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TITLE PAGE

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MISSOURI LOCAL TELECOMMUNICATIONS TARIFF

OF

NAVIGATOR TELECOMMUNICATIONS, LLC.

212 CENTER STREET, SUITE 500

P.O. Box 8004

LITTLE ROCK, AR 72201

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This tariff, filed with the
Missouri Public Service Commission,
contains the rates, terms, and conditions applicable to
the provision of Basic Local Exchange and
Local Exchange Services within the State of Missouri
Offered by Navigator Telecommunications, LLC.

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®Registered Trademark of Southwestern Bell Telephone Company

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SYMBOLS

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The following symbols are used for the purposes indicated below:

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- C** - Changed regulation.
- D** - Delete or discontinue.
- I** - Increase in a rate.
- M** - Moved from another tariff location.
- N** - New.
- R** - Reduction in a rate.
- T** - Change in text but no change in rate or regulation.

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TARIFF FORMAT

- A. **Sheet Numbering** - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially by section. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. **Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the PSCM. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Consult the Check Sheet for the sheet currently in effect.
- C. **Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to the next higher level:

2
2.1
2.1.1
2.1.1.A
2.1.1.A.1
2.1.1.A.1.(a)
2.1.1.A.1.(a).I
2.1.1.A.1.(a).I.(i)
2.1.1.A.1.(a).I.(i).1

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- D. **Check Sheets** - When a tariff filing is made with the PSCM, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on the check sheet if these are the only changes made (i.e., the format, etc. remain the same, just revised revision levels on some pages. The tariff user should refer to the latest Check Sheet to determine if a particular sheet within the tariff is the most current on file with the PSCM.

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LIST OF WAIVED STATUTES AND REGULATIONS

The Missouri Public Service Commission in its order in the case of *In the Matter of the Application of Navigator Telecommunications, LLC to amend its Certificate of Service Authority to Provide Basic Local Exchange and Local Exchange Services in portions of the State of Missouri, Case No. TA-2000-243*, waived the following statutes and regulations:

Statutes

- | | | |
|-------------------------|---|---|
| 392.210.2 | - | uniform system of accounts |
| 392.270 | - | valuation of property (ratemaking) |
| 392.280 | - | depreciation accounts |
| 392.290.1 | - | issuance of securities |
| 392.300.2 | - | acquisition of stock |
| 392.310 | - | stock and debt issuance |
| 392.320 | - | stock dividend payment |
| 392.330 RSMo Supp. 1997 | - | issuance of securities, debts and notes |
| 392.340 | - | reorganizations |

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Commission Rules

- | | | |
|------------------|---|--|
| 4 CSR 240-10.020 | - | depreciation fund income |
| 4 CSR 240-30.040 | - | uniform system of accounts |
| 4 CSR 240-35 | - | reporting of bypass and Customer-specific arrangements |

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TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the Customer's location to a switching center or point of presence.

Authorized User - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Company's service.

Carrier or Company - Whenever used in this tariff, "Carrier" or "Company", or "NavTel" refers to Navigator Telecommunications, LLC, unless otherwise specified or clearly indicated by the context.

Channel - A physical or logical pathway for the transmission of information between a sending point and a receiving point.

Commission - Missouri Public Service Commission.

Customer - The person, firm, corporation, or other entity which orders, cancels, amends, or uses service and is responsible for payment of charges and compliance with the Company's tariff.

Exchange Access Line - The serving central office line equipment and all LEC plant facilities up to and including the LEC provided Standard Network Interface. These facilities are LEC provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the tariffed use offering selected by the Customer. Exchange access lines are subject to non-recurring charges, as specified in Section 3 of this tariff.

ILEC - The incumbent Local Exchange Carrier.

LEC - Local Exchange Carrier.

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TECHNICAL TERMS AND ABBREVIATIONS, CONT.

Local Exchange Services - Telecommunications services furnished for use by end-users in placing and receiving local telephone calls within local calling areas.

PSCM - Public Service Commission of Missouri.

Person-to-Person Calling - An operator-assisted service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department or office to be reached through a PBX attendant. Charges may be billed to the called party, a third number, a credit card, a calling card or designated third party station.

Resold Local Exchange Service - A service composed of the resale of exchange access lines and local calling provided by other authorized Local Exchange Carrier, in combination with Company provided usage services, miscellaneous services or interstate/international services.

Station-to-Station Calling - A service whereby the originating End User requests the assistance of a Company operator to place or bill the call. Calls billed Collect or to a telephone company-issued Calling Card or to an authorized Credit Card are Operator-Station calls unless the call is placed on a Person-to-Person basis. Automated Calling Card calls are not Operator-Station calls. Calls may be dialed with or without the assistance of a Company operator. Collect calls to coin telephones and transfers of charges to third telephones which are coin telephones will not be accepted.

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SECTION 1 - RULES AND REGULATIONS

1.1 Undertaking of Navigator Telecommunications, LLC.

Navigator Telecommunications, LLC. services offered pursuant to this Tariff are furnished for Local Exchange Service among specified points within a Local Calling Area. Navigator Telecommunications, LLC. will offer these services on a resold basis.

Navigator Telecommunications, LLC. may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities as required in the Commission's rules and orders, when authorized by the Customer, to allow connection of a Customer's location to the Navigator Telecommunications, LLC. network. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services are provided on a monthly basis unless otherwise indicated, and are available twenty-four hours per day, seven days per week. The following are a list of services offered by Navigator Telecommunications, LLC.:

Central Office Virtual PBX Services
DID Services
Digital Link Services
Digital Loop Services
Dedicated Access
Exchange Access Lines
General Exchange Vertical Services
Integrated Services(ISDN)
Private Line

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Applications for initial or additional service made verbally or in writing become a contract upon the establishment of the service or facility.

1.2 Limitations

- 1.2.1 Service is offered subject to the availability of the necessary facilities and equipment, and subject to the provisions of this tariff.
- 1.2.2 Navigator Telecommunications, LLC. reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of the law.

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SECTION 1 - RULES AND REGULATIONS, CONT.

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1.2 Limitations, cont.

- 1.2.3 The Company does not undertake to transmit messages, and will not be liable for errors in transmission or for failure to establish connections.
- 1.2.4 All facilities provided under this tariff are directly controlled by the Company and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 1.2.5 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

1.3 Use

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

1.4 Liabilities of the Company

- 1.4.1 Navigator Telecommunications, LLC's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.

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SECTION 1 - RULES AND REGULATIONS, CONT.

1.4 Liabilities of Company, cont.

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- 1.4.2 The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission or defect in any service, facility or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.
- 1.4.3 The Company shall not be liable for, and shall be fully indemnified and held harmless by the Customer against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, tradename, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this tariff; or for any act or omission of the Customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by the negligence of the Company.
- 1.4.4 No agent or employee of any other carrier shall be deemed to be an agent or employee of the Company.
- 1.4.5 The Company shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service, which is not the direct result of the Company's negligence.

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SECTION 1 - RULES AND REGULATIONS, CONT.

1.5 Deposits

1.5.1

The Company does not normally collect deposits from Customers. However, deposits may be required from Customers whose credit history is unacceptable or unavailable. Deposits are collected in accordance with the rules of the Commission. On deposits held thirty (30) days or more, simple interest at the rate of nine percent (9%) per annum shall be credited annually to the account of the subscriber or paid upon the return of the deposit, whichever occurs first. Interest will not accrue on any deposit after the date on which a reasonable effort has been made to return it to the subscriber.

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1.6 Advance Payments

Recurring Charges: For Customers from whom the Company feels an advance payment is necessary, Navigator Telecommunications reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges.

Non-Recurring Charges: Navigator Telecommunications, LLC. reserves the right to require pre-payment of non-recurring charges in such amount as may be deemed necessary by the Company. In addition, where special construction is involved, advance payment of the quoted construction charges may be required at the time of application for service.

1.7 Taxes

All state and local taxes (including franchise fees, excise tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

1.8 Equipment

1.8.1

The Company's services may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a PBX, key systems or Pay Telephone. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. The Customer is responsible for ensuring that Customer-provided equipment connected to Company services, is compatible with such services.

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SECTION 1 - RULES AND REGULATIONS, CONT.

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1.8 Equipment, cont.

- 1.8.2 The Company shall use reasonable efforts to maintain facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others, to disconnect, rearrange remove, attempt to repair or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- 1.8.3 Equipment the Company provides or installs at the Customer's premises for use in connection with services the Company offers shall not be used for any purpose other than that for which it was provided by the Company.
- 1.8.4 The Customer shall be responsible for payment of service charges, as set forth herein, for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.
- 1.8.5 The Company shall not be responsible for the installation, operation or maintenance of any Customer-provided equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or the reception of signals by Customer-provided equipment.
- 1.8.6 Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in the section for the installation, operation and maintenance of Customer-provided facilities, equipment and wiring in the connection of such facilities and equipment to Company-provided facilities and equipment.
- 1.8.7 Title to all facilities provided by the Company under this tariff shall remain in the Company's name or in the name of the carrier supplying the services and facilities being resold.

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SECTION 1 - RULES AND REGULATIONS, CONT.

1.9 Installation

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Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this tariff.

1.10 Payment for Service

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or to an Authorized User of the Customer by Navigator Telecommunications, LLC. All charges due by the Customer are payable to the Company or to any agency duly authorized to receive such payments. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the Missouri Public Service Commission.

Navigator Telecommunications, LLC.'s billing invoices will be considered correct and binding upon the Customer if no written notice or telephone call is received from the Customer within thirty (30) days of the date of the invoice. Adjustments to Customer's bills shall be made to the extent circumstances exist which reasonably indicate that such changes are appropriate.

Upon receipt of a **billing inquiry**, charges involved in the disputed element(s) of the invoice will be temporarily suspended pending resolution of the dispute. The Customer, however, remains responsible for the timely payment of the non-disputed elements of the invoice.

If a Customer is not satisfied with the Company's response to an inquiry or request for credit, he or she may appeal to the Missouri Public Service Commission for final resolution.

1.11 Billing and Payment Procedures

1.11.1 Navigator Telecommunications, LLC. issues residential bills on a monthly basis with bills received by the Customer on or about the same day each month.

1.11.2 Navigator Telecommunications, LLC. will not alter the residential billing cycle unless affected Customers are sent a bill insert or other written notice explaining the alteration not less than 30 days prior to the effective date of the alteration. Such notification is not required when a Customer requests a number or billing change or when the Customer disconnects and reconnects service or transfers service from one premises to another.

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SECTION 1 - RULES AND REGULATIONS, CONT.

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1.11 Billing and Payment Procedures, cont. Public Service Commission

- 1.11.3 Navigator Telecommunications, LLC. allows residential Customers at least 21 days to pay bill charges and offers a preferred payment date plan pursuant to Missouri Public Service Commission Rule CSR 240.33.040(3)&(4) as may be amended from time to time.
- 1.11.4 Navigator Telecommunications, LLC. charges 1.5 percent for delinquent past due residential balances.
- 1.11.5 Navigator Telecommunications, LLC. sets forth the following on residential bills:
- A. the number of access lines which charges are stated;
 - B. the beginning or ending dates of the billing period;
 - C. the date the bill becomes delinquent if not paid on time;
 - D. the unpaid balance (if any);
 - E. the amount for basic service and an itemization of the amount due for toll service, if applicable, including the date and duration of each toll call;
 - F. an itemization of the amount due for taxes, franchise fees, Relay Missouri surcharge, 911 surcharges (if applicable) and other surcharges as may be necessary and appropriate;
 - G. the total amount due;
 - H. if applicable, the amount of a deposit and interest accrued on a deposit which has been credited to the charges stated;
 - I. a telephone number where inquiries may be made; and
 - J. if a deposit is held by the Company.

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SECTION 1 - RULES AND REGULATIONS, CONT.

1.11 Billing and Payment Procedures, cont.

1.11.6 During the first billing period in which a residential Customer receives service, Navigator Telecommunications, LLC. provides each Customer an insert or written notice which contains an itemized account of the charges for the equipment and service for which the Customer has contracted.

1.12 Late Payment Charge

Navigator Telecommunications, LLC. will assess a late payment charge equal to 1.5 percent for any past due balance that exceeds thirty days.

1.13 Cancellation by Customer

Customers may cancel service by providing 30 days written notice or telephone call to the Company. Customers who cancel service but are under a term contract may pay penalties as stated in the term contract or appropriate section of the Company's tariffs.

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SECTION 1 - RULES AND REGULATIONS, CONT.

1.14 Interconnection

Service furnished by Navigator Telecommunications, LLC. may be connected with the services or facilities of other carriers or enhanced service providers. The Customer is responsible for all charges billed by these entities for use in connection with Navigator Telecommunications, LLC.'s service. Any special interface equipment or facilities necessary to achieve compatibility between these entities is the responsibility of the Customer. Neither the Company nor any connecting carrier participating in a service shall be liable for any act or omission of any other company or companies furnishing a portion of such service.

1.15 Discontinuance of Service by Company

1.15.1 Service may be discontinued for any of the following reasons:

- A. Nonpayment of an undisputed delinquent charge;
- B. Failure to post a required deposit or guarantee;
- C. Unauthorized use of telephone utility equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment;
- D. Failure to substantially comply with the terms of a settlement agreement;
- E. Refusal after reasonable notice to permit inspection, maintenance or replacement of telephone utility equipment;
- F. Material misrepresentation of identity in obtaining telephone utility service; and
- G. As provided by state or federal law.

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1.15.2 Service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Service shall not be discontinued on a day when the offices of the Company are not available to facilitate reconnection of service or on a day immediately preceding such day. Service shall not be discontinued for nonpayment of delinquent charge until five (5) days after a charge has become delinquent except as provided in Section 1.15.5.

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SECTION 1 - RULES AND REGULATIONS, CONT.

**1.15 Discontinuance of Service by Company, cont. MISSOURI
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- 1.15.3 Notice shall be given in accordance with the rules and regulations of the Missouri Public Service Commission, including sections 4, 5, and 6 of CSR 240.33.070.
- 1.15.4 Notwithstanding any other provision of the Commission's rules, the Company shall postpone a discontinuance for a time not in excess of twenty one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency if requested shall provide the Company with reasonable evidence of such necessity.
- 1.15.5 Notwithstanding any other provisions of the Commission's rules, service to a Customer may be discontinued at any time after written notice has been sent, certified mail, to such Customer at his/her last known address and at the address where the service to be discontinued is provided if such Customer:
- A. Incurs charges not covered by a deposit or guarantee and evidences an intent not to pay such charges when due; or
 - B. Damages or evidences an intent to damage telephone utility equipment.
- 1.15.6 The notice required by Section 1.15.5 shall state how a Customer has evidenced an intent not to pay charges when due or evidenced an intent to damage telephone utility equipment.

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1.15 Discontinuance of Service by Company, cont.

1.15.7 Whenever service is discontinued for fraudulent use of service, Navigator Telecommunications, LLC. may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.

1.15.8 Service may be discontinued without notice by reason of any order or decision of a court or other government authority having jurisdiction which prohibits the Company from furnishing such services.

1.16 Settlement Agreement for Residential Customers

1.16.1 When a residential Customer is unable to pay a charge in full when due, Navigator Telecommunications, LLC. shall permit the Customer to enter into an initial settlement agreement under which the charge may be paid as mutually agreed to by both Navigator Telecommunications, LLC. and the Customer. A copy of the settlement agreement shall be delivered or mailed to the Customer upon request by the Customer.

1.16.2 Matters treated by a settlement agreement shall not constitute a basis for discontinuance as long as the terms of the settlement agreement are followed.

1.17 Inspection, Testing, and Adjustment

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for tests and adjustments as may be deemed necessary by the Company for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made.

1.18 Tests, Pilots, Promotional Campaigns and Contests

The Company may conduct special tests or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The Company may also waive a portion or all processing fees or installation fees for winners of contests and other occasional promotional events sponsored or endorsed by the Company. From time to time, the Company may waive all processing fees for a Customer. The Company will obtain Commission approval regarding specific promotions and contests.

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1.19 Interruption of Service

Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications systems provided by the Customer, are subject to the general liability provisions set forth in Section 1, paragraph 1.4 herein. It shall be the obligation of the Customer to notify Company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customer and connected to Company's terminal.

1.20 Cost of Collection and Repair

The Customer is responsible for any and all costs incurred in the collection of past due monies due the Carrier including legal and accounting expenses incurred by the Company's use of collection agencies or use of legal action. Customer is also responsible for recovery costs of Carrier-provided equipment and any expenses required for repair or replacement of damaged equipment.

1.21 Returned Check Charges

There will be a \$20 charge for each check returned for insufficient funds.

1.22 Service Implementation

Absent a promotional offering, service implementation charges per service order will apply to new service orders or to orders to change existing service for the services listed in Section 3.

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1.23 Reconnection Charge

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A reconnection fee will be charged when service is re-established for Customers who have been disconnected for nonpayment, and is payable at the time that the restoration of suspended service and facilities is arranged.

1.24 Operator Services

- 1.24.1 Navigator Telecommunications, LLC. will not bill for incomplete calls where answer supervision is available. Navigator Telecommunications, LLC. will not bill for incomplete calls and will remove any charges for incomplete calls upon (a) subscriber notification or (b) Navigator Telecommunications, LLC.'s knowledge.
- 1.24.2 The caller and billed party, if different from the caller, will be advised that Navigator Telecommunications, LLC. is the operator service provider at the time of the initial contact.
- 1.24.3 Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.
- 1.24.4 Only tariffed rates approved by this Commission for Navigator Telecommunications, LLC. shall appear on any local exchange telephone company (LEC) billings.
- 1.24.5 Navigator Telecommunications, LLC. shall be listed on the LEC billing if the LEC has multi-company billing ability.
- 1.24.6 Navigator Telecommunications, LLC. will employ reasonable calling card verification procedures, acceptable to the telephone company issuing the calling card.
- 1.24.7 Navigator Telecommunications, LLC. will route all 0- or 00- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.

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1.24 Operator Services, cont.

- 1.24.8 Upon request, Navigator Telecommunications, LLC. will transfer calls to other authorized interexchange companies or to the LEC, if billing can list the caller's actual origination point.
- 1.24.9 Navigator Telecommunications, LLC. will refuse operator services to traffic aggregators which block access to other companies.
- 1.24.10 Navigator Telecommunications, LLC. will assure that traffic aggregators will post and display information including: (1) that Navigator Telecommunications, LLC. is the operator service provider; (2) detailed complaint procedures; and (3) instructions informing the caller on procedures to reach the LEC operator and other authorized interexchange companies.

1.25 Access to Telephone Relay Services

Where required by the Commission, the Company will participate in telephone relay services for handicapped and/or hearing impaired end users, and will comply with all regulations and requirements. The Company shall impose any monthly surcharge or any other related charge upon its local exchange telecommunications subscribers as may be required by state law.

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SECTION 1 - RULES AND REGULATIONS, CONT.

MISSOURI

1.26 Access to Carrier of Choice Public Service Commission

End users of the Company's local service shall have the right to select the interexchange telecommunications service provider (IC) of their choice. The IC should request confirmations/verifications of choice from its Customers no later than the date of submission of its first bill to the Customer. ICs should maintain signed letters of agency or confirmations of choice on file for use in dispute resolution.

1.27 Directory Listings

- 1.27.1 The Company does not publish a directory of subscriber listings. The Company, however, does arrange for the Customer's main billing number to be placed in the directory or directories of the dominant local exchange carrier.
- 1.27.2 The rates and regulations specified herein for directory listings apply only to the alphabetical section of the directory. Listings are intended solely for the purpose of identifying subscriber's telephone number and as an aid to the use of telephone service.
- 1.27.3 The listings of subscribers, either without charge or at the rate specified within this tariff for other listings, are arranged alphabetically and are not intended for special prominence of arrangement. In accepting listings as requested by subscribers or prospective subscribers, the Company will not be a party to controversies between subscribers as a result of the publication of such listings in the directories.

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1.27 Directory Listings, cont.

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- 1.27.4 Listings must conform to the Company's specifications with respect to the directories. The Company reserves the right to reject listings when, in its sole judgment, such listings would violate the integrity of Company records and the directories, confuse individuals using the directory, or when the Customer cannot provide satisfactory evidence that he is authorized to do business as requested.
- 1.27.5 The Company reserves the right to limit the length of any listing to one line in the directory by use of abbreviations when, in its sole judgment, the clearness of the listing and the identification of the subscriber is not impaired.
- 1.27.6 Generally, the listed address is the location of the subscriber's place of business or residence.
- 1.27.7 Liability of the Company due to directory errors and omissions is as specified in Section 1, paragraph 1.4 of this tariff.
- 1.27.8 Generally, a business listing consists of a name or dual name, a designation descriptive of the subscriber's business if not self-explanatory, the address, and the business telephone number. The main listing is ordinarily the name of the individual, firm or corporation, which contracts for the service, or the name under which a business is regularly conducted.

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1.28 Special Construction Public Service Commission

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is construction undertaken:

- 1.28.1 where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- 1.28.2 of a type other than that which the Company would normally utilize in the furnishing of its services;
- 1.28.3 over a route other than that which the Company would normally utilize in the furnishing of its services;
- 1.28.4 in a quantity greater than that which the Company would normally construct;
- 1.28.5 on an expedited basis;
- 1.28.6 on a temporary basis until permanent facilities are available;
- 1.28.7 involving abnormal costs; or
- 1.28.8 in advance of its normal construction.

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1.29 Universal Emergency Telephone Number Service (911, E911)

- 1.29.1 The Company is obligated to supply the E-911 service provider in the Company's service area (the E-911 service provider) with information necessary to update the E-911 database at the time the Company submits Customer orders to the local exchange company whose service is being resold pursuant to these tariffs.
- 1.29.2 At the time the Company provides basic local service to a Customer by means of its own cable pair, or over any other exclusively owned facility, the Company will be obligated to make the necessary equipment or facility additions in the 911 service provider's equipment in order to properly update the database for 911. The Company will be obligated to provide facilities to route calls from the end users to the proper PSAP. The Company recognizes the authority of the E-911 Customer to establish service specifications and grant final approval or denial of service configurations offered by the Company.
- 1.29.3 The Company will collect 911 surcharges and remit all surcharge revenue to the appropriate governmental entity on a monthly basis pursuant to RSMO 190.310.
- 1.29.4 The 911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, name, and address associated with the originating station location are furnished to the Public Safety Answering Point.

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SECTION 1 - RULES AND REGULATIONS, CONT.

1.29 Universal Emergency Telephone Number Service (911, E911), cont.

- 1.29.5 After the establishment of service, it is the Public Safety Agency's responsibility to continue to verify the accuracy of and to advise the Company of any changes as they occur in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other similar matter that may affect the routing of 911 calls to the proper Public Safety Answering Point.

- 1.29.6 The Company assumes no liability for any infringement, or invasion of any right of privacy of any person or persons caused, or claimed to be caused, directly or indirectly by the use of 911 Service. Under the terms of this tariff, the Public Safety Agency must agree, (except where the events, incidents, or eventualities set forth in this sentence are the result of the Company's gross negligence or willful misconduct), to release, indemnify, defend and hold harmless the Company from any and all losses or claims whatsoever, whether suffered, made, instituted, or asserted by the Public Safety Agency or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the Customer or others.

Under the terms of this tariff the Public Safety Agency must also agree to release, indemnify, defend and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of 911 Service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 911 Service hereunder, and which arise out of the negligence or other wrongful act of the Public Safety Agency, its user, agencies or municipalities, or the employees or agents of any one of them, or which arise out of the negligence, other than gross negligence or willful misconduct, of the Company, its employees or agents.

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SECTION 1 - RULES AND REGULATIONS, CONT.

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1.30 Customers Rights and Responsibilities

Public Service Commission

The information listed in Sections 1.30.1 through 1.30.7 inclusive will be delivered to the Customer at the time service is established.

1.30.1 Rights and Responsibilities of Missouri Residential Telephone Customer

This information is provided in accordance with the rules of the Missouri Public Service Commission and explains your rights and responsibilities as a residential telephone Customer.

1.30.2 Your Telephone Bill

You will receive a telephone bill from us each month. Navigator Telecommunications, LLC. provides basic local services. Navigator Telecommunications, LLC. does not normally require deposits, although deposits may be required from Customers whose credit history is unacceptable or unavailable. Payment in full is due within 21 days of the date of the bill. If Navigator Telecommunications, LLC. does not receive your payment within 21 days, your service is subject to suspension or disconnection. When paying by mail, be sure to allow enough time for your payment to reach Navigator Telecommunications, LLC. by the due date.

1.30.3 Payment Arrangements

Payment must be sent to Navigator Telecommunications, LLC. Payment for service may be by credit card or check. Returned checks are subject to a charge of \$20. If you are temporarily having difficulty paying your telephone bill, please call Navigator Telecommunications, LLC. immediately at 888-662-8835. By doing this, you may avoid having your phone service suspended or disconnected.

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1.30 Customers Rights and Responsibilities, cont.

1.30.4 Disconnection or Suspension of Telephone Service **MISSOURI Public Service Commission**

Your telephone service is subject to disconnection or suspension for any of the reasons listed below. If service is disconnected, a new telephone number will be assigned and you will be required to pay installation charges again. If service is suspended, your telephone number is reserved for 10 days and you will not be charged installation charges again.

- A. Nonpayment of an undisputed delinquent account. Your service will not be discontinued for nonpayment of a delinquent charge until five days after a charge has become delinquent. Additionally, Navigator Telecommunications, LLC. will make reasonable efforts to contact you at least 24 hours in advance prior to disconnecting your service.
- B. Unauthorized use of telephone utility equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
- C. Refusal after reasonable notice to permit inspection, maintenance, or replacement of telephone utility equipment.
- D. Misrepresentation of identity in obtaining telephone utility service.
- E. Incurs charges and evidences an intent not to pay such charges when due.

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1.30 Customers Rights and Responsibilities, cont.

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1.30.5 Reconnection of Service

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Public Service Commission**

After local telephone service has been discontinued, Navigator Telecommunications, LLC. will restore your service when the reason for the discontinuance has been remedied. Before restoring your service, the following will be required:

- A. Payment for all undisputed amounts must be received by Navigator Telecommunications, LLC. or its authorized Agent.
- B. Installation charges must be paid again if your service has been disconnected. Installation charges will not be charged if your service has been suspended.
- C. Navigator Telecommunications, LLC. does not normally require deposits, although deposits may be required from Customers whose credit history is unacceptable or unavailable. Navigator Telecommunications, LLC. reserves the right to collect advance payments for recurring and non-recurring charges.

1.30.6 Inquiries and Complaints

Telephone inquiries may be directed to Navigator Telecommunications, LLC. at 888-662-8835. Written inquiries may be directed to:

Navigator Telecommunications, LLC.
212 Center Street, Suite 500
P.O. Box 8004
Little Rock, AR 72201.

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1.30 Customers Rights and Responsibilities, cont.

