AUG 24 1997

TITLE SHEET

MISSOURI Public Service Commission

MISSOURI INTEREXCHANGE TELECOMMUNICATIONS TARIFF

OF

EQUALNET CORPORATION

EqualNet Corporation operates as a competitive telecommunications company as defined by Case No. TO-88-142 within the state of Missouri.

SEP 1 5 1997

Effectives July 24, 1907

Issued:

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Issued By:

EqualNet Corporation

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Houston, Texas 77244-1085 (800) 725-5575 or (281) 529-4600

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WAIVER OF RULES AND REGULATIONS

Pursuant to Case No. TA-94-164, the following statutes and rules have been waived for purposes of offering telecommunications services as set forth herein:

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STATUTES

AUG 24 1997

392.240(1)	Rates-reasonable average return on investment.	
392.270	Property valuation.	MISSOURI
392.280	Depreciation rates.	Public Service Commission
392.290	Issuance of stocks and bonds.	
392.310	Issuance of stocks and bonds.	
392.320	Issuance of stocks and bonds.	
392.330	Issuance of stocks and bonds.	
392.340	Reorganization	

COMMISSION RULES

4 CSR 240-10.020	Income on depreciation fund investments.
4 CSR 240-30.010(2) (C)	Posting exchange rates at central offices.
4 CSR 240-32.030(1) (B)	Exchange boundary maps.
4 CSR 240-32.030(1) (C)	Record of access lines.
4 CSR 240-32.030(2)	Records kept within state.
4 CSR 240-32.050(3-6)	Telephone directories.
4 CSR 240-32.070(4)	Coin telephones.
4 CSR 240-33.030	Inform customers of lowest priced services.
4 CSR 240-33.040(5)	Finance fee.

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MISSOURI Public Service Commission CHECK SHEET

Pages 1 through 89, inclusive, of this tariff are effective as of the date shown at the bottom of the respective page(s). Original and revised pages as named below comprise all changes from the original tariff and are in effect as of the date at the bottom of this page.

Page	Revision Level	Page	Revision Level
1	Original	26	Original
2	Original	27	Original
3	Original	28	Original
4	Original	29	Original
5	Original	30	Original
6	Original	31	Original
7	Original	32	Original
8	Original	33	Original
9	Original	34	Original
10	Original	35	Original
11	Original	36	Original
12	Original	37	Original
13	Original	38	Original
14	Original	39	Original
15	Original	40	Original
16	Original	41	Original
17	Original	42	Original
18	Original	43	Original
19	Original	44	Original
20	Original	45	Original
21	Original	46	Original
22	Original	47	Original
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MISSOURI Public Service Commission

CHECK SHEET

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51	Original	71	Original
52	Original	72	Original
53	Original	73	Original
54	Original	74	Original
55	Original	75	Original
56	Original	76	Original
57	Original	77	Original
58	Original	78	Original
59	Original	79	Original
60	Original	80	Original
61	Original	81	Original
62	Original	82	Original
63	Original	83	Original
64	Original	84	Original
65	Original	85	Original
66	Original	86	Original
67	Original	87	Original
68	Original	88	Original
69	Original	89	Original
70	Original		-

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EXPLANATION OF SYMBOLS

The following symbols are used only for the purposes indicated below:

D	Delete or discontinue
I	Change resulting in an increase to a customer's bill
M	Moved from another tariff location
N	New
R	Change resulting in a reduction to a customer's bill
T	Change in text or regulation but no change to rate or charge

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- A. Page Numbering Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 8 and 9 would be 8.1.
- B. **Page Revision Numbers** Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file. For example, the 3rd revised page 8 cancels the 2nd revised page 8.
- C. **Paragraph Numbering Sequences** There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2. 2.1. 2.1.1. 2.1.1.A. 2.1.1.A.1. 2.1.1.A.1.(a) 2.1.1.A.1.(a).1. 2.1.1.A.1.(a).1.

2.1.1.A.1.(a).1.(i).(1).

D. Check Sheets - When a tariff filing is made, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the pages contained in the tariff, with a cross reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. The tariff user should refer to the latest Check Sheet to find out if a particular page is the most current on file.

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MISSOURI Public Service Commission

APPLICABILITY OF TARIFF

This tariff contains descriptions of services offered, terms and conditions under which the services are provided and all effective rates and charges applicable to the furnishing of interexchange telecommunications services of the Company within the State of Missouri. Only those services, terms and conditions, rates and charges approved by the Public Service Commission of Missouri and contained in this tariff may be provided to Customers within the State. Filed tariffs are binding on the Company and no deviation of any kind from the filed tariff is permitted.

ACCESSIBILITY OF TARIFF

This tariff is on file and available for viewing, during normal business hours, at the Public Service Commission of Missouri and at the Company's principal place of business:

> **EqualNet Corporation** EqualNet Plaza 1250 Wood Branch Park Drive Houston, Texas 77079-1212

> > SEP 15 1997

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Public Service Commission

SECTION 1 - DEFINITIONS AND ACRONYMS

1.1. Definitions

1+: InterLATA calling within the North American Numbering Plan may be completed by dialing 1 plus the area code plus the telephone number of the called party. IntraLATA calling may be completed by dialing an authorization code, then 1 plus the area code plus the telephone number.

0+: An operator assisted call where the calling party dials "0" plus a seven digit or 10 digit phone number. This dialing pattern is used mostly for collect, credit card, person-to-person and third party billed calls. The caller states the type of call after dialing is done and an operator comes on line.

0-: An operator assisted call where the calling party dials "0" (for operator) and does nothing more until an operator comes on line. The caller then states the nature of the call and the phone number or party he wants to reach.

Additional Period: The billing increment charged after the minimum period on a call.

Authorized User: A person, firm, corporation or any other entity authorized by the Customer to use or communicate over such services or facilities as may be provided by this tariff.

Available Usage Balance: The amount of usage remaining on a Debit Account at any particular point in time. Each Debit Account has an Initial Account Balance which is stated either in U.S. dollars or Call Units, depending upon the type of service. The Available Usage Balance is depleted as services provided by the Company are utilized by the Customer.

Base Rate: The standard rate for a telecommunications service from which time-of-day discounts, volume discounts and specialized pricing arrangements are figured.

Business Customer: A customer whose use of service is primarily or substantially of a professional, business, institutional, occupational or commercial nature.

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MISSOURI Public Service Commission

SECTION 1 - DEFINITIONS AND ACRONYMS

1.1. **Definitions** (Continued)

Called Station: The location of the phone number called. A station call is one placed to a particular phone number, as opposed to a Person-to-Person call, which is placed to a particular person.

Calling Card: A billing arrangement by which a call may be charged to an authorized Carrier's calling card account.

Carrier: The underlying carrier that provides switches, lines, networks, operator assistance and directory assistance as specified in this tariff.

Collect Call: Denotes a billing arrangement by which the charge for a message may be reversed provided the charge is accepted at the called service point. A collect call may be billed to a calling card or third party number.

Commission: Refers to Public Service Commission of Missouri ("P.S.C.MO.").

Company: Refers to EqualNet Corporation

Customer: Any person, firm, corporation or other entity that orders service and is responsible for payment of charges due and compliance with the Company's tariff regulations.

Debit Account: An account which consists of a pre-paid usage balance depleted on a real-time basis during each Debit Service Call.

Debit Card: A card issued by the Company which provides the Customer with a Personal Identification Number (PIN) or Code and instructions for accessing the Carrier's network.

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MISSOURI Public Service Commission

SECTION 1 - DEFINITIONS AND ACRONYMS

1.1. **Definitions** (Continued)

Debit Service Call: A service accessed via a "1-800" or other access code dialing sequence whereby the Customer or Authorized User dials all of the digits necessary to route a call. Network usage for each call is deducted from the available usage balance on a Company issued Debit Account.

Dedicated Access: Access to a long-distance network over dedicated private lines, analog or digital, reserved for the specific use of one organization.

Eight Hundred (800) Service: Toll-free calling service that enables callers to dial an 800 number at the expense of the Customer. 800 service is available over lines with either dedicated or switched access. Also known as inbound WATS.

End Users: Customers who directly use, rather than provide to others, telecommunications services.

Evening: Rate period from 5 PM up to but not including 11PM Sunday through Friday.

EqualNet: Refers to EqualNet Corporation.

Facilities: Transmission lines, switches and other physical components used to provide telephone service.

Holiday: Company acknowledged holidays for which reduced evening or non-peak rates are in effect are: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

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MISSOURI Public Service Commission

SECTION 1 - DEFINITIONS AND ACRONYMS

1.1. **Definitions** (Continued)

Inter-LATA: Communication that crosses the boundary between Local Access and Transport Areas. (See LATA.)

Interstate Call: Any call which is originated in one state and terminated within the boundaries of another state.

Intra-LATA: Communications within a given LATA.

Intrastate Call: Any call which is originated and terminated within the boundaries of the State of Missouri, regardless of whether such call crosses state boundaries prior to reaching its termination point.

Mileage: Airline miles between calling areas. The airline mileage distance between the origination and termination points of a telephone call.

Night/Weekend: The rate period from 11 PM up to but not including 8 AM Sunday through Saturday and from 8:00 AM up to but not including 11:00 PM Saturday and from 8:00 AM up to but not including 5:00 PM Sunday.

Off-Peak Period: The rate period from 7:01 p.m. through 7:59 a.m. Monday through Friday and 7:01 p.m. Friday until 7:59 a.m. Monday.

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MISSOURI Public Service Commission

SECTION 1 - DEFINITIONS AND ACRONYMS

1.1. **Definitions** (Continued)

Operator Dialed Service Charge: A charge applied to Operator Station and Person-to-Person rated calls when the customer has the capability of dialing all the digits necessary to complete a call, but elects to dial the Underlying Carrier operator and requests that the operator dial the called station. The service charge applies in addition to any applicable service charges.

The service charge does not apply to:

- Calls where a customer cannot otherwise complete the call, due to defective equipment or trouble on the Underlying Carrier's facilities.
- Calls in which an Underlying Carrier operator places a call for a calling party who
 identifies himself/herself as being handicapped and unable to dial the call because of
 his/her handicap.
- Calls for which an Underlying Carrier does not have the technical capability to impose
 the service charge, such as certain coin sent paid, hotel/motel sent paid, and time and
 charges calls.
- . Calling Card calls.

Operator Assistance Service Charges: Charges which apply in addition to other rates as specified in the rate section of this tariff. Discounts as specified in this tariff do not apply to service charges. Only one service charge per message will apply.

Peak Period: The rate period from 8:00 a.m. to 7:00 p.m. Monday through Friday.

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MISSOURI Public Service Commission SECTION 1 - DEFINITIONS AND ACRONYMS

1.1. **Definitions** (Continued)

Personal Identification Code: A pre-defined series of numbers which uniquely identifies a debit account, to be dialed by the Customer or End User upon access to the Company's system to validate the caller's authorization to use the services provided. The Customer is responsible for charges incurred through the use of his or her assigned Authorization Code.

Person-to-Person: That service where the person originating the message specifies to the Underlying Carrier's operator, a particular person, service point, department, or office to be reached through a PBX attendant.

