

Name of Utility: Central Rivers Wastewater Utility, Inc.
 Service Area: Missouri Service Areas

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ISSUED BY: Mark Geisinger: President: P.O. Box 459, Kearney, MO 64060

P.S.C. MO No. 2
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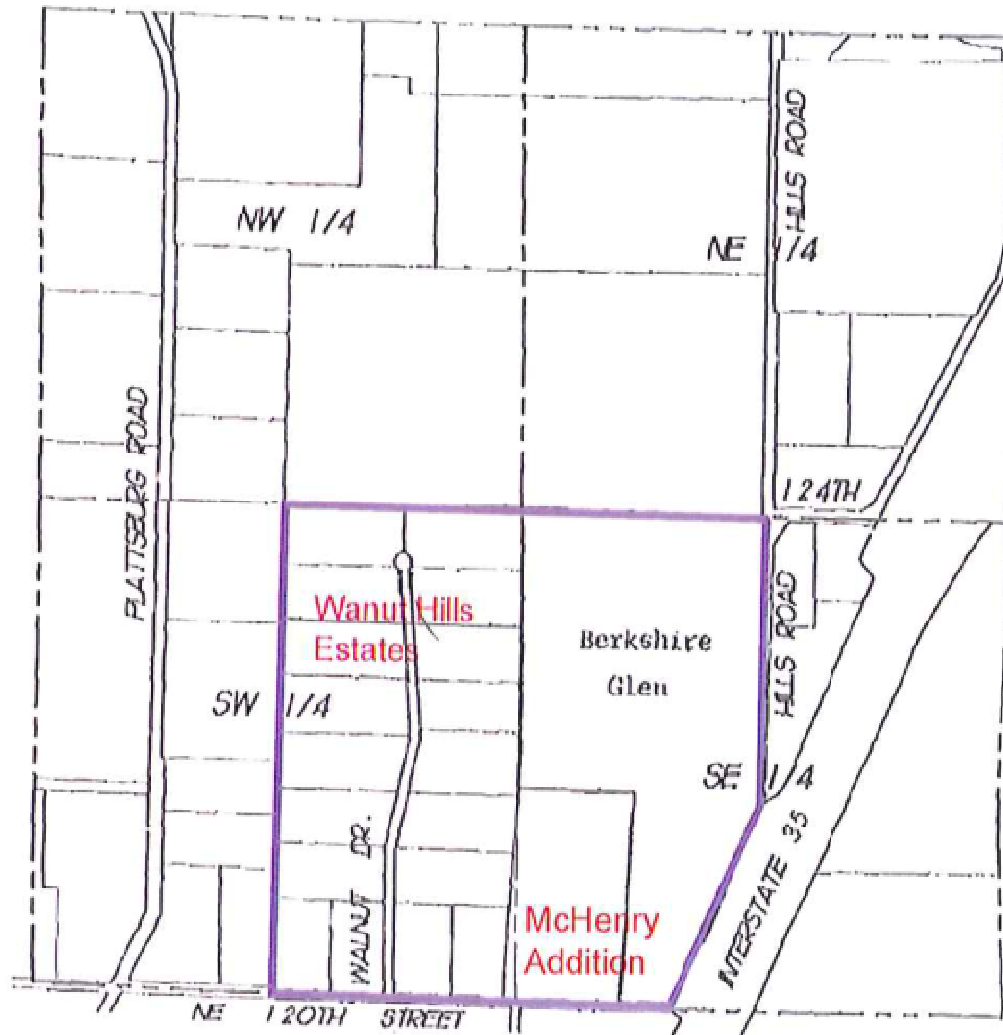
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Sheet No. 2
Sheet No. 2

Name of Utility: Central Rivers Wastewater Utility, Inc.
Service Area: Missouri Service Areas

Map of Berkshire Glen/Walnut Hills Estates Service Area

As modified in Case No. SA-2017-0013



Location Map
SEC. 17-52-31

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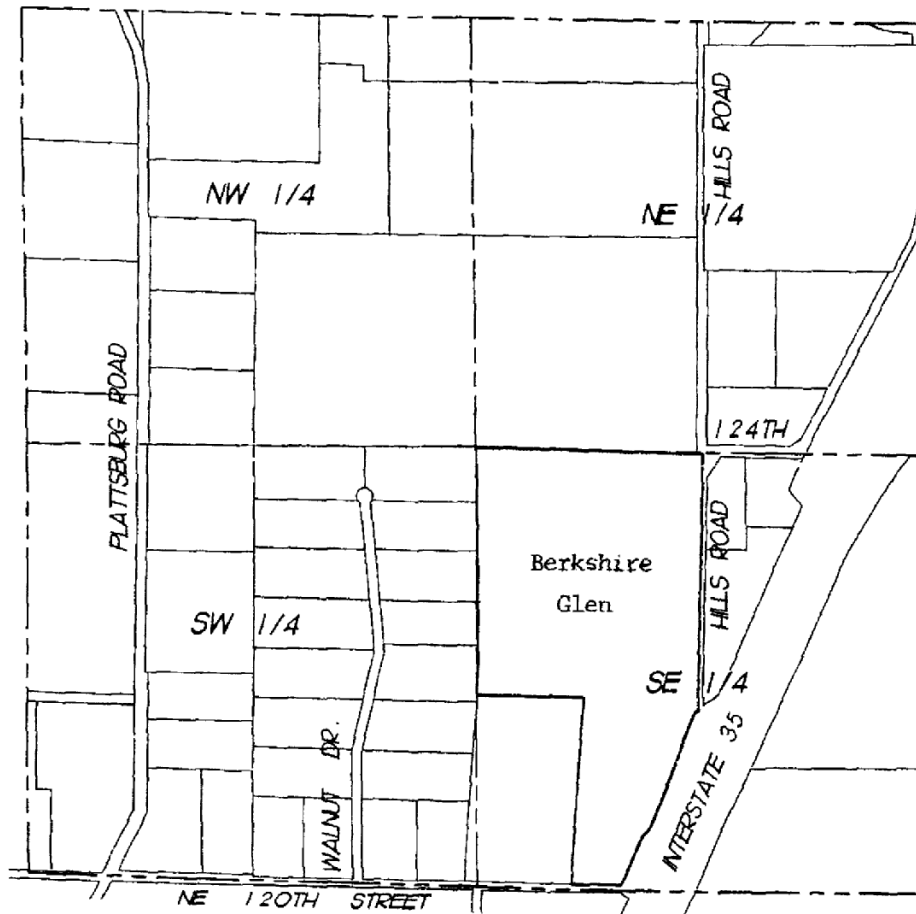
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SM-2020-0146; YS-2020-0212

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Name of Utility: Central Rivers Wastewater Utility, Inc.
Service Area: Missouri Service Areas

Map of Berkshire Glen Service Area



Location Map
SEC. 17-52-31

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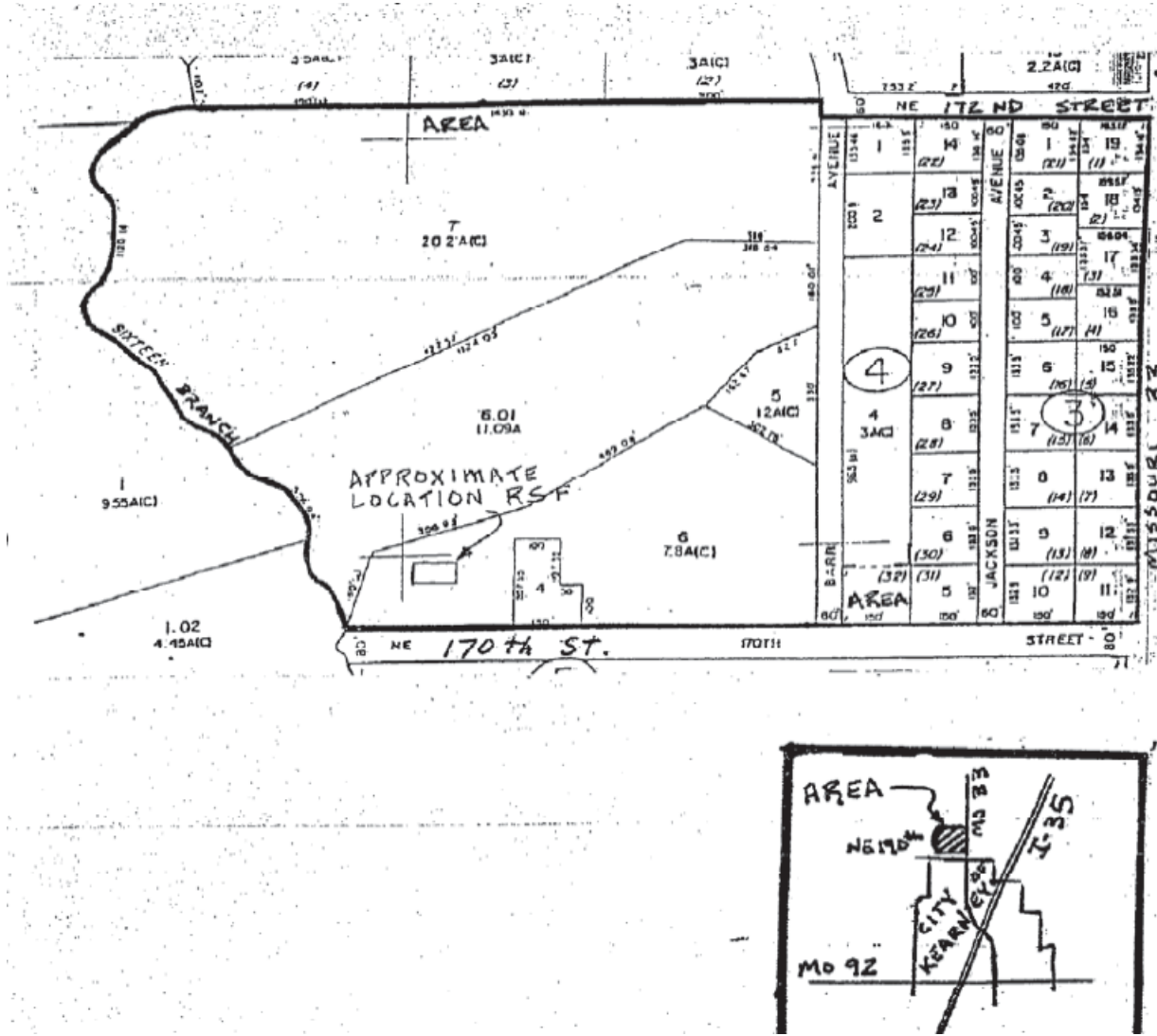
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Name of Utility: Central Rivers Wastewater Utility, Inc.
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Map of BAR-B Acres Service Area



