P.S.C. MO. No1_	Original Sheet No. 1
Cancelling P.S.C. MO. No 1	Original Sheet No
Affinity Fund, Inc.	For Missouri Intrastate
	Telecommunications Service

AFFINITY FUND, INC.
TELEPHONE TARIFF
FILED WITH
MISSOURI PUBLIC SERVICE COMMISSION

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Public Service Commission

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for tele-communications services provided by Affinity Fund, Inc., with principal offices at 675 N. Brookfield Road, Brookfield, Wisconsin 53045. This tariff applies for interLATA services furnished within the State of MISSOURI. This tariff is on file with the MISSOURI Public Service Commission and copies may be inspected, during normal business hours, at the Company's places of business.

Affinity Fund, Inc. is a "Competitive" telecommunications company as defined by Case No. TO-88-142.

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MO. PUBLIC SERVICE COMM.

Issued: January <u>23</u>, 1992

Effective: February 24 , 1992

By:

Maurie Daigneau, President Affinity Fund, Inc. 675 N. Brookfield Road Brookfield, Wisconsin 53045

Cancelling P.S.C. MO. No	Original Sheet No
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Affinity Fund, Inc.	For Missouri Intrastate
	Telecommunications Service

### WAIVER OF RULES AND REGULATIONS

Pursuant to Case No. TA-92-12 (issued January 14, 1992) the following Rules and Regulations have been waived for purposes of offering network services as set forth herein:

# Statutory Provisions

JAN 23 1992

Section 392.240(1)

Public Service Commission

Section 392.270

Section 392.280

Section 392.290

Section 392.310

Section 392.320

Section 392.330

Section 392.340

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	Telecommunications Service
Affinity Fund, Inc.	For Missouri Intrastate
Cancelling P.S.C. MO. No	Original Sheet No
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## Commission Rules

JAN 23 1992

4 CSR 240-30.010(2) (C)

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Public Service Commission

4 CSR 240-30.060(5) (B-O)

4 CSR 240-32.030(1) (C)

4 CSR 240-32.050(3)

4 CSR 240-32.050(4)

4 CSR 240-32.050(5)

4 CSR 240-32.050 (6)

4 CSR 240-32.070(4)

4 CSR 240-33.030

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P.S.C. MO. No1_	Original Sheet No. 2
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TABLE OF C	MISSCI'SI
Waiver of Rules and Regulations. Commission Rules	Public Service Claumission  1.1  1.1  2  3  4 breviations 6  7  Fund, Inc. 7 utions 7  10  10  10  11  11  12  13  13  13  13  13  14  16  17  18  19  19
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By: Maurie Daigneau	ı, President MO. PUBLIC SERVICE COMM.

MO. PUBLIC SERVICE COMM.

Maurie Daigneau, President Affinity Fund, Inc. 675 N. Brookfield Road Brookfield, Wisconsin 53045

P.S.C. MO. No. \_ 1 Original Sheet No. 3

Cancelling P.S.C. MO. No. \_ Original Sheet No. \_ \_\_

Affinity Fund, Inc. For Missouri Intrastate

Telecommunications Service

#### SYMBOLS

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The following are the only symbols used for the purpose indicated below:

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C - To Signify Changed Regulation

D - Delete or Discontinue

I - Change Resulting In An Increase

M - Moved From Another Tariff Location

N - New Rate or Regulation

R - Change Resulting In A Reduction

T - Change In Text or Regulation But No Change In Rate or Charge

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P.S.C. MO. No. \_\_\_ Original Sheet No. 4

Cancelling P.S.C. MO. No. \_\_\_ Original Sheet No. \_\_\_

Affinity Fund, Inc. \_\_\_\_ For Missouri Infrastate:

Telecommunications Service

## TARIFF\_FORMAT

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- A. Sheet Numbering Sheet numbers appear in the upper fight corner. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. <u>Sheet Revision Numbers</u> Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Missouri Public Service Commission. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Consult the Check Sheet for the sheet currently in effect.
- C. <u>Paragraph Numbering Sequence</u> There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.1.
2.1.1.
2.1.1.A.
2.1.1.A.1.
2.1.1.A.1.(a).
2.1.1.A.1.(a).I.
2.1.1.A.1.(a).I.
2.1.1.A.1.(a).I.(i).

