

ACCESS SERVICE TARIFF

This tw telecom of kansas city llc P.S.C. MO. No. 10 cancels and replaces in its entirety Time Warner Telecom of Kansas City, LLC P.S.C. MO. No. 6 on file with the Missouri Public Service Commission.

tw telecom of kansas city llc

REGULATIONS AND SCHEDULE OF CHARGES

Applicable To

INTRASTATE ACCESS SERVICE

COMMUNICATION SERVICES

Within

THE STATE OF MISSOURI

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by **tw telecom of kansas city llc** within the State of Missouri. This tariff is on file with the Missouri Public Service Commission and copies may be inspected, during normal business hours, at the Company's principal place of business.

tw telecom of kansas city llc operates as a competitive telecommunications company in the State of Missouri.

Issued: May 14, 2008

Issued by:

CANCELLED

May 25, 2011

Missouri Public

Service Commission

TT-2011-0362; JX-2011-0512

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Effective: July 1, 2008

FILED
Missouri Public
Service Commission
CN-2008-0363

ACCESS SERVICE TARIFF

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ACCESS SERVICE TARIFF

TARIFF FORMAT

- A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 4 and 5 would be 4.1.

- B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Missouri Public Service Commission For example, the 3rd revised Sheet 4 cancels the 2nd revised Sheet 4.

- C. Paragraph Numbering Sequences - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
 - 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1
 - 2.1.1.A.1.(a)
 - 2.1.1.A.1.(a).I
 - 2.1.1.A.1.(a).I.(i).
 - 2.1.1 A.1.(a).I.(i).(1)

ACCESS SERVICE TARIFF

EXPLANATION OF SYMBOLS

The following symbols shall be used in this Tariff for the purpose indicated below:

- C - To signify changed regulation.
- D - To signify discontinued rate or regulation.
- I - To signify increased rate.
- M - To signify a move in the location of text.
- N - To signify new rate or regulation.
- R - To signify reduced rate.
- T - To signify a change in text but no change in rate or regulation.

ACCESS SERVICE TARIFF

WAIVER OF RULES AND REGULATIONS

Pursuant to Section 392.420, RSMo (Cum. Supp. 1944), the following statutes and rules have been waived for purposes of offering telecommunications services as set forth herein:

STATUTES

Section 392.210.2	Uniform System of Accounts
Section 392.270	valuation of property (ratemaking)
Section 392.280	depreciation accounts
Section 392.290.1	issuance of securities
Section 392.300.2	acquisition of stock
Section 392.310	stock and debt issuance
Section 392.320	stock dividend payment
Section 392.330	issuance of securities, debts and notes
Section 392.340	reorganization(s)

COMMISSION RULES

4 CSR 240-10.020	depreciation fund income
4 CSR 240-30.040	Uniform System of Accounts
4 CSR 240-35	reporting of bypass and customer specific arrangements

ACCESS SERVICE TARIFF

APPLICATION OF TARIFF

This Tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of access service as defined herein within the State of Missouri by all Missouri operating subsidiaries or affiliates of **tw telecom of kansas city llc** (hereinafter collectively "The Company").

CANCELLED
May 25, 2011
Missouri Public
Service Commission
TT-2011-0362; JX-2011-0512

FILED
Missouri Public
Service Commission
CN-2008-0363

ACCESS SERVICE TARIFF

SECTION 1 - DEFINITIONS

Certain terms used generally throughout this Tariff for the Access Services of this Company are defined below.

Access Code: A uniform five (5) or seven digit code assigned by the Company to an individual customer. The five (5) digit code has the form 10XXX, and the seven digit code has the form 950-XXXX or 101XXXX.

Access Service or Switched Access Service: Access to the switched network of an Exchange Carrier for the purpose of originating or terminating communications. Access Service is available to carriers as defined herein.

Access Service Request (ASR): The industry service order format used by Access Service customers and access providers as agreed to by the Ordering and Billing Forum.

Access Tandem: An Exchange Carrier's switching system that provides a concentration and distribution function for originating or terminating traffic between local switching centers and customers' premises.

Advance Payment: Payment of all or part of a charge required before the start of service.

Alternate Access: Alternate Access has the same meaning as Local Access except that the provider of the service is an entity other than the local Exchange Carrier authorized or permitted to provide such service. The charges for Alternate Access may be specified in a private agreement rather than in a published or special Tariff if private agreements are permitted by applicable governmental rules.

Authorized User: A person, firm, corporation or other entity that either is authorized by the Customer to use Access Services or is placed in a position by the Customer, either through acts or omissions, to use Access Services.

ACCESS SERVICE TARIFF

SECTION 1 - DEFINITIONS, (CONT'D.)

Bit: The smallest unit of information in the binary system of notation.

Carrier or Common Carrier: See Interexchange Carrier or Exchange Carrier.

Channel(s): An electrical or, in the case of fiber optic-based transmission systems, a photonic communications path between two or more points of termination.

Commission: The Missouri Public Service Commission.

Common Channel Signaling (CCS): A high speed packet switched communications network which is separate (out of band) from the public packet switched and message networks. It is used to carry addressed signaling messages for individual trunk circuits and/or database related services between signaling points in the CCS network.

Company: American Communications Services, Inc. ("ACSI"), which is the issuer of this Tariff, or any operating subsidiary or affiliate of ACSI as listed in Section 1.0 above.

Constructive Order: Delivery of calls to or acceptance of calls from the Company's End User locations over Company-switched local exchange services constitutes a Constructive Order by the Customer to purchase switched access services as described herein. Similarly the selection by a Company's End User of the Customer as the presubscribed IXC constitutes a Constructive Order of switched access by the Customer.

Conventional Signaling: The inter-machine signaling system has been traditionally used in North America for the purpose of transmitting the called number's address digits from the originating Local Switching Center which terminates the call. In this system, all of the dialed digits are received by the originating switching machine, a path is selected, and the sequence of supervisory signals and outputted digits is initiated. No overlap outputting ten digit ANI, ANI information digits, or acknowledgment link are included in this signaling sequence.

Customer: The person, firm, corporation or other entity which orders or obtains Service and is responsible for the payment of charges and for compliance with the Company's Tariff regulations.

DS-1: Digital signal level 1; a 1.544 Mbps digital signal typically comprised of 24 channels, each channel having the capacity to carry 1 digitized voice signal or equivalent.

DS-3: Digital signal level 3; a 44.6 Mbps digital signal typically comprised of 28 multiplexed DS-1 signals that is carried over a T-3 facility.

ACCESS SERVICE TARIFF

SECTION 1 - DEFINITIONS IONS, (CONT'D.)

Dedicated Access Services: Access Services provides a connection between a phone or phone system and a Carrier through a dedicated Line, which provides the ability to have constant transmission path from point A to point B. The two endpoints of the path can be customer designated premises, the Company or an interexchange carrier.

Duplex Service: Service which provides for simultaneous transmission in both directions.

800 Data Base Access Service: The term "800 Data Base Access Service" denotes a toll-free originating Trunk-side Access Service when the 8XX Service Access Code (i.e., 800, 822, 833, 844, 855, 866, 877, or 888 as available) is used. The term 8XX is used interchangeably with 800 Data Base Service throughout this Tariff to describe this service.

End User: Any individual, association, corporation, governmental agency or any other entity other than a Carrier which subscribes to intrastate service provided by an Exchange Carrier and/or Company.

Exchange Carrier: Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged in the provision of local exchange telephone service. The Company may be considered an Exchange Carrier for certain purposes, depending on the context.

Fiber Optic Cable: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message. Transmission by Fiber Optic Cable is a form of wire communications.

Firm Order Confirmation (FOC): Acknowledgment by the Company of receipt of an Access Service Request from the Customer and commitment by the Company of a Service Date.

ACCESS SERVICE TARIFF

SECTION 1 - DEFINITIONS, (CONT'D.)

Hub: The Company office where all facilities are terminated for purposes of interconnection to Trunks and/or cross-connection to distant ends.

Individual Case Basis: A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

Interexchange Carrier (IC) or Interexchange Common Carrier: Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged in the provision of communication service for hire by wire or radio, between two or more exchanges.

Joint User: A person, firm or corporation designated by the Customer as a user of access facilities furnished to the Customer by the Company, and to whom a portion of the charges for such facilities are billed under a joint use arrangement.

Kbps: Kilobits, or thousands of Bits, per second.

LATA: A local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.

Line Information Data Base (LIDB): The data base which contains billing information such as telephone numbers, calling card numbers and associated billed number restriction data used in connection with the validation and billing of calls.

ACCESS SERVICE TARIFF

SECTION 1 - DEFINITIONS, (CONT'D.)

Local Access: A dedicated or switched connection between two points within a LATA that is subject to this Tariff.

Local Switching Center: The switching center where telephone exchange service customer station Channels are terminated for purposes of interconnection to each other and to interoffice Trunks.

Mbps: Megabits, or millions of Bits, per second.

Meet Point Billing: The arrangement through which multiple Exchange Carriers involved in providing Access Services, divide the ordering, rating, and billing of such services on a proportional basis, so that each Exchange Carrier involved in providing a portion of the Access Service agrees to bill under its respective Tariff.

Network: The Company's digital Fiber optics-based network located in the Continental United States.

Network Services: The Company's telecommunications Services offered on the Company's Network.

Non-Recurring Charges: The one-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the Service Order is executed.

ACCESS SERVICE TARIFF

SECTION 1 - DEFINITIONS, (CONT'D.)

Off-Hook: The active condition of switched access or a telephone exchange service line.

Off-Net: A Customer is considered to be Off-Net when its point of presence is not served by the same Hub in which the Company's Local Switching Center, which is providing service to the Customer, is located.

On-Hook: The idle condition of switched access or a telephone exchange service line.

On-Net: A Customer is considered to be On-Net when its point of presence is served by the same Hub in which the Company's Local Switching Center, which is providing service to the Customer, is located.

Out of Band Signaling: An exchange access signaling feature which allows customers to exchange call control and signaling information over a communications path which is separate from the message path.

Point of Presence: Location where the Customer maintains a facility for purposes of interconnecting to the Company's Network.

Premises: The space occupied by a Customer or Authorized User in a building or buildings or on contiguous property (except railroad rights-of-way, etc.).

Presubscription: An arrangement whereby an End User may select and designate to the Company an Interexchange Carrier (IXC) or Carriers it wishes to access, without an Access Code. The selected IXC(S) are referred to as the End User's Primary Interexchange Carrier (PIC). The End User may select any IXC that orders FGD Access Service at the Local Switching Center that serves the End User.

ACCESS SERVICE TARIFF

SECTION 1 - DEFINITIONS, (CONT'D.)

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this Tariff, in which case the Service Commencement Date is the date of the Customer's acceptance of service. The parties may mutually agree on a substitute Service Commencement Date. If the Company does not have an executed Service Order from a Customer, the Service Commencement Date will be the first date on which the service or facility was used by the Customer.

Service Order: The written request for Network Services executed by the Customer and the Company in a format devised by the Company; or, in the alternative, the submission of an Access Service Request by the Customer in the manner specified in this Tariff. The signing of a Service Order or submission of an ASR by the Customer and acceptance thereof by the Company usually initiates the respective obligations of the parties as set forth therein and pursuant to this Tariff, but the duration of the service is calculated from the Service Commencement Date.

ACCESS SERVICE TARIFF

SECTION 1 - DEFINITIONS, (CONT'D.)

Service(s): The Company's telecommunications Access Services offered on the Company's Network.

Shared Facilities: A facility or equipment system or subsystem which can be used simultaneously by several customers.

Signaling Point of Interface: The Customer designated location where the SS7 signaling information is exchanged between the Company and the Customer.

Signaling System 7 (SS7): The Common Channel Out of Band Signaling protocol developed by the Consultative Committee for International Telephone and Telegraph (CCITT) and the American National Standards Institute (ANSI).

Signaling Transfer Point Access: Allows the Customer to access a specialized switch which provides SS7 network access and performs SS7 messaging routing and screening.

Special Access: Provides a transmission path to connect Customer designated premises*, either directly or through a Telephone Company Hub where bridging or multiplexing functions are performed. Special Access Service includes all exchange access not utilizing Telephone Company end off switches. The connections provided by Special Access Service can be either analog or digital. Analog connections are differentiated by spectrum and bandwidth. Digital connections are differentiated by bit rate.

Trunk: A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

* Telephone Company Centrex CO-like switches are considered to be customer premises for purposes of this tariff.

ACCESS SERVICE TARIFF

SECTION 2 - REGULATIONS**2.1 Undertaking of the Company****2.1.1 Scope**

Access Service consists of access to the switched network of an exchange carrier or the Company's network for the purpose of originating or terminating communications under the terms of this tariff. Access Service is available to carrier as defined herein.

2.1.2 Shortage of Equipment or Facilities

- A. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company when necessary because of lack of facilities or due to some other cause beyond the Company's control.
- B. The furnishing of service under this Tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's fiber Optic Cable facilities as well as facilities the Company may obtain from other Carriers from time to time, to furnish service as required at the sole discretion of the Company.
- C. The provisioning and restoration of service in emergencies shall be in accordance with Part 64, Subpart D, Appendix A of the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such activities.

ACCESS SERVICE TARIFF

SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.3 Terms and Conditions

- A. Except as otherwise provided herein, service is provided and billed on the basis of a minimum period of at least one month, and shall continue to be provided until canceled by the Customer, in writing, on not less than thirty (30) days notice. Unless otherwise specified herein, for the purpose of computing charges in this Tariff, a month is considered to have thirty (30) days.
- B. Customers may be required to enter into written Service Orders which shall contain or reference the name of the Customer, a specific description of the service ordered; the rate to be charged, the duration of the services, and the terms and conditions in this Tariff. Customer will also be required to execute any other documents as may be reasonably requested by the Company.
- C. An Exchange Carrier that routes traffic to the Company's network for termination of exchange, intraLATA or interLATA traffic shall be deemed to have submitted, and the Company shall be deemed to have received, an Access Order at the time traffic is first routed to Company, unless the Company and the Carrier have previously provided for alternative treatment. Carrier and Company will exchange all required information to measure traffic and invoice charges and credits.

ACCESS SERVICE TARIFF

SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.3 Terms and Conditions, (Cont'd.)

