Name of Utility: Service Area: Confluence Rivers Utility Operating Company, Inc. Chalet City West Subdivision, Greene County, Missouri

Rules Governing Rendering of Water Service	
Pursuant to the Order Approving Stipulation and Agreement and Granting Certificates of Convenience and Necessity in Case No. WM-2018-0116, Confluence Rivers Utility Operating Company, Inc. hereby adopts, ratifies, and makes its own, in every respect, all tariffs with the Public Service Commission, State of Missouri, under the name The Willows Utility Company currently on file with and approved by the Commission, representing the rates, terms and conditions of the regulated water service previously provided by The Willows Utility Company.	
<ul> <li>* Indicates new rate or text</li> <li>+ Indicates change</li> </ul>	
DATE OF ISSUE <u>April 22 2019</u> DATE EFFECTIVE <u>May 22, 2019</u> Month Day Year Month Day Year	

ISSUED BY Josiah Cox, President, 500 Northwest Plaza Drive, Suite 500, St. Ann, MO 63074 name of officer, title, address

FILED Missouri Public Service Commission WM-2016-0118; YW-2019-0188

P.S.C. MO No. 5 1<sup>st</sup> Revised P.S.C. MO No. 1 Original Sheet No. Title Page Sheet No. Title Page

Name of Utility: Service Area: Confluence Rivers Utility Operating Company, Inc. Chalet City West Subdivision, Greene County, Missouri

Confluence Rivers Utility Operating Company, Inc. Schedule of Rates, Rules and Regulations And Conditions of Service Governing the Provision and Taking of Water Service	Rules Governing Rendering of Water Service	
Schedule of Rates, Rules and Regulations And Conditions of Service		
And Conditions of Service	Confluence Rivers Utility Operating Company, Inc.	
	And Conditions of Service	
<ul> <li>* Indicates new rate or text</li> <li>+ Indicates change</li> </ul>	indicates new rate of text	
DATE OF ISSUE       April 22 2019       DATE EFFECTIVE       May 22, 2019         Month       Day       Year       Month       Day       Year		

name of officer, title, address

CANCELLED July 1, 2020 Missouri Public Service Commission WR-2020-0053; YW-2020-0155 No supplement of this tariff will be issued except for the purpose of cancelling the tariff.

WM-2018-0116; YW-2019-0188

The Willows Utility Company

18

C. MO.

MO

S. C.

Cancelling P. S.

Name of Corporation

## SCHEDULE OF RATES FOR WATER

APPLYING TO THE FOLLOWING TERRITOR
------------------------------------

Chalet City West Subdivision, Greene County, Missouri

ISSUED_	Marc	h 1,	1980	EFFECTIVE.	April	1, 1980
_	month	d∎y	year		month	day year
		BY_	James	F. Morris, President Name of Officer uu	<del>** ~ * ~</del>	
		-	_ 2200_1	Address of Officer	<del>65</del> 804	
CANCELLED May 22, 2019 Missouri Public Service Commission						

FORM NO. 13	P.S.C.MO. No	1	{Original } SHEET N	10. <u>/</u>
Can	celling P.S.C.MO. No,		<pre></pre>	o
<u>THE WILLOW</u> Name o	<u>S UTILITY COMPANY</u> f Issuing Corporation	For CHA	LET CITY WEST SUBDI Community, Town or Sity INER GURE, WESOUR	VISI
_		INDEX		
			FEB 29 1980	
TITLE			MISSOURI Public Service Commissio	HEE!
Map of Se	ervice Area			
Legal Des	scription of Servic	e Area		
Water Sei	rvice Schedule			
Rule 1	- General			
Rule 2	- Definitions			5-0
Rule 3	- Liability of th	ne Company		.
Rule 4	- Applications fo	or Service		8-
Rule 5	- Inside Piping a	and Customer W	ater Services	1
Rule 6	- Improper or Exc	cessive Use		1
Rule 7	- Discontinuance	of Service by	Company	1
Rule 8	- Discontinuance Request	of Water Serv	ice at Customer's	l 1
Rule 9	- Interruptions i	in Service		1
Rule 10	- Bills for Servi	ice		15-1
Rule 11	- Service Charges	3		1
Rule 12	- Meters and Mete	er Installatio	ns	9-2
Rule 13	- Meter Tests and	d Test Fees		2
Rule 14	- Bill Adjustment	ts Based on Me	FILED	
*Indicates +Indicates	new rate or text change		APR 1 - 1980	
DATE OF ISSU	MAR - 1 1980	DATE E	FFECTIVE	980-
ISSUED BY-	month day year JAMES F. MORRIS, name of of	PRESI	DENT, Springfield title addr	<u>d, M</u>

\_\_\_\_\_

\_\_\_\_\_

CANCELLED July 1, 2020 Missouri Public Service Commission WR-2020-0053; YW-2020-0155

•	FORM NO. 13 P.S.C.MO. No	{Revised } SHEET No
	Cancelling P.S.C.MO. No,	
	THE WILLOWS UTILITY COMPANY Name of Issuing Corporation	For <u>CHALET CITY WEST SUBDIVIS</u> Community, Town or City <u>GREENE COUNTY, MISSOURI</u> QGENTY
	MAP OF SEF	
		FEB 2 9 1980
	(Attached)	MISSOURI Public Service Commission
	· · ·	
		FILED
		APR 1 - 1980
	*Indicates new rate or text +Indicates change	Public Service Commission
	DATE OF ISSUE MAR - 1 1980 month day year	DATE EFFECTIVE APR - 1 1980 month day ye
ANCELLED July 1, 2020		2200 E. Sunshine, PRESIDENT, Springfield, MO 658
July 1, 2020 Missouri Public vice Commissior )-0053; YW-2020	name of officer	title address

----

\_

---

\_\_\_\_-

....



