiting, Caller ID, 3-Way Calling)**	\$ --	\$ 13.95 (I)
6) SPECTRA Complete Pack* (Anonymous Call Block, Busy Redial *66, Call Return *69, Call Block, Call Forwarding- Variable, Call Waiting, Caller ID, Distinctive Ring, Selective Call Accept *64, Selective Call Forward *63, Speed Call 30, 3-Way Calling and VIP Alert)**	--	16.95

* Service Charges, as specified in Section 5, are not applicable when SPECTRA Basic Pack and/or SPECTRA Complete Pack is established or discontinued.

** This service is limited to existing customers at their existing locations.

Issued: July 14, 2006

Effective: September 1, 2006

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

- D. Rates and Charges
2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Monthly Rate</u>		
	<u>Bus.</u>	<u>Res.</u>	
b. When provided as a service package, each package, per line equipped (Cont'd)**			
5) SPECTRA Basic Pack* (Call Return *69, Call Block Call Waiting, Caller ID, 3-Way Calling)**	\$ --	\$ 13.30	(l)
6) SPECTRA Complete Pack* (Anonymous Call Block, Busy Redial *66, Call Return *69, Call Block, Call Forwarding- Variable, Call Waiting, Caller ID, Distinctive Ring, Selective Call Accept *64, Selective Call Forward *63, Speed Call 30, 3-Way Calling and VIP Alert)**	--	16.95	

* Service Charges, as specified in Section 5, are not applicable when SPECTRA Basic Pack and/or SPECTRA Complete Pack is established or discontinued.

** This service is limited to existing customers at their existing locations.

Issued: August 1, 2005

Effective: September 1, 2005

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

Cancelled
September 1, 2006

Missouri Public
Service Commission

FILED
MO PSC

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

- D. Rates and Charges
2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	Monthly Rate		
	Bus.	Res.	
b. When provided as a service package, each package, per line equipped (Cont'd)**			
5) SPECTRA Basic Pack* (Call Return *69, Call Block Call Waiting, Caller ID, 3-Way Calling)**	\$ --	\$ 12.70	(l)
6) SPECTRA Complete Pack* (Anonymous Call Block, Busy Redial *66, Call Return *69, Call Block, Call Forwarding- Variable, Call Waiting, Caller ID, Distinctive Ring, Selective Call Accept *64, Selective Call Forward *63, Speed Call 30, 3-Way Calling and VIP Alert)**	--	16.95	

CANCELLED
SEP 01 2005
By *5thRS18.1*
Public Service Commission
MISSOURI

- * Service Charges, as specified in Section 5, are not applicable when SPECTRA Basic Pack and/or SPECTRA Complete Pack is established or discontinued.
** This service is limited to existing customers at their existing locations.

Issued: July 16, 2004

Effective: September 1, 2004

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

FILED
MO PSC

Missouri Public

GENERAL AND LOCAL EXCHANGE TARIFF

REC'D JUL 23 2003

CUSTOM CALLING SERVICES

Service Commission

- D. Rates and Charges
2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	Monthly Rate		
	Bus.	Res.	
b. When provided as a service package, each package, per line equipped (Cont'd)**			
5) SPECTRA Basic Pack* (Call Return *69, Call Block Call Waiting, Caller ID, 3-Way Calling)**	\$ --	\$ 11.80	(l)
6) SPECTRA Complete Pack* (Anonymous Call Block, Busy Redial *66, Call Return *69, Call Block, Call Forwarding- Variable, Call Waiting, Caller ID, Distinctive Ring, Selective Call Accept *64, Selective Call Forward *63, Speed Call 30, 3-Way Calling and VIP Alert)**	--	16.95	

CANCELLED

SEP 01 2004
By *4hRS/8.1*
Public Service Commission
MISSOURI

- * Service Charges, as specified in Section 5, are not applicable when SPECTRA Basic Pack and/or SPECTRA Complete Pack is established or discontinued.
** This service is limited to existing customers at their existing locations.

