

Established 1925

Raytown Water Company

November 10, 2015

Secretary of the Commission
Missouri Public Service Commission
Attn: Data Center
P.O. Box 360
Jefferson City, MO 65102

FILED

NOV 10 2015

Missouri Public
Service Commission

RE: Substitute Tariff Filing
Tariff I.D. No. YW-2016-0076
Case No. WR-2015-0246

Dear Secretary:

Enclosed for filing with the Commission are an original and three copies of a substitute tariff sheet regarding the above-referenced Tariff Work I.D. No. These substitute sheets are being submitted to replace the revised tariff sheets that I originally submitted on September 3, 2015. Specifically, I am submitting these substitute sheets for the following originally proposed tariff sheet:

- P.S.C. MO No. 5, 1st revised sheet No. 38
- P.S.C. MO No. 5, 1st revised sheet No. 39

I am submitting these substitute sheet(s) at the request of the Commission Staff to reflect the unanimous disposition agreement filed on November 3, 2015.

Please contact me at your convenience if you need anything further regarding this matter.

Sincerely,



Neal Clevenger
President/General Manager

Enclosures

Copies (w/enclosures):

- Jim Russo – Commission Staff
- Cydney Mayfield – Office of the Public Counsel

The Raytown Water Company
Name of Issuing Company

For: Raytown, MO & Territory Adjacent Thereto
Certificated Service Area

**Rules Governing
Rendering of Water Service**

Rule 11: Termination of Service by Customer

- A. Whenever the customer desires to have their service contract terminated, the customer shall notify the Company to that effect in writing, by phone or in person at Company counter, by giving not less than twenty-four (24) hours notice. The customer will be responsible for the payment of all service rendered by the Company prior to receipt of such written notice and during a reasonable time thereafter, not to exceed two (2) working days, to enable the Company to make the final reading of the meter or meters, or to discontinue water service.
- B. When a customer is a tenant and is vacating, the Company will not complete an automatic revert of service to the Owner/landlord. The Owner/landlord will need to contact Company directly to have service started in their name, verifying all pertinent information and maybe required to pay any past due balance owing for any account listed under the owner's name and/or deposit prior to service being started.
- C. If customer notifies the Company that the premises will be unoccupied temporarily, and water will be turned off, all charges will cease from the date when water service is turned off for a turn off fee. When the property is again occupied, the customer shall notify the company in writing, and the water will be turned on for a turn on fee. No refund or allowance will be made for unoccupied property when written notice has not been given as provided. No refund will be allowed for property unoccupied for a period less than one month.

*Indicates New Rate or Text

+Indicates Changed Rate or Text

Issue Date: September 3, 2015
Month/Day/Year

Effective Date: October 23, 2015
Month/Day/Year

Issued By: Neal Clevenger, President
Name & Title of Issuing Officer

9820 E. 63rd Street, Raytown, MO 64133
Company Mailing Address

The Raytown Water Company
Name of Issuing Company

For: Raytown, MO & Territory Adjacent Thereto
Certificated Service Area

**Rules Governing
Rendering of Water Service**

Rule 12: General Rules

- A. The Company reserves the right at all times, without notice to customers, to shut off the water in a main for the purpose of making repairs or extensions, or for any other purpose necessary. All persons having boilers or tanks within their premises depending on the pressure from the main to keep them filled, are hereby cautioned against danger of collapse. It is the intention of the Company to notify their patrons of the necessity of shutting off the main supply, but an emergency may, at times, not permit taking the time to do so.
- B. Plumbers are not allowed to turn water off or on at the corporation or stopcock to any service pipe, except to make repairs and test their work, after which they will leave it as they found it. All other parties not connected with the Company are strictly forbidden to turn the water on or off at the corporation or stopcock. Water shall not be turned on to any premises except by an employee of the Company.
- C. The Company is authorized to regulate or limit, by special regulations or orders, any unusual, unnecessary or wasteful use of water, or the filling of tanks, basins, swimming pools, etc., requiring large flows of water, where such use of water may affect service to other customers, and to restrict or regulate the quantity of water used by customers in case of scarcity or whenever in its judgment an emergency affecting public health and welfare may require such restrictions.
- D. The Company shall have the right to enter upon the Customer's premises for the purpose of inspecting for compliance with these Rules and Regulations. Company personnel shall also have the right to enter the customer's property or premises for the purpose of discontinuance of service to that Customer, or for turn-off and turn-on of water service for other reasons. Company personnel shall identify themselves, and such inspections, discontinuances of service, turn-offs or turn-ons shall be conducted during reasonable hours.

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