

Riverside Utility Company
Name of Issuing Corporation

For Missouri Certified Service Area
Community, Town or City
Water Division

Rules and Regulations Governing
Rendering of Service

RECEIVED

SEP 16 1993

Rule 1 DEFINITIONS (continued)

MISSOURI
Public Service Commission

- (q) A "MOBILE HOME(S)" shall be defined as a dwelling unit normally mounted on a trailer for the purpose of transporting.
- (r) A "MOBILE HOME PARK" is an area comprised of two (2) or more spaces for the semi-permanent setup of mobile homes.
- (s) A "MULTI-FAMILY DWELLING UNIT" is a building constructed under one roof that is separated into more than one dwelling unit (i.e. duplex, fourplex, etc.)
- (t) The term "RESIDENTIAL CUSTOMER" shall designate the person(s) occupying a building or portion of building in the case of a multi-family dwelling under one (1) roof which is owned, leased, or rented by one (1) party and occupied as a residence.
- (u) The "SERVICE CONNECTION" is the tapping saddle, corporation stop, piping, meter, and meter setting associated with providing water service from the Company's main to the Customer's property line or meter setting location.
- (v) "SUBDIVISION" shall mean the legal dividing of a tract of land into two (2) or more tracts, lots or parcels.
- (w) The Company's "TECHNICAL SPECIFICATIONS" shall consist of the minimum acceptable construction standards for the material and installation practices associated with the installation of water piping and ~~and~~

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MISSOURI
Public Service Commission

DATE OF ISSUE September 16, 1993 DATE EFFECTIVE October 16, 1993
month day year month day year

ISSUED BY Milton E. Leeds, President, P.O. Box 7017, Jefferson City, Mo. 65102
name of officer title address

Riverside Utility Company
Name of Issuing Corporation

For Taney County, Missouri
Community, Town or City
Water Division _____

Rules and Regulations Governing
Rendering of Service

MAY 12 1992

Rule 1 DEFINITIONS (continued)

MISSOURI
Public Service Commission

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ISSUED BY Milton E. Leeds President, P.O. Box 7017, Jefferson City, MO.
name of officer title address

Riverside Utility Company
Name of Issuing Corporation

For Missouri Certificated Service Area
Community, Town or City

Water Division

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Rules and Regulations Governing
Rendering of Service

SEP 16 1993

Rule 1 DEFINITION (continued)

MISSOURI
Public Service Commission

appurtenances and will be available at the
Company's office.

(x) A "TEMPORARY DISCONTINUANCE OF SERVICE" shall
be considered any period of time less than
twelve (12) months during which a Customer's
water service was disconnected or turned off.

(y) The word "UNIT" shall be used herein to
define the individual premises occupied by an
entity and shall include any mobile home or
any building, whether residential, commercial
or industrial, owned or leased and each unit
of any multi-unit structure or complex.

(z) A Customer's "WATER SERVICE LINE" is a pipe
with appurtenances installed, owned and
maintained by the Customer, used to conduct
water to the Customer's unit from the
property line or outdoor meter setting
immediately adjacent (i.e. within ten (10)
feet) to the property line or Company owned
main, including the connection to the meter
setting. If the property line is in a
street, then the said Customer's water
service line shall be deemed to begin at the
edge of the street abutting the Customer's
property.

(aa) A "SEASONAL CUSTOMER" shall be defined as a
Residential Customer occupying the unit
served for a period of less than one hundred
and eighty (180) days of the calendar year.

(ab) A "NON-SEASONAL CUSTOMER" shall be defined as
a Residential Customer occupying the unit
served for a period of at least one hundred
and eighty (180) days of the calendar year.

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name of officer title address

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Riverside Utility Company
Name of Issuing Corporation

For Missouri Certificated Service Area
Community, Town or City
Water Division

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Rules and Regulations Governing
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Rule 1 DEFINITION (continued)

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name of officer

Public Service Commission
MISSOURI
P.O. Box 7017, Jefferson City, MO.
title address

FORM NO. 13

P.S.C.MO. No. 2

{ Original } SHEET No. WRR 5
{ REVISION }

Cancelling P.S.C.MO. No. _____

{ Original } SHEET No. _____
{ REVISION }

Riverside Utility Company
Name of Issuing Corporation

For Taney County, Missouri
Community, Town or City
Water Division

Rules and Regulations Governing
Rendering of Service

MAY 12 1992

Rule. 1 DEFINITION (continued)

MISSOURI
Public Service Commission

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BY John R. S. WRR 5
Public Service Commission
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ISSUED BY Milton E. Leeds
name of officer
Milton E. Leeds

President, P.O. Box 7017, Jefferson City,
title address

FORM NO. 13 P.S.C.MO. No. 2 1st ~~Original~~ SHEET No. WRR 6
 { Revised }
 Cancelling P.S.C.MO. No. 2 { Original } SHEET No. WRR 6
 { Revised }

Riverside Utility Company For Missouri Certificated Service Area
 Name of Issuing Corporation Community, Town or City
 Water Division

<u>Rules and Regulations Governing</u> <u>Rendering of Service</u>	RECEIVED SEP 16 1993 MISSOURI Public Service Commission
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ISSUED BY Milton E. Leeds, President, P.O. Box 7017, Jefferson City, Mo. 65102
 name of officer title address

FORM NO. 13

P.S.C.MO. No. 2

{ Original }
{ ~~REVISED~~ }
{ Original }
{ ~~REVISED~~ }

SHEET No. WRR 6

Cancelling P.S.C.MO. No. _____

SHEET No. _____

Riverside Utility Company
Name of Issuing Corporation

For Taney County, Missouri
Community, Town or City
Water Division
Water Division

Rules and Regulations Governing
Rendering of Service

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Public Service Commission

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Milton E. Leeds
name of officer

President, P.O. Box 7017, Jefferson City,
title address

FORM NO. 13 P.S.C.MO. No. 2 1st ~~Original~~ SHEET No. WRR 7
Cancelling P.S.C.MO. No. 2 ~~Revised~~ ~~Original~~ SHEET No. WRR 7
~~Revised~~

Riverside Utility Company For Missouri Certificated Service Area
Name of Issuing Corporation Community, Town or City
Water Division

Rules and Regulations Governing Rendering of Service	
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FORM NO. 13

P.S.C.MO. No. 2

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Cancelling P.S.C.MO. No. _____

{ Original } SHEET No. _____
{ ~~RECEIVED~~ }

Riverside Utility Company
Name of Issuing Corporation

For Taney County, Missouri
Community, Town or City
Water Division

Rules and Regulations Governing
Rendering of Service

MAY 12 1992

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Public Service Comm.

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Milton E. Leeds name of officer

President, P.O. Box 7017, Jefferson City,
title address

Riverside Utility Company For Missouri Certificated Service Area
Name of Issuing Corporation Community, Town or City
Water Division

Rules and Regulations Governing
Rendering of Service

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MISSOURI
Public Service Commission

Rule 2 GENERAL

- (a) Every water Customer, upon signing an application for any water service rendered by the Company, or upon taking of water service, shall be considered to have expressed consent to be bound by these rates, Rules and Regulations.
- (b) The Company's Rules and Regulations governing rendering of service are set forth in these numbered sheets. The rates applicable to appropriate class of water service or service areas are set forth in rate schedules and constitute a part of these Rules and Regulations.
- (c) The Company reserves the right, subject to the authority of the Missouri Public Service Commission, to prescribe additional rates, Rules or Regulations or to alter existing rates, Rules or Regulations as it may from time to time deem necessary and proper.
- (d) After the effective date of these Rules and Regulations, all new facilities, construction contracts, and written agreements shall conform to these Rules and Regulations in accordance with the statutes of the State of Missouri and of the Missouri Public Service Commission. Preexisting facilities that do not comply with applicable Rules and Regulations may remain, provided that their existence does not constitute a service problem or improper use, and reconstruction is not practical.

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ISSUED BY Milton E. Leeds, President, P.O. Box 7017, Jefferson City, Mo. 65102
name of officer title address

FORM NO. 13

P.S.C.MO. No. 2

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Cancelling P.S.C.MO. No. 1

{ Original } SHEET No. 4
{ ~~REVISED~~ }

Riverside Utility Company
Name of Issuing Corporation

For Taney County, Missouri
Community, Town or City
Water Division

Rules and Regulations Governing
Rendering of Service MAY 12 1992

Rule 2 GENERAL

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BY WRS/WRR JUN 12 1992
Public Service Commission
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ISSUED BY Milton E. Leeds President, P.O. Box 7017, Jefferson City,
name of officer title address
Milton E. Leeds

Riverside Utility Company
Name of Issuing Corporation

For Missouri Certificated Service Area
Community, Town or City
Water Division

Rules and Regulations Governing
Rendering of Service

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SEP 16 1993

Rule 2 GENERAL (continued)

MISSOURI
Public Service Commission

(e) The Company shall have the right to enter upon the Customer's premises for the purpose of inspecting for compliance with these Rules and Regulations. Company personnel shall also have the right to enter the Customer's property or premises for the purpose of terminating service to that Customer. Company personnel shall identify themselves and such inspections or shut-offs shall be conducted during reasonable hours.

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MISSOURI
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ISSUED BY Milton E. Leeds, President, P.O. Box 7017, Jefferson City, Mo. 65102
name of officer title address

FORM NO. 13

P.S.C.MO. No. 2

{ Original } SHEET No. WRR 9
{ REVENUE }

Cancelling P.S.C.MO. No. _____

{ Original } SHEET No. _____
{ REVENUE }

Riverside Utility Company
Name of Issuing Corporation

For Taney County, Missouri
Community, Town or City
Water Division
Water Division

Rules and Regulations Governing Rendering of Service		RECEIVED MAY 12 1992 MAY 12 1992
Rule 2 <u>GENERAL</u> (continued)		MISSOURI Public Service Commission
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<p>CANCELLED</p> <p>OCT 16 1993 BY <u>LeV R.S. # WRR 9</u> Public Service Commission MISSOURI</p>		
<p>FILED</p> <p>JUN 12 1992 MO. PUBLIC SERVICE COMM.</p>		
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ISSUED BY Milton E. Leeds
Milton E. Leeds
name of officer

President, P.O. Box 7017, Jefferson City,
title address

FORM NO. 13 P.S.C.MO. No. 2 1st ~~Original~~ SHEET No. WRR 10

Cancelling P.S.C.MO. No. 2 ~~Revised~~ ~~Original~~ SHEET No. WRR 10

Riverside Utility Company For Missouri Certificated Service Area
Name of Issuing Corporation Community, Town or City
Water Division

Rules and Regulations Governing RECEIVED Rendering of Service	
SEP 16 1993	
Rule 3 <u>COMPANY EMPLOYEES AND CUSTOMER SERVICE</u> MISSOURI Public Service Commission	
(a) Employees or agents of the Company are expressly forbidden to demand or accept any compensation for any services rendered to its Customers except as covered in the Company's Rules and Regulations.	
(b) No employee or agent of the Company shall have the right or authority to bind it by any promise, agreement or representation contrary to the intent of these Rules and Regulations.	
FILED OCT 16 1993 MISSOURI Public Service Commission	
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name of officer title address

FORM NO. 13

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Cancelling P.S.C.MO. No. 1

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{ ~~REVISED~~ }

Riverside Utility Company
Name of Issuing Corporation

For Taney County, Missouri
Community, Town or City
Water Division
Water Division

Rules and Regulations Governing
Rendering of Service

MAY 12 1992

Rule 3 COMPANY EMPLOYEES AND CUSTOMER RELATIONS

MISSOURI
Public Service Commission

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Public Service Commission
MISSOURI

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name of officer
Milton E. Leeds

President, P.O. Box 7017, Jefferson City,
title address

Riverside Utility Company For Missouri Certificated Service Area
Name of Issuing Corporation Community, Town or City
Water Division

Rules and Regulations Governing
Rendering of Service

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SEP 16 1993

Rule 4 APPLICATIONS FOR SERVICE

MISSOURI
Public Service Commission

- (a) A written application for service, signed by the Customer, stating the type of service required and accompanied by the appropriate fees as provided in the Schedule of Service Charges and any other pertinent information, will be required from each Customer before service is provided to any unit. Every Customer, upon signing an application for service rendered by the Company, or upon taking of service, shall be considered to have expressed consent to the Company's rates, Rules and Regulations.
- (b) If service is requested at a point not already served by a main of adequate capacity, a main of adequate size shall be extended as may be necessary according to the Company's Rule 14 for extension of water mains.
- (c) When, in order to provide the service requested, a main extension or other unusual construction or equipment expense is required, the Company shall require a written contract. Said contract may include, but not be limited to the obligations upon the Company and the Applicant, and shall specify a reasonable period of time necessary to provide such service.
- (d) In the event of a change in ownership of, or lease to use the premises, such subsequent owner, lessee must make application for service to the Company. The former owner, or

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MISSOURI
Public Service Commission

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ISSUED BY Milton E. Leeds, President, P.O. Box 7017, Jefferson City, MO. 65102
name of officer title address

FORM NO. 13

P.S.C.MO. No. 2

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Cancelling P.S.C.MO. No. 1

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Riverside Utility Company
Name of Issuing Corporation

For Taney County, Missouri
Community, Town or City
Water Division 1000

Rules and Regulations Governing
Rendering of Service

MAY 12 1992

Rule 4 APPLICATIONS FOR SERVICE

Public Service Commission

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Public Service Commission PUBLIC SERVICE COMM.
MISSOURI

DATE OF ISSUE May 12, 1992
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ISSUED BY Milton E Leeds
name of officer
Milton E. Leeds

President, P.O. Box 7017, Jefferson City,
title address

~~(Original)~~
(Revised)
(Original)
(Revised)

Riverside Utility Company
Name of Issuing Corporation

For Missouri Certified Service Area
Community, Town or City

Water Division

Rules and Regulations Governing
Rendering of Service

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SEP 16 1993

Rule 4 APPLICATIONS FOR SERVICE (continued)

MISSOURI

Customer shall remain liable ^{Public Service Commission} for charges against the service until he has given notice of discontinuance in writing to the Company.