- D. At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rate unless terminated by either party upon thirty (30) days written notice. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the Service Order and this Tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the Service Order shall survive such termination.
- E. This Tariff shall be interpreted and governed by the laws of the State of Missouri without regard for the State's choice of laws provisions.
- F. The Customer agrees to operate Company-provided equipment in accordance with instructions of the Company or the Company's agent. Failure to do so will void Company liability for interruption of service and may make the Customer responsible for damage to equipment pursuant to paragraph G following.
- G. The Customer agrees to return to the Company all Company provided equipment delivered to Customer within five (5) days of termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to Customer, normal wear and tear only excepted. Customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to Customer's failure to comply with this provision.
- H. Customers seeking to cancel service have an affirmative obligation to block traffic originating from or terminating to the Company's network. By terminating or receiving traffic from or originating traffic to the Company's network, the Customer will have constructively ordered the Company's switched access service.

ACCESS SERVICE TARIFF

SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Liability of the Company

- A. The liability of the Company for damages arising out of the furnishing of its Services, including but not limited to mistakes, omissions, interruptions, delays, errors, other defects, or representations by the Company, or use of these services or damages arising out of the failure to furnish the service whether caused by act or omission, shall be limited to the extension of allowances for interruption as set forth in Section 2.6 following. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.
- B. The Company's liability for willful misconduct, if established as a result of judicial or administrative proceedings, is not limited by this Tariff. The Company's liability, if any, with regard to delayed installation of Company facilities or commencement of service, shall not exceed \$1,000. With respect to any other claim or suit, by a Customer or by any others, for damages associated with the ordering (including the reservation of any specific number for use with a service), installation (including delays thereof), provision, termination, maintenance, repair interruption or restoration of any service or facilities offered under this Tariff, and subject to the provisions of Section 2.6, the Company's liability, if any, shall be limited as provided herein.
- C. The Customer shall not be liable for any delay or failure of performance or equipment due to cause beyond its control, including but not limited to: acts of God, fire, flood, explosion, or other catastrophes; any law, order, regulation, direction action, or request of The United States government or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state or local governments, or of any military authority; preemption of existing service in compliance with national emergencies; insurrections; riots; wars; unavailability of rights-of-ways or materials; or strikes, lockouts work stoppages, or other labor difficulties.

ACCESS SERVICE TARIFF

SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Liability of the Company, (Cont'd.)

- D. The Company shall not be liable for (a) any act or omission of any entity furnishing the Company or the Company's Customers facilities or equipment used for the interconnection with Access Services; or (b) for the acts or omissions of other Common Carriers or warehousemen.
- E. The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunctions of Customer-provided equipment or facilities.
- F. The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits, or other actions, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, condition, location, or use of any installation or equipment provided by the Company. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this paragraph F. as a condition precedent to such installation.
- G. The Company shall not be liable for any defacement of or damage to Customer Premises resulting from the furnishing of services or equipment on such Premises or the installation or removal thereof, unless such defacement or damage is caused by the gross negligence or willful misconduct of the Company's agents or employees. No agents or employees of other participating Carriers shall be deemed to be agents or employees of the Company.

ACCESS SERVICE TARIFF

SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Liability of the Company, (Cont'd.)

- H. Notwithstanding the Customer's obligations as set forth in Section 2.3.2 following, the Company shall be identified, defended and held harmless by the Customer, or by others authorized by it to use the service, against any claim, loss or damage arising from Customer's use of services furnished under this Tariff, including: claims for libel, slander, invasion of privacy or infringement of copyright arising from the material, data, information, or other content transmitted via the Company's service; and patent infringement claims arising from combining or connection the service offered by the Company with apparatus and systems of the Customer or others; all other claims arising out of any act or omission of the Customer or others, in connection with any service provided by the Company pursuant to this Tariff.
- I. The Company shall be indemnified and held harmless by the End User against any claim, loss or damage arising from the End User's use of services offered under this Tariff including: claims for libel, slander, invasion of privacy or infringement of copyright arising from the End User's own communications; patent infringement claims arising from the End User's combining or connecting the service offered by the Company with facilities or equipment furnished by the End User of another Carrier; or all other claims arising out of any act or omission of the End User in connection with any service provided pursuant to this Tariff.
- J. The entire liability of the Company for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid to the Company by the Customer for the specific services giving rise to the claim, and no action or proceeding against the Company shall be commenced more than one year after the service is rendered.

ACCESS SERVICE TARIFF

SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Liability of the Company, (Cont'd.)

- K. The Company makes no warranties or representations, express or implied, including warranties of merchant-ability or fitness for a particular use, except those expressly set forth herein.
- L. The Company shall not be liable for any act or omission of any other company or companies furnishing a portion of the service, or for damages associated with service, Channels, or equipment which result from the operation of the Customer-provided systems, equipment, facilities or service which are interconnected with Company services.
- M. The Company does not guarantee nor make any warranty with respect to service installation at locations at which there is present an atmosphere that is explosive, prone to fire, dangerous or otherwise unsuitable for such installations. The Customer and End User shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other actions or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to, or death of, any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly, by the installation, operation, failure to operate, maintenance, removal presence, condition, locations or use of service furnished by the Company at such locations.

ACCESS SERVICE TARIFF

SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Liability of the Company, (Cont'd.)

- N. The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps including, without limitation, obtaining, installing and maintaining all necessary equipment, materials and supplies, for interconnecting the terminal equipment or communications system of the Customer, or any third party acting as its agent, to the Company's Network. The Customer shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection. In addition, the Customer shall ensure that its equipment and/or system or that of its agent is properly interfaced with the Company's service, that the signals emitted into the Company's Network are of the proper mode, bandwidth, power, data speed, and signal level for the intended use of the Customer and in compliance with the criteria set forth in Section 2.1.6 following, and that the signals do not damage Company equipment, injure its personnel or degrade service to other Customer. If the Customer or its agent fails to maintain and operate its equipment and/or system or that of its agent properly, with resulting imminent harm to Company equipment, personnel, or the quality of service of other Customers, the Company, may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the Company may, upon written notice, terminate the Customer's service without liability.
- O. The Company shall not be liable for any act or omission concerning the implementation of Presubscription, as defined herein.

ACCESS SERVICE TARIFF

SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Liability of the Company, (Cont'd.)

With respect to Telecommunications Relay Service (TRS), any service provided by Company which involves receiving, translating, transmitting or delivering messages by telephone, text telephone, a telecommunications device for the deaf, or any other instrument over the facilities of Company or any connecting Carrier, Company's liability for the interruption or failure of the service shall not exceed an amount equal to the Company's charge for a one minute call to the called station at the time the affected calls were made.

The Company's Year 2000 readiness depends on the readiness of several third party vendors whose Year 2000 readiness the Company cannot control. Due to the interdependence among telecommunications providers and the interrelationship with non-Company processes, equipment and systems, the Company is not responsible for Year 2000 failures caused by circumstances beyond its control, including, but not limited to failures caused by: 1) the Customer; 2) other telecommunications provider; or 3) customer premises equipment. The Company will make reasonable efforts to cure any material failure to provide service caused solely by year 2000 defects in ACSI's hardware, software, or systems.

2.1.5 Notification of Service-Affecting Activities

The Company will attempt to provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable, notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

ACCESS SERVICE TARIFF

SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.6 Provision of Equipment and Facilities

- A. The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with the regulations contained in this Tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
- B. The Company shall use reasonable efforts to maintain facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- C. The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.
- D. Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the Company provided it.
- E. The Customer shall be responsible for the payment of service charges imposed on the Company by another entity, for visits to the Customer Premises when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

ACCESS SERVICE TARIFF

SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.6 Provision of Equipment and Facilities, (Cont'd.)

- F. The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this Tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this Tariff and to the maintenance and operation of such facilities. Notwithstanding the above, the Company shall not be responsible for:
1. the transmission of signals by Customer-provided equipment or for the quality of, or defect in, such transmission;
 2. the reception of signals by Customer-provided equipment; or
 3. network control signaling where such signaling is performed by Customer-provided network control signaling equipment.
- G. The Company intends to work cooperatively with the Customer to develop network contingency plans in order to maintain maximum network capability following natural or man-made disasters which affect telecommunications services.
- H. The Company reserves the reasonable right to assign, designate or change telephone numbers, any other call number designations associated with Access Services, or the Company serving central office prefixes associated with such numbers, when necessary in the conduct of its business.

ACCESS SERVICE TARIFF

SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.7 Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in unusual locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.1.8 Special Construction

Subject to the arrangement of the Company and to all of the regulations contained in this Tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is that construction undertaken and characterized by one or more of the following:

- A. where facilities are not presently available and there is no other requirement for the facilities so constructed;
- B. of a type other than that which the Company would normally utilize in the furnishing of its services;
- C. where facilities are to be installed over a route other than that which the Company would normally utilize in the furnishing of its services;
- D. where facilities are requested in a quantity greater than that which the Company would normally construct;

ACCESS SERVICE TARIFF

SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.8 Special Construction, (Cont'd.)

Special construction is that construction undertaken and characterized by one or more of the following: (Cont'd.)

- E. where installation involves abnormal costs;
- F. on a temporary basis until permanent facilities are available; or
- G. in advance of its normal construction schedules.

Special construction charges for Access Service will be determined on an individual case basis.

2.1.9 Ownership of Facilities

Title to all facilities provided in accordance with this Tariff remains in the Company, its agents, contractors or suppliers.

ACCESS SERVICE TARIFF

SECTION 2 - REGULATIONS, (CONT'D.)

2.2 Prohibited Use

2.2.1 The services of the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

2.2.2 The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and regulations, policies, orders, and decisions; and if the reseller intends to provide intrastate services, is certified or registered with the Missouri Public Service Commission.

2.2.3 The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.

2.3 Obligations of the Customer

2.3.1 The Customer shall be responsible for:

A. the payment of all applicable charges pursuant to this Tariff;

B. reimbursing the Company for damage to, or loss of, the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will, upon reimbursement for damages to its facilities or equipment, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated in the Company's right of recovery of damages to the extent of such payment;

ACCESS SERVICE TARIFF

SECTION 2 - REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.1 The Customer shall be responsible for: (Cont'd.)

- C. providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space, and power to operate Company facilities and equipment installed on the Customer Premises, and the level of heating and air conditioning necessary to maintain the proper operating environment on such Premises;
- D. obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide Access Services to the Customer from the cable building entrance or property line to the location of the equipment space described in Section 2.3.1(C) above. Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this subsection prior to accepting an order for service;

ACCESS SERVICE TARIFF

SECTION 2 - REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.1 The Customer shall be responsible for: (Cont'd)

- E. providing a safe place to work and complying with all laws and regulations regarding the working conditions on the Premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing, and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;
- F. complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses, and permits as may be required with respect to, the location of Company facilities and equipment in any Customer Premises or the rights-of-way for which Customer is responsible for obtaining under Section 2.3.1(D) above; and granting or obtaining permission for Company agents or employees to enter the Customer Premises at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company; and
- G. not creating or allowing to be placed or maintained any liens or other encumbrances on the Company's equipment or facilities.

ACCESS SERVICE TARIFF

SECTION 2 - REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.2 Claims

With respect to any service or facility provided by the Company; Customer shall indemnify, defend and hold harmless the Company from all claims, actions, damages, liabilities, costs, and expenses, including reasonable attorneys' fees for:

- A. any loss, destruction or damage to property of the Company or any third party, or the death of or injury to persons, including, but not limited to employees or invitees of either the Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees;
- B. any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

ACCESS SERVICE TARIFF

SECTION 2 - REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.3 Jurisdictional Reporting

For purposes of determining the jurisdiction of Switched Access Services and Local Usage, to the extent the Company receives sufficient call detail to permit it to determine the jurisdiction of some or all originating and terminating access and/or local minutes of use, the Company will use that call detail to render bills for those minutes. To the extent call detail is not available, the jurisdictional reporting requirements specified below will apply.

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When a Customer orders Access Services, its projected Percent Interstate Usage (PIU) and/or Percent Local Usage (PLU) must be provided to the Company. Except to the extent the Company has sufficient call detail to determine the jurisdiction of the call, these percentages will be used by the Company to apportion the usage and/or charges between interstate, intrastate, and local until a revised report is received as set forth herein.

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To the extent that sufficient call detail is unavailable and the Customer has failed to provide its projected PIU and or PLU, the Company shall allocate unidentifiable minutes subject to the PIU as 50 percent interstate traffic and 50 percent intrastate traffic and unidentifiable minutes subject to the PLU as 50 percent intrastate traffic and 50 percent local traffic.

Based on distribution of traffic (identifiable, Customer based PIU/PLU, Default PIU/PLU), the Company may derive an aggregated factor.

The Customer shall provide to the Company, to be received no later than 15 days after the end of each quarter, a revised report reflecting the interstate, intrastate and local percentage of use, as applicable, for the past 3 months, for each service arranged for use, based solely on the traffic originating from or terminating to the Company. The quarterly report will serve as the basis for the next three (3) months billing and will be effective on the bill date for that service. If the Customer does not supply the reports for services where reports are needed, the Company will assume the percentages to be the same as was previously provided in the most recent report(s).

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(M) – Certain material previously found on this page is now located on Page 32.1.

CANCELLED
May 25, 2011
Missouri Public
Service Commission
TT-2011-0362; JX-2011-0512

FILED
Missouri Public
Service Commission
JX-2010-0150

ACCESS SERVICE TARIFF

SECTION 2 - REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.3 Jurisdictional Reporting

The jurisdictional reporting requirements will be as specified below. When a Customer orders Access Services, its projected Percent Interstate Usage (PIU) must be provided in whole numbers to the Company. These whole number percentages will be used by the Company to apportion the use and/or charges between interstate and intrastate until a revised report is received as set forth herein.

A. Originating Access: Originating access minutes may be based on traffic originating at the State, LATA or Local Switching Center level, provided that the traffic being measured is only traffic originating from the Company Local Switching Center(s). The Customer must provide the Company with a projected PIU factor on a quarterly basis, as specified below. Originating access minutes will be measured as follows, based on type of access:

1. For Feature Group D Access Service(s), where the Company can determine jurisdiction by call detail, the projected Percent Interstate Usage (PIU) will be developed by the Company on a monthly basis by dividing the measured interstate originating access minutes by the total originating access minutes.
2. For Feature Group D with 950 Access, the Customer must provide the Company with a projected PIU factor by supplying the Company with an interstate percentage of originating access minutes.
3. For 500, 700, 8XX, calling card and operator service access, the Customer must provide the Company with a projected PIU factor for each type of access. The Customer who provides a PIU factor shall supply the Company with an interstate percentage of originating access minutes.
4. If no PIU for originating minutes is submitted as specified herein, then the projected PIU will be set on a default basis of 75 percent interstate traffic and 25 percent intrastate traffic.

