

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

H. Rates (Cont'd)

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ISSUED:
January 21, 2011

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
February 1, 2011

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Missouri Public
Service Commission
JI-2011-0373

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

H. Rates (Cont'd)

4. Local Exchange Access Line Monthly Rate Schedule "A": (1)
 MARSHFIELD

ACCESS LINE RATE GROUP
 [3]

<u>CLASS AND GRADE OF SERVICE</u>	2,901-	
	<u>7,000</u>	

Business Svcs:

One-Party	\$19.09	(I)
PBX Trunk	30.53	
Key Line	30.53	
Key Line Hunt	30.53	
Customer Owned		
Pay Tel Svc	36.36	
Coin Line Svc	42.75	

Residence Svcs

One-Party	12.06	(I)
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MCA and non-MCA numbers cannot be combined in a hunt group.

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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

H. Rates (Cont'd)

4. Local Exchange Access Line Monthly Rate Schedule "A": (1)

MARSHFIELDACCESS LINE RATE GROUP

[3]

<u>CLASS AND GRADE</u>	2,901-
<u>OF SERVICE</u>	<u>7,000</u>

Competitive Business Svcs:

(C)

One-Party	\$17.59
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PBX Trunk	30.53
-----------	-------

Key Line	30.53
----------	-------

Key Line Hunt	30.53
---------------	-------

Customer Owned	
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Pay Tel Svc	36.36
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Coin Line Svc	42.75
---------------	-------

Competitive Residence Svcs

One-Party	10.56
-----------	-------

MCA and non-MCA numbers cannot be combined in a hunt group.

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Chantel Mosby
Director, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

H. Rates (Cont'd)

4. Local Exchange Access Line Monthly Rate Schedule "A": (1)
MARSHFIELDACCESS LINE RATE GROUP
[3]

<u>CLASS AND GRADE</u>	2,901-
<u>OF SERVICE</u>	<u>7,000</u>

Non-Competitive Business Svcs:

One-Party	\$17.59 (l)
PBX Trunk	30.53 (l)
Key Line	30.53 (l)
Key Line Hunt	30.53 (l)
Customer Owned	
Pay Tel Svc	36.36 (l)
Coin Line Svc	42.75 (l)

Competitive Residence Svcs:

One-Party	10.56 (l)
-----------	-----------

MCA and non-MCA numbers cannot be combined in a hunt group.

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H. Rates (Cont'd)

4. Local Exchange Access Line Monthly Rate Schedule "M"(Metro) (1),(2)
 O'FALLON

<u>CLASS AND GRADE OF SERVICE</u>	<u>GSEC IOSC</u>	<u>Monthly Rate</u>
Business Services:		
One-Party	11135	\$23.82 (I)
PBX Trunk	11954	45.22
Key Line	21706	45.22
Customer Owned Pay Tel Svc	COPT	36.36
Coin Line Service	20230/ 20231	42.75
Residence Services:		
One-Party	14864	14.37 (I)

(1) Metro Exchange Areas):

Augusta	Dardenne/Lake St. Louis	New Melle	St. Peters
Defiance	Foristell	O'Fallon	Wentzville

(2) Local Exchange Access Line Monthly Rates include Touch Calling Service. Line Hunting Service (ISOC-05151) is available at no additional monthly charge, however, appropriate services charges apply, and the company reserves the right to restrict the combination of classes and grades of service in a hunt group.

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LOCAL EXCHANGE SERVICE

H. Rates (Cont'd)

4. Local Exchange Access Line Monthly Rate Schedule "M"(Metro) (1),(2)
O'FALLON

<u>CLASS AND GRADE OF SERVICE</u>	<u>GSEC</u> <u>IOSC</u>	<u>Monthly</u> <u>Rate</u>	
Competitive Business Services:			
One-Party	11135	\$22.32	(I)
PBX Trunk	11954	45.22	
Key Line	21706	45.22	
Customer Owned Pay Tel Svc	COPT	36.36	
Coin Line Service	20230/	42.75	
	20231		
Competitive Residence Services:			
One-Party	14864	12.87	(I)

(1) Metro Exchange Areas (See Section 4, Sheet 1 for Competitive Exchanges):

Augusta	Dardenne/Lake St. Louis	New Melle	St. Peters
Defiance	Forstell	O'Fallon	Wentzville

(2) Local Exchange Access Line Monthly Rates include Touch Calling Service. Line Hunting Service (ISOC-05151) is available at no additional monthly charge, however, appropriate services charges apply, and the company reserves the right to restrict the combination of classes and grades of service in a hunt group.

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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

H. Rates (Cont'd)

4. Local Exchange Access Line Monthly Rate Schedule "A": (1)
 OZARK

ACCESS LINE RATE GROUP
 [4]

<u>CLASS AND GRADE OF SERVICE</u>	7,001- 25,000
---------------------------------------	------------------

Business Svcs:

One-Party	\$19.74	(I)
PBX Trunk	29.50	
Key Line	29.50	
Key Line Hunt	29.50	
Customer Owned		
Pay Tel Svc	36.36	
Coin Line Svc	42.75	

Residence Svcs:

One-Party	12.24	(I)
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MCA and non-MCA numbers cannot be combined in a hunt group.

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

H. Rates (Cont'd)

4. Local Exchange Access Line Monthly Rate Schedule "A": (1)
OZARK

ACCESS LINE RATE GROUP
 [4]

CLASS AND GRADE 7,001-
OF SERVICE 25,000

Competitive Business Svcs:

One-Party	\$18.24	(I)
PBX Trunk	29.50	
Key Line	29.50	
Key Line Hunt	29.50	
Customer Owned		
Pay Tel Svc	36.36	
Coin Line Svc	42.75	

Non-Competitive Residence Svcs:

One-Party	10.74	(I)
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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

H. Rates (Cont'd)

4. Local Exchange Access Line Monthly Rate Schedule "A": (1)
OZARKACCESS LINE RATE GROUP
[4]CLASS AND GRADE 7,001-
OF SERVICE 25,000**Competitive Business Svcs:**

One-Party	\$17.83
PBX Trunk	28.10
Key Line	28.10
Key Line Hunt	28.10
Customer Owned	
Pay Tel Svc	34.63 (I)
Coin Line Svc	40.72 (I)

Non-Competitive Residence Svcs:

One-Party	10.50 (I)
-----------	-----------

MCA and non-MCA numbers cannot be combined in a hunt group.

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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

H. Rates (Cont'd)

4. Local Exchange Access Line Monthly Rate Schedule "A": (1)
OZARK

ACCESS LINE RATE GROUP
 [4]

<u>CLASS AND GRADE</u>	7,001-
<u>OF SERVICE</u>	<u>25,000</u>

Competitive Business Svcs:

(C)

One-Party	\$17.83
PBX Trunk	28.10
Key Line	28.10
Key Line Hunt	28.10
Customer Owned	
Pay Tel Svc	32.99
Coin Line Svc	38.79

Non-Competitive Residence Svcs:

One-Party	10.31
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MCA and non-MCA numbers cannot be combined in a hunt group.

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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

H. Rates (Cont'd)

4. Local Exchange Access Line Monthly Rate Schedule "A":
ROCKAWAY BEACH

Business Svcs:

One-Party	\$18.11	(I)
PBX Trunk	28.54	
Key Line	28.54	
Key Line Hunt	28.54	
Customer Owned		
Pay Tel Svc	36.36	
Coin Line Svc	42.75	

Residence Svcs:

One-Party	11.27	(I)
-----------	-------	-----

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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

H. Rates (Cont'd)

4. Local Exchange Access Line Monthly Rate Schedule "A":
ROCKAWAY BEACH

Competitive Business Svcs:

(C)

One-Party	\$16.61
PBX Trunk	28.54
Key Line	28.54
Key Line Hunt	28.54
Customer Owned	
Pay Tel Svc	36.36
Coin Line Svc	42.75

Competitive Residence Svcs:

One-Party	9.77
-----------	------

MCA and non-MCA numbers cannot be combined in a hunt group.

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Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

H. Rates (Cont'd)

4. Local Exchange Access Line Monthly Rate Schedule "A":
ROCKAWAY BEACH

Non-Competitive Business Svcs:

One-Party	\$16.61	(l)
PBX Trunk	28.54	
Key Line	28.54	
Key Line Hunt	28.54	
Customer Owned		
Pay Tel Svc	36.36	
Coin Line Svc	42.75	

Competitive Residence Svcs:

One-Party	9.77	(l)
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MCA and non-MCA numbers cannot be combined in a hunt group.

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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

H. Rates (Cont'd)

4. Local Exchange Access Line Monthly Rate Schedule "A": (C)
ROCKAWAY BEACH

(D)
(D)

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(D)

Non-Competitive Business Svcs:

One-Party	\$16.24
PBX Trunk	27.19
Key Line	27.19
Key Line Hunt	27.19
Customer Owned	
Pay Tel Svc	34.63
Coin Line Svc	40.72

Competitive Residence Svcs:

(C)

One-Party	9.55
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MCA and non-MCA numbers cannot be combined in a hunt group.

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Chantel Mosby
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GENERAL AND LOCAL EXCHANGE TARIFF

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H. Rates (Cont'd)

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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

H. Rates (Cont'd)

4. Local Exchange Access Line Monthly Rate Schedule "A": (1)
 SEYMOUR

ACCESS LINE RATE GROUP
 [2]

<u>CLASS AND GRADE</u>	1,061-
<u>OF SERVICE</u>	<u>2,900</u>

Business Svcs:

One-Party	\$18.11	(l)
PBX Trunk	28.54	
Key Line	28.54	
Key Line Hunt	28.54	
Customer Owned		
Pay Tel Svc	36.36	
Coin Line Svc	42.75	

Residence Svcs:

One-Party	11.11	(l)
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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

H. Rates (Cont'd)

4. Local Exchange Access Line Monthly Rate Schedule "A": (1)
SEYMOUR

ACCESS LINE RATE GROUP

[2]

CLASS AND GRADE	1,061-
<u>OF SERVICE</u>	<u>2,900</u>

Competitive Business Svcs:

(C)

One-Party	\$16.61
PBX Trunk	28.54
Key Line	28.54
Key Line Hunt	28.54
Customer Owned	
Pay Tel Svc	36.36
Coin Line Svc	42.75

Competitive Residence Svcs:

One-Party	9.61
-----------	------

MCA and non-MCA numbers cannot be combined in a hunt group.

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 Director, Tariffs and Compliance
 Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

H. Rates (Cont'd)

4. Local Exchange Access Line Monthly Rate Schedule "A": (1)
SEYMOUR

ACCESS LINE RATE GROUP
 [2]

<u>CLASS AND GRADE</u>	1,061-
<u>OF SERVICE</u>	<u>2,900</u>

Non-Competitive Business Svcs:

One-Party	\$16.61	(l)
PBX Trunk	28.54	
Key Line	28.54	
Key Line Hunt	28.54	
Customer Owned		
Pay Tel Svc	36.36	
Coin Line Svc	42.75	

Competitive Residence Svcs:

One-Party	9.61	(l)
-----------	------	-----

MCA and non-MCA numbers cannot be combined in a hunt group.

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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

H. Rates (Cont'd)

4. Local Exchange Access Line Monthly Rate Schedule "A":
 St. es

<u>CLASS AND GRADE OF SERVICE</u>	<u>ACCESS LINE RATE GROUP</u> [3]
	2,901- <u>7,000</u>

Business Svcs:

One-Party	\$18.81 (I)
PBX Trunk	28.09
Key Line	28.09
Key Line Hunt	28.09
Customer Owned	
Pay Tel Svc	36.36
Coin Line Svc	42.75

Residence Svcs:

One-Party	11.76 (I)
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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

H. Rates (Cont'd)

4. Local Exchange Access Line Monthly Rate Schedule "A":
St. James

ACCESS LINE RATE GROUP
 [3]

<u>CLASS AND GRADE</u>	2,901-
<u>OF SERVICE</u>	<u>7,000</u>

Competitive Business Svcs:

One-Party	\$17.31	(I)
PBX Trunk	28.09	
Key Line	28.09	
Key Line Hunt	28.09	
Customer Owned		
Pay Tel Svc	36.36	
Coin Line Svc	42.75	

Non-Competitive Residence Svcs:

One-Party	10.26	(I)
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MCA and non-MCA numbers cannot be combined in a hunt group.

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

H. Rates (Cont'd)

4. Local Exchange Access Line Monthly Rate Schedule "M"(Metro) (1),(2)
 ST. PETERS

<u>CLASS AND GRADE OF SERVICE</u>	<u>GSEC IOSC</u>	<u>Monthly Rate</u>
Business Services:		
One-Party	11135	\$23.82 (I)
PBX Trunk	11954	45.22
Key Line	21706	45.22
Customer Owned Pay Tel Svc	COPT	36.36
Coin Line Service	20230/ 20231	42.75
Residence Services:		
One-Party	14864	14.37 (I)

(1) Metro Exchange Areas:

Augusta	Dardenne/Lake St. Louis	New Melle	St. Peters
Defiance	Foristell	O'Fallon	Wentzville

(2) Local Exchange Access Line Monthly Rates include Touch Calling Service. Line Hunting Service (ISOC-05151) is available at no additional monthly charge, however, appropriate services charges apply, and the company reserves the right to restrict the combination of classes and grades of service in a hunt group.

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LOCAL EXCHANGE SERVICE

H. Rates (Cont'd)

4. Local Exchange Access Line Monthly Rate Schedule "M"(Metro) (1),(2)
ST. PETERS

<u>CLASS AND GRADE OF SERVICE</u>	<u>GSEC IOSC</u>	<u>Monthly Rate</u>	
Competitive Business Services:			
One-Party	11135	\$22.32	(I)
PBX Trunk	11954	45.22	
Key Line	21706	45.22	
Customer Owned Pay Tel Svc	COPT	36.36	
Coin Line Service	20230/ 20231	42.75	
Competitive Residence Services:			
One-Party	14864	12.87	(I)

(1) Metro Exchange Areas (See Section 4, Sheet 1 for Competitive Exchanges):

Augusta	Dardenne/Lake St. Louis	New Melle	St. Peters
Defiance	Foristell	O'Fallon	Wentzville

(2) Local Exchange Access Line Monthly Rates include Touch Calling Service. Line Hunting Service (ISOC-05151) is available at no additional monthly charge, however, appropriate services charges apply, and the company reserves the right to restrict the combination of classes and grades of service in a hunt group.

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LOCAL EXCHANGE SERVICE

H. Rates (Cont'd)

4. Local Exchange Access Line Monthly Rate Schedule "A": (1)
 TROY

ACCESS LINE RATE GROUP
 [4]

<u>CLASS AND GRADE OF SERVICE</u>	7,001- 25,000
---------------------------------------	------------------

Business Svcs:

One-Party	\$19.74	(I)
PBX Trunk	29.50	
Key Line	29.50	
Key Line Hunt	29.50	
Customer Owned		
Pay Tel Svc	36.36	
Coin Line Svc	42.75	

Residence Svcs:

One-Party	12.24	(I)
-----------	-------	-----

MCA and non-MCA numbers cannot be combined in a hunt group.

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

H. Rates (Cont'd)

4. Local Exchange Access Line Monthly Rate Schedule "A": (1)
TROY

ACCESS LINE RATE GROUP
 [4]

<u>CLASS AND GRADE</u>	7,001-
<u>OF SERVICE</u>	<u>25,000</u>

Competitive Business Svcs:

One-Party	\$18.24 (I)
PBX Trunk	29.50
Key Line	29.50
Key Line Hunt	29.50
Customer Owned	
Pay Tel Svc	36.36
Coin Line Svc	42.75

Non-Competitive Residence Svcs:

One-Party	10.74 (I)
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MCA and non-MCA numbers cannot be combined in a hunt group.

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H. Rates (Cont'd)

4. Local Exchange Access Line Monthly Rate Schedule "A": (1)
TROY

ACCESS LINE RATE GROUP
 [4]

<u>CLASS AND GRADE</u>	7,001-
<u>OF SERVICE</u>	<u>25,000</u>

Competitive Business Svcs:

One-Party	\$17.83
PBX Trunk	28.10
Key Line	28.10
Key Line Hunt	28.10
Customer Owned	
Pay Tel Svc	34.63 (I)
Coin Line Svc	40.72 (I)

Non-Competitive Residence Svcs:

One-Party	10.50 (I)
-----------	-----------

MCA and non-MCA numbers cannot be combined in a hunt group.

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LOCAL EXCHANGE SERVICE

H. Rates (Cont'd)

- 4. Local Exchange Access Line Monthly Rate Schedule "A": (1)
TROY

ACCESS LINE RATE GROUP
[4]

<u>CLASS AND GRADE</u>	7,001-
<u>OF SERVICE</u>	<u>25,000</u>

Competitive Business Svcs:

(C)

One-Party	\$17.83
PBX Trunk	28.10
Key Line	28.10
Key Line Hunt	28.10
Customer Owned	
Pay Tel Svc	32.99
Coin Line Svc	38.79

Non-Competitive Residence Svcs:

One-Party	10.31
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MCA and non-MCA numbers cannot be combined in a hunt group.

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Effective: June 16, 2007

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

H. Rates (Cont'd)

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(M) Material previously appearing on this page now appears on 3rd Revised Sheet 17.1.

ISSUED:
January 21, 2011

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
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CANCELLED
October 1, 2014
Missouri Public
Service Commission
JI-2015-0066

FILED
Missouri Public
Service Commission
JI-2011-0373

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

H. Rates (Cont'd)

4. Local Exchange Access Line Monthly Rate Schedule "A":
WARRENTON

Business Svcs:

One-Party	\$20.07	(I)
PBX Trunk	30.97	
Key Line	30.97	
Key Line Hunt	30.97	
Customer Owned		
Pay Tel Svc	36.36	
Coin Line Svc	42.75	

Residence Svcs:

One-Party	12.24	(I)
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MCA and non-MCA numbers cannot be combined in a hunt group.

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Monroe, Louisiana

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Service Commission
JI-2010-0090

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

H. Rates (Cont'd)

4. Local Exchange Access Line Monthly Rate Schedule "A":
WARRENTON

Competitive Business Svcs:

One-Party	\$18.57	(l)
PBX Trunk	30.97	
Key Line	30.97	
Key Line Hunt	30.97	
Customer Owned		
Pay Tel Svc	36.36	
Coin Line Svc	42.75	

Non-Competitive Residence Svcs:

One-Party	10.74	(l)
-----------	-------	-----

MCA and non-MCA numbers cannot be combined in a hunt group.

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Chantel Mosby
 Director, Tariffs and Compliance
 Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

H. Rates (Cont'd)

4. Local Exchange Access Line Monthly Rate Schedule "A": (C)
WARRENTON

(D)
 (D)

(D)
 (D)

Competitive Business Svcs:

(C)

One-Party	\$18.16
PBX Trunk	29.50
Key Line	29.50
Key Line Hunt	29.50
Customer Owned	
Pay Tel Svc	34.63
Coin Line Svc	40.72

Non-Competitive Residence Svcs:

One-Party	10.50
-----------	-------

MCA and non-MCA numbers cannot be combined in a hunt group.

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Chantel Mosby
 Manager, Tariffs and Compliance
 Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

H. Rates (Cont'd)

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(M) Material previously appearing on this page now appears on 3rd Revised Sheet 17.1.

ISSUED:
January 21, 2011

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
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JI-2011-0373

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

H. Rates (Cont'd)

4. Local Exchange Access Line Monthly Rate Schedule "M"(Metro) (1),(2)
 WENTZVILLE

<u>CLASS AND GRADE OF SERVICE</u>	<u>GSEC IOSC</u>	<u>Monthly Rate</u>
Business Services:		
One-Party	11135	\$23.82 (I)
PBX Trunk	11954	45.22
Key Line	21706	45.22
Customer Owned Pay Tel Svc	COPT	36.36
Coin Line Service	20230/ 20231	42.75
Residence Services:		
One-Party	14864	14.37 (I)

(1) Metro Exchange Areas:

Augusta	Dardenne/Lake St. Louis	New Melle	St. Peters
Defiance	Foristell	O'Fallon	Wentzville

(2) Local Exchange Access Line Monthly Rates include Touch Calling Service. Line Hunting Service (ISOC-05151) is available at no additional monthly charge, however, appropriate services charges apply, and the company reserves the right to restrict the combination of classes and grades of service in a hunt group.

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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

H. Rates (Cont'd)

4. Local Exchange Access Line Monthly Rate Schedule "M"(Metro) (1),(2)
WENTZVILLE

<u>CLASS AND GRADE OF SERVICE</u>	<u>GSEC IOSC</u>	<u>Monthly Rate</u>	
Competitive Business Services:			
One-Party	11135	\$22.32	(I)
PBX Trunk	11954	45.22	
Key Line	21706	45.22	
Customer Owned Pay Tel Svc	COPT	36.36	
Coin Line Service	20230/ 20231	42.75	
Competitive Residence Services:			
One-Party	14864	12.87	(I)

(1) Metro Exchange Areas (See Section 4, Sheet 1 for Competitive Exchanges):

Augusta	Dardenne/Lake St. Louis	New Melle	St. Peters
Defiance	Foristell	O'Fallon	Wentzville

(2) Local Exchange Access Line Monthly Rates include Touch Calling Service. Line Hunting Service (ISOC-05151) is available at no additional monthly charge, however, appropriate services charges apply, and the company reserves the right to restrict the combination of classes and grades of service in a hunt group.

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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

H. Rates (Cont'd)

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January 21, 2011

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

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JI-2011-0373

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

H. Rates (Cont'd)

4. Local Exchange Access Line Monthly Rate Schedule "A":
WINFIELD

Business Svcs:

One-Party	\$18.11	(I)
PBX Trunk	28.54	
Key Line	28.54	
Key Line Hunt	28.54	
Customer Owned		
Pay Tel Svc	36.36	
Coin Line Svc	42.75	

Residence Svcs:

One-Party	11.27	(I)
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MCA and non-MCA numbers cannot be combined in a hunt group.

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JI-2010-0090

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

H. Rates (Cont'd)

4. Local Exchange Access Line Monthly Rate Schedule "A":
WINFIELD

Competitive Business Svcs:

One-Party	\$16.61	(l)
PBX Trunk	28.54	
Key Line	28.54	
Key Line Hunt	28.54	
Customer Owned		
Pay Tel Svc	36.36	
Coin Line Svc	42.75	

Non-Competitive Residence Svcs:

One-Party	9.77	(l)
-----------	------	-----

MCA and non-MCA numbers cannot be combined in a hunt group.

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Chantel Mosby
 Director, Tariffs and Compliance
 Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

H. Rates (Cont'd)

4.	Local Exchange Access Line Monthly Rate Schedule "A":		(C)
	WINFIELD		(D)
			(D)
			(D)
			(D)
	Competitive Business Svcs:		(C)
	One-Party	\$16.24	
	PBX Trunk	27.19	
	Key Line	27.19	
	Key Line Hunt	27.19	
	Customer Owned		
	Pay Tel Svc	34.63	
	Coin Line Svc	40.72	
	Non-Competitive Residence Svcs:		
	One-Party	9.55	

MCA and non-MCA numbers cannot be combined in a hunt group.

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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

H. Rates (Cont'd)

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January 21, 2011

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

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February 1, 2011

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Service Commission
JI-2015-0066

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JI-2011-0373

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

H. Rates (Cont'd)

4. Local Exchange Access Line Monthly Rate Schedule "A":
 WRIGHT CITY

Business Svcs:

One-Party	\$19.09	(I)
PBX Trunk	30.53	
Key Line	30.53	
Key Line Hunt	30.53	
Customer Owned		
Pay Tel Svc	36.36	
Coin Line Svc	42.75	

Residence Svcs:

One-Party	11.76	(I)
-----------	-------	-----

MCA and non-MCA numbers cannot be combined in a hunt group.

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

H. Rates (Cont'd)

4. Local Exchange Access Line Monthly Rate Schedule "A":
WRIGHT CITY

Competitive Business Svcs:

One-Party	\$17.59	(l)
PBX Trunk	30.53	
Key Line	30.53	
Key Line Hunt	30.53	
Customer Owned		
Pay Tel Svc	36.36	
Coin Line Svc	42.75	

Non-Competitive Residence Svcs:

One-Party	10.26	(l)
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MCA and non-MCA numbers cannot be combined in a hunt group.

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

H. Rates (Cont'd)

4. Local Exchange Access Line Monthly Rate Schedule "A": (C)
WRIGHT CITY

(D)
 (D)

(D)
 (D)

Competitive Business Svcs:

(C)

One-Party	\$17.20
PBX Trunk	29.08
Key Line	29.08
Key Line Hunt	29.08
Customer Owned	
Pay Tel Svc	34.63
Coin Line Svc	40.72

Non-Competitive Residence Svcs:

One-Party	10.03
-----------	-------

MCA and non-MCA numbers cannot be combined in a hunt group.

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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

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Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

H. Rates (Cont'd)

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By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
February 1, 2011

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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

H. Rates (Cont'd)

5. Competitive "B" Local Exchange Access Line Monthly Rate Schedule M (Metro) (1)(2)

<u>CLASS AND GRADE OF SERVICE</u>	<u>GSEC IOSC</u>	<u>Monthly Rate</u>
Business Services:		
One-Party	11135	\$24.20 (I)
PBX Trunk	11954	47.46
Key Line	21706	47.46
Customer Owned Pay Tel Svc		
Coin Line Service	COPT 20230/ 20231	36.36 42.75
Residence Services:		
One-Party	14864	14.58 (I)

(1) Metro Exchange Areas:

Augusta	Dardenne/Lake St. Louis	New Melle	St. Peters
Defiance	Foristell	O'Fallon	Wentzville

(2) Local Exchange Access Line Monthly Rates include Touch Calling Service. Line Hunting Service (ISOC-05151) is available at no additional monthly charge, however, appropriate services charges apply, and the company reserves the right to restrict the combination of classes and grades of service in a hunt group.

Competitive "B" exchanges are listed in Section 4, Sheet 1.

(N)

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

H. Rates (Cont'd)

5. **Noncompetitive** Local Exchange Access Line Monthly Rate **Schedule "M"** (Metro) (1)(2)

<u>CLASS AND GRADE OF SERVICE</u>	<u>GSEC IOSC</u>	<u>Monthly Rate</u>
Business Services:		
One-Party	11135	\$22.70 (l)
PBX Trunk	11954	47.46 (l)
Key Line	21706	47.46 (l)
Customer Owned Pay Tel Svc	COPT	36.36 (l)
Coin Line Service	20230/ 20231	42.75 (l)
Residence Services:		
One-Party	14864	13.08 (l)

(1) Metro Exchange Areas (See Section 4 for Competitive Exchanges):

Augusta	Dardenne/Lake St. Louis	New Melle	St. Peters
Defiance	Foristell	O'Fallon	Wentzville

(2) Local Exchange Access Line Monthly Rates include Touch Calling Service. Line Hunting Service (ISOC-05151) is available at no additional monthly charge, however, appropriate services charges apply, and the company reserves the right to restrict the combination of classes and grades of service in a hunt group.

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Chantel Mosby
 Director, Tariffs and Compliance
 Monroe, Louisiana

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GENERAL AND LOCAL EXCHANGE TARIFFLOCAL EXCHANGE SERVICE

H. Rates (Cont'd)

5. **Noncompetitive** Local Exchange Access Line Monthly Rate **Schedule "M"** (Metro) (1)(2)

<u>CLASS AND GRADE OF SERVICE</u>	<u>GSEC IOSC</u>	<u>Monthly Rate</u>
Business Services:		
One-Party	11135	\$22.19 (I)
PBX Trunk	11954	45.20 (I)
Key Line	21706	45.20 (I)
Customer Owned Pay Tel Svc	COPT	34.63 (I)
Coin Line Service	20230/ 20231	40.72 (I)
Residence Services:		
One-Party	14864	12.79 (I)

(1) Metro Exchange Areas (See Section 4 for Competitive Exchanges):

Augusta	Dardenne/Lake St. Louis	New Melle	St. Peters
Defiance	Foristell	O'Fallon	Wentzville

(2) Local Exchange Access Line Monthly Rates include Touch Calling Service. Line Hunting Service (ISOC-05151) is available at no additional monthly charge, however, appropriate services charges apply, and the company reserves the right to restrict the combination of classes and grades of service in a hunt group.

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Chantel Mosby
Manager, Tariffs and Compliance
Monroe, LouisianaCANCELLED
October 1, 2008
Missouri Public
Service CommissionFILED
Missouri Public
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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

H. Rates (Cont'd)

5. **Noncompetitive** Local Exchange Access Line Monthly Rate **Schedule "M"** (Metro) (1)(2) (T)

<u>CLASS AND GRADE OF SERVICE</u>	<u>GSEC IOSC</u>	<u>Monthly Rate</u>
Business Services:		
One-Party	11135	\$21.78 (R)
PBX Trunk	11954	43.05 (R)
Key Line	21706	43.05 (R)
Customer Owned Pay Tel Svc		
Coin Line Service	COPT 20230/ 20231	32.99 38.79
Residence Services:		
One-Party	14864	12.56 (R)

(1) Metro Exchange Areas (See Section 4 for Competitive Exchanges): (T)

Augusta	Dardenne/Lake St. Louis	New Melle	St. Peters
Defiance	Foristell	O'Fallon	Wentzville

(2) Local Exchange Access Line Monthly Rates include Touch Calling Service. Line Hunting Service (ISOC-05151) is available at no additional monthly charge, however, appropriate services charges apply, and the company reserves the right to restrict the combination of classes and grades of service in a hunt group.

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Chantel Mosby
 Manager, Tariffs and Compliance
 Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

H. Rates (Cont'd)

4. Local Exchange Access Line Monthly Rate **Schedule "M"** (Metro) (1)(2)

<u>CLASS AND GRADE OF SERVICE</u>	<u>GSEC IOSC</u>	<u>Monthly Rate</u>	
Business Services:			
One-Party	11135	\$21.82	(R)
PBX Trunk	11954	43.07	
Key Line	21706	43.07	
Customer Owned Pay Tel Svc			
Coin Line Service	COPT 20230/ 20231	32.99 38.79	(I) (I)
Residence Services:			
One-Party	14864	12.58	(R)

(1) Metro Exchange Areas:

Augusta	Dardenne/Lake St. Louis	New Melle	St. Peters
Defiance	Foristell	O'Fallon	Wentzville

(2) Local Exchange Access Line Monthly Rates include Touch Calling Service. Line Hunting Service (ISOC-05151) is available at no additional monthly charge, however, appropriate services charges apply, and the company reserves the right to restrict the combination of classes and grades of service in a hunt group.

