



January 10, 2014

Missouri Public Service Commission  
Governor Office Building  
200 Madison  
P.O. Box 360  
Jefferson City, MO 65102-0360

Dear Secretary:

Attached for electronic filing is a revision to the P.S.C. MO. No. 1 for CenturyTel of Northwest Arkansas, LLC (Missouri) d/b/a CenturyLink General and Local Exchange Tariff. This revision is filed in accordance with Missouri Public Service Commission Rules and Regulations and electronically submitted with a January 10, 2014 issue date and a proposed effective date of January 9, 2014. Attachment A includes a list of pages that are included in this filing.

This filing removes references to Local Exchange Rate Schedules and simplifies existing exchange presentation. This does not impact customers as Schedule classification no longer applies. Additionally, this filing restructures section 12 for administrative purposes.

If you have questions or need additional information regarding these changes, you may call me at (913) 345-7535.

Sincerely,

A handwritten signature in black ink that reads "Robyn Crichton".

Robyn Crichton

Attachments

cc: Office of Public Counsel (email)  
Richard Moore, CenturyLink

MO 13-10 (NWAR)

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ATTACHMENT A  
List of Tariff Pages

The following General and Local Exchange Tariff pages are included in this filing:

Section 4            4th Revised Index Sheet 1  
                         1st Revised Sheet 1  
                         1st Revised Sheet 2  
                         1st Revised Sheet 3  
                         1st Revised Sheet 4  
                         1st Revised Sheet 4.1  
                         1st Revised Sheet 4.2  
                         1st Revised Sheet 4.3  
                         1st Revised Sheet 4.4  
                         1st Revised Sheet 5  
                         1st Revised Sheet 6  
                         1st Revised Sheet 7  
                         3rd Revised Sheet 8  
                         1st Revised Sheet 9  
                         1st Revised Sheet 10  
                         1st Revised Sheet 11

Section 12           5th Revised Sheet 2  
                         6th Revised Sheet 3  
                         7th Revised Sheet 4  
                         1st Revised Sheet 5  
                         1st Revised Sheet 6  
                         1st Revised Sheet 7  
                         1st Revised Sheet 8  
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                         2nd Revised Sheet 11  
                         1st Revised Sheet 12  
                         2nd Revised Sheet 13  
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                         3rd Revised Sheet 15  
                         1st Revised Sheet 16  
                         1st Revised Sheet 17

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

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		(D)
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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

LOCAL RATE SCHEDULES

A. GENERAL

1. Local Exchange Service

The rates for Local Exchange Service, shown under B. Rates, are subject to the conditions set forth herein and the regulations which govern the provision of service. The regulations are set forth as stated in Section 2, GENERAL REGULATIONS, of this tariff and in the Commission's General Service Rules.

2. Local Exchange **Listing and EAS Points**

(T)

**Exchanges are as follows:**

(T)

<u>Exchange Name</u>	<u>Loc. Code</u>	<u>Rate Group</u>	<u>EAS Points</u>
Seligman, MO	1261	1	Garfield, AR; Pea Ridge, AR
Jacket, MO <sup>(1)</sup>	1655	1	Garfield, AR; Gateway, AR; Seligman, MO

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(D)

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<sup>(1)</sup> **Jacket, MO is served out of Pea Ridge, AR exchange.**

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(M) Material now found on this page previously appeared on Original Sheet 5 of this section.

GENERAL AND LOCAL EXCHANGE TARIFF

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LOCAL EXCHANGE SERVICE

**LOCAL RATE SCHEDULES (Continued)**

(T)

**A. GENERAL (Continued)**

(T)

3. Service Upgrades

(M)

- a. At the option of the Company, multiparty services will be upgraded to Business Individual Line Service (B1) and Residence Individual Line Service (R1).
- b. As an exchange is upgraded, only Individual Line Service will be available.
- c. Upgrading of business and residence services may be accomplished by exchange or on a line-by-line basis, at the option of the Company.
- d. As an exchange becomes one party capable, it is considered an Improved Exchange and its customer will be charged from the appropriate rate schedule. Zone/Mileage Charges are no longer applicable.
- e. The Company shall notify the affected customers and the Missouri Public Service Commission when the service in an exchange is being upgraded as listed below:
  - 1) Notice of the change by publication in a newspaper in general circulation in the area and/or by personal or written notice to city officials and to officers of Chambers of Commerce or other similar organizations of the communities involved.
  - 2) Notice of the change by letter to the Missouri Public Service Commission, explaining the changes to be made, together with an attachment showing complete information as to the exchange or exchanges affected and revised tariff sheets.
- f. The service upgrade of an exchange will become effective with the approval of the tariff filing by the Missouri Public Service Commission.

