

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 4
Tenth Revised Sheet 1
Cancels Ninth Revised Sheet 1

MISCELLANEOUS SERVICE ARRANGEMENTS

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GENERAL EXCHANGE TARIFF

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NEW LONDON TELEPHONE COMPANY
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Section 4
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MISCELLANEOUS SERVICE ARRANGEMENTS

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GENERAL EXCHANGE TARIFF

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MISCELLANEOUS SERVICE ARRANGEMENTS

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GENERAL EXCHANGE TARIFF

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Section 4
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GENERAL EXCHANGE SERVICES

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GENERAL EXCHANGE SERVICES

Missouri Public
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GENERAL EXCHANGE TARIFF

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GENERAL EXCHANGE SERVICES

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GENERAL EXCHANGE SERVICES

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GENERAL EXCHANGE SERVICES

JAN 22 1990

ROTARY SERVICE (TRUNK HUNT)

**MISSOURI
Public Service Commission**

A. GENERAL

- 1. Rotary or Trunk Hunt Service provides for incoming calls to be directed to the next available (sequentially number (2)) line or trunk, when previous trunk(s) in the trunk group are busy.

B. RATES

	<u>S&E Code</u>	<u>Monthly Rate</u>
1. Rotary Charge, each trunk or line	ROTL	\$6.00

C. CONDITIONS

- 1. Applicable to each trunk or line equipped in the rotary group.
- 2. Sequentially numbered trunks or lines are not required when rotary service is provided from digital central office.
- 3. Rotary Service will be provided only when connector numbers are available.

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MISCELLANEOUS SERVICE ARRANGEMENTS

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(T)

CUSTOM CALLING SERVICES

JAN 26 2001

(T)

A. General

MISSOURI
Public Service Commission

Custom Calling Services are optional services offered in addition to regular exchange service to those customers served by central offices arranged to provide such services. The number of Custom Calling Services available depends upon the exchange central office providing the service and is subject to the availability of its facilities.

(T)

(T)

(D)

B. Service Descriptions

(D)

(T)

1. Call Forwarding

This service redirects incoming calls to another telephone number. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. When activated, all calls that are forwarded when the line is idle cause a short ring on the forwarded line as a reminder that the service is active. To deactivate Call Forward, a customer must dial a special access code. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

(T)

This service is available on a flat monthly rate and a pay-per-use basis. Pay-per-use Call Forwarding will have a per activation rate and a monthly price cap. After the monthly price cap has been reached, each activation thereafter will be at no charge.

(N)

(N)

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Missouri

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Cancels First Revised Sheet 3

GENERAL EXCHANGE SERVICES

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Custom Calling

AUG - 4 1997

A. GENERAL

MO. PUBLIC SERVICE COMM

1. Custom Calling is offered where facility conditions permit and capacity is available in the serving central office.
2. The service is available on individual line, business and residence exchange services, excluding coin-box service, PBX trunks, with the exception of the Call Waiting feature which is not available on rotary key lines.
3. The Telephone Company may, during certain promotional periods, waive or discount the monthly rates for a designated period of time to a customer who wishes to participate. (C)
4. Any promotional waiver or discounted rate will apply one (1) time per customer for each service in any given wire center prefix during the course of the promotional period.
5. The Company will notify the Commission in advance of these promotions and obtain their approval.

B. DESCRIPTION OF FEATURES

1. Call Forwarding

- a. Call Forwarding permits a customer to have all calls incoming to his telephone transferred to any dialable telephone number.
- b. The grade of transmission of calls which are forwarded may vary depending on the distance and routing necessary to complete the call. Therefore, the normal grade of transmission is not guaranteed on any forwarded call.

2. Call Waiting permits a customer to receive an audible signal indicating that a second party wishes to talk to him. The customer may elect to terminate the call with the first party and answer the second calling party, or hold a completely private conversation with each of the two parties on an alternate basis.

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NEW LONDON TELEPHONE COMPANY

For New London, Missouri

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GENERAL EXCHANGE SERVICES

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CUSTOM CALLING

**MISSOURI
Public Service Commission**

A. GENERAL

1. Custom Calling is offered where facility conditions permit and capacity is available in the serving central office.
2. The service is available on individual line, business and residence exchange services, excluding coin-box service, PBX trunks, with the exception of the Call Waiting feature which is not available on rotary key lines.
3. The Telephone Company may, during certain promotional periods, waive or discount the Service and Equipment Charges and/or monthly rates for a designated period of time to customer who wishes to participate.
4. Any promotional waiver or discounted rate will apply one (1) time per customer for each service in any given wire center prefix during the course of the promotional period.
5. The Company will notify the Commission in advance of these promotions and obtain their approval.

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NEW LONDON TELEPHONE COMPANY

For

New London, Missouri

GENERAL EXCHANGE SERVICES

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CUSTOM CALLING

JAN 22 1990

A. GENERAL

MISSOURI

1. Custom Calling is offered where facility conditions permit and capacity is available in the serving central office.
2. The service is available on individual line, business and residence exchange services, excluding coin-box service, PBX trunks, with the exception of the Call Waiting feature which is not available on rotary key lines.
3. The Telephone Company may, during certain promotional periods, waive or discount the Service and Equipment Charges and/or monthly rates for a designated period of time to a customer who wishes to participate.
4. Any promotional waiver or discounted rate will apply one (1) time per customer for each service in any given wire center prefix during the course of the promotional period.
5. The Company will notify the Commission in advance of these promotions and obtain their approval.

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1. Call Forwarding

- a. Call Forwarding permits a customer to have all calls incoming to his telephone transferred to any dialable telephone number.
- b. The grade of transmission of calls which are forwarded may vary depending on the distance and routing necessary to complete the call. Therefore, the normal grade of transmission is not guaranteed on any forwarded call.

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GENERAL EXCHANGE TARIFF

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Missouri

Section 4
Original Sheet 3.1

MISCELLANEOUS SERVICE ARRANGEMENTS **RECEIVED**

CUSTOM CALLING SERVICES (Continued)

(N)

B. Service Descriptions (Continued)

JAN 26 2001

**MISSOURI
Public Service Commission**

2. Call Forward-Busy (Customer Programmable)

This service routes incoming calls to another telephone number when the customer's dedicated number is busy. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. To deactivate Call Forward - Busy, a customer must dial a special access code. All calls forwarded with this service are subject to transmission limitations and all applicable local and long distance charges.

3. Call Forward-No Answer (Customer Programmable)

This service redirects incoming calls not answered after a predetermined number of rings to another telephone number. The number of rings is determined and set by the Company unless otherwise specified by the customer. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. To deactivate Call Forward - No Answer, a customer must dial a special access code. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

4. Call Hold

This service allows a customer to place a current caller on hold, which frees the line so the customer can initiate another call. To activate Call Hold, the customer depresses the switchhook to receive a dial tone and then dials a specific code. Only one call per access line can be placed on hold at a time. The held call cannot be added to another call, however, the customer can toggle between each call.

(N)

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GENERAL EXCHANGE TARIFF

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NEW LONDON TELEPHONE COMPANY
Missouri

Section 4
Original Sheet 3.2

MISCELLANEOUS SERVICE ARRANGEMENTS

RECEIVED

CUSTOM CALLING SERVICES (Continued)

JAN 26 2001

(N)

B. Service Descriptions (Continued)

MISSOURI
Public Service Commission

(N)

5. 3-Way Calling

(T) (M)

This service allows a customer to add a third party to an existing telephone call. To add a third party, the customer depresses the switchhook once to place the current party on hold, receives a dial tone, dials the third party's number, and then depresses the switchhook again to establish the three-way connection. All 3-way calls are subject to transmission limitations and all applicable local and long distance charges.

(T) (M)

This service is available on a flat monthly rate and a pay-per-use basis. Pay-per-use 3-Way Calling will have a per activation rate and a monthly price cap. After the monthly price cap has been reached, each activation thereafter will be at no charge.

(N)

(N)

6. Call Transfer

(T) (M)

This service allows the customer to hold and transfer incoming, out-going and intragroup calls. If the customer has established a three way call, this service will allow the customer to hang up while the other two parties remain connected. Any applicable long distance charges will apply for the duration of the call, even if the customer drops off the call.

(T) (M)

7. Call Waiting/Cancel Call Waiting

(T) (M1)

This service alerts a customer who is on the phone that another local or long distance caller wants to get through the line. The customer will receive a tone signal to indicate another incoming call and the caller will receive the usual ringing tone. To place the first call on hold and answer the incoming call, the customer depresses the switchhook once. The customer can then toggle between both calls by depressing the switchhook. If the customer hangs up when a call is still on hold, the customer's line will automatically ring back.

(T) (M1)

Cancel Call Waiting allows a Call Waiting customer to deactivate the Call Waiting service by dialing a code. When this service is activated, the customer will not be interrupted by the Call Waiting tone and the incoming caller will receive a busy signal. Call Waiting will remain disabled for the rest of the call, but will be automatically restored upon call termination.

(T) (M)

(T) (M)

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(M)-Material previously appeared on Sheet 4 of this Section.
(M1)-Material previously appeared on Sheet 3 of this Section.

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6

Section 4

NEW LONDON TELEPHONE COMPANY

Original Sheet 3.3

Missouri

MISCELLANEOUS SERVICE ARRANGEMENTS RECEIVED

CUSTOM CALLING SERVICES (Continued)

JAN 26 2001

B. Service Descriptions (Continued)

8. Home Intercom-Basic

This service allows customers to redial their own directory number in order to talk to another party at a different extension. To activate this service, customers redial their own directory number and then hang-up. After a short interval, the phone will ring back. Once both parties pick-up the phone, they will be able to have a two-way conversation. This service is also known as Revertive Ringing.

MISSOURI Public Service Commission

(N) (N) (T) (M) (T) (M)

9. Warm Line

This service allows a call to be automatically placed to a pre-assigned number determined by the customer. The call will be placed once the customer's phone has been off-hook for a predetermined time-out period. The time-out period may be set at 1 to 14 seconds. During the time-out period the customer will receive a normal dial tone and can originate calls. Once the time-out period has expired, a call is automatically placed to the pre-assigned number as programmed by the Company.

(N) (N)

10. Hotline

This service allows a call to be automatically placed to a pre-assigned number determined by the customer as soon as the customer's phone goes off-hook. The Company will program the pre-assigned number for the customer.

(T) (M)

11. Speed Call 8

This service allows the customer to keep a list of eight specified telephone numbers which can be dialed by using a one-digit (2 through 9) access code.

12. Speed Call 30

This service allows the customer to keep a list of 30 specified telephone numbers which can be dialed by using a two-digit (20 through 49) access code.

13. Do-Not-Disturb

This service prevents incoming calls from ringing at the customer's premises. Callers will reach a recording which states that the number they have dialed is not accepting calls at this time and to try again later. A personal identification number (PIN) is available to allow selected callers the ability to override this service in order the reach the customer.

(T) (M)

(M)-Material previously appeared on Sheet 4 of this Section.

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Section 4
Second Revised Sheet 4
Cancels First Revised Sheet 4

MISCELLANEOUS SERVICE ARRANGEMENTS

RECEIVED

(T)

CUSTOM CALLING SERVICES (Continued)

(T)

JAN 26 2001

B. Service Descriptions (Continued)

(N)

MISSOURI
Public Service Commission (T)

14. Call Reminder

This service allows a customer to program a time at which a reminder call is desired. At the programmed time, the customer will receive a call placed by the Central Office Equipment. When the call is answered, the customer will hear a tone or a Company recorded announcement.

(T)

15. Toll Restriction

(N)

This service enables customers to restrict all or a combination of 0+ and 1+ toll calls from being placed over their exchange lines/trunks. When a restricted call is attempted from a line/trunk equipped with this service, a dial tone or Company recorded announcement will be heard by the caller.

C. Limitations

1. Custom Calling Services require special central office equipment and will be provided only where facilities are available.
2. Custom Calling Services are only available on single-line party service.
3. Custom Calling Services will not be provided in connection with Paystation Service (except for the business line extension) or Private Branch Exchange Trunk Line Service.

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NEW LONDON TELEPHONE COMPANY

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GENERAL EXCHANGE SERVICES

MISSOURI
Public Service Commission

CUSTOM CALLING (Continued)

- 3. Speed Calling permits a customer to reach preset numbers by abbreviated dialing. Speed Call-30 provides for up to 30 preset numbers. Speed Call-8 provides for up to 8 preset numbers. The system allows the customer to alter his speed calling list.
- 4. Three-Way Calling
 - a. Three-Way Calling permits a customer to add a third party to an existing conversation.
 - b. The grade of transmission on Three-Way Calling may vary depending on the distance and routing necessary to complete such a call, therefore, the Telephone Company makes no representation as to the quality of transmission.
- 5. Intercom Calling enables customers to dial their own line. This feature provides an intercom type service.
- 6. Direct Connect allows the operating company to program a 7 or 10 digit number to which the line is to route upon off-hook. The ability is provided to allow for a timed interval of dial tone prior to the off-hook routing. This allows the customer to dial a call if desired, thus overriding the automatic routing.
- 7. Do-Not-Disturb allows you to divert incoming calls to a special tone indicating that the phone is in the Do-Not-Disturb status. An optional distinctive dial tone may be provided to remind you that this feature is activated.
- 8. Automatic Wake-Up allows the customer the capability to program their telephone to ring at a specified time.
- 9. Cancel Call Waiting allows the customer to cancel the call waiting feature when the customer prefers not to be interrupted when using the telephone. The calling party will receive a busy tone.
- 10. Call Transfer allows the customer to hold and transfer incoming, out-going and intragroup calls.

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MAY 18 1996 (N)
(N)

FEB 28 2001
JNR RS 4

MO. PUBLIC SERVICE COMMISSION

By Michael A. LeaVesseur, President Date Effective April 10, 1996

Date of Issue April 10, 1996 Public Service Commission MISSOURI

Issued By Michael A. LeaVesseur, President New London

NEW LONDON TELEPHONE COMPANY

For New London, Missouri

GENERAL EXCHANGE SERVICES

RECEIVED

CUSTOM CALLING (Continued)

JAN 22 1990

B. DESCRIPTION OF FEATURES (Continued)

MISSOURI
Public Service Commission

- 2. Call Waiting permits a customer to receive an audible signal indicating that a second party wishes to talk to him. The customer may elect to terminate the call with the first party and answer the second calling party, or hold a completely private conversation with each of the two parties on an alternate basis.
- 3. Speed Calling permits a customer to reach preset numbers by abbreviated dialing. Speed Call-30 provides for up to 30 preset numbers. Speed Call-8 provides for up to 8 preset numbers. This system allows the customer to alter his speed calling list.
- 4. Three-Way Calling
 - a. Three-Way Calling permits a customer to add a third party to an existing conversation.
 - b. The grade of transmission on Three-Way Calling may vary depending on the distance and routing necessary to complete such a call, therefore, the Telephone Company makes no representation as to the quality of transmission.
- 5. Intercom Calling enables customers to dial their own line. This feature provides an intercom type service.
- 6. Direct Connect allows the operating company to program a 7 or 10 digit number to which the line is to route upon off-hook. The ability is provided to allow for a timed interval of dial tone prior to the off-hook routing. This allows the customer to dial a call if desired, thus overriding the automatic routing.
- 7. Do Not Disturb allows you to divert incoming calls to a special tone indicating that the phone is in the Do-Not-Disturb status. An optional distinctive dial tone may be provided to remind you that this feature is activated.
- 8. Automatic Wake-Up allows the customer the capability to program their telephone to ring at a specified time.
- 9. Cancel Call Waiting allows the customer to cancel the call waiting feature when the customer prefers not to be interrupted when using the telephone. The calling party will receive a busy tone.

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MAY 18 1996
BY *[Signature]*
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JAN 28 1990

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JAN 22 1990

DATE EFFECTIVE

Jan. 28, 1990

ISSUED BY Robert A. Wilder, Vice-President

New London, Missouri

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
 Missouri

Section 4
 Second Revised Sheet 5
 Cancels First Revised Sheet 5

MISCELLANEOUS SERVICE ARRANGEMENTS

RECEIVED

CUSTOM CALLING SERVICES (Continued)

D. Rates and Discounts

1. Rates

The following monthly rates apply to Custom Calling Services and are in addition to basic local exchange service and any other service, equipment or facilities subscribed to by the customer.

<u>One Service, Per Line</u>	<u>Rate Per Month</u>	<u>Trans Code</u>	<u>Activation Code</u>	<u>Deactivation Code</u>	
a. Call Forwarding	\$1.25	CCCF	*72	*73	(T)
b. Call Forward-Busy	1.25	CCFBV	*90	*91	(N)
c. Call Forward-No Answer	1.25	CCFNV	*92	*93	(D) (N)
d. Call Hold	2.00	CCCH	*52	N/A	(N)
e. 3-Way Calling	1.25	CCCC	N/A	N/A	(M)
f. Call Transfer	0.75	CCCT	N/A	N/A	(M)
g. Call Waiting/Cancel Call Waiting	1.75	CWCCW	N/A*70	N/A	(M)
h. Home Intercom-Basic	0.75	CCHI	N/A	N/A	(N)
i. Warm Line	0.75	CCWL	N/A	N/A	(M)
i. Hotline	0.75	CCHT	N/A	N/A	(M)
j. Speed Call 8	1.25	CCSE	*74	N/A	(M)
k. Speed Call 30	1.75	CCST	*75	N/A	(M)
l. Do-Not-Disturb	0.75	CCDD	*78	*79	(T)(M)
			(*10 for Override)		
m. Call Reminder	0.75	CCCR	*95	*96	(T)(M)
n. Toll Restriction	2.50	CCTR	N/A	N/A	(N)

**MISSOURI
 Public Service Commission**

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**MISSOURI
 Public Service Commission**

(M)-Material previously appeared on Sheet 6 of this Section.

ISSUED: January 26, 2001

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BY: Paul E. Pederson, Vice-President

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 4
First Revised Sheet 5
Cancels Original Sheet 5

GENERAL EXCHANGE SERVICES

RECEIVED

Custom Calling (Continued)

AUG - 4 1997

C. RATES

MO. PUBLIC SERVICE COMM

- 1. The monthly rates are in addition to the regular rates for the class of service furnished.

	<u>S&E Code</u>	<u>Monthly Rate</u>	(C)
a. Call Forwarding, per line	CCFB/CCCFR	\$ 1.25	

b. Line Haul Charges

- 1) Between the calling party and the telephone equipped for Call Forwarding

The calling party is responsible for payment of regularly applicable charges for sent -paid messages. For collect calls, the party subscribing to the Call Forwarding Service is responsible for the payment of charges if a party at the number to which calls are forwarded accepts the call.

- 2) Between the telephone number equipped for Call Forwarding and the number to which the call is forwarded.

The customer subscribing to Call Forwarding is responsible for the payment of regularly applicable charges for a dialed station-to-station call.

On a person-to-person or collect call that is not accepted, the party subscribing to the Call Forwarding service will be charged the dialed station-to-station rate in effect for this portion of the call.

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Public Service Commission
MISSOURI

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SEP -5 1997

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ISSUED: August 5, 1997

EFFECTIVE: September 5, 1997

BY: Michael A. LeaVesseur, President

NEW LONDON TELEPHONE COMPANY

For New London, Missouri**RECEIVED**GENERAL EXCHANGE SERVICESCUSTOM CALLING (Continued)

JAN 22 1990

MISSOURI

Public Service Commission

C. RATES

1. The monthly rates are in addition to the regular rates for the class of service furnished and any applicable service connection charges.

Call Forwarding

2.	<u>S&E Code</u>	<u>Monthly Rate</u>
a. Per line equipped Business and Residence	CCCFB/CCCFR	\$ 1.25

b. Line Haul Charges

- 1) Between the calling party and the telephone equipped for Call Forwarding -

The calling party is responsible for payment of regularly applicable charges for sent-paid messages. For collect calls, the party subscribing to the Call Forwarding Service is responsible for the payment of charges if a party at the number to which calls are forwarded accepts the call.

- 2) Between the telephone number equipped for Call Forwarding and the number to which the call is forwarded.

The customer subscribing to Call Forwarding is responsible for the payment of regularly applicable charges for a dialed station-to-station call.

On a person-to-person or collect call that is not accepted, the party subscribing to the Call Forwarding service will be charged the dialed station-to-station rate in effect for this portion of the call.

