

PILOTS, VARIANCES, AND PROMOTIONAL PRACTICES

D. KEEPING CURRENT LOW-INCOME PILOT PROGRAM (Cont'd.)

MONTHLY HEATING BILL CREDITS

Electric Heating Customers Monthly Bill Credit	
0-25% FPL	\$90.00
26%-50% FPL	\$90.00
51%-75% FPL	\$60.00
76%-100% FPL	\$60.00
101%-125% FPL	\$60.00

Non-Electric Heating Customers Monthly Bill Credit	
0-25% FPL	\$30.00
26%-50% FPL	\$30.00
51%-75% FPL	\$25.00
76%-100% FPL	\$25.00
101%-125% FPL	\$25.00

- Customer must remain current within two (2) billing cycles to continue on Program. Customers that default on payments for two (2) consecutive months will be removed from the Program and not be allowed back into the Program for twelve (12) months except that a Keeping Current Agency may request a one-time re-enrollment for a defaulted customer experiencing a short-term, unanticipated financial hardship.
- *Customer receiving Electric Heating Monthly Credits must be enrolled in Budget Billing with any under or over collection balance existing at the settlement month rolled over and spread equally across all monthly bills in the next Budget Billing Plan year. All Budget Billing options will be available to a Keeping Current customer that has satisfactorily completed two (2) years on the Keeping Current Program.
- Monthly Heating Bill Credits will only be applied for those bills where customer makes an on-time (before the delinquent date) payment equal to the amount due less the pre-determined monthly credit, based on FPL. Bill statement will reflect the amount due, the credit, and the new payment required.
- Monthly Heating Bill Credits will be adjusted accordingly so that customer pays a minimum of \$10 (ten) per month if the difference between the budget billing amount and the associated credit results in an amount due which is less than \$10 (ten). Credit will be calculated in these circumstances once the budget billing amount has been determined.

*Indicates Revision

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ISSUED BY Michael Moehn President St. Louis, Missouri
 NAME OF OFFICER TITLE ADDRESS

PILOTS, VARIANCES, AND PROMOTIONAL PRACTICES

D. KEEPING CURRENT LOW-INCOME PILOT PROGRAM (Cont'd.)

***MONTHLY ARREARAGE BILL CREDITS (Cont'd.)**

Monthly Arrearage Bill Credit	
0-125% FPL (Applicable until Arrearage is paid in full)	1/12 th of their original arrearage amount when entering the Program

1. Customer must make a payment of at least 1/12th of any arrearage through pledge or personal funds. This arrearage reduction agreement will remain in effect as long as customer remains current.
2. Customer must remain current within two (2) billing cycles to continue on Program. Customers that default on payments for two (2) consecutive months will be removed from the Program and not be allowed back into the Program for twelve (12) months except that a Keeping Current Agency may request a one-time re-enrollment for a defaulted customer experiencing a short-term, unanticipated financial hardship.
3. Monthly Arrearage Bill Credits will only be applied for those bills where customer makes an on-time (before the delinquent date) payment equal to the amount due less the pre-determined monthly credit, based on FPL. Bill statement will reflect the amount due, the credit, and the new payment required.

KEEPING COOL BILL CREDITS

Monthly Cooling Bill Credit(June-August Billing Periods)	
0-100% FPL	\$25.00
101%-135% FPL (Seniors, Disabled, Chronically Ill per Doctor's Letter, or Households with Children 5 years or younger)	\$25.00

1. Customer may not receive Keeping Cool Bill Credits concurrently with Electric Heating Bill Credits, Non-Electric Heating Bill Credits, or Arrearage Bill Credits.

No credit refund checks will be issued by the Company to participants in this Program during their participation.

ADMINISTRATION, REPORTING AND EVALUATION

Program administration, reporting and evaluation will be conducted consistent with the terms of the Stipulation and Agreement Regarding Ameren Missouri's Keeping Current Program in Case No. ER-2012-0166 or as modified by the Collaborative and approved by the MoPSC.

*Indicates Reissue

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