

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

In the Matter of the Application of FirstWorld)
Communications, Inc., to Cancel its Certificate)
of Service Authority and Tariffs in the State of)
Missouri.)
Case No. TD-2002-115

ORDER CANCELING CERTIFICATE

On August 21, 2001, Firstworld Communications, Inc. (Firstworld), filed an application asking the Commission to cancel its certificate of service authority and tariffs. FirstWorld is a Delaware corporation, and was certificated by the Commission to provide interexchange telecommunications services within the state of Missouri on December 10, 1998, in Case No. TA-99-190. The application for certificate cancellation indicates that due to a change in business plans, FirstWorld requests that the Commission cancel its certificate of service authority and tariffs since FirstWorld has no customers in the state of Missouri and no longer provides telecommunications services in the state of Missouri.

On August 27, 2001, the Commission issued an Order Directing Filing, instructing the Staff of the Commission to file its recommendation in this matter no later than September 26, 2001.

On August 28, 2001, Staff filed its Recommendation, recommending that the Commission issue an order to cancel the company's certificate of service authority to provide interexchange telecommunications services, along with its accompanying tariff. Staff states that the Commission has the authority to cancel a telecommunications corporation's certificate pursuant to Section 392.410, RSMo 2000, which provides that

"[a]ny certificate of service authority may be altered or modified by the commission after notice and hearing, upon its own motion or upon application of the person or company affected."

The requirement for a hearing is met when the opportunity for hearing has been provided and no proper party has requested the opportunity to present evidence.¹ 4 CSR 240-2.080(16) provides that parties are allowed not more than ten days in which to respond to any pleading unless otherwise ordered by the Commission. More than ten days have passed since Staff filed its recommendation. No response has been filed and no one has requested a hearing. Therefore, the Commission may grant the relief requested based on Staff's motion.

After considering FirstWorld's application and Staff's Recommendation and Memorandum, the Commission concludes that FirstWorld's Certificate of Service Authority and its accompanying tariffs should be canceled.

IT IS THEREFORE ORDERED:

1. That the certificate of service authority to provide interexchange telecommunications services, and accompanying tariffs, granted to FirstWorld Communications, Inc., in Case No. TA-99-190 are canceled.
2. That this order shall become effective on September 10, 2001.

¹ *State ex rel. Rex Deffenderfer Enterprises, Inc. v. Public Service Commission*, 776 S.W.2d 494, 496 (Mo. App. 1989)

3. That this case may be closed on September 11, 2001.

BY THE COMMISSION



**Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge**

(S E A L)

Vicky Ruth, Senior Regulatory Law
Judge, by delegation of authority pursuant
to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 31st day of August, 2001.



September 8, 2000

*RECEIVED*³

SEP 12 2000

*Records
Public Service Commission*

210 N. Park Ave.
Winter Park, FL
32789

P.O. Drawer 200
Winter Park, FL
32790-0200

Tel: 407-740-8575
Fax: 407-740-0613
tmi@tminc.com

Mr. Dale Roberts
Executive Secretary and Chief Regulatory Law Judge
Missouri Public Service Commission
Harry S. Truman State Office Building
301 West High
Jefferson City, MO 65102

**Re: Address Correction for FirstWorld Communications, Inc.
Updated Customer Service Contact Information**

Dear Mr. Roberts:

Effective immediately, the new contact person for regulatory issues will be as follows:

JoAnn Hill, Senior Manager - Public Policy
FirstWorld Communications, Inc.
9339 Genesee Avenue
Suite 100
San Diego, California 92121
Telephone: (858) 458-8285
Facsimile: (858) 522-8006

Any questions you may have regarding this filing may be directed to my attention at (407) 740-8575.

Sincerely,

Connie Wightman
Consultant to FirstWorld Communications, Inc.

CW/dm

cc: Jo Ann Hill, FirstWorld
File: FirstWorld - MO
TMS: MOO0001a

9/21/00
UPDATED UTIL SYS
ALL TELE EN US. LABELS
CC: DAWN (OPER) HELLEN DAVIS



cc: DAWN HAICE
OPERATIONS

August 31, 2000

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SEP 6 2000

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Winter Park, FL
32789

P.O. Drawer 200
Winter Park, FL
32790-0200

Tel: 407-740-8575
Fax: 407-740-0613
tmi@tminc.com

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Executive Secretary and Chief Regulatory Law Judge
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Suite 100
San Diego, California 92121
Telephone: (858) 458-8285
Facsimile: (858) 522-8006

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Any questions you may have regarding this filing may be directed to my attention at (407) 740-8575.

Sincerely,

Connie Wightman
Consultant to FirstWorld Communications, Inc.

CW/dm

cc: Jo Ann Hill, FirstWorld
File: FirstWorld - MO
TMS: MOO0001

84 State Street
5th Floor
Boston, MA 02109-2202
Tel: 617.227.9590
Fax: 617.523.3189
www.incspot.com

800.225.6244

cc: Helen Davis
Sheri Murphy



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AUG 2 2 2000

Public Service Commission

Missouri Public Service Commission
HST Room 530
Jefferson City, Missouri 65102

Re: FirstWorld Communications, Inc.

To Whom It May Concern:

This is to inform you that the registered agent for receipt of legal process only for the above named entity has been changed to Corporation Service Company d/b/a CSC-Lawyers Incorporating Service Company, 221 Bolivar Street, Jefferson City, MO 651010.

For purposes of all annual PUC annual reports and all reporting items, the contact will remain as: Victoria T. Aguilar, FirstWorld Communications, 8390 E. Crescent Parkway #300, Greenwood Village, CO 80111 .

If you have any questions, please feel free to contact me at:
800 - 225 - 6244.

Very truly yours,

Susan A. Vertrees

Susan A. Vertrees 8/16/00
Customer Service Representative

*Already correct on
docket system -
8/24/00 mh*

Missouri Public
Service Commission

RECD OCT 30 1998

TELECOMMUNICATIONS TARIFF

OF

FirstWorld Communications, Inc.