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Robert A. Wilder, Vice-PresidentNew London, Missouri

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 4
Second Revised Sheet 6
Cancels First Revised Sheet 6

MISCELLANEOUS SERVICE ARRANGEMENTS

CUSTOM CALLING SERVICES (Continued)

D. Rates and Discounts (Continued)

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JAN 26 2001

MISSOURI
Public Service Commission

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FEB 28 2001

MISSOURI
Public Service Commission

(M)-Material now appears on Sheet 5 of this Section.

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BY: Paul E. Pederson, Vice-President

NEW LONDON TELEPHONE COMPANY

For New London, Missouri

RECEIVED

GENERAL EXCHANGE SERVICES

APR 10 1996

CUSTOM CALLING (Continued)

	S & E Code	Monthly Public Service Rate	MISSOURI Public Service Commission
3. Call Waiting per line equipped, Business and Residence	CCCWB/CCCWR	\$1.75	
4. Speed Calling per line equipped, Business and Residence, 8 Codes	CCSEB/CCSER	1.25	
per line equipped, Business and Residence, 30 Codes	CCSTB/CCSTR	1.75	
5. Three-Way Calling per line equipped Business and Residence	CCCCB/CCCCR	1.25	
6. Intercom Calling per line equipped Business and Residence	RECAL	.75	
7. Direct Connect per line equipped Business and Residence	CCHT	.75	
8. Do-Not-Disturb per line equipped Business and Residence	CCSD	.75	
9. Automatic Wake-Up per line equipped Business and Residence	CCWU	.75	
10. Cancel Call Waiting per line equipped Business and Residence	CCWWB/CCWWR	.75	
11. Call Transfer per line equipped Business and Residence	CCCT	.75	(N) (N) (T)
12. Standard Package per line equipped (This package will include Call Forwarding, Call Waiting, Speed Call 8, and Three Way Calling.)	CCP8B/CCP8R	3.75	

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Public Service Commission
MISSOURI

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MAY 18 1996

MO. PUBLIC SERVICE COMM

MAY 18 1996

Date of Issue April 10, 1996 Date Effective May 18, 1996

Issued By Michael A. LeVesseur, President New London

NEW LONDON TELEPHONE COMPANY

For New London, Missouri**RECEIVED**GENERAL EXCHANGE SERVICESCUSTOM CALLING (Continued) JAN 22 1990S&E MISSOURI Monthly
Public Service Commission

3. Call Waiting per line equipped, Business and Residence	CCCWB/CCWR	\$1.75
4. Speed Calling per line equipped, Business and Residence, 8 Codes	CCSEB/CCSER	1.25
per line equipped, Business and Residence, 30 Codes	CCSTB/CCSTR	1.75
5. Three-Way Calling per line equipped Business and Residence	CCCCB/CCCCR	1.25
6. Intercom Calling per line equipped Business and Residence	RECAL	.75
7. Direct Connect per line equipped Business and Residence		.75
8. Do-Not-Disturb per line equipped Business and Residence	CCSD	.75
9. Automatic Wake-Up per line equipped Business and Residence	CCWU	.75
10. Cancel Call Waiting per line equipped Business and Residence	CCWNB/CCWNR	.75
11. Standard Package per line equipped (this package will include Call Forwarding, Call Waiting, Speed Call 8, and Three-Way Calling)	CCP8B/CCP8R	3.75

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BY Let P.S. #6
Public Service Commission
MISSOURI**FILED**

JAN 28 1990

90-34

Public Service Commission

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
 Missouri

Section 4
 Fourth Revised Sheet 6.1
 Cancels Third Revised Sheet 6.1

MISCELLANEOUS SERVICE ARRANGEMENTS RECEIVED

CUSTOM CALLING SERVICES (Continued)

JAN 26 2001

(T)

D. Rates and Discounts (Continued)

**MISSOURI
 Public Service Commission(D)**

2. Multi-Service Discount Plan, Per Line

<u>Per Service Credit</u>	<u>Credit Per Month</u>	<u>Trans Code</u>	(N)
a) Two Services	\$(0.50)	CFD2	
b) Three Services	(1.50)	CFD3	
c) Four Services	(1.75)	CFD4	
d) Five Services	(2.00)	CFD5	
e) Six Services	(2.50)	CFD6	
f) Seven Services	(3.00)	CFD7	
g) Eight Services	(3.50)	CFD8	
h) Nine Services	(4.00)	CFD9	
i) Ten Services and up	(4.50)	CFD1	

3. Pay-Per-Use Rates

	<u>Per Successful Activation</u>	<u>Monthly Cap</u>	(D)	(N)
a. Three-Way Calling	\$0.75	\$3.75		(N)
b. Call Forwarding	0.75	3.75		(N)

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FEB 28 2001

**MISSOURI
 Public Service Commission**

ISSUED: January 26, 2001

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BY: Paul E. Pederson, Vice-President

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 4
Third Revised Sheet 6.1
Canceling Second Revised Sheet 6.1

MISCELLANEOUS SERVICE ARRANGEMENTS

RECEIVED

CUSTOM CALLING SERVICES (Continued)

JUL 26 1999

C. Rates and Discounts (Continued)

MO. PUBLIC SERVICE COMMISSION

3. Custom Calling Services Discount

When a customer subscribes to three (3) or more Custom Calling Services a discount will apply.

Monthly Discount (\$1.50)

This discount will apply to the combined rates of any three (3) Custom Calling features of the customer's choice.

D. Special Conditions

1. CCS for New Customers

Custom Calling Services are available to new customers on a trial basis during the first 60 days of service at no charge. The customer will have an option of choosing one or more of the services available as determined by the Company. After the 60 days, the customer may subscribe to any or all of the services at the rates specified in the Custom Calling tariff.

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CANCELLED

FEB 28 2001
4th RS 6.1
Public Service Commission
MISSOURI

Missouri Public
Service Commission

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ISSUED: July 26, 1999

EFFECTIVE: August 26, 1999

BY: Louis E. Reilly - President

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
Missouri

SECTION 4
Second Revised Sheet 6.1
Canceling First Revised Sheet 6.1

GENERAL EXCHANGE SERVICES

Custom Calling (Continued)

AUG - 4 1997

D. CURRENT PROMOTIONS

MO. PUBLIC SERVICE COM. (D)

E. SPECIAL CONDITIONS

1. CCS for New Customers

Custom Calling Services are available to new customers on a trial basis during the first 60 days of service at no charge. The customer will have an option of choosing one or more of the services available as determined by the Company. After the 60 days, the customer may subscribe to any or all of the services at the rates specified in the Custom Calling tariff.

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By 3 RS #6.1
Public Service Commission
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Public Service Commission
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BY: Michael A. Leavesseur, President

NEW LONDON TELEPHONE COMPANY

For New London, Missouri

GENERAL EXCHANGE SERVICE

RECEIVED

Custom Calling (Continued)

MAY 31 1996

D. CURRENT PROMOTIONS

For customers who subscribe to one or more Custom Calling Service from July 1, 1996, to August 31, 1996, the Company will waive the associated monthly recurring charges for the first 30 days of service.

MISSOURI
Public Service Commission

(N)

(N)

E. SPECIAL CONDITIONS

(C)

1. CCS for New Customers

Custom Calling Services are available to new customers on a trial basis during the first 60 days of service at no charge. The customer will have an option of choosing one or more of the services available as determined by the Company. After the 60 days, the customer may subscribe to any or all of the services at the rates specified in the Custom Calling tariff. In addition, the Company will waive the associated non-recurring installation charge.

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By 2nd R.S. # 6.1
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MISSOURI

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JUL 1 1996

MO. PUBLIC SERVICE COMM

ISSUED: June 1, 1996

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BY: Michael LeaVesseur - President

NEW LONDON TELEPHONE COMPANY

For New London, Missouri

GENERAL EXCHANGE SERVICE

Custom Calling (continued)

RECEIVED

JAN 10 1996

D. SPECIAL CONDITIONS

**MISSOURI
Public Service Commission**

1. CCS for New Customers

Custom Calling Services are available to new customers on a trial basis during the first 60 days of service at no charge. The customer will have an option of choosing one or more of the services available as determined by the Company. After the 60 days, the customer may subscribe to any or all of the services at the rates specified in the Custom Calling tariff. In addition, the company will waive the associated non-recurring installation charge.

CANCELLED

JUL 1 1996
BY Lot R.S. #6.1
Public Service Commission
MISSOURI

FILED

FEB 15 1996

MO. PUBLIC SERVICE COMM

GENERAL EXCHANGE SERVICES

DIRECTORY LISTINGS*

(C)

A. GENERAL

1. The following rates are applicable to the alphabetic section of the telephone directory for business and/or residence customers.

B. RATES

	<u>S&E Code</u>	<u>Monthly Rate</u>
1. Primary Listings (See Condition 1)		
2. Additional Line of Information, per listing		
a. Business	DLIB	\$1.00
b. Residence	DLIR	\$1.00
3. Additional Directory Listings		
a. Business	DLAB	\$2.00
b. Residence	DLA	\$1.00
4. Nonpublished Service, per listing		
a. Business	NPN	\$2.00
b. Residence	NPN	\$2.00
5. Nonlisted Service, per listing		
a. Business	NLN	\$1.50
b. Residence	NLN	\$1.50
6. Foreign Directory Listings, per line of information		
a. Business	FDLLB	\$1.50
b. Residence	FDLL	\$1.50

C. CONDITIONS

1. A primary listing is furnished as part of and in the rate for telephone service. The primary listing may include the name, address and telephone number of:
 - a. The individual, organization, firm, or corporation contracting for the service.
 - b. The same surname with no more than two individual given names. Each given name for the purposes of this Tariff is defined as any combination, not to exceed two of the following:
 - 1) First name
 - 2) Middle name
 - 3) Initial
 - 4) Nickname
 - 5) Maiden name

*Directory Services are competitive services pursuant to §392.361.8 RSMo 2008

(C)

NEW LONDON TELEPHONE COMPANYFor New London, MissouriGENERAL EXCHANGE SERVICES**RECEIVED**DIRECTORY LISTINGS

JAN 22 1990

A. GENERAL

1. The following rates are applicable to the alphabetic section of the telephone directory for business and/or residence customers.

MISSOURI
Public Service Commission

B. RATES

	<u>S&E Code</u>	<u>Monthly Rate</u>
1. Primary Listings (See Condition 1)		
2. Additional Line of Information, per listing		
a. Business	DLIB	\$1.00
b. Residence	DLIR	1.00
3. Additional Directory Listings		
a. Business	DLAB	2.00
b. Residence	DLA	1.00
4. Nonpublished Service, per listing		
a. Business	NPN	2.00
b. Residence	NPN	2.00
5. Nonlisted Service, per listing		
a. Business	NLN	1.50
b. Residence	NLN	1.50
6. Foreign Directory Listings, per line of information		
a. Business	FDLLB	1.50
b. Residence	FDLL	1.50

C. CONDITIONS

1. A primary listing is furnished as part of and in the rate for telephone service. The primary listing may include the name, address and telephone number of:
- The individual, organization, firm, or corporation contracting for the service.
 - The same surname with no more than two individual given names. Each given name for the purposes of this Tariff is defined as any combination, not to exceed two of the following:
 - 1) First name
 - 2) Middle name
 - 3) Initial
 - 4) Nickname
 - 5) Maiden name

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Robert A. Wilder, Vice-PresidentNew London, MissouriCancelled
May 14, 2009
Missouri Public
Service Commission
JI-2009-0728

GENERAL EXCHANGE SERVICES

DIRECTORY LISTINGS (Continued)*

(C)

C. CONDITIONS (Continued)

1. (Continued)

- c. An additional listing reversing the order of the individual's given names in b. above, may be provided at the rates for additional listings, shown in B. Rates above.
- d. An additional listing may include the same address and telephone number as the primary listing, except that a different address may be shown for off-premises access lines located on other premises occupied solely by the customer.
 - 1) Additional listings may be furnished with business or residence service for persons who occupy the same premises at the rates shown above. (See "Joint-User Service").
- e. Nonpublished service is the omission of a customer's listing from both the telephone directory and directory assistance records.
 - 1) When nonpublished service is to be furnished, the customer will hold the company harmless from any damages which might arise and will absolve the Company from any responsibility for the failure of the customer to receive calls because of the nonpublished listing.
 - 2) The rate for nonpublished service is specified in B. Rates above.
 - 3) The charge will not apply to nonpublished numbers for customers having other listed services.
- f. Nonlisted service is the omission of a customer's listing from the telephone directory only. It may be obtained from the directory assistance operator.
 - 1) The charge will not apply to nonlisted numbers for customers having other listed service.

*Directory Services are competitive services pursuant to §392.361.8 RSMo 2008

(C)

NEW LONDON TELEPHONE COMPANY

For

New London, MissouriGENERAL EXCHANGE SERVICES**RECEIVED**DIRECTORY LISTINGS (Continued)

JAN 22 1990

C. CONDITIONS (Continued)

MISSOURI

Public Service Commission

1. (Continued)

- c. An additional listing reversing the order of the individual's given names in b. above, may be provided at the rates for additional listings, shown in B. Rates above.
- d. An additional listing may include the same address and telephone number as the primary listing, except that a different address may be shown for off-premises access lines located on other premises occupied solely by the customer.
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- 2) The rate for nonpublished service is specified in B. Rates above.
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- f. Nonlisted service is the omission of a customer's listing from the telephone directory only. It may be obtained from the directory assistance operator.
- 1) The charge will not apply to nonlisted numbers for customers having other listed service.

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Robert A. Wilder, Vice-PresidentNew London, Missouri

GENERAL EXCHANGE SERVICES

DIRECTORY LISTINGS*

(C)

C. CONDITIONS (Continued)

1. (Continued)

- g. The charge for additional, nonlisted or nonpublished listings begins on the day the directory assistance records are posted.
- h. A foreign or noncustomer listing may be furnished to customers requesting that their listing be included in the directory of an exchange other than that from which service is rendered. The rate for a foreign-company listing will be the rate of the company in whose directory the listing appears.
- i. The length of the contract period for directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is distributed to the customers to the day the succeeding directory is distributed to the customer, unless the listing no longer serves the customer because of disconnection, removal, etc., of the service.
- j. Listings will be limited to such information as is necessary for proper identification.
- k. The length of a listing may be limited by the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.
- l. The Company may refuse to insert any listing which in its judgment does not facilitate the use of the directory.

*Directory Services are competitive services pursuant to §392.361.8 RSMo 2008

(C)

NEW LONDON TELEPHONE COMPANY

For

New London, Missouri

GENERAL EXCHANGE SERVICES

RECEIVED

DIRECTORY LISTINGS (Continued) **JAN 22 1990**

C. CONDITIONS (Continued)

**MISSOURI
Public Service Commission**

1. (Continued)

- g. The charge for additional, nonlisted or nonpublished listings begins on the day the directory assistance records are posted.
- h. A foreign or noncustomer listing may be furnished to customers requesting that their listing be included in the directory of an exchange other than that from which service is rendered. The rate for a foreign-company listing will be the rate of the company in whose directory the listing appears.
- i. The length of the contract period for directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is distributed to the customers to the day the succeeding directory is distributed to the customer, unless the listing no longer serves the customer because of disconnection, removal, etc., of the service.
- j. Listings will be limited to such information as is necessary for proper identification.
- k. The length of a listing may be limited by the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.
- l. The Company may refuse to insert any listing which in its judgement does not facilitate the use of the directory.

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ISSUED BY

Robert A. Wilder, Vice-President

New London, Missouri

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May 14, 2009
Missouri Public
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JI-2009-0728

NEW LONDON TELEPHONE COMPANY

For

New London, Missouri

GENERAL EXCHANGE SERVICES

JOINT USER SERVICE

RECEIVED

JAN 22 1990

A. GENERAL

1. Joint use of service permits a person, firm, or corporation to share the use of telephone service provided to a business customer.

MISSOURI
Public Service Commission

B. RATES

	<u>S&E Code</u>	<u>Monthly Rate</u>
1. Joint Use of Service	JUSB	50% of applicable business rate

C. CONDITIONS

1. This service may be provided to not more than two users on any one business line and only after application by the customer to the Company.
2. The customer will be responsible for all charges incurred through the provision of this service.
3. Joint User Service is not provided to customers who are engaged in:
 - a. Renting or leasing office space--temporarily or permanently.
 - b. Telephone answering business.
 - c. Secretarial service.
4. Joint User Service may be provided if the joint user is located in the same office or suite of offices as the customer.
5. Joint users will be provided with one (1) directory listing without additional charge.
6. Directory listings and supplemental service may be provided with Joint User Service upon request of the customer. Such services will be provided at the rates and charges applicable and listed in this section.

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DATE EFFECTIVE Jan. 28, 1990

ISSUED BY Robert A. Wilder, Vice-President

New London, Missouri

NEW LONDON TELEPHONE COMPANY

For New London, Missouri

GENERAL EXCHANGE SERVICES

RECEIVED

JOINT USER SERVICE (Continued)

JAN 22 1990

C. CONDITIONS (Continued)

MISSOURI

7. After joint use of service has been established and service is included in the telephone directory, Joint User Service may not be discontinued during the life of that directory, except when:
- a. The customer's service is discontinued.
 - b. The joint user moves from the customer's premises.
 - c. The joint user establishes his own primary service on the same premises.
8. Billing for this service begins on the date the application for service is executed.

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NEW LONDON TELEPHONE COMPANY

For New London, Missouri**RECEIVED**GENERAL EXCHANGE SERVICES

APR 5 1990

CHANNELS
INTRAEXCHANGE (LOCAL CHANNELS)

MISSOURI

A. GENERAL

Public Service Commission

1. Intraexchange or local channel charges apply in the provision of local facilities for local private line circuits, lease lines, alarm circuits, tie line, off-premises stations/lines, radio broadcast circuits, and all other services where leased channels are provided. Mileage applications may be applicable to local channels and will be measured on an airline basis.

B. RATES

	<u>S&E Code</u>	<u>Monthly Rate</u>	<u>NRC</u>	
1. Intraexchange Channels			(1)	(c)
a. Different Buildings - continuous property				
1) Channel - first 1/4 mile or fraction	LC32	3.60 <u>1/</u>		
b. Different Buildings - noncontinuous property				
1) Channel - first two terminations	LC33	18.50		(C)
2) Channel - each add'l two terminations		9.25	(1)	(N)

(1) Service Connection Charges -- See Section 5.

1/ Mileage charges as set forth in Section 4, Sheet 13, paragraph B.2.a. apply.

(D)

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NEW LONDON TELEPHONE COMPANY

For New London, Missouri**RECEIVED**

JAN 22 1990

MISSOURI

Public Service Commission

GENERAL EXCHANGE SERVICESCHANNELSINTRAEXCHANGE (LOCAL CHANNELS)

A. GENERAL

1. Intraexchange or local channel charges apply in the provision of local facilities for local private line circuits, lease lines, alarm circuits, tie line, off-premises stations/lines, radio broadcast circuits, and all other services where leased channels are provided. Mileage applications may be applicable to local channels and will be measured on an airline basis.

B. RATES

	<u>S&E Code</u>	<u>Monthly Rate</u>	<u>NRC (1)</u>
1. Intraexchange Channels			
a. Same Buildings			
1) Channel - first two terminations	LC31	\$3.60	
2) Each additional termination (same building)	LC31A	1.20	
b. Different Buildings - continuous property			
1) Channel - first two terminations	LC32	3.60 <u>1/</u>	
2) Each additional termination (same building)	LC32A	1.20	
c. Different Buildings - noncontinuous property			
1) Channel - first two terminations	LC33	18.50 <u>2/</u>	
2) Each additional termination (same building)	LC33A	1.20	
3) Each additional termination (different building)	LC33D	1.20	(1)

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BY 1st RS #12

Public Service Commission

MISSOURI

(1) Service Connection Charges -- See Section 5.

1/ Mileage charges as set forth in Section 4, Sheet 13, paragraph B.2.a. apply.2/ Mileage charges as set forth in Section 4, Sheet 13, paragraph B.2.b. apply.**FILED**JAN 28 1990
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NEW LONDON TELEPHONE COMPANY For New London, Missouri**RECEIVED**GENERAL EXCHANGE SERVICES

APR 5 1990

CHANNELS
INTRAEXCHANGE (LOCAL CHANNELS) (Continued) MISSOURI
Public Service Commission

B. RATES (Continued)

	<u>S&E</u> <u>Code</u>	<u>Monthly</u> <u>Rate</u>	<u>NRC</u>	
2. Intraexchange Channel Mileage				(C)
a. each add'l 1/4 mile or fraction	LC3C	1.80	(1)	(C)

C. CONDITIONS

- Mileage for additional station equipment as set forth above is applicable to all classes and grades of service provided in the exchange, except Public, and Coin-Box Telephone Service. Station equipment is not provided with these services.
- Mileage charges are based upon the airline mileage measured between the locations of where the circuits originates and where it terminates.

