

Northeast Missouri Rural Telephone Company  
d/b/a NEMR

PSC Mo. No. 7  
~~Original Sheet – Adoption Notice~~  
1st Revised Adoption Notice

## ADOPTION NOTICE

### LOCAL EXCHANGE SERVICE

Northeast Missouri Rural Telephone Company d/b/a NEMR hereby adopts, ratifies, and makes its own in every respect all tariffs of Northeast Missouri Rural Telephone Company, filed with and approved by the Missouri Public Service Commission before the effective date of this tariff.

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by Northeast Missouri Rural Telephone Company d/b/a NEMR within the State of Missouri. This tariff is on file with the Missouri Public Service Commission and copies may be inspected during normal business hours, at the Company's principal place of business.

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Issued: June 13, 2022

Michele Gillespie, CEO/General Manager  
718 South West Street  
Green City, MO 63545

Effective: June 23, 2022

FILED  
Missouri Public  
Service Commission  
TN-2022-0348; YI-2022-0275

**Northeast Missouri Rural Telephone Company  
d/b/a NEMR**

**PSC Mo. No. 7**  
~~**Original Sheet No. 1**~~  
**3rd Revised Sheet No. 1**

SCHEDULE OF RATES AND CHARGES  
TOGETHER WITH RULES AND REGULATIONS  
APPLICABLE TO TELEPHONE SERVICE  
PROVIDED IN THE TERRITORY SERVED BY  
NORTHEAST MISSOURI RURAL TELEPHONE COMPANY  
WITHIN THE STATE OF MISSOURI AS FOLLOWS:

ARBELA  
BROCK  
GREEN CITY-GREEN CASTLE, MO  
LEMONS  
LURAY  
MARTINSTOWN  
MEMPHIS  
NOVINGER  
OMAHA  
POLLOCK  
QUEEN CITY  
TOBIN CREEK-RUTLEDGE, MO  
UNIONVILLE  
WINIGAN

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Issued: June 13, 2022

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Green City, MO 63545

Effective: June 23, 2022

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**Missouri Public**  
**Service Commission**  
**TN-2022-0348; YI-2022-0275**

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Issued: April 1, 2000

Ray Ford  
 General Manager  
 718 S. West Street  
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Effective: May 1, 2000

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WAIVER OF STATUTES AND COMMISSION RULES

Pursuant to Law, the application of the following Missouri statutes and Public Service Commission rules have been waived for the Company:

A. Statutes

- 392.210.2 Accounting requirements (system of accounts) (N)
- 392.240.1 Reasonableness of rates (N)
- 392.270 Accounting requirements (valuation of property) (N)
- 392.280 Accounting requirements (depreciation/accounts) (N)
- 392.290 Issuance of Stocks, Bonds and Other Indebtedness
- 392.300 Transfer of Property
- 392.310 Approval of Issuance of Stocks, Bonds and Other Indebtedness
- 392.320 Certificate of Approval for Dividends
- 392.330 Accounting for Disposition of Proceeds
- 392.340 Reorganization

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James Sherburne  
General Manager  
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Service Commission  
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WAIVER OF STATUTES AND COMMISSION RULES

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B. Rules

- 4 CSR 240-3.520 Applications to sell or transfer assets
- 4 CSR 240-3.525 Applications to merge or consolidate
- 4 CSR 240-3.530 Applications to issue stocks, obtain loans
- 4 CSR 240-3.535 Applications to acquire stock
- 4 CSR 240-3.545(8)(C) Listing of Waivers in Tariff
- 4 CSR 240-3.550 Telco Records and Reports (except (5)(B), (D) and (E))
- 4 CSR 240-3.555 Residential Customer Inquiries
- 4 CSR 240-3.560 Procedure for Ceasing Operations
- 4 CSR 240-10.020 Depreciation Records
- 4 CSR 240-30.020 Residential Telephone Underground Systems
- 4 CSR 240-30.040 Uniform System of Accounts
- 4 CSR 240-32.010 General Provisions
- 4 CSR 240-32.040 Metering, Inspections and Tests
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- 4 CSR 240-32.060 Engineering and Maintenance (M)
- 4 CSR 240-32.070 Quality of Service (M)
- 4 CSR 240-32.080 Service objectives and surveillance levels
- 4 CSR 240-32.090 Connection of Equipment and Inside Wiring
- 4 CSR 240-32.100 Provision of Basic Local and Interexchange Services
- 4 CSR 240-32.130-170 Prepaid Calling Cards (except 32.140 and 32.150(1))
- 4 CSR 240-32.180-190 Caller ID blocking requirements
- 4 CSR 240-33.010 Service and Billing Practice General Provisions
- 4 CSR 240-33.040 Billing and Payment standards
- 4 CSR 240-33.045 Clear identification and placement of charges on bills (M)
- 4 CSR 240-33.050 Deposits
- 4 CSR 240-33.060 Residential Customer Inquiries
- 4 CSR 240-33.070 Discontinuance of service
- 4 CSR 240-33.080 Disputes by Residential Customers
- 4 CSR 240-33.090 Settlement agreements with residential customers
- 4 CSR 240-33.130 Operator service requirements
- 4 CSR 240-33.140 Payphone requirements (except (2))
- 4 CSR 240-33.150 "Anti-slamming" requirements
- 4 CSR 240-33.160 Customer Proprietary Network Information

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**DEFINITIONS**

Missouri Public  
Service Commission

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2. Definitions

Access Line

The circuit which travels from the Central Office to the subscriber's premise terminating at the protector which provides direct access to the local exchange and the toll switching networks.

Base Rate Area

A specific area within which local telephone Exchange service, other than rural line service, is furnished at rates quoted in the Local Exchange Service Tariffs without application of "Mileage Charges."

Channel

The communications path provided by the Company between two or more locations.

Circuit

A Channel used for the transmission of electrical or optical energy in the furnishing of telephone service.

Connecting Company

A corporation, association, partnership or individual owning or operating one or more exchange and with whom traffic is interchanged.

Contract

The service agreement between a subscriber and the Company under which services and facilities are furnished in accordance with the provisions of the applicable tariffs.

Customer Provided Equipment (CPE)

Devices, apparatus and their associated wiring provided by a subscriber for use with facilities furnished by the Company.

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**DEFINITIONS**

Missouri Public  
Service Commission

REC'D SEP 21 1999

2. Definitions (Cont'd)

Demarcation Point

The point of connection, provided and maintained by the telephone company at which the station wiring becomes dedicated to an individual customer's use. For an individual customer dwelling this point of connection will generally be the modular jack into the customer side of the Network Interface Device (NID). The drop and the network protector will continue to be provided by, and remain the property of, the telephone company. The demarcation point is usually the point at which the telephone company wiring connects with the customer's wiring.

Exchange

A geographical area for the administration of telecommunications services established and described by the tariff of a telecommunications company providing basic local telecommunications service.

Exchange Area

The territory served by an Exchange.

Local Channel

That portion of a channel which connects a station to the interexchange channel; it also applies to a channel connecting two or more stations within an exchange area.

Local Exchange Service

Telephone service furnished between subscribers' stations located within the same local service area.

Local Message

A communication between subscribers' stations within the same local service area.

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00-249  
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**DEFINITIONS**

Missouri Public  
Service Commission

REC'D SEP 21 1999

2. Definitions (Cont'd)

Local Service Area

That geographical area throughout which a subscriber obtains telephone service without the payment of a toll charge.

Network Interface Device (NID)

A device housing wiring between the telecommunications protector and the inside wiring to isolate the customer's equipment from the network.

Pilot Number

The number in a multi-line hunt service group which is published as the customer's telephone number. When this number is dialed and the line is in use, the central office switch will search for an available idle line in the hunt group.

Premises

All of a building used by the subscriber as a place of business or residence.

Private Line

A circuit provided to furnish communication only between the two or more locations directly connected to it, and not having connection with central office switching apparatus.

Public Telephone

An exchange station, either attended or equipped with a coin-collecting device which is installed for the convenience of the public at a location chosen or accepted by the Company.

Qualifying Low-Income Subscriber

A "qualifying low-income subscriber" is a subscriber who participates in one of the following programs: Medicaid; food stamps; supplemental security income; federal public housing assistance; or Low-Income Home Energy Assistance Program.

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Service Commission

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**DEFINITIONS**

Missouri Public  
Service Commission

REC'D SEP 21 1999

2. Definitions (Cont'd)

Service Connection Charge

A charge applied to installation of apparatus, establishing service, changing, or relocating equipment on the subscriber's premises.

Subscriber

A person or agency subscribing for telephone service. As used in this Tariff, a separate subscriber is involved at each location, or continuous property, where service is furnished. One individual or firm therefore may be considered as two or more separate subscribers, even in the same Exchange. The privileges, restrictions, and rates established for a subscriber to any class of service are limited to the service at one location; no group treatment of service at separate locations furnished to one individual or firm is contemplated or to be implied except when definitely provided for in the specific service descriptions in the tariff.

Tariff

The document filed by the Company with the Public Service Commission which lists the communication services offered by the Company and the associated rates and charges.

Toll Blocking

Toll Blocking is a service provided by carriers that let customers elect not to allow the completion of outgoing toll calls to the Long Distance Message Telecommunications Network, this would include 1+, 0+ and/or 0- operator handled, 8XX and 900 calls.

Toll Message

A message from a calling station to a station located in a different local service area.

Toll Service

Telephone service rendered by the Company or other Common Carriers between patrons in different local service areas in accordance with the rates and regulations of the company providing service.

Trunk

A telephone communication channel between two switching centers.

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**GENERAL RULES AND REGULATIONS**

Missouri Public  
Service Commission

3. General Rules and Regulations

REC'D SEP 21 1999

3.1 Application

The rules and regulations specified herein apply to the intrastate services and facilities of Northeast Missouri Rural Telephone Co., hereinafter referred to as the Company. Failure on the part of the subscribers to observe these rules and regulations of the Company, after due notice of such failure, automatically gives the Company the authority to discontinue the furnishing of service.

In the event of a conflict between any rate, rule, regulation or provision contained in these General Rules and Regulations and any rate, rule, regulation or provision contained in the specific tariffs, the rate, rule, regulations or provision contained in the specific tariffs shall prevail.

3.2 Explanation of Symbols

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment or regulation.
- (I) Signifies an increased rate or new treatment resulting in an increased rate.
- (M) Signifies text moved from another page.
- (N) Signifies a new rate, treatment or regulation.
- (R) Signifies a reduced rate or new treatment resulting in a reduced rate.
- (T) Signifies a change in text but no change in rate, treatment or regulation.

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**GENERAL RULES AND REGULATIONS**

Missouri Public  
Service Commission

3. General Rules and Regulations (Cont'd)

REC'D SEP 21 1999

3.3 Obligation and Liability of Company

A. Availability of Facilities

The Company's obligation to furnish telephone service is dependent upon its ability to secure suitable facilities and to provide such service without unreasonable expense.

B. Interruption of Service

An allowance will be made upon notice and demand to the Company for interruption of service not due to subscriber negligence if the interruption continues for more than twenty four hours from the time it is reported to or detected by the Company. The allowance will be the prorated portion of the monthly rate for the service made inoperative.

C. Directory Errors and Omissions

The Company endeavors to correctly list customers, their telephone numbers and other information in the local telephone directory. No liability for damages arising from errors in or omissions of directory listings or listings obtained from Directory Assistance shall attach to the Company, nor will the Telephone Company be a party to controversies arising between subscribers or others as a result of listings published in its directories. In the case of additional or extra listings for which a charge is made, the Company's liability shall be limited to the monthly rate for each such listing for the charge period during which the error or omission continues.

D. Transmitting Messages

The Company does not undertake to transmit messages, but rather offers the use of its facilities, where available, for communication between parties subject to the conditions specified in these tariffs.

If, because of transmission difficulties, the operator, in order to accommodate the customer, repeats messages, she is deemed to be acting as the agent of the persons involved, and no liability shall attach to the Company because of any errors made by the operator or misunderstandings that may arise between customers because of the errors.

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**GENERAL RULES AND REGULATIONS**

3. General Rules and Regulations (Cont'd)

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3.3 Obligation and Liability of Company (Cont'd)

REC'D SEP 21 1999

E. Defacement of Premises

The Company will make a reasonable effort to leave the customer's property in the same condition as it was found in prior to any Company work. The Company will repair or replace any defacement or damage of property due to installation, existence, or removal of Company property when the damage is the result of negligence of the Company.

F. Maintenance and Repairs

The Company shall bear the expense of all repair and maintenance of its facilities, except where damage or destruction of its facilities are due to the acts or omissions of the subscriber. The subscriber may not rearrange, remove, or disconnect any Company facilities without consent of the Company.

G. Adjustment of Charges

In case of overbilling, a refund will be made by the Company for the amount of excess charges or for an estimate of the overbilling amount.

In case of underbilling, the company reserves the right to backbill for the deficiency charges up to a period of three years.

H. Liability of Company

- I. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays or errors or defects in transmission occurring in the course of furnishing service and not caused by negligence of the customer shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistakes, omissions, interruptions, delays or errors or defects in transmission occur in excess of 36 hours after notification has been made.

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**GENERAL RULES AND REGULATIONS**

3. General Rules and Regulations (Cont'd)

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3.3 Obligation and Liability of Company (Cont'd)

REC'D SEP 21 1999

H. Liability of Company (Cont'd)

- 2. The customer indemnifies and saves the Company harmless against the following:
  - a. Acts or omissions of other companies when their facilities are used in connection with the Company's facilities to provide service.
  - b. Any defacement or damage to the customer's premises, resulting from the existence of the Company's facilities (demarcation point and drop) on such premises, or from the installation or removal thereof, when such defacement or damage is not the result of the negligence of the Company or its employees.
  - c. Any accident, injury or death occasioned by its equipment or facilities when such is not due to negligence of the Company.
  - d. Claims for libel, slander or infringement of copyright arising from the material transmitted or recorded over its facilities; claims for infringement of patents arising from combining with, or using in connection with, facilities of the Company, apparatus and systems of the customer; and all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.
  - e. Liability for failure to provide service.
  - f. Liability for telephone directories except as outlined in Section 3.3.C.
- 3. When suitable arrangements can be made, lines of other telephone companies may be used in establishing wire connections to points not reached by this Company's lines. In establishing connections with the lines of other companies, the Company is not responsible or liable for any action of the Connecting Company.

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**GENERAL RULES AND REGULATIONS**

Missouri Public  
Service Commission

3. General Rules and Regulations (Cont'd)

REC'D SEP 21 1999

3.4 Use of Service and Facilities

A. Provision of Equipment

1. All equipment necessary for the provision of a given service will be furnished and owned by the Company except as provided elsewhere in this Tariff. The customer may be required to provide suitable housing or other protective measures where equipment is to be installed in locations exposed to weather or other hazards. Commercial power will be furnished by the customer at a suitable outlet when and where required.
2. As mandated in F.C.C. Docket 79-105 and the Missouri Public Service Commission Case No. TO-85-267, the Company will not install or maintain Inside Wire on a regulated basis after January 1, 1987, except for Company Owned Public Access Coin Sets.
3. Equipment not owned by the Company may be attached to the facilities of the Company as provided in Section 3.4.B. In case unauthorized attachment or connection is made, the Company shall have the right to discontinue the service.
4. The provisions of the preceding shall not be construed or applied to bar a customer from using devices which serve his convenience in his use of the facilities of the Company (such as a device to obtain quietness or privacy), provided any such device so used does not:
  - a. Endanger the safety of Company employees or the public.
  - b. Damage, require change in or alteration of, or involve direct electrical connection to the equipment or other facilities of the Company, unless as provided for elsewhere in this Tariff.
  - c. Interfere with the proper functioning of such equipment or facilities.
  - d. Impair the operation of the communication system.
  - e. Otherwise injure the public in its use of the Company's services.

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**GENERAL RULES AND REGULATIONS**

Missouri Public  
Service Commission

3. General Rules and Regulations (Cont'd)

REC'D SEP 21 1999

3.4 Use of Service and Facilities (Cont'd)

B. Customer Provided Equipment and Inside Wire

1. Customer-provided equipment and/or inside wire may be connected at the customer's premises to facilities of the Company for use with local with exchange service in compliance FCC regulations.
2. Customers may connect equipment, systems and/or inside wire registered or grandfathered by the FCC directly to the Company network.
3. The General Regulations contained in Section 3 of this Tariff apply when the customer elects to provide his own equipment and/or inside wire. In any instance where the Tariff of the Company conflicts with of an effective order the FCC, the FCC order will have precedence.
4. Responsibility of the Customer
  - a. A customer desiring to connect customer-provided equipment to the exchange and message toll network must make application to the application may be made orally prior to the desired in-service date and shall include the following:
    - 1) The type and manufacture of each item of the grandfathered equipment or the registration number and ringer equivalence of the registered equipment.
    - 2) The number of CPE instruments to be connected.
  - b. Upon notification from the Company that the customer- provided equipment or inside wire is causing or is likely to cause harm, the customer shall make such change as is necessary to remove such harm. Failure to make such change will result in disconnection of service until such change is completed to the satisfaction of the Company.
  - c. The customer may be required, as a condition of service, to pay in full all sums due the Company including, but not limited to, customer activity charges, termination charges, minimum charges, and reimbursement for loss or damage as to Company facilities may apply.
  - d. A customer must subscribe to, and be capable of providing operation for, sufficient quantities of local exchange service lines to provide adequate access to his customer-provided equipment and/or inside wire in accordance with accepted communications industry standards.

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**GENERAL RULES AND REGULATIONS**

Missouri Public  
Service Commission

3. General Rules and Regulations (Cont'd)

REC'D SEP 21 1999

3.4 Use of Service and Facilities (Cont'd)

B. Customer Provided Equipment and Inside Wire (Cont'd)

4. Responsibility of the Customer (Cont'd)

- e. The customer must provide all of the terminal equipment and/or inside wire on the customer's side of the point of demarcation between Company owned equipment and customer-owned equipment.
- f. Use of Company facilities or service in connection with any device for recorded public announcements is subject to the following conditions:
  - (1) For purposes of identification, customers to telephone service who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided.
  - (2) Customers transmitting factual public announcements such as time, stock market quotations, airline schedules and similar information are excluded from the preceding condition.
  - (3) Nonpublished telephone service will not be furnished for use with recorded public announcements.
  - (4) Failure to comply with the provisions of this Tariff shall be cause for termination of the service.
- g. Customer-provided systems, equipment, and inside wire must comply with the requirements of Part 68 of the Rules of the Federal Public Communications Commission.

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5. Responsibility of the Company

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- a. The Company shall not be responsible to the customer for changes in the technical criteria or in any of the facilities, operations or procedures initiated by the Company or appropriate regulatory agencies which might render any customer-provided equipment obsolete or require modification or alteration of such equipment or otherwise affect its use or performance. The Company will make a reasonable effort to notify a customer in advance of changes in technical criteria, operations or procedures which might affect customer-provided equipment or systems.



**GENERAL RULES AND REGULATIONS**

3. General Rules and Regulations (Cont'd)

Missouri Public  
Service Commission

3.4 Use of Service and Facilities (Cont'd)

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B. Customer Provided Equipment and Inside Wire (Cont'd)

5. Responsibility of the Company (Cont'd)

- b. The Company shall not be responsible for the installation, operation or maintenance of any customer-provided communications systems, equipment, or inside wire.

C. Use of Subscriber Service

Local exchange telephone service, as distinguished from public or semi-public telephone service, is furnished only for use by the subscriber, his/her family, and associates. The Company may refuse to install or permit such service to remain on premises of public or semi-public character.

D. Abuse or Fraudulent Use of Service

Local exchange service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. The Company may disconnect service which is used in such a manner as listed below. In case of such disconnection, the Company will immediately attempt to notify the customer.

Abuse or fraudulent use of service includes the following:

1. The use of service used in such a manner as to interfere with the service of other telephone users.
2. The use of service for any purpose other than as a means of communication.
3. Tampering with company equipment for the purpose of obtaining service without payment of charges applicable to the service rendered by the Company or common carriers using the Company's facilities.
4. The use of profane or obscene language.
5. The impersonation of another individual with fraudulent or malicious intent.

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**GENERAL RULES AND REGULATIONS** Missouri Public  
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3. General Rules and Regulations (Cont'd)

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3.4 Use of Service and Facilities (Cont'd)

- 6. The use of service which is objected to by or on behalf of any governmental authority on the grounds that such service is or is to be used for illegal purposes.

The Company may refuse to furnish or may discontinue transmission service to any person, firm, or corporation upon objection to the furnishing of such service made by or on behalf of any governmental authority on the grounds that such service is or is to be used for illegal purposes.

E. Tampering

The Company may refuse to furnish or may deny transmission service to any person, firm or corporation on whose premises is located any telephone equipment owned by the Company which shows any evidence of tampering, manipulation, or operation, or use of any device whatsoever, for the purpose of obtaining telephone service without payment of the charges applicable to the service rendered.

3.5 Establishment and Furnishing of Service

A. Application for Service

Application for service must be made on the Company's standard form, which becomes a contract when accepted in writing by the Company or upon establishment of service. The subscriber may be required to pay in advance all charges including applicable Service Charges for the first billing period. The conditions of such contracts are subject to all provisions of this and other applicable tariffs. Requests for additional service may be made verbally, if provided in the original contract, and no advance payment will be required. A move within the exchange area is not considered to terminate the contract and orders for such may be made verbally. Any change in rates, rules or regulations shall act as a modification of the contract to that extent, without further notice.

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**GENERAL RULES AND REGULATIONS**

3. General Rules and Regulations (Cont'd)

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3.5 Establishment and Furnishing of Service (Cont'd)

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B. Telephone Numbers

The Company may change any or all numbers or the central office associated with such number whenever it deems it necessary in prudently conducting its business. Should it become necessary to make such a change, the Company will provide reasonable notice of the effective date and reason for the change. A subscriber may request a telephone number change and if feasible the change will be made at the rate following in Section 5.4.B.

C. Alterations

The subscriber agrees to notify the Company of any alterations which will necessitate changes in the Company's wiring; and the subscriber agrees to pay the Company's current charges for such changes.

D. Payment of Service

The subscriber is required to pay all charges for services rendered by the Company, both exchange and toll, in accordance with provisions contained in this tariff. The subscriber is responsible for all charges for service rendered at his telephone, including collect charges.

E. Line Extensions

Lines will be extended for permanent customers in accordance with the guidelines established in Section 6.5.

Where required by the conditions, applicants may be required to provide to the Company suitable private right-of-way parallel to the public highway.

F. Unusual Installation Costs

When special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay such costs pursuant to Section 7.

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**GENERAL RULES AND REGULATIONS**

Missouri Public  
Service Commission

3. General Rules and Regulations (Cont'd)

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3.5 Establishment and Furnishing of Service (Cont'd)

G. Furnishing Party Line Services

1. At locations where facilities permit the provision of one-party service, multi-party service is not offered to customers requesting new telephone service or to customers requesting a change in their existing telephone service.
2. If a customer requests a change to a different party line because of calling interference from other parties or other reasons, the Company will consider such request and may make such a change at its discretion.

3.6 Telephone Directories

The Company will prepare and furnish to each subscriber an alphabetically arranged list of the names of all subscribers of the Local Exchange. Extra name listings of subscribers will be furnished when desired by any subscriber or listings will be handled on a nonpublished basis or nonlisted basis (see Section 6-7 following) if requested. Such alphabetically arranged lists shall constitute the Company's telephone directory. The directory is the property of the Company, furnished for the purpose of expediting service, and may be taken up by the Company at the termination of the contract for service or when new directories are issued.

The Company will furnish to its subscribers, without charge, only such directories as it deems necessary for the efficient use of the service. Other directories will be furnished at the discretion of the Company at a reasonable charge.

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**GENERAL RULES AND REGULATIONS**

3. General Rules and Regulations (Cont'd)

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3.7 Establishment and Maintenance of Credit

A. Establishment of Credit

- 1. The Company may require a deposit prior to providing new service or as a condition of continued service. The Company may require a deposit as a condition of continued service if:
  - a. The customer has delinquent charges in two (2) out of the last twelve (12) billing periods; or
  - b. The customer has had service disconnected for nonpayment of a delinquent charge or failed to post a required deposit or guarantee.
- 2. No deposit or additional deposit will be required by the Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, disability or geographical area of residence.
- 3. Terms of Deposits:
  - a. Deposits shall not exceed the estimated charges for two (2) months' service based on the average bill during the preceding twelve (12) months, or, in the case of new applicants for service, the average monthly bill for new subscribers within a customer class.

(T) (D)

**GENERAL RULES AND REGULATIONS**

3. General Rules and Regulations (Cont'd)

3.7 Establishment and Maintenance of Credit (Cont'd)

A. Establishment of Credit

3. Terms of Deposits (Cont'd)

b. Upon discontinuance or termination of service, the deposit will be credited to the charges stated on the final bill, and any balance will be returned to the customer within twenty-one (21) days of the rendition of the final bill.

c. Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, deposits will be refunded or credited against charges on subsequent bills. Payment of charges will be considered satisfactory if received prior to the date on which the charge becomes delinquent provided the charge is not in dispute. The Company may withhold the refund of a deposit pending the resolution of a dispute with respect to charges secured by the deposit.

d. The Company will maintain records of all pertinent information with regard to each deposit held.

e. The Company will provide within ten (10) days of a customer request a receipt that contains information pertinent to that deposit.

4. The fact that a deposit has been made shall in no way relieve the customer from complying with the Company's regulations as to the prompt payment of bills, nor constitute a waiver of modification of the regular practices of the Company providing for the temporary suspension of service or the termination of the service contract for non-payment of bills.

5. Restoral Charges

Where service has been discontinued for failure to establish credit as authorized above, a restoral charge found in Section 5.2.C will apply.

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Green City, Missouri 63545

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**GENERAL RULES AND REGULATIONS**

3. General Rules and Regulations (Cont'd)

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**GENERAL RULES AND REGULATIONS**

3. General Rules and Regulations (Cont'd)

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3.8 Billing and Collection Standards

A. Billing Standards

1. Bills for telephone service are issued monthly, and are due when rendered. Generally, monthly recurring charges are billed in advance. The Company shall render a bill during each billing period except when there is a zero balance.
2. The subscriber shall receive a bill during each billing period. Failure to receive a bill does not relieve the subscriber of the responsibility for payment for telephone service.
3. Billing cycles may be altered if the affected customers are sent an insert or other written notice explaining the alteration not less than thirty (30) days prior to the effective date of the alteration.
4. Customers electing to receive an electronic bill statement in lieu of a mailed copy and also electing to pay their bill with an automatic bank draft or an automatic credit/debit card payment will receive a \$1.00 credit each month.\*

B. Collection Standards

1. Residential subscribers shall have at least twenty-one (21) days from the rendition of the bill to pay the charges stated thereon. Payment shall be made at the office of the Company, an authorized collection agency, or by mail.

\*The rate for this service is for informational purposes only.

**GENERAL RULES AND REGULATIONS**

3. General Rules and Regulations (Cont'd)

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3.8 Billing and Collection Standards (Cont'd)

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B. Collection Standards (Cont'd)

- 2. Toll charges are due monthly and payable any time during the twenty-one (21) days following the presentation of the bill. Toll charges are subject to the rules and regulations of Section 3.8.B.3 as they may apply. This utility will conform to all rules and regulations of the Public Service Commission as they may apply.
- 3. Demand for payment of toll charges may be made on less than twenty-one (21) days in the event a customer's service has been discontinued in accordance with "Termination of Service" in Section 3.9.C.1.a or b, within the last twelve (12) months or where the customer incurs toll or other charges at any time during the billing period which are equal to at least 400% of the amount of the deposit or guarantee previously required. Such demand may be made by a telephone call to the customer followed by written notification by first class mail.
- 4. Total bills remaining unpaid twenty-one (21) days after rendition shall be considered delinquent.
- 5. A charge as determined by the company will be made for all checks returned to the company for insufficient funds. If two insufficient funds checks are received from a subscriber within a twelve (12) month period, the company may require that all subsequent payments be made by cash, money order, or certified check.

C. Customer Bill Format

Every bill shall clearly state:

- 1. The number of Network Access lines for which charges are stated.

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**GENERAL RULES AND REGULATIONS**

3. General Rules and Regulations (Cont'd)

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3.8 Billing and Collection Standards (Cont'd)

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C. Customer Bill Format (Cont'd)

2. The beginning or ending dates of the billing period for which charges are stated.
3. A statement of the date the bill becomes delinquent if not paid, either by stating the date payment is due, the actual date of delinquency, or the number of days from the billing date when the bill becomes delinquent.
4. The previously unpaid balance, if any.
5. The amount due for local exchange service and an itemization of the amount due for toll service including the date and time duration of each toll call.
6. An itemization of the amount due for taxes and franchise fees which the Company under its tariffs may pass on to customers.
7. The total amount due.
8. The amount of a deposit or of interest accrued on a deposit which has been credited to the charges stated.
9. The telephone number where inquiries may be made.
10. The amount of a deposit, if any, that is held by the Company.

3.9 Minimum Contract Periods and Termination of Service

A. Minimum Contract Periods

Except as hereinafter provided, the minimum contract period for all services and facilities is one month at the same location.

The Company may require a minimum contract period longer than one month at the same location in connection with special (non-standard) types or arrangements of equipment, or for unusual construction necessary to meet special demands, and involving extra cost.

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**GENERAL RULES AND REGULATIONS**

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3. General Rules and Regulations (Cont'd)

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3.9 Minimum Contract Periods and Termination of Service (Cont'd)

A. Minimum Contract Periods (Cont'd)

Service will not be installed for a period of less than one month unless the subscriber pays, in addition to one month's rental, the cost of installation and removal of the necessary facilities.

B. Termination of Service - Subscriber's Request

Service may be terminated prior to the expiration of the minimum contract period upon notice being given to the Company, and upon payment of any applicable termination charges, in addition to any applicable charges due for service which has been furnished.

In the case of service for which the minimum contract period is one month, termination will require that charges due for the balance of the minimum period be paid.

For special equipment, the charges will be based on the individual circumstances in each case as agreed upon at the time of installation.

Contracts for periods longer than one month covering services which installation required line extensions may be terminated upon payment of all charges that would accrue to the end of the contract period. Alternatively, the contract may be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original subscriber upon agreement by the new applicant to assume the responsibilities of the contract.

Service may be terminated after the expiration of the initial contract period, upon the Company being notified, and upon payment of all charges due to the date of termination of the service.

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3. General Rules and Regulations (Cont'd)

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3.9 Minimum Contract Periods and Termination of Service (Cont'd)

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C. Termination of Service by the Company

1. Service may be discontinued for any of the following reasons: (C)

- a. Non-payment of an undisputed delinquent charge for basic local telecommunications service.
- b. Failure to post a required deposit or guarantee.
- c. Unauthorized use of the Company's service in a manner which creates an unsafe condition or creates the possibility of damage or destruction to its facilities.
- d. Failure to comply with the terms of a settlement agreement.
- e. Refusal after reasonable notice to permit inspection, maintenance or replacement of Company's equipment.
- f. Material misrepresentation of identity in obtaining Company's service.
- g. As provided by state or federal law.

2. A written notice shall be sent by first class mail ten (10) days prior to the date of the proposed discontinuance of service.

3. Service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Basic local telecommunications service will not be discontinued on a day when the offices of the Company are not open to facilitate reconnection of basic local telecommunications service or on a day immediately preceding such day.

4. The Company will make reasonable efforts to contact the customer via telephone at least twenty-four (24) hours preceding a discontinuance of basic local telecommunications service. The Company will advise the customer of the proposed discontinuance and what action must be taken to avoid it. (C)

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3. General Rules and Regulations (Cont'd)

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3.9 Minimum Contract Periods and Termination of Service (Cont'd)

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C. Termination of Service by the Company (Cont'd)

- 5. Discontinuance of service will be postponed for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall, if requested, provide the Company with verifiable written evidence of such necessity. (C)
- 6. Basic local telecommunications service may not be discontinued for customer nonpayment of a delinquent charge for other than basic local telecommunications service. Company may place global toll blocking and eliminate any optional, non-basic calling features and functions for customer nonpayment of delinquent charges for other than basic local telecommunications service.
- 7. Payment by personal check may be refused if the customer, within the last twelve (12) months, has tendered payment in this manner and the check has been dishonored, except when the dishonor is due to bank error.