, <b>,</b> , , , , , , , , , , , , , , , , ,	FORM NO. 13 P.S.C.MO. No.	-{Original} SHEET No2
•	Cancelling P.S.C.MO. No	{Original } SHEET No
	THE WILLOWS UTILITY COMPANY CHAI	LET CITY WEST SUB-
	Name of Issuing Corporation DIVISION	RECENTED
	LEGAL DESCRIPTION	
		FEB 2 9 1980
	Beginning at the NE corner of Sec. 16, Twn. 28N, Rng South along the East line of said Sec. 16, S00°02'31 an iron pin for a new point of beginning; thence N62 ft. to an iron pin; thence N38°24'38" E 73.41 ft. to	W 432 MIS Stupto
	ft. to an iron pin; thence N38°24'38" E 73.41 ft. to thence N27°28'07" W, 110 ft. to an iron pin on the S	
	of U.S. Hwy. 60; thence N62°31'53" E, 110.32 ft. alor	ng said right-of-
	way to a Hwy. right-of-way marker; thence N77°26'56" an iron pin; thence N 89°37'27" E, 302.26 ft. to an e	
	thence S00°28'40" E, 559.69 ft. to an existing iron p	
	89°19'48" E, 386.99 ft. to an existing iron pin on the NW 1/4 of the NW 1/4 of Sec. 15, Twn. 28N, Rng. 2	
	S00°13'16" E along the said East line 747.43 ft. to a	a stone at the SE
	corner of the said NW 1/4, NW 1/4; thence S89°37'41" an iron pin at the SW corner of the said NW 1/4, NW 1	
	\$89°31'39" W, 1331.76 ft. to an iron pin at the SW or	orner NE 1/4, NE
	1/4 Sec. 16 Twn. 28N, Rng 23W; thence N00°02'05" E, 3 the West line of the said NE 1/4, NE 1/4 to an iron	
÷	line of Hwy. 60; thence N62°32'18" E, 566.01 ft. alor	ng said richt-of-
	way to an iron pin; thence leaving said right-of-way	S27°28'00" E,
	94.35 ft. to an iron pin; thence along a curve concar having a radius of 103.68 ft., a length of 46.76 ft.	
	bearing \$88°12'17" E, 46.36 ft. to an iron pin; then	
	48.15 ft. to an iron pin; thence along a curve concar	ve to the Northeast
	having a radius of 76.39 ft., a length of 55.26 ft. a N83°59'23" E 54.07 ft. to an iron pin; thence N 62°48	and a chord bearing 8/08" F 192 32
	ft. to an iron pin; thence N36°08'53" E, 180.00 ft.;	
	90.00 ft. to an iron pin on the South right-of-way of	
	thence N62°31'53" E, 119.78 ft. along said right-of- pin; thence leaving said right-of-way S27°28'07" E,	
	iron pin; thence along a curve concave to the Northe	ast having a
-	radius of 69.50 ft., a length of 109.17 ft. and a cha S72°28'07" E, 98.29 ft. to an iron pin; thence N62°3	
	ft. to an iron pin at the new point of beginning, sat	
	51.2 acres in Greene County, Missouri.	
		FILED
		APR 1 - 1980
	*Indicates new rate or text +Indicates change	Public Service Commission
	MAR - 1 1980	
	DATE OF ISSUE DATE EFF	
CANCELLED July 1, 2020	James F. Morris, President,	month day" year 2200 E. Sunshine,
Missouri Public Service Commission	ISSUED BY name of officer	
WR-2020-0053; YW-2020-0	0155	title Springfieferesmo 658

\*

FOF	RM NO. 13	P.S.C.MO. No	. <u> </u>	2nd	Revised	SHEET NO
	Canc	elling P.S.C.MO	No. 1	lst	· ·	SHEET No.
		IS UTILITY COMP. Issuing Corporation			et City West Community, 1 n County, Mis	'own or City
						CEIVER
		WA'	TER SERVICE	SCHEDULE		- 1 - 1005
-						<del>B 1 &amp;</del> 1995 AISSOURI
			RATE SCHEI	ULE	Public Se	arvice Commissi
			Water	-		
	(An J	thly minimum (i Additional \$1.2 minimum.			\$ 5	.23
	Service d	narge on new wa	ter custome:	îs	\$ 10	.00
	Service c	narge to cut of	f or turn or	n water	\$ 10	.00
		nection fee (on truction)	e time charg	ge with	\$ 150	.00
	Rules and applicabl the Compa	Service charges Regulations ar municipal, st ny's collection ided in collect te.	e "net" and ate or feder s of such ch	do not incl ral taxes co narges. Any	ude any mputed on such taxes	
					÷ 1	EO
	*Indicates =	new rate or text change			APR 1 95- MO. PUBLIC SE	2 3 9 RVICE COMM
DÆ	ATE OF ISSU	EFebruary_1 month_day		DATE E	FFECTIVE	April 1, 1995 month day yea
CANCELLED ISS	SUED BY		ame of officer		2200 E. Springfie	ald. MO 65804
Missouri Public Service Commission	leep	ted by	Anne	1 Smit	title Vice Print	unt dataress

1

1

į,

RM NO. 13 P.S.C.MO. No	-	
Cancelling P.S.C.MO. No	•	(Original) SHEET No.
THE WILLOWS UTILITY COMPANY	ForCHA	LET CITY WEST SUBDIVISION
Name of Issuing Corporation	GR	Community, Town or City EEN COUNTY, MISSOURL
	er Service Schedule	JUL 2 5 198
		MISSOURI
	RATE SCHEDULE	Public Service Corr
	Water	
Bogie monthly minimum (1000	)	<b>A E OO</b>
Basic monthly minimum (1000 (An additional \$1.00 for gallons over minimum.)		\$ 5.00
Service charge on new water	customers	10.00
Service charge to cut off o	r turn on water	10.00
Water connection fee (one t with construction)	ime charge:	150.00
Regulations are "net" a municipal, state or fed collections of such cha in collection or billin	deral taxes compute arges. Any such ta ng service charges,	d on the Company's xes will be added
(	CANCELLED	
	11995 # 2	n
enj Brij	APR A C.S. av 2 Commission blic Service Commission MISSOURI	MM
	. /	
		Mansyns, ATTED
*Indicates new rate or text +Indicates change		AUG 25 1988 WR -89-31 Public Service Com
		AUG 25 1988 WK -89-31 Public Service Comm EFFECTIVE August 25, 198

.

ł

ł

÷.

