



December 30, 2013

Missouri Public Service Commission  
Governor Office Building  
200 Madison  
P.O. Box 360  
Jefferson City, MO 65102-0360

Dear Secretary:

Attached for electronic filing is a revision to the P.S.C. MO. No. 22 for Embarq Missouri, Inc. d/b/a CenturyLink. This revision is filed in accordance with Missouri Public Service Commission Rules and Regulations and electronically submitted with a December 30, 2013 issue date and a proposed effective date of January 1, 2014.

General and Local Exchange Tariff  
Section 33      Fifth Revised Page 4.46  
                     Eighth Revised Page 4.47  
                     Fourteenth Revised Page 4.50  
                     Third Revised Page 4.54  
                     Seventh Revised Page 4.56

This filing extends various promotions for residential customers.

If you have questions or need additional information, you may call me at (913) 345-7535.

Sincerely,

A handwritten signature in cursive script that reads "Robyn Crichton".

Robyn Crichton

Attachments  
cc: Office of Public Counsel (email)

MO 12-PC01b (EQMO)

**ROBYN CRICHTON**  
Tariff Analyst  
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P.S.C.MO.-No. 22 Section 33  
GENERAL EXCHANGE TARIFF

Embarq Missouri, Inc.  
d/b/a CenturyLink

Fifth Revised Page 4.46  
Cancels Fourth Revised Page 4.46

SPECIAL EQUIPMENT AND ASSEMBLIES

III. SPECIAL PROMOTIONS (Cont'd)

A. From time to time, the Telephone Company may ... (Cont'd)

98. During the period April 19, 2010 through **December 31, 2014**, existing residence customers may be eligible for a \$5 bill credit for six months when they contact the Company to disconnect access line service and agree to retain service with the Company. To be eligible, a customer's account must have and maintain a B, C or D Credit Class rating with the Company and the customer must agree to retain flat rated one-party access line service with the Company. (C)

The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer and will continue for five consecutive months thereafter. If a customer discontinues service being promoted prior to the end of the six month period, no additional credits will be applied.

**In no event will the application of this discount be used in conjunction with any other credits to take the customer's billed amount below zero.** (C)  
(C)

99. During the period April 19, 2010 through December 31, 2011, new residence customers who order Solutions - Residence Package, Progressive Plan, Follow Me Plan, or Essential Home Phone Plan may be eligible for the waiver of all service connection charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To be eligible, customers who are contacted by the Company or contact the Company and request this promotion must agree to establish a new account with the Company that includes (1) Progressive Plan, Follow Me Plan, or Essential Home Phone Plan; (2) Embarq Communication, Inc. long distance plan Solutions Unlimited - Option 4; and (3) the Company's High-speed internet (at any data speed).
100. During the period April 19, 2010 through September 30, 2010, the Company will waive all service charges (excluding charges applicable for inside wiring, construction, or CPE installation) that are otherwise applicable when business customers who are contacted by the Company or who contact the Company and request this promotion order any Solutions or Solutions II Business Package and/or MultiLine Bundle as a new line to their account. There is no limit on the number of times a customer may place orders for new lines and receive this promotional benefit during the promotional period.

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ISSUED:  
December 30, 2014

By: Darlene N. Terry  
Manager - Tariffs  
5454 West 110th Street  
Overland Park, KS 66211

EFFECTIVE:  
January 1, 2014

MO 12-PC01b

P.S.C.MO.-No. 22 Section 33  
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Embarq Missouri, Inc.  
d/b/a CenturyLink

Eighth Revised Page 4.47  
Cancels Seventh Revised Page 4.47

SPECIAL EQUIPMENT AND ASSEMBLIES

III. SPECIAL PROMOTIONS (Cont'd)

A. From time to time, the Telephone Company may ... (Cont'd)

101. From May 1, 2010 through December 31, 2010, a direct mailing will be sent to all business customers with nine lines/trunks or fewer, notifying them of their eligibility for a \$10 invoice credit. The notice will be mailed immediately after the anniversary of the date on which the customer established service with the Company.

Customers who respond to this offer within 90 days after receiving the direct mailing will receive a \$10 invoice credit. The credit will appear on the customer's bill within two billing cycles after contacting the Company. When customers respond to this offer, the Company representative will review the customer's account and offer to discuss the customer's services and service needs, as well as the customer's overall satisfaction to ensure the customer is subscribed to the most appropriate services for their business needs.

For customers with multiple accounts, only one \$10 invoice credit is available, with such tied to the customer's oldest account.

102. From May 28, 2010 through **December 31, 2014**, when new residence customers who are contacted by the Company or who contact the Company and request this promotion establish a new account that includes an access line, the Company will waive the service connection charges that are otherwise applicable (excluding inside wire, construction, or CPE installation) when the customer agrees to retain service for 12 months. This waiver will only apply to the primary access line. The benefits awarded under this promotion will not be rescinded if the customer disconnects the qualifying service prior to the 12-month commitment period. (C)

103. From June 3, 2010 through January 31, 2011, existing business customers who are contacted by the Company or who contact the Company and request this promotion may be eligible for a credit of the monthly recurring charges for Business Individual Line Service. To be eligible, customers who have existing Business Individual Line Service must install an additional Business Individual Line and must agree to retain their service for a minimum of six months. Customers will receive three bill credits equal to the monthly recurring charge for that service. Credits will be issued for only one line when multiple lines are installed under the same order. The bill credits will be reflected on the first, second and third months following installation of the service.