Issued: August 1, 2005

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October 1, 2005

Chantel Mosby
 Manager, Tariffs and Compliance
 Monroe, Louisiana

Cancelled

October 1, 2006

Missouri Public
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Missouri Public
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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

H. Rates (Cont'd)

4. Local Exchange Access Line Monthly Rate Schedule "M" (Metro) (1)(2)

<u>CLASS AND GRADE OF SERVICE</u>	<u>GSEC IOSC</u>	<u>Monthly Rate</u>	
Business Services:			
One-Party	11135	\$22.29	(R)
PBX Trunk	11954	43.07	(I)
Key Line	21706	43.07	(I)
Customer Owned Pay Tel Svc	COPT	31.42	(I)
Coin Line Service	20230/ 20231	36.95	(I)
Residence Services:			
One-Party	14864	12.86	(R)

CANCELLED
 OCT 01 2005
 By *321RS18*
 Public Service Commission
 MISSOURI

(1) Metro Exchange Areas:

Augusta	Dardenne/Lake St. Louis	New Melle	St. Peters
Defiance	Foristell	O'Fallon	Wentzville

(2) Local Exchange Access Line Monthly Rates include Touch Calling Service. Line Hunting Service (ISOC-05151) is available at no additional monthly charge, however, appropriate services charges apply, and the company reserves the right to restrict the combination of classes and grades of service in a hunt group.

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Chantel Mosby
 Manager, Tariffs and Compliance
 Monroe, Louisiana

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GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

LOCAL EXCHANGE SERVICE

REC'D JUL 23 2003

H. Rates (Cont'd)

4. Local Exchange Access Line Monthly Rate Schedule "M" (Metro) (1)(2)

Service Commission

<u>CLASS AND GRADE OF SERVICE</u>	<u>GSEC IOSC</u>	<u>Monthly Rate</u>	
Business Services:			
One-Party	11135	\$22.89	(1)
PBX Trunk	11954	39.88	
Key Line	21706	39.88	
Customer Owned Pay Tel Svc	COPT	29.10	
Coin Line Service	20230/ 20231	34.23	
Residence Services:			
One-Party	14864	13.21	(1)

CANCELLED

SEP 05 2004
 By *2nd RS18*
 Public Service Commission
 MISSOURI

(1) Metro Exchange Areas:

Augusta	Dardenne/Lake St. Louis	New Melle	St. Peters
Defiance	Foristell	O'Fallon	Wentzville

(2) Local Exchange Access Line Monthly Rates include Touch Calling Service. Line Hunting Service (ISOC-05151) is available at no additional monthly charge, however, appropriate services charges apply, and the company reserves the right to restrict the combination of classes and grades of service in a hunt group.

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Jeffrey Glover
 Vice President External Relations
 Monroe, Louisiana

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GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

LOCAL EXCHANGE SERVICE

REC'D JUL 15 2002

H. Rates (Cont'd)

4. Local Exchange Access Line Monthly Rate Schedule "M" (Metro) (1)(2)

Service Commission

<u>CLASS AND GRADE OF SERVICE</u>	<u>GSEC IOSC</u>	<u>Monthly Rate</u>
Business Services:		
One-Party	11135	\$22.85
PBX Trunk	11954	36.93
Key Line	21706	36.93
Customer Owned Pay Tel Svc	COPT	26.95
Coin Line Service	20230/ 20231	31.70
Residence Services:		
One-Party	14864	13.19

CANCELLED
SEP 06 2003
by STRS18
Public Service Commission
MISSOURI

(1) Metro Exchange Areas:

Augusta	Dardenne/Lake St. Louis	New Melle	St. Peters
Defiance	Foristell	O'Fallon	Wentzville

(2) Local Exchange Access Line Monthly Rates include Touch Calling Service. Line Hunting Service (ISOC-05151) is available at no additional monthly charge, however, appropriate services charges apply, and the company reserves the right to restrict the combination of classes and grades of service in a hunt group.

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Vice President External Relations
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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

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Director, Tariffs and Compliance
Monroe, Louisiana

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Missouri Public
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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

H. Rates (Cont'd)

6. **Competitive** Local Exchange Access Line Monthly Rate **Schedule "M"** (Metro) (1)(2)

<u>CLASS AND GRADE OF SERVICE</u>	<u>GSEC IOSC</u>	<u>Monthly Rate</u>
Business Services:		
One-Party	11135	\$21.82
PBX Trunk	11954	43.07
Key Line	21706	43.07
Customer Owned Pay Tel Svc	COPT	34.63 (I)
Coin Line Service	20230/ 20231	40.72 (I)
Residence Services:		
One-Party	14864	12.58

(1) **Competitive** Metro Exchange Areas (See Section 4 for Competitive Exchanges):

Augusta	Dardenne/Lake St. Louis	New Melle	St. Peters
Defiance	Foristell	O'Fallon	Wentzville

(2) Local Exchange Access Line Monthly Rates include Touch Calling Service. Line Hunting Service (ISOC-05151) is available at no additional monthly charge, however, appropriate services charges apply, and the company reserves the right to restrict the combination of classes and grades of service in a hunt group.

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 Manager, Tariffs and Compliance
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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

H. Rates (Cont'd)

6. **Competitive Local Exchange Access Line Monthly Rate Schedule "M" (Metro) (1)(2)**

(N)

<u>CLASS AND GRADE OF SERVICE</u>	<u>GSEC IOSC</u>	<u>Monthly Rate</u>
Business Services:		
One-Party	11135	\$21.82
PBX Trunk	11954	43.07
Key Line	21706	43.07
Customer Owned Pay Tel Svc	COPT	32.99
Coin Line Service	20230/ 20231	38.79
Residence Services:		
One-Party	14864	12.58

(1) **Competitive Metro Exchange Areas (See Section 4 for Competitive Exchanges):**

Augusta	Dardenne/Lake St. Louis	New Melle	St. Peters
Defiance	Foristell	O'Fallon	Wentzville

(2) Local Exchange Access Line Monthly Rates include Touch Calling Service. Line Hunting Service (ISOC-05151) is available at no additional monthly charge, however, appropriate services charges apply, and the company reserves the right to restrict the combination of classes and grades of service in a hunt group.

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 Manager, Tariffs and Compliance
 Monroe, Louisiana

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 Missouri Public
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 Missouri Public
 Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICEDISCOUNTED SERVICE

A. Missouri School Discount Program

1. The following local exchange business services are eligible for a discount under this program.
 - a) Flat Rate Single-line Business
 - b) Flat Rate Multiline Business
 - c) Flat Rate Analog trunks
 - d) Information Terminal Service
 - e) Digital Transmission Loop Arrangement for Digital Loop Service (Month to Month Rate)
2. Discount for Schools and Libraries receiving Federal Universal Service Fund Support

For the purpose of permitting eligible schools and libraries to participate to the fullest extent possible in the Federal Universal Service Fund, the Company offers eligible schools and libraries discounted rates on certain intrastate services as provided in the discount matrix adopted by the Commission in Case No. TO-97-522. The Federal Universal Service Fund shall provide the funding for any such discount, and any discount shall only be available to an eligible school or library to the extent such institution receives funding from the Federal Universal Service Fund. Discounts on intrastate telecommunications services for eligible school and libraries shall mirror the intrastate discount as stated in the FCC Report and Order in CC Docket No. 96-45, as adopted by the Missouri Public Service Commission in Case No. TO-97-522.

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

Reserved For Future Use

Issued: July 18, 2002

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Jeffrey Glover
Vice President External Relations
Monroe, Louisiana

CANCELLED
October 1, 2014
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Service Commission
JI-2015-0066

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GENERAL AND LOCAL EXCHANGE TARIFF

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GENERAL AND LOCAL EXCHANGE TARIFF

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Monroe, Louisiana

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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

LIFELINE (LOW-INCOME) PROGRAM

(T)

A. General Regulations

(C)

1. Lifeline service is a discounted voice telephony service available to qualifying residential subscribers.
2. The monthly discount will be the maximum amount allowed by the Missouri Public Service Commission and the Federal Communications Commission; however, this discount will not exceed the sum of the federal subscriber line charge and the recurring charges for voice telephony service. The monthly discount will be the same for Lifeline customers solely subscribing to voice telephony service and for Lifeline customers subscribing to a bundle of services.
3. A Lifeline subscriber's voice telephony service will not be disconnected for non-payment of charges unless the subscriber fails to pay charges directly related to voice telephony service.
4. Lifeline service is available with optional toll blocking or toll limitation service restricting access to 1+, 0+ and 0- dialed calls at no charge.
5. A household is limited to one discount. A Lifeline subscriber cannot receive additional discounts for Lifeline service from another provider or through the Missouri Disabled program.

(C)

ISSUED:
May 2, 2012

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
June 1, 2012

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

LIFELINE ASSISTANCE SERVICE

A. General

1. Lifeline Assistance Service is a basic single line residential service that provides voice grade access to the public switched network and includes touch calling, a standard white page listing, access to emergency services (e.g., 911, E911), access to operator services, access to interexchange services, access to directory assistance, and toll blocking services. Lifeline Assistance Service waives a federal charge and applies a credit to the basic local exchange service monthly recurring access line rate for qualifying residential customers.

B. Application

1. The customer eligible for Lifeline Assistance Service must be a participant in at least one of the following programs:
 - a) Medicaid;
 - b) Food Stamps;
 - c) Supplementary Security Income (SSI);
 - d) Federal Public Housing Assistance or Section 8;
 - e) Low Income Home Energy Assistance Program (LIHEAP);
 - f) National School Lunch Program's free lunch program; or
 - g) Temporary Assistance for Needy Families.

(D)
|
(D)

ISSUED:
November 10, 2010

By: Darlene N. Terry
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December 20, 2010

CANCELLED
June 1, 2012
Missouri Public
Service Commission
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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

LIFELINE ASSISTANCE SERVICE

A. General

- 1. Lifeline Assistance Service is a basic single line residential service that provides voice grade access to the public switched network and includes touch calling, a standard white page listing, access to emergency services (e.g., 911, E911), access to operator services, access to interexchange services, access to directory assistance, and toll blocking services. Lifeline Assistance Service waives a federal charge and applies a credit to the basic local exchange service monthly recurring access line rate for qualifying residential customers.

B. Application

- 1. The customer eligible for Lifeline Assistance Service must be a participant in at least one of the following programs:
 - a) Medicaid;
 - b) Food Stamps;
 - c) Supplementary Security Income (SSI);
 - d) Federal Public Housing Assistance or Section 8;
 - e) Low Income Home Energy Assistance Program (LIHEAP);
 - f) National School Lunch Program's free lunch program; or
 - g) Temporary Assistance for Needy Families. (N)
- 2. Lifeline Assistance Service applies a baseline credit amount to offset the federal End User Subscriber Line Charge as specified in CenturyTel's federal access tariffs. (N)
- 3. A supplemental reduction in the amount of \$1.75 per month will be made to the basic single line residential rate of qualifying Lifeline Assistance Service customers.

By: Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

CANCELLED
December 20, 2010
Missouri Public
Service Commission
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Filed
Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

LIFELINE ASSISTANCE SERVICE

A. General

1. Lifeline Assistance Service is a basic single line residential service that provides voice grade access to the public switched network and includes touch calling, a standard white page listing, access to emergency services (e.g., 911, E911), access to operator services, access to interexchange services, access to directory assistance, and toll blocking services. Lifeline Assistance Service waives a federal charge and applies a credit to the basic local exchange service monthly recurring access line rate for qualifying residential customers.

B. Application

1. The customer eligible for Lifeline Assistance Service must be a participant in at least one of the following programs:
 - a) Medicaid;
 - b) Food Stamps;
 - c) Supplementary Security Income (SSI);
 - d) Federal Public Housing Assistance or Section 8; or
 - e) Low Income Home Energy Assistance Program (LIHEAP).
2. Lifeline Assistance Service applies a baseline credit amount to offset the federal End User Subscriber Line Charge as specified in CenturyTel's federal access tariffs.
3. A supplemental reduction in the amount of \$1.75 per month will be made to the basic single line residential rate of qualifying Lifeline Assistance Service customers.

(D)

CANCELLED
JUN 22 2005
By 2nd RS24
Public Service Commission
MISSOURI

Issued: February 4, 2005

Effective: March 7, 2005

By: Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

**FILED
MO PSC**

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

LOCAL EXCHANGE SERVICE

REC'D JUL 15 2002

LIFELINE ASSISTANCE SERVICE

Service Commission

A. General

- 1. Lifeline Assistance Service is a basic single line residential service that provides voice grade access to the public switched network and includes touch calling, a standard white page listing, access to emergency services (e.g., 911, E911), access to operator services, access to interexchange services, access to directory assistance, and toll blocking services. Lifeline Assistance Service waives a federal charge and applies a credit to the basic local exchange service monthly recurring access line rate for qualifying residential customers.

B. Application

- 1. The customer eligible for Lifeline Assistance Service must be a participant in at least one of the following programs:
 - a) Medicaid;
 - b) Food Stamps;
 - c) Supplementary Security Income (SSI);
 - d) Federal Public Housing Assistance or Section 8;
 - e) Low Income Home Energy Assistance Program (LIHEAP); or
 - f) Is income qualified as found in Missouri Statute 660.105.
- 2. Lifeline Assistance Service applies a baseline credit amount to offset the federal End User Subscriber Line Charge as specified in CenturyTel's federal access tariffs.
- 3. A supplemental reduction in the amount of \$1.75 per month will be made to the basic single line residential rate of qualifying Lifeline Assistance Service customers.

CANCELLED

MAR 07 2005

by *LOKSON*
Public Service Commission
MISSOURI

Issued: July 18, 2002

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Jeffrey Glover
Vice President External Relations
Monroe, Louisiana

Missouri Public

FILED SEP 01 2002
JM-02-232
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

LIFELINE (LOW-INCOME) PROGRAM (Cont'd)

(T)

B. Eligibility and Subscriber Requirements

(C)

1. An applicant must submit a completed application form along with proof of meeting one of the following eligibility criteria:
 - a. Missouri HealthNet (Medicaid)
 - b. Food Stamps
 - c. Supplemental Security Income (SSI)
 - d. Federal public housing assistance (Section 8)
 - e. Low Income Home Energy Assistance Program
 - f. Temporary Assistance for Needy Families
 - g. National School Free Lunch Program;
 - h. The customer's income, as defined in 47 CFR Section 54.400(f), is at or below 135% of the Federal Poverty Guidelines.
2. A Lifeline subscriber must agree to notify the Company within 30 days if:
 - a. The subscriber's household receives multiple discounts through either the Lifeline program and/or the Missouri Disabled program.
 - b. The subscriber fails to meet eligibility criteria.
3. A Lifeline subscriber agrees to respond in a timely manner to annual requests to verify continued eligibility.
4. False statements made by a Lifeline subscriber or failure to comply with Lifeline service subscriber obligations will result in de-enrollment from the program.
5. The Lifeline subscriber's address must be the subscriber's permanent address. If the Lifeline subscriber's address is temporary then the subscriber must verify the subscriber's address every 90 days.

(C)

ISSUED:
May 2, 2012

By: Darlene N. Terry
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EFFECTIVE:
June 1, 2012

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

LIFELINE ASSISTANCE SERVICE (Cont'd)

B. Application (Cont'd)

2. The customer requesting Lifeline Assistance Service must provide to the Company a signed application, certifying under penalty of perjury, that he or she, or a dependent residing in the customer's household, is receiving benefits from one of the programs specified in 1. preceding, and identifying the program or programs from which he or she, or the dependent is receiving benefits. In addition, requesting customers must provide documentation of the customer's or dependent's participation in the applicable program(s). The customer must also agree to notify the Company when he or she, or the dependent, no longer participate in the qualifying program or **programs**.
3. Lifeline Assistance Service can only be associated with the primary residential connection.
4. Lifeline Toll Restriction Service (IOSC: 40696) is available on a voluntary basis where technically feasible to Lifeline Assistance Service customers at no charge. Lifeline Toll Restriction Service prevents 0+, 00-, 1+NPA-NXX-XXXX, 1010XXXX, International (01+), Directory Assistance (411, 1+411, 0+411, 555-1212, 1+/0+ 555-1212, 1+/0+ NPA-555-1212), 1+900 calls, 1+700 calls, 976 calls and IntraLATA toll while allowing access to local, 611, 911, 0-, 1+800/888 etc., 950-XXXX and 1+950-XXXX calls and EAS calls. Access to Directory Assistance is available to Lifeline customers by dialing 0-. Access to Service Activation Codes "*/#" (e.g. *66, *69) is also allowed. Upon customer request, some Service Activation Codes may be blocked at no charge, where conditions and facilities permit.
5. Deposit requirements do not apply to a Lifeline Assistance Service customer if the customer voluntarily elects Lifeline Restriction Service.
6. Lifeline Assistance Service may not be disconnected for non-payment of toll charges.
7. Funding for Lifeline service is obtained from a universal service support mechanism to which all telecommunications carriers that provide interstate telecommunications services contribute on an equitable and nondiscriminatory basis.

(D)

ISSUED:
April 3, 2012

By: Darlene N. Terry
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Missouri Public
Service Commission
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Service Commission
JI-2012-0567

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

(T)

LIFELINE ASSISTANCE SERVICE (Cont'd)

B. Application (Cont'd)

2. The **customer requesting** Lifeline Assistance **Service must** provide to the Company a signed **application**, certifying under penalty of perjury, that he or she, **or a dependent residing in the customer's household**, is receiving benefits from one of the programs specified in 1. preceding, **and** identifying the program or programs from which he or she, **or the dependent** is receiving benefits. **In addition, requesting customers must provide documentation of the customer's or dependent's participation in the applicable program(s). The customer must also agree** to notify the Company when **he or she, or the dependent**, no longer participate in the **qualifying** program or programs. The same **application** can be used for Link-Up eligibility. (C)
3. Lifeline Assistance Service can only be associated with the primary residential connection. (T)
4. Lifeline Toll Restriction Service (IOSC: 40696) is available on a voluntary basis where technically feasible to Lifeline Assistance Service customers at no charge. Lifeline Toll Restriction Service prevents 0+, 00-, 1+NPA-NXX-XXXX, 1010XXXX, International (01+), Directory Assistance (411, 1+411, 0+411, 555-1212, 1+/0+ 555-1212, 1+/0+ NPA-555-1212), 1+900 calls, 1+700 calls, 976 calls and IntraLATA toll while allowing access to local, 611, 911, 0-, 1+800/888 etc., 950-XXXX and 1+950-XXXX calls and EAS calls. Access to Directory Assistance is available to Lifeline customers by dialing 0-. Access to Service Activation Codes **"*/#"**(e.g. *66, *69) is also allowed. Upon customer request, some Service Activation Codes may be blocked at no charge, where conditions and facilities permit. (T)
5. Deposit requirements do not apply to a Lifeline Assistance Service customer if the customer voluntarily elects Lifeline Restriction Service. (T)
6. Lifeline Assistance Service may not be disconnected for non-payment of toll charges. (T)
7. Funding for Lifeline service is obtained from a universal service support mechanism to which all telecommunications carriers that provide interstate telecommunications services contribute on an equitable and nondiscriminatory basis. (T)

ISSUED:
November 10, 2010

CANCELED
May 3, 2012
Missouri Public
Service Commission
JI-2012-0567

By: Darlene N. Terry
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5454 West 110th Street
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Missouri Public
Service Commission
JI-2011-0237

EFFECTIVE:
December 20, 2010

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGESLIFELINE ASSISTANCE SERVICE (Cont'd)

B. Application (Cont'd)

4. The customer, who is requesting Lifeline Assistance Service, must provide to the Company a signed document, certifying under penalty of perjury, that he or she is receiving benefits from one of the programs specified in 1. preceding, identifying the program or programs from which he or she is receiving benefits, and agreeing to notify the Company when they no longer participate in the program or programs. The same document can be used for Link-Up eligibility.
5. Lifeline Assistance Service can only be associated with the primary residential connection.
6. Lifeline Toll Restriction Service (IOSC: 40696) is available on a voluntary basis where technically feasible to Lifeline Assistance Service customers at no charge. Lifeline Toll Restriction Service prevents 0+, 00-, 1+NPA-NXX-XXXX, 1010XXXX, International (01+), Directory Assistance (411, 1+411, 0+411, 555-1212, 1+/0+ 555-1212, 1+/0+ NPA-555-1212), 1+900 calls, 1+700 calls, 976 calls and IntraLATA toll while allowing access to local, 611, 911, 0-, 1+800/888 etc., 950-XXXX and 1+950-XXXX calls and EAS calls. Access to Directory Assistance is available to Lifeline customers by dialing 0-. Access to Service Activation Codes "**/#" (e.g. *66, *69) is also allowed. Upon customer request, some Service Activation Codes may be blocked at no charge, where conditions and facilities permit.
7. Deposit requirements do not apply to a Lifeline Assistance Service customer if the customer voluntarily elects Lifeline Restriction Service.
8. Lifeline Assistance Service may not be disconnected for non-payment of toll charges.
9. Funding for Lifeline service is obtained from a universal service support mechanism to which all telecommunications carriers that provide interstate telecommunications services contribute on an equitable and nondiscriminatory basis.

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Vice President External Relations
Monroe, Louisiana

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Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

RESERVED FOR FUTURE USE

(C)

(D)

(D)

ISSUED:
May 2, 2012

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
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October 1, 2014
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Missouri Public
Service Commission
JI-2012-0681

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

LIFELINE ASSISTANCE SERVICE (Cont'd)

C. Rates and Charges

1. Lifeline Assistance is a federal support program that provides eligible customers with the following benefits:
 - a. A waiver of the Federal Subscriber Line Charge.
 - b. A federal credit of \$1.75 off the customer's monthly basic local service charges.
 - c. A waiver of the Federal Universal Service Fund End User Charge.
 - d. A credit of \$3.50 provided by the State of Missouri.
 - e. A second federal credit of \$1.75 which matches 50% of the state credit.
 - f. Toll Restriction, upon the customer's request, will be provided at no charge.
2. With the exception of the initial installation **charges**, all recurring and nonrecurring charges for any service ordered by the customer shall be billed at the tariffed rates. (D)
3. When a customer is no longer eligible for Lifeline Assistance Service, the Lifeline credit amount specified in 1. preceding, will be discontinued and regular tariffed rates and charges will apply.

ISSUED:
April 3, 2012

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
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Service Commission
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Missouri Public
Service Commission
JI-2012-0567

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

LIFELINE ASSISTANCE SERVICE (Cont'd)

C. Rates and Charges

1. **Lifeline Assistance is a federal support program that provides eligible customers with the following benefits:**
 - a. **A waiver of the Federal Subscriber Line Charge.**
 - b. **A federal credit of \$1.75 off the customer's monthly basic local service charges.**
 - c. **A waiver of the Federal Universal Service Fund End User Charge.**
 - d. **A credit of \$3.50 provided by the State of Missouri.**
 - e. **A second federal credit of \$1.75 which matches 50% of the state credit.**
 - f. **Toll Restriction, upon the customer's request, will be provided at no charge.**
2. With the exception of the initial installation charges, refer to Link-Up Service (Section 5), all recurring and nonrecurring charges for any service ordered by the customer shall be billed at the tariffed rates.
3. When a customer is no longer eligible for Lifeline Assistance Service, the Lifeline credit amount specified in 1. preceding, will be discontinued and regular tariffed rates and charges will apply.

(T)

(T)

(D)

ISSUED:
November 10, 2010

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JI-2012-0567

By: Darlene N. Terry
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Missouri Public
Service Commission
JI-2011-0237

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December 10, 2010
December 20, 2010

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

LIFELINE ASSISTANCE SERVICE

C. Rates and Charges

1. A total credit amount applies to Lifeline Assistance Service customers monthly bill as follows:

	ISOC	Monthly Rate
Baseline Amount (waiver to offset EUSLC)	30040	*
Supplemental Amount (credit to basic service monthly rate)	30041	1.75

2. With the exception of the initial installation charges, refer to Link-Up Service (Section 5), all recurring and nonrecurring charges for any service ordered by the customer shall be billed at the tariffed rates.
3. When a customer is no longer eligible for Lifeline Assistance Service, the Lifeline credit amount specified in 1. preceding, will be discontinued and regular tariffed rates and charges will apply.

* Refer to Federal Access Tariff

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Effective: September 1, 2002

Jeffrey Glover
Vice President External Relations
Monroe, Louisiana

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JI-2011-0237

Filed

Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

MISSOURI DISABLED PROGRAM

A. General Regulations

1. The Missouri Disabled program offers a \$3.50 discount for voice telephony service to qualifying residential subscribers.
2. A household is limited to one discount. A subscriber cannot receive additional discounts from the Missouri Disabled program or through the Lifeline program.

B. Eligibility and Subscriber Requirements

1. An applicant must submit a completed application form along with proof of meeting one of the following eligibility criteria:
 - a. Federal Social Security Disability benefits.
 - b. Federal Supplemental Security income.
 - c. Veterans Administration Disability benefits.
 - d. State blind pension pursuant to Section 209.010 to 209.160 RSMo
 - e. State aid to blind persons pursuant to Section 209.240 RSMo
 - f. State supplemental payments pursuant to Section 208.030, RSMo Section 660.100.2 RSMo 2000.
2. A subscriber with the Missouri Disabled Program must agree to notify the Company within 30 days if:
 - a. The subscriber's household receives multiple discounts from the Missouri Disabled Program and/or Lifeline program.
 - b. The subscriber fails to meet eligibility criteria.
3. A subscriber to the Missouri Disabled Program agrees to respond in a timely manner to annual requests to verify continued eligibility.
4. False statements made by a subscriber or failure to comply with subscriber obligations will result in de-enrollment from the program

(T)

(C)

(C)

ISSUED:
May 2, 2012

By: Darlene N. Terry
Manager - Tariffs
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Overland Park, KS 66211

EFFECTIVE:
June 1, 2012

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

DISABLED ASSISTANCE

A. General

A disabled customer, or a dependent of the customer in the customer's household, who requests or receives residential essential local telecommunications service, as defined in the Lifeline Assistance section of this tariff, and meets the eligibility requirements set forth in this tariff. (N)

B. Regulations

Disabled assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they, or a dependent, are totally and permanently disabled or blind and receiving any of the following:

- 1) Federal Social Security Disability benefits
- 2) Federal Supplemental Security income benefits
- 3) Veterans Administration benefits
- 4) State blind pension pursuant to Section 209.010 to 209.160, RSMo
- 5) State aid to blind persons pursuant to Section 209.240 RSMo
- 6) State supplemental payments pursuant to Section 208.030, RSMo Section 660.100.2 RSMo 2000.

C. Support Amount

Customers eligible under the established criteria can receive a discount equal to the amount approved by the Missouri Public Service Commission from their bill for essential local telecommunications service. The amount of state lifeline support for any customer will not exceed the recurring charges for essential local telecommunications services (including the basic service rate, Touch-Calling charge, extended area service additive, and mileage additives, if any).

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By: Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

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JI-2012-0681

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Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

(N)

DISABLED ASSISTANCE

A. General

A disabled customer, or a dependent, is a customer who requests or receives residential essential local telecommunications service, as defined in the Lifeline Assistance section of this tariff, and meets the eligibility requirements set forth in this tariff.

B. Regulations

Disabled assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they, or a dependent, are totally and permanently disabled or blind and receiving any of the following:

- 1) Federal Social Security Disability benefits
- 2) Federal Supplemental Security income benefits
- 3) Veterans Administration benefits
- 4) State blind pension pursuant to Section 209.010 to 209.160, RSMo
- 5) State aid to blind persons pursuant to Section 209.240 RSMo
- 6) State supplemental payments pursuant to Section 208.030, RSMo Section 660.100.2 RSMo 2000.

C. Support Amount

Customers eligible under the established criteria can receive a discount equal to the amount approved by the Missouri Public Service Commission from their bill for essential local telecommunications service. The amount of state lifeline support for any customer will not exceed the recurring charges for essential local telecommunications services (including the basic service rate, Touch-Calling charge, extended area service additive, and mileage additives, if any).

(N)

CANCELLED
JUN 22 2005
By *ISRS 24.3*
Public Service Commission
MISSOURI

Issued: February 4, 2005

Effective: March 7, 2005

By: Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

**FILED
MO PSC**

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

MISSOURI UNIVERSAL SERVICE FUND

(C)

- A. CenturyTel of Missouri will place on each retail end-user customer's bill, a surcharge equal to the Missouri Universal Fund percentage assessment ordered by the commission.
- B. The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund."
- C. The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

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By: Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

(N)

MISSOURI UNIVERAL SERVICE FUND

- A. CenturyTel of Missouri will place on each retail end-user customer's bill, a surcharge equal to the Missouri Universal Fund percentage assessment ordered by the commission.
- B. The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund."
- C. The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

(N)

CANCELLED
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By *ISTPS24.4*
Public Service Commission
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By: Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

**FILED
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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

METROPOLITAN CALLING AREA (MCA) PLAN

A. General

- 1. The Metropolitan Calling Area (MCA) Plan is an optional plan for selected exchanges.

B. Service Description

- 1. MCA service is available in three distinct areas in Missouri: the St. Louis MCA, the Kansas City MCA and the Springfield MCA.
- 2. In CenturyTel exchanges, MCA is an optional service which provides the subscriber with an optional local calling area including the respective Metropolitan Exchange and certain customers in other exchanges where MCA service is also available, as described in this Section.
- 3. Exchanges are grouped into different MCA rate classifications. In the St. Louis and Kansas City MCAs, exchanges where optional MCA service is available are classified as MCA-3, MCA-4, and MCA-5. In St. Louis, MCA-6 is available. In the Springfield MCA, exchanges where optional MCA service is available are classified as MCA-2. (C)

C. Availability of Service

- 1. St. Louis MCA
 - a. The CenturyTel MCA-4 exchanges where MCA service is available are: Dardenne, O'Fallon and St. Peters.
 - b. The CenturyTel MCA-5 exchanges where MCA service is available are: Augusta, Defiance, Forstell, Moscow Mills, New Melle, Old Monroe, Troy, Wentzville and Winfield.
 - c. The CenturyTel MCA-6 exchanges where MCA service is available are: Foley, Holstein, Marthasville, Warrenton and Wright City. (N)
(N)

Issued: June 19, 2006

Effective: March 1, 2007

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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

METROPOLITAN CALLING AREA (MCA) PLAN

A. General

1. The Metropolitan Calling Area (MCA) Plan is an optional plan for selected exchanges.

B. Service Description

1. MCA service is available in three distinct areas in Missouri: the St. Louis MCA, the Kansas City MCA and the Springfield MCA.
2. In CenturyTel exchanges, MCA is an optional service which provides the subscriber with an optional local calling area including the respective Metropolitan Exchange and certain customers in other exchanges where MCA service is also available, as described in this Section.
3. Exchanges are grouped into different MCA rate classifications. In the St. Louis and Kansas City MCAs, exchanges where optional MCA service is available are classified as MCA-3, MCA-4 and MCA-5. In the Springfield MCA, exchanges where optional MCA service is available are classified as MCA-2.

C. Availability of Service

1. St. Louis MCA
 - a. The CenturyTel MCA-4 exchanges where MCA service is available are: Dardenne, O'Fallon and St. Peters.
 - b. The CenturyTel MCA-5 exchanges where MCA service is available are: Augusta, Defiance, Forstell, Moscow Mills, New Melle, Old Monroe, Troy, Wentzville and Winfield.

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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

METROPOLITAN CALLING AREA (MCA) PLAN

C. Availability of Service (Cont'd)

2. Springfield MCA

- a. The CenturyTel MCA-2 exchanges where MCA service is available are: Elkland, Fordland, Highlandville, Hurley, Marshfield, Ozark and Sparta.

