Big River Telephone Co., LLC

PSC Mo. Tariff No. 2

First Revised Title Page

No supplement to this schedule will be issued except for the purpose of canceling this schedule.

Missouri Public

REC'D SEP 04 2001

Service Commission

Schedule of Rates, Rules and Regulations Governing Interexchange Telecommunication Service Provided in the State of Missouri

#### **OFFERED BY**

Big River Telephone Co., LLC 24 S. Minnesota Cape Girardeau, Missouri 630272 573-651-5298 1-800-747-9434

Applying generally to provision of service in exchanges within the Company's certificated area in the State of Missouri

BIG RIVER TELEPHONE CO., LLC, AS A COMPANY AND ITS SERVICES HAVE BEEN CLASSIFIED AS COMPETITIVE UNDER THE REVISED STATUTES OF MISSOURI

CANCELLED

AUG 1 6 2003

By 2rd RS Title
Public Service Commission
MISSOURI

ISSUED: August 31, 2001

EFFECTIVE:

OCT 3 1 2001

Gerard J. Howe, CEO and President Big River Telephone Company, LLC 24 S. Minnesota Cape Girardeau, Missouri 63072

Missouri Public

FILED OCT 31 2001 0 1 - 7 0 0 Service Commission

RECEIVED

NOV 2 1998

MO. FUBLIC SERVICE COMM

### RULES, REGULATIONS, AND SCHEDULE OF RATES AND CHARGES APPLICABLE TO END USER

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

**FURNISHED BY** 

LDD, Inc.

WITHIN THE STATE OF MISSOURI

CANCELLED

OCT 3 1 2000

Public Service Commission

Missouri Public Service Commission 9 8 - 3 3 8 FILED FEB 4 1999

Issued: January 4, 1999

## RECEIVED

<u>T</u> A	ABLE OF CONTENTS	NOA	2	1998	
Description		MO. Public	SEH	VIÚE Ú	UNIN
TABLE OF CONTENTS			• • •	. <b>.</b>	. 1
CHECK SHEET				• • •	. 2
EXPLANATION OF SYMBOLS			<b>.</b>		. 3
APPLICATION OF TARIFF					. 5
1.0 - DEFINITIONS					. 6
2.0 - RULES AND REGULATIO				• • • • • •	. 9
3.0 - SERVICE AREAS				· · · · · ·	50
4.0 - SERVICE CHARGES AND	SURCHARGES			· · · · · ·	66
5.0 - NETWORK SERVICE DES	SCRIPTIONS				69
6.0 - DIRECTORY ASSISTANC	E AND LISTING SERVICES				105
7.0 - MISCELLANEOUS SERVI	ICES				113
9 A DROMOTIONIAL OFFERIN	NGS.				114

CANCELLED

OCT 3 1 2000

Public Service Comunication
MISSOURI

service Commission 98-338 FILFD FEB 4 1999

Issued: January 4, 1999

#### LIST OF WAIVED STATUTES AND REGULATIONS

The Missouri Public Service Commission in its order in Case No. TA -2001-699, waived the following statutes and regulations regarding Big River Telephone Co., LLC and its lo cal services:

#### **Statutes**

392.210.2	-	uniform system of accounts
392.240.1	-	rates-rentals-services & physical connections
392.270	-	valuation of property (ratemaking)
392.280	-	deprecation accounts
392.290	-	issuance of securities
392.300.2	-	acquisition of stock
392.310	-	stock and debt issuance
392.320	-	stock dividend payment
392.330	-	issuance of securities, debts and notes
392.340	-	reorganization(s)

#### **Commission Rules**

4 CSR 240-10.020	-	depreciation fund income
$4 \text{ CSR } 240\text{-}30.010(2)(\text{C})^1$	-	posting of tariffs
4 CSR 240-30.040	-	uniform system of accounts
$4 \text{ CSR } 240\text{-}32.030(4)(C)^2$	-	exchange boundary maps
4 CSR 240-33.030	-	minimum charges
4 CSR 240-35 <sup>3</sup>	-	reporting of bypass and
		customer-specific arrangements

Issued: July 17, 2003

Effective: August 16, 2003

<sup>&</sup>lt;sup>1</sup> New rule number 4 CSR 240-3.545(2)(C)
<sup>2</sup> New rule number 4 CSR 240-3.550(5)(C)

<sup>&</sup>lt;sup>3</sup> Rule repealed

392.210.2 -

#### LIST OF WAIVED STATUTES AND REGULATIONS

The Missouri Public Service Commission in its order in Case No. TA-2001-699, waived the following statutes and regulations regarding Big River Telephone Co., LLC and its interexchange services:

Missouri Public

#### Statutes

RFC'D SEP 04 2001

uniform system of accounts rates-rentals-service & physical connections Service Commission 392.240.1 -392.270 valuation of property (ratemaking) 392.280 depreciation accounts issuance of securities 392.290 acquisition of stock 392,300,2 stock and debt issuance 392.310 -392.320 stock dividend payment 392.340 reorganization(s) issuance of securities, debts and notes 392.330 -

#### **Commission Rules**

4 CSR 240-10.020 depreciation fund income 4 CSR 240-30.010(2)(C) posting of tariffs 4 CSR 240-30.040 uniform system of accounts 4 CSR 240-33.030 minimum charges 4 CSR 240-35 reporting of bypass and customer-specific arrangements

CANCELLED

AUG 1 6 2003 Public Service Commission MISSOURI

Issued: August 31, 2001

Effective

By: Gerard J. Howe, CEO and President Big River Telephone Company, LLC 24 S. Minnesota Cape Girardeau, Missouri 63072

OCT 3 1 2001 Missouri Public

FILED OCT 31 2001

Service Cemmission

SCEIVED

#### **EXPLANATION OF SYMBOLS**

NOV 2 1998

The following symbols shall be used in this tariff for the purpose indicated below:

WO. . JULIU SEHVICE COMM

- (C) To signify changed regulation.
- (D) To signify discontinued rate or regulation.
- (I) To signify increased rate.
- (M) To signify a move in the location of text.
- (N) To signify new rate or regulation.
- (R) To signify reduced rate.
- (S) To signify reissued matter.
- (T) To signify a change in text but no change in rate or regulation.

CANCELLED

OCT 3 1 2000

By STK P & Commission

Missouri Public Service Commission

Issued: January 4, 1999

#### LOCAL SERVICES TARIFF

SECTION 1.0 – DEFINITIONS	
SECTION 2.0 - RULES AND REGULATIONS.	8
2.1 Undertaking of the Company	8
2.2 Prohibited Uses	18
2.3 Obligations of the Customer	19
2.4 Customer Rights and Responsibilities	22
2.5 Customer Equipment and Channels	
2.6 Customer Deposits and Advance Payments	
2.7 Payment Arrangements	
2.8 Taxes and Fees	
2.9 Allowances for Interruptions in Service	
2.10 Cancellation of Service/Termination Liability	
2.11 Customer Liability for Unauthorized Use of the Network	43
2.12 Use of Customer's Service by Others	
2.13 Transfers and Assignments	
2.14 Notices and Communications	
2.14 Notices and Communications  2.15 Directory Listings	
· ·	
2.16 Universal Emergency Telephone Number Service (911, E911)	4/
3.1 Exchange Service Areas	
3.2 Rate Groups	
3.3 Extended Area Service	
SECTION 4.0 - SERVICE CHARGES AND SURCHARGES	
4.1 Service Order and Change Charges	
4.2 Maintenance Visit Charges	67
SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS	
5.1 General	
5.2 Call Timing for Usage Sensitive Services	
5.3 Distance Calculations	
5.4 Rate Periods for Time of Day Sensitive Services	
5.5 Basic Local Exchange Service	73
5.6 Hunting Line Services	79
5.7 Extended Area Service	80
5.8 Optional Metropolitan Calling Area (MCA) Service	
5.9 Missouri Portion of other State Exchanges	
5.10 Residence and Business PBX Trunk Service	
5.11 Direct Inward Dialing (DID) Service	
5.12 Optional Calling Features	
5.13 Message Telecommunications Service	
5.14 Local Operator Assisted Services	97
5.15 Busy Line Verification and Line Interrupt Service	
5.16 Remote Call Forwarding	
5.17 Call Screening Service	
5.18 Residential Savings Package	
5.19 Business Savings Package	
SECTION 6.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES	103.2
6.1 Directory Listings	
6.2 Nonpublished Service	
6.3 Nonlisted Service	
6.4 Directory Assistance Services	108