(T)
(T)

(1) Service Connection Charges -- See Section 5.

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For New London, Missouri

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GENERAL EXCHANGE SERVICES

JAN 22 1990

CHANNELS

INTRAEXCHANGE (LOCAL CHANNELS) (Continued)

MISSOURI
Public Service Commission

B. RATES (Continued)

2. Intraexchange Channel Mileage

	<u>S&E Code</u>	<u>Monthly Rate</u>	<u>NRC</u>
a. Different Buildings - continuous property			
1) Measured airline mileage between buildings, per 1/4 mile or fraction	LC3C	\$1.80	(1)
b. Different Buildings - noncontinuous property			
1) per 1/4 mile or fraction	LC3N	1.80	(1)

C. CONDITIONS

- Mileage for additional station equipment as set forth above is applicable to all classes and grades of service provided in the exchange, except Public, and Coin-Box Telephone Service. Station equipment is not provided with these services.
- Mileage charges are based upon the airline mileage measured between the locations of where the circuits originates and where it terminates, or from the central office to where it terminates or whatever facilities are provided.

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BY RA S #13

Public Service Commission
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(1) Service Connection Charges -- See Section 5.

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New London, Missouri

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 4
First Revised Sheet 14
Cancels Original Sheet 14

GENERAL EXCHANGE SERVICES

SUSPENSION OF SERVICE

A. General

Suspension of Service allows local exchange service to be temporarily suspended by request of the customer. This service is provided to customers whose requirements for telephone service is less than the normal 12-month period within a year.

B. Conditions

1. Service can be temporarily suspended for a minimum of one (1) month and a maximum of ten (10) months.
2. Suspension of Service is available on all one-party residence lines and up to three one-party business lines subject to the availability of facilities.
3. The customer must have at least one month of regular telephone service paid prior to the establishment of Suspension of Service.
4. The Company reserves the right to bill charges for the total number of suspended months requested prior to establishment of Suspension of Service.
5. Suspension of Service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made.
6. The Company will not provide installations, moves, changes, or maintenance during the period when the customer is billed at the reduced rate.
7. Only two suspension periods will be allowed and shall not exceed ten months in any one calendar year nor exceed ten continuous months at any time regardless of the year.

(T)

(C)

(C)

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March 29, 2013
Missouri Public
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JI-2013-0373

ISSUED: June 15, 2004

EFFECTIVE: July 15, 2004

BY: Paul E. Pederson, Vice-President

NEW LONDON TELEPHONE COMPANY

For New London, Missouri

GENERAL EXCHANGE SERVICES

RECEIVED

VACATION SERVICE (SEASONAL)

JAN 22 1990

A. GENERAL

MISSOURI

Public Service Commission

- 1. Upon request from a customer having any class of exchange service, except service stations, the service may be suspended for a specified period of time.

B. RATES

- 1. Fifty percent (50%) of the monthly rate for service suspended.
- 2. Subsequent service order charge will apply when service is changed from vacation to regular service.

C. CONDITIONS

- 1. No outward or inward service is provided during the period of suspension.
- 2. Only one (1) period of suspension is allowed in any calendar year for a minimum of one (1) month and a maximum of six (6) months.
- 3. Temporary suspension of service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made.
- 4. The rate during the period of suspension is applied to exchange service charges, including additional access lines, directory listings, joint user service and mileage.
- 5. Bills are rendered at the reduced rate at regular billing dates during the period of suspension.

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JST RS 14

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New London, Missouri

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 4
First Revised Sheet 14.1
Cancels Original Sheet 14.1

GENERAL EXCHANGE SERVICES

SUSPENSION OF SERVICE (Continued)

B. Conditions (Continued)

- 8. Bills are rendered at the reduced rate at regular billing dates during the period of suspension.
- 9. The customer's listing will be retained in the directory.
- 10. The Company assumes no liability for failure of a calling party to reach the customer during the period of suspension.
- 11. The Company reserves the right to refuse suspension of service in the case of a customer whose account is delinquent.
- 12. Unless specifically exempted, Suspension of Service shall be subject to all general regulations applicable to the provision of service by the telephone company as stated in the general tariff.
- 13. The ten (10) month maximum does not apply to military personnel who are on active duty.

(N)
(N)

C. Rates and Charges

- 1. The monthly rate will be based upon 50% of the regular rate for basic local one-party exchange service. All other local services will be zero rated except for the following:
 - a) 911/E911 and all other applicable taxes and surcharges will be billed at the full rate.
 - b) The Federal Subscriber Line Charge will be discounted 50% per the National Exchange Carrier Association FCC Tariff No. 5, Section 4.5.5.
- 2. Non-recurring charges do not apply for reconnection to regular full service.
- 3. Personal Greeting Service

This optional service is available for customers who prefer to leave a personalized greeting for incoming calls while they are on Suspension of Service.

Monthly Rate: \$3.50

(N)
|
(N)

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March 29, 2013
Missouri Public
Service Commission
JI-2013-0373

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EFFECTIVE: April 14, 2005

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 8
NEW LONDON TELEPHONE COMPANY
Missouri

Section 4
Original Sheet 14.1

GENERAL EXCHANGE SERVICES

SUSPENSION OF SERVICE (Continued)

(T)

B. **Conditions** (Continued)

(C)

8. Bills are rendered at the reduced rate at regular billing dates during the period of suspension.
9. The customer's listing will be retained in the directory.
10. The Company assumes no liability for failure of a calling party to reach the customer during the period of suspension.
11. The Company reserves the right to refuse suspension of service in the case of a customer whose account is delinquent.
12. Unless specifically exempted, Suspension of Service shall be subject to all general regulations applicable to the provision of service by the telephone company as stated in the general tariff.

C. **Rates and Charges**

1. The monthly rate will be based upon 50% of the regular rate for basic local one-party exchange service. All other local services will be zero rated except for the following:
 - a) 911/E911 and all other applicable taxes and surcharges will be billed at the full rate.
 - b) The Federal Subscriber Line Charge will be discounted 50% per the National Exchange Carrier Association FCC Tariff No. 5, Section 4.5.5.
2. Non-recurring charges do not apply for reconnection to regular full service.

(C)

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BY: Paul E. Pederson, Vice-President

FILED
MO PSC

GENERAL EXCHANGE SERVICES

DIRECTORY ASSISTANCE SERVICE⁽¹⁾

A GENERAL

- 1 Directory Assistance Service gives customers access to telephone numbers of individuals or businesses by dialing 555-1212 4-1-1 or 1-4-1-1.

B DEFINITIONS

- 1 Local numbers are any Intra NPA/NXXs within the customer's local calling area or home NPA
- 2 National numbers are any NPA/NXXs within the United States, Canada, Puerto Rico and the U.S. Virgin Islands, but outside the customer's home Intra NPA.
- 3 International numbers are numbers from outside the United States, Canada, Puerto Rico and the U.S. Virgin Islands.

C REGULATIONS

- 1 A maximum of two requested telephone numbers is allowed per call.
- 2 Rates will apply based on the NPA/NXX requested.
- 3 Charges for Directory Assistance Service for requests of a local or national numbers are not applicable to calls placed from customers whose physical, visual, or reading handicaps prevent them from using the telephone directory. Calls requesting international numbers will be charged the applicable rate.
- 4 Rates are not applicable to:
 - a. Calls placed from mobile/marine, public and semi-public telephones.
 - b. Calls from hospitals that have, as their principal undertaking, the medical and surgical care of the sick and disabled and which provide telephone in the majority of the patient rooms
 - c. Calls placed from hotels and motels which provide telephone service in rooms occupied by the transient public.
 - d. Calls placed to directory assistance by the operator in connection with operator-handled long distance calls.
- 5 No credit will be given for any unused portion of the customer's allowance.

(D)

(D)

⁽¹⁾ Directory Services are competitive services pursuant to 392.361.8 RSMo 2008.

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Service Commission
JI-2009-0869

GENERAL EXCHANGE SERVICES

DIRECTORY ASSISTANCE SERVICE*

(C)

A. GENERAL

1. Directory Assistance Service gives customers access to telephone numbers of individuals or businesses by dialing 555-1212, 4-1-1 or 1-4-1-1.

B. DEFINITIONS

1. Local numbers are any Intra NPA/NXXs within the customer's local calling area or home NPA.
2. National numbers are any NPA/NXXs within the United States, Canada, Puerto Rico and the U.S. Virgin Islands, but outside the customer's home Intra NPA.
3. International numbers are numbers from outside the United States, Canada, Puerto Rico and the U.S. Virgin Islands.

C. REGULATIONS

1. A maximum of two requested telephone numbers is allowed per call.
2. Rates will apply based on the NPA/NXX requested.
3. Call allowances are available for local calls only.
4. Charges for Directory Assistance Service for requests of a local or national numbers are not applicable to calls placed from customers where physical, visual, or reading handicaps prevent them from using the telephone directory. Calls requesting international numbers will be charged the applicable rate.
5. Rates are not applicable to:
 - a. Calls placed from mobile/marine, public and semi-public telephones.
 - b. Calls from hospitals that have, as their principal undertaking, the medical and surgical care of the sick and disabled and which provide telephone in the majority of the patient rooms.
 - c. Calls placed from hotels and motels which provide telephone service in rooms occupied by transient public.
 - d. Calls placed to directory assistance by the operator in connection with operator-handled long distance calls.
6. No credit will be given for any unused portion of the customer's allowance.
7. Call allowances are not transferrable between separate accounts of the same customer.

*Directory Services are competitive services pursuant to §392.361.8 RSMo 2008

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GENERAL EXCHANGE SERVICES

DIRECTORY ASSISTANCE SERVICE

A. GENERAL

1. Directory Assistance Service gives customers access to telephone numbers of individuals or businesses by dialing 555-1212, 4-1-1 or 1-4-1-1.

B. DEFINITIONS

1. Local numbers are any Intra NPA/NXXs within the customer's local calling area or home NPA.
2. National numbers are any NPA/NXXs within the United States, Canada, Puerto Rico and the U.S. Virgin Islands, but outside the customer's home Intra NPA.
3. International numbers are numbers from outside the United States, Canada, Puerto Rico and the U.S. Virgin Islands.

C. REGULATIONS

1. A maximum of two requested telephone numbers is allowed per call.
2. Rates will apply based on the NPA/NXX requested.
3. Call allowances are available for local calls only.
4. Charges for Directory Assistance Service for requests of a local or national numbers are not applicable to calls placed from customers whose physical, visual, or reading handicaps prevent them from using the telephone directory. Calls requesting international numbers will be charged the applicable rate. (C)
5. Rates are not applicable to;
 - a. Calls placed from mobile/marine, public and semi-public telephones.
 - b. Calls from hospitals that have, as their principal undertaking, the medical and surgical care of the sick and disabled and which provide telephone in the majority of the patient rooms.
 - c. Calls placed from hotels and motels which provide telephone service in rooms occupied by the transient public.
 - d. Calls placed to directory assistance by the operator in connection with operator-handled long distance calls.
6. No credit will be given for any unused portion of the customer's allowance.
7. Call allowances are not transferable between separate accounts of the same customer. (D)

(D)
(D)

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Missouri Public
Service Commission

GENERAL EXCHANGE SERVICES

DIRECTORY ASSISTANCE SERVICE

A. GENERAL

1. Directory Assistance Service gives customers access to telephone numbers of individuals or businesses by dialing 555-1212, 4-1-1 or 1-4-1-1. (M) (C) (C)

B. DEFINITIONS

1. Local numbers are any Intra NPA/NXXs within the customer's local calling area or home NPA. (N)
2. National numbers are any NPA/NXXs within the United States, Canada, Puerto Rico and the U.S. Virgin Islands, but outside the customer's home Intra NPA.
3. International numbers are numbers from outside the United States, Canada, Puerto Rico and the U.S. Virgin Islands. (N)

C. REGULATIONS

1. A maximum of two requested telephone numbers is allowed per call. (C)
2. Rates will apply based on the NPA/NXX requested.
3. Call allowances are available for local calls only.
4. Charges for Directory Assistance Service for requests of a local number are not applicable to calls placed from customers whose physical, visual, or reading handicaps prevent them from using the telephone directory. Calls requesting national or international numbers will be charged the applicable rate. (C)
5. Rates are not applicable to; (T)
- a. Calls placed from mobile/marine, public and semi-public telephones.
 - b. Calls from hospitals that have, as their principal undertaking, the medical and surgical care of the sick and disabled and which provide telephone in the majority of the patient rooms.
 - c. Calls placed from hotels and motels which provide telephone service in rooms occupied by the transient public.
 - d. Calls placed to directory assistance by the operator in connection with operator-handled long distance calls.
6. No credit will be given for any unused portion of the customer's allowance. (M¹)
7. Call allowances are not transferable between separate accounts of the same customer. (M¹)

(M) Text shown here previously appeared on Sheet 42 of this Section.

(M¹) Text shown here previously appeared on Sheet 16 of this Section.

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EFFECTIVE: April 13, 2006

BY: Paul E. Pederson, Vice-President

GENERAL EXCHANGE SERVICES

DIRECTORY ASSISTANCE SERVICE

SEP 27 1996

A. GENERAL

1. Directory Assistance Service is defined as furnishing aid in obtaining telephone numbers. The Directory Assistance charges specified in this tariff apply when a New London customer requests the telephone number of another customer(s) within the Home Numbering Plan Area (HNPA) or within their local calling area.
2. Rates specified in B.1. and B.2. are not applicable to:
 - a) calls placed from mobile/marine, public and semi-public telephones.
 - b) calls from hospitals that have, as their principal undertaking, the medical and surgical care of the sick and disabled and which provide telephone in the majority of the patient rooms.
 - c) calls placed from hotels and motels which provide telephone service in rooms occupied by the transient public.
 - d) calls placed to directory assistance by the operator in connection with operator- handled long distance calls.

3. Rates specified in B.1. and B.2. do not apply for the following:

Charges for Directory Assistance Service are not applicable to calls placed from customers whose physical, visual, mental or reading handicaps prevent them from using the telephone directory. The method of exempting those handicapped customers shall be via completion of an exemption form supplied by the Telephone Company and the Telephone Company's acceptance of that form.

4. A maximum of two (2) telephone numbers may be requested per call to a directory assistance attendant.

Cancelled

April 13, 2006

Missouri Public
Service Commission

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OCT 28 1996

MISSOURI PUBLIC SERVICE COM. 1

ISSUED: September 27, 1996

EFFECTIVE: October 28, 1996

BY: Michael A. LeVesseur, President

GENERAL EXCHANGE SERVICES

DIRECTORY ASSISTANCE SERVICE ⁽¹⁾(Continued)

D RATES

The following rates apply for Directory Assistance Service.

	<u>Rates</u>		(D)
1 Local Direct Dialed, Each additional call	\$0.65	(T)	(I)
2 National Direct Dialed, per call	\$0.65	(T)	
3 International Direct Dialed, per call	\$1.50	(T)	

⁽¹⁾ Directory Services are competitive services pursuant to 392.361.8 RSMo 2008.

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EFFECTIVE: July 10, 2009

BY: Jeff Jung Vice-President

Filed
Missouri Public
Service Commission
JI-2009-0869

GENERAL EXCHANGE SERVICES

DIRECTORY ASSISTANCE SERVICE (Continued)*

(C)

D. RATES

The following rates apply for Directory Assistance Service.

1.	Local Direct Dialed, First 2 calls	No charge
2.	Local Direct Dialed, Each additional call	\$0.45
3.	National Direct Dialed, per call	\$0.65
4.	International Direct Dialed, per call	\$1.50

(D)

*Directory Services are competitive services pursuant to §392.361.8 RSMo 2008

(C)

GENERAL EXCHANGE SERVICES

DIRECTORY ASSISTANCE SERVICE (Continued)

D. RATES

The following rates apply for Directory Assistance Service.

	<u>Rates</u>	
1. Local Direct Dialed, First 2 calls	No Charge	(T)
2. Local Direct Dialed, Each additional call	\$0.45	(C)
3. National Direct Dialed, per call	\$0.65	(M)
4. International Direct Dialed, per call	\$1.50	(N)

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May 14, 2009 (M) Text shown here previously appeared on Sheet 42 of this Section.
Missouri Public
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JI-2009-0728

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Missouri Public
Service Commission

GENERAL EXCHANGE SERVICES

DIRECTORY ASSISTANCE SERVICE (Continued)

SEP 27 1996

B. RATES

1. Direct Dialed Calls:

* Two (2) call allowance applies (See C. CONDITIONS 1.)

Per Call
\$.45*

C. CONDITIONS

1. An allowance of two (2) dialed calls per month is provided without charge for the following:
 - a) Access line, call distributor and business answering line
 - b) Dormitory student account
 - c) Wide Area Telecommunications Service line
 - d) Private Branch Exchange central office trunk
2. No credit will be given for any unused portion of the customer's allowance.
3. Call allowances are not transferable between separate accounts of the same customer.

Cancelled

April 13, 2006

Missouri Public
Service Commission

FILED

OCT 28 1996

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EFFECTIVE: October 28, 1996

BY: Michael A. LeaVesseur, President

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 4
Original Sheet 17
RECEIVED

GENERAL EXCHANGE SERVICES

FEB - 6 1997

ADVANCED CALLING SERVICES

MISSOURI
Public Service Commission

A. GENERAL

Advanced Calling Services (ACS) are optional services, offered in addition to regular exchange service, which allow customers to efficiently manage the call flow generated over their Exchange Access Line(s). Customers will be able to screen, redirect, or return selected calls. These services offer subscribers convenience, time savings, and a greater degree of control over the use of their telephones. Advanced Calling Services are available to residence and business customers where facilities are available. Individual feature availability may differ by exchange.

B. SERVICE DESCRIPTION

1. ANONYMOUS CALL REJECTION

This service enables a subscriber to reject incoming calls from which a privacy indicator is received. The service is activated by dialing a unique code. When the service is active, the Telephone Company ("Company") will not complete calls to its customer when the calling party has activated Caller ID blocking services. Such calls will be routed to a Company recorded announcement.

2. CALL REJECTION

This service enables a subscriber to reject up to a maximum of ten (10) preselected incoming telephone numbers from which he/she does not wish to receive calls. To select a telephone number, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. To add an unknown telephone number to the list, a subscriber can activate a code immediately after receiving an unwanted incoming call. The Company's equipment will screen incoming calls against the subscriber's list and reject those on the list. Callers whose numbers are rejected are directed to a Company recorded announcement. If facilities are unavailable to provide incoming call screening via the subscriber's list, standard call completion will occur.

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MAR 10 1997

MO.PUBLICSERVICECOMM

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GENERAL EXCHANGE TARIFF

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NEW LONDON TELEPHONE COMPANY
Missouri

Section 4
Original Sheet 18
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GENERAL EXCHANGE SERVICES

ADVANCED CALLING SERVICES (Continued)

FEB - 6 1997

B. SERVICE DESCRIPTION (Continued)

MISSOURI
Public Service Commission

3. **CALL RETURN**

This service enables the subscriber to automatically redial the telephone number of the most recent incoming call. The Company's equipment will make repeated attempts to establish the call for approximately a thirty (30) minute period, beginning with the subscriber's activation of Call Return if the most recent incoming call is busy. If the most recent incoming call is blocked, the subscriber will get a Company recorded announcement indicating the number is a private number and the call can not be returned. The service cannot be activated for calls originating from a line that is forwarded or from a line not associated with a telephone number, e.g., multiline hunting groups.

4. **PREFERRED CALL FORWARDING**

This service enables the subscriber to forward up to a maximum of ten (10) preselected incoming telephone numbers to another telephone number. To forward a telephone number, the subscriber dials an activation code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and forward only those telephone numbers on the list. Calls forwarded by this service are subject to all applicable local and long distance charges. These calls are also subject to transmission limitations.

5. **PRIORITY RINGING**

This service allows the subscriber to provide up to a maximum of ten (10) preselected incoming telephone numbers with a distinctive alerting signal or ring (or a distinctive Call Waiting tone if the subscriber has subscribed to Call Waiting), when the subscriber receives calls from them. To program a telephone number, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and provide the Priority Ringing service for the preselected telephone numbers on the subscriber's list.

