(N)

### 4.2 Description of Services (Continued)

## Missouri Public Service Commission

#### 4.2.35 Enterprise Connections Service (Continued)

# **RECD JUL 01 2002**

F. Early Termination Charges

If Customer terminates the contract prior to fulfillment of the term selected, an Early Termination Charge (ETC) of 40% of Customer's annual commitment will be billed to Customer for the number of years remaining under Customer-selected commitment.

Customer will not be liable for termination charges for a specified service if a new service of the same type and of equal or greater value is ordered, and the order is received by Camer during the same calendar year in which the original service is discontinued by Customer, provided the expiration date of the contract plan for the new service is on or after the expiration date of the terminated plan.

#### G. Local Access Facilities

Customer may arrange for local access facilities on its own, or may elect to have Carrier coordinate access arrangements. Access facilities arranged by Carrier will be billed to Customer at rates found by referring to Carrier's Federal Rate Schedule 3. Any special construction or non-standard charges assessed by the company supplying the local access will also be the responsibility of Customer.

#### H. Contract Liability Extension

If one of the first two conditions and the second and third provision exist, Carrier and Customer may agree to transition Customer to the next lower annual commitment level:

- If after the ninth month in a one-year contract, Customer is not on schedule to reach their commitment level at the end of the 12 months; or, if after the 11th month in a two or three-year term contract, Customer is not on schedule to reach their commitment level at the end of the first year.
- 2. Customer must meet at least 75% of the original annual commitment level.

(N)

Missouri Public Service Commission

FILED AUG 0 1 2002

Issued: July 1, 2002

Effective: August 1, 2002

by:

(N)

4.2 Description of Services (Continued)

### Missouri Public Service Commission

4.2.35 Enterprise Connections Service (Continued)

**RECD JUL 01 2002** 

- H. Contract Liability Extension (Continued)
  - 3. Customer must have an original annual commitment level no less than \$12,000.

Upon agreement by both Camer and Customer, Customer's rates will be renegotiated based on the new adjusted annual commitment level either before the 12th month anniversary date in a one-year contract or within 45 days after the 12th month anniversary date in a two or three-year term contract. This commitment term and volume will not be renegotiated more than once in any consecutive 18-month period. In conjunction with this re-negotiation, Customer will be assessed five percent on the actual long distance usage billed for the subject year. For example, if Customer's original annual commitment was \$48,000 for a two-year term and Customer's actual long distance usage for the first 12 months is \$38,000, then Customer has the option to adjust the commitment level to \$36,000 for a new two-year term. However, Customer will be billed five percent of the \$38,000, which is \$1,900.

If Customer does not re-negotiate the commitment level, the original contract term remains in-place and the minimum annual revenue commitment stated in E., based on the original contract term, will be assessed.

(N)

Missouri Public Service Commission

FILED AUG 0 1 2002

Issued: July 1, 2002

Effective: August 1, 2002

by:

(C)

#### **SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)**

#### 4.2 **Description of Services (Continued)**

#### **Simple Connections Service** 4.2.36

Effective April 22, 2013, this service is no longer available to new customers. (C) Existing customers will be grandfathered until the expiration of the applicable service term of their contract. During grandfathering, the terms and conditions of such contracts will continue to apply. Customer may make moves, adds, and changes to the service during grandfathering.

#### A. General

Business Customers who generate \$0 - \$5,999 per year in long distance charges can enroll in this service. Service is available for switched voice service only and offers fixed rates for both inbound and 1+ dialed outbound domestic calls. Calls that utilize Carrier's dial-around method are not eligible for Simple Connections. All calling card calls will be rated on a fixed rate per-minute usage basis. This service is an add-on to Carrier's interstate offering found in Federal Rate Schedule 3 and posted to Carrier's website at www.verizon.com/tariffs.

Toll free features are the same as defined in Carrier's Enterprise Connections Service offering and located in Carrier's Federal Rate Schedule 3.

Customer must select a month-to-month, one, two or three-year term plan, and must commit to a minimum revenue amount of up to \$5,999 per year. Eligible commitment revenue consists of Customer's total 1+ domestic usage, international outbound usage, ITFS usage, domestic inbound usage, calling card usage and surcharges, and Monthly Recurring Charges (MRCs). VIN E800 and data usage is excluded.

Rates are found in Section 5.37.

#### B. Conditions/Restrictions

New business Customers and existing business Customers who have met all current contract requirements are eligible for this service. Service must be stand alone voice service. It cannot be combined with data services. Customers using this service will be eligible to participate in the PIC Fee Credit Promotion. No other promotions apply for this service.

Service provided over Wide Area Telephone Service (WATS) lines, payphones, residential lines, and lines with handicap discounts are not eligible for this plan.

Usage charges for Operator Assisted calls will be counted toward Customer's minimum annual commitment. Operator service charges (0-, 0+, Bill to Third Number, Collect calls and Directory Assistance calls) will not be discounted, but are included in Customer's commitment level.

Issued: March 22, 2013 Effective: April 22, 2013

#### 4.2 Description of Services (Continued)

#### 4.2.36 Simple Connections Service (Continued)

### B. Conditions/Restrictions (Continued)

When a term commitment expires, Customer will have 30 days to select another Carrier service plan. If Customer fails to notify Carrier within this time frame, Carrier will place Customer on pricing that corresponds to a one year term and a \$6,000.00 annual commitment level under the Enterprise Connections Service. The new rates will be effective on the first of the month following a 30-day grace period.

Customer can only choose month-to-month rates one time during their enrollment in Simple Connections and then upgrade to a term plan in a one-year

#### C. Rating of Calls

period.

Calls will be sub-minute rated based on an initial period of 18 seconds, with the additional periods being billed in six-second increments thereafter.

#### D. Minimum Revenue Commitment

If Customer does not achieve the minimum annual commitment level selected, they will be assessed the incremental difference annually. For example, if Customer commits to \$3,000 annually and the actual long distance usage is \$2,000, Customer will be billed for the \$1,000 shortfall. In addition, the current rates will be re-negotiated based on the new adjusted commitment level. There will be no shortfall penalty imposed for Customers that sign up for the \$0 - \$2,999 level.

#### E. Early Termination Charges

If Customer terminates the contract prior to fulfillment of the term selected, an Early Termination Charge (ETC) of 40% of Customer's annual commitment will be billed to Customer for the number of years remaining under the customer-selected commitment.

Customer will not be liable for termination charges for a specified service if a new service of the same type and of greater value is ordered, and the order is received by Carrier during the same calendar year in which the original service is discontinued by Customer, provided the expiration date of the contract plan for the new service is on or after the expiration date of the terminated plan.

Issued: March 1, 2012 Effective: April 1, 2012

(C)

#### SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

#### 4.2 **Description of Services (Continued)** 4.2.37 Frame Relay IV Service

THIS SERVICE IS NO LONGER AVAILABLE TO NEW CUSTOMERS. EXISTING (C) CUSTOMERS WILL BE GRANDFATHERED UNTIL TERMINATED BY EITHER CARRIER OR CUSTOMER, FOLLOWING EXPIRATON OF ANY SERVICE TERM. DURING GRANDFATHERING, CUSTOMERS MAY NOT MAKE ANY MOVES, ADDS, CHANGES, OR RENEWALS UNLESS THEIR AGREEMENT EXPRESSLY PERMITS IT. FOR CUSTOMERS ON MONTH-TO-MONTH TERMS, CARRIER MAY TERMINATE THE SERVICE WITH SIX MONTHS WRITTEN NOTICE. CUSTOMER MAY TERMINATE AT ANY TIME.

#### A. **General Description**

Frame Relay IV Service is a high-performance, cost effective data offering for connectivity of multiple Local Area Networks (LANs) or Systems Network Architecture (SNA) locations. Frame Relay IV Service uses shared facilities and statistical multiplexing to transport data communications. Frame Relay IV Service delivers bandwidth-on-demand internetworking connections, providing port speeds to DS-3 with PVCs up to 22 Mbps. The service is ideal for intensive, bursty data transmission applications.

Dedicated access facilities provide access to the Frame Relay network through ports. Connectivity to the Frame Relay network is provided through Permanent Virtual Circuits (PVCs) that provide logical software connections for communications between ports on the network. Multiple PVCs can be defined on any given port providing a single access line the capability to transmit data to multiple destinations.

Frame Relay IV Service is offered to domestic locations where facilities are available, where operating conditions permit and where technically feasible. The service is available for use 24 hours a day, seven days a week. Service applications for locations exceeding 500 miles from existing domestic carrier facilities shall be addressed and priced on an Individual Case Basis (ICB).

#### B. Rate Elements

The complete service is provided through six service elements:

- Local Access Facility
- National Frame Relay UNI Port
- National Frame Relay NNI NNI PVC (NNI refers to a Network-to-Network Interface)
- National Frame Relay NNI UNI PVC (UNI refers to a User-to-Network Interface)
- National Frame Relay UNI UNI PVC
- National Frame Relay NNI Port

#### 1. **Local Access Facility**

Customers may access the Frame Relay network through 56 Kbps (DS-0), 1.536 Mbps (DS-1), or 44.736 Mbps (DS-3) digital facilities.

(N)

#### 4.2 Description of Services (Continued)

### 4.2.37 Frame Relay IV Service (Continued)

#### B. Rate Elements (Continued)

#### 2. National Frame Relay UNI Port

The UNI Frame Relay port provides the physical connection between the local access facility and the Frame Relay network. The port also provides the logical termination of the PVCs assigned to the port. The port speed provides the maximum (burst) speed for which Customer is capable of sending or receiving information through an individual port. Customers select a speed for each Frame Relay port, ranging from 56 Kbps to 45 Mbps. The sum of the individual PVC speeds cannot exceed three times the port speed (Oversubscription or Booking Factor: 300%). However, the port speed must be large enough to accommodate the cumulative demand for egress bandwidth of all PVCs connected to the port during any one-second-time interval.

### 3. National Frame Relay NNI Port

The NNI Frame Relay port provides the physical connection between a local Frame Relay network or existing customer LAN/WAN and the long distance network. Multiple PVCs can be assigned to an NNI Port. Speeds for each Frame Relay NNI port range from 56 Kbps to DS-1

#### 4. National PVC

All three types of PVCs provide a logical dedicated communications path (circuit) between two interface ports. The type of interface at each end of the PVC defines the type of PVC (NNI-NNI, NNI-UNI, and UNI-UNI). PVCs use packet switching technology to automatically route around network related failures. PVCs are predefined for each pair of end point devices so a virtual network path (circuit) is always available without call set-up delay. This results in faster access to the network, better response time for end user applications, and a high degree of network security.

#### 5. Committed Information Rate (CIR)

A CIR is assigned to each PVC. The CIR defines the average minimum data transmission rate the network will allocate to the PVC under normal operating conditions. The data transmission rate for a PVC can exceed the CIR when excess capacity is available on the port and on the network. When excess capacity exists, a burst in the data rate above the average transmission rate, CIR, may be achieved up to the port capacity. Data sent across a virtual connection in excess of the PVC's CIR will be marked by the network as Discard Eligible (DE); the ingress switch will set the DE bit in the Frame Relay header. In event of network congestion, packets marked Discard Eligible will only be delivered if the instantaneous demand for the output on the transmission channel is equal to or less than the capacity of the queue for that channel.

(N)

Rates are found in Section 5.38.