Issued: October 14, 2003 Effective: November 13, 2003



Issued By: Kevin B. Cantwell, President Big River Telephone Company, LLC

## BIG RIVER TELEPHONE COMPANY, LLC

P.S.C. Mo. Tariff No. 2
Second Revised Page 3
Cancelling First Revised Page 3
Missouri Public
Service Commission

LOCAL SERVICES TARIFF	
SECTION 1.0 – DEFINITIONS	RFC'D JUL 1 7 2003
SECTION 2.0 - RULES AND REGULATIONS	8
2.1 Undertaking of the Company	.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
2.2 Prohibited Uses	
2.3 Obligations of the Customer	19
2.4 Customer Rights and Responsibilities	22
2.5 Customer Equipment and Channels	25
2.6 Customer Deposits and Advance Payments	
2.7 Payment Arrangements	
2.8 Taxes and Fees	
2.9 Allowances for Interruptions in Service	
2.10 Cancellation of Service/Termination Liability	
2.11 Customer Liability for Unauthorized Use of the Network	
2.12 Use of Customer's Service by Others	
2.13 Transfers and Assignments	
2.14 Notices and Communications	45
2.15 Directory Listings	
2.16 Universal Emergency Telephone Number Service (911, E911)	47
SECTION 3.0 - SERVICE AREAS	
3.1 Exchange Service Areas	40
3.2 Rate Groups	
3.3 Extended Area Service	54
SECTION 4.0 - SERVICE CHARGES AND SURCHARGES	45
4.1 Service Order and Change Charges	
4.2 Maintenance Visit Charges	/ 0
5.1 General	
5.2 Call Timing for Usage Sensitive Services	00
5.3 Distance Calculations	71
5.4 Rate Periods for Time of Day Sensitive Services	
5.5 Pagia Lacal Evaluates Compas	73
5.5 Basic Local Exchange Service	
5.6 Hunting Line Services	
5.7 Extended Area Service	00 00
5.8 Optional Metropolitan Calling Area (MCA) Service	**************************************
5.9 Missouri Portion of other State Exchanges	
5.10 Residence and Business PBX Trunk Service.  5.11 Direct Inward Dialing (DID) Service.  5.12 Optional Calling Features  5.13 Message Telecommunications Service.  5.14 Local Operator Assisted Services.  5.15 Busy Line Verification and Line Intercent Service.	<b>32</b> 003 <sup>84</sup>
5.11 Direct inward Dialing (DID) Service	86
5.12 Optional Calling Features	8/
5.13 Message Telecommunications Service	Commission96
5.14 Local Operator Assisted Services	<b>UR</b> 19/
5.15 Busy Line verification and Line interrupt Service	
5.16 Remote Call Forwarding	
5.17 Call Screening Service	
5.18 Residential Savings Package	
SECTION 6.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES	
6.1 Directory Listings	
6.2 Nonpublished Service	
6.3 Nonlisted Service	
6.4 Directory Assistance Services	108

Issued: July 17, 2003

Effective: August 16, 2003

Issued By:
Kevin B. Cantwell, President
Big River Telephone Company, LLC



FILED AUG 16 2003

### Missouri Public

LOCAL SERVICE	ES TARIFF
SECTION 1.0 – DEFINITIONS. SECTION 2.0 - RULES AND REGULATIONS.	5
SECTION 2.0 - RULES AND REGULATIONS	RECTONOV 1.4 2002 8
2.1 Undertaking of the Company	8
2.2 Prohibited Uses	
2.2 Prohibited Uses	Service Commission9
2.4 Customer Rights and Responsibilities	
2.5 Customer Equipment and Channels	
2.C.Contomor Pinniska and A.L. and B.	

2.1 Undertaking of the Company	ð
2.2 Prohibited Uses	18
2.2 Prohibited Uses 2.3 Obligations of the Customer Service Commission	On9
2.4 Customer Rights and Responsibilities	22
2.5 Customer Equipment and Channels	25
2.6 Customer Deposits and Advance Payments	
2.7 Payment Arrangements	
2.8 Taxes and Fees	27
2.9 Allowances for Interruptions in Service.	20
2.10 Cancellation of Service/Termination Liability	
2.10 Cancertain of Service Termination Liability 2.11 Customer Liability for Unauthorized Use of the Network	42
2.11 Customer Liability for Unaumorized Use of the Network	43
2.12 Use of Customer's Service by Others	
2.13 Transfers and Assignments	44
2.14 Notices and Communications	
2.15 Directory Listings	46
2.16 Universal Emergency Telephone Number Service (911, E911)	
SECTION 3.0 - SERVICE AREAS	49
3.1 Exchange Service Areas	
3.2 Rate Groups	
3.3 Extended Area Service	
SECTION 4.0 - SERVICE CHARGES AND SURCHARGES	65
4.1 Service Order and Change Charges	
4.2 Maintenance Visit Charges	67
SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS	68
5.1 General	
5.2 Call Timing for Usage Sensitive Services	70
5.3 Distance Calculations	71
5.4 Rate Periods for Time of Day Sensitive Services	72
5.5 Basic Local Exchange Service	
5.6 Hunting Line Services	
C. C. Tout and A. A. A. C. Complete	00
5.8 Ontional Metropolitan Calling Area (MCA) Service	80
5.0 Missouri Portion of other State Evolunger	82
5.10 Decidence and Dusiness DDV Trunk Service	84
5.7 Extended Area Service 5.8 Optional Metropolitan Calling Area (MCA) Service	94
5.11 Direct illward Dialing (DID) Service	00
5.12 Optional Calling readures	01
5.13 Message 1 elecommunications Service.	90
5.14 Local Operator Assisted Services	97
5.15 Busy Line Verification and Line Interrupt Service	101
5.16 Remote Call Forwarding	102
3.1 / Call Del calling Del vice	
SECTION 6.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES	
6.1 Directory Listings	104
6.2 Nonpublished Service Missouri Public 6.3 Nonlisted Service Sorvice	106
6.3 Nonlisted Service IVISSOUTH FUBIC	107
6.4 Directory Assistance Services	108

FILED DEC 1 4 2002

Issued: November 14, 2002

Effective: December 14, 2002

### LIST OF WAIVED STATUTES AND REGULATIONS

NOV 2 1998

#### STATEMENT OF COMPETITIVE CARRIER STATUS

... SERVICE COMM

LDD is classified as a competitive telecommunications company in the state of Missouri for which the following statutory and regulatory requirements are waived.

#### Statutes

Section 392.210.2 - Uniform System of Accounts Section 392.270 - Property valuation Section 392.280 - Depreciation rates Section 392.290 - Issuance of securities Section 392.300.2 - Stock ownership and sale Section 392.310 - Issuance of stocks and bonds - Stock dividends Section 392.320 Section 392.330 - Issuance of securities, debt and notes Section 392.340 - Reorganization

#### Commission Rules

4 CSR 240-10.020 - Depreciation fund income
4 CSR 240-30.040 - Uniform System of Accounts
4 CSR 240-35 - Specific arrangements

## CANCELLED

DEC 1 4 2002

Public Service Commission

Service Commission 98 - 338

FILED FEB 👍 1999

Issued: January 4, 1999 Effective: February 4, 1999

### BIG RIVER TELEPHONE COMPANY, LLC

### P.S.C. Mo. Tariff No. 2 Original Page 3.1

SECTION 7.0 - MISCELLANEOUS SERVICES	112
7.1 Carrier Presubscription	112
SECTION 8.0 - PROMOTIONAL OFFERINGS	113
8.1 Special Promotions	113
8.2 Discounts	
SECTION 9.0 _ INTRASTATE ACCESS SERVICE	114

Issued: November 14, 2002 Effective: December 14, 2002

2 1998 NOV

#### APPLICATION OF TARIFF

... JACIO SENVICE COMM

This tariff sets forth the service offerings, rates, terms and conditions applicable to the local exchange, exchange access, and intrastate toll communications services within the state of Missouri.

Missouri Public Service Commission

Effective: February 4, 1999

Issued: January 4, 1999

Cancelled By:

TORIVED

#### **SECTION 1.0 - DEFINITIONS**

NOV 2 1998

For the purpose of this tariff, the following definitions will apply:

# SERVICE COMM

Advance Payment: Part or all of a payment required before the start of service.

<u>Automatic Number Identification ("ANI")</u>: Allows the automatic transmission of a caller's billing account telephone number to a local exchange company, interexchange carrier or a third party Customer. The primary purpose of ANI is to allow for billing of toll calls.