D. Service Implementation

1. MCA service is being implemented between the first quarter of 1994 and September 1994. Service may not be available in all MCA exchanges during this time.

E. Calling Scope

1. Service Areas

- a. St. Louis MCA - The total service area for the St. Louis MCA is comprised of the following six groups of zones and exchanges:
- 1) MCA-Central includes the Principal Zone of Southwestern Bell's (SWBs) St. Louis Metropolitan Exchanges.
 - 2) MCA-1 includes the following zones of SWBs St. Louis Metropolitan Exchange: Ferguson, Ladue, Mehlville, Overland, Riverview, Sappington and Webster Groves.

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E. Calling Scope (Cont'd)

1. Service Areas (Cont'd)

a. (Cont'd)

- 3) MCA-2 includes the following zones of AT&Ts St. Louis Metropolitan Exchange: (T)
Bridgeton, Creve Coeur, Florissant, Kirkwood, Oakville and Spanish Lake.
- 4) MCA-3 includes the following: AT&T exchanges of Chesterfield, Fenton, Imperial, (T)
Manchester, Maxville, Portage Des Sioux, St. Charles and Valley Park; and Orchard
Farm Telephone Company's exchange of Orchard Farm.
- 5) MCA-4 includes the following: AT&T exchanges of Antonia, Eureka, Harvester, (T)
Herculaneum/Pevely, High Ridge, and Pond; and the CenturyTel exchanges of
Dardenne, O'Fallon and St. Peters.
- 6) MCA-5 includes the following: AT&T exchanges of Beaufort, Cedar Hill, DeSoto, (C)
Festus/Crystal City, Gray Summit, Hillsboro, Pacific, St. Clair, Union, Washington, (C)
and Ware; and the CenturyTel exchanges of Augusta, Defiance, Foristell, Moscow
Mills, New Melle, Old Monroe, Troy, Wentzville and Winfield.
- 7) MCA-6 includes the CenturyTel exchanges of Foley, Holstein, Marthasville, (N)
Warrenton and Wright City. (N)

b. Kansas City MCA - The total service area for the Kansas City MCA is comprised of the following six groups of zones and exchanges.

- 1) MCA-Central includes the Principal Zone (Missouri and Kansas) of AT&Ts Kansas (T)
City Metropolitan Exchange.
- 2) MCA-1 includes the following zones of AT&Ts Kansas City Metropolitan Exchange: (T)
Bethel (Kansas), Gladstone, Independence, Melrose (Kansas), Parkville, Raytown,
and South Kansas City.
- 3) MCA-2 includes the following zones of AT&Ts Kansas City metropolitan Exchange: (T)
Belton, Blue Springs, Bonner Springs (Kansas), East Independence, Lee's Summit,
Liberty, Nashua, Olathe (Kansas), Stanley (Kansas) and Tiffany Springs.

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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICEMETROPOLITAN CALLING AREA (MCA) PLAN

E. Calling Scope (Cont'd)

1. Service Areas (Cont'd)

a. (Cont'd)

- 3) MCA-2 includes the following zones of SWBs St. Louis Metropolitan Exchange: Bridgeton, Creve Coeur, Florissant, Kirkwood, Oakville and Spanish Lake.
- 4) MCA-3 includes the following: SWBs exchanges of Chesterfield, Fenton, Imperial, Manchester, Maxville, Portage Des Sioux, St. Charles and Valley Park; and Orchard Farm Telephone Company's exchange of Orchard Farm.
- 5) MCA-4 includes the following: SWBs exchanges of Antonia, Eureka, Harvester, Herculeaneum/Pevely, High Ridge, and Pond; and the CenturyTel exchanges of Dardenne, O'Fallon and St. Peters.
- 6) MCA-5 includes the following: SWBs exchanges of Cedar Hill, DeSoto, Festus/Crystal City, Gray Summit, Hillsboro, Pacific and Ware; and the CenturyTel exchanges of Augusta, Defiance, Foristell, Moscow Mills, New Melle, Old Monroe, Troy, Wentzville and Winfield.

b. Kansas City MCA - The total service area for the Kansas City MCA is comprised of the following six groups of zones and exchanges.

- 1) MCA-Central includes the Principal Zone (Missouri and Kansas) of SWBs Kansas City Metropolitan Exchange.
- 2) MCA-1 includes the following zones of SWBs Kansas City Metropolitan Exchange: Bethel (Kansas), Gladstone, Independence, Melrose (Kansas), Parkville, Raytown, and South Kansas City.
- 3) MCA-2 includes the following zones of SWBs Kansas City metropolitan Exchange: Belton, Blue Springs, Bonner Springs (Kansas), East Independence, Lee's Summit, Liberty, Nashua, Olathe (Kansas), Stanley (Kansas) and Tiffany Springs.

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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICEMETROPOLITAN CALLING AREA (MCA) PLAN

E. Calling Scope (Cont'd)

1. Service Areas (Cont'd)

b. (Cont'd)

- 4) MCA-3 includes the following: SWBs exchanges of Farley, Grain Valley, Greenwood and Smithville; the Missouri customers in SWBs exchange of Leavenworth; and United Telephone Company's exchanges of Buckner, Ferrelview, Kearney, Lake Lotawana, Missouri City and Platte City.
 - 5) MCA-4 includes the following: SWBs exchange of Excelsior Springs; United Telephone Company's exchanges of Camden Point, Edgerton, Harrisonville, Holt, Lone Jack, Oak Grove, Orrick, Pleasant Hill, and Weston; the Cass County Telephone Co. exchanges of Cleveland and Peculiar.
 - 6) MCA-5 includes the following: SWBs exchanges of Archie and Richmond; United Telephone Company's exchanges of Dearborn, Henrietta, Holden, Kingsville, Odessa, Strassburg and Wellington; Lathrop Telephone Company's exchange of Lathrop; Mo-Kan DIAL, Inc.'s exchange of Freeman; and the Cass County Telephone Co. exchanges of Drexel, East Lynne and Garden City.
- c. Springfield MCA - The total service area for the Springfield MCA is comprised of the following three groups of zones and exchanges:
- 1) MCA-Central includes the Principal Zone of SWBs Springfield Metropolitan Exchange.
 - 2) MCA-1 includes the following zones of SWBs Springfield Metropolitan Exchange: Fair Grove, Nixa, Republic, Rogersville, Strafford and Willard.

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GENERAL AND LOCAL EXCHANGE TARIFFLOCAL EXCHANGE SERVICEMETROPOLITAN CALLING AREA (MCA) PLAN

E. Calling Scope (Cont'd)

1. Service Areas (Cont'd)

- 3) MCA-2 includes the following: AT&T exchanges of Ash Grove, Billings, Clever, Marionville and Walnut Grove; the CenturyTel exchanges of Elkland, Fordland, Highlandville, Hurley, Marshfield, Ozark and Sparta; Missouri Telephone Company's exchanges of Pleasant Hope and Morrisville; and Choctaw Telephone Company's exchange of Halltown. (T)

F. MCA Calling Scopes

1. St. Louis and Kansas City MCA-3 Calling Scope

- a. The calling scope for MCA subscribers in MCA-3 exchanges includes all customers in the Metropolitan Exchange (MCA-Central, MCA-1 and MCA-2 zones), all customers in MCA-3 exchanges, and MCA subscribers in MCA-4, MCA-5 and St. Louis MCA-6 exchanges. (T)

2. St. Louis and Kansas City MCA-4 Calling Scope

- a. The calling scope for MCA subscribers in MCA-4 exchanges includes all customers in the Metropolitan Exchange (MCA-Central, MCA-1 and MCA-2 zones), all customers in MCA-3 and MCA-4 exchanges, and MCA subscribers in MCA-5 and St. Louis MCA-6 exchanges. (T)

3. St. Louis and Kansas City MCA-5 Calling Scope

- a. The calling scope for MCA subscribers in MCA-5 exchanges includes all customers in the Metropolitan Exchange (MCA-Central, MCA-1 and MCA-2 zones), all customers in MCA-3 and MCA-4 exchanges, and MCA subscribers in MCA-5 and St. Louis MCA-6 exchanges. (T)

4. St. Louis MCA-6 Calling Scope (N)

The calling scope for MCA subscribers in MCA-6 exchanges includes all customers in the Metropolitan Exchange (MCA-Central, MCA-1 and MCA-2 zones), all customers in MCA-3, MCA-4 and MCA 5 exchanges, and MCA subscribers in St. Louis MCA-6 exchanges. (N)

5. Springfield MCA-2 Calling Scope (T)

- a. The calling scope for MCA subscribers in MCA-2 exchanges includes all customers in the Springfield Metropolitan Exchange (MCA-Central and MCA-1 zones), and MCA subscribers in MCA-2 exchanges.

G. Extended Area Service (EAS) Considerations

1. In addition to the MCA calling scopes defined herein, EAS calling scopes and rates, if applicable for MCA subscribers are defined in this Section under EAS Points and Components.

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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICEMETROPOLITAN CALLING AREA (MCA) PLAN

E. Calling Scope (Cont'd)

1. Service Areas (Cont'd)

- 3) MCA-2 includes the following: SWBs exchanges of Ash Grove, Billings, Clever, Marionville and Walnut Grove; the CenturyTel exchanges of Elkland, Fordland, Highlandville, Hurley, Marshfield, Ozark and Sparta; Missouri Telephone Company's exchanges of Pleasant Hope and Morrisville; and Choctaw Telephone Company's exchange of Halltown.

F. MCA Calling Scopes

1. St. Louis and Kansas City MCA-3 Calling Scope

- a. The calling scope for MCA subscribers in MCA-3 exchanges includes all customers in the Metropolitan Exchange (MCA-Central, MCA-1 and MCA-2 zones), all customers in MCA-3 exchanges, and MCA subscribers in MCA-4 and MCA-5 exchanges.

2. St. Louis and Kansas City MCA-4 Calling Scope

- a. The calling scope for MCA subscribers in MCA-4 exchanges includes all customers in the Metropolitan Exchange (MCA-Central, MCA-1 and MCA-2 zones), all customers in MCA-3 and MCA-4 exchanges, and MCA subscribers in MCA-5 exchanges.

3. St. Louis and Kansas City MCA-5 Calling Scope

- a. The calling scope for MCA subscribers in MCA-5 exchanges includes all customers in the Metropolitan Exchange (MCA-Central, MCA-1 and MCA-2 zones), all customers in MCA-3 and MCA-4 exchanges, and MCA subscribers in MCA-5 exchanges.

4. Springfield MCA-2 Calling Scope

- a. The calling scope for MCA subscribers in MCA-2 exchanges includes all customers in the Springfield Metropolitan Exchange (MCA-Central and MCA-1 zones), and MCA subscribers in MCA-2 exchanges.

G. Extended Area Service (EAS) Considerations

1. In addition to the MCA calling scopes defined herein, EAS calling scopes and rates, if applicable for MCA subscribers are defined in this Section under EAS Points and Components.

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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

METROPOLITAN CALLING AREA (MCA) PLAN

H. Regulations

1. Unless otherwise specified in these regulations, MCA is offered to all classes and grades of residence and business customers located in an MCA exchange. MCA Service is also available in conjunction with Foreign Exchange Service in a MCA exchange. Subscribers to MCA must change their telephone number to a number within the designated MCA numbering plan.
2. MCA Service is not offered in conjunction with Public, Semi-Public, Customer-Owned Pay Telephone or Cellular Service. MCA and non-MCA numbers cannot be combined in a hunt group.
3. MCA is designed and intended for the exclusive use of the end user customers of the Company. MCA is not to be shared, resold or used in any configuration of customer-provided equipment with the intent of reselling the service. MCA is available to interexchange carriers or other telecommunications service providers for administrative trunks only.
4. Unless otherwise specified, MCA is subject to the Rules and Regulations applying to all customers as specified in the General and Local Exchange Tariff of the Company. Furthermore, all Rules and Regulations governing local exchange service apply to MCA service.
5. The minimum service period for subscription to MCA service is one month.
6. Rate Application
 - a. The MCA monthly rates as specified in this Section, apply on a per-line basis except for Centrex or Centrex type services which will be billed on a PBX trunk equivalent type basis, as specified in the General and Local Exchange Tariff of the Company.
 - b. The MCA monthly rates are billed one month in advance.
 - c. MCA rates and charges apply in addition to the local exchange monthly access rate and all other rates and charges paid by the customer for other services of the Company.
7. Service Charges, as specified in this Tariff are applicable on a per line basis when a customer adds or deletes MCA service. These charges will be waived in an exchange for the first sixty (60) days from the date that MCA service becomes available in that exchange.

(N)
|
(N)

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GENERAL AND LOCAL EXCHANGE TARIFFLOCAL EXCHANGE SERVICEMETROPOLITAN CALLING AREA (MCA) PLAN

H. Regulations

1. Unless otherwise specified in these regulations, MCA is offered to all classes and grades of residence and business customers located in an MCA exchange. MCA Service is also available in conjunction with Foreign Exchange Service in a MCA exchange.
2. MCA Service is not offered in conjunction with Public, Semi-Public, Customer-Owned Pay Telephone or Cellular Service. MCA and non-MCA numbers cannot be combined in a hunt group. (N)
3. MCA is designed and intended for the exclusive use of the end user customers of the Company. MCA is not to be shared, resold or used in any configuration of customer-provided equipment with the intent of reselling the service. MCA is available to interexchange carriers or other telecommunications service providers for administrative trunks only. (N)
4. Unless otherwise specified, MCA is subject to the Rules and Regulations applying to all customers as specified in the General and Local Exchange Tariff of the Company. Furthermore, all Rules and Regulations governing local exchange service apply to MCA service.
5. The minimum service period for subscription to MCA service is one month.
6. Rate Application
 - a. The MCA monthly rates as specified in this Section, apply on a per-line basis except for Centrex or Centrex type services which will be billed on a PBX trunk equivalent type basis, as specified in the General and Local Exchange Tariff of the Company.
 - b. The MCA monthly rates are billed one month in advance.
 - c. MCA rates and charges apply in addition to the local exchange monthly access rate and all other rates and charges paid by the customer for other services of the Company.
7. Service Charges, as specified in this Tariff are applicable on a per line basis when a customer adds or deletes MCA service. These charges will be waived in an exchange for the first sixty (60) days from the date that MCA service becomes available in that exchange.

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GENERAL AND LOCAL EXCHANGE TARIFFLOCAL EXCHANGE SERVICEMETROPOLITAN CALLING AREA (MCA) PLAN

H. Regulations

1. Unless otherwise specified in these regulations, MCA is offered to all classes and grades of residence and business customers located in an MCA exchange. MCA Service is also available in conjunction with Foreign Exchange Service in a MCA exchange.
2. MCA Service is not offered in conjunction with Public, Semi-Public, Customer-Owned Pay Telephone or Cellular Service.
3. MCA is designed and intended for the exclusive use of the end user customers of the Company. MCA is not to be shared, resold or used in any configuration of customer-provided equipment with the intent of reselling the service. MCA is available to interexchange carriers or other telecommunications service providers for administrative trunks only.
4. Unless otherwise specified, MCA is subject to the Rules and Regulations applying to all customers as specified in the General and Local Exchange Tariff of the Company. Furthermore, all Rules and Regulations governing local exchange service apply to MCA service.
5. The minimum service period for subscription to MCA service is one month.
6. Rate Application
 - a. The MCA monthly rates as specified in this Section, apply on a per-line basis except for Centrexor Centrex type services which will be billed on a PBX trunk equivalent type basis, as specified in the General and Local Exchange Tariff of the Company.
 - b. The MCA monthly rates are billed one month in advance.
 - c. MCA rates and charges apply in addition to the local exchange monthly access rate and all other rates and charges paid by the customer for other services of the Company.
7. Service Charges, as specified in this Tariff are applicable on a per line basis when a customer adds or deletes MCA service. These charges will be waived in an exchange for the first sixty (60) days from the date that MCA service becomes available in that exchange.

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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

METROPOLITAN CALLING AREA (MCA) PLAN

I.	Rates and Charges	<u>Res.</u>	<u>Bus.</u>	(T)
1.	Monthly rates, per line:			
a.	Springfield MCA-2			
	1) Flat Rate	\$11.45	\$21.75	(T)
b.	St. Louis/Kansas City MCA-4			
	1) Flat Rate	21.55	46.75	(T)
	a. St. Peter's exchange	20.55(1)	45.75(1)	(T)
c.	St. Louis/Kansas City MCA-5			
	1) Flat Rate	32.50	70.70	(T)
d.	St Louis MCA-6			(N)
	1) Flat Rate	35.50	95.00	(N)

(1) This charge is applicable to St. Peter's exchange MCA Plan subscribers only. This rate is reduced by the EAS rate of \$1.00 from the St. Peter's to Harvester route.

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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

METROPOLITAN CALLING AREA (MCA) PLAN

I.	Rates and Charges				
		<u>GSEC</u>	<u>Res.</u>	<u>GSEC</u>	<u>Bus.</u>
1.	Monthly rates, per line:				
	a. Springfield MCA-2				
	1) Flat Rate	EASMCA2R	\$11.45	EASMCA2B	\$21.75
	b. St. Louis/Kansas City MCA-4				
	1) Flat Rate	EASMCA4RSL	21.55	EASMCA4BSL	46.75
	a. St. Peter's exchange	EASMCASPR	20.55(1)	EASMCASPB	45.75(1)
	c. St. Louis/Kansas City MCA-5				
	1) Flat Rate	EASMCA5RSL	32.50	EASMCA5BSL	70.70

(1) This charge is applicable to St. Peter's exchange MCA Plan subscribers only. This rate is reduced by the EAS rate of \$1.00 from the St. Peter's to Harvester route.

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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

J. CENTURYLINK LINE VOLUME PLAN (CLVP)

1. General

- a. CenturyLink Line Volume Plan (CLVP) is available to business customers subscribing to 10 or more basic business lines, key lines or key trunks. A customer may have a maximum of 3,000 participating lines across all service territories served by CenturyLink incumbent local exchange carriers (each, a CenturyLink ILEC). Lines served by a CenturyLink competitive local exchange carrier (CLEC) are not contributory to or eligible for CLVP.
- b. CLVP is offered as a tiered plan with each tier having a Minimum Line Requirement. Lines and/or key trunks provided by a CenturyLink ILEC which are already discounted under an existing term discount plan, line volume plan or any contractual arrangement which contains a volume and/or minimum term commitment, may contribute to the aggregate line count used for determining the applicable tier and rates for services under this CLVP, but are not eligible for additional discounts under this CLVP.
- c. The terms, conditions, and application of rates for services in Qwest Corporation locations may differ from those contained herein, and are as described in the applicable tariffs, catalogs, and/or other local terms of service documents for those service locations.

2. Regulations

- a. Qualifying CLVP services in locations other than those served by Qwest Corporation are defined as follows:
 - Flat rate business individual lines – local exchange service terminating into a single line instrument.
 - Flat rate key lines or key trunks – local exchange service terminating into any system classified as a key system pursuant to FCC Part 68 Rules and any hybrid system designed to function like a key system, e.g. an outbound line is manually selected, usually by pushing a button on the handset, rather than being selected automatically (usually by dialing 9).

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August 29, 2014

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EFFECTIVE:
September 29, 2014

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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

J. CENTURYLINK LINE VOLUME PLAN (CLVP) (Continued)

2. Regulations (Continued)

- b. CLVP Feature Package, consisting of Customer's choice of any of the following features (where offered), is available in conjunction with any qualifying service:

Caller ID (includes Anonymous Call Rejection, where available)
Call Forwarding
Call Forward Busy
Call Forward No Answer
Call Forward-Remote Access (Not currently available)
Call Waiting/Cancel Call Waiting
Three-Way Calling
Three-Way Calling with Transfer (Not currently available)
Call Return
Distinctive Ring
Message Waiting Indicator ^[1]
Voicemail ^[1]

- c. The terms and conditions for qualifying services and optional features apply as specified in applicable CenturyLink tariffs, guidebooks, schedules, and/or other local terms of service documents, unless stated otherwise herein.
- d. CLVP rates are based on line volume and a term commitment period of two, three, four or five years. Customers may not have more than one CLVP tier and term commitment period in effect across all CenturyLink service locations except as described in e. following. Rates for qualifying services at new service locations will be charged based on the already established tier and commitment period. Any lines added after execution of the initial CLVP are contributory towards the Minimum Line Commitment but will not prompt a change in the assigned tier for the previously established lines.
- e. Customers with a previously existing CLVP offered by Qwest Corporation may select a separate (second) CLVP for services in an eligible location other than Qwest Corporation. Lines in all CenturyLink ILEC service locations, including locations served by Qwest Corporation, may, at Customer's request, be contributory towards determining the tier for the second CLVP. Services in a Qwest Corporation service location are not eligible for the rates associated with the tier assigned for the second CLVP and will continue to be charged at the tier rates under the original CLVP offered by Qwest Corporation for the remainder of its term commitment period.

Alternatively, customers may discontinue a previously existing CLVP and establish a new CLVP as described in j. following, in which instance a new tier will be established and will apply for all service locations.

^[1] This service is not regulated under this tariff.

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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

J. CENTURYLINK LINE VOLUME PLAN (CLVP) (Continued)

2. Regulations (Continued)

- f. All qualifying services must be associated with the same customer. The Company may, at its discretion, provide this plan to Affiliates or Franchisees of Customer. An Affiliate or Franchisee is an entity whose operation of business is substantially associated with Customer's name, mark, or commercial symbol. When, at the Company's discretion, this plan is provided to Affiliates or Franchisees of Customer, Customer must designate the specific account to which Early Termination Charges and Shortfall Penalties will be applied.
- g. Services subject to rates under this CLVP are not eligible for discounted rates under any other local voice discount plan. Only the qualifying services listed in 2.a. preceding are both contributory to and eligible for the CLVP rates herein. However, a line or key trunk in any packaged service may contribute towards the minimum line requirement. PBX trunks are neither eligible for or contributory to CLVP for purposes of determining the appropriate rate tier and minimum line requirement.
- h. Customers may select a CLVP tier lower than their actual quantity of contributory services.
- i. Services receiving promotional or competitive response discounts or recurring charge waivers under other term commitment programs are not eligible for CLVP rates until the terms of those offers have been satisfied for those lines.
- j. Additional business lines may be added at any time during Customer's term commitment period, but will not affect the tier and monthly discount levels established upon execution of the CLVP agreement unless Customer commits to a new agreement for a greater number of lines than the existing agreement. Rates applicable under the new agreement will not apply retroactively nor will the months accrued under the initial agreement apply towards the new commitment period.
- k. Customer may move all or some of the lines under this CLVP to any eligible CenturyLink service location without incurring termination charges, as long as Customer maintains the overall minimum line requirement. The CLVP rates for relocated lines are as specified in the appropriate CenturyLink tariffs, guidebooks, schedules, and/or local terms of service documents for the new service location.

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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

J. CENTURYLINK LINE VOLUME PLAN (CLVP) (Continued)

3. Early Termination Liability

- a. If CenturyLink terminates the Service(s) for cause, or if Customer terminates the Services(s) in whole without cause before expiration of the initial commitment period, the customer will pay termination charges of \$15.00 per line of the customer's Minimum Line Requirement multiplied by the remaining number of months left on the Term. For example: a customer terminating all service with 3 months remaining on the Term and a Minimum Line Requirement of 50 lines will pay $\$15.00 \times 50 \times 3 = \$2,250.00$.
- b. If during an annual review of Customer's account, the account falls below the Minimum Line Requirement for the discount tier, the customer will pay a shortfall penalty of \$60.00 for each line below the Minimum Line Requirement. If the customer is charged a shortfall charge, the Company may subsequently conduct quarterly audits and apply shortfall charges until the customer meets the Minimum Line Requirement.
- c. The optional CLVP Feature Package does not contribute to the discount tier and is not subject to termination charges or shortfall penalty.
- d. Early Termination Liability charges will be waived for CLVP customers who commit to a new term agreement that includes the same or greater number of equivalent lines or similar services (e.g. channels within a 1.544 Mbps service) for the same or greater term than their existing agreement. Months accrued under the CLVP term commitment period will not apply towards the new commitment period.

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LOCAL EXCHANGE SERVICE

J. CENTURYLINK LINE VOLUME PLAN (CLVP) (Continued)

4. Application of Rates

- a. Touch calling service charges and/or Extended Area Service charges normally billed in addition to the local exchange service rate are included in the rates specified herein. Charges for lines and key trunks in a hunting arrangement (a.k.a. rotary line service or rotary access service) that would otherwise apply as an incremental charge are also included in the rates specified herein.
- b. Customers will not incur service charges or other nonrecurring charges when switching existing basic business line service to CLVP.
- c. Nonrecurring charges and/or Service Charges will apply as specified in applicable CenturyLink tariffs, guidebooks, schedules, and/or local terms of service documents. Nonrecurring charges may be waived if customer moves future services from another telecommunications service provider to lines under the CLVP. However, such subsequently moved lines will not affect the tier and monthly discount level established upon execution of this agreement.
- d. Qualifying services may be aggregated across the entire CenturyLink Incumbent LEC service territory to determine the applicable Tier (based on total number of lines). The monthly rate(s) in effect for each service location upon execution of a CLVP agreement will apply for the duration of the term commitment period, and are not subject to Company initiated rate increases.
- e. At the end of the initial CLVP term commitment period, the CLVP term will automatically renew for up to two consecutive renewal periods unless either party provides thirty days written notice of its intention not to renew or Customer executes a new CLVP agreement. Each renewal period will be equal to the initial term commitment period for existing lines in place. During the renewal periods, Customer must retain the minimum number of lines required for the Tier assigned under the original agreement. Lines added during an auto-renewal period are eligible for the rates extended under the CLVP. If, at the end of the second auto-renewal period, Customer has not executed a new agreement, the rates for business individual lines and/or key lines/trunks, including lines/trunks in a hunting arrangement (a.k.a. rotary line service or rotary access service), and ala carte rates for optional features selected with CLVP Feature Package, if applicable, will revert to the non-contractual monthly rates in effect for those services as specified in CenturyLink's tariffs, guidebooks, schedules, and/or other local terms of service documents.

ISSUED:
August 29, 2014

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EFFECTIVE:
September 29, 2014

LOCAL EXCHANGE SERVICE

J. CENTURYLINK LINE VOLUME PLAN (CLVP) (Continued)

4. Application of Rates

- f. If, at any time during an auto-renewal period(s), Customer's total number of qualifying services fall below the minimum number of lines required to receive the CLVP discounted rates, the lines/trunks will no longer qualify for CLVP rates and will be charged at the prevailing non-contractual monthly rates for business individual lines and/or key lines/trunks, including lines/trunks in a hunting arrangement (a.k.a. rotary line service or rotary access service), as specified in CenturyLink tariffs, guidebooks, schedules, and/or other local terms of service documents. Lines/trunks reverted to non-contractual monthly rates will no longer qualify for the CLVP Feature Package rate, and features associated with those lines will be charged at the prevailing non-contractual monthly ala carte feature rates. Early termination liability charges will not apply for any lines disconnected or reverted to monthly rates after expiration of the initial term commitment period.
- g. The CLVP Feature Package rate applies in addition to the Flat Rate Business Service rate. When applicable, the Flat Rate Business Service and CLVP Feature Package will appear as a single line item on the customer's bill.

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Missouri Public
Service Commission
JI-2015-0066

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Service Commission
JI-2015-0055

GENERAL AND LOCAL EXCHANGE TARIF

LOCAL EXCHANGE SERVICE

J. CENTURYLINK LINE VOLUME PLAN (CLVP) (Continued)

5. Rates

a. Flat Rate Business Service, per Individual Line, Key Line, and/or Key Trunk, per month ^[1]

Number of Lines (Tier)/Minimum Line Requirement	Two Year Term		Three - Five Year Terms	
	Ashland, Ava, Centralia, Clark, Columbia, Crane, Hallsville, Mansfield, Rocheport, Sturgeon	All Other Exchanges	Ashland, Ava, Centralia, Clark, Columbia, Crane, Hallsville, Mansfield, Rocheport, Sturgeon	All Other Exchanges
10 - 49	\$22.99	\$19.99	\$21.99	\$18.99
50 - 499	21.99	18.99	20.99	17.99
500 - 999	20.99	17.99	19.99	16.99
1000 - 3000	19.99	16.99	18.99	15.99

b. Optional Services

LVP Feature Package, per line/ trunk, per month

Number of Lines (Tier)/Minimum Line Requirement	Two Year Term		Three - Five Year Terms	
	Ashland, Ava, Centralia, Clark, Columbia, Crane, Hallsville, Mansfield, Rocheport, Sturgeon	All Other Exchanges	Ashland, Ava, Centralia, Clark, Columbia, Crane, Hallsville, Mansfield, Rocheport, Sturgeon	All Other Exchanges
10 - 49	\$ 8.00	\$11.00	\$6.00	\$9.00
50 - 499	8.00	11.00	6.00	9.00
500 - 999	8.00	11.00	6.00	9.00
1000 - 3000	8.00	11.00	6.00	9.00

[1] Touch calling service, Trunk Hunting [and] Extended Area Service, where applicable, are included in these rates.

ISSUED:
August 29, 2014

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September 29, 2014

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

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ISSUED:
April 3, 2012

By: Darlene N. Terry
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FILED
Missouri Public
Service Commission
JI-2012-0567

EFFECTIVE:
May 3, 2012

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

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Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

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May 3, 2012
Missouri Public
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Missouri Public
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GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

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GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

A. General

1. Service Charges are nonrecurring charges shown in this Section and apply when the following activities are performed at the request of a customer:
 - a. Service Connections - New installations or subsequent additions of telephone service and/or semi-public telephone equipment. A move of an existing service to a different premise.
 - b. Inside Moves - Transfer of telephone service and/or semi-public telephone equipment from one location to another location within the same building or that portion of the same building occupied by the same customer, where there is no interruption of the service other than is incident to the work involved.
 - c. Changes - Substitution of semi-public telephone equipment, or rearrangement of such equipment and/or wiring which does not involve changes in location of the equipment or wiring. Also includes directory listing changes and other modifications or rearrangements that do not involve equipment or wiring.
 - d. Restoral Charge - Applicable for work associated with reconnecting service which has been temporarily disconnected for nonpayment.
2. Service Charges apply in addition to all other rates and charges.
3. The charges specified herein do not contemplate work being performed by Company employees at a time when overtime wages apply. If the customer requests that overtime labor be performed, a charge in addition to the specified charges will be made equal to the additional cost involved.
4. Payment of Service Charges
 - a. Payment of Service Charges for the establishment of service may be required prior to the establishment of service.
 - b. Residence Service Charges may be billed in equal amounts over periods not exceeding four (4) months. Only one such arrangement at any one time will be provided.

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Jeffrey Glover
Vice President External Relations
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

B. Application of Service Charges

1. Service Ordering Charge

- a. The Service Ordering Charge is classified as either Initial or Subsequent. The charges are applicable for work done in receiving, recording, and processing information necessary to execute each customer request for connections of service (Initial Order Charge applies), to each order for a move, change, addition to existing service or records change (Subsequent Order Charge applies).
- b. A service order will usually be issued for all work or service ordered to be performed or provided at the same time on the same account and for the same premises. Service Ordering Charges apply separately where business and residence service are located on the same premises.
- c. Service Ordering Charges do not apply to the recovery by Company employees of semi-public telephone stations from a customer's premises.