Issued: July 23, 2003

Effective: September 6, 2003

Kenneth Matzdorff
Chief Operating Officer
Wentzville, MO 63385

Missouri Public

FILED SEP 08 2003

Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

CUSTOM CALLING SERVICES

REC'D JAN 31 2002

D. Rates and Charges

Service Commission

2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

		<u>Monthly Rate</u>		
		<u>Bus.</u>	<u>Res.</u>	
b.	When provided as a service package, each package, per line equipped (Cont'd)**			
5)	SPECTRA Basic Pack* (Call Return *69, Call Block Call Waiting, Caller ID, 3-Way Calling)**	\$ --	\$ 10.95	(C) (C)
6)	SPECTRA Complete Pack* (Anonymous Call Block, Busy Redial *66, Call Return *69, Call Block, Call Forwarding- Variable, Call Waiting, Caller ID, Distinctive Ring, Selective Call Accept *64, Selective Call Forward *63, Speed Call 30, 3-Way Calling and VIP Alert)**	--	16.95	(C) (C)

CANCELLED

SEP 06 2003
3rd RS 18.1
Public Service Commission
MISSOURI

* Service Charges, as specified in Section 5, are not applicable when SPECTRA Basic Pack and/or SPECTRA Complete Pack is established or discontinued.

** This service is limited to existing customers at their existing locations.

Missouri Public

Issued: January 31, 2002

Effective: March 1, 2002

FILED MAR 01 2002

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF Missouri Public

CUSTOM CALLING SERVICES

REC'D SEP 12 2001

- D. Rates and Charges Service Commission
 2. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

		<u>Monthly Rate</u>		
		<u>Bus.</u>	<u>Res.</u>	
b.	When provided as a service package, each package, per line equipped (Cont'd)**			
5)	SPECTRA Basic Pack* (Automatic Call Return, Call Block Call Waiting, Caller ID-Name and Number, Three-Way Calling)**	\$ --	\$ 10.95	(C)
6)	SPECTRA Complete Pack* (Anonymous Call Block, Automatic Busy Redial, Automatic Call Return, Call Block, Call Forwarding-Variable, Call Waiting, Caller ID-Name and Number, Distinctive Ring, special Call Acceptance, special Call Forwarding, Speed Calling-30Numbers, Three-Way Calling and VIP Alert) (SMTCALL4900R)**	--	16.95	(C)

CANCELLED

MAR 01 2002
 By *2nd RS 18.1*
 Public Service Commission
 MISSOURI

* Service Charges, as specified in Section 5, are not applicable when SPECTRA Basic Pack and/or SPECTRA Complete Pack is established or discontinued.
 ** This service is limited to existing customers at their existing locations. (N)

Issued: September 12, 2001

Effective: ~~October 12, 2001~~ Missouri Public

Kenneth Matzdorff
 Chief Operating Officer
 Kansas City, Mo

FILED OCT 12 2001
 Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

CUSTOM CALLING SERVICES

MAY 10 2000

D. Rates and Charges

2. The following rates apply in addition to Service Charges and other rates, and charges applicable to the associated individual central office access lines.
 (Cont'd)

	<u>Monthly Rate</u>	
	<u>Bus.</u>	<u>Res.</u>
b. When provided as a service package, each package, per line equipped (Cont'd)		
5) SPECTRA Basic Pack* (Automatic Call Return, Call Block Call Waiting, Caller ID-Name and Number, Three-Way Calling)	\$ --	\$ 10.95
6) SPECTRA Complete Pack* (Anonymous Call Block, Automatic Busy Redial, Automatic Call Return, Call Block, Call Forwarding-Variable, Call Waiting, Caller ID-Name and Number, Distinctive Ring, special Call Acceptance, special Call Forwarding, Speed Calling-30Numbers, Three-Way Calling and VIP Alert) (SMTCALL4900R)*	--	16.95

CANCELLED

OCT 12 2001
 1:14 PM
 Public Service Commission
 MISSOURI

* Service Charges, as specified in Section 5, are not applicable when SPECTRA Basic Pack and/or SPECTRA Complete Pack is established or discontinued.

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
 Chief Operating Officer
 Kansas City, Mo

Missouri Public
 Service Commission
 00-182

FILED AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

REC'D JAN 31 2002

CUSTOM CALLING SERVICES

Service Commission

D. Rates and Charges

3. Flexible packaging - Residence**

- a) This service offers a discount of 40% off the rates as specified in D.2 a. preceding to residential customers who subscribe to individual CUSTOM calling services. This discount applies only when the customer subscribes to four or more of the following services*:

Busy Redial *66	(C)
Call Return *69	(C)
Call Block	
Call Forwarding - Variable	
Call Waiting	
Caller ID Number Only	(C)
Caller ID	(C)
Distinctive Ring	
Selective Call Accept *64	(C)
Selective Call Forward *63	
Speed Call 8 and 30	
3-Way Calling	(C)
VIP Alert	

- b) If four or more services are ordered, on an account basis, the discount will apply on rates of all services.
- c) If the customer subscribes to less than four services or the customer removes a service(s) such that the total subscription becomes less than four, the discount does not apply.
- d) A service may be added at a later date for the discount to apply. A service may also be substituted for another at a later date so that the discount may continue to apply.