<u>Collocation</u>: An arrangement whereby the Company's switching equipment is located in a local exchange Company's central office.

Company or Carrier: Refers to LDD, Inc., issuer of this tariff.

<u>Customer or Customer</u>: The person, firm or corporation which orders service and is responsible for the payment of charges and compliance with the Company's regulations.

Deposit: Refers to a cash or equivalent of cash security held as a guarantee for payment of the charges.

<u>DID Trunk</u>: A form of local switched access that provides the ability for an outside party to call an internal extension directly without the intervention of the Company operator.

<u>Direct Inward Dial (or "DID")</u>: A service attribute that routes incoming calls directly to stations, by-passing a central answering point.

<u>Direct Outward Dial (or "DOD")</u>: A service attribute that allows individual station users to access and dial outside numbers directly.

<u>End Office</u>: With respect to each NPA-NXX code prefix assigned to the Company, the location of the Company's "end office" for purposes of this tariff shall be the point of interconnection associated with that NPA-NXX code in the Local Exchange Routing Guide ("LERG"), issued by Bellcore.

Exchange Telephone Company or Telephone Company: Denotes any individual, partnership, association, joint-stock company, trust, or corporation authorized by the appropriate regulatory bodies to engage in providing public switched communication service throughout an exchange area, and between exchange areas within the LATA.

# CANCELLED

DEC 1 4 2002

Public Service Commission

Missouri Public Service Commission

98-338 FILFD FFR 4 1999

Issued: January 4, 1999

Effective: February 4, 1999

By:

NOV 2 1998

### SECTION 1.0 - DEFINITIONS, (CONT'D.)

Hearing Impaired: Those persons with communication impairments, including those hearing impaired; HEAGE COMM deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.

Hunting: Routes a call to an idle station line in a prearranged group when the called station line is busy. IXC or Interexchange Carrier: A long distance telecommunications services provider.

<u>LATA</u>: A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

LDD: LDD, Inc., the issuer of this tariff.

Monthly Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

<u>Multiline</u>: An individual flat rate exchange service furnished by means of two or more exchange lines terminating in apparatus which facilities pick-up by associated stations. Multiline rates do not apply where the PBX trunk rate applies or to Centrex Service.

Nonrecurring Charge ("NRC"): The initial charge, usually assessed on a one-time basis, to initiate and establish service.

NPA: Numbering plan area or area code.

PBX: Private Branch Exchange

Point of Presence ("POP"): Point of Presence

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment which continue for the agreed upon duration of the service.

SWBT: Refers to Southwestern Bell Telephone Company.

Service Commission

FILED FEB \$ 18993338

Effective: February 4, 1999

Issued: January 4, 1999

Cancelled By: June 23, 2007 Missouri Public Service Commission

NOV 2 1998

#### SECTION 1.0 - DEFINITIONS, (CONT'D.)

Service Commencement Date. The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

<u>Service Order</u>: The written request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Shared: A facility or equipment system or subsystem that can be used simultaneously by several Customers.

<u>Toll Free:</u> A term used to describe the service formerly known as 800 Service. Toll Free Service provides incoming service utilizing 800, 888 and other 8XX numbers.

<u>Two Way</u>: A service attribute that includes outward dial capabilities for outbound calls and can also be used to carry inbound calls to a central point for further processing.

Usage Based Charges: Charges for minutes or messages traversing over local exchange facilities.

<u>User or End User</u>: A Customer, Joint User, or any other person authorized by a Customer to use service provided under this tariff.

CANCELLED

DEC 1 4 2002

Public Service Commission

Missouri Public Service Commission

FILED FEB \$ 9993 3 8

Issued: January 4, 1999

Effective: February 4, 1999

By: Edw

# SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.) NOV 2 1998

### 2.4 Customer Rights and Responsibilities, (Cont'd.)

MU. . JULIU SEHVICE COMM

### 2.4.3 Disconnection of Suspension of Telephone Service

Your telephone service is subject to disconnection or suspension for any of the reasons listed below. If service is disconnected, a new telephone number will be assigned and you will be required to pay installation charges again. If service is suspended, your telephone number is reserved for ten (10) days and you will not be charged installation charges again.

- .1 Nonpayment of an undisputed delinquent account. Your service will not be discontinued for nonpayment of a delinquent charge until five (5) days after a charge has become delinquent. Additionally, LDD will make reasonable efforts to contact you at least 24 hours in advance prior to disconnecting your service.
- .2 Unauthorized use of telephone utility equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
- .3 Refusal after reasonable notice to permit inspection, maintenance, or replacement of telephone utility equipment.
- .4 Misrepresentation of the identity in obtaining telephone utility service.

#### 2.4.4 Procedures for Handling Inquiries and Complaints

Telephone inquiries may be directed to LDD at 800-550-9363. Written inquiries may be directed to LDD, Inc. 24 South Minnesota, Cape Girardeau, Missouri 63702.

Service Commission 98-338 FILED FEB 4 1999

Issued: January 4, 1999 Effective: February 4, 1999



## PECEIVED

#### SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

NOV 2 1998

### 2.4 Customer Rights and Responsibilities, (Cont'd.)

MO. . JULIU SERVICE COMM

#### 2.4.5 Filing a Complaint with the Missouri Public Service Commission

If LDD cannot resolve your complaint, you may call the Missouri Public Service Commission, located at 301 West High Street, Room 530, Jefferson City, Missouri 65101, or toll free at 800-392-4211, to file an informal complaint.

If your complaint cannot be resolved informally you may file a formal complaint in writing with the Missouri Public Service Commission at their mailing address: PO Box 360, Jefferson City, Missouri 65102.

Also, the Missouri Office of the Public Counsel, representing the public before the Public Service Commission has an office at 301 West High Street, 2<sup>nd</sup> Floor, Jefferson City, Missouri 65101. The Public Counsel's telephone number is (573) 751-4857.

Miccourt Public 98-338 FILED FEB 41999

Issued: January 4, 1999



## BECEIVED

# SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.) NOV 2 1998

2.7 Payment Arrangements, (Cont'd.)

MO. PUBLIC SERVICE CUMM

- 2.7.2 Billing and Collection of Charges General, (Cont'd.)
  - .5 If any portion of the payment is not received by the Company within 30 days of receipt of the bill, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment, then a late payment charge of 1.5% per month shall be due to the Company. A late payment charge is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late payment charges are to be applied without discrimination.
  - .6 The Customer should notify the Company of any disputed items on an invoice within thirty (30) days of receipt of the invoice. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Missouri Public Service Commission in accordance with the Commission's rules of procedure. The address of the Commission is as follows:

Missouri Public Service Commission 730 Schenkel Avenue Frankfort, KY 40602

.7 If service is disconnected by the Company and later re-installed, re-installation of service will be subject to all applicable installation charges. If service is suspended by the Company and later restored, restoration of service will be subject to the rates in Section 4.1 of this tariff.

> Missouri Public Service Commission 8 FILFD FEB 4 1999

Effective: February 4, 1999

Issued: January 4, 1999

# SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

2 1998 NOV

#### 2.7 Payment Arrangements, (Cont'd.)

NO. PULLU SERVICE CUMM

#### 2.7.3 Billing and Collection of Charges - Residential, (Cont'd.)

.4 When a residential Customer is unable to pay a charge in full when due, the Company shall permit the Customer to enter into an initial settlement agreement under which the charge may be paid as mutually agreed to both the Customer and the Company. A copy of the settlement agreement shall be delivered or mailed to the Customer upon request by the Customer.

#### 2.7.4 Discontinuance of Service for Cause

The Company may discontinue service for the following reasons provided in this Section. Customers will be provided five (5) days written notice prior to discontinuance unless otherwise indicated. The Company will make reasonable efforts to contact the Customer at least twenty-four (24) hours in advance prior to disconnecting telephone service.

Upon the Company's discontinuance of service to the Customer, the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable.

- .1 Upon nonpayment of any amounts owing to the Company, the Company may discontinue or suspend service without incurring any liability. No basic residential service shall be disconnected for nonpayment until at least 21 days from the date of the bill and only following proper written notification.
- .2 Upon violation of any of the other material terms or conditions for furnishing service the Company may, discontinue or suspend service without incurring any liability if such violation continues during that period.
- .3 Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
- .4 Upon any governmental prohibition or governmental required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability.