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GENERAL EXCHANGE TARIFF

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Missouri

Section 4
Original Sheet 19

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GENERAL EXCHANGE SERVICES

ADVANCED CALLING SERVICES (Continued)

FEB - 6 1997

B. SERVICE DESCRIPTION (Continued)

MISSOURI
Public Service Commission

6. REPEAT DIALING

This service enables the subscriber to automatically redial the last outgoing telephone number dialed from that line. When the recalled telephone number is busy, the Company's equipment will make repeated attempts to establish the call for approximately a thirty (30) minute period, beginning with the subscriber's activation.

7. SPECIAL CALL ACCEPTANCE

This service enables a subscriber to allow up to a maximum of ten (10) preselected incoming telephone numbers to be accepted. To select a telephone number to be accepted, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and allow only those calls to be completed. Calls from all other numbers will be routed to a Company recorded announcement.

8. CALLER ID

Caller ID - Basic (Number only) and Caller ID-Deluxe (Name and Number) are the available services.

a) Caller ID - Basic

This service utilizes specific network capabilities to transmit and display the number associated with an incoming call to the called party's access line. The number of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Caller ID subscribers must provide, and connect, their own compatible premises equipment in order to process and display the number transmission. The Company will forward all telephone numbers where technically feasible.

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EFFECTIVE: March 10, 1997

BY: Michael A. LeVesseur, President

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 4
Original Sheet 20

GENERAL EXCHANGE SERVICES

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ADVANCED CALLING SERVICES (Continued)

FEB - 6 1997

B. SERVICE DESCRIPTION (Continued)

MISSOURI
Public Service Commission

8. CALLER ID (Continued)

a) Caller ID - Basic (Continued)

If a calling party has activated blocking, the number will not be transmitted to the display equipment of a Caller ID subscriber. Instead, the Caller ID subscriber will receive a privacy indicator. This privacy indicator notifies the Caller ID subscriber that the calling party chose to block number delivery.

b) Caller ID - Deluxe

This service utilizes specific network capabilities, where technically feasible, to transmit the Name and Number associated with an incoming call to the called party's access line. The name and number of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Caller ID - Deluxe subscribers must provide, and connect, their own compatible premises equipment in order to process the name and number transmission. The Company will forward all telephone numbers and names where technically feasible.

If a calling party has activated blocking, the name and number will not be transmitted to the display equipment of a Caller ID - Deluxe subscriber. Instead, the Caller ID - Deluxe subscriber will receive a privacy indicator. This privacy indicator notifies the Caller ID - Deluxe subscriber that the calling party chose to block name and number delivery.

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GENERAL EXCHANGE TARIFF

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NEW LONDON TELEPHONE COMPANY
Missouri

Section 4
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GENERAL EXCHANGE SERVICES

ADVANCED CALLING SERVICES (Continued)

FEB - 6 1997

B. SERVICE DESCRIPTION (Continued)

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Public Service Commission

9. CALLER ID BLOCKING

Caller ID Blocking allows the caller to prevent the delivery of his/her calling data to a Caller ID subscriber on a per call basis (Caller ID Blocking - Per Call) or per line basis (Caller ID Blocking - Per Line).

a) Caller ID Blocking - Per Call

This service will block the delivery of the caller's data to a Caller ID subscriber for one call only and may be activated from all single party access lines by dialing *67 (1167 from a rotary phone) prior to placing the call. **PER THE FCC CALLER ID ORDER, EFFECTIVE 12/1/95, CALLER ID BLOCKING - PER CALL IS PROVIDED TO ALL CUSTOMERS AT NO CHARGE.**

As of 1/1/97, per FCC Docket 91-281, per call blocking will be provided on calls originating from public, semi-public or other paystations used by the general public and party lines.

b) Caller ID Blocking - Per Line

This service will automatically block the delivery of the caller's data to a Caller ID subscriber on all calls and will be made available or offered, at no charge, to law enforcement agencies and domestic violence programs. Per line blocking can be deactivated by dialing *82 (1182 from a rotary phone) prior to placing the call.

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NEW LONDON TELEPHONE COMPANY
Missouri

Section 4
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GENERAL EXCHANGE SERVICES

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ADVANCED CALLING SERVICES (Continued)

FEB - 6 1997

B. SERVICE DESCRIPTION (Continued)

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Public Service Commission

10. CALL TRACE

This service enables the customer to initiate a trace of the last incoming call completed by dialing an activation code immediately after terminating the call. A Call Trace is considered successful when the Company's equipment is able to record the incoming call detail (not the conversation). Incoming call detail includes: the calling number, the time the trace was activated, and in some locations, the time the traced call was received. The results of the trace are never provided to the customer directly. Call Trace information will only be given to appropriate law enforcement agencies. For further action to be taken, the customer is required to contact the Telephone Company Business Office during normal business hours, which will refer the customer to appropriate law enforcement agencies, or contact the law enforcement agency directly. Call Trace detail will be retained by the company and made available to the local law enforcement for ten business days after the trace has been initiated.

Call Trace may not capture incoming telephone numbers marked "private" or "out of area".

Only calls from locations with compatible signaling services are traceable using Call Trace.

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 4
Original Sheet 23

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GENERAL EXCHANGE SERVICES

ADVANCED CALLING SERVICES (Continued)

FEB - 6 1997

C. SPECIAL CONDITIONS AND LIMITATIONS

MISSOURI
Public Service Commission

1) Special Conditions for Caller ID:

- a) An originating caller's data may not be displayed to the called party under the following conditions:
- The caller's data will not be displayed if the called party is off-hook. The called party must be on-hook to receive the caller's data. If the customer subscribes to both Call Waiting and Caller ID, and is on an existing call, the second incoming call information will not be displayed. Instead, the called party will receive the usual Call Waiting tone.
 - The caller's data will not be displayed if the called party answers the incoming call during the first ring interval.
 - Caller ID services cannot be provided with any distinctive ringing lines having a maximum silent interval duration that is not long enough to allow transmission of the date message.
 - Identification of names, specific stations or extensions served by a PBX or Key System is not possible. The main directory number or name and number (if available) of the PBX or Key System will be displayed.
 - Caller ID services cannot be provided if the calling party is from a multi-party line. The called party will receive an "Unavailable" display.
 - The caller's data will be unavailable if it is from another office that is not linked by appropriate facilities with the called party's office.
 - The calling party has activated blocking.
 - Caller ID services do not display a directory number or name and number (if available) for operator assisted calls, calls marked private by the originator or calls originating from pay and party line stations.

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NEW LONDON TELEPHONE COMPANY
Missouri

Section 4
Original Sheet 24

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GENERAL EXCHANGE SERVICES

ADVANCED CALLING SERVICES (Continued)

FEB - 6 1997

C. SPECIAL CONDITIONS AND LIMITATIONS (Continued)

MISSOURI
Public Service Commission

1) Special Conditions for Caller ID: (Continued)

b) The following special conditions apply to Caller ID services based on the FCC Caller ID Order effective 12/1/95:

- If a customer dials a "1-800" or other Automatic Number Identification (ANI) Service number, the telephone number that they are calling from will be revealed to the called party through ANI technology. Even if the customer has per line blocking or has activated per call blocking, the 800 number party has the right to obtain this information through ANI.
- ANI information may not be reused or resold for other purposes without a caller's consent, even where the called party has paid for the call.
- Caller ID services are available on all long distance calls where technically feasible.
- All calling data will be displayed to E911 through ANI technology, even if the customer has per line blocking or has activated per call blocking.
- All calling data will be passed, even for customers who do not subscribe to Caller ID.
- Per Call Blocking will be available to all customers. (The FCC Order overrules all state PUC/PSC decisions on Per Call blocking.)

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NEW LONDON TELEPHONE COMPANY
Missouri

Section 4
Original Sheet 25

GENERAL EXCHANGE SERVICES

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ADVANCED CALLING SERVICES (Continued)

FEB - 6 1997

C. SPECIAL CONDITIONS AND LIMITATIONS (Continued)

MISSOURI
Public Service Commission

2) Limitations of Advanced Calling Services:

The management of these services is possible only:

- Where the calling party's data can be forwarded from the central office originating the call to the terminating central office serving the called party;
- When both the originating customer and the call terminating customer are served from the same central office;
- When both the call originating customer and the call terminating customer are served from different central offices equipped for ACS and are linked by appropriate facilities;
- If offering Caller ID - Deluxe, the Calling Name will be displayed only where appropriate facilities are available to provide a match of Calling Name to Calling Number.

The Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failures, or malfunctions of ACS Services or equipment. Such damages of services after the Company has been notified, and has had reasonable time for repair, shall in no event exceed an amount equivalent to the rates charged for the service affected from the time the customer gives notice until service is restored.

It shall be the responsibility of the Customer to provide customer premise equipment (CPE) compatible with ACS.

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GENERAL EXCHANGE TARIFF

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NEW LONDON TELEPHONE COMPANY
 Missouri

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GENERAL EXCHANGE SERVICES

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ADVANCED CALLING SERVICES (Continued)

FEB - 6 1997

D. RATES, DISCOUNTS AND NON-RECURRING CHARGES

**MISSOURI
 Public Service Commission**

1. RATES

- a) The monthly rates, credits and any non-recurring charges are in addition to basic local exchange service or any other services subscribed to by the customer.
- b) Activation and Deactivation codes listed below apply to touchtone telephones. (Rotary phones use the codes prefaced by a 11. For example, Call Return would be 1169.)
- c) The below rates apply to both residential and business customers.

<u>One Service Per Line</u>	<u>Rate Per Month</u>	<u>Trans Code</u>	<u>Activation Code</u>	<u>Deactivation Code</u>
1) Anonymous Call Rejection	\$3.50	ACSAC	*77	*87
2) Call Rejection	3.50	ACSRJ	*60	N/A
3) Call Return	3.50	ACSRT	*69	*89
4) Preferred Call Forwarding	3.50	ACSPF	*63	N/A
5) Priority Ringing	3.50	ACSPR	*61	N/A
6) Repeat Dialing	3.50	ACSRP	*66	*86
7) Special Call Acceptance	3.50	ACSSC	*64	N/A
8) a. Caller ID - Basic	5.50	ACSID	N/A	N/A
b. Caller ID - Deluxe	7.50	ACSUD	N/A	N/A
9) Caller ID Blocking				
a. Per Call	No Charge		*67	
b. Per Line (See Note 1)	No Charge	BLOCL		*82
10) Call Trace (Per Month)	6.00	ACSN	*57	N/A

Note 1: Caller ID Blocking - Per Line is only available to certain customers as described in Paragraph B.9.b).

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BY: Michael A. Leavesseur, President

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 4
Second Revised Sheet 27
Cancels First Revised Sheet 27

MISCELLANEOUS SERVICE ARRANGEMENTS

ADVANCED CALLING SERVICES (Continued)

D. Rates, Discounts, and Non-Recurring Charges (Continued)

2. Multiple Services Discount Plan, Per Line

A discount will apply to additional Advanced Calling Services subscribed to based on the following:

<u>Per Service Credit</u>	<u>Credit Per Month</u>	<u>Trans. Code</u>
a) Two Services	1.00	ACSR2
b) Three Services	2.00	ACSR3
c) Four Services	3.00	ACSR4
d) Five Services	4.00	ACSR5
e) Six Services	5.00	ACSR6
f) Seven Services	6.00	ACSR7
g) Eight Services	7.00	ACSR8

Call Trace and Caller ID Blocking are not offered as part of the above discount package.

3. Privacy Pack ⁽¹⁾

(C)

The Privacy Pack combines five (5) Advanced Calling Services into one package. The package includes the following services: Caller ID-Deluxe, Call Rejection, Anonymous Call Rejection, Preferred Call Forwarding, and Priority Ringing.

Rate Per Month \$9.95

4. Non-Recurring Charges

No non-recurring charges will apply to the establishment of Advanced Calling Services on a customer's line.

⁽¹⁾ This service is grandfathered to existing customers effective February 15, 2007. The service will not be available to new customers after this date.

(C)
(C)

ISSUED: January 16, 2007

EFFECTIVE: February 15, 2007

BY: Jeff Jung, Vice-President

GENERAL EXCHANGE TARIFF

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NEW LONDON TELEPHONE COMPANY
 Missouri

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MISCELLANEOUS SERVICE ARRANGEMENTS

ADVANCED CALLING SERVICES (Continued)

JUL 26 1999

D. Rates, Discounts, and Non-Recurring Charges (Continued) MO. PUBLIC SERVICE COMMISSION

2. Multiple Services Discount Plan, Per Line

A discount will apply to additional Advanced Calling Services subscribed to based on the following:

<u>Per Service Credit</u>	<u>Credit Per Month</u>	<u>Trans. Code</u>
a) Two Services	1.00	ACSR2
b) Three Services	2.00	ACSR3
c) Four Services	3.00	ACSR4
d) Five Services	4.00	ACSR5
e) Six Services	5.00	ACSR6
f) Seven Services	6.00	ACSR7
g) Eight Services	7.00	ACSR8

Call Trace and Caller ID Blocking are not offered as part of the above discount package.

3. Privacy Pack (N)

The Privacy Pack combines five (5) Advanced Calling Services into one package. The package includes the following services: Caller ID-Deluxe, Call Rejection, Anonymous Call Rejection, Preferred Call Forwarding, and Priority Ringing.

Rate Per Month	\$9.95	(N)
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4. Non-Recurring Charges (T)

No non-recurring charges will apply to the establishment of Advanced Calling Services on a customer's line.

Missouri Public Service Commission

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Cancelled

February 15, 2007
 Missouri Public Service Commission

ISSUED: July 26, 1999

EFFECTIVE: August 26, 1999

BY: Louis E. Reilly - President

GENERAL EXCHANGE TARIFF

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Section 4
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GENERAL EXCHANGE SERVICES

FEB - 6 1997

ADVANCED CALLING SERVICES (Continued)

MISSOURI
Public Service Commission

D. **RATES, DISCOUNTS AND NON-RECURRING CHARGES** (Continued)

2. **MULTIPLE SERVICES DISCOUNT PLAN, Per Line**

A discount will apply to additional Advanced Calling Services subscribed to based on the following:

<u>Per Service Credit</u>	<u>Credit Per Month</u>	<u>Trans. Code</u>
a) Two Services	1.00	ACSR2
b) Three Services	2.00	ACSR3
c) Four Services	3.00	ACSR4
d) Five Services	4.00	ACSR5
e) Six Services	5.00	ACSR6
f) Seven Services	6.00	ACSR7
g) Eight Services	7.00	ACSR8

Call Trace and Caller ID Blocking are not offered as part of the above discount package.

3. **NON-RECURRING CHARGES**

No non-recurring charges will apply to the establishment of Advanced Calling Services on a customer's line.

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By *1 RS # 27*
Public Service Commission
MISSOURI

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GENERAL EXCHANGE TARIFF

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NEW LONDON TELEPHONE COMPANY
Missouri

Section 4
Original Sheet 28

EMERGENCY REPORTING TELEPHONE SERVICE

Missouri Public
Service Commission

UNIVERSAL EMERGENCY NUMBER SERVICE (911)

REC'D OCT 13 1998 (N)

GENERAL

- A. Universal Emergency Number Service, also referred to as 911 Service, is a telephone exchange communication service whereby one or more Public Safety Answering Points (PSAP) designated by the customer may receive telephone calls dialed to the telephone number 911. 911 Service includes a line and equipment necessary (excluding CPE) for the answering, transferring and dispatching of public emergency telephone 911 calls originated by persons within the serving area. 911 Trunking Service involves the provision of interoffice trunks from the Telephone Company Central Office to connect with the PSAP location.
- B. The 911 emergency number is not intended to replace the telephone service of the various Public Safety Agencies which may participate in the use of this number. The 911 customer must subscribe to additional local exchange service at the PSAP for administrative purpose, for the placing of outgoing calls and for receiving other emergency calls, including any which might be relayed by Company operators.
- C. 911 Trunking Service is offered subject to availability of facilities.
- D. The 911 Trunking Service customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to telephone calls from the public for police, fire or other emergency services within the telephone Central Office area arranged for 911 calling.
- E. The Company may enter into a contract or contracts with the 911 customer or with other telephone companies in order to effectuate the Company's provisions of 911 Service in accordance with, pursuant to, and subject to the terms, conditions and limitations of the tariff. Any such contract(s) shall incorporate by reference the terms, conditions and limitations of this tariff.
- F. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

(N)

Missouri Public
Service Commission

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BY: Michael A. LeaVesseur, President

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 4
Original Sheet 29

EMERGENCY REPORTING TELEPHONE SERVICE Missouri Public Service Commission

UNIVERSAL EMERGENCY NUMBER SERVICE (911) (Continued)

REC'D OCT 13 1998

(N)

CONDITIONS

- A. 911 Trunking Service is provided solely for the benefit of the customer operating the PSAP. The provision of 911 Trunking Service by the Company shall not be interpreted, construed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the customer.
- B. The Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the customer's personnel to respond to such calls on the customer's premises.
- C. Temporary or vacation suspensions of service are not provided for any part of the 911 Trunking Service.
- D. 911 Service information consisting of the names, addresses and telephone numbers of subscribers whose listings are not published in directories or listed in the Directory Assistance records is treated as strictly confidential except as indicated in (E) following.
- E. End Users dialing 911 forfeit the privacy afforded by nonpublished and unlisted telephone number service to the extent that the telephone number, address and name associated with the originating station location may be furnished to a PSAP. Information will be provided only for the purpose of responding to emergency calls.
- F. The Company's entire liability to any person for interruption or failures of 911 Trunking Service shall be limited to the terms set forth in this section and other sections of this tariff.
- G. The customer shall have the responsibility of discovering all errors, defects and malfunctions, in the transmission of calls and data, database(s), and overall operation of the system. The customer shall make such operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Company in the event the system is not functioning properly.
- H. The Company's liability for any loss or damage arising from errors, interruptions, defects, failures or malfunctions of this service or any part thereof, whether caused by the negligence of the Company or otherwise shall not exceed an amount equivalent to the pro-rata charges for the service affected during the period of time that the service is fully or partially inoperative.

Missouri Public Service Commission

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GENERAL EXCHANGE TARIFF

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NEW LONDON TELEPHONE COMPANY
Missouri

Section 4
Original Sheet 30

EMERGENCY REPORTING TELEPHONE SERVICE ~~Missouri Public Service Commission~~

UNIVERSAL EMERGENCY NUMBER SERVICE (911) (Continued)

REC'D OCT 13 1998

(N)

CONDITIONS (Continued)

- I. Each customer also agrees to release, indemnify and hold harmless the Company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others.
- J. The customer also agrees to release, indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of 911 Trunking Service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 Trunking Service hereunder, and which arise out of the negligence or other wrongful act of the Company, the customer, its use, agencies or municipalities, or the employees or agents or any one of them.
- K. Because the Company serving boundaries and political subdivision boundaries may not coincide, it is the obligation of the customer to make arrangements to handle all 911 calls that originate from telephones served by Telephone Company Wire Centers serviced by the PSAP whether or not the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction.
- L. The customer is required to furnish the Company its agreement to the following terms and conditions:
 - 1. That all 911 calls will be answered on a 24-hour day, seven-day week basis.
 - 2. That the customer has responsibility for dispatching the appropriate emergency service vehicles within the 911 Service area, or will undertake to transfer all 911 calls received to the governmental agency with responsibility for dispatching such services, to the extent that such services are reasonably available.

(N)

~~Missouri Public Service Commission~~

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NEW LONDON TELEPHONE COMPANY
Missouri

Section 4
Original Sheet 31

EMERGENCY REPORTING TELEPHONE SERVICE

UNIVERSAL EMERGENCY NUMBER SERVICE (911) (Continued)

Missouri Public
Service Commission (N)

CONDITIONS (Continued)

REC'D OCT 13 1998

L. (Continued)

- 3. That the customer will develop an appropriate method for responding to calls for non-participating agencies which may be directed to the 911 PSAP by calling parties.
- 4. That the customer will provide CPE with a capacity adequate to handle the number incoming 911 lines recommended to be installed by the Company. It is the customer's responsibility to ensure its CPE is compatible with the service(s) provided by the Company.

M. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies and does not create any relationship or obligation, direct or indirect, to any person other than the 911 customer contracting for 911 Trunking Service. In the event of any interruption of the service, the Company shall not be liable to any person, corporation or other entity for any loss or damage in an amount greater than an amount equal to the pro rata allowance of the tariff rate for the service or facilities provided to the 911 customer for the time such interruption continues, after notice to the Company. No allowance shall be made if the interruption is due to the negligence or willful act of the 911 customer.