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P.S.C. MO. No 1	Original Sheet No. 5	
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	Telecommunications Service	<i>-</i> 7
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Cancelling P.S.C. MO. No. Original Sheet No. 

Affinity Fund, Inc. For Missouri Intrastate

Telecommunications Service

JAN 23 1992

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS PUBLIC Services Commission

Access Line - An arrangement which connects the customer's location to a line that has been prescribed by Affinity Fund, Inc. users.

Authorization Code - A numerical code, one or more of which are available to a customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes.

Carrier - Affinity Fund, Inc.

Company - Affinity Fund, Inc.

Customer - The person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with the Company's tariff regulations.

Day - From 8:00 a.m. up to but not including 5:00 p.m. local time Monday through Friday.

Evening - From 5:00 p.m. up to but not including 11:00 p.m. local time Monday through Friday.

Holidays - Affinity Fund, Inc. recognized holidays are New Year's Day, Martin Luther King, Jr. Day, President's Day, Memorial Day, Independence Day, Labor Day, Columbus Day, Veteran's Day, Thanksgiving Day and Christmas Day. Note that where a holiday is federally observed on a date that differs from the calendar date, the federally observed date of the holiday will be followed and not the calendar date.

Night/Weekend - From 11:00 p.m. Friday through the weekend hours up to but not including 8:00 a.m. Monday.

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P.S.C. MO. No. \_\_\_ Original Sheet No. 7

Cancelling P.S.C. MO. No. \_\_\_ Original Sheet No. \_\_\_

Affinity Fund, Inc. For Missouri Intrastate

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SECTION 2 - RULES AND REGULATIONS

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2.1 Undertaking of Affinity Fund, Inc.

MISSOURI
Public Service Commission

Affinity Fund, Inc.'s services are furnished for interLATA communications originating at specified points within the State of MISSOURI under terms of this Tariff.

Affinity Fund, Inc. installs, operates, and maintains the communication services provided hereunder in accordance with the terms and conditions set forth under this Tariff. It may act as the customer's agent for ordering access connection to facilities provided by other carriers.

The Company's services are provided on a monthly basis unless ordered on a longer term basis, and are available twenty-four hours per day.

## 2.2 Customer Complaint Resolutions

Customer complaints are received by a full service customer service department. Customers may call 1-800-366-9563 from 8:00 a.m. to 8:00 p.m., eastern standard time, for immediate response or submit a written complaint to:

Affinity Fund, Inc. Customer Service Department Suite 101 6159 N. Fresno Street Fresno, California 93710

If the customer is unable to obtain a satisfactory resolution to its complaint, the customer may exercise its option of writing the Missouri Public Service Commission in care of the Customer Complaint Section at the following address: Missouri Public Service Commission, P.O. Box 360, Jefferson City, Missouri 65102.

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By:

Maurie Daigneau, President Affinity Fund, Inc. 675 N. Brookfield Road Brookfield, Wisconsin 53045 MO. PUBLIC SERVICE COMM.

P.S.C. MO. No. \_ 1\_\_ Original Sheet No. 8 Cancelling P.S.C. MO. No. \_\_\_\_ Original Sheet No. \_\_\_ Affinity Fund, Inc. For Missouri Intrastate Telecommunications Service

SECTION 2 - RULES AND REGULATIONS

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2.3 Limitations

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Public Service Commission 2.3.1 Service is offered subject the provisions of this tariff.

2.3.2 Affinity Fund, Inc. reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control; or when the customer is using service in violation of the law or the provisions of this Tariff.