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of resold telecommunications services, including operator assisted calling, provided by FirstWorld Communications, Inc. ("FirstWorld") within the State of Missouri. This tariff is on file with the Public Service Commission of the State of Missouri. Copies may also be inspected during normal business hours at the Company's principal place of business. The company may also be contacted via telephone at (619) 552-8010 or, toll free, (888) 644-4357.

FirstWorld Communications, Inc. operates as a competitive telecommunications company within the State of Missouri.

CANCELLED

SEP 10 2001

By TD-2002-115
Public Service Commission
MISSOURI

Missouri Public
Service Commission
99 - 190

FILED DEC 15 1998

ISSUED: October 30, 1998

EFFECTIVE: December 15, 1998

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CHECK SHEET

RECD OCT 30 1998

The Title Page and pages listed below are inclusive and effective as of the date shown. Original and revised pages as named below contain all changes from the original tariff that are in effect on the date shown on each page.

Page	Number of Revisions		Page	Number of Revisions	
Title	Original	*	26	Original	*
1	Original	*	27	Original	*
2	Original	*	28	Original	*
3	Original	*	29	Original	*
4	Original	*	30	Original	*
5	Original	*	31	Original	*
6	Original	*	32	Original	*
7	Original	*	33	Original	*
8	Original	*	34	Original	*
9	Original	*	35	Original	*
10	Original	*	36	Original	*
11	Original	*	37	Original	*
12	Original	*	38	Original	*
13	Original	*	39	Original	*
14	Original	*	40	Original	*
15	Original	*	41	Original	*
16	Original	*			
17	Original	*			
18	Original	*			
19	Original	*			
20	Original	*			
21	Original	*			
22	Original	*			
23	Original	*			
24	Original	*			
25	Original	*			

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* Pages included in this filing

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TABLE OF CONTENTS

REC'D OCT 30 1998

Check Sheet 1

Table of Contents 2

Symbols 3

Statement of Competitive Carrier Status 4

Tariff Format 5

Section 1 - Terms and Abbreviations 6

Section 2 - Rules and Regulations 9

Section 3 - Description of Service 24

Section 4 - Miscellaneous Services 32

Section 5 - Rates 36

Section 6 - Promotions 41

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SYMBOLS

The following are the only symbols used for the purposes indicated below:

- C - To signify Changed Regulation.
- D - Delete or Discontinue
- I - Change Resulting in an Increase to a rate
- M - Moved from Another Tariff Location
- N - New
- R - Change Resulting in a Reduction to a rate
- S - Matter Appearing Elsewhere or Repeated for Clarification
- T - Change in Text But No Change to Rate or Charge
- V - Signifies Vintage Tariff
- Z - Correction

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MO09800

STATEMENT OF COMPETITIVE CARRIER STATUS

REC'D OCT 30 1998

FirstWorld Communications, Inc. is classified as a competitive telecommunications company in Missouri for which the following statutory and regulatory requirements are waived.

STATUTES

- 392.240(1) - ratemaking
- 392.270 - valuation of property
- 392.280 - depreciation accounts
- 392.290 - issuance of securities
- 392.310 - stock and debt issuance
- 392.320 - stock dividend payment
- 392.330 - issuance of securities, debt and notes
- 392.340 - reorganization(s)

COMMISSION RULES

- 4 CSR 240-10.020 - depreciation
- 4 CSR 240-30.010(2)(C) - rate schedules
- 4 CSR 240-30.040(1) - uniform system of accounts
- 4 CSR 240-32.030(1)(B) - exchange boundary maps
- 4 CSR 240-32.030(1)(C) - record keeping
- 4 CSR 240-32.030(2) - in-state record keeping
- 4 CSR 240-32.050(3) - local office record keeping
- 4 CSR 240-32.050(4) - telephone directories
- 4 CSR 240-32.050(5) - call intercept
- 4 CSR 240-32.050(6) - telephone number changes
- 4 CSR 240-32.070(4) - public coin telephone
- 4 CSR 240-33.030 - minimum charge rule
- 4 CSR 240-33.040(5) - financing fees

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TARIFF FORMAT

REC'D OCT 30 1998

A. Page Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

B. Page Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc., the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.

C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.(a).
- 2.1.1.A.1.(a).I.
- 2.1.1.A.1.(a).I.(i).
- 2.1.1.A.1.(a).I.(i).(1).

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D. Check Sheets - When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some pages.) The tariff user should refer to the latest Check Sheet to find out if a particular page is the most current on file with the Commission.

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9333 Genesee Avenue
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San Diego, California 92121

SECTION 1 - TERMS AND ABBREVIATIONS

REC'D OCT 30 1998

Access Line - A local channel for voice, data, or video communications which connects the Customer location to a location of the Company or its underlying carrier.

Account - The Customer who has agreed, orally or in writing, to honor the terms of service established by the Company. An Account may have more than one service billed to the same Customer address. An Account may include multiple locations for the same Customer.

Aggregator - Any person or other legal entity that may be a Customer and, in the ordinary course of its operations, makes telephones available to the public or to transient users of its premises, for telephone calls using a provider of operator services.

Authorization Code - A pre-defined series of numbers to be dialed by the Customer upon access to the Company's system to identify the caller and validate the caller's authorization to use the services provided. The Customer is responsible for charges incurred through the use of his or her assigned Authorization Code.

Business Customer - For the purpose of this tariff, a Business Customer is a Customer of the Company whose primary use of the Company's service is for business purposes. A Business Customer is also a Customer who accesses the Company's service using an access line that has been assigned a business class of service by the local service provider.

Collect Call - A billing arrangement by which the charges for a call may be billed to the called party, provided the called party agrees to accept the charges.

Commission - The Missouri Public Service Commission.

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9333 Genesee Avenue
Suite 200
San Diego, California 92121

OCT 30 1998

SECTION 1 - TERMS AND ABBREVIATIONS, (CONT'D.)