N. The rates charged for 911 Trunking Service do not contemplate the constant monitoring or inspection of facilities to discover errors, defects and malfunctions in the service, nor does the Company undertake such responsibility. The 911 customer shall make such operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall notify the Company in the event the system is not functioning properly.

O. In the absence of willful misconduct or gross negligence, no liability for any death or injury to any person or for any damage to property shall attach to the Company, its employees, agents or representatives as a result of or in connection with any situation in which the Company may be requested, required, have undertaken or participated in the tracing of a 911 call.

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Service Commission

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Missouri

Section 4
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EMERGENCY REPORTING TELEPHONE SERVICE **Missouri Public Service Commission**

UNIVERSAL EMERGENCY NUMBER SERVICE (911) (Continued)

REC'D OCT 13 1998 (N)

CONDITIONS (Continued)

- P. The customer recognizes that the addresses provided to it by the Company are the same addresses that the Company maintains for its ordinary service, billing or directory records and the Company cannot unconditionally guarantee their existence or accuracy in emergency situations. Therefore, the customer recognizes that addresses should where circumstances permit, be verified from a 911 calling party. When the customer becomes aware of any inaccuracies in the data it shall promptly notify the Company in writing. The Company shall make the correction within a reasonable time under the circumstances.

RATES AND CHARGES

A. Database Records Charges

These charges are applicable to the work necessary for the Company to maintain and/or correct customer records to support E911 Service. The initial record charge is for work necessary to complete the initial upload to the E911 provider, which includes verification of records to the MSAG. Customer updates beyond the initial upload would include new requests for service in the Company's serving area, orders that change a customer's name, telephone number and/or address, and will include verification to the MSAG. A record update(s) generated due to a Company error will not be assessed a Database Record Charge. If an error is due to inaccurate information provided by a 911 customer a Database Record Charge will be assessed.

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 Missouri

Section 4
 Original Sheet 33

EMERGENCY REPORTING TELEPHONE SERVICE

UNIVERSAL EMERGENCY NUMBER SERVICE (911) (Continued)

Missouri Public
 Service Commission (N)

REC'D OCT 13 1998

RATES AND CHARGES

A. RATE SCHEDULE FOR E911

	<u>Monthly Rate</u>	<u>NRC</u>
1. Code Recognition	\$0.00	\$0.00
2. Automatic Number Identification (ANI) 911 Central Office Enabling, per central office	\$0.00	\$0.00
3. 911 Service Line		
a. Local Service Access Rate	\$22.10	\$26.00
4. 9-1-1 Network Service		
a. Two-wire Voice Grade Circuits - Flat Rate Per Circuit		
From the PSAP to the Central Office	\$23.40	\$82.40
From the Central Office to the Tandem	\$34.27	\$114.00
b. Four-wire Data Circuits - Flat Rate per Circuit		
From the PSAP to the Central Office	\$37.45	\$82.40
From the Central Office to the Tandem	\$41.08	\$114.00
5. Automatic Location Identification (ALI) Database		
a. Database Administration, initial load	\$0.00	\$1311.12
b. Database Monthly Updates per subscriber record	\$0.33	\$0.00

Missouri Public
 Service Commission

(N)

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BY: Michael A. LeVesseur, President

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 4
Original Sheet 34

MISCELLANEOUS SERVICE ARRANGEMENTS Missouri Public Service Commission

DIRECT INWARD DIALING (DID) SERVICE

REC'D OCT 21 1999

A. General

The Telephone Company will provide, subject to the availability of facilities, Direct Inward Dialing (DID) Service. DID service provides for the completion of local and toll calls to associated station numbers without intermediate handling by an attendant.

B. Rates

a. The rates and charges for central office trunk associated with Direct Inward Dialing (DID) Service are as found below:

	Monthly Rate	NRC
1. DID Facility Charge, Per Trunk	(1)	(1)
2. DID Software Translation Charge, Per Trunk	N/A	\$50.00
3. DID Number Assignment Charge (per number)	\$0.50	\$5.00 (2)

*Numbers sold in conjunction with DID Service only.

C. Conditions

1. The service is furnished subject to the availability of Central Office facilities and compatibility of customer-provided equipment.
 2. The service includes central office switching equipment for in-dialing from the exchange and toll network directly to stations associated with customer premises equipment.
- (1) See Section 3, Sheet No. 2 for associated B1 rate and Section 5 for the installation charge.
- (2) Not applicable if installed with initial installation. Subsequent installations are subject to non-recurring costs.

ISSUED: October 22, 1999

EFFECTIVE: November 22, 1999

BY: Paul E. Pederson, Vice-President

Missouri Public Service Commission

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GENERAL EXCHANGE TARIFF

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Missouri

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MISCELLANEOUS SERVICE ARRANGEMENTS

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DIRECT INWARD DIALING (DID) SERVICE (Continued)

REC'D OCT 21 1999

C. Conditions (Continued)

3. The rates herein contemplate the use of standard Telephone Company equipment and serving arrangements and are in addition to rates and charges for the service with which it is furnished. When equipment or service of a special type is requested and provided, rates and charges are related to the costs involved to meet the individual requirements of each case.
4. Operational characteristics of interface signals between the Telephone Company-provided connecting arrangements and the customer-provided equipment must conform to the rules and regulations the Telephone Company considers necessary to maintain proper standards of service.
5. The Telephone Company shall not be responsible to the customer or authorized user or joint user if changes in protection criteria or in any of the facilities, operations or procedures of the Telephone Company render any facilities provided by a customer, authorized user or joint user obsolete or require modification or alternation of such equipment or system or otherwise affect its use or performance.
6. Directory listings will be provided in accordance with the regulations of the "Directory Listings" section of this Tariff. DID numbers furnished herein are not entitled to free directory listings.
7. Customer-provided equipment must be arranged by the customer to provide for the intercepting of assigned but unused station numbers.
8. The customer being provided DID service will be responsible for all toll calls billed to the DID numbers.
9. DID numbers will be sold in conjunction with DID service only.

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Missouri Public
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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 4
First Revised Sheet 36
Cancels Original Sheet 36

MISCELLANEOUS SERVICE ARRANGEMENTS

DIGITAL TRANSPORT SERVICE

A. General

Digital Transport Service (DTS) provides customers with a cost effective option to deliver voice grade service from the serving Central Office to a customer's premises. DTS is only provided with a DS1 Channel (1.544 Mbps) as provisioned in the Local Private Line tariff. DTS supports Direct Inward Dialing (DID) Service, Dedicated 800 Service, and Local Exchange Business Trunks. The primary users of this service include Internet Service Providers and owners of PBX Systems.

B. Definitions

DS0 - One voice grade circuit. This circuit generally has a 64 Kbps transmission speed.

DS1 - Digital facility that is equivalent to 24 DS0s. Total transmission speed is 1.544 Mbps.

C. Regulations

1. DTS is subject to the availability of central office equipment and appropriate outside plant facilities.
2. The rate structure for DTS requires charges for Trunk Terminations, DS1 facility, Digital Interface Termination and Subscriber Line Charges (SLC).
3. The Digital Interface Termination rate is available on a month to month basis or under variable rate periods with rates based on lengths of 12 months, 36 months and 60 months.
4. The total number of Trunk Terminations activated by the customer may not exceed the capacity of each DS1 facility.
5. Applicable F.C.C. charges will be assessed per the NECA F.C.C. Access Tariff No. 5. (C)
(C)
6. Additional charges for Central Office services and features, such as telephone numbers associated with Direct Inward Dialing (DID) Service, are applicable when appropriate, as specified elsewhere in this tariff.

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EFFECTIVE: March 16, 2006

BY: Paul E. Pederson, Vice-President

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
Missouri

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Original Sheet 36

MISCELLANEOUS SERVICE ARRANGEMENTS

Missouri Public
Service Commission

DIGITAL TRANSPORT SERVICE

REC'D OCT 21 1999

A. General

Digital Transport Service (DTS) provides customers with a cost effective option to deliver voice grade service from the serving Central Office to a customer's premises. DTS is only provided with a DS1 Channel (1.544 Mbps) as provisioned in the Local Private Line tariff. DTS supports Direct Inward Dialing (DID) Service, Dedicated 800 Service, and Local Exchange Business Trunks. The primary users of this service include Internet Service Providers and owners of PBX Systems.

B. Definitions

DS0 - One voice grade circuit. This circuit generally has a 64 Kbps transmission speed.

DS1 - Digital facility that is equivalent to 24 DS0s. Total transmission speed is 1.544 Mbps.

C. Regulations

1. DTS is subject to the availability of central office equipment and appropriate outside plant facilities.
2. The rate structure for DTS requires charges for Trunk Terminations, DS1 facility, Digital Interface Termination and Subscriber Line Charges (SLC).
3. The Digital Interface Termination rate is available on a month to month basis or under variable rate periods with rates based on lengths of 12 months, 36 months and 60 months.
4. The total number of Trunk Terminations activated by the customer may not exceed the capacity of each DS1 facility.
5. SLC charges will be assessed based on the number of trunk terminations the customer requests for each DS1. A multi-line SLC charge will apply for each trunk termination. If the number of trunk terminations is not specified, the customer will be charged 24 multi-line SLC charges.
6. Additional charges for Central Office services and features, such as telephone numbers associated with Direct Inward Dialing (DID) Service, are applicable when appropriate, as specified elsewhere in this tariff.

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BY: Paul E. Pederson, Vice-President

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Missouri Public
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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
 Missouri

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MISCELLANEOUS SERVICE ARRANGEMENTS *Missouri Public Service Commission*

DIGITAL TRANSPORT SERVICE (Continued)

REC'D OCT 21 1999

C. Regulations (Continued)

7. Calls will be subject to any applicable usage charges for services provisioned on the DTS channels. Message Telecommunications charges will apply to calls outside the Local Service Area.
8. Touch-tone signaling is required for DTS.
9. Unless specifically exempted, DTS is subject to all general regulations applicable to the provision of service by the Company as stated in the general tariff.
10. As a result of any interface or technical changes required of the Company due to the possible future adoption of FCC rules under Part 68, the Company shall not be responsible if changes in any of the equipment, operations or procedures of the Company utilized in the provision of DTS render any customer premises equipment provided by a customer obsolete or require modification or alteration of such equipment or systems or otherwise affect its use or performance.

D. Rates and Charges

1. Recurring Rates

	<u>Monthly Rate</u>	<u>Trans Code</u>
a) DS1 Facility ¹		
b) Digital Interface Termination		
1. <u>Month-to-Month</u>		
1 Termination	\$390.00	DTSM1
2 Terminations	370.00	DTSM2
3 Terminations	350.00	DTSM3
2. <u>12 Months</u>		
1 Termination	370.00	DTS11
2 Terminations	350.00	DTS12
3 Terminations	330.00	DTS13

¹ See Dedicated DS1 Service in this Section.

ISSUED: October 22, 1999

EFFECTIVE: November 22, 1999

BY: Paul E. Pederson, Vice-President

Missouri Public Service Commission

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
 Missouri

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MISCELLANEOUS SERVICE ARRANGEMENTS

Missouri Public
 Service Commission

DIGITAL TRANSPORT SERVICE (Continued)

REC'D OCT 21 1999

D. Rates and Charges (Continued)

1. Recurring Rates (Continued)

	<u>Monthly Rate</u>	<u>Trans Code</u>
b) <u>Digital Interface Termination</u> (Continued)		
3. <u>36 Months</u>		
1 Termination	\$350.00	DTS31
2 Terminations	330.00	DTS32
3 Terminations	310.00	DTS33
4. <u>60 Months</u>		
1 Termination	295.00	DTS51
2 Terminations	275.00	DTS52
3 Terminations	255.00	DTS53
c) <u>Per Trunk Termination</u> (Includes PBX, DID, Toll Terminal and Dedicated 800 Trunks)	4.50	T1T

d) See Paragraph C.5. above for SLC Charge application.

2. Non-recurring Charges

	<u>Non-recurring Charge</u>	<u>Trans Code</u>
a) <u>Subsequent Addition/Rearrangement Charge per trunk termination</u>	10.00	T1ARC

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Missouri Public
 Service Commission

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
Missouri

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Original Sheet 39

MISCELLANEOUS SERVICE ARRANGEMENTS

Missouri Public
Service Commission

DEDICATED DS1 SERVICE

REC'D OCT 21 1999

A. General

Dedicated DS1 Service is a point-to-point intraexchange service that provides for simultaneous two-way transmission at 1.544 Megabits per second (Mbps). This service only transmits digital signals and uses only digital transmission facilities. Dedicated DS1 service and its features are offered subject to the availability of central office equipment and appropriate outside plant facilities. This service is specifically designed for customers that require dedicated DS1 facilities from a TDS TELECOM Central Office to their location.

B. Definitions

Clear Channel Capability - An optional feature of DTS that allows a customer to transport 1.536 Mbps on a 1.544 Mbps line with no constraint on quantity or bit sequence.

DS1 - Digital facility that is equivalent to 24 DS0s. Total transmission speed is 1.544 Mbps.

Digital Local Channel - A transmission path for Dedicated DS1 Service furnished from the Central Office to the demarcation point on the customer's premises.

C. Regulations

1. Dedicated DS1 Service is available for a minimum service period of one month.
2. Dedicated DS1 Service is available on a month-to month basis or under variable rate periods, with rates based on lengths of 12 months, 36 months and 60 months.
3. Rates for Dedicated DS1 under contract will not be increased by Company initiative until the contract period expires. Rates in effect at the time the service is installed will be applicable until the contract expires. Upon expiration of the customer's current payment period option, the customer may select a new payment period option at current rates or revert to current rates on a month-to-month basis.
4. For channelization of Dedicated DS1 Service, please see Digital Transport Service in this Section.

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BY: Paul E. Pederson, Vice-President

Missouri Public
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GENERAL EXCHANGE TARIFF

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MISCELLANEOUS SERVICE ARRANGEMENTS

Missouri Public
Service Commission

DEDICATED DS1 SERVICE (Continued)

REC'D OCT 21 1999

C. Regulations (Continued)

5. If the service is canceled by the customer prior to the completion of the service period, the customer will be obligated to pay a termination charge. The applicable termination charge will be equal to the number of months remaining in the contract times the monthly rate provided under the contract. Termination charges will not apply, however, if the customer replaces the service with comparable service and a contract length that is equal to or greater than the original contract period.
6. The rates listed in Paragraph D., following, assume the provision of a digital quality facility that uses existing exchange cable facilities compatible with this service. If such equipment, new facilities or changes to existing facilities are required for the provision of this service, a special construction charge based on the cost incurred to make the changes will apply in addition to the rates for Dedicated DS1 Service.
7. The two types of non-recurring charges associated with Dedicated DS1 Service include a Design Order Charge and an Installation Charge. The Design Order Charge applies once per order while the Installation Charge will apply for each Digital Local Channel installed.
8. The Installation Charge and Design Order Charge will not apply for the establishment of Dedicated DS1 Service when the customer signs an agreement to subscribe to the service for a minimum of 3 years. If the customer discontinues service prior to the conclusion of the 3 year agreement, the customer will incur a disconnection charge equal to the Design Order Charge and applicable Installation Charges. The disconnection charge will not apply if the customer purchases other services from the Company which replace Dedicated DS1 Service.

ISSUED: October 22, 1999

EFFECTIVE: November 22, 1999

BY: Paul E. Pederson, Vice-President

Missouri Public
Service Commission

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March 29, 2013
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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
 Missouri

Section 4
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MISCELLANEOUS SERVICE ARRANGEMENTS **Missouri Public Service Commission**

DEDICATED DS1 SERVICE (Continued)

REC'D OCT 21 1999

D. Rates and Charges

The following rates apply on a per customer basis, regardless of the number of terminating locations.

1. Recurring Rates

	<u>Monthly Rate</u>	<u>Trans Code</u>
a) <u>Month to Month</u>		
1 Channel	\$230.00	T1MM1
2 Channels	200.00	T1MM2
3+ Channels	200.00	T1MM3
b) <u>12 Months</u>		
1 Channel	210.00	T1L11
2 Channels	180.00	T1L12
3+ Channels	160.00	T1L13
c) <u>36 Months</u>		
1 Channel	190.00	T1L31
2 Channels	160.00	T1L32
3+ Channels	140.00	T1L33
d) <u>60 Months</u>		
1 Channel	180.00	T1L51
2 Channels	150.00	T1L52
3+ Channels	130.00	T1L53

2. Non-recurring Charges

	<u>Non-recurring Charge</u>	<u>Trans Code</u>
a) Design Order Charge, Per Order	\$700.00	T1DOC
b) Installation Charge, First Channel	650.00	T1C1
c) Installation Charge, Second and Additional Channels, per common end	500.00	T1C2A
d) Clear Channel Capability	350.00	T1CCC

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BY: Paul E. Pederson, Vice-President

Missouri Public Service Commission

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 4
Second Revised Sheet 42
Cancels First Revised Sheet 42

MISCELLANEOUS SERVICE ARRANGEMENTS

N11 SERVICES

A. General

In compliance with FCC Order 00-256 in CC Docket 92-105 and subsequent orders, N11 Service ("N11") establishes a three-digit local dialing arrangement in the Central Office that automatically transfers "N11" calls to another pre-programmed telephone number (point-to-number) determined by the N11 Subscriber.

B. Definitions

The Federal Communications Commission (FCC) administers the N11 codes, and has nationally assigned 211, 311, 511, 711 and 811 to the following special services.

"211"

211 is assigned for community information and referral services.

"311"

311 is assigned for non-emergency police and other governmental information.

"511"

511 is assigned for traffic and transportation information.

"711"

711 is assigned for access to Telecommunications Relay Service (TRS).

"811"

811 is assigned for state One Call Services for providing advance notice of excavation activities to underground facility operators.

C. Conditions and Limitations

1. Requests for utilization of the N11 dialing code must be submitted in writing to the state regulatory authority, consistent with applicable state law for the assignment of the N11 code.
2. N11 service is provided subject to the availability of the N11 code and where facilities permit.
3. Only one 7 or 10 digit or 800 toll-free number may be used as the lead number per basic local calling area.
4. Directory listings may be provided for N11 under the terms, conditions and rates specified in Section 4 of this Tariff.

(N)

(N)

GENERAL EXCHANGE TARIFF

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NEW LONDON TELEPHONE COMPANY
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Section 4
First Revised Sheet 42
Cancels Original Sheet 42

MISCELLANEOUS SERVICE ARRANGEMENTS

(M)

(M)

(M) Text shown here now appears on Sheets 15 and 16 of this Section.

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BY: Paul E. Pederson, Vice-President

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Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
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Missouri

Section 4
Original Sheet 42

MISCELLANEOUS SERVICE ARRANGEMENTS

NATIONAL DIRECTORY ASSISTANCE SERVICE

Missouri Public
Service Commission

A. General

REC'D DEC 15 1999

National Directory Assistance Service gives customers access to telephone numbers of individuals or businesses who are located throughout the United States by dialing a single number. This service is in addition to the current Local Directory Assistance Service and will be accessed by dialing 4-1-1.

B. Regulations

1. No call allowances or exemptions are available for customers when they use this service.
2. If a customer dials the number for National Directory Assistance and requests a listing within their local Directory Assistance service area, the charge listed in Paragraph C applies.
3. A maximum of two requested telephone numbers is allowed per call.
4. This service is not available from paystations.
5. Call Completion is not offered with this service.

C. Rates

The following rates apply for National Directory Assistance Service.

	<u>Rate</u>
1. Direct dialed call, Per Call	\$0.65

Cancelled

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Missouri Public
Service Commission

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Service Commission

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NEW LONDON TELEPHONE COMPANY
Missouri

Section 4

Original Sheet 43

MISCELLANEOUS SERVICE ARRANGEMENTS

N11 SERVICES (Continued)

C. Conditions and Limitations (Continued)

- 5. Access to N11 is not available to the following classes of service:
 - 1+
 - 0+, 0- (Credit card, third-party billing, collect calls)
 - 101XXXX
 - Inmate Service

In addition, operator assisted calls to the N11 Subscriber will not be completed.

- 6. Suspension of N11 Service is not allowed.
- 7. The N11 Subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required to adequately handle calls to N11 without impairing the Company's general telephone service or telephone plant.
- 8. The Company will provide both oral and written notification when a N11 Subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other Subscribers of N11. The Company reserves the right once notification is made to institute protective measures up to and including termination at any time and without further notice. The Company may take protective measures when the N11 Subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service arrangements.
- 9. Calls to N11 will be delivered over existing facilities. If the N11 Subscriber requires different facilities or services; the terms, conditions and rates for those services found elsewhere in this tariff will apply.
- 10. N11 Service does not provide calling number information in real time to the N11 Subscriber. If the N11 Subscriber needs this type of information, the Subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.
- 11. The Company will provision the Subscriber's order within a reasonable time, given the complexity of the order. The N11 Subscriber will be billed the charges when the service is provisioned by the Company.