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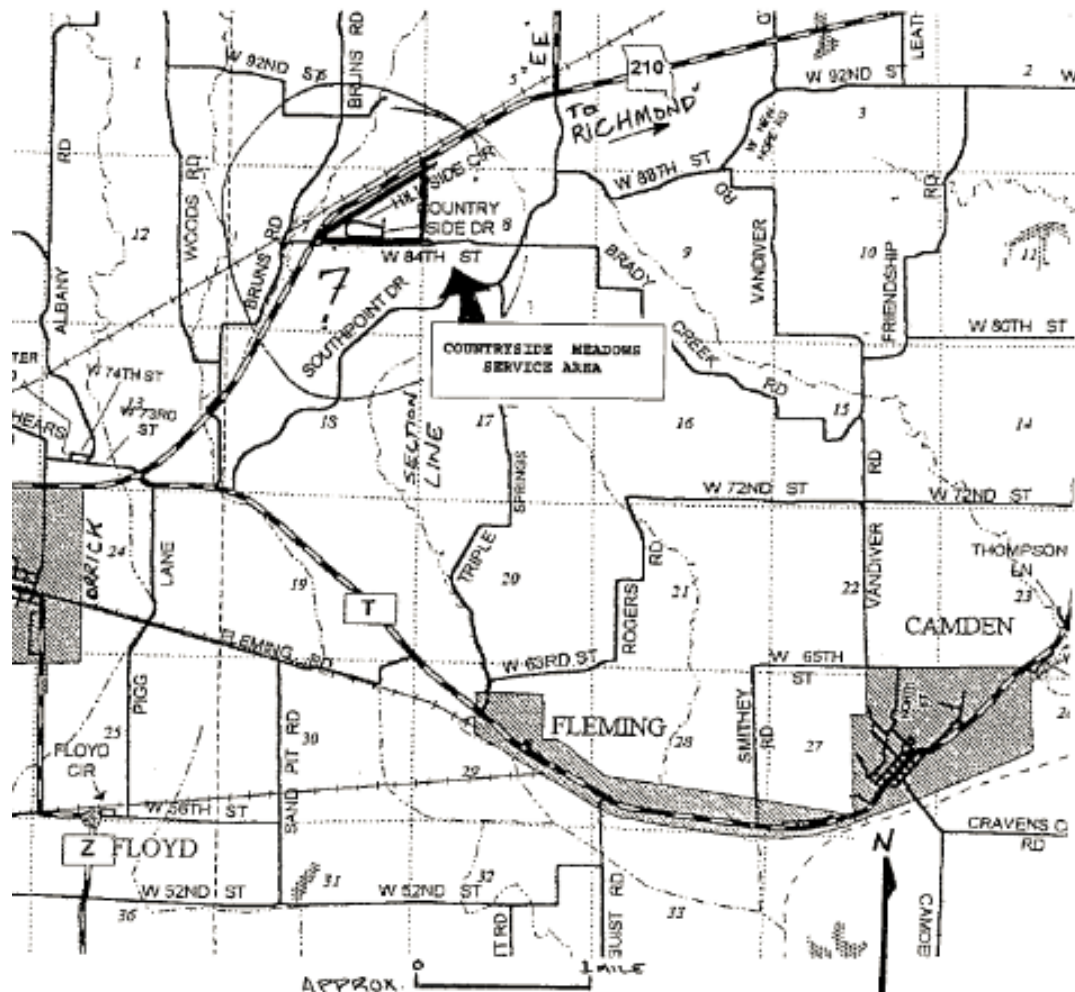
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Name of Utility: Central Rivers Wastewater Utility, Inc.
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Map of Countryside Meadows Subdivision Service Area



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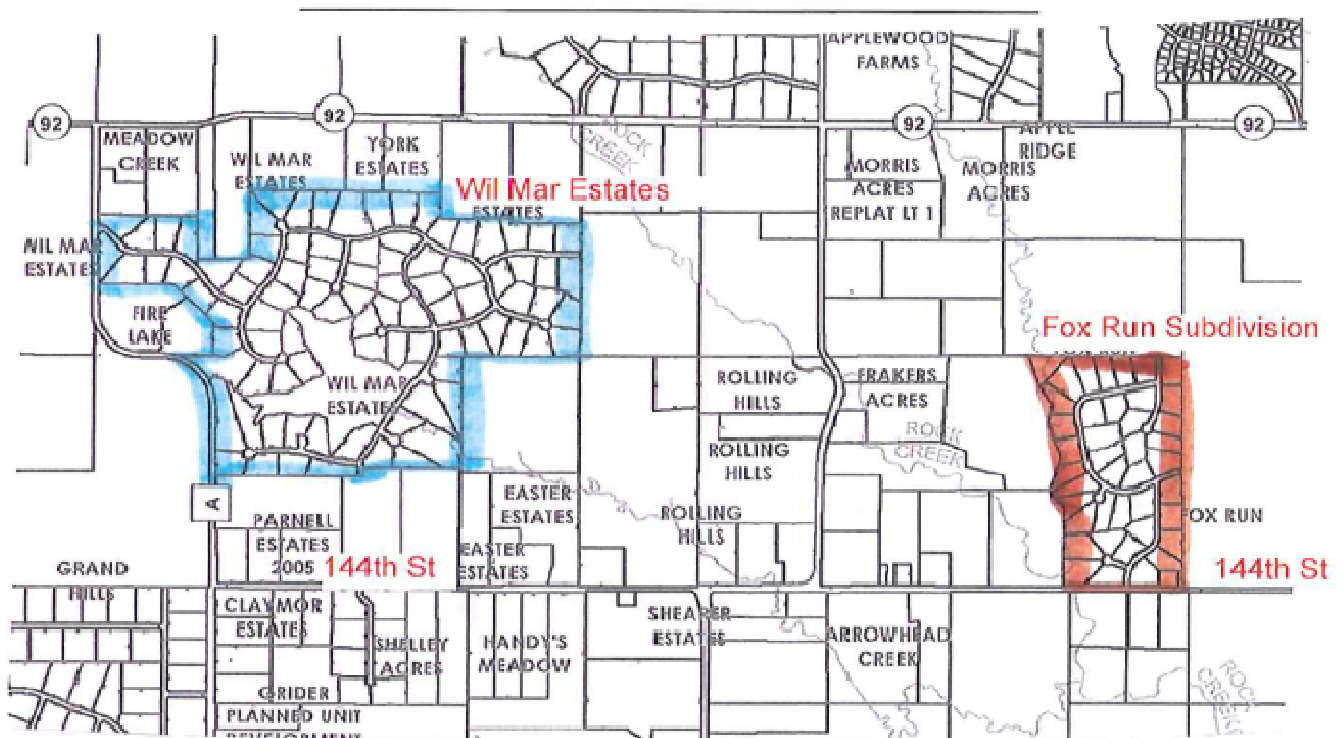
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Name of Utility: Central Rivers Wastewater Utility, Inc.
Service Area: Missouri Service Areas

Map of Wil-Mar Estates and Fox Run Subdivision Service Areas

As modified in Case No. SA-2017-0013



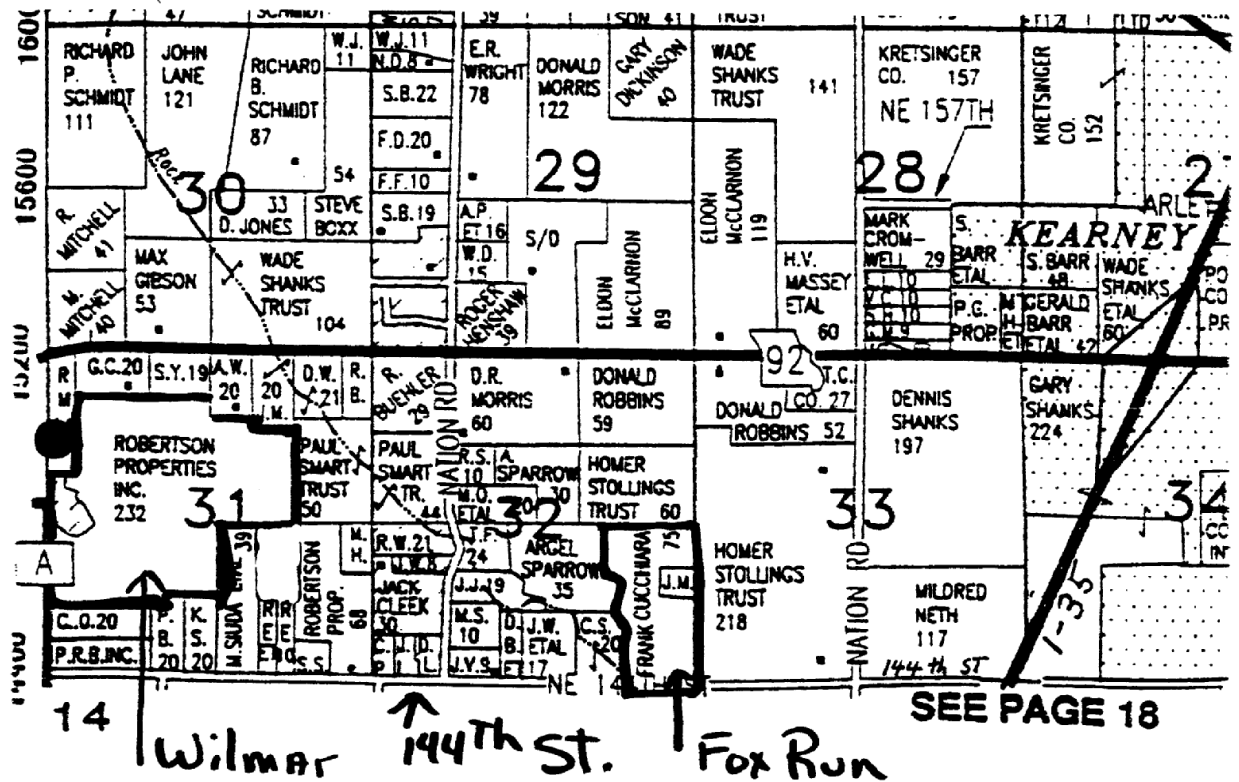
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Name of Utility: Central Rivers Wastewater Utility, Inc.
 Service Area: Missouri Service Areas

Map of Wil-Mar Estates and Fox Run Subdivision Service Areas



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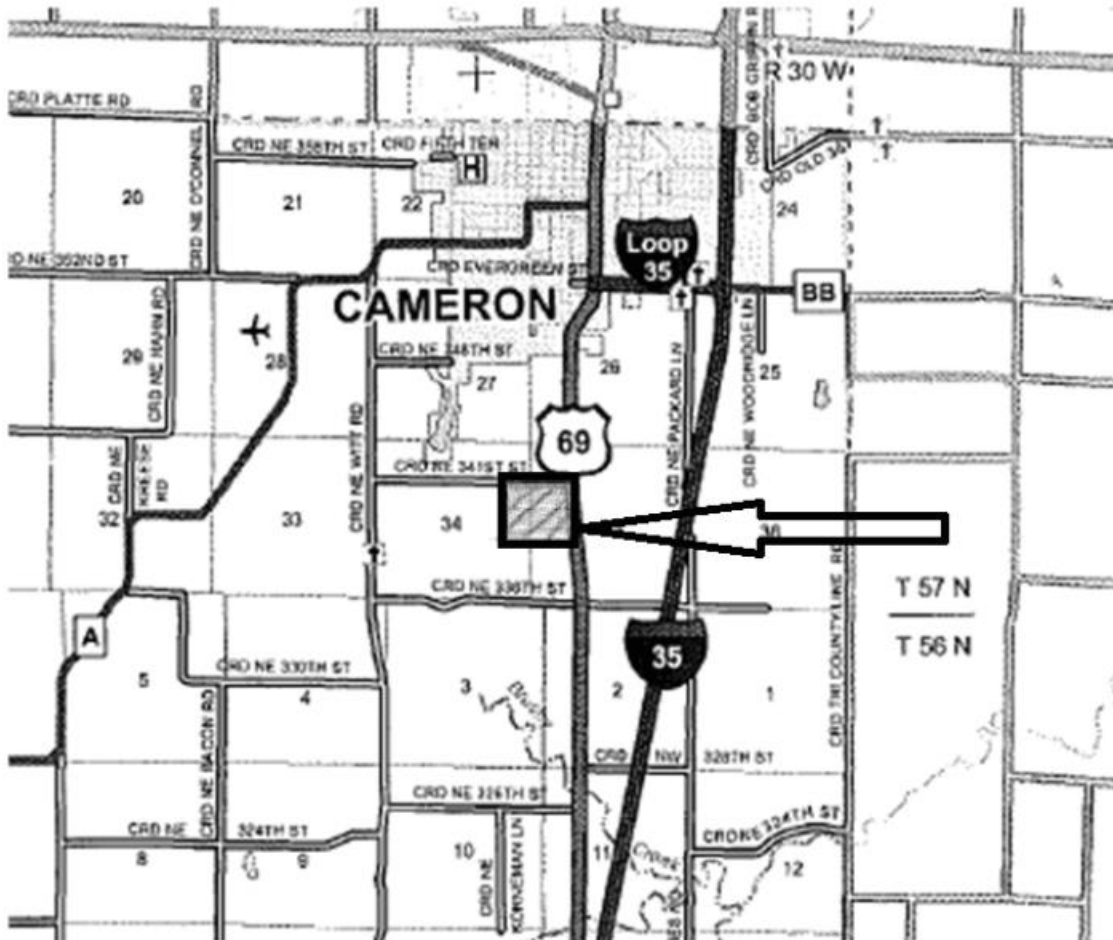
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Name of Utility: Central Rivers Wastewater Utility, Inc.
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Map of Country Hills Service Area



