



February 12, 2016
Via Overnight Delivery

Mr. Morris Woodruff, Executive Secretary
Missouri Public Service Commission
200 Madison Street, Suite 500
Jefferson City, MO 65102-0360

RECEIVED

FEB 16 2016

*Records
Public Service Commission*

**RE: tw telecom of kansas city llc
Notice of Detariffing
MO PSC No. 8 – Grandfathered Local Exchange Services
MO PSC No. 9 – Interexchange Services
MO PSC No. 11 – Local Exchange Services**

Dear Mr. Woodruff:

Pursuant to SB651, enacted March 20, 2014, please accept the original and two (2) copies of this letter as notice that **tw telecom of kansas city llc** is electing to be exempt from the requirement to maintain retail tariffs on file with the Commission and is withdrawing in whole its MO PSC No. 11, Competitive Local Services Tariff; MO PSC No. 8, Grandfathered Local Exchange Services Tariff and MO PSC No. 9, Interexchange Services tariff PSC Mo. No. 1 effective February 17, 2016.

The Company's tariffs contain interexchange and local services for business customers only and the Company will make their interexchange and both local price lists available on its website outlining the terms, conditions and rates associated with these services. The hyperlink to the website where the price lists are posted for public inspection is as follows: <http://www.tariffs.net/twtelecom2/states.asp>.

Please acknowledge receipt of this filing by stamping the extra copy of this cover letter and returning it in the self-addressed stamped envelope provided for this purpose. Any questions you may have regarding this filing should be directed to my attention at 407-740-3002 or via email to cwightman@tminc.com. Thank you for your assistance in this matter.

Sincerely,

Connie Wightman
Consultant

cc: Tammy Chatfield – Level 3
cc: Office of Public Counsel
file: tw telecom - Missouri – Local
file: tw telecom - Missouri – GF Local
file: tw telecom - Missouri – IXC
tms: MOx1504

Enclosures

CW/bc

JC-2016-0214

LOCAL EXCHANGE SERVICES

This tw telecom of kansas city llc P.S.C. MO. No. 11 cancels and replaces in its entirety Time Warner Telecom of Kansas City, LLC P.S.C. MO. No. 7 on file with the Missouri Public Service Commission.

**This tariff, MO PSC No. 11, contains current local services and rates.
The Company's MO PSC No. 8 tariff, contains grandfathered local services as of August 12, 2007.**

Schedule of Rates, Rules and Regulations
Governing the Provision of resold and facilities-based
Basic Local Exchange Telecommunications Service
in Portions of the State of Missouri

OFFERED BY

tw telecom of kansas city llc

**tw telecom of kansas city llc operates as a competitive telecommunications
company in the State of Missouri**

Issued: December 10, 2013

Effective: January 9, 2014

Issued by: Suraya Yahaya, Regulatory Vice President (T)
10475 Park Meadows Drive (T)
Littleton, CO 80124 (T)

Filed
Missouri Public Service Commission MO11303
JC-2014-0249

LOCAL EXCHANGE SERVICES

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Governing the Provision of resold and facilities-based
Basic Local Exchange Telecommunications Service
in Portions of the State of Missouri

OFFERED BY

tw telecom of kansas city llc

**tw telecom of kansas city llc operates as a competitive telecommunications
company in the State of Missouri**

Issued: May 14, 2008

Issued by:

Pamela Sherwood, Vice President of Regulatory
4625 W. 86th Street, Ste 500
Indianapolis, IN 46268

Effective: July 1, 2008

GRANDFATHERED LOCAL EXCHANGE SERVICES

WAIVER OF STATUTES AND RULES

tw telecom of kansas city llc is classified as a competitive telecommunications company in Missouri for which the following statutory and regulatory requirements are waived: (T)
| (T)

STATUTES

Section 392.210.2	Uniform system of accounts used for annual reports	(T)
Section 392.240(1)	Ratemaking	(N)
Section 392-270	Property valuation (ratemaking)	(T)
Section 392.280	Depreciation accounts	(N)
Section 392.290	Issuance of securities	(T)
Section 393.300.1	Sale, assignment, lease, transfer, mortgage, disposition, encumbrance, merger or consolidation	(N) (N)
Section 392.300.2	Acquisition of stock	
Section 392.310	Stock and debt issuance	(T)
Section 392.320	Stock dividend payments	(T)
Section 392.330	Issuance of securities, debt and notes	
Section 392.340	Reorganization(s)	(T)

COMMISSION RULES

4 CSR 240-3.550(4)	Telecommunications Company Records and Reports	(N)
4 CSR 240-3.550(5)(A)	Telecommunications Company Records and Reports	(N)
4 CSR 240-10.020	Income on depreciation fund investments	
4 CSR 240-30.040	Uniform system of accounts	
4 CSR 240-32.060	Engineering and Maintenance Standards	(N)
4 CSR 240-32.070	Quality of Service	
4 CSR 240-32.080	Service Objectives and Surveillance Levels	
4 CSR 240-33.040 (1), (2), (3), (5), (6), (7), (8), (9), and (10)	Billing and Payment Standards for Residential Customers	
4 CSR 240-33.045	Requiring Clear Identification and Placement of Separately Identified	
4 CSR 240-33.080(1)	Disputes by Residential Customers Charges on Customer Bills	
4 CSR 240-33.130.1	Operator Service	
4 CSR 240-33.130(4)	Operator Service	
4 CSR 240-33.130(5)	Operator Service	
4 CSR 240-35	Reporting of bypass and Customer-specific arrangements	(N)

Filed
Missouri Public
Service Commission
CE-2009-0176 JC-2009-0350

LOCAL EXCHANGE SERVICES

WAIVER OF STATUTES AND RULES

Pursuant to its Report and Order issued in Case No. TA-96-455, In the Matter of the Application of **tw telecom of kansas city llc**, the Missouri Public Service Commission waived the following statutes and regulations for purposes of the provision of the telecommunications services set forth herein:

STATUTES

Section 392.210.2	Uniform system of accounts
Section 392-270	Property valuation
Section 392.280	Depreciation rates
Section 392.290.1	Issuance of stocks and bonds
Section 392.300.2	Acquisition of stock
Section 392.310	Issuance of stocks and bonds
Section 392.320	Stock dividends
Section 392.330	Issuance of securities, debt and notes
Section 392.340	Reorganization

COMMISSION RULES

4 CSR 240-10.020	Income on depreciation fund investments
4 CSR 240-30.040	Uniform system of accounts
4 CSR 240-35	Reporting of bypass and Customer-specific arrangements

Cancelled
December 11, 2008
Missouri Public
Service Commission
CE-2009-0176 JC-2009-0350

FILED
Missouri Public
Service Commission
CN-2008-0363

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CANCELLED
 June 30, 2011
 Missouri Public
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 JC-2011-0603

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CANCELLED
Aug. 11, 2010
Missouri Public
Service Commission
JC-2011-0022

Filed
Missouri Public
Service Commission
JC-2009-0692

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Cancelled
April 26, 2009
Missouri Public
Service Commission
JC-2009-0692

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CN-2008-0363

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4.14 Reserved for Future Use	88	
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4.23 Reserved for Future Use	96.71	
4.24 Reserved for Future Use	96.72	(T)
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(N)

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 Missouri Public
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 JC-2013-0214

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CANCELLED
 December 1, 2012
 Missouri Public
 Service Commission
 JC-2013-0214

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Should be 4th Revised Page 3

Cancels 3rd Revised Page 3

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CANCELLED
June 30, 2011
Missouri Public
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JC-2011-0603

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 April 26, 2009
 Missouri Public
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 JC-2009-0692

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CANCELLED
December 28, 2008
Missouri Public
Service Commission
JC-2009-0410

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Missouri Public
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CN-2008-0363

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EXPLANATION OF SYMBOLS, REFERENCE,
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TERMS USED IN THIS TARIFF

The following symbols shall be used in this tariff for the purpose indicated below:

- (C) To signify changed regulation.
- (D) To signify discontinued rate or regulation.
- (I) To signify increased rate.
- (M) To signify a move in the location of text.
- (N) To signify new rate or regulation.
- (R) To signify reduced rate.
- (S) To signify reissued matter.
- (T) To signify a change in text but no change in rate or regulation.

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MARKS, AND ABBREVIATIONS OF TECHNICAL
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LOCAL EXCHANGE SERVICES

APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate telecommunications services by **tw telecom of kansas city llc**, hereinafter referred to as "the Company", to business Customers within a local calling scope as defined herein. The Company was granted a certificate of service authority to provide all forms of competitive basic local telecommunications services, and was classified as competitive, by the Missouri Public Service Commission in Case No. XA-2002-1154.

The Company will not offer services to residential Customers pursuant to this tariff but may do so in the future pursuant to subsequent tariffs.

All services offered by the Company pursuant to this tariff will be offered on a either are sold or facilities-based basis.

GENERAL CONCURRENCE

Excluding rates to be charged, and unless otherwise specifically stated herein, **tw telecom of kansas city llc** concurs in the conditions, limitations, restrictions, rules and regulations applying to and governing services offered by Southwestern Bell Telephone Company in its local and general exchange tariffs on file with and approved by the Public Service Commission of the State of Missouri and in any amendments or revisions thereto as authorized by the Missouri Public Service Commission or applicable law.

The Company reserves the right to cancel and void, after Commission approval, the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its Customers.

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LOCAL EXCHANGE SERVICES

SECTION 1- DEFINITIONS

Certain terms used generally throughout this tariff are defined below.

Advance Payment: Part or all of a payment required before the start of service.

DID Trunk: A form of local switched access that provides the ability for an outside party to call an internal extension directly without the intervention of the company operator.

Automatic Number Identification (ANI): Allows the automatic transmission of a caller's billing account telephone number to a local exchange company, interexchange carrier or a third party subscriber. The primary purpose of ANI is to allow for billing of toll calls.

Bit: The smallest unit of information in the binary system of notation.

Call Back/Camp On: Permits a station line encountering an all-trunk-busy condition the option of being notified when a trunk becomes idle.

Call Forwarding: Allows calls to be routed to a user-defined line inside or outside the Customer's telephone system.

Call Forwarding Station: Allows calls directed to a station line to be routed to a user-defined line inside or outside the Customer's telephone system.

Call Forwarding System: Permits calls attempting to terminate to a busy station line to be re-directed to a predetermined line inside or outside the Customer's telephone system.

Call Forwarding Remote: This optional feature allows a user to activate/deactivate the Call Forwarding - All Calls feature or change the forwarded to telephone number from a remote location.

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LOCAL EXCHANGE SERVICES

SECTION 1- DEFINITIONS, (CONT'D.)

Call Forwarding Busy: Allows incoming calls to a busy station to be routed to a preselected station line or attendant within the same system or outside the system. Intercom calls can be arranged to be forwarded to a number different from DID calls.

Call Forwarding Don't Answer: Allows incoming calls to be automatically routed to a preselected station line or attendant in the same system or outside the system, when the called station is not answered after a preset number of rings. Intercom calls can be arranged to be forwarded to a number different from DID calls.

Call Forwarding Variable Limited: When this feature is activated by a station line user or the attendant, incoming calls to the activated station line or attendant position will be automatically routed to any other selected station line, within the same Centrex system, or to the attendant position. The attendant may also activate this feature for a station line user.

Call Forwarding Variable Unlimited: The same as Call Forwarding Variable Limited except that incoming calls may be automatically routed to a telephone number outside the Centrex system or to station lines within the same Centrex system. The attendant may not activate this feature to a telephone number outside the Centrex system for a station line use. Calls forwarded outside the Centrex system are subject to the appropriate charges for local and toll messages.

Call Hold: Allows the user to hold one call for any length of time provided that neither party goes on-hook.

Call Park: Allows a station line to park a call against its own line number. The parked call can be retrieved from any station line by dialing a feature code and the line number against which the call is parked.

Call Pickup: Allows a station line to answer incoming calls to another station line within a defined call pickup group. Call pickup is provided on individual station lines within a Customer group.

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LOCAL EXCHANGE SERVICES

SECTION 1- DEFINITIONS, (CONT'D.)

Call Transfer: Allows a station line user to transfer any established call to another station line inside or outside the Customer group without the assistance of the attendant.

Call Waiting: Permits a line in the talking state to be alerted by a tone when another call is attempting to complete to the line. Audible ringing is returned to the originating line. The Service also provides a hold feature that is activated by a switch hook flash.

Communication Services: The Company's intrastate toll and local exchange switched telephone services.

Company: **tw telecom of kansas city llc**, the issuer of this tariff.

Customer: The person, firm or corporation that orders service and is responsible for the payment of charges and compliance with the Company's regulations.

Dial Pulse (or "DP"): The pulse type employed by rotary dial station sets.

Direct Inward Dial (or "DID"): A service attribute that routes incoming calls directly to stations, bypassing a central answering point.

Direct Outward Dial (or "DOD"): A service attribute that allows individual station users to access and dial outside numbers directly.

Do Not Disturb: Permits the attendant to cut off a single station line and selected groups of station lines from receiving incoming and station-to-station calls.

DSX-1 Panel: Distribution equipment used to terminate and administer DS1 (1.544 Mbps) circuits.

Dual Tone Multi-Frequency (or "DTMF"): The pulse type employed by tone dial station sets.

Duplex Service: Service that provides for simultaneous transmission in both directions.

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LOCAL EXCHANGE SERVICES

SECTION 1- DEFINITIONS, (CONT'D.)

Fiber Optic Cable: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

Handicapped Person - A person, who is legally blind, visually handicapped or physically handicapped as that term is defined in the Federal Register (Vol. 35 #126 dated June 30, 1970).

Hunting: Routes a call to an idle station line in a prearranged group when the called station line is busy.

IP -- Internet Protocol - used for communicating data across a packet-switched network by delivering distinguished protocol datagrams (packets) from the source host to the destination host solely based on their addresses.

(N)
|
(N)

In-Only: A service attribute that restricts outward dial access and routes incoming calls to a designated answer point.

Joint User: A person, firm or corporation that is designated by the Customer as a user of services furnished to the Customer by the Company and to whom a portion of the charges for the service will be billed under a joint user arrangement as specified herein.

Kbps: Kilobits per second, denotes thousands of bits per second.

Last Number Redial: Enables a station line user to redial the last called number by use of an access code rather than dialing the entire number.

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff FCC No. 4.

Local Calling Scope: The metropolitan calling area (MCA) mandatory calling scope of the incumbent local exchange company, but it does not include tiers designated as optional.

Local Exchange Carrier or ("LEC"): Denotes any individual, partnership, association, joint-stock company, trust or corporation engaged in providing switched communication within an exchange.

Mbps: Megabits, denotes millions of bits per second.

LOCAL EXCHANGE SERVICES

SECTION 1- DEFINITIONS, (CONT'D.)

Fiber Optic Cable: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

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(N)

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Mbps: Megabits, denotes millions of bits per second.

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LOCAL EXCHANGE SERVICES

SECTION 1- DEFINITIONS, (CONT'D.)

Fiber Optic Cable: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

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LOCAL EXCHANGE SERVICES

SECTION 1- DEFINITIONS, (CONT'D.)

Multi-Frequency or ("MF"): An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, that continue for the agreed upon duration of the service.

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service that does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

Service Order: The written request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Session Initiation Protocol (SIP) - a signaling communications protocol, widely used for controlling multimedia communication sessions such as voice and video calls over Internet Protocol (IP) networks. (N)
(N)

Shared: A facility or equipment system or subsystem that can be used simultaneously by several Customers.

Speed Calling: Permits a station line user to dial selected numbers by using fewer digits than normally required. This is accomplished through the assignment of abbreviated codes to frequently called numbers. The speed calling list is Customer-changeable.

System: Allows shared use of speed calling list. A control station will add, change or delete telephone numbers from the list for the group.

LOCAL EXCHANGE SERVICES

SECTION 1- DEFINITIONS, (CONT'D.)

Multi-Frequency or ("MF"): An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, that continue for the agreed upon duration of the service.

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service that does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

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LOCAL EXCHANGE SERVICES

SECTION 1- DEFINITIONS, (CONT'D.)

Station: Allows a station line user to add, change or delete telephone numbers from a speed-calling list. The list is dedicated to the individual station line user.

TDM – Time Division Multiplex - technique of transmitting multiple digitized data, voice, and video signals simultaneously over one communication media by interleaving pulses representing bits from different channels or time slots.

(N)
|
(N)

Three-Way Calling: Allows a station line user to add a third party to an existing conversation.

Trunk: A business communication line between two switching systems. (A switching system typically includes equipment in a central office and PBXs.)

Two Way: A service attribute that includes outward dial capabilities for outbound calls and can also be used to carry inbound calls to a central point for further processing.

User or End User: A Customer, Joint User, or any other person authorized by a Customer to use service provided under this tariff.

Utilities: Electric, telephone or other public utilities, whose facilities are utilized by Company in provision of the services described in this tariff.

LOCAL EXCHANGE SERVICES

SECTION 1- DEFINITIONS, (CONT'D.)

Station: Allows a station line user to add, change or delete telephone numbers from a speed-calling list. The list is dedicated to the individual station line user.

Three-Way Calling: Allows a station line user to add a third party to an existing conversation.

Trunk: A business communication line between two switching systems. (A switching system typically includes equipment in a central office and PBXs.)

Two Way: A service attribute that includes outward dial capabilities for outbound calls and can also be used to carry inbound calls to a central point for further processing.

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Utilities: Electric, telephone or other public utilities, whose facilities are utilized by Company in provision of the services described in this tariff.

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission between points within a local calling scope in portions of the State of Missouri, as specified herein.

Customers and users may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

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Service Commission
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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.2 Shortage of Equipment or Facilities

- A. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- B. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.3 Terms and Conditions

- A. Service is provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have 30 days.
- B. Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- C. At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party upon 30 days' written notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination, including, but not limited to, any fees for early termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.

(T)
(T)

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.3 Terms and Conditions

- A. Service is provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have 30 days.
- B. Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- C. At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party upon 30 days' written notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.

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CN-2008-0363

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.3 Terms and Conditions, (Cont'd.)

- D. Service may be terminated upon written notice to the Customer if:
 - 1. the Customer is using the service in violation of this tariff; or
 - 2. the Customer is using the service in violation of the law.
- E. This tariff shall be interpreted and governed by the laws of the State of Missouri regardless of its choice of laws provision.
- F. The incumbent local exchange carrier or other companies must not interfere with the right of any person or entity to obtain service directly from the Company. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.
- G. To the extent that either the Company or any other telephone company exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar facilities under its control available to its Customers. At the reasonable request of either party, the Company and the other telephone company shall join the attempt to obtain from the owner of the property access for the other party to serve a person or entity.

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CN-2008-0363

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Liability of the Company

- A. The liability of the Company and Utilities for damages arising out of the furnishing of its Services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in 2.6. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company and Utilities. The Company and Utilities will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company or Utilities' service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.

- B. The Company and Utilities shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; vandalism, acts of terrorism, wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Liability of the Company

- A. The liability of the Company and Utilities for damages arising out of the furnishing of its Services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in 2.6. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company and Utilities. The Company and Utilities will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company or Utilities' service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.
- B. The Company and Utilities shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Liability of the Company, (Cont'd.)

- C. The Company and Utilities shall not be liable for any act or omission of any entity furnishing to the Company or to the Company's Customers facilities or equipment used for or with the services the Company offers.
- D. The Company and Utilities shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.
- E. The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company and Utilities harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal presence, condition, location, or use of any installation so provided. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section 2.1.4.E as a condition precedent to such installations.
- F. The Company is not liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by negligence or willful misconduct of the Company's agents or employees.
- G. The Company and Utilities shall be indemnified, defended and held harmless by the Customer against any claim, loss or damage arising from Customer's use of services, involving claims for libel, slander, invasion of privacy, or infringement of copyright arising from the Customer's own communications.

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Liability of the Company, (Cont'd.)

- H. The entire liability for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid the Company by the Customer for the specific services giving rise to the claim. No action or proceeding against the Company shall be commenced more than one year after the service is rendered.
- I. THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.
- J. With respect to directory listings, the Company's liability shall be limited to the provisions of Section 5.8, and the further limitations provided in this Section.

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)**2.1 Undertaking of the Company, (Cont'd.)****2.1.5 Notification of Service-Affecting Activities**

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.6 Provision of Equipment and Facilities

- A. The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
- B. The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- C. The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.
- D. Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which it was provided by the Company.

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.6 Provision of Equipment and Facilities, (Cont'd.)

- E. The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the Premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

- F. The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
 - 1. the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
 - 2. the reception of signals by Customer-provided equipment.

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.7 Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.8 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is that construction undertaken:

- A. where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- B. of a type other than that which the Company would normally utilize in the furnishing of its services;
- C. over a route other than that which the Company would normally utilize in the furnishing of its services;
- D. in a quantity greater than that which the Company would normally construct;
- E. on an expedited basis;
- F. on a temporary basis until permanent facilities are available;
- G. involving abnormal costs; or
- H. in advance of its normal construction.

2.1.9 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its agents or contractors.

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.2 Prohibited Uses

- 2.2.1 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2.2.2 The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and Missouri Public Service Commission regulations, policies, orders, and decisions.
- 2.2.3 The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.
- 2.2.4 A Customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and Nonrecurring installation charges as stated in this tariff will apply.
- 2.2.5 The Company prohibits unauthorized use of its network by end user Customers to originate or terminate 800/888/Toll Free Number Traffic without the Company's express written authorization (including but not limited to all forms required for authorization by the SMS/800 Database). Customer understands and agrees that Customer is directly responsible for, and Company shall not be responsible for, any access charges that may be due to the originating or terminating local exchange carrier in connection with end user 800/888/Toll Free Traffic. To the extent that Customer points or otherwise directs its 800/888/Toll Free Traffic towards the Company's local telephone numbers, or in any way represents that the Company has authorized such use of its network, the Customer shall pay such charges directly. In addition, under any circumstance under which the Company is held responsible for such charges, Customer shall indemnify and reimburse the Company for all costs associated with such use, including any charges assessed by any other party as well as any costs of litigation or investigation, including reasonable attorney's fees.

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer

2.3.1 General

The Customer shall be responsible for:

- A. the payment of all applicable charges pursuant to this tariff;
- B. damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- C. providing at no charge, as specified from time to time by the Company, any needed personnel, equipment space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.1 General, (Cont'd.)

- D. obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduits necessary for installation of fiber optic cable and associated equipment used to provide Communication Services to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1(C). Any and all costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;

- E. providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.1 General, (Cont'd.)

- F. complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(D); and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- G. not creating, or allowing to be placed, any liens or other encumbrances on the Company's equipment or facilities; and
- H. making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.2 Claims

With respect to any service or facility provided by the Company, Customers shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

- A. any loss, destruction or damage to the property of the Company or any third party, or death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- B. any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.4 Customer Equipment and Channels

2.4.1 General

A User may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A User may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

2.4.2 Station Equipment

- A. Terminal equipment on the User's Premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the User. The User is responsible for the provision of wiring or cable to connect its terminal equipment to the Company Point of Connection.
- B. The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.4 Customer Equipment and Channels, (Cont'd.)

2.4.3 Interconnection of Facilities

- A. Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communication Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.
- B. Communication Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers that are applicable to such connections.
- C. Facilities furnished under this tariff may be connected to Customer-provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all User-provided wiring shall be installed and maintained in compliance with those regulations.
- D. Users may interconnect communications facilities that are used in whole or in part for interstate communications to services provided under this tariff only to the extent that the user is an is "End User" as defined in Section 69.2(m), Title 47, Code of Federal Regulations (1992 edition).

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.4 Customer Equipment and Channels, (Cont'd.)

2.4.4 Inspections

- A. Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2(B) for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
- B. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

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Missouri Public
Service Commission
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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements

2.5.1 Payment for Service

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all Users authorized by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

A. Taxes, Fees and Surcharges

“Tax” or “Taxes” means any federal, state or local excise, gross receipts, value added, sales, use or other similar tax, fee, tax-like fee or surcharge of whatever nature and however designated, imposed or sought to be imposed, on or with respect to purchases by Customer or for the Company’s use of public streets or rights of way, which the Company is required or permitted by law or tariff to collect from Customer; provided, however, that the term “Tax” will not include any tax on the Company’s corporate existence, status, income, corporate property or payroll taxes.

All applicable state and local taxes, Relay Missouri surcharge, 911 surcharges and other lawful surcharges, including gross receipts tax, sales tax, and municipal utilities tax, are not included in the Company's quoted service rates. The Customer is responsible for payment of any universal service, sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) (excluding taxes on Company's net income) imposed on or based upon the provision, sale or use of Network Services. As permitted by law, the Company will recover from its Customers any such charges assessed directly against the Company. Such taxes or fees will be itemized separately on the Customer's invoice or billing detail. If Customer fails to pay any Taxes properly billed, Customer will be solely responsible for payment of the Taxes, and penalty and interest. All charges and fees subject to the Missouri Public Service Commission jurisdiction, except taxes and franchise fees, will be submitted to the Missouri Public Service Commission for prior approval.

Taxes and surcharges assessed on bundled services are based upon a model configuration and standard pricing for the individual product elements contained within the bundle. Modifications to standard pricing or to the model configuration may result in changes to the allocation of the bundle price to specific product elements. Details are available upon Customer request.

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements

2.5.1 Payment for Service

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all Users authorized by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

A. Taxes, Fees and Surcharges

“Tax” or “Taxes” means any federal, state or local excise, gross receipts, value added, sales, use or other similar tax, fee, tax-like fee or surcharge of whatever nature and however designated, imposed or sought to be imposed, on or with respect to purchases by Customer or for the Company’s use of public streets or rights of way, which the Company is required or permitted by law or tariff to collect from Customer; provided, however, that the term “Tax” will not include any tax on the Company’s corporate existence, status, income, corporate property or payroll taxes.

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All applicable state and local taxes, Relay Missouri surcharge, 911 surcharges and other lawful surcharges, including gross receipts tax, sales tax, and municipal utilities tax, are not included in the Company's quoted service rates. The Customer is responsible for payment of any universal service, sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) (excluding taxes on Company's net income) imposed on or based upon the provision, sale or use of Network Services. As permitted by law, the Company will recover from its Customers any such charges assessed directly against the Company. Such taxes or fees will be itemized separately on the Customer's invoice or billing detail. If Customer fails to pay any Taxes properly billed, Customer will be solely responsible for payment of the Taxes, and penalty and interest. All charges and fees subject to the Missouri Public Service Commission jurisdiction, except taxes and franchise fees, will be submitted to the Missouri Public Service Commission for prior approval.

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Taxes and surcharges assessed on bundled services are based upon a model configuration of the product elements. Details are available upon Customer request.

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CANCELLED
December 1, 2012
Missouri Public
Service Commission
JC-2013-0214

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements

2.5.1 Payment for Service

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all Users authorized by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

A. Taxes/Lawful Surcharges

All applicable state and local taxes, Relay Missouri surcharge, 911 surcharges and other lawful surcharges, including gross receipts tax, sales tax, and municipal utilities tax, are not included in the Company's quoted service rates. The Customer is responsible for payment of any universal service, sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) (excluding taxes on Company's net income) imposed on or based upon the provision, sale or use of Network Services. All charges and fees subject to the Missouri Public Service Commission jurisdiction, except taxes and franchise fees, will be submitted to the Missouri Public Service Commission for prior approval.

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.1 Payment for Service, (Cont'd.)

A. Taxes, Fees and Surcharges, (Cont'd.)

If either Customer or the Company is audited by a taxing or other governmental authority, the other party will cooperate reasonably by responding to the audit inquiries in a proper, complete and timely manner. The Company will cooperate, at Customer's expense, with reasonable requests of Customer in connection with any Tax contest or refund claim. Customer will ensure that no lien is attached to or allowed to remain on any asset of the Company as a result of any Tax contest. Customer will indemnify and hold the Company harmless against any liabilities, damages, losses, costs or expenses arising out of such Tax proceedings, including without limitation any additional Taxes, interest, penalties and attorney's fees.

If Customer claims an exemption for any Taxes, Customer must provide the Company with a proper tax exemption certificate as authorized by the appropriate taxing authority. Customer must pay the applicable Taxes to the Company until it provides a valid exemption certificate. If applicable law exempts a service from a Tax, but does not also provide an exemption procedure, the Company will not collect such Tax if Customer provides a letter signed by one of its officers; (i) claiming a right to the exemption; (ii) identifying the applicable law that allows such exemption and does not require an exemption certificate; and (iii) agreeing to indemnify and hold the Company harmless from any tax, interest, penalties, loss, cost or expense asserted against the Company as a result of its not collecting the Taxes from Customer.

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2.5.2 Billing and Collection of Charges

- A. Nonrecurring charges are due and payable from the Customer within 30 days after the invoice date, unless otherwise agreed to in advance.
- B. The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within 30 days after the invoice date. When billing is based on Customer usage, charges will be billed monthly for the preceding billing periods.

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(M) - Certain material previously found on this page is now located on Page 35.

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.2 Billing and Collection of Charges

- A. Nonrecurring charges are due and payable from the Customer within 30 days after the invoice date, unless otherwise agreed to in advance.
- B. The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within 30 days after the invoice date. When billing is based on Customer usage, charges will be billed monthly for the preceding billing periods.
- C. When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
- D. Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- E. The Customer will be assessed a charge of twenty-five dollars (\$25.00) for each check submitted by the Customer to the Company that a financial institution refused to honor.
- F. Unless otherwise waived by the Missouri Public Service Commission, the applicable provisions of 4 CSR 240-33 shall apply to all deposits, billings and any service disconnections made by the Company.
- G. If service is disconnected by the Company in accordance with section 2.5.5 following and later restored, restoration of service will be subject to all applicable installation charges.

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Aug. 11, 2010
Missouri Public
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JC-2011-0022

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.2 Billing and Collection of Charges, (Cont'd.)

- C. When service does not begin on the first day of the month, or end on the last day of the month, the monthly charge, and any allotment of minutes included with applicable services, for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days. (T)
(T)
- D. Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- E. The Customer will be assessed a charge of twenty-five dollars (\$25.00) for each check submitted by the Customer to the Company that a financial institution refused to honor.
- F. Unless otherwise waived by the Missouri Public Service Commission, the applicable provisions of 4 CSR 240-33 shall apply to all deposits, billings and any service disconnections made by the Company.
- G. If service is disconnected by the Company in accordance with section 2.5.5 following and later restored, restoration of service will be subject to all applicable installation charges.

2.5.3 Advance Payments

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount equal to the Nonrecurring charge(s) and one month's charges for the service or facility. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated Nonrecurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill. An advance payment may be required in addition to a deposit.

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

(M)

2.5.2 Billing and Collection of Charges, (Cont'd.)

- E. The Customer will be assessed a charge of twenty-five dollars (\$25.00) for each check submitted by the Customer to the Company that a financial institution refused to honor.
- F. Unless otherwise waived by the Missouri Public Service Commission, the applicable provisions of 4 CSR 240-33 shall apply to all deposits, billings and any service disconnections made by the Company.
- G. If service is disconnected by the Company in accordance with section 2.5.5 following and later restored, restoration of service will be subject to all applicable installation charges.

(M)

2.5.3 Advance Payments

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount equal to the Nonrecurring charge(s) and one month's charges for the service or facility. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated Nonrecurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill. An advance payment may be required in addition to a deposit.

(M) – Certain material now found on this page was previously located on Page 34.

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June 30, 2011
Missouri Public
Service Commission
JC-2011-0603

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.3 Advance Payments

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount equal to the Nonrecurring charge(s) and one month's charges for the service or facility. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated Nonrecurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill. An advance payment may be required in addition to a deposit.

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Aug. 11, 2010
Missouri Public
Service Commission
JC-2011-0022

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CN-2008-0363

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.4 Deposits

- A. To safeguard its interests, the Company may require a Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:
 - 1. two month's charges for a service or facility that has a minimum payment period of one month; or
 - 2. the charges that would apply for the minimum payment period for a service or facility that has a minimum payment period of more than one month; except that the deposit may include an additional amount in the event that a termination charge is applicable.
- B. A deposit may be required in addition to an advance payment.
- C. When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.
- D. Deposits will accrue interest at a rate of nine percent (9%).

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Service Commission
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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.5 Discontinuance of Service

- A. Upon nonpayment of any amounts owing to the Company by a business Customer, the Company may, by giving ten (10) ten days' prior written notice to the Customer, discontinue or suspend service without incurring any liability.
- B. Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving 30 days' prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- C. Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
- D. Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.
- E. Upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability.
- F. In the event of fraudulent use of the Company's network, the Company will discontinue service without notice and/or seek legal recourse to recover all costs involved in enforcement of this provision.

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Service Commission
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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.6 Cancellation of Application for Service

- A. Applications for business service cannot be canceled without the Company's agreement. Where the Company permits a business Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- B. Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs incurred by the Company, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service commenced (all discounted to present value at six percent).
- C. Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred by the Company, less net salvage, applies. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.
- D. The special charges described in 2.5.6.A through 2.5.6.C will be calculated and applied on a case-by-case basis.

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.7 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.6 Allowances for Interruptions in Service

Interruptions in service that are not due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer or the operation or malfunction of the facilities, power or equipment provided by the Customer, will be credited to the Customer as set forth in 2.6.1 for the part of the service that the interruption affects.

2.6.1 Credit for Interruptions

- A. A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this tariff. An interruption period begins when a service, facility or circuit is reported to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative. If a service, facility or circuit is reported to be inoperative but the Customer declines to release it for testing and repair, it is considered to be impaired, but not interrupted.
- B. For calculating credit allowances, every month is considered to have 30 days. A credit allowance for fixed recurring fees only is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.6 Allowances for Interruptions in Service, (Cont'd.)

2.6.1 Credit for Interruptions, (Cont'd.)

- C. A credit allowance will be given for interruptions of 30 minutes or more. Credit allowances shall be calculated as follows:

Interruptions of 24 Hours or Less

<u>Length of Interruption</u>	<u>Interruption Period To Be Credited</u>
Less than 30 minutes	None
30 minutes up to but not including 3 hours	1/10 Day
3 hours up to but not including 6 hours	1/5 Day
6 hours up to but not including 9 hours	2/5 Day
9 hours up to but not including 12 hours	3/5 Day
12 hours up to but not including 15 hour	4/5 Day
15 hours up to but not including 24 hours	One Day

Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

Over 24 Hours and Less Than 72 Hours - Interruptions over 24 hours and less than 72 hours will be credited 1/5 day for each 3-hour period or fraction thereof. No more than one full day's credit will be allowed for any period of 24 hours.

Interruptions Over 72 Hours - Interruptions over 72 hours will be credited 2 days for each full 24-hour period. No more than 30 days' credit will be allowed for any one month period.

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.6 Allowances for Interruptions in Service, (Cont'd.)

2.6.2 Limitations on Allowances

No credit allowance will be made for:

- A. interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, authorized user, joint user, or other common carrier providing service connected to the service of the Company;
- B. interruptions due to the negligence of any person other than the Company, including but not limited to the Customer or other common carriers connected to the Company's facilities;
- C. interruptions due to the failure or malfunction of non-Company equipment;
- D. interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- E. interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- F. interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements; and
- G. interruption of service due to circumstances or causes beyond the control of Company.

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.6 Allowances for Interruptions in Service, (Cont'd.)

2.6.3 Cancellation For Service Interruption

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of 8 hours or more or cumulative service credits equaling 16 hours in a continuous 12-month period. The right to cancel service under this provision applies only to the single circuit that has been subject to the outage or cumulative service credits.

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.7 Use of Customer's Service by Others

2.7.1 Resale and Sharing

Any service provided under this tariff may be resold to or shared with other persons at the option of the Customer, subject to compliance with any applicable laws or Missouri State Corporation Commission regulations governing such resale or sharing. The Customer remains solely responsible for all use of services ordered by it or billed to its telephone number(s) pursuant to this tariff, for determining who is authorized to use its services, and for notifying the Company of any unauthorized use.

2.7.2 Joint Use Arrangements

Joint use arrangements will be permitted for all services provided under this tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the designated Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.8 Cancellation of Service

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 2.6.1 above), the Customer agrees to pay to the Company termination liability charges, as defined below. These charges shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in Section 2.5.2.

The Customer's termination liability for cancellation of service shall be equal to:

- A. all unpaid Nonrecurring charges reasonably expended by the Company to establish service to the Customer; plus
- B. any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of the Customer; plus
- C. all Recurring Charges specified in the applicable Service Order Tariff for the balance of the then current term discounted at the prime rate announced in the Wall Street Journal on the third business day following the date of cancellation; minus
- D. a reasonable allowance for costs avoided by the Company as a direct result of the Customer's cancellation.

2.9 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties:

- A. to any subsidiary, parent company or affiliate of the Company; or
- B. pursuant to any sale or transfer of substantially all the assets of the Company; or
- C. pursuant to any financing, merger or reorganization of the Company.

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.10 Notices and Communications

- 2.10.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that the Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.10.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.10.3 All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.10.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.11 Operator Services Rules

The Company will enforce the following operator service rules.

Carrier will not bill for incomplete calls where answer supervision is available. Carrier will not bill for incomplete calls and will remove any charge(s) for incomplete calls upon (i) subscriber notification or (ii) Carrier's knowledge.

The caller and billed party, if different from the caller, will be advised that Carrier is the operator service provider at the time of the initial contact.

Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.

Only tariffed rates approved by this Commission for carrier shall appear on any local exchange company (LEC) billings.

Carrier shall be listed on the LEC billing if the LEC has multicarrier billing ability.

Carrier will employ reasonable calling card verification procedures which are acceptable to the companies issuing the calling cards.

Carrier will route all 0- or 00- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.

Upon request, Carrier will transfer calls to other authorized interexchange carriers or to the LEC, if billing can list the caller's actual origination point.

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.12 Application for Service and Service Installation

2.12.1 Cancellation of Service Order

If the Customer cancels its order for service prior to the service due date after receipt of a firm order confirmation, an Order Cancellation Charge will apply. The Company reserves the right to assess any documented charges from a third party that are directly associated with the Customer's request to cancel the service order.

Order Cancellation Charge \$100.00 per circuit or 25% of the monthly recurring rate for the cancelled circuit, whichever is higher.

2.12.2 Order Modification Charge

If the Customer requests a change in service order (excluding requests to expedite the due date as provided by Section 2.4.3 of this tariff), an Order Modification Charge will apply. Written requests to delay the due date received less than 72 hours prior to the due date shall not result in the delay of billing monthly recurring charges. The Company reserves the right to assess any documented charges from a third party that are directly associated with the Customer's request to modify the service order.

Order Modification Charge \$100.00

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.12 Application for Service and Service Installation, (Cont'd.)

2.12.3 Expedited Due Date Service

A. General

Upon acceptance of the Customer's application for service, the Company will notify the Customer of the timeframe in which service will be installed.

When a Customer requests that service be provided in advance of the Company-specified date, and the Company is able to comply, an Expedited Due Date Service charge will apply.

B. Limitation of Liability

The Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused directly or indirectly when an established expedited due date is not met by the Company.

C. Charges

Unless otherwise specified, the charge is applicable per exchange, per request and applies in addition to any normal service and installation charges applicable. The Company reserves the right to assess any documented charges from a third party that are directly associated with the Customer's request to expedite the service order.

Expedited Due Date Charge	
Per Order – On-Net	\$ 500.00
Per Order – Off-Net	\$1,000.00

2.12.4 Service Installation

The Company provides a Half-Day Installation Plan, which offers Customers half-day appointments (i.e., morning/afternoon or a rolling interval) for connection of Commission regulated service involving a Customer premise visit.

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.13 Service Level Standards and Allowances for Interruptions in Service

2.13.1 Service Level Standards for Local Exchange Services

(T)

A. IP Based Services

(M) (N)

1. Network Availability

The Company's Network Availability Objective for each calendar month for services provisioned On-Net is 99.99%. The service is unavailable when it is not able to transmit and receive data due to the Company's equipment or network ("Service Outage"). Upon Customer's request, the Company shall credit Customer's invoice for Service Outages of five minutes or more. Credit allowance will be calculated as a percentage of the monthly recurring charge for the affected service(s) as follows:

<u>Per Service Outage</u>	<u>Credit Allowance</u>
More than 5 minutes up to 4 hours	5%
More than 4 hours up to 8 hours	10%
More than 8 hours up to 12 hours	15%
More than 12 hours up to 16 hours	20%
More than 16 hours up to 24 hours	35%
More than 24 hours	50%

2. Latency

The Company's On-Net services will have an average round-trip transmission of 50 milliseconds ("ms") or less between the Company's designated regional route servers ("Latency"). Latency will be calculated by averaging sample measurements taken during the most recent full calendar month between the Company's designated regional route servers. If the Company fails to meet the Network Average Latency standard, upon Customer's request, credits will be calculated per the table below.

(M) (N)

(M) - Certain material previously found on this page is now located on Page 50.2

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.13 Service Level Standards and Allowances for Interruptions in Service

2.13.1 Service Level Standards

The Company offers the following service level standards for voice services:

<u>Criterion</u>	<u>Definition</u>	<u>Standard</u>
Dial Tone Delay	The specific time between Customer's going off-hook and the receipt of dial tone from the service telephone central office	2.0 seconds maximum
Post Dial Delay	The time from when the last digit is dialed to the moment the phone rings at the receiving location	2.0 seconds maximum
Noise	Unwanted electrical signals introduced into the telephone lines by circuit component or natural disturbances which tend to degrade the performance of the line.	17 dBmC maximum
Signal Loss	The diminishment of the signal level strength resulting in decay and quality of the call and signaling	3 dB maximum
Minimum Loop Current	Minimum level of current between the originating and terminating locations of a call required to support accurate signaling on the call.	23 mA
Grade of Service	The probability that an attempted call will receive a busy signal, expressed as a decimal fraction. This factor is applicable only to the Company's network and not to any portions of the underlying network provided by another telephone service carrier.	P.01 or better
Change of RespOrg	The transition of management and administration of a Customer's 8XX telephone number records in the 8XX Service Management System. This standard is applicable when a Customer transfers 8XX telephone number service from one carrier to another.	10 days maximum

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.13 Service Level Standards and Allowances for Interruptions in Service

(N)

2.13.1 Service Level Standards for Local Exchange Services, (Cont'd.)

A. IP Based Services, (Cont'd.)

2. Latency, (Cont'd.)

<u>Standard</u>	<u>Credit Allowance</u>
0.00 – 50.00 ms	No Credit
50.01 - 60.00 ms	5%
60.01 - 65.00 ms	10%
65.01 - 70.00 ms	15%
70.01 - 75.00 ms	20%
75.01 - 80.00 ms	35%
80.01 ms or greater	50%

3. Packet Delivery

The Company's On-Net services will have a packet delivery of at least 99.5%. Packet Delivery is determined by averaging sample measurements taken during the most recent full calendar month between the Company's designated route servers. If the Company fails to meet the Packet Delivery Standard, upon Customer's request, credits will be calculated per the table below.

<u>Standard</u>	<u>Credit Allowance</u>
99.5%+	No Credit
99% - 99.4%	5%
98% - 98.9%	10%
97% - 97.9%	15%
96% - 96.9%	20%
95% - 95.9%	35%
Below 95%	50%

(N)

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.13 Service Level Standards and Allowances for Interruptions in Service (M)

2.13.1 Service Level Standards for Local Exchange Services, (Cont'd.) (T)

B. TDM Based Services (T)

The Company offers the following service level standards for voice services:

<u>Criterion</u>	<u>Definition</u>	<u>Standard</u>
Dial Tone Delay	The specific time between Customer's going off-hook and the receipt of dial tone from the service telephone central office	2.0 seconds maximum
Post Dial Delay	The time from when the last digit is dialed to the moment the phone rings at the receiving location	2.0 seconds maximum
Noise	Unwanted electrical signals introduced into the telephone lines by circuit component or natural disturbances which tend to degrade the performance of the line.	17 dBmC maximum
Signal Loss	The diminishment of the signal level strength resulting in decay and quality of the call and signaling	3 dB maximum
Minimum Loop Current	Minimum level of current between the originating and terminating locations of a call required to support accurate signaling on the call.	23 mA
Grade of Service	The probability that an attempted call will receive a busy signal, expressed as a decimal fraction. This factor is applicable only to the Company's network and not to any portions of the underlying network provided by another telephone service carrier.	P.01 or better
Change of RespOrg	The transition of management and administration of a Customer's 8XX telephone number records in the 8XX Service Management System. This standard is applicable when a Customer transfers 8XX telephone number service from one carrier to another.	10 days maximum

(M) - Certain material now found on this page was previously located on Page 50.

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.13 Service Level Standards and Allowances for Interruptions in Service, (Cont'd.)

2.13.2 Credit for Interruptions

Interruptions in service, which are not due to the negligence of, or non-compliance with the provisions of this Tariff by the Customer, or the operation or malfunction of the facilities, power, or equipment provided by the Customer, will be credited to the Customer as set forth below for the part of the service that the interruption affects. A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this Tariff provided that the Customer has opened a trouble ticket by reporting the interruption to the Company's network operations center. The issuance of credits pursuant to this Section shall be the Customer's sole remedy for service interruption claims.

- A. An interruption period begins when the Customer reports a service, facility, or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility, or circuit is operative. If the Customer reports a service, facility, or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.
- B. For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

C. "Interruption" Defined

For the purpose of applying this provision, the word "interruption" shall mean the inability to complete calls either incoming or outgoing or both due to equipment malfunction or human errors. "Interruption" does not include and no allowance shall be given for service difficulties such as slow dial tone, circuits busy or other network and/or switching capacity shortages. Nor shall the interruption allowance apply where service is interrupted by the negligence or willful act of the subscriber or where the Company, pursuant to the terms of the Tariff, suspends or terminates service because of nonpayment of bills due to the company, unlawful or improper use of the facilities or service, or any other reason covered by the Tariff. No allowance shall be made for interruptions due to electric power failure where, by the provisions of this Tariff, the subscriber is responsible for providing electric power. Allowance for interruptions of message or measured rate service will not affect the subscriber's local call allowance during a given billing period.

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.13 Service Level Standards and Allowances for Interruptions in Service, (Cont'd.)

2.13.2 Credit for Interruptions, (Cont'd.)

D. Credit to Customer

Credits attributable to any billing period for interruptions of service shall not exceed the total charges for that period for the service and facilities furnished by the Company rendered useless or substantially impaired.

E. Chronic Trouble Service

If two or more trouble tickets have been opened for a particular Service in a 30-day period, and the cause of outage is determined to be in the Company's network or system equipment, such service will be deemed a Chronic Trouble Service. If a third trouble ticket is opened on a Chronic Trouble Service within 30 days of the second trouble ticket, the Customer may disconnect the affected service without incurring termination liability.

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.13 Service Level Standards and Allowances for Interruptions in Service, (Cont'd.)

2.13.3 Limitations on Credit Allowances

No credit allowance will be made for:

- A. interruptions due to the negligence of, or non-compliance with the provisions of this Tariff, by any party other than the Company, including but not limited to the Customer, authorized user, or other common carriers connected to, or providing service connected to, the service of the Company or to the Company's facilities;
- B. interruptions due to the failure or malfunction of non-Company equipment, including service connected to Customer provided electric power; in such event, the Company may charge the Customer its then current service call rates;
- C. interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- D. interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- E. interruptions of service due to circumstances or causes beyond the control of the Company.
- F. Force Majeure events. Such causes shall include, without limitation, acts of God, fire, flood, adverse weather conditions, explosion, vandalism, acts of terrorism, cable cut, storm or other similar occurrence, any law, order, ordinance, rule restriction, regulation, direction, action or request of the United States government or any other government or of any civil or military authority, condemnation or exercise of rights of eminent domain, national emergencies, insurrections, riots explosion, vandalism, cable cut, storm or other similar occurrence, any law, order, regulation, direction, action or request of the United States government or of any other government or of any civil or military authority, national emergencies, insurrections, riots, wars, strikes, lockouts or work stoppages or other labor difficulties, supplier failures, shortages, breaches or delays, or preemption of existing service to restore service in compliance with the Commission's Rules and Regulations.

(T)

2.13.4 Use of Another Means of Communications

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

(N)
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(N)

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.13 Service Level Standards and Allowances for Interruptions in Service, (Cont'd.)

2.13.3 Limitations on Credit Allowances

No credit allowance will be made for:

- A. interruptions due to the negligence of, or non-compliance with the provisions of this Tariff, by any party other than the Company, including but not limited to the Customer, authorized user, or other common carriers connected to, or providing service connected to, the service of the Company or to the Company's facilities;
- B. interruptions due to the failure or malfunction of non-Company equipment, including service connected to Customer provided electric power; in such event, the Company may charge the Customer its then current service call rates;
- C. interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- D. interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- E. interruptions of service due to circumstances or causes beyond the control of the Company.
- F. Force Majeure events. Such causes shall include, without limitation, acts of God, fire, flood, adverse weather conditions, explosion, vandalism, cable cut, storm or other similar occurrence, any law, order, ordinance, rule restriction, regulation, direction, action or request of the United States government or any other government or of any civil or military authority, condemnation or exercise of rights of eminent domain, national emergencies, insurrections, riots explosion, vandalism, cable cut, storm or other similar occurrence, any law, order, regulation, direction, action or request of the United States government or of any other government or of any civil or military authority, national emergencies, insurrections, riots, wars, strikes, lockouts or work stoppages or other labor difficulties, supplier failures, shortages, breaches or delays, or preemption of existing service to restore service in compliance with the Commission's Rules and Regulations.

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.14 Trouble Reporting

2.14.1 Time and Materials Charges

Time and Materials Charges are charges for work performed on the Customer's side of the demarcation or to isolate trouble to the Customer's side of the demarcation point by a Company employee at the Customer's request that are not covered by other charges. Chargeable time is labor, which includes, but is not limited to, work preparation, actual work, trouble isolation and cleanup. Material Charges are the items required to fulfill the job requirements. Any work required to establish or reestablish network access on the network side of the demarcation point is excluded from Time and Materials Charges.

Included in Time and Materials Charges are Initial and Additional Time and Material Charges, the Trouble Isolation Charge, the Optional Testing and Monitoring Charge and the Dispatch Charge.

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.15 Emergency Crisis/ Disaster Restoration and Provisioning Telecommunications Service Priority

2.15.1 General

- A. The Telecommunications Service Priority (TSP) Program is a federal program used to identify and prioritize telecommunications services that support national security or emergency preparedness (NS/EP) missions.

NS/EP services are defined as those telecommunications services which are used to maintain a state of readiness or respond to and manage any event or crisis which causes or could cause injury or harm to the population, damage or loss to property, or degrades or threatens the NS/EP posture of the United States.

TSP restoration and/or provisioning shall be provided in accordance with Part 64, Appendix A of the Federal Communications Commission's Rules and Regulations (47 C.F.R.), and the "Service Vendor Handbook For The Telecommunications Service Priority (TSP) Program" and the "Service User Manual for the Telecommunications Service Priority (TSP) System" (NCS Manual 3-1-1) (Service User Manual) issued and updated as necessary by the Office of Priority Telecommunications (OPT) of the National Communications System. Any changes to or reissuance of these regulations or manuals supersede tariff language contained herein.

- B. The TSP program has two components, restoration and provisioning.
1. A restoration priority is applied to new or existing telecommunications services to ensure restoration before any other services during a service outage. TSP restoration priorities must be requested and assigned before a service outage occurs.
 2. A provisioning priority is obtained to facilitate priority installation of new telecommunications services during a service outage. Provisioning on a priority basis becomes necessary when an end-user has an urgent requirement for a new NS/EP service that must be installed immediately or by a specific due date that can be met only by a shorter than standard or expedited Company provisioning time frame. As a matter of general practice, existing TSP services will be restored before provisioning new TSP services.

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.15 Emergency Crisis/ Disaster Restoration and Provisioning Telecommunications Service Priority, (Cont'd.)

2.15.2 TSP Request Process

A. Restoration

To request a TSP restoration priority assignment, a prospective TSP user must:

1. Determine that the user's telecommunications service supports an NS/EP function under one of the following four TSP categories.

National Security Leadership
National Security Posture and U.S. Population Attack Warning
Public Health, Safety, and Maintenance of Law and Order
Public Welfare and Maintenance of National Economic Posture

2. Identify the priority level to be requested for the telecommunications service. The priority level is determined by the end-user's TSP category and service profile. The service profile defines the user's level of support to the portion of the telecommunications service that the user owns and operates, such as Customer premises equipment or wiring. The five levels of priority and seven element groups that define the service profile are contained in the Service User Manual.
3. Complete the TSP Request for Service Users form (SF 315) available on the National Communications System (NCS) website (<http://tsp.ncs.gov/>).
4. For non-federal users, have their TSP requests approved by a federal agency sponsor. Non-federal users should contact the OPT, at the NCS website (<http://tsp.ncs.gov/>), for information on identifying a sponsor for TSP requests.
5. Submit the SF 315 to the OPT.
6. Upon receipt of the TSP Authorization Code from the OPT, notify the Company, and include the TSP Authorization Code in any service order to the Company requesting restoration of NS/EP services.

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.15 Emergency Crisis/ Disaster Restoration and Provisioning Telecommunications Service Priority,
(Cont'd.)

2.15.2 TSP Request Process

B. Provisioning

To request a TSP provisioning priority assignment, a prospective TSP user must follow the same steps listed in 2.14.2.A above for restoration priority assignment except for the following differences. The user should:

Certify that its telecommunications service is an Emergency service. Emergency services are those that support one of the NS/EP functions listed in 2.14.2.A.1 above and are so critical that they must be provisioned at the earliest possible time, without regard to cost to the user.

Verify that the Company cannot meet the service due date without a TSP assignment.

Obtain approval from the end-user's invocation official to request a provisioning priority. Invocation officials are designated individuals with the authority to request TSP provisioning for a telecommunications service, and include the head or director of a federal agency, commander of a unified/specified military command, chief of a military service, commander of a major military command, or state governor.

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.15 Emergency Crisis/ Disaster Restoration and Provisioning Telecommunications Service Priority,
(Cont'd.)

2.15.3 Responsibilities of the End-User

End-users or entities acting on their behalf must perform the following:

- A. Identify telecommunications services requiring priority.
- B. Request, justify, and revalidate all priority level assignments. Revalidation must be completed every 2 years, and must be done before expiration of the end-user's TSP Authorization Code(s).
- C. Accept TSP services by the service due dates.
- D. Have Customer Premises Equipment (CPE) and Customer Premises Wiring (CPW) available by the requested service due date and ensure (through contractual means or otherwise) priority treatment for CPE and CPW necessary for end-to-end service continuity.
- E. Pay the Company any authorized costs associated with priority services.
- F. Report to the Company any failed or unusable services with priority levels.
- G. Designate a 24-hour point of contact for each TSP request and apprise the OPT.
- H. Cooperate with the OPT during reconciliation (comparison of NS/EP service information and resolution of any identified discrepancies) and revalidation.

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.15 Emergency Crisis/ Disaster Restoration and Provisioning Telecommunications Service Priority, (Cont'd.)

2.15.4 Responsibilities of the Company

The Company will perform the following:

- A. Provide TSP service only after receipt of a TSP authorization code.
- B. Revoke TSP services at the direction of the end-user or OPT.
- C. Ensure that TSP Program priorities supersede any other telecommunications priority that may be provided (other than control services and order wires).
- D. Designate a 24-hour point of contact to receive reports of TSP service outages from TSP service users.
- E. Designate a 24-hour point of contact to coordinate TSP processes with the OPT.
- F. Confirm completion of TSP service order activity to the OPT.
- G. Participate in reconciliation of TSP information at the request of the OPT.
- H. Ensure that all subcontractors complete reconciliation of TSP information with the service vendor.
- I. Ensure that other carriers supplying underlying facilities are provided information necessary to implement priority treatment of facilities that support NS/EP services.
- J. Assist in ensuring that priority level assignments of NS/EP services are accurately identified "end-to-end" by providing to subcontractors and interconnecting carriers the restoration priority level assigned to a service.
- K. Disclose content of the NS/EP TSP database only as may be required by law.
- L. Comply with regulations and procedures supplemental to and consistent with guidelines issued by the OPT.

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.15 Emergency Crisis/ Disaster Restoration and Provisioning Telecommunications Service Priority, (Cont'd.)

2.15.5 Preemption

When spare facilities are not available, it may be necessary for the Company to preempt the facilities required to provision or restore a TSP service. When preemption is necessary, non-TSP services may be preempted based on the Company's best judgment. If no suitable spare or non-TSP services are available, the Company may preempt an existing TSP service to restore a TSP service with a higher restoration priority assignment. When preemption is necessary, prior consent of the service user whose service will be preempted is not required; however, the Company will make every reasonable effort to notify the preempted Customer of the action to be taken.

2.16 Restoration of Service

(N)

2.16.1 Description

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time the restoration of the suspended service and facilities is arranged. The Company may require the Customer to pay a deposit prior to the restoration of the suspended service and facilities. The restoration charge does not apply when, when after disconnection of service, service is later reinstalled.

2.16.2 Rates and Charges

Restoration Charge \$50.00

(N)

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.15 Emergency Crisis/ Disaster Restoration and Provisioning Telecommunications Service Priority, (Cont'd.)

2.15.5 Preemption

When spare facilities are not available, it may be necessary for the Company to preempt the facilities required to provision or restore a TSP service. When preemption is necessary, non-TSP services may be preempted based on the Company's best judgment. If no suitable spare or non-TSP services are available, the Company may preempt an existing TSP service to restore a TSP service with a higher restoration priority assignment. When preemption is necessary, prior consent of the service user whose service will be preempted is not required; however, the Company will make every reasonable effort to notify the preempted Customer of the action to be taken.

2.16 Restoration of Service

(N)

2.16.1 Description

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time the restoration of the suspended service and facilities is arranged. The Company may require the Customer to pay a deposit prior to the restoration of the suspended service and facilities. The restoration charge does not apply when, when after disconnection of service, service is later reinstalled.

2.16.2 Rates and Charges

Restoration Charge \$50.00

(N)

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Missouri Public
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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.15 Emergency Crisis/ Disaster Restoration and Provisioning Telecommunications Service Priority,
(Cont'd.)

2.15.5 Preemption

When spare facilities are not available, it may be necessary for the Company to preempt the facilities required to provision or restore a TSP service. When preemption is necessary, non-TSP services may be preempted based on the Company's best judgment. If no suitable spare or non-TSP services are available, the Company may preempt an existing TSP service to restore a TSP service with a higher restoration priority assignment. When preemption is necessary, prior consent of the service user whose service will be preempted is not required; however, the Company will make every reasonable effort to notify the preempted Customer of the action to be taken.

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.17 Primary Interexchange Carrier (PIC) Selection

2.17.1 General

Within the first thirty (30) days of new service, a Customer may change his or her interLATA and/or intraLATA long distance carrier at no charge. After this thirty (30) day period, the Customer will incur a charge each time there is a change in either the interLATA or intraLATA long distance carrier associated with the Customer's line after the initial installation of service. If the Customer changes the interLATA and the intraLATA carrier on the same order, only one charge will be assessed. The Company may require the Customer to select the Company as its interLATA and intraLATA long distance carrier in conjunction with certain services.

2.17.2 Options

Option A: Customer may select the Company as the presubscribed carrier for IntraLATA toll calls subject to presubscription.

Option B: Customer may select her/his interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Customer may select a carrier other than the Company or the Customer's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D: Customer may select no presubscribed carrier for intraLATA or interLATA toll calls subject to presubscription which will require the Customer to dial a carrier access code (1010XXX) to route all intraLATA toll calls to the carrier of choice for each call. Requests for "no presubscribed carrier" and access via casual 1010XXX dialing must be made by the Customer of record in writing.

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(T)

2.17.3 Primary Interexchange Carrier Change Charges

A. Application of Charges

After a Customer's initial selection of a toll carrier(s), for any change thereafter, a nonrecurring PIC Change Charge will apply.

(T)

B. Nonrecurring Charges

Per business line or trunk \$5.00

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.17 Primary Interexchange Carrier (PIC) Selection

(N)

2.17.1 General

Within the first thirty (30) days of new service, a Customer may change his or her interLATA and/or intraLATA long distance carrier at no charge. After this thirty (30) day period, the Customer will incur a charge each time there is a change in either the interLATA or intraLATA long distance carrier associated with the Customer's line after the initial installation of service. If the Customer changes the interLATA and the intraLATA carrier on the same order, only one charge will be assessed. The Company may require the Customer to select the Company as its interLATA and intraLATA long distance carrier in conjunction with certain services.

2.17.2 Options

Option A: Customer may select the Company as the presubscribed carrier for IntraLATA toll calls subject to presubscription.

Option B: Customer may select her/his interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Customer may select a carrier other than the Company or the Customer's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D: Customer may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the Customer to dial a carrier access code (10XXX) to route all intraLATA toll calls to the carrier of choice for each call. The ability to access casual/10XXX dialing shall only be available upon written request of the Customer.

2.17.3 Primary Interexchange Carrier Change Charges

A. Application of Charges

After a Customer's initial selection of a toll carrier, for any change thereafter, a nonrecurring PIC Change Charge will apply.

B. Nonrecurring Charges

Per business line or trunk \$5.00

(N)

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.18 Additional Rules Relating to Resale of Service

All local voice services provided by the Company are intended for retail end user purposes only. The Company does not support any Customer's resale of local services to another end user that has not contracted with the Company. Unless otherwise agreed upon in writing by the Company, Customers must abide by the following requirements when purchasing any local services:

- 2.18.1 Customer must use Company owned telephone numbers or numbers that are officially ported to the Company in connection with the services.
- 2.18.2 The Company does not support the inclusion of individual names and/or locations for each telephone number used in connection with the services for Emergency 911 purposes. Customer must utilize PS/ALI* (Private Switch/Automatic Line Identifier) software to support each individual location for each ANI (Automatic Number Identification) transmitted by the Company to the applicable Emergency 911 PSAP (Public Safety Answering Position). The Company does not provide PS/ALI software.
- 2.18.3 The Company does not support CARE record information for each of Customer's end users and Customer must choose a single primary interexchange carrier for Customer and all of its end users. The Customer and all of its end users must utilize the same interexchange carrier.
- 2.18.4 The Company does not support the populating of the individual end user's caller name for Caller ID purposes. Only one Caller Name will be supported for each Billing Telephone Number provided to the Customer for the services purchased.
- 2.18.5 The Company does not support individual directory listings for each of the Customer's end users. Customers may only purchase directory listings that are representative of their own business name.
- 2.18.6 The Company will bill only Customer for both Customer's and its end users use of the services. Usage may be detailed by Billing Telephone Number (BTN), but the Company will not bill Customer's end users for the services nor does the Company provide billing media to assist Customer in billing its end users.

*PS/ALI software cannot be used with Converged Voice Services, FlexVoiceSM Services, SIP Trunking Service and Remote Telephone Numbers (RTNs).

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.18 Additional Rules Relating to Resale of Service

All local voice services provided by the Company are intended for retail end user purposes only. The Company does not support any Customer's resale of local services to another end user that has not contracted with the Company. Unless otherwise agreed upon in writing by the Company, Customers must abide by the following requirements when purchasing any local services:

- 2.18.1 Customer must use Company owned telephone numbers or numbers that are officially ported to the Company in connection with the services.
- 2.18.2 The Company does not support the inclusion of individual names and/or locations for each telephone number used in connection with the services for Emergency 911 purposes. Customer must utilize PS/ALI* (Private Switch/Automatic Line Identifier) software to support each individual location for each ANI (Automatic Number Identification) transmitted by the Company to the applicable Emergency 911 PSAP (Public Safety Answering Position). The Company does not provide PS/ALI software.
- 2.18.3 The Company does not support CARE record information for each of Customer's end users and Customer must choose a single primary interexchange carrier for Customer and all of its end users. The Customer and all of its end users must utilize the same interexchange carrier.
- 2.18.4 The Company does not support the populating of the individual end user's caller name for Caller ID purposes. Only one Caller Name will be supported for each Billing Telephone Number provided to the Customer for the services purchased.
- 2.18.5 The Company does not support individual directory listings for each of the Customer's end users. Customers may only purchase directory listings that are representative of their own business name.
- 2.18.6 The Company will bill only Customer for both Customer's and its end users use of the services. Usage may be detailed by Billing Telephone Number (BTN), but the Company will not bill Customer's end users for the services nor does the Company provide billing media to assist Customer in billing its end users.

*PS/ALI software cannot be used with Converged Voice Services and FlexVoiceSM Services.

(T)

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.18 Additional Rules Relating to Resale of Service

(N)

All local voice services provided by the Company are intended for retail end user purposes only. The Company does not support any Customer's resale of local services to another end user that has not contracted with the Company. Unless otherwise agreed upon in writing by the Company, Customers must abide by the following requirements when purchasing any local services:

- 2.18.1 Customer must use Company owned telephone numbers or numbers that are officially ported to the Company in connection with the services.
- 2.18.2 The Company does not support the inclusion of individual names and/or locations for each telephone number used in connection with the services for Emergency 911 purposes. Customer must utilize PS/ALI* (Private Switch/Automatic Line Identifier) software to support each individual location for each ANI (Automatic Number Identification) transmitted by the Company to the applicable Emergency 911 PSAP (Public Safety Answering Position). The Company does not provide PS/ALI software.
- 2.18.3 The Company does not support CARE record information for each of Customer's end users and Customer must choose a single primary interexchange carrier for Customer and all of its end users. The Customer and all of its end users must utilize the same interexchange carrier.
- 2.18.4 The Company does not support the populating of the individual end user's caller name for Caller ID purposes. Only one Caller Name will be supported for each Billing Telephone Number provided to the Customer for the services purchased.
- 2.18.5 The Company does not support individual directory listings for each of the Customer's end users. Customers may only purchase directory listings that are representative of their own business name.
- 2.18.6 The Company will bill only Customer for both Customer's and its end users use of the services. Usage may be detailed by Billing Telephone Number (BTN), but the Company will not bill Customer's end users for the services nor does the Company provide billing media to assist Customer in billing its end users.

*PS/ALI software cannot be used with Converged Voice Services.

(N)

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.18 Additional Rules Relating to Resale of Service, (Cont'd.)

2.18.7 The Company does not offer GR303 protocol in connection with the services.

2.18.8 The Company will accept trouble reports only from Customer or a Customer provided contact. Customer's end users contacting the Company will be referred back to Customer for trouble ticket management.

2.18.9 Customer agrees that all services purchased hereunder will be subject to taxes, fees, surcharges and assessments based on Customer's use of the services as an end user.

(N)

(N)

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE AREAS

3.1 Exchange Access Service Areas

(T)

3.1.1 Facilities Based Local Exchanges Services Areas

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A. General

(T)

The Company's provision of the telecommunications services herein described shall be limited to Customers within the Company's service area. The Company's facilities based service area consists of the exchanges and related local calling scopes of the following incumbent local exchange telecommunications companies:

(T)

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE AREAS

3.1 General

The Company's provision of the telecommunications services herein described shall be limited to Customers within the Company's service area. The Company's service area consists of the exchanges and related local calling scopes of the following incumbent local exchange telecommunications companies:

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE AREAS, (CONT'D.)

3.1 General, (Cont'd.)

3.1.1 Southwestern Bell Telephone Company

The Company's service area consists of the Principal Zone, MCA -1 and MCA-2 Zone of the Kansas City Metropolitan Exchanges as defined in Southwestern Bell Telephone Company's Local Exchange tariffs. The Company's provision of service within said service area is subject to the availability of appropriate facilities

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE AREAS, (CONT'D.)

3.1 Exchange Access Service Areas, (Cont'd.) (T)

3.1.1 Facilities Based Local Exchanges Services Areas, (Cont'd.) (T)

C. Kansas City Metropolitan Exchange (T)

The Kansas City Metropolitan Exchange consists of three zones; Principal Zone (Zone 1), Metropolitan Calling Area-1 (Zone 2), and Metropolitan Calling Area-2 (Zone 3). The following are the zones included in the Kansas City Metropolitan Exchange:

<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Principal	Gladstone	Belton
	Independence	Blue Springs
	Parkville	East Independence
	Raytown	Lee's Summit
	South Kansas City	Liberty
		Nashua
		Tiffany Springs

3.1.2 Resold Local Exchanges Service Areas

Resold local exchange services may be provided in the exchanges listed below:

Areas served by Southwestern Bell Telephone Company d/b/a AT & T Missouri

Adrian	Billings-MCA-2	Carthage
Advance	Bismarck	Caruthersville
Agency	Bloomfield	Cedar Hill-Local Only
Altenburg-Frohna	Bloomsdale	Cedar Hill-MCA
Anontia-MCA-4	Blue Springs	Center
Antonia-Local Only	Bonne Terre	Chaffee
Archie-Local Only	Boonville	Charleston
Archie-MCA-5	Bowling Green	Chesterfield-Local Only
Argyle	Bridgeton	Chesterfield-MCA
Armstrong	Brookfield	Chillicothe
Ash Grove	Camdenton	Clarksville
Beaufort	Campbell	Clever-Local Only
Bell City	Cape Girardeau	Clever-MCA
Belton	Cardwell	Climax Springs
Benton	Carl Junction	Creve Coeur
Billings-Local Only	Carrollton	Deering

(N)

 (N)

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE AREAS, (CONT'D.)

3.1 General, (Cont'd.)

3.1.2 Kansas City Metropolitan Exchange

The Kansas City Metropolitan Exchange consists of three zones; Principal Zone (Zone 1), Metropolitan Calling Area-1 (Zone 2), and Metropolitan Calling Area-2 (Zone 3). The following are the zones included in the Kansas City Metropolitan Exchange:

<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Principal	Gladstone	Belton
	Independence	Blue Springs
	Parkville	East Independence
	Raytown	Lee's Summit
	South Kansas City	Liberty
		Nashua
		Tiffany Springs

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE AREAS, (CONT'D.)

3.1 Exchange Access Service Areas, (Cont'd.)

(N)

3.1.2 Resold Local Exchanges Service Areas, (Cont'd.)

DeKalb	Gravois Mill	Lee's Summit
Delta	Gray Summit-Local Only	Liberty
DeSoto Local Only	Gray Summit-MCA-5	Lilbourn
DeSoto-Met. Area	Greenwood-Local Only	Linn
Dexter	Greenwood-MCA	Lockwood
Downing	Hannibal	Louisiana
East Independence	Harvester-Local Only	Macks Creek
East Prairie	Hayti	Malden
Edina	Herculaneum-Pevely Local	Manchester-Local Only
Eldon	Herculaneum-Pevely-MCA-4	Manchester-MCA-3
Elsberry	Higbee	Marble Hill
Essex	High Ridge- Local Only	Marceline
Eureka-Local Only	High Ridge-MCA-4	Marionville
Eureka-MCA-4	Hillsboro- Local Only	Marshall
Excelsior Springs	Hillsboro-MCA-5	Marston
Fair Grove	Holcomb	Maxville-Local Only
Farley	Hornersville	Maxville-MCA-3
Farmington	Imperial-Local Only	Mehlville
Fayette	Imperial-MCA-3	Meta
Fenton-Local Only	Independence	Metropolitan Calling Area-1
Fenton-MCA-3	Jackson	Mexico
Ferguson	Jasper	Moberly
Festus-Crystal City-Local Only	Joplin	Monett
Festus-Crystal City-MCA-5	Kansas City-MCA-1	Montgomery City
Fisk	Kansas City-MCA-2	Morehouse
Flat River	Kennett	Nashua
Florissant	Kirksville	Neosho
Frankford	Kirkwood	Nevada
Fredericktown	Knob Noster	New Franklin
Freeburg	Ladue	New Madrid
Fulton	Lake Ozark-Osage Beach	Nixa Zone
Gideon	Lamar	Oak Ridge
Gladstone	LaMonte	Oakville
Glasgow	Lancaster	Old Appleton
Grain Valley-Local Only	Leadwood	Oran

(N)

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE AREAS, (CONT'D.)

3.1 Exchange Access Service Areas, (Cont'd.)

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3.1.2 Resold Local Exchanges Service Areas, (Cont'd.)

Overland	Rushville	Trenton
Pacific-Local Only	San Antonio	Tuscumbia
Pacific-MCA-5	Sappington	Union-Local Only
Parkville	Scott City	Union-MCA-5
Patton	Sedalia	Valley Park- Local Only
Paynesville	Senath	Valley Park-MCA-3
Perryville	Sikeston	Versailles
Pierce City	Slater	Vienna
Pocahontas-New Wells	Smithville-Local Only	Walnut Grove
Pond-Local Only	South Kansas City	Wardell
Pond-MCA-4	Spanish Lake	Ware-Local Only
Poplar Bluff	Springfield Metro. Exchange	Ware-MCA-5
Portage Des Sioux	St. Charles-Local Only	Washington
Portageville	St. Charles-MCA-3	Webb City
Puxico	St. Clair	Webster Groves
Qulin	St. Joseph	Wellsville
Raytown	St. Louis-MCA-1	Westphalia
Republic Zone	St. Louis-MCA-2	Willard
Richmond	St. Marys	Wyatt
Richwoods	Stanberry	
Risco	Ste. Genevieve	
Riverview	Strafford	
Rogersville	Tiffany Springs	

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES

4.1 Moves and Changes

(D)

The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge per line for the underlying service will apply as if the work had been done by the Company.

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The Customer will be assessed a nonrecurring charge for any move, add or change of a Company service. Move and Change are defined as follows:

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Move: A change in physical location of the Customer's premises or the point of termination at the Customer's premises. Charges equal to initial installation charge apply.

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Change: Any revision, redesign or other provisioning change to existing services.

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<u>Change Order</u>	<u>Minimum Nonrecurring Charge, each</u>
Switch Configuration or Feature Addition	\$50.00
Trunk Routing Configuration	\$75.00

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES

4.1 Moves and Changes

4.1.1 Description

The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge for the underlying service will apply as if the work had been done by the Company.

A "Move" is defined as a change in physical location of the Customer's premises or the point of termination at the Customer's premises. Charges equal to initial installation charge may apply.

A "Change" is defined as a revision, redesign or other provisioning change to existing services. A minimum charge of \$50.00 shall apply to each change of service, unless otherwise specified, to each switch configuration/feature addition and a minimum charge of \$75.00 shall apply to each trunk/routing configuration.

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.2 Expedited Due Date Service

4.2.1 Description

The Company will notify the Customer of the timeframe in which service will be moved/changed. When a Customer requests that service be provided in advance of the Company-specified date, and the Company is able to comply, an Expedited Due Date Service charge will apply.

4.2.2 Limitation of Liability

The Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused directly or indirectly when an established expedited due date is not met by the Company.

4.2.3 Charges

Unless otherwise specified, the charge is applicable per exchange, per request and applies in addition to any normal service and installation charges applicable. The Company reserves the right to assess any documented charges from a third party that are directly associated with the Customer's request to expedite the service order.