2. Line Connection Charge

- a. The charge for work associated with provision of service from the central office including, but not limited to, central office connections, cable cross connections and/or outside plant connections up to and including the protector and/or the point of demarcation.
- b. This charge does not apply when service is assumed by a customer prior to discontinuance by another customer (supersedure) and there is no change of telephone number.
- c. This charge applies to each change in telephone number made at the request of the customer.

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GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

B. Application of Service Charges (Cont'd)

2. Line Connection Charge (Cont'd)

- d. This charge applies for each move of the service drop and/or the associated station protection device.
- e. This charge applies to each change of party-line assignment made at the request of the customer.

3. Restoral Charge

- a. A Restoral Charge is applicable to each reconnection of service that is temporarily disconnected for nonpayment.

4. Returned Check Charge

- a. A service charge will be billed to any customer whose check is not honored by a bank or other financial institution because the account is closed or does not have sufficient funds to cover such check, or for any other reason.

5. Service Charges are not applicable in the following situations:

- a. Service upgrade of basic exchange service.
- b. Billing address changes.
- c. Changes to published from non-published service.
- d. Installations, moves or changes made on the initiative of the Company, (e.g., changes made for maintenance reasons, changes in type of central office operation, etc.).
- e. Removal of service.
- f. Reserved for Future Use.
- g. Service established at an interim location nor to the subsequent re-establishment of service at the same or another location, due to the destruction of the customer's premises by a natural disaster, flood or other acts of God.
- h. Calling Card requests.
- i. Legal name changes.

6. **United States Military**

- a. **For active duty members of the United States military and their dependents with valid military ID cards, all service charges typically applicable to central office reconnects will be waived when establishing local exchange access line service or transferring existing local exchange access line service from one location to another. Central office reconnects are defined as customer requests for service that do not require any physical work beyond the Company's central office.**

(N)
|
(N)

ISSUED:
March 2, 2010

By: Darlene N. Terry
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EFFECTIVE:
April 1, 2010

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

B. Application of Service Charges (Cont'd)

2. Line Connection Charge (Cont'd)

- d. This charge applies for each move of the service drop and/or the associated station protection device.
- e. This charge applies to each change of party-line assignment made at the request of the customer.

3. Restoral Charge

- a. A Restoral Charge is applicable to each reconnection of service that is temporarily disconnected for nonpayment.

4. Returned Check Charge

- a. A service charge will be billed to any customer whose check is not honored by a bank or other financial institution because the account is closed or does not have sufficient funds to cover such check, or for any other reason.

(N)

(N)

5. Service Charges are not applicable in the following situations:

(T)

- a. Service upgrade of basic exchange service.
- b. Billing address changes.
- c. Changes to published from nonpublished service.
- d. Installations, moves or changes made on the initiative of the Company, (e.g., changes made for maintenance reasons, changes in type of central office operation, etc.).
- e. Removal of service.
- f. Reserved for Future Use.
- g. Service established at an interim location nor to the subsequent re-establishment of service at the same or another location, due to the destruction of the customer's premises by a natural disaster, flood or other acts of God.
- h. Calling Card requests.
- i. Legal name changes.

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GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

B. Application of Service Charges (Cont'd)

2. Line Connection Charge (Cont'd)

- d. This charge applies for each move of the service drop and/or the associated station protection device.
- e. This charge applies to each change of party-line assignment made at the request of the customer.

3. Restoral Charge

- a. A Restoral Charge is applicable to each reconnection of service that is temporarily disconnected for nonpayment.

4. Service Charges are not applicable in the following situations:

- a. Service upgrade of basic exchange service.
- b. Billing address changes.
- c. Changes to published from nonpublished service.
- d. Installations, moves or changes made on the initiative of the Company, (e.g., changes made for maintenance reasons, changes in type of central office operation, etc.).
- e. Removal of service.
- f. Reserved for Future Use.
- g. Service established at an interim location nor to the subsequent re-establishment of service at the same or another location, due to the destruction of the customer's premises by a natural disaster, flood or other acts of God.
- h. Calling Card requests.
- i. Legal name changes.

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

C. Rates and Charges -

1. **Schedule "B"**⁽¹⁾ Exchanges

	<u>Nonrecurring Charge</u>		(T)
	<u>Business</u>	<u>Residence</u>	(D)
a. Service Ordering Charge			
(1) Initial	\$25.00	\$12.67	(D)
(2) Subsequent	10.00	3.87	(D)
b. Line Connection Charge	15.00	7.39	(D)
c. Restoral Charge	25.00	11.31	
d. Returned Check Charge (per each incident):	25.00	25.00	

2. **Schedules "A" and "C"**⁽¹⁾ Exchanges

	<u>Nonrecurring Charge</u>		(T)
	<u>Business</u>	<u>Residence</u>	(D)
a. Service Ordering Charge			
(1) Initial	\$25.00	\$12.47	(D)
(2) Subsequent	10.00	3.81	(D)
b. Line Connection Charge	15.00	7.28	(D)
c. Restoral Charge	25.00	11.13	
d. Returned Check Charge (per each incident):	25.00	25.00	

⁽¹⁾ Exchanges applicable to each category are listed in **Section 4.A.2.**

(T)

ISSUED:
March 9, 2012

By: Darlene N. Terry
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EFFECTIVE:
April 8, 2012

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

C. Rates and Charges -

1. Competitive "B"[#] Exchanges

		<u>Nonrecurring Charge</u>		
	<u>GSEC</u>	<u>Business</u>	<u>Residence</u>	
a. Service Ordering Charge				
(1) Initial	NSOI	\$25.00	\$12.67	
(2) Subsequent	NSOS	10.00	3.87	
b. Line Connection Charge	NLC	15.00	7.39	
c. Restoral Charge		25.00	11.31	
d. Returned Check Charge (per each incident):		25.00	25.00	(R)

2. Competitive "A"[#] Exchanges

		<u>Nonrecurring Charge</u>		
	<u>GSEC</u>	<u>Business</u>	<u>Residence</u>	
a. Service Ordering Charge				
(1) Initial	NSOI	\$25.00	\$12.47	
(2) Subsequent	NSOS	10.00	3.81	
b. Line Connection Charge	NLC	15.00	7.28	
c. Restoral Charge		25.00	11.13	
d. Returned Check Charge (per each incident):		25.00	25.00	(R)

Exchanges applicable to each category are listed in Section 4, Sheet 1.

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December 1, 2011

By: Darlene N. Terry
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EFFECTIVE:
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GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

C. Rates and Charges

1. Competitive Business Rates (C)

	<u>GSEC</u>	<u>Nonrecurring Charge</u>	
		<u>Business</u>	<u>Residence</u>
a. Service Ordering Charge			
(1). Initial	NSOI	\$25.00 (I)	\$12.67
(2). Subsequent	NSOS	10.00	3.87
b. Line Connection Charge	NLC	15.00	7.39
c. Restoral Charge		25.00 (I)	11.31
d. Returned Check Charge (per each incident):		26.25	26.25

2. Competitive Residential Rates (C)

	<u>GSEC</u>	<u>Nonrecurring Charge</u>	
		<u>Business</u>	<u>Residence</u>
a. Service Ordering Charge			
(1). Initial	NSOI	\$25.00 (I)	\$12.47
(2). Subsequent	NSOS	10.00	3.81
b. Line Connection Charge	NLC	15.00	7.28
c. Restoral Charge		25.00 (I)	11.13
d. Returned Check Charge (per each incident):		26.25	26.25

Exchanges applicable to each category are listed in Section 4, Sheet 1.

(D)
(D)
(N)

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

C. Rates and Charges -

1. Noncompetitive Exchanges

	<u>GSEC</u>	<u>Nonrecurring Charge</u>		
		<u>Business</u>	<u>Residence</u>	
a. Service Ordering Charge				
(1). Initial	NSOI	\$24.43	\$12.67	(I)
(2). Subsequent	NSOS	8.76	3.87	
b. Line Connection Charge	NLC	13.65	7.39	
c. Restoral Charge		22.46	11.31	(I)
d. Returned Check Charge (per each incident):		26.25	26.25	

2. Competitive Exchanges^{(1), (2)}

	<u>GSEC</u>	<u>Nonrecurring Charge</u>		
		<u>Business</u>	<u>Residence</u>	
a. Service Ordering Charge				
(1). Initial	NSOI	\$24.02	\$12.47	(I)
(2). Subsequent	NSOS	8.63	3.81	
b. Line Connection Charge	NLC	13.44	7.28	
c. Restoral Charge		22.09	11.13	
d. Returned Check Charge (per each incident):		26.25	26.25	(I)

1 Competitive Residential Exchange, See Section 4 Sheet 17.1.1 through 17.11.3 for rates. (C)
 2 Competitive Business Exchange, See Section 4 Sheet 17.1.1 through 17.11.3 for rates. (C)

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Chantel Mosby
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CANCELLED
 October 1, 2009
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 JI-2010-0090

FILED
 Missouri Public
 Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

C. Rates and Charges -

1. Noncompetitive Exchanges

	<u>GSEC</u>	<u>Nonrecurring Charge</u>		
		<u>Business</u>	<u>Residence</u>	
a. Service Ordering Charge				
(1). Initial	NSOI	\$23.88	\$12.39	(l)
(2). Subsequent	NSOS	8.57	3.79	
b. Line Connection Charge	NLC	13.35	7.23	
c. Restoral Charge		21.96	11.06	
d. Returned Check Charge (per each incident):		26.25	26.25	(l)

2. Competitive Exchanges^{(1), (2)}

	<u>GSEC</u>	<u>Nonrecurring Charge</u>		
		<u>Business</u>	<u>Residence</u>	
a. Service Ordering Charge				
(1). Initial	NSOI	\$23.48	\$12.19	
(2). Subsequent	NSOS	8.44	3.73	
b. Line Connection Charge	NLC	13.14	7.12	
c. Restoral Charge		21.60	10.88	
d. Returned Check Charge (per each incident):		25.00	25.00	

1 Competitive Residential Exchange, See Section 4 Sheet 17.1 for rates.

2 Competitive Business Exchange, See Section 4 Sheet 17.1 for rates.

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Chantel Mosby
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GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

C. Rates and Charges -

1. Noncompetitive Exchanges

(T)

	<u>GSEC</u>	<u>Nonrecurring Charge</u>		
		<u>Business</u>	<u>Residence</u>	
a. Service Ordering Charge				
(1). Initial	NSOI	\$23.44 (R)	\$12.17 (R)	
(2). Subsequent	NSOS	8.42 (R)	3.72 (R)	
b. Line Connection Charge	NLC	13.11 (R)	7.10 (R)	
c. Restoral Charge		21.56 (R)	10.86 (R)	
d. Returned Check Charge (per each incident):		25.00	25.00	(T)

2. Competitive Exchanges^{(1), (2)}

(N)

	<u>GSEC</u>	<u>Nonrecurring Charge</u>		
		<u>Business</u>	<u>Residence</u>	
a. Service Ordering Charge				
(1). Initial	NSOI	\$23.48	\$12.19	
(2). Subsequent	NSOS	8.44	3.73	
b. Line Connection Charge	NLC	13.14	7.12	
c. Restoral Charge		21.60	10.88	
d. Returned Check Charge (per each incident):		25.00	25.00	(N)

1 Competitive Residential Exchange, See Section 4 Sheet 17.1 for rates.

(T)

2 Competitive Business Exchange, See Section 4 Sheet 17.1 for rates.

(T)

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October 1, 2006

Chantel Mosby
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GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

C. Rates and Charges

	<u>GSEC</u>	<u>Nonrecurring Charge</u>		
		<u>Business</u>	<u>Residence</u>	
1. Service Ordering Charge				
a. Initial	NSOI	\$23.48	\$12.19	
b. Subsequent	NSOS	8.44	3.73	
2. Line Connection Charge	NLC	13.14	7.12	
3. Restoral Charge		21.60	10.88	
4. Returned Check Charge (per each incident):		25.00	25.00	(N)

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Effective: February 8, 2006

Chantel Mosby
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 Monroe, Louisiana

Cancelled

October 1, 2006

Missouri Public
 Service Commission

Filed

Missouri Public
 Service Commission

GENERAL AND LOCAL EXCHANGE TARIFFSERVICE CHARGES

C. Rates and Charges

	<u>GSEC</u>	<u>Nonrecurring Charge</u>		
		<u>Business</u>	<u>Residence</u>	
1. Service Ordering Charge				
a. Initial	NSOI	\$23.48	\$12.19	(R)
b. Subsequent	NSOS	8.44	3.73	(R)
2. Line Connection Charge	NLC	13.14	7.12	(R)
3. Restoral Charge		21.60	10.88	(R)

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

C. Rates and Charges

	GSEC	Nonrecurring Charge		
		Business	Residence	
1. Service Ordering Charge				
a. Initial	NSOI	\$23.99	\$12.46	(R)
b. Subsequent	NSOS	8.63	3.82	(R)
2. Line Connection Charge	NLC	13.43	7.28	(R)
3. Restoral Charge		22.07	11.12	(R)

CANCELLED
 OCT 01 2005
 by 3rd RS 4
 Public Service Commission
 MISSOURI

Issued: July 22, 2004

Effective: September 5, 2004

Chantel Mosby
 Manager, Tariffs and Compliance
 Monroe, Louisiana

**FILED
 MO PSC**

GENERAL AND LOCAL EXCHANGE TARIFF

REC'D JUL 28 2003

SERVICE CHARGES

Service Commission

C. Rates and Charges

	<u>GSEC</u>	<u>Nonrecurring Charge</u>		
		<u>Business</u>	<u>Residence</u>	
1. Service Ordering Charge				
a. Initial	NSOI	\$ 24.63	\$ 12.80	(l)
b. Subsequent	NSOS	8.86 (l)	3.93	
2. Line Connection Charge	NLC	13.79	7.48	(l)
3. Restoral Charge --		22.66	11.42	(l)

CANCELLED

SEP 05 2004
JRS 4
Public Service Commission
MISSOURI

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Jeffrey Glover
Vice President External Relations
Monroe, Louisiana

Missouri Public
Service Commission

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GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

SERVICE CHARGES

REC'D JUL 15 2002

C. Rates and Charges

Service Commission

	<u>GSEC</u>	<u>Nonrecurring Charge</u>	
		<u>Business</u>	<u>Residence</u>
1. Service Ordering Charge			
a. Initial	NSOI	\$ 24.58	\$ 12.78
b. Subsequent	NSOS	8.85	3.93
2. Line Connection Charge	NLC	13.77	7.47
3. Restoral Charge --		22.62	11.40

CANCELLED

SEP 06 2003

By *157054*
Public Service Commission
MISSOURI

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GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

1. The Company may, upon Commission approval, from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered and the beginning and ending dates of the promotional period.

a. Reserved for Future Use

b. During the period November 12, 2009 through March 31, 2011, the Company will waive the nonrecurring charges for residential customers who subscribe to any custom-calling feature.

c. During the period November 12, 2009 through September 30, 2010, the Company will waive the nonrecurring charges for installation of additional business access lines, including additional Centrex or Key Lines. This offer does not include PBX trunks.

d. Second Line \$9.95 Bundle promotion

During the period November 12, 2009 through December 31, 2011, a bundled service offering is available to residential customers with at least one residential one-party access line. The offering includes an additional residential one-party access line with Call Waiting. The Company will waive the appropriate nonrecurring charges for residential customers subscribing to this promotion.

Residential Monthly Rate	\$9.95 ^[1] ^[2]	(C)
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^[1] **Effective September 1, 2014, the monthly rate for this promotional offer increased to \$12.95.** (I)

^[2] If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate. (T)

ISSUED:
July 31, 2014

BY: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
September 1, 2014

MO 14-08

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

1. The Company may, upon Commission approval, from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered and the beginning and ending dates of the promotional period.

a. Reserved for Future Use

b. During the period November 12, 2009 through March 31, 2011, the Company will waive the nonrecurring charges for residential customers who subscribe to any custom-calling feature.

c. During the period November 12, 2009 through September 30, 2010, the Company will waive the nonrecurring charges for installation of additional business access lines, including additional Centrex or Key Lines. This offer does not include PBX trunks.

d. Second Line \$9.95 Bundle promotion

During the period November 12, 2009 through **December 31, 2011**, a bundled service offering is available to residential customers with at least one residential one-party access line. The offering includes an additional residential one-party access line with Call Waiting. The Company will waive the appropriate nonrecurring charges for residential customers subscribing to this promotion.

(C)

Residential Monthly Rate \$9.95*

* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

ISSUED:
March 22, 2011

CANCELLED
September 1, 2014
Missouri Public
Service Commission
JI-2015-0038

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
April 1, 2011

FILED
Missouri Public
Service Commission
JI-2011-0476

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

1. The Company may, upon Commission approval, from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered and the beginning and ending dates of the promotional period.

a. Reserved for Future Use

b. During the period November 12, 2009 through **March 31, 2011**, the Company will waive the nonrecurring charges for **residential customers** who subscribe to any custom-calling feature. (C)
(C)

c. During the period November 12, 2009 through September 30, 2010, the Company will waive the nonrecurring charges for installation of additional business access lines, including additional Centrex or Key Lines. This offer does not include PBX trunks.

d. Second Line \$9.95 Bundle promotion

During the period November 12, 2009 through **March 31, 2011**, a bundled service offering is available to residential customers with at least one residential one-party access line. The offering includes an additional residential one-party access line with Call Waiting. The Company will waive the appropriate nonrecurring charges for residential customers subscribing to this promotion. (C)

Residential Monthly Rate \$9.95*

* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

ISSUED:
September 21, 2010

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
October 1, 2010

FILED
Missouri Public
Service Commission
JI-2011-0138

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

1. The Company may, upon Commission approval, from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered and the beginning and ending dates of the promotional period.

a. Reserved for Future Use

b. During the period November 12, 2009 through **September 30, 2010**, the Company will waive the nonrecurring charges for residential and single-line business customers who subscribe to any custom-calling feature. (C)

c. During the period November 12, 2009 through **September 30, 2010**, the Company will waive the nonrecurring charges for installation of additional business access lines, including additional Centrex or Key Lines. This offer does not include PBX trunks. (C)

d. Second Line \$9.95 Bundle promotion

During the period November 12, 2009 through **September 30, 2010**, a bundled service offering is available to residential customers with at least one residential one-party access line. The offering includes an additional residential one-party access line with Call Waiting. The Company will waive the appropriate nonrecurring charges for residential customers subscribing to this promotion. (C)

Residential Monthly Rate \$9.95*

* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

ISSUED:
June 21, 2010

CANCELLED
October 1, 2010
Missouri Public
Service Commission
JI-2011-0138

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
July 1, 2010

FILED
Missouri Public
Service Commission
JI-2010-0734

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

1. The Company may, upon Commission approval, from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered and the beginning and ending dates of the promotional period.

a. Reserved for Future Use

b. During the period November 12, 2009 through **June 30, 2010**, the Company will waive the nonrecurring charges for residential and single-line business customers who subscribe to any custom-calling feature. (C)

c. During the period November 12, 2009 through **June 30, 2010**, the Company will waive the nonrecurring charges for installation of additional business access lines, including additional Centrex or Key Lines. This offer does not include PBX trunks. (C)

d. Second Line \$9.95 Bundle promotion

During the period November 12, 2009 through **June 30, 2010**, a bundled service offering is available to residential customers with at least one residential one-party access line. The offering includes an additional residential one-party access line with Call Waiting. The Company will waive the appropriate nonrecurring charges for residential customers subscribing to this promotion. (C)

Residential Monthly Rate \$9.95*

* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

ISSUED:
March 22, 2010

CANCELLED
July 1, 2010
Missouri Public
Service Commission
JI-2010-0734

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
April 1, 2010

FILED
Missouri Public
Service Commission
JI-2010-0570

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

1. The Company may, upon Commission approval, from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered and the beginning and ending dates of the promotional period.

a. Reserved for Future Use

b. **During the period November 12, 2009 through March 31, 2010**, the Company will waive the nonrecurring charges for residential and single-line business customers who subscribe to any custom-calling feature. (C)

c. **During the period November 12, 2009 through March 31, 2010**, the Company will waive the nonrecurring charges for installation of additional business access lines, including additional Centrex or Key Lines. This offer does not include PBX trunks. (C)

d. Second Line \$9.95 Bundle promotion

During the period November 12, 2009 through March 31, 2010, a bundled service offering is available to residential customers with at least one residential one-party access line. The offering includes an additional residential one-party access line with Call Waiting. The Company will waive the appropriate nonrecurring charges for residential customers subscribing to this promotion. (C)

Residential Monthly Rate \$9.95*

* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

ISSUED:
November 2, 2009

CANCELLED
April 01, 2010
Missouri Public
Service Commission
JI-2010-0570

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
November 12, 2009

FILED
Missouri Public
Service Commission
JI-2010-0319

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

1. The Company may, upon Commission approval, from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered and the beginning and ending dates of the promotional period.
 - a. Reserved for Future Use
 - b. For a period of 90 days beginning July 10, 2009, the Company will waive the nonrecurring charges for residential and single-line business customers who subscribe to any custom-calling feature. (C)
 - c. For a period of 90 days beginning July 10, 2009, the Company will waive the nonrecurring charges for installation of additional business access lines, including additional Centrex or Key Lines. This offer does not include PBX trunks. (C)
 - d. Second Line \$9.95 Bundle promotion (C)

For a period of 90 days beginning July 10, 2009, a bundled service offering is available to residential customers with at least one residential one-party access line. The offering includes an additional residential one-party access line with Call Waiting. The Company will waive the appropriate nonrecurring charges for residential customers subscribing to this promotion.

Residential Monthly Rate \$9.95*

* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

Issued: June 30, 2009

Effective: July 10, 2009

Chantel Mosby
Director, Tariffs and Compliance
Monroe, LA

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

1. The Company may, upon Commission approval, from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered and the beginning and ending dates of the promotional period.
 - a. Reserved for Future Use
 - b. For a period of 90 days beginning April 1, 2009, the Company will waive the nonrecurring charges for residential and single-line business customers who subscribe to any custom-calling feature. (C)
 - c. For a period of 90 days beginning April 1, 2009, the Company will waive the nonrecurring charges for installation of additional business access lines, including additional Centrex or Key Lines. This offer does not include PBX trunks. (C)
 - d. Second Line \$9.95 Bundle promotion (C)

For a period of 90 days beginning April 1, 2009, a bundled service offering is available to residential customers with at least one residential one-party access line. The offering includes an additional residential one-party access line with Call Waiting. The Company will waive the appropriate nonrecurring charges for residential customers subscribing to this promotion.

Residential Monthly Rate \$9.95*

* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

Issued: March 13, 2009

Effective: March 23, 2009

Chantel Mosby
Director, Tariffs and Compliance
Monroe, LA

CANCELLED
July 10, 2009
Missouri Public
Service Commission
JI-2009-0896

Filed
Missouri Public
Service Commission
JI-2009-0647

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

1. The Company may, upon Commission approval, from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered and the beginning and ending dates of the promotional period.
 - a. Reserved for Future Use
 - b. For a period of 90 days beginning October 3, 2008, the Company will waive the nonrecurring charges for residential and single-line business customers who subscribe to any custom-calling feature. (C)
 - c. For a period of 90 days beginning October 3, 2008, the Company will waive the nonrecurring charges for installation of additional business access lines, including additional Centrex or Key Lines. This offer does not include PBX trunks. (C)
 - d. Second Line \$9.95 Bundle promotion

For a period of 90 days beginning October 3, 2008, a bundled service offering is available to residential customers with at least one residential one-party access line. The offering includes an additional residential one-party access line with Call Waiting. The Company will waive the appropriate nonrecurring charges for residential customers subscribing to this promotion. (C)

Residential Monthly Rate \$9.95*

* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

Issued: September 23, 2008

Effective: October 3, 2008

Chantel Mosby
Director, Tariffs and Compliance
Monroe, LA

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

1. The Company may, upon Commission approval, from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered and the beginning and ending dates of the promotional period.
 - a. Reserved for Future Use
 - b. For a period of 90 days beginning October 3, 2008, the Company will waive the nonrecurring charges for residential and single-line business customers who subscribe to any custom-calling feature. (C)
 - c. For a period of 90 days beginning October 3, 2008, the Company will waive the nonrecurring charges for installation of additional business access lines, including additional Centrex or Key Lines. This offer does not include PBX trunks. (C)
 - d. Second Line \$9.95 Bundle promotion

For a period of 90 days beginning October 3, 2008, a bundled service offering is available to residential customers with at least one residential one-party access line. The offering includes an additional residential one-party access line with Call Waiting. The Company will waive the appropriate nonrecurring charges for residential customers subscribing to this promotion. (C)

Residential Monthly Rate \$9.95*

* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

Issued: September 23, 2008

Effective: October 3, 2008

Chantel Mosby
Director, Tariffs and Compliance
Monroe, LA

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

1. The Company may, upon Commission approval, from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered and the beginning and ending dates of the promotional period.
 - a. Reserved for Future Use
 - b. For a period of 90 days beginning July 1, 2008, the Company will waive the nonrecurring charges for residential and single-line business customers who subscribe to any custom-calling feature. (C)
 - c. For a period of 90 days beginning July 1, 2008, the Company will waive the nonrecurring charges for installation of additional business access lines, including additional Centrex or Key Lines. This offer does not include PBX trunks. (C)
 - d. Second Line \$9.95 Bundle promotion (C)

For a period of 90 days beginning July 1, 2008, a bundled service offering is available to residential customers with at least one residential one-party access line. The offering includes an additional residential one-party access line with Call Waiting. The Company will waive the appropriate nonrecurring charges for residential customers subscribing to this promotion.

Residential Monthly Rate \$9.95*

* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

Issued: June 19, 2008

Effective: June 29, 2008

Chantel Mosby
Director, Tariffs and Compliance
Monroe, LA

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

1. The Company may, upon Commission approval, from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered and the beginning and ending dates of the promotional period.

a. Reserved for Future Use (D)

b. For a period of 90 days beginning April 1, 2008, the Company will waive the nonrecurring charges for residential and single-line business customers who subscribe to any custom-calling feature. (C)

c. For a period of 90 days beginning April 1, 2008, the Company will waive the nonrecurring charges for installation of additional business access lines, including additional Centrex or Key Lines. This offer does not include PBX trunks. (C)
(C)

d. Second Line \$9.95 Bundle promotion (N)

For a period of 90 days beginning April 1, 2008, a bundled service offering is available to residential customers with at least one residential one-party access line. The offering includes an additional residential one-party access line with Call Waiting. The Company will waive the appropriate nonrecurring charges for residential customers subscribing to this promotion.