ACCESS SERVICE TARIFF

SECTION 2 - REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.3 Jurisdictional Reporting, (Cont'd.)

A. Originating Access

Originating access minutes may be based on traffic originating at the State, LATA or Local Switching Center level. The Customer must provide the Company with a PIU factor as applicable, on a quarterly basis, as specified below.

1. For Feature Group D Access Service(s), where the Company can determine jurisdiction by it's call detail records, the Interstate and Intrastate Usage will be identified based on the originating NPA/NXX to the terminating NPA/NXX.
2. For Feature Group D with 950 Access, the Customer must provide the Company with a PIU factor with an interstate percentage of originating access minutes.
3. For 500, 700, 8XX, calling card and operator service access, the Customer must provide the Company with a PIU factor for each type of access service based on originating access minutes.

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(M) – Certain material found on this page was previously located on Page 32.

CANCELLED
May 25, 2011
Missouri Public
Service Commission
TT-2011-0362; JX-2011-0512

FILED
Missouri Public
Service Commission
JX-2010-0150

ACCESS SERVICE TARIFF

SECTION 2 - REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.3 Jurisdictional Reporting, (Cont'd.)

B. Terminating Access

For Feature Group D Access Service(s) or interconnection services, the Customer must provide the Company with a PIU and PLU factor, as applicable, at a minimum on a quarterly basis.

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CANCELLED
May 25, 2011
Missouri Public
Service Commission
TT-2011-0362; JX-2011-0512

FILED
Missouri Public
Service Commission
JX-2010-0150

Issued: September 8, 2009

Effective: October 8, 2009

MOa0902

ACCESS SERVICE TARIFF

SECTION 2 - REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.3 Jurisdictional Reporting, (Cont'd.)

- B. Terminating Access: For Feature Group D Access Service(s), the Customer must provide the Company with a projected PIU factor by supplying the Company with an interstate percentage of terminating access minutes on a quarterly basis, as described in paragraph D. following. If no projected PIU factor is submitted by the Customer, then the projected PIU will be set on a default basis of 75 percent interstate traffic and 25 percent intrastate traffic.
- C. Except where the Company measured access minutes are used as set forth in Section 2.3.3.A. above, the Customer reported Projected PIU factor as set forth above will be used until the Customer reports a different projected PIU factor, as set forth below. The revised report will serve as the basis for future billing and will be effective on the next bill date.
- D. Effective on the first of January, April, July and October of each year the Customer shall update its interstate and intrastate jurisdictional report. The Customer shall forward to the Company, to be received no later than fifteen (15) days after the first of each such month, a revised report showing the interstate and intrastate percentage of use for the past three months ending the last day of December, March, June and September, respectively, for each service arranged for interstate use, based solely on the traffic originating from or terminating to the Company Local Switching Center. The revised report will serve as the basis for the next three months billing and will be effective on the bill date for that service. If the Customer does not supply the reports for those services where reports are needed, the Company will assume the percentage to be the same as that provided previously. For those cases in which a quarterly report has never been received from the Customer, the Company will assume the percentages to be the same as those provided in the Access Service Request.

CANCELLED
October 8, 2009
Missouri Public
Service Commission
JX-2010-0150

FILED
Missouri Public
Service Commission
CN-2008-0363

ACCESS SERVICE TARIFF

SECTION 2 - REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.3 Jurisdictional Reporting, (Cont'd.)

C. Jurisdictional Reports Verification (T)

If a billing dispute arises or a regulatory commission questions the PIU or PLU factor, the Customer will provide the data issued to determine the PIU or PLU factor. The Customer will supply the data within 30 days of the Company request. (T)

The Customer shall keep records of call detail from which the percentage of interstate, intrastate, and local use, as applicable, can be ascertained and, upon request of the Company, shall make the records available for inspection as reasonably necessary for purposes of verification of the percentages. The Company reserves the right to conduct an audit, internally or with an external firm, at any time during the year. The Customer, at its own expense, has the right to retain an independent auditing firm.

In the event that an audit reveals that any Customer reported PIU or PLU was incorrect, the Company shall apply the audit results to all usage affected by the audit. The Customer shall be back-billed or credited, for a period retroactive to the date that the incorrect percentage was reported, but not to exceed 24 months. Back-billed amounts are subject to a late payment penalty and payment shall be made in immediately available funds, within 30 days from receipt of bill or by the following bill date, whichever is a shorter period.

Should an audit reveal that the misreported percentage(s) of use resulted in an underpayment of access charges to the Company of five percent or more of the total Switched Access Services billed, the Customer shall reimburse the Company for the cost of the audit. Proof of cost shall be the bills, in reasonable detail, submitted to the Company by the auditor.

Within 15 days of completion of the auditor's report, the Company will furnish a copy of the audit results to the person designated by the Customer to receive such results. (T)

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CANCELLED
May 25, 2011
Missouri Public
Service Commission
TT-2011-0362; JX-2011-0512

FILED
Missouri Public
Service Commission
JX-2010-0150

ACCESS SERVICE TARIFF

SECTION 2 - REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.3 Jurisdictional Reporting, (Cont'd.)

E. Jurisdictional Reports Verification:

If a billing dispute arises or a regulatory commission questions the projected PIU factor, the Customer will provide the data issued to determine the projected PIU factor. The Customer will supply the data within thirty (30) days of the Company request.

The Customer shall keep records of call detail from which the percentage of interstate and intrastate use can be ascertained and, upon request of the Company, shall make the records available for inspection as reasonably necessary for purposes of verification of the percentages. The Company reserves the right to conduct an audit at any time during the year. The Customer, at its own expense, has the right to retain an independent auditing firm.

F. Terminating Traffic From Exchange Carrier. Any exchange, intraLATA or interLATA traffic terminated to Company's network by an Exchange Carrier that is subject to this Tariff shall be treated as Feature Group D traffic.

ACCESS SERVICE TARIFF

SECTION 2 - REGULATIONS, (CONT'D.)

2.4 Customer Equipment and Channels

2.4.1 General

A Customer may transmit or receive information or signals via the facilities of the Company.

2.4.2 Station Equipment

- A. The Customer is responsible for providing and maintaining any terminal equipment on the Customer Premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in Section 2.6 following is not applicable.
- B. The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

ACCESS SERVICE TARIFF

SECTION 2 - REGULATIONS, (CONT'D.)

2.4 Customer Equipment and Channels, (Cont'd.)

2.4.3 Interconnection of Facilities

- A. Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Access Services and the Channels, facilities, or equipment of others shall be provided at the Customer's expense.
- B. Access Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of this Tariff or the Tariffs of the other communications carriers which are applicable to such connections.

ACCESS SERVICE TARIFF

SECTION 2 - REGULATIONS, (CONT'D.)

2.4 Customer Equipment and Channels, (Cont'd.)

2.4.4 Inspections

- A. Upon reasonable notification to the Customer, and at reasonable times, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2.B. for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment. No credit will be allowed for any interruptions occurring during such inspections.

- B. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten (10) days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment, and personnel from harm. The Company will, upon request twenty four (24) hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

ACCESS SERVICE TARIFF

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements

2.5.1 Payment for Service

The Customer is responsible for payment of all charges for services and facilities furnished by the Company to the Customer or its Joint or Authorized Users.

A. Taxes

The Customer is responsible for the payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes excluding taxes on the Company's net income imposed on or based upon the provision, sale or use of Access Services. All such taxes shall be separately designated on the Company's invoices. Any taxes imposed by a local jurisdiction (e.g., county and municipal taxes) will only be recovered from those Customers located in the affected jurisdictions. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively.

1. A surcharge is imposed on all charges for service originating at addresses in states which levy, or assert a claim of right to levy, a gross receipts tax on the Company's operations in any such state, or a tax on interstate access charges incurred by the Company for originating access to telephone exchanges in that state.¹ This surcharge is based on the particular state's receipts tax and other state taxes imposed directly or indirectly upon the Company by virtue of, and measured by, the gross receipts or revenues of the Company in that state and/or payment of interstate access charges in that state. The surcharge will be shown as a separate line item on the Customer's monthly invoice.

FILED
Missouri Public
Service Commission
CN-2008-0363

¹ Pending the conclusion of any challenge to a jurisdiction's rights to impose a gross receipts tax the Company may elect to impose and collect a surcharge covering such taxes, unless otherwise constrained by court order or direction, or it may elect not to impose and collect the surcharge. If it has collected a surcharge and the challenged tax is found to have been invalid and unenforceable, the Company, in its sole discretion, will either reduce service rates for a fixed period of time in the future in order to flow-through to Customers an amount equivalent to the funds collected or it will credit or refund such amounts to affected Customers (less its reasonable administrative costs), if the funds collected were retained by the Company or if they were delivered over to the taxing jurisdiction and later returned to the Company, or negotiate an arrangement with the taxing jurisdiction that benefits Customers in the jurisdiction in the future.

ACCESS SERVICE TARIFF

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.2 Billing and Collection of Charges

Unless otherwise specified herein, bills are due and payable upon receipt.

The Company shall bill on a current basis all charges incurred by, and credits due to, the Customer under this Tariff attributable to services established, provided, or discontinued during the preceding billing period.

The Customer will be assessed a charge of twenty-five dollars (\$25.00) each time a check or moneys submitted as payment to the Company by the Customer is returned or not honored by a bank, depository or other financial institution.

- A. Non-Recurring Charges are due and payable within thirty (30) days after the invoice date. The Company shall present invoices for Non-Recurring Charges monthly to the Customer.
- B. The Company shall present invoices for non-usage sensitive Recurring Charges monthly to the Customer, in advance of the month in which service is to be provided, and invoices for usage sensitive charges monthly to the Customer subsequent to the usage. Recurring and usage sensitive charges shall be due and payable within thirty (30) days after the invoice date.
- C. When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro-rata basis. For this purpose, every month is considered to have thirty (30) days.

ACCESS SERVICE TARIFF

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.2 Billing and Collection of Charges, (Cont'd.)

- D. Billing of the Customer by the Company will begin on the Service Commencement Date, which is usually the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this Tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- E. If any portion of the payment is received by the Company after the date due, or if any portion of the payment is received by the Company in funds that are not immediately available, then a late payment penalty shall be due to the Company. The late payment penalty shall be the portion of the payment not received by the date due, multiplied by the one and one-half percent (1.5%) per month, or such amount otherwise allowed by law.

ACCESS SERVICE TARIFF

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.2 Billing and Collection of Charges, (Cont'd.)

- F. Amounts not paid within thirty (30) days after the date of invoice will be considered past due. If the Company becomes concerned at any time about the ability of a Customer to pay its bills, the Company may require that the Customer pay its bills within a specified number of days and make such payments in cash or the equivalent of cash.

If a service is disconnected by the Company in accordance with Section 2.5.5 following and later restored, restoration of service will be subject to all applicable installation charges.

- G. The Customer shall have up to ninety (90) days (commencing five (5) days after remittance of the bill) to notify the Company of a dispute over charges or to receive credits.
- H. In the event of a dispute between a customer and the Company regarding charges billed by the Company, the Company shall investigate the particular case and report the results thereof to the customer. During the period that the disputed amount is under investigation, the Company shall not pursue any collection procedures or assess late fees with regard to the disputed amount. The customer shall be required to pay the undisputed part of the bill, and if not paid within five (5) days from the date such charge becomes delinquent, the Company may discontinue service. In the event the dispute is not resolved, the Company shall inform the customer that the customer may utilize the formal or informal complaint procedures of the Commission as defined in 4 CSR 240-2.070.

ACCESS SERVICE TARIFF

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.2 Billing and Collection of Charges, (Cont'd.)

I. Ordering, Rating and Billing of Access Services Where More Than One Exchange Carrier is Involved.

All Recurring and Non-Recurring Charges for services provided by each Exchange Carrier are billed under each Company's applicable Tariffs. Under a Meet Point Billing arrangement, the Company will only bill for charges for traffic carried between the Company Local Switching Center and the End User.

The multiple billing arrangement described in this section is subject to the provisions of the Multiple Exchange Carrier Access Billing Guidelines (MECAB) and the Multiple Exchange Carrier Ordering and Design Guidelines (MECOD), except that the Company will not bill for local transport as described in MECAB.

The Company will notify the Customer of: 1) the meet point option that will be used; 2) the Carrier(s) that will render the bill(s); 3) the Carrier(s) to whom payment should be remitted; and 4) the Carrier(s) that will provide the bill inquiry function. The Company shall provide such notification at the time orders are placed for Access Service. Additionally, the Company shall provide this notice in writing thirty (30) days in advance of any changes in the arrangement.

ACCESS SERVICE TARIFF

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements (Cont'd)

2.5.2 Billing and Collection of Charges, (Cont'd.)

I. Ordering, Rating and Billing of Access Services Where More Than One Exchange Carrier is Involved. (Cont'd.)

The Company will handle the ordering, rating and billing of Access Services under this Tariff where more than one Exchange Carrier is involved in the provision of Access Services, as follows:

1. The Company must receive an order for Feature Group D (FGD) Access Service, as defined herein, ordered to the Company's Local Switching Center through a switch operated by another Exchange Carrier.
2. In addition, for FGD Access Service ordered to the Company's Local Switching Center through a switch operated by another Exchange Carrier with whom the Company has an agreement, the Customer may be required to submit an order as specified by the Exchange Carrier which operates the switch.
3. Separate bills will be rendered by the Exchange Carrier for FGD access service.
4. Rating and Billing of Service: Each company will provide its portion of access service based on the regulations, rates and charges contained in its respective Access Service Tariff, subject to the following rules, as appropriate:
5. When rates and charges are listed on a per minute basis, the Company's rates and charges will apply to traffic originating from the Customer's Premises and terminating at the End User's premises, and vice versa.