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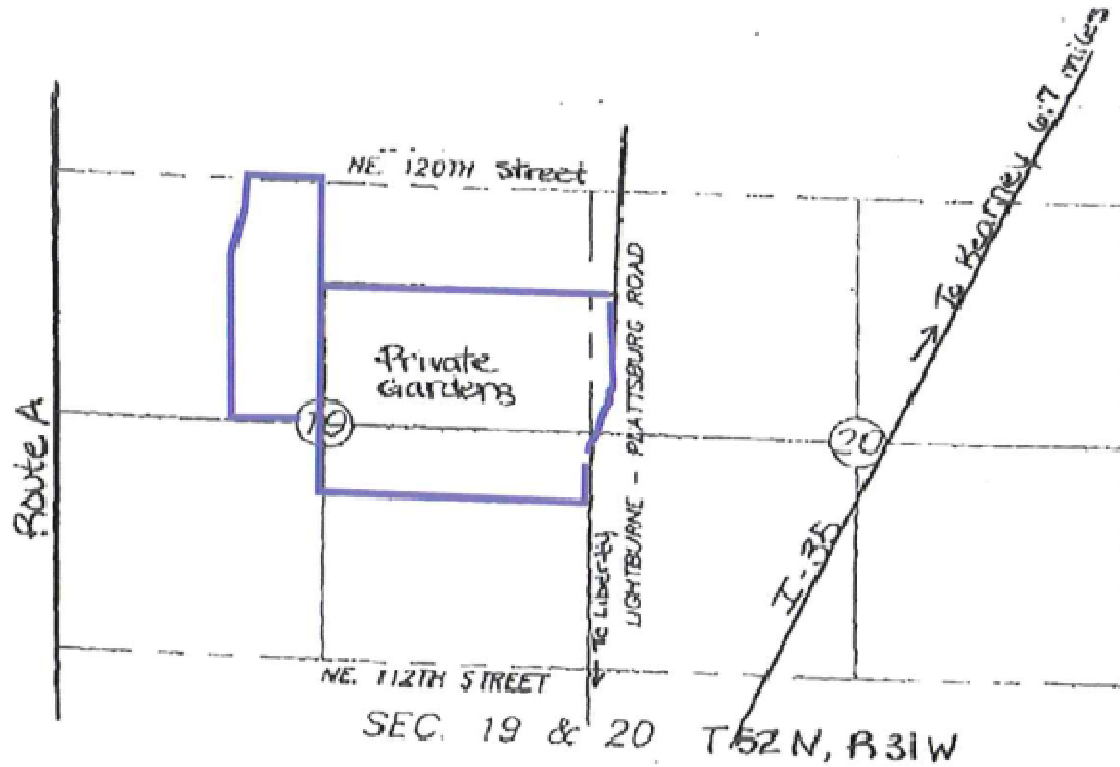
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Name of Utility: Central Rivers Wastewater Utility, Inc.
Service Area: Missouri Service Areas

Map of Private Gardens Service Area

As modified in Case No. SA-2017-0013



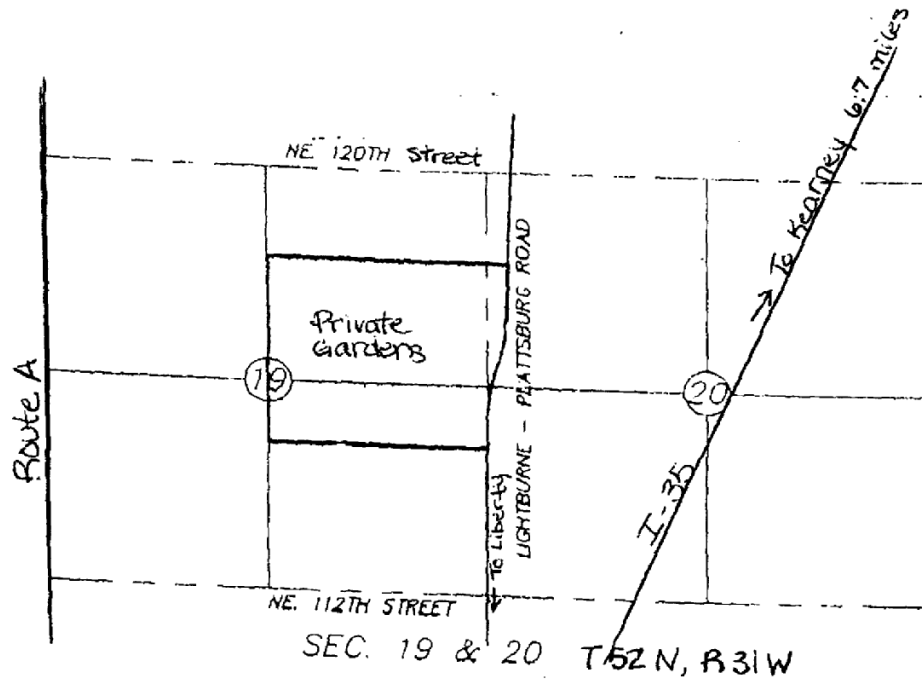
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Name of Utility: Central Rivers Wastewater Utility, Inc.
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Map of Private Gardens Service Area



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	P.S.C. MO No. 2	First Revised	Sheet No. 8
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Name of Utility: Central Rivers Wastewater Utility, Inc.
Service Area: Missouri Service Areas

Description of Service Area: – Berkshire Glen/Walnut Hills Estates
Includes McHenry Addition

As modified in Cases Nos. SA-2017-0013

Generally includes all of the W 1/2 of the SE 1/4 of section 17, and, the East 1/2 of the SW 1/4 of Section 17, T52N, R31W, Clay County, Missouri, Lying west of Interstate I-35 highway and North of 120th Street, containing about 153 acres. This service area is about 1.5 miles North of Liberty, MO.

More particularly described as: Beginning at the Center of said Section 17, thence North 89° 31' 56" East 1303.1 feet; thence South 0° 08' 01" West 1626 feet; thence South 22° West 1107 feet (generally along the I-35 Right-of-Way); thence West along 120th Street approximately 2186 feet; thence North 2647 feet; thence East 1323 feet to the Point of Beginning.

Description of Service Area: – BarB Acres

An area located approximately 2.5 miles north of Kearney, Missouri, in Clay County, generally described as that portion of the north half of the southwest quarter of Section 15, Township 53 North, Range 31 West, which is north of 170th Street, west of State Route 33, south of 172nd Street, and east of Sixteen Branch tributary to Clear Creek.

More specifically described as follows: Beginning at the northeast corner of the Southwest Quarter of Section 15, Township 53 North, Range 31 West, thence due west (in line with 172nd Street) approximately 2400 feet to the center of Sixteen Branch tributary to Clear Creek, thence meandering south and east along said Sixteen Branch to 170th Street, thence due east approximately 1800 feet to State Route 33, thence due north along State Route 33 to the Point-of-Beginning (also the junction of State Route 33 and 172nd Street), encompassing approximately 63 acres in Clay County, Missouri.

Description of Service Area: – Countryside Meadows

Generally includes all of the area south of Missouri State Route 210 and north of West 84th Street and West of the eastern section line of Section 7, Township 51 North, Range 28 West, Ray County, Missouri. All that portion of the N1/2 NE1/4, of Section 7, Township 51 North, Range 28 West, 5th Principal Meridian, Ray County, Missouri, lying Southwesterly of a line drawn parallel with and distant 150.0 feet Southeasterly of Burlington Northern Railroad Company's Main Track Centerline, as now located and constructed.

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ISSUED BY: Mark Geisinger, President, P.O. Box 459, Kearney, MO 64060

Name of Utility: Central Rivers Wastewater Utility, Inc.
Service Area: Missouri Service Areas

Description of Service Area: — Berkshire Glen

Generally includes all of the NW ¼ of the SE 1/4 of section 17, and, the East ½ of the SW 1/4 of the SE 1/4 of Section 17, T52N, R31W, Clay County, Missouri, Lying west of Interstate I-35 highway and North of 120th Street, containing about 58 acres. This service area is about 1.5 miles North of Liberty, MO.

More particularly described as: Beginning at the Northwest corner of the Southeast Quarter of said Section 17, thence North 89°31'56" East 1303.1 feet; thence South 0° 08'01" West 1626 feet; thence South 22° West 1107 feet (generally along the I-35 Right-of-Way); thence South 89°33'47" West 318 feet; thence North 3°5'31" East 1147.3 feet; thence South 89°35'12" West 635.19 feet; thence North 0°15'35" East 1503 feet to the Point of Beginning.

Description of Service Area: — Bar B Acres

An area located approximately 2.5 miles north of Kearney, Missouri, in Clay County, generally described as that portion of the north half of the southwest quarter of Section 15, Township 53 North, Range 31 West, which is north of 170th Street, west of State Route 33, south of 172nd Street, and east of Sixteen Branch tributary to Clear Creek.

More specifically described as follows: Beginning at the northeast corner of the Southwest Quarter of Section 15, Township 53 North, Range 31 West, thence due west (in line with 172nd Street) approximately 2400 feet to the center of Sixteen Branch tributary to Clear Creek, thence meandering south and east along said Sixteen Branch to 170th Street, thence due east approximately 1800 feet to State Route 33, thence due north along State Route 33 to the Point-of-Beginning (also the junction of State Route 33 and 172nd Street), encompassing approximately 63 acres in Clay County, Missouri.

Description of Service Area: — Countryside Meadows

Generally includes all of the area south of Missouri State Route 210 and north of West 84th Street and West of the eastern section line of Section 7, Township 51 North, Range 28 West, Ray County, Missouri. All that portion of the N1/2 NE1/4, of Section 7, Township 51 North, Range 28 West, 5th Principal Meridian, Ray County, Missouri, lying Southwesterly of a line drawn parallel with and distant 150.0 feet Southeasterly of Burlington Northern Railroad Company's Main Track Centerline, as now located and constructed.

CANCELLED
October 29, 2016
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Original Sheet No. 9

Name of Utility: Central Rivers Wastewater Utility, Inc.
Service Area: Missouri Service Areas

Description of Service Area: – Wil Mar Estates Subdivision

As modified in Case No. SA-2017-0013

General Description:

A subdivision located approximately three miles West of Kearney Missouri, South from Missouri State Highway 92 on State Highway A ½ mile to the entrance of subdivision. This service area includes platted lots of Wil Mar Estates and Wil Mar Estates First Plat.

