PSC MO. No. 1 Section 34 5th Revised Sheet 1 Cancels 4th Revised Sheet 1

LATE PAYMENT AND RETURNED CHECK CHARGE

A. General

Bills are due as specified on the bill and may be paid at the Business Offices of the Company or at any agency authorized to receive such payments. All bills paid after the due date specified on the bill shall have a service charge added. Failure to receive a bill does not relieve the subscriber of the responsibility for payment in accordance with the provisions set forth herein.

(D)

A Returned Check Charge will be applied for each customer check returned by the bank for insufficient funds, unable to locate account, account closed, balance held, drawn against uncollected funds, two signatures required, account garnished, endorsement incorrect or payment stopped. These charges are to compensate for the additional administrative expenses associated with these accounts.

B. Charges

Information regarding Late Payment and Returned Check Charge is available at Fidelity's website:

(D)(N) (D)(N)

www.fidelitycommunications.com

C. Conditions

- 1. The Late Payment Charge applies to all bills paid after the due date specified on the bill.
- 2. The Returned Check Charge applies for each returned check.

PAY BY PHONE CONVENIENCE FEE

Information regarding Pay by Phone Convenience Fee is available at Fidelity's website:

(D)(N)

www.fidelitycommunications.com

(D)(N)

Issued: April 28, 2017 Effective: May 8, 2017

Issued By:

Jason Ross Fidelity Telephone Company 64 N. Clark Sullivan, MO 63080