

VIA ELECTRONIC FILING

April 7, 2020

Mr. Dale Hardy Roberts, Chief Judge
Missouri Public Service Commission
200 Madison Street, Suite 100
Jefferson City, MO 65102-0360

Re: ***XO Communications Services, LLC Missouri Tariff No. 8 Revisions***

Dear Mr. Roberts:

Please find for filing XO Communications Services, LLC ("XO"). Missouri Tariff No. 8 revisions. These revisions introduce grandfathering language for Federal, State and Local Government Agencies, and Educational Institution customers. Please note that customers have been advised of this change via bill message (attached) prior to the onset of coronavirus. The services subject to the grandfathering have been of declining interest to our customers for some time now. Grandfathering these services should not negatively impact any of our Federal, State or Local Government Agency or Educational Institution customers during this unprecedented situation. Therefore, we are proceeding to file these tariff revisions consistent with our bill message and with the understanding that are not desired by our customers. Should any existing customer find it needs to make a move, addition or change regarding a grandfathered service during the duration of any federal or state executive order declaring a state of public health emergency, XO Communications Services, LLC is committed to working with those customers to offer the service past the effective date of the tariff revision, or to find an alternative service through another Verizon provider, to ensure our customers' business operations can continue uninterrupted during the crisis. We understand how important it is for people to stay connected, especially during this difficult time for our Nation.

The following pages are included in this filing:

5th Revised Title Page
3rd Revised Page 8
3rd Revised Page 10
6th Revised Page 42
3rd Revised Page 87
3rd Revised Page 94
3rd Revised Page 95
3rd Revised Page 103

This filing is being submitted with an issued date of April 7, 2020 and effective date of May 8, 2020.

Should you have any questions, please contact me by telephone at 703-694-5950 or by email at daniel.ostroff@verizon.com.

Sincerely,

/s/ Daniel G. Ostroff

Daniel G. Ostroff
Analyst, State Government Affairs

Enclosures

ATTACHMENT

Bill Message

TO OUR CUSTOMERS: NOTICE OF CHANGE IN TERMS

On or after May 8, 2020, the XO services listed in this notice will be 'grandfathered' for Federal, state, and local Government agencies and educational institutions. New customers will not be able to buy the services listed below from XO and moves, additions, and changes will no longer be permitted for existing customers.

Please share this important information with other members of your organization (e.g., IT, provisioning, network engineers, billing, operations, carrier managers) as they may be impacted.

List of Impacted Services:

1. Integrated Services Digital Network (ISDN)-Primary Rate Interface (PRI). Other names for this service are Inbound PRI; Local ISDN-PRI
2. Remote Call Forwarding (RCF)
3. Contact Center on Demand (CCOD)
4. XO Basic Business Lines. Other names for this service are Basic Line; Enhanced Business Line; Full Service Business Line; Foreign Exchange Line; Remote Call Forward; Small Business Basic Business Local Line Service I & II; Small Business Basic Business Multi-Line Service I & II; Business Service Basic Business Line I & II; Business Services Basic Business Local Line Service; Business Services Basic Business Multi-Line Service
5. Voice over Internet Protocol (VoIP) Origination. *Note: only XO VOIP Origination service is affected by this notice, not Enterprise SIP (ESIP), Hosted PBX or IP Flex*
6. XO Session Initiation Protocol (SIP) Trunking. *Note: This does not apply to XO Enterprise SIP (ESIP), Hosted PBX or IP Flex*
7. TDM bundled products: XOptions; Digital PBX Bundled Package; Integrated Access; PRI Bundled Package 1 & 2; True Business Total Communications (TBTC); Total Communications (TC); True Business (TB). XOptions Flex is not included
8. XO Business Trunks: Other names for this service are Analog Trunk; Digital Trunk; Combination Trunk; Inbound Trunk; Two Way Trunk; Dedicated LD, Direct Access Line; Full Switched; Fractional Switched; Digital T-1; Full Digital Switched T-1; Local Analog PBX Trunk Service; Local Digital PBX Trunk Service; Local Trunk - Basic PBX Analog Trunk; Private Branch Exchange (PBX) Trunks
9. XO Conferencing. Other names for this service are Conference Calling – Audio; WebEx
10. Hosted Security. Other names for this service are SRA; DMZ; WCF; Fault Tolerant
11. XO Centrex
12. Digital Subscriber Line (DSL). Other names for this service are ADSL; IDSL; SDSL.
13. Site Security. Other names for his service are ASA; FWL; VPN; managed security
14. Broadband Internet
15. ISDN Basic Rate Interface (BRI)
16. DDOS Mitigation
17. Long Distance and toll-free services offered as standalone services or in association with ISDN PRI, Business Lines, TDM Integrated Access, TBTC, XOptions, Business Trunks, Centrex, ISDN-BRI, VoIP Origination, and XO Session Initiation Protocol (SIP) Trunking