ł

1

Cancelling P.S.C.MO. No		(Original) SHEET No Revised (	
Name of Issuing Corporation       For       Community. Town or City GREENE COUNTY, MISSOURI         Water Service Schedule       In EGUINE WITE         Water Service Schedule       In EGUINE WITE         Water Service Schedule       In EGUINE WITE         Water Service Schedule       In EGUINE         Water Service Schedule       In EGUINE         Water Schedule       In EGUINE         Water conclusion       S 5.00         (An additional \$1.00 for each 1,000       S 5.00         gallons over minimum.)       Service charge on new water customers.       10.00         Service charge to cut off or turn on water.       10.00         Water connection fee (one time charge with construction).       150.00         The service charges cited in this Schedule and the Rules and Regulations are "net" and do not include any applicable municipal, state or federal taxes computed on the Company's collections of such charges. Any such taxes will be added in collection or billing service charges, as appropriate.         (These are interim rates for a period of eighteen (18)       APR 1 - 1980         Public Service Commission       MAR - 1 1980         Public Service Commission       MAR - 1 1980         Public Service Commission       MAR - 1 1980         MATE OF ISSUE       MAR - 1 1980         MATE OF ISSUE       MAR - 1 1980         MA	Cancelling P.S.C.MO. No	) Original ( SHEET No.	
GREENE COUNTY, MISSOURI Mission         Mater Service Schedule         Mission         RATE SCHEDULE WATER         FEB 29 1980         Missouri Missouri Public Service Commission         Basic monthly minimum (1,000 gallons) (An additional \$1.00 for each 1,000 gallons over minimum.)         Service charge on new water customers.         10.00         Service charge on new water customers.         10.00         Service charge on new water customers.         Service charge to cut off or turn on water.         10.00         Water connection fee (one time charge with construction).         ID.00         The service charges cited in this Schedule and the Rules and Regulations are "net" and do not include any applicable municipal, state or federal taxes computed on the Company's collections of such charges. Any such taxes will be added in collection or billing service charges, as appropriate.         (These are interim rates for a period of eighteen (18)         MAR - 1 1980         APR 1 - 1980         MAR - 1 1980         ATE OF ISSUE         MAR - 1 1980         MAR - 1 1980 <td colspa<="" td=""><td>For</td><td>CITY WEST SUBDIVISIO</td></td>	<td>For</td> <td>CITY WEST SUBDIVISIO</td>	For	CITY WEST SUBDIVISIO
Water Service Schedule       INECUSIONES         RATE SCHEDULE         WATER         Basic monthly minimum (1,000 gallons) (An additional \$1.00 for each 1,000 gallons over minimum.)         Service charge on new water customers.       10.00         Service charge to cut off or turn on water.       10.00         Water connection fee (one time charge with construction).       150.00         The service charges cited in this Schedule and the Rules and Regulations are "net" and do not include any applicable municipal, state or federal taxes computed on the Company's collections of such charges. Any such taxes will be added in collection or billing service charges, as appropriate.         (These are interim rates for a period of eighteen (18) months.)         MAR - 1 1980         APR 1 - 1980         APR 1 - 1980         MAR - 1 1980         DATE OF ISSUE         MAR - 1 1980         DATE OF ISSUE         APR 1 - 1980         DATE OF ISSUE         APR - 1 1980         DATE OF ISSUE	Name of Issuing Corporation Co GREENE	COUNTY, MISSOURI	
RATE SCHEDULE WATER         MISSOURI Public Service Commission         Basic monthly minimum (1,000 gallons) (An additional \$1.00 for each 1,000 gallons over minimum.)       \$ 5.00         Service charge on new water customers.       10.00         Service charge to cut off or turn on water.       10.00         Service charge to cut off or turn on water.       10.00         Water connection fee (one time charge with construction).       150.00         The service charges cited in this Schedule and the Rules and Regulations are "net" and do not include any applicable municipal, state or federal taxes computed on the Company's collections of such charges. Any such taxes will be added in collection or billing service charges, as appropriate.         (These are interim rates for a period of eighteen (18) months.)       Image: State St	Water Service Schedule	-RECEIVED	
RATE SCHEDULE WATER         MISSOURI Public Service Commission         Basic monthly minimum (1,000 gallons) (An additional \$1.00 for each 1,000 gallons over minimum.)       \$ 5.00         Service charge on new water customers.       10.00         Service charge to cut off or turn on water.       10.00         Water connection fee (one time charge with construction).       150.00         The service charges cited in this Schedule and the Rules and Regulations are "net" and do not include any applicable municipal, state or federal taxes computed on the Company's collections of such charges. Any such taxes will be added in collection or billing service charges, as appropriate.         (These are interim rates for a period of eighteen (18) months.)       FILED AUG 25 1988 BY [MAR - 1 1980 DATE OF ISSUE         MAR - 1 1980 DATE OF ISSUE       MAR - 1 1980 month day year         DATE OF ISSUE       MAR - 1 1980 month day year			
WATER     MISSOURI Public Service Commission       Basic monthly minimum (1,000 gallons) (An additional \$1.00 for each 1,000 gallons over minimum.)     \$ 5.00       Service charge on new water customers.     10.00       Service charge to cut off or turn on water.     10.00       Water connection fee (one time charge with construction).     150.00       The service charges cited in this Schedule and the Rules and Regulations are "net" and do not include any applicable municipal, state or federal taxes computed on the Company's collections of such charges. Any such taxes will be added in collection or billing service charges, as appropriate.       (These are interim rates for a period of eighteen (18) months.)     Image: Service Commission MISSOURI       *Indicates new rate or text +Indicates charge     MAR - 1 1980 MAR - 1 1980 DATE OF ISSUE       MAR - 1 1980 DATE OF ISSUE     MAR - 1 1980 MAR - 1 1980 MAR - 1 1980 MAR - 1 1980 MAR - 1 1980	RATE SCHEDULE		
(An additional \$1.00 for each 1,000 gallons over minimum.) Service charge on new water customers. 10.00 Water connection fee (one time charge with construction). 150.00 The service charges cited in this Schedule and the Rules and Regulations are "net" and do not include any applicable municipal, state or federal taxes computed on the Company's collections of such charges. Any such taxes will be added in collection or billing service charges, as appropriate. (These are interim rates for a period of eighteen (18) months.) CANCELLED AUG 25 1988 BY [ALS:H3] Public Service Commission MISSOURI *Indicates new rate or text +Indicates change MAR - 1 1980 MAR - 1 1980 DATE EFFECTIVE APR = 1 1980 MAR - 1 1980 PERIODERS PERI	WATER		
Service charge to cut off or turn on water. Service charge to cut off or turn on water. Water connection fee (one time charge with construction). The service charges cited in this Schedule and the Rules and Regulations are "net" and do not include any applicable municipal, state or federal taxes computed on the Company's collections of such charges. Any such taxes will be added in collection or billing service charges, as appropriate. (These are interim rates for a period of eighteen (18) months.) CANCELLED AUG 25 1988 BY [M.SSOURI Public Service Commission MISSOURI *Indicates new rate or text +Indicates change ATE OF ISSUE MAR - 1 1980 ATE	(An additional \$1.00 for each 1,000	\$ 5.00	
Water connection fee (one time charge with construction). 150.00 The service charges cited in this Schedule and the Rules and Regulations are "net" and do not include any applicable municipal, state or federal taxes computed on the Company's collections of such charges. Any such taxes will be added in collection or billing service charges, as appropriate. (These are interim rates for a period of eighteen (18) months.) CANCELLED AUG 25 1988 BY [ALS:A:3 Public Service Commission MISSOURI *Indicates new rate or text +Indicates change ATE OF ISSUE MAR - 1 1980 ATE OF	Service charge on new water customers.	10.00	
construction).       150.00         The service charges cited in this Schedule and the Rules and Regulations are "net" and do not include any applicable municipal, state or federal taxes computed on the Company's collections of such charges. Any such taxes will be added in collection or billing service charges, as appropriate.         (These are interim rates for a period of eighteen (18) months.)         CANCELLED         AUG 25 1988         BY [A+A,S,#3]         Public Service Commission         MISSOURI         *Indicates new rate or text +Indicates change         ATE OF ISSUE         MAR - 1 1980         ATE OF ISSUE         MARS F MORPER         DATE EFFECTIVE         APR = 1 1980         ATE OF ISSUE         MAR = 1 1980         DATE EFFECTIVE         APR = 1 1980	Service charge to cut off or turn on water.	10.00	
Rules and Regulations are "net" and do not include any applicable municipal, state or federal taxes computed on the Company's collections of such charges. Any such taxes will be added in collection or billing service charges, as appropriate. (These are interim rates for a period of eighteen (18) months.) CANCELLED AUG 25 1988 BY [ 24 ] 5 # 3 Public Service Commission MISSOURI *Indicates new rate or text +Indicates change ATE OF ISSUE MAR - 1 1980 ATE OF ISSUE MAR - 1 1980 ATE OF ISSUE MAR - 1 1980 ATE OF ISSUE MORPIS DATE EFFECTIVE APR = 1 1980 APR 1 - 1980 MAR - 1 1980 DATE EFFECTIVE APR = 1 1980 APR 1 - 1980 MAR - 1 1980 APR 200 Et SUP SUB APR 1 - 1980 APR 200 Et SUP SUB APR 200 Et SUP SUB APR - 1 1980 APR 200 Et SUP SUB APR 200 Et SUP SUB APR - 1 1980 ATE OF ISSUE APR - 1 1980 APR - 1 1980		150.00	
CANCELLED         AUG 25 1988         BY [A+R.5,#3]         BY [A+R.5,#3]         Public Service Commission         Public Service Commission         MISSOURI         *Indicates new rate or text         *Indicates new rate or text         *Indicates change         MAR - 1 1980         ATE OF ISSUE         MAR - 1 1980         DATE EFFECTIVE         APR = 1 1980         MAR - 1 1980         DATE EFFECTIVE         MAR - 1 1980         ATE OF ISSUE         MAR - 1 1980         DATE EFFECTIVE         APR = 1 1980         ATE OF ISSUE         MAR - 1 1980         DATE EFFECTIVE         APR = 1 1980         MAR - 1 1980         DATE EFFECTIVE         APR = 1 1980         MAR = 1 1980         PR = 1 1980         MAR = 1 1980         PR = 1 1980	collection or billing service charges,	as	
*Indicates new rate or text +Indicates change MAR - 1 1980 DATE OF ISSUE		ghteen (18)	
DATE OF ISSUE DATE EFFECTIVE APR = 1 1980 DATE EFFECTIVE month day year TAMES E MORRIS PRESIDENT 2200 E. Sunshine to compare to com	months.) CANCELLED AUG 25 1988		
DATE OF ISSUE DATE EFFECTIVE APR = 1 198 month day year DATE EFFECTIVE month day year IAMES E MORRIS PRESIDENT 2200 E Sunshine / 500	months.) <b>CANCELLED</b> AUG 25 1988 BY [AFR.5.#3 Public Service Commission MISSOURI	<b>序口LED</b> APR1-1980	
month day year month day year 2200 E. Sunshine	months.) <b>CANCELLED</b> AUG 25 1988 BY [A.S.#3] Public Service Commission MISSOURI *Indicates new rate or text	<b>序口LED</b> APR1-1980	
ISSUED BY OAMES F. MORRIS, PRESIDENT, Springlield, MO 658	months.) CANCELLED AUG 25 1988 BY [ALF.S.#3 Public Service Commission MISSOURI *Indicates new rate or text +Indicates change MAR - 1 1980 DATE EFF	FOLED APR 1 - 1980 <b>Public Service Commissio</b>	