Company - FirstWorld Communications, Inc., unless stated otherwise.

Company's Point of Presence - Location of the serving central office associated with access to the Company's or its underlying carrier's network.

Consumer - A person who is not a Customer who initiates any telephone calls using operator services.

Customer (or Subscriber) - Any person, firm, partnership, corporation or other entity which subscribes to or uses service under the terms and conditions of this tariff. The Customer is responsible for the payment of charges for service offered by the Company which are subscribed to or used by the Customer. The Customer is also responsible for payment of charges for a third person's use of service to which the Customer subscribes.

Customer Dialed Calling Card - A service whereby the Customer dials all of the digits necessary to route and bill the call to a valid non-FirstWorld calling card or credit card.

Debit Account - An account which consist of a prepaid usage balance depleted on a real time basis during each debit service call.

Debit Card - A card issued by the Company which provides the Customer with a Personal Account code and instructions for accessing the Carrier's network.

Debit Service Call - A service accessed via a "1-800" or other access code dialing sequence whereby the Customer or Authorized User dials all of the digits necessary to route a call. Network usage for each call is deducted from the available balance on a Company-issued Debit Account.

Equal Access - The ability of the Company to serve Customers on a presubscribed basis rather than through the use of dial access codes.

FirstWorld - Refers to FirstWorld Communications, Inc.

Initial And Additional Period - The Initial Period denotes the interval of time allowed at the rate specified for a connection between given service points. The Additional Period denotes the interval of time used for measuring and charging for time in excess of the Initial Period.

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By TD-2002-115 EFFECTIVE: December 15, 1998

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Suite 200
San Diego, California 92121

SECTION 1 - TERMS AND ABBREVIATIONS, (CONT'D) **REC'D OCT 30 1998**

LATA - Local access and transport area. A geographic area established by the US District Court for the District of Columbia in Civil Action No. 82-0192.

LEC - Local Exchange Company

Operator Station Call - A service whereby the Customer places a non-Person to Person call with the assistance of an operator (live or automated.)

Person to Person Call - A service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.

Premises - The physical space designated by the Customer for the termination of the Company's service.

Residential Customer - For the purpose of this tariff, a Residential Customer is a Customer of the Company whose primary use of the Company's service is for personal use in a house, apartment or other residential dwelling unit. A Residential Customer is also a Customer who accesses the Company's service using an access line that has not been assigned a business class of service by the local service provider.

Switched Access - A method for reaching the Company through the local service provider's switched network whereby the Customer uses standard business or residential local lines.

Terminal Equipment - Telecommunications devices, apparatus and associated wiring on the Premises of the Customer.

Third Party Billing - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number.

Travel Card - A proprietary calling card offered by FirstWorld Communications, Inc. which is accessed by dialing a Company-provided access number.

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By **TD-2002-115**
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99 - 190

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SECTION 2 - RULES AND REGULATIONS

REC'D OCT 30 1998

2.1 Undertaking of FirstWorld Communications, Inc.

FirstWorld's services and facilities are furnished for communications originating and terminating within the State of Missouri under terms of this tariff. The Company's services and facilities are available twenty-four (24) hours per day, seven (7) days per week.

FirstWorld arranges for installation, operation, and maintenance of the communications services provided in this tariff for Customers and Subscribers in accordance with the terms and conditions set forth under this tariff. FirstWorld may act as the Customer's or Subscriber's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer or Subscriber, to allow connection of a Customer's or Subscriber's location to the FirstWorld network. The Customer or Subscriber shall be responsible for all charges due for such service arrangements.

2.2 Use

Services provided under this tariff may be used by the Customer for any lawful telecommunications purpose for which the service is technically suited.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D) **OCT 30 1998**

2.3 Limitations

- 2.3.1 The Company reserves the right to discontinue service when necessitated by conditions beyond its control, or when the Customer or Subscriber is using the service in violation of the provisions of this tariff, or in violation of the law.
- 2.3.2 Service is offered subject to the availability of the necessary facilities and equipment, or both facilities and equipment, and subject to the provisions of this tariff.
- 2.3.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.3.4 The Company reserves the right to block service to or from certain NPA-NXX's to control the risk of fraud. Service will be restored as soon as it can be restored without undue risk.

2.4 Assignment and Transfer

All facilities provided under this tariff are directly or indirectly controlled by FirstWorld and neither the Customer nor Subscriber may transfer or assign the use of service or facilities without the express written consent of the Company. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service. Such transfer or assignment, when permitted, shall only apply where there is no interruption of the use or location of the service or facilities.

CANCELLED

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Public Service Commission
MISSOURI

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SECTION 2 - RULES AND REGULATIONS, (CONTINUED) **REC'D OCT 30 1998**

2.5 Liability of the Company

- 2.5.1 FirstWorld's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed \$100.00 or an amount equivalent to the proportionate charge to the Customer, whichever is greater, for the period during which the faults in transmission occur.
- 2.5.2 The Company shall not be liable for any claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an Act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.
- 2.5.3 The Company shall not be liable for, and shall be fully indemnified and held harmless by the Customer against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this tariff; or for any act or omission of the Customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

REC'D OCT 30 1998

2.5 Liability of the Company, (Cont'd.)

- 2.5.4 The Company shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service which is not the direct result of the Company's negligence.
- 2.5.5 The Company is not liable for any act or omission of any other entity furnishing a portion of the service or any acts or omission of the Customer.
- 2.5.6 Service furnished by the Company may be interconnected with the services or facilities of other carriers or private systems. However, service furnished is provided solely by the Company and is not a joint undertaking with other parties.
- 2.5.7 The Company shall not be liable for any claim, loss, or refund as a result of loss or theft of Debit Cards or Account Codes issued for use with the Company's services. Nor will the Company be liable for any claim, loss or refund on any unused balance remaining on a Debit Card provided to a Customer.
- 2.5.8 The Company shall not be liable for any claim, loss or refund on any unused portion of the usage balance remaining in a Debit Account provided to a Customer before or after the expiration date assigned to each Debit Account.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D)

REC'D OCT 30 1998

2.6 Billing and Payment For Service

2.6.1 Responsibility for Charges

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. In particular and without limitation to the foregoing, the Customer is responsible for any and all cost(s) incurred as the result of:

- A. any delegation of authority resulting in the use of his or her communications equipment and/or network services which result in the placement of calls via the Company;
- B. any and all use of the services provided by the Company, including calls which the Customer did not individually authorize;
- C. any calls placed by or through the Customer's equipment via any remote access feature(s);
- D. any calls placed using a Debit Account as a form of payment regardless of the purchaser of the card or the originating location of the call. The Customer is also responsible for payment as a result of the Customer's intentional or negligent disclosure of Account Codes or access numbers provided to the Customer.