* Anonymous Call Block is not included in the threshold amount of four, however, this service will be discounted if the threshold amount is met.

** This service is limited to existing customers at their existing locations.

Issued: January 31, 2002

Effective: ~~January 1, 2002~~ March 1, 2002
dh

Missouri Public

MAR 01 2002

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

REC'D SEP 12 2001

CUSTOM CALLING SERVICES

Service Commission

D. Rates and Charges

3. Flexible packaging - Residence**

(C)

- a) This service offers a discount of 40% off the rates as specified in D.2.a. preceding to residential customers who subscribe to individual CUSTOM calling services. This discount applies only when the customer subscribes to four or more of the following services*:

- Automatic Busy Redial
- Automatic Call Return
- Call Block
- Call Forwarding - Variable
- Call Waiting
- Caller ID Number
- Caller ID Name and Number
- Distinctive Ring
- Special Call Acceptance
- Special Call Forwarding
- Speed Calling 8 and 30 Numbers
- Three Way Calling
- VIP Alert

CANCELLED

MAR 01 2002
By *2nd RS 19*
Public Service Commission
MISSOURI

- b) If four or more services are ordered, on an account basis, the discount will apply on rates of all services.
- c) If the customer subscribes to less than four services or the customer removes a service(s) such that the total subscription becomes less than four, the discount does not apply.
- d) A service may be added at a later date for the discount to apply. A service may also be substituted for another at a later date so that the discount may continue to apply.

* Anonymous Call Block is not included in the threshold amount of four, however, this service will be discounted if the threshold amount is met.

** This service is limited to existing customers at their existing locations.

Missouri Public ^(N)

Issued: September 12, 2001

Effective: October 12, 2001

FILED OCT 12 2001

Kenneth Matzdorf
Chief Operating Officer
Kansas City, Mo

Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

~~MAY 10 2000~~

CUSTOM CALLING SERVICES

MO. PUBLIC SERVICE COMMISSION

D. Rates and Charges

3. Flexible packaging - Residence

a) This service offers a discount of 40% off the rates as specified in D.2.a. preceding to residential customers who subscribe to individual CUSTOM calling services. This discount applies only when the customer subscribes to four or more of the following services*:

- Automatic Busy Redial
- Automatic Call Return
- Call Block
- Call Forwarding - Variable
- Call Waiting
- Caller ID Number
- Caller ID Name and Number
- Distinctive Ring
- Special Call Acceptance
- Special Call Forwarding
- Speed Calling 8 and 30 Numbers
- Three Way Calling
- VIP Alert

- b) If four or more services are ordered, on an account basis, the discount will apply on rates of all services.
- c) If the customer subscribes to less than four services or the customer removes a service(s) such that the total subscription becomes less than four, the discount does not apply.
- d) A service may be added at a later date for the discount to apply. A service may also be substituted for another at a later date so that the discount may continue to apply.

CANCELLED

OCT 12 2001
By *1st RS #19*
Public Service Commission
MISSOURI

* Anonymous Call Block is not included in the threshold amount of four, however, this service will be discounted if the threshold amount is met.

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Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission
00-1182

FILED AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

CUSTOM CALLING SERVICES

REC'D JAN 31 2002

Service Commission

D. Rates and Charges

4. Choice Pac - Business**

- a) This service offers a discount of 30% off the rates as specified in D.2.a. preceding to single line business customers who subscribe to individual CUSTOM calling services. This discount applies only when the customer subscribes to three or more of the following services*:

- Busy Redial *66 (C)
- Call Return *69 (C)
- Call Block
- Call Forwarding - Variable
- Call Waiting
- Caller ID Number Only (C)
- Caller ID
- Distinctive Ring
- Selective Call Accept *64 (C)
- Selective Call Forward *63
- Speed Call 8 and 30
- 3-Way Calling (C)
- VIP Alert

- b) If three or more services are ordered, on an account basis, the discount will apply on rates of all services.
- c) If the customer subscribes to less than three services or the customer removes a service(s) such that the total subscription becomes less than three, the discount does not apply.
- d) A service may be added at a later date for the discount to apply. A service may also be substituted for another at a later date so that the discount may continue to apply.

