

**EVERGY METRO, INC. d/b/a EVERGY MISSOURI METRO**

**P.S.C. MO. No.** 2 7th Revised Sheet No. 1.02  
Canceling P.S.C. MO. No. 2 6th Revised Sheet No. 1.02

For Missouri Retail Service Area

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**EVERGY METRO, INC. d/b/a EVERGY MISSOURI METRO**

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For Missouri Retail Service Area

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**EVERGY METRO, INC. d/b/a EVERGY MISSOURI METRO**

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For Missouri Retail Service Area

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**EVERGY METRO, INC. d/b/a EVERGY MISSOURI METRO**

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Missouri Retail Service Area

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**GENERAL RULES AND REGULATIONS  
APPLYING TO ELECTRIC SERVICE**

**3. SUPPLYING ELECTRIC SERVICE (Continued)**

- 3.11 RESTORATION OF SERVICE: In all cases of interruption or suspension of service, the Company will make reasonable efforts to restore service without unnecessary delay. Labor disturbances affecting the Company or involving employees of the Company may be resolved by the Company at its sole discretion.
- 3.12 APPLICATION OF RATE SCHEDULE: Neither interruption nor suspension of electric service by the Company shall relieve the Customer from charges provided for in the Customer's service agreement.
- 3.13 DISCONTINUANCE OF ELECTRIC SERVICE: The Customer shall at all times observe and perform his obligations to the Company under his service agreement. The Company shall have the right to discontinue electric service to a Customer and remove its facilities or any portion thereof from the Customer's premises upon any default by the Customer of any provision thereof. The Company reserves the right, in addition to any and all other legal remedies, to refuse to reconnect electric service to any Customer disconnected hereunder until such default shall have been remedied by the Customer. Except in cases of (a) tampering in violation of Rule 4.10 hereof, (b) dangerous or disturbing uses in violation of Rule 4.05, or (c) an order or directive of the Commission or other governmental agency or court requiring the discontinuance of service, the Company shall give to the Customer written notice of its intention to discontinue such electric service. The contents of such notice shall be as determined by the Company, or as required by general order or rule of the Commission. Such notice shall be mailed to or served upon the Customer as may be provided for by general order or rule of the Commission or other applicable state law.

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For Missouri Retail Service Area

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**GENERAL RULES AND REGULATIONS  
APPLYING TO ELECTRIC SERVICE**

**3. SUPPLYING ELECTRIC SERVICE (Continued)**

3.10 CURTAILMENT, INTERRUPTION OR SUSPENSION OF SERVICE: The company shall have the right to curtail (including voltage reduction), interrupt or suspend electric service to the Customer for temporary periods as may be necessary for the inspection, maintenance, alteration, change, replacement or repair of electric facilities, or for the preservation or restoration of its system operations or of operations on the interconnected electric systems of which the Company's system is a part. During any period of emergency conditions on the Company's system or on the interconnected electric systems of which the Company's system is a part, the Company will execute the Emergency Energy Conservation Plan identified in Section 17.

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Missouri Retail Service Area

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**GENERAL RULES AND REGULATIONS  
APPLYING TO ELECTRIC SERVICE**

**3. SUPPLYING ELECTRIC SERVICE (Continued)**

- 3.11 RESTORATION OF SERVICE: In all cases of interruption or suspension of service, the Company will make reasonable efforts to restore service without unnecessary delay. Labor disturbances affecting the Company or involving employees of the Company may be resolved by the Company at its sole discretion.
- 3.12 APPLICATION OF RATE SCHEDULE: Neither interruption nor suspension of electric service by the Company shall relieve the Customer from charges provided for in the Customer's service agreement.
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For Missouri Retail Service Area

**GENERAL RULES AND REGULATIONS  
APPLYING TO ELECTRIC SERVICE**

**4. TAKING ELECTRIC SERVICE (continued)**

4.13 PRORATION OF DEMAND CHARGES: In the event the Customer’s electric load requirements are temporarily curtailed or substantially reduced because of damage to or destruction of the Customer’s premises or equipment due to an Act of God or because of a labor strike of the Customer’s own employees employed at the premises of the Customer, the Company shall, upon request by the Customer, prorate the demand charges which would otherwise be applicable for the electric service supplied to the Customer during not more than six (6) months of curtailed or reduced load requirements of the Customer.