- When, after the service point or PBX called has been reached and while the connection remains established, the person originating the message requests or agrees to talk to any person other than the person specified, or to any other service point, department or office to be reached through a PBX attendant, the classification of the message remains Person-to-Person.
- When the person originating the message wishes arrangements made in advance with a particular party or service point for the establishment of a connection at a specified time (appointment call) the message is classified as Person-to-Person. The Company does not undertake, in connection with person-to-person service, to bring to a service point a called person who cannot be reached at a service point connected to the telecommunications network.

Rate Center: A specific geographic point used in determining mileage.

Real-Time-Rated: Refers to the actual time during which a physical process transpires. For purposes of this tariff, Real-Time-Rated calls are those for which the Underlying Carrier's operator furnishes time and/or charges at the request of the caller.

Renewal: A method of replenishing the Available Usage Balance on a Debit Account.

Reseller: (See Switchless Reseller.)

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SECTION PUBLIC REPYRENCE AND A CRONYMS

1.1. **Definitions** (Continued)

Residential Customer: A customer whose use of service is primarily of a domestic nature.

Resold Services: Services obtained from another carrier for resale to the public for profit.

Service Point: When used in reference to customer-premises equipment, denotes the point on the customer's premises where channels provided by or furnished to the customer are terminated in switching equipment used, in the normal mode of operation, for communications with on-site service points or customer premises equipment.

Sponsor: A corporation or other legal entity that exclusively permits the use of its Marks to the Company for use with telephone cards or other merchandise, and contracts with the Company for the marketing of the services described herein.

Station-to-Station: That service where the person originating the message dials the phone number desired or gives to the Underlying Carrier's operator the telephone number of the desired service point, PBX or PBX service point, which is reached directly rather than through a PBX attendant, or gives only the name and address under which the number of the desired service point or PBX is listed and does not specify a particular person to be reached, nor a particular service point, department, or office to be reached through a PBX attendant.

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MISSOURI

Public Service Commission

SECTION 1 - DEFINITIONS AND ACRONYMS

1.1. **Definitions** (Continued)

Four classes of Station-To-Station services are offered as follows:

- 1. "Dial Station" rates apply when the person originating the message from a station other than a public or semi-public coin telephone dials the telephone number desired and the message is completed without the assistance of an operator, and the message is not billed to a number other than the originating telephone number except: when an operator records the originating telephone number where no automatic recording equipment is available; when an operator reaches the called telephone number where facilities are not available for dial completion; when an operator places a message for a calling party who identifies himself as being handicapped and unable to dial the message because of his handicap; and when an operator re-establishes a message which has been interrupted after the called number has been reached; then the Dial Station Rate shall apply.
- 2. "Customer Dialed Calling Card Station" rates apply when the person originating the message:
 - A. Dials the telephone number desired and completes the message without the assistance of an underlying carrier operator and the message is billed to a Calling Card, or
 - B. Dials the telephone number desired and operator assistance is limited to recording the Calling Card number for billing purposes, or
 - C. Dials the operator and places a Calling Card station message when equipment capability precludes any of the foregoing.

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MISSOURI Public Service Commission SECTION 1 - DEFINITIONS AND ACRONYMS

1.1. **Definitions** (Continued)

- 3. "Operator Dialed Calling Card Station" rates apply when the customer dials the appropriate operator code (e.g., 00, or 10288,0) and requests that the operator complete the call by dialing the called telephone number and the calling card number to be used for billing purposes.
- 4. "Operator Station" rates apply when calls are completed with the assistance of an underlying carrier operator, except as specified for the Dial Station, Customer Dialed Calling Card Station, Operator Dialed Calling Card Station, Person-to-Person, and Real-Time-Rated classes of service. Operator Station rates apply to calls which are billed to a different telephone number (e.g., collect, bill to a third number) or a calling card.

Switched Access: Telephone-company-provided exchange access services that offer switched interconnections between local telephone subscribers and long distance companies. Switched access is used by long distance companies for origination and completion of ordinary user-dialed long distance calls.

Switchless Reseller: A Company offering telecommunications services to the public through the use of the facilities of an underlying carrier for resale to the public for profit. A Customer who offers the service(s) it obtains from a Reseller to the public for profit shall also be deemed a Reseller.

Tariff: The set of rules, procedures, services, and prices under which a carrier is licensed to operate.

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MISSOURI **Public Service Commission**

SECTION 1 - DEFINITIONS AND ACRONYMS

1.1. **Definitions** (Continued)

Underlying Carrier: The provider of telecommunications services whose network is being utilized to transmit and receive the Customer's telecommunications traffic.

V&H Coordinates: Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purpose of rating mileage banded calls.

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MISSOURI Public Service Commission

SECTION 1 - DEFINITIONS AND ACRONYMS

1.2. Acronyms

CO: Central Office: A switching unit in a telecommunications system, that provides service to the general public and has the necessary equipment and operating arrangements for terminating and interconnecting customer lines and trunks or trunks only.

LATA: Local Access Transport Area: A geographic boundary, within which the LEC provides communications services. Multiple LECs may provide services within the same LATA.

LEC: Local Exchange Carrier: A carrier that provides service to a line grouping that can uniquely be identified by an area code and first three digits of a phone number. In the context of the divestiture decree, local exchange is a synonym for intra-LATA.

PBX: Private Branch Exchange: A private switching system on the customer's premises which provides internal telephone communications between stations of the system, as well as between these stations and the external telephone network.

P.S.C.MO.: Public Service Commission of Missouri: Regulatory body which has jurisdictional authority over telecommunications services offered within the State of Missouri.

TRS: Telecommunications Relay Service: TRS are those calls completed through a telecommunications relay center. TRS provides the ability for an individual with a hearing and/or speech disability to communicate with a hearing individual in a manner functionally equivalent to the ability of individuals without hearing/speech disabilities. TRS allows individuals with hearing/speech disabilities who use a text telephone (TT) or its equivalent to communicate with individuals who use ordinary telephones. A Communications Assistant (CA) transliterates conversation from text to voice and from voice to text between two end users of TRS.

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SECTION 2 - RULES AND REGULATIONS

2.1. **Undertaking of Company**

- 2.1.1. The Company's services are furnished to business or residential customers for intrastate telecommunications services originating at specified points within the state. Rates, terms and conditions for the Company's telecommunications toll service are set forth in this tariff.
- 2.1.2. The Company interfaces between the Customer, the LEC, and the Underlying Carrier who provisions the communication services described herein in accordance with the terms and conditions set forth in this tariff. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer, to allow connection of a Customer's location to the Carrier's network.
- 2.1.3. The Company's services and the Carrier's facilities are available twenty-four hours per day, seven days per week.

2.2. Limitations

- 2.2.1. Service is offered subject to the availability of the necessary facilities and equipment and the provisions of this tariff.
- 2.2.2. The Company reserves the right to discontinue furnishing service, or limit the use of service when necessitated by conditions beyond its control; or when the Customer is using service in violation of the law or the provisions of this tariff.
- 2.2.3. In the event prior written permission from the Company is given for any assignment or transfer, all regulations and conditions contained in the tariff shall apply to all such permitted assignees or transferees.

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2.2. Limitations (Continued)

- 2.2.4. The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes but is not limited to:
 - A. The use of the service of the Company to transmit a message or to locate a person or otherwise to give or obtain information, without payment of the charge applicable for service:
 - В. The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain service by rearranging, tampering with, or making connection with any service components of the Underlying Carrier, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service or in any other manner not consented to or allowed by either the Company or the Underlying Carrier;
 - C. The use of the service of the Company for a message or messages, anonymous or otherwise, if done in a manner that could reasonably be expected to frighten, abuse, torment, or harass another;
 - D. The use of profane or obscene language;
 - E. The use of the service in such a manner as to interfere unreasonably with the use of the service by any other Customers.
- 2.2.5. The Company does not undertake to transmit messages, but furnishes the use of its services to its Customers for telecommunications.

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SECTION 2 - RULES AND REGULATIONS

2.2. Limitations (Continued)

- 2.2.6. The Company does not offer services for resale by Customers unless such Customer has been granted a Certificate of Service Authority by the Commission to provide such services in the State of Missouri.
- 2.2.7. All services provided under this tariff are directly or indirectly controlled by the Company and the Customer may not transfer or assign the use of service without the express written consent of the Company.

2.3. Transfer or Assignment

- 2.3.1. After obtaining the Company's written consent, the Customer of record may assign or transfer the use of service where there is no interruption or physical relocation. All terms and provisions contained in this tariff will apply to any assignee or transferee. Services provided by the Company may not be transferred or assigned to a new Customer unless the following conditions have been met.
 - A. The Customer of record (assignor Customer) requests such assignment or transfer in writing at least forty-five (45) days prior to the effective date of any requested assignment or transfer; and,
 - B. The new Customer (assignee Customer) notifies the Company in writing that it agrees to assume all outstanding obligations of the former Customer for use of the Company's services. These obligations include all outstanding indebtedness for the use of the Company's service. Consent to such transfer or assignment will not be unreasonably withheld; and,
 - C. Prior written consent of the Company is secured. The Company agrees to respond to a request to assign or transfer to another Customer within thirty (30) days of receipt of the request.

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2.3. Transfer or Assignment

- 2.3.2. Any permitted transfer or assignment of the Company's service will not relieve or discharge any Customer from remaining jointly and severally liable with the new Customer for any obligations existing at the time of transfer or assignment.
- 2.3.3. As relates to the assignee or transferee, deposits may be required pursuant to Section 2.6 of this tariff.
- 2.3.4. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

2.4. Use of Service

- 2.4.1. The Company's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of such services.
- 2.4.2. The use of the Company's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, false credit cards or false Phone Cards of the Company's or false numbers of such cards, is prohibited.

2.5. Liabilities of the Company

2.5.1. The liability of the Company and/or its Underlying Carriers for damages arising out of mistakes, interruptions, omissions, delay, errors, or defects in transmission which occur in the course of furnishing service(s) or facilities in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.

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SECTION 2 - RULES AND REGULATIONS

2.5. Liabilities of the Company (Continued)

- 2.5.2. The Company and/or its Underlying Carriers shall not be liable for claim or loss, expense or damage, including indirect, special, consequential or punitive loss or damage of any kind, including lost profits, for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff regardless of the cause or foreseeability thereof.
- 2.5.3 The Company and/or its Underlying Carriers shall not be liable for any claim, loss, or refund as a result of loss or theft of Customer-specific identifying codes issued for use with the Company's services.
- 2.5.4 The Company and/or its Underlying Carriers shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service(s) which is not the sole proximate cause of the Company's negligence.
- 2.5.5. The applicable terms, rates and conditions specified in this tariff constitute the only agreement between the parties with respect to the service(s) to which the Customer has subscribed. Statements (whether written or oral) may have been made about the service(s) specified in this tariff. Such statements, however, do not constitute warranties, shall not be relied upon by the Customer and are not part of the parties' relationship. All prior agreements, proposals, representations or understandings concerning the service(s) are also deemed superseded upon the Customer's subscription. The Customer shall have all of the rights and remedies described herein as belonging to Customer, but only such rights and remedies.
- 2.5.6. The applicable tariff sections constitute the complete and exclusive expression of the parties' relationship. These tariff provisions may only be modified by: (1) a subsequent tariff filing; or (2) a written agreement, signed by an authorized Company representative, who identifies both the tariff provision being modified or superseded, if applicable, and the specific nature of the change.

