P. S. C. MO. N. Cancelling P. S. C. MO. N

No supplement of this tariff will be issued except for the purpose of cancelling the tariff.

The Willows Utility Company

Name of Corporation

SCHEDULE OF RATES

FOR SEWER

		FOLLOWING TERRITORY Subdivision, Greene County, Missouri	
 Chalet Cit	y nese		
 <u> </u>			
 			

ISSUED March 1, 1980 month day year

EFFECTIVE April 1, 1980

BY James F. Morris, President
Name of Officer

2200 E. Sunshine Springfield, MO 65804
Address of Officer

CANCELLED

May 22, 2019
Missouri Public
Service Commission

WM-2018-0116; YS-2019-0189

FORM NO. 13	P.S.C.MO. No. 1	{Original \ SHEET N	10. <u>A</u>
Cano	eelling P.S.C.MO. No	Original \ SHEET N	o
THE WILLOW	S UTILITY COMPANY CHALE For GREEN	Revised from CITY WEST SUBDI	VISION
Name of	Issuing Corporation	-RECEIVET	
f			
	INDEX	FEB 2 9 1980	
TITLE		MISSOURI S Public Service Commis	HEET NOB
Map of Se	rvice Area		1
Legal Desc	cription of Service Area		2
Sewer Ser	vice Schedule		3
Rule 1	- General		4
Rule 2	- Definitions		5-6
Rule 3	- Liability of the Company		.7
Rule 4	- Applications for Service		8-9
Rule 5	- Inside Piping and Customer Sew	er Service	10-13
Rule 6	- Improper or Excessive Use		14-15
Rule 7	- Discontinuance of Service by Co	ompany	16-17
Rule 8	- Interruptions in Service		18
Rule 9	- Bills for Service		19-20
Rule 10	- Service Charges		21
Rule 11	- Special Contract for Excessive	Capacity	22
·		FILED	
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*Indicates r +Indicates o	new rate or text change	Public Service Commissio	1000

APR - 1 1980 MAR - 1 1980 _DATE EFFECTIVE_ DATE OF ISSUE _ month day year

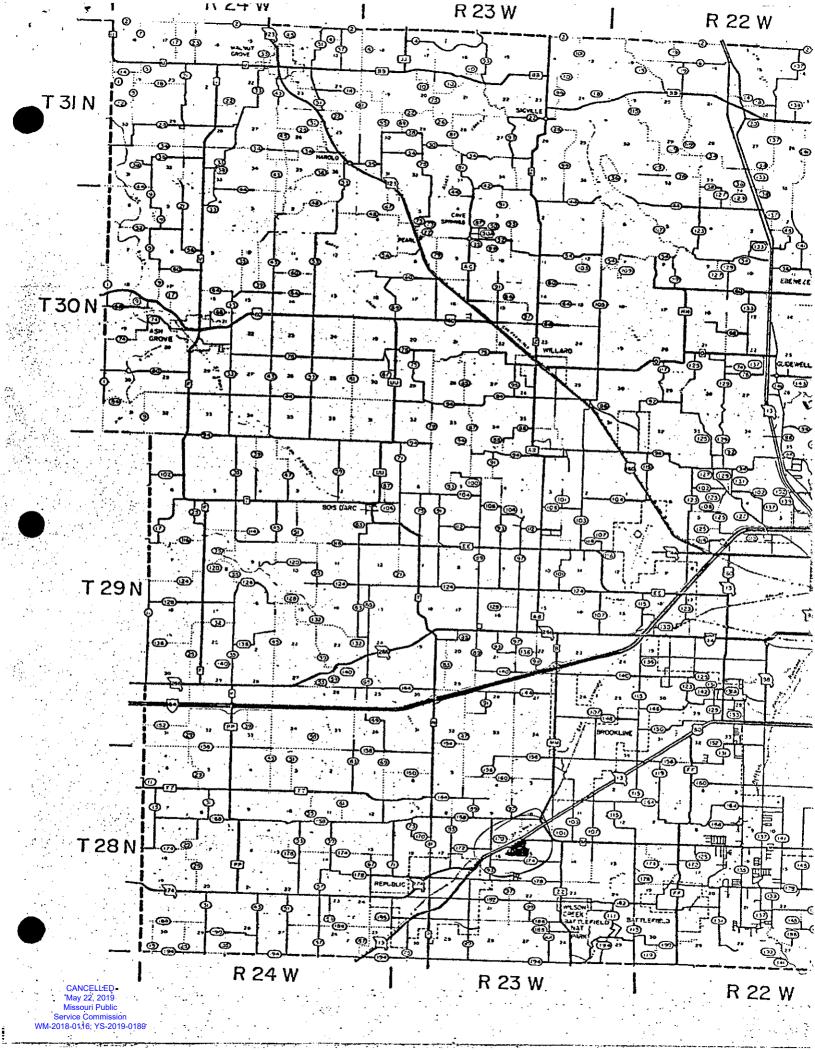
CANCELLED
May 22, 2019
Missouri Public
Service Commission
WM-2018-0116; YS-2019-0189 James F. Morris,

President,

month day year 2200 E. Sunshine Springfield, MO 65804 title address

Cance	P.S.C.MO. No elling P.S.C.MO. N			Revised { Original } Revised {	SHEET No
THE WILLOW Name of	S UTILITY COMP Issuing Corporation	YAA'		COMMUNITY, ME COUNTY, M	ISSOURI
	1	MAP OF SE	RVICE AREA		
(attached)					OURI Commission
·					
			Γ	FILE	D
l l				APR 1 - 1	980
			1		
*Indicate +Indicate	s new rate or text s change			Public Service C	ommission APR - 1 1980

CANCELLED
May 22, 2019
Missouri Public
Service Commission
WM-2018-0116; YS-2019-0189