- (e) If a Customer whose service has been discontinued for non-payment of bills or for violation of or failure to comply with any of the regulations of the Company desires a reconnection, such reconnection may be made only after the Customer (a) has paid all unpaid water bills owing for the Company, (b) has paid a reconnection fee as provided in the Schedule of Service Charges and (c) has corrected any condition found in violation of these Rules and Regulations.

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Public Service Commission

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Cancelling P.S.C.MO. No. 1

{ Original }
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SHEET No. 8

Riverside Utility Company
Name of Issuing Corporation

For Taney County, Missouri
Community, Town or City
Water Division

Rules and Regulations Governing
Rendering of Service

MAY 12 1992

Rule 4 APPLICATIONS FOR SERVICE (continued)

MISSOURI

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MISSOURI

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ISSUED BY Milton E. Leeds
name of officer
Milton E. Leeds

President, P.O. Box 7017, Jefferson City,
title address

Riverside Utility Company
Name of Issuing Corporation

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Community, Town or City
Water Division

Rules and Regulations Governing
Rendering of Service

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SEP 16 1993

Rule 5 INSIDE PIPING AND CUSTOMER WATER SERVICE MISSOURI
LINES Public Service Commission

(a) The Company will provide the Customer water service at the outdoor meter or at the property line. Separate units shall be served through separate service lines and meters.

(b) The Service Connection from the water main to the Customer's property line, the meter installation and setting shall be constructed, owned and maintained by the Company. Water service line construction and maintenance from the property line or meter setting when the meter setting is immediately adjacent (i.e. within ten (10) feet) to the property line, including the connection to the meter setting, to the building shall be the responsibility of the Customer. All service line construction and maintenance is subject to inspection by the Company. Customers shall be responsible for the cost of repairing any damage to the Company's lines, meters, and meter installations caused by the Customer, his agent, or tenant.

(c) Existing water service lines may be used in connecting with new buildings only when they are found by examination and testing not to constitute a hazard to the health and safety of any Customer or the Company's facilities, and comply with all Rules in effect at the time of application for service.

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FORM NO. 13

P.S.C.MO. No. 2

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Cancelling P.S.C.MO. No. 1

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{ ~~REVISED~~ }

Riverside Utility Company
Name of Issuing Corporation

For Taney County, Missouri
Community, Town or City
Water Division Jefferson

Rules and Regulations Governing
Rendering of Service

MAY 12 1992

Rule 5 INSIDE PIPING AND CUSTOMER WATER SERVICE MISSOURI
LINES PUBLIC SERVICE COMMISSION

- (a) The Company will provide the Customer water service at the outdoor meter or at the property line. Separate units shall be served through separate service lines and meters.
- (b) The Service Connection from the water main to the Customer's property line, the meter installation and setting shall be constructed, owned and maintained by the Company. Service line construction and maintenance from the property line or meter setting, including the connection to the meter setting, to the building shall be the responsibility of the Customer, and is subject to inspection by the Company. Customers shall be responsible for the cost of repairing any damage to the Company's lines, meters, and meter installations caused by the Customer, his agent, or tenant.
- (c) Existing water service lines may be used in connecting with new buildings only when they are found by examination and testing not to constitute a hazard to the health and safety of any Customer or the Company's facilities, and comply with all Rules in effect at the time of application for service.

CANCELLED

OCT 16 1993
BY LOT R.S. WRR 13 #
Public Service Commission
MISSOURI FILED

JUN 12 1992

MO. PUBLIC SERVICE COMM.

*Indicates new rate or text
+Indicates change

DATE OF ISSUE May 12, 1992
month day year

DATE EFFECTIVE June 12, 1992
month day year

ISSUED BY Milton E. Leeds
name of officer
Milton E. Leeds

President, P.O. Box 7017, Jefferson City,
title address

AQUA RU, INC. d/b/a/ AQUA MISSOURI, INC.
Name of Issuing Corporation

For Missouri Certificated Service Area
Community, Town or City

Water Division

Rules and Regulations

Governing Rendering of Service

Rule 5 INSIDE PIPING AND CUSTOMER WATER SERVICE LINES (continued)

- (d) The Customer's water service lines shall be brought to the unit at a depth of not less than thirty-six (36) inches and have a minimum inside diameter of 3/4 of an inch upon entering the building. The service line shall be valved. This valve must be kept in good repair in order to shut off the water supply and drain the inside plumbing, if necessary.
- (e) The Customer's water service lines and inside piping shall be of material conforming to recognized standards for potable water service, shall have a pressure rating of at least 160 psi working pressure, and shall not contain any lead material. *
- (f) The Company will not install a service connection to a vacant lot.
- (g) Any change in the location of an existing service connection requested by the Customer shall be made at the customer's expense. *
- (h) The Company shall have the right to enter the Customer's premises for purposes of inspection to ensure compliance to these Rules and Regulations. The Company personnel shall identify themselves and make these inspections only at reasonable hours.

* Indicates new rate or text

+ Indicates change

April 1, 2010

DATE OF ISSUE: December 17, 2009

DATE EFFECTIVE: February 1, 2010

ISSUED BY [Signature] President
Name of Officer Title

5400 Business Highway 50, Jefferson City, MO
Address

Riverside Utility Company For Missouri Certificated Service Area
Name of Issuing Corporation Community, Town or City
Water Division

Rules and Regulations Governing
Rendering of Service

RECEIVED

SEP 16 1993

MISSOURI
Public Service Commission

Rule 5 INSIDE PIPING AND CUSTOMER WATER SERVICE
LINES (continued)

- (d) The Customer's water service lines shall be brought to the unit at a depth of not less than thirty-six (36) inches and have a minimum inside diameter of 3/4 of an inch upon entering the building. The service line shall be valved. This valve must be kept in good repair in order to shut off the water supply and drain the inside plumbing, if necessary.
- (e) The Customer's water service lines and inside piping shall be of material conforming to recognized standards for potable water service and shall have a pressure rating of at least 160 psi working pressure.
- (f) The Company will not install a service connection to a vacant lot.
- (g) Any change in the location of an existing service connection requested by the Customer shall be made at his expense.
- (h) The Company shall have the right to enter the Customer's premises for purposes of inspection to ensure compliance to these Rules and Regulations. The Company personnel shall identify themselves and make these inspections only at reasonable hours.

FILED

OCT 16 1993

*Indicates new rate or text
+Indicates change

MISSOURI
Public Service Commission

DATE OF ISSUE September 16, 1993 DATE EFFECTIVE October 16, 1993
month day year month day year

ISSUED BY Milton E. Leeds, President, P.O. Box 7017, Jefferson City, Mo. 65102
name of officer title address

CANCELLED
April 1, 2010
Missouri Public

Service Commission

FORM NO. 13

P.S.C.MO. No. 2

{ Original } SHEET No. WRR 14
{ ~~REVISED~~ }

Cancelling P.S.C.MO. No. _____

{ Original } SHEET No. _____
{ ~~REVISED~~ }

Riverside Utility Company
Name of Issuing Corporation

For Taney County, Missouri
Community, Town or City
Water Division 20307

Rules and Regulations Governing
Rendering of Service

MAY 12 1992

Rule 5 INSIDE PIPING AND CUSTOMER WATER SERVICE
LINES (continued)

- (d) The Customer's water service lines shall be brought to the unit at a depth of not less than thirty-six (36) inches and have a minimum inside diameter of 3/4 of an inch upon entering the building. The service line shall be valved. This valve must be kept in good repair in order to shut off the water supply and drain the inside plumbing, if necessary.
- (e) The Customer's water service lines and inside piping shall be of material conforming to recognized standards for potable water service and shall have a pressure rating of at least 160 psi working pressure.
- (f) The Company will not install a service connection to a vacant lot.
- (g) Any change in the location of an existing service connection requested by the Customer shall be made at his expense.
- (h) The Company shall have the right to enter the Customer's premises for purposes of inspection to ensure compliance to these Rules and Regulations. The Company personnel shall identify themselves and make these inspections only at reasonable hours.

CANCELLED

FILED

OCT 16 1993

JUN 12 1992

BY let R.S. WRR 14 MO. PUBLIC SERVICE COMM.

*Indicates new rate
+Indicates change
Public Service Commission
MISSOURI

DATE OF ISSUE May 12, 1992
month day year

DATE EFFECTIVE June 12, 1992
month day year

ISSUED BY Milton E. Leeds
name of officer
Milton E. Leeds

President, P.O. Box 7017, Jefferson City,
title address

Riverside Utility Company
Name of Issuing Corporation

For Missouri Certified Service Area
Community, Town or City
Water Division

Rules and Regulations Governing
Rendering of Service

RECEIVED

SEP 16 1993

Rule 5 INSIDE PIPING AND CUSTOMER WATER SERVICE LINES (continued) MISSOURI Public Service Commission

(i) Neither Customer's water service lines nor the service connection may be extended along public streets or roadways or through property of others in connecting with the Company's mains, except where the service connection is in the water main easement in order to be connected directly to the main. The service connection and service line must be laid in a straight line and at right angles to the main and the face of the structure or as nearly so as possible. Any deviation from this because of physical obstruction will solely be at the discretion of the Company.

(j) Any Customer having a plumbing arrangement, or a water using device that could allow backsiphonage of any chemical, petroleum, process water, water from a questionable supply, or other substance that could create a health hazard or damage to the water system, shall be required to install and maintain a backflow prevention assembly. This Rule may also apply to Customers on whose premises it is impossible or impractical for the Company to perform a cross connection survey. The device, installation, location and maintenance program shall be approved by the Company.

FILED

OCT 16 1993

*Indicates new rate or text
+Indicates change

MISSOURI
Public Service Commission

DATE OF ISSUE September 16, 1993 DATE EFFECTIVE October 16, 1993
month day year month day year

ISSUED BY Milton E. Leeds, President, P.O. Box 7017, Jefferson City, MO. 65102
name of officer title address

FORM NO. 13

P.S.C.MO. No. 2

{ Original } SHEET No. WRR 15
{ ~~REVISED~~ }

Cancelling P.S.C.MO. No. _____

{ Original } SHEET No. _____
{ ~~REVISED~~ }

Riverside Utility Company
Name of Issuing Corporation

For Taney County, Missouri
Community, Town or City
Water Division

MAY 12 1992

Rules and Regulations Governing
Rendering of Service

MISSOURI

Rule 5 INSIDE PIPING AND CUSTOMER WATER SERVICE
LINES (continued)

- (i) Neither Customer's water service lines nor the service connection may be extended along public streets or roadways or through property of others in connecting with the Company's mains, except where the service connection is in the water main easement in order to be connected directly to the main. The service connection and service line must be laid in a straight line and at right angles to the main and the face of the structure or as nearly so as possible. Any deviation from this because of physical obstruction will solely be at the discretion of the Company.
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CANCELLED

FILED

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JUN 12 1992

BY 1st R-5 WRR 15
Public Service Commission
MISSOURI

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DATE OF ISSUE May 12, 1992
month day year

DATE EFFECTIVE June 12, 1992
month day year

ISSUED BY Milton E. Leeds
name of officer
Milton E. Leeds

President, P.O. Box 7017, Jefferson City,
title address

FORM NO. 13 P.S.C.MO. No. 2 1st ~~Original~~ SHEET No. WRR 16

Cancelling P.S.C.MO. No. 2 ~~Original~~ SHEET No. WRR 16

Riverside Utility Company For Missouri Certificated Service Area
Name of Issuing Corporation Community, Town or City
Water Division

Rules and Regulations Governing Rendering of Service	RECEIVED SEP 16 1993 MISSOURI Public Service Commission
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<p>FILED OCT 16 1993 MISSOURI Public Service Commission</p>	

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+Indicates change

DATE OF ISSUE September 16, 1993 DATE EFFECTIVE October 16, 1993
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ISSUED BY Milton E. Leeds, President, P.O. Box 7017, Jefferson City, Mo. 65102
name of officer title address

FORM NO. 13

P.S.C.MO. No. 2

{ Original } SHEET No. WRR 16
{ REVENUE }

Cancelling P.S.C.MO. No. 1

{ Original } SHEET No. 10
{ REVENUE }

Riverside Utility Company
Name of Issuing Corporation

For Taney County, Missouri
Community, Town or City
Water Division

Rules and Regulations Governing
Rendering of Service

MAY 12 1992

Rule 6 IMPROPER OR EXCESSIVE USE

MISSOURI
Public Service Commission

- (a) No Customer shall be wasteful of the water supplied to his premises by his willful action or inaction. It shall be the responsibility and duty of each Customer to maintain all piping and fixtures at his unit in a good and efficient state of repair at all times.
- (b) No Customer shall make or cause to be made a cross connection between the potable water supply and any source of chemical or bacterial contamination or any other water supply. The Company shall deny or discontinue service where Customer's water service line or inside piping may, in the opinion of the Company, cause a cross-connection with non-potable water or otherwise jeopardize the health and safety of other Customers or the Company's facilities.
- (c) No Customer shall make or cause to be made a connection to a device that will result in excessive water demand or excessive shock, such as water-hammer, to the Company's mains.
- (d) No Customer shall tamper with, remove, or willfully damage a water meter or attempt to operate the shutoff cock on the meter yoke, or allow any such action.

CANCELLED

OCT 16 1993

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BY WARRS # WRR 16
Public Service Commission
MISSOURI

JUN 12 1992

MO. PUBLIC SERVICE COMM.

