



February 13, 2013

Sent via EFIS

Missouri Public Service Commission  
Attn: Secretary of the Commission  
200 Madison Street, Suite 100  
Jefferson City, MO 65102-0360

**Re: Birch Communications  
Revisions to Local Services Tariff**

Dear Secretary of the Commission:

Attached for filing are revisions to the Birch Telecom of Missouri, Inc. dba Birch Communications Local Services Tariff (Mo. PSC No. 3).

With this filing Birch will change the name of NOW Prepaid products to Tempo Prepaid.

Birch sent a minimum thirty day notice to every impacted customer via bill message. They were notified that there will be no change to products, services or rates.

We request an effective date of March 15, 2013.

Please call me at 816-300-1677 or email me at [tara.jackson@birch.com](mailto:tara.jackson@birch.com), if there are any questions regarding this revision.

Yours very truly,

*/s/ Tara Jackson*

Tara Jackson  
Sr. Manager, Legal and Regulatory

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.31 Prepaid Services

(C)

A. Tempo Value Line

(C)

1. Tempo Value Line is equipped with:

(C)

Basic Residential Line

2. Monthly Recurring Charges:

	<u>Current Rate</u>
Per Line	\$37.95

3. This product was formerly known as the following Cleartel product name: (1)

<u>Former Cleartel Product Name</u> MO Basic Service Residential Basic
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4. Rules & Regulations:

- Facilities Charges will apply – see Section 2.9.3 of this tariff.
- The Carrier Access Recovery Charge and Regulatory Compliance Fees do apply – see Sections E & F below.
- Long Distance is unavailable with this product. All Long Distance will be blocked upon setup of this service.
- Features can be purchased at “a la carte” rates – see Section 4.5.32 of this tariff. Features cannot be added/deleted during the prepaid month. Feature changes can only be submitted upon payment of the next prepaid month.
- The availability of certain features depends on ILEC feature availability.
- Caller ID Customers must provide and connect their own compatible CPE.
- Product may not be available in all CLLIs.
- An additional charge will apply when adding Birch Unified Messaging or Birch Voicemail to Tempo Value Line. There is a maximum of 3 extensions per voicemail box. (C)
- Inside Wire Maintenance can be added with this product, but only at time of install.
- There is no pro-ration or de-ration with prepay product, features and services.
- Once payment is made, it will not be refunded if disconnected before the end of the month paid.
- Lifeline is available to qualified Prepaid customers.

(1) Effective November 11, 2009, any former Cleartel product listed in number 3 of these sections (Section 4.5.31) of this tariff will now be billed as the corresponding product being defined in that section.

Issued: February 13, 2013

Effective: March 15, 2013

Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Telecom of Missouri, Inc. dba Birch Communications  
2300 Main St. Suite 340  
Kansas City, MO 64108

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.31 Prepaid Services (continued)

B. Tempo Basic

1. Tempo Basic is equipped with:

Basic Residential Line  
Caller ID Deluxe  
Call Waiting

2. Monthly Recurring Charges:

	<u>Current Rate</u>
Per Line	\$42.95

3. This product was formerly known as the following Cleartel product names:

<u>Former Cleartel Product Name</u>
Residential Enhanced

4. Rules & Regulations:

- Facilities Charges will apply – see Section 2.9.3 of this tariff.
- The Carrier Access Recovery Charge and Regulatory Compliance Fees do apply – see Sections E & F below.
- Long Distance is unavailable with this product. All Long Distance will be blocked upon setup of this service. (1)
- Declining free features does not reduce the package rate.
- Additional features can be purchased at “a la carte” rates – see Section 4.5.32 of this tariff. Features cannot be added/deleted during the prepaid month. Feature changes can only be submitted upon payment of the next prepaid month.
- The availability of certain features depends on ILEC feature availability.
- Caller ID Customers must provide and connect their own compatible CPE.
- Product may not be available in all CLLIs.
- An additional charge will apply when adding Birch Unified Messaging or Birch Voicemail to Tempo Basic. There is a maximum of 3 extensions per voicemail box. (C)
- IW Maintenance can be added with this product, but only at time of install.
- There is no pro-ration or de-ration with prepay product, features and services.
- Once payment is made, it will not be refunded if disconnected before the end of the month paid.
- Lifeline is available to qualified Prepaid customers.

(1) Effective November 11, 2009, Tempo Basic customers will be given an option to purchase a block of LD minutes. See section 4.5.31.D below. (C)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.31 Prepaid Services (continued)

C. Tempo Essentials

1. Tempo Essentials is equipped with:

Basic Residential Line  
Unlimited Features  
2,000 Free Minutes of Inter-LATA Long Distance

2. Monthly Recurring Charges:

	<u>Current Rate</u>
Per Line	\$74.95

3. This product was formerly known as the following Cleartel product name:

<u>Former Cleartel Product Name</u> Residential Unlimited
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4. Rules & Regulations:

- Facilities Charges will apply – see Section 2.9.3 of this tariff.
- The Carrier Access Recovery Charge and Regulatory Compliance Fees do apply – see Sections E & F below.
- Customer will be given 2,000 free minutes of Long Distance with this service. The free minutes include Intra-LATA, Intra-State and Inter-State toll. Customer cannot exceed the 2,000 minutes. Long Distance will be unavailable after the allotted 2,000 minute block, until the service is renewed the following month.
- Declining free features does not reduce the package rate.
- Features cannot be added/deleted during the prepaid month. Feature changes can only be submitted upon payment of the next prepaid month.
- The availability of certain features depends on ILEC feature availability.
- Caller ID Customers must provide and connect their own compatible CPE.
- Product may not be available in all CLLIs.
- An additional charge will apply when adding Birch Unified Messaging or Birch Voicemail to Tempo Essentials. There is a maximum of 3 extensions per voicemail box.
- Inside Wire Maintenance can be added with this product, but only at time of install.
- There is no pro-ration or de-ration with prepay product, features and services.
- Once payment is made, it will not be refunded if disconnected before the end of the month paid.
- Lifeline is available to qualified Prepaid customers.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.31 Prepaid Services (continued)

(C)

D. 300 Prepaid Minutes LD

Available only to prepaid residential customers with the Tempo Basic service, this package provides 300 total minutes of Intra-Lata, Intra-State and Inter-State long distance for a monthly recurring charge. The LD will not exceed 300 minutes per month, and will be reset upon payment by the customer.

(C)

Rates:

	<u>Current Rate</u>
Per Line	\$8.00

E. Carrier Access Recovery Charge

The Carrier Access Recovery Charge funds a contribution towards higher costs of interconnection with other carriers. This charge is applied to each line.

<u>Charge (per line)</u>	<u>Current Rate</u>
Carrier Access Recovery Charge	\$1.35

F. Regulatory Compliance Fee

The Regulatory Compliance Fee covers costs associated with ongoing regulatory and compliance obligations, participation in regulatory proceedings, handling customer complaints with regulatory agencies, and negotiations with other regulated carriers. This charge is applied to each line.

<u>Charge (per line)</u>	<u>Current Rate</u>
Regulatory Compliance Fee	\$0.75