

GREGORY D. WILLIAMS  
ATTORNEY AT LAW  
HIGHWAY 5 AT 5-33  
P. O. BOX 431  
SUNRISE BEACH, MO 65079

573 / 374-8761

FAX 573 / 374-4432

August 4, 2001

**FILED**

**AUG 6 2001**

Hon. Dale Hardy Roberts  
Secretary/Chief Regulatory Law Judge  
Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, MO 65102

Missouri Public  
Service Commission

Attn: Filing Desk

Re: Environmental Utilities, LLC – Golden Glade Subdivision  
Water Certificate Applicataion

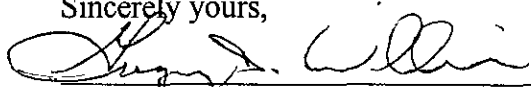
WA-2002-65

Dear Judge Roberts:

Please find enclosed for filing an Application regarding the above referenced matter, together with 9 copies of the same. An additional copy is also enclosed to be stamped "filed" and returned to me in the enclosed envelop.

If you have any questions concerning this matter, please do not hesitate to contact me.

Sincerely yours,

  
Gregory D. Williams

Called 8/6/01

Tariff is proposed only--  
will file one with issue  
and effective dates later.

Yila

FILED

AUG 6 2001

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the matter of the application of Environmental Utilities, LLC )  
for permission, approval, and a certificate of convenience and )  
necessity authorizing it to construct, install, own, operate, )  
control, manage and maintain a water system for the )  
public located in unincorporated portions of Camden County, )  
Missouri (Golden Glade Subdivision). )

Missouri Public  
Service Commission

Case No. WA-2002-65

APPLICATION

Comes Now Environmental Utilities, LLC (Applicant), pursuant to section 393.170, RSMo. 1993, and states as follows:

1. Applicant is a Missouri Limited Liability Company duly organized and existing under the laws of the State of Missouri with its principal office and place of business located on Highway 5, P.O. Box 650, Sunrise Beach, Missouri, 65079. It is a public utility proposing to render regulated water service to the public under the jurisdiction of the Commission. A copy of its Certificate of Incorporation and Articles of Organization are attached hereto as Exhibit A.

2. Communications with regard to this application should be addressed to:

Gregory D. Williams,  
Attorney at Law  
P.O. Box 431  
Sunrise Beach, MO 65079-0431

3. Applicant requests permission, approval, and a certificate of public convenience and necessity to install, own, acquire, construct, operate, control, manage and maintain a water system for the public in an area of unincorporated Camden County, Missouri known as Golden Glade Subdivision and is more fully described in the map and legal description attached hereto as Exhibit B, and within which the Applicant proposes to provide regulated water service.

4. Applicant has prepared a feasibility study with respect to its proposed water operation, which is attached hereto as Exhibit C.

5. There are no municipalities or public water districts located within the proposed area. To Applicant's knowledge, no other entities have jurisdiction over water service by a public utility within the proposed service area.

6. The proposed water system will meet all of the requirements of the Commission and the Department of Natural Resources. A copy of the Construction Permit issued by the Missouri Department of Natural Resources Public Drinking Water Program is attached hereto as Exhibit D.

7. To the knowledge of Applicant, there are no other public utilities or governmental bodies presently operating or offering to provide water service within the area proposed to be served.

8. The area requested is presently being developed into subdivisions by developers and residential homes have been and will continue to be constructed within the area, all of which will require adequate water service. A public need therefore exists for adequate water and water utility service within the area proposed to be served and the public necessity will be promoted by the granting of the authority herein requested.

9. Attached hereto as Exhibit E are the names and addresses of all of the residents of the proposed service area.

10. Attached hereto as Exhibit F is a proposed Tariff for water utility service.

WHEREFORE, Applicant requests the Commission to grant it permission, approval, and a certificate of convenience and necessity authorizing it to install, acquire, build, construct, own, operate, control, manage and maintain a water system for the public within the area referred to in Paragraph 3 hereof and for such further orders as the Commission may deem meet and proper.

Environmental Utilities, LLC

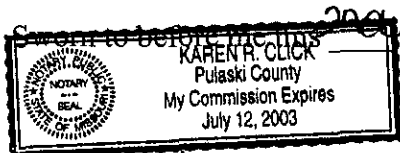
Debra J. Williams  
Debra J. Williams,  
Manager

STATE OF MISSOURI     )  
                                  )  
COUNTY OF CAMDEN    )

ss.

Debra J. Williams, being duly sworn, deposes and says that she is the Manager of the Applicant in the above captioned action, that she has read the foregoing Application and knows the contents thereof, and that the same is true of her own knowledge, except as to matters therein stated to be alleged on information and belief, and as to those matters she believes them to be true.

Debra J. Williams  
Debra J. Williams



My commission expires: \_\_\_\_\_

Subscribed to before me this 20th day of August, 2001.

Karen R. Click  
Notary Public

Gregory D. Williams  
Gregory D. Williams #32272

Highway 5 at Lake Road 5-33  
P.O. Box 431  
Sunrise Beach, MO 65079  
(573) 374-8761

Attorney for Applicant

No. LC0053146

# STATE OF MISSOURI



Matt Blunt  
Secretary of State

CERTIFICATE OF ORGANIZATION  
LIMITED LIABILITY COMPANY

WHEREAS,

ENVIRONMENTAL UTILITIES, L.L.C.

filed its ARTICLES OF ORGANIZATION with this office on the 17th day of JULY, 2001, and that filing was found to conform to the Missouri Limited Liability Company Act;

NOW, THEREFORE, I, MATT BLUNT, Secretary of State of the State of Missouri, by virtue of authority vested in me by law, do certify and declare that on the 17th day of JULY, 2001, the above entity is a Limited Liability Company, organized in this state and entitled to any rights granted to Limited Liability Companies.

IN TESTIMONY WHEREOF, I have set my hand and imprinted the GREAT SEAL of the State of Missouri, on this, the 17th day of JULY, 2001.

A handwritten signature of Matt Blunt in dark ink, written over a horizontal line.

\$105.00

Secretary of State



FILED

JUL 17 2001

*Matt Blunt*  
SECRETARY OF STATE

**ARTICLES OF ORGANIZATION  
OF  
ENVIRONMENTAL UTILITIES, L.L.C.  
A LIMITED LIABILITY COMPANY**

The undersigned, for purposes of forming a limited liability company for profit under the Missouri Limited Liability Company Act, Mo. Rev. Stat. Sections 347.010 through 347.735 (1993) (the "Act"), hereby adopt the following Articles of Organization.

**ARTICLE ONE**

**Name**

The name of the Limited Liability Company is Environmental Utilities, L.L.C.

**ARTICLE TWO**

**Duration**

The period of duration of Environmental Utilities, L.L.C. (the "Company") shall be from the date of filing hereof through December 31, 2031, unless the Company is earlier dissolved in accordance with either the provisions of the Act, or by mutual agreement of the members.

**ARTICLE THREE**

**Purposes**

The purpose for which the Company is being organized is to lease, purchase, develop, own, and operate a water and sewer utility business at the Lake of the Ozarks, Missouri, and to transact any other lawful business approved of by the members of the

Company ("Members") and for which a limited liability company may be formed under the laws of the State of Missouri.

#### **ARTICLE FOUR**

##### **Registered Agent and Office**

The address of the Company's registered office in the State of Missouri shall be the Law Office of Gregory D. Williams, Highway 5 at Lake Road 5-33, P.O. Box 431, Sunrise Beach, Missouri, 65079, and the name of its registered agent at such address is Gregory D. Williams.

#### **ARTICLE FIVE**

##### **Members**

The Members shall have the right to admit additional Members as follows:

- (I) Subject to the other provisions of the operating agreement among the Members (the "Agreement"), an assignee of the interest in the Company of a Member (which shall be understood to include any purchaser, transferee, donee, or other recipient any disposition of such interest in compliance with the Agreement) shall be deemed admitted as a Member of the Company only upon the satisfactory completion of the following:
- (a) consent by all other Members;
  - (b) acceptance and agreement by the assignee to be bound by the terms and provisions of the Agreement and such other documents or instruments as the Members may require;
  - (c) execution of a counterpart of the Agreement, evidencing the consents and agreements above, and an amended article of organization evidencing

the admission of such person as a substitute Member, by the assignee and filing of such certificate; and

(d) if the assignee is a corporation, provision to the Members of evidence of its authority to become a Member under the terms and provisions of the Agreement.

(ii) A substitute Member shall be deemed to have become such on the day the amendment to the articles of organization reflecting his admission to the Company as a substitute Member is filed with the Office of the Missouri Secretary of State.

(iii) The Members and the Company shall cooperate with the person seeking to become a substitute Member by preparing the documentation required by this section and making all official filings and publications as promptly as practicable after the satisfaction by the assignee of the conditions contained in the Agreement to the admission of such person as a Member of the Company.

## **ARTICLE SIX**

### **Death or Dissolution of Member**

Upon the death, retirement, resignation, expulsion, bankruptcy, termination or dissolution of a Member or the occurrence of any other event which terminates the continued membership of a Member in the Company, the remaining Members of the Company shall, upon the consent of all of the remaining Members in accordance with the terms and conditions of the Agreement, have the right to continue the business of the Company provided that there is at least one (1) remaining Member.

## ARTICLE SEVEN

### Management

The management of the Company is reserved to the Members. The names and addresses of the Members are as follows:

<u>Name</u>	<u>Address</u>
Gregory D. Williams	Highway 5 at Lake Road 5-33, Sunrise Beach, Missouri 65079
Debra J. Williams	Highway 5 at Lake Road 5-33, Sunrise Beach, Missouri 65079

## ARTICLE EIGHT

### Status for Taxation

For tax purposes the Company will be operating as a Subchapter S Corporation.

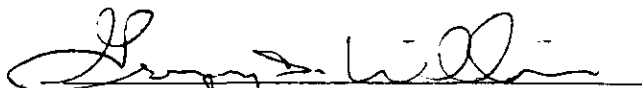
## ARTICLE NINE

### Organizers

The name and address of each organizer of the Company is as follows:

<u>Name</u>	<u>Address</u>
Gregory D. Williams	Highway 5 at Lake Road 5-33, Sunrise Beach, Missouri 65079
Debra J. Williams	Highway 5 at Lake Road 5-33, Sunrise Beach, Missouri 65079

IN WITNESS WHEREOF, the undersigned has executed this document as the organizer of Environmental Utilities, L.L.C. this 13 day of July, 2001.