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SECTION 2 - RULES AND REGULATIONS

2.5. Liabilities of the Company (Continued)

All implied warranties, including the implied warranty of merchantability, are disclaimed. The Company and/or its Underlying Carriers do not warrant that the service(s) are fit for any particular purpose of the Customer. The Company and/or its Underlying Carriers make no warranties with respect to the service(s) other than that the service(s) will conform to the description contained in this tariff.

2.6. **Deposits and Interest**

The Company's deposit plan includes criteria for residential and nonresidential Customers in accordance with 4 CSR 240-33.050. The nonresidential plan conforms to the following except for 2.6.1, 2.6.2, 2.6.3, and 2.6.10.

- 2.6.1. The Company shall not require a deposit of a residential Customer who has received the same or similar type of classification of service for twelve (12) consecutive months and service was not terminated for nonpayment nor was payment late more than twice nor was a check for payment dishonored. The twelve (12) months service period shall have been within eighteen (18) months prior to the application for new service.
- 2.6.2. Although the Company does not normally collect deposits from its Customers, deposits may be required from Customers whose credit history is unacceptable or unavailable. The amount of the deposit shall not exceed an amount equal to two (2) months toll charges determined by actual or anticipated usage. The Company may allow Customers to pay deposits in installments.
- 2.6.3. A present Customer may be required to post a deposit as a condition of continued service if undisputed charges have become delinquent, with delinquent meaning a payment not received on or before the due date as posted on the bill for the Company's service, in two (2) out of the last twelve (12) billing periods or if the Customer has had service disconnected during the last twelve (12) months or has presented a check subsequently dishonored.

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2.6. **Deposits and Interest** (Continued)

- 2.6.4. Interest on cash deposits shall be paid by the Company at no less than the rate required by local law or regulations (currently 9% per annum in Missouri).
- 2.6.5. If refund of a deposit is made within thirty (30) days of receipt of deposit, no interest payment is required. If the Company retains the deposit more than thirty (30) days, payment of interest shall be made retroactive to the date of receipt of the deposit. No interest shall accrue on a deposit after discontinuance of service.
- 2.6.6. The Company shall provide payment of accrued interest for all Customers annually by negotiable instrument or by credit against current billing.
- 2.6.7. The deposit shall cease to draw interest on the date it is returned or credited to the Customer's account.
- 2.6.8. The amount of the deposit, with accrued interest, shall be applied to any unpaid charges at the time of a discontinuance of services. The balance, if any, shall be returned to the Customer within thirty (30) days after settlement of the Customer's account, either in person or by mailing it to the Customer's last known address.
- 2.6.9 If service is not connected, or after disconnection of service, the Company shall promptly and automatically refund the Customer's deposit plus accrued interest on the balance, if any, in excess of the unpaid bills for service furnished. A transfer of service from one (1) premise to another within the Company's service area shall not be deemed a disconnection, and no additional deposit may be required unless otherwise permitted by this tariff.

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2.6. Deposits and Interest (Continued)

- 2.6.10 The Company shall automatically refund the deposit for residential service, with accrued interest, after twelve (12) months' satisfactory payment of undisputed charges and where payment was not late more than twice; provided, however, that service has not been disconnected within the twelve (12) month period. Payment of a charge shall be deemed satisfactory if received on or prior to the date the bill is due. Payment of a charge shall be deemed not satisfactory if made by a check subsequently dishonored. If the Customer does not meet these refund criteria, the deposit and interest may be retained in accordance with Section 2.6.3 of this tariff.
- 2.6.11 The Company may withhold refund or return of the deposit, pending the resolution of a dispute with respect to charges secured by the deposit.
- 2.6.12 The Company shall keep records to show the name, account number, and address of each depositor; the amount and date of the deposit, and, each transaction concerning the deposit.
- 2.6.13 The Company shall issue a receipt of deposit to each applicant from whom a deposit is received and shall provide means whereby a depositor may establish claim if the receipt is lost.
- 2.6.14 Such records shall be retained for two (2) years after deposit and/or interest is refunded or applied.
- 2.6.15 Upon the sale or transfer of the Company or operating units thereof, the seller shall file, with the application of transfer, a verified list of the information in 2.6.12 of this Section, and the unpaid interest thereon. The information provided shall be treated as confidential and shall not be available for public inspection unless ordered by the Commission after notice and hearing.

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2.6. Deposits and Interest (Continued)

2.6.16 The deposit made by the Customer with the Company at the time of application for service shall not constitute an advance payment to cover service bills, but for all purposes it is to be considered as security for the payment of monthly bills or other proper charges.

2.7. Advance Payments

The Company does not take advance payments from the Customer.

2.8. Billing and Billing Disputes

- 2.8.1. Billing to Customers will be scheduled monthly. Usage charges are billed in arrears. Recurring fixed charges are billed monthly in advance. A bill will be considered rendered to the Customer when deposited in the United States mail with postage prepaid. If the delivery is by other than United States mail, the bill will be considered rendered when delivered to the last known address of the party responsible for payment.
- 2.8.2. Payment is due by the invoice date printed on the bill. Payments are sent to the address listed on the bill.
- 2.8.3. If a Customer's bill is not paid by the due date printed on the bill, the Company may impose a late charge of 3% per month on the delinquent amount.

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SECTION 2 - RULES AND REGULATIONS

2.8. Billing and Billing Disputes (Continued)

- 2.8.4. The Customer is responsible for payment of all charges furnished to the Customer's account, including (1) all calls placed from the Customer's location, (2) all calls placed using the Customer's equipment, and (3) all calls placed using the Customer's authorization code(s) or personal identification code(s), whether expressly authorized by the Customer or not. All charges due by the Customer are payable to the Company or to the Company's authorized billing agent. Invoices are conclusively presumed to be accurate unless the Customer notifies the Company within thirty (30) days from the invoice date of any errors or discrepancies.
- 2.8.5. The security of the Customer's Authorization Codes, if any, is the responsibility of the Customer. The Customer shall not, however, be responsible for charges in connection with the unauthorized use of Authorization Codes arising after the Customer notifies the Company of the loss, theft, or other breach of security of such Authorization Codes.
- 2.8.6. Any objection to billed charges should be reported to the Company as soon as possible. Questions regarding the Company's services or charges assessed to a Customer's bill may be directed to the Company's Customer Service Department toll-free at (800) 525-9510. The Company shall investigate the particular case and report the results to the Customer.

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SECTION 2 - RULES AND REGULATIONS

2.8. Billing and Billing Disputes (Continued)

- 2.8.7. During the period that the disputed amount is under investigation, the Company shall not pursue any collection procedures or assess late fees with regard to the disputed amount. The Customer shall be required to pay the undisputed part of the bill, and if not paid, the Company may discontinue service. In the event the disputed charges are not resolved, the Company shall inform the Customer that the Customer may utilize the complaint procedures of the Commission's Consumer Services Division. The Company shall provide the Customer with the following information:
 - A. Billing disputes should be addressed in writing to Billing Department, EqualNet Corporation, P. O. Box 441085, Houston, Texas 77244-1085 or via telephone to 1 (800) 525-9510.
 - B. Customers unsatisfied with the Company's handling of a dispute may contact: Public Service Commission of Missouri, P. O. Box 360, Jefferson City, Missouri 65102.
- 2.8.8. The Company and/or its Underlying Carrier will make no refund of overpayment by a Customer unless the claim for overpayment, together with proper evidence, is submitted within one (1) year from the date of alleged overpayment.

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2.9. **Billing Fees**

When the Local Exchange Carrier (LEC) serves as the billing agency for Customers of EqualNet, a monthly billing fee of five dollars (\$5.00) will apply.

SECTION 2 - RULES AND REGULATIONS

2.10. Adjustment for Taxes and Fees

The Customer is responsible for payment of any sales, use, gross receipts, excise or other local, state or federal taxes, charges or assessments, however designated (excluding taxes on the Company's net income) imposed on or based upon the provision, sale or use of the Company's services.

- 2.10.1. All state and local sales taxes are listed as separate line items on the Customer's bill and are not included in the quoted rate(s). For pre-paid services, taxes and fees shall be included in the rates and charges stated in the Company's rate schedule for this service.
- 2.10.2. Other taxes, charges and regulatory assessments shall be identified in the aggregate on the Customer's bill and shall not be included in the quoted rate(s).
- 2.10.3. Such taxes, charges, and assessments shall be billed to the Customers receiving service(s) within the territorial limits of such state, county, city or other taxing authority. Such billing shall allocate the tax, charge and/or assessment among Customers uniformly on the basis of each Customer's monthly charges for the types of service made subject to such tax, charge and/or assessment.

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2.11. Equipment

2.11.1. The Company's service(s) may be used with or terminated in Customer-provided terminal equipment or Customer-Provided telecommunications systems, such as a telephone set, PBX or key system. Such terminal equipment shall be furnished and maintained at the expense of the Customer. The Customer is responsible for all costs at its premises, including personnel, wiring, electrical power, and the like, incurred in the use of the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

2.12. Interexchange Interconnection for Resale

2.12.1 Service(s) furnished by the Company may be connected with the services or facilities of an Underlying Carrier. Such service(s) or facilities are provided under the terms, rates and conditions of this tariff. The Customer is responsible for all charges billed by the Company or its billing agent for use in connection with the Company's service.

2.13. Payment for Service

- 2.13.1. All charges due by the Customer are payable to any agency duly authorized to receive such payments. The billing agency may be a LEC, credit card company, or other billing service. The terms and conditions for billing, payment and collection, including without limitation, any late payment charge specified in the LEC's local exchange service tariff, shall apply to charges of the Company when the LEC serves as the billing agent for the Company or buys the Company's accounts receivable. Terms of payment shall be according to the rules and regulations of the agency, but must comply with the Commission's rules and regulations.
- 2.13.2. Adjustments to the Customer's bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

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2.13. Payment for Service

- 2.13.3. The Customer is responsible for payment of all charges for services and equipment furnished by the Company to the Customer or to a User authorized by the Customer. This includes calls or services furnished through the use of a debit card as a form of payment regardless of the purchaser of the card or the originating location of the call when incurred at the specific request of the Customer.
- 2.13.4. Payments for service provided in association with Company-issued Debit Accounts must be received by the Company or its authorized agent prior to the activation of the Customer's Debit Account.
- 2.13.5. Renewal of Available Usage Balances made by charges to commercial credit cards are subject to the terms and conditions of the issuing commercial credit card company and those of the Company's credit card processing agent. Renewals made by cashier's or personal checks are subject to the terms and conditions of the issuing financial institution.

2.14. Returned Check Charge

2.14.1. Whenever a check or draft presented for payment of service is not accepted by the institution on which it is written, a returned check charge shall be applied in the amount of \$15.00 in addition to any bank charge for a dishonored check. This charge applies each time a check is returned to the Company by a bank for insufficient funds. In addition, the Company reserves the right to place the Available Usage Balance for the Customer's Debit Account on hold until the check or draft clears or is paid.