Residential Monthly Rate \$9.95*

* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

Issued: March 14, 2008

Effective: March 24, 2008

Chantel Mosby
Director, Tariffs and Compliance
Monroe, LA

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

1. The Company may, upon Commission approval, from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered and the beginning and ending dates of the promotional period.
 - a. **Caller ID Plus:** For a period of 90 days beginning January 1, 2008, residential customers will be eligible to subscribe to Caller ID, Call Waiting and Call Waiting ID, where available, and receive the three features for a package price of \$8.95 per month. In addition, all applicable nonrecurring charges will be waived. (C)
 - b. For a period of 90 days beginning January 1, 2008, the Company will waive the nonrecurring charges for residential and single-line business customers who subscribe to any custom-calling feature. (C)
 - c. For a period of 90 days beginning January 1, 2008, the Company will waive the nonrecurring charges for installation of additional residential or business access lines, including additional Centrex or Key Lines. This offer does not include PBX trunks. (C)
 - d. **Caller ID Extra:** For a period of 90 days beginning January 1, 2008, the Company will offer a feature plan for residential customers which includes Call Waiting, Caller ID, Call Waiting ID and Call Forwarding for a package price of \$10.95 per month. In addition, all applicable nonrecurring charges will be waived. (C)

Issued: December 21, 2007

Effective: January 1, 2008

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, LA

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

1. The Company may, upon Commission approval, from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered and the beginning and ending dates of the promotional period.
 - a. Caller ID Plus: For a period of 90 days beginning October 1, 2007, residential customers will be eligible to subscribe to Caller ID, Call Waiting and Call Waiting ID, where available, and receive the three features for a package price of \$8.95 per month. In addition, all applicable nonrecurring charges will be waived. (C)
 - b. For a period of 90 days beginning October 1, 2007, the Company will waive the nonrecurring charges for residential and single-line business customers who subscribe to any custom-calling feature. (C)
 - c. For a period of 90 days beginning October 1, 2007, the Company will waive the nonrecurring charges for installation of additional residential or business access lines, including additional Centrex or Key Lines. This offer does not include PBX trunks. (C)
 - d. Caller ID Extra: For a period of 90 days beginning October 1, 2007, the Company will offer a feature plan for residential customers which includes Call Waiting, Caller ID, Call Waiting ID and Call Forwarding for a package price of \$10.95 per month. In addition, all applicable nonrecurring charges will be waived. (C)

Issued: September 21, 2007

Effective: October 1, 2007

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, LA

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

1. The Company may, upon Commission approval, from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered and the beginning and ending dates of the promotional period.
 - a. Caller ID Plus: For a period of 89 days beginning July 2, 2007, residential customers will be eligible to subscribe to Caller ID, Call Waiting and Call Waiting ID, where available, and receive the three features for a package price of \$8.95 per month. In addition, all applicable nonrecurring charges will be waived. (C)
 - b. For a period of 89 days beginning July 2, 2007, the Company will waive the nonrecurring charges for residential and single-line business customers who subscribe to any custom-calling feature. (C)
 - c. For a period of 89 days beginning July 2, 2007, the Company will waive the nonrecurring charges for installation of additional residential or business access lines, including additional Centrex or Key Lines. This offer does not include PBX trunks. (C)
 - d. Caller ID Extra: For a period of 89 days beginning July 2, 2007, the Company will offer a feature plan for residential customers which includes Call Waiting, Caller ID, Call Waiting ID and Call Forwarding for a package price of \$10.95 per month. In addition, all applicable nonrecurring charges will be waived. (C)

Issued: June 22, 2007

Effective: July 2, 2007

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, LA

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

1. The Company may, upon Commission approval, from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered and the beginning and ending dates of the promotional period.
 - a. Caller ID Plus: For a period of 90 days beginning April 1, 2007, residential customers will be eligible to subscribe to Caller ID, Call Waiting and Call Waiting ID, where available, and receive the three features for a package price of \$8.95 per month. In addition, all applicable nonrecurring charges will be waived. (C)
 - b. For a period of 90 days beginning April 1, 2007, the Company will waive the nonrecurring charges for residential and single-line business customers who subscribe to any custom-calling feature. (C)
 - c. For a period of 90 days beginning April 1, 2007, the Company will waive the nonrecurring charges for installation of additional residential or business access lines, including additional Centrex or Key Lines. This offer does not include PBX trunks. (C)
 - d. Caller ID Extra: For a period of 90 days beginning April 1, 2007, the Company will offer a feature plan for residential customers which includes Call Waiting, Caller ID, Call Waiting ID and Call Forwarding for a package price of \$10.95 per month. In addition, all applicable nonrecurring charges will be waived. (C)

Issued: March 22, 2007

Effective: April 1, 2007

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, LA

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

1. The Company may, upon Commission approval, from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered and the beginning and ending dates of the promotional period.
 - a. For a period of 90 days beginning January 1, 2007, residential customers will be eligible to subscribe to Caller ID, Call Waiting and Call Waiting ID, where available, and receive the three features for a package price of \$8.95 per month. In addition, all applicable nonrecurring charges will be waived. (C)
 - b. For a period of 90 days beginning January 1, 2007, the Company will waive the nonrecurring charges for customers who subscribe to any custom-calling feature. (C)
 - c. For a period of 90 days beginning January 1, 2007, the Company will waive the nonrecurring charges for installation of additional residential or business access lines, including additional Centrex or Key Lines. This offer does not include PBX trunks. (C)
 - d. For a period of 90 days beginning January 1, 2007, the Company will offer a feature plan for residential customers which includes Caller ID, Call Waiting, Call Waiting ID and Call Forwarding for a package price of \$10.95 per month. In addition, all applicable nonrecurring charges will be waived. (C)

Issued: December 14, 2006

Effective: December 24, 2006

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, LA

Cancelled

April 1, 2007

Filed

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

1. The Company may, upon Commission approval, from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered and the beginning and ending dates of the promotional period.
 - a. For a period of 90 days beginning October 1, 2006 residential customers will be eligible to subscribe to Caller ID, Call Waiting and Call Waiting ID, where available, and receive the three features for a package price of \$8.95 per month. In addition, all applicable nonrecurring charges will be waived. (C)
 - b. For a period of 90 days beginning October 1, 2006 the Company will waive the nonrecurring charges for customers who subscribe to any custom-calling feature. (C)
 - c. For a period of 90 days beginning October 1, 2006 the Company will waive the nonrecurring charges for installation of additional residential lines during the promotion. (C)
 - d. For a period of 90 days beginning October 1, 2006 the Company will offer a feature plan for residential customers which includes Caller ID, Call Waiting, Call Waiting ID and Call Forwarding for a package price of \$10.95 per month. In addition, all applicable nonrecurring charges will be waived. (N)

Issued: September 18, 2006

Effective: October 1, 2006

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, LA

Cancelled

December 24, 2006

Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

1. The Company may, upon Commission approval, from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered and the beginning and ending dates of the promotional period.

a. For the period July 3, 2006 through September 30, 2006, not to exceed 90 days from the promotion start date, the Company will conduct a Caller ID promotion as follows: (C) (C)

Caller ID Plus:

Customers who subscribe to Caller ID, Call Waiting, and Call Waiting ID, where available, will receive the three features for a package price of \$8.95 per month. In addition, all applicable nonrecurring charges will be waived.

b. Residential and single-line business customers who install any custom calling feature, including Caller ID, during the promotional period July 3, 2006 through September 30, 2006, not to exceed 90 days from the promotion start date, will have the nonrecurring charges waived for installation of the service. (C) (C) (C)

c. For the period July 3, 2006 through September 30, 2006, not to exceed 90 days from the promotion start date, the Company will waive the nonrecurring charges applicable to the installation of residential or business access lines. (C) (C)

(D)

|

(D)

Issued: June 23, 2006

Effective: July 3, 2006

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, LA

Cancelled

October 1, 2006

Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

1. The Company may, upon Commission approval, from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered and the beginning and ending dates of the promotional period.

a. For the period April 1, 2006 through June 30, 2006, the Company will conduct a Caller ID promotion as follows: (T)

Caller ID Plus:

Customers who subscribe to Caller ID, Call Waiting, and Call Waiting ID, where available, will receive the three features for a package price of \$8.95 per month. In addition, all applicable nonrecurring charges will be waived.

b. Residential and single-line business customers who install any custom calling feature, including Caller ID, during the promotional period April 1, 2006 through June 30, 2006, will have the nonrecurring charges waived for installation of the service. (T)
(T)

c. For the period April 1, 2006 through June 30, 2006, the Company will waive the nonrecurring charges applicable to the installation of residential or business access lines. (T)

d. During the period April 1, 2006 through June 30, 2006, the Company will waive all nonrecurring charges for the installation of business services including Digital Channel Service (DCS), Business Assist, ISDN-PRI, Key, PABX and DID Trunks. (N)
(N)

(D)
|
(D)

Issued: March 20, 2006

Effective: April 1, 2006

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, LA

Cancelled

July 3, 2006

Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

1. The Company may, upon Commission approval, from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered and the beginning and ending dates of the promotional period.

a. For the period January 1, 2006 through March 31, 2006, the Company will conduct a Caller ID promotion as follows: (N)

Caller ID Plus:

Customers who subscribe to Caller ID, Call Waiting, and Call Waiting ID, where available, will receive the three features for a package price of \$8.95 per month. In addition, all applicable nonrecurring charges will be waived. (N)

b. Residential and single-line business customers who install any custom calling feature, including Caller ID, during the promotional period January 1, 2006 through March 31, 2006 31, 2005 will have the nonrecurring charges waived for installation of the service. (T)

c. For the period January 1, 2006 through March 31, 2006, the Company will waive the nonrecurring charges applicable to the installation of residential or business access lines. (T)

d. For the period January 5, 2004 through March 31, 2004, the company will offer a promotion in which customers who subscribe to Voice Mail and an additional line will receive the first months Voice Mail free and receive the first months Voice Mail Complementary Services Package free. (N)

e. During the period April 1, 2005 through June 30, 2005, customers who order Simple Choice or Business Assist Advantage will receive free activation and a \$5.00 per month credit for the first three months. A customer is only eligible for one \$15.00 credit per account. (N)

Issued: December 14, 2005

Effective: January 1, 2006

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, LA

Cancelled

April 1, 2006
Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

1. The Company may, upon Commission approval, from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered and the beginning and ending dates of the promotional period.
 - a. Customers who subscribe to Caller ID during the period October 1, 2005 through December 31, 2005, will receive the first month's recurring charge and installation charges free. (N)
(N)
(N)
 - b. Residential and single-line business customers who install any custom calling feature, including Caller ID, during the promotional period October 1, 2005 through December 31, 2005 will have the nonrecurring charges waived for installation of the service. (N)
(N)
 - c. For the period October 1, 2005 through December 31, 2005, the Company will waive the first month's recurring charge, and the nonrecurring charges applicable to the installation of residential or business access lines. (N)
I
(N)
 - d. For the period January 5, 2004 through March 31, 2004, the company will offer a promotion in which customers who subscribe to Voice Mail and an additional line will receive the first months Voice Mail free and receive the first months Voice Mail Complementary Services Package free.
 - e. During the period April 1, 2005 through June 30, 2005, customers who order Simple Choice or Business Assist Advantage will receive free activation and a \$5.00 per month credit for the first three months. A customer is only eligible for one \$15.00 credit per account.

Issued: September 20, 2005

Effective: October 1, 2005

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, LA

CANCELLED

JAN 01 2006
by 16th RS 5
Public Service Commission
MISSOURI

FILED
MO PSC

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

1. The Company may, upon Commission approval, from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered and the beginning and ending dates of the promotional period.

- a. Customers who subscribe to Caller ID during the period July 1, 2005 through September 30, 2005 will be offered free activation and a 90 day satisfaction guarantee where if they are dissatisfied with the service and disconnect it within the first 90 days, they will be given credit for the entire time they have had the service, up to 90 days. (N)
- b. Residential and single-line business customers who install any custom calling feature, including Caller ID, during the promotional period July 1, 2005 through September 30, 2005 will have the nonrecurring charges waived for installation of the service. (N)
- c. Residential and single-line business customers who install an additional line at the same premises between July 1, 2005 and September 30, 2005, will receive a waiver of the nonrecurring charges applicable to the additional lines at the same premises. (N)
- d. For the period January 5, 2004 through March 31, 2004, the company will offer a promotion in which customers who subscribe to Voice Mail and an additional line will receive the first months Voice Mail free and receive the first months Voice Mail Complementary Services Package free.
- e. During the period April 1, 2005 through June 30, 2005, customers who order Simple Choice or Business Assist Advantage will receive free activation and a \$5.00 per month credit for the first three months. A customer is only eligible for one \$15.00 credit per account.

CANCELLED

OCT 01 2005

by *SMRS 5*
Public Service Commission
MISSOURI

Issued: June 13, 2005

Effective: July 1, 2005

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, LA

**FILED
MO PSC**

GENERAL AND LOCAL EXCHANGE TARIFF

CANCELLED

SERVICE CHARGES

JUL 1 2005
By *14h/255*
Public Service Commission
MISSOURI

D. Special Promotions

1. The Company may, upon Commission approval, from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered and the beginning and ending dates of the promotional period.
 - a. Customers who subscribe to Caller ID during the period March 15, 2005 through June 30, 2005 will be offered free activation and a 90 day satisfaction guarantee where if they are dissatisfied with the service and disconnect it within the first 90 days, they will be given credit for the entire time they have had the service, up to 90 days. (N)
 - b. Residential and single-line business customers who install any custom calling feature, including Caller ID, during the promotional period March 15, 2005 through June 30, 2005 will have the nonrecurring charges waived for installation of the service. (N)
 - c. Residential and single-line business customers who install an additional line at the same premises between April 1, 2005 and June 30, 2005, will receive a waiver of the nonrecurring charges applicable to the additional lines at the same premises. (N)
 - d. For the period January 5, 2004 through March 31, 2004, the company will offer a promotion in which customers who subscribe to Voice Mail and an additional line will receive the first months Voice Mail free and receive the first months Voice Mail Complementary Services Package free.
 - e. During the period April 1, 2005 through June 30, 2005, customers who order Simple Choice or Business Assist Advantage will receive free activation and a \$5.00 per month credit for the first three months. A customer is only eligible for one \$15.00 credit per account. (N)

Issued: February 25, 2005

Effective: March 15, 2005

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, LA

FILED
MO PSC

CANCELLED

CenturyTel of Missouri, LLC

MAR 15 2005
by 13hrs 5
Public Service Commission
MISSOURI

PSC MO. NO. 1

SECTION 5

Twelfth Revised Sheet 5

Cancels Eleventh Revised Sheet 5

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions

1. The Company may, upon Commission approval, from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered and the beginning and ending dates of the promotional period.

- a. Customers who subscribe to Caller ID during the period January 1, 2005 through March 15, 2005, will be offered a 90 day satisfaction guarantee where if they are dissatisfied with the service and disconnect it within the first 90 days, they will be given credit for the entire time they have had the service, up to 90 days. (N)
- b. Residential and single-line business customers who install any custom calling feature, including Caller ID, during the promotional period January 1, 2005 through March 15, 2005 will have the nonrecurring charges waived for installation of the service. (N)
- c. Residential and single-line business customers who install an additional line at the same premises between January 2, 2005 and March 31, 2005, will receive a waiver of the first month's charge and the non-recurring service charges. (N)
- d. For the period January 5, 2004 through March 31, 2004, the company will offer a promotion in which customers who subscribe to Voice Mail and an additional line will receive the first months Voice Mail free and receive the first months Voice Mail Complementary Services Package free. (N)
- e. Business or Centrex customers, who subscribe to additional or new Centrex lines during the promotional period from January 15, 2004 through March 15, 2004, will receive a waiver of the non-recurring service charges. (N)

(D)
(D)
(D)

Issued: December 6, 2004

Effective: January 1, 2005

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, LA

**FILED
MO PSC**

GENERAL AND LOCAL EXCHANGE TARIFF

CANCELLED

SERVICE CHARGES

JAN 01 2005
By *LDH/RS/SS*
Public Service Commission
MISSOURI

D. Special Promotions

1. The Company may, upon Commission approval, from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered and the beginning and ending dates of the promotional period.
 - a. Customers who subscribe to Caller ID during the period October 15, 2004 through December 15, 2004 will be offered a waiver of two months recurring charges. (N)
 - b. Residential and single-line business customers who install any custom calling feature, including Caller ID, during the promotional period October 15, 2004 through December 15, 2004 will have the nonrecurring charges waived for installation of the service. (N)
 - c. Residential and single-line business customers who install an additional line at the same premises between October 1, 2004 and December 31, 2004, will receive a waiver of the non-recurring service charges. (N)
 - d. For the period January 5, 2004 through March 31, 2004, the company will offer a promotion in which customers who subscribe to Voice Mail and an additional line will receive the first months Voice Mail free and receive the first months Voice Mail Complementary Services Package free.
 - e. Business or Centrex customers, who subscribe to additional or new Centrex lines during the promotional period from January 15, 2004 through March 15, 2004, will receive a waiver of the non-recurring service charges.
 - f. Residential and single-line business customers who install any custom calling feature, including Caller ID, during the promotional period April 15, 2004 through June 15, 2004 will have the nonrecurring charges waived for installation of the service.

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Effective: October 1, 2004

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, LA

FILED
MO PSC

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

Service Commission

SERVICE CHARGES

RECD JUN 18 2004

D. Special Promotions

1. The Company may, upon Commission approval, from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered and the beginning and ending dates of the promotional period.

- a. Caller ID: Customers who subscribe to Caller ID during the period July 15, 2004 through September 30, 2004 will receive a waiver of the first months recurring charge. (N)
(N)
- b. Residential and single-line business customers who install any custom calling feature, including Caller ID, during the promotional period July 15, 2004 through September 30, 2004 will have the nonrecurring charges waived for installation of the service. (N)
(N)
- c. Residential and single-line business customers who install an additional line at the same premises between July 1, 2004 and September 30, 2004, will receive a waiver of the non-recurring service charges. (N)
- d. For the period January 5, 2004 through March 31, 2004, the company will offer a promotion in which customers who subscribe to Voice Mail and an additional line will receive the first months Voice Mail free and receive the first months Voice Mail Complementary Services Package free.
- e. Business or Centrex customers, who subscribe to additional or new Centrex lines during the promotional period from January 15, 2004 through March 15, 2004, will receive a waiver of the non-recurring service charges.
- f. Residential and single-line business customers who install any custom calling feature, including Caller ID, during the promotional period April 15, 2004 through June 15, 2004 will have the nonrecurring charges waived for installation of the service.

CANCELLED

OCT 01 2004

Hdh RS 5

Issued: June 18, 2004

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Missouri Public Service Commission
MISSOURI

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, LA

Missouri Public
Service Commission

FILED JUL 01 2004

CANCELLED

CenturyTel of Missouri, LLC

JUL 0 1 2004

PSC MO. NO. 1

By *10th D.S. 5*
Public Service Commission
MISSOURI

SECTION 5

Ninth Revised Sheet 5

Cancels Eighth Revised Sheet 5

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

SERVICE CHARGES

REC'D MAR 01 2004

D. Special Promotions

Service Commission

1. The Company may, upon Commission approval, from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered and the beginning and ending dates of the promotional period.
 - a. Caller ID: Customers who subscribe to Caller ID during the period January 5, 2004 through March 31, 2004 will receive a waiver of the first months recurring charge. (C)
 - b. Residential and single-line business customers who install any custom calling feature, including Caller ID, during the promotional period January 5, 2004 through March 31, 2004 will have the nonrecurring charges waived for installation of the service. (C)
 - c. Residential and single-line business customers who install an additional line at the same premises between January 5, 2004 and March 31, 2004, will receive a waiver of the non-recurring service charges.
 - d. For the period January 5, 2004 through March 31, 2004, the company will offer a promotion in which customers who subscribe to Voice Mail and an additional line will receive the first months Voice Mail free and receive the first months Voice Mail Complementary Services Package free.
 - e. Business or Centrex customers, who subscribe to additional or new Centrex lines during the promotional period from January 15, 2004 through March 15, 2004, will receive a waiver of the non-recurring service charges.
 - f. Residential and single-line business customers who install any custom calling feature, including Caller ID, during the promotional period April 15, 2004 through June 15, 2004 will have the nonrecurring charges waived for installation of the service. (N)
|
(N)

Issued: March 1, 2004

Effective: March 11, 2004

Jeffrey Glover
Vice President External Relations
Monroe, Louisiana

Missouri Public
Service Commission

FILED MAR 11 2004

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

SERVICE CHARGES

REC'D DEC 10 2003

D. Special Promotions

Service Commission

1. The Company may, upon Commission approval, from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered and the beginning and ending dates of the promotional period.
 - a. Caller ID: Customers who subscribe to Caller ID during the period January 5, 2004 through February 29, 2004 will receive a waiver of the first months recurring charge.
 - b. Residential and single-line business customers who install any custom calling feature, including Caller ID, during the promotional period January 5, 2004 through February 29, 2004 will have the nonrecurring charges waived for installation of the service.
 - c. Residential and single-line business customers who install an additional line at the same premises between January 5, 2004 and March 31, 2004, will receive a waiver of the non-recurring service charges.
 - d. For the period January 5, 2004 through March 31, 2004, the company will offer a promotion in which customers who subscribe to Voice Mail and an additional line will receive the first months Voice Mail free and receive the first months Voice Mail Complementary Services Package free.
 - e. Business or Centrex customers, who subscribe to additional or new Centrex lines during the promotional period from January 15, 2004 through March 15, 2004, will receive a waiver of the non-recurring service charges.

(N)

(N)

CANCELLED

MAR 11 2004
11, 9th RS 5
Public Service Commission
MISSOURI

Issued: December 10, 2003

Jeffrey Glover
Vice President External Relations
Monroe, Louisiana

Effective: January 5, 2004

Missouri Public
Service Commission

FILED JAN 05 2004

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

SERVICE CHARGES

REC'D SEP 04 2003

D. Special Promotions

Service Commission

1. The Company may, upon Commission approval, from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered and the beginning and ending dates of the promotional period.

a. Caller ID: Customers who subscribe to Caller ID during the period October 1, 2003 through December 1, 2003 will be offered a reduced rate of \$.99 for 3 months plus free activation.

(N)

b. For the period October 1, 2003 through December 1, 2003, the company will offer a promotion in which customers who subscribe to Voice Mail and an additional line will receive the first months Voice Mail free and receive the first months Voice Mail Complementary Services Package free.

(N)

c. Residential and single-line business customers who install an additional line at the same premises between August 1, 2003 and September 30, 2003, will receive a waiver of the non-recurring service charges.

d. For the period October 1, 2003 through December 1, 2003 customers who order any version of Simple Choice™ excluding Simple Choice Two will receive a \$5.00 credit per month for 3 months (\$15.00 total). This promotion is available to business customers with one to three lines and residential customers.

(N)

(N)

e. Residential and single-line business customers who install any custom calling feature, including Caller ID, during the promotional period October 1, 2003 through December 1, 2003 will have the nonrecurring charges waived for installation of the service.

(N)

(N)

f. Residential and single-line business customers who install an additional line at the same premises between October 15, 2003 and December 31, 2003, will receive a waiver of the non-recurring service charges.

Issued: September 4, 2003

Effective: October 1, 2003

Jeffrey Glover
Vice President External Relations
Monroe, Louisiana

CANCELLED

JAN 05 2004
By 8HRS5
Public Service Commission
MISSOURI

Missouri Public
Service Commission

FILED OCT 01 2003

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public
Service Commission

SERVICE CHARGES

REC'D JUL 01 2003

D. Special Promotions

1. The Company may, upon Commission approval, from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered and the beginning and ending dates of the promotional period.

a. 90 Day Guarantee/Caller ID: Customers who subscribe to Caller ID during the period July 15, 2003 through September 15, 2003 will be offered: (C)

1. a 90 day satisfaction guarantee where if they are dissatisfied with the service and disconnect within the first 90 days, they will be given credit for the entire time they have had the service, up to 90 days, or:

2. a credit for the first months recurring charge

b. Business or Centrex customers, who subscribe to additional or new Centrex lines during the promotional period from July 15, 2003 through September 15, 2003, will receive a waiver of the non-recurring service charges. (C)

c. Residential and single-line business customers who install an additional line at the same premises between August 1, 2003 and September 30, 2003, will receive a waiver of the non-recurring service charges. (C)

d. For the period July 15, 2003 through September 15, 2003 customers who order Simple Choice™ Service will receive a \$10.00 credit on their first month's bill. A customer is only eligible for one \$10.00 credit per account. (C)

e. Residential and single-line business customers who install any custom calling feature, including Caller ID, during the promotional period July 15, 2003 through September 15, 2003 will have the nonrecurring charges waived for installation of the service. (N)

f. Residential and single-line business customers who install an additional line at the same premises between October 15, 2003 and December 31, 2003, will receive a waiver of the non-recurring service charges. (N)

CANCELLED
OCT 01 2003
By 74h RS 5
Public Service Commission
MISSOURI

Issued: July 1, 2003

Effective: July 11, 2003

Jeffrey Glover
Vice President External Relations
Monroe, Louisiana

Missouri Public
Service Commission

FILED JUL 11 2003

CenturyTel of Missouri, LLC

CANCELLED

PSC MO. NO. 1

SECTION 5

Fifth Revised Sheet 5

Cancels Fourth Revised Sheet 5

JUL 11 2003

By *WHR* 5
Public Service Commission
MISSOURI
GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public
Service Commission

SERVICE CHARGES

REC'D MAY 06 2003

D. Special Promotions

1. The Company may, upon Commission approval, from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered and the beginning and ending dates of the promotional period.

a. Residential and single-line business customers who subscribe to Caller ID between January 15, 2003 and March 15, 2003 will receive a waiver of the Non-recurring Service Charge and the first month's recurring rate. In conjunction with the Caller ID promotion the Non-recurring Service Charge for each additional custom-calling feature installed at the same premises will be waived.

b. Business or Centrex customers, who subscribe to additional or new Centrex lines and features during the promotional period from January 15, 2003 through March 15, 2003 will receive a waiver of the non-recurring service charges. The promotion also includes a waiver of the first month's rate for Centrex features.

c. Residential and single-line business customers who install an additional line at the same premises between March 15, 2003 and June 30, 2003, will receive a waiver of the non-recurring service charges. (C)

d. Residential and single-line business customers who subscribe to Caller ID between April 15, 2003 and June 15, 2003 will receive a waiver of the Non-recurring Service Charge and the first month's recurring rate. In conjunction with the Caller ID promotion the Non-recurring Service Charge for each additional custom-calling feature installed at the same premises will be waived.

During the same period customers who sign up for Simple Choice™ Service and keep the service for at least two months will be eligible to receive a rebate check of \$25.00. In order to receive the rebate, customers must submit copies of their bills by October 31, 2003 as proof of service. Customers who have not paid their bills for service are not eligible for the rebate.

Issued: May 6, 2003

Effective: June 15, 2003

Jeffrey Glover
Vice President External Relations
Monroe, Louisiana

Missouri Public
Service Commission

FILED JUN 15 2003

CANCELLED

CenturyTel of Missouri, LLC

PSC MO. NO. 1

SECTION 5

Fourth Revised Sheet 5

Cancels Third Revised Sheet 5

JUN 15 2003
by SHRS 5
Public Service Commission
MISSOURI

GENERAL AND LOCAL EXCHANGE TARIFF

**Missouri Public
Service Commission**

SERVICE CHARGES

REC'D MAR 14 2003

D. Special Promotions

1. The Company may, upon Commission approval, from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered and the beginning and ending dates of the promotional period.
 - a. Residential and single-line business customers who subscribe to Caller ID between January 15, 2003 and March 15, 2003 will receive a waiver of the Non-recurring Service Charge and the first month's recurring rate. In conjunction with the Caller ID promotion the Non-recurring Service Charge for each additional custom-calling feature installed at the same premises will be waived.
 - b. Business or Centrex customers, who subscribe to additional or new Centrex lines and features during the promotional period from January 15, 2003 through March 15, 2003 will receive a waiver of the non-recurring service charges. The promotion also includes a waiver of the first month's rate for Centrex features.
 - c. Residential and single-line business customers who install an additional line at the same premises between March 15, 2003 and June 15, 2003, will receive a waiver of the non-recurring service charges.
 - d. Residential and single-line business customers who subscribe to Caller ID between April 15, 2003 and June 15, 2003 will receive a waiver of the Non-recurring Service Charge and the first month's recurring rate. In conjunction with the Caller ID promotion the Non-recurring Service Charge for each additional custom-calling feature installed at the same premises will be waived.

During the same period customers who sign up for Simple Choice™ Service and keep the service for at least two months will be eligible to receive a rebate check of \$25.00. In order to receive the rebate, customers must submit copies of their bills by October 31, 2003 as proof of service. Customers who have not paid their bills for service are not eligible for the rebate.

Issued: March 14, 2003

Effective: March 24, 2003

Jeffrey Glover
Vice President External Relations
Monroe, Louisiana

**Missouri Public
Service Commission**

FILED MAR 24 2003

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

Missouri Public
Service Commission

REC'D JAN 30 2003

D. Special Promotions

1. The Company may, upon Commission approval, from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered and the beginning and ending dates of the promotional period.
 - a. Residential and single-line business customers who subscribe to Caller ID between January 15, 2003 and March 15, 2003 will receive a waiver of the Non-recurring Service Charge and the first month's recurring rate. In conjunction with the Caller ID promotion the Non-recurring Service Charge for each additional custom-calling feature installed at the same premises will be waived.
 - b. Business or Centrex customers, who subscribe to additional or new Centrex lines and features during the promotional period from January 15, 2003 through March 15, 2003 will receive a waiver of the non-recurring service charges. The promotion also includes a waiver of the first month's rate for Centrex features.
 - c. Residential and single-line business customers who install an additional line at the same premises between March 15, 2003 and June 15, 2003, will receive a waiver of the non-recurring service charges.

CANCELLED
 OK
 MAR 24 2003
 411255
 Public Service Commission
 MISSOURI

Issued: January 30, 2003

Effective: March 1, 2003

Jeffrey Glover
Vice President External Relations
Monroe, Louisiana

Missouri Public
Service Commission

FILED MAR 01 2003

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

**Missouri Public
Service Commission**

REC'D DEC 24 2002

D. Special Promotions

1. The Company may, upon Commission approval, from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered and the beginning and ending dates of the promotional period.
 - a. Residential and single-line business customers who subscribe to Caller ID between January 15, 2003 and March 15, 2003 will receive a waiver of the Non-recurring Service Charge and the first month's recurring rate. In conjunction with the Caller ID promotion the Non-recurring Service Charge for each additional custom-calling feature installed at the same premises will be waived.
 - b. Business or Centrex customers, who subscribe to additional or new Centrex lines and features during the promotional period from January 15, 2003 through March 15, 2003 will receive a waiver of the non-recurring service charges. The promotion also includes a waiver of the first month's rate for Centrex features.

CANCELLED

MAR 01 2003
3rd RS 5
Public Service Commission
MISSOURI

**Missouri Public
Service Commission**

FILED JAN 15 2003

Issued: December 24, 2002

Effective: January 15, 2003

Jeffrey Glover
Vice President External Relations
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

SERVICE CHARGES

REC'D SEP 24 2002

Service Commission

D. Special Promotions

1. The Company may, upon Commission approval, from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service period offered and the beginning and ending dates of the promotional period.

(N
|
(N

a. Residential and single-line business customers who install any custom calling feature at the same premises between October 24, 2002 and December 31, 2002 will receive a waiver of the non-recurring service charges.

CANCELLED

JAN 15 2003
2nd RS 5
Public Service Commission
MISSOURI

Issued: September 24, 2002

Effective: October 24, 2002

Jeffrey Glover
Vice President External Relations
Monroe, Louisiana

Missouri Public

FILED OCT 24 2002

Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

SERVICE CHARGES

REC'D JUL 15 2002

D. Special Promotions

Service Commission

1. Reserved for Future Use

CANCELLED

OCT 24^{ms} 2002

ISRS 5
Public Service Commission
MISSOURI

Issued: July 18, 2002

Missouri Public
Effective September 1, 2002

Jeffrey Glover
Vice President External Relations
Monroe, Louisiana

FILED SEP 01 2002
JM-02-32
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

- e. **Winback Promotion** (C)
During the period November 12, 2009 through March 31, 2010, the Company will waive the (C)
applicable nonrecurring charges for each access line ordered by residential **and business** (C)
customers who previously established service with another Local Exchange Carrier and who
now wish to return to **the Company** for Local Service. (T)

- f. **Flexible Savings Bundle (Includes regulated and unregulated services)** (C)
During the period November 12, 2009 through March 31, 2010, the Company is offering a (C)
discount on certain features for business customers with 3 lines or less and who subscribe to
the Tier One, Tier Two, or Unlimited Flexible Savings Bundle. The following feature options
are available with Tier One and Tier Two: Caller ID, Call Waiting ID, Call Forwarding, Call
Waiting, Voice Mail, and Hunting, where available. Tier One and Tier Two Customers with
one, two, or three lines will receive the feature package at the rates of \$21.00, \$32.00, or
\$43.00, respectively. Customers subscribing to the Unlimited Flexible Savings Bundle will
have an unlimited choice of features for an additional \$5.00, per line. In addition, all
applicable nonrecurring charges will be waived.

- g. **Pure Broadband Bundle Promotion: Business**
CenturyTel will run a promotion effective July 10, 2009 which will run for a period of 90 days.
This bundle offering will include an Emergency Line bundled with CenturyTel's Broadband and
Internet service.

This bundle is available to business customers in all exchanges within the Company where technically available. An Emergency Line provides an access line with certain limitations. The line will be toll blocked and will not have a directory listing. The line will allow outgoing E911 and 711 abbreviated dialing only with unlimited incoming calls. The bundle rate will include the Subscriber Line Charge, Telecommunications Relay Service (TRS) Charge, E911 Charge and Local Number Portability (LNP) Charge, if applicable. The Emergency line will not be sold on a stand alone basis. It is only to be included in the Pure Broadband Bundle. In addition all applicable nonrecurring charges will be waived.