  
Gregory D. Williams

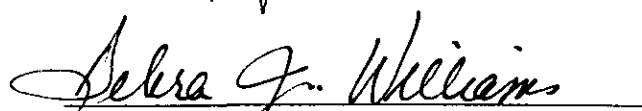
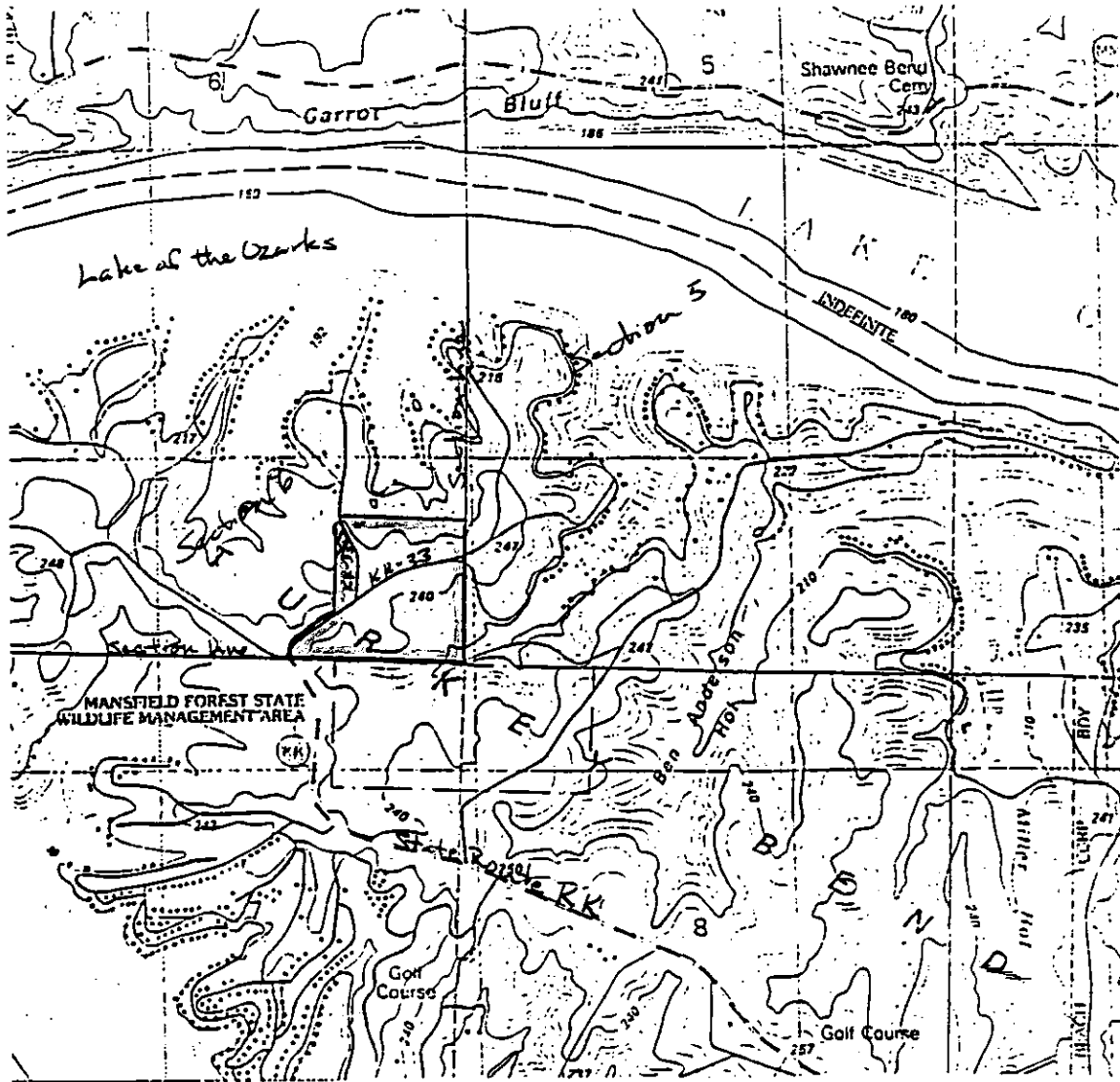
  
Debra J. Williams

EXHIBIT B-1

MAP OF GOLDEN GLADE SERVICE AREA



LAKE OZARK QUADRANGLE  
MISSOURI

7.5 MINUTE SERIES (TOPOGRAPHIC)

116 W

460 000 FEET R 15 W

92

## **EXHIBIT B-2**

### **LEGAL DESCRIPTION OF GOLDEN GLADE SERVICE AREA**

All of the Southeast Quarter of the Southeast Quarter, and that part of the Northeast Quarter of the Southeast Quarter and the Southwest Quarter of the Southeast Quarter of Section 6, Township 39 North, Range 16 West, described as follows:

Commencing at the East Quarter Corner of Section 6, Township 39 North, Range 16 West, thence South along the East Line of said Section 6 940.0 feet to the Southeast Corner of Tract 55 of Running Deer Subdivision, a subdivision of record in Camden County, Missouri, according to the plat thereof on file and of record in Plat Book 6 at Page 36 in the Office of the Recorder of Deeds of Camden County, Missouri and the point of beginning; thence West along the South line of said Tract 55 540.0 feet; thence South 85 degrees 00 minutes West along said South line of Tract 55 795.7 feet to the east right of way of a road shown on said Plat of Running Deer Subdivision and now know as Lake Road KK-33D; thence continue South 85 degrees 00 minutes West 40.0 feet, more or less, to the West line of the Northeast Quarter of the Southeast Quarter of said Section 6, Township 39 North, Range 16 West; thence South along said West line 1087.6 feet, to the centerline of Lake Road KK-33, 40 .0 feet wide road; thence along said centerline of Lake Road KK-33 South 56 degrees 57 minutes West 114.1 feet; thence South 51 degrees 31 minutes West 567.2 feet to the P.C. of a 58 degrees curve to the left; thence along the semi-tangent line of said curve South 51 degrees 31 minutes West 50.3 feet to the P.I. of said curve; thence departing said P.I. and the 40.0 feet wide road run East along said South Section Line to the Southeast Corner of said Section 6; thence departing said South Section Line run North along the East Section Line of said Section 6 1710 feet, more or less, to the point of beginning.

**EXHIBIT C**  
**FEASIBILITY STUDY**

**FEASIBILITY STUDY**  
**FOR PROPOSED**  
**ENVIRONMENTAL UTILITIES, LLC**  
**GOLDEN GLADE**  
**WATER SERVICE AREA**  
**IN**  
**CAMDEN COUNTY,**  
**MISSOURI**  
**August 1, 2001**

Prepared by

Environmental Utilities, LLC  
P.O. Box 650  
Sunrise Beach , MO 65079

## ENVIRONMENTAL UTILITIES, LLC

Environmental Utilities, LLC is a newly formed limited liability company formed for the purpose of providing regulated water and sewer utility service at the Lake of the Ozarks, Missouri. The principals of the company have been engaged in the water and sewer utility business since 1991 in connection with their ownership and management of Osage Water Company, a regulated water and sewer utility company.

Environmental Utilities, LLC is a Missouri Limited Liability Company.. The Company is managed by a single manager, who is also a member of the Company. Debra J. Williams is the manager of the Company.

The Company currently serves as the contract operator for Osage Water Company. It maintains an office in Sunrise Beach, Missouri at Highway 5 and Lake Road 5-33. Its mailing address is P.O. Box 650, Sunrise Beach, Missouri, 65079. Telephones are answered at this location, which is a toll free call throughout the Lake area (573-374-9019), and bills are sent and collected at this location. Financial records are maintained at this location.

The Company has two members, both of whom are engaged in professions that complement the water and water utility business.

- Debra J. Williams is a member and the manager of the Company. Mrs. Williams holds a bachelor's degree from Southwest Missouri State University in Springfield, Missouri, and a Missouri Real Estate Broker's License, and has extensive training and experience as a paralegal.

Gregory D. Williams is a member of the Company. He serves as general counsel for the Company. Mr. Williams holds an undergraduate degree, with honors, in Economics from the University of Missouri, and a Law Degree, cum laude, from the Missouri School of Law. He is engaged in the private practice of law in Sunrise Beach, Missouri, and also owns and operates a title plant and title company in Camden and Morgan Counties. Mr. Williams provides general legal representation for the company on a contract basis, and represents the company or oversees representation of the Company on regulatory matters. Mr. Williams also serves as a director and the corporate secretary of Osage Water Company.

The Company also has two full time employees. A secretary/receptionist answers telephones and maintains the Company's billing system. Jeffrey Smith, who holds a master plumber's license from the State of Texas, provides operation, maintenance, repair and construction services on an hourly basis. The Company owns a bobcat 333 min-excavator and a model 743 bobcat skid loader with which it performs construction and repairs for water and water lines and systems.

The Company is owned by its members..

## CHARACTERISTICS OF PROPOSED SERVICE AREA

The Golden Glade Service Area is a new subdivision located on Turkey Bend, an unincorporated portion of Camden County located on State Route KK past Tan-Tar-A resort. The Developer of the subdivision, has contract with the Company to construct the water system needed for the project and has agreed to convey the same to the Company upon approval of a certificate by the Commission. Gregory D. Williams and Debra J. Williams are also the developer of the project.

Camden County has been one of the fastest growing Counties in the State of Missouri during the past two decades in terms of permanent population growth. While these statistics alone are sufficient to justify a thorough review of the status and adequacy of waste water treatment facilities in the area, they do not reflect an even larger growth rate of residential housing units that have been constructed for tourist and seasonal use, and which are therefore not included in permanent population counts.

The primary factor motivating residential development and population to Camden County is the Lake of the Ozarks. The Lake of the Ozarks is a privately owned and operated impoundment, which was constructed by Union Electric Company in the late 1920's and early 1930's. Unlike most other man-made lakes in the United States, the Lake of the Ozarks was not constructed by the U.S. Army Corps of Engineers, and the regulations governing the Lake of the Ozarks are different from those of Corps lakes. The principal difference is that private ownership of land surrounding the Lake of the Ozarks extends to the waters edge, and, in some instances, beneath the Lake itself. In contrast, ownership of land adjoining Corps lakes is limited to property more than 100 yards from the mean high water mark of the lake.

