

Laclede Gas Company

For: All Missouri Gas Energy Service Areas

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

3.14 MAINTENANCE OF CUSTOMER-OWNED SERVICE LINES AND YARD LINES:
Company or Company-authorized personnel shall perform, at Company's expense, all maintenance of customer-owned service lines and yard lines, when the need for such becomes apparent to Company. If a customer-owned service/yard line is in need of repair, or, if it has been declared to be a potential safety hazard by Company, Company may, at its option, replace the line instead of repairing it. If it is necessary to replace the service/yard line, Customer shall be deemed to have granted Company an easement for such line unless customer requests termination of service. This replacement shall be done in accordance with Section 3.15, herein.

Company shall not assume any ownership responsibility based only upon maintenance activities being performed.

3.15 PROPERTY OF THE COMPANY: All facilities furnished and installed by Company on the premises of customer for the supplying of gas service to customer shall be and remain the exclusive property of Company. All Company-owned facilities on the premises of customer shall be operated and maintained by and at the expense of Company, may be replaced by Company at any time, and may be removed by Company upon termination of customer's service agreement or upon discontinuance by Company of gas service to customer for any reason.

3.16 EXCESS FLOW VALVES: In accordance with the United States Department of Transportation Regulation 49 CFR Part 192.383, the Company shall provide notice of the benefits and availability of Excess Flow Valves (EFV).

Notice shall be provided in writing to home construction companies, new home builders, and residences where the service line is scheduled to be replaced. The written information shall include a questionnaire so the customer can determine whether to install an EFV. The customer may return the notice or call to accept or decline the installation of the EFV. Installation of the EFV is not required.

Installation of an EFV shall be made by the Company only in the case of a new service line or a scheduled replacement service line, upon the customer's request and upon payment by the customer of the installation costs. Installation of an EFV shall only be available where service is provided to a residential single family dwelling served from a delivery system with a pressure greater than ten (10) pounds per square inch and where the service line is connected directly to the gas distribution main.

Installation costs of an EFV shall be \$65.00 which includes: labor, materials, overhead, EFV, meter tag, purchase order cost, stores overhead, and income tax recovery. EFV installation costs shall be re-evaluated periodically by the Company.

DATE OF ISSUE July 21 2015
month day year

DATE EFFECTIVE September 8 2015
month day year

ISSUED BY L. Craig Dowdy Sr.VP. Ext. Affairs Corp. Communications & Marketing
Laclede Gas Company, St. Louis, MO 63101

Laclede Gas Company

For: All Missouri Gas Energy Service Areas

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

Maintenance costs associated with the repair, removal or replacement of an EFV at a premise shall be \$900.00 which includes the cost of excavation and construction necessary. Maintenance costs shall be paid by the customer who requested installation of the EFV at that premise, if that customer still takes service at that premise. Installation of an EFV where the service line is not a new or scheduled replacement service line shall be available only upon the customer's request and payment of the above-stated maintenance costs. EFV maintenance costs shall be re-evaluated periodically by the Company.

3.17 COMPANY AND CUSTOMER EQUIPMENT:

Company may refuse or discontinue service if an inspection or test reveals leakage, escape or loss of gas on customer's premises. .

The Company does not own, nor is it responsible for the repair or maintenance of any piping, vents, or gas utilization equipment on the downstream side of the gas meter, its related appurtenances and piping. All piping, vents or gas utilization equipment furnished by the owner/customer of the premises being served shall be suitable for the purposes hereof and the owner/customer of the premises shall be responsible for the repair and maintenance of such at all times in accordance with accepted practice and in conformity with requirements of public health and safety, as set forth by the properly constituted authorities and by the Company. As with any fixture or appurtenance within premises, piping, vents or gas utilization equipment can fail, malfunction or fall into disrepair at any time and as such the owner/customer of the premises being served shall be aware of this fact. Nothing in this section shall modify the Company's obligations under 4 CSR 240-40.030(10)(J), 4 CSR 240-40.030(12)(S) and 4 CSR 240-40.030(14)(B).