For more information about Verizon's services please contact us via MyXO.com or via the toll-free phone number on your bill. If you already have an existing Verizon sales representative, client service manager ('CSM') or contracts manager assigned to your business or you are supported by an authorized Verizon partner, please contact them directly.

INTEREXCHANGE SERVICES TARIFF

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits. Effective May 8, 2020, services for Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities) are no longer available to new customers. Moves, additions, or changes will no longer be permitted for existing customers.

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This tariff, Missouri Tariff No. 8 submitted on behalf of XO Communications Services, LLC, cancels and replaces Tariff No. 8 submitted on behalf of XO Communications Services, Inc. and Tariff No. 5, submitted on behalf of XO Missouri, Inc. and Missouri Tariff No. 1, submitted on behalf of Allegiance Telecom of Missouri, Inc. in their entirety.

Schedule of Rates, Rules and Regulations
Governing of Local Service
Provided in the State of Missouri

OFFERED BY

XO Communications Services, LLC

XO Communications Services, LLC is a Competitive Telecommunications Company
under the Revised Statutes of Missouri

Issued: April 7, 2020

Kelly Faul – Senior Manager
22001 Loudoun County Pkwy
Ashburn, VA 20147

Effective: May 8, 2020

INTEREXCHANGE SERVICES TARIFF

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SECTION 1 - DEFINITIONS

Advance Payment - Part or all of a payment required before the start of service.

Authorized User - A person, firm or corporation which is authorized by the Customer or joint user to be connected to the service of the Customer or joint user.

Company - XO Communications Services, Inc., the issuer of this tariff, which is a Delaware corporation, or any of its affiliates which concur in this tariff.

Commission - The Missouri Public Service Commission.

Competitive Response/Competitive Situation - Any action taken by the Company to win or retain a Customer that would not have otherwise occurred without such an action.

Customer - The person, firm or corporation which orders service and is responsible for the payment of charges and compliance with the Company's regulations.

Individual Case Basis (ICB) - A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

IntraLATA Service - Service which originates and terminates within the same Local Access Transport Area (LATA).

InterLATA Service - Service which originates within one Local Access Transport Area (LATA) and terminates in a different LATA.

M/M - Month to month.

MOU - Minutes of use.

Non-Recurring Charges - The one-time initial charges for services or facilities, including but not limited to charges for construction, installation or special fees for which the Customer becomes liable at the time the Service Order is executed.

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SECTION 1 - DEFINITIONS, (CONT'D.)

Toll Free – Overflow to Dedicated - Allows Customer to control potential congestion of calls by sending overflow to a pre-determined dedicated access trunk.

Toll Free – Overflow to Switched - Allows Customer to control potential congestion of calls by sending overflow to a pre-determined switched access trunk.

Two Point Message Toll Service - Furnishing of facilities for telecommunications between different local calling areas in accordance with the regulations and schedule of rates specified in this tariff. The rates specified in this tariff are in payment for all services furnished between the calling and called stations.

United States - The 48 contiguous states and the District of Columbia, Hawaii, Alaska, Puerto Rico, the US Virgin Islands, as well as the off-shore areas outside the boundaries of the coastal states of the 48 contiguous states to the extent that such areas appertain to and are subject to the jurisdiction and control of the United States.