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2.15. Cancellation of Service By Customer

2.15.1. A Customer may cancel service by providing written or verbal notice to the Company.

2.16. Termination of Service

- 2.16.1. Service may be terminated for any of the following reasons:
 - A. Nonpayment of a bill within the period prescribed in the Company's tariff.
 - B. Violation of or noncompliance with any provision of law, Commission rules and regulations or the Company's approved tariffs.
 - C. Excessive or improper use of telecommunications services, or use in such manner as to interfere with reasonable service to other Customers.
- 2.16.2 The Company shall provide documentation to the Customer stating the reason(s) for termination of service.
- 2.16.3. If non usage of service extends for a full billing period, (30 days), an inactivity charge of \$5.00 per billing period will be charged. Customers who have not requested discontinuance, either orally or in writing, and have had no usage of service for a period of ninety (90) days may have their service discontinued.

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2.17. Disconnection and Notice

- 2.17.1. When, after a reasonable time, payment of a bill for services rendered has not been received, the Company shall give at least five (5) days written notice to the Customer of the Company's intent to discontinue service. Notice shall be mailed by the Company to the Customer's address. Notice will be deemed given to the Customer two (2) days after mailing by the Company.
- 2.17.2. Notices to the Customer shall contain the following information:
 - A. Name, address, and telephone number of Customer.
 - B. Statement of reason for proposed discontinuance of service.
 - C. The date on or after which service will be discontinued unless appropriate action is taken.
 - D. The telephone number of the Company where the Customer may make an inquiry.
 - E. Charges for reconnection.
 - F. The address and telephone number of the Commission's Consumer Services Division.
- 2.17.3. The Company shall not be required to give the written notice provided for in situations where the Company has evidence of fraudulent or illegal use of the Company's services which, if allowed to continue, would present a high risk of financial loss to the Company in accordance with 4 CSR 240-33.070 Discontinuance of Service.
- 2.17.4. The Company may temporarily suspend service without notice to the Customer, by blocking traffic to certain cities or NXX exchanges, or by blocking calls using certain Personal Account codes when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as service can be provided without undue risk.

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2.17. Disconnection and Notice (Continued)

2.17.5. Personal Identification Numbers or Codes are issued only by the Company to its Customers and may not be sold or otherwise distributed without the written consent of the Company. Any unauthorized or unlawful use of such numbers will result in the immediate termination of service without notice.

2.18. Refunds or Credits for Interruption of Service

2.18.1. The Customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the total monthly charge (if any) for the service affected for each hour or major fraction thereof that the interruption continues. Calculations of the credit shall be made in accordance with the following formula:

Credit =
$$\underline{A}$$
 x B

"A" = outage time in hours

"B" = total monthly charge for affected facility, where applicable

2.19. Inspection, Testing and Adjustment

2.19.1. Upon reasonable notice, the facilities/equipment provided by the Underlying Carrier shall be made available to the Underlying Carrier for tests and adjustments as may be deemed necessary by the Underlying Carrier for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made.

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2.20. Customer Service

2.20.1. Customer Relations Representatives may be reached at (800) 525-9510 to assist with billing and service inquiries Monday through Friday from 7:00 AM to 6:00 PM Central Time. If these times are inconvenient for the Customer, the Company has available a voice-mail system which is checked regularly throughout the week. The Customer's call will be returned either that day or early morning of the next business day.

2.21. Billing Calls

Billing for calls placed over the network is based in part on the duration of the call as follows, unless otherwise specified in this tariff:

- 2.21.1. The initial period is the length of a call for minimum billing purposes. The initial period is defined in the service description for each rate schedule of this tariff.
- 2.21.2. The additional period is the rate element used to bill chargeable time when a call continues beyond the initial period. The additional period starts when the initial period ends. Additional period rates apply to any fraction of the time period for chargeable time which continues beyond the initial period. The additional period varies by rate schedule as specified in this tariff.
- 2.21.3. Chargeable time for all calls will begin when the local exchange company signals that the called party has answered. Chargeable time ends when one of the parties disconnects from the call, as signaled by the local carrier.
- 2.21.4. Calls are billed based on the rate in effect at the time the call begins. Calls that cross rate period boundaries are billed at the rate in effect at the beginning of the call for the duration of the call.

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2.21. Billing Calls

- 2.21.5. There are no charges for incomplete calls. When a Customer indicates that he/she was billed for an incomplete call, the Company will reasonably issue credit for the call.
- 2.21.6. Time-of-day designations are used in this tariff to indicate rate period boundaries at the point of origination. Rate periods begin at the first time-of-day designation and continue up to but not including the second time-of-day designation. Time-of-day rate periods are defined in the individual rate schedules contained in this tariff.

2.22. Rate Application Periods

Rate Application Periods are as follows unless specified otherwise in this tariff:

2.22.1. Day/Evening/Night/Weekend

L =	Mon.	Tues.	Wed.	Thurs.	Fri.	Sat.	Sun.
8:00 AM-5:00 PM*	Day Rat	e Period				,	
5:00 PM-11:00 PM*	Evening	Rate Peri	[ERP			
11:00 PM- 8:00 AM	Night a	nd Weeke	end Rate	Period			

2.22.2. Peak/Off-Peak

Rate Period	Mon.	Tue.	Wed.	Thurs.	Fri.	Sat.	Sun.
8:00 AM - 7:00 PM	Peak Per	iod					
7:01 PM - 7:59 AM	Off-Peak	Period					

* Up to but not including.

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2.23. Timing Calls

- 2.23.1. Call timing begins when the called party answers the call (i.e., when two way communications are established). Answer detection is based on standard industry answer detection methods, including hardware and software answer detection
- 2.23.2. On Dial Station, Customer-Dialed Calling Card Station, Operator-Dialed Calling Card Station, Operator Station or Real-Time-Rated Operator Station messages, chargeable time begins when connection is established between the calling and the called service point.
- 2.23.3. On Person-to-Person or Real-Time-Rated Person-To-Person messages, chargeable time begins when connection is established between the calling person and the particular person or service point specified or an agreed alternate.
- 2.23.4 Chargeable time does not include time lost because of faults or defects in the service.
- 2.23.5. Chargeable time ends when the calling service point disconnects, thereby releasing the network connection. If the called service point disconnects but the calling service point does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the operator.
- 2.23.6. When the exchange telephone service used is directly connected (i.e., not connected through a multi-line terminating system) at a Customer's premises to a communications system, chargeable time for all classes of messages begins when a message from the telecommunication network terminates in or passes through the first multi-line terminating system or terminal equipment on the communications system.

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2.24. Calculation of Distance

Usage charges for all mileage sensitive services are based on the airline distance between the rate centers for the central office locations associated with the originating and terminating points of the call. The distance between the originating and terminating points is calculated by using the vertical "V" and horizontal "H" coordinates in the following manner:

- **Step 1** Obtain the "V" and "H" coordinates of the origination and the destination points.
- Step 2 Obtain the difference between the "V" coordinates of each of the rate centers.

 Obtain the difference between the "H" coordinates.
- Step 3 Square each of the differences obtained in Step 2.
- Step 4 Add the square of the "V" difference to the square of the "H" difference obtained in Step 3.
- Step 5 Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6 Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction results. This is the V&H mileage distance between the originating and terminating points of the call. The formula is as follows:

Mileage =
$$\sqrt{\frac{(V1-V2)^2 + (H1-H2)^2}{10}}$$

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2.25. Holidays and Rates

Company acknowledged holidays for which reduced evening or non-peak rates are in effect are: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day

2.26. Minimum Call Completion Rate

A Customer can expect a call completion rate (number of calls completed/number of calls attempted) of not less than ninety-nine percent (99%) during peak use periods for all Feature Group D services ("1+" dialing).

2.27. Availability of Service

Service is available twenty-four (24) hours per day, seven (7) days a week from the Customer's premises.

2.28. Tariffs of Underlying Carriers

The Customer shall comply with applicable tariffs of the Company's Underlying Carriers including, but not limited to, those provisions pertaining to the Customer's use of proper equipment to be used in conjunction with the Underlying Carrier's network, the Customer's obligations to report trouble with the network, etc.

2.29. Promotional Offerings

The Company may from time to time engage in promotional trial service offerings of limited duration. Except for the rates charged under such promotions, all other terms and conditions of service contained in this tariff will apply to promotional service offerings. The Company will notify the Commission by letter specifying the services offered, terms of promotion, location, and dates of each promotional period, thirty (30) days in advance of such offerings.

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SECTION 3 - DESCRIPTION OF SERVICE

3.1. Service Offerings

The following are the service offerings of the Company. Although some offerings may appear to be identical for intrastate service, they are distinguished from each other in the interstate price groups.

3.1.1. EqualNet Advantage

A. Switched Outbound

- Billed in six (6) second increments after an initial (18) eighteen-second period
- Term plan discounts available

3.1.2. EqualNet Advantage Extra

A. Switched Outbound

- Billed in one (1) minute increments
- Evening and night/weekend differential

3.1.3. EqualNet Advantage State

A. Switched Outbound

- Billed in six (6) second increments after an initial (18) eighteen-second period
- Evening and night/weekend differential
- Term plan discounts available

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SECTION 3 - DESCRIPTION OF SERVICE

3.1. Service Offerings

3.1.4. EqualNet Solution

A. Switched Outbound

- Billed in six (6) second increments after an initial (18) eighteen-second period
- Evening and night/weekend differential
- Term plan discounts available

3.1.5. EqualNet Solution Extra

A. Switched Outbound

- Billed in one (1) minute increments
- No evening or night/weekend differential
- No discount plans available

3.1.6. EqualNet Solution State

A. Switched Outbound

- Billed in six (6) second increments after an initial (18) eighteen-second period
- Evening and night/weekend differential
- Term plan discounts available

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SECTION 3 - DESCRIPTION OF SERVICE

3.1. Service Offerings

3.1.7. EqualNet Answer

A. Switched Outbound

- Billed in six (6) second increments after an initial (18) eighteen-second period
- No evening or night/weekend differential
- Term plan discounts available
- Monthly billing fee

B. Switched Inbound

- Billed in six (6) second increments after an initial (18) eighteen-second period
- No evening or night/weekend differential
- Term plan discounts available
- Monthly service fee per inbound line

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SECTION 3 - DESCRIPTION OF SERVICE

3.1. Service Offerings

3.1.8. EqualNet Edge

A. Switched Outbound

- Billed in six (6) second increments after an initial (18) eighteen-second period
- No evening or night/weekend differential
- Term plan discounts available

B. Switched Inbound

- Billed in six (6) second increments after an initial (18) eighteen-second period
- Monthly service fee per inbound line

C. Dedicated Outbound

- Billed in six (6) second increments after an initial (18) eighteen-second period
- No evening or night/weekend differential
- Term plan discounts available
- Monthly fee for secured account codes

D. Dedicated Inbound

- Billed in six (6) second increments after an initial (18) eighteen-second period
- No evening or night/weekend differential
- Term plan discounts available
- Monthly service fee for each inbound line

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SECTION 3 - DESCRIPTION OF SERVICE

3.1. Service Offerings

3.1.9. EqualNet Edge Extra

A. Switched Outbound

- Billed in one (1) minute increments
- No evening or night/weekend differential
- Monthly fee for secured account codes

B. Switched Inbound

- Billed in one (1) minute increments
- No evening or night/weekend differential
- Monthly service fee per inbound line