If the N11 Subscriber cancels the order or decides to discontinue service, the N11 code will be recalled and the number will be considered available for reassignment. Any non-recurring charges associated with the establishment of service may not be refunded or waived.

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
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MISCELLANEOUS SERVICE ARRANGEMENTS

N11 SERVICES (Continued)

C. Conditions and Limitations (Continued)

12. If the point-to number provided by the N11 Subscriber is disconnected, the Company will route the N11 call to a pre-recorded announcement for 60 days. The announcement will advise the N11 caller that the service is not available.
13. The Company only provides N11 dialing to its own customers. The N11 Subscriber should work separately with other providers of telecommunication services for the arrangement of N11 to their customers.
14. The N11 Subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
15. The N11 Subscriber is restricted from selling or transferring the N11 code to an unaffiliated entity, either directly or indirectly.
16. The N11 Subscriber shall abide by all terms and conditions, which may be identified by the FCC in CC Docket 92-105 or subsequent dockets regarding the use and return of the N11 dialing code. The N11 Subscriber will be required to migrate to any access arrangement offered in the Company's tariff within the required notice period. If a recall is ordered, the company will work with the N11 Subscriber affected by such recall to transfer their service arrangements within the required notice period. The N11 Subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.
17. The N11 Subscriber will be liable for, and will indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of liable and slander.
18. The Company is not responsible for any and all complaints lodged with any regulatory authority against any service provided via N11.

(N)

(N)

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
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MISCELLANEOUS SERVICE ARRANGEMENTS

N11 SERVICES (Continued)

C. Conditions and Limitations (Continued)

- 19. The Company may take all legal and practical steps to disassociate itself from N11 Subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
- 20. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties in Company facilities and equipment or on equipment owned or leased by the Subscriber.
- 21. The Company, its employees or its agents are not liable to any person for civil damages resulting from or caused by any act or omission in the development, design, installation, operation, maintenance, performance or provision of N11 service, except for willful or wanton misconduct.
- 22. This service will also be subject to the general regulations of the Company as listed in Section 2 of this tariff.
- 23. The state One Call Service (SOCS), in cooperation with the Company, will assure that all 811 Service calls are local and do not generate Extended Area Service ("EAS"), Metropolitan Calling Area ("MCA") service, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.

D. Rates and Charges

N11 Subscribers will pay the normal tariffed charges for the local exchange access arrangements used for transporting and terminating messages at the N11 Subscriber's designated premises.

The rates charged for 811 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The SOCS is responsible for promptly notifying the Company in the event the Company's facilities are not functioning properly.

	<u>Nonrecurring Charge</u>
1. Service Order Charge, per point-to number	(1)
2. Central Office Switch Activation Charge, Per Central Office Switch Translated or Changed	\$85.00

(1) Service Order Charges as specified in Section 5 will apply.

(N)

(N)

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BY: Jeff Jung, Vice-President

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 4
Third Revised Sheet 46
Cancels Second Revised Sheet 46

MISCELLANEOUS SERVICE ARRANGEMENTS

SAFETY LINE SERVICE²

A. GENERAL

Safety Line Service is a bundle for residential customers who have their main telecommunications service with a wireless provider but require a basic access line for back-up and high speed data.

The bundle includes a Residential One-Party Line and 1.5 Mbps high speed data.

B. TERMS AND CONDITIONS

1. Safety Line Service will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
4. Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of \$99 to apply.
5. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.
6. Any toll calls will be billed at TDS Long Distance toll rates.
7. Service Connection Charges will not apply.
8. Optional Call plans are not available with this bundle.
9. Seasonal Service is not available with this bundle.

C. RATES AND CHARGES

Monthly Rate

Bundle Base Rate – DSL Market A	\$49.95 ¹	(T)
Bundle Base Rate – DSL Market B	\$55.20 ¹	(N)

¹ Other data speeds may be available for an additional charge.
² This service is grandfathered to existing customers as of August 1, 2012. This service will not be available to new customers as of this date.

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BY: Joel Dohmeier, Vice-President

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 4
Second Revised Sheet 46
Cancels First Revised Sheet 46

MISCELLANEOUS SERVICE ARRANGEMENTS

SAFETY LINE SERVICE²

(T)

A. GENERAL

Safety Line Service is a bundle for residential customers who have their main telecommunications service with a wireless provider but require a basic access line for back-up and high speed data.

The bundle includes a Residential One-Party Line and 1.5 Mbps high speed data.

B. TERMS AND CONDITIONS

1. Safety Line Service will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
4. Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of \$99 to apply.
5. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.
6. Any toll calls will be billed at TDS Long Distance toll rates.
7. Service Connection Charges will not apply.
8. Optional Call plans are not available with this bundle.
9. Seasonal Service is not available with this bundle.

C. RATES AND CHARGES

	<u>Monthly Rate</u>
Bundle Base Rate	\$49.95 ¹

¹ Other data speeds may be available for an additional charge.

² This service is grandfathered to existing customers as of August 1, 2012. This service will not be available to new customers as of this date.

(N)
(N)

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EFFECTIVE: August 1, 2012

CANCELED
December 28, 2012
BY: Joel Dohmeier, Vice-President
Missouri Public Service Commission
JI-2013-0270

Filed
Missouri Public Service Commission
JI-2013-0006

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 4
First Revised Sheet 46
Cancels Original Sheet 46

MISCELLANEOUS SERVICE ARRANGEMENTS

A. GENERAL

Safety Line Service is a bundle for residential customers who have their main telecommunications service with a wireless provider but require a basic access line for back-up and high speed data.

The bundle includes a Residential One-Party Line and 1.5 Mbps high speed data.

B. TERMS AND CONDITIONS

1. Safety Line Service will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
4. Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of \$99 to apply.
5. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.
6. Any toll calls will be billed at TDS Long Distance toll rates.
7. Service Connection Charges will not apply.
8. Optional Call plans are not available with this bundle.
9. Seasonal Service is not available with this bundle.

C. RATES AND CHARGES

	<u>Monthly Rate</u>	
Bundle Base Rate	\$49.95 ¹	(C)

¹ Other data speeds may be available for an additional charge.

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO 6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 4

Original Sheet 46

MISCELLANEOUS SERVICE ARRANGEMENTS

A. GENERAL

Safety Line Service is a bundle for residential customers who have their main telecommunications service with a wireless provider but require a basic access line for back-up and high speed data.

The bundle includes a Residential One-Party Line and 1.5 Mbps high speed data.

B. TERMS AND CONDITIONS

- 1 Safety Line Service will be provisioned where facilities are available.
- 2 Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle
- 3 No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
- 4 Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of \$99 to apply.
- 5. Customers must subscribe to TDS Long Distance Corporation as their long distance provider
- 6 Any toll calls will be billed at TDS Long Distance toll rates.
- 7 Service Connection Charges will not apply.
- 8 Optional Call plans are not available with this bundle.
- 9. Seasonal Service is not available with this bundle.

C. RATES AND CHARGES

	<u>Monthly Rate</u>
Bundle Base Rate	\$54.95 ¹

¹ Other data speeds may be available for an additional charge.

CANCELLED
February 15, 2010
Missouri Public
Service Commission
JI-2010-0492

ISSUED: June 24, 2009

EFFECTIVE: August 3, 2009

BY: Jeff Jung, Vice-President

FILED
Missouri Public
Service Commission
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(N)

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 4
Original Sheet 47

MISCELLANEOUS SERVICE ARRANGEMENTS

BUSINESS SAFETY LINE SERVICE

(N)

A. General

Business Safety Line Service is a bundle for business customers who have their main telecommunications service with a wireless provider, but require a basic access line for back-up and emergency service along with high speed data.

The bundle includes a Basic Access Line and 1.5 Mbps high speed data.

B. Terms and Conditions

1. Safety Line Service will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
4. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.
5. Any toll calls will be billed at TDS Long Distance default toll rates.
6. Service Connection Charges will be waived if a customer signs a one year or greater contract.
7. Optional Call plans are not available with this bundle.
8. Seasonal Service/Suspension of Service is not available with this bundle.

C. Rates and Charges

Monthly Rate

Bundle Base Rate
Business

\$59.00¹

¹ Other data speeds may be available for an additional charge.

(N)

¹
CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0373

ISSUED: November 30, 2010

EFFECTIVE: December 30, 2010

BY: Joel Dohmeier, Vice-President

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JI-2011-0273

GENERAL EXCHANGE TARIFF

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NEW LONDON TELEPHONE COMPANY
Missouri

Section 4
Original Sheet 48

MISCELLANEOUS SERVICE ARRANGEMENTS

SECURITY LINE SERVICE

A. GENERAL

Security Line Service is a bundle for residential customers who have their main telecommunications service with a wireless provider, but require a basic access line for back-up and emergency service along with their high speed data.

The bundle includes a Residential One-Party Line and up to 1 Mbps high speed data.

B. TERMS AND CONDITIONS

1. Security Line Service will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
4. Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of \$99 to apply.
5. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.
6. Any toll calls will be billed at TDS Long Distance toll rates.
7. Service Connection Charges will not apply.
8. Optional Call plans are not available with this bundle.
9. Seasonal Service is not available with this bundle.

C. RATES AND CHARGES

	<u>Monthly Rate</u>
Bundle Base Rate	\$39.95 ¹

¹ Other data speeds may be available for an additional charge.

(N)

(N)

CANCELLED
March 29, 2013
Missouri Public
Service Commission
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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
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Section 5
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SERVICE CONNECTION CHARGES

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GENERAL EXCHANGE TARIFF

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Missouri

Section 5
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Cancels First Revised Sheet 1

SERVICE CONNECTION CHARGES

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Missouri Public Service Commission By: Paul E. Pederson, Vice President

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Missouri

Section 5
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NOV 1 8 1997

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EFFECTIVE: January 1, 1998
Public Service Commission

BY: Michael A. Leavasseur, President

NEW LONDON TELEPHONE COMPANY

For

New London, Missouri

RECEIVED

SERVICE CONNECTION CHARGES

JAN 22 1990

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Public Service Commission
MISSOURI

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Public Service Commission

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DATE EFFECTIVE Jan. 28, 1990

ISSUED BY Robert A. Wilder, Vice-President

New London, Missouri

NEW LONDON TELEPHONE COMPANYFor New London, Missouri**RECEIVED**SERVICE CONNECTION CHARGES

JAN 22 1990

A. GENERAL

MISSOURI

Public Service Commission

1. Service charges are one-time charges to install, move, or change basic or additional services requested by the customer. Service charges also include charges for restoring service following disconnection for non-payment and charges for a check returned by the bank.
2. Service charges are in addition to all other rates and charges that may be applicable for service provided by the Company.
3. Service charges consist of the following:
 - a. Service Order Charge - the charge for receiving, recording and processing customer requests for service installations, moves, or changes to be performed at one time on the same account.
 - b. Line Connection or Rearrangement Charge - the charge for work performed in connection with the central office line from and including the demarcation point* at the customer's premises to and including the central office equipment connection, if such work is necessitated by a customer's request.
 - c. Restoral of Service Charge - the charge for restoring service following a temporary disconnection for non-payment.
 - d. Insufficient Fund Check Charge - the charge applicable if a check issued in payment of an account is returned by the bank.

* Demarcation Point - The point of connection, provided and maintained by the Telephone Company to which the inside station wiring becomes dedicated to an individual customer's use. For an individual customer dwelling, this point of connection will generally be immediately adjacent to the protector or the customer's side of the protector. The drop and block, including the protector, will continue to be provided by and remain the property of the telephone utility.

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9 11 34

Public Service Commission

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Missouri

Section 5
First Revised Sheet 3,
Cancels Original Sheet 3. **RECEIVED**

SERVICE CONNECTION CHARGES

AUG - 4 1997

A. GENERAL (Continued)

4. Customer's premises is defined as all of the building(s) on the same continuous property occupied by the customer in the conduct of his business or as a residence. Where a public road or alley divides a premises, both parcels are considered the same premises.

a. Where the buildings house more than one business or residence, customer's premises is defined as that portion of the building occupied by the customer in the conduct of his business or as a residence.

B. APPLICATION

1. General

a. Service charges are applicable for all services furnished to the customer as herein provided. The charges are intended as a means of recovering a portion of the costs of the operations required due to a customer's request.

b. Service charges are not applicable for:

- 1) Normal maintenance and repair of the Company's service. (D)
- 2) Company initiated orders, e.g., a number change required by a cutover or regrade. (T)
- 3) Record orders issued for correction purposes. (T)
- 4) Change or correction in name or billing address when there is no change in responsibility and no connection, disconnection, move, or change in the service. (T)
- 5) Change in telephone number or change or correction of directory listings made at the Company's initiative or at the customer's request when the change is required for continuation of satisfactory service or would aid in the identification of the customer's number. (T)
- 6) Advanced Calling and Custom Calling Services. (N)

FILED

SEP - 5 1997

MISSOURI

Public Service Commission

ISSUED: August 5, 1997

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BY: Michael A. LeVesseur, President

CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0373

NEW LONDON TELEPHONE COMPANY

For New London, Missouri

SERVICE CONNECTION CHARGES

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JAN 22 1990

A. GENERAL (Continued)

4. Customer's premises is defined as all of the building(s) on the same continuous property occupied by the customer in the conduct of his business or as a residence. Where a public road or alley divides a premises, both parcels are considered the same premises.

a. Where the buildings house more than one business or residence, customer's premises is defined as that portion of the building occupied by the customer in the conduct of his business or as a residence.

B. APPLICATION

1. General

a. Service charges are applicable for all services furnished to the customer as herein provided. The charges are intended as a means of recovering a portion of the costs of the operations required due to a customer's request.

b. Service charges are not applicable for:

- 1) Work functions which are not required due to the customer's request.
- 2) Normal maintenance and repair of the Company's service.
- 3) Company initiated orders, e.g., a number change required by a cutover or regrade.
- 4) Record orders issued for correction purposes.
- 5) Change or correction in name or billing address when there is no change in responsibility and no connection, disconnection, move, or change in the service.
- 6) Change in telephone number or change or correction of directory listings made at the Company's initiative or at the customer's request when the change is required for continuation of satisfactory service or would aid in the identification of the customer's number.

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By Let P.S. #3
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New London, Missouri

NEW LONDON TELEPHONE COMPANY

For

New London, Missouri

SERVICE CONNECTION CHARGES

RECEIVED

B. APPLICATION (Continued)

JAN 22 1990

1. General (Continued)

MISSOURI

Public Service Commission

- c. No service charges other than termination charges apply for the disconnection, discontinuance, or removal (out (O) or from (F) orders) of equipment or service.
- d. Charges specified in this section apply to services provided in conjunction with connecting companies, such as WATS access lines, FX, and local channels. The nonrecurring charge applicable for the establishment of these services is the total of those nonrecurring charges applicable from this section, plus those provided for in the connecting company tariff.
- e. Changes in the locations of existing access lines terminating to points outside the customer's premises are considered new installations at the new location.
- f. The nonrecurring charge applicable for the establishment of foreign exchange service is the total of those nonrecurring charges applicable within the local and the foreign exchanges.
- g. Service charges do not apply for the reestablishment for the same customer of service at a location which has been destroyed or made untenable by fire, wind, or water. Service charges do apply for establishment of service at a new location for a temporary period, for establishment of service at a new and permanent location, or for reestablishment of service at the same location for other than the previous subscriber.

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Robert A. Wilder, Vice-President

New London, Missouri

NEW LONDON TELEPHONE COMPANY

For New London, Missouri

SERVICE CONNECTION CHARGES

RECEIVED

B. APPLICATION (Continued)

JAN 22 1990

1. General (Continued)

- h. When all required service facilities are already in place, a service order charge does not apply for a customer to connect an item of customer-provided terminal equipment to that customer's existing service under the provisions of Part 68 of the FCC Rules and Regulations. If additional facilities are required or requested, the appropriate service charge(s) will apply. When all required service facilities are already in-place, a service charge does not apply for equipment added or changed in connection with existing service when such equipment is picked up or exchanged by the customer at a Company designated pick-up and return center.
- i. Incorporated in this section is the assumption that the customer will allow the Company to complete the requested operations in a manner determined by the Company to be reasonable and efficient. When the customer insists after thorough explanation by the Company to be reasonable and efficient. When the customer insists after thorough explanation by the Company of the additional charges which would be applicable that the Company carry out additional or extraordinary work which would not otherwise be required to complete the desired operation, charges in addition to those applicable as specified in this section may be applied. Additional work operations, such as premises visits made to deliver new telephone number designations or additional service orders processed to effect multiple completion dates requested by the customer will be charged for at levels not to exceed differential costs of labor and material. This provision in no way relieves the Company from the requirement of providing reasonable and efficient service at the charges specified in this Tariff.
- j. If the customer is known to be a credit risk to the Company, payment of service charges may be required before the work is begun.

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Public Service Commission

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90 - 34

Public Service Commission

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New London, Missouri

NEW LONDON TELEPHONE COMPANY

For

New London, MissouriSERVICE CONNECTION CHARGES**RECEIVED**

B. APPLICATION (Continued)

JAN 22 1990

2. Service Order ChargesMISSOURI
Public Service Commission

- a. A service order charge is applicable in addition to the appropriate premises visit and line connection charges.
- b. Only one (1) service order charge is applicable for all requests other than FX for the same subscribers made at one time for service at one premises. When the subscriber specifically requests multiple completion dates which would not normally be scheduled by the Company or when the requests required work on more than one premises of the subscriber, an appropriate service order charge is applicable for each completion date and/or each premises.
- NOTE OF FX REQUESTS: For requests for establishment of an FX line or trunk, one initial service order charge applies for each exchange (home and/or foreign) of this Company in which service order work is required.
- c. The initial service order charge is applicable for request of:
- 1) Initial connection of service.
 - 2) Connection of additional central office lines, trunks, or line segments to an established service.
 - 3) Transfer of service involving a request for a final bill or, if a final bill is not requested, a refusal of the future customer to accept full responsibility for the former customer's account.

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Jan. 28, 1990

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Robert A. Wilder, Vice-PresidentNew London, Missouri

NEW LONDON TELEPHONE COMPANY For New London, MissouriSERVICE CONNECTION CHARGES**RECEIVED**

B. APPLICATION (Continued)

JAN 22 1990

2. Service Order Charges (Continued)**MISSOURI
Public Service Commission**

d. The subsequent service order charge is applicable for requests for the following connections, additions, moves or changes to an established service:

- 1) Connection of on-premises lines.
- 2) Connection or establishment of additional services, lines other than central office lines, trunks or line segments.
- 3) Establishment of an additional, miscellaneous, nonpublished, nonlisted, or no address directory listing.
- 4) Transfer of facilities from one building (mobile or otherwise) to another building of the same customer on the same premises to disconnection and connection of facilities involved in the move of a building and reestablishment of service for the same customer on the same premises when there is no interruption of service other than that incident to the work involved.
- 5) Number change or change of name or address in an established directory listing when the change is not required for continuation of satisfactory service or for correction of the Company's records.
- 6) Change from business to residence or residence to business service. The charge for the class of service (business or residence) to which the customer's service is being converted is applicable.

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90-34**Public Service Commission**DATE OF ISSUE JAN 22 1990 DATE EFFECTIVE Jan. 28, 1990ISSUED BY Robert A. Wilder, Vice-President New London, Missouri

NEW LONDON TELEPHONE COMPANY For New London, Missouri

SERVICE CONNECTION CHARGES

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B. APPLICATION (Continued)

JAN 22 1990

2. Service Order Charges (Continued)

MISSOURI

e. The record service order charge is applicable for the following customer requests.

Public Service Commission

- 1) When a service order is processed for the purpose of billing the customer for an item he has picked up at the business office.