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1.30.7 Filing a Complaint with the Missouri Public Service Commission

If Navigator Telecommunications, LLC. cannot resolve your complaint, you may call the Missouri Public Service Commission, located at 301 West High Street, Room 530, Jefferson City, Missouri 65101, toll free at 800-392-4211 to file an informal complaint.

If your complaint cannot be resolved informally, you may file a formal complaint in writing with the Missouri Public Service Commission at their mailing address: P.O. Box 360, Jefferson City, Missouri 65102.

Also, the Missouri Office of the Public Counsel, representing the public before the Public Service Commission, has an office at 301 West High Street, 2nd Floor, Jefferson City, Missouri 65101. The Public Counsel's telephone number is (573) 751-4857.

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SECTION 2 - DESCRIPTION OF SERVICE

2.1 Product Descriptions Generally

Navigator Telecommunications, LLC. will resell many of the underlying carrier's services for business and residential Customers of the incumbent local exchange carriers that are eligible for resale. Navigator Telecommunications, LLC. will also sell services for business Customers, including Virtual PBX service and certain optional business features.

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SECTION 2 - DESCRIPTION OF SERVICE, CONT.

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2.1 Product Descriptions Generally, cont.

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2.1.1 Resold Services

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Public Service Commission**

Navigator Telecommunications, LLC's Resold Services are offered for local calling using the resold services of the ILEC.

Navigator Telecommunications, LLC. resells business, residential, PBX trunks, and optional services of the ILEC.

Resold features associated with resold local exchange service will be priced according to the rates established for such features in the underlying carrier's effective intrastate tariffs, together with applicable discounts. The rates for specific resold services are set forth in Section 3 - Rates.

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SECTION 2 - DESCRIPTION OF SERVICE, CONT.

2.2 Caller ID Language

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Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residence of employees/volunteers, where an executive officer of the agency registers with the telephone company a need for blocking: (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies. Line blocking Customers can unblock their calling name and/or number information on a per call basis, at no charge, by dialing an access code (*82 on their Touch-Tone pad or 1182 from a rotary phone) immediately prior to placing a call.

A Customer may prevent the delivery of their calling name and/or number to the called party by dialing an access code (*67 on their Touch-Tone pad or 1167 from a rotary telephone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge. If the calling party activates blocking, the name and/or number will not be transmitted across the line to the called party. Instead, Caller ID Customers will receive an anonymous indicator. This anonymous indicator notifies the Caller ID Customer that the calling party has elected to block the delivery of their name and telephone. The blocking of CPN will not be provided on calls originating from Customer-Owned Pay Telephone Service. If the Caller ID Customer also subscribes to Anonymous Call Rejection, the calling party will be routed to a telephone company recording advising the caller that the called party will not accept calls whose CPN has been blocked.

Any Customer subscribing to Caller ID will be responsible for the provision of a display device which will be located on the Customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the Customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly, by the transmission to a Caller ID Customer of a name or telephone number which the calling party of the Caller ID Customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated.

Telephone CPN information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this tariff. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

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SECTION 2 - DESCRIPTION OF SERVICE, CONT.

2.3 Local Service Areas

Navigator Telecommunications, LLC. will provide local exchange and basic local exchange telecommunications service in the following exchanges currently served by Southwestern Bell Telephone, GTE, and Sprint. The geographic area in which service is to be offered follows the exchange boundaries and is no smaller than an exchange. Navigator Telecommunications, LLC. concurs in the local calling scopes of Southwestern Bell Telephone, GTE, and Sprint.

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2.3.1 Southwestern Bell Service Areas

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A. Exchanges by Rate Group

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Rate Group A			
Adrian (1)(2)(4)	Clever (1)(3)(4)	Jasper (2)(4)	Pocahontas-New Wells (1)(3)(4)
Advance (1)(2)(4)	Climax Springs (2)(4)	Knob Noster (2)(4)	Portage Des Sioux (2)(4)
Agency (1)(4)	Deering (1)(3)(4)	Lamar (2)(4)	Portageville (1)(2)(4)
Altenburg-Frohna (1)(2)(4)	DeKalb (1)(4)	LaMonte (2)(4)	Puxico (2)(4)
Antonia (1)(3)(4)	Delta (1)(2)(4)	Lancaster (2)(4)	Quilin (1)(3)(4)
Archie (1)(2)(4)	Downing (2)(4)	Leadwood (1)(3)(4)	Richmond (2)(4)
Argyle (2)(4)	East Prairie (1)(4)	Lilbourne (1)(2)(4)	Richwoods (2)(4)
Armstrong (1)(2)(4)	Edina (2)(4)	Linn (2)(4)	Risco (1)(2)(4)
Ash Grove (2)(4)	Elsberry (1)(2)(4)	Lockwood (2)(4)	Rushville (1)(4)
Beaufort (2)(4)	Essex (1)(3)(4)	Louisiana (1)(2)(4)	Ste. Genevieve (1)(2)(4)
Bell City (1)(2)(4)	Farley (2)(4)	Macks Creek (2)(4)	St. Marys (1)(3)(4)
Benton (1)(3)(4)	Fayette (1)(2)(4)	Malden (1)(2)(4)	San Antonio (1)(4)
Billings (1)(2)(4)	Fisk (1)(3)(4)	Marble Hill (2)(4)	Scott City (1)(3)(4)
Bismarck (1)(3)(4)	Frankford (2)(4)	Marceline (2)(4)	Senath (1)(3)(4)
Bloomfield (1)(3)(4)	Freeburg (2)(4)	Marionville (2)(4)	Slater (2)(4)
Bloomsdale (1)(2)(4)	Gideon (1)(2)(4)	Marston (1)(2)(4)	Smithville (1)(3)(4)
Bowling Green (2)(4)	Glasgow (1)(2)(4)	Meta (2)(4)	Stanberry (2)(4)
Brookfield (2)(4)	Grain Valley (1)(3)(4)	Montgomery City (1)(2)(4)	Trenton (1)(3)(4)
Campbell (2)(4)	Gray Summit (1)(3)(4)	Morehouse (1)(3)(4)	Tusculumbia (1)(3)(4)
Cardwell (1)(2)(4)	Greenwood (1)(3)(4)	New Franklin (1)(3)(4)	Versailles (1)(3)(4)
Carl Junction (1)(3)(4)	Hayti (1)(3)(4)	New Madrid (1)(2)(4)	Vienna (2)(4)
Carrollton (2)(3)(4)	Herculaneum-Pevely (1)(3)(4)	Oak Ridge (1)(3)(4)	Walnut Grove (2)(4)
Caruthersville (1)(3)(4)	Higbee (1)(3)(4)	Old Appleton (1)(3)(4)	Wardell (1)(2)(4)
Center (2)(4)	Hillsboro (1)(3)(4)	Oran (1)(2)(4)	Ware (1)(3)(4)
Chaffee (1)(3)(4)	Holcomb (1)(3)(4)	Patton (2)(4)	Wellsville (2)(4)
Charleston (1)(3)(4)	Hornersville (1)(2)(4)	Paynesville (1)(2)(4)	Westphalia (2)(4)
Clarksville (1)(2)(4)		Pierce City (1)(2)(4)	Wyatt (1)(2)(4)

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- (1) Extended Area Service.
- (2) Message Rate Service not offered.
- (3) Message Rate Business Service obsolete – limited to existing customers.
- (4) One-party service only available.

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SECTION 2 - DESCRIPTION OF SERVICE, CONT.

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2.3 Local Service Areas, cont.

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2.3.1 Southwestern Bell Service Areas, cont.

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A. Exchanges by Rate Group

Rate Group B			
Bonne Terre (1)(3)(4)	Excelsior Springs (4)	Joplin (1)(2)(4)	Pacific (1)(2)(4)
Boonville (1)(2)(4)	Fenton (1)(4)	Kennett (1)(2)(4)	Perryville (1)(2)(4)
Camdenton (1)(2)(4)	Festus- Crystal City	Kirksville (2)(4)	Pond (1)(4)
Cape Girardeau	(1)(2)(4)	Lake Ozark-Osage	Poplar Bluff (1)(2)(4)
(1)(2)(4)	Flat River (1)(2)(4)	Beach (1)(2)(4)	St. Charles (1)(2)(4)
Carthage (2)(4)	Fredericktown (2)(4)	Manchester (1)(4)	St. Clair (3)(4)
Cedar Hill (1)(2)(4)	Fulton (2)(4)	Marshall (2)(4)	St. Joseph (1)(4)
Chesterfield (1)(4)	Gravois Mills (1)(2)(4)	Maxville (1)(4)	Sedalia (2)(4)
Chillicothe (2)(4)	Hannibal (2)(4)	Mexico (2)(4)	Sikeston (1)(2)(4)
DeSoto (1)(2)(4)	Harvester (1)(4)	Monett (1)(3)(4)	Union (1)(2)(4)
Dexter (1)(2)(4)	High Ridge (1)(4)	Moberly (1)(2)(4)	Valley Park (1)(4)
Eldon (1)(3)(4)	Imperial (1)(2)(4)	Neosho (2)(4)	Washington (3)(4)
Eureka (1)(4)	Jackson (1)(2)(4)	Nevada (1)(2)(4)	Webb City (1)(2)(4)

- (1) Extended Area Service.
- (2) Message Rate Business Service obsolete – limited to existing customers.
- (3) Message Rate Service not offered.
- (5) One-party service only available.

Rate Group C
<u>Springfield Metropolitan Exchange</u>
<u>Principal Zone</u> -Principal Zone Base Rate Area
<u>Metropolitan Calling Area –1 (MCA-1) Zones</u> Fair Grove (2) Nixa (1)(2) Republic (1)(2) Rogersville (2) Stafford (2) Willard (2)

- (1) Extended Area Service.
- (2) One-party service only available.

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SECTION 2 - DESCRIPTION OF SERVICE, CONT.

2.3 Local Service Areas, cont.

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2.3.1 Southwestern Bell Service Areas

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A. Exchanges by Rate Group, cont.

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<u>Rate Group D</u>	
<u>Kansas City Metropolitan Exchange</u>	<u>St. Louis Metropolitan Exchange</u>
<u>Principal Zone (1)</u>	<u>Principal Zone (1)</u>
<u>Metropolitan Calling Area - 1 Zones</u>	<u>Metropolitan Calling Area- 1 Zones</u>
Gladstone (1)	Ferguson (1)
Independence (1)	Ladue (1)
Parkville (1)	Mehlville (1)
Raytown (1)	Overland (1)
South Kansas City (1)	Riverview (1)
	Sappington (1)
	Webster Groves (1)
<u>Metropolitan Calling Area - 2 Zones</u>	<u>Metropolitan Calling Area- 2 Zones</u>
Belton (1)	Bridgeton (1)
Blue Springs (1)	Creve Coeur (1)
East Independence (1)	Florissant (1)
Lee's Summit (1)	Kirkwood (1)
Liberty (1)	Oakville (1)
Nashua (1)	Spanish Lake (1)
	Tiffany Springs (1)

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(1) One-party service only available.

Navigator Telecommunications, LLC. will provide the following services in these exchanges:

Central Office Virtual PBX Services
DID Services
Digital Link Services
Digital Loop Services
Dedicated Access
Exchange Access Lines
General Exchange Vertical Services
Integrated Services(ISDN)
Private Line

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SECTION 2 - DESCRIPTION OF SERVICE, CONT.

2.3 Local Service Areas, cont.

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2.3.2 GTE Service Areas

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A. Exchanges by Rate Group

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Rate Group A-1

Amazonia	Drexel (W. Drexel, KS)	Koshkonong	Roby
Annapolis	East Lynne	LaBelle	Rocheport
Arcola	Easton	Laddonia	Rockville
Avenue City	Elkland	LaGrange	Rosendale
Avilla	Ellsinore	Leasburg	Safe
Belgrade	Elmer	Lesterville	Santa Fe
Bellevue	Eminence	Lewistown	Schell City
Birch Tree	Everton	Louisburg	Shelbyville
Bland	Ewing	Lowry City	Sheldon
Bolckow	Exeter	Manes	Southwest City
Boss	Fillmore	Marthasville	Stewartsville
Bradleyville	Foley	Montauk Park	Stoutsville
Braymer	Golden City	Monticello	Sturgeon
Bronaugh-Moundville	Gorin	Morrison	Theodosia
Brunswick (Triplett)	Gower	Moscow Mills	Thomasville
Bunker	Grovespring	Mount Sterling	Timber
Caledonia	Hawk Point	Nebo	Trimble
Cedar Creek	Helena	Niangua	Truxton
Centerville	Hermitage	Noel	Turney
Chamois	High Hill	Norwood	Vanzant
Clarence	Holstein	Oates	Vichy
Clark	Hunnewell	Old Monroe	Walker
Clarksdale	Hurley	Osborn	Washburn
Cleveland (W. Cleveland, KS)	Irondale	Parma	Wasola
Collins	Jamestown	Perry	Wayland (includes customers in Base Rate Area Alexandria)
Cosby	Jenkins	Pittsburg	Weaubleau
Creighton	Jerico Springs	Prairie Home	West Quincy
Cross Timbers	Jonesburg	Preston	Whitesville
Dadeville	Keytesville	Protem	Winona
Dalton	Kidder	Queen City	Wooldridge
Dora	Kingston	Raymondville	
		Revere	

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SECTION 2 - DESCRIPTION OF SERVICE, CONT.

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2.3 Local Service Areas, cont.

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2.3.2 GTE Service Areas, cont.

A. Exchanges by Rate Group, cont.

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<u>Rate Group A-2</u>			
Alton	Gainesville	Mano	Shelbina
Ashland	Galena	Mansfield	Shell Knob
Belle	Garden City	Maysville	Sparta
Bernie	Greenfield	Memphis	Steele
Blue Eye	Hallsville	Milo	Summersville
Bourbon	Hamilton	Monroe City	Thayer
Branson West	Hartville	Mtn. View.	Unionville
Cabool	Hermann	Osceola	Urbana
Canton	Highlandville	Palmyra	Van Buren
Cape Fair	Houston	Paris	Wheatland
Caulfield	Humansville	Peculiar	Willow Springs
Centralia	Kahoka	Plattsburg	Winfield
Concordia	Kimberling City	Reeds Spring	Wright City
Conway	La Plata	Rockaway Beach	
Crane	Lawson	Sarcoxie	
Fordland	Licking	Seymour	

<u>Rate Group A-3</u>			
Aurora	Cuba	Macon	Potosi
Ava	Eldorado Springs	Marshfield	St. James
Buffalo	Forsyth	Mt. Vernon	Savannah
Cameron	Fremont	Mtn. Grove	Troy
Cassville	Ironton	Ozark	Warrenton

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SECTION 2 - DESCRIPTION OF SERVICE, CONT.

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2.3 Local Service Areas, cont.

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2.3.2 GTE Service Areas, cont.

A. Exchanges by Rate Group, cont.

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<u>Rate Group A-4</u>
Branson
West Plains

<u>Rate Group A-5</u>
Columbia

<u>Rate Group Metro</u>		
Augusta	Defiance	O'Fallon
Dardenne/Lake	Foristell	St. Peters
St. Louis	New Melle	Wentzville

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SECTION 2 - DESCRIPTION OF SERVICE, CONT.

2.3 Local Service Areas, cont.

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2.3.3 Sprint Service Areas

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A. Exchanges by Rate Group.

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Rate Group I			
Appleton City	Dearborn	Kingsville	St. Thomas
Blackburn	Deepwater	Leeton	Smithton
Blairstown	Edgerton	Lincoln	Strasburg
Brazito	Eugene	Malta Bend	Sweet Springs
Calhoun	Fairfax	Missouri City	Syracuse
Camden Point	Green Ridge	Montrose	Taos
Centertown	Hardin	New Bloomfield	Tarkio
Centerview	Henrietta	Newburg	Urich
Chilhowee	Hopkins	Norborne	Waverly
Clarksburg	Houstonia	Orrick	Wellington
Coal	Ionia	Otterville	
Craig	King City	Pickering	

Rate Group II			
Buckner	Holt	Platte City	Waynesville
Butler	Lake Lotawana	Pleasant Hill	Weston
California	Lexington	Richland	Windsor
Cole Camp	Lone Jack	Russellville	
Holden	Mound City	Tipton	

Rate Group III			
Clinton	Kearney	Odessa	Warrensburg
Ferrelview	Lebanon	Rolla	Warsaw
Ft. Leonard Wood	Maryville	St. Robert	
Harrisonville	Oak Grove	Salem	

Rate Group IV
Jefferson City

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SECTION 2 - DESCRIPTION OF SERVICE, CONT.

2.4 Directory Listings

For each Customer of Navigator Telecommunications, LLC.'s Exchange Access Service(s) the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings. See Section 3.2.4.C for the rates for additional directory listings.

2.5 Operator-Assisted Services

Operator-assisted services are provided to Business and Residential Customers on a pre-subscribed basis. Various billing arrangements are available with Navigator Telecommunications, LLC. 's operator-assisted service including Calling Card, Commercial Credit Card, Collect, Person-to-Person and Third Party. Charges apply as stated in Section 3, as well as per call operator charges.

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SECTION 2 - DESCRIPTION OF SERVICE, CONT.

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2.5 Operator-Assisted Services, cont.

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2.5.1 Operator Dialed Surcharge

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This surcharge applies to Operator Station and Person-to-Person rated calls when the Customer has the capability of dialing all the digits necessary to complete a call, but elects to dial only the appropriate operator code and requests the operator to dial the called station. The surcharge does not apply to:

- A. Calls where a Customer cannot otherwise dial the call due to defective equipment or trouble on the Navigator Telecommunications, LLC. network; and
- B. Calls in which a Company operator places a call for a calling party who is identified as being handicapped and unable to dial the call because of his/her handicap.

The Operator Dialed Surcharge applies in addition to any other applicable operator charges.

2.5.2 Busy Line Verify and Line Interrupt Service

Upon request of a calling party, the Company will verify a busy condition on a called line. The operator will determine whether the line is clear or in use and report its status to the calling party. The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

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A charge will apply when:

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- A. The operator verifies that the line is busy with a call in progress;
- B. The operator verifies that the line is available for incoming calls; or
- C. The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party of the name of the calling party. One charge will apply for both verification and interruption.

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SECTION 2 - DESCRIPTION OF SERVICE, CONT.

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2.5 Operator-Assisted Services, cont.

2.5.2 Busy Line Verify and Line Interrupt Service, cont.

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No charge will apply when:

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A. The calling party advises that the call is to or from an official public emergency agency; or

B. Under conditions other than the three stated above.

Busy Verification and Interrupt service is furnished where and to the extent that facilities permit. The Customer shall indemnify and hold the Company harmless against all claims that may arise from either party to the interrupted call or any person.

2.6 Directory Assistance

Customers and users of the Company's business and residential calling services (excluding Toll Free services) may obtain directory assistance in determining telephone numbers within the state by calling the Directory Assistance operator.

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SECTION 2 - DESCRIPTION OF SERVICE, CONT.

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2.6 Directory Assistance, cont.

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Call allowances are as stated below:

2.6.1 Residence Customers using directory assistance will receive 3 free calls per line per month.

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2.6.2 Business Customers using directory assistance will receive 10 free calls per line or PBX trunk line per month.

2.6.3 Customers with Centrex main station lines will receive 10 free calls per equivalent number of PBX trunks. The number of equivalent PBX trunks is determined in accordance with the PBX Equivalency Table below:

Number of Main Station Lines	Equivalent PBX Trunks	Number of Main Station Lines	Equivalent PBX Trunks
1	1	87 - 98	15
2	2	99 - 111	16
3	3	112 - 125	17
4 - 6	4	126 - 139	18
7 - 10	5	140 - 155	19
11 - 15	6	156 - 171	20
16 - 21	7	172 - 189	21
22 - 28	8	190 - 207	22
29 - 36	9	208 - 225	23
37 - 45	10	226 - 243	24
46 - 54	11	244 - 262	25
55 - 64	12	263 - 281	26
65 - 75	13	282 - 300	27
76 - 86	14	*	

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*Each additional 18 main station lines or fraction thereof equal to one PBX trunk.

SECTION 2 - DESCRIPTION OF SERVICE, CONT.

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2.6 Directory Assistance, cont.

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A credit will be given for calls to Directory Assistance when:

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- 2.6.1 The Customer experiences poor transmission or is cut-off during the call,
- 2.6.2 The Customer is given an incorrect telephone number, or
- 2.6.3 The Customer inadvertently mis-dials an incorrect Directory Assistance NPA.

To receive a credit, the Customer must notify the Company operator or Business Office of the problem experienced.

Exemptions:

The single-line main telephone exchange line of a handicapped user, as defined by the Federal Register, Vol. 35 #126, which has been registered with the Company will be exempt from Directory Assistance charges.

2.7 Extended and Expanded Area Calling Services

Extended and Expanded Area Calling Service allows the Customer to make calls to specific NXX codes within designated exchanges outside the Customer's Local Calling area without paying intraLATA toll rates. Navigator Telecommunications, LLC. will mirror all existing extended and expanded calling areas in the exchanges of the ILECs where Navigator Telecommunications, LLC. offers services.

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SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS

3.1 General

Installation, monthly recurring and per minute usage charges will apply to the Company's local exchange services. An additional per-call operator service charge will apply for operator-assisted calling.

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SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services

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3.2.1 Resold Exchange Access Lines

The Company concurs in the rules and regulations applying to and governing Basic Local Exchange telephone service (hereinafter referred to as Exchange Access Lines service) as set forth in the Southwestern Bell Telephone Company Local Exchange and General Exchange tariffs on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. The Company concurs with Southwestern Bell Telephone Company's regulations, descriptions and scopes of the following Exchange Access Line telephone Services, but not the rates. Rates and specific footnotes for these services are set out in the following pages of this concurrence.

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any such time as it appears that such cancellation is in the best interest of the Company and/or its Customers. The following rates are exclusive of Relay MO E911 where applicable and subscriber line charges and taxes.

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SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.3 Resold Services, cont.

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3.2.1 Resold Exchange Access Lines, cont.

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A. Main Service (8)

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Public Service Commission**

1. Business Rates and Charges (2)

<u>Group</u>	<u>Flat Rate</u> <u>1-Party</u>	<u>Message Rate</u> <u>1-Party (1) (3)</u>
A	\$16.85	\$14.55 (4)
B	23.10	17.95 (4)
C - Principal	25.70	19.75 (4)
C - Metropolitan Calling Area - 1	28.00	24.10 (4)
D - Principal	33.55	23.70 (5)
D - Metropolitan Calling Area - 1	35.00	24.50 (5)
D - Metropolitan Calling Area - 2	36.95	25.55 (5)

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FOOTNOTES: For footnotes (1)(2)(3)(4)(5)(8), see Section 3, Page 4.

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SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

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3.2.1 Resold Exchange Access Lines, cont.

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A. Main Service (8), cont.

**MISSOURI
Public Service Commission**

1. Business Rates and Charges (2)

<u>Group</u>	<u>Flat Rate Trunk</u>	<u>1st Message Trunk (1)</u>	<u>Add'l Message Trunk</u>	<u>Multiline</u>	<u>Information Terminal</u>
A	\$21.95	\$19.80 (6)	\$ 9.30	\$21.95	\$21.95
B	30.05	23.20 (6)	12.70	30.05	30.05
C - Principal	33.15	25.00 (6)	14.50	33.15	33.15
C - Metropolitan Calling Area - 1	36.45	30.50 (6)	15.40	36.45	36.45
D - Principal	43.60	28.95 (7)	18.45	43.60	43.60
D - Metropolitan Calling Area - 1	45.50	29.75 (7)	18.45	45.50	45.50
D - Metropolitan Calling Area - 2	48.00	30.80 (7)	18.45	48.00	48.00

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FOOTNOTES:

- (1) This service offering is subject to the availability of necessary facilities.
- (2) The rates for main service do not include a telephone instrument, except for Semi-Public Service which includes on station equipped with a coin-collecting device.
- (3) This service may be used with single-line telephone service, Key Telephone Systems, Communications Systems, Private Branch Exchange System, or any other type of terminal equipment, except coin telephone service.
- (4) Includes allowance of 100 local messages per month; additional local messages are billed at \$.06 per message.
- (5) Includes allowance of 100 local messages per month; additional local messages are billed at \$.07 per message.
- (6) Includes allowance of 200 local messages per month; additional local messages are billed at \$.06 per message.
- (7) Includes allowance of 200 local messages per month; additional local messages are billed at \$.07 per message.
- (8) Volume Discounts -- 10%.

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SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

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3.2.1 Resold Exchange Access Lines, cont.

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A. Main Service (3), cont.

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2. Residential Rates and Charges (1)

<u>Group</u>	<u>Flat Rate 1-Party</u>	<u>Message 1-Party (2)</u>
A	\$7.55	\$5.65
B	9.10	6.50
C - Principal	10.10	-
C - Metropolitan Calling Area - 1	11.40	-
D - Principal	11.35	7.75
D- Metropolitan Calling Area - 1	11.85	-
D- Metropolitan Calling Area - 2	12.50	-

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FOOTNOTES: For footnotes (1)(2)(3), see Section 3, Page 6.

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SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

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3.2.1 Resold Exchange Access Lines, cont.

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A. Main Service (3), cont.

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2. Residential Rates and Charges (1), cont.

<u>Group</u>	<u>Flat Rate Trunk</u>	<u>Measured 1-Party (2)</u>
A	\$11.70	\$4.15
B	14.10	5.00
C - Principal	15.50	5.70
C - Metropolitan Calling Area - 1	17.65	6.25
D - Principal	17.60	6.25
D - Metropolitan Calling Area - 1	18.35	6.50
D - Metropolitan Calling Area - 2	19.40	6.90

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FOOTNOTES:

- (1) The rate for main service does not include telephone equipment.
- (2) Includes allowance of 20 local messages; additional local messages of \$.10 each.
- (3) Volume Discounts - 5% for 2+ lines.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

3.2.1 Resold Exchange Access Lines, cont.

A. Main Service, cont.

3. Service and Equipment Charges (4)

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	<u>Residence</u>	<u>Business</u>
1. Charge to install main service access line, per access line (3)	\$36.50	\$52.25
2. Payphone Exchange Access Service (6)	\$71.50	
3. Charge to convert telephone service (5) from ILEC to Company	7.50	10.00
4. Charge to change telephone number per access line	11.25	7.75
5. Charge to initiate or terminate detailed billing peak access line	4.00	5.00
6. Charge to change to or from flat, message or measured service, per access line	10.50	10.25
7. Charge to change to or from Optional Measured Metropolitan Exchange Service, per access line	4.00	5.00
8. Charge to change class or service, per access line (2)		
-Residence to Business	-	12.25
-Business to Residence	11.25	-
9. Charge to establish or rearrange hunting sequence, per access line	4.75	5.50
10. Charge to change type of signaling supervision (loop start to ground start or vice-versa), per access line	5.50	5.50
11. Charge to convert existing trunks(per trunk): from Analog to Digital Loop Exchange Access PBX Service	5.50	5.50

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FOOTNOTES: For footnotes (1)(2)(3)(4)(5)(6), see Section 3, Page 8.