•

\$

i

I

ł

I

i

ļ

	FORM NO. 13	P.S.C.MO. No1_		Original ) Revised }	SHEET No. 4	-
	Can	celling P.S.C.MO. No		· · · · · · · · · · · · · · · · · · ·	SHEET No	•
		WS UTILITY COMPANY of Issuing Corporation	For	ET CITY WE Community, To NE CONTY	MISSOURI-	J,
		Rules and Regulati	ons Governin			1
		Rendering of				
				FEB 2	9 1980	
	Rule l	GENERAL		MIS Public Servid	SOURI	
	(a)	Every customer, upon any service rendered taking of water serv have expressed conse rates, rules and reg	rice, shall b int to be bou	e consider	ed to	
	(b)	The Company's rules rendering of service numbered sheets. Th appropriate service are set forth in rat part of these rules	are set for a rates appl or rate dete se schedules	th in thes icable to rmination and consti	e areas	
	(c)	The Company reserves authority of the Pub Missouri, to prescri or regulations or to rules or regulations deem necessary or pr	blic Service be additiona alter exist as it may f	Commission al rates, r ing rates,	of ules	
	(d)	At the effective dat lations, all new and construction contract shall conform to the accordance with the Missouri and authori Commission of Missou	l existing fa ts, and writ se rules and Statutes of ty of the Pu	acilities, ten agreem l regulatio the State	ents ns in of	
	*Indicates	new rate or text change		FOL APR1 - Public Service	- 1980	
	DATE OF ISS	MAR - 1 1980	DATE EI	FECTIVE	APR - 1 1980	_
	DIVID OF 100	month day year			month day year Sunshine,	-
CANCELLED July 1, 2020 Missouri Public	ISSUED BY-	JAMES F. MORRIS, name of office	PRESIDI Pr			04

i.

i

Service	e Com	mis	sion	
WR-2020-00	53; Y	W-2	020-0	155
	·			

FORM NO. 13 Can	P.S.C.MO. No1	Original SHEET No. 5 Revised SHEET No. 6 Original SHEET No. 6 Revised SHEET No. 6
	f Issuing Corporation C	T CITY WEST SUBDIVISIO ommunity, Town or City E COUNTY, MISSOURI
	Rules and Regulations Governing Rendering of Service	REGEIVED
Rule 2	DEFINITIONS.	FEB 29 1980
(a)	The "COMPANY" is the Willows Util acting through its officers, mana duly authorized employees or agen	MISSOURI ETUS Service Geramission ts.
(b)	The "CUSTOMER" is any person, fir or governmental body which has con the Company for water service or service from Company, or whose fa connected for utilizing such serv	ntracted with is receiving cilities are
(c)	The word "UNIT" shall be used her the standard user or property ser include any building whether resi commercial, owned or leased, and or multi-family properties are co separate units for each single far occupying same as a residence or business.	viced and shall dential or mobile homes nsidered as mily or firm
(d)	A "MAIN" is a pipeline which is o tained by the Company, located on or private easements, and used to water from point of supply to cus	public property transport
(e)	A "CUSTOMER'S WATER SERVICE" is a appurtenances installed, owned an by the customer, used to conduct customer's premises from the mete	d maintained water to the
(f)	A "SERVICE CONNECTION" is the con the main to the meter including t meter appurtenances. This servic will be owned and maintained by t	he meter and e connection
(g)	The "DATE OF CONNECTION" shall be	the Fate of D
*Indicates +Indicates		APR 1 - 1980 Public Service Commission
DATE OF ISS	month day year	ECTIVE <u>APR - 1 1980</u> 2200 E. Sunshine,
ISSUED BY-	JAMES F. MORRIS, PRESIDENT,	SpringfieldMO_6

\_\_\_\_\_

-----

.

.