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P.S.C. MO. No. \_\_\_ Original Sheet No. 9

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Affinity Fund, Inc. For Missouri Intrastate

SECTION 2 - RULES AND REGULATIONS

JAN 25 1992

Telecommunications Service/

# 2.4 Liabilities of The Company

Missouri

- Public Service 2.4.1 Affinity Fund, Inc.'s liability for damages arising out sion of mistakes, interruptions, omission, delays, errors, or defects in the transmission occurring in the course of furnishing service or facilities, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the aforementioned faults in transmission occur.
- 2.4.2. Affinity Fund, Inc. shall be indemnified and held harmless by the customer against:
  - (A) Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted in connection with the services offered by Affinity Fund, Inc.
  - (B) All other claims arising out of any act or omission of the customer in connection with any service provided by Affinity Fund, Inc.

### 2.5 <u>Interruption of Service</u>

2.5.1 Credit allowance for the interruption of service which is not due to The Company's testing or adjusting, negligence of the customer, or to the failure of channels or equipment provided by the customer, are subject to the general liability provisions set forth in 2.4.1. herein. It shall be the obligation of the customer to notify The Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the customer shall ascertain that the trouble is not being based by any action or omission by the customer within his control, or is not in wiring or equipment, if any, furnished by the customer.

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Affinity Fund, Inc.

For Missouri Intrastate Telecommunications Service

# SECTION 2 - RULES AND REGULATIONS

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- 2.5.2 For purposes of credit computation for purposes of credit computation facilities, every month shall be considered to have 720 hours.
- 2.5.3 No credit shall be allowed for an interruption of a continuous duration for less than two hours.
- 2.5.4 The customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

Credit Formula:
Credit = (A/720) x B
"A" - outage time in hours
"B" - total monthly charge for affected facility

## 2.6 Restoration of Service

The use and restoration of service shall be in accordance with regulations of The Company on file at its home office at the below address.

2.7 <u>Deposits</u>
The Company does not require a deposit from the customer.

### 2.8 Billing of Charges

(A) For billing purposes, service is considered to be established upon the day in which the customer's local telephone company effectuates the switching of customer's service to the Affinity network.

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Affinity Fund, Inc.	For Missouri	Intrastate D
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#### SECTION 2 - RULES AND REGULATIONS

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- Charges will be billed monthly in arrears. Pcustomercwidlimmission (B) be billed for all usage accrued beginning immediately upon access to the service. For the purpose of computing charges, a month is considered to consist of thirty (30) days.
- Customers billed by local exchange carriers on behalf of the Carrier are responsible for any late payment charges or other such charges that local exchange carriers may employ in their billing process.
- The Company bills the Customer using its own billing format on a monthly basis.

#### 2.9 Payment Arrangements

The customer is responsible for payment of all regulated charges for service furnished, and payment is due on receipt of the bill.

- The customer shall submit payment for all charges by mail or to any agency authorized by the Carrier to receive such payment.
- If the bill is not paid within 21 calendar days following the mailing of the bill, the account will be considered delinquent.
- (C) A delinquent account may subject the customer's service to temporary disconnection. The Carrier is responsible for notifying the customer before service is disconnected in accordance with Missouri law.
- Payment of a Customer account by major credit card (D) (i.e., Mastercard or Visa) is not permitted.

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Affinity Fund, Inc. \_ For Missouri Intrastate

Telecommunications Service

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SECTION 2 - RULES AND REGULATIONS

JAN 23 1997

2.10 <u>Taxes</u>

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All state and local taxes (i.e., sales tax) are listed as mission separate line items and are not included in the quoted rates.

2.11 Employee Concessions

There are no employee concessions.

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P.S.C. MO. No. \_\_1 Original Sheet No. 13

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Affinity Fund, Inc. \_\_\_\_ For Missouri Intrastate \_\_\_\_\_

Telecommunications Service \_\_\_\_\_\_

SECTION 3 - DESCRIPTION OF SERVICES

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# 3.1 Timing of Calls

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The customer's long distance usage charge is based on the actual usage of Affinity Fund, Inc.'s network. Usage begins when the called party picks up the receiver. A call is terminated when either party hangs up.

