

Edward B. Krachmer
Senior Regulatory Counsel
Windstream Services, LLC
4001 Rodney Parham Road
MS: 1170-B1F03-53A
Little Rock, AR 72212

(501) 748-5777
edward.krachmer@windstream.com

RECEIVED

AUG 17 2015

Records
Public Service Commission



August 10, 2015

Mr. Morris Woodruff
Secretary
Missouri Public Service Commission
PO Box 360
Jefferson City, MO 65102

**RE: Windstream's Notice to Detariff its Telecommunications Services Pursuant to
VAMS 392.461**

Dear Mr. Woodruff:

In response to the Commission's letter requesting Windstream to specify which tariffs it is requesting to be detariffed. Below please find the tariff titles for each entity.

Windstream Iowa Communications, Inc.

General and Local Exchange Tariff No. 1

Windstream Communications, Inc.

Intrastate Long Distance Message Telecommunications Service No. 1

Windstream KDL, Inc.

Basic Local Exchange Service and Dedicated and Private Line Service Tariff No. 1

Windstream Missouri, Inc.

Local Exchange Tariff No 2.

Windstream Norlight, Inc.

Competitive Interexchange Telecommunications Tariff No. 1

Competitive Telecommunications Services No. 2

Windstream NTI, Inc.

Competitive Local Exchange Carrier Tariff No. 1

Windstream NuVox Missouri, Inc.

Competitive General Exchange Carrier Services No. 1

Morris Woodruff
August 10, 2015
Page 2

In light of the timing of this clarification, Windstream is hereby revising the date on which it requests its election to be effective from August 13, 2015 to August 20, 2015. After August 20, 2015, Windstream will post its Terms of Service on its corporate website. The Terms of Service can be found at www.windstream.com/terms.aspx.

Windstream has no intention of making any changes to its access tariffs allowing it to continue its interconnection and wholesale obligations unchanged.

Please contact Nicole Winters (501) 748-6313 or nicole.winters@windstream.com.

Sincerely,



Edward B. Krachmer
Senior Regulatory Counsel

Edward B. Krachmer
Senior Regulatory Counsel
Windstream Services, LLC
4001 Rodney Parham Road
MS: 1170-B1F03-53A
Little Rock, AR 72212

(501) 748-5777
edward.krachmer@windstream.com



July 30, 2015

Mr. Morris Woodruff
Secretary
Missouri Public Service Commission
PO Box 360
Jefferson City, MO 65102

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AUG 5 2015

*Records
Public Service Commission*

**RE: Windstream Missouri, Inc. Notice to Detariff its Telecommunications Services
Pursuant to VAMS 392.461**

Dear Mr. Woodruff:

Windstream Missouri, Inc. ("Windstream") hereby provides notice to the Public Service Commission ("Commission") of its election to be exempt from any requirement to file or maintain with the Commission any tariff or schedule of rates pursuant to VAMS 392.461(2).

Windstream's election is effective August 13, 2015, and after that date Windstream will post its Terms of Service on its corporate website. The Terms of Service can be found at www.windstream.com/terms.aspx.

Please return a stamp copy in the self-addressed envelope. If you have any questions regarding this notice, please contact Nicole Winters (501) 748-6313 or nicole.winters@windstream.com.

Sincerely,

A handwritten signature in blue ink, appearing to read "Edward B. Krachmer".

Edward B. Krachmer
Senior Regulatory Counsel

LOCAL EXCHANGE SERVICE

ADOPTION NOTICE

In accordance with the Missouri Public Service Commission's Order Approving Stipulation and Agreement issued April 25, 2006 in Case No. TM-2006-0272 and the subsequent name change of Alltel Missouri, Inc. to Windstream Missouri, Inc., Windstream Missouri, Inc. hereby adopts, ratifies and makes its own, in every respect as if the same had been originally filed by it, all tariffs, schedules, rules, notices, concurrences, schedule agreements, divisions, authorities or other instruments whatsoever, filed with the Public Service Commission, State of Missouri, by or adopted by Alltel Missouri, Inc.

By this notice, Windstream Missouri, Inc. also adopts and ratifies all supplements or amendments to any of the above tariffs, schedules, etc., which Alltel Missouri, Inc. has heretofore filed with said Commission.

ISSUED: June 16, 2006

EFFECTIVE: July 17, 2006

Vice President – Regulatory Strategy
4001 Rodney Parham Road
Little Rock, Arkansas 72212

WINDSTREAM MISSOURI, INC.
P.S.C. MISSOURI NO. 2

1st Revised Title Page
Replacing Original Title Page

**WINDSTREAM
MISSOURI, INC.**

Local Exchange Tariff

**For Telephone Service
Applying to All Exchanges**

ISSUED: June 16, 2006

EFFECTIVE: July 17, 2006

Vice President – Regulatory Strategy
4001 Rodney Parham Road
Little Rock, Arkansas 72212

**ALLTEL
MISSOURI, INC.**

Local Exchange Tariff

**For Telephone Service
Applying to All Exchanges**

FILED

96 - 147

**MISSOURI
Public Service Commission**

Cancelled

July 17, 2006

Missouri Public
Service Commission

ISSUED: December 26, 1995

ISSUED BY: VICE PRESIDENT/REGULATORY

P.O. BOX 2177 LITTLE ROCK, AR 72203

EFFECTIVE: January 1, 1996

RECEIVED

DEC 26 1995

MISSOURI
Public Service Commission

EXPLANATION OF SYMBOLS

- (N) New Rate, Regulation or Text
- (I) Increase in Rate
- (R) Reduction in Rate
- (C) Change in Regulation
- (T) Text Change but no change in Rate or Regulation
- (D) Discontinued Rate, Regulation or Text
- (M) Moved Rate, Regulation or Text from one page to another with no change in rate, regulation or Text.
- (E) Correction
- (S) Reissued Material

FILED

1996 - 1 1996
96 - 147

MISSOURI
Public Service Commission

<u>SUBJECT</u>	<u>SECTION</u>	<u>SHEET</u>	
Abbreviated Dialing Service	35	1	
Adjustment of Charges	2	2	
Advance Payment	6	5	N
ALLTEL Digital Centrex	23	1	
ALLST*R Service	30	3	
Anonymous Call Rejection	30	7.1	
Application of Tariff	1	1	
Applications for Service	4	1	
Bundled Service Offerings	44	1	
Business Calling Packages	30	16	
Business Service	7	1	
Caller ID Deluxe	30	7	
Caller ID on Call Waiting	30	7.1	
Construction Charges	11	1	
Credit, Establishment and Maintenance	6	1	
Custom Calling Local Area Signaling	30	12	
Custom Calling Service	30	1	
Customer-Owned Coin Telephone Service	19	1	
Customer Provided Equipment	3	1	
Customer Specific Arrangements	4	4	
Customized Number Service	40	3	
Definitions	24	1	
Deposits	6	1	
Detached Extension Mileage	28	2	
Digital Link Tariff	38	2	
Direct Inward Dialing Service	31	1	
Directories	5	1	
Drop Relocation	11	9	

ISSUED: November 4, 2013

EFFECTIVE: December 4, 2013

ISSUED BY: VICE PRESIDENT/REGULATORY

4001 Rodney Parham Road Little Rock, AR 72212

<u>SUBJECT</u>	<u>SECTION</u>	<u>SHEET</u>	
Abbreviated Dialing Service	35	1	(N)
Adjustment of Charges	2	2	
ALLTEL Digital Centrex	23	1	
ALLST*R Service	30	3	
Anonymous Call Rejection	30	7.1	
Application of Tariff	1	1	
Applications for Service	4	1	
Bundled Service Offerings	44	1	
Business Calling Packages	30	16	
Business Service	7	1	
Caller ID Deluxe	30	7	
Caller ID on Call Waiting	30	7.1	
Construction Charges	11	1	
Credit, Establishment and Maintenance	6	1	
Custom Calling Local Area Signaling	30	12	
Custom Calling Service	30	1	
Customer-Owned Coin Telephone Service	19	1	
Customer Provided Equipment	3	1	
Customer Specific Arrangements	4	4	
Customized Number Service	40	3	
Definitions	24	1	
Deposits	6	1	
Detached Extension Mileage	28	2	
Digital Link Tariff	38	2	
Direct Inward Dialing Service	31	1	
Directories	5	1	
Drop Relocation	11	9	

ISSUED: February 8, 2007

EFFECTIVE: March 12, 2007

ISSUED BY: VICE PRESIDENT

4001 Rodney Parham Road Little Rock, AR 72212

CANCELLED
December 4, 2013
Missouri Public
Service Commission
JI-2014-0194

Filed
Missouri Public
Service Commission

<u>SUBJECT</u>	<u>SECTION</u>	<u>SHEET</u>	
Adjustment of Charges	2	2	
ALLTEL Digital Centrex	23	1	
ALLST*R Service	30	3	
Anonymous Call Rejection	30	7.1	
Application of Tariff	1	1	
Applications for Service	4	1	
Bundled Service Offerings	44	1	(N)
Business Calling Packages	30	16	
Business Service	7	1	(D)
Caller ID Deluxe	30	7	
Caller ID on Call Waiting	30	7.1	
Construction Charges	11	1	
Credit, Establishment and Maintenance	6	1	
Custom Calling Local Area Signaling	30	12	
Custom Calling Service	30	1	
Customer-Owned Coin Telephone Service	19	1	
Customer Provided Equipment	3	1	
Customer Specific Arrangements	4	4	
Customized Number Service	40	3	
Definitions	24	1	
Deposits	6	1	
Detached Extension Mileage	28	2	
Digital Link Tariff	38	2	
Direct Inward Dialing Service	31	1	
Directories	5	1	
Drop Relocation	11	9	

ISSUED: July 27, 2006

EFFECTIVE: August 26, 2006

Vice President
4001 Rodney Parham Road
Little Rock, AR 72212

Cancelled
March 12, 2007

Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

Missouri Public

REC'D MAY 06 2002

Service Commission

<u>SUBJECT</u>	<u>SECTION</u>	<u>SHEET</u>
Adjustment of Charges	2	2
ALLTEL Digital Centrex	23	1
ALLST*R Service	30	3
Anonymous Call Rejection	30	7.1
Application of Tariff	1	1
Applications for Service	4	1
Business Calling Packages	30	16
Business Service	7	1
Toll Blocking	44	1
Caller ID Deluxe	30	7
Caller ID on Call Waiting	30	7.1
Construction Charges	11	1
Credit, Establishment and Maintenance	6	1
Custom Calling Local Area Signaling	30	12
Custom Calling Service	30	1
Customer-Owned Coin Telephone Service	19	1
Customer Provided Equipment	3	1
Customer Specific Arrangements	4	4
Customized Number Service	40	3
Definitions	24	1
Deposits	6	1
Detached Extension Mileage	28	2
Digital Link Tariff	38	2
Direct Inward Dialing Service	31	1
Directories	5	1
Drop Relocation	11	9

(N)

Missouri Public

FILED JUN 05 2002

Service Commission

ISSUED: May 6, 2002
ISSUED BY: VICE PRESIDENT/STATE GOVERNMENT AFFAIRS
P.O. BOX 2177 LITTLE ROCK, AR 72203

EFFECTIVE: June 5, 2002

Cancelled

August 26, 2006

Missouri Public

Service Commission

Missouri Public

SUBJECT

REC'D MAY 02 2002

SECTION

SHEET

Adjustment of Charges	2	2
ALLTEL Digital Centrex	23	1
ALLST*R Service	30	3
Anonymous Call Rejection	30	7.1
Application of Tariff	1	1
Applications for Service	4	1
Business Calling Packages	30	16
Business Service	7	1
Toll Blocking	44	1
Caller ID Deluxe	30	7
Caller ID on Call Waiting	30	7.1
Construction Charges	11	1
Credit, Establishment and Maintenance	6	1
Custom Calling Local Area Signaling	30	12
Custom Calling Service	30	1
Customer-Owned Coin Telephone Service	19	1
Customer Provided Equipment	3	1
Customer Specific Arrangements	4	4
Definitions	24	1
Deposits	6	1
Detached Extension Mileage	28	2
Digital Link Tariff	38	2
Direct Inward Dialing Service	31	1
Directories	5	1
Drop Relocation	11	9

CANCELLED

JUN 05 2002

SPRS 1
Public Service Commission
MISSOURI

(T)

Missouri Public

FILED JUN 03 2002

Service Commission

(N)

SUBJECT

REC'D APR 08 2002

Service Commission

SECTION SHEET

Adjustment of Charges	2	2
ALLTEL Digital Centrex	23	1
ALLST*R Service	30	3
Anonymous Call Rejection	30	7.1
Application of Tariff	1	1
Applications for Service	4	1
Business Calling Packages	30	16
Business Service	7	1
Toll Blocking	44	1
Caller ID Deluxe	30	7
Caller ID on Call Waiting	30	7.1
Construction Charges	11	1
Credit, Establishment and Maintenance	6	1
Custom Calling Local Area Signaling	30	12
Custom Calling Service	30	1
Customer-Owned Coin Telephone Service	19	1
Customer Provided Equipment	3	1
Customer Specific Arrangements	4	4
Customized Number Service	40	3
Definitions	24	1
Deposits	6	1
Detached Extension Mileage	28	2
Digital Link Tariff	38	2
Direct Inward Dialing Service	31	1
Directories	5	1

(T)

CANCELLED

JUN 03 2002

WRS 1
Public Service Commission
MISSOURI

Missouri Public

FILED MAY 08 2002

Service Commission

REC'D AUG 20 2001

<u>SUBJECT</u>	<u>SECTION</u>	<u>SHEET</u>
Adjustment of Charges	2	2
ALLTEL Digital Centrex	23	1
ALLST*R Service	30	3
Anonymous Call Rejection	30	7.1
Application of Tariff	1	1
Applications for Service	4	1
Business Calling Packages	30	16
Business Service	7	1
Call Restriction	44	1
Caller ID Deluxe	30	7
Caller ID on Call Waiting	30	7.1
Construction Charges	11	1
Credit, Establishment and Maintenance	6	1
Custom Calling Local Area Signaling	30	12
Custom Calling Service	30	1
Customer-Owned Coin Telephone Service	19	1
Customer Provided Equipment	3	1
Customer Specific Arrangements	4	4
Definitions	24	1
Deposits	6	1
Detached Extension Mileage	28	2
Digital Link Tariff	38	2
Direct Inward Dialing Service	31	1
Directories	5	1

(N)

CANCELLED

MAY 08 2002
by 6th P.S.I
Public Service Commission
MISSOURI

Missouri Public

FILED SEP 19 2001

Service Commission

ISSUED: August 20, 2001
ISSUED BY: VICE PRESIDENT/STATE GOVERNMENT AFFAIRS
P.O. BOX 2177 LITTLE ROCK, AR 72203

EFFECTIVE: September 19, 2001

<u>SUBJECT</u>	<u>SECTION</u>	<u>SHEET</u>	
Adjustment of Charges	2	2	
ALLTEL Digital Centrex	23	1	
ALLST*R Service	30	3	
Anonymous Call Rejection	30	7.1	
Application of Tariff	1	1	
Applications for Service	4	1	
Business Service	7	1	
Call Restriction	44	1	
Caller ID Deluxe	30	7	
Caller ID on Call Waiting	30	7.1	
Construction Charges	11	1	
Credit, Establishment and Maintenance	6	1	
Custom Calling Local Area Signaling	30	12	
Custom Calling Service	30	1	
Customer-Owned Coin Telephone Service	19	1	
Customer Provided Equipment	3	1	
Customer Specific Arrangements	4	4	(M)
Definitions	24	1	
Deposits	6	1	
Detached Extension Mileage	28	2	
Digital Link Tariff	38	2	
Direct Inward Dialing Service	31	1	
Directories	5	1	

Missouri Public Service Commission

REC'D APR 27 2000

CANCELLED

SEP 19 2002
by 5th RSI
Public Service Commission
MISSOURI

Missouri Public Service Commission

FILED JUN 01 2000

<u>SUBJECT</u>	<u>SECTION</u>	<u>SHEET</u>
Adjustment of Charges	2	2
ALLTEL Digital Centrex	23	1
ALLST*R Service	30	3
Anonymous Call Rejection	30	7.1
Application of Tariff	1	1
Applications for Service	4	1
Business Service	7	1
Call Restriction	44	1
Caller ID Deluxe	30	7
Caller ID on Call Waiting	30	7.1
Construction Charges	11	1
Credit, Establishment and Maintenance	6	1
Custom Calling Local Area Signaling	30	12
Custom Calling Service	30	1
Customer-Owned Coin Telephone Service	19	1
Customer Provided Equipment	3	1
Definitions	24	1
Deposits	6	1
Detached Extension Mileage	28	2
Digital Link Tariff	38	2
Direct Inward Dialing Service	31	1
Directories	5	1

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JUN 25 1999

MO. PUBLIC SERVICE COMM

CANCELLED

JUN 01 2000

By 4th RSI
Public Service Commission
MISSOURI

(D)

Missouri Public
Service Commission

FILED JUL 25 1999

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APR 22 1998

<u>SUBJECT</u>	<u>SECTION</u>	<u>SHEET</u>	
Adjustment of Charges	2	2	
ALLTEL Digital Centrex	23	1	
ALLST*R Service	30	3	
Anonymous Call Rejection	30	7.1	(N)
Application of Tariff	1	1	
Applications for Service	4	1	
Business Service	7	1	
Call Restriction	44	1	
Caller ID Deluxe	30	7	(N)
Caller ID on Call Waiting	30	7.1	(N)
Construction Charges	11	1	
Credit, Establishment and Maintenance	6	1	
Custom Calling Local Area Signaling	30	12	(N)
Custom Calling Service	30	1	
Customer-Owned Coin Telephone Service	19	1	
Customer Provided Equipment	3	1	
Definitions	24	1	
Deposits	6	1	
Detached Extension Mileage	28	2	
Digital Channel Service	17	1	
Digital Link Tariff	38	2	
Direct Inward Dialing Service	31	1	
Directories	5	1	

CANCELLED
JUL 26 1999
By 3rd RB #1
Public Service Commission
MISSOURI

FILED

JUN 18 1998

MISSOURI
Public Service Commission
EFFECTIVE: June 13, 1998

<u>SUBJECT</u>	<u>SECTION</u>	<u>SHEET</u>	
Adjustment of Charges	2	2	
ALLTEL Digital Centrex	23	1	
ALLST*R Service	30	3	
Application of Tariff	1	1	
Applications for Service	4	1	
Business Service	7	1	
Call Restriction	44	1	
Construction Charges	11	1	
Credit, Establishment and Maintenance	6	1	
Custom Calling Service	30	1	
Customer-Owned Coin Telephone Service	19	1	
Customer Provided Equipment	3	1	
Definitions	24	1	
Deposits	6	1	
Detached Extension Mileage	28	2	
Digital Channel Service	17	1	(N)
Digital Link Tariff	38	2	
Direct Inward Dialing Service	31	1	
Directories	5	1	

CANCELLED

JUN 13 1998
By 2nd RS#1
Public Service Commission
MISSOURI

FILED

SEP - 6 1997

MISSOURI
Public Service Commission

<u>SUBJECT</u>	<u>SECTION</u>	<u>SHEET</u>
Adjustment of Charges	2	2
AL TEL Digital Centrex	25	1
ALLST*R Service	3	3
Application of Tariff	1	1
Applications for Service	4	1
Business Service	7	1
Call Restriction	44	1
Construction Charges	11	1
Credit, Establishment and Maintenance	6	1
Custom Calling Service	30	1
Customer-Owned Coin Telephone Service	19	1
Customer Provided Equipment	3	1
Definitions	24	1
Deposits	6	1
Detached Extension Mileage	28	2
Digital Link Tariff	38	2
Direct Inward Dialing Service	31	1
Directories	5	1

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DEC 26 1995

MISSOURI
Public Service Commission

CANCELLED

SEP - 6 1997
By Let P.S. #1
Public Service Commission
MISSOURI

FILED

96 - 147
MISSOURI
Public Service Commission

<u>SUBJECT</u>	<u>SECTION</u>	<u>SHEET</u>
Directory Assistance Call Completion	21	2
Directory Errors	2	1
Directory Listings	32	1
Disaster Assistance Plan	30	1
Discontinuance of E.A.S.	25	6
Discounts	20	1
Disputes by Residential Customers	4	3
Distance Learning Communication Services	41	1
Easements	11	4
Educational Institution Discount	20	1
Emergency Conference Service	40	1
Enterprise Service	34	1
Establishment of Credit	6	1
Extended Area Service	25	6
Foreign Exchange Service	37	1
I-Order Follow-Up Program	16	4
Initial Contract Periods	8	1
Installation Expedite	27	1
Interest on Deposits	6	3
Interruptions of Service	2	1
Late Payment Charges	4	3.1
Lifeline Service	13	1
Limited Local Measured Service	25	8
Line Connection Charge	16	2
Line Extensions	11	1
Local Loop Rental	28	2
Local Exchange Rates	25	1
Local Exchanges	25	3

D

ISSUED: June 26, 2012
ISSUED BY: Vice President
Little Rock, Arkansas

EFFECTIVE: July 1, 2012

<u>SUBJECT</u>	<u>SECTION</u>	<u>SHEET</u>	
Directory Assistance Call Completion	21	2	
Directory Errors	2	1	
Directory Listings	32	1	
Disaster Assistance Plan	30	1	
Discontinuance of E.A.S.	25	6	
Discounts	20	1	
Disputes by Residential Customers	4	3	
Distance Learning Communication Services	41	1	
Easements	11	4	
Educational Institution Discount	20	1	
Emergency Conference Service	40	1	
Enterprise Service	34	1	
Establishment of Credit	6	1	
Extended Area Service	25	6	
Foreign Exchange Service	37	1	
I-Order Follow-Up Program	16	4	
Initial Contract Periods	8	1	
Installation Expedite	27	1	
Interest on Deposits	6	3	
Interruptions of Service	2	1	
Late Payment Charges	4	3.1	(N)
Lifeline Service	13	1	
Limited Local Measured Service	25	8	
Line Connection Charge	16	2	
Line Extensions	11	1	
Link Up Missouri	16	1	
Local Loop Rental	28	2	
Local Exchange Rates	25	1	
Local Exchanges	25	3	

ISSUED: June 30, 2010
ISSUED BY: Vice President
Little Rock, Arkansas

EFFECTIVE: August 1, 2010

CANCELLED
July 1, 2012
Missouri Public
Service Commission
JI-2012-0838

FILED
Missouri Public
Service Commission
JI-2010-0759

<u>SUBJECT</u>	<u>SECTION</u>	<u>SHEET</u>	
Directory Assistance Call Completion	21	2	(N)
Directory Errors	2	1	
Directory Listings	32	1	
Disaster Assistance Plan	30	1	
Discontinuance of E.A.S	25	6	
Discounts	20	1	
Disputes by Residential Customers	4	3	
Distance Learning Communication Services	41	1	
Easements	11	4	
Educational Institution Discount	20	1	
Emergency Conference Service	40	1	
Enterprise Service	34	1	
Establishment of Credit	6	1	
Extended Area Service	25	6	
Foreign Exchange Service	37	1	
I-Order Follow-Up Program	16	4	
Initial Contract Periods	8	1	
Installation Expedite	27	1	
Interest on Deposits	6	3	
Interruptions of Service	2	1	
Lifeline Service	13	1	
Limited Local Measured Service	25	8	
Line Connection Charge	16	2	
Line Extensions	11	1	
Link Up Missouri	16	1	
Local Loop Rental	28	2	
Local Exchange Rates	25	1	
Local Exchanges	25	3	
Maintenance of Company Owned Facilities	4	4	

ISSUED: February 25, 2008
ISSUED BY: Vice President
Little Rock, Arkansas

EFFECTIVE: March 26, 2008

CANCELLED
August 1, 2010
Missouri Public
Service Commission
JI-2010-0759

FILED
Missouri Public
Service Commission

<u>SUBJECT</u>	<u>SECTION</u>	<u>SHEET</u>	
Directory Errors	2	1	
Directory Listings	32	1	
Disaster Assistance Plan	30	1	
Discontinuance of E.A.S	25	6	
Discounts	20	1	
Disputes by Residential Customers	4	3	
Distance Learning Communication Services	41	1	
Easements	11	4	
Educational Institution Discount	20	1	
Emergency Conference Service	40	1	
Enterprise Service	34	1	
Establishment of Credit	6	1	
Extended Area Service	25	6	
Foreign Exchange Service	37	1	
I-Order Follow-Up Program	16	4	
Initial Contract Periods	8	1	
Installation Expedite	27	1	
Interest on Deposits	6	3	
Interruptions of Service	2	1	
Lifeline Service	13	1	(T)
Limited Local Measured Service	25	8	(N)
Line Connection Charge	16	2	
Line Extensions	11	1	
Link Up Missouri	16	1	
Local Loop Rental	28	2	
Local Exchange Rates	25	1	
Local Exchanges	25	3	
Maintenance of Company Owned Facilities	4	4	

ISSUED: December 29, 2006
ISSUED BY: Vice President
Little Rock, Arkansas

EFFECTIVE: February 1, 2007

CANCELLED
March 26, 2008
Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

<u>SUBJECT</u>	<u>SECTION</u>	<u>SHEET</u>	
Directory Errors	2	1	
Directory Listings	32	1	
Disaster Assistance Plan	30	1	(N)
Discontinuance of E.A.S	25	6	
Discounts	20	1	
Disputes by Residential Customers	4	3	
Distance Learning Communication Services	41	1	
Easements	11	4	
Educational Institution Discount	20	1	
Emergency Conference Service	40	1	
Enterprise Service	34	1	
Establishment of Credit	6	1	
Extended Area Service	25	6	
Foreign Exchange Service	37	1	
I-Order Follow-Up Program	16	4	
Initial Contract Periods	8	1	
Installation Expedite	27	1	
Interest on Deposits	6	3	
Interruptions of Service	2	1	
Lifeline Service	25	8	
Line Connection Charge	16	2	
Line Extensions	11	1	
Link Up Missouri	16	1	
Local Loop Rental	28	2	
Local Exchange Rates	25	1	
Local Exchanges	25	3	
Maintenance of Company Owned Facilities	4	4	

ISSUED: August 29, 2003
ISSUED BY: Vice President/State Government Affairs
Little Rock, Arkansas

EFFECTIVE: September 29, 2003

Cancelled
February 1, 2007

Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

SUBJECT

SECTION

SHEET

REC'D MAY 15 2003

Directory Errors
Directory Listings
Discontinuance of E.A.S
Discounts
Disputes by Residential Customers
Distance Learning Communication Services
Easements
Educational Institution Discount
Emergency Conference Service
Enterprise Service
Establishment of Credit
Extended Area Service
Foreign Exchange Service
I-Order Follow-Up Program
Initial Contract Periods
Installation Expedite
Interest on Deposits
Interruptions of Service
Lifeline Service
Line Connection Charge
Line Extensions
Link Up Missouri
Local Loop Rental
Local Exchange Rates
Local Exchanges.
Maintenance of Company Owned Facilities

2
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25
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(T)

CANCELLED
SEP 29 2003
341652
Missouri Public Service Commission
MISSOURI

RECEIVED

SEP 19 2000

<u>SUBJECT</u>	<u>SECTION</u>	<u>SHEET</u>	
Directory Errors	2	1	
Directory Listings	32	1	
Discontinuance of E.A.S	25	6	
Discounts	20	1	
Disputes by Residential Customers	4	3	(N)
Distance Learning Communication Services	41	1	
Easements	11	4	
Educational Institution Discount	20	1	
Emergency Conference Service	40	1	
Enterprise Service	34	1	
Establishment of Credit	6	1	
Extended Area Service	25	6	
Foreign Exchange Service	37	1	
I-Order Follow-Up Program	16	4	
Initial Contract Periods	8	1	
Interest on Deposits	6	3	(T)
Interruptions of Service	2	1	
Lifeline Service	25	8	
Line Connection Charge	16	2	
Line Extensions	11	1	
Link Up Missouri	16	1	
Local Loop Rental	28	2	
Local Exchange Rates	25	1	
Local Exchanges.	25	3	
Maintenance of Company Owned Facilities	4	4	

CANCELLED

JUN 16 2003

44RS2
Public Service Commission
MISSOURI

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NOV 03 2000

MISSOURI
Public Service Commission

ISSUED: September 19, 2000
ISSUED BY: Steve Mowery, Vice President
State Government Affairs
P.O. Box 2177 Little Rock, AR 72203

EFFECTIVE: 

NOV 03 2000

<u>SUBJECT</u>	<u>SECTION</u>	<u>SHEET</u>	
Directory Errors	2	1	NOV 19 1997
Directory Listings	32	1	
Discontinuance of E.A.S	25	6	
Discounts	20	1	
Distance Learning Communication Services	41	1	
Easements	11	4	
Educational Institution Discount	20	1	
Emergency Conference Service	40	1	
Enterprise Service	34	1	
Establishment of Credit	6	1	
Extended Area Service	25	6	
Foreign Exchange Service	37	1	
I-Order Follow-Up Program	16	4	
Initial Contract Periods	8	1	
Interest on Deposits	6	2	
Interruptions of Service	2	1	
Lifeline Service	25	8	(N)
Line Connection Charge	16	2	NOV 03 2000
Line Extensions	11	1	3rd RS. 2
Link Up Missouri	16	1	Public Service Commission MISSOURI
Local Loop Rental	28	2	
Local Exchange Rates	25	1	
Local Exchanges	25	3	
Maintenance of Company Owned Facilities	4	4	

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JAN -1 1998

RECEIVED
First Revised Sheet 2
Original Sheet 2

OCT 18 1996
SECTION SHEET

SUBJECT	SECTION	SHEET	
Directory Errors	2	1	
Directory Listings			
Discontinuance of E.A.S.	25	6	
Discounts	20	1	(N)
Distance Learning Communication Services	41	1	
Easements	11	4	
Educational Institution Discount	20	1	(N)
Emergency Conference Service	40	1	
Enterprise Service	34	1	
Establishment of Credit	6	1	
Extended Area Service	25	6	
Foreign Exchange Service.	37	1	
I-Order Follow-Up Program	27	4	
Initial Contract Periods	8	1	
Interest on Deposits.	6	2	
Interruptions of Service	2	1	
Line Connection Charge.	27	2	
Line Extensions	11	1	
Link Up Missouri	16	1	
Local Loop Rental.	28	2	
Local Exchange Rates	25	1	
Local Exchanges	25	3	
Maintenance of Company Owned Facilities	4	4	

**MISSOURI
Public Service Commission**

CANCELLED

FILED

JAN 01 1998

NOV 18 1996

By *2nd RS # 2*
Public Service Commission
MISSOURI

MO.PUBLICSERVICECOMM

ISSUED: October 18, 1996

EFFECTIVE: November 18, 1996

ISSUED BY: VICE PRESIDENT/REGULATORY

P.O. BOX 2177 LITTLE ROCK, AR 72203

RECEIVED

SUBJECT	SECTION	SHEET
Directory Errors	2	1
Directory Listings	32	1
Discontinuance of E.A.S.	25	6
Distance Learning Communication Services	41	1
Easements	11	4
Emergency Conference Service	40	1
Enterprise Service	34	1
Establishment of Credit	6	1
Extended Area Service	25	6
Foreign Exchange Service	37	1
I-Order Follow-Up Program	27	4
Initial Contract Periods	8	1
Interest on Deposits	6	2
Interruptions of Service	2	1
Line Connection Charge	27	2
Line Extensions	11	1
Link Up Missouri	16	1
Local Loop Rental	28	2
Local Exchange Rates	25	1
Local Exchanges	25	3
Maintenance of Company Owned Facilities	4	4

MISSOURI
Public Service Commission

CANCELLED

APR 15 1997
BY *Pat. R. S. #2*
Public Service Commission
MISSOURI

FILED

96 - 147
1 1996
MISSOURI
Public Service Commission

<u>SUBJECT</u>	<u>SECTION</u>	<u>SHEET</u>	
Maintenance of Company Owned Facilities	4	4	
Maintenance of Customer Owned Equipment	4	4	
Mileage Charges	28	1	
Minimum Service Period	8	1	
Multi-Element Non-Recurring Charges	27	1	
National Directory Assistance	21	1	
Nuisance Call Investigation	18	1	
Payment for Service	4	2	
Plant Extensions	11	1	
Push Button Dialing Service	29	1	
Rate Group Schedule	25	1	
Refund or Credit of Customer Deposits	6	5	
Remote Call Forwarding	30	17	
Rendering of Bills	4	3	
Residence Service	7	2	
Restoral of Service Charge	4	3	
Returned Chack Charge	4	3.1	(N)
Reverse Directory Assistance	21	1	
Rights-of-Way	11	4	
Ring +	30	14	
School and Libraries Discount Program	17	1	
Service Charges - Connections, Moves and Changes	27	1	
Service Interruptions	2	1	
Service Promotions	27	4	
Special Construction	11	7	
Special Services and Facilities	10	1	

FILED
Missouri Public
Service Commission
JI-2011-0355

ISSUED: January 14, 2011
ISSUED BY: Vice President,
Little Rock, Arkansas

EFFECTIVE: February 14, 2011

<u>SUBJECT</u>	<u>SECTION</u>	<u>SHEET</u>	(M)
Maintenance of Company Owned Facilities	4	4	(M)
Maintenance of Customer Owned Equipment	4	4	
Mileage Charges	28	1	
Minimum Service Period	8	1	
Multi-Element Non-Recurring Charges	27	1	
National Directory Assistance	21	1	
Nuisance Call Investigation	18	1	
Payment for Service	4	2	
Plant Extensions	11	1	
Push Button Dialing Service	29	1	
Rate Group Schedule	25	1	
Refund or Credit of Customer Deposits	6	5	
Remote Call Forwarding	30	17	
Rendering of Bills	4	3	
Residence Service	7	2	
Restoral of Service Charge	4	3	
Reverse Directory Assistance	21	1	
Rights-of-Way	11	4	
Ring +	30	14	
School and Libraries Discount Program	17	1	
Service Charges - Connections, Moves and Changes	27	1	
Service Interruptions	2	1	
Service Promotions	27	4	
Special Construction	11	7	
Special Services and Facilities	10	1	

(M) Moved from Subject Index Sheet 2.