`

CANCELLED	I
July 1, 2020	-
Missouri Public	
Service Commission	
WR-2020-0053; YW-2020-01	155

			_	(Onivinal)
	FORM NO. 13	P.S.C.MO. No	1	$ - \left\{ \begin{array}{c} \text{Original} \\ \text{Revised} \end{array} \right\} \text{ SHEET No.} 6 $
	Cane	elling P.S.C.MO. No		{Revised } SHEET No
	THE WILLOW	VS UTILITY COMPANY	For CHAL	ET CITY WEST SUBDIVISION
	Name of	Issuing Corporation	GREE	Community, Town or City
	<b></b>		······································	
		Rules and Regul	ations Governi of Service	FEB 2 9 1980
		Kendering		
	Rule 2	DEFINITIONS. (Con	tinued)	MISSOURI Public Service Commission
		the permit for in issued by the Com is taken and a co connection shall of construction u	pany. In the onnection is mabe the date of	event no permit de, the date of commencement
	ł.			
	2			
	4			
				FILED
				APR 1 - 1980
	*Indicates n +Indicates o	ew rate or text change		Public Service Commission
	L	MAR - 1 19	)80	APR - 1 1980
	DATE OF ISSU	Emonth_day_year	DATE E	month day year 2200 E. Sunshine,
CANCELLED July 1, 2020 Missouri Public	ISSUED BY	JAMES F. MORRIS		NT, Springfield, MO 655 title address

i

·	Cance	elling P.S.C.MO. No	Ĵ Ori	iscd { ginal } SHEET No
	THE WILLOWS	UTILITY COMPANY	•	ised } V WEST SUBDIVISI
		Issuing Corporation	For CIADET CIT	
			GREENE COU	
	[	Rules and Regulat	ions Coverning	FFD og tobo
		Rendering of		FEB 29 1980
	Rule 3	LIABILITY OF THE CO	MDANV	MISSOURI
				Public Service Commis
	(a)	Employees or agents forbidden to demand for any services re as covered in the C	or accept any con ndered to its Cust	pensation []
	(b)	No employee or agen the right or author promise, agreement the intent of these	ity to bind it by or representation	any contrary to
				ILED
			P	PR 1 - 1980
	*Indicates ne	w rate or text		
	+Indicates ch		Public	Service Commission
		MAR - 1 1980		
	DATE OF ISSUE	month day year	DATE EFFECTIV	month day yea
NCELLED	ISSUED BY	AMES F. MORRIS,	PRESIDENT,	2200 E. Sunshin Springfield, MO
ly 1, 2020 souri Public		name of officer	title	address

Can	celling P.S.C.MO. No	\ <del>Revised</del> { {Original} SHEET No
	S UTILITY COMPANY	(Revised)
	f Issuing Corporation	For CHALET CITY WEST SUBDIV
		GREENE CO附控仍但即使问
_	Rules and Regulation	s Governing
	Rendering of Se	rvice FEB 29 1980
Rule 4	APPLICATIONS FOR SERVI	CE MISSOURI Public Service Commiss
(a)	the Customer, accompan fees and other informa rules and regulations, each Customer before s any premises. Said ap the name of the owner Customer upon signing service rendered by th of service, shall be c consent to the Company regulations. The Comp to reject any applicat comply with the rules In any case, where unu equipment expense is n	plication must state of said premises. Every an application for any e Company or upon taking onsidered to have expressed 's rates, rules and any shall have the right ion, for failure to and regulations herein. sual construction or ecessary to furnish ny may require a contract riod of time as is ny at the time of the
(b)	Any change in the loca service connection req shall be made at his e	uested by the Customer
(c)	Customer service conne extended along public or through property of with mains. If a serv requested at a point n a main of adequate cap be extended by the Com	streets or roadways others in connecting rice connection is ot already served by acity, the main shall
(d)	New service connection	s shall be suthorized
	when a service connect	
*Indicates +Indicates	new rate or text change	Public Service Commiss
	MAR - 1 1980	APR - 1
DATE OF ISS	month day year	DATE EFFECTIVE
ISSUED BY	ames F. Morris, Pr	esident, Springfield M

, , , , , , , , , , , , , , , , , , ,	FORM NO. 13	P.S.C.MO. No1_		(Original) SHEET No	9
	Canc	elling P.S.C.MO. No	<u></u>	(Original) SHEET No	
	THE WILLC	WS UTILITY COMPANY	CHALET	CITY WEST SUBDIVISI	on,
	Name of	Issuing Corporation	GREENE	COUNTY, MISSOURI	<u> </u>
	_	Rules and Regula Rendering o		REGEIVED	h
				FEB 2 9 1980	
	Rule 4	APPLICATIONS FOR S Company based on t		Public Service Commission	
	(e)	When a service is employed by the Cu required meter and the Company. The Company when he ex installed so a rep can inspect the in into the main, flu meter.	stomer shall ob connecting acc plumber shall a pects to have s resentative of stallation, mak	otain the essories from dvise the service the Company te the tap	
				FILED APR 1 - 1980	
	*Indicates n +Indicates d	ew rate or text change		Public Service Commission	
	DATE OF ISSU	E MAR - 1 1980 month day year	DATE EFFI	month day yea:	
CANCELLED July 1, 2020 Missouri Public Service Commission WR-2020-0053; YW-2020-	1000101010	JAMES F. MORRIS name of offic	PRESIDEN	I, Springfield, MO title address	<u>65</u> 804

- ·

ļ

i.

	ncelling P.S.C.MO. No{(Revised)} SHE	ET N
	OWS UTILITY COMPANY       For       CHALET CITY WEST S         of Issuing Corporation       Community, Town of GREENE COUNTY, MIS	r City
	Rules and Regulations Governing Rendering of Service	OVE
Rule 5	FEB 2 INSIDE PIPING AND CUSTOMER WATER SERVICES	-
(a)	The Company will provide the Customer water service at the meter.	e Com
(b)	The Company shall deny service where Customer water service or piping may, in the opinion of the Company, cause a cross-connection with non potable water or otherwise jeopardize the heat and safety of other Customers or the Company's facilities.	f n- lth
(c)	Existing water services may be used in connecting with new buildings only when they a found on examination and test not to constitut a hazard to the health and safety of other Customers or the Company's facilities.	ire te
(đ)	The Customer's water service shall be brought the premises at a depth of not less than 36 inches and upon entering premises shall be val	
(e)	The Customer's water service and piping shall of material conforming to recognized standards for potable water service and shall have a pressure rating of at least 160 psi working pressure and have a minimum inside diameter of 3/4 of an inch.	5
	FILE	Ð
*Indicates +Indicates	APR 1 - 198 new rate or text change Public Service Con	
ATE OF ISS	UE MAR - 1 1980 DATE EFFECTIVE APR	- 1 10
	month day year mont 2200 E. Su JAMES F. MORRIS, PRESIDENT, Springfie	inshi

:

ORM NO. 13	Revised }
Can	celling P.S.C.MO. No{Revised} SHEET No
<u>THE WILLC</u> Name o	OWS UTILITY COMPANY         For         CHALET CITY WEST SUBDIVIS           of Issuing Corporation         Community, Town or City           GREENE         COUNTX - MISSOURI
	Rules and Regulations Governing Rendering of Service
Rule 6	IMPROPER OR EXCESSIVE USE
(a)	No person shall be wasteful of the water MISSOURI service to his premises by his will the Service Commission inaction. It shall be the responsibility and duty of each Customer to maintain all piping and fixtures on his premises in a good and efficient state of repair at all times. Losses of water on or within the Customer's premises due to faulty piping or fixtures will not cause an allow- ance to be made on his water bill.
(b)	No person shall make or cause to be made a cross connection between the potable water service and any source of chemical or bacterial contami- nation or any water supply not approved by the Missouri Department of Natural Resources.
(c)	No person shall make or cause to be made a connection to a device that will result in excessive water demand or excessive shock, such as water-hammer, to the Company's mains.
(d)	No person shall tamper with, remove, or will- fully damage a water meter or attempt to operate the shut-off cock on the meter yoke.
(e)	No person shall attempt to take unmetered water from the company mains either by an unauthorized tap or by direct connection to the service connection or by connection to a fire hydrant.
	FOLED APR 1 - 1980
+Indicates	
DATE OF ISS	month day year month day ye
	2200 E. Sunshine