This difference in ownership rights adjoining the Lake of the Ozarks appears to have had a very significant impact on development around the Lake of the Ozarks. Tourists and vacation home owners appear to prefer the Lake of the Ozarks as a vacation and second home site, presumably because of the ease of access to the Lake from surrounding property. Development around the Lake has been in a steady pattern since the completion of Bagnell Dam in 1931. However, during the past 15 years, that development has reached such a large installed base that the same rate of growth has resulted in an extremely large quantitative growth each year.

During the past decade, the area which experienced the most rapid quantitative growth was the Osage Beach-Lake-Ozark-Horseshoe Bend area located in Northeast Camden County. However, the area experiencing the most rapid percentage growth rate is the Laurie-Sunrise Beach area located in North Central Camden County and Southern Morgan County. The development in Osage Beach has been characterized by large commercial resorts and high density multi-family condominium projects. The development in the Sunrise Beach area has been characterized by single family dwellings in small subdivision projects.

## REGULATED WATER UTILITIES

To the Company's knowledge, there are presently no regulated water utilities within the proposed service area, or within proximity to the proposed service area, nor are there any municipally owned or other non-regulated water utilities within the proposed service area.

There are three single family wells located within the proposed service area. Those wells are temporary in nature, and were constructed to provide interim water service until the central water system is completed. Continued use of those wells after completion of the central water system is prohibited by the subdivision restrictions for the project.

### CHARACTERISTICS OF PROPOSED FACILITIES

The developer has commenced construction of a public drinking water system for the service area in compliance with the regulations of the Missouri Department of Natural Resources Public Drinking Water Program. The necessary construction permits have been issued by MDNR, and construction of the system is in progress. A two-inch water main has been laid along the primary road through the service area, and along a new road constructed by the Developer. The water well has been drilled, grouted and cased, and construction of a well house and connection to the water main is in progress. The well was drilled to a depth of 815 feet, and cased and grouted to a depth of 529 feet. The well driller's flow test indicates an available volume of water in the well of at least 150 gpm at 815 feet of depth.

### OPERATIONAL CONSIDERATIONS

Environmental Utilities currently operates the facilities of Osage Water Company since the abandonment thereof by William P. Mitchell, its president, and has qualified staff to perform the operations and maintenance of the proposed water facility and to provide customer service, billing, and management. The proposed water system will be owned and operated directly by the Applicant.

### FACILITY PLANS

Construction of the proposed facilities will be completed by the Developer, who will transfer the same to the Applicant upon approval of the same by the Public Service Commission. If the Application is not granted, the Developer will lease the facilities to the Golden Glade Land Owner's Association, Inc. As required by MDNR regulations, all residences constructed within the development are required to connect to the water system.

### ADMINISTRATION PLANS

Day to day operations will be under the supervision of Debra J. Williams, the manager of the Company, and will be carried out by the Company's employees. Laboratory testing services will be provided either by the State Laboratory when possible, or by Mike McDuffy of Lake of the Ozarks Water and Sewer, Inc., a private laboratory located in Camdenton, Missouri. Engineering services will be hired as required from one or more

licensed professional engineers experienced in the design, construction, and operation of water and sewer systems.

General Management and policy of the Company is determined by the members of the Company..

## EMPLOYMENT AND PERSONNEL PLANS

### ANTICIPATED OPERATION COSTS

The water system will be operated by the Company jointly with its operation of the Osage Water Company systems abandoned by William P. Mitchell. As a result, the additional operating costs will be marginal in nature, and cannot be specifically estimated at this time. The Company will maintain separate accounting records and time sheets to allow the Commission's Staff to accurately account for actual operating expenses for the Golden Glade System in connection with the rate case to be filed upon the granting of a certificate by the Commission.

### CAPITAL REQUIREMENTS, FINANCING

The Golden Glade water systems will be paid for and contributed by the Developer. Future extensions outside the Golden Glade project will require additional approval from the Public Service Commission, and will be subject to the Main Extension Rule and Capacity Expansion Rule in the Company's proposed tariffs, or a specific written contract with the person or persons requesting service.

### ANTICIPATED RATES

The Company anticipates utilizing Osage Water Company's current tariff rates recently approved by the Public Service Commission until a rate case is completed by the Commission's Staff. A rate case will be commenced upon completion of construction of the water system or the granting of a certificate by the Commission, whichever later occurs. Those rates are set forth on 2<sup>nd</sup> Revised Sheet No. 5 in Osage Water Company's Water Tariff on file with the Commission.

## CONCLUSION

The Company believes that the granting of a Certificate of Convenience and Necessity for Golden Glade is in the public interest in that it will provide regulated water service to residents of those areas who otherwise will not have access to regulated service..

# Eagle Woods & Golden Glade

Golden Glade Water System							
			2002		2004		2006
6" Water Well	1	60,000.00	60,000.00	1.0	60,000.00	1	60,000.00
Meters	11	500.00	5,500.00	30.0	15,000.00	50	25,000.00
Subtotal			65,500.00		75,000.00		85,000.00
<b>Total Estimated Water Cost</b>			65,500.00		75,000.00		85,000.00
<b>Water Gallons/Monthly Rate</b>		6,000.00	31.84				
<b>Projected Revenue</b>			0.00				
Monthly Water Service	20	31.84	636.81	40.0	1,273.62	60	1,910.42
Annual Water Service Fees			7,641.70		15,283.39		22,925.09
<b>Water Operating Expenses</b>							
Electricity	\$0.02/1000 gallons		288.00		576.00		864.00
Operation & Maintenance	Estimate		500.00		500.00		500.00
Repairs	Estimate		0.00		1,000.00		3,000.00
MDNR Fees	Estimate		100.00		100.00		100.00
Insurance	MOPERM		100.00		100.00		100.00
Office Staff	18,000.00	5%	900.00	10%	1,800.00	25%	4,500.00
Management Staff	36,000.00	2.5%	900.00	5%	1,800.00	12.5%	4,500.00
Billing	Postage \$.35		84.00		168.00		210.00
Return on Capital @ 12%			7,860.00		9,000.00		10,200.00
<b>Total Water Operating Expenses</b>			10,732.00		15,044.00		23,974.00
<b>Net Profit - Water</b>			(3,090.30)		239.39		(1,048.91)

## **EXHIBIT E**

### **LIST OF RESIDENTS OF GOLDEN GLADE SERVICE AREA**

1. Larry & Karen Densmore, 6500 Red Barn Road, Osage Beach, MO 65065
2. Chuck & Shelly Phillips, 6442 Red Barn Road, Osage Beach, MO, 65065.
3. Allen & Carol Crist, 6468 Red Barn Road, Osage Beach, MO 65065.
4. Thomas Shalberg, 1219 Woodland Shores, Lake Ozark, MO 65049.
5. Occupant, 6452 Red Barn Road, Osage Beach, MO 65065.
6. Sue Stillwagon, 6444 Red Barn Road, Osage Beach, MO 65065.
7. Tom & Jennifer Dettmer, 6436 Red Barn Road, Osage Beach, MO 65065.
8. Don Brazil, 6428 Red Barn Road, Osage Beach, MO 65065.-

**EXHIBIT F**

**PROPOSED WATER TARIFF**

Environmental Utilities, LLC  
Name of Issuing Company

For: Certificated Water Service Areas in Camden County  
Certificated Service Area

**Rules and Regulations Governing  
the Rendering of Water Service**

INDEX

<u>Sheet Number</u>	<u>Subject</u>
1	Index
2	Map of Service Area
3	Legal Description of Service Area
4	Schedule of Rates
5	Schedule of Service Charges

<u>Sheet Number</u>	<u>Rule Number</u>	<u>Rule Subject</u>
6	1.	Definitions
8	2.	General Rules and Regulations
9	3.	Company Employees and Customer Relations
10	4.	Applications for Service
11	5.	Inside Piping and Customer Water Service Lines
13	6.	Improper or Excessive Use
14	7.	Discontinuance of Service by Company
17	8.	Termination of Water Service at Customer's Request
18	9.	Interruptions in Service
19	10.	Bills for Service
22	11.	Meters and Meter Installations
24	12.	Meter Tests and Test Fees
25	13.	Bill Adjustments Based on Meter Tests
26	14.	Extension of Water Mains

\* Indicates new rate or text  
+ Indicates change

Date of Issue \_\_\_\_\_  
Month Day Year

Date Effective \_\_\_\_\_  
Month Day Year

Issued By: Debra J. Williams, Manager  
Name and Title of Issuing Officer

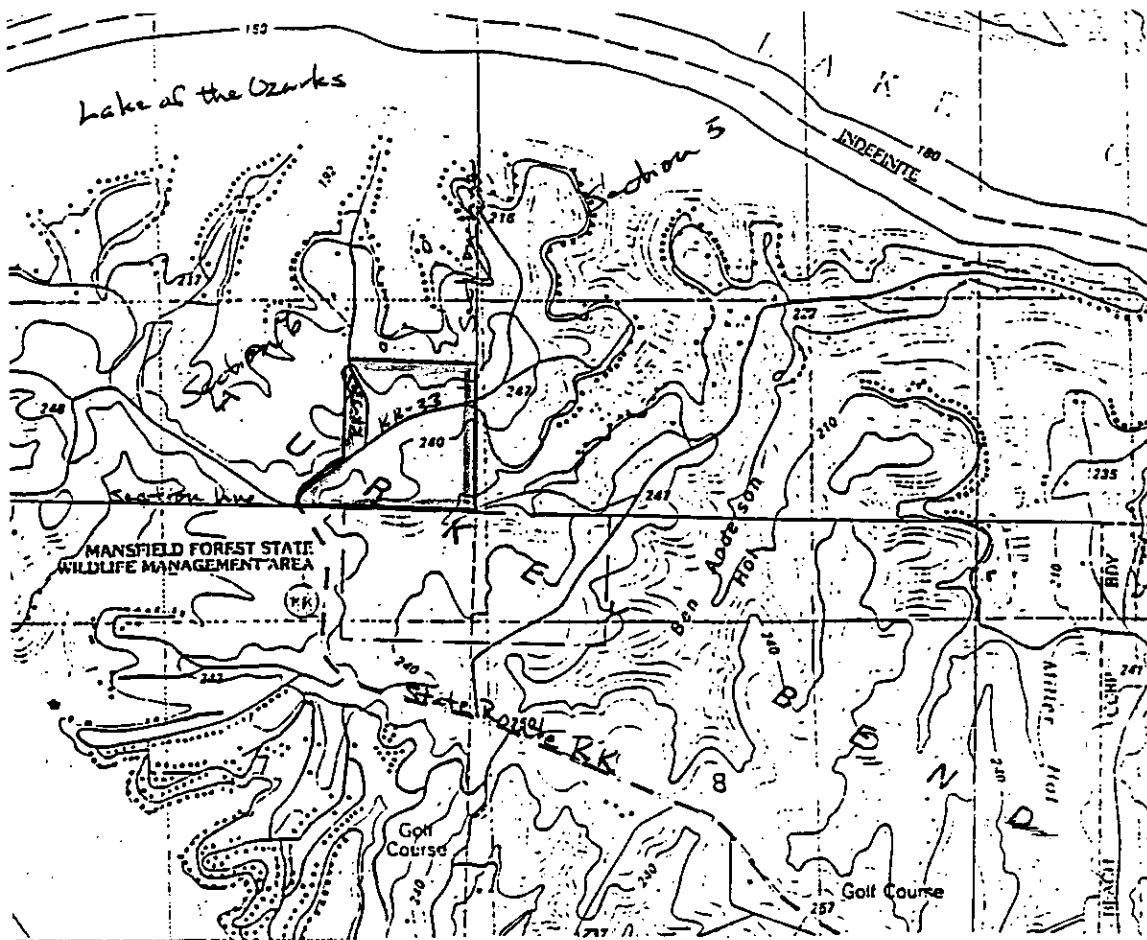
P.O. Box 650, Sunrise Beach, MO 65079  
Company Address