Issued: January 4, 1999

Effective: Chebruary 411899 Service Commission

FILEDEEB

-338 98

## SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

NOV 2 1998

2.7 Payment Arrangements, (Cont'd.)

MO. PUDLIC SERVICE CUMM

#### 2.7.4 Discontinuance of Service for Cause, (Cont'd.)

- .5 Without notice in the event of fraudulent use of the Company's network. The Customer will be liable for all related costs. The Customer will also be responsible for payment of any reconnection charges. The Company will provide written notice of cause within 24 hours.
- .6 Without notice in the event of Customer use of equipment or services in such a manner as to adversely affect the Company's service to others.
- .7 Without notice in the event of tampering with the equipment or services furnished by the Company.
- .8 The Customer is responsible for providing adequate access lines to enable the Company to terminate all toll-free service calls to the Customer's telephone equipment. Should the Customer have insufficient access lines on which to terminate toll free service calls, the Company reserves the right to request the Customer to add additional lines for call terminations. If, after ninety (90) days, the Customer has not made the requested change, the Company, without incurring any liability, reserves the right to terminate the Customer's Toll Free Service, with thirty (30) days written notice.

#### 2.7.5 Discontinuance of Residential Service

- .1 Residential Service may be discontinued for any of the following reasons:
  - A) nonpayment of an undisputed delinquent charge;
  - unauthorized use of telephone utility equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment;
  - failure to substantially comply with terms of a settlement agreement;
  - refusal after reasonable notice to permit inspection, maintenance or replacement of telephone utility equipment;
  - material misrepresentation of identity in obtaining telephone utility service;
  - F) as approved by federal law.

Missouri Public Service Commission 98-338 FLED FEB 4 1999

Issued: January 4, 1999 Effective: February 4, 1999



## SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.) NOV 2 1998

### 2.7 Payment Arrangements, (Cont'd.)

NO. . LELIO SENVIUE COMM

### 2.7.5 Discontinuance of Residential Service, (Cont'd.)

- .2 Residential service may not be discontinued for failure to pay charges not subject to the Missouri Public Service Commission's jurisdiction unless specifically authorized in this tariff and approved by the Commission.
- 3 Residential service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Service shall not be discontinued on a day when the offices of the Company are not available to facilitate reconnection of service or on a day immediately preceding such day.
- .4 Residential Customers shall have a minimum of 21 days from the rendition of a bill to pay the charges stated.
- .5 Residential service shall not be discontinued unless written notice by first-class mail is sent or delivered to the Customer at least five (5) days prior to the date of the proposed discontinuance.
- .6 At least twenty-four (24) hours preceding a discontinuance, the Company shall make reasonable efforts to contact the Customer to advise them of the proposed discontinuance and what steps must be taken to avoid it.
- .7 The company Notices of Discontinuance shall contain the following information:
  - A) the name, address and the telephone number of the Customer;
  - a statement of the reason for the proposed discontinuance and the cost (to the Customer);
  - the date after which service will be discontinued unless appropriate action is taken;
  - D) how a Customer may avoid the discontinuance;
  - the Customer's right to enter into a settlement agreement in the claim is for a charge not in dispute and the Customer is unable to pay the charge in full;
  - F) the telephone number where the Customer may make an inquiry;
  - a statement that this notice will not be effective if the charges involved are part of an unresolved dispute;
  - H) a statement of the exception for medical emergency as follows.

Missouri Public Service Commission 98-331

FILED FEB 4 1999

Issued: January 4, 1999 Effective: February 4, 1999

### PECEIVED

## SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.) NOV

2.7 Payment Arrangements, (Cont'd.)

MU. I UDLIC SERVICE CUMM

Discontinuance of Residential Service, (Cont'd.)

.8 Residential Medical Emergency: The Company will postpone a discontinuance for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the service is provided and where such a person is under the care of a physician. Any person who alleges such an emergency shall, if requested, provide the Company with reasonable evidence of such necessity.

Missouri Public

FILED FEB

Effective: February 4, 1999

Issued: January 4, 1999

NOV 2 1998

#### SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

SERVICE COMM

#### 2.15 Directory Listings

- 2.15.1 The Company does not publish a directory of Customer listings. The Company, however, does arrange for the Customer's main billing number to be placed in the directory or directories of the dominant local exchange carrier.
- 2.15.2 The rates and regulations specified herein for directory listings apply only to the alphabetical section of the directory. Listings are intended solely for the purpose of identifying a Customer's telephone number and as an aid to the use of telephone service.
- 2.15.3 The listings of Customers, either without charge or at the rate specified within this tariff for other listings are arranged alphabetically and are not intended for special prominence of arrangement. In accepting listings as requested by Customers or prospective Customers, the Company will not be a party to controversies between Customers as a result of the publication of such listings in the directories.
- 2.15.4 Listings must conform to the Company's specifications with respect to the directories. The Company reserves the right to reject listings when, in its sole judgement, such listings would violate the integrity of company records and the directories, confuse individuals using the directory, or when the Customer cannot provide satisfactory evidence that he is authorized to do business as requested.
- 2.15.5 The Company reserves the right to limit the length of any listing to one line in the directory by use of abbreviations when, in its sole judgement, the clearness of the listing and the identification of the Customer is not impaired.
- 2.15.6 Generally, the listed address is the location of the Customer's place of business or residence.
- 2.15.7 Generally, a business listing consists of a name or dual name, a designation descriptive of the Customer's business if not self-explanatory, the address, and the business telephone number. The main listing is ordinarily the name of the individual, firm or corporation which contracts for the service or the name under which a business is regularly conducted.
- 2.15.8 Liability of the Company due to directory errors and omissions is as specified in Section 2.1 of this tariff.

Missouri Public Service Commission 98-338 FILED FEB 41999

Issued: January 4, 1999 Effective: February 4, 1999



#### **SECTION 3.0 – SERVICE AREAS**

#### 3.1 Exchange Service Areas

Local exchange services are provided, subject to availability of facilities and equipment, in areas currently served by the following Incumbent LECs: (1) Southwestern Bell Telephone, L.P. d/b/a AT&T Missouri and (2) BPS Telephone Company, Inc.

C A

#### 3.2 Rate Groups

Charges for local services provided by the Company in certain areas may be based, in part, on the Rate Group associated with the Customers End Office. The Rate Group is determined by the total access lines and PBX trunks in the local calling area which can be reached from each End Office.

In the event that an Incumbent LEC or the Missouri Public Service Commission reclassifies an exchange or End Office from one Rate Group to another, the reclassification will also apply to Big River Customers who purchase services under this tariff. Local calling areas and Rate Group assignments are equivalent to those areas and groups specified in SWBT P.S.C. Tariff Mo. No. 17 and Tariff No. 24.

#### 3.2.1 Exchanges by Rate Group

#### .1 Rate Group A

Adrian Brookfield Essex Advance Campbell Eureka Cardwell Agency **Farley** Altenburg-Frohna Carl Junction **Fayette** Antonia Carrollton Fisk Archie Caruthersville Frankford Center Freeburg Argyle Armstrong Chaffee Gideon Ash Grove Charleston Glasgow Beaufort Clarksville Grain Valley Bell City Clever **Gray Summit** Benton Climax Springs Greenwood Bernie Deering Hayti **Billings** DeKalb Herculaneum-Pevely Bismarck Delat Higbee Bloomfield Downing Hillsboro Bloomsdale East Prairie Holcomb Bonne Terre Edina Hornersville

Issued: May 24, 2007 Effective: June 23, 2007

Elsberry

**CANCELLED** 

December 3, 2009

Missouri Public Service Commission

TT-2010-0141; YL-2010-0326

Boonville

**Bowling Green** 

Issued By: Kevin B. Cantwell, President Big River Telephone Company, LLC



A

Jasper

### RECEIVED

#### **SECTION 3.0 - SERVICE AREAS**

NOV 2 1998

### 3.1 Exchange Service Areas

MO. Public SERVICE CUMM

Local exchange services are provided, subject to availability of facilities and equipment, in areas currently served by the following Incumbent LECs: (1) SWBT Telecommunications, Inc.

#### 3.2 Rate Groups

Charges for local services provided by the Company in certain areas may be based, in part, on the Rate Group associated with the Customers End Office. The Rate Group is determined by the total access lines and PBX trunks in the local calling area which can be reached from each End Office.

In the event that an Incumbent LEC or the Missouri Public Service Commission reclassifies an exchange or End Office from one Rate Group to another, the reclassification will also apply to LDD Customers who purchase services under this tariff. Local calling areas and Rate Group assignments are equivalent to those areas and groups specified in SWBT P.S.C. Tariff Mo.-No. 17 and Tariff No. - 24.