D. Disputes by Residential Customers

- 1. A customer shall advise the Company that all or part of a charge is in dispute by written notice, in person or by a telephone message directed to the Company during regular business hours. A dispute must be registered with the Company prior to the delinquent date of a charge for the customer to avoid discontinuance of service as provided by this tariff.
- 2. When a customer advises the Company that all or part of a charge is in dispute, the Company shall record the date, time and place the inquiry is made; investigate the matter promptly and thoroughly; and attempt to resolve the dispute in a manner satisfactory to both parties.
- 3. Failure of a customer to cooperate with the Company in efforts to resolve an inquiry which has the effect of placing charges in dispute shall constitute a waiver of the customer's right to continuance of service under this tariff.

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3. General Rules and Regulations (Cont'd)

3.9 Minimum Contract Periods and Termination of Service (Cont'd)

D. Disputes by Residential Customers (Cont'd)

4. If a customer disputes a charge, the customer shall pay an amount to the Company equal to that part of the total bill not in dispute. The parties shall consider the customer's prior usage, the nature of the dispute and any other pertinent factors in determining the amount not in dispute. The Company shall not discontinue service for nonpayment of charges in dispute while the dispute is pending.
  5. If the parties are unable to determine the amount not in dispute, the customer shall pay to the Company, at the Company's option, an amount not to exceed fifty (50) percent of the charge in dispute or an amount based on usage during a like period under similar conditions which shall represent the amount not in dispute. The Company shall not discontinue service to a customer for nonpayment of charges in dispute while that dispute is pending.
  6. Failure of the customer to pay to the Company the amount not in dispute within four (4) working days from the date the dispute is registered or by the delinquent date of the disputed bill, whichever is later, shall constitute a waiver of the customer's right to continuance of service and the Company may then proceed to discontinue service as provided in this tariff.
  7. If the dispute is ultimately resolved in favor of the customer in whole or in part, the Company must promptly repay any excess moneys paid by the customer.
  8. If the dispute cannot be resolved to the satisfaction of the customer, the Company shall notify the customer of its right to make an informal complaint to the Commission, and of the address and telephone number where the customer may file an informal complaint with the Commission.
  9. After resolution of the customer complaint, the Company may treat a second complaint based on the same facts as already determined.
- E. A late payment charge of \$5.00 each month will be added on delinquent accounts.

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**GENERAL RULES AND REGULATIONS**

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3. General Rules and Regulations (Cont'd)

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3.10 Charges for Damages

In situations where impairment or interruption of service is caused by tampering with Company wiring or equipment, the customer instigating such tampering or the person causing the damage will be billed the full cost of labor and materials required to reestablish normal service.

3.11 Connection of Automatic Dialing-Announcing Devices

An automatic dialing-announcing device is any automatic equipment used for solicitation which incorporates the following features:

- A. Storage capability of numbers to be called; or a random or sequential number generator that produces numbers to be called.
- B. Has the capability, working alone or in conjunction with other equipment, of disseminating a prerecorded message to the number called.

Automatic dialing-announcing devices used for solicitation purposes where calls initiated by the device cannot be terminated at will by the called party and dial tone restored to the called party promptly upon termination of the call by the called party may not be connected to the telephone network.

Any prerecorded message issued by an automated dialing-announcing device shall be preceded by an announcement which states the name and address of the calling party, the purpose of the message, and that the message is coming from automated equipment.

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**LOCAL EXCHANGE SERVICE**

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4. Local Exchange Service

4.1 Description

A. Local Exchange Service

1. Local exchange service provides for unlimited calling within the boundaries of a Northeast Missouri exchange as they are shown on the maps in Section 4.8, unlimited calling to other exchanges to which there is Extended Area Service as listed in Section 4.1 B below, and for connection to the toll network. This service is subject to all terms and conditions as outlined in this tariff. Local exchange service rates are listed in Section 4.6.
2. Local exchange service can be activated by equipment generating multi-tone (touch) signals to the switching equipment.

4.2 Terms and Conditions

A. Business Rates Apply:

1. To any location where activities are of a business, trade, or professional nature.
2. To any location where the listing of service at that location indicates a business, trade, or profession.
3. Where only one network access line is provided at a location which is both a residence and a business.
4. To schools, hospitals, libraries, churches, lodges, and other similar institutions.
5. To any number where public advertising provides evidence that the number is used for business purposes.

B. Residence Rates Apply:

1. In private residence where business listings are not provided and telephone service is not used for the conduct of business.
2. In the place of residence of a clergyman, physician, or other medical practitioner provided the subscriber does not maintain an office in the residence.

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4.2 Terms and Conditions (Cont'd)

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C. PBX Trunks

PBX trunks are not provided on a one-way basis. Therefore, in only, out-only, or two-way trunks must be used in combinations which provide for two-way service for the PBX system.

Where PBX trunks are provided outside the base rate area, a monthly increment equal to the increment for individual line business service will apply.

PBX trunks are provisioned as either Ground Start or Loop Start.

D. Taxes, Fees, and Charges

When any city, county or taxing authority imposes a franchise, occupation, business sales, license, excise, privilege, or similar tax of any kind on this Company, the amounts therein so far as practical, shall be charged on a pro-rata basis to all customers so affected receiving exchange service within the boundaries of that taxing entity. This tax charge, in all cases, will be in addition to the regular charges for local service and shall be set out as a separate item on the customer's bill.

Where a tax levied on a percentage of gross receipts, that percentage will be applied to each customer's bill so affected and the amount so computed will be added as a separate item to the customer's bill. Where a tax is levied other than on a percentage of gross receipts, Where a pro rata share of the total tax shall be added as a separate item to be paid each customer's bill. All such taxes collected by the Company shall to the city, county, or taxing authority in accordance with the promulgated regulations pertaining to each tax.

4.3 Suspension of Service

Suspension of service is available upon advance notice. Local exchange service will be placed on a zero rate basis for a period of not less than one calendar month, which corresponds to the billing period, and not more than six (6) months. This service applies where a subscriber closes his residence or place of business for the above time and to schools if applied for during vacation. A reconnect charge is applicable to re-establish service.

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4. Local Exchange Service (Cont'd)

4.4 Multi-Line Hunt Service

A. Description

Multi-Line Hunt Service is available for Business and Residence Local Exchange Service where more than one line is in service. This service provides hunting over two or more lines in a designated hunt line group when the pilot number line is busy. Hunting is performed only when a pilot number of the hunt group has been dialed/keyed. Sequential or circular hunting for an idle number is performed in the same order each time.

B. Application of Rate

The Multi-Line Hunt Service rate outlined in 4.7(B) below is applicable to each line in the Multi-Line Hunt Service group in addition to the Local Exchange Service rate.

4.5 Concession

Full-time employees of the Company will be provided with local exchange service, interstate end user common line service, and all custom calling, and CLASS features where available, without charge as excess capacity allows. Service Charges will not apply on services provided to full-time employees. All toll charges will apply at 100% of the tariffed rate.

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**LOCAL EXCHANGE SERVICE**

4. Local Exchange Service (Cont'd)

4.6 Exchange Rates

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and includes local calling within and between all Northeast Missouri Rural Telephone Company exchanges without incurring a toll charge.

A.	<u>Local Exchange Service</u>	<u>Monthly Rate Per Line</u>		
		All <u>Exchanges</u>		
	Business one-party	\$18.00		(I)
	Residence one-party	\$18.00		(I)
B.	<u>Multi-Line Hunt Service</u> In addition to Local Exchange Service	<u>Monthly Rate</u> No Charge		
C.	<u>Extended Area Service</u> Exchanges where calls can be made from one exchange to another specific exchange, the following additional charges will be billed in the local service rate.	<u>Monthly Rate Per Line</u>		
		<u>Queen City</u>	<u>Luray</u>	
	Business	\$0.50	\$0.65	
	Residence	\$0.25	\$0.65	
D.	<u>DS1 Channel Service</u> A service where up to 24 channels are provided between an end user and the switch using DS1 (1.544 Mbps) facility. The end user must provide the channelization equipment.	<u>Monthly Rate Per Channel</u>		
		All <u>Exchanges</u>		
	Business	\$18.00		(I)

Note: Rates shown on this tariff sheet are for informational purposes only and are not subject to the jurisdiction of the Missouri Public Service Commission.

**LOCAL EXCHANGE SERVICE**

4. Local Exchange Service

4.7 Extended Area Service (EAS)

1. Extended Area Service provides exchange service between different contiguous exchange areas whereby the subscribers of one exchange may call one way or may call and be called by the subscribers of the other exchange or exchanges at a fixed monthly rate.
2. List of Exchange Areas and Extended Area Service:

<u>Exchange</u>	<u>Extended Area Service</u>
Luray	Kahoka
Queen City	Greentop

(D)  
(D)  
(D)  
(D)  
(D)  
(D)

3. Discontinuance of EAS

The Company will discontinue service from specific EAS routes as a result of a survey as set forth following:

- a. The Company has received petition or petitions representing at least 20% of the customers from one of the affected exchanges or at least 10% of the customers in each of the affected exchanges, requested that the Company conduct a survey to determine whether EAS should be discontinued. A petition or petitions for discontinuance cannot occur more often than every two years.
- b. A minimum of 33.3% of the customers of the affected exchange or exchanges as outlined above in "A" must vote. Then at least 60% of the customers in the affected exchange voting must vote to discontinue such service.
- c. The survey cards will be returned by the customers to the Secretary of the MO PSC for validation and tabulation. The MO PSC will advise the Company of the survey results. If appropriate requirements are met, the Company will discontinue such service and rate component as soon as is practicable.

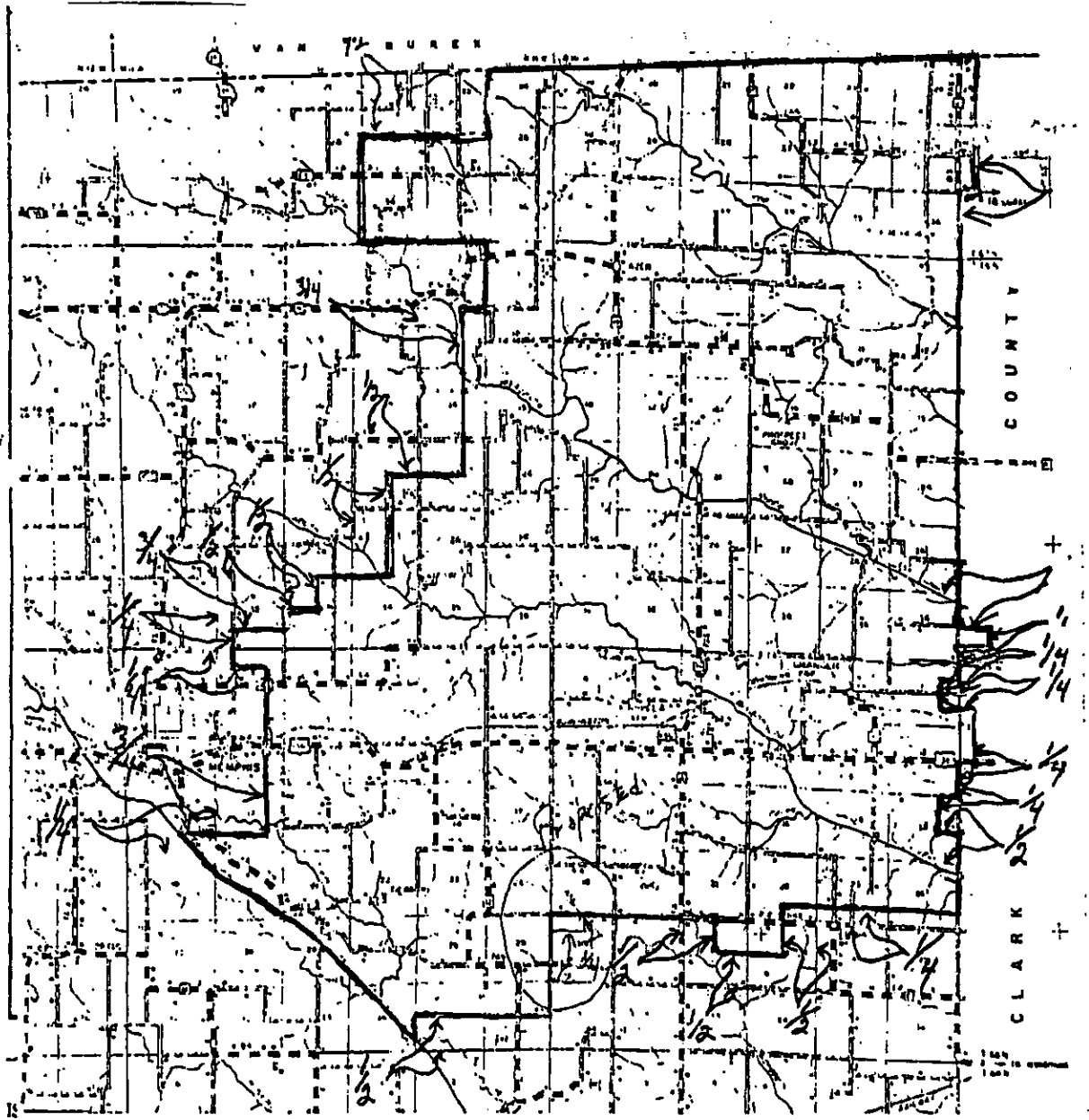
LOCAL EXCHANGE SERVICE

4.8 Local Exchange Maps

Missouri Public  
Service Commission

4.8.1 Exchange area map, outside initial rate area.  
Arbela, Missouri, Clark and Scotland Counties

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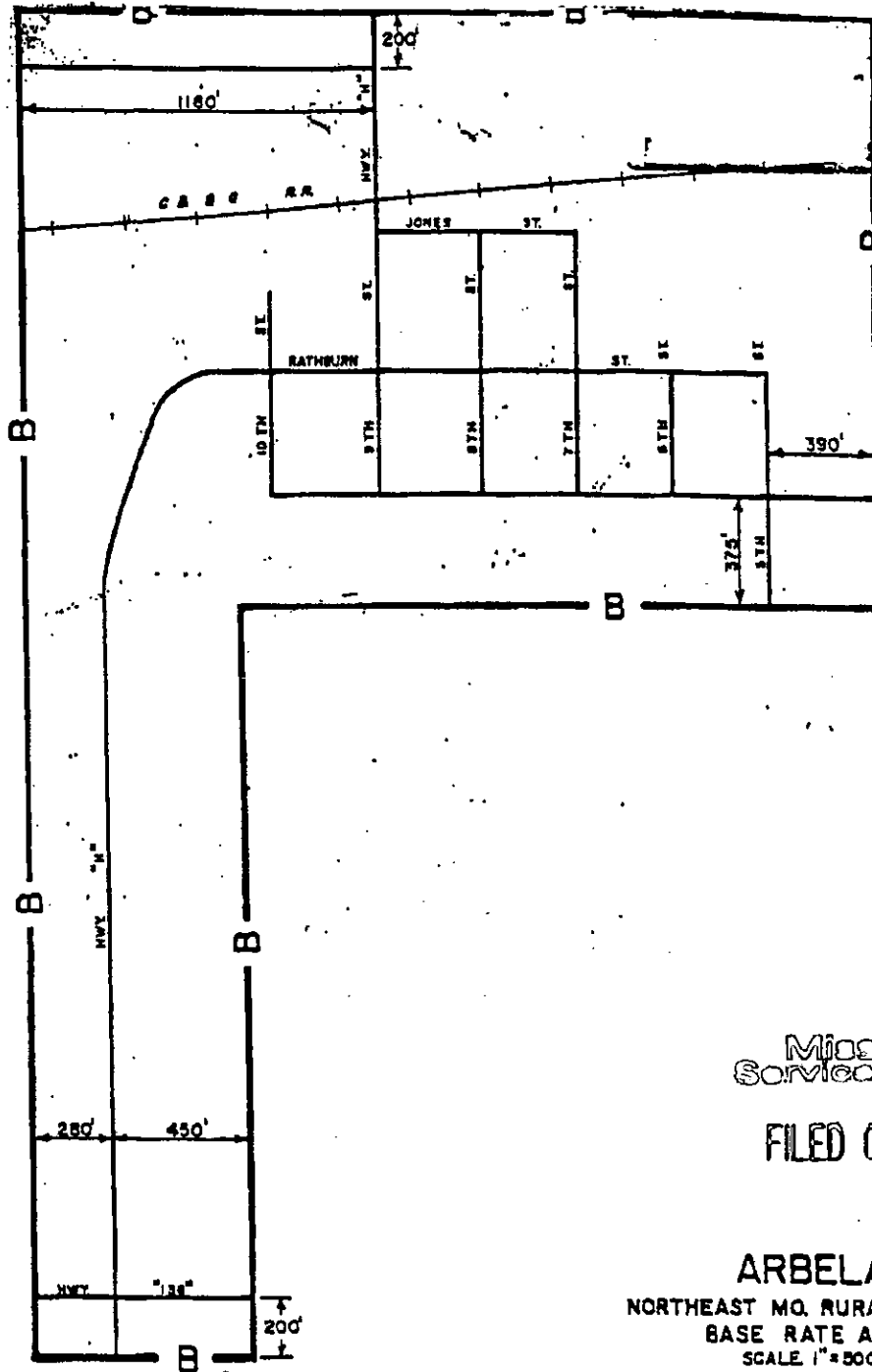
4. Local Exchange Service (Cont'd)

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4.8 Local Exchange Maps

4.8.2 Exchange area map, initial rate area.

Arbela, Missouri, Clark and Scotland Counties



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ARBELA  
NORTHEAST MO. RURAL TEL. CO.  
BASE RATE AREA  
SCALE 1"=500'

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LOCAL EXCHANGE SERVICE

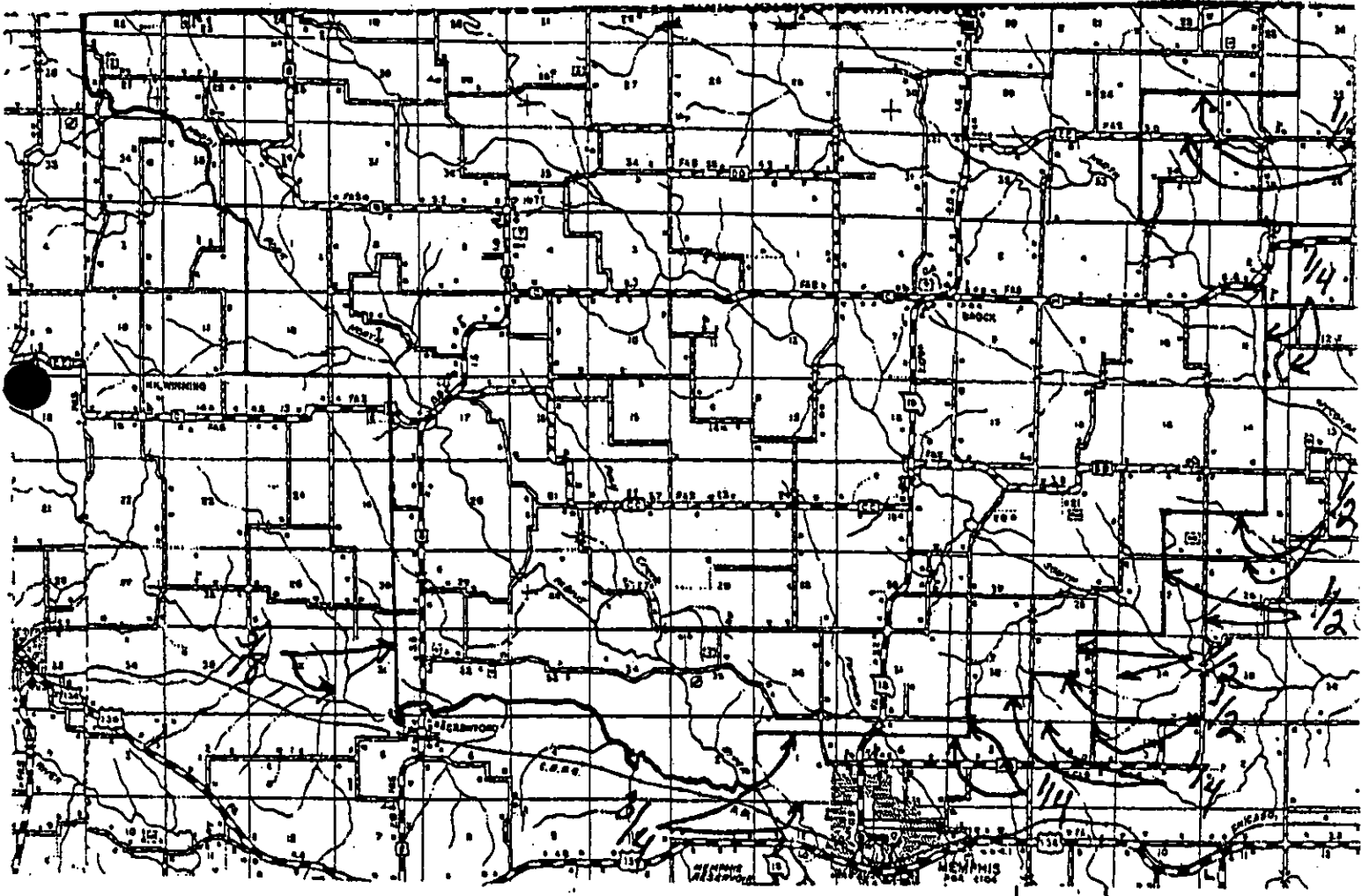
4. Local Exchange Service (Cont'd)

4.8 Local Exchange Maps

4.8.3 Exchange area map, outside initial rate area.  
Brock, Missouri, Schuyler and Scotland Counties

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**LOCAL EXCHANGE SERVICE**

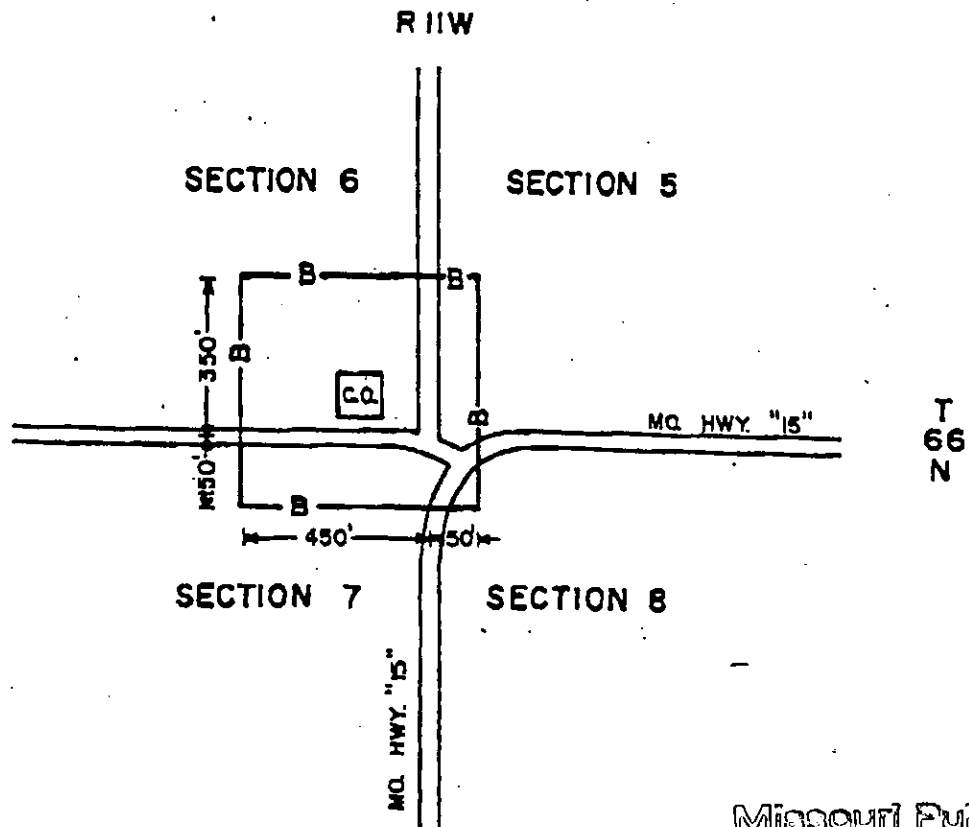
4. Local Exchange Service (Cont'd)

4.8 Local Exchange Maps

4.8.4 Exchange area map, initial rate area.  
Brock, Missouri, Schuyler and Scotland Counties

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**LOCAL EXCHANGE SERVICE**

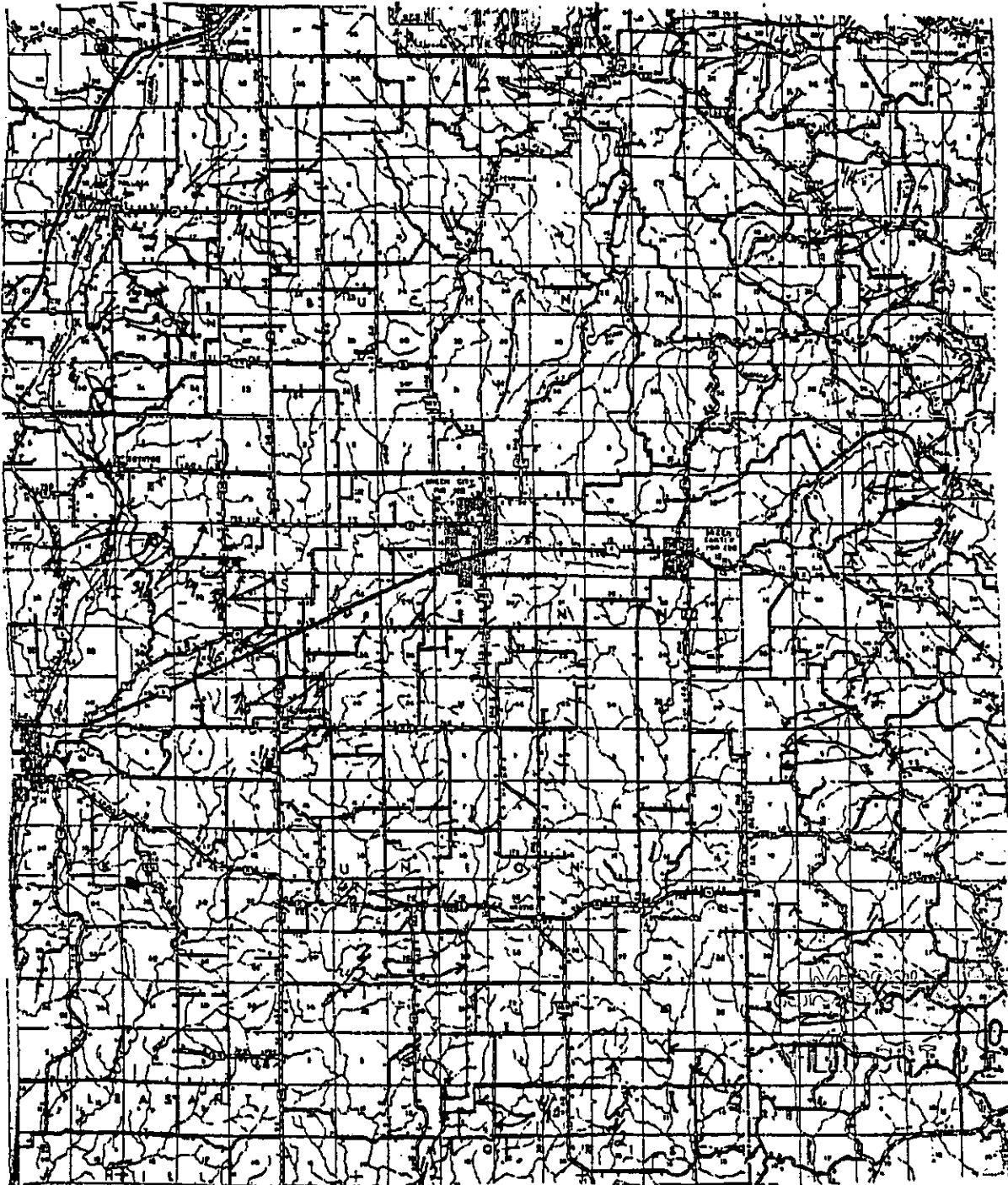
Missouri Public  
Service Commission

4. Local Exchange Service (Cont'd)

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4.8 Local Exchange Maps

4.8.5 Exchange area map, outside initial rate area.  
Green City and Green Castle, Missouri, Adair, Putnam and Sullivan  
Counties



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Green City, Missouri 63545

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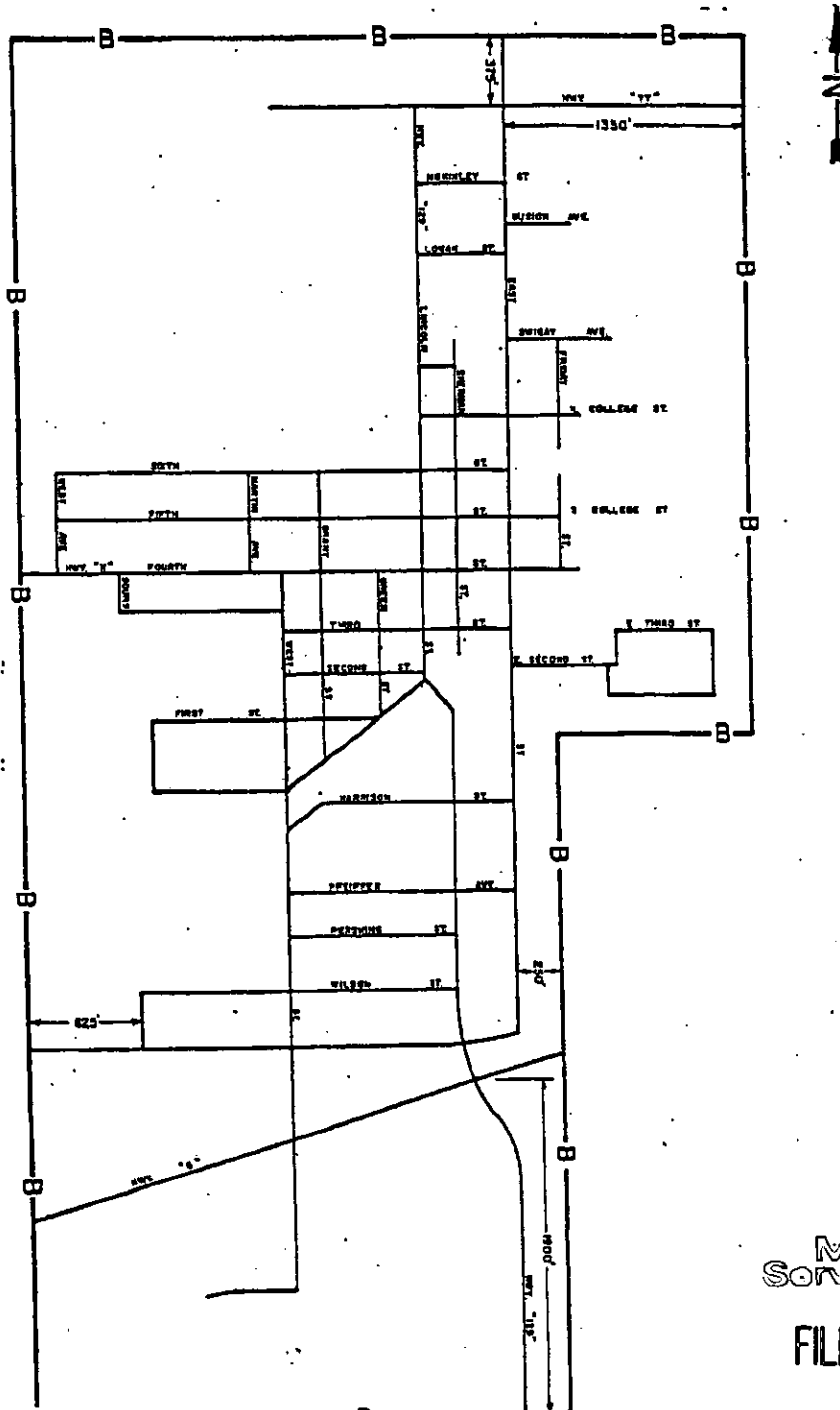
4. Local Exchange Service (Cont'd)

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4.8 Local Exchange Maps

4.8.6 Exchange area map, initial rate area.

Green City, Missouri, Adair, Putnam, and Sullivan Counties



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4. Local Exchange Service (Cont'd)

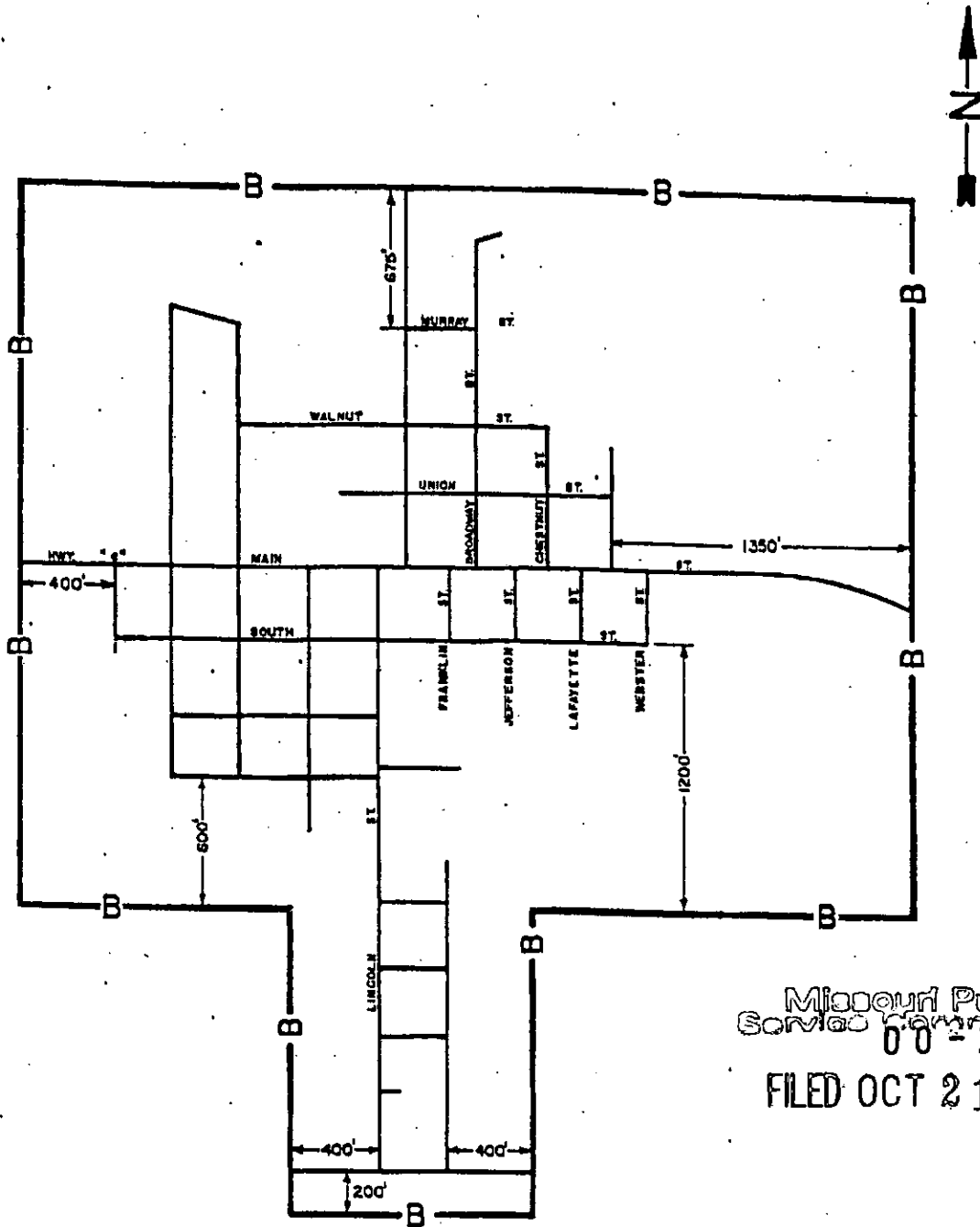
Missouri Public  
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4.8 Local Exchange Maps

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4.8.7 Exchange area map, initial rate area.