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DATE OF ISSUE May 12, 1992
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DATE EFFECTIVE June 12, 1992
month day year

ISSUED BY Milton E. Leeds
name of officer

President, P.O. Box 7017, Jefferson City,
title address

Milton E. Leeds

Riverside Utility Company
Name of Issuing Corporation

For Missouri Certificated Service Area
Community, Town or City
Water Division

Rules and Regulations Governing
Rendering of Service

RECEIVED

SEP 16 1993

MISSOURI
Public Service Commission

Rule 6 IMPROPER OR EXCESSIVE USE

- (a) No Customer shall be wasteful of the water supplied to his premises by his willful action or inaction. It shall be the responsibility and duty of each Customer to maintain all piping and fixtures at his unit in a good and efficient state of repair at all times.
- (b) No Customer shall make or cause to be made a cross connection between the potable water supply and any source of chemical or bacterial contamination or any other water supply. The Company shall deny or discontinue service where Customer's water service line or inside piping may, in the opinion of the Company, cause a cross-connection with non-potable water or otherwise jeopardize the health and safety of other Customers or the Company's facilities.
- (c) No Customer shall make or cause to be made a connection to a device that will result in excessive water demand or excessive shock, such as water-hammer, to the Company's mains.
- (d) No Customer shall tamper with, remove, or willfully damage a water meter or attempt to operate the shutoff cock on the meter yoke, or allow any such action.

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+Indicates change

MISSOURI
Public Service Commission

DATE OF ISSUE September 16, 1993
month day year

DATE EFFECTIVE October 16, 1993
month day year

ISSUED BY Milton E. Leeds, President, P.O. Box 7017, Jefferson City, MO. 65102
name of officer title address

FORM NO. 13

P.S.C.MO. No. 2

{ Original } SHEET No. WRR 17
{ REVISION }

Cancelling P.S.C.MO. No. _____

{ Original } SHEET No. _____
{ REVISION }

Riverside Utility Company
Name of Issuing Corporation

For Taney County, Missouri
Community, Town or City
Water Division

Rules and Regulations Governing
Rendering of Service

MAY 12 1992

Rule 6 IMPROPER OR EXCESSIVE USE (continued) MISSOURI
Public Service Comm.

- (e) No Customer shall attempt to take unmetered water from the Company mains either by an unauthorized tap or direct connection to service connection nor by connection to a fire hydrant.
- (f) Customers will not be permitted to supply water in any way to premises other than the service address.
- (g) Motor vehicle washing, lawn and garden sprinkling or watering, or other excessive use of water may be regulated or prohibited by the Company.

CANCELLED

OCT 10 1993
BY 1st R.S. # WRR 17
Public Service Commission
MISSOURI

FILED

JUN 12 1992

MO. PUBLIC SERVICE COMM.

*Indicates new rate or text
+Indicates change

DATE OF ISSUE May 12, 1992
month day year

DATE EFFECTIVE June 12, 1992
month day year

ISSUED BY Milton E. Leeds
name of officer
Milton E. Leeds

President, P.O. Box 7017, Jefferson City,
title address

FORM NO. 13 P.S.C.MO. No. 2 1st Original SHEET No. WRR 18

Cancelling P.S.C.MO. No. 2 Revised Original SHEET No. WRR 18
Revised

Riverside Utility Company For Missouri Certificated Service Area
Name of Issuing Corporation Community, Town or City
Water Division

Rules and Regulations Governing RECEIVED Rendering of Service
SEP 16 1993 MISSOURI Public Service Commission
<p>Rule 6 IMPROPER OR EXCESSIVE USE (continued)</p> <p>(e) No Customer shall attempt to take unmetered water from the Company mains either by an unauthorized tap or direct connection to service connection nor by connection to a fire hydrant.</p> <p>(f) Customers will not be permitted to supply water in any way to premises other than the service address.</p> <p>(g) Motor vehicle washing, lawn and garden sprinkling or watering, or other excessive use of water may be regulated or prohibited by the Company.</p>
<div style="text-align: right; font-size: 2em; font-weight: bold; margin-bottom: 10px;">FILED</div> <div style="text-align: right; font-size: 1.2em; font-weight: bold; margin-bottom: 10px;">OCT 16 1993</div> <div style="text-align: right; font-size: 0.8em;"> MISSOURI Public Service Commission </div>
<p>*Indicates new rate or text †Indicates change</p>

DATE OF ISSUE September 16, 1993 DATE EFFECTIVE October 16, 1993
month day year month day year

ISSUED BY Milton E. Leeds, President, P.O. Box 7017, Jefferson City, MO. 65102
name of officer title address

FORM NO. 13

P.S.C.MO. No. 2

{ Original } SHEET No. WRR 18
{ REVENUE }

Cancelling P.S.C.MO. No. 1

{ Original } SHEET No. 11
{ REVENUE }

Riverside Utility Company
Name of Issuing Corporation

For Taney County, Missouri
Community, Town or City
Water Division

Rules and Regulations Governing Rendering of Service		MAY 12 1992
Rule 7 <u>DISCONTINUANCE OF WATER SERVICE BY COMPANY</u>		
<p>(a) The Company may discontinue service for any of the following reasons:</p> <ol style="list-style-type: none"> 1. Nonpayment of a delinquent account not in dispute. 2. Failure to post a security deposit or guarantee acceptable to the Company. 3. Unauthorized interference, diversion or use of the Company's service situated or delivered on or about the Customer's premises. 4. Failure to comply with the terms and conditions of a settlement and/or payment agreement. 5. Refusal to grant access at reasonable times to equipment installed upon the premises of the Customer to Company personnel for the purpose of inspection, meter reading, maintenance, or replacement. 6. Violation of any of these Rules and Regulations on file with and approved by the Missouri Public Service Commission, or for any condition which adversely affects the safety of the Customer or other persons, or the integrity of the Company's delivery system. 		
<p>CANCELLED</p> <p>OCT 16 1993</p> <p>BY <u>let R.S. # WRR 18</u></p> <p>Public Service Commission</p> <p>MISSOURI</p>		<p>FILED</p> <p>JUN 12 1992</p> <p>MO. PUBLIC SERVICE COMM.</p>

*Indicates new rate or text
+Indicates change

DATE OF ISSUE May 12 1992
month day year

DATE EFFECTIVE June 12 1992
month day year

ISSUED BY Milton E. Leeds
name of officer
Milton E. Leeds

President, P.O. Box 7017, Jefferson City,
title address

Riverside Utility Company
Name of Issuing Corporation

For Missouri Certificated Service Area
Community, Town or City
Water Division

Rules and Regulations Governing

Rendering of Service

RECEIVED

SEP 16 1993

MISSOURI
Public Service Commission

Rule 7 DISCONTINUANCE OF WATER SERVICE BY COMPANY

(a) The Company may discontinue service for any of the following reasons:

1. Nonpayment of a delinquent account not in dispute.
2. Failure to post a security deposit or guarantee acceptable to the Company.
3. Unauthorized interference, diversion or use of the Company's service situated or delivered on or about the Customer's premises.
4. Failure to comply with the terms and conditions of a settlement and/or payment agreement.
5. Refusal to grant access at reasonable times to equipment installed upon the premises of the Customer to Company personnel for the purpose of inspection, meter reading, maintenance, or replacement.
6. Violation of any of these Rules and Regulations on file with and approved by the Missouri Public Service Commission, or for any condition which adversely affects the safety of the Customer or other persons, or the integrity of the Company's delivery system.

FILED

OCT 16 1993

MISSOURI
Public Service Commission

*Indicates new rate or text
+Indicates change

DATE OF ISSUE September 16, 1993 DATE EFFECTIVE October 16, 1993
month day year month day year

ISSUED BY Milton E. Leeds, President, P.O. Box 7017, Jefferson City, MO. 65102
name of officer title address

FORM NO. 13

P.S.C.MO. No. 2

{ Original } SHEET No. WRR 19
{ RECEIVED }

Cancelling P.S.C.MO. No. _____

{ Original } SHEET No. _____
{ RECEIVED }

Riverside Utility Company
Name of Issuing Corporation

For Taney County, Missouri
Community, Town, or City
Water Division RECEIVED

Rules and Regulations Governing Rendering of Service	
MAY 27 1992	
Rule 7 DISCONTINUANCE OF WATER SERVICE BY COMPANY (continued)	
(b)	The Company may discontinue service after notice by first class mail is sent to the Customer at least six (6) days prior to the date of the proposed discontinuance. If written notice is hand delivered to the Customer, it shall be done at least forty-eight (48) hours prior to discontinuance. Service of notice by mail is complete upon mailing.
(c)	The Company shall make reasonable effort to communicate with the Customer regarding the reason(s) for discontinuance of service, and the resolution. If discontinuance of service would affect an occupant who is not the Company's Customer, or is not responsible for payment of the bill, then the Company shall make reasonable effort to inform such occupant(s) of the matter.
(d)	The Company shall postpone the discontinuance if personnel will not be available to restore service the same day, or if personnel will not be available to restore service the following day. The Company also shall postpone discontinuance if a medical emergency exists on the premises, however the postponement may be limited to twenty-one (21) days, and the Company may require proof of a medical emergency.
CANCELLED	
FILED	
OCT 16 1993 BY <u>Let R.S. WRR19</u> Public Service Commissioner, MO. PUBLIC SERVICE COMM. MISSOURI	
*Indicates new rate or text +Indicates change	

DATE OF ISSUE May 12, 1992
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month day year

ISSUED BY Milton E Leeds
name of officer
Milton E. Leeds

President, P.O. Box 7017, Jefferson City,
title address

Riverside Utility Company
Name of Issuing Corporation

For Missouri Certificated Area
Community, Town or City
Water Division

Rules and Regulations
Governing Rendering of Service

RECEIVED

JUN 20 1996

MISSOURI
Public Service Commission

Rule 7 DISCONTINUANCE OF WATER SERVICE BY COMPANY
(continued)

- (b) The Company may discontinue service after notice by first class mail is sent to the Customer at least ten (10) days prior to the date of the proposed discontinuance. If written notice is hand delivered to the Customer, it shall be done at least ninety-six (96) hours prior to discontinuance. Service of notice by mail is complete upon mailing.
- (c) The Company shall make reasonable effort to communicate with the Customer regarding the reason(s) for discontinuance of service, and the resolution. If discontinuance of service would affect an occupant who is not the Company's Customer, or is not responsible for payment of the bill, then the Company shall make reasonable effort to inform such occupant(s) of the matter.
- (d) The Company shall postpone the discontinuance if personnel will not be available to restore service the same day, or if personnel will not be available to restore service the following day. The Company also shall postpone discontinuance if a medical emergency exists on the premises, however the postponement may be limited to twenty-one (21) days, and the Company may require proof of a medical emergency.

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*Indicates new rate or text
+Indicates change

JUL 20 1996

DATE OF ISSUE June 20, 1996
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DATE EFFECTIVE July 20, 1996
month day year

MO. PUBLIC SERVICE COMM

ISSUED BY Garah F. Helms, President, P.O. Box 7017, Jefferson City, MO 65102
name of officer title address

~~Original~~
Revised
Original
~~Revised~~

Riverside Utility Company
Name of Issuing Corporation

For Missouri Certificated Service Area
Community, Town or City
Water Division

RECEIVED

Rules and Regulations Governing
Rendering of Service

SEP 16 1993

Rule 7 DISCONTINUANCE OF WATER SERVICE BY ^{MISSOURI} ~~Service~~ Commission
(continued)

(b) The Company may discontinue service after notice by first class mail is sent to the Customer at least six (6) days prior to the date of the proposed discontinuance. If written notice is hand delivered to the Customer, it shall be done at least forty-eight (48) hours prior to discontinuance. Service of notice by mail is complete upon mailing.

(c) The Company shall make reasonable effort to communicate with the Customer regarding the reason(s) for discontinuance of service, and the resolution. If discontinuance of service would affect an occupant who is not the Company's Customer, or is not responsible for payment of the bill, then the Company shall make reasonable effort to inform such occupant(s) of the matter.

(d) The Company shall postpone the discontinuance if personnel will not be available to restore service the same day, or if personnel will not be available to restore service the following day. The Company also shall postpone discontinuance if a medical emergency exists on the premises, however the postponement may be limited to twenty-one (21) days, and the Company may require proof of a medical emergency.

CANCELLED

JUL 20 1996
BY 2nd RS # WRR 20
Public Service Commission
MISSOURI
FILED
OCT 16 1993

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MISSOURI
Public Service Commission

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month day year

ISSUED BY Milton E. Leeds, President, P.O. Box 7017, Jefferson City, MO. 65102
name of officer title address

FORM NO. 13

P.S.C.MO. No. 2

{ Original } SHEET No. WRR 20
{ REVISION }

Cancelling P.S.C.MO. No. _____

{ Original } SHEET No. _____
{ REVISION }

Riverside Utility Company
Name of Issuing Corporation

For Taney County, Missouri
Community, Town or City
Water Division _____

Rules and Regulations Governing
Rendering of Service

MAY 12 1992

Rule 7 DISCONTINUANCE OF WATER SERVICE BY COMPANY (SOLR)
(continued) PUBLIC SERVICE COMM 1330

- (e) Discontinuance of service will be made during reasonable hours. Company personnel shall identify themselves and announce the intentions to disconnect service or leave a conspicuous notice of the disconnect.
- (f) The provisions of paragraphs (c) and (e) above may be waived if safety of Company personnel while at the premises is a consideration.
- (g) Service may be discontinued immediately anytime there is an immediate threat to the welfare of Customers, or an apparent likelihood of major property damage. Under these circumstances, prior notice to the Customers is not required but notice will be provided by the Company as soon as reasonably possible.
- (h) Discontinuance of service to a unit for any reason shall not prevent the Company from pursuing any lawful remedy by action of law or otherwise for the collection of monies due from the Customer.
- (i) In case the Company discontinues its service for any violation of these Rules and Regulations, then any monies due the Company shall become immediately due and payable.
- (j) The Company has the right to refuse or to discontinue service to any unit to protect itself against fraud or abuse.