#### 3.2.1 Exchanges by Rate Group

### .1 Rate Group A

Adrian	Brookfield	Essex
Advance	Campbell	Eureka
Agency	Cardwell	Farley
Altenburg-Frohna	Carl Junction	Fayette
Antonia	Carrollton	Fisk
Archie	Caruthersville	Frankford
Argyle	Center	Freeburg
Armstrong	Chaffee	Gideon
Ash Grove	Charleston	Glasgow
Beaufort	Clarksville	Grain Valley
Bell City	Clever	Gray Summit
Benton	Climax Springs	Greenwood
Billings	Deering	Hayti
Bismarck	DeKalb	Herculaneum-Pevely
Bloomfield	Delat	Highee Minnouri Public
Bloomsdale	Downing	Hillsboro 98 9 8
Bonne Terre	East Prairie	Holcomb SILDFEB & 1999
Boonville	Edina	Hornersville

Issued: January 4, 1999



LDD, Inc. 24 South Minnesota Cape Girardeau, Missouri 63702

Missouri Tariff No. 2

2 1998 NOV

#### SECTION 3.0 - SERVICE AREAS, (CONT'D.)

#### 3.2 Rate Groups, (Cont'd.)

# MG. PUBLIC SEHVICE COMM

### Exchanges by Rate Group, (Cont'd.)

#### .1 Rate Group A, (Cont'd.)

**Knob Noster** New Franklin St. Marys Lamar New Madrid San Antonio LaMonte Oak Ridge Scott City Lancaster Old Appleton Senath Leadwood Oran Slater Lilbourne Patton Smithville Linn Paynesville Stanberry Lockwood Pierce City Trenton Louisiana Tuscumbia Pocohontas-New Wells Macks Creek Portage Des Sioux Versailles Malden Portageville Vienna Marble Hill Puxico Walnut Grove Marceline Oulin Wardell Marionville Richmond Ware Richwoods Marston Wellsville Meta Risco Westphalia Montgomery City Rushville Wyatt Morehouse Ste Genevieve

Missouri Public Service Commission

Effective: February 4, 1999 Issued: January 4, 1999

### RECEIVED

#### SECTION 3.0 - SERVICE AREAS, (CONT'D.)

2 1998

#### 3.3 **Extended Area Service**

MO. PUBLIC SERVICE COMM

Extended Area Service is an arrangement whereby Customers in one exchange or zone can call Customers in contiguous exchanges. There is an extended area service additive that applies, per exchange or zone, in additional to the applicable local exchange rates.

*		Additive		Exchange Area Included in Extended
	Exchange	Residence	Business	Area Service Calling Scope
	Adrian	\$0.65	\$1.65	Archie
	Advance	\$0.40	\$1.05	Bell City
	Agency	\$3.65	\$9.15	St. Joseph
	Altenburg-Frohna	\$1.10	\$2.80	Pocahontas-New Wells
	Antonia-Local only	\$2.20	\$5.55	Cedar Hill, Herculaneum-Pevely, High Ridge, Hillsboro, Imperial and Maxville
	Antonia-Metropolitan Calling Area-4	\$2.20	\$5.55	Cedar Hill-Local only, Hillsboro-Local only
	Archie-Local Only	\$1.25	\$3.15	Adrian
	Archie-Metropolitan Calling Area-5	\$1.25	\$3.15	Adrian
	Armstrong	\$3.65	\$9.15	Fayette, Glasgow
	Bell City	\$1.20	\$3.05	Advance, Oran
	Benton	\$1.95	\$4.90	Chaffee, Oran, and Scott City
	Billings-Local only	\$1.00	\$2.55	Clever and Republic
	Billings Metropolitan Calling Area-2	\$1.00	\$2.55	Clever-Local only Missouri Public Service Commission
				FILED FEB 948199

Effective: February 4, 1999

Issued: January 4, 1999

### SECTION 3.0 - SERVICE AREAS, (CONT'D.)

NOV 2 1998

### 3.3 Extended Area Service, (Cont'd.)

No. 1 JULIU SERVICE COMM

7 (	Additive		Exchange Area Included in Extended
Exchange .	Residence	Business	Area Service Calling Scope
Bismarck	\$0.70	\$1.80	Flat River, Leadwood
Bloomfield	\$1.55	\$3.90	Dexter, Essex
Bloomsdale	\$0.90	\$2.30	Ste. Genevieve
Bonne Terre	\$0.80	\$2.05	Flat River, Leadwood
Boonville	\$0.15	\$0.40	New Franklin
Camdenton	\$1.05	\$2.65	Gravois Mills, Lake Ozark-Osage Beach
Cape Girardeau	\$0.40	\$1.05	Jackson, Scott City, McClure, Illinois (1)
Cardwell	\$1.95	\$4.90	Hornersville, Senath
Carl Junction	\$2.00	\$5.05	Joplin, Webb City
Caruthersville	\$1.40	\$3.55	Deering, Hayti
Cedar Hill-Local only	\$1.00	\$2.55	Antonia, High Ridge, Hillsboro and Ware
Cedar Hill- Metropolitan Calling Area-5	\$1.00	\$2.55	Hillsboro-Local only, Ware-Local only
Chaffee	\$1.45	\$3.65	Benton, Delta, Oran, Scott City

(1) Illinois Bell Telephone Company exchange.

Adiabouri Public 9.8 - 3.3.8 FILED FEB 4.1999

Issued: January 4, 1999

Effective: February 4, 1999

By:

#### SECTION 3.0 - SERVICE AREAS, (CONT'D.)

NOV 2 1998

#### 3.3 Extended Area Service, (Cont'd.)

NIC. I --- SEHVICE COMM

	Additive		Exchange Area Included in Extended	
Exchange	Residence		Area Service Calling Scope	
Fisk	\$2.50	\$6.30	Poplar Bluff	
Flat River	\$1.45	\$3.65	Bismarck, Bonne Terre, Farmington,	
*:			Leadwood	
Gideon	\$1.70	\$4.30	Malden, Risco	
Glasgow	\$0.75	\$1.90	Armstrong, Fayette	
Grain Valley-Local only	n/a	n/a	The Blue Springs zone of the Kansas City Metropolitan Exchange	
Gravois Mill	\$1.00	\$2.55	Camdenton, Lake Ozark-Osage Beach, Versailles	
Gray Summit-Local only	\$1.10	\$2.80	Pacific, Union	
Gray Summit- Metropolitan Calling Area-5	\$1.10	\$2.80	Pacific-Local only, Union	
Greenwood-Local only	\$0.10	\$0.30	The Belton and Lee's Summit zones of the Kansas City Metropolitan Exchange	
Harvester-Local only	\$0.85	\$2.15	Chesterfield, Pond, St. Charles and St. Peters(1)	
Hayti	\$1.95	\$4.90	Caruthersville, Deering, Wardell	
Herculaneum-Pevely- Local only	\$0.85	\$2.15	Antonia, Festus-Crystal City and Imperial	

(1) GTE Midwest, Incorporated Exchange.

Sa Missouri Publican FILED FEB 9 & 1900 3 8

Issued: January 4, 1999



# TENED

#### SECTION 3.0 - SERVICE AREAS, (CONT'D.)

NOV 2 1998

### 3.3 Extended Area Service, (Cont'd.)

week your SERVICE CON
-----------------------

	Additive		Exchange Area Included in Extended	
Exchange Herculaneum-Pevely- Metropolitan Calling Area-4	Residence \$0.85	Business \$2.15	Area Service Calling Scope Festus-Crystal City - Local only	
Higbee	\$2.50	\$6.30	Moberly	
High Ridge-Local only	\$1.00	\$2.55	Antonia, Cedar Hill, Eureka, Fenton, Maxville and Valley Park	
High Ridge- Metropolitan Calling Area-4	\$1.00	\$2.55	Cedar Hill-Local only	
Hillsboro-Local only	\$1.45	\$3.65	Antonia, Cedar Hill, DeSoto, Festus- Crystal City and Ware	
Hillsboro-Metropolitan Calling Area-5	\$1.45	\$3.65	Cedar Hill-Local only, DeSoto-Local only, Festus-Crystal City-Local only, Ware-Local only	
Holcomb	\$2.70	\$6.80	Kennett	
Hornersville	\$1.70	\$4.30	Cardwell and Senath	
Imperial-Local only	\$1.30	\$3.30	Antonia, Herculaneum-Pevely and Maxville, plus the Oakville zone of the St. Louis Metropolitan Exchange	
Imperial-Metropolitan Calling Area-3	\$1.30	\$3.30	Antonia-Local only, Herculaneum- Pevely-Local only	