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GENERAL AND LOCAL EXCHANGE TARIFF

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LOCAL EXCHANGE SERVICE

LOCAL RATE SCHEDULES (Continued)

A. GENERAL (Continued)

4. Taxes

State, County and Local taxes apply in addition to the rates set forth in this tariff. (See also GENERAL REGULATIONS - Section 2.)

a. General

Municipal and County taxes legally imposed through approved ordinances or otherwise, shall be billed to the customers receiving service within the territorial limits. Such billing shall allocate the occupation tax, license tax, permit fee, franchise fee, or other similar charge among customers uniformly on the basis of each customer's monthly charges for the types of service made subject to such tax, fee or charge.

The tax rates shall be subject to an increase or decrease in proportion to the amount of new or revised excise, license, privilege or franchise taxes (except ad valorem and income taxes) which the Company may hereafter have to pay, which are levied or imposed, or increased, or decreased by laws or ordinances. Such adjustments shall be recovered only from those customers within jurisdiction boundaries of the taxing bodies and shall be referenced on the face of the bill. Tax adjustments shall be collected monthly as a percentage of the total applicable revenue applied to each customer's regular bill and the total amount shown as a separate line item on the bill.

b. Over or Under Collection

If the Company over or under collects the fees due each municipality or county, the Company shall carry the overage or shortage over into the next year's collections.

c. Exempt Industrial Customers

Revenues from industrial customers are sometimes excluded when determining the Company's annual assessment. If such is the language of an ordinance establishing an assessment, then such fees shall only be collected from those customer classes as referenced in the supporting ordinance.

(M) Material now found on this page previously appeared on Original Sheet 4.1 and Original Sheet 4.2 of this section.

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GENERAL AND LOCAL EXCHANGE TARIFF

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LOCAL EXCHANGE SERVICE

LOCAL RATE SCHEDULES (Continued)

A. GENERAL (Continued)

4. Taxes (Continued)

d. Calculation of the Tax

The Company shall determine the amount of the tax by calculating the amount of the tax for a specific period due each taxing authority in accordance with the language of the applicable ordinance or other enabling legislation instituting the tax. Once the total amount of the tax has been determined, the Company will convert that amount to a percentage of the total applicable revenue. The resulting factor will be applied to each customer's regular bill and the total amount shown as a separate line item on the bill. Applicable revenues for the Company shall be for basic local service excluding extension, terminal equipment, toll, yellow page and other miscellaneous equipment revenues.

- e. The Company shall file with the Missouri Public Service Commission, a new list of municipal tax collected by city when the tax levied by the municipality, or the amount paid or due the municipality is changed.

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GENERAL AND LOCAL EXCHANGE TARIFF

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LOCAL EXCHANGE SERVICE

LOCAL RATE SCHEDULES (Continued)

A. GENERAL (Continued)

**5. Reserved for Future Use**

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GENERAL AND LOCAL EXCHANGE TARIFF

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LOCAL EXCHANGE SERVICE

LOCAL RATE SCHEDULES (Continued)

A. GENERAL (Continued)

**5. Reserved for Future Use (Continued)**

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GENERAL AND LOCAL EXCHANGE TARIFF

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LOCAL EXCHANGE SERVICE

LOCAL RATE SCHEDULES (Continued)

A. GENERAL (Continued)

**5. Reserved for Future Use (Continued)**

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GENERAL AND LOCAL EXCHANGE TARIFF

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LOCAL EXCHANGE SERVICE

LOCAL RATE SCHEDULES (Continued)

A. GENERAL (Continued)

**5. Reserved for Future Use (Continued)**

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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