Expedited Due Date Charge: Records (or features) only	
Switched Features	\$50.00

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.3 [Reserved for Future Use]

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.3 Channel 12 Service

4.3.1 Description

Channel 12 Service is bundled product offering consisting of local exchange service with selected features, as defined below, a Long Distance and/or Toll Free usage allowance of 2,500 minutes per DS1/PRI facility and Internet access. The Customer may opt for all channels to be voice applications.

Channel 12 Service is limited to Customers served from a Company switch. A minimum of 12 channels must be purchased and provisioned on a DS1/PRI access facility for a flat base fee. Additional channels may be purchased at the per channel rate to total 24 channels per DS1/PRI access facility.

Customers purchasing the service may select in any combination of line or trunk or PRI channel. PRI channels may not be combined with lines and trunks Listed below are the channel types options:

- Business Exchange Lines
- PBX DID Trunks
- PBX DOD Trunks
- PBX Combination Trunks
- PBX Combination Trunks w/DID
- PRI B Channel -DID Trunks
- PRI B Channel -DOD Trunks
- PRI B Channel -Combination Trunks
- PRI B Channel -Combination Trunks w/DID
- PRI D Channel (per DS1 access facility)

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.3 Channel 12 Service, (Cont'd.)

4.3.2 Rates and Charges

The Customer who selects line based channels may order the following features at no additional charge (Included basic monthly fee): Additional supplemental services may be order pursuant to Section 5.

<u>Channel 12 Integrated</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>Per Order Nonrecurring</u>
DS1/PRI access facility base rate (includes up to 12 channels)	\$506.00	\$456.00	\$430.00	\$250.00
Each Additional Channel	\$ 16.00	\$ 16.00	\$ 16.00	\$ 16.00
<u>Channel 12 Voice Only</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>Per Order Nonrecurring</u>
DS1/PRI access facility base rate (includes up to 12 channels)	\$506.00	\$456.00	\$430.00	\$250.00
Each Additional Channel	\$ 16.00	\$ 16.00	\$ 16.00	\$ 16.00

Customers served on on-net facilities may receive up to a 10% discount.

4.3.3 Expiration of Term Agreement

Upon expiration of the initial term, the term agreement will automatically renew on a month-to-month basis at the monthly rates.

4.3.4 Termination Fees

Consistent with the Customer's agreement, a termination liability charge will be applicable for service rate elements provided under the Channel 12 Service term payment Plan when service is canceled prior to the end of the chosen Term Plan. The termination fee is equal to the number of months remaining under the term agreement multiplied by the monthly rate for the Services multiplied by twenty (20) percent. The Customer is obligated to pay such charges within thirty (30) days of termination. In the event service is provided via a third party, the Customer is responsible for all cost incurred for such early termination with our service provider.

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D)

4 4 [Reserved for Future Use]

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.4 Complete Dynamic Service

4.4.1 Description

Complete Dynamic Service is a flexible bandwidth bundled product consisting of local exchange service with selected features, as defined below, a Long Distance and/or Toll Free usage allowance of 2,500 minutes per DS1/PRI facility and Internet access.

Complete Dynamic Service is limited to Customers served from a Company switch and a minimum of 12 channels must be purchased and provisioned on DS1/PRI access facility. Service is limited to a maximum of 72 channels.

The Complete Dynamic Service Customer may select in any combination the following product types:

- Business Exchange Lines
- PBX DID Trunks
- PBX DOD Trunks
- PBX Combination Trunks
- PBX Combination Trunks w/DID
- PRI B Channel -DID Trunks
- PRI B Channel -DOD Trunks
- PRI B Channel -Combination Trunks
- PRI B Channel -Combination Trunks w/DID
- PRI D Channel (per DS1 access facility)

The Customer who selects line based channels may order the following features at no additional charge (Included basic monthly fee):

- Call Forward
- Call Transfer
- Call Waiting
- 3-Way Calling

- Voice Mail (1 box included)
- Fax Overflow (1 box included at no charge)

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D)

4 4 [Reserved for Future Use]

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.4 Complete Dynamic Service, (Cont'd.)

The Complete Dynamic Service Customer may purchase a Complete Dynamic Enhanced Feature Pack including any or all of the features listed below at a monthly rate of \$ 10.00 per Line/Channel:

- Last Call Return
- Anonymous Call Rejection
- Automatic Recall
- Selective Call Rejection
- Call Hold
- Caller ID with Number
- Combined Caller ID
- Distinctive Ringing
- Fax Overflow (additional unit)
- 8/10 Number Speed Calling
- 30 Number Speed Calling
- Calling Number and Name Transmission

Complete Dynamic is available under Month to Month, 12 month, 24 month or 36 month Term Agreements. Each commitment level will be charged Monthly Recurring and Nonrecurring rates as specified below.

4.4.2 Complete Dynamic (with DS1/PRI access facility) per line or trunk

	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>Per Order Nonrecurring</u>
Business Exchange Lines, Trunks or PRI B Channels	\$ 40.00	\$36.00	\$34.00	\$250.00
Enhanced Feature Pack per line/channel	\$10.00	\$10.00	\$10.00	

Upon expiration of the initial term, the term agreement will automatically renew on a month-to-month basis at the same monthly rates.

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D)

4 4 [Reserved for Future Use]

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.4 Complete Dynamic Service, (Cont'd.)

4.4.3 Termination Fees

Consistent with the customer's agreement, a termination liability charge will be applicable for service rate elements provided under the Complete Dynamic Service term payment Plan when service is cancelled prior to the end of the chosen Term Plan. The termination fee is equal to the number of months remaining under the term agreement multiplied by the monthly rate for the Services multiplied by twenty (20) percent. The customer is obligated to pay such charges within thirty (30) days of termination. In the event service is provided via a third party, the customer is responsible for all cost incurred for such early termination with our service provider.

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.5 [Reserved for Future Use]

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(M) - Certain material previously found on this page is now located on Page 158.

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.5 VersiPak® Line and Trunks

4.5.1 Service Description

VersiPak® Lines and Trunks are the voice portion of an integrated, multi-service, packet-based access service that delivers voice and data services over a single DS-1 (1.544Mbps) transport facility. On-Net VersiPak® requires a minimum six (6) voice grade equivalent channels and 128K (2 DS-0 equivalent channels) for Internet Access. Internet Access Complete Information Rate (CIR) is offered in increments of 128K. Off-Net VersiPak® requires a minimum of six (6) voice grade equivalent channels, 128K for internet access and a total of 12 channels are required. The Customer may select a combination of voice grade equivalent channels (analog lines trunk, business terminals or digital trunks) and Internet bandwidth. Configuration limitations may occur due to the technical requirements of the voice cards and customer interfaces. Signaling on both the digital and analog trunks will be wink-start. Music or Message on Hold impacts the available bandwidth or channel capacity of the service. The VersiPak Lines and Trunks Customer who selects line based channels is also eligible to purchase the Premium Feature Package as defined in Section 5.22.

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4.5.2 Rates and Charges

A. VersiPak® Business Lines and Trunks- Flat Rate

	per Line or Trunk			
	12 Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$33.75	\$25.88	\$22.50	\$19.13

B. VersiPak® Lines and Trunks Installation Charges

	Nonrecurring Charge
VersiPak Installation-On Net	\$500.00
VersiPak Installation-Off Net	\$500.00*
*Plus any applicable Off-Net Expense	

Supplemental Voice Features, Toll and Internet bandwidth are sold separately at an additional charge. If required, an off net facility charge will apply.

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.5 VersiPak® Line and Trunks

4.5.1 Service Description

VersiPak® Lines and Trunks are the voice portion of an integrated, multi-service, packet-based access service that delivers voice and data services over a single DS-1 (1.544Mbps) transport facility. On-Net VersiPak® requires a minimum six (6) voice grade equivalent channels and 128K (2 DS-0 equivalent channels) for Internet Access. Internet Access Complete Information Rate (CIR) is offered in increments of 128K. Off-Net VersiPak® requires a minimum of six (6) voice grade equivalent channels, 128K for internet access and a total of 12 channels are required. The Customer may select a combination of voice grade equivalent channels (analog lines trunk, business terminals or digital trunks) and Internet bandwidth. Configuration limitations may occur due to the technical requirements of the voice cards and customer interfaces. Signaling on both the digital and analog trunks will be wink-start. Music or Message on Hold impacts the available bandwidth or channel capacity of the service.

4.5.2 Rates and Charges

A. VersiPak® Business Lines and Trunks- Flat Rate

	per Line or Trunk				
	12 Month	24 Month	36 Month	60 Month	(T)
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	(T)
Monthly Recurring Charge	\$33.75 (R)	\$25.88 (R)	\$22.50 (R)	\$19.13 (R)	(D)

B. VersiPak® Lines and Trunks Installation Charges

	Nonrecurring Charge	
VersiPak Installation-On Net	\$500.00	
VersiPak Installation-Off Net	\$500.00*	
*Plus any applicable Off-Net Expense		(N)

Supplemental Voice Features, Toll and Internet bandwidth are sold separately at an additional charge. If required, an off net facility charge will apply.

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.5 VersiPak® Line and Trunks

4.5.1 Service Description

VersiPak® Lines and Trunks are the voice portion of an integrated, multi-service, packet-based access service that delivers voice and data services over a single DS-1 (1.544Mbps) transport facility. On-Net VersiPak® requires a minimum six (6) voice grade equivalent channels and 128K (2 DS-0 equivalent channels) for Internet Access. Internet Access Complete Information Rate (CIR) is offered in increments of 128K. Off-Net VersiPak® requires a minimum of six (6) voice grade equivalent channels, 128K for internet access and a total of 12 channels are required. The Customer may select a combination of voice grade equivalent channels (analog lines trunk, business terminals or digital trunks) and Internet bandwidth. Configuration limitations may occur due to the technical requirements of the voice cards and customer interfaces. Signaling on both the digital and analog trunks will be wink-start. Music or Message on Hold impacts the available bandwidth or channel capacity of the service.

4.5.2 Rates and Charges

A. VersiPak® Business Lines and Trunks- Flat Rate

	per Line or Trunk			
	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$37.00	\$26.80	\$24.00	\$21.60
Nonrecurring Charge-Initial	\$0.00	\$0.00	\$0.00	\$0.00

Supplemental Voice Features, Toll and Internet bandwidth are sold separately at an additional charge. If required, an off net facility charge will apply.

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.6 [Reserved for Future Use]

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(M) - Certain material previously found on this page is now located on Page 159.

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.6 VersiPak® IPRI Service

4.6.1 Service Description

VersiPak® IPRI is an integrated, packet-based access service that delivers PRI and Internet services over a single DS-1 (1.536 Mbps) transport facility. The Customer may purchase up to 22 PRI trunks (one D channel and 21 B channels) with any remaining bandwidth as Internet Bandwidth CIR. The Internet Peak Information Rate (PIR) would be equal to the total of the PRI channels and the Internet CIR. The PRI trunk will consist of a single D channel and the remaining trunks will be provisioned as B channels. This is accomplished through Voice Activity Detection (VAD) and Silence Suppression, which allow bandwidth that is normally stranded during the silent portions of voice calls to be reallocated for Internet transmissions.

VersiPak® IPRI requires a minimum of six (6) PRI trunks for voice (one D channel and five B channels) and 128K (two DS-0 equivalent channels) for Internet access. Internet access is offered in increments of 128K.

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.6 [Reserved for Future Use], (Cont'd.)

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.6 VersiPak® IPRI Service, (Cont'd.)

4.6.2 Rates and Charges

A. IPRI Standard B Channel

	per Line or Trunk			
	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$36.00 (R)	\$27.60 (R)	\$24.00	\$20.40 (R)

(D)

B. IPRI Standard D Channel

	per Line or Trunk			
	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$75.00	\$60.00	\$60.00	\$60.00

(D)

C. VersiPak® IPRI Installation Charges

	Nonrecurring Charge
VersiPak Installation-On Net	\$500.00
VersiPak Installation-Off Net	\$500.00*
*Plus any applicable Off-Net Expense	

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Supplemental Voice Features, Toll and Internet bandwidth are sold separately at an additional charge. If required, an off net facility charge will apply.

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.6 VersiPak® IPRI Service, (Cont'd.)

4.6.2 Rates and Charges

A. IPRI Standard B Channel

	per Line or Trunk			
	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$45.00	\$32.00	\$24.00	\$21.60
Nonrecurring Charge - Initial				

B. IPRI Standard D Channel

	per Line or Trunk			
	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$75.00	\$60.00	\$60.00	\$60.00
Nonrecurring Charge -				

Supplemental Voice Features, Toll and Internet bandwidth are sold separately at an additional charge. If required, an off net facility charge will apply.

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.7 [Reserved for Future Use]

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.7 VersiPak® Mach2 Service

4.7.1 General

VersiPak® Mach2 Service consists of 3.0 Mbps of Integrated voice and Internet bandwidth. The Customer may purchase up to 36 voice grade equivalent channels with any of the remaining bandwidth provisioned as Internet bandwidth Committed Information Rate (CIR). The voice grade equivalent channels may be analog (lines or trunks), digital (trunks or PRI) or a combination of both analog and digital. The Outburst SB is an Integrated Access Device (IAD) that integrates voice and data services into a single shared uplink that can dynamically allocate bandwidth between voice and data. The SB has a built-in Fast Ethernet interface and three universally configurable slots. One of the slots is used for the uplink to the PPN. The other two slots can be configured for analog or digital voice. The analog voice module supports up to 12 Standard Vice service (POTS) interfaces. One or two of these modules may be used in a SB. The digital voice module supports one DS1 with up to 24 DS0 channels. The voice configuration must fit within the card port capacity of the FXS, FXO and/or DS1v cards.

- Internet channels must be ordered in increments of 256 Kbps.
- Peak Information Rate (PIR) is equal to the total voice and Internet bandwidth.

<u>VersiPak® Mach2</u>	<u>Minimum</u>	<u>Maximum</u>	<u>CIR</u>	<u>PIR</u>
Voice	8 Channels	36 Channels	N/A	N/A
Internet*	512 Kbps (8 Channels)	2304 Kbps	Customer Specific	3 Mbps
Voice & Internet	36 Channels	48 Channels	N/A	N/A

*total Internet throughput is less than the actual CIR due to the bandwidth used for packet headers. (T)

The VersiPak Mach2 Customer who selects line based channels is also eligible to purchase the Premium Feature Package defined in Section 5.22. (T)

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.7 VersiPak® Mach2 Service

4.7.1 General

VersiPak® Mach2 Service consists of 3.0 Mbps of Integrated voice and Internet bandwidth. The Customer may purchase up to 36 voice grade equivalent channels with any of the remaining bandwidth provisioned as Internet bandwidth Committed Information Rate (CIR). The voice grade equivalent channels may be analog (lines or trunks), digital (trunks or PRI) or a combination of both analog and digital. The Outburst SB is an Integrated Access Device (IAD) that integrates voice and data services into a single shared uplink that can dynamically allocate bandwidth between voice and data. The SB has a built-in Fast Ethernet interface and three universally configurable slots. One of the slots is used for the uplink to the PPN. The other two slots can be configured for analog or digital voice. The analog voice module supports up to 12 Standard Vice service (POTS) interfaces. One or two of these modules may be used in a SB. The digital voice module supports one DS1 with up to 24 DS0 channels. The voice configuration must fit within the card port capacity of the FXS, FXO and/or DS1v cards.

- Internet channels must be ordered in increments of 256 Kbps.
- Peak Information Rate (PIR) is equal to the total voice and Internet bandwidth.

<u>VersiPak® Mach2</u>	<u>Minimum</u>	<u>Maximum</u>	<u>CIR</u>	<u>PIR</u>
Voice	8 Channels	36 Channels	N/A	N/A
Internet*	512 Kbps (8 Channels)	2304 Kbps	Customer Specific	3 Mbps
Voice & Internet	36 Channels	48 Channels	N/A	N/A

- total Internet throughput is less than the actual CIR due to the bandwidth used for packet headers.

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.7 [Reserved for Future Use], (Cont'd.)

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.7 VersiPak® Mach2 Service, (Cont'd.)

4.7.2 Rates and Charges (All Markets)

A. Business Lines, Terminals and Trunks

	per Line or Trunk				
	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>	
Monthly Recurring Charge	\$33.75 (R)	\$25.88 (I)	\$22.50(R)	\$19.13 (R)	(D)

B. IPRI per B Channels

	per Line or Trunk				
	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>	
Monthly Recurring Charge	\$36.00 (I)	\$27.60 (I)	\$24.00 (I)	\$20.40 (R)	(D)

C. Mach2 IPRI Facility D Channel

	per Line or Trunk				
	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>	
Monthly Recurring Charge	\$75.00	\$60.00	\$60.00	\$60.00	(D)

D. VersiPak® Mach2 Installation Charges (N)

	Nonrecurring Charge	
VersiPak Installation-On Net	\$500.00	
VersiPak Installation-Off Net	\$500.00*	
*Plus any applicable Off-Net Expense		(N)

Supplemental Voice Features, Toll and Internet bandwidth are sold separately at an additional charge. If required, an off net facility charge will apply.

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.7 VersiPak® Mach2 Service, (Cont'd.)

4.7.2 Rates and Charges (All Markets)

A. Business Lines, Terminals and Trunks

	per Line or Trunk			
	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$35.00	\$25.40	\$22.80	\$20.60
Nonrecurring Charge - Initial	\$0.00	\$0.00	\$0.00	\$0.00

B. IPRI per B Channels

	per Line or Trunk			
	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$35.00	\$25.40	\$22.80	\$20.60
Nonrecurring Charge - Initial	\$0.00	\$0.00	\$0.00	\$0.00

C. Mach2 IPRI Facility D Channel

	per Line or Trunk			
	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$75.00	\$60.00	\$60.00	\$60.00
Nonrecurring Charge - Initial	\$0.00	\$0.00	\$0.00	\$0.00

Supplemental Voice Features, Toll and Internet bandwidth are sold separately at an additional charge. If required, an off net facility charge will apply.

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.8 [Reserved for Future Use]

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(M) - Certain material previously found on this page is now located on Page 162.

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.8 VersiPak® Mach3 Service

4.8.1 Service Description

VersiPak® Mach3 Service consists of 4.5 Mbps of Integrated voice and Internet bandwidth. The Customer may purchase up to 36 (dependant on Integrated Access Device (IAD) card configuration) equivalent voice channels with any of the remaining bandwidth sold as the Internet bandwidth Committed Information Rate (CIR). The voice channels may be analog (lines or trunks), digital (trunks or PRI) or a combination of both and must fit the IAD card configuration. The OutBurst SB is an IAD that integrates voice and data services into a single shared uplink that dynamically allocates bandwidth between voice and data. The SB has a built-in Fast Ethernet interface and three universally configurable slots. One of the slots is used for the uplink to the PPN. The other two slots can be configured for analog or digital voice. The analog voice module supports up to 12 Standard Voice Service (POTS) interfaces. One or two of these modules may be used in a SB. The digital voice module supports one DS1 with up to 24 DS0 channels. The voice configuration must fit within the card port capacity of the FXS, FXO and/or DS1v cards.

Internet channels must be ordered in increments of 512 Kbps.

Peak Information Rate (PIR) is equal to the total voice and Internet bandwidth.

<u>Integrated 3xDS1</u>	<u>Minimum</u>	<u>Maximum</u>	<u>CIR</u>	<u>PIR</u>
Voice	8 Channels	36 Channels	N/A	N/A
Internet*	2048 Kbps	3584 Kbps	Customer Specific	4.5 Mbps
Voice & Internet	56 Channels	72 Channels	N/A	N/A

*Total Internet throughput is less than the actual CIR due to the bandwidth used for packet headers.

The VersiPak Mach3 Customer who selects line based channels is also eligible to purchase the Premium Feature Package defined in Section 5.22. (T)
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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.8 VersiPak® Mach3 Service

4.8.1 Service Description

VersiPak® Mach3 Service consists of 4.5 Mbps of Integrated voice and Internet bandwidth. The Customer may purchase up to 36 (dependant on Integrated Access Device (IAD) card configuration) equivalent voice channels with any of the remaining bandwidth sold as the Internet bandwidth Committed Information Rate (CIR). The voice channels may be analog (lines or trunks), digital (trunks or PRI) or a combination of both and must fit the IAD card configuration. The OutBurst SB is an IAD that integrates voice and data services into a single shared uplink that dynamically allocates bandwidth between voice and data. The SB has a built-in Fast Ethernet interface and three universally configurable slots. One of the slots is used for the uplink to the PPN. The other two slots can be configured for analog or digital voice. The analog voice module supports up to 12 Standard Voice Service (POTS) interfaces. One or two of these modules may be used in a SB. The digital voice module supports one DS1 with up to 24 DS0 channels. The voice configuration must fit within the card port capacity of the FXS, FXO and/or DS1v cards.

Internet channels must be ordered in increments of 512 Kbps.

Peak Information Rate (PIR) is equal to the total voice and Internet bandwidth.

<u>Integrated 3xDS1</u>	<u>Minimum</u>	<u>Maximum</u>	<u>CIR</u>	<u>PIR</u>
Voice	8 Channels	36 Channels	N/A	N/A
Internet*	2048 Kbps	3584 Kbps	Customer Specific	4.5 Mbps
Voice & Internet	56 Channels	72 Channels	N/A	N/A

*Total Internet throughput is less than the actual CIR due to the bandwidth used for packet headers.

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.8 [Reserved for Future Use], (Cont'd.)

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(M) - Certain material previously found on this page is now located on Page 163.

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.8 VersiPak® Mach3 Service, (Cont'd.)

4.8.2 Rates and Charges (All Markets)

Supplemental Voice Features, Toll and Internet bandwidth are sold separately in addition to the rates and charges specified below. If required, an off net facility charge also applies.

A. Business Lines, Terminals and Trunks

	per Line or Trunk				
	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>	
Monthly Recurring Charge	\$33.75 (R)	\$25.88 (I)	\$22.50(R)	\$19.13 (R)	(D)

B. IPRI per B Channels

	per Line or Trunk				
	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>	
Monthly Recurring Charge	\$36.00 (I)	\$27.60 (I)	\$24.00 (I)	\$20.40 (R)	(D)

C. Mach2 IPRI Facility D Channel

	per Line or Trunk				
	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>	
Monthly Recurring Charge	\$75.00	\$60.00	\$60.00	\$60.00	(D)

D. VersiPak® Mach3 Installation Charges (N)

	Nonrecurring Charge	
VersiPak Installation-On Net	\$500.00	
VersiPak Installation-Off Net	\$500.00*	
*Plus any applicable Off-Net Expense		(N)

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.8 VersiPak® Mach3 Service, (Cont'd.)

4.8.2 Rates and Charges (All Markets)

Supplemental Voice Features, Toll and Internet bandwidth are sold separately in addition to the rates and charges specified below. If required, an off net facility charge also applies.

A. Business Lines, Terminals and Trunks

	per Line or Trunk			
	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$35.00	\$25.40	\$22.80	\$20.60
Nonrecurring Charge - Initial	\$0.00	\$0.00	\$0.00	\$0.00

B. IPRI per B Channels

	per Line or Trunk			
	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$35.00	\$25.40	\$22.80	\$20.60
Nonrecurring Charge – Initial	\$0.00	\$0.00	\$0.00	\$0.00

C. Mach3 IPRI Facility D Channel

	per Line or Trunk			
	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$75.00	\$60.00	\$60.00	\$60.00
Nonrecurring Charge - Initial	\$0.00	\$0.00	\$0.00	\$0.00

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.9 [Reserved for Future Use]

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(M) - Certain material previously found on this page is now located on Page 164.

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.9 VersiPak® Flex T-6 Service

4.9.1 Description

VersiPak® Flex T-6 Service provides six (6) business lines or terminals and 384K Internet Access on DS1 access. Service includes flat-rated local service, local Main Directory Listing, six (6) voice mail boxes, 30 email addresses, 700 MB Web Hosting, and 3,000 minutes of long distance usage. Additional minutes are billed according to the applicable Company toll tariff (intrastate) or published schedule (interstate).

(C)

(D)

(D)

For the Customer who selects line based channels, the Select Feature Package defined in Section 5.22 is available at no additional charge. The Customer is also eligible to purchase the Premium Feature Package as defined in Section 5.22.

(T)

(T)

Default signal type may be loop or ground. Service is provided on two-wire only and requires AC power.

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.9 VersiPak® Flex T-6 Service

4.9.1 Description

VersiPak® Flex T-6 Service provides six (6) business lines or terminals and 384K Internet Access on DS1 access. Service includes flat-rated local service, local Main Directory Listing, six (6) voice mail boxes, 40 email addresses, 700 MB Web Hosting, and 3,000 minutes of long distance usage. Additional minutes are billed according to the applicable Company toll tariff (intrastate) or published schedule (interstate).

Service includes the following business features:

- 30-Number Speed Calling
- Call Forwarding Variable
- Call Transfer
- Three-Way Calling
- Hunting.

The following features can be purchased separately (see Section X):

- Call Waiting
- Call Forward Busy
- Remote Call Forwarding
- Distinctive Ring
- Combined Caller ID.

Default signal type may be loop or ground. Service is provided on two-wire only and requires AC power.

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.9 [Reserved for Future Use], (Cont'd.)

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(M) - Certain material previously found on this page is now located on Page 164.

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.9 VersiPak® Flex T-6 Service, (Cont'd.)

4.9.2 Rates and Charges

If required, an off-net facility charge will apply in addition to the rates and charges specified below.

A. This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 3, 2009. (T)

	<u>per Line or Trunk</u>			
	12 Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$550.00	\$445.00	\$355.00	\$290.00
Nonrecurring Charge-Initial	\$500.00	\$500.00	\$500.00	\$500.00

B. Current Rates and Charges (N)

	<u>per Line or Trunk</u>				
	12 Month	24 Month	36 Month	60 Month	
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	
Monthly Recurring Charge	\$550.00	\$426.00	\$340.00	\$290.00	
Nonrecurring Charge-Initial	\$500.00	\$500.00	\$500.00	\$500.00	

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.9 VersiPak® Flex T-6 Service, (Cont'd.)

4.9.2 Rates and Charges

If required, an off-net facility charge will apply in addition to the rates and charges specified below.

	Per Line or Trunk				(1)
	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>	
Monthly Recurring Charge	\$550.00	\$445.00	\$355.00	\$290.00	
Nonrecurring Charge - Initial	\$500.00	\$500.00	\$500.00	\$500.00	

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SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.9 VersiPak® Flex T-6 Service, (Cont'd.)

4.9.2 Rates and Charges

If required, an off-net facility charge will apply in addition to the rates and charges specified below.

	Per Line or Trunk			
	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$550.00	\$445.00	\$355.00	\$290.00
Nonrecurring Charge - Initial	\$200.00	\$200.00	\$200.00	\$200.00

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.10 [Reserved for Future Use]

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(M) - Certain material previously found on this page is now located on Page 165.

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.10 VersiPak® Flex T-12 Service

4.10.1 Description

VersiPak® Flex T-12 Service provides 12 business lines or terminals and 512K Internet Access on DSLaccess. It offers flat rated local service, 12 voice mail boxes, 30 email addresses, 700 MB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. Additional minutes are billed according to the applicable Company toll tariff (intrastate) or published schedule (interstate).

(C)

(D)

(D)

For the Customer who selects line based channels, the Select Feature Package defined in Section 5.22 is available at no additional charge. The Customer is also eligible to purchase the Premium Feature Package as defined in Section 5.22.

(T)

(T)

Default signal type may be loop or ground. Service is provided on two-wire only and requires AC power.

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.10 VersiPak® Flex T-12 Service

4.10.1 Description

VersiPak® Flex T-12 Service provides 12 business lines or terminals and 512K Internet Access on DS1access. It offers flat rated local service, 12 voice mail boxes, 40 email addresses, 700 MB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. Additional minutes are billed according to the applicable Company toll tariff (intrastate) or published schedule (interstate).

Service includes the following business features:

- 30-Number Speed Calling
- Call Forwarding Variable
- Call Transfer
- Three-Way Calling
- Hunting.

The following features can be purchased separately (see Section 5.20):

- Caller ID Blocking
- Call Waiting
- Call Forward Busy
- Remote Call Forwarding
- Distinctive Ring
- Continuous Redial
- Last Call Return
- Priority Call
- Selective Call Forwarding
- Selective Call Rejection
- Remote Access to Call Forwarding
- Combined Caller ID.

Default signal type may be loop or ground. Service is provided on two-wire only and requires AC power.

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SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.10 [Reserved for Future Use], (Cont'd.)

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.10 VersiPak® Flex T-12 Service, (Cont'd.)

4.10.2 Rates and Charges

If required, an off-net facility charge will apply in addition to the rates and charges specified below.

A. This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 3, 2009. (T)

	<u>per Line or Trunk</u>			
	<u>12 Month Term</u>	<u>24 Month Term</u>	<u>36 Month Term</u>	<u>60 Month Term</u>
Monthly Recurring Charge	\$625.00	\$525.00	\$430.00	\$365.00
Nonrecurring Charge-Initial	\$500.00	\$500.00	\$500.00	\$500.00

B. Current Rates and Charges (N)

	<u>per Line or Trunk</u>				(N)
	<u>12 Month Term</u>	<u>24 Month Term</u>	<u>36 Month Term</u>	<u>60 Month Term</u>	
Monthly Recurring Charge	\$625.00	\$458.00	\$375.00	\$338.00	
Nonrecurring Charge-Initial	\$500.00	\$500.00	\$500.00	\$500.00	

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SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.10 VersiPak® Flex T-12 Service, (Cont'd.)

4.10.2 Rates and Charges

If required, an off-net facility charge will apply in addition to the rates and charges specified below.

	per Line or Trunk				
	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>	
Monthly Recurring Charge	\$625.00	\$525.00	\$430.00	\$365.00	
Nonrecurring Charge – Initial	\$500.00	\$500.00	\$500.00	\$500.00	(I)

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SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.10 VersiPak® Flex T-12 Service, (Cont'd.)

4.10.2 Rates and Charges

If required, an off-net facility charge will apply in addition to the rates and charges specified below.

	per Line or Trunk			
	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$625.00	\$525.00	\$430.00	\$365.00
Nonrecurring Charge – Initial	\$200.00	\$200.00	\$200.00	\$200.00

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SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.11 [Reserved for Future Use]

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(M) - Certain material previously found on this page is now located on Page 166.

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.11 VersiPak® Flex T-24 Service

4.11.1 Description

VersiPak® Flex T-24 Service provides 24 business lines or terminals and on 1024K Internet Access on DS1 access. It offers flat rated local service, 24 voice mail boxes, 40 email addresses, 700 MB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. Additional minutes are billed according to the applicable Company toll tariff (intrastate) or published schedule (interstate).

(C)

(D)

(D)

For the Customer who selects line based channels, the Select Feature Package defined in Section 5.22 is available at no additional charge. The Customer is also eligible to purchase the Premium Feature Package as defined in Section 5.22.

(T)

(T)

Default signal type may be loop or ground. Service is provided on two-wire only and requires DC power.

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SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.11 VersiPak® Flex T-24 Service

4.11.1 Description

VersiPak® Flex T-24 Service provides 24 business lines or terminals and on 1024K Internet Access on DS1access. It offers flat rated local service, 24 voice mail boxes, 40 email addresses, 700 MB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. Additional minutes are billed according to the applicable Company toll tariff (intrastate) or published schedule (interstate).

Service includes the following business features:

- 30-Number Speed Calling
- Call Forwarding Variable
- Call Transfer
- Three-Way Calling
- Hunting

The following features can be purchased separately (see Section 5.20):

- Caller ID Blocking
- Call Waiting
- Call Forward Busy
- Remote Call Forwarding
- Distinctive Ring
- Continuous Redial
- Last Call Return
- Priority Call
- Selective Call Forwarding
- Selective Call Rejection
- Remote Access to Call Forwarding
- Combined Caller ID

Default signal type may be loop or ground. Service is provided on two-wire only and requires DC power.

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4.11 [Reserved for Future Use], (Cont'd.)

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.11 VersiPak® Flex T-24 Service, (Cont'd.)

4.11.2 Rates and Charges

If required, an off-net facility charge will apply in addition to the rates and charges specified below.

A. This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 3, 2009. (T)

	<u>per Line or Trunk</u>			
	<u>12 Month Term</u>	<u>24 Month Term</u>	<u>36 Month Term</u>	<u>60 Month Term</u>
Monthly Recurring Charge	\$1,150.00	\$900.00	\$750.00	\$700.00
Nonrecurring Charge-Initial	\$500.00	\$500.00	\$500.00	\$500.00

B. Current Rates and Charges (N)

	<u>per Line or Trunk</u>			
	<u>12 Month Term</u>	<u>24 Month Term</u>	<u>36 Month Term</u>	<u>60 Month Term</u>
Monthly Recurring Charge	\$920.00	\$720.00	\$600.00	\$560.00
Nonrecurring Charge-Initial	\$500.00	\$500.00	\$500.00	\$500.00

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.11 VersiPak® Flex T-24 Service, (Cont'd.)

4.11.2 Rates and Charges

If required, an off-net facility charge will apply in addition to the rates and charges specified below.

	per Line or Trunk				
	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>	
Monthly Recurring Charge	\$1,150.00	\$900.00	\$750.00	\$700.00	
Nonrecurring Charge - Initial	\$500.00	\$500.00	\$500.00	\$500.00	(I)

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SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.11 VersiPak® Flex T-24 Service, (Cont'd.)

4.11.2 Rates and Charges

If required, an off-net facility charge will apply in addition to the rates and charges specified below.

	per Line or Trunk			
	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$1,150.00	\$900.00	\$750.00	\$700.00
Nonrecurring Charge - Initial	\$400.00	\$400.00	\$400.00	\$400.00

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SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.12 [Reserved for Future Use]

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.12 VersiPak® Power T-12 Service

4.12.1 Description

VersiPak® Power T-12 Service provides 12 analog, digital or PRI trunks with the remainder to be used for Internet Access, not to exceed a DS1 maximum. Service includes flat-rated local service, 30 email addresses, 700 MB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. Additional minutes are billed according to the applicable Company toll tariff (intrastate) or published schedule (interstate).

(C)

For the Customer utilizing Analog Trunks, Service includes up to 100 Individual Telephone Numbers. Analog Trunks default signal type may be loop or ground, Line Code/Framing B8Za-ESF. Service may be provisioned as inward only and requires DC power.

For the Customer utilizing Digital Trunks, Service includes: Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. The Customer may request Call Transfer on Trunks, Multiple Trunk Groups and additional route indices at no additional charge. Digital Trunks Line Code/Framing B8Za-ESF (no AMI). Service can be provisioned as Inward, Outward or Two-Way and requires DC power.

For the Customer utilizing PRIs, VersiPak® Power T-12 Service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. The PRI Customer may request Call by Call, Calling Party Number Management (E911 and CARE), Calling Name Delivery, Calling Number Delivery and Two B-Channel Transfer at no additional charge. PRI Service is provisioned only as standard switch protocol option 5E, N1-2, N1-1, Line Coding B8Za – ESF, Pulsing ISDN. Customer yields to glare and requires DC power.

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.12 VersiPak® Power T-12 Service

4.12.1 Description

VersiPak® Power T-12 Service provides 12 analog, digital or PRI trunks with the remainder to be used for Internet Access, not to exceed a DS1 maximum. Service includes flat-rated local service, 40 email addresses, 700 MB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. Additional minutes are billed according to the applicable Company toll tariff (intrastate) or published schedule (interstate).

For the Customer utilizing Analog Trunks, Service includes up to 100 Individual Telephone Numbers. Analog Trunks default signal type may be loop or ground, Line Code/Framing B8Za-ESF. Service may be provisioned as inward only and requires DC power.

For the Customer utilizing Digital Trunks, Service includes: Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. The Customer may request Call Transfer on Trunks, Multiple Trunk Groups and additional route indices at no additional charge. Digital Trunks Line Code/Framing B8Za-ESF (no AMI). Service can be provisioned as Inward, Outward or Two-Way and requires DC power.

For the Customer utilizing PRIs, VersiPak® Power T-12 Service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. The PRI Customer may request Call by Call, Calling Party Number Management (E911 and CARE), Calling Name Delivery, Calling Number Delivery and Two B-Channel Transfer at no additional charge. PRI Service is provisioned only as standard switch protocol option 5E, N1-2, N1-1, Line Coding B8Za – ESF, Pulsing ISDN. Customer yields to glare and requires DC Power.

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.12 [Reserved for Future Use], (Cont'd.)

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(M) - Certain material previously found on this page is now located on Page 168.

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.12 VersiPak® Power T-12 Service, (Cont'd.)

4.12.2 Rates and Charges

If required, an off-net facility charge will apply in addition to the rates and charges specified below.

A. This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 3, 2009. (T)
 (T)

	<u>per Line or Trunk</u>			
	<u>12 Month Term</u>	<u>24 Month Term</u>	<u>36 Month Term</u>	<u>60 Month Term</u>
Monthly Recurring Charge	\$1,025.00	\$680.00	\$550.00	\$455.00
Nonrecurring Charge-Initial	\$500.00	\$500.00	\$500.00	\$500.00

B. Current Rates and Charges (N)

	<u>per Line or Trunk</u>			
	<u>12 Month Term</u>	<u>24 Month Term</u>	<u>36 Month Term</u>	<u>60 Month Term</u>
Monthly Recurring Charge	\$783.00	\$550.00	\$469.00	\$400.00
Nonrecurring Charge-Initial	\$500.00	\$500.00	\$500.00	\$500.00

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 (N)

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.12 VersiPak® Power T-12 Service, (Cont'd.)

4.12.2 Rates and Charges

If required, an off-net facility charge will apply in addition to the rates and charges specified below.

	Per Line or Trunk				
	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>	
Monthly Recurring Charge	\$1,025.00	\$680.00	\$550.00	\$455.00	
Nonrecurring Charge - Initial	\$500.00	\$500.00	\$500.00	\$500.00	(1)

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.12 VersiPak® Power T-12 Service, (Cont'd.)

4.12.2 Rates and Charges

If required, an off-net facility charge will apply in addition to the rates and charges specified below.

	Per Line or Trunk			
	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$1,025.00	\$680.00	\$550.00	\$455.00
Nonrecurring Charge - Initial	\$200.00	\$200.00	\$200.00	\$200.00

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.13 [Reserved for Future Use]

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(M) - Certain material previously found on this page is now located on Page 169.

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.13 VersiPak® Power T-24 Service

4.13.1 Description

VersiPak® Power T-24 Service provides 24 digital trunks or PRIs with the remainder to be used for Internet Access, not to exceed a 2xDS1 maximum. It offers flat rated local service, 30 email addresses, 1 GB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. Additional minutes are billed according to the applicable Company toll tariff (intrastate) or published schedule (interstate).

(C)

For the Customer utilizing Digital Trunks, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. Digital Trunk Customer may request Call Transfer on Trunks, Multiple Trunk Groups and additional route indices at no additional charge. Digital Trunks Line Code/Framing B8Za-ESF (no AMI). Service can be provisioned as Inward, Outward or Two-Way and requires DC power.

For the Customer utilizing PRIs, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. The PRI Customer may request Call by Call, Calling Party Number Management (E911 and CARE), Calling Name Delivery, Calling Number Delivery and Two B-Channel Transfer at no additional charge. PRI service is provisioned only as standard, switch protocol option 5E, N1-2, N1-1, Line Coding B8ZA-ESF, Pulsing ISDN. Customer yields to glare and service requires DC power.

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.13 VersiPak® Power T-24 Service

4.13.1 Description

VersiPak® Power T-24 Service provides 24 digital trunks or PRIs with the remainder to be used for Internet Access, not to exceed a 2xDS1 maximum. It offers flat rated local service, 100 email addresses, 1 GB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. Additional minutes are billed according to the applicable Company toll tariff (intrastate) or published schedule (interstate).

For the Customer utilizing Digital Trunks, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. Digital Trunk Customer may request Call Transfer on Trunks, Multiple Trunk Groups and additional route indices at no additional charge. Digital Trunks Line Code/Framing B8Za-ESF (no AMI). Service can be provisioned as Inward, Outward or Two-Way and requires DC power.

For the Customer utilizing PRIs, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. The PRI Customer may request Call by Call, Calling Party Number Management (E911 and CARE), Calling Name Delivery, Calling Number Delivery and Two B-Channel Transfer at no additional charge. PRI service is provisioned only as standard, switch protocol option 5E, N1-2, N1-1, Line Coding B8ZA-ESF, Pulsing ISDN. Customer yields to glare and service requires DC power.

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.13 [Reserved for Future Use], (Cont'd.)

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.13 VersiPak® Power T-24 Service, (Cont'd.)

4.13.2 Rates and Charges

If required, an off-net facility charge will apply in addition to the rates and charges specified below.

A. This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 3, 2009. (T)
 (T)

	<u>per Line or Trunk</u>			
	12 Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$1,350.00	\$1,100.00	\$950.00	\$900.00
Nonrecurring Charge-Initial	\$500.00	\$500.00	\$500.00	\$500.00

B. Current Rates and Charges (N)

	<u>per Line or Trunk</u>				
	12 Month	24 Month	36 Month	60 Month	
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	
Monthly Recurring Charge	\$920.00	\$720.00	\$600.00	\$560.00	
Nonrecurring Charge-Initial	\$500.00	\$500.00	\$500.00	\$500.00	

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.13 VersiPak® Power T-24 Service, (Cont'd.)

4.13.2 Rates and Charges

If required, an off-net facility charge will apply in addition to the rates and charges specified below.

	Per Line or Trunk				
	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>	
Monthly Recurring Charge	\$1,350.00	\$1,100.00	\$950.00	\$900.00	
Nonrecurring Charge - Initial	\$500.00	\$500.00	\$500.00	\$500.00	(I)

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SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.13 VersiPak® Power T-24 Service, (Cont'd.)

4.13.2 Rates and Charges

If required, an off-net facility charge will apply in addition to the rates and charges specified below.

	Per Line or Trunk			
	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$1,350.00	\$1,100.00	\$950.00	\$900.00
Nonrecurring Charge - Initial	\$400.00	\$400.00	\$400.00	\$400.00

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.14 [Reserved for Future Use]

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(M) - Certain material previously found on this page is now located on Page 171.

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.14 VersiPak® Power T-48 Service

4.14.1 Description

VersiPak® Power T-48 Service provides 48 digital trunks or PRIs with the remainder to be used for Internet Access, not to exceed a 3xDS1 maximum. Service includes flat-rated local service, 60 email addresses, 3 GB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. Additional minutes are billed according to the applicable Company toll tariff (intrastate) or published schedule (interstate).

(C)

For the Customer utilizing Digital Trunks, service includes: Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. Digital Trunk Customer may request Call Transfer on Trunks, Multiple Trunk Groups and additional route indices at no additional charge. Digital Trunks Line Code/Framing B8Za-ESF (no AMI). Service may be provisioned as Inward, Outward or Two-Way and requires DC power.

For the Customer utilizing PRIs, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. The PRI Customer may request Call by Call, Calling Party Number Management (E911 and CARE), Calling Name Delivery, Calling Number Delivery and Two B-Channel Transfer at no additional charge. PRI service is provisioned only as standard, switch protocol option 5E, N1-2, N1-1, Line Coding B8ZA-ESF, Pulsing ISDN. Customer yields to glare and service requires DC power.

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.14 VersiPak® Power T-48 Service

4.14.1 Description

VersiPak® Power T-48 Service provides 48 digital trunks or PRIs with the remainder to be used for Internet Access, not to exceed a 3xDS1 maximum. Service includes flat-rated local service, 200 email addresses, 3 GB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. Additional minutes are billed according to the applicable Company toll tariff (intrastate) or published schedule (interstate).

For the Customer utilizing Digital Trunks, service includes: Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. Digital Trunk Customer may request Call Transfer on Trunks, Multiple Trunk Groups and additional route indices at no additional charge. Digital Trunks Line Code/Framing B8Za-ESF (no AMI). Service may be provisioned as Inward, Outward or Two-Way and requires DC power.

For the Customer utilizing PRIs, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. The PRI Customer may request Call by Call, Calling Party Number Management (E911 and CARE), Calling Name Delivery, Calling Number Delivery and Two B-Channel Transfer at no additional charge. PRI service is provisioned only as standard, switch protocol option 5E, N1-2, N1-1, Line Coding B8ZA-ESF, Pulsing ISDN. Customer yields to glare and service requires DC power.

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.14 [Reserved for Future Use], (Cont'd.)

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.14 VersiPak® Power T-48 Service, (Cont'd.)

4.14.2 Rates and Charges

If required, an off-net facility charge will apply in addition to the rates and charges specified below.

- A. This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 3, 2009. (T)
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	<u>per Line or Trunk</u>			
	12 Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$1,600.00	\$1,350.00	\$1,200.00	\$1,150.00
Nonrecurring Charge-Initial	\$500.00	\$500.00	\$500.00	\$500.00

- B. Current Rates and Charges (N)

	<u>per Line or Trunk</u>				
	12 Month	24 Month	36 Month	60 Month	
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	
Monthly Recurring Charge	\$1,360.00	\$1,148.00	\$1,020.00	\$978.00	
Nonrecurring Charge-Initial	\$500.00	\$500.00	\$500.00	\$500.00	

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.14 VersiPak® Power T-48 Service, (Cont'd.)

4.14.2 Rates and Charges

If required, an off-net facility charge will apply in addition to the rates and charges specified below.

	Per Line or Trunk				
	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>	
Monthly Recurring Charge	\$1,600.00	\$1,350.00	\$1,200.00	\$1,150.00	
Nonrecurring Charge - Initial	\$500.00	\$500.00	\$500.00	\$500.00	(1)

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.14 VersiPak® Power T-48 Service, (Cont'd.)

4.14.2 Rates and Charges

If required, an off-net facility charge will apply in addition to the rates and charges specified below.

	Per Line or Trunk			
	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$1,600.00	\$1,350.00	\$1,200.00	\$1,150.00
Nonrecurring Charge - Initial	\$400.00	\$400.00	\$400.00	\$400.00

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.15 Voice T1 Service

4.15.1 Description

Voice T1 Service connects suitably-equipped Customer Premises Equipment (CPE) to the Company's switching equipment using a digital transport facility. Each link is configured with 24 DS0s or channels that can be provisioned with either ISDN or non-ISDN digital signaling, depending on the CPE requirements and application needs.

The Voice T1 Service Customer who selects the Company as their long distance provider for both interLATA and intraLATA calling, or for interLATA only, receives a monthly allowance of 6,500 long distance minutes of usage per Voice T1. For Grandfathered Customers as of May 22, 2012, the monthly allowance is 5,000 long distance minutes of usage per Voice T1. Additional minutes are billed according to the applicable Company published toll schedule. The Customer who does not select the Company as their long distance provider is not eligible to receive the monthly allowance of long distance minutes of usage.

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Supplemental features and telephone numbers are available at an additional charge (see Section 5).

Service is available as equipment and facilities permit.

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.15 Voice T1 Service

4.15.1 Description

Voice T1 Service connects suitably-equipped Customer Premises Equipment (CPE) to the Company's switching equipment using a digital transport facility. Each link is configured with 24 DS0s or channels that can be provisioned with either ISDN or non-ISDN digital signaling, depending on the CPE requirements and application needs.

The Voice T1 Service Customer who selects the Company as their long distance provider for both interLATA and intraLATA calling, or for interLATA only, receives a monthly allowance of 5,000 long distance minutes of usage per Voice T1. Additional minutes are billed according to the applicable Company published toll schedule. The Customer who does not select the Company as their long distance provider is not eligible to receive the monthly allowance of 5,000 long distance minutes of usage.

Supplemental features and telephone numbers are available at an additional charge (see Section 5).

Service is available as equipment and facilities permit.

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.15 Voice T1 Service, (Cont'd.)

4.15.2 Rates and Charges

A. Grandfathered Rates and Charges (T)

1. This section of rates and charges is grandfathered and is only available to existing Customers at existing locations without modification as of May 22, 2012. (T)

	Per Line or Trunk			
	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$570.00	\$523.00	\$475.00	\$451.00
Nonrecurring Charge	\$500.00	\$500.00	\$500.00	\$500.00

2. This section of rates and charges is grandfathered and is only available to existing Customers at existing locations without modification as of June 17, 2015. (C)
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	Per Line or Trunk			
	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$475.00	\$425.00	\$375.00	\$300.00
Nonrecurring Charge	\$500.00	\$500.00	\$500.00	\$500.00

B. Current Rates and Charges (N)
 |

	Per Line or Trunk				
	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>	
Monthly Recurring Charge	\$504.00	\$447.00	\$395.00	\$318.00	
Nonrecurring Charge	\$500.00	\$500.00	\$500.00	\$500.00	(N)

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.15 Voice T1 Service, (Cont'd.)

4.15.2 Rates and Charges

A. This section of rates and charges is grandfathered and is only available to existing Customers at existing locations without modification as of May 22, 2012. (T)
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	Per Line or Trunk			
	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$570.00	\$523.00	\$475.00	\$451.00
Nonrecurring Charge	\$500.00	\$500.00	\$500.00	\$500.00

B. Current Rates and Charges (N)
 |

	Per Line or Trunk			
	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$475.00	\$425.00	\$375.00	\$300.00
Nonrecurring Charge	\$500.00	\$500.00	\$500.00	\$500.00

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.15 Voice T1 Service, (Cont'd.)

4.15.2 Rates and Charges

	Per Line or Trunk			
	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$570.00	\$523.00	\$475.00	\$451.00
Nonrecurring Charge	\$500.00 (R)	\$500.00 (R)	\$500.00	\$500.00

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SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.15 Voice T1 Service, (Cont'd.)

4.15.2 Rates and Charges

	Per Line or Trunk			
	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$570.00	\$523.00	\$475.00	\$451.00
Nonrecurring Charge	\$1,000.00	\$750.00	\$500.00	\$500.00

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Service Commission
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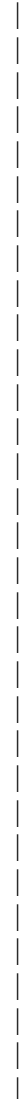
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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.16 [Reserved for Future Use]

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(M) - Certain material previously found on this page is now located on Page 176.

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.16 Complete Lines/Trunks Service

4.16.1 Description

Complete Lines/Trunks Service a local exchange product available to local end user Customers served from a Company switch and who are also purchasing one of the following products: Complete Dynamic Service, Channel 12 Service or Voice T1 Service. Complete Lines/Trunks Service will be provisioned at either DS0 or DS1 access facility basis, depending on the minimum and maximum line/trunk counts identified below. The Complete Lines/Trunk Service Customer who selects line based channels is also eligible to purchase the Premium Feature Package as defined in Section 5.22. Toll services are provided pursuant to the Company's Toll Tariff.

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The Complete Lines/Trunks Service Customers purchasing the service with a DS1 access facility may select in any combination the following product types. Customer must select a minimum of 8 lines, trunks or channels.

- Business Exchange Lines
- PBX DID Trunks
- PBX DOD Trunks
- PBX Combination Trunks
- PBX Combination Trunks w/DID
- PRI B Channel -DID Trunks
- PRI B Channel -DOD Trunks
- PRI B Channel -Combination Trunks
- PRI B Channel -Combination Trunks w/DID
- PRI D Channel (per DS1 access facility)

The Customer purchasing the service at a DS0 level may select one of the following product types. Customers selecting over 7 lines or trunks will be provisioned at the DS1 facility basis.

- Business Exchange Lines
- PBX DOD Trunks
- PBX Combination Trunks

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.16 Complete Lines/Trunks Service

4.16.1 Description

Complete Lines/Trunks Service a local exchange product available to local end user Customers served from a Company switch and who are also purchasing one of the following products: Complete Dynamic Service, Channel 12 Service or Voice T1 Service. Complete Lines/Trunks Service will be provisioned at either DS0 or DS1 access facility basis, depending on the minimum and maximum line/trunk counts identified below. The Complete Lines/Trunks Customer is eligible to purchase the Complete Line/Trunk Enhanced Feature Pack as defined below. Additional optional features are available pursuant to Section 5. Toll services are provided pursuant to the Company's Toll Tariff.

The Complete Lines/Trunks Service Customers purchasing the service with a DS1 access facility may select in any combination the following product types. Customer must select a minimum of 8 lines, trunks or channels.

- Business Exchange Lines
- PBX DID Trunks
- PBX DOD Trunks
- PBX Combination Trunks
- PBX Combination Trunks w/DID
- PRI B Channel -DID Trunks
- PRI B Channel -DOD Trunks
- PRI B Channel -Combination Trunks
- PRI B Channel -Combination Trunks w/DID
- PRI D Channel (per DS1 access facility)

The Customer purchasing the service at a DS0 level may select one of the following product types. Customers selecting over 7 lines or trunks will be provisioned at the DS1 facility basis.

- Business Exchange Lines
- PBX DOD Trunks
- PBX Combination Trunks

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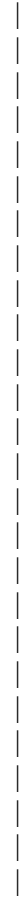
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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.16 [Reserved for Future Use], (Cont'd.)

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(M) - Certain material previously found on this page is now located on Page 177.

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.16 Complete Lines/Trunks Service, (Cont'd.)

4.16.2 Complete Lines/Trunks Feature Pack (Grandfathered) This part of the service is grandfathered and is only available to existing Customers at existing locations without modification as of December 3, 2009. (T)
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Complete Lines/Trunks Feature Pack includes the following line-based features:

- Last Call Return
- Anonymous Call Rejection
- Automatic Recall
- Call Forward
- Call Hold
- Call Transfer
- Call Waiting
- Caller ID Number Only
- Combined Caller ID
- Distinctive Ringing
- DNIS (Dialed Number Identification Service)**
- Calling Number and Name Transmission
- Remote Activation Call Forwarding
- 8/10 Number Speed Calling
- 30 Number Speed Calling
- Three Way Calling

** Only available on the DS1 product.

Customer may purchase Complete Lines and Trunks Feature Pack at a monthly rate of \$10.00 per line/trunk. Line-based features may only be provisioned on business exchange lines.

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.16 Complete Lines/Trunks Service, (Cont'd.)

4.16.2 Complete Lines/Trunks Feature Pack

Complete Lines/Trunks Feature Pack includes the following line-based features:

- Last Call Return
- Anonymous Call Rejection
- Automatic Recall
- Call Forward
- Call Hold
- Call Transfer
- Call Waiting
- Caller ID Number Only
- Combined Caller ID
- Distinctive Ringing
- DNIS (Dialed Number Identification Service)**
- Calling Number and Name Transmission
- Remote Activation Call Forwarding
- 8/10 Number Speed Calling
- 30 Number Speed Calling
- Three Way Calling

** Only available on the DS1 product.

Customer may purchase Complete Lines and Trunks Feature Pack at a monthly rate of \$10.00 per line/trunk. Line-based features may only be provisioned on business exchange lines.

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.16 [Reserved for Future Use], (Cont'd.)

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(M) - Certain material previously found on this page is now located on Page 177 and Page 178.

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.16 Complete Lines/Trunks Service, (Cont'd.)

4.16.3 Terms

Complete Lines/Trunks is available under Month to Month, 12 month, 24 month or 36 month Term Agreements. Each commitment level will be charged Monthly Recurring and Nonrecurring rates as specified below.

A. Nonrecurring Charges

	<u>Monthly</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>
DS1 or PRI Facility	\$1000.00	\$1000.00	\$750.00	\$500.00
DS0-Lines/Trunks, Per Line	\$20.00	\$20.00	\$20.00	\$20.00

B. Monthly Recurring Charges

Complete Lines/Trunks (with DS1 access facility) per line or trunk

	<u>Monthly</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>
Business Exchange Lines, Trunks or PRI B Channels	\$12.25	\$12.25	\$11.03	\$10.41
D Channel (per DS1 access facility)	\$110.00	\$110.00	\$ 99.00	\$93.50

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Complete Lines/Trunks (with DS0 facility) per line or trunk

	<u>Monthly</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>
Business Exchange Lines or trunks	\$32.50	\$32.50	\$29.25	\$27.63

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.16 Complete Lines/Trunks Service, (Cont'd.)

4.16.3 Terms

Complete Lines/Trunks is available under Month to Month, 12 month, 24 month or 36 month Term Agreements. Each commitment level will be charged Monthly Recurring and Nonrecurring rates as specified below.

A. Nonrecurring Charges

	<u>Monthly</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>
DS1 or PRI Facility	\$1000.00	\$1000.00	\$750.00	\$500.00
DS0-Lines/Trunks, Per Line	\$20.00	\$20.00	\$20.00	\$20.00

B. Monthly Recurring Charges

Complete Lines/Trunks (with DS1 access facility) per line or trunk

	<u>Monthly</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>
Business Exchange Lines, Trunks or PRI B Channels	\$12.25	\$12.25	\$11.03	\$10.41
D Channel (per DS1 access facility)	\$110.00	\$110.00	\$ 99.00	\$93.50
Enhanced Feature Pack (per line/channel)	\$ 10.00	\$ 10.00	\$10.00	\$10.00

Complete Lines/Trunks (with DS0 facility) per line or trunk

	<u>Monthly</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>
Business Exchange Lines or trunks	\$32.50	\$32.50	\$29.25	\$27.63
Enhanced Feature Pack (per line/channel)	\$10.00	\$10.00	\$10.00	\$10.00

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.16 [Reserved for Future Use], (Cont'd.)

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(M) - Certain material previously found on this page is now located on Page 178.

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.16 Complete Lines/Trunks, (Cont'd.)

4.16.4 Expiration of Term Agreement

Upon expiration of the initial term, the term agreement will automatically renew on a month-to-month basis at the same monthly rates.

4.16.5 Termination Fees

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Consistent with the Customer's agreement, a termination liability charge will be applicable for service rate elements provided under the Complete Lines/Trunks term payment Plan when service is cancelled prior to the end of the chosen Term Plan. The termination fee is equal to the number of months remaining under the term agreement multiplied by the monthly rate for the Services multiplied by one hundred (100) percent. The Customer is obligated to pay such charges within thirty (30) days of termination. In the event service is provided via a third party, the Customer is responsible for all cost incurred for such early termination with our service provider.

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.16 Complete Lines/Trunks, (Cont'd.)

4.16.4 Expiration of Term Agreement

Upon expiration of the initial term, the term agreement will automatically renew on a month-to-month basis at the same monthly rates.

1.16.5 Termination Fees

Consistent with the Customer's agreement, a termination liability charge will be applicable for service rate elements provided under the Complete Lines/Trunks term payment Plan when service is cancelled prior to the end of the chosen Term Plan. The termination fee is equal to the number of months remaining under the term agreement multiplied by the monthly rate for the Services multiplied by one hundred (100) percent. The Customer is obligated to pay such charges within thirty (30) days of termination. In the event service is provided via a third party, the Customer is responsible for all cost incurred for such early termination with our service provider.

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.17 IntraLATA Toll Service

IntraLATA toll service is provided in accordance with the regulations and schedules of charges specified in Toll Tariff of **tw telecom of kansas city llc** - MO PSC No. 9.

4.18 Basic Exchange Line Service

Basic Line Service provides a Customer with a single, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Basic Lines are provided for connection of Customer-provided single station sets or facsimile machines to the public switched telecommunications network. Each Basic Line may be configured into a hunt group with other Company-provided Basic Lines. Each Basic Line is provided with Touch Tone as a standard feature, which can be deleted at the Customer's option.

4.18.1 Basic Exchange Line Service Rates

	<u>Nonrecurring Charge</u>	<u>Monthly Recurring Charge</u>
Basic Local Exchange Service Multi - Per Trunk		
Zone 1	\$47.00	\$39.25
Zone 2	\$47.00	\$40.75
Zone 3	\$47.00	\$43.25
Flat Line:		
Zone 1	\$47.00	\$30.25
Zone 2	\$47.00	\$31.50
Zone 3	\$47.00	\$33.25

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.19 [Reserved for Future Use]

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(M) – Certain material previously found on this page is now located on Page 175.

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D)

4 19 Complete Dynamic One Service

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4 19 1 Description

Complete Dynamic One Service is a flexible bandwidth bundled service consisting of local exchange service with selected features, as described below, a Long Distance and/or Toll Free usage allowance of 2,500 minutes, shared web hosting, and Internet access. Internet access is available in 128 Kbps increments up to 1280 Kbps. Additional Toll services are provided pursuant to the Company's published tariffs and rate schedules.

Complete Dynamic One Service is limited to Customers served from a Company switch, and a minimum of 4 voice channels must be purchased and provisioned on a T1 access facility. The Complete Dynamic One bundle consists of 24 total channels or 1.5 Mbps.

The Complete Dynamic One Customer may select 4-22 channels of the following product types:

- Business Exchange Lines
- Analog Trunks

The remainder of the 24 channels will be provisioned as Internet Access.

The Select Feature Package defined in Section 5.22 is available at no additional charge. The Customer is also eligible to purchase the Premium Feature Package defined in Section 5.22.

4 19 2 Rates and Charges

<u>Complete Dynamic One</u>	<u>12 Month Term</u>	<u>24 Month Term</u>	<u>36 Month Term</u>	<u>Nonrecurring Charges</u>
On-Net	\$590.00	\$531.00	\$501.50	\$250.00, per order
Off-Net Colocated	\$630.00	\$567.00	\$535.50	\$250.00, per order
Off-Net	\$735.00	\$661.50	\$624.75	\$250.00, per order

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.20 [Reserved for Future Use]

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(M) - Certain material previously found on this page is now located on Page 173.

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.20 tw telecom Channel 12 Service

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4.20.1 Description

tw telecom Channel 12 Service is available as a voice only or as an integrated (voice and internet) solution. tw telecom Channel 12 is a bundled service consisting of local exchange service with selected features, as described below; a Long Distance and/or Toll Free usage allowance of 2,500 minutes per DS1/PRI facility; and Internet Access. Additional Toll services are provided pursuant to the Company's published tariffs and rate schedules. The Customer may opt for all channels to be used for voice service.

tw telecom Channel 12 Service is limited to customers served from a Company switch. A minimum of 12 channels must be purchased and provisioned on DS1/PRI access facility for a flat base fee. Additional channels may be purchased at the per channel rate to total 24 channels per DS1/PRI access facility. Customers may purchase multiple facilities following the same pricing methodology. When tw telecom Channel 12 is offered as an integrated solution, a minimum of 4 voice channels must be provisioned.

The Customer who purchases tw telecom Channel 12 Service may select a combination of lines and trunks or PRI channels. PRI channels and Digital Trunks cannot be combined in the same solution. Listed below are the channel type options:

- Business Lines or terminals
- Analog Trunks
- Digital Trunks
- PRI Trunks

For the Customer who selects line based channels, the Select Feature Package defined in Section 5.22 is available at no additional charge. The Customer is also eligible to purchase the Premium Feature Package defined in Section 5.22.

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.20 [Reserved for Future Use], (Cont'd.)

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(M) - Certain material previously found on this page is now located on Page 174.

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.20 tw telecom Channel 12 Service, (Cont'd.)

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4.20.2 Rates and Charges

tw telecom Channel 12- On-Net DS1/PRI access facility base rate (includes up to 12 channels) Additional Channels	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	Nonrecurring <u>Charges</u>
	\$525.00	\$472.50	\$446.25	\$250.00, per order
	\$16.00	\$14.40	\$13.60	\$0.00
tw telecom Channel 12- Off-Net Colocated DS1/PRI access facility base rate (includes up to 12 channels) Additional Channels	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	Nonrecurring <u>Charges</u>
	\$550.00	\$495.00	\$467.50	\$250.00, per order
	\$16.00	\$14.40	\$13.60	\$0.00
tw telecom Channel 12 – Off-Net DS1/PRI access facility base rate (includes up to 12 channels) Additional Channels	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	Nonrecurring <u>Charges</u>
	\$575.00	\$517.50	\$488.75	\$250.00, per order
	\$16.00	\$14.40	\$13.60	\$0.00

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service

4.21.1 General

tw telecom Converged Voice Service is a flexible bandwidth bundled service consisting of local exchange service with selected features, a Long Distance and/or Toll Free usage allowance and the option of adding Internet Access and/or Virtual Private Network (VPN) service as specified in the Company's Private Line tariff.

All Converged Voice services include a fully managed integrated access device placed at the Customer premises. Services can be provided via a TDM interface (T1 or DS3) or via an Ethernet interface in a wide range of bandwidth options as shown in the pricing tables below.

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The integrated access device provided by the Company is furnished with a separate, mandatory battery back-up. Although the Company owns and maintains the integrated access device as part of its system equipment, the separate battery back-up is purchased by the Customer and becomes its property and responsibility, including maintenance and replacement. The battery back-up is not part of the system equipment as that term is defined and used in this tariff. The cost of the non-optional battery back-up is included in the quoted charge for service. The Company will not be responsible for the maintenance or repair of the battery back-up. The Customer acknowledges that in the event of a power failure, the failure of the battery back-up system will result in loss of service, including 911 service, and that the Company bears no responsibility for such loss of service. The manufacturer of the battery back-up offers a warranty, but the Customer must take affirmative action to activate this warranty or it will not be effective. It is the Customer's responsibility to activate this warranty by following the instructions provided in the service order.

The Customer receives a long distance allowance which may be used for 1+ and/or toll free services, based on the call package purchased. The following language is grandfathered as of December 1, 2012: (The Customer receives a long distance allowance which may be used for 1+ and/or toll free services, based on the total Converged bandwidth purchased as follows:

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- Up to and including 2 Mbps – 2,500 Minutes of Use
- More than 2 Mbps up to and including 4 Mbps – 5,000 Minutes of Use
- More than 4 Mbps – 7,500 Minutes of Use.)

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service

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4.21.1 General

tw telecom Converged Voice Service is a flexible bandwidth bundled service consisting of local exchange service with selected features, a Long Distance and/or Toll Free usage allowance and the option of adding Internet Access and/or Virtual Private Network (VPN) service as specified in the Company's Private Line tariff.

All Converged Voice services include a fully managed integrated access device placed at the Customer premises and can be configured with varying bandwidth capacities:

For services provided via a TDM interface, a Customer may purchase bandwidths of service from 1.5 Mbps up to 6 Mbps in increments of 1.5 Mbps.

For services provided via an Ethernet interface, a Customer may purchase bandwidths of service from 2 Mbps to 50 Mbps in increments of 2 Mbps up to 10 Mbps and increments of 5 Mbps up to 50 Mbps.

The integrated access device provided by the Company is furnished with a separate, mandatory battery back-up. Although the Company owns and maintains the integrated access device as part of its system equipment, the separate battery back-up is purchased by the Customer and becomes its property and responsibility, including maintenance and replacement. The battery back-up is not part of the system equipment as that term is defined and used in this tariff. The cost of the non-optional battery back-up is included in the quoted charge for service. The Company will not be responsible for the maintenance or repair of the battery back-up. The Customer acknowledges that in the event of a power failure, the failure of the battery back-up system will result in loss of service, including 911 service, and that the Company bears no responsibility for such loss of service. The manufacturer of the battery back-up offers a warranty, but the Customer must take affirmative action to activate this warranty or it will not be effective. It is the Customer's responsibility to activate this warranty by following the instructions provided in the service order.

The Customer receives a long distance allowance which may be used for 1+ and/or toll free services, based on the total Converged bandwidth purchased as follows:

- Up to and including 2 Mbps – 2,500 Minutes of Use
- More than 2 Mbps up to and including 4 Mbps – 5,000 Minutes of Use
- More than 4 Mbps – 7,500 Minutes of Use

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.1 General, (Cont'd.)

Additional Toll Services are provided pursuant to the Company's published tariffs and rate schedules.

The Customer must purchase a minimum of 4 and a maximum of 50 voice channels, which may be a combination of analog business lines and digital trunks, or analog business lines and PRI channels. Combinations of digital trunks and PRI channels are not available. Only one trunk group may be provisioned per service location. The Customer must select a call package based upon the desired number of simultaneous calls (voice channels). The remaining available bandwidth, including excess bandwidth available when all voice services are not in use, will be dynamically allocated to Internet access and/or VPN services depending on the bundle purchased. Some combinations of voice services may be unavailable due to equipment limitations. Applications where more than 10% of daily call volume is used for faxing or other modem related activities are not supported.

The Customer who adds VPN service to a Converged Service bundle will have the option of upgrading to a Premium bundle by adding Class of Service (CoS), as described in the Company's Private Line tariff, for an additional charge. Adding CoS will reduce the number of voice channels available at a given bandwidth.

For the Customer who selects line based channels, the Deluxe Feature Package defined in Section 5.22.3 is available at no additional charge. The Customer is also eligible to purchase the Custom Feature Package as defined in Section 5.22.3. The Customer will also receive the first 100 telephone numbers (Individual Telephone Number (ITN), Virtual Telephone Number (VTN) and Remote Telephone Number (RTN)) per service location at no charge. Additional ITNs will be charged as described in Section 5.19. Additional VTNs will be charged as described in Section 5.23. Additional RTNs are charged as described in Section 5.24.

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Three distinct bundles are available:

A. Voice + Internet

The Customer designates the number of voice channels to be configured as described above. The remaining available bandwidth, including excess bandwidth available when all voice services are not in use, will be dynamically allocated for Internet access service.

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.1 General, (Cont'd.)

Additional Toll Services are provided pursuant to the Company's published tariffs and rate schedules.

The Customer must purchase a minimum of 4 and a maximum of 50 voice channels, which may be a combination of analog business lines and digital trunks, or analog business lines and PRI channels. Combinations of digital trunks and PRI channels are not available. Only one trunk group may be provisioned per service location. The Customer must select a call package based upon the desired number of simultaneous calls (voice channels). The remaining available bandwidth, including excess bandwidth available when all voice services are not in use, will be dynamically allocated to Internet access and/or VPN services depending on the bundle purchased. Some combinations of voice services may be unavailable due to equipment limitations. Applications where more than 10% of daily call volume is used for faxing or other modem related activities are not supported.

The Customer who adds VPN service to a Converged Service bundle will have the option of upgrading to a Premium bundle by adding Class of Service (CoS), as described in the Company's Private Line tariff, for an additional charge. Adding CoS will reduce the number of voice channels available at a given bandwidth.

For the Customer who selects line based channels, the Deluxe Feature Package defined in Section 5.22.3 is available at no additional charge. The Customer is also eligible to purchase the Custom Feature Package as defined in Section 5.22.3. The Customer will also receive the first 100 telephone numbers (Individual Telephone Number (ITN) and Virtual Telephone Number (VTN)) per service location at no charge. Additional ITNs will be charged as described in Section 5.19. Additional VTNs will be charged as described in Section 5.23.

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Three distinct bundles are available:

A. Voice + Internet

The Customer designates the number of voice channels to be configured as described above. The remaining available bandwidth, including excess bandwidth available when all voice services are not in use, will be dynamically allocated for Internet access service.

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

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4.21.1 General, (Cont'd.)

Additional Toll Services are provided pursuant to the Company's published tariffs and rate schedules.

The Customer must purchase a minimum of 4 and a maximum of 50 voice channels, which may be a combination of analog business lines and digital trunks, or analog business lines and PRI channels. Combinations of digital trunks and PRI channels are not available. Only one trunk group may be provisioned per service location. The Customer must select a call package based upon the desired number of simultaneous calls (voice channels). The remaining available bandwidth, including excess bandwidth available when all voice services are not in use, will be dynamically allocated to Internet access and/or VPN services depending on the bundle purchased. Some combinations of voice services may be unavailable due to equipment limitations. Applications where more than 10% of daily call volume is used for faxing or other modem related activities are not supported.

The Customer who adds VPN service to a Converged Service bundle will have the option of upgrading to a Premium bundle by adding Class of Service (CoS), as described in the Company's Private Line tariff, for an additional charge. Adding CoS will reduce the number of voice channels available at a given bandwidth.

For the Customer who selects line based channels, the Deluxe Feature Package defined in Section 5.22.3 is available at no additional charge. The Customer is also eligible to purchase the Custom Feature Package as defined in Section 5.22.3. The Customer will also receive the first 100 Individual Telephone Numbers (ITN) per service location at no charge. Additional ITNs will be charged as described in Section 5.19.

Three distinct bundles are available:

A. Voice + Internet

The Customer designates the number of voice channels to be configured as described above. The remaining available bandwidth, including excess bandwidth available when all voice services are not in use, will be dynamically allocated for Internet access service.

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.1 General, (Cont'd.)

B. Voice + VPN

The Customer designates the number of voice channels to be configured as described above. The remaining available bandwidth, including excess bandwidth available when all voice services are not in use, will be dynamically allocated for VPN access service.

C. Voice + VPN + Secure Internet Access

The Customer designates the number of voice channels to be configured as described above. The remaining available bandwidth, including excess bandwidth available when all voice services are not in use, will be dynamically allocated for VPN and Secure Internet Access services.

4.21.2 Application of Rates and Charges

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Converged Voice Service is comprised of two rate elements; a service bundle and a transport charge. To the extent facilities are available, services offered under this tariff are provided by the Company on an On-Net basis. Unless otherwise noted, prices for services offered under this tariff reflect the On-Net price for such services. Where service is provided on an Off-Net basis, additional charges may apply.

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

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4.21.1 General, (Cont'd.)

B. Voice + VPN

The Customer designates the number of voice channels to be configured as described above. The remaining available bandwidth, including excess bandwidth available when all voice services are not in use, will be dynamically allocated for VPN access service.

C. Voice + VPN + Secure Internet Access

The Customer designates the number of voice channels to be configured as described above. The remaining available bandwidth, including excess bandwidth available when all voice services are not in use, will be dynamically allocated for VPN and Secure Internet Access services.

4.21.2 Rates and Charges

A. Application of Rates

Converged Voice Service is comprised of two rate elements; a service bundle and a transport charge. To the extent facilities are available, services offered under this tariff are provided by the Company on an On-Net basis. Unless otherwise noted, prices for services offered under this tariff reflect the On-Net price for such services. Where service is provided on an Off-Net basis, additional charges may apply.

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.3 Grandfathered Rates and Charges (T)

A. Converged Voice + Internet (T)

All rates are applied per service location:

1. T1 - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 1, 2012. (T)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
1.5	4 - 8	\$500	\$550	\$426	\$340	\$290
	9 - 12	\$500	\$625	\$458	\$375	\$338
3	4 - 8	\$750	\$789	\$617	\$514	\$480
	9 - 12	\$750	\$830	\$650	\$542	\$505
	13 - 18	\$750	\$874	\$684	\$570	\$532
	19 - 24	\$750	\$920	\$720	\$600	\$560
4.5	4 - 8	\$750	\$678	\$613	\$573	\$541
	9 - 12	\$750	\$767	\$695	\$647	\$612
	13 - 18	\$750	\$867	\$786	\$730	\$691
	19 - 24	\$750	\$986	\$896	\$830	\$785
	25 - 30	\$750	\$1,106	\$1,005	\$930	\$880
6*	31 - 36	\$750	\$1,226	\$1,115	\$1,029	\$974
	4 - 8	\$750	\$768	\$694	\$650	\$613
	9 - 12	\$750	\$857	\$776	\$724	\$684
	13 - 18	\$750	\$957	\$867	\$807	\$763
	19 - 24	\$750	\$1,076	\$977	\$907	\$857
	25 - 30	\$750	\$1,196	\$1,086	\$1,007	\$952
	31 - 36	\$750	\$1,316	\$1,196	\$1,106	\$1,046
	37 - 42	\$750	\$1,435	\$1,305	\$1,206	\$1,141
	43 - 50	\$750	\$1,575	\$1,433	\$1,322	\$1,252

* T1 provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)

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 Missouri Public
 Service Commission
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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.2 Rates and Charges, (Cont'd.)