DODALATO 10 "	the control of the co
FORM NO. 13 P.S.C.MO. No. 1	Original SHEET No. 2
Cancelling D.S.C.MO. No.	(FEXXXXXXX)
Cancelling P.S.C.MO. No	Original SHEET No.
THE WILLOWS UTILITY COMPANY	CHALET CITY WEST SUB-
Name of Issuing Corporation	_ for
· · · · · · · · · · · · · · · · · · ·	DIVISION, GREEN COUNTY WISSOU
	MEGEINED
LEGAL DESCRIP	
Beginning at the NE corner of Sec. 16, 7	FEB 29 1980
South along the fast line of said Sec.]	16, S00°02'31"tv 432 6MI SC OIDI 1
an iron pin for a new point of beginning	g; thence N62° 31,53% Con 845 642 mission
an iron pin for a new point of beginning ft. to an iron pin; thence N38°24'38" E	73.41 ft. to an iron pin:
thence N2/~28'U/" W, 110 ft. to an iron	pin on the South right-of-way
or 0.5. hwy. 60; thence N62°31'53" E. 11	10.32 ft. along said right-of-
way to a Hwy. right-of-way marker; thence an iron pin; thence N 89°37'27" E, 302.2	ce N77°26'56" E, 241.83 ft. to
thence S00°28'40" E, 559.69 ft. to an ex	visting imp pine thereo N
89°19'48" E, 386.99 ft. to an existing i	iron pin on the Fast line of
the NW 1/4 of the NW 1/4 of Sec. 15, Two	n. 28N. Rng. 23W: thence
S00 13 16" E along the said East line 74	47.43 ft. to a stone at the SE
corner of the said NW 1/4, NW 1/4; thence	ce S89°37'41" W 1332 74 f+ +a
an iron pin at the SW corner of the said	1 NW 1/4, NW 1/4; thence
S89°31'39" W, 1331.76 ft. to an iron pin 1/4 Sec. 16 Twn. 28N, Rng 23W; thence NO	at the SW corner NE 1/4, NE
the West line of the said NE 1/4, NE 1/	10 02 05 E, 36/./0 It. along
TIME OF May, of thence Nov. 37,18. E. 26	56.01 ft. along said right-of-
way to an iron pin; thence leaving said	right-of-way \$27°28'00" F
94.35 It. to an iron pin; thence along a	a curve concave to the Southwest
I having a racius of 103.68 ft., a length	of 46.76 ft and a chord
bearing S88°12'17" E, 46.36 ft. to an ir	on pin; thence S 75°17'06" E,
48.15 ft. to an iron pin; thence along a having a radius of 76.39 ft., a length o	curve concave to the Northeast
N83°59'23" E 54.07 ft. to an iron pin; t	thence N 62°48'08" F 192 22
It. to an iron pin; thence N36°08'53" E.	180.00 ft.: thence N27°28'07"W
90.00 fc. to an iron pin on the South ri	ight-of-way of U.S. Hwy. 60.
thence N62"31'53" E, 119.78 ft. along sa	aid right-of-way to an imp
pin; thence leaving said right-of-way S2	27°28'07" E, 70.50 ft. to an
iron pin; thence along a curve concave tradius of 69.50 ft., a length of 109.17	to the Northeast having a
\$72°28'07" E, 98.29 ft. to an iron pin;	thence N62°31'53" F 102 27
ft. to an iron pin at the new point of b	reginning, said tract containing
51.2 acres in Greene County, Missouri.	-jj, bare crace containing
	EDD Page
	FILED
	APR 1 - 1980
*Indicates new rate or text	
+Indicates change	Public Service Commission
	r i mini: Nervica Pamanica! 11

CANCELLED
May 22, 2019
Missouri Public DATE OF ISSUE
Service Commission
WM-2018-0116; YS-2019-0189

MAR 7 1 19807

DATE EFFECTIVE

title

APR - 1 1980

month day year

month day year

James F. Morris,

President,

2200 E. Sunshine,

FORM NO. 13 P.S.C.MO. No. 1	1st (Materianal) SHEET No. 3
Cancelling P.S.C.MO. No. 1	{Revised } SHEET NO. 3
THE WILLOWS UTILITY COMPANY Name of Issuing Corporation	For Chalet City West Subdivision Community, Town or City Green County, Missouri
SEWER SERVICE	SCHEDULE GEGEN

SEWER SERVICE SCHEDULE	
RATE SCHEDULE Sewer	FEB 14 1995 MISSOUFI Public Service Commission
Flat monthly rate to residential units Minimum rate for commercial units Commercial users shall also pay \$1.00 for each 1,000 gallons of water used over 6,000 gallons.	\$ 15.00 \$ 15.00
Sewer inspection fee on new service (one time fee, and will include "y" branch)	\$ 25.00

The service charges cited in this Schedule and the Rules and Regulations are "net" and do not include any applicable municipal, state or federal taxes computed on the Company's collections of such charges. Any such taxes will be added in collection or billing service charges, as appropriate.

TILED

*Indicates new rate or text +Indicates change

APR 1 1995 95 - 2 4 9 MO. PUBLIC SERVICE COMM

CANCELLED May 22, 2019 Missouri Public Service Commission WM-2018-0116; YS-2019-0189

DATE OF ISSUE February 14, 1995

month day year

DATE EFFECTIVE_

April 1, 1995 month day year

2200 E. Sunshine

Springfield, MO 65804

ISSUED BY-

accepted by Shirly Smith The Willaus Utility Company

ORM NO. 13	P.S.C.MO. No	1	$-\left\{ \begin{array}{l} Original \\ Revised \end{array} \right\} $	T No
Cance	elling P.S.C.MO. No		_)Original (SHEE	T No
THE WILLOW	S UTILITY COMPANY	CHALE	Revised f	
Name of	Issuing Corporation	For	Community Jown of	
		GREEN	E COM電影性開	
	Sewer Servic	e Schedule		
			FEB 29 19	180
	RATE SO	יווחקעי	MISSOUR	21
			Public Service Cor	mmission
	SEW	ÆR		
Flat month	ly rate to resider	utial units.	\$ 10.	00
	_		,	1
	te for commercial rcial users shall		10.	00
	1,000 gallons of water gallons.	ater used over	•	
•	ection fee on new	service (one ti	me fee	
	vill include "y" bu		25.	00
	e charges cited in			
	and Regulations applicable municipa			
compu	ited on the Company	y's collections	of such	
	ges. Any such taxe action or billing s			Ì
appro	priate.	,		
	interim rates for	c a period of ei	ghteen (18)	
month	15.)			
	- a N/C	ELLED		
	901	11995		
	. H.	A R. S. Signission	9009	
	BY S	11995 Frice Commission MISSOURI	FILE	
	brigue .	Wigne	APR 1 - 198	30
	ew rate or text		Public Service Com	mission
+Indicates of				
DATE OF ISSU	E MAR - 1 1980	DATE EFI	FECTIVEAPR	130
	month day year	President.	month 2200 E. Sun	