Charges for installations, service connections, moves, rearrangements, and prepaid services, where applicable, are payable upon demand to the Company or its authorized agent. Billing thereafter will include recurring charges and actual usage as defined in this tariff.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

REC'D OCT 30 1998

2.6 Billing and Payment For Service, (Cont'd)

2.6.2 Payment for Service

All charges due by the Customer are payable to the Company or any agent duly authorized to receive such payments. The billing agent may be the Company, a local exchange telephone company, credit card company, or other billing service. Terms of payment shall be according to the rules and regulations of the agent and subject to the rules of regulatory bodies having jurisdiction.

2.6.3 Disputed Charges

Any objections to billed charges must be reported to the Company or its billing agent within twenty (20) days of the closing date printed on the bill issued to the Customer. Adjustments to Customers' bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D)

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2.6 Billing and Payment For Service, (Cont'd)

OCT 30 1998

2.6.4 Late Payment Fees

MO. PUBLIC SERVICE COMMISSION

A late payment fee of 1.5% per month will be charged on non-residential Customer past due balances. Any applicable late payment fees will be assessed according to the terms and conditions of the Company or its billing agent and pursuant to Missouri law.

2.6.5 Return Check Charge

A return check charge of \$15.00 will be assessed for checks returned for insufficient funds. Any applicable return check charges will be assessed according to the terms and conditions of the Company or its billing agent and pursuant to Missouri law.

2.7 Taxes and Fees

2.7.1 For Debit Card calls, state and local taxes are included in the stated rates in this tariff. For all other calls, state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items on the Customer's bill and are not included in the quoted rates and charges set forth in this tariff.

2.7.2 To the extent that a municipality, other political subdivision or local agency of government, or Commission imposes upon and collects from the Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee, such taxes and fees shall, insofar as practicable and allowed by law, be billed pro rata to Customers receiving service from the Company within the territorial limits of such municipality, other political subdivision or local agency of government.

2.7.3 The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. Such adjustments shall be listed in this tariff.

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**ISSUED BY: Jo Ann Hill, Tariff Manager
9333 Genesee Avenue
Suite 200
San Diego, California 92121**

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

REC'D OCT 30 1998

2.7 Taxes and Fees, (cont'd.)

2.7.3 (cont'd.)

A. Pay Telephone Surcharge

A surcharge applies on all completed intrastate toll-free and 10XXX/101XXX and or any other access code calls, including any 800/888 or travel card calls, originating from a pay telephone. This surcharge is applied in addition to any other applicable service charges or surcharges. The surcharge does not apply to: calls paid for by inserting coins at the pay telephone; calls placed from stations other than pay telephones.

Rate per Call \$0.35

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9333 Genesee Avenue
Suite 200
San Diego, California 92121

SECTION 2 - RULES AND REGULATIONS, (CONT'D) **REC'D OCT 30 1998**

2.8 Deposits

The Company does not normally require deposits. However the Company reserves the right to collect a deposit from Customers whose credit history is unacceptable or unknown to the Company. Deposits, if collected, will be collected and maintained in accordance with Commission rules. The amount of the security deposit shall be equal to two months' estimated usage but may vary with the Customer's credit history and projected usage. An interest rate of 9% shall be credited annually upon the account of customers with deposits. Upon satisfactory payment of all undisputed charges for a twelve month period, the Customer's deposit, with accrued interest will be refunded as credits against charges stated on subsequent bills.

2.9 Advance Payments

The Company does not normally require advance payments for service. However, for Customers whom the Company determines an advance payment is necessary, FirstWorld reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and a new advance payment may be collected for the next month, if necessary. Unlike a deposit or advance payment, a Debit Account balance is not held against future payment as all service is available for immediate consumption.

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ISSUED BY: Jo Ann Hill, Tariff Manager
9333 Genesee Avenue
Suite 200
San Diego, California 92121

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SECTION 2 - RULES AND REGULATIONS, (CONT'D)

REC'D OCT 30 1998

2.10 Refunds or Credits for Service Outages or Deficiencies

2.10.1 Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence of the Customer or Subscriber, or to the failure of channels, equipment and/or communications systems provided by the Customer or Subscriber, are subject to the general liability provisions set forth in this tariff. It shall be the obligation of the Customer to notify Company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, the Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customer.

2.10.2 For purposes of credit computation every month shall be considered to have thirty (30) days. For services with a monthly recurring charge, no credit shall be allowed for an interruption of continuous duration of less than twenty-four (24) hours. The Customer shall be credited for an interruption of one day (24 hours) or more at the rate of 1/30th of the monthly charge for the services affected for each day that the interruption continues. The formula used for computation of credits is as follows:

$$\text{Credit} = A/30 \times B$$

A = outage time in days

B = total monthly charge for affected service.

2.10.3 For message rated toll services, credits will be limited to, at maximum, the price of the initial period of the individual call that was interrupted plus any operator service charges or surcharges required to reconnect the caller.

