NATIONS BELL, INC. d/b/a MTS/COMMUNICALL MISSOURI P.S.C. NO.1 ORIGINAL TITLE SHEET NO. 1

DEC 21 1995

TELECOMMUNICATIONS SERVICES TARIFF

MISSOURI
Public Service Commission

TITLE SHEET

NATIONS BELL, INC. d/b/a MTS/COMMUNICALL

SCHEDULE OF RATES, CHARGES AND REGULATIONS

APPLYING TO POINT-TO-POINT COMMUNICATIONS SERVICES

WITHIN THE STATE OF MISSOURI

ISSUED: DECEMBER 21, 1995

EFFECTIVE:

JAN 2 5 1996

BY: STEVEN GREEN
NATIONS BELL, INC. d/b/a MTS/COMMUNICALL
13455 NOEL RD.
SUITE 1000
DALLAS, TEXAS 75240

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P.S.C. MO. NO.1

FIRST REVISED SHEET NO. 2

CANCELS ORIGINAL SHEET NO. 2

TELECOMMUNICATIONS SERVICES TARIFF

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CHECK SHEET

MAR 1 2 1996

This Sheet and Sheets 1-18, inclusive of this tariff are effective as of the date shown. AMENDED sheets if any, named below, contain all changes from the ORIGINAL tariff that are in effect on the date indicated.

ed MISSOURI Public Service Commission

Sheets in this tariff are as follows:

Sheet	Revision
Title Sheet	Original
1	Original
2	Amended
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
14	Original
15	Original
16	Original
17	Amended
18	Original
19	Original

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BY: STEVEN GREEN
NATIONS BELL, INC. d/b/a MTS/COMMUNICALL
13455 NOEL RD.
SUITE 1000
DALLAS, TEXAS 75240

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April 9, 2009
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XD-2009-0334

NATIONS BELL, INC. d/b/a′MTS/COMMUNICALL MISSOURI P.S.C. NO.1 ORIGINAL NO. 2

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TELECOMMUNICATIONS SERVICES TARIFF

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CHECK SHEET

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Sheet	Revision	
Sheet	Original	
1	Original	
2	Original	
3	Original	
4	Original	
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BY: STEVEN GREEN
NATIONS BELL, INC. d/b/a MTS/COMMUNICALL
13455 NOEL RD.
SUITE 1000
DALLAS, TEXAS 75240

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NATIONS BELL, INC. d/b/a MTS/COMMUNICALL MISSOURI P.S.C. NO.1 ORIGINAL NO. 3

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TELECOMMUNICATIONS SERVICES TARIFF

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NATIONS BELL, INC. d/b/a MTS/COMMUNICALL
13455 NOEL RD.
SUITE 1000
DALLAS, TEXAS 75240

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CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

PARTICIPATING CARRIERS

None

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PROPERTY.

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BY: STEVEN GREEN NATIONS BELL, INC. d/b/a MTS/COMMUNICALL 13455 NOEL RD. **SUITE 1000** DALLAS, TEXAS 75240

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EXPLANATION OF SYMBOLS

- (C) To signify changed listing, rule, or condition which may effect rates or charges.
- (D) To signify discontinued material, including listing, rate, rule or condition.
 - (I) To signify increase.
- (M) To signify material relocated form or to another part of tariff schedules with no change in text, rate, rule or condition.
- (N) To signify new material including listing, rate, rule or condition.
 - (R) To signify reduction.
 - (T) To signify change in wording of text but no change in rate, rule or condition.

In addition to symbols for changes, each provision or rate element changed shall contain a vertical line which clearly shows the exact number of lines being changed.

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TELECOMMUNICATIONS SERVICES TARIFF

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APPLICATION OF TARIFF

This tariff contains the regulations and rates applicable to the provisions of intrastate telecommunications services by NATIONS BELL, INC. d/b/a MTS/COMMUNICALL (hereinafter referred to as "Nations" or "the Company") within the state of MISSOURI.

ISSUED: DECEMBER 21, 1995

BY: STEVEN GREEN
NATIONS BELL, INC. d/b/a MTS/COMMUNICALL
13455 NOEL RD.
SUITE 1000
DALLAS, TEXAS 75240

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TELECOMMUNICATIONS SERVICES TARIFF

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SECTION A - DEFINITIONS

AGGREGATOR - ANY PERSON OR ENTITY THAT, IN THE ORDINARY COURSE OF ITS OPERATIONS, MAKES ITS TELEPHONES AVAILABLE TO THE PUBLIC OR TO TRANSIENT USERS OF ITS PREMISES, FOR INTRASTATE TELEPHONE CALLS PLACED THROUGH THE COMPANY'S SERVICES.

