

SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services (continued)

Missouri Public

3.2.4 Features (continued)

REC'D DEC 03 2003

(B) Automated DACC (continued)

Service Commission

- .3 For Customers that subscribe to any of the Company's outbound Services that require Switched Access to reach the long distance network, Automated DACC is available for Directory Assistance accessed via 1 + area code + 555-1212. Automated DACC is blocked via all other access methods.
- .4 Automated DACC calls may not be completed via Group 2 Toll Free Access Numbers. D
D
- .5 When two directory listings are requested, Automated DACC is available for completing the call to the first or second listing.
- .6 Once the caller is provided the desired telephone number, the caller is offered call completion.
- .7 Manual completion of the call from the Directory Assistance operator is not available.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public
Service Commission

3.2 Directory Assistance Services (continued)

REGD JAN 07 2003

3.2.4 Features (continued)

(B) Automated DACC (continued)

- .3 For Customers that subscribe to any of the Company's outbound Services that require Switched Access to reach the long distance network, Automated DACC is available for Directory Assistance accessed via 1 + area code + 555-1212. Automated DACC is blocked via all other access methods.
- .4 Automated DACC calls may not be completed via Group 1 Toll Free Numbers or Group 2 Toll Free Access Numbers. T
- .5 When two directory listings are requested, Automated DACC is available for completing the call to the first or second listing.
- .6 Once the caller is provided the desired telephone number, the caller is offered call completion.
- .7 Manual completion of the call from the Directory Assistance operator is not available.

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Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services (continued)

3.2.4 Features (continued)

(B) Automated DACC (continued)

- .3 For Customers that subscribe to any of the Company's outbound Services that require Switched Access to reach the long distance network, Automated DACC is available for Directory Assistance accessed via 1 + area code + 555-1212. Automated DACC is blocked via all other access methods.
- .4 Automated DACC calls may not be completed via Group 1 Toll Free Numbers or Group 2 Toll Free Numbers.
- .5 When two directory listings are requested, Automated DACC is available for completing the call to the first or second listing.
- .6 Once the caller is provided the desired telephone number, the caller is offered call completion.
- .7 Manual completion of the call from the Directory Assistance operator is not available.

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SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services (continued)

3.2.4 Features (continued)

(C) Call Completion By Long Distance Operator

Manual call completion may be required for disabled callers or for callers that originate calls from rotary telephones. These callers should contact the long distance operator for connection to the Directory Assistance operator and request the long distance operator stay on the line to complete the call.

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Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public
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3.2 Directory Assistance Services (continued)

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3.2.5 Application of Charges

(A) General

T

- .1 Directory Assistance charges apply whether or not the Directory Assistance operator furnishes the requested telephone number(s) (e.g., the requested telephone number is unlisted, non-published or no record can be found).
- .2 Customers will be billed a charge for each request of two listings or portion thereof.
- .3 Directory Assistance charges may be billed to the originating number or to an alternate billing option such as third number or a calling card. Calls placed to Directory Assistance with alternate billing will incur both the Directory Assistance charge as well as the per call charge for the alternate billing option.

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SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services (continued)

3.2.5 Application of Charges

(A) Directory Assistance Charges

- .1 Directory Assistance charges apply whether or not the Directory Assistance operator furnishes the requested telephone number(s) (e.g., the requested telephone number is unlisted, non-published or no record can be found).
- .2 Customers will be billed a charge for each request of two listings or portion thereof.
- .3 Directory Assistance charges may be billed to the originating number or to an alternate billing option such as third number or a calling card. Calls placed to Directory Assistance with alternate billing will incur both the Directory Assistance charge as well as the per call charge for the alternate billing option.

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1
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SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services (continued)

3.2.5 Application of Charges (continued)

(A) General (continued)

.4 Any calls to Directory Assistance utilizing an operator will be billed the Directory Assistance charge plus the applicable operator services per call charges. If the Customer reaches a long distance operator and the long distance operator connects the Customer to Directory Assistance, the following charges apply:

- .a Directory Assistance charge pursuant to Section 4.2 of this Tariff and
- .b operator dialed per call charge pursuant to Section 4.1.1 or Section 4.1.2 of this Tariff.

If the long distance operator stays on the line to complete the call for the caller, usage charges also apply pursuant to Section 4.1.1 or Section 4.1.2 of this Tariff.

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Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services (continued)

3.2.5 Application of Charges (continued)

(B) Automated DACC

The Automated DACC charge applies in addition to the Directory Assistance per-call charge if the caller accepts the offer. The Automated DACC charge will not apply if the call is not completed. The DACC charge and the associated usage charges for the completed call will be billed using the same billing option used for the originating call to Directory Assistance. For rates and charges, see Section 4.2 of this Tariff for the DACC charge. In addition to the DACC charge, the Customer will be billed the directory assistance charge and the appropriate usage charge.

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SECTION 3 - DESCRIPTION OF SERVICES

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3.3 Inmate Service

3.3.1 Inmate Service permits inmates to place collect calls originated from authorized telephone numbers in a prison administration controlled environment. Inmate Service includes operator station collect calls placed to domestic locations. Person-to-Person calling is not available. Calls cannot be converted from a collect call to a calling card call or billed to a third party by the billed party. Telephones subscribed for this Service may be controlled by the prison administration for one or more of the following:

- duration of call
- permission restrictions
- time of day
- call blocking
- call detail reports
- restriction lists
- number of calls placed per individual
- monitoring and recording of discrete phone conversations

3.3.2 Inmate Service is available at prisons in the State in which prison administrators have requested the Service and specific agreements are in place with the payphone service provider selected by the prison administrator. Inmate Service may not be available in all locations.

3.3.3 Inmate Service rates include usage charges and a per call service charge. Calls are billed in one (1) minute increments, with a minimum call duration of one (1) minute.

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SECTION 3 - DESCRIPTION OF SERVICES

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Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access

3.4.1 MTS

MTS is an intercity long distance Service available to Customers seven (7) days per week, twenty-four (24) hours per day, 365 days per year. With MTS, calls are originated from other than a public or semipublic coin telephone. The desired telephone number is dialed, the call is completed without the assistance of a live or automated operator, and the call is not billed to a number other than the originating number. Calls originate on switched facilities provided by LECs, CLECs or authorized access providers. MTS is available to Residential Customers and Business Customers that presubscribe to the Company for long distance Service. If a Customer presubscribes to the Company for the provision of outbound long distance Service and does not select one of the Company's optional price plans, the Company will provision MTS Service on the Customer's initial order for Service. If a Residential Customer subscribes to the Company's interstate Automatic Savings Plan, the Company will provision MTS Service for intrastate calling. Charges are usage sensitive and vary by day-of-week and time-of-day. Calls are billed in one (1) minute increments, with a minimum call duration of one (1) minute. Peak and off peak rates apply. The peak rate period is 8:00 a.m. to but not including 5:00 p.m., Monday through Friday. The off-peak rate period is all other times. The off-peak rates apply on the following holidays: New Year's Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day. Usage rates for MTS vary depending on whether the presubscribed line is classified as business or residential. With MTS, there is no minimum monthly billing. Calls billed under this Service offering will not qualify for promotional rates.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.2 Long Distance III, aka JustCallSM Standard