(N)

## 4.2 Description of Services (Continued)

### 4.2.37 Frame Relay IV Service (Continued)

#### C. Features

#### 1. Service Standards

#### Service Level Objectives

Carrier's network is designed, provisioned, and managed to achieve the following service levels:

National Frame Relay

MeasurementIV ServiceNetwork Availability99.95%Mean Time to Repair (MTTR)4 hoursDelay: Round-Trip/One Way170 ms/85 ms

#### D. Additional Terms and Conditions of Service

Frame Relay IV Service is provided where facilities and operating conditions permit and where technically feasible. The Minimum Service Period for Frame Relay IV Service is one year.

Customer must give Carrier 30 days prior written notice to terminate Frame Relay IV Service.

Existing Customers will continue to pay the rates that were in effect at the time Customer signed the original contract. These rates will remain in effect until the contract expires, unless Customer upgrades the service. To qualify as an upgrade of service, one of the following conditions must apply:

- ?? Customer must add a new port or PVC to existing network.
- ?? Customer must upgrade the port speed on an existing network.
- ?? Customer must increase the CIR on an existing port or PVC.

In addition to meeting one of the conditions above, Customer must also renew their existing contract at tariff rates and current contract terms for a term equal to or greater than the remaining months on their original contract, (e.g., if the Customer has 13 months remaining on their contract, Customer must sign another contract equal to two years or greater).

(N)

Issued: September 24, 2003 Effective: October 24, 2003

## 4.2 Description of Services (Continued)

#### 4.2.37 Frame Relay IV Service (Continued)

(N)

- E. Service Level Agreements
  - Operational Service Level Agreements (SLAs). Operational SLAs are available for ATM Services where the Customer purchases at least five (5) PVCs.
    - a. On-Time Provisioning.

On-Time Provisioning Measurement. Carrier agrees to complete installation of the PVC no later than the Firm Order Commitment (FOC) due date issued by Carrier plus twenty-four (24) hours. Carrier will issue a FOC date upon completion of its review of available required facilities and components. Completion of design and ordering related forms and documents (including but not limited to network design, configuration, and data gathering forms) must occur prior to providing the FOC date. This SLA shall not apply to orders where an expedited interval has been requested or for disconnection orders.

On Time Provisioning Service Response Credits (SRCs). If Carrier fails to install a PVC within twenty-four (24) hours after the FOC date because of Carrier's sole fault, Carrier will provide an SRC equal to fifty percent (50%) of the associated Monthly Recurring Charge (MRC) for the month in which the due date is missed for the PVC. SRCs shall not be available if Carrier determines after the FOC date is issued that sufficient facilities are not available to provision the order, where special construction of facilities is required, or when the FOC date is missed because the local access service is not available. SRCs will not be available for missed FOC dates if the Customer provides inaccurate information on the order, revises the order or is not ready to accept the Service on the FOC date.

(N)

## 4.2 Description of Services (Continued)

### 4.2.37 Frame Relay IV Service (Continued)

(N)

(N)

- E. Service Level Agreements (Continued)
  - 1. Operational Service Level Agreements (SLAs) (Continued)
    - b. Mean Time to Repair (MTTR)

MTTR Measurement. Under the MTTR SLA, Carrier will measure the average Time to Repair (TTR) for Customer-reported interruptions in the Service with respect to PVCs provided herein ("Interruption"). Interruption means a condition that renders a PVC unavailable for use by Customer due to a fault caused by Carrier in the ATM network. To be measured under this SLA, Customer must report any Interruption to a Carrier-designated entity for the opening of a trouble ticket. The TTR is measured from the date and time a trouble ticket is opened by Carrier and the date and time when such ticket is closed by Carrier. In measuring the TTR, any stop clock time associated with the trouble shall be subtracted from such measurement. For purposes of this measurement stop clock time refers to a) periods when Customer testing is occurring; b) periods when Carrier is awaiting Customer authorization to commence work on a PVC; c) periods following a repair of a PVC when the ticket is held open by Customer to ensure the trouble is resolved; and d) any time period during which any of the occurrences listed in Section 4.2.32.1.E.3 (SLA Exclusions) existed. The SLA shall not apply to cases of trouble where no trouble was found or repeated cases of trouble for the same Interruption. It also does not apply to an Interruption related to the provisioning of a new PVC. The MTTR SLA shall be measured on a calendar month basis and shall be calculated by adding the TTR for all Interruptions and dividing that sum by the total number of trouble tickets opened for Interruptions for that Customer during that month.

## 4.2 Description of Services (Continued)

#### 4.2.37 Frame Relay IV Service (Continued)

(N)

- E. Service Level Agreements (Continued)
  - 1. Operational Service Level Agreements (SLAs) (Continued)
    - b. Mean Time to Repair (MTTR) (Continued)

MTTR SRCs. If the average MTTR for Interruptions for a calendar month exceeds four (4) hours but is less than eight (8) hours, Carrier shall provide a credit of fifty percent (50%) of the MRC for any individual PVC that is unavailable for use for more than four (4) consecutive hours during such calendar month. If the average MTTR for Interruptions for a calendar month exceeds eight (8) hours, Carrier shall provide a credit of fifty percent (50%) of the MRC for any individual PVC that is unavailable for use for more than four (4) but less than eight (8) consecutive hours, and a credit of one hundred percent (100%) of the MRC for any individual PVC that is unavailable for use for more than eight (8) consecutive hours.

#### c. Network Availability

Network Availability Measurement. Network Availability refers to the percentage of time during a calendar month that the Service is available for use by Customer. The Carrier threshold for Network Availability is 99.90%. Network Availability is calculated based upon the total number of minutes in a calendar month that Customer was actually in service divided by the total number of minutes in the month (1,440 minutes multiplied by the number of days in month multiplied by the number of PVCs. less the number of minutes that the PVCs were interrupted during month, divided by the number of available minutes for the month, i.e.1,440 minutes multiplied by the number of days in month multiplied by the number of PVCs). Carrier will not round up the calculation to reach the 99.90% threshold. The Network Availability SLA is only available for outages reported by Customer by opening a trouble ticket with Carrier. An interruption for PVCs shall be computed, and be subject to the same restrictions and exclusions, as set forth in Section 4.2.37.E.1.b pertaining to Interruptions for MTTR.

(N)

## 4.2 Description of Services (Continued)

#### 4.2.37 Frame Relay IV Service (Continued)

(N)

- E. Service Level Agreements (Continued)
  - 1. Operational Service Level Agreements (SLAs) (Continued)
    - c. Network Availability

Network Availability SRCs. If overall Network Availability is less than the threshold of 99.90% for a calendar month, Carrier will provide a credit equal to ten percent (10%) of the associated MRC for any individual PVC that did not meet such threshold during such calendar month.

- 2. Customer Consent: To the extent necessary to measure Carrier's performance under the SLAs set forth herein, Customer consents to Carrier obtaining on Customer's behalf its trouble history with local carriers that provide the portion of the network covered by the SLAs.
- 3. SLA Exclusions: SLAs do not apply to the extent that any of the following reasons prevented or delayed Carrier's performance in meeting such SLAs:
  - a. The acts of Customer or other party authorized by Customer to use the Service, including but not limited to Customer's negligence, Customer's refusal to grant Carrier reasonable access to its premises for testing/repair, Customer's refusal to release the Service for testing and/or repair, Customer's maintenance activities or its rearrangement of the Service or where Customer has exceeded the purchased PVC bandwidth:
  - b. Service trouble caused by Customer's CPE or facilities on its side of the demarcation point or any power, equipment, service or systems not provided by Carrier;
  - Services that have been in service for less than a month (except for the SLA for On-Time Provisioning);
  - d. Scheduled maintenance and downtimes;
  - e. Unavailability of network monitoring or management equipment or reporting; or
  - f. Any other reason outside the control of Carrier.

(N)

Issued: January 21, 2005 Effective: February 21, 2005

R. Jeffrey Whittaker, Director - Regulatory Affairs
 Verizon Select Services Inc.
 600 Hidden Ridge, 2nd Floor
 Irving, TX 75038

## 4.2 Description of Services (Continued)

### 4.2.37 Frame Relay IV Service (Continued)

(N)

- E. Service Level Agreements (Continued)
  - 4. Limitation on SRCs.:

<u>Limitation on SRCs.</u> The combined total of any SRCs applied to a Customer's ATM Service contracted herein or in other Carrier agreements may not exceed the following:

- a. For any calendar month, the total SRCs applied to an affected PVC may not exceed one hundred percent (100%) of the MRC billed to the Customer for such PVC for that month.
- b. For any calendar year, the total SRCs shall not exceed ten percent (10%) of the total annual revenue of the prior calendar year billed to the Customer for qualifying PVCs, or \$200,000 per Customer per ATM Service, whichever is less. For any calendar year in which the Customer had less than twelve (12) full months of revenue for qualifying PVCs in the prior calendar year, the SRCs may not exceed \$20,000 per Customer per ATM Service.
- c. To receive an SRC, Customer must request such SRC in writing within thirty (30) calendar days of the end of the SRC monitoring period. The request must include a list of all impacted PVC identification numbers and the type of SRC requested for each PVC.

(N)

### 4.3 General

**4.3.1** Conversation periods are billed in increments of one full minute following the initial period (i.e. minimum billing period) unless otherwise provided in this tariff.

Fractional periods are rounded to full period increments for billing purposes.

Issued: September 29, 2000 Effective: October 30, 2000

Mon

## **SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)**

Fri

Sat

Sun

#### 4.4 Rate Period Table - Intrastate LDMTS Service

Tues

Wed

(T)

## 4.4.1 Rate Application Periods\*

7:00 AM to but not including 7:00 PM	Peak Rates	
7:00 PM to but not including 7:00 AM	Off-Peak Rates	

Thur

Peak and off-peak rates apply to casual callers only.

(N)

\* In cases where a message begins in one rate period and ends in another, the charge for the portion of the message within each rate period will be the charge for the whole minute in effect for that rate period.

(D)

(D)

#### **SECTION 5 - RATES AND CHARGES**

## 5.1 LDMTS Rates and Charges

Effective April 22, 2013, this service is no longer available to new customers. Existing (C) customers will be grandfathered until the expiration of the applicable service term of their contract. During grandfathering, the terms and conditions of such contracts will continue to apply. Customer may make moves, adds, and changes to the service during grandfathering. (C)

- A. Customer Dialed Direct Station-to-Station
  - 1. Residential

	<u>Peak</u>		<u>Off</u>	-Peak
	Initial	Each	Initial	Each
	<u>Minute</u>	Add'l Minute	<u>Minute</u>	Add'l Minute
InterLATA	\$.25	\$.25	\$.15	\$.15
IntraLATA	.18	.18	.13	.13

2. Business

	<u>Peak</u>		<u>Off</u>	-Peak
	Initial Each		Initial	Each
	<u>Minute</u>	Add'l Minute	<u>Minute</u>	Add'l Minute
InterLATA	\$.25	\$.25	\$.15	\$.15
IntraLATA	.24	.24	.14	.14

B. Customer Dialed Calling Card Station-to-Station

	<u>Peak</u>		<u>Of</u>	<u>f-Peak</u>
	Initial	Initial Each		Each
	<u>Minute</u>	Add'l Minute	<u>Minute</u>	Add'l Minute
InterLATA	\$.29	\$.29	\$.17	\$.17
IntraLATA	.28	.28	.16	.16

C. Operator Assisted: Station-to-Station/Calling Card/Person-to-Person

	<u>Peak</u>		<u>Off</u>	<u>-Peak</u>
	Initial	Each	Initial	Each
	<u>Minute</u>	Add'l Minute	<u>Minute</u>	Add'l Minute
InterLATA	\$.50	\$.50	\$.50	\$.50
IntraLATA	.40	.40	.40	.40

Issued: March 22, 2013 Effective: April 22, 2013

### 5.2 Service Charges and Surcharges

		Per Call
A.	Calling Card	\$ .80
B.	Operator Assisted Station-to-Station, Collect, Bill to Third Party	3.45
C.	Operator Assisted Person-to-Person	6.50
D.	Operator Dialed Surcharge	.00
E.	Operator Assisted Calling Card Call Completion Station-to-Station	2.45
F.	Inmate Surcharge	3.00
G.	Payphone Compensation	.24

The Inmate Surcharge F. above will apply in lieu of Operator Surcharge B. or C. The end user will be an inmate who places a call by using a payphone from within a correctional facility.