The owner/customer shall be responsible at all times for the safekeeping of all Company property installed on the premises being served, and to that end shall give no one, except the Company's authorized employees, contractors or agents, access to such property.

DATE OF ISSUE July 21 2015
month day year

DATE EFFECTIVE September 8 2015
month day year

ISSUED BY L. Craig Dowdy Sr.VP. Ext. Affairs Corp. Communications & Marketing
Laclede Gas Company, St. Louis, MO 63101

P.S.C. MO. No. 6
Canceling P.S.C. MO. No. 1

Original
Original

SHEET No. R-33.1
SHEET No. R-33.1

Laclede Gas Company

For: All Missouri Gas Energy Service Areas

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

3.18 Company will waive all connection or reconnection charges necessitated because gas service was disconnected due to property damage incurred because of the May 22, 2011 tornado. If so requested, customers should be prepared to provide proof of damage sustained during the tornado. This waiver authority shall expire concurrent with the expiration of the "Rebuild Joplin: Experimental Pilot Program for Residential and SGS Natural Gas Energy Efficiency Incentives" and the "Rebuild Joplin: Energy Star® New Homes Experimental Pilot Program".

DATE OF ISSUE July 21 2015
month day year

DATE EFFECTIVE September 8 2015
month day year

ISSUED BY L. Craig Dowdy

Sr.VP. Ext. Affairs Corp. Communications & Marketing
Laclede Gas Company, St. Louis, MO 63101

P.S.C. MO. No. 6
Canceling P.S.C. MO. No. 1

Original
First Revised

SHEET No. R-33.2
SHEET No. R-33.2

Laclede Gas Company

For: All Missouri Gas Energy Service Areas

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

This Page Left Blank Intentionally

DATE OF ISSUE July 21 2015
month day year

DATE EFFECTIVE September 8 2015
month day year

ISSUED BY L. Craig Dowdy Sr.VP. Ext. Affairs Corp. Communications & Marketing
Laclede Gas Company, St. Louis, MO 63101

P.S.C. MO. No. 6
Canceling P.S.C. MO. No. 1

Original
First Revised

SHEET No. R-33.3
SHEET No. R-33.3

Laclede Gas Company

For: All Missouri Gas Energy Service Areas

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

This Page Left Blank Intentionally

DATE OF ISSUE July 21 2015
month day year

DATE EFFECTIVE September 8 2015
month day year

ISSUED BY L. Craig Dowdy Sr.VP. Ext. Affairs Corp. Communications & Marketing
Laclede Gas Company, St. Louis, MO 63101

P.S.C. MO. No. 6
Canceling P.S.C. MO. No. 1

Original
Sixth Revised

SHEET No. R-34
SHEET No. R-34

Laclede Gas Company

For: All Missouri Gas Energy Service Areas

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

This Page Left Blank Intentionally

DATE OF ISSUE July 21 2015
month day year

DATE EFFECTIVE September 8 2015
month day year

ISSUED BY L. Craig Dowdy Sr.VP. Ext. Affairs Corp. Communications & Marketing
Laclede Gas Company, St. Louis, MO 63101

P.S.C. MO. No. 6
Canceling P.S.C. MO. No. 1

Original
Third Revised

SHEET No. R-34.1
SHEET No. R-34.1

Laclede Gas Company

For: All Missouri Gas Energy Service Areas

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

This Page Left Blank Intentionally

DATE OF ISSUE July 21 2015
month day year

DATE EFFECTIVE September 8 2015
month day year

ISSUED BY L. Craig Dowdy Sr.VP. Ext. Affairs Corp. Communications & Marketing
Laclede Gas Company, St. Louis, MO 63101

Laclede Gas Company

For: All Missouri Gas Energy Service Areas

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

9. EXTENSION OF DISTRIBUTION FACILITIES

9.01 GENERAL: The Company will make extensions of its gas distribution facilities where such extensions are necessary to serve an applicant(s) for service, whose premises are located within the Company's service area, in accordance with the terms and conditions hereinafter set forth. Applicant(s) as used in this Rule 9 shall mean a person(s) applying for gas service to a conventional establishment. Extension allowances and refunds for mobile homes which are connected directly to main extensions made under this Rule 9 shall be in accordance with the provisions of Rule 10 hereof.