- (A) Long Distance III, aka JustCallSM Standard is an outbound only long distance optional calling plan for Residential Customers. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. C
- (B) Long Distance III, aka JustCallSM Standard optional calling plan is provided in conjunction with interstate Long Distance III, aka JustCallSM Standard optional calling plan and is available only to Customers who subscribe to the interstate service provided in the Company's Voice Product Reference and Pricing Guide which may be found at www.sbc.com. Intrastate Long Distance III, aka JustCallSM Standard optional calling plan is not available on a stand-alone basis.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

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3.4.2 Long Distance III, aka JustCallK Standard

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(A) Long Distance III, aka JustCallK Standard is an outbound only long distance optional calling plan designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this service. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.

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(B) Long Distance III, aka JustCallK Standard optional calling plan is provided in conjunction with interstate Long Distance III, aka JustCallK Standard optional calling plan and is available only to Customers who subscribe to the interstate service provided in the Company's Voice Product Reference and Pricing Guide which may be found at www.sbc.com. Intrastate Long Distance III, aka JustCallK Standard optional calling plan is not available on a stand-alone basis.

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SECTION 3 - DESCRIPTION OF SERVICES

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3.4 Outbound Services-Switched Access (continued)

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3.4.2 Long Distance III

Service Commission

- (A) Long Distance III is an outbound only long distance optional calling plan designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this service. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.
- (B) Long Distance III optional calling plan is provided in conjunction with interstate Long Distance III optional calling plan and is available only to Customers who subscribe to the interstate service provided in the Company's Voice Product Reference and Pricing Guide which may be found at www.sbc.com. Intrastate Long Distance III optional calling plan is not available on a stand-alone basis.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.2 Reserved for future use

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.2 Long Distance III, aka JustCallSM Standard (continued)

(C) Long Distance III, aka JustCallSM Standard optional calling plan is available to new and existing Residential Customers that:

- .1 use Switched Access to reach the long distance network;
- .2 subscribe to an access line service of an SBC Affiliate;
- .3 subscribe to the Company for the provision of interstate and intrastate InterLATA Service;
- .4 provides the Company the same billing name and address for all services required to subscribe to this Long Distance III, aka JustCallSM Standard optional calling plan;
- .5 bill the products, services, and/or features as required in this Long Distance III, aka JustCallSM Standard optional calling plan, as described in this Tariff in Section 3.4.2, to the same BTN as the Customer's long distance Service subscribed to this Service; and
- .6 request to be provisioned under this optional calling plan.

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SECTION 3 - DESCRIPTION OF SERVICES

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3.4 Outbound Services-Switched Access (continued)

REC'D JUN 08 2004

3.4.2 Long Distance III, aka JustCallK Standard (continued)

T

(C) Long Distance III, aka JustCallK Standard optional calling plan is
available to new and existing Residential Customers that:

T

- .1 use Switched Access to reach the long distance network;
- .2 subscribe to an access line service of an SBC Affiliate;
- .3 subscribe to the Company for the provision of interstate and intrastate
InterLATA Service;
- .4 provides the Company the same billing name and address for all
services required to subscribe to this Long Distance III, aka
JustCallK Standard optional calling plan;
- .5 limit the use of Service to that which is of a standard, domestic,
residential nature;
- .6 bill the products, services, and/or features as required in this Long
Distance III, aka JustCallK Standard optional calling plan, as
described in this Tariff in Section 3.4.2, to the same BTN as the
Customer's long distance Service subscribed to this Service; and
- .7 request to be provisioned under this optional calling plan.

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SECTION 3 - DESCRIPTION OF SERVICES

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3.4 Outbound Services-Switched Access (continued)

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3.4.2 Long Distance III (continued)

Service Commission

(C) Long Distance III optional calling plan is available to new and existing Residential Customers that:

- .1 use Switched Access to reach the long distance network;
- .2 subscribe to an access line service of an SBC Affiliate;
- .3 subscribe to the Company for the provision of interstate and intrastate InterLATA Service;
- .4 provides the Company the same billing name and address for all services required to subscribe to this Long Distance III optional calling plan;
- .5 limit the use of Service to that which is of a standard, domestic, residential nature;
- .6 bill the products, services, and/or features as required in this Long Distance III optional calling plan, as described in this Tariff in Section 3.4.2, to the same BTN as the Customer's long distance Service subscribed to this Service; and
- .7 request to be provisioned under this optional calling plan.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

REC'D JUN 08 2004

3.4.2 Long Distance III, aka JustCallK Standard (continued)

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- (D) The rates described in Section 4.4.2 of this Tariff will apply. If the Customer uses Long Distance III, aka JustCallK Standard optional calling plan for non-standard residential or non residential purposes, including but not limited to commercial or broadcast facsimile, resale, telemarketing, permanent and semi-permanent internet connections and autodialing, the Company may immediately suspend, restrict or cancel the Customer's Service.

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SECTION 3 - DESCRIPTION OF SERVICES

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3.4 Outbound Services-Switched Access (continued)

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3.4.2 Long Distance III (continued)

Service Commission

- (D) The rates described in Section 4.4.2 of this Tariff will apply. If the Customer uses Long Distance III optional calling plan for non-standard residential or non residential purposes, including but not limited to commercial or broadcast facsimile, resale, telemarketing, permanent and semi-permanent internet connections and autodialing, the Company may immediately suspend, restrict or cancel the Customer's Service.

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SECTION 3 - DESCRIPTION OF SERVICES **Missouri Public**

3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services

Service Commission

For outbound Services provided via a Switched Access arrangement, Residential Customers may subscribe to any of the Company's outbound Service offerings for the provision of (1) intrastate InterLATA and intrastate IntraLATA calling; (2) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling; or (3) intrastate IntraLATA calling only and select another company for the provision of the Customers's intrastate InterLATA calling.

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1
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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services

For outbound Services provided via a Switched Access arrangement, Residential Customers may subscribe to any of the Company's outbound Service offerings for the provision of (1) intrastate InterLATA and intrastate IntraLATA calling; (2) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling; or (3) intrastate IntraLATA calling only and select another company for the provision of the Customers's intrastate InterLATA calling.