Springfield, MO 65804 title address ISSUED BY-name of officer

ORM NO. 13	P.S.C.MO. No. 1		Original SHEET	No4
Ca	ncelling P.S.C.MO. No		Revised \(\) Original \(\) SHEET	
			Revised SHEET	NO
	OWS UTILITY COMPANY	For_	CHALET CITY WEST SUBD	IVISI
Name	of Issuing Corporation		Community, Town or Cit GREENE COUNTY MISSON	RI
	Rules and Regulati	ons Gov	verning	₹₩)
	Rendering of	Service	3	
			FEB 29 1980	
Rule 1	GENERAL		Misoour	
(a)	per Arce remmered DA	rne com xpresse	ed consent to be bound	ission
(b)	The Company's rules rendering of service numbered sheets. The appropriate service	and reg are se e rates or rate e sched	gulations governing et forth in these s applicable to determination areas dules and constitute a	
(c)	The Company reserves authority of the Publ Missouri, to prescril or regulations or to rules or regulations deem necessary or pro	lic Ser be addi alter as it	vice Commission of tional rates. rules	
(d)	At the effective date lations, all new and construction contract shall conform to the accordance with the Missouri and authoris Commission of Missouri	existi ts, and se rule Statute ty of t	ng facilities, written agreements s and regulations in s of the State of	
*Indicate-			FILED APR 1 - 1980	
+Indicates	new rate or text change	,	Public Service Commiss	NUII)
ATE OF ISSU	JE MAR - 1 1980 month day year	DA	TE EFFECTIVE APR - 1	1980 / year

CANCELLED May 22, 2019 Missouri Public Service Commission WM-2018-0116; YS-2019-

ISSUED BY-

James F. Morris,

President,

title

2200 E. Sunshine Springfield, MO 65804

FORM NO. 13	10.0.1.10.	riginal SHEET No. 5
Can	celling P.S.C.MO. No	riginal SHEET No
	WS UTILITY COMPANY For CHALET CITY of Issuing Corporation Comm	TY WEST SUBDIVISION, unity, Town or City JNTY, MISSOURI
	Rules and Regulations Governing	DEREIWED.
	Rendering of Service	REGELVED
Rule 2	DEFINITIONS.	FEB 29 1980
(a)	The "COMPANY" is the Willows Utility acting through its officers, managers duly authorized employees or agents.	MISSOURI Public Sérvice Commission
(b)	The "CUSTOMER" is any person, firm, or governmental body which has contrathe Company for water or sewer service receiving either service from Company whose facilities are connected for ut such service.	cted with e or is
(c)	The word "UNIT" shall be used herein the standard user or property service include any building whether resident commercial, owned or leased, and mobi or multi-family properties are consid separate units for each single family occupying same as a residence or place business.	d and shall ial or le homes ered as
(b)	A "COLLECTING SEWER" is a pipeline wh and maintained by the Company, located property or on private easements, and transport sewage waste to a central ped disposal.	d on public
(e)	A "CUSTOMER'S SERVICE SEWER" is a pipe appurtenances installed, owned and man by the customer, used to conduct sewad customer's premises to the collecting	intained
(f)	A "SERVICE CONNECTION" is the point a the customer's service sewer is connectine collecting sewer.	FILED APR 1 - 1980
+Indicates of	new rate or text change Pub	ic Service Commission
May 22, 2019 Missouri Public Service Commission DATE OF ISSU WM-2018-0116; YS-2019-0189	E month day year DATE EFFECTIVE	APR - 1 1980

month day year

President,

2200 E. Sunshine, Springfield. MO 65804 address

•	FORM NO. 13	P.S.C.MO. No	1	Original SHEET No. 6
	Ca	ncelling P.S.C.MO. No	{	nevised)
				Original SHEET No
_		OWS UTILITY COMPANY	For CHALET C	TTY WEST SUBDIVISION
	Name	of Issuing Corporation	Con	CONTRICTOR SHOWED
			GREENE	CONTRACTOR TO MAKE IN
	_	Rules and Regula	tions Governing	EED 0.0 1000
		Rendering o	f Service	FEB 2 9 1980
•	Rule 2	DEFINITIONS. (co	ntinued)	MISSOURI
	(g)	The "DATE OF CONNE	CTTONE chall he	Public Service Commission
		cue betwit iol IN2	tallation and con	nection
		readed by the Comp	anv. In the even	t no normit
		is taken and a con of connection shal	I be the date of	the date
		of construction up	on the property.	Commencement
	(h)	"DOMESTIC SEWAGE"	is sewage. exclud	ing storm
		and surrace water,	resulting from n	ormal house-
		hold activities.		
	(i)	"NON-DOMESTIC SEWA	GE." All sewage	other than
		domestic sewage, in commercial or indus	acluaina. hut bot	limitod to
		pertaining to Impro	oper Wastes. (See Rule 6
	(j)			.
	(3)	"FOUNDATION DRAIN", outside the foundat	CIOD Of a ctrustu	~~ f-~ +\-
,		purpose of draining	I ground or subsui	rface water
		away from the found	lation.	
	(k)	"PH." The relative	degree of acidity	or alka-
		linity of water as concentration. PH	Indicated by +ba	hardwaren
		reading from 1-14.	With 7 being nout	-ral halasa
		7 acid, and above 7 defined as the loga	alkaline, more t	cochnianll.
	1	the hydrogen ion co	ncentration.	procal of
	(1)			
	/	The quantity of oxy	Biochemical Oxyge gen utilized in t	ا المامة،
÷		chemical oxidation	Of Organic matter	115000
		standard laboratory milligrams per lite	conditions expre	essed in
	(m)			
	(1111)	"SUSPENDED SOLIDS." insoluble materials	The concentration suspended or dis	
		waste expressed in	milligrams pe r li	ter of a
		dry weight basis as procedures.	determined by st	andard APRI - 1980
	*Indicates n	ew rate or text	l	1200
!	+Indicates c	nange	DL.	
CANCELLED May 22, 2019	DATE OF ICC	MAR - 1 1000	Len	ic Service Commission
Missouri Public Service Commission		month day year	DATE EFFECT	VE APR - 1 1980 month day year
2018-0116; YS-2019-	ISSUED BY	James F. Morris,	President,	2200 E. Sunshine.
-		name of office	r title	Springfield MO 6580 address

FORM NO. 13

מוטוי הודרי	OVE VETT TEN CONTRACT	Criginal SHEET No.
	LOWS UTILITY COMPANY For Of Issuing Corporation	CHALET CITY WEST SUBDIVIS
		Community, Town or City GREENE COUNTY, MISSOURI
	Rules and Regulations Gove	erning REGEIVED
·	Rendering of Service	
Rule 3	LIABILITY OF THE COMPANY	FEB 29 1980
(a)	Employees or agents of the C expressly forbidden to deman compensation for any service Customers except as covered rules and regulations.	Tendered to Trs
(b)	No employee or agent of the the right or authority to bi promise, agreement or repres to the letter or intent of tregulations.	nd it by any
		·
	•	
	•	
:		
		FILED
		APR 1 - 1980
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(T., 3) 4 -	new rate or text	. If r

CANCELLED May 22, 2019 Missouri Public Service Commission WM-2018-0116; YS-2019

Morris, James F.