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Issued: June 14, 2000 By Louis F. McAlister, President & CEO Effective: August 1, 2000
Navigator Telecommunications, LLC
212 Center Street, Suite 500, P.O. Box 8004, Little Rock AR 72201

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

3.2.1 Resold Exchange Access Lines, cont.

A. Main Service, cont.

4. Optional Metropolitan Calling Area Service (4)

Monthly rates, per line

	<u>USOC</u>	<u>Residence</u>	<u>Business</u>
(a) Springfield MCA-2			
I. Flat Rate Option	SC22F	\$11.45	\$21.75
II. Measured 1-Party Option	SC22M	6.30	11.95
(b) St. Louis MCA-3			
I. Flat Rate Option	SC22F	12.35	24.80
II. Measured 1-Party Option	SC22M	6.80	13.65
(c) St. Louis MCA-4			
I. Flat Rate Option	SC22F	21.55	46.75
II. Measured 1-Party Option	SC22M	11.85	25.70
(d) St. Louis MCA-5			
I. Flat Rate Option	SC22F	32.50	70.70
II. Measured 1-Party Option	SC22M	17.90	38.90

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FOOTNOTES:

- (1) Grade of service denotes the number of parties (main station) that a telephone line is designed to serve; one party.
- (2) Class of service denotes the use of the service, i.e. business or residence service.
- (3) Also applicable to the installation of digital Loop Exchange Access PBX Service, per each non-additive local exchange usage component specified in SWBT's General Exchange Tariff.
- (4) Discount – The discounts for service and equipment charges should be applied at the same rate as the discounts on monthly re-occurrences for these services.
- (5) Conversion Charge is not discountable. This charge is per billable telephone number and is used to convert existing ILEC service to Navigator Telecommunications, LLC.
- (6) Payphone Exchange Access Service.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

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3.2.1 Resold Exchange Access Lines, cont.

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B. Hunting Line Service

**MISSOURI
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1. Rates and Charges (1)

	USOC	Monthly Rates	Installation Charge
1. Rotary	HSHTPT	N/A	N/A
2. Circle	HSCH	\$.85	\$3.25
3. Preferential	HSHP	2.80	3.25

2. Local Operator Assistance

Description	Non-payphone rate (3)	Payphone rate (3)(4)
<u>Directory Assistance</u>		\$.45
<u>Directory Assistance by credit card or third party billing</u>		
Initial		
Additional listings on same call		
<u>Station-to-Station Service</u>		
<u>Calling Card</u>		
Non-Automated	1.15	1.15
Semi-Automated	.70	.70
Fully-Automated	.35	.35
<u>Collect</u>		
Non-Automated	1.15	1.15
Semi-Automated	.95	.95
Fully-Automated	.75	.75
<u>Billed to a Third Number</u>		
Non-Automated	1.15	1.15
Semi-Automated	.95	.95
Fully-Automated	.75	.75
<u>Sent-paid</u>		
Non-Automated	1.15	1.15
Semi-Automated	.95	.95
<u>Person-to-Person Service (2)</u>		
<u>Non-Automated</u>	2.55	2.55
<u>Semi-Automated</u>	2.15	2.15

FOOTNOTES:

- (1) Volume Discounts – 10%.
- (2) Person-to-Person service may be billed to a calling card, billed to a third person, or billed as collect at no additional charge.
- (3) Payphone rates apply to all pay type telephones that accept coins, or are coinless, or have a card reader, or a combination of a coin accepting/card reader telephone. Non-payphone rates apply to all other types of calls. This operator services offering will comply with the Commission's decision in Case No. TA-88-218.
- (4) For local calls from pay telephones, a \$.25 charge applies in addition to the pay telephone rate listed.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

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3.2.2 Resold Digital Loop Service

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A. Schedules

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	USOC	Monthly Rate	Installation Charge	
			Initial Unit	Additional Unit (1)
1. Telephone Service Line Termination, each				
Inbound, Non-DID	DLTIX	\$2.85 (3)	(2)	(2)
Inbound, DID	DQTIX	2.85 (3)	(2)	(2)
Outbound	DLT0X	2.85 (3)	(2)	(2)
Inbound/Outbound	DLTCX	2.85 (3)	(2)	(2)
Special Hotel/Motel	DHT	2.85 (3)	(2)	(2)
2. Telephone Service Line Digital Transmission Loop Arrangement				
<u>PAYMENT OPTION 1</u>				
- Per Arrangement Month-to-Month		265.00 (3)	700.00 (3)	600.00 (3)
12-Month Term		252.00 (3)	700.00 (3)	600.00 (3)
24-Month Term		239.00 (3)	700.00 (3)	600.00 (3)
- Per Line Termination Activated				
Non-DID Type, each		5.30 (3)	75.00 (3)	50.00 (3)
DID Type, each		4.85 (3)	75.00 (3)	50.00 (3)
- Per Line Termination and Channel Location Changed or Rearranged (3)				
			131.00	89.00

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FOOTNOTES:

- (1) Additional Unit Charge applies only when requested by the Customers at the same time as Initial Unit.
- (2) Service and Equipment Charge applies as specified in Section 3.2.1 of this tariff.
- (3) Volume Discounts – 10%.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

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3.2.2 Resold Digital Loop Service, cont.

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A. Schedules, cont.

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	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>	
			<u>Initial Unit</u>	<u>Additional Unit (1)</u>
<u>PAYMENT OPTION 2(2)</u>				
- Per Arrangement		\$115.65	\$19,250.00	\$18,900.00
- Per Line Termination Activated				
Non-DID Type, each (3)		1.40	525.00	475.00
DID Type, each (3)		1.35	510.00	455.00
- Per Line Termination and Channel Location Change or Rearranged(3)		-	131.00	89.00

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FOOTNOTES:

- (1) Additional Unit Charge applies only when requested by the Customers at the same time as Initial Unit.
- (2) Obsolete-limited to existing installations at existing locations for existing Southwestern Bell Customers, except additional line termination activations may be permitted to the extent spare capacity is available on existing arrangements.
- (3) Volume Discounts – 10%.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

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3.2.2 Resold Digital Loop Service, cont.

JUN 14 2000

A. Schedules, cont.

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3. Local Exchange Usage (1)

a. Flat Rate Service

-Per Line Termination (Basic)

	<u>Monthly Rate</u>
Rate Group A	\$5.60
Rate Group B	13.70
Rate Group C – Principal Zone	16.80
Rate Group C – Metropolitan Calling Area (MCA) I Zones	20.10
Rate Group D- MCA-Principal Zone	27.25
Rate Group D- MCA-1 Zones	29.15
Rate Group D- MCA-2 Zones	31.65
Local Metro "A"	30.40

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FOOTNOTES:

(1) Volume Discounts – 10%.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

3.2.2 Resold Digital Loop Service, cont.

A. Schedules, cont.

4. Optional Features

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	<u>Monthly Rate</u>	<u>Installation Charge</u>
Loop Protection (1) (3) (per Digital Transmission Loop Arrangement)	\$140.00	\$328.00

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FOOTNOTES:

- (1) Loop Protection Feature will be provided where fiber optic facilities are available. Special Construction Charges may apply when fiber optic facilities are not available or unusual expenditures are involved in making them available to provide this feature. When requested by the Customers prior to installation, the Special Construction charges may be deferred over a period of 12 and 24 months. The deferred monthly value shall be determined by multiplying the special construction charge by the appropriate annuity factor, as found in Section 17.6.5 of Southwestern Bell's General Exchange Tariff. A charge equal to the remaining payments will be due immediately should the Customers terminate the service prior to completing payment of the deferred charge.
- (2) These rates are in addition to the applicable rates specified in the preceding Sections 3.2.2, 3.2.2.A.3 of this tariff.
- (3) Volume Discounts – 10%.

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SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

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3.2.2 Resold Digital Loop Service, cont.

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B. Application of Rates and Charges

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1. Service components in Section 3.2.2 preceding, are not offered separately nor independent of one another.
2. The Digital Transmission Loop Arrangement is available under payment option 1. Payment option 2 is obsolete and limited to existing installations at existing locations for existing Southwestern Bell Customers.
3. Each Digital Transmission Loop Arrangement must be entirely of the same payment option.
 - a. Once selected, the payment option will remain for the duration of the particular arrangement.
 - b. The payment option may vary between arrangement.
 - c. Application of the "Channel Location Changed or Rearranged" charge applies only to those changes or rearrangements made within a Digital Transmission Loop Arrangement or between those having a like payment option.

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SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

3.2.2 Resold Digital Loop Service, cont.

B. Application of Rates and Charges, cont.

4. Under payment option 1, the Customers shall select a service term for each Digital Transmission Loop Arrangement of either Month-to-Month, 12 or 24 consecutive months.
- a. If the Customers selects a service term other than month-to-month, the Customers will be required to sign an agreement. The service term cannot be changed for the duration of this agreement. The monthly rate will not be subject to rate increases for the duration of the service term.
- b. If the Customers disconnects the Digital Transmission Loop Arrangement prior to the expiration of the 12 or 24 month service term, the Customers shall pay a charge equal to the monthly payments remaining on the service term for each Digital Transmission Loop Arrangement disconnected. This charge will also be waived for Digital Loop Service Customers who move their service to another Navigator Telecommunications served location within Southwestern Bell's exchanges within Missouri if the service agreement terms are continued at the new location.

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SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

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3.2.2 Resold Digital Loop Service, cont.

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B. Application of Rates and Charges, cont.

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Public Service Commission**

4. Under payment option 1, the Customers shall select a service term for each Digital Transmission Loop Arrangement of either Month-to-Month, 12 or 24 consecutive months. (cont.)

c. If additional Digital Transmission Loop Arrangements are ordered at a location where the Customers has an existing Digital Loop Service term pricing agreement, the additional service(s) may be added to that agreement, so that the monthly rate and expiration date specified in the original agreement apply. As an alternative, the Customers may choose the month-to-month payment option or a different term option for the service additions. Note that additions to an agreement are subject to the provisions described in Paragraph 3.2.2.B.4(b).

d. Upon the expiration of the service term, the Customers may:

- Continue service without establishing a new service term. Service will be provided on a month-to-month basis at the then current rate. This monthly rate will be subject to any rate changes approved by the Commission.

- Continue service by selecting a new service term 12 or 24 months. The new service term will commence on the day following the expiration of the previous service term at the then current rate.

- Discontinue the service.

e. If a service term agreement expires and the Customers has not notified the Company regarding which option the Customers elects, service will continue at the monthly rate in effect at that time for the month-to-month option.

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SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

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3.2.3 Resold DID

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A. DID/AIOD Service (2)

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Public Service Commission**

1. Rates

	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service & Equipment Charge</u>
First 100 Direct Inward Dialing Numbers assigned (NEB)	\$23.50	\$165.00 (1)	\$5.50
Each additional 100 Direct Inward Dialing numbers assigned over the initial block of 100 numbers (NEC)	23.50	165.00 (1)	5.50
First 10 Direct Inward Dialing Numbers Assigned (NDZ)	5.00	165.00	5.50
Each additional 10 Direct Inward Dialing numbers assigned over the initial block of 10 Numbers (NDA)	5.00	10.00 (1)	5.50
Direct Inward Dialing Trunk Termination: (1) - With Dial Pulse (DP) signaling per trunk (NDT)	47.10	15.75	5.50
With Multi-Frequency (MF) Signaling Per Trunk (NTP)	47.10	15.75	5.50
With Dual Tone Multi-Frequency (DTMF) Signaling Per Trunk (NMD)	47.10	138.00	5.50

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FOOTNOTES:

- (1) Installation Charge does not apply when Customers moves service within the same central office and there is no telephone number change.
- (2) Volume Discounts – 10%.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

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3.2.3 Resold DID

JUN 14 2000

A. DID/AIOD Service (2)

**MISSOURI
Public Service Commission**

1. Rates

	<u>Monthly Rate</u>	<u>Complex Install/ Move Charge</u>	<u>Service & Equipment Charge</u>
<u>Automatic Identified Outward Dialing Service From Customers Premises Located Switching Systems:</u>			
Automatic Identified Outward Dialing Service for the first 10 Trunks or Network Access Lines in a group, minimum charge (NDK) (1)	\$345.75	\$262.50	\$5.50
Automatic Identified Outward Dialing Service for the 11th through the 50th trunk or Network Access Line in a group, per trunk or Network Access Line (NDL)	27.15	26.25	5.50
Automatic Identified Outward Dialing Service for the 51st trunk or Network Access line in a group and each subsequent trunk or Network Access Line in a group, per trunk or Network Access Line (NDM)	27.15	26.25	5.50

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FOOTNOTES:

- (1) Installation Charge does not apply when Customers moves service within the same central office and there is no telephone number change.
- (2) Volume Discounts – 10%.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

3.2.4 Resold General Exchange Vertical Services

A. Residence Rates & Changes

1. Per Line (18)

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Public Service Commission**

The additional monthly rate is applicable only when multiple services are ordered as specified in Paragraph 47.3.4 of Southwestern Bell's General Exchange Tariff.

	<u>USOC</u>	<u>Monthly Rate</u>		<u>S&E Charge (1)</u>
		<u>First</u>	<u>Additional</u>	
Calling Number Delivery	NSD	\$6.50	\$6.50	\$7.75
Calling Name Delivery	NMP	6.50	6.50	7.75
Call Return	NSS	3.50	3.50	7.75
Call Waiting (2)	ESX	8.00	8.00	7.75
Call Blocker	NSY	3.00	2.10	7.75
Call Forwarding	ESM	3.00	2.10	7.75
Remote Access to Call Forwarding	RC3	1.00	1.00	7.75
Three-Way Calling	ESC	3.00	2.10	7.75
Auto Redial	NSQ	3.00	2.10	7.75
Priority Call	NSK	3.00	2.10	7.75
Speed Calling 8	ESL	3.00	2.10	7.75
Selective Call Forwarding	NCE	3.00	2.10	7.75

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FOOTNOTES: For footnotes (1)(2)(18), see Section 3, Page 25.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

3.2.4 Resold General Exchange Vertical Services

A. Residence Rates & Changes

2. Per Line (18)

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Public Service Commission**

Add'l monthly rates specified above are not applicable when ordered with the following services.

	USOC	Monthly Rate	S&E Charge (1)
Speed Calling 30 (3)	ESF	\$6.55	\$7.75
Call Forwarding-Busy Line	EVB	0.75	7.75
Call Forwarding-Don't Answer	EVD	0.75	7.75
Call Forwarding-Busy Line/Don't Answer	E5E	1.00	7.75
Comcall (9)	EIN	2.00	7.75
Personalized Ring (4)	DRS	4.00	7.75 (5)
*One Dependent DN	DRS1X	4.00	7.75 (5)
*Two Dependent DNs	DRS2X	2.00	7.75 (5)
-1st Dependent DN			
-2nd Dependent DN			
Simultaneous Call Forwarding	ESD	4.35	14.50 (6) (7)

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	USOC	Per Successful Activation
Call Trace (8)	NST	6.00

Customers receiving annoying or anonymous calls may request (1) a telephone number change, which will be provided at no charge by Navigator or (2) the capability to utilize Call Trace on a per activation basis, as needed. Call Trace allows the Customer to dial a code (*57) to automatically request that the following information be recorded:

- (a) the originating telephone number
- (b) the date and time of the call
- (c) the date and time Call Trace was activated.

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When Call Trace successfully identifies a calling number, a recording instructs the Customer to call a toll-free number, which will activate a voice response script and assist the Customer in establishing an open file. Should the Customer decide to prosecute the call originating party, the Customer should contact Navigator for further instructions. Activation of Call Trace never authorizes Navigator to provide the called party with the name or telephone number of the calling party. In the event that Call Trace is not available or is unable to resolve the case, it may be necessary to place a manual trap on the Customer's line.

FOOTNOTES: For footnotes (1)(3)(4)(5)(6)(7)(8)(9)(18), see Section 3, Page 25.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

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3.2.4 Resold General Exchange Vertical Services

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A. Residence Rates & Changes

2. Per Line (18)

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	USOC	Monthly Rate Individual	With Select Pkgs.	S&E Charge (12)
Call Waiting ID	NWT	\$1.00	\$.50 (13)	\$7.75
	NWT		.80 (14)	7.75
Call Waiting ID Options	NWL	1.00	.50 (13)	7.75
	NWL		.80 (14)	7.75
Privacy Manager (16)	CPU, CPUX	4.00	3.00 (15)	7.75

3. Per Line (18)

	USOC	Per Activation	Max. Monthly Charge
Auto Redial (8)	NV8	\$.58	\$4.66
Call Return (8)	NV9	.58	4.66
Three-Way Calling (8) (10) (11)	3UY	.75	6.00

4. Per Line (18)

	USOC	Monthly Rate	S&E Charges
Anonymous Call Rejection (ACR)	AYK	\$1.75	--
ACR, in conjunction with The Works®, Caller ID Value Package, Caller ID Value Package+, BASICS sm or The Works without Caller ID	AYK	\$1.25	--

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5. Per Line (18)

	USOC	Monthly Rate	S&E Charge
Internet Caller ID Service (12)	CWHNT	\$5.50	\$7.75 (12)
Internet Caller ID Service with The Works®, BASICS sm , Caller ID Value Package, or Caller ID Value Package+	CWHNT	5.50	CANCELLED

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FOOTNOTES: For footnotes (8)(10)(11)(12)(13)(14)(15)(16)(18), see Section 3A Page 25 of 31

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

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3.2.4 Resold General Exchange Vertical Services, cont.

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B. Business Rates & Charges

1. Per Line (19)

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The additional monthly rate is applicable only when multiple services are ordered as specified in Paragraph 47.3.4 of Southwestern Bell's General Exchange Tariff.

	<u>USOC</u>	<u>Monthly Rate</u>		<u>S&E Charge (1)</u>
		<u>First</u>	<u>Additional</u>	
Calling Number Delivery	NSD	\$8.75	\$8.75	\$15.65
Calling Name Delivery	NMP	8.75	8.75	15.65
Call Forwarding	ESM	6.00	6.00	15.65
Remote Access To/Call Forwarding	RC3	2.75	2.75	15.65
Call Waiting (2)	ESX	8.00	8.00	15.65
Three Way Calling	ESC	4.30	2.70	15.65
Call Return	NSS	4.30	2.70	15.65
Auto Redial	NSQ	4.30	2.70	15.65
Priority Call	NSK	3.70	2.30	15.65
Speed Calling 30	ESF	3.70	2.30	15.65
Selective Call Forwarding	NCE	4.30	2.70	15.65
Call Blocker	NSY	4.30	2.70	15.65
Speed Calling 8 (3)	ESL	3.70	2.30	15.65

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FOOTNOTES: For footnotes (1)(2)(3)(19), see Section 3, Page 25.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

3.2.4 Resold General Exchange Vertical Services, cont.

B. Business Rates & Charges, cont.

2. Per Line (19)

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Public Service Commission**

The additional monthly rates specified above are not applicable when ordered with the following services.

	USOC	Monthly Rate	S&E Charge (1)
Call Forwarding-Busy Line	EVB	\$3.00	\$15.65
Call Forwarding-Don't Answer	EVD	3.00	15.65
Call Forwarding-Busy Line/Don't Answer	E5E	4.00	15.65
Comcall (9)	E1N	2.50	14.50
Personalized Ring (4)			
One Dependent DN	DRS	6.00	15.65 (5)
Two Dependent DNs			
1st Dependent DN	DRS1X	6.00	15.65 (5)
2nd Dependent DN	DRS2X	2.00	
Simultaneous Call Forwarding	ESD	4.35	14.50 (6) (7)
Call Transfer Disconnect	FG3	15.00	15.65
-with The Works® or BASICS SM	RCR3W	(7.50) (16)	-- (17)
Anonymous Call Rejection	AYK	2.00	15.65

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	USOC	Per Successful Activation (8)
Call Trace (8)	NST	\$6.00

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FOOTNOTES: For footnotes (1)(4)(5)(6)(7)(8)(9)(16)(17)(19), see Section 3, Page 25.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

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3.2.4 Resold General Exchange Vertical Services, cont.

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B. Business Rates & Charges, cont.

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2. Per Line (19)

Monthly Rate

	USOC	Individual	With Select Pkgs.	S&E Charge (12)
Call Waiting ID	NWT	\$5.00	--	\$15.65
Call Waiting ID Options	NWL	1.00	--	15.65
Privacy Manager (16)	CPU, CPUX	4.00	3.00 (15)	15.65

3. Per Line (19)

	USOC	Per Activation	Max. Monthly Charge
Auto Redial (8)	NV8	\$.58	\$4.66
Call Return (8)	NV9	.58	4.66
Three-Way Calling (8) (10) (11)	3UY	.75	6.00

4. Per Line (19)

	USOC	Monthly Rate	S&E Charge
Internet Caller ID Service (12)	CWHNT	\$6.00	\$14.50 (12)
Internet Caller ID Service with The Works®, BASICS sm ,	CWHNT	5.00	--

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FOOTNOTES: For footnotes (8)(10)(11)(12)(15)(16)(19), see Section 3, Page 25.

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Navigator Telecommunications, LLC
212 Center Street, Suite 500, P.O. Box 8004, Little Rock AR 72201

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

3.2.4 Resold General Exchange Vertical Services, cont.

B. Business Rates & Charges, cont.

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FOOTNOTES:

- (1) The Maximum Service and Equipment Charge per line is \$7.75 and \$15.65 for residential and business, respectively, except when the Simultaneous Call Forwarding service is established.
- (2) This rate is inclusive of the Cancel Call Waiting option where available.
- (3) Speed Calling 8 (business) and Speed Calling 30 (residence) are available only to existing Customers at existing locations.
- (4) If Personalized Ring is ordered at the same time as another EasyOptions® service(s), the higher Service and Equipment Charge is applied.
- (5) Only one Service and Equipment Charge applies when more than one dependent DN is ordered or changed simultaneously.
- (6) Applies in addition to the Service and Equipment Charge for other EasyOptions® services.
- (7) In addition, a Complex Installation/Move Charge of \$12.00 applies.
- (8) Upon request, this service can be removed from a Customer's telephone line.
- (9) Obsolete to existing customers at existing locations.
- (10) Blocking of this service is available free of charge upon request.
- (11) In addition to other applicable limitations described in 47.1.4 of Southwestern Bell's General Exchange Tariff, customers subscribing to ISDN lines, multi-party lines, PBX trunks (including hotel/motel service), lines equipped with three-way calling on a monthly subscription basis, will be restricted from activating Usage Sensitive Three-Way Calling. Three-Way calls for less than eighteen seconds will not be billed.
- (12) The maximum Service and Equipment Charge per line is \$7.75 for residence and \$15.65 for business, respectively, except when the service is ordered in conjunction with The Works®, The BASICSsm or BizSaver. If the service is ordered in conjunction with The Works®, The BASICSsm, or BizSaver, the Service and Equipment Charge are waived.
- (13) This rate applies only when the subscriber also has The WORKS®.
- (14) This rate applies only when the subscriber also has The BASICSsm.
- (15) This rate applies only when the subscriber also has The WORKS® or the BASICSsm.
- (16) Applies to the Call Transfer Disconnect rate when ordered with The WORKS®.
- (17) The Service and Equipment Charge is waived for Call Transfer Disconnect when the customer subscribes to The WORKS® or The BASICSsm.
- (18) Volume Discounts – 10% for 2+ lines.
- (19) Volume Discounts – 10%.

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SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

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3.2.4 Resold General Exchange Vertical Services, cont.

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C. Directory Listings

**MISSOURI
Public Service Commission**

Regular business and residence extra listings will be furnished at the following rates:

	<u>Monthly Rate</u>	<u>Service and Equipment Charge</u>
Business extra listings, each (CLT)	\$2.45	\$9.50
Residence extra listings, each (RLT)	1.60	6.00

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SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

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3.2 Resold Services, cont.

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3.2.5 Resold Miscellaneous Services

The Company concurs in the rules and regulations, including all footnotes thereto, applying to and governing Miscellaneous Services as set forth in the Southwestern Bell Telephone Company General Exchange Tariff on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. The Company concurs with Southwestern Bell Telephone Company's regulations, descriptions and scopes of the following Miscellaneous Services, but not the rates. Rates and specific footnotes for these services are set out in the following pages of this concurrence.

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any such time as it appears that such cancellation is in the best interest of the Company and/or its Customers.

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SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

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3.2.5 Resold Miscellaneous Services, cont.

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A. Extended Area Calling Services – Rates (1)

**MISSOURI
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Extended Area service is furnished at the additive rate established in the following exchanges:

Exchange	Additive		Exchange Area Included in Extended Area Service Calling Scope
	Residence	Business	
Antonia - Local Only	\$2.20	\$5.55	Cedar Hill, Herculaneum- Pevely, High Ridge, Hillsboro, Imperial and Maxville
Antonia - Metropolitan Calling Area 4	2.20	5.55	Cedar Hill- Local Only, Hillsboro- Local Only
Billings - Local Only	1.00	2.55	Clever and Republic
Billings Metropolitan Calling Area - 2	1.00	2.55	Clever- Local Only
Bloomsdale	.90	2.30	Ste. Genevieve
Bonne Terre	.80	2.05	Flat River, Leadwood
Chesterfield- Local Only	1.00	2.55	Manchester, Harvester and Pond plus the Creve Coeur zone of the St. Louis Metropolitan Exchange
Chesterfield- Metropolitan Calling Area- 3	1.00	2.55	Harvester- Local Only and Pond- Local Only
DeSoto- Local Only	.70	1.80	Festus- Crystal City, Hillsboro, and Ware
DeSoto- Metropolitan Calling Area- 5	.70	1.80	Festus- Crystal City- Local Only, Hillsboro- Local Only, Ware- Local Only
Eureka- Local Only	1.85	4.65	High Ridge, Manchester, Pacific, Pond and Valley Park
Eureka- Metropolitan Calling Area- 4	1.85	4.65	Pacific- Local Only

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FOOTNOTES:

- (1) Discount – The discounts for Extended Area Service charges should be applied at the same rate as the discounts on the basic monthly re-occurrences for these services.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

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3.2.5 Resold Miscellaneous Services, cont.

