

4. SERVICES (continued)

4.1 Basic Local Telecommunications Service (continued)

4.1.5 Missouri USF Low-Income Assistance (continued)

- 1. Medicaid
- 2. Supplemental Nutrition Assistance Program (SNAP)
- 3. Supplementary Security Income (SSI)
- 4. Federal Public Housing Assistance or Section 8
- 5.
- 6.
- 7.
- 8. Veterans and Survivors Pension Benefit

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(D)
(N)

In addition, residence Customers with a household income at or below 135% of Federal Poverty Guidelines for that household size may also qualify for low income assistance.

C. Eligible Services - Essential local telecommunications service is defined as two (2) way switched voice residential service within a local calling scope as determined by the Commission, comprised of the following services and their recurring charges:

- 1. Single line residential service and any applicable mileage or zone charges
- 2. Access to local emergency services, including, but not limited to, 911 service established by local authorities
- 3. Access to basic local operator services
- 4. Access to basic local directory assistance
- 5. Standard intercept service
- 6. Equal access to Inter-Exchange Carriers consistent with rules and regulations of the FCC
- 7. One (1) standard white pages directory listing
- 8. Toll blocking or toll control for qualifying low-income Customers

D. Support Amount - Customers eligible under the established criteria can receive a discount from their bill for qualified essential local telecommunications service equal to the amounts approved by the Missouri Public Service Commission and the Federal Communications Commission. The amount of support for any Customer will not exceed the sum of recurring charges for essential local telecommunications services (including the basic service rate, extended area service additive, and mileage additives, if any).

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4.1.6 Missouri USF Disabled Assistance*

A. General - A disabled Customer, or a dependent, is a Customer who requests or receives residential essential local telecommunications service, as defined in section 4.1.5(C) of this tariff, and meets the eligibility requirements set forth in this tariff.

*The Missouri USF Disabled Assistance Program is grandfathered. Enrollment in the program is closed. Existing enrollees may not re-enroll if they are de-enrolled from the program.