AUTOMATED "0+" TELECOMMUNICATIONS SERVICES - CALLS WHEREIN THE END USER DIALS "0" PLUS THE NUMBER CALLED AND CHOOSES TO BILL THE CALL TO A CALLING CARD OR TO THE CALLED NUMBER (COLLECT CALL) AND WHEREIN CALL PLACEMENT AND RECORDATION OF BILLING INFORMATION IS PERFORMED WITHOUT THE ASSISTANCE OF A LIVE OPERATOR.

BILLED PARTY - THE PARTY RESPONSIBLE FOR PAYMENT OF CHARGES APPLICABLE TO INTRASTATE CALLS PLACED USING THE COMPANY'S SERVICES.

BILLING AGENT - AN ENTITY WHO CONTRACTS WITH LOCAL EXCHANGE CARRIERS TO PROVIDE BILLING AND COLLECTION SERVICES ON BEHALF OF ITS CUSTOMERS, INCLUDING THE COMPANY.

CALL PROCESSING SYSTEM - CUSTOMER PREMISE EQUIPMENT REGISTERED WITH THE FEDERAL COMMUNICATIONS COMMISSION THAT AUTOMATES PLACEMENT OF "0+" DIALED CALLS, INCLUDING RECORDATION OF BILLING INFORMATION.

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BY: STEVEN GREEN
NATIONS BELL, INC. d/b/a MTS/COMMUNICALL
13455 NOEL RD.
SUITE 1000
DALLAS, TEXAS 75240

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CALLED STATION - THE TERMINATING POINT OF A CALL (I.E. THE CALLED NUMBER).

CALLING CARD CALL - A BILLING ARRANGEMENT WHEREBY A CUSTOMER MAY CHARGE A CALL TO A VALID CALLING CARD ISSUED BY A REGULATED LOCAL EXCHANGE COMPANY WITH WHOM MTS/COMMUNICALL HAS BILLING AND COLLECTION ARRANGEMENT EITHER DIRECTLY OR INDIRECTLY THROUGH OAN BILLING SERVICES. INC.

CALLING STATION - THE ORIGINATING POINT OF A CALL (I.E. THE CALLING NUMBER).

COLLECT CALL - A PAYMENT ARRANGEMENT WHEREBY THE CALLED STATION IS THE BILLED PARTY FOR CALLS PLACED OVER THE COMPANY'S SERVICE.

CUSTOMER - ANY PERSON, FIRM, PARTNERSHIP, CORPORATION, OR OTHER END USER FURNISHED TELECOMMUNICATION SERVICES UNDER THE PROVISIONS AND REGULATIONS OF THIS TARIFF.

DIAL CALLING CARD STATION TO STATION CALL - A TELEPHONE CALL WHEREBY THE END USER DIALS ZERO, THEN THE CALLED STATION NUMBER AND THE END USER'S CALLING CARD NUMBER; AND WHERE THE CALL IS COMPLETED USING THE COMPANY'S AUTOMATED FACILITIES.

INCOMPLETE CALL - ANY CALL WHERE VOICE TRANSMISSION BETWEEN THE CALLING AND CALLED STATION IS NOT ESTABLISHED (I.E. BUSY, NO ANSWER, ETC.).

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BY: STEVEN GREEN
NATIONS BELL, INC. d/b/a MTS/COMMUNICALL
13455 NOEL RD.
SUITE 1000
DALLAS, TEXAS 75240

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OAN BILLING SERVICES, INC. - A CORPORATION WHICH HAS ESTABLISHED BILLING AND COLLECTION AGREEMENTS WITH VARIOUS BELL OPERATING COMPANIES AND INDEPENDENT TELEPHONE COMPANIES. OAN'S SERVICE IS AVAILABLE TO THE COMPANY FOR BILLING AND COLLECTION.

SERVICE CHARGE - NO SERVICE CHARGES WILL BE ADDED TO THE LONG DISTANCE CHARGE FOR USING THE COMPANY'S AUTOMATED OPERATOR SERVICES IN ACCORDANCE WITH THE MISSOURI PUBLIC SERVICE COMMISSIONS RULES AND REGULATIONS.