LOCAL RATE SCHEDULES (Continued)

B. RATES

1. Local Exchange Rates (1-Party)

<u>Exchange</u>	<u>Rate Group</u>	<u>RESIDENCE</u>		<u>BUSINESS</u>			<u>Customer Owned Pay Tel</u>
		<u>Individual Line/Centrex</u>	<u>Individual Line/Centrex</u>	<u>Business Trunk</u>	<u>Business Key Line</u>		
Seligman, MO	1	\$8.96	\$17.92	\$17.92	\$17.92	\$17.92	
Jacket, MO <sup>(1)</sup>	1	8.96	17.92	17.92	17.92	17.92	

2. Extended Area Service Rates

Rates listed below are in addition to the Local Exchange Rates for those exchanges having Extended Area Service. See **Local Exchange Listing and EAS Points (A.2)** preceding) for applicable Local Exchange Rate Schedules and Extended Area Service Rate Groups.

<u>Rate Group</u>	<u>Lines</u>	<u>Monthly Rate</u>
1	1 to 3,000	\$2.10
2	3,001 to 18,000	\$2.75
3	18,001+	\$4.15

3. Telecommunications Relay Services

CenturyTel of Northwest Arkansas, LLC (Missouri) concurs with procedures established within and by the state of Missouri for Telecommunications Relay Service.

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 (M2) Material now found on this page previously appeared on Original Sheet 10 of this section.  
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GENERAL AND LOCAL EXCHANGE TARIFF

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LOCAL EXCHANGE SERVICE

**LOCAL RATE SCHEDULES (Continued)**

(T)

**B. RATES (Continued)**

**4. Reserved for Future Use**

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LOCAL EXCHANGE SERVICE

**LOCAL RATE SCHEDULES (Continued)**

(T)

**B. RATES (Continued)**

**4. Reserved for Future Use (Continued)**

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LOCAL EXCHANGE SERVICE

LOCAL RATE SCHEDULES (Continued)

B. RATES (Continued)

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4. Reserved for Future Use (Continued)

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LOCAL EXCHANGE SERVICE

LOCAL RATE SCHEDULES (Continued)

(T)

B. RATES (Continued)

4. Reserved for Future Use (Continued)

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LOCAL EXCHANGE SERVICE

LOCAL RATE SCHEDULES (Continued)

B. RATES (Continued)

4. Reserved for Future Use (Continued)

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LOCAL EXCHANGE SERVICE

LOCAL RATE SCHEDULES (Continued)

B. RATES (Continued)

**4. Reserved for Future Use (Continued)**

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GENERAL AND LOCAL EXCHANGE TARIFF

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PACKAGED SERVICES

**B. Special Packaged Services**

(T)

1. SIMPLE CHOICE™/BUSINESS ASSIST™ ADVANTAGE <sup>(1)</sup>

(T)

**a. Description**

(T)

Simple Choice™/Business Assist™ Advantage are packages of features available to both residential and business customers. Simple Choice™/Business Assist™ Advantage includes the features specified following and a flat rate access line. Simple Choice™Two<sup>(2)</sup> includes two flat rate access lines. Customers subscribing to Simple Choice™/Business Assist™ Advantage are entitled to unlimited use of the service/features specified.

**b. Features**

(T)

Following are the eligible call features. All features may be not be available in all areas:

- Call Waiting
- Cancel Call Waiting
- Call Forwarding
- Call Forward No Answer (Fixed)
- Call Forward Busy Line (Fixed)
- Call Forward Busy Line/No Answer (Fixed or Variable)
- Call Block
- 3-Way Calling
- Speed Calling - 8 Numbers or 30 Numbers

<sup>(1)</sup> Simple Choice™ One and Simple Choice™ Two is not available to Key, Centrex, and PBX customers.

<sup>(2)</sup> Effective September 15, 2010 Simple Choice™ Two is not available to new customers and is limited to lines in service for existing customers.