## 5.3 Directory Assistance Service Calls

Per Call \$.95

Directory Assistance Call Completion Service

Per Call \$.50

Per Minute Rate per Customer's plan rate or \$.18.

(M)

Material omitted from this sheet now appears on Sheet 42.

## 5.4 Voice Intelligent Network - Enhanced Toll Free Service

#### 5.4.1 Enhanced Routing

Enhanced Routing features for any toll free number are ordered as part of an Enhanced Routing Plan. All features require a minimum of one routing plan per toll free number. Non-recurring Charges (NRCs) are billed per toll free number, per feature installed. Monthly Recurring Charges (MRCs) are billed per toll free number.

The Enhanced Routing features that may be combined in any routing plan are Area Code Routing, Time of Day Routing, Day of Week Routing, Day of the Year Routing, and Call Allocation. Command Routing is available to Enhanced Routing Customers with more than one routing plan for any Enhanced Routing toll free number.

## A. Minutes of Use/Monthly Charges Rate Plan

	<u>Dedicated</u>	<u>Switched</u>	
Per Minute	\$.22	\$ .34	(R)
MRC	N/A	5.00	, ,

B. For each Enhanced Routing toll free number, the following charges apply for routing plans:

Per Enhanced	Monthly
Routing Toll Free Number	MRC
1 - 3 Routing Plans	-
4 - 12 Routing Plans	\$325.00
13 - 99 Routing Plans	575.00

C. The following charges apply for installations or changes of the Enhanced Routing features in a routing plan:

Per Enhanced Routing Toll Free Number	<u>NRC</u>	Per Call <u>Rate</u>	Feature Change <u>Charge</u>
Area Code Control	\$100.00	-	\$100.00
Area Code Routing, per feature	100.00	-	100.00
Area Code/Exchange Control (per area code routed at exchange level)	100.00	-	100.00

## 5.4 Voice Intelligent Network - Enhanced Toll Free Service (Continued)

## 5.4.1 Enhanced Routing (Continued)

C. The following charges apply for installations or changes of the Enhanced Routing features in a routing plan (Continued):

Per Enhanced Routing Toll Free Number	<u>NRC</u>	Per Call <u>Rate</u>	Feature Change <u>Charge</u>
Area Code/Exchange Routing (per area code routed at exchange level)	\$100.00	-	\$100.00
Time of Day Routing, per feature Day of Week Routing, per feature Day of the Year Routing, per feature Call Allocation, per feature Route Choice Dialed Number Identification	100.00 100.00 100.00 100.00 - 325.00	- - - -	100.00 100.00 100.00 100.00
Service*, per trunk group  In-Band Real Time ANI, each Out of Band Real Time ANI, each On-Net Route Advance	125.00 250.00 -	\$.02 .02	- - -
Command Routing Per Activation of Routing Set	25.00	- <u>Per Minute</u>	-
Off-Net Route Advance	-	\$.13	-

Material omitted from this sheet now appears on Sheet 42.2.

Issued: December 23, 2002

Effective: January 23, 2003

<sup>\*</sup> Available with dedicated access only.

### 5.4 Voice Intelligent Network - Enhanced Toll Free Service (Continued)

### 5.4.1 Enhanced Routing (Continued)

Once an Enhanced Routing feature is installed in a routing plan, it may be used in another plan without installation charge if it is reused unchanged. Any changes required to a feature in any routing plan will incur a change charge.

Command Routing is available to any Enhanced Routing toll free number with more than one Enhanced Routing Plan. Routing plans must be loaded in Carner's network before they can be activated by Command Routing. Any Enhanced Routing toll free number may have up to 99 routing plans.

#### 5.4.2 Interactive Toll Free

A. Surcharge Features

Per Call

\$.16

The features are:

#### Base Surcharge

Call Referral
Busy/Ring-No-Answer Treatment
Database Routing
Back to Menu
Caller Transfer
Menu/Message Replay

Security Codes
Validated Caller-Entered Codes

(D)

(D)

(D)

Any of the features listed above can be selected and are included in:

Initial NRC

MRC

\$750.00

\$100.00

Change charge for adding and deleting features - \$225.00 per feature

Issued: December 23, 2002

Effective: January 23, 2003

### 5.4 Voice Intelligent Network - Enhanced Toll Free Service (Continued)

### 5.4.2 Interactive Toll Free (Continued)

## B. Non-Recurring and Monthly Charges

	NRC	MRC
Building Block, per program**	\$ 375.00	-
Carrier-Provided Voicing (per hour of recording)	100.00	-
Loading Voice From Tape (per hour of recording)	100.00	-
Script Translations (per hour of recording)	150.00	-
On-Net Route Advance		\$ 32.00
Off-Net Route Advance	-	45.50
Speed Dial, Database Routing, Validated Security Codes, and/or Validated Caller-Entered Codes Installation	-	-
Voice Slot Storage Charge (per 30-second slot)	-	50.00*
Agent Transfer Speed Dial Storage 1-15 Speed Dial Codes 16-500 Speed Dial Codes 501-1000 Speed Dial Codes 1001-3000 Speed Dial Codes	- - - -	.00 200.00 400.00 700.00
Agent Transfer Direct/Consult and Transfer	1,000.00	-
Agent Transfer 3-Way Conference	1,250.00	-

(M)(C) | | | (M)(C)

(M)

(T)

Material appearing on this sheet previously appeared on Sheet 42.1.

Issued: December 23, 2002

Effective: January 23, 2003

<sup>\*</sup> If Customer needs more than a 30-second slot, additional slots will cost \$50.00 each. Each change will incur an \$225.00 change charge fee.

<sup>\*\*</sup>Applicable with Agent Transfer, Agent Transfer with Speed-Dial, Caller Transfer, Database Routing, Busy/Ring-No-Answer Announcement, Call Referral, Security Codes, Time/Day Variable Program, Message Announcement, En Route Message, Caller Entered Codes, Back to Menu, Message/Menu Replay.

#### 5.4 Voice Intelligent Network - Enhanced Toll Free Service (Continued)

(N)

#### **Interactive Toll Free (Continued)** 5.4.2

#### C. Reports

Per IVR Report	<u>NRC</u>	MRC
Management Reports	\$150.00	_
Marketing Reports	150.00	-
Raw Data Reports	150.00	-
Monthly Reports	-	\$150.00
Weekly Reports	-	200.00
Per Other Reports		
Area Code (NPA) Report	100.00	-
Call Duration Summary	100.00	-
Call Summary by Hour	100.00	-
Near Real Time CDR Tool	100.00	-
Non-Summarized CDRs	100.00	-
NPA-NXX Report	100.00	-
Status Code Summary	100.00	-
Monthly Reports	-	35.00
Weekly Reports	-	50.00

#### 5.4.3 **Other Charges**

#### **Expedite Charges** Α.

If Customer requests that an order for IVR be expedited, a \$475.00 charge will apply. Customer can also expedite orders for domestic dedicated circuits of DS3 or lower bandwidths for a charge of \$500.00.

B. There is a \$25.00 NRC for each toll free number.

C. Toll Free Directory Listing (up to three listings) \$20.00 each (N)

Effective: December 3, 2001 Issued: October 30, 2001

### 5.4 Voice Intelligent Network - Enhanced Toll Free Service (Continued)

(N)

#### 5.4.4 Discount Plan

The following table can only be applied to minutes of use.

Annual Commitment <u>Usage</u>	Discount Amount One-Year Term	Discount Amount Two-Year Term	Discount Amount Three-Year Term
\$120,000	2%	3%	5%
240,000	3%	5%	10%
360,000	5%	10%	15%
480,000	10%	15%	20%
720,000	15%	20%	25%
960,000	20%	25%	30%

Total contract based on monthly usage and term commitment.

### 5.4.5 Other Discounts

Installation Waiver

For new or existing Customers that commit to a two or more year term, Carrier may give a credit up to \$2,000 for NRCs for the life of the contract. If Customer terminates a term agreement within two years after installation of service, Customer may be assessed the full amount of the credit for waived charges as well as any early termination charges per this Tariff for the applicable service.

(N)

Issued: October 30, 2001 Effective: December 3, 2001

SECTION 5 - RATES AND CHARGES (Continued)					
5.5	Reserved for Future Use	(M)			
5.6	Reserved for Future Use	(M)			
5.7	Reserved for Future Use	(M)			

Material appearing on this sheet previously appeared on Sheets 42.1 and 42.2.

Issued: October 30, 2001 Effective: December 3, 2001

2nd Revised Sheet 42.3 Cancels 1st Revised Sheet 42.3

## **SECTION 5 - RATES AND CHARGES (Continued)**

## 5.8 Digital Private Line Service

THIS SERVICE HAS BEEN CANCELED AND WITHDRAWN.

(N)

(P)

(D)

Issued: October 1, 2015 Effective: October 31, 2015

## 5.8 Digital Private Line (Continued)

THIS SERVICE HAS BEEN CANCELED AND WITHDRAWN.

(C)

(P)

(D)

Issued: October 1, 2015 Effective: October 31, 2015

1st Revised Sheet 42.5 Cancels Original Sheet 42.5

## **SECTION 5 - RATES AND CHARGES (Continued)**

5.8 Digital Private Line (Continued)

THIS SERVICE HAS BEEN CANCELED AND WITHDRAWN.

(C)

(D)

Effective: October 31, 2015

Issued: October 1, 2015

Director - Tariffs Verizon Select Services Inc. 600 Hidden Ridge, 2nd Floor Irving, TX 75038 (D)

## 5.9 Large Business Voice Service

## 5.9.1 Large Business Voice Service I

This service is no longer available to new Customers.