Business Monthly Rate \$59.95

ISSUED:
November 2, 2009

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
November 12, 2009

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

e. Residential Winback Promotion: For a period of 90 days beginning July 10, 2009, the Company will waive the applicable nonrecurring charges for each access line ordered by residential customers who previously established service with another Local Exchange Carrier and who now wish to return to CenturyTel for Local Service. (C)

f. Flexible Savings Bundle (Includes regulated and unregulated services)
 For a period of 90 days beginning July 10, 2009, CenturyTel is offering a discount on certain features for business customers with 3 lines or less and who subscribe to the Tier One, Tier Two, or Unlimited Flexible Savings Bundle. The following feature options are available with Tier One and Tier Two: Caller ID, Call Waiting ID, Call Forwarding, Call Waiting, Voice Mail, and Hunting, where available. Tier One and Tier Two Customers with one, two, or three lines will receive the feature package at the rates of \$21.00, \$32.00, or \$43.00, respectively. Customers subscribing to the Unlimited Flexible Savings Bundle will have an unlimited choice of features for an additional \$5.00, per line. In addition, all applicable nonrecurring charges will be waived. (C)

g. Pure Broadband Bundle Promotion: Business (C)
 CenturyTel will run a promotion effective July 10, 2009 which will run for a period of 90 days. This bundle offering will include an Emergency Line bundled with CenturyTel's Broadband and Internet service. (C)

This bundle is available to business customers in all exchanges within the Company where technically available. An Emergency Line provides an access line with certain limitations. The line will be toll blocked and will not have a directory listing. The line will allow outgoing E911 and 711 abbreviated dialing only with unlimited incoming calls. The bundle rate will include the Subscriber Line Charge, Telecommunications Relay Service (TRS) Charge, E911 Charge and Local Number Portability (LNP) Charge, if applicable. The Emergency line will not be sold on a stand alone basis. It is only to be included in the Pure Broadband Bundle. In addition all applicable nonrecurring charges will be waived. (C)

	<u>Business</u>
Monthly Rate	\$59.95

Issued: June 30, 2009

Effective: July 10, 2009

Chantel Mosby
 Director, Tariffs and Compliance
 Monroe, LA

CANCELLED
 November 12, 2009
 Missouri Public
 Service Commission
 JI-2010-0319

Filed
 Missouri Public
 Service Commission
 JI-2009-0896

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

e. Residential Winback Promotion: For a period of 90 days beginning April 1, 2009, the Company will waive the applicable nonrecurring charges for each access line ordered by residential customers who previously established service with another Local Exchange Carrier and who now wish to return to CenturyTel for Local Service. (C)

f. Flexible Savings Bundle (Includes regulated and unregulated services)
For a period of 90 days beginning April 1, 2009, CenturyTel is offering a discount on certain features for business customers with 3 lines or less and who subscribe to the Tier One, Tier Two, or Unlimited Flexible Savings Bundle. The following feature options are available with Tier One and Tier Two: Caller ID, Call Waiting ID, Call Forwarding, Call Waiting, Voice Mail, and Hunting, where available. Tier One and Tier Two Customers with one, two, or three lines will receive the feature package at the rates of \$21.00, \$32.00, or \$43.00, respectively. Customers subscribing to the Unlimited Flexible Savings Bundle will have an unlimited choice of features for an additional \$5.00, per line. In addition, all applicable nonrecurring charges will be waived. (C)

g. Pure Broadband Bundle Promotion
CenturyTel will run a promotion effective April 1, 2009 which will run for a period of 90 days. This bundle offering will include an Emergency Line bundled with CenturyTel's Broadband and Internet service. (C)

This bundle is available to residential and business customers in all exchanges within the Company where technically available. An Emergency Line provides an access line with certain limitations. The line will be toll blocked and will not have a directory listing. The line will allow outgoing E911 and 711 abbreviated dialing only with unlimited incoming calls. The bundle rate will include the Subscriber Line Charge, Telecommunications Relay Service (TRS) Charge, E911 Charge and Local Number Portability (LNP) Charge, if applicable. The Emergency line will not be sold on a stand alone basis. It is only to be included in the Pure Broadband Bundle. In addition all applicable nonrecurring charges will be waived. (C)

	<u>Business</u> (N)	<u>Residential</u>
Monthly Rate	\$59.95 (N)	\$49.95

Issued: March 13, 2009

Effective: March 23, 2009

Chantel Mosby
Director, Tariffs and Compliance
Monroe, LA

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

- e. Residential Winback Promotion: For a period of 90 days beginning October 3, 2008, the Company will waive the applicable nonrecurring charges for each access line ordered by residential customers who previously established service with another Local Exchange Carrier and who now wish to return to CenturyTel for Local Service. (C)
- f. Flexible Savings Bundle (Includes regulated and unregulated services)

For a period of 90 days beginning October 3, 2008, CenturyTel is offering a discount on certain features for business customers with 3 lines or less and who subscribe to the Tier One, Tier Two, or Unlimited Flexible Savings Bundle. The following feature options are available with Tier One and Tier Two: Caller ID, Call Waiting ID, Call Forwarding, Call Waiting, Voice Mail, and Hunting, where available. Tier One and Tier Two Customers with one, two, or three lines will receive the feature package at the rates of \$21.00, \$32.00, or \$43.00, respectively. Customers subscribing to the Unlimited Flexible Savings Bundle will have an unlimited choice of features for an additional \$5.00, per line. In addition, all applicable nonrecurring charges will be waived. (C)
- g. Pure Broadband Bundle Promotion

CenturyTel will run a promotion effective October 3, 2008 which will run for a period of 90 days. This bundle offering will include an Emergency Line bundled with CenturyTel's Broadband and Internet service. (C)

This bundle is available to residential customers in all exchanges within the Company where technically available. An Emergency Line provides a residential one-party access line with certain limitations. The line will be toll blocked and will not have a directory listing. The line will allow outgoing E911 and 711 abbreviated dialing only with unlimited incoming calls. The bundle rate will include the Subscriber Line Charge, Telecommunications Relay Service (TRS) Charge, E911 Charge and Local Number Portability (LNP) Charge. The Emergency line will not be sold on a stand alone basis. It is only to be included in the Pure Broadband Bundle. The residential monthly rate is \$49.95. In addition all applicable nonrecurring charges will be waived.

Issued: September 23, 2008

Effective: October 3, 2008

Chantel Mosby
Director, Tariffs and Compliance
Monroe, LA

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

- e. Residential Winback Promotion: For a period of 90 days beginning July 1, 2008, the Company will waive the applicable nonrecurring charges for each access line ordered by residential customers who previously established service with another Local Exchange Carrier and who now wish to return to CenturyTel for Local Service. (C)
- f. Flexible Savings Bundle (Includes regulated and unregulated services)

For a period of 90 days beginning July 1, 2008, CenturyTel is offering a discount on certain features for business customers with 3 lines or less and who subscribe to the Tier One, Tier Two, or Unlimited Flexible Savings Bundle. The following feature options are available with Tier One and Tier Two: Caller ID, Call Waiting ID, Call Forwarding, Call Waiting, Voice Mail, and Hunting, where available. Tier One and Tier Two Customers with one, two, or three lines will receive the feature package at the rates of \$21.00, \$32.00, or \$43.00, respectively. Customers subscribing to the Unlimited Flexible Savings Bundle will have an unlimited choice of features for an additional \$5.00, per line. In addition, all applicable nonrecurring charges will be waived. (C)
- g. Pure Broadband Bundle Promotion

CenturyTel will run a promotion effective July 1, 2008 which will run for a period of 90 days. This bundle offering will include an Emergency Line bundled with CenturyTel's Broadband and Internet service. (C)

This bundle is available to residential customers in all exchanges within the Company where technically available. An Emergency Line provides a residential one-party access line with certain limitations. The line will be toll blocked and will not have a directory listing. The line will allow outgoing E911 and 711 abbreviated dialing only with unlimited incoming calls. The bundle rate will include the Subscriber Line Charge, Telecommunications Relay Service (TRS) Charge, E911 Charge and Local Number Portability (LNP) Charge. The Emergency line will not be sold on a stand alone basis. It is only to be included in the Pure Broadband Bundle. The residential monthly rate is \$49.95. In addition all applicable nonrecurring charges will be waived.

Issued: June 19, 2008

Effective: June 29, 2008

Chantel Mosby
Director, Tariffs and Compliance
Monroe, LA

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

e. Residential Winback Promotion: For a period of 90 days beginning April 1, 2008, the Company will waive the applicable nonrecurring charges for each access line ordered by residential customers who previously established service with another Local Exchange Carrier and who now wish to return to CenturyTel for Local Service. (C)

f. Flexible Savings Bundle (Includes regulated and unregulated services)
For a period of 90 days beginning April 1, 2008, CenturyTel is offering a discount on certain features for business customers with 3 lines or less and who subscribe to the Tier One, Tier Two, or Unlimited Flexible Savings Bundle. The following feature options are available with Tier One and Tier Two: Caller ID, Call Waiting ID, Call Forwarding, Call Waiting, Voice Mail, and Hunting, where available. Tier One and Tier Two Customers with one, two, or three lines will receive the feature package at the rates of \$21.00, \$32.00, or \$43.00, respectively. Customers subscribing to the Unlimited Flexible Savings Bundle will have an unlimited choice of features for an additional \$5.00, per line. In addition, all applicable nonrecurring charges will be waived. (C)

g. Pure Broadband Bundle Promotion (N)
CenturyTel will run a promotion effective April 1, 2008 which will run for a period of 90 days. This bundle offering will include an Emergency Line bundled with CenturyTel's Broadband and Internet service.
This bundle is available to residential customers in all exchanges within the Company where technically available. An Emergency Line provides a residential one-party access line with certain limitations. The line will be toll blocked and will not have a directory listing. The line will allow outgoing E911 and 711 abbreviated dialing only with unlimited incoming calls. The bundle rate will include the Subscriber Line Charge, Telecommunications Relay Service (TRS) Charge, E911 Charge and Local Number Portability (LNP) Charge. The Emergency line will not be sold on a stand alone basis. It is only to be included in the Pure Broadband Bundle. The residential monthly rate is \$49.95. In addition all applicable nonrecurring charges will be waived. (N)

(M) Material moved to Sheet 5.3 (Also renamed Business Unlimited Promotion)

Issued: March 14, 2008

Effective: March 24, 2008

Chantel Mosby
Director, Tariffs and Compliance
Monroe, LA

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

e. Residential Winback Promotion: For a period of 90 days beginning January 1, 2008, the Company will waive the applicable nonrecurring charges for each access line ordered by residential customers who previously established service with another Local Exchange Carrier and who now wish to return to CenturyTel for Local Service.

f. Flexible Savings Bundle (Includes regulated and unregulated services)

For a period of 90 days beginning January 1, 2008, CenturyTel is offering a discount on certain features for business customers with 3 lines or less and who subscribe to the Tier One, Tier Two, or Unlimited Flexible Savings Bundle. The following feature options are available with Tier One and Tier Two: Caller ID, Call Waiting ID, Call Forwarding, Call Waiting, Voice Mail, and Hunting, where available. Tier One and Tier Two Customers with one, two, or three lines will receive the feature package at the rates of \$21.00, \$32.00, or \$43.00, respectively. Customers subscribing to the Unlimited Flexible Savings Bundle will have an unlimited choice of features for an additional \$5.00, per line. In addition, all applicable nonrecurring charges will be waived.

g. Business Unlimited (SOHO)

(N)

During the 90-day promotional period beginning February 22, 2008, business customers with 1-3 lines will be eligible for discounted unlimited calling services. The offer includes voice, unlimited choice of features, and unlimited extended local and long distance calling. The monthly recurring rate for the primary line bundle is \$69.95 with each additional line at \$50.00 per line.

(N)

Issued: February 12, 2008

Effective: February 22, 2008

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, LA

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

- e. Residential Winback Promotion: For a period of 90 days beginning January 1, 2008, the Company will waive the applicable nonrecurring charges for each access line ordered by residential customers who previously established service with another Local Exchange Carrier and who now wish to return to CenturyTel for Local Service. (C)

- f. Flexible Savings Bundle (Includes regulated and unregulated services)

For a period of 90 days beginning January 1, 2008, CenturyTel is offering a discount on certain features for business customers with 3 lines or less and who subscribe to the Tier One, Tier Two, or Unlimited Flexible Savings Bundle. The following feature options are available with Tier One and Tier Two: Caller ID, Call Waiting ID, Call Forwarding, Call Waiting, Voice Mail, and Hunting, where available. Tier One and Tier Two Customers with one, two, or three lines will receive the feature package at the rates of \$21.00, \$32.00, or \$43.00, respectively. Customers subscribing to the Unlimited Flexible Savings Bundle will have an unlimited choice of features for an additional \$5.00, per line. In addition, all applicable nonrecurring charges will be waived. (C)

Issued: December 21, 2007

Effective: January 1, 2008

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, LA

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)
1, (Cont'd)

(T)

e. Residential Winback Promotion: For a period of 90 days beginning October 1, 2007, the Company will waive the applicable nonrecurring charges for each access line ordered by residential customers who previously established service with another Local Exchange Carrier and who now wish to return to CenturyTel for Local Service.

f. Flexible Savings Bundle (Includes regulated and unregulated services)

For a period of 90 days beginning October 1, 2007, CenturyTel is offering a discount on certain features for business customers with 3 lines or less and who subscribe to the Tier One, Tier Two, or Unlimited Flexible Savings Bundle. The following feature options are available with Tier One and Tier Two: Caller ID, Call Waiting ID, Call Forwarding, Call Waiting, Voice Mail, and Hunting, where available. Tier One and Tier Two Customers with one, two, or three lines will receive the feature package at the rates of \$21.00, \$32.00, or \$43.00, respectively. Customers subscribing to the Unlimited Flexible Savings Bundle will have an unlimited choice of features for an additional \$5.00, per line. In addition, all applicable nonrecurring charges will be waived.

g. Pure Broadband Bundle Promotion

(N)

CenturyTel will run a promotion effective December 5, 2007 which will run for a period of 90 days. This bundle offering will include an Emergency Line bundled with CenturyTel's Broadband and Internet service.

This bundle is available to residential customers in all exchanges within the Company where technically available. An Emergency Line provides a residential one-party access line with certain limitations. The line will be toll blocked and will not have a directory listing. The line will allow outgoing E911 and 711 abbreviated dialing only with unlimited incoming calls. The bundle rate will include the Subscriber Line Charge, Telecommunications Relay Service (TRS) Charge, E911 Charge and Local Number Portability (LNP) Charge. The Emergency line will not be sold on a stand alone basis. It is only to be included in the Pure Broadband Bundle. The residential monthly rate is \$49.95. In addition all applicable nonrecurring charges will be waived.

(N)

Issued: November 19, 2007

Effective: November 29, 2007

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, LA

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

e. Residential Winback Promotion: For a period of 90 days beginning October 1, 2007, the Company will waive the applicable nonrecurring charges for each access line ordered by residential customers who previously established service with another Local Exchange Carrier and who now wish to return to CenturyTel for Local Service. (C)
(C)

f. Flexible Savings Bundle (Includes regulated and unregulated services) (N)

For a period of 90 days beginning October 1, 2007, CenturyTel is offering a discount on certain features for business customers with 3 lines or less and who subscribe to the Tier One, Tier Two, or Unlimited Flexible Savings Bundle. The following feature options are available with Tier One and Tier Two: Caller ID, Call Waiting ID, Call Forwarding, Call Waiting, Voice Mail, and Hunting, where available. Tier One and Tier Two Customers with one, two, or three lines will receive the feature package at the rates of \$21.00, \$32.00, or \$43.00, respectively. Customers subscribing to the Unlimited Flexible Savings Bundle will have an unlimited choice of features for an additional \$5.00, per line. In addition, all applicable nonrecurring charges will be waived. (N)

Issued: September 21, 2007

Effective: October 1, 2007

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, LA

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

- e. Residential Winback Promotion: For a period of 70 days beginning July 21, 2007, the Company will waive the applicable nonrecurring charges for each access line ordered by residential customers who previously established service with another Local Exchange Carrier and who now wish to return to CenturyTel for Local Service.

(D)

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(D)

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(C)

(D)

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(D)

Issued: July 12, 2007

Effective: July 21, 2007

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, LA

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

- e. Residential Move Promotion: For a period of 90 days beginning April 1, 2007, the Company will waive the nonrecurring charges for residential customers moving from their current location to a new location within the company serving area who subscribe to a Simple Choice bundle. Simple Choice is not available to Key, Centrex, and PBX customers. (C)
- f. Residential Winback Promotion: For a period of 90 days beginning April 1, 2007, the Company will waive the applicable nonrecurring charges for each access line ordered by residential customers who previously established service with another Local Exchange Carrier and who now wish to return to CenturyTel for Local Service. (C)
- g. Simple Choice Lite: For a period of 90 days beginning April 1, 2007, where 256K DSL is available, residential customers who subscribe for a 12-month commitment can receive an access line, 256K DSL with Anti-Virus protection, 100 minutes of long distance calling, (\$0.12 per minute over 100 minutes), Voice Messaging, Call Waiting, and 3-Way Calling for a package price listed below. Applicable nonrecurring charges are also waived.

\$48.95 Augusta, Dardenne, Defiance, Foristell, New Melle, O'Fallon, St. Peters and Wentzville

\$44.95 All other exchanges where 256K DSL is available

Issued: May 21, 2007

Effective: June 20, 2007

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, LA

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

- e. Residential Move Promotion: For a period of 90 days beginning April 1, 2007, Company will waive the nonrecurring charges for residential customers moving from their current location to a new location within the company serving area who subscribe to a Simple Choice bundle. (C)
- f. Residential Winback Promotion: For a period of 90 days beginning April 1, 2007, the Company will waive the applicable nonrecurring charges for each access line ordered by residential customers who previously established service with another Local Exchange Carrier and who now wish to return to CenturyTel for Local Service. (C)
- g. Simple Choice Lite: For a period of 90 days beginning April 1, 2007, where 256K DSL is available, residential customers who subscribe for a 12 month commitment can receive an access line, 256K DSL with Anti-Virus protection, 100 minutes of long distance calling, (\$0.12 per minute over 100 minutes), Voice Messaging, Call Waiting, and 3-Way Calling for a package price listed below. (C)
Applicable nonrecurring charges are also waived. (C)
 - \$48.95 Augusta, Dardenne, Defiance, Foristell, New Melle, O'Fallon, St. Peters and Wentzville
 - \$44.95 All other exchanges where 256K DSL is available

Issued: March 22, 2007

Effective: April 1, 2007

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, LA

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

- e. For a period of 90 days beginning January 1, 2007, the Company will waive the nonrecurring charges for residential customers moving from their current location to a new location within the company serving area who subscribe to a Simple Choice bundle. (C)
(C)
- f. For a period of 90 days beginning January 1, 2007, the Company will waive the applicable nonrecurring charges for each access line ordered by residential customers who previously established service with another Local Exchange Carrier and who now wish to return to the CenturyTel for Local Service. (C)
- g. For a period of 90 days beginning January 1, 2007, where 256K DSL is available, residential customers who subscribe for a 12 month commitment can receive an access line, 256K DSL with Anti-Virus protection, 100 minutes of long distance calling, (\$0.12 per minute over 100 minutes), Voice Messaging, Call Waiting, and Call Forwarding for a package price listed below. Applicable nonrecurring charges are also waived. (N)
 - \$48.95 Augusta, Dardenne, Defiance, Foristell, New Melle, O'Fallon, St. Peters and Wentzville
 - \$44.95 All other exchanges where 256K DSL is available (N)

Issued: December 14, 2006

Effective: December 24, 2006

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, LA

Cancelled

April 1, 2007

Filed

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

g. For a period August 1, 2006 through October 28, 2006 not to exceed 90 days from the promotion start date, the Company will waive the installation charges (Service Order and Connection charges) for residential customers moving from their current location to a new location within the company serving area who subscribe to a Simple Choice bundle.

h. For a period of 60 days beginning November 1, 2006 the Company will waive the applicable nonrecurring charges for each access line ordered by residential customers who previously established service with another Local Exchange Carrier and who now wish to return to CenturyTel for Local Service.

(C)

Issued: September 18, 2006

Effective: October 1, 2006

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

Cancelled

December 24, 2006

Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

- g. For a period August 1, 2006 through October 28, 2006 not to exceed 90 days from the promotion start date, the Company will waive the installation charges (Service Order and Connection charges) for residential customers moving from their current location to a new location within the company serving area who subscribe to a Simple Choice bundle. (N)

- h. During the period August 1, 2006 through October 28, 2006 not to exceed 90 days from the promotion start date, the Company will waive the applicable nonrecurring charges for each access line ordered by residential customers who previously established service with another Local Exchange Carrier and who now wish to return to CenturyTel for Local Service. (N)
(D)

(D)

Issued: July 19, 2006

Effective: August 1, 2006

Cancelled

October 1, 2006

Missouri Public
Service Commission

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

Filed

Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

g. 90 Day Guarantee/Caller ID:

Customers who subscribe to Caller ID during the period April 15, 2004 through June 15, 2004 will be offered:

- 1. a 90 day satisfaction guarantee where if they are dissatisfied with the service and disconnect within the first 90 days, they will be given credit for the entire time they have had the service, up to 90 days, or:
- 2. a credit for the first months recurring charge

h. For the period April 1, 2004 through June 30, 2004, the Company will waive the nonrecurring charges applicable to the installation of additional lines at the same premise.

i. During the period April 15, 2004 through June 15, 2004, the Company will waive the first month recurring charges for new customers who subscribe to Call Forwarding Busy or Call Forward Busy/No Answer. The Company will also waive the first months recurring charges for new subscribers to the Voice Mail Complementary Services Package.

j. During the period September 12, 2005 through December 12, 2005 the Company will offer the following promotion to business customers who subscribe to four or more Business Lines, PBX Trunks, Key Lines, ISDN BRI, ISDN PRI, Business Assist Advantage, Centrex lines, Payphone Lines, DID trunks, and Calling Features during the promotional period:

(C)
|
(C)

Eligible customers who agree to a 1 year term commitment on the above services will be given a 15% discount on access line charges and any Calling Features for the period of the term. A \$100.00 cancellation fee will apply if service is cancelled prior to the end of the term. Eligible customers who agree to a 3-year term commitment will be given a 30% discount on access line charges and any Calling Features for the period of the term. A \$300.00 cancellation fee will apply if service is cancelled prior to the end of the term.

(C)
(C)
(C)

At the end of the contract terms, customers will be allowed to renew for an additional 1 year or 3 year contract and retain the same discounts.

Issued: August 31, 2005

Effective: September 12, 2005

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

Cancelled

August 1, 2006
Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

CANCELLED

SERVICE CHARGES

SEP 2 2005

By *4/12/05*
Public Service Commission
MISSOURI

D. Special Promotions (Cont'd)

g. 90 Day Guarantee/Caller ID:

Customers who subscribe to Caller ID during the period April 15, 2004 through June 15, 2004 will be offered:

1. a 90 day satisfaction guarantee where if they are dissatisfied with the service and disconnect within the first 90 days, they will be given credit for the entire time they have had the service, up to 90 days, or:
2. a credit for the first months recurring charge

h. For the period April 1, 2004 through June 30, 2004, the Company will waive the nonrecurring charges applicable to the installation of additional lines at the same premise.

i. During the period April 15, 2004 through June 15, 2004, the Company will waive the first month recurring charges for new customers who subscribe to Call Forwarding Busy or Call Forward Busy/No Answer. The Company will also waive the first months recurring charges for new subscribers to the Voice Mail Complementary Services Package.

j. During the period March 28, 2005 through June 26, 2005 the Company will offer the following promotion to business customers who subscribe to One-Party Business Lines, PBX Trunks, Key Lines, Business Assist Advantage and/or Centrex lines : (C)

Eligible customers who agree to a 1 year term commitment on the above services will be given a 25% discount on access line charges and any Calling Features for the period of the term. A \$100.00 cancellation fee will apply if service is cancelled prior to the end of the term. Eligible customers who agree to a 3-year term commitment will be given a 40% discount on access line charges and any Calling Features for the period of the term. A \$200.00 cancellation fee will apply if service is cancelled prior to the end of the term.

At the end of the contract terms, customers will be allowed to renew for an additional 1 year or 3 year contract and retain the same discounts.

Issued: April 13, 2005

Effective: April 23, 2005

Chantel Mosby
Manager, Tariffs
Monroe, Louisiana

**FILED
MO PSC**

GENERAL AND LOCAL EXCHANGE TARIFF

CANCELLED

SERVICE CHARGES

APR 23 2005
By 3rd RS 5.1
Public Service Commission
MISSOURI

D. Special Promotions (Cont'd)

g. 90 Day Guarantee/Caller ID:

Customers who subscribe to Caller ID during the period April 15, 2004 through June 15, 2004 will be offered:

1. a 90 day satisfaction guarantee where if they are dissatisfied with the service and disconnect within the first 90 days, they will be given credit for the entire time they have had the service, up to 90 days, or:

2. a credit for the first months recurring charge

h. For the period April 1, 2004 through June 30, 2004, the Company will waive the nonrecurring charges applicable to the installation of additional lines at the same premise.

i. During the period April 15, 2004 through June 15, 2004, the Company will waive the first month recurring charges for new customers who subscribe to Call Forwarding Busy or Call Forward Busy/No Answer. The Company will also waive the first months recurring charges for new subscribers to the Voice Mail Complementary Services Package.

j. During the period March 28, 2005 through September 29, 2005 the Company will offer the following promotion to business customers who subscribe to One-Party Business Lines, PBX Trunks, Key Lines, Business Assist Advantage and/or Centrex lines :

(N)

Eligible customers who agree to a 1 year term commitment on the above services will be given a 25% discount on access line charges and any Calling Features for the period of the term. A \$100.00 cancellation fee will apply if service is cancelled prior to the end of the term. Eligible customers who agree to a 3-year term commitment will be given a 40% discount on access line charges and any Calling Features for the period of the term. A \$200.00 cancellation fee will apply if service is cancelled prior to the end of the term.

At the end of the contract terms, customers will be allowed to renew for an additional 1 year or 3 year contract and retain the same discounts.

(N)

Issued: March 15, 2005

Effective: March 28, 2005

Chantel Mosby
Manager, Tariffs
Monroe, Louisiana

FILED
MO PSC

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

SERVICE CHARGES

REC'D MAR 01 2004

D. Special Promotions (Cont'd)

Service Commission

g. 90 Day Guarantee/Caller ID:

(N)

Customers who subscribe to Caller ID during the period April 15, 2004 through June 15, 2004 will be offered:

1. a 90 day satisfaction guarantee where if they are dissatisfied with the service and disconnect within the first 90 days, they will be given credit for the entire time they have had the service, up to 90 days, or:

2. a credit for the first months recurring charge

h. For the period April 1, 2004 through June 30, 2004, the Company will waive the nonrecurring charges applicable to the installation of additional lines at the same premise.

i. During the period April 15, 2004 through June 15, 2004, the Company will waive the first month recurring charges for new customers who subscribe to Call Forwarding Busy or Call Forward Busy/No Answer. The Company will also waive the first months recurring charges for new subscribers to the Voice Mail Complementary Services Package.

(N)

CANCELLED

MAR 28 2005
2nd RS 5.1
Public Service Commission
MISSOURI

Issued: March 1, 2004

Effective: March 11, 2004

Jeffrey Glover
Vice President External Relations
Monroe, Louisiana

Missouri Public
Service Commission

FILED MAR 11 2004

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

SERVICE CHARGES

REC'D JUL 15 2002

D. Special Promotions

Service Commission

1. CenturyTel Calling Services (Cont'd)

a. (Cont'd)

CANCELLED

MAR 11 2004
by 1st RS 5.1
Public Service Commission
MISSOURI

Issued: July 18, 2002

Effective: September 1, 2002

Jeffrey Glover
Vice President External Relations
Monroe, Louisiana

Missouri Public

FILED SEP 01 2002
TM-02-232
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. **The Company may, upon Commission approval, ...** (Cont'd)

(T)

h. Large Customer Discount Promotion

During the period August 18, 2009 through January 30, 2010, business customers who subscribe for a 12-month or 36 month commitment will be eligible for a discount on:

(C)

- Voice Access: B1, Centrex, KEY, PBX, ISDN PRI & BRI, & DTS trunk circuits; the recurring (non-usage-based) calling plan packages (EAS, ECC, ECP, MCA, LOS, & OCP)
- Voice Access Features: Hunting, Voicemail, Caller ID, 3-way Calling, Call Forwarding, Speed Calling, Call Waiting, & recurring DID Charges including charges for blocks of numbers.
- Data Services: DSL, DIA, Frame Relay, Ethernet, & Private Line circuits as well as monthly recurring charges for Managed [CPE] Services and Managed IP VPN Services.

This discount can not be combined with any other discount. A maximum discount of \$2,000 for any given month will apply to any LCD customer.

An early termination penalty will apply. The monthly rate will be the sum of 70% of the nondiscounted rates. This rate will apply to the remaining commitment.

A 30 day minimum disconnect notice applies to all discounted services.

Applicable Exchanges: Branson, Branson West, Columbia, Dardenne, Foristell, Marshfield, O'Fallon, Ozark, St. Peters, Troy, Warrenton, Wentzville, West Plains, Wright City

12 month discount	10%
36 month discount	20%

Applicable Exchanges: Ava, Bourbon, Buffalo, Cassville, Crane, Cuba, Forsyth, Kimberling City, Seymour, St. James

12 month discount	5%
36 month discount	10%

ISSUED:
November 6, 2009

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
November 16, 2009

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. (Cont'd)

h. Large Customer Discount Promotion

For a period of 90 days beginning August 18, 2009, business customers who subscribe for a 12-month or 36 month commitment will be eligible for a discount on:

- Voice Access: B1, Centrex, KEY, PBX, ISDN PRI & BRI, & DTS trunk circuits; the recurring (non-usage-based) calling plan packages (EAS, ECC, ECP, MCA, LOS, & OCP)
- Voice Access Features: Hunting, Voicemail, Caller ID, 3-way Calling, Call Forwarding, Speed Calling, Call Waiting, & recurring DID Charges including charges for blocks of numbers.
- Data Services: DSL, DIA, Frame Relay, Ethernet, & Private Line circuits as well as monthly recurring charges for Managed [CPE] Services and Managed IP VPN Services.

This discount can not be combined with any other discount. A maximum discount of \$2,000 for any given month will apply to any LCD customer.

An early termination penalty will apply. The monthly rate will be the sum of 70% of the nondiscounted rates. This rate will apply to the remaining commitment.

A 30 day minimum disconnect notice applies to all discounted services.

Applicable Exchanges: Branson, Branson West, Columbia, Dardenne, Foristell, Marshfield, O'Fallon, Ozark, St. Peters, Troy, Warrenton, Wentzville, West Plains, Wright City

12 month discount	10%
36 month discount	20%

Applicable Exchanges: Ava, Bourbon, Buffalo, Cassville, Crane, Cuba, Forsyth, Kimberling City, Seymour, St. James

12 month discount	5%
36 month discount	10%

Issued: June 30, 2009

Effective: July 10, 2009

Chantel Mosby
Director, Tariffs and Compliance
Monroe, LA

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. (Cont'd)

h. Large Customer Discount Promotion

For a period of 90 days beginning April 19, 2009, business customers who subscribe for a 12-month or 36 month commitment will be eligible for a discount on: (C)

- Voice Access: B1, Centrex, KEY, PBX, ISDN PRI & BRI, & DTS trunk circuits; the recurring (non-usage-based) calling plan packages (EAS, ECC, ECP, MCA, LOS, & OCP)
- Voice Access Features: Hunting, Voicemail, Caller ID, 3-way Calling, Call Forwarding, Speed Calling, Call Waiting, & recurring DID Charges including charges for blocks of numbers.
- Data Services: DSL, DIA, Frame Relay, Ethernet, & Private Line circuits as well as monthly recurring charges for Managed [CPE] Services and Managed IP VPN Services.

This discount can not be combined with any other discount. A maximum discount of \$2,000 for any given month will apply to any LCD customer.

An early termination penalty will apply. The monthly rate will be the sum of 70% of the nondiscounted rates. This rate will apply to the remaining commitment.