ACCESS SERVICE TARIFF

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.3 Deposits

- A. Before the service or facility is furnished to a Customer whose credit has not been duly established under Company policies, the Company may require a Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:
1. an amount in excess of two (2) months of the estimated charge for the service for the ensuing twelve (12) months; or
 2. one half (1/2) of the estimated charge for the minimum payment for a service or facility which has a minimum payment period of more than one (1) month; except that the deposit may include an additional amount in the event that a termination charge is applicable. In addition, the Company shall be entitled to require such an applicant or Customer to pay all its bills within a specified period of time, and to make such payments in cash or the equivalent of cash. At the Company's option, such deposit may be refunded to the Customer's account at any time. Also, the Company reserves the right to cease accepting and processing Service Orders after it has requested a security deposit and prior to the Customer's compliance with this request.
- B. A deposit may be required in addition to an advance payment.
- C. The Company shall pay nine (9) percent interest on a deposit. Interest on a deposit shall accrue annually and, shall be credited annually to the customer by deducting an amount equal to such interest due from the amount of the customer's bill for service following the accrual date.

ACCESS SERVICE TARIFF

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.3 Deposits, (Cont'd.)

- D. The charges set forth in this Tariff for facility terminations contemplate installations made during regular business hours in normal locations and under normal working conditions. Any installations to be made under other circumstances are subject to additional charges.
- E. When a service or facility is discontinued, the amount of a deposit and any accrued interest, if any, will be applied to the Customer's account and any credit balance remaining will be refunded to the customer within twenty-one (21) days of the rendition of the final bill. Before the service or facility is discontinued, the Company may, at its option return the deposit or credit the Customer's account.

2.5.4 Refusal and Discontinuance of Service

- A. Upon nonpayment of any amounts owing to the Company by a business Customer, the Company may, by giving written notice five (5) days in advance to the Customer, discontinue or suspend service without incurring any liability.
- B. Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving written notice thirty (30) days in advance to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- C. Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.

ACCESS SERVICE TARIFF

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.4 Refusal and Discontinuance of Service, (Cont'd.)

- D. Upon any governmental prohibition, or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability.
- E. Upon the Company's discontinuance of service to the Customer under Section 2.5.5.A. or 2.5.5.B. following, the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this Tariff, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable.
- F. When Access Service is provided by more than one Company, the companies involved in providing the joint service may individually or collectively deny service to a Customer for nonpayment. Where the Company(s) affected by the nonpayment is incapable of effecting discontinuance of service without cooperation from the other joint providers of Access Service, such other Company(s) will, if technically feasible, assist in denying the joint service to the Customer. Service denial for such joint service will only include calls originating or terminating within, or transiting, the operating territory of the Company initiating the service denial for nonpayment. When more than one of the joint providers must deny service to effectuate termination for nonpayment, in cases where a conflict exists in the applicable Tariff provisions, the Tariff regulations of the company whose Local Switching Center serves the Customer shall apply for joint service discontinuance.

ACCESS SERVICE TARIFF

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.4 Refusal and Discontinuance of Service, (Cont'd.)

G. The Company may discontinue the furnishings of any and/or all services(s) to a Customer, without incurring any liability:

1. Immediately and without notice if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities or services. The Company may discontinue service pursuant to this sub-section 2.5.4.G.1. (a-f), if:

a. The Customer refuses to furnish information to the Company regarding the Customer's credit-worthiness, its past or current use of Common Carrier communications services or its planned use of service(s);

b. The Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past or current use of Common Carrier communications services, or its planned use of the Company's service(s);

c. The Customer states that it will not comply with a request of the Company for security for the payment for service(s) in accordance with Section 2.5.3.A. above;

d. The Customer has been given written notice by the Company of any past due amount (which remains unpaid in whole or in part) for any of the Company's other communications services to which the Customer either subscribes or had subscribed or used;

ACCESS SERVICE TARIFF

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.4 Refusal and Discontinuance of Service, (Cont'd.)

G. The Company may discontinue the furnishings of any and/or all services(s) to a Customer, without incurring any liability: (Cont'd.)

1. The Company may discontinue service pursuant to this sub-section 2.5.4.G.1(a-f), if: (Cont'd.)

e. The Customer uses service to transmit a message, locate a person or otherwise give or obtain information without payment for the service; or

f. The Customer uses, or attempts or use, service with the intent to void the payment, either in whole or in part, of the tariffed charges for the service by:

(1) Using or attempting to use service by rearranging, tampering with, or making connections to the Company's service not authorized by this Tariff;

(2) Using tricks, schemes, false or invalid numbers, false credit devices, electronic devices; or

(3) Any other fraudulent means or devices.

2. Immediately upon written notice to the Customer of any sum thirty (30) days past due;

3. Immediately upon written notice to the Customer, after failure of the Customer to comply with a request made by the Company for security for the payment of service in accordance with Section 2.5.3.A., above; or

ACCESS SERVICE TARIFF

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.4 Refusal and Discontinuance of Service, (Cont'd.)

- G. The Company may discontinue the furnishings of any and/or all services(s) to a Customer, without incurring any liability: (Cont'd)

Seven (7) days after sending the Customer written notice of noncompliance with any provision of this Tariff if the noncompliance is not corrected within that seven (7) day period. The discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the Company for charges due and owing for services(s) furnished up to the time of discontinuance.

- H. Service shall not be disconnected on a day when the offices of the Company are not available to facilitate reconnection of service or on a day immediately preceding such day. At least twenty-four (24) hours preceding a discontinuance, the Company shall make reasonable efforts to contact the customer to advise them of the proposed discontinuance and what steps must be taken to avoid it.

- I. Unless discontinuance is at the Customer's request or for violation of the contract or this tariff, before discontinuing service the Company will mail the Customer notification of intent to discontinue at least seven (7) days before disconnection, which will include the scheduled disconnect date and the reason for disconnection. The notice will contain the name, billing address, telephone number and account number of the Customer; a clear and concise statement of the reason for the proposed discontinuance of service; the date on which service will be discontinued unless the Customer takes appropriate action; the terms under which the Customer may avoid discontinuance; and a notice to the Customer concerning procedures available to discuss the delinquency with the Company.

ACCESS SERVICE TARIFF

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.5 Cancellation of Application for Service

- A. In the event the Company incurs fees or expenses, including attorney's fees, in collecting, or attempting to collect, any charges owed the Company, the customer will be liable to the Company for the payment of all such fees and expenses reasonably incurred.
- B. Applications for service are noncancellable unless the Company otherwise agrees. Where the Company permits the Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except as may be specified in this Section and Section 5.2.3.
- C. Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the company that would have been chargeable to the Customer had service begun.
- D. The special charges described in Section 2.5.5.A. through 2.5.5.B. will be calculated and applied on a case-by-case basis.

ACCESS SERVICE TARIFF

SECTION 2 - REGULATIONS, (CONT'D.)

2.6 Allowances for Interruptions in Service

Interruptions in service which are not due to the negligence of or noncompliance with the provisions of this Tariff by, the Customer or the operation or malfunction of the facilities, power, or equipment provided by the Customer, will be credited to the Customer as set forth in Section 2.6.1 for the part of the service that the interruption affects.

2.6.1 Credit for Interruptions

- A. A credit allowance will be made when an interruption occurs of a failure of any component furnished by the Company under this Tariff. An interruption period begins when the Customer reports a service, facility or circuit, to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility, or circuit is operative. Before giving notice of the service interruption, the customer shall ascertain that the trouble is not being caused by an action or omission within the customer's control, or is not in wiring or equipment, if any, furnished by the customer in connection with the Company's service. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

ACCESS SERVICE TARIFF

SECTION 2 - REGULATIONS, (CONT'D.)

2.6 Allowances for Interruptions in Service, (Cont'd.)

2.6.1 Credit for Interruptions, (Cont'd.)

- B. For calculating credit allowances, every month is considered to have seven hundred twenty (720) hours. A credit allowance is applied on a pro-rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- C. No credit will be allowed for an interruption of less than two (2) hours. The customer shall be credited for an interruption of two (2) hours or more at the rate of 1/720th of the monthly charge for the service affected for each hour or major fraction thereof the interruption continues.

2.6.2 Limitations on Allowances

- A. No credit allowance will be made for:
 - 1. interruptions due to the negligence of, or noncompliance with the provisions of this Tariff by, the Customer, Authorized User, Joint-User, or other Common Carrier providing service connected to the service of Company;
 - 2. interruptions due to the negligence of any person other than the Company, including, but not limited to, the Customer or other Common Carriers connected to the Company's facilities;
 - 3. interruptions due to the failure or malfunction of non-Company equipment;
 - 4. interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;

ACCESS SERVICE TARIFF

SECTION 2 - REGULATIONS, (CONT'D.)

2.6 Allowances for Interruptions in Service, (Cont'd.)

2.6.2 Limitations on Allowances, (Cont'd.)

A. No credit allowance will be made for: (Cont'd.)

5. interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
6. interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements; or
7. interruption of service due to circumstances or causes beyond the control of the Company .
8. interruption of service which is due to the Company's testing or adjusting, negligence of the customer, or the failure of channels or equipment provided by the customer.

B. Use of Alternative Service Provided by the Company:

Should the Customer elect to use an alternative service provided by the Company during the period that a service is interrupted, the Customer must pay the Tariffed rates and charges for the alternative service used.

2.6.3 Cancellation For Service Interruption

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of eight (8) hours or more or cumulative service credits equaling sixteen (16) hours in a continuous twelve (12) month period. The right to cancel service under this provision applies only to the single circuit which has been subject to the outage or cumulative service credits.

ACCESS SERVICE TARIFF

SECTION 2 - REGULATIONS, (CONT'D.)

2.7 Cancellation of Service

2.7.1 If a Customer cancels services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 2.6.1 above), the Customer agrees to pay to the Company the following sums which shall become due and owing as of the effective date of the cancellation or termination and shall be payable within the period set forth in Section 2.5.2: all costs, fees, and expenses reasonably incurred in connection with 1) all Non-Recurring Charges reasonably expended by Company to establish service to Customer; plus 2) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus 3) all Recurring Charges specified in the applicable Tariff for the balance of the then current term.

The terms and conditions specified in Section 5.2.3 will apply for cancellation of an Access Service Request.

2.8 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent Company or affiliate of the Company (b) pursuant to any sale or transfer of substantially all the assets of the Company; or pursuant to any financing, merger or reorganization of the Company.

ACCESS SERVICE TARIFF

SECTION 2 - REGULATIONS, (CONT'D.)

2.9 Notices and Communications

- 2.9.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that the Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.9.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that the Company may designate a separate address, on each bill for service, to which the Customer shall mail payment on that bill.
- 2.9.3 All notices or other communications required to be given pursuant to this Tariff shall be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third (3rd) business day following deposit of the notice, communication, or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.9.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein

CANCELLED
May 25, 2011
Missouri Public
Service Commission
TT-2011-0362; JX-2011-0512

FILED
Missouri Public
Service Commission
CN-2008-0363

ACCESS SERVICE TARIFF

SECTION 3 - CARRIER COMMON LINE SERVICE

The Company will provide Carrier Common Line Access Service (Carrier Common Line Access) to customers in conjunction with Switched Access Service provided in Section 6 of this Tariff.

3.1 General Description

Carrier Common Line Access provides for the use of end users Company provided common line by customers for access to such end users to furnish Communications Services.

3.2 Limitations

3.2.1 Exclusions

Neither a telephone number nor detail billing are provided with Carrier Common Line Access. Additionally, directory listings and intercept arrangements are not included in the rates and charges for Carrier Common Line Access.

3.2.2 Access Groups

All trunk side connections provided in the same access group will be limited to the same features and operating characteristics.

ACCESS SERVICE TARIFF

SECTION 3 - CARRIER COMMON LINE SERVICE, (CONT'D.)

3.3 Undertaking of the Company

3.3.1 Provision of Service

Where the customer is provided Switched Access Service under other sections of this Tariff, the Company will provide the use of Company common lines by a customer for access to end users at rates and charges as set forth in 5.9 following.

3.3.2 Interstate and Intrastate Use

The Switched Access Service provided by the Company includes the Switched Access Service provided for both interstate and intrastate communications. The Carrier Common Line Access rates and charges as set forth in Section 5.9 following apply to intrastate Switched Access Service access minutes.

ACCESS SERVICE TARIFF

SECTION 3 - CARRIER COMMON LINE SERVICE, (CONT'D.)

3.4 Obligations of the Customer

3.4.1 Switched Access Service Requirements

The Switched Access Service associated with Carrier Common Line Access shall be ordered by the customer under other sections of this Tariff.

3.4.2 Supervision

The customer facilities at the premises of the ordering customer shall provide the necessary on-hook and off-hook supervision.

3.5 Determination of Usage Subject to Carrier Common Line Access Charges

Except as set forth herein, all Switched Access Service provided to the customer will be subject to Carrier Common Line Access service.

3.5.1 Determination of Jurisdiction

When the customer reports interstate and intrastate use of Switched Access Service, the associated Carrier Common Line Access used by the customer for interstate will be determined as set forth in 2.3.3. (Percent Interstate Use - PIU),

ACCESS SERVICE TARIFF

SECTION 3 - CARRIER COMMON LINE SERVICE, (CONT'D.)

3.6 Measuring and Recording of Call Detail

When access minutes are used to determine Carrier Common Line charges, they will be accumulated using call detail recorded by Company equipment. The Company measuring and recording equipment will be associated with end office or local tandem switching equipment and will record each originating and terminating access minute where answer supervision is received. The accumulated access minutes will be summed on a line by line basis, by line group or by end office, whichever type of account is used by the Company, for each customer and then rounded to the nearest minute.

3.7 Billing of Charges

3.7.1 Access minutes for all Switched Access Service subject to Carrier Common Line charges will be multiplied by the Access per minute rate as set forth in Section 5.9.4.B. following.

ACCESS SERVICE TARIFF

SECTION 3 - CARRIER COMMON LINE SERVICE, (CONT'D.)

3.8 Determination of Charges

3.8.1 Carrier Common Line charges will be billed to each Switched Access Service provided under this Tariff in accordance with the rates as set forth in Section 5.9.4.B. following.

3.8.2 Carrier Common Line Access per minute charge(s) apply to:

- A. all terminating access minutes of use;
- B. all originating access minutes of use associated with calls placed to 700, 800 and 900 numbers, less those originating access minutes of use associated with calls placed to 700, 800 and 900 numbers for which the Customer furnishes for each month a report of either the number of calls or minutes or a report of the percent of calls or minutes that terminate in a Switched Access Service that is assessed Carrier Common Line charges.

When the Customer makes this report available to the Company in advance of billing, these minutes of use will be charged on the current bill as originating minutes of use as set forth in (E) following. If a billing dispute arises concerning the Customer provided report, the Company will request the Customer to provide the data the Customer used to develop the report. The Company will not request such data more than once a year. The Customer shall supply the data within 30 days of the Telephone Company request.

