

TITLE SHEET

INSTITUTIONAL TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service for inmate telecommunications services and coin operated services provided by **Consolidated Telecom, Inc.** with principal offices at 13612 Midway Road, Suite 410, Dallas, TX 75244. This tariff applies to services furnished within the State of Missouri to confinement facilities (jails, prisons, detention centers as well as other correctional facilities). **Consolidated Telecom, Inc.** operates as a competitive telecommunications company in Missouri.

This tariff is on file with the Missouri Public Service Commission and copies may be inspected, during normal business hours, at the **Consolidated Telecom, Inc.** principal place of business.

Issued: August 14, 2002

Effective: September 28, 2002

Issued by: Jerome E. Jacobs
Vice President Marketing and Sales
Consolidated Telecom, Inc.
1315 Midway Road, Suite 410
Dallas, TX 75244

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LIST OF WAIVED STATUTES AND REGULATIONS

The Missouri Public Service Commission is its order in the case of *In the Matter of the Application of Consolidated Telecom, Inc. for a Certificate of Service Authority to Provide Competitive Interexchange Telecommunications Services*, Case No. XA-2003-0050, waived the following statutes and regulations:

Statutes

§ 392.210.2	-	Uniform system of accounts
§ 392.240(1)	-	Rates - Average return on investment.
§ 392.270	-	Property valuation.
§ 392.280	-	Depreciation accounts.
§ 392.290	-	Issuance of stocks and bonds.
§ 392.300.2	-	Acquisition of stock
§ 392.310	-	Issuance of stock.
§ 392.320	-	Stock dividends.
§ 392.330	-	Issuance of securities, debts and notes.
§ 392.340	-	Reorganizations

Regulations

4 CSR 240-10.020	-	Depreciation of fund income.
4 CSR 240-30.010(2)(C)	-	Posting of tariffs.
4 CSR 240-30.040	-	Uniform System of Accounts
4 CSR 240-33.030	-	Minimum charges

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SYMBOLS

With respect to future tariff changes, the following are the only symbols used for the purposes indicated below:

C – To Signify changed regulation

D – Delete or discontinue

I – Change resulting in an increase to a rate

M – Moved from another tariff location

N – New

R – Change resulting in a reduction to a rate

S – Matter appearing elsewhere or repeated for clarification

T – Change in text but no change to rate or charge

V – Signifies vintage tariff

Z - Correction

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TARIFF FORMAT

- A. Sheet Numbering – Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. . For example, a new sheet added between sheets 9 and 10 would be 9.1
- B. Sheet Revision - Sheet numbers also appear in the upper right hand corner of each sheet where applicable. These numbers are used to determine the most current sheet version on file with the Missouri Public Service Commission (hereinafter MO PSC). For example, the 4th revised Sheet 9 cancels the 3rd revised Sheet 9. Consult the latest Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence – There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
 - 2.1
 - 2.1.1
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a).
 - 2.1.1.A.1.(a).I.
 - 2.1.1.A.1.(a).I.(i).
 - 2.1.1.A.1.(a).I.(i).(1).

SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS

The following terms and abbreviations have the defined meaning as used in the tariff when they are capitalized.

- 1.1 **ACCESS LINE** – A telephone line provided by the LEC to the Company that connects the Consolidated Telecom, Inc. Inmate Telephone System in a Correctional Facility with the switched public network through the facilities of the LEC.
- 1.2 **COMPANY** - Consolidated Telecom, Inc.
- 1.3 **CORRECTIONAL FACILITY** – A place of detention for individuals who are under criminal investigation, arrest pending trial, or incarcerated post-conviction. These facilities may be owned and operated by a city, county, or state government, or be under a management contract with a private firm.
- 1.4 **CUSTOMER** – The individual firm or corporation or other entity that receives and agrees to pay for telecommunication services from the Company; specifically, the entity accepting a collect call from a Correctional Facility.
- 1.5 **HOLIDAY** – The Company recognizes as Holidays for rate purposes the following; New Year's Day, Memorial Day, July 4th, Labor Day, Thanksgiving Day, and Christmas Day.
- 1.6 **INMATE** – An individual who is detained in a Correctional Facility.
- 1.7 **INMATE PHONE SERVICE** – The provision by the Company of its' Inmate Telephone System for use of Inmates at Correctional Facilities, as further described in tariff Section 3.1.
- 1.8 **INMATE TELEPHONE SYSTEM** – A telephone instrument or auxiliary system for the use of Inmates to make outbound only collect calls from Correctional Facilities with the features described in tariff Section 3.1.
- 1.9 **LEC** – Local Exchange Company is the utility providing local service to the immediate area of a Correctional Facility.

SECTION 2 – RULES AND REGULATIONS

2.1 Undertaking of Consolidated Telecom, Inc.

- 2.1.1 Inmate Phone Service is provided under this tariff only to Correctional Facilities within the State of Missouri.
- 2.1.2 The Company provides Inmate Phone Service under a contractual arrangement with the facility or governing entity.
- 2.1.3 The Company orders and is responsible to pay for telephone Access Lines from the LEC in the immediate area of the Correctional Facility.
- 2.1.4 The Company Resells both intraLATA and interLATA services to the Customers at rates under this tariff which include Operator Service Charges for collect, station to station, person to person and local calls.
- 2.1.5 The Company's service is available on a twenty-four hour, seven days per week basis, unless otherwise directed by Correctional Facility.
- 2.1.6 The Company may also place coin-operated phones at public or private businesses or facilities.