CANCELLED
FILED
JUN 12 1992

*Indicates new rate or text
+Indicates change

OCT 16 1993

BY Let RS. WRR
Public Service Commission

MO. PUBLIC SERVICE COMM.

DATE OF ISSUE May 12, 1992
month day year

MISSOURI

DATE EFFECTIVE June 12, 1992
month day year

ISSUED BY _____

Milton E. Leeds
name of officer

title

President, P.O. Box 7017, Jefferson City,
address

Riverside Utility Company For Missouri Certificated Service Area
Name of Issuing Corporation Community, Town or City
Water Division

Rules and Regulations Governing Rendering of Service RECEIVED SEP 16 1993 MISSOURI Public Service Commission Rule 7 DISCONTINUANCE OF WATER SERVICE BY COMPANY (continued) (e) Discontinuance of service will be made during reasonable hours. Company personnel shall identify themselves and announce the intentions to disconnect service or leave a conspicuous notice of the disconnect. (f) The provisions of paragraphs (c) and (e) above may be waived if safety of Company personnel while at the premises is a consideration. (g) Service may be discontinued immediately anytime there is an immediate threat to the welfare of Customers, or an apparent likelihood of major property damage. Under these circumstances, prior notice to the Customers is not required but notice will be provided by the Company as soon as reasonably possible. (h) Discontinuance of service to a unit for any reason shall not prevent the Company from pursuing any lawful remedy by action of law or otherwise for the collection of monies due from the Customer. (i) In case the Company discontinues its service for any violation of these Rules and Regulations, then any monies due the Company shall become immediately due and payable. (j) The Company has the right to refuse or to discontinue service to any unit to protect itself against fraud or abuse. *Indicates new rate or text +Indicates change

DATE OF ISSUE September 16, 1993 DATE EFFECTIVE October 16, 1993
month day year month day year

ISSUED BY Milton E. Leeds, President, P.O. Box 7017, Jefferson City, Mo. 65102
name of officer title address

FORM NO. 13

P.S.C.MO. No. 2

{ Original } SHEET No. WRR 21
{ REVISION }

Cancelling P.S.C.MO. No. _____

{ Original } SHEET No. _____
{ REVISION }

Riverside Utility Company
Name of Issuing Corporation

For Taney County, Missouri
Community, Town or City
Water Division _____

Rules and Regulations Governing
Rendering of Service

MAY 12 1992

Rule 7 DISCONTINUANCE OF WATER SERVICE BY COMPANY
(continued)

(k) The Company shall deal with Customers and handle Customer accounts in accordance with the Missouri Public Service Commission's Utility Billing Practices, 4 CSR 240-13.

CANCELLED

OCT 16 1993
BY 1st P.S. # WRR 21
Public Service Commission
MISSOURI

FILED

JUN 12 1992

MO. PUBLIC SERVICE COM..

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DATE OF ISSUE May 12, 1992
month day year

DATE EFFECTIVE June 12, 1992
month day year

ISSUED BY Milton E. Leeds
Milton E. Leeds
name of officer

President, P.O. Box 7017, Jefferson City,
title address

{ ~~Original~~
Revised
{ ~~Original~~
Revised }

{ ~~Original~~
Revised

Riverside Utility Company
Name of Issuing Corporation

For Missouri Certificated Area
Community, Town or City
Water Division

<u>Rules and Regulations</u> <u>Governing Rendering of Service</u>		RECEIVED JUN 20 1996 MISSOURI Public Service Commission
Rule 7 DISCONTINUANCE OF WATER SERVICE BY COMPANY (continued)		
(k)	The Company shall deal with Customers and handle Customer accounts in accordance with the Missouri Public Service Commission's Utility Billing Practices, 4 CSR 240-13.	
(l)	The Company may assess a Customer a service charge equivalent to the turn-on charge indicated in the Schedule of Service Charges for an on-site visit to secure payment of a delinquent account.	
(m)	The Company shall give at least a twenty-four hour notice preceding a discontinuance, the Company shall make reasonable efforts to contact the customer to advise him/her of the proposed discontinuance and what steps must be taken to avoid it.	
(n)	Non-payment of a sewer bill issued by the Company, or by a sewer utility requesting discontinuance of water service by an approved agreement between the Company and such sewer utility. When water service is discontinued for this reason, any service charges for turn on/off or disconnection/reconnection within these rules shall not apply, and notice to the customer shall be provided by rules and procedure applicable to the customer's sewer service in FILED notification required by these rules.	
*Indicates new rate or text +Indicates change		FILED JUL 20 1996 MO.PUBLICSERVICECOMM

DATE OF ISSUE June 20, 1996 DATE EFFECTIVE July 20, 1996
month day year month day year

ISSUED BY Garah F. Helms, President, P.O. Box 7017, Jefferson City, MO 65102
name of officer title address

FORM NO. 13

P.S.C.MO. No. 2 1st

~~(Original)~~
(Revised)

SHEET No. WRR 22

Cancelling P.S.C.MO. No. 2

(Original)
~~(Revised)~~

SHEET No. WRR 22

Riverside Utility Company
Name of Issuing Corporation

For Missouri, Certificated Service Area
Community, Town or City
Water Division

Rules and Regulations Governing
Rendering of Service

RECEIVED

SEP 16 1993

Rule 7 DISCONTINUANCE OF WATER SERVICE BY COMPANY
(continued) MISSOURI
Public Service Commission

(k) The Company may assess a Customer a service charge equivalent to the turn-on charge indicated in the Schedule of Service Charges for an on-site visit to secure payment of a delinquent account. *

(l) The Company shall deal with Customers and handle Customer accounts in accordance with the Missouri Public Service Commission's Utility Billing Practices, 4 CSR 240-13.

CANCELLED

JUL 20 1993
BY 2nd R.S. # WRR 22
Public Service Commission
MISSOURI

FILED

OCT 16 1993

*Indicates new rate or text
+Indicates change

MISSOURI
Public Service Commission

DATE OF ISSUE September 16, 1993
month day year

DATE EFFECTIVE October 16, 1993
month day year

ISSUED BY Milton E. Leeds, President, P.O. Box 7017, Jefferson City, MO. 65102
name of officer title address

FORM NO. 13

P.S.C.MO. No. 2

{ Original } SHEET No. WRR 22
{ REVISION }

Cancelling P.S.C.MO. No. 1

{ Original } SHEET No. 12
{ REVISION }

Riverside Utility Company
Name of Issuing Corporation

For Taney County, Missouri
Community, Town or City
Water Division

Rules and Regulations Governing Rendering of Service	
MAY 12 1992	
<p>Rule 8 <u>DISCONTINUANCE OF WATER SERVICE AT CUSTOMER'S REQUEST</u></p> <p>(a) Service will be discontinued at the Customer's request, by giving not less than twenty-four (24) hours notice to the Company during its regular office hours. The Company shall, on the requested day, read the Customer's meter and charges for water service rendered up to and including the time of discontinuance shall be computed and will become due and payable immediately.</p> <p>(b) A Customer may request temporary discontinuance of service for any length of time for his own convenience; however, the Customer shall still be charged for service at the appropriate rate during the time the service is turned off. Turn-off and turn-on charges are specified in the Schedule of Service Charges.</p>	
<p>CANCELLED</p> <p>OCT 16 1993 BY <u>Let P.S. # WRR 22</u> Public Service Commission MISSOURI</p> <p>FILED</p> <p>JUN 12 1992</p> <p>MO. PUBLIC SERVICE COMM.</p>	
<p>*Indicates new rate or text +Indicates change</p>	

DATE OF ISSUE May 12 1992
month day year

DATE EFFECTIVE June 12 1992
month day year

ISSUED BY Milton E. Leeds
Milton E. Leeds
name of officer

President, P.O. Box 7017, Jefferson City,
title address

Riverside Utility Company For Missouri Certificated Service Area
 Name of Issuing Corporation Community, Town or City
Water Division

Rules and Regulations Governing	RECEIVED
Rendering of Service	SEP 16 1993
MISSOURI Public Service Commission	
Rule 8 DISCONTINUANCE OF WATER SERVICE AT CUSTOMER'S REQUEST	
<p>(a) Service will be discontinued at the Customer's request, by giving not less than twenty-four (24) hours notice to the Company during its regular office hours. The Company shall, on the requested day, read the Customer's meter and charges for water service rendered up to and including the time of discontinuance shall be computed and will become due and payable immediately.</p> <p>(b) A Customer may request temporary discontinuance of service for any length of time for his own convenience; however, the Customer shall still be charged for service at the appropriate rate during the time the service is turned off. Turn-off and turn-on charges are specified in the Schedule of Service Charges.</p>	
<p>FILED</p> <p>OCT 16 1993</p> <p>MISSOURI Public Service Commission</p>	
<p>*Indicates new rate or text †Indicates change</p>	

DATE OF ISSUE September 16, 1993 DATE EFFECTIVE October 16, 1993
 month day year month day year

ISSUED BY Milton E. Leeds, President, P.O. Box 7017, Jefferson City, MO. 65102
 name of officer title address

FORM NO. 13

P.S.C.MO. No. 2

{ Original } SHEET No. WRR 23
{ REVENUE }

Cancelling P.S.C.MO. No. 1

{ Original } SHEET No. 13
{ REVENUE }

Riverside Utility Company
Name of Issuing Corporation

For Taney County, Missouri
Community, Town or City
Water Division Jefferson

MAY 12 1992

Rules and Regulations Governing
Rendering of Service

MISSOURI

Rule 9 INTERRUPTIONS IN SERVICE

- (a) The Company reserves the right to discontinue water in its mains at any time, without notice, for making emergency repairs to the water system.
- (b) Whenever service is interrupted for repairs, all Customers affected by such interruptions will be notified in advance whenever it is possible to do so. Reasonable effort will be made to minimize interruption of service.
- (c) No refunds of charges for water service will be made for interruptions of service unless due to willful misconduct of the Company.
- (d) In order to avoid service problems when extraordinary conditions exist, the Company reserves the right, at all times, to determine the limit of and regulate in a reasonable and non-discriminatory manner, and where practical, the maximum amounts of water drawn from the Company mains.

CANCELLED

OCT 16 1993

BY 1st P.S. WRR 23
Public Service Commission
MISSOURI

FILED

JUN 12 1992

MO. PUBLIC SERVICE COMM.

*Indicates new rate or text
+Indicates change

DATE OF ISSUE May 12 1992 DATE EFFECTIVE June 12 1992
month day year month day year

ISSUED BY Milton E. Leeds President, P.O. Box 7017, Jefferson City,
name of officer title address
Milton E. Leeds

Riverside Utility Company
Name of Issuing Corporation

For Missouri Certificated Service Area
Community, Town or City
Water Division

Rules and Regulations Governing
Rendering of Service

RECEIVED

SEP 16 1993

Rule 9 INTERRUPTIONS IN SERVICE

MISSOURI
Public Service Commission

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FILED

OCT 16 1993

*Indicates new rate or text
+Indicates change

MISSOURI
Public Service Commission

DATE OF ISSUE September 16, 1993
month day year

DATE EFFECTIVE October 16, 1993
month day year

ISSUED BY Milton E. Leeds, President, P.O. Box 7017, Jefferson City, MO. 65102
name of officer title address

FORM NO. 13

P.S.C.MO. No. 2

{ Original } SHEET No. WRR 24
{ RECEIVED }
{ Original } SHEET No. 14
{ RECEIVED }

Cancelling P.S.C.MO. No. 1

Riverside Utility Company
Name of Issuing Corporation

For Taney County, Missouri
Community, Town or City
Water Division

Rules and Regulations Governing
Rendering of Service

MAY 19 1992

Rule 10 BILLS FOR SERVICE

- (a) The charges for water service shall be at the rates specified in the rate schedules on file with the Missouri Public Service Commission. Service charges for connection (turn-on) or disconnection (turn-off) of service are set forth in the Schedule of Service Charges.
- (b) A Customer who has made application for water service to a unit shall be responsible for a payment for all water service provided to him at said unit until the Customer notifies the Company to discontinue service.
- (c) Each Customer is responsible for furnishing the Company with his correct address. Failure to receive bills will not be considered an excuse for nonpayment nor reason to permit an extension of the date when the account would be considered delinquent. Bills and notices relating to the Company or its business will be mailed or delivered to the mailing address entered in the Customer's application unless the Company is notified in writing by the Customer of a change of address.
- (d) Payments shall be made at the office of the Company or at such other places conveniently located as may be designated by the Company or by ordinary mail. However, payment must be received by the use of business on the date due.

MISSOURI

CANCELLED

OCT 16 1993
BY W.R.S. WRR 24
Public Service Commission
MISSOURI

FILED

JUN 12 1992

MO. PUBLIC SERVICE COMM.

*Indicates new rate or text
+Indicates change

DATE OF ISSUE May 12 1992 DATE EFFECTIVE June 12 1992
month day year month day year

ISSUED BY Milton E. Leeds President, P.O. Box 7017, Jefferson City, address
name of officer title

AQUA/RU, INC. d/b/a AQUA MISSOURI, INC. For: Missouri Certificated Service Area

Name of Issuing Corporation

Community, Town or City

Rules and Regulations
Governing Rendering of Service

Rule 10 BILLS FOR SERVICE

- (a) The charges for water service shall be at the rates specified in the rate schedules on file with the Missouri Public Service Commission. Service charges for connection (turn-on) or disconnection (turn-off) are set forth in the Schedule of Service Charges.
- * (b) A Customer who has made application for water service to a unit shall be held responsible for all water service provided to the customer at said unit until the Customer notifies the Company to discontinue service.
- (c) Each Customer is responsible for furnishing the Company with his correct address. Failure to receive bills will not be considered an excuse for nonpayment nor reason to permit an extension of the date when the account would be considered delinquent. Bills and notices relating to the Company or its business will be mailed or delivered to the mailing address entered in the Customer's application unless the Company is notified in writing by the Customer of a change of address.
- * (d) Payments may be mailed or made by electronic payment methods to the Company, or made at such other places as designated by the Company. Payment must be received by the close of business on the date due.