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Public Service Commission

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NEW LONDON TELEPHONE COMPANY

For

New London, Missouri

RECEIVEDSERVICE CONNECTION CHARGES

JAN 22 1990

B. APPLICATION (Continued)

4. Line Connection ChargeMISSOURI
Public Service Commission

- a. The line connection charge is applicable for work in the central office required in:
- 1) Connection or reconnection of local exchange lines, FX lines, local private lines, local off-premises lines, and local tie lines.
 - 2) Number change in a local exchange central office line or trunk.
- b. One line connection charge applies for each central office line connected or for a change in telephone number of each central office line or trunk.
- c. The line connection charge applies as specified below for work required in the central office on local private lines, local tie lines, local off-premises lines, and FX lines and trunks.
- 1) For the establishment of a local private line or local tie line, one (1) central office work charge is applicable per line segment.
 - 2) For the connection of each additional line segment to an existing main station line or trunk or to an existing local private line, local tie line or trunk or to an existing local private line, local tie line, one (1) central office work charge applies for work in each serving central office in which a connection is required.
 - 3) For the restoration of a line segment after suspension, one (1) central office work charge applies for each service central office in which a connection is required.
 - 4) For the connection of a foreign exchange or foreign central office line or trunk, one (1) central office work charge applies for each exchange or central office area (home and/or foreign) of this Company in which central office work is required. For restoration or number change of FX lines or trunks, a central office work charge applies only for the exchange or central office area from which the foreign exchange service is furnished. Charges, if any, applicable to central office work in exchange(s) of other companies are those applicable for that company.

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Jan. 28, 1990

Public Service Commission

ISSUED BY

Robert A. Wilder, Vice-President

New London, Missouri

NEW LONDON TELEPHONE COMPANY

For

New London, MissouriSERVICE CONNECTION CHARGES**RECEIVED**

B. APPLICATION (Continued)

JAN 22 1990

4. Line Connection Charge (Continued)

MISSOURI

c. (Continued)

Public Service Commission

5) The line connection charge is applicable for work required due to a customer's service request on the circuit between the serving central office up to and including the protector on the customer's premises or on an outside circuit between premises or between locations on the same premises.

d. Line connection charges do not apply for:

- 1) Connection of circuits which do not require central office work.
- 2) Transfer of service when there is no lapse in service.
- 3) Work required in intermediate central office through which interoffice trunks may be routed in order to connect serving central offices.
- 4) Disconnection or suspension of service.
- 5) Rearrangement or move of the line, drop wire, or outside circuit required for the continuation of satisfactory service.
- 6) Work on circuits between premises within the same building.

e. The line connection charge is applicable for the rearrangement or disconnection and later reconnection of a drop wire, outside circuit, and/or protector initiated by the action of the customer, e.g., building maintenance or construction, cutting of trees or limbs by the customer, etc.

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Jan. 28, 1990

ISSUED BY

Robert A. Wilder, Vice-PresidentNew London, Missouri

NEW LONDON TELEPHONE COMPANY

For

New London, MissouriSERVICE CONNECTION CHARGES**RECEIVED**

B. APPLICATION (Continued)

JAN 22 1990

5. Restoral of Service Charge

MISSOURI

Public Service Commission

- a. In the event service is temporarily suspended for nonpayment of charges, such service will be restored upon payment of:
- 1) All charges due.
 - 2) The Restoral of Service Charge as specified in C. RATES, may be collected or billed on the customer's next statement, at the option of the Company.
- b. When a customer's service has been disconnected in accordance with this Tariff and the service has been terminated through the completion of a Company out (O) service order, service will be reestablished only on the basis of an application for new service or an in (I) order and the service connection charges will apply accordingly.

6. Insufficient Fund Check Charge

- a. An insufficient fund check charge will be charged to a customer's account each time his check is returned from the bank marked insufficient funds.
- b. For insufficient fund check charge, see C. RATES.

7. Waiver of Service Charges During Promotional Periods

- a. Service charges may be waived by the company during promotional periods for the services listed below. The waiver of service charges will not exceed a total of 62 days in any calendar year for each service. Customer orders for the service which are completed or taken during the promotional period will qualify for the waiver of service charges.
- 1) Customer Calling Features

FILED

JAN 28 1990

90 - 34

Public Service Commission

DATE OF ISSUE JAN 22 1990DATE EFFECTIVE Jan. 28, 1990ISSUED BY Robert A. Wilder, Vice-PresidentNew London, Missouri

SERVICE CONNECTION CHARGES

B. APPLICATION (Continued)

6. **Waiver of Service Charges During Promotional Periods**

- b. For the period beginning July 1, 1996, and ending August 31, 1996, the Company will waive the associated non-recurring installation charges for customers who subscribe to a new or additional Custom Calling Service(s).
- c. For the period May 1, 1997 through June 30, 1997, the Company will waive \$25.00 of the non-recurring charges for a second or subsequent local exchange line that terminates to the customer's existing service premise.
- d. Caller ID Promotion

For the period beginning July 15, 2007 through October 13, 2007, the Company will offer to all new and existing business customers three (3) months free of Caller ID service when they sign up for 12 months of service.

- e. For the period beginning March 1, 2008 through May 31, 2008, the Company will offer Call Forwarding and 3-Way Calling services free for 3 months to any new and existing business customers signing up for these services. (N)
|
(N)

C. RATES

		<u>Trans. Code</u>	<u>Rate</u>
1.	Service Order Charge, per order		
a.	Initial		
	- Business	SOCB	\$14.00
	- Residence	SOCR	14.00
b.	Subsequent		
	- Business	SOSB	5.00
	- Residence	SOSR	5.00
2.	Line Connection or Rearrangement Charge, per line		
	- Business	LCB	16.00
	- Residence	LCR	16.00
3.	Restoral of Service Charge, per line	104	18.00
4.	Insufficient Fund Check Charge	105	15.00

ISSUED: February 20, 2008

EFFECTIVE: March 1, 2008

BY: Jeff Jung, Vice-President

FILED
Missouri Public
Service Commission

SERVICE CONNECTION CHARGES

B. APPLICATION (Continued)

6. **Waiver of Service Charges During Promotional Periods**

- b. For the period beginning July 1, 1996, and ending August 31, 1996, the Company will waive the associated non-recurring installation charges for customers who subscribe to a new or additional Custom Calling Service(s).
- c. For the period May 1, 1997 through June 30, 1997, the Company will waive \$25.00 of the non-recurring charges for a second or subsequent local exchange line that terminates to the customer's existing service premise.
- d. Caller ID Promotion

For the period beginning July 15, 2007 through October 13, 2007, the Company will offer to all new and existing business customers three (3) months free of Caller ID service when they sign up for 12 months of service.

(N)
|
(N)

C. RATES

		<u>Trans. Code</u>	<u>Rate</u>
1. Service Order Charge, per order			
a. Initial	- Business	SOCB	\$14.00
	- Residence	SOCR	14.00
b. Subsequent	- Business	SOSB	5.00
	- Residence	SOSR	5.00
2. Line Connection or Rearrangement Charge, per line	- Business	LCB	16.00
	- Residence	LCR	16.00
3. Restoral of Service Charge, per line		104	18.00
4. Insufficient Fund Check Charge		105	15.00

CANCELLED
March 01, 2008
Missouri Public
Service Commission

ISSUED: July 3, 2007

EFFECTIVE: July 15, 2007

BY: Jeff Jung, Vice-President

FILED
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 5
Eighth Revised Sheet 12
Cancels Seventh Revised Sheet 12

RECEIVED

SERVICE CONNECTION CHARGES

MAR 27 1997

B. APPLICATION (Continued)

6. Waiver of Service Charges During Promotional Periods

MISSOURI
Public Service Commission

b. For the period beginning July 1, 1996, and ending August 31, 1996, the Company will waive the associated non-recurring installation charges for customers who subscribe to a new or additional Custom Calling Service(s).

c. For the period May 1, 1997 through June 30, 1997, the Company will waive \$25.00 of the non-recurring charges for a second or subsequent local exchange line that terminates to the customer's existing service premise.

(C)
|
(C)

C. RATES

		<u>Trans. Code</u>	<u>Rate</u>
1.	Service Order Charge, per order		
a.	Initial		
	- Business	SOCB	\$14.00
	- Residence	SOCR	14.00
b.	Subsequent		
	- Business	SOSB	5.00
	- Residence	SOSR	5.00
2.	Line Connection or Rearrangement Charge, per line		
	- Business	LCB	16.00
	- Residence	LCR	16.00
3.	Restoral of Service Charge, per line	104	18.00
4.	Insufficient Fund Check Charge	105	15.00

FILED

MAY -1 1997

MO.PUBLICSERVICECOMM

ISSUED: March 28, 1997

EFFECTIVE: May 1, 1997

BY: Michael A. LeaVesseur, President

SERVICE CONNECTION CHARGES

B. APPLICATION (Continued)

SEP 27 1996

6. **Waiver of Service Charges During Promotional Periods**

- b. For the period beginning July 1, 1996, and ending August 31, 1996, the Company will waive the associated non-recurring installation charges for customers who subscribe to a new or additional Custom Calling Service(s).
- c. For the period October 6, 1996, through December 6, 1996, the Company will waive the nonrecurring charges on any of the following services: A Second or subsequent line added at the same location and Custom Calling Services.

C. RATES

		<u>Trans. Code</u>	<u>Rate</u>	
1.	Service Order Charge, per order			
a.	Initial			
	- Business	SOCB	\$14.00	(C)
	- Residence	SOCR	14.00	
b.	Subsequent			
	- Business	SOSB	5.00	(C)
	- Residence	SOSR	5.00	(D)
				(D)
2.	Line Connection or Rearrangement Charge, per line			
	- Business	LCB	16.00	(C)
	- Residence	LCR	16.00	(C)
3.	Restoral of Service Charge, per line	104	18.00	
4.	Insufficient Fund Check Charge	105	15.00	

CANCELLED

MAY 1 - 1997
BY 8th P.S. 12
Public Service Commission
MISSOURI

FILED

OCT 28 1996

ISSUED: September 27, 1996

EFFECTIVE: October 28, 1996

BY: Michael A. LeVesseur, President

NEW LONDON TELEPHONE COMPANY
Missouri

Section 5
Sixth Revised Sheet 9
Cancels Fifth Revised Sheet 12

RECEIVED

SERVICE CONNECTION CHARGES

SEP 6 1996

MISSOURI
Public Service Commission

B. APPLICATION (Continued)

6. **Waiver of Service Charges During Promotional Periods**

- b. For the period beginning July 1, 1996, and ending August 31, 1996, the Company will waive the associated non-recurring installation charges for customers who subscribe to a new or additional Custom Calling Service(s).
- c. For the period October 6, 1996, through December 6, 1996, the Company will waive the nonrecurring charges on any of the following services: A Second or subsequent line added at the same location and Custom Calling Services.

(C)
|
(C)

C. RATES

		<u>Trans. Code</u>	<u>Rate</u>
1. Service Order Charge, per order			
a. Initial	- Business	SOCB	\$18.00
	- Residence	SOCR	18.00
b. Subsequent	- Business	SOSB	11.00
	- Residence	SOSR	11.00
c. Record	- Business	SORB	5.50
	- Residence	SORR	5.50
2. Line Connection or Rearrangement Charge, per line	- Business	LCB	20.00
	- Residence	LCR	20.00
3. Restoral of Service Charge, per line		104	18.00
4. Insufficient Fund Check Charge		105	15.00

CANCELLED

OCT 28 1996
BY 9th P.S. # 12
Public Service Commission
MISSOURI

FILED

OCT 6 1996

ISSUED: September 6, 1996

EFFE **NO PUBLIC SERVICE COMM**
10/6/96

BY: Michael A. LeVesseur - President

NEW LONDON TELEPHONE COMPANY

For New London, Missouri

RECEIVED

SERVICE CONNECTION CHARGES

MAY 31 1996

B. APPLICATION (Continued)

**MISSOURI
 Public Service Commission**

6. Waiver of Service Charges During Promotional Periods

- b. For the period beginning July 1, 1996, and ending August 31, 1996, the Company will waive the associated non-recurring installation charges for customers who subscribe to a new or additional Custom Calling Service(s). (C)
- c. For the period May 1, 1996, through June 28, 1996, the Company will waive up to \$25.00 of the non-recurring installation charges for all existing residential customers and those who become customers during the promotional period for their second and subsequent residential line added at the same location.

C. RATES

		<u>Trans. Code</u>	<u>Rate</u>
1. Service Order Charge, per order			
a. Initial	- Business	SOCB	\$18.00
	- Residence	SOCR	18.00
b. Subsequent	- Business	SOSB	11.00
	- Residence	SOSR	11.00
c. Record	- Business	SORB	5.50
	- Residence	SORR	5.50
2. Line Connection or Rearrangement Charge, per line	- Business	LCB	20.00
	- Residence	LCR	20.00
3. Restoral of Service Charge, per line		104	18.00
4. Insufficient Fund Check Charge		105	15.00

CANCELLED
 OCT 6 1996
 BY *6th R.S. #12*
 Public Service Commission
 MISSOURI

FILED

JUL 1 1996

MO. PUBLIC SERVICE COMM

ISSUED: June 1, 1996

EFFECTIVE: July 1, 1996

BY: Michael LeaVesseur - President

NEW LONDON TELEPHONE COMPANY

For New London, Missouri

RECEIVED

SERVICE CONNECTION CHARGES

APR 1 1996

B. APPLICATION (Continued)

6. Waiver of Service Charges During Promotional Periods

**MISSOURI
Public Service Commission**

- b. For the period beginning November 15, 1995, and ending December 31, 1995, the Company will waive the associated non-recurring installation charges for customers who subscribe to a new or additional Custom Calling Service(s).
- c. For the period May 1, 1996, through June 28, 1996, the Company will waive up to \$25.00 of the non-recurring installation charges for all existing residential customers and those who become customers during the promotional period for their second and subsequent residential line added at the same location. (C)
(C)

C. RATES

		<u>Trans. Code</u>	<u>Rate</u>
1. Service Order Charge, per order			
a. Initial	- Business	SOCB	\$18.00
	- Residence	SOCR	18.00
b. Subsequent	- Business	SOSB	11.00
	- Residence	SOSR	11.00
c. Record	-Business	SORB	5.50
	-Residence	SORR	5.50
2. Line Connection or Rearrangement Charge, per line	- Business	LCB	20.00
	- Residence	LCR	20.00
3. Restoral of Service Charge, per line		104	18.00
4. Insufficient Fund Check Charge		105	15.00

CANCELLED
 JUL 1 1996
 BY 5th R.S. # 12
 Public Service Commission
 MISSOURI

FILED

MAY 1 1996

MO. PUBLIC SERVICE COMMDate of Issue April 1, 1996Date Effective May 1, 1996Issued By Michael LeVesseur - PresidentNew London

NEW LONDON TELEPHONE COMPANY

For New London, Missouri

RECEIVED

SERVICE CONNECTION CHARGES

OCT 13 1995

B. APPLICATION (Continued)

6. Waiver of Service Charges During Promotional Periods

MO. PUBLIC SERVICE COMM.

b. For the period beginning November 15, 1995, and ending December 31, 1995, the Company will waive the associated non-recurring installation charges for customers who subscribe to a new or additional Custom Calling Service(s).

(T)
—
(T)
—
(D)
—
(D)

c. For the period November 15, 1995, through December 31, 1995, the Company will waive the non-recurring installation charges for all existing residential customers and those who become customers during the promotional period for their second and subsequent residential line added at the same location.

(T)

C. RATES

		<u>Trans. Code</u>	<u>Rate</u>
1. Service Order Charge, per order			
a. Initial	- Business	SOCB	\$18.00
	- Residence	SOCR	18.00
b. Subsequent	- Business	SOSB	11.00
	- Residence	SOSR	11.00
c. Record	- Business	SOARB	5.50
	- Residence	SORR	5.50
2. Line Connection or Rearrangement Charge, per line	- Business	LCB	20.00
	- Residence	LCR	20.00
3. Restoral of Service Charge, per line		104	18.00
4. Insufficient Fund Check Charge		105	15.00

CANCELLED

MAY 1 1996
BY 4th RS #12
Public Service Commission
MISSOURI

FILED

NOV 15 1995

MISSOURI
Public Service Commission

Date of Issue October 13, 1995

Date Effective November 15, 1995

Issued By Michael LeVesseur - President

NEW LONDON TELEPHONE COMPANY

For New London, Missouri

SERVICE CONNECTION CHARGES

RECEIVED

OCT 24 1994

B. APPLICATION (Continued)

6. Waiver of Service Charges During Promotional Periods

**MISSOURI
Public Service Commission**

b. For the period beginning July 1, 1994, and ending December 31, 1994, the Company will waive two (2) months of the associated recurring charges for customers subscribing to the following Custom Calling Services or at least six (6) months:

Call Waiting, Call Forwarding, Speed Calling 8, Speed Calling 30, Automatic Wake-Up, Three Way Calling, Personal Ringing, Intercom Calling, Do-Not-Disturb.

Package: Call Forwarding, Call Waiting, Speed Calling 8 & Three-Way Calling

c. For the period November 15, 1994, through December 31, 1994, the Company will waive the non-recurring installation charges for all existing residential customers and those who become customers during the promotional period for their second and subsequent residential line added at the same location.

(N)
|
(N)

C. RATES

		<u>Trans. Code</u>	<u>Rate</u>
1. Service Order Charge, per order			
a. Initial	- Business	SOCB	\$18.00
	- Residence	SOCR	18.00
b. Subsequent	- Business	SOSB	11.00
	- Residence	SOSR	11.00
c. Record	- Business	SORB	5.50
	- Residence	SORR	5.50
2. Line Connection or Rearrangement Charge, per line	- Business	LCB	20.00
	- Residence	LCR	20.00
3. Restoral of Service Charge, per line		104	18.00
4. Insufficient Fund Check Charge		105	15.00

CANCELLED

NOV 15 1995

BY 3rd P.S.#15
Public Service Commission
MISSOURI

Date of Issue OCT 24 1994

Date Effective NOV 15 1994 **RECEIVED**

Issued By Hal Kluis - President New London

NOV 15 1994
95-138
MO. PUBLIC SERVICE COMMISSION

NEW LONDON TELEPHONE COMPANY

For New London, Missouri

RECEIVED

JUN 01 1994

MISSOURI
Public Service Commission

SERVICE CONNECTION CHARGES

B. APPLICATION (Continued)

7. Waiver of Service Charges During Promotional Periods

- b. For the period beginning July 1, 1994 and ending December 31, 1994, the Company will waive two (2) months of the associated recurring charges for customers subscribing to the following Custom Calling Services for at least six (6) months:

Call Waiting, Call Forwarding, Speed Calling 8, Speed Calling 30, Automatic Wake-Up, Three-Way Calling, Personal Ringing, Intercom Calling, Do-Not-Disturb,
Package: Call Forwarding, Call Waiting, Speed Calling 8 & Three-Way Calling

CANCELLED

NOV 15 1994

BY 2nd P.S. #12
Public Service Commission
MISSOURI

C. RATES

		<u>Trans. Code</u>	<u>Rate</u>
1. Service Order Charge, per order			
a. Initial	- Business	SOCB	\$18.00
	- Residence	SOCR	18.00
b. Subsequent	- Business	SOSB	11.00
	- Residence	SOSR	11.00
c. Record	- Business	SORB	5.50
	- Residence	SORR	5.50
2. Line Connection or Rearrangement Charge, per line	- Business	LCB	20.00
	- Residence	LCR	20.00
3. Restoral of Service Charge, per line		104	18.00
4. Insufficient Fund Check Charge		105	5.00

FILED

JUL - 1 1994

Date of Issue JUN 1 1994

Date Effective JUN 1 1994 MISSOURI Public Service Commission

Issued By Hal L. Kluis - President New London

NEW LONDON TELEPHONE COMPANY For New London, Missouri

RECEIVED

SERVICE CONNECTION CHARGES

JAN 22 1990

C. RATES

MISSOURI
Public Service Commission

	SO CB/SOCR	SO SB/SOSR	SO RB/SORR
1. Service Order Charge, per order			
a. Initial	\$18.00		
b. Subsequent	11.00		
c. Record	5.50		
2. Line Connection or Rearrangement Charge, per line	LCB/LCR	20.00	
3. Restoral of Service Charge, per line	104	18.00	
4. Insufficient Fund Check Charge	105	15.00	

CANCELLED

JUL 1 1994

BY let R.S. 12
Public Service Commission
MISSOURI

FILED

JAN 28 1990
90-34
Public Service CommissionDATE OF ISSUE JAN 22 1990 DATE EFFECTIVE Jan. 28, 1990ISSUED BY Robert A. Wilder, Vice-President New London, Missouri

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6

NEW LONDON TELEPHONE COMPANY

Missouri

Section 5

Third Revised Sheet 13

Cancels Second Revised Sheet 13

SERVICE CONNECTION CHARGES

A. LOW-INCOME ASSISTANCE PROGRAMS

Low-Income Assistance Programs consist of two programs, Lifeline Assistance and Lifeline Connection Assistance. These programs were developed to reduce rates for low income customers. The Company participates in both of these assistance programs to increase the availability of telecommunications services to all consumers in its serving areas. The structure of each program is outlined in the following paragraphs.