Legal Description:

Those portions of Section 36 T53N, R32W and Section 31, T53N, R31 W of the 5th P.M., Clay County, Missouri, described as follows: Beginning at the E ¼ corner of said Section 36 (also the W ¼ corner of said Section 31), thence N00-23-23E, 406.78 feet along the East line of said Section 36 (also the West line of said Section 31), thence N47-57-00W, 620.51 feet; thence S89-55-28W, 810.59 feet to the Easterly right of way line of Missouri Highway "A"; thence N00-02-35E, 614.49 feet along said r.o.w. line; thence N00-03-00E, 174.61 feet along said r.o.w. line; thence N89-55-28E, 1106.74 feet; thence S00-23-23 W, 496.42 feet; thence N89-55-01E, 550.00 feet; thence N00-23-23E, 791.44 feet; thence S89-00-27E, 2096.26 feet; thence South 285.56 feet; thence East 783.20 feet; thence S00-04-00W, 49.11 feet; thence S89-05-15E, 764.29 feet to the East line of the W ½ of the NE ¼ of said Section 31; thence S00-04-00W, 1517.95 feet along said East line to the SE corner of said W ½ NE ¼; thence S89-54-12W, 1317.50 feet to the center of said Section 31; thence S00-00-10W, 1281.28 feet along the East line of the SW ¼ of said Section 31; thence N89-46-58W, 1060.40 feet; thence South 100.00 feet; thence N89-46-58W, 1615.01 feet to the Easterly right of way line of Missouri Highway "A"; thence N00-06-49W, 793.93 feet along said r.o.w. line; thence along a curve to the left having a radius of 607.96 feet, through a central angle of 70-27-13, an arc distance of 747.58 feet along said r.o.w. line to the North line of the SE ¼ of said Section 36; thence N89-55-28E, 367.91 feet along said North line to the point of beginning.

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ISSUED BY: Mark Geisinger, President, P.O. Box 459, Kearney, MO 64060

Name of Utility: Central Rivers Wastewater Utility, Inc.
Service Area: Missouri Service Areas

Description of Service Area: — Wil Mar Estates Subdivision

General Description:

A subdivision located approximately three miles West of Kearney Missouri, South ½ mile on Missouri State Highway A to the entrance of subdivision. This service area includes platted lots of Wil Mar Estates EXCEPT all the portions platted as WIL MAR ESTATES FIRST PLAT.

Legal Description:

Those portions of Section 36 T53N, R32W and Section 31, T53N, R31W of the 5th P.M., Clay County, Missouri, described as follows: Beginning at the E ¼ corner of said Section 36 (also the W ¼ corner of said Section 31), thence N00-23-23E, 406.78 feet along the East line of said Section 36 (also the West line of said Section 31), thence N47-57-00W, 620.51 feet; thence S89-55-28W, 810.59 feet to the Easterly right of way line of Missouri Highway "A"; thence N00-02-35E, 614.49 feet along said r.o.w. line; thence N00-03-00E, 174.61 feet along said r.o.w. line; thence N89-55-28E, 1106.74 feet; thence S00-23-23W, 496.42 feet; thence N89-55-01E, 550.00 feet; thence N00-23-23E, 791-44 feet; thence S89-00-27E, 2096.26 feet; thence South 285.56 feet; thence East 783.20 feet; thence S00-04-00W, 49.11 feet; thence S89-05-15E, 764.29 feet to the East line of the W ½ of the NE ¼ of said Section 31; thence S00-04-00W, 1517.95 feet along said East line to the SE corner of said W ½ NE ¼; thence S89- 54-12W, 1317.50 feet to the center of said Section 31; thence S00-00-10W, 1281.28 feet along the East line of the SW ¼ of said Section 31; thence N89-46-58W, 1060.40 feet; thence South 100.00 feet; thence N89-46-58W, 1615.01 feet to the Easterly right of way line of Missouri Highway "A"; thence N00-06-49W, 793.93 feet along said r.o.w. line; thence along a curve to the left having a radius of 607.96 feet, through a central angle of 70-27-13, an arc distance of 747.58 feet along said r.o.w. line to the North line of the SE ¼ of said Section 36; thence N89-55-28E, 367.91 feet along said North line to the point of beginning, EXCEPT all that portion platted as Wit MAR ESTATES FIRST PLAT, a subdivision of land in Clay County, Missouri, according to the recorded plat thereof; said plat having been filed August 23, 1994 and recorded in Plat Cabinet D, at Sleeve 57.

CANCELLED

October 29, 2016

Missouri Public

Service Commission

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Name of Utility: Central Rivers Wastewater Utility, Inc.
Service Area: Missouri Service Areas

Description of Service Area: — Fox Run Subdivision

General Description:

A subdivision located approximately ½ Mile West of Kearney Missouri on Missouri Highway 92, south on Nations Road 1 Mile, East on 144th street to the entrance of a 40 lot subdivision. This area generally includes the East ½ of the S.E. Quarter of Section 32, township 53N, Range 31W in Clay County Missouri.

Legal Description:

All that part of the Southeast Quarter of Section 32, Township 53, Range 31 in Clay County, Missouri described as follows: Beginning at the Southeast corner of the Southeast Quarter of said Section 32; thence North 89 degrees 45 minutes 16 seconds West along the South line of the Southeast Quarter of said Section 32, a distance of 50.00 feet; thence North 00 degrees 08 minutes 21 seconds West, a distance of 208.71 feet; thence North 89 degrees 45 minutes 18 seconds West, a distance of 208.71 feet; thence South 00 degrees 08 minutes 21 seconds East, a distance of 208.71 feet to a point on the South line of the Southeast Quarter of said Section 32; thence North 80 degrees 45 minutes 16 seconds West along the South line of the Southeast Quarter of said Section 32, a distance of 1024.48 feet; thence North 00 degrees 57 minutes 15 seconds West, a distance of 944.34 feet; thence North 50 degrees 12 minutes 27 seconds West, a distance of 180.72 feet; thence North 26 degrees 06 minutes 49 seconds West, a distance of 115.00 feet; thence North 21 degrees 34 minutes 02 seconds East, a distance of 196.46 feet; thence North 13 degrees 11 minutes 28 seconds East, a distance of 88.35 feet; thence North 78 degrees 19 minutes 20 seconds East, a distance of 287.04 feet; thence Northwesterly along a curve to the right, having an initial tangent bearing of North 12 degrees 15 minutes 28 seconds West and a radius of 480.00 feet, an arc distance of 4.86 feet; thence North 11 degrees 40 minutes 40 seconds West, a distance of 87.22 feet; thence North 78 degrees 19 minutes 20 seconds East, a distance of 285.00 feet; thence North 57 degrees 31 minutes 40 seconds East, a distance of 195.14 feet; thence South 11 degrees 40 minutes 40 seconds East, a distance of 331.84 feet; thence North 64 degrees 48 minutes 34 seconds East, a distance of 213.17 feet; thence North 00 degrees 09 minutes 34 seconds West, a distance of 133.92 feet; thence South 80 degrees 28 minutes 55 seconds East, a distance of 416.71 feet to a point on the East line of the Southeast Quarter of said Section 32; thence South 00 degrees 08 minutes 21 seconds East along the East line of the Southeast Quarter of said Section 32, a distance of 1566.06 feet to the Point of Beginning. Said tract of land contains 46.71 acres more or less.

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Name of Utility: Central Rivers Wastewater Utility, Inc.
Service Area: Missouri Service Areas

Description of Service Area: — Country Hills Subdivision

This service area in Clinton County, Missouri approximately a mile south of Cameron, Missouri, is Located in Sections 34 and 35 Township 57 North, Range 30 West and contains approximately 180 acres.

Generally described as:

Having a North boundary of the NE 341 Street, an East boundary of Missouri Highway 69, a South boundary of the south line (extended) of the north half of the southwest quarter of Section 35, and a West boundary of west line (extended) of northeast quarter of the southeast quarter of Section 34.

Specifically described as:

The Point of Beginning is the intersection of the centerline of U.S. Highway 69 and the south line of the north half of the southwest quarter of section 35, township 57 north, range 30 west; thence west along the south line of said north half of the southwest quarter of section 35 and continuing along the south line of the north half of the southeast quarter of section 34, township 57 north, range 30 west approximately 2,940 feet to the southwest corner of the northeast quarter of the southeast quarter of Section 34, township 57 north, range 30 west; thence north along the quarter quarter section line approximately 2,700 feet to the centerline of NE 341 Street; thence east along the centerline of said NE 341 Street approximately 2,800 feet to centerline of U.S. Highway 69; thence South along the centerline of U.S. Highway 69 approximately 2,700 feet to the south line of the north half of the southwest quarter of Section 35 and the point of beginning.

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Name of Utility: Central Rivers Wastewater Utility, Inc.
Service Area: Missouri Service Areas

Description of Service Area: – Private Gardens Subdivision

An area generally located in the East Half of Section 19, Township 52 North, Range 31 West, south of NE 120th Street, west of Plattsburg Road, north of NE 112th Street, and platted as Private Gardens in Clay County, Missouri.

More specifically described as follows: All that part of the East one half of Section 19 and a part of the Northeast Quarter of Section 20, both in Township 52, Range 31, Clay County, Missouri described as follows: Commencing at the Southeast corner of said Section 19; thence North 0 degrees, 01 minutes, 51 seconds West along the East line of said Section 19, also being the East Line of SHAVERS HEAVEN CREST, a subdivision of land in Clay County, Missouri, a distance of 1814.97 feet to the Point of Beginning of the tract herein to be described; thence North 89 degrees, 41 minutes, 46 seconds West along the North line of said SHAVERS HEAVEN CREST and its Westerly prolongation thereof, a distance of 2624.80 feet to the West Line of the Southeast Quarter of said Section 19; thence North 0 degrees, 25 minutes, 41 seconds East along said West line, a distance of 828.16 feet to the center of said Section 19; thence North 0 degrees, 24 minutes, 01 seconds East along the West line of the Northeast Quarter of said Section 19, a distance of 1493.20 feet; thence South 89 degrees, 37 minutes, 34 seconds East a distance of 2858.21 feet to a point on the centerline of Lightburne-Plattsburg Road, (the following 5 courses are along said road centerline): thence South 2 degrees, 51 minutes, 39 seconds West, a distance 782.98 feet; thence Southwesterly along a curve to the right being tangent to the last described course, and having a radius of 1300.00 feet, an arc distance of 310.33 feet; thence South 16 degrees, 32 minutes, 18 seconds West, a distance of 339.19 feet; thence Southerly along a curve to the left being tangent to the last described course, and having a radius of 1510.00 feet, an arc distance of 436.57 feet; thence South 0 degrees, 01 minutes, 51 seconds East, a distance of 473.59 feet to the Point of Beginning. Said tract of land contains 145.84 Acres more or less.

Service area addition with Case No. SA-2017-0013:

Part of the East half of the Northwest Quarter of Section 19, Township 52, Range 31 in Clay County, Missouri described as follows: Beginning at the Northeast corner of said East half; thence West along the North line of said East half and along NE 120th Street a distance of 660.0 feet; thence South at right angles a distance of 650.0 feet; thence Southwest along a line that deflects 14 degrees 48 minutes 19 seconds to the right (from said line produced) a distance of 200.0 feet; thence South along a line which deflects 14 degrees 48 minutes 19 seconds to the left (from said line last produced) a distance of 1,770.72 feet to a point on the South line of said East half; thence East along said South line a distance of 697.40 feet to the Southeast corner of said East half; thence North along the East line of said East half a distance of 2,617.62 feet to the point of beginning.