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A. Extended Area Calling Services – Rates (1), cont

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Exchange	Additive		Exchange Area Included in Extended Area Service Calling Scope
	Residence	Business	
Fenton- Local Only	\$.55	\$1.40	Maxville, Valley Park and High Ridge, plus the Kirkwood and Sappington zones of the St. Louis Metropolitan Exchange
Fenton- Metropolitan Calling Area- 3	.55	1.40	High Ridge- Local Only
Festus- Crystal City- Local Only	.50	1.30	DeSoto, Herculaneum- Pevely, Hillsboro
Festus- Crystal City- Metropolitan Calling Area- 5	.50	1.30	DeSoto- Local Only, Hillsboro- Local Only
Gray Summit- Local Only	1.10	2.80	Pacific, Union
Gray Summit- Metropolitan Calling Area- 5	1.10	2.80	Pacific- Local Only, Union
Harvester- Local Only	.85	2.15	Chesterfield, Pond, St. Charles, and St. Peters (2)
Herculaneum- Pevely- Local Only	.85	2.15	Antonia, Festus- Crystal City and Imperial
Herculaneum- Pevely- Metropolitan Calling Area- 4	.85	2.15	Festus- Crystal City- Local Only
High Ridge- Local Only	1.00	2.55	Antonia, Cedar Hill, Eureka, Fenton, Maxville and Valley Park
High Ridge- Metropolitan Calling Area- 4	1.00	2.55	Cedar Hill- Local Only

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FOOTNOTES:

- (1) Discount – The discounts for Extended Area Service charges should be applied at the same rate as the discounts on the basic monthly re-occurrences for these services.
- (2) GTE Midwest, Incorporated Exchange.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

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3.2.5 Resold Miscellaneous Services, cont.

JUN 14 2000

A. Extended Area Calling Services – Rates (1), cont.

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Public Service Commission**

Exchange	Additive		Exchange Area Included in Extended Area Service Calling Scope
	Residence	Business	
Hillsboro- Local Only	\$1.45	\$3.65	Antonia, Cedar Hill, Desoto, Festus- Crystal City and Ware
Hillsboro- Metropolitan Calling Area- 5	1.45	3.65	Cedar Hill- Local Only, Desoto- Local Only, Festus- Crystal City- Local Only, Ware- Local Only
Joplin	.15	.40	Carl Junction, Webb City
Manchester- Local Only	.60	1.55	Chesterfield, Eureka, Pond and Valley Park, plus the Creve Coeur and Kirkwood zones of the St. Louis Metropolitan Exchange
Manchester- Metropolitan Calling Area- 3	.60	1.55	Eureka- Local Only and Pond- Local Only
Monett	.40	1.05	Pierce City
Nevada	.25	.65	Milo (2)
Nixa Zone	2.50	6.30	Clever
Pacific- Local Only	1.80	4.55	Gray Summit, Eureka, Pond
Pacific- Metropolitan Calling Area- 5	1.80	4.55	Gray Summit- Local Only
Pond- Local Only	3.35	8.40	Chesterfield, Eureka, Harvester, Manchester, Pacific
Pond- Metropolitan Calling Area- 4	3.35	8.40	Pacific- Local Only
Republic Zone	1.40	3.55	Billings, Clever

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FOOTNOTES:

- (1) Discount – The discounts for Extended Area Service charges should be applied at the same rate as the discounts on the basic monthly re-occurrences for these services.
- (2) GTE Midwest, Incorporated Exchange

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

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3.2.5 Resold Miscellaneous Services, cont.

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A. Extended Area Calling Services – Rates (1), cont

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<u>Exchange</u>	<u>Additive</u>		<u>Exchange Area Included in Extended Area Service Calling Scope</u>
	<u>Residence</u>	<u>Business</u>	
St. Charles- Local Only	\$.30	\$.80	Harvester
St. Charles- Metropolitan Calling Area- 3	.30	.80	Harvester- Local Only
Valley Park- Local Only	1.00	2.55	Fenton, Eureka, High Ridge, Manchester, plus the Kirkwood zone of the St. Louis Metropolitan Exchange
Valley Park- Metropolitan Calling Area- 3	1.00	2.55	Eureka- Local Only and High Ridge- Local Only

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FOOTNOTES:

- (1) Discount – The discounts for Extended Area Service charges should be applied at the same rate as the discounts on the basic monthly re-occurrences for these services.

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SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

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3.2.6 Resold Digital Link Services

The Company concurs in the rules and regulations, including all footnotes thereto, applying to and governing the following Digital Link telephone services as set forth in the Southwestern Bell Telephone Company tariff on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. The Company concurs with Southwestern Bell Telephone Company's regulations, descriptions and scopes of the following Digital Link Services, but not the rates. Rates and specific footnotes for these services are set out in the following pages of this concurrence.

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its Customers.

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SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

3.2.6 Resold Digital Link Services, cont.

A. MegaLink II (1)

Local Distribution Section

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Per termination of a Local Distribution Section on a Customer's premises.

For Transmission Speed of:	Monthly Rate	Service Charge
2.4 kbps (IL7AJ)	\$92.85	\$340.00
4.8 kbps (IL7BJ)	94.00	345.00
9.6kbps (IL7CJ)	92.95	325.00
56 (IL7DJ)	171.35	355.00

-Interoffice Channel

Per V-H mile between Serving offices, between Digital or NRS Hubs and a Serving Office, or Between a Digital or NRS Hubs within the same LATA for the mileage portion plus the fixed charge.

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FOOTNOTES:

(1) Volume Discounts – 10%.

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SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

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3.2.6 Resold Digital Link Services, cont.

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A. MegaLink II (1)

**MISSOURI
Public Service Commission
Monthly**

<u>Mileage Band</u>	<u>For Transmission Speed of:</u>	<u>Fixed Charge</u>	<u>Rate per Mile</u>
0	2.4 kbps (IL7A1)	None	None
	4.8 kbps (IL7B1)	None	None
	9.6 kbps (IL7C1)	None	None
	56 kbps (IL7D1)	None	None
Over 0 to 4	2.4 kbps (IL7A2)	\$62.75	\$2.25
	4.8 kbps (IL7B2)	63.65	1.70
	9.6 kbps (IL7C2)	87.55	2.65
	56 kbps (IL7D2)	134.85	8.10
Over 4 to 8	2.4 kbps (IL7A3)	67.00	1.20
	4.8 kbps (IL7B3)	63.65	1.70
	9.6 kbps (IL7C3)	87.75	2.65
	56 kbps (IL7D3)	145.15	5.55
Over 8 to 25	2.4 kbps (IL7A4)	70.45	.75
	4.8 kbps (IL7B4)	68.80	1.05
	9.6 kbps (IL7C4)	91.95	2.10
	56 kbps (IL7D4)	160.65	3.60
Over 25 to 50	2.4 kbps (3LBSE)	73.85	.60
	4.8 kbps (3LBPE)	69.85	1.00
	9.6 kbps (3LBQE)	94.55	2.00
	56 kbps (3LBLE)	160.65	3.60
Over 50	2.4 kbps (3LBSE)	76.85	.55
	4.8 kbps (3LBPF)	69.85	1.00
	9.6 kbps (3LBQF)	94.55	2.00
	56 kbps (3LBLE)	161.00	3.60

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FOOTNOTES:

(1) Volume Discounts – 10%. **PSC #4
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3.2 Resold Services, cont.

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3.2.6 Resold Digital Link Services, cont,

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B. MegaLink III

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Public Service Commission**

1. Local Distribution Channel
2. Interoffice Channel Mileage

- Rate per V-H mile or fraction thereof, per channel

1. 64 Kbps (2)			
	<u>USOC</u>	<u>Fixed Charge</u>	<u>Monthly Rate Per Mile</u>
<u>Mileage Band</u>			
0 (1)	3LBRA	\$20.90	N/A
Over 0 to 4	3LBRB	56.65	\$2.50
Over 4 to 8	3LBRC	57.50	2.40
Over 8 to 25	3LBRD	57.60	2.40
Over 25 to 50	3LBRE	57.00	2.35
Over 50	3LBRF	57.00	2.35
2. 1.544 Mbps (2)			
	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service Charge</u>
A. Local Distribution Channel – per point of termination	1LDPJ	225.00	685.00
B. Interoffice channel Mileage -Rate per V-H mile or fraction thereof, per channel			
	<u>USOC</u>	<u>Fixed Charge</u>	<u>Rate Per Mile</u>
<u>Mileage Band</u>			
0 (1)	3LBNA	N/A	N/A
Over 0 to 4	3LBNB	\$100.00	\$50.00
Over 4 to 8	3LBNC	100.00	60.00
Over 8 to 25	3LBND	80.00	60.00
Over 25 to 50	3LBNE	80.00	60.00
Over 50	3LBNF	80.00	60.00

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FOOTNOTES:

- (1) Applies to through connections of 2.4, 4.8, 9.6, 56.0 and 64.0 kbps in hubbing offices.
- (2) Volume Discounts – 10%.

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SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

3.2.6 Resold Digital Link Services, cont,

C. Additional Service Features

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Public Service Commission**

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service Charge</u>
1. Multiplexing (2)			
DSI to Voice -per arrangement	MQ1	\$200.00	N/A
DSI to DSO -per arrangement	QMU	600.00	N/A
DSO to Subrate -per arrangement -up to twenty 2.4 kbps	QSU24	147.00	N/A
-up to ten 4.8 kbps services	QSU48	291.20	N/A
-up to five 9.6 kbps services	QSU96	556.30	N/A

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FOOTNOTES: For footnote (2), see Section 3, Page 35.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

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3.2.6 Resold Digital Link Services, cont.

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B. MegaLink III, cont.

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	<u>Monthly Rate</u>	<u>Service Charge</u>			
2. Transfer Arrangement (key activated) -per four port arrangement, including control channel termination	\$241.50	\$235.00			
3. SecureNet -per local distribution	85.50	601.20			
	<u>Monthly</u>				
	<u>Minimum</u>	<u>Maximum</u>			
4. Pricing Flexibility (2) A. Local Distribution Channel	146.00	225.00			
B. Interoffice Channel Mileage Rate per V-H mile or fraction thereof, per channel					
	<u>Monthly Rates</u>				
	<u>USOC</u>	<u>Fixed Minimum</u>	<u>Maximum</u>	<u>Per Mile Minimum</u>	<u>Maximum</u>
1. 1.544 Mbps					
<u>Mileage bands</u>					
0	3LBNA	\$58.50	\$90.00	\$29.25	\$45.00
Over 0 to 4	3LBNB	58.50	90.00	35.10	54.00
Over 4 to 8	3LBNC	46.80	72.00	35.10	54.00
Over 8 to 25	3LBND	46.80	72.00	35.10	54.00
Over 25 to 50	3LBNE	46.80	72.00	35.10	54.00
Over 50	3LBNAF	46.80	72.00	35.10	54.00

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FOOTNOTES: For footnote (2), see Section 3, Page 35.

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SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

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3.2.7 Resold CO Based Virtual PBX Services

The Company concurs in the rules and regulations, including all footnotes thereto, applying to and governing Plexar-I® (CO Based Virtual PBX) Services as set forth in the Southwestern Bell Telephone Company General Exchange Tariff on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. The Company concurs with Southwestern Bell Telephone Company's regulations, descriptions and scopes of the following Plexar-I® (CO Based Virtual PBX) services, but not the rates. Rates and specific footnotes for these services are set out in the following pages of this concurrence.

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any such time as it appears that such cancellation is in the best interest of the Company and/or its Customers.

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3.2 Resold Services, cont.

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3.2.7 Resold CO Based Virtual PBX Services, cont.

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A. CO Based Virtual PBX Services – Rates (9)

**MISSOURI
Public Service Commission**

	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge</u>
<u>Virtual PBX-I Systems Charges</u>			
Standard Package 1, Per system (ABCS1)	\$18.00	\$2.00	\$5.50
Standard Package 2, Per system (ABCS1)	27.00	60.00 (3)	5.50
<u>Virtual PBX-I Feature Capability Charge,</u>			
Per Virtual PBX-I line (ABCFC)	4.00	15.00	5.50
Per Virtual PBX-I line, equipped with Call Transfer Disconnect (ABCFD)	4.00	15.00	5.50
<u>Automatic Callback Calling,</u>			
Common Equipment (ABCAC) (4)	38.00	30.00	5.50
Per Virtual PBX-I line, equipped (ABCAL)	1.20	15.00 (1) (2)	5.50
<u>Call Forwarding,</u>			
Per Virtual PBX-I line, equipped (ABCCF)	1.00	15.00 (1) (2)	5.50
<u>Call Forwarding, Inside System</u>			
Per Virtual PBX-I line, equipped with:			
-Busy (ABCA1)	2.50	15.00 (1) (2)	5.50
-Don't Answer (ABCA2)	2.50	15.00 (1) (2)	5.50
Busy/Don't Answer (ABCA1)	2.50	15.00 (1) (2)	5.50
<u>Call forwarding, Inside system</u>			
Per Virtual PBX-I line, equipped with:			
- Busy (ABCA3) (5)	3.00	15.00 (1) (2)	5.50
- Don't Answer (ABCA4)(5)	3.00	15.00 (1) (2)	5.50
- Busy/Don't Answer (ABCA53)	4.00	15.00 (1) (2)	5.50

FOOTNOTES: For footnotes, see Section 3, Page 43.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

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3.2.7 Resold CO Based Virtual PBX Services, cont.

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A. CO Based Virtual PBX Services – Rates, cont. (9)

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	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge</u>
Call Management Features:			
Auto Redial, Per Virtual PBX-I line Equipped (NL9) (5)	\$4.00	\$8.00	\$5.50
Call Blocker, Per Virtual PBX-I line Equipped (NL5) (5)	4.00	8.00	5.50
Call Return, Per Virtual PBX-I line Equipped (NL8) (5)	4.00	8.00	5.50
Call Trace:			
Per Virtual PBX-I line Equipped (N8T) (5)	N/A	8.00	5.50
Per System (N8TPS) (5)	N/A	28.00	5.50
Per Activation	N/A	8.00	N/A
Calling Number Delivery, Per Virtual PBX-I line Equipped (NLD) (5)	8.50	8.00	5.50
Priority Call Per Virtual PBX-I line Equipped (NL3) (5)	4.00	8.00	5.50
Selective Call Forwarding Per Virtual PBX-I line Equipped (NL6) (5)	4.00	8.00	5.50
Call Transfer Disconnect, Per Virtual PBX-I line Equipped (ABCTD)(7)	4.00	2.00 (1)	5.50
Call Waiting, Per Virtual PBX-I line Equipped (ABCCW) (6) (5)	1.10	15.00 (1) (2)	5.50
Convenience Dialing I, Per Virtual PBX-I line Equipped (ABCD1) (5)	.45	5.00	5.50
Convenience Dialing II, Per Virtual PBX-I line Equipped (ABCD2) (5) (4)	1.50	15.00	5.50
Convenience Dialing Access, Per Virtual PBX-I line (ABCD A)	.70	15.00 (1) (2)	5.50
Conference Calling, Per Conference Arrangement (ABCCC) (5) (4)	78.00	30.00	5.50

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FOOTNOTES: For footnotes, see Section 3, Page 43.

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SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

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3.2 Resold Services, cont.

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3.2.7 Resold CO Based Virtual PBX Services, cont.

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A. CO Based Virtual PBX Services – Rates, cont. (9) **Public Service Commission**

	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge</u>
Call Management Features: (cont)			
Customer Alerting Enablement, per Virtual PBX-I line equipped(MWN)(5)	\$1.00	\$8.00	\$5.50
Directed Call Pickup, Per Virtual PBX-I line Equipped (ABCCP) (4)	.05	15.00 (1) (2)	5.50
Distinctive Ringing, Common Equipment Per system (ABCDR) (4)	26.50	15.00	5.50
Class B Ringing/Tone, Per Virtual PBX-I line Equipped (ABCDL) (4)	1.70	15.00 (1) (2)	5.50
Remote Access to Call Forwarding, Per Virtual PBX-I line Equipped (HRM) (5)	2.75	8.00	5.50
Toll Restriction, Per Virtual PBX-I line Equipped (MVPTL)	1.00	9.50 (1) (2)	5.50
Uniform Call Distribution, Per Virtual PBX-I line Equipped (ABCUC) (4)	.15	15.00 (1) (2)	5.50

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FOOTNOTES: For footnotes, see Section 3, Page 43.

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SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

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3.2 Resold Services, cont.

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3.2.7 Resold CO Based Virtual PBX Services, cont.

A. CO Based Virtual PBX Services – Rates, cont.(9)

**MISSOURI
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	<u>USOC</u>	<u>Nonrecurring Charge</u>	<u>Service and Equipment Charge</u>
Conversion from Virtual PBX-I Standard Package 1 to Standard Package 2 (8)	ABCCV	\$60.00	\$5.50
Change Charges (2)			
Call Forwarding Parameters	ABCC4	15.00	5.50
Call Pickup Group Assignments	ABCC1	15.00	5.50
Access to Code Access Calling Codes	ABCC2	15.00	5.50
Controlling Line for Convenience Dialing	ABCC5	15.00	5.50
Station-to-Station Dialing(Intercom) Code Assignments	ABCC3	15.00	5.50
Uniform Call Distribution Patterns	ABCC7	15.00	5.50

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FOOTNOTES: For footnotes, see Section 3, Page 43.

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SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

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FOOTNOTES:

- (1) The Complex Installation/Move Charge is not applicable if the optional feature is installed at the same time as the Virtual PBX-I line.
- (2) A maximum charge of \$15.00 applies per Virtual PBX-I line when adding any number of the optional features subsequent to the installation of the Virtual PBX-I line.
- (3) This charge also applies if establishing Code Access Calling Code Subsequent to the initial installation of the Virtual PBX-I system.
- (4) Obsolete – only available to customers currently using this service
- (5) Not available to Virtual PBX-I lines equipped with BRI Service
- (6) This feature is inclusive of the Cancel Call Waiting option where facilities permit.
- (7) All lines in the Virtual PBX-I system must be equipped with this feature.
- (8) May require a number due to Company reasons. The Service and Equipment Charge for number change is not applied.
- (9) Volume discounts – 10%.

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SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.3 Additional Service Rates

3.3.1 Returned Check Charge

Returned Check Charge \$20.

3.3.3 Reconnection Charge

Reconnection Charge \$25/per occurrence

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SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.4 Resold Integrated Services CSV/CSD Transport Rates

The Company concurs in the rules and regulations, including all footnotes thereto, applying to and governing Integrated Services as set forth in the Southwestern Bell Telephone Company Integrated Services Tariff (P.S.C.Mo.-No. 41) on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. The Company concurs with Southwestern Bell Telephone Company's regulations, descriptions and scopes of the following Integrated Services offerings, but not the rates. Rates and specific footnotes for these services are set out in the following pages of this concurrence.

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any such time as it appears that such cancellation is in the best interest of the Company and/or its Customers.

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SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.4 Resold Integrated Services CSV/CSD Transport Rates, cont.

3.4.1 Business Trunk Equivalent

A. Flat Rate Usage

PRI Service
Compatible DID/DOD, each

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<u>Rate Group</u>	<u>Monthly Rate (3)</u>
A	\$30.00
B	38.10
C-Principal Zone	41.20
C-Metropolitan Calling Area-1 Zones	44.50
D-Principal Zone	51.65
D-Metropolitan Calling Area-1 Zones	53.55
D-Metropolitan Calling Area-2 Zones	56.05
Local Metro "A"	54.80

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B. Measured Rate Usage

PRI Service
Compatible DID/DOD, each (1)

Applicable to all Rate Groups

NOTE: Local Measured
Service usage charges
apply as specified in the
DID section of this Tariff

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SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.4 Resold Integrated Services CSV/CSD Transport Rates, cont.

3.4.1 Business Trunk Equivalent, cont.

C. Message Rate Usage

PRI Service
Compatible DID/DOD, each (1)
Initial or Additional

Applicable to all Rate Groups

NOTE: See Exchange services
Section of this Tariff for
message service availability,
message allowance and
charge per additional message

3.4.2 One-Party Equivalent

A. Flat Rate Usage (3)

Monthly Rate

-BRI Service Compatible,
Payment Option 1 - each B channel (1) (2)

Applicable to all Rate Groups

\$17.25

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SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.4 Resold Integrated Services CSV/CSD Transport Rates, cont.

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3.4.2 One-Party Equivalent, cont.

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B. Measured Rate Usage

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1. BRI Service Compatible,
Payment Option 2 - each Basic Rate Interface (1) (2)

Applicable to All Rate Groups

	Monthly Rate (3)	Per Minute Rate (3)
Usage Package A -- includes up to 600 minutes of local usage per month	\$0.00	
Per minute, or fraction thereof, in excess of 600 minutes of local usage allowance		\$.04
Usage Package B -- includes up to 7,200 minutes of local usage per month	\$18.00	
Per minute, or fraction thereof, in excess of 7,000 minutes of local usage allowance		\$.02

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SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.4 Resold Integrated Services CSV/CSD Transport Rates, cont.

3.4.2 One-Party Equivalent, cont.

B. Measured Rate Usage, cont.

2. Optional Detail Billing

Optional Detail Billing provides individually rated message detail at the customer's request.

- This request must be made in advance of the month to be detailed.
- The detail of local measured messages billed during the current billing cycle are provided on a printed listing.
- The following rates and charges apply for Optional Detail Billing:

Monthly Preparation Charge	\$1.00
Printed Listing (per message charge)	.01

- Applicable Service and Equipment Charge, as specified in the previous section of this tariff, apply for both initiating and terminating this optional service offering.

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FOOTNOTES:

- (1) Service is only offered where facilities are available.
- (2) Each B Channel configured for CSV/CSD shall constitute a local exchange access arrangement.
- (3) Discount – The discounts for Business Trunk Equivalent charges should be applied at the same rate as the discounts on monthly re-occurrences for the PRI and BRI services in the following sections.

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3.4 Resold Integrated Services CSV/CSD Transport Rates, cont.

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3.4.3 PRI Service rates and charges (1) (14)

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Description	USOC	Installation Charge		Monthly Rate
		Initial	Additional (2)	
Primary Rate Service Interface (SI):				
Month-to-Month Service	ZPAZD	\$3,540	\$2,790	\$625
12-Month Service Term	ZPAZD	2,300	1,800	600
24-Month Service Term	ZPAZD	1,600	1,250	510
36-Month Service Term	ZPAZD	1,250	1,000	475
48-Month Service Term	ZPAZD	750	500	425
60-Month Service Term	ZPAZD	500	0	375
Link Extension, per SI	LN3	365	240	250
Integrated Services Digital CSV/CSD Transport Options (3)	----	----	----	(4)
Outward WATS Option, per B channel (8)	WTM2X	0	0	0
Common Line 800 Service Option, per B channel (8)	WTM1X	0	0	0
Universal Termination				
Each FX (5) (8)	NTE1X	85	10 (6)	25
Each FSO (5) (8)	NTE2X	85	10 (6)	25
Each tie service	NTE3X	85	10 (6)	25
Dynamic Channel Allocation				
-each SI equipped	CCZ	10	10	375
Network Ring Again - each SI	ACV	0	0	25
Backup D- Channel, per SI	ZPBXD	15	15	40
Calling Line Identification, per SI	NXN	100	100	100
Loop Protection (10) (per PRI Interface facility)	L8P	328	328	140

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SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

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3.4 Resold Integrated Services CSV/CSD Transport Rates, cont.

3.4.3 PRI Service rates and charges, cont. (1) (14)

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<u>Description</u>	<u>USOC</u>	<u>Installation Charge</u>		<u>Monthly Rate</u>
		<u>Initial</u>	<u>Additional (2)</u>	
Packet Switched Data (PSD) Network Rate Element, Per B Channel				
Permanent PSD- B Channel (9)	T16CX	0	0	\$150.00
Packet Switched Data (PSD) Network (X. 25) Options, per B Channel				
-Closer User Group	GDU	0	0	5.00
-Permanent Virtual Circuit	GDV	0	0	2.00
-Local Charge Prevention	G5A	0	0	0.50

<u>Description</u>	<u>USOC</u>	<u>Nonrecurring Charge</u>	
		<u>Initial</u>	<u>Additional</u>
Additions, Changes and Rearrangements			
-Move Charge, per SI	REA2K	\$1,435.00	\$685.00
-Change DCA, each SI (7)	REA1A	50.00	50.00
-Rearrangement of Backup D (7)	REA1E	25.00	25.00
-Change to National ISDN, (same CO), per SI (11)	REA2H	50.00	50.00
-Modify or rearrange a service component on an existing SI, per order (12)	REA1A	52.25	-----
-Add a service component to an existing SI, per order (13)	REA2L	52.25	-----

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SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.4 Resold Integrated Services CSV/CSD Transport Rates, cont.

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3.4.3 PRI Service rates and charges, cont.

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FOOTNOTES:

- (1) Rates and charges stated are in addition to those specified for DID, DOD, FX, FSO AND TIE service in this tariff.
- (2) This charge applies only when an additional SI is ordered and installed with an initial SI per customer, per request, per due date, per location.
- (3) Integrated Services Digital CSV/ CSD Transport options are not applicable with TIE Service or with Permanent PSD B Channel.
- (4) Only the Integrated Services Digital CSV/ CSD Transport elements which are "PRI Service Compatible" can be associated with PRI Service.
- (5) Rates applicable for those FSO/ FX service terminations associated with PRI Service.
- (6) This charge applies only when an additional Universal Termination of the same call type is ordered and installed with the initial Universal Termination per customer, per request, per due date.
- (7) This charge applies only to modifications subsequent to the installation of the initial service.
- (8) FX/ FSO, Outward WATS and Common Line 800 Service each require an Integrated Services Digital CSV/ CSD Transport Option.
- (9) Allows one packet end point and/ or telephone number. In addition, Digital Packet Switching Usage charges apply.
- (10) Loop Protection Feature will be provided where fiber optic facilities are available. Special Construction Charges may apply when fiber optic facilities are not available or unusual expenditures are involved in making them available to provide this feature.
- (11) If a customer's request to upgrade from vendor- specific to National ISDN requires a move to a different PRI serving office, the change is treated as a move and this rate does not apply.
- (12) When a customer requests a change associated with DCA or Backup D Channel, change/ rearrange charges specific to those features apply instead of this charge.
- (13) This charge applies when a service component is added subsequent to the initial installation of the PRI Interface. Any service component related installation charges from this tariff are also applicable.
- (14) Volume discounts – 10%.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

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3.4 Resold Integrated Services CSV/CSD Transport Rates, cont.

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3.4.4 BRI Service rates and charges, cont. (11) (12)

<u>Service Components</u>	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge (\$)</u>
(A) Facility and Equipment Rate Elements			
Basic Rate Interface,	Z23		
each	Z22		
Month- to- Month		\$45.50	\$400.00
12 Month Term		45.50	200.00
24 Month Term		45.50	0.00
Link Extension Equipment for each Basic Rate Interface	NC1	36.00	0.00
Link Extension Facility for each Basic Rate Interface	OTVXX	8.80	0.00
(B) Network Rate Elements			
Integrated Services Network Component (CSV/ CSD) (2)			
Packet Switched Data (PSD)			
each Permanent PSD	LTF3X	45.00	0.00
B Channel (3)	LT43X		
each On Demand PSD	LTQ7X	25.00	0.00
B Channel (3) (4)	LTF4X		
each D Channel (3)	LT44X	5.00	0.00

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FOOTNOTES: For footnotes, see Section 3, Page 56.

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SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.4 Resold Integrated Services CSV/CSD Transport Rates, cont.