CANCELLED	ISSI
July 1, 2020	
Missouri Public	
Service Commission	
WR-2020-0053; YW-2020-0	0155

	• • • • • • • •		
FORM NO. 13	P.S.C.MO. No	1	Original SHEET No
Can	celling P.S.C.MO. No		{Original } SHEET No {Revised }
THE WILL	OWS UTILITY COMPANY	CHALF	T CITY WEST SUBDIVIS
	f Issuing Corporation	FOTC	
	Rules and Regula Rendering o		FEB 2 9 1980
	· · · · · · · · · · · · · · · · · · ·		MISSOURI
Rule 7	DISCONTINUANCE OF	SERVICE BY COMP	ARublic Service Commission
(a)	and regulatio (2) For nonpaymen (3) For resale of	of the following to comply with to ns. It of utility bi water service. Norized water co	y reasons: chese rules ill (see Rule 10).
(b)	In the event that any of these rules shall have the rig remove the meter. shall pay a re-con balance which may service is restore for the above list (6) days' notice b should Company det adversely affect t being, Company may additional days of discontinued immed is a threat to the customers.	and regulation In such event inection charge be due and deli ed. Discontinua ed reasons will by first-class m ermine such dis the Customer's h give up to twe notice. Servi liately at any t	hs the Company bue service and the Customer and any unpaid inquent before ance of service l occur upon six mail, except that scontinuance may health or well- enty-one (21) ice may be time that there
(c)	Discontinuance of reason shall not p pursuing any lawfu otherwise for the the Customer.	prevent the Comp I remedy by act	pany from tion at law or
(d)	In case the Compan any violation of t then any monies du immediately due an	these Rules and the Company s	Regulations G
(e)	The Company has th continue service t against fraud or a new rate or text	e right to refu o any premises	ise or to Bils= 1980 to protect itself
*Indicates +Indicates	new rate or text change	iduse.	Public Service Commission
<b>-</b>	MAR - 1 1980		APR - 1 1980
DATE OF ISS	JE month day year	DATE EFF	month day ye
ILED ISSUED BY-	JAMES F. MORRIS,	PRESIDENT	2200 E. Sunshine <u>Springfield, MO</u>
LED ISSUED BY	name of offi	icer	title address

:

÷

.

I	FORM NO. 13	P.S.C.MO. No		(Original) SHEET No. 1 (Revised)
	Can	ncelling P.S.C.MO. No		(Original) SHEET No (Revised)
		OWS UTILITY COMPANY of Issuing Corporation	For <u>CHALET</u> Co GREENE	CITY WHET SUBDIVISIO mmunited for a CIWED COUNTY, SALSSOURIED
		Rules and Regulat Rendering of		FEB 2 9 1980
۰.	Rule 8	DISCONTINUANCE OF W CUSTOMER'S REQUEST	ATER SERVICE AT	MISSOURI Public Service Commissio
	(a)	Service will be dis request when proper Company. The Compa notification, read charges for water s including the time and will become due	notification i ny shall on rec the Customer's service rendered of cut-off shal	e Customer's s given to the eipt of such meter and up to and l be computed
	(b)	Reconnection of wat shall be considered application for ser required, as provid however, that no ne payable except for to the premise. Th service until all p service to the Comp Delinquencies of on location shall not at the same locatio received notice of	I new service an rvice connection led in Rule 4, p w connection fe additional serv Company may w prior indebtedne pany has been se the customer at a carry over to a on where the Com	a new shall be provided, ees shall be vice if any, withhold ess for such ettled in full. particular a new customer
				FILED
	*Indicates +Indicates	new rate or text change		APR 1 - 1980 <b>Public Service Com</b> aissio
	DATE OF ISS	UE	DATE EFFE	month diski year
CANCELLED	ISSUED BY-	JAMES F. MORRIS,	PRESIDENI	<u> </u>

\_

:

÷

FORM NO. 13	P.S.C.MO, No	{	Original SHEET No. 1 Revised
Cano	celling P.S.C.MO. No		Original SHEET No
	WS UTILITY COMPANY Issuing Corporation	Cor	CITY WEST SUBDIVISI mmunity, Town or City COUNTY, MISSOURI
		gulations Govern g of Service	RECEIVED
Rule 9	INTERRUPTIONS IN SE		FEB 29 1980
(a)	The Company reserve water in its mains for making emergenc well, or storage, c equipment.	y repairs to the	e water system,
(b)	Whenever service is all Customers affec be notified in adva do so. Every effor interruption of ser	ted by such intended in the second se	erruptions will is possible to
(c)	No refunds of charg made for interrupti willful misconduct	ons of service a	
(d)	In order to avoid e Company mains and s reserves the right, the limit of and re non-discriminatory the maximum amounts Company mains.	upply facilities at all times, gulate in a reas manner, and when	s, the Company to determine sonable and re practical,
			FOLED APR 1 - 1980
*Indicates r +Indicates d	new rate or text change	Pub	lic Service Commission
DATE OF ISSU	E MAR - 1 1980 month day year	DATE EFFE	CTIVE APR - 1 1980 2200 E. Sunshine
ISSUED BY	JAMES F. MORRIS, name of offic	PRESIDENT	

i.

i

i

----

FORM NO. 13 Car	Revised (Revised )
	(Revised) OWS UTILITY COMPANY of Issuing Corporation GREENE CONTRACT OF CHALET CITY WEST SUBDIV GREENE CONTRACT OF City
	Rules and Regulations Governing Rendering of Service FEB 29 1980
Rule 10	BILLS FOR SERVICE MISSOURI
(a)	The charges for water service stable Service Commission the rates specified in the applicable tariffs on file with the Missouri Public Service Com- mission. The point of assumption of water service shall be at the service connection. Service charges for connection (turn-on) or disconnection (turn-off) are set forth in Rule 11.
(b)	A Customer who has made application for service to a premise shall be held liable for all service furnished to such premise until the Customer notifies the Company in writing to discontinue service.
(c)	The Company shall have the rights at lawful times to require the Customer to make a reasonable deposit, in amount not to exceed the estimated bill for one billing period plus 30 days to secure the prompt payment of bills. Interest at the rate of six percent (6%) per annum payable upon return of the deposit, will be paid for the time such deposit was held by the Company unless such period of time be less than twelve (12) months. Such deposits shall be refunded at the termina- tion of service after all charges that may be due and payable by the Customer have been paid or when the Customer has demonstrated prompt payments for service during twelve (12) consecutive billing periods.
(d)	Each Customer is responsible for furnishing the Company with his correct address. Failure to receive bills will not be considered an excuse for non-payment nor reason to permit an extension of the date when the account would be considered delinquent.
(e)	Bills and notices relating to the Company or its business will be mailed or delivered Appthe 1980
*Indicates +Indicates	
DATE OF ISS	month day year month day
ISSUED BY-	2200 E. Sunshi JAMES F. MORRIS, PRESIDENT, Springfield, M name of officer title addre

ì

ļ

.

i

.