### A. Switched Access Service - Rate Per Minute

TERM OF COMMITMENT (	<u>YEARS)</u>

Annual Revenue Commitment	1	2	3	4	5	
\$24,000						
InterLATA	\$.14	\$.14	\$.14	\$.13	\$.13	(Ŗ)
IntraLATA	.14	.14	.14	.13	.13	
Toll-Free	\$.15	\$.15	\$.15	\$.14	\$.14	
<u>\$36,000</u>						
InterLATA	\$.14	\$.13	\$.13	\$.13	\$.13	
IntraLATA	.14	.13	.13	.13	.13	
Toll-Free	\$.15	\$.14	\$.14	\$.14	\$.14	
\$48,000						
InterLATA	\$.13	\$.13	\$.13	\$.13	\$.13	
IntraLATA	.13	.13	.13	.13	.13	
Toll-Free	\$.14	\$.14	\$.14	\$.14	\$.14	
\$60,000						
InterLATA	\$.13	\$.13	\$.13	\$.13	\$.12	
IntraLATA	.13	.13	.13	.13	.12	
Toll-Free	\$.14	\$.14	\$.14	\$.13	\$.13	(R)

## 5.9 Large Business Voice Service (Continued)

## 5.9.1 Large Business Voice Service I (Continued)

A. Switched Access Service - Rate Per Minute (Continued)

## **TERM OF COMMITMENT (YEARS)**

Annual Revenue Commitment	1	2	3	4	5	
<b>\$84,000</b> InterLATA	\$.13	\$.12	\$.12	\$.12	\$.12	(Ŗ)
IntraLATA	.13	.12	.12	.12	.12	(.,,
Toll-Free	\$.13	\$.13	\$.13	\$.13	\$.13	
<u>\$120,000</u>						
InterLATA	\$.12	\$.12	\$.12	\$.12	\$.12	
IntraLATA	.12	.12	.12	.12	.12	
Toll-Free	\$.13	\$.13	\$.13	\$.13	\$.13	
<u>\$240,000</u>						
InterLATA	\$.12	\$.12	\$.12	\$.12	\$.12	
IntraLATA	.12	.12	.12	.12	.12	
Toll-Free	\$.13	\$.13	\$.13	\$.13	\$.12	
<u>\$360,000</u>						
InterLATA	\$.12	\$.12	\$.12	\$.12	\$.11	
IntraLATA	.12	.12	.12	.12	.11	
Toll-Free	\$.13	\$.13	\$.13	\$.12	\$.12	(R)

## 5.9 Large Business Voice Service (Continued)

## 5.9.1 Large Business Voice Service I (Continued)

B. Dedicated Access Service - Rate Per Minute

## **TERM OF COMMITMENT (YEARS)**

Annual Revenue Commitment	1	2	3	4	5	
<b>\$24,000</b> InterLATA IntraLATA	\$.09 .09	\$.09 .09	\$.08 .08	\$.08 .08	\$.08 .08	(R)
Toll-Free	\$.08	\$.08	\$.07	\$.07	\$.07	
\$36,000 InterLATA IntraLATA	\$.08 .08	\$.08 .08	\$.08 .08	\$.08 .08	\$.08 .08	
Toll-Free	\$.07	\$.07	\$.07	\$.07	\$.07	
\$48,000 InterLATA IntraLATA Toll-Free	\$.08 .08 \$.07	\$.08 .08 \$.07	\$.08 .08 \$.07	\$.08 .08 \$.07	\$.08 .08 \$.07	
\$60,000 InterLATA IntraLATA Toll-Free	\$.08 .08 \$.07	\$.08 .08 \$.07	\$.08 .08 \$.07	\$.08 .08 \$.07	\$.08 .08 \$.07	
<u>\$84,000</u> InterLATA IntraLATA	\$.08 .08	\$.08 .08	\$.07 .07	\$.07 .07	\$.07 .07	
Toll-Free	\$.07	\$.07	\$.07	\$.07	\$.06	(R)

## 5.9 Large Business Voice Service (Continued)

## 5.9.1 Large Business Voice Service I (Continued)

B. Dedicated Access Service - Rate Per Minute (Continued)

## **TERM OF COMMITMENT (YEARS)**

Annual Revenue Commitment	1	2	3	4	5	
\$120,000 InterLATA IntraLATA	\$.08 .08	\$.07 .07	\$.07 .07	\$.07 .07	\$.07 .07	(R)
Toll-Free	\$.07	\$.07	\$.07	\$.06	\$.06	
\$240,000 InterLATA IntraLATA	\$.07 .07	\$.07 .07	\$.07 .07	\$.07 .07	\$.07 .07	
Toll-Free	\$.07	\$.07	\$.06	\$.06	\$.06	
\$360,000 InterLATA IntraLATA	\$.07 .07	\$.07 .07	\$.07 .07	\$.07 .07	\$.07 .07	
Toll-Free	\$.06	\$.06	\$.06	\$.06	\$.06	(R)

## 5.9 Large Business Voice Service (Continued)

## 5.9.2 Large Business Voice II Service

This service is no longer available to new Customers, effective August 1, 2002.

### A. Switched Access Service - Rate Per Minute

## **TERM OF COMMITMENT (YEARS)**

Annual Revenue	_	_		
Commitment	1	2	3	
<u>\$24,000</u>				
InterLATA	\$.17	\$.16	\$.13	
IntraLATA	.17	.16	.15	
Toll Free	\$.17	\$.16	\$.15	
<b>\$36,000</b>				
InterLATA	\$.17	\$.16	\$.15	
IntraLATA	.17	.16	.15	
Toll Free	\$.17	\$.16	\$.15	
<b>\$48,000</b>				
InterLATA	\$.17	\$.15	\$.15	
IntraLATA	.17	.15	.15	
Toll Free	\$.17	\$.16	\$.15	
\$60,000				
InterLATA	\$.17	\$.15	\$.14	
IntraLATA	.17	.15	.14	
Toll Free	\$.17	\$.16	\$.15	
	****	¥***	<del>****</del>	
<b>\$84,000</b> InterLATA	\$.17	\$.15	\$.14	
IntraLATA	φ. 17 .17	پ. ۱۵ 15	.14	
HIGEATA	.17	.10	.17	
Toll Free	\$.17	\$.16	\$.15	

## 5.9 Large Business Voice Service (Continued)

## 5.9.2 Large Business Voice Service II (Continued)

A. Switched Access Service - Rate Per Minute (Continued)

## **TERM OF COMMITMENT (YEARS)**

Annual Revenue Commitment	1	2	3	
<b>\$120,000</b> InterLATA IntraLATA	\$.17 .17	\$.15 .15	\$.14 .14	(R)
Toll-Free	\$.17	\$.15	\$.14	
\$180,000 InterLATA IntraLATA	\$.16 .16	\$.15 .15	\$.14 .14	
Toll-Free	\$.17	\$.15	\$.14	
<b>\$240,000</b> InterLATA IntraLATA	\$.16 .16	\$.14 .14	\$.14 .14	
Toll-Free	\$.17	\$.15	\$.14	
<b>\$300,000</b> InterLATA IntraLATA	\$.16 .16	\$.14 .14	\$.13 .13	
Toll-Free	\$.16	\$.15	\$.14	
\$360,000 InterLATA IntraLATA	\$.16 .16	\$.14 .14	\$.13 .13	
Toll-Free	\$.16	\$.15	\$.14	(R)

## 5.9 Large Business Voice Service (Continued)

## 5.9.2 Large Business Voice Service II (Continued)

B. Dedicated Access Service - Rate Per Minute

## **TERM OF COMMITMENT (YEARS)**

Annual Davanii				
Annual Revenue Commitment	1	2	3	
<u>\$24,000</u>				
InterLATA	\$.14	\$.12	\$.12	
IntraLATA	.14	.12	.12	
Toll-Free	\$.14	\$.13	\$.12	
<u>\$36,000</u>				
InterLATA	\$.14	\$.12	\$.11	
IntraLATA	.14	.12	.11	
Toll-Free	\$.14	\$.13	\$.12	
<b>\$48,000</b>				
InterLATA	\$.13	\$.12	\$.11	
IntraLATA	.13	.12	.11	
Toll-Free	\$.14	\$.12	\$.12	
<u>\$60,000</u>				
InterLATA	\$.13	\$.12	\$.11	
IntraLATA	.13	.12	.11	
Toll-Free	\$.13	\$.12	\$.11	
<u>\$84,000</u>				
InterLATA	\$.13	\$.12	\$.11	
IntraLATA	.13	.12	.11	
Toll-Free	\$.13	\$.12	\$.11	

## 5.9 Large Business Voice Service (Continued)

## 5.9.2 Large Business Voice Service II (Continued)

B. Dedicated Access Service - Rate Per Minute (Continued)

## TERM OF COMMITMENT (YEARS)

Annual Revenue Commitment	1	2	3	
\$120,000 InterLATA IntraLATA	\$.13 .13	\$.11 .11	\$.11 .11	(R)
Toll-Free	\$.13	\$.12	\$.11	
\$180,000 InterLATA IntraLATA	\$.12 .12	\$.11 .11	\$.10 .10	
Toll-Free	\$.13	\$.11	\$.11	
<b>\$240,000</b> InterLATA IntraLATA	\$.12 .12	\$.11 .11	\$.10 .10	
Toll-Free	\$.13	\$.11	\$.11	
\$300,000 InterLATA IntraLATA	\$.12 .12	\$.11 .11	\$.10 .10	
Toll-Free	\$.12	\$.11	\$.10	
\$360,000 InterLATA IntraLATA	\$.12 .12	\$.10 .10	\$.10 .10	
Toll-Free	\$.12	\$.11	\$.10	(R)

## 5.9 Large Business Voice Service (Continued)

## 5.9.3 Service Charges and Surcharges

	Per Call
Calling Card	\$ .40
Operator Assisted Station-to-Station	3.45
Operator Assisted Person-to-Person	6.50
Operator Dialed Surcharge	1.00
Operator Assisted Calling Card Call Completion Station-to-Station	2.45
Directory Assistance	1.10
Payphone Compensation	.30

5th Revised Sheet 43 Cancels 4th Revised Sheet 43

## **SECTION 5 - RATES AND CHARGES (Continued)**

## 5.10 Audio Conferencing Services

THIS SERVICE HAS BEEN CANCELED AND WITHDRAWN.

(N)

(P)

(p)

Issued: April 17, 2008 Effective: May 17, 2008

3rd Revised Sheet 43.1 Cancels 2nd Revised Sheet 43.1

# **SECTION 5 - RATES AND CHARGES (Continued)**

# 5.10 Audio Conferencing Services (Continued)

## THIS SERVICE HAS BEEN CANCELED AND WITHDRAWN.

(N)

(Þ)

(D)

# 5.10 Audio Conferencing Services (Continued)

THIS SERVICE HAS BEEN CANCELED AND WITHDRAWN.

(N)

(Þ)

# 5.10 Audio Conferencing Services (Continued)

THIS SERVICE HAS BEEN CANCELED AND WITHDRAWN.

(N)

(D)

(D)

2nd Revised Sheet 43.4 Cancels 1st Revised Sheet 43.4

# **SECTION 5 - RATES AND CHARGES (Continued)**

# 5.10 Audio Conferencing Services (Continued)

# THIS SERVICE HAS BEEN CANCELED AND WITHDRAWN.

(N)

(Þ)

(D)

2nd Revised Sheet 43.5 Cancels 1st Revised Sheet 43.5

# **SECTION 5 - RATES AND CHARGES (Continued)**

# 5.10 Audio Conferencing Services (Continued)

# THIS SERVICE HAS BEEN CANCELED AND WITHDRAWN.

(N)

(P)

(D)

# 5.10 Audio Conferencing Services (Continued)

# THIS SERVICE HAS BEEN CANCELED AND WITHDRAWN.

(N)

(Þ)

(D)

2nd Revised Sheet 43.7 Cancels 1st Revised Sheet 43.7

# **SECTION 5 - RATES AND CHARGES (Continued)**

# 5.10 Audio Conferencing Services (Continued)

THIS SERVICE HAS BEEN CANCELED AND WITHDRAWN.

