ACCESS SERVICES

10. SPECIAL FEDERAL GOVERNMENT ACCESS SERVICES

10.1 General

This Section covers Special Access Services that are provided to an IC(I) for use only by agencies or branches of the Federal Government and other users authorized by the Federal Government. In addition, this section covers the Telecommunications Service Priority (TSP) System procedures as set forth in this section and administered by the Office of Emergency Communications (OEC). Services provided to state emergency operations centers are included. These services provide for command and control communications, including communications for national security, emergency preparedness and presidential requirements. They are required to assure continuity of Government in emergency and crisis situations and to provide for national security.

Services for command and control communications and for national security and emergency preparedness sometimes require short-notice and short-duration service provisions. These provisions are especially needed to meet presidential requirements or in response to natural, man-made or declared emergencies. Requirements of this type cannot be forecasted and are usually needed for a relatively short period. The provision of service under these conditions may require the availability of facilities, such as portable microwave equipment, which are provided on a temporary basis by the Telephone Company, IC or End User.

I0.2 Emergency Conditions

These services will be provided on the date requested or as soon as possible thereafter when the emergency falls into one of the following categories:

- State of crisis declared by the National Command Authorities (includes commitments made to the National Communications System in the "National Plan for Emergencies and Major Disasters").

(1) The Federal Government may be an IC for the provision of intrastate telecommunications services for itself or for others.

ACCESS SERVICES

10. SPECIAL FEDERAL GOVERNMENT ACCESS SERVICES-(Continued)

- 10.7 Service Offerings to the Federal Government-(Continued)
 - 10.7.1 Type and Description-(Continued)

C. <u>Telecommunications Service Priority (TSP) System</u>-(Continued)

- 2. Some of the rate elements required for the TSP System are included in other sections of this tariff as general service offerings. This section makes reference to them for regulations, rates, and charges in order to reflect the complete TSP System.
- 3. The customer for TSP System Service also must be the same customer for the Access Service with which it is associated.
- 4. Under certain conditions it may be necessary to preempt one or more customer services with a lower or no restoration priority in order to install or restore NSEP telecommunications service(s) of a higher priority. If such preemption is necessary, and if circumstances permit, the Telephone Company will make reasonable effort to notify the preempted service customer of the action being taken. Credit allowance for such service preemption shall be made in accordance with the provisions set forth in Section 2, Paragraph 2.4.4, E., preceding, concerning Temporary Surrender of a Service.
- 5. The customer, in obtaining TSP System service, acknowledges and consents to the provision of certain customer service record information by the Telephone Company to the Office of Emergency Communications (OEC) in order for the OEC to maintain and administer its overall TSP System. This customer service record information will include only TSP Authorization Code and Telephone Company Circuit/Service ID.
- 6. When TSP is revoked, or discontinued, and the associated Access Service is continued in service, no charge applies for such a discontinuance.
- 7. Credit allowance for service interruption for Telecommunications Service Priority shall be the same as for the Access Service with which it is associated as set forth in Section 2, Paragraph 2.4.4, preceding.