B. Converged Voice + Internet

All rates are applied per service location:

1. T1

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
1.5	4 - 8	\$500	\$550	\$426	\$340	\$290
	9 - 12	\$500	\$625	\$458	\$375	\$338
3	4 - 8	\$750	\$789	\$617	\$514	\$480
	9 - 12	\$750	\$830	\$650	\$542	\$505
	13 - 18	\$750	\$874	\$684	\$570	\$532
4.5	19 - 24	\$750	\$920	\$720	\$600	\$560
	4 - 8	\$750	\$678	\$613	\$573	\$541
	9 - 12	\$750	\$767	\$695	\$647	\$612
	13 - 18	\$750	\$867	\$786	\$730	\$691
	19 - 24	\$750	\$986	\$896	\$830	\$785
6*	25 - 30	\$750	\$1,106	\$1,005	\$930	\$880
	31 - 36	\$750	\$1,226	\$1,115	\$1,029	\$974
	4 - 8	\$750	\$768	\$694	\$650	\$613
	9 - 12	\$750	\$857	\$776	\$724	\$684
6*	13 - 18	\$750	\$957	\$867	\$807	\$763
	19 - 24	\$750	\$1,076	\$977	\$907	\$857
	25 - 30	\$750	\$1,196	\$1,086	\$1,007	\$952
	31 - 36	\$750	\$1,316	\$1,196	\$1,106	\$1,046
	37 - 42	\$750	\$1,435	\$1,305	\$1,206	\$1,141
	43 - 50	\$750	\$1,575	\$1,433	\$1,322	\$1,252

* T1 provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)

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CANCELLED
 December 1, 2012
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 Service Commission
 JC-2013-0214

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Filed
 Missouri Public
 Service Commission

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

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4.21.2 Rates and Charges, (Cont'd.)

B. Converged Voice + Internet

All rates are applied per service location:

1. T1

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
1.5	4 - 8	\$500	\$550	\$426	\$340	\$290
	9 - 12	\$500	\$625	\$458	\$375	\$338
3	4 - 8	\$750	\$789	\$617	\$514	\$480
	9 - 12	\$750	\$830	\$650	\$542	\$505
	13 - 18	\$750	\$874	\$684	\$570	\$532
	19 - 24	\$750	\$920	\$720	\$600	\$560
4.5	4 - 8	\$750	\$678	\$613	\$573	\$541
	9 - 12	\$750	\$767	\$695	\$647	\$612
	13 - 18	\$750	\$867	\$786	\$730	\$691
	19 - 24	\$750	\$986	\$896	\$830	\$785
	25 - 30	\$750	\$1,106	\$1,005	\$930	\$880
6*	31 - 36	\$750	\$1,226	\$1,115	\$1,029	\$974
	4 - 8	\$750	\$768	\$694	\$650	\$613
	9 - 12	\$750	\$857	\$776	\$724	\$684
	13 - 18	\$750	\$957	\$867	\$807	\$763
	19 - 24	\$750	\$1,076	\$977	\$907	\$857

* T1 provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)

(N)

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JC-2011-0022

MO11001

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.3 Grandfathered Rates and Charges, (Cont'd.)

A. Converged Voice + Internet, (Cont'd.)

2. Ethernet - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 1, 2012.

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Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
2	4 - 8	\$750	\$530	\$480	\$447	\$422
	9 - 15	\$750	\$619	\$562	\$521	\$493
4	4 - 8	\$750	\$647	\$586	\$546	\$516
	9 - 15	\$750	\$736	\$668	\$620	\$587
	16 - 21	\$750	\$955	\$869	\$803	\$760
6	22 - 30	\$750	\$1,075	\$978	\$903	\$855
	4 - 8	\$750	\$768	\$694	\$650	\$613
	9 - 15	\$750	\$857	\$776	\$724	\$684
	16 - 21	\$750	\$1,076	\$977	\$907	\$857
	22 - 30	\$750	\$1,196	\$1,086	\$1,007	\$952
8	31 - 37	\$750	\$1,316	\$1,196	\$1,106	\$1,046
	38 - 45	\$750	\$1,435	\$1,305	\$1,206	\$1,141
	4 - 8	\$750	\$885	\$800	\$750	\$706
	9 - 15	\$750	\$974	\$882	\$824	\$777
	16 - 21	\$750	\$1,193	\$1,083	\$1,007	\$950
10	22 - 30	\$750	\$1,313	\$1,192	\$1,107	\$1,045
	31 - 37	\$750	\$1,433	\$1,302	\$1,206	\$1,139
	38 - 45	\$750	\$1,552	\$1,411	\$1,306	\$1,234
	4 - 8	\$750	\$1,002	\$905	\$849	\$800
	9 - 15	\$750	\$1,091	\$987	\$923	\$871
10	16 - 21	\$750	\$1,310	\$1,188	\$1,106	\$1,044
	22 - 30	\$750	\$1,430	\$1,297	\$1,206	\$1,139
	31 - 37	\$750	\$1,550	\$1,407	\$1,305	\$1,233
	38 - 45	\$750	\$1,669	\$1,516	\$1,405	\$1,328
	46 - 50	\$750	\$1,809	\$1,644	\$1,521	\$1,439

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

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4.21.2 Rates and Charges, (Cont'd.)

B. Converged Voice + Internet, (Cont'd.)

2. Ethernet

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
2	4 - 8	\$750	\$530	\$480	\$447	\$422
	9 - 15	\$750	\$619	\$562	\$521	\$493
4	4 - 8	\$750	\$647	\$586	\$546	\$516
	9 - 15	\$750	\$736	\$668	\$620	\$587
	16 - 21	\$750	\$955	\$869	\$803	\$760
6	22 - 30	\$750	\$1,075	\$978	\$903	\$855
	4 - 8	\$750	\$768	\$694	\$650	\$613
	9 - 15	\$750	\$857	\$776	\$724	\$684
	16 - 21	\$750	\$1,076	\$977	\$907	\$857
	22 - 30	\$750	\$1,196	\$1,086	\$1,007	\$952
8	31 - 37	\$750	\$1,316	\$1,196	\$1,106	\$1,046
	38 - 45	\$750	\$1,435	\$1,305	\$1,206	\$1,141
	4 - 8	\$750	\$885	\$800	\$750	\$706
	9 - 15	\$750	\$974	\$882	\$824	\$777
10	16 - 21	\$750	\$1,193	\$1,083	\$1,007	\$950
	22 - 30	\$750	\$1,313	\$1,192	\$1,107	\$1,045
	31 - 37	\$750	\$1,433	\$1,302	\$1,206	\$1,139
	38 - 45	\$750	\$1,552	\$1,411	\$1,306	\$1,234
	4 - 8	\$750	\$1,002	\$905	\$849	\$800
10	9 - 15	\$750	\$1,091	\$987	\$923	\$871
	16 - 21	\$750	\$1,310	\$1,188	\$1,106	\$1,044
	22 - 30	\$750	\$1,430	\$1,297	\$1,206	\$1,139
	31 - 37	\$750	\$1,550	\$1,407	\$1,305	\$1,233
	38 - 45	\$750	\$1,669	\$1,516	\$1,405	\$1,328
	46 - 50	\$750	\$1,809	\$1,644	\$1,521	\$1,439

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MO11001

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.3 Grandfathered Rates and Charges, (Cont'd.)

A. Converged Voice + Internet, (Cont'd.)

- 2. Ethernet, (Cont'd.) - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 1, 2012.

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Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Nonrecurring Charge	Monthly Recurring Charge				
			12 Months	24 Months	36 Months	60 Months	
15	4 - 8	\$750	\$1,200	\$1,083	\$1,017	\$958	
	9 - 15	\$750	\$1,289	\$1,165	\$1,091	\$1,029	
	16 - 21	\$750	\$1,508	\$1,366	\$1,274	\$1,202	
	22 - 30	\$750	\$1,628	\$1,475	\$1,374	\$1,297	
	31 - 37	\$750	\$1,748	\$1,585	\$1,473	\$1,391	
	38 - 45	\$750	\$1,867	\$1,694	\$1,573	\$1,486	
	46 - 50	\$750	\$2,007	\$1,822	\$1,689	\$1,597	
	20	4 - 8	\$750	\$1,394	\$1,258	\$1,182	\$1,113
		9 - 15	\$750	\$1,483	\$1,340	\$1,256	\$1,184
		16 - 21	\$750	\$1,702	\$1,541	\$1,439	\$1,357
22 - 30		\$750	\$1,822	\$1,650	\$1,539	\$1,452	
31 - 37		\$750	\$1,942	\$1,760	\$1,638	\$1,546	
	38 - 45	\$750	\$2,061	\$1,869	\$1,738	\$1,641	
	46 - 50	\$750	\$2,201	\$1,997	\$1,854	\$1,752	
	25	4 - 8	\$750	\$1,592	\$1,436	\$1,350	\$1,272
		9 - 15	\$750	\$1,681	\$1,518	\$1,424	\$1,343
		16 - 21	\$750	\$1,900	\$1,719	\$1,607	\$1,516
22 - 30		\$750	\$2,020	\$1,828	\$1,707	\$1,611	
31 - 37		\$750	\$2,140	\$1,938	\$1,806	\$1,705	
	38 - 45	\$750	\$2,259	\$2,047	\$1,906	\$1,800	
	46 - 50	\$750	\$2,399	\$2,175	\$2,022	\$1,911	
	30	4 - 8	\$750	\$1,790	\$1,614	\$1,518	\$1,430
		9 - 15	\$750	\$1,879	\$1,696	\$1,592	\$1,501
		16 - 21	\$750	\$2,098	\$1,897	\$1,775	\$1,674
22 - 30		\$750	\$2,218	\$2,006	\$1,875	\$1,769	
31 - 37		\$750	\$2,338	\$2,116	\$1,974	\$1,863	
	38 - 45	\$750	\$2,457	\$2,225	\$2,074	\$1,958	
	46 - 50	\$750	\$2,597	\$2,353	\$2,190	\$2,069	

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

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4.21.2 Rates and Charges, (Cont'd.)

B. Converged Voice + Internet, (Cont'd.)

2. Ethernet, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
15	4 - 8	\$750	\$1,200	\$1,083	\$1,017	\$958
	9 - 15	\$750	\$1,289	\$1,165	\$1,091	\$1,029
	16 - 21	\$750	\$1,508	\$1,366	\$1,274	\$1,202
	22 - 30	\$750	\$1,628	\$1,475	\$1,374	\$1,297
	31 - 37	\$750	\$1,748	\$1,585	\$1,473	\$1,391
	38 - 45	\$750	\$1,867	\$1,694	\$1,573	\$1,486
20	46 - 50	\$750	\$2,007	\$1,822	\$1,689	\$1,597
	4 - 8	\$750	\$1,394	\$1,258	\$1,182	\$1,113
	9 - 15	\$750	\$1,483	\$1,340	\$1,256	\$1,184
	16 - 21	\$750	\$1,702	\$1,541	\$1,439	\$1,357
	22 - 30	\$750	\$1,822	\$1,650	\$1,539	\$1,452
	31 - 37	\$750	\$1,942	\$1,760	\$1,638	\$1,546
25	38 - 45	\$750	\$2,061	\$1,869	\$1,738	\$1,641
	46 - 50	\$750	\$2,201	\$1,997	\$1,854	\$1,752
	4 - 8	\$750	\$1,592	\$1,436	\$1,350	\$1,272
	9 - 15	\$750	\$1,681	\$1,518	\$1,424	\$1,343
	16 - 21	\$750	\$1,900	\$1,719	\$1,607	\$1,516
	22 - 30	\$750	\$2,020	\$1,828	\$1,707	\$1,611
30	31 - 37	\$750	\$2,140	\$1,938	\$1,806	\$1,705
	38 - 45	\$750	\$2,259	\$2,047	\$1,906	\$1,800
	46 - 50	\$750	\$2,399	\$2,175	\$2,022	\$1,911
	4 - 8	\$750	\$1,790	\$1,614	\$1,518	\$1,430
	9 - 15	\$750	\$1,879	\$1,696	\$1,592	\$1,501
	16 - 21	\$750	\$2,098	\$1,897	\$1,775	\$1,674
30	22 - 30	\$750	\$2,218	\$2,006	\$1,875	\$1,769
	31 - 37	\$750	\$2,338	\$2,116	\$1,974	\$1,863
	38 - 45	\$750	\$2,457	\$2,225	\$2,074	\$1,958
	46 - 50	\$750	\$2,597	\$2,353	\$2,190	\$2,069

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Service Commission
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MO11001

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.3 Grandfathered Rates and Charges, (Cont'd.)

A. Converged Voice + Internet, (Cont'd.)

- 2. Ethernet, (Cont'd.) - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 1, 2012.

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Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
35	4 - 8	\$750	\$1,983	\$1,788	\$1,683	\$1,585
	9 - 15	\$750	\$2,072	\$1,870	\$1,757	\$1,656
	16 - 21	\$750	\$2,291	\$2,071	\$1,940	\$1,829
	22 - 30	\$750	\$2,411	\$2,180	\$2,040	\$1,924
	31 - 37	\$750	\$2,531	\$2,290	\$2,139	\$2,018
40	38 - 45	\$750	\$2,650	\$2,399	\$2,239	\$2,113
	46 - 50	\$750	\$2,790	\$2,527	\$2,355	\$2,224
	4 - 8	\$750	\$2,181	\$1,966	\$1,851	\$1,743
	9 - 15	\$750	\$2,270	\$2,048	\$1,925	\$1,814
	16 - 21	\$750	\$2,489	\$2,249	\$2,108	\$1,987
45	22 - 30	\$750	\$2,609	\$2,358	\$2,208	\$2,082
	31 - 37	\$750	\$2,729	\$2,468	\$2,307	\$2,176
	38 - 45	\$750	\$2,848	\$2,577	\$2,407	\$2,271
	46 - 50	\$750	\$2,988	\$2,705	\$2,523	\$2,382
	4 - 8	\$750	\$2,375	\$2,141	\$2,015	\$1,898
50	9 - 15	\$750	\$2,464	\$2,223	\$2,089	\$1,969
	16 - 21	\$750	\$2,683	\$2,424	\$2,272	\$2,142
	22 - 30	\$750	\$2,803	\$2,533	\$2,372	\$2,237
	31 - 37	\$750	\$2,923	\$2,643	\$2,471	\$2,331
	38 - 45	\$750	\$3,042	\$2,752	\$2,571	\$2,426
50	46 - 50	\$750	\$3,182	\$2,880	\$2,687	\$2,537
	4 - 8	\$750	\$2,573	\$2,319	\$2,183	\$2,056
	9 - 15	\$750	\$2,662	\$2,401	\$2,257	\$2,127
	16 - 21	\$750	\$2,881	\$2,602	\$2,440	\$2,300
	22 - 30	\$750	\$3,001	\$2,711	\$2,540	\$2,395
50	31 - 37	\$750	\$3,121	\$2,821	\$2,639	\$2,489
	38 - 45	\$750	\$3,240	\$2,930	\$2,739	\$2,584
	46 - 50	\$750	\$3,380	\$3,058	\$2,855	\$2,695

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

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4.21.2 Rates and Charges, (Cont'd.)

B. Converged Voice + Internet, (Cont'd.)

2. Ethernet, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
35	4 - 8	\$750	\$1,983	\$1,788	\$1,683	\$1,585
	9 - 15	\$750	\$2,072	\$1,870	\$1,757	\$1,656
	16 - 21	\$750	\$2,291	\$2,071	\$1,940	\$1,829
	22 - 30	\$750	\$2,411	\$2,180	\$2,040	\$1,924
	31 - 37	\$750	\$2,531	\$2,290	\$2,139	\$2,018
	38 - 45	\$750	\$2,650	\$2,399	\$2,239	\$2,113
40	46 - 50	\$750	\$2,790	\$2,527	\$2,355	\$2,224
	4 - 8	\$750	\$2,181	\$1,966	\$1,851	\$1,743
	9 - 15	\$750	\$2,270	\$2,048	\$1,925	\$1,814
	16 - 21	\$750	\$2,489	\$2,249	\$2,108	\$1,987
	22 - 30	\$750	\$2,609	\$2,358	\$2,208	\$2,082
	31 - 37	\$750	\$2,729	\$2,468	\$2,307	\$2,176
45	38 - 45	\$750	\$2,848	\$2,577	\$2,407	\$2,271
	46 - 50	\$750	\$2,988	\$2,705	\$2,523	\$2,382
	4 - 8	\$750	\$2,375	\$2,141	\$2,015	\$1,898
	9 - 15	\$750	\$2,464	\$2,223	\$2,089	\$1,969
	16 - 21	\$750	\$2,683	\$2,424	\$2,272	\$2,142
	22 - 30	\$750	\$2,803	\$2,533	\$2,372	\$2,237
50	31 - 37	\$750	\$2,923	\$2,643	\$2,471	\$2,331
	38 - 45	\$750	\$3,042	\$2,752	\$2,571	\$2,426
	46 - 50	\$750	\$3,182	\$2,880	\$2,687	\$2,537
	4 - 8	\$750	\$2,573	\$2,319	\$2,183	\$2,056
	9 - 15	\$750	\$2,662	\$2,401	\$2,257	\$2,127
	16 - 21	\$750	\$2,881	\$2,602	\$2,440	\$2,300
50	22 - 30	\$750	\$3,001	\$2,711	\$2,540	\$2,395
	31 - 37	\$750	\$3,121	\$2,821	\$2,639	\$2,489
	38 - 45	\$750	\$3,240	\$2,930	\$2,739	\$2,584
	46 - 50	\$750	\$3,380	\$3,058	\$2,855	\$2,695

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MO11001

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.3 Grandfathered Rates and Charges, (Cont'd.)

B. Converged Voice + VPN

All rates are applied per service location:

1. T1 - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 1, 2012.

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
1.5	4 - 8	Basic	\$500	\$542	\$491	\$458	\$432
	9 - 12		\$500	\$631	\$573	\$532	\$503
1.5	4 - 8	Premium	\$500	\$542	\$491	\$458	\$432
3	4 - 8	Basic	\$750	\$657	\$595	\$555	\$524
	9 - 12		\$750	\$746	\$677	\$629	\$595
	13 - 18		\$750	\$846	\$768	\$712	\$674
	19 - 24		\$750	\$965	\$878	\$812	\$768
3	4 - 8	Premium	\$750	\$657	\$595	\$555	\$524
	9 - 16		\$750	\$746	\$677	\$629	\$595
4.5	4 - 8	Basic	\$750	\$777	\$703	\$657	\$620
	9 - 12		\$750	\$866	\$785	\$731	\$691
	13 - 18		\$750	\$966	\$876	\$814	\$770
	19 - 24		\$750	\$1,085	\$986	\$914	\$864
	25 - 30		\$750	\$1,205	\$1,095	\$1,014	\$959
	31 - 36		\$750	\$1,325	\$1,205	\$1,113	\$1,053
4.5	4 - 8	Premium	\$750	\$777	\$703	\$657	\$620
	9 - 16		\$750	\$866	\$785	\$731	\$691
	17 - 24		\$750	\$1,085	\$986	\$914	\$864
6*	4 - 8	Basic	\$750	\$897	\$811	\$759	\$716
	9 - 12		\$750	\$986	\$893	\$833	\$787
	13 - 18		\$750	\$1,086	\$984	\$916	\$866
	19 - 24		\$750	\$1,205	\$1,094	\$1,016	\$960
	25 - 30		\$750	\$1,325	\$1,203	\$1,116	\$1,055
	31 - 36		\$750	\$1,445	\$1,313	\$1,215	\$1,149
	37 - 42		\$750	\$1,564	\$1,422	\$1,315	\$1,244
	43 - 50		\$750	\$1,704	\$1,550	\$1,431	\$1,355
6*	4 - 8	Premium	\$750	\$897	\$811	\$759	\$716
	9 - 16		\$750	\$986	\$893	\$833	\$787
	17 - 24		\$750	\$1,205	\$1,094	\$1,016	\$960
	25 - 32		\$750	\$1,325	\$1,203	\$1,116	\$1,055

* T1 provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)

Issued: November 1, 2012

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.2 Rates and Charges, (Cont'd.)

C. Converged Voice + VPN

All rates are applied per service location:

1. T1

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge				
				12 Months	24 Months	36 Months	60 Months	
1.5	4 - 8	Basic	\$500	\$542	\$491	\$458	\$432	
	9 - 12		\$500	\$631	\$573	\$532	\$503	
1.5	4 - 8	Premium	\$500	\$542	\$491	\$458	\$432	
3	4 - 8	Basic	\$750	\$657	\$595	\$555	\$524	
	9 - 12		\$750	\$746	\$677	\$629	\$595	
	13 - 18		\$750	\$846	\$768	\$712	\$674	
	19 - 24		\$750	\$965	\$878	\$812	\$768	
3	4 - 8	Premium	\$750	\$657	\$595	\$555	\$524	
	9 - 16		\$750	\$746	\$677	\$629	\$595	
4.5	4 - 8	Basic	\$750	\$777	\$703	\$657	\$620	
	9 - 12		\$750	\$866	\$785	\$731	\$691	
	13 - 18		\$750	\$966	\$876	\$814	\$770	
	19 - 24		\$750	\$1,085	\$986	\$914	\$864	
	25 - 30		\$750	\$1,205	\$1,095	\$1,014	\$959	
4.5	31 - 36		\$750	\$1,325	\$1,205	\$1,113	\$1,053	
	4 - 8	Premium	\$750	\$777	\$703	\$657	\$620	
	9 - 16		\$750	\$866	\$785	\$731	\$691	
	17 - 24		\$750	\$1,085	\$986	\$914	\$864	
	6*	4 - 8	Basic	\$750	\$897	\$811	\$759	\$716
		9 - 12		\$750	\$986	\$893	\$833	\$787
13 - 18			\$750	\$1,086	\$984	\$916	\$866	
19 - 24			\$750	\$1,205	\$1,094	\$1,016	\$960	
25 - 30			\$750	\$1,325	\$1,203	\$1,116	\$1,055	
6*	31 - 36		\$750	\$1,445	\$1,313	\$1,215	\$1,149	
	37 - 42		\$750	\$1,564	\$1,422	\$1,315	\$1,244	
	43 - 50		\$750	\$1,704	\$1,550	\$1,431	\$1,355	
	4 - 8	Premium	\$750	\$897	\$811	\$759	\$716	
6*	9 - 16		\$750	\$986	\$893	\$833	\$787	
	17 - 24		\$750	\$1,205	\$1,094	\$1,016	\$960	
	25 - 32		\$750	\$1,325	\$1,203	\$1,116	\$1,055	

* T1 provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)

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CANCELLED
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 Missouri Public
 Service Commission
 JC-2013-0214

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 Missouri Public
 Service Commission

MO11102

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.2 Rates and Charges, (Cont'd.)

C. Converged Voice + VPN

All rates are applied per service location:

1. T1

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
1.5	4 - 8	Basic	\$500	\$542	\$491	\$458	\$432
	9 - 12		\$500	\$631	\$573	\$532	\$503
1.5	4 - 8	Premium	\$500	\$542	\$491	\$458	\$432
3	4 - 8	Basic	\$750	\$657	\$595	\$555	\$524
	9 - 12		\$750	\$746	\$677	\$629	\$595
	13 - 18		\$750	\$846	\$768	\$712	\$674
	19 - 24		\$750	\$965	\$878	\$812	\$768
3	4 - 8	Premium	\$750	\$657	\$595	\$555	\$524
	9 - 16		\$750	\$746	\$677	\$629	\$595
4.5	4 - 8	Basic	\$750	\$777	\$703	\$657	\$620
	9 - 12		\$750	\$866	\$785	\$731	\$691
	13 - 18		\$750	\$966	\$876	\$814	\$770
	19 - 24		\$750	\$1,085	\$986	\$914	\$864
	25 - 30		\$750	\$1,205	\$1,095	\$1,014	\$959
4.5	31 - 36		\$750	\$1,325	\$1,205	\$1,113	\$1,053
	4 - 8	Premium	\$750	\$777	\$703	\$657	\$620
	9 - 16		\$750	\$866	\$785	\$731	\$691
6*	17 - 24		\$750	\$1,085	\$986	\$914	\$864
	4 - 8	Basic	\$750	\$897	\$811	\$759	\$716
	9 - 12		\$750	\$986	\$893	\$833	\$787
6*	13 - 18		\$750	\$1,086	\$984	\$916	\$866
	19 - 24		\$750	\$1,205	\$1,094	\$1,016	\$960
	4 - 8	Premium	\$750	\$897	\$811	\$759	\$716
6*	9 - 16		\$750	\$986	\$893	\$833	\$787
	17 - 24		\$750	\$1,205	\$1,094	\$1,016	\$960

* T1 provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)

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Missouri Public
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JC-2011-0470

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Missouri Public
Service Commission
JC-2011-0022

MO11001

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.3 Grandfathered Rates and Charges, (Cont'd.)

B. Converged Voice + VPN, (Cont'd.)

2. Ethernet - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 1, 2012.

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Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
2	4 - 8	Basic	\$750	\$577	\$523	\$487	\$460
	9 - 15		\$750	\$666	\$605	\$561	\$531
2	4-10	Premium	\$750	\$577	\$523	\$487	\$460
4	4 - 8	Basic	\$750	\$737	\$667	\$623	\$588
	9 - 15		\$750	\$826	\$749	\$697	\$659
	16 - 21		\$750	\$1,045	\$950	\$880	\$832
	22 - 30		\$750	\$1,165	\$1,059	\$980	\$927
4	4 - 10	Premium	\$750	\$737	\$667	\$623	\$588
	11 - 20		\$750	\$1,045	\$950	\$880	\$832
6	4 - 8	Basic	\$750	\$897	\$811	\$759	\$716
	9 - 15		\$750	\$986	\$893	\$833	\$787
	16 - 21		\$750	\$1,205	\$1,094	\$1,016	\$960
	22 - 30		\$750	\$1,325	\$1,203	\$1,116	\$1,055
	31 - 37		\$750	\$1,445	\$1,313	\$1,215	\$1,149
	38 - 45		\$750	\$1,564	\$1,422	\$1,315	\$1,244
	4 - 10	Premium	\$750	\$897	\$811	\$759	\$716
	11 - 20		\$750	\$1,205	\$1,094	\$1,016	\$960
8	21 - 30		\$750	\$1,325	\$1,203	\$1,116	\$1,055
	4 - 8	Basic	\$750	\$1,057	\$955	\$895	\$844
	9 - 15		\$750	\$1,146	\$1,037	\$969	\$915
	16 - 21		\$750	\$1,365	\$1,238	\$1,152	\$1,088
	22 - 30		\$750	\$1,485	\$1,347	\$1,252	\$1,183
	31 - 37		\$750	\$1,605	\$1,457	\$1,351	\$1,277
	38 - 45		\$750	\$1,724	\$1,566	\$1,451	\$1,372
	46 - 50		\$750	\$2,141	\$1,944	\$1,803	\$1,704
8	4 - 10	Premium	\$750	\$1,057	\$955	\$895	\$844
	11 - 20		\$750	\$1,365	\$1,238	\$1,152	\$1,088
	21 - 30		\$750	\$1,485	\$1,347	\$1,252	\$1,183
	31 - 40		\$750	\$1,724	\$1,566	\$1,451	\$1,372

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.2 Rates and Charges, (Cont'd.)

C. Converged Voice + VPN, (Cont'd.)

2. Ethernet

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
2	4 - 8	Basic	\$750	\$577	\$523	\$487	\$460
	9 - 15		\$750	\$666	\$605	\$561	\$531
2	4-10	Premium	\$750	\$577	\$523	\$487	\$460
4	4 - 8	Basic	\$750	\$737	\$667	\$623	\$588
	9 - 15		\$750	\$826	\$749	\$697	\$659
	16 - 21		\$750	\$1,045	\$950	\$880	\$832
	22 - 30		\$750	\$1,165	\$1,059	\$980	\$927
4	4 - 10	Premium	\$750	\$737	\$667	\$623	\$588
	11 - 20		\$750	\$1,045	\$950	\$880	\$832
6	4 - 8	Basic	\$750	\$897	\$811	\$759	\$716
	9 - 15		\$750	\$986	\$893	\$833	\$787
	16 - 21		\$750	\$1,205	\$1,094	\$1,016	\$960
	22 - 30		\$750	\$1,325	\$1,203	\$1,116	\$1,055
	31 - 37		\$750	\$1,445	\$1,313	\$1,215	\$1,149
6	38 - 45		\$750	\$1,564	\$1,422	\$1,315	\$1,244
	4 - 10	Premium	\$750	\$897	\$811	\$759	\$716
	11 - 20		\$750	\$1,205	\$1,094	\$1,016	\$960
	21 - 30		\$750	\$1,325	\$1,203	\$1,116	\$1,055
	4 - 8	Basic	\$750	\$1,057	\$955	\$895	\$844
8	9 - 15		\$750	\$1,146	\$1,037	\$969	\$915
	16 - 21		\$750	\$1,365	\$1,238	\$1,152	\$1,088
	22 - 30		\$750	\$1,485	\$1,347	\$1,252	\$1,183
	31 - 37		\$750	\$1,605	\$1,457	\$1,351	\$1,277
	38 - 45		\$750	\$1,724	\$1,566	\$1,451	\$1,372
	46 - 50		\$750	\$2,141	\$1,944	\$1,803	\$1,704
	4 - 10	Premium	\$750	\$1,057	\$955	\$895	\$844
	11 - 20		\$750	\$1,365	\$1,238	\$1,152	\$1,088
8	21 - 30		\$750	\$1,485	\$1,347	\$1,252	\$1,183
	31 - 40		\$750	\$1,724	\$1,566	\$1,451	\$1,372

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Issue Date: March 21, 2011

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

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4.21.2 Rates and Charges, (Cont'd.)

C. Converged Voice + VPN, (Cont'd.)

2. Ethernet

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
2	4 - 8	Basic	\$750	\$577	\$523	\$487	\$460
	9 - 15		\$750	\$666	\$605	\$561	\$531
2	4-10	Premium	\$750	\$577	\$523	\$487	\$460
4	4 - 8	Basic	\$750	\$737	\$667	\$623	\$588
	9 - 15		\$750	\$826	\$749	\$697	\$659
	16 - 21		\$750	\$1,045	\$950	\$880	\$832
	22 - 30		\$750	\$1,165	\$1,059	\$980	\$927
4	4 - 10	Premium	\$750	\$737	\$667	\$623	\$588
	11 - 20		\$750	\$1,045	\$950	\$880	\$832
6	4 - 8	Basic	\$750	\$897	\$811	\$759	\$716
	9 - 15		\$750	\$986	\$893	\$833	\$787
	16 - 21		\$750	\$1,205	\$1,094	\$1,016	\$960
	22 - 30		\$750	\$1,325	\$1,203	\$1,116	\$1,055
	31 - 37		\$750	\$1,445	\$1,313	\$1,215	\$1,149
	38 - 45		\$750	\$1,564	\$1,422	\$1,315	\$1,244
6	4 - 10	Premium	\$750	\$897	\$811	\$759	\$716
	11 - 20		\$750	\$1,205	\$1,094	\$1,016	\$960
	21 - 30		\$750	\$1,325	\$1,203	\$1,116	\$1,055
8	4 - 8	Basic	\$750	\$1,057	\$955	\$895	\$844
	9 - 15		\$750	\$1,146	\$1,037	\$969	\$915
	16 - 21		\$750	\$1,365	\$1,238	\$1,152	\$1,088
	22 - 30		\$750	\$1,485	\$1,347	\$1,252	\$1,183
	31 - 37		\$750	\$1,605	\$1,457	\$1,351	\$1,277
	38 - 45		\$750	\$1,724	\$1,566	\$1,451	\$1,372
8	4 - 10	Premium	\$750	\$1,057	\$955	\$895	\$844
	11 - 20		\$750	\$1,365	\$1,238	\$1,152	\$1,088
	21 - 30		\$750	\$1,485	\$1,347	\$1,252	\$1,183
	31 - 40		\$750	\$1,724	\$1,566	\$1,451	\$1,372

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CANCELLED
April 20, 2011
Missouri Public
Service Commission
JC-2011-0470

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.3 Grandfathered Rates and Charges, (Cont'd.)

B. Converged Voice + VPN, (Cont'd.)

2. Ethernet, (Cont'd.) - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 1, 2012.

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Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
10	4 - 8	Basic	\$750	\$1,217	\$1,099	\$1,031	\$972
			\$750	\$1,306	\$1,181	\$1,105	\$1,043
	9 - 15		\$750	\$1,525	\$1,382	\$1,288	\$1,216
			\$750	\$1,645	\$1,491	\$1,388	\$1,311
	16 - 21		\$750	\$1,765	\$1,601	\$1,487	\$1,405
			\$750	\$1,884	\$1,710	\$1,587	\$1,500
	22 - 30		\$750	\$2,024	\$1,838	\$1,703	\$1,611
\$750			\$2,210	\$2,001	\$1,866	\$1,761	
10	4 - 10	Premium	\$750	\$1,217	\$1,099	\$1,031	\$972
			\$750	\$1,525	\$1,382	\$1,288	\$1,216
	11 - 20		\$750	\$1,645	\$1,491	\$1,388	\$1,311
			\$750	\$1,884	\$1,710	\$1,587	\$1,500
	21 - 30		\$750	\$2,024	\$1,838	\$1,703	\$1,611
			\$750	\$2,244	\$2,036	\$1,890	\$1,787
	31 - 40		\$750	\$1,437	\$1,297	\$1,218	\$1,148
\$750			\$1,745	\$1,580	\$1,475	\$1,392	
15	4 - 8	Basic	\$750	\$1,526	\$1,379	\$1,292	\$1,219
			\$750	\$1,745	\$1,580	\$1,475	\$1,392
	9 - 15		\$750	\$1,865	\$1,689	\$1,575	\$1,487
			\$750	\$1,985	\$1,799	\$1,674	\$1,581
	16 - 21		\$750	\$2,104	\$1,908	\$1,774	\$1,676
			\$750	\$2,244	\$2,036	\$1,890	\$1,787
	22 - 30		\$750	\$1,437	\$1,297	\$1,218	\$1,148
\$750			\$1,745	\$1,580	\$1,475	\$1,392	
15	4 - 10	Premium	\$750	\$1,437	\$1,297	\$1,218	\$1,148
			\$750	\$1,745	\$1,580	\$1,475	\$1,392
	11 - 20		\$750	\$1,865	\$1,689	\$1,575	\$1,487
			\$750	\$2,104	\$1,908	\$1,774	\$1,676
	21 - 30		\$750	\$2,244	\$2,036	\$1,890	\$1,787
			\$750	\$2,469	\$2,238	\$2,082	\$1,967
	31 - 40		\$750	\$1,662	\$1,499	\$1,410	\$1,328
\$750			\$1,970	\$1,782	\$1,667	\$1,572	
20	4 - 8	Basic	\$750	\$1,751	\$1,581	\$1,484	\$1,399
			\$750	\$1,970	\$1,782	\$1,667	\$1,572
	9 - 15		\$750	\$2,090	\$1,891	\$1,767	\$1,667
			\$750	\$2,210	\$2,001	\$1,866	\$1,761
	16 - 21		\$750	\$2,329	\$2,110	\$1,966	\$1,856
			\$750	\$2,469	\$2,238	\$2,082	\$1,967
	22 - 30		\$750	\$2,469	\$2,238	\$2,082	\$1,967
\$750			\$2,469	\$2,238	\$2,082	\$1,967	

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

(N)

4.21.2 Rates and Charges, (Cont'd.)

C. Converged Voice + VPN, (Cont'd.)

2. Ethernet, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
10	4 - 8	Basic	\$750	\$1,217	\$1,099	\$1,031	\$972
			\$750	\$1,306	\$1,181	\$1,105	\$1,043
	16 - 21		\$750	\$1,525	\$1,382	\$1,288	\$1,216
			\$750	\$1,645	\$1,491	\$1,388	\$1,311
	31 - 37		\$750	\$1,765	\$1,601	\$1,487	\$1,405
			\$750	\$1,884	\$1,710	\$1,587	\$1,500
	46 - 50		\$750	\$2,024	\$1,838	\$1,703	\$1,611
10	4 - 10	Premium	\$750	\$1,217	\$1,099	\$1,031	\$972
			\$750	\$1,525	\$1,382	\$1,288	\$1,216
	21 - 30		\$750	\$1,645	\$1,491	\$1,388	\$1,311
			\$750	\$1,884	\$1,710	\$1,587	\$1,500
	41 - 50		\$750	\$2,024	\$1,838	\$1,703	\$1,611
15	4 - 8	Basic	\$750	\$1,437	\$1,297	\$1,218	\$1,148
			\$750	\$1,526	\$1,379	\$1,292	\$1,219
	16 - 21		\$750	\$1,745	\$1,580	\$1,475	\$1,392
			\$750	\$1,865	\$1,689	\$1,575	\$1,487
	31 - 37		\$750	\$1,985	\$1,799	\$1,674	\$1,581
			\$750	\$2,104	\$1,908	\$1,774	\$1,676
	46 - 50		\$750	\$2,244	\$2,036	\$1,890	\$1,787
15	4 - 10	Premium	\$750	\$1,437	\$1,297	\$1,218	\$1,148
			\$750	\$1,745	\$1,580	\$1,475	\$1,392
	21 - 30		\$750	\$1,865	\$1,689	\$1,575	\$1,487
			\$750	\$2,104	\$1,908	\$1,774	\$1,676
	41 - 50		\$750	\$2,244	\$2,036	\$1,890	\$1,787
20	4 - 8	Basic	\$750	\$1,662	\$1,499	\$1,410	\$1,328
			\$750	\$1,751	\$1,581	\$1,484	\$1,399
	16 - 21		\$750	\$1,970	\$1,782	\$1,667	\$1,572
			\$750	\$2,090	\$1,891	\$1,767	\$1,667
	31 - 37		\$750	\$2,210	\$2,001	\$1,866	\$1,761
			\$750	\$2,329	\$2,110	\$1,966	\$1,856
46 - 50		\$750	\$2,469	\$2,238	\$2,082	\$1,967	

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CANCELLED
December 1, 2012
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MO11001

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.3 Grandfathered Rates and Charges, (Cont'd.)

B. Converged Voice + VPN, (Cont'd.)

2. Ethernet, (Cont'd.) - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 1, 2012.

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Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge					
				12 Months	24 Months	36 Months	60 Months		
20	4 - 10	Premium	\$750	\$1,662	\$1,499	\$1,410	\$1,328		
			\$750	\$1,970	\$1,782	\$1,667	\$1,572		
	11 - 20		\$750	\$2,090	\$1,891	\$1,767	\$1,667		
			\$750	\$2,329	\$2,110	\$1,966	\$1,856		
			\$750	\$2,469	\$2,238	\$2,082	\$1,967		
25	4 - 8	Basic	\$750	\$1,882	\$1,697	\$1,597	\$1,504		
			\$750	\$1,971	\$1,779	\$1,671	\$1,575		
	9 - 15		\$750	\$2,190	\$1,980	\$1,854	\$1,748		
			\$750	\$2,310	\$2,089	\$1,954	\$1,843		
			\$750	\$2,430	\$2,199	\$2,053	\$1,937		
			\$750	\$2,549	\$2,308	\$2,153	\$2,032		
			\$750	\$2,689	\$2,436	\$2,269	\$2,143		
		25	4 - 10	Premium	\$750	\$1,882	\$1,697	\$1,597	\$1,504
					\$750	\$2,190	\$1,980	\$1,854	\$1,748
				\$750	\$2,310	\$2,089	\$1,954	\$1,843	
		\$750	\$2,549	\$2,308	\$2,153	\$2,032			
		\$750	\$2,689	\$2,436	\$2,269	\$2,143			
30	4 - 8	Basic	\$750	\$2,107	\$1,900	\$1,788	\$1,684		
			\$750	\$2,196	\$1,982	\$1,862	\$1,755		
	9 - 15		\$750	\$2,415	\$2,183	\$2,045	\$1,928		
			\$750	\$2,535	\$2,292	\$2,145	\$2,023		
			\$750	\$2,655	\$2,402	\$2,244	\$2,117		
			\$750	\$2,774	\$2,511	\$2,344	\$2,212		
			\$750	\$2,914	\$2,639	\$2,460	\$2,323		
		30	4 - 10	Premium	\$750	\$2,107	\$1,900	\$1,788	\$1,684
					\$750	\$2,415	\$2,183	\$2,045	\$1,928
				\$750	\$2,535	\$2,292	\$2,145	\$2,023	
		\$750	\$2,774	\$2,511	\$2,344	\$2,212			
		\$750	\$2,914	\$2,639	\$2,460	\$2,323			

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

(N)

4.21.2 Rates and Charges, (Cont'd.)

C. Converged Voice + VPN, (Cont'd.)

2. Ethernet, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
20	4 - 10	Premium	\$750	\$1,662	\$1,499	\$1,410	\$1,328
	11 - 20		\$750	\$1,970	\$1,782	\$1,667	\$1,572
	21 - 30		\$750	\$2,090	\$1,891	\$1,767	\$1,667
	31 - 40		\$750	\$2,329	\$2,110	\$1,966	\$1,856
	41 - 50		\$750	\$2,469	\$2,238	\$2,082	\$1,967
25	4 - 8	Basic	\$750	\$1,882	\$1,697	\$1,597	\$1,504
	9 - 15		\$750	\$1,971	\$1,779	\$1,671	\$1,575
	16 - 21		\$750	\$2,190	\$1,980	\$1,854	\$1,748
	22 - 30		\$750	\$2,310	\$2,089	\$1,954	\$1,843
	31 - 37		\$750	\$2,430	\$2,199	\$2,053	\$1,937
25	38 - 45		\$750	\$2,549	\$2,308	\$2,153	\$2,032
	46 - 50		\$750	\$2,689	\$2,436	\$2,269	\$2,143
	4 - 10	Premium	\$750	\$1,882	\$1,697	\$1,597	\$1,504
	11 - 20		\$750	\$2,190	\$1,980	\$1,854	\$1,748
	21 - 30		\$750	\$2,310	\$2,089	\$1,954	\$1,843
30	31 - 40		\$750	\$2,549	\$2,308	\$2,153	\$2,032
	41 - 50		\$750	\$2,689	\$2,436	\$2,269	\$2,143
	4 - 8	Basic	\$750	\$2,107	\$1,900	\$1,788	\$1,684
	9 - 15		\$750	\$2,196	\$1,982	\$1,862	\$1,755
	16 - 21		\$750	\$2,415	\$2,183	\$2,045	\$1,928
30	22 - 30		\$750	\$2,535	\$2,292	\$2,145	\$2,023
	31 - 37		\$750	\$2,655	\$2,402	\$2,244	\$2,117
	38 - 45		\$750	\$2,774	\$2,511	\$2,344	\$2,212
	46 - 50		\$750	\$2,914	\$2,639	\$2,460	\$2,323
	4 - 10	Premium	\$750	\$2,107	\$1,900	\$1,788	\$1,684
30	11 - 20		\$750	\$2,415	\$2,183	\$2,045	\$1,928
	21 - 30		\$750	\$2,535	\$2,292	\$2,145	\$2,023
	31 - 40		\$750	\$2,774	\$2,511	\$2,344	\$2,212
	41 - 50		\$750	\$2,914	\$2,639	\$2,460	\$2,323

(N)

CANCELLED
December 1, 2012
Missouri Public
Service Commission
JC-2013-0214

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FILED
Missouri Public
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JC-2011-0022

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.3 Grandfathered Rates and Charges, (Cont'd.)

B. Converged Voice + VPN, (Cont'd.)

2. Ethernet, (Cont'd.) This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 1, 2012.

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Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
35	4 - 8	Basic	\$750	\$2,327	\$2,098	\$1,975	\$1,860
			\$750	\$2,416	\$2,180	\$2,049	\$1,931
	9 - 15		\$750	\$2,635	\$2,381	\$2,232	\$2,104
	16 - 21		\$750	\$2,755	\$2,490	\$2,332	\$2,199
	22 - 30		\$750	\$2,875	\$2,600	\$2,431	\$2,293
	31 - 37		\$750	\$2,994	\$2,709	\$2,531	\$2,388
	38 - 45		\$750	\$3,134	\$2,837	\$2,647	\$2,499
35	4 - 10	Premium	\$750	\$2,327	\$2,098	\$1,975	\$1,860
			\$750	\$2,635	\$2,381	\$2,232	\$2,104
	11 - 20		\$750	\$2,755	\$2,490	\$2,332	\$2,199
	21 - 30		\$750	\$2,994	\$2,709	\$2,531	\$2,388
	31 - 40		\$750	\$3,134	\$2,837	\$2,647	\$2,499
40	4 - 8	Basic	\$750	\$2,547	\$2,296	\$2,162	\$2,036
			\$750	\$2,636	\$2,378	\$2,236	\$2,107
	9 - 15		\$750	\$2,855	\$2,579	\$2,419	\$2,280
	16 - 21		\$750	\$2,975	\$2,688	\$2,519	\$2,375
	22 - 30		\$750	\$3,095	\$2,798	\$2,618	\$2,469
	31 - 37		\$750	\$3,214	\$2,907	\$2,718	\$2,564
	38 - 45		\$750	\$3,354	\$3,035	\$2,834	\$2,675
40	4 - 10	Premium	\$750	\$2,547	\$2,296	\$2,162	\$2,036
			\$750	\$2,855	\$2,579	\$2,419	\$2,280
	11 - 20		\$750	\$2,975	\$2,688	\$2,519	\$2,375
	21 - 30		\$750	\$3,214	\$2,907	\$2,718	\$2,564
	31 - 40		\$750	\$3,354	\$3,035	\$2,834	\$2,675
45	4 - 8	Basic	\$750	\$2,772	\$2,498	\$2,353	\$2,216
			\$750	\$2,861	\$2,580	\$2,427	\$2,287
	9 - 15		\$750	\$3,080	\$2,781	\$2,610	\$2,460
	16 - 21		\$750	\$3,200	\$2,890	\$2,710	\$2,555
	22 - 30		\$750	\$3,320	\$3,000	\$2,809	\$2,649
	31 - 37		\$750	\$3,439	\$3,109	\$2,909	\$2,744
	38 - 45		\$750	\$3,579	\$3,237	\$3,025	\$2,855

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Effective: December 1, 2012

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

(N)

4.21.2 Rates and Charges, (Cont'd.)

C. Converged Voice + VPN, (Cont'd.)

2. Ethernet, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
35	4 - 8	Basic	\$750	\$2,327	\$2,098	\$1,975	\$1,860
			\$750	\$2,416	\$2,180	\$2,049	\$1,931
	16 - 21		\$750	\$2,635	\$2,381	\$2,232	\$2,104
			\$750	\$2,755	\$2,490	\$2,332	\$2,199
	31 - 37		\$750	\$2,875	\$2,600	\$2,431	\$2,293
			\$750	\$2,994	\$2,709	\$2,531	\$2,388
46 - 50		\$750	\$3,134	\$2,837	\$2,647	\$2,499	
		\$750	\$3,327	\$2,998	\$2,807	\$2,659	
35	4 - 10	Premium	\$750	\$2,327	\$2,098	\$1,975	\$1,860
			\$750	\$2,635	\$2,381	\$2,232	\$2,104
	21 - 30		\$750	\$2,755	\$2,490	\$2,332	\$2,199
			\$750	\$2,994	\$2,709	\$2,531	\$2,388
	41 - 50		\$750	\$3,134	\$2,837	\$2,647	\$2,499
\$750			\$3,327	\$2,998	\$2,807	\$2,659	
40	4 - 8	Basic	\$750	\$2,547	\$2,296	\$2,162	\$2,036
			\$750	\$2,636	\$2,378	\$2,236	\$2,107
	16 - 21		\$750	\$2,855	\$2,579	\$2,419	\$2,280
			\$750	\$2,975	\$2,688	\$2,519	\$2,375
	31 - 37		\$750	\$3,095	\$2,798	\$2,618	\$2,469
			\$750	\$3,214	\$2,907	\$2,718	\$2,564
46 - 50		\$750	\$3,354	\$3,035	\$2,834	\$2,675	
		\$750	\$3,547	\$3,226	\$2,994	\$2,836	
40	4 - 10	Premium	\$750	\$2,547	\$2,296	\$2,162	\$2,036
			\$750	\$2,855	\$2,579	\$2,419	\$2,280
	21 - 30		\$750	\$2,975	\$2,688	\$2,519	\$2,375
			\$750	\$3,214	\$2,907	\$2,718	\$2,564
	41 - 50		\$750	\$3,354	\$3,035	\$2,834	\$2,675
\$750			\$3,547	\$3,226	\$2,994	\$2,836	
45	4 - 8	Basic	\$750	\$2,772	\$2,498	\$2,353	\$2,216
			\$750	\$2,861	\$2,580	\$2,427	\$2,287
	16 - 21		\$750	\$3,080	\$2,781	\$2,610	\$2,460
			\$750	\$3,200	\$2,890	\$2,710	\$2,555
	31 - 37		\$750	\$3,320	\$3,000	\$2,809	\$2,649
			\$750	\$3,439	\$3,109	\$2,909	\$2,744
46 - 50		\$750	\$3,579	\$3,237	\$3,025	\$2,855	
		\$750	\$3,772	\$3,428	\$3,214	\$3,046	

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CANCELLED
December 1, 2012
Missouri Public
Service Commission
JC-2013-0214

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MOI1001

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.3 Grandfathered Rates and Charges, (Cont'd.)

B. Converged Voice + VPN, (Cont'd.)

- 2. Ethernet, (Cont'd.) This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 1, 2012.

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Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
45	4 - 10	Premium	\$750	\$2,772	\$2,498	\$2,353	\$2,216
	11 - 20		\$750	\$3,080	\$2,781	\$2,610	\$2,460
	21 - 30		\$750	\$3,200	\$2,890	\$2,710	\$2,555
	31 - 40		\$750	\$3,439	\$3,109	\$2,909	\$2,744
	41 - 50		\$750	\$3,579	\$3,237	\$3,025	\$2,855
50	4 - 8	Basic	\$750	\$2,992	\$2,696	\$2,540	\$2,392
	9 - 15		\$750	\$3,081	\$2,778	\$2,614	\$2,463
	16 - 21		\$750	\$3,300	\$2,979	\$2,797	\$2,636
	22 - 30		\$750	\$3,420	\$3,088	\$2,897	\$2,731
	31 - 37		\$750	\$3,540	\$3,198	\$2,996	\$2,825
50	38 - 45		\$750	\$3,659	\$3,307	\$3,096	\$2,920
	46 - 50		\$750	\$3,799	\$3,435	\$3,212	\$3,031
	4 - 10	Premium	\$750	\$2,992	\$2,696	\$2,540	\$2,392
	11 - 20		\$750	\$3,300	\$2,979	\$2,797	\$2,636
	21 - 30		\$750	\$3,420	\$3,088	\$2,897	\$2,731
50	31 - 40		\$750	\$3,659	\$3,307	\$3,096	\$2,920
	41 - 50		\$750	\$3,799	\$3,435	\$3,212	\$3,031

Issued: November 1, 2012

Effective: December 1, 2012

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

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4.21.2 Rates and Charges, (Cont'd.)

C. Converged Voice + VPN, (Cont'd.)

2. Ethernet, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
45	4 - 10	Premium	\$750	\$2,772	\$2,498	\$2,353	\$2,216
	11 - 20		\$750	\$3,080	\$2,781	\$2,610	\$2,460
	21 - 30		\$750	\$3,200	\$2,890	\$2,710	\$2,555
	31 - 40		\$750	\$3,439	\$3,109	\$2,909	\$2,744
	41 - 50		\$750	\$3,579	\$3,237	\$3,025	\$2,855
50	4 - 8	Basic	\$750	\$2,992	\$2,696	\$2,540	\$2,392
	9 - 15		\$750	\$3,081	\$2,778	\$2,614	\$2,463
	16 - 21		\$750	\$3,300	\$2,979	\$2,797	\$2,636
	22 - 30		\$750	\$3,420	\$3,088	\$2,897	\$2,731
	31 - 37		\$750	\$3,540	\$3,198	\$2,996	\$2,825
	38 - 45		\$750	\$3,659	\$3,307	\$3,096	\$2,920
	46 - 50		\$750	\$3,799	\$3,435	\$3,212	\$3,031
50	4 - 10	Premium	\$750	\$2,992	\$2,696	\$2,540	\$2,392
	11 - 20		\$750	\$3,300	\$2,979	\$2,797	\$2,636
	21 - 30		\$750	\$3,420	\$3,088	\$2,897	\$2,731
	31 - 40		\$750	\$3,659	\$3,307	\$3,096	\$2,920
	41 - 50		\$750	\$3,799	\$3,435	\$3,212	\$3,031

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.3 Grandfathered Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access

All rates are applied per service location:

1. T1 - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 1, 2012.

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
1.5	4 - 8	Basic	\$500	\$658	\$595	\$556	\$525
	9 - 12		\$500	\$748	\$678	\$631	\$596
1.5	4 - 8	Premium	\$500	\$658	\$595	\$556	\$525
3	4 - 8	Basic	\$750	\$815	\$737	\$689	\$650
	9 - 12		\$750	\$905	\$819	\$764	\$721
	13 - 18		\$750	\$1,004	\$911	\$847	\$800
	19 - 24		\$750	\$1,124	\$1,020	\$947	\$895
3	4 - 8	Premium	\$750	\$815	\$737	\$689	\$650
	9 - 16		\$750	\$905	\$819	\$764	\$721
4.5	4 - 8	Basic	\$750	\$971	\$877	\$822	\$775
	9 - 12		\$750	\$1,061	\$960	\$897	\$846
	13 - 18		\$750	\$1,160	\$1,051	\$980	\$925
	19 - 24		\$750	\$1,280	\$1,161	\$1,079	\$1,020
	25 - 30		\$750	\$1,399	\$1,270	\$1,179	\$1,114
	31 - 36		\$750	\$1,519	\$1,380	\$1,278	\$1,209
4.5	4 - 8	Premium	\$750	\$971	\$877	\$822	\$775
	9 - 16		\$750	\$1,061	\$960	\$897	\$846
	17 - 24		\$750	\$1,280	\$1,161	\$1,079	\$1,020
6*	4 - 8	Basic	\$750	\$1,127	\$1,018	\$955	\$900
	9 - 12		\$750	\$1,217	\$1,100	\$1,029	\$971
	13 - 18		\$750	\$1,316	\$1,191	\$1,112	\$1,050
	19 - 24		\$750	\$1,436	\$1,301	\$1,212	\$1,145
	25 - 30		\$750	\$1,555	\$1,410	\$1,312	\$1,239
	31 - 36		\$750	\$1,675	\$1,520	\$1,411	\$1,334
6*	37 - 42		\$750	\$1,794	\$1,630	\$1,511	\$1,428
	43 - 50		\$750	\$1,934	\$1,758	\$1,627	\$1,539
	4 - 8	Premium	\$750	\$1,127	\$1,018	\$955	\$900
	9 - 16		\$750	\$1,217	\$1,100	\$1,029	\$971
6*	17 - 24		\$750	\$1,436	\$1,301	\$1,212	\$1,145
	25 - 32		\$750	\$1,555	\$1,410	\$1,312	\$1,239

* T1 provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

(N)

4.21.2 Rates and Charges, (Cont'd.)

D. Converged Voice + VPN + Secure Internet Access

All rates are applied per service location:

1. T1

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
1.5	4 - 8	Basic	\$500	\$542	\$491	\$458	\$432
	9 - 12		\$500	\$631	\$573	\$532	\$503
1.5	4 - 8	Premium	\$500	\$542	\$491	\$458	\$432
3	4 - 8	Basic	\$750	\$657	\$595	\$555	\$524
	9 - 12		\$750	\$746	\$677	\$629	\$595
	13 - 18		\$750	\$846	\$768	\$712	\$674
	19 - 24		\$750	\$965	\$878	\$812	\$768
3	4 - 8	Premium	\$750	\$657	\$595	\$555	\$524
	9 - 16		\$750	\$746	\$677	\$629	\$595
4.5	4 - 8	Basic	\$750	\$777	\$703	\$657	\$620
	9 - 12		\$750	\$866	\$785	\$731	\$691
	13 - 18		\$750	\$966	\$876	\$814	\$770
	19 - 24		\$750	\$1,085	\$986	\$914	\$864
	25 - 30		\$750	\$1,205	\$1,095	\$1,014	\$959
4.5	31 - 36		\$750	\$1,325	\$1,205	\$1,113	\$1,053
	4 - 8	Premium	\$750	\$777	\$703	\$657	\$620
	9 - 16		\$750	\$866	\$785	\$731	\$691
	17 - 24		\$750	\$1,085	\$986	\$914	\$864
	6*	4 - 8	Basic	\$750	\$897	\$811	\$759
9 - 12			\$750	\$986	\$893	\$833	\$787
13 - 18			\$750	\$1,086	\$984	\$916	\$866
19 - 24			\$750	\$1,205	\$1,094	\$1,016	\$960
6*	4 - 8	Premium	\$750	\$897	\$811	\$759	\$716
	9 - 16		\$750	\$986	\$893	\$833	\$787
	17 - 24		\$750	\$1,205	\$1,094	\$1,016	\$960

* T1 provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)

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CANCELLED
April 20, 2011
Missouri Public
Service Commission
JC-2011-0470

Issued: July 12, 2010

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FILED
Missouri Public
Service Commission
JC-2011-0022

MO11001

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.3 Grandfathered Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

2. Ethernet - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 1, 2012.

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Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
2	4 - 8	Basic	\$750	\$712	\$644	\$601	\$568
	9 - 15		\$750	\$801	\$726	\$676	\$639
2	4-10	Premium	\$750	\$712	\$644	\$601	\$568
4	4 - 8	Basic	\$750	\$919	\$831	\$777	\$733
	9 - 15		\$750	\$1,008	\$913	\$852	\$804
	16 - 21		\$750	\$1,227	\$1,114	\$1,034	\$978
	22 - 30		\$750	\$1,347	\$1,223	\$1,134	\$1,072
4	4 - 10	Premium	\$750	\$919	\$831	\$777	\$733
	11 - 20		\$750	\$1,227	\$1,114	\$1,034	\$978
6	4 - 8	Basic	\$750	\$1,127	\$1,018	\$955	\$900
	9 - 15		\$750	\$1,217	\$1,100	\$1,029	\$971
	16 - 21		\$750	\$1,436	\$1,301	\$1,212	\$1,145
	22 - 30		\$750	\$1,555	\$1,410	\$1,312	\$1,239
	31 - 37		\$750	\$1,675	\$1,520	\$1,411	\$1,334
	38 - 45		\$750	\$1,794	\$1,630	\$1,511	\$1,428
6	4 - 10	Premium	\$750	\$1,127	\$1,018	\$955	\$900
	11 - 20		\$750	\$1,436	\$1,301	\$1,212	\$1,145
	21 - 30		\$750	\$1,555	\$1,410	\$1,312	\$1,239
8	4 - 8	Basic	\$750	\$1,334	\$1,204	\$1,131	\$1,065
	9 - 15		\$750	\$1,423	\$1,286	\$1,205	\$1,136
	16 - 21		\$750	\$1,643	\$1,487	\$1,388	\$1,310
	22 - 30		\$750	\$1,762	\$1,597	\$1,488	\$1,404
8	31 - 37	Premium	\$750	\$1,882	\$1,706	\$1,587	\$1,499
	38 - 45		\$750	\$2,001	\$1,816	\$1,687	\$1,594
	4 - 10		\$750	\$1,334	\$1,204	\$1,131	\$1,065
	11 - 20		\$750	\$1,643	\$1,487	\$1,388	\$1,310
	21 - 30		\$750	\$1,762	\$1,597	\$1,488	\$1,404
	31 - 40		\$750	\$2,001	\$1,816	\$1,687	\$1,594

Issued: November 1, 2012

Effective: December 1, 2012

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

(N)

4.21.2 Rates and Charges, (Cont'd.)

D. Converged Voice + VPN + Secure Internet Access

2. Ethernet

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
2	4 - 8	Basic	\$750	\$712	\$644	\$601	\$568
	9 - 15		\$750	\$801	\$726	\$676	\$639
2	4-10	Premium	\$750	\$712	\$644	\$601	\$568
4	4 - 8	Basic	\$750	\$919	\$831	\$777	\$733
	9 - 15		\$750	\$1,008	\$913	\$852	\$804
	16 - 21		\$750	\$1,227	\$1,114	\$1,034	\$978
	22 - 30		\$750	\$1,347	\$1,223	\$1,134	\$1,072
4	4 - 10	Premium	\$750	\$919	\$831	\$777	\$733
	11 - 20		\$750	\$1,227	\$1,114	\$1,034	\$978
6	4 - 8	Basic	\$750	\$1,127	\$1,018	\$955	\$900
	9 - 15		\$750	\$1,217	\$1,100	\$1,029	\$971
	16 - 21		\$750	\$1,436	\$1,301	\$1,212	\$1,145
	22 - 30		\$750	\$1,555	\$1,410	\$1,312	\$1,239
	31 - 37		\$750	\$1,675	\$1,520	\$1,411	\$1,334
6	38 - 45		\$750	\$1,794	\$1,630	\$1,511	\$1,428
	4 - 10	Premium	\$750	\$1,127	\$1,018	\$955	\$900
	11 - 20		\$750	\$1,436	\$1,301	\$1,212	\$1,145
	21 - 30		\$750	\$1,555	\$1,410	\$1,312	\$1,239
8	4 - 8	Basic	\$750	\$1,334	\$1,204	\$1,131	\$1,065
	9 - 15		\$750	\$1,423	\$1,286	\$1,205	\$1,136
	16 - 21		\$750	\$1,643	\$1,487	\$1,388	\$1,310
	22 - 30		\$750	\$1,762	\$1,597	\$1,488	\$1,404
8	31 - 37	Premium	\$750	\$1,882	\$1,706	\$1,587	\$1,499
	38 - 45		\$750	\$2,001	\$1,816	\$1,687	\$1,594
	4 - 10		\$750	\$1,334	\$1,204	\$1,131	\$1,065
	11 - 20		\$750	\$1,643	\$1,487	\$1,388	\$1,310
	21 - 30		\$750	\$1,762	\$1,597	\$1,488	\$1,404
	31 - 40		\$750	\$2,001	\$1,816	\$1,687	\$1,594

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.3 Grandfathered Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

2. Ethernet, (Cont'd.) - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 1, 2012.

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Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
10	4 - 8	Basic	\$750	\$1,541	\$1,390	\$1,306	\$1,231
			\$750	\$1,630	\$1,472	\$1,381	\$1,302
	9 - 15		\$750	\$1,849	\$1,673	\$1,564	\$1,475
	16 - 21		\$750	\$1,969	\$1,783	\$1,663	\$1,570
	22 - 30		\$750	\$2,089	\$1,892	\$1,763	\$1,665
	31 - 37		\$750	\$2,208	\$2,002	\$1,862	\$1,759
	38 - 45		\$750	\$2,348	\$2,130	\$1,979	\$1,870
10	4 - 10	Premium	\$750	\$1,541	\$1,390	\$1,306	\$1,231
			\$750	\$1,849	\$1,673	\$1,564	\$1,475
	11 - 20		\$750	\$1,969	\$1,783	\$1,663	\$1,570
	21 - 30		\$750	\$2,208	\$2,002	\$1,862	\$1,759
	31 - 40		\$750	\$2,348	\$2,130	\$1,979	\$1,870
15	4 - 8	Basic	\$750	\$1,840	\$1,824	\$1,808	\$1,800
			\$750	\$1,929	\$1,906	\$1,883	\$1,871
	9 - 15		\$750	\$2,149	\$2,107	\$2,065	\$2,044
	16 - 21		\$750	\$2,268	\$2,216	\$2,165	\$2,139
	22 - 30		\$750	\$2,388	\$2,326	\$2,264	\$2,234
	31 - 37		\$750	\$2,507	\$2,436	\$2,364	\$2,328
	38 - 45		\$750	\$2,647	\$2,564	\$2,480	\$2,439
15	4 - 10	Premium	\$750	\$1,840	\$1,824	\$1,808	\$1,800
			\$750	\$2,149	\$2,107	\$2,065	\$2,044
	11 - 20		\$750	\$2,268	\$2,216	\$2,165	\$2,139
	21 - 30		\$750	\$2,507	\$2,436	\$2,364	\$2,328
	31 - 40		\$750	\$2,647	\$2,564	\$2,480	\$2,439
20	4 - 8	Basic	\$750	\$2,142	\$1,931	\$1,818	\$1,712
			\$750	\$2,232	\$2,014	\$1,893	\$1,783
	9 - 15		\$750	\$2,451	\$2,215	\$2,076	\$1,957
	16 - 21		\$750	\$2,571	\$2,324	\$2,175	\$2,051
	22 - 30		\$750	\$2,690	\$2,434	\$2,275	\$2,146
	31 - 37		\$750	\$2,810	\$2,543	\$2,375	\$2,240
	38 - 45		\$750	\$2,949	\$2,671	\$2,491	\$2,351

Issued: November 1, 2012

Effective: December 1, 2012

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.2 Rates and Charges, (Cont'd.)

D. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

2. Ethernet, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
10	4 - 8	Basic	\$750	\$1,541	\$1,390	\$1,306	\$1,231
	9 - 15		\$750	\$1,630	\$1,472	\$1,381	\$1,302
	16 - 21		\$750	\$1,849	\$1,673	\$1,564	\$1,475
	22 - 30		\$750	\$1,969	\$1,783	\$1,663	\$1,570
	31 - 37		\$750	\$2,089	\$1,892	\$1,763	\$1,665
	38 - 45		\$750	\$2,208	\$2,002	\$1,862	\$1,759
	46 - 50		\$750	\$2,348	\$2,130	\$1,979	\$1,870
10	4 - 10	Premium	\$750	\$1,541	\$1,390	\$1,306	\$1,231
	11 - 20		\$750	\$1,849	\$1,673	\$1,564	\$1,475
	21 - 30		\$750	\$1,969	\$1,783	\$1,663	\$1,570
	31 - 40		\$750	\$2,208	\$2,002	\$1,862	\$1,759
	41 - 50		\$750	\$2,348	\$2,130	\$1,979	\$1,870
15	4 - 8	Basic	\$750	\$1,840	\$1,824(I)	\$1,808(I)	\$1,800(I)
	9 - 15		\$750	\$1,929	\$1,906(I)	\$1,883(I)	\$1,871(I)
	16 - 21		\$750	\$2,149	\$2,107(I)	\$2,065(I)	\$2,044(I)
	22 - 30		\$750	\$2,268	\$2,216(I)	\$2,165(I)	\$2,139(I)
	31 - 37		\$750	\$2,388	\$2,326(I)	\$2,264(I)	\$2,234(I)
	38 - 45		\$750	\$2,507	\$2,436(I)	\$2,364(I)	\$2,328(I)
	46 - 50		\$750	\$2,647	\$2,564(I)	\$2,480(I)	\$2,439(I)
15	4 - 10	Premium	\$750	\$1,840	\$1,824(I)	\$1,808(I)	\$1,800(I)
	11 - 20		\$750	\$2,149	\$2,107(I)	\$2,065(I)	\$2,044(I)
	21 - 30		\$750	\$2,268	\$2,216(I)	\$2,165(I)	\$2,139(I)
	31 - 40		\$750	\$2,507	\$2,436(I)	\$2,364(I)	\$2,328(I)
	41 - 50		\$750	\$2,647	\$2,564(I)	\$2,480(I)	\$2,439(I)
20	4 - 8	Basic	\$750	\$2,142	\$1,931	\$1,818	\$1,712
	9 - 15		\$750	\$2,232	\$2,014	\$1,893	\$1,783
	16 - 21		\$750	\$2,451	\$2,215	\$2,076	\$1,957
	22 - 30		\$750	\$2,571	\$2,324	\$2,175	\$2,051
	31 - 37		\$750	\$2,690	\$2,434	\$2,275	\$2,146
	38 - 45		\$750	\$2,810	\$2,543	\$2,375	\$2,240
	46 - 50		\$750	\$2,949	\$2,671	\$2,491	\$2,351

Issue Date: March 21, 2011

Effective Date: April 20, 2011

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

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4.21.2 Rates and Charges, (Cont'd.)

D. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

2. Ethernet, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
10	4 - 8	Basic	\$750	\$1,541	\$1,390	\$1,306	\$1,231
			\$750	\$1,630	\$1,472	\$1,381	\$1,302
			\$750	\$1,849	\$1,673	\$1,564	\$1,475
			\$750	\$1,969	\$1,783	\$1,663	\$1,570
			\$750	\$2,089	\$1,892	\$1,763	\$1,665
			\$750	\$2,208	\$2,002	\$1,862	\$1,759
			\$750	\$2,348	\$2,130	\$1,979	\$1,870
10	4 - 10	Premium	\$750	\$1,541	\$1,390	\$1,306	\$1,231
			\$750	\$1,849	\$1,673	\$1,564	\$1,475
			\$750	\$1,969	\$1,783	\$1,663	\$1,570
			\$750	\$2,208	\$2,002	\$1,862	\$1,759
			\$750	\$2,348	\$2,130	\$1,979	\$1,870
15	4 - 8	Basic	\$750	\$1,840	\$1,659	\$1,560	\$1,470
			\$750	\$1,929	\$1,742	\$1,635	\$1,541
			\$750	\$2,149	\$1,943	\$1,818	\$1,715
			\$750	\$2,268	\$2,052	\$1,917	\$1,809
			\$750	\$2,388	\$2,162	\$2,017	\$1,904
			\$750	\$2,507	\$2,271	\$2,117	\$1,998
			\$750	\$2,647	\$2,399	\$2,233	\$2,109
15	4 - 10	Premium	\$750	\$1,840	\$1,659	\$1,560	\$1,470
			\$750	\$2,149	\$1,943	\$1,818	\$1,715
			\$750	\$2,268	\$2,052	\$1,917	\$1,809
			\$750	\$2,507	\$2,271	\$2,117	\$1,998
			\$750	\$2,647	\$2,399	\$2,233	\$2,109
20	4 - 8	Basic	\$750	\$2,142	\$1,931	\$1,818	\$1,712
			\$750	\$2,232	\$2,014	\$1,893	\$1,783
			\$750	\$2,451	\$2,215	\$2,076	\$1,957
			\$750	\$2,571	\$2,324	\$2,175	\$2,051
			\$750	\$2,690	\$2,434	\$2,275	\$2,146
			\$750	\$2,810	\$2,543	\$2,375	\$2,240
			\$750	\$2,949	\$2,671	\$2,491	\$2,351

CANCELLED
April 20, 2011

Missouri Public
Service Commission
JC-2011-0470

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.3 Grandfathered Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

- 2. Ethernet, (Cont'd.) - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 1, 2012.

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Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge				
				12 Months	24 Months	36 Months	60 Months	
20	4 - 10	Premium	\$750	\$2,142	\$1,931	\$1,818	\$1,712	
			\$750	\$2,451	\$2,215	\$2,076	\$1,957	
	11 - 20		\$750	\$2,571	\$2,324	\$2,175	\$2,051	
			\$750	\$2,810	\$2,543	\$2,375	\$2,240	
			\$750	\$2,949	\$2,671	\$2,491	\$2,351	
25	4 - 8	Basic	\$750	\$2,442	\$2,201	\$2,073	\$1,952	
			\$750	\$2,531	\$2,283	\$2,147	\$2,023	
	9 - 15		\$750	\$2,750	\$2,484	\$2,330	\$2,196	
			\$750	\$2,870	\$2,593	\$2,430	\$2,291	
			\$750	\$2,990	\$2,703	\$2,529	\$2,385	
			\$750	\$3,109	\$2,812	\$2,629	\$2,480	
			\$750	\$3,249	\$2,940	\$2,745	\$2,591	
		4 - 10	Premium	\$750	\$2,442	\$2,201	\$2,073	\$1,952
				\$750	\$2,750	\$2,484	\$2,330	\$2,196
		25	11 - 20		\$750	\$2,870	\$2,593	\$2,430
	\$750			\$3,109	\$2,812	\$2,629	\$2,480	
31 - 40			\$750	\$3,249	\$2,940	\$2,745	\$2,591	
			\$750	\$2,746	\$2,475	\$2,331	\$2,195	
			\$750	\$2,835	\$2,557	\$2,406	\$2,266	
30	4 - 8		Basic	\$750	\$2,746	\$2,475	\$2,331	\$2,195
				\$750	\$2,835	\$2,557	\$2,406	\$2,266
	9 - 15		\$750	\$3,055	\$2,758	\$2,588	\$2,439	
			\$750	\$3,174	\$2,867	\$2,688	\$2,534	
			\$750	\$3,294	\$2,977	\$2,787	\$2,629	
30	4 - 10	Premium	\$750	\$2,746	\$2,475	\$2,331	\$2,195	
			\$750	\$3,055	\$2,758	\$2,588	\$2,439	
30	11 - 20		\$750	\$3,174	\$2,867	\$2,688	\$2,534	
			\$750	\$3,413	\$3,087	\$2,887	\$2,723	
	31 - 40		\$750	\$3,553	\$3,215	\$3,003	\$2,834	
			\$750	\$2,746	\$2,475	\$2,331	\$2,195	
			\$750	\$3,055	\$2,758	\$2,588	\$2,439	
30	4 - 10	Premium	\$750	\$2,746	\$2,475	\$2,331	\$2,195	
			\$750	\$3,055	\$2,758	\$2,588	\$2,439	
30	11 - 20		\$750	\$3,174	\$2,867	\$2,688	\$2,534	
			\$750	\$3,413	\$3,087	\$2,887	\$2,723	
	41 - 50		\$750	\$3,553	\$3,215	\$3,003	\$2,834	

Issued: November 1, 2012

Effective: December 1, 2012

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.2 Rates and Charges, (Cont'd.)

D. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

2. Ethernet, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
20	4 - 10	Premium	\$750	\$2,142	\$1,931	\$1,818	\$1,712
	11 - 20		\$750	\$2,451	\$2,215	\$2,076	\$1,957
	21 - 30		\$750	\$2,571	\$2,324	\$2,175	\$2,051
	31 - 40		\$750	\$2,810	\$2,543	\$2,375	\$2,240
	41 - 50		\$750	\$2,949	\$2,671	\$2,491	\$2,351
25	4 - 8	Basic	\$750	\$2,442	\$2,201	\$2,073	\$1,952
	9 - 15		\$750	\$2,531	\$2,283	\$2,147	\$2,023
	16 - 21		\$750	\$2,750	\$2,484	\$2,330	\$2,196
	22 - 30		\$750	\$2,870	\$2,593	\$2,430	\$2,291
	31 - 37		\$750	\$2,990	\$2,703	\$2,529	\$2,385
	38 - 45		\$750	\$3,109	\$2,812	\$2,629	\$2,480
25	46 - 50		\$750	\$3,249	\$2,940	\$2,745	\$2,591
	4 - 10	Premium	\$750	\$2,442	\$2,201	\$2,073	\$1,952
	11 - 20		\$750	\$2,750	\$2,484	\$2,330	\$2,196
	21 - 30		\$750	\$2,870	\$2,593	\$2,430	\$2,291
	31 - 40		\$750	\$3,109	\$2,812	\$2,629	\$2,480
30	41 - 50		\$750	\$3,249	\$2,940	\$2,745	\$2,591
	4 - 8	Basic	\$750	\$2,746	\$2,475	\$2,331	\$2,195
	9 - 15		\$750	\$2,835	\$2,557	\$2,406	\$2,266
	16 - 21		\$750	\$3,055	\$2,758	\$2,588	\$2,439
	22 - 30		\$750	\$3,174	\$2,867	\$2,688	\$2,534
	31 - 37		\$750	\$3,294	\$2,977	\$2,787	\$2,629
30	38 - 45		\$750	\$3,413	\$3,087	\$2,887	\$2,723
	46 - 50		\$750	\$3,553	\$3,215	\$3,003	\$2,834
	4 - 10	Premium	\$750	\$2,746	\$2,475	\$2,331	\$2,195
	11 - 20		\$750	\$3,055	\$2,758	\$2,588	\$2,439
	21 - 30		\$750	\$3,174	\$2,867	\$2,688	\$2,534
30	31 - 40		\$750	\$3,413	\$3,087	\$2,887	\$2,723
	41 - 50		\$750	\$3,553	\$3,215	\$3,003	\$2,834

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Issued: July 12, 2010

Effective: August 11, 2010

CANCELLED
December 1, 2012
Missouri Public
Service Commission
JC-2013-0214

FILED
Missouri Public
Service Commission
JC-2011-0022

MO11001

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.3 Grandfathered Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

- 2. Ethernet, (Cont'd.) - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 1, 2012.

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Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
35	4 - 8	Basic	\$750	\$3,043	\$2,742	\$2,584	\$2,433
	9 - 15		\$750	\$3,133	\$2,825	\$2,659	\$2,504
	16 - 21		\$750	\$3,352	\$3,026	\$2,841	\$2,677
	22 - 30		\$750	\$3,471	\$3,135	\$2,941	\$2,772
	31 - 37		\$750	\$3,591	\$3,245	\$3,040	\$2,867
	38 - 45		\$750	\$3,710	\$3,354	\$3,140	\$2,961
35	46 - 50		\$750	\$3,850	\$3,482	\$3,256	\$3,072
	4 - 10	Premium	\$750	\$3,043	\$2,742	\$2,584	\$2,433
	11 - 20		\$750	\$3,352	\$3,026	\$2,841	\$2,677
	21 - 30		\$750	\$3,471	\$3,135	\$2,941	\$2,772
	31 - 40		\$750	\$3,710	\$3,354	\$3,140	\$2,961
	41 - 50		\$750	\$3,850	\$3,482	\$3,256	\$3,072
40	4 - 8	Basic	\$750	\$3,342	\$3,012	\$2,838	\$2,672
	9 - 15		\$750	\$3,432	\$3,094	\$2,913	\$2,743
	16 - 21		\$750	\$3,651	\$3,295	\$3,095	\$2,917
	22 - 30		\$750	\$3,771	\$3,404	\$3,195	\$3,011
	31 - 37		\$750	\$3,890	\$3,514	\$3,295	\$3,106
	38 - 45		\$750	\$4,010	\$3,623	\$3,394	\$3,200
40	46 - 50		\$750	\$4,149	\$3,751	\$3,511	\$3,311
	4 - 10	Premium	\$750	\$3,342	\$3,012	\$2,838	\$2,672
	11 - 20		\$750	\$3,651	\$3,295	\$3,095	\$2,917
	21 - 30		\$750	\$3,771	\$3,404	\$3,195	\$3,011
	31 - 40		\$750	\$4,010	\$3,623	\$3,394	\$3,200
	41 - 50		\$750	\$4,149	\$3,751	\$3,511	\$3,311

Issued: November 1, 2012

Effective: December 1, 2012

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

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4.21.2 Rates and Charges, (Cont'd.)

D. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

2. Ethernet, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
35	4 - 8	Basic	\$750	\$3,043	\$2,742	\$2,584	\$2,433
	9 - 15		\$750	\$3,133	\$2,825	\$2,659	\$2,504
	16 - 21		\$750	\$3,352	\$3,026	\$2,841	\$2,677
	22 - 30		\$750	\$3,471	\$3,135	\$2,941	\$2,772
	31 - 37		\$750	\$3,591	\$3,245	\$3,040	\$2,867
	38 - 45		\$750	\$3,710	\$3,354	\$3,140	\$2,961
	46 - 50		\$750	\$3,850	\$3,482	\$3,256	\$3,072
35	4 - 10	Premium	\$750	\$3,043	\$2,742	\$2,584	\$2,433
	11 - 20		\$750	\$3,352	\$3,026	\$2,841	\$2,677
	21 - 30		\$750	\$3,471	\$3,135	\$2,941	\$2,772
	31 - 40		\$750	\$3,710	\$3,354	\$3,140	\$2,961
	41 - 50		\$750	\$3,850	\$3,482	\$3,256	\$3,072
40	4 - 8	Basic	\$750	\$3,342	\$3,012	\$2,838	\$2,672
	9 - 15		\$750	\$3,432	\$3,094	\$2,913	\$2,743
	16 - 21		\$750	\$3,651	\$3,295	\$3,095	\$2,917
	22 - 30		\$750	\$3,771	\$3,404	\$3,195	\$3,011
	31 - 37		\$750	\$3,890	\$3,514	\$3,295	\$3,106
	38 - 45		\$750	\$4,010	\$3,623	\$3,394	\$3,200
	46 - 50		\$750	\$4,149	\$3,751	\$3,511	\$3,311
40	4 - 10	Premium	\$750	\$3,342	\$3,012	\$2,838	\$2,672
	11 - 20		\$750	\$3,651	\$3,295	\$3,095	\$2,917
	21 - 30		\$750	\$3,771	\$3,404	\$3,195	\$3,011
	31 - 40		\$750	\$4,010	\$3,623	\$3,394	\$3,200
	41 - 50		\$750	\$4,149	\$3,751	\$3,511	\$3,311

(N)

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.3 Grandfathered Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

2. Ethernet, (Cont'd.) - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 1, 2012.

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Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
45	4 - 8	Basic	\$750	\$3,645	\$3,284	\$3,095	\$2,914
	9 - 15		\$750	\$3,734	\$3,366	\$3,169	\$2,985
	16 - 21		\$750	\$3,954	\$3,567	\$3,352	\$3,159
	22 - 30		\$750	\$4,073	\$3,676	\$3,452	\$3,253
	31 - 37		\$750	\$4,193	\$3,786	\$3,551	\$3,348
	38 - 45		\$750	\$4,312	\$3,895	\$3,651	\$3,442
	46 - 50		\$750	\$4,452	\$4,023	\$3,767	\$3,553
45	4 - 10	Premium	\$750	\$3,645	\$3,284	\$3,095	\$2,914
	11 - 20		\$750	\$3,954	\$3,567	\$3,352	\$3,159
	21 - 30		\$750	\$4,073	\$3,676	\$3,452	\$3,253
	31 - 40		\$750	\$4,312	\$3,895	\$3,651	\$3,442
	41 - 50		\$750	\$4,452	\$4,023	\$3,767	\$3,553
50	4 - 8	Basic	\$750	\$3,944	\$3,553	\$3,349	\$3,153
	9 - 15		\$750	\$4,034	\$3,635	\$3,424	\$3,224
	16 - 21		\$750	\$4,253	\$3,836	\$3,606	\$3,398
	22 - 30		\$750	\$4,372	\$3,945	\$3,706	\$3,492
	31 - 37		\$750	\$4,492	\$4,055	\$3,805	\$3,587
	38 - 45		\$750	\$4,611	\$4,165	\$3,905	\$3,682
	46 - 50		\$750	\$4,751	\$4,293	\$4,021	\$3,792
50	4 - 10	Premium	\$750	\$3,944	\$3,553	\$3,349	\$3,153
	11 - 20		\$750	\$4,253	\$3,836	\$3,606	\$3,398
	21 - 30		\$750	\$4,372	\$3,945	\$3,706	\$3,492
	31 - 40		\$750	\$4,611	\$4,165	\$3,905	\$3,682
	41 - 50		\$750	\$4,751	\$4,293	\$4,021	\$3,792

Issued: November 1, 2012

Effective: December 1, 2012

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

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4.21.2 Rates and Charges, (Cont'd.)

D. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

2. Ethernet, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
45	4 - 8	Basic	\$750	\$3,645	\$3,284	\$3,095	\$2,914
			\$750	\$3,734	\$3,366	\$3,169	\$2,985
	16 - 21		\$750	\$3,954	\$3,567	\$3,352	\$3,159
			\$750	\$4,073	\$3,676	\$3,452	\$3,253
	31 - 37		\$750	\$4,193	\$3,786	\$3,551	\$3,348
			\$750	\$4,312	\$3,895	\$3,651	\$3,442
	46 - 50		\$750	\$4,452	\$4,023	\$3,767	\$3,553
45	4 - 10	Premium	\$750	\$3,645	\$3,284	\$3,095	\$2,914
			\$750	\$3,954	\$3,567	\$3,352	\$3,159
	21 - 30		\$750	\$4,073	\$3,676	\$3,452	\$3,253
			\$750	\$4,312	\$3,895	\$3,651	\$3,442
	41 - 50		\$750	\$4,452	\$4,023	\$3,767	\$3,553
50	4 - 8	Basic	\$750	\$3,944	\$3,553	\$3,349	\$3,153
			\$750	\$4,034	\$3,635	\$3,424	\$3,224
	16 - 21		\$750	\$4,253	\$3,836	\$3,606	\$3,398
			\$750	\$4,372	\$3,945	\$3,706	\$3,492
	31 - 37		\$750	\$4,492	\$4,055	\$3,805	\$3,587
			\$750	\$4,611	\$4,165	\$3,905	\$3,682
	46 - 50		\$750	\$4,751	\$4,293	\$4,021	\$3,792
50	4 - 10	Premium	\$750	\$3,944	\$3,553	\$3,349	\$3,153
			\$750	\$4,253	\$3,836	\$3,606	\$3,398
	21 - 30		\$750	\$4,372	\$3,945	\$3,706	\$3,492
			\$750	\$4,611	\$4,165	\$3,905	\$3,682
	41 - 50		\$750	\$4,751	\$4,293	\$4,021	\$3,792

(N)

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.3 Grandfathered Rates and Charges, (Cont'd.)

(T)

D. Converged Services Transport

(T)

All rates are applied per service location:

1. T1 - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 1, 2012.

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Bandwidth (Mbps)	Nonrecurring Charge	Monthly Recurring Charge			
		12 Months	24 Months	36 Months	60 Months
1.5	\$0	\$85	\$77	\$72	\$68
3	\$0	\$170	\$154	\$144	\$136
4.5	\$0	\$255	\$231	\$216	\$204
6	\$0	\$340	\$308	\$288	\$272

2. Ethernet - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 1, 2012.

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Bandwidth (Mbps)	Nonrecurring Charge	Monthly Recurring Charge			
		12 Months	24 Months	36 Months	60 Months
2 - 50	\$0	\$325	\$293	\$276	\$260

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

(N)

4.21.2 Rates and Charges, (Cont'd.)

E. Converged Services Transport

All rates are applied per service location:

1. T1

Bandwidth (Mbps)	Nonrecurring Charge	Monthly Recurring Charge			
		12 Months	24 Months	36 Months	60 Months
1.5	\$0	\$85	\$77	\$72	\$68
3	\$0	\$170	\$154	\$144	\$136
4.5	\$0	\$255	\$231	\$216	\$204
6	\$0	\$340	\$308	\$288	\$272

2. Ethernet

Bandwidth (Mbps)	Nonrecurring Charge	Monthly Recurring Charge			
		12 Months	24 Months	36 Months	60 Months
2 - 50	\$0	\$325	\$293	\$276	\$260

(N)

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JC-2011-0022

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.4 Current Rates and Charges

(N, M)

A. Converged Voice + Internet

All rates are applied per service location:

1. T1 Provisioning

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
1.5	4 - 8	6500	\$500	\$361	\$328	\$303	\$287
	9 - 12	6500	\$500	\$426	\$387	\$358	\$338
3	4 - 8	6500	\$750	\$389	\$353	\$327	\$310
	9 - 12	6500	\$750	\$454	\$412	\$382	\$361
	13 - 18	6500	\$750	\$527	\$479	\$442	\$419
	19 - 24	6500	\$750	\$606	\$551	\$508	\$481
4.5	4 - 8	6500	\$750	\$429	\$389	\$362	\$342
	9 - 12	6500	\$750	\$494	\$448	\$417	\$393
	13 - 18	6500	\$750	\$567	\$515	\$477	\$451
	19 - 24	6500	\$750	\$646	\$587	\$543	\$513
	25 - 30	6500	\$750	\$731	\$665	\$614	\$581
	31 - 36	13000	\$750	\$815	\$743	\$684	\$648
6*	4 - 8	6500	\$750	\$470	\$426	\$396	\$374
	9 - 12	6500	\$750	\$535	\$485	\$451	\$425
	13 - 18	6500	\$750	\$608	\$552	\$511	\$483
	19 - 24	6500	\$750	\$687	\$624	\$577	\$545
	25 - 30	6500	\$750	\$772	\$702	\$648	\$613
	31 - 36	13000	\$750	\$856	\$780	\$718	\$680
	37 - 42	13000	\$750	\$927	\$844	\$777	\$736
7.5	43 - 50	13000	\$750	\$1,023	\$933	\$857	\$812
	4 - 8	6500	\$750	\$515	\$466	\$434	\$410
	9 - 12	6500	\$750	\$580	\$525	\$489	\$461
	13 - 18	6500	\$750	\$653	\$592	\$549	\$519
	19 - 24	6500	\$750	\$732	\$664	\$615	\$581
	25 - 30	6500	\$750	\$817	\$742	\$686	\$649
	31 - 36	13000	\$750	\$901	\$820	\$756	\$716
	37 - 42	13000	\$750	\$972	\$884	\$815	\$772
43 - 50	13000	\$750	\$1,068	\$973	\$895	\$848	

* T1 provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)

(N, M)

(M) – Certain material previously found on this page is now located on Page 96.70.

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.22 Business Line Service

(N)

4.22.1. Description

Business Line Service provides a Customer with voice grade telephonic communications channels that can be used to place or receive one call at a time. Local calling is available on a flat rate basis (one monthly charge regardless of call volume). Business Lines are provided for connection of Customer-provided single line terminal equipment such as station sets or facsimile machines.

The Business Line Customer is also eligible to purchase the Premium Feature Package defined in Section 5.22.

Business Line Service is subject to minimum and maximum order quantities as described below:

<u>Service Delivery Type</u>	<u>Minimum DS0s per T1 per service location</u>	<u>Maximum DS0s per T1 per service location</u>
On-Net Service	12	24
Off-Net Service	16	24

4.22.2. Rates and Charges

A. Per Line Charge

<u>Term</u>	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
12 Month Term	\$12.16	\$20.00
24 Month Term	\$11.60	\$20.00
36 Month Term	\$11.05	\$20.00
60 Month Term	\$10.50	\$20.00

(N)

CANCELLED
December 1, 2012
Missouri Public
Service Commission
JC-2013-0214

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.4 Current Rates and Charges, (Cont'd.)

(N, M)

A. Converged Voice + Internet, (Cont'd.)

All rates are applied per service location:

1. T1 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
9	4 - 8	6500	\$750	\$555	\$502	\$469	\$443
	9 - 12	6500	\$750	\$620	\$561	\$524	\$494
	13 - 18	6500	\$750	\$693	\$628	\$584	\$552
	19 - 24	6500	\$750	\$772	\$700	\$650	\$614
	25 - 30	6500	\$750	\$857	\$778	\$721	\$682
	31 - 36	13000	\$750	\$941	\$856	\$791	\$749
	37 - 42	13000	\$750	\$1,012	\$920	\$850	\$805
10.5	43 - 50	13000	\$750	\$1,108	\$1,009	\$930	\$881
	4 - 8	6500	\$750	\$596	\$539	\$503	\$475
	9 - 12	6500	\$750	\$661	\$598	\$558	\$526
	13 - 18	6500	\$750	\$734	\$665	\$618	\$584
	19 - 24	6500	\$750	\$813	\$737	\$684	\$646
	25 - 30	6500	\$750	\$898	\$815	\$755	\$714
	31 - 36	13000	\$750	\$982	\$893	\$825	\$781
12	37 - 42	13000	\$750	\$1,053	\$957	\$884	\$837
	43 - 50	13000	\$750	\$1,149	\$1,046	\$964	\$913
	4 - 8	6500	\$750	\$627	\$567	\$530	\$500
	9 - 12	6500	\$750	\$692	\$626	\$585	\$551
	13 - 18	6500	\$750	\$765	\$693	\$645	\$609
	19 - 24	6500	\$750	\$844	\$765	\$711	\$671
	25 - 30	6500	\$750	\$929	\$843	\$782	\$739
	31 - 36	13000	\$750	\$1,013	\$921	\$852	\$806
	37 - 42	13000	\$750	\$1,084	\$985	\$911	\$862
	43 - 50	13000	\$750	\$1,180	\$1,074	\$991	\$938

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(M) – Certain material previously found on this page is now located on Page 96.71.

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.23 Analog PBX Trunk Service

(N)

4.23.1 Description

Analog PBX Trunk Service provides a Customer with a voice-grade telephonic communications channel that can be used to place or receive one call at a time. Local calling is available on a flat rate basis (one monthly charge regardless of call volume). Analog PBX Trunk Service provides a connection from a Customer-provided PBX to the public switched telecommunications network.

Each Analog PBX trunk can be configured as an Inward, Outward, or Two-way trunk and may be equipped with Individual Telephone Numbers for an additional charge as described in section 5.22. Individual Telephone Numbers enable a PBX to switch an incoming call directly to the intended extension number without the need for an attendant.

Analog PBX Trunk Service may be configured into a hunt group with other Company-provided Analog PBX Trunks.

Analog PBX Trunk Service is subject to minimum and maximum order quantities as described below:

<u>Service Delivery Type</u>	<u>Minimum DS0s per T1 per service location</u>	<u>Maximum DS0s per T1 per service location</u>
On-Net Service	12	24
Off-Net Service	16	24

The Company will consider requests for large quantities, i.e. 101 or more trunks, on an individual case basis only.

4.23.2. Rates and Charges

A. Per Trunk Charge

<u>Term</u>	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
12 Month Term	\$12.16	\$20.00
24 Month Term	\$11.60	\$20.00
36 Month Term	\$11.05	\$20.00
60 Month Term	\$10.50	\$20.00

(N)

CANCELLED
December 1, 2012
Missouri Public
Service Commission
JC-2013-0214

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.4 Current Rates and Charges, (Cont'd.)

(N, M)

A. Converged Voice + Internet, (Cont'd.)

All rates are applied per service location:

2. DS3 Provisioning

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
12	4 - 8	6500	\$750	\$627	\$567	\$530	\$500
	9 - 12	6500	\$750	\$692	\$626	\$585	\$551
	13 - 18	6500	\$750	\$765	\$693	\$645	\$609
	19 - 24	6500	\$750	\$844	\$765	\$711	\$671
	25 - 30	6500	\$750	\$929	\$843	\$782	\$739
	31 - 36	13000	\$750	\$1,013	\$921	\$852	\$806
	37 - 42	13000	\$750	\$1,084	\$985	\$911	\$862
	43 - 50	13000	\$750	\$1,180	\$1,074	\$991	\$938
15	4 - 8	6500	\$750	\$695	\$628	\$587	\$554
	9 - 12	6500	\$750	\$760	\$687	\$642	\$605
	13 - 18	6500	\$750	\$833	\$754	\$702	\$663
	19 - 24	6500	\$750	\$912	\$826	\$768	\$725
	25 - 30	6500	\$750	\$997	\$904	\$839	\$793
	31 - 36	13000	\$750	\$1,081	\$982	\$909	\$860
	37 - 42	13000	\$750	\$1,152	\$1,046	\$968	\$916
	43 - 50	13000	\$750	\$1,248	\$1,135	\$1,048	\$992
18	4 - 8	6500	\$750	\$742	\$670	\$628	\$592
	9 - 12	6500	\$750	\$807	\$730	\$683	\$644
	13 - 18	6500	\$750	\$880	\$797	\$743	\$701
	19 - 24	6500	\$750	\$959	\$869	\$809	\$764
	25 - 30	6500	\$750	\$1,044	\$947	\$880	\$831
	31 - 36	13000	\$750	\$1,129	\$1,025	\$950	\$898
	37 - 42	13000	\$750	\$1,199	\$1,089	\$1,009	\$954
	43 - 50	13000	\$750	\$1,295	\$1,178	\$1,089	\$1,030
21	4 - 8	6500	\$750	\$830	\$749	\$702	\$662
	9 - 12	6500	\$750	\$895	\$808	\$757	\$713
	13 - 18	6500	\$750	\$968	\$875	\$817	\$771
	19 - 24	6500	\$750	\$1,047	\$947	\$883	\$833
	25 - 30	6500	\$750	\$1,132	\$1,025	\$954	\$901

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(M) – Certain material previously found on this page is now located on Page 96.72.

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.24 Business Terminals Service

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4.24.1 Description

Business Terminal Service is generally used in a hunting arrangement or a multi-line hunt group. The group may have a main telephone number assigned to the first terminal in the group or they may have individual telephone numbers assigned to each terminal. Common applications include modem pools and large hunting applications for analog lines. Business Terminals have a physical appearance in the switch and are assigned to a unique channel. Business Terminals may or may not have a telephone number assigned to them. Additionally, whereas Business Lines can have separate and unique features per line, Business Terminals may or may not take on characteristics of the group. Local calling is available on a flat rate basis (one monthly charge regardless of call volume).

The Business Terminals Customer is also eligible to purchase the Premium Feature Package as defined in Section 5.22.

Business Terminal Service is subject to minimum and maximum order quantities as described below:

<u>Service Delivery Type</u>	<u>Minimum DS0s per T1 per service location</u>	<u>Maximum DS0s per T1 per service location</u>
On-Net Service	12	24
Off-Net Service	16	24

4.24.2. Rates and Charges

A. Per Terminal Charge

<u>Term</u>	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
12 Month Term	\$12.16	\$20.00
24 Month Term	\$11.60	\$20.00
36 Month Term	\$11.05	\$20.00
60 Month Term	\$10.50	\$20.00

(N)

CANCELLED
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Service Commission
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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.4 Current Rates and Charges, (Cont'd.)

A. Converged Voice + Internet, (Cont'd.)

All rates are applied per service location:

2. DS3 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
21	31 - 36	13000	\$750	\$1,216	\$1,103	\$1,024	\$968
	37 - 42	13000	\$750	\$1,287	\$1,167	\$1,083	\$1,024
	43 - 50	13000	\$750	\$1,383	\$1,256	\$1,163	\$1,100
24	4 - 8	6500	\$750	\$897	\$810	\$759	\$716
	9 - 12	6500	\$750	\$962	\$869	\$814	\$767
	13 - 18	6500	\$750	\$1,035	\$936	\$874	\$825
	19 - 24	6500	\$750	\$1,114	\$1,008	\$940	\$887
	25 - 30	6500	\$750	\$1,199	\$1,086	\$1,011	\$955
	31 - 36	13000	\$750	\$1,283	\$1,164	\$1,081	\$1,022
	37 - 42	13000	\$750	\$1,354	\$1,228	\$1,140	\$1,078
27	43 - 50	13000	\$750	\$1,450	\$1,317	\$1,220	\$1,154
	4 - 8	6500	\$750	\$965	\$871	\$817	\$770
	9 - 12	6500	\$750	\$1,030	\$930	\$872	\$821
	13 - 18	6500	\$750	\$1,103	\$997	\$932	\$879
	19 - 24	6500	\$750	\$1,182	\$1,069	\$998	\$941
	25 - 30	6500	\$750	\$1,267	\$1,147	\$1,069	\$1,009
	31 - 36	13000	\$750	\$1,351	\$1,225	\$1,139	\$1,076
30	37 - 42	13000	\$750	\$1,422	\$1,289	\$1,198	\$1,132
	43 - 50	13000	\$750	\$1,518	\$1,378	\$1,278	\$1,208
	4 - 8	6500	\$750	\$1,032	\$932	\$875	\$824
	9 - 12	6500	\$750	\$1,097	\$991	\$930	\$875
	13 - 18	6500	\$750	\$1,170	\$1,058	\$990	\$933
	19 - 24	6500	\$750	\$1,249	\$1,130	\$1,056	\$995
	25 - 30	6500	\$750	\$1,334	\$1,208	\$1,127	\$1,063
	31 - 36	13000	\$750	\$1,418	\$1,286	\$1,197	\$1,130
	37 - 42	13000	\$750	\$1,489	\$1,350	\$1,256	\$1,186
	43 - 50	13000	\$750	\$1,585	\$1,439	\$1,336	\$1,262

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.4 Current Rates and Charges, (Cont'd.)

A. Converged Voice + Internet, (Cont'd.)

All rates are applied per service location:

2. DS3 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
42	4 - 8	6500	\$750	\$1,302	\$1,175	\$1,104	\$1,040
	9 - 12	6500	\$750	\$1,367	\$1,234	\$1,159	\$1,091
	13 - 18	6500	\$750	\$1,440	\$1,301	\$1,219	\$1,149
	19 - 24	6500	\$750	\$1,519	\$1,373	\$1,285	\$1,211
	25 - 30	6500	\$750	\$1,604	\$1,451	\$1,356	\$1,279
	31 - 36	13000	\$750	\$1,688	\$1,529	\$1,426	\$1,346
	37 - 42	13000	\$750	\$1,759	\$1,593	\$1,485	\$1,402
	43 - 50	13000	\$750	\$1,855	\$1,682	\$1,565	\$1,478
45	4 - 8	6500	\$750	\$1,370	\$1,236	\$1,161	\$1,094
	9 - 12	6500	\$750	\$1,435	\$1,295	\$1,216	\$1,145
	13 - 18	6500	\$750	\$1,508	\$1,362	\$1,276	\$1,203
	19 - 24	6500	\$750	\$1,587	\$1,434	\$1,342	\$1,265
	25 - 30	6500	\$750	\$1,672	\$1,512	\$1,413	\$1,333
	31 - 36	13000	\$750	\$1,756	\$1,590	\$1,483	\$1,400
	37 - 42	13000	\$750	\$1,827	\$1,654	\$1,542	\$1,456
	43 - 50	13000	\$750	\$1,923	\$1,743	\$1,622	\$1,532

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.4 Current Rates and Charges, (Cont'd.)

A. Converged Voice + Internet, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
2	4 - 8	6500	\$750	\$361	\$328	\$303	\$287
	9 - 15	6500	\$750	\$426	\$387	\$358	\$338
4	4 - 8	6500	\$750	\$416	\$377	\$350	\$331
	9 - 15	6500	\$750	\$481	\$436	\$405	\$382
	16 - 21	6500	\$750	\$633	\$575	\$531	\$502
	22 - 30	6500	\$750	\$718	\$653	\$602	\$570
6	4 - 8	6500	\$750	\$470	\$426	\$396	\$374
	9 - 15	6500	\$750	\$535	\$485	\$451	\$425
	16 - 21	6500	\$750	\$687	\$624	\$577	\$545
	22 - 30	6500	\$750	\$772	\$702	\$648	\$613
	31 - 37	13000	\$750	\$856	\$780	\$718	\$680
8	38 - 45	13000	\$750	\$927	\$844	\$777	\$736
	4 - 8	6500	\$750	\$528	\$478	\$446	\$421
	9 - 15	6500	\$750	\$593	\$537	\$501	\$472
	16 - 21	6500	\$750	\$745	\$676	\$627	\$592
	22 - 30	6500	\$750	\$830	\$754	\$698	\$660
10	31 - 37	13000	\$750	\$914	\$832	\$768	\$727
	38 - 45	13000	\$750	\$985	\$896	\$827	\$783
	4 - 8	6500	\$750	\$582	\$527	\$492	\$464
	9 - 15	6500	\$750	\$647	\$586	\$547	\$515
	16 - 21	6500	\$750	\$799	\$725	\$673	\$635
	22 - 30	6500	\$750	\$884	\$803	\$744	\$703
	31 - 37	13000	\$750	\$968	\$881	\$814	\$770
	38 - 45	13000	\$750	\$1,039	\$945	\$873	\$826
	46 - 50	13000	\$750	\$1,135	\$1,034	\$953	\$902

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.4 Current Rates and Charges, (Cont'd.)

A. Converged Voice + Internet, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
15	4 - 8	6500	\$750	\$695	\$628	\$587	\$554
	9 - 15	6500	\$750	\$760	\$687	\$642	\$605
	16 - 21	6500	\$750	\$912	\$826	\$768	\$725
	22 - 30	6500	\$750	\$997	\$904	\$839	\$793
	31 - 37	13000	\$750	\$1,081	\$982	\$909	\$860
	38 - 45	13000	\$750	\$1,152	\$1,046	\$968	\$916
20	46 - 50	13000	\$750	\$1,248	\$1,135	\$1,048	\$992
	4 - 8	6500	\$750	\$807	\$729	\$683	\$644
	9 - 15	6500	\$750	\$872	\$788	\$738	\$695
	16 - 21	6500	\$750	\$1,024	\$927	\$864	\$815
	22 - 30	6500	\$750	\$1,109	\$1,005	\$935	\$883
	31 - 37	13000	\$750	\$1,193	\$1,083	\$1,005	\$950
25	38 - 45	13000	\$750	\$1,264	\$1,147	\$1,064	\$1,006
	46 - 50	13000	\$750	\$1,360	\$1,236	\$1,144	\$1,082
	4 - 8	6500	\$750	\$920	\$831	\$778	\$734
	9 - 15	6500	\$750	\$985	\$890	\$833	\$785
	16 - 21	6500	\$750	\$1,137	\$1,029	\$959	\$905
	22 - 30	6500	\$750	\$1,222	\$1,107	\$1,030	\$973
30	31 - 37	13000	\$750	\$1,306	\$1,185	\$1,100	\$1,040
	38 - 45	13000	\$750	\$1,377	\$1,249	\$1,159	\$1,096
	46 - 50	13000	\$750	\$1,473	\$1,338	\$1,239	\$1,172
	4 - 8	6500	\$750	\$1,032	\$932	\$875	\$824
	9 - 15	6500	\$750	\$1,097	\$991	\$930	\$875
	16 - 21	6500	\$750	\$1,249	\$1,130	\$1,056	\$995
	22 - 30	6500	\$750	\$1,334	\$1,208	\$1,127	\$1,063
	31 - 37	13000	\$750	\$1,418	\$1,286	\$1,197	\$1,130
	38 - 45	13000	\$750	\$1,489	\$1,350	\$1,256	\$1,186
	46 - 50	13000	\$750	\$1,585	\$1,439	\$1,336	\$1,262

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.4 Current Rates and Charges, (Cont'd.)

A. Converged Voice + Internet, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
35	4 - 8	6500	\$750	\$1,145	\$1,033	\$970	\$914
	9 - 15	6500	\$750	\$1,210	\$1,092	\$1,025	\$965
	16 - 21	6500	\$750	\$1,362	\$1,231	\$1,151	\$1,085
	22 - 30	6500	\$750	\$1,447	\$1,309	\$1,222	\$1,153
	31 - 37	13000	\$750	\$1,531	\$1,387	\$1,292	\$1,220
	38 - 45	13000	\$750	\$1,602	\$1,451	\$1,351	\$1,276
40	46 - 50	13000	\$750	\$1,698	\$1,540	\$1,431	\$1,352
	4 - 8	6500	\$750	\$1,257	\$1,134	\$1,065	\$1,004
	9 - 15	6500	\$750	\$1,322	\$1,193	\$1,120	\$1,055
	16 - 21	6500	\$750	\$1,474	\$1,332	\$1,246	\$1,175
	22 - 30	6500	\$750	\$1,559	\$1,410	\$1,317	\$1,243
	31 - 37	13000	\$750	\$1,643	\$1,488	\$1,387	\$1,310
45	38 - 45	13000	\$750	\$1,714	\$1,552	\$1,446	\$1,366
	46 - 50	13000	\$750	\$1,810	\$1,641	\$1,526	\$1,442
	4 - 8	6500	\$750	\$1,370	\$1,236	\$1,161	\$1,094
	9 - 15	6500	\$750	\$1,435	\$1,295	\$1,216	\$1,145
	16 - 21	6500	\$750	\$1,587	\$1,434	\$1,342	\$1,265
	22 - 30	6500	\$750	\$1,672	\$1,512	\$1,413	\$1,333
50	31 - 37	13000	\$750	\$1,756	\$1,590	\$1,483	\$1,400
	38 - 45	13000	\$750	\$1,827	\$1,654	\$1,542	\$1,456
	46 - 50	13000	\$750	\$1,923	\$1,743	\$1,622	\$1,532
	4 - 8	6500	\$750	\$1,482	\$1,337	\$1,257	\$1,184
	9 - 15	6500	\$750	\$1,547	\$1,396	\$1,312	\$1,235
	16 - 21	6500	\$750	\$1,699	\$1,535	\$1,438	\$1,355
	22 - 30	6500	\$750	\$1,784	\$1,613	\$1,509	\$1,423
	31 - 37	13000	\$750	\$1,868	\$1,691	\$1,579	\$1,490
	38 - 45	13000	\$750	\$1,939	\$1,755	\$1,638	\$1,546
	46 - 50	13000	\$750	\$2,035	\$1,844	\$1,718	\$1,622

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.4 Current Rates and Charges, (Cont'd.)

A. Converged Voice + Internet, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
55	4 - 8	6500	\$750	\$1,523	\$1,374	\$1,291	\$1,217
	9 - 15	6500	\$750	\$1,588	\$1,433	\$1,346	\$1,268
	16 - 21	6500	\$750	\$1,740	\$1,572	\$1,472	\$1,388
	22 - 30	6500	\$750	\$1,825	\$1,650	\$1,543	\$1,456
	31 - 37	13000	\$750	\$1,909	\$1,728	\$1,613	\$1,523
	38 - 45	13000	\$750	\$1,980	\$1,792	\$1,672	\$1,579
60	46 - 50	13000	\$750	\$2,076	\$1,881	\$1,752	\$1,655
	4 - 8	6500	\$750	\$1,568	\$1,414	\$1,329	\$1,253
	9 - 15	6500	\$750	\$1,633	\$1,473	\$1,384	\$1,304
	16 - 21	6500	\$750	\$1,785	\$1,612	\$1,510	\$1,424
	22 - 30	6500	\$750	\$1,870	\$1,690	\$1,581	\$1,492
	31 - 37	13000	\$750	\$1,954	\$1,768	\$1,651	\$1,559
65	38 - 45	13000	\$750	\$2,025	\$1,832	\$1,710	\$1,615
	46 - 50	13000	\$750	\$2,121	\$1,921	\$1,790	\$1,691
	4 - 8	6500	\$750	\$1,608	\$1,450	\$1,364	\$1,285
	9 - 15	6500	\$750	\$1,673	\$1,509	\$1,419	\$1,336
	16 - 21	6500	\$750	\$1,825	\$1,648	\$1,545	\$1,456
	22 - 30	6500	\$750	\$1,910	\$1,726	\$1,616	\$1,524
75	31 - 37	13000	\$750	\$1,994	\$1,804	\$1,686	\$1,591
	38 - 45	13000	\$750	\$2,065	\$1,868	\$1,745	\$1,647
	46 - 50	13000	\$750	\$2,161	\$1,957	\$1,825	\$1,723
	4 - 8	6500	\$750	\$1,694	\$1,528	\$1,436	\$1,354
	9 - 15	6500	\$750	\$1,759	\$1,587	\$1,491	\$1,405
	16 - 21	6500	\$750	\$1,911	\$1,726	\$1,617	\$1,525
	22 - 30	6500	\$750	\$1,996	\$1,804	\$1,688	\$1,593
	31 - 37	13000	\$750	\$2,080	\$1,882	\$1,758	\$1,660
	38 - 45	13000	\$750	\$2,151	\$1,946	\$1,817	\$1,716
	46 - 50	13000	\$750	\$2,247	\$2,035	\$1,897	\$1,792

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.4 Current Rates and Charges, (Cont'd.)

A. Converged Voice + Internet, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge				
				12 Months	24 Months	36 Months	60 Months	
80	4 - 8	6500	\$750	\$1,734	\$1,564	\$1,471	\$1,386	
	9 - 15	6500	\$750	\$1,799	\$1,623	\$1,526	\$1,437	
	16 - 21	6500	\$750	\$1,951	\$1,762	\$1,652	\$1,557	
	22 - 30	6500	\$750	\$2,036	\$1,840	\$1,723	\$1,625	
	31 - 37	13000	\$750	\$2,120	\$1,918	\$1,793	\$1,692	
	38 - 45	13000	\$750	\$2,191	\$1,982	\$1,852	\$1,748	
	46 - 50	13000	\$750	\$2,287	\$2,071	\$1,932	\$1,824	
	100	4 - 8	6500	\$750	\$1,905	\$1,717	\$1,616	\$1,523
100	9 - 15	6500	\$750	\$1,970	\$1,776	\$1,671	\$1,574	
	16 - 21	6500	\$750	\$2,122	\$1,915	\$1,797	\$1,694	
	22 - 30	6500	\$750	\$2,207	\$1,993	\$1,868	\$1,762	
	31 - 37	13000	\$750	\$2,291	\$2,071	\$1,938	\$1,829	
	38 - 45	13000	\$750	\$2,362	\$2,135	\$1,997	\$1,885	
	46 - 50	13000	\$750	\$2,458	\$2,224	\$2,077	\$1,961	
	125	4 - 8	6500	\$750	\$2,214	\$1,996	\$1,879	\$1,770
	125	9 - 15	6500	\$750	\$2,279	\$2,055	\$1,934	\$1,821
16 - 21		6500	\$750	\$2,431	\$2,194	\$2,060	\$1,941	
22 - 30		6500	\$750	\$2,516	\$2,272	\$2,131	\$2,009	
31 - 37		13000	\$750	\$2,600	\$2,350	\$2,201	\$2,076	
38 - 45		13000	\$750	\$2,671	\$2,414	\$2,260	\$2,132	
46 - 50		13000	\$750	\$2,767	\$2,503	\$2,340	\$2,208	

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.4 Current Rates and Charges, (Cont'd.)

A. Converged Voice + Internet, (Cont'd.)

All rates are applied per service location:

4. Transport

Bandwidth (Mbps)	Nonrecurring Charge	Monthly Recurring Charge			
		12 Months	24 Months	36 Months	60 Months
T1	\$0	\$0	\$0	\$0	\$0
DS3	\$0	\$0	\$0	\$0	\$0
Ethernet 10 Mbps	\$0	\$0	\$0	\$0	\$0
Ethernet 100 Mbps	\$0	\$0	\$0	\$0	\$0

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

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4.21.4 Current Rates and Charges, (Cont'd.)

B. Converged Voice + VPN

All rates are applied per service location:

1. T1 Provisioning

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
1.5	4 - 8	Basic	6500	\$500	\$509	\$461	\$430	\$406
	9 - 12		6500	\$500	\$574	\$520	\$485	\$457
1.5	4 - 8	Premium	6500	\$500	\$509	\$461	\$430	\$406
3	4 - 8	Basic	6500	\$750	\$624	\$565	\$527	\$498
	9 - 12		6500	\$750	\$689	\$624	\$582	\$549
	13 - 18		6500	\$750	\$762	\$691	\$642	\$607
	19 - 24		6500	\$750	\$841	\$763	\$708	\$669
3	4 - 8	Premium	6500	\$750	\$624	\$565	\$527	\$498
	9 - 16		6500	\$750	\$689	\$624	\$582	\$549
4.5	4 - 8	Basic	6500	\$750	\$744	\$673	\$629	\$594
	9 - 12		6500	\$750	\$809	\$732	\$684	\$645
	13 - 18		6500	\$750	\$882	\$799	\$744	\$703
	19 - 24		6500	\$750	\$961	\$871	\$810	\$765
	25 - 30		6500	\$750	\$1,046	\$949	\$881	\$833
4.5	31 - 36	Premium	13000	\$750	\$1,130	\$1,027	\$951	\$900
	4 - 8		6500	\$750	\$744	\$673	\$629	\$594
	9 - 16		6500	\$750	\$809	\$732	\$684	\$645
	17 - 24		6500	\$750	\$961	\$871	\$810	\$765
	6*		4 - 8	Basic	6500	\$750	\$864	\$781
9 - 12	6500	\$750	\$929		\$840	\$786	\$741	
13 - 18	6500	\$750	\$1,002		\$907	\$846	\$799	
19 - 24	6500	\$750	\$1,081		\$979	\$912	\$861	
25 - 30	6500	\$750	\$1,166		\$1,057	\$983	\$929	
6*	31 - 36	Premium	13000	\$750	\$1,250	\$1,135	\$1,053	\$996
	37 - 42		13000	\$750	\$1,321	\$1,199	\$1,112	\$1,052
	43 - 50		13000	\$750	\$1,417	\$1,288	\$1,192	\$1,128

* T1 provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.4 Current Rates and Charges, (Cont'd.)

B. Converged Voice + VPN, (Cont'd.)

All rates are applied per service location:

1. T1 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
6*	4 - 8	Premium	6500	\$750	\$864	\$781	\$731	\$690
	9 - 16		6500	\$750	\$929	\$840	\$786	\$741
	17 - 24		6500	\$750	\$1,081	\$979	\$912	\$861
	25 - 32		6500	\$750	\$1,166	\$1,057	\$983	\$929
7.5	4 - 8	Basic	6500	\$750	\$984	\$889	\$833	\$786
	9 - 12		6500	\$750	\$1,049	\$948	\$888	\$837
	13 - 18		6500	\$750	\$1,122	\$1,015	\$948	\$895
	19 - 24		6500	\$750	\$1,201	\$1,087	\$1,014	\$957
	25 - 30		6500	\$750	\$1,286	\$1,165	\$1,085	\$1,025
	31 - 36		13000	\$750	\$1,370	\$1,243	\$1,155	\$1,092
	37 - 42		13000	\$750	\$1,441	\$1,307	\$1,214	\$1,148
	43 - 50		13000	\$750	\$1,537	\$1,396	\$1,294	\$1,224
7.5	4 - 8	Premium	6500	\$750	\$984	\$889	\$833	\$786
	9 - 16		6500	\$750	\$1,049	\$948	\$888	\$837
	17 - 24		6500	\$750	\$1,201	\$1,087	\$1,014	\$957
	25 - 32		6500	\$750	\$1,286	\$1,165	\$1,085	\$1,025
	33 - 40		13000	\$750	\$1,441	\$1,307	\$1,214	\$1,148
9	4 - 8	Basic	6500	\$750	\$1,104	\$997	\$935	\$882
	9 - 12		6500	\$750	\$1,169	\$1,056	\$990	\$933
	13 - 18		6500	\$750	\$1,242	\$1,123	\$1,050	\$991
	19 - 24		6500	\$750	\$1,321	\$1,195	\$1,116	\$1,053
	25 - 30		6500	\$750	\$1,406	\$1,273	\$1,187	\$1,121
	31 - 36		13000	\$750	\$1,490	\$1,351	\$1,257	\$1,188
	37 - 42		13000	\$750	\$1,561	\$1,415	\$1,316	\$1,244
	43 - 50		13000	\$750	\$1,657	\$1,504	\$1,396	\$1,320

* T1 provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.4 Current Rates and Charges, (Cont'd.)

B. Converged Voice + VPN, (Cont'd.)

All rates are applied per service location:

1. T1 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
9	4 - 8	Premium	6500	\$750	\$1,104	\$997	\$935	\$882
	9 - 16		6500	\$750	\$1,169	\$1,056	\$990	\$933
	17 - 24		6500	\$750	\$1,321	\$1,195	\$1,116	\$1,053
	25 - 32		6500	\$750	\$1,406	\$1,273	\$1,187	\$1,121
	33 - 40		13000	\$750	\$1,561	\$1,415	\$1,316	\$1,244
10.5	41 - 50		13000	\$750	\$1,657	\$1,504	\$1,396	\$1,320
	4 - 8	Basic	6500	\$750	\$1,204	\$1,087	\$1,020	\$962
	9 - 12		6500	\$750	\$1,269	\$1,146	\$1,075	\$1,013
	13 - 18		6500	\$750	\$1,342	\$1,213	\$1,135	\$1,071
	19 - 24		6500	\$750	\$1,421	\$1,285	\$1,201	\$1,133
10.5	25 - 30		6500	\$750	\$1,506	\$1,363	\$1,272	\$1,201
	31 - 36		13000	\$750	\$1,590	\$1,441	\$1,342	\$1,268
	37 - 42		13000	\$750	\$1,661	\$1,505	\$1,401	\$1,324
	43 - 50		13000	\$750	\$1,757	\$1,594	\$1,481	\$1,400
	4 - 8	Premium	6500	\$750	\$1,204	\$1,087	\$1,020	\$962
10.5	9 - 16		6500	\$750	\$1,269	\$1,146	\$1,075	\$1,013
	17 - 24		6500	\$750	\$1,421	\$1,285	\$1,201	\$1,133
	25 - 32		6500	\$750	\$1,506	\$1,363	\$1,272	\$1,201
	33 - 40		13000	\$750	\$1,661	\$1,505	\$1,401	\$1,324
	41 - 50		13000	\$750	\$1,757	\$1,594	\$1,481	\$1,400
12	4 - 8	Basic	6500	\$750	\$1,274	\$1,150	\$1,080	\$1,018
	9 - 12		6500	\$750	\$1,339	\$1,209	\$1,135	\$1,069
	13 - 18		6500	\$750	\$1,412	\$1,276	\$1,195	\$1,127
	19 - 24		6500	\$750	\$1,491	\$1,348	\$1,261	\$1,189
	25 - 30		6500	\$750	\$1,576	\$1,426	\$1,332	\$1,257
12	31 - 36		13000	\$750	\$1,660	\$1,504	\$1,402	\$1,324
	37 - 42		13000	\$750	\$1,731	\$1,568	\$1,461	\$1,380
	43 - 50		13000	\$750	\$1,827	\$1,657	\$1,541	\$1,456

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.4 Current Rates and Charges, (Cont'd.)

B. Converged Voice + VPN, (Cont'd.)

All rates are applied per service location:

1. T1 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
12	4 - 8	Premium	6500	\$750	\$1,274	\$1,150	\$1,080	\$1,018
	9 - 16		6500	\$750	\$1,339	\$1,209	\$1,135	\$1,069
	17 - 24		6500	\$750	\$1,491	\$1,348	\$1,261	\$1,189
	25 - 32		6500	\$750	\$1,576	\$1,426	\$1,332	\$1,257
	33 - 40		13000	\$750	\$1,731	\$1,568	\$1,461	\$1,380
	41 - 50		13000	\$750	\$1,827	\$1,657	\$1,541	\$1,456

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.4 Current Rates and Charges, (Cont'd.)

B. Converged Voice + VPN, (Cont'd.)

All rates are applied per service location:

2. Ethernet Provisioning

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge						
					12 Months	24 Months	36 Months	60 Months			
2	4 - 8	Basic	6500	\$750	\$544	\$493	\$459	\$434			
	9 - 15				\$609	\$552	\$514	\$485			
2	4 - 10	Premium	6500	\$750	\$544	\$493	\$459	\$434			
4	4 - 8	Basic	6500	\$750	\$704	\$637	\$595	\$562			
	9 - 15				\$769	\$696	\$650	\$613			
	16 - 21				\$921	\$835	\$776	\$733			
	22 - 30				\$1,006	\$913	\$847	\$801			
4	4 - 10	Premium	6500	\$750	\$704	\$637	\$595	\$562			
	11 - 20				\$921	\$835	\$776	\$733			
6	4 - 8	Basic	6500	\$750	\$864	\$781	\$731	\$690			
	9 - 15				\$929	\$840	\$786	\$741			
	16 - 21				\$1,081	\$979	\$912	\$861			
	22 - 30				\$1,166	\$1,057	\$983	\$929			
	31 - 37		13000	\$750	\$1,250	\$1,135	\$1,053	\$996			
	38 - 45				\$1,321	\$1,199	\$1,112	\$1,052			
	4 - 10				Premium	6500	\$750	\$864	\$781	\$731	\$690
	11 - 20							\$1,081	\$979	\$912	\$861
8	21 - 30	Basic	6500	\$750	\$1,166	\$1,057	\$983	\$929			
	4 - 8				\$1,024	\$925	\$867	\$818			
	9 - 15				\$1,089	\$984	\$922	\$869			
	16 - 21				\$1,241	\$1,123	\$1,048	\$989			
	22 - 30		6500	\$750	\$1,326	\$1,201	\$1,119	\$1,057			
	31 - 37				\$1,410	\$1,279	\$1,189	\$1,124			
	38 - 45				\$1,481	\$1,343	\$1,248	\$1,180			
	46 - 50				\$1,725	\$1,565	\$1,454	\$1,374			

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.4 Current Rates and Charges, (Cont'd.)

B. Converged Voice + VPN, (Cont'd.)

All rates are applied per service location:

2. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
8	4 - 10	Premium	6500	\$750	\$1,024	\$925	\$867	\$818
			6500	\$750	\$1,241	\$1,123	\$1,048	\$989
	21 - 30		6500	\$750	\$1,326	\$1,201	\$1,119	\$1,057
			13000	\$750	\$1,410	\$1,279	\$1,189	\$1,124
10	4 - 8	Basic	6500	\$750	\$1,184	\$1,069	\$1,003	\$946
			6500	\$750	\$1,249	\$1,128	\$1,058	\$997
	16 - 21		6500	\$750	\$1,401	\$1,267	\$1,184	\$1,117
			6500	\$750	\$1,486	\$1,345	\$1,255	\$1,185
	31 - 37		13000	\$750	\$1,570	\$1,423	\$1,325	\$1,252
			13000	\$750	\$1,641	\$1,487	\$1,384	\$1,308
	46 - 50		13000	\$750	\$1,737	\$1,576	\$1,464	\$1,384
			6500	\$750	\$1,184	\$1,069	\$1,003	\$946
10	4 - 10	Premium	6500	\$750	\$1,401	\$1,267	\$1,184	\$1,117
			6500	\$750	\$1,486	\$1,345	\$1,255	\$1,185
	21 - 30		6500	\$750	\$1,570	\$1,423	\$1,325	\$1,252
			13000	\$750	\$1,737	\$1,576	\$1,464	\$1,384
	41 - 50		6500	\$750	\$1,404	\$1,267	\$1,190	\$1,122
			6500	\$750	\$1,469	\$1,326	\$1,245	\$1,173
	16 - 21		6500	\$750	\$1,621	\$1,465	\$1,371	\$1,293
			6500	\$750	\$1,706	\$1,543	\$1,442	\$1,361
15	4 - 8	Basic	6500	\$750	\$1,790	\$1,621	\$1,512	\$1,428
			13000	\$750	\$1,861	\$1,685	\$1,571	\$1,484
	46 - 50		13000	\$750	\$1,957	\$1,774	\$1,651	\$1,560
			6500	\$750	\$1,404	\$1,267	\$1,190	\$1,122
	11 - 20		6500	\$750	\$1,621	\$1,465	\$1,371	\$1,293
			6500	\$750	\$1,706	\$1,543	\$1,442	\$1,361
	21 - 30		6500	\$750	\$1,790	\$1,621	\$1,512	\$1,428
			13000	\$750	\$1,957	\$1,774	\$1,651	\$1,560

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.4 Current Rates and Charges, (Cont'd.)

B. Converged Voice + VPN, (Cont'd.)

All rates are applied per service location:

2. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
20	4 - 8	Basic	6500	\$750	\$1,629	\$1,469	\$1,382	\$1,302
			6500	\$750	\$1,694	\$1,528	\$1,437	\$1,353
	16 - 21		6500	\$750	\$1,846	\$1,667	\$1,563	\$1,473
	22 - 30		6500	\$750	\$1,931	\$1,745	\$1,634	\$1,541
	31 - 37		13000	\$750	\$2,015	\$1,823	\$1,704	\$1,608
	38 - 45		13000	\$750	\$2,086	\$1,887	\$1,763	\$1,664
20	4 - 10	Premium	6500	\$750	\$1,629	\$1,469	\$1,382	\$1,302
			6500	\$750	\$1,846	\$1,667	\$1,563	\$1,473
	21 - 30		6500	\$750	\$1,931	\$1,745	\$1,634	\$1,541
	31 - 40		13000	\$750	\$2,015	\$1,823	\$1,704	\$1,608
	41 - 50		13000	\$750	\$2,182	\$1,976	\$1,843	\$1,740
	25	4 - 8	Basic	6500	\$750	\$1,849	\$1,667	\$1,569
25	9 - 15		6500	\$750	\$1,914	\$1,726	\$1,624	\$1,529
			6500	\$750	\$2,066	\$1,865	\$1,750	\$1,649
	16 - 21		6500	\$750	\$2,066	\$1,865	\$1,750	\$1,649
	22 - 30		6500	\$750	\$2,151	\$1,943	\$1,821	\$1,717
	31 - 37		13000	\$750	\$2,235	\$2,021	\$1,891	\$1,784
	38 - 45		13000	\$750	\$2,306	\$2,085	\$1,950	\$1,840
25	4 - 10	Premium	6500	\$750	\$1,849	\$1,667	\$1,569	\$1,478
			6500	\$750	\$2,066	\$1,865	\$1,750	\$1,649
	21 - 30		6500	\$750	\$2,151	\$1,943	\$1,821	\$1,717
	31 - 40		13000	\$750	\$2,235	\$2,021	\$1,891	\$1,784
	41 - 50		13000	\$750	\$2,402	\$2,174	\$2,030	\$1,916
	25	4 - 10	Premium	6500	\$750	\$1,849	\$1,667	\$1,569
25	11 - 20		6500	\$750	\$2,066	\$1,865	\$1,750	\$1,649
			6500	\$750	\$2,151	\$1,943	\$1,821	\$1,717
	21 - 30		6500	\$750	\$2,151	\$1,943	\$1,821	\$1,717
	31 - 40		13000	\$750	\$2,235	\$2,021	\$1,891	\$1,784
	41 - 50		13000	\$750	\$2,402	\$2,174	\$2,030	\$1,916
	25	4 - 10	Premium	6500	\$750	\$1,849	\$1,667	\$1,569
25	11 - 20		6500	\$750	\$2,066	\$1,865	\$1,750	\$1,649
			6500	\$750	\$2,151	\$1,943	\$1,821	\$1,717
	21 - 30		6500	\$750	\$2,151	\$1,943	\$1,821	\$1,717
	31 - 40		13000	\$750	\$2,235	\$2,021	\$1,891	\$1,784
	41 - 50		13000	\$750	\$2,402	\$2,174	\$2,030	\$1,916
	25	4 - 10	Premium	6500	\$750	\$1,849	\$1,667	\$1,569
25	11 - 20		6500	\$750	\$2,066	\$1,865	\$1,750	\$1,649
			6500	\$750	\$2,151	\$1,943	\$1,821	\$1,717
	21 - 30		6500	\$750	\$2,151	\$1,943	\$1,821	\$1,717
	31 - 40		13000	\$750	\$2,235	\$2,021	\$1,891	\$1,784
	41 - 50		13000	\$750	\$2,402	\$2,174	\$2,030	\$1,916
	25	4 - 10	Premium	6500	\$750	\$1,849	\$1,667	\$1,569

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.4 Current Rates and Charges, (Cont'd.)

B. Converged Voice + VPN, (Cont'd.)

All rates are applied per service location:

2. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
30	4 - 8	Basic	6500	\$750	\$2,074	\$1,870	\$1,760	\$1,658
			6500	\$750	\$2,139	\$1,929	\$1,815	\$1,709
	16 - 21		6500	\$750	\$2,291	\$2,068	\$1,941	\$1,829
			6500	\$750	\$2,376	\$2,146	\$2,012	\$1,897
	31 - 37		13000	\$750	\$2,460	\$2,224	\$2,082	\$1,964
			13000	\$750	\$2,531	\$2,288	\$2,141	\$2,020
46 - 50		13000	\$750	\$2,627	\$2,377	\$2,221	\$2,096	
		30	4 - 10	Premium	6500	\$750	\$2,074	\$1,870
6500	\$750				\$2,291	\$2,068	\$1,941	\$1,829
6500	\$750		\$2,376	\$2,146	\$2,012	\$1,897		
13000	\$750		\$2,460	\$2,224	\$2,082	\$1,964		
13000	\$750		\$2,627	\$2,377	\$2,221	\$2,096		
35	4 - 8		Basic	6500	\$750	\$2,294	\$2,068	\$1,947
		6500		\$750	\$2,359	\$2,127	\$2,002	\$1,885
	16 - 21		6500	\$750	\$2,511	\$2,266	\$2,128	\$2,005
			6500	\$750	\$2,596	\$2,344	\$2,199	\$2,073
	31 - 37		13000	\$750	\$2,680	\$2,422	\$2,269	\$2,140
			13000	\$750	\$2,751	\$2,486	\$2,328	\$2,196
46 - 50		13000	\$750	\$2,847	\$2,575	\$2,408	\$2,272	
		35	4 - 10	Premium	6500	\$750	\$2,294	\$2,068
6500	\$750				\$2,511	\$2,266	\$2,128	\$2,005
6500	\$750		\$2,596	\$2,344	\$2,199	\$2,073		
13000	\$750		\$2,680	\$2,422	\$2,269	\$2,140		
13000	\$750		\$2,847	\$2,575	\$2,408	\$2,272		
41 - 50			13000	\$750	\$2,847	\$2,575	\$2,408	\$2,272

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.4 Current Rates and Charges, (Cont'd.)

B. Converged Voice + VPN, (Cont'd.)

All rates are applied per service location:

2. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
40	4 - 8	Basic	6500	\$750	\$2,514	\$2,266	\$2,134	\$2,010
			6500	\$750	\$2,579	\$2,325	\$2,189	\$2,061
	16 - 21		6500	\$750	\$2,731	\$2,464	\$2,315	\$2,181
			6500	\$750	\$2,816	\$2,542	\$2,386	\$2,249
	31 - 37		13000	\$750	\$2,900	\$2,620	\$2,456	\$2,316
			13000	\$750	\$2,971	\$2,684	\$2,515	\$2,372
46 - 50		13000	\$750	\$3,067	\$2,773	\$2,595	\$2,448	
		40	4 - 10	Premium	6500	\$750	\$2,514	\$2,266
6500	\$750	\$2,731			\$2,464	\$2,315	\$2,181	
6500	\$750	\$2,816			\$2,542	\$2,386	\$2,249	
13000	\$750	\$2,900			\$2,620	\$2,456	\$2,316	
13000	\$750	\$3,067			\$2,773	\$2,595	\$2,448	
13000	\$750	\$3,292			\$2,975	\$2,786	\$2,628	
45	4 - 8	Basic	6500	\$750	\$2,739	\$2,468	\$2,325	\$2,190
			6500	\$750	\$2,804	\$2,527	\$2,380	\$2,241
	16 - 21		6500	\$750	\$2,956	\$2,666	\$2,506	\$2,361
			6500	\$750	\$3,041	\$2,744	\$2,577	\$2,429
	31 - 37		13000	\$750	\$3,125	\$2,822	\$2,647	\$2,496
			13000	\$750	\$3,196	\$2,886	\$2,706	\$2,552
46 - 50		13000	\$750	\$3,292	\$2,975	\$2,786	\$2,628	
		45	4 - 10	Premium	6500	\$750	\$2,739	\$2,468
6500	\$750	\$2,956			\$2,666	\$2,506	\$2,361	
6500	\$750	\$3,041			\$2,744	\$2,577	\$2,429	
13000	\$750	\$3,125			\$2,822	\$2,647	\$2,496	
13000	\$750	\$3,292			\$2,975	\$2,786	\$2,628	
13000	\$750	\$3,292			\$2,975	\$2,786	\$2,628	

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.4 Current Rates and Charges, (Cont'd.)

B. Converged Voice + VPN, (Cont'd.)

All rates are applied per service location:

2. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
50	4 - 8	Basic	6500	\$750	\$2,959	\$2,666	\$2,512	\$2,366
			6500	\$750	\$3,024	\$2,725	\$2,567	\$2,417
	16 - 21		6500	\$750	\$3,176	\$2,864	\$2,693	\$2,537
	22 - 30		6500	\$750	\$3,261	\$2,942	\$2,764	\$2,605
	31 - 37		13000	\$750	\$3,345	\$3,020	\$2,834	\$2,672
	38 - 45		13000	\$750	\$3,416	\$3,084	\$2,893	\$2,728
50	4 - 10	Premium	6500	\$750	\$2,959	\$2,666	\$2,512	\$2,366
			6500	\$750	\$3,176	\$2,864	\$2,693	\$2,537
	21 - 30		6500	\$750	\$3,261	\$2,942	\$2,764	\$2,605
	31 - 40		13000	\$750	\$3,345	\$3,020	\$2,834	\$2,672
	41 - 50		13000	\$750	\$3,512	\$3,173	\$2,973	\$2,804

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.4 Current Rates and Charges, (Cont'd.)

B. Converged Voice + VPN, (Cont'd.)

All rates are applied per service location:

3. Transport

Bandwidth (Mbps)	Nonrecurring Charge	Monthly Recurring Charge			
		12 Months	24 Months	36 Months	60 Months
T1	\$0	\$85	\$77	\$72	\$68
DS3	\$0	\$325	\$293	\$276	\$260
OC3	\$0	\$915	\$824	\$778	\$732
OC12	\$0	\$1,755	\$1,580	\$1,492	\$1,404
OC48	\$0	\$6,000	\$5,400	\$5,100	\$4,800
Ethernet 10 Mbps	\$0	\$325	\$293	\$276	\$260
Ethernet 100 Mbps	\$0	\$325	\$293	\$276	\$260
Ethernet 1 Gbps	\$0	\$700*	\$630*	\$595*	\$560*

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Ethernet 1 Gbps	\$0	\$500	\$450	\$425	\$400
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*These rates are grandfathered and are only available to existing Customers of record as of August 13, 2013.

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.4 Current Rates and Charges, (Cont'd.)

B. Converged Voice + VPN, (Cont'd.)

All rates are applied per service location:

3. Transport

Bandwidth (Mbps)	Nonrecurring Charge	Monthly Recurring Charge			
		12 Months	24 Months	36 Months	60 Months
T1	\$0	\$85	\$77	\$72	\$68
DS3	\$0	\$325	\$293	\$276	\$260
OC3	\$0	\$915	\$824	\$778	\$732
OC12	\$0	\$1,755	\$1,580	\$1,492	\$1,404
OC48	\$0	\$6,000	\$5,400	\$5,100	\$4,800
Ethernet 10 Mbps	\$0	\$325	\$293	\$276	\$260
Ethernet 100 Mbps	\$0	\$325	\$293	\$276	\$260
Ethernet 1 Gbps	\$0	\$700	\$630	\$595	\$560

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access

All rates are applied per service location:

1. T1 Provisioning

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
1.5	4 - 8	Basic	6500	\$500	\$590	\$534	\$499	\$470
	9 - 12				\$655	\$593	\$553	\$522
1.5	4 - 8	Premium	6500	\$500	\$590	\$534	\$499	\$470
3	4 - 8	Basic	6500	\$750	\$716	\$648	\$605	\$571
	9 - 12				\$781	\$707	\$660	\$623
	13 - 18				\$854	\$774	\$720	\$680
	19 - 24				\$933	\$846	\$786	\$743
	3				4 - 8	Premium	6500	\$750
4.5	9 - 16	Basic	6500	\$750	\$781	\$707	\$660	\$623
	4 - 8				\$852	\$770	\$721	\$680
	9 - 12				\$917	\$830	\$776	\$732
	13 - 18				\$990	\$896	\$836	\$789
	19 - 24				\$1,069	\$969	\$902	\$852
	25 - 30				\$1,154	\$1,046	\$973	\$919
	31 - 36				\$1,238	\$1,124	\$1,043	\$986
4.5	4 - 8	Premium	6500	\$750	\$852	\$770	\$721	\$680
	9 - 16				\$917	\$830	\$776	\$732
	17 - 24				\$1,069	\$969	\$902	\$852
	6*				4 - 8	Basic	6500	\$750
9 - 12	\$1,054	\$952	\$891	\$841				
13 - 18	\$1,126	\$1,019	\$952	\$898				
19 - 24	\$1,205	\$1,091	\$1,018	\$961				
25 - 30	\$1,290	\$1,169	\$1,088	\$1,028				
6*	31 - 36	Basic	13000	\$750	\$1,375	\$1,247	\$1,159	\$1,095
	37 - 42				\$1,445	\$1,311	\$1,218	\$1,151
	43 - 50				\$1,542	\$1,400	\$1,298	\$1,227

* T1 provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

1. T1 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
6*	4 - 8	Premium	6500	\$750	\$988	\$893	\$837	\$789
			6500	\$750	\$1,054	\$952	\$891	\$841
	17 - 24		6500	\$750	\$1,205	\$1,091	\$1,018	\$961
	25 - 32		6500	\$750	\$1,290	\$1,169	\$1,088	\$1,028
7.5	4 - 8	Basic	6500	\$750	\$1,126	\$1,017	\$954	\$899
			6500	\$750	\$1,192	\$1,076	\$1,009	\$951
	13 - 18		6500	\$750	\$1,264	\$1,143	\$1,069	\$1,008
	19 - 24		6500	\$750	\$1,343	\$1,215	\$1,135	\$1,071
	25 - 30		6500	\$750	\$1,428	\$1,293	\$1,206	\$1,138
	31 - 36		13000	\$750	\$1,513	\$1,371	\$1,276	\$1,205
	37 - 42		13000	\$750	\$1,583	\$1,435	\$1,335	\$1,261
	43 - 50		13000	\$750	\$1,680	\$1,524	\$1,415	\$1,337
7.5	4 - 8	Premium	6500	\$750	\$1,126	\$1,017	\$954	\$899
			6500	\$750	\$1,192	\$1,076	\$1,009	\$951
	17 - 24		6500	\$750	\$1,343	\$1,215	\$1,135	\$1,071
	25 - 32		6500	\$750	\$1,428	\$1,293	\$1,206	\$1,138
	33 - 40		13000	\$750	\$1,583	\$1,435	\$1,335	\$1,261
9	4 - 8	Basic	6500	\$750	\$1,262	\$1,139	\$1,070	\$1,009
			6500	\$750	\$1,328	\$1,199	\$1,125	\$1,060
	13 - 18		6500	\$750	\$1,400	\$1,265	\$1,185	\$1,118
	19 - 24		6500	\$750	\$1,479	\$1,338	\$1,251	\$1,180
	25 - 30		6500	\$750	\$1,564	\$1,416	\$1,322	\$1,247
	31 - 36		13000	\$750	\$1,649	\$1,493	\$1,392	\$1,315
	37 - 42		13000	\$750	\$1,719	\$1,558	\$1,451	\$1,370
43 - 50		13000	\$750	\$1,816	\$1,646	\$1,531	\$1,447	

* T1 provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

1. T1 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
9	4 - 8	Premium	6500	\$750	\$1,262	\$1,139	\$1,070	\$1,009
			6500	\$750	\$1,328	\$1,199	\$1,125	\$1,060
	17 - 24		6500	\$750	\$1,479	\$1,338	\$1,251	\$1,180
	25 - 32		6500	\$750	\$1,564	\$1,416	\$1,322	\$1,247
	33 - 40		13000	\$750	\$1,719	\$1,558	\$1,451	\$1,370
	41 - 50		13000	\$750	\$1,816	\$1,646	\$1,531	\$1,447
10.5	4 - 8	Basic	6500	\$750	\$1,379	\$1,244	\$1,169	\$1,101
			6500	\$750	\$1,444	\$1,304	\$1,223	\$1,153
	13 - 18		6500	\$750	\$1,516	\$1,370	\$1,284	\$1,210
	19 - 24		6500	\$750	\$1,596	\$1,443	\$1,350	\$1,273
	25 - 30		6500	\$750	\$1,680	\$1,520	\$1,420	\$1,340
	31 - 36		13000	\$750	\$1,765	\$1,598	\$1,491	\$1,407
	37 - 42		13000	\$750	\$1,836	\$1,663	\$1,550	\$1,463
	43 - 50		13000	\$750	\$1,932	\$1,751	\$1,630	\$1,539
10.5	4 - 8	Premium	6500	\$750	\$1,379	\$1,244	\$1,169	\$1,101
			6500	\$750	\$1,444	\$1,304	\$1,223	\$1,153
	17 - 24		6500	\$750	\$1,596	\$1,443	\$1,350	\$1,273
	25 - 32		6500	\$750	\$1,680	\$1,520	\$1,420	\$1,340
	33 - 40		13000	\$750	\$1,836	\$1,663	\$1,550	\$1,463
	41 - 50		13000	\$750	\$1,932	\$1,751	\$1,630	\$1,539

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

1. T1 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
12	4 - 8	Basic	6500	\$750	\$1,461	\$1,318	\$1,240	\$1,167
			6500	\$750	\$1,526	\$1,378	\$1,294	\$1,219
	13 - 18	6500	\$750	\$1,599	\$1,444	\$1,354	\$1,276	
	19 - 24	6500	\$750	\$1,678	\$1,517	\$1,420	\$1,339	
	25 - 30	6500	\$750	\$1,763	\$1,595	\$1,491	\$1,406	
12	4 - 8	Premium	6500	\$750	\$1,461	\$1,318	\$1,240	\$1,167
			6500	\$750	\$1,526	\$1,378	\$1,294	\$1,219
	17 - 24	6500	\$750	\$1,678	\$1,517	\$1,420	\$1,339	
	25 - 32	6500	\$750	\$1,763	\$1,595	\$1,491	\$1,406	
	33 - 40	13000	\$750	\$1,918	\$1,737	\$1,620	\$1,529	
41 - 50	13000	\$750	\$2,014	\$1,825	\$1,701	\$1,605		

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

2. DS3 Provisioning

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
3	4 - 8	Basic	6500	\$750	\$716	\$648	\$605	\$571
			6500	\$750	\$781	\$707	\$660	\$623
	13 - 18		6500	\$750	\$854	\$774	\$720	\$680
			6500	\$750	\$933	\$846	\$786	\$743
3	4 - 8	Premium	6500	\$750	\$716	\$648	\$605	\$571
			6500	\$750	\$781	\$707	\$660	\$623
6	4 - 8	Basic	6500	\$750	\$988	\$893	\$837	\$789
			6500	\$750	\$1,054	\$952	\$891	\$841
	9 - 12		6500	\$750	\$1,126	\$1,019	\$952	\$898
			6500	\$750	\$1,205	\$1,091	\$1,018	\$961
	25 - 30		6500	\$750	\$1,290	\$1,169	\$1,088	\$1,028
			13000	\$750	\$1,375	\$1,247	\$1,159	\$1,095
	37 - 42		13000	\$750	\$1,445	\$1,311	\$1,218	\$1,151
			13000	\$750	\$1,542	\$1,400	\$1,298	\$1,227
6	4 - 8	Premium	6500	\$750	\$988	\$893	\$837	\$789
			6500	\$750	\$1,054	\$952	\$891	\$841
	17 - 24		6500	\$750	\$1,205	\$1,091	\$1,018	\$961
			6500	\$750	\$1,290	\$1,169	\$1,088	\$1,028
9	4 - 8	Basic	6500	\$750	\$1,262	\$1,139	\$1,070	\$1,009
			6500	\$750	\$1,328	\$1,199	\$1,125	\$1,060
	13 - 18		6500	\$750	\$1,400	\$1,265	\$1,185	\$1,118
			6500	\$750	\$1,479	\$1,338	\$1,251	\$1,180
	25 - 30		6500	\$750	\$1,564	\$1,416	\$1,322	\$1,247
			13000	\$750	\$1,649	\$1,493	\$1,392	\$1,315
37 - 42		13000	\$750	\$1,719	\$1,558	\$1,451	\$1,370	
43 - 50		13000	\$750	\$1,816	\$1,646	\$1,531	\$1,447	

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

2. DS3 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
9	4 - 8	Premium	6500	\$750	\$1,262	\$1,139	\$1,070	\$1,009
	9 - 16		6500	\$750	\$1,328	\$1,199	\$1,125	\$1,060
	17 - 24		6500	\$750	\$1,479	\$1,338	\$1,251	\$1,180
	25 - 32		6500	\$750	\$1,564	\$1,416	\$1,322	\$1,247
	33 - 40		13000	\$750	\$1,719	\$1,558	\$1,451	\$1,370
12	41 - 50		13000	\$750	\$1,816	\$1,646	\$1,531	\$1,447
	4 - 8	Basic	6500	\$750	\$1,461	\$1,318	\$1,240	\$1,167
	9 - 12		6500	\$750	\$1,526	\$1,378	\$1,294	\$1,219
	13 - 18		6500	\$750	\$1,599	\$1,444	\$1,354	\$1,276
	19 - 24		6500	\$750	\$1,678	\$1,517	\$1,420	\$1,339
	25 - 30		6500	\$750	\$1,763	\$1,595	\$1,491	\$1,406
	31 - 36		13000	\$750	\$1,848	\$1,672	\$1,562	\$1,473
	37 - 42		13000	\$750	\$1,918	\$1,737	\$1,620	\$1,529
	43 - 50		13000	\$750	\$2,014	\$1,825	\$1,701	\$1,605
	4 - 8	Premium	6500	\$750	\$1,461	\$1,318	\$1,240	\$1,167
12	9 - 16		6500	\$750	\$1,526	\$1,378	\$1,294	\$1,219
	17 - 24		6500	\$750	\$1,678	\$1,517	\$1,420	\$1,339
	25 - 32		6500	\$750	\$1,763	\$1,595	\$1,491	\$1,406
	33 - 40		13000	\$750	\$1,918	\$1,737	\$1,620	\$1,529
	41 - 50		13000	\$750	\$2,014	\$1,825	\$1,701	\$1,605
15	4 - 8	Basic	6500	\$750	\$1,618	\$1,460	\$1,372	\$1,293
	9 - 12		6500	\$750	\$1,684	\$1,519	\$1,427	\$1,345
	13 - 18		6500	\$750	\$1,756	\$1,586	\$1,487	\$1,402
	19 - 24		6500	\$750	\$1,835	\$1,658	\$1,553	\$1,465
	25 - 30		6500	\$750	\$1,920	\$1,736	\$1,624	\$1,532
	31 - 36		13000	\$750	\$2,005	\$1,814	\$1,694	\$1,599
	37 - 42		13000	\$750	\$2,075	\$1,878	\$1,753	\$1,655
	43 - 50		13000	\$750	\$2,172	\$1,967	\$1,833	\$1,731