(N)

(D)

(D)

2nd Revised Sheet 43.8 Cancels 1st Revised Sheet 43.8

# **SECTION 5 - RATES AND CHARGES (Continued)**

# 5.10 Audio Conferencing Services (Continued)

# THIS SERVICE HAS BEEN CANCELED AND WITHDRAWN.

(N)

(Þ)

Issued: April 17, 2008 Effective: May 17, 2008

(D)

# 5.10 Audio Conferencing Services (Continued)

# THIS SERVICE HAS BEEN CANCELED AND WITHDRAWN.

(N)

(D)

\_\_\_\_

(D)

Effective: May 17, 2008

Issued: April 17, 2008

2nd Revised Sheet 43.10 Cancels 1st Revised Sheet 43.10

# **SECTION 5 - RATES AND CHARGES (Continued)**

# 5.10 Audio Conferencing Services (Continued)

THIS SERVICE HAS BEEN CANCELED AND WITHDRAWN.

(N)

(D)

(D)

2nd Revised Sheet 43.11 Cancels 1st Revised Sheet 43.11

# **SECTION 5 - RATES AND CHARGES (Continued)**

# 5.10 Audio Conferencing Services (Continued)

# THIS SERVICE HAS BEEN CANCELED AND WITHDRAWN.

(N)

(D)

Issued: April 17, 2008 Effective: May 17, 2008

(D)

2nd Revised Sheet 43.12 Cancels 1st Revised Sheet 43.12

# **SECTION 5 - RATES AND CHARGES (Continued)**

# 5.10 Audio Conferencing Services (Continued)

THIS SERVICE HAS BEEN CANCELED AND WITHDRAWN.

(N)

(D)

3rd Revised Sheet 43.13 Cancels 2nd Revised Sheet 43.13

# **SECTION 5 - RATES AND CHARGES (Continued)**

5.10 Audio Conferencing Services (Continued)

THIS SERVICE HAS BEEN CANCELED AND WITHDRAWN.

(N) (Þ)

(Ď)

2nd Revised Sheet 43.14 Cancels 1st Revised Sheet 43.14

# **SECTION 5 - RATES AND CHARGES (Continued)**

# 5.10 Audio Conferencing Services (Continued)

# THIS SERVICE HAS BEEN CANCELED AND WITHDRAWN.

(N)

(Þ)

(D)

2nd Revised Sheet 43.15 Cancels 1st Revised Sheet 43.15

# **SECTION 5 - RATES AND CHARGES (Continued)**

# 5.10 Audio Conferencing Services (Continued)

THIS SERVICE HAS BEEN CANCELED AND WITHDRAWN.

(N)

(Þ)

(D)

Issued: April 17, 2008 Effective: May 17, 2008

by:

Director - Tariffs Verizon Select Services Inc. 600 Hidden Ridge, 2nd Floor Irving, TX 75038



#### 5.14 10K Flat Rate Connections Service

This service is no longer available to new Customers.

 $\begin{array}{c|cccc} & & & & & & & & \\ & & \underline{1 \ Yr.} & & \underline{2 \ Yrs.} & & \underline{3 \ Yrs.} \\ \text{Per Minute Rate} & & \$.12 & \$.11 & \$.10 \\ \end{array}$ 

5.15 Reserved for Future Use (T)

(T) (D) (D)

Issued: June 1, 2001 Effective: July 1, 2001

# 5.16 **Reserved for Future Use** (T) (D) (D) 5.17 **Reserved for Future Use** (T) (D) (D)

#### 5.18 5K Flat Rate Connections Service

This service is no longer available to new Customers.

Per Minute Rate \$0.10

Issued: June 1, 2001 Effective: July 1, 2001

6th Revised Sheet 44.2 Cancels 5th Revised Sheet 44.2

# **SECTION 5 - RATES AND CHARGES (Continued)**

- 5.19 Reserved for Future Use

**Reserved for Future Use** 

5.20

- 5.21 Reserved for Future Use
- 5.22 Reserved for Future Use
- 5.23 Great Connections Service

This service is no longer available to new Customers.

(C)

\$.23 per minute

Issued: January 29, 2003 Effective: March 2, 2003

(D)

# **SECTION 5 - RATES AND CHARGES (Continued)**

5.24	Reserved for Future Use	(T)
		(D)
		(D)
5.25	Reserved for Future Use	(T)
		(D)
		(D)
5.26	Reserved for Future Use	(T)
		(D)

Issued: June 1, 2001 Effective: July 1, 2001

5.27	Reserved for Future Use	(T)
		(D)
		(D)
5.28	Reserved for Future Use	(T)
		(D)
		(D)
5.29	Reserved for Future Use	(T)
0.20	Reserved for Factor 636	
		(D)
		(D)

Issued: June 1, 2001 Effective: July 1, 2001

#### 5.30 Frame Relay Service

This service is no longer available to new Customers.

#### A. Local Access Facilities

Carrier will setup access arrangements on behalf of Customer when full service Frame Relay Service is purchased.

Access facilities arranged by Carrier will be billed to Customer at the rates of the underlying (T) carrier. Any special construction or non-standard charges assessed by the company (T) supplying the local access, or by the underlying provider connecting to the access provider, will also be the responsibility of Customer.

#### B. Port

Charges include a non-recurring charge and a monthly recurring charge, based on the speed of the port connection (i.e., 56 Kbps to 1.544 Mbps). Charges apply per port for each frame relay access facility to the network supporting Frame Relay Service. Each port can accommodate multiple PVCs. A port added to the network after initial installation will be considered a new element and the nonrecurring and monthly charges will both apply.

Speed (Kbps)	NRC	MRC
56/64	\$300.00	\$ 162.75
128	300.00	339.50
192	300.00	409.50
256	300.00	491.75
320	300.00	575.75
384	300.00	680.75
448	300.00	740.25
512	300.00	817.25
576	300.00	889.00
640	300.00	934.50
704	300.00	962.50
768	300.00	1,006.25
896	300.00	1,179.50
1,024	300.00	1,279.25
1,280	300.00	1,473.50
1,544 Mbps	300.00	1,659.00

(D)

Issued: August 27, 2001 Effective: September 27, 2001

# 5.30 Frame Relay Service (Continued)

- C. User-to-Network Interface Permanent Virtual Circuit (UNI-PVC)
  - Charges include a nonrecurring charge and a monthly recurring charge for each PVC, based on the CIR selected. PVCs added to the network after initial installation will be considered new elements and the nonrecurring and monthly charges will apply.

PVC/CIR	NRC	MRC
0	\$25.00	\$ 12.00
16	25.00	33.00
19.2	25.00	42.00
32	25.00	46.50
38.4	25.00	64.50
48	25.00	73.50
64	25.00	87.00
128	25.00	177.00
192	25.00	268.50
256	25.00	378.00
320	25.00	505.50
384	25.00	610.50
448	25.00	732.00
512	25.00	837.00
576	25.00	958.50
640	25.00	1,080.00
704	25.00	1,209.00
768	25.00	1,332.00
832	25.00	1,455.00
896	25.00	1,581.00
960	25.00	1,705.50
1,024	25.00	1,830.00

 If Customer chooses to purchase a management PVC which will be utilized as part of a network service, the management PVC must originate at the Customer's premises and terminate at the associated Carrier Center. For management PVC rate, please refer to zero CIR monthly recurring charge and nonrecurring charge in Section 5.30.C.1.

(D)

(D)

Issued: September 20, 2002

Effective: October 21, 2002

# 5.30 Frame Relay Service (Continued)

#### D. Additional Charges

(T)

#### 1. PVC Reconfiguration

This charge is for changing the configuration of a PVC and applies each time a PVC is reconfigured.

Per PVC \$25.00

#### E. Discount Plans

(T)

Carrier offers discounts based on the term of Customer's commitment to Carrier's service. Customers may subscribe to Frame Relay Service for term plans for one, two or three years. Discounts are calculated using, and apply to, Port and PVC monthly recurring charges only. Discounts do not apply to Local Access Facilities, or nonrecurring charges.

(C)

For any term plan, the rates and term plan discounts will be fixed for the term at the discounts listed in Rates, Section 5.30.F.1., applicable when Customer subscribes to the service. The term will begin on the first day of the month following the date the service is installed and available. Upon expiration, the term will be automatically extended at the one year term plan rates and discounts, unless 30 days prior to the end of the term written notice is given to Carrier that Customer does not want an extension, or (b) Customer subscribes to another term plan and the rates of the new term apply.

If additional sites are added to Customer's Frame Relay Service after the initial subscription to a term plan, such sites will be incorporated in to Customer's term plan and will have the same termination date as Customer's original term plan.

#### 1. Term Plan

Min. Monthly Revenue		<u>Term</u>	
Commitment	1 Year	2 Years	3 Years
\$ 1,000	4.0%	6.0%	9.0%
2,000	6.0%	8.0%	12.0%
5,000	7.0%	10.0%	15.0%
10,000	8.0%	11.0%	19.0%
18,000	10.0%	16.0%	21.0%
25,000	12.0%	19.0%	22.0%
50,000	13.0%	20.0%	23.0%

Issued: September 20, 2002

Effective: October 21, 2002

## 5.30 Frame Relay Service (Continued)

#### F. Network-to-Network Interface (NNI) Rates

(T)

For an NNI PVC, the charges include a nonrecurring charge and monthly recurring charge for both a PVC and an NNI Connection, based on the CIR selected.

#### 1. PVC Rates

PVC/CIR	<u>NRC</u>	MRC
0	\$25.00	\$12.00
16	25.00	33.00
19.2	25.00	42.00
32	25.00	46.50
38.4	25.00	64.50
48	25.00	73.50
64	25.00	87.00
128	25.00	177.00
192	25.00	268.50
256	25.00	378.00
320	25.00	505.50
384	25.00	610.50
448	25.00	732.00
512	25.00	837.00

#### 2. NNI Connection Rates

<u>NRC</u>	<u>MRC</u>
\$25.00	\$12.00
25.00	33.00
25.00	42.00
25.00	46.50
25.00	64.50
25.00	73.50
25.00	87.00
25.00	177.00
25.00	268.50
25.00	378.00
25.00	505.50
25.00	610.50
25.00	732.00
25.00	837.00
	\$25.00 25.00 25.00 25.00 25.00 25.00 25.00 25.00 25.00 25.00 25.00

Issued: September 20, 2002

Effective: October 21, 2002

1st Revised Sheet 44.8.1 Cancels Original Sheet 44.8.1

## **SECTION 5 - RATES AND CHARGES (Continued)**

## 5.30 Frame Relay Service (Continued)

G. Other Discounts

(T)

NRC Waiver

For new Customers ordering Frame Relay Service, or for existing Customers extending Frame Relay service who commit to a two or more year term, Carrier may waive nonrecurring charges ports, UNI PVCs, NNI PVCs, management PVCs, NNI and/or standard local access facilities elements. If Customer terminates a term agreement within two years after installation of service, Customer will be assessed the full amount of the credit for waived charges as well as any early termination charges per the Tariff for the applicable service.