Business Key Trunks, Business PBX Trunks and Rotary Hunt Service are not eligible for this promotion. Customers subscribing to services under this promotion who discontinue service within six months of installation will be assessed all charges originally credited under the promotion. There is no limit on the number of times a customer may place orders for new lines and receive this promotional benefit during the promotional period. This promotion may not be combined with any other promotional benefits.

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Fourteenth Revised Page 4.50  
Cancels Thirteenth Revised Page 4.50

SPECIAL EQUIPMENT AND ASSEMBLIES

III. SPECIAL PROMOTIONS (Cont'd)

A. From time to time, the Telephone Company may ... (Cont'd)

106. During the period August 16, 2010 through **December 31, 2014**, a 30-day satisfaction guarantee is available to residence customers who order Solutions – Residence Package, Pure Bundle with High-Speed Internet (HSI) at speeds up to and including 10 Mbps. Under this satisfaction guarantee, customers who disconnect these services within thirty days after installation will receive a credit for the monthly recurring charges that were billed through the date of disconnection when at the time of the requested disconnection they inform the Company of their subscription under this guarantee and cite their dissatisfaction with the services as the reason for the requested disconnection. When the expiration of the 30-day period falls on a weekend or legal holiday, the customer must request disconnection no later than the first business day following the weekend or legal holiday to be eligible for a credit. (C)
107. During the period October 15, 2010 through January 31, 2014, business customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) that are otherwise applicable for installation of a new business line or trunk.

To be eligible, business customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to High Speed Internet (1.5 Mbps or greater) with installation of a new business line or trunk. Packaged services (bundles) that include a business line or trunk are eligible for this promotion. There is no limit on the number of times a customer may place orders for new lines or trunks and receive this promotional benefit during the promotional period.

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Third Revised Page 4.54  
Cancels Second Revised Page 4.54

SPECIAL EQUIPMENT AND ASSEMBLIES

III. SPECIAL PROMOTIONS (Cont'd)

A. From time to time, the Telephone Company may ... (Cont'd)

111. Simple Choice Unlimited \$10 For 12 Promotion

During the period July 15, 2011 through **December 31, 2014**, existing residence customers may be eligible for a \$10 bill credit for 12 months when they contact the Company to disconnect service and agree to retain service with the Company. To be eligible, the customer must agree to subscribe to the Company's Simple Choice Unlimited for a minimum of 12 months. The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer and will continue for 11 consecutive months thereafter. If a customer discontinues Simple Choice Unlimited prior to the end of the 12 month period, no additional credits will be applied. **In no event will the application of this discount be used in conjunction with any other credits to take the customer's billed amount below zero.**

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Seventh Revised Page 4.56  
Cancels Sixth Revised Page 4.56

SPECIAL EQUIPMENT AND ASSEMBLIES

III. SPECIAL PROMOTIONS (Cont'd)

A. From time to time, the Telephone Company may ... (Cont'd)

113. Winback Q2 (Post T5 Conversion)

During the period July 18, 2011 through **December 31, 2014**, new residence customers who order Simple Choice Unlimited Bundle may be eligible for the waiver of all service charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To be eligible, customers who are contacted by the Company or contact the Company and request this promotion must agree to establish a new account with the Company that includes (1) Simple Choice Unlimited Bundle; and (2) the Company's High-speed internet (at any data speed).

(C)

114. One Month Free Offer

During the period October 19, 2012 through January 31, 2014, new business customers who subscribe to Unlimited Business Assist Advantage Plan may be eligible for a waiver of the nonrecurring charges otherwise applicable for installation of that service and a credit(s) of the monthly recurring charges. To be eligible, customers who are contacted by the Company or who contact the Company and request this promotion must not have had service disconnected with the Company for non-payment in the past, must not have any past due bills for services owed to the Company, and must have a satisfactory credit rating.

Nonrecurring charges otherwise applicable for installation of a new service will be waived when eligible customers subscribe to Unlimited Business Assist Advantage Plan under a one, two or three year term commitment. Additionally, customers subscribing under a one-year term will receive a credit for their first month's charge. Customers subscribing under a two-year term will receive a credit for the monthly recurring charge on their first and second months' invoices, and three-year term customers will receive a credit for the monthly charges on their first, second and third months' invoices. The initial bill credit will be reflected on the customer's first invoice issued following installation of the service. Credit amounts will not be applied for taxes and surcharges or for other services to which the customer subscribes.

If a customer discontinues service prior to the end of required service period, credits issued under this promotion will be rescinded. This promotion does not apply to moves, changes, or additions to an existing customer's service and may not be combined with any other promotion.

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