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3.4.4 BRI Service rates and charges, cont. (11) (12)

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<u>Service Components</u>	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge (\$)</u>
(C) CSV/ CSD Network Options for each B Channel			
Additional Call Offering	NCO	\$10.00	\$0.00
Analog Member- Hunt Group	HGA	3.00	0.00
Automatic Callback	FKD	4.00	11.00
Automatic Recall	FKA	4.00	6.50
Basic Electronic Key Terminal Service (Basic EKTS) Feature Package	FPG1X	12.00	0.00
Call Appearance Call Handling Electronic Key Terminal Service (CACH EKTS) Feature Package	EFV1X	15.00	0.00
Call Forwarding Don't Answer	NQ6	3.00	0.00
Call Forwarding Interface Busy	NQ5	3.00	0.00
Call Forwarding Variable	NVF	4.35	0.00
Call Pickup	N9H	0.50	0.00
Call Transfer Disconnect	NZJPK	8.00	0.00
Calling ID	ZCN	8.50	6.50
Customer Originated Trace (6)	FKN	(7)	5.00
Delayed and Abbreviated Ringing (6)	NQG	6.00	0.00
Distinctive Ringing	R8D	6.00	0.00
Hunt Group for CSD	HTKPG	2.80	0.00
Hunt Group for CSV	GXH	2.80	0.00
Hunt Group Transfer for CSD	HG2	1.00	0.00
Message Waiting Indicator	NZW	0.00	0.00
Remote Access to Call Forwarding	RHA	2.75	0.00
Secondary- Only Telephone Number	D06	10.10	0.00
Selective Call Forwarding	FKE	4.35	14.00
Selective Call Rejection	FKE	4.35	14.00
Six- Way Conference Calling	NZ6	6.95	0.00
Speed Call Long	NY3	8.70	0.00
Speed Call Short	NY6	4.35	0.00
Three Way Conference Calling	NZ3	4.35	0.00

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FOOTNOTES: For footnotes, see Section 3, Page 56.

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SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.4 Resold Integrated Services CSV/CSD Transport Rates, cont. **Missouri Public Service Commission**

3.4.4 BRI Service rates and charges, cont. (11) (12)

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<u>Service Components</u>	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge (5)</u>
(D) PSD Network Options (x. 25) for each D or B Channel Assigned			
Additional End Point/ Telephone Number (8)	LTF4T	\$.50	\$.50
Closed User Group	GXM	5.00	0.00
Hunt Group for PSD	ML2PG	2.80	0.50
Incoming Calls Barred	GLJ	0.50	0.50
Local Charge Prevention	RBP	0.50	0.00
Outgoing Calls Barred	GLN	0.50	0.50
Permanent Virtual Circuit	GXP	2.00	0.00

<u>Service Components</u>	<u>USOC</u>	<u>Nonrecurring Charge</u>
(E) Changes/Moves		
Change a Feature Package, each channel (10)	REA1G	\$14.50
Change a Network Option (other than a Feature Package), each channel (11)	REA1H	10.50
Add, Change or Rearrange a Network Rate Element, each BRI (12)	REA1K	14.50
Move Charge	NR91M	300.00

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SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.4 Resold Integrated Services CSV/CSD Transport Rates, cont.

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3.4.4 BRI Service rates and charges, cont.

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FOOTNOTES:

- (1) Only the Integrated Services CSV/ CSD Transport Options which are noted as BRI Service compatible can be associated with BRI Service.
- (2) Allows one packet end point and/ or telephone number. In addition, Packet Switch usage charges apply per Section 3.4.5 of this Tariff.
- (3) This feature is only available in combination with an Integrated Services Network Component for each B channel configured for on Demand PSD B Channel.
- (4) In addition to any installation charges shown on this rate schedule, an installation of \$14.50 per feature is applicable, with a maximum charge of \$14.50 per Basic Rate Interface, when one or more features are ordered subsequent to the installation of the Basic Rate Interface.
- (5) This feature requires Call Appearance Call Handling Electronic Key Terminal Service Feature Package (EFVIX) or Basic Electronic Key Terminal Service (FPGIX).
- (6) Customer Originated Trace is billed \$8.00 Per successful activation.
- (7) Available only with PSD- D or On Demand PSD- B Network Rate Elements.
- (8) This charge applies when the customer requests a change or changes to an existing feature package. A maximum of one charge applies per channel, per order. even if more than one change is requested.
- (9) This charge applies when the customer requests a change or changes to existing Network Options, other than feature packages A maximum of one charge applies per channel, per order, even if more than one change is requested.
- (10) This charge applies when the customer requests a change, or rearrangement of a Network Rate Element subsequent to the initial installation of the Basic Rate Interface. A maximum of one charge applies per Basic Rate Interface. per order, even if more than one change is requested.
- (11) Business Rates - Volume discounts - 10%.
- (12) Residence Rates - Volume discounts - 10% for 2+ lines.

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SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

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3.4 Resold Integrated Services CSV/CSD Transport Rates, cont.

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3.4.5 BRI Service Packet Switched rates and charges

	<u>USOC</u>	<u>Nonrecurring Charge</u>
Printed Reports		
Summary Report, each (1)	SU2++	\$100.00
Detailed Report, each (1)	BDT	200.00

	<u>Rate (3)</u>
Call Establishment (2)	
Call Set-Up, per set-up	\$.005
Character Transmission Charge	
Per kilosegment (4)	.20

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FOOTNOTES:

- (1) This charge applies per report type, each occasion a particular report is generated for the customer.
- (2) When the interface is provisioned with the Permanent Virtual Circuit optional feature, this charge applies to the initial session only.
- (3) These charges can be paid by either the originating end or the destination end.
- (4) For the purposes of billing, fractional kilosegments will be rounded to the next higher whole kilosegment.

SECTION 4 - RATES - GTE SERVICE AREAS **Missouri Public Service Commission**

4.1 General

REC'D JUN 14 2000

The rates for Local Exchange Service are subject to the conditions as set forth herein and the Rules and Regulations governing provision of such service covered in this tariff.

The Company concurs in the rules and regulations applying to and governing Basic Local Exchange telephone service (hereinafter referred to as Exchange Access Lines service) as set forth in the GTE Local Exchange and General Exchange tariffs on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. The Company concurs with GTE's regulations, descriptions and scopes of the following Exchange Access Line telephone Services, but not the rates. Rates and specific footnotes for these services are set out in the following pages of this concurrence.

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any such time as it appears that such cancellation is in the best interest of the Company and/or its Customers. The following rates are exclusive of Relay MO E911 where applicable and subscriber line charges and taxes.

4.2 Conditions

Reserved for future use.

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SECTION 4 - RATES - GTE SERVICE AREAS, CONT.

4.3 Taxes

Applicable taxes levied by Federal, State, County, and local taxing authorities are in addition to the rates set forth in this tariff.

4.4 Rate Grouping

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4.4.1 Schedule "A"

A. Exchanges are placed in rate groups according to specific central office access line parameters on the basis of the number of lines accessible in the exchange area. The number of central office access lines to which the exchange area has extended area service is not taken into consideration for rate grouping.

4.4.2 The number of central office access lines in an exchange service area will include all classes and grades of service listed in the Local Exchange Service tariffs and also all access lines associated with the following:

Public Telephone Service
CentraNet® Service
Customer Owned Pay Telephone Service
Employee Telephone Service
FX (Dial Tone End) Service
Mobile Telephone Units

4.4.3 When the number of central office access lines in an exchange service area increases or decreases by growth or loss of central office access lines so that the number of central office access lines in the local calling area exceeds the maximum central office access line number or falls below the minimum central office access line number by as many as 10 stations, the Rate Group in which the exchange is placed and such central office access line count position continues for four (4) consecutive months, then the exchange thus affected will be moved to the appropriate Rate Group after compliance with the procedure set forth in Section 4.4.4 below.

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SECTION 4 - RATES - GTE SERVICE AREAS, CONT.

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4.4 Rate Grouping, cont.

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4.4.4 When an exchange area is to be moved from one Rate Group to another in another in accordance with the circumstances stated in Section 4.4.3 above, the change will be affected by:

- A. Notice of the change by publication in a newspaper in general circulation in the area and/or by personal or written notice to city officials and to officers of Chambers of Commerce or other similar organizations of the communities involved.
- B. Notice of the change by letter to the Missouri Public Service Commission, explaining the changes to be made, together with an attachment showing complete information as to the exchange or exchanges affected and revised tariff sheets.
- C. The new local service rates as set forth in the revised tariff sheets referred to in Section 4.4.4.B above will be made effective on the first billing date after acceptance of the filing by the Missouri Public Service Commission.

4.5 Schedules of Local Exchange Monthly Rates

4.5.1 The schedules of Local Exchange Rate Components, by class and grade of service shown later in this section are described herein:

- A. Schedule "A" includes exchanges in which the minimum classes and grades of service offered are:

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- business and residential individual line service

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- B. Schedule "M" (Metro-I) includes exchanges in which the minimum classes and grades of service offered are:

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- business and residence individual line service

- 1. Local Calling Scopes (LCS) for Schedule "M" exchanges include all inter-exchange calling between exchanges.

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- 2. Toll calling points for intrastate/interLATA will remain the individual exchange entity.

SECTION 4 - RATES - GTE SERVICE AREAS, CONT. **Missouri Public Service Commission**

4.6 Extended Area Service (EAS)

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4.6.1 In exchanges which have Extended Area Service, additive rates are applicable. EAS additive rates are in addition to the Local Exchange Monthly Rate Group Rates and are quoted on the Exchange Listings sheets, where applicable.

4.6.2 Discontinuance of EAS

A. The Company will discontinue service from specific EAS routes between exchanges as a result of a survey as set forth following:

1. Company has received petition or petitions representing at least 20% of the customers from one of the affected exchanges or at least 10% of the customers in each of the affected exchanges, requesting that the Company conduct a survey to determine whether EAS should be discontinued.

If prior surveys have been conducted in the affected exchanges, at least two years shall have elapsed since the last survey before an additional survey is initiated.

2. A minimum of 50% of the combined total customers in the affected exchanges must vote. Then, at least two thirds (66 2/3%) of the combined total customers in the affected exchanges voting, must voted to discontinue such service.
3. The survey cards will be returned by the customers to the Secretary of the Public Service Commission for validation and tabulation. The Missouri Public Service Commission will advise the Company of the survey results and, if the appropriate requirements are met, the Company will then discontinue such service, together with the appropriate EAS Rate Component, as soon as is practicable.

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SECTION 4 - RATES - GTE SERVICE AREAS, CONT.

4.7 Local Exchange Listings (includes EAS Points, EAS Rate Component, Rate Schedule, and Rate Groups)

4.7.1 Exchange Listings (Includes EAS Points, EAS Rate Component, Rate Schedule, and Rate Group)

Exchange Name	EAS Points	EAS Rate Component		Rate Schedule/Group
		Bus. (1)	Res. (2)	
Alton	Thomasville	\$1.80	\$1.80	A-2
Amazonia	Savannah	4.50	2.45	A-1
Annapolis	-	-	-	A-1
Arcola	Greenfield	3.20	3.20	A-1
Ashland	Columbia	2.85	1.55	A-2
Augusta	-	-	-	Metro
Aurora	-	-	-	A-3
Ava	-	-	-	A-3
Avenue City	Cosby, Helena, Savannah	4.90	2.65	A-1
Avilla	-	-	-	A-1
Belgrade	-	-	-	A-1
Belle	-	-	-	A-2
Bellevue	-	-	-	A-1
Bernie	-	-	-	A-2
Birch Tree	-	-	-	A-1
Bland	-	-	-	A-1
Blue Eye	-	-	-	A-2
Bolckow	Rosendale, Savannah, Whitesville	6.95	3.75	A-1
Boss	-	-	-	A-1
Bourbon	-	-	-	A-2
Bradleyville	Forsyth	.75	.75	A-1
Branson	Branson West	1.65	1.65	A-1
Branson West	Branson	2.65	2.65	A-1
Braymer	-	-	-	A-1
Bronaugh-Moundville	-	-	-	A-1
Brunswick (Triplett)	-	-	-	A-1
Buffalo	-	-	-	A-3
Bunker	-	-	-	A-1
Cabool	-	-	-	A-2

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Exchange Name	EAS Points	EAS Rate Component		Rate Schedule/Group
		Bus. (1)	Res. (2)	
Caledonia	-	-	-	A-1
Cameron	Kidder	.40	.20	A-3
Canton	-	-	-	A-2
Cape Fair	-	-	-	A-2
Cassville	Exeter, Jenkins, Mano, Washburn	2.90	2.90	A-3
Caulfield	Gainesville	3.10	3.10	A-2
Cedar Creek	Forsyth	.75	.75	A-1
Centerville	-	.75	.75	A-1
Centralia	Clark, Sturgeon	.55	.30	A-2
Chamois	-	-	-	A-1
Clarence	-	-	-	A-1
Clark	Centralia, Sturgeon	3.55	1.90	A-1
Clarksdale	-	-	-	A-1
Cleveland (W. Cleveland, KS)	-	-	-	A-1
Collins	-	-	-	A-1
Columbia	Ashland, Hallsville, Rocheport	.30	.15	A-5
Concordia	-	-	-	A-2
Conway	-	-	-	A-2
Cosby	Avenue City, Helena, Savannah	9.45	5.10	A-1
Crane	-	-	-	A-2
Creighton	-	-	-	A-1
Cross Timbers	-	-	-	A-1
Cuba	-	-	-	A-3
Dadeville	-	-	-	A-1
Dalton	Keytesville	2.35	2.35	A-1
Dardenne/Lake St. Louis	-	-	-	Metro
Defiance	-	-	-	Metro
Dora	Gainesville	3.65	3.65	A-1
Drexel (W. Drexel, KS)	-	-	-	A-1
East Lynne	-	-	-	A-1
Easton	Gower	1.10	.60	A-1
Edgar Springs	-	-	-	-
Eldorado Springs	Schell City, Walker	2.45	2.45	A-3
Elkland	Marshfield	1.90	1.90	A-1

Issued: June 14, 2000

By Louis F. McAlister, President & CEO Effective: August 1, 2000

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Exchange Name	EAS Points	EAS Rate Component		Rate Schedule/Group
		Bus. (1)	Res. (2)	
Ellsinore	-	-	-	A-1
Elmer	La Plata	\$3.20	\$3.20	A-1
Eminence	-	-	-	A-1
Everton	-	-	-	A-1
Ewing	-	-	-	A-1
Exeter	Cassville, Washburn	3.65	3.65	A-1
Fillmore	Rosendale, Savannah	5.60	3.05	A-1
Foley	Old Monroe, Winfield	3.45	3.45	A-1
Fordland	-	-	-	A-2
Foristell	Wright City	1.00	1.00	Metro
Forsyth	Bradleyville, Cedar Creek, Protem	1.75	1.75	A-3
Fremont	-	-	-	A-3
Gainesville	Caulfield, Dora, Theodosia, Wasola	3.65	3.65	A-2
Galena	-	-	-	A-2
Garden City	-	-	-	A-2
Golden City	-	-	-	A-1
Gorin	-	-	-	A-1
Gower	Easton, Plattsburg	2.00	1.10	A-1
Greenfield	Arcola	1.80	1.80	A-2
Grovespring	Hartville, Manes	3.65	3.65	A-1
Hallsville	Columbia	3.70	2.00	A-2
Hamilton	Kidder, Kingston	.80	.45	A-2
Hartville	Grovespring, Manes	2.95	2.95	A-2
Hawk Point	Troy	3.65	3.65	A-1
Helena	Avenue City, Cosby, Savannah	5.75	3.10	A-1
Hermann	-	-	-	A-2
Hermitage	-	-	-	A-2
High Hill	-	-	-	A-2
Highlandville	Ozark	2.65	2.65	A-2
Holstein	-	-	-	A-2
Houston	Raymondville, Roby	2.80	2.80	A-2
Humansville	-	-	-	A-2
Hunnewell	-	-	-	A-1
Hurley	-	-	-	A-1
Irondale	-	-	-	A-1
Ironton	-	-	-	A-3
Jamestown	-	-	-	A-1

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Exchange Name	EAS Points	EAS Rate Component		Rate Schedule/Group
		Bus. (1)	Res. (2)	
Jenkins	Cassville	3.65	3.65	A-1
Jerico Springs	-	-	-	A-1
Jonesburg	-	-	-	A-1
Kahoka	Luray, Revere, Wayland	\$.95	\$.50	A-2
Keytesville	Dalton	2.35	2.35	A-1
Kidder	Cameron, Hamilton	6.10	3.30	A-1
Kimberling City	-	-	-	A-2
Kingston	Hamilton	1.40	.75	A-1
Koshkonong	Thayer	3.15	3.15	A-1
LaBelle	-	-	-	A-1
Laddonia	-	-	-	A-1
LaGrange	-	-	-	A-1
La Plata	Elmer	1.80	-	A-2
Lawson	-	-	-	A-2
Leasburg	-	-	-	A-1
Lesterville	-	-	-	A-1
Lewistown	-	-	-	A-1
Licking	-	-	-	A-2
Louisburg	-	-	-	A-1
Lowry City	-	-	-	A-1
Macon	-	-	-	A-3
Manes	Grovespring, Hartville	3.65	3.65	A-1
Mano	Cassville	3.65	3.65	A-2
Mansfield	-	-	-	A-2
Marshfield	Elkland	.90	.90	A-3
Marthasville	-	-	-	A-2
Maysville	-	-	-	A-2
Memphis	Arbela, Brock, Tobin Creek	.90	.50	A-2
Milo	Nevada, Sheldon	3.65	3.65	A-2
Monroe City	-	-	-	A-2
Montauk Park	-	-	-	A-1
Monticello	-	-	-	A-1
Morrison	-	-	-	A-1
Moscow Mills	Troy	3.65	3.65	A-1
Mount Sterling	-	-	-	A-1
Mt. Vernon	-	-	-	A-3
Mtn. Grove	-	-	-	A-3
Mtn. View	-	-	-	A-2
Nebo	-	-	-	A-1

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Exchange Name	EAS Points	EAS Rate Component		Rate Schedule/Group
		Bus. (1)	Res. (2)	
New Melle	-	-	-	Metro
Niangua	-	-	-	A-1
Noel	-	-	-	A-1
Norwood	-	-	-	A-1
Oates	-	-	-	A-1
O'Fallon	-	-	-	Metro
Old Monroe	Foley, Winfield	3.30	3.30	A-1
Osborn	-	-	-	A-1
Osceola	-	-	-	A-2
Ozark	Highlandville	2.15	2.15	A-3
Palmyra	-	-	-	A-2
Paris	-	-	-	A-2
Parma	-	-	-	A-1
Peculiar	-	-	-	A-2
Perry	-	-	-	A-1
Pittsburg	-	-	-	A-1
Plattsburg	Gower, Trimble, Turney	1.80	1.00	A-2
Potosi	-	-	-	A-3
Prairie Home	-	-	-	A-1
Preston	-	-	-	A-1
Protem	Forsyth	.75	.75	A-1
Queen City	Greentop	.50	.25	A-1
Raymondville	Houston	3.30	3.30	A-1
Reeds Spring	-	-	-	A-2
Revere	Kahoka	2.90	2.90	A-1
Roby	Houston	3.45	3.45	A-1
Rocheport	Columbia	6.15	3.35	A-1
Rockaway Beach	-	-	-	A-2
Rockville	Schell City	2.00	2.00	A-1
Rosendale	Bolckow, Fillmore, Savannah, Whitesville	7.90	4.25	A-1
St. James	Safe	.10	.10	A-3
St. Peters	Harvester	1.00	1.00	Metro
Safe	St. James	.75	.75	A-1
Santa Fe	-	-	-	A-1
Sarcoxie	-	-	-	A-2
Savannah	Amazonia, Avenue City, Bolckow, Cosby, Fillmore, Helena, Rosendale, Whitesville	2.60	1.40	A-3

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Exchange Name	EAS Points	EAS Rate Component		Rate Schedule/Group
		Bus. (1)	Res. (2)	
Schell City	Eldorado Springs, Rockville, Walker	3.65	3.65	A-1
Seymour	-	-	-	A-2
Shelbina	-	-	-	A-2
Shelbyville	-	-	-	A-1
Sheldon	Milo	2.60	2.60	A-1
Shell Knob	-	-	-	A-2
Southwest City	-	-	-	A-1
Sparta	-	-	-	A-2
Steele	-	-	-	A-2
Stewartsville	-	-	-	A-1
Stoutsville	-	-	-	A-1
Sturgeon	Centralia, Clark	1.95	1.05	A-1
Summersville	-	-	-	A-2
Thayer	Koshkonong, Mammoth Springs, AR	2.35	2.35	A-2
Theodosia	Gainesville, Wasola	3.65	3.65	A-1
Thomasville	Alton	3.20	3.20	A-1
Timber	-	-	-	A-1
Trimble	Plattsburg	4.15	2.25	A-1
Troy	Hawk Point, Moscow Mills	2.50	2.50	A-3
Truxton	-	-	-	A-1
Turney	Plattsburg	5.15	2.80	A-1
Unionville	Lemons	.15	.10	A-2
Urbana	-	-	-	A-2
Van Buren	-	-	-	A-2
Vanzant	-	-	-	A-1
Vichy	-	-	-	A-1
Walker	Eldorado Springs, Schell City	3.65	3.65	A-1
Warrenton	-	-	-	A-3
Washburn	Cassville, Exeter	3.65	3.65	A-1
Wasola	Gainesville, Theodosia	3.65	3.65	A-1
Wayland (includes customers in Base Rate Area Alexandria)	Kahoka	.90	.50	A-1
Weaubleau	-	-	-	A-1
Wentzville	-	-	-	Metro

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Exchange Name	EAS Points	EAS Rate Component		Rate Schedule/Group
		Bus. (1)	Res. (2)	
West Plains	-	-	-	A-4
West Quincy	Quincy	3.65	3.65	A-1
Wheatland	-	-	-	A-2
Whitesville	Bolckow, Rosendale, Savannah	10.55	5.70	A-1
Willow Springs	-	-	-	A-2
Winfield	Foley, Old Monroe	2.35	2.35	A-2
Winona	-	-	-	A-1
Wooldridge	-	-	-	A-1
Wright City	Foristell	1.90	1.90	A-2

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FOOTNOTES:

- (1) Volume Discounts – 5%.
- (2) Volume Discounts – 5% for 2+ lines.

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SECTION 4 - RATES - GTE SERVICE AREAS, CONT.

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4.8 Rates - Local Exchange Monthly Rate Schedules "A" and "M"

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- 4.8.1 The following rate schedules reflect only the rates for central office access lines.
- 4.8.2 The following rates will be increased appropriately for service within municipalities having in effect a fee or tax described elsewhere in this Section.
- 4.8.3 Local Exchange Access Line Monthly Rate Schedule "A" (1)

		ACCESS LINE RATE GROUPS				
		[1]	[2]	[3]	[4]	[5]
CLASS AND GRADE OF SERVICE	GSEC IOSC	1 -1,060	1,061 -2,900	2,901 -7,000	7,001 -25,000	25,001- OVER
Business Services (2):						
One-Party	B1	\$13.00	\$14.00	\$15.00	\$16.00	\$17.00
PBX Trunk	PBX TK	16.25	17.50	18.75	20.00	21.25
Key Line	PBSL	16.25	17.50	18.75	20.00	21.25
Customer Owned Pay Tel. Svc.	COPT	26.95	26.95	26.95	26.95	26.95
Coin Line Svc.	20230/ 20231	31.70	31.70	31.70	31.70	31.70
Residence Services (3):						
One-Party	R1	6.50	7.00	7.50	8.00	8.50
Key Line	R1	6.50	7.00	7.50	8.00	8.50

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FOOTNOTES:

- (1) Local Exchange Access Line monthly Rates include Touch Calling Service line appropriate services charges apply. Line Hunting Service is also available at no monthly charge, however, appropriate service charges apply.
- (2) Volume Discounts - 5%.
- (3) Volume Discounts - 5% for 2+ lines

SECTION 4 - RATES - GTE SERVICE AREAS, CONT. **Missouri Public Service Commission**

4.8 Rates - Local Exchange Monthly Rate Schedules "A" and "M", cont. **REC'D JUN 14 2000**

4.8.4 Local Exchange Access Line Monthly Rate Schedule "M" (Metro) (1) (2)

	GSEC IOSC	Monthly Rate
CLASS AND GRADE OF SERVICE		
Business Services (3):		
One-Party	B1	\$20.22
PBX Trunk	PBX TK	31.67
Key Line	BKSL	31.67
Customer Owned Pay Tel. Svc.	COPT	26.95
Coin Line Service	20230/20231	31.70
Residence Services (4):		
One-Party	R1	10.40

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FOOTNOTES:

- (1) Metro Exchange Areas:
Augusta Dardenne/Lake St. Louis New Melle St. Peters
Defiance Foristell O'Fallon Wentzville
- (2) Local Exchange Access Line Monthly Rates include Touch Calling Service. Line Hunting Service is available at no additional monthly charge, however, appropriate services charges apply.
- (3) Volume Discounts - 5%.
- (4) Volume Discounts - 5% for 2+ lines.

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FILED AUG 01 2000

Issued: June 14, 2000 By Louis F. McAlister, President & CEO Effective: August 1, 2000

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SECTION 4 - RATES - GTE SERVICE AREAS, CONT.

4.9 Lifeline Assistance Service

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4.9.1 General

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A. Lifeline Assistance Service is a basic single line residential service that provides voice grade access to the public switched network and includes touch calling, a standard white page listing, access to emergency services (e.g., 911, E911), access to operator services, access to interexchange services, access to directory assistance, and toll blocking services. Lifeline Assistance Service waives a federal charges and applies a credit to the basic local exchange service monthly recurring access line rate for qualifying residential customers.

4.9.2 Application

A. The customer eligible for Lifeline Assistance Service must be a participant in at least one of the following programs:

1. Medicaid;
2. Food Stamps;
3. Supplementary Security Income (SSI);
4. Federal Public Housing Assistance or Section 8;
5. Low Income Home Energy Assistance Program (LIHEAP); or
6. Is income qualified as found in Missouri Statute 660.105.

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B. Lifeline Assistance Service applies a baseline credit amount of \$3.50 to offset the federal End User Subscribe Line Charge as specified in GTE's federal access tariff, GTOC Tariff FCC No. 1 or GSTC Tariff FCC No. 1.

C. A supplemental reduction in the amount of \$1.75 per month will be made to the basic single line residential rate of qualifying Lifeline Assistance Service customers.

D. The customer, who is requesting Lifeline Assistance Service, must provide to the Company a signed document, certifying under penalty of perjury, that he or she is receiving benefits, and agreeing to notify the Company when they no longer participate in the program or programs. The same document can be used for Link-Up eligibility.

E. Lifeline Assistance Service can only be associated with the primary residential connection.

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SECTION 4 - RATES - GTE SERVICE AREAS, CONT.

4.9 Lifeline Assistance Service, cont.

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4.9.2 Application, cont.