The Company will install gas distribution main extensions in permanently established public streets, roads, and highways along the shortest practical route, as determined by the Company. Extensions of mains into or across private property will be made by the Company at its option, provided, that the right-of-way agreement and other conditions are satisfactory to the Company.

The Company will install service pipe along the shortest and most practical route that will avoid future construction on applicant's property and permit a safe and satisfactory service pipe installation. Installation of service pipe across private property other than the property of the customer will be made only in those cases where the customer has secured and furnished the Company a right-of-way, for such service pipe, satisfactory to the Company. When necessary, the Company shall endeavor to secure franchise rights from the municipality to cover extensions requested, but will not undertake to make extensions on streets or alleys not covered by lawful franchise grants.

The customer shall provide a meter location on his property that is satisfactory to the Company.

The customer shall protect the portions of the customer extension installed within his premises and shall, unless otherwise authorized by the Company, permit no one but the Company's employees or its authorized agents to handle same. In the event of loss or damage to such property of the Company arising out of carelessness, negligence, or misuse by the customer or his authorized agent the cost of making good such loss or repairing such damages shall be borne by the customer. Customer shall permit access to the Company's employees, or other authorized agents, for the purpose of inspecting, modifying, maintaining, or operating the Company's facilities at all times.

DATE OF ISSUE July 21 2015
month day year

DATE EFFECTIVE September 8 2015
month day year

ISSUED BY L. Craig Dowdy Sr.VP. Ext. Affairs Corp. Communications & Marketing
Laclede Gas Company, St. Louis, MO 63101

Laclede Gas Company

For: All Missouri Gas Energy Service Areas

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

9.02 SIZING OF THE CUSTOMER EXTENSION: The Company will install only certain standard sizes of mains, service pipes, meters, and regulators in conjunction with the extension of its distribution facilities. The Company reserves the right, as economic or other conditions warrant, to change or modify its standards in this regard. Estimates of the cost of customer extensions will be based on the minimum standard size facilities which will adequately distribute the gas load to be served.

9.03 ESTIMATED COST OF CUSTOMER EXTENSION: Upon receipt of application from a prospective customer, the Company will prepare an estimate, with an administratively reasonable level of detail, of the cost of installing the customer extension necessary to provide the requested service. This estimate will control the amount of deposit which may be required of the prospective customer.

The estimate, with an administratively reasonable level of detail, will include all direct, indirect, and overhead costs. Overhead construction costs include administrative and general salaries and expenses, charges for injuries and damages, pensions, and other fringe benefits. Overheads transferred to construction are determined based on the percentage that construction payroll bears to total payroll and are distributed to construction work orders on a percentage allocation basis.

9.04 FREE EXTENSIONS: The Company will furnish, at its own expense, such meters, regulators, and accessories as may be necessary to measure the consumption of gas by the customer, or prospective customer. The Company will also furnish, at its own expense, that portion of the service pipe which lies in the public street or right-of-way, and which extends from the gas main to the customer's, or prospective customer's, property line.

DATE OF ISSUE July 21 2015
month day year

DATE EFFECTIVE September 8 2015
month day year

ISSUED BY L. Craig Dowdy Sr.VP. Ext. Affairs Corp. Communications & Marketing
Laclede Gas Company, St. Louis, MO 63101

Laclede Gas Company

For: All Missouri Gas Energy Service Areas

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

The design and extent of any extension of the Company's facilities will be determined solely by the Company, applying sound principles of economics and engineering. Within this context, the Company will invest in distribution main and in that portion of the service pipe which extends from the property line to the meter the total amount determined, as follows:

For a prospective customer whose annual consumption is less than 6,000 Ccf, the Company will install at no cost to the customer up to 175 feet of main and 75 feet of service line. In no case, however, shall the Company be obligated to invest more than \$1,000 per customer in the aggregate for both the main extension and service extension.