When this report is not available to the Company until after billing, it shall be used by the Company to calculate and post a credit to the Customer's account. The credit shall be posted to the Customer's account within 30 days of receipt of the report. The credit shall be calculated by multiplying the number of access minutes of use, for which a credit is determined to be applicable, times the difference between the terminating and originating Carrier Common Line charges in effect when the calls were completed.

ACCESS SERVICE TARIFF

SECTION 3 - CARRIER COMMON LINE SERVICE, (CONT'D.)

3.8 Determination of Charges, (Cont'd.)

3.8.2 Carrier Common Line Access per minute charge(s) apply to: (Cont'd.)

D. The originating Access, per minute charge(s) apply to:

- all originating access minutes of use;
- all originating access minutes of use where the off-hook supervisory signaling is forwarded by the customer's equipment when the called party answers.
- less all originating access minutes of use associated with calls placed to 700, 800 and 900 numbers;
- plus all originating access minutes of use associated with calls placed to 700, 800 and 900 numbers for which the Customer furnishes for each month a report of either the number of calls or minutes or a report of the percent of calls or minutes that terminate in a Switched Access Service that is assessed Carrier Common Line charges, and for which a corresponding reduction in the number of terminating access minutes of use has been made as set forth in (C) preceding.

ACCESS SERVICE TARIFF

SECTION 4 - ACCESS SERVICE ORDERING**4.1 General**

This section sets forth the regulations and order related charges for Access Service Requests (ASR) for Access Service, as defined in this Tariff. These charges are in addition to other applicable charges set forth in other sections of this Tariff.

4.1.1 Ordering Conditions

Services offered under this tariff will be ordered using an ASR or through a Constructive Order, as defined herein. The format and terms of the ASR will be as specified in the industry Access Service Order Guidelines, unless otherwise specified herein. A Customer may order any number of services of the same type and between the same Premises on a single ASR. All details for services for a particular order must be identical.

The Customer shall provide all information necessary for the Company to provide and bill for the requested service. When placing an order for Access Service, the Customer shall provide the following minimum information:

- A. Customer name and Premise(s) address(es);
- B. Billing name and address (when different from Customer name and address);
- C. Customer contact name(s) and telephone number(s) for the following provisioning activities: order negotiations, order confirmation, interactive design, installation and billing.

The order date (Application Date) is the date on which the Company receives a firm commitment and sufficient information from the Customer to allow processing of the ASR. The Customer is advised of the critical events in the provisioning process, the Application Date, the Plant Test Date and the Service Commencement Date, at the time the Company gives the Customer a Firm Order Confirmation (FOC). The FOC is forwarded to the Customer within 2 business days after the date on which all information needed to process the ASR has been received by the Company.

ACCESS SERVICE TARIFF

SECTION 4 - ACCESS SERVICE ORDERING, (CONT'D.)

4.1 General, (Cont'd.)

4.1.2 Provision of Other Services

Unless otherwise specified herein, all services offered under this Tariff shall be ordered with an ASR.

With the agreement of the Company, other services may subsequently be added to the ASR at any time, up to and including the service date for the Access Service. When added subsequently, charges for a Design Change as set forth in Section 5.9.2 will apply when an engineering review is required.

Additional Engineering is not an ordering option, but will be applied to an ASR when the Company determines that Additional Engineering is necessary to accommodate a Customer request. Additional Engineering will be provided by the Company at the request of the Customer only when a Customer requests additional technical information after the Company has already provided the technical information included on the Design Layout Report as so forth herein. The Customer will be notified when Additional Engineering is required, and will be furnished with a written statement setting forth the justification for the Additional Engineering as well as an estimate of the charges. If the Customer agrees to the Additional Engineering, a firm order will be established. If the Customer does not want the service or facilities after being notified by the Company that Additional Engineering is required, the Customer may cancel the order and no charges will apply. Once a firm order has been established, the total charge to the Customer for the Additional Engineering may not exceed the original estimated amount by more than ten (10) percent.

ACCESS SERVICE TARIFF

SECTION 4 - ACCESS SERVICE ORDERING, (CONT'D.)

4.2 Access Order

Access Order: Except as provided elsewhere in this Tariff, an ASR is required by the Company to provide a Customer Access Service, as described herein. An ASR will be required for each new similar service arrangement or group of common circuits.

When a Customer requests new or additional Access Service, one or more ASR's may be required. The number of orders required is dependent on the type of services and/or facilities being requested.

When placing an order for Dedicated Access Service, as described in Sections 5.2.1 and 5.2.2, respectively the Customer shall provide all standard ASR ordering information as specified in industry guidelines. The Customer will also be required to provide this information to order additional service for an existing service type.

4.2.1 Access Service Date Intervals: Access Service is provided with one of the following Service Date intervals:

- Standard Interval
- Negotiated Interval

The Company will specify a FOC and the Service Commencement Date contingent on the ASR being complete as received. To the extent the Access Service can be made available with reasonable effort, the Company will provide the Access Service in accordance with the Customer's requested interval, subject to the following conditions:

ACCESS SERVICE TARIFF

SECTION 4 - ACCESS SERVICE ORDERING, (CONT'D.)

4.2 Access Order, (Cont'd.)

4.2.1 Access Service Date Intervals: Access Service is provided with one of the following Service Date intervals: (Cont'd.)

- A. Standard Interval: The Standard Interval for Access Service will be ten (10) business days from the Application Date. This interval only applies to standard service offerings for a Customer which is On-Net and at locations where there are pre-existing facilities to the Customer Premises. Access Services provided under the Standard Interval will be installed during Company business hours.
- B. Negotiated Interval: The Company will negotiate a Service Date interval with the Customer when:
 - 1. The Customer requests a Service Date before or beyond the applicable Standard Interval Service Date; or
 - 2. There is no existing facility connecting the Customer Premises with the Company; or
 - 3. The Customer requests a service that is not considered by the Company to be a standard service offering (for example, if Additional Engineering is required to complete the order); or
 - 4. The Company determines that Access Service cannot be installed within the Standard Interval. The Company will offer a Service Date based on the type and quantity of Access Services the Customer has requested. The Negotiated Interval may not exceed by more than six months the Standard Interval Service Date, or, when there is no Standard Interval, the Company offered Service Date.

All services for which rates are applied on an Individual Case Basis are provided with a Negotiated Interval.

ACCESS SERVICE TARIFF

SECTION 4 - ACCESS SERVICE ORDERING, (CONT'D.)

4.2 Access Order, (Cont'd.)

4.2.1 Access Service Date Intervals: Access Service is provided with one of the following Service Date intervals: (Cont'd.)

C. Interval for Exchange Carrier termination: When an Exchange Carrier routes traffic to the Company, service will be provided immediately under the terms of this Tariff, unless the Company and the carrier have made alternative arrangements.

4.2.2 Access Service Request Modifications: The Customer may request a modification of its ASR prior to the Service Commencement Date. All modifications must be in writing using the industry ASR process. The Company, in its sole discretion, may accept a verbal modification from the Customer. The Company will make every effort to accommodate a requested modification when it is able to do so with the normal work force assigned to complete such an order within normal business hours. Charges for access service order modification will apply as set forth below, on a per occurrence basis.

Any increase in the number of Access Service lines, Trunks, Dedicated Access transport facilities, Out of Band Signaling connections or any change in engineering or functionality of a service will be treated as a new ASR with a new Service Date interval.

ACCESS SERVICE TARIFF

SECTION 4 - ACCESS SERVICE ORDERING, (CONT'D.)

4.2 Access Order, (Cont'd.)

4.2.2 Access Service Request Modifications: (Cont'd.)

- A. Service Commencement Date Changes: ASR service dates for the installation of new services or rearrangement of existing services may be changed, but the new service date may not exceed the original Service Commencement Date by more than thirty (30) calendar days. When, for any reason, the Customer indicates that service cannot be accepted for a period not to exceed thirty (30) calendar days, and the Company accordingly delays the start of service, a Service Date Change Charge will apply. In addition, when the Customer submits a request for a Service Date Change that is less than five (5) business days from the date of notification by the Customer, a Service Date Change Charge and an Expedite Charge will apply. No Expedite Charge will apply if the Customer requests a Service Date Change that is more than five (5) business days from the date of request by the Customer but earlier than the original requested Service Commencement Date.

If the Customer requested service date is more than thirty (30) calendar days after the original service date, the order will be canceled by the Company on the thirty-first (31st) day. Appropriate cancellation charges will be applied. If the Customer still requires the service, the Customer must place a new ASR with the Company.

The Service Date Change Charge will apply on a per order, per occurrence basis for each service date changed. The applicable charges are set forth in Section 5.9.2.

ACCESS SERVICE TARIFF

SECTION 4 - ACCESS SERVICE ORDERING, (CONT'D.)

4.2 Access Order, (Cont'd.)

4.2.2 Access Service Request Modifications: (Cont'd.)

- B. Design Change Charge: The Customer may request a Design Change to the service ordered. A Design Change is any change to an ASR which requires Engineering Review. An Engineering Review is a review by Company personnel of the service ordered and the requested changes to determine what change(s) in the design, if any, are necessary to meet the Customer's request. Design Changes include such changes as the addition or deletion of optional features or functions, a change in the type of Transport Termination (Switched Access only) or type of Channel interface. Any other changes are not considered Design Changes for purpose of this subsection and will require issuance of a new ASR and the cancellation of the original ASR with appropriate cancellation charges applied.

The Design Change Charge will apply on a per order, per occurrence basis, for each order requiring a Design Change. The applicable charges, as set forth in Section 5.9.2, are in addition to any Service Date Change Charges that may apply.

ACCESS SERVICE TARIFF

SECTION 4 - ACCESS SERVICE ORDERING, (CONT'D.)

4.2 Access Order, (Cont'd.)

4.2.2 Access Service Request Modifications: (Cont'd.)

- C. Expedited Order Charge: When placing an Access Order for service(s) for which a Standard Interval exists, a Customer may request a Service Commencement Date that is earlier than the Standard Interval Service Date, in which case an Expedite Charge will apply. The Expedite Charge will not apply if the new Service Commencement Date is more than five (5) days from the date of the request to the Company of the expedited order request. The request for an earlier service date may be received from the Customer prior to its issuance of an ASR, or after the ASR has been issued but prior to the service date. The Company has the exclusive right to accept or deny the Expedite Order request. However if, upon reviewing availability of equipment and scheduled work load, the Company agrees to provide service on an expedited basis and the Customer accepts the Company's proposal, an Expedite Charge will apply.

If the Company is subsequently unable to meet an agreed upon expedited service date, then the Expedite Charge will not apply.

In the event the Company provides service on an expedited basis on the Customer's request, and the Customer delays service or is not ready for delivery of service at the time of installation, a Service Date Change Charge will apply in addition to the Expedite Charge.

In the event that the Customer cancels an expedited request, the Expedite Charge will be added to any applicable Cancellation Charge specified herein.

ACCESS SERVICE TARIFF

SECTION 4 - ACCESS SERVICE ORDERING, (CONT'D.)

4.2 Access Order, (Cont'd.)

4.2.2 Access Service Request Modifications: (Cont'd.)

C. Expedited Order Charge: (Cont'd.)

In the event that the Customer requests a Service Date Change after the Company has received the original expedite request, the Expedite Charge will still apply.

An Expedite Charge will not be applied to orders expedited for Company reasons.

If costs other than additional administrative expenses are to be incurred when the Access Order is expedited, the regulations and charges for Special Construction as set forth in this Tariff will apply.

The Expedited Order Charge will apply on a per order, per occurrence basis, as specified in Section 5.9.2.

ACCESS SERVICE TARIFF

SECTION 4 - ACCESS SERVICE ORDERING, (CONT'D.)

4.2 Access Order, (Cont'd.)

4.2.3 Cancellation of an Access Service Request: A Customer may cancel an ASR for the installation of Access Service at any time prior to notification by the Company that service is available for the Customer's use. The cancellation date is the date the Company receives written or verbal notice from the Customer that the order is to be canceled. The verbal notice must be followed by written confirmation within ten (10) days. A Customer may negotiate an extension of a service date of an ASR for installation of new services or rearrangement of existing service, in which case a Service Date Change Charge will apply. However, the new service date cannot exceed the originally established service date by more than thirty (30) calendar days. On the thirty-first (31st) day beyond the original service date, the ASR will be canceled and the appropriate Cancellation Charge will be applied.

Except as stated herein, Cancellation Charges will apply as specified in Section 5.9.3.

If the cancellation occurs prior to the Company's receiving the ASR, no charges shall apply.

If the Company misses a service date for a Standard or Negotiated Interval Access Order by more than thirty (30) days due to circumstances such as acts of God, governmental requirements, work stoppages and civil commotions, the Company shall not be liable for such delay and the Customer may cancel the ASR without incurring Cancellation charges.

CANCELLED
May 25, 2011
Missouri Public
Service Commission
TT-2011-0362; JX-2011-0512

FILED
Missouri Public
Service Commission
CN-2008-0363

ACCESS SERVICE TARIFF

SECTION 4 - ACCESS SERVICE ORDERING, (CONT'D.)

4.2 Access Order, (Cont'd.)

4.2.4 Minimum Period of Service: The minimum period for which Access Service is provided and for which charges are applicable is one month.

A. The following changes will be treated as a discontinuance of the existing service and a request for installation of a new service. All associated Non-Recurring Charges will apply for the new service, and a new minimum period will be established:

1. a change in the identity of the Customer of record;
2. a move by the Customer to a different building;
3. a change in type of service;
4. a change in Access Service Interface (i.e., DS1 or DS3);
5. a change in Access Service Traffic Type.

B. When Access Service is disconnected prior to the expiration of the minimum period, charges are applicable for the balance of the minimum period. The Minimum Period Charge for monthly billed services will be determined as follows:

The charge for one (1) month or fraction thereof is the applicable minimum monthly charge for the capacity made available to the Customer.

All applicable Non-Recurring Charges for the service will be billed in addition to the Minimum Period Charge.

ACCESS SERVICE TARIFF

SECTION 5 - ACCESS SERVICE**5.1 General**

Switched Access Service, which is available to customers for their use in furnishing their services to end users, provides a two-point electrical communications path to a customer's facilities from an end user's premises. It provides for the use of common terminating switching and transport facilities and common line facilities of the Company. Switched Access Service provides for the ability to originate calls from an end user's premises to a customer's facilities, and to terminate calls from a customer's facilities to an end user's premises. Descriptions of the elements of Switched Access Service are provided in 5.1.1 and 5.1.2 following. Rates and charges are set forth in Section 5.9.