STATION - ANY LOCATION FROM WHICH LONG DISTANCE CALLS MAY BE PLACED OR RECEIVED.

SUBSCRIBER - THE PERSON, FIRM, PARTNERSHIP, CORPORATION OR OTHER ENTITY WHO OWNS, LEASES, OR MANAGES THE PBX OR OTHER SWITCH VEHICLE FROM WHICH A CUSTOMER PLACES A CALL UTILIZING THE SERVICES OF THE COMPANY.

SECTION B - RULES AND REGULATIONS

B.1 UNDERTAKING OF THE COMPANY

THE COMPANY PROVIDES INTRASTATE AND INTERSTATE TELECOMMUNICATION AND OPERATOR SERVICES TO CUSTOMERS WHO USE A PBX OR SIMILAR SWITCH VEHICLE PROVIDED BY SUBSCRIBERS TO THE COMPANY'S SERVICE. SUCH SERVICES ARE AVAILABLE TO CUSTOMERS FROM ONSITE SUBSCRIBER LOCATIONS WITHIN MISSOURI.

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NATIONS BELL, INC. d/b/a MTS/COMMUNICALL
13455 NOEL RD.
SUITE 1000
DALLAS, TEXAS 75240

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B.2 LIMITATIONS

- B.2.1 SERVICE IS PROVIDED SUBJECT TO THE AVAILABILITY OF THE NECESSARY FACILITIES OR EQUIPMENT, AND SUBJECT TO THE PROVISIONS OF THIS TARIFF.
- B.2.2 THE COMPANY RESERVES THE RIGHT TO DISCONTINUE SERVICE WHEN NECESSITATED BY CONDITIONS BEYOND ITS CONTROL, OR WHEN THE CUSTOMER OR SUBSCRIBER IS USING THE SERVICE IN VIOLATION OF THE PROVISIONS OF THIS TARIFF.
- B.2.3 THE COMPANY DOES NOT UNDERTAKE TO TRANSMIT MESSAGES, BUT OFFERS THE USE OF ITS FACILITIES WHEN AVAILABLE, AND WILL NOT BE LIABLE FOR ERRORS IN TRANSMISSION OR FOR FAILURE TO ESTABLISH CONNECTIONS.
- B.2.4 THE COMPANY RESERVES THE RIGHT TO REFUSE SERVICE TO CUSTOMERS DUE TO INSUFFICIENT OR INVALID BILLING INFORMATION AND/OR REFUSAL OF A CALLED PARTY TO ACCEPT BILLING.
- **B.2.5 TAXES**

CALCULATION OF COMPANY'S RATES DO NOT INCLUDE THE ASSESSMENT OF STATE, LOCAL OR FEDERAL TAXES AND THE SAME SHALL BE ASSESSED ON A SEPARATE LINE OF THE CUSTOMERS BILL. MISSOURI GROSS RECEIPTS TAX WILL NOT BE BILLED AS A SEPARATE LINE ITEM.

B.3 USE

B.3.1 SERVICES PROVIDED UNDER THIS TARIFF MAY BE USED ONLY FOR THE TRANSMISSION OF COMMUNICATIONS BY CUSTOMERS FROM SUBSCRIBER LOCATIONS IN A MANNER CONSISTENT WITH THE TERMS OF THIS TARIFF.

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BY: STEVEN GREEN
NATIONS BELL, INC. d/b/a MTS/COMMUNICALL
13455 NOEL RD.
SUITE 1000
DALLAS, TEXAS 75240

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TELECOMMUNICATIONS SERVICES TARIFF