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- F. Lifeline Toll Restriction Service (IOSC: 40696) is available on a voluntary basis where technically feasible to Lifeline Assistance Service customers at no charge. Lifeline Toll Restriction Service prevents 0+, 00-, 1+NPA-NXX-XXXX, 1010XXXX, International (01+), Directory Assistance (411, 1+411, 0+411, 555-1212, 1+/0+ 555-1212, 1+/0+ NPA-555-1212), 1+900 calls, 1+700 calls, 976 calls (C) and IntraLATA toll while allowing access to local, 611, 911, 0-, 1+800/888 etc., 950-XXXX and 1+950-XXXX calls and EAS calls. Access to Directory Assistance is available to Lifeline customers by dialing 0-. Access to Service Activation Codes “*/#” (e.g. *66, *69) is also allowed. Upon customer request, some Service Activation Codes may be blocked at no charge, where conditions and facilities permit.
- G. Deposit requirements do not apply to a Lifeline Assistance Service customer if the customer voluntarily elects Lifeline Restriction Service.
- H. Lifeline Assistance Service may not be disconnected for non-payment of toll charges.
- I. Funding for Lifeline service is obtained from a universal service support mechanism to which all telecommunications carriers that provide interstate telecommunications services contribute on an equitable and nondiscriminatory basis.

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SECTION 4 - RATES - GTE SERVICE AREAS, CONT.

4.9 Lifeline Assistance Service, cont.

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4.9.3 Rates and Charges

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- A. A total credit amount applies to Lifeline Assistance Service customers monthly bill as follows:

	ISOC	Monthly Rate
Baseline Amount (waiver to offset EUSLC)	30040	\$3.50
Supplemental Amount (credit to basic service monthly rate)	30041	1.75
Total Credit Amount		5.25

- B. With the exception of the initial installation charges, refer to Link-Up Service, all recurring and nonrecurring charges for any service ordered by the customer shall be billed at the tariffed rates.

- C. When a customer is no longer eligible for Lifeline Assistance Service, the Lifeline credit amount specified in Section 4.9.3.A preceding will be discontinued and regular tariffed rates and charges will apply.

4.10 Metropolitan Calling Area (MCA) Plan

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4.10.1 General

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- A. The Metropolitan Calling Area (MCA) Plan is an optional plan for selected exchanges.

4.10.2 Service Description

- A. MCA service is available in three distinct areas in Missouri: the St. Louis MCA, the Kansas City MCA and the Springfield MCA.
- B. In GTE exchanges, MCA is an optional service which provides the subscriber with an optional local calling area including the respective Metropolitan Exchange and certain customers in other exchanges where MCA service is also available, as described in this Section.

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FILED AUG 01 2000

Issued: June 14, 2000 By Louis F. McAlister, President & CEO Effective: August 1, 2000

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SECTION 4 - RATES - GTE SERVICE AREAS, CONT.

4.10 Metropolitan Calling Area (MCA) Plan, cont.

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4.10.2 Service Description, cont.

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- C. Exchanges are grouped into different MCA rate classifications. In the St. Louis and Kansas City MCAs, exchanges where optional MCA service is available are classified as MCA-3, MCA-4, and MCA-5. In the Springfield MCA, exchanges where optional MCA service is available are classified as MCA-2.

4.10.3 Availability of Service

A. St. Louis MCA

1. The GTE Midwest Incorporated MCA-4 exchanges where MCA service is available are: Dardenne, O'Fallon, and St. Peters.
2. The GTE Midwest Incorporated MCA-5 exchanges where MCA service is available are: Augusta, Defiance, Foristell, Moscow Mills, New Melle, Old Monroe, Troy, Wentzville, and Winfield.

B. Kansas City MCA

1. The GTE Midwest Incorporated MCA-4 exchanges where MCA service is available is: Trimble.
2. The GTE Midwest Incorporated MCA-5 exchanges where MCA is available are: Plattsburg and (C) Lawson.

C. Springfield MCA

1. The GTE Midwest Incorporated MCA-2 exchanges where MCA service is available are: Elkland, Fordland, Highlandville, Hurley, Marshfield, Ozark, and Sparta.

4.10.4 [reserved for future use]

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SECTION 4 - RATES - GTE SERVICE AREAS, CONT.

4.10 Metropolitan Calling Area (MCA) Plan, cont.

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4.10.5 Calling Scope

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A. Service Areas

1. St. Louis MCA – The total service area for the St. Louis MCA is comprised of the following six groups of zones and exchanges:
 - a. MCA-Central includes the Principal Zone of Southwestern Bell's (SWBs) St. Louis Metropolitan Exchanges.
 - b. MCA-1 includes the following zones of SWBs St. Louis Metropolitan Exchange: Ferguson, Ladue, Mehlville, Overland, Riverview, Sappington, and Webster Groves.
 - c. MCA-2 includes the following zones of SWBs St. Louis Metropolitan Exchange: Bridgeton, Creve Coeur, Florissant, Kirkwood, Oakville, and Spanish Lake.
 - d. MCA-3 includes the following: SWBs exchanges of Chesterfield, Fenton, Imperial, Manchester, Maxville, Portage Des Sioux, St. Charles, and Valley Park; and Orchard Farm Telephone Company's exchange of Orchard Farm.
 - e. MCA-4 includes the following: SWBs exchanges of Antonia, Eureka, Harvester, Herculanum/Pevely, High Ridge, and Pond; and the GTE Midwest Incorporated exchanges of Dardenne, O'Fallon, and St. Peters.
 - f. MCA-5 includes the following: SWBs exchanges of Cedar Hill, DeSoto, Festus/Crystal City, Gray Summit, Hillsboro, Pacific, and Ware; and the GTE Midwest Incorporated exchanges of Augusta, Defiance, Foristell, Moscow Mills, New Melle, Old Monroe, Troy, Wentzville, and Winfield.

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SECTION 4 - RATES - GTE SERVICE AREAS, CONT.

4.10 Metropolitan Calling Area (MCA) Plan, cont.

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4.10.5 Calling Scope, cont.

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A. Service Areas, cont.

2. Kansas City MCA – The total service area for the Kansas City MCA is comprised of the following six groups of zones and exchanges.
 - a. MCA-Central includes the Principal Zone (Missouri and Kansas) of SWBs Kansas City Metropolitan Exchange.
 - b. MCA-1 includes the following zones of SWBs Kansas City Metropolitan Exchange: Bethel (Kansas), Gladstone, Independence, Melrose (Kansas), Parkville, Raytown, and South Kansas City.
 - c. MCA-2 includes the following zones of SWBs Kansas City Metropolitan Exchange: Belton, Blue Springs, Bonner Springs (Kansas), East Independence, Lee's Summit, Liberty, Nashua, Olathe (Kansas), Stanley (Kansas), and Tiffany Springs.
 - d. MCA-3 includes the following: SWBs exchanges of Farley, Grain Valley, Greenwood, and Smithville; the Missouri customers in SWBs exchange of Leavenworth; and United Telephone Company's exchanges of Buckner, Ferrelview, Kearney, Lake Lotawana, Missouri City, and Platte City.
 - e. MCA-4 includes the following: SWBs exchange of Excelsior Springs; United Telephone Company's exchanges of Camden Point, Edgerton, Harrisonville, Holt, Lone Jack, Oak Grove, Orrick, Pleasant Hill, and Weston; the GTE Midwest Incorporated exchange of Trimble and the Cass County Telephone Co. exchanges of Cleveland and Peculiar.

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SECTION 4 - RATES - GTE SERVICE AREAS, CONT.

4.10 Metropolitan Calling Area (MCA) Plan, cont.

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4.10.5 Calling Scope, cont.

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A. Service Areas, cont.

2. Kansas City MCA, cont.

f. MCA-5 includes the following: SWBs exchanges of Archie and Richmond; United Telephone Company's exchanges of Dearborn, Henrietta, Holden, Kingsville, Odessa, Strassburg, and Wellington; the GTE Midwest Incorporated exchanges of Plattsburg and Lawson; Lathrop Telephone Company's exchange of Lathrop; Mo-Kan DIAL, Inc.'s exchange of Freeman; and the Cass County Telephone Co. exchanges of Drexel, East Lynne, and Garden City.

3. Springfield MCA – The total service area for the Springfield MCA is comprised of the following three groups of zones and exchanges:

- a. MCA-Central includes the Principal Zone of SWBs Springfield Metropolitan Exchange.
- b. MCA-1 includes the following zones of SWBs Springfield Metropolitan Exchanges: Fair Grove, Nixa, Republic, Rogersville, Strafford, and Willard.
- c. MCA-2 includes the following: SWBs exchanges of Ash Grove, Billings, Clever, Marionville, and Walnut Grove; the GTE Midwest Incorporated exchanges of Elkland, Fordland, Highlandville, Hurley, Marshfield, Ozark, and Sparta; Missouri Telephone Company's exchanges of Pleasant Hope and Morrisville; and Choctaw Telephone Company's exchange of Halltown.

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SECTION 4 - RATES - GTE SERVICE AREAS, CONT.

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4.10 Metropolitan Calling Area (MCA) Plan, cont.

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4.10.6 MCA Calling Scope

A. St. Louis and Kansas City MCA-3 Calling Scope

1. The calling scope for MCA subscribers in MCA-3 exchanges includes all customers in the Metropolitan Exchange (MCA-Central, MCA-1, and MCA-2 zones), all customers in MCA-3 and MCA-4 exchanges, and MCA subscribers in MCA-5 exchanges.

B. St. Louis and Kansas City MCA-4 Calling Scope

1. The calling scope for MCA subscribers in MCA-4 exchanges includes all customers in the Metropolitan Exchange (MCA-Central, MCA-1, and MCA-2 zones), all customers in MCA-3 and MCA-4 exchanges, and MCA subscribers in MCA-5 exchanges.

C. St. Louis and Kansas City MCA-5 Calling Scope

1. The calling scope for MCA subscribers in MCA-5 exchanges includes all customers in the Metropolitan Exchange (MCA-Central, MCA-1, and MCA-2 zones), all customers in MCA-3 and MCA-4 exchanges, and MCA subscribers in MCA-5 exchanges.

D. Springfield MCA-2 Calling Scope

1. The calling scope for MCA subscribers in MCA-2 exchanges includes all customers in the Springfield Metropolitan Exchange (MCA-Central and MCA-1 zones), and MCA subscribers in MCA-2 exchanges.

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SECTION 4 - RATES - GTE SERVICE AREAS, CONT.

4.10 Metropolitan Calling Area (MCA) Plan, cont.

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4.10.7 Extended Area Service (EAS) Considerations

REC'D JUN 14 2000

- A. In addition to the MCA calling scopes defined herein, EAS calling scopes and rates, if applicable for MCA subscribers are defined in this Section under EAS Points and Components.

4.10.8 Regulations

- A. Unless otherwise specified in these regulations, MCA is offered to all classes and grades of residence and business customers located in an MCA exchange. MCA Service is also available in conjunction with Foreign Exchange Service in a MCA exchange.
- B. MCA Service is not offered in conjunction with Public, Semi-Public, Customer-Owned Pay Telephone, or Cellular Service.
- C. MCA is designed and intended for the exclusive use of the end user customers of the Company. MCA is not to be shared, resold, or used in any configuration of customer-provided equipment with the intent of reselling the service. MCA is available to interexchange carriers or other telecommunications service providers for administrative trunks only.
- D. Unless otherwise specified, MCA is subject to the Rules and Regulations applying to all customers as specified in the General and Local Exchange Tariff of the Company. Furthermore, all Rules and Regulations governing local exchange service apply to MCA service.
- E. The minimum service period for subscription to MCA service is one month.

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SECTION 4 - RATES - GTE SERVICE AREAS, CONT.

4.10 Metropolitan Calling Area (MCA) Plan, cont.

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4.10.8 Regulations, cont.

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F. Rate Application

1. The MCA monthly rates as specified in this Section, apply on a per-line basis except for CentraNet® or Centrex type services which will be billed on a PBX trunk equivalent type basis, as specified in the General and Local Exchange Tariff of the Company.
2. The MCA monthly rates are billed one month in advance.
3. MCA rates and charges apply in addition to the local exchange monthly access rate and all other rates and charges paid by the customer for other services of the Company.

G. Service Charges, as specified in this tariff are applicable on a per line basis when a customer adds or deletes MCA service. These charges will be waived in an exchange for the first sixty (60) days from the date that MCA service becomes available in that exchange.

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SECTION 4 - RATES - GTE SERVICE AREAS, CONT.

4.10 Metropolitan Calling Area (MCA) Plan, cont.

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4.10.9 Rates and Charges

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A. Monthly rates, per line:

	<u>GSEC</u>	<u>Residential (1)</u>	<u>GSEC</u>	<u>Business (2)</u>
1. Springfield MCA-2				
a. Flat rate	EASMCA2R	\$11.45	EASMCA2B	\$21.75
2. St. Louis/Kansas City MCA-4				
a. Flat rate	EASMCA4RSL	21.55	EASMCA4BSL	46.75
1. St. Peter's exchange	EASMCASPR	20.55 (3)	EASMCASPB	45.75 (3)
3. St. Louis/Kansas City MCA-5				
a. Flat rate	EASMCA5RSL	32.50	EASMCA5BSL	70.70

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FOOTNOTES:

- (1) Volume Discounts – 5% for 2+ lines.
- (2) Volume Discounts – 5%.
- (3) This charge is applicable to St. Peter's exchange MCA Plan subscribers only. This rate is reduced by the EAS rate of \$1.00 from the St. Peter's to Harvester route.

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SECTION 4 - RATES - GTE SERVICE AREAS, CONT.

4.11 Service Charges

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4.11.1 General

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A. Service Charges are nonrecurring charges shown in this Section and apply when the following activities are performed at the request of the customer:

1. Service Connections – New installations or subsequent additions of telephone service and/or semi-public telephone equipment. A move of an existing service to a different premise.
2. Inside Moves – Transfer of telephone service and/or semi-public telephone equipment from one location to another location within the same building or that portion of the same building occupied by the same customer, where there is no interruption of the service other than is incident to the work involved.
3. Changes – Substitution of semi-public telephone equipment, or rearrangement of such equipment and/or wiring which does not involve changes in location of the equipment or wiring. Also includes directory listing changes and other modifications or rearrangements that do not involve equipment or wiring.
4. Restoral Charge – Applicable for work associated with reconnecting service which has been temporarily disconnected for nonpayment.

B. Service Charges apply in addition to all other rates and charges.

C. The charges specified herein do not contemplate work being performed by Company employees at a time when overtime wages apply. If the customer requests that overtime labor be performed, a charge in addition to the specified charges will be made equal to the additional cost involved.

D. Payment of Service Charges

1. Payment of Service Charges for the establishment of service may be required prior to the establishment of service.
2. Residence Service Charges may be billed in equal amounts over periods not exceeding four (4) months. Only one such arrangment at any one time will be provided.

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SECTION 4 - RATES - GTE SERVICE AREAS, CONT.

4.11 Service Charges, cont.

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4.11.2 Application of Service Charges

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A. Service Ordering Charges

1. The Service Ordering Charge is classified as either Initial or Subsequent. The charges are applicable for work done in receiving, recording, and processing information necessary to execute each customer request for connections of service (Initial Order Charge applies), to each order for a move, change, addition to existing service or records change (Subsequent Order Charge applies).
2. A service order will usually be issued for all work or service ordered to be performed or provided at the same time on the same account and for the same premises. Service Ordering Charges apply separately where business and residence service are located on the same premises.
3. Service Ordering Charges do not apply to the recovery by Company employees of semi-public telephone stations from a customer's premises.

B. Line Connection Charge

1. The charge for work associated with provision of service from the central office including, but not limited to, central office connections, cable cross connections and/or outside plant connections up to and including the protector and/or the point of demarcation.
2. This charge does not apply when service is assumed by a customer prior to discontinuance by another customer (supersedure) and there is no change of telephone number.
3. This charge applies to each change in telephone number made at the request of the customer.

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Issued: June 14, 2000

By Louis F. McAlister, President & CEO Effective: August 1, 2000

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FILED AUG 01 2000

SECTION 4 - RATES - GTE SERVICE AREAS, CONT.

4.11 Service Charges, cont.

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4.11.2 Application of Service Charges, cont.

REC'D JUN 14 2000

B. Line Connection Charge

4. This charge applies for each move of the service and/or the associated station protection device.
5. This charge applies to each change of party-line assignment made at the request of the customer.

C. Restoral Charge

1. A Restoral Charge is applicable to each reconnection of service that is temporarily disconnected for nonpayment.

D. Service Charges are not applicable in the following situations:

1. Service upgrade of basic exchange service.
2. Billing address changes.
3. Changes to published from nonpublished service.
4. Installations, moves, or changes made on the initiative of the Company (e.g., changes made for maintenance reasons, changes in type of central office operation, etc.).
5. Removal of service.
6. Reserved for Future Use.
7. Service established at an interim location nor to the subsequent re-establishment of service at the same or another location, due to the destruction of the customer's premises by a natural disaster, flood, or other acts of God.
8. Calling Card requests.
9. Legal name changes.

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SECTION 4 - RATES - GTE SERVICE AREAS, CONT.

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4.11 Service Charges, cont.

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4.11.3 Rates and Charges

	GSEC	Nonrecurring Charge	
		Business (1)	Residence (2)
1. Service Ordering Charge			
a. Initial			
b. Subsequent	NSOI NSOS	\$25.00 9.00	\$13.00 4.00
2. Line Connection Charge	NLC	14.00	7.60
3. Restoral Charge	-	23.00	11.60

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FOOTNOTES:

- (1) Volume Discounts – 5%.
- (2) Volume Discounts – 5% for 2+ lines.

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SECTION 4 - RATES - GTE SERVICE AREAS, CONT.

4.11 Service Charges, cont.

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4.11.4 Special Promotions

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A. Reserved for Future Use.

B. CENTRANET® SERVICE

1. At various times throughout the year, the Company may propose to offer a special promotion in various exchanges equipped to provide CENTRANET® Services, in order to increase the number of features in service. The Company will notify the Commission in advance of these promotions and obtain their approval.

C. Conditions

1. The Service Charge waiver will apply only one time per customer for each service, in any given wire center prefix during the course of the promotional period.
2. For existing customers (subsequent orders) subscribing to GTE Calling Services or CentraNet® Services, the subsequent service charge is waived.
3. Any other service charges incurred while establishing the service will be borne by the customer.

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SECTION 4 - RATES - GTE SERVICE AREAS, CONT.

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4.11 Service Charges, cont.

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4.11.5 Link-Up Missouri

A. Application

1. Applicable to qualifying residential households as defined under eligibility requirements below. These reduced charges described below shall be assessed only for a single residential telephone line per eligible household at principle place of residence.

- a. All tariffed charges (1) applied in initiating telephone service to residential customers shall either be reduced by one half of the amount required to connect the customer to the local telephone network or thirty (\$30) dollars, whichever is less.

- (1) The following GSECs are applicable:

	GSEC
Initial Service Ordering Charge	NSOI R LU
Line Connection Charge	NLC R LU

- b. A six-month deferred payment schedule will be established for the charges of initiating local telephone service at the customer's option. The Company shall inform each eligible customer of the availability of the six-month deferred payment schedule.

2. The customer, who is requesting Link-Up Service, must provide to the Company a signed document, certifying under penalty of perjury, that he or she is receiving benefits from one of the programs specified in this Section, identifying the program or programs from which he or she is receiving benefits, and agreeing to notify the Company when they no longer participate in the program or programs.

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FOOTNOTES:

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- (1) These do not include other charges that may be required at the initiation of service such as security deposit, contribution in aid of construction, customer advances, etc.

SECTION 4 - RATES - GTE SERVICE AREAS, CONT.

4.11 Service Charges, cont.

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4.11.5 Link-Up Missouri, cont.

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A. Application, cont.

3. Link-Up Service can only be associated with the primary residential connection.
4. Funding for Link-Up Service is obtained from a universal service support mechanism to which all telecommunications carriers that provide interstate telecommunications services contribute on an equitable and nondiscriminatory basis.

B. Eligibility Requirements

1. The following requirements shall be used by the Company to determine the eligibility of a customer for Link-Up Missouri assistance. The customer eligible for Link-Up Service must be a participant in at least one of the following programs.
 - a. Medicaid;
 - b. Food Stamps;
 - c. Supplementary Security Income (SSI);
 - d. Federal Public Housing Assistance or Section 8;
 - e. Low Income Home Energy Assistance Program (LIHEAP); or
 - f. Is income qualified as found in Missouri Statute 660.105.

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SECTION 4 - RATES - GTE SERVICE AREAS, CONT.

4.11 Service Charges, cont.

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4.11.6 Customer-Provided Equipment and Inside Wire

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A. General

1. Customer-provided equipment and/or inside wire may be connected at the customer's premises to facilities of the Company for use with exchange access service in compliance with FCC regulations.
2. Customers may connect equipment, systems, and/or inside wire registered or grandfathered by the FCC directly to the Company network.
3. The Rules and Regulations contained in this tariff apply when the customer elects to provide his own equipment and/or inside wire. In any instance where the tariff of the Company conflicts with an effective order of the FCC, the FCC order will have precedence.

4. Responsibility of the Customer (New Installations)

- a. A customer desiring to connect customer-provided equipment to the exchange and message toll network must make application to the Company. Such application may be made orally and followed by written application prior to the desired in-service date and shall include the following:

- (1) The type and manufacture of each item of the grandfathered equipment or the registration number and ringer equivalence of the registered equipment.
- (2) The number of main terminals to be connected.

Upon notification from the Company that the customer-provided equipment or inside wire is causing or is likely to cause harm, the customer shall make such change as is necessary to remove such harm. Failure to make such change will result in disconnection of service until such change is completed to the satisfaction of the Company.

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SECTION 4 - RATES - GTE SERVICE AREAS, CONT.

4.11 Service Charges, cont.

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4.11.6 Customer-Provided Equipment and Inside Wire, cont.

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A. General, cont.

4. Responsibility of the Customer (New Installations), cont.

- c. The customer may be required, as a condition of service, to pay in full all sums due the Company including, but not limited to, service charges, termination charges, minimum charges, and reimbursement for loss or damage to Company facilities as may apply.
- d. A customer must subscribe to, and be capable of providing operation for, sufficient quantities of main terminals to provide adequate access to his customer-provided equipment and/or inside wire in accordance with accepted communications industry standards.
- e. The customer must provide all the terminal equipment and/or inside wire on the customer's side of the point of demarcation between Company owned equipment and customer-owned equipment.

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SECTION 4 - RATES - GTE SERVICE AREAS, CONT.

4.11 Service Charges, cont.

4.11.6 Customer-Provided Equipment and Inside Wire, cont.

A. General, cont.

4. Responsibility of the Customer (New Installations), cont.

f. Use of Company facilities or service in connection with any device for recorded public announcements is subject to the following conditions:

- (1) For purposes of identification, customers to telephone service who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided.
- (2) Customers transmitting factual public announcements such as time, stock market quotations, airline schedules, and similar information are excluded from the preceding condition.
- (3) Nonpublished telephone service will not be furnished for use with recorded public announcements.
- (4) Failure to comply with the provisions of this tariff shall be cause for termination of the service.

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SECTION 4 - RATES - GTE SERVICE AREAS, CONT.

4.11 Service Charges, cont.

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4.11.6 Customer-Provided Equipment and Inside Wire, cont.

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A. General, cont.

5. Responsibility of the Company

- a. The Company shall not be responsible to the customer for changes in the technical criteria or in any of the facilities, operations or procedures initiated by the Company or appropriate regulatory agencies which might render any customer-provided equipment obsolete or require modification or alteration of such equipment or otherwise affect its use or performance. The Company will make a reasonable effort to notify a customer in advance of changes in technical criteria, operations or procedures which might affect customer-provided equipment or systems.
- b. The Company shall not be responsible for the installation, operation, or maintenance of any customer-provided communications systems, equipment, or inside wire.

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SECTION 4 - RATES - GTE SERVICE AREAS, CONT.

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4.11 Service Charges, cont.

4.11.6 Customer-Provided Equipment and Inside Wire, cont.

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B. Maintenance of Service Charge

1. The following charge is applicable for time spent by a Company employee when it is determined that the service difficulty or trouble report results from customer-provided terminal equipment and/or communications systems and/or inside wire connected or arranged for connection to Company facilities. Normal working hours are from 8:00 a.m. to 5:00 p.m., Monday through Friday, holidays excepted.

Nonrecurring Charge (1) (2)

- a. In or out of Base Rate Area, per occurrence \$25.00.
2. The above charge is in addition to all other rates and charges billed to the customer for other services and equipment.
3. The above mentioned charge will be waived for customers who have not been equipped with a network interface jack and who have not been instructed on how to use the network interface jack to isolate their own trouble.

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FOOTNOTES:

- (1) Residence Rates - Volume Discounts - 5% for 2+ lines.
- (2) Business Rates - Volume Discounts - 5%.

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SECTION 4 - RATES - GTE SERVICE AREAS, CONT.

4.12 Custom Calling Services

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4.12.1 Rates

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<u>Individual Services</u>	<u>GSEC</u>	<u>Monthly Rate</u>
Call Forwarding – Variable, per line		
Business (1)	CFB	\$2.50
Residence (2)	CFR	\$2.50
Call Forwarding – Variable – Multipath, per calling path		
Business (1)	SCCFAB	\$2.50
Residence (2)	SCCFAR	\$2.50
Call Screening, per line		
*Incoming		
*Third Number		
Business (1)	BR3	\$2.50
Residence (2)	BR3	\$2.50
*Collect Call		
Business (1)	BRC	\$2.50
Residence (2)	BRC	\$2.50
*Third Number and Collect Call		
Business (1)	BRC3	\$2.50
Residence (2)	BRC3	\$2.50
*Outgoing		
Business (1)	TRLF	\$7.50
Residence (2)	TRLA	\$7.50
Call Forwarding Busy – Fixed per line		
Business (1)	FCF-BY	\$1.25
Residence (2)	FCF-BY	\$1.25
Call Forwarding No Answer – Fixed, per line		
Business (1)	FCF-NA	\$1.25
Residence (2)	FCF-NA	\$1.25

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- (1) Volume Discounts – 5%.
(2) Volume Discounts – 5% for 2+ lines.

SECTION 4 - RATES - GTE SERVICE AREAS, CONT.

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4.12 Custom Calling Services, cont.

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4.12.1 Rates, cont.