Green Castle, Missouri, Adair, Putnam, and Sullivan Counties



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**GREENCASTLE**  
NORTHEAST MO. RURAL TEL. CO.  
RATE RATE AREA ...

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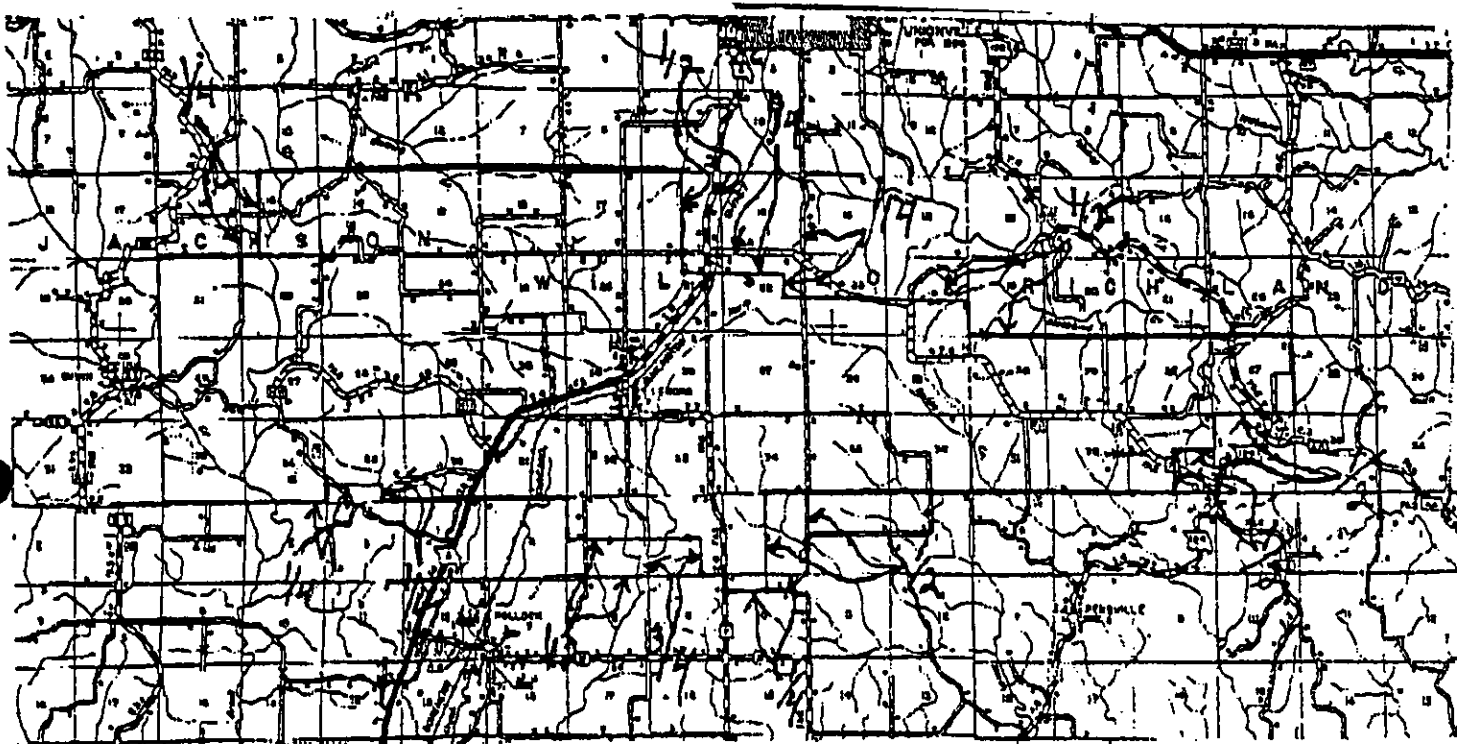
4. Local Exchange Service (Cont'd)

4.8 Local Exchange Maps

4.8.8 Exchange area map, outside initial rate area.  
Lemons, Missouri, Putnam and Sullivan Counties

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4. Local Exchange Service (Cont'd)

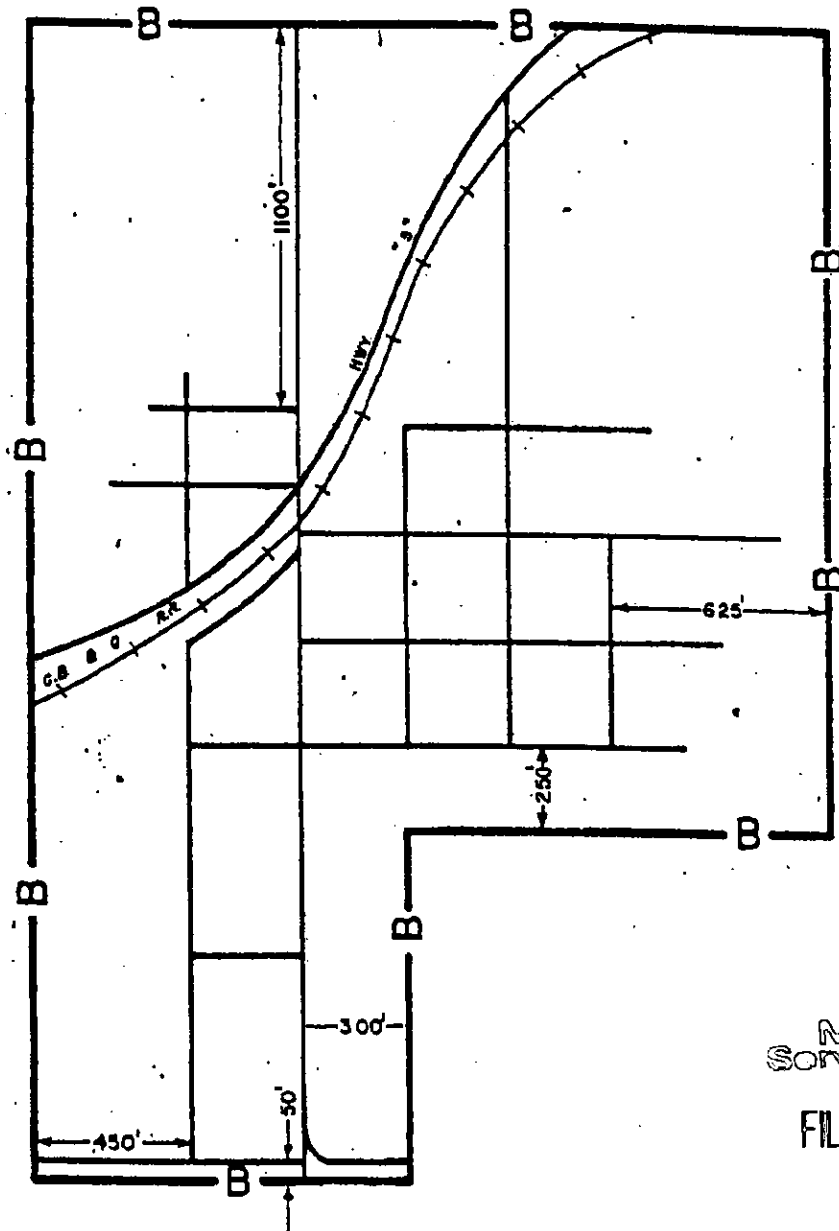
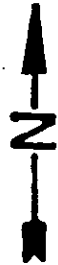
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4.8 Local Exchange Maps

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4.8.9 Exchange area map, initial rate area.

Lemons, Missouri, Putnam and Sullivan Counties



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**LOCAL EXCHANGE SERVICE**

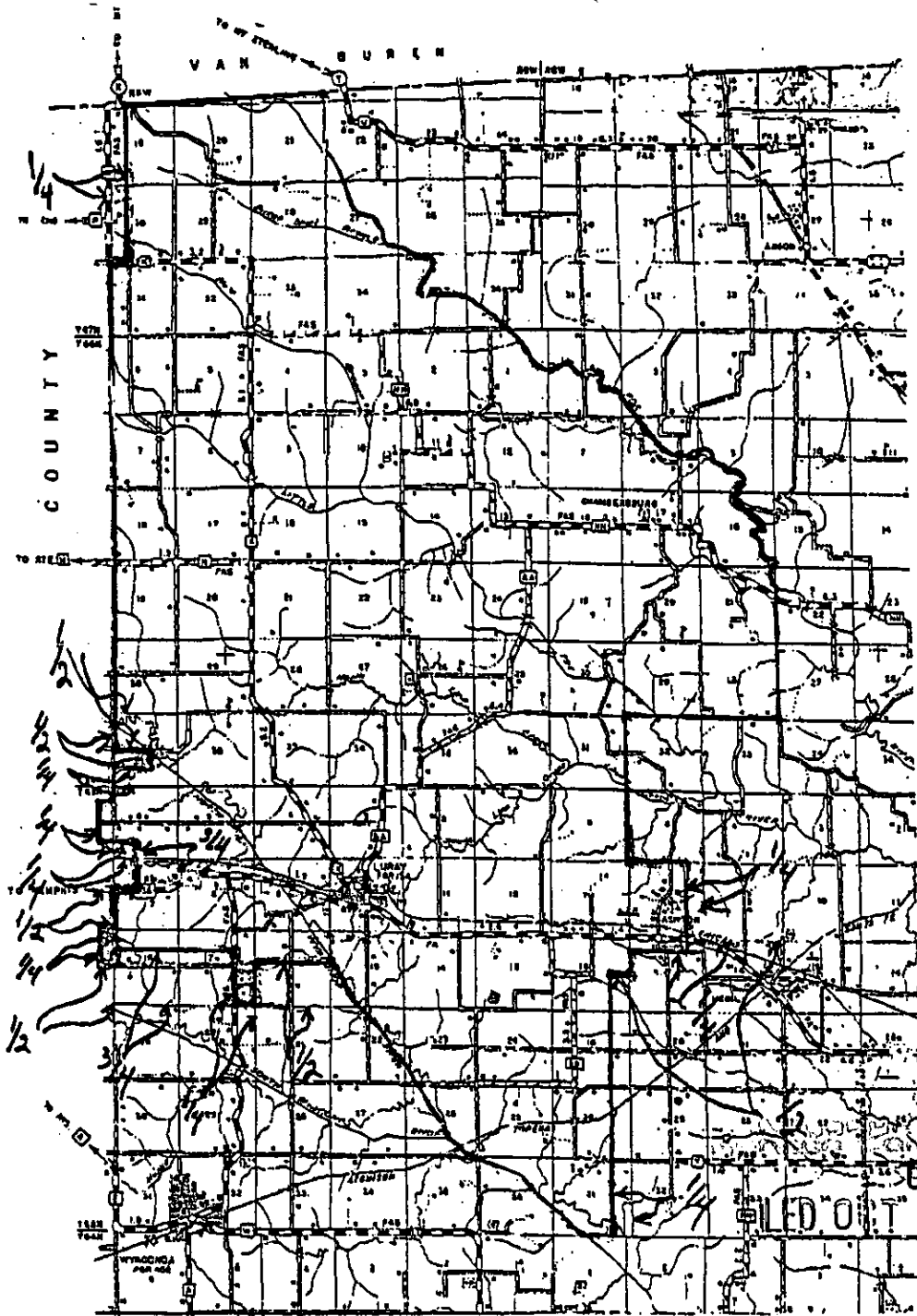
4. Local Exchange Service (Cont'd)

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4.8 Local Exchange Maps

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4.8.10 Exchange area map, outside initial rate area.  
Luray, Missouri, Clark and Scotland Counties



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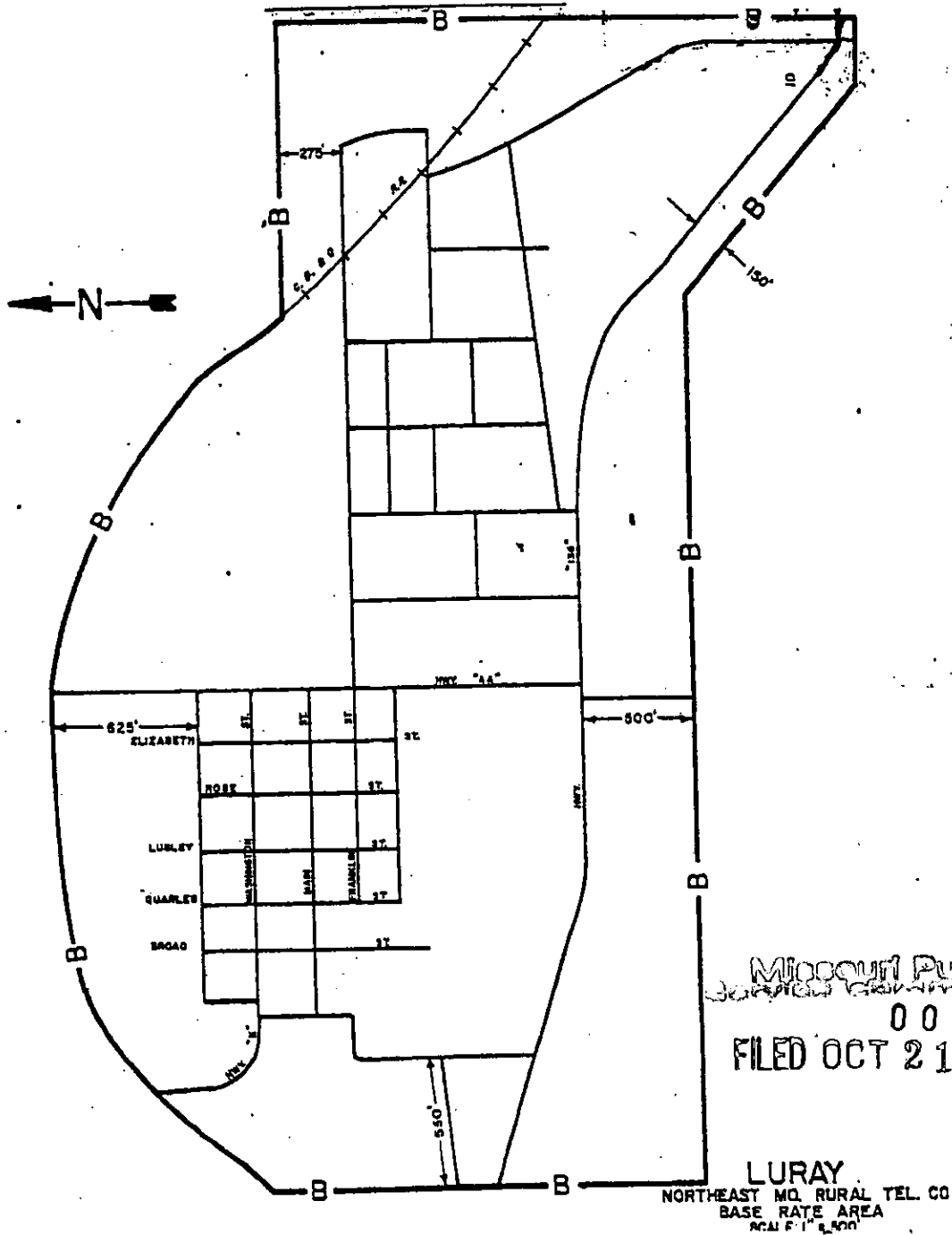
4. Local Exchange Service (Cont'd)

4.8 Local Exchange Maps

4.8.11 Exchange area map, initial rate area.  
Luray, Missouri, Clark and Scotland Counties

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**LURAY**  
NORTHEAST MO. RURAL TEL. CO.  
BASE RATE AREA  
SCALE 1" = 1/4 MILE

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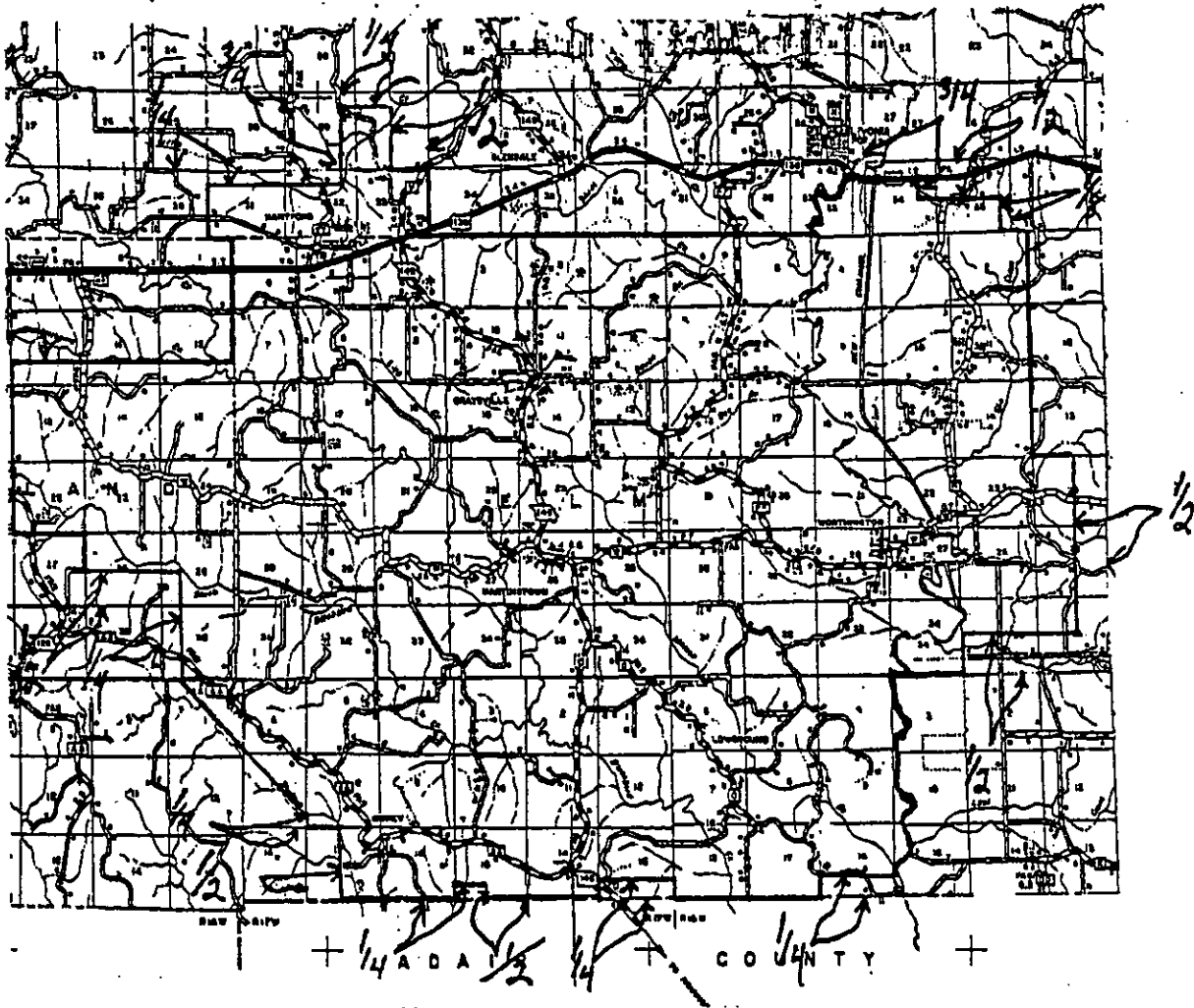
**LOCAL EXCHANGE SERVICE**

4. Local Exchange Service (Cont'd)

4.8 Local Exchange Maps

4.8.12 Exchange area map, outside initial rate area.

Martinsotwn, Missouri, Putnam, Schuyler and Sullivan Counties



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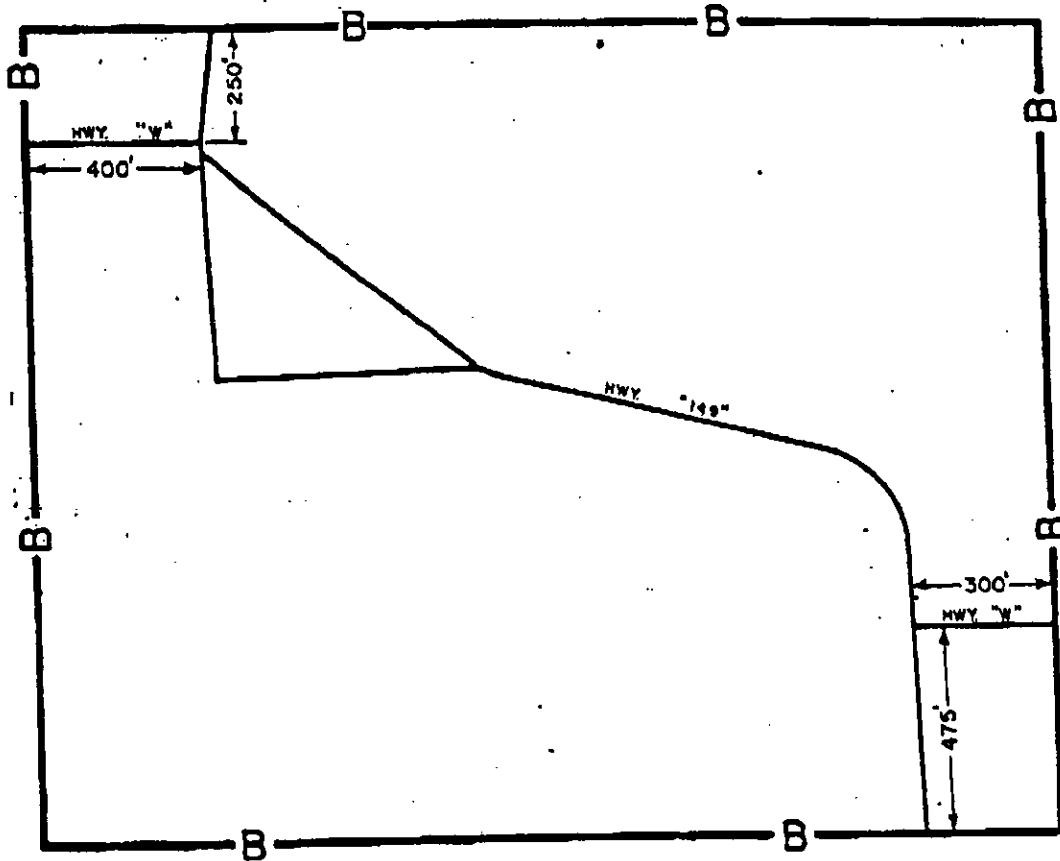
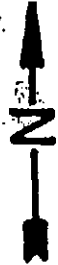
4. Local Exchange Service (Cont'd)

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4.8 Local Exchange Maps

4.8.13 Exchange area map, initial rate area.

Martinstown, Missouri, Putnam, Schuyler and Sullivan Counties



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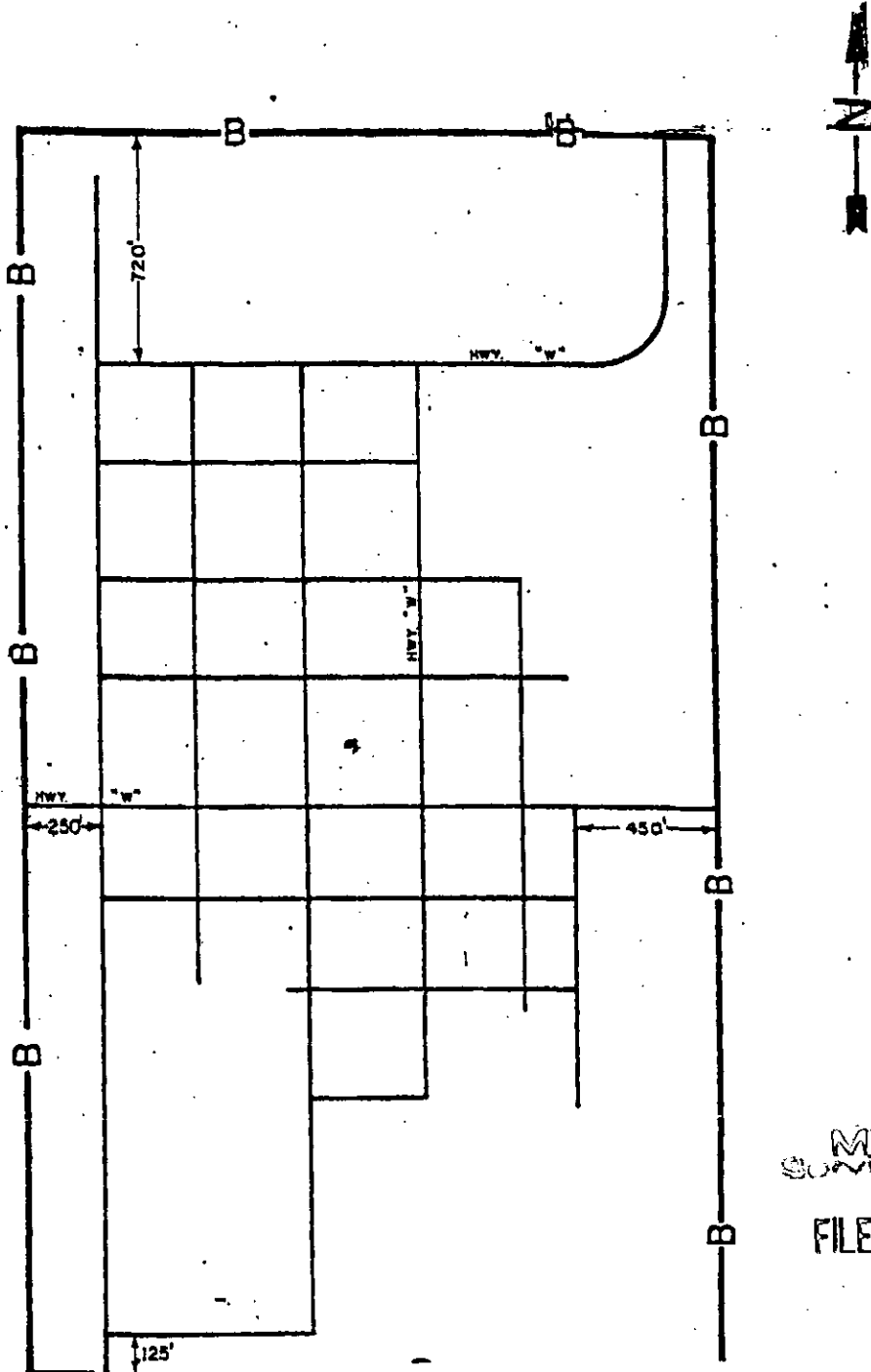
4. Local Exchange Service (Cont'd)

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4.8 Local Exchange Maps

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4.8.14 Exchange area map, initial rate area.  
Worthington, Missouri, Putnam County