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- B.3.2 SERVICES PROVIDED UNDER THIS TARIFF SHALL NOT BE USED FOR UNLAWFUL PURPOSES.
- **B.4 LIABILITY**
- B.4.1 THE COMPANY'S LIABILITY, IF ANY, FOR ITS WILLFUL MISCONDUCT IS NOT LIMITED BY THIS TARIFF. WITH RESPECT TO ANY OTHER CLAIM OR SUIT, BY A CUSTOMER, SUBSCRIBER OR ANY OTHER FOR DAMAGES ASSOCIATED IN ANY WAY WITH THE INSTALLATION, PROVISION, TERMINATION, MAINTENANCE, REPAIR, RESTORATION OR USE OF SERVICES GOVERNED BY THIS TARIFF, INCLUDING ANY AND ALL EQUIPMENT AND FACILITIES INCIDENTAL TO OR ASSOCIATED WITH SUCH SERVICES, THE COMPANY'S LIABILITY, IF ANY, SHALL NOT EXCEED AN AMOUNT EQUAL TO THE CHARGE APPLICABLE UNDER THIS TARIFF TO THE PERIOD DURING WHICH SERVICES WERE AFFECTED. THIS LIABILITY FOR DAMAGES SHALL BE IN ADDITION TO ANY AMOUNTS THAT MAY OTHERWISE BE DUE THE CUSTOMER UNDER OTHER PROVISIONS OF THIS TARIFF, IF ANY, AS A CREDIT ALLOWANCE.
- B.4.2 THE COMPANY IS NOT LIABLE FOR ANY DAMAGES CAUSED IN WHOLE OR IN PART BY, OR ASSOCIATED WITH, ANY SERVICE (INCLUDING BUT NOT LIMITED TO CHANNELS, MAINTENANCE, REPAIR OR RESTORATION) OR EQUIPMENT WHICH IT DID NOT FURNISH.
- B.4.3 IN THE EVENT THE COMPANY IS SUBJECTED TO ANY LIABILITY OR DAMAGES FOR ITS ACTS OR OMISSIONS, OTHER THAN WILLFUL MISCONDUCT, NOTWITHSTANDING THE PROVISIONS OF THE TWO PRECEDING SECTIONS, THE

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BY: STEVEN L. GREEN
NATIONS BELL, INC. d/b/a MTS/COMMUNICALL
13455 NOEL RD.
SUITE 1000
DALLAS, TEXAS 75240

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TELECOMMUNICATIONS SERVICES TARIFF

MISSOURI
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COMPANY SHALL BE INDEMNIFIED, DEFENDED, AND HELD HARMLESS BY THE SUBSCRIBER AND CUSTOMER AGAINST ALL CLAIMS, LOSSES, OR DAMAGES ARISING IN WHOLE OR IN PART FROM, OR IN ANY WAY ASSOCIATED WITH, THE INSTALLATION, PROVISION, TERMINATION, MAINTENANCE, REPAIR, RESTORATION OR USE OF SERVICES GOVERNED BY THIS TARIFF, INCLUDING ANY AND ALL EQUIPMENT AND FACILITIES INCIDENTAL TO OR ASSOCIATED WITH SUCH SERVICES.

- B.4.4 THE COMPANY'S FAILURE TO PROVIDE, MAINTAIN OR RESTORE SERVICE UNDER THIS TARIFF SHALL BE EXCUSED BY GOVERNMENTAL ORDERS, CIVIL COMMOTIONS, ACTS OF GOD, AND OTHER CIRCUMSTANCES BEYOND THE COMPANY'S REASONABLE CONTROL, SUBJECT TO THE CREDIT ALLOWANCES IN THIS TARIFF, IF ANY, APPLICABLE TO INTERRUPTIONS IN SERVICE.
- B.4.5 IN THE EVENT ANY PROVISION OF THIS TARIFF, EITHER IN WHOLE OR IN PART, IS DEEMED UNREASONABLE, DECLARED INVALID, OR FOR ANY REASON FOUND TO BE INAPPLICABLE, EITHER AS A GENERAL MATTER OR IN THE CIRCUMSTANCES, THE TERMS OF THE CONTRACT BETWEEN THE COMPANY AND THE SUBSCRIBER SHALL CONTROL.
- **B.5 TERMINAL EQUIPMENT**

CARRIER'S FACILITIES AND SERVICE MAY BE USED WITH OR TERMINATED IN SUBSCRIBER PROVIDED TERMINAL EQUIPMENT OR COMMUNICATIONS SYSTEMS, SUCH AS A PBX. SUCH TERMINAL EQUIPMENT SHALL BE FURNISHED AND MAINTAINED AT THE EXPENSE OF THE SUBSCRIBER,

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BY: STEVEN GREEN
NATIONS BELL, INC. d/b/a MTS/COMMUNICALL
13455 NOEL RD.
SUITE 1000
DALLAS, TEXAS 75240

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Public Service Commission

TELECOMMUNICATIONS SERVICES TARIFF

EXCEPT AS OTHERWISE PROVIDED. THE SUBSCRIBER IS RESPONSIBLE FOR ALL COSTS AT ITS PREMISE. WHEN SUCH TERMINAL EQUIPMENT IS USED, THE EQUIPMENT SHALL COMPLY WITH THE GENERALLY ACCEPTED MINIMUM PROTECTIVE CRITERIA STANDARDS OF THE TELECOMMUNICATIONS INDUSTRY.