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9333 Genesee Avenue
Suite 200
San Diego, California 92121

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

REC'D OCT 30 1998

2.11 Cancellation or Termination of Service

2.11.1 Customers of presubscribed long distance services may cancel service at any time by providing FirstWorld with written or verbal notification. The Company shall hold the Customer responsible for payment of all bills for service furnished until the cancellation date specified by the Customer or until the date that the cancellation notice is received, whichever is later.

2.11.2 The Company may terminate service to a Customer or Subscriber for nonpayment of undisputed charges or other violation of this tariff or provision of law upon five (5) days written notice to the Customer or Subscriber without incurring any liability for damages due to loss of telephone service to the Customer or Subscriber.

2.11.3 FirstWorld may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given five (5) days notice to comply with any rule or remedy any deficiency:

- A. For non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- B. For use of telephone service for any purpose other than that described in the application.
- C. For neglect or refusal to provide reasonable access to FirstWorld or its agents for the purpose of inspection and maintenance of equipment owned by FirstWorld or its agents.
- D. For noncompliance with or violation of Commission regulation or FirstWorld's rules and regulations on file with the Commission.

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9333 Genesee Avenue
Suite 200
San Diego, California 92121

SECTION 2 - RULES AND REGULATIONS, (CONT'D.) RECEIVED

2.11 Cancellation or Termination of Service, (Cont'd.)

OCT 30 1998

2.11.3 Continued

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- E. Without notice in the event of Customer, Subscriber or Authorized User use of equipment in such a manner as to adversely affect FirstWorld's equipment or service to others.
- F. Without notice in the event of tampering with the equipment or services owned by FirstWorld or its agents.
- G. Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, FirstWorld may, before restoring service, require the Customer or Subscriber to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- H. Without notice by reason of any order or decision of a court or other government authority having jurisdiction which prohibits Carrier from furnishing such services.
- I. For periods of inactivity over sixty (60) days. This provision does not apply to prepaid (debit) card services.
- J. When the Available Balance for Debit Account is depleted to a level insufficient to place a one-minute call to the location of least cost.
- K. When the established expiration date of the Debit Account is reached.

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9333 Genesee Avenue
Suite 200
San Diego, California 92121

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

REC'D OCT 30 1998

2.12 Interconnection

Service furnished by FirstWorld may be connected with the services or facilities of other carriers. Such service or facilities are provided under the terms, rates and conditions of the other carrier. The Customer is responsible for all charges billed by other carriers for use in connection with FirstWorld's service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Customer.

2.13 Terminal Equipment

The Company's facilities and service may be used with or terminated in terminal equipment or communications systems such as a PBX, key system, single line telephone, or pay telephone. Such terminal equipment shall be furnished and maintained at the expense of the Customer. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of FirstWorld's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry.

2.14 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities or equipment provided by the Company shall be made available to the Company for such tests and adjustments as may be necessary for their maintenance in a condition satisfactory to the Company. No interruption allowance shall be granted for the time during which such tests and adjustments are made, unless such interruption exceeds twenty-four hours in length and credit for the interruption is requested by the Customer.

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9333 Genesee Avenue
Suite 200
San Diego, California 92121

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

REC'D OCT 30 1998

2.15 Operator Services for Casual Callers and Traffic Aggregators

FirstWorld services are available to Customers for a fee as described in the Rates section of this tariff. The following rules apply to operator assisted calls:

2.15.1 Incomplete Calls

FirstWorld does not bill for incomplete calls. FirstWorld utilizes answer supervision to determine completeness of calls.

2.15.2 Carrier Identification

FirstWorld identifies itself to the Customer at the time the Customer accesses its services. FirstWorld will identify itself to the billed party, if different from the caller, at the time of initial contact.

2.15.3 Rate Information

Upon request, FirstWorld quotes all rates and charges for its services to Customers accessing its system at no charge. FirstWorld will also disclose billing method and complaint resolution procedures upon request.

2.15.4 Notice

When FirstWorld provides its operator assisted calling to the public or transient Customers, the Subscriber is required to post a notice in plain view at each telephone location which automatically accesses FirstWorld's network. The notice shall include the following information:

- A. FirstWorld's name and address;
- B. a toll-free telephone number for bill and service dispute information;
- C. a statement that FirstWorld will quote rates upon request at no charge via the toll free number;
- D. a statement informing Customers that they may access another interexchange telecommunications company from the traffic aggregator's location;

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San Diego, California 92121

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Service Commission
99-196
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SECTION 2 - RULES AND REGULATIONS, (CONT'D) **FILED OCT 30 1998**

2.15 Operator Services for Casual Callers and Traffic Aggregators, (Cont'd.)

2.15.4 Notice, (cont'd.)

- E. instructions on how to reach the nearest emergency services provider at no charge;
- F. a statement that the Customer has the right to appeal any disputes concerning intrastate telephone calls to the Commission.

2.15.5 Non-Blocking of other Carriers

FirstWorld will not take any action or enter into any arrangement which restricts Customer selection among competing interexchange telephone corporations or which restricts Customer access to competing providers of intrastate operator assisted communications services, except for service provided exclusively for the use of inmates in Prison/Correctional facilities. Any entity which FirstWorld knows to be engaged in such action or arrangement will be considered in violation of contract.

2.15.6 Billing

FirstWorld shall be listed on the local exchange company billing if the LEC has multicarrier billing ability.

2.15.7 Calling Card Verification

FirstWorld will employ reasonable calling card verification procedures which are acceptable to the companies issuing the calling cards.

2.15.8 Transfer of Calls

Upon request, FirstWorld will transfer calls to other authorized interexchange carriers or to the LEC, if billing can list the caller's actual origination point.