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

2. DS3 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
15	4 - 8	Premium	6500	\$750	\$1,618	\$1,460	\$1,372	\$1,293
	9 - 16		6500	\$750	\$1,684	\$1,519	\$1,427	\$1,345
	17 - 24		6500	\$750	\$1,835	\$1,658	\$1,553	\$1,465
	25 - 32		6500	\$750	\$1,920	\$1,736	\$1,624	\$1,532
	33 - 40		13000	\$750	\$2,075	\$1,878	\$1,753	\$1,655
18	41 - 50		13000	\$750	\$2,172	\$1,967	\$1,833	\$1,731
	4 - 8	Basic	6500	\$750	\$1,772	\$1,598	\$1,504	\$1,416
	9 - 12		6500	\$750	\$1,837	\$1,657	\$1,558	\$1,468
	13 - 18		6500	\$750	\$1,910	\$1,724	\$1,619	\$1,525
	19 - 24		6500	\$750	\$1,989	\$1,796	\$1,685	\$1,588
	25 - 30		6500	\$750	\$2,074	\$1,874	\$1,755	\$1,655
	31 - 36		13000	\$750	\$2,159	\$1,952	\$1,826	\$1,722
	37 - 42		13000	\$750	\$2,229	\$2,016	\$1,885	\$1,778
	43 - 50		13000	\$750	\$2,325	\$2,105	\$1,965	\$1,854
	4 - 8	Premium	6500	\$750	\$1,772	\$1,598	\$1,504	\$1,416
18	9 - 16		6500	\$750	\$1,837	\$1,657	\$1,558	\$1,468
	17 - 24		6500	\$750	\$1,989	\$1,796	\$1,685	\$1,588
	25 - 32		6500	\$750	\$2,074	\$1,874	\$1,755	\$1,655
	33 - 40		13000	\$750	\$2,229	\$2,016	\$1,885	\$1,778
	41 - 50		13000	\$750	\$2,325	\$2,105	\$1,965	\$1,854
	4 - 8	Basic	6500	\$750	\$1,942	\$1,751	\$1,648	\$1,552
	9 - 12		6500	\$750	\$2,008	\$1,811	\$1,703	\$1,604
	13 - 18		6500	\$750	\$2,080	\$1,877	\$1,763	\$1,661
	19 - 24		6500	\$750	\$2,159	\$1,950	\$1,829	\$1,724
	25 - 30		6500	\$750	\$2,244	\$2,027	\$1,900	\$1,791
21	31 - 36		13000	\$750	\$2,329	\$2,105	\$1,970	\$1,858
	37 - 42		13000	\$750	\$2,399	\$2,170	\$2,029	\$1,914
	43 - 50		13000	\$750	\$2,496	\$2,258	\$2,109	\$1,990

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

2. DS3 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
21	4 - 8	Premium	6500	\$750	\$1,942	\$1,751	\$1,648	\$1,552
			6500	\$750	\$2,008	\$1,811	\$1,703	\$1,604
	17 - 24		6500	\$750	\$2,159	\$1,950	\$1,829	\$1,724
	25 - 32		6500	\$750	\$2,244	\$2,027	\$1,900	\$1,791
	33 - 40		13000	\$750	\$2,399	\$2,170	\$2,029	\$1,914
24	4 - 8	Basic	6500	\$750	\$2,496	\$2,258	\$2,109	\$1,990
			6500	\$750	\$2,099	\$1,892	\$1,781	\$1,678
	9 - 12		6500	\$750	\$2,164	\$1,952	\$1,836	\$1,729
	13 - 18		6500	\$750	\$2,237	\$2,019	\$1,896	\$1,787
	19 - 24		6500	\$750	\$2,316	\$2,091	\$1,962	\$1,849
	25 - 30		6500	\$750	\$2,401	\$2,169	\$2,033	\$1,917
	31 - 36		13000	\$750	\$2,486	\$2,246	\$2,103	\$1,984
	37 - 42		13000	\$750	\$2,556	\$2,311	\$2,162	\$2,040
	43 - 50		13000	\$750	\$2,652	\$2,399	\$2,242	\$2,116
	24	4 - 8	Premium	6500	\$750	\$2,099	\$1,892	\$1,781
6500				\$750	\$2,164	\$1,952	\$1,836	\$1,729
17 - 24			6500	\$750	\$2,316	\$2,091	\$1,962	\$1,849
25 - 32			6500	\$750	\$2,401	\$2,169	\$2,033	\$1,917
33 - 40			13000	\$750	\$2,556	\$2,311	\$2,162	\$2,040
27	4 - 8	Basic	13000	\$750	\$2,652	\$2,399	\$2,242	\$2,116
			6500	\$750	\$2,261	\$2,038	\$1,919	\$1,807
	9 - 12		6500	\$750	\$2,327	\$2,097	\$1,974	\$1,859
	13 - 18		6500	\$750	\$2,399	\$2,164	\$2,034	\$1,916
	19 - 24		6500	\$750	\$2,478	\$2,236	\$2,100	\$1,979
	25 - 30		6500	\$750	\$2,563	\$2,314	\$2,171	\$2,046
	31 - 36		13000	\$750	\$2,648	\$2,392	\$2,241	\$2,113
37 - 42		13000	\$750	\$2,718	\$2,456	\$2,300	\$2,169	
43 - 50		13000	\$750	\$2,815	\$2,545	\$2,380	\$2,245	

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

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4.21.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

2. DS3 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
27	4 - 8	Premium	6500	\$750	\$2,261	\$2,038	\$1,919	\$1,807
			6500	\$750	\$2,327	\$2,097	\$1,974	\$1,859
	17 - 24	6500	\$750	\$2,478	\$2,236	\$2,100	\$1,979	
	25 - 32	6500	\$750	\$2,563	\$2,314	\$2,171	\$2,046	
	33 - 40	13000	\$750	\$2,718	\$2,456	\$2,300	\$2,169	
30	4 - 8	Basic	6500	\$750	\$2,815	\$2,545	\$2,380	\$2,245
			6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
	9 - 12	6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989	
	13 - 18	6500	\$750	\$2,561	\$2,310	\$2,172	\$2,046	
	19 - 24	6500	\$750	\$2,640	\$2,383	\$2,238	\$2,109	
	25 - 30	6500	\$750	\$2,725	\$2,461	\$2,309	\$2,176	
	31 - 36	13000	\$750	\$2,810	\$2,538	\$2,380	\$2,243	
	37 - 42	13000	\$750	\$2,880	\$2,603	\$2,438	\$2,299	
	43 - 50	13000	\$750	\$2,976	\$2,691	\$2,519	\$2,375	
	30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058
6500				\$750	\$2,488	\$2,244	\$2,112	\$1,989
17 - 24		6500	\$750	\$2,640	\$2,383	\$2,238	\$2,109	
25 - 32		6500	\$750	\$2,725	\$2,461	\$2,309	\$2,176	
33 - 40		13000	\$750	\$2,880	\$2,603	\$2,438	\$2,299	
41 - 50		13000	\$750	\$2,976	\$2,691	\$2,519	\$2,375	
4 - 8		Basic	6500	\$750	\$2,580	\$2,325	\$2,190	\$2,063
			6500	\$750	\$2,646	\$2,385	\$2,244	\$2,114
13 - 18		6500	\$750	\$2,718	\$2,451	\$2,305	\$2,172	
19 - 24		6500	\$750	\$2,797	\$2,524	\$2,371	\$2,234	
25 - 30	6500	\$750	\$2,882	\$2,602	\$2,441	\$2,301		
31 - 36	13000	\$750	\$2,967	\$2,679	\$2,512	\$2,369		
37 - 42	13000	\$750	\$3,037	\$2,744	\$2,571	\$2,424		
43 - 50	13000	\$750	\$3,134	\$2,832	\$2,651	\$2,501		

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

2. DS3 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge				
					12 Months	24 Months	36 Months	60 Months	
33	4 - 8	Premium	6500	\$750	\$2,580	\$2,325	\$2,190	\$2,063	
			6500	\$750	\$2,646	\$2,385	\$2,244	\$2,114	
	17 - 24		6500	\$750	\$2,797	\$2,524	\$2,371	\$2,234	
	25 - 32		6500	\$750	\$2,882	\$2,602	\$2,441	\$2,301	
	33 - 40		13000	\$750	\$3,037	\$2,744	\$2,571	\$2,424	
36	4 - 8	Basic	6500	\$750	\$2,742	\$2,471	\$2,328	\$2,192	
			6500	\$750	\$2,807	\$2,530	\$2,383	\$2,244	
	13 - 18		6500	\$750	\$2,880	\$2,597	\$2,443	\$2,301	
	19 - 24		6500	\$750	\$2,959	\$2,669	\$2,509	\$2,364	
	25 - 30		6500	\$750	\$3,044	\$2,747	\$2,580	\$2,431	
	31 - 36		13000	\$750	\$3,129	\$2,825	\$2,650	\$2,498	
	37 - 42		13000	\$750	\$3,199	\$2,889	\$2,709	\$2,554	
	43 - 50		13000	\$750	\$3,295	\$2,978	\$2,789	\$2,630	
	36	4 - 8	Premium	6500	\$750	\$2,742	\$2,471	\$2,328	\$2,192
				6500	\$750	\$2,807	\$2,530	\$2,383	\$2,244
17 - 24			6500	\$750	\$2,959	\$2,669	\$2,509	\$2,364	
25 - 32			6500	\$750	\$3,044	\$2,747	\$2,580	\$2,431	
33 - 40			13000	\$750	\$3,199	\$2,889	\$2,709	\$2,554	
39	4 - 8	Basic	6500	\$750	\$3,295	\$2,978	\$2,789	\$2,630	
			6500	\$750	\$2,899	\$2,612	\$2,462	\$2,318	
	9 - 12		6500	\$750	\$2,965	\$2,672	\$2,516	\$2,369	
	13 - 18		6500	\$750	\$3,037	\$2,738	\$2,577	\$2,427	
	19 - 24		6500	\$750	\$3,116	\$2,811	\$2,643	\$2,489	
	25 - 30		6500	\$750	\$3,201	\$2,888	\$2,713	\$2,557	
	31 - 36		13000	\$750	\$3,286	\$2,966	\$2,784	\$2,624	
	37 - 42		13000	\$750	\$3,356	\$3,031	\$2,843	\$2,680	
			13000	\$750	\$3,453	\$3,119	\$2,923	\$2,756	

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

2. DS3 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
39	4 - 8	Premium	6500	\$750	\$2,899	\$2,612	\$2,462	\$2,318
	9 - 16		6500	\$750	\$2,965	\$2,672	\$2,516	\$2,369
	17 - 24		6500	\$750	\$3,116	\$2,811	\$2,643	\$2,489
	25 - 32		6500	\$750	\$3,201	\$2,888	\$2,713	\$2,557
	33 - 40		13000	\$750	\$3,356	\$3,031	\$2,843	\$2,680
42	41 - 50		13000	\$750	\$3,453	\$3,119	\$2,923	\$2,756
	4 - 8	Basic	6500	\$750	\$3,061	\$2,758	\$2,599	\$2,447
	9 - 12		6500	\$750	\$3,126	\$2,818	\$2,654	\$2,499
	13 - 18		6500	\$750	\$3,199	\$2,885	\$2,714	\$2,556
	19 - 24		6500	\$750	\$3,278	\$2,957	\$2,780	\$2,619
	25 - 30		6500	\$750	\$3,363	\$3,035	\$2,851	\$2,686
	31 - 36		13000	\$750	\$3,448	\$3,112	\$2,921	\$2,753
	37 - 42		13000	\$750	\$3,518	\$3,177	\$2,980	\$2,809
	43 - 50		13000	\$750	\$3,614	\$3,265	\$3,060	\$2,885
	4 - 8	Premium	6500	\$750	\$3,061	\$2,758	\$2,599	\$2,447
42	9 - 16		6500	\$750	\$3,126	\$2,818	\$2,654	\$2,499
	17 - 24		6500	\$750	\$3,278	\$2,957	\$2,780	\$2,619
	25 - 32		6500	\$750	\$3,363	\$3,035	\$2,851	\$2,686
	33 - 40		13000	\$750	\$3,518	\$3,177	\$2,980	\$2,809
	41 - 50		13000	\$750	\$3,614	\$3,265	\$3,060	\$2,885

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

2. DS3 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
45	4 - 8	Basic	6500	\$750	\$3,223	\$2,904	\$2,737	\$2,577
			6500	\$750	\$3,289	\$2,963	\$2,791	\$2,629
	13 - 18	6500	\$750	\$3,361	\$3,030	\$2,852	\$2,686	
	19 - 24	6500	\$750	\$3,440	\$3,102	\$2,918	\$2,749	
	25 - 30	6500	\$750	\$3,525	\$3,180	\$2,988	\$2,816	
	31 - 36	13000	\$750	\$3,610	\$3,258	\$3,059	\$2,883	
	37 - 42	13000	\$750	\$3,680	\$3,322	\$3,118	\$2,939	
	43 - 50	13000	\$750	\$3,777	\$3,411	\$3,198	\$3,015	
45	4 - 8	Premium	6500	\$750	\$3,223	\$2,904	\$2,737	\$2,577
			6500	\$750	\$3,289	\$2,963	\$2,791	\$2,629
	17 - 24	6500	\$750	\$3,440	\$3,102	\$2,918	\$2,749	
	25 - 32	6500	\$750	\$3,525	\$3,180	\$2,988	\$2,816	
	33 - 40	13000	\$750	\$3,680	\$3,322	\$3,118	\$2,939	
	41 - 50	13000	\$750	\$3,777	\$3,411	\$3,198	\$3,015	

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
2	4 - 8	Basic	6500	\$750	\$625	\$566	\$528	\$498
	9 - 15		6500	\$750	\$690	\$625	\$582	\$550
2	4 - 10	Premium	6500	\$750	\$625	\$566	\$528	\$498
4	4 - 8	Basic	6500	\$750	\$807	\$729	\$683	\$644
	9 - 15		6500	\$750	\$872	\$789	\$737	\$695
	16 - 21		6500	\$750	\$1,024	\$928	\$863	\$815
4	22 - 30		6500	\$750	\$1,108	\$1,006	\$934	\$883
	4 - 10	Premium	6500	\$750	\$807	\$729	\$683	\$644
	11 - 20		6500	\$750	\$1,024	\$928	\$863	\$815
6	4 - 8	Basic	6500	\$750	\$988	\$893	\$837	\$789
	9 - 15		6500	\$750	\$1,054	\$952	\$891	\$841
	16 - 21		6500	\$750	\$1,205	\$1,091	\$1,018	\$961
	22 - 30		6500	\$750	\$1,290	\$1,169	\$1,088	\$1,028
6	31 - 37		13000	\$750	\$1,375	\$1,247	\$1,159	\$1,095
	38 - 45		13000	\$750	\$1,445	\$1,311	\$1,218	\$1,151
	4 - 10	Premium	6500	\$750	\$988	\$893	\$837	\$789
6	11 - 20		6500	\$750	\$1,205	\$1,091	\$1,018	\$961
	21 - 30		6500	\$750	\$1,290	\$1,169	\$1,088	\$1,028
	4 - 8	Basic	6500	\$750	\$1,172	\$1,058	\$993	\$936
	9 - 15		6500	\$750	\$1,237	\$1,117	\$1,047	\$987
8	16 - 21		6500	\$750	\$1,388	\$1,256	\$1,174	\$1,107
	22 - 30		6500	\$750	\$1,473	\$1,334	\$1,244	\$1,175
	31 - 37		13000	\$750	\$1,558	\$1,412	\$1,315	\$1,242
	38 - 45		13000	\$750	\$1,628	\$1,476	\$1,374	\$1,298
8	4 - 10	Premium	6500	\$750	\$1,172	\$1,058	\$993	\$936
	11 - 20		6500	\$750	\$1,388	\$1,256	\$1,174	\$1,107
	21 - 30		6500	\$750	\$1,473	\$1,334	\$1,244	\$1,175
	31 - 40		13000	\$750	\$1,558	\$1,412	\$1,315	\$1,242

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
10	4 - 8	Basic	6500	\$750	\$1,353	\$1,221	\$1,147	\$1,081
			6500	\$750	\$1,418	\$1,281	\$1,202	\$1,133
	16 - 21		6500	\$750	\$1,570	\$1,420	\$1,328	\$1,253
	22 - 30		6500	\$750	\$1,655	\$1,498	\$1,399	\$1,320
	31 - 37		13000	\$750	\$1,740	\$1,575	\$1,469	\$1,387
	38 - 45		13000	\$750	\$1,810	\$1,640	\$1,528	\$1,443
	46 - 50		13000	\$750	\$1,906	\$1,728	\$1,608	\$1,519
10	4 - 10	Premium	6500	\$750	\$1,353	\$1,221	\$1,147	\$1,081
			6500	\$750	\$1,570	\$1,420	\$1,328	\$1,253
	21 - 30		6500	\$750	\$1,655	\$1,498	\$1,399	\$1,320
	31 - 40		13000	\$750	\$1,740	\$1,575	\$1,469	\$1,387
	41 - 50		13000	\$750	\$1,906	\$1,728	\$1,608	\$1,519
15	4 - 8	Basic	6500	\$750	\$1,618	\$1,460	\$1,372	\$1,293
			6500	\$750	\$1,684	\$1,519	\$1,427	\$1,345
	16 - 21		6500	\$750	\$1,835	\$1,658	\$1,553	\$1,465
	22 - 30		6500	\$750	\$1,920	\$1,736	\$1,624	\$1,532
	31 - 37		13000	\$750	\$2,005	\$1,814	\$1,694	\$1,599
	38 - 45		13000	\$750	\$2,075	\$1,878	\$1,753	\$1,655
46 - 50		13000	\$750	\$2,172	\$1,967	\$1,833	\$1,731	
15	4 - 10	Premium	6500	\$750	\$1,618	\$1,460	\$1,372	\$1,293
			6500	\$750	\$1,835	\$1,658	\$1,553	\$1,465
	21 - 30		6500	\$750	\$1,920	\$1,736	\$1,624	\$1,532
	31 - 40		13000	\$750	\$2,005	\$1,814	\$1,694	\$1,599
41 - 50		13000	\$750	\$2,172	\$1,967	\$1,833	\$1,731	

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge				
					12 Months	24 Months	36 Months	60 Months	
20	4 - 8	Basic	6500	\$750	\$1,888	\$1,702	\$1,603	\$1,509	
			6500	\$750	\$1,953	\$1,762	\$1,657	\$1,561	
			6500	\$750	\$2,105	\$1,901	\$1,784	\$1,681	
	20	4 - 10	Premium	6500	\$750	\$2,190	\$1,978	\$1,854	\$1,748
				13000	\$750	\$2,275	\$2,056	\$1,925	\$1,815
				13000	\$750	\$2,345	\$2,121	\$1,984	\$1,871
				13000	\$750	\$2,441	\$2,209	\$2,064	\$1,947
25	4 - 8	Basic	6500	\$750	\$1,888	\$1,702	\$1,603	\$1,509	
			6500	\$750	\$2,105	\$1,901	\$1,784	\$1,681	
			6500	\$750	\$2,190	\$1,978	\$1,854	\$1,748	
	25	4 - 10	Premium	13000	\$750	\$2,190	\$1,978	\$1,854	\$1,748
				13000	\$750	\$2,275	\$2,056	\$1,925	\$1,815
				13000	\$750	\$2,441	\$2,209	\$2,064	\$1,947
				13000	\$750	\$2,441	\$2,209	\$2,064	\$1,947
25	4 - 8	Basic	6500	\$750	\$2,153	\$1,941	\$1,828	\$1,721	
			6500	\$750	\$2,219	\$2,000	\$1,882	\$1,773	
			6500	\$750	\$2,370	\$2,139	\$2,009	\$1,893	
	25	4 - 10	Premium	6500	\$750	\$2,455	\$2,217	\$2,079	\$1,960
				13000	\$750	\$2,540	\$2,295	\$2,150	\$2,027
				13000	\$750	\$2,610	\$2,359	\$2,209	\$2,083
				13000	\$750	\$2,707	\$2,448	\$2,289	\$2,159
25	4 - 10	Premium	6500	\$750	\$2,153	\$1,941	\$1,828	\$1,721	
			6500	\$750	\$2,370	\$2,139	\$2,009	\$1,893	
			6500	\$750	\$2,455	\$2,217	\$2,079	\$1,960	
			13000	\$750	\$2,540	\$2,295	\$2,150	\$2,027	
			13000	\$750	\$2,707	\$2,448	\$2,289	\$2,159	

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
30	4 - 8	Basic	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
	16 - 21		6500	\$750	\$2,640	\$2,383	\$2,238	\$2,109
	22 - 30		6500	\$750	\$2,725	\$2,461	\$2,309	\$2,176
	31 - 37		13000	\$750	\$2,810	\$2,538	\$2,380	\$2,243
	38 - 45		13000	\$750	\$2,880	\$2,603	\$2,438	\$2,299
	46 - 50		13000	\$750	\$2,976	\$2,691	\$2,519	\$2,375
	30	4 - 10	Premium	6500	\$750	\$2,423	\$2,184	\$2,058
6500				\$750	\$2,640	\$2,383	\$2,238	\$2,109
21 - 30			6500	\$750	\$2,725	\$2,461	\$2,309	\$2,176
31 - 40			13000	\$750	\$2,810	\$2,538	\$2,380	\$2,243
41 - 50			13000	\$750	\$2,976	\$2,691	\$2,519	\$2,375
35	4 - 8	Basic	6500	\$750	\$2,688	\$2,423	\$2,283	\$2,149
			6500	\$750	\$2,754	\$2,482	\$2,337	\$2,201
	16 - 21		6500	\$750	\$2,905	\$2,621	\$2,463	\$2,321
	22 - 30		6500	\$750	\$2,990	\$2,699	\$2,534	\$2,388
	31 - 37		13000	\$750	\$3,075	\$2,777	\$2,605	\$2,455
	38 - 45		13000	\$750	\$3,145	\$2,841	\$2,663	\$2,511
35	4 - 10	Premium	6500	\$750	\$2,688	\$2,423	\$2,283	\$2,149
			6500	\$750	\$2,905	\$2,621	\$2,463	\$2,321
	21 - 30		6500	\$750	\$2,990	\$2,699	\$2,534	\$2,388
	31 - 40		13000	\$750	\$3,075	\$2,777	\$2,605	\$2,455
	41 - 50		13000	\$750	\$3,242	\$2,930	\$2,744	\$2,587

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
40	4 - 8	Basic	6500	\$750	\$2,953	\$2,661	\$2,508	\$2,361
			6500	\$750	\$3,018	\$2,721	\$2,562	\$2,413
	16 - 21		6500	\$750	\$3,170	\$2,860	\$2,688	\$2,533
	22 - 30		6500	\$750	\$3,255	\$2,937	\$2,759	\$2,600
	31 - 37		13000	\$750	\$3,340	\$3,015	\$2,830	\$2,667
	38 - 45		13000	\$750	\$3,410	\$3,080	\$2,888	\$2,723
	46 - 50		13000	\$750	\$3,506	\$3,168	\$2,969	\$2,799
40	4 - 10	Premium	6500	\$750	\$2,953	\$2,661	\$2,508	\$2,361
			6500	\$750	\$3,170	\$2,860	\$2,688	\$2,533
	21 - 30		6500	\$750	\$3,255	\$2,937	\$2,759	\$2,600
	31 - 40		13000	\$750	\$3,340	\$3,015	\$2,830	\$2,667
	41 - 50		13000	\$750	\$3,506	\$3,168	\$2,969	\$2,799
45	4 - 8	Basic	6500	\$750	\$3,223	\$2,904	\$2,737	\$2,577
			6500	\$750	\$3,289	\$2,963	\$2,791	\$2,629
	16 - 21		6500	\$750	\$3,440	\$3,102	\$2,918	\$2,749
	22 - 30		6500	\$750	\$3,525	\$3,180	\$2,988	\$2,816
	31 - 37		13000	\$750	\$3,610	\$3,258	\$3,059	\$2,883
	38 - 45		13000	\$750	\$3,680	\$3,322	\$3,118	\$2,939
45	4 - 10	Premium	6500	\$750	\$3,223	\$2,904	\$2,737	\$2,577
			6500	\$750	\$3,440	\$3,102	\$2,918	\$2,749
	21 - 30		6500	\$750	\$3,525	\$3,180	\$2,988	\$2,816
	31 - 40		13000	\$750	\$3,610	\$3,258	\$3,059	\$2,883
	41 - 50		13000	\$750	\$3,777	\$3,411	\$3,198	\$3,015

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
50	4 - 8	Basic	6500	\$750	\$3,488	\$3,142	\$2,962	\$2,789
			6500	\$750	\$3,553	\$3,202	\$3,017	\$2,841
	16 - 21		6500	\$750	\$3,705	\$3,341	\$3,143	\$2,961
	22 - 30		6500	\$750	\$3,790	\$3,419	\$3,214	\$3,028
	31 - 37		13000	\$750	\$3,875	\$3,496	\$3,284	\$3,095
	38 - 45		13000	\$750	\$3,945	\$3,561	\$3,343	\$3,151
	46 - 50		13000	\$750	\$4,041	\$3,649	\$3,423	\$3,227
50	4 - 10	Premium	6500	\$750	\$3,488	\$3,142	\$2,962	\$2,789
			6500	\$750	\$3,705	\$3,341	\$3,143	\$2,961
	21 - 30		6500	\$750	\$3,790	\$3,419	\$3,214	\$3,028
	31 - 40		13000	\$750	\$3,875	\$3,496	\$3,284	\$3,095
	41 - 50		13000	\$750	\$4,041	\$3,649	\$3,423	\$3,227
55	4 - 8	Basic	6500	\$750	\$3,605	\$3,247	\$3,061	\$2,882
			6500	\$750	\$3,670	\$3,307	\$3,115	\$2,934
	16 - 21		6500	\$750	\$3,821	\$3,446	\$3,242	\$3,054
	22 - 30		6500	\$750	\$3,906	\$3,523	\$3,312	\$3,121
	31 - 37		13000	\$750	\$3,991	\$3,601	\$3,383	\$3,188
	38 - 45		13000	\$750	\$4,061	\$3,666	\$3,442	\$3,244
55	4 - 10	Premium	6500	\$750	\$3,605	\$3,247	\$3,061	\$2,882
			6500	\$750	\$3,821	\$3,446	\$3,242	\$3,054
	21 - 30		6500	\$750	\$3,906	\$3,523	\$3,312	\$3,121
	31 - 40		13000	\$750	\$3,991	\$3,601	\$3,383	\$3,188
	41 - 50		13000	\$750	\$4,158	\$3,754	\$3,522	\$3,320

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
60	4 - 8	Basic	6500	\$750	\$3,723	\$3,353	\$3,161	\$2,977
			6500	\$750	\$3,788	\$3,413	\$3,216	\$3,028
	16 - 21		6500	\$750	\$3,939	\$3,552	\$3,342	\$3,148
	22 - 30		6500	\$750	\$4,024	\$3,629	\$3,413	\$3,215
	31 - 37		13000	\$750	\$4,109	\$3,707	\$3,483	\$3,283
	38 - 45		13000	\$750	\$4,179	\$3,772	\$3,542	\$3,338
	46 - 50		13000	\$750	\$4,276	\$3,860	\$3,622	\$3,415
60	4 - 10	Premium	6500	\$750	\$3,723	\$3,353	\$3,161	\$2,977
			6500	\$750	\$3,939	\$3,552	\$3,342	\$3,148
	21 - 30		6500	\$750	\$4,024	\$3,629	\$3,413	\$3,215
	31 - 40		13000	\$750	\$4,109	\$3,707	\$3,483	\$3,283
	41 - 50		13000	\$750	\$4,276	\$3,860	\$3,622	\$3,415
65	4 - 8	Basic	6500	\$750	\$3,839	\$3,457	\$3,260	\$3,069
			6500	\$750	\$3,904	\$3,517	\$3,315	\$3,121
	16 - 21		6500	\$750	\$4,055	\$3,656	\$3,441	\$3,241
	22 - 30		6500	\$750	\$4,140	\$3,734	\$3,512	\$3,308
	31 - 37		13000	\$750	\$4,225	\$3,811	\$3,582	\$3,375
	38 - 45		13000	\$750	\$4,295	\$3,876	\$3,641	\$3,431
65	4 - 10	Premium	6500	\$750	\$3,839	\$3,457	\$3,260	\$3,069
			6500	\$750	\$4,055	\$3,656	\$3,441	\$3,241
	21 - 30		6500	\$750	\$4,140	\$3,734	\$3,512	\$3,308
	31 - 40		13000	\$750	\$4,225	\$3,811	\$3,582	\$3,375
	41 - 50		13000	\$750	\$4,392	\$3,964	\$3,721	\$3,507

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
70	4 - 8	Basic	6500	\$750	\$3,957	\$3,564	\$3,360	\$3,164
			6500	\$750	\$4,022	\$3,623	\$3,415	\$3,215
	16 - 21		6500	\$750	\$4,173	\$3,762	\$3,541	\$3,335
	22 - 30		6500	\$750	\$4,258	\$3,840	\$3,612	\$3,403
	31 - 37		13000	\$750	\$4,343	\$3,918	\$3,682	\$3,470
	38 - 45		13000	\$750	\$4,413	\$3,982	\$3,741	\$3,526
	46 - 50		13000	\$750	\$4,510	\$4,071	\$3,821	\$3,602
70	4 - 10	Premium	6500	\$750	\$3,957	\$3,564	\$3,360	\$3,164
			6500	\$750	\$4,173	\$3,762	\$3,541	\$3,335
	21 - 30		6500	\$750	\$4,258	\$3,840	\$3,612	\$3,403
	31 - 40		13000	\$750	\$4,343	\$3,918	\$3,682	\$3,470
	41 - 50		13000	\$750	\$4,510	\$4,071	\$3,821	\$3,602
75	4 - 8	Basic	6500	\$750	\$4,073	\$3,669	\$3,459	\$3,257
			6500	\$750	\$4,138	\$3,728	\$3,513	\$3,309
	16 - 21		6500	\$750	\$4,290	\$3,867	\$3,640	\$3,429
	22 - 30		6500	\$750	\$4,375	\$3,945	\$3,710	\$3,496
	31 - 37		13000	\$750	\$4,459	\$4,023	\$3,781	\$3,563
	38 - 45		13000	\$750	\$4,530	\$4,087	\$3,840	\$3,619
75	4 - 10	Premium	6500	\$750	\$4,073	\$3,669	\$3,459	\$3,257
			6500	\$750	\$4,290	\$3,867	\$3,640	\$3,429
	21 - 30		6500	\$750	\$4,375	\$3,945	\$3,710	\$3,496
	31 - 40		13000	\$750	\$4,459	\$4,023	\$3,781	\$3,563
	41 - 50		13000	\$750	\$4,626	\$4,176	\$3,920	\$3,695

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
80	4 - 8	Basic	6500	\$750	\$4,184	\$3,769	\$3,554	\$3,346
			6500	\$750	\$4,249	\$3,829	\$3,608	\$3,397
	16 - 21		6500	\$750	\$4,401	\$3,968	\$3,735	\$3,517
	22 - 30		6500	\$750	\$4,486	\$4,045	\$3,805	\$3,585
	31 - 37		13000	\$750	\$4,570	\$4,123	\$3,876	\$3,652
	38 - 45		13000	\$750	\$4,641	\$4,188	\$3,935	\$3,708
	46 - 50		13000	\$750	\$4,737	\$4,276	\$4,015	\$3,784
80	4 - 10	Premium	6500	\$750	\$4,184	\$3,769	\$3,554	\$3,346
			6500	\$750	\$4,401	\$3,968	\$3,735	\$3,517
	21 - 30		6500	\$750	\$4,486	\$4,045	\$3,805	\$3,585
	31 - 40		13000	\$750	\$4,570	\$4,123	\$3,876	\$3,652
	41 - 50		13000	\$750	\$4,737	\$4,276	\$4,015	\$3,784
85	4 - 8	Basic	6500	\$750	\$4,302	\$3,875	\$3,654	\$3,440
			6500	\$750	\$4,367	\$3,935	\$3,709	\$3,492
	16 - 21		6500	\$750	\$4,519	\$4,074	\$3,835	\$3,612
	22 - 30		6500	\$750	\$4,604	\$4,151	\$3,906	\$3,679
	31 - 37		13000	\$750	\$4,688	\$4,229	\$3,976	\$3,746
	38 - 45		13000	\$750	\$4,759	\$4,294	\$4,035	\$3,802
85	4 - 10	Premium	6500	\$750	\$4,302	\$3,875	\$3,654	\$3,440
			6500	\$750	\$4,519	\$4,074	\$3,835	\$3,612
	21 - 30		6500	\$750	\$4,604	\$4,151	\$3,906	\$3,679
	31 - 40		13000	\$750	\$4,688	\$4,229	\$3,976	\$3,746
	41 - 50		13000	\$750	\$4,855	\$4,382	\$4,115	\$3,878

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
90	4 - 8	Basic	6500	\$750	\$4,418	\$3,980	\$3,753	\$3,533
			6500	\$750	\$4,484	\$4,039	\$3,807	\$3,585
	16 - 21		6500	\$750	\$4,635	\$4,178	\$3,934	\$3,705
	22 - 30		6500	\$750	\$4,720	\$4,256	\$4,004	\$3,772
	31 - 37		13000	\$750	\$4,805	\$4,334	\$4,075	\$3,839
	38 - 45		13000	\$750	\$4,875	\$4,398	\$4,134	\$3,895
	46 - 50		13000	\$750	\$4,972	\$4,487	\$4,214	\$3,971
90	4 - 10	Premium	6500	\$750	\$4,418	\$3,980	\$3,753	\$3,533
			6500	\$750	\$4,635	\$4,178	\$3,934	\$3,705
	21 - 30		6500	\$750	\$4,720	\$4,256	\$4,004	\$3,772
	31 - 40		13000	\$750	\$4,805	\$4,334	\$4,075	\$3,839
	41 - 50		13000	\$750	\$4,972	\$4,487	\$4,214	\$3,971
100	4 - 8	Basic	6500	\$750	\$4,652	\$4,190	\$3,952	\$3,721
			6500	\$750	\$4,718	\$4,250	\$4,006	\$3,772
	16 - 21		6500	\$750	\$4,869	\$4,389	\$4,133	\$3,892
	22 - 30		6500	\$750	\$4,954	\$4,467	\$4,203	\$3,959
	31 - 37		13000	\$750	\$5,039	\$4,544	\$4,274	\$4,027
	38 - 45		13000	\$750	\$5,109	\$4,609	\$4,333	\$4,082
100	4 - 10	Premium	6500	\$750	\$4,652	\$4,190	\$3,952	\$3,721
			6500	\$750	\$4,869	\$4,389	\$4,133	\$3,892
	21 - 30		6500	\$750	\$4,954	\$4,467	\$4,203	\$3,959
	31 - 40		13000	\$750	\$5,039	\$4,544	\$4,274	\$4,027
	41 - 50		13000	\$750	\$5,206	\$4,697	\$4,413	\$4,159

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
350	4 - 8	Basic	6500	\$750	\$11,709	\$11,696	\$11,682	\$11,676
			6500	\$750	\$11,774	\$11,755	\$11,737	\$11,727
	16 - 21		6500	\$750	\$11,926	\$11,894	\$11,863	\$11,847
	22 - 30		6500	\$750	\$12,011	\$11,972	\$11,934	\$11,915
	31 - 37		13000	\$750	\$12,095	\$12,050	\$12,004	\$11,982
	38 - 45		13000	\$750	\$12,166	\$12,114	\$12,063	\$12,038
350	4 - 10	Premium	6500	\$750	\$11,709	\$11,696	\$11,682	\$11,676
			6500	\$750	\$11,926	\$11,894	\$11,863	\$11,847
	21 - 30		6500	\$750	\$12,011	\$11,972	\$11,934	\$11,915
	31 - 40		13000	\$750	\$12,095	\$12,050	\$12,004	\$11,982
	41 - 50		13000	\$750	\$12,262	\$12,203	\$12,143	\$12,114
	46 - 50		13000	\$750	\$12,262	\$12,203	\$12,143	\$12,114

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

4. Transport

Bandwidth (Mbps)	Nonrecurring Charge	Monthly Recurring Charge			
		12 Months	24 Months	36 Months	60 Months
T1	\$0	\$85	\$77	\$72	\$68
DS3	\$0	\$325	\$293	\$276	\$260
OC3	\$0	\$915	\$824	\$778	\$732
OC12	\$0	\$1,755	\$1,580	\$1,492	\$1,404
OC48	\$0	\$6,000	\$5,400	\$5,100	\$4,800
Ethernet 10 Mbps	\$0	\$325	\$293	\$276	\$260
Ethernet 100 Mbps	\$0	\$325	\$293	\$276	\$260
Ethernet 1 Gbps	\$0	\$700*	\$630*	\$595*	\$560*

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Ethernet 1 Gbps	\$0	\$500	\$450	\$425	\$400
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*These rates are grandfathered and are only available to existing Customers of record as of August 13, 2013.

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.21 Converged Voice Service, (Cont'd.)

4.21.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

4. Transport

Bandwidth (Mbps)	Nonrecurring Charge	Monthly Recurring Charge			
		12 Months	24 Months	36 Months	60 Months
T1	\$0	\$85	\$77	\$72	\$68
DS3	\$0	\$325	\$293	\$276	\$260
OC3	\$0	\$915	\$824	\$778	\$732
OC12	\$0	\$1,755	\$1,580	\$1,492	\$1,404
OC48	\$0	\$6,000	\$5,400	\$5,100	\$4,800
Ethernet 10 Mbps	\$0	\$325	\$293	\$276	\$260
Ethernet 100 Mbps	\$0	\$325	\$293	\$276	\$260
Ethernet 1 Gbps	\$0	\$700	\$630	\$595	\$560

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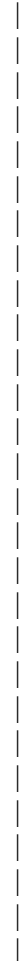
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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.22 [Reserved for Future Use]

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.22 Business Line Service

(M)

4.22.1. Description

Business Line Service provides a Customer with voice grade telephonic communications channels that can be used to place or receive one call at a time. Local calling is available on a flat rate basis (one monthly charge regardless of call volume). Business Lines are provided for connection of Customer-provided single line terminal equipment such as station sets or facsimile machines.

The Business Line Customer is also eligible to purchase the Premium Feature Package defined in Section 5.22.

Business Line Service is subject to minimum and maximum order quantities as described below:

<u>Service Delivery Type</u>	<u>Minimum DS0s per T1 per service location</u>	<u>Maximum DS0s per T1 per service location</u>
On-Net Service	12	24
Off-Net Service	16	24

4.22.2. Rates and Charges

A. Per Line Charge

<u>Term</u>	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
12 Month Term	\$12.16	\$20.00
24 Month Term	\$11.60	\$20.00
36 Month Term	\$11.05	\$20.00
60 Month Term	\$10.50	\$20.00

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.23 [Reserved for Future Use]

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.23 Analog PBX Trunk Service

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4.23.1 Description

Analog PBX Trunk Service provides a Customer with a voice-grade telephonic communications channel that can be used to place or receive one call at a time. Local calling is available on a flat rate basis (one monthly charge regardless of call volume). Analog PBX Trunk Service provides a connection from a Customer-provided PBX to the public switched telecommunications network.

Each Analog PBX trunk can be configured as an Inward, Outward, or Two-way trunk and may be equipped with Individual Telephone Numbers for an additional charge as described in section 5.22. Individual Telephone Numbers enable a PBX to switch an incoming call directly to the intended extension number without the need for an attendant.

Analog PBX Trunk Service may be configured into a hunt group with other Company-provided Analog PBX Trunks.

Analog PBX Trunk Service is subject to minimum and maximum order quantities as described below:

<u>Service Delivery Type</u>	<u>Minimum DS0s per T1 per service location</u>	<u>Maximum DS0s per T1 per service location</u>
On-Net Service	12	24
Off-Net Service	16	24

The Company will consider requests for large quantities, i.e. 101 or more trunks, on an individual case basis only.

4.23.2. Rates and Charges

A. Per Trunk Charge

<u>Term</u>	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
12 Month Term	\$12.16	\$20.00
24 Month Term	\$11.60	\$20.00
36 Month Term	\$11.05	\$20.00
60 Month Term	\$10.50	\$20.00

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(M) – Certain material located on this page was previously found on Page 96.25.

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.24 [Reserved for Future Use]

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.24 Business Terminals Service

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4.24.1 Description

Business Terminal Service is generally used in a hunting arrangement or a multi-line hunt group. The group may have a main telephone number assigned to the first terminal in the group or they may have individual telephone numbers assigned to each terminal. Common applications include modem pools and large hunting applications for analog lines. Business Terminals have a physical appearance in the switch and are assigned to a unique channel. Business Terminals may or may not have a telephone number assigned to them. Additionally, whereas Business Lines can have separate and unique features per line, Business Terminals may or may not take on characteristics of the group. Local calling is available on a flat rate basis (one monthly charge regardless of call volume).

The Business Terminals Customer is also eligible to purchase the Premium Feature Package as defined in Section 5.22.

Business Terminal Service is subject to minimum and maximum order quantities as described below:

<u>Service Delivery Type</u>	<u>Minimum DS0s per T1 per service location</u>	<u>Maximum DS0s per T1 per service location</u>
On-Net Service	12	24
Off-Net Service	16	24

4.24.2. Rates and Charges

A. Per Terminal Charge

<u>Term</u>	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
12 Month Term	\$12.16	\$20.00
24 Month Term	\$11.60	\$20.00
36 Month Term	\$11.05	\$20.00
60 Month Term	\$10.50	\$20.00

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.25 FlexVoiceSM Service

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4.25.1 General

FlexVoice Service offers a selection of simultaneous call paths configured as digital channels (trunk or PRI) and/or analog business lines across a single access connection (see restrictions in paragraph B below). FlexVoice Service offers the Customer digital connectivity and/or business lines for both incoming and outgoing access. Service is provisioned using T1s or Ethernet and is offered in DS0 level increments (call paths). A Company-provided Integrated Access Device (IAD) is installed at the Customer's premises. The IAD converts IP voice from the Wide Area Network (WAN) into TDM voice (PRI, Digital Trunks, or Business Lines). The Customer is solely responsible for the acquisition, repair and maintenance of any back-up power system that the Customer deems necessary to support its telecommunications systems. In the event of a power failure, the absence or failure of a battery back-up system will result in the loss of use of the FlexVoice Service, including 911 service. The Company has no liability or responsibility for such loss of service.

4.25.2 Call Path Restrictions

Digital channels and PRI channels cannot be provisioned on the same device. Each IAD can support the following maximums:

- 24 Analog Business Lines
- 48 Digital Trunk Channels
- 46 PRI Channels
- 50 Total call paths when provisioning a combination of analog lines and digital channels

4.25.3 Long Distance Calling Allowance

The Customer receives a long distance allowance, which may be used for direct dialed and/or toll free services, based on the call paths purchased.

Call Paths	Monthly Long Distance Allowance Minutes of Use
1-30	6,500
31-50	13,000

Additional Toll Services are provided pursuant to the Company's published tariffs and rate schedules. The Customer who does not select the Company as their long distance provider is not eligible to receive the monthly allowance of long distance minutes of usage.

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.25 FlexVoiceSM Service, (Cont'd.)

4.25.4 Line Features

- A. For the Customer who selects line based channels, the Deluxe Feature Package defined in Section 5.22 is available at no additional charge. The Customer is also eligible to purchase the Custom Feature Package as defined in Section 5.22.
- B. The Customer is eligible for one Basic Voice Mailbox per FlexVoice line at no additional charge.

4.25.5 Telephone Numbers

The Customer receives the first 100 telephone numbers (Individual Telephone Number (ITN), Virtual Telephone Number (VTN) and Remote Telephone Number (RTN)) per service location at no charge. Additional ITNs are charged as described in Section 5.19. Additional VTNs are charged as described in Section 5.23. Additional RTNs are charged as described in Section 5.24.

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4.25.6 Rates and Charges

A. Application of Rates

FlexVoice Service is a flat rated service. A Monthly Recurring Charge applies for the service and calls made within the local calling area are included at no additional charge. To the extent facilities are available, services offered under this tariff are provided by the Company on an On-Net basis. Unless otherwise noted, prices for services offered under this tariff reflect the On-Net price for such services. Where service is provided on an Off-Net basis, additional charges may apply.

B. Rates

All rates are applied per FlexVoice Service arrangement at each service location:

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.25 FlexVoiceSM Service, (Cont'd.)

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4.25.4 Line Features

- A. For the Customer who selects line based channels, the Deluxe Feature Package defined in Section 5.22 is available at no additional charge. The Customer is also eligible to purchase the Custom Feature Package as defined in Section 5.22.
- B. The Customer is eligible for one Basic Voice Mailbox per FlexVoice line at no additional charge.

4.25.5 Telephone Numbers

The Customer receives the first 100 telephone numbers (Individual Telephone Number (ITN) and Virtual Telephone Number (VTN)) per service location at no charge. Additional ITNs are charged as described in Section 5.19. Additional VTNs are charged as described in Section 5.23

4.25.6 Rates and Charges

A. Application of Rates

FlexVoice Service is a flat rated service. A Monthly Recurring Charge applies for the service and calls made within the local calling area are included at no additional charge. To the extent facilities are available, services offered under this tariff are provided by the Company on an On-Net basis. Unless otherwise noted, prices for services offered under this tariff reflect the On-Net price for such services. Where service is provided on an Off-Net basis, additional charges may apply.

B. Rates

All rates are applied per FlexVoice Service arrangement at each service location:

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LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.25 FlexVoiceSM Service, (Cont'd.)

4.25.6 Rates and Charges, (Cont'd.)

B. Rates, (Cont'd.)

Call Paths	Flex Call Minutes	Nonrecurring Charges	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
1 - 10	6500	\$500.00	\$400.00	\$360.00	\$320.00	\$280.00
11 - 15	6500	\$500.00	\$425.00	\$382.00	\$340.00	\$297.00
16 - 20	6500	\$500.00	\$450.00	\$405.00	\$360.00	\$315.00
21 - 25	6500	\$500.00	\$475.00	\$427.00	\$380.00	\$332.00
26 - 30	6500	\$500.00	\$570.00	\$513.00	\$456.00	\$399.00
31 - 35	13000	\$500.00	\$665.00	\$598.00	\$532.00	\$465.00
36 - 40	13000	\$500.00	\$760.00	\$684.00	\$608.00	\$532.00
41 - 45	13000	\$500.00	\$855.00	\$769.00	\$684.00	\$598.00
46 - 50	13000	\$500.00	\$950.00	\$855.00	\$760.00	\$665.00

(N)

(N)

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.26 SIP Trunking Service

(N)

4.26.1 General

SIP (Session Initiation Protocol) Trunking Service offers voice channels over Ethernet or TDM services which enable a Customer to originate and terminate calls using IP format. Service is offered in increments of 5 call paths (5 DS0 equivalents) with a minimum of 25 call paths and a maximum of 2,000. All services utilizing TDM-based transport require the installation of a Company-provided managed router to convert the interface from TDM to Ethernet.

The demarcation between the Customer's switch or network and the Company's network is a Company-provided Session Border Controller (SBC) installed at the Customer's premises. The compatibility of the make, model and release of the Customer premises equipment must be verified prior to purchase of the SIP Trunking Service.

Upon disconnection of the services, all Company-provided equipment must be returned to the Company.

4.26.2 Service Limitations

SIP Trunking Service is not designed for, but may be compatible with, faxing, remote metering, supervisory control and alarm signaling. Customer is responsible for ensuring compatibility when using SIP Trunking Service for these purposes.

SIP Trunking Service is designed to support 911 addressing only at the Customer's physical service location, or at eligible remote locations validated by the Company.

The Customer is solely responsible for the acquisition, repair and maintenance of any back-up power system that the Customer deems necessary to support its telecommunications systems. In the event of a power failure, the absence or failure of a battery back-up system will result in the loss of use of the SIP Trunking Service, including 911 service. The Company has no liability or responsibility for such loss of service.

(N)

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.26 SIP Trunking Service, (Cont'd.)

(N)

4.26.3 Long Distance Calling Allowance

The Customer receives a long distance allowance, which may be used for direct dialed and/or toll free services, based on the call paths purchased.

Call Paths	Monthly Long Distance Allowance Minutes of Use
25-45	6,500
50-70	13,000
75-95	19,500
100-120	26,000
125-145	32,500
150-170	39,000
175-195	45,500
200-220	52,000
225-245	58,500
250-2,000	65,000

Additional Toll Services are provided pursuant to the Company's published tariffs and rate schedules. The Customer who does not select the Company as their long distance provider is not eligible to receive the monthly allowance of long distance minutes of usage.

4.26.4 Telephone Numbers

The Customer receives the first 100 telephone numbers (Individual Telephone Number (ITN), Virtual Telephone Number (VTN) and Remote Telephone Number (RTN)) per service location at no charge. Additional ITNs are charged as described in Section 5.19. Additional VTNs are charged as described in Section 5.23. Additional RTNs are charged as described in Section 5.24.

4.26.5 Rates and Charges

A. Application of Rates

SIP Trunking Service is comprised of two rate elements; a transport charge and a call path bundle. There is no additional charge for the managed router required for TDM or Off-Net provisioning. To the extent facilities are available, services offered under this tariff are provided by the Company on an On-Net basis. Unless otherwise noted, prices for services offered under this tariff reflect the On-Net price for such services. Where service is provided on an Off-Net basis, additional charges may apply.

(N)

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.26 SIP Trunking Service, (Cont'd.)

4.26.5 Rates and Charges, (Cont'd.)

B. Rates

1. Transport

Bandwidth (Mbps)	Nonrecurring Charge	Monthly Recurring Charge			
		12 Months	24 Months	36 Months	60 Months
T1	\$0	\$85	\$77	\$72	\$68
DS3	\$0	\$325	\$293	\$276	\$260
Ethernet 100 Mbps	\$0	\$325	\$293	\$276	\$260
Ethernet 1 Gbps	\$0	\$500	\$450	\$425	\$400

Notes: PS/ALI (See Section 2.18) is not available on SIP Trunking.

(N)

(N)

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.26 SIP Trunking Service, (Cont'd.)

(N)

4.26.5 Rates and Charges, (Cont'd.)

B. Rates, (Cont'd.)

All rates are applied per SIP Trunking Service at each service location:

2. Simultaneous Call Path Increments

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
25	6,500	\$500.00	\$594.00	\$495.00	\$450.00	\$427.50
30	6,500	\$500.00	\$712.80	\$594.00	\$540.00	\$513.00
35	6,500	\$500.00	\$831.60	\$693.00	\$630.00	\$598.50
40	6,500	\$500.00	\$950.40	\$792.00	\$720.00	\$684.00
45	6,500	\$500.00	\$1,069.20	\$891.00	\$810.00	\$769.50
50	13,000	\$500.00	\$1,188.00	\$990.00	\$900.00	\$855.00
55	13,000	\$500.00	\$1,306.80	\$1,089.00	\$990.00	\$940.50
60	13,000	\$500.00	\$1,425.60	\$1,188.00	\$1,080.00	\$1,026.00
65	13,000	\$500.00	\$1,544.40	\$1,287.00	\$1,170.00	\$1,111.50
70	13,000	\$500.00	\$1,663.20	\$1,386.00	\$1,260.00	\$1,197.00
75	19,500	\$500.00	\$1,782.00	\$1,485.00	\$1,350.00	\$1,282.50
80	19,500	\$500.00	\$1,900.80	\$1,584.00	\$1,440.00	\$1,368.00
85	19,500	\$500.00	\$2,019.60	\$1,683.00	\$1,530.00	\$1,453.50
90	19,500	\$500.00	\$2,138.40	\$1,782.00	\$1,620.00	\$1,539.00
95	19,500	\$500.00	\$2,257.20	\$1,881.00	\$1,710.00	\$1,624.50
100	26,000	\$500.00	\$2,376.00	\$1,980.00	\$1,800.00	\$1,710.00
105	26,000	\$500.00	\$2,494.80	\$2,079.00	\$1,890.00	\$1,795.50
110	26,000	\$500.00	\$2,613.60	\$2,178.00	\$1,980.00	\$1,881.00
115	26,000	\$500.00	\$2,732.40	\$2,277.00	\$2,070.00	\$1,966.50
120	26,000	\$500.00	\$2,851.20	\$2,376.00	\$2,160.00	\$2,052.00
125	32,500	\$500.00	\$2,805.00	\$2,337.50	\$2,125.00	\$2,018.75
130	32,500	\$500.00	\$2,917.20	\$2,431.00	\$2,210.00	\$2,099.50
135	32,500	\$500.00	\$3,029.40	\$2,524.50	\$2,295.00	\$2,180.25
140	32,500	\$500.00	\$3,141.60	\$2,618.00	\$2,380.00	\$2,261.00
145	32,500	\$500.00	\$3,253.80	\$2,711.50	\$2,465.00	\$2,341.75
150	39,000	\$500.00	\$3,366.00	\$2,805.00	\$2,550.00	\$2,422.50
155	39,000	\$500.00	\$3,478.20	\$2,898.50	\$2,635.00	\$2,503.25
160	39,000	\$500.00	\$3,590.40	\$2,992.00	\$2,720.00	\$2,584.00

(N)

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.26 SIP Trunking Service, (Cont'd.)

(N)

4.26.5 Rates and Charges, (Cont'd.)

B. Rates, (Cont'd.)

All rates are applied per SIP Trunking Service at each service location:

2. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
165	39,000	\$500.00	\$3,702.60	\$3,085.50	\$2,805.00	\$2,664.75
170	39,000	\$500.00	\$3,814.80	\$3,179.00	\$2,890.00	\$2,745.50
175	45,500	\$500.00	\$3,927.00	\$3,272.50	\$2,975.00	\$2,826.25
180	45,500	\$500.00	\$4,039.20	\$3,366.00	\$3,060.00	\$2,907.00
185	45,500	\$500.00	\$4,151.40	\$3,459.50	\$3,145.00	\$2,987.75
190	45,500	\$500.00	\$4,263.60	\$3,553.00	\$3,230.00	\$3,068.50
195	45,500	\$500.00	\$4,375.80	\$3,646.50	\$3,315.00	\$3,149.25
200	52,000	\$500.00	\$4,488.00	\$3,740.00	\$3,400.00	\$3,230.00
205	52,000	\$500.00	\$4,600.20	\$3,833.50	\$3,485.00	\$3,310.75
210	52,000	\$500.00	\$4,712.40	\$3,927.00	\$3,570.00	\$3,391.50
215	52,000	\$500.00	\$4,824.60	\$4,020.50	\$3,655.00	\$3,472.25
220	52,000	\$500.00	\$4,936.80	\$4,114.00	\$3,740.00	\$3,553.00
225	58,500	\$500.00	\$5,049.00	\$4,207.50	\$3,825.00	\$3,633.75
230	58,500	\$500.00	\$5,161.20	\$4,301.00	\$3,910.00	\$3,714.50
235	58,500	\$500.00	\$5,273.40	\$4,394.50	\$3,995.00	\$3,795.25
240	58,500	\$500.00	\$5,385.60	\$4,488.00	\$4,080.00	\$3,876.00
245	58,500	\$500.00	\$5,497.80	\$4,581.50	\$4,165.00	\$3,956.75
250	65,000	\$500.00	\$5,610.00	\$4,675.00	\$4,250.00	\$4,037.50
255	65,000	\$500.00	\$5,722.20	\$4,768.50	\$4,335.00	\$4,118.25
260	65,000	\$500.00	\$5,834.40	\$4,862.00	\$4,420.00	\$4,199.00
265	65,000	\$500.00	\$5,946.60	\$4,955.50	\$4,505.00	\$4,279.75
270	65,000	\$500.00	\$6,058.80	\$5,049.00	\$4,590.00	\$4,360.50
275	65,000	\$500.00	\$5,808.00	\$4,840.00	\$4,400.00	\$4,180.00
280	65,000	\$500.00	\$5,913.60	\$4,928.00	\$4,480.00	\$4,256.00
285	65,000	\$500.00	\$6,019.20	\$5,016.00	\$4,560.00	\$4,332.00
290	65,000	\$500.00	\$6,124.80	\$5,104.00	\$4,640.00	\$4,408.00
295	65,000	\$500.00	\$6,230.40	\$5,192.00	\$4,720.00	\$4,484.00
300	65,000	\$500.00	\$6,336.00	\$5,280.00	\$4,800.00	\$4,560.00

(N)

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.26 SIP Trunking Service, (Cont'd.)

(N)

4.26.5 Rates and Charges, (Cont'd.)

B. Rates, (Cont'd.)

All rates are applied per SIP Trunking Service at each service location:

2. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
305	65,000	\$500.00	\$6,441.60	\$5,368.00	\$4,880.00	\$4,636.00
310	65,000	\$500.00	\$6,547.20	\$5,456.00	\$4,960.00	\$4,712.00
315	65,000	\$500.00	\$6,652.80	\$5,544.00	\$5,040.00	\$4,788.00
320	65,000	\$500.00	\$6,758.40	\$5,632.00	\$5,120.00	\$4,864.00
325	65,000	\$500.00	\$6,864.00	\$5,720.00	\$5,200.00	\$4,940.00
330	65,000	\$500.00	\$6,969.60	\$5,808.00	\$5,280.00	\$5,016.00
335	65,000	\$500.00	\$7,075.20	\$5,896.00	\$5,360.00	\$5,092.00
340	65,000	\$500.00	\$7,180.80	\$5,984.00	\$5,440.00	\$5,168.00
345	65,000	\$500.00	\$7,286.40	\$6,072.00	\$5,520.00	\$5,244.00
350	65,000	\$500.00	\$7,392.00	\$6,160.00	\$5,600.00	\$5,320.00
355	65,000	\$500.00	\$7,497.60	\$6,248.00	\$5,680.00	\$5,396.00
360	65,000	\$500.00	\$7,603.20	\$6,336.00	\$5,760.00	\$5,472.00
365	65,000	\$500.00	\$7,708.80	\$6,424.00	\$5,840.00	\$5,548.00
370	65,000	\$500.00	\$7,814.40	\$6,512.00	\$5,920.00	\$5,624.00
375	65,000	\$500.00	\$7,920.00	\$6,600.00	\$6,000.00	\$5,700.00
380	65,000	\$500.00	\$8,025.60	\$6,688.00	\$6,080.00	\$5,776.00
385	65,000	\$500.00	\$8,131.20	\$6,776.00	\$6,160.00	\$5,852.00
390	65,000	\$500.00	\$8,236.80	\$6,864.00	\$6,240.00	\$5,928.00
395	65,000	\$500.00	\$8,342.40	\$6,952.00	\$6,320.00	\$6,004.00
400	65,000	\$500.00	\$8,448.00	\$7,040.00	\$6,400.00	\$6,080.00
405	65,000	\$500.00	\$8,553.60	\$7,128.00	\$6,480.00	\$6,156.00
410	65,000	\$500.00	\$8,659.20	\$7,216.00	\$6,560.00	\$6,232.00
415	65,000	\$500.00	\$8,764.80	\$7,304.00	\$6,640.00	\$6,308.00
420	65,000	\$500.00	\$8,870.40	\$7,392.00	\$6,720.00	\$6,384.00
425	65,000	\$500.00	\$8,976.00	\$7,480.00	\$6,800.00	\$6,460.00
430	65,000	\$500.00	\$9,081.60	\$7,568.00	\$6,880.00	\$6,536.00
435	65,000	\$500.00	\$9,187.20	\$7,656.00	\$6,960.00	\$6,612.00
440	65,000	\$500.00	\$9,292.80	\$7,744.00	\$7,040.00	\$6,688.00

(N)

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.26 SIP Trunking Service, (Cont'd.)

(N)

4.26.5 Rates and Charges, (Cont'd.)

B. Rates, (Cont'd.)

All rates are applied per SIP Trunking Service at each service location:

2. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
445	65,000	\$500.00	\$9,398.40	\$7,832.00	\$7,120.00	\$6,764.00
450	65,000	\$500.00	\$9,504.00	\$7,920.00	\$7,200.00	\$6,840.00
455	65,000	\$500.00	\$9,609.60	\$8,008.00	\$7,280.00	\$6,916.00
460	65,000	\$500.00	\$9,715.20	\$8,096.00	\$7,360.00	\$6,992.00
465	65,000	\$500.00	\$9,820.80	\$8,184.00	\$7,440.00	\$7,068.00
470	65,000	\$500.00	\$9,926.40	\$8,272.00	\$7,520.00	\$7,144.00
475	65,000	\$500.00	\$10,032.00	\$8,360.00	\$7,600.00	\$7,220.00
480	65,000	\$500.00	\$10,137.60	\$8,448.00	\$7,680.00	\$7,296.00
485	65,000	\$500.00	\$10,243.20	\$8,536.00	\$7,760.00	\$7,372.00
490	65,000	\$500.00	\$10,348.80	\$8,624.00	\$7,840.00	\$7,448.00
495	65,000	\$500.00	\$10,454.40	\$8,712.00	\$7,920.00	\$7,524.00
500	65,000	\$500.00	\$10,560.00	\$8,800.00	\$8,000.00	\$7,600.00
505	65,000	\$500.00	\$10,665.60	\$8,888.00	\$8,080.00	\$7,676.00
510	65,000	\$500.00	\$10,771.20	\$8,976.00	\$8,160.00	\$7,752.00
515	65,000	\$500.00	\$10,876.80	\$9,064.00	\$8,240.00	\$7,828.00
520	65,000	\$500.00	\$10,982.40	\$9,152.00	\$8,320.00	\$7,904.00
525	65,000	\$500.00	\$11,088.00	\$9,240.00	\$8,400.00	\$7,980.00
530	65,000	\$500.00	\$11,193.60	\$9,328.00	\$8,480.00	\$8,056.00
535	65,000	\$500.00	\$11,299.20	\$9,416.00	\$8,560.00	\$8,132.00
540	65,000	\$500.00	\$11,404.80	\$9,504.00	\$8,640.00	\$8,208.00
545	65,000	\$500.00	\$11,510.40	\$9,592.00	\$8,720.00	\$8,284.00
550	65,000	\$500.00	\$10,890.00	\$9,075.00	\$8,250.00	\$7,837.50
555	65,000	\$500.00	\$10,989.00	\$9,157.50	\$8,325.00	\$7,908.75
560	65,000	\$500.00	\$11,088.00	\$9,240.00	\$8,400.00	\$7,980.00
565	65,000	\$500.00	\$11,187.00	\$9,322.50	\$8,475.00	\$8,051.25
570	65,000	\$500.00	\$11,286.00	\$9,405.00	\$8,550.00	\$8,122.50
575	65,000	\$500.00	\$11,385.00	\$9,487.50	\$8,625.00	\$8,193.75
580	65,000	\$500.00	\$11,484.00	\$9,570.00	\$8,700.00	\$8,265.00

(N)

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.26 SIP Trunking Service, (Cont'd.)

(N)

4.26.5 Rates and Charges, (Cont'd.)

B. Rates, (Cont'd.)

All rates are applied per SIP Trunking Service at each service location:

2. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
585	65,000	\$500.00	\$11,583.00	\$9,652.50	\$8,775.00	\$8,336.25
590	65,000	\$500.00	\$11,682.00	\$9,735.00	\$8,850.00	\$8,407.50
595	65,000	\$500.00	\$11,781.00	\$9,817.50	\$8,925.00	\$8,478.75
600	65,000	\$500.00	\$11,880.00	\$9,900.00	\$9,000.00	\$8,550.00
605	65,000	\$500.00	\$11,979.00	\$9,982.50	\$9,075.00	\$8,621.25
610	65,000	\$500.00	\$12,078.00	\$10,065.00	\$9,150.00	\$8,692.50
615	65,000	\$500.00	\$12,177.00	\$10,147.50	\$9,225.00	\$8,763.75
620	65,000	\$500.00	\$12,276.00	\$10,230.00	\$9,300.00	\$8,835.00
625	65,000	\$500.00	\$12,375.00	\$10,312.50	\$9,375.00	\$8,906.25
630	65,000	\$500.00	\$12,474.00	\$10,395.00	\$9,450.00	\$8,977.50
635	65,000	\$500.00	\$12,573.00	\$10,477.50	\$9,525.00	\$9,048.75
640	65,000	\$500.00	\$12,672.00	\$10,560.00	\$9,600.00	\$9,120.00
645	65,000	\$500.00	\$12,771.00	\$10,642.50	\$9,675.00	\$9,191.25
650	65,000	\$500.00	\$12,870.00	\$10,725.00	\$9,750.00	\$9,262.50
655	65,000	\$500.00	\$12,969.00	\$10,807.50	\$9,825.00	\$9,333.75
660	65,000	\$500.00	\$13,068.00	\$10,890.00	\$9,900.00	\$9,405.00
665	65,000	\$500.00	\$13,167.00	\$10,972.50	\$9,975.00	\$9,476.25
670	65,000	\$500.00	\$13,266.00	\$11,055.00	\$10,050.00	\$9,547.50
675	65,000	\$500.00	\$13,365.00	\$11,137.50	\$10,125.00	\$9,618.75
680	65,000	\$500.00	\$13,464.00	\$11,220.00	\$10,200.00	\$9,690.00
685	65,000	\$500.00	\$13,563.00	\$11,302.50	\$10,275.00	\$9,761.25
690	65,000	\$500.00	\$13,662.00	\$11,385.00	\$10,350.00	\$9,832.50
695	65,000	\$500.00	\$13,761.00	\$11,467.50	\$10,425.00	\$9,903.75
700	65,000	\$500.00	\$13,860.00	\$11,550.00	\$10,500.00	\$9,975.00
705	65,000	\$500.00	\$13,959.00	\$11,632.50	\$10,575.00	\$10,046.25
710	65,000	\$500.00	\$14,058.00	\$11,715.00	\$10,650.00	\$10,117.50
715	65,000	\$500.00	\$14,157.00	\$11,797.50	\$10,725.00	\$10,188.75
720	65,000	\$500.00	\$14,256.00	\$11,880.00	\$10,800.00	\$10,260.00

(N)

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.26 SIP Trunking Service, (Cont'd.)

(N)

4.26.5 Rates and Charges, (Cont'd.)

B. Rates, (Cont'd.)

All rates are applied per SIP Trunking Service at each service location:

2. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
725	65,000	\$500.00	\$14,355.00	\$11,962.50	\$10,875.00	\$10,331.25
730	65,000	\$500.00	\$14,454.00	\$12,045.00	\$10,950.00	\$10,402.50
735	65,000	\$500.00	\$14,553.00	\$12,127.50	\$11,025.00	\$10,473.75
740	65,000	\$500.00	\$14,652.00	\$12,210.00	\$11,100.00	\$10,545.00
745	65,000	\$500.00	\$14,751.00	\$12,292.50	\$11,175.00	\$10,616.25
750	65,000	\$500.00	\$14,850.00	\$12,375.00	\$11,250.00	\$10,687.50
755	65,000	\$500.00	\$14,949.00	\$12,457.50	\$11,325.00	\$10,758.75
760	65,000	\$500.00	\$15,048.00	\$12,540.00	\$11,400.00	\$10,830.00
765	65,000	\$500.00	\$15,147.00	\$12,622.50	\$11,475.00	\$10,901.25
770	65,000	\$500.00	\$15,246.00	\$12,705.00	\$11,550.00	\$10,972.50
775	65,000	\$500.00	\$15,345.00	\$12,787.50	\$11,625.00	\$11,043.75
780	65,000	\$500.00	\$15,444.00	\$12,870.00	\$11,700.00	\$11,115.00
785	65,000	\$500.00	\$15,543.00	\$12,952.50	\$11,775.00	\$11,186.25
790	65,000	\$500.00	\$15,642.00	\$13,035.00	\$11,850.00	\$11,257.50
795	65,000	\$500.00	\$15,741.00	\$13,117.50	\$11,925.00	\$11,328.75
800	65,000	\$500.00	\$15,840.00	\$13,200.00	\$12,000.00	\$11,400.00
805	65,000	\$500.00	\$15,939.00	\$13,282.50	\$12,075.00	\$11,471.25
810	65,000	\$500.00	\$16,038.00	\$13,365.00	\$12,150.00	\$11,542.50
815	65,000	\$500.00	\$16,137.00	\$13,447.50	\$12,225.00	\$11,613.75
820	65,000	\$500.00	\$16,236.00	\$13,530.00	\$12,300.00	\$11,685.00
825	65,000	\$500.00	\$16,335.00	\$13,612.50	\$12,375.00	\$11,756.25
830	65,000	\$500.00	\$16,434.00	\$13,695.00	\$12,450.00	\$11,827.50
835	65,000	\$500.00	\$16,533.00	\$13,777.50	\$12,525.00	\$11,898.75
840	65,000	\$500.00	\$16,632.00	\$13,860.00	\$12,600.00	\$11,970.00
845	65,000	\$500.00	\$16,731.00	\$13,942.50	\$12,675.00	\$12,041.25
850	65,000	\$500.00	\$16,830.00	\$14,025.00	\$12,750.00	\$12,112.50
855	65,000	\$500.00	\$16,929.00	\$14,107.50	\$12,825.00	\$12,183.75
860	65,000	\$500.00	\$17,028.00	\$14,190.00	\$12,900.00	\$12,255.00

(N)

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.26 SIP Trunking Service, (Cont'd.)

(N)

4.26.5 Rates and Charges, (Cont'd.)

B. Rates, (Cont'd.)

All rates are applied per SIP Trunking Service at each service location:

2. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
865	65,000	\$500.00	\$17,127.00	\$14,272.50	\$12,975.00	\$12,326.25
870	65,000	\$500.00	\$17,226.00	\$14,355.00	\$13,050.00	\$12,397.50
875	65,000	\$500.00	\$17,325.00	\$14,437.50	\$13,125.00	\$12,468.75
880	65,000	\$500.00	\$17,424.00	\$14,520.00	\$13,200.00	\$12,540.00
885	65,000	\$500.00	\$17,523.00	\$14,602.50	\$13,275.00	\$12,611.25
890	65,000	\$500.00	\$17,622.00	\$14,685.00	\$13,350.00	\$12,682.50
895	65,000	\$500.00	\$17,721.00	\$14,767.50	\$13,425.00	\$12,753.75
900	65,000	\$500.00	\$17,820.00	\$14,850.00	\$13,500.00	\$12,825.00
905	65,000	\$500.00	\$17,919.00	\$14,932.50	\$13,575.00	\$12,896.25
910	65,000	\$500.00	\$18,018.00	\$15,015.00	\$13,650.00	\$12,967.50
915	65,000	\$500.00	\$18,117.00	\$15,097.50	\$13,725.00	\$13,038.75
920	65,000	\$500.00	\$18,216.00	\$15,180.00	\$13,800.00	\$13,110.00
925	65,000	\$500.00	\$18,315.00	\$15,262.50	\$13,875.00	\$13,181.25
930	65,000	\$500.00	\$18,414.00	\$15,345.00	\$13,950.00	\$13,252.50
935	65,000	\$500.00	\$18,513.00	\$15,427.50	\$14,025.00	\$13,323.75
940	65,000	\$500.00	\$18,612.00	\$15,510.00	\$14,100.00	\$13,395.00
945	65,000	\$500.00	\$18,711.00	\$15,592.50	\$14,175.00	\$13,466.25
950	65,000	\$500.00	\$18,810.00	\$15,675.00	\$14,250.00	\$13,537.50
955	65,000	\$500.00	\$18,909.00	\$15,757.50	\$14,325.00	\$13,608.75
960	65,000	\$500.00	\$19,008.00	\$15,840.00	\$14,400.00	\$13,680.00
965	65,000	\$500.00	\$19,107.00	\$15,922.50	\$14,475.00	\$13,751.25
970	65,000	\$500.00	\$19,206.00	\$16,005.00	\$14,550.00	\$13,822.50
975	65,000	\$500.00	\$19,305.00	\$16,087.50	\$14,625.00	\$13,893.75
980	65,000	\$500.00	\$19,404.00	\$16,170.00	\$14,700.00	\$13,965.00
985	65,000	\$500.00	\$19,503.00	\$16,252.50	\$14,775.00	\$14,036.25
990	65,000	\$500.00	\$19,602.00	\$16,335.00	\$14,850.00	\$14,107.50
995	65,000	\$500.00	\$19,701.00	\$16,417.50	\$14,925.00	\$14,178.75
1000	65,000	\$500.00	\$19,800.00	\$16,500.00	\$15,000.00	\$14,250.00

(N)

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.26 SIP Trunking Service, (Cont'd.)

(N)

4.26.5 Rates and Charges, (Cont'd.)

B. Rates, (Cont'd.)

All rates are applied per SIP Trunking Service at each service location:

2. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
1005	65,000	\$500.00	\$19,899.00	\$16,582.50	\$15,075.00	\$14,321.25
1010	65,000	\$500.00	\$19,998.00	\$16,665.00	\$15,150.00	\$14,392.50
1015	65,000	\$500.00	\$20,097.00	\$16,747.50	\$15,225.00	\$14,463.75
1020	65,000	\$500.00	\$20,196.00	\$16,830.00	\$15,300.00	\$14,535.00
1025	65,000	\$500.00	\$20,295.00	\$16,912.50	\$15,375.00	\$14,606.25
1030	65,000	\$500.00	\$20,394.00	\$16,995.00	\$15,450.00	\$14,677.50
1035	65,000	\$500.00	\$20,493.00	\$17,077.50	\$15,525.00	\$14,748.75
1040	65,000	\$500.00	\$20,592.00	\$17,160.00	\$15,600.00	\$14,820.00
1045	65,000	\$500.00	\$20,691.00	\$17,242.50	\$15,675.00	\$14,891.25
1050	65,000	\$500.00	\$20,790.00	\$17,325.00	\$15,750.00	\$14,962.50
1055	65,000	\$500.00	\$20,889.00	\$17,407.50	\$15,825.00	\$15,033.75
1060	65,000	\$500.00	\$20,988.00	\$17,490.00	\$15,900.00	\$15,105.00
1065	65,000	\$500.00	\$21,087.00	\$17,572.50	\$15,975.00	\$15,176.25
1070	65,000	\$500.00	\$21,186.00	\$17,655.00	\$16,050.00	\$15,247.50
1075	65,000	\$500.00	\$21,285.00	\$17,737.50	\$16,125.00	\$15,318.75
1080	65,000	\$500.00	\$21,384.00	\$17,820.00	\$16,200.00	\$15,390.00
1085	65,000	\$500.00	\$21,483.00	\$17,902.50	\$16,275.00	\$15,461.25
1090	65,000	\$500.00	\$21,582.00	\$17,985.00	\$16,350.00	\$15,532.50
1095	65,000	\$500.00	\$21,681.00	\$18,067.50	\$16,425.00	\$15,603.75
1100	65,000	\$500.00	\$19,965.00	\$16,637.50	\$15,125.00	\$14,368.75
1105	65,000	\$500.00	\$20,055.75	\$16,713.13	\$15,193.75	\$14,434.06
1110	65,000	\$500.00	\$20,146.50	\$16,788.75	\$15,262.50	\$14,499.38
1115	65,000	\$500.00	\$20,237.25	\$16,864.38	\$15,331.25	\$14,564.69
1120	65,000	\$500.00	\$20,328.00	\$16,940.00	\$15,400.00	\$14,630.00
1125	65,000	\$500.00	\$20,418.75	\$17,015.63	\$15,468.75	\$14,695.31
1130	65,000	\$500.00	\$20,509.50	\$17,091.25	\$15,537.50	\$14,760.63
1135	65,000	\$500.00	\$20,600.25	\$17,166.88	\$15,606.25	\$14,825.94
1140	65,000	\$500.00	\$20,691.00	\$17,242.50	\$15,675.00	\$14,891.25

(N)

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.26 SIP Trunking Service, (Cont'd.)