ISSUED: June 30, 2010
ISSUED BY: Vice President,
Little Rock, Arkansas

EFFECTIVE: August 1, 2010

CANCELLED
February 14, 2011
Missouri Public
Service Commission
JI-2011-0355

FILED
Missouri Public
Service Commission
JI-2010-0759

<u>SUBJECT</u>	<u>SECTION</u>	<u>SHEET</u>	
Maintenance of Customer Owned Equipment	4	4	
Mileage Charges	28	1	
Minimum Service Period	8	1	
Multi-Element Non-Recurring Charges	27	1	
National Directory Assistance	21	1	
Nuisance Call Investigation	18	1	
Payment for Service	4	2	
Plant Extensions	11	1	
Push Button Dialing Service	29	1	
Rate Group Schedule	25	1	
Refund or Credit of Customer Deposits	6	5	
Remote Call Forwarding	30	17	(N)
Rendering of Bills	4	3	
Residence Service	7	2	
Restoral of Service Charge	4	3	
Reverse Directory Assistance	21	1	
Rights-of-Way	11	4	
Ring +	30	14	
School and Libraries Discount Program	17	1	
Service Charges - Connections, Moves and Changes	27	1	
Service Interruptions	2	1	
Service Promotions	27	4	
Special Construction	11	7	
Special Services and Facilities	10	1	

ISSUED: February 8, 2006
ISSUED BY: Vice President, Little Rock, AR

EFFECTIVE: March 10, 2006

<u>SUBJECT</u>	<u>SECTION</u>	<u>SHEET</u>	
Maintenance of Customer Owned Equipment	4	4	
Mileage Charges	28	1	
Minimum Service Period	8	1	
Multi-Element Non-Recurring Charges	27	1	
National Directory Assistance	21	1	(N)
Nuisance Call Investigation	18	1	
Payment for Service	4	2	
Plant Extensions	11	1	
Push Button Dialing Service	29	1	
Rate Group Schedule	25	1	
Refund or Credit of Customer Deposits	6	5	
Rendering of Bills	4	3	
Residence Service	7	2	
Restoral of Service Charge	4	3	
Reverse Directory Assistance	21	1	(N)
Rights-of-Way	11	4	
Ring +	30	14	
School and Libraries Discount Program	17	1	
Service Charges - Connections, Moves and Changes	27	1	
Service Interruptions	2	1	
Service Promotions	27	4	
Special Construction	11	7	
Special Services and Facilities	10	1	

ISSUED: December 1, 2005

ISSUED BY: Vice President
P.O. Box 2177 Little Rock, AR 72203

EFFECTIVE: January 1, 2006

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SEP 19 2000

MISSOURI
Public Service Commission

<u>SUBJECT</u>	<u>SECTION</u>	<u>SHEET</u>
Maintenance of Customer Owned Equipment	4	4
Mileage Charges	28	1
Minimum Service Period	8	1
Multi-Element Non-Recurring Charges	27	1
Nuisance Call Investigation	18	1
Payment for Service	4	2
Plant Extensions	11	1
Push Button Dialing Service	29	1
Rate Group Schedule	25	1
Refund or Credit of Customer Deposits	6	5
Rendering of Bills	4	3
Residence Service	7	2
Restoral of Service Charge	4	3
Rights-of-Way	11	4
Ring +	30	14
School and Libraries Discount Program	17	1
Service Charges - Connections, Moves and Changes	27	1
Service Interruptions	2	1
Service Promotions	27	4
Special Construction	11	7
Special Services and Facilities	10	1

(T)

FILED

NOV 03 2000

MISSOURI
Public Service Commission

ISSUED: September 19, 2000

ISSUED BY: Steve Mowery, Vice President
State Government Affairs
P.O. Box 2177 Little Rock, AR 72203

EFFECTIVE

NOV 03 2000

<u>SUBJECT</u>	<u>SECTION</u>	<u>SHEET</u>	
Maintenance of Customer Owned Equipment	4	4	
Mileage Charges	28	1	
Minimum Service Period	8	1	
Multi-Element Non-Recurring Charges	27	1	
Nuisance Call Investigation	18	1	
Payment for Service	4	2	
Plant Extensions	11	1	
Push Button Dialing Service	29	1	
Rate Group Schedule	25	1	
Refund or Credit of Customer Deposits	6	3	
Rendering of Bills	4	3	
Residence Service	7	2	
Restoral of Service Charge	4	3	
Rights-of-Way	11	4	
Ring +	30	14	
School and Libraries Discount Program	17	1	(N)
Service Charges - Connections, Moves and Changes	27	1	
Service Interruptions	2	1	
Service Promotions	27	4	
Special Construction	11	7	
Special Services and Facilities	10	1	(M)

Missouri Public Service Commission

REC'D APR 27 2000

CANCELLED

NOV 03 2000

By 5th RS 3
Public Service Commission
MISSOURI

Missouri Public Service Commission

FILED JUN 01 2000

ISSUED: April 27, 2000
ISSUED BY: STEVE MOWERY
VICE PRESIDENT/STATE GOVERNMENT AFFAIRS
P.O. BOX 2177 LITTLE ROCK, AR 72203

EFFECTIVE: May 1, 2000

JUN 01 2000

REC'D NOV 23 1999

<u>SUBJECT</u>	<u>SECTION</u>	<u>SHEET</u>
Maintenance of Customer Owned Equipment	4	4
Mileage Charges	28	1
Minimum Service Period	8	1
Multi-Element Non-Recurring Charges	27	1
Nuisance Call Investigation	18	1
Payment for Service	4	2
Plant Extensions	11	1
Push Button Dialing Service	29	1
Rate Group Schedule	25	1
Refund or Credit of Customer Deposits	6	3
Rendering of Bills	4	3
Residence Service	7	2
Restoral of Service Charge	4	3
Rights-of-Way	11	4
Ring +	30	14
Service Charges - Connections, Moves and Changes	27	1
Service Interruptions	2	1
Service Promotions	27	4
Customer Specific Arrangements	4	4
Special Construction	11	7
Special Services and Facilities	10	1

CANCELLED

JUN 01 2000

By 4th RS3

Public Service Commission
MISSOURI

(N)

Missouri Public
Service Commission

FILED DEC 23 1999

<u>SUBJECT</u>	<u>SECTION</u>	<u>SHEET</u>
Maintenance of Customer Owned Equipment	4	4
Mileage Charges	28	1
Minimum Service Period	8	1
Multi-Element Non-Recurring Charges	27	1
Nuisance Call Investigation	18	1
Payment for Service	4	2
Plant Extensions	11	1
Push Button Dialing Service	29	1
Rate Group Schedule	25	1
Refund or Credit of Customer Deposits	6	3
Rendering of Bills	4	3
Residence Service	7	2
Restoral of Service Charge	4	3
Rights-of-Way	11	4
Ring +	30	14 (N)
Service Charges - Connections, Moves and Changes	27	1
Service Interruptions	2	1
Service Promotions	27	4
Special Construction	11	7
Special Services and Facilities	10	1

SECTION SHEET 8 1 1999

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DEC 23 1999
3rd RS 3
Public Service Commission
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Missouri Public
Service Commission

FILED JUL 21 1999

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<u>SUBJECT</u>	<u>SECTION</u>	<u>SHEET</u>
Maintenance of Customer Owned Equipment	4	4
Mileage Charges	Public Service Commission	
Minimum Service Period.	8	1
Multi-Element Non-Recurring Charges	27	1
Nuisance Call Investigation	18	1
Payment for Service.	4	2
Plant Extensions	11	1
		(D)
Push Button Dialing Service	29	1
Rate Group Schedule	25	1
Refund or Credit of Customer Deposits	6	3
Rendering of Bills	4	3
Residence Service	7	2
Restoral of Service Charge	4	3
Rights-of-Way	11	4
		(D)
Service Charges - Connections, Moves and Changes	27	1
Service Interruptions	2	1
Service Promotions	27	4
Special Construction	11	7
Special Services and Facilities.	10	1

CANCELLED

JUL 21 1999

By *and RS #3*
Public Service Commission
MISSOURI

FILED

APR 15 1997

MO.PUBLICSERVICECOMM

SUBJECT

	SECTION	SHEET
Maintenance of Customer Owned Equipment	4	4
Mileage Charges	28	1
Minimum Service Period.	28	1
Multi-Element Non-Recurring Charges	27	1
Nuisance Call Investigation	18	1
Payment for Service.	4	2
Plant Extensions	11	1
Public Telephone Service	35	1
Push Button Dialing Service	29	1
Rate Group Schedule	25	1
Refund or Credit of Customer Deposits	6	3
Rendering of Bills	4	3
Residence Service	7	2
Restoral of Service Charge	4	3
Rights-of-Way	11	4
Semi-Public Telephone Service	36	1
Service Charges - Connections, Moves and Changes	27	1
Service Interruptions	2	1
Service Promotions	27	4
Special Construction	11	7
Special Services and Facilities.	10	1

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SECTION SHEET
DEC 26 1995

MISSOURI
Public Service Commission

CANCELLED
APR 15 1997
BY *let R.S. #3*
Public Service Commission
MISSOURI

FILED

DEC 1 1996
96 - 147
MISSOURI
Public Service Commission

<u>SUBJECT</u>	<u>SECTION</u>	<u>SHEET</u>	
Tampering with Equipment	3	7	
Telephone Numbers	4	1	
Temporary Facilities	11	6	
Termination of Service	9	1	
Toll Blocking	30	11	
Toll Service	38	1	
Trouble Isolation Charge	27	1	(N)
Underground Facilities	11	6	
Universal Emergency Number Service (911)	22	1	
Use of Party Line Service	3	6	
Vacation Rate Service	14	1	
Voice Messaging Integration	30	13	
Waiver of Nonrecurring Charges for Military Personnel	27	2.1	

ISSUED: May 9, 2007
ISSUED BY:

Vice President
4001 Rodney Parham Road
Little Rock, AR 72212

EFFECTIVE: June 8, 2007

<u>SUBJECT</u>	<u>SECTION</u>	<u>SHEET</u>	
Tampering with Equipment	3	7	
Telephone Numbers	4	1	
Temporary Facilities	11	6	
Termination of Service	9	1	
Toll Blocking	30	11	
Toll Service	38	1	
Underground Facilities	11	6	
Universal Emergency Number Service (911)	22	1	
Use of Party Line Service	3	6	
Vacation Rate Service	14	1	(T)
Voice Messaging Integration	30	13	
Waiver of Nonrecurring Charges for Military Personnel	27	2.1	

ISSUED: March 16, 2007
ISSUED BY: Vice President
Little Rock, Arkansas

EFFECTIVE: April 16, 2007

<u>SUBJECT</u>	<u>SECTION</u>	<u>SHEET</u>	
Tampering with Equipment	3	7	
Telephone Numbers	4	1	
Temporary Facilities	11	6	
Termination of Service	9	1	
Toll Blocking	30	11	
Toll Service	38	1	
Underground Facilities	11	6	
Universal Emergency Number Service (911)	22	1	
Use of Party Line Service	3	6	
Vacation Rate	14	1	
Voice Messaging Integration	30	13	
Waiver of Nonrecurring Charges for Military Personnel	27	2.1	(N)

ISSUED: June 30, 2004
ISSUED BY: Vice President – State Government Affairs
Little Rock, Arkansas

EFFECTIVE: July 30, 2004

Cancelled

April 16, 2007

Missouri Public

Service Commission

Missouri Public

SUBJECT

REC'D APR 08 2002

SECTION

SHEET

Tampering with Equipment

3

7

Telephone Numbers

Service Commission

4

1

Temporary Facilities

11

6

Termination of Service

9

1

Toll Blocking

30

11

(T)

Toll Service

38

1

Underground Facilities

11

6

Universal Emergency Number Service (911)

22

1

Use of Party Line Service

3

6

Vacation Rate

14

1

Voice Messaging Integration

30

13

CANCELLED

JUL 30 2004
4th RS 4
Public Service Commission
MISSOURI

Missouri Public

FILED MAY 08 2002

Service Commission

ISSUED: April 8, 2002

EFFECTIVE: May 8, 2002

ISSUED BY: VICE PRESIDENT/REGULATORY
P.O. BOX 2177 LITTLE ROCK, AR 72203

**Missouri Public
Service Commission**

SUBJECT
Tampering with Equipment

Telephone Numbers

Temporary Facilities

Termination of Service

Toll Restriction

Toll Service

Underground Facilities

Universal Emergency Number Service (911)

Use of Party Line Service

Vacation Rate

Voice Messaging Integration

SECTION

SHEET

3

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4

1

11

6

9

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30

11

38

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11

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22

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REC'D JAN 31 2000

(D)

CANCELLED

MAY 08 2002
3rd RS4
public Service Commission
MISSOURI

**Missouri Public
Service Commission**

FILED MAR 02 2000

ISSUED: February 1, 2000

ISSUED BY: VICE PRESIDENT/REGULATORY

P.O. BOX 2177 LITTLE ROCK, AR 72203

EFFECTIVE: March 2, 2000

RECEIVED

MAY 22 1998

<u>SUBJECT</u>		<u>SECTION</u>	<u>SHEET</u>	
Tampering with Equipment	MO. PUBLIC SERVICE COMM	3	7	
Telephone Numbers		4	1	
Temporary Facilities		11	6	
Termination of Service		9	1	
Toll Restriction		30	11	
Toll Service		38	1	
Underground Facilities		11	6	
Universal Emergency Number Service (911)		22	1	
Use of Party Line Service		3	6	
Vacation Rate		14	1	
Voice Messaging Integration		30	13	(N)
Wide Area Telephone Service (WATS)		38	18	

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MAR 02 2000
by 2nd RS 4
Public Service Commission
MISSOURI

FILED

JUN 21 1998

MISSOURI
Public Service Commission

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DEC 26 1995 SHEET
3 7

SUBJECT

Tampering with Equipment	3	7
Telephone Numbers	4	1
Temporary Facilities	11	6
Termination of Service	9	1
Toll Restriction	30	11
Toll Service	38	1
Underground Facilities	11	6
Universal Emergency Number Service (911)	22	1
Use of Party Line Service	3	6
Vacation Rate	14	1
Wide Area Telephone Service (WATS)	38	18

MISSOURI
Public Service Commission

CANCELLED

JUN 21 1998
By ISRS #4
Public Service Commission
MISSOURI

FILED

JAN 1 1996
96 - 147
MISSOURI
Public Service Commission

<u>TITLE</u>	<u>SECTION</u>
Application of Tariff	1
Obligation and Liability of Telephone Company	2
Use of Service and Facilities	3
Establishment and Furnishing of Service	4
Telephone Directories	5
Establishment and Maintenance of Credit	6
Business and Residence Service	7
Initial Contract Periods	8
Termination of Service	9
Special Services and Facilities	10
Construction Charges	11
Operator Services	12
Lifeline Services	13
Vacation Rate Service	14
Extension Stations	15
.....	
School and Libraries Discount Program	17
Nuisance Call Investigation	18
Customer-Owned Coin Telephone Service	19
Discounts	20
Directory Assistance	21

D

ISSUED: June 26, 2012
ISSUED BY: Vice President
Little Rock, Arkansas

EFFECTIVE: July 1, 2012

<u>TITLE</u>	<u>SECTION</u>
Application of Tariff	1
Obligation and Liability of Telephone Company	2
Use of Service and Facilities	3
Establishment and Furnishing of Service	4
Telephone Directories	5
Establishment and Maintenance of Credit	6
Business and Residence Service	7
Initial Contract Periods	8
Termination of Service	9
Special Services and Facilities	10
Construction Charges	11
Operator Services	12
Lifeline Services	13
Vacation Rate Service	14
Extension Stations	15
Link Up Missouri	16
School and Libraries Discount Program	17
Nuisance Call Investigation	18
Customer-Owned Coin Telephone Service	19
Discounts	20
Directory Assistance	21

(T)

ISSUED: March 16, 2007
ISSUED BY: Vice President
Little Rock, Arkansas

EFFECTIVE: April 16, 2007

<u>TITLE</u>	<u>SECTION</u>	
Application of Tariff.....	1	
Obligation and Liability of Telephone Company	2	
Use of Service and Facilities	3	
Establishment and Furnishing of Service	4	
Telephone Directories.....	5	
Establishment and Maintenance of Credit	6	
Business and Residence Service	7	
Initial Contract Periods.....	8	
Termination of Service	9	
Special Services and Facilities	10	
Construction Charges	11	
Operator Services.....	12	
Lifeline Services	13	
Vacation Rates.....	14	
Extension Stations.....	15	
Link Up Missouri.....	16	
School and Libraries Discount Program.....	17	
Nuisance Call Investigation.....	18	
Customer-Owned Coin Telephone Service	19	
Discounts.....	20	
Directory Assistance.....	21	(N)

ISSUED: December 1, 2005
ISSUED BY: Vice President
P.O. Box 2177 Little Rock, AR 72203

EFFECTIVE: January 1, 2006

Cancelled

April 16, 2007

Missouri Public

Service Commission

<u>TITLE</u>	<u>SECTION</u>
Application of Tariff	1
Obligation and Liability of Telephone Company.....	2
Use of Service and Facilities.....	3
Establishment and Furnishing of Service.....	4
Telephone Directories.....	5
Establishment and Maintenance of Credit	6
Business and Residence Service.....	7
Initial Contract Periods	8
Termination of Service	9
Special Services and Facilities	10
Construction Charges	11
Operator Services	12
Lifeline Services.....	13
Vacation Rates.....	14
Extension Stations	15
Link Up Missouri.....	16
School and Libraries Discount Program.....	17
Nuisance Call Investigation.....	18
Customer-Owned Coin Telephone Service	19
Discounts	20
Reserved for Future Use.....	21

(C)

<u>TITLE</u>	<u>SECTION</u>	
Application of Tariff	1	
Obligation and Liability of Telephone Company	2	
Use of Service and Facilities	3	
Establishment and Furnishing of Service	4	
Telephone Directories.....	5	
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Business and Residence Service	7	
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FILED JUN 01 2000

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BY 4th RSI
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MISSOURI

FILED OCT 20 1999

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SECTION
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NOV 18 1995 #1
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FILED

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96 - 147
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ISSUED November 14, 2008
ISSUED BY

Vice President
4001 Rodney Parham Road
Little Rock, AR 72212

EFFECTIVE December 15, 2008

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(T)

CANCELLED
October 17, 2008
Missouri Public
Service Commission

ISSUED: February 8, 2007

ISSUED BY: VICE PRESIDENT

4001 Rodney Parham Road Little Rock, AR 72212

EFFECTIVE: March 12, 2007

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ISSUED BY: VICE PRESIDENT/STATE REGULATORY AFFAIRS
P.O. BOX 2177 LITTLE ROCK, AR 72203

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Cancelled
March 12, 2007

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APR 15 1997

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CANCELLED

NOV 18 1995
BY 1st P.S. #2
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ISSUED: July 27, 2006

EFFECTIVE: August 26, 2006

Vice President
4001 Rodney Parham Road
Little Rock, AR 72212

REC'D APR 08 2002

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Missouri Public

FILED MAY 08 2002

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ISSUED: April 8, 2002
ISSUED BY: VICE PRESIDENT/REGULATORY
P.O. BOX 2177 LITTLE ROCK, AR 72203

EFFECTIVE: May 8, 2002

Cancelled

August 26, 2006

Missouri Public
Service Commission

TITLE

Optional Metropolitan Calling Area (MCA) Service

Reserved for Future Use

Call Restriction - 900

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SECTION

DEC 26 1995

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CANCELLED

MAY 08 2002

1st RS3

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1. APPLICATION OF TARIFF

The rules and regulations specified herein apply to the intrastate services and facilities furnished by ALLTEL Missouri, Inc., hereinafter referred to as the Telephone Company, or Company. Failure on the part of the subscribers to observe these rules and regulations of the Telephone Company, after due notice of such failure, automatically gives the Telephone Company the right to discontinue the furnishing of service.

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In the event of a conflict between any rate, rule, regulation or provision contained in the general rules and regulations and any rate, rule, regulation or provision contained in the specific tariffs, the rate, rule, regulation or provision contained in the specific tariffs shall prevail.

These Tariffs cancel and supersede all other Tariffs of the Telephone Company issued and effective prior to the effective dates of these Tariffs.

Except as noted otherwise, these tariffs apply to all exchanges of the Company.

The exchanges served by ALLTEL Missouri, Inc. are as follows:

Albany	Aldrich	Allendale	Bellflower	Bolivar
Coffey	Crocker	Clubb	Dixon	Doniphan
Eolia	Fairdealing	Fair Play	Fairview	Florence
Gallatin	Grandin	Grant City	Greenville	Holliday
Halfway	Iberia	Jameson	Laclede	Liberal
Madison	Martinsburg	Mendon	Middletown	Milan
Mindenmines	Morrisville	Myrtle	Naylor	Neelyville
New Hartford	Olney	Oxly	Patterson	Pattonsburg
Piedmont	Pleasant Hope	Polk	Ponder	Purdy
Rothville	Silex	St. Elizabeth	Stark City	Stockton
Stotts City	Stover	Sumner	Union Star	Vandalia
Verona	Wappapello Park	Wheaton	Williamsville	Winston

FILED

1995 - 1 1996
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Public Service Commission

TARIFF FORMAT

2. TARIFF FORMAT

2.1. TARIFF SYMBOLS

2.1.1. The following symbols appear in the right margin opposite any revision to the previously approved Tariff.

<u>Symbol</u>	<u>Explanation</u>
(C)	Change in Regulation
(D)	Discontinued Rate, Regulation or Text
(E)	Correction
(I)	Increase in Rate
(M)	Moved Rate, Regulation or Text
(N)	New Rate, Regulation or Text
(R)	Reduction in Rate
(S)	Reissued Material
(T)	Change in Text, but no change in Regulation

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2.2. PAGE NUMBERING

2.2.1. Page numbers appear in the upper right corner of the sheet. After the Table of Contents, the Tariff is divided into sections, each page in each section is numbered sequentially beginning with 1. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between page 5 and 6 would be 5.1.

2.3. PAGE REVISIONS

2.3.1. Page revisions appear in the upper right corner of the page and are used to determine the most current page version on file with the Missouri Public Service Commission. For example, the 3rd Revised Page No. 16 Canceling 2nd Revised Page No. 16.

2.4. PARAGRAPH NUMBERING SEQUENCE

2.4.1. There are seven levels of paragraph numbering.

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.(1)
- 2.1.1.A.(1)a.
- 2.1.1.A.(1)a.(i)

FILED
OCT 29 2000
MISSOURI
Public Service Commission

ISSUED: September 29, 2000
ISSUED BY: Steve Mowery, Vice President
State Government Affairs
P.O. Box 2177 Little Rock, AR 72203

EFFECTIVE: October 29, 2000

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DEC 26 1995

**MISSOURI
Public Service Commission**

2. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY

2.1 Availability of Facilities

The Telephone Company's obligation to furnish exchange and toll service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary pole lines, circuits and equipment.

2.2 Interruptions of Service

When a customer's telephone service is reported or found to be interrupted, it will be restored as promptly as possible, but in the event it remains out of order through no fault of the customer, the excess of 24 consecutive hours after knowledge by the Company of the interruption, in Telephone Company will refund the pro rata part of that months charges for the period of days during which the telephone service was not provided. For purposes of calculating the credit, a fraction of the 24 hour period will be treated the same as an entire 24 hour period. The foregoing shall not apply where such service outage occurs on a weekend or holiday. This refund may be accomplished by a credit on a subsequent bill for telephone service. No other liability shall in any case attach to the Company on account of interruptions of service.

2.3 Directory and Advertising Errors and Omissions

The Telephone Company, except as provided herein shall not be liable for damage claimed on account of errors in or omissions from its directories nor for the result of the publications of such errors in the directory nor will the Telephone Company be a party to controversies arising between subscribers or others as a result of listings published in its directories.

In the cases of extra listings in the alphabetical section of the directory for which a charge is made, the Telephone Company's liability shall be limited to cancellation of the charges and refunding of any charges at the request of the customer, in question.

The Company assumes no liability whatever for damages arising from errors or omissions in the making up or printing of the advertising section (yellow pages). The only action taken in this case would be the cancellation of the charges and refunding of any charges already paid, at the request of the customer, for the directory advertising in question.

2.4 Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communications between patrons. If because of transmission difficulties the operator, in order to accommodate the subscriber, repeats messages, no liability shall attach to the Telephone Company because of any errors made by the operator or misunderstanding that may arise between subscribers because of the errors.

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OCT 29 2000

By *[Signature]*
**Public Service Commission
MISSOURI**

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2. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (Continued)

2.5 Use of Connecting Company Lines

When suitable arrangements can be made, lines of other telephone companies may be used in establishing wire connections to points not reached by this Company's lines. In establishing connections with the lines of other Companies, the Telephone Company is not responsible or liable for any action of the Connecting Company.

2.6 Defacement of Premises

The Telephone Company shall exercise due care in connection with all work done on subscriber's premises. No liability shall attach to the Telephone Company by reason of any defacement or damage to the subscribers' premises or person resulting from the extension of the Telephone Company's equipment and facilities on such premises, or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the Telephone Company.

2.7 Adjustment of Charges

In the adjustment of charges for overbilling by the Telephone Company, a refund will be made of the full amount of excess charges when such amount can be determined; when the period during which overbilling has been effective cannot be fixed or the exact amount of overbilling determined from available records, the maximum refund will not exceed an estimated amount equal to such overbilling for a three-year period.

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DEC 26 1995

3. USE OF SERVICE AND FACILITIES

3.1 Ownership and Use of Equipment

If the installation and maintenance of service are requested at locations which are, or may be hazardous or dangerous to the Telephone Company's employees, or the public or its property, the Telephone Company may refuse to install and maintain such service. If such service is furnished, it may require the subscriber to indemnify and hold the Telephone Company harmless from any claims, loss, or damage by reason of the installation and maintenance of such service.

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3.2 Connection of Certain Facilities of Customers

A. General Regulations

Certain customer-provided terminal equipment may be used and customer provided communications systems may be connected with the facilities furnished by the Telephone Company for telecommunications services under certain circumstances as provided in this Section of this tariff. This section supersedes and cancels all other terms, conditions, rates and charges as shown elsewhere in this tariff should they conflict with any of the terms, conditions, rates and charges as set forth in this section.

Where telecommunications service is available under this tariff for use in connection with customer-provided terminal equipment, protective circuitry, customer premise wiring and jacks, or communications systems, the operating characteristics of such equipment or system shall be such as not to interfere with any of the services offered by the Telephone Company. The customer shall be responsible for the payment of Telephone Company charges as specified in this Section.

FILED

1995 - 1 1996
96 - 147

MISSOURI
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ISSUED: December 26, 1995

ISSUED BY: VICE PRESIDENT/REGULATORY
P.O. BOX 2177 LITTLE ROCK, AR 72203

EFFECTIVE: January 1, 1996

3. USE OF SERVICE AND FACILITIES (Continued)

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3.2 Connection of Certain Facilities of Customers (Continued)

DEC 26 1995

A. General Regulations (Continued)

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The Company shall not be responsible for the installation, operation or maintenance of any customer-provided terminal equipment, protective circuitry, customer premises wiring and jacks, or communications systems.

The Telephone Company will not be responsible to the subscriber, or otherwise, if changes in the company's communications facilities, equipment, operations or procedures, render the customer-provided terminal equipment customer premises wiring and jacks, or protective circuitry obsolete; or, require modification or alteration of such equipment.

Where any customer-provided equipment, protective circuitry or system is used with telecommunications service in violation of any of the provisions in this tariff or other governing tariffs, the Telephone Company will take such immediate action as necessary for the protection of its services, and will promptly notify the customer of the violation. The customer shall discontinue such use of the equipment or system, or correct the violation, and shall confirm in writing to the Company within 10 days, following the receipt of written notice from the Company, that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Telephone Company within the time stated above, shall result in termination of the customer's service until such time as the customer complies with the provisions of this tariff.

The customer must provide all the electrical power necessary for the operation of customer-provided communications systems, equipment, and associated lines to the point of interconnection.

Customer provided equipment will be connected by the customer to inside wiring and outlets according to specific rules and regulations as set forth by the F.C.C.

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JAN - 1 1996
96 - 147

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3. USE OF SERVICE AND FACILITIES (Continued)

RECEIVED

3.2 Connection of Certain Facilities of Customers (Continued)

JAN 15 1997

A. General Regulations (Continued)

Terminal equipment or protective circuitry as specified by the F.C.C. and lawfully connected directly to the Telephone Company's facilities in each exchange as of October 17, 1977, where compatible, may continue to be connected for the life of the equipment in the same or a compatible exchange without being registered with the F.C.C., unless subsequently modified.

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Terminal equipment and protective circuitry of a type not lawfully connected directly to the Telephone Company's exchange on October 17, 1977, where compatible, may be connected thereafter in the same or a compatible exchange only if the customer-provided terminal equipment or protective circuitry has been registered with the F.C.C.

Terminal equipment and protective circuitry as specified above may be directly connected to the Telephone Company's one-party exchange facilities in accordance with the terms and conditions of this tariff or other governing tariffs. (D) (D)

Terminal equipment or protective circuitry not registered with the F.C.C. or of a type specified above maybe connected to the network through the use of a Telephone Company provided network control signaling unit and/or connecting arrangement.

Terminal equipment or protective circuitry may not be directly connected to multi-party facilities except through a Telephone Company provided network control signaling unit or connecting arrangement. The Telephone Company must consent to this type of connection prior to installation.

The Telephone Company will not be liable for damages arising out of injuries to persons or property from voltages or currents transmitted over the facilities of the Telephone Company caused by customer-provided terminal equipment or protective circuitry. The Telephone Company will not be liable for damages arising out of injuries to persons or property from the electrical, mechanical, or other failure of any nature, including fires, explosions, or electrical hazards of customer provided equipment regardless of cause.

FILED

APR 15 1997

MO. PUBLIC SERVICE COMMISSION

ISSUED: January 15, 1997
ISSUED BY: VICE PRESIDENT/REGULATORY
P.O. BOX 2177 LITTLE ROCK, AR 72203

EFFECTIVE: April 15, 1997

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DEC 26 1995

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3. USE OF SERVICE AND FACILITIES (Continued)
- 3.2 Connection of Certain Facilities of Customers (Continued)
- A. General Regulations (Continued)

Terminal equipment or protective circuitry as specified by the F.C.C. and lawfully connected directly to the Telephone Company's facilities in each exchange as of October 17, 1977, where compatible, may continue to be connected for the life of the equipment in the same or a compatible exchange without being registered with the F.C.C., unless subsequently modified.

Terminal equipment and protective circuitry of a type not lawfully connected directly to the Telephone Company's exchange on October 17, 1977, where compatible, may be connected thereafter in the same or a compatible exchange only if the customer-provided terminal equipment or protective circuitry has been registered with the F.C.C.

Terminal equipment and protective circuitry as specified above, excluding coin telephones, may be directly connected to the Telephone Company's one-party exchange facilities in accordance with the terms and conditions of this tariff or other governing tariffs.

Terminal equipment or protective circuitry not registered with the F.C.C. or of a type specified above maybe connected to the network through the use of a Telephone Company provided network control signaling unit and/or connecting arrangement.

Terminal equipment or protective circuitry may not be directly connected to multi-party facilities except through a Telephone Company provided network control signaling unit or connecting arrangement. The Telephone Company must consent to this type of connection prior to installation.

The Telephone Company will not be liable for damages arising out of injuries to persons or property from voltages or currents transmitted over the facilities of the Telephone Company caused by customer-provided terminal equipment or protective circuitry. The Telephone Company will not be liable for damages arising out of injuries to persons or property from the electrical, mechanical, or other failure of any nature, including fires, explosions, or electrical hazards of customer provided equipment regardless of cause.

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APR 15 1997
BY *R.S.* #3
Public Service Commission
MISSOURI

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96 - 1 1996
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3. USE OF SERVICE AND FACILITIES (Continued)

3.2 Connection of Certain Facilities of Customers (Continued)

A. General Regulations (Continued)

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Customer-provided terminal equipment or protective circuitry directly connected to exchange facilities must be registered with the F.C.C. or lawfully connected directly to the Telephone Company's facilities as of October 17, 1977.

Customer-provided terminal equipment or protective circuitry may not be directly connected to party line service and coin telephone service.

Customer-provided terminal equipment or protective circuitry connected to exchange facilities shall be made only through standard telephone jacks, as specified by the F.C.C., so as to allow for easy and immediate connection or disconnection.

