GENERAL AND LOCAL EXCHANGE TARIFF

- 3) Low Income Assistance can only be associated with the primary residential connection.
- 4) Toll blocking is available to low income assistance customers at no charge.
- 5) Deposit requirements do not apply to a Lifeline Assistance Service customer if the customer voluntarily elects Toll Blocking Service.
- 6) Lifeline Assistance Service may not be disconnected for non-payment of nonregulated charges.
- 7) Customers eligible under the established criteria will receive the following benefits:

Federal credit of \$9.25 State of Missouri credit of \$6.50

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Waiver of the Federal Universal Service Fund Recovery Charge

- c. Disabled Assistance
 - 1) A disabled customer, or a dependent, is a customer who requests or receives basic single line residential service, as defined in 5.a. preceding and meets the eligibility requirements set forth below.
 - 2) Disabled assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they, or a dependent in the household, are totally and permanently disabled or blind and receiving any of the following:
 - a) Federal Social Security Disability benefits
 - b) Federal Supplemental Security benefits
 - c) Veterans Administration benefits

Issued: September 8, 2014 Effective: October 1, 2014

GENERAL AND LOCAL EXCHANGE TARIFF

- d) State blind pension pursuant to Section 209.010 to 209.160 RSMo
- e) State aid to blind person pursuant to Section 209.240 RSMo
- f) State supplemental payments pursuant to Section 208.030 RSMo Section 660.100.2 RSMo2000
- g) Customers eligible under the established criteria can receive a discount equal to the amount approved by the Missouri Public Service Commission from their bill for basic single line residential service, as defined in 5.a.

Missouri Baseline Amount \$6.50

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- d. Missouri Universal Service Fund
 - 1) The company will place on each retail end-user customer's bill, a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the Commission.
 - 2) The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund."
 - 3) The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010.

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