



The next bill you receive from Fidelity will look a little different!

If you use **ONLINE BILLING**, you will need to make a few changes.



There are three **VERY** important things you need to know.

- 1) You will have a new Account Number and a new address where you will send your bill payment. The new address is:

Fidelity Communications Company
PO Box 2050
Omaha, NE 68103-2050

If you pay your bill online through your bank, you will need to go to your online banking web site and change your Account Number and the address of where the payment will be mailed.

If you hand write your envelope for bill payment, you will need to make sure you send it to the NEW address.

- 2) The current online bill payment web site will **SHUT DOWN** on Friday, September 5th at 4:00 PM and the **NEW** online bill payment web site will be available on Monday, September 8th at 8:00 AM.

Any payments set to be made online between these times will not be accepted. Please make arrangements to either make them earlier; or, set up a new payment after the new billing system is available.

- 3) If you use online bill payment, **YOU MUST RE-ENROLL ON THE NEW BILL PAYMENT WEB SITE** using your **NEW** Account Number.

Once you get your new bill, please go to the bill payment web site and re-enroll using your new Account Number (found in the upper corner of your bill).
Go to www.FidelityCommunications.com/BillPay to re-enroll.

Starting 10/1/14, customers using a credit card to pay their bill over the phone will be assessed a 'Pay by Phone Conv Fee' of \$4.50 per account paid during the call.