(A) Simple Solutions Block of Time 100

- .1 Simple Solutions Block of Time 100 is an outbound only long distance optional calling plan. This optional pricing plan is not available prior to June 1, 2001. This optional calling plan is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to local service associated with one of the Simple Solutions packages from an affiliated LEC; and (3) request to be provisioned under this optional pricing plan. Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(A) Simple Solutions Block of Time 100 (continued)

- .2 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing (1) one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For a monthly recurring charge, the Customer receives a 100 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (I) of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.
- .3 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the Simple Solutions Block of Time 100 in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1
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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(A) Simple Solutions Block of Time 100 (continued)

- .4 If a Customer disconnects the local service of an affiliated LEC, the Customer will no longer qualify for Simple Solutions Block of Time 100. Unless the Customer selects an alternative optional calling plan upon disconnecting the local service of an affiliated LEC, the Customer will be moved to Long Distance II and the rates and charges in Section 4.4.3 (F) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (I) of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(B) Reserved for future use

(C) Reserved for future use

(D) Reserved for future use

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SECTION 3 - DESCRIPTION OF SERVICES

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3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(E) Simple Solutions® II¹

REC'D JAN 07 2003

- .1 Simple Solutions II is an outbound only, Flat Rate, long distance optional pricing plan. Simple Solutions II is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Simple Solutions II is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by an Affiliated LEC or Affiliated CLEC: CallerID Name and Number and a minimum of five products, services or features from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe to an Affiliated LEC's or Affiliated CLEC's Group B Large Package as defined in Section 1 of this Tariff; (4) subscribe to the Company for the provision of intrastate InterLATA Service; and (5) request to be provisioned under this optional pricing plan. If an Applicant or Customer subscribes to local service from a non-Affiliated LEC or non-Affiliated CLEC, the requirements specified in (2) and (3) above may be waived if the conditions described in Section 2.2.19 of this Tariff are met by the Customer and the non-Affiliated LEC or non-Affiliated CLEC providing local service to the Customer.

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- .2 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.

¹ This Service is no longer available to new Customers effective August 1, 2002.

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SECTION 3 - DESCRIPTION OF SERVICES **Missouri Public**

- 3.4 Outbound Services-Switched Access (continued)
3.4.3 Consumer Outbound Services (continued)
(E) Simple Solutions II¹

REC'D JUN 26 2002

Service Commission **C**

- .1 Simple Solutions II is an outbound only, Flat Rate, long distance optional pricing plan. Simple Solutions II is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Simple Solutions II is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by an affiliated LEC or affiliated CLEC: CallerID Name and Number and a minimum of five products, services or features from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe to an affiliated LEC's or affiliated CLEC's Group B Large Package as defined in Section 1 of this Tariff; (4) subscribe to the Company for the provision of intrastate InterLATA Service; and (5) request to be provisioned under this optional pricing plan. If an Applicant or Customer subscribes to local service from a non-affiliated LEC or non-affiliated CLEC, the requirements specified in (2) and (3) above may be waived if the conditions described in Section 2.2.19 of this Tariff are met by the Customer and the non-affiliated LEC or non-affiliated CLEC providing local service to the Customer.
- .2 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.

¹ This Service is no longer available to new Customers effective August 1, 2002.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

- 3.4 Outbound Services-Switched Access (continued)
3.4.3 Consumer Outbound Services (continued)
(E) Simple Solutions II

REC'D APR 03 2002

Service Commission

- .1 Simple Solutions II is an outbound only, Flat Rate, long distance optional pricing plan. Simple Solutions II is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Simple Solutions II is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by an affiliated LEC or affiliated CLEC: CallerID Name and Number and a minimum of five products, services or features from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe to an affiliated LEC's or affiliated CLEC's Group B Large Package as defined in Section 1 of this Tariff; (4) subscribe to the Company for the provision of intrastate InterLATA Service; and (5) request to be provisioned under this optional pricing plan. If an Applicant or Customer subscribes to local service from a non-affiliated LEC or non-affiliated CLEC, the requirements specified in (2) and (3) above may be waived if the conditions described in Section 2.2.19 of this Tariff are met by the Customer and the non-affiliated LEC or non-affiliated CLEC providing local service to the Customer.
- .2 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

- 3.4 Outbound Services-Switched Access (continued)
3.4.3 Consumer Outbound Services (continued)
(E) Simple Solutions II

REC'D MAR 04 2002

Service Commission

- .1 Simple Solutions II is an outbound only, Flat Rate, long distance optional pricing plan. Customers subscribing to Simple Solutions II will be LEC-billed or CLEC-billed as appropriate. Simple Solutions II is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Simple Solutions II is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by an affiliated LEC or affiliated CLEC: CallerID Name and Number and a minimum of five products, services or features from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe to an affiliated LEC's or affiliated CLEC's Group B Large Package as defined in Section 1 of this Tariff; (4) subscribe to the Company for the provision of intrastate InterLATA Service; and (5) request to be provisioned under this optional pricing plan. If an Applicant or Customer subscribes to local service from a non-affiliated LEC or non-affiliated CLEC, the requirements specified in (2) and (3) above may be waived if the conditions described in Section 2.2.19 of this Tariff are met by the Customer and the non-affiliated LEC or non-affiliated CLEC providing local service to the Customer.

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- .2 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.

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Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(E) Simple Solutions II

- .1 Simple Solutions II is an outbound only, Flat Rate, long distance optional pricing plan. Customers subscribing to Simple Solutions II will be LEC-billed. Simple Solutions II is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Simple Solutions II is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to local service associated with one of the Simple Solutions II packages from SWBT; (3) subscribe to the Company for the provision of intrastate InterLATA Service; and (4) request to be provisioned under this optional pricing plan.
- .2 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

Missouri Public

3.4.3 Consumer Outbound Services (continued)

REC'D MAR 10 2004

(E) Simple Solutions® II¹ (continued)

Service Commission

- .3 If a Customer disconnects any of the Group B Large Package products, services or features, the Customer will no longer qualify for Simple Solutions II and will be moved to FallBack unless the Customer selects an alternative optional calling plan. C

If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of five additional products, services or features associated with the Group A Large Package, the Customer will no longer qualify for Simple Solutions II and will be moved to FallBack unless the Customer selects an alternative optional calling plan. C

If the Customer is moved to FallBack, the rates and charges in Section 4.4.3 (AG) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (E) of this Tariff. C

¹ This Service is no longer available to new Customers effective August 1, 2002.

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SECTION 3 - DESCRIPTION OF SERVICES

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3.4 Outbound Services-Switched Access (continued)

REC'D JAN 07 2003

3.4.3 Consumer Outbound Services (continued)

(E) Simple Solutions® II¹ (continued)

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- .3 If a Customer disconnects any of the Group B Large Package products, services or features, the Customer will no longer qualify for Simple Solutions II and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan.

If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of five additional products, services or features associated with the Group A Large Package, the Customer will no longer qualify for Simple Solutions II and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan.

If the Customer is moved to Long Distance II, the rates and charges in Section 4.4.3 (F) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (E) of this Tariff.

¹ This Service is no longer available to new Customers effective August 1, 2002.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(E) Simple Solutions II¹ (continued)

- .3 If a Customer disconnects any of the Group B Large Package products, services or features, the Customer will no longer qualify for Simple Solutions II and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan.