(N)

4.26.5 Rates and Charges, (Cont'd.)

B. Rates, (Cont'd.)

All rates are applied per SIP Trunking Service at each service location:

2. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
1145	65,000	\$500.00	\$20,781.75	\$17,318.13	\$15,743.75	\$14,956.56
1150	65,000	\$500.00	\$20,872.50	\$17,393.75	\$15,812.50	\$15,021.88
1155	65,000	\$500.00	\$20,963.25	\$17,469.38	\$15,881.25	\$15,087.19
1160	65,000	\$500.00	\$21,054.00	\$17,545.00	\$15,950.00	\$15,152.50
1165	65,000	\$500.00	\$21,144.75	\$17,620.63	\$16,018.75	\$15,217.81
1170	65,000	\$500.00	\$21,235.50	\$17,696.25	\$16,087.50	\$15,283.13
1175	65,000	\$500.00	\$21,326.25	\$17,771.88	\$16,156.25	\$15,348.44
1180	65,000	\$500.00	\$21,417.00	\$17,847.50	\$16,225.00	\$15,413.75
1185	65,000	\$500.00	\$21,507.75	\$17,923.13	\$16,293.75	\$15,479.06
1190	65,000	\$500.00	\$21,598.50	\$17,998.75	\$16,362.50	\$15,544.38
1195	65,000	\$500.00	\$21,689.25	\$18,074.38	\$16,431.25	\$15,609.69
1200	65,000	\$500.00	\$21,780.00	\$18,150.00	\$16,500.00	\$15,675.00
1205	65,000	\$500.00	\$21,870.75	\$18,225.63	\$16,568.75	\$15,740.31
1210	65,000	\$500.00	\$21,961.50	\$18,301.25	\$16,637.50	\$15,805.63
1215	65,000	\$500.00	\$22,052.25	\$18,376.88	\$16,706.25	\$15,870.94
1220	65,000	\$500.00	\$22,143.00	\$18,452.50	\$16,775.00	\$15,936.25
1225	65,000	\$500.00	\$22,233.75	\$18,528.13	\$16,843.75	\$16,001.56
1230	65,000	\$500.00	\$22,324.50	\$18,603.75	\$16,912.50	\$16,066.88
1235	65,000	\$500.00	\$22,415.25	\$18,679.38	\$16,981.25	\$16,132.19
1240	65,000	\$500.00	\$22,506.00	\$18,755.00	\$17,050.00	\$16,197.50
1245	65,000	\$500.00	\$22,596.75	\$18,830.63	\$17,118.75	\$16,262.81
1250	65,000	\$500.00	\$22,687.50	\$18,906.25	\$17,187.50	\$16,328.13
1255	65,000	\$500.00	\$22,778.25	\$18,981.88	\$17,256.25	\$16,393.44
1260	65,000	\$500.00	\$22,869.00	\$19,057.50	\$17,325.00	\$16,458.75
1265	65,000	\$500.00	\$22,959.75	\$19,133.13	\$17,393.75	\$16,524.06
1270	65,000	\$500.00	\$23,050.50	\$19,208.75	\$17,462.50	\$16,589.38
1275	65,000	\$500.00	\$23,141.25	\$19,284.38	\$17,531.25	\$16,654.69
1280	65,000	\$500.00	\$23,232.00	\$19,360.00	\$17,600.00	\$16,720.00

(N)

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.26 SIP Trunking Service, (Cont'd.)

(N)

4.26.5 Rates and Charges, (Cont'd.)

B. Rates, (Cont'd.)

All rates are applied per SIP Trunking Service at each service location:

2. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
1285	65,000	\$500.00	\$23,322.75	\$19,435.63	\$17,668.75	\$16,785.31
1290	65,000	\$500.00	\$23,413.50	\$19,511.25	\$17,737.50	\$16,850.63
1295	65,000	\$500.00	\$23,504.25	\$19,586.88	\$17,806.25	\$16,915.94
1300	65,000	\$500.00	\$23,595.00	\$19,662.50	\$17,875.00	\$16,981.25
1305	65,000	\$500.00	\$23,685.75	\$19,738.13	\$17,943.75	\$17,046.56
1310	65,000	\$500.00	\$23,776.50	\$19,813.75	\$18,012.50	\$17,111.88
1315	65,000	\$500.00	\$23,867.25	\$19,889.38	\$18,081.25	\$17,177.19
1320	65,000	\$500.00	\$23,958.00	\$19,965.00	\$18,150.00	\$17,242.50
1325	65,000	\$500.00	\$24,048.75	\$20,040.63	\$18,218.75	\$17,307.81
1330	65,000	\$500.00	\$24,139.50	\$20,116.25	\$18,287.50	\$17,373.13
1335	65,000	\$500.00	\$24,230.25	\$20,191.88	\$18,356.25	\$17,438.44
1340	65,000	\$500.00	\$24,321.00	\$20,267.50	\$18,425.00	\$17,503.75
1345	65,000	\$500.00	\$24,411.75	\$20,343.13	\$18,493.75	\$17,569.06
1350	65,000	\$500.00	\$24,502.50	\$20,418.75	\$18,562.50	\$17,634.38
1355	65,000	\$500.00	\$24,593.25	\$20,494.38	\$18,631.25	\$17,699.69
1360	65,000	\$500.00	\$24,684.00	\$20,570.00	\$18,700.00	\$17,765.00
1365	65,000	\$500.00	\$24,774.75	\$20,645.63	\$18,768.75	\$17,830.31
1370	65,000	\$500.00	\$24,865.50	\$20,721.25	\$18,837.50	\$17,895.63
1375	65,000	\$500.00	\$24,956.25	\$20,796.88	\$18,906.25	\$17,960.94
1380	65,000	\$500.00	\$25,047.00	\$20,872.50	\$18,975.00	\$18,026.25
1385	65,000	\$500.00	\$25,137.75	\$20,948.13	\$19,043.75	\$18,091.56
1390	65,000	\$500.00	\$25,228.50	\$21,023.75	\$19,112.50	\$18,156.88
1395	65,000	\$500.00	\$25,319.25	\$21,099.38	\$19,181.25	\$18,222.19
1400	65,000	\$500.00	\$25,410.00	\$21,175.00	\$19,250.00	\$18,287.50
1405	65,000	\$500.00	\$25,500.75	\$21,250.63	\$19,318.75	\$18,352.81
1410	65,000	\$500.00	\$25,591.50	\$21,326.25	\$19,387.50	\$18,418.13
1415	65,000	\$500.00	\$25,682.25	\$21,401.88	\$19,456.25	\$18,483.44
1420	65,000	\$500.00	\$25,773.00	\$21,477.50	\$19,525.00	\$18,548.75

(N)

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.26 SIP Trunking Service, (Cont'd.)

(N)

4.26.5 Rates and Charges, (Cont'd.)

B. Rates, (Cont'd.)

All rates are applied per SIP Trunking Service at each service location:

2. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
1425	65,000	\$500.00	\$25,863.75	\$21,553.13	\$19,593.75	\$18,614.06
1430	65,000	\$500.00	\$25,954.50	\$21,628.75	\$19,662.50	\$18,679.38
1435	65,000	\$500.00	\$26,045.25	\$21,704.38	\$19,731.25	\$18,744.69
1440	65,000	\$500.00	\$26,136.00	\$21,780.00	\$19,800.00	\$18,810.00
1445	65,000	\$500.00	\$26,226.75	\$21,855.63	\$19,868.75	\$18,875.31
1450	65,000	\$500.00	\$26,317.50	\$21,931.25	\$19,937.50	\$18,940.63
1455	65,000	\$500.00	\$26,408.25	\$22,006.88	\$20,006.25	\$19,005.94
1460	65,000	\$500.00	\$26,499.00	\$22,082.50	\$20,075.00	\$19,071.25
1465	65,000	\$500.00	\$26,589.75	\$22,158.13	\$20,143.75	\$19,136.56
1470	65,000	\$500.00	\$26,680.50	\$22,233.75	\$20,212.50	\$19,201.88
1475	65,000	\$500.00	\$26,771.25	\$22,309.38	\$20,281.25	\$19,267.19
1480	65,000	\$500.00	\$26,862.00	\$22,385.00	\$20,350.00	\$19,332.50
1485	65,000	\$500.00	\$26,952.75	\$22,460.63	\$20,418.75	\$19,397.81
1490	65,000	\$500.00	\$27,043.50	\$22,536.25	\$20,487.50	\$19,463.13
1495	65,000	\$500.00	\$27,134.25	\$22,611.88	\$20,556.25	\$19,528.44
1500	65,000	\$500.00	\$27,225.00	\$22,687.50	\$20,625.00	\$19,593.75
1505	65,000	\$500.00	\$27,315.75	\$22,763.13	\$20,693.75	\$19,659.06
1510	65,000	\$500.00	\$27,406.50	\$22,838.75	\$20,762.50	\$19,724.38
1515	65,000	\$500.00	\$27,497.25	\$22,914.38	\$20,831.25	\$19,789.69
1520	65,000	\$500.00	\$27,588.00	\$22,990.00	\$20,900.00	\$19,855.00
1525	65,000	\$500.00	\$27,678.75	\$23,065.63	\$20,968.75	\$19,920.31
1530	65,000	\$500.00	\$27,769.50	\$23,141.25	\$21,037.50	\$19,985.63
1535	65,000	\$500.00	\$27,860.25	\$23,216.88	\$21,106.25	\$20,050.94
1540	65,000	\$500.00	\$27,951.00	\$23,292.50	\$21,175.00	\$20,116.25
1545	65,000	\$500.00	\$28,041.75	\$23,368.13	\$21,243.75	\$20,181.56
1550	65,000	\$500.00	\$28,132.50	\$23,443.75	\$21,312.50	\$20,246.88
1555	65,000	\$500.00	\$28,223.25	\$23,519.38	\$21,381.25	\$20,312.19
1560	65,000	\$500.00	\$28,314.00	\$23,595.00	\$21,450.00	\$20,377.50

(N)

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.26 SIP Trunking Service, (Cont'd.)

(N)

4.26.5 Rates and Charges, (Cont'd.)

B. Rates, (Cont'd.)

All rates are applied per SIP Trunking Service at each service location:

2. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
1565	65,000	\$500.00	\$28,404.75	\$23,670.63	\$21,518.75	\$20,442.81
1570	65,000	\$500.00	\$28,495.50	\$23,746.25	\$21,587.50	\$20,508.13
1575	65,000	\$500.00	\$28,586.25	\$23,821.88	\$21,656.25	\$20,573.44
1580	65,000	\$500.00	\$28,677.00	\$23,897.50	\$21,725.00	\$20,638.75
1585	65,000	\$500.00	\$28,767.75	\$23,973.13	\$21,793.75	\$20,704.06
1590	65,000	\$500.00	\$28,858.50	\$24,048.75	\$21,862.50	\$20,769.38
1595	65,000	\$500.00	\$28,949.25	\$24,124.38	\$21,931.25	\$20,834.69
1600	65,000	\$500.00	\$29,040.00	\$24,200.00	\$22,000.00	\$20,900.00
1605	65,000	\$500.00	\$29,130.75	\$24,275.63	\$22,068.75	\$20,965.31
1610	65,000	\$500.00	\$29,221.50	\$24,351.25	\$22,137.50	\$21,030.63
1615	65,000	\$500.00	\$29,312.25	\$24,426.88	\$22,206.25	\$21,095.94
1620	65,000	\$500.00	\$29,403.00	\$24,502.50	\$22,275.00	\$21,161.25
1625	65,000	\$500.00	\$29,493.75	\$24,578.13	\$22,343.75	\$21,226.56
1630	65,000	\$500.00	\$29,584.50	\$24,653.75	\$22,412.50	\$21,291.88
1635	65,000	\$500.00	\$29,675.25	\$24,729.38	\$22,481.25	\$21,357.19
1640	65,000	\$500.00	\$29,766.00	\$24,805.00	\$22,550.00	\$21,422.50
1645	65,000	\$500.00	\$29,856.75	\$24,880.63	\$22,618.75	\$21,487.81
1650	65,000	\$500.00	\$29,947.50	\$24,956.25	\$22,687.50	\$21,553.13
1655	65,000	\$500.00	\$30,038.25	\$25,031.88	\$22,756.25	\$21,618.44
1660	65,000	\$500.00	\$30,129.00	\$25,107.50	\$22,825.00	\$21,683.75
1665	65,000	\$500.00	\$30,219.75	\$25,183.13	\$22,893.75	\$21,749.06
1670	65,000	\$500.00	\$30,310.50	\$25,258.75	\$22,962.50	\$21,814.38
1675	65,000	\$500.00	\$30,401.25	\$25,334.38	\$23,031.25	\$21,879.69
1680	65,000	\$500.00	\$30,492.00	\$25,410.00	\$23,100.00	\$21,945.00
1685	65,000	\$500.00	\$30,582.75	\$25,485.63	\$23,168.75	\$22,010.31
1690	65,000	\$500.00	\$30,673.50	\$25,561.25	\$23,237.50	\$22,075.63
1695	65,000	\$500.00	\$30,764.25	\$25,636.88	\$23,306.25	\$22,140.94
1700	65,000	\$500.00	\$30,855.00	\$25,712.50	\$23,375.00	\$22,206.25
1705	65,000	\$500.00	\$30,945.75	\$25,788.13	\$23,443.75	\$22,271.56

(N)

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.26 SIP Trunking Service, (Cont'd.)

(N)

4.26.5 Rates and Charges, (Cont'd.)

B. Rates, (Cont'd.)

All rates are applied per SIP Trunking Service at each service location:

2. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
1710	65,000	\$500.00	\$31,036.50	\$25,863.75	\$23,512.50	\$22,336.88
1715	65,000	\$500.00	\$31,127.25	\$25,939.38	\$23,581.25	\$22,402.19
1720	65,000	\$500.00	\$31,218.00	\$26,015.00	\$23,650.00	\$22,467.50
1725	65,000	\$500.00	\$31,308.75	\$26,090.63	\$23,718.75	\$22,532.81
1730	65,000	\$500.00	\$31,399.50	\$26,166.25	\$23,787.50	\$22,598.13
1735	65,000	\$500.00	\$31,490.25	\$26,241.88	\$23,856.25	\$22,663.44
1740	65,000	\$500.00	\$31,581.00	\$26,317.50	\$23,925.00	\$22,728.75
1745	65,000	\$500.00	\$31,671.75	\$26,393.13	\$23,993.75	\$22,794.06
1750	65,000	\$500.00	\$31,762.50	\$26,468.75	\$24,062.50	\$22,859.38
1755	65,000	\$500.00	\$31,853.25	\$26,544.38	\$24,131.25	\$22,924.69
1760	65,000	\$500.00	\$31,944.00	\$26,620.00	\$24,200.00	\$22,990.00
1765	65,000	\$500.00	\$32,034.75	\$26,695.63	\$24,268.75	\$23,055.31
1770	65,000	\$500.00	\$32,125.50	\$26,771.25	\$24,337.50	\$23,120.63
1775	65,000	\$500.00	\$32,216.25	\$26,846.88	\$24,406.25	\$23,185.94
1780	65,000	\$500.00	\$32,307.00	\$26,922.50	\$24,475.00	\$23,251.25
1785	65,000	\$500.00	\$32,397.75	\$26,998.13	\$24,543.75	\$23,316.56
1790	65,000	\$500.00	\$32,488.50	\$27,073.75	\$24,612.50	\$23,381.88
1795	65,000	\$500.00	\$32,579.25	\$27,149.38	\$24,681.25	\$23,447.19
1800	65,000	\$500.00	\$32,670.00	\$27,225.00	\$24,750.00	\$23,512.50
1805	65,000	\$500.00	\$32,760.75	\$27,300.63	\$24,818.75	\$23,577.81
1810	65,000	\$500.00	\$32,851.50	\$27,376.25	\$24,887.50	\$23,643.13
1815	65,000	\$500.00	\$32,942.25	\$27,451.88	\$24,956.25	\$23,708.44
1820	65,000	\$500.00	\$33,033.00	\$27,527.50	\$25,025.00	\$23,773.75
1825	65,000	\$500.00	\$33,123.75	\$27,603.13	\$25,093.75	\$23,839.06
1830	65,000	\$500.00	\$33,214.50	\$27,678.75	\$25,162.50	\$23,904.38
1835	65,000	\$500.00	\$33,305.25	\$27,754.38	\$25,231.25	\$23,969.69
1840	65,000	\$500.00	\$33,396.00	\$27,830.00	\$25,300.00	\$24,035.00
1845	65,000	\$500.00	\$33,486.75	\$27,905.63	\$25,368.75	\$24,100.31
1850	65,000	\$500.00	\$33,577.50	\$27,981.25	\$25,437.50	\$24,165.63

(N)

LOCAL EXCHANGE SERVICES

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

4.26 SIP Trunking Service, (Cont'd.)

(N)

4.26.5 Rates and Charges, (Cont'd.)

B. Rates, (Cont'd.)

All rates are applied per SIP Trunking Service at each service location:

2. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
1855	65,000	\$500.00	\$33,668.25	\$28,056.88	\$25,506.25	\$24,230.94
1860	65,000	\$500.00	\$33,759.00	\$28,132.50	\$25,575.00	\$24,296.25
1865	65,000	\$500.00	\$33,849.75	\$28,208.13	\$25,643.75	\$24,361.56
1870	65,000	\$500.00	\$33,940.50	\$28,283.75	\$25,712.50	\$24,426.88
1875	65,000	\$500.00	\$34,031.25	\$28,359.38	\$25,781.25	\$24,492.19
1880	65,000	\$500.00	\$34,122.00	\$28,435.00	\$25,850.00	\$24,557.50
1885	65,000	\$500.00	\$34,212.75	\$28,510.63	\$25,918.75	\$24,622.81
1890	65,000	\$500.00	\$34,303.50	\$28,586.25	\$25,987.50	\$24,688.13
1895	65,000	\$500.00	\$34,394.25	\$28,661.88	\$26,056.25	\$24,753.44
1900	65,000	\$500.00	\$34,485.00	\$28,737.50	\$26,125.00	\$24,818.75
1905	65,000	\$500.00	\$34,575.75	\$28,813.13	\$26,193.75	\$24,884.06
1910	65,000	\$500.00	\$34,666.50	\$28,888.75	\$26,262.50	\$24,949.38
1915	65,000	\$500.00	\$34,757.25	\$28,964.38	\$26,331.25	\$25,014.69
1920	65,000	\$500.00	\$34,848.00	\$29,040.00	\$26,400.00	\$25,080.00
1925	65,000	\$500.00	\$34,938.75	\$29,115.63	\$26,468.75	\$25,145.31
1930	65,000	\$500.00	\$35,029.50	\$29,191.25	\$26,537.50	\$25,210.63
1935	65,000	\$500.00	\$35,120.25	\$29,266.88	\$26,606.25	\$25,275.94
1940	65,000	\$500.00	\$35,211.00	\$29,342.50	\$26,675.00	\$25,341.25
1945	65,000	\$500.00	\$35,301.75	\$29,418.13	\$26,743.75	\$25,406.56
1950	65,000	\$500.00	\$35,392.50	\$29,493.75	\$26,812.50	\$25,471.88
1955	65,000	\$500.00	\$35,483.25	\$29,569.38	\$26,881.25	\$25,537.19
1960	65,000	\$500.00	\$35,574.00	\$29,645.00	\$26,950.00	\$25,602.50
1965	65,000	\$500.00	\$35,664.75	\$29,720.63	\$27,018.75	\$25,667.81
1970	65,000	\$500.00	\$35,755.50	\$29,796.25	\$27,087.50	\$25,733.13
1975	65,000	\$500.00	\$35,846.25	\$29,871.88	\$27,156.25	\$25,798.44
1980	65,000	\$500.00	\$35,937.00	\$29,947.50	\$27,225.00	\$25,863.75
1985	65,000	\$500.00	\$36,027.75	\$30,023.13	\$27,293.75	\$25,929.06
1990	65,000	\$500.00	\$36,118.50	\$30,098.75	\$27,362.50	\$25,994.38
1995	65,000	\$500.00	\$36,209.25	\$30,174.38	\$27,431.25	\$26,059.69
2000	65,000	\$500.00	\$36,300.00	\$30,250.00	\$27,500.00	\$26,125.00

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES

5 1 [Reserved for Future Use]

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES

5.1 Business Features

5.1.1 General

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

5.1.2 Description of Features

A. Three Way Calling

The Three Way Calling feature allows a Customer to add a third party to an existing two-way call and form a 3-way call. The call must have been originated from outside the station group and terminate to a station within the station group. The Call Hold feature allows a Customer to put any in-progress call on hold by flashing the switch hook and dialing a code. This frees the line to allow the Customer to make an outgoing call to another number. Only one call per line can be on hold at a time. The third party cannot be added to the original call.

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D)

5 1 [Reserved for Future Use]

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.1 Business Features, (Cont'd.)

5.1.2 Description of Features, (Cont'd.)

B. Call Forwarding

Call Forwarding, when activated, redirects attempted terminating calls to another Customer specific line. The Customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding.

The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding is billed for the forwarded leg of the call.

Call Forwarding - Busy automatically reroutes an incoming call to a Customer predesignated number when the called number is busy.

Call Forwarding - Don't Answer automatically reroutes an incoming call to a Customer predesignated number when the called number does not answer within the number of rings programmed by the Company.

Call Forwarding - Variable allows the Customer to choose to reroute incoming calls to another specified telephone number. The Customer must activate and deactivate this feature.

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D)

5 1 [Reserved for Future Use]

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.1 Business Features, (Cont'd.)

5.1.2 Description of Features, (Cont'd.)

C. Call Waiting

Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.

D. Distinctive Ringing

If the user has subscribed to additional telephone numbers (maximum of two), incoming calls may be distinguished via a unique ring.

E. Speed Calling

This feature allows a user to dial selected numbers using one or two digits. Up to eight numbers (single digit, or thirty numbers with two digits) can be selected.

F. Call Transfer

Call Transfer allows a Customer to receive an incoming call, then transfer the calling party to any other number.

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D)

5 1 [Reserved for Future Use]

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.1 Business Features, (Cont'd.)

5.1.2 Description of Features, (Cont'd.)

G. Caller ID

1. Caller ID with Number Delivery

The Caller ID feature allows a Customer to see a caller's number previewed on a display screen before the call is answered allowing a Customer to prioritize and or screen incoming calls. Caller ID records the number, date and time of each incoming call - including calls that are not answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the company. It is the responsibility of the Customer to provide the necessary CPE.

2. Combined Caller ID

The Caller ID feature allows a Customer to see a caller's name and number previewed on a display screen before the call is answered allowing a Customer to prioritize and or screen incoming calls. Caller ID records the number, date and time of each incoming call - including calls that are not answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the company. It is the responsibility of the Customer to provide the necessary CPE.

3. Caller ID Blocking

This feature allows the calling party to block display of its name and number on the called party's station equipment.

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D)

5 1 [Reserved for Future Use]

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.1 Business Features, (Cont'd.)

5.1.2 Description of Features, (Cont'd.)

H. Continuous Redial

The continuous redial feature allows a Customer to automatically redial the last number dialed. This is accomplished by the Customer activating a code. The network periodically tests the busy/free status of the called line for up to 30 minutes until both lines are found free and then redials the call for the Customer.

The Continuous Redial feature also allows Customers, having reached a busy number, to dial a code before hanging up. Continuous Redial feature then continues to try the busy number for up to 30 minutes until it becomes free. Once the busy line is free the call is automatically redialed and the Customer is notified of the connected call via a distinctive ring.

I. Selective Call Forwarding

Selective Call Forwarding allows a Customer to specify a special list of a maximum of fifteen (15) telephone numbers. Incoming calls placed to the Customers from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally.

J. Selective Call Rejection

Selective Call Rejection enables a Customer to reject call attempts from up to fifteen (15) numbers by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the Customer from these numbers will be prevented from terminating to the Customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A Customer may also reject future calls from the directory number of the most recent call received by dialing a code after completing the call.

K. Call Hold

Allows call to be placed on hold.

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D)

5 1 [Reserved for Future Use]

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.1 Business Features, (Cont'd.)

5.1.2 Description of Features, (Cont'd.)

L. Automatic Recall

Enables calling party to automatically call back last number dialed.

M. Anonymous Call Rejection

Allows Customer to reject calls if the calling number is marked as private.

N. Remote Access to Call Forward

Remote Call Forwarding allows a Customer the ability to purchase additional Directory Numbers and to have calls to those telephone numbers forwarded on a permanent basis to a designated telephone number.

1. Conditions

- a. The telephone number to which calls are forwarded is user-defined.
- b. Changes to this number are made via a service order.
- c. Customers can request additional paths for Remote Call Forwarding service.
- d. A flat-rated monthly recurring charge applies for each main Remote Call Forwarding Directory Number and for each additional path ordered.

O. Priority Call

Allows Customer to program up to six (6) numbers to be identified by a special ring/call waiting tone.

P. Last Call Return

Allows Customer (called party) to call back the number of the last incoming call.

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D)

5 1 [Reserved for Future Use]

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.1 Business Features, (Cont'd.)

5.1.3 Rates and Charges

A. Recurring and Nonrecurring Charges

Feature	Monthly Recurring Charge	Nonrecurring Charge
Anonymous Call Rejection	\$ 1.00	\$0.00
Last Call Return	\$ 1.00 + \$0.75/use	\$0.00
Automatic Recall, per use	\$ 1.00 + \$0.75/use	\$0.00
Selective Call Rejection	\$3.00	\$0.00
Call Hold, per use	\$1.00	\$0.00
Call Forward	\$1.00	\$0.00
Call Transfer (for lines)	\$2.00	\$0.00
Call Waiting	\$2.00	\$0.00
Combined Caller ID	\$5.00	\$0.00
Caller ID with Number	\$2.50	\$0.00
Distinctive Ringing – First Number	\$1.00	\$0.00
Distinctive Ringing – Second Number	\$1.00	\$0.00
Remote Access to Call Forward	\$5.00	\$0.00
Remote Call Forward – Initial Path	\$12.00	\$0.00
Remote Call Forward – Add'l Path	\$12.00	\$0.00
8/10 Number Speed Calling	\$1.00	\$0.00
30 Number Speed Calling	\$2.00	\$0.00
3 Way Calling	\$2.00	\$0.00
Caller ID Blocking	\$0.00	\$0.00
Continuous Redial	\$3.50	\$0.00
Selective Call Forward	\$3.50	\$0.00
Priority Call	\$3.50	\$0.00

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D)

5 1 [Reserved for Future Use]

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.1 Business Features, (Cont'd.)

5.1.3 Rates and Charges, (Cont'd.)

B. Connection Charges

Connection charges apply when a Customer requests connection to one or more custom calling features. Orders requested for the same Customer account made at the same time for the same premises will be considered one request. These charges will not apply if the features are ordered at the same time as other work for the same Customer account at the same premises.

C. Trial Period

The Company may elect to offer a free or reduced rate trial of any new custom calling feature(s) to prospective Customers within 90 days of the establishment of the new feature.

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.2 Service and Promotional Trials

5.2.1 General

The Company may establish temporary promotional programs wherein it may waive or reduce nonrecurring or recurring charges, to introduce a present or potential Customer to a service to a service not previously subscribed to by the Customer.

(T)

5.2.2 Regulations

- A. Appropriate notification of the Trial will be made to all eligible Customers and to the Commission. Appropriate notification may include direct mail, bill inserts, broadcast or print media, direct contact or other comparable means of notification.
- B. During a Service Trial, the service(s) is provided automatically to all eligible Customers, except those Customers who choose not to participate. Customers will be offered the opportunity to decline the trial service both in advance and during the trial. A Customer can request that the designated service be removed at any time during the trial and not be billed a recurring charge for the period that the feature was in place. At the end of the trial, Customers that do not contact the Company to indicate they wish to retain the service will be disconnected from the service at no charge.
- C. During a Promotional Trial, the service is provided to all eligible Customers who ask to participate. Customers will be notified in advance of the opportunity to receive the service in the trial for free. A Customer can request that the service be removed at any time during the trial and not be billed a recurring charge for the period that the service was in place. At the end of the trial, Customers that do not contact the Company will be disconnected from the service.
- D. Customers can subscribe to any service listed as part of a Promotional Trial and not be billed the normal Connection Charge. The offering of this trial period option is limited in that a service may be tried only once per Customer, per premises.
- E. The Company retains the right to limit the size and scope of a Promotional Trial.

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.2 Service and Promotional Trials

5.2.1 General

The Company may establish temporary promotional programs wherein it may waive or reduce nonrecurring or recurring charges, to introduce a present or potential Customer to a service to which the Customer has not previously subscribed.

5.2.2 Regulations

- A. Appropriate notification of the Trial will be made to all eligible Customers and to the Commission. Appropriate notification may include direct mail, bill inserts, broadcast or print media, direct contact or other comparable means of notification.
- B. During a Service Trial, the service(s) is provided automatically to all eligible Customers, except those Customers who choose not to participate. Customers will be offered the opportunity to decline the trial service both in advance and during the trial. A Customer can request that the designated service be removed at any time during the trial and not be billed a recurring charge for the period that the feature was in place. At the end of the trial, Customers that do not contact the Company to indicate they wish to retain the service will be disconnected from the service at no charge.
- C. During a Promotional Trial, the service is provided to all eligible Customers who ask to participate. Customers will be notified in advance of the opportunity to receive the service in the trial for free. A Customer can request that the service be removed at any time during the trial and not be billed a recurring charge for the period that the service was in place. At the end of the trial, Customers that do not contact the Company will be disconnected from the service.
- D. Customers can subscribe to any service listed as part of a Promotional Trial and not be billed the normal Connection Charge. The offering of this trial period option is limited in that a service may be tried only once per Customer, per premises.
- E. The Company retains the right to limit the size and scope of a Promotional Trial.

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.3 Busy Verification, Interrupt, and Customer Originated Trace Services - Services no longer available as of January 9, 2014. (T)
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5.3.1 General

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

Customer Originated Trace allows a Customer to originate a trace to track harassing callers that they otherwise cannot identify via Caller ID. The feature “marks” the calling records in the Company’s switch so that if and when they are requested by law enforcement the Company can easily identify the call within the call records. The Company will not release caller identification records directly to the Customer. This information will only be released to law enforcement at their request.

5.3.2 Rate Application

A. A Verification Charge will apply when:

1. The operator verifies that the line is busy with a call in progress, or
2. The operator verifies that the line is available for incoming calls.

B. Both a Verification Charge and an Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the Customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.

C. No charge will apply when the calling party advises that the call is from an official public emergency agency.

5.3.3 Rates and Charges

	<u>Per Call</u>
Verification Charge, each request	\$1.20
Interrupt Charge, each request	\$1.85
Customer Originated Trace, each traced call	\$2.00

(D)

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.3 Busy Verification, Interrupt, and Customer Originated Trace Services*

5.3.1 General

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

Customer Originated Trace allows a Customer to originate a trace to track harassing callers that they otherwise cannot identify via Caller ID. The feature “marks” the calling records in the Company’s switch so that if and when they are requested by law enforcement the Company can easily identify the call within the call records. The Company will not release caller identification records directly to the Customer. This information will only be released to law enforcement at their request.

5.3.2 Rate Application

- A. A Verification Charge will apply when:
 - 1. The operator verifies that the line is busy with a call in progress, or
 - 2. The operator verifies that the line is available for incoming calls.
- B. Both a Verification Charge and an Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the Customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.
- C. No charge will apply when the calling party advises that the call is from an official public emergency agency.

5.3.3 Rates and Charges

	<u>Per Call</u>
Verification Charge, each request	\$1.20
Interrupt Charge, each request	\$1.85
Customer Originated Trace, each traced call	\$2.00

*Not available to Converged Voice Service and FlexVoiceSM Service Customers.

(T)

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.3 Busy Verification, Interrupt, and Customer Originated Trace Services* (T)

5.3.1 General

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

Customer Originated Trace allows a Customer to originate a trace to track harassing callers that they otherwise cannot identify via Caller ID. The feature "marks" the calling records in the Company's switch so that if and when they are requested by law enforcement the Company can easily identify the call within the call records. The Company will not release caller identification records directly to the Customer. This information will only be released to law enforcement at their request.

5.3.2 Rate Application

A. A Verification Charge will apply when:

1. The operator verifies that the line is busy with a call in progress, or
2. The operator verifies that the line is available for incoming calls.

B. Both a Verification Charge and an Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the Customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.

C. No charge will apply when the calling party advises that the call is from an official public emergency agency.

5.3.3 Rates and Charges

	<u>Per Call</u>
Verification Charge, each request	\$1.20
Interrupt Charge, each request	\$1.85
Customer Originated Trace, each traced call	\$2.00

*Not available to Converged Voice Service Customers.

(N)

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.3 Busy Verification, Interrupt, and Customer Originated Trace Services (T)

5.3.1 General

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

Customer Originated Trace allows a Customer to originate a trace to track harassing callers that they otherwise cannot identify via Caller ID. The feature "marks" the calling records in the Company's switch so that if and when they are requested by law enforcement the Company can easily identify the call within the call records. The Company will not release caller identification records directly to the Customer. This information will only be released to law enforcement at their request. (N)

5.3.2 Rate Application

A. A Verification Charge will apply when:

1. The operator verifies that the line is busy with a call in progress, or
2. The operator verifies that the line is available for incoming calls.

B. Both a Verification Charge and an Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the Customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.

C. No charge will apply when the calling party advises that the call is from an official public emergency agency.

5.3.3 Rates and Charges

	<u>Per Call</u>
Verification Charge, each request	\$1.20
Interrupt Charge, each request	\$1.85
Customer Originated Trace, each traced call	\$2.00

(N)

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 Service Commission
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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.3 Busy Verification and Interrupt Service

5.3.1 General

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

5.3.2 Rate Application

A. A Verification Charge will apply when:

1. The operator verifies that the line is busy with a call in progress, or
2. The operator verifies that the line is available for incoming calls.

B. Both a Verification Charge and an Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the Customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.

C. No charge will apply when the calling party advises that the call is from an official public emergency agency.

5.3.3 Rates and Charges

	<u>Per Call</u>
Verification Charge, each request	\$1.20
Interrupt Charge, each request	\$1.85

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December 3, 2009
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Missouri Public
Service Commission
CN-2008-0363

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.4 Directory Assistance Service

5.4.1 General

The business Customer may obtain assistance, for a charge, in determining a telephone number within the local calling area by dialing Directory Assistance Service. The Customer may obtain directory listing information for any location within the United States by dialing 411 or 1 + (area code) + 555-1212. A Customer can also receive assistance by writing the Company with a list of names and addresses for which telephone numbers are desired. A maximum of two number requests is allowed per call. (T)
(T)
(T)

5.4.2 Regulations

- A. A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator except as follows:
 - 1. Calls from coin telephones, including COCOTS.
 - 2. Requests for telephone numbers of non-published service.
 - 3. Requests in which the Directory Assistance operator provides an incorrect number. The Customer must inform the Company of the error in order to receive credit.
 - 4. Requests from individuals with certified visual or physical handicaps in which the handicap prevents the use of a local directory. Individuals must be certified in accordance with the terms outlined under "Handicapped Person" in Section 1 of this tariff, up to a maximum of 50 requests per month. (T)
(T)
 - 5. Calls from Hospitals.
- B. The first three (3) calls each month, per service location, for requests to Directory Assistance will not be charged. Thereafter the rate per call is as listed below. There are no billing exemptions or allowances for National Directory Assistance requests.
- C. Where the Customer places a call to Directory Assistance via an operator or has Directory Assistance charges billed to a calling card or a telephone number other than the originating number, charges will apply as specified in Section 5.4.4 below.

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.4 Directory Assistance Service

5.4.1 General

A Customer may obtain assistance, for a charge, in determining a telephone number within the local calling area by dialing Directory Assistance Service. A Customer may obtain directory listing information for any location within the United States by dialing 411 or 1 + (area code) + 555-1212 (National Directory Assistance). A Customer can also receive assistance by writing the Company with a list of names and addresses for which telephone numbers are desired. A maximum of two number requests is allowed per call.

5.4.2 Regulations

- A. A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator except as follows:
1. Calls from coin telephones, including COCOTS.
 2. Requests for telephone numbers of non-published service.
 3. Requests in which the Directory Assistance operator provides an incorrect number. The Customer must inform the Company of the error in order to receive credit.
 4. Requests from individuals with certified visual or physical handicaps in which the handicap prevents the use of a local directory. Individuals must be certified, up to a maximum of 50 requests per month.
 5. Calls from Hospitals.
- B. The first three (3) calls each month, per service location, for requests to Directory Assistance will not be charged. Thereafter the rate per call is as listed below. There are no billing exemptions or allowances for National Directory Assistance requests.
- C. Where the Customer places a call to Directory Assistance via an operator or has Directory Assistance charges billed to a calling card or a telephone number other than the originating number, charges will apply as specified in Section 5.4.4 below.

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.4 Directory Assistance Service, (Cont'd.)

5.4.3 Directory Assistance Call Completion

The charges as shown below apply for each request made to the Directory Assistance Operator in which the operator completes the call to the desired number, and are in addition to the charge for Directory Assistance. Only local calls can be completed automatically by using Directory Assistance Call Completion. If the Customer elects to have an intraLATA toll call completed by the Local Directory Assistance operator, the Company's standard intraLATA toll per minute charges will apply.

5.4.4 Directory Assistance Rates and Charges (Per Call)

	<u>Per Call</u>	
Directory Assistance, per Query (411)	\$0.25	(D)
National Directory Assistance, per Query	\$1.99	(T)
Call Completion		
Charge Per Call Completed	\$1.35	

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.4 Directory Assistance Service, (Cont'd.)

5.4.3 Directory Assistance Call Completion

The charges as shown below apply for each request made to the Directory Assistance Operator in which the operator completes the call to the desired number, and are in addition to the charge for Directory Assistance. Only local calls can be completed automatically by using Directory Assistance Call Completion. If the Customer elects to have an intraLATA toll call completed by the Local Directory Assistance operator, the Company's standard intraLATA toll per minute charges will apply.

5.4.4 Directory Assistance Rates and Charges (Per Call)

	<u>Per Call</u>
Directory Assistance, per Query (411)	\$0.25
Operator Dialed (411)	\$0.58
National Directory Assistance, per Query (555-1212)	\$1.99
Call Completion	
Charge Per Call Completed	\$1.35

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.5 Local Operator Service

5.5.1 General

Local and intraLATA toll calls may be completed or billed with the live or mechanical assistance of the Company's operator center. Calls may be billed collect to the called party, to an authorized third party number, to the originating line, or to a valid authorized calling card. Local and intraLATA toll calls may be placed on a station to station basis or to a specified party (see Person to Person), or designated alternate. Usage charges for local and intraLATA operator assisted calls are those usage charges that would normally apply to the calling party's service. In addition to usage charges, an operator assistance charge applies to each call, as indicated below. (T)

5.5.2 Rates and Charges

	<u>Per Call</u>
Customer Dialed Calling Card	\$0.60
Person-to-Person	\$1.50
Third Number Billed	\$0.75
Collect Call	\$0.75
All Other Operator Assistance	\$0.75

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.5 Local Operator Service

5.5.1 General

Local calls may be completed or billed with the live or mechanical assistance of the Company's operator center. Calls may be billed collect to the called party, to an authorized third party number, to the originating line, or to a valid authorized calling card. Local calls may be placed on a station to station basis or to a specified party (see Person to Person), or designated alternate. Usage charges for local and intraLATA operator assisted calls are those usage charges that would normally apply to the calling party's service. In addition to usage charges, an operator assistance charge applies to each call, as indicated below.

5.5.2 Rates and Charges

	<u>Per Call</u>
Customer Dialed Calling Card	\$0.60
Person-to-Person	\$1.50
Third Number Billed	\$0.75
Collect Call	\$0.75
All Other Operator Assistance	\$0.75

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.6 Voice Mail Service

5.6.1 General

Voice Mail Service (VMS) provides the Customer with the capability to receive, send, store and retrieve voice messages over the telephone network. VMS is offered where Simplified Message Desk Interface II (SMDI II) and VMS facilities are available.

The basic component of VMS is the mailbox which provides for receipt and storage of messages. VMS is accessed via a touchtone telephone or similar Dual Tone Multifrequency (DTMF) device and requires the input of a passcode.

VMS is comprised of tiered levels of applications in packages with one or more optional features available. The Customer must access Voice Mail through the use of other network access service provided by the Company or other telecommunications common carriers. Such access, including applicable local usage and toll charges, is the responsibility of the Voice Mail Service subscriber.

5.6.2 Business VMS Offerings

Basic Mailbox - provides the Customer with Call Answering and Messaging and Busy Greeting abilities. A Basic Mailbox may receive twenty-five (25) messages in a billing period for the flat fee. Features include Delivery Options and 5 Group Lists. The VMS mailbox holds 15 messages, with a 15 day retention period, a Greeting length of 2 minutes and the ability to receive messages of 2 minutes duration. Call Forward Busy (CFB), Call Forward Don't Answer (CFDA) and Message Waiting Indicator (MWI) are included. (T)

Enhanced Mailbox - provides the Customer with Call Answering and Messaging, Busy Greeting, Reminder and Future Delivery abilities. Features include Delivery Options, 15 Group Lists and Extended Absence Greeting. An Enhanced mailbox may receive 50 messages in a billing period for the flat fee. The VMS mailbox holds 60 messages, with a 45 day retention period, a Greeting length of 5 minutes and the ability to receive messages of 5 minutes duration. Call Forward Busy (CFB), Call Forward Don't Answer (CFDA) and Message Waiting Indicator (MWI) are included. (T)

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.6 Voice Mail Service

5.6.1 General

Voice Mail Service (VMS) provides the Customer with the capability to receive, send, store and retrieve voice messages over the telephone network. VMS is offered where Simplified Message Desk Interface II (SMDI II) and VMS facilities are available.

The basic component of VMS is the mailbox which provides for receipt and storage of messages. VMS is accessed via a touchtone telephone or similar Dual Tone Multifrequency (DTMF) device and requires the input of a passcode.

VMS is comprised of tiered levels of applications in packages with one or more optional features available. The Customer must access Voice Mail through the use of other network access service provided by the Company or other telecommunications common carriers. Such access, including applicable local usage and toll charges, is the responsibility of the Voice Mail Service subscriber.

5.6.2 Business VMS Offerings

(T)

Basic Mailbox - provides the Customer with Call Answering and Messaging and Busy Greeting abilities. A Basic Mailbox may receive twenty-five (25) messages in a billing period for the flat fee, messages over the allowance will be charged an additional per-message charge. Features include Delivery Options and 5 Group Lists. The VMS mailbox holds 15 messages, with a 15 day retention period, a Greeting length of 2 minutes and the ability to receive messages of 2 minutes duration. Call Forward Busy (CFB), Call Forward Don't Answer (CFDA) and Message Waiting Indicator (MWI) are included.

(C)

(C)

Enhanced Mailbox - provides the Customer with Call Answering and Messaging, Busy Greeting, Reminder and Future Delivery abilities. Features include Delivery Options, 15 Group Lists and Extended Absence Greeting. An Enhanced mailbox may receive 50 messages in a billing period for the flat fee, messages over the allowance will be charged a per message charge. The VMS mailbox holds 60 messages, with a 45 day retention period, a Greeting length of 5 minutes and the ability to receive messages of 5 minutes duration. Call Forward Busy (CFB), Call Forward Don't Answer (CFDA) and Message Waiting Indicator (MWI) are included.

(C)

(C)

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.6 VoiceMail Service

5.6.1 General

Voice Mail Service (VMS) provides the Customer with the capability to receive, send, store and retrieve voice messages over the telephone network. VMS is offered where Simplified Message Desk Interface II (SMDI II) and VMS facilities are available.

The basic component of VMS is the mailbox which provides for receipt and storage of messages. VMS is accessed via a touchtone telephone or similar Dual Tone Multifrequency (DTMF) device and requires the input of a passcode.

VMS is comprised of tiered levels of applications in packages with one or more optional features available. The Customer must access Voice Mail through the use of other network access service provided by the Company or other telecommunications common carriers. Such access, including applicable local usage and toll charges, is the responsibility of the Voice Mail Service subscriber.

5.6.2 Business (including Centrex) VMS Offerings

Basic Mailbox - provides the Customer with Call Answering and Messaging and Busy Greeting abilities. A Basic Mailbox may receive thirty (30) messages in a billing period for the flat fee, messages over the allowance will be charged an additional per-message charge. Features include Delivery Options and 5 Group Lists. The VMS mailbox holds 15 messages, with a 14 day retention period, a Greeting length of 1 minute and the ability to receive messages of 2 minutes duration. Call Forward Busy (CFB), Call Forward Don't Answer (CFDA) and Message Waiting Indicator (MWI) are included.

Enhanced Mailbox - provides the Customer with Call Answering and Messaging, Busy Greeting, Reminder and Future Delivery abilities. Features include Delivery Options, 15 Group Lists and Extended Absence Greeting. An Enhanced mailbox may receive 50 messages in a billing period for the flat fee, messages over the allowance will be charged a per message charge. The VMS mailbox holds 30 messages, with a 31 day retention period, a Greeting length of 1.5 minutes and the ability to receive messages of 4 minutes duration. Call Forward Busy (CFB), Call Forward Don't Answer (CFDA) and Message Waiting Indicator (MWI) are included.

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.6 Voice Mail Service, (Cont'd.)

5.6.2 Business VMS Offerings, (Cont'd.)

Deluxe Mailbox - provides the Customer with Call Answering and Messaging, Busy Greeting, expanded Reminder, and Future Delivery abilities. Features include Delivery Options, 15 Group Lists, Extended Absence Greeting and Revert to Operator. A business stand-alone Deluxe Mailbox may receive 73 messages in a billing period for the flat fee. The VMS mailbox allows up to 73 messages, with a 45-day retention period and a Greeting length of 5 minutes. Message may be up to 5 minutes duration per message. Call Forward Busy (CFB), Call Forward Don't Answer (CFDA) and Message Waiting Indicator (MWI) are included. (T)

5.6.3 Other Services

Pager Notification - allows you to assign a pager number that will be called when a message is received in your mailbox. This feature is only programmable by TWTC and pager out-dial numbers are limited to 800 numbers only.

Tree – A menu option that allows incoming callers to select from a menu of pre-selected one digit options and be routed to that option.

Auto Receptionist – voice mail application frequently used as an automated versus a live receptionist who directs the caller to enter the extension number they are calling and be transferred. Most often used to direct overflow traffic coming in to the receptionist.

Sub Mailboxes – personal mailboxes grouped under a master mailbox.

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.6 Voice Mail Service, (Cont'd.)

5.6.2 Business VMS Offerings, (Cont'd.)

(T)

Deluxe Mailbox - provides the Customer with Call Answering and Messaging, Busy Greeting, expanded Reminder, and Future Delivery abilities. Features include Delivery Options, 15 Group Lists, Extended Absence Greeting and Revert to Operator. A business stand-alone Deluxe Mailbox may receive 73 messages in a billing period for the flat fee, messages over the allowance will be charged an additional per message charge. The VMS mailbox allows up to 73 messages, with a 45-day retention period and a Greeting length of 5 minutes. Message may be up to 5 minutes duration per message. Call Forward Busy (CFB), Call Forward Don't Answer (CFDA) and Message Waiting Indicator (MWI) are included.

(C)

(C)

(C)

(D)

(D)

5.6.3 Other Services

(N,M)

Pager Notification - allows you to assign a pager number that will be called when a message is received in your mailbox. This feature is only programmable by TWTC and pager out-dial numbers are limited to 800 numbers only.

Tree – A menu option that allows incoming callers to select from a menu of pre-selected one digit options and be routed to that option.

Auto Receptionist – voice mail application frequently used as an automated versus a live receptionist who directs the caller to enter the extension number they are calling and be transferred. Most often used to direct overflow traffic coming in to the receptionist.

Sub Mailboxes – personal mailboxes grouped under a master mailbox.

(N,M)

(M) – Certain material previously found on this page is now located on Page 111.1.

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.6 VoiceMail Service, (Cont'd.)

5.6.2 Business (including Centrex) VMS Offerings, (Cont'd.)

Deluxe Mailbox - provides the Customer with Call Answering and Messaging, Busy Greeting, expanded Reminder, and Future Delivery abilities. Features include Delivery Options, 15 Group Lists, Extended Absence Greeting and Revert to Operator. A business stand-alone Deluxe Mailbox may receive 75 messages in a billing period for the flat fee, messages over the allowance will be charged an additional per message charge. The VMS mailbox allows up to 60 messages, with a 45-day retention period and a Greeting length of 1.5 minutes. Message may be up to 5 minutes duration per message. Call Forward Busy (CFB), Call Forward Don't Answer (CFDA) and Message Waiting Indicator (MWI) are included.

Deluxe Multi-Mailbox - provides the Customer with Call Answering and Messaging, Busy Greeting, expanded Reminder, and Future Delivery options. Up to four sub-mailboxes may be provided. A business stand-alone Deluxe Multi-Mailbox may receive 75 messages in a billing period for the flat fee, messages over the allowance will be charged an additional per message charge. Features include Delivery Options, 15 Group Lists, Extended Absence Greeting and Revert to Operator. The VMS mailbox holds up to 60 messages, with a 45-day retention period, a Greeting length of 1.5 minutes and the ability to receive messages of up to 5 minutes duration. Call Forward Busy (CFB), Call Forward Don't Answer (CFDA) and Message Waiting Indicator (MWI) are included.

5.6.3 Voice Mail Recurring and Nonrecurring Charges

Service order charges apply per main billing account as described in Section 5 of this tariff. Service is offered on a month to month basis.

Per Individual Mailbox (up to 100 Mail Addresses):

	Monthly Recurring <u>Charge</u>	Nonrecurring <u>Charge</u>
Basic Mailbox	\$11.00	\$0.00
Enhanced Mailbox	\$19.00	\$0.00
Deluxe Mailbox	\$24.00	\$0.00
Deluxe Multi-Mailbox	\$30.00	\$0.00

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.6 Voice Mail Service, (Cont'd.)

5.6.3 Other Services, (Cont'd.)

Greeting Only (5 minutes) – Provides the caller with a notice/greeting only. The length of the greeting can be up to 5 minutes. The caller cannot leave a message.

Greeting Only (10 minutes) – Provides the caller with a notice/greeting only. The length of the greeting can be up to 10 minutes. The caller cannot leave a message.

“Virtual” options on the above products are also supported. These do not require the provisioning of a physical line in order to be supported. These include:

- Virtual Auto Receptionist/ Auto Attendant
- Virtual Basic Mailbox
- Virtual Deluxe Mailbox
- Virtual Enhanced Mailbox
- Virtual Greeting Only (5 minutes)
- Virtual Greeting Only (10 minutes)
- Virtual Tree
- Virtual Pager Notification

5.6.4 Recurring and Nonrecurring Charges

Service order charges apply per main billing account as described in Section 2 of this tariff. Service is offered on a month to month basis.

All LATAs where available

Per Individual Mailbox (up to 100 Mail Addresses):

A. This section of charges is grandfathered and is only available to existing Customers at existing locations without modification as of December 3, 2009.

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Basic Mailbox	\$11.00	\$0.00
Enhanced Mailbox	\$19.00	\$0.00
Deluxe Mailbox	\$24.00	\$0.00

(M) – Certain material now found on this page was previously located on Page 111.

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.6 Voice Mail Service, (Cont'd.)

(N)

5.6.4 Recurring and Nonrecurring Charges, (Cont'd.)

B. Current Charges

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Basic Mailbox	\$6.95	\$22.00
Enhanced Mailbox	\$8.95	\$22.00
Deluxe Mailbox	\$10.95	\$22.00

(N)

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.7 Blocking Service

5.7.1 General

Blocking service is a feature that permits Customers to restrict access from their telephone line to various discretionary services. The following blocking options are available to business Customers. One, all, or any combination may be selected.

- A. Call Blocking (900, 971, 974, 976 & 700 NPA) - allows the Customer to block all calls beginning with the NPA of 900, 971, 974, 976 and 700 (i.e. 900-XXX-XXXX) from being placed. Call Blocking is automatically enabled on all Converged Voice Service and FlexVoiceSM Service lines when provisioned using off-net facilities. (T)
- B. Toll Restriction (1+ and 0+ Blocking) - provides the Customer with a method of denying access to some or all of the toll network and operator services. Toll Restriction will not block the following types of calls: 911 (Emergency) and 1 + 800 (Toll Free) calls. (T)

The following options are available with Toll Restriction. One, all, or any combination may be selected:

1. "0+" restricts access to 0+ calls though the operator (IntraLATA, InterLATA and International).
 2. "1+" restricts access to 1+ calls through the operator (IntraLATA, InterLATA and International).
 3. "IntraLATA 0+/1+" restricts access to IntraLATA 0+/1+ calls only.
 4. "InterLATA 0+/1+" restricts access to InterLATA 0+/1+ calls only.
 5. "01" restricts access to operator assisted international calls only.\
 6. "011" restricts access to international direct dialed calls only.
 7. "411" restricts calls to 411 directory assistance.
 8. "555" restricts calls to NXX-555-1212 directory assistance.
- C. Bill Restriction - provides the Customer with a method of denying all third number billed and/or collect calls to a specific telephone number provided the transmitting operator checks the validation data base.

One or both of the following options are available:

1. Third Number Billed
2. Collect Call

For Converged Voice Services and FlexVoice Service, both blocking options are automatically set to deny. (T)

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.7 Blocking Service

5.7.1 General

Blocking service is a feature that permits Customers to restrict access from their telephone line to various discretionary services. The following blocking options are available to business Customers. One, all, or any combination may be selected.

- A. Call Blocking (900, 971, 974, 976 & 700 NPA) - allows the Customer to block all calls beginning with the NPA of 900, 971, 974, 976 and 700 (i.e. 900-XXX-XXXX) from being placed. Call Blocking is automatically enabled on all Converged Voice Service lines. (N)
(N)
- B. Toll Restriction (1+ and 0+ Blocking) - provides the Customer with a method of denying access to some or all of the toll network and operator services. Toll Restriction will not block the following types of calls: 911 (Emergency) and 1 + 800 (Toll Free) calls.

The following options are available with Toll Restriction. One, all, or any combination may be selected:

- 1. "0+" restricts access to 0+ calls though the operator (IntraLATA, InterLATA and International).
 - 2. "1+" restricts access to 1+ calls through the operator (IntraLATA, InterLATA and International).
 - 3. "IntraLATA 0+/1+" restricts access to IntraLATA 0+/1+ calls only.
 - 4. "InterLATA 0+/1+" restricts access to InterLATA 0+/1+ calls only.
 - 5. "01" restricts access to operator assisted international calls only.
 - 6. "011" restricts access to international direct dialed calls only.
 - 7. "411" restricts calls to 411 directory assistance.
 - 8. "555" restricts calls to NXX-555-1212 directory assistance.
- C. Bill Restriction - provides the Customer with a method of denying all third number billed and/or collect calls to a specific telephone number provided the transmitting operator checks the validation data base.

One or both of the following options are available:

- 1. Third Number Billed
- 2. Collect Call

For Converged Voice Services both blocking options are automatically set to deny. (N)
(N)

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.7 Blocking Service

5.7.1 General

Blocking service is a feature that permits Customers to restrict access from their telephone line to various discretionary services. The following blocking options are available to business Customers. One, all, or any combination may be selected.

- A. Call Blocking (900, 971, 974, 976 & 700 NPA) - allows the Customer to block all calls beginning with the NPA of 900, 971, 974, 976 and 700 (i.e. 900-XXX-XXXX) from being placed. (T)
- B. Toll Restriction (1+ and 0+ Blocking) - provides the Customer with a method of denying access to some or all of the toll network and operator services. Toll Restriction will not block the following types of calls: 911 (Emergency) and 1 + 800 (Toll Free) calls.

The following options are available with Toll Restriction. One, all, or any combination may be selected:

1. "0+" restricts access to 0+ calls through the operator (IntraLATA, InterLATA and International).
 2. "1+" restricts access to 1+ calls through the operator (IntraLATA, InterLATA and International). (T)
 3. "IntraLATA 0+/1+" restricts access to IntraLATA 0+/1+ calls only.
 4. "InterLATA 0+/1+" restricts access to InterLATA 0+/1+ calls only.
 5. "01" restricts access to operator assisted international calls only.
 6. "011" restricts access to international direct dialed calls only.
 7. "411" restricts calls to 411 directory assistance.
 8. "555" restricts calls to NXX-555-1212 directory assistance.
- C. Bill Restriction - provides the Customer with a method of denying all third number billed and/or collect calls to a specific telephone number provided the transmitting operator checks the validation data base. (T)

One or both of the following options are available:

1. Third Number Billed
2. Collect Call

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.7 Blocking Service

5.7.1 General

Blocking service is a feature that permits Customers to restrict access from their telephone line to various discretionary services. The following blocking options are available to business Customers. One, all, or any combination may be selected.

- A. 900, 971, 974, 976 & 700 NPA Blocking - allows the Customer to block all calls beginning with the NPA of 900, 971, 974, 976 and 700 (i.e. 900-XXX-XXXX) from being placed.
- B. Toll Restriction (1+ and 0+ Blocking) - provides the Customer with a method of denying access to some or all of the toll network and operator services. Toll Restriction will not block the following types of calls: 911 (Emergency) and 1 + 800 (Toll Free) calls.

The following options are available with Toll Restriction. One, all, or any combination may be selected:

- 1. "0+" restricts access to 0+ calls though the operator (IntraLATA, InterLATA and International).
 - 2. "1+" restricts access to 0+ calls through the operator (IntraLATA, InterLATA and International).
 - 3. "IntraLATA 0+/1+" restricts access to IntraLATA 0+/1+ calls only.
 - 4. "InterLATA 0+/1+" restricts access to InterLATA 0+/1+ calls only.
 - 5. "01" restricts access to operator assisted international calls only.\
 - 6. "011" restricts access to international direct dialed calls only.
 - 7. "411" restricts calls to 411 directory assistance.
 - 8. "555" restricts calls to NXX-555-1212 directory assistance.
- C. Billing Restriction Blocking – provides the Customer with a method of denying all third number billed and/or collect calls to a specific telephone number provided the transmitting operator checks the validation data base.

One or both of the following options are available:

- 1. Third Number Billed
- 2. Collect Call

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.7 Blocking Service, (Cont'd.)

5.7.2 Regulations

- A. The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls.
- B. Blocking Service is available where equipment and facilities permit.
- C. Blocking Service or a telephonic block can only be removed pursuant to a written request by the Customer of record, or by the Customer of record providing the correct password over the telephone, or by a request made in person by such Customer. The Customer of record can provide a personal password to be used in order to change blocking options via telephone. (T)
(T)

5.7.3 Rates and Charges (T)

- A. Pricing for Blocking Service for a business Customer with more than 200 lines will be based on the costs incurred by Company to provide the service on an ICB Basis.
- B. Connection charges apply as specified in Section 4.1 of this tariff. (T)
- C. Recurring and Nonrecurring Charges
 - 1. All LATAs (T)

	Monthly Recurring Charge	Nonrecurring Charge	
Call Blocking:	\$0.00	\$0.00	
Toll Restriction:	\$0.00	\$0.00	
Bill Restriction:	\$0.00	\$0.00	(T)

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.7 Blocking Service, (Cont'd.)

5.7.2 Regulations

- A. The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls.
- B. Blocking Service is available where equipment and facilities permit.
- C. Blocking Service or a telephonic block can only be removed pursuant to a written request by the Customer of record, or by the Customer of record providing the correct password over the telephone, or by a request made in person by such Customer. The Customer of record can provide a personal pass to use to remove

5.7.3 Blocking Service Rates and Charges

- A. Pricing for Blocking Service for a business Customer with more than 200 lines will be based on the costs incurred by Company to provide the service on an ICB Basis.
- B. Additional charges apply as specified in Section 4.1 of this tariff.
- C. Recurring and Nonrecurring Charges

	Monthly Recurring <u>Charge</u>	Nonrecurring <u>Charge</u>
Call Blocking:	\$0.00	\$0.00
Toll Restriction:	\$0.00	\$0.00
Billing Restriction:	\$0.00	\$0.00

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.8 Listings

5.8.1 General

The Company does not own or control directory publishing in the service area, but does offer Customers listings in local directories through external agreements. In some areas premium listings as described below may not be available. The Customer will be advised of the listing options available when service is requested. No liability of any nature whatsoever shall attach to the Company or to any other common carrier that furnishes any portion of the Company's service for damages arising from errors, mistakes, omissions or delays of the Company or its agents or employees in handling directory listings or listings in any directory assistance database.

(T)
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(T)

The following rules apply to standard listings in light face type in the white pages (alphabetical section) of the telephone directory and to the Directory Assistance records.

Only information necessary to identify the Customer is included in these listings. Abbreviations may be used. A listing may be rejected if it is judged to be advertising or judged to be objectionable. A name made up by adding a term such as Company, Shop, Agency, Works, etc. to the name of a commodity or service will not be accepted as a listing unless the Customer is legally doing business under that name.

A name may be repeated in the white pages only when a different address or telephone number is used.

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.8 Listings

5.8.1 General

The Company does not own or control directory publishing in the service area, but does offer Customers listings in local directories through external agreements. No liability of any nature whatsoever shall attach to the Company or to any other common carrier that furnishes any portion of the Company's service for damages arising from errors, mistakes, omissions or delays of the Company or its agents or employees in handling directory listings or listings in any directory assistance database.

The following rules apply to standard listings in light face type in the white pages (alphabetical section) of the telephone directory and to the Directory Assistance records.

Only information necessary to identify the Customer is included in these listings. Abbreviations may be used. A listing may be rejected if it is judged to be advertising or judged to be objectionable. A name made up by adding a term such as Company, Shop, Agency, Works, etc. to the name of a commodity or service will not be accepted as a listing unless the Customer is legally doing business under that name.

A name may be repeated in the white pages only when a different address or telephone number is used.

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.8 Listings, (Cont'd.)

5.8.2 Composition of Listings

A. Name

1. Business Service

The following names may be included in business service listings:

- a. The name of Customer or joint user.
- b. The name of each business enterprise which the Customer or joint user conducts.
- c. The name by which the business of a Customer or joint user is known to the public. Only one such name representing the same general line of business will be accepted.
- d. The name of any person, firm or organization which the Customer or joint user is authorized to represent, or the name of an authorized representative of the Customer or joint user.
- e. Alternative spelling of an individual name or alternative arrangement of a business name, provided the listing is not for advertising purposes.
- f. The name of a publication issued periodically by the Customer or joint user.
- g. The name of an inactive business organization in a cross-reference listing when authorized by such business or organization.
- h. The name of a member of Customer's domestic establishment when business service is furnished in the Customer's residence.
- i. The name of a corporation which is the parent or a subsidiary of the Customer.
- j. The name of a resident of a hotel, apartment house, boarding house or club which is furnished PBX service, may be included in a residence type listing with the telephone number of the PBX service.
- k. The name of the Customer to a sharing arrangement.

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.8 Listings, (Cont'd.)

5.8.2 Composition of Listings, (Cont'd.)

B. Designation

The purpose of a business designation is to identify the listed party and not to advertise the business. No designation of the nature of the business is included if this is sufficiently indicated by the name. Where a listed party is engaged in more than one general line of business, one additional business designation may be included in the listing when necessary to identify the listed party. When a listed party has two or more listed telephone numbers or two or more business addresses, designations indicating the branches of the organization may be included where necessary to assist the public in calling.

(T)

A designation may include a title to indicate a listed party's official position, but not the name of the firm or corporation with which the individual is connected. Individual names or titles are not shown following the name of a firm or corporation.

A term such as "renting agent" may be included in a listing indented under the name of a building, provided the agent maintains a renting office in such a building.

A designation is not ordinarily provided in a residence type listing except for residential service as permitted under the terms of this tariff. A professional designation is permitted on residence service in the case of a physician, surgeon, dentist, osteopath, chiropodist, podiatrist, optometrist, chiropractor, physiotherapist, Christian Science practitioner, veterinary surgeon, registered nurse or licensed practical nurse, provided that the same name and designation is also listed on business service of that subscriber or another Customer in the same or different directory.

The listing of service in the residence of a clergyman may include the designation "parsonage," "rectory," "parish house," or "manse," and any such listing may be indented under a listing in the name of the church.

The Company, at its own discretion, may require the Customer to provide official documentation, such as a state issued business license, to support their requested name, address and/or telephone number when the Company believes the Customer is attempting to secure preferential directory listings.

(N)
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(N)

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.8 Listings, (Cont'd.)

5.8.2 Composition of Listings, (Cont'd.)

B. Designation

The purpose of a business designation is to identify the listed party and not to advertise the business. No designation of the nature of the business is included if this is sufficiently indicated by the name. Where a listed party is engaged in more than one general line of business, one additional business designation may be included in the listing when necessary to identify the listed party. When a listed party has two or more listed telephone numbers or two or more business addresses, designations indicating the branches of the organization may be included where necessary to assist the public in calling.

A designation may include a title to indicate a listed party's official position, but not the name of the firm or corporation with which the individual is connected. Individual names or titles are not shown following the name of a firm or corporation.

A term such as "renting agent" may be included in a listing indented under the name of a building, provided the agent maintains a renting office in such a building.

A designation is not ordinarily provided in a residence type listing except for residential service as permitted under the terms of this tariff. A professional designation is permitted on residence service in the case of a physician, surgeon, dentist, osteopath, chiropodist, podiatrist, optometrist, chiropractor, physiotherapist, Christian Science practitioner, veterinary surgeon, registered nurse or licensed practical nurse, provided that the same name and designation is also listed on business service of that subscriber or another Customer in the same or different directory.

The listing of service in the residence of a clergyman may include the designation "parsonage," "rectory," "parish house," or "manse," and any such listing may be indented under a listing in the name of the church.

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.8 Listings, (Cont'd.)

5.8.2 Composition of Listings, (Cont'd.)

C. Address

Each residence or non-profit listing, may, but does not have to include the street address where the telephone service is provided. Other information, such as a building name or a locality designation, may be included to help identify the Customer.

D. Telephone Number

Each listing may include only one telephone number, except in an alternate telephone number listing where each number listed is considered a line for rate purposes.

A listing may include only the telephone number of the first line of a PBX system or incoming service group, except that a trunk not included in the incoming service group of a PBX system, or the first trunk of a separate incoming service group of a PBX system may be listed to meet special conditions where a corporation and its subsidiaries use the same PBX system.

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.8 Listings, (Cont'd.)

5.8.3 Types of Listings

A. Main Listing

1. Main Standard Listing - A Main Standard Listing includes a name, designation, address and telephone number of the Customer. It appears in the White Pages of the telephone directory and in Directory Assistance records. The designation in the listing will be provided according to the rules as set forth in this Section.
2. Additional Main Listing - Customers may arrange for an additional main listing. An additional main listing is a Main Standard Listing providing for a non-hunting extra-line or for the first line of each multi-line hunt.
3. CD-ROM White Pages listing - Customers may purchase a CD-ROM version of the white pages listing.

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.8 Listings, (Cont'd.)

5.8.3 Types of Listings, (Cont'd.)

B. Premium Listings

1. Additional Listings

Customers may arrange for additional listings, similar to the Main Standard Listing, at the additional listing rate. Listings may include abbreviated names, names which are commonly spelled several ways, rearrangements of names and nicknames by which the Customer is commonly known. All names will be included in their proper alphabetical order. If the above additional listing does not readily identify the Customer, it shall be necessary to include a line of information stating "same as" or "see" and a reference to the name contained in the main listing at the Extra Listing Line Rate. Listings will not be accepted for the purpose of securing preferential publicity or position.

2. Extra Listing Lines

Lines of information acceptable to the Company may be arranged at the rate shown in the schedule to appear in addition to a main listing for the purpose of facilitating use of the service.

3. Alternate Call Listings

Any listed party who has made the necessary arrangements for receiving telephone calls during his or her absence may have an alternate telephone number listing or a night listing. Such listing may be furnished as an indented listing or as a sub-caption.

The telephone number in such a listing may be that of another service furnished to the same Customer or to one of the Customer's PBX trunks not included in the incoming service group, or the service furnished to a different Customer.

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.8 Listings, (Cont'd.)

5.8.3 Types of Listings, (Cont'd.)

B. Premium Listings, (Cont'd.)

4. Alternate User Listings

An Alternate User Listing may be furnished when it is necessary to refer the directory user to an alternate listing when there are joint users of the same telephone number.

5. Cross Reference Listings

A Cross Reference Listing may be furnished in the same alphabetical group with the related listing when it is necessary to refer the directory user to another directory listing.

6. Suite Listing

A Suite Listing allows the Customer to add its office or suite number to a Main or Additional Main directory listing. A Suite Listing may not be purchased as a standalone listing.

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.8 Listings, (Cont'd.)

5.8.4 Rates for Business Listings

There is a monthly recurring and a one time nonrecurring charge for premium business listings. This charge takes effect as soon as the listing is shown on the Directory Assistance Records.

There is a one-time nonrecurring charge for each request to move or change a listing. If the request is received after the directory publisher's deadline for such changes, an additional late charge will apply.

<u>Type of Listing</u>	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>	
Main Standard Listing – Local	\$0.00	\$0.00	
Main Standard Listing – Foreign	\$6.00	\$10.00	
Additional Main Listings	\$6.00	\$10.00	
CD-ROM White Pages Listing	ICB	ICB	(C)
Additional Listing	\$6.00	\$10.00	
Extra Listing Lines	\$6.00	\$10.00	
Alternate Call Listings	\$6.00	\$10.00	
Alternate User Listing	\$6.00	\$10.00	
Cross Reference Listings	\$6.00	\$10.00	
Suite Listing	\$6.00	\$10.00	
Move/Change Charge (per listing)	N/A	\$10.00	(T)
Late Charge (per listing)	N/A	\$25.00	(T)

No charge applies to a caption or sub caption except as provided.

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.8 Listings, (Cont'd.)

5.8.4 Rates for Business Listings

There is a monthly recurring and a one time nonrecurring charge for premium business listings. This charge takes effect as soon as the listing is shown on the Directory Assistance Records.

There is a one-time nonrecurring charge for each request to move or change a listing. If the request is received after the directory publisher's deadline for such changes, an additional late charge will apply.

<u>Type of Listing</u>	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Main Standard Listing – Local	\$0.00	\$0.00
Main Standard Listing – Foreign	\$6.00	\$10.00
Additional Main Listings	\$6.00	\$10.00
CD-ROM White Pages Listing	\$0.00	\$10.00
Additional Listing	\$6.00	\$10.00
Extra Listing Lines	\$6.00	\$10.00
Alternate Call Listings	\$6.00	\$10.00
Alternate User Listing	\$6.00	\$10.00
Cross Reference Listings	\$6.00	\$10.00
Suite Listing	\$6.00	\$10.00
Move / Change Charge	N/A	\$10.00
Late Charge	N/A	\$25.00

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.9 Non-Published Service

5.9.1 General

Non-published service means that the Customer's telephone number is not listed in the directory, nor does it appear in the Company's Directory Assistance Records.

5.9.2 Regulations

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-published number only when the caller dials direct or verbally gives the operator number. No exceptions will be made, even if the caller says it is an emergency.

When the Company requests an unlisted number, it is done without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-published number in the directory or disclosing it to someone. If, in error, the telephone number is published in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-published service.

The Customer indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosing of said number to any person.

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.9 Non-Published Service, (Cont'd.)

5.9.3 Rates, (Cont'd.)

There is a monthly charge for each non-published service. This charge does not apply if the Customer has other listed service at the same location; if the Customer lives in a hotel, boarding house or club with listed service; or if the service is installed for a temporary period.

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There is a one-time nonrecurring charge for each request to move or change a listing. If the request is received after the directory publisher's deadline for such changes, an additional late charge will apply.

	Monthly Recurring Charge	Nonrecurring Charge
Non-Published Service	\$6.00	\$10.00
Move/Change Charge	N/A	\$10.00
Late Charge	N/A	\$25.00

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.9 Non-Published Service, (Cont'd.)

5.9.3 Rates, (Cont'd.)

There is a monthly charge for each non-published service. This charges does not apply if the Customer has other listed service at the same location; if the Customer lives in a hotel, boarding house or club with listed service; or if the service is installed for a temporary period.

There is a one-time nonrecurring charge for each request to move or change a listing. If the request is received after the directory publisher's deadline for such changes, an additional late charge will apply.

	Monthly Recurring <u>Charge</u>	Nonrecurring <u>Charge</u>
Non-Published Service	\$6.00	\$10.00
Move / Change Charge	N/A	\$10.00
Late Charge	N/A	\$25.00

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.10 Non-Listed Service

5.10.1 General

Non-listed service means that the Customer's telephone number is not listed in the directory, but does it appear in the Company's Directory Assistance Records.

5.10.2 Regulations

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-listed number.

When the Company agrees to keep a number unlisted, it is done without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-listed number in the directory or disclosing it to someone. If, in error, the telephone number is listed in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-listed service.

The Customer indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listed service or the disclosing of said number to any person.

5.10.3 Rates

There is a monthly charge for each non-listed service. This charge applies if the Customer has other listed service at the same location; if the Customer lives in a hotel, boarding house or club with listed service; or if the service is installed for a temporary period.

	Monthly Recurring Charge	Nonrecurring Charge	
Non-Listed Service	\$6.00	\$10.00	
Move/Change Charge (per listing)	N/A	\$10.00	(T)
Late Charge (per listing)	N/A	\$25.00	(T)

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.10 Non-Listed Service

5.10.1 General

Non-listed service means that the Customer's telephone number is not listed in the directory, but does it appear in the Company's Directory Assistance Records.

5.10.2 Regulations

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-listed number.

When the Company agrees to keep a number unlisted, it is done without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-listed number in the directory or disclosing it to someone. If, in error, the telephone number is listed in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-listed service.

The Customer indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listed service or the disclosing of said number to any person.

5.10.3 Rates

There is a monthly charge for each non-listed service. This charge applies if the Customer has other listed service at the same location; if the Customer lives in a hotel, boarding house or club with listed service; or if the service is installed for a temporary period.