<u>Individual Services</u>	<u>GSEC</u>	<u>Monthly Rate</u>
Call Forwarding Busy/No Answer – Fixed, per line		
Business (1)	FCF-AC	\$1.50
Residence (2)	FCF-AC	\$1.50
Call Forwarding Busy/No Answer – Variable, per line		
Business (1)	CFBNA B	\$3.50
Residence (2)	CFBNA R	\$3.50
Call Waiting, per line		
Business (1)	CWB	\$3.50
Residence (2)	CWR	\$3.50
Remote Call Forwarding, per line (3)		
Business (1)	RCF FAP	\$16.00
Residence (2)	RCF FAP	\$16.00
Remote Call Forwarding, Additional path		
Business (1)	RCF AAP	\$16.00
Residence (2)	RCF AAP	\$16.00
Smart Ring, per line		
Business (1)	SMART RING B	\$6.00
Residence (2)	SMART RING R	\$6.00
Speed Calling		
*8-number capacity, per line		
Business (1)	SC 8 B	\$2.50
Residence (2)	SC 8 R	\$2.50
*30-number capacity, per line		
Business (1)	SC 30 B	\$3.50
Residence (2)	SC 30 R	\$3.50
Three-Way Calling, per line		
Business (1)	TWCB	\$3.50
Residence (2)	TWCR	\$3.50

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- (1) Volume Discounts – 5%.
- (2) Volume Discounts – 5% for 2+ lines.
- (3) A three (3) month minimum service period applies.

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FILED AUG 01 2000

Issued: June 14, 2000 By Louis F. McAlister, President & CEO Effective: August 1, 2000

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SECTION 4 - RATES - GTE SERVICE AREAS, CONT.

4.12 Custom Calling Services, cont.

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4.12.1 Rates, cont.

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<u>Individual Services</u>	<u>GSEC</u>	<u>Monthly Rate</u>
Call Waiting, Call Forwarding, Three-Way Calling, and Speed Call 30, per line (1)		
Business (2)	SC130B	\$9.95
Residence (3)	SC130R	\$9.95

<u>Individual Services</u>	<u>GSEC</u>	<u>Non-Recurring Charge</u>	<u>Recurring Charge</u>
Call Trace (4)	NSOS	\$9.00	\$4.00

- (1) Restricted to existing customers only.
- (2) Volume Discounts – 5%.
- (3) Volume Discounts – 5% for 2+ lines.
- (4) Navigator Telecommunications LLC.'s call trace capability is not available on a per call basis. If a customer wishes to have this capability, he/she must subscribe to Navigator Telecommunications, LLC.'s Call Tracing Service. The charges listed above apply to the Call Tracing Service feature.

The one time non-recurring charge does not apply if the customer subscribes to Call Tracing Service at the initial service installation.

A customer who subscribes to Navigator Telecommunications, LLC.'s Call Tracing Service and wishes to attempt a Call Trace must immediately after the threatening or harassing call press *57, and hold the line. A recording will inform the customer if the trace was successful, and how to proceed by contacting 911 and/or GTE's Nuisance Call Bureau. The recording will also provide the phone number of the Nuisance Call Bureau. Under no circumstances will the customer be provided the calling number. However, the Nuisance Call Bureau will follow up with law enforcement authorities according to GTE protocol.

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MAR 20 2001
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FILED AUG 01 2000

Issued: June 14, 2000 By Louis F. McAlister, President & CEO Effective: August 1, 2000

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SECTION 4 - RATES - GTE SERVICE AREAS, CONT.

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4.12 Custom Calling Services, cont.

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4.12.1 Rates, cont.

SmartCall sm Services	GSEC	Monthly Rate
Smarter Call® PAK (1) Call Waiting, Cancel Call Waiting Call Forwarding, Speed Call 8, 3-Way Calling, per line		
Business, per line (3)	SMARTER BUS	\$6.00
Residence, per line (4)	SMARTER RES	\$5.00
Smart Ring with a PAK, per line (2)		
Business (3)	SCSRPKB	\$3.00
Residence (4)	SCSRPKR	\$3.00

- (1) Includes the touch call feature.
- (2) Applicable Smart Ring rate when the customer has a SmartCallsm Service PAK.
- (3) Volume Discounts – 5%.
- (4) Volume Discounts – 5% for 2+ lines.
- ® Registered Trademark of GTE.
- sm Registered Servicemark of GTE.

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SECTION 4 - RATES - GTE SERVICE AREAS, CONT.

4.12 Custom Calling Services, cont.

4.12.1 Rates, cont.

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<u>Tel-Teen Service (1)</u>	<u>GSEC (2)</u>	<u>Monthly Rate</u>
Three-Way Calling, Speed Call 8, Toll Control (3) (4)	TEEN TC TWC SC8 TLC	\$3.50
Call Waiting, Speed Call 8, Toll Control (3)(4)	TEEN TC CW SC8 TLC	\$3.00
Three-Way Calling, Toll Control (3) (4)	TEEN TC TWC TLC	\$2.00
Call Waiting, Speed Call 8 (3)	TEEN TC CW SC8	\$3.00

- (1) Tel-Teen Service is offered at the residential one party rate (plus the Extended Area Service rate if applicable) for the exchange in which the service is located. Tel-Teen Service includes one of the following custom feature packages. Volume Discounts – 5% for 2+ lines.
- (2) Service Orders must include the GSEC Code for the R1 and the Custom Feature Package.
- (3) Applicable Service Charges apply.
- (4) The Toll Control Code Option is offered at no additional charge in offices where available.

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SECTION 5 - RATES - SPRINT SERVICE AREAS, CONT.

REC'D JUN 14 2000

5.1 Access Limits and Exchanges By Rate Groups:

The Company concurs in the rules and regulations applying to and governing Basic Local Exchange telephone service (hereinafter referred to as Exchange Access Lines service) as set forth in the Sprint Local Exchange and General Exchange tariffs on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. The Company concurs with Sprint's regulations, descriptions and scopes of the following Exchange Access Line telephone Services, but not the rates. Rates and specific footnotes for these services are set out in the following pages of this concurrence.

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any such time as it appears that such cancellation is in the best interest of the Company and/or its Customers. The following rates are exclusive of Relay MO E911 where applicable and subscriber line charges and taxes.

5.1.1 Rate Groups

Rate Group Number	Central Office Access Lines
I	1-1,300
II	1,301-4,000
III	4,001-20,000
IV	20,001-35,000

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SECTION 5 - RATES - SPRINT SERVICE AREAS, CONT.

5.1 Access Limits and Exchanges By Rate Groups, cont.:

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5.1.2 Exchanges in Each Rate Group in Section 5.1.1 Above

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I			
Appleton City	Dearborn	Kingsville	St. Thomas
Blackburn	Deepwater	Leeton	Smithton
Blairstown	Edgerton	Lincoln	Strasburg
Brazito	Eugene	Malta Bend	Sweet Springs
Calhoun	Fairfax	Missouri City	Syracuse
Camden Point	Green Ridge	Montrose	Taos
Centertown	Hardin	New Bloomfield	Tarkio
Centerview	Henrietta	Newburg	Urich
Chilhowee	Hopkins	Norborne	Waverly
Clarksburg	Houstonia	Orrick	Wellington
Coal	Ionia	Otterville	
Craig	King City	Pickering	

II			
Buckner	Holt	Platte City	Waynesville
Butler	Lake Lotawana	Pleasant Hill	Weston
California	Lexington	Richland	Windsor
Cole Camp	Lone Jack	Russellville	
Holden	Mound City	Tipton	

III			
Clinton	Kearney	Odessa	Warrensburg
Ferrelview	Lebanon	Rolla	Warsaw
Ft. Leonard Wood	Maryville	St. Robert	CANCELLED
Harrisonville	Oak Grove	Salem	

IV
Jefferson City

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SECTION 5 - RATES - SPRINT SERVICE AREAS, CONT.

5.1 Access Limits and Exchanges By Rate Groups, cont.:

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5.1.3 Service Upgrading

REC'D JUN 14 2000

At exchanges where facilities permit, Four-Party Business/Residence service will not be offered to customers requesting new telephone service or to customers requesting a change in their existing telephone service.

Exchanges in which facilities permit the exclusive provision of One-Party service for all customers within an exchange will be designated as such on the Local Exchange Service Rate Group tariff sheets.

Those exchanges in which facilities permit the exclusive provision of one-party service for all customers within a designated area will be identified as approved by the Missouri Public Service Commission on the Local Exchange rate group tariff sheet for that exchange. Existing four-party customers will be allowed to continue their service until such time as they are upgraded by the company. At the time the customer's four-party service is upgraded to one-party service, the application of normal service connection charges will not apply.

The four-party conversion will consist of the following:

- A. The Company will remove the tip party identifier, change the customer to a new cable pair, and/or if required, change out the ringer and/or instrument. The customer will not be charged for a premise visit or for an instrument modification when required.
- B. As the Company completes upgrading, as shown on the approved Local Exchange Service Rate Group tariff sheets, only One-Party Business and One-Party Residence service will be available. One-Party rates will be applied effective with the customer's next billing date.

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SECTION 5 - RATES - SPRINT SERVICE AREAS, CONT.

5.2 Statewide Schedule of Rates By Rate Groups

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5.2.1 Business Rate Groups (1)

REC'D JUN 14 2000

Business	Rate Groups			
	I	II	III	IV
One-Party	\$10.85	\$11.95	\$13.45	\$15.25
Four-Party (3)	7.50	8.30	9.15	N/A
Trunk	18.60	20.75	23.70	27.50
Rural Four-Party (5)	12.05	13.45	15.05	N/A

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5.2.2 Residence Rate Groups (2)

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Residence	Rate Groups			
	I	II	III	IV
One-Party	5.42	5.97	6.82	7.42
Four-Party (4)	3.77	4.07	4.62	N/A
Trunk	9.35	10.40	11.75	13.45
Rural Four-Party (5)	5.92	6.62	7.42	N/A

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For Zone additives outside the initial rate area (where applicable) and EAS additives (where applicable), see Monthly Rates – Rate Groups I – IV.

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FOOTNOTES:

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- (1) Volume Discounts – 5%.
- (2) Volume Discounts – 5% for 2+ lines.
- (3) Business four-party service within the initial rate area is not available to new applicants. Service to existing customers will be upgraded to one-party service as facilities become available.
- (4) Residence four-party service within the initial rate area is not available to new applicants. Existing urban four-party customers will retain their current grade of service, until such time that facilities are available.
- (5) Business and residence rural four-party service will no longer be made available, once an exchange is exclusively one-party and noted on the appropriate tariff sheet.

SECTION 5 - RATES - SPRINT SERVICE AREAS, CONT. Missouri Public Service Commission

5.3 Movement of Exchanges Between Rate Groups

REC'D JUN 14 2000

- 5.3.1 The term "Rate Group," as used herein, refers to Access Line Limits.
- 5.3.2 An exchange is placed in a Rate Group on the basis of the number of central office access lines in that exchange. Access lines, included for this purpose, consist of all lines connected with classes of service found in Section 5 of this tariff and Payphone Line Service, Mobile Telephone Units, Centrex lines and the open end of Foreign Exchange Terminals.
- 5.3.3 When the number of access lines, as described in Section 5.3.2 above, in a local calling area increases or decreases by growth or loss of access lines so that the number of access lines exceeds or falls below the Access Line Limits by as many as ten (10) access lines for the Rate Group in which the exchange is placed, and such count continues for four (4) consecutive months, then the exchange thus affected will be moved to the appropriate Rate Group after compliance with the procedures set forth in Section 5.3.4 following.
- 5.3.4 When an exchange is to be moved from one Rate Group to another in accordance with the circumstances stated in Section 5.3.3 above, the change will be effected by:
- A. Notice of the change by publication in a newspaper in general circulation in the area and/or by personal or written notice to city officials and to officers of Chambers of Commerce or other similar organizations of the community involved.
 - B. Notice of the change by letter to the Missouri Public Service Commission, explaining the changes to be made, together with an attachment showing complete information as to the exchange affected and revised tariff sheets.
 - C. The new local service rates as set forth in the revised tariff sheets referred to in Section 5.3.4.B above will be made effective on the first billing date after acceptance of the filing by the Missouri Public Service Commission.

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SECTION 5 - RATES - SPRINT SERVICE AREAS, CONT *Missouri Public Service Commission*

5.4 Monthly Rates – Rate Group I (1 - 1,300)

REC'D JUN 14 2000

5.4.1 Local Exchange Service Rates shown below apply to the following exchanges.

Appleton City (1)	Dearborn	Kingsville *	St. Thomas * (1)
Blackburn (1)	Deepwater (1)	Leeton	Smithton
Blairstown (1)	Edgerton (1)	Lincoln (1)	Strasburg (1)
Brazito * (1)	Eugene * (1)	Malta Bend (1)	Sweet Springs (1)
Calhoun (1)	Fairfax (1)	Missouri City (1)	Syracuse
Camden Pt. (1)	Green Ridge	Montrose	Taos * (1)
Centertown *	Hardin (1)	New Bloomfield * (1)	Tarkio (1)
Centerview *	Henrietta (1)	Newburg (1)	Urich *
Chilhowee (1)	Hopkins	Norborne * (1)	Waverly ((1)
Clarksburg (1)	Houstonia	Orrick (1)	Wellington (1)
Coal * (1)	Ionia *	Otterville	
Craig (1)	King City	Pickering *	

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	Inside Initial Rate Area	Outside Initial Rate Area – Within Zones			
		1	2	3	
Business (2)					
One-Party	\$10.85	\$13.20	\$15.50	\$17.85	\$20.15
Trunk (Flat)	18.60	20.95	23.25	25.60	27.90
Four-Party	7.50	12.05	12.05	12.05	12.05
Residence (3)					
One-Party	5.42	7.77	10.07	12.42	14.72
Four-Party	3.77	5.92	5.92	5.92	5.92
Trunk	9.35	11.70	14.00	16.35	18.65

FOOTNOTES:

- * EAS additives for these exchanges are found on the sheet immediately following.
- (1) Denotes an exchange that is exclusively one-party. Only Zone 1 mileage charges of \$2.35 are applicable outside the initial rate area.
- (2) Volume Discounts – 5%.
- (3) Volume Discounts – 5% for 2+ lines.

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SECTION 5 - RATES - SPRINT SERVICE AREAS, CONT.

5.4 Monthly Rates – Rate Group I (1 - 1,300), cont.

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5.4.1 EAS Additives

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BUSINESS (1)

<u>EXCHANGES</u>	<u>ONE-PARTY</u>	<u>TRUNKS</u>	<u>FOUR-PARTY</u>	<u>RURAL FOUR-PARTY</u>
Brazito	\$7.30	\$7.30	N/A	N/A
Centertown	7.30	7.30	\$7.30	\$7.30
Centerview	7.00	7.00	N/A	N/A
Coal	4.35	4.35	N/A	N/A
Eugene	7.30	7.30	N/A	N/A
Ionia	6.35	6.35	6.35	6.35
Kingsville	2.75	2.75	2.75	2.75
New Bloomfield	7.30	7.30	N/A	N/A
Norborne	.65	.65	N/A	N/A
Pickering	7.30	7.30	7.30	7.30
St. Thomas	7.30	7.30	N/A	N/A
Taos	7.30	7.30	N/A	N/A
Urich	.30	.30	.30	.30

For description of the EAS additive for each Exchange, see Section 5.8 "Extended Area Service" herein.

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FOOTNOTES:

(1) Volume Discounts – 5%.

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Issued: June 14, 2000 By Louis F. McAlister, President & CEO Effective: August 1, 2000
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SECTION 5 - RATES - SPRINT SERVICE AREAS, CONT.

5.4 Monthly Rates – Rate Group I (1 - 1,300), cont.

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5.4.1 EAS Additives, cont.

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RESIDENCE (2)

<u>EXCHANGES</u>	<u>ONE-PARTY</u>	<u>FOUR-PARTY</u>	<u>RURAL FOUR-PARTY</u>	<u>TRUNKS</u>
Brazito	\$3.65	N/A	N/A	\$3.65
Centertown	3.65	\$3.65	\$3.65	3.65
Centerview	3.50	N/A	N/A	3.50
Coal	2.15	N/A	N/A	2.15
Eugene	3.65	N/A	N/A	3.65
Ionia	3.20	3.20	3.20	3.20
Kingsville	1.35	1.35	1.35	1.35
New Bloomfield	3.65	N/A	N/A	3.65
Norborne	.35	N/A	N/A	.35
Pickering	3.65	3.65	3.65	3.65
St. Thomas	3.65	N/A	N/A	3.65
Taos	3.65	N/A	N/A	3.65
Urich	.15	.15	.15	.15

For description of the EAS additive for each Exchange, see Section 5.8 "Extended Area Service" herein.

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FOOTNOTES:

(2) Volume Discounts – 5% for 2+ lines.

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SECTION 5 - RATES - SPRINT SERVICE AREAS, COST **Missouri Public Service Commission**

5.5 Monthly Rates – Rate Group II (1,301 – 4,000)

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5.5.1 Local Exchange Service Rates shown below apply to the following exchanges.

Buckner (1)	Holt (1)	Platte City * (1)	Waynesville * (1)
Butler (1)	Lake Lotawana * (1)	Pleasant Hill	Weston (1)
California (1)	Lexington (1)	Richland (1)	Windsor (1)
Cole Camp *	Lone Jack (1)	Russellville * (1)	
Holden *	Mound City (1)	Tipton	

	<u>Inside Initial Rate Area</u>	<u>Outside Initial Rate Area – Within Zones</u>			
		<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>
<u>Business (2)</u>					
One-Party	\$11.95	\$14.30	\$16.60	\$18.95	\$21.25
Trunk (Flat)	20.75	23.10	25.40	27.75	30.05
Four-Party	8.30	13.45	13.45	13.45	21.25
<u>Residence (3)</u>					
One-Party	5.97	8.32	10.62	12.97	15.27
Four-Party	4.07	6.62	6.62	6.62	6.62
Trunk	10.40	12.75	12.75	17.40	19.70

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FOOTNOTES:

- * EAS additives for these exchanges are found on the sheet immediately following.
- (1) Denotes an exchange that is exclusively one-party. Only Zone 1 mileage charges of \$2.35 are applicable outside the initial rate area.
- (2) Volume Discounts – 5%.
- (3) Volume Discounts – 5% for 2+ lines.

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SECTION 5 - RATES - SPRINT SERVICE AREAS, CONT.

5.5 Monthly Rates – Rate Group II (1,301 – 4,000), cont.

**Missouri Public
Service Commission**

5.5.1 EAS Additives

REC'D JUN 14 2000

BUSINESS (1)

<u>EXCHANGES</u>	<u>ONE-PARTY</u>	<u>TRUNKS</u>	<u>FOUR-PARTY</u>	<u>RURAL FOUR-PARTY</u>
Cole Camp	\$.50	\$.50	\$.50	\$.50
Holden	.80	.80	N/A	N/A
Lake Lotawana	2.15	2.15	N/A	N/A
Platte City	1.10	1.10	N/A	N/A
Russellville	7.30	7.30	N/A	N/A
Waynesville	5.35	5.35	N/A	N/A

RESIDENCE (2)

<u>EXCHANGES</u>	<u>ONE-PARTY</u>	<u>TRUNKS</u>	<u>FOUR-PARTY</u>	<u>RURAL FOUR-PARTY</u>
Cole Camp	\$.25	\$.25	\$.25	\$.25
Holden	.40	N/A	N/A	.40
Lake Lotawana	1.10	N/A	N/A	1.10
Platte City	.55	N/A	N/A	.55
Russellville	3.65	N/A	N/A	3.65
Waynesville	2.65	N/A	N/A	2.65

For description of the EAS additive for each Exchange, see Section 5.8 "Extended Area Service" herein.

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FOOTNOTES:

- (1) Volume Discounts –5%.
- (2) Volume Discounts – 5% for 2+ lines.

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SECTION 5 - RATES - SPRINT SERVICE AREAS, CONT.**5.6 Monthly Rates – Rate Group III (4,001 – 20,000)**

5.6.1 Local Exchange Service Rates shown below apply to the following exchanges:

Clinton (1)	Kearney	Odessa (1)	Warrensburg * (1)
Ferrelview *	Lebanon (1)	Rolla	Warsaw (1)
Ft. Leonard Wood *(1)	Maryville * (1)	St. Robert * (1)	
Harrisonville	Oak Grove (1)	Salem (1)	

	<u>Inside Initial Rate Area</u>	<u>Outside Initial Rate Area – Within Zones</u>			
		<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>
<u>Business (2)</u>					
One-Party	\$13.45	\$15.80	\$18.10	\$20.45	\$22.75
Trunk	23.70	26.05	28.35	30.70	33.00
Four-Party	9.15	15.05	15.05	15.05	15.05
<u>Residence (3)</u>					
One-Party	6.82	9.17	11.47	13.82	16.12
Four-Party	4.62	7.42	7.42	7.42	7.42
Trunk	11.75	14.10	16.40	18.75	21.05

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MISSOURI**FOOTNOTES:**

- * EAS additives for these exchanges are found on the sheet immediately following.
- (1) Denotes an exchange that is exclusively one-party. Only Zone 1 mileage charges of \$2.35 are applicable outside the initial rate area.
- (2) Volume Discounts – 5%.
- (3) Volume Discounts – 5% for 2+ lines.

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SECTION 5 - RATES - SPRINT SERVICE AREAS, CONT.

5.6 Monthly Rates – Rate Group III (4,001 – 20,000), cont.

5.6.1 EAS Additives

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BUSINESS (1)

<u>EXCHANGES</u>	<u>ONE-PARTY</u>	<u>TRUNK</u>
Clinton	\$.30	\$.30
Ferrelview	7.30	7.30
Fort Leonard Wood	2.30	2.30
Maryville	.30	.30
St. Robert	4.35	4.35
Warrensburg	.25	.25

RESIDENCE (2)

<u>EXCHANGES</u>	<u>ONE-PARTY</u>	<u>TRUNK</u>
Clinton	\$.15	\$.15
Ferrelview	3.65	3.65
Fort Leonard Wood	1.15	1.15
Maryville	.15	.15
St. Robert	2.15	2.15
Warrensburg	.10	.10

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For description of the EAS additive for each Exchange, see Section 5.8 "Extended Area Service" herein.

FOOTNOTES:

- (1) Volume Discounts – 5%.
- (2) Volume Discounts – 5% for 2+ lines.

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SECTION 5 - RATES - SPRINT SERVICE AREAS, CONT.

5.7 Monthly Rates – Rate Group IV (20,001 – 35,000)

5.7.1 Local Exchange Service Rates shown below apply to the following exchanges.

Jefferson City * (1)

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	<u>Inside Initial Rate Area</u>	<u>Outside Initial Rate Area – Within Zones</u>			
		<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>
<u>Business (2)</u>					
One-Party	\$15.25	\$17.60	\$19.90	\$22.25	\$24.55
Trunk	27.05	29.40	31.70	34.05	36.35
<u>Residence (3)</u>					
One-Party	7.62	9.97	12.27	14.62	16.92
Trunk	13.45	15.80	18.10	20.45	22.75

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FOOTNOTES:

- * EAS additives for these exchanges are found on the sheet immediately following.
- (1) Denotes an exchange that is exclusively one-party. Only Zone 1 mileage charges of \$2.35 are applicable outside the initial rate area.
- (2) Volume Discounts – 5%.
- (3) Volume Discounts – 5% for 2+ lines.

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SECTION 5 - RATES - SPRINT SERVICE AREAS, CONT.

5.7 Monthly Rates – Rate Group IV (20,001 – 35,000), cont.

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Service Commission

5.7.1 EAS Additives

REC'D JUN 14 2000

BUSINESS (1)

<u>EXCHANGES</u>	<u>ONE-PARTY</u>	<u>TRUNK</u>
Jefferson City	\$2.30	\$2.30

RESIDENCE (2)

<u>EXCHANGES</u>	<u>ONE-PARTY</u>	<u>TRUNK</u>
Jefferson City	1.15	1.15

For description of the EAS additive for each Exchange, see Section 5.8 "Extended Area Service" herein.

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FOOTNOTES:

- (1) Volume Discounts – 5%.
- (2) Volume Discounts – 5% for 2+ lines.

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SECTION 5 - RATES - SPRINT SERVICE AREAS, CONT.

5.8 Extended Area Service

An arrangement whereby customers in one Exchange or Zone can call customers in another Exchange or Zone at the Local Exchange Service Rate.

Extended Area Service is provided between the following Exchanges or Zones.

<u>FROM</u>	<u>TO</u>
Brazito	Centertown, Eugene, Jefferson City, New Bloomfield, Russellville, St. Thomas, and Taos
Centertown	(same as Brazito)
Centerview	Warrensburg
Clinton	Coal
Coal	Clinton
Cole Camp	Ionia
Eugene	(same as Brazito)
Ferrelview	Kansas City Metro Area (SWB), Platte City
Fort Leonard Wood	St. Robert, Waynesville
Holden	Kingsville
Ionia	Cole Camp
Jefferson City	(same as Brazito)
Kingsville	Holden
Lake Lotawana	Lee's Summit (SWB), Blue Springs (SWB)
Maryville	Pickering
New Bloomfield	(same as Brazito)
Norborne	Stet (Green Hills Telephone)
Pickering	Maryville
Platte City	Ferrelview
Russellville	(same as Brazito)
St. Robert	Ft. Leonard Wood, Waynesville
St. Thomas	(same as Brazito)
Taos	(same as Brazito)
Urich	Clinton, Coal
Warrensburg	Centerview
Waynesville	Ft. Leonard Wood, St. Robert

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SECTION 5 - RATES - SPRINT SERVICE AREAS, CONT **Missouri Public Service Commission**

5.9 Discontinuance of EAS

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5.9.1 The Company will discontinue service from specific EAS routes between exchanges as a result of a survey as set forth following:

- A. Company has received petition or petitions representing at least 20% of the customers from one of the affected exchanges or at least 10% of the customers in each of the affected exchanges, requesting that the Company conduct a survey to determine whether EAS should be discontinued.

If prior surveys have been conducted in the affected exchanges, at least two years shall have elapsed since the last survey before an additional survey is initiated.

- B. A minimum of 50% of the combined total customers in the affected exchanges must vote. Then, at least two thirds (66 2/3%) of the combined total customers in the affected exchanges voting, must vote to discontinue such service.

- C. The survey cards will be returned by the customers to the Secretary of the Public Service Commission for validation and tabulation. The Public Service Commission will advise the Company of the survey results and, if the appropriate requirements are met, the Company will then discontinue such service, together with the appropriate EAS Rate Component, as soon as is practicable.

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SECTION 5 - RATES - SPRINT SERVICE AREAS, CONT.

5.10 (Reserved for future filing)

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SECTION 5 - RATES - SPRINT SERVICE AREAS, CONT.

5.11 Local Measured Service (LMS)

**Missouri Public
Service Commission**

5.11.1 Application and Regulations

REC'D JUN 14 2000

- A. Customers will have under this tariff offering the option of subscribing to Local Measured Service which provides for measured calling to all points within the existing non-toll calling area.
- B. Business and residence one-party customers will have the option of maintaining their current telephone service or changing to local measured service.
- C. Normal service connection charges for existing customers will not apply for one customer conversion to and/or from the local measured service offering within the six month period commencing with the offering date of LMS in an exchange. Any conversion to or from LMS in excess of this allowance will be billed at the following rates. (1) (2)

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Simple customers	\$10.25
Complex customers	\$14.70

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- D. All customer lines equipped for outward calling at a given location must be arranged for local measured service. Group billing shall be provided on rotary and PBX trunks.
- E. Local usage charges will not apply to calls to the Company Business Office or Repair Service, Long Distance Carrier Access Trunks or for Emergency Service as found in the local exchange telephone directory.
- F. Local measured service will not be provided for Foreign Exchange, Public and Semi-Public Service, and Centrex lines.
- G. Local Measured Service access line charges are billed one month in advance with usage charges billed under the bulk bill plan one month in arrears. Optional detail billing is available at an additional charge.