* Indicates new rate or text
+ Indicates change

DATE OF ISSUE: December 17, 2009
Month, day year
ISSUED BY Thomas P. Kelly President
name of officer title

DATE EFFECTIVE: April 1, 2010
February 1, 2010
month day year
5400 Business Highway 50, Jefferson City MO
address

~~Original~~
Revised
~~Original~~
Revised

Riverside Utility Company
Name of Issuing Corporation

For Missouri Certificated Service Area
Community, Town or City
Water Division

Rules and Regulations Governing
Rendering of Service

RECEIVED

SEP 16 1993

MISSOURI
Public Service Commission

Rule 10 BILLS FOR SERVICE

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- (b) A Customer who has made application for water service to a unit shall be responsible for payment for all water service provided to him at said unit until the Customer notifies the Company to discontinue service.
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- (d) Payments shall be made at the office of the Company or at such other places conveniently located as may be designated by the Company or by ordinary mail. However, payment must be received by the close of business on the date due.

FILED

OCT 16 1993

MISSOURI
Public Service Commission

*Indicates new rate or text
+Indicates change

DATE OF ISSUE September 16, 1993
month day year

DATE EFFECTIVE October 16, 1993
month day year

CANCELLED
April 1, 2010

ISSUED BY Milton E. Leeds, President, P.O. Box 7017, Jefferson City, Mo, 65102
name of officer title address

Missouri Public
Service Commission

FORM NO. 13

P.S.C.MO. No. 2

{Original} SHEET No. WRR 25
~~REVISED~~

Cancelling P.S.C.MO. No. 1

{Original} SHEET No. 15
~~REVISED~~

Riverside Utility Company
Name of Issuing Corporation

For Taney County, Missouri
Community, Town or City
Water Division

Rules and Regulations Governing
Rendering of Service

MAY 12 1992

Rule 10 BILLS FOR SERVICE (continued)

MISSOURI
Public Service Commission

- (e) The Company will not be bound by bills rendered under mistake of fact as to the quantity of service rendered or as a result of clerical error.
- (f) A separate bill shall be rendered for each Customer with itemization of all water service charges.
- (g) The Company shall have the right to render bills monthly. Bills shall be due twenty-one (21) calendar days from the date of rendition, unless such due date falls on a Sunday, a legal holiday, or other day when the office is closed, in which case the due date shall be extended to the next business day. All bills for service shall state the due date. Bills unpaid after the stated due date will be delinquent and the Company shall have the right to discontinue service in accordance with Rule 7. The Company shall not be required to restore or connect any new service for such delinquent Customers until the unpaid account due the Company under these Rules and Regulations has been paid in full or arrangements satisfactory to the Company have been made to pay said account.

CANCELLED

OCT 16 1993

FILED

BY 1st R.S. # WRR 25
Public Service Commission
MISSOURI

JUN 12 1992

MO. PUBLIC SERVICE COMM.

*Indicates new rate or text
+Indicates change

DATE OF ISSUE May 12 1992
month day year

DATE EFFECTIVE June 12 1992
month day year

ISSUED BY Milton E. Leeds
name of officer
Milton E. Leeds

President, P.O. Box 7017, Jefferson City,
title address

Riverside Utility Company For Missouri Certificated Service Area
 Name of Issuing Corporation Community, Town or City
 Water Division

Rules and Regulations Governing Rendering of Service		RECEIVED
		SEP 16 1993
Rule 10 <u>BILLS FOR SERVICE</u> (continued)		MISSOURI Public Service Commission
<p>(e) The Company will not be bound by bills rendered under mistake of fact as to the quantity of service rendered or as a result of clerical error.</p> <p>(f) A separate bill shall be rendered for each Customer with itemization of all water service charges.</p> <p>(g) The Company shall have the right to render bills monthly. Bills shall be due twenty-one (21) calendar days from the date of rendition, unless such due date falls on a Sunday, a legal holiday, or other day when the office is closed, in which case the due date shall be extended to the next business day. All bills for service shall state the due date. Bills unpaid after the stated due date will be delinquent and the Company shall have the right to discontinue service in accordance with Rule 7. The Company shall not be required to restore or connect any new service for such delinquent Customers until the unpaid account due the Company under these Rules and Regulations has been paid in full or arrangements satisfactory to the Company have been made to pay said account.</p>		
*Indicates new rate or text +Indicates change		FILED OCT 16 1993 MISSOURI Public Service Commission

DATE OF ISSUE September 16, 1993 DATE EFFECTIVE October 16, 1993
 month day year month day year

ISSUED BY Milton E. Leeds, President, P.O. Box 7017, Jefferson City, MO. 65102
 name of officer title address

FORM NO. 13

P.S.C.MO. No. 2

{ Original } SHEET No. WRR 26
~~REVISED~~

Cancelling P.S.C.MO. No. 1

{ Original } SHEET No. 16
~~REVISED~~

Riverside Utility Company
Name of Issuing Corporation

For Taney County, Missouri
Community, Town or City
Water Division

Rules and Regulations Governing
Rendering of Service

RECEIVED

MAY 12 1992

Rule 10 BILLS FOR SERVICE (continued)

MISSOURI

Public Service Commission

(h) When bills are rendered for a period of less than a complete billing period due to the connection or termination of service, the billing shall be the monthly minimum service charge plus an amount based on the water used at the commodity (water usage) rate. If a flat rate service charge system is applicable, the billing shall be for the proportionate part of the billing period charge.

(i) The Company may require a security deposit or other guarantee as a condition of new service if the Customer: still has an unpaid account with a utility providing the same type of service accrued within the last five years; or has diverted or interfered with the same type of service in an unauthorized manner within the last five (5) years; or is unable to establish a credit rating with the Company. Adequate credit rating for a residential Customer shall be established if the Customer: owns or is purchasing a home; or is and has been regularly employed full time for at least one year; or has an adequate and regular source of income; or can provide credit references from a commercial credit source.

CANCELLED

OCT 16 1993

FILED

BY 12/1 R.S. WRR 26
Public Service Commission
MISSOURI

JUN 12 1992

MO. PUBLIC SERVICE COMM.

*Indicates new rate or text
+Indicates change

DATE OF ISSUE May 12, 1992
month day year

DATE EFFECTIVE June 12, 1992
month day year

ISSUED BY Milton E. Leeds
name of officer
Milton E. Leeds

President, P.O. Box 7017, Jefferson City,
title address

Riverside Utility Company
Name of Issuing Corporation

For Missouri Certificated Service Area
Community, Town or City

Water Division

Rules and Regulations Governing
Rendering of Service

RECEIVED

SEP 16 1993

MISSOURI
Public Service Commission

Rule 10 BILLS FOR SERVICE (continued)

(h) When bills are rendered for a period of less than a complete billing period due to the connection or termination of service, the billing shall be the monthly minimum service charge plus an amount based on the water used at the commodity (water usage) rate. If a flat rate service charge system is applicable, the billing shall be for the proportionate part of the billing period charge.

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FILED

OCT 16 1993

MISSOURI
Public Service Commission

*Indicates new rate or text
+Indicates change

DATE OF ISSUE September 16, 1993
month day year

DATE EFFECTIVE October 16, 1993
month day year

ISSUED BY Milton E. Leeds, President, P.O. Box 7017, Jefferson City, MO. 65102
name of officer title address

FORM NO. 13

P.S.C.MO. No. 2

{ Original } SHEET No. WRR 27
{ ~~REVISED~~ }

Cancelling P.S.C.MO. No. _____

{ Original } SHEET No. _____
{ ~~REVISED~~ }

Riverside Utility Company
Name of Issuing Corporation

For Taney County, Missouri
Community, Town or City
Water Division

Rules and Regulations Governing
Rendering of Service

MAY 12 1992

MISSOURI
Public Service Commission

Rule 10 BILLS FOR SERVICE (continued)

- (j) The Company may require a security deposit or other guarantee of payment as a condition of continued service if: the water service of the Customer has been discontinued for non-payment of a delinquent account not in dispute; or the utility service to the unit has been diverted or interfered with in an unauthorized manner; or the Customer has failed to pay undisputed bills before the delinquency date for five (5) billing periods out of twelve (12) consecutive billing periods, or two (2) out of four (4) consecutive months.
- (k) The amount of a security deposit shall not exceed Company charges applicable to one (1) billing period plus thirty (30) days, computed on estimated or actual annual usage.
- (l) Interest at the rate of 6% per annum compounded annually shall be payable on all deposits, but shall not accrue after the Company has made reasonable effort to return the deposit. Interest may be credited to the Customer's account.

CANCELLED

OCT 16 1993

BY Lot R.S. WRR 27
Public Service Commission
MISSOURI

FILED

JUN 12 1992

MO. PUBLIC SERVICE COMM.

*Indicates new rate or text
+Indicates change

DATE OF ISSUE May 12, 1992 DATE EFFECTIVE June 12, 1992
month day year month day year

ISSUED BY Milton E. Leeds President, P.O. Box 7017, Jefferson City, MO.
name of officer title address
Milton E. Leeds

~~Original~~
Revised

~~Original~~
Revised

Riverside Utility Company
Name of Issuing Corporation

For Missouri Certificated Service Area
Community, Town or City

Water Division

Rules and Regulations Governing
Rendering of Service

RECEIVED

SEP 16 1993

MISSOURI
Public Service Commission

Rule 10 BILLS FOR SERVICE (continued)

- (j) The Company may require a security deposit or other guarantee of payment as a condition of continued service if: the water service of the Customer has been discontinued for non-payment of a delinquent account not in dispute; or the utility service to the unit has been diverted or interfered with in an unauthorized manner; or the Customer has failed to pay undisputed bills before the delinquency date for five (5) billing periods out of twelve (12) consecutive billing periods, or two (2) out of four (4) consecutive months.
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FILED

OCT 16 1993

MISSOURI
Public Service Commission

*Indicates new rate or text
+Indicates change

DATE OF ISSUE September 16, 1993
month day year

DATE EFFECTIVE October 16, 1993
month day year

ISSUED BY Milton E. Leeds, President, P.O. Box 7017, Jefferson City, Mo., 65102
name of officer title address

FORM NO. 13

P.S.C.MO. No. 2

{ Original } SHEET No. WRR 28
{ ~~REVISED~~ }

Cancelling P.S.C.MO. No. _____

{ Original } SHEET No. _____
{ ~~REVISED~~ }

Riverside Utility Company
Name of Issuing Corporation

For Taney County, Missouri
Community, Town or City
Water Division

Rules and Regulations Governing
Rendering of Service

MAY 12 1992

Rule 10 BILLS FOR SERVICE (continued)

MISSOURI
Public Service Commission

- (m) After a Customer has paid proper and undisputed utility bills by the due dates, for a period not to exceed one (1) year, credit shall be established or re-established, and the deposit and any interest due shall be refunded. The Company may withhold full refund of the deposit pending resolution of a disputed matter.
- (n) The Company shall give a receipt for deposits received, but shall also keep accurate records of deposits, including customer name, service address, amounts, interest, attempts to refund and dates of every activity regarding the deposit.
- (o) All billing matters shall be handled in accordance with the Missouri Public Service Commission's Utility Billing Practices, 4 CSR 240-13.

CANCELLED

OCT 16 1993

BY 1st RS. WRR 28
Public Service Commission
MISSOURI

FILED

JUN 12 1992

MO. PUBLIC SERVICE COMM.

*Indicates new rate or text
+Indicates change

DATE OF ISSUE May 12 1992
month day year

DATE EFFECTIVE June 12 1992
month day year

ISSUED BY Milton E. Leeds
name of officer

President, P.O. Box 7017, Jefferson City,
title address

Aqua RU dba Aqua Missouri, Inc.
Name of Issuing Corporation

For All Aqua RU Certificated Areas
Community, Town or City

Rules and Regulations Governing
Rendering of Water Service

Rule 10 BILLS FOR SERVICE (continued)

(m) After a customer has paid proper and undisputed utility bills by the due dates, for a period not to exceed one (1) year, credit shall be established or re-established and the deposit and any interest due shall be refunded. The Company may withhold full refund of the deposit pending resolution of a disputed matter.

(n) The Company shall give a receipt for deposits received, but shall also keep accurate records of deposits, including customer name, service address, amounts, interest, attempts to refund and dates of every activity regarding the deposit.

(o) All billing matters shall be handled in accordance with the Missouri Public Service Commission's Utility Billing Practices, 4 CSR 240-13.