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

**B. Special Packaged Services (Continued)**

(T)

1. SIMPLE CHOICE™/BUSINESS ASSIST™ ADVANTAGE <sup>(1)</sup> (Continued)

(T)

**c. Terms and Conditions**

(T)

1. A customer may select an unlimited number of compatible services and features from the features list. All terms and conditions as specified elsewhere in this tariff shall apply.
2. Nonrecurring charges as specified elsewhere in this tariff do not apply for transactions involving additions, deletions, or changes to the services/features requested as part of Simple Choice™/Business Assist™ Advantage. However, appropriate nonrecurring charges do apply for installation of, moves, and changes to the access line.
3. Customers subscribing to the Simple Choice™ Two may select different features for each line. All lines must be billed to the same account and located at the same premise.
4. Simple Choice™/Business Assist™ Advantage features must be activated by the customer before they can be used without incurring usage charges.
5. All recurring charges applicable to an access line apply to Simple Choice™ /Business Assist™ Advantage. Among other things, these can include but are not limited to, EAS charges, surcharges, subscriber line charges, and taxes.
6. If access line rates for residence and business service, as listed elsewhere in this tariff, increase, Simple Choice™/Business Assist™ Advantage rates may also increase (upon Commission approval).

**d. Rates**

(T)

	Monthly Rate
1. <u>Residence</u> Simple Choice™	\$27.95
Simple Choice™ Two <sup>(2)</sup>	\$45.95

<sup>(1)</sup> Simple Choice™ One and Simple Choice™ Two is not available to Key, Centrex, and PBX customers.

<sup>(2)</sup> Effective September 15, 2010 Simple Choice™ Two is not available to new customers and is limited to lines in service for existing customers.

GENERAL AND LOCAL EXCHANGE TARIFF

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PACKAGED SERVICES

**B. Special Packaged Services (Continued)**

(T)

1. SIMPLE CHOICE™/BUSINESS ASSIST™ ADVANTAGE <sup>(1)</sup> (Continued)

(T)

d. Rates (Continued)

(T)

Monthly  
Rate

2. Business

(T)

Business Assist™ Advantage

\$38.95

Simple Choice™ Two <sup>(2)</sup>

\$66.95

Nonrecurring: A nonrecurring charge will not apply for installation of the features for Simple Choice™ /Business Assist™ Advantage. Installation, moves, and changes to the access line(s) will incur the appropriate nonrecurring charges found in Section 5.

(M)

(M)

<sup>(1)</sup> Simple Choice™ One and Simple Choice™ Two is not available to Key, Centrex, and PBX customers.

<sup>(2)</sup> Effective September 15, 2010 Simple Choice™ Two is not available to new customers and is limited to lines in service for existing customers.

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GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

**B. Special Packaged Services (Continued)** (T)

**2. VOICE MAIL COMPLEMENTARY SERVICES PACKAGE** (T)

**a. Description** (T) (M)

The Voice Mail Complementary Services Package provides a group of basic network services (generally used in conjunction with voice mail services) at one monthly rate. The package consists of the following services (where available):

Call Forwarding - Busy Line  
Call Forwarding - Don't Answer  
or, Call Forward Busy/No Answer  
Message Waiting Indication - Audible or Visual

(M)

**b. Terms and Conditions** (T)

1. All regulations and restrictions that normally apply to the services when they are individually provided also apply when they are provided as part of this package.
2. All services are provided only from central offices that have been arranged to provide these services. The services are provided subject to availability of facilities.
3. This package is available only to individual line residence and business customers.

**c. Rates** (T)

		Monthly Rate <u>Per Line</u>
1.	Residence	\$2.00
2.	Business	\$3.00

(M) Moved from 6th Revised Sheet 4 for this section.

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GENERAL AND LOCAL EXCHANGE TARIFF

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PACKAGED SERVICES

**B. Special Packaged Services (Continued)** (T)

**3. CALLER ID EXTRA** (T)

The Company will offer a feature plan to residential customers who subscribe to Caller ID, Call Waiting, Call Waiting ID and Call Forwarding for a package price of \$10.95 per month. In addition, all applicable nonrecurring charges will be waived.

**4. CALLER ID PLUS** (T)

The Company will offer a feature plan to residential customers who subscribe to Caller ID, Call Waiting and Call Waiting ID, where available, for a package price of \$8.95 per month. In addition, all applicable nonrecurring charges will be waived.