A 30 day minimum disconnect notice applies to all discounted services.

Applicable Exchanges: Branson, Branson West, Columbia, Dardenne, Foristell, Marshfield, O'Fallon, Ozark, St. Peters, Troy, Warrenton, Wentzville, West Plains, Wright City

12 month discount	10%
36 month discount	20%

Applicable Exchanges: Ava, Bourbon, Buffalo, Cassville, Crane, Cuba, Forsyth, Kimberling City, Seymour, St. James

12 month discount	5%
36 month discount	10%

Issued: March 13, 2009

Effective: March 23, 2009

Chantel Mosby
Director, Tariffs and Compliance
Monroe, LA

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

- D. Special Promotions (Cont'd)
- 1. (Cont'd)
- h. Large Customer Discount Promotion

For a period of 90 days beginning December 19, 2008, business customers with a minimum billing of \$300 per month, who subscribe for a 12-month or 36 month commitment will be eligible for a discount on: (C)

- Voice Access: B1, Centrex, KEY, PBX, ISDN PRI & BRI, & DTS trunk circuits; the recurring (non-usage-based) calling plan packages (EAS, ECC, ECP, MCA, LOS, & OCP)
- Voice Access Features: Hunting, Voicemail, Caller ID, 3-way Calling, Call Forwarding, Speed Calling, Call Waiting, & recurring DID Charges including charges for blocks of numbers.
- Data Services: DSL, DIA, Frame Relay, Ethernet, & Private Line circuits as well as monthly recurring charges for Managed [CPE] Services and Managed IP VPN Services.

This discount can not be combined with any other discount. A maximum discount of \$2,000 for any given month will apply to any LCD customer.

An early termination penalty will apply. The monthly rate will be the sum of 70% of the nondiscounted rates. This rate will apply to the remaining commitment.

A 30 day minimum disconnect notice applies to all discounted services.

Applicable Exchanges: Branson, Branson West, Columbia, Dardenne, Foristell, Marshfield, O'Fallon, Ozark, St. Peters, Troy, Warrenton, Wentzville, West Plains, Wright City

12 month discount	10%
36 month discount	20%

Applicable Exchanges: Ava, Bourbon, Buffalo, Cassville, Crane, Cuba, Forsyth, Kimberling City, Seymour, St. James

12 month discount	5%
36 month discount	10%

Issued: December 9, 2008,

Effective: December 19, 2008

Chantel Mosby
 Director, Tariffs and Compliance
 Monroe, LA

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

- D. Special Promotions (Cont'd)
- 1. (Cont'd)
- h. Large Customer Discount Promotion

For a period of 90 days beginning August 1, 2008, business customers with a minimum billing of \$300 per month, who subscribe for a 12-month or 36 month commitment will be eligible for a discount on:

(C)

- Voice Access: B1, Centrex, KEY, PBX, ISDN PRI & BRI, & DTS trunk circuits; the recurring (non-usage-based) calling plan packages (EAS, ECC, ECP, MCA, LOS, & OCP)
- Voice Access Features: Hunting, Voicemail, Caller ID, 3-way Calling, Call Forwarding, Speed Calling, Call Waiting, & recurring DID Charges including charges for blocks of numbers.
- Data Services: DSL, DIA, Frame Relay, Ethernet, & Private Line circuits as well as monthly recurring charges for Managed [CPE] Services and Managed IP VPN Services.

This discount can not be combined with any other discount. A maximum discount of \$2,000 for any given month will apply to any LCD customer.

An early termination penalty will apply. The monthly rate will be the sum of 70% of the nondiscounted rates. This rate will apply to the remaining commitment.

A 30 day minimum disconnect notice applies to all discounted services.

Applicable Exchanges: Branson, Branson West, Columbia, Dardenne, Foristell, Marshfield, O'Fallon, Ozark, St. Peters, Troy, Warrenton, Wentzville, West Plains, Wright City

12 month discount	10%
36 month discount	20%

Applicable Exchanges: Ava, Bourbon, Buffalo, Cassville, Crane, Cuba, Forsyth, Kimberling City, Seymour, St. James

12 month discount	5%
36 month discount	10%

Issued: July 14, 2008,

Effective: July 24, 2008

Chantel Mosby
Director, Tariffs and Compliance
Monroe, LA

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. (Cont'd)

h. Large Customer Discount Promotion

(T)

For a period of 90 days beginning April 3, 2008, business customers with a minimum billing of \$300 per month, who subscribe for a 12-month or 36 month commitment will be eligible for a discount on:

(C)

- Voice Access: B1, Centrex, KEY, PBX, ISDN PRI & BRI, & DTS trunk circuits; the recurring (non-usage-based) calling plan packages (EAS, ECC, ECP, MCA, LOS, & OCP)
- Voice Access Features: Hunting, Voicemail, Caller ID, 3-way Calling, Call Forwarding, Speed Calling, Call Waiting, & recurring DID Charges including charges for blocks of numbers.
- Data Services: DSL, DIA, Frame Relay, Ethernet, & Private Line circuits as well as monthly recurring charges for Managed [CPE] Services and Managed IP VPN Services.

This discount can not be combined with any other discount. A maximum discount of \$2,000 for any given month will apply to any LCD customer.

An early termination penalty will apply. The monthly rate will be the sum of 70% of the nondiscounted rates. This rate will apply to the remaining commitment.

A 30 day minimum disconnect notice applies to all discounted services.

Applicable Exchanges: Branson, Branson West, Columbia, Dardenne, Foristell, Marshfield, O'Fallon, Ozark, St. Peters, Troy, Warrenton, Wentzville, West Plains, Wright City

12 month discount	10%
36 month discount	20%

Applicable Exchanges: Ava, Bourbon, Buffalo, Cassville, Crane, Cuba, Forsyth, Kimberling City, Seymour, St. James

12 month discount	5%
36 month discount	10%

Issued: March 20, 2008

Effective: April 3, 2008

Chantel Mosby
Director, Tariffs and Compliance
Monroe, LA

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. (Cont'd)

h. Competitive Market Promotion

For a period of 90 days beginning December 5, 2007, business customers with a minimum billing of \$300 per month, who subscribe for a 12-month or 36 month commitment will be eligible for a discount on:

- Voice Access: B1, Centrex, KEY, PBX, ISDN PRI & BRI, & DTS trunk circuits; the recurring (non-usage-based) calling plan packages (EAS, ECC, ECP, MCA, LOS, & OCP)
- Voice Access Features: Hunting, Voicemail, Caller ID, 3-way Calling, Call Forwarding, Speed Calling, Call Waiting, & recurring DID Charges including charges for blocks of numbers.
- Data Services: DSL, DIA, Frame Relay, Ethernet, & Private Line circuits as well as monthly recurring charges for Managed [CPE] Services and Managed IP VPN Services.

This discount can not be combined with any other discount. A maximum discount of \$2,000 for any given month will apply to any LCD customer.

An early termination penalty will apply. The monthly rate will be the sum of 70% of the nondiscounted rates. This rate will apply to the remaining commitment.

A 30 day minimum disconnect notice applies to all discounted services.

Applicable Exchanges: Branson, Branson West, Columbia, Dardenne, Foristell, Marshfield, O'Fallon, Ozark, St. Peters, Troy, Warrenton, Wentzville, West Plains, Wright City

12 month discount 10%

36 month discount 20%

Applicable Exchanges: Ava, Bourbon, Buffalo, Cassville, Crane, Cuba, Forsyth, Kimberling City, Seymour, St. James

12 month discount 5%

36 month discount 10%

(T)
(N)

(N)

Issued: November 19, 2007

Effective: November 29, 2007

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, LA

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

- D. Special Promotions (Cont'd)
- 1. (Cont'd)

(D)

(D)

Issued: November 20, 2008

Effective: November 30, 2008

Chantel Mosby
Director, Tariffs and Compliance
Monroe, LA

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. (Cont'd)

i. Business Unlimited Promotion

During the 90-day promotional period beginning October 3, 2008, business customers with 1-10 lines will be eligible for discounted unlimited calling services. Subscription to the Business Unlimited bundle includes one line of Unlimited Local & Long Distance Calling for \$69.95 and choice of calling features. Additional lines of Unlimited Local and Long Distance calling, up to a maximum of ten (10) lines, may be added at a rate of \$50.00 per line plus all other applicable monthly service charges. (C)

For Customers with 4-10 lines, a 12 month minimum service commitment is required. An early termination fee of \$500 will be applied if the service is canceled before the 12 month minimum service commitment period has expired.

Unlimited Local Calling does not apply to metered/measured line services, PBX, Key, or Centrex accounts. Toll and EAS services are not included in Local Calling plan. Unlimited Long Distance does not apply to metered/measured line services, PBX, Key, or Centrex accounts. Unlimited Long Distance services are provided by CenturyTel Long Distance, LLC. To receive Unlimited Long Distance plan rates, customer must choose CenturyTel Long Distance, LLC as their IntraLATA and InterLATA toll carrier. The Unlimited Calling plan is for typical domestic voice usage only, and cannot be used for any purpose inconsistent with typical domestic voice usage. If usage under this plan is not consistent with typical domestic voice usage, as determined in CenturyTel's sole discretion, CenturyTel reserves the right to move customer to an alternative plan or may suspend, restrict or cancel customer's service. Further, calls that do not fall within the Unlimited Long Distance plan include but are not limited to fax and data calls (billed at 10 cents per minute; includes calls to long distance dial-up Internet providers), calls to 900 numbers, directory assistance, calling card, operator services, international calling, toll free calling services, commercial facsimile, auto-dialing, resale, call centers and direct telemarketing centers. Additional costs apply for operator services, international calls, directory assistance, calling card rates and payphone surcharges. Long distance plan rates apply to direct dialed U.S. calls including Alaska, U.S. Puerto Rico, Guam and U.S.V.I.

Issued: September 23, 2008

Effective: October 3, 2008

Chantel Mosby
Director, Tariffs and Compliance
Monroe, LA

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. (Cont'd)

i. Business Unlimited Promotion

During the 90-day promotional period beginning July 1, 2008, business customers with 1-10 lines will be eligible for discounted unlimited calling services. Subscription to the Business Unlimited bundle includes one line of Unlimited Local & Long Distance Calling for \$69.95 and choice of calling features. Additional lines of Unlimited Local and Long Distance calling, up to a maximum of ten (10) lines, may be added at a rate of \$50.00 per line plus all other applicable monthly service charges. (C)

For Customers with 4-10 lines, a 12 month minimum service commitment is required. An early termination fee of \$500 will be applied if the service is canceled before the 12 month minimum service commitment period has expired.

Unlimited Local Calling does not apply to metered/measured line services, PBX, Key, or Centrex accounts. Toll and EAS services are not included in Local Calling plan. Unlimited Long Distance does not apply to metered/measured line services, PBX, Key, or Centrex accounts. Unlimited Long Distance services are provided by CenturyTel Long Distance, LLC. To receive Unlimited Long Distance plan rates, customer must choose CenturyTel Long Distance, LLC as their IntraLATA and InterLATA toll carrier. The Unlimited Calling plan is for typical domestic voice usage only, and cannot be used for any purpose inconsistent with typical domestic voice usage. If usage under this plan is not consistent with typical domestic voice usage, as determined in CenturyTel's sole discretion, CenturyTel reserves the right to move customer to an alternative plan or may suspend, restrict or cancel customer's service. Further, calls that do not fall within the Unlimited Long Distance plan include but are not limited to fax and data calls (billed at 10 cents per minute; includes calls to long distance dial-up Internet providers), calls to 900 numbers, directory assistance, calling card, operator services, international calling, toll free calling services, commercial facsimile, auto-dialing, resale, call centers and direct telemarketing centers. Additional costs apply for operator services, international calls, directory assistance, calling card rates and payphone surcharges. Long distance plan rates apply to direct dialed U.S. calls including Alaska, U.S. Puerto Rico, Guam and U.S.V.I.

Issued: June 19, 2008

Effective: June 29, 2008

Chantel Mosby
Director, Tariffs and Compliance
Monroe, LA

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

- D. Special Promotions (Cont'd)
- 1. (Cont'd)
- i. Business Unlimited Promotion

(N)

During the 90-day promotional period beginning April 1, 2008, business customers with 1-10 lines will be eligible for discounted unlimited calling services. Subscription to the Business Unlimited bundle includes one line of Unlimited Local & Long Distance Calling for \$69.95 and choice of calling features. Additional lines of Unlimited Local and Long Distance calling, up to a maximum of ten (10) lines, may be added at a rate of \$50.00 per line plus all other applicable monthly service charges.

For Customers with 4-10 lines, a 12 month minimum service commitment is required. An early termination fee of \$500 will be applied if the service is canceled before the 12 month minimum service commitment period has expired.

Unlimited Local Calling does not apply to metered/measured line services, PBX, Key, or Centrex accounts. Toll and EAS services are not included in Local Calling plan. Unlimited Long Distance does not apply to metered/measured line services, PBX, Key, or Centrex accounts. Unlimited Long Distance services are provided by CenturyTel Long Distance, LLC. To receive Unlimited Long Distance plan rates, customer must choose CenturyTel Long Distance, LLC as their IntraLATA and InterLATA toll carrier. The Unlimited Calling plan is for typical domestic voice usage only, and cannot be used for any purpose inconsistent with typical domestic voice usage. If usage under this plan is not consistent with typical domestic voice usage, as determined in CenturyTel's sole discretion, CenturyTel reserves the right to move customer to an alternative plan or may suspend, restrict or cancel customer's service. Further, calls that do not fall within the Unlimited Long Distance plan include but are not limited to fax and data calls (billed at 10 cents per minute; includes calls to long distance dial-up Internet providers), calls to 900 numbers, directory assistance, calling card, operator services, international calling, toll free calling services, commercial facsimile, auto-dialing, resale, call centers and direct telemarketing centers. Additional costs apply for operator services, international calls, directory assistance, calling card rates and payphone surcharges. Long distance plan rates apply to direct dialed U.S. calls including Alaska, U.S. Puerto Rico, Guam and U.S.V.I.

(N)

Issued: March 14, 2008

Effective: March 24, 2008

Chantel Mosby
 Director, Tariffs and Compliance
 Monroe, LA

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

i. Reserved for Future Use

j. Business 4+ Lines:

For a period of 90 days beginning July 10, 2009 CenturyTel will offer new Business⁽¹⁾ Customers with four or more lines a one (1) month waiver on their monthly recurring access line charges.

⁽¹⁾ Excludes ISDN, PRI, DCS and DTS services.

k. Business 1-3 Lines:

For a period of 90 days beginning July 10, 2009, CenturyTel will offer new Winback or Save Business Customers with three or less lines a (1) month waiver on their monthly recurring access line charges.

l. Economy Pak Promotion

During the period November 12, 2009 through **December 31, 2011**, the Company will provide Residential customers with an access line, the subscriber line charge, Caller ID and Call Waiting for \$24.95. Customers willing to have term commitments will have a \$5.00 reduction a month for a 12 month commitment.

(C)

ISSUED:
March 22, 2011

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
April 1, 2011

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

i. Reserved for Future Use

j. Business 4+ Lines:

For a period of 90 days beginning July 10, 2009 CenturyTel will offer new Business⁽¹⁾ Customers with four or more lines a one (1) month waiver on their monthly recurring access line charges.

⁽¹⁾ Excludes ISDN, PRI, DCS and DTS services.

k. Business 1-3 Lines:

For a period of 90 days beginning July 10, 2009, CenturyTel will offer new Winback or Save Business Customers with three or less lines a (1) month waiver on their monthly recurring access line charges.

l. Economy Pak Promotion

During the period November 12, 2009 through **March 31, 2011**, the Company will provide Residential customers with an access line, the subscriber line charge, Caller ID and Call Waiting for \$24.95. Customers willing to have term commitments will have a \$5.00 reduction a month for a 12 month commitment.

(C)

ISSUED:
September 21, 2010

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
October 1, 2010

FILED
Missouri Public
Service Commission
JI-2011-0138

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

i. Reserved for Future Use

j. Business 4+ Lines:

For a period of 90 days beginning July 10, 2009 CenturyTel will offer new Business⁽¹⁾ Customers with four or more lines a one (1) month waiver on their monthly recurring access line charges.

⁽¹⁾ Excludes ISDN, PRI, DCS and DTS services.

k. Business 1-3 Lines:

For a period of 90 days beginning July 10, 2009, CenturyTel will offer new Winback or Save Business Customers with three or less lines a (1) month waiver on their monthly recurring access line charges.

l. Economy Pak Promotion

During the period November 12, 2009 through **September 30, 2010**, the Company will provide Residential customers with an access line, the subscriber line charge, Caller ID and Call Waiting for \$24.95. Customers willing to have term commitments will have a \$5.00 reduction a month for a 12 month commitment.

(C)

ISSUED:
June 21, 2010

CANCELLED
October 1, 2010
Missouri Public
Service Commission
JI-2011-0138

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
July 1, 2010

FILED
Missouri Public
Service Commission
JI-2010-0734

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. **The Company may, upon Commission approval, ...** (Cont'd) (T)

i. Reserved for Future Use

j. Business 4+ Lines:

For a period of 90 days beginning July 10, 2009 CenturyTel will offer new Business⁽¹⁾ Customers with four or more lines a one (1) month waiver on their monthly recurring access line charges.

⁽¹⁾ Excludes ISDN, PRI, DCS and DTS services.

k. Business 1-3 Lines:

For a period of 90 days beginning July 10, 2009, CenturyTel will offer new Winback or Save Business Customers with three or less lines a (1) month waiver on their monthly recurring access line charges.

l. Economy Pak Promotion

During the period November 12, 2009 through **June 30, 2010**, the Company will provide Residential customers with an access line, the subscriber line charge, Caller ID and Call Waiting for \$24.95. Customers willing to have term commitments will have a \$5.00 reduction a month for a 12 month commitment. (C)

ISSUED:
March 22, 2010

CANCELLED
July 1, 2010
Missouri Public
Service Commission
JI-2010-0734

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
April 1, 2010

FILED
Missouri Public
Service Commission
JI-2010-0570

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. (Cont'd)

i. Reserved for Future Use

j. Business 4+ Lines:

For a period of 90 days beginning July 10, 2009 CenturyTel will offer new Business⁽¹⁾ Customers with four or more lines a one (1) month waiver on their monthly recurring access line charges.

⁽¹⁾ Excludes ISDN, PRI, DCS and DTS services.

k. Business 1-3 Lines:

For a period of 90 days beginning July 10, 2009, CenturyTel will offer new Winback or Save Business Customers with three or less lines a (1) month waiver on their monthly recurring access line charges.

l. Economy Pak Promotion

During the period November 12, 2009 through March 31, 2010, the Company will provide Residential customers with an access line, the subscriber line charge, caller id and call waiting for \$24.95. Customers willing to have term commitments will have a \$5.00 reduction a month for a 12 month commitment.

(C)

ISSUED:
November 2, 2009

CANCELLED
April 01, 2010
Missouri Public
Service Commission
JI-2010-0570

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
November 12, 2009

FILED
Missouri Public
Service Commission
JI-2010-0319

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

- D. Special Promotions (Cont'd)
- 1. (Cont'd)
- i. Reserved for Future Use (D)

|
(D)

j. **Business 4+ Lines:**

For a period of 90 days beginning July 10, 2009 CenturyTel will offer new Business ⁽¹⁾ Customers with four or more lines a one (1) month waiver on their monthly recurring access line charges. (C)

⁽¹⁾ Excludes ISDN, PRI, DCS and DTS services.

k. **Business 1-3 Lines**

For a period of 90 days beginning July 10, 2009, CenturyTel will offer new Winback or Save Business Customers with three or less lines a (1) month waiver on their monthly recurring access line charges. (C)

l. **Economy Pak Promotion**

For a period of 90 days beginning July 10, 2009, the Company will provide Residential customers with an access line, the subscriber line charge, caller id and call waiting for \$24.95. Customers willing to have term commitments will have a \$5.00 reduction a month for a 12 month commitment. (C)

Issued: June 30, 2009

Effective: July 10, 2009

Chantel Mosby
Director, Tariffs and Compliance
Monroe, LA

CANCELLED
November 12, 2009
Missouri Public
Service Commission
JI-2010-0319

Filed
Missouri Public
Service Commission
JI-2009-0896

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

- D. Special Promotions (Cont'd)
- 1. (Cont'd)
- j. **Business 4+ Lines:**

For a period of 90 days beginning April 1, 2009 CenturyTel will offer new Business ⁽¹⁾ Customers with four or more lines a one (1) month waiver on their monthly recurring access line charges. (C)

⁽¹⁾ Excludes ISDN, PRI, DCS and DTS services.

- k. **Business 1-3 Lines**

For a period of 90 days beginning April 1, 2009, CenturyTel will offer new Winback or Save Business Customers with three or less lines a (1) month waiver on their monthly recurring access line charges. (C)

- l. **Economy Pak Promotion**

For a period of 90 days beginning April 1, 2009, the Company will provide Residential customers with an access line, the subscriber line charge, caller id and call waiting for \$24.95. Customers willing to have term commitments will have a \$5.00 reduction a month for a 12 month commitment. (C)

Issued: March 13, 2009

Effective: March 23, 2009

Chantel Mosby
Director, Tariffs and Compliance
Monroe, LA

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

- D. Special Promotions (Cont'd)
- 1. (Cont'd)
- j. **Business 4+ Lines:**

For a period of 90 days beginning November 13, 2008, CenturyTel will offer new Business ⁽¹⁾ Customers with four or more lines a one (1) month waiver on their monthly recurring access line charges. (C)

⁽¹⁾ Excludes ISDN, PRI, DCS and DTS services.

- k. **Business 1-3 Lines**

For a period of 90 days beginning November 13, 2008, CenturyTel will offer new Winback or Save Business Customers with three or less lines a (1) month waiver on their monthly recurring access line charges. (C)

- l. **Economy Pack Promotion**

For a period of 90 days beginning November 13, 2008, the Company will provide residential customers with an access line, the subscriber line charge, caller id and call waiting for \$24.95. Customers willing to have term commitments will have a \$5.00 reduction a month for a 12 month commitment. (N)

Issued: November 3, 2008

Effective: November 13, 2008

Chantel Mosby
Director, Tariffs and Compliance
Monroe, LA

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

- D. Special Promotions (Cont'd)
- 1. (Cont'd)

- j. **Business 4+ Lines:**

For a period of 90 days beginning August 1, 2008, CenturyTel will offer new Business ⁽¹⁾ Customers with four or more lines a one (1) month waiver on their monthly recurring access line charges.

⁽¹⁾ Excludes ISDN, PRI, DCS and DTS services.

- k. **Business 1-3 Lines**

For a period of 90 days beginning August 1, 2008, CenturyTel will offer new Winback or Save Business Customers with three or less lines a (1) month waiver on their monthly recurring access line charges.

(N)

(N)

Issued: July 22, 2008

Effective: August 1, 2008

Chantel Mosby
Director, Tariffs and Compliance
Monroe, LA

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. (Cont'd)

m. Business Key Line Unlimited Promotion

During the 90-day promotional period beginning July 10, 2009, business key line customers with 1-10 lines will be eligible for discounted unlimited calling services. Subscription to the Business Unlimited bundle includes one line of Unlimited Local & Long Distance Calling for **\$69.99⁽¹⁾** and choice of calling features. Additional lines of Unlimited Local and Long Distance calling, up to a maximum of ten (10) lines, may be added at a rate of \$60.00 per line plus all other applicable monthly service charges.

(C)

For Customers with 4-10 lines, a 12 month minimum service commitment is required. An early termination fee of \$500 will be applied if the service is canceled before the 12 month minimum service commitment period has expired.

Unlimited Local Calling does not apply to metered/measured line services, PBX or Centrex accounts. **Unlimited toll and EAS services are included. Metropolitan Calling Area (MCA) Plan, where available, is included with Customer's acceptance of the MCA MPA/NXX.** Unlimited Long Distance does not apply to metered/measured line services, PBX or Centrex accounts. Unlimited Long Distance services are provided by CenturyTel Long Distance, LLC. To receive Unlimited Long Distance plan rates, customer must choose CenturyTel Long Distance, LLC as their IntraLATA and InterLATA toll carrier. The Unlimited Calling plan is for typical domestic voice usage only, and cannot be used for any purpose inconsistent with typical domestic voice usage. If usage under this plan is not consistent with typical domestic voice usage, as determined in CenturyTel's sole discretion, CenturyTel reserves the right to move customer to an alternative plan or may suspend, restrict or cancel customer's service. Further, calls that do not fall within the Unlimited Long Distance plan include but are not limited to fax and data calls (billed at 10 cents per minute; includes calls to long distance dial-up Internet providers), calls to 900 numbers, directory assistance, calling card, operator services, international calling, toll free calling services, commercial facsimile, auto-dialing, resale, call centers and direct telemarketing centers. Additional costs apply for operator services, international calls, directory assistance, calling card rates and payphone surcharges. Long distance plan rates apply to direct dialed U.S. calls including Alaska, U.S. Puerto Rico, Guam and U.S.V.I.

(T)

(T)

Applicable Exchanges:

Branson, Branson West, Dardenne, O'Fallon, Ozark, Reeds Spring, St. Peters and Wentzville.

⁽¹⁾ As of January 1, 2012, the monthly rate is \$77.00.

(N)(I)

ISSUED:
December 1, 2011

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
January 1, 2012

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGESD. Special Promotions (Cont'd)
1. (Cont'd)m. **Business Key Line Unlimited Promotion**

During the 90-day promotional period beginning July 10, 2009, business key line customers with 1-10 lines will be eligible for discounted unlimited calling services. Subscription to the Business Unlimited bundle includes one line of Unlimited Local & Long Distance Calling for \$69.99 and choice of calling features. Additional lines of Unlimited Local and Long Distance calling, up to a maximum of ten (10) lines, may be added at a rate of \$60.00 per line plus all other applicable monthly service charges. (C)

For Customers with 4-10 lines, a 12 month minimum service commitment is required. An early termination fee of \$500 will be applied if the service is canceled before the 12 month minimum service commitment period has expired.

Unlimited Local Calling does not apply to metered/measured line services, PBX or Centrex accounts. Toll and EAS services are not included in Local Calling plan. Unlimited Long Distance does not apply to metered/measured line services, PBX or Centrex accounts. Unlimited Long Distance services are provided by CenturyTel Long Distance, LLC. To receive Unlimited Long Distance plan rates, customer must choose CenturyTel Long Distance, LLC as their IntraLATA and InterLATA toll carrier. The Unlimited Calling plan is for typical domestic voice usage only, and cannot be used for any purpose inconsistent with typical domestic voice usage. If usage under this plan is not consistent with typical domestic voice usage, as determined in CenturyTel's sole discretion, CenturyTel reserves the right to move customer to an alternative plan or may suspend, restrict or cancel customer's service. Further, calls that do not fall within the Unlimited Long Distance plan include but are not limited to fax and data calls (billed at 10 cents per minute; includes calls to long distance dial-up Internet providers), calls to 900 numbers, directory assistance, calling card, operator services, international calling, toll free calling services, commercial facsimile, auto-dialing, resale, call centers and direct telemarketing centers. Additional costs apply for operator services, international calls, directory assistance, calling card rates and payphone surcharges. Long distance plan rates apply to direct dialed U.S. calls including Alaska, U.S. Puerto Rico, Guam and U.S.V.I.

Applicable Exchanges:

Branson, Branson West, Dardenne, O'Fallon, Ozark, Reeds Spring, St. Peters and Wentzville.

Issued: June 30, 2009

Effective: July 10, 2009

Chantel Mosby
Director, Tariffs and Compliance
Monroe, LA

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. (Cont'd)

m. Business Key Line Unlimited Promotion

(C)

During the 90-day promotional period beginning April 1, 2009, business key line customers with 1-10 lines will be eligible for discounted unlimited calling services. Subscription to the Business Unlimited bundle includes one line of Unlimited Local & Long Distance Calling for \$69.99 and choice of calling features. Additional lines of Unlimited Local and Long Distance calling, up to a maximum of ten (10) lines, may be added at a rate of \$60.00 per line plus all other applicable monthly service charges.

(C)

For Customers with 4-10 lines, a 12 month minimum service commitment is required. An early termination fee of \$500 will be applied if the service is canceled before the 12 month minimum service commitment period has expired.

Unlimited Local Calling does not apply to metered/measured line services, PBX or Centrex accounts. Toll and EAS services are not included in Local Calling plan. Unlimited Long Distance does not apply to metered/measured line services, PBX or Centrex accounts. Unlimited Long Distance services are provided by CenturyTel Long Distance, LLC. To receive Unlimited Long Distance plan rates, customer must choose CenturyTel Long Distance, LLC as their IntraLATA and InterLATA toll carrier. The Unlimited Calling plan is for typical domestic voice usage only, and cannot be used for any purpose inconsistent with typical domestic voice usage. If usage under this plan is not consistent with typical domestic voice usage, as determined in CenturyTel's sole discretion, CenturyTel reserves the right to move customer to an alternative plan or may suspend, restrict or cancel customer's service. Further, calls that do not fall within the Unlimited Long Distance plan include but are not limited to fax and data calls (billed at 10 cents per minute; includes calls to long distance dial-up Internet providers), calls to 900 numbers, directory assistance, calling card, operator services, international calling, toll free calling services, commercial facsimile, auto-dialing, resale, call centers and direct telemarketing centers. Additional costs apply for operator services, international calls, directory assistance, calling card rates and payphone surcharges. Long distance plan rates apply to direct dialed U.S. calls including Alaska, U.S. Puerto Rico, Guam and U.S.V.I.

Applicable Exchanges:

Branson, Branson West, Dardenne, O'Fallon, Ozark, Reeds Spring, St. Peters and Wentzville.

Issued: March 13, 2009

Effective: March 23, 2009

Chantel Mosby
Director, Tariffs and Compliance
Monroe, LA

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. (Cont'd)

I. Business Key Line Unlimited Promotion

(N)

During the 90-day promotional period beginning November 7, 2008, business key line customers with 1-10 lines will be eligible for discounted unlimited calling services. Subscription to the Business Unlimited bundle includes one line of Unlimited Local & Long Distance Calling for \$69.99 and choice of calling features. Additional lines of Unlimited Local and Long Distance calling, up to a maximum of ten (10) lines, may be added at a rate of \$60.00 per line plus all other applicable monthly service charges.

For Customers with 4-10 lines, a 12 month minimum service commitment is required. An early termination fee of \$500 will be applied if the service is canceled before the 12 month minimum service commitment period has expired.

