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Name of Utility: Missouri-American Water Company Service Area: City of Arnold and Surrounding Area

Rules Governing Rendering of Sewer Service

Schedule of Service Charges

Late Charges

A charge of five dollars (\$5.00) or three percent (3%) per month times the unpaid balance, whichever is greater, will be added to delinquent accounts.

Returned Check Charge

A returned check charge of twenty-five dollars (\$25.00) per check will be due on all checks returned from the bank for insufficient funds.

Disconnection/Reconnection

If sewer Discontinuance of Service in accordance with Rule 7 is accomplished by physical disconnection, then the charge for reconnection after such disconnection by the Company shall be the total actual cost of disconnection and reconnection.

If sewer Discontinuance of Service in accordance with Rule 7 is accomplished by shut off or disconnection of the customer's water service then the charge for the shut off /disconnection / reconnection will be the actual cost charged by the water district for this service.

Inspection Fee

A fee of thirty-five dollars (\$35.00) will be charged for inspection of a new service sewer and connection to the collecting sewer.

New sewer collection main inspection costs will be the actual cost of full time inspection. (See Rule 11)

Re-Inspection Fee

A fee of twenty dollars (\$20.00) will be charged for any re-inspection of the new service sewer that is not the fault of the Company.

Service Calls

Service calls at any time other than during normal business hours for any

- Indicates new rate or text
- Indicates change

DATE OF ISSUE November 4, 2015 Month Day

DATE EFFECTIVE December 4, 2015 Month Day Year

727 Craig Road, St. Louis, MO 63141

ISSUED BY Frank Kartmann, President Name of Officer

Address

Name of Utility: Missouri-American Water Company
Service Area: City of Arnold and Surrounding Area

Rules Governing Rendering of Sewer Service

- I. The Company shall postpone the discontinuance if personnel will not be available to restore service the same day, or if personnel will not be available to restore service the following day. The Company also shall postpone discontinuance if a medical emergency exists on the premises, however the postponement may be limited to twenty-one (21) days, and the Company may require proof of a medical emergency.
- J. The Company shall have the right to enter the Customer's premises for purposes of discontinuance of service in compliance with these Rules and Regulations. Discontinuance of service will be made during reasonable hours. Company personnel shall identify themselves and announce the intention to discontinue service, or leave a conspicuous notice of the discontinuance. The Company shall have the right to communicate with the owner of the Customer's Unit for purposes of gaining access to the property for discontinuance of service in accordance with the Missouri Public Service Commission's billing practices, but any extra costs for arranging such access shall not be charged to the Customer's account.
- K. The provisions of paragraphs I. and J., above, may be waived if safety of Company personnel while at the premises is a consideration.
- L. Discontinuance of service to a unit for any reason shall not prevent the Company from pursuing any lawful remedy by action at law or otherwise for the collection of monies due from the Customer.
- M. In case the Company discontinues its service for any violation of these Rules and Regulations, then any monies due the Company shall become immediately due and payable.
- N. The Company has the right to refuse or to discontinue service to any unit to protect itself against fraud or abuse.
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ISSUED BY Frank Kartmann, President
Name of Officer Title