User or End User - Any person or entity that obtains the Company’s services provided under this tariff, regardless of whether such person or entity is so authorized by the Customer.

INTEREXCHANGE SERVICES TARIFF

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES

The following sections will apply to customers who are served by a Central Office where the former XO Missouri, Inc. has facilities and to existing Customers of XO Missouri, Inc. as of February 26, 2005.

Category One - Sections 3.1 thru 3.13.2

3.1 Reserved for Future Use

(Material previously found on this page has been moved to Original Page 95.)

INTEREXCHANGE SERVICES TARIFF

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SECTION 4 - PROMOTIONAL OFFERINGS

The Company may, from time to time, engage in special promotional service offerings designed to attract new customers or to increase existing Customers' awareness of a particular tariff offering. These offerings may be limited to certain dates, times, and/or locations and are subject to prior Commission approval.

The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and ending dates of the promotional period.

In lieu of the Customer receiving applicable volume discounts and/or promotional credits on a monthly invoice, the Company may, in a nondiscriminatory manner, utilize other methods of payment, subject to the terms and conditions of this tariff.

INTEREXCHANGE SERVICES TARIFF

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SECTION 5 - CUSTOMER SPECIFIC PRICING

At the option of the Company, service may be offered through a contract entered into on an individual case basis to meet specialized requirements of the Customer not contemplated in this tariff. Rates for these contracts will be structured to recover the Company's cost of providing the services and will be made available to customers in a non-discriminatory manner. Terms of specific ICB contracts will be made available to the Commission staff by request on a proprietary basis.

INTEREXCHANGE SERVICES TARIFF

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(N)**SECTION 6 - GRANDFATHERED SERVICES****6.1 Message Toll Service** - *As of October 7, 2005, this product will only be available to current customers at their current locations.*

Message Toll Service (MTS) is a direct dialed communications service which is available for use by customers twenty-four (24) hours a day. Customers may originate and terminate intrastate MTS from locations served by the Company within the state of Missouri. Operator Assistance, Toll Free Service and Directory Assistance services are available to Customers of the Company's MTS service subject to the provisions of this tariff.

For the purposes of this Section 3.1, timing of messages will be determined by the following method.

- (a) Chargeable time begins when connection is established between the calling station and the called station.
- (b) Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.
- (c) Chargeable time does not include time lost due to faults or defects in the connection.

6.1.1 Rates for this Section 3.1.1 are usage sensitive and billed in six (6) second increments after an initial increment of sixty (60) seconds. The duration of each call for bill purposes will be rounded off to the nearest highest increment. Fractional cents will be rounded off to the nearest higher cent. The following rate applies to toll calls originating and terminating in the State of Missouri:

\$0.15 per MOU

(Material on this page has been moved from First Revised Page 42.)

INTEREXCHANGE SERVICES TARIFF

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SECTION 7 - CONTRACT TARIFFS

7.1 Contract Tariff Option 101

7.1.1 **Description:** This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services ("Subscribed Services") in accordance with the requirements set forth in this Contract Tariff Option 101:

<u>Rate/Service Element</u>	<u>Tariff Section</u>
Toll Free Number - Per Number	3.17, 3.18, 6.3
XO Long Distance Business Plans	3.22

7.1.2 **Eligibility:** The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 101:

- A. The customer must subscribe to this Option 101 by submitting a written authorization in a manner designated by the Company during the period from March 28, 2015 through July 31, 2015 (the "Subscription Period");
- B. The customer must order new installations of at least one of the following services listed above in Section 7.1.1.
- C. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 101, unless the later date is designated by the Company.
- D. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 101.

7.1.3 **Service Period:** The Service Period subscribed to under this Option 101 is one, two, or three years and Company and Customer must agree on the service period prior to commencement of service. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

7.1.4 **Terms and Conditions**

- A. Except as set forth in this Option 101, the rates, terms and conditions set forth in the sections listed for the Subscribed Services shown in Section 7.1.1 will apply for the Subscribed Service.