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Name of Utility: Central Rivers Wastewater Utility, Inc.
Service Area: Missouri Service Areas

Description of Service Area: — Private Gardens Subdivision

An area generally located in the East Half of Section 19, Township 52 North, Range 31 West, south of NE 120th Street, west of Plattsburg Road, north of NE 112th Street, and platted as Private Gardens in Clay County, Missouri.

More specifically described as follows: All that part of the East one half of Section 19 and a part of the Northeast Quarter of Section 20, both in Township 52, Range 31, Clay County, Missouri described as follows: Commencing at the Southeast corner of said Section 19; thence North 0 degrees, 01 minutes, 51 seconds West along the East line of said Section 19, also being the East Line of SHAVERS HEAVEN CREST, a subdivision of land in Clay County, Missouri, a distance of 1814.97 feet to the Point of Beginning of the tract herein to be described; thence North 89 degrees, 41 minutes, 46 seconds West along the North line of said SHAVERS HEAVEN CREST and its Westerly prolongation thereof, a distance of 2624.80 feet to the West Line of the Southeast Quarter of said Section 19; thence North 0 degrees, 25 minutes, 41 seconds East along said West line, a distance of 828.16 feet to the center of said Section 19; thence North 0 degrees, 24 minutes, 01 seconds East along the West line of the Northeast Quarter of said Section 19, a distance of 1493.20 feet; thence South 89 degrees, 37 minutes, 34 seconds East a distance of 2858.21 feet to a point on the centerline of Lightburne-Plattsburg Road, (the following 5 courses are along said road centerline): thence South 2 degrees, 51 minutes, 39 seconds West, a distance 782.98 feet; thence Southwesterly along a curve to the right being tangent to the last described course, and having a radius of 1300.00 feet, an arc distance of 310.33 feet; thence South 16 degrees, 32 minutes, 18 seconds West, a distance of 339.19 feet; thence Southerly along a curve to the left being tangent to the last described course, and having a radius of 1510.00 feet, an arc distance of 436.57 feet; thence South 0 degrees, 01 minutes, 51 seconds East, a distance of 473.59 feet to the Point of Beginning. Said tract of land contains 145.84 Acres more or less.

CANCELLED

October 29, 2016

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ISSUED BY: Mark Geisinger: President: P.O. Box 459, Kearney, MO 64060

FILED
Missouri Public
Service Commission
JS-2016-0045

Name of Utility: Central Rivers Wastewater Utility, Inc.
Service Area: Missouri Service Areas

SCHEDULE OF RATES

AVAILABILITY:

Any Customer adjacent to the Company's collecting sewer or other Customer who can deliver sewage to a Company-owned collecting sewer within the Company's certified area in a manner compatible with the company's sewage collection and treatment system.

Sewer Service Rates:

Single Family Rate: \$ 44.81 per month
Single family, duplex unit or unit of a multi-unit building where water utility service is or is not provided through individual water meters.

Commercial Rate: \$44.81 per month plus \$2.50 per thousand gallons used over 6500 gallons/month

Any applicable Federal, State or Local taxes, or other applicable fees applied on a per customer or a billing basis, shall be added as separate items in rendering each bill.

*indicates new rate or text
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Name of Utility: Central Rivers Wastewater Utility, Inc.
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SCHEDULE OF SERVICE CHARGES

SERVICE CONNECTION CONSTRUCTION

For STEP, STEG or gravity service - includes installation of new saddle, or new wye or tee, as appropriate, installed on the collecting sewer, construction and connection of the Company-owned service connection pipeline to the saddle, wye, or stub, as applicable, any miscellaneous materials, and all labor and equipment required to complete the connection. This charge does not apply if a pre-existing existing service connection is used, or if a service connection was constructed as a stub-out along with a collecting sewer extension **\$690.00**

INSPECTION CHARGES

STEP system installation customer service line installation, connection inspection, and startup/operation inspection pursuant to Rule 5B and/or Rule 6H includes inspection of - collection tank; repairable parts; electrical connections and wiring from the house to the pump controls at the tank including circuit breaker box; service sewer from the house plumbing to the collection tank as applicable; and service sewer from the collection tank to the service connection or to service sewer stub from the collecting sewer if one exists.

STEG system installation and connection inspection – includes inspection of – collection tank, service sewer from the house plumbing to the collection tank, and service sewer from the collection tank to the service connection or to service sewer stub. **\$125.00**

Gravity service sewer inspection – includes inspection of – service sewer from the house plumbing to the service connection or to service sewer stub from the collecting sewer if one exists. **\$125.00**

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Name of Utility: Central Rivers Wastewater Utility, Inc.
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SCHEDULE OF SERVICE CHARGES (Continued)

TAXES:

Sales, Gross Receipts, Occupation or Franchise Taxes:

There shall be added to the customer's bill as a separate item an amount equal to the proportionate part of any sales, license, occupation, franchise or other similar fee or tax now or hereafter imposed upon the Company by any municipality or any other governmental authority, whether imposed by statute, ordinance, franchise or otherwise, in which the fee or tax is based upon a percentage of gross receipts, net receipts, revenue or income from the provision of service by the Company. When such tax or fee is a stated amount, a pro rata portion of such tax or fee shall be included as a separate item on the customer's bill and shall be calculated by applying thereto the same percentage factor as the total annual amount of that tax bears to the gross receipts of the Company from the provision of service during the preceding calendar year to customers located within the boundaries of the taxing entity. These tax or fee amounts shall be added to the customer's bill only within the boundaries of the entity imposing the tax or fee. This provision does not apply to the "assessment" rendered by the Missouri Public Service Commission to the Company. Any applicable Federal, State or Local taxes computed on billing basis shall be added as separate items in rendering each bill.

LATE PAYMENT CHARGE: \$6.50 per notice per month

Applies when payment is delinquent (according to Rule 10-G).

RETURN CHECK CHARGE: \$25.00

Only one charge per returned check.

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Rule 1. DEFINITIONS

- A. "B.O.D." denotes biochemical oxygen demand. It is the quantity of oxygen utilized in the biochemical oxidation of organic matter under standard laboratory conditions expressed in milligrams per liter.
- B. A "COLLECTING SEWER" is a pipeline, including force mains, gravity sewers, pressure sewers interceptors, laterals, trunk sewers, manholes, lampholes and necessary appurtenances, including "Y" or wye branches or service wyes, and saddles, which is owned and maintained by the Company, located on public property or on private easements, and used to transport sewage waste from the Customer's service connection to the point of disposal.
- C. "COLLECTION TANK" is a tank that serves as a reservoir for wastewater.
- D. The "COMPANY" is Central Rivers Wastewater Utility, Inc. acting through its officers, managers; or other duly authorized employees or agents.
- E. The "CUSTOMER" is any person, individual partnership, association, corporation or governmental body which has contracted with the Company for sewer service or is receiving sewer service from the Company, or whose facilities are connected for utilizing sewer services.
- F. The "DATE OF CONNECTION" shall be the date the permit for a service connection is issued by the Company. In the event no permit is taken and a service connection is made, the date of connection shall be determined based on available information, such as construction/occupancy permits, or water or electric service turn-on dates.
- G. A "DEVELOPER" is any person, firm, corporation, partnership or any entity that, directly or indirectly, holds title to, or sells or leases, or offers to sell or lease, or advertises for sale or lease, any two or more lots or two or more residences in a subdivision. The term "DEVELOPER" does not include a homeowner selling a single residence located on one or more lots in which said homeowner has occupied said residence a minimum of 60 calendar days.
- H. "DISCONTINUANCE OF SERVICE" is intentional cessation of the use of sewer service by action of the Company not at the request of the Customer. Such DISCONTINUANCE OF SERVICE may be accomplished by methods including physical disconnection of service sewer, or turn-off of water service by the water utility at the request of the Company.
- I. "DOMESTIC SEWAGE" is sewage, excluding storm and surface water, resulting from normal household activities.
- J. A "FOUNDATION DRAIN" is a pipe installed inside or outside the foundation of a structure for the purpose of draining ground or subsurface water away from the foundation.
- K. "INSIDE PIPING or HOUSE PIPING" is all internal plumbing in a residence and 4" sewer pipe connected to the interior plumbing and extending away from the house a minimum of 5' from the exterior face of the foundation of the house. There shall be a wye cleanout installed within 5' of the foundation of the house.
- L. "NON-DOMESTIC SEWAGE" is all sewage other than domestic sewage including, but not limited to, commercial or industrial wastes. (See Rule 6 pertaining to Improper Waste or Excessive Use.)

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- M. "pH" is the relative degree of acidity or alkalinity of water as indicated by the hydrogen ion concentration. pH is indicated on a scale reading from 1-14, with 7 being neutral, below 7 acid, and above 7 alkaline; more technically defined as the logarithm of the reciprocal of the hydrogen ion concentration.
- N. "REPLACEABLE PARTS" are pump motor, effluent pump, liquid level control, effluent filter and filter housing. This does not include the collection tank and service sewer between the dwelling structure and the collecting sewer. The entire unit containing the Replaceable Parts listed above is referred to as the pump vault.
- O. A "SERVICE CONNECTION" is the Company-owned service pipe connected to the Company collecting sewer, either at the bell of a "Y" branch or the bell of a saddle placed on the barrel of the collecting sewer or at the check valve of a pressure service connection, and includes the portion of a service pipe that extends approximately to the property line; for pressure pipelines the SERVICE CONNECTION also includes a lockable stop cock including pipe fittings that are part of the stop cock assembly, located as close as practical to the property line; or for all gravity pipelines includes a union located as close as practical to the property line; to which the service sewer may be connected. The service connection may be constructed by the Company, or constructed in conjunction with construction of a collecting sewer.
- P. A "SERVICE SEWER" or "CUSTOMER'S SERVICE SEWER" is generally a pipe with appurtenances used to conduct sewage from the Customer's premises to the service connection; the SERVICE SEWER specifically includes the gravity portion of the pipeline that extends from the premises to a septic tank that is part of a STEP or STEG collection system; includes the pressurized pipe extending from a STEP unit to the service connection excluding fittings that are part of the service connection stop cock; includes the gravity pipe extending from a STEG unit to the gravity pipe union; or includes the single gravity pipeline from the premises to the union of the service connection for conventional gravity sewers. The service sewer is owned and maintained by the Customer.
- Q. "STEG Tank" is a septic tank effluent gravity tank consisting of a watertight septic tank, and effluent filter, and is owned by the customer. A STEG tank is for use by a single customer but may include combinations of two or more residences or commercial facilities when appropriately sized and if the property is under one ownership and such combination may be considered as a single customer.
- R. "STEP Tank" is a septic tank effluent pumping tank consisting of a watertight septic tank, control panel, pump vault in which the replaceable parts are located, and a vault riser and lid that provides accessibility from the ground surface. A STEP tank is for use by a single customer but may include combinations of two or more residences or commercial facilities when appropriately sized and if the property is under one ownership and such combination may be considered as a single customer.
- S. A "SUBDIVISION" is any land in the State of Missouri which is divided or proposed to be divided into two or more lots or other divisions of land, whether contiguous or not, or uniform in size or not, for the purpose of sale or lease, and includes resubdivision thereof.
- T. "SUSPENDED SOLIDS" are the concentration of insoluble materials suspended or dispersed waste expressed in milligrams per liter on a dry weight basis as determined by standard procedures.