Issued: September 20, 2002

Effective: October 21, 2002

by:

# 5.31 Digital Private Line II Service

THIS SERVICE HAS BEEN CANCELED AND WITHDRAWN. (C)

(D)

Issued: October 1, 2015 Effective: October 31, 2015

by:

Director - Tariffs Verizon Select Services Inc. 600 Hidden Ridge, 2nd Floor Irving, TX 75038 (D)

# 5.31 Digital Private Line II Service (Continued)

REC'D SEP 2 7 2002

#### B. Local Access Facilities Charges

Service Commission

- Access Coordination Fee (ACF) Amount assessed per access circuit when Customer (N) appoints Carrier as the single point of contact for their access. The ACF permits Carrier to recoup costs of designing and testing a circuit, generating and issuing Access Service Requests (ASRs), coordinating any other activity required to ensure timely installation. Additionally, the ACF assures Customer that Carrier will provide ongoing maintenance and trouble resolution for the life of the access arrangement.
- Central Office Connection Fee (COC) Designed to recover Carrier's investment in the digital cross-connect equipment necessary to provide service, to recover costs associated with the management and maintenance of equipment and Carrier's testing, wiring, and cross-connecting of the circuit. COC fee is accessed per access circuit.
- Entrance Facility Charge (EFC) An access circuit that carries traffic from the Serving Wire Center (SWC) to Carrier's POP. Carrier does not own these facilities, but rather leases facilities from an access provider. Carrier charges EFC to recover costs when utilizing these facilities for a Customer Provided Access (CPA) service with an access provider. This charge is included in the full service circuit price.

(N)

Local Access Facilities - Carrier will setup access arrangements on behalf of (T)
Customer when full-service Digital Private Line II Service is purchased. Access
facilities arranged by Carrier will be billed to Customer at Carrier's costs. Any special
construction or non-standard charges assessed by the company supplying the local
access will also be the responsibility of Customer.

Carrier must also set up access arrangements on behalf of Customer as requested for services purchased. Any charges associated with provisioning of the access service, including but not limited to, local access charges, coordination charges, access service order charges, or any other charges associated with gaining access from Customer premise to the POP will be considered "Access Charges". This includes any NRCs incurred in association with obtaining access regardless of contract term. Any such charges as described above will be passed through to Customer in accordance with this Tariff.

Material omitted from this sheet now appears on Sheet 44.10.1.

issued: September 27, 2002

Effective: October 28, 2002

FILED OCT 28 2002

# Miggeuri Public

#### PART II - LONG DISTANCE

REC'D SEP 2 7 20021

# **SECTION 5 - RATES AND CHARGES (Continued)**

Service Commission

# 5.31 Digital Private Line II Service (Continued))

B. Local Access Facilities Charges (Continued)

Access Arrangements	Local Access	ACF	сос	EFC	Applies
Full Service	Yes	Yes	Yes	No	One year term only
Customer Provided Access to SWC	No	No	Yes	Yes	All terms

	Α	CF	C	OC .	// E	C
Circuit Speed	MRC	NRC	MRC	NRC	MRC	NRC
DDS	\$ 35.00	\$275.00	\$ 27.50	\$110.00	\$ 22.00	NA
DS-1	\$110.00	\$275.00	\$330.00	\$110.00	\$215.00	NA

C.	Additional Discounts	(N)
	Term Discount Plan	(M)
	Carrier will discount all MRCs for Digital Private Line II Service. This discount will be based on Customer's contract term. The following elements will apply to transport only:	(M) (C)
	Term Commitment  Two-Year  Three-Year  Discount Applied*  10%  15%	(M)
ŧ	NRC Waiver	(M)
	Carrier will waive all NRCs for transport and local access rates. To qualify for the NRC waiver, Customer must agree to a minimum term of two years or greater.	(C) (M)
	Expedite Charge	(M)
	If Customer requests that an order for DDS 56 Kbps and DS-1 Service be expedited, a maximum charge of \$750.00 will apply.	(C) (M)

Material appearing on this sheet previously appeared on Sheet 44.10.

Issued: September 27, 2002

Effective: October 28, 2002 lic

by:

Donald R. Fowler, Director - Tariffs Verizon Select Services Inc. 600 Hidden Ridge, 2nd Floor Irving, TX 75038

FILED OCT 2 8 2002

1st Revised Sheet 44.11 Cancels Original Sheet 44.11

# **SECTION 5 - RATES AND CHARGES (Continued)**

# 5.32 Reserved for Future Use (T)

(D)

(D)

Issued: June 1, 2001 Effective: July 1, 2001

3rd Revised Sheet 44.12 Cancels 2nd Revised Sheet 44.12

# **SECTION 5 - RATES AND CHARGES (Continued)**

**Reserved for Future Use** (T)

(D)

(D)

Issued: June 1, 2001 Effective: July 1, 2001

(C)

#### **SECTION 5 - RATES AND CHARGES (Continued)**

#### 5.33 **One WAN Service - Rate Elements**

THIS SERVICE IS NO LONGER AVAILABLE TO NEW CUSTOMERS. EXISTING CUSTOMERS (C) WILL BE GRANDFATHERED UNTIL TERMINATED BY EITHER CARRIER OR CUSTOMER, FOLLOWING EXPIRATON OF ANY SERVICE TERM. DURING GRANDFATHERING, CUSTOMERS MAY NOT MAKE ANY MOVES, ADDS, CHANGES, OR RENEWALS UNLESS THEIR AGREEMENT EXPRESSLY PERMITS IT. FOR CUSTOMERS ON MONTH-TO-MONTH TERMS, CARRIER MAY TERMINATE THE SERVICE WITH SIX MONTHS WRITTEN NOTICE. CUSTOMER MAY TERMINATE AT ANY TIME.

One WAN Service includes the following rate elements. The pricing elements for Options 1 and 2 outlined in this Tariff are mutually exclusive. Customer must price their entire network via Option 1, Option 2 or a combination of Options 3 and 4.

#### A. Option 1

#### 1. Access

For UNI Ports, Carrier will set up access arrangements on behalf of Customer for the One WAN Service purchased. Any charges associated with the provisioning of the access circuits, including but not limited to, local access charges, coordination charges, access service order charges, or any other charge associated with gaining access from Customer premise to the POP will be considered "Access Charges". This includes any (NRC) incurred in association with obtaining access regardless of contract term. Any special construction or non-standard charges assessed by the company supplying the local access will also be the responsibility of Customer. Any such access charge as described above will be billed directly to Customer.

#### 2. **UNI Port**

UNI Port charges are subject to the speed of the port selected. A NRC and a MRC, based on the speed of the port connection, apply per port for each access circuit connection to the network supporting this service. Each port can accommodate multiple PVCs.

Rate Element	<u>NRC</u>	MRC
	(\$/port)	(\$/port)
DS-3	\$ 3,000	\$ 5,000
OC-3c	4,000 (R)	14,000
OC-12c	5,000 (R)	42,000
OC-48c	10,000 ` ′	80,000

NRCs are waived for contract terms of one year or more.

#### 3. **Permanent Virtual Connections**

The PVCC and PVPC monthly charges are subject to the class of service parameters and the transmission speed selected. The transmission speed selected for CBR, VBR-rt and UBR is defined by PCR. The transmission speed selected for VBR-nrt is SCR.

Issued: January 15, 2013 Effective: February 15, 2013

## 5.33 One WAN Service - Rate Elements (Continued)

- A. Option 1 (Continued)
  - 3. Permanent Virtual Connections (Continued)

The transmission speed charges as outlined below are in 64 Kbps increments from 64 to 1984 Kbps and in 1 Mbps increments from 2 to 622 Mbps.

(D)

(C)

64 - 1984 Kbps Bi-directional PVCs MRC

(D) (N)

PVC Speed 64 Kbps 128 Kbps 192 Kbps 256 Kbps 320 Kbps 384 Kbps 448 Kbps 512 Kbps 576 Kbps 640 Kbps 704 Kbps 768 Kbps 832 Kbps 896 Kbps 896 Kbps 1024 Kbps 1024 Kbps 1152 Kbps 1216 Kbps 1280 Kbps 1280 Kbps 1280 Kbps 1472 Kbps 1408 Kbps 1472 Kbps 1536 Kbps 1604 Kbps 1728 Kbps 1728 Kbps 1792 Kbps 1856 Kbps	CBR \$ 225 279 333 387 441 495 549 603 657 711 765 819 874 928 982 1,036 1,090 1,144 1,198 1,252 1,306 1,360 1,414 1,468 1,522 1,576 1,630 1,684 1,738 1,792	VBRrt \$ 163 206 249 292 336 379 422 465 508 551 594 637 681 724 767 810 853 896 939 982 1,026 1,069 1,112 1,155 1,198 1,241 1,284 1,327 1,371 1,414	VBRnrt \$ 163 206 249 292 336 379 422 465 508 551 594 637 681 724 767 810 853 896 939 982 1,026 1,069 1,112 1,155 1,198 1,241 1,284 1,327 1,371 1,414	UBR \$ 118 152 187 222 257 292 327 362 397 432 467 502 537 571 606 641 676 711 746 781 816 851 886 921 956 990 1,025 1,060 1,095 1,130	
1984 Kbps	1,792	1,414	1,414	1,130	(N)

Material omitted from this sheet now appears on Sheet 44.14.1

Issued: October 8, 2003 Effective: November 10, 2003



5.33

# One WAN Service - Rate Elements (Continued)

- A. Option 1 (Continued)
  - 3. Permanent Virtual Connections (Continued)

#### 2 Mbps - 622 Mbps Bi-directional PVCs MRC per 1 Mbps

<u>CBR</u>	<u>VBR-rt</u>	<u>VBR-nrt</u>	<u>UBR</u>	ı
\$950	\$750	\$750	\$600	(N)

4. Discounts (M)

Discounts apply only to the UNI Port and PVC MRCs. The discount is based on the contract length and Customer's monthly revenue volume. Customer's monthly revenue volume is based on the total of Customer's access, UNI Port and PVC MRCs.

ne (C) (M) ily I I s. (C) (M)

(M)

(N)

#### Percentage Discount Matrix

## Monthly Spend on port and PVC (\$000)

(M) **Contract Term** \$1-10 <u>>\$10-25</u> >\$25-40 >\$40-50 <u>>\$50</u> One-year 12% (C) (M) 14% 16% 18% 20% Two-year 17% 19% 25% 21% 23% Three-year 20% 22% 24% 28% 30% Five-year 24% 29% 32% 35% 27% (C) (M)

Material appearing on this sheet previously appeared on Sheet 44.14.

Issued: October 8, 2003 Effective: November 10, 2003



#### 5.33 One WAN Service - Rate Elements (Continued)

#### A. Option 1 (Continued)

#### Contract Period

The minimum period for One WAN Service is one year. Service contracts can be one, two, three, or five-year contracts.

#### 6. Expedite Fees

Carrier will charge Customer an expedite fee on a per order basis as outlined below.

Expedite Fee	
\$1,500	
2,000	
3,000	
10,000	(N)
	\$1,500 2,000 3,000

The expedite fee for the order will reflect the highest port speed on the order.

#### B. Option 2

#### 1. Local Access

Carrier will setup access arrangements on behalf of Customer when full service One WAN Service is purchased. Access facilities arranged by Carrier will be billed to Customer at the rates of the underlying carrier, (excluding any discounts and promotions run by carrier). Carrier will add a discount of 31% on DS-1 access only for monthly recurring charges. This discount will apply for each DS-1 access required. Any special construction or non-standard charges assessed by the company supplying the local access, or by the underlying provider connecting to the access provider, will also be the responsibility of Customer. Furthermore, if NxDS-1 access is required, Carrier will supply the necessary equipment at a charge to be determined on a case by case basis and subject to Customer's specific network configuration.