4.14 PARALLEL OPERATIONS: No Customer shall operate or permit operation of electric generating equipment in parallel with electric service supplied by the Company except as may be permitted under the Customer’s service agreement.

4.15 OTHER TERMS AND CONDITIONS:

1. Interconnection engineering study or studies are required and shall be conducted by Company for all distributed generation interconnections greater than 500kW. In certain instances, studies may be required for distributed generation interconnections less than 500kW. All study fees are non-refundable, whether or not the customer decides to pursue the project. Study fees will not be charged for customer-generators under net-metering that have a system capacity of no more than 100 kW DC. An interconnection application will not be deemed complete until the Interconnection engineering study fee, if applicable, is received by the Company.

2. Interconnection Engineering Study Fees

Program	Less than 500kW	500kW-1MW	1MW-5MW	5MW-10MW	Greater than 10MW
Parallel Generation	No charge	\$1,500	\$2,000	\$2,500 + \$1/kW	\$3,000 + \$1/kW

For the engineering study fees above, the size (kW DC) of the generation is the total nameplate capacity of the generation system.

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For Missouri Retail Service Area

**RULES AND REGULATIONS  
ELECTRIC**

**4. TAKING ELECTRIC SERVICE (continued)**

**4.15 OTHER TERMS AND CONDITIONS (continued)**

The Company shall make reasonable efforts to complete the study or studies within the time frames shown below. If additional time is required to complete the study, the applicant will be notified and provided reasons for the extension. Any Customer changes in the scope of the project will re-start the time frame. Engineering studies are valid for a minimum of 4 months from date of completion.

Generation System Size	Engineering Study Completion
Less than 10 kW	30 business days
10 kW ≤ 1 MW	90 business days
Greater than 1 MW	120 business days

Upon completion of the engineering studies the following information will be provided to the Applicant.

1. Results of the engineering study
2. Monitoring & control requirements for the purposed generation.
3. System protection requirements for the generation system interconnection.
4. Electric facility upgrades and associated facility cost estimates if applicable.

**5. MULTIPLE OCCUPANCY PREMISES**

**5.01 INDIVIDUAL METERING FOR SEPARATE PREMISES:** Except as otherwise provided in this Rule 5, or if the Commission has granted a variance pursuant to Commission Rule 4 CSR 4240-20.050(5) permitting otherwise, the occupant of each separate premises in or on any multiple occupancy premises will be individually metered and supplied electric service as the Customer of the Company, which electric service shall be utilized by the Customer only for operation of the Customer’s installation located in or on the separate premises for which such electric service is supplied pursuant to the Customer’s service agreement.

**5.02 PUBLIC SERVICE METERING FOR LESSOR:** All public service use in or on any multiple occupancy premises, where each separate premises therein is individually metered by the Company, will be separately metered and billed under an applicable non-residential rate schedule. Such public service use may include the electric requirements of all common areas and equipment in or on such multiple occupancy premises and the electric requirements of any separate premises therein occupied by the lessor or manager. Where, in any building used for residential purposes, the public service use consists solely of incidental hall or entrance way lighting, such public service use may for billing purposes be combined with the residential use of any separate premises therein so designated by the lessor.



**EVERGY METRO, INC. d/b/a EVERGY MISSOURI METRO**

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For Missouri Retail Service Area

RULES AND REGULATIONS ELECTRIC
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**BILLING AND PAYMENT**

8.01 BILLING PERIOD: Normally, the Company will read the Customer’s meter monthly and bills based on such monthly readings will be rendered at intervals of approximately one month. For all customers the billing period shall normally be not less than 26 nor more than 35 days. The Company shall have the right to read meters and render bills more frequently. If bills are rendered more frequently than monthly, the total of the minimums of such bills for any one month shall not exceed the monthly minimum required under the applicable rate schedule. For all customers if a bill is rendered for less than 26 or more than 35 days the bill may be prorated.