2.2 Limitations

- 2.2.1 Service is offered subject the provisions of this tariff.
- 2.2.2. The Company reserves the right to discontinue or limit the use of service necessitated by conditions beyond its control, or when the customer, is using service in violation of law or provisions of this tariff.
- 2.2.2 All facilities and services provided under this tariff are controlled by the Company may not be transferred or assigned to or by any party other than the Company without its express written consent. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities. Any new transferee or assignee shall be bound by this tariff.

2.3 Liabilities of the Company

- 2.3.1 The Company shall not be liable for any claim, loss, expense or damage (including indirect, special or consequential) arising out of mistakes, interruptions, omissions, delays, errors or defects in providing service or transmission, when such are caused by some other person or entity, or by events and causes beyond the Company's reasonable control.

SECTION 2 – RULES AND REGULATIONS (Cont'd)**2.3 Liabilities of the Company (Cont'd)**

- 2.3.2 The Company's liability for any claim, loss, expense or damage (including indirect, special or consequential) arising out of mistakes, interruptions, omissions, delays, errors or defects in providing service or transmissions, not caused by the willful misconduct of its employees or agents, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the aforementioned faults may occur.
- 2.3.3 The Company shall be indemnified and harmless by the Customer, Inmate and Correctional Facility against claims for libel, slander, invasion of privacy, or infringement of copyright Arising out of the transmission of material, data, information, or other content transmitted over the Company's facilities.
- 2.3.4 The Company shall be indemnified and held harmless by the Customer, Inmate and Correctional Facility against all other claims rising out of any act or omission of any of them in connection with any service or facility provided by the Company.

2.4 Interruption of Service

It is the obligation of the Correctional Facility to notify the Company immediately of any interruption in service of which it is aware. Before giving such notice, the Correctional Facility shall ascertain that the trouble is not being caused by any action or omission of the facility within its control, or that it is not caused by any wiring equipment which has been furnished by the facility and connected to the Inmate telephone System.

2.5 Restoration of Service

During emergencies, the use and restoration of service shall be in accordance with the priority system in place by the LEC.

2.6 Deposits

The Company does not require deposits in connection with the furnishing of service.

2.7 Advance Payments

The Company does not require advance payments in connection with the furnishing of the service.

2.8 Taxes

All federal, state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax, etc.) are listed as separate line items in the billing statement and are not included in the quoted items.

SECTION 2 – RULES AND REGULATIONS (Cont'd)

2.9 Cancellation of Service

2.9.1 Without incurring liability, the Company may immediately discontinue service or cancel an application for service by 7 days written notice to the Correctional Facility under the following circumstances:

2.9.1.A Nonpayment of any sum due to the Company by a Customer for more than 30 days after the Company issues a bill for the amount due from a Customer; but only after at least 7 days written notice by the Company to the customer;

2.9.1.B Any detected fraudulent calling activity on the Infinity Networks Inmate Telephone System or otherwise over the Access Lines;

2.9.1.C Violation of any of the provisions governing the furnishing of service under this tariff;

2.9.1.D Violation of any law, rule, regulation or policy of any government authority having jurisdiction over service; or

2.9.1.E By reason of any order or decision of a court or other government authority having jurisdiction, which prohibits the Company from furnishing service.

2.10 Cancellation of Service by Correctional Facility

Cancellation of Service by the Correctional Facility shall be governed by the terms of the contract between the Company and the Correctional Facility.

2.11 Returned Check Charge

The Company imposes a \$15.00 charge on each check received from a Customer, which is returned by the bank.

SECTION 3 – DESCRIPTION OF SERVICE**3.1 Inmate Telephone Service – General**

Service is offered of correctional institutions in the state of Missouri. The Company service provides automated operator assisted calling for collect calls. The called parties must accept responsibility for payment of charges.

- 3.1.1 The Company purchases and installs all equipment, supplies, materials and other components of the Inmate Telephone System.
- 3.1.2 Inmate telephones are generally not available for use by the public.
- 3.1.3 The Inmate Telephone System has the following calling characteristics, which define the services, provided:
 - 3.1.3.A Outbound only calls
 - 3.1.3.B Only Operator Assisted Collect calls to a Customer are allowed.
 - 3.1.3.C The telephone or auxiliary system announces to the intended receiving Customer that a collect call is being made from Correctional Facility or Inmate and announces the charges for the call and provides a positive means of accepting or rejecting such calls.
 - 3.1.3.D For accepted calls, the telephone creates a billing record, which includes the originating and terminating phone number, the date and time of day, and the length of call. The Company does not bill for uncompleted calls or attempts.
 - 3.1.3.E The calls are then priced according to this tariff by the Company's central computer and presented to the Customer for collection through a Billing Agent.
 - 3.1.3.F Designated telephone numbers may be automatically blocked to preclude inmate calls to these numbers.
 - 3.1.3.G One main emergency cut off switch and individual cut off switches for each telephone are installed.
 - 3.1.3.H. The Inmate Telephone System has auxiliary power to allow it to operate during power failure.
 - 3.1.3.I Dual computer capability records the information to process and bill each call. Usage charges begin once the called party accepts the call. The Company does not bill for uncompleted calls or attempts.

