

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

SERVICE BUNDLES

A. High Speed Internet (HSI) Essentials

1. General

- a. HSI Essentials provides customers with Emergency Line service, provided pursuant to Section 4 of this Tariff, and High Speed Internet service of the customer's choosing.
- b. HSI Essentials is available to residential and business customers in all exchanges within the Company's service area where technically feasible, subject to availability of facilities
- c. HSI Essentials is only available in conjunction with Emergency Line service pursuant to Section 4 of this tariff.
- d. HSI service is provided by the Company, or an affiliate of the Company, and is not regulated by the Commission.

2. Rates

- a. The rate for HSI Essentials will be equal to the Emergency Line service rate plus the charge for the HSI service selected by the customer.
- b. Term discounts may apply
- c. All applicable taxes, fees and surcharges apply

B. Voice Advantage Bundles¹

(C)

1. Description

These bundles provide residential customers with the option of subscribing to service packages that provide a dial tone access line, local usage, IntraLATA toll usage, InterLATA toll usage* and a custom calling feature package for a single bundled rate.

Custom calling features included are:

1. Calling Name/Number Identification
2. Call Waiting
3. Calling Name/Number with Call Waiting

* Denotes non-regulated service

¹Effective December 1, 2013, Voice Advantage Bundles will no longer be available to new customers. Existing Voice Advantage Bundles customers will be allowed to keep their Voice Advantage Bundles at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage Bundles are allowed.

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GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

B. Voice Advantage Bundles¹ (Cont'd)

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1. Description (Cont'd)

Toll Usage Options:

1. Voice Advantage Basic – includes 120 minutes of combined IntraLATA and InterLATA usage
2. Voice Advantage 600 – includes 600 minutes of combine IntraLATA and InterLATA usage
3. Voice Advantage Unlimited – includes unlimited minutes of combined IntraLATA and InterLATA usage

2. Regulations

- a. Voice Advantage Bundles are only available to residential customers.
- b. Voice Advantage Bundles are only available to customers who are presubscribed to ST Long Distance, Inc. d/b/a FairPoint Communications as their primary interexchange carrier for both intraLATA and InterLATA calling.
- c. Voice Advantage Bundles are not available in combination with other optional calling plans or private lines.
- d. Voice Advantage Bundles are not available with services provided under special contract.
- e. Standard installation charges apply.
- f. Long distance calling includes calling to anywhere within the United States, U.S. Territories and Canada.
- g. Not all features may be available in all areas.
- h. Voice Advantage Bundles are available only in areas specifically equipped to provide such service and are subject to the availability and technical limitations of facilities.
- i. Rates do not include Federal Subscriber Line Charges, Universal Service Charges, fees, taxes, and other surcharges.
- j. Voice Advantage Bundle customers may terminate the package or switch to another calling package or plan at any time.

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GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

B. Voice Advantage Bundles² (Cont'd)

(C)

2. Regulations

- k. The Voice Advantage Bundles are offered only to residential customers for the customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff, FairPoint Communications Missouri, Inc. d/b/a/ FairPoint Communications will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage Bundle. Additional restrictions may apply as provided elsewhere in the tariff.
- l. Customers enrolled in the Voice Advantage Bundles, who fail to pay the entire bundle rate due per month, will have all existing Voice Advantage Bundles converted to the applicable tariff rates for the individual services included in their bundle. Service charges will not apply for converting services back to their individual tariff rates. Such customers will not be permitted to re-enroll in the Voice Advantage Bundle until such time as all associated unpaid balances have been paid in full.
- m. Voice Advantage Bundle customers have the option of subscribing to Voice Mail* and Internet* products at discounted rates.

3. Rates and Charges

- a. Subscribers to any of the Voice Advantage Bundles may upgrade their bundle for an additional \$5.00 per month to include:
 - 1. Three-Way Calling
 - 2. Unidentified Call Rejection
 - 3. Automatic Busy Redial - Unlimited
 - 4. Automatic Call Return - Unlimited
 - 5. Call Forwarding - All Calls
- b. Voice Advantage Basic² \$11.97¹
- c. Voice Advantage 600² \$11.97¹
- d. Voice Advantage Unlimited² \$11.97¹
- e. All IntraLATA and InterLATA minutes in excess of minutes included in the bundles \$.10 per minute*

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* Denotes non-regulated service

¹This price does not include the deregulated intralata and interlata components.

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