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99 - 190

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SEP 10 2001

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9333 Genesee Avenue
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San Diego, California 92121

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SECTION 3 - DESCRIPTION OF SERVICE

REC'D OCT 30 1998

3.1 General

- 3.1.1 The Company provides telecommunications services between locations within the State of Missouri. The Company's service charges are based upon call duration, time of day rate period, mileage, and/or call type.
- 3.1.2 Presubscribed service is offered from locations served with equal access end offices.
- 3.1.3 The Company's service is available twenty-four hours per day, seven days a week.
- 3.1.4 Unless otherwise specified in the product description in this tariff, services offered include InterLATA and IntraLATA long distance service where presubscription is available. Where IntraLATA presubscription to the Company is not available, the Company will offer IntraLATA toll service to Customers who presubscribe to the Company's InterLATA long distance services provided that the Customers dial 10 (101) and the Company's identification code.

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9333 Genesee Avenue
Suite 200
San Diego, California 92121

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SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

REC'D OCT 30 1998

3.2 Calculation of Distance

Usage charges for all mileage sensitive services are based on the airline distance between the rate center locations associated with the originating and terminating points of the call.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the applicable rate centers as defined by BellCore (Bell Communications Research) and on file with the FCC in AT&T FCC Tariff No. 10, in the following manner:

Step 1 - Obtain the "V" and "H" coordinates for the rate center of the originating and the destination points.

Step 2 - Obtain the difference between the "V" coordinates of each of the rate centers. Obtain the difference between the "H" coordinates.

Step 3 - Square the differences obtained in Step 2.

Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating rate centers of the call.

Formula:
$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

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9333 Genesee Avenue
Suite 200
San Diego, California 92121

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SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

REC'D OCT 30 1998

3.3 Timing of Calls

Billing for calls placed over the network is based in part on the duration of the call.

- 3.3.1 Timing for all calls begins when the called party answers the call (i.e. when two way communications are established). Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.
- 3.3.2 Chargeable time for all calls ends when one of the parties disconnects from the call.
- 3.3.3 Minimum call duration for billing purposes is one minute unless otherwise specified in the individual rate schedules of this tariff.
- 3.3.4 Calls are measured and billed in one minute increments unless otherwise indicated in this tariff. Any partial minute is rounded up to a full minute.
- 3.3.5 No charges apply to incomplete calls.

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9333 Genesee Avenue
Suite 200
San Diego, California 92121

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SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

REC'D OCT 30 1998

3.4 Time-Of-Day Rate Periods

Unless otherwise specified in the product description in this tariff, the following time-of-day and day-of-week rate periods are applicable to all calls. Evening rates shall apply to all calls placed on the Company's recognized Holidays except when a lower rate would normally apply.

DAY RATE PERIOD	8:00 AM to 5:00* PM Monday through Friday
EVENING RATE PERIOD	5:00 PM to 11:00* PM Sunday through Friday
NIGHT/WEEKEND RATE PERIOD	11:00 PM to 8:00* AM Sunday through Friday, all day Saturday and Sunday until 5:00* PM

* to, but not including

Calls are billed based on the rate in effect for the actual time-of-day rate period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rate in effect in that boundary for each portion of the call.

Holiday Rates

Calls on the following Company-recognized Holidays are rated at the Evening Rate Period or Off-Peak Rate Period rate unless a lower rate would normally apply.

New Year's Day**	Labor Day	Christmas Day**
Independence Day**	Thanksgiving Day	Memorial Day*

* - Applies to Federally observed day only.

** - When this holiday falls on Sunday, the Holiday rate applies on the following Monday. When this holiday falls on a Saturday, the Holiday rate applies to calls placed on the preceding Friday.

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9333 Genesee Avenue
Suite 200
San Diego, California 92121

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SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

REC'D OCT 30 1998

3.5 Directory Assistance

3.5.1 A Customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service.

3.5.2 Application of Rates

A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator. No call allowance applies. A Call Completion charge applies for each request made to the Directory Assistance Operator in which the operator completes the call to the desired number. Call Completion is available where technically feasible.

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9333 Genesee Avenue
Suite 200
San Diego, California 92121

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SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D)

REC'D OCT 30 1998

3.6 FirstWorld Message Toll Service

FirstWorld Message Toll Service is available to Customers who originate direct dialed calls over switched or dedicated access lines. Calls are billed in one minute increments after an initial minimum call duration of one minute. When volume discounts are available, the volume is determined by the Customer's total monthly FirstWorld billing to the same account.

3.6.1 Switched Access Toll Service

Calls originate over standard switched access lines. Calls are billed in one minute increments after an initial minimum call duration of one minute.

3.6.2 Dedicated Access Toll Service

Calls originate over dedicated access lines purchased from the Company or provided by the Customer. Calls are billed in six (6) second increments after an initial minimum call duration of eighteen (18) seconds.

3.6.3 Calling Card

Calling Card Service is offered to Customers for originating calls while away from the primary location of the service. Service is accessed by dialing a toll-free access number provided by the Company.

Each call is rated based on call duration. Calls are billed in one minute increments. The minimum call duration for billing purposes is one minute. A service charge applies to each completed call.

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9333 Genesee Avenue
Suite 200
San Diego, California 92121

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

Missouri Public
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REC'D OCT 30 1998

3.7 Toll-Free Service (i.e., 800/888)

3.7.1 General

Toll-Free Service is an offering that allows the calling party to charge each call to the called party without operator assistance. By the use of specially assigned prefixes, such as 800 or 888, the charge for each call is automatically billed to the Customer. A monthly recurring charge applies per toll-free number.

3.7.2 Switched Access Toll Free Service

Switched Access Toll-Free Service calls are terminated over a standard switched line. Calls are billed in six (6) second increments. The minimum call duration for billing purposes is eighteen (18) seconds.

3.7.3 Dedicated Access Toll Free Service

Calls terminate over dedicated access lines purchased from the Company or provided by the Customer. Calls are billed in six (6) second increments. The minimum call duration for billing purposes is eighteen (18) seconds.

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9333 Genesee Avenue
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SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

OCT 30 1998

3.8 FirstWorld Debit Card Service

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FirstWorld Debit Card Service allows Customers to place direct dialed calls between locations within the State of Missouri. Customers access the Company's network by dialing a toll-free number or other access dialing sequence and entering a Personal Account Code. The Company's system informs the Customer of the Available Usage Balance remaining in his/her Debit Account and prompts the Customer to place a call by entering a destination telephone number. Network usage for calls placed is deducted from the Available Usage Balance on the Customer's account on a real time basis as the call progresses.