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PACKAGED SERVICES

**B. Special Packaged Services (Continued)** (T)

**5. PREPAID LOCAL TELEPHONE SERVICE (PLTS)** (T)

Prepaid Local Telephone Service (PLTS) is a residential payment plan where the customer agrees to pay for service one month in advance. Upon establishment of the PLTS plan, the customer will be billed for one month service. The Company will require payment of these charges prior to establishment of service. Thereafter, the customer will be required to pay one month's service on a monthly basis. Once payment for service is received, one month's service will be provisioned and is non-refundable if the customer cancels service prior to the end of the month. No deposits, non-recurring charges or connection fees apply. This is a prepaid monthly service.

**a. PLTS is configured as follows:** (T)

1. Voice grade residential flat rate line, or local measured service line, if available.
2. All mandatory services, including extended area service, expanded local calling, etc. (all tariffed charges applicable).
3. Tone Dialing (Tariffed tone dialing/touch tone charges are applicable).
4. Ability to dial 911.
5. Ability to report service problems seven days a week.
6. Ability to dial CenturyTel Customer Service.
7. Primary directory listing (nonpublished/nonlisted available at tariffed charges).
8. Access to Directory Assistance.
9. Toll blocking/usage sensitive services blocking (tariff charges applicable).
10. Call Waiting, Caller ID, and Call Forwarding included.

**b. Customers who are unable to pay the required charges to maintain their present service may activate a PLTS plan, but may be required to agree to a repayment plan for their current charges.** (T)

**c. New customers who do not qualify for service due to a poor credit history may subscribe to PLTS.** (T)

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PACKAGED SERVICES

- B. Special Packaged Services (Continued)** (T)
- 5. PREPAID LOCAL TELEPHONE SERVICE (PLTS) (Continued)** (T)
- d.** The monthly rate for PLTS shall be in addition to any surcharges and fees established or authorized by a government entity, including but not limited to 911, subscriber line charge, sales tax and municipal fees. (T)
- e.** Subscribers to PLTS are required to have mandatory toll blocking and usage sensitive blocking placed on their telephone line. It is the customer's responsibility to not make or receive calls, except for Directory Assistance, for which additional charges are billed to the customer's telephone number. After the first three directory assistance calls, tariffed rates for directory assistance will apply. (T)
- f.** The Company may disconnect PLTS service, with notice, for any of the following reasons: (T)
1. Failure to make monthly payments to maintain the PLTS balance.
  2. Use of the service in a manner that interferes with the service of others.
  3. If the customer accrues new billable charges for toll or other service on their telephone bill.
- g.** The Company may disconnect PLTS service without notice for any of the following reasons: (T)
1. Where a known dangerous condition exists.
  2. Where service is connected without authority by a person who has not applied for the service, or who has reconnected service without authority following termination of service.
- h.** If the PLTS customer is disconnected due to failure to comply with any terms of PLTS, they will no longer be eligible for PLTS. The customer can return to basic local telephone service if they meet the requirements for service, including payment of outstanding essential charges if applicable and payment of a deposit if their credit history is such that a deposit would normally be required. (T)
- i.** Residential Monthly Rate \$39.95 (T)

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GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

**B. Special Packaged Services (Continued)**

(T)

**6. PURE BROADBAND BUNDLE**

(T)

**a. Description**

(T)

Pure Broadband Bundle includes flat rate Residence or Business Individual Line Service and features as specified, and requires subscription to the Company's High Speed Internet (1.5 Mbps or greater).

(T)

**b. Features**

Outbound Call Block Feature  
Non-published Number Service  
Incoming Call Screening (Optional)

**c. Terms and Conditions**

(T)

Pure Broadband Bundle is available to residential and business customers in all exchanges within the Company where technically feasible, subject to availability of facilities.

This bundle is only available with One-Party Local Exchange Service. Lines equipped with Pure Broadband Bundle will not have a directory listing and will not be included in the Company's directory assistance records. Extended Area Service (EAS) charges do not apply.

The bundle rate will include the Subscriber Line Charge, Telecommunications Relay Service (TRS) Charge, E911 Charge and Local Number Portability (LNP) Charge.