* Anonymous Call Block is not included in the threshold amount of three, however, this service will be discounted if the threshold amount is met.

** This service is limited to existing customers at their existing locations.

Issued: January 31, 2002

Effective: March 1, 2002

Missouri Public

REC'D MAR 01 2002

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

CUSTOM CALLING SERVICES

REC'D SEP 12 2001

D. Rates and Charges

Service Commission

4. Choice Pac - Business**

(C)

- a) This service offers a discount of 30% off the rates as specified in D.2.a. preceding to single line business customers who subscribe to individual CUSTOM calling services. This discount applies only when the customer subscribes to three or more of the following services*:

- Automatic Busy Redial
- Automatic Call Return
- Call Block
- Call Forwarding - Variable
- Call Waiting
- Caller ID Number
- Caller ID Name and Number
- Distinctive Ring
- Special Call Acceptance
- Special Call Forwarding
- Speed Calling 8 and 30 Numbers
- Three Way Calling
- VIP Alert

CANCELLED

MAR 01 2002
By *2nd RS 19.1*
Public Service Commission
MISSOURI

- b) If three or more services are ordered, on an account basis, the discount will apply on rates of all services.
- c) If the customer subscribes to less than three services or the customer removes a service(s) such that the total subscription becomes less than three, the discount does not apply.
- d) A service may be added at a later date for the discount to apply. A service may also be substituted for another at a later date so that the discount may continue to apply.

* Anonymous Call Block is not included in the threshold amount of three, however, this service will be discounted if the threshold amount is met.

** This service is limited to existing customers at their existing locations.

(N)

Missouri Public

Issued: September 12, 2001

Effective: October 12, 2001

FILED OCT 12 2001

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

Receipt

CUSTOM CALLING SERVICES

MAY 10 2000

D. Rates and Charges

MO. PUBLIC SERVICE COMMISSION

4. Choice Pac - Business

- a) This service offers a discount of 30% off the rates as specified in D.2.a. preceding to single line business customers who subscribe to individual CUSTOM calling services. This discount applies only when the customer subscribes to three or more of the following services*:

- Automatic Busy Redial
- Automatic Call Return
- Call Block
- Call Forwarding - Variable
- Call Waiting
- Caller ID Number
- Caller ID Name and Number
- Distinctive Ring
- Special Call Acceptance
- Special Call Forwarding
- Speed Calling 8 and 30 Numbers
- Three Way Calling
- VIP Alert

CANCELLED

OCT 12 2001
By STPS #19.1
Public Service Commission
MISSOURI

- b) If three or more services are ordered, on an account basis, the discount will apply on rates of all services.
- c) If the customer subscribes to less than three services or the customer removes a service(s) such that the total subscription becomes less than three, the discount does not apply.
- d) A service may be added at a later date for the discount to apply. A service may also be substituted for another at a later date so that the discount may continue to apply.

* Anonymous Call Block is not included in the threshold amount of three, however, this service will be discounted if the threshold amount is met.

Issued: May 10, 2000

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Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission
00-182
FILED AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

MISSOURI PUBLIC SERVICE COMMISSION

CUSTOM CALLING SERVICES

MAY 10 2000

REMOTE CALL FORWARDING SERVICE

MISSOURI PUBLIC SERVICE COMMISSION

A. General

1. Remote Call Forwarding (RCF) Service allows all calls dialed to a telephone number equipped for RCF Service to be automatically forwarded to another dialable telephone number. The RCF customer is the called party who receives the automatically forwarded call.
2. The telephone number equipped for RCF Service is hereinafter referred to as an RCF number.

B. Conditions

1. RCF Service is offered subject to the availability of suitable facilities and is limited to central offices specifically equipped to provide RCF Service.
2. RCF Service can not be used for toll by-pass. The RCF customer and the RCF number must be located within the same local exchange, or the RCF customer must be located beyond the local calling area of the RCF number. Therefore, RCF Service may not be used in conjunction with local calling plans and the RCF call may not terminate in an exchange which is an EAS point of the originating exchange.
3. Normal grade end-to-end transmission is not guaranteed because transmission characteristics may vary depending on distance and routing to complete the forwarded portion of the call.
4. RCF Service is not suitable for satisfactory transmission of data.
5. RCF Service is not offered when the answering location for a forwarded call is a coin/coinless station.
6. RCF Service or Call Forwarding Services will not be offered as a service at the RCF answering location.
7. The Company will not provide identification of the calling party number to the RCF customer.