If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of five additional products, services or features associated with the Group A Large Package, the Customer will no longer qualify for Simple Solutions II and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan.

If the Customer is moved to Long Distance II, the rates and charges in Section 4.4.3 (F) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (E) of this Tariff.

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¹ This Service is no longer available to new Customers effective August 1, 2002.

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SECTION 3 - DESCRIPTION OF SERVICES Missouri Public

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3.4 Outbound Services-Switched Access (continued)

Service Commission

3.4.3 Consumer Outbound Services (continued)

(E) Simple Solutions II (continued)

.3 If a Customer disconnects any of the Group B Large Package products, services or features, the Customer will no longer qualify for Simple Solutions II and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan. T
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If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of five additional products, services or features associated with the Group A Large Package, the Customer will no longer qualify for Simple Solutions II and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan. N
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If the Customer is moved to Long Distance II, the rates and charges in Section 4.4.3 (F) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (E) of this Tariff. T

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1
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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(E) Simple Solutions II (continued)

- .3 If a Customer disconnects the local service of SWBT, the Customer will no longer qualify for Simple Solutions II. Unless the Customer selects an alternative optional calling plan upon disconnecting the local service of SWBT, the Customer will be moved to Long Distance II and the rates and charges in Section 4.4.3 (F) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (E) of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

Service Commission

(F) Long Distance II¹

- .1 Long Distance II is an outbound only, Flat Rate, long distance optional pricing plan. Long Distance II is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Long Distance II is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network and (2) request to be provisioned under this optional pricing plan.
- .2 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.

¹ This Service is no longer available to new Customers effective April 12, 2004.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(F) Long Distance II

- .1 Long Distance II is an outbound only, Flat Rate, long distance optional pricing plan. Long Distance II is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Long Distance II is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network and (2) request to be provisioned under this optional pricing plan.
- .2 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.

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d/b/a SBC Long Distance

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(F) Long Distance II

- .1 Long Distance II is an outbound only, Flat Rate, long distance optional pricing plan. Customers subscribing to Long Distance II will be LEC-billed. Long Distance II is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Long Distance II is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network and (2) request to be provisioned under this optional pricing plan.
- .2 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(G) Domestic Saver

- .1 Domestic Saver is an outbound only, Flat Rate, long distance optional pricing plan. Domestic Saver is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Domestic Saver is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network and (2) request to be provisioned under this optional pricing plan. D
- .2 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(G) Domestic Saver

- .1 Domestic Saver is an outbound only, Flat Rate, long distance optional pricing plan. Customers subscribing to Domestic Saver will be LEC-billed. Domestic Saver is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Domestic Saver is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network and (2) request to be provisioned under this optional pricing plan.
- .2 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.

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SECTION 5 - DESCRIPTION OF SPECIALIZED COMMUNICATIONS SERVICES

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5.1 Domestic Frame Relay Service (continued)

Service Commission

5.1.9 Availability

Effective January 1, 2003, Domestic Frame Relay Service offered in Section 5.1 of this Tariff is limited to existing locations for existing Customers. After January 1, 2003, the Domestic Frame Relay Service offered in Section 5.1 will no longer be available to new Customers and will not be available to existing Customers at new locations. Moves within the same building and the addition of PVCs, purchased from this Section 5.1 of the Tariff and assigned to existing locations, will be allowed until the Customer's Term Plan Agreement expires. Any other changes to the Service arrangements provided under Term Plan Agreements will require the Customer to convert to National Frame Relay Service offered in Section 5.2 of this Tariff. Existing Customers may purchase National Frame Relay Service offered in Section 5.2 in addition to their existing Domestic Frame Relay Service. After January 1, 2003, any changes to Service provided on a month-to-month basis, including but not limited to moves within the same building and the addition of PVCs, will require the Customer to convert to National Frame Relay Service offered in Section 5.2 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(H) Long Distance Block of Time 500 Minutes

- .1 Long Distance Block of Time 500 Minutes is an outbound only long distance optional calling plan. This optional calling plan is available to new and existing Residential Customers that use Switched Access to reach the long distance network and request to be provisioned under this optional pricing plan. Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(H) Long Distance Block of Time 500 Minutes (continued)

- .2 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing (1) one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For a monthly recurring charge, the Customer receives a 500 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (H) of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.
- .3 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the Long Distance Block of Time 500 Minutes in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

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SECTION 3 - DESCRIPTION OF SERVICES

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3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

(I) Simple Solutions® Block of Time 100¹

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- .1 Simple Solutions Block of Time 100 is an outbound only long distance optional calling plan. This optional calling plan is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by an Affiliated LEC or Affiliated CLEC: CallerID Name and Number and a minimum of five products, services or features from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe to an Affiliated LEC's or Affiliated CLEC's Group B Large Package as defined in Section 1 of this Tariff; and (4) request to be provisioned under this optional pricing plan. If an Applicant or Customer subscribes to local service from a non-Affiliated LEC or non-Affiliated CLEC, the requirements specified in (2) and (3) above may be waived if the conditions described in Section 2.2.19 of this Tariff are met by the Customer and the non-Affiliated LEC or non-Affiliated CLEC providing local service to the Customer. Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number.

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All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

¹ This Service is no longer available to new Customers effective October 30, 2002.

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SECTION 3 - DESCRIPTION OF SERVICES **Missouri Public**

3.4 Outbound Services-Switched Access (continued)

REC'D SEP 27 2002

3.4.3 Consumer Outbound Services (continued)

Service Commission

(I) Simple Solutions Block of Time 100¹

C

- .1 Simple Solutions Block of Time 100 is an outbound only long distance optional calling plan. This optional calling plan is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by an affiliated LEC or affiliated CLEC: CallerID Name and Number and a minimum of five products, services or features from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe to an affiliated LEC's or affiliated CLEC's Group B Large Package as defined in Section 1 of this Tariff; and (4) request to be provisioned under this optional pricing plan. If an Applicant or Customer subscribes to local service from a non-affiliated LEC or non-affiliated CLEC, the requirements specified in (2) and (3) above may be waived if the conditions described in Section 2.2.19 of this Tariff are met by the Customer and the non-affiliated LEC or non-affiliated CLEC providing local service to the Customer. Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number.

All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

¹ This Service is no longer available to new Customers effective October 30, 2002.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(I) Simple Solutions Block of Time 100

- .1 Simple Solutions Block of Time 100 is an outbound only long distance optional calling plan. This optional calling plan is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by an affiliated LEC or affiliated CLEC: CallerID Name and Number and a minimum of five products, services or features from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe to an affiliated LEC's or affiliated CLEC's Group B Large Package as defined in Section 1 of this Tariff; and (4) request to be provisioned under this optional pricing plan. If an Applicant or Customer subscribes to local service from a non-affiliated LEC or non-affiliated CLEC, the requirements specified in (2) and (3) above may be waived if the conditions described in Section 2.2.19 of this Tariff are met by the Customer and the non-affiliated LEC or non-affiliated CLEC providing local service to the Customer. Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number.