President,

title

Springfield, MO 65804

	P.S.C.MO. No		Original SHEET	110
Con	acalling D.S.C.MO. No.		Revised \ Original \ SHEET	No
Car	ncelling P.S.C.MO. No		Revised	NO
THE WILL	OWS UTILITY COMPANY	- CHAL	ET LIAN MARIASHAY	DVXSI
	of Issuing Corporation		Community Stower Vi	
	•		NE COUNTY, MISSOU	
<u> </u>				A
	Rules and Regulati		g FEB 29 198	U
	Rendering of	Service	MISSOURI	
77 - 4	APPLICATIONS FOR SEE	1777 CT	Public Service Com	7
Rule 4	APPLICATIONS FOR SEP	CVICE	1 apple Service Coll	1111221011
(a)	A written application	n for servic	e, signed by the	
	Customer, accompanie			-
	and other informationand regulations, will			
	Customer before serv			
	premises. Said appl			
	of the owner of said	l premises an	d, in the case	
	of a commercial Cust			
	quantity and strength charged from said pro	en or erriuen Comises into	Company's sewer	
	system. Every Custo	mer upon sig	ning an appli-	l
	cation for any serv:	ice rendered	by the Company or	=
Ì	upon taking of serv	ice, shall be	considered to	
	have expressed cons			
	rules and regulation the right to reject	ns. The Comp	any snall nave	
	to comply with the	rules and rec	ulations herein.	
	In any case, where	unusual const	ruction or	ŀ
	equipment expense i			
Ì	service, the Company such reasonable per			ĺ
	by the Company at t	he time of th	ne making of such	
	contract.		,	
(b)	A commercial or ind request of the Comp			ے ا
	Company a list of t			-
	attached to the Com	pany's lines,	, giving the loca	-
·	tion of any buildin	gs. The Comp	cany will then	
	advise the form and and waste collectio			
	and waste collection	u raciffices	available.	
·(c)	No substantial addi	tion to the v	water using	
, , , ,	equipment or applia	nces connecte	ed to the sewer	
	system of the Compa	ny shall be m	made except upon	
	written notice to a of the Company.	nd with the v		
	or the company.			
			APR 1 - 1980	
	•		711 11 2 1000	
*Indicates	new rate or text			
+Indicates	s change		Public Service Comm	ission
D			*DD 13	000
2, 2019 ri Public ommission DATE OF ISS ; YS-2019-0189	MAR - 1 1980		APR - 1)	1980

ISSUED BY James F. Morris, name of officer

President,

2200 E. Sunshine, Springfield, MO 65804 title address

	FORM NO. 13	P.S.C.MO. No. 1 (Original) SHEET No.	9
	Can	celling P.S.C.MO. No. (Original) SHEET No.	
		(Revised)	
		For For WEST SUBDIVI	[SIO]
	-	GREENE COUNTY, MISSOURI	
		Rules and Regulations Governing	
		Rules and Regulations Governing Rendering of Service	7
	Rule 4	APPLICATIONS FOR SERVICE (continued) FEB 29 1980	1
·	(d)	Any change in the location of an Projecting SOURI service connection requested by the customer commission shall be made at his expense.	
	(e)	Customer service connections will not be extended along public streets or roadways or through property of others in connecting with collecting sewers. If a service connection is requested at a point not already served by a collecting sewer of adequate capacity, the collecting sewer shall be extended as may be necessary.	
	(f)	New service connections shall be authorized when a service connection fee is paid to the Company based on the schedule of fees.	
	(g)	When a service is to be connected the plumber employed by the Customer shall obtain the connecting accessories from the Company. The plumber shall advise the Company when he expects to have service installed so a representative of the Company can inspect the installation.	
	(h)	When water usage determines sewer charges then the Company reserves the right to refuse sewer service to any applicant unless said applicant agrees to install a water meter accessible to the Company, in order that there will be a basis for sewer charges.	
		FILED	
ļ		APR 1 - 1980	1
	*Indicates ne +Indicates ch	ew rate or text	
CANCELLED		I rubic Service Commission	
May 22, 2010	ATE OF ISSUE	MAR - 1, 1980	
Service Commission WM-2018-0116; YS-2019-01		month day year DATE EFFECTIVE	īr

James F. Morris, ISSUED BY-

President,

title

Springfield, MO 65804 address

	FORM NO. 13	P.S.C.MO. No	1	∫Origin	al) SHEET I	No. 10
	Cano	celling P.S.C.MO. No		(Revise	ed) ual (SHEET 1	
	THE WILLO	WS UTILITY COMPANY	Υ	CHALET CITY	,	TVISTON
	Name of	Issuing Corporation	For		. The City	
			of Service	erning	- FR 20 1000	
	Rule 5	INSIDE PIPING AND	CUSTOMER S	SEWER SERVIC	E MICONIE	
	(a)	The Customer will his expense and rinside requirement having jurisdicting Regulations, must tion to the system service or may didrains, downspout or storm water ar system through the build	l provide the cisk. As a strong and the common than the common that common the common that common the common than the common that common the common that common the common than the common that common the common that common the common than the common that common the common that com	condition of company's Ruthe time of spany shall corrice where sources of	weiledommit service, units ales and connectery footing surface	ssion
	(b)	A separate and in Sewer shall be re except where one another on an int is available or o building through yard, or driveway from the front bu rear building and Customer's service	equired for building sterior lot a can be constan adjoining, the Custo the whole	every builds ands at the nd no private ructed to the g alley, cou- mer's service be extended	ing; rear of ce sewer ne rear irt, ce sewer	
	(c)	Existing service connection with n are found on exam requirements of t	ew building ination and	s only when	they et all	
	*Indicates ne +Indicates ch	The Customer's se soil pipe, ASTM s vitrified clay se or equal; or othe by the Company. waterproof. Any sewer that is loc water service pip iron soil pipe wi	pecification wer pipe, A resultable for suitable for shall part of the ated within the shall be	n or equal; STM specific material app l be tight a Customer's ten (10) fe constructed oints. Cast	ation proved and service et of a of cast front E	0
CANCELLED May 22, 2019		MAR - 1 1980	· · · · · · · · · · · · · · · · · · ·	<u>Publ</u>	c Service Com	
Missouri Public Service Commissio WM-2018-0116; YS-2019		month day year	DATE	E EFFECTIVE_	APR - 1	1980 year
· · · · · · · · · · · · · · · · · · ·		James F. Morris,	Pre	sident, 220	0 E. Sunsi	nine,