Customers desiring to connect terminal equipment or protective circuitry to the Telephone Company's exchange facilities, before such connection is made, are required to notify the Telephone Company business office of the following information: The F.C.C. Registration Number, or description of equipment if it is equipment lawfully connected as of October 17, 1977, and The Ringer Equivalence Number of the registered terminal equipment or registered protective circuitry, and

The line number or directory number to which the terminal equipment or protective circuitry will be connected, and

Other such information that may be required to assure the compatibility of the equipment to be connected.

A customer who fails to notify the Telephone Company of such connection will be subject to disconnection of service.

In the event customer-provided terminal equipment causes harm, the Telephone Company will, when practicable, notify the customer that discontinuance of service may be required; however, where prior notice is not practicable, the Telephone Company will, (1) promptly notify the customer of such temporary discontinuance, and (2) afford the customer the opportunity to correct the situation which gave rise to the temporary discontinuance.

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3. USE OF SERVICE AND FACILITIES (Continued)

3.2 Connection of Certain Facilities of Customers (Continued)

B. Customer Premises Equipment

Customer premises equipment is defined for this tariff as all equipment located on the customer premises except over-voltage protection equipment, coin-operated or pay telephones, and multiplexing equipment to deliver multiple channels to the customer.

Customers are not permitted to enter or make connections inside the Telephone Company protector. The network interface device when installed provides a compartment for customer connections.

All embedded Customer Premises Equipment has been detariffed and deregulated effective January 1, 1988, by authority of the Missouri Public Service Commission in Case No. TO-86-26.

C. Inside Wire

All inside wire was detariffed and deregulated effective January 1, 1987, by authority of the Missouri Public Service Commission in Case No. TO-85-267.

Customer premise wiring includes all of the wiring and jacks inside the customer's premises as well as the wiring extending from the telephone company provided protective device or network interface, if present.

Customers have the full right to use, change, rearrange, or add to the customer premise wiring beginning January 1, 1987.

FILED

DEC 26 1995
96 - 147

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Public Service Commission

ISSUED: December 26, 1995

ISSUED BY: VICE PRESIDENT/REGULATORY

P.O. BOX 2177 LITTLE ROCK, AR 72203

EFFECTIVE: January 1, 1996

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3. USE OF SERVICE AND FACILITIES (Continued)

JAN 15 1997

3.3 Use of Subscriber Service

Subscriber Telephone service is furnished only for use by the subscriber, his family, employees or business associates, or persons residing in the subscriber's household, except as the use of the service may be extended to joint users or to persons temporarily occupying a subscriber's residential premises. At such locations, however, service may be installed, provided the instrument is so located that it is not accessible for public use.

(D)

(D)

(D)

3.4 Use of Party Line Service

Applications for party line service are accepted by the Telephone Company with the understanding that each subscriber will so use the service as not to interfere with an equitable proportionate use of the service by the other subscribers on the same line. When the duration or number of local messages sent or received by a party line subscriber is so great as to prevent an equitable proportionate use of the line by other subscribers on the line, the Telephone Company shall have the right to require the subscriber to contract for a higher grade of service, or to discontinue the service of the subscriber in question. The Telephone Company reserves the right to limit the continuous use of a party line for a local message.

FILED

APR 15 1997

ISSUED: January 15, 1997
ISSUED BY: VICE PRESIDENT/REGULATORY
P.O. BOX 2177 LITTLE ROCK, AR 72203

EFFECTIVE: APR 15 1997
MO. PUBLIC SERVICE COMM

RECEIVED

DEC 26 1995

3. USE OF SERVICE AND FACILITIES (Continued)

3.3 Use of Subscriber Service

Subscriber Telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the subscriber, his family, employees or business associates, or persons residing in the subscriber's household, except as the use of the service may be extended to joint users or to persons temporarily subleasing a subscriber's residential premises. The Telephone Company has the right to refuse to install subscriber service or to permit such service to remain on premises of a public or semi-public character when the instrument is so located that the public in general or patrons of the subscribers may make use of the service. At such locations, however, service may be installed, provided the instrument is so located that it is not accessible for public use.

3.4 Use of Party Line Service

Applications for party line service are accepted by the Telephone Company with the understanding that each subscriber will so use the service as not to interfere with an equitable proportionate use of the service by the other subscribers on the same line. When the duration or number of local messages sent or received by a party line subscriber is so great as to prevent an equitable proportionate use of the line by other subscribers on the line, the Telephone Company shall have the right to require the subscriber to contract for a higher grade of service, or to discontinue the service of the subscriber in question. The Telephone Company reserves the right to limit the continuous use of a party line for a local message.

CANCELLED

APR 15 1997
BY 1st R.S. #6
Public Service Commission
MISSOURI

FILED

96 - 147

MISSOURI
Public Service Commission

3. USE OF SERVICE AND FACILITIES (Continued)

3.5 Tampering with Equipment

The Telephone Company may refuse to furnish or may deny telephone service to any person, firm or corporation which shows any evidence of tampering, manipulation, or operation or use of any device whatsoever, for the purpose of obtaining telephone service without payment of the charges applicable to the service rendered.

3.6 Use of Profane Language or Impersonation of Another

The Telephone Company may refuse to furnish or may deny telephone service to any person, firm or corporation who, over the facilities furnished by the Telephone Company, uses or permits to be used foul, abusive, obscene, or profane language; or impersonates or permits others to impersonate any other individual with fraudulent or malicious intent.

3.7 Governmental Objections to Service

The Telephone Company may refuse to furnish or may discontinue telephone service to any person, firm or corporation upon objection to the furnishing of such service made by or on behalf of any governmental authority on the grounds that such service is or is to be used for an illegal purpose.

3.8 Inappropriate Use of Service to Avoid Charges

No subscriber may use any service listed in any part of this Tariff, including but not limited to such call management features as the various call forwarding features, conferencing and bridging capabilities, for the purpose of allowing the subscriber or any other telephone user to avoid usage, message or toll charges, whether flat rated or usage based, that would otherwise be applicable.

(N)
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(N)

ISSUED: May 4, 2005
ISSUED BY: Vice President
State Regulatory Affairs
P.O. Box 2177 Little Rock, AR 72203

EFFECTIVE: June 3, 2005

DEC 26 1995

MISSOURI

Public Service Commission

3. USE OF SERVICE AND FACILITIES (Continued)

3.5 Tampering with Equipment

The Telephone Company may refuse to furnish or may deny telephone service to any person, firm or corporation which shows any evidence of tampering, manipulation, or operation or use of any device whatsoever, for the purpose of obtaining telephone service without payment of the charges applicable to the service rendered.

3.6 Use of Profane Language or Impersonation of Another

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FILED

96 - 147

MISSOURI
Public Service Commission

4. ESTABLISHMENT AND FURNISHING OF SERVICE

4.1 Application for Service

4.1.1 Applications for service must be made via the Telephone Company's standard format, usually by phone. These applications become contracts upon the establishment of service. The terms and conditions specified in such contracts are subject to these General Rules and Regulations and the Local Exchange Service Tariffs for the particular exchange from which service is to be furnished. Any change in rates, rules or regulations shall act as a modification of the contract to that extent, without further notice.

(T)

Requests from subscribers for additional service, equipment, etc., may also be made verbally. A move from one location to another (Outside Move) within the same Exchange Area is not considered to terminate the contract and orders for such moves may also be made verbally.

Priority in filling held applications will be given to furnishing service essential to public health and service, after which, priority will be given to furnishing residential service to premises not otherwise served.

4.1.2 Under certain circumstances, funds provided under the American Recovery and Reinvestment Act of 2009 ("ARRA") may be subject to certain restrictions, requirements and reporting obligations. The Company may be subject to some of these restrictions, requirements and reporting obligations when services and service components are purchased with ARRA funds. In order to comply with the restrictions, requirements and reporting obligations associated with the use of ARRA funds (if any), the Company must be apprised of them before provisioning the services or service components. Accordingly, the services and service components provided under this tariff shall not be used to support the performance of any portion of a project or program which has been funded in whole or in part with grants, loans or payments made pursuant to the ARRA, without the prior written agreement of the Company and Customer regarding any specifically applicable terms, conditions and requirements. Customer shall provide the Company with prior written notice before placing any order that may be funded in whole or in part with ARRA funds. If Customer fails to provide such prior written notice of ARRA funding; or if the parties cannot agree on the terms and conditions (if any) applicable to an ARRA funded order; or if any terms, conditions or requirements (other than those to which the Company specifically agrees in such separate writing) are found to be applicable, then the Company may, in its sole discretion, reject such order or immediately terminate the provision of any affected service or service component without further liability or obligation.

(N)

(N)

4.2 Telephone Numbers

A Telephone number remains the property of the telephone company. The company may change the number assigned to a customer upon reasonable notice, but only in order to give better service, and not as an accommodation to another customer. Changes in telephone numbering plans may be made upon reasonable notice, in order to meet the needs of expansion or better service.

Wherever a customer's number is changed on the initiative of the telephone company after the directory has been issued, the telephone company may intercept all calls, if central office equipment permits, to the former number and give the calling party the new number until the next directory is published, unless reassignment of the number is necessary, or the customer agrees otherwise. Such numbers have last priority for reassignment. Whenever the customer's number is changed by reason of change of location or service to the customer, or at his request, intercept service will be provided for a reasonable time, if central office equipment permits.

The telephone company shall select the number assigned to each customer.

Regular Multi-Element Non-Recurring Charges apply on all telephone number changes made at the subscriber's request.

ISSUED: September 18, 2009

EFFECTIVE: October 18, 2009

ISSUED BY: VICE PRESIDENT/REGULATORY
P.O. BOX 2177 LITTLE ROCK, AR 72203

RECEIVED

DEC 26 1995

4. ESTABLISHMENT AND FURNISHING OF SERVICE

4.1 Application for Service

Applications for service must be made via the Telephone company's standard format usually by phone. These applications become contracts upon the establishment of service. The terms and conditions specified in such contracts are subject to these General Rules and Regulations and the Local Exchange Service Tariffs for the particular exchange from which service is to be furnished. Any change in rates, rules or regulations shall act as a modification of the contract to that extent, without further notice.

Requests from subscribers for additional service, equipment, etc., may also be made verbally. A move from one location to another (Outside Move) within the same Exchange Area is not considered to terminate the contract and orders for such moves may also be made verbally.

Priority in filling held applications will be given to furnishing service essential to public health and service, after which, priority will be given to furnishing residential service to premises not otherwise served.

4.2 Telephone Numbers

A Telephone number remains the property of the telephone company. The company may change the number assigned to a customer upon reasonable notice, but only in order to give better service, and not as an accommodation to another customer. Changes in telephone numbering plans may be made upon reasonable notice, in order to meet the needs of expansion or better service.

Wherever a customer's number is changed on the initiative of the telephone company after the directory has been issued, the telephone company may intercept all calls, if central office equipment permits, to the former number and give the calling party the new number until the next directory is published, unless reassignment of the number is necessary, or the customer agrees otherwise. Such numbers have last priority for reassignment. Whenever the customer's number is changed by reason of change of location or service to the customer, or at his request, intercept service will be provided for a reasonable time, if central office equipment permits.

The telephone company shall select the number assigned to each customer.

Regular Multi-Element Non-Recurring Charges apply on all telephone number changes made at the subscriber's request.

FILED

96 - 149

MISSOURI
Public Service Commission

CANCELLED
October 18, 2009
Missouri Public
Service Commission
JI-2010-0211

4. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

4.2 Telephone Numbers (Continued)

Special Billing telephone numbers are provided upon request to telephone customers, provided such numbers are available. A recurring monthly charge of \$1.99 shall apply for each Special Billing Telephone Number. See Section 40 for Rates and Regulations.

(I)

If available, telephone numbers may be reserved for future use as requested by the customer. The telephone company reserves the right to change or use the reserved telephone number or central office designation, or both, whenever it deems it advisable in the conduct of its business to do so. Should it become necessary to change telephone numbers or central office designation, the customer will be given 30 days notice of this cancellation. A monthly charge applies for each reserved number.

(C)

Residence:	\$1.99
Business	\$2.49

(I) |
(I) (C)

Depending upon the capabilities of the central office switching equipment, primary telephone numbers may be arranged to "rotary hunt" to a designated idle number in service for the same customer. It may be required that the designated "rotary hunting" number be in a consecutive sequence with the primary number.

4.3 Payment for Service

The subscriber is required to pay all charges for exchange services and facilities, and for toll messages in accordance with provisions contained elsewhere in this tariff. The subscriber is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed. Payment by personal check may be refused if the customer has rendered a dishonored check within the last twelve (12) months.

A. Bills

Regular monthly bills are due and payable upon presentation.

Customers generally are provided one copy of the regular monthly bill. Additional copies may be provided at a charge of \$1.95 per copy.

The company shall itemize on the customer's bill any taxes and/or franchise fees. Upon request, the company shall furnish a detailed summary of these fees and taxes.

ISSUED: September 15, 2008
ISSUED BY:

Vice President
4001 Rodney Parham Road
Little Rock, AR 72212

EFFECTIVE: November 1, 2008

RECEIVED

4. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued) **SEP 19 2000**

4.2 Telephone Numbers (Continued)

Special Billing telephone numbers are provided upon request to telephone customers, provided such numbers are available. A recurring monthly charge of \$1.75 shall apply for each Special Billing Telephone Number. See Section 40 for Rates and Regulations.

If available, telephone numbers may be reserved for future use as requested by the customer. The telephone company reserves the right to change or use the reserved telephone number or central office designation, or both, whenever it deems it advisable in the conduct of its business to do so. Should it become necessary to change telephone numbers or central office designation, the customer will be given 30 days notice of this cancellation. A monthly charge of \$1.75 applies for each reserved number.

Depending upon the capabilities of the central office switching equipment, primary telephone numbers may be arranged to "rotary hunt" to a designated idle number in service for the same customer. It may be required that the designated "rotary hunting" number be in a consecutive sequence with the primary number.

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The subscriber is required to pay all charges for exchange services and facilities, and for toll messages in accordance with provisions contained elsewhere in this tariff. The subscriber is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed. Payment by personal check may be refused if the customer has rendered a dishonored check within the last twelve (12) months.

(N)
|
(N)

A. Bills

Regular monthly bills are due and payable upon presentation.

Customers generally are provided one copy of the regular monthly bill. Additional copies may be provided at a charge of \$1.95 per copy.

The company shall itemize on the customer's bill any taxes and/or franchise fees. Upon request, the company shall furnish a detailed summary of these fees and taxes.

FILED

NOV 03 2000

MISSOURI
Public Service Commission

ISSUED: September 19, 2000

ISSUED BY: Steve Mowery, Vice President
State Government Affairs
P.O. Box 2177 Little Rock, AR 72203

EFFECTIVE: ~~October 19, 2000~~

NOV 03 2000

CANCELLED
November 1, 2008
Missouri Public
Service Commission

RECEIVED

DEC 26 1995

MISSOURI

Public Service Commission

4. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

4.2 Telephone Numbers (Continued)

Special Billing telephone numbers are provided upon request provided such numbers are available. A recurring monthly charge of \$1.75 shall apply for each Special Billing Telephone Number. See Section 40 for Rates and Regulations.

If available, telephone numbers may be reserved for future use as requested by the customer. The telephone company reserves the right to change or use the reserved telephone number or central office designation, or both, whenever it deems it advisable in the conduct of its business to do so. Should it become necessary to change telephone numbers or central office designation, the customer will be given 30 days notice of this cancellation. A monthly charge of \$1.75 applies for each reserved number.

Depending upon the capabilities of the central office switching equipment, primary telephone numbers may be arranged to "rotary hunt" to a designated idle number in service for the same customer. It may be required that the designated "rotary hunting" number be in a consecutive sequence with the primary number.

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The subscriber is required to pay all charges for exchange services and facilities, and for toll messages in accordance with provisions contained elsewhere in this tariff. The subscriber is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed.

A. Bills

Regular monthly bills are due and payable upon presentation.

Customers generally are provided one copy of the regular monthly bill. Additional copies may be provided at a charge of \$1.95 per copy.

The company shall itemize on the customer's bill any taxes and/or franchise fees. Upon request, the company shall furnish a detailed summary of these fees and taxes.

CANCELLED

NOV 03 2000

By *157RS2*
Public Service Commission
MISSOURI

FILED

96 - 1 1996
96 - 147

MISSOURI
Public Service Commission

4 ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

4 3 Payment for Service (Continued)

B Rendering of Bills

Bills for Flat Rate Exchange Service may be billed as a total of all items and may be rendered in advance with the billing and "due" dates so stated

Bills for Toll Service will be rendered monthly in arrears with new toll listed separately

C Collections

1 An unpaid, undisputed bill becomes delinquent twenty-one (21) days after the billing date

2 If an account is discontinued due to delinquency, the Company will apply a "Restoral of Service Charge" of \$24 99 to each reconnection of service on paid delinquent accounts

(I)

D Disputes by Residential Customers

1 A customer must advise the Company that all or part of a charge is in dispute by written notice, in person or by a telephone message. A dispute must be registered with the Company prior to the delinquent date for a customer to avoid discontinuance of service

2 If a customer disputes a charge, the customer must pay an amount equal to that part of the bill not in dispute. The Company shall not discontinue service for nonpayment of charges in dispute while the dispute is pending

3 If the parties cannot agree on the amount not in dispute, the customer must pay an amount not to exceed fifty (50) percent of the charge in dispute or an amount based on usage during a like period under similar conditions

4 Failure of the customer to pay the amount not in dispute within four (4) working days from the date the dispute is registered or by the delinquent date of the disputed bill, whichever is later, shall constitute a waiver of the customer's right to continuance of service

5 If the dispute is ultimately resolved in favor of the customer, the Company shall promptly repay any excess moneys paid by the customer

6 If the dispute cannot be resolved to the satisfaction of the customer, the Company shall notify the customer of its right to make an informal complaint to the Commission

E Subscriber about to Vacate Premise

The Company will hold a subscriber about to vacate a premise responsible for all service rendered up to and including the date specified by the subscriber for the discontinuance of service

ISSUED November 14, 2008
ISSUED BY

Vice President
4001 Rodney Parham Road
Little Rock, AR 72212

EFFECTIVE December 15, 2008

RECEIVED

4. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued) **SEP 19 2000**

4.3 Payment for Service (Continued)

B. Rendering of Bills

**MISSOURI
Public Service Commission**

Bills for Flat Rate Exchange Service may be billed as a total of all items and may be rendered in advance with the billing and "due" dates so stated.

Bills for Toll Service will be rendered monthly in arrears with new toll listed separately.

C. Collections

- 1. An unpaid, undisputed bill becomes delinquent twenty-one (21) days after the billing date. (C)(T)
(T)
- 2. If an account is discontinued due to delinquency, the Company will apply a "Restoral of Service Charge" of \$13.60 to each reconnection of service on paid delinquent accounts. (T)
(T)

D. Disputes by Residential Customers (N)

- 1. A customer must advise the Company that all or part of a charge is in dispute by written notice, in person or by a telephone message. A dispute must be registered with the Company prior to the delinquent date for a customer to avoid discontinuance of service.
- 2. If a customer disputes a charge, the customer must pay an amount equal to that part of the bill not in dispute. The Company shall not discontinue service for nonpayment of charges in dispute while the dispute is pending.
- 3. If the parties cannot agree on the amount not in dispute, the customer must pay an amount not to exceed fifty (50) percent of the charge in dispute or an amount based on usage during a like period under similar conditions.
- 4. Failure of the customer to pay the amount not in dispute with four (4) working days from the date the dispute is registered or by the delinquent date of the disputed bill, whichever is later, shall constitute a waiver of the customer's right to continuance of service.
- 5. If the dispute is ultimately resolved in favor of the customer, the Company shall promptly repay any excess moneys paid by the customer.
- 6. If the dispute cannot be resolved to the satisfaction of the customer, the Company shall notify the customer of its right to make an informal complaint to the Commission. (N)

E. Subscriber about to Vacate Premise (T)

The Company will hold a subscriber about to vacate a premise responsible for all service rendered up to and including the date specified by the subscriber for the discontinuance of service.

FILED

NOV 03 2000

**MISSOURI
Public Service Commission**

EFFECTIVE

ISSUED: September 19, 2000
ISSUED BY: Steve Mowery, Vice President
State Government Affairs
P.O. Box 2177 Little Rock, AR 72203

NOV 03 2000

RECEIVED

DEC 26 1995

**MISSOURI
Public Service Commission**

4. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

4.3 Payment for Service (Continued)

B. Rendering of Bills

Bills for Flat Rate Exchange Service may be billed as a total of all items and may be rendered in advance with the billing and "due" dates so stated.

Bills for Toll Service will be rendered monthly in arrears with new toll listed separately.

C. Collections

The bill becomes delinquent twenty-one (21) days after the billing date, except when the customer has had service discontinued for non-payment of an undisputed delinquent charge within the past twelve (12) months, or where the customer incurs toll or other charges at any time during the billing period which are equal to at least 400 percent of the amount of the deposit or guarantee previously required from the customer, in which case payment may be demanded for the toll charges in less than twenty-one (21) days. If the toll charges remain unpaid for ten (10) days after such demand, or twenty-one (21) days from the billing date, whichever is less, such charges will be deemed delinquent. Service may be discontinued (disconnected) by the Company on all delinquent accounts.

A "restoral of service" charge of \$13.60 is applicable to each reconnection of service on paid delinquent accounts.

D. Subscriber about to Vacate Premise

The Company will hold a subscriber about to vacate a premise responsible for all service rendered up to and including the date specified by the subscriber for the discontinuance of service.

CANCELLED

NOV 03 2000

By *18 R 53*
Public Service Commission
MISSOURI

FILED

96 - 147

MISSOURI
Public Service Commission

4. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

4.3 Payment for Service (Continued)

F. Late Payment Charges

1. Residential Late Payment Charges

A late payment charge will be applied to residential customer bills which have unpaid charges greater than \$5.00 when payment is not received by the due date on the customers bill. This charge will be \$5.50 and 1% of the unpaid charges. When the balance is in dispute, the Late Payment Charge may be applied and adjusted later, if appropriate, should the dispute be resolved in the customer's favor.

(C)
(C)

Each residential customer shall be permitted a one-time waiver of a late payment charge in cases where the customer has already paid the monthly bill for which the late payment charge was applied, and upon the request of the customer.

2. Non-Residential Late Payment Charges

A late payment charge will be applied to non-residential customer bills which have unpaid charges greater than \$5.00 when payment is not received by the due date on the customers bill. This charge will be the greater of \$8.00 and 1.5% of all unpaid charges. When the balance is in dispute, the Late Payment Charge may be applied and adjusted later, if appropriate, should the dispute be resolved in the customer's favor.

(C)
(C)

State and Federal governmental agency accounts are exempt from Late Payment Charges.

G. Returned Check Charge

Checks presented in payment for services and subsequently returned to the Company by the customer's bank as nonpayable, per customer, per check, incur a nonrecurring charge of \$25.00.

ISSUED: October 19, 2012
ISSUED BY: Vice President,
Little Rock, Arkansas

EFFECTIVE: October 29, 2012

4. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

4.3 Payment for Service (Continued)

F. Late Payment Charges

1. Residential Late Payment Charges

A late payment charge will be applied to residential customer bills which have unpaid charges greater than \$5.00 carried over to the next month's bill. This charge will be \$5.50 and 1% of the unpaid charges. When the balance carried over is in dispute, the Late Payment Charge may be applied and adjusted later, if appropriate, should the dispute be resolved in the customer's favor.

Each residential customer shall be permitted a one-time waiver of a late payment charge in cases where the customer has already paid the monthly bill for which the late payment charge was applied, and upon the request of the customer.

2. Non-Residential Late Payment Charges

A late payment charge will be applied to non-residential customer bills which have unpaid charges greater than \$5.00 carried over to the next month's bill. This charge will be the greater of \$8.00 or 1.5% of all unpaid charges. When the balance carried over is in dispute, the Late Payment Charge may be applied and adjusted later, if appropriate, should the dispute be resolved in the customer's favor.

State and Federal governmental agency accounts are exempt from Late Payment Charges.

G. Returned Check Charge

Checks presented in payment for services and subsequently returned to the Company by the customer's bank as nonpayable, per customer, per check, incur a nonrecurring charge of \$25.00.

(N)

(N)

CANCELLED
October 29, 2012
Missouri Public
Service Commission
JI-2013-0196

FILED
Missouri Public
Service Commission
JI-2011-0355

ISSUED: January 14, 2011
ISSUED BY: Vice President,
Little Rock, Arkansas

EFFECTIVE: February 14, 2011

4. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

4.3 Payment for Service (Continued)

F. Late Payment Charges

(N)

1. Residential Late Payment Charges

A late payment charge will be applied to residential customer bills which have unpaid charges greater than \$5.00 carried over to the next month's bill. This charge will be \$5.50 and 1% of the unpaid charges. When the balance carried over is in dispute, the Late Payment Charge may be applied and adjusted later, if appropriate, should the dispute be resolved in the customer's favor.

Each residential customer shall be permitted a one-time waiver of a late payment charge in cases where the customer has already paid the monthly bill for which the late payment charge was applied, and upon the request of the customer.

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A late payment charge will be applied to non-residential customer bills which have unpaid charges greater than \$5.00 carried over to the next month's bill. This charge will be the greater of \$8.00 or 1.5% of all unpaid charges. When the balance carried over is in dispute, the Late Payment Charge may be applied and adjusted later, if appropriate, should the dispute be resolved in the customer's favor.

State and Federal governmental agency accounts are exempt from Late Payment Charges.

(N)

ISSUED: June 30, 2010
ISSUED BY: Vice President,
Little Rock, Arkansas

EFFECTIVE: August 1, 2010

CANCELLED
February 14, 2011
Missouri Public
Service Commission
JI-2011-0355

FILED
Missouri Public
Service Commission
JI-2010-0759

4. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

4.4 Maintenance and Repairs

A. Maintenance of Company Owned Facilities

All ordinary expense of maintenance and repairs to Company owned facilities, unless otherwise specified in the Telephone Company's tariff, is borne by the Telephone Company. The subscriber agrees to take good care of the facilities and all accessories connected therewith. In case of loss of, damage to, or destruction of any of the Company's facilities or accessories, not due to ordinary wear and tear, the subscriber is held responsible for the cost of restoring the facilities to its original condition, except where such damage is not occasioned by the negligence of the subscriber.

B. Maintenance of Customer Owned Equipment

When the Company makes a repair visit and determines that the trouble is caused by facilities for which the customer is responsible, the Company will inform the customer that the trouble is in facilities for which the customer is responsible. The Company, however, will not provide repairs to facilities for which the customer is responsible under this tariff.

(D)
(D)

4.5 Unusual Installation Costs

Where special conditions or special requirements of the subscriber involve unusual installation costs, the subscriber may be required to pay reasonable proportion of such costs.

4.6 Customer Specific Arrangements

Customer specific pricing will be offered for dedicated, nonswitched, private line and Centrex service. These services will be made available to customers in a non-discriminatory manner. The rates for these services will be determined on an individual case basis. Individual case basis rates will be structured to recover the Company's cost of providing the service and will be made available to the Missouri Public Service Commission Staff upon request on a proprietary basis. Individual case basis rates will not be used for switched services.

ISSUED: October 31, 2007
ISSUED BY: Vice President
Little Rock, Arkansas

EFFECTIVE: November 30, 2007

RECD NOV 23 1999

4. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

4.4 Maintenance and Repairs

A. Maintenance of Company Owned Facilities

All ordinary expense of maintenance and repairs to Company owned facilities, unless otherwise specified in the Telephone Company's tariff, is borne by the Telephone Company. The subscriber agrees to take good care of the facilities and all accessories connected therewith. In case of loss of, damage to, or destruction of any of the Company's facilities or accessories, not due to ordinary wear and tear, the subscriber is held responsible for the cost of restoring the facilities to its original condition, except where such damage is not occasioned by the negligence of the subscriber.

B. Maintenance of Customer Owned Equipment

When the Company makes a repair visit and determines that the trouble is caused by facilities for which the customer is responsible, the Company will inform the customer that the trouble is in facilities for which the customer is responsible. The Company, however, will not provide repairs to facilities for which the customer is responsible under this tariff. This service is provided as a part of basic local exchange service. No additional charges will apply.

4.5 Unusual Installation Costs

Where special conditions or special requirements of the subscriber involve unusual installation costs, the subscriber may be required to pay reasonable proportion of such costs.

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Customer specific pricing will be offered for dedicated, nonswitched, private line and Centrex service. These services will be made available to customers in a non-discriminatory manner. The rates for these services will be determined on an individual case basis. Individual case basis rates will be structured to recover the Company's cost of providing the service and will be made available to the Missouri Public Service Commission Staff upon request on a proprietary basis. Individual case basis rates will not be used for switched services.

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FILED DEC 23 1999

CANCELLED
November 30, 2007
Missouri Public
Service Commission

4. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

DEC 26 1995

4.4 Maintenance and Repairs

MISSOURI

A Maintenance of Company Owned Facilities

Public Service Commission

All ordinary expense of maintenance and repairs to Company owned facilities, unless otherwise specified in the Telephone Company's tariff, is borne by the Telephone Company. The subscriber agrees to take good care of the facilities and all accessories connected therewith. In case of loss of, damage to, or destruction of any of the Company's facilities or accessories, not due to ordinary wear and tear, the subscriber is held responsible for the cost of restoring the facilities to its original condition, except where such damage is not occasioned by the negligence of the subscriber.

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CANCELLED

DEC 23 1999

By *1STRSY*
Public Service Commission
MISSOURI

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96 - 147

MISSOURI
Public Service Commission

DEC 26 1995

5. TELEPHONE DIRECTORIES

5.1 Distribution

Each customer may be entitled to the use of one directory without charge for each access line and extension being furnished him. Other directories will be furnished at the discretion of the Company.

**MISSOURI
Public Service Commission**

5.2 Ownership and Use

Directories regularly furnished to subscribers are the property of the Telephone Company, are loaned to subscribers only as an aid to the use of the telephone service, and are to be returned to the Telephone Company upon request. Subscribers must not deface or mutilate directories. The Telephone Company shall have the right to make a charge for directories issued in replacement of directories destroyed, defaced, or mutilated while in possession of the subscriber. To insure usefulness of the directory, no binder, holder, or auxiliary cover, except such as may be provided by or with consent of the Telephone Company, shall be used on or in connection with any directory furnished by the Telephone Company.

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**MISSOURI
Public Service Commission**

6. ESTABLISHMENT AND MAINTENANCE OF CREDIT

6.1 Establishment of Credit

The Telephone Company is not obligated to furnish service to any individual or firm that owes for service previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company.

The Telephone Company may require a deposit or contract of guaranty as a condition of service if:

- A. The applicant is unable to establish that he has had a previous account with a telephone utility for a period of at least twelve (12) months for which all undisputed charges were satisfactorily paid or,
- B. The applicant has not previously had telephone service for a twelve (12) month period and does not meet at least two of the following criteria:
 - 1) Has a valid major national charge card.
 - 2) Has a valid major national oil company charge card.
 - 3) Home ownership (excluding mobile homes).
 - 4) Has a local charge card.
 - 5) Has been employed two years or more with the same employer.
 - 6) Has an existing loan from a financial institution not considered delinquent by the creditor.
 - 7) Checking account.
 - 8) Savings account.

A present customer may be required to post a deposit as a condition of continued service if undisputed charges in two (2) of the last twelve (12) billing periods have become delinquent or the customer has had service discontinued at any time during the preceding twelve (12) billing periods.

An applicant for service, or a present customer, may satisfy a deposit requirement by providing a Contract of Guaranty in an amount not to exceed the requested deposit, from a present customer with the telephone company, with at least two years of established service whose service has not been suspended for non-payment within the last twelve (12) months. The guaranty contract shall be on a form provided by the Telephone Company which shall include the Company's right to transfer charges to the limit of the guarantee, from a defaulted bill of the customer from whom a deposit or a Contract of Guarantee was required, to the guarantor's account or accounts and the further right to suspend the guarantor's service. A guarantor shall be released upon satisfactory payment by the customer of all undisputed charges during the last twelve (12) billing periods.

The fact that a deposit has been made in no way relieves the applicant or customer from complying with the Company's regulations as to advance payments, or constitutes a waiver or modification of the regular practices of the Company providing for the discontinuance of service for nonpayment of any sums due the Company.

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6. ESTABLISHMENT AND MAINTENANCE OF CREDIT

6.1 Establishment of Credit

The Telephone Company is not obligated to furnish service to any individual or firm that owes for service previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company.

The Telephone Company may require a deposit or contract of guaranty as a condition of service if:

- A. The applicant is unable to establish that he has had a previous account with a telephone utility for a period of at least twelve (12) months for which all undisputed charges were satisfactorily paid or,
- B. The applicant has not previously had telephone service for a twelve (12) month period and does not meet at least two of the following criteria:
- 1) Has a valid major national charge card.
 - 2) Has a valid major national oil company charge card.
 - 3) Home ownership (excluding mobile homes).
 - 4) Has a local charge card.
 - 5) Has been employed two years or more with the same employer.
 - 6) Has an existing loan from a financial institution not considered delinquent by the creditor.
 - 7) Checking account.
 - 8) Savings account.

A present customer may be required to post a deposit as a condition of continued service if undisputed charges in two (2) of the last twelve (12) billing periods have become delinquent or the customer has had service discontinued at any time during the preceding twelve (12) billing periods.