5.2 Provision and Description of Access Service Arrangements**5.2.1 Feature Group D (FGD) Access**

FGD Access is provisioned at the DS1 level and provides trunk-side access to Company Local Switching Offices, with an associated uniform 10XXX/101XXXX Access Code for the Customer's use in originating and terminating communications. Basic FGD service will be provided with Multi-Frequency In Band Signaling. (SS7 is also available as a Common Switching Option for Feature Group D). In addition, Conventional Signaling for direct Carrier Trunk groups is available at the Customer's option. End User's of the Customer's service may also originate calls to certain FGD Access Customers without dialing the 10XXX/101XXXX Access Code if the End User is presubscribed, as described herein.

ACCESS SERVICE TARIFF

SECTION 5 - ACCESS SERVICE, (CONT'D.)

5.2 Provision and Description of Access Service Arrangements: (Cont'd.)

5.2.1 Feature Group D (FGD) Access (Cont'd)

The Access Code for FGD switching is a uniform Access Code of the form 10XXX/101XXXX. A single Access Code will be the assigned number of all FGD access provided to the Customer by the Company. No Access Code is required for calls to a Customer over FGD Access Service if the End User's telephone exchange service is arranged for Presubscription to that Customer, as set forth herein. Where no Access Code is required, the number dialed by the Customer's End User shall be a seven or ten digit number for calls in the North American Number Plan (NANP), except for 00- dialed calls which are routed by the predesignated Customer. For international calls outside the NANP, a seven to twelve digit number may be dialed. The form of the numbers dialed by the Customer's End User is NXX-XXXX, 0 or 1 + NXX-XXXX, NPA + NXX-XXXX, 0 or 1 + NPA + NXX-XXXX, and, when the Local Switching Center is equipped for International Direct Distance Dialing (IDDD), 01 + CC + NN or 011 + CC + NN.

When the 10XXX/101XXXX Access Code is used, FGD switching also provides for dialing the digit "0" for access to Operator Service, 911 for access to the Company's emergency service, or the end-of-dialing digit (#) for cut-through access to the Company's switching facility.

ACCESS SERVICE TARIFF

SECTION 5 - ACCESS SERVICE, (CONT'D.)**5.2 Provision and Description of Access Service Arrangements: (Cont'd.)****5.2.2 Manner of Provision**

Trunks used for Switched Access Service may be configured for one-way (either originating only or terminating only) or for two-way directionality. It is the Customer's responsibility to order a sufficient number of trunks of each type in order to meet its desired grade of service objective. At the Customer's request, the Company will assist the Customer in sizing access trunk groups.

5.2.3 Rate Categories

There are three rate categories which apply to switched Access Services.

- Common Line, described in Section 3, (Carrier Common Line Access Service)
- Local Transport, described in (A) following
- Local switching, described in (B) following

A. Local Transport

The Local Transport rate element provides for the transmission facilities between the customer's premises, and the end office switch(es) where the customer's traffic is switched to originate or terminate the customer's communications.

Local Transport provides a two-way voice frequency transmission path, composed of facilities determined by the Company which permit the transport of calls in the originating direction and in the terminating direction--though not simultaneously. This voice frequency transmission path may be comprised of any form or configuration of plant capable of, and typically used in the telecommunications industry for, transmitting voice and associated telephone signals within the frequency bandwidth of approximately 300 to 3000 Hz.

ACCESS SERVICE TARIFF

SECTION 5 - ACCESS SERVICE, (CONT'D.)

5.2 Provision and Description of Access Service Arrangements: (Cont'd.)

5.2.3 Rate Categories, (Cont'd.)

B. The Local Transport Rate Category include the rate element:

1. Common Transport

The Common Transport rate elements provides for the use of a communications path between a serving wire center and an end office or between a tandem and an end office on circuits that are switched at a tandem

- (a) The Common Transport Termination rate specified in 5.9.4(C) following is applied on a per access minute basis (for all originating and terminating minutes of use routed over the facility) at each end of each measured segment of Common Transport Facility. When the Common Transport Facility mileage is zero, neither the Common Transport Facility rate nor the Common Transport Termination rate will apply.

ACCESS SERVICE TARIFF

SECTION 5 - ACCESS SERVICE, (CONT'D.)

5.2 Provision and Description of Access Service Arrangements: (Cont'd.)

5.2.3 Rate Categories, (Cont'd.)

B. Local Switching

The Local switching rate element provides for the local end office switching and line termination functions necessary to complete the transmission of Switched Access communications. Local switching rate elements are shown in 5.9.4(B) The Local Switching rate element provides for the following functions.

Common Switching - Local end office switching associated with the various feature group switching arrangements.

Transport Termination - Line or trunk side arrangements which terminate the Local Transport facilities.

Line Termination - Terminations for the access lines terminating in the local end office.

Intercept - Termination of certain calls at a Company intercept recording. The recording tells a caller why a call, as dialed, could not be completed, and if possible, provides the new number. Where facilities do not permit the use of a recording, The Company may choose to provide intercept via an operator.

ACCESS SERVICE TARIFF

SECTION 5 - ACCESS SERVICE, (CONT'D.)

5.2 Provision and Description of Access Service Arrangements: (Cont'd.)

5.2.4 800 Data Base Access Service

800 Data Base Access Service is a service offering utilizing originating Trunk side Access Service. When an 8XX + NXX + XXXX call is originated by an End User, the Company will perform Customer identification based on screening of the full ten-digits of the 8XX number to determine the Customer location to which the call is to be routed.

The 800 Data Base charge, which consists of a single, fixed rate element, applies on a per query basis.

ACCESS SERVICE TARIFF

SECTION 5 - ACCESS SERVICE, (CONT'D.)

5.2 Provision and Description of Access Service Arrangements: (Cont'd.)

5.2.5 Billing Validation Service: The Company shall arrange to have its billing validation data stored in one of the existing Line Information Databases (LIDB). It will be the responsibility of the Customer to identify this database through established industry procedures and to query the billing validation data in the LIDB. Based on the received query information, the LIDB will respond with an SS7 formatted confirmation of validity or denial for the requested billing option. Access to LIDB provides Customers with potential toll fraud detection.

The LIDB will contain a record for every working line number and Billed Number Group served by the Company.

The Company will update the LIDB information on a daily basis.

LIDB service is provided on an on-line, call-by-call basis. Company data accessed from the LIDB shall remain the sole property of the Company and may not be stored or reproduced by the Customer for any reason.

The Company will have procedures in place to deactivate billing validation data in the event that it is being used fraudulently.

6.2.6 Design Layout Report: At the request of the Customer, the Company will provide to the Customer the makeup of the facilities and services provided from the Customer's Premises to the first point of switching. This information will be provided in the form of a Design Layout Report. The Design Layout Report will be provided to the Customer at no charge.

6.2.7 Acceptance Testing: At no additional charge, the Company will, at the Customer's Request, cooperatively test, at the time of installation, the following parameters: loss, C-notched noise, C-message noise, 3-tone slope, d.c. continuity and operational signaling.

ACCESS SERVICE TARIFF

SECTION 5 - ACCESS SERVICE, (CONT'D.)

5.2 Provision and Description of Access Service Arrangements: (Cont'd.)

5.2.8 Ordering Options and Conditions.: Access Service is ordered under the Access Order provisions set forth in Section 5. Also included in that section are other charges which may be associated with ordering Access Service.

5.2.9 Competitive Pricing Arrangements: Competitive pricing arrangements can be furnished to meet the communication needs of specific customers on a case by case basis under individual contract. Prices quoted in response to such requests may be different from those in effect in this tariff, but will in all cases be structured to recover the Company's cost of providing the services. Terms of specific ICB contracts will be made available to the Commission upon request on a proprietary basis. An ICB arrangement will be offered to the Customer for acceptance in writing. Such ICB arrangements will specify among other things length of service, minimum volume of service required, and the rates and charges for the proposed service. ICB arrangements may be offered for special access service only.

ACCESS SERVICE TARIFF

SECTION 5 - ACCESS SERVICE, (CONT'D.)**5.3 Obligations of Company**

In addition to the obligations of the Company set forth in other sections of this Tariff, the Company has certain other obligations concerning the provision of Access Service. These obligations are as follows:

5.3.1 Network Management

The Company will administer its Network to ensure the provision of acceptable service levels to all telecommunications users of the Company's Network Services. Generally, service levels are considered acceptable only when both End Users and Customers are able to establish connections with little or no delay encountered within the Company Network. The Company reserves the right to apply protective controls, (i.e., those actions, such as call gapping, which selectively cancel the completion of traffic), over any traffic carried over its Network, including that associated with a Customer's Access Service. Generally, such protective measures would only be taken as a result of occurrences such as failure or overload of Company or Customer facilities, natural disasters, mass calling or national security demands. The Customer will notify the Company of anticipated peaked services as stated below. Based on the information provided, the Company will work cooperatively with the Customer to determine the appropriate level of control. In the event that the protective controls applied by the Company result in the complete loss of service by the Customer, the Customer will be granted a credit allowance for service interruption as set forth in Section 2.6.

When a Customer uses the Company's facilities to offer services for which a substantial call volume or peaked service is expected during a short period of time, the Customer must notify the Company at least twenty four (24) hours in advance of each peak period. For events scheduled during weekends or holidays, the Company must be notified no later than five o'clock (5:00) p.m. local time the prior business day. Notification should include the nature, time, duration, and frequency of the event, an estimated call volume, and the NPA NXX and line number(s) to be used. On the basis of the information provided, the Company may invoke network management controls if required to reduce the probability of excessive Network congestion. The Company will work cooperatively with the Customer to determine the appropriate level of such control. Failure to provide prescribed notification may result in Customer caused Network congestion, which could result in discontinuance of service and/or damages under Section (2.1.4.)

ACCESS SERVICE TARIFF

SECTION 5 - ACCESS SERVICE, (CONT'D.)

5.4 Obligations of the Customer

In addition to obligations specified elsewhere in this Tariff, the Customer has certain specific obligations pertaining to the use of Access Service, as follows:

- 5.4.1 Report Requirements: When a Customer orders Access Service for both interstate and intrastate use, the Customer is responsible for providing Jurisdictional Reports as set forth in Section (2.3.3) preceding. Charges will be apportioned in accordance with those reports. The method to be used for determining the intrastate charges is set forth therein.
- 5.4.2 Supervisory Signaling: The Customer's facilities at the premises of the ordering Customer shall provide the necessary On-Hook, Off-Hook answer and disconnect supervision.
- 5.4.3 Design of Access Services: It is the Customer's responsibility to assure that sufficient Access Services have been ordered to handle its traffic.

ACCESS SERVICE TARIFF

SECTION 5 - ACCESS SERVICE, (CONT'D.)

5.5 Optional Features

Following are descriptions of the various optional features that are available in lieu of, or in addition to, the standard features provided with the Feature Groups for Access Service.

5.5.1 Nonchargeable Optional Feature

- A. Supervisory Signaling: Where the transmission parameters permit, and where signaling conversion is required by the Customer to meet its signaling capability, the Customer may order an optional supervisory signaling arrangement in the form of Multi-frequency(MF) Signaling for each transmission path.

5.5.2 Chargeable Optional Features

- A. 800 Data Base Access Service: The Customer will be charged a per query charge based on a query of the 8XX-NXX-XXXX dialed and/or delivered to the Customer in conjunction with 800 Data Base Access Service.
- B. Signaling Transfer Point Access: The Customer will be charged a per mile charge and a per port charge for access to a specialized switch which provides SS7 network access and performs SS7 messaging routing and screening. If a Customer is connected to a third party SS7 service provider, an additional charge may apply.
- C. 500 Access Service: A service designed to meet the needs of 500 service Providers of Personal Communications Service (PCS) who have been assigned a 500-NXX code by the North American Numbering Plan Administrator.

500 Access Service is an originating only trunk side service. When a 500-NXX XXX call is originated by an end user, the Telephone Company will perform customer identification based on six-digit 500-NXX screening of the 500 number to determine the customer location to which the call is to be routed.

ACCESS SERVICE TARIFF

SECTION 5 - ACCESS SERVICE, (CONT'D.)

5.5 Optional Features, (Cont'd.)

5.5.2 Chargeable Optional Features, (Cont'd.)

C. 500 Access Service (Cont'd.)

Customers have the option of having the Telephone Company perform additional data base processing for calls to their 500-NXX code in order to translate the dialed 500-NXX-XXXX number to a geographic NANP number (i.e. POTS) for routing of the call. This option is not available for customers that have requested 0+500-NXX-XXXX originated calls to be completed by originating and users. An Access charged as specified in 5.9.5 will apply on a per call basis.

Certain end office switches are not equipped with 500 NXX query functionality. In these instances 0+500 calls will be routed to a Telephone Company operator switch which will translate the 0+500 NXX number and route the call. Customers will be required to provide trunks at the operator switch. 1+500 calls will be routed to a Telephone Company hubbing office equipped with 500 NXX functionality.

ACCESS SERVICE TARIFF

SECTION 5 - ACCESS SERVICE, (CONT'D.)

5.5 Optional Features, (Cont'd.)

5.5.3 [Reserved for Future Use

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Filed
Missouri Public
Service Commission

Issued: March 9, 2011

Effective: March 10, 2011

CANCELLED

May 25, 2011

Missouri Public

Service Commission

TT-2011-0362; JX-2011-0512

MOa1101

ACCESS SERVICE TARIFF

SECTION 5 - ACCESS SERVICE, (CONT'D.)

5.5 Optional Features, (Cont'd.)

5.5.3 Feature Group D Optional Features

A. Common Switching Optional Features

1. Alternate Traffic Routing: This option provides the capability of directing originating traffic from a Local Switching Center to a direct access trunk group, with additional traffic overflowing to the access tandem trunk group and then to a Customer designated Premises. Multiple Customer Premises Alternate Routing is also available where originating traffic from a Local Switching Center is directed via a trunk group to a Customer designated Premises until that group is fully loaded, and then additional originating traffic from the same Local Switching Center or access tandem is delivered via a different trunk group to a second Customer designated Premise. The Customer shall specify the last trunk CCS desired for the high use group.

CANCELLED
April 10, 2011
Missouri Public
Service Commission
JX-2011-0456

FILED
Missouri Public
Service Commission
CN-2008-0363

ACCESS SERVICE TARIFF

SECTION 5 - ACCESS SERVICE, (CONT'D.)