(p) In the event of an undercharge due to errors in bill calculation, estimation or taxation, an adjustment shall be made for the entire period that the undercharge can be shown to have existed not to exceed twelve (12) monthly billing periods. The customer may request to pay for this undercharge over a period of time not to exceed the number of months for which an adjustment was made. When there is evidence of tampering or diversion found, the Company will calculate the billing adjustment for the entire period during which the condition existed. *

(q) As the result of the settlement in case WR-2008-269 the Company shall not back-bill customers that are newly identified, i.e. customers that were on Aqua Missouri's system but were not receiving bills, at any time up to and including the conclusion date of the physical audit that will take place in the fourth quarter of 2008. *

Issue Date: August 25, 2008

Effective Date: September 7, 2008

Issued By: Terry Rakocy
Name of Officer

President
Title

5400 Business Highway 50, Jefferson City, MO
address

FILED
Missouri Public
Service Commission
WR-2008-0269

Riverside Utility Company For Missouri Certificated Service Area
 Name of Issuing Corporation Community, Town or City
Water Division

Rules and Regulations Governing Rendering of Service	
<p style="text-align: right; font-weight: bold; font-size: 1.2em;">RECEIVED</p> <p style="text-align: right; font-weight: bold;">SEP 16 1993</p> <p style="text-align: right; font-weight: bold;">MISSOURI Public Service Commission</p> <p>Rule 10 <u>BILLS FOR SERVICE</u> (continued)</p> <p>(m) After a Customer has paid proper and undisputed utility bills by the due dates, for a period not to exceed one (1) year, credit shall be established or re-established, and the deposit and any interest due shall be refunded. The Company may withhold full refund of the deposit pending resolution of a disputed matter.</p> <p>(n) The Company shall give a receipt for deposits received, but shall also keep accurate records of deposits, including customer name, service address, amounts, interest, attempts to refund and dates of every activity regarding the deposit.</p> <p>(o) All billing matters shall be handled in accordance with the Missouri Public Service Commission's Utility Billing Practices, 4 CSR 240-13.</p>	<p style="font-size: 2em; font-weight: bold; opacity: 0.5;">FILED</p> <p style="font-weight: bold;">OCT 16 1993</p> <p>MISSOURI Public Service Commission</p>
<p>*Indicates new rate or text +Indicates change</p>	

DATE OF ISSUE September 16, 1993 DATE EFFECTIVE October 16, 1993
month day year month day year

ISSUED BY Milton E. Leeds, President, P.O. Box 7017, Jefferson City, MO. 65102
name of officer title address

FORM NO. 13

P.S.C.MO. No. 2

{ Original } SHEET No. WRR 29
{ ~~REVISED~~ }
{ Original } SHEET No. 18
{ ~~REVISED~~ }

Cancelling P.S.C.MO. No. 1

Riverside Utility Company
Name of Issuing Corporation

For Taney County, Missouri
Community, Town or City
Water Division

Rules and Regulations Governing
Rendering of Service

RECEIVED
MAY 12 1992

MISSOURI
Public Service Commission

Rule 11 METERS AND METER INSTALLATIONS

- (a) All permanent service connections shall be metered. The Company's installed meter shall be the standard for measuring water used to determine the bill.
- (b) All meters and meter installations shall be furnished, installed, maintained and removed by the Company and shall remain its property.
- (c) The Company shall have the right to determine on the basis of the Customer's flow requirements the type and size of meter to be installed and locations of same. If flow requirements increase or decrease subsequent to installation and a larger or smaller meter is requested by the Customer the cost of installing such meter shall be paid by the Customer.
- (d) Service to any one (1) Customer shall be furnished through a single metering installation. Where a building is occupied by more than one (1) tenant the building may be served by one (1) meter. The Customer may rearrange piping at his own expense so as to separate the units and meter his tenants as he chooses, then divide the bill accordingly. The Company may elect to provide the individual metering installations and bill tenants as individual customers.

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OCT 16 1993

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+Indicates change

BY 1st R.S. # WRR 59
Public Service Commission
MISSOURI
MO. PUBLIC SERVICE COMM.

DATE OF ISSUE May 12, 1992
month day year

DATE EFFECTIVE June 12, 1992
month day year

ISSUED BY Milton E. Leeds
name of officer
Milton E. Leeds

President, P.O. Box 7017, Jefferson City,
title address

Missouri-American Water Company
Name of Issuing Corporation

For

Missouri Certificated Service Area
Community, Town or City

**RULES AND REGULATIONS
GOVERNING RENDERING OF WATER SERVICE**

Rule 10 BILLS FOR SERVICE (cont)

- (r) Where it is not feasible to obtain regular meter readings or when conditions beyond the control of the Company, such as weather conditions, emergencies, work stoppages, and the inability to gain access to the meter prevent obtaining an actual meter reading, an estimated reading will be used to compute an estimated bill for customer's service.
- (s) When the Company is unable to obtain access to the customer's premises for the purpose of reading the meter, or where the customer makes reading the meter unnecessarily difficult, an estimated reading will be used to compute an estimated bill for customer's service. If the Company is unable to obtain an actual meter reading for these reasons, it will undertake reasonable alternatives to obtain a customer reading of the meter such as mailing or leaving postpaid, pre-addressed postcards upon which the customer may note the reading unless the customer requests otherwise.
- (t) When it is necessary to estimate the usage for a customer, the Company shall base its estimate on actual usage during the same billing period, at the same premises, in the most recent year. If no actual usage is found for the comparison period of the prior year, the Company will base its estimate on actual usage found during the prior billing period. If no actual usage is found for the prior billing period, the Company will base its estimate upon average annual usage of customers in the same customer class within the same meter reading route and under the same tariff schedule.
- (u) Estimated bills shall not be rendered as a customer's initial or final bill for service unless conditions beyond the control of the Company prevent an actual reading.
- (v) If the Company underestimates a customer's usage, the customer shall be given the opportunity, if requested, to make payments in installments.
- (w) All meter exchanges related to Rule 4 CSR 240-10.030(38) will be completed at least five days prior to a regular billing read and must not commence until three days after a regular billing read.

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* Indicates new rate or text
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DATE OF ISSUE: March 28, 2013

DATE EFFECTIVE: May 20, 2013

ISSUED BY: Frank Kartmann, President
727 Craig Road, St. Louis, MO 63141

Filed
Missouri Public
Service Commission
JW-2013-0280

AQUA/RU, INC d/b/a AQUA MISSOURI, INC. For Missouri Certificated Service Area
Name of Issuing Corporation

Water Division

Rules and Regulations
Governing Rendering of Water Service

Rule 10 **BILLS FOR SERVICE (cont)**

- (r) Where it is not feasible to obtain regular meter readings or when conditions beyond the * control of the Company, such as weather conditions, emergencies, work stoppages, and * the inability to gain access to the meter prevent obtaining an actual meter reading, an * estimated reading will be used to compute an estimated bill for customer's service. *
- (s) When the Company is unable to obtain access to the customer's premises for the purpose * of reading the meter, or where the customer makes reading the meter unnecessarily * difficult, an estimated reading will be used to compute an estimated bill for customer's * service. If the Company is unable to obtain an actual meter reading for these reasons, it * will undertake reasonable alternatives to obtain a customer reading of the meter such as * mailing or leaving postpaid, pre-addressed postcards upon which the customer may note * the reading unless the customer requests otherwise. *
- (t) When it is necessary to estimate the usage for a customer, the Company shall base its * estimate on the usage on the average of up to two years of information for the same * premise. In cases where no prior usage information is available or the prior usage is estimated, the Company will base its * estimate upon the average usage of similar customers. *
- (u) Estimated bills shall not be rendered as a customer's initial or final bill for service unless * conditions beyond the control of the Company prevent an actual reading. *
- (v) If the Company underestimates a customer's usage, the customer shall be given the * opportunity, if requested, to make payments in installments. *
- (w) All meter exchanges related to Rule 4 CSR 240-10.030(38) will be completed at least * five days prior to a regular billing read and must not commence until three days after a * regular billing read. *

*Indicates new rate or text

DATE OF ISSUE : June 21, 2010
Month/Day/Year

DATE EFFECTIVE: July 28, 2010
Month/Day/Year

ISSUED BY: Terry Rakocy President
Name and Title of Issuing Officer

5400 Business Highway 50, Jefferson City, MO
Company Mailing Address

FORM NO. 13 P.S.C.MO. No. 2 1st ~~(Original)~~ SHEET No. WRR 30

Cancelling P.S.C.MO. No. 2 ~~(Original)~~ SHEET No. WRR 30

Riverside Utility Company For Missouri Certificated Service Area
Name of Issuing Corporation Community, Town or City
Water Division

Rules and Regulations Governing
Rendering of Service

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month day year month day year

ISSUED BY Milton E. Leeds, President, P.O. Box 7017, Jefferson City, MO. 65102
name of officer title address

CANCELLED
July 28, 2010
Missouri Public
Service Commission
SC-2010-0150; YW-2010-0763

FORM NO. 13

P.S.C.MO. No. 2

{ Original }
~~RESERVED~~

SHEET No. WRR 30

Cancelling P.S.C.MO. No. 1

{ Original }
~~RESERVED~~

SHEET No. 19

Riverside Utility Company
Name of Issuing Corporation

For Taney County, Missouri
Community, Town or City
Water Division **RECEIVED**

Rules and Regulations Governing
Rendering of Service

MAY 12 1992

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Public Service Commission

Rule 11 METERS AND METER INSTALLATIONS (continued)

- (e) The meter and meter installation furnished by the Company shall remain its property, and the Customer or property owner shall be held responsible for their safekeeping. For failure to protect same against damage, the Company may refuse to supply water until the Company is paid for such damage. The amount of the charge shall be the cost of the necessary replacement parts and the labor cost necessary to make the repair.
- (f) The meter will be installed at or near the Customer's property line; it shall be placed in a meter box vault constructed by the Company in accordance with its specifications. Company shall furnish and install suitable metering equipment for each Customer except where installation in a special setting is necessary, in which case the excess cost of installation shall be paid by the Customer.
- (g) The Customer shall promptly notify the Company of any defect in, or damage to, the meter setting.

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BY let R.S. # WRR 30
Public Service Commission
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ISSUED BY Milton E. Leeds President, P.O. Box 7017, Jefferson City, MO.
name of officer title address

Riverside Utility Company For Missouri Certificated Service Area
 Name of Issuing Corporation Community, Town or City
 Water Division

Rules and Regulations Governing	
Rendering of Service	
RECEIVED SEP 16 1993 MISSOURI Public Service Commission	
Rule 11 METERS AND METER INSTALLATIONS	
(a) All permanent service connections shall be metered. The Company's installed meter shall be the standard for measuring water used to determine the bill.	
(b) All meters and meter installations shall be furnished, installed, maintained and removed by the Company and shall remain its property.	
(c) The Company shall have the right to determine on the basis of the Customer's flow requirements the type and size of meter to be installed and locations of same. If flow requirements increase or decrease subsequent to installation and a larger or smaller meter is requested by the Customer the cost of installing such meter shall be paid by the Customer.	
(d) Service to any one (1) Customer shall be furnished through a single metering installation. Where a building is occupied by more than one (1) tenant the building may be served by one (1) meter. The Customer may rearrange piping at his own expense so as to separate the units and meter his tenants as he chooses, then divide the bill accordingly. The Company may elect to provide the individual metering installations and bill tenants as individual customers.	FILED OCT 16 1993 MISSOURI Public Service Commission
*Indicates new rate or text +Indicates change	

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ISSUED BY Milton E. Leeds, President, P.O. Box 7017, Jefferson City, MO. 65102
 name of officer title address

FORM NO. 13

P.S.C.MO. No. 2

~~Original~~ SHEET No. WRR 31

Cancelling P.S.C.MO. No. _____

~~Original~~ SHEET No. _____

Riverside Utility Company
Name of Issuing Corporation

For Taney County, Missouri
Community, Town or City
Water Division

Rules and Regulations Governing
Rendering of Service

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MAY 12 1992

Rule 11 METERS AND METER INSTALLATIONS (continued) MISSOURI
Public Service Commission

(h) Any change in the location of any existing meter or meter setting at the request of the Customer shall be made at the expense of the Customer, and with approval of the Company.

(i) If an existing basement meter location is determined inadequate or inaccessible by the Company, the Customer must provide for the installation of a meter to be located at or near the Customer's property line. The Customer shall obtain from the Company, or furnish the necessary meter installation appurtenances conforming to the Company's technical specifications, and said appurtenances and labor shall be paid for by the Customer. The completed meter installation shall become the property and maintenance responsibility of the Company.

(j) Approved meter installation locations in dry basements, sufficiently heated to keep the meter from freezing, may remain provided the meter is readily accessible, at the Company's and Customer's convenience as determined by the Company, for servicing and reading the meter space provided is located where the service line enters the building. The Company may, at its discretion, require the Customer to install a remote reading device at the Customer's expense at an approved location, for the purpose of reading the meter. It is the

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+Indicates change Public Service Commission

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month day year

DATE EFFECTIVE June 12, 1992
month day year

ISSUED BY Milton E. Leeds
name of officer
Milton E. Leeds

President, P.O. Box 7017, Jefferson City,
title address

{ Original }
{ Revised }

{ Original }
{ Revised }

Riverside Utility Company
Name of Issuing Corporation

For Missouri Certificated Service Area
Community, Town or City
Water Division

Rules and Regulations Governing
Rendering of Service

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Rule 11 METERS AND METER INSTALLATIONS Missouri Public Service Commission

(e) The meter and meter installation furnished by the Company shall remain its property, and the Customer or property owner shall be held responsible for their safekeeping. For failure to protect same against damage, the Company may refuse to supply water until the Company is paid for such damage. The amount of the charge shall be the cost of the necessary replacement parts and the labor cost necessary to make the repair.

(f) The meter will be installed at or near the Customer's property line; it shall be placed in a meter box vault constructed by the Company in accordance with its specifications. Company shall furnish and install suitable metering equipment for each Customer except where installation in a special setting is necessary, in which case the excess cost of installation shall be paid by the Customer. In the event the meter setting is not located immediately adjacent (i.e. within ten (10) feet) to the property line or Company owned water main, the Customer is deemed responsible for the water service line, including the connections to the meter setting, from the property line to the Customer's buildings.

(g) The Customer shall promptly notify the Company of any defect in, or damage to, the meter setting.