Service Charges or nonrecurring charges do not apply.

**d. Rates**

(T)

<u>Exchange</u>	<u>Per Bundle, Per Month</u>	
	<u>Residence**</u>	<u>Business**</u>
Jacket	\$18.66	\$25.87
Seligman	18.66	25.87

\*\* Rates applicable for non-regulated High Speed Internet also apply.

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PACKAGED SERVICES

**B. Special Packaged Services (Continued)**

(T)

**7. CORE CONNECT (Continued)**

(T)

**a. Description**

(T)

1. CORE CONNECT and CORE CONNECT Lite are optional enrollment plans that permit business customers who subscribe to qualifying products and services to receive Local Exchange Service and additional features and services for a flat monthly rate.
2. CORE CONNECT customers must subscribe to a qualifying long distance plan and to the Company's non-regulated High-speed Internet (HSI) service. CORE CONNECT is available under month to month, one-year, two-year or three-year term plans.

CORE CONNECT Lite customers must subscribe to the Company's non-regulated High-speed Internet (HSI) service up to 3 Mbps. CORE CONNECT Lite is available on a one-year, two-year or three-year term plan. Services and features available with CORE CONNECT Lite are shown in **B.7.a.4.** following.

(T)

3. CORE CONNECT includes the following services and features:

- (1) Business Individual Line Service or Key Trunk Service
- (2) Hunting (optional)
- (3) Choice of the following features and services:

Caller ID with Name (includes Anonymous Call Rejection)  
Call Forwarding  
Call Forward Busy Line (Fixed)  
Call Forward No Answer (Fixed)  
Call Waiting/Cancel Call Waiting  
Call Waiting ID  
Three-Way Calling  
Call Transfer  
Call Return  
Distinctive Ring  
Busy Redial  
Message Waiting  
Voicemail <sup>(1)</sup>

<sup>(1)</sup> Deregulated service.

GENERAL AND LOCAL EXCHANGE TARIFF

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PACKAGED SERVICES

**B. Special Packaged Services (Continued)** (T)

**7. CORE CONNECT (Continued)** (T)

**a. Description (Continued)** (T)

4. CORE CONNECT Lite includes the following services and features:

(1) Business Individual Line Service or Key Trunk Service

(2) Hunting (optional)

(3) Choice of the following features and services:

Caller ID with Name (includes Anonymous Call Rejection)

Call Forwarding

Call Forward Busy Line (Fixed)

Call Forward No Answer (Fixed)

Call Waiting/Cancel Call Waiting

Call Waiting ID

Three-Way Calling

Call Transfer

Call Return

Distinctive Ring

Message Waiting

Voicemail <sup>(1)</sup>

<sup>(1)</sup> Deregulated service.

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PACKAGED SERVICES

**B. Special Packaged Services (Continued)**

(T)

**7. CORE CONNECT (Continued)**

(T)

**b. Regulations**

(T)

1. CORE CONNECT customers must subscribe to the CenturyTel Long Distance, LLC Business Unlimited long distance plan for each CORE CONNECT line or trunk subscribed. The CenturyTel Long Distance, LLC Business Unlimited plan is not available with CORE CONNECT Lite.

Customers must also subscribe to the Company's non-regulated 1.5 Mbps or greater High-speed Internet at each CORE CONNECT location. In locations where 1.5 Mbps is not available, customers may alternatively subscribe to the Company's non-regulated 768 Kbps HSI. These qualifying services must be billed on the same invoice as CORE CONNECT, but may be provisioned on access lines or trunks other than CORE CONNECT.

2. Customers may subscribe to a maximum of ten (10) CORE CONNECT business lines at each customer location.
3. There is no minimum service period for CORE CONNECT. Customers who discontinue services within thirty days after establishment of service will be charged only for the number of days CORE CONNECT was in service.
4. CORE CONNECT lines cannot terminate into a PBX or other line trunking device except as otherwise indicated herein.
5. Components of CORE CONNECT will be converted to ala carte rates for the remaining services if customers remove any of the qualifying services.
6. All terms and conditions specified elsewhere for the respective services/features requested as part of this plan shall apply.
7. Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order.
8. CORE CONNECT cannot be combined with any other discounts unless otherwise specified.
9. This plan is not available to customers who are or become toll restricted. Service Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this plan until such time as all associated unpaid balances are satisfactorily paid in full.