Customers purchase a Debit Card which assigns each Customer a Debit Account, provides each Customer with a Personal Account Code and lists instructions for accessing and using Carrier's service. Debit Cards are available in varying denominations.

Purchase of a Debit Card entitles the Customer to use the Company's network for a number of minutes equivalent to the card denomination divided by the effective per minute rate. The Customer's right to utilize network usage within a given Debit Account associated with that Debit Account number. No minimum service period applies.

Payment for Retail Debit Cards and Available Usage in a Customer's Debit Account is non-refundable.

Retail Debit Card service rates are not distance or time of day sensitive in nature. Holiday discounts do not apply.

Network usage for Debit Card Calls is deducted from the Available Usage Balance in Customer's Debit Account in full unit increments. For debiting purposes, the minimum call usage is one (1) unit, which is equal to one minute.

Per Unit Rate: \$0.20

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9333 Genesee Avenue
Suite 200
San Diego, California 92121

SECTION 4 - MISCELLANEOUS SERVICES
REC'D OCT 30 1998

4.1 Operator Services

Operator Services are offered to Customers. Operator Services allow Customers and Consumers to place calls using operator assistance for call completion or billing.

Usage charges and an appropriate service charge will be assessed on a per call basis, as stated in this tariff. For calls made using a telephone company card, acceptance of the card will be dependent upon the Company's ability to verify the card as valid. Only those cards accepted by the Company may be used for Operator Services. The Company reserves the right to verify acceptance of charge prior to billing charges to a third party number.

4.1.1 Operator services may be used by the presubscribed Customer and by the Aggregator and their respective Consumers (i.e., patrons, guests, invitees or employees) to complete Person-to-Person, Collect, Third-Party, and/or Calling Card calls.

4.1.2 Charges for Operator Assisted Calls include two components: a usage-sensitive component based upon the time-of-day rate period, mileage, and duration of the call; and a fixed service charge based upon the type of operator service provided. A third component, the Operator Assisted 0- Surcharge, applies to calls for which the Customer/Consumer has the capability of dialing the destination number but elects to have the Company operator dial the number instead.

4.1.3 The usage-sensitive portion of the charge for an Operator Assisted Call is set forth in Section 5.2 below.

4.1.4 The fixed service charge portions of the charge for an Operator Assisted Call is set forth in Sections 5.1 below.

4.1.5 The Company shall not bill the Customer for any surcharges or fees imposed by the Aggregator. With respect to charges imposed by the Aggregator for the use of the telephone, the Aggregator is responsible for charging a flat rate and for posting of the charge in plain view at each telephone.

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9333 Genesee Avenue
Suite 200
San Diego, California 92121

SECTION 4 - MISCELLANEOUS SERVICES, (CONT'D.)

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REC'D OCT 30 1998

4.1 Operator Services, (cont'd.)

4.1.6 Service may be suspended by the Company, without notice to the Customer or the Aggregator, by blocking traffic to certain countries, cities, or NXX exchanges, or by blocking calls using certain Customer Authorization Codes, Calling Cards or credit cards, when the Company deems it necessary to take such action to prevent unlawful use of service. The Company shall restore service as soon as it can be provided without undue risk, and shall, upon request by the Customer affected, assign a new Authorization Code to replace the one that has been deactivated. The Company reserves the right to validate the credit worthiness of Customers through available credit card, Calling Card, called number, Third Party telephone number and room number verification procedures. Where a requested billing method cannot be validated, the Customer/Consumer may be required to provide an acceptable alternate billing method or the Company may refuse to place the call.

4.1.7 The Aggregator is responsible for payment of the Company's charges for all calls placed from the Aggregator's Premises except for Collect, Third Party, Calling Card and credit card calls. The Calling Card or credit card holder or local exchange company service subscriber is responsible for payment of the Company's charges for all calls billed to a Calling Card, credit card or a telephone line number, respectively.

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9333 Genesee Avenue
Suite 200
San Diego, California 92121

SECTION 4 - MISCELLANEOUS SERVICES, (CONT'D.)

Missouri Public
Service Commission

REC'D OCT 30 1998

4.1 Operator Services, (cont'd.)

4.1.8 Application of Per Call Service Charges

The following per-call charges apply in addition to the per minute usage rates when applicable. These charges apply in all rate periods.

- A. Customer Dialed Calling/Credit Card Call - This charge applies in addition to long distance usage charges for station to station calls billed to an authorized Calling Card or Commercial Credit Card. The Customer must dial the destination telephone number where the capability exists for the Customer to do so. A separate rate applies in the event operator assistance is requested for entering the Customer's card number for billing purposes.
- B. Operator Dialed Calling/Credit Card Call - This charge applies in addition to long distance usage charges for station to station calls billed to an authorized telephone Calling Card or Commercial Credit Card and the operator dials the destination telephone number at the request of the Customer.
- C. Operator Station - These charges apply in addition to long distance usage charges for non-Person-to-Person calls placed using the assistance of a Company operator and billed Collect, to a Third Party, by deposit of coins in Pay Telephones, or via some method other than a Calling Card or Commercial Credit Card.
- D. Person-to-Person - This charge applies in addition to long distance usage charges for calls placed with the assistance of a Company operator to a particular party at the destination number. This charge applies regardless of billing method, including but not limited to billing to a Calling Card, Commercial Credit Card, Collect, by deposit of coins in Pay Telephones, or to a Third Party. Charges do not apply unless the specified party or an acceptable substitute is available.

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9333 Genesee Avenue
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SECTION 4 - MISCELLANEOUS SERVICES, (CONT'D)

REC'D OCT 30 1998

4.2 Busy Line Verification and Interrupt

Busy Line Verification and Interrupt services are offered in areas where the service may be obtained from the local exchange carrier.