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- U. TECHNICAL SPECIFICATIONS – are detailed requirements for equipment and construction of STEP and STEG systems, and special provisions of the service sewer utilized for STEP or STEG systems, included as one or more appendices included with these rules and regulations.
- V. “TERMINATION OF SERVICE” is the cessation of the use of sewer service requested by the customer. Such TERMINATION OF SERVICE shall be accomplished by a method verified and recognized by the company, and may include physical disconnection of the service sewer, closing and locking a pressure service connection stop cock, termination or disconnection of water service by the water utility, or the company’s observation of non-occupancy of the unit served.
- W. The word “UNIT or BUILDING UNIT” shall be used herein to define the standard user or property served. Each mobile home in a mobile home park and each residential dwelling unit in a multi-unit building is a separate unit whether owned or leased or residential or commercial.

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Rule 2. GENERAL MATTERS

- A. Every Customer, upon signing an application for service or accepting service rendered by the Company, shall be considered to have expressed consent to be bound by these rates and rules.
- B. The Company's rules governing rendering of service are set forth in these numbered sheets. The rates applicable to appropriate class of service are set forth in rate schedules and constitute a part of these rules.
- C. The Company reserves the right, subject to the authority of the Missouri Public Service Commission to prescribe additional rates or rules and to alter existing rates or rules as necessary.
- D. All facilities, construction contracts, and written agreements shall conform to these rules in accordance with the statutes of the State of Missouri and authority of the Missouri Public Service Commission.
- E. The Company shall have the right to enter upon the Customer's premises for the purpose of inspecting for compliance with these rules. Company personnel shall identify themselves and such inspections shall be conducted during reasonable business hours.
- F. A Customer may make inquiries of the Company on any matter regarding utility service including but not limited to rules, quality of service, service problems, and billing issues; and the Company shall respond to any such inquiry in accordance with the Commission's service and billing practices specifically 4CSR 240-13.040.
- G. A Customer may file informal or formal complaints against the Company on any matter regarding utility service including but not limited to rules, quality of service, service problems, and billing issues, in accordance with the Commission's service and billing practices specifically 4CSR 240-13.070.

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Rule 3. LIMITED AUTHORITY OF COMPANY EMPLOYEES

- A. Employees or agents of the Company are expressly forbidden to demand or accept any compensation for any service rendered to its Customers except as covered in the Company's rules.
- B. No employee or agent of the Company shall have the right or authority to bind it by any promise, agreement or representation contrary to the letter or intent of these rules.
- C. The Company shall not be responsible for damages because of any failure to remove waste water from the premises or for interruption, if such failure or interruption is without willful default or negligence on its part.
- D. The Company shall not be liable for damages because of any interruption of sewer service or for damages caused by defective piping and appliances on the Customer's property or premises.
- E. The Company shall not be liable for damages due to acts of God, civil disturbances, war, government actions, and other uncontrollable occurrences.

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Rule 4. APPLICATION FOR SEWER SERVICE

- A. A written application for service, signed by the Customer and accompanied by the appropriate fees and other information required by these rules, must be received from each Customer before service is provided to any premises. Said application must state the name of the owner of said premises and, in the case of a commercial or industrial Customer, must also state the quantity and strength of effluent to be discharged from said premises into the Company's sewer system. Every Applicant, upon signing an application for any service rendered by the Company or upon taking of service, shall be considered to have expressed consent to the Company's rates and rules. The Company shall have the right to refuse services for failure to comply with the rules herein, or if the Customer owes a past due bill not in dispute. In any case, where unusual construction or equipment expense is necessary to furnish the service, the Company may require a contract specifying a reasonable period of time for the Company to authorize construction of Customer-owned facilities and connection to the Company-owned service connection, and to provide the service.
- B. A prospective commercial or industrial Customer shall, upon request of the Company, present in writing to the Company a list of the water using devices. The Company will then advise the Customer of the form and the character of the wastewater collection facilities available.
- C. No substantial addition to the water using equipment or appliances connected to the sewer system of the Company for commercial or industrial Customers shall be made except upon written notice to and with the written consent of the Company.
- D. Any change in the location of an existing service connection requested by the Customer shall be made at their own expense and subject to Company approval.
- E. Customer service sewers will not be extended along public streets or roadways or through property of others in connecting with collecting sewers. If a service connection is requested at a point not already served by a collecting sewer of adequate capacity, the collecting sewer shall be extended in accordance with Rule 11. The Company shall approve the location of any service connection.
- F. New service connections shall be constructed by the Company, and a connection authorized, when a new service connection fee, if applicable, is paid to the Company based on the provisions of these rules.
- G. Unless specified in a contract specifying a reasonable time delay as provided for in paragraph A., above, the Company will authorize, in writing, connections to the Company-owned service connection, and construction of STEP and STEG units, as appropriate, upon submittal of an application for service and payment by the Customer of all fees required for connection, and subject to inspections by the Company as necessitated by the type of collecting sewer and service sewer utilized. Such written authorization shall be included along with the Customer's receipt for payment of such fees. Details of components to be installed by the Customer, and inspection procedures, will be provided along with the written authorization to the Customer or Customer's plumber consistent with the technical specifications included with these rules and regulations.

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- H. When sewer charges are based on water usage, the Company reserves the right to refuse sewer service to any applicant unless said Applicant agrees to install a water meter accessible to the Company, so that there will be a basis for sewer charges. The Company and Customer may agree to an estimated water use amount, on an interim basis for a period not to exceed six (6) months, to allow time to install suitable metering equipment.
- I. When service is requested for a multi-unit building, there shall be one party responsible as the Customer unless:
1. Each unit has an individual service sewer; or,
 2. Each unit is provided water utility service through an individual water meter by the company or by another water utility with which the company has an approved agreement for discontinuance of water service for non-payment of a sewer bill, and there exists one responsible party for maintenance of sewer facilities common to all customers within the building including STEP or STEG units if any such common facilities exist.
- J. The Company will provide to the Customer an Application for Sewer Service. This Application will clearly state who is to maintain each part of the service sewer STEP or STEG tanks, connections and connecting parts, whether it be the Customer or the Company.
- K. The Company shall not deny service to an applicant except in accordance with the Commission's service and billing practices, specifically 4CSR 240-13.035.
- L. The Company shall not require a deposit from an applicant for new service except in accordance with the Commission's service and billing practices, specifically 4CSR 240-13.030.

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Rule 5. INSIDE PIPING AND CUSTOMER SERVICE SEWER

- A. The Customer shall construct and own the service sewer in accordance with these rules and regulations, and the technical specifications. As a condition of the Company's sewer service, inside piping requirements of all governmental entities having jurisdiction, and the Company's rules, must be met at the time of connection to the system. The Company may deny sewer service or may discontinue sewer service where footing drains, downspouts, or other sources of surface or storm water are permitted to enter the sewer system.
- B. In order for the Customer or Customer's plumber to install the service sewer, any portion thereof, or any components of a STEP or STEG system, the Customer shall have in his or her possession written authorization from the Company, as provided in Rule 4., to perform this installation following an accepted application for service and payment of applicable fees. The service sewer, STEP or STEG components and connection to the Company's service connection shall be subject to the approval and inspection of the Company, and the Customer or the Customer's agent shall abide by all details, restrictions and requirements provided to the Customer or the Customer's agent, and as provided for in these rules and regulations and the technical specifications included with these rules and regulations.
- C. A separate and independent Customer service sewer shall be required for every building, except:
1. When one building stands at the rear of another building on an interior lot where no private service sewer is available and cannot be constructed to the rear building through an adjoining alley, courtyard, or driveway; in that situation, the Customer's service sewer from the front building may be extended to the rear building and it will be considered as one Customer's service sewer; or,
 2. When two or more buildings are part of a complex and cannot be subdivided.
- D. Existing service sewers may be used only when they meet all requirements of the Company.
- E. The Customer's service sewer shall be one of the following: ductile iron pipe, PVC, or other suitable material approved by the Company. Pressure pipe shall be PVC or polyethylene ASTM rated for a minimum pressure of 160 psi. Joints shall be tight and waterproof. Any part of the Customer's service sewer that is located within ten (10) feet of a water service pipe shall be constructed of slip on or mechanical joint ductile iron pipe or PVC 160 psi ASTM pipe, or better.
- F. Any portion of the Customer's service sewer that is gravity flow shall have a diameter of four (4) inches or greater. The slope of such four (4) inch pipe shall not be less than one-eighth (1/8) inch per foot.
- G. Whenever possible the Customer's service sewer shall be brought to the building at an elevation below the basement floor. No building sewer shall be laid parallel to and within three (3) feet of any bearing wall. The depth shall be sufficient to afford protection from frost. The Customer's service sewer shall be laid at a uniform grade and in straight alignment insofar as possible.

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- H. Changes in direction shall be made only with properly curved pipes and fittings. If the Customer is connected to a pressurized collection system, see Rule 6.
- I. In all buildings connected to a gravity collection system, and in which any building drain is too low to permit adequate gravity flow to the collecting sewer, sanitary sewage carried by such drains shall be lifted by Company approved artificial means and discharged to the building sewer. No water operated sewage ejector shall be used. The customer shall be responsible for installation and all maintenance of any such artificial lifting means. The type of device used and the installation shall be subject to inspection and approval of the Company.
- J. All excavations required for the installation of a service sewer and STEP or STEG systems shall be open trench work unless otherwise approved by the Company. Pipe laying and backfill shall be performed in accordance with the latest published engineering specifications of the manufacturer of the materials used and all applicable local plumbing codes, except that no backfill shall be placed until the work has been inspected and approved by the Company.
- K. The connection of a conventional gravity service sewer shall be made at the union of the service connection as provided by the Company. No connection shall be made without the authorization of and inspection by the Company. The pipe connected to the union shall be the correct size and watertight.
- L. The Customer is obligated to maintain the service sewer from the Customer's residence or building to the inlet of the STEP or STEG tank and to the service connection. Maintenance by the Customer shall be in accordance with these rules and regulations as well as construction information of the Company in force at that time that are consistent with the technical specifications included with these rules. Maintenance by the Customer shall be subject to the approval of an authorized inspector of the Company.
- M. In the case of a conventional gravity sewer collection system, the Company will locate the point to which the service sewer connection will be made and provide the service connection. All connections are subject to inspection and approval by the Company. An application for new construction must be filed in writing a minimum of 48 hours in advance during normal business hours stating the lot number, name of subdivision, street and mailing address, name of applicant, name of the property owner, and the time at which the service sewer connection will be made and the Company will furnish the connection. All connections are subject to inspection and approval by the Company. An application for new construction must be filed in writing a minimum of 48 hours in advance during normal business hours stating the lot number, name of subdivision, street and mailing address, name of applicant, name of the property owner, and the time at which connection is to be made. The Company will not be required to supply sewer service until each such connection has been inspected and approved by it. In the event the Customer or the Customer's agent shall damage the connection or the collecting sewer, then the Customer shall be responsible for the cost of repair or replacing any such damage.

