

P.S.C. MO. NO. 1

Grand River Mutual Telephone Corporation  
d/b/a GRM Networks

4<sup>th</sup> Revised Sheet No. 25  
Cancelling 3<sup>rd</sup> Revised Sheet No. 25  
All Exchanges  
Section Number II

GENERAL EXCHANGE SERVICE TARIFFS

MISCELLANEOUS SERVICES AND FACILITIES (Continued)

N. OFF-PREMISE EXTENSION (OPX) SERVICE

1. Off-premise extension circuits are provided to allow the customer the option of extending his telephone service to a second location within the wire center using the company's cable or fiber distribution facilities. Off-premise extension circuits are furnished subject to the availability of circuits and provided when no unusual expense is involved. Distances for determination of rates shall be based on airline miles between the normal location and the location of the off-premise extension. Off-premise extension service is not available in exchanges served by fiber. (N)

2. If a customer requests an OPX line at the same premise and: (a) the line goes back to the pedestal, and (b) a cable pair from an additional premise cable to a separate location is used, then the following OPX charges apply.

a. Mileage Charges\*. Customers will be billed at \$0.70/per ¼ mile of cable if cable is installed by and belongs to the Company.

i. Mileage is calculated by measuring the distance between the stations that are ringing the same number or the distance from pedestal to second location, whichever is applicable.

ii. If a customer pays for the materials and labor to have cable buried between two buildings on the same premise, OPX mileage is not charged. This is a customer owned OPX, and the maintenance of same is the customer's responsibility.

b. Additional Local Service Charges and Simultaneous Ring Charges. If a customer requests an OPX line and a second cable pair or fiber is needed, then the customer will be billed for an additional local service line at the rates described elsewhere in this tariff. Simultaneous Ring Service may also be required at each additional location.

\* Rates shown on this tariff sheet are for informational purposes only and are not subject to the jurisdiction of the Missouri Public Service Commission.

Issued: December 8, 2016

Ron Hinds, CEO  
Grand River Mutual Telephone Corporation  
1001 Kentucky Street  
Princeton, MO 64673

Effective: January 7, 2017

**P.S.C. MO. NO. 1**

**Grand River Mutual Telephone Corporation  
d/b/a GRM Networks**

**3<sup>rd</sup> Revised Sheet No. 41  
Cancelling 2<sup>nd</sup> Revised Sheet No. 41  
All Exchanges  
Section Number II**

**GENERAL EXCHANGE SERVICE TARIFFS  
DIGITAL CENTREX SERVICE**

**CENTREX SERVICE (Continued)**

**B. CONDITIONS**

1. The minimum charge for CENTREX SERVICE is one month.
2. Customer premises equipment will be provided by the customer and must be compatible with the services and equipment provided by the Company.
3. All applicable features as described in following parts of this tariff are available to each CENTREX line of each customer group.
4. Intraexchange and interexchange calling services available to other classes of service within the exchange of the CENTREX customer such as: Extended Area Service, access to 911, access to operator, and Direct Distance Dialing, are available to CENTREX lines unless denied or restricted by the customer.
5. If CENTREX lines or services are ordered in conjunction with PABX or Key System Trunks the appropriate rates for PABX or Key System Trunks as found in other parts of these tariffs will apply as well as the rates for CENTREX lines.
6. All applicable Rules, Regulations, Rates and Charges found in other parts of the Tariffs of the Company are applicable to CENTREX Service.
7. Touch tone line charges as described in other parts of the Company's tariff are required on each CENTREX access line to which a 2500 and/or analog type communications device is attached.
8. CENTREX service is not available in exchanges served by fiber. (N)

**C. DESCRIPTION OF FEATURES AND SERVICES**

1. Standard Features
  - a. Automatic Identification of Outward Dialing (AIOD): Records each outgoing, billable call against the CENTREX line originating the call.
  - b. Automatic Line: This feature provides an automatic connection between a calling station that goes off-hook and a preassigned directory number.
  - c. Call Forward: This feature allows a customer to have incoming calls to a station location automatically forwarded to a predetermined telephone number under any of the following three circumstances:
    1. All Calls: Allows all incoming calls to be automatically forwarded to another preselected line.
    2. Busy: This is a station option that automatically transfers incoming calls directed to a busy subscriber to an alternate subscriber within the same customer group.

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**1<sup>st</sup> Revised Sheet No. 8  
Cancelling Original Sheet No. 8  
All Exchanges  
Section Number III**

**GENERAL EXCHANGE SERVICE TARIFFS**

**GENERAL RULES AND REGULATIONS**

**C. OBLIGATION AND LIABILITY OF COMPANY**

1. Availability of Facilities

The Company's obligation to furnish exchange and toll service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary pole lines, circuits and equipment. Customers must provide sufficient electrical power in exchanges served by fiber.

(N)  
(N)

2. Interruption of Service

If service is interrupted for more than 48 hours other than by the negligence or willful act of the subscriber, an allowance at the minimum rate for the telephone facilities and class of service affected at the time of the interruption shall be made for the time such interruption continues, after notice and demand to the Company. No other liability shall in any case attach to the Company on account of interruptions of service.

3. Directory Errors and Omissions

- a. The Company, except as provided herein, shall not be liable for damage claimed on account of errors in or omissions from its directories nor for the result of the publications of such errors in the directory nor will the Company be a party to controversies arising between subscribers or others as a result of listings published in its directories. Claims for damages on account of interruptions to service due to errors or omissions in directory listings will be limited to a pro rata abatement of the charge for such of the subscriber's service as is affected, the maximum abatement not to exceed one-half the service charges for the period from the date of issuance of the directory, in which the mistake occurred to the date of issuance of a new directory containing the proper listing.

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**1<sup>st</sup> Revised Sheet No. 39.1  
Cancelling Original Sheet No. 39.1  
All Exchanges  
Section Number III**

**GENERAL EXCHANGE SERVICE TARIFFS**

**GENERAL RULES AND REGULATIONS  
FIRE ALARM SERVICE \***

**C. GENERAL**

1. This service is provided in cities and communities having volunteer fire departments. Usually there is no central location available on a continual basis at which fires can be reported and an alarm sounded. The service is not available in exchanges served by fiber. (N)  
(N)
2. Fire Alarm Service, as herein contemplated, is an arrangement of telephones located, within the company's base rate area, as directed by City or Fire Department officials. These telephones are strapped together to create one line. All telephones ring at the same time. When answered, at any location, the ringing stops.
3. In the case of a municipal fire department the number of subscribers' telephones in the city shall govern the number of free fire alarm service telephones. In the case of a community fire department the number of subscribers' telephones in the community shall govern the number of free fire alarm service telephones. Separate systems for both municipal and community fire departments located in the same community will not be provided.
4. Instruments without dials will be provided. Five instruments to each system with one additional instrument for each fifty subscribers' telephones in the area served by the fire department with a maximum of ten instruments in any system.
5. Additional instruments or other equipment listed elsewhere in this tariff will be furnished at tariff rates. Special equipment not listed in this general tariff will be furnished at a rate agreeable to both the company and the applicant.