5.5 Optional Features, (Cont'd.)

5.5.3 [Reserved for Future Use]

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Filed
Missouri Public
Service Commission

Issued: March 9, 2011

Effective: March 10, 2011

CANCELLED
May 25, 2011
Missouri Public
Service Commission
TT-2011-0362; JX-2011-0512

MOa1101

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SECTION 5 - ACCESS SERVICE, (CONT'D.)

5.5 Optional Features, (Cont'd.)

5.5.3 Feature Group D Optional Features, (Cont'd.)

A. Common Switching Optional Features, (Cont'd.)

2. Automatic Number Identification (ANI): This option provides the automatic inband transmission signaling of a seven (7) or ten (10) digit number and information digits to the Customer's Premises for calls originating in the LATA for the identification of the calling station. The ANI feature is a Local Switching Center software function which is associated on a call-by-call basis with: 1) all individual transmission paths in a trunk group routed directly between a Local Switching Center and Customer's Premises; or where technically feasible, 2) all individual transmission paths in a trunk group between a Local Switching Center and an Access Tandem, and a trunk group between an Access Tandem and a Customer's Premises.

The ten-digit ANI telephone number is only available with Feature Group D. The ten digit ANI telephone number consists of the Number Plan Area (NPA) plus the seven digit ANI telephone number. The ten-digit ANI telephone number will be transmitted on all calls except those identified as multi-party line or ANI failure, in which case only the NPA will be transmitted.

CANCELLED
April 10, 2011
Missouri Public
Service Commission
JX-2011-0456

FILED
Missouri Public
Service Commission
CN-2008-0363

ACCESS SERVICE TARIFF

SECTION 5 - ACCESS SERVICE, (CONT'D.)

5.5 Optional Features, (Cont'd.)

5.5.3 [Reserved for Future Use]

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Filed
Missouri Public
Service Commission

Issued: March 9, 2011

Effective: March 10, 2011

CANCELLED

May 25, 2011

Missouri Public

Service Commission

TT-2011-0362; JX-2011-0512

MOa1101

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SECTION 5 - ACCESS SERVICE, (CONT'D.)

5.5 Optional Features, (Cont'd.)

5.5.3 Feature Group D Optional Features, (Cont'd.)

A. Common Switching Optional Features, (Cont'd.)

3. Cut-Through: This option allows End Users of the Customer to reach the Customer's Premises by using the end of dialing digit (#) at the end of the dialing sequence. The Company will not record any other digits for these calls.
4. Service Class Routing: This option provides the capability of directing originating traffic from a Local Switching Center to a Trunk group to a Customer designated Premises, based on the line class of service and service prefix indicator. A domestic Interexchange Carrier may not order more than four (4) different routes per Local Switching Center or Access Tandem. An international Interexchange Carrier may order up to four (4) additional routes.

CANCELLED
April 10, 2011
Missouri Public
Service Commission
JX-2011-0456

FILED
Missouri Public
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CN-2008-0363

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SECTION 5 - ACCESS SERVICE, (CONT'D.)

5.5 Optional Features, (Cont'd.)

5.5.3 [Reserved for Future Use]

(D)

(D)

Filed
Missouri Public
Service Commission

Issued: March 9, 2011

Effective: March 10, 2011

CANCELLED

May 25, 2011

Missouri Public

Service Commission

TT-2011-0362; JX-2011-0512

MOa1101

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SECTION 5 - ACCESS SERVICE, (CONT'D.)

5.5 Optional Features, (Cont'd.)

5.5.3 Feature Group D Optional Features, (Cont'd.)

A. Common Switching Optional Features, (Cont'd.)

5. Signaling System Seven (SS7): This option provides out of band transmission of SS7 protocol signaling information between the Local Switching Center switching system and the Customer's designated Premises. Prior to installation of any SS7 circuits, the Customer must agree to participate in SS7 certification testing. The Company will provide a testing plan to the Customer, and reserves the right to deny SS7 connectivity if the Customer's circuits do not meet the testing requirements.
6. Basic Initial Address Message Delivery: This option permits the following optional SS7 signaling call setup parameters: User Service Information, Called Party Number, Calling Party Number, Charge Number, Originating Line Information, Transit Network Selection, Carrier Selection, Service Code and Access Transport.
7. Called Director Number Delivery: This option provides the Customer with the telephone number to which the call was directed. The seven or ten digit number is provided as part of the in-band transmission with MF signaling. The Called Director Number Delivery feature is associated on a call-by-call basis with all individual transmission paths in a Trunk group routed from an Access Tandem or the originating Local Switching Center. This option is available except when FGD is provided with Cut-Through features.

CANCELLED
April 10, 2011
Missouri Public
Service Commission
JX-2011-0456

FILED
Missouri Public
Service Commission
CN-2008-0363

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SECTION 5 - ACCESS SERVICE, (CONT'D.)

5.5 Optional Features, (Cont'd.)

5.5.3 [Reserved for Future Use]

(D)

(D)

Filed
Missouri Public
Service Commission

Issued: March 9, 2011

Effective: March 10, 2011

CANCELLED

May 25, 2011

Missouri Public

Service Commission

TT-2011-0362; JX-2011-0512

MOa1101

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SECTION 5 - ACCESS SERVICE, (CONT'D.)

5.5 Optional Features, (Cont'd.)

5.5.3 Feature Group D Optional Features, (Cont'd.)

A. Common Switching Optional Features, (Cont'd.)

8. Flexible Automatic Number Identification Delivery: This feature is available on inbound signaling or in the Originating Line Information Parameter in the Basic Initial Address Message Delivery optional feature for SS7 signaling. Flexible ANI will provide addition values for Information Indicator (II) digits that are associated with various classes of service not associated with the standard ANI digits. This feature may only be used in conjunction with ANI. The following information Indicator codes are available: Confinement/Detention Facility; Outward Wide Area Telecommunications Service; Cellular Service; Private Pay Station; and, Access for Private Virtual Networks.
9. Call Handling: A circuit switched voice option that allows multiple telephone number and call appearances. Other service features included with this package are: Call Forwarding Don't Answer, Call Forwarding Variable, Speed Call, and Three-way Conference Calling.
10. Call Routing: The ability to take a call and route it to a predefined telephone number. The called party dials a number and is presented with a menu option to locate the called party. The call is then routed to that person.

CANCELLED
April 10, 2011
Missouri Public
Service Commission
JX-2011-0456

FILED
Missouri Public
Service Commission
CN-2008-0363

ACCESS SERVICE TARIFF

SECTION 5 - ACCESS SERVICE, (CONT'D.)

5.5 Optional Features, (Cont'd.)

5.5.3 [Reserved for Future Use]

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Filed
Missouri Public
Service Commission

Issued: March 9, 2011

Effective: March 10, 2011

CANCELLED

May 25, 2011

Missouri Public

Service Commission

MOa1101

TT-2011-0362; JX-2011-0512

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5.5 Optional Features, (Cont'd.)

5.5.3 Feature Group D Optional Features, (Cont'd.)

A. Common Switching Optional Features, (Cont'd.)

11. Line Information Database: Line Information Data Base (LIDB) Validation Service provides the Customer the ability to query billing validation data contained in the Company's LIDB. Access to the Telephone Company's LIDB provides customers with potential toll fraud detection by validating calling card and toll billing exception data and performing public telephone checks.

The Telephone Company's LIDB is accessed through the Telephone Company's Common Channel Signaling/Signaling System 7 (CCS/SS7) Interconnection Service which utilizes American National Standards Institute (ANSI) signaling protocol. LIDB Validation Service customers must arrange for the Telephone Company's CCS/SS7 Interconnection Service for themselves or through another CCS/SS7 signaling transport service provider.

There is one rate category, LIDB Query, that applies to LIDB Validation Service. The LIDB Query rate category consists of two rate elements; LIDB Query Transport and LIDB Validation Query. The LIDB Query Transport provides for the transport of the LIDB query from the Signaling Transfer Points (STPs) to the Service Control Point (SCP) and back. The LIDB Validation Query provides for the actual validation of the LIDB information.

CANCELLED
April 10, 2011
Missouri Public
Service Commission
JX-2011-0456

FILED
Missouri Public
Service Commission
CN-2008-0363

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SECTION 5 - ACCESS SERVICE, (CONT'D.)

5.5 Optional Features, (Cont'd.)

5.5.3 [Reserved for Future Use]

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Filed
Missouri Public
Service Commission

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SECTION 5 - ACCESS SERVICE, (CONT'D.)

5.5 Optional Features, (Cont'd.)

5.5.3 Feature Group D Optional Features, (Cont'd.)

A. Common Switching Optional Features, (Cont'd.)

11. Line Information Database (Cont'd):

Service Description

LIDB Validation Service is provided by the Telephone Company to its customers in support of alternate billing services. LIDB Validation Service provides access to billing validation data which resides in the Telephone Company data base for use with alternate billing services. Alternate billing service allows customers' end user the ability to bill calls to an account not necessarily associated with the originating line. LIDB Validation Service supports alternate billing services such as Calling Card, Collect Calls, and Third Number Billing.

Customers participating in LIDB Validation Service, for purposes of obtaining billing validation data that resides in the Telephone Company data base, originate queries to the LIDB from an Operator Services System (OSS) identified by an originating point code (OPC). The LIDB query is routed through one of two Telephone Company interconnecting STPs, as designated by the Telephone Company, to the Telephone Company Regional SCP where the LIDB resides. The requested billing validation data, in the form of signaling information, is passed back via either one of the two Telephone Company interconnecting STPs to the customer's designated OSS where the LIDB query was originated. The STPs locations are provided in the National Exchange Carriers Association, Inc. Tariff F.C.C. No. 4.

CANCELLED
April 10, 2011
Missouri Public
Service Commission
JX-2011-0456

FILED
Missouri Public
Service Commission
CN-2008-0363

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SECTION 5 - ACCESS SERVICE, (CONT'D.)

5.5 Optional Features, (Cont'd.)

5.5.3 [Reserved for Future Use]

(D)

(D)

Filed
Missouri Public
Service Commission

Issued: March 9, 2011

Effective: March 10, 2011

CANCELLED

May 25, 2011

Missouri Public

Service Commission

MOa1101

TT-2011-0362; JX-2011-0512

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5.5 Optional Features, (Cont'd.)

5.5.3 Feature Group D Optional Features, (Cont'd.)

A. Common Switching Optional Features, (Cont'd.)

11. Line Information Database (Cont'd):

The Telephone Company LIDB will receive and respond to all Calling Card Service and Billed Number Screening queries, including the Telephone Company's queries. These procedures will be applied uniformly to all users of the Telephone Company's LIDB Validation Service.

LIDB Validation Service will provide the following functions on a per query basis

Validation of a telecommunications calling card account number stored in LIDB.

Determination of whether the billed line has decided in advance to reject certain calls billed as collect or to a third number.

Determination of billed line as a public (including those classified as semi-public) or nonworking telephone number.

CANCELLED
April 10, 2011
Missouri Public
Service Commission
JX-2011-0456

FILED
Missouri Public
Service Commission
CN-2008-0363

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5.5 Optional Features, (Cont'd.)

5.5.3 [Reserved for Future Use]

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(D)

Filed
Missouri Public
Service Commission

Issued: March 9, 2011

CANCELLED

May 25, 2011

Missouri Public

Service Commission

TT-2011-0362; JX-2011-0512

Effective: March 10, 2011

MOa1101

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SECTION 5 - ACCESS SERVICE, (CONT'D.)

5.5 Optional Features, (Cont'd.)

5.5.3 Feature Group D Optional Features, (Cont'd.)

A. Common Switching Optional Features, (Cont'd.)

11. Line Information Database (Cont'd):

Provision Against Fraudulent Use of Service

End user information, pertinent to the investigation, may be shared with LIDB Validation Service customers when validation queries for the specific customer reach the Telephone Company established fraud threshold level. This fraud threshold level will be applied uniformly to all customers.

Usage Rates

Usage rates are rates that apply on a per unit basis, e.g., per query, when a specific rate element is used. Usage charges are accumulated over a monthly period. For billing purposes, each month is considered to have thirty (30) days.

LIDB Query Transport

A LIDB Query Transport usage rate applies to each LIDB query that is routed through one of two Telephone Company's interconnection STPs to the Telephone Company's Regional SCP where the LIDB resides and back. LIDB Query Transport charges are accumulated for each LIDB query and billed to the customer on a monthly basis.

LIDB Validation Query

A LIDB Validation Query usage rate applies to each LIDB query received at the Telephone Company's SCP. Query charges are accumulated for each OPC and billed to the customer on a monthly basis.

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SECTION 5 - ACCESS SERVICE, (CONT'D.)

5.5 Optional Features, (Cont'd.)

5.5.3 [Reserved for Future Use]

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Filed
Missouri Public
Service Commission

Issued: March 9, 2011

Effective: March 10, 2011

CANCELLED
May 25, 2011
Missouri Public
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5.5 Optional Features, (Cont'd.)

5.5.3 Feature Group D Optional Features, (Cont'd.)

A. Common Switching Optional Features, (Cont'd.)

12. POTS Translation: Plain Old Telephone Service (POTS) Translations are changes made by the network to dialed telephone numbers. These translations are made to allow the call to progress through the network. Sometimes the translations are made automatically. Sometimes translations are done with the help of "lookup" tables, also called databases.
13. Switched Access Order Charge: Switched Access Order Charge will apply for the installation, addition, change or rearrangement of Switched Access Services.

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JX-2011-0456

FILED
Missouri Public
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SECTION 5 - ACCESS SERVICE, (CONT'D.)

5.6 Access Services Rates and Charges

5.6.1 Description of Rates and Charges

There are three types of rates and charges that apply to Access Service. These are monthly Recurring Charges, Usage Rates and Non-Recurring Charges including Installation of Service charges.

- A. Monthly Recurring Charges: Monthly Recurring Charges are flat rates for facilities that apply each month or fraction thereof that a specific rate element is provided.
- B. Usage Rates: Usage rates are rates that are applied on a per access minute or per query basis. Usage rates are accumulated over a monthly period.
- C. Non-Recurring Charges: Non-Recurring charges are one time charges that apply for a specific work activity (i.e., installation of new service or change to an existing service).
- D. Installation of Service: Non-Recurring charges apply to each Access Service installed. The charge is applied per line or Trunk.