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Public Service Commission

DATE OF ISSUE September 16, 1993
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DATE EFFECTIVE October 16, 1993
month day year

ISSUED BY Milton E. Leeds, President, P.O. Box 7017, Jefferson City, MO. 65102
name of officer title address

FORM NO. 13

P.S.C.MO. No. 2

{ Original } SHEET No. WRR 32
{ REVISION }

Cancelling P.S.C.MO. No. _____

{ Original } SHEET No. _____
{ REVISION }

Riverside Utility Company
Name of Issuing Corporation

For Taney County, Missouri
Community, Town or City
Water Division

Rules and Regulations Governing
Rendering of Service

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MAY 12 1992

Rule 11 METERS AND METER INSTALLATIONS

MISSOURI
Public Service Commission

responsibility of the Customer and/or the owner of the premises to provide a location for the water meter which, in the event of water discharge as a result of leakage from the meter or couplings, will not result in damage. The Company's liability for damages to any and all property caused by such leakage shall in no event exceed the price of water service to the affected premises for one average billing period in the preceding year. Where damage is caused by the negligence of Company personnel at the premises, this limitation will not apply. If a Customer refuses to provide an accessible location for a meter as determined by the Company, the Company will notify the Secretary of the Missouri Public Service Commission before ultimately refusing service or proceeding to discontinue service.

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BY 1st P.S. WRR 32
Public Service Commission
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ISSUED BY Milton E. Leeds
name of officer
Milton E. Leeds

President, P.O. Box 7017, Jefferson City,
title address

Riverside Utility Company
Name of Issuing Corporation

For Missouri Certificated Service Area
Community, Town or City
Water Division

Rules and Regulations Governing
Rendering of Service

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MISSOURI
Public Service Commission

Rule 11 METERS AND METER INSTALLATIONS (continued)

- (h) Any change in the location of any existing meter or meter setting at the request of the Customer shall be made at the expense of the Customer, and with approval of the Company.
- (i) If an existing basement meter location is determined inadequate or inaccessible by the Company, the Customer must provide for the installation of a meter to be located at or near the Customer's property line. The Customer shall obtain from the Company, or furnish the necessary meter installation appurtenances conforming to the Company's technical specifications, and said appurtenances and labor shall be paid for by the Customer. The completed meter installation shall become the property and maintenance responsibility of the Company.
- (j) Approved meter installation locations in dry basements, sufficiently heated to keep the meter from freezing, may remain provided the meter is readily accessible, at the Company's and Customer's convenience as determined by the Company, for servicing and reading the meter space provided is located where the service line enters the building. The Company may, at its discretion, require the Customer to install a remote reading device at the Customer's expense at an approved location, for the purpose of reading.

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ISSUED BY Milton E. Leeds, President, P.O. Box 7017, Jefferson City, MO. 65102
name of officer title address

FORM NO. 13

P.S.C.MO. No. 2

{ Original } SHEET No. WRR 33
{ REVISION }

Cancelling P.S.C.MO. No. 1

{ Original } SHEET No. 20
{ REVISION }

Riverside Utility Company
Name of Issuing Corporation

For Taney County, Missouri
Community, Town or City
Water Division RECEIVED

Rules and Regulations Governing
Rendering of Service

MAY 12 1992

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Public Service Commission

Rule 12 METER TEST AND TEST FEES

- (a) The Company reserves the right to remove and test a meter at any time and to substitute another in its place. A test will be made by the Company upon the request of the Customer without charge if the meter has not been tested within twelve (12) months preceding the requested test; otherwise, an approved charge as noted in Schedule of Service Charges will be made if the test indicates meter accuracy within five percent (5%) in accordance with Missouri Public Service Commission regulation.
- (b) A meter test requested by the Customer may be witnessed by the Customer or his duly authorized representative, except for tests of meters larger than two (2) inch inlet, which will be conducted by the meter manufacturer. A certified copy of the test will be provided to the Customer.
- (c) If a test shall show an average error of more than five percent (5%), billing shall be adjusted as provided in Rule 13 for bill adjustments based on meter test.

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Public Service Commission
MISSOURI

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ISSUED BY Milton E. Leeds
name of officer
Milton E. Leeds

President, P.O. Box 7017, Jefferson City,
title address

FORM NO. 13 P.S.C.MO. No. 2 1st ~~(Original)~~ SHEET No. WRR 34

Cancelling P.S.C.MO. No. 2 ~~(Revised)~~ ~~(Original)~~ SHEET No. WRR 34

Riverside Utility Company For Missouri Certificated Service Area
Name of Issuing Corporation Community, Town or City
Water Division

Rules and Regulations Governing

Rendering of Service

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Public Service Commission

Rule 11 METERS AND METER INSTALLATIONS (continued)

the meter. It is the responsibility of the Customer and/or the owner of the premises to provide a location for the water meter which, in the event of water discharge as a result of leakage from the meter or couplings, will not result in damage. The Company's liability for damages to any and all property caused by such leakage shall in no event exceed the price of water service to the affected premises for one average billing period in the preceding year. Where damage is caused by the negligence of Company personnel at the premises, this limitation will not apply. If a Customer refuses to provide an accessible location for a meter as determined by the Company, the Company will notify the Secretary of the Missouri Public Service Commission before ultimately refusing service or proceeding to discontinue service.

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Public Service Commission

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+Indicates change

DATE OF ISSUE September 16, 1993 DATE EFFECTIVE October 16, 1993
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ISSUED BY Milton E. Leeds, President, P.O. Box 7017, Jefferson City, MO. 65102
name of officer title address

FORM NO. 13

P.S.C.MO. No. 2

{ Original } SHEET No. WRR 34
{ REVISION }

Cancelling P.S.C.MO. No. 1

{ Original } SHEET No. 21
{ REVISION }

Riverside Utility Company
Name of Issuing Corporation

For Taney County, Missouri
Community, Town or City
Water Division

Rules and Regulations Governing
Rendering of Service

MAY 12 1992

Rule 13 BILL ADJUSTMENTS BASED ON METER TEST

MISSOURI
Public Service Commission

(a) Whenever any test by the Company of a meter while in service or upon its removal from service shall show such meter to have an average error of more than five percent (5%) on the test streams prescribed by the Missouri Public Service Commission, the Company shall adjust the Customer's bills by the amount of the actual average error of the meter and not the difference between the allowable error and the error as found. The period of adjustment on account of the under-registration or over-registration shall be determined as follows:

- (1) Where the period of error can be shown, the adjustment shall be made for such period.
- (2) Where the period of error cannot be shown, the error found shall be considered to have existed for three (3) months preceding the test.

(b) If the meter is found on any such test to under-register, the Company may render a bill to the Customer concerned for the estimated consumption not covered by bills previously rendered during the period of inaccuracy as above outlined. Such action shall be taken only when the Company was not at fault for allowing the inaccurate meter to remain in service.

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BY 1st R.S. WRR 34

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*Indicates change **MISSOURI**

MO. PUBLIC SERVICE COMM.

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month day year

DATE EFFECTIVE June 12, 1992
month day year

ISSUED BY Milton E. Leeds
name of officer
Milton E. Leeds

President, P.O. Box 7017, Jefferson City,
title address

FORM NO. 13 P.S.C.MO. No. 2 1st ~~(Original)~~ SHEET No. WRR 35

Cancelling P.S.C.MO. No. 2 ~~(Revised)~~ ~~(Original)~~ SHEET No. WRR 35
~~(Revised)~~

Riverside Utility Company For Missouri Certificated Service Area
Name of Issuing Corporation Community, Town or City
Water Division

Rules and Regulations Governing	
Rendering of Service	
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MISSOURI Public Service Commission	
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MISSOURI Public Service Commission	
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DATE OF ISSUE September 16, 1993 DATE EFFECTIVE October 16, 1993
month day year month day year
ISSUED BY Milton E. Leeds, President, P.O. Box 7017, Jefferson City, MO. 65102
name of officer title address

FORM NO. 13

P.S.C.MO. No. 2

{ Original } SHEET No. WRR 35
{ REVENUE }

Cancelling P.S.C.MO. No. _____

{ Original } SHEET No. _____
{ REVENUE }

Riverside Utility Company
Name of Issuing Corporation

For Taney County, Missouri
Community, Town or City
Water Division

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Rules and Regulations Governing
Rendering of Service

MAY 12 1992

MISSOURI
Public Service Commission

Rule 13 BILL ADJUSTMENT BASED ON METER TESTS
(continued)

(c) If the meter is found faster than allowable, the Company shall refund to the Customer concerned any overcharge caused thereby during the period of inaccuracy as above defined. Said refund may, at the Company's option, be in the form of a credit to the Customer's bill.

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BY 1st P.S. # WRR 35
Public Service Commission
MISSOURI

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month day year

ISSUED BY Milton E Leeds
name of officer
Milton E. Leeds

President, P.O. Box 7017, Jefferson City,
title address

Riverside Utility Company Name of Issuing Corporation For Missouri Certificated Service Area Community, Town or City Water Division

RECEIVED SEP 16 1993 MISSOURI Public Service Commission Rule 12 METER TEST AND TEST FEES (a) The Company reserves the right to remove and test a meter at any time and to substitute another in its place. (b) A meter test requested by the Customer may be witnessed by the Customer or his duly authorized representative... (c) If a test shall show an average error of more than five percent (5%), billing shall be adjusted as provided in Rule 13 for bill adjustments based on meter test.

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MISSOURI Public Service Commission

DATE OF ISSUE September 16, 1993 DATE EFFECTIVE October 16, 1993

ISSUED BY Milton E. Leeds, President, P.O. Box 7017, Jefferson City, MO. 65102 name of officer title address

FORM NO. 13

P.S.C.MO. No. 2

{Original} SHEET No. WRR 36
{REMOVED}

Cancelling P.S.C.MO. No. _____

{Original} SHEET No. _____
{REMOVED}

Riverside Utility Company
Name of Issuing Corporation

For Taney County, Missouri
Community, Town or City
Water Division

MAY 12 1992

Rules and Regulations Governing
Rendering of Service

MISSOURI

MISSOURI PUBLIC SERVICE COMMISSION

Rule 14 EXTENSION OF WATER SYSTEM

(a) This Rule shall govern the extension of water mains as requested by the Applicant(s) in areas where there are no water mains. Reconstruction of existing facilities necessary to serve additional development is considered an extension for purpose of this Rule. The Company will extend its mains within its certified area to serve new Customers under the following terms and conditions:

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OCT 16 1993
BY W.R.S. WRR 36
Public Service Commissioner
MISSOURI

(1) Upon receipt of a written application for a main extension, the Company will provide the Applicant(s) an itemized estimate of the cost of the proposed extension. Said estimate shall include the cost of all labor and materials required, including valves, fire hydrants, booster stations, storage facilities, reconstruction of existing mains (if necessary), and the direct costs associated with supervision, engineering, permits and bookkeeping.

(2) Applicants shall enter into a contract (See Exhibit A) with the Company for the installation of said extension and shall tender to the Company a contribution in-aid-of construction (CIAC) equal to the amount determined in Paragraph (a) (1) above plus the appropriate Customer connection fee provided in the Schedule of Service Charges.

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DATE OF ISSUE May 12, 1992
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ISSUED BY Milton E. Leeds
name of officer

President, P.O. Box 7017, Jefferson City,
title address

Riverside Utility Company For Missouri Certificated Service Area
Name of Issuing Corporation Community, Town or City
Water Division

Rules and Regulations Governing Rendering of Service

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MISSOURI Public Service Commission

Rule 13 BILL ADJUSTMENTS BASED ON METER TEST

(a) Whenever any test by the Company of a meter while in service or upon its removal from service shall show such meter to have an average error of more than five percent (5%) on the test streams prescribed by the Missouri Public Service Commission, the Company shall adjust the Customer's bills by the amount of the actual average error of the meter and not the difference between the allowable error and the error as found. The period of adjustment on account of the under-registration or over-registration shall be determined as follows:

- (1) Where the period of error can be shown, the adjustment shall be made for such period.
(2) Where the period of error cannot be shown, the error found shall be considered to have existed for three (3) months preceding the test.

(b) If the meter is found on any such test to under-register, the Company may render a bill to the Customer concerned for the estimated consumption not covered by bills previously rendered during the period of inaccuracy as above outlined. Such action shall be taken only when the Company was not at fault for allowing the inaccurate meter to remain in service.

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MISSOURI Public Service Commission

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ISSUED BY Milton E. Leeds, President, P.O. Box 7017, Jefferson City, MO. 65102
name of officer title address

FORM NO. 13

P.S.C.MO. No. 2

{ Original } SHEET No. WRR 37
{ REVISION }

Cancelling P.S.C.MO. No. _____

{ Original } SHEET No. _____
{ REVISION }

Riverside Utility Company
Name of Issuing Corporation

For Taney County, Missouri
Community, Town or City
Water Division

Rules and Regulations Governing
Rendering of Service

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Rule 14 EXTENSION OF WATER SYSTEM (continued)

MISSOURI
Public Service Commission

(3) The cost to an Applicant(s) connecting to a main extension contributed by other Applicant(s) shall be as follows:

(i) For single-family residential Applicants that are applying for service in a platted subdivision, the Company shall divide the actual cost of the extension by the number of lots abutting said extension to determine the per lot extension cost. When counting lots, corner lots which abut existing mains shall be excluded.

(ii) For single-family residential Applicants that are applying for service in areas that are unplatted in subdivision lots, the Applicants' cost shall be equal to the total cost of the main extension divided by the total length of the main extension in feet times 100 feet.