3.1.10. EqualNet GTI Rate Plan

A. Switched Outbound

- Billed in six (6) second increments after an initial (18) eighteen-second period
- No evening or night/weekend differential

B. Switched Inbound

- Billed in six (6) second increments after an initial (18) eighteen-second period
- Monthly service fee per inbound line

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3.1. Service Offerings

3.1.11. EqualNet GTI-Extra

A. Switched Outbound

- Billed in one (1) minute increments
- No evening or night/weekend differential
- Monthly fee for secured account codes

B. Switched Inbound

- Billed in one (1) minute increments
- No evening or night/weekend differential
- Monthly service fee per inbound line

C. Dedicated Inbound

- Billed in one (1) second increments after an initial (30) thirty-second period
- No evening or night/weekend differential
- Monthly service fee for each inbound line

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SECTION 3 - DESCRIPTION OF SERVICE

3.1. Service Offerings

3.1.12. EqualNet Freedom

A. Switched Outbound

- Billed in six (6) second increments after an initial (18) eighteen-second period
- Peak/off-peak differential
- Monthly minimum usage applies

B. Switched Inbound

- Billed in sixty (60) second increments
- No evening or night/weekend differential
- Monthly service fee per inbound line

C. Dedicated Inbound

- Billed in one (1) second increments after an initial (30) thirty-second period
- No evening or night/weekend differential
- Monthly service fee for each inbound line

3.1.13. EqualNet Freedom Extra

A. Switched Outbound

- Billed in one (1) minute increments
- Peak/off-peak differential
- Monthly minimum usage applies

B. Switched Inbound

- Billed in one (1) minute increments
- No evening or night/weekend differential
- Monthly service fee per inbound line

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SECTION 3 - DESCRIPTION OF SERVICE

3.1. Service Offerings

3.1.14. EqualNet Integrity

A. Switched Outbound

- Billed in one (1) minute increments
- Evening and night/weekend differential
- Monthly minimum usage applies

B. Switched Inbound

- Billed in one (1) minute increments
- No evening or night/weekend differential
- Monthly service fee per inbound line

3.1.15. EqualNet PR Extra

A. Switched Outbound

- Billed in six (6) second increments after an initial (18) eighteen-second period
- No evening or night/weekend differential
- Monthly minimum usage applies

B. Switched Inbound

- Billed in six (6) second increments after an initial (18) eighteen-second period
- No evening or night/weekend differential
- Monthly service fee per inbound line applies

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3.1. Service Offerings

3.1.16. EqualNet Pinnacle

A. Switched Outbound

- Billed in six (6) second increments after an initial (18) eighteen-second period
- Peak/off-peak differential
- Monthly billing fee applies.

B. Switched Inbound

- Billed in one (1) minute increments
- No evening or night/weekend differential
- Monthly service fee per inbound line applies

C. Dedicated Inbound

- Billed in one (1) second increments after an initial (30) thirty-second period
- No evening or night/weekend differential
- Monthly service fee for each inbound line

3.1.17. EqualNet Pinnacle Extra

A. Switched Outbound

- Billed in one (1) minute increments
- Peak/off-peak differential
- Monthly billing fee applies.

B. Switched Inbound

- Billed in one (1) minute increments
- No evening or night/weekend differential
- Monthly service fee per inbound line applies

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SECTION 3 - DESCRIPTION OF SERVICE

3.1. Service Offerings

3.1.18. EqualNet Preferred

A. Switched Outbound

- Billed in six (6) second increments after an initial (18) eighteen-second period
- Peak/off-peak differential
- Monthly billing fee applies.

B. Switched Inbound

- Billed in six (6) second increments after an initial (18) eighteen-second period
- No evening or night/weekend differential
- Monthly service fee per inbound line applies

3.1.19. EqualNet Preferred Extra

A. Switched Outbound

- Billed in one (1) minute increments
- Peak/off-peak differential
- Monthly billing fee applies

B. Switched Inbound

- Billed in one (1) minute increments
- No evening or night/weekend differential
- Monthly service fee per inbound line applies

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SECTION 3 - DESCRIPTION OF SERVICE

3.1. Service Offerings

3.1.20. EqualNet Prime

A. Switched Outbound

- Billed in six (6) second increments after an initial (18) eighteen-second period
- Peak/off-peak differential
- Monthly billing fee applies

B. Switched Inbound

- Billed in six (6) second increments after an initial (18) eighteen-second period
- No evening or night/weekend differential
- Monthly service fee per inbound line applies

3.1.21. EqualNet Prime Extra

A. Switched Outbound

- Billed in one (1) minute increments
- Peak/off-peak differential
- Monthly billing fee applies

B. Switched Inbound

- Billed in one (1) minute increments
- No evening or night/weekend differential
- Monthly service fee per inbound line applies

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SECTION 3 - DESCRIPTION OF SERVICE

3.1. Service Offerings

3.1.22. EqualNet Select

A. Switched Outhound

- Billed in six (6) second increments after an initial (18) eighteen-second period
- Peak/off-peak differential
- Monthly billing fee applies

B. Switched Inhound

- Billed in one minute increments
- No evening or night/weekend differential
- Monthly service fee per inbound line applies

C. Dedicated Inbound

- Billed in one (1) second increments after an initial (30) thirty-second period
- No evening or night/weekend differential
- Monthly service fee for each inbound line

3.1.23. EqualNet Select Extra

A. Switched Outbound

- Billed in one (1) minute increments
- Peak/off-peak differential
- Monthly billing fee applies

B. Switched Inbound

- Billed in one (1) minute increments
- No evening or night/weekend differential
- Monthly service fee per inbound line applies

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SECTION 3 - DESCRIPTION OF SERVICE

3.1. Service Offerings

3.1.24. EqualNet Small Business Network

A. Switched Outbound

- Billed in six (6) second increments after an initial (18) eighteen-second period
- Peak/off-peak differential

B. Switched Inbound

- Billed in six (6) second increments after an initial (18) eighteen-second period
- No evening or night/weekend differential
- Monthly service fee per inbound line applies

3.1.25. EqualNet Small Business Network Extra

A. Switched Outhound

- Billed in one (1) minute increments
- Peak/off-peak differential

B. Switched Inhound

- Billed in one (1) minute increments
- No evening or night/weekend differential
- Monthly service fee per inbound line applies

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3.1. Service Offerings

3.1.26. EqualNet Corporate Card

A. Customer-Dialed

- Billed in one (1) minute increments
- Evening and night/weekend differential
- Mileage based

B. Operator-Dialed

- Billed in one (1) minute increments
- Evening and night/weekend differential
- Mileage based

3.1.27. EqualNet Edge Calling Card

- Billed in six (6) second increments after an initial (18) eighteen-second period
- No evening or night/weekend differential

3.1.28. EqualNet Calling Card

- Billed in six (6) second increments after an initial (18) eighteen-second period
- No evening or night/weekend differential

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3.1. Service Offerings

3.1.29. EqualNet Enhanced Calling Card

A. Program 1

- Available for use with Freedom, Freedom Extra, Advantage, Advantage Extra, Solution and Solution Extra
- Billed in one (1) minute increments
- Service charge per call

B. Program 2

- Available for use with Integrity, Edge, and Edge Extra
- Billed in one (1) minute increments

- Service charge per call

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SECTION 3 - DESCRIPTION OF SERVICE

3.1. Service Offerings

3.1.30. CallCash™ Domestic Debit Card Service

3.1.31. CallCash Dinero™ Debit Card Service

CallCash™ Domestic Debit Card and CallCash Dinero™ Debit Card Services are available to residential and business Customers for placing calls while away from home or office. Calls are originated by dialing the 800 access number printed on the card, followed by a personal identification number. This debit card may be rechargeable at the option of the provider.

Debit card accounts maintain a balance which is depleted on a real-time basis as calls are placed. Customers are notified of their remaining account balance at the beginning of each call.

Calls may originate from standard residential, business or pay telephone access lines and may terminate to any interstate or intrastate location. Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute.

CallCash™ Domestic Debit Card and CallCash Dinero™ Debit Card Services are available 24 hours a day, seven days per week. The number of available cards is subject to technical limitations. Cards will be offered to customers on a first come, first served basis and are available in increments of \$5, \$10, \$20, \$50 and \$100.

A. Exclusions

- 1. Calls to 500, 700, 800 and 900 numbers
- 2. Calls requiring the quotation of time and charges
- 3. Air to ground and high seas services
- 4. Calls requiring directory assistance

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SECTION 3 - DESCRIPTION OF SERVICE

3.1. Service Offerings

- 3.1.30. CallCash™ Domestic Debit Card Service (Continued)
- 3.1.31. CallCash Dinero™ Debit Card Service (Continued)
 - B. Service Availability
 - 1. All calls must be charged against a CallCash™ or a CallCash Dinero™ Debit Card that has sufficient available balance.
 - 2. A Customer's call will be interrupted with an announcement when the balance is about to be depleted. Such announcement will occur one minute before the balance will be depleted, based on the terminating location of the call. The Customer of *Option A* will be requested to enter another valid CallCashTM Debit Card account number in order to continue the call. Customers of *Options B, C and D* and customers of CallCash DineroTM may, at the discretion of the issuer, be allowed to recharge their present debit account before proceeding with the call.
 - 3. Calls in progress will be terminated by the Company if the balance on the Debit Account is insufficient to continue the call and Customer fails to enter another valid CallCashTM debit account number or to recharge the card.
 - 4. Payment for the CallCash™ Debit Card or CallCash Dinero™ Debit Card and any Available Usage in a Customer's Debit Account is non-refundable.

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SECTION 3 - DESCRIPTION OF SERVICE

3.1. Service Offerings

3.1.32. Sponsor Debit Card Program

The Debit Card Sponsor Program is offered to organizations or commercial entities for distribution to their members or patrons. The marketing vehicle and expiration period is selected by the Sponsor upon joint agreement between the Company and the Sponsor. The Sponsor is responsible for obtaining all necessary permissions for the use of any trade mark, trade name, service mark or other image on the card. The Sponsor may distribute the Carrier's debit card accounts at reduced rates or free of charge to end users for promotional purposes. At the option of the sponsor, these cards may not be replenishable. The Company reserves the right to approve or reject any image and to specify the customer information language and use of the Carrier's trade mark, trade name, service mark or other image on the card.

3.1.33. Collector Debit Card Program

The Company will provide debit card service where the card itself has a value (for example, the picture or logo of a licensed property on the face of the card or because of the materials used in the manufacture of the card) that is distinct from the value of the telecommunications service. The value of the telecommunications service will be indicated visibly on the card prior to purchase. The usage charges will be depleted in accordance with the rates listed herein. The retail price will include both the telecommunications value and the card value. Collector Debit Cards may or may not be recharged depending upon the licensing arrangements and marketing protocols.

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SECTION 3 - DESCRIPTION OF SERVICE

3.1. Service Offerings

- 3.1.34. EqualNet Conference Services
 - A. Usage Rates Charges for conference calls are the sum of leg usage rates, bridge port usage rates and operator set-up, as specified. The charge for conversation time will consist of the total minutes of conversation multiplied by the conference leg usage rate plus the bridge port usage rate.