ISSUED BY-

title Springfield MO 65804

Cancelling P.S.C.MO. No. (Revised) THE WILLOWS UTILITY COMPANY Name of Issuing Corporation Rules and Regulations Governing Rendering of Service Rules in Since Piping and Customer Sewer service Sewer the Customer's service sewer is exposed to damage by tree roots. If installed in filled or unstable ground, the Customer's service sewer shall be of cast iron soil pipe, except that nonmetallic material may be accepted if laid on a suitable bed or cradle as approved by the said Company. (e) The size and slope of the Customer's service sewer shall be subject to the approval of the Company, but in no event shall the diameter be less than four (4) inches. The slope of such four (4) inch pipe shall not be less than one-eighth (1/8) inch per foot. (f) Whenever possible the Customer's service sewer shall be brought to the building at an elevation below the basement floor. No building sewer shall be laid parallel to or within three (3) feet of any bearing wall. The depth shall be sufficient to afford protection from frost. The Customer's service sewer shall be laid at a uniform grade and in straight alignment insofar as possible. Changes in direction shall be made only with properly curved pipes and fittings. (g) In all buildings in which any building drain is too low to permit adequate gravity flow to the collecting sewer, sanitary sewage carried by such drains shall be lifted by approved artificial means and discharged to the building sewer. No water operated sewage ejector shall be used. (h) All excavations required for the Insertice Commission water operated sewage approved by the Company. APRI-1980 *Indicates new rate or text + Indicates change DATE OF ISSUE MAR-1 1980 *Indicates new rate or text + Indicates change DATE OF ISSUE MAR-1 1980 *Indicates new rate or text + Indicates change DATE OF ISSUE MAR-1 1980	FORM NO. 13	P.S.C.MO, No	1	{Original } SHEET N	lo.]
THE WILLOWS UTILITY COMPANY Name of Issuing Corporation Rules and Regulations Coverning Rendering of Service Rules and Regulations Coverning Rendering of Service FEB 29-1980 Rule 5 INSIDE PIPING AND CUSTOMER SEWER SERVICE MISSOURN Public Service Commission pipes with leaded joints may be required where the Customer's service sewer is exposed to damage by tree roots. If installed in filled or unstable ground, the Customer's service sewer shall be of cast iron soil pipe, except that non- metallic material may be accepted if laid on a suitable bed or cradle as approved by the said Company. (e) The size and slope of the Customer's service sewer shall be subject to the approval of the Company, but in no event shall the diameter be less than four (4) inches. The slope of such four (4) inch pipe shall not be less than one- eighth (1/8) inch per foot. (f) Whenever possible the Customer's service sewer shall be brought to the building at an elevation below the basement floor. No building sewer shall be laid parallel to or within three (3) feet of any bearing wall. The depth shall be sufficient to afford protection from frost. The Customer's service sewer shall be laid at a uniform grade and in straight alignment insofar as possible. Changes in direction shall be made only with properly curved pipes and fittings. (g) In all buildings in which any building drain is too low to permit adequate gravity flow to the collecting sewer, sanitary sewage carried by such drains shall be lifted by approved artificial means and discharged to the building sewer. No water operated sewage ejector shall be used. (h) All excavations required for the inspansation of the production of the produ	Ca	ncelling DSC MO No		(Revised)	-
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shall be laid parallel to or within three (3) feet of any bearing wall. The depth shall be sufficient to afford protection from frost. The Customer's service sewer shall be laid at a uniform grade and in straight alignment insofar as possible. Changes in direction shall be made only with properly curved pipes and fittings. (g) In all buildings in which any building drain is too low to permit adequate gravity flow to the collecting sewer, sanitary sewage carried by such drains shall be lifted by approved artificial means and discharged to the building sewer. No water operated sewage ejector shall be used. (h) All excavations required for the installation of a Customer's service sewer shall be premitting th work unless otherwise approved by the Company. APR 1 - 1980 *Indicates new rate or text +Indicates change MAR - 1 1980 DATE EFFECTIVE month day year DATE EFFECTIVE month day year DATE OF ISSUE		shall be brought to	the building a	t an elevation	
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The Customer's service sewer shall be laid at a uniform grade and in straight alignment insofar as possible. Changes in direction shall be made only with properly curved pipes and fittings. (g) In all buildings in which any building drain is too low to permit adequate gravity flow to the collecting sewer, sanitary sewage carried by such drains shall be lifted by approved artificial means and discharged to the building sewer. No water operated sewage ejector shall be used. (h) All excavations required for the instanlation of a Customer's service sewer shall be openitionally work unless otherwise approved by the Company. *Indicates new rate or text +Indicates change MAR - 1 1980 *ATE OF ISSUE MAR - 1 1980 DATE EFFECTIVE MAR - 1 1980 Public Service Commission Public Service Commission APR 1 - 1980		feet of any hearing	el to or withi	n three (3)	
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as possible. Changes in direction shall be made only with properly curved pipes and fittings. (g) In all buildings in which any building drain is too low to permit adequate gravity flow to the collecting sewer, sanitary sewage carried by such drains shall be lifted by approved artificial means and discharged to the building sewer. No water operated sewage ejector shall be used. (h) All excavations required for the instantation of a Customer's service sewer shall be openitionally work unless otherwise approved by the Company. APR 1 - 1980 *Indicates new rate or text + Indicates change MAR - 1 1980 ATE OF ISSUE month day year DATE EFFECTIVE MONTH day year		The Customer's service	ce sewer shall	be laid at a	
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(g) In all buildings in which any building drain is too low to permit adequate gravity flow to the collecting sewer, sanitary sewage carried by such drains shall be lifted by approved artificial means and discharged to the building sewer. No water operated sewage ejector shall be used. (h) All excavations required for the installation of a Customer's service sewer shall be printing the work unless otherwise approved by the Company. APR 1 - 1980 *Indicates new rate or text + Indicates change MAR - 1 1980 DATE EFFECTIVE MAR - 1 1980 DATE EFFECTIVE Month day year 2200 F. Sunghiyear		only with properly co	rved pipes an	d fittings	
too low to permit adequate gravity flow to the collecting sewer, sanitary sewage carried by such drains shall be lifted by approved artificial means and discharged to the building sewer. No water operated sewage ejector shall be used. (h) All excavations required for the installation of a Customer's service sewer shall be printing the work unless otherwise approved by the Company. APR 1 - 1980 *Indicates new rate or text + Indicates change MAR - 1 1980 DATE OF ISSUE month day year DATE EFFECTIVE month day year 2200 F Superbine	(m)				
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trains shall be lifted by approved artificial means and discharged to the building sewer. No water operated sewage ejector shall be used. (h) All excavations required for the instantation of a Customer's service sewer shall be pentitierth work unless otherwise approved by the Company. APR 1 - 1980 *Indicates new rate or text + Indicates change *Indicates change *Indicates new rate or text + Indicates chang		collecting sewer, sar	litary sewage	carried by such	
*Indicates new rate or text +Indicates change MAR - 1 1980 MAR - 1 1980 DATE OF ISSUE Month day year Mar - 1 1980 M		drains shall be lifte	ed by approved	artificial	:
(h) All excavations required for the installation of a Customer's service sewer shall be premitted by the Company. APR 1 - 1980 *Indicates new rate or text + Indicates change Public Service Commission DATE OF ISSUE month day year 2200 F. Sureh by 22		means and discharged	to the buildi	ng sewer. No	
*Indicates new rate or text +Indicates change *ATE OF ISSUE month day year ATE OF ISSUE month day year ACUSTOMEr's service sewer shall be opention by the Company. APR 1 - 1980 Public Service Commission APR - 1 1980 APR - 1 1980 APR - 1 1980 APR - 1 1980		water operated sewage	e ejector shal	l be used.	
*Indicates new rate or text +Indicates change *ARR 1 1980 *APR 1 - 1980 *APR 1 - 1980 *APR 1 - 1980 *APR 1 1980 *APR - 1 1980 DATE OF ISSUE *month day year *APR - 1 1980	(h)	All excavations requi	red for the i	nstatlation-oi	7
*Indicates new rate or text +Indicates change Public Service Commission Public Service Commission DATE OF ISSUE month day year 2200 F. Sunghi po		a Customer's service	sewer shall b	e kompanit hendh	1
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Public Service Commission OATE OF ISSUE			:	<i>-</i>	- *
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month day year month day year		MAR - 1 1980			_
2200 F Sunchino	1	month day year	DATE EFFE	JIIVE	
	019-0189 ICCUED DV	James F. Morris,	President.	2200 E. Sunshi	ne.