## 3.1.1 Uncompleted Call Crediting

If a customer receives a bill for an uncompleted call, Affinity Fund, Inc. will reimburse the customer for the full amount.

## 3.2 Single Point Billing

Single point billing service provides consolidation of the Customer's multiple long distance bills, from any of their outlying premises, into a single bill. The Customer provides a Letter of Agency to allow the carrier to handle all of the Customer's billing from the outlying locations. There is no charge for this service.

## 3.3 Area of Service Offering

The services offered under this tariff are on a statewide basis (all of Missouri).

#### 3.4 Person to person calls and other types of calls

The Company does not offer person to person calls or reverse charge calls except through its underlying carrier. In such cases the underlying carrier (at present US Sprint) will bill the Customer in its name pursuant to its current tariff on file with the Missouri Public Service Commission.

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Affinity Fund, Inc. For Missouri Intrastate 
Telecommunications Service

SECTION 3 - DESCRIPTION OF SERVICES

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3.5 <u>Service Offerings</u>

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3.5.1 Equal Access Long Distance (Dial 1+)

Equal access long distance provides facilities to complete Interlata calls between two points. Customer makes call by simply dialing 1 + area code (where necessary) + number desired.

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For Missouri Intrastate D
Telecommunications Service

SECTION 3 - DESCRIPTION OF SERVICES

JAN 23 1992

3.5 <u>Service Offerings (cont'd)</u>

3.5.2 Travel Service

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Public Service Commission

Travel service provides facilities to complete Interlata calls between two points when the customer is away from his/her premises. The requesting customer is provided with a travel calling card which provides for the following instructions:

Dial: 1 800 776-0606 to access the Affinity network
Listen for computer tone
(From rotary phone wait on line for an Operator to assist
you)

Dial: 0 + Area code + phone number Listen for short tone

Dial: 14 digit Affinity card number\*

\* Requesting Customer will be assigned a fourteen (14) digit authorization number which will be embossed on travel card(s) provided for convenience.

3.5.3 800 Service

800 service provides for facilities for the Customer(s) to receive Interlata calls. The Customer will be assigned unique 800 number(s) that when dialed will be routed via carrier's network and terminate at Customer's designated local access line(s).

3.5.4 Directory Assistance

A telephone number will be provided by an operator to customers requesting such, after providing the city of residence and name of the party in question. Residential customers shall be provided a record of the date and time of each directory assistance call made from their residence. All charges for directory assistance shall be limited by the provisions Missouri law.

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Affinity Fund, Inc.

For Missouri Intrastate
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SECTION 3 - DESCRIPTION OF SERVICES

JAN 23 1992

3.5 <u>Service Offerings (cont'd)</u>

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3.5.4 Directory Assistance (Cont'd)

Any customer who is visually, physically or mentally handicapped in a way that makes the customer unable to use a telephone directory shall be exempt from charges for directory assistance at both the customer's residence and place of employment. Any customer meeting this criteria may make written application for the exemption to The Company at the following address:

Affinity Fund, Inc.
Customer Service Department
Suite 101
6159 N. Fresno Street
Fresno, California 93710

The application for exemption shall include a brief customer's statement and any other pertinent data in support of the application. A response shall be provided such applicant within 20 days.

If the customer is not satisfied with the response to its application, the customer may exercise its option of writing the Missouri Public Service Commission in care of the Customer Complaint Section at the following address: Missouri Public Service Commission, P.O. Box 360, Jefferson City, Missouri 65102.

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Affinity Fund, Inc.

For Missouri Intrastate Telecommunications Service

### SECTION 4 - RATES

4.1 Residential Dial 1 - MISSOURI (Per minute rates)

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Intrastate

JAN 23 1992

Eve Day 0.1950 0.1700

next higher whole minute.