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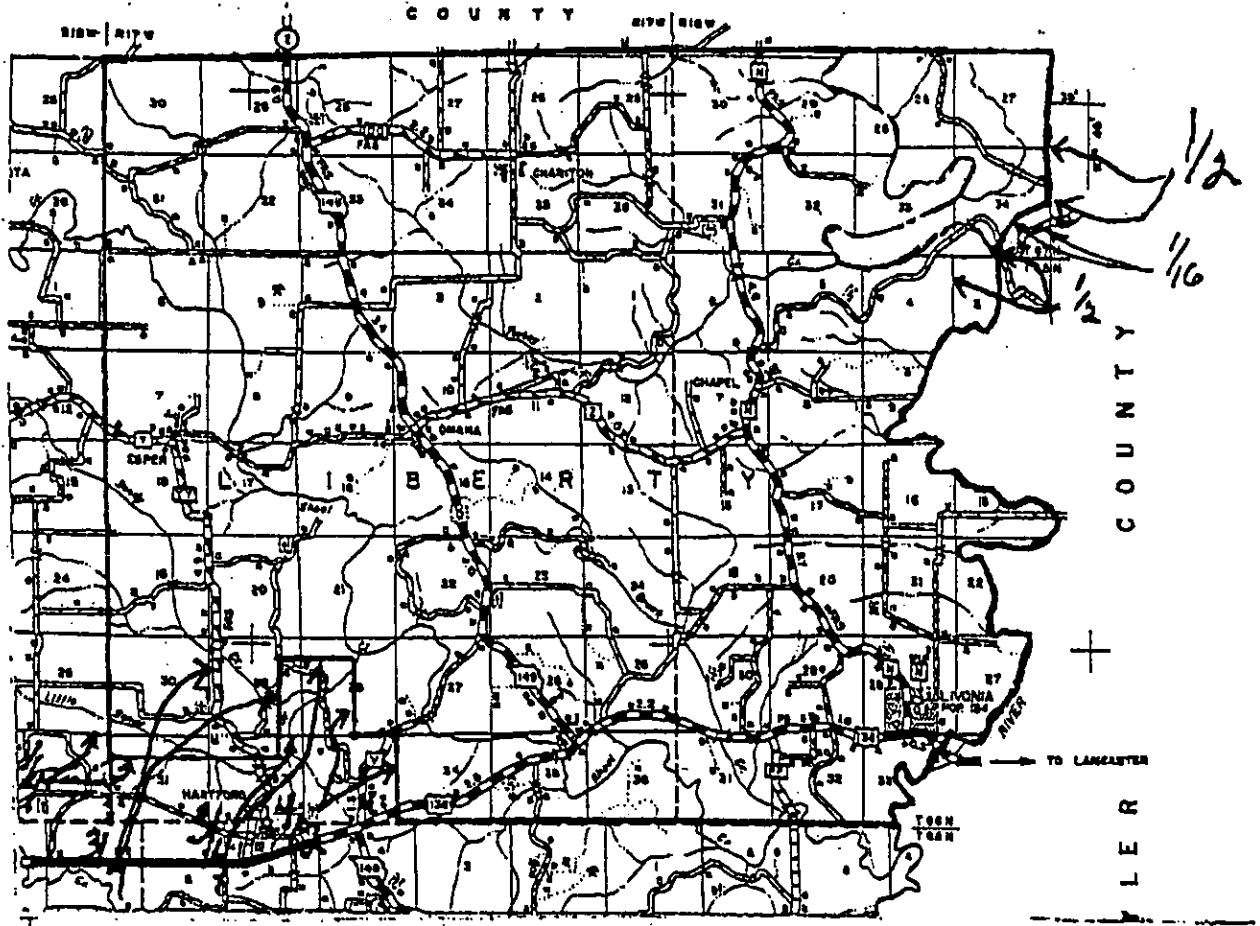
4. Local Exchange Service (Cont'd)

4.8 Local Exchange Maps

4.8.15 Exchange area map, outside initial rate area.  
Omaha, Missouri, Putnam County

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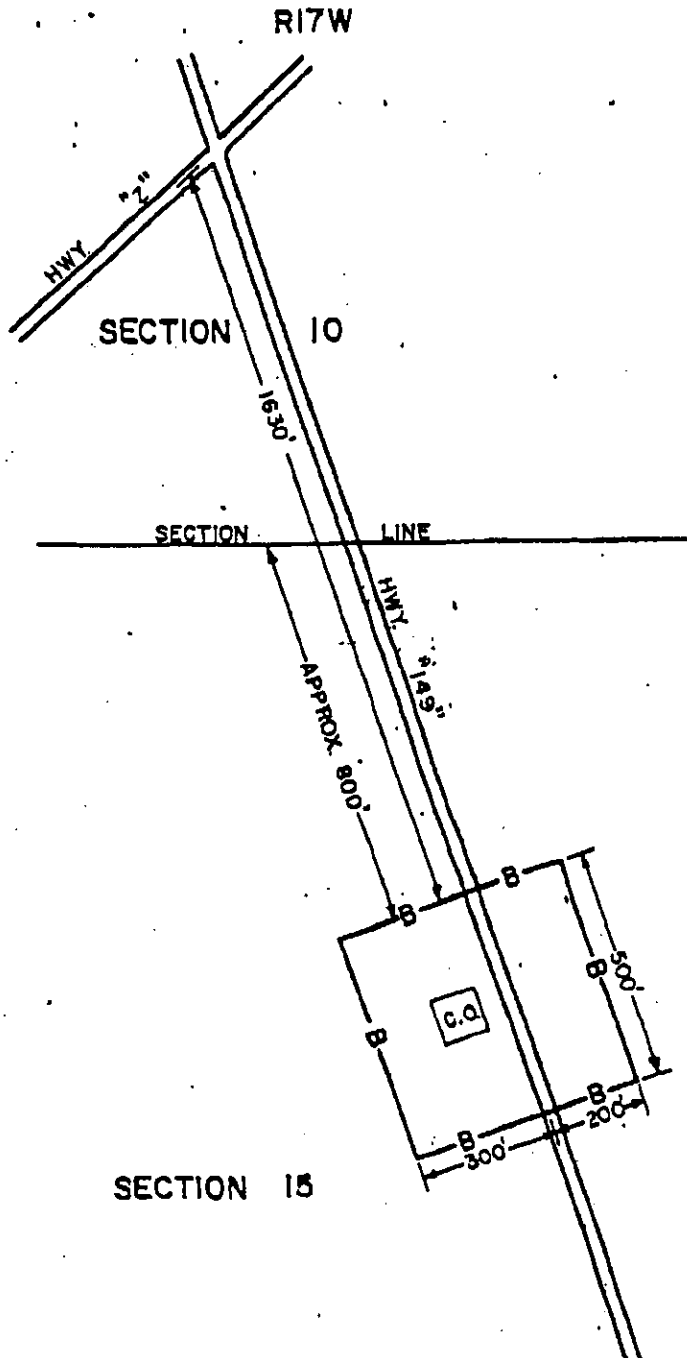
4. Local Exchange Service (Cont'd)

4.8 Local Exchange Maps

4.8.16 Exchange area map, initial rate area.  
Omaha, Missouri, Putnam County

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**OMAHA**  
NORTHEAST MO. RURAL TEL. CO.  
BASE RATE AREA  
SCALE: 1" = 400'

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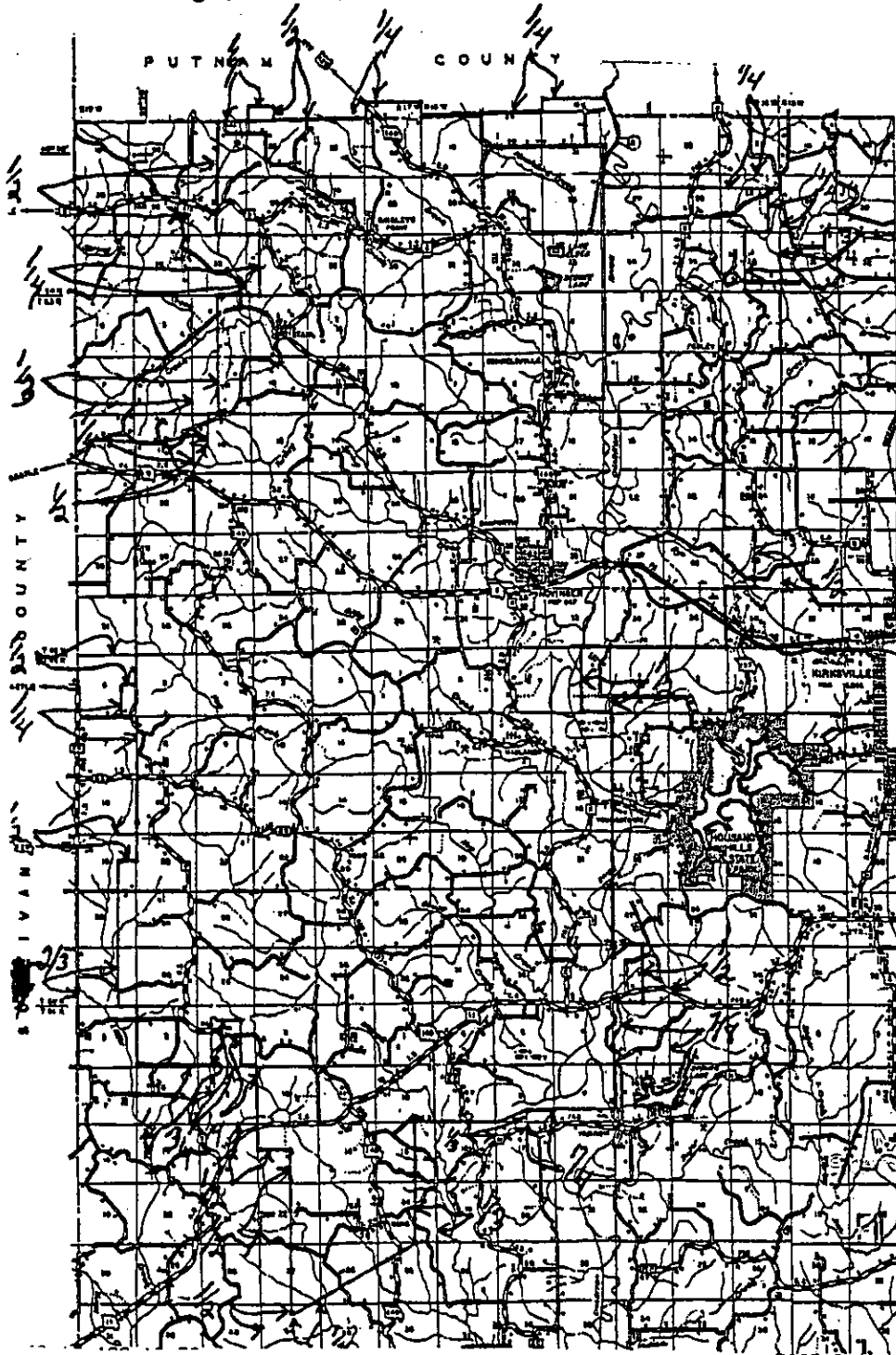
4. Local Exchange Service (Cont'd)

4.8 Local Exchange Maps

4.8.17 Exchange area map, outside initial rate area.  
Novinger, Missouri, Adair and Putnam Counties

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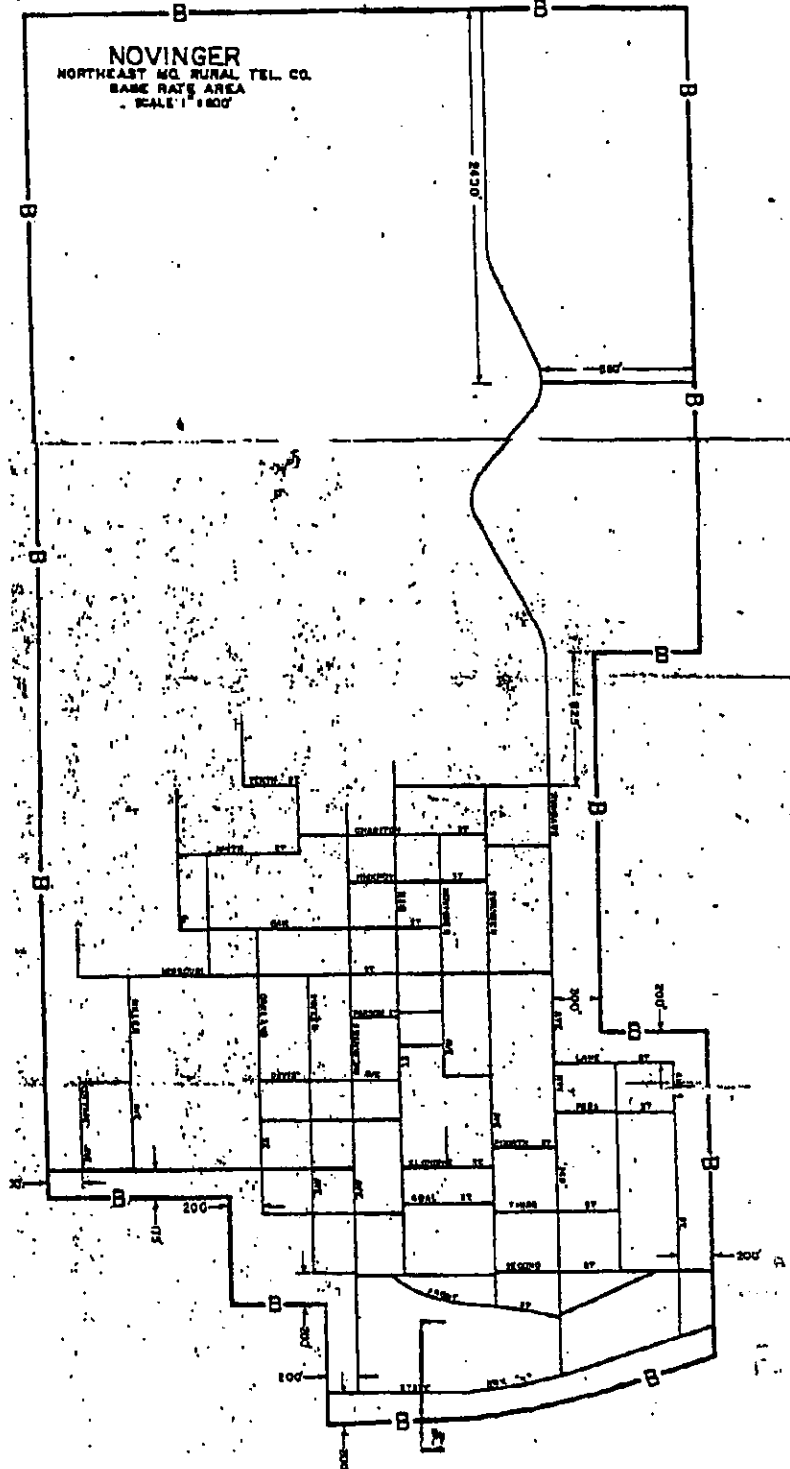
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4. Local Exchange Service (Cont'd)

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4.8 Local Exchange Maps

4.8.18 Exchange area map, initial rate area.  
Novinger, Missouri, Adair and Putnam Counties



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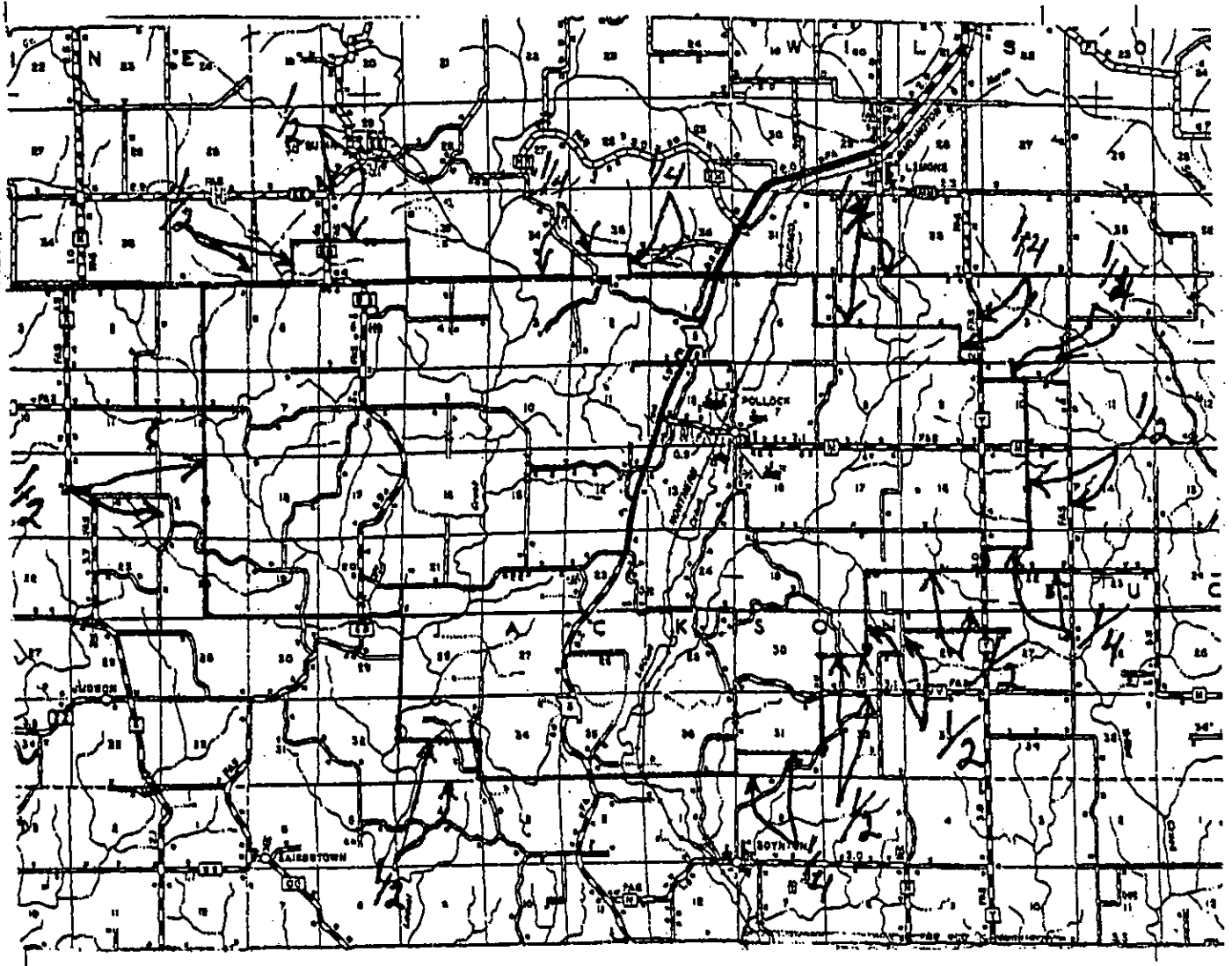
4. Local Exchange Service (Cont'd)

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4.8 Local Exchange Maps

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4.8.19 Exchange area map, outside initial rate area.  
Pollock, Missouri, Putnam and Sullivan Counties



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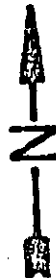
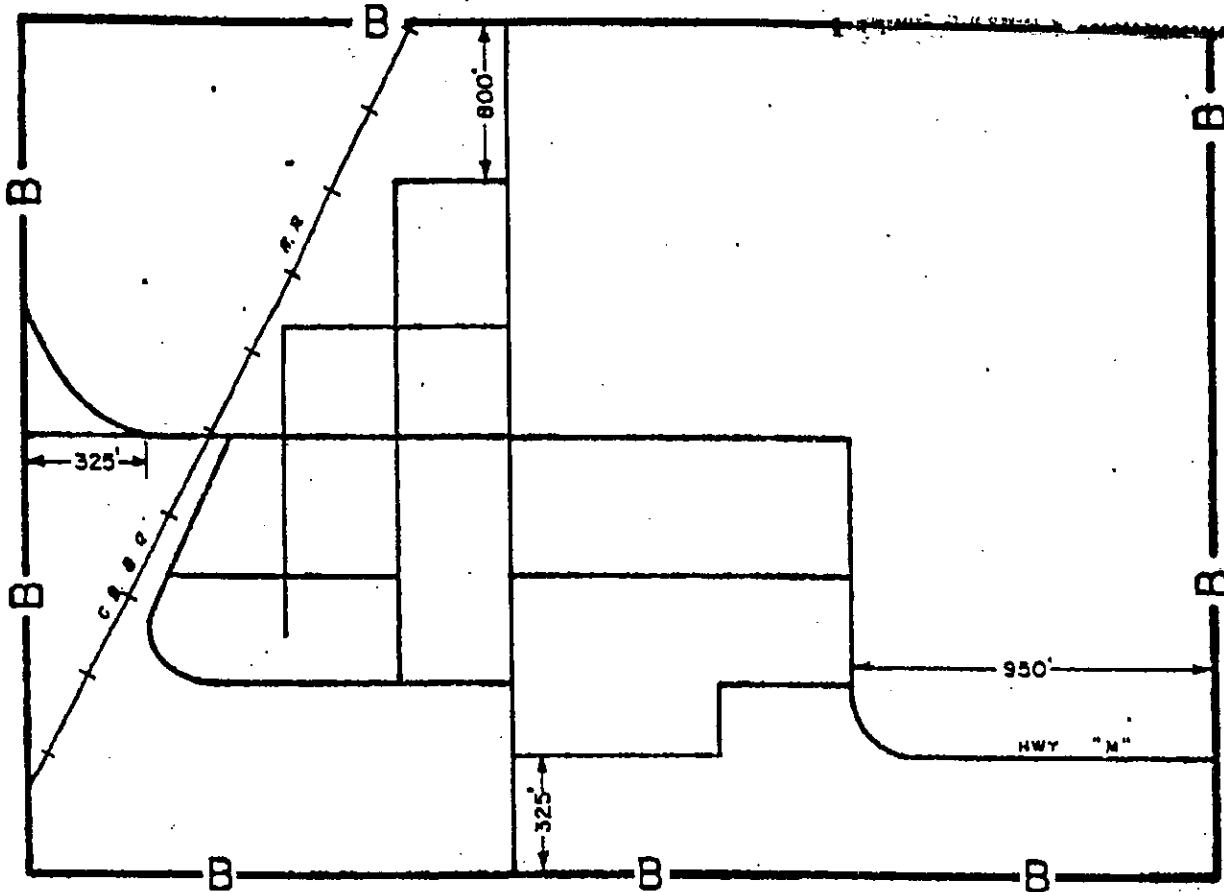
4. Local Exchange Service (Cont'd)

Missouri Public  
Service Commission

4.8 Local Exchange Maps

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4.8.20 Exchange area map, initial rate area.  
Pollock, Missouri, Putnam and Sullivan Counties



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**POLLOCK**  
NORTHEAST MO. RURAL TEL. CO.  
BASE RATE AREA  
SCALE 1" = 500'

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General Manager  
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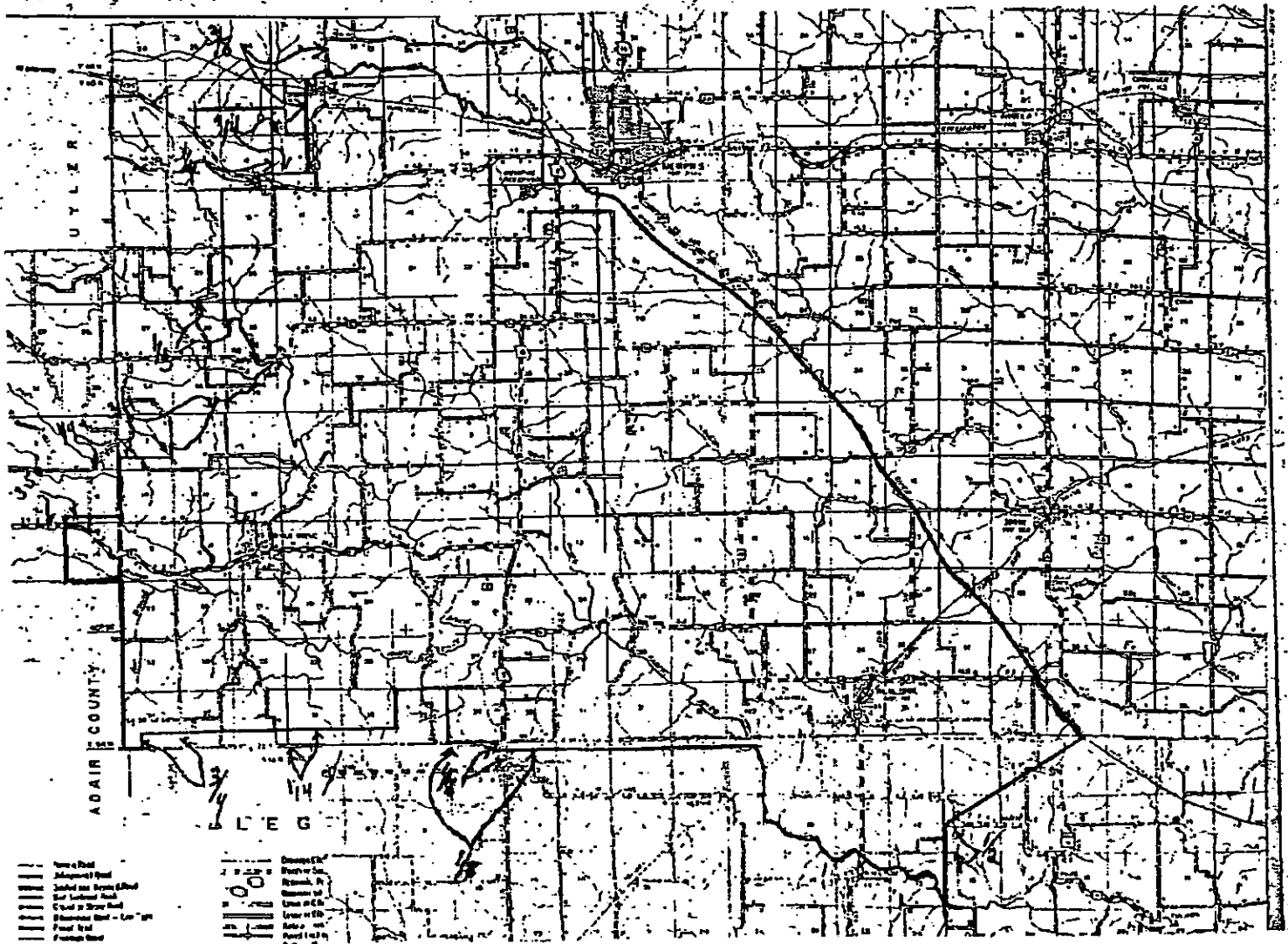
4. Local Exchange Service (Cont'd)

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4.8 Local Exchange Maps

4.8.21 Exchange area map, outside initial rate area.

Tobin Creek - Rutledge, Missouri, Knox, Schuyler and Scotland Counties



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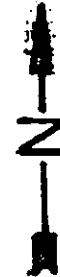
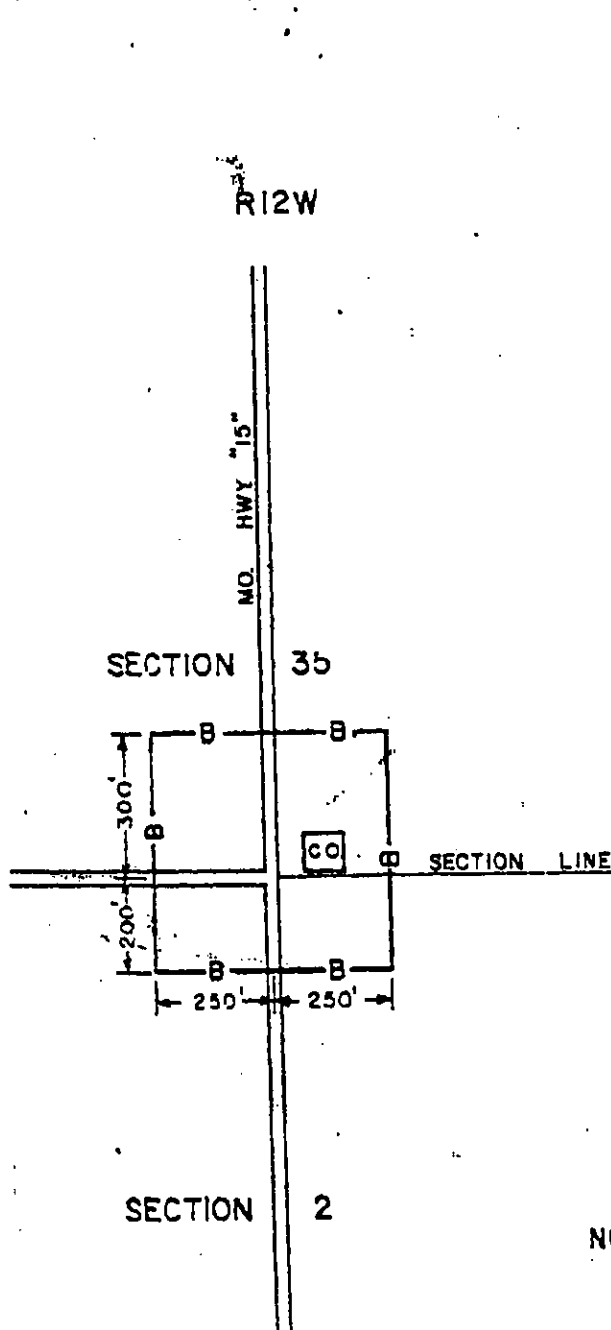
4. Local Exchange Service (Cont'd)

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Service Commission

4.8 Local Exchange Maps

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4.8.22 Exchange area map, initial rate area.  
Tobin Creek, Missouri, Scotland County



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**TOBIN CREEK**  
NORTHEAST MO. RURAL TEL. CO.  
BASE RATE AREA  
SCALE 1" = 400'

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Green City, Missouri 63545

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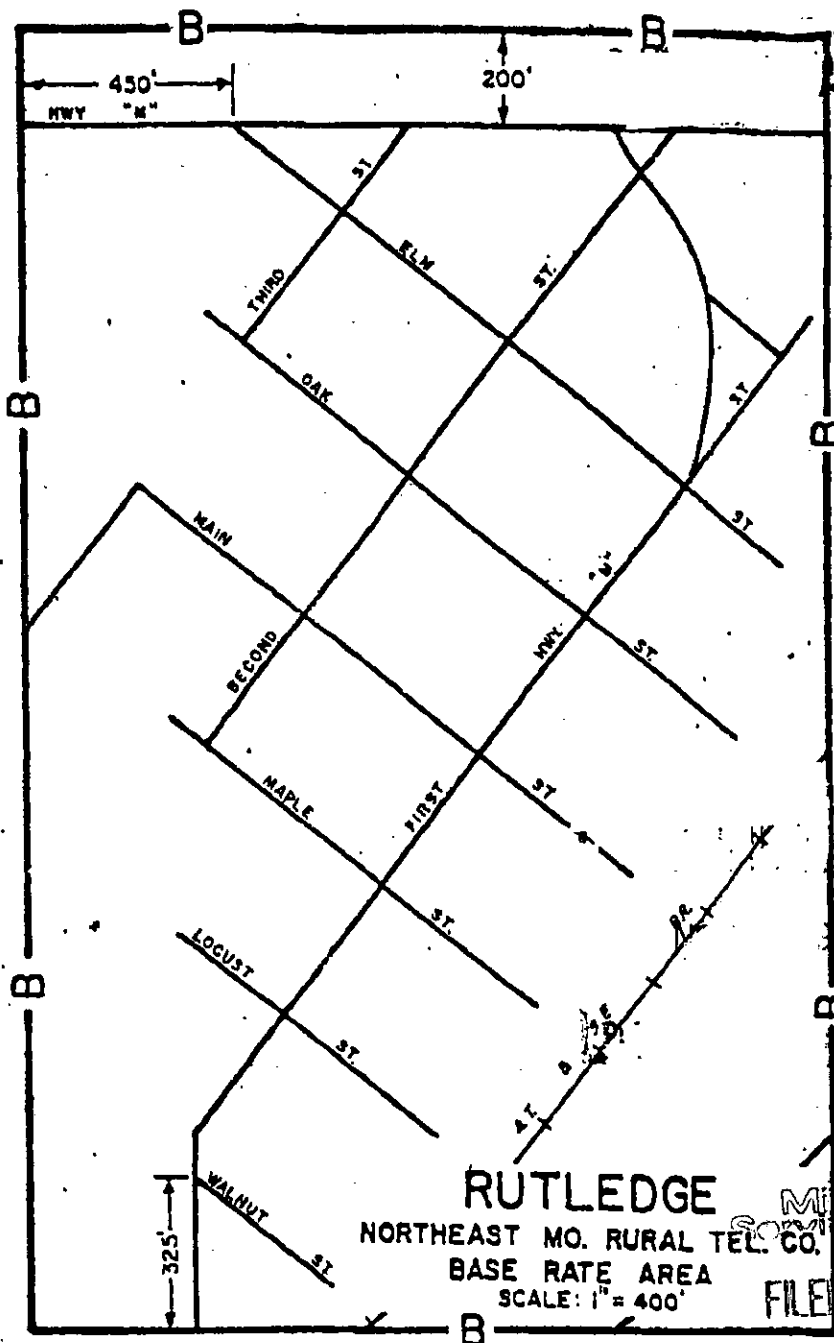
4. Local Exchange Service (Cont'd)