B.6 INSTALLATION AND TERMINATION

SERVICE IS INSTALLED UPON CONTRACTUAL AGREEMENT BETWEEN THE SUBSCRIBER AND THE COMPANY. THE CONTRACTUAL AGREEMENT SPECIFIES THE TERMS AND CONDITIONS OF INSTALLATION, TERMINATION OF SERVICE, COMMISSION STRUCTURE, AND COMMISSION PAYMENT SCHEDULE IF ANY.

B.7 PAYMENT FOR SERVICE AND CREDIT ALLOWANCE

B.7.1 ALL CHARGES DUE BY THE CUSTOMER ARE PAYABLE TO ANY AGENCY DULY AUTHORIZED TO RECEIVE SUCH PAYMENT.

THE BILLING AGENCY MAY BE A LOCAL EXCHANGE COMPANY WITH WHOM THE COMPANY HAS BILLING AND COLLECTION AGREEMENTS; OR OAN (A BILLING SERVICE COMPANY)

THROUGH LOCAL EXCHANGE COMPANIES WITH WHOM OAN HAS BILLING AND COLLECTION AGREEMENTS; OR A CREDIT CARD COMPANY. METHODS OF PAYMENT ARE THOSE SPECIFIED BY THE BILLING AGENCY. CUSTOMER SHALL HAVE AT LEAST 21 DAYS FROM THE RENDITION OF THE BILL TO PAY THE CHARGES, AFTER WHICH TIME THE BILL WILL BECOME DELINQUENT.

B.7.2 CUSTOMERS MAY RECEIVE CREDIT ADJUSTMENTS UP TO AN ALLOWABLE AMOUNT FOR CONTESTED CHARGES BY

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13455 NOEL RD.
SUITE 1000
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TELECOMMUNICATIONS SERVICES TARIFF

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CONTACTING THE BILLING AGENCY WHOSE NUMBER ID SHOWN ON THE CUSTOMER'S BILL. ADJUSTMENTS EXCEEDING THESE ALLOWANCES, IF ANY, WILL BE AUTHORIZED AFTER APPROPRIATE INVESTIGATION.

B.7.3 THE FOLLOWING CALL TYPES ARE AT NO CHARGE TO THE CUSTOMER:

INCOMPLETE CALLS EMERGENCY CALLS

IF A CUSTOMER IS CHARGED FOR AN INCOMPLETE CALL/WRONG NUMBER UPON NOTIFICATION BY THE CUSTOMER OR UPON COMPANY RECEIVING SUCH KNOWLEDGE, THE COMPANY WILL RESEARCH THE CALL AND WILL FULLY CREDIT THE CUSTOMERS ACCOUNT.

B.8 DEPOSITS

THE COMPANY DOES NOT REQUIRE A DEPOSIT FROM SUBSCRIBERS OR CUSTOMERS.

B.9 ADVANCE PAYMENT
THE COMPANY DOES NOT REQUIRE ADVANCE PAYMENT FROM SUBSCRIBERS NOR
CHARGE A LATE PAYMENT FEE NOR A RETURNED CHECK CHARGE.

SECTION C - DESCRIPTION OF SERVICE OFFERED

C.1 SERVICE OFFERINGS

TELECOMMUNICATION AND AUTOMATED OPERATOR SERVICES FOR INTRASTATE INTERLATA AND INTERSTATE CALLS ARE OFFERED CUSTOMERS FROM SUBSCRIBER LOCATIONS IN THE STATE OF MISSOURI. SUCH SERVICES ARE AVAILABLE FOR USE 24 HOURS PER DAY.