Missouri Public Service Commission

FILED FEB 4 1999

## SECEINED

### SECTION 3.0 - SERVICE AREAS, (CONT'D.)

NOV 2 1998

### 3.3 Extended Area Service, (Cont'd.)

NO. I COLIO SERVICE COMM

	Additive		Exchange Area Included in Extended	
Exchange Jackson	Residence \$1.25	Business \$3.15	Area Service Calling Scope Cape Girardeau, Oak Ridge, Pocahontas-New Wells, McClure, Illinois (1)	
Joplin	\$0.15	\$0.40	Carl Junction, Webb City	
Kennett	\$0.75	\$1.90	Deering, Holcomb, Senath	
Lake Ozark-Osage Beach	\$1.85	\$4.65	Camdenton, Eldon, Gravois Mills, Tuscumbia	
Leadwood	\$0.60	\$1.55	Bismarck, Bonne Terre, Flat River	
Lilbourn	\$1.75	\$4.40	Marston, New Madrid	
Louisiana	\$0.25	\$0.65	Clarksville	
Malden	\$0.50	\$1.30	Gideon, Risco	
Manchester-Local only	\$0.60	\$1.55	Chesterfield, Eureka, Pond and Valley Park, plus the Creve Coeur and Kirkwood zones of the St. Louis Metropolitan Exchange	
Manchester- Metropolitan Calling Area-3	\$0.60	\$1.55	Eureka-Local only and Pond-Local only	
Marston	\$3.65	\$9.15	Lilbourn, New Madrid and Portageville	

(1) Illinois Bell Telephone Company exchange.

FILED FEB 4 1999

Issued: January 4, 1999



#### SECTION 3.0 - SERVICE AREAS, (CONT'D.)

NOV 2 1998

### 3.3 Extended Area Service, (Cont'd.)

MO. FULLIU SEHVICE COMM

	Additive		Exchange Area Included in Extended
Exchange	Residence	Business	Area Service Calling Scope
Maxville-Local only	\$1.55	\$3.90	Antonia, Fenton, High Ridge and
	ş 38		Imperial, plus the Mehlville, Oakville and Sappington zones of the St. Louis
			Metropolitan Exchange
Maxville-Metropolitan	\$1.59	\$3.90	Antonia-Local only and High Ridge-
Calling Area-3			Local only
Moberly	\$0.20	\$0.55	Higbee
	00.40	61.05	n: - C':
Monett	\$0.40	\$1.05	Pierce City
Montgomery City	\$0.45	\$1.15	Bellflower (1)
Morehouse	\$3.25	\$8.15	Sikeston
Nevada	\$0.25	\$0.65	Milo (2)
New Franklin	\$1.25	\$3.15	Boonville, Fayette
New Madrid	\$1.05	\$2.65	Lilbourn, Marston
			,
Nixa Zone	\$2.50	\$6.30	Clever
Oak Ridge	\$3.65	\$9.15	Jackson, Pocahontas-New Wells
3.00.00	<b>V</b> 5.00	45110	Judicial Teachers The World
Old Appleton	\$3.40	\$8.55	Perryville
Oran	\$1.60	\$4.05	Bell City, Benton, Chaffee, Delta
Oluli	J1.00	Ψ1.05	Dell City, Deliton, Charlee, Delta

(1) Eastern Missouri Telephone Company exchange

(2) GTE Midwest, Incorporated exchange

Missouri Public Service Commission 98-338 FILED FEB 4 1999

Issued: January 4, 1999



#### SECTION 3.0 - SERVICE AREAS, (CONT'D.)

NOV 2 1998

#### 3.3 Extended Area Service, (Cont'd.)

MIC. I JULIU SERVICE COMM

	Additive		<b>Exchange Area Included in Extended</b>
Exchange	Residence	Business	Area Service Calling Scope
Pacific-Local only	\$1.80	\$4.55	Gray Summit, Eureka, Pond
Pacific-Metropolitan Calling Area-5	\$1.80	\$4.55	Gray Summit-Local only
Paynesville	\$3.65	\$9.15	Clarksville, Elsberry
Perryville	\$0.25	\$0.65	Old Appleton, St. Marys, Kaskaskia, Illinois (1)
Pierce City	\$1.45	\$3.65	Monett
Pocahontas-New Wells	\$3.65	\$9.15	Altenburg-Frohna, Jackson, Oak Ridge
Pond-Local only	\$3.35	\$8.40	Chesterfield, Eureka, Harvester, Manchester, Pacific
Pond-Metropolitan Calling Area-4	\$3.35	\$8.40	Pacific-Local only
Poplar Bluff	\$0.30	\$0.80	Fisk, Qulin
Portageville	\$0.60	\$1.55	Marston
Qulin	\$2.25	\$5.65	Poplar Bluff
Republic Zone	\$1.40	\$3.55	Billings, Clever
Risco	\$3.65	\$9.15	Gideon, Malden
Rushville	\$3.30	\$8.30	DeKalb, St. Joseph

(1) Illinois Bell Telephone Company exchange

Service Court Public 98-338 FILED FEB 4 1999

Issued: January 4, 1999



## PECEIVED

### SECTION 3.0 - SERVICE AREAS, (CONT'D.)

2 1998 NOA

#### Extended Area Service, (Cont'd.) 3.3

MO. PUBLIC SERVICE COMM

	Additive		Exchange Area Included in Extended
Exchange	Residence	Business	Area Service Calling Scope
St. Charles-Local only	\$0.30	\$0.80	Harvester
St. Charles- Metropolitan Calling Area-3	\$0.30	\$0.80	Harvester-Local only
Ste, Genevieve	\$0.45	\$1.15	Bloomsdale, St. Marys, Kaskaskia, Illinois (1)
St. Joseph	\$0.25	\$0.65	Agency, DeKalb, Rushville, San Antonio
St. Marys	\$3.65	\$9.15	Perryville, Ste. Genevieve, Kaskaskia, Illinois(1)
San Antonio	\$3.65	\$9.15	St. Joseph
Scott City	\$0.70	\$1.75	Benton, Cape Girardeau, Chaffee, McClure, Illinois (1)
Senath	\$3.20	\$8.05	Cardwell, Hornersville, Kennett
Sikeston	\$0.20	\$0.55	Morehouse
Smithville-Local only	\$0.80	\$2.05	Ferrelview (2), plus the Liberty and Nashua zones of the Kansas City Metropolitan Exchange
Trenton	\$0.65	\$1.65	Brimson (3), Galt (3), Laredo (3), Spickard (3)

(1) Illinois Bell Telephone Company exchange.

United Telephone Company of Missouri exchange (2)

Grand River Mutual Telephone Corporation exchanges (3)

Missouri Public

Issued: January 4, 1999



Missouri Tariff No. 2 Original Page 68

---EINED

#### 2 1998 NOV SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS

#### 5.1 General

MIST. SERVICE COMM

The rates, terms and conditions set forth in the section are applicable where the Company provides specified local exchange services to Customers through resale of SWBT local exchange services. The rates, terms and conditions set forth in this Section are not applicable to the Company's provision of service within the service area of any other incumbent local exchange carrier or where the Company provides service, in whole or in part, over its own facilities (On-Net). The rates, terms and conditions set forth in this Section are available on a retail basis only and will not be provided for resale to any other carrier. All rates set forth in this Section are subject to change and may changed by the Company pursuant to notice requirements established by the Missouri Public Service Commission.

> Missouri Public Service Commission FILED FEB

Issued: January 4, 1999



#### SECTION 5.0 -NETWORK SERVICES DESCRIPTIONS (CONT'D)

#### 5.5 Basic Local Exchange Service

Basic Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Basic Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas. Recurring charges are billed monthly in advance. Usage charges, if applicable are billed in arrears.

Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company. Rates and charges include Touchtone service for each line.

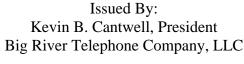
#### 5.5.1 Rate Groups

Exchange rates are divided by Rate Groups. The number of exchange access arrangements included within the primary service area of each exchange or zone determines the Rate Group and rates for each exchange or zone.

-	_
	п
J	u

Rate	Total Exchange Access Arrangements
Group	In Primary Service Area
A	1 - 4,999
В	5,000 - 59,000
C	60,000 - 229,999
D	230,000 - Over

Issued: May 24, 2007 Effective: June 23, 2007



NOV 2 1998

## SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

MC. I SULIU SERVICE COMM

## 5.5 Basic Local Exchange Service

Basic Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Basic Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas.