All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(I) Simple Solutions Block of Time 100

- .1 Simple Solutions Block of Time 100 is an outbound only long distance optional calling plan. Customers subscribing to Simple Solutions Block of Time 100 will be LEC-billed or CLEC-billed as appropriate. This optional calling plan is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by an affiliated LEC or affiliated CLEC: CallerID Name and Number and a minimum of five products, services or features from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe to an affiliated LEC's or affiliated CLEC's Group B Large Package as defined in Section 1 of this Tariff; and (4) request to be provisioned under this optional pricing plan. If an Applicant or Customer subscribes to local service from a non-affiliated LEC or non-affiliated CLEC, the requirements specified in (2) and (3) above may be waived if the conditions described in Section 2.2.19 of this Tariff are met by the Customer and the non-affiliated LEC or non-affiliated CLEC providing local service to the Customer. Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number.
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All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(I) Simple Solutions Block of Time 100

- .1 Simple Solutions Block of Time 100 is an outbound only long distance optional calling plan. This optional pricing plan is not available prior to June 1, 2001. This optional calling plan is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to local service associated with one of the Simple Solutions packages from an affiliated LEC; and (3) request to be provisioned under this optional pricing plan. Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public
Service Commission

3.4 Outbound Services-Switched Access (continued)

REC'D JAN 07 2003

3.4.3 Consumer Outbound Services (continued)

(I) Simple Solutions® Block of Time 100¹ (continued)

T

.2 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing (1) one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For a monthly recurring charge, the Customer receives a 100 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (I) of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.

.3 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the Simple Solutions Block of Time 100 in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

¹ This Service is no longer available to new Customers effective October 30, 2002.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

Service Commission

(I) Simple Solutions Block of Time 100¹ (continued)

C

- .2 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing (1) one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For a monthly recurring charge, the Customer receives a 100 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (I) of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.
- .3 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the Simple Solutions Block of Time 100 in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

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¹ This Service is no longer available to new Customers effective October 30, 2002.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

Service Commission

(I) Simple Solutions Block of Time 100 (continued)

.2 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing (1) one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For a monthly recurring charge, the Customer receives a 100 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (I) of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.

.3 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the Simple Solutions Block of Time 100 in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

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SECTION 3 - DESCRIPTION OF SERVICES

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3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

Service Commission

(I) Simple Solutions® Block of Time 100¹ (continued)

- .4 If a Customer disconnects any of the Group B Large Package products, services or features, the Customer will no longer qualify for Simple Solutions Block of Time 100 and will be moved to FallBack unless the Customer selects an alternative optional calling plan. C

If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of five additional products, services or features associated with the Group A Large Package, the Customer will no longer qualify for Simple Solutions Block of Time 100 and will be moved to FallBack unless the Customer selects an alternative optional calling plan. C

If the Customer is moved to FallBack, the rates and charges in Section 4.4.3 (AG) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (I) of this Tariff. C

¹ This Service is no longer available to new Customers effective October 30, 2002.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(I) Simple Solutions® Block of Time 100¹ (continued)

- .4 If a Customer disconnects any of the Group B Large Package products, services or features, the Customer will no longer qualify for Simple Solutions Block of Time 100 and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan.

If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of five additional products, services or features associated with the Group A Large Package, the Customer will no longer qualify for Simple Solutions Block of Time 100 and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan.

If the Customer is moved to Long Distance II, the rates and charges in Section 4.4.3 (F) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (I) of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

REC'D SEP 27 2002

3.4.3 Consumer Outbound Services (continued)

Service Commission

(I) Simple Solutions Block of Time 100¹ (continued)

C

- .4 If a Customer disconnects any of the Group B Large Package products, services or features, the Customer will no longer qualify for Simple Solutions Block of Time 100 and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan.

If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of five additional products, services or features associated with the Group A Large Package, the Customer will no longer qualify for Simple Solutions Block of Time 100 and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan.

If the Customer is moved to Long Distance II, the rates and charges in Section 4.4.3 (F) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (I) of this Tariff.

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¹ This Service is no longer available to new Customers effective October 30, 2002.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

Missouri Public

3.4.3 Consumer Outbound Services (continued)

REC'D MAR 04 2002

(I) Simple Solutions Block of Time 100 (continued)

Service Commission

- .4 If a Customer disconnects any of the Group B Large Package products, services or features, the Customer will no longer qualify for Simple Solutions Block of Time 100 and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan. T

If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of five additional products, services or features associated with the Group A Large Package, the Customer will no longer qualify for Simple Solutions Block of Time 100 and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan. N

If the Customer is moved to Long Distance II, the rates and charges in Section 4.4.3 (F) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (I) of this Tariff. T

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

Service Commission

(I) Simple Solutions Block of Time 100 (continued)

- .4 If a Customer disconnects the local service of an affiliated LEC, the Customer will no longer qualify for Simple Solutions Block of Time 100. Unless the Customer selects an alternative optional calling plan upon disconnecting the local service of an affiliated LEC, the Customer will be moved to Long Distance II and the rates and charges in Section 4.4.3 (F) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (I) of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

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3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

Missouri Public

3.4.3 Consumer Outbound Services (continued)

REC'D APR 08 2002

(K) Block of Time: 30 Minutes¹

Service Commission
C

- .1 Block of Time: 30 Minutes is an outbound only, Flat Rate, long distance optional pricing plan. Block of Time: 30 Minutes is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Block of Time: 30 Minutes is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the Company for the provision of intrastate InterLATA Service; and (3) request to be provisioned under this optional pricing plan.
- .2 Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number.
- .3 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing (1) one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company.

¹ This Service is no longer available to new Customers effective May 8, 2002.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(K) Block of Time: 30 Minutes

- .1 Block of Time: 30 Minutes is an outbound only, Flat Rate, long distance optional pricing plan. Block of Time: 30 Minutes is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Block of Time: 30 Minutes is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the Company for the provision of intrastate InterLATA Service; and (3) request to be provisioned under this optional pricing plan. D
- .2 Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number.
- .3 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing (1) one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

Service Commission

(K) Block of Time: 30 Minutes

- .1 Block of Time: 30 Minutes is an outbound only, Flat Rate, long distance optional pricing plan. Customers subscribing to Block of Time: 30 Minutes will be LEC-billed. Block of Time: 30 Minutes is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Block of Time: 30 Minutes is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the Company for the provision of intrastate InterLATA Service; and (3) request to be provisioned under this optional pricing plan.