CANCELLED
May 25, 2011
Missouri Public
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TT-2011-0362; JX-2011-0512

FILED
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CN-2008-0363

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5.7 Application of Rates

5.7.1 8XX Number Translation Charge: The 8XX Number Translation Charge applies for the translation of a specific 8XX number to a ten digit telephone number on a per query basis.

5.7.2 Distance Based Rates

Where charges for a service are specified based upon distance, the following rules:

- A. Distance between two points is measured as airline distance between the rate centers of the originating and terminating telephone lines. The rate center is a set of geographic coordinates, as referenced in the Local Exchange Routing Guide issued by Bellcore, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven-digit telephone number). Where there is no telephone number associated with an access line on the Company's network (such as a dedicated 800/888 or WATS access line), the Company will apply the rate center of the Customer's main billing telephone number.
- B. The airline distance between any two rate centers is determined as follows:
1. Obtain the "V" (vertical) and "H" (horizontal) coordinates for each rate center from the Bellcore Local Exchange Routing guide referenced in Section 3.3(A).
 2. Compute the difference between the "V" coordinates of the two rate centers; and the difference between the two "H" coordinates.
 3. Square each difference obtained in step (2) above.
 4. Add the square of the "V" difference and the square of the "H" difference obtained in step (3) above.
 5. Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.
 6. Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

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SECTION 5 - ACCESS SERVICE, (CONT'D.)**5.8 Billing of Access Minutes**

When recording originating calls over FGD with multifrequency address signaling, usage measurement begins when the first wink supervisory signal is forwarded from the Customer's facilities. The measurement of originating call usage over FGD ends when the originating FGD entry switch receives disconnect supervision from either the originating End User's Local Switching Center (indicating that the originating End User has disconnected), or the Customer's facilities, whichever is recognized first by the entry switch.

For terminating calls over FGD with multifrequency address signaling, the measurement of access minutes begins when a seizure signal is received from the Carrier's Trunk group at the Point of Presence within the LATA. The measurement of terminating call usage over FGD ends when a disconnect signal is received, indicating that either the originating or terminating user has disconnected.

When recording originating calls over FGD with SS7 signaling, usage measurement begins with the transmission of the initial address message by the switch for direct trunk groups and with the receipt of an exit message by the switch for tandem trunk groups. The measurement of originating FGD usage ends when the entry switch receives or sends a release message, whichever occurs first.

For terminating calls over FGD with SS7 signaling, the measurement of access minutes begins when the terminating recording switch receives the initial address message from the terminating End User. On directly routed trunk groups or on tandem routed trunk groups, the Company switch receives the initial address message and sends the indication to the Customer in the form of an answer message. The measurement of terminating FGD call usage ends when the entry switch receives or sends a release message, whichever occurs first.

ACCESS SERVICE TARIFF

SECTION 5 - ACCESS SERVICE, (CONT'D.)

5.9 Rates and Charges

5.9.1 Service Implementation

A.	Installation Charge, Per Channel	<u>Rate</u>
	2-wire	\$142.00
	each additional 2-wire	\$105.00
	4-wire	163.00
	each additional 4-wire	\$120.00
	DS1	569.00
	each additional DS1	\$368.00
	DS3	605.00
	each additional DS3	\$496.00

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5.9.2 Change Charges

		<u>Per Order, Per Occurrence</u>
A.	Service Date	\$10.00
B.	Design Changes	\$25.00
C.	Expedite Charge	\$100.00
D.	Service Order	\$25.00
E.	Access Carrier Name Abbreviation (ACNA) Change	\$17.00
F.	Billing Account Number (BAN) Change	\$19.00
G.	Customer Circuit Identification (CKR) Change	\$16.00

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5.9 Rates and Charges

5.9.1 Service Implementation

A.	Installation Charge, Per Channel	<u>Rate</u>
	2-wire	\$142.00
	each additional 2-wire	\$105.00
	4-wire	163.00
	each additional 4-wire	\$120.00
	DS1	569.00
	each additional DS1	\$368.00
	DS3	605.00
	each additional DS3	\$496.00
B.	Feature Group D	Rate
	First Trunk	\$160.00
	Each additional Trunk	\$54.00

5.9.2 Change Charges

		<u>Per Order, Per Occurrence</u>
A.	Service Date	\$10.00
B.	Design Changes	\$25.00
C.	Expedite Charge	\$100.00
D.	Service Order	\$25.00
E.	Access Carrier Name Abbreviation (ACNA) Change	\$17.00
F.	Billing Account Number (BAN) Change	\$19.00
G.	Customer Circuit Identification (CKR) Change	\$16.00

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5.9 Rates and Charges, (Cont'd.)

5.9.3	Cancellation Charges	Per Order	ICB	(D)
				(D)
5.9.4	Direct Connect Charges:			(N)
	<u>Entrance Facility</u>		<u>Monthly Recurring Charge</u>	
	2-wire		\$25.00	
	4-wire		\$45.24	
	per DS1		ICB	
	per DS3		ICB	(N)
5.9.5	Switched Access			(T)

A. Local Switching and Network Rate Elements

<u>Rate Element per Minute</u>	<u>Rate Per Minute of Use</u>	
Carrier Common Line		
Originating	\$0.00838500	(R)
Terminating	\$0.01519300	(R)
Local Switching		
Originating	\$0.00822200	(R) (T)
Terminating	\$0.00822200	(R) (T)
		(D)

CANCELLED
 May 25, 2011
 Missouri Public
 Service Commission
 TT-2011-0362; JX-2011-0512

Filed
 Missouri Public
 Service Commission

Issued: March 9, 2011

Effective: March 10, 2011

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5.9 Rates and Charges, (Cont'd.)

5.9.3	Cancellation Charges	Per Order	ICB
A.	Service Initiation Trunk		<u>Non-recurring Charge</u>
	First Trunk		\$69.0000
	Add'l Trunk		\$26.0000

5.9.4 Switched Access

A. Local Switching and Network Rate Elements

<u>Rate Element per Minute</u>	<u>Rate Per Minute of Use</u>
Carrier Common Line	
Originating	\$0.0099222
Terminating	\$0.0179919
Local Switching	\$0.0084140
Interconnection Charge	\$-

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SECTION 5 - ACCESS SERVICE, (CONT'D.)

5.9 Rates and Charges, (Cont'd.)

5.9.5 Switched Access, (Cont'd.)

C. Switching and Transport Elements

	<u>Access Rate Per Minute of Use</u>
<u>Transport</u>	
Termination (each), per minute	\$0.004919
Facility, per minute, per mile	\$0.000000
Interconnection Charge	\$0.000000
Tandem Switching, per minute	\$0.000000

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SECTION 5 - ACCESS SERVICE, (CONT'D.)

5.9 Rates and Charges, (Cont'd.)

5.9.4 Switched Access, (Cont'd.)

C. Transport Rate Elements

<u>Rate Element per Mile</u>	<u>Rate Per Minute of Use</u>
Local Transport	
0-1 Call miles	\$0.005000
Over 1 to 25 miles	\$0.007600
Over 25 to 50 miles	\$0.016100
Over 50 to 430 miles	\$0.027100

D. Common Switching Features

	<u>Nonrecurring Per Trunk</u>
Alternate Traffic Routing	
Mult. Traffic Routing Service	\$28.00
End Office Alternate Routing	\$28.00
	<u>Nonrecurring</u>
Service Class Routing	
1 st End Office	\$44.00
each add'l End Office	\$21.00

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SECTION 5 - ACCESS SERVICE, (CONT'D.)

5.9 Rates and Charges, (Cont'd.)

5.9.6 Other Switched Access Charges (T)

Other Switched Access Charges:
Cost Element Per Originating Minute

Access Rates
Intrastate

8XX Data Base (T)

8XX CIC or POTS Query (C)

LRN Query of Last Resort (C)

\$0.004350 (per query)

\$0.060000 (per query) (D)

BNA (Billing Name & Address) per 10-digit ANI requested (D)

\$0.200000 (N)

Media Options Charges (T)

Magnetic Tape (T)

Per Request (N)

\$100.00

Per Record (N)

\$0.040

FTP – CD or Email, per record (T,C)

\$0.003

EMI Text file – CD or Email – Per Invoice Per Month (N)

\$0.003

\$530.00 (D)

\$500.00 (D)

Automatic Number Identification

Per ANI delivered (T,C)

\$.000080 (D)

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SECTION 5 - ACCESS SERVICE, (CONT'D.)

5.9 Rates and Charges, (Cont'd.)

5.9.5 Chargeable Optional Features

<u>Other Switched Access Charges:</u> <u>Cost Element Per Originating Minute</u>	<u>Access Rates</u> <u>Intrastate</u>
800 Data Base	
800 NPAS Query	\$0.003100 (per query)
POTS Translation	\$0.000000 (per query)
Call Routing	\$0.000000 (per query)
Call Handling	\$0.000300 (per query)
900 Service	
Installation Charge	\$548.0000
first NXX	\$26.0000
each additional NXX	\$13.0000
500 Access Service per Call	\$0.007386
Other Access Charges	
Switched Access Order Charge (per order)	\$14.0000
Access Billing Change (per billing period)*	\$-
Media Charge Option	
Magnetic Tape (per tape)*	\$-
Electronic Data Transfer (per record transferred)*	\$-
Flexible Automatic Number Identification	
Initial Nonrecurring Charge	\$530.00
Subsequent Change Charge	\$500.00
Automatic Number Identification	
per call*	\$-
first end office*	\$-
each additional end office*	\$-
Line Information Database	
LIDB Validation Order Charge (per order)	\$11.000000
LIDB Transport Query	\$0.004500
LIDB Validation Query	\$0.026000
Signal Transfer Point Access*	\$-
Cut -Through*	\$-
Signaling System Seven (SS7)*	\$-
Basic Initial Address Message Delivery*	\$-
Called Director Number Delivery*	\$-
8XX Number Translation Charge*	\$-

* - indicates no charge at this time.

CANCELLED
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SECTION 5 - ACCESS SERVICE, (CONT'D.)

5.10 [Reserved for Future Use]

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CANCELLED
May 25, 2011
Missouri Public
Service Commission
TT-2011-0362; JX-2011-0512

Filed
Missouri Public
Service Commission

Issued: March 9, 2011

Effective: March 10, 2011

MOa1101

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SECTION 5 - ACCESS SERVICE, (CONT'D.)

5.10 Cellular Mobile Services Interconnection Rates

Terminating Usage Rates within the Local Calling Scope

Type 1	
0-1 miles	\$0.020000
Over 1 to 25 miles	\$0.025000
Over 25 to 50 miles	\$0.030000
Over 50 miles	\$0.040000
Type 2A	
0-1 miles	\$0.016000
Over 1 to 25 miles	\$0.018000
Over 25 to 50 miles	\$0.020000
Over 50 miles	\$0.025000
Type 2B	\$0.010000

CANCELLED
April 10, 2011
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FILED
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SECTION 6 - MISCELLANEOUS SERVICES

6.1 [Reserved for Future Use]

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CANCELLED
May 25, 2011
Missouri Public
Service Commission
TT-2011-0362; JX-2011-0512

Filed
Missouri Public
Service Commission

Issued: March 9, 2011

Effective: March 10, 2011

MOa1101

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SECTION 6 - MISCELLANEOUS SERVICES

6.1 Wireless Termination Service

Wireless Termination Service applies to intraMTA traffic originated by a Wireless Service provider and terminated to end-user subscribers of the Company (i.e., wireless to wireline traffic) without the direct interconnection of the Wireless Service provider's and the Company's networks and where the Wireless Service provider is physically connected with and delivers traffic to a third party LEC(s) which in turn delivers the traffic to the Company.

6.1.1 This service is provided to Wireless Service providers licensed by the Federal Communications Commission (FCC).

6.1.2 Wireless Termination Service is limited to wireless-to-wireline traffic that originates and terminates within the same Major Trading Area (MTA) (i.e., intraMTA traffic). The Major Trading Area as defined in 47 C.F.R. § 24.102 of the FCC Rules and Regulations.

6.1.3 Wireless Termination Service is not available to wireless-to-wireline traffic that originates and terminates in two different MTAs (i.e., interMTA traffic). In those situations where a Wireless Service provider terminates interMTA traffic to the end-user subscribers of the Company then the rates, terms and conditions of the appropriate access tariff of the Company (either intrastate or interstate) will apply.

6.1.4 These Regulations and Rates are in addition to the Regulations, Rate and Charges in other Company tariffs.

6.1.5 This tariff applies except as otherwise provided in 1) an interconnection agreement between the Wireless Service provider and the Company approved by the Commission pursuant to the Act; or 2) a terminating traffic agreement between the Wireless Service provider and the Company approved by the Commission.

6.1.6 The Company shall issue a bill to the Wireless Service provider based on the best information available to the Company including, but not limited to, records of terminating traffic created by the Company at its end office and/or tandem switch.

CANCELLED
April 10, 2011
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JX-2011-0456

FILED
Missouri Public
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CN-2008-0363

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SECTION 6 - MISCELLANEOUS SERVICES, (CONT'D.)

6.1 [Reserved for Future Use]

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CANCELLED
May 25, 2011
Missouri Public
Service Commission
TT-2011-0362; JX-2011-0512

Filed
Missouri Public
Service Commission

Issued: March 9, 2011

Effective: March 10, 2011

MOa1101

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SECTION 6 - MISCELLANEOUS SERVICES, (CONT'D.)

6.1 Wireless Termination Service, (Cont'd.)

6.1.7 The Wireless Service provider shall pay the Company for all charges in accordance with the rates set forth in this tariff. Such payments are to be received within thirty (30) days from the effective date of the billing statement. The Wireless Service provider shall pay a late charge on any undisputed charges as set forth in the Payment Arrangements section of this tariff.

6.1.8 If the Wireless Service provider fails to comply with any of the terms and conditions of this tariff, including any payments to be made by it on the dates and times herein specified, the Company, may on five (5) day's written notice by Certified U.S. Mail to the Wireless Service provider, refuse additional applications for service and/or refuse to complete any pending orders for service by the non-complying Wireless Service provider at any time thereafter, or may discontinue the provision of the services to the non-complying Wireless Service provider at any time thereafter. In the case of such discontinuance, all applicable tariff charges shall become due. If the Company is unable to effectuate discontinuance of service at its own office it may request the assistance of other LECs with whom the Company's network is connected.

6.1.9 Rates and Charges

	<u>Per minute of use</u>
Local terminating traffic	\$0.0028

CANCELLED
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FILED
Missouri Public
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