Missouri Public  
Service Commission

4.8 Local Exchange Maps

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4.8.23 Exchange area map, initial rate area.  
Rutledge, Missouri, Scotland County



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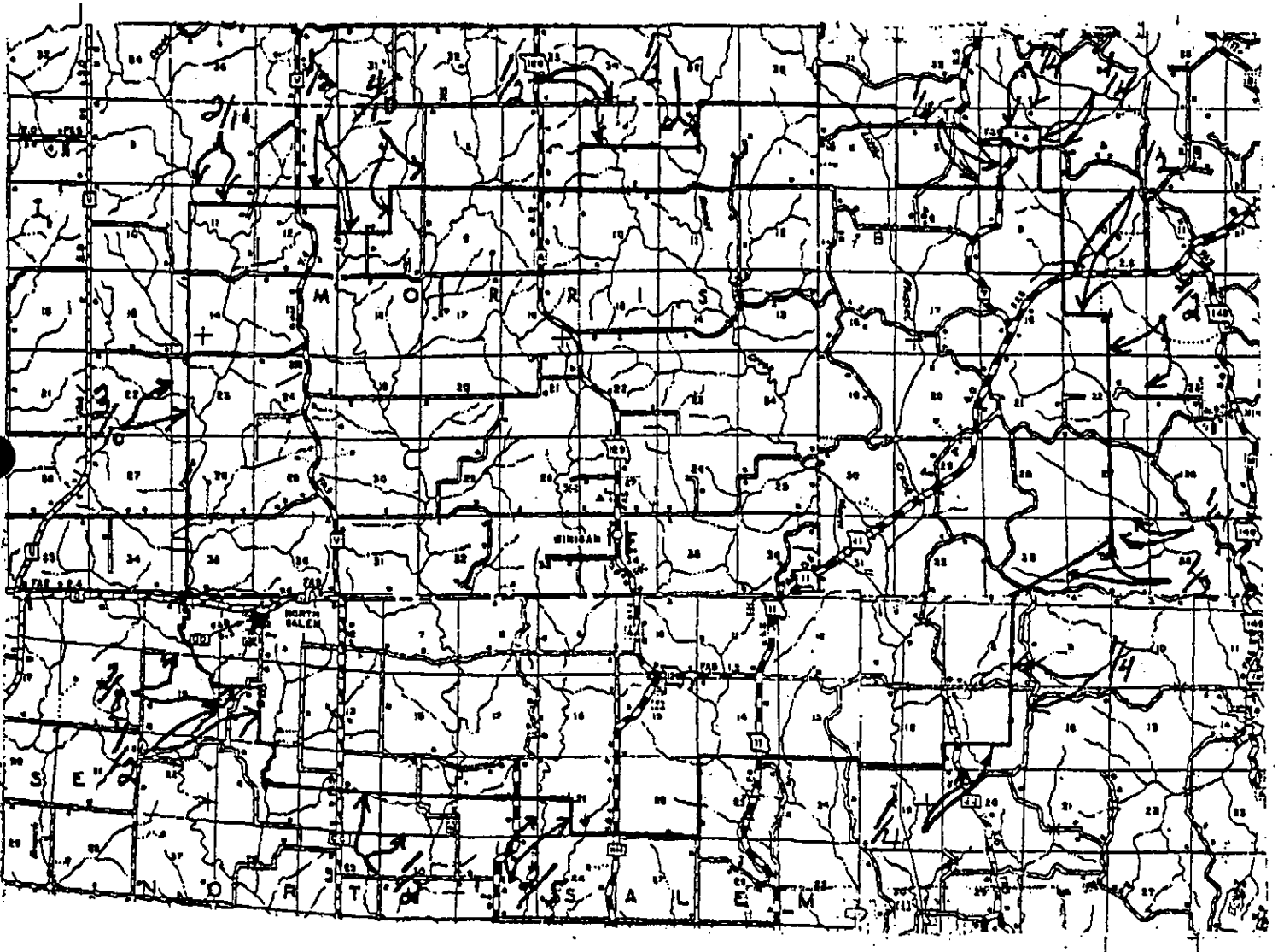
4. Local Exchange Service (Cont'd)

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4.8 Local Exchange Maps

4.8.24 Exchange area map, outside initial rate area.

Winigan, Missouri, Adair, Linn, Macon and Sullivan Counties



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General Manager  
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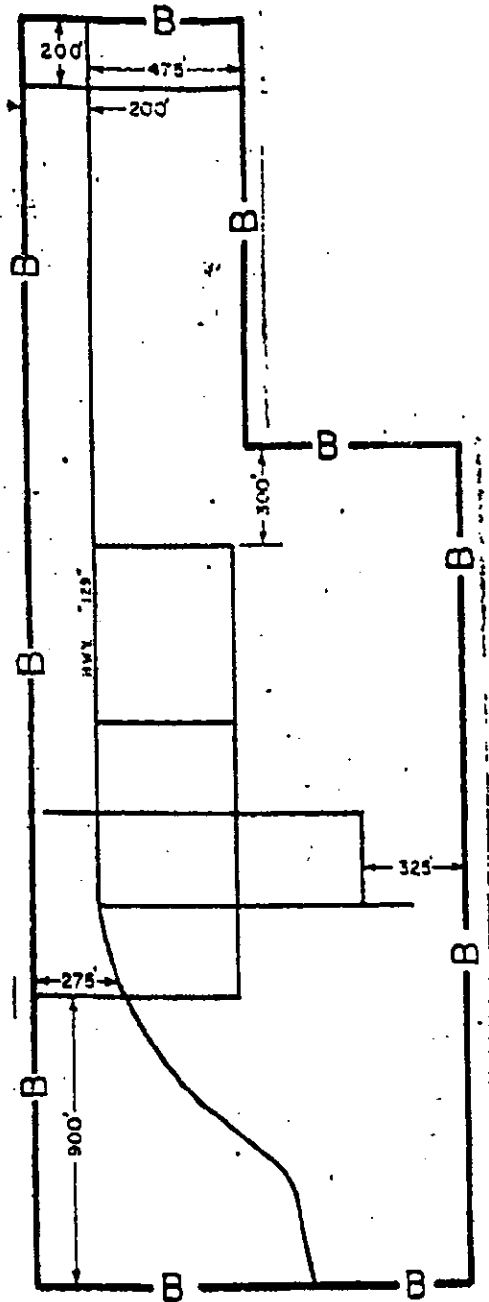
4. Local Exchange Service (Cont'd)

4.8 Local Exchange Maps

4.8.25 Exchange area map, initial rate area.  
Winnigan, Missouri, Sullivan County

Missouri Public  
Service Commission

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WINIGAN  
NORTHEAST MO. RURAL TEL. CO.  
BASE RATE AREA  
SCALE: 1" = 500'

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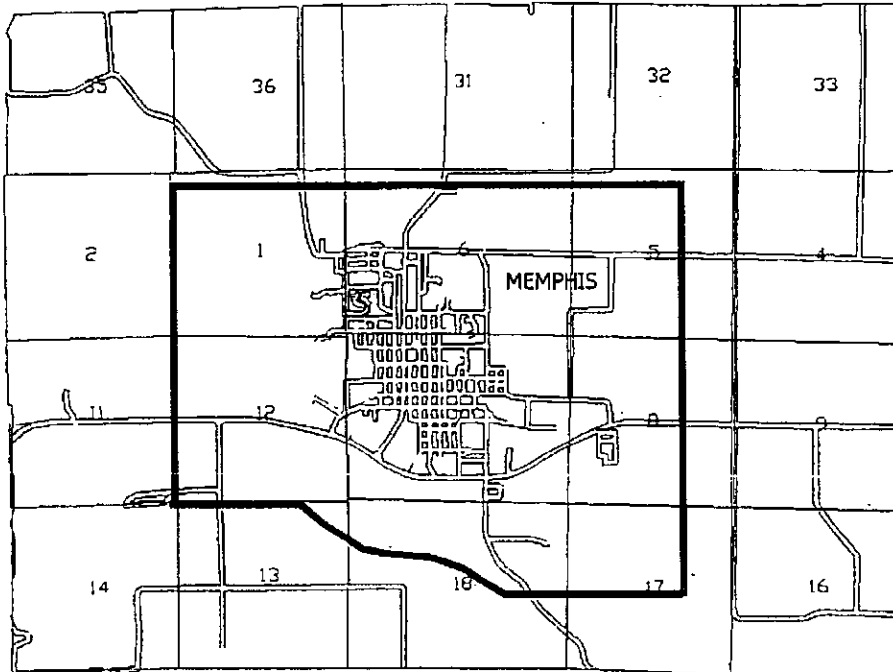
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4. Local Exchange Service (Cont'd)

4.8 Local Exchange Maps

4.8.26 Exchange area map, initial rate area.  
Memphis, Missouri, Scotland County



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Ray Ford  
General Manager  
718 S. West Street  
Green City, Missouri 63545

Effective: January 1, 2003

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Service Commission  
TM-02-465  
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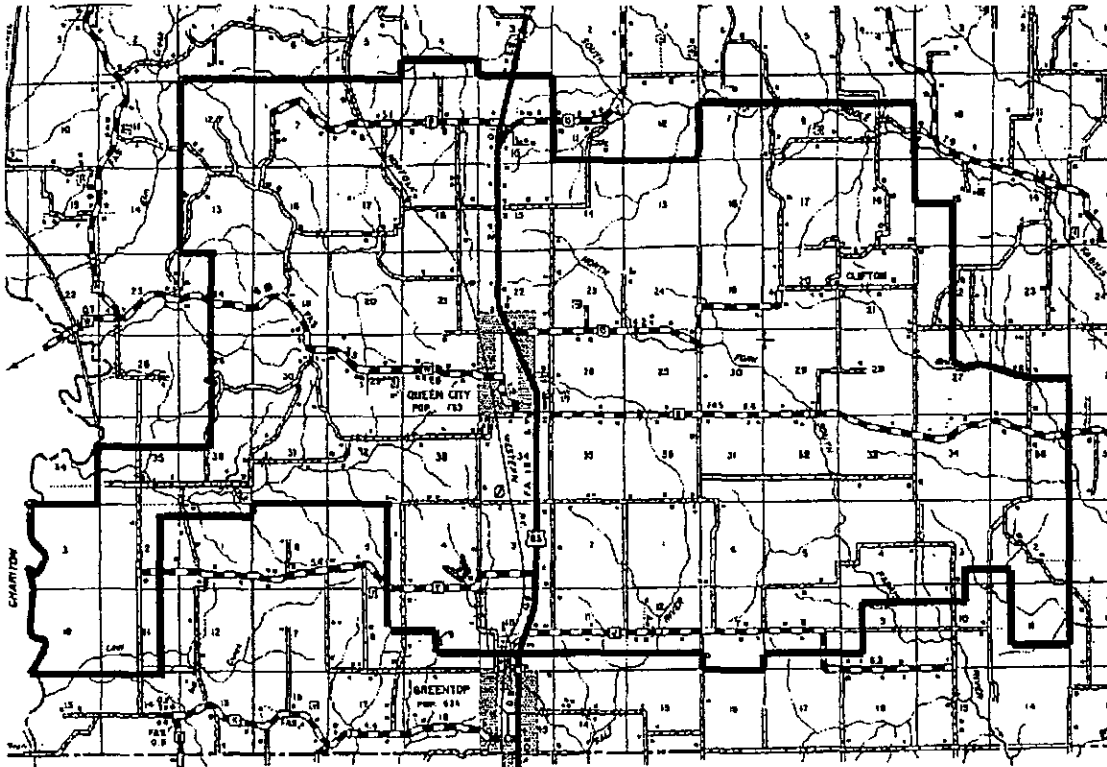
**LOCAL EXCHANGE SERVICE**

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4. Local Exchange Service (Cont'd)

4.8 Local Exchange Maps

4.8.27 Exchange area map, initial rate area.  
Queen City, Missouri, Schuyler County



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General Manager  
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Green City, Missouri 63545

Effective: January 1, 2003

Missouri Public  
Service Commission  
TM-02-465  
FILED JAN 01 2003

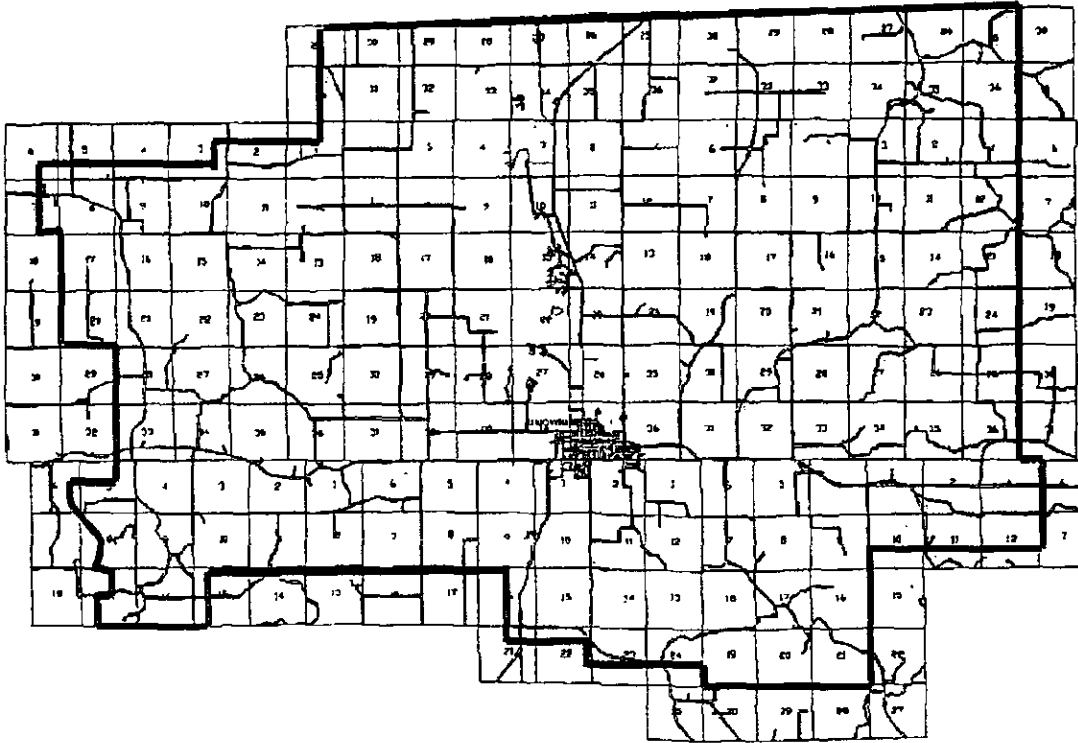
**LOCAL EXCHANGE SERVICE**

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4. Local Exchange Service (Cont'd)

4.8 Local Exchange Maps

4.8.28 Exchange area map, initial rate area.  
Unionville, Missouri, Putnam County



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General Manager  
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Green City, Missouri 63545

Effective: January 1, 2003

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JM-02-465  
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## LOCAL EXCHANGE SERVICE

### 4. Local Exchange Services (Cont'd)

#### 4.9 Lifeline Service

##### A. General

Lifeline Service is a government benefit program established by the Federal Communications Commission (FCC) and Missouri Public Service Commission (Commission) and is available to qualifying low-income subscribers for certain residential telecommunications services. The terms and conditions of Lifeline service, including monthly discount amounts, are set forth in rules established by the FCC and Commission and available at the Company's office.

(N)

In addition, the terms and conditions of Lifeline service are available on the Company's website as follows: <https://www.nemr.net/voice/lifeline-service/>.

##### Disabled Service

Disabled Service is a government benefit program established by the Missouri Public Service Commission (Commission) as part of the Missouri Universal Service Fund (MoUSF). It is a residential retail service that offers a qualifying disabled customer reduced charges for certain telecommunications services. The terms and conditions of disabled service, including monthly discount amounts, are set forth in rules established by the Commission and available at the Company's office.

In addition, the terms and conditions of Disabled Service are available on the Company's website as follows: <https://www.nemr.net/voice/lifeline-service/>.

(N)

HOLD FOR FUTURE USE

(T)

(D)

(D)

HOLD FOR FUTURE USE

(T)

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(D)

HOLD FOR FUTURE USE

(T)

(D)

(D)

**LOCAL EXCHANGE SERVICE**

4. Local Exchange Service (Cont'd)

4.10 Payphone Service

(M)

A. General Regulations

1. Payphone Service includes lines to which coin, coinless, card reader or a combination of coin/card reader telephones may be attached.
2. Payphone Service is a two-way or, optionally, one-way originating only business exchange access line composed of the serving central office line equipment, all outside plant facilities needed to connect the serving central office with the customer's premises, and the Network Interface Device at the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for long distance service and local calling.
3. In the case of one-way service, intercept treatment will be provided.
4. A maximum of one customer-provided instrument may be connected to any one Instrument or CO implemented coin line.
5. General Rules and Regulations found in other sections of this tariff are applicable to the provision of Payphone Service.
6. Directory listings may be provided under the regulations governing the furnishing of listings for business subscribers.
7. A Network Interface Device will be installed at a location mutually agreed upon by the Payphone Service Provider and the Company. The Network Interface Device is a company-provided jack or its equivalent. It is the point of connection between the telephone company owned wiring and wiring owned by the Customer.
8. One directory will be distributed to the Payphone Service Provider without charge for each payphone business exchange line.
9. Installation Charges and the appropriate Network Interface Device (NID) material charge are applicable for the installation, move or rearrangement of the NID on the customer's premises to establish or reestablish network access.

(M)

**LOCAL EXCHANGE SERVICE**

4. Local Exchange Service (Cont'd)

4.10 Payphone Service (Cont'd)

(M)

A. General Regulations (Cont'd)

10. Installation Charges and the appropriate NID material charge apply when a premises visit is made for the sole purpose of installing a customer requested NID.
11. The Company shall not be liable for shortages of coins collected and deposited at the subscriber's equipment. The limit of the Company's liability for end user fraud of whatever nature occurring at or in association with the subscriber's equipment shall be governed by provisions of this Tariff and rule or regulations of the Missouri Public Service Commission. In case of conflict between the tariff provisions and Commission rules and regulations, the rule or regulations shall prevail.
12. Off-Premise Extensions are not permitted.
13. The Multiline Business Subscriber Line Charge, found in the interstate access tariff, is applicable to all payphone Instrument and CO Implemented coin lines.

B. Responsibility of the Customer

1. The Customer for the purposes of this tariff is defined as the Payphone Service Provider.
2. The customer shall be responsible for the installation, operation and maintenance of the customer-provided instrument, plus all ancillary equipment, such as booths, shelves, lighting, directories, etc., used in connection with this service. The customer is responsible for complying with the requirements set forth in the American With Disabilities Act of 1990.

The customer-provided instrument must be registered in compliance with Part 68 of the FCC's Registration Program. In addition, the customer must comply with the Missouri Public Service Commission's Rules and Regulations regarding the use of customer-provided pay telephones.

(M)



**LOCAL EXCHANGE SERVICE**

4. Local Exchange Service (Cont'd)

4.10 Payphone Service (Cont'd)

(M)

B. Responsibility of the Customer (Cont'd)

- 3. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance Calls.
- 4. The customer shall be responsible for obtaining a Certificate of Service Authority (CSA) to provide Payphone Service and for providing proof of said authority prior to installation of service.
- 5. Customers who elect not to subscribe to Selective Class of Call Screening will be fully responsible for all calls billed to customer's exchange access line. The Telephone Company shall have no responsibility to adjust any such charges and/or release customer from paying any such charges. Customer will hold the Telephone Company harmless from and against any liability or loss resulting from all calls billed to customer's exchange access line.
- 6. Any federal, state, or local taxes on the Customer Owned Pay Telephone or calls made from that phone are the responsibility of the customer.
- 7. The customer shall not program or cause to be programmed any such telephone used in connection with this service to limit the duration of a local message.

C. Violation of Regulations

- 1. Upon notification from the Company that the customer-provided equipment or inside wire is causing or is likely to cause harm, the customer shall make such change as is necessary to remove such harm. Failure to make such change will result in the disconnection of service until such change is completed to the satisfaction of the Company.

(M)

**LOCAL EXCHANGE SERVICE**

4. Local Exchange Service (Cont'd)

4.10 Payphone Service (Cont'd)

(M)

C. Violation of Regulations (Cont'd)

- 2. The customer may be required, as a condition of service, to pay in full all sums due the Company including, but not limited, customer activity charges, termination charges, minimum charges, and reimbursement for loss or damage to Company facilities as may apply.

D. Instrument Implemented Payphone Service

Instrument Implemented Payphone Service is offered for use with a customer provided pay telephone. All attachments of a customer provided instrument to the network must be made pursuant to the rules and regulations set forth in this Tariff and as required by State and Federal commissions.

E. Central Office (CO) Implemented Coin Line

- 1. Central Office Implemented Coin Line provides coin signaling. It is a line side connection from the local exchange switch to the point of demarcation at the customer premise.
- 2. Features are additives to the operation of a flat rate access line that provide for CO Implemented coin line service. The Company offers those features that are provided by the functionality of the Company's switches. These include coin supervision, coin control (collect and return of coins, if applicable), and answer supervision. CO implemented coin line features that are implemented by the functionality of an operator service provider, such as coin rating, coin refund, repair referral, and operator call screening, are the responsibility of the Payphone service provider (Customer).
- 3. CO Implemented Coin Line features, including coin line signaling, coin collect and return (where applicable) and answer supervision, are provided by the Telephone Company per the technology available from the Company's facilities. It shall be the responsibility of the CO Implemented Coin Line payphone owner to assure technical and operational compatibility with the coin line features offered by the Telephone Company.

(M)

**LOCAL EXCHANGE SERVICE**

4. Local Exchange Service (Cont'd)

4.10 Payphone Service (Cont'd)

(M)

F. Features and Functions

1. Answer Supervision provides signaling on the line notifying the line that the called party has answered. This feature is an additive to the CO Implemented Coin Line.
2. Coin Collection and Return provides an electrical signal on a CO Implemented Line indicating to the payphone equipment to collect coin(s) from or return coin(s) to the calling party. This feature is an additive to the CO Implemented Coin Line.
3. Special Number Assignment is a specific number requested by the customer. This service is available where facilities are accessible and it is technical feasible to provide. This feature is an additive to the CO Implemented Coin Line or to the Instrument Implemented Payphone Service.
4. Selective Class of Call Screening will be provided where such facilities are available at the customer's option. Selective Class of Call Screening treatment enables the customer to restrict outgoing operator-handled calls, placed over the Telephone Company's network, from the service point to only those calls which are charged to a called telephone, a third number or a calling card.
5. Validation may be performed through Originating-Line Screening (OLS). OLS enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned payphones, inmate locations, and hotels/motels, etc. Rates for this service are found in the appropriate interstate access tariff, when facilities and service are available. The customer has the option to request either Selective Class of Call Screening or OLS.

(M)

**LOCAL EXCHANGE SERVICE**

4. Local Exchange Service (Cont'd)

(M)

4.10 Payphone Service (Cont'd)

G. Rates and Charges

1. Exchange Access Line

<u>Description</u>	<u>Monthly Rate</u>
Instrument Implemented Payphone Service, 2-Way Service	Same as Local Exchange Service
Instrument Implemented Payphone Service, 1-Way Service	Same as Local Exchange Service
CO Implemented Coin Line	Same as Local Exchange Service

\*\*

2. Features and Functions

Monthly Rate

NRC

Answer Supervision	\$ 0.83
Coin Collection and Return	\$ 1.38
Special Number Assignment	\$ 5.00
Selective Class of Call Screening	\$ 2.00

3. A "local message" from Customer Provided Payphone Service served by a given exchange, is a completed local call originating at such service and terminating at any service which may be called without a toll charge.
4. Installation Charges, as specified elsewhere in this Tariff, apply in addition to other charges specified for CO Implemented Coin Line or Instrument Implemented Payphone Service.
5. Where Custom Calling Service is desired, the charges as specified in the appropriate Sections of this Tariff are applicable for Instrument Implemented Payphone Service.
6. Rates and Charges contemplate a normal business exchange access line service installation.

\*\* EAS additives found in Local Exchange Service are applied where applicable.

(M)

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**Ray Ford**  
General Manager  
718 S. West Street  
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**SERVICE CHARGES**

Missouri Public  
Service Commission

5. Service Charges

REC'D SEP 21 1999

5.1 General

A. Service Charges are nonrecurring charges shown in this Section and apply when the following activities are performed at the request of a customer:

1. Service Connections - New installations or subsequent additions of telephone service and/or a move of an existing service to a different premise.
2. Inside Moves - Transfer of telephone service equipment from one location to another location within the same building or that portion of the same building occupied by the same customer, where there is no interruption of the service other than is incident to the work involved.
3. Changes - Rearrangement of equipment and/or wiring which does not involve changes in location of the equipment or wiring. Also includes directory listing changes and other modifications or rearrangements that do not involve equipment or wiring.
4. Restoral Charge - Applicable for work associated with reconnecting service which has been temporarily disconnected for nonpayment.

B. Service Charges apply in addition to all other dates and charges.

C. The charges specified herein do not contemplate work being performed by Company employees at time when overtime wages apply. If the customer requests that overtime labor be performed, a charge in addition to the specified chargers will be made equal to the additional cost involved.

D. Payment of Service Charges

1. Payment of Service Charges for the establishment of service may be required prior to the establishment of service.
2. Residence Service Charges may be billed in equal amounts over periods not exceeding four (4) months. Only one such arrangement at any one time will be provided.

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**SERVICE CHARGES**

Missouri Public  
Service Commission

REC'D SEP 21 1999

5. Service Charges (Cont'd)

5.2 Application of Service Charges

A. Service Ordering Charge

1. The Service Ordering Charge is classified as either Initial or Subsequent. The charges are applicable for work done in receiving, recording, and processing information necessary to execute each customer request for connections of service (Initial Order Charge applies), to each order for a move, change, addition to existing service or records change (Subsequent Order Charge applies).
2. A service order will usually be issued for all work or service ordered to be performed or provided at the same time on the same account and for the same premises. Service Ordering Charges apply separately where business and residence service are located on the same premises.

B. Line Connection Charge

1. The charge for work associated with provision of service from the central office including, but not limited to, central office connection, cable cross connections and/or outside plant connections up to and including the protector and/or the point of demarcation.
2. This charge does not apply when service is assumed by a customer prior to discontinuance by another customer and there is no change of telephone number.
3. This charge applies to each change in telephone number made at the request of the customer.

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**SERVICE CHARGES**

5. Service Charges (Cont'd)

Missouri Public  
Service Commission

REC'D SEP 21 1999

5.2 Application of Service Charges (Cont'd)

B. Line Connection Charge (Cont'd)

- 4. This charge applies for each move of the service drop and/or the associated station protection device.
- 5. This charge applies to each change of party-line assignment made at the request of the customer to which the Company agrees. (See section 3.5(G)3).

C. Restoral Charge

A Restoral Charge is applicable to each reconnection of service that is temporarily disconnected for nonpayment.

D. Service Charges are not applicable in the following situations:

- 1. Service upgrade of basic exchange service.
- 2. Billing address changes.
- 3. Changes to published from nonpublished service.
- 4. Installations, moves or changes made on the initiative of the Company, (e.g., changes made for maintenance reasons, changes in type of central office operation, etc.).
- 5. Removal of service.
- 6. Public Telephone Service.
- 7. Service established at an interim location nor to the subsequent re-establishment of service at the same or another location, due to the destruction of the customer's premises by a natural disaster, flood or other acts of God.

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**SERVICE CHARGES**

5. Service Charges (Cont'd)

5.2 Application of Services Charges (Cont'd)

E. Service Charges are not applicable in the following situations: (Cont'd)

- 8. Calling Card requests.
- 9. Legal name changes.

5.3 Reserved for Future Use

(N)

(D)

(D)

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James Sherburne  
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**SERVICE CHARGES**

5. Service Charges (Cont'd)

5.3 Reserved for Future Use

(N)

(D)

(D)

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**SERVICE CHARGES**

Missouri Public  
Service Commission

REC'D SEP 21 1999

5. Service Charges (Cont'd)

5.4 Rates and Charges

	<u>Nonrecurring Charge</u>	
	<u>Business</u>	<u>Residence</u>
A. Service Ordering Charge		
a. Initial	\$ 6.55	\$ 6.55
b. Subsequent	6.55	6.55
B. Line Connection Charge	8.60	8.60
C. Restoral Charge	8.60	8.60

5.5 Waivers

Non-recurring charges for establishing 900 blocking service will be waived for 60 days from the date that 900 blocking is available.

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00-249  
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**OPTIONAL SERVICES AND FEATURES**6. Optional Services and Features6.1 Custom Calling Services

The Company will offer custom calling services to all their subscribers as an enhancement to their local exchange service. Descriptions and rates for special calling services are as follows:

A. Feature Descriptions	<u>Monthly Rate</u>
1. Call Waiting: Provides a signal for customer using the telephone when another call is being attempted to his number. The customer can hold the original call to answer the incoming call.	None (D)
2. Cancel Call Waiting: Offered as an enhancement to the feature call waiting.	None (T)
3. Call Forwarding: Permits all calls to a customer to be routed to another dialable number, predetermined and activated by the customer.	None (D)
4. Three Way Calling: Allows the addition of a third number to a connection between two numbers without the assistance of an operator.	None (D)
5. Speed Calling 8: Permits customers to call other telephone numbers dialing a code rather than an entire telephone number. Capacity is eight numbers dialable per each service line.	None (D)
6. Speed Calling 30: Permits customers to call other telephone numbers by dialing a code rather than an entire telephone number. Capacity is 30 numbers dialable for each service line.	None (D)

Note: Rates shown on this tariff sheet are for informational purposes only and are not subject to the jurisdiction of the Missouri Public Service Commission.

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Green City, MO 63545

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OPTIONAL SERVICES AND FEATURES

Missouri Public  
Service Commission

REC'D SEP 21 1999

6. Optional Services and Features (Cont'd)

6.1 Custom Calling Services (Cont'd)

A. Feature Descriptions (Cont'd)

- 7. Remote Call Forwarding: Remote Call Forwarding (RCF) is a service whereby a call placed from the originator to a customer's telephone number equipped with RCF is automatically forwarded by Telephone Company digital central office equipment to another telephone number designated by the customer. This number does not have to be in the exchange where RCF is ordered.
  - a. Remote Call Forwarding Service is offered subject to availability of suitable facilities and provided no unusual expense is involved.
  - b. Remote Call Forwarding service is not offered where the terminating station is a coin telephone.
  - c. The Telephone Company will not provide identification of the originating telephone number to the Remote Call Forwarding customer.
  - d. Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call.
  - e. Remote Call Forwarding service is not represented as suitable for satisfactory transmission of data.
  - f. Remote Call Forwarding service is available when used in connection with Local Exchange Service and interstate or intrastate Long Distance Message Telecommunications Service, interstate or intrastate 800 Service.
  - g. Remote Call Forwarding service is provided on the condition that the customer subscribe to sufficient facilities to adequately handle calls to the Remote Call Forwarding number without interfering with or impairing any services offered by the Telephone Company.