1. Conference Leg Usage Rate

(the charge for usage between a bridge

port and a station)

2. Bridge Port Usage Rate

(the charge for bridge port usage)

B. Chargeable time Chargeable time starts when all the requested participants are connected and ends on an individual (bridge/station) connection when that station hangs up. Chargeable time for station/port additions to a conference call in progress start when they are connected by an operator.

31.35. Operator Services

The following operator services are furnished to customers of EqualNet by operators of the Underlying Carriers.

- Directory Assistance
- Operator Assisted
- · Collect & Real-Time Rated
- · Billed to Third Party
- · Person-to-Person

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MISSOURI Public Service Commission SECTION 3 - DESCRIPTION OF SERVICE

3.1. Service Offerings

31.35. Operator Services (Continued)

In providing operator services through the operators of its underlying carriers, EqualNet agrees that:

- (A) EqualNet will not knowingly bill for incomplete calls and will remove any charge(s) for incomplete calls.
- (B) The Underlying Carrier's Operator will advise the caller and billed party (if different from the end user) that it is the Operator Service Provider at the time of the initial contact.
- (C) EqualNet will provide rate quotes, including all rate components and any additional charges, upon request, at no charge if the caller dials (800) 725-5575.
- (D) EqualNet will allow only tariff charges approved by the Commission, or otherwise allowed by law for the provision of operator services, to appear on billings rendered by its billing service. EqualNet does not have contracts with aggregators to collect location surcharges.
- (E) EqualNet will arrange for listing of its name on bills rendered on its behalf by its billing service.
- (F) EqualNet, through its Underlying Carrier Operators, will employ reasonable calling card verification procedures which are acceptable to the companies issuing the calling cards. In order to control fraud, EqualNet may refuse to accept calling cards which it determines to be invalid or cards which it is unable to verify.

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SECTION 3 - DESCRIPTION OF SERVICE

3.1. Service Offerings

- 31.35. Operator Services (Continued)
 - (G) EqualNet, through its Underlying Carrier Operators, will direct all "00-" emergency calls to the LEC operator at no charge.
 - (H) EqualNet has no contracts with traffic aggregators. However, to the extent that it may in the future, EqualNet contracts will contain provisions which:
 - (1) Prohibit the blocking of access to an end user's interexchange carrier of choice;
 - (2) Provide for the prominent posting or display, on or near the telephones to be utilized by end users, of material setting forth the name of the carrier, complaint procedures, instructions on reaching the LEC operator as well as other interexchange carriers, and procedures for emergency calls.

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SECTION 4 - RATES

4.1. Service Pricing

4.1.1. EqualNet Advantage

A. Switched Outbound

			Usage Rate	s		
Rate	D	ay	Eve	ning	Night/Weekend	
Mileage	1st 18 Sec.	Add. 6 Sec.	1st 18 Sec.	Add. 6 Sec.	1st 18 Sec.	Add. 6 Sec.
All	\$0.0754	\$0.0251	\$0.0678	\$0.0226	\$0.0678	\$0.0226

4.1.2. EqualNet Advantage Extra

A. Switched Outbound

			Usage Rates	;		
	Day		Eve	ning	Night/Weekend	
Rate	First	Add.	Add. First	Add.	First	Add.
Mileage	Minute	Minute	Minute	Minute	Minute	Minute
All	\$0.2510	\$0.2510	\$0.2510	\$0.2510	\$0.2510	\$0.2510

4.1.3. EqualNet Advantage State

A. Switched Outbound

			Usage Rates	;		
	Day		Eve	ning	Night/Weekend	
Rate	First	Add.	First	Add.	First	Add.
Mileage	18 Sec.	6 Sec.	18 Sec.	6 Sec.	18 Sec.	6 Sec.
All	\$0.0759	\$0.0253	\$0.0645	\$0.0215	\$0.0645	\$0,0215

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MISSOURI Public Service Commission SECTION 4 - RATES

4.1. Service Pricing

4.1.4. EqualNet Solution

A. Switched Outbound

<u> </u>			Usage Rates	3		
	Day		Evening		Night/Weekend	
Rate	First	Add.	First	Add.	First	Add.
Mileage	18 Sec.	6 Sec.	18 Sec.	6 Sec.	18 Sec.	6 Sec.
Ali	\$0.0675	\$0.0225	\$0.0607	\$0.0202	\$0.0607	\$0.0202

4.1.5. EqualNet Solution Extra

A. Switched Outbound

			Usage Rates	;		
	Day		Eve	ning	Night/Weekend	
Rate	First	Add.	First	Add.	First	Add.
Mileage	Minute	Minute	Minute	Minute	Minute	Minute
All	\$0.2249	\$0.2249	\$0.2249	\$0.2249	\$0.2249	\$0.2249

4.1.6. EqualNet Solution State

A. Switched Outbound

		ŧ	Jsage Rates			
	Da	Day		Evening		Veekend
Rate	First	Add.	First	Add.	First	Add.
Mileage	18 Sec.	6 Sec.	18 Sec.	6 Sec.	18 Sec.	6 Sec.
Ali	\$0.0681	\$0.0227	\$0.0579	\$0.0193	\$0.0579	\$0.0193

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SECTION 4 - RATES

4.1. Service Pricing

4.1.7. EqualNet Answer

A. Switched Outbound

			Usage Rat	tes		
****	Day		Eve	ning	Night/Weekend	
Rate	First	Add.	First	Add.	First	Add.
Mileage	18 Sec.	6 Sec.	18 Sec.	6 Sec.	18 Sec.	6 Sec.
All	\$0.0436	\$0.0145	\$0.0436	\$0.0145	\$0.0436	\$0.0145

B. Switched Inbound

			Usage Rat	es			
Day Evening Night/Week							
Rate	First	Add.	First	Add.	First	Add.	
Mileage	18 Sec.	6 Sec.	18 Sec.	6 Sec.	18 Sec.	6 Sec.	
All	\$0.0593	\$0.0198	\$0.0593	\$0.0198	\$0.0593	\$0.0198	

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SECTION 4 - RATES

4.1. Service Pricing

4.1.8. EqualNet Edge

A. Switched Outbound

			Usage Rat	es		
	Night/V	t/Weekend				
Rate	First	Add.	First	Add.	First	Add.
Mileage	18 Sec.	6 Sec.	18 Sec.	6 Sec.	18 Sec.	6 Sec.
All	\$0.0474	\$0.0158	\$0.0474	\$0.0158	\$0.0474	\$0.0158

B. Switched Inbound

			Usage Rat	es		
	D:	ay	Eve	ning	Night/Weekend	
Rate	First	Add.	First	Add.	First	Add.
Mileage	18 Sec.	6 Sec.	18 Sec.	6 Sec.	18 Sec.	6 Sec.
All	\$0.0645	\$0.0215	\$0.0645	\$0.0215	\$0.0645	\$0.0215

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SECTION 4 - RATES

4.1. Service Pricing

4.1.8. EqualNet Edge

C. Dedicated Outbound

		Į	Jsage Rates	•		
	Da	ay	Eve	ning	Night/V	Veekend
Rate	First	Add.	First	Add.	First	Add.
Mileage	18 Sec.	6 Sec.	18 Sec.	6 Sec.	18 Sec.	6 Sec.
All	\$0.0372	\$0.0124	\$0.0372	\$0.0124	\$0.0372	\$0.0124

D. Dedicated Inbound

	Usage Rates								
	Da	ıy	Eve	ning	Night/V	Veekend			
Rate	First	Add.	First	Add.	First	Add.			
Mileage	18 Sec.	6 Sec.	18 Sec.	6 Sec.	18 Sec.	6 Sec.			
All	\$0.0330	\$0.0110	\$0.0330	\$0.0110	\$0.0330	\$0.0110			

4.1.9. EqualNet Edge Extra

A. Switched Outbound

			Usage Rates			
	Day		Evening		Night/Weekend	
Rate	First	Add.	First	Add.	First	Add.
Mileage	Minute	Minute	Minute	Minute	Minute	Minute
Alí	\$0.1579	\$0.1579	\$0.1579	\$0.1579	\$0.1579	\$0.1579

B. Switched Inbound

			Usage Rates			
	D:	Day		Evening		Veekend
Rate	First	Add.	First	Add.	First	Add.
Mileage	Minute	Minute	Minute	Minute	Minute	Minute
All	\$0.2149	\$0.2149	\$0.2149	\$0.2149	\$0.2149	\$0.2149

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SECTION 4 - RATES

4.1. Service Pricing

4.1.10. EqualNet Freedom

A. Switched Outbound

			e Rates	
	Pe		Off-Peak	
Rate	First 18	Add. 6	First 1	8 Add. 6
Mileage	Seconds	Seconds	Second	ls Seconds
All	\$0.0507	\$0.0169	\$0.044	7 \$0.0149

B. Switched Inbound

		Usage Rate	es	
Peak			Off-	Peak
Rate	First	Add.	First	Add.
Mileage	Minute	Minute	Minute	Minute
All	\$0.2600	\$0.2600	\$0.2600	\$0.2600

C. Dedicated Inbound

			Usage Rate	es			
Day Evening Night/We							
Rate	First	Add.	First	Add.	First	Add.	
Mileage	30 Sec.	1 Sec.	30 Sec.	1 Sec.	30 Sec.	1 Sec.	
All	\$0.0619	\$0.00206	\$0.0619	\$0.00206	\$0.0619	\$0.00206	

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SECTION 4 - RATES

4.1. Service Pricing

4.1.11. EqualNet Freedom Extra

A. Switched Outbound

	<u> </u>	Usage	Rates		
	Pe	ak		Off-	Peak
	First	Add.		First	Add.
Mileage	Minute	Minute		Minute	Minute
All	\$0.1690	\$0.1690		\$0.1490	\$0.1490

B. Switched Inbound

			ates	
	Pe	ak	0	ff-Peak
	First	Add.	First	Add.
Mileage	Minute	Minute	Minute	Minute
All	\$0,2600	\$0.2600	\$0.2600	\$0.2600

4.1.12. EqualNet GTI S Rate Plan

A. Switched Outbound

Usage Rates									
	Day		Evening		Night/Weekend				
Rate	First	Add.	First	Add.	First	Add.			
Mileage	18 Sec.	6 Sec.	18 Sec.	6 Sec.	18 Sec.	6 Sec.			
All	\$0.0474	\$0.0158	\$0.0474	\$0.0158	\$0.0474	\$0.0158			

B. Switched Inbound

			Usage Rat	es		
	Day		Evening		Night/Weekend	
Rate	First	Add.	First	Add.	First	Add.
Mileage	18 Sec.	6 Sec.	18 Sec.	6 Sec.	18 Sec.	6 Sec.
All	\$0.0645	\$0.0215	\$0.0645	\$0.0215	\$0.0645	\$0.0215

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SECTION 4 - RATES

4.1 **Service Pricing**

4.1.13. EqualNet GTI Extra

A. Switched Outbound

			Usage Rates			
	Day		Evening		Night/Weekend	
Rate	First	Add.	First	Add.	First	Add.
Mileage	Minute	Minute	Minute	Minute	Minute	Minute
All	\$0.1579	\$0.1579	\$0.1579	\$0.1579	\$0.1579	\$0.1579

B. Switched Inbound

			Usage Rates			
<u> </u>	Day		Evening		Night/Weekend	
Rate	First	Add.	First	Add.	First	Add.
Mileage	Minute	Minute	Minute	Minute	Minute	Minute
All	\$0.2149	\$0.2149	\$0.2149	\$0.2149	\$0.2149	\$0.2149