Rate Element	<u>NRC</u>	<u>MRC</u>
DS-1	waived	31% discount off underlying carrier rates
NxDS-1	waived	31% discount off underlying carrier rates
DS-3	Up to \$4,000 credit	ICB
OC-3	Up to \$6,000 credit	ICB

Issued: October 8, 2003 Effective: November 10, 2003



# 5.33 One WAN Service - Rate Elements (Continued)

## B. Option 2 (Continued)

#### 2. Port

Port charges are subject to the speed of the port selected. A non-recurring charge and a monthly recurring charge, based on the speed of the port connection, apply per port for each access circuit connection to the network supporting this service. Each port can accommodate multiple PVCs. The non-recurring charges will be waived for two years or more contracts.

Rate Element	<u>NRC</u> (\$/port)	MRC (\$/port)
DS-1 CES	\$ 900	\$ 4,535
DS-1	900	1,952
2xDS-1	1,800	2,109
3xDS-1	2,200	2,531
4xDS-1	2,600	3,250
5xDS-1	2,950	4,046
6xDS-1	3,300	5,205
7xDS-1	3,600	5,850
8xDS-1	3,900	6,570
DS-3	4,800	4,800
OC-3c	5,900	14,000

Issued: September 29, 2000 Effective: October 30, 2000

# 5.33 One WAN Service - Rate Elements (Continued)

#### B. Option 2 (Continued)

#### 3. Permanent Virtual Connections

The PVCC and PVPC monthly charges are subject to the selected class of service parameters and the transmission speed selected. The transmission speed selected for CBR is defined by PCR. The transmission speed selected for VBR-nrt is SCR. The monthly flat rate charge for UBR class of service parameters is the maximum charge regardless of the speed of transmission.

The transmission speed charges as outlined in the Price Matrix are \$/Mbps or \$/Kbps for these classes of service: CBR and VBR-nrt. UBR is a fixed flat rate regardless of the speed utilized. UBR price is a monthly flat rate and subject to the lower of the originating or terminating port. The transmission speeds are subject to the port speed. non-recurring charges for PVCs will be waived for two years or more contracts.

#### Unidirectional PVCs

Class of Service	Transmission Speed	NRC	MRC	MRC
CBR	PCR	\$35/PVC	\$48/64 Kbps	\$475/1 Mbps
VBR-nrt	SCR	35/PVC	34/64 Kbps	215/1 Mbps
UBR				
Port Speed	<u>NRC</u>	<u>MRC</u>		
DS-1	\$0	\$ 137		
2xDS-1	0	211		
3xDS-1	0	380		
4xDS-1	0	487		
5xDS-1	0	607		
6xDS-1	0	781		
7xDS-1	0	878		
8xDS-1	0	976		
DS-3	0	2,880		
OC-3c	0	11,200		

Issued: September 29, 2000 Effective: October 30, 2000

## 5.33 One WAN Service - Rate Elements (Continued)

- B. Option 2 (Continued)
  - 4. Gateway Services

Frame to ATM Service Interworking PVC (Bi-directional LAN PVC)

PVC CIR (Kbps)	<u>NRC</u>	<u>MRC</u>
0	\$0	\$ 61
16	0	68
32	0	79
48	0	99
64	0	110
128	0	218
192	0	331
256	0	455
320	0	593
384	0	714
448	0	848
512	0	971
576	0	1,105
640	0	1,237
704	0	1,378
768	0	1,512
832	0	1,646
896	0	1,783
960	0	1,919
1,024	0	2,054

Issued: September 29, 2000 Effective: October 30, 2000

### 5.33 One WAN Service - Rate Elements (Continued)

#### B. Option 2 (Continued)

#### 5. Discounts

Discounts apply only to the port and virtual connection monthly recurring charges. The discount is subject to the contract length and Customer monthly revenue volume (dollar in thousands). Customer's monthly revenue volume is based on the cumulative total of Customer's port and PVC elements monthly recurring charges only.

## Percentage Discount Matrix

#### Monthly spend on port and PVC (\$000)

Contract Term	<u>\$10-24</u>	<u>\$24-49</u>	<u>\$50-74</u>	<u>\$75-100</u>	<u>&gt;100</u>
1 year	1%	2%	3%	4%	5%
2 year	11%	13%	15%	17%	20%
3 year	21%	23%	25%	28%	30%

#### 6. Contract Period

The minimum period for One WAN Service is one year. Service contracts can be one, two, or three years.

#### 7. Expedite Fees

Carrier will charge Customer an expedite fee of \$1,500 on a per order basis. Expedites may only be accepted for DS-3 and below on One WAN orders.

Issued: September 29, 2000

(N)

### 5.33 One WAN Service - Rate Elements (Continued)

#### C. Option 3

#### Access

For UNI ports, Carrier will set up access arrangements on behalf of Customer for the One WAN Service purchased. Any charges associated with the provisioning of the access circuits, including but not limited to, local access charges, coordination charges, access service order charges, or any other charge associated with gaining access from Customer premise to the POP will be considered "Access Charges". This includes any NRC incurred in association with obtaining access regardless of contract term. Any special construction or non-standard charges assessed by the company supplying the local access will also be the responsibility of Customer. Any such access charge as described above will be billed directly to Customer.

#### 2. UNI Ports

UNI Port charges are subject to the speed of the port selected. A NRC and a MRC, based on the speed of the port connection, apply per port for each access circuit connection to the network supporting this service. Each port can accommodate multiple PVCs.

Rate Element	<u>NRC</u>	MRC
	(\$/port)	(\$/port)
DS-1	\$ 450	\$ 900
2xDS-1	ICB	ICB
3xDS-1	ICB	ICB
4xDS-1	ICB	ICB
5xDS-1	ICB	ICB
6xDS-1	ICB	ICB
7xDS-1	ICB	ICB
8xDS-1	ICB	ICB
DS-3	1,250	2,500
OC-3c	2,150	5,300
OC-12	ICB	ICB

NRCs are waived for contract terms of one year or more.

(N)



(N)

(N)

#### 5.33 One WAN Service - Rate Elements (Continued)

- C. Option 3 (Continued)
  - 3. Permanent Virtual Connections

The PVCC and PVPC monthly charges are subject to the selected class of service parameters and the transmission speed selected. The transmission speed selected for CBR, VBR-rt and UBR is defined by PCR. The transmission speed selected for VBR-nrt is SCR.

The transmission speed charges as outlined following are in 64 Kbps increments from 64 to 1984 Kbps and in 1 Mbps increments from 2 to 149 Mbps. The One WAN Service transmission speeds must match the transmission speeds of the corresponding access arrangement.

Option 3 PVCCs or PVPCs Connect:

- a. An Option 3 UNI port to another Option 3 UNI port;
- b. An Option 3 UNI port to a NNI port;
- c. A NNI port to another NNI port;
- d. A Frame Relay UNI port to an Option 3 UNI port or to a NNI port.

Effective: November 10, 2003

Filed

Missouri Public
Service Commission

Issued: October 8, 2003

## (N)

## 5.33 One WAN Service - Rate Elements (Continued)

- C. Option 3 (Continued)
  - 3. Permanent Virtual Connections (Continued)

64 - 1984 Kbps Bi-directional PVCs MRC

64 Khna	CBR	VBR-rt	VBR-nrt	UBR © 7
64 Kbps	\$ 45 91	\$ 40 79	\$ 20 41	\$ 7 14
128 Kbps	136	79 119	= =	
192 Kbps			61	20 27
256 Kbps 320 Kbps	181 226	158 198	82 102	34
•	272	238	122	34 41
384 Kbps 448 Kbps	317	236 277	143	47
512 Kbps	362	317	163	54
576 Kbps	407	356	183	61
640 Kbps	407 453	396	204	68
704 Kbps	498	435	204	74
768 Kbps	543	475	245	81
832 Kbps	589	515	265	88
896 Kbps	634	554	285	95
960 Kbps	679	594	306	101
1024 Kbps	724	633	326	101
1024 Kbps 1088 Kbps	724 770	673	347	115
1152 Kbps	815	713	367	122
1216 Kbps	860	713 752	387	128
1210 Kbps 1280 Kbps	905	792 792	408	135
1344 Kbps	951	831	428	142
1408 Kbps	996	871	448	142
1472 Kbps	1,041	910	469	155
1536 Kbps	1,041	950	489	162
1600 Kbps	1,132	990	510	169
1664 Kbps	1,132	1,029	530	176
1728 Kbps	1,177	1,069	550	182
1792 Kbps	1,268	1,108	571	189
1856 Kbps	1,313	1,148	591	196
1920 Kbps	1,313	1,148	612	203
1984 Kbps	1,403	1,100	632	209
100+ Kbbs	1,400	1,221	002	200

2 Mbps - 149 Mbps Bi-directional PVCs MRC per 1 Mbps

 CBR
 VBR-rt
 MRC per 1 Mbps
 VBR-nrt
 UBR

 \$707
 \$619
 \$319
 \$106

(N)



(N)

## 5.33 One WAN Service - Rate Elements (Continued)

## C. Option 3 (Continued)

#### 4. Discounts

Discounts apply only to the UNI port and PVC MRCs. The discount is based on the contract length and Customer's monthly revenue volume. Customer's monthly revenue volume is based on the total of Customer's access, UNI port and PVC MRCs.

## Percentage Discount Matrix

### Monthly Spend on Port and PVC (\$000)

Contract Term	<u>\$1-10</u>	> <u>\$10-25</u>	> <u>\$25-40</u>	> <u>\$40-50</u>	<u>&gt;\$50</u>
One year	12%	14%	16%	18%	20%
Two year	17%	19%	21%	23%	25%
Three year	20%	22%	24%	28%	30%
Five year	24%	27%	29%	32%	35%

#### 5. Contract Period

The minimum period for One WAN Service is one year. Service contracts can be one, two, three or five years.

## 6. Expedite Fees

by:

Carrier will charge Customer an expedite fee of \$1,500 per order.

(N)



(N)

## 5.33 One WAN Service - Rate Elements (Continued)

#### D. Option 4

#### 1. Access

For UNI ports, Carrier will set up access arrangements on behalf of Customer for the One WAN Service purchased. Any charges associated with the provisioning of the access circuits, including but not limited to, local access charges, coordination charges, access service order charges, or any other charge associated with gaining access from Customer premise to the POP will be considered "Access Charges". This includes any NRC incurred in association with obtaining access regardless of contract term. Any special construction or non-standard charges assessed by the company supplying the local access will also be the responsibility of Customer. Any such access charge as described above will be billed directly to Customer.

#### 2. UNI Port

UNI Port charges are subject to the speed of the port selected. A NRC and a MRC, based on the speed of the port connection, apply per port for each access circuit connection to the network supporting this service. Each port can accommodate multiple PVCs.

Rate Element	<u>NRC</u>	<u>MRC</u>
	(\$/port)	(\$/port)
DS-1	\$ 900	\$ 1,952
2xDS-1	1,800	2,109
3xDS-1	2,200	2,531
4xDS-1	2,600	3,250
5xDS-1	2,950	4,046
6xDS-1	3,300	5,205
7xDS-1	3,600	5,850
8xDS-1	3,900	6,570
DS-3	4,800	5,000
OC-3c	5,900	12,000
OC-12c	11,000	42,000

NRCs are waived for contract terms of one year or more.