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Rule 6. STEP or STEG Systems

- A. This rule applies to customers on either a STEP or STEG collection system and is not applicable to customers on a conventional gravity collection system.
- B. The Customer will install the STEP or STEG unit required for the service area in accordance with these rules and regulations and the technical specifications included with these rules and regulations. Prior to connection the Customer shall be required to meet certain obligations as detailed in these rules and as specified in the technical specification. Electricity costs for pump operation shall be the responsibility of the Customer.
- C. For a single-family residence to be connected to a pressure collection system and utilizing a STEP system, the Customer shall install a minimum 1,500 gallon watertight tank, pump or pumps, effluent filters, electrical control panel, splice box and wiring from control panel to septic tank, wiring from stubbed out electrical service at customer home to control panel (as detailed under Part E of this Rule 6 and the technical specifications), 4" SCH 40 (or equal) piping from single family residence to septic tank 1" SCH 40 (or equal) piping from septic tank to the Company's collecting sewer, risers and lids, service connection valves and appurtenances, and inspections. Sizing of tanks and equipment for homes with more than five bedrooms will be handled on a case by case basis.
- D. Customers utilizing a STEP system shall furnish to the exterior of the house one 30 amp dedicated circuit for the effluent pump, as specified in the technical specifications.
- E. The Customer shall furnish a written sketch that approximates the location where the Customer wishes the STEP or STEG tank to be located. Company will endeavor to approve the location as close as practical to the requested location.
- F. Application, accompanied by the connection fee, the inspection fee(s) or other authorized charges, must be filed in writing at the Company's business office during normal business hours, six days in advance, stating the street, house number, name of applicant, name of property owner and time at which tap is to be made, and the Company shall not be required to supply sewer service unless these conditions are met. One connection shall not service more than one property unless authorization is specifically granted by the Company in writing.
- G. The service connection shall be furnished and installed by the Company prior to the connection of the customer's service sewer. The Customer will be responsible to pay any approved charges for the service connection the inspection of the Customer's service sewer to the Service Connection provided by the Company at the rate provided in the Schedule of Service Charges.
- H. The installation of any STEP unit, STEG unit, and gravity or pressure service sewer shall be subject to inspection by the Company, and inspection charges as provided in the Schedule of Service Charges. Inspection of a STEP unit shall also require and include the Company witnessing the initial startup and the operation of the replaceable parts, along with the operability of such STEP system with the Company's collecting sewer system.

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- I. In cases of discontinuance of sewer service pursuant to the Company's approved rules, sewer service may be turned off by the Company by locking the stop cock, if available, in the closed position. Service shall not be resumed again except upon payment of all delinquent charges, plus reconnection fee (found in the schedule of charges) to cover the costs of discontinuance and effectuating resumption of service.
- J. All portions of the service sewer, whether gravity or pressure pipe, shall be owned and maintained by the Customer.
- K. Preventative maintenance checks of the STEP unit, and labor associated with the replaceable parts of the STEP unit will be provided by the Company, provided that the Customer allows access to the Customer's property for such maintenance. The Company may discontinue service to the Customer if Customer fails to allow the Company access to property for the purposes of performing maintenance on the STEP system.
- L. The STEP Unit will be maintained by the Customer. Company may discontinue service to Customer if Customer fails to allow Company access to property for the purposes of inspecting the STEP Unit to check for its condition and for excessive solids level, as necessary to provide a safe and efficient collection system. If solids removal is necessary, Customer shall accomplish such removal within forty-five (45) days after notification from the Company or solids will be removed by the Company at Customer's expense, or Customer will be subject to discontinuance of service.
- M. The Company shall perform one preventive maintenance call per year on each STEP unit in service. Normally, these will be made in the spring through fall seasons. Preventive maintenance shall consist of the following work:
1. Pull and clean filter; and,
 2. Pull and clean liquid level control device; and,
 3. Run controls, including alarm system, through one complete cycle; and,
 4. Check the check valves for proper operation. Clean or replace as necessary; and
 5. Check levels of solid waste in tank. When solid levels become too excessive for proper maintenance, the Customer will be required to remove solids within forty-five (45) days after notification from the Company, or solids will be removed by the Company at Customer's expense, or Customer will be subject to discontinuance of service; and,
 6. Remove cover and check electrical connections at the splice box.
- N. For every 100 pump units in service, the Company shall have on hand two effluent pumps, two effluent pump repair kits, two motors, five liquid level control units, and an adequate supply of check valves. The Company shall have at least one of each of the above items for each brand or type of pump in use.
- O. The Company shall be responsible for labor cost only related to replaceable parts, and shall perform emergency replacement of said parts. The Customer is responsible for the cost of all parts replaced on their system. At the Company's option, an emergency service call may constitute a preventive maintenance call if a reasonable amount of time has elapsed since the last preventive maintenance call, and if all other maintenance checks are performed.

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- P. The labor for preventive maintenance calls and emergency service calls shall be provided at no extra charge to the Customer. The Company shall not be liable for parts or labor necessary due to damage caused by misuse. The Company shall document evidence of misuse and provide such information to the customer and others as necessary.
- Q. The Company shall present to the Customer, at the time of application for service, information regarding what services are available from the Company.
- R. Components of a STEP or STEG unit shall meet certain specifications as outlined in the technical specifications.
- S. New connections that include STEP or STEG systems serving a residence or commercial facility that are located on private property must have an easement that allows easy access for the Company to maintain and operate replaceable parts or other equipment located in the tank as appropriate. The Customer maintains ownership of the STEP or STEG unit; however, Company has sole and exclusive rights for maintaining any equipment and providing correct parts at, in or related to the STEP or STEG tank provided Customer permits access. The cost of these parts, when deemed necessary to replace, will be the responsibility of the Customer. The Customer may request the failed part from the Company.
- T. The Company may discontinue service to the Customer if Customer fails to allow the Company reasonable access to the property for the purposes of inspection and performing maintenance on the STEP unit, STEG unit, control panel or other general maintenance necessary to provide a safe and efficient collection system. The Company may also discontinue service to Customer if Customer fails to pay for replaceable parts necessary for safe and efficient operation of unit.
- U. Ultimately the Customer is responsible for the safekeeping of the STEP/STEG unit including prevention of physical damage to all components including damage to the vault riser and lid, prevention of freezing and removal of non-dispersible solids.

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Name of Utility: Central Rivers Wastewater Utility, Inc.
Service Area: Missouri Service Areas

Rule 7. IMPROPER OR EXCESSIVE USE

- A. The following requirements for the use of sewer service provided by the Company shall be observed. Violation of the requirements will result in the discontinuance of services to the Customer or an additional approved charge by the Commission for excess load, or the requirement of the Customer to install facilities to prevent excessive loads and other adverse impacts upon the Company's system.
- B. No person shall discharge or cause to be discharged any of the following described waste waters into the Company's collecting sewers:
1. Any liquid or vapor having a temperature higher than 150 degrees Fahrenheit; or,
 2. Any wastewater which may contain more than 100 parts per million, by weight, of fat, oil or grease; or,
 3. Any wastewater which may contain more than 25 parts per million, by weight, of soluble oils; or,
 4. Any gasoline, Benzene, naphtha, fuel oil or other flammable or explosive liquid, solid, gas or antifreeze; or,
 5. Any garbage, feminine products, condoms, baby wipes, or paper towels; or,
 6. Any ashes, cinders, sand, mud, straw, shavings, metal, glass, rags, feathers, tar, plastics, wood or any other solid or viscous substance capable of causing obstruction to the flow in sewers or interference with the proper operation of the sewage works; or,
 7. Any waste waters having a pH lower than 5.0 or higher than 9.0, or having any other corrosive property capable of causing damage or hazard to structures, equipment and personnel of the sewage works; or,
 8. Any wastewater in excess of maximum strength of 400 parts per million B.O.D.; or,
 9. Any wastewater containing heavy metals, toxic material, or Chemical Oxygen Demand (C.O.D.), in sufficient quantity to disrupt the operation of treatment facilities, or exceeding any limits which may be specified in a service contract for any such substance; or,
 10. Any storm water, surface water, ground water, swimming pool water, water softener flushing, roof runoff, subsurface drainage, or cooling water into Company's collecting sewers.
- C. When non-dispersible or non-decomposable waste discharge becomes too excessive for proper operations of a STEP or STEG unit, the Company will require the Customer to remove such solids at the Customer's expense by pumping the tank. If the Customer fails to pump the tank within 45 days of notification from the Company of the need to have the tank pumped, the tank will be pumped by the Company at Customer's expense.
- D. The Company may require a Customer discharging non-domestic sewage to install a pretreatment facility, grease trap or other device on the premises, to prevent exceedance of discharge limits or other adverse impacts upon the Company's system. The installation of any such device as well as its operation and maintenance shall be the responsibility of the Customer, and subject to approval and inspection by the Company.

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Rule 8. DISCONTINUANCE OF SERVICE BY COMPANY/TERMINATION OF SERVICE

- A. The Company reserves the right to discontinue services for any of the following reasons:
1. For failure to comply with these rules; or,
 2. For non-payment of utility bill (See Rule 9); or,
 3. For resale of sewer services; or,
 4. For an unauthorized sewer connection to the Company sewers; or,
 5. For not providing electricity to the effluent pump; or,
 6. For any action or inaction which allows wastewater to discharge in an unauthorized manner; or,
 7. For violation of any rule regarding operation and maintenance responsibility of the Company and/or the Customer pertaining to STEP or STEG units or service sewers.
- B. Discontinuance of service to a premises for violation of these rules shall not prevent the Company from pursuing any lawful remedy by action at law or otherwise for the collection of monies due from the Customer.
- C. If the Company discontinues its service for any violation of these rules and regulations, then any monies due the Company shall become immediately due and payable.
- D. The Company has the right to refuse or to discontinue service to any premises to protect itself against fraud or abuse.
- E. At least thirty (30) days prior to physical discontinuance of service, the Company will mail a written notice to the Customer and to the property owner, if different than the Customer, by registered or certified mail, return receipt requested, with a copy thereof forwarded to the Missouri Public Service Commission. Said notice shall state the violation and service may be discontinued at any time after the expiration of the notice period, provided satisfactory arrangements for continuance of the service have not been made between the Customer and the Company. This thirty (30) day notice may be waived where discharge of materials is discovered which might be detrimental to the health and safety of the public or cause damage to the sewer system of the Company. In the event of discontinuance of service to protect health and safety as above provided, the Customer and the Commission shall be notified immediately thereof with a statement concerning the reasons for such discontinuance.
- F. Restoration of service of any Customer whose service was discontinued by authority of this Rule will be made subject to payment of the cost of discontinuance of service and restoration.
- G. Tenants of rental property shall be given the opportunity to pay delinquent bills in lieu of discontinuance of service. This is in addition to any other options, such as becoming the customer.
- H. The owner shall be responsible for bill payment and be the customer on any short term rental property. (short term being 92 days occupancy or less).

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Rule 9. INTERRUPTIONS IN SERVICE

- A. The Company reserves the right to limit sewer service in its collecting sewers at any time for the purpose of making repairs to the sewer system.
- B. Whenever service is limited for repairs, all Customers affected by such limitation will be notified in advance whenever it is possible to do so. Every effort will be made to minimize limitation of service.
- C. No refunds for charges for sewer service will be made for limitations of service unless due to willful misconduct of the Company.
- D. In order to avoid overloading the capacities of the Company's collecting sewers and treatment facilities, the Company reserves the right at all times to determine and regulate, in a reasonable and non-discriminatory manner, the maximum amounts of wastes discharged into the Company's collecting sewers when they are greater than normal domestic sewage.