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Kenneth Matzdorff
Chief Operating Officer
Kansas City, MoMissouri Public
Service Commission
00-182
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GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

REMOTE CALL FORWARDING SERVICE

B. Conditions (Cont'd)

8. The Company will provide one alphabetical directory listing, without charge, for each RCF Service. Additional directory listings may be provided at the rates specified elsewhere in this Tariff.
9. Each RCF Service allows for forwarding one call at a given time. An additional service is necessary for each additional call to be forwarded simultaneously.
10. RCF Service will only be provided when, in the judgment of the Company, the customer subscribes to sufficient RCF Service at the answering location to adequately handle calls without interfering with or impairing any services offered by the Company.
11. The minimum contract period for RCF Service is three months.
12. RCF Service is not allowed if service is to be used in conjunction with international calling.

C. Rates and Charges

1. The following rates apply for the RCF service only and are in addition to Service Charges, toll and local charges specified in applicable tariffs:

	<u>Monthly Rate</u>		
	<u>Business</u>	<u>Residence</u>	
a. Remote Call Forwarding Service, when both the RCF number and the RCF customer are located either within or outside the same exchange: (SCRCFB, SCRCFR)	\$21.82	\$21.82	(l)

Issued: August 14, 2009

Chantel Mosby
Director, Tariffs
Monroe, Louisiana

Effective: October 1, 2009

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

REMOTE CALL FORWARDING SERVICE

B. Conditions (Cont'd)

8. The Company will provide one alphabetical directory listing, without charge, for each RCF Service. Additional directory listings may be provided at the rates specified elsewhere in this Tariff.
9. Each RCF Service allows for forwarding one call at a given time. An additional service is necessary for each additional call to be forwarded simultaneously.
10. RCF Service will only be provided when, in the judgment of the Company, the customer subscribes to sufficient RCF Service at the answering location to adequately handle calls without interfering with or impairing any services offered by the Company.
11. The minimum contract period for RCF Service is three months.
12. RCF Service is not allowed if service is to be used in conjunction with international calling.

C. Rates and Charges

1. The following rates apply for the RCF service only and are in addition to Service Charges, toll and local charges specified in applicable tariffs:

	<u>Monthly Rate</u>		
	<u>Business</u>	<u>Residence</u>	
a. Remote Call Forwarding Service, when both the RCF number and the RCF customer are located either within or outside the same exchange: (SCRCFB, SCRCFR)	\$19.84	\$19.84	(l)

Issued: July 15, 2008

Effective: September 1, 2008

Chantel Mosby
Director, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

REMOTE CALL FORWARDING SERVICE

B. Conditions (Cont'd)

8. The Company will provide one alphabetical directory listing, without charge, for each RCF Service. Additional directory listings may be provided at the rates specified elsewhere in this Tariff.
9. Each RCF Service allows for forwarding one call at a given time. An additional service is necessary for each additional call to be forwarded simultaneously.
10. RCF Service will only be provided when, in the judgment of the Company, the customer subscribes to sufficient RCF Service at the answering location to adequately handle calls without interfering with or impairing any services offered by the Company.
11. The minimum contract period for RCF Service is three months.
12. RCF Service is not allowed if service is to be used in conjunction with international calling.

C. Rates and Charges

1. The following rates apply for the RCF service only and are in addition to Service Charges, toll and local charges specified in applicable tariffs:

	<u>Monthly Rate</u>		
	<u>Business</u>	<u>Residence</u>	
a. Remote Call Forwarding Service, when both the RCF number and the RCF customer are located either within or outside the same exchange: (SCRCFB, SCRCFR)	\$18.90	\$18.90	(l)

CANCELLED
September 1, 2008
Missouri Public
Service Commission

Issued: July 14, 2006

Effective: September 1, 2006

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

Filed
Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

REMOTE CALL FORWARDING SERVICE

B. Conditions (Cont'd)

8. The Company will provide one alphabetical directory listing, without charge, for each RCF Service. Additional directory listings may be provided at the rates specified elsewhere in this Tariff.
9. Each RCF Service allows for forwarding one call at a given time. An additional service is necessary for each additional call to be forwarded simultaneously.
10. RCF Service will only be provided when, in the judgment of the Company, the customer subscribes to sufficient RCF Service at the answering location to adequately handle calls without interfering with or impairing any services offered by the Company.
11. The minimum contract period for RCF Service is three months.
12. RCF Service is not allowed if service is to be used in conjunction with international calling.