SECTION 3 – DESCRIPTION OF SERVICE (Cont'd)

3.1 Inmate Telephone Service – General

3.1.3 (Cont'd)

3.1.3.J. The Company's LIDB validation agent automatically validates all local, intraLATA, interLATA, and interstate collect calls.

3.1.3.K. A call-monitoring feature can be provided.

3.1.3.L. The length of calls and hours of availability may be limited by the Correctional Facility. The caller receives a warning tone 60 seconds prior to being disconnected.

3.2 Timing of Calls

3.2.1 Long distance usage charges are based on actual usage of the Company's network. Timing of the call begins when the called party accepts the charges for the call.

3.2.2 Chargeable time for a call ends upon disconnection by either party.

3.2.3 The minimum call duration and initial period for billing purposes is one minute.

3.2.4 Unless otherwise specified in this tariff, for billing purposes usage is measured and rounded to the next higher full minute.

3.2.5 No charges apply for incomplete calls or for calls to called parties who do not accept charges for the call (calls are terminated upon the called party's refusal to accept responsibility for charges.)

SECTION 3 – DESCRIPTION OF SERVICE (Cont'd)**3.3 Calculation of Distance**

Usage charges for all mileage sensitive products are based on the airline distance between service wire center locations associated with the originating and terminating points of the call.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates for the servicing wire center of the originating and the destination points.

Step 1 – Obtain the "V" and "H" coordinates for the servicing wire center of the originating and destination points.

Step 2 – Obtain the difference between the "V" coordinates of each of the wire centers. Obtain the difference between the "H" coordinates.

Step 3 – Square the difference between the "V" coordinates of each of the wire centers. Obtain the difference between the "H" coordinates.

Step 4 – Add the square of the "V" difference and the "H" difference obtained in Step 3.

Step 5 – Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 – Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating service wire centers of the call.

Formula
$$\sqrt{\frac{(V1 - V2) + (H1 - H2)}{10}}$$

SECTION 4 – RATES**4.1 Rates: CORRECTIONAL****Intrastate IntraLATA Operator Assisted**

<u>Miles</u>	<u>Day</u>		<u>Evening</u>		<u>Night/Weekend</u>	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
16	\$ 0.4000	\$ 0.4000	\$ 0.4000	\$ 0.4000	\$ 0.4000	\$ 0.4000
30	\$ 0.4000	\$ 0.4000	\$ 0.4000	\$ 0.4000	\$ 0.4000	\$ 0.4000
55	\$ 0.4000	\$ 0.4000	\$ 0.4000	\$ 0.4000	\$ 0.4000	\$ 0.4000
196	\$ 0.4000	\$ 0.4000	\$ 0.4000	\$ 0.4000	\$ 0.4000	\$ 0.4000
430	\$ 0.4000	\$ 0.4000	\$ 0.4000	\$ 0.4000	\$ 0.4000	\$ 0.4000

Intrastate InterLATA Operator Assisted

<u>Miles</u>	<u>Day</u>		<u>Evening</u>		<u>Night/Weekend</u>	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
16	\$ 0.5000	\$ 0.5000	\$ 0.5000	\$ 0.5000	\$ 0.5000	\$ 0.5000
30	\$ 0.5000	\$ 0.5000	\$ 0.5000	\$ 0.5000	\$ 0.5000	\$ 0.5000
55	\$ 0.5000	\$ 0.5000	\$ 0.5000	\$ 0.5000	\$ 0.5000	\$ 0.5000
196	\$ 0.5000	\$ 0.5000	\$ 0.5000	\$ 0.5000	\$ 0.5000	\$ 0.5000
430	\$ 0.5000	\$ 0.5000	\$ 0.5000	\$ 0.5000	\$ 0.5000	\$ 0.5000

Applicable Rate Periods

	Mon	Tue	Wed	Thu	Fri	Sat	Sun
8:00 AM to # 5:00 PM	DAY RATE PERIOD						
5:00 PM to # 11:00 PM	EVENING RATE PERIOD						EVE
11:00 PM to # 8:00 AM	NIGHT & WEEKEND RATE PERIOD						

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SECTION 4 – RATES(Cont'd)**4.2 Additional Charges**

The following charges are in addition to the preceding basic rate table (4.1).

Local Message \$.50 per call

Operator Service Charges

<u>Type Call</u>	<u>Operator Assisted Station Collect Service Charge</u>
Local	\$2.50
Intrastate IntraLATA	\$3.00
Intrastate InterLATA	\$3.75

<u>Type Call</u>	<u>Operator Assisted Person Collect Service Charge</u>
Local	\$4.00
IntraLATA	\$4.99
Intrastate InterLATA	\$4.99

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