1. Lifeline Assistance

a. General

Lifeline Assistance reduces an eligible customer's monthly rates for local service. An eligible customer receives credit for the Federal Subscriber Line Charge as well as a credit towards the residential access line rate.

b. Regulations

1) Lifeline Assistance is available to all residential customers who meet the following eligibility requirements:

a) Applicant must participate in one of the following programs:

- 1) Medicaid
- 2) Food Stamps
- 3) Supplemental Security Income (SSI)
- 4) Federal public housing assistance
- 5) Low Income Home Energy Assistance Program
- 6) National Free Lunch Program
- 7) Temporary Assistance to Needy Families

b) Customers will also qualify for Lifeline if their income falls at or below 135% of the Federal Poverty Guidelines (effective June 1, 2012).

(N)
(N)

c) The applicant must sign, under penalty of perjury a document certifying:

(T)

1) He/she is receiving benefits from one of the programs listed in b.1. (a) above.

(T)

2) Name of the program(s) from which they are receiving benefits.

3) That he/she will notify the Company if he/she no longer participates in the program(s) named in (2) preceding.

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
Missouri

SECTION 5
Second Revised Sheet 13
Cancels First Revised Sheet 13

SERVICE CONNECTION CHARGES

A. LOW-INCOME ASSISTANCE PROGRAMS

Low-Income Assistance Programs consist of two programs, Lifeline Assistance and Lifeline Connection Assistance. These programs were developed to reduce rates for low income customers. The Company participates in both of these assistance programs to increase the availability of telecommunications services to all consumers in its serving areas. The structure of each program is outlined in the following paragraphs.

1. Lifeline Assistance

a. General

Lifeline Assistance reduces an eligible customer's monthly rates for local service. An eligible customer receives credit for the Federal Subscriber Line Charge as well as a credit towards the residential access line rate.

b. Regulations

1) Lifeline Assistance is available to all residential customers who meet the following eligibility requirements:

a) Applicant must participate in one of the following programs:

- 1) Medicaid
- 2) Food Stamps
- 3) Supplemental Security Income (SSI)
- 4) Federal public housing assistance
- 5) Low Income Home Energy Assistance Program
- 6) National Free Lunch Program
- 7) Temporary Assistance to Needy Families

(N)
(N)

b) The applicant must sign, under penalty of perjury a document certifying:

- 1) He/she is receiving benefits from one of the programs listed in b.1. (b) above.
- 2) Name of the program(s) from which they are receiving benefits.
- 3) That he/she will notify the Company if he/she no longer participates in the program(s) named in (2) preceding.

CANCELLED

May 4, 2012
Missouri Public

ISSUED: May 26, 2005

EFFECTIVE: June 25, 2005

Service Commission
JI-2012-0574

BY: Paul E. Pederson, Vice - President

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
Missouri

SECTION 5
First Revised Sheet 13
Cancels Original Sheet 13

SERVICE CONNECTION CHARGES

NOV 19 1997

A. LOW-INCOME ASSISTANCE PROGRAMS

(N)

Low-Income Assistance Programs consist of two programs, Lifeline Assistance and Lifeline Connection Assistance. These programs were developed to reduce rates for low income customers. The Company participates in both of these assistance programs to increase the availability of telecommunications services to all consumers in its serving areas. The structure of each program is outlined in the following paragraphs.

1. Lifeline Assistance

a. General

Lifeline Assistance reduces an eligible customer's monthly rates for local service. An eligible customer receives credit for the Federal Subscriber Line Charge as well as a credit towards the residential access line rate.

b. Regulations

1) Lifeline Assistance is available to all residential customers who meet the following eligibility requirements:

a) Applicant must participate in one of the following programs:

- 1) Medicaid
- 2) Food Stamps
- 3) Supplemental Security Income (SSI)
- 4) Federal public housing assistance
- 5) Low Income Home Energy Assistance Program

b) The applicant must sign, under penalty of perjury a document certifying:

- 1) He/she is receiving benefits from one of the programs listed in b.1. (b) above.
- 2) Name of the program(s) from which they are receiving benefits.
- 3) That he/she will notify the Company if he/she no longer participates in the program(s) named in (2) preceding.

CANCELLED

JUN 25 2005

By *ANDRS/13*
Public Service Commission
MISSOURI

FILED

(N)

JAN 1 1998

MISSOURI

Public Service Commission

ISSUED: November 17, 1997

EFFECTIVE: January 1, 1998

BY: Michael A. LeaVesseur - President

NEW LONDON TELEPHONE COMPANY

For New London, Missouri

SERVICE CONNECTION CHARGES

RECEIVED

LINK-UP MISSOURI

JAN 22 1990

A. Applicability of Link-Up Missouri Service Connection Program

MISSOURI Public Service Commission

1. The Link-Up Missouri Service Connection Program is a Federal Lifeline Assistance Program applicable to eligible residential customers, as defined below, and designed to promote subscribership to the telephone network among low income residential households.

a. Service Connection Charges, as set forth in this tariff¹, for initial installation of the main residential service access line, will be discounted at a rate of 50 percent, not to exceed \$30.00. These reduced charges shall be assessed only for a single residential telephone line per eligible household at the principal place of residence.

B. Eligibility Requirements

1. The following requirements shall be used by the company to determine the eligibility of a customer for Link-Up Missouri assistance.

a. Customers must not be a dependent for federal income tax purposes, unless the customer is more than 60 years of age.

b. Customer is currently receiving MEDICAID/medical assistance payments from the State of Missouri, and has provided their Department of Social Services Client Number (DCN) to the Company.

Of the eligibility requirements listed above, item a., will be certified by the customer, and item b., will be State certified by the Department of Social Services.

¹These do not include other charges that may be required at the initiation of service such as security deposit, contributions in aid of construction, customer advances, etc.

CANCELLED

FILED

JAN 01 1998

JAN 28 1990

By LS#PS#13

Public Service Commission

Public Service Commission
MISSOURI

DATE OF ISSUE JAN 22 1990

DATE EFFECTIVE Jan. 28, 1990

ISSUED BY Robert A. Wilder, Vice-President

New London, Missouri

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 5
Second Revised Sheet 14
Cancels First Revised Sheet 14

SERVICE CONNECTION CHARGES

A. LOW-INCOME ASSISTANCE PROGRAMS (Continued)

1. Lifeline Assistance (Continued)

b. Regulations (Continued)

- 1) Lifeline Assistance is available to all residential customers who meet the following eligibility requirements: (Continued)
 - d) The residence premises at which the residence service is requested must be the applicant's principal place of residence. (T)
 - e) There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals function as one domestic establishment. (T)
- 2) As a participant in Lifeline Assistance, customers are eligible to receive Toll Restriction Service at no charge. Toll Restriction service will restrict 1+, 0+, and 0- (operator handled calls). This service will only be provided at the customer's request.
- 3) Local service deposit requirements will be waived for customers who voluntarily receive Toll Restriction Service.
- 4) Participants in Lifeline Assistance shall not be disconnected from Local Service for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges.
- 5) Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.

c. Credits

The following credits will apply for each customer eligible for Lifeline Assistance: (T)

	Monthly Credit	
1) Federal Credit to Residential Access Line	(1)	(T) (T)(C)(R) (D)

- (1) The monthly discount will be the maximum amount allowed by the Missouri Public Service Commission and the Federal Communications Commission; however, this discount will not exceed the sum of the federal subscriber line charge and the recurring charges for voice telephony service. The monthly discount will be the same for Lifeline customers solely subscribing to voice telephony service and for Lifeline customers subscribing to a bundle of services. (T)

CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0373

ISSUED: April 4, 2012

EFFECTIVE: May 4, 2012

BY: Joel Dohmeier, Vice-President

Filed
Missouri Public
Service Commission
JI-2012-0574

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6

NEW LONDON TELEPHONE COMPANY

Missouri

Section 5

First Revised Sheet 14

Cancels Original Sheet 14

SERVICE CONNECTION CHARGES

Missouri Public

A. LOW-INCOME ASSISTANCE PROGRAMS (Continued)

REC'D NOV 30 2001

1. Lifeline Assistance (Continued)

Service Commission

b. Regulations (Continued)

1) Lifeline Assistance is available to all residential customers who meet the following eligibility requirements: (Continued)

c) The residence premises at which the residence service is requested must be the applicant's principal place of residence.

d) There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals function as one domestic establishment.

2) As a participant in Lifeline Assistance, customers are eligible to receive Toll Restriction Service at no charge. Toll Restriction service will restrict 1+, 0+, and 0- (operator handled calls). This service will only be provided at the customer's request.

3) Local service deposit requirements will be waived for customers who voluntarily receive Toll Restriction Service.

4) Participants in Lifeline Assistance shall not be disconnected from Local Service for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges.

5) Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.

c. Credits

The following credits* will apply for each customer eligible for Lifeline Assistance:

	Monthly Credit*	
1) Federal Subscriber Line Charge Credit	(1)	(C)
2) Initial Federal Credit to Residential Access Line	\$1.75	

* Credit amount will not exceed the total of the Subscriber Line Charge and the Residential Local Exchange rate.

(1) Authorized FCC rate.

Missouri Public

(N)

ISSUED: November 30, 2001

EFFECTIVE: January 1, 2002
FILED JAN 01 2002

CANCELLED
May 4, 2012

Missouri Public BY: Paul E. Pederson, Vice-President

Service Commission
JI-2012-0574

Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6

NEW LONDON TELEPHONE COMPANY

Missouri

SECTION 5

Original Sheet 14

SERVICE CONNECTION CHARGES

RECEIVED

A. LOW-INCOME ASSISTANCE PROGRAMS (Continued)

NOV 19 1997

(N)

1. Lifeline Assistance (Continued)

b. Regulations (Continued)

MO. PUBLIC SERVICE COMMISSION

- 1) Lifeline Assistance is available to all residential customers who meet the following eligibility requirements: (Continued)
 - c) The residence premises at which the residence service is requested must be the applicant's principal place of residence.
 - d) There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals function as one domestic establishment.
- 2) As a participant in Lifeline Assistance, customers are eligible to receive Toll Restriction Service at no charge. Toll Restriction service will restrict 1+, 0+, and 0- (operator handled calls). This service will only be provided at the customer's request.
- 3) Local service deposit requirements will be waived for customers who voluntarily receive Toll Restriction Service.
- 4) Participants in Lifeline Assistance shall not be disconnected from Local Service for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges.
- 5) Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.

c. Credits

The following credits* will apply for each customer eligible for Lifeline Assistance:

	Monthly Credit*
1) Federal Subscriber Line Charge Credit	\$3.50
2) Initial Federal Credit to Residential Access Line	\$1.75

FILED

(N)

* Credit amount will not exceed the total of the Subscriber Line Charge and the Residential Local Exchange rate.

CANCELLED

JAN 01 2002
By LARS H
Public Service Commission
MISSOURI

MISSOURI

ISSUED: November 17, 1997

EFFECTIVE: January 1, 1998
Public Service Commission

BY: Michael A. LeaVesseur - President

P.S.C. MO. NO. 6

NEW LONDON TELEPHONE COMPANY
Missouri

GENERAL EXCHANGE TARIFF

SECTION 5
First Revised Sheet 15
Cancels Original Sheet 15

SERVICE CONNECTION CHARGES

(D)

(D)

CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0373

ISSUED: April 4, 2012

BY: Joel Dohmeier, Vice-President

EFFECTIVE: May 4, 2012

Filed
Missouri Public
Service Commission
JI-2012-0574

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
Missouri

SECTION 5
Original Sheet 15

SERVICE CONNECTION CHARGES

RECEIVED

A. LOW-INCOME ASSISTANCE PROGRAMS (Continued)

NOV 19 1997

(C)

2. Lifeline Connection Assistance (Link-Up)

MO. PUBLIC SERVICE COMM

a. General

Link-Up reduces an eligible customer's service connection charges. All eligible customers receive a credit for half of the service connection charges up to \$30.00.

b. Regulations

- 1) The same eligibility requirements as outlined in Paragraph 1.b.1 above will apply for Link-Up.
- 2) This credit is only available on the installation of a single residential access line to the principal residence of the eligible customer.
- 3) This credit will only apply a second or subsequent time for a principal place of residence with a different address from the previous address at which Link-Up was provided.
- 4) A deferred schedule for payment of the remaining service connection charges will be offered to Link-Up customers. The customer is not required to pay interest on the first \$200 of service connection charges that are deferred up to a year.

c. Credit

- 1) Half of Service Connection Charges or \$30.00, whichever is less.

(C)

FILED

JAN -1 1998

MISSOURI
Public Service Commission

CANCELLED
May 4, 2012
Missouri Public
Service Commission
JI-2012-0574

ISSUED: November 17, 1997

EFFECTIVE: January 1, 1998

BY: Michael A. Leavasseur - President

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6

NEW LONDON TELEPHONE COMPANY

Missouri

SECTION 5

Second Revised Sheet 16

Cancels First Revised Sheet 16

SERVICE CONNECTION CHARGES

A. LOW-INCOME ASSISTANCE PROGRAMS (Continued)

3. State Lifeline Services

3.1. Low-Income Assistance

a. General

A low-income customer is any customer who requests or receives residential essential local telecommunications service and who has been certified by the Department of Social Services (DSS) as economically disadvantaged. Qualified individuals will receive discounted services under either the low-income assistance or the disabled assistance program.

b. Regulations

Low income assistance is available to all residential customers who demonstrate, by self certifying with the company, under penalty of perjury, that they are eligible for support by participation in:

- 1) Medicaid
- 2) Food Stamps
- 3) Supplementary Security Income (SSI)
- 4) Federal Public Housing Assistance or section 8
- 5) Low Income Home Energy Assistance Program (LIHEAP)
- 6) National Free Lunch Program
- 7) Temporary Assistance to Needy Families

Customers will also qualify for Lifeline if their income falls at or below 135% of the Federal Poverty Guidelines (effective June 1, 2012).

(N)
(N)

c. Eligible Services

Essential local telecommunications service is defined as two (2) way switched voice residential service within a local calling scope as determined by the commission, comprised of the following services and their recurring charges:

- 1) Single line residential service, including touch-tone dialing and any applicable mileage or zone charges.
- 2) Access to local emergency services, including, but not limited to, 911 service established by local authorities.
- 3) Access to basic local operator service
- 4) Access to basic local directory assistance
- 5) Standard intercept service
- 6) Equal access to Inter-Exchange Carriers consistent with rules and regulations of the FCC
- 7) One (1) standard white pages directory listing
- 8) Toll Blocking or toll control for qualifying low-income customers

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6

NEW LONDON TELEPHONE COMPANY

Missouri

SECTION 5

First Revised Sheet 16

Cancels Original Sheet 16

SERVICE CONNECTION CHARGES

A. LOW-INCOME ASSISTANCE PROGRAMS (Continued)

3. STATE LIFELINE SERVICES

3.1. Low-Income Assistance

a. General

A low-income customer is any customer who requests or receives residential essential local telecommunications service and who has been certified by the Department of Social Services (DSS) as economically disadvantaged. Qualified individuals will receive discounted services under either the low-income assistance or the disabled assistance program.

b. Regulations

Low income assistance is available to all residential customers who demonstrate, by self certifying with the company, under penalty of perjury, that they are eligible for support by participation in:

- 1) Medicaid
- 2) Food Stamps
- 3) Supplementary Security Income (SSI)
- 4) Federal Public Housing Assistance or section 8
- 5) Low Income Home Energy Assistance Program (LIHEAP)
- 6) National Free Lunch Program
- 7) Temporary Assistance to Needy Families

(N)
(N)

c. Eligible Services

Essential local telecommunications service is defined as two (2) way switched voice residential service within a local calling scope as determined by the commission, comprised of the following services and their recurring charges:

- 1) Single line residential service, including touch-tone dialing and any applicable mileage or zone charges.
- 2) Access to local emergency services, including, but not limited to, 911 service established by local authorities.
- 3) Access to basic local operator service
- 4) Access to basic local directory assistance
- 5) Standard intercept service
- 6) Equal access to Inter-Exchange Carriers consistent with rules and regulations of the FCC
- 7) One (1) standard white pages directory listing
- 8) Toll Blocking or toll control for qualifying low-income customers

CANCELLED

May 4, 2012

Missouri Public

Service Commission

JI-2012-0574

ISSUED: May 26, 2005

EFFECTIVE: June 25, 2005

BY: Paul E. Pederson, Vice-President

SERVICE CONNECTION CHARGES

CANCELLED

A. LOW-INCOME ASSISTANCE PROGRAMS (Continued)

3. STATE LIFELINE SERVICES

3.1. Low-Income Assistance

a. General

A low-income customer is any customer who requests or receives residential essential local telecommunications service and who has been certified by the Department of Social Services (DSS) as economically disadvantaged. Qualified individuals will receive discounted services under either the low-income assistance or the disabled assistance program.

b. Regulations

Low income assistance is available to all residential customers who demonstrate, by self certifying with the company, under penalty of perjury, that they are eligible for support by participation in:

- 1) Medicaid
- 2) Food Stamps
- 3) Supplementary Security Income (SSI)
- 4) Federal Public Housing Assistance or section 8
- 5) Low Income Home Energy Assistance Program (LIHEAP)

c. Eligible Services

Essential local telecommunications service is defined as two (2) way switched voice residential service within a local calling scope as determined by the commission, comprised of the following services and their recurring charges:

- 1) Single line residential service, including touch-tone dialing and any applicable mileage or zone charges.
- 2) Access to local emergency services, including, but not limited to, 911 service established by local authorities.
- 3) Access to basic local operator service
- 4) Access to basic local directory assistance
- 5) Standard intercept service
- 6) Equal access to Inter-Exchange Carriers consistent with rules and regulations of the FCC
- 7) One (1) standard white pages directory listing
- 8) Toll Blocking or toll control for qualifying low-income customers

JUN 25 2005
By *LSH/SLB*
Public Service Commission
MISSOURI

(N)

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6

NEW LONDON TELEPHONE COMPANY

Missouri

SECTION 5
Original Sheet 17

SERVICE CONNECTION CHARGES

A. LOW-INCOME ASSISTANCE PROGRAMS (Continued)

3. STATE LIFELINE SERVICES (Continued)

3.1. Low-Income Assistance (Continued)

d. Support Amount

Customers eligible under the established criteria can receive a discount from their bill for essential local telecommunications service equal to the amounts approved by the Missouri Public Service Commission and the Federal Communications Commission. The amount of combined federal and state lifeline support for any customer will not exceed the sum of the federal Subscriber Line Charge (SLC) and the recurring charges for essential local telecommunications services (including the basic service rate, Touch-Tone calling charge, extended area service additive, and mileage additives, if any).

3.2 Disabled Assistance

a. General

A disabled customer, or a dependent, is a customer who requests or receives residential essential local telecommunications service, as defined in section 3.1(c) of this tariff, and meets the eligibility requirements set forth in this tariff.

b. Regulations

Disabled assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they, or a dependent, are totally and permanently disabled or blind and receiving any of the following:

- 1) Federal Social Security Disability benefits
- 2) Federal Supplemental Security income benefits
- 3) Veterans Administration benefits
- 4) State blind pension pursuant to Section 209.010 to 209.160, RSMo
- 5) State aid to blind persons pursuant to Section 209.240 RSMo
- 6) State supplemental payments pursuant to Section 208.030, RSMo Section 660.100.2 RSMo 2000.

(N)

(N)

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
Missouri

SECTION 5
Original Sheet 18

SERVICE CONNECTION CHARGES

A. **LOW-INCOME ASSISTANCE PROGRAMS** (Continued)

3. **STATE LIFELINE SERVICES** (Continued)

3.2. Disabled Assistance (Continued)

c. Support Amount

Customers eligible under the established criteria can receive a discount equal to the amount approved by the Missouri Public Service Commission from their bill for essential local telecommunications service. The amount of state lifeline support for any customer will not exceed the recurring charges for essential local telecommunications services (including the basic service rate, Touch-Tone calling charge, extended area service additive, and mileage additives, if any).

3.3 "Missouri Universal Service Fund"

- a. Company will place on each retail end-user customer's bill, a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the commission.
- b. The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund".
- c. The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

(N)

(N)