N/Wknd 0.1585

Holiday 0.1585

MISSOURI **Public Service Commission** 

Installation Fee: \$ 0.00 Monthly Recurring Charge per Account: \$ 0.00 Calls are calculated in six (6) second increments or tenths of a minute with no minimum call length. There is no rounding up to the

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Affinity Fund, Inc. \_\_\_\_ For Missouri Intrastate \_\_\_\_\_

Telecommunications Service VED

SECTION 4 - RATES

JAN 23 1992

4.2 <u>Business Dial 1 - MISSOURI</u> (Per minute rates) ublic Service Commission

Intrastate

Day Eve N/Wknd Holiday 0.1850 0.1700 0.1585 0.1585

Installation Fee: \$ 0.00 Monthly Recurring Charge per Account: \$ 0.00 Calls are calculated in six (6) second increments or tenths of a minute. There is no rounding up to the next higher whole minute.

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Affinity Fund, Inc.

For Missouri Intrastate

Telecommunications Service 23 1992

SECTION 4 - RATES

MISSOURI
Public Service Commission

## 4.3 Travel Service

From any point in MISSOURI to points in MISSOURI, the rates\* are:

Day\*\* Eve\*\* N/Wknd\*\* Holiday\*\*
.2200 .1850 .1850 .1850

- \* Rates are in cents per minute and billed in tenths of a minute from start of the call.
- \*\* A per call surcharge of \$.25 per call will also be applied.

## 4.4 <u>800 Service</u>

From points in MISSOURI to Customer's location, the rates\* are:

Monthly Usage	Day	<u>Eve</u>	Nt/Wknd	<u> Holiday</u>
0-4.99 hrs	\$0.2310	\$0.2310	\$0.2310	\$0.2310
5-24.99 hrs	0.2140	0.2140	0.2140	0.2140
25-74.99 hrs	0.1970	0.1970	0.1970	0.1970
75-149.99 hrs	0.1960	0.1960	0.1960	0.1960
150+ hrs	0.1950	0.1950	0.1950	0.1950

\* Rates are in cents per minute and billed in six (6) second increments or tenths of a minute from the start of a call.

The monthly usage is for combined intrastate and interstate service.

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Affinity Fund, Inc. For Missouri Intrastate

Telecommunications Service FIVED

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## SECTION 4 - RATES

4.4 800 Service (cont'd)

MISSOURI
Public Service Commission

A monthly service charge of \$15.00 per 800 number also applies. There are no sign-up or installation charges.

# 4.5 <u>Directory Assistance</u>

- \$.30 per intrastate inquiry, up to two requests per call. Except that this directory assistance rate shall be in compliance with Missouri law including but not limited to the following provisions:
- 4.5.1 Residential customers shall be provided a record of the date and time of each directory assistance call made from their residence.
- 4.5.2 There shall be no charge for telephone directory assistance calls originating from hotels, motels, or hospitals.

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Affinity Fund, Inc.

For Missouri Intrastate 1002 Telecommunications Service

> MISSOURI **Public Service Commission**

# SECTION 4 - RATES

4.5.3 Any customer who is visually, physically or mentally handicapped in a way that makes the customer unable to use a telephone directory shall be exempt from charges for directory assistance at both the customer's residence and place of employment. Any customer meeting this criteria may make written application for the exemption to The Company at the following address:

> Customer Service Department Suite 101 6159 N. Fresno Street Fresno, California 93710

The application for exemption shall include a brief customer's statement and any other pertinent data in support of the application. A response shall be provided such applicant within 20 days.

If the customer is not satisfied with the response to its application, the customer may exercise its option of writing the Missouri Public Service Commission in care of the Customer Complaint Section at the following address: Missouri Public Service Commission, P.O. Box 360 Jefferson City, Missouri 65102.

# 4.6 Special Promotions

The company will, from time to time, offer special promotions to its customers waiving certain charges. These promotions will be approved by the Missouri Public Service Commission in advance and include specific starting and ending dates and under no circumstances run for longer than 90 days in any 12 month period.

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