name of officer

title

address

	FORM NO. 13	P.S.C.MO. No. 1 {Original } SHE	ET No. 12
	Cano	(nevised)	
		WS HOTT THY COMPANY (Revised)	
		ForFor	
		GREENE COUNTY, MIS	
		Rules and Regulations Governing	
		Rendering of Service	
		FEB	9 1980
÷	Rule 5	INSIDE PIPING AND CUSTOMER SEWER SERVICE	Solida
		Pipe laying and backfill shall be performed in	e Commission
		accordance with the latest published Engineeri Specifications of the Manufacturer of the	.ng
		materials used and all applicable local plumb:	.ng
4		until the work has been inspected by the	
		Company. Only those jointing materials and methods which are approved by the Company may	
		be used.	
	(i)	The connection of the Customer's service sewer	
	1	into the main shall be made at the "Y" branch, if such branch is available at a suitable	
•		location. If the Company's main is twelve (12	,
		inches in diameter or less and there is no properly located "Y" branch in the Company's	
		main at the location specified by the Company, a "Y" branch must be installed. Where the	
		Company's main is greater than twelve (12)	
	Ì	inches in diameter, and no properly located "Y branch is available, a neat hole may be cut in	11
		the Company's sewer to receive a saddle, to which the Customer's service will be connected	j l
		The invert of the Customer's service source of	i 1
]	the point of connection shall be at the center- line or higher elevation than the invert of the	-
		company a correcting sewer. A smooth post	a
:		joint shall be made, and the connection made secure and watertight by encasement in concrete	a.
	(j)	The Customer is obligated to construct remain	
	·	and maintain the sewer service from the collecting sewer to the building of the applicant and	E-
		such construction and maintenance by the custom shall be subject to the approval of an authorities	
		inspector of the Company and shall be in accord	1
	*7m3:	APR 1 - 19	180
	+Indicates new	w rate or text ange	"
CANCELLED May 22, 2019		MAR - 1 1980 Public Service Co	mmission
Missouri Public L Service Commission	DATE OF ISSUE	month day year DATE EFFECTIVE	1 1980
WM-2018-0116; YS-2019-0		ames F. Morris, President Springfield	ay year shine,

title Springfield, MO 65804 address

name of officer

	· · · · · · · · · · · · · · · · · · ·				
FORM NO. 13	P.S.C.MO. No	1		∫Original	SHEET No. 13
				(Revised)	·
Cance	elling P.S.C.MO. No	·		∫Original Revised	SHEET No
				Revised	<i></i>
	UTILITY COMPANY	For	CHALET	CITY WE	ST SUBDIVISION,
Name of 1	Issuing Corporation		Co	mmunity, T	own or City
					MISSOURI

		<u> </u>	
	Rules and Regulations Governi Rendering of Service	REGEIVE	
Rule 5	INSIDE PIPING AND CUSTOMER SEWER SET (continued) ance with these Rules and Regulation construction information of the Compat that time.	MICCOLIDI	
(1-)	at that time.		

The Company will locate the point to which (K) service sewer connection will be made and the Company will furnish a "Y" branch, when a "Y" has not previously been installed, or other outlet at the collecting sewer which shall be located in the public right-of-way or Company easement. All taps are to be made by licensed plumbers, subject to inspection and approval by the Company. An application shall be accompanied by an inspection fee on new service of \$25.00, must be filed in writing 24 hours in advance stating the street, the house number, name of applicant, name of property owner, and time at which tap is to be made. The Company will not be required to supply sewer service until each such tap has been inspected and approved by it. In the event the Customer or the Customer's agent shall damage a "Y" branch or go onto the public right-of-way or company easement and cause damage to the main, then the Customer shall be responsible for the cost of repair or replacing any such damage.

> FILED APR 1 - 1980

Public Service Commission

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+Indicates change

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May 22, 2019 Missouri Public Service Commission DATE OF ISSUE WM-2018-0116; YS-2019-0189

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James F. Morris, ISSUED BY-

President

Sunshine eld, MO 65804

... name of officer

address

•	FORM NO. 13	P.S.C.MO. No	1	Orig	inal) SHEET No	o. <u>14</u>
	Con	nolling D.C. MO. No.		Revi (Orig	sed) inal) SHEET No	
	Can	celling P.S.C.MO. No		(Revi	sed /	·
	THE WILLOWS	UTILITY COMPANY	For	CHALET CITY		TEION,
	Name o	Issuing Corporation		Commun	ty. N. 5 6 E W	
			 -	SIGHAL COOL	117 112000112	<u> </u>
		Rules and R	egulations	Governing	FEB 29 1	380
		Render	ing of Serv	vice	MISSOU	bi
	Rule 6	IMPROPER OR EXCESS	IVE USE		Public Service Co	
	(a)	The following requiservice provided hobserved. Violation result in the discontinuous customer or an addor the requirement facilities to prevalverse impact upon	oy the Compa con of the continuance ditional change that the continuance	any shall brequirement of service arge for ex Customer ir	te will to the coess load, is stall and other	
	(b)	No person shall di charged any storm water, swimming po sub-surface drains industrial process collecting sewers.	water, sur ool waste w age, coolin s waters in	face water, ater, roof g water or	, ground runoff, polluted	·
	(c)	No person shall di charged any of the or wastes into the	e following	described	waters	
		ture higher than (2) Any wate more than 100 par of fat, oil or gre	150 degrees er or waste ts per mill ease. er or waste	which may ion, by we which may	contain ight, contain	
		oil, or other flame solid or gas.	mmable or e	ene, napth explosive l has not bee	iquid,	
	·	shavings, metal, plastics, wood or	glass, rags any other	solid or	, tar,	
		substance capable flow in sewers or	of causing other into	g obstructi erfereice W	APR 1 - 1980	
	*Indicates +Indicates	new rate or text change				eine (
CANCELLED May 22, 2019 Missouri Public		MAR - 1 1980		Publ	o Service Commit	
Service Commission WM-2018-0116; YS-2019-0	DATE OF ISS	UEmonth_day_year	DA	re effectiv	E month day	1980 year
•		James F. Morris,	Pre	esident. St	00 E Sunshi	
	ISSUED BY—	name of o		title		ress