Environmental Utilities, LLC  
Name of Issuing Company

For: Certificated Water Service Areas in Camden County  
Certificated Service Area

**Rules and Regulations Governing**  
**the Rendering of Water Service**

Map of Service Area



**LAKE OZARK QUADRANGLE**  
**MISSOURI**

**7.5 MINUTE SERIES (TOPOGRAPHIC)**

- \* Indicates new rate or text  
+ Indicates change

1 16 W 460 000 FEET R 15 W

92

Date of Issue \_\_\_\_\_  
Month Day Year

Date Effective \_\_\_\_\_  
Month Day Year

Issued By: Debra J. Williams, Manager  
Name and Title of Issuing Officer

P.O. Box 650, Sunrise Beach, MO 65079  
Company Address

Environmental Utilities, LLC  
Name of Issuing Company

For: Certificated Water Service Areas in Camden County  
Certificated Service Area

**Rules and Regulations Governing**  
**the Rendering of Water Service**

Legal Description of Service Area(s)

**GOLDEN GLADE SERVICE AREA**

All of the Southeast Quarter of the Southeast Quarter, and that part of the Northeast Quarter of the Southeast Quarter and the Southwest Quarter of the Southeast Quarter of Section 6, Township 39 North, Range 16 West, described as follows:

Commencing at the East Quarter Corner of Section 6, Township 39 North, Range 16 West, thence South along the East Line of said Section 6 940.0 feet to the Southeast Corner of Tract 55 of Running Deer Subdivision, a subdivision of record in Camden County, Missouri, according to the plat thereof on file and of record in Plat Book 6 at Page 36 in the Office of the Recorder of Deeds of Camden County, Missouri and the point of beginning; thence West along the South line of said Tract 55 540.0 feet; thence South 85 degrees 00 minutes West along said South line of Tract 55 795.7 feet to the east right of way of a road shown on said Plat of Running Deer Subdivision and now know as Lake Road KK-33D; thence continue South 85 degrees 00 minutes West 40.0 feet, more or less, to the West line of the Northeast Quarter of the Southeast Quarter of said Section 6, Township 39 North, Range 16 West; thence South along said West line 1087.6 feet, to the centerline of Lake Road KK-33, 40.0 feet wide road; thence along said centerline of Lake Road KK-33 South 56 degrees 57 minutes West 114.1 feet; thence South 51 degrees 31 minutes West 567.2 feet to the P.C. of a 58 degrees curve to the left; thence along the semi-tangent line of said curve South 51 degrees 31 minutes West 50.3 feet to the P.I. of said curve; thence departing said P.I. and the 40.0 feet wide road run East along said South Section Line to the Southeast Corner of said Section 6; thence departing said South Section Line run North along the East Section Line of said Section 6 1710 feet, more or less, to the point of beginning.

- \* Indicates new rate or text
- + Indicates change

Date of Issue \_\_\_\_\_  
Month Day Year

Date Effective \_\_\_\_\_  
Month Day Year

Issued By: Debra J. Williams, Manager  
Name and Title of Issuing Officer

P.O. Box 650, Sunrise Beach, MO 65079  
Company Address

Environmental Utilities, LLC  
Name of Issuing Company

For: Certificated Water Service Areas in Camden County  
Certificated Service Area

**Rules and Regulations Governing**  
**the Rendering of Water Service**

Schedule of Rates

**Rate Schedule W-1**

Availability: This rate is available to metered water customers served off the Company's mains suitable for supplying the service requested and located in one of the Company's Certificated Water Service Areas.

Monthly Minimum: (Includes 2,000 gallons of water)

For Service through a 5/8" water meter	\$ 16.36 per month
For Service through a 1" water meter	\$ 22.64 per month
For Service through a 1 1/2" water meter	\$ 38.85 per month
For Service through a 2" meter	\$ 44.25 per month
For Service through a 3" meter	\$ 63.55 per month
For Service through a 4" meter	\$ 161.13 per month

Commodity Charge: For metered usage greater than 2,000 gallons per month

\$3.8701 per 1,000 gallons

**Rate Schedule W-2**

Availability: This rate is available to un-metered water customers served off the Company's mains suitable for supplying the service requested and located in one of the Company's Certificated Water Service Areas. Un-metered service shall not be available for a period of more than 12 months, during which time period a meter shall be installed.

Monthly Minimum \$26.81 per month

Taxes: Any applicable Federal, State, or local taxes computed on a billing basis shall be added as a separate item in rendering each bill.

\* Indicates new rate or text

+ Indicates change

Date of Issue \_\_\_\_\_  
Month Day Year

Date Effective \_\_\_\_\_  
Month Day Year

Issued By: Debra J. Williams, Manager  
Name and Title of Issuing Officer

P.O. Box 650, Sunrise Beach, MO 65079  
Company Address

Environmental Utilities, LLC  
Name of Issuing Company

For: Certificated Water Service Areas in Camden County  
Certificated Service Area

**Rules and Regulations Governing  
the Rendering of Water Service**

Schedule of Service Charges

Construction inspection charge per connection where connection is made by Customer. ....	\$100.00
New Service Connection by Company (includes inspection & meter) Backhoe charges additional as necessary. ....	\$150.00 + backhoe charges.
New Inside Meter Installation – available in condominium projects where right of access has been granted to the Company.....	\$150/meter.
Disconnect and reconnect charge - backhoe required .....	\$600.00
Disconnect and reconnect charge - water meter or sewer shutoff available, less than 6 days notice. ....	\$50.00
Disconnect or reconnect at customer's request - water meter available, 6 days notice. ....	N/C
Service Call at Customer's request related to problems not associated with the Company's water system. ....	\$150.00
Returned check charge. ....	\$15.00
Past Due Notice (Residential). ....	\$6.50/notice
Over Due Commercial Bills (more than 30 days). ....	1.5%/month

\* Indicates new rate or text  
+ Indicates change

Date of Issue \_\_\_\_\_  
Month Day Year

Date Effective \_\_\_\_\_  
Month Day Year

Issued By: Debra J. Williams, Manager  
Name and Title of Issuing Officer

P.O. Box 650, Sunrise Beach, MO 65079  
Company Address

Environmental Utilities, LLC  
Name of Issuing Company

For: Certificated Water Service Areas in Camden County  
Certificated Service Area

**Rules and Regulations Governing  
the Rendering of Water Service**

Rule 1 DEFINITIONS

- (a) An "APPLICANT" is a person, firm, corporation, governmental body, or other entity that has applied for service; two or more APPLICANTS may make one application for a main extension.
- (b) The "COMPANY" is Environmental Utilities, LLC, acting through its officers, managers, or other duly authorized employees or agents.
- (c) A "CUSTOMER" is any person, firm, corporation or governmental body which has contracted with the company for water service or is receiving service from company, or whose facilities are connected for utilizing such service.
- (d) The "DATE OF CONNECTION" shall be the date of the permit for installation and connection issued by the company. In the event no permit is taken and a connection is made, the date of connection may be the date of commencement of construction of the building upon the property.
- (e) A "DEVELOPER" is any person, firm, corporation, partnership or any entity that, directly or indirectly, holds title to, or sells or leases, or offers to sell or lease, or advertises for sale or lease, any lots in a subdivision.
- (f) "DISCONTINUANCE OF SERVICE" is the intentional cessation of service by the company not requested by the customer.
- (g) The "MAIN" is a pipeline that is owned and maintained by the company, located on public property or private easements, and used to transport water throughout the company's service area.
- (h) The "METER" is a device used to measure and record the quantity of water that flows through the service line, and is installed in the meter setting.
- (i) The "METER SETTING" includes the meter box, meter yoke, lid, and appurtenances, all of which shall be owned and maintained by the company.

\* Indicates new rate or text

+ Indicates change

Date of Issue \_\_\_\_\_  
Month Day Year

Date Effective \_\_\_\_\_  
Month Day Year

Issued By: Debra J. Williams, Manager  
Name and Title of Issuing Officer

P.O. Box 650, Sunrise Beach, MO 65079  
Company Address

Environmental Utilities, LLC  
Name of Issuing Company

For: Certificated Water Service Areas in Camden County  
Certificated Service Area

**Rules and Regulations Governing**  
**the Rendering of Water Service**

- (j) The "SERVICE CONNECTION" is the pipeline connecting the main to the customer's water service line, or outdoor meter setting including all necessary appurtenances. This service connection will be installed, owned, and maintained by the company. If the property line is in a street, the said service connection shall be deemed to end at the edge of the street abutting the customer's property.
- (k) A "SUBDIVISION" is any land in the state of Missouri which is divided or proposed to be divided into two or more lots or other divisions of land, whether contiguous or not, or uniform in size or not, for the purpose of sale or lease, and includes resubdivision thereof.
- (l) "TERMINATION OF SERVICE" is cessation of service requested by the customer.
- (m) The word "UNIT", or LIVING UNIT shall be used herein to define the premises or property of a single water consumer, whether or not that consumer is the customer. It shall pertain to any building whether multi-tenant or single occupancy, residential or commercial, or owned or leased. Each mobile home in a mobile home park, and each rental unit of a multi-tenant rental property are considered as separate units for each single family or firm occupying same as a residence or place of business.
- (n) The "WATER SERVICE LINE" is a pipe with appurtenances installed, owned and maintained by the customer, used to conduct water to the customer's unit from the property line or outdoor meter setting, including the connection to the meter setting. If the property line is in a street, then the water service line shall be deemed to begin at the edge of the street abutting the customer's property.