.

FORM NO. 13	P.S.C.MO. No1 {Original Revised SHEET No16
Ca	ncelling P.S.C.MO. No
	OWS_UTILITY_COMPANY       For_CHALET_CITY_WEST_SUBDIVISION,         of Issuing Corporation       Community, Town or City         GREENE_COUNTY
	Rules and Regulations Governing
Rule 10	Rendering of service       FEB 29 1980         BILLS FOR SERVICE (continued)       MISSOURI         mailing address entered in the Custoperfic Service Commission       application unless the Company is notified in the Custoperfic Service Commission         writing by the Customer of a change in address.       address.
(f)	Payments shall be made at the office of the Company or at such other places conveniently located as may be designated by the Company or by ordinary mail. However, payment must be received by the close of business on the date due.
(g)	The Company will not be bound by bills rendered under mistake of fact as to the quantity of service rendered or as a result of clerical error.
(h)	A separate bill shall be rendered for each Customer with itemization of all water service charges.
(i)	The Company shall have the right to render bills monthly and such bills shall be due and payable to it no later than twenty-one (21) calendar days from the date of rendition.
(j)	All bills for service shall bear a due date. Bills unpaid after twenty-one (21) days from date of rendition will be delinquent and the Company shall have the right, six (6) days after mailing written notice thereof by first-class mail of discontinuance of service to the last known address, to discontinue all service to such delinquent Customers forthwith, and shall not be required to restore or connect any new service for such delinquent Customers until the unpaid account due the Company under these Rules and Regulations has been paid in full or arrangements
	satisfactory to the Company have been hadeltdeltdell pay said account. APR 1 - 1980
*Indicates +Indicates	s new rate or text s change
DATE OF ISS	month day year month day year
ANCELLED Jly 1, 2020 ssouri Public 20 Commission 1053; YW-2020-0155	JAMES F. MORRIS, PRESIDENT, 2200 E. Sunshine, name of officer title address

Ì I

------

--- ·

.

FORM NO. 13 P.S.C.MO, No
THE WILLOWS UTILITY COMPANY Name of Issuing Corporation       For CHALET CITY WEST SUBDIVISION. Community, Town or City GREENE COMPANY Rendering of Service         Rules and Regulations Governing Rules and Regulations Governing Rules are rendered for a period of MUSCULUUSD (N) When bills are rendered for a period of MUSCULUUSD than a complete billing period due to the Suring shall be at the appropriate rate based on water consumed, or a proportionate part of the minimum whichever is greater.         (1) If a Customer terminates service other than at the beginning of a billing period, the final charge for service will be calculated on the basis of water used since meter was last read.
Name of Issuing Corporation       Community. Town or City         CREENE COUNTY-ARGEORUTE         Rules and Regulations Governing         Rendering of Service         Rule 10       BILLS FOR SERVICE (continued)         (k)       When bills are rendered for a period due to the SUM service on water consumed, or a proportiant rate based on water consumed, or a proportionate part of the minimum whichever is greater.         (1)       If a Customer terminates service other than at the beginning of a billing period, the final charge for service will be calculated on the basis of water used since meter was last read.
Rules and Regulations Governing Rendering of Service         REGENVED           Rule 10         BILLS FOR SERVICE (continued)         FEB 29 1960           (k)         When bills are rendered for a period of 1 MSSOURI than a complete billing period due tobucheress commission nection or termination of service, the billing shall be at the appropriate rate based on water consumed, or a proportionate part of the minimum whichever is greater.         (1)           (1)         If a Customer terminates service other than at the beginning of a billing period, the final charge for service will be calculated on the basis of water used since meter was last read.
Rules and Requiring of Service         Rendering of Service         FEB 29 1960         Rule 10       BILLS FOR SERVICE (continued)         (k)       When bills are rendered for a period of MSSOURI that a complete billing period due fullowserses commission nection or termination of service, the billing shall be at the appropriate rate based on water consumed, or a proportionate part of the minimum whichever is greater.         (l)       If a Customer terminates service other than at the beginning of a billing period, the final charge for service will be calculated on the basis of water used since meter was last read.
Rule 10       BILLS FOR SERVICE (continued)       FEB 29 1980         (k)       When bills are rendered for a period of 100000000000000000000000000000000000
<ul> <li>that a complete mining period due (the bining of metric) is the second due of the mining shall be at the appropriate rate based on water consumed, or a proportionate part of the mining whichever is greater.</li> <li>(1) If a Customer terminates service other than at the beginning of a billing period, the final charge for service will be calculated on the basis of water used since meter was last read.</li> </ul>
the beginning of a billing period, the final charge for service will be calculated on the basis of water used since meter was last read.
FILED APR 1 - 1980 *Indicates new rate or text +Indicates change MAR - 1 1980 APR - 1 1980 APR - 1 1980
DATE OF ISSUE DATE EFFECTIVE MORH day year DATE EFFECTIVE month day year
CANCELLED July 1, 2020 Missouri Public Service Commission

-

FORM NO. 13	P.S.C.MO. No {Original } SHEET No	18
Can	celling P.S.C.MO. No (Original) SHEET No (Revised )	
	WS UTILITY COMPANY f Issuing Corporation GREENE COUNTY ALSOURI IN CUT UNITY	ION
	Rules and Regulations Governing	
		- 1
Rule ll	SERVICE CHARGES	-
(a)	An application for a service connect Popic Style Cammissi discontinuation of existing service, with December during the Company's regular business hours at approved charges.	ion
(b)	A connection of service to a specific Customer which was discontinued in accordance with Rules 7 and 8 will be made according to Rules 7 and 8 respectively of these Rules and Regulations.	
(c)	A serviceman call during the Company's regular business hours which results in collection of a delinquent account (in lieu of discontinuance in accordance with Rule 7) shall require col- lection of the delinquent amount plus a two dollar (\$2.00) net service charge to avoid discontinuance.	
(đ)	A service call at any time other than during the Company's regular business hours for connection, or any other reason except a malfunction of Company facilities, shall require a service charge of ten dollars (\$10.00) net. In instances where such a service call is for collection of a delinquent account, this service charge shall be collected in addition to any other amounts due.	
(e)	Company personnel will not work upon piping or facilities not owned by the Company.	
	序 0 L E D APR 1 - 1980 <b>Public Service Commission</b>	
*Indicates +Indicates	change	
DATE OF ISSU	month day year month day year	ear
ISSUED BY-	JAMES F. MORRIS, PRESIDENT, Springfield, MO 6 name of officer title address	,

and the second second

CANCELLED July 1, 2020 Missouri Public Service Commission WR-2020-0053; YW-2020-0155