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FORM NO. 13	P.S.C.MO. No	1	∫Origina	al \ SHEET No. 15
		-		$\begin{pmatrix} 1 \\ 1 \end{pmatrix}$ SHEET No. 15
Cancel	ling P.S.C.MO. No		f Origina	SHEET No
			Revise	d /
	UTILITY COMPANY	For	CHALET CITY	VEST SUBDIVISION,
Name of Is	suing Corporation	r 01 -	Community, GREENE COUNT	Town or City

	or issuing corporation	GREENE	COUNTY, MISSOU	y RI
	Rules and Regulation Rendering of S	ons Governing Service	REGEIVE	
Rule 6	IMPROPER OR EXCESSIVE (continued) proper operation of to (7) Any waters than 5.0 or higher the corrosive property can be a continued. The corrosive property can be a continued to structures, of the sewage works.	the sewage work or wastes havi an 9.0, or hav	ing any other	
·			FILED APR 1 - 1980	
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May 22, 2019
Missouri Public
Service Commission
WM-2018-0116; YS-2019-0189

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month day year

2200 E. Sunshine,
Springfield, MO 65804

James F. Morris, ISSUED BYname of officer

President, title

EODM NO 10	•				- -	
FORM NO. 13	P.S.C.MO. No1			∫ Original	SHEET NO 16	S
	· · · · · · · · · · · · · · · · · · ·			Revised	$\}$ SHEET No. 10	<u>'</u>
Canc	elling P.S.C.MO. No			∫ Original	SHEET No	
	-			Revised	}	_
THE WILLOW	VS UTILITY COMPANY	F	CHALET	CITY W	EST SHEDIVICIO	אר

Name of Issuing Corporation Community, Town or City GREENE COUNTY, MISSOURI Rules and Regulations Govern Rendering of Service FEB 2.9 1980 Rule 7 DISCONTINUANCE OF SERVICE BY COMPAN (a) The Company reserves the right to shut offMISSOURI services for any of the following reachinservice Commission For failure to comply with these rules and regulations. For nonpayment of utility bill (see Rule 9). (2) (3) For resale of sewer service. (4) For an unauthorized sewer connection to Company mains. Discontinuance of service to a premise for (b) , violation of these Rules and Regulations shall not prevent the Company from pursuing any lawful remedy by action at law or otherwise for the collection of moneys due from the Customer. In case the Company discontinues its service for (c) any violation of these Rules and Regulations, then any moneys due the Company shall become immediately due and payable. (d) The Company has the right to refuse or to discontinue service to any premises to protect itself against fraud or abuse. At least thirty (30) days prior to physical (e) discontinuance of service, the Company will mail a written notice to the Customer by registered or certified mail, return receipt requested, with a copy thereof forwarded to the Public Service Commission. Said notice shall state the violation and service may be discontinued at any time after the expiration of the notice period, provided satisfactory arrangements for continuance of the service have not been made by the Customer and the Company. This thirty (30) day notice may be waived where dischar materials which might be detrimental Follthe health and safety of the public or cause damage to the sewer system of the Company is discovered.

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CANCELLED
May 22, 2019
Missouri Public
Service Commission

Missouri Public DATE OF ISSUE Service Commission
WM-2018-0116; YS-2019-0189

MAR - 1 1980 month day year DATE EFFECTIVE 1980

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2200 E. Sunshine, President, Springfield, MO 65804

	FORM NO. 13	P.S.C.MO. No	<u> </u>		riginal SHEET	No. 17
	Cance	elling P.S.C.MO. No.		(I)	evised / riginal > SHEET	
				{R	evised SHEET	No
	THE WILLOW Name of	S UTILITY COMPA Issuing Corporation	NY For-	CHALET CI	TY WEST SUBD	IVISION,
				GREENE CO	UN POEME (III)	
		Rules an	d Regulation	ne Corrorni		
		Ren	dering of So	ervice	ng FEB 29 19	80
	D. 1 - 7	D.T.G.G.G.V.			MISSOUR	1
		DISCONTINUANCE				nmission
		In the event of protect health	discontinua	ance of se	rvice to	
		customer and the	e Commission	n shall be	notified	
		immediately the the reasons for	reof with a such discor	statement ntinuance.	concerning	
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May 22, 2019	DATE OF ISSUE	MAR - 1 1980	DAT	TE EFFECTI	VE APR -	1 1980
WM-2018-0116; YS-2019-0	Ta	month day year mes F. Morris,			month day 2200 E. Suns	shine.
	ISSUED BY————	name of c	officer	esident,	Springfield addr	_MO_65804

	ancelling P.S.C.MO. No. SHEET Revised SHEET	' No
	LOWS UTILITY COMPANY of Issuing Corporation For CHALET CITY WEST SUB Community, Town or C GREENE COUNTY, MISSOU	ity
	Rules and Regulations Governing Rendering of Service	3(4)
Rule 8	INTERRUPTIONS IN SERVICE FEB 29 1980	
(a)	The Company reserves the right to limit MESCURI service in its collecting sewers a Public Scripe for the purpose of making repairs to the sewer system.	
(b)	Whenever service is limited for repairs, all Customers affected by such limitation will be notified in advance whenever it is possible to do so. Every effort will be made to minimize limitation of service.	
(c)	No refunds of charges for water service will be made for limitations of service unless due to willful misconduct of the Company.	
(d)	In order to avoid overloading capacities of the Company's collecting sewers and treatment facilities, the Company reserves the right, at all times, to determine the limit of, and regulate, in a reasonable and nondiscriminatory manner, the maximum amounts or strength of the wastes discharged into the Company's collecting sewers.	
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CANCELLED May 22, 2019 Missouri Public Service Commission WM-2018-0116; YS-2019