- \* Indicates new rate or text  
+ Indicates change

Date of Issue \_\_\_\_\_  
Month Day Year

Date Effective \_\_\_\_\_  
Month Day Year

Issued By: Debra J. Williams, Manager  
Name and Title of Issuing Officer

P.O. Box 650, Sunrise Beach, MO 65079  
Company Address

Environmental Utilities, LLC  
Name of Issuing Company

For: Certificated Water Service Areas in Camden County  
Certificated Service Area

**Rules and Regulations Governing**  
**the Rendering of Water Service**

Rule 2 GENERAL

- (a) Every applicant, upon signing an application for any water service rendered by the company, or any customer upon taking of water service, shall be considered to have expressed consent to be bound by these rates and rules.
- (b) The company's rules governing rendering of service are set forth in these numbered sheets. The rates applicable to appropriate water service or service in particular service areas are set forth in rate schedules and constitute a part of these rules.
- (c) The company reserves the right, subject to authority of the Missouri Public Service Commission, to prescribe additional rates, rules or regulations or to alter existing rates, rules or regulations as it may from time to time deem necessary and proper.
- (d) After the effective date of these rules and regulations, all new facilities, construction contracts, and written agreements shall conform to these rules and regulations in accordance with the statutes of the State of Missouri and of the Public Service Commission of Missouri. Pre-existing facilities that do not comply with applicable rules and regulations may remain, provided that their existence does not constitute a service problem or improper use, and reconstruction is not practical.

\* Indicates new rate or text  
+ Indicates change

Date of Issue \_\_\_\_\_  
Month Day Year

Date Effective \_\_\_\_\_  
Month Day Year

Issued By: Debra J. Williams, Manager  
Name and Title of Issuing Officer

P.O. Box 650, Sunrise Beach, MO 65079  
Company Address

Environmental Utilities, LLC  
Name of Issuing Company

For: Certificated Water Service Areas in Camden County  
Certificated Service Area

**Rules and Regulations Governing**  
**the Rendering of Water Service**

Rule 3 COMPANY EMPLOYEES AND CUSTOMER RELATIONS

- (a) Employees or agents of the company are expressly forbidden to demand or accept any compensation for any services rendered to its customers except as covered in the company's rules and regulations.
- (b) No employee or agent of the company shall have the right or authority to bind it by any promise, agreement or representation contrary to the intent of these rules and regulations.

\* Indicates new rate or text  
+ Indicates change

Date of Issue \_\_\_\_\_  
Month Day Year

Date Effective \_\_\_\_\_  
Month Day Year

Issued By: Debra J. Williams, Manager  
Name and Title of Issuing Officer

P.O. Box 650, Sunrise Beach, MO 65079  
Company Address

Environmental Utilities, LLC  
Name of Issuing Company

For: Certificated Water Service Areas in Camden County  
Certificated Service Area

**Rules and Regulations Governing**  
**the Rendering of Water Service**

Rule 4 APPLICATIONS FOR SERVICE

- (a) A written application for service, signed by the customer, stating the type of service required and accompanied by any other pertinent information, will be required from each customer before service is provided to any unit. Every customer, upon signing an application for any service rendered by the company, or upon taking of service, shall be considered to have expressed consent to the company's rates, rules and regulations.
- (b) If service is requested at a point not already served by a main of adequate capacity, a main of adequate size shall be extended as may be necessary according to the company's rule for extension of water mains.
- (c) When, in order to provide the service requested, a main extension or other unusual construction or equipment expense is required, the company shall require a written contract. Said contract may include, but not be limited to the obligations upon the company and the applicant, and shall specify a reasonable period of time necessary to provide such service.

\* Indicates new rate or text  
+ Indicates change

Date of Issue \_\_\_\_\_  
Month Day Year

Date Effective \_\_\_\_\_  
Month Day Year

Issued By: Debra J. Williams, Manager  
Name and Title of Issuing Officer

P.O. Box 650, Sunrise Beach, MO 65079  
Company Address

Environmental Utilities, LLC  
Name of Issuing Company

For: Certificated Water Service Areas in Camden County  
Certificated Service Area

**Rules and Regulations Governing  
the Rendering of Water Service**

**Rule 5 INSIDE PIPING AND WATER SERVICE LINES**

- (a) The company will provide water service at the outdoor meter, or at the property line. Separate buildings shall be served through separate water service lines.
- (b) The service connection from the water main to the customer's property line, the meter installation and setting shall be constructed, owned and maintained by the company. Water service line construction and maintenance from the property line or meter setting, including the connection to the meter setting, to the building shall be the responsibility of the customer, and is subject to inspection by the company. Customers shall be responsible for the cost of repairing any damage to the company's mains, meters, and meter installations caused by the customer, his agent, or tenant.
- (c) Existing water service lines may be used in connecting with new buildings only when they are found by examination and testing not to constitute a hazard to the health and safety of any customer or the company's facilities.
- (d) The water service line shall be brought to the unit at a depth of not less than 36 inches and have a minimum inside diameter of 3/4 inch. The customer is responsible for the determination of whether or not a larger size is needed to provide adequate flow to the unit. A valve must be installed in the service line where it enters the unit. This valve must be kept in good repair in order to shut off the water supply and drain the inside plumbing, if necessary.
- (e) Water service lines and inside piping shall be of material conforming to recognized standards for potable water service and shall have a pressure rating of at least 160 psi working pressure.
- (f) The company will not install a service connection to a vacant lot.
- (g) Any change in the location of an existing service connection requested by the customer shall be made at his expense.

\* Indicates new rate or text  
+ Indicates change

Date of Issue \_\_\_\_\_  
Month Day Year

Date Effective \_\_\_\_\_  
Month Day Year

Issued By: Debra J. Williams, Manager  
Name and Title of Issuing Officer

P.O. Box 650, Sunrise Beach, MO 65079  
Company Address

Environmental Utilities, LLC  
Name of Issuing Company

For: Certificated Water Service Areas in Camden County  
Certificated Service Area

**Rules and Regulations Governing**  
**the Rendering of Water Service**

- (h) The company shall have the right to enter the customer's premises for the purposes of inspection to ensure compliance to these rules. Company personnel shall identify themselves and make these inspections only at reasonable hours.
- (i) Neither water service lines nor service connections may be extended along public streets or roadways or through property of others in connecting with the company's mains. The service connection may, however, extend through the water main easement and roadway easement as necessary in order to be connected to a main located across and adjacent to a street in front of the customer's living unit. The service connection and service line must be laid in a straight line and at right angles to the main and the face of the structure or as nearly so as possible. Any deviation from this because of physical obstruction will be at the discretion of the company.
- (j) Any customer having a plumbing arrangement, or a water-using device that could allow backsiphonage of any chemical, petroleum, process water, water from a questionable supply, or other substance that could create a health hazard or damage to the water system; or, any customer's plumbing classified as an actual or potential backflow hazard in the regulations of the Missouri Department of Natural Resources, 10 CSR 60 - 11, shall be required to install and maintain a backflow prevention device. This rule may also apply to customers on whose premises it is impossible or impractical for the company to perform a cross connection survey. The device, installation, location and maintenance program shall be approved by the company.

\* Indicates new rate or text  
+ Indicates change

Date of Issue \_\_\_\_\_  
Month Day Year

Date Effective \_\_\_\_\_  
Month Day Year

Issued By: Debra J. Williams, Manager  
Name and Title of Issuing Officer

P.O. Box 650, Sunrise Beach, MO 65079  
Company Address

Environmental Utilities, LLC  
Name of Issuing Company

For: Certificated Water Service Areas in Camden County  
Certificated Service Area

**Rules and Regulations Governing**  
**the Rendering of Water Service**

Rule 6 IMPROPER OR EXCESSIVE USE

- (a) No customer shall be wasteful of the water supplied to the unit by his willful action or inaction. It shall be the responsibility and duty of each customer to maintain all piping and fixtures at the unit in a good and efficient state of repair at all times.
- (b) No customer shall make or cause to be made a cross connection between the potable water supply and any source of chemical or bacterial contamination or any other water supply. The company shall deny or discontinue service where customer's water service line or inside piping may, in the opinion of the company, cause a cross-connection with non-potable water or otherwise jeopardize the health and safety of other customers or the company's facilities.
- (c) The customer shall not make or cause to be made a connection to a device that will result in excessive water demand or excessive shock, such as water-hammer, to the company's mains.
- (d) The customer shall not tamper with, remove, or willfully damage a water meter or attempt to operate the shutoff cock on the meter yoke, or allow any such action.
- (d) The customer shall not attempt to take unmetered water from the company mains either by an unauthorized tap or direct connection to service connection nor by connection to a fire hydrant
- (f) Customers will not be permitted to supply water in any way to premises other than the service address, nor to permit others to use their hose or attachments, nor leave them exposed to use by others without permission from the water company.

\* Indicates new rate or text

+ Indicates change

Date of Issue \_\_\_\_\_  
Month Day Year

Date Effective \_\_\_\_\_  
Month Day Year

Issued By: Debra J. Williams, Manager  
Name and Title of Issuing Officer

P.O. Box 650, Sunrise Beach, MO 65079  
Company Address

Environmental Utilities, LLC  
Name of Issuing Company

For: Certificated Water Service Areas in Camden County  
Certificated Service Area

**Rules and Regulations Governing**  
**the Rendering of Water Service**

Rule 7 DISCONTINUANCE OF SERVICE BY COMPANY

- (a) The company may discontinue service for any of the following reasons:
1. Nonpayment of a delinquent account not in dispute.
  2. Failure to post a security deposit or guarantee acceptable to the utility.
  3. Unauthorized interference, diversion or use of the utility service situated or delivered on or about the customer's premises.
  4. Failure to comply with the terms and conditions of a settlement agreement.
  5. Refusal to grant access at reasonable times to equipment installed upon the premises of the customer for the purpose of inspection, meter reading, maintenance or replacement.
  6. Violation of any of these rules on file with and approved by the Public Service Commission, or for any condition which adversely affects the safety of the customer or other persons, or the integrity of the utility's delivery system.
  7. Non-payment of a sewer bill issued by the company, or by a sewer utility requesting discontinuance of water service by an approved agreement between the company and such sewer utility. When water service is discontinued for this reason, any service charges for turn on/off or disconnection/reconnection within these rules shall not apply, and notice to the customer shall be provided by rules and procedure applicable to the customer's sewer service in lieu of notification required by these rules.