4.1.14. EqualNet Integrity

A. Switched Outbound

Usage Rates					
	Day	Evening	Night/Weekend		
Mileage	Per Minute	Per Minute	Per Minute		
All	\$0.1950	\$0.1560	\$0.1440		

B. Switched Inbound

Usage Rates					
	Day	Evening	Night/Weekend		
Mileage	Per Minute	Per Minute	Per Minute		
All	\$0.2150	\$0.2150	\$0.2150		

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SECTION 4 - RATES

4.1. Service Pricing

4.1.15. EqualNet PR Extra

A. Switched Outbound

			Usage Rat	tes		
	Day		Evening		Night/Weekend	
Rate	First	Add.	First	Add.	First	Add.
Mileage	18 Sec.	6 Sec.	18 Sec.	6 Sec.	18 Sec.	6 Sec.
All	\$0.0474	\$0.0158	\$0.0474	\$0.0158	\$0.0474	\$0.0158

B. Switched Inbound

		Usage Rates	
	Day	Evening	Night/Weekend
Mileage	Per Minute	Per Minute	Per Minute
All	\$0.2149	\$0.2149	\$0.2149

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Public Service Commission

SECTION 4 - RATES

4.1. Service Pricing

4.1.16. EqualNet Pinnacle

A. Switched Outbound

		Usag	e Rates		
	Pe	ak		Off-	Peak
Rate	First	Add.		First	Add.
Mileage	18 Sec.	6 Sec.		18 Sec.	6 Sec.
All	\$0.0507	\$0.0169		\$0.0447	\$0.0149

B. Switched Inbound

		Usage Ra	ates			
	Pe	ak		Off-Peak		
Rate	First	Add.	First	Add.		
Mileage	Minute	Minute	Minut	e Minute		
All	\$0.2600	\$0.2600	\$0.260	0 \$0.2600		

C. Dedicated Inbound

			Usage Rate	S		
	Day		Evening		Night/Weekend	
Rate	First	Add.	First	Add.	First	Add.
Mileage	30 Sec.	1 Sec.	30 Sec.	1 Sec.	30 Sec.	1 Sec.
All	\$0.0619	\$0.00206	\$0.0619	\$0.00206	\$0.0619	\$0.00206

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MISSOURI Public Service Commission

SECTION 4 - RATES

4.1. Service Pricing

4.1.17. EqualNet Pinnacle Extra

A. Switched Outbound

		Usage Rat	tes	
Peak			Off-	Peak
Rate	First	Add.	First	Add.
Mileage	Minute	Minute	Minute	Minute
All	\$0.1690	\$0.1690	\$0.1490	\$0.1490

B. Switched Inbound

		Usage	Rates		
Peak			Off-	Peak	
Rate	First	Add.		First	Add.
Mileage	Minute	Minute		Minute	Minute
All	\$0.2600	\$0.2600		\$0.2600	\$0.2600

4.1.18. EqualNet Preferred

A. Switched Outbound

		Usage	Rates		
Peak				Off-	Peak
Rate	First	Add.		First	Add.
Mileage	18 Sec.	6 Sec.		18 Sec.	6 Sec.
All	\$0.0417	\$0.0139		\$0.0357	\$0.0119

B. Switched Inbound

			Usage Rates	5		
	D	ay	Evening		Night/Weekend	
Rate	First	Add.	First	Add.	First	Add.
Mileage	18 Sec.	6 Sec.	18 Sec.	6 Sec.	18 Sec.	6 Sec.
All	\$0.0645	\$0.0215	\$0.0645	\$0.0215	\$0.0645	\$0.0215

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MISSOURI Public Service Commission SECTION 4 - RATES

4.1. Service Pricing

4.1.19. EqualNet Preferred Extra

A. Switched Outbound

		Usage Rat	es		
Peak				Off-	-Peak
Rate	First	Add.		First	Add.
Mileage	Minute	Minute		Minute	Minute
All	\$0.1390	\$0.1390		\$0.1190	\$0.1190

B. Switched Inbound

		Usage Rate	s		
Peak				Off-Peak	
Rate	First	Add.		First	Add.
Mileage	Minute	Minute		Minute	Minute
All	\$0.2150	\$0.2150		\$0.2150	\$0.2150

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SECTION 4 - RATES

4.1. Service Pricing

4.1.20. EqualNet Prime

A. Switched Outbound

Usage Rates								
Peak				Off-	Peak			
Rate	First	Add.		First	Add.			
Mileage	18 Sec.	6 Sec.		18 Sec.	6 Sec.			
All	\$0.0417	\$0.0139		\$0.0357	\$0.0119			

B. Switched Inbound

			Usage Rates	3		
	Day		Evening		Night/Weekend	
Rate	First	Add.	First	Add.	First	Add.
Mileage	18 Sec.	6 Sec.	18 Sec.	6 Sec.	18 Sec.	6 Sec.
All	\$0.0645	\$0.0215	\$0.0645	\$0.0215	\$0.0645	\$0.0215

4.1.21. EqualNet Prime Extra

A. Switched Outbound

		Usage Rate	s	
Peak		Off-	Peak	
Rate	First	Add.	First	Add.
Mileage	Minute	Minute	Minute	Minute
All	\$0.1390	\$0.1390	\$0.1190	\$0.1190

B. Switched Inbound

_		Usage Rate	es	
Peak			Off-	Peak
Rate	First	Add.	First	Add.
Mileage	Minute	Minute	Minute	Minute
All	\$0.2150	\$0.2150	\$0.2150	\$0.2150

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SECTION 4 - RATES

4.1. Service Pricing

4.1.22. EqualNet Select

A. Switched Outbound

		Usage Rate	es	
Peak		Off-	Peak	
Rate	First	Add.	First	Add.
Mileage	18 Sec.	6 Sec.	18 Sec.	6 Sec.
All	\$0.0507	\$0.0169	\$0.0447	\$0.0149

B. Switched Inbound

			es	
Peak			0	ff-Peak
Rate	First	Add.	First	Add.
Mileage	Minute	Minute	Minute	Minute
All	\$0.2600	\$0.2600	\$0.2600	\$0.2600

C. Dedicated Inbound

			Usage Rate	s		
	Day		Day Evening		Night/Weekend	
Rate	First	Add.	First	Add.	First	Add.
Mileage	30 Sec.	1 Sec.	30 Sec.	1 Sec.	30 Sec.	1 Sec.
All	\$0.0619	\$0.00206	\$0.0619	\$0.00206	\$0.0619	\$0.00206

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SECTION 4 - RATES

4.1. Service Pricing

4.1.23. EqualNet Select Extra

A. Switched Outbound

		Usage Ra	tes	
	Pe	ak	Off-	Peak
Rate	First	Add.	First	Add.
Mileage	Minute	Minute	Minute	Minute
All	\$0.1690	\$0.1690	\$0.1490	\$0.1490

B. Switched Inbound

		Usage Rates			
Peak			ak	Off-	Peak
Rate	First	Add.	First	Add.	
Mileage	Minute	Minute	Minute	Minute	
All	\$0.2600	\$0.2600	\$0.2600	\$0.2600	

4.1.24. EqualNet Small Business Network

A. Switched Outbound

			ites	
	Pe	ak	0	ff-Peak
Rate	First	Add.	First	Add.
Mileage	18 Sec.	6 Sec.	18 Sec.	6 Sec.
All	\$0.0417	\$0.0139	\$0.0357	\$0.0119

B. Switched Inbound

			Usage Rates			
	Day		Day Evening		Night/Weekend	
Rate	First	Add.	First	Add.	First	Add.
Mileage	18 Sec.	6 Sec.	18 Sec.	6 Sec.	18 Sec.	6 Sec.
All	\$0.0645	\$0.0215	\$0.0645	\$0.0215	\$0.0645	\$0.0215

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SECTION 4 - RATES

4.1. Service Pricing

4.1.25. EqualNet Small Business Network Extra

A. Switched Outbound

		Usage	Rates	
	Pe	ak	Off-	Peak
Rate	First	Add.	First	Add.
Mileage	Minute	Minute	Minute	Minute
All	\$0.1390	\$0.1390	\$0.1190	\$0.1190

B. Switched Inbound

		Usage Rate	s	,
	Pe	ak	Off-	Peak
Rate	First	Add.	First	Add.
Mileage	Minute	Minute	Minute	Minute
All	\$0.2150	\$0.2150	\$0.2150	\$0.2150

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SECTION 4 - RATES

4.1. Service Pricing

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4.1.26. EqualNet Corporate Card

MISSOURI Public Service Commission

			Usage Rate	es		
	D	ay	Eve	Evening		Weekend
Rate	First	Add.	First	Add.	First	Add.
Mileage	Minute	Minute	Minute	Minute	Minute	Minute
10	\$0.2419	\$0.2161	\$0.2135	\$0.1929	\$0.1922	\$0.1755
14	\$0.2935	\$0.2677	\$0.2548	\$0.2342	\$0.2258	\$0.2090
18	\$0.3287	\$0.3064	\$0.2858	\$0.2651	\$0.2509	\$0.2342
23	\$0.3610	\$0.3193	\$0.3012	\$0.2754	\$0.2845	\$0.2425
28	\$0.3774	\$0.3193	\$0.3193	\$0.2877	\$0.3129	\$0.2625
33	\$0.3774	\$0.3258	\$0.3219	\$0.3012	\$0.3193	\$0.2793
40	\$0.4135	\$0.3709	\$0.3322	\$0.3103	\$0.3296	\$0.2961
50	\$0.4135	\$0.3735	\$0.3322	\$0.3122	\$0.3296	\$0.2961
60	\$0.4264	\$0.3864	\$0.3425	\$0.3199	\$0.3303	\$0.3012
80	\$0.4393	\$0.3993	\$0.3432	\$0.3296	\$0.3309	\$0.3038
100	\$0.4522	\$0.4064	\$0.3606	\$0.3328	\$0.3316	\$0.3051
125	\$0.4909	\$0.4257	\$0.3670	\$0.3612	\$0.3328	\$0.3141
150	\$0.5038	\$0.4515	\$0.3838	\$0.3812	\$0.3361	\$0.3303
190	\$0.5167	\$0.4644	\$0.3928	\$0.3909	\$0.3425	\$0.3367
300	\$0.5296	\$0.4773	\$0.4032	\$0.4006	\$0.3522	\$0.3464
999	\$0.5941	\$0.5418	\$0.4806	\$0.4393	\$0.4231	\$0.3883

4.1.27. EqualNet Edge Calling Card

			Usage Rates	5		
	D:	ay	Evening		Night/Weekend	
Rate	First	Add.	First	Add.	First	Add.
Mileage	18 Sec.	6 Sec.	18 Sec.	6 Sec.	18 Sec.	6 Sec.
All	\$0.0645	\$0.0215	\$0.0645	\$0.0215	\$0.0645	\$0.0215

