



May 1, 2017

Address
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Dear Valued Customer:

Thank you for being a loyal LTC Networks® customer. As your local communications provider, we strive to continually provide excellent service at reasonable rates.

LTC Networks® is partially funded by the Universal Service Fund (USF). Support from this fund allows rural communications companies, such as LTC Networks®, to provide advanced communication services in much the same way as urban communication companies provide services to their customers.

Over the past few years, the Federal Communications Commission (FCC) has been implementing a plan requiring rural phone companies to price basic residential phone service rates to meet the national urban benchmark. LTC Networks® will lose a large amount of USF support if the FCC mandate is ignored. To learn more about the USF, please visit our website at www.grm.net/usf.

As part of our continued mission to advocate on behalf of our customers, LTC Networks® joined with other rural communications providers to discuss this price increase with our congressional representatives. Although the FCC did not remove the requirement to maintain pace with the urban rates, the FCC decided to give rural companies four years (beginning in 2014) to get to the national average urban rate.

Effective June 1, 2017, the monthly charge for a residential line will be \$20.50. Monthly rates for bundled services that include the residential line charge will increase by \$2.50.

If LTC Networks® charges customers a rate lower than FCC requirements, FCC mandates will result in a dollar for dollar decrease of funding from the USF. To voice your opinion on USF and the national urban benchmark, please contact your congressional representatives in Washington, D.C.

Thank you for your continued loyalty to LTC Networks®. We are proud to be your local service provider, and we will continue to provide you with exceptional service.

Respectfully,

Ron Hinds
Chief Executive Officer



May 1, 2017

[REDACTED]
[REDACTED]
Tulsa, OK 74133-1508

Dear Valued Business Customer:

Thank you for being a loyal LTC Networks® customer. As your local communications provider, our mission is to provide excellent service at reasonable rates. We must increase local rates in some of our serving area, due to Federal Communications Commission's (FCC) requirements. As a result, rates for business telephone service will also increase beginning June 1, 2017. Please see the table below for rate increase information.

Business Telephone Rates Effective June 1, 2017

	Current Monthly Charge	New Monthly Charge Effective
Business Line	\$21.00	\$23.50
Business Trunk Hunting	\$21.00	\$23.50
Business Key System	\$21.00	\$23.50
PRI B Channel	\$22.00	\$24.50
PRI D Channel	\$27.00	\$29.50
OPX	\$19.00	\$23.50

If, after reviewing this information, you have questions about how these changes will affect your monthly telephone statement, please contact your local business office by calling "777" from any LTC Networks® phone line, or call 1-877-742-5553 for the Bethany office.

In an effort to help keep your overall service costs down, LTC Networks® will now offer an unlimited domestic long distance plan. Monthly charges for this calling plan will be \$34.95 for the first line and \$29.95 for each additional line at the same location. Please call "777" for more information about unlimited domestic long distance.

Thank you for your continued loyalty to LTC Networks®. We are proud to be your local service provider.

Respectfully,

Handwritten signature of Ron Hinds.

Ron Hinds
Chief Executive Officer

1001 Kentucky Street • Princeton, Missouri 64673 • 800-451-2301
LTC Networks® is an equal opportunity provider and employer
LTC Networks® es un proveedor de servicios con igualdad de oportunidades