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BY: STEVEN GREEN
NATIONS BELL, INC. d/b/a MTS/COMMUNICALL
13455 NOEL RD.
SUITE 1000
DALLAS, TEXAS 75240

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JAN 2 5 1996

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C.2 BILLING METHODS

CUSTOMERS MAY SELECT ANY ONE OF THE FOLLOWING BILLING METHODS:

- A. BILL TO A VALID CALLING CARD
- B. BILL TO CALLED NUMBER (COLLECT), PROVIDED HOWEVER THAT THE CALLED PARTY ACCEPTS SUCH CHARGES WHEN ASKED BY THE COMPANYS' AUTOMATED OPERATOR.
- C.3 TIMING OF CALLS
- C.3.1 ON CALLING CARD CALLS, CHARGEABLE TIME BEGINS WHEN THE CONNECTION IS ESTABLISHED BETWEEN THE CALLING AND CALLED STATION.
- C.3.2 ON COLLECT CALLS, CHARGEABLE TIME BEGINS WHEN THE CALLED STATION ACCEPTS THE CHARGES.
- C.3.3 CHARGEABLE TIME ENDS WHEN THE CALLING STATION "HANGS UP" THEREBY RELEASING THE NETWORK CONNECTION. IF THE CALLING STATION DOES NOT HANG UP, CHARGEABLE TIME ENDS WHEN THE NETWORK CONNECTION IS RELEASED BY AUTOMATIC TIMING EQUIPMENT IN THE NETWORK.
- C.3.4 FOR BILLING PURPOSES, CHARGEABLE TIME IS BASED ON THE ACTUAL CONNECTION DURATION AS DEFINED ABOVE.

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NATIONS BELL, INC. d/b/a MTS/COMMUNICALL
13455 NOEL RD.
SUITE 1000
DALLAS, TEXAS 75240

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TELECOMMUNICATIONS SERVICES TARIFF

C.4 CALCULATION OF DISTANCE

THE RATES SET FORTH BELOW ARE MILEAGE SENSITIVE AND BASED ON THE AIRLINE DISTANCE BETWEEN RATE CENTERS ASSOCIATED WITH THE ORIGINATING AND TERMINATING POINTS OF A CALL.

THE MILEAGE BETWEEN RATE CENTERS IS DETERMINED BY APPLYING THE FORMULA BELOW TO THE VERTICAL AND HORIZONTAL COORDINATES ASSOCIATED WITH THE RATE CENTERS INVOLVED. THE COMPANY USES THE RATE CENTERS AND ASSOCIATED VERTICAL AND HORIZONTAL COORDINATES THAT ARE PRODUCED BY BELL COMMUNICATIONS RESEARCH IN THEIR NPA-NXX V & H COORDINATOR TAPE AND BELL'S NECA TARIFF NO. 4.

FORMULA: (V1-V2) + (H1-H2)

SECTION D - RATES AND CHARGES

D.1 GENERAL

THE RATES AND CHARGES SET FORTH IN THE FOLLOWING ARE APPLICABLE TO CALLS PLACED FROM SUBSCRIBER LOCATIONS AND ORIGINATING AND TERMINATING WITHIN THE STATE OF MISSOURI. THE AIRLINE MILEAGE BETWEEN RATE CENTERS ASSOCIATED WITH THE ORIGINATING AND TERMINATING POINTS IS USED TO DETERMINE THE APPLICABLE PER MINUTE RATE STEP TO BE APPLIED TO EACH CALL CARRIED BY THE COMPANY.

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NATIONS BELL, INC. d/b/a MTS/COMMUNICALL
13455 NOEL RD.
SUITE 1000
DALLAS, TEXAS 75240

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TELECOMMUNICATIONS SERVICES TARIFF

RECEIVED

CALLS ARE MEASURED AND BILLED IN ONE MINUTE INCREMENTS; FRACTIONAL MINUTES ARE ROUNDED UP TO THE NEXT FULL MINUTE.

MAR 12 1996

D.2 INTRASTATE RATE TABLE

MISSOURI
Public Service Commission

DAY RATES
INITIAL EA ADD'L
MILEAGE MINUTE MINUTE
ALL .4200 .4200

EVENING RATES
INITIAL EA ADD'L
MINUTE MINUTE
.4200 .4200

NIGHT RATES
INITIAL EA ADD'L
MINUTE MINUTE
.4200 .4200

D.2.1 OPERATOR SERVICE CHARGES

THE OPERATOR SURCHARGE WILL BE ADDED TO THE FIRST MINUTE OF EACH OPERATOR CALL IN ADDITION TO THE PER MINUTE RATES SET FORTH ABOVE.