8.02 PAYMENT OF BILLS: A bill for electric service supplied by the Company shall, upon rendition (by mailing, electronic posting or serving), become due and payable in the net amount thereof. Bills for electric service may be paid in cash, check or by approved credit and debit cards. Non-residential customers paying by approved credit or debit card are subject to per transaction limits and fees by the third party processor.

- (A) Any unpaid bill for service under a rate schedule classified as “Residential Service,” shall become delinquent on the twenty-second (22nd) day after rendition. The Company may add a sum equal to one quarter percent (0.25%) on the net amount of such bill, and the Customer shall then pay the gross amount of such bill if delinquent.
- (B) Any unpaid bill for service under any other rate schedule shall become delinquent on the fifteenth (15th day) after rendition; provided, however, that bills for service rendered to the State of Missouri and its agencies shall not become delinquent until thirty days (30 days) after rendition. The Company may add a sum equal to one-quarter percent (0.25%) on the net amount of such bill, and the Customer shall then pay the gross amount of such bill if delinquent.
- (C) Interest at the rate of six percent (6%) per annum on the net amount of such bill may be added to any unpaid bill commencing thirty days (30 days) after it becomes delinquent.

**EVERGY METRO, INC. d/b/a EVERGY MISSOURI METRO**

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For Missouri Retail Service Area

**RULES AND REGULATIONS  
ELECTRIC**

**BILLING AND PAYMENT (continued)**

**8.07 RETURN PAYMENT CHARGE:** A charge not to exceed \$30.00 may be assessed when a Customer's payment is returned due to any reason other than bank error.

**8.08 COLLECTION CHARGE:** When it is necessary for a representative of Company to visit the service address for the purpose of disconnecting electric service and the representative collects the delinquent payment amount a Collection Charge in the amount of \$20.00 shall be assessed to the customer.

**8.09 OPT-OUT PROVISIONS:** Pursuant to Missouri Rule 4 CSR 240-20.094(7)(A): Any customer meeting one (1) or more of the following criteria shall be eligible to opt-out of participation in utility-offered demand side programs:

1. The customer has one (1) or more accounts within the service territory of the electric utility that has a demand of the individual accounts of five thousand (5,000) kW or more in the previous twelve (12) months;
2. The customer operates an interstate pipeline pumping station, regardless of size; or
3. The customer has accounts within the service territory of the electric utility that have, in aggregate across its accounts, a coincident demand of two thousand five hundred (2,500) kW or more in the previous twelve (12) months, and the customer has a comprehensive demand-side or energy efficiency program and can demonstrate an achievement of savings at least equal to those expected from utility-provided programs.
  - A. For utilities with automated meter reading and/or advanced metering infrastructure capability, the measure of demand is the customer coincident highest billing demand of the individual accounts during the twelve (12) months preceding the opt-out notification.

A customer electing to opt-out under requirements 1 and 2 above must provide written notice to the electric utility no earlier than September 1 and not later than October 30 to be effective for the following calendar year. Customers electing to opt-out under requirement 3 above must provide notice to the utility and the manager of the energy resource analysis section of the commission during the stated timeframe. Customers electing to opt-out shall still be allowed to participate in interruptible or curtailable rate schedules or tariffs offered by the electric utility.

Customers who have satisfied the opt-out provisions of 4 CSR 240-20.094(7) to opt-out of the DSIM Charge rate will not be charged the DSIM Charge.

**8.10 RESIDENTIAL TIME-VARIANT RATE SCHEDULES:** For residential rate schedules which require cumulative usage be determined for unique time periods during a billing period and usage is determined through interval metering data, beginning and ending meter readings for that billing period may not be utilized in lieu of the interval metering data. In such cases, a customer's bill will reflect the total consumption for each relevant time period but will not indicate a beginning or ending meter reading for the cumulative billing period, pursuant to the variance from Rules 20 CSR 4240-13.020 (9) (A) granted by Commission in File No. ET-2020-0133. The Company will retain for a minimum of five years the meter information relied upon to generate bills for such customers.