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SECTION 4 - RATES

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4.1. Service Pricing

4.1.28. EqualNet Calling Card

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Public Service Commission

		l	Jsage Rates			
Day		Day Evening		Night/Weekend		
Rate	First	Add.	First	Add.	First	Add.
Mileage	18 Sec.	6 Sec.	18 Sec.	6 Sec.	18 Sec.	6 Sec.
All	\$0.0680	\$0.0227	\$0.0578	\$0.0193	\$0.0578	\$0.0193

4.1.29. EqualNet Enhanced Calling Card

A. Option 1

Available with Freedom, Freedom Extra, Advantage, Advantage Extra, Solution & Solution Extra				
Rate Per Minute	\$0.25			
Service Charge Per Call	\$0.30			
Directory Assistance Per Call \$0.85				

B. Option 2

Available with Integrity, Edge, Edge Extra, SBN, SBN Extra, Preferred, Preferred Extra, Prime & Prime Extra			
Rate Per Minute	\$0.25		
Service Charge Per Call	\$0.25		
Directory Assistance Per Call	\$0.85		

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4.1. Service Pricing

MISSOURI Public Service Commission

4.1.30. CallCash™ Domestic Debit Card

Option	Rate Per Minute	Recharge Rate Per Min.
A	\$0.25	N/A
В	\$0.25	\$0.25
С	\$0.29	\$0.29
D	\$0.33	\$0.33

4.1.31. CallCash Dinero™ Debit Card

Option	Rate Per Minute	Recharge Rate Per Min.
A	\$0.29	\$0.29

4.1.32. Sponsor Debit Card Program

Option	Rate Per Minute	Recharge Rate Per Min.	
A	\$0.50	\$0.35	
В	\$0.50	\$0.30	
C	\$0.50	\$0.25	
D	\$0.40	\$0.25	
Е	\$0.30	\$0.25	
F	\$0.25	\$0.25	

4.1.33. Collector Debit Card Program

Option	Rate Per Minute	Recharge Rate Per Min.	
A	\$0.50	\$0.35	
В	\$0.35	\$0.35	
С	\$0.33	\$0.33	
D	\$0.30	\$0.30	
E	\$0.25	\$0.25	

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SECTION 4 - RATES

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4.1. Service Pricing

MISSOURI Public Service Commission

- 4.1.34. EqualNet Conference Service
 - A. Usage Rates Charges for conference calls are the sum of leg usage rates, bridge port usage rates and operator set-up, as specified. The charge for conversation time will consist of the total minutes of conversation multiplied by the conference leg usage rate plus the bridge port usage rate.

Conference Leg Usage Rate (the charge for usage between a bridge port and a station)
 Bridge Port Usage Rate (the charge for bridge port usage)

B. Chargeable time on an individual (bridge/station) connection starts when all the requested participants are connected and ends when that station hangs up. Chargeable time for station/port additions to a conference call in progress start when they are connected by an operator.

Conf. Leg

C. Rate Per Minute

Day	Peak Time Period	Charge	Leg Charge
Sun	5:00 PM-12:00 AM*	\$.24	\$.29
Mon -Thurs	24 hours	\$.24	\$.29
Fri	12:00 AM-7:00 PM*	\$.24	\$.29
		Conf. Leg	Bridge Port
Day	Off-Peak Time Period	_	Bridge Port Leg Charge
Day Fri	Off-Peak Time Period 7:00 PM-12:00 AM*	_	0
-		Charge	Leg Charge

* Up to but not including.

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SECTION 4 - RATES

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4.1. Service Pricing

4.1.35. Operator Services

MISSOURI Public Service Commission

Provided by Underlying Carriers of the Respective Services Named

A. Available with Freedom, Freedom Extra, Advantage, Advantage Extra, Solution & Solution Extra

Operator Services	Per Call	
Directory Assistance ¹	\$0.75	
Operator Dialed Calling Card	\$3.00	
Operator Services		
Collect	\$3.00	
Real-Time Rated	\$3.00	
Billed to Third Party	\$3.13	
Person-to-Person	\$6.42	
Operator Dialed Service Charge	\$1.58	
Customer-Dialed Corporate Card	\$0.90	
Customer-Dialed Calling Card	\$1.10	

B. Available with Integrity, Answer, Edge, Edge Extra, SBN, SBN Extra, Preferred, Preferred Extra, Prime & Prime Extra

	Per Call
Directory Assistance ²	\$0.85
Operator Dialed Calling Card	\$2.44
Operator Services	
Collect	\$2.44
Real-Time Rated	\$2.44
Billed to Third Party	\$2.50
Person-to-Person	\$3.89
Operator Dialed Service Charge	\$1.39
Customer-Dialed Calling Card	\$0.60

¹ D. A. charge applies after a monthly allowance of two free inquiries.

² Ibid.

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SECTION 4 - RATES

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4.2.	Rate Elements
7.4.	itate Diements

MISSOURI Public Service Commission

Besides the rates mentioned in Section 4.1, Customers also incur the following charges:

4.2.1.	EqualNet Advantage	
	Monthly Billing Fee (includes all lines)	None
	Service Charge Per 900 Call	\$1.86
		¥ = 1.0 °
4.2.2	EqualNet Advantage Extra	
	Monthly Billing Fee (includes all lines)	None
	Service Charge Per 900 Call	\$1.86
	Service Charge 1 cr 900 Can	Ψ1.00
423	EqualNet Advantage State	
7.2.3.	Monthly Billing Fee (includes all lines)	None
	· · · · · · · · · · · · · · · · · · ·	\$1.86
	Service Charge Per 900 Call	\$1.60
121	EqualNet Solution	
4.2.4.	EqualNet Solution	ተ ና ሰለ
	Monthly Billing Fee (includes all lines)	\$5.00
	Service Charge Per 900 Call	\$1.86
125	EqualNet Calution Enters	
4.2.3.	EqualNet Solution Extra	ተ ደ ሰለ
	Monthly Billing Fee (includes all lines)	\$5.00
	Service Charge Per 900 Call	\$1.86
4.2.6.	EqualNet Solution State	
	Monthly Billing Fee (includes all lines)	\$5.00
	Service Charge Per 900 Call	\$1.86
4.2.7.	EqualNet Answer	_
	Monthly Billing Fee Per Line	\$5.00
	Monthly Service Fee Per Inbound Line	\$10.00

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4.2. Rate Elements		Elements	MISSOURI
	4.2.8.	EqualNet Edge	Public Service Commission
		Monthly Service Fee Per Inbound Line	\$10.00
		Monthly Fee for Secured Account Codes (per 100)	\$5.00
	4.2.9.	EqualNet Edge Extra	
		Monthly Service Fee Per Inbound Line	\$10.00
		Monthly Fee for Secured Account Codes (per 100)	\$5.00
	4.2.10	. EqualNet GTI Rate Plan	•
		Monthly Service Charge	\$3.00
	4.2.11	. EqualNet GTI Extra	
		Monthly Service Charge	\$3.00
		Monthly Service Fee Per Inbound Line	\$10.00
		Monthly Fee for Secured Account Codes (per 100)	\$5.00
	4.2.12	2. EqualNet Freedom	
		Monthly Minimum Usage Required	\$5.00
		Monthly Service Fee Per Inbound Line	\$20.00
	4.2.13	3. EqualNet Freedom Extra	
		Monthly Minimum Usage Required	\$5.00
		Monthly Service Fee Per Inbound Line	\$20.00
	4.2.1	4. EqualNet Integrity	
		Monthly Service Fee	\$1.00
		Monthly Service Fee Per 800 Number	\$10.00

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4.2.	Rate Elements	MISSOURI
	4.2.15. EqualNet PR Extra	MISSOURI Public Service Commission
	Monthly Service Charge	\$5.00
	Monthly Service Fee Per 800 Number	\$10.00
	4.2.16. EqualNet Pinnacle	
	Monthly Billing Fee	\$3.00
	4.2.17. EqualNet Pinnacle Extra	
	Monthly Billing Fee	\$5.00
	Monthly Service Fee Per 800 Number	\$20.00
	4.2.18. EqualNet Preferred	
	Monthly Billing Fee	\$3.00
	Monthly Service Fee Per 800 Number	\$10.00
	4.2.19. EqualNet Preferred Extra	
	Monthly Billing Fee	\$5.00
	Monthly Service Fee Per 800 Number	\$10.00
	4.2.20. EqualNet Prime	
	Monthly Billing Fee	\$3.00
	Monthly Service Fee Per 800 Number	\$10.00
	4.2.21. EqualNet Prime Extra	
	Monthly Billing Fee	\$5.00
	Monthly Service Fee Per 800 Number	\$10.00

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4.2.	Rate Elements	MISSOURI
	4.2.22. EqualNet Select	Public Service Commission
	Monthly Billing Fee	\$3.00
	Monthly Service Fee Per 800 Number	\$20.00
	4.2.23. EqualNet Select Extra	
	Monthly Billing Fee	\$5.00
	Monthly Service Fee Per 800 Number	\$20.00
	4.2.24. EqualNet Small Business Network	
	Monthly Billing Fee	None
	Monthly Service Fee Per 800 Number	\$10.00
	4.2.25. EqualNet Small Business Network Extra	
	Monthly Billing Fee	None
	Monthly Service Fee Per 800 Number	\$10.00
	4.2.26. EqualNet Enhanced Calling Card	
	A. Program I	
	Service Charge Per Call	\$0.30
	Directory Assistance Charge	\$0.85
	B. Program II	*****
	Service Charge Per Call	\$0.25
	Directory Assistance Charge	\$0.85
	4.2.27. EqualNet Conference Services	
	Set Up Charge Per Station Connected to Bridge	\$4.00

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MISSOURI Public Service Commission SECTION 4 - RATES

4.3. Term Plan Discount

For applicable services as designated in Section 3, Customers who commit to a term contract will receive additional discounts from the Usage Rates set forth in Section 4.1. Term commitment levels and applicable discounts are as follows:

Term	Discount
1 Year	5%
2 Years	10%

EXAMPLES

Term	Service	Base Rate	Discount	Discounted Rate
1 year	Advantage	\$.251	5%	\$.2385
2 year	Advantage	\$.251	10%	\$.2259

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SECTION 5 - SUSPENDED SERVICES

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5.1. Service Descriptions and Pricing

5.1.1. EqualNet Small Business Advantage³

MISSOURI
Public Service Commission

Switched Outbound

- Switched access
- Billed in six (6) second increments after initial eighteen (18) second increment
- Evening and night differential

Usage Rates						
_	Day		Evening		Night/Weekend	
Rate	First	Add.	First	Add.	First	Add.
Mileage	18 Sec.	6 Sec.	18 Sec.	6 Sec.	18 Sec.	6 Sec.
All	\$0.0821	\$0.0274	\$0.0738	\$0.0246	\$0.0738	\$0.0246

5.1.2. EqualNet Multi-Carrier WATS⁴

Switched Outbound

- Switched access
- Billed in one (1) minute increments
- No evening or night differential

Usage Rates							
	Day		Evening		Night/Weekend		
Rate	First	Add.	First	Add.	First	Add.	
Mileage	Minute	Minute	Minute	Minute	Minute	Minute	
All	\$0.2160	\$0.2160	\$0.2160	\$0.2160	\$0.2160	\$0.2160	

⁴ Ibid.

Issued:

June 24, 1997

Issued By:

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³ This service is no longer being offered to new customers. This service will be discontinued 12 months from the effective date shown at the bottom of this tariff page.