An applicant for service, or a present customer, may satisfy a deposit requirement by providing a Contract of Guaranty in an amount not to exceed the requested deposit, from a present customer with the telephone company, with at least two years of established service whose service has not been suspended for non-payment within the last twelve (12) months. The guaranty contract shall be on a form provided by the Telephone Company which shall include the Company's right to transfer charges to the limit of the guarantee, from a defaulted bill of the customer from whom a deposit or a Contract of Guarantee was required, to the guarantor's account or accounts and the further right to suspend the guarantor's service. A guarantor shall be released upon satisfactory payment by the customer of all undisputed charges during the last twelve (12) billing periods.

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96 - 147

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6. ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

6.1 Establishment of Credit (Continued)

MISSOURI
Public Service Commission

The Telephone Company will not require a deposit or contract of guaranty because of the race, sex, creed, national origin, marital status, age, number of dependents, source of income, condition of physical handicap, or geographical area of residence of a customer or potential customer.

The Telephone Company maintains a record of previous accounts in its offices.

6.2 Amount of Deposit

(D)

The amount of deposit for a new applicant will be twice the average monthly bill for all subscribers within the customer class.

(D)

(D)

The amount of deposit for a present customer will be twice that customer's average monthly billing for local exchange. The average monthly billing will be based on the actual billing for the immediate months preceding the request for the deposit, not to exceed twelve (12) months.

(C)

The Telephone Company shall permit an applicant for service to pay the deposit in two equal monthly installments.

6.3 Interest Rates on Customer Deposits

(N)(T)

Deposits shall accrue interest at a rate which is equal to one percent (1%) above the prime lending rates as published in the Wall Street Journal. This rate shall be adjusted annually on December 1 using the prime lending rate as published in the Wall Street Journal on the last business day of September of each year plus one percent (1%). The interest shall be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer. Records shall be kept of efforts made to return a deposit.

(N)

6.4 Deposit not to Affect Regular Collection Practices

(T)

The fact that a deposit has been made, or a guaranty provided, shall in no way relieve the customer from his responsibility to pay undisputed charges prior to their becoming delinquent nor constitute a waiver or modification of the provisions set forth in this Tariff providing for the temporary suspension of service or the termination of the service for non-payment of undisputed, delinquent charges.

(D)

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NOV 03 2000

MISSOURI
Public Service Commission

ISSUED: September 19, 2000

ISSUED BY: Steve Mowery, Vice President
State Government Affairs
P.O. Box 2177 Little Rock, AR 72203

EFFECTIVE: [REDACTED]

NOV 03 2000

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DEC 26 1995

6. ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

6.1 Establishment of Credit (Continued)

The Telephone Company will not require a deposit or contract guaranty on the basis of race, sex, creed, national origin, marital status, age, number of dependents, source of income, condition of physical handicap, or geographical area of residence of a customer or potential customer.

The Telephone Company maintains a record of previous accounts in its offices.

6.2 Amount of Deposit and Contract of Guaranty

The amount of deposit for a new applicant will be twice the average monthly bill for all subscribers within the customer class. If, within the first six (6) months of establishing service, the customer incurs toll or other charges in any one (1) billing period which are greater than 400% of the amount of the deposit previously required, an additional deposit may be required.

The amount of deposit for a present customer will be twice that customer's average monthly billing for exchange and long distance charges. The average monthly billing will be based on the actual billing for the immediate months preceding the request for the deposit, not to exceed twelve (12) months.

The Telephone Company shall permit an applicant for service to pay the deposit in two equal monthly installments.

6.3 Deposit not to Affect Regular Collection Practices

The fact that a deposit has been made, or a guaranty provided, shall in no way relieve the customer from his responsibility to pay undisputed charges prior to their becoming delinquent nor constitute a waiver or modification of the provisions set forth in this Tariff providing for the temporary suspension of service or the termination of the service for non-payment of undisputed, delinquent charges.

On deposits held thirty (30) days or more, simple interest at the rate of nine percent (9%) per annum shall be credited annually to the account of the customer or paid upon return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer.

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MISSOURI

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DEC 1 1996

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Public Service Commission

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SEP 19 2000

6. ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

6.5 Refund or Credit of Customer Deposits

MISSOURI

Upon discontinuance or termination of service the deposit and accrued interest will be credited to the charges outstanding and the balance, if any, shall be returned to the customer within twenty-one (21) days after the rendition of the final bill.

Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, the deposit and accrued interest will be refunded or credited against charges stated on subsequent bills. Payment of charges is considered satisfactory if the payment is received prior to the date upon which the charge becomes delinquent provided the charges are not in dispute. The above criteria will apply to the release and return of contracts of guaranty.

The Telephone Company may delay the refund or credit of a deposit or the release of a contract of guaranty pending the resolution of a dispute involving charges secured by the deposit or the contract of guaranty.

At the option of the Company, a cash deposit may be refunded or credited to the customer at any time prior to termination of service of the customer's twelfth billing period. In the case of a cash deposit, interest is paid for the period during which the deposit is held by the Company.

(D)
(D)

6.6 Discontinuance of Service

(T)

Basic local telecommunications service may not be discontinued for customer nonpayment of a delinquent charge for other than local telecommunications services. In addition, failure to pay charges not subject to Commission jurisdiction shall not be cause for discontinuance of basic local telecommunications service.

(N)
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(N)

Service may be disconnected for any of the following reasons:

A. Nonpayment of an undisputed delinquent charge. A dispute must be registered with the Company prior to the delinquent date for a customer to avoid discontinuance of service.

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(T)

B. Service may be discontinued for failure to post a required deposit or guaranty after the Telephone Company has furnished ten days written notice to the customer requiring the customer to furnish such deposit or guaranty. Service shall not be discontinued on a day when the offices of the Telephone Company are not available to facilitate reconnection of the service, or on a day immediately preceding such day.

(T)

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(D)

C. Failure to substantially comply with the terms of a settlement agreement.

D. Refusal, after reasonable notice, to permit inspection, maintenance, or replacement of the Company's facilities.

E. Material misrepresentation of identity in obtaining telephone service.

F. Unauthorized use of telecommunications company equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.

(N)(D)
(N)(D)

G. As provided by federal or state law.

NOV 03 2000

FILED

ISSUED: September 19, 2000
ISSUED BY: Steve Mowery, Vice President
State Government Affairs
P.O. Box 2177 Little Rock, AR 72203

EFFECTIVE SEP 19, 2000
Public Service Commission
NOV 03 2000

DEC 26 1995

**MISSOURI
Public Service Commission**

6. ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

6.5 Refund or Credit of Customer Deposits

Upon discontinuance or termination of service, the deposit and accrued interest will be credited to the charges outstanding and the balance, if any, shall be returned to the customer within twenty-one (21) days after the rendition of the final bill.

Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, the deposit and accrued interest will be refunded or credited against charges stated on subsequent bills. Payment of charges is considered satisfactory if the payment is received prior to the date upon which the charge becomes delinquent provided the charges are not in dispute. The above criteria will apply to the release and return of contracts of guaranty.

The Telephone Company may delay the refund or credit of a deposit or the release of a contract of guaranty pending the resolution of a dispute involving charges secured by the deposit or the contract of guaranty.

At the option of the Company, a cash deposit may be refunded or credited to the customer at any time prior to termination of service of the customer's twelfth billing period. In the case of a cash deposit, interest is paid for the period during which the deposit is held by the Company, provided the period is thirty (30) days or more.

6.6 Discontinuance of Service for Failure to Establish or Maintain Credit

Service may be disconnected for any of the following reasons:

- A. Nonpayment of an undisputed delinquent charge.
- B. Service may be discontinued for failure to post a required deposit or guaranty after the Telephone Company has furnished five days written notice to the customer requiring the customer to furnish such deposit or guaranty. Service shall not be discontinued on a day when the offices of the Telephone Company are not available to facilitate reconnection of the service, or on a day immediately preceding such day. If, in the judgment of the Telephone Company, unusual risk of financial loss exists, service may be suspended after forty-eight hours' written notice has been furnished to the customer.
- C. Failure to substantially comply with the terms of a settlement agreement.
- D. Refusal, after reasonable notice, to permit inspection, maintenance, or replacement of the Company's facilities.
- E. Material misrepresentation of identity in obtaining telephone service.
- F. Nonpayment of undisputed, delinquent state or interstate long distance service charges billed by the Company or nonpayment of undisputed delinquent exchange service charges including any FCC- approved end user charge or both.
- G. As provided by federal or state law.

CANCELLED

NOV 03 2000
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Public Service Commission
MISSOURI

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DEC - 1 1996
96 - 147
**MISSOURI
Public Service Commission**

6. ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

6.6 Discontinuance of Service (Continued)

The failure to pay charges not subject to Commission jurisdiction will not constitute cause for discontinuance.

Subject to the requirements of governing tariffs, service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Service will not be discontinued on a day when the offices of the Telephone Company are not available to facilitate reconnection of service, or on a day immediately preceding such a day. Service will not be discontinued for nonpayment of delinquent charges within ten (10) days after a charge has become delinquent except as provided below.

Service will not be discontinued for the reasons above unless written notice by the first class mail is sent or delivered to the customer ten (10) days prior to the date of the proposed discontinuance. A notice of discontinuance will not be effective if a customer has pending with the Telephone Company a complaint concerning the charge upon which the notice is based.

Twenty-four (24) hours prior to discontinuance the Telephone Company will make a reasonable effort to contact the customer and advise him of the proposed discontinuance and what steps must be taken to avoid the discontinuance.

Notwithstanding any other provisions of this or other governing tariffs, the Telephone Company will postpone a discontinuance for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person residing where the telephone service is provided and where such person is under care of a physician. Any person who alleges such emergency will if requested provide the Telephone Company with reasonable evidence of such necessity.

The Company reserves the right to cancel any contract for service with and to discontinue service to any subscriber who uses any service listed in any part of this Tariff, including but not limited to such call management features as the various call forwarding features, conferencing and bridging capabilities, for the purpose of allowing the subscriber or any other telephone user to avoid usage, message or toll charges, whether flat rated or usage based, that would otherwise be applicable.

(N)
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(N)

ISSUED: May 4, 2005
ISSUED BY: Vice President
State Regulatory Affairs
P.O. Box 2177 Little Rock, AR 72203

EFFECTIVE: June 3, 2005

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SEP 19 2000

6. ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

6.6 Discontinuance of Service (Continued)

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Public Service Commission

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The failure to pay charges not subject to Commission jurisdiction will not constitute cause for discontinuance.

(T)

Subject to the requirements of governing tariffs, service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Service will not be discontinued on a day when the offices of the Telephone Company are not available to facilitate reconnection of service, or on a day immediately preceding such a day. Service will not be discontinued for nonpayment of delinquent charges within ten (10) days after a charge has become delinquent except as provided below.

(C)

Service will not be discontinued for the reasons above unless written notice by the first class mail is sent or delivered to the customer ten (10) days prior to the date of the proposed discontinuance. A notice of discontinuance will not be effective if a customer has pending with the Telephone Company a complaint concerning the charge upon which the notice is based.

(C)

Twenty-four (24) hours prior to discontinuance the Telephone Company will make a reasonable effort to contact the customer and advise him of the proposed discontinuance and what steps must be taken to avoid the discontinuance.

Notwithstanding any other provisions of this or other governing tariffs, the Telephone Company will postpone a discontinuance for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person residing where the telephone service is provided and where such person is under care of a physician. Any person who alleges such emergency will if requested provide the Telephone Company with reasonable evidence of such necessity.

(D)

(D)

FILED

NOV 03 2000

MISSOURI
Public Service Commission

ISSUED: September 19, 2000

ISSUED BY: Steve Mowery, Vice President
State Government Affairs
P.O. Box 2177 Little Rock, AR 72203

EFFECTIVE [REDACTED]

NOV 03 2000

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6. ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

DEC 28 1995

6.6 Discontinuance of Service for Failure to Establish or Maintain Credit (Continued)

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Public Service Commission

The failure to pay charges not subject to Commission jurisdiction, except as noted above, shall not constitute cause for discontinuance.

Subject to the requirements of governing tariffs, service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Service will not be discontinued on a day when the offices of the Telephone Company are not available to facilitate reconnection of service, or on a day immediately preceding such a day. Service will not be discontinued for nonpayment of delinquent charges within five (5) days after a charge has become delinquent except as provided below.

Service will not be discontinued for the reasons above unless written notice by the first class mail is sent or delivered to the customer five (5) days prior to the date of the proposed discontinuance. A notice of discontinuance will not be effective if a customer has pending with the Telephone Company a complaint concerning the charge upon which the notice is based.

Twenty-four (24) hours prior to discontinuance the Telephone Company will make a reasonable effort to contact the customer and advise him of the proposed discontinuance and what steps must be taken to avoid the discontinuance.

Notwithstanding any other provisions of this or other governing tariffs, the Telephone Company will postpone a discontinuance for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person residing where the telephone service is provided and where such person is under care of a physician. Any person who alleges such emergency will if requested provide the Telephone Company with reasonable evidence of such necessity.

Notwithstanding any other provisions of this or other governing tariffs, service to a customer may be discontinued at any time after written notice has been sent by certified mail to the customer at his last known address and at the address where the service to be discontinued is provided if such customer:

- 1) Incurs charges not covered by a deposit or contract of guaranty and evidences an intent not to pay such charges.
- 2) Damages or evidences an intent to damage Telephone Company equipment.

This notice shall state how the customer has evidenced an intent not to pay charges when due or evidenced an intent to damage telephone utility equipment.

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NOV 03 2000

By 157RS4
Public Service Commission
MISSOURI

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Public Service Commission

6. ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

6.7 Restoration of Service

When the cause for discontinuance has been eliminated, including the credit requirements in 6.1 and 6.2 preceding, the Telephone Company will reestablish service consistent with the regulations of this and other governing tariffs.

Payment may be made by the customer for restoration of service in any reasonable manner, including personal check. Payment by personal check may be refused by the Telephone Company if the customer has within the last twelve (12) months tendered payment in this manner and the check has been dishonored for any reason except bank error.

6.8 Restoral of Service

When service to any customer has been discontinued pursuant to these rules, upon reconnection, the Company shall be authorized to charge a restoral of service charge as specified in Section 4.3.C of this Tariff.

6.9 Advanced Payment

An applicant for service or facilities may be required to pay in advance of installation an amount not to exceed applicable service connection, installation, or other non-recurring charges plus charges for one month of service. The amount of any advance payment collected is credited to the customer's account after service is established. Where construction charges are applicable, the payment thereof may be required before construction begins.

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6. ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

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6.7 Restoration of Service

DEC 26 1995

When the cause for discontinuance has been eliminated, including the credit requirements in 6.1 and 6.2 preceding, the Telephone Company will reestablish service to the customer in accordance with the regulations of this and other governing tariffs.

MISSOURI
Public Service Commission

Payment may be made by the customer for restoration of service in any reasonable manner, including personal check. Payment by personal check may be refused by the Telephone Company if the customer has within the last twelve (12) months tendered payment in this manner and the check has been dishonored for any reason except bank error.

6.8 Restoral of Service

When service to any customer has been discontinued pursuant to these rules, upon reconnection, the Company shall be authorized to charge a restoral of service charge as specified in Section 4.3.C of this Tariff.

FILED

JAN - 1 1996
96 - 147

MISSOURI
Public Service Commission

ISSUED: December 26, 1995
ISSUED BY: VICE PRESIDENT/REGULATORY
P.O. BOX 2177 LITTLE ROCK, AR 72203

EFFECTIVE: January 1, 1996

7. BUSINESS AND RESIDENCE SERVICE

The applicability of business and residence rates is governed by the actual or obvious use made of the service. The use to be made of the service will be ascertained from the applicant at the time of application for service.

7.1 Business Service

The determination as to whether customer service should be classified as business or residence is based mainly on the character of use to be made of the service. Although, in general, business rates apply at business locations and residence rates apply at residence locations, residence service will not be furnished at business locations except as provided in 7.2.E. following.

In general, business rates apply whenever the use of the service is primarily or substantially of a business, professional, institutional or otherwise occupational nature, where the service is located on a premises whose main use is nonresidential. Examples of locations at which business rates apply are:

- A. In offices, stores, factories, mines, and all other places of a strictly business nature.
- B. At houses or apartments where rooms are rented or boarders are taken or both, and in halls and offices of hotels and apartment houses. However, when it is clearly evident that the service located in the customer's house or in an owner's, manager's or occupant's private rooms or apartment is to be used primarily for the domestic purposes of the customer, then residence rates apply.
- C. At quarters occupied by clubs and fraternal societies, public, private, or parochial schools, hospitals, libraries and other institutions, and in churches. However, at locations, such as fraternity houses where members of the organization lodge, or lodge and board within the building, residence rates apply.
- D. At tool houses or construction offices of contractors engaged in the reconditioning or remodeling of any structure whether the structure is to be used for business or residence purposes upon completion of the work.
- E. At residence locations in the same building as the customer's business establishment or at residence locations adjacent to the subscriber's place of business when it is not evident that the telephone located in the residence is to be employed primarily for residence use.
- F. At all other locations where the subscriber's primary use of the service is for business purposes.

(C)

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ISSUED: August 13, 2003
ISSUED BY: Vice President/State Government Affairs
P.O. BOX 2177 LITTLE ROCK, AR 72203

EFFECTIVE: September 13, 2003

7. BUSINESS AND RESIDENCE SERVICE

The applicability of business and residence rates is governed by the actual or obvious use made of the service. The use to be made of the service will be ascertained from the applicant at the time of application for service.

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7.1 Business Service

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Business rates apply at the following locations:

- A. In offices, stores, factories, and all other places of a strictly business nature.
- B. In boarding and rooming houses, colleges, clubs, hospitals, and other institutions, offices, lobbies and halls of hotels, apartment buildings and churches.
- C. At any location when the listing of the "office" is provided, or when any title indicating a trade or profession is listed, (except as may be modified under the directory listing rules and regulations and conditions governing directory listings service) or when the substantial use of the service is occupational rather than domestic. If an extension telephone on a residence service is provided in a business location as defined herein, the entire service will be classed as business service.
- D. At residence locations when the subscriber has no regular business telephone service and the use of the service by himself, members of his household, or his guests, is more of a business than residence nature as might be indicated by advertising through newspapers, handbills, billboards, circulars, business cards, or otherwise.
- E. In general, at any place where the substantial use of the service is occupational rather than domestic.

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SEP 13 2003

MISSOURI
Public Service Commission

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Public Service Commission

7. BUSINESS AND RESIDENCE SERVICE (Continued)

7.2 Residence Service

In general, residence rates apply when the use of the service is of a domestic nature or is located on a premises whose main use is residential and provided that service is not used substantially for business purposes. Examples of locations of which residence rates apply are:

- A. At private residences.
- B. At private apartments in hotels, boarding houses, college dormitories, and hospitals when separate main station service is provided in such apartments and where the use of the service is confined to the domestic use of the customer.
- C. At the place of residence of a clergyman, physician, nurse, dentist, veterinary surgeon or other medical practitioner or Christian Science practitioner. Abbreviated titles such as "Dr.", "Rev.", "Judge", "Professor", are not considered business designations.
- D. In a private stable or garage when it is strictly a part of the customer's domestic establishment. Also, residence extensions are permitted in barns if the use of the service for any business purpose is only incidental. Separate exchange service or extension station service furnished at commercial farm locations for business use are classified as and charged for as business service.
- E. Residential secretarial lines may be terminated in telephone answering facilities at telephone answering bureaus.

7.3 Changes from business service to residence are made only in the event of a change in the customer's arrangements which would entitle him to a residence classification of his service, as specified in 7.2 above.

A change of service classification from business to residence requires a number change.

Changes from residence to business service may be made without change in telephone number, if the customer so desires. Service charges, which apply for such changes, are quoted in Section 27 of this tariff.

When it is determined that a customer with residence service is using that service in such manner that it should be classified and charged for as business service under the provisions of 7.1 above, the Company may disconnect the customer's service in the event he refuses to permit his service to be classified as business service and to pay the business rate.

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7. BUSINESS AND RESIDENCE SERVICE (Continued)

Missouri Public
Service Commission

REC'D MAR 05 2003

7.2 Residence Service

Residence rates apply at the following locations:

- A. In private residences or residential apartments or hotels and apartment houses when business listings are not provided and when all stations are in locations which are a part of the subscriber's domestic establishment, or, as otherwise specified in the rate schedules. If it is found that the subscriber is using residence service for business purposes, the Company, will thereafter require the subscriber to take business service, except in cases where the subscriber, after due notice by the Company, thereafter uses the service only for residence or domestic purposes.
- B. In the Pastor's Study of a church when it is listed as Pastor's Study.

7.3 Changes from business service to residence service are made only in the event of a change in the customer's arrangements which would entitle him to a residence classification of his service, as specified in 7.2 above.

(N)

A change of service classification from business to residence requires a number change.

Service charges, which apply for such changes, are quoted in Section 27 of this tariff.

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Missouri Public Service Commission
MISSOURI

Missouri Public
Service Commission

FILED APR 04 2003

7. BUSINESS AND RESIDENCE SERVICE (Continued)

7.2 Residence Service

Residence rates apply at the following locations:

- A. In private residences or residential apartments or hotels and apartment houses when business listings are not provided and when all stations are in locations which are a part of the subscriber's domestic establishment, or, as otherwise specified in the rate schedules. If it is found that the subscriber is using residence service for business purposes, the Company, will thereafter require the subscriber to take business service, except in cases where the subscriber, after due notice by the Company, thereafter uses the service only for residence or domestic purposes.
- B. In the Pastor's Study of a church when it is listed as Pastor's Study.

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APR 04 2003

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Public Service Commission

ISSUED: December 26, 1995

ISSUED BY: VICE PRESIDENT/REGULATORY

P.O. BOX 2177 LITTLE ROCK, AR 72203

EFFECTIVE: January 1, 1996

8. INITIAL CONTRACT PERIODS (MINIMUM SERVICE PERIOD)

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DEC 26 1995

Except as hereinafter provided, the initial (or minimum) contract period for all services and facilities is one month at the same location. The rate for one full month of service including connection and applicable toll charges shall apply on service for less than the minimum service period.

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Public Service Commission

The length of contract period for extra directory listings, and for joint user service, where the listing actually appears in the directory, is the directory period except as provided in Section 9 of this tariff. The directory period is from the day on which the directory is first distributed to the subscribers to the day the succeeding directory is first distributed to subscribers.

The Telephone Company may require a contract period longer than one month at the same location for unusual construction necessary to meet special demands, and involving extra costs.

FILED

JAN - 1 1996

96 - 147

MISSOURI
Public Service Commission

ISSUED: December 26, 1995

ISSUED BY: VICE PRESIDENT/REGULATORY

P.O. BOX 2177 LITTLE ROCK, AR 72203

EFFECTIVE: January 1, 1996

9. TERMINATION OF SERVICE

DEC 26 1995

Service may be terminated prior to the expiration of the initial contract period upon notice being given to the Telephone Company, and upon payment of the termination charges given below, in addition to all charges due for service which has been furnished.

**MISSOURI
Public Service Commission**

In the case of service for which the initial contract period is less than one month, charges for one full month shall apply.

In the case of directory listings and joint-user service where the listing has appeared in the directory, the charges due are to the end of the directory period, except that in the following cases charges will be continued only to the date of termination of the extra listing or joint-user service, subject, however, to a minimum charge for one month:

- A. The contract for the main service is terminated.
- B. The listed party or joint user becomes a subscriber to some class of exchange service.
- C. The listed party or joint user moves to a new location.
- D. The listed party or joint user dies.

Contracts for periods of longer than one month covering services whose installation required line extensions may be terminated upon payment of all charges that would accrue to the end of the contract period, or the contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original subscriber.

Service may be terminated after the expiration of the initial contract period, upon the Telephone Company being notified, and upon payment of all charges due to the date of termination of the service.

FILED

**800 - 1 1996
96 - 147**

**MISSOURI
Public Service Commission
EFFECTIVE: January 1, 1996**

**ISSUED: December 26, 1995
ISSUED BY: VICE PRESIDENT/REGULATORY
P.O. BOX 2177 LITTLE ROCK, AR 72203**

DEC 26 1995

10. SPECIAL SERVICES AND FACILITIES

Special services and facilities, not ordinarily used in the furnishing of exchange telephone service and not otherwise mentioned in, provided for or contemplated by the tariff, of the Telephone Company, may be furnished or leased pursuant to special contract for such special service or facility for such period as may be agreed upon, provided such special service or facility or the use made thereof is not unlawful and does not interfere with the telephone service furnished by the Telephone Company. In the event any such special service or facility or the use made thereof interferes with the furnishing of the telephone service by the Telephone Company, the Telephone Company may terminate such contract and cease to furnish such special service or facility after thirty days written notice to the subscriber; and provided further that the Commission may terminate such contract whenever, in its opinion, public interest requires such termination.

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FILED

WRM - 1 1996
96 - 147

MISSOURI
Public Service Commission

ISSUED: December 26, 1995
ISSUED BY: VICE PRESIDENT/REGULATORY
P.O. BOX 2177 LITTLE ROCK, AR 72203

EFFECTIVE: January 1, 1996

11. CONSTRUCTION CHARGES

RECEIVED

DEC 26 1995

11.1 General Regulations

The charges, deposits and regulations specified below apply in connection with all classes of service or facilities furnished by the Telephone Company and, in addition to the installation charges applying in connection with particular classes of service or facilities and in addition to service connection and move charges which are covered separately in the other sections of this tariff.

Construction charges may be payable, at the option of the Telephone Company, at the time the application is made.

When a deposit or a portion of a deposit is refunded in accordance with the plan for extension to new real estate additions, (Paragraph 11.2.C.), interest will not be paid on the refunded portion of the deposit.

Plant extensions made by the Telephone Company in accordance with these rules, however financed, shall be and remain the property of the Telephone Company, or may be owned by some other company with whom the Telephone Company has a joint-user agreement.

Telephone lines constructed, installed and owned by the Telephone Company in subdivisions shall be installed underground.

11.2 Rules for Extensions of Permanent Distributing Plant for Company Exchange Access Arrangements

A. Within the Base Rate Area

Within the base rate area the Telephone Company will extend its distributing plant to furnish basic exchange service to any applicant without requiring a construction charge.

B. Outside the Base Rate Area

Outside the base rate area but within the exchange area the Telephone Company will extend its distributing plant to applicants in areas where facilities are unavailable under the following conditions:

- 1) New plant extensions required for furnishing rural service will be constructed by the Telephone Company under the following conditions:

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JAN - 1 1996
96 - 147

MISSOURI
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ISSUED: December 26, 1995

EFFECTIVE: January 1, 1996

ISSUED BY: VICE PRESIDENT/REGULATORY

P.O. BOX 2177 LITTLE ROCK, AR 72203

RECEIVED

11. CONSTRUCTION CHARGES (Continued)

11.2 Rules for Extensions of Permanent Distributing Plant for Company Exchange Access Arrangements (Continued)

FEB 11 1997

**MISSOURI
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B. Outside the Base Rate Area (Continued)

- 1) a) An allowance of 1/2 mile, route measurement, per applicant will be made for such extensions without the application of a construction charge. (C)
- b) Where construction is required in excess of the allowance stated in paragraph (a) above, applicants for service are required to pay a construction charge for all reasonable cost in excess of free allowance. Additional charges may be applicable where natural or other barriers are encountered which require undue conditions routing or abnormal costs incurred by the company. This cost shall be based upon the same guidelines as set forth in the Special Construction text (Paragraph 11.2.L.). A special type or amount of construction may be subject to a construction charge and/or termination agreement. (C)
- c) Applicants may, at the option of the Telephone Company, be required to (1) execute a termination agreement in an amount equal to 12 months exchange service or (2) make an advance payment in an amount equal to 12 months exchange service in cases where no construction charges are applicable.

FILED

MAR 13 1997

MO.PUBLICSERVICECOMM

ISSUED: February 11, 1997

EFFECTIVE: March 13, 1997

ISSUED BY: VICE PRESIDENT/REGULATORY

P.O. BOX 2177 LITTLE ROCK, AR 72203

11. CONSTRUCTION CHARGES (Continued)

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11.2 Rules for Extensions of Permanent Distributing Plant for Company Exchange Access Arrangements (Continued)

DEC 26 1995

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Public Service Commission

B. Outside the Base Rate Area (Continued)

- 1) a) New line extensions and/or reinforcement of existing line facilities in the rural area of the exchange will be constructed by the Telephone Company so long as the estimated cost does not exceed four times the estimated annual revenue. When the cost exceeds four times the annual exchange revenue, the applicant will be required to pay a construction charge equal to the difference between the cost and four times the additional annual exchange revenue. This cost shall be based upon the same guidelines as set forth in the Special Construction text (Paragraph 11.2.L.). A special type or amount of construction may be subject to a construction charge and/or termination agreement.
- b) Applicants may, at the option of the Telephone Company, be required to (1) execute a termination agreement in an amount equal to 12 months exchange service or (2) make an advance payment in an amount equal to 12 months exchange service in cases where no construction charges are applicable.

CANCELLED

MAR 13 1997
BY *let R.S. #2*
Public Service Commission
MISSOURI

FILED

DEC - 1 1996
96 - 147
MISSOURI
Public Service Commission

LOCAL EXCHANGE SERVICE

11. LOCAL EXCHANGE SERVICE (Continued)

11.3. LOCAL EXCHANGE RATES – BUSINESS/Facilities-Based Service Offerings

Missouri Public
Service Commission

REC'D MAR 23 2001

Monthly Rates

ACCESS LINES

DID Trunk	\$74.25	
DID #s - Per 20 Block	5.50	
Digital Channel Service - Access	175.75	
Digital Channel Service - Per Channel	14.80	
Digital Channel Service - Per Channel w/DID	14.80	
ISDN		
BRI	84.20	
PRI - Access	485.65	(R)
PRI - Per Channel	38.15	(R)
PRI - Back-Up Channel	37.00	
PRI - Access - In-bound Only	601.25	
PRI - Per Channel - In-bound Only	38.15	(R)
Key System Line	30.70	
PBX Trunk	30.70	
Standard Business Line	23.80	
Two-Way Digital - Access	370.00	(R)
Two-Way Digital - Channels	14.80	

VERTICAL SERVICES

Anonymous Call Rejection	\$1.75	
Call Forwarding	5.50	
Call Forwarding - Busy	2.50	
Call Forwarding - No Answer	2.50	
Caller ID on Call Waiting (includes CID & CW)	19.45	
Caller ID - Name and Number	8.95	
Call Return	2.50	
Call Selector	3.50	
Call Trace	4.00	
Call Transfer	12.00	
Call Waiting	7.50	
Distinctive Ring (2#)	5.50	
Distinctive Ring (3#)	7.50	
Hunting	0.50	
Preferred Call Forwarding	3.50	
Remote Access to Call Forwarding	2.50	
Repeat Dialing	3.50	
Selective Call Rejection	3.50	
Speed Calling 30	3.50	
Three-Way Calling	3.50	

Missouri Public
Service Commission

FILED APR 22 2001

ISSUED: March 23, 2001

EFFECTIVE: April 22, 2001

ISSUED BY: Steve Mowery, Vice President
State Government Affairs
P.O. Box 2177 Little Rock, AR 72203

11. CONSTRUCTION CHARGES (Continued)

11.2 Rules for Extensions of Permanent Distributing Plant for Company Exchange Access Arrangements (Continued)

RECEIVED
DEC 26 1995

D. Installation of Service Lines

Individual underground service lines connecting each customer's premises to the distribution line shall be installed when telephone service is ordered by the customer.

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E. Dual Use

Telephone lines may be installed in the same trench with other utility facilities unless, in the judgment of the Company, to do so would be dangerous, uneconomical, or impractical.

F. Connection to Existing System

The connection from the end of the existing telephone distribution system to the underground system to be installed within the subdivision shall be made in accordance with the Company's tariff.

G. Removal of Aerial Facilities

Where the Company had existing adequate aerial facilities located within the subdivision prior to January 23, 1973, the Company shall at the request of the developer remove and/or relocate such facilities underground and developer shall pay the Company any excess for the cost of the underground facilities over the cost of the aerial facilities, plus unrecoverable cost of any facilities removed.

H. Rights-of-Way and Easements

Within the applicant's subdivision, the Telephone Company will construct, own, operate, and maintain underground telephone lines only along public streets, roads, and highways which the Telephone Company has the legal right to occupy and on public lands and private property across which rights-of-way and easements satisfactory to the Telephone Company may be obtained without cost or need for condemnation by the Telephone Company.

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DEC - 1 1996
96 - 147

MISSOURI
Public Service Commission

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ISSUED BY: VICE PRESIDENT/REGULATORY
P.O. BOX 2177 LITTLE ROCK, AR 72203

EFFECTIVE: January 1, 1996

11. CONSTRUCTION CHARGES (Continued)

11.2 Rules for Extensions of Permanent Distributing Plant for Company Exchange Access Arrangements (Continued)

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DEC 26 1995

H. Rights-of-Way and Easements (Continued)

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Public Service Commission

- 1) Rights-of-way and easements, within the subdivision, satisfactory to the Telephone Company, must be furnished by the applicant in reasonable time to meet construction and service requirements before the Telephone Company shall be required to commence its installation. Such rights-of-way and easements must be cleared of trees, tree stumps, and other obstructions and graded to within six inches of final grade, by applicant, at no charge to the Telephone Company. Such clearance and grading must be maintained by the applicant during construction by the Telephone Company.
- 2) Developer will notify all purchasers of lots and/or dwelling units of the provisions of the easements and rights-of-way granted to the Company by incorporating the same in the Bill of Assurance, Plat and other documents, all of which shall be filed for record prior to the sale of any lot and/or dwelling unit.

