

Attachment B
Sample Business Customer Notice

In order to comply with 2013 Federal Communications Commission local phone service mandates, KLM Telephone Company must increase local phone service rates. However, to enhance the value of local phone service, KLM Telephone Company will now include caller ID service as part of our local phone service package.

Effective June 1, 2013, KLM's rates for business local phone service will increase from \$12.75 to \$20 for the first business line. Additional lines will increase from \$12.75 to \$14. Caller ID, which is valued at \$4.95, will be rolled into the local phone service price. KLM Classics Feature Package pricing will be \$3.95 per month. Voice mail service will be added to the KLM Ultimate Feature Package with no change in price. **Bundle pricing remains the same, which continues to offer the best value for multiple services.**

Our commitment to you to provide quality service at affordable pricing stands firm. If you have any questions, please contact our Customer Service Office at 1.888.438.4490.

We value you as a customer and look forward to serving your communications needs for many years to come.

Attachment B
Sample Residential Customer Notice

In order to comply with 2013 Federal Communications Commission local phone service mandates, KLM Telephone Company must increase local phone service rates. However, to enhance the value of local phone service, KLM Telephone Company will now include caller ID service as part of our local phone service package.

Effective June 1, 2013, KLM's rates for residential local phone service will increase from \$10 to \$14. Caller ID, which is valued at \$4.95, will be rolled into the local phone service price of \$14. KLM Classics Feature Package pricing will be \$3.95 per month. Voice mail service will be added to the KLM Ultimate Feature Package with no change in price. **Bundle pricing remains the same, which continues to offer the best value for multiple services.**

Our commitment to you to provide quality service at affordable pricing stands firm. If you have any questions, please contact our Customer Service Office at 1.888.438.4490.

We value you as a customer and look forward to serving your communications needs for many years to come.