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**GENERAL RULES AND REGULATIONS  
APPLYING TO ELECTRIC SERVICE**

**17. EMERGENCY ENERGY CONSERVATION PLAN**

- 17.01 **ANTICIPATED EMERGENCY:** In the event of emergency conditions which may result in (a) an inability by the Company to meet all electric requirements of its customers, or (b) generating capability or transmission capability becoming insufficient to serve the load requirements of the Company or the interconnected systems of which the Company's system is a part, the Company may, upon direction by the Balancing Authority, implement an Emergency Energy Conservation Plan pursuant to this Rule 17. Notice by the Company to the Commission will take place as soon as practical.

The Company Emergency Energy Conservation Plan has been defined within a Load Management and Manual Load Shed Plan (Plan). The Plan complies with North American Electric Reliability Corporation (NERC) Standard EOP-011-1 concerning Emergency Operations and is reviewed by the regional transmission organization Reliability Coordinator for the interconnected systems of which the Company's system is a part.

- 17.02 **PLAN COMPONENTS:** The Company Plan includes the following:

- Defined Balancing Authority Operating Levels – regional transmission organization operating plans and NERC Energy Emergency Alert levels
- Defined Essential Services – critical circuits for the operation of the system and critical loads essential to the health, safety, and welfare of the communities the Company serves, exempt from the Plan, depending on the circumstances of the event and at the discretion of Company. Essential Services include national security sites, communications related to public safety or energy generation, natural gas facilities related to energy generation, major medical centers, and major regional airports.
- Emergency Alert Level Response Plans – defines actions to be taken under the various Energy Emergency Alert Levels. Actions may include operational changes, load curtailments, communications and the initiation of other related Company emergency plans
- Manual Load Shed Plan – defines actions to be taken in response to load shed orders from the regional transmission organization Balancing Authority
- Transmission Emergency Load Shed Plan – defines actions to be taken to relieve transmission overload condition(s) or low voltage conditions.

This Plan does not cover all possible emergency conditions which may arise including underfrequency conditions, and it is not intended to prevent the Company from exercising its authority when, in the judgment of personnel implementing the plan, other such actions are required.

**EVERGY METRO, INC. d/b/a EVERGY MISSOURI METRO**

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For Missouri Retail Service Area

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**GENERAL RULES AND REGULATIONS  
APPLYING TO ELECTRIC SERVICE**

**17. EMERGENCY ENERGY CONSERVATION PLAN (continued)**

- 17.03 CUSTOMER NOTIFICATION: The Company will give prompt notice to its customers of the implementation of this Emergency Energy Conservation Plan by appropriate releases to the news media and, to the extent practical and in accordance with procedures deemed appropriate by the Company, by direct contact (telephonic, written or personal) with its large commercial and industrial customers who will be advised that this Emergency Energy Conservation Plan has been implemented by the Company.
- 17.04 DAILY MONITORING: Upon implementation by the Company of its Emergency Energy Conservation Plan under this Rule 17, the Company will follow the direction of the regional transmission organization Balancing Authority to continue the Emergency Energy Conservation Plan. The Company will notify the Commission and its customers when it intends to end actions taken under the Emergency Energy Conservation Plan.
- 17.05 LIABILITY OF COMPANY: Disruptions in service consistent with this Emergency Energy Conservation Plan shall not be considered inconsistent with the Company's rules regarding Supplying Electric Service contained at Sheet 1.14, paragraph 3.17.
- 17.06 PLAN MAINTENANCE: The Company shall review the Plan regularly and if revised, will submit the Plan to the regional transmission organization Reliability Coordinator as required for NERC compliance. After Reliability Coordinator review is complete, the Company will make the revised Plan available to Commission Staff.

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**GENERAL RULES AND REGULATIONS  
APPLYING TO ELECTRIC SERVICE**

**RESERVED FOR FUTURE USE**

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**EVERGY METRO, INC. d/b/a EVERGY MISSOURI METRO**

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For Missouri Retail Service Area

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**GENERAL RULES AND REGULATIONS  
APPLYING TO ELECTRIC SERVICE**

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