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Green City, Missouri 63545

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**OPTIONAL SERVICES AND FEATURES**

6. Optional Services and Features (Cont'd)

Missouri Public  
Service Commission

6.1 Custom Calling Services (Cont'd)

REC'D SEP 21 1999

A. Feature Descriptions (Cont'd)

7. Remote Call Forwarding (Cont'd)

- h. Directory Listings: One listing covering the exchange in which the call forwarding Central Office is located is provided without charge. Additional Directory Listings may be obtained under rates outlined in Section 6.4.
- i. Service Charges, as established in Section 5 of this tariff, are applicable to the establishment of Remote Call Forwarding.
- j. The following charges are for the Remote Call Forwarding service only and are in addition to applicable charges for service and equipment with which it is used.

Monthly  
Rate

Remote Call Forwarding,  
per access path

\$16.00

k. Usage Charges

Usage charges applicable to remotely forwarded calls for that portion of the call forwarding location to the answering location shall be charged in addition to the monthly rate specified above. The Remote Call Forwarding customer is responsible for any applicable customer dialed station to station charges or interstate and intrastate charges specified in the Long Distance Message Telecommunications Service or 800 Service Tariffs. The aforementioned charges apply to all calls answered at the call forwarding location, including person-to-person and collect calls, if accepted.

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**OPTIONAL SERVICES AND FEATURES**

6. Optional Services and Features (Cont'd)

6.1 Custom Calling Services (Cont'd)

A. Feature Descriptions (Cont'd)

	<u>Monthly Rate</u>
8. Distinctive Ringing: Allows a customer using two numbers on a single access line to distinguish which of the two numbers is being called.	\$1.00
9. Ring Again: Allows a customer who reaches a busy station to receive a special ring indicating that a previously busy line has become idle within a prescribed time period.	\$1.00
10. Warm Line: Allows a customer to program a predetermined number to be dialed automatically after the telephone has remained off hook for a period of 30 seconds, and dial tone has not been broken.	\$1.00
11. Pin Number Dialing: Allows the customer to block all 1+, 0+ and 0- calls unless the subscriber's own personal pin number is entered when making the call. To place a toll call a pin number must be dialed before the 1+, 0+ or 0- number can be successfully dialed.	\$2.00

(D)  
(D)  
(T)

Pin Number Dialing is available only in exchanges where switches are equipped to provide the service.

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**OPTIONAL SERVICES AND FEATURES**

6. Optional Services and Features (Cont'd)

6.1 Custom Calling Services (Cont'd)

HOLD FOR FUTURE USE

(T)  
(D)

(D)

**OPTIONAL SERVICES AND FEATURES**

6. Optional Services and Features (Cont'd)

6.2 CLASS Service

Custom Local Area Signaling Services (CLASS): Provide end-user services that allow the customer more control over incoming and outgoing calls based on Signaling System 7 (SS7) Hardware and Software. Services are offered where technically feasible and may be available on both an intra- or inter-exchange basis.

CLASS Services may be provided on individual lines, private branch trunks and key business lines, but will not be provided in conjunction with payphone service.

A. Standard Class Features that require Monthly Recurring Charges:

- 1. Caller ID: allows the called party to view the number and name calling through customer premises equipment designed to receive and thus display calling party's name and number. Special customer equipment is required for this feature.

The calling telephone name and number is only available in those areas where appropriate signaling network connections exist to forward the calling party's name and number. This may exclude calls made from most cellular phones or units, calls made through interexchange carriers, and calls originated from other local exchange carriers. The calling number is also not available when incoming calls have been handled by an operator or charged to credit cards. Name and number delivery for calls originating from a PBX will display the main PBX number only. If the caller's number is a multi-party line, or is blocked, the number will not be displayed.

Telephone names and numbers transmitted via Caller ID may not be sold or given to another party without the caller's consent. Caller ID information may only be used for: a) routing or completion of calls, b) billing of calls, c) account management purposes, d) services directly related to the call or transaction, e) verification of calling party identity and f) marketing products or services that are directly related to those previously acquired by the customer from the name and number delivery services subscriber. Caller ID customers failing to comply with any of these conditions will have their service terminated.

Monthly Rate

Caller ID service can be ordered by subscribers and includes name and number identification, along with some of the enhancing optional features.

None (D)

Note: Rates shown on this tariff sheet are for information purposes only and are not subject to the jurisdiction of the Missouri Public Service Commission. (T)

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**OPTIONAL SERVICES AND FEATURES**

Optional Services and Features (Cont'd)

Missouri Public  
Service Commission

6.2 CLASS Service (Cont'd)

REC'D SEP 21 1999

A. Standard Class Features that require Monthly Recurring Charges (Cont'd)

- |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Charges                  |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Monthly Per              |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | <u>Rate</u> <u>Event</u> |
| 2. Customer Originating Trace: allows the customer to initiate a trace on the last incoming call by dialing an activation code. The call will be traced automatically, and the telephone number that originated the call and the time the call was made will be recorded either in the Company office or in the office or in the offices of a law enforcement agency. Information recorded will be released by the Company only to an authorized representative of a law enforcement agency and, in no event, other than as provided by applicable state and federal law. Customer-Originated Trace will be made available to all customers where technically feasible. Charge for the service will be made on a per call basis when the customer uses the activation code. | \$1.50                   |
| Customers using customer originating trace will also be billed a usage sensitive charge for the results of each trace.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | \$7.50                   |
| 3. Selective Distinctive Ringing: allows the customer to define a list of special Directory Numbers. Any time the customer receives a from one of these special numbers, a Distinctive Ring will be applied. Calls received from Directory Numbers not on the list or which cannot be identified will produce a standard ring. If the customer subscribes to Call Waiting feature, a distinctive tone pattern will be applied to that feature if the call is also from the special list.                                                                                                                                                                                                                                                                                    | \$1.50                   |
| 4. Selective Call Acceptance: allows the subscriber to define a list of calling Directory names and or numbers that will be accepted. Any calling names and numbers not on that list will be routed to announcements and rejected. The calling party not on the acceptance list will receive an announcement statement that the call is not presently being accepted by the calling party. Calls may still be completed with operator assistance.                                                                                                                                                                                                                                                                                                                           | \$1.50                   |

Note: Customer will activate these features with a special code.  
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**OPTIONAL SERVICES AND FEATURES**

Missouri Public  
Service Commission

REC'D SEP 21 1999

Optional Services and Features (Cont'd)

6.2 CLASS Service (Cont'd)

A. Standard Class Features that require Monthly Recurring Charges (Cont'd)

	<u>Monthly Rate</u>
5. Selective Call Forwarding: will allow the subscriber to have certain terminating calls forwarded to a designated remote station. The activity will occur whenever a call is received from a Directory Number which has been indicated on a list of numbers referred to as the Selective Call Forwarding screen list. Calls from Directory Numbers which cannot be identified or have not been indicated on the list will be given standard terminating treatment.	\$1.50
6. Selective Call Rejection: allows the subscriber to define a list of Directory Numbers which, upon placing a call to the subscribers line, will be routed to an announcement and rejected. All other calls will be treated normally. The calling party on the rejection list will receive an announcement stating the call is not being accepted by the calling party.	\$1.50
7. Selective Call Waiting: informs a subscriber, when busy on another call, that a call from a telephone number on the screening list is waiting. The user preselects which calls are to receive selective call waiting service by entering and calling telephone number on the selective call waiting screening list: the user may then engage in other calls and be alerted by a burst of Distinctive Call Waiting tone should a call come in from one of the specified telephone numbers.	\$1.50
8. Automatic Callback: permits a subscriber encountering a busy connection to have call setup performed automatically when the called station becomes idle. This feature is designed to automatically set up a call to the last telephone number called by the subscriber, regardless of whether the called telephone number was busy or idle, answered or unanswered. If the call cannot be completed immediately because of a busy line, the call is queued and call completion is attempted when both lines are idle. As part of the completion attempt, the calling subscriber is given special ringing and when the called subscriber answers, the calling subscriber is given regular ring.	\$1.50

Note: Customer will activate these features with a special code.

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**OPTIONAL SERVICES AND FEATURES**

Missouri Public  
Service Commission

REC'D SEP 21 1999

6. Optional Services and Features (Cont'd)

6.2 CLASS Service (Cont'd)

A. Standard Class Features that require Monthly Recurring Charges (Cont'd)

- |                                                                                                                                                                                                                                                                                                                                                                            | <u>Monthly<br/>Rate</u> |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|
| 9. Automatic Recall: permits a subscriber to have a call automatically returned to the last party who called. If that line is busy when the recall attempt is made, the call is queued until both the subscriber and the last calling party are idle; then the subscriber is rung first. When the subscriber answers, the last calling party is rung to complete the call. | \$1.50                  |
| 10. Anonymous Call Rejection: allows subscribers with or without calling name and number delivery to reject anonymous calls made to their stations. Such calls do not terminate at the called station but instead are routed to a tone or to an announcement. The called party receives no alerting that such a call has been rejected.                                    | \$1.50                  |

B. Standard CLASS Features that do not require Monthly Recurring Charges .

1. Calling Name and or Number Delivery Blocking - Per Call: allows the subscriber, when placing outgoing calls, to label his or her telephone number as private, thus restricting its availability to the called party. This feature is accessed by dialing (\*67), or 1167 for rotary phones, before dialing the phone number of the called party.
2. Calling Name and or Number Delivery Blocking - Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with Northeast Missouri Rural Telephone Company a need for blocking: (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies.

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Note: Customer will activate these features with a special code.

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Note: Rates shown on this tariff sheet are for informational purposes only and are not subject to the jurisdiction of the Missouri Public Service Commission.

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**OPTIONAL SERVICES AND FEATURES**

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6. Optional Services and Features (Cont'd)

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6.2 CLASS Service (Cont'd)

B. Standard CLASS Features that do not require Monthly Recurring Charges (Cont'd)

- 3. Calling Identity Delivery and Suppression (CIDS) is an originating subscriber feature to allow the blocking or sending of both the Calling Number and Calling Name on specific calls. A subscriber marked for delivery of the Calling Name and Number Delivery on all calls will dial the access code following y the called number to block delivery on a specific call. A subscriber marked for blocking of the Calling Name and Number Delivery on all calls will dial the access code followed by the called number to delivery the name and number on a specific call.

Note: Customer will activate these features with a special code.

C. Enhanced Business Service

Enhanced Business Service (EBS) is a service offering enhanced features on Business One Party Local Exchange Service.

1. Enhanced Business Service conditions are as follows:

- a. EBS is offered to customers with 2-75 lines.

For customers with over 75 lines, EBS will be provided by contract on an individual case basis (ICB). Rate for services offered on an individual case basis (ICB) will be structured to recover the company's cost of providing the services. Term of specific ICB contracts will be made available to the Commission upon request on a proprietary basis.

- b. Customer premise equipment must be compatible with the services and equipment provided by the company.
- c. The minimum charge for Enhanced Business Services shall be one month.
- d. Any combination of Enhanced Business Services features listed in paragraph 2. Following, may be added to access lines with an EBS group with the following exceptions:

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**OPTIONAL SERVICES AND FEATURES**

6. Optional Services and Features (Cont'd)

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6.2 CLASS Service (Cont'd)

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C. Enhanced Business Service (Cont'd)

1. EBS Conditions (Cont'd)

- (1) Call Waiting and Busy Call Forward are mutually exclusive. These services are not available on the same line.
- (2) Enhanced Business Services features can only be added in accordance with the availability identified for each feature.
- (3) Abbreviated Dialing Features have the following limitations:
  - (a) Long Speed Calling and Short Speed Calling are mutually exclusive for a given EBS line. Only one of the two services can be subscribed to.
  - (b) Long Speed Calling and Group Speed Calling or Convenience Calling are mutually exclusive for a given EBS line. Only one of these services can be subscribed to. Group Speed Calling or Convenience Calling and Short Speed Calling can be subscribed to simultaneously.

2. Descriptions of Service Features

a. Basic Features

- (1) Direct Inward Dialing - Calls to an individual EBS line may be dialed directly to the line from an outside line.
- (2) Direct Outward Dialing.
  - (a) Less than 7 lines - Calls to outside lines may be dialed using the standard calling sequence.
  - (b) 7 or more lines - Calls to outside lines may be dialed by dialing 9 and the standard calling sequence.

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**OPTIONAL SERVICES AND FEATURES**

6. Optional Services and Features (Cont'd)

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6.2 CLASS Service (Cont'd)

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C. Enhanced Business Service (Cont'd)

2. Descriptions of Service Features (Cont'd)

a. Basic Features (Cont'd)

(2) Cont'd

(c) Station to Station Dialing - This feature allows an EBS subscriber to complete a call to other lines within the same EBS group by dialing the last one to four digits of the line number. The EBS customer selects the number of digits to be dialed.

b. Add-on Features

(1) Busy Transfer - Allows calls routed to a busy station to be rerouted automatically to another station within the group.

(2) Call Forwarding - When activated, all incoming calls to the line are forwarded to another preselected line.

(3) Call Hold - This feature allows an EBS subscriber to place an established call on hold freeing the subscriber's line to originate another call, use call pickup, retrieve a waiting call, or return to a previously held call.

(4) Call Pickup - Allows the EBS subscriber to answer any ringing phone within the group by dialing a code.

(5) Call Transfer - Allows a subscriber to transfer a call to another line either within or outside the EBS customer group.

(6) Call Waiting - Alerts a subscriber who is using his EBS line that another call is waiting. Audible ring back is returned to the calling party instead of a busy tone. This feature also allows the subscriber to dial a code before placing a call to cancel Call Waiting feature is automatically reactivated.

(7) Directory Number Hunt - Permits incoming calls to be switched to an idle based upon a predesignated hunting sequence.

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**OPTIONAL SERVICES AND FEATURES**

6. Optional Services and Features (Cont'd)

6.2 CLASS Service (Cont'd)

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C. Enhanced Business Service (Cont'd)

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2. Descriptions of Service Features (Cont'd)

b. Add-on Features (Cont'd)

- (8) Distinctive Ringing - Provides the subscriber with different ringing patterns for calls originating inside or outside the EBS customer group. In addition, a different signal provided on Call Waiting, if the customer subscribes, for calls originating inside or outside the EBS customer group.
- (9) Don't Answer Transfer - Automatically transfers terminating calls encountering no answer to a presdesignated line with the group if the call is not answered within a preselected number (two to ten) of ring cycles.
- (10) Intercom - Allows the subscriber to dial other lines in the EBS group by dialing the pound sign (#) and a single digit.
- (11) Restricted Station Options - Allows the EBS subscriber to predesignate limitations on incoming and outgoing calls to/from an EBS line. Incoming calls may be restricted to calls from the EBS group. Each EBS line may have two different levels of outgoing restrictions. Outgoing restrictions might include EBS group only, local calling only, intraLATA calling only, or interLATA calling only, for example. Limitations may apply and specific restrictions desired must be discussed with the Telephone Company. Each requested restricted is counted a separate basic feature.
- (12) Three-Way Conference Calling - This feature allows an EBS subscriber to form a three-way conference call with two other parties, located either within or outside the EBS Group.

c. Abbreviated Dialing Features

- (1) Convenience Dialing - This feature allows an EBS-I group to use a Convenience Dialing List which associated each of 30 frequently called numbers (up to 15 digits each) with a two digit code. These numbers can be dialed by dialing an asterisk (\*) and the two digit code.

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**OPTIONAL SERVICES AND FEATURES**

6. Optional Services and Features (Cont'd)

6.2 CLASS Service (Cont'd)

C. Enhanced Business Service (Cont'd)

2. Descriptions of Service Features (Cont'd)

c. Abbreviated Dialing Features (Cont'd)

- (2) **Group Speed Calling** - This feature allows the EBS-II customer to assign the access lines in his total group to up to 20 speed calling groups. Each user within a group can then use the Group Speed Calling List for that group which associates each of 30 frequently called numbers with a two digit code. The frequently called numbers can be dialed by dialing an asterisk (\*) and the two digit code.
- (3) **Short Speed Calling** - This feature allows any individual line of an EBS customer to establish a speed calling list of thirty frequently used numbers (up to 15 digits each) with a two digit index code. The subscriber can then dial these frequently called numbers by dialing an access code (usually #74) and the index code.
- (4) **Long Speed Calling** - This feature allows any individual line of an EBS customer to establish a speed calling list of thirty frequently used numbers (up to 15 digits each) with a two digit index code. The subscriber can then dial these frequently called numbers by dialing an access code (usually \*74) and the index code.

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**OPTIONAL SERVICES AND FEATURES**

6. Optional Services and Features (Cont'd)

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6.2 CLASS Service (Cont'd)

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C. Enhanced Business Service (Cont'd)

3. Rates

- a. In addition to the EBS Station rates as specified in this section, rates for Business One-Party Local Exchange Service apply in accordance with the following table:

Equivalent Business Lines	Number of EBS Stations	
	From	To
2	2	6
3	7	12
4	13	19
5	20	27
6	28	36
7	37	46
8	47	60
9	61	75

The business one party rate (which includes touch calling dialing) is applied to the Equivalent Business Lines and the EBS rate is applied to each EBS station.

Example: When the business rate is \$7.50 per line, and a customer wants three (3) business lines the total line charge is \$22.50. If that customer has eight (8) EBS stations at the rate of \$2.00 each, the total EBS station cost would be \$16.00, thus making the total billing \$38.50, plus appropriate taxes and federal end user charges.

- b. Installation and move and change charges are applicable as set forth in this tariff.

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**OPTIONAL SERVICES AND FEATURES**

6. Optional Services and Features (Cont'd)

6.2 CLASS Service (Cont'd)

C. Enhanced Business Service (Cont'd)

3. Rates (Cont'd)

c. All rates listed below are per individual EBS station.

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	<u>Monthly Rate</u>
(1) Basic Features and all customer programmable features are listed in paragraph 2.a above.	\$2.00
(2) For systems with more than 75 EBS stations the rates will be developed on an individual case basis (ICB).	

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**OPTIONAL SERVICES AND FEATURES**

6. Optional Services and Features (Cont'd)

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6.3 Conference Bridge Service

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A. Description of Service

This service allows the end-user to reserve a conference bridge located in the Company's central office for convening a dial-in conference call for up to twenty-eight parties. The customer will call the Company's business office to reserve the conference bridge for a specified day and time and will be given a phone number for the conference parties to call at the appointed time.

Up to twenty-eight parties may dial into the conference bridge at the appointed time. Local or toll charges from the calling location to the conference bridge number will be applied.

B. Limitations

Only one conference bridge is available so only one party can reserve the bridge at a given day and time.

C. Rates

1) Reservation of conference bridge

The Service Ordering Charge subsequently specified in Section 5.2.A.1 will apply for reserving the conference bridge.

2) Use of the conference bridge will be charged on an hourly basis with the following charge applying for each full hour or fraction of an hour that the bridge is in use.

Charge per hour or fraction \$4.00

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**OPTIONAL SERVICES AND FEATURES**

6. Optional Services and Features (Cont'd)

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6.4 Directory Listings

A. Published Listings

A primary listing, which may include the name, address and telephone number of the individual, organization, firm or corporation subscribing to Local Exchange Service will be furnished at no charge.

1. Listings will be limited to such information as is necessary for proper identification.
2. The length of a listing may be limited by the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.
3. The Company may refuse to insert any listing which in its judgment does not facilitate the use of the directory.
4. Only one number will be listed in the telephone company directory at no charge for each Multi-Line Hunt group. Unless otherwise directed by the customer and agreed to by the company, the pilot number in the hunt group will be the number listed.
5. The life of a listing is the directory period, which is one year. Listings are automatically renewed each directory period in the absence of a change order. Changes in listings may be made only before the beginning of the directory period.

B. Non-Published Listings

Non-Published service is the omission of a customer's listing from both the telephone directory and directory assistance records. Non-published service is available upon the customer's request and is subject to the applicable rate in 6.4.D following.

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**OPTIONAL SERVICES AND FEATURES**

6. Optional Services and Features (Cont'd)

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6.4 Directory Listings (Cont'd)

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D. Additional Listings

An additional listing is any listing of a name or information in connection with a subscriber's telephone number beyond the primary listing. Each additional listing or each additional line of a multiple line listing, including alternate call listings and line of information as described below, is subject to the applicable rate in Section 6.4.F following.

An alternate call listing refers a calling party to certain other telephone numbers after business hours or on Sundays or holidays, or if there is no answer on the first listed number.

Where the alternate call number is to be that of another customer, the listing will be furnished only with written approval of the other customer.

Line of Information is listed information in addition to a primary or extra listing that is intended to supply additional or special instructions to the calling parties.

E. Applicability of Service Charges

A listings change is subject to the applicable Service Charges found in Section 5.

F. Rates

	Monthly <u>Rate</u>
Non-published	\$1.60
Additional Listing	.45

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**OPTIONAL SERVICES AND FEATURES**

6. Optional Services and Features (Cont'd)

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6.5 Off-Premise Extension Service

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A. Conditions

1. Off-premise extension circuits are provided to allow the customer the option of extending his telephone service from the normal location to a second location within the same wire center using the company's cable distribution facilities. Off-premises extension circuits are furnished subject to the availability of circuits and provided when no unusual expense is involved.
2. This arrangement is permitted only when all stations within the arrangement are subscribed to by individuals and/or firms associated with one another.
3. Distances for determination of rates shall be based on route miles between the Central Office or the PBX location where the extension is connected and the location of the off-premise extension.
4. Ringing for incoming calls may be arranged so that all bells will ring at the same time, or individual call numbers may be assigned to each station, allowing distinctive ringing to signify that another station has actually been dialed.

B. Rates

	<u>Monthly Rate</u>
Each 1/4 mile or fraction thereof, or the residential/business access line whichever is less	\$.90

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6. Optional Services and Features (Cont'd)

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6.6 Line Conditioning For Data Enhancement

A. Condition

Line conditioning for data enhancement (LCDE) service is provided to allow the customer the option of transporting data at a faster rate over the company's cable distribution facilities. LCDE is furnished on facilities up to 32,000 feet from the central office or utilizing digital carrier where available, and where additional construction is not needed.

- B. Speed of data on LCDE can obtain a maximum of 128 KBPS, however, because of the different configurations or facilities that may be necessary for provision, the company does not guarantee any specific speed.
- C. The customer must have appropriate inside wiring and customer premises equipment to support LCDE.
- D. It is the customer's responsibility to make any appropriate changes and to maintain their premises inside wiring to accommodate the LCDE Service requirements outlined herein.
- E. Customer provided equipment must conform with Part 68 of the Federal Communications Commission's Rules and Regulations for connections of customer premises equipment.
- F. LCDE Service is available to both business and residential customers. In order to subscribe to LCDE service, residential and business customers must also subscribe to the appropriate local exchange service as described in Section 4 of this tariff.
- G. Where LCDE circuits are over 32,000 feet in length, a repeater will be necessary. Where this condition exists an additional charge will be necessary per repeater as required.

H. Rates	<u>Reoccurring Monthly</u>	<u>Nonrecurring Charge</u>
	\$26.00	\$70.00
Additional Repeater Each	12.00	

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**OPTIONAL SERVICES AND FEATURES**

6. Optional Services and Features (Cont'd)

6.7 Integrated Services Digital Network – Primary Rate Interface (ISDN-PRI)

A. General

1. Integrated Services Digital Network (ISDN) – Primary Rate Interface (PRI) is a central office based service arrangement that is an alternative for individual access services, such as Direct Inward Dialing (DID), Direct Outward Dialing (DOD), 800/888 Services, Wide Area Telecommunications Services, and local business trunks.
2. ISDN-PRI is provisioned on a 1.544 megabit per second (Mbps) facility and uses the ISDN architecture of 23 “B” channels and one “D” channel to provide the customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport.
3. ISDN-PRI provides the capability to transport customer information in the form of circuit-switched voice or data up to 64 Kbps over any “B” channel.
4. ISDN-PRI and other local services are offered on an end user basis only. Use of such services for transmitting interexchange traffic that does not either originate and terminate at the customer premises is prohibited.



**OPTIONAL SERVICES AND FEATURES**

6. Optional Services and Features (Cont'd)

6.7 Integrated Services Digital Network – Primary Rate Interface (ISDN-PRI) (Cont'd)

B. Regulations

1. ISDN-PRI service is only available from serving central offices equipped with the necessary facilities to provide ISDN-PRI service. Feature availability and service capabilities are dependent on the facilities and the digital technology providing the service.
2. Customer Provided Equipment (CPE) must be NI-2 compliant (meet the National Standard for PRI). Any CPE that requires custom switch features not supported in the NI-2 specification may be supported as an exception.
3. This Tariff provides for PRI switching capabilities only and additional services must be subscribed to under separate sections of this Tariff. Each ISDN-PRI facility is provided with one telephone number. Additional numbers may be purchased at the rates specified elsewhere in this tariff.

**OPTIONAL SERVICES AND FEATURES**

6. Optional Services and Features (Cont'd)

6.7 Integrated Services Digital Network – Primary Rate Interface (ISDN-PRI) (Cont'd)

B. Regulations (Continued)

4. This tariff does not provide for the transmission of packet data on the “B” or “D” channels, but can be provided on an individual case basis.
5. During the initial term commitment, the customer may add PRI services at the same monthly rate specified in the customer’s original contract.
6. The PRI Subsequent Activity Charge (SAC) is applicable for any changes to customer configurations after the initial installation. The SAC is applicable per occurrence and not based on the number of facilities or channels.

**OPTIONAL SERVICES AND FEATURES**

6. Optional Services and Features (Cont'd)

6.7 Integrated Services Digital Network – Primary Rate Interface (ISDN-PRI) (Cont'd)

C. ISDN-PRI Features

The following B-channel features are offered to the customer, at no additional charge.

1. Caller ID Number is a standard feature.
2. Call-by-Call Service Selection provides an option to the dedicated channel configuration by allowing channels to be configured to access multiple services on a per call basis. With this feature, separate facilities are not required for individual services, such as DID, DOD, WATS, 800/888 services, and local switched access lines.
3. Clear Channel Capability allows the customer to transport 64 Kbps over the PRI channels with no constraint on the quantity or sequence of bits using the “Bipolar with Eight Zero Substitution” method of providing bit sequence independence.
4. Fractional DS1 ISDN-Originating allows the customer to set up N x 64 Kbps calls from an ISDN-PRI in real-time and in the same manner as any circuit switched ISDN call.
5. Fractional DS1 ISDN-Terminating allows the customer to receive N x 64 Kbps calls from an ISDN-PRI in real-time and in the same manner as any circuit switched ISDN call.

**OPTIONAL SERVICES AND FEATURES**

6. Optional Services and Features (Cont'd)

6.7 Integrated Services Digital Network – Primary Rate Interface (ISDN-PRI) (Cont'd)

D. ISDN-PRI Rate Structure

1. ISDN-PRI Access

- a. Non-recurring charges for the initial database configuration work and installation of the ISDN-PRI Interface at the Customer Premises applies per each 1.544-Mbps facility provisioned.

2. Channel Activations

- a. Channel Activations will be provided at no charge during initial installment of ISDN-PRI access.

3. Channel Usage

- a. Voice/Data channel usage rates will apply on a per channel basis.

4. Subsequent Activity

- a. Non-recurring charges for database configuration work will apply for all subsequent activity related to changes in channel configuration or ISDN-PRI attributes. The database charges are applied per PRI.

**OPTIONAL SERVICES AND FEATURES**

6. Optional Services and Features (Cont'd)

6.7 Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI)(Cont'd)

E. ISDN-PRI Rates and Charges

		<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	
1.	ISDN-PRI Access	\$100.00	\$150.00	
2.	Channel Activation and Usage,			
	Per B channel	\$ 18.00		(I)
	Per D channel	\$ 22.00		(I)
3.	Subsequent Activity Charge (SAC), per occurrence	N/A	\$60.00	

**OPTIONAL SERVICES AND FEATURES**

6. Optional Services and Features (Cont'd)

6.8 Direct Inward Dialing (DID) Service

A. General

1. Direct Inward Dialing Service to customer premises located switching systems is furnished subject to the availability of telephone numbers.
2. The service includes the central office switching equipment necessary for direct inward dialing from the exchange and long distance message telecommunications network directly to terminal equipment associated with customer premises located switching systems.
3. The service must be provided on all lines in a trunk or network access line group arranged for inward service. Routing of calls to selected numbers within the direct inward dialing number group over a separate trunk or network access line group is not contemplated.
4. Operational characteristics of interface signal between the Company-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service.

**OPTIONAL SERVICES AND FEATURES**

6. Optional Services and Features (Cont'd)

6.8 Direct Inward Dialing (DID) Service

A. General (cont'd)

- 5. The Company shall not be responsible to the customer or to the customer's patron if changes in protection criteria or in any of the facilities, operations or procedures of the Company render any facilities provided by a customer, or its patrons obsolete or require modification or alternation of such equipment.
- 6. One directory listing is provided without charge for each number used. Additional listings may be provided as specified elsewhere in this tariff.
- 7. The customer premises located switching equipment must be arranged to provide for intercepting of unused numbers transmitted to the switching equipment.
- 8. There will be no initial set up charge when DID service is ordered at the same time as PRI service. Subsequent activity charges will apply when service is changed or added at a later date.

B. Rates

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
Each Direct Inward Dialing Number Assigned	\$ 1.00	N/A
Subsequent Activity Charge (SAC), per occurrence	N/A	\$60.00

The charges for the service, as provided above, are in addition to Service Connection Charges.

**SPECIAL CONSTRUCTION**

7. Special Construction

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7.1 Special Construction

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When a special type of construction is desired by a customer, an additional charge is made. This charge is equal to the difference between the estimated cost of the special type of construction and the average cost of standard construction.

Title to all facilities constructed and paid for wholly or in part by the subscriber is vested in the Company.

7.2 Temporary Service

Where plant construction is required to provide exchange, extension line, etc., service, temporary in character, the Company may require the applicant to pay charges based upon the costs involved or to contract for service beyond the initial period or both.

7.3 Installations of Telephone Lines Within Subdivision, Telephone Lines Constructed, Installed and Owned by Utilities in Subdivisions Shall be Installed Underground

A. The following definitions are used in this section of the tariff:

APPLICANT: The developer, builder, or other person, partnership, association, firm, private or public corporation, trust, estate, political subdivision, governmental agency, or other legal entity recognized by law, applying for the construction of a telephone distribution system in a subdivision.

BUILDING: A single structure roofed and enclosed within exterior walls, built for permanent use, erected, framed of component structural parts and unified in its entirety both physically and in operation for single-family residential occupancy in a subdivision (Definition excludes mobile home).

SUBDIVISION: A lot, tract, or parcel of land divided into two or more lots, plots, sites or other divisions for use for new residential buildings or the land on which is constructed new multiple-occupancy buildings per a recorded plot thereof if such recordation is required by law.

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**SPECIAL CONSTRUCTION**

7. Special Construction (Cont'd)

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7.3 Installations of Telephone Lines Within Subdivision, Telephone Lines  
Constructed, Installed and Owned by Utilities in Subdivisions Shall be  
Installed Underground (Cont'd)

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B. The Company upon receipt of the applicant's proper application will install an underground telephone system with suitable materials to assure that the applicant will receive reasonably safe and adequate telephone service. The provision of the underground telephone system will be provided at no charge except where a charge is permitted under Paragraphs (D) and (F) of this section of the Tariff. Temporary service is provided under Paragraph (E) of this section of the Tariff.

C. Rights-of-way and Easements

1. Within the applicant's subdivision, the Company will construct, own, operate, and maintain underground telephone lines only along public streets, roads, and highways which the Company has the legal right to occupy, and on public lands and private property across which rights-of-way and easements satisfactory to the Company may be obtained without cost or need for condemnation by the Company.
2. Rights-of-way and easements, within the subdivision, satisfactory to the Company, must be furnished by the applicant in reasonable time to meet construction and service requirements before the Company shall be required to commence its installation. Such rights-of-way and easements must be cleared of trees, tree stumps and other obstructions and graded to within six inches of final grade, by applicant, at no charge to the Company. Such clearance and grading must be maintained by the applicant during construction by the Company.