(N)



(N)

(N)

### 5.33 One WAN Service - Rate Elements (Continued)

- D. Option 4 (Continued)
  - 3. Permanent Virtual Connections

The PVCC and PVPC monthly charges are subject to the selected class of service parameters and the transmission speed selected. The transmission speed selected for CBR, VBR-rt and UBR is defined by PCR. The transmission speed selected for VBR-nrt is SCR.

The transmission speed charges as outlined following are in 64 Kbps increments from 64 to 1984 Kbps and in 1 Mbps increments from 2 to 622 Mbps. The One WAN Service transmission speeds must match the transmission speeds of the corresponding access arrangement.

Option 4 PVCCs or PVPCs Connect:

- a. An Option 4 UNI port to another Option 4 UNI port:
- b. An Option 4 UNI port to a NNI port;
- c. An Option 4 UNI port to an Option 3 UNI port;
- d. A Frame Relay UNI port to an Option 4 UNI port or a NNI port.

Effective: November 10, 2003



Issued: October 8, 2003

(N)

## 5.33 One WAN Service - Rate Elements (Continued)

- D. Option 4 (Continued)
  - 3. Permanent Virtual Connections (Continued)

64 - 1984 Kbps Bi-directional PVCs MRC

PVC Speed	CBR	<u>VBRrt</u>	<u>VBRnrt</u>	<u>UBR</u>
64 Kbps	\$ 74	\$ 65	\$ 44	\$ 26
128 Kbps	148	129	88	52
192 Kbps	221	194	132	78
256 Kbps	295	258	176	104
320 Kbps	369	323	220	130
384 Kbps	443	387	263	156
448 Kbps	516	452	307	182
512 Kbps	590	517	351	208
576 Kbps	664	581	395	233
640 Kbps	738	646	439	259
704 Kbps	811	710	483	285
768 Kbps	885	775	527	311
832 Kbps	959	839	571	337
896 Kbps	1,033	904	615	363
960 Kbps	1,106	969	659	389
1024 Kbps	1,180	1,033	703	415
1088 Kbps	1,254	1,098	747	441
1152 Kbps	1,328	1,162	790	467
1216 Kbps	1,401	1,227	834	493
1280 Kbps	1,475	1,291	878	519
1344 Kbps	1,549	1,356	922	545
1408 Kbps	1,623	1,421	966	571
1472 Kbps	1,696	1,485	1,010	597
1536 Kbps	1,770	1,550	1,054	623
1600 Kbps	1,844	1,614	1,098	648
1664 Kbps	1,918	1,679	1,142	674
1728 Kbps	1,991	1,743	1,186	700
1792 Kbps	2,065	1,808	1,230	726
1856 Kbps	2,139	1,873	1,273	752
1920 Kbps	2,213	1,937	1,317	778
1984 Kbps	2,286	2,002	1,361	804

2 Mbps - 622 Mbps Bi-directional PVCs MRC per 1 Mbps

 CBR
 VBR-rt
 VBR-nrt
 UBR

 \$1180
 \$1033
 \$703
 \$415

Effective: November 10, 2003

Issued: October 8, 2003

R. Jeffrey Whittaker, Director - Regulatory Affairs Verizon Select Services Inc. 600 Hidden Ridge, 2nd Floor Irving, TX 75038



(N)

(N)

## 5.33 One WAN Service - Rate Elements (Continued)

#### D. Option 4 (Continued)

#### 4. Discounts

Discounts apply only to the UNI port and PVC MRCs. The discount is based on the contract length and Customer's monthly revenue volume. Customer's monthly revenue volume is based on the total of Customer's access, UNI port and PVC MRCs.

## Percentage Discount Matrix

### Monthly Spend on Port and PVC (\$000)

Contract Term	<u>\$1-10</u>	> <u>\$10-25</u>	> <u>\$25-40</u>	> <u>\$40-50</u>	<u>&gt;\$50</u>
One year	12%	14%	16%	18%	20%
Two year	17%	19%	21%	23%	25%
Three year	20%	22%	24%	28%	30%
Five year	24%	27%	29%	32%	35%

## 5. Contract Period

The minimum period for One WAN Service is one year. Service contracts can be one, two, three or five years.

## 6. Expedite Fees

Carrier will charge Customer an expedite fee of \$1,500 per order.

(N)



#### 5.34 Frame Relay II Service

This service is no longer available to new Customers.

(C)

Unless otherwise noted, the following rates and charges will remain in effect for the full term of Customer's contract.

#### 5.34.1 Local Access Facilities

Carrier will setup access arrangements on behalf of Customer when full service Frame Relay Service is purchased.

Access facilities arranged by Carrier will be billed to Customer at Carrier's costs. Any special construction or non-standard charges assessed by the company supplying the local access, or by the underlying provider connecting to the access provider, will also be the responsibility of Customer.

#### 5.34.2 Port

Charges include a non-recurring charge and a monthly recurring charge based on the speed of the port connection (i.e., 56 Kbps to 1.544 Mbps). Charges apply per port for each frame relay access facility to the network supporting Frame Relay Service. Each port can accommodate multiple Permanent Virtual Circuits (PVCs). A port added to the network after initial installation will be considered a new element and the nonrecurring and monthly charges will both apply.

Speed (Kbps)	Non-Recurring Charge	Monthly Recurring Charge
56/64	\$300.00	\$ 162.75
128	300.00	339.50
192	300.00	409.50
256	300.00	491.75
320	300.00	575.75
384	300.00	680.75
448	300.00	740.25
512	300.00	817.25
576	300.00	889.00
640	300.00	934.50
704	300.00	962.50
768	300.00	1,006.25
896	300.00	1,179.50
1,024	300.00	1,279.25
1,280	300.00	1,473.50
1,544 Mbps	300.00	1,659.00

Issued: November 15, 2001 Effective: December 17, 2001

## 5.34 Frame Relay Service II (Continued)

## 5.34.3 User-to-Network Interface - Permanent Virtual Circuit (UNI-PVC)

A. Charges include a nonrecurring charge and a monthly recurring charge for each PVC, based on the CIR selected. PVCs added to the network after initial installation will be considered new elements and the nonrecurring and monthly charges will apply.

PVC/CIR	NRC	MRC
0	<b>\$2</b> 5. <b>00</b>	\$12.00
16	25.00	33.00
19.2	25.00	42.00
32	25.00	46.50
38.4	25.00	64.50
48	25.00	73.50
64	25.00	87.00
128	25.00	177.00
192	25.00	268.50
256	25.00	378.00
320	25.00	505.50
384	25.00	610.50
448	25.00	732.00
512	25.00	837.00
576	25.00	958.50
640	25.00	1,080,00
704	25.00	1,209.00
768	25.00	1,332.00
832	25.00	1,455.00
896	25.00	1,581.00
960	25.00	1,705.50
1,024	25.00	1,830.00

B. If Customer chooses to purchase a management PVC which will be utilized as part of a network service, the management PVC must originate at Customer's premises and terminate at the associated Carrier Center. For management PVC rate, please refer to zero CIR monthly recurring charge and nonrecurring charge in Section 5.34.3 A.

(D)

(D)

Issued: September 20, 2002

Effective: October 21, 2002

### 5.34 Frame Relay Service II (Continued)

#### 5.34.4 Additional Charges

(T)

#### A. PVC Reconfiguration

This charge is for changing the configuration of a PVC and applies each time a PVC is reconfigured.

Per PVC \$25.00

### 5.34.5 Discount Plans

(T)

Carrier offers discounts based on the term of Customer's commitment to Carrier's service. Customers may subscribe to Frame Relay Service for term plans for one, two or three years. Discounts apply to and are calculated using monthly recurring charges for ports, UNI PVCs, NNI PVCs, management PVCs, and NNI connection rates. Discounts do not apply to local access facilities, or nonrecurring charges.

(C)

For any term plan, the rates and term plan discounts will be fixed for the term at the discounts listed in Rates and Charges Section, applicable when Customer subscribes to the service. The term will begin on the first day of the month following the date the service is installed and available. Upon expiration, the term will be automatically extended at the one year term plan rates and discounts, unless 30 days prior to the end of the term written notice is given to Carrier that Customer does not want an extension, or Customer subscribes to another term plan and the rates of the new term apply.

If additional sites are added to Customer's Frame Relay Service after the initial subscription to a term plan, such sites will be incorporated in to Customer's term plan and will have the same termination date as Customer's original term plan.

#### A. Term Plan

Min. Monthly Revenue		<u>Term</u>	
Commitment	1 Year	2 Years	3 Years
\$1,000	4.0%	6.0%	9.0%
2,000	6.0%	8.0%	12.0%
5,000	7.0%	10.0%	15.0%
10,000	8.0%	11.0%	19.0%
18,000	10.0%	16.0%	21.0%
25,000	12.0%	19.0%	22.0%
50,000	13.0%	20.0%	23.0%

Issued: September 20, 2002

Effective: October 21, 2002

by:

#### 5.34 Frame Relay Service II (Continued)

#### 5.34.6 Network-to-Network Interface (NNI) Rates

(T)

For a NNI PVC, the charges include a nonrecurring charge and monthly recurring charge for both a PVC and a NNI connection, based on the CIR selected.

#### A. NNI PVC Rates

PVC/CIR	<u>NRC</u>	<u>MRC</u>
16	\$25.00	\$ 33.00
32	25.00	46.50
64	25.00	87.00
128	25.00	177.00
192	25.00	268.50
256	25.00	378.00
384	25.00	610.50
512	25.00	837.00

#### B. NNI Connection Rates

For each NNI PVC, there is also a NNI connection rate which includes a nonrecurring charge and monthly recurring charge per location, bases on the NNI PVC CIR selected.

PVC/CIR	<u>NRC</u>	<u>MRC</u>
16	\$25.00	\$ 95.00
32	25.00	95.00
64	25.00	95.00
128	25.00	187.50
192	25.00	280.00
256	25.00	370.00
384	25.00	555.00
512	25.00	742.50

#### 5.34.7 Other Discounts

(T)

#### **NRC Waiver**

For new Customers ordering Frame Relay Service II, or for Customers who commit to a two or more year term, Carrier may waive nonrecurring charges for the ports, UNI PVCs, NNI PVCs, management PVCs, NNI and/or standard local access facilities (C) elements. If Customer terminates a term agreement within two years after installation of service, Customer will be assessed the full amount of the credit for waived charges as well as any early termination charges per the Tariff for the applicable service.

Issued: September 20, 2002

Effective: October 21, 2002

by:

10th Revised Sheet 44.24 Cancels 9th Revised Sheet 44.24

## **SECTION 5 - RATES AND CHARGES (Continued)**

#### 5.35 Frame Relay III Service

This service is no longer available to new Customers.

(C)

Unless otherwise noted, the following rates and charges will remain in effect for the full term of Customer's contract.

#### A. Local Access Facilities

Carrier will setup access arrangements on behalf of Customer when full service Frame Relay III Service is purchased.

Access facilities arranged by Carrier will be billed to Customer at Carrier's costs. Any special construction or non-standard charges assessed by the company supplying the local access, or by the underlying provider connecting to the access provider, will also be the responsibility of Customer.

Issued: September 24, 2003 Effective: October 24, 2003