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PACKAGED SERVICES

**B. Special Packaged Services (Continued)**

(T)

**7. CORE CONNECT (Continued)**

(T)

**c. Term Discount Plan**

(T)

1. A Term Discount Plan (TDP) provides customers with discounts when the customer subscribes to CORE CONNECT under a one, two or three-year term agreement.
2. Any CORE CONNECT line(s) added subsequent to establishment of a TDP must be added under a separate TDP commitment period.
3. The rates and discounts in effect when customers subscribe to CORE CONNECT under a TDP will apply until expiration of that TDP. CORE CONNECT lines that are subsequently added under a separate TDP will receive the tariffed rates and discounts in effect when those lines are added.
4. Upon expiration of a TDP, the TDP discounts specified in **B.7.e.** following will expire, and the customer will be charged at the then prevailing monthly rate. If the customer renews the TDP or signs up for a new TDP, the tariffed rates and discounts then in effect will apply for the new or renewed TDP.
5. If the Company terminates service for cause or if the customer discontinues the service in whole or in part without cause prior to the expiration date, no termination liability charges will apply for the regulated portion(s) of CORE CONNECT. However, if customers remove any of the qualifying services prior to the TDP expiration date, the remaining components of CORE CONNECT will be converted to ala carte rates and the TDP discount will not apply.

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PACKAGED SERVICES

**B. Special Packaged Services (Continued)**

(T)

**7. CORE CONNECT (Continued)**

(T)

**d. Rates and Charges**

(T)

1. The monthly rates include the Local Exchange Service, flat rate EAS and features only. These rates do not include the monthly charges for the qualifying long distance plan or HSI.
2. Service Charges, as described in Section 6 apply for new and additional CORE CONNECT lines, and moves of existing lines. Service Connection Charges may be waived for customers who move services from another telecommunications service provider to CORE CONNECT under a one, two or three-year TDP.
3. Service Charges do not apply when CORE CONNECT replaces existing Local Exchange Service. Service charges do apply when Customers request a change from CORE CONNECT back to Local Exchange Service.
4. The following rates apply in addition to the monthly rates applicable for companion long distance and HSI services.

CORE CONNECT/ CORE CONNECT LITE	Monthly Rate
Initial bundle, per location	\$80.00
2 <sup>nd</sup> through 10 <sup>th</sup> bundle (each), per location	50.00

**e. TDP Discounts**

(T)

The following discounts will apply to the monthly rates specified in **B.7.d.4** preceding for each CORE CONNECT bundle under a TDP.

(T)

Commitment Period	Monthly Discount, per bundle	
	Initial bundle	2 <sup>nd</sup> through 10 <sup>th</sup> bundle (each)
One-Year Term Plan	No discount	\$ 5.00
Two-Year Term Plan	No discount	7.50
Three-Year Term Plan	No discount	10.00

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PACKAGED SERVICES

**B. Special Packaged Services (Continued)**

(T)

**8. SIMPLE CHOICE UNLIMITED**

(T)

**a. Description**

(T)

Simple Choice Unlimited is a package of features available to residential customers which includes any technically available custom calling features and voicemail and a flat rate access line provided by the Company and unlimited long distance voice usage provided by CenturyTel Long Distance, LLC.

**b. Terms and Conditions**

(T)

1. A customer may select an unlimited number of compatible services and features from the Custom Calling Features. All terms and conditions as specified herein shall apply.
2. Nonrecurring charges do not apply for transactions involving additions, deletions, or changes to the services/features requested as part of Simple Choice Unlimited. However, appropriate nonrecurring charges do apply for installation of, moves, and changes to the access line.
3. Customers subscribing to the Simple Choice Unlimited may select different features for each line. The customer must also subscribe to the CenturyTel Long Distance, LLC d/b/a CenturyLink Long Distance Simple Choice Unlimited Long Distance plan. All lines must be billed to the same account and located at the same premise.
4. Simple Choice Unlimited features must be activated by the customer before they can be used without incurring usage charges.
5. All recurring charges applicable to an access line apply to Simple Choice Unlimited. Among other things, these can include but are not limited to, surcharges, subscriber line charges, and taxes.
6. Call Detail will not be provided with this service plan.