I. Advance Payments

Where, due to the manner in which a subdivision is developed, the Telephone Company is required to construct an underground telephone distribution system through a section or sections of the subdivision where service will not be connected for at least two years, then the Telephone Company may require an advance payment equal to the estimated cost of construction from the applicant before construction is commenced. If in the judgment of the Telephone Company an advance is required under the above described conditions, the Telephone Company has the right to refuse installation of the underground system until the required advance is paid to the Telephone Company.

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96 - 147

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Public Service Commission

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P.O. BOX 2177 LITTLE ROCK, AR 72203

EFFECTIVE: January 1, 1996

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11. CONSTRUCTION CHARGES (Continued)

11.2 Rules for Extensions of Permanent Distributing Plant for Company Exchange Access Arrangements (Continued)

DEC 26 1995

MISSOURI

Public Service Commission

I. Advance Payments (Continued)

- 1) If an advance is required under these rules, then the advance, without interest, shall be returned to the applicant on a pro rata basis as the permanent service connection is made to each building or multiple-occupancy building.
- 2) Any portion of an advance remaining unrefunded ten years from the date the Telephone Company is first ready to render service with the extension will be retained by the Telephone Company and credited to the appropriate construction account.

J. Rules for Placement of Underground Facilities

- 1) The Company plans, when feasible, to replace existing aerial facilities with underground facilities in the course of normal operation. If a customer requests the removal and/or replacement of existing aerial facilities with underground facilities before removal and/or replacement is planned by the Company, such removal and/or replacement (including any additional plant segment necessarily involved) will be done at the expense of the customer as provided by the Company's tariff.
- 2) All distribution and service lines, except necessary above ground appurtenances, installed within the subdivision, shall be installed underground; shall conform to the Company's construction standards; and shall be owned and maintained by the Company.

K. Temporary Facilities

Temporary facilities may be installed to provide service when necessary, for a maximum period of one year.

- 1) Where it is necessary to place temporary facilities in advance of the permanent underground telephone system in order to provide telephone service, the Telephone Company may require the applicant to pay the estimated nonrecoverable costs of the temporary facilities. If the required costs under the above described conditions apply, the Telephone Company has the right to refuse installation of the temporary facilities until the required costs are paid to the Telephone Company.

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JAN - 1 1996
96 - 147

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Public Service Commission

EFFECTIVE: January 1, 1996

ISSUED: December 26, 1995

ISSUED BY: VICE PRESIDENT/REGULATORY

P.O. BOX 2177 LITTLE ROCK, AR 72203

11. CONSTRUCTION CHARGES (Continued)

RECEIVED

11.2 Rules for Extensions of Permanent Distributing Plant for Company Exchange Access Arrangements (Continued)

DEC 26 1995

K. Temporary Facilities (Continued)

MISSOURI

Public Service Commission

2) The Telephone Company shall notify the Commission in writing when any temporary facilities are installed in areas where underground facilities are required, and further notify the Commission in writing when such facilities are removed or installed underground.

3) Such notices shall be made within 30 days of installation or removal.

L. Special Construction

When a special type of construction, other than as described in the Tariff, is furnished to a customer, an additional charge is made, equal to the difference between the estimated cost of the special type of construction and the estimated cost of standard construction. Charges will include materials, contract services, and loaded labor. (1) The customer is required to bear unusual maintenance costs for the special construction.

The Telephone Company will provide an estimate of actual charges to the customer prior to the start of construction.

The customer will provide the Company without charge written permission for the placing of the Company's facilities on the property.

M. Changes

If after the acceptance of request for service, the design of the subdivision is changed in a manner which increases the Company's estimated installation costs, or the estimated costs of installation are increased for any other reason caused by the developer, the Company may defer or discontinue installation of its facilities until such time as such additional cost is paid by the developer to the Company.

(1) Overhead loading of labor is calculated with a composite allocation factor that is based on plant, construction, and engineering personnel salaries and expenses; supervision, pension expense, insurance, unemployment and Social Security taxes. This factor is developed monthly by determining the relationship of the above expenses to the total payroll base. It is applied to expenses for construction, removals, plant and central office maintenance.

FILED

DEC - 1 1996
96 - 147

MISSOURI
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11. CONSTRUCTION CHARGES (Continued)

11.2 Rules for Extensions of Permanent Distributing Plant for Company Exchange Access Arrangements (Continued)

N. Service to Other Installations

Where feasible, underground distribution and service lines to single individual residences, shopping centers and other commercial developments from existing facilities will be provided. Where required, conduit as specified by the Company, will be provided by the developer at his expense on his premises for Company facilities to and/or between apartments, shopping centers and other commercial type buildings.

O. Special Conditions

In circumstances, where the application of these rules appears impracticable or unjust to applicant or the Telephone Company, or discriminatory to other customers, e.g., difficult rock conditions, the Telephone Company or applicant shall refer the matter to the Missouri Public Service Commission for special ruling or for the approval of special conditions which may be mutually agreed upon prior to commencing construction.

11.3 Service Provided to Movable Premises

When telephone service is provided to movable premises by means of aerial plant, a clearance pole shall be provided if needed in the opinion of the Telephone Company. The customer shall place, own and maintain the pole. However, if the customer elects, the Telephone Company will place, own and maintain the pole and bill the customer the cost of placing the pole.

The clearance pole must comply with specifications determined to be applicable by the Telephone Company.

Should the customer elect to have the Company place, own, and maintain the clearance pole, there is a non-recurring charge of \$40.00 to cover the cost of the pole.

RECEIVED
DEC 26 1995
MISSOURI
Public Service Commission

FILED

ISSUED - 1 1996
96 - 147

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Public Service Commission

ISSUED: December 26, 1995

EFFECTIVE: January 1, 1996

ISSUED BY: VICE PRESIDENT/REGULATORY

P.O. BOX 2177 LITTLE ROCK, AR 72203

REC'D MAY 02 2002

11. CONSTRUCTION CHARGES (Continued)

11.4 Drop Relocation

Service Commission

A. For relocation of a drop (aerial or buried), when requested by the customer, the following charges are applicable in addition to appropriate Service Order Charges:

Aerial Drop Relocation – Requiring New Material

- a. 0 – 100 Feet \$175.00
- b. Cost Per Foot over 100 Feet \$1.75

Aerial Drop Relocation – Movement of Existing Wire

- a. 0 - 100 Feet \$ 125.00
- b. Cost Per Foot over 100 Feet \$1.25

Buried Drop Placement – Plowed In

- a. 0 - 100 Feet \$200.00
- b. Cost Per Foot over 100 Feet \$2.00

Buried Drop Placement – Customer Provided Trench

- a. 0 – 100 Feet \$150.00
- b. Cost Per Foot over 100 Feet \$1.50

Buried Drop Placement – Driveway Bore (each bore)

- a. 0 – 20 Feet \$400.00
- b. Cost Per Foot over 20 Feet \$20.00

B. Pole costs are not included and are priced separately.

C. Under special circumstances, Time, Material and Contract Service Charges may be applied in lieu of, or in addition to the above-tariffed rates.

Missouri Public

FILED JUN 03 2002

Service Commission

ISSUED: May 2, 2002
ISSUED BY: VICE PRESIDENT/STATE GOVERNMENT AFFAIRS
P.O. BOX 2177 LITTLE ROCK, AR 72203

EFFECTIVE: June 3, 2002

Missouri Public
Service Commission

REC'D SEP 16 1999

(N)

12. OPERATOR SERVICES

12.1 Busy Verification and Interrupt Service

A. General

Upon request of a calling party, the Operator will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will interrupt an existing call on the called line if the calling party indicates an emergency and requests interruption.

B. Rates

1. A Verification Charge will apply when:

- a. The operator verifies that the line is busy with a call in progress, or
- b. The operator verifies that the line is available for incoming calls.
- c. Both a Verification Charge and an Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the Customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.
- d. No charge will apply when the calling party advises that the call is from an official public emergency agency.

Rates

Verification Charge, each request	\$1.20
Interrupt Charge, each request	\$1.85

(N)

Missouri Public
Service Commission

FILED OCT 20 1999

ISSUED: September 16, 1999

EFFECTIVE: October 20, 1999

ISSUED BY: VICE PRESIDENT/STATE GOVERNMENT AFFAIRS
P.O. BOX 2177 LITTLE ROCK, AR 72203

12. RESERVED FOR FUTURE USE

RECEIVED

DEC 26 1995

**MISSOURI
Public Service Commission**

CANCELLED

OCT 20 1999

By *LR* *RS#1*
**Public Service Commission
MISSOURI**

FILED

96 - 147

**MISSOURI
Public Service Commission**

12. OPERATOR SERVICES (Continued)

12.2 Intrastate IntraLATA Operator Service

Missouri Public
Service Commission

(N)

A. Intrastate IntraLATA Operator Service for 0- toll calls

REC'D SEP 16 1999

1. The Company will provide Intrastate IntraLATA Operator Service for dialed 0- toll calls.
 - a. Company will not bill for incomplete calls where answer supervision is available. Company will not bill for incomplete calls and will remove any charges for incomplete calls upon (i) subscriber notification or (ii) Company's knowledge.
 - b. The caller and billed party, if different from the caller, will be advised that the Company is the operator service provider at the initial contact.
 - c. Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.
 - d. Only tariffed rates approved by the Commission for Company shall appear on Company bills.
 - e. All such calls will appear as Company calls.
 - f. Company will employ reasonable calling card verification procedures, acceptable to the Telephone Company issuing the calling card.
 - g. Company will route all 0- or 00- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.
 - h. Upon request, Company will transfer calls to other authorized interexchange Companies if billing can list the caller's actual origination point.
 - i. Company will refuse operator services to traffic aggregators, which block access to other Companies.
 - j. Company will assure that traffic aggregators will post and display information including: (1) that Company is the operator service provider; (2) detailed complaint procedures; and (3) instructions informing the caller on procedures to reach other authorized interexchange Companies.

(N)

Missouri Public
Service Commission

FILED OCT 20 1999

ISSUED: September 16, 1999
ISSUED BY: VICE PRESIDENT/STATE GOVERNMENT AFFAIRS
P.O. BOX 2177 LITTLE ROCK, AR 72203

EFFECTIVE: October 20, 1999

Missouri Public
Service Commission

12. OPERATOR SERVICES (Continued)

(N)

12.2 Intrastate IntraLATA Operator Service (Continued)

REC'D SEP 16 1999

2. Surcharges are applicable to station sent paid, station calling card, station collect, station billed to third party, and person to person 0- calls. Definitions of these types of calls are found in the Southwestern Bell Long Distance Message Telecommunications Service Tariff, P.S.C. MO. No. 26.

a. Rates set forth below, apply to 0- toll calls originating for all classes and grades of service.

3. Intrastate IntraLATA 0- toll rates are based on per minute of use without regard to time of day, day of the week or distance.

B. Rates and Charges

1.	Surcharges:	<u>Non- Automated</u>
	a. Station Sent Paid	\$1.10
	b. Station Calling Card	\$1.10
	c. Station Collect	\$1.10
	d. Station Billed to Third Party	\$1.10
	e. Person to Person	\$2.40
2.	Intrastate IntraLATA 0- Toll rates:	
	a. Initial rate, per minute	\$0.50
	b. Additional Rate, per minute	\$0.50

(N)

Missouri Public
Service Commission

FILED OCT 20 1999

ISSUED: September 16, 1999

EFFECTIVE: October 20, 1999

ISSUED BY: VICE PRESIDENT/STATE GOVERNMENT AFFAIRS
P.O. BOX 2177 LITTLE ROCK, AR 72203

13. Lifeline Services

13.1 Definition

- A. Lifeline Service is a retail local service offering available to qualifying low-income residential customers pursuant to the FCC Order 12-11 released on February 6, 2012.
- B. Customers qualifying for Lifeline Service are offered the services or functionalities enumerated in 47 Code of Federal Regulations §54.101 (a) (1)-(8) (relating to Supported Serviced for Rural, Insular and High Cost Areas).

C

13.2 Low-Income Assistance

A. General

- (1) A low-income customer is any customer who requests or receives residential essential local telecommunications service and who has been certified by the Department of Social Services (DSS) as economically disadvantaged. Qualified individuals will receive discounted services under either the low-income assistance or the disabled assistance program.
- (2) The Company shall offer toll blocking to all qualifying low income customer at no charge at the time such customers subscribe to Lifeline service. If the customer voluntarily elects to receive toll blocking, the service shall become part of the customer's Lifeline service and all service deposits will be waived.
- (3) Lifeline program rate reductions do not apply to long distance service or any other services (i.e., Custom Calling, ALLST*R, construction charges, etc.) which may or may not be tariffed. Customers may obtain such services, where available, at their discretion, although the Lifeline program rate reduction does not apply.
- (4) Lifeline program service will not be available on a retro-active basis.

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B. Regulations

- (1) Low-income assistance is available to all residential customers who demonstrate, by self-certifying with the Company under penalty of perjury, that they are eligible for support by participating in one of the following programs:

Medicaid
Food Stamps
Supplementary Security Income (SSI)
Federal Public Housing Assistance or Section 8
Low Income Home Energy Assistance Program (LIHEAP)
National School Lunch Program's Free Lunch Program
Temporary Assistance for Needy Families (TANF)

Additionally, an applicant whose income, as defined in 47 CFR Section 54.400(f), is at or below one hundred and thirty-five percent (135%) of the Federal Poverty Guidelines, may also apply for eligibility certification.

N
N
N

13. Lifeline Services

13.1 Definition

- A. Lifeline Service is a retail local service offering available to qualifying low-income residential customers.
- B. Customers qualifying for Lifeline Service are offered the services or functionalities enumerated in 47 Code of Federal Regulations §54.101 (a) (1)-(8) (relating to Supported Services for Rural, Insular and High Cost Areas).

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- (2) The Company shall offer toll blocking to all qualifying low income customer at no charge at the time such customers subscribe to Lifeline service. If the customer voluntarily elects to receive toll blocking, the service shall become part of the customer's Lifeline service and all service deposits will be waived.
- (3) Lifeline program rate reductions do not apply to long distance service or any other services (i.e., Custom Calling, ALLST*R, construction charges, etc.) which may or may not be tarified. Customers may obtain such services, where available, at their discretion, although the Lifeline program rate reduction does not apply.
- (4) The Lifeline Service rate reductions do not apply to service connection charges, except that customers eligible for Lifeline Service will receive a reduction in applicable service connection charges, as set forth in the Link-Up America Program found in Section 16 of this tariff.
- (5) Lifeline program service will not be available on a retro-active basis.
- (6) A customer deemed eligible for Lifeline service is automatically eligible for Link-Up Service.

B. Regulations

- (1) Low-income assistance is available to all residential customers who demonstrate, by self-certifying with the Company under penalty of perjury, that they are eligible for support by participating in one of the following programs:

Medicaid

Food Stamps

Supplementary Security Income (SSI)

Federal Public Housing Assistance or Section 8

Low Income Home Energy Assistance Program (LIHEAP)

National School Lunch Program's Free Lunch Program (N)

Temporary Assistance for Needy Families (TANF) (N)

ISSUED: August 21, 2008
ISSUED BY: Vice President
Little Rock, Arkansas

EFFECTIVE: September 22, 2008

13. Lifeline Services

13.1 Definition

(T)(M)

- A. Lifeline Service is a retail local service offering available to qualifying low-income residential customers.
- B. Customers qualifying for Lifeline Service are offered the services or functionalities enumerated in 47 Code of Federal Regulations §54.101 (a) (1)-(8) (relating to Supported Serviced for Rural, Insular and High Cost Areas).

(M)

13.2 Low-Income Assistance

(T)

A. General

- (1) A low-income customer is any customer who requests or receives residential essential local telecommunications service and who has been certified by the Department of Social Services (DSS) as economically disadvantaged. Qualified individuals will receive discounted services under either the low-income assistance or the disabled assistance program.
- (2) The Company shall offer toll blocking to all qualifying low income customers at no charge at the time such customers subscribe to Lifeline service. If the customer voluntarily elects to receive toll blocking, the service shall become part of the customer's Lifeline service and all service deposits will be waived.
- (3) Lifeline program rate reductions do not apply to long distance service or any other services (i.e., Custom Calling, ALLST*R, construction charges, etc.) which may or may not be tariffed. Customers may obtain such services, where available, at their discretion, although the Lifeline program rate reduction does not apply.
- (4) The Lifeline Service rate reductions do not apply to service connection charges, except that customers eligible for Lifeline Service will receive a reduction in applicable service connection charges, as set forth in the Link-Up America Program found in Section 16 of this tariff.
- (5) Lifeline program service will not be available on a retro-active basis.
- (6) A customer deemed eligible for Lifeline service is automatically eligible for Link-Up Service.

(M)

(M)

B. Regulations

- (1) Low-income assistance is available to all residential customers who demonstrate, by self-certifying with the Company under penalty of perjury, that they are eligible for support by participating in one of the following programs:
 - Medicaid
 - Food Stamps
 - Supplementary Security Income (SSI)
 - Federal Public Housing Assistance or Section 8
 - Low Income Home Energy Assistance Program (LIHEAP)

(T)

CANCELLED
September 22, 2008
Missouri Public
Service Commission

(M) Material was previously found in Section 25.7 of this tariff.

13. Lifeline Services

(C)

13.1 Low-Income Assistance

(N)

A. General

A low-income customer is any customer who requests or receives residential essential local telecommunications service and who has been certified by the Department of Social Services (DSS) as economically disadvantaged. Qualified individuals will receive discounted services under either the low-income assistance or the disabled assistance program.

B. Regulations

Low-income assistance is available to all residential customers who demonstrate, by self-certifying with the Company under penalty of perjury, that they are eligible for support by participating in:

- (1) Medicaid
- (2) Food Stamps
- (3) Supplementary Security Income (SSI)
- (4) Federal Public Housing Assistance or Section 8
- (5) Low Income Home Energy Assistance Program (LIHEAP)

C. Eligible Services

Essential local telecommunications service is defined as two (2) way switched voice residential service within local calling scope as determined by the commission, comprised of the following services and their recurring charges:

- (1) Single line residential service, including touch-tone dialing and any applicable mileage or zone charges
- (2) Access to local emergency services, including, but not limited to, 911 service established by local authorities
- (3) Access to basic local operator services
- (4) Access to basic local directory assistance
- (5) Standard intercept service
- (6) Equal access to Inter-Exchange Carriers consistent with rules and regulations of the FCC
- (7) One 910 standard white page directory listing
- (8) Toll blocking or toll control for qualifying low-income customers

(N)

13. RESERVED FOR FUTURE USE

RECEIVED
DEC 26 1995
MISSOURI
Public Service Commission

FILED
JAN - 1 1996
96 - 147
MISSOURI
Public Service Commission

13. Lifeline Services

13.2 Low-Income Assistance (Cont'd)

B. Regulations (Cont'd)

- (2) The customer must name the program(s) from which they are receiving benefits.
- (3) The customer must notify the company if they no longer participate in the program(s) named above.
- (4) The Lifeline program rate reduction shall apply to one (1) telephone line per residential household, at the subscriber's principal place of residence, as outlined in FCC Order 12-11 released on February 6, 2012.
- (5) The service must be provided in the eligible consumer's name.

C. Eligible Services

Essential local telecommunications service is defined as two (2) way switched voice residential service within local calling scope as determined by the commission, comprised of the following services and their recurring charges:

- (1) Single line residential service, including touch-tone dialing and any applicable mileage or zone charges
- (2) Access to local emergency services, including, but not limited to, 911 service established by local authorities
- (3) Access to basic local operator services
- (4) Access to basic local directory assistance
- (5) Standard intercept service
- (6) Equal access to Inter-Exchange Carriers consistent with rules and regulations of the FCC
- (7) One 910 standard white page directory listing
- (8) Toll blocking or toll control for qualifying low-income customers

D. Support Amount

- (1) Customer eligible under the established criteria can receive a discount from their bill for essential local telecommunications service equal to the amounts approved by the Missouri Public Service Commission and the Federal Communication Commission. The amount of combined federal and state lifeline support for any customer will not exceed the sum of the federal Subscriber Line Charge (SLC) and the recurring charges for the essential local telecommunications services (including the basic rate, Touch-Tone calling charge, extended area service additive, and mileage additives, if any).

- (2) The following credits will apply for customers deemed eligible for Lifeline assistance:

	<u>Monthly Credit</u>
Federal Credit	\$9.25
State Credit to Residential Access Line	\$6.50

13. Lifeline Services

13.2 Low-Income Assistance (Cont'd)

B. Regulations (Cont'd)

- (2) The customer must name the program(s) from which they are receiving benefits.
- (3) The customer must notify the company if they no longer participate in the program(s) named above.
- (4) The Lifeline program rate reduction shall apply to one (1) telephone line per residential household, at the subscriber's principal place of residence, as outlined in FCC Order 12-11 released on February 6, 2012.
- (5) The service must be provided in the eligible consumer's name.

C. Eligible Services

Essential local telecommunications service is defined as two (2) way switched voice residential service within local calling scope as determined by the commission, comprised of the following services and their recurring charges:

- (1) Single line residential service, including touch-tone dialing and any applicable mileage or zone charges
- (2) Access to local emergency services, including, but not limited to, 911 service established by local authorities
- (3) Access to basic local operator services
- (4) Access to basic local directory assistance
- (5) Standard intercept service
- (6) Equal access to Inter-Exchange Carriers consistent with rules and regulations of the FCC
- (7) One 910 standard white page directory listing
- (8) Toll blocking or toll control for qualifying low-income customers

D. Support Amount

- (1) Customer eligible under the established criteria can receive a discount from their bill for essential local telecommunications service equal to the amounts approved by the Missouri Public Service Commission and the Federal Communication Commission. The amount of combined federal and state lifeline support for any customer will not exceed the sum of the federal Subscriber Line Charge (SLC) and the recurring charges for the essential local telecommunications services (including the basic rate, Touch-Tone calling charge, extended area service additive, and mileage additives, if any).

- (2) The following credits will apply for customers deemed eligible for Lifeline assistance:

	<u>Monthly Credit</u>
Federal Credit	\$9.25
State Credit to Residential Access Line	\$3.50

C

C
D

D

13. Lifeline Services

13.2 Low-Income Assistance (Cont'd)

B. Regulations (Cont'd)

- (2) The customer must name the program(s) from which they are receiving benefits. (M¹)
- (3) The customer must notify the company if they no longer participate in the program(s) named above.
- (4) The Lifeline program rate reduction shall apply to one (1) telephone line per residential household, at the subscriber's principal place of residence.
- (5) The service must be provided in the eligible consumer's name. (M¹)

C. Eligible Services (M²)

Essential local telecommunications service is defined as two (2) way switched voice residential service within local calling scope as determined by the commission, comprised of the following services and their recurring charges:

- (1) Single line residential service, including touch-tone dialing and any applicable mileage or zone charges
- (2) Access to local emergency services, including, but not limited to, 911 service established by local authorities
- (3) Access to basic local operator services
- (4) Access to basic local directory assistance
- (5) Standard intercept service
- (6) Equal access to Inter-Exchange Carriers consistent with rules and regulations of the FCC
- (7) One 910 standard white page directory listing
- (8) Toll blocking or toll control for qualifying low-income customers (M²)

D. Support Amount

- (1) Customer eligible under the established criteria can receive a discount from their bill for essential local telecommunications service equal to the amounts approved by the Missouri Public Service Commission and the Federal Communication Commission. The amount of combined federal and state lifeline support for any customer will not exceed the sum of the federal Subscriber Line Charge (SLC) and the recurring charges for the essential local telecommunications services (including the basic rate, Touch-Tone calling charge, extended area service additive, and mileage additives, if any). (T)(M³)

- (2) The following credits will apply for customers deemed eligible for Lifeline assistance: (M¹)

	Monthly Credit	
Federal Subscriber Line Charge Credit	(1)	
Initial Federal Credit to Residential Access Line	\$1.75	
State Credit to Residential Access Line	\$3.50	(I)
Additional Federal Credit to Residential Access Line	\$1.75	(I)(M ¹)

- (1) Authorized FCC Rate (M¹)

(M¹) Material was previously found in Section 25.7 of this tariff.

(M²) Material was previously found on Page 1 of this Section.

(M³) Material was previously found on Page 2 of this Section.

ISSUED: April 29, 2005

EFFECTIVE: May 31, 2005

ISSUED BY: VICE PRESIDENT/STATE REGULATORY AFFAIRS
P.O. BOX 2177 LITTLE ROCK, AR 72203

13. Lifeline Services

13.3 Disabled Assistance (T)

A. General

A disabled customer, or a dependent, is a customer who requests or receives residential essential telecommunications service, as defined in Section 13.2.C. of this tariff, and meets the eligibility requirements set forth in this tariff. (T)

B. Regulations

Disabled assistance is available to all residential customers who demonstrate, by self certifying with the Company under penalty of perjury, that they, or a dependant, are totally and permanently disabled or blind and receiving any of the following:

- (1) Federal Social Security Disability Benefits
- (2) Federal Supplemental Security income benefits
- (3) Veterans Administration benefits
- (4) State blind pension pursuant to Section 209.010 to 209.160, RSMo
- (5) State4 aid to blind persons pursuant to Section 209.240, RSMo
- (6) State supplemental payments pursuant to Section 208.030, RSMo Section 660.100.2, RSMo 2000.

C. Support Amount

Customers eligible under the established criteria can receive a discount equal to the amounts approved by the Missouri Public Service Commission from their bill for essential telecommunications service. The amount of state lifeline support for any customer will not exceed the recurring charges for essential local telecommunications services (including the basic rate, Touch-Tone calling charge, extended area service additive, and mileage additives, if any).

13. Lifeline Services

(N)

13.1 Low-Income Assistance – Continued

D. Support Amount

Customer eligible under the established criteria can receive a discount from their bill for essential local telecommunications service equal to the amounts approved by the Missouri Public Service Commission and the Federal Communication Commission. The amount of combined federal and state lifeline support for any customer will not exceed the sum of the federal Subscriber Line Charge (SLC) and the recurring charges for the essential local telecommunications services (including the basic rate, Touch-Tone calling charge, extended area service additive, and mileage additives, if any).

13.2 Disabled Assistance

A. General

A disabled customer, or a dependent, is a customer who requests or receives residential essential telecommunications service, as defined in Section 13.1.C. of this tariff, and meets the eligibility requirements set forth in this tariff.

B. Regulations

Disabled assistance is available to all residential customers who demonstrate, by self certifying with the Company under penalty of perjury, that they, or a dependant, are totally and permanently disabled or blind and receiving any of the following:

- (1) Federal Social Security Disability Benefits
- (2) Federal Supplemental Security income benefits
- (3) Veterans Administration benefits
- (4) State blind pension pursuant to Section 209.010 to 209.160, RSMo
- (5) State4 aid to blind persons pursuant to Section 209.240, RSMo
- (6) State supplemental payments pursuant to Section 208.030, RSMo Section 660.100.2, RSMo 2000.

C. Support Amount

Customers eligible under the established criteria can receive a discount equal to the amounts approved by the Missouri Public Service Commission from their bill for essential telecommunications service. The amount of state lifeline support for any customer will not exceed the recurring charges for essential local telecommunications services (including the basic rate, Touch-Tone calling charge, extended area service additive, and mileage additives, if any).

(N)

13. Lifeline Services

13.4 Credits and Deposits

- A. The credit verification procedures available for all applicants who apply for service with the Company will also be used for applicants who apply for service under the Lifeline program.
- B. The deposit standards used for all applicants who apply for service with the Company will also be used for applicants who apply for service under the Lifeline Program with the exception that deposit requirements will be waived for Lifeline Service applicants who voluntarily elect to subscribe to toll blocking service.

13.5 Service Charges

- A. Service charges do not apply when eligible customers with existing residential service convert to Lifeline Service.
- B. A service order deposit is not applicable to customers who voluntarily elect to receive toll blocking service when initiating Lifeline service.
- C. A service order charge does apply when:
 - (1) At the time Lifeline Service billing is initiated, eligible residential local exchange access service customers also request additional optional calling features such as Custom Calling Features, ALLST*R features, etc.
 - (2) Any subsequent moves or changes after the initial connection to Lifeline service are requested by the customer.
 - (3) Service is established for new residential applicants (those without existing local exchange access service) eligible for Lifeline Service.

D
D

13.6 Payments and Disconnection of Service

- A. Lifeline service may not be disconnected for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges.
- B. Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.

13. Lifeline Services

13.4 Credits and Deposits

(M)

- A. The credit verification procedures available for all applicants who apply for service with the Company will also be used for applicants who apply for service under the Lifeline program.
- B. The deposit standards used for all applicants who apply for service with the Company will also be used for applicants who apply for service under the Lifeline Program with the exception that deposit requirements will be waived for Lifeline Service applicants who voluntarily elect to subscribe to toll blocking service.

13.5 Service Charges

- A. Service charges do not apply when eligible customers with existing residential service convert to Lifeline Service.
- B. A service order deposit is not applicable to customers who voluntarily elect to receive toll blocking service when initiating Lifeline service.
- C. A service order charge does apply when:
 - (1) At the time Lifeline Service billing is initiated, eligible residential local exchange access service customers also request additional optional calling features such as Custom Calling Features, ALLST*R features, etc.
 - (2) Any subsequent moves or changes after the initial connection to Lifeline service are requested by the customer.
 - (3) Service is established for new residential applicants (those without existing local exchange access service) eligible for Lifeline Service. However, Lifeline customers automatically qualify for service order charge discounts under the Link-Up America Program specified in Section 16 of this tariff.

13.6 Payments and Disconnection of Service

- A. Lifeline service may not be disconnected for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges.
- B. Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.

(M)

(M) Material was previously found in Section 25.7 of this tariff.

14. VACATION RATE SERVICE (T)

Upon request, a subscriber with one-party Residence or Business Service may temporarily suspend his service for a period of no less than one (1) month, nor more than twelve (12) months in duration. No outward or inward service is provided during the period of suspension. Calling card or third number long distance charges may not be charged to a number that is on temporary suspension or vacation rates. More than one period of suspension may be permitted during any calendar year, provided at least one month's full service charges are paid between each period of suspension. (C)

Suspension of service may begin on any day of the month, provided reasonable notice is given in advance. Notice to restore service must also be given in advance. Service charges will not be applied for the suspension or restoration of service. (C)

The reduction in rate for the period of suspension is equal to fifty per cent of the total exchange service charges. (C)

ISSUED: March 16, 2007
ISSUED BY: Vice President
Little Rock, Arkansas

EFFECTIVE: April 16, 2007

14. VACATION RATE

RECEIVED

Upon request, a subscriber with one-party Residence or Business Service may temporarily suspend his service for a period of one month or more. No outward or inward service is provided during the period of suspension. Only one period of suspension, not to exceed three months is allowed in any calendar year.

DEC 28 1995
MISSOURI
Public Service Commission

Suspension of service may begin on any day of the month, provided reasonable notice is given in advance. Notice to restore service must also be given in advance, and the restoration of service charge following suspension will apply.

The reduction in rate for the period of suspension is equal to fifty per cent of the total exchange service charges.

FILED

JAN - 1 1996
96 - 147

MISSOURI
Public Service Commission

ISSUED: December 26, 1995
ISSUED BY: VICE PRESIDENT/REGULATORY
P.O. BOX 2177 LITTLE ROCK, AR 72203

EFFECTIVE: January 1, 1996

Cancelled

April 16, 2007

Missouri Public

Service Commission

15. EXTENSION STATIONS

RECEIVED

Detached extension stations are provided upon customer request on the customer's premises or at off-premises locations only if facilities are available. Customers may be required to reimburse the Company for a portion of the construction costs according to the rules and regulations as specified in Section 11 of this Tariff. In the case of off-premises extensions primary exchange service generally must be available at the same location as the detached extension.

JAN 15 1997

MISSOURI
Public Service Commission

Extension stations may be connected with all classes and grades of local service.

(D)

(D)

(D)

Mileage charges apply for each extension station which is located in a different building on the same premise and over one hundred fifty feet (150') from the main station.

See Section 28, "Mileage Charges" for applicable rates.

FILED

APR 15 1997

MO. PUBLIC SERVICE COMM

ISSUED: January 15, 1997

EFFECTIVE: April 15, 1997

ISSUED BY: VICE PRESIDENT/REGULATORY
P.O. BOX 2177 LITTLE ROCK, AR 72203

15. EXTENSION STATIONS

RECEIVED

Dec 26 1995
MISSOURI
Public Service Commission
Detached extension stations are provided upon customer request on the premises or at off-premises locations only if facilities are available. Customers may be required to reimburse the Company for a portion of the construction costs according to the rules and regulations specified in Section 11 of this Tariff. In the case of off-premises extensions primary exchange service generally must be available at the same location as the detached extension.

Extension stations may be connected with all classes and grades of local service except Public Telephone Service.

Extension stations connected with Semi-Public Telephone service will be restricted to answering incoming calls only and may be connected where a notice is posted advising the using public of such extension.

Mileage charges apply for each extension station which is located in a different building on the same premise and over one hundred fifty feet (150') from the main station.

See Section 28, "Mileage Charges" for applicable rates.

