GENERAL AND LOCAL EXCHANGE TARIFF

PROMOTIONAL OFFERINGS

16.5 Residential Customer Appreciation Offer – 12 Month Credit

During the period of March 1, 2016 through May 29, 2016, current Residential customers who call FairPoint and request an access line disconnect but instead choose to retain the access line, may be eligible to receive a per line monthly discount for 12 months as follows:

• Residential Customers \$ 1.50 per line per month

This promotional offering is made under the terms and conditions of this Tariff and will not extend beyond May 29, 2016. The rates, terms and conditions for the services in this promotional offer apply except to the extent provided in this promotion. This promotional offering cannot be combined with any other discount or promotion except as authorized by FairPoint Communications.

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