

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 4 Sec. 2 Original Sheet No. 11 b

Cancelling P.S.C. Mo. No. _____ Sec. _____ Sheet No. _____

For All Territory

RULES AND REGULATIONS

AVAILABILITY

This schedule is available for Residential and Commercial service customers who pay their bill online using debit or credit cards and are directly charged a fee for said use. The purpose of this schedule is to reimburse customers for the cost of third party payment processing company fees the customer pays at the time of bill payment.

The credit on the customer account will be equal to the amount directly charged to the customer by the third party payment processing company and paid by the customer as part of their remittance to the third party payment processing company. The credit to the customer bill will be provided to the customer's account once validation from the third party payment processing company is received by Empire.

Residential customer	credit of (\$2.25) per bill
Commercial customer	credit of (\$13.00) per bill

DURATION

The credit will remain available for sixty days following the effective date of the tariff.

DATE OF ISSUE April 23, 2020 DATE EFFECTIVE May 23, 2020

ISSUED BY Sheri Richard, Director Rates and Regulatory Affairs, Joplin, MO