P.S.C. MO. No. 4 Consolidated

Granby Telephone Company 5th Revised Sheet No. 14

of Granby, Missouri Cancels 4th Revised Sheet No. 14

**GENERAL RULES AND REGULATIONS**

ESTABLISHMENT AND MAINTENANCE OF CREDIT

1. ESTABLISHMENT AND FURNISHING OF SERVICE - RESIDENTIAL

1. Deposits and Guarantees of Payment for Residential Customers

a. The Company may require a deposit or guarantee prior to providing new service or as a condition of continued service. The Company may require a deposit or guarantee as a condition of continued service if:

1. The customer has delinquent charges in two (2) out of the last twelve (12) billing periods; or

2. The customer has had service disconnected for nonpayment of a delinquent charge or failed to post a required deposit or guarantee.

b. In lieu of a deposit, Company may accept a written guarantee. The guarantee shall not exceed the amount of a cash deposit that the Company could request under this section.

c. No deposit, guarantee, additional deposit nor additional guarantee will be required by the Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, disability or geographical area of residence.

d. Terms of Deposits:

1. Deposits shall not exceed the estimated charges for two (2) months’ service based on the average bill during the preceding twelve (12) months, or, in the case of new applicants for service, the average monthly bill for new subscribers within a customer class.

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2. The deposit shall bear simple interest at a rate which is equal to three percent (3%) per annum. The interest shall be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer.

\* Indicates new rate or text

+ Indicates change

P.S.C. MO. No. 4 Consolidated

Granby Telephone Company 2nd Revised Sheet No. 15.4

of Granby, Missouri Cancels 1st Revised Sheet No. 15.4

**GENERAL RULES AND REGULATIONS**

ESTABLISHMENT AND MAINTENANCE OF CREDIT

1. ESTABLISHMENT AND FURNISHING OF SERVICE - BUSINESS

1. Deposits

a. If it is deemed necessary by the Telephone Company in safeguarding its interests, applicants for service or present customers may be required to make a deposit of an amount not to exceed two months’ exchange service charges plus two months’ estimated long distance service charges, to be applied in payment of any unpaid charges for exchange or long distance service which may be rendered. Simple interest at the rate of three percent (3%) per annum will be paid on deposits held thirty days or more.

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b. If, within the first six months of establishing service, the customer incurs toll or other charges in any one billing period which are greater than 400% of the amount of the deposit previously required, an additional deposit may be required.

c. The fact that a deposit has been made shall in no way relieve the customer from complying with the Telephone Company’s regulations as to the prompt payment of bills, nor constitute a waiver or modification of the regular practices of the Telephone Company providing for the temporary suspension of service or the termination of the service contract for non-payment of bills.

\* Indicates new rate or text

+ Indicates change