•	FORM NO. 13	P.S.C.MO. No 1 (Original) SHEET No19
	Cane	celling P.S.C.MO. No (Original) SHEET No Revised (
	THE WILLO	WS UTILITY COMPANY For CHALET CITY WEST SUBDIVISION,
		Issuing Corporation For Community, Town or City
-		GREENE COUNTY, MISSOURI
	I	
		Rules and Regulations Governing MEUCIVED Rendering of Service
	Rule 12	METERS AND METER INSTALLATIONS FEB 29 1980
	(a)	All permanent service connections shall beilsSOURI metered. The Company's installed meters shall be and some service commission the standard for measuring and/or hilling for water service.
	(b)	All meters and meter installations shall be furnished, installed, maintained and removed by the Company and shall remain its property.
	(c)	The Company shall have the right to determine on the basis of the Customer's stated flow require- ments the type and size of meter to be installed and location of same. If flow requirements increase or decrease subsequent to installation and a larger or smaller meter is requested by the Customer, the cost of installing such meter shall be borne by the Customer.
	(d)	Company shall furnish and install suitable metering equipment for each Customer except where the Customer requests installation in a special setting, in which case the excess cost of installation shall be paid for by the Customer.
	(e)	All service to any one Customer at one building shall be furnished through a single metering installation. Where a building is occupied by more than one Customer, Company will set as many meters as there are separate applications for service, and will connect the meters to one service line. The Company's meters will be located adjacent to each other unless otherwise approved by the Company. Where service is now supplied through one meter to a location having two or more separate premises, the service shall be considered a multiple accruice. The Customer
	*Indicates r	be considered a multiple service. The Customer may rearrange piping, at his own expenses is as not be to separate the multiple service and permittened Company to install a separate meter for each premise. APR 1 - 1980 where rate or text
	+Indicates d	
		Public Service Consussion
-	DATE OF ISSU	E MAR - 1 1980 DATE EFFECTIVE
		month day year month day year
CANCELLED July 1, 2020 Missouri Public Service Commission WR-2020-0053; YW-2020-	ISSUED BY	JAMES F. MORRIS, PRESIDENT, 2200 E. Sunshine, name of officer title address

- ----

.

.

-----

-----

FORM NO. 13	P.S.C.MO. No	1	(Original ) SHEET
			(Revised)
Car	ncelling P.S.C.MO. No	<u> </u>	{Original Revised} SHEET
	OWS UTILITY COMPANY	For	CHALET CITY WEST SUP
Name (	of Issuing Corporation		Community, Town or C GREENE COUNTY, MISSO
<b></b>			
	Rules and Regulat Rendering of		
Rule 12	METERS AND METER I	NSTALLATI	ONS (continued)
(f)	The meters and meters the Company shall : owners of premises be held responsible for any damage the carelessness of sa For failure to pro- Company may refuse Company is paid for the charge shall be	er instal remain it wherein e for the reto resu id owner, tect same to supply r such dan e the cos the labor	MISSOURI lations furnished by s properties and they are located shall ir safekeeping and lting from the his agent, or tenant against damage, the
(g)	Meters will be ins Customer's propert a meter box vault accordance with it	talled at y line; i construct s specifi	t shall be placed in ed by the Company in cations.
(h)		or damage	notify the Company to, the meter, its
(i)	Any change in the or meter installat Customer shall be expense of the Cus	ion at th made by t	
			FILE APR 1 - 19
			AFK 1 - 13
I *Indiantan	new rate or text		<b>Public Service Co</b>
+Indicates	0		
+Indicates	MAR - 1 1980		APR -
	MAR - 1 1980	DA1	TE EFFECTIVE APR -

FORM NO. 13	P.S.C.MO. No1 {Original } SHEET No. Revised }
Car	celling P.S.C.MO, No
	DWS UTILITY COMPANY       For       CHALET CITY WEST SUBDIV         of Issuing Corporation       Community, Town or City         GREENE       GREENE         WEST SUBDIV
· · · · · · · · · · · · · · · · · · ·	Rules and Regulations Governing
	Rendering of Service
	FEB 29 1980
Rule 13	METER TESTS AND TEST FEES MISSOURI
(a)	Any customer may request the Company <b>Public Service Commisso</b> special test of the accuracy of the meter through which water is supplied to him. This test will be made in accordance with the stan- dard regulations of the Commission.
(b)	The Company reserves the right to remove and test a meter at any time and to substitute another in its place. In case of a dispute involving a question as to the accuracy of the meter, a test will be made by the Company upon the request of the Customer without charge if the meter has not been tested within twelve (12) months preceding the requested test; otherwise, a charge of \$10.00 will be made if the test indicates meter accuracy within five percent (5%) or less.
(c)	A meter test requested by the Customer may be witnessed by the Customer or his duly authorized representative, except for tests of meters larger than two (2) inch inlet which will be conducted by the meter manufacturer and a certified copy of the test provided to the Customer.
(b)	If a test shall show an average error of more than five percent (5%) billings shall be adjusted as provided in Rule 14.
	FILED
	APR 1 - 1980
*Indicates +Indicates	new rate or text change Public Service Commission
	UE MAR - 1 1980 DATE EFFECTIVE APR - 1 19
DATE OF ISS	month day year month day

.

**،** ۲

Can	celling P.S.C.MO. No(Original) SHEET No Revised (
	WS UTILITY COMPANY       For CHALET CITY WEST SUBDIVIS         of Issuing Corporation       Community, Lown ACT, CITY         GREENE COUNTY 2 WINSSOURD       GREENE COUNTY 2 WINSSOURD
	Rules and Regulations Governing Rendering of Service FEB 29 1980
Rule 14	BILL ADJUSTMENTS BASED ON METER TESTS MISSOURI
(a)	Whenever any test by the Company of Public Service Commiss in service or upon its removal from service shall show such meter to have an average error of more than five percent (5%) on the test streams prescribed by the Commission, the Company shall adjust the Customer's bills by the amount of the actual average error of the meter and not the difference between the allowable error and the error as found. The period of adjustment on account of the under-registration or over- registration shall be determined as follows: (1) Where the period of error can be shown, the adjustment shall be made for such period. (2) Where the period of error cannot be shown, the error found shall be considered to have existed for three (3) months preceding the test.
(b)	If the meter is found on any such test to under- register, the company may render a bill to the Customer concerned for the estimated consumption not covered by bills previously rendered during the period of inaccuracy as above outlined. Such action shall be taken, however, only in cases where the bill for the estimated inaccuracy amounts to \$2.50 or more, and all such bills shall be conditioned upon the Company's not being at fault for allowing the inaccurate meter to remain in service.
(c)	If the meter is found faster than allowable, the Company shall refund to the Customer concerned any overcharge caused thereby during the period of inaccuracy as above defined. Said refund may, at the Company's option, be in the form of a credit to the Customer's bill.
*Indicates +Indicates	new rate or text change Public Service Commission
ATE OF ISS	Arn - 1 198

- ···

÷

I

CANCELLED July 1, 2020 Missouri Public	ISS
Service Commission WR-2020-0053; YW-2020-0	155

e