\* Indicates new rate or text  
+ Indicates change

Date of Issue \_\_\_\_\_  
Month Day Year

Date Effective \_\_\_\_\_  
Month Day Year

Issued By: Debra J. Williams, Manager  
Name and Title of Issuing Officer

P.O. Box 650, Sunrise Beach, MO 65079  
Company Address

Environmental Utilities, LLC  
Name of Issuing Company

For: Certificated Water Service Areas in Camden County  
Certificated Service Area

**Rules and Regulations Governing**  
**the Rendering of Water Service**

- (b) The company may discontinue service after notice by first class mail is sent to the customer at least ten (10) days prior to the date of the proposed discontinuance. If written notice is hand delivered to the customer, it shall be done at least ninety-six (96) hours prior to discontinuance. If the company intends to discontinue service to a multi-tenant dwelling, a notice shall also be conspicuously posted in the building ten (10) days prior to the proposed discontinuance. Service of notice by mail is complete upon mailing. Discontinuance shall not occur more than eleven (11) business days after the date given as the discontinuance date.
- (c) The company shall make reasonable effort to communicate with the customer, at least twenty-four (24) hours prior to any discontinuance, regarding the reasons(s) for discontinuance of service, and the resolution. If discontinuance of service would affect an occupant who is not the company's customer, or is not responsible for payment of the bill, then the company shall make reasonable effort to inform such occupant(s).
- (d) The company shall postpone the discontinuance if personnel will not be available to restore service the same day, or if personnel will not be available to restore service the following day. The company also shall postpone discontinuance if a medical emergency exists on the premises, however the postponement may be limited to 21 days, and the company may require proof of a medical emergency.
- (e) Discontinuance of service will be made during reasonable hours. Company personnel shall identify themselves and announce the intention to disconnect service, or leave a conspicuous notice of the disconnect.
- (f) The provisions of paragraphs (c) and (e) above may be waived if safety of company personnel while at the premises is a consideration.
- (g) Discontinuance of service to a unit for any reason shall not prevent the company from pursuing any lawful remedy by action at law or otherwise for the collection of monies due from the customer.

\* Indicates new rate or text  
+ Indicates change

Date of Issue \_\_\_\_\_  
Month Day Year

Date Effective \_\_\_\_\_  
Month Day Year

Issued By: Debra J. Williams, Manager  
Name and Title of Issuing Officer

P.O. Box 650, Sunrise Beach, MO 65079  
Company Address

Environmental Utilities, LLC  
Name of Issuing Company

For: Certificated Water Service Areas in Camden County  
Certificated Service Area

**Rules and Regulations Governing**  
**the Rendering of Water Service**

- (h) In case the company discontinues its service for any violation of these rules, then any monies due the company shall become immediately due and payable.
- (i) The company has the right to refuse or to discontinue service to any unit to protect itself against fraud or abuse.
- (j) The company shall deal with customers and handle customer accounts in accordance with the Public Service Commission's Utility Billing Practices, 4 CSR 240 - 13.

\* Indicates new rate or text  
+ Indicates change

Date of Issue \_\_\_\_\_  
Month Day Year

Date Effective \_\_\_\_\_  
Month Day Year

Issued By: Debra J. Williams, Manager  
Name and Title of Issuing Officer

P.O. Box 650, Sunrise Beach, MO 65079  
Company Address

Environmental Utilities, LLC  
Name of Issuing Company

For: Certificated Water Service Areas in Camden County  
Certificated Service Area

**Rules and Regulations Governing**  
**the Rendering of Water Service**

Rule 8 TERMINATION OF SERVICE AT CUSTOMER'S REQUEST

- (a) Service will be terminated at the customer's request, by giving not less than twenty-four (24) hours notice to the company during its regular office hours. The company shall, on the requested day, read the customer's meter and charges for water service rendered up to and including the time of termination shall be computed and will become due and payable immediately.
- (b) A customer may request temporary termination of service for any length of time for his own convenience; however, the customer shall still be charged for service at the appropriate rate during the time the service is turned off. Turn-off and turn-on charges are specified in the schedule of service charges.

\* Indicates new rate or text  
+ Indicates change

Date of Issue \_\_\_\_\_  
Month Day Year

Date Effective \_\_\_\_\_  
Month Day Year

Issued By: Debra J. Williams, Manager  
Name and Title of Issuing Officer

P.O. Box 650, Sunrise Beach, MO 65079  
Company Address

Environmental Utilities, LLC  
Name of Issuing Company

For: Certificated Water Service Areas in Camden County  
Certificated Service Area

**Rules and Regulations Governing**  
**the Rendering of Water Service**

Rule 9 INTERRUPTIONS IN SERVICE

- (a) The company reserves the right to discontinue water in its mains at any time, without notice, for making emergency repairs to the water system.
- (b) Whenever service is interrupted for repairs, all customers affected by such interruptions will be notified in advance whenever it is possible to do so. Every effort will be made to minimize interruption of service.
- (c) No refunds of charges for water service will be made for interruptions of service unless due to willful misconduct of the company.
- (d) In order to avoid service problems when extraordinary conditions exist, the company reserves the right, at all times, to determine the limit of and regulate in a reasonable and non-discriminatory manner, and where practical, the maximum amounts of water drawn from the company mains.

\* Indicates new rate or text  
+ Indicates change

Date of Issue \_\_\_\_\_  
Month Day Year

Date Effective \_\_\_\_\_  
Month Day Year

Issued By: Debra J. Williams, Manager  
Name and Title of Issuing Officer

P.O. Box 650, Sunrise Beach, MO 65079  
Company Address

Environmental Utilities, LLC  
Name of Issuing Company

For: Certificated Water Service Areas in Camden County  
Certificated Service Area

**Rules and Regulations Governing  
the Rendering of Water Service**

Rule 10 BILLS FOR SERVICE

- (a) The charges for water service shall be at the rates specified in the rate schedules on file with the Missouri Public Service Commission. Other service charges, such as for turn-off or turn-on, are set forth in the Schedule of Service Charges in these rules.
- (b) A customer who has made application for water service to a unit shall be responsible for payment for all water service provided to him at said unit from the date of connection until the date requested by the customer by proper notification to the company to terminate service.
- (c) Each customer is responsible for furnishing the company with the correct address. Failure to receive bills will not be considered an excuse for non-payment nor reason to permit an extension of the date when the account would be considered delinquent. Bills and notices relating to the company or its business will be mailed or delivered to the mailing address entered in the customer's application unless the company is notified in writing by the customer of a change of address.
- (d) Payments shall be made at the office of the company or at such other places conveniently located as may be designated by the company or by ordinary mail. However, payment must be received by the close of business on the date due.
- (e) Neither the company nor the customer will be bound by bills rendered under mistake of fact as to the quantity of service rendered or as a result of clerical error. Customers will be held responsible for charges based on service provided.
- (f) A separate bill shall be rendered for each customer with itemization of all water service charges. All bills for service shall state the due date. The company shall have the right to render bills monthly.
- (g) Bills shall be due twenty-one (21) calendar days from the date of rendition, unless such due date falls on a Sunday, a legal holiday, or other day when the office is closed, in which case the due date shall be extended to the next business day. Bills unpaid after the stated due date will be delinquent and the company shall have the

- \* Indicates new rate or text
- + Indicates change

Date of Issue \_\_\_\_\_  
Month Day Year

Date Effective \_\_\_\_\_  
Month Day Year

Issued By: Debra J. Williams, Manager  
Name and Title of Issuing Officer

P.O. Box 650, Sunrise Beach, MO 65079  
Company Address

Environmental Utilities, LLC  
Name of Issuing Company

For: Certificated Water Service Areas in Camden County  
Certificated Service Area

**Rules and Regulations Governing  
the Rendering of Water Service**

right to discontinue service in accordance with Rule 7. The company shall not be required to restore or connect any new service for such delinquent customers until the unpaid account due the company under these Rules and Regulations has been paid in full or arrangements satisfactory to the company have been made to pay said account.

- (h) When bills are rendered for a period of less than a complete billing period due to the connection or termination of service, the billing shall be the monthly minimum plus an amount based on the water used at the commodity (water usage) rate or one-half (1/2) of the flat rate if applicable.
- (i) The company may require a security deposit or other guarantee as a condition of new service if the customer: still has an unpaid account with a utility providing the same type of service accrued within the last five years; or has diverted or interfered with the same type of service in an unauthorized manner within the last five (5) years; or is unable to establish a credit rating with the company. Adequate credit rating for a residential customer shall be established if the customer: owns or is purchasing a home; or is and has been regularly employed full time for at least one year; or has an adequate and regular source of income; or can provide credit references from a commercial credit source.
- (j) The company may require a security deposit or other guarantee of payment as a condition of continued service if: the water service of the customer has been discontinued for non-payment of a delinquent account not in dispute; or the utility service to the unit has been diverted or interfered with in an unauthorized manner; or the customer has failed to pay undisputed bills before the delinquency date for five (5) billing periods out of twelve (12) consecutive monthly billing periods, or two (2) out of four (4) consecutive quarterly billing periods.
- (k) The amount of a security deposit shall not exceed utility charges applicable to one (1) billing period plus thirty (30) days, computed on estimated or actual annual usage.