	AUTOMATED	LIVE
	OPERATOR	OPERATOR
1. CALLING CARD	\$1.98	\$2.95
2. COLLECT	\$2.95	\$2.95
3. THIRD PARTY		\$2.95
4. PERSON-TO-PERSON		\$3.50

AN OPERATOR DIALED SURCHARGE OF \$1.00 APPLIES ON ALL OPERATOR DIALED OPERATOR STATION AND PERSON-TO-PERSON CALLS.

D.3 DIRECTORY ASSISTANCE SURCHARGE: \$0.50 (N)

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NATIONS BELL, INC. d/b/a MTS/COMMUNICALL
13455 NOEL RD.
SUITE 1000
DALLAS, TEXAS 75240

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CALLS ARE MEASURED AND BILLED IN ONE MINUTE INCREMENTS; FRACTIONAL MINUTES ARE ROUNDED UP TO THE NEXT FULL MINUTE.

D.2 INTRASTATE RATE TABLE

DAY RATES	EVENING RATES	NIGHT RATES
INITIAL EA ADD'L	INITIAL EA ADD'L	INITIAL EA ADD'L
MILEAGE MINUTE MINUTE ALL .4200 .4200	MINUTE MINUTE .4200 .4200	MINUTE MINUTE .4200 .4200

D.2.1 OPERATOR SERVICE CHARGES

THE OPERATOR SURCHARGE WILL BE ADDED TO THE FIRST MINUTE OF EACH OPERATOR CALL IN ADDITION TO THE PER MINUTE RATES SET FORTH ABOVE.

	AUTOMATED	LIVE
	OPERATOR	OPERATOR
 CALLING CARD 	\$1.98	\$2.95
2. COLLECT	\$2.95	\$2.95
3. THIRD PARTY		\$2.95
4. PERSON-TO-PERSON		\$3.50

AN OPERATOR DIALED SURCHARGE OF \$1.00 APPLIES ON ALL OPERATOR DIALED OPERATOR STATION AND PERSON-TO-PERSON CALLS.

ISSUED: DECEMBER 21, 1995

> BY: STEVEN GREEN NATIONS BELL, INC. d/b/a MTS/COMMUNICALL 13455 NOEL RD. SUITE 1000

> > DALLAS, TEXAS 75240

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FILED

JAN 25 1996

EFFECTIVE:

JANUARY 20, 1996

JAN 25 1996

9 6 - 1 5 7 MO. PUBLIC SERVICE COMM

APR 11 1996

BY JAI- R.S. #17

Public Service Commission

AMISSOURI

NATIONS BELL, INC. d/b/a MTS/COMMUNICALL MISSOURI P.S.C. NO.1 ORIGINAL NO. 18

DEC 21 1995

TELECOMMUNICATIONS SERVICES TARIFF

MISSOURI
Public Service Commission

E. MISCELLANEOUS

E.1 TENT CARDS

THE COMPANY WILL PROVIDE EACH SUBSCRIBER LOCATION WITH TABLE TENT CARDS FOR EACH SUBSCRIBER TELEPHONE USED BY THE GENERAL PUBLIC. EACH TABLE TENT CARD WILL CONTAIN INFORMATION ON MTS/COMMUNICALL, AS LISTED IN THE OPERATOR SERVICE PROVIDER REQUIREMENTS SECTION E.2. (G) (II). THE COMPANY WILL PROVIDE THE AGGREGATOR WITH ENOUGH TENT CARDS FOR EACH PHONE LOCATION AND SHALL PERIODICALLY CHECK TO MAKE SURE TENT CARDS ARE AVAILABLE AT THE LOCATION.