	Monthly Recurring <u>Charge</u>	Nonrecurring <u>Charge</u>
Non-Listed Service	\$6.00	\$10.00
Move / Change Charge	N/A	\$10.00
Late Charge	N/A	\$25.00

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.11 Automatic Intercept Service (AIS)

(T)

5.11.1 General

Automatic Intercept Service (AIS) allows the caller to be referred, and where technically feasible, automatically connected to a subscriber's new telephone number after receiving the intercept message. This service is available to Customers that move within the Company's serving area.

5.11.2 Regulations

- A. These regulations, rates and charges are in addition to the regulations, rates and charges found elsewhere in the Company's applicable tariffs.
- B. AIS is available where facilities are available and conditions permit.
- C. The minimum service period for AIS is three (3) months for residence and business Customers. The service may be extended for an additional period by notifying the Company at least five business days prior to expiration of the initial service period.
- D. With AIS, the caller incurs normal usage charges for the call from the point of origination to the intercepted number; the AIS subscriber incurs all applicable intraLATA toll charges between the intercepted number and the new number.
- E. Except with regard to the provision of AIS, the intercepted number is, in all respects, a disconnected service. Third number and collect calls cannot be billed to the intercepted number, and any Calling Card associated with the number is invalid.
- F. Charges will be credited for completion of calls to wrong number, incomplete connections or calls with unsatisfactory transmission.
- G. Rates and Charges

	Monthly Recurring Charge
Initial 3 Month Service Period	\$0.00
Extended Service Period	ICB

(D)

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.11 Automatic Intercept Service (AIS)*

(T)

5.11.1 General

Automatic Intercept Service (AIS) allows the caller to be referred, and where technically feasible, automatically connected to a subscriber's new telephone number after receiving the intercept message. This service is available to Customers that move within the Company's serving area.

5.11.2 Regulations

- A. These regulations, rates and charges are in addition to the regulations, rates and charges found elsewhere in the Company's applicable tariffs.
- B. AIS is available where facilities are available and conditions permit.
- C. The minimum service period for AIS is three (3) months for residence and business Customers. The service may be extended for an additional period by notifying the Company at least five business days prior to expiration of the initial service period.
- D. With AIS, the caller incurs normal usage charges for the call from the point of origination to the intercepted number; the AIS subscriber incurs all applicable intraLATA toll charges between the intercepted number and the new number.
- E. Except with regard to the provision of AIS, the intercepted number is, in all respects, a disconnected service. Third number and collect calls cannot be billed to the intercepted number, and any Calling Card associated with the number is invalid.
- F. Charges will be credited for completion of calls to wrong number, incomplete connections or calls with unsatisfactory transmission.
- G. Rates and Charges

(N)

	Monthly Recurring Charge
Initial 3 Month Service Period	\$0.00
Extended Service Period	ICB

(N)

*Not available to Converged Voice Service Customers.

(N)

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.11 Automatic Intercept Service (AIS) (T)

5.11.1 General

Automatic Intercept Service (AIS) allows the caller to be referred, and where technically feasible, automatically connected to a subscriber's new telephone number after receiving the intercept message. This service is available to Customers that move within the Company's serving area. (T)

5.11.2 Regulations

- A. These regulations, rates and charges are in addition to the regulations, rates and charges found elsewhere in the Company's applicable tariffs. (T)
- B. AIS is available where facilities are available and conditions permit. (T)
- C. The minimum service period for AIS is three (3) months for residence and business Customers. The service may be extended for an additional period by notifying the Company at least five business days prior to expiration of the initial service period. (T)
- D. With AIS, the caller incurs normal usage charges for the call from the point of origination to the intercepted number; the AIS subscriber incurs all applicable intraLATA toll charges between the intercepted number and the new number. (T)
- E. Except with regard to the provision of AIS, the intercepted number is, in all respects, a disconnected service. Third number and collect calls cannot be billed to the intercepted number, and any Calling Card associated with the number is invalid. (T)
- F. Charges will be credited for completion of calls to wrong number, incomplete connections or calls with unsatisfactory transmission. (T)

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.11 Intercept Call Completion (ICC) Service

5.11.1 General

Where technically feasible, Intercept Call Completion (ICC) allows the caller to be automatically connected to a subscriber's new telephone number after receiving the intercept message. This service is available to Customer that move within the Company's serving area.

5.11.2 Regulations

- A. These regulations, rates and charges are in addition to the regulations, rates and charges found elsewhere in the Company's applicable tariffs.
- B. ICC is available where facilities are available and conditions permit.
- C. The minimum service period for ICC is three (3) months for residence and business Customers. The service may be extended for an additional period by notifying the Company at least five business days prior to expiration of the initial service period.
- D. With ICC, the caller incurs normal usage charges for the call from the point of origination to the intercepted number; the ICC subscriber incurs all applicable intraLATA toll charges between the intercepted number and the new number.
- E. Except with regard to the provision of ICC, the intercepted number is, in all respects, a disconnected service. Third number and collect calls cannot be billed to the intercepted number, and any Calling Card associated with the number is invalid.
- F. Charges will be credited for completion of calls to wrong number, incomplete connections or calls with unsatisfactory transmission.

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.12 Information Service Provider NXX Access*

(T)

The Company provides access to Information Service Provider (ISP) NXXs provisioned by Southwestern Bell Telephone Company. The Company will bill the End User for ISP calls at rates designated by the ISP. See Section 5.7 for optional blocking service which will prohibit the completion and billing of unwanted ISP calls to a Customer service line.

5.13 Recorded Announcement Service

Recorded Announcement Service consists of facilities whereby telephone users may, by calling a particular central office designation and number, obtain recorded messages. Recorded Announcement Service, including the content of the recorded messages, is furnished at the provider's option. Messages may be withdrawn at any time.

Charges Applicable to Calling Parties

5.13.1 Rates and Charges

A. All LATAs

Each completed Local Recorded Announcement Call \$0.80

*Not available to Converged Voice Service Customers.

(N)

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.12 Information Service Provider NXX Access

The Company provides access to Information Service Provider (ISP) NXXs provisioned by Southwestern Bell Telephone Company. The Company will bill the End User for ISP calls at rates designated by the ISP. See Section 5.7 for optional blocking service which will prohibit the completion and billing of unwanted ISP calls to a Customer service line.

5.13 Recorded Announcement Service

Recorded Announcement Service consists of facilities whereby telephone users may, by calling a particular central office designation and number, obtain recorded messages. Recorded Announcement Service, including the content of the recorded messages, is furnished at the provider's option. Messages may be withdrawn at any time.

Charges Applicable to Calling Parties

5.13.1 Rates and Charges

A. All LATAs

(T)

Each completed Local Recorded Announcement Call \$0.80

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.12 Information Service Provider NXX Access

The Company provides access to Information Service Provider (ISP) NXXs provisioned by Southwestern Bell Telephone Company. The Company will bill the End User for ISP calls at rates designated by the ISP. See Section 5.7 for optional blocking service which will prohibit the completion and billing of unwanted ISP calls to a Customer service line.

5.13 Recorded Announcement Service

Recorded Announcement Service consists of facilities whereby telephone users may, by calling a particular central office designation and number, obtain recorded messages. Recorded Announcement Service, including the content of the recorded messages, is furnished at the provider's option. Messages may be withdrawn at any time.

Charges Applicable to Calling Parties

5.13.1 Rates and Charges

Each completed Local Recorded Announcement Call	\$0.80
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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.14 Hunting

5.14.1 Series Completion Hunting (Regular and Circular)

This feature allows individual Directory Numbers (DN) to "series complete" to another DN when the original DN is busy. The Customer provides a list of the lines which will have this feature and the order in which they will hunt. Only 10 stations will be allowed in a series completion. The last DN can point to the 1st DN in the list to provide circular hunting.

A. Regular Series Completion

Any of the numbers in the series can be called. If the called number is busy, the switch will hunt to the next in line. The hunting will always stop at the last number in the group.

B. Circular Series Completion

Any number in the series can be called. If the called number is busy, the switch will hunt to the next in line. The hunting will stop when the number preceding the called number is reached.

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.14 Hunting, (Cont'd.)

5.14.2 Rates and Charges

A. All LATAs

<u>Service</u>	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Series Completion Hunting - Circular	\$0.00	\$0.00
Series Completion Hunting - Regular	\$0.00	\$0.00

5.14.3 Multi-Line Hunting

(T)

There are three types of Multi-Line Hunting (MLHG) available: Regular, Circular, and Uniform Call Distribution (UCD).

- A. Regular: Hunting starts with the dialed DN and ends with last member of the hunt group.
- B. Circular: Hunting starts with the dialed DN and ends with the terminal prior to the called DN.
- C. Uniform Call Distribution: When the main MLHG is called, the calls are distributed to the most idle member of the hunt group. If a terminal DN is dialed, circular hunting is used.

<u>Service</u>	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Multi-Line Hunting - Circular	\$0.00	\$0.00
Multi-Line Hunting - Regular	\$0.00	\$0.00
Multi-Line Hunting - Uniform Call Distribution	\$0.00	\$0.00

(D)

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.14 Hunting, (Cont'd.)

5.14.2 Rates and Charges

A. All LATAs

<u>Service</u>	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Series Completion Hunting - Circular	\$0.00	\$0.00
Series Completion Hunting - Regular	\$0.00	\$0.00

5.14.3 Multi-Line Hunting*

(T)

There are three types of Multi-Line Hunting (MLHG) available: Regular, Circular, and Uniform Call Distribution (UCD).

- A. Regular: Hunting starts with the dialed DN and ends with last member of the hunt group.
- B. Circular: Hunting starts with the dialed DN and ends with the terminal prior to the called DN.
- C. Uniform Call Distribution: When the main MLHG is called, the calls are distributed to the most idle member of the hunt group. If a terminal DN is dialed, circular hunting is used.

<u>Service</u>	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Multi-Line Hunting - Circular	\$0.00	\$0.00
Multi-Line Hunting - Regular	\$0.00	\$0.00
Multi-Line Hunting - Uniform Call Distribution	\$0.00	\$0.00

*Not available to Converged Voice Service Customers.

(N)

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.14 Hunting, (Cont'd.)

5.14.2 Rates and Charges

A. All LATAs

<u>Service</u>	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>	
Series Completion Hunting - Circular	\$0.00	\$0.00	(T)
Series Completion Hunting - Regular	\$0.00	\$0.00	(D)
			(D)

5.14.3 Multi-Line Hunting

There are three types of Multi-Line Hunting (MLHG) available: Regular, Circular, and Uniform Call Distribution (UCD).

- A. Regular: Hunting starts with the dialed DN and ends with last member of the hunt group.
- B. Circular: Hunting starts with the dialed DN and ends with the terminal prior to the called DN.
- C. Uniform Call Distribution: When the main MLHG is called, the calls are distributed to the most idle member of the hunt group. If a terminal DN is dialed, circular hunting is used.

<u>Service</u>	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>	
Multi-Line Hunting - Circular	\$0.00	\$0.00	(T)
Multi-Line Hunting - Regular	\$0.00	\$0.00	
Multi-Line Hunting - Uniform Call Distribution	\$0.00	\$0.00	(D)
			(D)

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.14 Hunting, (Cont'd.)

5.14.2 Rates and Charges

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Series Completion Hunting - Circular	\$0.00	\$0.00
Series Completion Hunting - Regular	\$0.00	\$0.00
Move/Change – See Sec. 4.1	\$0.00	\$0.00
Expedite Move/Change - See Sec. 4.2	\$0.00	\$100.00

5.14.3 Multi-Line Hunting

There are three types of Multi-Line Hunting (MLHG) available: Regular, Circular, and Uniform Call Distribution (UCD).

- A. Regular: Hunting starts with the dialed DN and ends with last member of the hunt group.
- B. Circular: Hunting starts with the dialed DN and ends with the terminal prior to the called DN.
- C. Uniform Call Distribution: When the main MLHG is called, the calls are distributed to the most idle member of the hunt group. If a terminal DN is dialed, circular hunting is used.

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Multi-Line Hunting - Circular	\$0.00	\$0.00
Multi-Line Hunting - Regular	\$0.00	\$0.00
Multi-Line Hunting - Uniform Call Distribution	\$0.00	\$0.00
Move/Change – See Sec. 4.1	\$0.00	\$50.00
Expedite Move/Change - See Sec. 4.2	\$0.00	\$100.00

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.15 Emergency Reroute Service

5.15.1 Description of Service

Emergency Reroute Service allows a Customer to request the temporary forwarding of a telephone number to an alternate location number designated by the Customer. Emergency Reroute Service is for situations where the Customer requires incoming calls to be rerouted immediately, and on a temporary basis. Emergency Reroute Service is available on a limited basis for Line, Trunk and Voice T-1 services.

The Customer may forward up to three numbers per request. Requests to forward additional numbers will be addressed on an individual case basis. An emergency reroute will remain in place for no more than 30 days from the date initiated. (T)

The Customer is responsible for all measured or message usage or toll charges incurred in the rerouting of calls.

The Company is entitled to rely upon instructions given by telephone from a person representing himself or herself to be an authorized representative of the Customer without further verification so long as the Company has no reason to believe that such person lacks proper authority.

The Company's liability with respect to a claim or suit by a Customer, or any third party, for damages associated with Emergency Reroute Service, including, but not limited to the installation, provision, performance or non-performance of Emergency Reroute Service, shall not exceed an amount equal to the proportionate charge for Emergency Reroute Service for the period during which the service was affected.

5.15.2 Rates and Charges (T)

	<u>Nonrecurring Charge</u>
Per Reroute Occurrence	\$250.00

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.15 Emergency Reroute Service

5.15.1 Description of Service

Emergency Reroute Service allows a Customer to request the temporary forwarding of a telephone number to an alternate location number designated by the Customer. Emergency Reroute Service is for situations where the Customer requires incoming calls to be rerouted immediately, and on a temporary basis. Emergency Reroute Service is available on a limited basis for Line, Trunk and Voice T-1 services.

The Customer may forward up to three numbers per request. Requests to forward additional numbers will be addressed on an individual case basis. An emergency reroute will remain in place for no more than 30 days from the date initiate.

The Customer is responsible for all measured or message usage or toll charges incurred in the rerouting of calls.

The Company is entitled to rely upon instructions given by telephone from a person representing himself or herself to be an authorized representative of the Customer without further verification so long as the Company has no reason to believe that such person lacks proper authority.

The Company's liability with respect to a claim or suit by a Customer, or any third party, for damages associated with Emergency Reroute Service, including, but not limited to the installation, provision, performance or non-performance of Emergency Reroute Service, shall not exceed an amount equal to the proportionate charge for Emergency Reroute Service for the period during which the service was affected.

5.15.2 Rates and Charge

	<u>Nonrecurring Charge</u>
Per Reroute Occurrence	\$250.00

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.16 Disaster Routing Service

(T)

5.16.1 Description of Service

Disaster Routing Service reroutes incoming calls to a predetermined alternate telephone number. Disaster Routing is available for Trunk, VersiPak[®] PRI and Voice T-1 service.

5.16.2 Disaster Routing Service reroutes incoming calls to a different location when the primary location experiences an out-of-service condition such as a result of a power outage or a wire cut that isolates the primary location from the Company.

The Customer may establish one call path or multiple call paths, with a maximum of 99 call paths per telephone number. The number of call paths determines how many simultaneous calls will be rerouted. The number of call paths selected may not exceed the number of trunks and/or channels associated with the trunk group and should be sized correctly based on the trunks and/or channels of the terminating location. Features may not work in conjunction with this service, such as Calling Name and Number Delivery.

The Customer is responsible for all measured or message usage or toll charges incurred in the rerouting of calls.

The Company's liability with respect to a claim or suit by a Customer, or any third party, for damages associated with Disaster Routing, including but not limited to the installation, provision, performance or non-performance of Disaster Routing, shall not exceed an amount equal to the proportionate charge for Disaster Routing for the period during which the service was affected.

5.16.3 Rates and Charges

	<u>Per Trunk Group Rerouted</u>	
	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
1 Call Path, 12 month Term	\$50.00	\$250.00
1 Call Path, 24 Month Term	\$45.00	\$200.00
1 Call Path, 36 Month Term	\$40.00	\$150.00
Multiple Call Paths; 12 Month Term	\$65.00	\$250.00
Multiple Call Paths; 24 Month Term	\$55.00	\$200.00
Multiple Call Paths; 36 Month Term	\$50.00	\$150.00

(D)

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.16 Disaster Routing Service*

(T)

5.16.1 Description of Service

Disaster Routing Service reroutes incoming calls to a predetermined alternate telephone number. Disaster Routing is available for Trunk, VersiPak[®] PRI and Voice T-1 service.

5.16.2 Disaster Routing Service reroutes incoming calls to a different location when the primary location experiences an out-of-service condition such as a result of a power outage or a wire cut that isolates the primary location from the Company.

The Customer may establish one call path or multiple call paths, with a maximum of 99 call paths per telephone number. The number of call paths determines how many simultaneous calls will be rerouted. The number of call paths selected may not exceed the number of trunks and/or channels associated with the trunk group and should be sized correctly based on the trunks and/or channels of the terminating location. Features may not work in conjunction with this service, such as Calling Name and Number Delivery.

The Customer is responsible for all measured or message usage or toll charges incurred in the rerouting of calls.

The Company's liability with respect to a claim or suit by a Customer, or any third party, for damages associated with Disaster Routing, including but not limited to the installation, provision, performance or non-performance of Disaster Routing, shall not exceed an amount equal to the proportionate charge for Disaster Routing for the period during which the service was affected.

5.16.3 Rates and Charges

	<u>Per Trunk Group Rerouted</u>	
	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
1 Call Path, 12 month Term	\$50.00	\$250.00
1 Call Path, 24 Month Term	\$45.00	\$200.00
1 Call Path, 36 Month Term	\$40.00	\$150.00
Multiple Call Paths; 12 Month Term	\$65.00	\$250.00
Multiple Call Paths; 24 Month Term	\$55.00	\$200.00
Multiple Call Paths; 36 Month Term	\$50.00	\$150.00

*Not available to Converged Voice Service Customers.

(N)

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.16 Disaster Routing Service

5.16.1 Description of Service

Disaster Routing Service reroutes incoming calls to a predetermined alternate telephone number. Disaster Routing is available for Trunk, VersiPak[®] PRI and Voice T-1 service.

(T)

5.16.2 Disaster Routing Service reroutes incoming calls to a different location when the primary location experiences an out-of-service condition such as a result of a power outage or a wire cut that isolates the primary location from the Company.

The Customer may establish one call path or multiple call paths, with a maximum of 99 call paths per telephone number. The number of call paths determines how many simultaneous calls will be rerouted. The number of call paths selected may not exceed the number of trunks and/or channels associated with the trunk group and should be sized correctly based on the trunks and/or channels of the terminating location. Features may not work in conjunction with this service, such as Calling Name and Number Delivery.

The Customer is responsible for all measured or message usage or toll charges incurred in the rerouting of calls.

The Company's liability with respect to a claim or suit by a Customer, or any third party, for damages associated with Disaster Routing, including but not limited to the installation, provision, performance or non-performance of Disaster Routing, shall not exceed an amount equal to the proportionate charge for Disaster Routing for the period during which the service was affected.

5.16.3 Rates and Charges

(T)

	<u>Per Trunk Group Rerouted</u>	
	<u>Monthly</u>	<u>Nonrecurring</u>
	<u>Recurring Charge</u>	<u>Charge</u>
1 Call Path, 12 month Term	\$50.00	\$250.00
1 Call Path, 24 Month Term	\$45.00	\$200.00
1 Call Path, 36 Month Term	\$40.00	\$150.00
Multiple Call Paths; 12 Month Term	\$65.00	\$250.00
Multiple Call Paths; 24 Month Term	\$55.00	\$200.00
Multiple Call Paths; 36 Month Term	\$50.00	\$150.00

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.16 Disaster Routing Service

5.16.1 Description of Service

Disaster Routing Service reroutes incoming calls to a predetermined alternate telephone number. Disaster Routing is available for Trunk and Voice T-1 service.

5.16.2 Disaster Routing Service reroutes incoming calls to a different location when the primary location experiences an out-of-service condition such as a result of a power outage or a wire cut that isolates the primary location from the Company.

The Customer may establish one call path or multiple call paths, with a maximum of 99 call paths per telephone number. The number of call paths determines how many simultaneous calls will be rerouted. The number of call paths selected may not exceed the number of trunks and/or channels associated with the trunk group and should be sized correctly based on the trunks and/or channels of the terminating location. Features may not work in conjunction with this service, such as Calling Name and Number Delivery.

The Customer is responsible for all measured or message usage or toll charges incurred in the rerouting of calls.

The Company's liability with respect to a claim or suit by a Customer, or any third party, for damages associated with Disaster Routing, including but not limited to the installation, provision, performance or non-performance of Disaster Routing, shall not exceed an amount equal to the proportionate charge for Disaster Routing for the period during which the service was affected.

5.16.2 Rates and Charges

	<u>Per Trunk Group Rerouted</u>	
	<u>Monthly</u>	<u>Nonrecurring</u>
	<u>Recurring Charge</u>	<u>Charge</u>
1 Call Path, 12 month Term	\$50.00	\$250.00
1 Call Path, 24 Month Term	\$45.00	\$200.00
1 Call Path, 36 Month Term	\$40.00	\$150.00
Multiple Call Paths; 12 Month Term	\$65.00	\$250.00
Multiple Call Paths; 24 Month Term	\$55.00	\$200.00
Multiple Call Paths; 36 Month Term	\$50.00	\$150.00

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.17 Foreign Exchange Services

5.17.1 Description

A. General

Foreign Exchange Service allows a Customer to receive local exchange service from a rate center different from the Customer's physical location.

B. Limitations

Except as specified below, Foreign Exchange Service is furnished in conjunction with local exchange service such as Voice T1 pursuant to the applicable local tariff. Foreign Exchange Service may only be provisioned where the Company offers local exchange switched services and as facility and switch conditions permit. (T)

The dial plan (local calling) is associated with this "foreign" rate center. The Company does not guarantee call completion to any Foreign Exchange telephone number from exchanges other than the exchange with which the telephone number is associated, even though end users in the other exchanges may have local calling plans that include calls to end users physically located in the exchange with which the Foreign Exchange telephone number is associated.

The Customer may be required to change its virtual telephone number(s) if the Company adds equipment or network components, such as a Central Office, in its serving area and transfers NXX codes into the new equipment.

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.17 Foreign Exchange Services

5.17.1 Description (T)

A. General (T)

Foreign Exchange Service allows a Customer to receive local exchange service from a rate center different from the Customer's physical location.

B. Limitations (T)

Except as specified below, Foreign Exchange Service is furnished in conjunction with local exchange service such as PRIs or Trunks, pursuant to the applicable local tariff. Foreign Exchange Service may only be provisioned where the Company offers local exchange switched services and as facility and switch conditions permit.

The dial plan (local calling) is associated with this "foreign" rate center. The Company does not guarantee call completion to any Foreign Exchange telephone number from exchanges other than the exchange with which the telephone number is associated, even though end users in the other exchanges may have local calling plans that include calls to end users physically located in the exchange with which the Foreign Exchange telephone number is associated.

The Customer may be required to change its virtual telephone number(s) if the Company' adds equipment or network components, such as a Central Office, in its serving area and transfers NXX codes into the new equipment. (T)

(M)

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.17 Foreign Exchange Services

5.17.1 Description of Service

Foreign Exchange Service allows a Customer to receive local exchange service from a rate center different from the Customer's physical location. Except as specified below, Foreign Exchange Service is furnished in conjunction with local exchange service such as PRIs or Trunks, pursuant to the applicable local tariff.

Foreign Exchange Service may only be provisioned where Company offers local exchange switched services and as facility and switch conditions permit.

The dial plan (local calling) is associated with this "foreign" rate center. The Company does not guarantee call completion to any Foreign Exchange telephone number from exchanges other than the exchange with which the telephone number is associated, even though End Users in the other exchanges may have local calling plans that include calls to End Users physically located in the exchange with which the Foreign Exchange telephone number is associated.

A. Business Expansion Service (BES)

Business Expansion Service (BES) is an inbound intraLATA only service.

In the event Customer orders BES, the Company reserves the right in its discretion, upon 30 days' notice to Customer, to discontinue, provision or increase the price of any BES subject to this Agreement in the event that regulatory conditions and/or interconnection agreements affecting the Company's provision of BES change after the date of this Agreement. In the event that Customer does not accept the Company's rate increase, Customer may discontinue the affected BES without penalty upon 30 days' notice to the Company. Customer may be required to change its virtual telephone number(s) if Company adds additional equipment, such as a central office, in its serving area and transfers NXX codes into the new equipment. The Company is unable to guarantee the completion of calls to the BES telephone number from exchanges other than the exchange with which the telephone number is associated, even though end users in the other exchanges may have local calling plans that include calls to end users physically located in the exchange with which the BES telephone number is associated.

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.17 Foreign Exchange Services, (Cont'd.)

5.17.2 Application of Rates

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A. Rate Elements

The Company's Foreign Exchange Services are offered under the configurations described below. Under all options, the Local Access Service component is priced pursuant to the applicable rate schedule. The rate elements that are applicable to Foreign Exchange service are:

- Local Access Service – the current tariffed or listed rate under which the Customer purchases local service in the home exchange.
- Foreign Exchange (FX) Premium Charge to extend the Customer's Local Access Service beyond the Customer's home local exchange
- Interoffice Transport – the charges that apply when service is provisioned on Company-provided interoffice facilities.
- Individual Telephone Numbers – the charge for assigning multiple telephone numbers in the Foreign Exchange.

B. Rate Changes

In the event that regulatory conditions and/or interconnection agreements affecting the Company's provision of Foreign Exchange Service change after the date of any Agreement, the Company reserves the right in its discretion, upon thirty (30) days' notice to the Customer, to discontinue provisioning or increase the price of any Foreign Exchange Service subject to this rate schedule. In the event that the Customer does not accept the Company's rate increase, the Customer may discontinue the affected Foreign Exchange Service without penalty upon thirty (30) days' notice to the Company.

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.17 Foreign Exchange Services, (Cont'd.)

5.17.1 Description of Service, (Cont'd.)

B. Expanded Exchange Service (EES)

Expanded Exchange Service (EES) is a two way intraLATA only service.

The Company will include the EES telephone number, name and address in the appropriate 911 database; however, any calls to 911 using this EES facility may be routed to an incorrect 911 agency.

C. Intercity Switched Service (ISS)

Intercity Switched Service (ISS) is a two way service.

ISS will not allow access to the appropriate 911 emergency system for the ordered ISS city (cities). Customer must sign the Limitation of Service 911 Access Waiver. The long haul (intercity) transport is provided under separate contract with the Company.

D. One Reach

One Reach Products are provisioned over IP based switching and transport. LocalReach is a two way service whereas VirtualReach is an inbound only service.

One Reach products include up to 5 foreign exchange rate centers within the LATA for no additional charge. If available, Subscriber may add rate centers for \$25.00 per rate center per month. If usage exceeds a DS1 equivalent (300k MOU per month) subscriber must purchase additional One Reach products. Company reserves the right to restrict the number of One Reach products purchased, Customer requested routing specifications and the size/composition of trunk groups and their related rate centers. Specialized configurations may be requested and priced on an Individual Case Basis.

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.17 Foreign Exchange Services, (Cont'd.)

5.17.3 Foreign Exchange Service Option Rates and Charges

The Company's Foreign Exchange Service is available in the following configurations:

A. Business Expansion Service (BES) – inbound only, intraLATA only service.

Local Access Service	See Section 4.15 for Voice T1; 7.8 - 7.13 for VersiPak; 7.16 for Complete Lines/Trunks; 7.15 for Complete Dynamic One; 7.14 for tw telecom Channel 12 Service	
Individual Telephone Numbers	See Section 5.19	
	Monthly Recurring Charge	Nonrecurring Charge
FX Premium Charge, per rate center	\$40.00	\$0.00
Interoffice Transport	n/a	n/a

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B. Expanded Exchange Service (EES) - two way, intraLATA only service.

Local Access Service	See Section 4.15 for Voice T1; 7.8 - 7.13 for VersiPak; 7.16 for Complete Lines/Trunks; 7.15 for Complete Dynamic One; 7.14 for tw telecom Channel 12 Service	
Individual Telephone Number	Section 5.19	
	Monthly Recurring Charge	Nonrecurring Charge
FX Premium Charge, Per trunk, line or channel	\$20.85	\$0.00
Per PRI	\$500.00	\$0.00
Interoffice Transport	n/a	n/a

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.17 Foreign Exchange Services, (Cont'd.)

3.19.3 Foreign Exchange Service Option Rates and Charges

The Company's Foreign Exchange Service is available in the following configurations:

A. Business Expansion Service (BES) – inbound only, intraLATA only service.

Local Access Service	See Section 4.15 for Voice T1; 7.8 - 7.13 for VersiPak; 4.16 for Complete Lines/Trunks; 7.15 for Complete Dynamic One; 7.14 for tw telecom Channel 12 Service	
Individual Telephone Numbers	See Section 5.19	
	Monthly Recurring Charge	Nonrecurring Charge
FX Premium Charge, per rate center	\$40.00	\$0.00
Interoffice Transport	n/a	n/a

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B. Expanded Exchange Service (EES) - two way, intraLATA only service.

Local Access Service	See Section 4.15 for Voice T1; 7.8 - 7.13 for VersiPak; 4.16 for Complete Lines/Trunks; 7.15 for Complete Dynamic One; 7.14 for tw telecom Channel 12 Service	
Individual Telephone Number	Section 5.19	
	Monthly Recurring Charge	Nonrecurring Charge
FX Premium Charge, Per trunk, line or channel	\$20.85	\$0.00
Per PRI	\$500.00	\$0.00
Interoffice Transport	n/a	n/a

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.17 Foreign Exchange Services, (Cont'd.)

3.19.3 Foreign Exchange Service Option Rates and Charges

The Company's Foreign Exchange Service is available in the following configurations:

A. Business Expansion Service (BES) – inbound only, intraLATA only service.

Local Access Service	See Section 4.15 for Voice T1; 7.8 - 7.13 for VersiPak; 4.16 for Complete Lines/Trunks; 4.19 for Complete Dynamic One; 7.14 for tw telecom Channel 12 Service		(T)
Individual Telephone Numbers	See Section 5.19		(T)
	Monthly Recurring Charge	Nonrecurring Charge	
FX Premium Charge, per rate center	\$40.00	\$0.00	
Interoffice Transport	n/a	n/a	

B. Expanded Exchange Service (EES) - two way, intraLATA only service.

Local Access Service	See Section 4.15 for Voice T1; 7.8 - 7.13 for VersiPak; 4.16 for Complete Lines/Trunks; 4.19 for Complete Dynamic One; 7.14 for tw telecom Channel 12 Service		(T)
Individual Telephone Number	Section 5.19		(T)
	Monthly Recurring Charge	Nonrecurring Charge	
FX Premium Charge, Per trunk, line or channel	\$20.85	\$0.00	
Per PRI	\$500.00	\$0.00	
Interoffice Transport	n/a	n/a	

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.17 Foreign Exchange Services, (Cont'd.)

3.19.3 Foreign Exchange Service Option Rates and Charges

The Company's Foreign Exchange Service is available in the following configurations:

A. Business Expansion Service (BES) – inbound only, intraLATA only service.

Local Access Service	See Section 4.15 for Voice T1; 4.5 - 4.8 for VersiPak; 4.16 for Complete Lines/Trunks; 4.19 for Complete Dynamic One; 4.20 for tw telecom Channel 12 Service	
Individual Telephone Numbers	See Section 5.19	
	Monthly Recurring Charge	Nonrecurring Charge
FX Premium Charge, per rate center	\$40.00	\$0.00
Interoffice Transport	n/a	n/a

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B. Expanded Exchange Service (EES) - two way, intraLATA only service.

Local Access Service	See Section 4.15 for Voice T1; 4.5 - 4.8 for VersiPak; 4.16 for Complete Lines/Trunks; 4.19 for Complete Dynamic One; 4.20 for tw telecom Channel 12 Service	
Individual Telephone Number	Section 5.19	
	Monthly Recurring Charge	Nonrecurring Charge
FX Premium Charge, Per trunk, line or channel	\$20.85	\$0.00
Per PRI	\$500.00	\$0.00
Interoffice Transport	n/a	n/a

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.17 Foreign Exchange Services, (Cont'd.)

3.19.3 Foreign Exchange Service Option Rates and Charges

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The Company's Foreign Exchange Service is available in the following configurations:

A. Business Expansion Service (BES) – inbound only, intraLATA only service.

Local Access Service	See Section 4.15 for Voice T1; 4.5, 4.6, 4.7 and 4.8 for VersiPak; 4.19 for Complete Dynamic One; 16 for Complete Lines / Trunks	
Individual Telephone Numbers	See Section 5.19	
	Monthly Recurring Charge	Nonrecurring Charge
FX Premium Charge, per rate center	\$40.00	\$0.00
Interoffice Transport	n/a	n/a

B. Expanded Exchange Service (EES) - two way, intraLATA only service.

Local Access Service	See Section 4.15 for Voice T1; 4.5, 4.6, 4.7 and 4.8 for VersiPak; 4.19 for Complete Dynamic One; 16 for Complete Lines / Trunks	
Individual Telephone Number	Section 5.19	
	Monthly Recurring Charge	Nonrecurring Charge
FX Premium Charge, Per trunk, line or channel	\$20.85	\$0.00
Per PRI	\$500.00	\$0.00
Interoffice Transport	n/a	n/a

(M,T)

(M) – Certain material previously found on this page is now located on Page 133.1 and Page 133.2

(M) – Certain material now found on this page was previously located on Page 131 and Page 132.

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.17 Foreign Exchange Services, (Cont'd.)

5.17.2 Recurring and Nonrecurring Charges

	<u>BES</u>	<u>EES</u>	<u>ISS</u>	<u>One Reach</u>
Local Access Service	See Section 4	See Section 4	See Section 4	See Section 4 for Voice T1-PRIs and managed Gateway IP Trunks only
Foreign Exchange Premium Charge	\$40.00 MRC per rate center	\$20.85 MRC per Trunk \$20.85 MRC per Line \$20.85 MRC per Channel \$500.00 MRC per PRI	\$100 MRC per rate center (BES may be purchased in conjunction with ISS)	Local Reach: \$300.00 MRC per DS1 equivalent Virtual Reach: \$250.00 MRC per DS1 equivalent
Interoffice Transport Charge	N/A	N/A	Provided pursuant to Private Line Tariff tariffs or an ICB	Local Reach: \$75.00 MRC per DS1 equivalent Virtual Reach: \$ 50.00 MRC per DS1 equivalent
Individual Telephone Numbers	See Section 4	See Section 4	See Section 4	\$0.20 MRC \$0.35 NRC

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.17 Foreign Exchange Services, (Cont'd.)

5.17.3 Foreign Exchange Service Option Rates and Charges, (Cont'd.)

- C. Intercity Switched Service (ISS) - This service is grandfathered and is only available to existing Customers at existing locations without modification as of December 1, 2012.

Intercity Switched Service (ISS) is a two way service limited to those areas in which the Company has its own interoffice facilities between localities.

ISS may be purchased in conjunction with BES, in which case BES and ISS monthly recurring charges apply.

Local Access Service	See Section 4.15 for Voice T1; 7.8 - 7.13 for VersiPak; 7.16 for Complete Lines/Trunks; 7.15 for Complete Dynamic One; 7.14 for tw telecom Channel 12 Service	
Individual Telephone Numbers	See Section 5.19	
	Monthly Recurring Charge	Nonrecurring Charge
FX Premium Charge, per rate center	\$100.00	\$0.00
Interoffice Transport	Provided pursuant to Private Line Tariff or ICB	

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.17 Foreign Exchange Services, (Cont'd.)

5.17.3 Foreign Exchange Service Option Rates and Charges, (Cont'd.)

- C. Intercity Switched Service (ISS) - This service is grandfathered and is only available to existing Customers at existing locations without modification as of December 1, 2012. (T)
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Intercity Switched Service (ISS) is a two way service limited to those areas in which the Company has its own interoffice facilities between localities.

ISS may be purchased in conjunction with BES, in which case BES and ISS monthly recurring charges apply.

Local Access Service	See Section 4.15 for Voice T1; 7.8 - 7.13 for VersiPak; 4.16 for Complete Lines/Trunks; 7.15 for Complete Dynamic One; 7.14 for tw telecom Channel 12 Service	
Individual Telephone Numbers	See Section 5.19	
	Monthly Recurring Charge	Nonrecurring Charge
FX Premium Charge, per rate center	\$100.00	\$0.00
Interoffice Transport	Provided pursuant to Private Line Tariff or ICB	

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.17 Foreign Exchange Services, (Cont'd.)

5.17.3 Foreign Exchange Service Option Rates and Charges, (Cont'd.)

C. Intercity Switched Service (ISS)

Intercity Switched Service (ISS) is a two way service limited to those areas in which the Company has its own interoffice facilities between localities.

ISS may be purchased in conjunction with BES, in which case BES and ISS monthly recurring charges apply.

Local Access Service	See Section 4.15 for Voice T1; 7.8 - 7.13 for VersiPak; 4.16 for Complete Lines/Trunks; 7.15 for Complete Dynamic One; 7.14 for tw telecom Channel 12 Service	
Individual Telephone Numbers	See Section 5.19	
	Monthly Recurring Charge	Nonrecurring Charge
FX Premium Charge, per rate center	\$100.00	\$0.00
Interoffice Transport	Provided pursuant to Private Line Tariff or ICB	

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.17 Foreign Exchange Services, (Cont'd.)

5.17.3 Foreign Exchange Service Option Rates and Charges, (Cont'd.)

C. Intercity Switched Service (ISS)

Intercity Switched Service (ISS) is a two way service limited to those areas in which the Company has its own interoffice facilities between localities.

ISS may be purchased in conjunction with BES, in which case BES and ISS monthly recurring charges apply.

Local Access Service	See Section 4.15 for Voice T1; 7.8 - 7.13 for VersiPak; 4.16 for Complete Lines/Trunks; 4.19 for Complete Dynamic One; 7.14 for tw telecom Channel 12 Service	
Individual Telephone Numbers	See Section 5.19	
	Monthly Recurring Charge	Nonrecurring Charge
FX Premium Charge, per rate center	\$100.00	\$0.00
Interoffice Transport	Provided pursuant to Private Line Tariff or ICB	

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.17 Foreign Exchange Services, (Cont'd.)

5.17.3 Foreign Exchange Service Option Rates and Charges, (Cont'd.)

C. Intercity Switched Service (ISS)

Intercity Switched Service (ISS) is a two way service limited to those areas in which the Company has its own interoffice facilities between localities.

ISS may be purchased in conjunction with BES, in which case BES and ISS monthly recurring charges apply.

Local Access Service	See Section 4.15 for Voice T1; 4.5 - 4.8 for VersiPak; 4.16 for Complete Lines/Trunks; 4.19 for Complete Dynamic One; 4.20 for tw telecom Channel 12 Service	
Individual Telephone Numbers	See Section 5.19	
	Monthly Recurring Charge	Nonrecurring Charge
FX Premium Charge, per rate center	\$100.00	\$0.00
Interoffice Transport	Provided pursuant to Private Line Tariff or ICB	

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.17 Foreign Exchange Services, (Cont'd.)

5.17.3 Foreign Exchange Service Option Rates and Charges, (Cont'd.)

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C. Intercity Switched Service (ISS)

Intercity Switched Service (ISS) is a two way service limited to those areas in which the Company has its own interoffice facilities between localities.

ISS may be purchased in conjunction with BES, in which case BES and ISS monthly recurring charges apply.

Local Access Service	See Section 4.15 for Voice T1; 4.5, 4.6, 4.7 and 4.8 for VersiPak; 4.19 for Complete Dynamic One; 16 for Complete Lines / Trunks	
Individual Telephone Numbers	See Section 5.19	
	Monthly Recurring Charge	Nonrecurring Charge
FX Premium Charge, per rate center	\$100.00	\$0.00
Interoffice Transport	Provided pursuant to Private Line Tariff or ICB	

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.17 Foreign Exchange Services, (Cont'd.)

5.17.3 Foreign Exchange Service Option Rates and Charges, (Cont'd.)

D. One Reach - one way (VirtualReach) or two way (LocalReach)

One Reach Products are provisioned over IP based switching and transport. LocalReach is a two way service whereas VirtualReach is an inbound only service. One Reach products include up to five (5) foreign exchange rate centers within the LATA for no additional charge. If available, the Customer may add rate centers. If usage exceeds a DS1 equivalent (300k MOU per month) the Customer must purchase additional One Reach products. The Company reserves the right to restrict the number of One Reach products purchased, Customer-requested routing specifications and the size/composition of trunk groups and their related rate centers.

Local Access Service	See Section 4.15 for Voice T1 and Section 4.21 Converged Voice Service	
Individual Telephone Numbers	See Section 5.19	
	Monthly Recurring Charge	Nonrecurring Charge
FX Premium Charge, LocalReach per DS1 Equivalent	\$300.00	\$0.00
FX Premium Charge, VirtualReach, per DS1 Equivalent	\$250.00	\$0.00
Interoffice Transport, LocalReach per DS1 Equivalent	\$75.00	\$0.00
Interoffice Transport, VirtualReach, per DS1 Equivalent	\$50.00	\$0.00
Individual Telephone Numbers Per Number	\$0.20	\$0.35
Additional Rate Center, each	\$25.00	\$0.00

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.17 Foreign Exchange Services, (Cont'd.)

5.17.3 Foreign Exchange Service Option Rates and Charges, (Cont'd.)

D. One Reach - one way (VirtualReach) or two way (LocalReach)

One Reach Products are provisioned over IP based switching and transport. LocalReach is a two way service whereas VirtualReach is an inbound only service. One Reach products include up to five (5) foreign exchange rate centers within the LATA for no additional charge. If available, the Customer may add rate centers. If usage exceeds a DS1 equivalent (300k MOU per month) the Customer must purchase additional One Reach products. The Company reserves the right to restrict the number of One Reach products purchased, Customer-requested routing specifications and the size/composition of trunk groups and their related rate centers.

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Local Access Service	See Section 4.15 for Voice T1	
Individual Telephone Numbers	See Section 5.19	
	Monthly Recurring Charge	Nonrecurring Charge
FX Premium Charge, LocalReach per DS1 Equivalent	\$300.00	\$0.00
FX Premium Charge, VirtualReach, per DS1 Equivalent	\$250.00	\$0.00
Interoffice Transport, LocalReach per DS1 Equivalent	\$75.00	\$0.00
Interoffice Transport, VirtualReach, per DS1 Equivalent	\$50.00	\$0.00
Individual Telephone Numbers Per Number	\$0.20	\$0.35
Additional Rate Center, each	\$25.00	\$0.00

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.17 Foreign Exchange Services, (Cont'd.)

5.17.3 Foreign Exchange Service Option Rates and Charges, (Cont'd.)

D. One Reach - one way (VirtualReach) or two way (LocalReach)

One Reach Products are provisioned over IP based switching and transport. LocalReach is a two way service whereas VirtualReach is an inbound only service. One Reach products include up to five (5) foreign exchange rate centers within the LATA for no additional charge. If available, the Customer may add rate centers. If usage exceeds a DS1 equivalent (300k MOU per month) The Customer must purchase additional One Reach products. The Company reserves the right to restrict the number of One Reach products purchased, Customer-requested routing specifications and the size/composition of trunk groups and their related rate centers.

Local Access Service	See Section 4.15 for Voice T1	
Individual Telephone Numbers	See Section 5.19	
	Monthly Recurring Charge	Nonrecurring Charge
FX Premium Charge, LocalReach per DS1 Equivalent	\$300.00	\$0.00
FX Premium Charge, VirtualReach, per DS1 Equivalent	\$250.00	\$0.00
Interoffice Transport, LocalReach per DS1 Equivalent	\$75.00	\$0.00
Interoffice Transport, VirtualReach, per DS1 Equivalent	\$50.00	\$0.00
Individual Telephone Numbers Per Number	\$0.20	\$0.35
Additional Rate Center, each	\$25.00	\$0.00

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.18 Optional Extended Calling Plans

The following Optional Extended Calling Plans provide the Customer with a larger local calling area for an additional monthly charge. Plans may not be available in all rate centers.

5.18.1 Extended Metro Service

This plan allows Customers to place and receive calls from telephone numbers in specified exchanges for an additional monthly charge. Extended Metro Service requires that the Customer be assigned a telephone number from a designated NPA/NXX (J-Coded Numbers). Incoming calls to Customer's J-Coded NPA-NXX that originate in the Customer's expanded calling area will be recognized in the Company's network as a "local" call to the Customer. However, the ability to receive calls from certain exchanges may be contingent upon the calling party's subscription to a call plan offered by its own service provider.

	Monthly Recurring <u>Charge</u>	Nonrecurring <u>Charge</u>
Per Line	\$20.00	\$0.00
Per Trunk	\$20.00	\$0.00
Per Channel	\$20.00	\$0.00
Per PRI	\$460.00	\$0.00

*The monthly charge is in addition to any charges associated with the facility.

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.19 Individual Telephone Numbers

5.19.1 Description of Service

Customers may purchase individual telephone numbers for use with Inward and Two-Way Trunks. The first telephone number per trunk group is provided at no charge.

The Company will consider requests for large quantities of numbers on an individual case basis.

5.19.2 Rates and Charges

All LATAs

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Current Rate

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	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Per Number	\$0.15	\$0.35

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.19 Individual Telephone Numbers

5.19.1 Description of Service

Customers may purchase individual telephone numbers for use with Inward and Two-Way Trunks. The first telephone number per trunk group is provided at no charge.

The Company will consider requests for large quantities of numbers on an individual case basis.

5.19.2 Rates and Charges

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Per Number	\$0.15	\$0.35

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.20 Digital Trunk and PRI Features

The following features may be used with the Company's stand-alone Voice T1 product and integrated products with Digital Trunk and PRI. Features are available as equipment and facilities permit.

5.20.1 Calling Number Delivery - This feature allows the Customer to receive the calling party's number on its station equipment. The Customer is responsible for providing the CPE required for this feature.

	Monthly Recurring Charges	Nonrecurring Charges
With Digital Trunk Service as part of an integrated product	Not Available	Not Available
With PRI Service as part of an integrated product	\$0.00	\$0.00
With Voice T1, where technically feasible	\$0.00	\$0.00

5.20.2 Calling Name and Number Delivery - Requires suitably equipped ISDN switching and terminal equipment and allows the network to pass Calling Name information (along with the calling line identification) between multiple groups within a PRI Serving Arrangement.

	Monthly Recurring Charges	Nonrecurring Charges	
With Digital Trunk Service as part of VersiPak® Service or other integrated product	Not Available	Not Available	(T)
With PRI Service as part of VersiPak Service	\$0.00	\$0.00	
With PRI Service as part of Converged Voice Services	\$50.00	\$0.00	(N)
With Complete Dynamic Service, Complete Lines & Trunks Service and Channel 12 Service per trunk group	\$50.00	\$0.00	
With Voice T1, where technically feasible	\$0.00	\$0.00	

5.20.3 Calling Name and Number Transmission - This feature allows the Customer to send the calling name and number to the called party's station equipment. The Customer can restrict transmission through the use of Caller ID Blocking Service as described in Section 5.7.

Blocked Calling Number information will be delivered to certain qualifying Customers as described in FCC Memorandum Opinion and Order, CC Docket No. 91-281, adopted January 4, 2002. Such Customers must certify to the Company their compliance with the waiver order's eligibility requirements.

	Monthly Recurring Charges	Nonrecurring Charges
With Digital Trunk Service as part of an integrated product	\$0.00	\$0.00
With PRI Service as part of an integrated product	\$0.00	\$0.00
With Voice T1, where technically feasible	\$0.00	\$0.00

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.20 Digital Trunk and PRI Features (T)

The following features may be used with the Company's stand-alone Voice T1 product and integrated products with Digital Trunk and PRI. Features are available as equipment and facilities permit. (T)

5.20.1 Calling Number Delivery - This feature allows the Customer to receive the calling party's number on its station equipment. The Customer is responsible for providing the CPE required for this feature.

	Monthly Recurring Charges	Nonrecurring Charges	(T)
With Digital Trunk Service as part of an integrated product	Not Available	Not Available	
With PRI Service as part of an integrated product	\$0.00	\$0.00	(T)
With Voice T1, where technically feasible	\$0.00	\$0.00	(N)

5.20.2 Calling Name and Number Delivery - Requires suitably equipped ISDN switching and terminal equipment and allows the network to pass Calling Name information (along with the calling line identification) between multiple groups within a PRI Serving Arrangement. (T)

	Monthly Recurring Charges	Nonrecurring Charges	(T)
With Digital Trunk Service as part of VersiPak® Service	Not Available	Not Available	
With PRI Service as part of VersiPak Service	\$0.00	\$0.00	
With Complete Dynamic Service, Complete Lines & Trunks Service and Channel 12 Service per trunk group	\$50.00	\$0.00	(T)
With Voice T1, where technically feasible	\$0.00	\$0.00	(N)

5.20.3 Calling Name and Number Transmission - This feature allows the Customer to send the calling name and number to the called party's station equipment. The Customer can restrict transmission through the use of Caller ID Blocking Service as described in Section 5.7. (T)

Blocked Calling Number information will be delivered to certain qualifying Customers as described in FCC Memorandum Opinion and Order, CC Docket No. 91-281, adopted January 4, 2002. Such Customers must certify to the Company their compliance with the waiver order's eligibility requirements.

	Monthly Recurring Charges	Nonrecurring Charges	(T)
CANCELLED With Digital Trunk Service as part of an integrated product	\$0.00	\$0.00	
Aug. 11, 2010 With PRI Service as part of an integrated product	\$0.00	\$0.00	(T)
Missouri Public With Voice T1, where technically feasible	\$0.00	\$0.00	(N)

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.20 Supplemental Features

The following features may be used with the Company's stand-alone and integrated products with Digital Trunk and PRI. Features are available as equipment and facilities permit.

5.20.1 Calling Number Delivery

This feature allows the Customer to receive the calling party's number on its station equipment. The Customer is responsible for providing the CPE required for this feature.

With Digital Trunk Service	Not Available
With PRI Service	\$0.00

5.20.2 Calling Name Delivery

Requires suitably equipped ISDN switching and terminal equipment and allows the network to pass Calling Name information (along with the calling line identification) between multiple groups within a PRI Serving Arrangement.

With Digital Trunk Service	Not Available
With PRI Service	\$ 0.00
With Complete Dynamic Service, Complete Lines & Trunks Service and Channel 12 Service	\$50.00

5.20.3 Calling Number Transmission

This feature allows the Customer to send the calling number to the called party's station equipment. The Customer can restrict transmission through the use of Caller ID Blocking Service as described in Section 5.7.

Blocked Calling Number information will be delivered to certain qualifying Customers as described in FCC Memorandum Opinion and Order, CC Docket No. 91-281, adopted January 4, 2002. Such Customers must certify to the Company their compliance with the waiver order's eligibility requirements.

With Digital Trunk Service	\$0.00
With PRI Service	\$0.00

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.20 Digital Trunk and PRI Features, (Cont'd.)

5.20.4 [Reserved for Future Use]

5.20.5 E911 CPN Management* - This feature allows a Customer to send its calling number to the E911 dispatcher or PSAP during an emergency call.

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated product	ICB	ICB
With Voice T1, where technically feasible	ICB	ICB

5.20.6 CARE CPN Management - Using this feature, the Company will transmit the Customer's billing telephone number to the Customer's long distance provider. Requests to transmit individual number or CPN information will be handled on an individual case basis.

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated product	ICB	ICB
With Voice T1, where technically feasible	ICB	ICB

*Included in standard configuration of Converged Voice Service and FlexVoiceSM Service.

(T)

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.20 Digital Trunk and PRI Features, (Cont'd.)

5.20.4 [Reserved for Future Use]

5.20.5 E911 CPN Management* - This feature allows a Customer to send its calling number to the E911 dispatcher or PSAP during an emergency call. (T)

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated product	ICB	ICB
With Voice T1, where technically feasible	ICB	ICB

5.20.6 CARE CPN Management - Using this feature, the Company will transmit the Customer's billing telephone number to the Customer's long distance provider. Requests to transmit individual number or CPN information will be handled on an individual case basis.

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated product	ICB	ICB
With Voice T1, where technically feasible	ICB	ICB

*Included in standard configuration of Converged Voice Service.

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

- 5.20 Digital Trunk and PRI Features, (Cont'd.) (T)
- 5.20.4 [Reserved for Future Use] (T)

(D)

 (D)

5.20.5 E911 CPN Management - This feature allows a Customer to send its calling number to the E911 dispatcher or PSAP during an emergency call.

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>	
With Digital Trunk Service	Not Available	Not Available	(T)
With PRI Service as part of an integrated product	ICB	ICB	(T,C)
With Voice T1, where technically feasible	ICB	ICB	(N)

5.20.6 CARE CPN Management - Using this feature, the Company will transmit the Customer's billing telephone number to the Customer's long distance provider. Requests to transmit individual number or CPN information will be handled on an individual case basis.

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>	
With Digital Trunk Service	Not Available	Not Available	(T)
With PRI Service as part of an integrated product	ICB	ICB	(T,C)
With Voice T1, where technically feasible	ICB	ICB	(N)

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.20 Supplemental Features, (Cont'd.)

5.20.4 Calling Name Transmission

This feature allows the Customer to send the calling name to the called party's station equipment. The Customer can restrict transmission through the use of the Caller ID Blocking Service as described in Section 5.17.

Blocked Calling Number information will be delivered to certain qualifying Customers as described in FCC Memorandum Opinion and Order, CC Docket No. 91-281, adopted January 4, 2002. Such Customers must certify to the Company their compliance with the waiver order's eligibility requirements.

With Digital Trunk Service	\$0.00
With PRI Service	\$0.00

5.20.5 E911 CPN Management

This feature allows a Customer to send its calling number to the E911 dispatcher or PSAP during an emergency call.

With Digital Trunk Service	Not Available
With PRI Service	\$0.00

5.20.6 CARE CPN Management

Using this feature, the Company will transmit the Customer's billing telephone number to the Customer's long distance provider. Requests to transmit individual number or CPN information will be handled on an individual case basis.

With Digital Trunk Service	Not Available
With PRI Service	\$0.00

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.20 Digital Trunk and PRI Features, (Cont'd.)

5.20.7 Additional Trunk Groups - This feature allows the Customer to separate a facility into two or more trunk groups. (T)

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service as part of an integrated product		
Up to 3 trunk groups	\$0.00	\$0.00
More than 3 trunk groups, per trunk group	\$50.00	\$50.00
With PRI Service as part of an integrated product		
Up to 3 trunk groups	\$0.00	\$0.00
More than 3 trunk groups, per trunk group	\$50.00	\$50.00
With Voice T1, where technically feasible		
Up to 3 trunk groups	\$0.00	\$0.00
More than 3 trunk groups, per trunk group	\$50.00	\$50.00

5.20.8 Call by Call* - This feature allows the Customer to set inbound and outbound call thresholds on two-way PRIs so as to prevent call blockage in either direction

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated product	\$0.00	\$0.00
With Voice T1, where technically feasible	\$0.00	\$0.00

5.20.9 Two-B Channel Transfer (TBCT)* - This feature, applicable to two-way PRI service, allows the Customer to receive a call on one B channel and transfer it to an external number using a second B channel. Upon transfer, both B channels are released.

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated product	ICB	ICB
With Voice T1, where technically feasible	ICB	ICB

*Not available with Converged Voice Service and FlexVoiceSM Service. (T)

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.20 Digital Trunk and PRI Features, (Cont'd.)

5.20.7 Additional Trunk Groups* - This feature allows the Customer to separate a facility into two or more trunk groups. (T)

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service as part of an integrated product		
Up to 3 trunk groups	\$0.00	\$0.00
More than 3 trunk groups, per trunk group	\$50.00	\$50.00
With PRI Service as part of an integrated product		
Up to 3 trunk groups	\$0.00	\$0.00
More than 3 trunk groups, per trunk group	\$50.00	\$50.00
With Voice T1, where technically feasible		
Up to 3 trunk groups	\$0.00	\$0.00
More than 3 trunk groups, per trunk group	\$50.00	\$50.00

5.20.8 Call by Call* - This feature allows the Customer to set inbound and outbound call thresholds on two-way PRIs so as to prevent call blockage in either direction (T)

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated product	\$0.00	\$0.00
With Voice T1, where technically feasible	\$0.00	\$0.00

5.20.9 Two-B Channel Transfer (TBCT)* - This feature, applicable to two-way PRI service, allows the Customer to receive a call on one B channel and transfer it to an external number using a second B channel. Upon transfer, both B channels are released. (T)

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated product	ICB	ICB
With Voice T1, where technically feasible	ICB	ICB

*Not available with Converged Voice Service. (N)

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.20 Digital Trunk and PRI Features, (Cont'd.) (T)

5.20.7 Additional Trunk Groups - This feature allows the Customer to separate a facility into two or more trunk groups.

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>	(T)
With Digital Trunk Service as part of an integrated product			
Up to 3 trunk groups	\$0.00	\$0.00	
More than 3 trunk groups, per trunk group	\$50.00	\$50.00	(T)
With PRI Service as part of an integrated product			(T)
Up to 3 trunk groups	\$0.00	\$0.00	
More than 3 trunk groups, per trunk group	\$50.00	\$50.00	(T)
With Voice T1, where technically feasible			(N)
Up to 3 trunk groups	\$0.00	\$0.00	
More than 3 trunk groups, per trunk group	\$50.00	\$50.00	(N)

5.20.8 Call by Call - This feature allows the Customer to set inbound and outbound call thresholds on two-way PRIs so as to prevent call blockage in either direction

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>	(T)
With Digital Trunk Service	Not Available	Not Available	
With PRI Service as part of an integrated product	\$0.00	\$0.00	(T)
With Voice T1, where technically feasible	\$0.00	\$0.00	(N)

5.20.9 Two-B Channel Transfer (TBCT) - This feature, applicable to two-way PRI service, allows the Customer to receive a call on one B channel and transfer it to an external number using a second B channel. Upon transfer, both B channels are released. (T)

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>	(T)
With Digital Trunk Service	Not Available	Not Available	
With PRI Service as part of an integrated product	ICB	ICB	(T,C)
With Voice T1, where technically feasible	ICB	ICB	(N)

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.20 Supplemental Features, (Cont'd.)

5.20.7 Additional Trunk Groups

This feature allows the Customer to separate a facility into two or more trunk groups.

With Digital Trunk Service

Up to 3 trunk groups	\$0.00
More than 3 trunk groups	ICB

With PRI Service

Up to 3 trunk groups	\$0.00
More than 3 trunk groups	ICB

5.20.8 Call by Call

This feature allows the Customer to set inbound and outbound call thresholds on two-way PRIs so as to prevent call blockage in either direction

With Digital Trunk Service	Not Available
With PRI Service	\$0.00

5.20.9 Two-B Channel Transfer

This feature, applicable to two-way PRI service, allows the Customer to receive a call on one B channel and transfer it to an external number using a second B channel. Upon transfer, both B channels are released.

With Digital Trunk Service	Not Available
With PRI Service	\$0.00

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.20 Digital Trunk and PRI Features, (Cont'd.)

5.20.10 Call Transfer on Trunks* - This feature is available with two-way trunk service. It allows the Customer to receive a call on one trunk and transfer it to an external number using a second trunk. Upon transfer, both trunks release. This service may not be used for more than 20% of the Customer's traffic.

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service, as part of an integrated service	ICB	ICB
With PRI Service	Not Available	Not Available
With Voice T1, where technically feasible	ICB	ICB

5.20.11 Blocking Service - See Section 5.7 for details

5.20.12 Dialed Number Identification Service (DNIS) - ISDN PRI feature that delivers dialed number, including 8xx numbers, to Customer's PBX or other equipment.

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service	Not Available	Not Available
With PRI Service Per Trunk	\$5.00	\$0.00

5.20.13 Additional Route Index

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service, as part of an integrated product		
Up to 3 route indexes per trunk group	\$0.00	\$0.00
More than 3 route indexes per trunk group, per route index	\$50.00	\$50.00
With PRI Service, as part of an integrated product		
Up to 3 route indexes per trunk group	\$0.00	\$0.00
More than 3 route indexes per trunk group, per route index	\$50.00	\$50.00
With Voice T1, where technically feasible		
Up to 3 route indexes per trunk group	\$0.00	\$0.00
More than 3 route indexes per trunk group, per route index	\$50.00	\$50.00

*Not available with Converged Voice Service and FlexVoiceSM Service.

(T)

(T)

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.20 Digital Trunk and PRI Features, (Cont'd.)

5.20.10 Call Transfer on Trunks* - This feature is available with two-way trunk service. It allows the Customer to receive a call on one trunk and transfer it to an external number using a second trunk. Upon transfer, both trunks release. This service may not be used for more than 20% of the Customer's traffic. (T)

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service, as part of an integrated service	ICB	ICB
With PRI Service	Not Available	Not Available
With Voice T1, where technically feasible	ICB	ICB

5.20.11 Blocking Service - See Section 5.7 for details

5.20.12 Dialed Number Identification Service (DNIS) - ISDN PRI feature that delivers dialed number, including 8xx numbers, to Customer's PBX or other equipment.

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service	Not Available	Not Available
With PRI Service Per Trunk	\$5.00	\$0.00

5.20.13 Additional Route Index* (T)

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service, as part of an integrated product		
Up to 3 route indexes per trunk group	\$0.00	\$0.00
More than 3 route indexes per trunk group, per route index	\$50.00	\$50.00
With PRI Service, as part of an integrated product		
Up to 3 route indexes per trunk group	\$0.00	\$0.00
More than 3 route indexes per trunk group, per route index	\$50.00	\$50.00
With Voice T1, where technically feasible		
Up to 3 route indexes per trunk group	\$0.00	\$0.00
More than 3 route indexes per trunk group, per route index	\$50.00	\$50.00

*Not available with Converged Voice Service. (N)

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.20 Digital Trunk and PRI Features, (Cont'd.) (T)

5.20.10 Call Transfer on Trunks - This feature is available with two-way trunk service. It allows the Customer to receive a call on one trunk and transfer it to an external number using a second trunk. Upon transfer, both trunks release. This service may not be used for more than 20% of the Customer's traffic.

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>	(T)
With Digital Trunk Service, as part of an integrated service	ICB	ICB	(T)
With PRI Service	Not Available	Not Available	
With Voice T1, where technically feasible	ICB	ICB	(N)

5.20.11 Blocking Service - See Section 5.7 for details

5.20.12 Dialed Number Identification Service (DNIS) - ISDN PRI feature that delivers dialed number, including 8xx numbers, to Customer's PBX or other equipment. (T)

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>	(T)
With Digital Trunk Service	Not Available	Not Available	(T)
With PRI Service Per Trunk	\$5.00	\$0.00	(T)

5.20.13 Additional Route Index (N)

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>	(N)
With Digital Trunk Service, as part of an integrated product			
Up to 3 route indexes per trunk group	\$0.00	\$0.00	
More than 3 route indexes per trunk group, per route index	\$50.00	\$50.00	
With PRI Service, as part of an integrated product			
Up to 3 route indexes per trunk group	\$0.00	\$0.00	
More than 3 route indexes per trunk group, per route index	\$50.00	\$50.00	
With Voice T1, where technically feasible			
Up to 3 route indexes per trunk group	\$0.00	\$0.00	
More than 3 route indexes per trunk group, per route index	\$50.00	\$50.00	(N)

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.20 Supplemental Features, (Cont'd.)

5.20.10 Call Transfer on Trunks

This feature is available with two-way trunk service. It allows the Customer to receive a call on one trunk and transfer it to an external number using a second trunk. Upon transfer, both trunks release. This service may not be used for more than 20% of the Customer's traffic.

With Digital Trunk Service	ICB
With PRI Service	Not Available

5.20.11 Blocking Service

See Section 5.7 for details

5.20.12 DNIS (Dialed Number Identification Service)

ISDN PRI feature that delivers dialed number, including 8xx numbers, to Customer's PBX or other equipment.

With Digital Trunk Service	Not Available
With PRI Service	\$5.00

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.20 Digital Trunk and PRI Features Features, (Cont'd.)

5.20.14 Redirecting Number on PRI

(T)

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service, as part of an integrated product		
Up to 3 route indexes per trunk group	\$0.00	\$0.00
More than 3 route indexes per trunk group, per route index	\$50.00	\$0.00
With PRI Service, as part of an integrated product		
Up to 3 route indexes per trunk group	\$0.00	\$0.00
More than 3 route indexes per trunk group, per route index	\$50.00	\$0.00
With Voice T1, where technically feasible		
Up to 3 route indexes per trunk group	\$0.00	\$0.00
More than 3 route indexes per trunk group, per route index	\$50.00	\$0.00

5.20.15 Redirected Dialed Number Identification Service (RDNIS) - Allows the call record of a Customer who has redirected (i.e., forwarded) an incoming call to an alternate location to carry not only the originating calling number information, but also the calling number identification of the telephone number from which the call was forwarded.

(T)

Requires ISDN compatible equipment provided by the Customer.

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charges</u>
With Voice T1, where technically feasible, per T1	\$50.00	\$0.00

(D)

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.20 Digital Trunk and PRI Features Features, (Cont'd.)

5.20.14 Redirecting Number on PRI*

(T)

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service, as part of an integrated product		
Up to 3 route indexes per trunk group	\$0.00	\$0.00
More than 3 route indexes per trunk group, per route index	\$50.00	\$0.00
With PRI Service, as part of an integrated product		
Up to 3 route indexes per trunk group	\$0.00	\$0.00
More than 3 route indexes per trunk group, per route index	\$50.00	\$0.00
With Voice T1, where technically feasible		
Up to 3 route indexes per trunk group	\$0.00	\$0.00
More than 3 route indexes per trunk group, per route index	\$50.00	\$0.00

5.20.15 Redirected Dialed Number Identification Service (RDNIS)* - Allows the call record of a Customer who has redirected (i.e., forwarded) an incoming call to an alternate location to carry not only the originating calling number information, but also the calling number identification of the telephone number from which the call was forwarded.

(T)

Requires ISDN compatible equipment provided by the Customer.

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charges</u>
With Voice T1, where technically feasible, per T1	\$50.00	\$0.00

*Not available with Converged Voice Service.

(N)

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.20 Digital Trunk and PRI Features Features, (Cont'd.)

(T)

5.20.14 Redirecting Number on PRI

(N)

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service, as part of an integrated product		
Up to 3 route indexes per trunk group	\$0.00	\$0.00
More than 3 route indexes per trunk group, per route index	\$50.00	\$0.00
With PRI Service, as part of an integrated product		
Up to 3 route indexes per trunk group	\$0.00	\$0.00
More than 3 route indexes per trunk group, per route index	\$50.00	\$0.00
With Voice T1, where technically feasible		
Up to 3 route indexes per trunk group	\$0.00	\$0.00
More than 3 route indexes per trunk group, per route index	\$50.00	\$0.00

5.20.15 Redirected Dialed Number Identification Service (RDNIS) - Allows the call record of a Customer who has redirected (i.e., forwarded) an incoming call to an alternate location to carry not only the originating calling number information, but also the calling number identification of the telephone number from which the call was forwarded.

Requires ISDN compatible equipment provided by the Customer.

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charges</u>
With Voice T1, where technically feasible, per T1	\$50.00	\$0.00

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5.21 N11 Dialing Service

N11 Dialing Service is a three-digit local dialing arrangement (excluding 411 and 911) available in specified service areas for the delivery of information and referral services via voice grade facilities as required by state and federal regulators.

The local calling area for the rate center of the N11 service subscriber will be the same as the Company's local calling area for that rate center. N11 Dialing Service will be provided as equipment and facilities permit. N11 service is limited to use by agencies approved by applicable federal and/or state regulators.

N11 Dialing Service is delivered via regular exchange access lines, e.g., individual business lines, trunks, etc. Service is furnished subject to the availability of the N11 number.

Access to N11 Dialing Service is not available to the following services:

- 1+ Toll Services
- 101XXXX
- Credit Card
- Third-Party Billed
- Collect Calls
- Inmate Service

Operator assisted calls to the N11 subscriber will not be completed.

The N11 subscriber may not directly or indirectly sell or transfer the N11 number to an unaffiliated entity.

(D)
(D)

All requests for N11 Dialing Service must be submitted in writing to the Commission.

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.21 N11 Dialing Service

N11 Dialing Service is a three-digit local dialing arrangement (excluding 411 and 911) available in specified service areas for the delivery of information and referral services via voice grade facilities as required by state and federal regulators.

The local calling area for the rate center of the N11 service subscriber will be the same as the Company's local calling area for that rate center. N11 Dialing Service will be provided as equipment and facilities permit. N11 service is limited to use by agencies approved by applicable federal and/or state regulators.

N11 Dialing Service is delivered via regular exchange access lines, e.g., individual business lines, trunks, etc. Service is furnished subject to the availability of the N11 number.

Access to N11 Dialing Service is not available to the following services:

- 1+ Toll Services
- 101XXXX
- Credit Card
- Third-Party Billed
- Collect Calls
- Inmate Service

Operator assisted calls to the N11 subscriber will not be completed.

The N11 subscriber may not directly or indirectly sell or transfer the N11 number to an unaffiliated entity.

Only one seven or 10-digit local number or one 10-digit toll free number may be used as the lead number per basic local calling area.

All requests for N11 Dialing Service must be submitted in writing to the Commission.

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.21 N11 Dialing Service, (Cont'd.)

The N11 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via the N11 number. If requested by Company, the N11 subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's N11 service.

Though the use of these services is free of charge, Customers who subscribe to measured or message-rated service will incur standard local usage charges when accessing N11 Dialing Services.

In no event shall the Company be liable for any losses, damages or claims of any kind arising from the provision of N11 Dialing Service or any Customer's use of such service.

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.22 Business Line and Terminal Features

5.22.1 General

The features in this section are made available as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases. (T)

5.22.2 Description of Features

A. Anonymous Call Rejection

Allows Customer to reject calls if the calling number is marked as private.

B. Call Forwarding

Call Forwarding, when activated, redirects attempted terminating calls to another Customer specified line. The Customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding.

The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding is billed for the forwarded leg of the call.

Call Forwarding (Busy) automatically reroutes an incoming call to a Customer predesignated number when the called number is busy.

Call Forwarding (Don't Answer) automatically reroutes an incoming call to a Customer predesignated number when the called number does not answer within the number of rings programmed by the Company.

Call Forwarding (Variable) allows the Customer to choose to reroute incoming calls to another specified telephone number. The Customer must activate and deactivate this feature.

C. Call Hold

Allows call to be placed on hold.

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D)

5 22 Business Line and Terminal Features

(N)

5 22 1 General

The custom calling/CLASS features in this section are made available as part of multiple feature packages All features are provided subject to availability, features may not be available with all classes of service Transmission levels may not be sufficient in all cases

5 22 2 Description of Features

A Anonymous Call Rejection

Allows Customer to reject calls if the calling number is marked as private

B Call Forwarding

Call Forwarding, when activated, redirects attempted terminating calls to another Customer specified line The Customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure Call originating ability is not affected by Call Forwarding

The calling party is billed for the call to the called number If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding is billed for the forwarded leg of the call

Call Forwarding (Busy) automatically reroutes an incoming call to a Customer predesignated number when the called number is busy

Call Forwarding (Don't Answer) automatically reroutes an incoming call to a Customer predesignated number when the called number does not answer within the number of rings programmed by the Company

Call Forwarding (Variable) allows the Customer to choose to reroute incoming calls to another specified telephone number The Customer must activate and deactivate this feature

C Call Hold

Allows call to be placed on hold

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D)

5 22 Business Line and Terminal Features, (Cont'd)

(N)

5 22 2 Description of Features, (Cont'd)

D Call Transfer (for Lines)

Call Transfer allows a Customer to receive an incoming call then transfer the calling party to any other number

E Call Waiting

Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.

F Caller ID

1 Calling Number Delivery

This Caller ID feature allows a Customer to see a caller's number previewed on a display screen before the call is answered allowing a Customer to prioritize and/or screen incoming calls. Caller ID records the number, date and time of each incoming call - including calls that are not answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE. The number of originating callers who have requested that their name and number be blocked will not be populated on the Customer's CPE.

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D)

5 22 Business Line and Terminal Features, (Cont'd)

(N)

5 22 2 Description of Features, (Cont'd)

F Caller ID, (Cont'd)

2 Calling Name & Number Delivery

This Caller ID feature allows a Customer to see a caller's name and number previewed on a display screen before the call is answered allowing a Customer to prioritize and/or screen incoming calls Caller ID records the name, number, date and time of each incoming call - including calls that are not answered by the Customer Caller ID service requires the use of specialized CPE not provided by the Company It is the responsibility of the Customer to provide the necessary CPE The name and number of originating callers who have requested that their name and number be blocked will not be populated on the Customer's CPE

3 Caller ID Blocking - Per Line

This feature allows the calling party to block display of its name and number on the called party's station equipment

G Continuous Redial

The Continuous Redial feature allows a Customer to automatically redial the last number dialed This is accomplished by the Customer activating a code The network periodically tests the busy/free status of the called line for up to 30 minutes until both lines are found free and then redials the call for the Customer

The Continuous Redial feature also allows Customers, having reached a busy number, to dial a code before hanging up The Continuous Redial feature then continues to try the busy number for up to 30 minutes until it becomes free Once the busy line is free the call is automatically redialed and the Customer is notified of the connected call via a distinctive ring

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D)

5 22 Business Line and Terminal Features, (Cont'd)

(N)

5 22 2 Description of Features, (Cont'd)

H Distinctive Ringing

If the user has subscribed to additional telephone numbers (maximum of two), incoming calls may be distinguished via a unique ring

I Last Call Return

Allows the Customer to automatically place a call to the last number that called them by dialing a specific code. Once connected, the Customer will hear the ringing of this caller's line as if he/she dialed the caller directly

J Priority Call

Allows Customer to program a predetermined set of telephone numbers (depending on the specific switch on which the Customer is provisioned) to be identified by a special ring/call waiting tone

K Remote Access to Call Forwarding

Allows a Customer to access their call forwarding feature functionality from a remote location. Customers may change their forward to number from any number within the PSTN

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D)

5 22 Business Line and Terminal Features, (Cont'd)

(N)

5 22 2 Description of Features, (Cont'd)

L Remote Call Forwarding

Remote Call Forwarding allows a Customer the ability to purchase additional Directory Numbers and to have calls to those telephone numbers forwarded on a permanent basis to a designated telephone number

1. Conditions

- a The telephone number to which calls are forwarded is user-defined
- b Changes to this number are made via a service order
- c Customers can request additional paths for Remote Call Forwarding service
- d A flat-rated monthly recurring charge applies for each main Remote Call Forwarding Directory Number and for each additional path ordered
- e If the telephone number from which calls are forwarded and the telephone number to which calls are forwarded is a toll call, Customers will be charged the appropriate toll charges for each call made to the originating telephone number

M Selective Call Forwarding

Selective Call Forwarding allows a Customer to specify a special list of telephone numbers Incoming calls placed to the Customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number All other calls will be handled normally

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.22 Business Line and Terminal Features, (Cont'd.)