\* Indicates new rate or text  
+ Indicates change

Date of Issue \_\_\_\_\_  
Month Day Year

Date Effective \_\_\_\_\_  
Month Day Year

Issued By: Debra J. Williams, Manager  
Name and Title of Issuing Officer

P.O. Box 650, Sunrise Beach, MO 65079  
Company Address

Environmental Utilities, LLC  
Name of Issuing Company

For: Certificated Water Service Areas in Camden County  
Certificated Service Area

**Rules and Regulations Governing**  
**the Rendering of Water Service**

- (l) Interest at the rate of 6% per annum compounded annually shall be payable on all deposits, but shall not accrue after the utility has made reasonable effort to return the deposit. Interest may be credited to the customer's account.
- (m) After a customer has paid proper and undisputed utility bills by the due dates, for a period not to exceed one year, credit shall be established or re-established, and the deposit and any interest due shall be refunded. The utility may withhold full refund of the deposit pending resolution of a disputed matter.
- (n) The utility shall give a receipt for deposits received, but shall also keep accurate records of deposits, including customer name, service address, amounts, interest, attempts to refund and dates of every activity regarding the deposit.
- (o) All billing matters shall be handled in accordance with the Public Service Commission's Utility Billing Practices, 4 CSR 240-13.

\* Indicates new rate or text  
+ Indicates change

Date of Issue \_\_\_\_\_  
Month Day Year

Date Effective \_\_\_\_\_  
Month Day Year

Issued By: Debra J. Williams, Manager  
Name and Title of Issuing Officer

P.O. Box 650, Sunrise Beach, MO 65079  
Company Address

Environmental Utilities, LLC  
Name of Issuing Company

For: Certificated Water Service Areas in Camden County  
Certificated Service Area

**Rules and Regulations Governing**  
**the Rendering of Water Service**

**Rule 11 METERS AND METER INSTALLATIONS**

- (a) All permanent service connections shall be metered. The company's installed meter shall be the standard for measuring water used to determine the bill.
- (b) All meters and meter installations shall be furnished, installed, maintained and removed by the company and shall remain its property.
- (c) The company shall have the right to determine on the basis of the customer's flow requirements the type and size of meter to be installed and location of same. If flow requirements increase or decrease subsequent to installation and a larger or smaller meter is requested by the customer, the cost of installing such meter shall be paid by the customer.
- (d) Service to any one customer shall be furnished through a single metering installation. Where a building is occupied by more than one tenant, the building shall be served by one meter. Inside piping may be rearranged at the customer's own expense so as to separate the units and meter tenants, then divide the bill accordingly.
- (e) The meters and meter installations furnished by the company shall remain its property, and the owners of premises wherein they are located shall be held responsible for their safekeeping. For failure to protect same against damage, the company may refuse to supply water until the company is paid for such damage. The amount of the charge shall be the cost of the necessary replacement parts and the labor cost necessary to make the repair. Where legal action is required in order for the Company to protect or restore its meters or meter installations, the actual costs of such legal action, including a reasonable attorney's fee, shall be included in the costs to be paid.
- (f) The meter will be installed at or near the customer's property line; it shall be placed in a meter box vault constructed by the company in accordance with its specifications. The company shall furnish and install suitable metering equipment for each customer except where installation in a special setting is necessary, in which case the excess cost of installation shall be paid by the customer.

\* Indicates new rate or text

+ Indicates change

Date of Issue \_\_\_\_\_  
Month Day Year

Date Effective \_\_\_\_\_  
Month Day Year

Issued By: Debra J. Williams, Manager  
Name and Title of Issuing Officer

P.O. Box 650, Sunrise Beach, MO 65079  
Company Address

Environmental Utilities, LLC  
Name of Issuing Company

For: Certificated Water Service Areas in Camden County  
Certificated Service Area

**Rules and Regulations Governing**  
**the Rendering of Water Service**

- (g) The customer shall promptly notify the company of any defect in, or damage to, the meter setting.
- (h) Any change in the location of any existing meter or meter setting at the request of the customer shall be made at the expense of the customer, and with the approval of the company.
- (i) If an existing basement meter location is determined inadequate or inaccessible by the company, the customer must provide for the installation of a meter to be located at or near the customer's property line. The customer shall obtain from the company, or furnish the necessary meter installation appurtenances conforming to the company's specifications, and said appurtenances and labor shall be paid by the customer.
- (j) Approved meter installation locations in dry basements, sufficiently heated to keep the meter from freezing, may remain provided the meter is readily accessible, at the company's and customer's convenience as determined by the company, for servicing and reading and the meter space provided is located where the service line enters the building. The company may, at its discretion, require the customer to install a remote reading device at an approved location, for the purpose of reading the meter. It is the responsibility of the customer and/or the owner of the premises to provide a location for the water meter, which, in the event of water discharge as a result of leakage from the meter or couplings, will not result in damage. The company's liability for damages to any and all property caused by such leakage shall in no event exceed the price of water service to the affected premises for one average billing period in the preceding year. Where damage is caused by the negligence of company personnel at the premises, this limitation will not apply. If a customer refuses to provide an accessible location for a meter as determined by the company, the company will notify the Executive Secretary of the Public Service Commission before ultimately refusing service or proceeding to discontinue service.

- \* Indicates new rate or text  
+ Indicates change

Date of Issue \_\_\_\_\_  
Month Day Year

Date Effective \_\_\_\_\_  
Month Day Year

Issued By: Debra J. Williams, Manager  
Name and Title of Issuing Officer

P.O. Box 650, Sunrise Beach, MO 65079  
Company Address

Environmental Utilities, LLC  
Name of Issuing Company

For: Certificated Water Service Areas in Camden County  
Certificated Service Area

**Rules and Regulations Governing**  
**the Rendering of Water Service**

Rule 12 METER TESTS AND TEST FEES

- (a) Any customer may request the company to make a special test of the accuracy of the meter through which water is supplied to him. This test will be made in accordance with water industry test procedures, and to check for accuracy as required by regulations of the Public Service Commission.
- (b) The company reserves the right to remove and test a meter at any time and to substitute another in its place. In case of a dispute involving a question as to the accuracy of the meter, a test will be made by the company upon the request of the customer without charge if the meter has not been tested within twelve (12) months preceding the requested test; otherwise, an approved charge will be made if the test indicates meter accuracy within five percent (5%).
- (c) A meter test requested by the customer may be witnessed by the customer or his duly authorized representative, except for tests of meters larger than two (2) inch inlet, which will be conducted by the water manufacturer. A certified copy of the test report will be provided to the customer.
- (d) If a test shall show an average error of more than five percent (5%), billings shall be adjusted as provided by these Rules.

\* Indicates new rate or text

+ Indicates change

Date of Issue \_\_\_\_\_  
Month Day Year

Date Effective \_\_\_\_\_  
Month Day Year

Issued By: Debra J. Williams, Manager  
Name and Title of Issuing Officer

P.O. Box 650, Sunrise Beach, MO 65079  
Company Address

Environmental Utilities, LLC  
Name of Issuing Company

For: Certificated Water Service Areas in Camden County  
Certificated Service Area

**Rules and Regulations Governing**  
**the Rendering of Water Service**

Rule 13 BILL ADJUSTMENTS BASED ON METER TESTS

- (a) Whenever any test by the company of a meter while in service or upon its removal from service shall show such meter to have an average error of more than five percent (5%) on the test streams prescribed by the Public Service Commission, the company shall adjust the customer's bills by the amount of the actual average error of the meter and not the difference between the allowable error and the error as found. The period of adjustment on account of the under-registration or over-registration shall be determined as follows:
- (1) Where the period of error can be shown, the adjustment shall be made for such period.
- (2) Where the period of error cannot be shown, the error found shall be considered to have existed for three (3) months preceding the test.
- (b) If the meter is found on any such test to under-register, the company may render a bill to the customer concerned for the estimated consumption not covered by bills previously rendered during the period of inaccuracy as above outlined. Such action shall be taken only when the company was not at fault for allowing the inaccurate meter to remain in service.
- (c) If the meter is found faster than allowable, the company shall refund to the customer concerned any overcharge caused thereby during the period of inaccuracy as above defined. Said refund may, at the company's option, be in the form of a credit to the customer's bill.

- \* Indicates new rate or text  
+ Indicates change

Date of Issue \_\_\_\_\_  
Month Day Year

Date Effective \_\_\_\_\_  
Month Day Year

Issued By: Debra J. Williams, Manager  
Name and Title of Issuing Officer

P.O. Box 650, Sunrise Beach, MO 65079  
Company Address

Environmental Utilities, LLC  
Name of Issuing Company

For: Certificated Water Service Areas in Camden County  
Certificated Service Area

**Rules and Regulations Governing**  
**the Rendering of Water Service**

**Rule 14 EXTENSION OF WATER MAINS**

- (a) This rule shall govern the extension of mains by the company within its certified area where there are no water mains.
- (b) Upon receipt of a written application for a main extension, the company will provide the applicant(s) an itemized estimate of the cost of the proposed extension. Said estimate shall include the cost of all labor and materials required, including valves, fire hydrants, booster stations, storage facilities, reconstruction of existing mains (if necessary), and the direct costs associated with supervision, engineering, permits, and bookkeeping. Applicable income tax cost will be added to this estimate calculated at the maximum rate.
- (c) Applicant(s) shall enter into a contract with the company for the installation of said extension and shall tender to the company a contribution in aid of construction equal to the amount determined in paragraph (b) above, plus any applicable customer connection fee. The contract may allow the customer to contract with an independent contractor for the installation and supply of material, except that mains of 12" or greater diameter must be installed by the company, and the reconstruction of existing facilities must be done by the company.
- (d) The cost to an applicant or applicants connecting to a main extension contributed by other applicant(s) shall be as follows:
  - (1) For single-family residential applicants that are applying for service in a platted subdivision, the company shall divide the actual cost of the extension (including income taxes) by the number of lots abutting said extension to determine the per lot extension cost. When counting lots, corner lots that abut existing mains shall be excluded.
  - (2) For single-family residential applicants that are applying for service in areas that are unplatted in subdivision lots, the applicants' cost shall be equal to the total cost of the main extension divided by the total length of the main extension in feet times 100 feet.