FOOTNOTES:

- (1) Residence Rates - Volume Discounts - 5% for 2+ lines.
- (2) Business Rates - Volume Discounts - 5%.

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FILED AUG 01 2000

Issued: June 14, 2000 By Louis F. McAlister, President & CEO Effective: August 1, 2000

Navigator Telecommunications, LLC

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SECTION 5 - RATES - SPRINT SERVICE AREAS, CONT.

5.11 Local Measured Service (LMS), cont.

- 5.11.2 Offered in those Missouri exchanges where it is technologically and economically feasible.

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5.11.3 Rates and Charges (1) (2)

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- A. Basic access line rates will be 55 percent of the individual residence or business line or trunk rate. Customers outside the base rate area are charged any applicable zone charges. Zone charges are not subject to discount.
- B. Usage charges which consider frequency, duration, and time-of-day are in addition to the basic access line charge.
- C. Rates for calls within the existing non-toll calling area.

1.

Distance	1 st MOU	Additional MOU
Exchange	\$.04	\$.01
1-14 miles	.04	.01
15-28 miles	.05	.02
Over 28 miles	.06	.03

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2. For calls placed in the below listed time periods, discounted charges will apply as described:

Time of Day Discounts (1) (2)	
Time	Percent Discount
Evening (5 p.m. – 11 p.m.)	20%
Night (11 p.m. – 8 a.m.)	35%
Weekend (8 a.m. Sat. – 5 p.m. Sun.)	35%

FOOTNOTES:

- (1) Residence Rates - Volume Discounts – 5% for 2+ lines.
(2) Business Rates - Volume Discounts – 5%.

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SECTION 5 - RATES - SPRINT SERVICE AREAS, CONT.

5.11 Local Measured Service (LMS), cont.

5.11.3 Rates and Charges (1) (2)

3. Additional charges

The following charges are in addition to the basic usage charge.

Detail billing showing all calls placed from customer, per call (optional)	\$.03
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FOOTNOTES:

- (1) Residence Rates - Volume Discounts – 5% for 2+ lines.
- (2) Business Rates - Volume Discounts – 5%.

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SECTION 5 - RATES - SPRINT SERVICE AREAS, CONT.

5.12 Service Connection Charges - Moves and Changes

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5.12.1 General

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A. Service connection charges to connect, move or change telephone service and equipment apply separately for one or more of the following work functions for complex business or simple business/residence class of service customers:

1. Record order charge – For receiving, recording, and processing information necessary to execute a customer request where only customer, business office, or directory records are involved and no premises work, access line work, or travel time is necessary. The record order charge does not apply when other service connection charges are applicable.
2. Service order charge – For receiving, recording, and processing information necessary to execute a customer's request to connect, move, or change telephone service and equipment.
3. Access line work charge – For work associated with the establishing or changing the line connection in the central office and/or outside plant facilities, including the drop wire and protector.
4. Premise visit charge – For the expense associated with traveling to the customer's premises.

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SECTION 5 - RATES - SPRINT SERVICE AREAS, CONT.

5.12 Service Connection Charges - Moves and Changes, cont.

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5.12.1 General

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- B. Service connection charges are in addition to any other scheduled tariff rates and charges. They apply in addition to and not in lieu of installation charges, non-recurring charges (NRC) or construction charges which are found in other sections of this tariff.
- C. The charges specified herein do not contemplate work being performed at a time when overtime or premium wages apply due to the request of the customer; nor do they contemplate work once begun being interrupted by the customer. If the customer requests overtime labor performed or interrupts work once begun, additional charges will apply.
- D. "Cost" as used in this section, is to be interpreted to mean the cost of labor and materials, including charges for supervision and other overhead expenses.
- E. Service connection charges are applicable for the following:
 - 1. Installations – Initial establishment of telephone service. No distinction is made between an installation and the "To" order of a "To and From"
- F. Certain interexchange service connection charges covered by connecting company tariffs apply to installations, moves, and changes of interexchange services, such as foreign exchange lines, WATS lines, and other special services; and are in addition to charges in this tariff.
- G. Residence service connection charges may be billed in equal amounts over periods not exceeding four months. Only one such arrangement at any one time will be provided.

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SECTION 5 - RATES - SPRINT SERVICE AREAS, CONT.

5.12 Service Connection Charges - Moves and Changes, cont.

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5.12.2 Rates

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	<u>Complex Business (1)</u>	<u>Simple Business/Residence (2)</u>
A. Record Order Charge	\$11.00	\$7.85
B. Service Order Charge	15.55	12.00
C. Access Line Work Charge	24.45	24.45
D. Premises Visit Charge	6.30	9.15

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FOOTNOTES:

- (1) Volume Discounts – 5%.
- (2) Volume Discounts – 5% for 2+ lines.
- * Conversion rates to and from LMS for existing customers can be found in Section ?.
- ** Low income residential customers may be eligible for reduced service connection charges.
- *** Effective January 1, 1987, the installation and maintenance of simple and complex inside wire will not be provided at tariffed rates. This service is deregulated as of the effective date.

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SECTION 5 - RATES - SPRINT SERVICE AREAS, CONT.

5.12 Service Connection Charges - Moves and Changes, cont.

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5.12.3 Application of Rates

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A. Record Order Charge

The record order charge is applicable, but not limited to, the following customer requests which do not involve line connection or on-premise work:

1. Changes or additions involving directory listings or joint user service.
2. Record order charges do apply when a customer requests a change from business to residence or from residence to business.

B. Service Order Charge

1. One service order charge per order is applicable for work done to comply with a customer's request for: installations, the "To" portion of a "To and From" order, inside moves, rearrangements, and changes in the telephone service. This also includes customer requested telephone number changes.
2. The term "per order" means all work or service ordered at the same time by the customer, which is performed or provided on the same premises.
3. Unless otherwise specified, the appropriate service order charge is applicable to a customer order for equipment or service, and is in addition to any other non-recurring charge which may be applicable for that equipment or service provided.
4. A service order charge is applicable when a customer requests a change in grade of service.

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SECTION 5 - RATES - SPRINT SERVICE AREAS, CONT.

5.12 Service Connection Charges - Moves and Changes, cont.

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5.12.3 Application of Rates, cont.

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C. Access Line Work Charge

1. Access line work charges are applicable to placing, connecting, or changing the central office wiring and/or outside plant facilities for the following services:

- a. Business & Residence Main Line Services
- b. Payphone Line Services
- c. Private Branch Exchange Trunks
- d. Tie Lines
- e. Private Lines (alarms, teletype, music, etc.)
- f. Telephone Answering Service Lines
- g. Transfer Service
- h. Foreign Exchange Lines (for local termination of access lines)

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In addition to the above services, access line work charges are applicable to other services as specified in other sections of this tariff.

D. Premises Visit Charge (Travel Charge)

1. The travel charge is applicable if a premises visit is required, to complete work on or adjacent to the customer's premises, as a result of the customer request, except as provided below. This includes but is not limited to the installation, connection, or change of aerial or buried drop wire in the serving terminal or protector as well as work required on the customer's side of the protector.
2. The travel charge does not apply for:
 - a. Removal of equipment or service.
 - b. Number change on a local central office access line or trunk.
 - c. Restoration of service.
 - d. Return trips to the same premises required due to time, equipment, or service limitations of the Company.

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FILED AUG 01 2000

Issued: June 14, 2000 By Louis F. McAlister, President & CEO Effective: August 1, 2000

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SECTION 5 - RATES - SPRINT SERVICE AREAS, CONT.

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5.12 Service Connection Charges - Moves and Changes, cont.

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5.12.3 Application of Rates, cont.

D. Premises Visit Charge (Travel Charge), cont.

3. A travel charge applies for visits to each premises required due to the customer's request except that additional travel charges do not apply for visits to more than one premises of the same customer made due to requests made at one time if additional vehicular travel beyond the first premises is not required.
4. A travel charge applies for each return visit to the customer's premises which is required due to requests of or limitations imposed by the customer.

5.12.4 Service Connection Charges Do Not Apply To:

- A. Telephone equipment located on a customer's premises, but used exclusively by the telephone company for maintenance or training activities.
- B. Inside moves or changes made at the initiative of the telephone company for service reasons.
- C. Changes from one grade of service to another when the change is initiated by the telephone company, such as mass upgrades prompted by the addition of plant facilities.
- D. Reserved for future filings.
- E. Disconnection of service for nonpayment of charges due. The charge applicable for restoral of service is specified in the "Restoration of Service" section of this tariff.

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FILED AUG 01 2000

Issued: June 14, 2000 By Louis F. McAlister, President & CEO Effective: August 1, 2000

Navigator Telecommunications, LLC

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5.12 Service Connection Charges - Moves and Changes, cont.

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5.12.4 Service Connection Charges Do Not Apply To: (cont.)

F. Disconnection and/or removal of the following items of service, or equipment providing no other work subject to service connection charges is involved.

1. Main or extension telephone service and/or line.
2. Directory listings and directory services for which monthly recurring charges apply except that service connection charges will apply to customers who have published numbers and go to non-published number, or those who change non-published numbers or go from non-published numbers to published numbers.
3. Other items of service or equipment for which a monthly recurring charge applies.

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G. The "From" portion of work involved in a transfer of service and equipment from one to another premises.

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H. Suspension and restoral of service for vacation rate.

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I. The following cases, if the contract for the service and responsibility for the account including any amounts due or past due, are taken over prior to discontinuance of service and without lapse in rendition of or charge for service:

1. A change in the ownership of a business, not requiring a record order or service order.
2. A transfer of residence service from one member of a family to another member of such family at the same location, not requiring a billing or listing change.

J. A change of name without change in the identity of a customer as where a customer's name is changed by marriage or by authority of court order.

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SECTION 5 - RATES - SPRINT SERVICE AREAS, CONT.

5.12 Service Connection Charges - Moves and Changes, cont.

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5.12.4 Service Connection Charges Do Not Apply To: (cont.)

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K. Establishing, changing, or discontinuing arrangements for: **CANCELLED**

1. The issuance of telephone calling cards.

2. Bank-A-Matic billing plan.

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L. Inside and outside temporary detachment and subsequent replacement without a change in location of drops, protectors, or equipment.

M. The establishment or termination of a receivership, provided responsibility for service and facilities is assumed prior to discontinuance of service and without lapse in charge.

N. Billing address changes that do not include a directory listing change.

O. Service order or record order charges do not apply for single line station equipment added to existing service (where modular hardware is in place for the specific station) when the equipment is picked up by the customer at a designated Telephone Company location, or when the customer owns the single line station equipment (that meets FCC requirements) and is only notifying the telephone company of the customer owned equipment, unless a service order is required for reasons other than record and/or billing changes.

5.12.5 Service Connection for Off Premises Moves of Special Equipment

Where telephone service is moved from one to another premises in the same exchange:

A. Any service at the old location which is terminated rather than moved, is subject to any minimum or termination charges which apply.

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B. Any service moved to or established at the new location is subject to any service connection charges, installation charges, minimum and basic termination charges, and to the initial service period, which would apply to a complete new installation of like size and character at the new location.

SECTION 5 - RATES - SPRINT SERVICE AREAS, CONT.

5.12 Service Connection Charges - Moves and Changes, cont.

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5.12.6 Link-Up Missouri

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A. Application

The Link-Up Missouri Program is a Federally sponsored low-income connection assistance program designed to make telephone service accessible to qualifying low-income residential households who are currently not on the public switched network. Through this program, the service connection charge for the initial installation of the main access line, as described under "Rates" in this section of the tariff, will be discounted to the applicant at a rate of 50 percent, not to exceed \$30.00. The remaining portion of the service connection charge, up to \$200, may be installment billed, interest-free, over a period of one year.

B. Eligibility Requirements

To be eligible for assistance, an applicant must meet the following requirements:

1. Applicant has not been claimed as a dependent for Federal Income Tax purposes, unless he or she is more than sixty years old.
2. The residence premises at which the service is requested is the applicant's principle place of residence.
3. There is only one telephone line service at the residence premises. A room or portion of a residential premises occupied exclusively by an individual not sharing equally as a member of the domestic establishment may be considered a separate dwelling unit (premises) for the application of Link Up Missouri.

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5.12 Service Connection Charges - Moves and Changes, cont.

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5.12.6 Link-Up Missouri, cont.

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B. Eligibility Requirements, cont.

4. Applicant meets income requirements under criteria in Section 5.12.6.B.4.a or 5.12.6.B.4.b below:

a. Applicant can show current participation in at least one of the following assistance programs to his or her local exchange company:

- *Aid to Families with Dependent Children (AFDC)
- *Food Stamps
- *Low Income Home Energy Assistance Program (LIHEAP)
- *Supplemental Security Income (SSI)
- *Food Distribution Program (Federal Government)
- *Medicaid
- *Federal Public Housing Assistance

Proof of eligibility must accompany the completed Link Up Missouri application form. Proof of eligibility can be made by mailing a copy of the applicant's proof of participation and enclosing that with a completed Link Up Missouri application to the local exchange company's business office.

b. Applicant can show that household income falls within the income guidelines for the Missouri Low Income Energy Assistance Program. Household income is defined as total gross income from all sources for all members of the applicant's household.

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SECTION 5 - RATES - SPRINT SERVICE AREAS, CONT.

5.12 Service Connection Charges - Moves and Changes, cont.

5.12.6 Link-Up Missouri, cont.

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C. Verification of Eligibility

1. In determining an applicant's eligibility, the eligibility criteria in Section 5.12.6.B.1 through Section 5.12.6.B.4 listed above need to be fulfilled.
2. Applicants will be able to self-certify criteria in Section 5.12.6.B.1 through Section 5.12.6.B.3.
3. Criterion in Section 5.12.6.B.4.a or Section 5.12.6.B.4.b must be verified by the applicant's local exchange company.

D. Credit and Collections

If an applicant is known to have a poor credit history, a deposit may be required.

Once service has been established for a Link Up Missouri applicant, he or she will be expected to adhere to the same bill payment policies expected of any other Telephone Company customer.

There is no restriction as to the number of service connections per year for which qualifying low-income subscribers who relocate may receive Link Up Missouri support.

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FILED AUG 01 2000

Issued: June 14, 2000 By Louis F. McAlister, President & CEO Effective: August 1, 2000

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SECTION 5 - RATES - SPRINT SERVICE AREAS, CONT.

5.13 Custom Calling Services

**Missouri Public
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5.13.1 Rates

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The monthly rates and charges apply in addition to the established rates and charges for the services with which these features are associated. Monthly rates apply to all service with the exception of usage sensitive Three-way Calling, which is billed per activation.

<u>Feature</u>	<u>S&E Code</u>	<u>Residence (3)</u>	<u>Business (4)</u>
Call Waiting (1) (2)	FCW1FLC	\$3.50	\$3.20
Call Forwarding	FCF1FLC	2.15	4.65
Three-Way Calling Monthly	F3W1FLC	1.50	1.90
Three-Way Calling Per Activation	N/A	.75	.75
Speed Calling 8 Code Capacity	FS81FLC	1.60	2.25
Speed Calling 30 Code Capacity	FS31FLC	5.70	7.90
Directory Number Transfer	FDT1FLC	3.25	4.60
Hot Line/Warm Line	FHL1FLC	3.25	4.60
Intercom Service	FRT1FLC	.50	.85

(1) This feature includes Call Waiting Control where facilities permit.

(2) Customer ordered Call Waiting and Call Forward-No Answer will be provided. Call Forward of Call Waiting, where technically feasible.

(3) Volume Discounts - 5% for 2+ lines.

(4) Volume Discounts -5%.

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Service Connection Charges are not required to place Custom Calling Services on a customer's line.

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SECTION 5 - RATES - SPRINT SERVICE AREAS, CONT.

5.13 Custom Calling Services, cont.

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5.13.1 Rates, cont.

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<u>Feature</u>	<u>S&E Code</u>	<u>Residence (3)</u>	<u>Business (4)</u>
Call Screening and Transfer-AS (1)	FCN1FAB-AS	\$5.95	\$7.95
Call Forwarding Universal-AS	FCBOFAB-AS	3.25	5.25
SignalRing®	FNA1FLC	3.50	4.60
Call Forwarding Busy	FCB1FLC	1.00	1.00
Call Forwarding – No Answer	FCD1FLC	1.50	1.50
Call Forward of Call Waiting		(see Note 2)	(see Note 2)

- (1) Customer ordering Call Screening and Transfer-AS must have Call Forward Universal-AS; therefore, the price set for Call Screening and Transfer-AS includes both features.
- (2) Customer ordering Call Waiting and Call Forward No Answer will be provided Call Forward of Call Waiting at no additional charge, where technically feasible.
- (3) Volume Discounts – 5% for 2+ lines.
- (4) Volume Discounts – 5%.

Service Connection Charges are not required to place Custom-Calling Services on a customer's line.

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SECTION 5 - RATES - SPRINT SERVICE AREAS, CONT.

5.14 ExpressTouch®

**Missouri Public
Service Commission**

5.14.1 Rates and Charges

REC'D JUN 14 2000

- A. The following ExpressTouch® features are available at the following monthly rates. Monthly rates apply to all services with the exception of usage sensitive Return Call, Repeat Dialing, and Call Trace, which are billed per activation.

<u>Feature</u>	<u>S&E Code</u>	<u>Residence (1)</u>	<u>Business (2)</u>	<u>Trunk</u>	<u>Centrex</u>
Return Call-Monthly Rate	FTB1FCC	\$3.50	\$4.00	N/A	\$3.75
Return Call-Per Activation	N/A	.75	.75	N/A	N/A
Caller ID	FTE1FCC (ACR)	6.40	8.00	N/A	N/A
	FTE1FCC (TRK)	N/A	N/A	8.00	N/A
	FTE1FAB (ACR)	N/A	N/A	N/A	8.00
Caller ID With Name	FTK1FCC (ACR)	8.00	9.95	N/A	N/A
	FTK1FCC (TRK)	N/A	N/A	9.95	N/A
Anonymous Call Rejection	**	None	None	N/A	None
Repeat Dialing - Monthly Rate	FTA1FCC	3.75	4.50	N/A	3.75
Repeat Dialing - Per Activation	N/A	.75	.75	N/A	N/A

(1) Volume Discounts – 5% for 2+ lines.

(2) Volume Discounts –5%.

* Centrex rates apply only to customers with 2-200 lines. Features for customers with more than 200 Centrex lines will be priced on an Individual Case Basis. Call Trace, however, will be offered to all Centrex lines at the rate shown.

** Anonymous Call Rejection will accompany Caller ID and Caller ID With Name at no additional cost.

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SECTION 5 - RATES - SPRINT SERVICE AREAS, CONT.

5.14 ExpressTouch®, cont.

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5.14.1 Rates and Charges, cont.

REC'D JUN 14 2000

A. The following ExpressTouch® features are available at the following monthly rates:

Feature	S&E Code	Residence (1)	Business (2)	Trunk	Centrex
Call Trace-Monthly Rate (3)	FTCI1FCC	2.70	3.50	N/A	N/A
Call Trace-Per Activation (3)	FTCI1FCC	5.00	5.00	N/A	5.00
Selective Call Ring	FTF1FCC	3.50	4.50	N/A	N/A
Selective Call Forward	FTG1FCC	3.50	4.50	N/A	N/A
Selective Call Rejection	FTH1FCC	3.75	5.00	N/A	N/A
Caller ID/Repeat Dialing (package)	FTE1FAB (ARD)	N/A	N/A	N/A	10.25
Repeat Dialing Return Call (package)	FTG1FAB	N/A	N/A	N/A	7.00
Caller ID (PBX Equip.)	FTE1FCC (TAC)	N/A	N/A	N/A	14.25

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(1) Volume Discounts - 5% for 2+ lines.

(2) Volume Discounts - 5%.

(3) Customer receiving annoying or anonymous calls may request a telephone number change which will be provided at no charge by Navigator Telecommunications, LLC, or the customer may utilize Call Trace on a per activation basis with an associated charge per use. Call Trace allows the customer to dial a code (*57) to automatically request that the following information be recorded:

The originating telephone number

The date and time of the call

The date and time call trace was activated

When Call Trace successfully identifies a calling number, a recording instructs the customer to call a toll free number, which will assist the customer. Should the customer decide to prosecute the call originating party, the customer should contact Navigator Telecommunications, LLC. for further instructions. Activation of Call Trace never authorizes Navigator Telecommunications, LLC. to provide the called party with the calling party telephone number. Call Trace is a feature which must be activated through contact with Navigator's business office.

* Centrex rates apply only to customers with 2-200 lines. Features for customers with more than 200 Centrex lines will be priced on an Individual Case Basis. Call Trace, however, will be offered to all Centrex lines at the rate shown.

** Anonymous Call Rejection will accompany Caller ID and Caller ID With Name at no additional cost.

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FILED AUG 01 2000

Issued: June 14, 2000 By Louis F. McAlister, President & CEO Effective: August 1, 2000

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5.14 ExpressTouch®, cont.

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5.14.1 Rates and Charges, cont.

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B. The following ExpressTouch® features are available at the following monthly rates:

<u>Feature</u>	<u>S&E Code</u>	<u>Residence (1)</u>	<u>Business (2)</u>
Package I*	FNA1FLC.1AC FNA1FLC.1CB FNA1FLC.1RD FNA1FLC.1CF	\$9.85	\$12.00
Package II*	F3C1FLC.SCR FC31FLC.CSR F3C1FLC.SCF	11.05	13.20
Caller ID Blocking – Per Call Block	FTD1FCC (PCB)	None	None
Caller ID Blocking – Per Line Block	FTD1FCC (PLB)	None	None

(1) Volume Discounts – 5% for 2+ lines.

(2) Volume Discounts – 5%.

* Package I consists of Call Waiting, Three-Way Calling, Signal Ring®, and one of the following -- Return Call, Selective Call Rejection, Repeat Dialing, or Selective Call Forward.

** Package II consists of Caller ID and Selective Call Rejection, plus one of the following -- Selective Call Ring, Repeat Dialing, or Selective Call Forward.

B. Service Connection Charges will not be required to place ExpressTouch® features on a customer's line.

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5.15 Network Services Packaging

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5.15.1 Rates

Package	Features Included	S&E Code	Residential (1)
In Touch With Call Forwarding	Call Waiting Three Way Calling Call Forwarding Call Forwarding – Busy and Call Forwarding – No Answer	F3C1FLC (11)	\$5.90
In Touch With SignalRing®	Call Waiting Three Way Calling SignalRing® Call Forwarding – Busy and Call Forwarding – No Answer	FNA1FLC (PKG)	7.00
In Touch With Return Call	Call Waiting Three Way Calling Return Call Call Forwarding – Busy and Call Forwarding – No Answer	F3C1FLC (W3R)	7.50
Call Manager	Call Waiting Three Way Calling Call Forwarding Return Call Repeat Dialing Call Forwarding – Busy and Call Forwarding – No Answer	FPKCM	9.00
Call Manager Plus	Call Waiting Three Way Calling Call Forwarding Return Call Repeat Dialing Caller ID	FPKCMP (NAC)	11.75
Sprint Essentials sm	Call Waiting Three Way Calling Call Forwarding Return Call Repeat Dialing Call Waiting ID Caller ID With Name w/ ACR Call Forwarding – Busy and Call Forwarding – No Answer	FPKCMPN	13.50

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(1) Volume Discounts – 5% for 2+ lines.

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SECTION 5 - RATES - SPRINT SERVICE AREAS, CONT.

5.15 Network Services Packaging, cont.

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5.15.1 Rates, cont.

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<u>Package</u>	<u>Features Included</u>	<u>S&E Code</u>	<u>Residential (1)</u>
Sprint Elite sm	Call Waiting Three Way Calling Call Forwarding Return Call Repeat Dialing Caller ID With Name w/ ACR Call Forwarding No Answer Call Waiting Options	FPKCMVP	\$17.75
Advantage	Call Waiting Return Call Caller ID Call Forwarding – Busy and Call Forwarding – No Answer	FPKADV (NAC)	10.75
Advantage With Name	Call Waiting Return Call Call Waiting ID Caller ID With Name w/ ACR	FPKADV	12.25
Sprint Classics sm Calling Package	Three Way Calling Call Forwarding Return Call Caller ID With Name w/ ACR Call Forwarding – Busy Call Forwarding – No Answer	FPKCIDP	11.00

(1) Volume Discounts – 5% for 2+ lines.

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5.15 Network Services Packaging, cont.

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5.15.1 Rates, cont.

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<u>Package</u>	<u>Features Included</u>	<u>Service & Equipment</u>	<u>Business (1)</u>
In Touch With Call Forwarding	Call Waiting Three Way Calling Call Forwarding Call Forwarding – Busy and Call Forwarding – No Answer	F3C1FLC (11)	\$7.00
Sprint Essentials sm	Call Waiting Three Way Calling Call Forwarding Return Call Repeat Dialing Call Waiting ID Caller ID With Name w/ ACR Call Forwarding – Busy and Call Forwarding – No Answer	FPKCM PN	15.00
Sprint Classics sm	Three Way Calling Call Forwarding Return Call Caller ID With Name w/ ACR Call Forwarding – Busy and Call Forwarding – No Answer	FPKCIDP	13.00

(1) Volume Discounts –5%.

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PSC # 4

**Public Service Commission
MISSOURI**

**Missouri Public
Service Commission**

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SECTION 6 - SPECIAL SERVICE ARRANGEMENTS

Missouri Public
Service Commission

6.1 Individual Case Basis Arrangements

REC'D JUN 14 2000

Rates for Dedicated Access, Private Line and CO Based Virtual PBX Custom (Plexar-Custom*) services will be determined on an Individual Case Basis (ICB). ICB rates will be structured to recover the Company's cost of providing the services and will be made available to Customers in a nondiscriminatory manner. Terms of the specific ICB contracts will be made available to the Missouri Public Service Commission upon a request on a proprietary basis.

6.2 Customer Requested Service Suspensions

At the request of the Customer the Company will suspend incoming and outgoing service on the Customer's access line for a period of time not to exceed one year. The equipment is left in place and directory listings are continued during the suspension period without change. At the Customer's request the Company will, for 30 days, provide the Customer with an intercept recording referring callers to another number. This service is available to Customers at no charge.

The Company will assess a lower monthly rate for Customer Requested Service Suspension as noted below. However, any mileage charges, monthly cable charges or monthly construction charges are still due, without reduction, during the period of suspension.

Period of Suspension Charge

First Month or Partial Month

Regular Monthly Rate (no reduction)

Each Add'l. Month

(one year 1/2 Regular Monthly Rate limit)

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