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PACKAGED SERVICES

**B. Special Packaged Services (Continued)**

(T)

**8. SIMPLE CHOICE UNLIMITED (Continued)**

(T)

**c. Rates and Charges**

(T)

Monthly Rate<sup>(2)</sup>

Simple Choice Unlimited<sup>(1)</sup>

\$39.95<sup>(3)</sup>

Local Exchange Service

Choice of available Custom Calling or  
Custom Calling II Service Features

<sup>(1)</sup> Simple Choice Unlimited is not available to Key, Centrex, and PBX customers.

<sup>(2)</sup> Flat rate EAS charges (if applicable) are included in this rate. The rate for CenturyTel Long Distance, LLC d/b/a CenturyLink Long Distance Simple Choice Unlimited Long Distance plan applies in addition to this rate.

<sup>(3)</sup> The monthly Simple Choice Unlimited rate will be discounted by \$5.00 when customers also subscribe to the Company's High Speed Internet (1.5M or higher).

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PACKAGED SERVICES

**B. Special Packaged Services (Continued)** (T)

**9. ECONOMY PAK** (T)

**a. Description** (T)

The Company will provide residential customers with an access line, the subscriber line charge, Caller ID and Call Waiting. Customers willing to have term commitments will have a \$5.00 reduction a month for a 12 month commitment.

**b. Economy Pak Monthly Rate** \$24.95 (T)

**10. ECONOMY PAK PLUS (768 Kbps)** (T)

**a. Description** (T)

The Company will provide residential customers with an Access Line, Caller Id, Call Waiting, Call Waiting Id and 768K High Speed Internet. This service is only offered where the services are technically available.

**b. Economy Pak Plus (768 Kbps) Monthly Rate** \$49.95 (T)

**11. ECONOMY PAK PLUS (1.5 Mbps +)** (T)

**a. Description** (T)

Existing residential customers may be eligible for the following offer when they contact the Company to disconnect service and instead agree to retain service with the Company. To be eligible, the customer has to agree to subscribe Economy Pak Plus (1.5 Mbps +) which consists of an Access Line, Caller ID, Call Waiting, Call Waiting ID and High-speed Internet (1.5 Mbps or higher). This service is only offered where the services are technically available.

**b. Economy Pak Plus (1.5 Mbps +) Monthly Rates** (T)

<u>Speed</u>	<u>Monthly Rate</u>
1.5 Mbps	\$54.95
3 Mbps	59.95
4 Mbps through 15 Mbps	64.95
20 Mbps	94.95

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PACKAGED SERVICES

**B. Special Packaged Services (Continued)**

(T)

**12. BUSINESS UNLIMITED SERVICE**

(T)

**a. Description**

(T)

Business customers with 1-10 lines will be eligible for discounted unlimited calling services. Subscription to the Business Unlimited bundle includes one line of Unlimited Local Calling with a choice of calling features offered by the Company and unlimited long distance calling provided by CenturyTel Long Distance, LLC. Additional lines of unlimited local and long distance calling, up to a maximum of ten (10) lines, may be added. The monthly rate for Business Unlimited does not include applicable taxes and surcharges.

Metered/measured line services, PBX, Key, or Centrex accounts are not eligible for Business Unlimited. The customer must subscribe to the CenturyTel Long Distance, LLC Basic Business Unlimited Long Distance Bundle for each Business Unlimited line. Business Unlimited is for typical domestic voice usage only, and cannot be used for any purpose inconsistent with typical domestic voice usage. If usage under this plan is not consistent with typical domestic voice usage, as determined in the Company's sole discretion, the Company reserves the right to move customer to an alternative plan or may suspend, restrict or cancel customer's service.

**b. Monthly Rates**

(T)

The following rates apply in addition to the monthly rates applicable for companion long distance service provided by CenturyTel Long Distance, LLC.

Primary Access Line Charge	Additional Access Line Charge
\$40.00	\$40.00

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