The number of prospective customers shall be that number established by the Company based on, but not limited to, the information supplied by the customer(s), a legal description of the area, maps, and the Company's experience in similar developments.

For a prospective customer whose annual consumption exceeds 6,000 Ccf, the amount of main and service the Company will install at no cost to the customer will be determined by the Company from an analysis of the character of service requested, the estimated annual revenue to be derived from the customer, the estimated annual cost of providing gas service and the estimated annual return to be derived from such investment.

9.05 MAIN AND SERVICE PIPE EXTENSIONS BEYOND THE FREE ALLOWANCE: Investment in the extension of mains and service pipes, in excess of that provided by the free allowance as determined under Section 9.04, will be made by the Company, provided the applicant requiring such extension deposits, as a contribution-in-aid-of-construction, the Company's estimated cost of such excess.

DATE OF ISSUE July 21 2015
month day year

DATE EFFECTIVE September 8 2015
month day year

ISSUED BY L. Craig Dowdy Sr.VP. Ext. Affairs Corp. Communications & Marketing
Laclede Gas Company, St. Louis, MO 63101

Laclede Gas Company

For: All Missouri Gas Energy Service Areas

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

9.06 REFUND ON CONTRIBUTIONS FOR MAIN EXTENSIONS: Only in those cases where the total number of prospective customers is uncertain, the Company may require a deposit for the Company's estimated investment cost in excess of that provided by the free allowance as determined under Section 9.04. If the number of customers connected within four years of the completion of the extension exceeds the number of customers estimated to be connected at the time the deposit was derived, all or a portion of such deposit will be refunded to the original contributor(s) in proportion to the amount of the original contribution(s). The refund(s) to be made will be determined by a survey of the additional customers connected to the extension. Such survey will be made within one year of the attachment of such customers. However, this Section 9.06 shall not apply to any contributions-in-aid-of-construction made pursuant to Section 9.05, with respect to which no refunds will be made.

There shall be no refunds based on the attachments of customers to facilities which are main extensions of the customer extension for which contribution was originally made.

9.07 REFUND NOT TO EXCEED ORIGINAL CONTRIBUTION: In no event shall refund made to the applicant exceed the original contribution.

9.08 TITLE TO THE CUSTOMER EXTENSION: All parts and portions thereof, regardless of any contribution made by the customer, shall be and remain in the Company.

9.09 EXTENSIONS IN UNIMPROVED STREETS AND ALLEYS: The Company shall not be required to construct any extensions of gas mains in any streets or alleys for which the property lines, sidewalk lines, and curb lines have not been previously graded, except where, although the street or alley is ungraded, the grade or ditch lines shall have been established and the existing contour of the ground shall not be more than twelve (12) inches above or below the established grade at the proposed locations of the Company's mains. Free and safe access to and through such streets and alleys must be provided.

DATE OF ISSUE July 21 2015
month day year

DATE EFFECTIVE September 8 2015
month day year

ISSUED BY L. Craig Dowdy Sr.VP. Ext. Affairs Corp. Communications & Marketing
Laclede Gas Company, St. Louis, MO 63101

P.S.C. MO. No. 6
Canceling P.S.C. MO. No. 1

Original
Original

SHEET No. R-61
SHEET No. R-61

Laclede Gas Company

For: All Missouri Gas Energy Service Areas

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

10. MOBILE HOME SERVICE

10.01 AVAILABILITY: Natural gas service, except that which is temporary or seasonal in character, is available to mobile homes in all communities served by the Company at applicable rates under all other provisions of these General Terms and Conditions for Gas Service subject, however, to the modifications and additions set forth in this Rule 10.

DATE OF ISSUE July 21 2015
month day year

DATE EFFECTIVE September 8 2015
month day year

ISSUED BY L. Craig Dowdy Sr.VP. Ext. Affairs Corp. Communications & Marketing
Laclede Gas Company, St. Louis, MO 63101