With Busy Line Verification (BLV), the FirstWorld operator will contact the LEC operator to determine if the called number or line is in use. Only one BLV will be made per telephone call and an associated charge will apply whether or not conversation was detected on the line. The operator will not complete the call for the Customer initiating the verification request.

Busy Line Interrupt (BLI) allows the FirstWorld operator to contact a LEC operator to interrupt a telephone conversation in progress, upon the caller's request and after a Busy Line Verification occurs. Upon the caller's request, the FirstWorld operator will contact the LEC operator, who will interrupt the busy line and inform the called party that there is a call waiting from the caller. The LEC operator will not complete the call, but will only inform the called party of the request. If the call is released the FirstWorld operator will offer to complete the call for the Customer initiating the interrupt request. An applicable service charge and applicable per minute charges will apply to the completed call. Only one BLI attempt will be made per telephone call and a charge will apply whether or not the called party releases the line.

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SECTION 5 - RATES

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5.1 Directory Assistance

Directory Assistance, per Request	\$0.95
Call Completion, per call:	\$0.30

5.2 FirstWorld Message Toll Service

5.2.1 Switched Toll Service

Intrastate rates, per minute:

Base	\$0.1570
\$500 - \$999.99	\$0.1546
\$1,000 - \$4,999.99	\$0.1523
\$5,000 - \$9,999.99	\$0.1523
\$10,000 - \$19,999.99	\$0.1523
\$20,000+	\$0.1523

5.2.2 Dedicated Access Toll Service

Intrastate rates, per minute:

Base	\$0.1160
\$500 - \$999.99	\$0.1125
\$1,000 - \$4,999.99	\$0.1090
\$5,000 - \$9,999.99	\$0.1090
\$10,000 - \$19,999.99	\$0.1090
\$20,000 +	\$0.1090

5.2.3 Calling Card

Rate Per Minute:	\$0.18
Per Call Service Charge:	\$0.35

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9333 Genesee Avenue
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SECTION 5 - RATES, (CONT'D.)

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5.3 Toll-Free Service (i.e., 800/888)

5.3.1 Switched Access Toll Free Service

Intrastate rates, per minute:

Base	\$0.1670
\$500 - \$999.99	\$0.1645
\$1,000 - \$4,999.99	\$0.1620
\$5,000 - \$9,999.99	\$0.1620
\$10,000 - \$19,999.99	\$0.1620
\$20,000+	\$0.1620

5.3.2 Dedicated Access Toll Free Service

Intrastate rates, per minute:

Base	\$0.1260
\$500 - \$999.99	\$0.1222
\$1,000 - \$4,999.99	\$0.1184
\$5,000 - \$9,999.99	\$0.1184
\$10,000 - \$19,999.99	\$0.1184
\$20,000 +	\$0.1184

4.3.3 Monthly Recurring Charge

Per Toll-Free Number \$10.00

5.4 FirstWorld Debit Card Service

Per Unit Rate: \$0.20

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SECTION 4 - RATES, (CONT'D.)

REC'D OCT 30 1998

5.4 Operator Services

5.4.1 Per Call Service Charges

	FirstWorld <u>Call Card</u>	Comm. Credit./ <u>Chg Card</u>	LEC <u>Calling Card</u>
<u>Customer Dialed Calling Card Station</u>			
Customer Dialed/Automated	\$0.80	\$1.00	\$1.15
Customer Dialed and Operator Assisted	\$2.25	\$2.25	\$3.95
Customer Dialed and Operator Must Assist	\$0.80	\$1.00	\$1.15

<u>Operator Station</u>	<u>All Calls</u>
Collect	\$3.95
Third Party Billed	\$3.95
Other	\$3.95
Sent Paid - Coin	\$1.90
Sent Paid - Non Coin	\$3.95

Person to Person \$6.50

Operator Dialed Calling Card
\$2.25 - Commercial Credit/Charge
\$3.95 - LEC Calling Card

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San Diego, California 92121

SECTION 4 - RATES, (CONT'D.)

REC'D OCT 30 1998

5.4 Operator Services, (cont'd.)

5.4.2 Per Minute Usage Charges

Table A - This table applies to the following service types:

- 1. Operator Dialed Calling Card Station, Billed to a Comm. Credit/Charge Card or a FW Card
- 2. Customer Dialed Calling Card Station, Billed to a Comm. Credit/Charge Card or a FW Card
- 3. Person-to-Person, Billed to a FirstWorld Card
- 4. Person-to-Person, Billed to Other Than FW Card or Other Than Sent Paid - Coin Calls
- 5. Real Time Rated-Operator Station/Person-to-Person, Billed to a FirstWorld Card
- 6. Real Time Rated-Operator Station/Person-to-Person, Billed to Other Than FW Card

Per Minute Rate: \$0.29

Table B - This table applies to the following service types:

- 1. Operator Station, Billed to a Third Party, Collect and Sent Paid - Non-Coin Calls

Per Minute Rate: \$0.25

Table C - This table applies to the following services types:

- 1. Person-To-Person - Sent Paid-Coin Calls
- 2. Operator Station - Sent Paid-Coin Calls

All mileage bands, time of day, initial and each additional period is \$1.20 per minute.

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SECTION 5 - RATES, (CONT'D.)

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5.5 Busy Line Verification and Interrupt

- a. Busy Line Verification, per request \$6.50
- b. Busy Line Interrupt, per request \$6.50

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SECTION 6 - PROMOTIONS

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6.1 Demonstration Calls

From time to time FirstWorld will demonstrate its services by providing free test calls of up to fifteen minutes duration over its network.

6.2 Promotions - General

From time to time, FirstWorld may provide promotional offerings to introduce a current or potential Subscriber to a service not being used by the subscriber. These offerings may be limited to certain dates, times or locations and may waive or reduce recurring or non-recurring charges. These promotions will be subject to prior notification and approval by the Missouri Public Service Commission.

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