Recurring charges are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

Rates and charges include Touchtone service for each line.

#### 5.5.1 Rate Groups

Exchange rates are divided by Rate Groups. The number of exchange access arrangements included within the primary service area of each exchange or zone determines the Rate Group and rates for each exchange or zone. The Company adopts the Rate Groups as defined in the Southwestern Bell Telephone Company Local Exchange Tariff P.S.C. Mo.-No. 24.

Total Exchange Access Arrangements			
In Primary Service Area			
1	<del>,</del>	4,999	
5,000	•	59,000	
60,000	-	229,999	
230,000	-	Over	
	In Primary 5 1 5,000 60,000	In Primary Service A  1 -  5,000 -  60,000 -	

service Commission 98-338 FILED FEB 41999

Issued: January 4, 1999 Effective: February 4, 1999



## SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

## 5.5 Basic Local Exchange Service, (Cont'd.)

NOV 2 1998

#### 5.5.6 Rates - Residence Service

MO. . JULIU SEHVICE COMM

<u>Group</u>	Flat Rate	Message Rate(1)
A	\$ 7.17	\$ 5.37
В	\$ 8.64	\$ 6.17
C-Principal	\$ 9.59	
C-Metropolitan Calling Area	\$10.83	
D-Principal	\$10.78	\$ 7.37
D-Metropolitan Calling Area-1	\$11.26	
D-Metropolitan Calling Area-2	\$11.87	

(1) Includes allowance of 20 local messages. Additional local messages are \$.095 each.

Missouri Public Service Commission

FILED FEB 4 1999

Issued: January 4, 1999

Effective: February 4, 1999



PECKED

## SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'INDV 2 1998

#### 5.7 Extended Area Service

MO., JULIU SERVICE COMM

Extended Area Service is an arrangement whereby Customers in one exchange or zone can call Customers in contiguous exchanges. There is an extended area service additive that applies, per exchange or zone, in addition to the applicable local exchange rates.

Extended Area Service Calling Scopes are defined in SWBT Tariff P.S.C. Mo.-No.-24. The Company will apply the same additives to Residential and Business Services as those defined in the SWBT tariff mentioned above.

## 5.8 Optional Metropolitan Calling Area (MCA) Service

Metropolitan Calling Area (MCA) service is available in three distinct areas in Missouri: the St. Louis MCA, the Kansas City MCA and the Springfield MCA, as defined in SWBT Tariff P.S.C. Mo.-No.-24.

This service is an optional service which provides the Customer with an optional local calling which includes the respective Metropolitan Exchange and certain Customers in other exchanges where MCA service is also available.

#### 5.8.1 Application of Rates and Charges

- .1 The MCA monthly rates apply on a per line basis, except for Centrex type services which are billed on a PBX trunk equivalent basis.
- .2 Monthly rates are billed on month in advance.
- .3 Rates apply in addition to all other rates and charges paid by the Customer for other services of the Company.
- .4 The Measured 1-Party MCA option is only available to Customer who also subscribe to Measured 1-Party basic local exchange service.
- .5 Service and Equipment Charges are applicable on a per line basis when a Customer adds or deletes Optional MCA Service.

Missouri Public Service Commission 98-338 FILFD FFB 41999

Issued: January 4, 1999 Effective: February 4, 1999



P.S.C. Mo. Tariff No. 2 First Revised Page 103.1 lling Original Page 103.1

## SECTION 5 - NETWORK SERVICES DESCRIPTIONS, (Cont'd)

#### 5.18 **Residential Savings Package**

FC

#### **5.18.1** General Regulations

FC

Residential Savings Package is a discounted package of the following residential services, commit to a one year term contract, and is applicable when the customer A subscribes to these services as a package:

Cance

- Primary residential phone line.
- Caller ID Service (Calling Name Delivery and Calling Number Delivery).
- Three-way Calling.
- Call Waiting.
- **Call** Forwarding.
- Extended Area Service (where applicable).

A

Metropolitan Calling Area Zone - 3 (where applicable).

Residential Savings Package can also be ordered with Metropolitan Calling Area Zone-4 or Zone-5 plans with special pricing when ordered as a complete package.

A

#### **5.18.2** Rates and Charges

FC

5.18.2.1The following rates apply to every line subscribing to the Residential Savings Package:

FC

	ivionumy	mstan	
	Rate	Charge	
Residential Savings			
Package (per line)	\$28.44	\$15.00	
Residential Savings			
Package with MCA-4	\$32.48	\$15.00	A
Residential Savings			
Package with MCA-5	\$32.48	\$15.00	$\mathbf{A}$
=			

Monthly

FC

Install

5.18.2.2All other charges apply for other services and features ordered in addition to those features included in the Residential Savings Package listed in 5.18.1.

Effective: November 13, 2003 Issued: October 14, 2003

# SECTION 5 - NETWORK SERVICES DESCRIPTIONS, (Cont'd) Service Commission

#### 5.1 Residential Savings Package

#### 5.1.1 **General Regulations**

RFC'D JUL 17 2003

Residential Savings Package is a discounted package of the following residential services, applicable when the customer subscribes to these services as a package:

- Primary residential phone line.
- Caller ID Service (Calling Name Delivery and Calling Number Delivery).
- Three-way Calling.
- Call Waiting.
- Call Forwarding.

#### 5.1.2 **Rates and Charges**

5.1.2.1 The following rates apply to every line subscribing to the Residential Savings Package:

-	Monthly	Install	
	Rate	Charge	
Residential Savings			
Package (per line)	<b>\$</b> 28.44	\$15.00	

5.1.2.2 All other charges apply for other services and features ordered in addition to those features included in the Residential Savings Package listed in 5.1.1.

CANCELLED

Public Service Commission

Issued: July 17, 2003

Issued By: Kevin B. Cantwell, President Big River Telephone Company, LLC

Effective: August 16, 2003

Missouri Public Service Semmission

FILED AUG 16 2003

## **SECTION 7.0 - MISCELLANEOUS SERVICES**

## 7.1 Carrier Presubscription

Customers may presubscribe Big River local access lines to their intrastate, intraLATA and/or interLATA long distance carrier(s) of choice. Following the Customer's initial presubscription of each line, any subsequent change will incur a per line charge.

Per line: \$4.75

Issued: May 24, 2007 Effective: June 23, 2007

CANCELLED
December 3, 2009
Missouri Public
Service Commission
TT-2010-0141; YL-2010-0326

Issued By: Kevin B. Cantwell, President Big River Telephone Company, LLC



Missouri Tariff No. 2 Original Page 112

BEWEINED

#### **SECTION 7.0 - MISCELLANEOUS SERVICES**

NOV 2 1998

## 7.1 Carrier Presubscription

MIU. PUDLIC SERVICE COMING

Customers may presubscribe LDD local access lines to their intrastate, interLATA long distance carrier of choice. Following the Customer's initial presubscription of each line, any subsequent change will incur a per line charge.

Per line:

\$ 4.75

Balles Curl Publican 98-338 FILED FEB 41999

Issued: January 4, 1999

Effective: February 4, 1999

Cancelled By:

June 23, 2007

Missouri Public
Service Commission

Edward Eagleton, President

#### **SECTION 9.0 -INTRASTATE ACCESS SERVICE**

## 9.1 Application of Intrastate Access Service Rates and Regulations

This Section 9.0 contains regulations, rates and charges applicable to the provision of intrastate access service ("Access Services"), provided by Big River Telephone Company, LLC, a competitive provider of residential and commercial telephony services to customers in rate centers where AT&T Missouri, CenturyLink, Chariton Valley Telephone Corporation, or BPS Telephone is the incumbent local exchange carrier.

## 9.2 Rates and Regulations

## 9.2.1 <u>Carrier Common Line Access</u>

Rate Per Minute

Terminating Per Access Minute: \$0.00000000 Originating Per Access Minute: \$0.00419250

## 9.2.2 Local Switching

Rate Per Minute

Terminating Per Access Minute: \$0.000000000 (CR)<sup>1</sup>
Originating Per Access Minute: \$0.00539250

#### **9.2.3** Local Transport

Tandem Switched Facility, Per Access Minute, Per Mile:

Originating:  $0.000003 (CR)^1$  Terminating to a 3<sup>rd</sup> party location:  $0.000003 (CR)^1$  Terminating to Telephone Company's own end office:  $0.000003 (CR)^1$ 

#### **9.2.4** Toll-Free 8XX Data Base Query

Rate Per Query

Per Query: \$0.00281550

1 - Rate changes are in compliance with FCC Ruling 11-161

Issued: July 31, 2018 Effective: September 1, 2018

Seventh Revised Page 114

## Sixth Revised Page 114 SECTION 9.0 –INTRASTATE ACCESS SERVICE

## 9.1 Application of Intrastate Access Service Rates and Regulations

This Section 9.0 contains regulations, rates and charges applicable to the provision of intrastate access service ("Access Services"), provided by Big River Telephone Company, LLC, a competitive provider of residential and commercial telephony services to customers in rate centers where AT&T Missouri, CenturyLink, Chariton Valley Telephone Corporation, or BPS Telephone is the incumbent local exchange carrier.