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- .2 Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number.
- .3 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing (1) one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.4 Outbound Services-Switched Access (continued)

REC'D DEC 07 2001^N

3.4.3 Consumer Outbound Services (continued)

Service Commission

(K) Block of Time: 30 Minutes

- .1 Block of Time: 30 Minutes is an outbound only, Flat Rate, long distance optional pricing plan. Customers subscribing to Block of Time: 30 Minutes will be LEC-billed. Block of Time: 30 Minutes is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Block of Time: 30 Minutes is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to local service of an affiliated LEC; (3) subscribe to the Company for the provision of intrastate InterLATA Service; and (4) request to be provisioned under this optional pricing plan.
- .2 Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number.
- .3 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing (1) one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.4 Outbound Services-Switched Access (continued)

REC'D APR 08 2002

3.4.3 Consumer Outbound Services (continued)

Service Commission

(K) Block of Time: 30 Minutes¹

C

.4 For a monthly recurring charge, the Customer receives a 30 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (K) of this Tariff for the per minute rate after the block of time has been used. The Customer may only subscribe to one block of time per BTN. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.

.5 Reserved for future use

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

Service Commission

(K) Block of Time: 30 Minutes

.4 For a monthly recurring charge, the Customer receives a 30 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (K) of this Tariff for the per minute rate after the block of time has been used. The Customer may only subscribe to one block of time per BTN. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.

.5 Reserved for future use

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

Service Commission

(K) Block of Time: 30 Minutes¹

C

.6 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the Block of Time: 30 Minutes in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

.7 For all calls, the initial and additional periods are billed in increments of one (1) minute or a fraction thereof. This optional pricing plan is established at the BTN level. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

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SECTION 3 - DESCRIPTION OF SERVICES

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3.4 Outbound Services-Switched Access (continued)

REC'D DEC 07 2001^N

3.4.3 Consumer Outbound Services (continued)

Service Commission

(K) Block of Time: 30 Minutes

.6 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the Block of Time: 30 Minutes in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

.7 For all calls, the initial and additional periods are billed in increments of one (1) minute or a fraction thereof. This optional pricing plan is established at the BTN level. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

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Service Commission

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SECTION 3 - DESCRIPTION OF SERVICES **Missouri Public**

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(L) Reserved for future use

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SECTION 3 - DESCRIPTION OF SERVICES

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public
Service Commission

- 3.4 Outbound Services-Switched Access (continued)
3.4.3 Consumer Outbound Services (continued)
(M) 150 Block of Time Gold¹

REC'D JUN 09 2003

C

- .1 150 Block of Time Gold is an outbound only long distance optional calling plan. This optional calling plan is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by an Affiliated LEC or Affiliated CLEC: CallerID Name and Number and a minimum of three products, services or features from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe to an Affiliated LEC's or Affiliated CLEC's Group B Large Package as defined in Section 1 of this Tariff; (4) request to be provisioned under this optional pricing plan; (5) demonstrate to the satisfaction of the Company at the time of subscribing to the plan that the Residential Customer also subscribes to the products, services, and/or features described in Section 3.4.3 (M).1 (2) and (3) of this Tariff; (6) provide the Company the same billing name and address for all services required to subscribe to 150 Block of Time Gold; and (7) limit the use of Service to that which is of a standard, domestic, residential nature.

Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

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Service Commission

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Service Commission

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public
Service Commission

REGD DEC 30 2002

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(M) 150 Block of Time Gold

- .1 150 Block of Time Gold is an outbound only long distance optional calling plan. This optional calling plan is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by an Affiliated LEC or Affiliated CLEC: CallerID Name and Number and a minimum of three products, services or features from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe to an Affiliated LEC's or Affiliated CLEC's Group B Large Package as defined in Section 1 of this Tariff; (4) request to be provisioned under this optional pricing plan; (5) demonstrate to the satisfaction of the Company at the time of subscribing to the plan that the Residential Customer also subscribes to the products, services, and/or features described in Section 3.4.3 (M).1 (2) and (3) of this Tariff; (6) provide the Company the same billing name and address for all services required to subscribe to 150 Block of Time Gold; and (7) limit the use of Service to that which is of a standard, domestic, residential nature.

T

Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

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SECTION 3 - DESCRIPTION OF SERVICES **Missouri Public**

- 3.4 Outbound Services-Switched Access (continued)
3.4.3 Consumer Outbound Services (continued)
(M) 150 Block of Time Gold

REC'D NOV 26 2002

Service Commission

- .1 150 Block of Time Gold is an outbound only long distance optional calling plan. This optional calling plan is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by an Affiliated LEC or Affiliated CLEC: CallerID Name and Number and a minimum of three products, services or features from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe to an Affiliated LEC's or Affiliated CLEC's Group B Large Package as defined in Section 1 of this Tariff; (4) request to be provisioned under this optional pricing plan; (5) demonstrate to the satisfaction of the Company at the time of subscribing to the plan that the Residential Customer also subscribes to the products, services, and/or features described in Section 3.4.3 (M).1 (2) and (3) of this Tariff; (6) provide the Company the same billing name and address for all services required to subscribe to 150 Block of Time Gold; and (7) limit the use of Service to that which is of a standard, domestic, zresidential nature.

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Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.4 Outbound Services-Switched Access (continued)

REC'D FEB 21 2002

3.4.3 Consumer Outbound Services (continued)

Service Commission

(M) 150 Block of Time Gold

T

- .1 150 Block of Time Gold is an outbound only long distance optional calling plan. This optional calling plan is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by an affiliated LEC or affiliated CLEC: CallerID Name and Number and a minimum of three products, services or features from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe to an affiliated LEC's or affiliated CLEC's Group B Large Package as defined in Section 1 of this Tariff; and (4) request to be provisioned under this optional pricing plan. If an Applicant or Customer subscribes to local service from a non-affiliated LEC or non-affiliated CLEC, the requirements specified in (2) and (3) above may be waived if the conditions described in Section 2.2.19 of this Tariff are met by the Customer and the non-affiliated LEC or non-affiliated CLEC providing local service to the Customer. Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public
Service Commission

3.4 Outbound Services-Switched Access (continued)

REC'D JUN 09 2003

3.4.3 Consumer Outbound Services (continued)

(M) 150 Block of Time Gold¹ (continued)

C

- .2 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For a monthly recurring charge, the Customer receives a 150 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (M) of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.
- .3 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the 150 Block of Time Gold in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

Missouri Public N

3.4.3 Consumer Outbound Services (continued)

REC'D FEB 21 2002

(M) 150 Block of Time Gold (continued)

Service Commission

.2 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For a monthly recurring charge, the Customer receives a 150 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (M) of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.