CANCELLED

APR 15 1997
BY Let R.S. #1
Public Service Commission
MISSOURI

FILED

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MISSOURI
Public Service Commission

16. RESERVED FOR FUTURE USE

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*** Effective April 1, 2012, the Link Up America Program is eliminated for non-Tribal customers pursuant to the FCC's Lifeline and Link Up Reform and Modernization, Report and Order and Further Notice of Proposed Rulemaking, WC Docket No. 11-42, FCC 12-11 (rel. Feb. 6, 2012).**

ISSUED: June 26, 2012
ISSUED BY: Vice President
Little Rock, Arkansas

EFFECTIVE: July 1, 2012

16. LINK UP MISSOURI

16.1 Definition

A. Link-Up Service is a retail local service offering available to qualifying low-income residential customers who participate in one of the following programs:

- Medicaid
- Food Stamps
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance or Section 8
- Low Income Home Energy Assistance Program (LIHEAP)
- National School Lunch Program's Free Lunch Program
- Temporary Assistance for Needy Families (TANF)

(T)
(T)
(T)
(N)
(N)

16.2 Discounts

- A. Customers deemed eligible for Link-Up assistance will receive a reduction in the eligible customary service charge for commencing telecommunications service for a single telecommunications connection at the customer's principal place of residence.
- B. The monthly discounted service charge shall be 50% of the customary charge or \$30, whichever is less. See Section 27 for service order charges.
- C. A qualifying low-income customer may receive a deferred schedule for payment of the charges assessed for commencing service, for which the customer does not pay interest. The interest charges not assessed to the customer shall be for connection charges of up to \$200 that are deferred for a period not to exceed one year. Charges assessed for commencing service include any charges that the Company customarily assesses to connect customers to the network. These charges do not include any permissible security deposit requirements.

16.3 General

- A. A customer deemed eligible for Lifeline Service is automatically eligible for Link-Up service.
- B. Link-Up Program Service will not be available on a retro-active basis.
- C. The credit verification procedures available for all applicants who apply for service with the Company will also be used for applicants who apply for service under the Link-Up program.

16. LINK UP MISSOURI

NOV 19 1997

16.1 Definition

A. Link-Up Service is a retail local service offering available to qualifying low-income residential customers who participate in one of the following programs:

- Medicaid
- Food Stamps
- Supplemental Security Income
- Federal Public Housing assistance
- Low Income Home Energy assistance program

16.2 Discounts

- A. Customers deemed eligible for Link-Up assistance will receive a reduction in the eligible customary service charge for commencing telecommunications service for a single telecommunications connection at the customer's principal place of residence.
- B. The monthly discounted service charge shall be 50% of the customary charge or \$30, whichever is less. See Section 27 for service order charges.
- C. A qualifying low-income customer may receive a deferred schedule for payment of the charges assessed for commencing service, for which the customer does not pay interest. The interest charges not assessed to the customer shall be for connection charges of up to \$200 that are deferred for a period not to exceed one year. Charges assessed for commencing service include any charges that the Company customarily assesses to connect customers to the network. These charges do not include any permissible security deposit requirements.

16.3 General

- A. A customer deemed eligible for Lifeline Service is automatically eligible for Link-Up service.
- B. Link-Up Program Service will not be available on a retro-active basis.
- C. The credit verification procedures available for all applicants who apply for service with the Company will also be used for applicants who apply for service under the Link-Up program.

CANCELLED
September 22, 2008
Missouri Public
Service Commission

FILED

JAN -1 1998

MISSOURI

ISSUED: November 17, 1997
ISSUED BY: VICE PRESIDENT/REGULATORY
P.O. BOX 2177 LITTLE ROCK, AR 72203

Public Service Commission
EFFECTIVE: January 1, 1998

16. LINK UP MISSOURI

RECEIVED

Link Up Missouri is an assistance for initiating telephone service in Missouri DEC 26 1995

A. Applicability

MISSOURI
Public Service Commission

Applicable to qualifying residential households as defined under eligibility requirements below. These reduced charges described below shall be assessed only for one residential telephone access line per eligible household.

- (1) All tariffed charges applied in initiating telephone service to residential customers shall either be reduced by one half of the amount required to connect the customer to the local network or thirty dollars, whichever is less.
- (2) A 6-month interest free deferred payment schedule will be established for the charges for initiation of local telephone service at the customer's option. The Company shall inform each customer of the availability of the 6-month deferred payment schedule.

B. Eligibility Requirements

The following requirements shall be used by the Company to determine the eligibility of a subscriber for Link Up Missouri assistance.

- 1) For federal income tax purposes, the applicant is not a dependent unless over sixty years of age.
- 2) The applicant must currently be receiving MEDICAID/Medical assistance payments from the state of Missouri, and have provided their Department of Social Services Client Number (DCN) to the Company.

Of the eligibility requirements listed above, item 1 will be certified by the applicant and item 2 will be state certified. It will be the responsibility of the applicant to obtain certification from the proper agency.

C. Rates (1)

The applicable charges that apply for Link Up Missouri assistance follow

	<u>Residence</u>
Service Order Charges (S)	
- New Customer, each request	\$4.50
- Line Connection Charge (L), each Central Offices line	\$8.00

CANCELLED

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By SL RS #1
Public Service Commission
MISSOURI

FILED

- (1) These charges do not include an amount for security deposit requirements, any applicable aid to construction charges, inside wire charges and/or other applicable charges.

96 - 147

MISSOURI
Public Service Commission

16. RESERVED FOR FUTURE USE

D

D

ISSUED: June 26, 2012
ISSUED BY: Vice President
Little Rock, Arkansas

EFFECTIVE: July 1, 2012

16. LINK UP MISSOURI (CON'T.)

16.4 Eligibility Requirements

- A. The Link-Up program discount applies to one (1) telephone line per residential household, at the subscriber's principal place of residence.
- B. The service must be provided in the eligible consumer's name.
- C. The applicant must participate in one of the following programs:
 - Medicaid
 - Food Stamps
 - Supplemental Security Income (SSI) (T)
 - Federal Public Housing Assistance or Section 8 (T)
 - Low Income Home Energy Assistance Program (LIHEAP) (T)
 - National School Lunch Program's Free Lunch Program (N)
 - Temporary Assistance for Needy Families (TANF) (N)
- D. The customer must sign, under penalty of perjury, a document certifying:
 - 1. He/she is receiving benefits from one of the programs listed in C. above.
 - 2. Name of the program(s) from which they are receiving benefits.
 - 3. That he/she will notify the company if he/she no longer participates in the program(s) named in 1. preceding.
- E. A qualifying low-income customer shall receive the benefit of the Link-Up program for a second or subsequent time only for a principal place of residence with an address different from the residence address at which the Link-Up assistance was provided previously.

ISSUED: August 21, 2008
ISSUED BY: Vice President
Little Rock, Arkansas

EFFECTIVE: September 22, 2008

RECEIVED

16. LINK UP MISSOURI (CON'T.)

16.4 Eligibility Requirements

NOV 19 1997

- A. The Link-Up program discount applies to one (1) telephone line per residential household, at the subscriber's principal place of residence.
- B. The service must be provided in the eligible consumer's name.
- C. The applicant must participate in one of the following programs:
 - Medicaid
 - Food Stamps
 - Supplemental Security Income
 - Federal Public Housing assistance
 - Low Income Home Energy assistance program
- D. The customer must sign, under penalty of perjury, a document certifying:
 - 1. He/she is receiving benefits from one of the programs listed in C. above.
 - 2. Name of the program(s) from which they are receiving benefits.
 - 3. That he/she will notify the company if he/she no longer participates in the program(s) named in 1. preceding.
- E. A qualifying low-income customer shall receive the benefit of the Link-Up program for a second or subsequent time only for a principal place of residence with an address different from the residence address at which the Link-Up assistance was provided previously.

CANCELLED
September 22, 2008
Missouri Public
Service Commission

FILED

JAN -1 1998

MISSOURI
Public Service Commission
EFFECTIVE: January 1, 1998

Missouri Public
Service Commission

REC'D APR 27 2000

17. SCHOOLS AND LIBRARIES DISCOUNT PROGRAM

(N)

17.1. GENERAL

17.1.1. The Schools and Libraries Discount Program permits eligible schools (public and private, grades Kindergarten through 12) and libraries to purchase the Company services offered in this tariff at a discounted rate, in accordance with the Rules adopted by the Federal Communications Commission (FCC) in its Universal Service Order 97-157, issued May 8, 1997. The Rules are codified at 47 Code of Federal Regulation (C.F.R.) 54.500 et. seq.

17.1.2. As indicated in the Federal Rules, the discounts will be between 20 and 90 percent of the pre-discount price, which is the price of services to schools and libraries prior to application of a discount. The level of discount will be based on an eligible school or library's level of economic disadvantage and by its location in either an urban or rural area. A school's level of economic disadvantage will be determined by the percentage of its students eligible for participation in the national school lunch program, and a library's level of economic disadvantage will be calculated on the basis of school lunch eligibility in the public school district in which the library is located. A non-public school may use either eligibility for the national school lunch program or other federally approved alternative measures to determine its level of economic disadvantage. To be eligible for the discount, schools and libraries will be required to comply with the terms and conditions set forth in the Rules. Discounts are available only to the extent that they are funded by the federal universal service fund. Schools and libraries may aggregate demand with other eligible entities to create a consortium.

17.2. REGULATIONS

17.2.1. Obligation of eligible schools and libraries

A. Requests for service

- (1) Schools and libraries and consortia shall participate in a competitive bidding process for all services eligible for discounts, in accordance with any state and local procurement rules.
- (2) Schools and libraries and consortia shall submit requests for services to the Schools and Libraries Corporation, as designated by the FCC, and follow established procedures.
- (3) Services requested will be used for educational purposes.
- (4) Services will not be sold, resold, or transferred in consideration for money or any other thing of value.

B. Obligations to the Company

- (1) The Company will offer discounts to eligible schools and libraries on commercially available telecommunications services contained in this tariff.
- (2) The Company will offer services to eligible schools, libraries, and consortia at prices no higher than the lowest price it charges to similarly situated non-residential customers for similar services (lowest corresponding price).
- (3) In competitive bidding situations, the Company may offer flexible pricing or rates other than in this tariff, where specific flexible pricing arrangements are allowed, subject to Missouri Public Service Commission approval.

(N)

Missouri Public
Service Commission

FILED JUN 01 2000

ISSUED: April 27, 2000

ISSUED BY: STEVE MOWERY

VICE PRESIDENT/STATE GOVERNMENT AFFAIRS

P.O. BOX 2177 LITTLE ROCK, AR 72203

EFFECTIVE: May 27, 2000

JUN 01 2000

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17. DIGITAL DATA COMMUNICATIONS SERVICE

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17.1 Digital Channel Services (DCS)

JUN 18 1997

17.1.1 GENERAL

MO. PUBLIC SERVICE COM.

- A. Digital Channel Service (DCS) is an optional packaged service arrangement that is used in conjunction with a customer's business trunks. It packages Private Branch Exchange (PBX) trunks and DID trunks with a T-1 transmission facility.
- B. DCS facilities provide an intraexchange connection between a customer's premises and the local serving central office. DCS is based on DS1/DS0 technology, also know as T1 service. This service arrangement uses the DS1/DS0 architecture to provide a 1.544Mbps connection. The customer is then provided the capability to transmit voice and/or data over 56Kbps channels of that digital facility. Each DS1 facility provides up to 24 56Kbps (DS0) channels.

17.1.2 DCS PACKAGING

- A. DCS service arrangement connects a Telephone Company central office switch to Customer Premises Equipment (CPE). Depending on the application, that CPE might be a PBX, a router, a multiplexer, etc. Each DCS provides up to twenty-four digital communications channels.
- B. Digital Channel Service packages the following components:

Digital Facility - includes the DS1 facility.

Exchange Services (per channel) - defines how each channel is to be used.

17.1.3 TECHNICAL SPECIFICATIONS

- A. Transmission Specifications - this facility is based on a 1.544 Mbps DS1 carrier (T1 facility) whose characteristics are as follows:

Data Rate = 56 kbps restricted
- B. Customer Premise Equipment and Facilities - compatible customer premise equipment is required for DCS. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Telephone Company used in the provisioning of DCS render any facilities provided by the customer obsolete or require modification of such equipment or system, or otherwise affect its use or performance.

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REC'D APR 27 2000

17. SCHOOLS AND LIBRARIES DISCOUNT PROGRAM

17.3. DISCOUNTED RATES FOR SCHOOLS AND LIBRARIES

17.3.1. Discounts for eligible schools and libraries and consortia shall be set as a percentage from the pre-discount price, which is the price of services to schools and libraries prior to application of a discount.

17.3.2. The discount rate will be applied to eligible intrastate services purchased by eligible schools, libraries, and consortia.

17.3.3. The discount rate is based on each school or library's level of economic disadvantage as determined in accordance with the FCC Order or other federally approved alternative measures (as permitted by the Rules) and by its location in either an urban or rural area.

17.3.4. The discount matrix for eligible schools, libraries, and consortia is included.

17.4. SERVICES INELIGIBLE FOR SCHOOLS AND LIBRARIES DISCOUNT

17.4.1. VOICE MAIL SERVICES

17.5. SCHOOLS AND LIBRARIES DISCOUNT MATRIX

<u>HOW DISADVANTAGED</u>	<u>% DISCOUNT LEVEL</u>	
	<u>Urban discount</u>	<u>Rural discount</u>
% of students eligible for national school lunch program		
<1	20	25
1-19	40	50
20-34	50	60
35-49	60	70
50-74	80	80
75-100	90	90

**Missouri Public
Service Commission**

FILED JUN 01 2000

ISSUED: April 27, 2000

ISSUED BY: STEVE MOWERY
VICE PRESIDENT/STATE GOVERNMENT AFFAIRS
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17. DIGITAL DATA COMMUNICATIONS SERVICE (Cont.)

17.1 Digital Channel Services (DCS) (Cont.)

JUN 18 1997

17.1.4 REGULATIONS AND CONDITIONS

MO. PUBLIC SERVICE COMMISSION

- A. Unless specifically exempted, DCS shall be subject to all general regulations applicable to the provision of service by the Company as stated in this tariff.
- B. DCS is furnished subject to central office switching capacity, capability, and the availability of outside plant facilities.
- C. Payment for Service
 - 1. The minimum charge period for services provided under this tariff is one year.
 - 2. Suspension of service is not allowed during the minimum charge period. Disconnecting prior to the completion of the minimum period will result in the balance of the amount due for the period being payable at the time of disconnection.
- D. At the Company's discretion and subject to Commission rule and regulations, nonrecurring charges may be reduced or waived during promotional campaigns (minimum service periods will apply). All promotions will be subject to prior notification and approval by the Missouri PSC.
- E. Directory Listings - One directory listing is provided without charge for each channel activated. Additional listings may be provided as specified for in Section 32.
- F. Customer Premises Equipment
 - 1. This tariff does not include terminal equipment on the customer's premises.
 - 2. The customer is responsible for providing the power required for any customer premise equipment connected to DCS.
- G. End User Common Line (EUCL) Charges - DCS is subject to Federal Communications Commission (FCC) End User Common Line (EUCL) charges under the rates and application rules specified by the FCC.
- H. The Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure, or malfunctions of DCS or associated equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Company has been notified, and has reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.

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FILED JUL 26 1999

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P.O. BOX 2177 LITTLE ROCK, AR 72203

EFFECTIVE: July 26, 1999

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17. DIGITAL DATA COMMUNICATIONS SERVICE (Cont.)

JUN 13 1997

17.1 Digital Channel Services (DCS) (Cont.)

17.1.5. RATES AND CHARGES

MO. PUBLIC SERVICE COMM

A. Digital Channel Service Facility	<u>Service Establishment</u>	<u>Monthly Charge</u>
Digital Access Facility (per DCS facility) (includes 1st mile of the facility)	\$700.00	\$300.00
Distance Extension Charge (per repeater) (as required, approximately 1 per each mile from the central office)	N/C	\$95.00

B. Trunk Charges

For each channel activated, a trunk charge will be applied.

	<u>Service Establishment</u>	<u>Monthly Charge</u>
Channels terminating on a PBX trunk	\$12.00 per channel activated	Applicable PBX trunk rate found in Section 25
Channels terminating on a DID trunk	\$12.00 per channel activated	Applicable DID trunk rate found in Section 31

C. Subsequent Channels Additions and Changes

When channels are ordered or modified after the initial installation of DCS, the nonrecurring Channel Addition and Change charge reflected below is applied in addition to the normal charges reflected in this tariff. Only one Channel Additions and Change charge will apply when multiple channels are added or changed on a DCS facility as part of the same service order.

	<u>Non-recurring Charge</u>
Channel Additions and Changes (per DCS facility)	\$35.00
Channel Activation (per channel added)	\$12.00

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18. NUISANCE CALL INVESTIGATION

Nuisance Call Investigation is generally determined to be a public service offering and may be provided, where switching facilities permit, to the public to insure its well-being and safety.

The duration of a nuisance call investigation is generally limited to a 10-day period, but may be extended if deemed necessary to further protect the public's well-being and safety.

The Telephone Company must conform to all local, county, state and federal laws applying to nuisance call investigations, and the delivering of results thereof.

Generally, a nuisance call investigation request must be initiated jointly by the governing law enforcement agency and customer in a document conforming to the local, county, state or federal law. Furthermore, the party requesting such an investigation must orally or in writing express his willingness to prosecute whenever possible.

Results of nuisance call investigations are limited to the identification of the line and not the party originating the call; and, said results will only be submitted to the law enforcement agency originating the request.

Generally, the Telephone Company will make no charge to the party requesting a nuisance call investigation. However, the Telephone Company may apply a charge of \$24.00 for a call requiring an investigation during nights, Sundays, or Holidays, provided only that the investigation could be performed during normal working hours and days; otherwise the charge does not apply.

FILED

JAN - 1 1996
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ISSUED: December 26, 1995

ISSUED BY: VICE PRESIDENT/REGULATORY

P.O. BOX 2177 LITTLE ROCK, AR 72203

EFFECTIVE: January 1, 1996

19. CUSTOMER-OWNED COIN TELEPHONE SERVICE

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19.1 General

JAN 15 1997

Customer-Owned Coin Telephone Service is offered for use with a customer-owned coin telephone. Customer-Owned Coin Telephone Service includes coin service or a combination of a coin/card reader telephone. This rule includes cordless telephones with the above characteristics.

Customer-Owned Coin Telephone Service is furnished to customers opting to provide a means for the general public, transients and/or collective groups to place local and/or toll calls.

At the request of the customer, one extension, may be connected to the Customer-Owned Coin Telephone Access Line.

- (1) All attachments of Customer-Owned Coin Telephones to the network must be made pursuant to the rules and regulations set forth in this Tariff. Customer-Owned Coin Telephone Service is a two-way or, optionally, one-way originating only business exchange access line service. This service includes the serving central office line equipment with Selective Class of Call Screening treatment (where facilities are available), all outside plant facilities needed to connect the serving central office with the customer's premises and the network interface. These facilities are Telephone Company-provided and maintained and provide access to and from the telecommunications network for long distance service and local calling.
- (2) Selective Class of Call Screening treatment enables the customer to restrict outgoing operator-handled calls, placed over the Telephone Company's network, from the service point to only those calls which are charged to a called telephone, a third number or a calling card account. The Telephone Company will not be responsible for screening those calls placed over the network of any carrier other than the Telephone Company or placed through non-local exchange telephone company operators.

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Note: (1) For purposes of this Tariff, the term "customer" is defined as the party who is responsible for payment of the Customer-Owned Coin Telephone Access Line.

(2) Billed number screening restricts certain incoming calls, such as collect calls, placed over the Telephone Company's network, from being billed to the Customer-Owned Coin telephone.

FILED

APR 15 1997

MO.PUBLICSERVICECOMM

ISSUED: January 15, 1997

EFFECTIVE: April 15, 1997

ISSUED BY: VICE PRESIDENT/REGULATORY

P.O. BOX 2177 LITTLE ROCK, AR 72203

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Public Service Commission

19. CUSTOMER-OWNED COIN TELEPHONE SERVICE

19.1 General

Customer-Owned Coin Telephone Service is offered for use with a coin-operated coin telephone. Customer-Owned Coin Telephone Service includes coin, coinless, card reader or a combination of a coin/card reader telephone. This rule includes cordless telephones with the above characteristics.

Customer-Owned Coin Telephone Service is furnished to customers opting to provide a means for the general public, transients and/or collective groups to place local and/or toll calls.

At the request of the customer, one extension, may be connected to the Customer-Owned Coin Telephone Access Line.

- (1) All attachments of Customer-Owned Coin Telephones to the network must be made pursuant to the rules and regulations set forth in this Tariff. Customer-Owned Coin Telephone Service is a two-way or, optionally, one-way originating only business exchange access line service. This service includes the serving central office line equipment with Selective Class of Call Screening treatment (where facilities are available), all outside plant facilities needed to connect the serving central office with the customer's premises and the network interface. These facilities are Telephone Company-provided and maintained and provide access to and from the telecommunications network for long distance service and local calling. Billed number screening is provided at no charge.
- (2) Selective Class of Call Screening treatment enables the customer to restrict outgoing operator-handled calls, placed over the Telephone Company's network, from the service point to only those calls which are charged to a called telephone, a third number or a calling card account. The Telephone Company will not be responsible for screening those calls placed over the network of any carrier other than the Telephone Company or placed through non-local exchange telephone company operators.

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APR 15 1997
BY *Jan R.S.*
Public Service Commission
MISSOURI

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- Note: (1) For purposes of this Tariff, the term "customer" is defined as the party who is responsible for payment of the Customer-Owned Coin Telephone Access Line.
- (2) Billed number screening restricts certain incoming calls, such as those placed over the Telephone Company's network, from being billed to the Customer-Owned Coin Telephone.

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19. CUSTOMER-OWNED COIN TELEPHONE SERVICE(Cont'd)

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19.1 General (Cont'd)

JAN 15 1997

No variation, alteration or refashion of the screening codes, billing restrictions, applicable access or other general provision of this Selective Class of Call Screening Treatment will be permitted.

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In the case of one-way service, intercept treatment will be provided (where facilities are available).

Customer-Owned Coin Telephones must be connected to a Customer-Owned Coin Telephone Access Line, at rates specified in this tariff. A maximum of one customer-owned, coin telephone may be connected to a Customer-Owned Coin Telephone Access Line.

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Wherever available, Selective Class of Call Screening (SCCS) may be provided on all Customer-Owned Coin Telephone Service Exchange Access Lines. Any customer who offers Customer-Owned Coin Telephone Service where Selective Class of Call Screening is not available, or chooses not to subscribe to (SCCS), nonetheless assumes full and complete responsibility for all calls billed to his line.

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Directory listings may be provided under the regulations governing the furnishing of listings for business subscribers according to Section 32.

The demarcation point for all new payphones will be consisted with the demarcation point standards for other wireline services.

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The network interface is the point of connection with the telecommunications network and is the termination of the Customer-Owned Coin Telephone Exchange Access Line.

19.2 RESPONSIBILITY OF THE CUSTOMER

The customer shall be responsible for the installation, operation and maintenance of the customer-provided coin telephone used in connection with this service. The maintenance of the customer-provided coin telephone will be in accordance with Section 4 of this tariff.

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The customer shall be responsible for the payment of all charges for service provided to the customer pursuant to the Company's Tariffs.

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APR 15 1997

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ISSUED BY: VICE PRESIDENT/REGULATORY
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EFFECTIVE: April 15, 1997
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19. CUSTOMER-OWNED COIN TELEPHONE SERVICE (Cont'd)

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19.1 General (Cont'd)

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No variation, alteration or refashion of the screening codes; bill of service applicable access or other general provision of this Selective Class of Call Screening treatment will be permitted.

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In the case of one-way service, intercept treatment will be provided (where facilities are available).

Customer-Owned Coin Telephones must be connected to a Customer-Owned Coin Telephone Access Line, at rates specified in this tariff. A maximum of one customer-owned, coin telephone and one extension may be connected to a Customer-Owned Coin Telephone Access Line.

Wherever available, Selective Class of Call Screening must be provided on all Customer-Owned Coin Telephone Service Exchange Access Lines. Any customer who offers Customer-Owned Coin Telephone Service where Selective Class of Call Screening is not available, nonetheless assumes full and complete responsibility for all calls billed to his line.

Directory listings may be provided under the regulations governing the furnishing of listings for business subscribers according to Section 32.

For Customer-Owned Coin Telephone Service, a network interface will be installed at a location determined by the Telephone Company which is reasonably accessible to the premises to be served by the Customer Owned Coin Telephone. The normal location would be in close proximity to the protector or equivalent.

The network interface is the point of connection with the telecommunications network and is the termination of the Customer-Owned Coin Telephone Exchange Access Line.

19.2 RESPONSIBILITY OF THE CUSTOMER

The customer shall be responsible for the installation, operation and maintenance of the customer-provided coin telephone used in connection with this service. The maintenance of the customer-provided coin telephone will be in accordance with Section 4 of this tariff.

Where portions of an existing Public or Semi-Public installation such as shelves, enclosure, etc., are left in place and desired for purchase by the customer to Customer-Owned Coin Telephone Service, charges will be quoted upon such request.

The customer shall be responsible for the payment of all charges for service provided to the customer pursuant to the Company's Tariffs.

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BY *Let R.S. #2*
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19. CUSTOMER-OWNED COIN TELEPHONE SERVICE (Cont'd)
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19. CUSTOMER-OWNED COIN TELEPHONE SERVICE (Cont'd)

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19.2 RESPONSIBILITY OF THE CUSTOMER (Cont'd)

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The customer-provided coin telephones must be registered in compliance with Part 68 of the FCC's Registration Program or connected behind an FCC-registered coupler and have the following operational characteristics:

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- A. Must be able to access the Telephone Company-provided operator at no charge and without using a coin.
- B. Must be able to access 911 Emergency Service, where available, at no charge and without using a coin.
- C. Must be able to access Directory Assistance.
- D. Must be able to complete local and toll calls.
- E. The customer must provide on or near its phones such consumer information as required by State and Federal law.
- F. The Customer-Owned Coin Telephone Service customer shall indemnify and hold The Company harmless from any and all loss, damage and expense occasioned by or arising out of claims for injury to persons or damage to property caused by or contributed to by the provision of detailed toll billing records to the Customer-Owned Coin Telephone Service customer by The Company, including but not limited to, any disclosure of said detailed toll billing records by the Customer-Owned Coin Telephone customer.
- G. Must comply with all applicable federal, state and local laws and regulations concerning the use of this type of telephone by disabled and/or hearing impaired persons.

The customer must obtain all necessary certificates/approvals from the Missouri Public Service Commission and Commission's Rules and Regulations regarding the use of customer-provided, coin telephones.

Customer-provided coin telephones are provided only for the use of customers and authorized users.

(1) This includes only toll calls billed by The Company.

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APR 15 1997
BY *Let R.S. #3*
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EFFECTIVE: January 1, 1996

19. CUSTOMER-OWNED COIN TELEPHONE SERVICE (Cont'd)
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19.4 RATES AND CHARGES

1. The following rates and charges will apply on a per access line basis.

	<u>Description</u>	<u>Monthly Rate</u>
a)	Customer-Owned Payphone Service (Smart Payphones) (1)	Equal to B1 Rate
b)	Customer-Owned Payphone Service (Dumb Payphones) (2)	B1 Rate plus \$3.00
c)	Billed Number Screening	2.00
d)	Selective Class of Call Screening	2.00
e)	Answer Supervision, per line	2.00

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Service Charges, as specified in Section 27 of this Tariff, apply in addition to other charges for Customer-Owned Coin Telephone Service.

- (1) Business individual access line to support instrument implemented Smart Payphones.
- (2) Business individual access line that utilizes central office provided coin return and coin collection capability.

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19. CUSTOMER-OWNED COIN TELEPHONE SERVICE (Cont'd)

19.3 VIOLATIONS OF REGULATIONS

Where any customer-provided coin telephone is in violation of this Tariff, the Telephone Company may notify the customer in writing of the violation.

The customer shall discontinue use of the customer-provided coin telephone or correct the violation and notify the Telephone Company in writing within five (5) days after receipt of such notice that the violation has been corrected.

Failure of the customer to discontinue such use or to correct the violations will result in the suspension of the customer's service until such times as the customer complies with the provisions of this Tariff.

19.4 RATES AND CHARGES

The following rates and charges will apply on a per access line basis.

<u>Description</u>	<u>Monthly Rate</u>	<u>Non-Recurring Charge</u>
a) Customer owned Coin Service	\$30.00	\$40.00
b) Selective Class of Call Screening (1)	2.00	40.00

Service Charges, as specified in Section 27 of this Tariff, apply in addition to other charges for Customer-Owned Coin Telephone Service.

- (1) Selective Class of Call Screening is required on all Customer-Owned Coin Telephone Access Lines served from offices equipped to provide Selective Class of Call Screening.

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19. CUSTOMER-OWNED COIN TELEPHONE SERVICE (Cont'd)

19.4 RATES AND CHARGES (Cont'd)

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Where Push-Button Dialing Service and/or Customer Calling Service charges specified in the appropriate Sections of this Tariff are applicable to Customer-Owned Coin Telephone access lines.

Rates and Charges contemplate a normal business exchange access line service installation.

Mileage charges are charged on the same basis as applies to other types of individual line service in accordance with Section 28 of this Tariff.

FILED

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96 - 147

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ISSUED: December 26, 1995
ISSUED BY: VICE PRESIDENT/REGULATORY
P.O. BOX 2177 LITTLE ROCK, AR 72203

OCT 18 1996

20. DISCOUNTS

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20.1 Educational Institution Discount

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Upon request by an accredited public educational institution, a 20% discount will be applied to the institution's monthly rate, as listed in section 25.4 of this tariff, associated with provision of the local exchange access line for standard basic local service provided that the educational institution supplies an affidavit, certifying accreditation, to the Telephone Company and, provided further, that the predominant use of these facilities is for providing educational and instructional programs and/or for the educational institution's administrative use. This discount is not applicable to residential complexes associated with the educational institution.

For the purpose of this discount, an accredited public educational institution is defined as a Public school accredited by the Department of Elementary and Secondary Education for the State of Missouri which enrolls any or all of grades Kindergarten through the 12th.

The educational institution will be responsible for initiating the initial request for application of this discount and, further, will be responsible for requesting this discount on subsequent additions of eligible services that are ordered.

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MISSOURI PUBLIC SERVICE COMMISSION

ISSUED: October 18, 1996

EFFECTIVE: November 18, 1996

ISSUED BY: VICE PRESIDENT/REGULATORY

P.O. BOX 2177 LITTLE ROCK, AR 72203

20. RESERVED FOR FUTURE USE

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BY Lat P.S. #1
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MISSOURI

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**MISSOURI
Public Service Commission**

21. DIRECTORY ASSISTANCE

21.1 LOCAL DIRECTORY ASSISTANCE

A. General Regulations

1. The Telephone Company furnishes Local Directory Assistance Service whereby customers may request assistance in determining telephone numbers of customers who are located in the same local calling area or the same Home Numbering Plan Area (HNPA).
2. The rates set forth below apply to calls from customers who request assistance in determining telephone numbers of customers who are located in the same local calling area or the same Home Numbering Plan Area (HNPA).

B. Rates

1. Where the customer direct dials the Local Directory Assistance number the charge for each call (maximum of two requested telephone numbers per call) is:

Current
Rate
\$1.99

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21.2 NATIONAL AND REVERSE DIRECTORY ASSISTANCE

A. General

1. National Directory Assistance is a service whereby customers may dial 1411 and request assistance in determining listing information of subscribers who are located outside the customer's local calling area (exchange).
2. Reverse Directory Assistance is a reverse search service that allows the caller to request a customer's name and/or address after giving the directory assistance operator a complete telephone number. Customers may access Reverse Directory Assistance by dialing 1411.

B. Conditions

The following conditions and rates apply to all calls from customers who request National Directory Assistance or Reverse Directory Assistance.

1. The customer will be charged for each call made to National Directory Assistance or Reverse Directory Assistance. Customers may receive one listing per call. The National and/or Reverse Directory Assistance rate applies per call, whether or not a number, name, or address is provided; this includes requests for numbers, names, or address that are non-published or unlisted.
2. There are no billing exemptions or allowances for National Directory Assistance or Reverse Directory Assistance service requests.
3. Charges for National Directory Assistance or Reverse Directory Assistance service are not applicable to calls placed from hospitals, or to calls placed by customers who certify they are unable to use a directory because of visual or physical handicap.
4. National Directory Assistance and Reverse Directory Assistance services will not be available from Hotel/Motel and Pay Telephones.

C. Rates

	<u>Per Request</u>
1. National Directory Assistance	\$1.99
2. Reverse Directory Assistance	\$1.99

ISSUED: August 16, 2010
ISSUED BY:

Vice President
4001 Rodney Parham Road
Little Rock, AR 72212

EFFECTIVE: September 15, 2010

FILED
Missouri Public
Service Commission
JI-2011-0067

21. DIRECTORY ASSISTANCE

21.1 LOCAL DIRECTORY ASSISTANCE

A. General Regulations

1. The Telephone Company furnishes Local Directory Assistance Service whereby customers may request assistance in determining telephone numbers of customers who are located in the same local calling area or the same Home Numbering Plan Area (HNPA).
2. The rates set forth below apply to calls from customers who request assistance in determining telephone numbers of customers who are located in the same local calling area or the same Home Numbering Plan Area (HNPA).