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BY 1st R.S. # WRR 37
Public Service Commission
MISSOURI

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ISSUED BY Milton E. Leeds
name of officer

President, P.O. Box 7017, Jefferson City,
title address

Milton E. Leeds

Riverside Utility Company For Missouri Certificated Service Area
 Name of Issuing Corporation Community, Town or City
 Water Division

Rules and Regulations Governing Rendering of Service	RECEIVED SEP 16 1993 MISSOURI Public Service Commission
<p>Rule 13 <u>BILL ADJUSTMENT BASED ON METER TESTS</u> (continued)</p> <p>(c) If the meter is found faster than allowable, the Company shall refund to the Customer concerned any overcharge caused thereby during the period of inaccuracy as above defined. Said refund may, at the Company's option, be in the form of a credit to the Customer's bill.</p>	
<p>*Indicates new rate or text +Indicates change</p>	<p>FILED OCT 16 1993 MISSOURI Public Service Commission</p>

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 ISSUED BY Milton E. Leeds, President, P.O. Box 7017, Jefferson City, MO. 65102
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FORM NO. 13

P.S.C.MO. No. 2

{Original} SHEET No. WRR 38
{REMOVED}

Cancelling P.S.C.MO. No. _____

{Original} SHEET No. _____
{REMOVED}

Riverside Utility Company
Name of Issuing Corporation

For Taney County, Missouri
Community, Town or City
Water Division

Rules and Regulations Governing
Rendering of Service

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Rule 14 EXTENSION OF WATER SYSTEM (continued)

MISSOURI
Public Service Commission

(iii) For industrial, commercial, or multifamily residential Applicants, the cost will be equal to the amount calculated for a single-family residence in Paragraphs (3) (i) or (3) (ii) above multiplied times the flow factors of the Applicants' meter. The flow factors of the various sizes of meters are as follows:

Meter Size	Flow Factor
5/8	1
3/4	1.5
1	2.5
1 1/2	5
2	8
3	15
4	25

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BY 1st R.S. # WRR 38
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MISSOURI

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name of officer
Milton E. Leeds

President, P.O. Box 7017, Jefferson City,
title address

Riverside Utility Company
Name of Issuing Corporation

For Missouri Certificated Service Area
Community, Town or City
Water Division **RECEIVED**

Rules and Regulations Governing
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Public Service Commission

Rule 14 EXTENSION OF WATER SYSTEM

(a) This Rule shall govern the extension of water mains as requested by the Applicant(s) in areas where there are no water mains. Reconstruction of existing facilities necessary to serve additional development is considered an extension for purpose of this Rule. The Company will extend its mains within its certified area to serve new Customers under the following terms and conditions:

(1) Upon receipt of a written application for a main extension, the Company will provide the Applicant(s) an itemized estimate of the cost of the proposed extension. Said estimate shall include the cost of all labor and materials required, including valves, fire hydrants, booster stations, storage facilities, reconstruction of existing mains (if necessary), and the direct costs associated with supervision, engineering, permits and bookkeeping.

(2) Applicants shall enter into a contract (See Exhibit A) with the Company for the installation of said extension and shall tender to the Company a contribution in-aid-of construction (CIAC) equal to the amount determined in Paragraph (a) (1) above plus the appropriate Customer connection fee provided in the Schedule of Service Charges.

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Name of Issuing Corporation

For Taney County, Missouri
Community, Town or City
Water Division

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Rule 14 EXTENSION OF WATER SYSTEM (continued)

(4) Refunds of contributions shall be made to Applicant(s) as follows:

(i) Should the actual cost of the extension be less than the estimated cost, the Company shall refund the difference as soon as the actual cost has been ascertained.

(ii) During the first ten (10) years after the main extension is completed, the Company will refund to the Applicant(s) who paid for the extension moneys collected from Applicants in accordance with Paragraph (3) above. The refund shall be paid within a reasonable time after the money is collected.

(iii) The sum of all refunds to any Applicant(s) shall not exceed the total contribution, which the Applicant has paid.

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Riverside Utility Company Name of Issuing Corporation For Missouri Certificated Service Area Community, Town or City Water Division

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SEP 16 1993

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Rule 14 EXTENSION OF WATER SYSTEM (continued)

(3) The cost to an Applicant(s) connecting to a main extension contributed by other Applicant(s) shall be as follows:

(i) For single-family residential Applicants that are applying for service in a platted subdivision, the Company shall divide the actual cost of the extension by the number of lots abutting said extension to determine the per lot extension cost. When counting lots, corner lots which abut existing mains shall be excluded.

(ii) For single-family residential Applicants that are applying for service in areas that are unplatted in subdivision lots, the Applicants' cost shall be equal to the total cost of the main extension divided by the total length of the main extension in feet times 100 feet.

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{ REVISION }

Riverside Utility Company
Name of Issuing Corporation

For Taney County, Missouri
Community, Town or City
Water Division

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Rule 14 EXTENSION OF WATER SYSTEM (continued)

- (5) Extensions made under this Rule shall be and remain the property of the Company.
- (6) The Company reserves the right to further extend the main and to connect mains on intersecting streets and easements and Customers connected to such further extensions shall not entitle the Applicant(s) paying for the original extension to a refund for the connection of such Customers.
- (7) Extensions made under this Rule shall be of Company approved pipe sized to meet water service requirements. The minimum size of water main to be installed under this Rule shall be 6-inches inside diameter. Any deviation in this minimum size requirement shall be solely at Company discretion. If the Company chooses to size the extension larger in order to meet the Company's overall system requirements, the additional cost caused by the larger size of pipe shall be borne by the Company.
- (8) No interest will be paid by the Company on payments for the extension made by the Applicant.

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Revised
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Revised

Riverside Utility Company For Missouri Certified Service Area
 Name of Issuing Corporation Community, Town or City
Water Division

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Rules and Regulations Governing
Rendering of Service

Rule 14 EXTENSION OF WATER SYSTEM (continued)

(iii) For industrial, commercial, or multifamily residential Applicants, the cost will be equal to the amount calculated for a single-family residence in Paragraphs (3) (i) or (3) (ii) above multiplied times the flow factor of the Applicant's meter. The flow factors of the various sizes of meters are as follows:

<u>Meter Size</u>	<u>Flow Factor</u>
5/8	1
3/4	1.5
1	2.5
1 1/2	5
2	8
3	15
4	25

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{ Original } SHEET No. _____
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Riverside Utility Company
Name of Issuing Corporation

For Taney County, Missouri
Community, Town or City
Water Division

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Rendering of Service

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Rule 14 EXTENSION OF WATER SYSTEM (continued)

(9) If extensions are required on private roads, streets, through private property, or on private property adjacent to public right-of-way, a proper deed of easement must be furnished to the Company without cost to the Company, before the extension will be made.

(b) This Rule shall govern the construction of new supply, treatment, and transmission facilities and/or extension of new water mains requested by a Developer in areas within the Company's certificated service area. Reconstruction of existing facilities necessary to serve additional development is considered an extension for purpose of this Rule.

(1) A Developer shall enter into a contract (See Exhibit B) with the Company. The contract shall provide that the Developer may construct said water mains to meet the requirements of all governmental agencies and the Company's Rules and Regulations, including the Company's Technical Specifications. The Developer shall contribute said water mains to the Company with a detailed accounting of the actual cost of construction (excluding income tax

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Milton E. Leeds

President, P.O. Box 7017, Jefferson City,
title address

Riverside Utility Company For Missouri Certificated Service Area
 Name of Issuing Corporation Community, Town or City
 Water Division

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Rendering of Service

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Rule 14 EXTENSION OF WATER SYSTEM (continued)

- (4) Refunds of contributions shall be made to Applicant(s) as follows:
- (i) Should the actual cost of the extension be less than the estimated cost, the Company shall refund the difference as soon as the actual cost has been ascertained.
 - (ii) During the first ten (10) years after the main extension is completed, the Company will refund to the Applicant(s) who paid for the extension moneys collected from Applicants in accordance with Paragraph (3) above. The refund shall be paid within a reasonable time after the money is collected.
 - (iii) The sum of all refunds to any Applicant(s) shall not exceed the total contribution, which the Applicant has paid.

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{ Original } SHEET No. _____
{ REVENUE }

Riverside Utility Company
Name of Issuing Corporation

For Taney County, Missouri
Community, Town or City
Water Division

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Rules and Regulations Governing
Rendering of Service

MAY 12 1992

MISSOURI
Public Service Commission

Rule 14 EXTENSION OF WATER SYSTEM (continued)

- (2) The pipe used in making extensions under this rule shall be of a type and size which will be adequate to supply the area to be served. The minimum size of water main to be installed under this Rule shall be 6-inches inside diameter except where a smaller size main is determined at the Company's discretion to be adequate. Such determination as to size and type of pipe shall be left solely to the judgement of the Company. If the Company desires a pipe size larger than reasonably required to provide service to the lots abutting said extension area, the additional cost due to larger size shall be borne by the Company.
- (3) The Company, or its representative, shall have the right to inspect and test the water extension prior to connecting it to the Company's water mains.
- (4) Connection of the extension to existing Company water mains shall be made only by a duly authorized representative of the Company.
- (5) The Company shall have the right to refuse ownership and responsibility for the extensions until the Developer has met the contractual obligation as provided in Rule 17 (b) (1).

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Milton E. Leeds

President, P.O. Box 7017, Jefferson City,
title address

Riverside Utility Company Name of Issuing Corporation For Missouri Certificated Service Area Community, Town or City Water Division

Rules and Regulations Governing Rendering of Service	RECEIVED
<p>Rule 14 <u>EXTENSION OF WATER SYSTEM</u> (continued)</p> <p>(5) Extensions made under this Rule shall be and remain the property of the Company.</p> <p>(6) The Company reserves the right to further extend the main and to connect mains on intersecting streets and easements and Customers connected to such further extensions shall not entitle the Applicant(s) paying for the original extension to a refund for the connection of such Customers.</p> <p>(7) Extensions made under this Rule shall be of Company approved pipe sized to meet water service requirements. The minimum size of water main to be installed under this Rule shall be 6-inches inside diameter. Any deviation in this minimum size requirement shall be solely at Company discretion. If the Company chooses to size the extension larger in order to meet the Company's overall system requirements, the additional cost caused by the larger size of pipe shall be borne by the Company.</p> <p>(8) No interest will be paid by the Company on payments for the extension made by the Applicant(s).</p>	<p>SEP 16 1993</p> <p>MISSOURI Public Service Commission</p> <p>FILED</p> <p>OCT 16 1993</p> <p>MISSOURI Public Service Commission</p>

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name of officer title address

FORM NO. 13

P.S.C.MO. No. 2

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Cancelling P.S.C.MO. No. _____

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Riverside Utility Company
Name of Issuing Corporation

For Taney County, Missouri
Community, Town or City
Water Division

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Rules and Regulations Governing Rendering of Service	MAY 12 1992
MISSOURI Public Service Commission	
Rule 14 <u>EXTENSION OF WATER SYSTEM</u> (continued)	
<p>(6) The Company reserves the right to connect future extensions to any water main constructed under this contract.</p>	
CANCELLED	
<p>OCT 16 1993 BY <u>1st R.S. #43</u> Public Service Commission MISSOURI</p>	
<p>FILED JUN 12 1992 MO. PUBLIC SERVICE COMM.</p>	
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Riverside Utility Company
Name of Issuing Corporation

For Missouri Certificated Service Area
Community, Town or City

Water Division

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Rules and Regulations Governing
Rendering of Service

SEP 16 1993

Rule 14 EXTENSION OF WATER SYSTEM (continued)

MISSOURI
Public Service Commission

(9) If extensions are required on private roads, streets, through private property, or on private property adjacent to public right-of-way, a proper deed of easement must be furnished to the Company without cost to the Company, before the extension will be made.

(10) The Company must approve the proposed route and termination point for any water main extension. Generally, the water main extension must extend across the last property or lot to be served to the far property line or in the case where the main is constructed in right-of-way immediately adjacent to the property being serviced, the main must extend the entire length of the parallel property line fronting the main. The exception would be where, in the Company's judgement, a future extension of the water main will not be required, in which case the Company will determine the end point of the main.

(b) This Rule shall govern the construction of new supply, treatment, and transmission facilities and/or extension of new water mains requested by a Developer in areas within the Company's certificated service area. Reconstruction of existing facilities necessary to serve additional development is considered an extension for purpose of this Rule.

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name of officer title address

Riverside Utility Company
Name of Issuing Corporation

For Missouri Certificated Service Area
Community, Town or City
Water Division

Rules and Regulations Governing

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Rendering of Service

SEP 16 1993

MISSOURI
Public Service Commission

Rule 14 EXTENSION OF WATER SYSTEM (continued)

considered an extension for purpose of this Rule.

(1) A Developer shall enter into a contract (See Exhibit B) with the Company. The contract shall provide that the Developer may construct said water mains to meet the requirements of all governmental agencies and the Company's Rules and Regulations, including the Company's Technical Specifications. The Developer shall contribute said water mains to the Company with a detailed accounting of the actual cost of construction (excluding income taxes).

(2) The pipe used in making extensions under this rule shall be of a type and size which will be adequate to supply the area to be served. The minimum size of water main to be installed under this Rule shall be 6-inches inside diameter except where a smaller size main is determined at the Company's discretion to be adequate. Such determination as to size and type of pipe shall be left solely to the judgement of the Company. If the Company desires a pipe size larger than reasonably required to provide service to the lots abutting said extension area, the additional cost due to larger size shall be borne by the Company.

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Riverside Utility Company
Name of Issuing Corporation

For Missouri Certificated Service Area
Community, Town or City
Water Division

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Rule 14 EXTENSION OF WATER SYSTEM (continued)

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(3) The Company, or its representative, shall have the right to inspect and test the water extension prior to connecting it to the Company's water mains.

(4) Connection of the extension to existing Company water mains shall be made only by a duly authorized representative of the Company.

(5) The Company shall have the right to refuse ownership and responsibility for the extensions until the Developer has met the contractual obligation as provided in Rule 14 (b) (1).

(6) The Company reserves the right to connect future extensions to any water main constructed under this contract.

(7) The Company must approve the proposed route and termination point for any water main extension. Generally, the water main extension must extend across the last property or lot to be served to the far property line or in the case where the main is constructed in the right-of-way immediately adjacent to the property being served, the main must extend the entire length of the parallel property line fronting the main. The exception would be where, in the Company's judgment, a future extension of the water main will not be required,

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Name of Issuing Corporation

For Missouri Certificated Service Area
Community, Town or City

Water Division

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Rendering of Service

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Rule 14 EXTENSION OF WATER SYSTEM (continued)

in which case the Company will determine
the end point of the main.

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