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Rule 10. BILLS FOR SERVICE

- A. The charges for sewer service shall be at the rates specified in the applicable tariffs on file with the Missouri Public Service Commission. The point of assumption of sewer service shall be at the service connection. Service charges for connection or disconnection are set forth in the Schedule of Rates and Charges.
- B. A Customer who has made application for service to a premises shall be held liable for payment for such service furnished to such premises until the Customer notifies the Company in writing to terminate service. If termination of service must be accomplished by physical disconnection, the Customer shall notify the Company of the date and time of the disconnect in writing at least five days prior to the termination. If termination is accomplished by discontinuance or termination of water service, such notice of disconnection shall be at least one day before the date of the water turnoff. Service may not be terminated for one unit of a multi-unit building which is served by one service sewer, unless accomplished by shut off of water service.
- C. A deposit or suitable guarantee to cover the payment of bills may be required from all new Customers or those whose service is discontinued for violation of rules or non-payment, in an amount equal to actual or estimated bills for a period of one billing period plus thirty (30) days.
- D. Bills for sewer service will be mailed or delivered to the Customer's last address as shown by the records of the Company, but failure to receive the bill will not relieve the Customer from the obligation to pay the same.
- E. Payments shall be made at the office of the Company, or at other locations specified by the Company.
- F. A separate bill shall be rendered for each unit receiving sewer service, however a combined bill may be rendered to customers that receive both water and sewer service.
- G. The Company shall render bills monthly in arrears and such bills shall be due and payable when received. Payment for residential service is delinquent if not received by the Company twenty-one (21) days after the date of rendition, as shown on the bill unless such date falls on a weekend, a legal holiday, or other day when the office is closed, in which case the due date shall be extended to the next business day.
- H. Neither the Company nor the Customer will be bound by bills rendered under mistake of fact as to the quantity of service rendered or as a result of clerical error.
- I. The Company shall have the right to discontinue service to any premises where the bill has become delinquent. In addition, the Company shall have the right to add late charges to bills which become delinquent. Such late charges shall be assessed at the rate shown in the Schedule of Charges. The Company shall not be required to restore or connect any new service for such delinquent customers until the unpaid account due the Company under these Rules has been paid in full or arrangements satisfactory to the Company have been made to pay said account.

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- J. If a Customer tenders a check to the Company for payment of sewer service and such check is returned unpaid by the Company's bank, the Company may require payment for that bill to be made in the form of a cashier's check, money order, or cash; with the addition of a returned check charge as shown in the Schedules of Charges.
- K. When bills are rendered for a period of less than a complete billing period due to the connection or termination of service, the billing shall be for the proportionate part of the monthly charge, or where water usage is the basis for the charge, at the appropriate rate for water used, or a proportionate part of the residential rate, whichever is applicable. Customers terminating with less than one month's service shall pay not less than the monthly minimum.
- L. A Customer is liable for payment of all monthly service charges for sewer service to a premises from the date of connection until the date of discontinuance.
- M. The Empty lot fee is a maintenance fee paid by either developers or lot owners not requiring service at the given time, to maintain Company-owned plant including treatment facilities, lift stations, and collecting sewers, constructed for sewer service to their lot.
- N. The Company shall issue bills for service and accept payment for service in accordance with the Commission's service and billing practices, specifically 4CSR 240-13.020.
- O. The Company shall undertake billing adjustments in accordance with the Commission's service and billing practices, specifically 4CSR 240-13.025.
- P. The Company shall not require of a Customer a deposit for continued service, unless the amount and procedure is in accordance with the Commission's service and billing practices, specifically 4CSR 240-13.030.
- Q. If a Customer wishes to dispute a bill for service, the Customer shall advise the Company no less than twenty-four (24) hours prior to a schedule discontinuance of service in order to avoid such discontinuance of service. The Customer shall be required to pay the non-disputed portion of the bill, pay a portion of the disputed portion of the bill, cooperate with the Company in dispute resolution, and pay the appropriate amount if the dispute is resolved. The Customer, and the Company, shall both follow procedures for disputed bills as outlined in the Commission's service and billing practices specifically 4CSR 240-13.045.
- R. The Customer and the Company may enter into settlement agreements or payment agreements, in accordance with the Commission's service and billing practices specifically 4CSR 240-13.060.

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Rule 11. SPECIAL CONTRACT FOR EXCESSIVE CAPACITY

- A. In the event that the Customer to be served proposes to discharge into the Company's system an abnormally high volume or strength of waste as to require an enlargement of the Company's existing sewage treatment plant or the construction of a temporary sewage treatment plant. And/or the construction or reconstruction of sewer lines, service shall be provided to such Customer under the terms and conditions of a mutually satisfactory contract, in form approved by the Missouri Public Service Commission, pursuant to which the cost of such improvements will be financed in such a manner as to be fair and reasonable to both parties and so as not to constitute a burden upon the Company or the existing Customers of the Company.

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Rule 12. EXTENSION OF COLLECTING SEWERS

- A. This Rule shall govern the extension of collecting sewers by the Company in areas where there are no collecting sewers. The Company will extend its collecting sewers within dedicated or recorded easements within its certificated area to serve new customers. When the applicant's property is too far from existing facilities and it is more economical to construct a treatment facility to be used on an interim basis, the extension shall include subsidization of the cost of constructing such interim treatment facility. Such subsidization shall be based on a limit of capital investment by the Company of \$500 per Customer connected to the interim treatment facility. The Company will extend its collecting sewers under the following terms and conditions:
1. Upon receipt of written application for service in compliance with Rule 4, the Company will provide the Applicant(s) an itemized estimate of the cost of the proposed extension. Said estimate shall include the cost of all labor and materials required, including manholes, cleanouts, lift stations, reconstruction of existing sewers (if necessary), and the direct costs associated with supervision, engineering, permits, and bookkeeping and administration.
 2. Applicant(s) shall enter into a contract with the company for the installation of said extension and shall tender to the Company a contribution in-aid-of construction equal to the amount determined in (A)(1), plus the appropriate customer connection fee(s). Applicant(s) shall have the option of installing the main extension under the provisions of Rule 12(B) in lieu of entering into said contract.
 3. If as a result of reasonably unforeseeable circumstances, the actual cost of the extension exceeds the estimated cost of the extension, the Applicant(s) shall pay the added cost. The Applicant(s) shall pay within thirty (30) days of billing for same by the Company.
 4. The cost to an Applicant(s) connecting to a sewer that was contributed by other Applicant(s) shall be as follows:
 - a. For single-family residential Applicants that are applying for service in a platted subdivision, the company shall divide the actual cost of the extension by the number of lots abutting said extension to determine the per lot extension cost. When counting lots, corner lots which abut existing mains shall be excluded.
 - b. For single-family residential Applicants that are applying for service in areas that are unplatted in subdivision lots, the Applicants' cost shall be equal to the total cost of the extension divided by the total length of the extension in feet times 100 feet.
 - c. For industrial, commercial, or multi-family residential Applicant(s), the cost will be equal to the amount calculated for a single-family residence in Paragraphs 4(a) or 4(b) above multiplied times a water usage factor. The water usage factor shall be determined by the greater of dividing the average monthly usage in gallons by 7,000 gallons, or by dividing the average monthly BOD in pounds by 18.8 lbs., but shall not be less than 1.

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- d. The cost for each contract will be collected by the Company for ten years only.
5. Refunds of contributions shall be made to Applicant(s) as follows:
 - a. Should the actual cost of extension be less than the estimated cost, the Company shall refund the difference as soon as the actual cost has been ascertained. Said refund to be made within thirty (30) days of final cost determination by the Company.
 - b. During the first ten years after the extension is completed, the Company will refund to the Applicant(s) who paid for the extension monies collected from Applicant(s) in accordance with Rule 12(A)(4), above.
 - c. The sum of all refunds to any Applicant shall not exceed the total contribution which the Applicant has paid.
 - d. Each refund shall be distributed to initial Applicant(s) based upon the percentage of the actual extension cost contributed by each Applicant.
6. Extensions made under this Rule shall be and remain the property of the Company in consideration of its perpetual upkeep and maintenance.
7. The Company reserves the right to connect future extensions to this collecting sewer and the attaching of Customers to such further extensions shall not entitle Applicant(s) contracting for the original extension to additional refund.
8. The pipe used in making extensions under this Rule shall be of a type and size which will be reasonably adequate to supply the area to be served. Such determination as to size and type of pipe shall be left solely to the judgment of the Company. If the Company desires a pipe size or lift station larger than reasonably required to provide service to the lots abutting said extension, the additional cost due to larger size shall be borne by the Company.
- B. When the applicant elects to construct an extension, the Company will connect said extension to its existing collecting sewers under the following terms and conditions:
 1. Applicant shall enter into a contract with the Company which provides that the Applicant construct said collecting sewers and/or other facilities to meet the requirements of all governmental agencies and the Company's rules. Plans for the extension shall be submitted to the Company for approval prior to construction. Applicant's choice of construction contractor is subject to approval by the Company. Applicant shall contribute said facilities to the Company with a detailed accounting of the actual cost of construction, and contribute to the Company the Company's estimated cost of the inspection.
 2. Same as Rule 12(A)(8).

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3. The Company, or its representative, shall have the right to inspect, test and approve the extension prior to connecting it to the Company's collecting sewers.
 4. Connection of the extension to existing Company collecting sewers shall be made only by representatives of the Company.
 5. The Company shall have the right to refuse ownership and responsibility for the sewers until Applicant(s) has met the contractual obligation as provided for in Rule 12(B)(l).
 6. Same as Rule 12(A)(4) above.
 7. Same as Rule 12(A)(5) above.
 - a. Same as Rule 12(A)(5)(b).
 - b. Same as Rule 12 (A)(5)(c).
 - c. Same as Rule 12 (A)(5)(d).
 - d. Same as Rule 12 (A)(5)(e).
 8. Same as Rule 12(A)(6).
 9. Same as Rule 12(A)(7).
- C. When a developer requests an extension, the developer must agree to record with the County Recorder of Deeds a restriction which states that the lot owner's sewer connection charge and/or cost for the installation of a septic tank, pump, and required equipment is specified in the Missouri Public Service Commission approved tariff for the Company. Such restriction must be recorded prior to the Company incurring any cost, providing service, or accepting any portion of the extension.

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APPENDIX 1 – STEP specifications

- 1) Tank – specify material permissible to use i.e. concrete, abs plastic, fiberglass, other plastic, etc.
 - a. Outside dimensions will be approximately 67” wide x 145” length, and 59” minimum to 64” maximum tall
 - b. Inside dimensions will be approximately 62” wide by 140” length by 54” tall
 - c. Distance to bottom of 4” inlet pipe from the outside bottom of the tank will be approximately 49½”
 - d. Distance to bottom of 4” outlet pipe from the outside bottom of the tank will be approximately 46½” to 50”
 - e. The top of the tank will have two 24” riser pan with 24” x 12” riser and 24” heavy duty lid
 - f. Minimum wall and bottom thickness is 3” for the top and 2½” for the walls
- 2) Pump Vault
 - a. Height will be approximately 57”, inside opening approximately 12”, and approximately 17½” for the outside diameter including support pipe opening
 - b. Inlet hole height from base of unit will be approximately 19”
 - c. Lowest float point setting will be approximately 29”
 - d. Biotube cartridge height will be approximately 19”
- 3) Float Switch
 - a. Shall be constructed of a material that is impact resistant and noncorrosive for use in liquids up to 140 degrees F.
 - b. Float cord will be a flexible 2-conductor (UL, CSA) SJOW with a water-resistant coating
 - c. Float collar will be ABS
- 4) Submersible Effluent Pump
 - a. Maximum Diameter of effluent pump will be 4”
 - b. Gallons per minute will be minimum 8 maximum 12
 - c. Horsepower will be minimum 0.50 maximum 1.00
 - d. Pump shall be a single phase
 - e. Nameplate voltage will be 115
 - f. Actual voltage will be 120
 - g. Design flow amps will be 12.7
 - h. Maximum amps will be 12.7
 - i. Number of impellers will be minimum 6 maximum 6
 - j. Minimum Discharge size and material will be 1¼ in GFP
 - k. Maximum Length of pump will be 23.0 in
 - l. Minimum liquid level will be 16 in
 - m. Rated cycles per day will be at least 300
 - n. Pump must have a minimum 24-hour run-dry capability

Note: Any changes or waivers will be reviewed and approved in writing by the Company.

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HELD FOR FUTURE USE

Reserved for Appendix 2 – STEG specifications

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