B. Rates

1. Where the customer direct dials the Local Directory Assistance number the charge for each call (maximum of two requested telephone numbers per call) is:

Current
<u>Rate</u>
\$0.80

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21.2 NATIONAL AND REVERSE DIRECTORY ASSISTANCE

A. General

1. National Directory Assistance is a service whereby customers may dial 1411 and request assistance in determining listing information of subscribers who are located outside the customer's local calling area (exchange).
2. Reverse Directory Assistance is a reverse search service that allows the caller to request a customer's name and/or address after giving the directory assistance operator a complete telephone number. Customers may access Reverse Directory Assistance by dialing 1411.

B. Conditions

The following conditions and rates apply to all calls from customers who request National Directory Assistance or Reverse Directory Assistance.

1. The customer will be charged for each call made to National Directory Assistance or Reverse Directory Assistance. Customers may receive one listing per call. The National and/or Reverse Directory Assistance rate applies per call, whether or not a number, name, or address is provided; this includes requests for numbers, names, or address that are non-published or unlisted.
2. There are no billing exemptions or allowances for National Directory Assistance or Reverse Directory Assistance service requests.
3. Charges for National Directory Assistance or Reverse Directory Assistance service are not applicable to calls placed from hospitals, or to calls placed by customers who certify they are unable to use a directory because of visual or physical handicap.
4. National Directory Assistance and Reverse Directory Assistance services will not be available from Hotel/Motel and Pay Telephones.

C. Rates

	<u>Per Request</u>	
1. National Directory Assistance	\$1.99	(I)
2. Reverse Directory Assistance	\$1.99	(I)

ISSUED: September 15, 2008
ISSUED BY:

Vice President
4001 Rodney Parham Road
Little Rock, AR 72212

EFFECTIVE: November 1, 2008

CANCELLED
September 15, 2010
Missouri Public
Service Commission
JI-2011-0067

FILED
Missouri Public
Service Commission

21. DIRECTORY ASSISTANCE

(N)

21.1 LOCAL DIRECTORY ASSISTANCE

A. General Regulations

1. The Telephone Company furnishes Local Directory Assistance Service whereby customers may request assistance in determining telephone numbers of customers who are located in the same local calling area or the same Home Numbering Plan Area (HNPA).
2. The rates set forth below apply to calls from customers who request assistance in determining telephone numbers of customers who are located in the same local calling area or the same Home Numbering Plan Area (HNPA).

B. Rates

1. Where the customer direct dials the Local Directory Assistance number the charge for each call (maximum of two requested telephone numbers per call) is:

Current
Rate
\$0.00

21.2 NATIONAL AND REVERSE DIRECTORY ASSISTANCE

A. General

1. National Directory Assistance is a service whereby customers may dial 1411 and request assistance in determining listing information of subscribers who are located outside the customer's local calling area (exchange).
2. Reverse Directory Assistance is a reverse search service that allows the caller to request a customer's name and/or address after giving the directory assistance operator a complete telephone number. Customers may access Reverse Directory Assistance by dialing 1411.

B. Conditions

The following conditions and rates apply to all calls from customers who request National Directory Assistance or Reverse Directory Assistance.

1. The customer will be charged for each call made to National Directory Assistance or Reverse Directory Assistance. Customers may receive one listing per call. The National and/or Reverse Directory Assistance rate applies per call, whether or not a number, name, or address is provided; this includes requests for numbers, names, or address that are non-published or unlisted.
2. There are no billing exemptions or allowances for National Directory Assistance or Reverse Directory Assistance service requests.
3. Charges for National Directory Assistance or Reverse Directory Assistance service are not applicable to calls placed from hospitals, or to calls placed by customers who certify they are unable to use a directory because of visual or physical handicap.
4. National Directory Assistance and Reverse Directory Assistance services will not be available from Hotel/Motel and Pay Telephones.

C. Rates

	<u>Per Request</u>
1. National Directory Assistance	\$1.25
2. Reverse Directory Assistance	\$1.25

(N)

ISSUED: December 1, 2005
ISSUED BY: Vice President
P.O. Box 2177 Little Rock, AR 72203

EFFECTIVE: January 1, 2006

21. RESERVED FOR FUTURE USE

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JAN - 1 1996
96 - 147

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EFFECTIVE: January 1, 1996

21. DIRECTORY ASSISTANCE

21.3 DIRECTORY ASSISTANCE CALL COMPLETION

(N)

A. General

1. Directory Assistance Call Completion (DACC) provides an incoming Directory Assistance customer requesting any number, a mechanized announcement offering call completion to the listed number requested. The call is completed on a sent-paid basis (paid for by the calling station). A charge is incurred only for answered calls.
2. The mechanized announcement will instruct the caller that for an additional charge, the call will automatically be completed by depressing a specific digit on the touch dial key pad. All completed calls will be charged the Directory Assistance Call Completion charge.

B. Conditions

1. Directory Assistance Call Completion will only be furnished where facilities and operating conditions permit.
2. This offering provides call completion on a local and national basis.
3. The Telephone Company assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Telephone Company and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service.
4. This service is furnished solely for the calling purposes of the caller.
5. Provisions concerning limitation of liability and allowance for interruption of service are as set forth above and in Section 2 of this Tariff.
6. When a customer elects to have a call automatically completed to the number for which the Directory Assistance Listing was requested (Directory Assistance Call Completion), the charge in this tariff shall apply, per call. The Directory Assistance Call Completion charge is in addition to any applicable Directory Assistance and/or local usage charges.
7. Calls will be completed on a sent paid basis.
8. Person, collect, conference, calling card, third number or any other calls requiring operator handling, are not included.
9. Directory Assistance Call Completion is not subject to optional calling plan discounts.
10. Directory Assistance Call Completion will not be provided to the following services:
 - 800 Service,
 - 976 Service,
 - 900 Service,
 - Customer Owned Pay Telephone Service (COPTS),
 - Feature Group A Service, or
 - Public and Semi-Public Telephone Services
11. Charges for Directory Assistance Call Completion are not applicable to calls placed by those customers whose physical or visual handicaps prevent them from using the telephone directory, provided that those customers have forwarded documentation to the Company attesting to a qualifying impairment.

(N)

ISSUED: February 25, 2008
ISSUED BY: Vice President
Little Rock, Arkansas

EFFECTIVE: March 26, 2008

21. DIRECTORY ASSISTANCE

21.3 DIRECTORY ASSISTANCE CALL COMPLETION (CONT'D)

C. Rates

(N)

Directory Assistance Call Completion

Charge per Call

Each Call Completed

\$0.99

(N)

ISSUED: February 25, 2008
ISSUED BY: Vice President
Little Rock, Arkansas

EFFECTIVE: March 26, 2008

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22. UNIVERSAL EMERGENCY NUMBER SERVICE (911)

22.1 Description

22.1.1 General

- A. Universal Emergency Number Service is a telephone exchange communication service whereby a Public Safety Answering Point (PSAP) designated by the customer may receive and answer telephone calls placed by dialing number 911.
- B. 911 Service is offered subject to the availability of facilities.
- C. The 911 Service customer may be a municipality or other state or local government unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility to respond to telephone calls from the public for emergency police and fire service within the telephone central office areas arranged for 911 Service calling.
- D. Two types of 911 Service are offered: B911 and E911.
- E. The following Regulations and Rates will only apply to exchanges of ALLTEL Missouri, Inc. existing as of the effective date of this tariff.
- F. The service may be provided by ALLTEL Missouri, Inc. or jointly by ALLTEL Missouri, Inc. and another Local Exchange Carrier.

22.2 Rules and Regulations

- 22.2.1 This service is limited to the use of central office telephone number 911 as the universal emergency telephone number. Only one 911 service will be provided within any government agency's locality.
- 22.2.2 The 911 emergency telephone number is not intended to be a total replacement of the telephone service of the various public safety agencies which may participate in the use of this number and the public safety agencies must subscribe to other telephone service as provided in Paragraph 22.2.21 following.

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22. UNIVERSAL EMERGENCY NUMBER SERVICE (911) (Continued)

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22.2 Rules and Regulations (Continued)

22.2.3 The service is furnished to the customer only for the purpose of receiving reports of emergencies by the public.

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22.2.4 911 Service will be provided to only one PSAP for calling from any telephone number within any central office serving area, except that E911 Service may be provided to more than one PSAP within a central office serving area if the Selective Routing Feature (SR) is provided. When E911 Service is furnished to a customer with the Selective Routing Service Feature for a part of a central office serving area, if a request is received from a governmental unit with police and fire public safety responsibility for other parts of the central office serving area, that governmental unit must subscribe to a combination of E911 Service Features which includes the Selective Routing Service Feature.

22.2.5 911 Service is a telephone exchange communications service and is arranged for one-way incoming service to an appropriate PSAP. Outgoing calls can only be made on a transfer basis with E911 Service only.

22.2.6 911 Service is provided solely for the benefit of the municipal customer; the provision of such service shall not be interpreted, construed or regarded as being for the benefit of, or creating any Telephone Company obligation toward, or any right of action on behalf of, any third person or other legal entity.

22.2.7 The Telephone Company does not undertake to answer and forward E911 Service calls, but furnishes the use of its facilities to enable the customer's personnel to respond to such calls on the customer's premises.

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22. UNIVERSAL EMERGENCY NUMBER SERVICE (911) (Continued)

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22.2 Rules and Regulations (Continued)

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- 22.2.8 Temporary suspension of service is not provided for any part of 911 Service.
- 22.2.9 911 Service information consisting of the name, address and telephone numbers of telephone subscribers whose listings are not published in directories or listed in directory assistance offices is confidential and the customer agrees to use such information only for the purpose of responding to emergency 911 Service calls.
- 22.2.10 The 911 Service calling party forfeits the privacy afforded by non-listed and non-published service to the extent that the telephone number and the address (and name of business accounts only) associated with the originating station location are furnished to the PSAP at the time the call is originated.
- 22.2.11 Central offices that are not currently equipped to transmit ANI will not be modified to provide ANI for 911 Services. When the SR or ANI Service Features are provided, in such circumstances, default routing will be provided in lieu of selective routing and/or ANI display.
- 22.2.12 The Automatic Location Identification feature of the E911 System is dependent upon Automatic Number Identification (ANI) being provided by the Telephone Company central office serving the caller. ANI will only be provided on single-party lines.
- 22.2.13 The Telephone Company's entire liability to any person, including other Exchange Carriers who participate in the joint provisioning of 911 Service, for interruption or failure of 911 Service shall be limited by the terms set forth in this Section and other Sections of this tariff.
- 22.2.14 The rates charged for any 911 Service do not include, and the Telephone Company does not undertake, inspection or constant monitoring to discover errors, defects and malfunctions in the service. The customer shall have the responsibility of discovering all errors, defects and malfunctions, and assumes the duty of, and will make such tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Telephone Company in the event the system is not functioning properly.

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22. UNIVERSAL EMERGENCY NUMBER SERVICE (911) (Continued)

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22.2 Rules and Regulations (Continued)

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22.2.15 The Telephone Company shall not be liable for any loss or damages arising out of errors, interruptions, defects, failures, or malfunctions of 911 Service including any and all equipment and data processing systems associated therewith. Damages arising out of such interruptions, defects, failures, or malfunctions of the system after the Telephone Company has been so notified, and has had a reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.

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22.2.16 Adjustments for service interruptions experienced by persons calling the PSAP is governed by and limited by terms set forth in Section 2 of this Tariff.

22.2.17 911 Service is furnished subject to all operating failures and interruptions including, but not limited to, equipment breakdowns, errors, defects, malfunctions and interruptions of service experienced in the regular telephone exchange system. 911 Service is furnished subject to any additional forms of service failures and service degradations resulting from the complexity of the service arrangement, program errors and failures, delays and errors in the input and processing of data used by the Data Management System (DMS) associated with the E911 Service arrangement. The rates provided for this service are subject to the limitations which appear in this Section and in other Sections of this and other tariffs.

22.2.18 911 Service will be designed by the Telephone Company to provide at least the same level of service reliability and quality as local exchange telephone service in the exchanges where 911 Services are offered.

22.2.19 Because the Telephone Company serving boundaries and political subdivision boundaries may not coincide, the customer must make arrangements to handle all calls received on its 911 Service lines that originate from all telephones served by central offices within the 911 Service Area whether or not the calling telephone is situated on property within the geographical boundaries at the customer's public safety jurisdiction.

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22. UNIVERSAL EMERGENCY NUMBER SERVICE (911) (Continued)

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22.2 Rules and Regulations (Continued)

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22.2.20 Application for 911 Service must be executed in writing by each customer. If application for service is made by an agent, the Telephone Company must be provided in writing with satisfactory proof of appointment of the agent by the customer. At least one local law enforcement agency must be included among the participating agencies in any 911 Service request.

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22.2.21 In addition to all other terms and conditions, the following applies:

- A. All 911 Service calls will be answered on a 24-hour day, seven-day week basis.
- B. The customer has the responsibility for dispatching the appropriate emergency service within the 911 Service Area, or will undertake to transfer all 911 service calls received to the governmental agency with responsibility for dispatching such services, to the extent that such services are reasonably available.
- C. The customer will develop an appropriate method for responding to calls for non-participating agencies which may be directed to 911 Service PSAP by calling parties.
- D. The customer will subscribe to a sufficient number of interoffice facilities and 911 exchange lines, as determined by the Telephone Company, to adequately handle incoming calls but in all cases subject to a minimum of two facilities or lines required at any point in the 911 network including the 911 exchange lines terminated at the PSAP. For 911 exchange line groups from an E911 control office to a secondary answering location used for central office transfer purposes only, the line quantity may be determined by the customer and could result in only one line being provided.
- E. The customer will subscribe for additional local exchange service at the PSAP location for administrative purposes, for placing of outgoing calls and for receiving other emergency calls including any which may be relayed by Telephone Company operators.

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22. UNIVERSAL EMERGENCY NUMBER SERVICE (911) (Continued)

22.2 Rules and Regulations (Continued)

22.2.22 When the SF Service Feature is provided (E911), the customer is responsible for identifying primary and secondary PSAP locations as well as the unique combinations of police, fire and ambulance or any other appropriate agencies responsible for providing emergency service within various portions of the E911 Service area. An Emergency Service Number (ESN) will be provided by the Telephone Company for each such combination. The customer will associate these ESNs with street address ranges or other mutually agreed upon routing criteria in the E911 Service area. The ESNs will be carried in the DMS to permit routing of E911 Service calls to the appropriate primary and secondary PSAP's responsible for handling E911 Service calls from each telephone in the E911 Service area.

The customer's responsibility for providing this information is as follows:

- A. Initial and subsequent ESN assignments by street name, address range and area or other mutually agreed upon routing criteria shall be furnished to the Telephone Company by the customer on forms supplied by the Telephone Company for that purpose at a mutually agreed upon time prior to the effective date of the service.
- B. If the customer establishes new street names and/or address ranges where they did not previously exist, it shall be the customer's responsibility to notify residents in the affected area(s) of the new street names and/or address ranges. If the customer desires to have the new street names and/or address ranges reflected in the DMS (E911), it shall also be the customer's responsibility to provide the Telephone Company with a cross-reference listing of all residents of the affected area(s), showing old address and new address for each resident.

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22. UNIVERSAL EMERGENCY NUMBER SERVICE (911) (Continued)

22.2 Rules and Regulations (Continued)

22.2.22 (Continued)

- C. After establishment of service, it is the customer's responsibility to continually verify the accuracy of the routing information contained in the master address file and to advise the Telephone Company of any changes in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations, and other changes in municipal and county boundaries, incorporation of new cities, or any other matter that will affect the routing of E911 Service calls to the proper PSAP.
- D. Changes, deletions and additions which the customer desires to have made in the master address file should be submitted as they occur; these changes, deletions and additions should be submitted on forms supplied by the Telephone Company.

22.2.23 Cancellation of the service in whole or in part by the customer prior to establishment thereof will require payment of an amount equal to the cost of engineering, manufacturers' billings resulting from equipment orders, installation, assembly, labor, cost of removal and any other costs incurred up to the time of cancellation resulting from the customer's order for service, but not to exceed the total non-recurring charges.

22.2.24 Each customer and any Local Exchange Carrier that participates in the joint provisioning of 911 Service agree to release, indemnify, defend and hold harmless the Company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party of person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others.

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22. UNIVERSAL EMERGENCY NUMBER SERVICE (911) (Continued)

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22.2 Rules and Regulations (Continued)

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22.2.25 The customer and any Local Exchange Carrier that provides provisioning of 911 Service also agree to release, indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of 911 Service features, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 service hereunder, and which arise out of the negligence or other wrongful act of the Company, the customer, its user, agencies or municipalities, or the employees or agents of any one of them.

22.2.26 The use of Automatic Location Identification (ALI) on anything less than a total E911 System basis is not permitted.

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P.O. BOX 2177 LITTLE ROCK, AR 72203

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22. UNIVERSAL EMERGENCY NUMBER SERVICE (911) (Continued)

22.2 Rules and Regulations (Continued)

22.2.27 Method of Applying Rates - E911 Facilities

A. Facilities - Routed Systems

E911 Systems utilizing a control office require adequate facilities from each end office in the serving area to the control office and from the control office to each PSAP's serving end office.

Rates for routed facilities found in Section 22.5.3.B. of this tariff are all inclusive. No additional mileage, channel termination, or trunk unit charges apply, other than PSAP equipment.

B. Facilities - Direct Trunked Systems

E911 Systems without a control office require adequate facilities from each end office to the PSAP's serving office. Sufficient exchange lines are required from the serving office to the PSAP to complete interoffice facilities, as well as to complete 911 calls originated within the area served by the PSAP's serving central office.

Rates for direct trunked facilities found in Section 22.5.3.B., of this tariff are all inclusive. No additional mileage channel termination or trunk unit charges apply for these circuits.

Exchange lines to complete 911 calls originated from locations served by the PSAP serving office require an end office outgoing trunk unit.

C. For routed or direct systems, facilities between ALLTEL Missouri, Inc. offices and a point of interconnection with another telephone company shall be billed the appropriate flat rate found in Section 22.5.3.B. of this Tariff.

These rates are all inclusive. No additional channel termination mileage or trunk unit charges apply for these circuits.

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22. UNIVERSAL EMERGENCY NUMBER SERVICE (911) (Continued)

22.2 Rules and Regulations (Continued)

22.2.27 Method of Applying Rates - E911 Facilities

D. Exceptions

In those cases where an intraexchange E911 service has control and/or end offices in Missouri and another state, the method of applying rates for A. and B., preceding, are modified to apply the charges for that portion of the E911 Services located in the other state and shall be pursuant to that state's tariff.

22.3 Explanation of Terms

B911: A service that provides for routing all 911 calls originated from telephones with given central office prefix codes to a single PSAP.

E911: An expanded service that provides features such as Selective Routing of 911 calls to a specific PSAP selected from among those within the 911 Service Area. E911 has other standard and optional features which may or may not be available with B911.

Additional Service Exchange Line: An additional line terminating at a PSAP that may be ordered by the customer as an optional feature.

Alternate Routing: A standard feature which allows E911 Service calls to be routed automatically to a designated alternate location if all E911 Service lines to a primary PSAP are busy, or a primary PSAP closes down for a period (night service).

Automatic Location Identification (ALI): An E911 Service Feature by which the street address information based on the calling party's telephone number (identified by ANI) is displayed at the E911 answering point (PSAP).

Automatic Number Identification (ANI): An E911 Service Feature by which the calling party's ANI telephone number is forwarded to a primary or secondary PSAP for display.

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ISSUED: December 26, 1995
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22. UNIVERSAL EMERGENCY NUMBER SERVICE (911) (Continued)

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22.3 Explanation of Terms (Continued)

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Data Management System (DMS): A system of manual operations and/or computer programs used to create, store and update the data required for the SR and All Service Feature (E911 Service).

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Default Routing: A standard feature which provides the capability to automatically route an E911 Service call to a predesignated PSAP or other location either when the SR Service Feature is not provided or when the SR Service Feature is provided but a particular E911 Service call cannot be selectively routed for any reason.

End Office: A central office in the 911 Service area which receives 911 Service calls.

Enhanced 911 (E911) Service Control Office: The office providing tandem switching capabilities for E911 Service calls from all end offices. It controls the switching of ANI information to a PSAP.

Exchange Access Arrangement: A telephone facility between a subscriber's premises and the telephone exchange network point. The number of exchange access arrangements served by an end office is equal to the total number of residence main telephones, business main telephones (excluding toll stations, WATS stations and dispatching terminals), PBX trunks, Centrex main stations, selected Direct Inward Dialing stations and other applicable main telephones as are included in the official Telephone Company Reports for the service area of such end office.

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22. UNIVERSAL EMERGENCY NUMBER SERVICE (911) (Continued)

22.3 Explanation of Terms (Continued)

Public Safety Answering Point (PSAP): An answering location for 911 Service calls originating in a given area. A PSAP may be designated as primary or secondary which refers to the order in which calls are directed for answering. Primary PSAP's respond first; secondary PSAP's receive calls on a transfer basis only and generally serve as a centralized answering location for a particular type of emergency call. PSAPs are staffed by employees of public service agencies such as police, fire or emergency medical personnel or by employees of a common bureau serving a group of such entities.

Selective Routing (SR): An E911 Service Feature which routes an E911 Service call from an end office to a designated primary PSAP based on the ANI telephone number of the calling party.

Service Area: The geographical area which the customer will respond to all 911 calls and dispatch appropriate emergency assistance.

Serving Central Office: The central office from which a PSAP, either primary or secondary, is served.

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22. UNIVERSAL EMERGENCY NUMBER SERVICE (911) (Continued)

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22.4 911 Service Features

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22.4.1 B911 Service

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B911 Service includes the Company provision of the 911 code or the opening of this code to the exchange network in those Central Offices that fall within the boundaries of the municipalities or other governmental bodies (township, county, etc.) that subscribe for 911 Service.

B911 Service provides for routing all 911 calls originated by telephones with given Central Office prefix codes to a single PSAP via business exchange lines. B911 presents a call to the PSAP via business access line in a manner similar to a normal exchange telephone call. No other features are provided with this offering. The customer must subscribe to a minimum of two lines at the PSAP to receive 911 calls.

22.4.2 Enhanced 911 (E911)

E911 is provided with the following optional features: Automatic Number Identification (ANI); Automatic Location Identification (ALI); Selective Routing (SR). Default Routing is a feature of Selective Routing.

22.5 911 Service Rates and Charges

22.5.1 General

No charge will be applied by the Telephone Company to the calling party for calls placed to the 911 telephone number.

Charges for messages transferred over exchange facilities from a PSAP are billed according to rates applicable for calls placed within the service area of the serving central office.

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22. UNIVERSAL EMERGENCY NUMBER SERVICE (911) (Continued)

22.5 911 Service Rates and Charges (Continued)

22.5.2 B911 Service

A. 911 Exchange Lines

Established rates found elsewhere in this tariff, for PBX trunks, flat or measured rate business lines apply for 911 Exchange Lines that terminate at PSAPs. The monthly rate for the Exchange Line is the rate applicable for the exchange or zone in which the PSAP is located. A minimum of two lines from the PSAP's serving Central Office is required.

B. Foreign Zone or Foreign Exchange Service

When 911 is provided from exchanges or zones that do not have local calling to the exchange or zone in which the PSAP is located, charges for Foreign Exchange or Foreign Zone service are applicable. Refer to Private Line or Access Tariffs for appropriate charges.

C. Tie Lines, Private Lines or Extension Lines

Tie lines, private lines, extension lines and other such channels connecting a PSAP to various agencies such as police, fire or ambulance service, are provided at established tariff rates for such channels and facilities specified in this and other appropriate tariffs.

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ISSUED: December 26, 1995

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22. UNIVERSAL EMERGENCY NUMBER SERVICE (911) (Continued)

22.5 911 Service Rates and Charges (Continued)

22.5.3 Enhanced 911 (E911)

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	<u>Rate</u>	<u>Charge</u>
A. Data Updates Monthly rate for updates to the E911 database, per 1000 exchange access arrangements served (1)	\$28.35	\$129.00
1. Automatic Location Identification per 1000 exchange access arrangements served (1)	\$30.50	\$113.00
2. Selective Routing per 1000 exchange access arrangements served (1)	\$.35	\$328.00
B. Facility Rates (Per Facility) End Office Locations		
1. Outgoing trunk unit, each	\$13.75	\$ 35.00
2. Interexchange Channel Mileage	\$51.24	--
3. Interexchange Channel Terminal, each (two required per interexchange channel)	\$24.65	--

(1) Rounded to nearest 1000 exchange access arrangements served based on the maximum number of exchange access arrangements in service during the most recent month at the time service is established and adjusted annually from the service establishment date. In instances where the count of exchange access arrangements is adjusted upward, non-recurring charges apply for each additional 1000 exchange access arrangements.

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22. UNIVERSAL EMERGENCY NUMBER SERVICE (911) (Continued)

22.5 911 Service Rates and Charges (Continued)

22.5.4 Interoffice Facilities

A. 911 Exchange Lines

Serving central office to
PSAP location.

Rates for PBX trunks or business lines apply.
(For multiple PSAPs, rates are applicable for
the exchange or zone in which the Control
Office is located; for single PSAP, rates are
applicable for the exchange or zone in which
the serving office of the PSAP is located)

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23. ALLTEL DIGITAL CENTREX

23.1 General Rules and Regulations

ALLTEL Digital Centrex Service (ADC) is furnished subject to the availability of facilities, software features and central office equipment in locations as determined by the Company. In addition to the ALLTEL Digital Centrex Service charges, the access line rate as specified in section 23.4 of this tariff shall apply.

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- A. The service is available to business customers with a minimum of two access lines.
- B. The minimum charge for services provided under this tariff shall be one month.
- C. Individual access lines may be grouped in communications groups of two or more lines. A communications group provides the path through which ADC features will travel.
- D. If a customer requests ADC features on a trunk(s) terminating in Multi-line, or P(A)BX equipment, the associate rate specified in Section 25 of this Tariff shall apply.
- E. Installation and Move or Change Charges are applicable as set forth in Section 27 of this Tariff.
- F. Feature Package 1 (Basic Station) feature package as listed in Paragraph 23.2.A, following, is required per ADC line. Additional feature packages and/or features may be subscribed to where available upon request.
- G. Push Button Dialing Service is required in order to have ADC features. Push Button Dialing Service provided as specified in Section 29 of this Tariff.
- H. Directory listings will be furnished in accordance with the regulations set forth in Section 32 of this Tariff.
- I. ADC lines and extensions may be terminated at one premises, different premises - same central office, different premises - remote central office. The appropriate private line charges as stated in the Private Line Tariff shall apply to ADC.

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23. ALTEL DIGITAL CENTREX (Continued)

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23.1 General Rules and Regulations (Continued)

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J. The Company is allowed the option to provide ALLTEL Digital Centrex under a Contract Service Arrangement for systems exceeding 74 access lines, according to the rules and regulations of SECTION 10 of this Tariff, in either of the following circumstances.

1. In the Company's judgment, the cost of providing that service is significantly different from the cost developed to support the rates in the Tariff section, or
2. The customer's willingness to pay for an individual service, due to competitive alternatives, is above our cost to provide the customer's service but below the tariff price.

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23. ALLTEL DIGITAL CENTREX (Continued)

23.2 Feature Packages

A. Feature Package 1 - Basic Station. (1)

The basic feature package will include, but not be limited to the following features:

- Automatic Line
- Blind Transfer Roll
- Call Forward - All Calls
- Call Pickup
- Call Transfer
- Call Waiting
- Cancel Call Waiting
- Class of Service - Unrestricted
- Consultation Hold
- Direct Inward Dial
- Direct Outward Dial
- End-To-End Signaling
- Hunting
- Permanent Hold/Call Hold
- Speed Call - Individual Short
- Speed Call-Group
- Station to Station Dialing
- Three Way Conference

B. Feature Package 2 - Enhanced Station I. (2)

The enhanced feature package will include, but not be limited to the following features:

- Call Forward - Busy
- Call Forward - No Answer
- Class of Service - Fully Restricted
- Class of Service - Semi-Toll Restricted
- Conference Six Port
- Directed Call Pickup
- Distinctive Ringing
- Loudspeaker Paging
- Ring Again
- Speed Call - Long List

- (1) Feature Package 1 Rate must be added to the ADC Line Rate.
(2) If a customer request this Feature Package, Feature Package 1 is required.

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23. ALLTEL DIGITAL CENTREX (Continued)

23.2 Feature Packages (Continued)

C. Optional Features Packages (1)

The optional features package will include, but not be limited to the following features:

- 1. Virtual Facilities Group (VFG)
 - VFG-Inwats
 - VFG-Outwats
 - VFG-Trunk Group Busy Attendant Console
 - VFG-Queuing
- 2. Station Call Park

D. Enhanced Custom Calling

- 1. ADC - Enhanced Custom Calling is an optional service offered in addition to ADC Service.
- 2. ADC - Enhanced Custom Calling are features that can be ordered only with existing or new centrex lines as described in Section 23.1 of this Tariff.
- 3. ADC - Enhanced Custom Calling includes Caller ID, Call Trace and an Enhanced Feature Package A per Centrex line. Enhanced Feature Package A includes Call Return, Repeat Dialing, Call Selector, Preferred Call Forwarding, and Selective Call Accept.

(N)
|
(N)

23.3 Feature Descriptions

AUTOMATIC LINE - This feature provides an automatic connection between an ADC station that goes off-hook and a predetermined location.

BLIND TRANSFER ROLL - This feature allows an ADC station to transfer an established call to another ADC group member without waiting for the transferred station to answer.

CALL FORWARD - ALL CALLS - This feature allows an ADC customer to have incoming calls to a station automatically forwarded to a predetermined telephone number.

(1) If a customer requests this Feature Package, Feature Package 1 is required.

(M) Material previously found on this Sheet has been moved to Sheet 5.

(M)

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23. ALLTEL DIGITAL CENTREX (Continued)

23.2 Feature Packages (Continued)

C. Optional Features Packages (1)

The optional features package will include, but not be limited to, the following features:

1. Virtual Facilities Group (VFG)
 - VFG-Inwats
 - VFG-Outwats
 - VFG-Trunk Group Busy Attendant Console
 - VFG-Queuing
2. Station Call Park

23.3 Feature Descriptions

AUTOMATIC LINE - This feature provides an automatic connection between an ADC station that goes off-hook and a predetermined location.

BLIND TRANSFER ROLL - This feature allows an ADC station to transfer an established call to another ADC group member without waiting for the transferred station to answer.

CALL FORWARD - ALL CALLS - This feature allows an ADC customer to have incoming calls to a station automatically forwarded to a predetermined telephone number.

CALL FORWARD - BUSY - This feature allows an ADC customer to have incoming calls to a station automatically forwarded to a predetermined telephone number when the called station line is busy.

CALL FORWARD - NO ANSWER - This feature allows an ADC customer to have incoming calls automatically forwarded to a predetermined telephone number after a predetermined number of rings.

CALL PICKUP - This feature allows an ADC station line user to answer calls directed to another ADC station line within the same call pick-up group.

CALL TRANSFER - This feature allows an ADC station line to transfer an established call to another line within or outside the customer group.

(1) If a customer requests this Feature Package, Feature Package 1 is required.

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23. ALLTEL DIGITAL CENTREX (Continued)

23.3 Feature Descriptions (Continued)

CALL FORWARD - BUSY - This feature allows an ADC customer to have incoming calls to a station automatically forwarded to a predetermined telephone number when the called station line is busy.

(M)

CALL FORWARD - NO ANSWER - This feature allows an ADC customer to have incoming calls automatically forwarded to a predetermined telephone number after a predetermined number of rings.

CALL PICKUP - This feature allows an ADC station line user to answer calls directed to another ADC station line within the same call pick-up group.

CALL TRANSFER - This feature allows an ADC station line to transfer an established call to another line within or outside the customer group.

(M)

CALL WAITING - This feature informs an ADC station line that is on an established call that a third party is trying to reach them.

CANCEL CALL WAITING - This feature allows an ADC station to prevent, on a per-call basis, any incoming calls from interrupting important calls due to call waiting tones.

CLASS OF SERVICE - UNRESTRICTED - This feature allows ADC lines to access the exchange network, the toll network, or any service access by just dialing the appropriate digits.

CLASS OF SERVICE - FULLY RESTRICTED - This feature allows an ADC line to be restricted to calling within the customers ADC group.

CLASS OF SERVICE - SEMI-TOLL RESTRICTED - This feature allows an ADC line to be restricted from placing toll calls.

CONFERENCE SIX PORT - This feature provides a six party conference bridge.

CONSULTATION HOLD - This feature allows an ADC station to place an active call on temporary hold.

DIRECT INWARD DIAL - This feature allows incoming calls to reach a specific ADC station without attendant assistance.

DIRECT OUTWARD DIAL - This feature allows an ADC station line within a customer group to place calls to the exchange without attendant assistance.

(M) Material previously found on this Sheet has been moved to Sheet 6.

(M)

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23. ALTEL DIGITAL CENTREX (Continued)

23.3 Feature Descriptions (Continued)

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CALL WAITING - This feature informs an ADC station line that is on an established call that a third party is trying to reach them.

CANCEL CALL WAITING - This feature allows an ADC station on a call, on a per call basis, any incoming calls from interrupting important calls due to call waiting tones.

CLASS OF SERVICE - UNRESTRICTED - This feature allows ADC lines to access the exchange network, the toll network, or any service access by just dialing the appropriate digits.

CLASS OF SERVICE - FULLY RESTRICTED - This feature allows an ADC line to be restricted to calling within the customers ADC group.