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**SPECIAL CONSTRUCTION**

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7. Special Construction (Cont'd)

7.3 Installations of Telephone Lines Within Subdivision, Telephone Lines Constructed, Installed and Owned by Utilities in Subdivisions Shall be Installed Underground (Cont'd)

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D. Advance Payments

1. Where, due to the manner in which a subdivision is developed, the Company is required to construct an underground telephone distribution system through a section or sections of the subdivision where service will not be connected for at least two years, then the Company may require an advance payment equal to the estimated cost of construction from the applicant before construction is commenced. If in the judgment of the Company an advance is required under the above described conditions, the Company has the right to refuse installation of the underground system until the required advance is paid to the Company.
2. If an advance is required under these rules, then the advance, without interest, shall be returned to the applicant on a pro-rata basis as the permanent service connection is made to each building or multiple-occupancy buildings.
3. Any portion of an advance remaining unrefunded ten years from the date the Company is first ready to render service with the extension will be retained by the Company and credited to the appropriate construction account.

E. Temporary Facilities

1. Temporary facilities may be installed to provide service when necessary, for a maximum period of one year.
2. Where it is necessary to place temporary facilities in advance of the permanent underground telephone system in order to provide telephone service, the Company may require the applicant to pay the estimated non-recoverable costs of the temporary facilities. If the required costs under the above described conditions apply, the Company has the right to refuse installation of the temporary facilities until the required costs are paid to the Company.

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**SPECIAL CONSTRUCTION**

7. Special Construction (Cont'd)

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7.3 Installations of Telephone Lines Within Subdivision, Telephone Lines  
Constructed, Installed and Owned by Utilities in Subdivisions  
Installed Underground (Cont'd)

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F. Special Conditions

In circumstances, where the application of these rules appears impractical or unjust to applicant or the Company, or discriminatory to other customers, (e.g., difficult rock conditions), the Company or applicant shall refer the matter to the Missouri Public Service Commission for special ruling or for the approval of special conditions which may be mutually agreed upon prior to commencing construction.

7.4 Special Assemblies of Equipment or Speculative Projects

Special assemblies of equipment or speculative projects for which provision is not otherwise made in the Tariff may be provided where practicable if not detrimental to any of the services furnished by the Company.

A. The charge for such facilities may be in the form of an installation charge, a monthly charge, a termination charge, or any combination thereof and will include, when applicable, one or more of the following estimated expense items associated with the special equipment or any combination thereof and will include, when applicable, one or more of the following estimated expense items associated with the special equipment or service provided.

1. Maintenance expense
2. Depreciation expense
3. Administration expense
4. Taxes--including federal income tax
5. And other specific items of expense that may be associated with the facility provided
6. A reasonable return on investment

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**SPECIAL CONSTRUCTION**

7. Special Construction (Cont'd)

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7.4 Special Assemblies of Equipment or Speculative Projects (Cont'd)

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- B. The estimated installation cost used in the derivation of the various expense items shall include the following:
  - 1. Material
  - 2. Material overhead
  - 3. Installation labor
  - 4. Installation labor overhead
  
- C. Copies of the cost derivation in 1 and 2 above shall be submitted to the Missouri Public Service Commission.

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**SERVICE RESTRICTIONS**

8. Service Restrictions

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These services are provided where technically feasible. These services may be unavailable in some areas.

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8.1 900 Service Access Restrictions

A. General

1. 900 Service Access Restriction is a central office service furnished to customers, upon request, which allows for access restrictions to be placed on the customer's local exchange telephone service line so that calls to telephone numbers preceded by the 900 NPA will not be completed. When a 900 NPA telephone number is dialed, the call will be diverted to a Company-provided intercept announcement.
2. This restriction service enables the customer to prohibit the dialing of calls to 1+900-XXX-XXXX. Calls which are placed using any alternative dialing pattern cannot be restricted.
3. 900 Service Access Restriction is available only where technically feasible.

B. Rate Applications

1. Service Charges as outlined in Section 5 will be applied to Business customers for establishing this service. Service Charges will not be applied to Residence customers.
2. No monthly rate will apply for this service.

8.2 976 Service Access Restriction

A. General

1. 976 Service Access Restriction is a central office service furnished to customers, upon request, which allows for access restrictions to be placed on the customer's local exchange telephone service line so that calls to telephone numbers preceded by the 976 NXX will not be completed. When a 976 NXX telephone number is dialed, the call will be diverted to a Company-provided intercept announcement.

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**SERVICE RESTRICTIONS**

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8. Service Restrictions (Cont'd)

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8.2 976 Service Access Restrictions (Cont'd)

A. General (Cont'd)

- 2. This restriction service enables the customer to prohibit the dialing of calls to 1+NPA-976-XXXX. Calls which are placed using any alternative dialing pattern cannot be restricted.
- 3. 976 Service Access Restriction is available only where technically feasible.

B. Rate Applications

- 1. Service Charges as outlined in Section 5 will be applied to Business customers for establishing this service. Service Charges will not be applied to Residence customers.
- 2. No monthly rate will apply for this service.

8.3 700 Service Access Restriction

A. General

- 1. 700 Service Access Restriction is a central office service furnished to customers, upon request, which allows for access restrictions to be placed on the customer's local exchange telephone service line so that calls to telephone numbers preceded by the 700 NPA will not be completed. When a 700 NPA telephone number is dialed, the call will be diverted to a Company-provided intercept announcement.
- 2. This restriction service enables the customer to prohibit the dialing of calls to 1+700-XXX-XXXX. Calls which are placed using any alternative dialing pattern cannot be restricted.
- 3. 700 Service Access Restriction is available only where technically feasible.

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**SERVICE RESTRICTIONS**

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8. Service Restrictions (Cont'd)

8.3 700 Service Access Restriction (Cont'd)

B. Rate Applications

1. Service Charges as outlined in Section 5 will be applied to Business customers for establishing this service. Service Charges will not be applied to Residence customers.
2. No monthly rate will apply for this service.

8.4 Toll Access Restriction

A. Toll Access Restriction

Toll Access Restriction provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll Access Restriction restricts 1+, 0+,0-, 8XX IN-WATS and 900 calls.

B. Restriction of 0+ and 0- operator handled calls prevents the customer from dialing a long distance telephone number or telephone operator for any purpose including for emergency or telephone assistance purposes. The Company shall not be liable to the customer or any third party for any and all claims, losses or damages caused by the restriction to any toll service.

C. Customers must apply in writing for the establishment of Toll Access Restriction.

D. Toll Access Restriction will be provided at no charge.

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**SERVICE RESTRICTIONS**

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8. Service Restrictions (Cont'd)

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8.5 Billed Number Screening

- A. Billed Number Screening allows the customer to identify to the Telephone Company that they will not accept any Third-Number Billed and/or Collect calls for billing to their telephone number. The Company places information regarding this screening restriction into a data base that is accessible to interexchange carriers prior to such calls being completed that will refuse to validate the completion of such a call to the indicated number.
- B. Billed Number Screening can be ordered to screen third-number billed call, collect calls, or both.
- C. The Company makes no guarantee and assumes no liability for the accuracy of Billed Number Screening Service. The customer agrees fully and completely to indemnify and save harmless the Company, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising out of the furnishing or failure to furnish Billed Number Screening Service.
- D. This service is provided at no charge.

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**OPERATOR SERVICES**

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9. Operator Services

9.1 Operator Verification/Interruption Service

A. Description

1. Customers may obtain assistance in determining if a called line is in use (herein called verification) or in interrupting a conversation in progress due to an urgent or emergency situation (herein called interrupt) by calling the "0" operator.
2. Verification and interrupt service is furnished where and to the extent that facilities permit.
3. The customer shall indemnify and hold the Company harmless against all claims that may arise from either party to the interrupted call or any person.

B. Regulations

1. Verification:

A charge applies each time the operator verifies a called line and hears voice communication.

2. Interrupt:

A charge applies each time an operator interrupts a conversation that is in progress on the called line.

3. If an operator both verifies the condition of the line and interrupts conversation on the same request, the interrupt charge only applies.

4. The charge for interrupt applies whenever the operator interrupts the conversation even though one or the other parties interrupted refuses to terminate the conversation in progress.

5. Charges may not be billed on a collect basis or reversal of charge basis.

6. The charges for verify/interrupt service are in addition to any applicable rates and charges associated with local or Long Distance Message Telecommunications Service.

7. The verify charge will not apply if the number verified is not in use and the operator completes the call.

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**OPERATOR SERVICES**

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9. Operator Services (Cont'd)

9.1 Operator Verification/Interruption Service (Cont'd)

B. Regulations (Cont'd)

- 8. No verification or interrupt charge will apply if the requesting customer identifies that the call is from an authorized Public Emergency Agency. An authorized Public Emergency Agency is defined as a government agency which is operated by the federal, state or local government and has the capability and legal authority to provide prompt aid to the public in emergency situations.
- 9. No charge will apply when the operator encounters a trouble condition or has reason to believe a trouble condition exists.
- 10. Verification and interrupt service is furnished to coin and non-coin customers.

C. Rates

Verification, per request	\$0.50
Interrupt, per request	\$0.95

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**OPERATOR SERVICES**

Missouri Public

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9. Operator Services (Cont'd)

9.2 Directory Assistance Service

A. Conditions

1. The Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers when the listed name is provided. (I)
2. Customers may request assistance in determining telephone numbers of customers who are located in the same local calling area by dialing 1+411.
3. Customers may request assistance in determining telephone numbers of customers who are located in the Home Numbering Plan Area by dialing 1+NPA-555-1212.
4. A maximum of three directory assistance calls will be free during each billing period.
5. A maximum of two telephone numbers are provided with each directory assistance call.

B. Rates

Per each Directory Assistance Call	\$0.40	(I)
------------------------------------	--------	-----

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**OPERATOR SERVICES**

Missouri Public  
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9. Operator Services (Cont'd)

9.3 Intrastate IntraLATA Operator Service

A. Intrastate IntraLATA Operator Service for 0- toll calls

- 1. The Company will provide Intrastate IntraLATA Operator Service for dialed 0- toll calls.
- 2. Surcharges are applicable to station sent paid, station calling card, station collect, station billed to third party, and person to person 0-calls. Definitions of these types of calls are found in the Southwestern Bell Long Distance Message Telecommunications Service Tariff, P.S.C. MO. No.26.
  - a. Rates set fourth below apply to 0- toll calls originating for all classes and grades of service.

B. Terms and Conditions

- 1. The Company will provide Intrastate IntraLATA Operator Service for dialed 0- toll calls.
  - a. Company will not bill for incomplete calls where answer supervision is available. Company will not bill for incomplete calls and will remove any charges for incomplete calls upon (i) subscriber notification or (ii) Company's knowledge.
  - b. The caller and billed party, if different from the caller will be advised that the Company is the operator service provider at the initial contact.
  - c. Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.
  - d. Only tariffed rates approved by the Commission for Company shall appear on Company bills.
  - e. All such calls will appear as Company calls.

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**OPERATOR SERVICES**

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9. Operator Services (Cont'd)

9.3 Intrastate IntraLATA Operator Service

B. Terms and Conditions (Cont'd)

1. (Cont'd)

- f. Company will employ reasonable calling card verification procedures acceptable to the Telephone Company issuing the calling card.
  - g. Company will route all 0- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.
  - h. Upon request, Company will transfer calls to other authorized interexchange Companies if billing can list the caller's actual origination point.
  - i. Company will refuse operator services to traffic aggregators, which block access to other Companies.
  - j. Company will assure that traffic aggregators will post and display information including: (1) that Company is the operator service provider; (2) detailed complaint procedures; and (3) instructions informing the caller on procedures to reach other authorized interexchange Companies.
2. Intrastate IntraLata 0- toll rates are based on per minute of use without regard to time of day, day of the week or distance.

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**OPERATOR SERVICES**

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9. Operator Services (Cont'd)

9.3 Intrastate IntraLATA Operator Service

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C. Rates and Charges

	Fully <u>Automated</u>	Semi- <u>Automated</u>	Non- <u>Automated</u>
1. Surcharges:			
a. Station Sent Paid	N/A	\$ 1.25	\$ 3.30
b. Station Calling Card	\$ 0.50	\$ 0.50	\$ 0.50
c. Station Collect	\$ 1.25	\$ 1.25	\$ 1.25
d. Station Billed to Third Party	\$ 1.25	\$ 1.25	\$ 1.25
e. Person to Person	N/A	\$ 1.25	\$ 5.50
2. Intrastate IntraLata 0- Toll Rates:			
a. Initial rate, per minute	\$ 0.50		
b. Additional rate, per minute	\$ 0.50		

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**INTRAEXCHANGE PRIVATE LINE SERVICES**

Missouri Public  
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REC'D SEP 21 1999

10. Intraexchange Private Line Services

10.1 General Description

Intraexchange Private Line Services involve the provision of dedicated non-switched facilities of various types between two separate customer locations within the same exchange. The facilities are offered for the use of the customer to provide a communication path or paths between the two locations. Provision of the service is based on the availability of facilities between the two requested locations.

10.2 Conditions

- A. Private Line Service is furnished for the exclusive use of a customer and the customer's authorized users between specified points in the same Local Exchange Service Area.
- B. Private Line Service cannot access nor be accessed by message services provided to the general public.
- C. Private Line Service is furnished for duplex operation on a full-time basis (24 hours a day, seven days per week).
- D. There are two types of facility configurations over which Private Line Service is provided, two-point and multipoint.

a. Two Point

A two-point configuration is a circuit which is provided to connect two customer locations.

b. Multipoint Service

A multipoint configuration is a circuit that is provided to connect three or more customer locations through a Telephone Company hub wire center. Multipoint Private Line Service is provided in the following manner:

- (1) Special Access Lines from the customer location to the serving wire center.
- (2) Supplemental Features - Bridging equipment charges for each bridging location.

**INTRAEXCHANGE PRIVATE LINE SERVICES**

10. Intraexchange Private Line Services (Cont'd)

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10.3 Rate Structure

REC'D SEP 21 1999

A. Element Descriptions

1. General

There are two basic rate elements which may apply to Intraexchange Private Line Service:

- Special Access Line
- Supplemental Features

2. Special Access Line

A Special Access Line provides the transmission facilities to a customer location or the facilities between a customer location and the serving wire center.

One Special Access Line charge applies per customer location at which the facility is terminated. This charge applies even if the facilities to the customer location do not transit a service wire center. This charge also applies even if the customer location and the serving wire center are collocated in a Telephone Company building.

3. Supplemental Features

a. Private Line Service Bridging

Provides for a multi-junction unit (MJU) arrangement to bridge facilities. This function is provided on a per port basis.

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**INTRAEXCHANGE PRIVATE LINE SERVICES**

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10. Intraexchange Private Line Services (Cont'd)

10.4 Rates

	<u>Monthly Rate</u>
A. Special Access Line per customer location	
a. Two-wire	\$ 9.40
b. Four-wire	18.80
B. Supplemental Features	
Bridging, per port	8.00

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**FOREIGN EXCHANGE SERVICE**

11. Foreign Exchange Service

A. General Regulations

Missouri Public  
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REC'D SEP 21 1999

1. Foreign exchange service is exchange service furnished to a subscriber from a central office of an exchange other than the one that normally serves the area in which the subscriber is located.
2. For the purpose of this section of the tariff, the term, "Foreign Exchange", shall mean the exchange from which the foreign exchange service dial tone is furnished. The term "Normal Exchange", shall mean the exchange normally serving the area in which the subscriber's premise is located.
3. Foreign exchange service does not come within the Company's general undertaking, nor does the Company obligate itself to furnish such service generally. At the Company's option, where facilities of such a character are available as will permit satisfactory telephone transmission, and where the service is warranted by the circumstances involved, it will furnish the service.
4. Foreign exchange service will be furnished to exchanges within the same LATA as the normal exchange.
5. Foreign exchange service may be provided only in connection with private branch exchange trunk lines, and individual line business or residence service. The service will be furnished only at one location or premises for each channel or circuit.
6. Where the normal exchange is operated by this Company, foreign exchange service is furnished only on the condition that the applicant is a subscriber to individual line business or residence service, or private branch exchange service, in the normal exchange, and at the same location where such service is proposed to be installed. Under this condition, when a foreign exchange service subscriber discontinues normal exchange service, the normal exchange shall immediately notify such foreign exchange subscriber and foreign exchange business office, that the foreign exchange service may be discontinued ten (10) days thereafter.

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**FOREIGN EXCHANGE SERVICE**

11. Foreign Exchange Service (Cont'd)

A. General Regulations (Cont'd)

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- 7. Where the foreign exchange is operated by another telephone company, foreign exchange service will be provided only when satisfactory arrangements can be negotiated with such company to furnish a portion of the necessary facilities.
- 8. Foreign exchange service will be furnished at the rates outlined hereafter, provided the necessary facilities and equipment are available. Where the facilities and/or equipment are not available, and extraordinary facility costs, equipment costs, special operating expenses, and/or other special considerations are incurred in making such service available, the subscriber may be required to pay an additional charge to cover all or a portion of such unusual expenses, or be required to contract for service beyond the initial period, or both.
- 9. No off-premise extensions will be furnished in connection with foreign exchange service.
- 10. The use of the service is limited to the subscriber and his employees for business purposes, and in the case of residence service, to the members of his immediate household. Foreign exchange service calls will be further limited to calls within the local calling area (including any EAS locations) of all customers in the foreign exchange. If any subscriber to this service is found to be transferring or transmitting messages for parties other than authorized above, in the normal exchange area, or subscribing to any optional calling area plan in the foreign exchange, and/or making toll calls through the foreign exchange, such subscriber and foreign exchange business office shall be notified that the practice must be discontinued or the foreign exchange service may be terminated ten (10) days after the date of such notice.

B. Rates

- 1. Rates for foreign exchange service will include rates for local service at the foreign exchange and rates for private line service from the foreign exchange to the subscriber location in the normal exchange.

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**FOREIGN EXCHANGE SERVICE**

11. Foreign Exchange Service (Cont'd)

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B. Rates (Cont'd)

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- 2. The charge for local service at the foreign exchange is the established monthly service rate, and non-recurring service connection charge of the foreign exchange for the grade of service (individual line business or residence, or PBX and PABX trunks) with which the foreign exchange service is to be associated.
- 3. The charges for private line service from the foreign exchange to the subscriber location in the normal exchange will be as follows:
  - a. For private line facilities provided by this Company, the rates outlined in this Company's private line tariff will apply.
  - b. Where all or a portion of the private line facilities are furnished by another telephone company, charges for those facilities shall apply as specified in the regulations of such participating company.

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**ACCESS TARIFF CONCURRENCE**

12. Intrastate Access Services

A. **APPLICABILITY OF THIS TARIFF**

The provisions of this tariff apply to all traffic regardless of type or origin, transmitted to or from the facilities of the Telephone Company, by any other carrier, direct or indirectly, until and unless superseded by an agreement approved pursuant to the provisions of 47 U.S.C. 252, as may be amended.

B. **Access Tariff Concurrence**

Access services are those services which are described in the Access Services Tariff of Mark Twain Rural Telephone Company. These services are offered by the Company to intrastate interexchange customers (ICs) in accordance with the rules and regulations specified in the Access Services Tariff of Mark Twain Rural Telephone Company except for those items listed in 12.E as exceptions and approved by the Missouri Public Service Commission, and in any amendments thereto and authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates for access services of Mark Twain Rural Telephone Company. Rates for these services are set out in the following pages of this concurrence. (T)

C. **Provision of Services**

The Company, to the extent that such services are or can be made available with reasonable effort and after provisions have been made for the Company's telephone exchange services, will provide to an intrastate IC, upon reasonable notice, services of the type offered in Mark Twain Rural Telephone Company's Access Services Tariff pursuant to the terms and conditions specified therein and at the rates specified therein except for those items listed in 12.E as exceptions and at the rates specified in the following pages of this concurrence. The Company's concurrence in Mark Twain Rural Telephone Company's Access Services Tariff shall not be construed or deemed a representation that all services and service components described therein are available from the Company. (T)

**ACCESS TARIFF CONCURRENCE**

12. Intrastate Access Services (Cont'd)

D. Cancellation Rights

The Company reserves the right to cancel and make void the above concurrence statement, any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

E. Exceptions to the Access Services Tariff of the Mark Twain Rural Telephone Company. (T)

1. The Company will not apply provision of the Minimum Monthly Charge set out in Section 6.7.3 of the Mark Twain Rural Telephone Company tariff. (T)

F. Pursuant to Section 392.200.8 RSMo, Customer Specific Individual Case Basis Pricing is authorized for: (1) dedicated, nonswitched, private line, and special access services (2) central office based switching systems which substitute for customer premise, private branch exchange (PBX) services and (3) any retail business service. Company will provide copies of its customer contracts to the Staff, upon request, on a proprietary basis. Specific rates set forth in this concurrence are for non-individual case basis pricing.

**ACCESS TARIFF CONCURRENCE**

12. Intrastate Access Services (Cont'd)

12.1 Rates and Charges

12.1.1 Carrier Common Line Access Service

	<u>Rate</u>	<u>Tariff Section Reference</u>
(A) Intrastate Carrier Common Line Access, per minute		
- Originating	\$0.051911	3.6
- Terminating	\$0.000000	3.6

12.1.2 Switched Access Service

(A) <u>Local Transport – Installation Per Entrance Facility</u>		6.2(A)(1)	
- Voice Grade Two-Wire	**		(T)(I)
- Voice Grade Four-Wire	**		
- High Capacity DS1	**		
- High Capacity DS3	**		(T)(I)
 (B) <u>Local Transport – Premium Access</u>			
1. <u>Entrance Facility Per Termination</u>		6.2(A)(1)	
- Voice Grade Two-Wire	**		(T)(I)
- Voice Grade Four-Wire	**		
- High Capacity DS1	**		
- High Capacity DS3	**		(T)(I)
2. <u>Direct Trunked Transport</u>		6.2(A)(2)	
a. Direct Trunked Facility Per Mile			
- Voice Grade Two-Wire	**		(T)(I)
- Voice Grade Four-Wire	**		
- High Capacity DS1	**		
- High Capacity DS3	**		(T)(I)
b. Direct Trunked Termination Per Termination			
- Voice Grade Two-Wire	**		(T)(I)
- Voice Grade Four-Wire	**		
- High Capacity DS1	**		
- High Capacity DS3	**		(T)(I)

\*\* The Company concurs with the rates of NECA’s Tariff FCC No. 5 for this element, which can be viewed at [https://www.neca.org/Tariff\\_5\\_Landing\\_Page.aspx](https://www.neca.org/Tariff_5_Landing_Page.aspx) (N)

**ACCESS TARIFF CONCURRENCE**

12. Intrastate Access Services (Cont'd)

12.1 Rates and Charges (Cont'd)

12.1.2 Switched Access Service (Cont'd)

(B) Local Transport – Premium Access (Cont'd)

	<u>Rate</u>	<u>Tariff Section Reference</u>	
3. <u>Multiplexing</u>			
<u>Per Arrangement</u>		6.2(A)(4)	
- DS-1 to Voice	**		(T)(I)
- DS-3 to DS-1	**		(T)(I)
4. <u>Tandem Switched Transport</u>			
a. <u>Tandem Switched Facility</u>		6.2(A)(3)(b)	
- Per Originating Access Minute			
Per Mile	\$0.000402		
- Per Terminating Access Minute			
Per Mile	**		(T)(I)
b. <u>Tandem Switched Termination</u>		6.2(A)(3)(c)	
- Per Originating Access Minute			
Per Termination	\$0.007637		
- Per Terminating Access Minute			
Per Termination	**		(T)(I)
c. <u>Tandem Switching</u>		6.2(A)(3)(a)	
- Per Originating Access Minute			
Per Tandem	\$0.005272		
- Per Terminating Access Minute			
Per Tandem	**		(T)(I)

(C) End Office Premium Access

1. <u>Local Switching</u>		6.2(B)(1)	
- originating	\$0.026700		
- terminating	**		(T)(I)
2. <u>Reserved for Future Use</u>		6.2(B)(2)	(D)
3. <u>Information Surcharge</u> (Per 100 Access Minutes)		6.2(B)(3)	
- originating	\$0.0397		
- terminating	**		(T)(I)

\*\* The Company concurs with the rates of NECA's Tariff FCC No. 5 for this element, which can be viewed at [https://www.neca.org/Tariff\\_5\\_Landing\\_Page.aspx](https://www.neca.org/Tariff_5_Landing_Page.aspx) (D)  
 (N)

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**ACCESS TARIFF CONCURRENCE**

12. Intrastate Access Services (Cont'd)

12.1 Rates and Charges (Cont'd)

12.1.2 Switched Access Service (Cont'd)

	<u>Rate per Access Minute</u>	<u>Tariff Section Reference</u>	
(D) Reserved for Future Use			(M)
(E) <u>Toll VoIP-PSTN Traffic</u>			
(1) <u>Local Switching</u>			
(a) Originating, per Access Minute	**	2.3.11 (E)(1)(a)	
(b) Terminating, per Access Minute	**	2.3.11 (E)(1)(a)	
(2) <u>Information Surcharge</u>			
(a) Originating, per Access Minute	**	2.3.11 (E)(1)(b)	
(b) Terminating, per Access Minute	**	2.3.11 (E)(1)(b)	
(3) <u>Tandem Switched Transport</u>			
(a) <u>Tandem Switched Facility</u> Per Originating Access Minute, Per Mile	**	2.3.11 (E)(2)	
Per Terminating Access Minute, Per Mile	**	2.3.11 (E)(2)	
(b) <u>Tandem Switched Termination</u> Per Originating Access Minute	**	2.3.11 (E)(2)	
Per Terminating Access Minute	**	2.3.11 (E)(2)	

\*\* The Company concurs with the rates, terms and conditions of NECA's Tariff FCC No. 5 for this element, which can be viewed at <https://www.neca.org/member-services/tariff-5> (T)

**ACCESS TARIFF CONCURRENCE**

12. Intrastate Access Services (Cont'd)

12.1 Rates and Charges (Cont'd)

12.1.2 Switched Access Service (Cont'd)

(F) 8YY (Toll Free) Originating Access Services	<u>Rate</u>	(N)
(1) Carrier Common Line (CCL)	**	       (N)
(2) End Office Switching	**	
(3) Joint Tandem Switched Transport	**	
(4) Toll Free Data Base Access	**	

\*\* The Company concurs with the rates, terms and conditions of NECA's Tariff FCC No. 5 for this element, which can be viewed at <https://www.neca.org/member-services/tariff-5>

(T)

ACCESS TARIFF CONCURRENCE

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12. Intrastate Access Services (Cont'd)

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12.1 Rates and Charges (Cont'd)

12.1.3 Special Access Service

	<u>Monthly Rates</u>	<u>Daily Rate *</u>	<u>Nonrecurring Charges</u>	<u>Tariff Section Reference</u>
(A) Channel Termination, per termination				
(1) Voice Grade Channel				
Two Wire	\$23.40	N/A	\$ 82.40	7.1.1(A)
Four Wire	37.45	N/A	82.40	7.1.1(A)
(2) Metallic Channel				
Two Wire	15.99	N/A	80.02	7.1.1(A)
(3) Program Audio				
50 Hz to 15,000 Hz	44.82	\$4.48	189.00	7.1.1(A)
a) Optional Features and Functions				
1-Gain Conditioning per service	11.23	1.12	None	7.1.1(A)
2-Stereo per service	18.24	1.82	None	7.1.1(A)
(4) High Capacity				
1.544 Mbps	225.00	N/A	685.00	7.1.1(A)
(5) Digital Data				
56.0 Kbps	171.35	N/A	355.00	7.1.1(A)
(B) Channel Mileage Facility				
(1) Applies to Voice-Grade, Per Mile	1.70	N/A	None	7.1.1(B)(1)
(2) Applies to Metallic, - Per Mile	1.70	N/A	None	7.1.1(B)(1)
(3) Applies to Program Audio - per Mile	13.84	1.38	None	7.1.1(B)(1)

\* Daily rates apply only to Program Audio Services.

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12. Intrastate Access Services (Cont'd)

	Monthly Rates	Daily Rate *	Nonrecurring Charges	Tariff Section Reference
(B) Channel Mileage (Cont'd)				
(4) Applies to High Capacity -per Mile	\$ 60.00	N/A	None	7.1.1(B)(1)
(5) Applies to Digital Data -per Mile	\$ 3.60	N/A	None	7.1.1(B)(1)
(C) Channel Mileage Termination				
(1) Applies to Voice Grade -per Term	\$ 31.54	N/A	None	7.1.1(B)(2)
(2) Applies to Metallic -per Term	\$ 31.54	N/A	None	7.1.1(B)(2)
(3) Applies to Program Audio -per Term	\$125.08	\$12.51	None	7.1.1(B)(2)
(4) Applies to High Capacity -per Term	\$ 40.00	N/A	None	7.1.1(B)(2)
(5) Applies to Digital Data -per Term	\$ 80.33	N/A	None	7.1.1(B)(2)
(D) Special Access Surcharge				
-Per Voice Grade Equivalent	\$ 25.00	N/A	None	7.4.4

\* Daily rates apply only to Program Audio Services.

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12. Intrastate Access Services (Cont'd)

12.1 Rates and Charges (Cont'd)

12.1.3 Special Access Service (Cont'd)

	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>	<u>Tariff Section Reference</u>
(D) Optional Features & Functions			
(1) Central Office Voice Bridging Capability Two-wire or Four-wire per port	\$ 4.03	None	7.2.3(A)
(2) Conditioning, C-Type, per termination	\$ 6.01	None	7.2.3(B)
(3) Improved Return Loss for Effective Two-Wire or Four-Wire Transmission, per termination	\$ 1.78	None	7.2.3(C)
(4) Data Capability, per termination	\$ 1.34	None	7.2.3(D)
(5) Signaling Capability, per termination	\$13.87	None	7.2.3(E)
(6) Selective Signaling Arrangement, per arrangement	\$14.83	None	7.2.3(F)

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12. Intrastate Access Services (Cont'd)

12.1 Rates and Charges (Cont'd)

12.1.4 Billing and Collection Service

(A) Customer Specific Individual Case Basis Pricing will be used for billing and collection service. Company will provide copies of its billing and collection service contracts to the Staff, upon request, on a proprietary basis. (N)

(D)

**ACCESS TARIFF CONCURRENCE**

12. Intrastate Access Services (Cont'd)

12.1 Rates and Charges (Cont'd)

12.1.5 Miscellaneous Services

Missouri Public Service Commission

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	Basic time, scheduled <u>working hours</u>	Overtime, outside scheduled <u>working hours</u>	Non Recurring <u>Charge</u>	Tariff Section <u>Reference</u>	
(A) Additional Engineering Periods					
Per engineer, 1/2 hour or fraction thereof,	\$17.32	\$20.55		9.1	
(B) Additional Labor					
Per technician, 1/2 hour or fraction thereof,	\$14.15	\$19.05		9.2	
(C) Maintenance of Service					
Per technician, 1/2 hour or fraction thereof,	\$14.15	\$19.05		9.3	
(D) Programming Services					
Per programmer, 1/2 hour or fraction thereof,	\$28.87	\$40.04		9.3	
(E) Presubscription					
1. Charge for Primary Interexchange Carrier (PIC) (either InterLATA or IntraLATA) Carrier, Per line or trunk, Per request			\$5.00	9.3.3	(C)   (C)

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**ACCESS TARIFF CONCURRENCE**

Intrastate Access Services (Cont'd)

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12.1 Rates and Charges (Cont'd)

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12.1.5 Miscellaneous Services

	Basic time, scheduled <u>working hours</u>	Overtime, outside scheduled <u>working hours</u>	Non Recurring <u>Charge</u>	Tariff Section <u>Reference</u>	
2. Charge for Unauthorized PIC (InterLATA or IntraLATA) Changes					(N)
(a) Residence/Business, per line or trunk			\$35.65	9.3.3	
(b) Per Pay Telephone Exchange Service Line or Trunk			\$57.57	9.3.3	(N)
(F) Operator Transfer Service					(M)
Per call transferred	\$ 0.30	NA		9.3.4	(M)

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(M) Moved from Sheet 12-9

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**PROMOTIONAL OFFERINGS**

13. Promotional Offerings

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From time to time, the Telephone Company will elect to offer special promotions to its customers. These offerings will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

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These offerings may be limited to certain dates, locations, and will be for limited time periods, subject to prior notification and approval by the Missouri Public Service Commission.