.3 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the 150 Block of Time Gold in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.4 Outbound Services-Switched Access (continued)

REC'D MAR 10 2004

3.4.3 Consumer Outbound Services (continued)

Service Commission

(M) 150 Block of Time Gold¹ (continued)

- .4 If a Customer disconnects any of the Group B Large Package products, services or features, the Customer will no longer qualify for 150 Block of Time Gold and will be moved to FallBack unless the Customer selects an alternative optional calling plan. If the Customer is moved to FallBack, the rates and charges in Section 4.4.3 (F) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (M) of this Tariff. C C

If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of three additional features associated with the Group A Large Package, the Customer will no longer qualify for 150 Block of Time Gold and will be moved to FallBack unless the Customer selects an alternative optional calling plan. If the Customer is moved to FallBack, the rates and charges in Section 4.4.3 (AG) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (M) of this Tariff. C C C

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public
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3.4 Outbound Services-Switched Access (continued)

REC'D JUN 09 2003

3.4.3 Consumer Outbound Services (continued)

(M) 150 Block of Time Gold¹ (continued)

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- .4 If a Customer disconnects any of the Group B Large Package products, services or features, the Customer will no longer qualify for 150 Block of Time Gold and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan. If the Customer is moved to Long Distance II, the rates and charges in Section 4.4.3 (F) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (M) of this Tariff.

If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of three additional features associated with the Group A Large Package, the Customer will no longer qualify for 150 Block of Time Gold and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan. If the Customer is moved to Long Distance II, the rates and charges in Section 4.4.3 (F) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (M) of this Tariff.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

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Service Commission

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(M) 150 Block of Time Gold (continued)

- .4 If a Customer disconnects any of the Group B Large Package products, services or features, the Customer will no longer qualify for 150 Block of Time Gold and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan. If the Customer is moved to Long Distance II, the rates and charges in Section 4.4.3 (F) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (M) of this Tariff.

If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of three additional features associated with the Group A Large Package, the Customer will no longer qualify for 150 Block of Time Gold and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan. If the Customer is moved to Long Distance II, the rates and charges in Section 4.4.3 (F) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (M) of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.4 Outbound Services-Switched Access (continued)

REC'D FEB 21 2002

3.4.3 Consumer Outbound Services (continued)

Service Commission

(M) 150 Block of Time Gold (continued)

- .4 If a Customer disconnects any of the Group B Large Package products, services or features, the Customer will no longer qualify for 150 Block of Time Gold and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan. If the Customer is moved to MTS, the rates and charges in Section 4.4.1 of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (M) of this Tariff.

If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of three additional features associated with the Group A Large Package, the Customer will no longer qualify for 150 Block of Time Gold and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan. If the Customer is moved to MTS, the rates and charges in Section 4.4.1 of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (M) of this Tariff.

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JUN 09 2002

By *ISRS* 160.10.2
Public Service Commission
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If the Customer is moved to Long Distance II, the rates and charges in Section 4.4.3 (F) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (M) of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public
Service Commission

3.4 Outbound Services-Switched Access (continued)

REC'D JUN 09 2003

3.4.3 Consumer Outbound Services (continued)

(N) 150 Block of Time¹

C

- .1 150 Block of Time is an outbound only long distance optional calling plan. Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.4 Outbound Services-Switched Access (continued)

REC'D FEB 21 2002

3.4.3 Consumer Outbound Services (continued)

Service Commission

(N) 150 Block of Time

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- .1 150 Block of Time is an outbound only long distance optional calling plan. Customers or End Users can access the Service by dialing 1 + the ~~area code + the called telephone~~ number. All calls are billed in ~~ct~~ to a minimum connect time (initial optional pricing plan is established at y only subscribe to one block of time a different price plan for specific to establish a separate BTN for each

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public
Service Commission

3.4 Outbound Services-Switched Access (continued)

REC'D JUN 09 2003

3.4.3 Consumer Outbound Services (continued)

(N) 150 Block of Time¹ (continued)

C

- .2 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For a monthly recurring charge, the Customer receives a 150 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (N) of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.
- .3 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the 150 Block of Time in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

Missouri Public

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3.4.3 Consumer Outbound Services (continued)

REC'D FEB 21 2002

(N) 150 Block of Time (continued)

Service Commission

- .2 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For a monthly recurring charge, the Customer receives a 150 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (N) of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.
- .3 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the 150 Block of Time in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

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SECTION 3 - DESCRIPTION OF SERVICES **Missouri Public**

- 3.4 Outbound Services-Switched Access (continued)
3.4.3 Consumer Outbound Services (continued)
(O) 500 Block of Time Gold

REC'D NOV 28 2002

Service Commission

- .1 500 Block of Time Gold is an outbound only long distance optional calling plan. This optional calling plan is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by an Affiliated LEC or Affiliated CLEC: CallerID Name and Number and a minimum of three products, services or features from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe to an Affiliated LEC's or Affiliated CLEC's Group B Large Package as defined in Section 1 of this Tariff; (4) request to be provisioned under this optional pricing plan; (5) demonstrate to the satisfaction of the Company at the time of subscribing to the plan that the Residential Customer also subscribes to the products, services, and/or features described in Section 3.4.3 (O).1 (2) and (3) of this Tariff; (6) provide the Company the same billing name and address for all services required to subscribe to 500 Block of Time Gold; and (7) limit the use of Service to that which is of a standard, domestic, residential nature.

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Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

Missouri Public

3.4.3 Consumer Outbound Services (continued)

REC'D FEB 21 2002

(O) 500 Block of Time Gold

Service Commission T

- .1 500 Block of Time Gold is an outbound only long distance optional calling plan. This optional calling plan is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by an affiliated LEC or affiliated CLEC: CallerID Name and Number and a minimum of three products, services or features from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe to an affiliated LEC's or affiliated CLEC's Group B Large Package as defined in Section 1 of this Tariff; and (4) request to be provisioned under this optional pricing plan. If an Applicant or Customer subscribes to local service from a non-affiliated LEC or non-affiliated CLEC, the requirements specified in (2) and (3) above may be waived if the conditions described in Section 2.2.19 of this Tariff are met by the Customer and the non-affiliated LEC or non-affiliated CLEC providing local service to the Customer. Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

REC'D FEB 21 2002

(O) 500 Block of Time Gold (continued)

Service Commission

- .2 If an existing Customer initially subscribes to the 500 Block of Time Gold in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed. If a Customer disconnects any of the Group B Large Package features, the Customer will no longer qualify for 500 Block of Time Gold and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan.

If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of three additional features associated with the Group A Large Package, the Customer will no longer qualify for 500 Block of Time Gold and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan.

If the Customer is moved to Long Distance II, the rates and charges in Section 4.4.3 (F) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (O) of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

Missouri Public

3.4.3 Consumer Outbound Services (continued)

REC'D MAR 10 2004

(O) 500 Block of Time Gold (continued)

Service Commission

- .3 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the 500 Block of Time Gold in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed. If a Customer disconnects any of the Group B Large Package features, the Customer will no longer qualify for 500 Block of Time Gold and will be moved to FallBack, unless the Customer selects an alternative optional calling plan.