- E.2 OTHER MISSOURI PSC PROVISIONS FOR OPERATOR SERVICE PROVIDERS
- A). CARRIER WILL ADVISE THE CALLER AND BILLED PARTY (IF DIFFERENT FROM THE END USER) THAT MTS\COMMUNICALL IS THE OPERATOR SERVICE PROVIDER AT THE TIME OF THE INITIAL CONTACT.
- B). CARRIER WILL PROVIDE RATE QUOTES, INCLUDING ALL RATE COMPONENTS AND ANY ADDITIONAL CHARGES, UPON REQUEST, AT NO CHARGE.
- C). CARRIER WILL ALLOW ONLY TARIFF CHARGES APPROVED BY THE COMMISSION, OR OTHERWISE ALLOWED BY LAW FOR THE PROVISION OF OPERATOR SERVICES, TO APPEAR ON BILLINGS RENDERED BY LOCAL EXCHANGE COMPANIES (LECs) ON BEHALF OF CARRIER AND WILL NOT COLLECT LOCATIONS SURCHARGES IMPOSED BY TRAFFIC AGGREGATORS.
- D). CARRIER WILL ARRANGE FOR LISTING OF ITS NAME ON A LEC'S BILLING OF CARRIERS CHARGES, IF THE LEC HAS MULTI-CARRIER BILL LISTING CAPABILITY.
- E). CARRIER WILL EMPLOY REASONABLE CALLING CARD VERIFICATION PROCEDURES WHICH ARE ACCEPTABLE TO THE COMPANIES ISSUING THE CALLING CARDS. IN ORDER TO CONTROL FRAUD, THE COMPANY MAY REFUSE TO ACCEPT CALLING CARDS WHICH IT DETERMINES TO BE INVALID OR CARDS IT IS UNABLE TO VERIFY.
- F). CARRIER WILL DIRECT ALL "00-" EMERGENCY CALLS TO THE LOCAL EXCHANGE CARRIER (LEC), AT NO CHARGE.
- G.) CARRIER'S CONTRACTS WITH TRAFFIC AGGREGATORS WILL CONTAIN PROVISIONS WHICH:
- i) PROHIBIT THE BLOCKING OF ACCESS TO AN END USER'S INTEREXCHANGE CARRIER OF CHOICE;
- ii) PROVIDE FOR THE PROMINENT POSTING OR DISPLAY, ON OR NEAR THE TELEPHONE TO BE UTILIZED BY END USERS, OF MATERIAL SETTING FORTH THE NAME OF THE CARRIER, COMPLAINT PROCEDURES, INSTRUCTIONS ON REACHING THE LEC OPERATOR AS WELL AS OTHER INTEREXCHANGE CARRIERS, AND PROCEDURES FOR EMERGENCY CALLS.

ISSUED: DECEMBER 21, 1995

BY: STEVEN GREEN
NATIONS BELL, INC. d/b/a MTS/COMMUNICALL
13455 NOEL RD.
SUITE 1000
DALLAS, TEXAS 75240

JAN 2 5 1996
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JAN 25 1996 MO. PUBLIC SERVICE COMM

NATIONS BELL, INC. d/b/a MTS/COMMUNICALL MISSOURI P.S.C. NO.1 ORIGINAL NO. 19

DEC 21 1995

MISSOURI Public Service Commission

TELECOMMUNICATIONS SERVICES TARIFF

E.2 BILLING AND SERVICE COMPLAINTS

ALL BILLING COMPLAINTS CAN BE DIRECTED TO THE COMPANYS BILLING AGENT OAN SERVICES, INC. ON EACH CALLERS BILL A TOLL FREE 800 NUMBER WILL APPEAR FOR ANY AND ALL BILLING COMPLAINTS. ALL SERVICE COMPLAINTS WILL BE HANDLED DIRECTLY BY THE COMPANY BY CALLING 1-800-259-3553.

E.3 DIRECTORY ASSISTANCE

THE COMPANY DOES NOT PROVIDE INTRASTATE DIRECTORY ASSISTANCE NOR DOES IT PROVIDE RESIDENTIAL CUSTOMERS ITS SERVICES.

E.4 WAIVER OF RULES AND REGULATIONS

APPLICANT HAS REQUESTED THAT THE FOLLOWING RULES AND REGULATIONS BE WAIVED:

392.240(1)	Rates-reasonable average return on investment.
392.270	Property valuation.
392.280	Depreciation rates.
392.290	Issuance of stocks and bonds.
392.310	Issuance of stocks and bonds.
392.320	Issuance of stocks and bonds.
392,330	Issuance of stocks and bonds.
392.340	Reorganization.
4 CSR 240-10.020	Income on depreciation fund investments.
4 CSR 240-30.010 (2) (C)	Posting exchange rates at central offices.
4 CSR 240-32.030 (1) (B)	Exchange boundary maps.
4 CSR 240-32.030 (1) (C)	Record of access lines.
4 CSR 240-32.030(2)	Records kept within the state.
4 CSR 240-32.050 (3-6)	Telephone directories.
4 CSR 240-32.070 (4)	Coin telephones.
4 CSR 240-33.030	Inform customers of lowest priced service.
4 CSR 240-33.040(5)	Financing Fees

ISSUED:

DECEMBER 21, 1995

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