\* Indicates new rate or text

+ Indicates change

Date of Issue \_\_\_\_\_  
Month Day Year

Date Effective \_\_\_\_\_  
Month Day Year

Issued By: Debra J. Williams, Manager  
Name and Title of Issuing Officer

P.O. Box 650, Sunrise Beach, MO 65079  
Company Address

Environmental Utilities, LLC  
Name of Issuing Company

For: Certificated Water Service Areas in Camden County  
Certificated Service Area

**Rules and Regulations Governing**  
**the Rendering of Water Service**

- (3) For industrial, commercial, or multifamily residential applicants, the cost will be equal to the amount calculated for a single-family residence in paragraphs d(1) or d(2) above multiplied times the flow factors of the applicants' meter. The flow factors of the various sizes of meters are as follows:

<u>Meter Size</u>	<u>Flow Factor</u>
5/8	1
1	2.5
1 1/2	5
2	8
3	15
4	25

- (e) Refunds of contributions shall be made to applicant(s) as follows:

- (1) Should the actual cost of the extension be less than the estimated cost, the company shall refund the difference as soon as the actual cost has been ascertained.
- (2) After the company has closed its books for the year in which a contribution was made, it will determine its actual income tax cost associated with each extension and refund any excess income tax costs collected from each applicant.
- (3) During the first ten years after the main extension is completed, the company will refund to the applicant(s) who paid for the extension moneys collected from applicant(s) in accordance with paragraph (d) above. The refund shall be paid within a reasonable time after the money is collected.
- (4) The sum of all refunds to any applicant shall not exceed the total contribution, adjusted for taxes associated with the extension, which the applicant(s) has paid.

\* Indicates new rate or text

+ Indicates change

Date of Issue \_\_\_\_\_  
Month Day Year

Date Effective \_\_\_\_\_  
Month Day Year

Issued By: Debra J. Williams, Manager  
Name and Title of Issuing Officer

P.O. Box 650, Sunrise Beach, MO 65079  
Company Address

Environmental Utilities, LLC  
Name of Issuing Company

For: Certificated Water Service Areas in Camden County  
Certificated Service Area

**Rules and Regulations Governing**  
**the Rendering of Water Service**

- (f) Extensions made under this rule shall be and remain the property of the company.
- (g) The company reserves the right to further extend the main and to connect mains on intersecting streets and easements. Connecting new customers to such further extensions shall not entitle the applicant(s) paying for the original extension to a refund for the connection of such customers.
- (h) Extensions made under this rule shall be of company-approved pipe sized to meet water service requirements. If the company chooses to size the extension larger in order to meet the company's overall system requirements, the additional cost caused by the large size of pipe shall be borne by the company.
- (i) No interest will be paid by the company of payments for the extension made by the applicant(s).
- (j) If extensions are required on private roads, streets, through private property, or on private property adjacent to public right-of-way, a proper deed of easement must be furnished to the company without cost to the company, before the extension will be made.

\* Indicates new rate or text  
+ Indicates change

Date of Issue \_\_\_\_\_  
Month Day Year

Date Effective \_\_\_\_\_  
Month Day Year

Issued By: Debra J. Williams, Manager  
Name and Title of Issuing Officer

P.O. Box 650, Sunrise Beach, MO 65079  
Company Address

Environmental Utilities, LLC  
Name of Issuing Company

For: Certificated Water Service Areas in Camden County  
Certificated Service Area

**Rules and Regulations Governing**  
**the Rendering of Water Service**

**RULE 15 SERVICE REQUESTS REQUIRING ADDITIONAL CAPACITY**

- (a) This rule shall apply to requests for service by a commercial, industrial, or multifamily residential Customer, who requests that service be extended in an amount or volume that exceeds the existing capacity of the water plant within the service area in which the Customer is located. For purposes of this rule, requests for service by subdivision developments of single family residential homes shall be considered to be a multifamily customer.
- (b) Upon receipt of a written application for service, the company will provide the applicant(s) an itemized estimate of the cost of the increase in capacity of said water plant required to provide the service requested. Said estimate shall include the cost of all labor and materials required, including wells, storage tanks, valves, fire hydrants, booster stations, storage facilities, reconstruction of existing mains (if necessary), and the direct costs associated with supervision, engineering, permits, and bookkeeping. Applicable income tax cost will be added to this estimate calculated at the maximum rate.
- (c) Applicant(s) shall enter into a contract with the company for the installation of said extension and shall tender to the company a contribution in aid of construction equal to the amount determined in paragraph (b) above, plus any applicable customer connection fee. All plant capacity expansions must be constructed by the Company.
- (d) Refunds of the Contribution for Plant Capacity Expansion shall be made by the Company one year after service is actually provided to the Applicant. The amount of such refund shall be equal to a multiple of 10 times one-half the water bill for the first year of service to the Customer, but not more than the amount of the original contribution.

Example: Service is requested by an apartment project, the developer of which pays the actual cost of expanding the existing water plant capacity required to serve the apartment project. During the first year of service, the apartment project has an average monthly water bill of \$500. At the end of one year, the Company will refund the developer of the apartment project  $10 \times (12 \times 500) / 2 = \$30,000$ .

- \* Indicates new rate or text  
+ Indicates change

Date of Issue \_\_\_\_\_  
Month Day Year

Date Effective \_\_\_\_\_  
Month Day Year

Issued By: Debra J. Williams, Manager  
Name and Title of Issuing Officer

P.O. Box 650, Sunrise Beach, MO 65079  
Company Address

Environmental Utilities, LLC  
Name of Issuing Company

For: Certificated Water Service Areas in Camden County  
Certificated Service Area

**Rules and Regulations Governing**  
**the Rendering of Water Service**

- (e) Where a project is developed in phases such that service is extended to less than the entire project for which the Applicant has paid for capacity, refunds shall be made by the Company at the end of one year after each phase is placed in service.
- (f) Where a project consists of a subdivision of single family homes, each home shall be deemed to be a separate phase for purposes of determining the amount and time for each reimbursement.

\* Indicates new rate or text  
+ Indicates change

Date of Issue \_\_\_\_\_  
Month Day Year

Date Effective \_\_\_\_\_  
Month Day Year

Issued By: Debra J. Williams, Manager  
Name and Title of Issuing Officer

P.O. Box 650, Sunrise Beach, MO 65079  
Company Address

Environmental Utilities, LLC  
Name of Issuing Company

For: Certificated Water Service Areas in Camden County  
Certificated Service Area

**Rules and Regulations Governing**  
**the Rendering of Water Service**

**RULE 16 SERVICE REQUESTS REQUIRING COMMISSION APPROVAL**

- (a) This rule shall apply to requests for service from the owners of properties located outside the area(s) for which the Company has been granted a certificate of convenience and necessity by the Missouri Public Service Commission.
- (b) In addition to complying with Rule 14 with respect to main extensions and Rule 15 with respect to plant capacity expansions, the Applicant Requesting service for a property located outside the Company's service area shall also tender, in advance, a sum representing the Company's estimate of the cost, including a reasonable attorney's fee and the Company's administrative expenses and engineering fees, of obtaining the approval of the Missouri Public Service Commission of a certificate of convenience and necessity to provide the service requested to an area including the property for which service is requested.
- (c) A written contract shall be executed by the Applicant and the Company under the terms and conditions of which the Applicant shall bear all costs and risks associated with obtaining a certificate of convenience and necessity.
- (d) If an application for a certificate is opposed by the Staff of the Missouri Public Service Commission, the Office of Public Counsel, or any Intervenor, the Company may, at its option, dismiss the Application without further obligation to the Applicant, or may request that the Applicant deposit additional funds to cover the anticipated costs of a contested certificate case before the Commission. The Applicant may, at its option, elect to withdraw its request for service in lieu of depositing said additional funds.
- (e) If an application is granted an a certificate of convenience and necessity is issued by the Missouri Public Service Commission, the Company shall reimburse to the Applicant the portion of the cost of obtaining said certificate which is approved by the Missouri Public Service Commission for addition to the Company's rate base within one (1) year after the date of the Commission's Order approving said addition to rate base.

- \* Indicates new rate or text
- + Indicates change

Date of Issue \_\_\_\_\_  
Month Day Year

Date Effective \_\_\_\_\_  
Month Day Year

Issued By: Debra J. Williams, Manager  
Name and Title of Issuing Officer

P.O. Box 650, Sunrise Beach, MO 65079  
Company Address

Environmental Utilities, LLC  
Name of Issuing Company

For: Certificated Water Service Areas in Camden County  
Certificated Service Area

**Rules and Regulations Governing**  
**the Rendering of Water Service**

**RULE 17 WATER FOR FIRE PROTECTION**

- (a) This rule shall apply to all customers who request that the Company provide water for fire protection purposes, whether for industrial, commercial, or residential structures.
- (b) In the absence of a specific written contract executed by the Company, the Company shall be conclusively deemed to be without knowledge of or any obligation to provide any particular volume or flow of water to any customer for the purpose of providing fire protection to the customer. The Company shall not be bound by any statement of any officer, employee, manager, or agent with respect to the availability of any volume or flow of water to any customer for fire protection purposes.
- (c) The Company shall have no obligation to provide water for fire protection to any customer solely by virtue of its authority to provide public water utility service under the certificate(s) of convenience and necessity granted to it by the Missouri Public Service Commission.
- (d) Where the Company has agreed to provide a particular volume or flow of water to one or more customers for fire protection purposes, such agreement shall be on a "best efforts" basis only, and the Company shall have no liability or obligation to such customers for any damage resulting from the failure of the water so supplied to prevent damage by fire to the customers' property.
- (e) Where water is used for fire protection purposes, the Company shall not be liable for any water damaged caused by the use of such water for fire protection purposes, or as a result of the failure of any fire protection device.
- (f) A Customer who requests the availability of a particular volume or flow of water for fire protection purposes shall pay the entire cost to the Company of all labor and materials required, including wells, storage tanks, valves, fire hydrants, booster stations, storage facilities, reconstruction of existing mains (if necessary), and the direct costs associated with supervision, engineering, permits, and bookkeeping. Applicable income tax cost will be added to this estimate calculated at the maximum

- \* Indicates new rate or text
- + Indicates change

Date of Issue \_\_\_\_\_  
Month Day Year

Date Effective \_\_\_\_\_  
Month Day Year

Issued By: Debra J. Williams, Manager  
Name and Title of Issuing Officer

P.O. Box 650, Sunrise Beach, MO 65079  
Company Address

Environmental Utilities, LLC  
Name of Issuing Company

For: Certificated Water Service Areas in Camden County  
Certificated Service Area

**Rules and Regulations Governing**  
**the Rendering of Water Service**

rate.

(g)

- \* Indicates new rate or text
- + Indicates change

Date of Issue \_\_\_\_\_  
Month Day Year

Date Effective \_\_\_\_\_  
Month Day Year

Issued By: Debra J. Williams, Manager  
Name and Title of Issuing Officer

P.O. Box 650, Sunrise Beach, MO 65079  
Company Address