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3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

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(O) 500 Block of Time Gold (continued)

- .3 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the 500 Block of Time Gold in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed. If a Customer disconnects any of the Group B Large Package features, the Customer will no longer qualify for 500 Block of Time Gold and will be moved to Long Distance II, unless the Customer selects an alternative optional calling plan.

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3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

Service Commission

(O) 500 Block of Time Gold (continued)

- .3 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the 500 Block of Time Gold in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed. If a Customer disconnects any of the Group B Large Package features, the Customer will no longer qualify for 500 Block of Time Gold and will be moved to Value Plus Flat Rate plan (subject to qualifying for this plan pursuant to Section 3.4.3 (Y).2 of this Tariff), unless the Customer selects an alternative optional calling plan. If the Customer is not eligible for the Value Plus Flat Rate plan, and does not select an alternative optional calling plan, Customer will be moved to the Long Distance II plan.

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Missouri Public

3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

Service Commission

(O) 500 Block of Time Gold (continued)

- .3 If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of three additional features associated with the Group A Large Package, the Customer will no longer qualify for 500 Block of Time Gold and will be moved to FallBack, unless the C
Customer selects an alternative optional calling plan.

If the Customer is moved to FallBack, the rates and charges in Section C
4.4.3 (AG) of the Tariff will apply in lieu of the rates and charges in C
Section 4.4.3 (O) of this Tariff.

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3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

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(O) 500 Block of Time Gold (continued)

Service Commission

- .3 If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of three additional features associated with the Group A Large Package, the Customer will no longer qualify for 500 Block of Time Gold and will be moved to Long Distance II, unless the Customer selects an alternative optional calling plan.

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If the Customer is moved to Long Distance II, the rates and charges in Section 4.4.3 (F) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (O) of this Tariff.

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3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

Service Commission

(O) 500 Block of Time Gold (continued)

- .3 If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of three additional features associated with the Group A Large Package, the Customer will no longer qualify for 500 Block of Time Gold and will be moved to Value Plus Flat Rate plan (subject to qualifying for this plan pursuant to Section 3.4.3 (Y).2 of this Tariff), unless the Customer selects an alternative optional calling plan. If the Customer is not eligible for the Value Plus Flat Rate plan, and does not select an alternative optional calling plan, Customer will be moved to the Long Distance II plan.

If the Customer is moved to Value Plus Flat Rate, the rates and charges in Section 4.4.3 (Y).1.a of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (O) of this Tariff. If the Customer is moved to Long Distance II, the rates and charges in Section 4.4.3 (F) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (O) of this Tariff.

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- 3.4 Outbound Services-Switched Access (continued)
3.4.3 Consumer Outbound Services (continued)
(P) Domestic Saver Gold

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Service Commission

- .1 Domestic Saver Gold is an outbound only, Flat Rate, long distance optional pricing plan. Domestic Saver Gold is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Domestic Saver Gold is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by an Affiliated LEC or Affiliated CLEC: CallerID Name and Number and a minimum of three products, services or features from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe to an Affiliated LEC's or Affiliated CLEC's Group B Large Package as defined in Section 1 of this Tariff; (4) request to be provisioned under this optional pricing plan; (5) demonstrate to the satisfaction of the Company at the time of subscribing to the plan that the Residential Customer also subscribes to the products, services, and/or features described in Section 3.4.3 (P).1 (2) and (3) of this Tariff; (6) provide the Company the same billing name and address for all services required to subscribe to Domestic Saver Gold; and (7) limit the use of Service to that which is of a standard, domestic, residential nature.

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- .2 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

Missouri Public

3.4.3 Consumer Outbound Services (continued)

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(P) Domestic Saver Gold

Service Commission

- .1 Domestic Saver Gold is an outbound only, Flat Rate, long distance optional pricing plan. Domestic Saver Gold is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Domestic Saver Gold is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by an affiliated LEC or affiliated CLEC: CallerID Name and Number and a minimum of three products, services or features from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe to an affiliated LEC's or affiliated CLEC's Group B Large Package as defined in Section 1 of this Tariff; and (4) request to be provisioned under this optional pricing plan. If an Applicant or Customer subscribes to local service from a non-affiliated LEC or non-affiliated CLEC, the requirements specified in (2) and (3) above may be waived if the conditions described in Section 2.2.19 of this Tariff are met by the Customer and the non-affiliated LEC or non-affiliated CLEC providing local service to the Customer.
- .2 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

Missouri Public

3.4.3 Consumer Outbound Services (continued)

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(P) Domestic Saver Gold

Service Commission

- .3 If a Customer disconnects any of the Group B Large Package products, services, the Customer will no longer qualify for Domestic Saver Gold and will be moved to FallBack, unless the Customer selects an alternative optional calling plan. C

If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of three additional features associated with the Group A Large Package, the Customer will no longer qualify for Domestic Saver Gold and will be moved to FallBack unless the Customer selects an alternative optional calling plan. C

If the Customer is moved to FallBack, the rates and charges in Section 4.4.3 (AG) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (P) of this Tariff. C

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3.4 Outbound Services-Switched Access (continued)

Missouri Public

3.4.3 Consumer Outbound Services (continued)

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(P) Domestic Saver Gold

Service Commission

- .3 If a Customer disconnects any of the Group B Large Package products, services, the Customer will no longer qualify for Domestic Saver Gold and will be moved to Long Distance II, unless the Customer selects an alternative optional calling plan.

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If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of three additional features associated with the Group A Large Package, the Customer will no longer qualify for Domestic Saver Gold and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan.

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If the Customer is moved to Long Distance II, the rates and charges in Section 4.4.3 (F) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (P) of this Tariff.

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3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

Service Commission

(P) Domestic Saver Gold

- .3 If a Customer disconnects any of the Group B Large Package products, services or features or if the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of three additional features associated with the Group A Large Package, the Customer will no longer qualify for Domestic Saver Gold and will be moved to Value Plus Flat Rate plan (subject to qualifying for this plan pursuant to Section 3.4.3 (Y).2 of this Tariff), unless the Customer selects an alternative optional calling plan. If the Customer is not eligible for the Value Plus Flat Rate plan, and does not select an alternative optional calling plan, Customer will be moved to the Long Distance II plan.

If the Customer is moved to Value Plus Flat Rate, the rates and charges in Section 4.4.3 (Y).1.a of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (P) of this Tariff. If the Customer is moved to Long Distance II, the rates and charges in Section 4.4.3 (F) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (P) of this Tariff.

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3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

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(P) Domestic Saver Gold

Service Commission

- .3 If a Customer disconnects any of the Group B Large Package products, services or features, the Customer will no longer qualify for Domestic Saver Gold and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan.

If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of three additional features associated with the Group A Large Package, the Customer will no longer qualify for Domestic Saver Gold and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan.

If the Customer is moved to Long Distance II, the rates and charges in Section 4.4.3 (F) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (P) of this Tariff.

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