## 9.2 Rates and Regulations

#### **9.2.1** Carrier Common Line Access

Rate Per Minute

Terminating Per Access Minute: \$0.00000000 Originating Per Access Minute: \$0.00419250

## 9.2.2 Local Switching

Rate Per Minute

Terminating Per Access Minute: \$0.00070000 (CR)<sup>1</sup>
Originating Per Access Minute: \$0.00539250

#### **9.2.3** Local Transport

Tandem Switched Facility, Per Access Minute, Per Mile \$0.0000300

#### **9.2.4** Toll-Free 8XX Data Base Query

Rate Per Query

Per Query: \$0.00281550

1 - Rate changes are in compliance with FCC Ruling 11-161

Issued: May 25, 2016 Effective: July 1, 2016

Fifth Revised Page 114

## **SECTION 9.0 -INTRASTATE ACCESS SERVICE**

## 9.1 Application of Intrastate Access Service Rates and Regulations

This Section 9.0 contains regulations, rates and charges applicable to the provision of intrastate access service ("Access Services"), provided by Big River Telephone Company, LLC, a competitive provider of residential and commercial telephony services to customers in rate centers where AT&T Missouri, CenturyLink, Chariton Valley Telephone Corporation, or BPS Telephone is the incumbent local exchange carrier.

## 9.2 Rates and Regulations

#### **9.2.1** Carrier Common Line Access

Rate Per Minute

Terminating Per Access Minute: \$0.00000000 Originating Per Access Minute: \$0.00419250

## 9.2.2 Local Switching

Rate Per Minute

Terminating Per Access Minute: \$0.00152800 (CR)<sup>1</sup>
Originating Per Access Minute: \$0.00539250

#### **9.2.3** Local Transport

Tandem Switched Facility, Per Access Minute, Per Mile \$0.0000300

#### **9.2.4** Toll-Free 8XX Data Base Query

Rate Per Query

Per Query: \$0.00281550

1 - Rate changes are in compliance with FCC Ruling 11-161

Issued: May 29, 2015 Effective: July 1, 2015

#### **SECTION 9.0 -INTRASTATE ACCESS SERVICE**

## 9.1 Application of Intrastate Access Service Rates and Regulations

This Section 9.0 contains regulations, rates and charges applicable to the provision of intrastate access service ("Access Services"), provided by Big River Telephone Company, LLC, a competitive provider of residential and commercial telephony services to customers in rate centers where AT&T Missouri, CenturyLink, Chariton Valley Telephone Corporation, or BPS Telephone is the incumbent local exchange carrier.

## 9.2 Rates and Regulations

#### **9.2.1** Carrier Common Line Access

Rate Per Minute

Terminating Per Access Minute: \$0.00000000 Originating Per Access Minute: \$0.00419250

## 9.2.2 Local Switching

Rate Per Minute

Terminating Per Access Minute: \$0.00194200 (CR)<sup>1</sup>
Originating Per Access Minute: \$0.00539250

#### **9.2.3** Local Transport

Tandem Switched Facility, Per Access Minute, Per Mile \$0.0000300

#### **9.2.4** Toll-Free 8XX Data Base Query

Rate Per Query

Per Query: \$0.00281550

1 - Rate changes are in compliance with FCC Ruling 11-161

Issued: May 29, 2014 Effective: July 1, 2014

CANCELED
July 1, 2015
Missouri Public
Service Commission
JL-2015-0347

Issued By: Kevin B. Cantwell, President Big River Telephone Company, LLC

FILED
Missouri Public
Service Commission
JL-2014-0513

Third Revised Page 114

## **SECTION 9.0 -INTRASTATE ACCESS SERVICE**

## 9.1 Application of Intrastate Access Service Rates and Regulations

This Section 9.0 contains regulations, rates and charges applicable to the provision of intrastate access service ("Access Services"), provided by Big River Telephone Company, LLC, a competitive provider of residential and commercial telephony services to customers in rate centers where AT&T Missouri, CenturyLink, Chariton Valley Telephone Corporation, or BPS Telephone is the incumbent local exchange carrier.

## 9.2 Rates and Regulations

#### 9.2.1 <u>Carrier Common Line Access</u>

Rate Per Minute

Terminating Per Access Minute: \$0.00000000 (CR)<sup>1</sup>
Originating Per Access Minute: \$0.00419250 <sup>1</sup>

## 9.2.2 Local Switching

Rate Per Minute

Terminating Per Access Minute: \$0.00256300 (CR)<sup>1</sup>
Originating Per Access Minute: \$0.00539250 <sup>1</sup>

#### **9.2.3** Local Transport

Tandem Switched Facility, Per Access Minute, Per Mile \$0.00000300 (CR)<sup>1</sup>

#### **9.2.4** Toll-Free 8XX Data Base Query

Rate Per Query

Per Query: \$0.00281550 1

1 - Rate changes are in compliance with FCC Ruling 11-161

Issued: July 25, 2013 Effective: August 25, 2013

#### **SECTION 9.0 -INTRASTATE ACCESS SERVICE**

#### 9.1 Application of Intrastate Access Service Rates and Regulations

This Section 9.0 contains regulations, rates and charges applicable to the provision of intrastate access service ("Access Services"), provided by Big River Telephone Company, LLC, a competitive provider of residential and commercial telephony services to customers in rate centers where AT&T Missouri, CenturyLink, Chariton Valley Telephone Corporation, or BPS Telephone is the incumbent local exchange carrier.

A A

## 9.2 Rates and Regulations

The Company concurs in the rates, rules and regulations, including all footnotes thereto, applying to and governing Access Service as set forth in the respective tariff of the incumbent telephone company.

 $\mathbf{C}$ 

The Company reserves the right to cancel and make void the above concurrence statements, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its end users.

Issued: November 3, 2009 Effective: December 3, 2009

 $\mathbf{C}$ 

 $\mathbf{C}$ 

#### **SECTION 9.0 -INTRASTATE ACCESS SERVICE**

#### 9.1 Application of Intrastate Access Service Rates and Regulations

This Section 9.0 contains regulations, rates and charges applicable to the provision of intrastate access service ("Access Services"), provided by Big River Telephone Company, LLC, a competitive provider of residential and commercial telephony services to customers in rate centers where Southwestern Bell Telephone Company or BPS Telephone is the incumbent local exchange carrier.

9.2 Rates and Regulations

The Company concurs in the rates, rules and regulations, including all footnotes thereto, applying to and governing Access Service as set forth in the Southwestern Bell Telephone Company Access Service PSC MO Tariff No. 36 – Section 6 (Switched Access) and the BPS Telephone Company Access Tariff No. 2 on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law, for services within SWBT and BPS exchanges, respectively.

The Company reserves the right to cancel and make void the above concurrence statements, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its end users.

Issued: May 24, 2007 Effective: June 23, 2007

CANCELLED
December 3, 2009
Missouri Public
Service Commission
TT-2010-0141; YL-2010-0326

Issued By: Kevin B. Cantwell, President Big River Telephone Company, LLC



N

#### **SECTION 9.0 - INTRASTATE ACCESS SERVICE**

## 9.1 Application of Intrastate Access Service Rates and Regulations

This Section 9.0 contains regulations, rates and charges applicable to the provision of intrastate access service ("Access Services"), provided by Big River Telephone Company, LLC, a competitive provider of residential and commercial telephony services to customers in rate centers where Southwestern Bell Telephone Company is the incumbent local exchange carrier.

#### 9.2 Rates and Regulations

The Company concurs in the rates, rules and regulations, including all footnotes thereto, applying to and governing Access Service as set forth in the Southwestern Bell Telephone Company Access Service PSC MO Tariff No. 36 – Section 6 (Switched Access) on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law.

The Company reserves the right to cancel and make void the above concurrence statements, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its end users.

Issued: November 14, 2002 Effective: December 14, 2002