CLASS OF SERVICE - SEMI-TOLL RESTRICTED - This feature allows an ADC line to be restricted from placing toll calls.

CONFERENCE SIX PORT - This feature provides a six party conference bridge.

CONSULTATION HOLD - This feature allows an ADC station to place an active call on temporary hold.

DIRECT INWARD DIAL - This feature allows incoming calls to reach a specific ADC station without attendant assistance.

DIRECT OUTWARD DIAL - This feature allows an ADC station line within a customer group to place calls to the exchange without attendant assistance.

DIRECTED CALL PICKUP - This feature allows an ADC station to pickup a call directed to another member of the group by dialing a code and the directory number of the called station.

DISTINCTIVE RINGING - This feature provides a different ringing cadence for intragroup and DID calls.

END-TO-END SIGNALING - This feature allows an ADC station user, while in the talking state, to send DTMF tones to the other end.

HUNTING - This feature allows an ADC station to be set up in customer specified hunt group of lines for incoming call completion. When an incoming call attempt is made to a busy station assigned to a hunt group, the hunt group is sequentially searched for an idle line to route the call to.

LOUDSPEAKER PAGING - This feature allows an ADC station to access customer provided paging systems by dialing an access code.

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23. ALLTEL DIGITAL CENTREX (Continued)

23.3 Feature Descriptions (Continued)

DIRECTED CALL PICKUP - This feature allows an ADC station to pick up a call directed to another member of the group by dialing a code and the directory number of the called station. (M)

DISTINCTIVE RINGING - This feature provides a different ringing cadence for intragroup and DID calls.

END-TO-END SIGNALING - This feature allows an ADC station user, while in the talking state, to send DTMF tones to the other end. (M)

ENHANCED CUSTOM CALLING - The features listed are fully described and are subject to the limitations as described in Section 30 of this tariff: Caller ID, Call Trace, Enhanced Feature Package A. (N)

HUNTING - This feature allows an ADC station to be set up in customer specified hunt group of lines for incoming call completion. When an incoming call attempt is made to a busy station assigned to a hunt group, the hunt group is sequentially searched for an idle line to route the call to. (M)

LOUDSPEAKER PAGING - This feature allows an ADC station to access customer provided paging systems by dialing an access code. (M)

PERMANENT HOLD/CALL HOLD - This feature allows an ADC station user to place a call on hold for any length of time.

RING AGAIN - This feature allows an ADC station encountering a busy station to be notified when the busy station becomes idle.

SPEED CALL - INDIVIDUAL SHORT - This feature allows the ADC station user to place calls to a list of frequently called numbers by dialing fewer digits than the complete directory number. Limited to eight frequently called numbers.

SPEED CALL - GROUP - This feature allows a list of frequently called numbers to be set up for an ADC customer group to allow ADC members to place calls by dialing fewer digits than the complete directory number.

SPEED CALL - LONG LIST - This feature allows an ADC station user to place calls to a list of frequently called numbers by dialing fewer digits than the complete directory number. Limited to thirty frequently called numbers. This feature is incompatible with Short Speed Call and Group Speed Call.

(M) Material previously found on this Sheet has been moved to Sheet 7

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23. ALLTEL DIGITAL CENTREX (Continued)

23.3 Feature Descriptions (Continued)

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PERMANENT HOLD/CALL HOLD - This feature allows an ADC station user to place a call on hold for any length of time.

RING AGAIN - This feature allows an ADC station encountering a busy station to be notified when the busy station becomes idle.

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SPEED CALL - INDIVIDUAL SHORT - This feature allows the ADC station user to place calls to a list of frequently called numbers by dialing fewer digits than the complete directory number. Limited to eight frequently called numbers.

SPEED CALL - GROUP - This feature allows a list of frequently called numbers to be set up for an ADC customer group to allow ADC members to place calls by dialing fewer digits than the complete directory number.

SPEED CALL - LONG LIST - This feature allows an ADC station user to place calls to a list of frequently called numbers by dialing fewer digits than the complete directory number. Limited to thirty frequently called numbers. This feature is incompatible with Short Speed Call and Group Speed Call.

STATION TO STATION DIALING - Calls may be dialed to completion between any two station lines of a digital ADC group.

THREE WAY CONFERENCE - This feature allows an ADC station line to establish a three way conference with two other parties.

VIRTUAL FACILITIES GROUP-(VFG) - This feature enables ADC users to gain access to special trunk facilities by dialing an access code.

STATION CALL PARK - This feature allows calls to be parked against a specific number. Calls may then be retrieved, from any station in the ADC group, by dialing the revival access code.

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23. WINDSTREAM DIGITAL CENTREX (Continued)

23.3 Feature Descriptions (Continued)

STATION TO STATION DIALING - Calls may be dialed to completion between any two station lines of a digital WDC group.

THREE WAY CONFERENCE - This feature allows an WDC station line to establish a three way conference with two other parties.

VIRTUAL FACILITIES GROUP-(VFG) - This feature enables WDC users to gain access to special trunk facilities by dialing an access code.

STATION CALL PARK - This feature allows calls to be parked against a specific number. Calls may then be retrieved, from any station in the WDC group, by dialing the revival access code.

23.4 Rates and Charges (1)

<u>Features</u>	<u>Monthly Rate</u>	<u>36 months</u>	<u>60 months</u>
Feature Package 1	\$ 3.00	\$ 2.70	\$ 2.50
Feature Package 2	2.50	2.25	2.05
Optional Feature Packages:			
VFG	4.25	3.85	3.50
Station Call Park II	17.05	15.35	14.00
Enhanced Custom Calling			
	<u>Monthly Rate</u>		
a. Caller ID per Centrex Line	\$3.99		
b. Call Tracing per Centrex Line	\$3.00		
c. Feature Package A per Centrex Line (Call Return, Repeat Dialing, Call Selector, Preferred Call Forwarding, and Selective Call Accept)	\$8.00		

In addition to the above rates, the WDC line rate will apply.

	<u>Monthly Rate</u>	<u>36 months</u>	<u>60 months</u>
WDC Line Rate (2)	\$18.72 (I)	10.45	9.50

(1) Regular Multi-Element Charges also apply as specified in Section 27 of this Tariff.

(2) If a customer requests WDC features on a trunk(s) terminating in Multi-line, or P(A)BX equipment, the associated rate specified in Section 25 of this tariff shall apply.

23. WINDSTREAM DIGITAL CENTREX (Continued)

23.3 Feature Descriptions (Continued)

STATION TO STATION DIALING - Calls may be dialed to completion between any two station lines of a digital WDC group.

THREE WAY CONFERENCE - This feature allows an WDC station line to establish a three way conference with two other parties.

VIRTUAL FACILITIES GROUP-(VFG) - This feature enables WDC users to gain access to special trunk facilities by dialing an access code.

STATION CALL PARK - This feature allows calls to be parked against a specific number. Calls may then be retrieved, from any station in the WDC group, by dialing the revival access code.

23.4 Rates and Charges (1)

<u>Features</u>	<u>Monthly Rate</u>	<u>36 months</u>	<u>60 months</u>
Feature Package 1	\$ 3.00	\$ 2.70	\$ 2.50
Feature Package 2	2.50	2.25	2.05
Optional Feature Packages:			
VFG	4.25	3.85	3.50
Station Call Park II	17.05	15.35	14.00
<u>Enhanced Custom Calling</u>	<u>Monthly Rate</u>		
a. Caller ID per Centrex Line	\$3.99		
b. Call Tracing per Centrex Line	\$3.00		
c. Feature Package A per Centrex Line (Call Return, Repeat Dialing, Call Selector, Preferred Call Forwarding, and Selective Call Accept)	\$8.00		

In addition to the above rates, the WDC line rate will apply.

	<u>Monthly Rate</u>	<u>36 months</u>	<u>60 months</u>	
WDC Line Rate (2)	\$16.92	10.45	9.50	(I)

- (1) Regular Multi-Element Charges also apply as specified in Section 27 of this Tariff.
- (2) If a customer requests WDC features on a trunk(s) terminating in Multi-line, or P(A)BX equipment, the associated rate specified in Section 25 of this tariff shall apply.

23. WINDSTREAM DIGITAL CENTREX (Continued)

23.3 Feature Descriptions (Continued)

STATION TO STATION DIALING - Calls may be dialed to completion between any two station lines of a digital WDC group.

THREE WAY CONFERENCE - This feature allows an WDC station line to establish a three way conference with two other parties.

VIRTUAL FACILITIES GROUP-(VFG) - This feature enables WDC users to gain access to special trunk facilities by dialing an access code.

STATION CALL PARK - This feature allows calls to be parked against a specific number. Calls may then be retrieved, from any station in the WDC group, by dialing the revival access code.

23.4 Rates and Charges (1)

<u>Features</u>	<u>Monthly Rate</u>	<u>36 months</u>	<u>60 months</u>
Feature Package 1	\$ 3.00	\$ 2.70	\$ 2.50
Feature Package 2	2.50	2.25	2.05
Optional Feature Packages:			
VFG	4.25	3.85	3.50
Station Call Park II	17.05	15.35	14.00

<u>Enhanced Custom Calling</u>	<u>Monthly Rate</u>
a. Caller ID per Centrex Line	\$3.99
b. Call Tracing per Centrex Line	\$3.00
c. Feature Package A per Centrex Line (Call Return, Repeat Dialing, Call Selector, Preferred Call Forwarding, and Selective Call Accept)	\$8.00

In addition to the above rates, the WDC line rate will apply.

	<u>Monthly Rate</u>	<u>36 months</u>	<u>60 months</u>	
WDC Line Rate (2)	\$15.28	10.45	9.50	(1)

- (1) Regular Multi-Element Charges also apply as specified in Section 27 of this Tariff.
- (2) If a customer requests WDC features on a trunk(s) terminating in Multi-line, or P(A)BX equipment, the associated rate specified in Section 25 of this tariff shall apply.

23. WINDSTREAM DIGITAL CENTREX (Continued)

23.3 Feature Descriptions (Continued)

STATION TO STATION DIALING - Calls may be dialed to completion between any two station lines of a digital WDC group.

THREE WAY CONFERENCE - This feature allows an WDC station line to establish a three way conference with two other parties.

VIRTUAL FACILITIES GROUP-(VFG) - This feature enables WDC users to gain access to special trunk facilities by dialing an access code.

STATION CALL PARK - This feature allows calls to be parked against a specific number. Calls may then be retrieved, from any station in the WDC group, by dialing the revival access code.

23.4 Rates and Charges (1)

<u>Features</u>	<u>Monthly Rate</u>	<u>36 months</u>	<u>60 months</u>
Feature Package 1	\$ 3.00	\$ 2.70	\$ 2.50
Feature Package 2	2.50	2.25	2.05

Optional Feature Packages:

VFG	4.25	3.85	3.50
Station Call Park II	17.05	15.35	14.00

Enhanced Custom Calling

	<u>Monthly Rate</u>
a. Caller ID per Centrex Line	\$3.99
b. Call Tracing per Centrex Line	\$3.00
c. Feature Package A per Centrex Line (Call Return, Repeat Dialing, Call Selector, Preferred Call Forwarding, and Selective Call Accept)	\$8.00

(I)

In addition to the above rates, the WDC line rate will apply.

	<u>Monthly Rate</u>	<u>36 months</u>	<u>60 months</u>
WDC Line Rate (2)	\$13.78	10.45	9.50

(I)

(1) Regular Multi-Element Charges also apply as specified in Section 27 of this Tariff.

(2) If a customer requests WDC features on a trunk(s) terminating in Multi-line, or P(A)BX equipment, the associated rate specified in Section 25 of this tariff shall apply.

ISSUED: September 15, 2008

EFFECTIVE: November 1, 2008

Vice President
4001 Rodney Parham Road
Little Rock, AR 72212

CANCELLED
November 1, 2009
Missouri Public
Service Commission
JI-2010-0239

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23. WINDSTREAM DIGITAL CENTREX (Continued) (T)

23.3 Feature Descriptions (Continued)

STATION TO STATION DIALING - Calls may be dialed to completion between any two station lines of a digital WDC group. (T)

THREE WAY CONFERENCE - This feature allows an WDC station line to establish a three way conference with two other parties. (T)

VIRTUAL FACILITIES GROUP-(VFG) - This feature enables WDC users to gain access to special trunk facilities by dialing an access code. (T)

STATION CALL PARK - This feature allows calls to be parked against a specific number. Calls may then be retrieved, from any station in the WDC group, by dialing the revival access code. (T)

23.4 Rates and Charges (1)

<u>Features</u>	<u>Monthly Rate</u>	<u>36 months</u>	<u>60 months</u>
Feature Package 1	\$ 3.00	\$ 2.70	\$ 2.50
Feature Package 2	2.50	2.25	2.05
Optional Feature Packages:			
VFG	4.25	3.85	3.50
Station Call Park II	17.05	15.35	14.00

<u>Enhanced Custom Calling</u>	<u>Monthly Rate</u>
a. Caller ID per Centrex Line	\$3.00
b. Call Tracing per Centrex Line	\$3.00
c. Feature Package A per Centrex Line (Call Return, Repeat Dialing, Call Selector, Preferred Call Forwarding, and Selective Call Accept)	\$8.00

In addition to the above rates, the WDC line rate will apply. (T)

	<u>Monthly Rate</u>	<u>36 months</u>	<u>60 months</u>
WDC Line Rate (2)	\$11.85	10.45	9.50 (I)(T)

(1) Regular Multi-Element Charges also apply as specified in Section 27 of this Tariff.

(2) If a customer requests WDC features on a trunk(s) terminating in Multi-line, or P(A)BX equipment, the associated rate specified in Section 25 of this tariff shall apply. (T)

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23. ALLTEL DIGITAL CENTREX (Continued)

23.3 Feature Descriptions (Continued)

STATION TO STATION DIALING - Calls may be dialed to completion between any two station lines of a digital ADC group. (M)

THREE WAY CONFERENCE - This feature allows an ADC station line to establish a three way conference with two other parties.

VIRTUAL FACILITIES GROUP-(VFG) - This feature enables ADC users to gain access to special trunk facilities by dialing an access code.

STATION CALL PARK - This feature allows calls to be parked against a specific number. Calls may then be retrieved, from any station in the ADC group, by dialing the revival access code. (M)

23.4 Rates and Charges (1)

<u>Features</u>	<u>Monthly Rate</u>	<u>36 months</u>	<u>60 months</u>
Feature Package 1	\$ 3.00	\$ 2.70	\$ 2.50
Feature Package 2	2.50	2.25	2.05
Optional Feature Packages:			
VFG	4.25	3.85	3.50
Station Call Park II	17.05	15.35	14.00

<u>Enhanced Custom Calling</u>	<u>Monthly Rate</u>		(N)
a. Caller ID per Centrex Line	\$3.00		
b. Call Tracing per Centrex Line	\$3.00		
c. Feature Package A per Centrex Line (Call Return, Repeat Dialing, Call Selector, Preferred Call Forwarding, and Selective Call Accept)	\$8.00		

In addition to the above rates, the ADC line rate will apply.

	<u>Monthly Rate</u>	<u>36 months</u>	<u>60 months</u>
ADC Line Rate (2)	\$11.60	10.45	9.50

- (1) Regular Multi-Element Charges also apply as specified in Section 27 of this Tariff.
- (2) If a customer requests ADC features on a trunk(s) terminating in Multi-line, or P(A)BX equipment, the associated rate specified in Section 25 of this tariff shall apply.

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ISSUED BY: VICE PRESIDENT/REGULATORY
P.O. BOX 2177 LITTLE ROCK, AR 72203

EFFECTIVE February 24, 1999

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November 1, 2007
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23. ALLTEL DIGITAL CENTREX (Continued)

23.4 Rates and Charges (1)

Features	Monthly Rate	36 months	60 months	(N)
Feature Package 1	\$ 3.00	\$ 2.70	\$ 2.50	MO. PUBLIC SERVICE COMM
Feature Package 2	2.50	2.25	2.05	
Optional Feature Packages:				
VFG	4.25	3.85	3.50	(N)
Station Call Park II	17.05	15.35	14.00	

In addition to the above rates, the ADC line rate will apply.

	Monthly Rate	36 months	60 months	(N)
ADC Line Rate (2)	\$11.60	10.45	9.50	(N)

- (1) Regular Multi-Element Charges also apply as specified in Section 27 of this Tariff.
- (2) If a customer requests ADC features on a trunk(s) terminating in Multi-line, or P(A)BX equipment, the associated rate specified in Section 25 of this tariff shall apply.

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23. ALLTEL DIGITAL CENTREX (Continued)

23.4 Rates and Charges (1)

Features

Feature Package 1
Feature Package 2

Optional Feature Packages:
VFG
Station Call Park II

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Monthly Rate
DEC 26 1995
\$ 3.00
2.50
MISSOURI
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4.25
17.05

In addition to the above rates, the ADC line rate will apply.

Monthly Rate
ADC Line Rate \$11.60 (2)

- (1) Regular Multi-Element Charges also apply as specified in Section 27 of this Tariff.
- (2) If a customer requests ADC features on a trunk(s) terminating in Multi-line, or P(A)BX equipment, the associated rate specified in Section 25 of this tariff shall apply.

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By LS#1
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Public Service Commission

24. DEFINITIONS

Access Charge

A charge for the ability to reach or have access to the local and long distance network.

Access Line

The telephone company provided and maintained facility which provides access to the switched network.

Additional Listing

Any listing of a name or information in connection with a customer's telephone number beyond that to which he is identified without additional charge in connection with his regular service.

Advance Billing

Billing sequence in which billing is rendered at the beginning of the period covered by the bill.

Applicant

Any person, partnership, cooperative corporation, corporation, lawful entity, or any combination thereof requesting affirmative service or action from the telephone company.

Arrears Billing

Billing method in which billing is made after the period for which service has been rendered.

Authorized User

A person, firm or corporation (other than the customer) on whose premise a telephone, Private Branch Exchange, or private line service or channel is located and who may communicate over such channels in accordance with the terms of the tariff.

Base Rate

A rate for urban grades of exchange service available to customers located within a base rate area.

Base Rate Area

The area within the exchange service area in which the graded classes of local exchange service are furnished at rates common to all subscribers and without mileage charges.

Business Service

A class of exchange service furnished to individuals, firms, partnerships, corporations, agencies, shops, works, etc., engaged in business; tenants of office buildings; hotels receiving individual line, party line, or private branch exchange service; individuals practicing a profession or operating a business and having no offices other than their residence; and individuals whose actual or obvious use of the service is primarily of a business, professional or occupational nature including those whose listings in the directory denotes such use of service.

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24. DEFINITIONS (Continued)

Central Office

An operating unit by means of which connections are established between customer lines and trunks or toll lines.

Central Office Line

A circuit directly connecting an individual or party line main station, private branch exchange switchboard or an intercommunicating system with a central office.

Channel

A path for communication between 2 or more stations, or Company offices, furnished in such a manner as the Company may elect, whether by wire, radio, or a combination thereof and whether or not by a single physical facility or route.

Change Charge

The charge a customer is required to pay for a rearrangement of equipment or wiring, which does not involve a change in location of the access line.

Circuit (Channel)

One communication path between two or more points suitable for transmitting communication information.

Class of Service

A description of service furnished to a customer in terms of grade of service, type of rate, location, and use.

Commission

The Missouri Public Service Commission.

Communicating System

Channels and other facilities which are capable, when not connected to exchange telecommunications service, of two-way communications between customer-provided terminal equipment or Telephone Company stations.

Company (The Company)

ALLTEL Missouri, Inc.

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24. DEFINITIONS (Continued)

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Connecting Arrangement

The equipment provided by the Company to accomplish the direct electrical connection of customer provided facilities with the facilities of the Company.

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Connecting Company

A corporation, association, partnership, or individual owning or operating one or more exchanges and with whom communications traffic is interchanged.

Construction Charge

A separate non-recurring charge made for the construction of facilities in excess of that contemplated under the rates quoted in the exchange tariff.

Continuous Property

Property owned or leased by the subscriber which is not separated by public highways or by property occupied by others.

Contract

Refers to the agreement between a customer and the Company under which service and facilities are furnished in accordance with the applicable provisions of the tariffs.

Cost

The cost of labor and materials, which includes amounts to cover the Company's general operating and administrative expenses.

Customer (Subscriber)

Any person, firm, partnership, corporation, municipality, cooperative, organization, governmental agency, etc., provided with services by the Company.

Customer Line

The circuit or channel used to connect the customer with the normal serving central office equipment for that customers location.

Customer Trouble Report

Any oral or written report given to the Company's repair service by a customer or user of telephone service relating to a physical defect or to difficulty or dissatisfaction with the operation of Company facilities.

Date of Presentation

The date upon which a bill or notice is mailed, postage prepaid, properly addressed to the subscriber, or if not mailed, the date upon which that bill or notice is presented to the subscriber by a representative of the Company.

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24. DEFINITIONS (Continued)

SEP 19 2000

Delinquent Account

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An unpaid bill with undisputed charges becomes delinquent twenty-one (21) days after the billing date.

(C)

Demarcation Point

The point of interconnection between telephone company communications facilities and terminal equipment, protective apparatus or wiring at a subscriber's premise. The point of demarcation shall be located on the subscriber's side of the telephone company's protector, or the equivalent thereof.

Dial Switching Equipment

A unit of electromechanical or electronic switching equipment used in central office or in connection with a private branch exchange system.

Directory Listing

A publication in the Company's alphabetical directory of information relative to a customer's name or other identification and telephone number.

Drop Wire

That portion of a circuit between the pole line or cable distributing box and the building in which the station or switchboard is located.

Entrance Facilities

Facilities extending from the point of entrance on private property to the premises on which service is furnished.

Exchange

A unit established by the Company for the administration of telephone service in a specified area which usually embraces a city, town, or village and its environs. It may consist of one or more central offices together with associated plant used in furnishing communication service in that area.

Exchange Area

The territory served by an exchange.

Exchange Line

Any circuit directly or indirectly connecting an exchange station with a central office.

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NOV 03 2000

MISSOURI
Public Service Commission

ISSUED: September 19, 2000

ISSUED BY: Steve Mowery, Vice President
State Government Affairs
P.O. Box 2177 Little Rock, AR 72203

EFFECTIVE: October 19, 2000

NOV 03 2000

24. DEFINITIONS (Continued)

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Delinquent Account

The bill becomes delinquent twenty-one (21) days after the billing date, except when the customer has had service discontinued for nonpayment of an undisputed delinquent charge within the past twelve (12) months. In which case, payment may be demanded for the toll charges in less than twenty-one (21) days. If the toll charges remain unpaid for ten (10) days after such demand, or twenty-one (21) days from the billing date, whichever is less, such charges will be deemed delinquent.

Demarcation Point

The point of interconnection between telephone company communications facilities and terminal equipment, protective apparatus or wiring at a subscriber's premise. The point of demarcation shall be located on the subscriber's side of the telephone company's protector, or the equivalent thereof.

Dial Switching Equipment

A unit of electromechanical or electronic switching equipment used in central office or in connection with a private branch exchange system.

Directory Listing

A publication in the Company's alphabetical directory of information relative to a customer's name or other identification and telephone number.

Drop Wire

That portion of a circuit between the pole line or cable distributing box and the building in which the station or switchboard is located.

Entrance Facilities

Facilities extending from the point of entrance on private property to the premises on which service is furnished.

Exchange

A unit established by the Company for the administration of telephone service in a specified area which usually embraces a city, town, or village and its environs. It may consist of one or more central offices together with associated plant used in furnishing communication service in that area.

Exchange Area

The territory served by an exchange.

Exchange Line

Any circuit directly or indirectly connecting an exchange station with a central office.

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24. DEFINITIONS (Continued)

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Exchange Service

The furnished of facilities for the telephone communication within an exchange area, in accordance with the regulations and charges specified in the Local or General Exchange Rates and Tariffs. Exchange facilities are used to establish and maintain connection between an exchange station and the other telephone plant and facilities in connection with toll calls, or extended area service calls.

Exchange Station

A station owned by the Company and connected directly or indirectly with a central office of Company over its own lines.

Extended Area Service (EAS)

A type of telephone service whereby customers are provided service within or between certain specific exchanges at rates different than established toll rates.

Extra Exchange Line Mileage

The measurement on which charges are based for that portion of the circuit extending beyond the Base Rate Area but within the Exchange Area, which is used to furnish urban classes of service in the suburban or rural area.

Extension Line

A circuit connecting a primary station with an extension station, or a circuit connecting a private branch exchange station to a private branch exchange switchboard.

Facilities

All of the Telephone Company poles, wiring or other materials necessary to provide or furnish in connection with, telephone service.

Flat Rate Service

Service furnished at a fixed monthly charge, including extended area service where applicable.

Foreign Attachment

Lines, instruments, appliances, or apparatus not owned or furnished by the Company.

Foreign Central Office

Any central office other than that which serves the area in which the customer is located.

Foreign Exchange Line Service

The measurement applying to that portion of a central office line connecting a customer with a foreign central office, from the common boundary line to the customer's station, for which a monthly charge is made in addition to the base rate for exchange service.

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24. DEFINITIONS (Continued)

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Foreign Exchange Service

Exchange service furnished by means of a circuit connecting a customer's office with a central office outside of the exchange area in which the customer premises is located.

Grade of Service

The type of service furnished a customer with respect to the quantity of telephone numbers which may be connected to the same access line (1-party, 2-party, 4-party, etc.).

Held Application

A firm but unfilled written application for new service.

Individual Line

An exchange line designed for the connection of one main station. (Not a private branch exchange trunk line).

Initial Service Period

The minimum length of time for which a customer is obligated to pay for service, facilities, and equipment, whether or not retained by the customer for such minimum length of time.

Intercommunicating System

An arrangement consisting of two or more stations each such station being equipped with a switching device by means of which user can signal and connect with any other station in the system.

InterLATA

Long distance calls made between LATA's.

IntraLATA

Calls made within the same LATA.

Intrastate

Calls made within the state of Missouri.

Joint User

An individual or concern authorized by the Company and the subscriber to share in the use of the subscriber's business telephone service.

LATA

Local Access and Transport Area:

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24. DEFINITIONS (Continued)

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Local Channel

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Applies to that portion of a channel which connects a station to an interexchanging channel. A channel connecting two or more stations within an exchange area.

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Local Exchange Service

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Telephone communication within exchange areas in accordance with the provision of the Company's tariffs.

Local Measured Service

A service for which charges are based upon the number or originated messages placed by the customer to stations within the same local calling area.

Local Message

A completed communication between customers' stations located within the same exchange area.

Local Service Area

The area within which are located the exchange stations to which calls may be made under a specified schedule of exchange rates without the payment of toll charges.

Long Distance Service (Toll Service)

Interexchange telephone service for which a message or bulk charge is made.

Member of Firm or Business

Individuals, firms, companies, or associations engaged in the same business or profession on one premises, receiving service from the same facilities, are considered as members of a firm or business of the individuals or members of the firm, company or association file a joint income tax return and also if any individual member of a firm, company or association substantially participate in the earnings of his fellow member of such firm, company or association.

Message

A completed communication between stations.

Mileage

The measurement upon which charges are computed for extension, tie, private lines and for lines serving exchange stations located outside the base rate area or outside the central office area of the connecting central office, and which is measured in circuit miles.

Mileage Service

Additional charges based on distance measurement as provided in the schedules.

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24. DEFINITIONS (Continued)

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Minimum Contract Period

The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

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Mobile Home Park

A tract of land designed for the parking of at least five (5) mobile homes.

Mobile Telephone Service

A communication service provided by means of radio frequencies through a land radio telephone base station. Connections may be established between a wire station and a mobile or fixed unit or between 2 mobile or fixed units.

Move and Change Charges

Initial non-recurring charges made to cover in whole or in part the cost of changes in location or type of instrumentalities or in wiring on a subscriber's premises at the request of the subscriber where there is no interruption to service, other than that incident of the work involved, and where such changes are not required to the proper maintenance of the equipment or service.

Non-recurring Charge

A one-time charge associated with certain installation, change or transfer of services, either in lieu of or in addition to recurring monthly charges.

Off-Premise Stations and Extensions

Off-premises stations are stations in premises other than that in which is located the primary station or equipment. Off-premise extensions are additional appearances of an individual line or party.

Operator's Set

A headset used by an operator at a switchboard or console consisting of a receiver, transmitter, and necessary cords.

Outside Plant

Company equipment and facilities installed on, along, over, or under streets, alleys, highways, or on private rights-of-way between the central office and customers' locations, or between central offices.

Party Line Service

A grade of exchange service which provides that two or more telephone numbers may share the same circuit connecting the customer's premises with the central office.

Person

A natural person and any partnership, corporation, agency of government, association, trust, or other legal entity.

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24. DEFINITIONS (Continued)

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Premises

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Any room of a building occupied by the subscriber in person or by the subscriber's personnel.

Any two or more adjoining or opposite rooms located on the same floor of a building occupied by the subscriber in person or by the subscriber's personnel.

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Any rooms on two or more successive or adjoining stories of a building provided all of the rooms or portions of each room on the two or more successive or adjoining stories are occupied by the subscriber in person or the subscriber's personnel.

Private Line

A circuit provided to furnish communication only between 2 or more instrumentalities directly connected to it. Such instrumentalities do not have access to the general exchange and interexchange networks.

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Registered Equipment

Equipment which complies and has been approved within the registration provisions of Part 68 of the Federal Communications Commission's Rules and Regulations.

Residence Service

A class of exchange service furnished to an individual at a residence or place of dwelling where the actual or obvious use of the service is for social or domestic purposes.

Route Mileage

The distance measured along the route of the circuit between any two given points on that circuit.

Rural Service Area

That area within the exchange service area which lies outside the base rate area and in which urban classes of service are furnished at established rates plus extra exchange line mileage charges.

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24. DEFINITIONS (Continued)

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Premises

Any room of a building occupied by the subscriber in person or by the subscriber's personnel.

Any two or more adjoining or opposite rooms located on the same floor of a building occupied by the subscriber in person or by the subscriber's personnel.

Any rooms on two or more successive or adjoining stories of a building provided all of the rooms or portions of each room on the two or more successive or adjoining stories are occupied by the subscriber in person or the subscriber's personnel.

Private Line

A circuit provided to furnish communication only between 2 or more instrumentalities directly connected to it. Such instrumentalities do not have access to the general exchange and interexchange networks.

Public Telephone Station

A non-listed, non-subscriber exchange station installed for the convenience of the public at a location chosen or accepted by the Company. A coin collection device is provided for immediate collection of charges for each outgoing local and toll message, where applicable.

Registered Equipment

Equipment which complies and has been approved within the registration provisions of Part 68 of the Federal Communications Commission's Rules and Regulations.

Residence Service

A class of exchange service furnished to an individual at a residence or place of dwelling where the actual or obvious use of the service is for social or domestic purposes.

Route Mileage

The distance measured along the route of the circuit between any two given points on that circuit.

Rural Service Area

That area within the exchange service area which lies outside the base rate area and in which urban classes of service are furnished at established rates plus extra exchange line mileage charges.

Semi-Public Telephone Service

A classification of exchange service designed for use of the subscriber and the public at locations somewhat public in character and involving a stipulated monthly charge with subscriber guarantee. A coin collecting device is provided for immediate collection of charges for each outgoing local and toll message.

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EXECUTIVE: January 1, 1996

24. DEFINITIONS (Continued)

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Service Charge

A charge made for the purpose of reimbursing or partially reimbursing, the Company for the cost involved in connecting, changing or rearranging services provided a customer.

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Service Interruption

Service outage; total failure; complete loss of service due to a trouble condition in the telephone company provided facilities.

Special Rate Area

A portion of an exchange, shown on maps filed elsewhere in this tariff, which Special Base Rates apply.

Suburban Service

A type of multi-party line service furnished to customers outside the base rate or special rate areas(s), but within the exchange area.

Switch

A unit of dial switching equipment which provides interconnection between station lines or trunks.

Subscriber

Any person provided with telephone service by the Company.

Tariff

All or any part of the body of rates, tolls, charges, rentals, classifications, and terms and conditions of service relating to the services offered by the Company, the conditions under which offered and the charges therefor, which have been filed with and approved by the Commission.

Terminal Equipment

Telephone instrument or equipment which is connected in compliance with Part 68 of the FCC Rules and utilized for the purpose of telephone communications.

Temporary Service

Exchange service definitely known to be required for a short period, such as service provided for contractors for use during construction of a building, sales campaigns, athletic contests, conventions, fairs, etc.

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24. DEFINITIONS (Continued)

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Tie Line

A circuit connecting two private branch exchange systems for the purpose of interconnection between the stations connected with such systems.

Tie Line Mileage

The measurement on which the rate for tie lines connecting customer's switchboard is based.

Toll Line

A circuit used exclusively for the transmission of messages between points located in different exchange areas where specific charges for each such message are applicable.

Toll Message

A message between stations in different exchange areas and furnished under the provisions of the applicable toll tariff.

Toll Rate

The initial period charge prescribed for toll messages usually based upon the duration of the initial period and distance between exchanges.

Toll Service

Toll service is that part of the total telephone service rendered by the Company which is furnished between customers in different exchange areas in accordance with the rates and regulations specified in the Company's toll tariff.

Trunk Line

A circuit over which the customers' messages are sent between two central offices or between a central office and a private branch exchange system.

Underground Service Connection

A customer's "drop" line which is run underground from a pole line, or an underground distributing cable.

Wiring Plan

An arrangement of wiring for connecting primary and extension stations, P.B.X. stations and intercommunicating stations.

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