James F. Morris, ISSUED BY-

President,

2200 E. Sunshine, Springfield, MO 65804 address

	FORM NO. 13	P.S.C.MO. No	1	Original SHEET N	0. 19
	Cano	celling P.S.C.MO. No		Revised Soriginal SHEET No.	
				(Revised)	
		NS UTILITY COMPANY Issuing Corporation	For	CITY WEST SUBDIV	ISION,
			GREENE	SWEET SWEET	
		Rules and Regula	ations Governing		
		Rendering o	of Service	FEB 29 1980	
	Rule 9	BILLS FOR SERVICE	,		
	(a)	The charges for set the rates specifie	ed in the applica		ssion
		on file with the M mission. The poir shall be at the se	Missouri Public S it of assumption	ervice Com- of sewer service	
,		charges for connection forth in Rule 10.	ction or disconne	. Service ction are set	
	(b)	A Customer who has to a premise shall furnished to such notifies the Compa service.	. be held liable premise until th	for all service e Customer	
	(c)	Customers are liab service charges for from the date of of given five (5) day and time of discontant the Company has the disconnect.	or sewer service connection until rs' notice of the unection by regis	to the premises the Company is date, place tered mail	
	(b)	Bills for sewer severed to the Custo the records of the receive the bill w from the obligation	mer's last addre Company, but fa Vill not relieve	ss as shown by ilure to the Customer	
	(e)	Payments shall be Company or at such located as may be	other place as	conveniently	
	· (f)	A separate bill sh Customer's sewer s	all be rendered :	for each	
	(g)	to charge commerci	ce and such bills the due date inc e Company shall l	s shall be L 5 digated on the have the right	
CANCELLED	*Indicates ne +Indicates ch	basis in arrears. www.rate.or.text lange			1
May 22, 2019 Missouri Public	L	MAR - 1 1980		Public Service Com	
Service Commission WM-2018-0116; YS-2019-	DATE OF ISSUE	month day year	DATE EFFEC	month day	080 vear
				2200 E. Sunst	ino

ISSUED BY-

James F. Morris,

month day year 2200 E. Sunshine, Springfield, MO 65804

President, Š

address

•	FORM NO. 13	P.S.C.MO, No	<u>l</u>	Original SHEET No. 20
	Ca	ncelling P.S.C.MO. No		(Revised)
				Original SHEET No
		OWS UTILITY COMPANY	For	CITY WEST SUBDIVISION,
	Name	of Issuing Corporation	Co	COUNTY DATESOURY
		Rules and Regula Rendering o	ations Governing of Service	FEB 29 1980
				MISSOURI
	Rule 9	BILLS FOR SERVICE	(continued)	Public Service Commission
	(h)	The Company or the bills rendered und quantity of service clerical error.	der mistake of fa	ct as to the
	(i)	All bills for sewer after the due date may be discontinued written notice by Company.	stated on the bed after thirty (ill. Service
·	(j)	When bills are renthan a complete binection or terminal shall be for the property or basis for the character water used, or residential rate, Customers terminat service shall pay minimum.	alling period due ation of service, proportionate par where water usage, at the appropriate whichever is applicing with less the	to the con- the billing t of the ge is the priate rate part of the licable. an one month's
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				FILED
				APR 1 - 1980
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CANCELLED May 22, 2019 Missouri Public		MAR - 1 1980	· · · · · · · · · · · · · · · · · · ·	APR - 1 1980
Missouri Public rvice Commission 8-0116; YS-2019-0	DATE OF ISSU		DATE EFFEC	7 1 1 V L
		James F. Morris,	Presid	month day year 2200 E. Sunshine,
	ISSUED BY—	name of offi		

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FORM NO. 13	P.S.C.MO. No. 1 (Original) SHEET No. Revised	21
Can	celling P.S.C.MO. No. (Original) SHEET No. (Revised)	·
	OWS UTILITY COMPANY For CHALET CITY WEST SUBDIVIS	ION
Name o	Community, Town or City GREENE COUNTY, MISSOURI	
	Rules and Regulations Government Rendering of Service	
Rule 10	SERVICE CHARGES FEB 29 1980	
(a)	An application for a service connection, MSSOURI discontinuation of existing service Unitarios Commission during the Company's regular business hours without charge.	
(b)	A connection of service to a specific Customer which was discontinued in accordance with Rule 7 will be at the expense of the Customer.	
(c)	A serviceman call during the Company's regular business hours which results in collection of a delinquent account (in lieu of discontinuance in accordance with Rule 7) shall require collection of the delinquent amount plus a two dollar (\$2.00) net service charge.	
(d)	A service call at any time other than during the Company's regular business hours for connection, or any other reason except a malfunction of Company facilities, shall require a service charge of Ten Dollars (\$10.00) net. In instances where such a service call is for collection of a delinquent account, this service charge shall be collected in addition to any other amounts due.	
(e)	Company personnel will not work upon piping or facilities not owned by the Company.	
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*Indicates new rate or text

+Indicates change

APR 1 - 1980

Public Service Commission

CANCELLED May 22, 2019 Missouri Public

MAR - 1 1980 month day year Service Commission DATE OF ISSUE __ WM-2018-0116; YS-2019-0189

DATE EFFECTIVE_

APR - 1 1980

James F. Morris,

President,

we month day year 2200 E. Sunshine, Springfield, MO 65804 address

	FORM NO. 13	P.S.C.MO, No	1	{Original) SHEE	T No. 22
		elling P.S.C.MO. No		Revised { Original SHEE' Revised }	
		S UTILITY COMPANY Issuing Corporation	FOR	LET CITY WEST SUB Community, Town or C	City
		Rules and Regula		ENE COUNTY, MISSO	URI
		Rendering o	of Service		
		SPECIAL CONTRACT 1			
		In the event that proposes to discharable high voto require an enlar sewage treatment proposes to require an enlar sewage treatment proposes to service shall be proposed to which the cost financed in such a reasonable to both constitute a burde existing Customers	argement of Coolant or the obtained or the obtained to so the construction provided to so the conditions ract, in form mission of Mi	ompany's existing construction of a nt, and/or the of sewer lines, uch Customer of a mutually approved by the issouri, pursuant ovements will be to be fair and so as not to ompany or the	3
				FOLE	
•	*Indicates ne +Indicates ch	w rate or text		APR 1 - 198	
CANCELLED May 22, 2019 Missouri Public	L	MAR - 1 1980		Public Service Com	1 1980
Service Commission WM-2018-0116; YS-201		month day year	DATE E	FFECTIVE	

James F. Morris, ISSUED BY-

month day year

month day year

2200 E. Sunshine
Springfield, MO 65804
le address

name of officer

title