5.22.2 Description of Features, (Cont'd.)

N. Selective Call Rejection

Selective Call Rejection enables a Customer to reject call attempts from Customer specified numbers by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the Customer from these numbers will be prevented from terminating to the Customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A Customer may also reject future calls from the directory number of the most recent call received by dialing a code after completing the call.

O. Speed Calling*

This feature allows a user to dial selected numbers using one or two digits. Up to eight numbers (single digit, or thirty numbers with two digits) can be selected.

P. Three-way Calling

The Three-way Calling feature allows a Customer to add a third party to an existing two-way call and form a 3-way call. The Call Hold feature allows a Customer to put any in-progress call on hold by flashing the switchhook and dialing a code. This frees the line to allow the Customer to make an outgoing call to another number. Only one call per line can be on hold at a time. The third party cannot be added to the original call.

*Not available to Converged Voice Services and FlexVoiceSM Service Customers.

(T)

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.22 Business Line and Terminal Features, (Cont'd.)

5.22.2 Description of Features, (Cont'd.)

N. Selective Call Rejection

Selective Call Rejection enables a Customer to reject call attempts from Customer specified numbers by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the Customer from these numbers will be prevented from terminating to the Customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A Customer may also reject future calls from the directory number of the most recent call received by dialing a code after completing the call.

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The Three-way Calling feature allows a Customer to add a third party to an existing two-way call and form a 3-way call. The Call Hold feature allows a Customer to put any in-progress call on hold by flashing the switchhook and dialing a code. This frees the line to allow the Customer to make an outgoing call to another number. Only one call per line can be on hold at a time. The third party cannot be added to the original call.

*Not available to Converged Voice Services Customers.

(N)

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D)

5 22 Business Line and Terminal Features, (Cont'd)

(N)

5 22 2 Description of Features, (Cont'd)

N Selective Call Rejection

Selective Call Rejection enables a Customer to reject call attempts from Customer specified numbers by dialing a code and the telephone numbers of calls to be rejected Any call attempts to the Customer from these numbers will be prevented from terminating to the Customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party A Customer may also reject future calls from the directory number of the most recent call received by dialing a code after completing the call

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.22 Business Line and Terminal Features, (Cont'd.)

5.22.3 Rates and Charges

A. Recurring and Nonrecurring Charges

- 1. Standard Voice Service Options – Available at no additional charge on line and terminal voice services. (T)

Feature

Calling Number Delivery

Caller ID Blocking – Per Line

Hunting (See Section 5.14)

(N)

Blocking (See Section 5.7)

(N)

- 2. Select Feature Package – Available at no additional charge to Customers purchasing lines/terminals as part of an integrated service bundle as described in Section 4. Customer may select any combination of the following features.

Feature

Three-way Calling

Call Forwarding (Busy)

Call Forwarding (Don't Answer)

Call Forwarding (Variable)

Call Waiting

8/10 Number Speed Calling

30 Number Speed Calling

Call Transfer (for Lines)

Calling Name & Number Delivery

Call Hold

Anonymous Call Rejection

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D)

5 22 Business Line and Terminal Features, (Cont'd)

(N)

5 22 3 Rates and Charges

A Recurring and Nonrecurring Charges

- 1 Standard Voice Service Options – Available at no additional charge on line and trunk voice services

Feature

Calling Number Delivery
Caller ID Blocking – Per Line

- 2 Select Feature Package – Available at no additional charge to Customers purchasing lines/terminals as part of an integrated service bundle as described in Section 4 Customer may select any combination of the following features

Feature

Three-way Calling
Call Forwarding (Busy)
Call Forwarding (Don't Answer)
Call Forwarding (Variable)
Call Waiting
8/10 Number Speed Calling
30 Number Speed Calling
Call Transfer (for Lines)
Calling Name & Number Delivery
Call Hold
Anonymous Call Rejection

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.22 Business Line and Terminal Features, (Cont'd.)

5.22.3 Rates and Charges, (Cont'd.)

A. Recurring and Nonrecurring Charges, (Cont'd.)

- 3. Premium Feature Package – Available at \$7.50/line Monthly Recurring Charge to Customers purchasing lines or terminals. Customer may select any combination of the following features.

Feature

All Features included in the Select Feature Package above
 Remote Access to Call Forwarding
 Distinctive Ringing
 Continuous Redial
 Selective Call Forwarding
 Selective Call Rejection
 Priority Call
 Last Call Return

- 4. Deluxe Feature Package – Available at no additional charge to Customers purchasing business lines as part of a Converged Voice Service or FlexVoiceSM Service as described in Section 4. All features will be available to the Customer. The Customer will have the option to activate or deactivate any of the features per business line.

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Feature

Three-way Calling
 Call Forwarding (Busy)
 Call Forwarding (Don't Answer)
 Call Forwarding (Variable)
 Call Waiting (not available when Hunting is selected)
 Call Transfer (for Lines)
 Calling Name & Number Delivery
 Call Hold
 Anonymous Call Rejection*
 Last Call Return

*The Deluxe Feature Package Anonymous Call Rejection is grandfathered and only available to existing Customers at existing locations without modification as of December 1, 2012.

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.22 Business Line and Terminal Features, (Cont'd.)

5.22.3 Rates and Charges, (Cont'd.)

A. Recurring and Nonrecurring Charges, (Cont'd.)

- 3. Premium Feature Package – Available at \$7.50/line Monthly Recurring Charge to Customers purchasing lines or terminals. Customer may select any combination of the following features.

Feature

All Features included in the Select Feature Package above
 Remote Access to Call Forwarding
 Distinctive Ringing
 Continuous Redial
 Selective Call Forwarding
 Selective Call Rejection
 Priority Call
 Last Call Return

- 4. Deluxe Feature Package – Available at no additional charge to Customers purchasing business lines as part of a Converged Voice Service as described in Section 4.21. All features will be available to the Customer. The Customer will have the option to activate or deactivate any of the features per business line.

Feature

Three-way Calling
 Call Forwarding (Busy)
 Call Forwarding (Don't Answer)
 Call Forwarding (Variable)
 Call Waiting (not available when Hunting is selected)
 Call Transfer (for Lines)
 Calling Name & Number Delivery
 Call Hold
 Anonymous Call Rejection*
 Last Call Return

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*The Deluxe Feature Package Anonymous Call Rejection is grandfathered and only available to existing Customers at existing locations without modification as of December 1, 2012.

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.22 Business Line and Terminal Features, (Cont'd.)

5.22.3 Rates and Charges, (Cont'd.)

A. Recurring and Nonrecurring Charges, (Cont'd.)

- 3. Premium Feature Package – Available at \$7.50/line Monthly Recurring Charge to Customers purchasing lines or terminals. Customer may select any combination of the following features.

Feature

All Features included in the Select Feature Package above

Remote Access to Call Forwarding

Distinctive Ringing

Continuous Redial

Selective Call Forwarding

Selective Call Rejection

Priority Call

Last Call Return

(M)

- 4. Deluxe Feature Package – Available at no additional charge to Customers purchasing business lines as part of a Converged Voice Service as described in Section 4.21. All features will be available to the Customer. The Customer will have the option to activate or deactivate any of the features per business line.

Feature

Three-way Calling

Call Forwarding (Busy)

Call Forwarding (Don't Answer)

Call Forwarding (Variable)

Call Waiting (not available when Hunting is selected)

Call Transfer (for Lines)

Calling Name & Number Delivery

Call Hold

Anonymous Call Rejection

Last Call Return

(N)

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(M) - Certain material previously found on this page is now located on Page 141.9.

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D)

5 22 Business Line and Terminal Features, (Cont'd)

(N)

5 22 3 Rates and Charges, (Cont'd)

A Recurring and Nonrecurring Charges, (Cont'd)

- 3 Premium Feature Package – Available at \$7 50/line Monthly Recurring Charge to Customers purchasing lines or terminals Customer may select any combination of the following features

Feature

All Features included in the Select Feature Package above
Remote Access to Call Forwarding
Distinctive Ringing
Continuous Redial
Selective Call Forwarding
Selective Call Rejection
Priority Call
Last Call Return

- 4 Remote Call Forwarding - All LATAs

<u>Feature</u>	<u>Recurring Charges</u>	<u>Nonrecurring Charges</u>
Remote Call Forwarding – Initial Path	\$12 00	\$0 00
Remote Call Forwarding – Addl Path	\$12 00	\$0 00

B Connection Charges

Connection charges may apply when a Customer requests connection to one or more Custom Calling/CLASS features Orders requested for the same Customer account made at the same time for the same premises will be considered one request These charges may not apply if the features are ordered at the same time as other work for the same Customer account at the same premise

C Trial Period

The Company may elect to offer a free or reduced rate trial of any new Custom Calling/CLASS feature(s) to prospective Customers within 90 days of the establishment of the new feature

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LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.22 Business Line and Terminal Features, (Cont'd.)

5.22.3 Rates and Charges, (Cont'd.)

A. Recurring and Nonrecurring Charges, (Cont'd.)

5. Custom Feature Package

Available at \$7.50/line Monthly Recurring Charge to Customers purchasing business lines as part of a Converged Voice Service or FlexVoiceSM Service as described in Section 4. The Deluxe Feature Package described above is automatically included. In addition, the Customer may select any combination of the following features.

(T)
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Feature

- Remote Access to Call Forwarding
- Distinctive Ringing
- Continuous Redial
- Selective Call Forwarding
- Selective Call Rejection
- Priority Call
- Anonymous Call Rejection

6. Remote Call Forwarding - All LATAs

<u>Feature</u>	<u>Recurring Charges</u>	<u>Nonrecurring Charges</u>
Remote Call Forwarding – Initial Path	\$12.00	\$0.00
Remote Call Forwarding – Addl Path	\$12.00	\$0.00

B. Connection Charges

Connection charges may apply when a Customer requests connection to one or more features. Orders requested for the same Customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same Customer account at the same premise.

C. Trial Period

The Company may elect to offer a free or reduced rate trial of any new feature(s) to prospective Customers within 90 days of the establishment of the new feature.

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.22 Business Line and Terminal Features, (Cont'd.)

5.22.3 Rates and Charges, (Cont'd.)

A. Recurring and Nonrecurring Charges, (Cont'd.)

5. Custom Feature Package

Available at \$7.50/line Monthly Recurring Charge to Customers purchasing business lines as part of a Converged Voice Service as described in Section 4.21. The Deluxe Feature Package described above is automatically included. In addition, the Customer may select any combination of the following features.

Feature

- Remote Access to Call Forwarding
- Distinctive Ringing
- Continuous Redial
- Selective Call Forwarding
- Selective Call Rejection
- Priority Call
- Anonymous Call Rejection

(T)

6. Remote Call Forwarding - All LATAs

<u>Feature</u>	<u>Recurring Charges</u>	<u>Nonrecurring Charges</u>
Remote Call Forwarding – Initial Path	\$12.00	\$0.00
Remote Call Forwarding – Addl Path	\$12.00	\$0.00

B. Connection Charges

Connection charges may apply when a Customer requests connection to one or more features. Orders requested for the same Customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same Customer account at the same premise.

C. Trial Period

The Company may elect to offer a free or reduced rate trial of any new feature(s) to prospective Customers within 90 days of the establishment of the new feature.

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.23 Virtual Telephone Number

(N)

5.23.1 Description

Virtual Telephone Number (VTN) service allows a Customer to obtain a telephone number from a rate center in which it has no physical location and associate it to a physical service location in a rate center other than where the telephone number is natively associated. Calls made to the VTN will traverse the PSTN and/or the Company's voice network and terminate to the Customer at the designated physical service location via the Customer's eligible voice service connection. VTNs may be assigned from the Company's Sonus supportable rate centers. The Customer must subscribe to an eligible voice service, and a minimum of one (1) local telephone number that is native to the rate center in which the service physically terminates must be assigned to the Customer. This telephone number is required for rating purposes in the event the Customer transmits a VTN on an outbound call. Calls made to the VTN will be charged to the caller and rated based upon the caller's local calling area and the normal local calling area of the VTN. Should the Customer transmit a VTN on an outbound call, the call will receive a local calling area based on the physical service location. Should the Customer transmit a VTN on a call made to 911, authorities will respond to the address of the physical service location. Unless the Customer purchases multiple trunk groups, all VTNs and ITNs will share all call paths associated with the eligible service to which calls are terminated in the order in which calls are received.

5.23.2 Rates and Charges

Rates are based upon the location where calls are physically terminated.

Monthly Recurring Charge Per Number \$0.15

Nonrecurring Charge Per Number \$0.35

(N)

LOCAL EXCHANGE SERVICES

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.24 Remote Telephone Numbers Service

(N)

5.24.1 Description

Remote Telephone Numbers (RTN) Service supports Customer remote locations by allowing a Customer to assign a telephone number from a rate center in which it has a physical location and associate it to a different physical service location in a rate center other than where the telephone number is natively associated for the purposes of centralizing its PBX. The RTN Service Customer is responsible for transporting all calls between the PBX and the remote site via its Wide Area Network (WAN), which can be provided by the Company or by another carrier. Calls made to the RTN are charged to the caller and rated based upon the caller's local calling area. Should the Customer transmit an RTN on an outbound call, the call is assigned a local calling area based on the remote site address. The remote site address is transmitted on 911 calls, see paragraph 5.24.2 below.

5.24.2 Limitations

RTNs are assigned only from suitably equipped Company switches. The RTN Service Customer must subscribe to an eligible voice service. Unless the Customer purchases multiple trunk groups, all RTNs, VTNs and ITNs share all call paths associated with the eligible service to which calls are terminated in the order in which calls are received. Should the Customer transmit an RTN on a call made to 911, authorities will respond to the remote site address as provided by the Customer at the time service is ordered unless changed in writing. The Customer is responsible for notifying the Company should the address associated with an RTN change.

5.24.3 Rates and Charges

Rates are based upon the remote site address. The Customer receives the first 100 RTNs at each remote site at no additional charge.

Monthly Recurring Charge Per Number	\$0.15
Nonrecurring Charge Per Number	\$0.35

Note: PS/ALI services are not currently supported with RTNs. Available with Converged Voice Services (with trunks), FlexVoice (with trunks) or SIP Trunking.

(N)

LOCAL EXCHANGE SERVICES

SECTION 6 – PROMOTIONAL OFFERINGS

6.1 Special Promotions

The Company may from time to time engage in special promotional trial service offerings of limited duration (not to exceed ninety days on a per Customer basis for non-optional, recurring charges) designed to attract new subscribers or to increase subscriber awareness of a particular tariff offering. Requests for promotional offerings will be presented to the Commission for its review in accordance with rules and regulations established by the Commission, and will be included in the Company's tariff.

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LOCAL EXCHANGE SERVICES

SECTION 6 – PROMOTIONAL OFFERINGS, (CONT'D.)

6.2 Channel 12 and Complete Dynamic Service Upgrade Promotion

The Channel 12 and Complete Dynamic Service Upgrade Promotion is offered to current Customers with existing Complete Access contracts that are within 30 days of expiration.

The Channel 12 and Complete Dynamic Service Upgrade Promotion is also offered to current Customers with Channel 12 Service or Complete Dynamic Service contracts that are within 30 days of expiration or whose contracts are out of term.

- The eligible Complete Access Service Customer who upgrades to Channel 12 Service or Complete Dynamic Service with a new contract term of 24 months or longer will receive a discount of up to 10% off the current tariff rate.
- The eligible Channel 12 Service or Complete Dynamic Service Customer who upgrades existing service to the new configuration of Channel 12 Service or Complete Dynamic Service with a new contract term of 24 months or longer will receive a discount of up to 10% off the current tariff rate.

The discount does not apply to any other product or service purchased with the renewal.

This promotion expires on December 31, 2007. A signed contract must be received by the Company by the close of business on January 31, 2008 to qualify. The Customer due date for service installation must be set for no later than March 31, 2008.

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LOCAL EXCHANGE SERVICES

SECTION 6 – PROMOTIONAL OFFERINGS, (CONT'D.)

6.3 Customer Renewal and Term Flex Incentive

The Customer Renewal and Term Flex Incentive is offered to existing end user business Customers (excludes ISP and Carrier Customers) who currently bill \$500.00 or more in monthly recurring charges and who renew an existing contract for an eligible service without reconfiguration. The eligible Customer's off net cost must be less than or equal to 35% of the new monthly recurring charge(s). The eligible Customer must maintain the current level of service with the contract renewal.

- The eligible Customer who renews an existing contract with their current services will be allowed to retain the current product monthly recurring charge(s) when purchasing any of the following products under the terms of this promotion.
 - Voice T1 Service
 - Any service offering from the VersiPak® suite of products
 - Channel 12 Service
 - Complete Dynamic Service

- The eligible Customer may also receive additional discounts of up to 5% for a 24-month renewal, 10% for a 36-month renewal, or 15% for a 60-month renewal under the conditions noted below. In addition, the eligible Customer who renews VersiPak® Service (excluding VersiPak® Flex T and Power T products) may be eligible to receive up to a 50% discount off the standard tariff rate when renewing with a contract of 24 months or longer.
 - Additional discounts will be made available to similarly-situated Customers on a nondiscriminatory basis. The Company will consider the following factors when establishing special pricing arrangements:
 1. The LATA in which the Customer is located;
 2. The horizontal and vertical distance from the central office to the Customer's premises;
 3. The availability and location of the network facilities;
 4. The type of service;
 5. The price of the service;
 6. The number of lines (circuits) being used; and
 7. The length of the contract term.

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LOCAL EXCHANGE SERVICES

SECTION 6 – PROMOTIONAL OFFERINGS, (CONT'D.)

6.3 Customer Renewal and Term Flex Incentive, (Cont'd.)

- Any additional discount described above does not apply to any other product or service purchased with the renewal or to any separately billed recurring off net charges.
- This offer may not be used in conjunction with any other offers or promotions.
- This promotion expires on June 30, 2008. A signed contract must be received by the Company by the close of business on July 31, 2008 to qualify. Orders must be received by August 31, 2008.

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LOCAL EXCHANGE SERVICES

SECTION 7 – GRANDFATHERED SERVICES

(N)

7.1 Complete Dynamic Service (This service is grandfathered and is only available to existing Customers at existing locations without modification as of December 28, 2008)

(M)

7.1.1 Description

Complete Dynamic Service is a flexible bandwidth bundled product consisting of local exchange service with selected features, as defined below, a Long Distance and/or Toll Free usage allowance of 2,500 minutes per DS1/PRI facility and Internet access

Complete Dynamic Service is limited to Customers served from a Company switch and a minimum of 12 channels must be purchased and provisioned on DS1/PRI access facility Service is limited to a maximum of 72 channels

The Complete Dynamic Service Customer may select in any combination the following product types

- Business Exchange Lines
- PBX DID Trunks
- PBX DOD Trunks
- PBX Combination Trunks
- PBX Combination Trunks w/DID
- PRI B Channel -DID Trunks
- PRI B Channel -DOD Trunks
- PRI B Channel -Combination Trunks
- PRI B Channel -Combination Trunks w/DID
- PRI D Channel (per DS1 access facility)

The Customer who selects line based channels may order the following features at no additional charge (Included basic monthly fee)

- Call Forward
- Call Transfer
- Call Waiting
- 3-Way Calling

- Voice Mail (1 box included)
- Fax Overflow (1 box included at no charge)

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(M) - Certain material now found on this page was previously located on Original Page 68

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LOCAL EXCHANGE SERVICES

SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

7.1 Complete Dynamic Service, (Cont'd.)

7.1.1 Description, (Cont'd.)

The Complete Dynamic Service Customer may purchase a Complete Dynamic Enhanced Feature Pack including any or all of the features listed below at a monthly rate of \$ 10.00 per Line/Channel:

- Last Call Return
- Anonymous Call Rejection
- Automatic Recall
- Selective Call Rejection
- Call Hold
- Caller ID with Number
- Combined Caller ID
- Distinctive Ringing
- Fax Overflow (additional unit)
- 8/10 Number Speed Calling
- 30 Number Speed Calling
- Calling Number and Name Transmission

Complete Dynamic is available under Month to Month, 12 month, 24 month or 36 month Term Agreements. Each commitment level will be charged Monthly Recurring and Nonrecurring rates as specified below.

7.1.2 Complete Dynamic (with DS1/PRI access facility) per line or trunk

	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>Per Order Nonrecurring</u>
Business Exchange Lines, Trunks or PRI B Channels	\$ 40.00	\$36.00	\$34.00	\$250.00
Enhanced Feature Pack per line/channel	\$10.00	\$10.00	\$10.00	

A. Expiration of Term Agreement

Upon expiration of the initial term, the Customer who retains the Company's service must select a current Company service offering, which may include a new term agreement.

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LOCAL EXCHANGE SERVICES

SECTION 7 – GRANDFATHERED SERVICES, (CONT'D)

7 1 Complete Dynamic Service, (Cont'd)

(M)

7 1 1 Description, (Cont'd)

The Complete Dynamic Service Customer may purchase a Complete Dynamic Enhanced Feature Pack including any or all of the features listed below at a monthly rate of \$ 10 00 per Line/Channel

- Last Call Return
- Anonymous Call Rejection
- Automatic Recall
- Selective Call Rejection
- Call Hold
- Caller ID with Number
- Combined Caller ID
- Distinctive Ringing
- Fax Overflow (additional unit)
- 8/10 Number Speed Calling
- 30 Number Speed Calling
- Calling Number and Name Transmission

Complete Dynamic is available under Month to Month, 12 month, 24 month or 36 month Term Agreements Each commitment level will be charged Monthly Recurring and Nonrecurring rates as specified below

7 1 2 Complete Dynamic (with DS1/PRI access facility) per line or trunk

	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>Per Order Nonrecurring</u>
Business Exchange Lines, Trunks or PRI B Channels	\$ 40 00	\$36 00	\$34 00	\$250 00
Enhanced Feature Pack per line/channel	\$10 00	\$10 00	\$10 00	

Upon expiration of the initial term, the term agreement will automatically renew on a month-to-month basis at the same monthly rates

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(M) - Certain material now found on this page was previously located on Original Page 69

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LOCAL EXCHANGE SERVICES

SECTION 7 – GRANDFATHERED SERVICES, (CONT'D)

7.1 Complete Dynamic Service, (Cont'd)

(M)

7.1.3 Termination Fees

Consistent with the customer's agreement, a termination liability charge will be applicable for service rate elements provided under the Complete Dynamic Service term payment Plan when service is cancelled prior to the end of the chosen Term Plan. The termination fee is equal to the number of months remaining under the term agreement multiplied by the monthly rate for the Services multiplied by twenty (20) percent. The customer is obligated to pay such charges within thirty (30) days of termination. In the event service is provided via a third party, the customer is responsible for all cost incurred for such early termination with our service provider.

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(M) - Certain material now found on this page was previously located on Original Page 70

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LOCAL EXCHANGE SERVICES

SECTION 7 – GRANDFATHERED SERVICES, (CONT'D)

7 2 Business Features (This service is grandfathered and is only available to existing Customers at existing locations without modification as of December 28, 2008) (M)

7 2 1 General

The features in this section are made available on an individual basis or as part of multiple feature packages All features are provided subject to availability, features may not be available with all classes of service Transmission levels may not be sufficient in all cases

7 2 2 Description of Features

A Three Way Calling

The Three Way Calling feature allows a Customer to add a third party to an existing two-way call and form a 3-way call The call must have been originated from outside the station group and terminate to a station within the station group The Call Hold feature allows a Customer to put any in-progress call on hold by flashing the switch hook and dialing a code This frees the line to allow the Customer to make an outgoing call to another number Only one call per line can be on hold at a time The third party cannot be added to the original call

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(M) - Certain material now found on this page was previously located on Original Page 97

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LOCAL EXCHANGE SERVICES

SECTION 7 – GRANDFATHERED SERVICES, (CONT'D)

7 2 Business Features, (Cont'd)

(M)

7 2 2 Description of Features, (Cont'd)

B Call Forwarding

Call Forwarding, when activated, redirects attempted terminating calls to another Customer specific line. The Customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding.

The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding is billed for the forwarded leg of the call.

Call Forwarding - Busy automatically reroutes an incoming call to a Customer predesignated number when the called number is busy.

Call Forwarding - Don't Answer automatically reroutes an incoming call to a Customer predesignated number when the called number does not answer within the number of rings programmed by the Company.

Call Forwarding - Variable allows the Customer to choose to reroute incoming calls to another specified telephone number. The Customer must activate and deactivate this feature.

C Call Waiting

Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.

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(M) - Certain material now found on this page was previously located on Original Pages 98-99

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LOCAL EXCHANGE SERVICES

SECTION 7 – GRANDFATHERED SERVICES, (CONT'D)

7 2 Business Features, (Cont'd)

(M)

7 2 2 Description of Features, (Cont'd)

D Distinctive Ringing

If the user has subscribed to additional telephone numbers (maximum of two), incoming calls may be distinguished via a unique ring

E Speed Calling

This feature allows a user to dial selected numbers using one or two digits. Up to eight numbers (single digit, or thirty numbers with two digits) can be selected

F Call Transfer

Call Transfer allows a Customer to receive an incoming call, then transfer the calling party to any other number

G Caller ID

1 Caller ID with Number Delivery

The Caller ID feature allows a Customer to see a caller's number previewed on a display screen before the call is answered allowing a Customer to prioritize and or screen incoming calls. Caller ID records the number, date and time of each incoming call - including calls that are not answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the company. It is the responsibility of the Customer to provide the necessary CPE.

2 Combined Caller ID

The Caller ID feature allows a Customer to see a caller's name and number previewed on a display screen before the call is answered allowing a Customer to prioritize and or screen incoming calls. Caller ID records the number, date and time of each incoming call - including calls that are not answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the company. It is the responsibility of the Customer to provide the necessary CPE.

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LOCAL EXCHANGE SERVICES

SECTION 7 – GRANDFATHERED SERVICES, (CONT'D)

7.2 Business Features, (Cont'd)

(M)

7.2.2 Description of Features, (Cont'd)

G Caller ID, (Cont'd)

3 Caller ID Blocking

This feature allows the calling party to block display of its name and number on the called party's station equipment

H Continuous Redial

The continuous redial feature allows a Customer to automatically redial the last number dialed. This is accomplished by the Customer activating a code. The network periodically tests the busy/free status of the called line for up to 30 minutes until both lines are found free and then redials the call for the Customer.

The Continuous Redial feature also allows Customers, having reached a busy number, to dial a code before hanging up. Continuous Redial feature then continues to try the busy number for up to 30 minutes until it becomes free. Once the busy line is free the call is automatically redialed and the Customer is notified of the connected call via a distinctive ring.

I. Selective Call Forwarding

Selective Call Forwarding allows a Customer to specify a special list of a maximum of fifteen (15) telephone numbers. Incoming calls placed to the Customers from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally.

J Selective Call Rejection

Selective Call Rejection enables a Customer to reject call attempts from up to fifteen (15) numbers by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the Customer from these numbers will be prevented from terminating to the Customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A Customer may also reject future calls from the directory number of the most recent call received by dialing a code after completing the call.

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(M) - Certain material now found on this page was previously located on Original Pages 100-101

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LOCAL EXCHANGE SERVICES

SECTION 7 – GRANDFATHERED SERVICES, (CONT'D)

7 2 Business Features, (Cont'd)

(M)

7 2 2 Description of Features, (Cont'd)

K Call Hold
Allows call to be placed on hold

L Automatic Recall

Enables calling party to automatically call back last number dialed

M Anonymous Call Rejection

Allows Customer to reject calls if the calling number is marked as private

N Remote Access to Call Forward

Remote Call Forwarding allows a Customer the ability to purchase additional Directory Numbers and to have calls to those telephone numbers forwarded on a permanent basis to a designated telephone number

1 Conditions

- a The telephone number to which calls are forwarded is user-defined
- b Changes to this number are made via a service order
- c Customers can request additional paths for Remote Call Forwarding service
- d A flat-rated monthly recurring charge applies for each main Remote Call Forwarding Directory Number and for each additional path ordered

O Priority Call

Allows Customer to program up to six (6) numbers to be identified by a special ring/call waiting tone

P Last Call Return

Allows Customer (called party) to call back the number of the last incoming call

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(M) - Certain material now found on this page was previously located on Original Pages 101-102

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LOCAL EXCHANGE SERVICES

SECTION 7 – GRANDFATHERED SERVICES, (CONT'D)

7.2 Business Features, (Cont'd)

(M)

7.2.3 Rates and Charges

A Recurring and Nonrecurring Charges

Feature	Monthly Recurring Charge	Nonrecurring Charge
Anonymous Call Rejection	\$ 1 00	\$0 00
Last Call Return	\$ 1 00 + \$0 75/use	\$0 00
Automatic Recall, per use	\$ 1 00 + \$0 75/use	\$0 00
Selective Call Rejection	\$3 00	\$0 00
Call Hold, per use	\$1 00	\$0 00
Call Forward	\$1 00	\$0 00
Call Transfer (for lines)	\$2 00	\$0 00
Call Waiting	\$2 00	\$0 00
Combined Caller ID	\$5 00	\$0 00
Caller ID with Number	\$2 50	\$0 00
Distinctive Ringing – First Number	\$1 00	\$0 00
Distinctive Ringing – Second Number	\$1 00	\$0 00
Remote Access to Call Forward	\$5 00	\$0 00
Remote Call Forward – Initial Path	\$12 00	\$0 00
Remote Call Forward – Add'l Path	\$12 00	\$0 00
8/10 Number Speed Calling	\$1 00	\$0 00
30 Number Speed Calling	\$2 00	\$0 00
3 Way Calling	\$2 00	\$0 00
Caller ID Blocking	\$0 00	\$0 00
Continuous Redial	\$3 50	\$0 00
Selective Call Forward	\$3 50	\$0 00
Priority Call	\$3 50	\$0 00

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(M) - Certain material now found on this page was previously located on Original Page 103

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LOCAL EXCHANGE SERVICES

SECTION 7 – GRANDFATHERED SERVICES, (CONT'D)

7.2 Business Features, (Cont'd)

(M)

7.2.3 Rates and Charges, (Cont'd)

B Connection Charges

Connection charges apply when a Customer requests connection to one or more custom calling features. Orders requested for the same Customer account made at the same time for the same premises will be considered one request. These charges will not apply if the features are ordered at the same time as other work for the same Customer account at the same premises.

C Trial Period

The Company may elect to offer a free or reduced rate trial of any new custom calling feature(s) to prospective Customers within 90 days of the establishment of the new feature.

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LOCAL EXCHANGE SERVICES

SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

7.3 Channel 12 Service (T,M)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of April 26, 2009. (T)
(T)

7.3.1 Description (T,M)

Channel 12 Service is bundled product offering consisting of local exchange service with selected features, as defined below, a Long Distance and/or Toll Free usage allowance of 2,500 minutes per DS1/PRI facility and Internet access. The Customer may opt for all channels to be voice applications. (M)

Channel 12 Service is limited to Customers served from a Company switch. A minimum of 12 channels must be purchased and provisioned on a DS1/PRI access facility for a flat base fee. Additional channels may be purchased at the per channel rate to total 24 channels per DS1/PRI access facility.

Customers purchasing the service may select in any combination of line or trunk or PRI channel. PRI channels may not be combined with lines and trunks Listed below are the channel types options:

- Business Exchange Lines
- PBX DID Trunks
- PBX DOD Trunks
- PBX Combination Trunks
- PBX Combination Trunks w/DID
- PRI B Channel -DID Trunks
- PRI B Channel -DOD Trunks
- PRI B Channel -Combination Trunks
- PRI B Channel -Combination Trunks w/DID
- PRI D Channel (per DS1 access facility)

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(M) - Certain material now found on this page was previously located on Page 66.

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LOCAL EXCHANGE SERVICES

SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

7.3 Channel 12 Service, (Cont'd.)

7.3.2 Rates and Charges

The Customer who selects line based channels may order the following features at no additional charge (Included basic monthly fee): Additional supplemental services may be order pursuant to Section 5.

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	Per Order <u>Nonrecurring</u>
<u>Channel 12 Integrated</u>				
DS1/PRI access facility base rate (includes up to 12 channels)	\$506.00	\$456.00	\$430.00	\$250.00
Each Additional Channel	\$ 16.00	\$ 16.00	\$ 16.00	\$ 16.00
	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	Per Order <u>Nonrecurring</u>
<u>Channel 12 Voice Only</u>				
DS1/PRI access facility base rate (includes up to 12 channels)	\$506.00	\$456.00	\$430.00	\$250.00
Each Additional Channel	\$ 16.00	\$ 16.00	\$ 16.00	\$ 16.00

Customers served on on-net facilities may receive up to a 10% discount.

7.3.3 Expiration of Term Agreement

(T)

Upon expiration of the initial term, the Customer who retains the Company’s service must select a current Company service offering, which may include a new term agreement.

7.3.4 Termination Fees

(T)

Consistent with the Customer’s agreement, a termination liability charge will be applicable for service rate elements provided under the Channel 12 Service term payment Plan when service is canceled prior to the end of the chosen Term Plan. The termination fee is equal to the number of months remaining under the term agreement multiplied by the monthly rate for the Services multiplied by twenty (20) percent. The Customer is obligated to pay such charges within thirty (30) days of termination. In the event service is provided via a third party, the Customer is responsible for all cost incurred for such early termination with our service provider.

LOCAL EXCHANGE SERVICES

SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

7.3 Channel 12 Service, (Cont'd.)

7.3.2 Rates and Charges

The Customer who selects line based channels may order the following features at no additional charge (Included basic monthly fee): Additional supplemental services may be order pursuant to Section 5.

<u>Channel 12 Integrated</u>	<u>12 Month</u> <u>Term</u>	<u>24 Month</u> <u>Term</u>	<u>36 Month</u> <u>Term</u>	<u>Per Order</u> <u>Nonrecurring</u>
DS1/PRI access facility base rate (includes up to 12 channels)	\$506.00	\$456.00	\$430.00	\$250.00
Each Additional Channel	\$ 16.00	\$ 16.00	\$ 16.00	\$ 16.00
<u>Channel 12 Voice Only</u>	<u>12 Month</u> <u>Term</u>	<u>24 Month</u> <u>Term</u>	<u>36 Month</u> <u>Term</u>	<u>Per Order</u> <u>Nonrecurring</u>
DS1/PRI access facility base rate (includes up to 12 channels)	\$506.00	\$456.00	\$430.00	\$250.00
Each Additional Channel	\$ 16.00	\$ 16.00	\$ 16.00	\$ 16.00

Customers served on on-net facilities may receive up to a 10% discount.

4.3.3 Expiration of Term Agreement

Upon expiration of the initial term, the Customer who retains the Company's service must select a current Company service offering, which may include a new term agreement.

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(T)

4.3.4 Termination Fees

Consistent with the Customer's agreement, a termination liability charge will be applicable for service rate elements provided under the Channel 12 Service term payment Plan when service is canceled prior to the end of the chosen Term Plan. The termination fee is equal to the number of months remaining under the term agreement multiplied by the monthly rate for the Services multiplied by twenty (20) percent. The Customer is obligated to pay such charges within thirty (30) days of termination. In the event service is provided via a third party, the Customer is responsible for all cost incurred for such early termination with our service provider.

LOCAL EXCHANGE SERVICES

SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

7.3 Channel 12 Service, (Cont'd.) (T,M)

7.3.2 Rates and Charges (T,M)

The Customer who selects line based channels may order the following features at no additional charge (Included basic monthly fee): Additional supplemental services may be order pursuant to Section 5. (M)

<u>Channel 12 Integrated</u>	<u>12 Month Term</u>	<u>24 Month Term</u>	<u>36 Month Term</u>	<u>Per Order Nonrecurring</u>
DS1/PRI access facility base rate (includes up to 12 channels)	\$506.00	\$456.00	\$430.00	\$250.00
Each Additional Channel	\$ 16.00	\$ 16.00	\$ 16.00	\$ 16.00
<u>Channel 12 Voice Only</u>	<u>12 Month Term</u>	<u>24 Month Term</u>	<u>36 Month Term</u>	<u>Per Order Nonrecurring</u>
DS1/PRI access facility base rate (includes up to 12 channels)	\$506.00	\$456.00	\$430.00	\$250.00
Each Additional Channel	\$ 16.00	\$ 16.00	\$ 16.00	\$ 16.00

Customers served on on-net facilities may receive up to a 10% discount.

4.3.3 Expiration of Term Agreement

Upon expiration of the initial term, the term agreement will automatically renew on a month-to-month basis at the monthly rates.

4.3.4 Termination Fees

Consistent with the Customer's agreement, a termination liability charge will be applicable for service rate elements provided under the Channel 12 Service term payment Plan when service is canceled prior to the end of the chosen Term Plan. The termination fee is equal to the number of months remaining under the term agreement multiplied by the monthly rate for the Services multiplied by twenty (20) percent. The Customer is obligated to pay such charges within thirty (30) days of termination. In the event service is provided via a third party, the Customer is responsible for all cost incurred for such early termination with our service provider. (M)

(M) - Certain material now found on this page was previously located on Page 67.

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LOCAL EXCHANGE SERVICES

SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

7.4 VersiPak® Line and Trunks (M)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of June 30, 2011. (T)
(T)

7.4.1 Service Description (M)

VersiPak® Lines and Trunks are the voice portion of an integrated, multi-service, packet-based access service that delivers voice and data services over a single DS-1 (1.544Mbps) transport facility. On-Net VersiPak® requires a minimum six (6) voice grade equivalent channels and 128K (2 DS-0 equivalent channels) for Internet Access. Internet Access Complete Information Rate (CIR) is offered in increments of 128K. Off-Net VersiPak® requires a minimum of six (6) voice grade equivalent channels, 128K for internet access and a total of 12 channels are required. The Customer may select a combination of voice grade equivalent channels (analog lines trunk, business terminals or digital trunks) and Internet bandwidth. Configuration limitations may occur due to the technical requirements of the voice cards and customer interfaces. Signaling on both the digital and analog trunks will be wink-start. Music or Message on Hold impacts the available bandwidth or channel capacity of the service. The VersiPak Lines and Trunks Customer who selects line based channels is also eligible to purchase the Premium Feature Package as defined in Section 5.22.

7.4.2 Rates and Charges

A. VersiPak® Business Lines and Trunks- Flat Rate

	per Line or Trunk			
	12 Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$33.75	\$25.88	\$22.50	\$19.13

B. VersiPak® Lines and Trunks Installation Charges

	Nonrecurring Charge
VersiPak Installation-On Net	\$500.00
VersiPak Installation-Off Net	\$500.00*
*Plus any applicable Off-Net Expense	

Supplemental Voice Features, Toll and Internet bandwidth are sold separately at an additional charge. If required, an off net facility charge will apply. (M)

(M) - Certain material now found on this page was previously located on Page 71.

LOCAL EXCHANGE SERVICES

SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

7.5 VersiPak® IPRI Service (M)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of June 30, 2011. (T)
(T)

7.5.1 Service Description (M)

VersiPak® IPRI is an integrated, packet-based access service that delivers PRI and Internet services over a single DS-1 (1.536 Mbps) transport facility. The Customer may purchase up to 22 PRI trunks (one D channel and 21 B channels) with any remaining bandwidth as Internet Bandwidth CIR. The Internet Peak Information Rate (PIR) would be equal to the total of the PRI channels and the Internet CIR. The PRI trunk will consist of a single D channel and the remaining trunks will be provisioned as B channels. This is accomplished through Voice Activity Detection (VAD) and Silence Suppression, which allow bandwidth that is normally stranded during the silent portions of voice calls to be reallocated for Internet transmissions.

VersiPak® IPRI requires a minimum of six (6) PRI trunks for voice (one D channel and five B channels) and 128K (two DS-0 equivalent channels) for Internet access. Internet access is offered in increments of 128K.

7.5.2 Rates and Charges

A. IPRI Standard B Channel

	per Line or Trunk			
	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$36.00	\$27.60	\$24.00	\$20.40

B. IPRI Standard D Channel

	per Line or Trunk			
	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$75.00	\$60.00	\$60.00	\$60.00

C. VersiPak® IPRI Installation Charges

	Nonrecurring Charge
VersiPak Installation-On Net	\$500.00
VersiPak Installation-Off Net	\$500.00*
*Plus any applicable Off-Net Expense	

Supplemental Voice Features, Toll and Internet bandwidth are sold separately at an additional charge. If required, an off net facility charge will apply. (M)

(M) - Certain material now found on this page was previously located on Page 72 and Page 73.

LOCAL EXCHANGE SERVICES

SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

7.6 VersiPak® Mach2 Service (M)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of June 30, 2011. (T)
(T)

7.6.1 General (M)

VersiPak® Mach2 Service consists of 3.0 Mbps of Integrated voice and Internet bandwidth. The Customer may purchase up to 36 voice grade equivalent channels with any of the remaining bandwidth provisioned as Internet bandwidth Committed Information Rate (CIR). The voice grade equivalent channels may be analog (lines or trunks), digital (trunks or PRI) or a combination of both analog and digital. The Outburst SB is an Integrated Access Device (IAD) that integrates voice and data services into a single shared uplink that can dynamically allocate bandwidth between voice and data. The SB has a built-in Fast Ethernet interface and three universally configurable slots. One of the slots is used for the uplink to the PPN. The other two slots can be configured for analog or digital voice. The analog voice module supports up to 12 Standard Vice service (POTS) interfaces. One or two of these modules may be used in a SB. The digital voice module supports one DS1 with up to 24 DS0 channels. The voice configuration must fit within the card port capacity of the FXS, FXO and/or DS1v cards.

- Internet channels must be ordered in increments of 256 Kbps.
- Peak Information Rate (PIR) is equal to the total voice and Internet bandwidth.

<u>VersiPak® Mach2</u>	<u>Minimum</u>	<u>Maximum</u>	<u>CIR</u>	<u>PIR</u>
Voice	8 Channels	36 Channels	N/A	N/A
Internet*	512 Kbps (8 Channels)	2304 Kbps	Customer Specific	3 Mbps
Voice & Internet	36 Channels	48 Channels	N/A	N/A

*total Internet throughput is less than the actual CIR due to the bandwidth used for packet headers.

The VersiPak Mach2 Customer who selects line based channels is also eligible to purchase the Premium Feature Package defined in Section 5.22. (M)

(M) - Certain material now found on this page was previously located on Page 74.

LOCAL EXCHANGE SERVICES

SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

7.6 VersiPak® Mach2 Service, (Cont'd.)

(M)

7.6.2 Rates and Charges (All Markets)

A. Business Lines, Terminals and Trunks

	per Line or Trunk			
	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$33.75	\$25.88	\$22.50	\$19.13

B. IPRI per B Channels

	per Line or Trunk			
	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$36.00	\$27.60	\$24.00	\$20.40

C. Mach2 IPRI Facility D Channel

	per Line or Trunk			
	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$75.00	\$60.00	\$60.00	\$60.00

D. VersiPak® Mach2 Installation Charges

	Nonrecurring Charge
VersiPak Installation-On Net	\$500.00
VersiPak Installation-Off Net	\$500.00*
*Plus any applicable Off-Net Expense	

Supplemental Voice Features, Toll and Internet bandwidth are sold separately at an additional charge. If required, an off net facility charge will apply.

(M)

(M) - Certain material now found on this page was previously located on Page 75.

LOCAL EXCHANGE SERVICES

SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

7.7 VersiPak® Mach3 Service (M)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of June 30, 2011. (T)
(T)

7.7.1 Service Description (M)

VersiPak® Mach3 Service consists of 4.5 Mbps of Integrated voice and Internet bandwidth. The Customer may purchase up to 36 (dependant on Integrated Access Device (IAD) card configuration) equivalent voice channels with any of the remaining bandwidth sold as the Internet bandwidth Committed Information Rate (CIR). The voice channels may be analog (lines or trunks), digital (trunks or PRI) or a combination of both and must fit the IAD card configuration. The OutBurst SB is an IAD that integrates voice and data services into a single shared uplink that dynamically allocates bandwidth between voice and data. The SB has a built-in Fast Ethernet interface and three universally configurable slots. One of the slots is used for the uplink to the PPN. The other two slots can be configured for analog or digital voice. The analog voice module supports up to 12 Standard Voice Service (POTS) interfaces. One or two of these modules may be used in a SB. The digital voice module supports one DS1 with up to 24 DS0 channels. The voice configuration must fit within the card port capacity of the FXS, FXO and/or DS1 v cards.

Internet channels must be ordered in increments of 512 Kbps.

Peak Information Rate (PIR) is equal to the total voice and Internet bandwidth.

<u>Integrated 3xDS1</u>	<u>Minimum</u>	<u>Maximum</u>	<u>CIR</u>	<u>PIR</u>
Voice	8 Channels	36 Channels	N/A	N/A
Internet*	2048 Kbps	3584 Kbps	Customer Specific	4.5 Mbps
Voice & Internet	56 Channels	72 Channels	N/A	N/A

*Total Internet throughput is less than the actual CIR due to the bandwidth used for packet headers.

The VersiPak Mach3 Customer who selects line based channels is also eligible to purchase the Premium Feature Package defined in Section 5.22. (M)

(M) - Certain material now found on this page was previously located on Page 76.

LOCAL EXCHANGE SERVICES

SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

7.7 VersiPak® Mach3 Service, (Cont'd.)

(M)

7.7.2 Rates and Charges (All Markets)

Supplemental Voice Features, Toll and Internet bandwidth are sold separately in addition to the rates and charges specified below. If required, an off net facility charge also applies.

A. Business Lines, Terminals and Trunks

	per Line or Trunk			
	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$33.75	\$25.88	\$22.50	\$19.13

B. IPRI per B Channels

	per Line or Trunk			
	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$36.00	\$27.60	\$24.00	\$20.40

C. Mach2 IPRI Facility D Channel

	per Line or Trunk			
	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$75.00	\$60.00	\$60.00	\$60.00

D. VersiPak® Mach3 Installation Charges

	Nonrecurring Charge
VersiPak Installation-On Net	\$500.00
VersiPak Installation-Off Net	\$500.00*
*Plus any applicable Off-Net Expense	

(M)

(M) - Certain material now found on this page was previously located on Page 77.

LOCAL EXCHANGE SERVICES

SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

7.8 VersiPak® Flex T-6 Service (M)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of June 30, 2011, except as otherwise noted below. (T)

7.8.1 Description (M)

VersiPak® Flex T-6 Service provides six (6) business lines or terminals and 384K Internet Access on DS1 access. Service includes flat-rated local service, local Main Directory Listing, six (6) voice mail boxes, 30 email addresses, 700 MB Web Hosting, and 3,000 minutes of long distance usage. Additional minutes are billed according to the applicable Company toll tariff (intrastate) or published schedule (interstate).

For the Customer who selects line based channels, the Select Feature Package defined in Section 5.22 is available at no additional charge. The Customer is also eligible to purchase the Premium Feature Package as defined in Section 5.22.

Default signal type may be loop or ground. Service is provided on two-wire only and requires AC power.

7.8.2 Rates and Charges

If required, an off-net facility charge will apply in addition to the rates and charges specified below.

A. Previously Grandfathered - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 3, 2009. (T)

	<u>per Line or Trunk</u>			
	<u>12 Month</u>	<u>24 Month</u>	<u>36 Month</u>	<u>60 Month</u>
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$550.00	\$445.00	\$355.00	\$290.00
Nonrecurring Charge-Initial	\$500.00	\$500.00	\$500.00	\$500.00

B. Rates and Charges (T)

	<u>per Line or Trunk</u>			
	<u>12 Month</u>	<u>24 Month</u>	<u>36 Month</u>	<u>60 Month</u>
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$550.00	\$426.00	\$340.00	\$290.00
Nonrecurring Charge-Initial	\$500.00	\$500.00	\$500.00	\$500.00

(M) - Certain material now found on this page was previously located on Page 78 and Page 79.

LOCAL EXCHANGE SERVICES

SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

7.9 VersiPak® Flex T-12 Service (M)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of June 30, 2011, except as otherwise noted below. (T)
(T)

7.9.1 Description (M)

VersiPak® Flex T-12 Service provides 12 business lines or terminals and 512K Internet Access on DS1access. It offers flat rated local service, 12 voice mail boxes, 30 email addresses, 700 MB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. Additional minutes are billed according to the applicable Company toll tariff (intrastate) or published schedule (interstate).

For the Customer who selects line based channels, the Select Feature Package defined in Section 5.22 is available at no additional charge. The Customer is also eligible to purchase the Premium Feature Package as defined in Section 5.22.

Default signal type may be loop or ground. Service is provided on two-wire only and requires AC power.

7.9.2 Rates and Charges

If required, an off-net facility charge will apply in addition to the rates and charges specified below.

A. Previously Grandfathered - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 3, 2009. (T)

	<u>per Line or Trunk</u>			
	<u>12 Month</u>	<u>24 Month</u>	<u>36 Month</u>	<u>60 Month</u>
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$625.00	\$525.00	\$430.00	\$365.00
Nonrecurring Charge-Initial	\$500.00	\$500.00	\$500.00	\$500.00

B. Rates and Charges (T)

	<u>per Line or Trunk</u>			
	<u>12 Month</u>	<u>24 Month</u>	<u>36 Month</u>	<u>60 Month</u>
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$625.00	\$458.00	\$375.00	\$338.00
Nonrecurring Charge-Initial	\$500.00	\$500.00	\$500.00	\$500.00

(M) - Certain material now found on this page was previously located on Page 80 and Page 81.

LOCAL EXCHANGE SERVICES

SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

7.10 VersiPak® Flex T-24 Service (M)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of June 30, 2011, except as otherwise noted below. (T)
(T)

7.10.1 Description (M)

VersiPak® Flex T-24 Service provides 24 business lines or terminals and on 1024K Internet Access on DS1access. It offers flat rated local service, 24 voice mail boxes, 40 email addresses, 700 MB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. Additional minutes are billed according to the applicable Company toll tariff (intrastate) or published schedule (interstate).

For the Customer who selects line based channels, the Select Feature Package defined in Section 5.22 is available at no additional charge. The Customer is also eligible to purchase the Premium Feature Package as defined in Section 5.22.

Default signal type may be loop or ground. Service is provided on two-wire only and requires DC power.

A. Previously Grandfathered - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 3, 2009. (T)

	<u>per Line or Trunk</u>			
	<u>12 Month Term</u>	<u>24 Month Term</u>	<u>36 Month Term</u>	<u>60 Month Term</u>
Monthly Recurring Charge	\$1,150.00	\$900.00	\$750.00	\$700.00
Nonrecurring Charge-Initial	\$500.00	\$500.00	\$500.00	\$500.00

B. Rates and Charges (T)

	<u>per Line or Trunk</u>			
	<u>12 Month Term</u>	<u>24 Month Term</u>	<u>36 Month Term</u>	<u>60 Month Term</u>
Monthly Recurring Charge	\$920.00	\$720.00	\$600.00	\$560.00
Nonrecurring Charge-Initial	\$500.00	\$500.00	\$500.00	\$500.00

(M) - Certain material now found on this page was previously located on Page 82 and Page 83.

LOCAL EXCHANGE SERVICES

SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

7.11 VersiPak® Power T-12 Service

(M)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of June 30, 2011, except as otherwise noted below.

(T)
(T)

7.11.1 Description

(M)

VersiPak® Power T-12 Service provides 12 analog, digital or PRI trunks with the remainder to be used for Internet Access, not to exceed a DS1 maximum. Service includes flat-rated local service, 30 email addresses, 700 MB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. Additional minutes are billed according to the applicable Company toll tariff (intrastate) or published schedule (interstate).

For the Customer utilizing Analog Trunks, Service includes up to 100 Individual Telephone Numbers. Analog Trunks default signal type may be loop or ground, Line Code/Framing B8Za-ESF. Service may be provisioned as inward only and requires DC power.

For the Customer utilizing Digital Trunks, Service includes: Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. The Customer may request Call Transfer on Trunks, Multiple Trunk Groups and additional route indices at no additional charge. Digital Trunks Line Code/Framing B8Za-ESF (no AMI). Service can be provisioned as Inward, Outward or Two-Way and requires DC power.

For the Customer utilizing PRIs, VersiPak® Power T-12 Service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. The PRI Customer may request Call by Call, Calling Party Number Management (E911 and CARE), Calling Name Delivery, Calling Number Delivery and Two B-Channel Transfer at no additional charge. PRI Service is provisioned only as standard switch protocol option 5E, N1-2, N1-1, Line Coding B8Za – ESF, Pulsing ISDN. Customer yields to glare and requires DC power.

(M)

(M) - Certain material now found on this page was previously located on Page 84.

LOCAL EXCHANGE SERVICES

SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

7.11 VersiPak® Power T-12 Service, (Cont'd.)

(M)

7.11.2 Rates and Charges

If required, an off-net facility charge will apply in addition to the rates and charges specified below.

A. Previously Grandfathered - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 3, 2009.

(T)

	<u>per Line or Trunk</u>			
	<u>12 Month</u>	<u>24 Month</u>	<u>36 Month</u>	<u>60 Month</u>
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$1,025.00	\$680.00	\$550.00	\$455.00
Nonrecurring Charge-Initial	\$500.00	\$500.00	\$500.00	\$500.00

B. Rates and Charges

(T)

	<u>per Line or Trunk</u>			
	<u>12 Month</u>	<u>24 Month</u>	<u>36 Month</u>	<u>60 Month</u>
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$783.00	\$550.00	\$469.00	\$400.00
Nonrecurring Charge-Initial	\$500.00	\$500.00	\$500.00	\$500.00

(M)

(M) - Certain material now found on this page was previously located on Page 85.

LOCAL EXCHANGE SERVICES

SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

7.12 VersiPak® Power T-24 Service (M)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of June 30, 2011, except as otherwise noted below (T)
(T)

7.12.1 Description (M)

VersiPak® Power T-24 Service provides 24 digital trunks or PRIs with the remainder to be used for Internet Access, not to exceed a 2xDS1 maximum. It offers flat rated local service, 30 email addresses, 1 GB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. Additional minutes are billed according to the applicable Company toll tariff (intrastate) or published schedule (interstate).

For the Customer utilizing Digital Trunks, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. Digital Trunk Customer may request Call Transfer on Trunks, Multiple Trunk Groups and additional route indices at no additional charge. Digital Trunks Line Code/Framing B8Za-ESF (no AMI). Service can be provisioned as Inward, Outward or Two-Way and requires DC power.

For the Customer utilizing PRIs, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. The PRI Customer may request Call by Call, Calling Party Number Management (E911 and CARE), Calling Name Delivery, Calling Number Delivery and Two B-Channel Transfer at no additional charge. PRI service is provisioned only as standard, switch protocol option 5E, N1-2, N1-1, Line Coding B8ZA-ESF, Pulsing ISDN. Customer yields to glare and service requires DC power. (M)

(M) - Certain material now found on this page was previously located on Page 86.

LOCAL EXCHANGE SERVICES

SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

7.12 VersiPak® Power T-24 Service, (Cont'd.)

(M)

7.12.2 Rates and Charges

If required, an off-net facility charge will apply in addition to the rates and charges specified below.

A. Previously Grandfathered - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 3, 2009.

(T)

	<u>per Line or Trunk</u>			
	<u>12 Month Term</u>	<u>24 Month Term</u>	<u>36 Month Term</u>	<u>60 Month Term</u>
Monthly Recurring Charge	\$1,350.00	\$1,100.00	\$950.00	\$900.00
Nonrecurring Charge-Initial	\$500.00	\$500.00	\$500.00	\$500.00

B. Rates and Charges

(T)

	<u>per Line or Trunk</u>			
	<u>12 Month Term</u>	<u>24 Month Term</u>	<u>36 Month Term</u>	<u>60 Month Term</u>
Monthly Recurring Charge	\$920.00	\$720.00	\$600.00	\$560.00
Nonrecurring Charge-Initial	\$500.00	\$500.00	\$500.00	\$500.00

(M)

(M) - Certain material now found on this page was previously located on Page 87.

LOCAL EXCHANGE SERVICES

SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

7.13 VersiPak® Power T-48 Service (M)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of June 30, 2011, except as otherwise noted below. (T)
(T)

7.13.1 Description (M)

VersiPak® Power T-48 Service provides 48 digital trunks or PRIs with the remainder to be used for Internet Access, not to exceed a 3xDS1 maximum. Service includes flat-rated local service, 60 email addresses, 3 GB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. Additional minutes are billed according to the applicable Company toll tariff (intrastate) or published schedule (interstate).

For the Customer utilizing Digital Trunks, service includes: Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. Digital Trunk Customer may request Call Transfer on Trunks, Multiple Trunk Groups and additional route indices at no additional charge. Digital Trunks Line Code/Framing B8Za-ESF (no AMI). Service may be provisioned as Inward, Outward or Two-Way and requires DC power.

For the Customer utilizing PRIs, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. The PRI Customer may request Call by Call, Calling Party Number Management (E911 and CARE), Calling Name Delivery, Calling Number Delivery and Two B-Channel Transfer at no additional charge. PRI service is provisioned only as standard, switch protocol option 5E, N1-2, N1-1, Line Coding B8ZA-ESF, Pulsing ISDN. Customer yields to glare and service requires DC power. (M)

(M) - Certain material now found on this page was previously located on Page 88.

LOCAL EXCHANGE SERVICES

SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

7.13 VersiPak® Power T-48 Service, (Cont'd.)

(M)

7.13.2 Rates and Charges

If required, an off-net facility charge will apply in addition to the rates and charges specified below.

A. Previously Grandfathered - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 3, 2009.

(T)

	<u>per Line or Trunk</u>			
	<u>12 Month Term</u>	<u>24 Month Term</u>	<u>36 Month Term</u>	<u>60 Month Term</u>
Monthly Recurring Charge	\$1,600.00	\$1,350.00	\$1,200.00	\$1,150.00
Nonrecurring Charge-Initial	\$500.00	\$500.00	\$500.00	\$500.00

B. Rates and Charges

(T)

	<u>per Line or Trunk</u>			
	<u>12 Month Term</u>	<u>24 Month Term</u>	<u>36 Month Term</u>	<u>60 Month Term</u>
Monthly Recurring Charge	\$1,360.00	\$1,148.00	\$1,020.00	\$978.00
Nonrecurring Charge-Initial	\$500.00	\$500.00	\$500.00	\$500.00

(M)

(M) - Certain material now found on this page was previously located on Page 89.

LOCAL EXCHANGE SERVICES

SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

7.14 tw telecom Channel 12 Service

(M)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of June 30, 2011.

(T)
(T)

7.14.1 Description

(M)

tw telecom Channel 12 Service is available as a voice only or as an integrated (voice and internet) solution. tw telecom Channel 12 is a bundled service consisting of local exchange service with selected features, as described below; a Long Distance and/or Toll Free usage allowance of 2,500 minutes per DS1/PRI facility; and Internet Access. Additional Toll services are provided pursuant to the Company’s published tariffs and rate schedules. The Customer may opt for all channels to be used for voice service.

tw telecom Channel 12 Service is limited to customers served from a Company switch. A minimum of 12 channels must be purchased and provisioned on DS1/PRI access facility for a flat base fee. Additional channels may be purchased at the per channel rate to total 24 channels per DS1/PRI access facility. Customers may purchase multiple facilities following the same pricing methodology. When tw telecom Channel 12 is offered as an integrated solution, a minimum of 4 voice channels must be provisioned.

The Customer who purchases tw telecom Channel 12 Service may select a combination of lines and trunks or PRI channels. PRI channels and Digital Trunks cannot be combined in the same solution. Listed below are the channel type options:

- Business Lines or terminals
- Analog Trunks
- Digital Trunks
- PRI Trunks

For the Customer who selects line based channels, the Select Feature Package defined in Section 5.22 is available at no additional charge. The Customer is also eligible to purchase the Premium Feature Package defined in Section 5.22.

(M)

(M) - Certain material now found on this page was previously located on Page 96.2.

LOCAL EXCHANGE SERVICES

SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

7.14 tw telecom Channel 12 Service, (Cont'd.) (M)

7.14.2 Rates and Charges (T)
(T)

tw telecom Channel 12- On-Net	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	Nonrecurring <u>Charges</u>	(M)
DS1/PRI access facility base rate (includes up to 12 channels)	\$525.00	\$472.50	\$446.25	\$250.00, per order	
Additional Channels	\$16.00	\$14.40	\$13.60	\$0.00	
tw telecom Channel 12- Off-Net Colocated	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	Nonrecurring <u>Charges</u>	
DS1/PRI access facility base rate (includes up to 12 channels)	\$550.00	\$495.00	\$467.50	\$250.00, per order	
Additional Channels	\$16.00	\$14.40	\$13.60	\$0.00	
tw telecom Channel 12 -- Off-Net	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	Nonrecurring <u>Charges</u>	
DS1/PRI access facility base rate (includes up to 12 channels)	\$575.00	\$517.50	\$488.75	\$250.00, per order	
Additional Channels	\$16.00	\$14.40	\$13.60	\$0.00	

(M) - Certain material now found on this page was previously located on Page 96.3.

LOCAL EXCHANGE SERVICES

SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

7.15 Complete Dynamic One Service* - This service is grandfathered and is only available to existing Customers at existing locations without modification as of June 18, 2012. (T)

7.15.1 Description

Complete Dynamic One Service is a flexible bandwidth bundled service consisting of local exchange service with selected features, as described below; a Long Distance and/or Toll Free usage allowance of 2,500 minutes; shared web hosting; and Internet access. Internet access is available in 128 Kbps increments up to 1280 Kbps. Additional Toll services are provided pursuant to the Company’s published tariffs and rate schedules.

Complete Dynamic One Service is limited to Customers served from a Company switch, and a minimum of 4 voice channels must be purchased and provisioned on a T1 access facility. The Complete Dynamic One bundle consists of 24 total channels or 1.5 Mbps.

The Complete Dynamic One Customer may select 4-22 channels of the following product types:

- Business Exchange Lines
- Analog Trunks

The remainder of the 24 channels will be provisioned as Internet Access.

The Select Feature Package defined in Section 5.22 is available at no additional charge. The Customer is also eligible to purchase the Premium Feature Package defined in Section 5.22.

7.15.2 Rates and Charges

<u>Complete Dynamic One</u>	<u>12 Month Term</u>	<u>24 Month Term</u>	<u>36 Month Term</u>	<u>Nonrecurring Charges</u>
On-Net	\$590.00	\$531.00	\$501.50	\$250.00, per order
Off-Net Colocated	\$630.00	\$567.00	\$535.50	\$250.00, per order
Off-Net	\$735.00	\$661.50	\$624.75	\$250.00, per order

*Complete Dyanamic One Service is discontinued as of October 11, 2015 in the Kansas City, Missouri metropolitan area. All locations remaining in service will be discontinued on that date. (T)
 (T)

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LOCAL EXCHANGE SERVICES

SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

7.15 Complete Dynamic One Service - This service is grandfathered and is only available to existing Customers at existing locations without modification as of June 18, 2012. (T)(M)

7.15.1 Description (T)

Complete Dynamic One Service is a flexible bandwidth bundled service consisting of local exchange service with selected features, as described below; a Long Distance and/or Toll Free usage allowance of 2,500 minutes; shared web hosting; and Internet access. Internet access is available in 128 Kbps increments up to 1280 Kbps. Additional Toll services are provided pursuant to the Company’s published tariffs and rate schedules.

Complete Dynamic One Service is limited to Customers served from a Company switch, and a minimum of 4 voice channels must be purchased and provisioned on a T1 access facility. The Complete Dynamic One bundle consists of 24 total channels or 1.5 Mbps.

The Complete Dynamic One Customer may select 4-22 channels of the following product types:

- Business Exchange Lines
- Analog Trunks

The remainder of the 24 channels will be provisioned as Internet Access.

The Select Feature Package defined in Section 5.22 is available at no additional charge. The Customer is also eligible to purchase the Premium Feature Package defined in Section 5.22.

7.15.2 Rates and Charges (T)

<u>Complete Dynamic One</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	Nonrecurring <u>Charges</u>	
On-Net	\$590.00	\$531.00	\$501.50	\$250.00, per order	
Off-Net Colocated	\$630.00	\$567.00	\$535.50	\$250.00, per order	
Off-Net	\$735.00	\$661.50	\$624.75	\$250.00, per order	(M)

(M) - Certain material now found on this page was previously located on Page 96.1.

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LOCAL EXCHANGE SERVICES

SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

7.16 Complete Lines/Trunks Service

(M) (T)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of January 9, 2014. Existing contracts cannot be renewed. Renewal of services will be provided on a month to month basis only.

(T)

|

(T)

7.16.1 Description

(T)

Complete Lines/Trunks Service a local exchange product available to local end user Customers served from a Company switch and who are also purchasing one of the following products: Complete Dynamic Service, Channel 12 Service or Voice T1 Service. Complete Lines/Trunks Service will be provisioned at either DS0 or DS1 access facility basis, depending on the minimum and maximum line/trunk counts identified below. The Complete Lines/Trunk Service Customer who selects line based channels is also eligible to purchase the Premium Feature Package as defined in Section 5.22. Toll services are provided pursuant to the Company's Toll Tariff.

The Complete Lines/Trunks Service Customers purchasing the service with a DS1 access facility may select in any combination the following product types. Customer must select a minimum of 8 lines, trunks or channels.

- Business Exchange Lines
- PBX DID Trunks
- PBX DOD Trunks
- PBX Combination Trunks
- PBX Combination Trunks w/DID
- PRI B Channel -DID Trunks
- PRI B Channel -DOD Trunks
- PRI B Channel -Combination Trunks
- PRI B Channel -Combination Trunks w/DID
- PRI D Channel (per DS1 access facility)

The Customer purchasing the service at a DS0 level may select one of the following product types. Customers selecting over 7 lines or trunks will be provisioned at the DS1 facility basis.

- Business Exchange Lines
- PBX DOD Trunks
- PBX Combination Trunks

(M)

(M) - Certain material now found on this page was previously located on Page 92.

LOCAL EXCHANGE SERVICES

SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

7.16 Complete Lines/Trunks Service, (Cont'd.) (M) (T)

7.16.2 Complete Lines/Trunks Feature Pack (Grandfathered) This part of the service is grandfathered and is only available to existing Customers at existing locations without modification as of December 3, 2009. (T)

Complete Lines/Trunks Feature Pack includes the following line-based features:

- Last Call Return
- Anonymous Call Rejection
- Automatic Recall
- Call Forward
- Call Hold
- Call Transfer
- Call Waiting
- Caller ID Number Only
- Combined Caller ID
- Distinctive Ringing
- DNIS (Dialed Number Identification Service)**
- Calling Number and Name Transmission
- Remote Activation Call Forwarding
- 8/10 Number Speed Calling
- 30 Number Speed Calling
- Three Way Calling

** Only available on the DS1 product.

Customer may purchase Complete Lines and Trunks Feature Pack at a monthly rate of \$10.00 per line/trunk. Line-based features may only be provisioned on business exchange lines.

7.16.3 Terms (T)

Complete Lines/Trunks is available under Month to Month, 12 month, 24 month or 36 month Term Agreements. Each commitment level will be charged Monthly Recurring and Nonrecurring rates as specified below.

A. Nonrecurring Charges

	<u>Monthly</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>
DS1 or PRI Facility	\$1000.00	\$1000.00	\$750.00	\$500.00
DS0-Lines/Trunks, Per Line	\$20.00	\$20.00	\$20.00	\$20.00

(M) - Certain material now found on this page was previously located on Page 93 and Page 94.

LOCAL EXCHANGE SERVICES

SECTION 7 – GRANDFATHERED SERVICES, (CONT’D.)

7.16	Complete Lines/Trunks Service, (Cont’d.)	(M) (T)															
7.16.3	Terms, (Cont’d.)	(T)															
	B. Monthly Recurring Charges																
	Complete Lines/Trunks (with DS1 access facility) per line or trunk																
	<table border="0" style="width: 100%;"> <tr> <td></td> <td style="text-align: center;"><u>Monthly</u></td> <td style="text-align: center;"><u>12 Months</u></td> <td style="text-align: center;"><u>24 Months</u></td> <td style="text-align: center;"><u>36 Months</u></td> </tr> <tr> <td>Business Exchange Lines, Trunks or PRI B Channels</td> <td style="text-align: right;">\$12.25</td> <td style="text-align: right;">\$12.25</td> <td style="text-align: right;">\$11.03</td> <td style="text-align: right;">\$10.41</td> </tr> <tr> <td>D Channel (per DS1 access facility)</td> <td style="text-align: right;">\$110.00</td> <td style="text-align: right;">\$110.00</td> <td style="text-align: right;">\$ 99.00</td> <td style="text-align: right;">\$93.50</td> </tr> </table>		<u>Monthly</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	Business Exchange Lines, Trunks or PRI B Channels	\$12.25	\$12.25	\$11.03	\$10.41	D Channel (per DS1 access facility)	\$110.00	\$110.00	\$ 99.00	\$93.50	
	<u>Monthly</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>													
Business Exchange Lines, Trunks or PRI B Channels	\$12.25	\$12.25	\$11.03	\$10.41													
D Channel (per DS1 access facility)	\$110.00	\$110.00	\$ 99.00	\$93.50													
	Complete Lines/Trunks (with DS0 facility) per line or trunk																
	<table border="0" style="width: 100%;"> <tr> <td></td> <td style="text-align: center;"><u>Monthly</u></td> <td style="text-align: center;"><u>12 Months</u></td> <td style="text-align: center;"><u>24 Months</u></td> <td style="text-align: center;"><u>36 Months</u></td> </tr> <tr> <td>Business Exchange Lines or trunks</td> <td style="text-align: right;">\$32.50</td> <td style="text-align: right;">\$32.50</td> <td style="text-align: right;">\$29.25</td> <td style="text-align: right;">\$27.63</td> </tr> </table>		<u>Monthly</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	Business Exchange Lines or trunks	\$32.50	\$32.50	\$29.25	\$27.63						
	<u>Monthly</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>													
Business Exchange Lines or trunks	\$32.50	\$32.50	\$29.25	\$27.63													
7.16.4	Expiration of Term Agreement	(T)															
	Upon expiration of the initial term, the term agreement will automatically renew on a month-to-month basis at the same monthly rates.																
7.16.5	Termination Fees	(T)															
	Consistent with the Customer’s agreement, a termination liability charge will be applicable for service rate elements provided under the Complete Lines/Trunks term payment Plan when service is cancelled prior to the end of the chosen Term Plan. The termination fee is equal to the number of months remaining under the term agreement multiplied by the monthly rate for the Services multiplied by one hundred (100) percent. The Customer is obligated to pay such charges within thirty (30) days of termination. In the event service is provided via a third party, the Customer is responsible for all cost incurred for such early termination with our service provider.	(M)															

(M) - Certain material now found on this page was previously located on Page 94 and Page 95.

LOCAL EXCHANGE SERVICES

SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

7.17 Business Line Service (M) (T)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of January 9, 2014. (T) (T)

7.17.1 Description (T)

Business Line Service provides a Customer with voice grade telephonic communications channels that can be used to place or receive one call at a time. Local calling is available on a flat rate basis (one monthly charge regardless of call volume). Business Lines are provided for connection of Customer-provided single line terminal equipment such as station sets or facsimile machines.

The Business Line Customer is also eligible to purchase the Premium Feature Package defined in Section 5.22.

Business Line Service is subject to minimum and maximum order quantities as described below:

Service Delivery Type	Minimum DS0s per T1 per service location	Maximum DS0s per T1 per service location
On-Net Service	12	24
Off-Net Service	16	24

7.17.2 Rates and Charges (T)

A. Per Line Charge

Term	Monthly Recurring Charge	Nonrecurring Charge
12 Month Term	\$12.16	\$20.00
24 Month Term	\$11.60	\$20.00
36 Month Term	\$11.05	\$20.00
60 Month Term	\$10.50	\$20.00

(M) - Certain material now found on this page was previously located on Page 96.70.

LOCAL EXCHANGE SERVICES

SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

7.18 Analog PBX Trunk Service (M) (T)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of January 9, 2014. (T)
(T)

7.18.1 Description (T)

Analog PBX Trunk Service provides a Customer with a voice-grade telephonic communications channel that can be used to place or receive one call at a time. Local calling is available on a flat rate basis (one monthly charge regardless of call volume). Analog PBX Trunk Service provides a connection from a Customer-provided PBX to the public switched telecommunications network.

Each Analog PBX trunk can be configured as an Inward, Outward, or Two-way trunk and may be equipped with Individual Telephone Numbers for an additional charge as described in section 5.22. Individual Telephone Numbers enable a PBX to switch an incoming call directly to the intended extension number without the need for an attendant.

Analog PBX Trunk Service may be configured into a hunt group with other Company-provided Analog PBX Trunks.

Analog PBX Trunk Service is subject to minimum and maximum order quantities as described below:

<u>Service Delivery Type</u>	<u>Minimum DS0s per T1 per service location</u>	<u>Maximum DS0s per T1 per service location</u>
On-Net Service	12	24
Off-Net Service	16	24

The Company will consider requests for large quantities, i.e. 101 or more trunks, on an individual case basis only.

7.18.2 Rates and Charges (T)

A. Per Trunk Charge

<u>Term</u>	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
12 Month Term	\$12.16	\$20.00
24 Month Term	\$11.60	\$20.00
36 Month Term	\$11.05	\$20.00
60 Month Term	\$10.50	\$20.00

(M) - Certain material now found on this page was previously located on Page 96.71. (M)

LOCAL EXCHANGE SERVICES

SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

7.19 Business Terminals Service

(M) (T)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of January 9, 2014.

(T)

(T)

7.19.1 Description

(T)

Business Terminal Service is generally used in a hunting arrangement or a multi-line hunt group. The group may have a main telephone number assigned to the first terminal in the group or they may have individual telephone numbers assigned to each terminal. Common applications include modem pools and large hunting applications for analog lines. Business Terminals have a physical appearance in the switch and are assigned to a unique channel. Business Terminals may or may not have a telephone number assigned to them. Additionally, whereas Business Lines can have separate and unique features per line, Business Terminals may or may not take on characteristics of the group. Local calling is available on a flat rate basis (one monthly charge regardless of call volume).

The Business Terminals Customer is also eligible to purchase the Premium Feature Package as defined in Section 5.22.

Business Terminal Service is subject to minimum and maximum order quantities as described below:

<u>Service Delivery Type</u>	<u>Minimum DS0s per T1 per service location</u>	<u>Maximum DS0s per T1 per service location</u>
On-Net Service	12	24
Off-Net Service	16	24

7.19.2 Rates and Charges

(T)

A. Per Terminal Charge

<u>Term</u>	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
12 Month Term	\$12.16	\$20.00
24 Month Term	\$11.60	\$20.00
36 Month Term	\$11.05	\$20.00
60 Month Term	\$10.50	\$20.00

(M)

(M) – Certain material located on this page was previously found on Page 96.72.