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**PRIVATE LINE CONCURRENCE**

15. Private Line Concurrence

The Company concurs in the rules and regulations governing intrastate intra-LATA interexchange Private Line Service as set forth in Mark Twain Rural Telephone Company's tariff on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates for private line service of Mark Twain Rural Telephone Company. Rates for these services are set out in the following pages of this concurrence. (T)

Private Line Cancellation Rights

The Company reserves the right to cancel and make void the above concurrence statement, in whole or in part, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers. (T)

**PRIVATE LINE CONCURRENCE**

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15. Private Line Concurrence (Cont'd)

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**PRIVATE LINE CONCURRENCE**

15. Private Line Concurrence (Cont'd)

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15.1 General

15.1.1 This Section of this Tariff sets forth the rates and charges for services described in Section 2 of Oregon Farmers Private Line Tariff P.S.C. MO. No. 7.

A. Cross reference to Section numbers are listed down the right column of each rate page.

B. Rate application is as set forth in Section 2 of this Tariff.

15.2 Rates

15.2.1 Special Signaling Service-Series 100

A. Rates-IntraLATA Interexchange

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Ref.</u>
1. Local Channel, each per first termination on a premises Type 102 (1L3QY) (1LMCY)	\$ 17.65	\$240.00	2.2.1
2. Interoffice Channel, each V-H mile, or fraction thereof Type 102 (1L3QS) (1LMCS)	\$ 0.50	None	2.2.1
3. Interoffice Channel Terminal, per terminal (Two required per interoffice channel) Type 102 (OXNTS)(OXNSS)	\$ 11.10	None	2.2.1

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PRIVATE LINE CONCURRENCE

15. Private Line Concurrence (Cont'd)

15.2 Rates (Cont'd)

15.2.1 Special Signal Service Series-100 (Cont'd)

A. Rates-IntraLATA Interexchange-(Cont'd)

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	<u>Monthly Rate</u>		<u>Tariff Ref.</u>
	0 to 250 miles <u>each mile</u>	Each additional <u>mile over 250</u>	
4. Interexchange Channel, per V-H mile or fraction thereof Type 102 (1L3Q4)(1LMC4)	\$ 3.65	\$ 1.00	2.2.1
	<u>Monthly Rate</u>	<u>Service Charge</u>	
5. Interexchange Channel terminal, each (two required per inter- exchange channel) Type 102 (0XN3S)(0XN2S)	\$ 33.65	None	2.2.1
6. Each additional point of termination of a local channel, different building, same premises per 1/10 mile(1)(3)  Type 102 First 1/10 mile(1L3QK)(1LMCK)	4.00	75.00(2)	2.2.1
Additional 1/10 mile	0.55		
7. Each additional point of termination of a local channel in the same building (1)(3) Type 102 (1L3QA)(1LMCA)	2.45	75.00(2)	2.2.1

(1) Obsolete to existing service installations at existing locations for existing customers.

(2) Charge applies per point of termination inside moved.

(3) The monthly rate shown does not include maintenance and/or repair.

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**PRIVATE LINE CONCURRENCE**

15. Private Line Concurrence (Cont'd)

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15.2 Rates (Cont'd)

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15.2.2 Sub-Voice Grade Service-Series 200

A. Rates-IntraLATA Interexchange

	HALF		Service Charge	Tariff Ref.
	<u>DUPLEX</u>	<u>DUPLEX</u>		
	<u>Monthly Rate</u>	<u>Monthly Rate</u>		
1. Local Channel, each, per first termination on a premises				
Type 250 . . . . .	\$23.65	\$41.20	\$300.00	2.2.2
	(1LYDY, 1L6BY, (1LYKY, 1L6DY, 1L3AY, 1LMFY) 1L3CY, 1LMDY)			
Type 251 . . . . .	43.85	59.90	300.00	2.2.2
	(1LYDY, 1L6BY, (1LYKY, 1L6DY, 1L3AY, 1LMFY) 1L3CY, 1LMDY)			
2. Interoffice Channel, each V-H mile, or fraction thereof, per channel				
Type 250 . . . . .	\$ 3.80	\$ 6.75	None	2.2.2
	(1LYDS, 1L3AS, (1LYKS, 1L3CS, 1L6BS, 1LMFS) 1L6DS, 1LMDS)			
Type 251 . . . . .	3.80	6.75	None	2.2.2
	(1LYDS, 1L3AS, (1LYKS, 1L3CS, 1L6BS, 1LMFS) 1L6DS, 1LMDS)			
3. Interoffice Channel, per terminal (two required for each interoffice channel)				
Type 250 . . . (01N5S)	7.00	7.00 (01N6S)	None	2.2.2
Type 251 . . . (01N5S)	3.45	3.45 (01N6S)	None	2.2.2

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**PRIVATE LINE CONCURRENCE**

15. Private Line Concurrence (Cont'd)

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15.2 Rates (Cont'd)

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15.2.2 Sub-Voice Grade Service-Series 200 (Cont'd)

A. Rates-IntraLATA Interexchange (Cont'd)

	<u>HALF DUPLEX</u>		<u>DUPLEX</u>		Tariff Ref.
	<u>Monthly Rate</u>		<u>Monthly Rate</u>		
	0 to 250 miles <u>each mile</u>	Each Add. mile over <u>250</u>	0 to 250 miles <u>each mile</u>	Each Add. mile over <u>250</u>	
4. Interexchange Channel, each V-H mile or fraction thereof					
Type 250	\$1.80 (1LYK4, 1L3C4, 1L6D4, 1LMD4)	\$ .90	\$ 1.80 (1LYD4, 1L3A4, 1L6A4, 1LMF4)	\$ .90	2.2.2
Type 251	2.45 (1LYK4, 1L3C4, 1L6D4, 1LMD4)	1.50	2.45 (1LYD4, 1L3A4, 1L6A4, 1LMF4)	1.50	2.2.2

	<u>HALF DUPLEX</u>	<u>DUPLEX</u>	Service	Tariff
	<u>Monthly Rate</u>	<u>Monthly Rate</u>	<u>Charge</u>	<u>Ref.</u>
5. Interexchange Channel Terminal, per terminal (two required per inter-exchange channel)				
Type 250	(01N2S) \$40.85	\$41.75 (01N3S)		2.2.2
Type 251	(01N2S) 38.15	38.15 (01N3S)		2.2.2

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**PRIVATE LINE CONCURRENCE**

15. Private Line Concurrence (Cont'd)

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15.2 Rates (Cont'd)

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15.2.2 Sub-Voice Grade Service-Series 200 (Cont'd)

A. Rates-IntraLATA Interexchange (Cont'd)

	<u>HALF DUPLEX</u>	<u>DUPLEX</u>		
	<u>Monthly</u> <u>Rate</u>	<u>Monthly</u> <u>Rate</u>	<u>Service</u> <u>Charge</u>	<u>Tariff</u> <u>Ref.</u>
6. Each additional point of termination of a local channel, different building, same premises, per 1/10 mile (1)(2)(4)				
Type 250				
First 1/10 mile . . .	\$18.15 (1LYDK, 1L3AK, 1L6BK, 1LMFK)	\$18.15 (1LYKK, 1L3CK, 1L6DK, 1LMDK)	\$130.00(3)	2.2.2
Additional 1/10 mile	0.60	1.15		
7. Each additional point of termination of a local channel in same building (1)(2)(4)				
Type 250 . . . (W1W)	15.75	15.75(W2W)	130.00(3)	2.2.2

- (1) Maximum of three terminations on the same premises for Type 250 and no additional terminations for Type 251.
- (2) Obsolete-applicable to existing service installations at existing locations for existing customers.
- (3) Charge applies per point of termination inside moved.
- (4) The monthly rate shown does not include maintenance and/or repair.

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**PRIVATE LINE CONCURRENCE**

15. Private Line Concurrence (Cont'd)

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15. Rates (Cont'd)

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15.2.3 Voice Grade Service-Series 300(1) and Series 400

A. Rates-IntraLATA Interexchange

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Ref.</u>
1. Local Channel, each, per first termination on a premises			
Type 311 (1LPAY)(1LIOY)(1L3AY)(1LLBY)	\$39.40	\$280.00	2.2.3
Type 312 (1LPRY)(1LVRY)	61.25	270.00	2.2.3
Type 314A (1LTAY)	83.35	340.00	2.2.3
Type 414B (1LTBY)	96.30	560.00	2.2.3
Type 420 (1LMDY)(1L6CY)(1LLCY)	63.45	290.00	2.2.3
Type 422 (1LMFY)(1L6AY)(1LLDY)	63.45	290.00	2.2.3
Type 423 (1LMGY)	32.95	280.00	2.2.3
Type 424 (1LMHY)	61.70	340.00	2.2.3
Type 425 (1LMJY)	45.85	270.00	2.2.3
Type 428 (1LMKY)	43.55	270.00	2.2.3
2. Interoffice Channel, each V-H mile, or fraction thereof, per channel(1LHBS)(1LJKS)(1LPJS)(1LTBS)(1L1OS)(1L3AS)(1L6BS)(1L6DS)(1LMFS)(1LVRS)	7.55	None	2.2.3
3. Interoffice Channel Terminal, per terminal (two required per interoffice channel)(PMNSS)(PMNFX)	4.35	None	2.2.3

(1) Obsolete - Applicable to existing service installations at existing locations for existing customers.

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15. Private Line Concurrence (Cont'd)

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15.2 Rates (Cont'd)

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15.2.3 Voice Grade Service-Series 300(1) and Series 400 (Cont'd)

A. Rates-IntraLATA Interexchange (Cont'd)

	<u>Monthly Rate</u>		
	<u>0 to 250 miles each mile</u>	<u>Each additional mile over 250</u>	<u>Tariff Ref.</u>
4. Interexchange Channel, each V-H mile, or fraction thereof (1LHU4)	\$ 4.10	\$ 1.05	2.2.3
5. Interexchange Channel Terminal, per terminal (two required per inter-exchange channel)			
	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Ref.</u>
Type 311 (PINA1)	\$ 27.90	None	2.2.3
Type 312 (PINB1)(PIND1)	27.90	None	2.2.3
Type 314 (PING1)	27.90	None	2.2.3
Type 414B (PINH1)	27.90	None	2.2.3
Type 420 (PINQ1)(PINC1)	27.90	None	2.2.3
Type 422 (PINR1)(PINE1)	27.90	None	2.2.3
Type 423 (PINS1)	27.90	None	2.2.3
Type 424 (PINT1)	27.90	None	2.2.3
Type 425 (PINU1)	27.90	None	2.2.3
Type 428 (PINV1)	27.90	None	2.2.3
Foreign Exchange (PINF4)	27.90	None	2.2.3
6. Bridging Charge, (multi-point service), per bridged channel (BQ7). . . .	\$ 7.55	None	2.2.5

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(1) Obsolete - Applicable to existing service installations at existing locations for existing customers.

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15. Private Line Concurrence (Cont'd)

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15.2 Rates (Cont'd)

15.2.3 Voice Grade Service-Series 300(1) and Series 400 (Cont'd)

B. Conditioning Options-Available for Types 414B, 414C, 420 and 422.

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Ref.</u>
1. Type C1			
-Two point not arranged for switching, per service point (P2W)	\$ 9.40	\$80.00	2.2.3
-Two point arranged for switching to another two-point channel, per service point (P2X)	17.00	80.00	2.2.3
-Multi-point channel, per service point (P3G)	18.80	80.00	2.2.3
2. Type C2			
-Two point not arranged for switching, per service point (P3HC2)	37.70	80.00	2.2.3
-Two point arranged for switching per service point (P3J)	56.45	80.00	2.2.3
-Multi-point channel, per service point (PH9)	56.45	80.00	2.2.3
3. Type C4			
-Two-point channel, per service point (P4G)	65.80	80.00	2.2.3
-Three or four-point channel, per service point (6DU)	84.70	80.00	2.2.3

(1) Obsolete - Applicable to existing service installations at existing locations for existing customers.

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15. Private Line Concurrence (Cont'd)

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15.2 Rates (Cont'd)

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15.2.3 Voice Grade Service-Series 300(1) and Series 400 (Cont'd)

B. Conditioning Options-Available for Types 414B, 414C, 420 and 422  
(Cont'd)

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Ref.</u>
4. Type C5 On a two-point channel not arranged for switching, per service point (UHD)	\$94.10	\$80.00	2.2.3
5. Type D1 Two-point channel not arranged for switching, per service point (QHA)	(CR)\$11.35	(CR)\$80.00	2.2.3
C. Foreign Exchange Service Point of Termination in one foreign exchange(2) between exchanges 0-20 miles apart (T21)	61.10	410.00	2.2.3
Between exchanges over 20 miles apart (T22)	70.70	410.00	2.2.3
Point of Termination in two foreign exchanges (T1S)(3)	109.95	410.00	2.2.3
D. Foreign Serving Office Service Point of Termination in one foreign serving office (2) (T21SFS)	None	180.00	2.2.3

- (1) Obsolete - Applicable to existing service installations at existing locations for existing customers.
- (2) In addition, Private Line Charges as set forth in this Tariff apply between the serving office of the customer premises and the serving office from which the exchange service is provided.
- (3) Local channel charges do not apply to the main station and one extension.

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15. Private Line Concurrence (Cont'd)

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15.2 Rates (Cont'd)

15.2.3 Voice Grade Service-Series 300(1) and Series 400 (Cont'd)

D. Foreign Serving Office Service (Cont'd)

	<u>Monthly Rates</u>	<u>Service Charge</u>	<u>Tariff Ref.</u>
Point of Termination in two foreign serving offices(3) (TISFS)	\$13.35	\$180.00	2.2.3
Interoffice Channel Terminal, each (two required per interoffice channel) (PMNFS)	\$14.10	None	2.2.3

15.2.4 Special Bridging Service

A. Split Band Arrangement

1. Rates

a. Special bridge and common equipment(2)

-Maximum of 48 remote stations (BMC48)	\$47.80	None	2.2.5
-Maximum of 95 remote stations (BMC95)	71.75	None	2.2.5

b. Access Lines

-Master Station (1LM4Y) Equivalent to Type 420

- (1) Obsolete - Applicable to existing service installations at existing locations for existing customers.
- (2) Customer must specify, transmit and receive frequency of Master Station.
- (3) Local channel charges do not apply to the main station and one extension.

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**PRIVATE LINE CONCURRENCE**

15. Private Line Concurrence (Cont'd)

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15.2 Rates (Cont'd)

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15.2.4 Special Bridging Service (Cont'd)

A. Split Band Arrangement (Cont'd)

1. Rates (Cont'd)

	<u>Monthly</u> <u>Rate</u>	<u>Service</u> <u>Charge</u>	<u>Tariff</u> <u>Ref.</u>
c. Remote Station Connection -Per Remote Station (BMD)	\$5.90	None	2.2.5

B. Passive Bridging Arrangement

1. Rates

a. Passive Bridging Arrangement Capable of Connecting 10 Access Lines (BMC10)(1)	9.00	None	2.2.5
b. Access lines -Master Station (1LM3Y) -Remote Station -Interconnecting Station (1LM2Y)		Equivalent to Type 423 N/A      None	Equivalent to Type 423
c. Access Line Connection  -Per Access Line (BT7)	3.20	None	2.2.5
d. Interbridge Connection (MF7)	4.95	None	2.2.5

(1) Customer to specify either 16 dB or 38 dB loss, relative to 1000 Hz, between master or interconnecting station and remote station.

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**PRIVATE LINE CONCURRENCE**

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15. Private Line Concurrence (Cont'd)

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15.2 Rates (Continued)

15.2.5 Signaling

A. Signaling Options

1. Signaling Options per point of termination for the capability to accommodate signaling on Private Line Service utilizing 311(1), 422, 423, 425 and 435 type services.

	<u>Monthly</u> <u>Rates</u>	<u>Service</u> <u>Charge</u>	<u>Tariff</u> <u>Ref.</u>
a. IntraLATA Interexchange			
-Manual (J1B)(2)	\$26.25	\$65.00	2.2.6
-Automatic (J1A)(3)	27.90	65.00	2.2.6

2. Signaling Options per point of termination for the capability to accommodate signaling on Private Line Service utilizing type 400 Local Channels indicated below. Signaling is limited to a two-point service only.

a. IntraLATA Interexchange			
Arranged for E&M Type signaling			
-Type 420 (SLM20)	\$20.25	\$65.00	2.2.6
-Type 422 (SLM22)	20.25	65.00	2.2.6
-Type 423 (SLM23)	21.30	65.00	2.2.6
-Type 424 (SLM24)	21.60	65.00(4)	2.2.6
-Type 425 (SLM25)	21.60	65.00	2.2.6
-Type 428 (SLM28)	21.60	65.00	2.2.6

    Arranged for Loop signaling, a maximum of 1300 ohms.

-Type 420 (SLL20)	33.25	65.00	2.2.6
-Type 422 (SLL22)	33.25	65.00	2.2.6
-Type 423 (SLL23)	34.15	65.00	2.2.6
-Type 428 (SLL28)	17.55	65.00(4)	2.2.6

- (1) Obsolete - Applicable to existing service installations at existing locations for existing customers.
- (2) Manual signaling for multipoint channels is available on Type 425 and 435 local channels only. Any other existing applications should be considered obsolete-applicable to existing service installations at existing locations for existing customers.
- (3) Automatic signaling is not available for multipoint. Any other existing applications should be considered obsolete-applicable to existing service installations at existing locations for existing customers.
- (4) Service Activity Charge applies only if the signaling option is installed subsequent to initial installation of the local channel.

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**PRIVATE LINE CONCURRENCE**

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Service Commission

15. Private Line Concurrence (Cont'd)

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15.2 Rates (Cont'd)

15.2.5 Signaling (Cont'd)

A. Signaling Options (Cont'd)	<u>Monthly</u>	<u>Service</u>	<u>Tariff</u>
	<u>Rate</u>	<u>Charge</u>	<u>Ref.</u>

2. (Cont'd)

a. (Cont'd)

Arranged for Loop signaling,  
per customer requested ohm  
maximum

-Type 428 (SLLC8)	21.60	65.00(1)	2.2.6
-------------------	-------	----------	-------

3. Interexchange IntraLATA Type A, B and C Signaling Arrangements

Loop Signaling Options  
per Local Channel on  
Type 428 when associated  
with station ports of a  
premises switching system.

Type A capable of operation over loops with resistance in the range of 0-199 ohms (SALAS).	\$ 8.40	\$30.00(1)	2.2.6
-----------------------------------------------------------------------------------------------------	---------	------------	-------

Type B capable of operation over loops with resistance in the range of 200-899 ohms (SAUBS).	8.70	30.00(1)	2.2.6
-------------------------------------------------------------------------------------------------------	------	----------	-------

Type C capable of operation over loops with resistance in the range of 900 ohms or more (SAYCS).	3.55	1.05(1)	2.2.6
-----------------------------------------------------------------------------------------------------------	------	---------	-------

The DC resistance specification does not imply a guaranteed end-to-end DC continuity. The customer can expect to be provided a loop meeting the same limits as the normal central office loop (i.e., not exceeding 1300 ohms) exclusive of 200 ohm maximum terminal equipment resistance.

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(1) The Service Activity Charge applies only if the signaling option is installed subsequent to initial installation of the local channel.

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**PRIVATE LINE CONCURRENCE**

15. Private Line Concurrence (Cont'd)

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15.2 Rates (Cont'd)

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15.2.6 Miscellaneous Charges

	<u>Service Charge</u>	<u>Tariff Ref.</u>
A. Customer Owned Equipment Trouble Isolation Charge, per repair visit	\$25.00	1.6.1(B)
B. Institutional Program for Premises Wiring Charge		
1 - Element 1 (EPC1E)	35.05	1.6.1(B)
2 - Element 2 (EPCAE)	8.15	1.6.1(B)
C. Restoration Priority Charge		
- Per Private Line Service	21.60	1.4.10

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**DIGITAL LINK SERVICES CONCURRENCE**

16. Digital Link Services Concurrence

The Company concurs in the rules and regulations governing intrastate intra-LATA interexchange Digital Link Service as set forth in Mark Twain Rural Telephone Company's tariff on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates for Digital Link Service of Mark Twain Rural Telephone Company. Rates for these services are set out in the following pages of this concurrence. (T)

Provision of Services

The Company, to the extent that such services are or can be made available with reasonable effort, and after provisions have been made for the Company's telephone exchange services, will provide to an intrastate IC, upon reasonable notice, services of the type offered in Mark Twain Rural Telephone Company's Digital Link Tariff pursuant to the terms and conditions specified therein and at the rates specified in the following pages of this concurrence. The Company's concurrence in Mark Twain Rural Telephone Company's Digital Link Tariff shall not be construed or deemed a representation that all services and service components described therein are available from the Company. (T)

Cancellation of Rights

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

**DIGITAL LINK SERVICES CONCURRENCE**

16. Digital Link Services Concurrence (Cont'd)

16.1 Rates and Charges

A. Premium Digital Service

1. Channels

Digital Service Channels

-Local Distribution Section

Per termination of a Local Distribution Section on a customer's premises.

<u>For Transmission</u> <u>Speed of:</u>	<u>Monthly</u> <u>Rate</u>	<u>Service</u> <u>Charge</u>
2.4 kbps (1L7AJ)	\$ 35.00	\$ 75.00
4.8 kbps (1L7BJ)	45.00	75.00
9.6 kbps (1L7CJ)	55.00	75.00
56 kbps (1L7DJ)	170.00	100.00

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**DIGITAL LINK SERVICES CONCURRENCE**

16. Digital Link Services Concurrence (Cont'd)

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16.1 Rates and Charges (Cont'd)

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A. Premium Digital Service (Cont'd)

1. Channels (Cont'd)

- Interoffice Channel

Per V-H mile between Serving Offices, between Digital Hubs or between a Digital Hub and a Serving Office within the same LATA for the mileage portion plus the fixed charge.

<u>Mileage Band</u>	<u>For Transmission Speed of :</u>	<u>Monthly</u>	
		<u>Fixed Charge</u>	<u>Rate Per Mile</u>
For Mileage of 0 or over, but less than 5 miles	2.4 kbps (1L7A2)	\$ 59.10	None
	4.8 kbps (1L7B2)	82.60	None
	9.6 kbps (1L7C2)	114.60	None
	56 kbps (1L7D2)	150.60	None
For mileage of 5 miles or over	2.4 kbps (1L7A3)	101.00	1.05
	4.8 kbps (1L7B3)	124.60	1.55
	9.6 kbps (1L7C3)	148.10	2.20
	56 kbps (1L7D3)	234.45	10.00

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**DIGITAL LINK SERVICES CONCURRENCE**

16. Digital Link Services Concurrence (Cont'd)

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16.1 Rates and Charges (Cont'd)

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A. Premium Digital Service (Cont'd)

2. Additional Service Features

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service Charge</u>
Loop Transfer Arrangement (Key Activated)(1)			
- Per four port arrangement(2)	XTD	\$64.25	\$40.00
Multistation Arrangement (Bridging)			
- Per channel connected at a Digital Hub			
For all speeds	DDZ	25.20	None
Secondary Channel Capability			
- Per Local Distribution Channel			
For all speeds	SCA	12.00	125.00(3)

- (1) The key activated control channel is rated as a metallic Channel. Charges for a Series 100 special Signaling Service Channel as described in the Private Line Service Tariff are applicable.
- (2) An additional Local Distribution Channel charge will apply whenever a spare channel is configured as a leg to the customers premises. Additional channel mileage charges will also apply when the transfer arrangement is not located in the customer premises serving wire center.
- (3) Service Activity Charge applies only if Secondary Channel Capability is installed subsequent to initial installation of the Local Distribution Channel.

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**DIGITAL LINK SERVICES CONCURRENCE**

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16. Digital Link Services Concurrence (Cont'd)

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16.1 Rates and Charges (Cont'd)

B. Wideband Digital Service/1.544 MBPS

1. Channels

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service Charge</u>
a. Local Distribution Channel			
1) First 1/4 mile or fraction thereof, per channel	1LDPJ	\$ 60.00	\$535.00
2) Each additional 1/4 mile or fraction thereof, per channel	1LDPJ	\$ 22.00	None

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**DIGITAL LINK SERVICES CONCURRENCE**

16. Digital Link Services Concurrence (Cont'd)

16.1 Rates and Charges (Cont'd)

B. Wideband Digital Service/1.544 MBPS (Cont'd)

1. Channels (Cont'd)

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	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service Charge</u>
b. Interoffice Channel			
1) Interexchange Interoffice Channel			
Channel Terminal (two required per interoffice channel)	CTJ	\$ 75.00	\$ 60.00
Rate per V-H mile or fraction thereof, per channel	1LNPX	65.00	None

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16. Digital Link Services Concurrence (Cont'd)

16.1 Rates and Charges (Cont'd)

B. Wideband Digital Service/1.544 MBPS (Cont'd)

2. Additional Service Features

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service Charge</u>
a. Multiplexing			
DS1 to Voice (1)			
- per arrangement	MQ1	\$ 200.00	None
DS1 to DS0			
- per arrangement	QMU	600.00	None
DS0 to Subrate (2)			
- per arrangement			
- Up to twenty 2.4 kbps services	QSU24	147.00	None
- Up to ten 4.8 kbps services	QSU48	291.20	None
- Up to five 9.6 kbps services	QSU96	556.30	None

(1) A channel of this DS1 to the Hub can be used for a Premium Digital Service. For rates for analog voice or data channels used in conjunction with this Multiplex arrangement refer to the Private Line Service Tariff, Section 2. For rates for Premium Digital Services used in conjunction with this Multiplex arrangement refer to the Digital Link Services Tariff, Section 3.

(2) For rates for subrate Premium Digital Services (2.4 kbps, 4.8 kbps, 9.6 kbps) used in conjunction with this Multiplex arrangement refer to the Digital Link Services Tariff, Section 3.

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**DIGITAL LINK SERVICES CONCURRENCE**

16. Digital Link Services Concurrence (Cont'd)

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16.1 Rates and Charges (Cont'd)

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B. Wideband Digital Service/1.544 MBPS (Cont'd)

2. Additional Service Features (Cont'd)

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service Charge</u>	
			<u>Initial</u>	<u>Subsequent</u>
b. Automatic Protection Capability, per Central office arrangement(1)	VUSDS	\$317.45	\$ 77.00	\$180.00
c. Transfer Arrangement (key activated)(2)				
- per four port arrangement including control channel termination (3)	VUTDS	28.00	99.00	210.00

- (1) An additional Local Distribution Channel charge will apply whenever the spare line is provided a leg to the customers premises.
- (2) The key activated control channel is rated as a metallic channel. Charges for a series 100 Special Signaling Service Channel as described in the Private Line Service Tariff are applicable.
- (3) An additional Local Distribution Channel Charge will apply whenever a spare channel is configured as a leg to the customer premises. Additional interoffice channel mileage charges will also apply when the transfer arrangement is not located in the customer premises serving wire center.

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**DIGITAL LINK SERVICES CONCURRENCE**

16. Digital Link Services Concurrence (Cont'd)

16.1 Rates and Charges (Cont'd)

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- C. Reserved For Future Use
- D. Reserved For Future Use
- E. Telecommunications Service Priority (TSP) System

1. Rates

The following rates and charges are in addition to all other rates and charges that may be applicable for the associated service that is provided by this tariff.

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service Charge</u>
a. Priority Installation (PI) or a Digital Link Service or Private Line Service - per Request, per service. (1)			
Prime Service Vendor	PIAPX	None	\$ 50.00
Subcontractor	PIASX	None	\$ 50.00

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(1) When a Digital Link Service or Private Line Service is ordered with both Priority Installation and Priority Restoration, only the nonrecurring charge for Priority Restoration applies.

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**DIGITAL LINK SERVICES CONCURRENCE**

16. Digital Link Services Concurrence (Cont'd)

16.1 Rates and Charges (Cont'd)

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E. Telecommunications Service Priority (TSP) System (Cont'd)

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1. Rates (Cont'd)

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service Charge</u>
b. Priority Restoration (PR) of a Digital Link Service or Private Line Service - Per request, per service.			
1) PR Level Implementation (1)			
Prime Service Vendor	PR5PX	None	\$ 51.00
Subcontractor	PR5SX	None	\$ 51.00
2) PR Level change on an existing Digital Link Service. (2)			
Prime Service Vendor	PR8PX	None	\$ 50.00
Subcontractor	PR8SX	None	\$ 50.00
c. Administration and Maintenance of TSP Service - Per Point of Termination on a Customer Premises			
Prime Service Vendor	PR9PX	\$ 4.10	None
Subcontractor	PR9SX	3.35	None

- (1) When a Digital Link Service or Private Line Service is ordered with both Priority Installation and Priority Restoration, only the nonrecurring charge for Priority Restoration applies.
- (2) When a Priority Restoration Level Change is ordered with additional activity that would normally generate a PR Level Implementation charge, only one Priority Restoration charge applies.

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**GENERAL AND LOCAL EXCHANGE SERVICE TARIFFS** (T)

(D)  
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(D)

CANCELLING P.S.C. MO. NO. 2

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- Original Sheet 17-2
- Original Sheet 17-3
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- Original Sheet 17-6
- Original Sheet 17-7

(N)  
—  
(N)

MISSOURI SCHOOL DISCOUNT PROGRAM

Missouri Public  
Service Commission

REC'D SEP 21 1999

18. Missouri School Discount Program

- A. A discount from standard monthly rates for local exchange business service may be allowed in connection with service furnished through the Missouri School Discount Program, pursuant to the Video Instructional Development and Educational Opportunity Program, as enacted by the Missouri State Legislature.
- B. Upon the customer's request, a discount of fifty percent (50%) from standard monthly access line rates may be allowed to educational institutions within the Company's certified area, as determined in Paragraph 3, following.
- C. An educational institution shall be defined either as an accredited public school, or an accredited private school which is tax exempt pursuant to 26 U.S.C. § 501(c)(3). Persons operating home schools, as defined in § 167.031 RSMo, shall not be eligible for this school discount program. Private schools must be accredited by either the Missouri Chapter of the National Federation of Non-Public Schools Accrediting Association, Independent Schools Association of the Central State, North Central Association of Colleges and Schools, and/or the University of Missouri-Columbia. Public Schools must be accredited by the Department of Elementary and Secondary Education for the State of Missouri and/or the North Central Association of Colleges and Schools.
- D. The qualifying discount will be permitted only on the local exchange access line. All other features, ancillary services or options, relative to the particular service, shall continue to be billed at the appropriate tariffed rates.
- E. The qualifying discount will be permitted only where the predominant use is providing educational and instructional programs and for the educational institutions' administrative use. The discount is not allowed to residential complexes associated with the institution.
- F. In addition to meeting the qualification specified in Paragraph 3 preceding, an eligible customer must sign an affidavit certifying that the qualification is met. The affidavit will be retained on file with the Company.
- G. The customer should request to receive the discount on all subsequent additions of eligible services which are ordered. There will be no additional affidavits required.
- H. The following local exchange services are eligible for a discount under this program:
  - Flat Rate, business one-party service.

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Northeast Missouri Rural Telephone Company  
All Missouri Exchanges

P.S.C. MO NO. 2  
Original Sheet No. 18-2  
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**GENERAL EXCHANGE SERVICE TARIFF**

**JUN 05 2000**

**DISCOUNTS FOR SCHOOLS AND LIBRARIES  
PARTICIPATING IN THE FEDERAL UNIVERSAL SERVICE PROGRAM**

**MO. PUBLIC SERVICE COMM**

1. Discounts on the intrastate services offered through this tariff will be available to eligible schools and libraries. A school or library will be eligible to participate in the discount program if it receives funds from the Federal Universal Service Fund.
2. The level of discount available will mirror the discount percentage level available to the school or library through the Federal Universal Service Fund program. The discount will be applied against the intrastate service rate otherwise applicable under this tariff. The discount only applies to the extent funds are available to the eligible school or library, through the Federal Universal Service Fund.

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**MISSOURI  
Public Service Commission**

**Issued: June 10, 2000**

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