C. Rates and Charges

1. The following rates apply for the RCF service only and are in addition to Service Charges, toll and local charges specified in applicable tariffs:

	<u>Monthly Rate</u>		
	<u>Business</u>	<u>Residence</u>	
a. Remote Call Forwarding Service, when both the RCF number and the RCF customer are located either within or outside the same exchange: (SCRCFB, SCRCFR)	\$18.00	\$18.00	(l)

Issued: July 16, 2004

Effective: September 1, 2004

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

FILED
MO PSC

Cancelled

September 1, 2006

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

REC'D JUL 23 2003

CUSTOM CALLING SERVICES

Service Commission

REMOTE CALL FORWARDING SERVICE

B. Conditions (Cont'd)

- 8. The Company will provide one alphabetical directory listing, without charge, for each RCF Service. Additional directory listings may be provided at the rates specified elsewhere in this Tariff.
- 9. Each RCF Service allows for forwarding one call at a given time. An additional service is necessary for each additional call to be forwarded simultaneously.
- 10. RCF Service will only be provided when, in the judgment of the Company, the customer subscribes to sufficient RCF Service at the answering location to adequately handle calls without interfering with or impairing any services offered by the Company.
- 11. The minimum contract period for RCF Service is three months.
- 12. RCF Service is not allowed if service is to be used in conjunction with international calling.

C. Rates and Charges

- 1. The following rates apply for the RCF service only and are in addition to Service Charges, toll and local charges specified in applicable tariffs:

	<u>Monthly Rate</u>		
	<u>Business</u>	<u>Residence</u>	
a. Remote Call Forwarding Service, when both the RCF number and the RCF customer are located either within or outside the same exchange: (SCRCFB, SCRCFR)	\$17.25	\$17.25	(l)

CANCELLED

SEP 01 2004
By *2d RS 21*
Public Service Commission
MISSOURI

Issued: July 23, 2003

Effective: September 6, 2003

Kenneth Matzdorff
Chief Operating Officer
Wentzville, MO 63385

Missouri Public

FILED SEP 08 2003

Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

~~RESERVED~~

CUSTOM CALLING SERVICES

MAY 10 2000

REMOTE CALL FORWARDING SERVICE

MO. PUBLIC SERVICE COMMISSION

B. Conditions (Cont'd)

- 8. The Company will provide one alphabetical directory listing, without charge, for each RCF Service. Additional directory listings may be provided at the rates specified elsewhere in this Tariff.
- 9. Each RCF Service allows for forwarding one call at a given time. An additional service is necessary for each additional call to be forwarded simultaneously.
- 10. RCF Service will only be provided when, in the judgment of the Company, the customer subscribes to sufficient RCF Service at the answering location to adequately handle calls without interfering with or impairing any services offered by the Company.
- 11. The minimum contract period for RCF Service is three months.
- 12. RCF Service is not allowed if service is to be used in conjunction with international calling.

C. Rates and Charges

- 1. The following rates apply for the RCF service only and are in addition to Service Charges, toll and local charges specified in applicable tariffs:

	<u>Monthly Rate</u>	
	<u>Business</u>	<u>Residence</u>
a. Remote Call Forwarding Service, when both the RCF number and the RCF customer are located either within or outside the same exchange: (SCRCFB, SCRCFR)	\$16.00	\$16.00

CANCELLED

SEP 06 2003

By *[Signature]*
Public Service Commission
MISSOURI

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission
00-182
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GENERAL AND LOCAL EXCHANGE TARIFF

REVISED

CUSTOM CALLING SERVICES

MAY 10 2000

REMOTE CALL FORWARDING SERVICE

MISSOURI PUBLIC SERVICE COMMISSION

C. Rates and Charges (Cont'd)

2. For that portion of the call between the calling party and the RCF number:
 - a. The calling party is responsible for payment of the applicable charges to call the RCF number.
 - b. On collect calls, the RCF customer is responsible for payment of the applicable charges if the answering location accepts the forwarded call.
3. For the portion of the call between the RCF number and the answering location:
 - a. The RCF customer is responsible for payment of applicable intrastate or interstate customer dialed station-to-station toll message charges for each call. The toll message charge applies to all forwarded calls, including person-to-person and collect calls, even though they may not be accepted at the answering location.

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission
0-8482

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