

DISCONTINUANCE OF SERVICE

Service may be discontinued for any of the following reasons:

1. Non-payment of an undisputed delinquent charge for basic local Telecommunications service.
2. Failure to post a required deposit or guarantee.
3. Unauthorized use of the telephone company's equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
4. Failure to substantially comply with the terms of a settlement agreement.
5. Refusal after reasonable notice to permit inspection, maintenance, or replacement of the telephone company's equipment.
6. Material misrepresentation of identity in obtaining telephone utility service.
7. As provided by state or federal law.

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A Late Payment Charge will be applied to each customer's account receiving a disconnect notice. This charge is to compensate for the additional administration expenses associated with these accounts.

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DISCONTINUANCE OF SERVICE - Continued

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Payment by personal check may be refused if the customer, within the last twelve (12) months, has tendered payment in this manner and the check has been dishonored, except with the dishonor is due to bank error.

Upon the customer's request, Company shall restore service consistent with all other provisions of this tariff when the cause of discontinuance has been eliminated.

Notices of Discontinuance shall contain the following information:

1. The name and address and the telephone number of the customer.
2. A statement of the reason for the proposed discontinuance and the cost (to the customer) for reconnection.
3. The date after which service will be discontinued unless appropriate action is taken.
4. How a customer may avoid the discontinuance.
5. The customer's right to enter into a settlement agreement if the claim is for a charge not in dispute and the customer is unable to pay the charge in full.
6. The telephone number where the customer may make an inquiry.
7. A statement that this notice will not be effective if the charges involved are part of an unresolved dispute.

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**Fidelity Cablevision, LLC
d/b/a Fidelity Communications**

**P.S.C. MO. NO. 1
Section 16
1st Revised Sheet 3
Cancels Original Sheet 3**

HOLD FOR FUTURE USE

Issued: March 6, 2023

Effective: March 16, 2023

Issued by: Tariff Administrator
 210 E. Earll Drive
 Phoenix, AZ 85012