Unlimited Local Calling does not apply to metered/measured line services, PBX or Centrex accounts. Toll and EAS services are not included in Local Calling plan. Unlimited Long Distance does not apply to metered/measured line services, PBX or Centrex accounts. Unlimited Long Distance services are provided by CenturyTel Long Distance, LLC. To receive Unlimited Long Distance plan rates, customer must choose CenturyTel Long Distance, LLC as their IntraLATA and InterLATA toll carrier. The Unlimited Calling plan is for typical domestic voice usage only, and cannot be used for any purpose inconsistent with typical domestic voice usage. If usage under this plan is not consistent with typical domestic voice usage, as determined in CenturyTel's sole discretion, CenturyTel reserves the right to move customer to an alternative plan or may suspend, restrict or cancel customer's service. Further, calls that do not fall within the Unlimited Long Distance plan include but are not limited to fax and data calls (billed at 10 cents per minute; includes calls to long distance dial-up Internet providers), calls to 900 numbers, directory assistance, calling card, operator services, international calling, toll free calling services, commercial facsimile, auto-dialing, resale, call centers and direct telemarketing centers. Additional costs apply for operator services, international calls, directory assistance, calling card rates and payphone surcharges. Long distance plan rates apply to direct dialed U.S. calls including Alaska, U.S. Puerto Rico, Guam and U.S.V.I.

Applicable Exchanges:

Branson, Branson West, Dardenne, O'Fallon, Ozark, Reeds Spring, St. Peters and Wentzville.

(N)

Issued: October 28, 2008

Effective: November 7, 2008

Chantel Mosby
Director, Tariffs and Compliance
Monroe, LA

Cancelled
March 23, 2009
Missouri Public
Service Commission
JI-2009-0647

Filed
Missouri Public
Service Commission
JI-2009-0219

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

13. Save Offer - Credit Two Months MRC

During the period March 1, 2010 through **January 31, 2011**, existing business customers may be eligible for two bill credits when they contact the Company to disconnect service(s) and instead agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they were requesting disconnection must equal or exceed \$25 (excluding long distance, taxes, surcharges, and other fees) and the customer must agree to retain the service(s) for one year after receiving the bill credits.

(C)

The customer will receive a bill credit on the first and second month's bills following the customer's acceptance of these promotion terms. The bill credits for the retained services will be equal to the monthly charges for the services that were retained after the disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed \$1,000 per bill credit.

A customer with multiple locations is eligible for this promotion at each location for which disconnection is requested, either all at the same time or separately, with the further caveat that the maximum credit available under this offer is \$2,000 per customer, regardless of the number of service locations, accounts or billing telephone numbers the customer has in service.

Customers who discontinue service(s) for which the credits were issued prior to one year after issuance of the credits will be assessed all charges originally waived under the promotion.

This promotion may not be combined with any additional new promotions at the time the customer calls to disconnect service.

14. During the period April 1, 2010 through September 30, 2010, business customers who subscribe to Business One-Party, Business Key Line, and/or Business PBX Trunk service may be eligible for waiver of all service charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To receive a waiver, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to one of the qualifying services, and commit to one year of service for the services described above. Customers subscribing to services under this promotion who discontinue service prior to meeting the one year commitment will be assessed all charges originally waived under the promotion. There is no limit to the number of times a customer can receive this promotion provided that the customer meets the required commitment level with each subsequent order.

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. (Cont'd)

m. Pure Broadband Promotion

During the period November 12, 2009 through March 31, 2010, the Company is offering a residential access line bundled with **the Company's** Broadband and Internet service.

(C)
(T)

This bundle is available to residential customers in all exchanges within the Company where technically available. The line will be equipped with an Outbound Call Block Feature. This feature blocks all outbound dialing with the exception of abbreviated dialing for 911 (Emergency Reporting Services) and 711 (Service for Telecommunications Relay Services). Customers may also request an operator screening which prevents incoming collect and/or third number billed calls from being billed to the customer. **Upon request, the customer's line will also be equipped with optional operator screening to prevent collect and/or third number billed calls from being billed to the customer.**

(N)
|
(N)

In addition, all pay-per-use features are blocked. All other Custom Calling Features are prohibited with the use of this feature and lines equipped with this feature will not have a directory listing. This feature is subject to the availability of facilities and is only available to One-Party Local Exchange Service for residential customers. In addition all applicable nonrecurring charges will be waived.

Residential	\$49.95
-------------	---------

n. Save Promotion

During the period September 8, 2009 through December 31, 2009, existing business customers may be eligible for two bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding taxes, surcharges, and other fees) and the customer must agree to retain the service(s) for one year after receiving the bill credits. The credits, as specified below, may be up to this amount, but will not exceed the customer's monthly charges (excluding taxes, surcharges, and other fees) and will be reflected on the customer's bill for the first and second month bills following the customer's acceptance of this promotion. Customers who discontinue service(s) for which the credits were issued prior to one year after issuance of the credits will be assessed all charges originally waived under the promotion.

Monthly Charges	Credit Amount (up to)
\$25.00 - \$ 50.00	\$ 50
\$50.01 - \$100.00	\$ 100
\$100.01 - \$250.00	\$ 250
\$250.01 - \$500.00	\$ 500
\$500.01 - \$750.00	\$ 750
Over \$750	\$1,000

ISSUED:
November 2, 2009

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
November 12, 2009

CANCELLED
October 1, 2010
Missouri Public
Service Commission
JI-2011-0135

FILED
Missouri Public
Service Commission
JI-2010-0319

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

- D. Special Promotions (Cont'd)
 - 1. (Cont'd)
 - m. Pure Broadband Promotion

For a period of 90 days beginning July 31, 2009 CenturyTel is offering a residential access line bundled with CenturyTel's Broadband and Internet service.

This bundle is available to residential customers in all exchanges within the Company where technically available. The line will be equipped with an Outbound Call Block Feature. This feature blocks all outbound dialing with the exception of abbreviated dialing for 911 (Emergency Reporting Services) and 711 (Service for Telecommunications Relay Services). In addition, all pay-per-use features are blocked. All other Custom Calling Features are prohibited with the use of this feature and lines equipped with this feature will not have a directory listing. This feature is subject to the availability of facilities and is only available to One-Party Local Exchange Service for residential customers. In addition all applicable nonrecurring charges will be waived.

Residential \$49.95

- n. Save Promotion

During the period September 8, 2009 through December 31, 2009, existing business customers may be eligible for two bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding taxes, surcharges, and other fees) and the customer must agree to retain the service(s) for one year after receiving the bill credits. The credits, as specified below, may be up to this amount, but will not exceed the customer's monthly charges (excluding taxes, surcharges, and other fees) and will be reflected on the customer's bill for the first and second month bills following the customer's acceptance of this promotion. Customers who discontinue service(s) for which the credits were issued prior to one year after issuance of the credits will be assessed all charges originally waived under the promotion.

Monthly Charges	Credit Amount (up to)
\$25.00 - \$ 50.00	\$ 50
\$50.01 - \$100.00	\$ 100
\$100.01 - \$250.00	\$ 250
\$250.01 - \$500.00	\$ 500
\$500.01 - \$750.00	\$ 750
Over \$750	\$1,000

(N)

(N)

Issued: September 4, 2009

Effective: September 8, 2009

CANCELLED
November 12, 2009
Missouri Public
Service Commission
JI-2010-0319

Chantel Mosby
Director, Tariffs
Monroe, LA

FILED
Missouri Public
Service Commission
JI-2010-0148

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

- D. Special Promotions (Cont'd)
- 1. (Cont'd)
- m. Pure Broadband Promotion

For a period of 90 days beginning July 31, 2009 CenturyTel is offering a residential access line bundled with CenturyTel's Broadband and Internet service.

This bundle is available to residential customers in all exchanges within the Company where technically available. The line will be equipped with an Outbound Call Block Feature. This feature blocks all outbound dialing with the exception of abbreviated dialing for 911 (Emergency Reporting Services) and 711 (Service for Telecommunications Relay Services). In addition, all pay-per-use features are blocked. All other Custom Calling Features are prohibited with the use of this feature and lines equipped with this feature will not have a directory listing. This feature is subject to the availability of facilities and is only available to One-Party Local Exchange Service for residential customers. In addition all applicable nonrecurring charges will be waived.

Residential \$49.95

(N)

(N)

Issued: July 23, 2009

Effective: July 24, 2009

Chantel Mosby
Director, Tariffs and Compliance
Monroe, LA

CANCELLED
September 8, 2009
Missouri Public
Service Commission
JI-2010-0148

FILED
Missouri Public
Service Commission
JI-2010-0047

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. (Cont'd)

n. Pure Business Broadband Promotion

(C)

CenturyTel will run a promotion effective March 22, 2009, which will run for a period of 90 days. This bundle offering will include an Emergency Line bundled with CenturyTel's Broadband and Internet service.

This bundle is available to business customers in all exchanges within the Company where technically available. An Emergency Line provides a business one-party access line with certain limitations. The line will be toll blocked and will not have a directory listing. The line will allow outgoing E911 and 711 abbreviated dialing only with unlimited incoming calls. The bundle rate will include the Subscriber Line Charge, Telecommunications Relay Service (TRS) Charge, E911 Charge and Local Number Portability (LNP) Charge, if applicable. The Emergency line will not be sold on a stand alone basis. It is only to be included in the Pure Broadband Bundle. The business monthly rate is \$59.95. In addition all applicable nonrecurring charges will be waived.

o. ENTERPRISE NRC WAIVER

(N)

For a period of 45 days beginning April 16, 2009, customers in Branson, Columbia, Dardenne, Foristell, Marshfield, O Fallon, Ozark, St. Peters, Troy, Warrenton, Wentzville, West Plains, or Wright City who purchase any of the following eligible products and commit to a three, four or five year contract will receive a discount on the installation charge as listed below. Eligible products include Primary Rate Interface/Channelized T-1, Digital Trunk Service (DTS), Digital Channel Service (DCS), or Digital Switched Service (DSS). Labor and Tech install charges are not applicable.

3 year/4 year Contract – 50%

5 Year Contract – 100%

(N)

Issued: April 6, 2009

Effective: April 16, 2009

Chantel Mosby
Director, Tariffs and Compliance
Monroe, LA

CANCELLED
July 24, 2009
Missouri Public
Service Commission
JI-2010-0047

FILED
Missouri Public
Service Commission
JI-2009-0719

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. (Cont'd)

m. Pure Business Broadband Promotion

CenturyTel will run a promotion effective March 22, 2009, which will run for a period of 90 days. This bundle offering will include an Emergency Line bundled with CenturyTel's Broadband and Internet service.

This bundle is available to business customers in all exchanges within the Company where technically available. An Emergency Line provides a business one-party access line with certain limitations. The line will be toll blocked and will not have a directory listing. The line will allow outgoing E911 and 711 abbreviated dialing only with unlimited incoming calls. The bundle rate will include the Subscriber Line Charge, Telecommunications Relay Service (TRS) Charge, E911 Charge and Local Number Portability (LNP) Charge, if applicable. The Emergency line will not be sold on a stand alone basis. It is only to be included in the Pure Broadband Bundle. The business monthly rate is \$59.95. In addition all applicable nonrecurring charges will be waived.

(N)

(N)

Issued: March 12, 2009

Effective: March 22, 2009

Chantel Mosby
Director, Tariffs and Compliance
Monroe, LA

CANCELLED
April 16, 2009
Missouri Public
Service Commission
JI-2009-0719

Filed
Missouri Public
Service Commission
JI-2009-0643

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. **The Company may, upon Commission approval, ...** (Cont'd) (T)

o. Competitive Business Offer- (One Bill Credit)

During the period September 8, 2009 through **June 30, 2010**, existing business customers may be eligible for one bill credit when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding taxes, surcharges, and other fees) and the customer must agree to retain the service(s) for one year after receiving the bill credit. The credit, as specified below, may be up to this amount, but will not exceed the customer's monthly charges (excluding taxes, surcharges, and other fees) and will be reflected on the customer's bill for the first month bill following the customer's acceptance of this promotion. Customers who discontinue service(s) for which the credit was issued prior to one year after issuance of the credit will be assessed all charges originally waived under the promotion. (C)

<u>Monthly Charges</u>	<u>Credit Amount (up to)</u>
\$25.00 - \$ 50.00	\$ 50
\$50.01 - \$100.00	\$ 100
\$100.01 - \$250.00	\$ 250
\$250.01 - \$500.00	\$ 500

The benefits awarded under this promotion may not be combined with the benefits of any other currently available promotion.

p. Competitive Business Offer- (Two Bill Credit)

During the period September 8, 2009 through **June 30, 2010**, existing business customers will be eligible to receive two bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. The customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding taxes, surcharges, and other fees). The credits, as specified below, may be up to this amount, but will not exceed 50% of the customer's monthly charges (excluding taxes, surcharges, and other fees) and will be reflected on the customer's first and second month bills following the customer's acceptance of this promotion. (C)

<u>Monthly Charges</u>	<u>Credit Amount (up to)</u>
\$25.00 - \$ 50.00	\$ 25
\$50.01 - \$100.00	\$ 50
\$100.01 - \$250.00	\$ 125
\$250.01 - \$500.00	\$ 250

The benefits awarded under this promotion may not be combined with the benefits of any other currently available promotion.

ISSUED:
March 22, 2010

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
April 1, 2010

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

- D. Special Promotions (Cont'd)
1. (Cont'd)
- o. Competitive Business Offer- (One Bill Credit)

During the period September 8, 2009 through March 31, 2010, existing business customers may be eligible for one bill credit when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding taxes, surcharges, and other fees) and the customer must agree to retain the service(s) for one year after receiving the bill credit. The credit, as specified below, may be up to this amount, but will not exceed the customer's monthly charges (excluding taxes, surcharges, and other fees) and will be reflected on the customer's bill for the first month bill following the customer's acceptance of this promotion. Customers who discontinue service(s) for which the credit was issued prior to one year after issuance of the credit will be assessed all charges originally waived under the promotion.

<u>Monthly Charges</u>	<u>Credit Amount (up to)</u>
\$25.00 - \$ 50.00	\$ 50
\$50.01 - \$100.00	\$ 100
\$100.01 - \$250.00	\$ 250
\$250.01 - \$500.00	\$ 500

The benefits awarded under this promotion may not be combined with the benefits of any other currently available promotion.

- p. Competitive Business Offer- (Two Bill Credit)

During the period September 8, 2009 through March 31, 2010, existing business customers will be eligible to receive two bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. The customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding taxes, surcharges, and other fees). The credits, as specified below, may be up to this amount, but will not exceed 50% of the customer's monthly charges (excluding taxes, surcharges, and other fees) and will be reflected on the customer's first and second month bills following the customer's acceptance of this promotion.

<u>Monthly Charges</u>	<u>Credit Amount (up to)</u>
\$25.00 - \$ 50.00	\$ 25
\$50.01 - \$100.00	\$ 50
\$100.01 - \$250.00	\$ 125
\$250.01 - \$500.00	\$ 250

The benefits awarded under this promotion may not be combined with the benefits of any other currently available promotion.

Issued: September 4, 2009

Effective: September 8, 2009

CANCELLED
April 01, 2010
Missouri Public
Service Commission
JI-2010-0570

Chantel Mosby
Director, Tariffs
Monroe, LA

FILED
Missouri Public
Service Commission
JI-2010-0148

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, from time to time engage in special promotional service offerings... (Cont'd)

q. Business Key Line Unlimited Promotion

During the period beginning November 2, 2009 and running through April 30, 2010, business key line customers with 1-10 lines will be eligible for discounted unlimited calling services. Subscription to the Business Unlimited bundle includes one line of Unlimited Local & Long Distance Calling for \$69.99⁽¹⁾ and choice of calling features. Additional lines of Unlimited Local and Long Distance calling, up to a maximum of ten (10) lines, may be added at a rate of \$60.00 per line plus all other applicable monthly service charges.

(C)

For Customers with 4-10 lines, a 12 month minimum service commitment is required. An early termination fee of \$500 will be applied if the service is canceled before the 12 month minimum service commitment period has expired.

Unlimited Local Calling does not apply to metered/measured line services, PBX or Centrex accounts. **Unlimited toll and EAS services are included. Metropolitan Calling Area (MCA) Plan, where available, is included with Customer's acceptance of the MCA MPA/NXX.** Unlimited Long Distance does not apply to metered/measured line services, PBX or Centrex accounts. Unlimited Long Distance services are provided by CenturyTel Long Distance, LLC. To receive Unlimited Long Distance plan rates, customer must choose CenturyTel Long Distance, LLC as their IntraLATA and InterLATA toll carrier. The Unlimited Calling plan is for typical domestic voice usage only, and cannot be used for any purpose inconsistent with typical domestic voice usage. If usage under this plan is not consistent with typical domestic voice usage, as determined in CenturyTel's sole discretion, CenturyTel reserves the right to move customer to an alternative plan or may suspend, restrict or cancel customer's service. Further, calls that do not fall within the Unlimited Long Distance plan include but are not limited to fax and data calls (billed at 10 cents per minute; includes calls to long distance dial-up Internet providers), calls to 900 numbers, directory assistance, calling card, operator services, international calling, toll free calling services, commercial facsimile, auto-dialing, resale, call centers and direct telemarketing centers. Additional costs apply for operator services, international calls, directory assistance, calling card rates and payphone surcharges. Long distance plan rates apply to direct dialed U.S. calls including Alaska, U.S. Puerto Rico, Guam and U.S.V.I.

(T)
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(T)

Eligible Exchanges			
Branson	Branson West	Dardenne	O'Fallon
Ozark	St. Peters	Reeds Spring	Wentzville

⁽¹⁾ As of January 1, 2012, the monthly rate is \$77.00.

(N)(I)

ISSUED:
December 1, 2011

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
January 1, 2012

Filed
Missouri Public
Service Commission
JI-2012-0254

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

19. From May 1, 2010 through December 31, 2010, a direct mailing will be sent to all business customers with nine lines/trunks or fewer, notifying them of their eligibility for a \$10 invoice credit. The notice will be mailed immediately after the anniversary of the date on which the customer established service with the Company.

Customers who respond to this offer within 90 days after receiving the direct mailing will receive a \$10 invoice credit. The credit will appear on the customer's bill within two billing cycles after contacting the Company. When customers respond to this offer, the Company representative will review the customer's account and offer to discuss the customer's services and service needs, as well as the customer's overall satisfaction to ensure the customer is subscribed to the most appropriate services for their business needs.

For customers with multiple accounts, only one \$10 invoice credit is available, with such tied to the customer's oldest account.

20. During the period May 1, 2010 through **October 31, 2010**, business customers who subscribe for a 12-month or 36 month commitment will be eligible for a discount on: (C)

- Voice Access: B1, Centrex, KEY, PBX, ISDN PRI & BRI, & DTS trunk circuits; the recurring (non-usage-based) calling plan packages (EAS, ECC, ECP, MCA, LOS, & OCP)
- Voice Access Features: Hunting, Voicemail, Caller ID, 3-way Calling, Call Forwarding, Speed Calling, Call Waiting, & recurring DID Charges including charges for blocks of numbers.
- Data Services: DSL, DIA, Frame Relay, Ethernet, & Private Line circuits as well as monthly recurring charges for Managed [CPE] Services and Managed IP VPN Services.

This discount can not be combined with any other discount. A maximum discount of \$2,000 for any given month will apply to any LCD customer.

An early termination penalty will apply. The monthly rate will be the sum of 70% of the non-discounted rates. This rate will apply to the remaining commitment.

A 30 day minimum disconnect notice applies to all discounted services.

Applicable Exchanges: Cameron, Eldorado Springs, Greenfield, Ironton, Lawson, Macon, Mountain Grove, Mt. Vernon, Sarcoxie, Savannah

12 month discount	5%
36 month discount	10%

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, from time to time engage in special promotional service offerings... (Cont'd)

q. Business Key Line Unlimited Promotion

During the period beginning November 2, 2009 and running through April 30, 2010, business key line customers with 1-10 lines will be eligible for discounted unlimited calling services. Subscription to the Business Unlimited bundle includes one line of Unlimited Local & Long Distance Calling for \$69.99 and choice of calling features. Additional lines of Unlimited Local and Long Distance calling, up to a maximum of ten (10) lines, may be added at a rate of \$60.00 per line plus all other applicable monthly service charges. (C)

For Customers with 4-10 lines, a 12 month minimum service commitment is required. An early termination fee of \$500 will be applied if the service is canceled before the 12 month minimum service commitment period has expired.

Unlimited Local Calling does not apply to metered/measured line services, PBX or Centrex accounts. Toll and EAS services are not included in Local Calling plan. Unlimited Long Distance does not apply to metered/measured line services, PBX or Centrex accounts. Unlimited Long Distance services are provided by CenturyTel Long Distance, LLC. To receive Unlimited Long Distance plan rates, customer must choose CenturyTel Long Distance, LLC as their IntraLATA and InterLATA toll carrier. The Unlimited Calling plan is for typical domestic voice usage only, and cannot be used for any purpose inconsistent with typical domestic voice usage. If usage under this plan is not consistent with typical domestic voice usage, as determined in CenturyTel's sole discretion, CenturyTel reserves the right to move customer to an alternative plan or may suspend, restrict or cancel customer's service. Further, calls that do not fall within the Unlimited Long Distance plan include but are not limited to fax and data calls (billed at 10 cents per minute; includes calls to long distance dial-up Internet providers), calls to 900 numbers, directory assistance, calling card, operator services, international calling, toll free calling services, commercial facsimile, auto-dialing, resale, call centers and direct telemarketing centers. Additional costs apply for operator services, international calls, directory assistance, calling card rates and payphone surcharges. Long distance plan rates apply to direct dialed U.S. calls including Alaska, U.S. Puerto Rico, Guam and U.S.V.I.

Eligible Exchanges			
Branson	Branson West	Dardenne	O'Fallon
Ozark	St. Peters	Reeds Spring	Wentzville

ISSUED:
March 22, 2010

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
April 1, 2010

CANCELLED
October 1, 2010
Missouri Public
Service Commission
JI-2011-0135

FILED
Missouri Public
Service Commission
JI-2010-0570

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, from time to time engage in special promotional service offerings... (Cont'd)

q. Business Key Line Unlimited Promotion

During the 90-day promotional period beginning November 2, 2009 and running through **March 31, 2010**, business key line customers with 1-10 lines will be eligible for discounted unlimited calling services. Subscription to the Business Unlimited bundle includes one line of Unlimited Local & Long Distance Calling for \$69.99 and choice of calling features. Additional lines of Unlimited Local and Long Distance calling, up to a maximum of ten (10) lines, may be added at a rate of \$60.00 per line plus all other applicable monthly service charges.

(C)
(C)

For Customers with 4-10 lines, a 12 month minimum service commitment is required. An early termination fee of \$500 will be applied if the service is canceled before the 12 month minimum service commitment period has expired.

Unlimited Local Calling does not apply to metered/measured line services, PBX or Centrex accounts. Toll and EAS services are not included in Local Calling plan. Unlimited Long Distance does not apply to metered/measured line services, PBX or Centrex accounts. Unlimited Long Distance services are provided by CenturyTel Long Distance, LLC. To receive Unlimited Long Distance plan rates, customer must choose CenturyTel Long Distance, LLC as their IntraLATA and InterLATA toll carrier. The Unlimited Calling plan is for typical domestic voice usage only, and cannot be used for any purpose inconsistent with typical domestic voice usage. If usage under this plan is not consistent with typical domestic voice usage, as determined in CenturyTel's sole discretion, CenturyTel reserves the right to move customer to an alternative plan or may suspend, restrict or cancel customer's service. Further, calls that do not fall within the Unlimited Long Distance plan include but are not limited to fax and data calls (billed at 10 cents per minute; includes calls to long distance dial-up Internet providers), calls to 900 numbers, directory assistance, calling card, operator services, international calling, toll free calling services, commercial facsimile, auto-dialing, resale, call centers and direct telemarketing centers. Additional costs apply for operator services, international calls, directory assistance, calling card rates and payphone surcharges. Long distance plan rates apply to direct dialed U.S. calls including Alaska, U.S. Puerto Rico, Guam and U.S.V.I.

<u>Eligible Exchanges</u>			
Branson	Branson West	Dardenne	O'Fallon
Ozark	St. Peters	Reeds Spring	Wentzville

ISSUED: January 21, 2010

EFFECTIVE: January 31, 2010

CANCELLED
April 01, 2010
Missouri Public
Service Commission
JI-2010-0570

Darlene N. Terry
Manager-Tariffs
Overland Park, KS

FILED
Missouri Public
Service Commission
JI-2010-0466

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, from time to time engage in special promotional service offerings... (Cont'd)

q. Business Key Line Unlimited Promotion

During the 90-day promotional period beginning November 2, 2009, business key line customers with 1-10 lines will be eligible for discounted unlimited calling services. Subscription to the Business Unlimited bundle includes one line of Unlimited Local & Long Distance Calling for \$69.99 and choice of calling features. Additional lines of Unlimited Local and Long Distance calling, up to a maximum of ten (10) lines, may be added at a rate of \$60.00 per line plus all other applicable monthly service charges.

For Customers with 4-10 lines, a 12 month minimum service commitment is required. An early termination fee of \$500 will be applied if the service is canceled before the 12 month minimum service commitment period has expired.

Unlimited Local Calling does not apply to metered/measured line services, PBX or Centrex accounts. Toll and EAS services are not included in Local Calling plan. Unlimited Long Distance does not apply to metered/measured line services, PBX or Centrex accounts. Unlimited Long Distance services are provided by CenturyTel Long Distance, LLC. To receive Unlimited Long Distance plan rates, customer must choose CenturyTel Long Distance, LLC as their IntraLATA and InterLATA toll carrier. The Unlimited Calling plan is for typical domestic voice usage only, and cannot be used for any purpose inconsistent with typical domestic voice usage. If usage under this plan is not consistent with typical domestic voice usage, as determined in CenturyTel's sole discretion, CenturyTel reserves the right to move customer to an alternative plan or may suspend, restrict or cancel customer's service. Further, calls that do not fall within the Unlimited Long Distance plan include but are not limited to fax and data calls (billed at 10 cents per minute; includes calls to long distance dial-up Internet providers), calls to 900 numbers, directory assistance, calling card, operator services, international calling, toll free calling services, commercial facsimile, auto-dialing, resale, call centers and direct telemarketing centers. Additional costs apply for operator services, international calls, directory assistance, calling card rates and payphone surcharges. Long distance plan rates apply to direct dialed U.S. calls including Alaska, U.S. Puerto Rico, Guam and U.S.V.I.

<u>Eligible Exchanges</u>			
Branson	Branson West	Dardenne	O'Fallon
Ozark	St. Peters	Reeds Spring	Wentzville

ISSUED: October 23, 2009

EFFECTIVE: November 2, 2009

CANCELLED
January 31, 2010
Missouri Public
Service Commission
JI-2010-0466

Chantel Mosby
Director, Tariffs and Compliance
Monroe, LA

FILED
Missouri Public
Service Commission
JI-2010-0295

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

r. Large Customer Discount Promotion

During the period February 14, 2010 through February 28, 2010, business customers who subscribe for a 12-month or 36 month commitment will be eligible for a discount on:

- Voice Access: B1, Centrex, KEY, PBX, ISDN PRI & BRI, & DTS trunk circuits; the recurring (non-usage-based) calling plan packages (EAS, ECC, ECP, MCA, LOS, & OCP)
- Voice Access Features: Hunting, Voicemail, Caller ID, 3-way Calling, Call Forwarding, Speed Calling, Call Waiting, & recurring DID Charges including charges for blocks of numbers.
- Data Services: DSL, DIA, Frame Relay, Ethernet, & Private Line circuits as well as monthly recurring charges for Managed [CPE] Services and Managed IP VPN Services.

This discount can not be combined with any other discount. A maximum discount of \$2,000 for any given month will apply to any LCD customer.

An early termination penalty will apply. The monthly rate will be the sum of 70% of the nondiscounted rates. This rate will apply to the remaining commitment.

A 30 day minimum disconnect notice applies to all discounted services.

Applicable Exchanges: Branson, Branson West, Columbia, Dardenne, Foristell, Marshfield, O'Fallon, Ozark, St. Peters, Troy, Warrenton, Wentzville, West Plains, Wright City

12 month discount	10%
36 month discount	20%

Applicable Exchanges: Ava, Bourbon, Buffalo, Cassville, Crane, Cuba, Forsyth, Kimberling City, Seymour, St. James

12 month discount	5%
36 month discount	10%

ISSUED:
February 4, 2010

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
February 14, 2010

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

s. Save Offer - Credit Two Months MRC

During the period March 1, 2010 through **May 31, 2011**, existing business customers may be eligible for two bill credits when they contact the Company to disconnect service(s) and instead agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they were requesting disconnection must equal or exceed \$25 (excluding long distance, taxes, surcharges, and other fees) and the customer must agree to retain the service(s) for one year after receiving the bill credits. (C)

The customer will receive a bill credit on the first and second month's bills following the customer's acceptance of these promotion terms. The bill credits for the retained services will be equal to the monthly charges for the services that were retained after the disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed \$1,000 per bill credit.

A customer with multiple locations is eligible for this promotion at each location for which disconnection is requested, either all at the same time or separately, with the further caveat that the maximum credit available under this offer is \$2,000 per customer, regardless of the number of service locations, accounts or billing telephone numbers the customer has in service.

Customers who discontinue service(s) for which the credits were issued prior to one year after issuance of the credits will be assessed all charges originally waived under the promotion.

This promotion may not be combined with any additional new promotions at the time the customer calls to disconnect service.

ISSUED:
January 21, 2011

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
February 1, 2011

FILED
Missouri Public
Service Commission
JI-2011-0377

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

s. Save Offer - Credit Two Months MRC

During the period March 1, 2010 through **January 31, 2011**, existing business customers may be eligible for two bill credits when they contact the Company to disconnect service(s) and instead agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they were requesting disconnection must equal or exceed \$25 (excluding long distance, taxes, surcharges, and other fees) and the customer must agree to retain the service(s) for one year after receiving the bill credits.

(C)

The customer will receive a bill credit on the first and second month's bills following the customer's acceptance of these promotion terms. The bill credits for the retained services will be equal to the monthly charges for the services that were retained after the disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed \$1,000 per bill credit.

A customer with multiple locations is eligible for this promotion at each location for which disconnection is requested, either all at the same time or separately, with the further caveat that the maximum credit available under this offer is \$2,000 per customer, regardless of the number of service locations, accounts or billing telephone numbers the customer has in service.

Customers who discontinue service(s) for which the credits were issued prior to one year after issuance of the credits will be assessed all charges originally waived under the promotion.

This promotion may not be combined with any additional new promotions at the time the customer calls to disconnect service.

ISSUED:
September 21, 2010

CANCELLED
February 1, 2011
Missouri Public
Service Commission
JI-2011-0377

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
October 1, 2010

FILED
Missouri Public
Service Commission
JI-2011-0133

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

24. During the period July 1, 2010 through **January 31, 2011**, existing business customers may be eligible for one bill credit when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. (C)

To be eligible, the customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding long distance, taxes, surcharges, and other fees) and the customer must agree to retain the service(s) for one year after receiving the bill credit.

The credit will be reflected on the customer's bill for the first month bill following the customer's acceptance of this promotion. The bill credit will be equal to the monthly charges for the services that were retained after the customer notified the company of the competitive offer or made a disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed \$500.00 per bill credit.

A customer with multiple locations is eligible for this promotion at each location for which disconnection is requested, either all at the same time or separately, with the further caveat that the maximum credit available under this offer is \$500 per customer, regardless of the number of service locations, accounts or billing telephone numbers the customer has in service.

Customers who discontinue service(s) for which the credit was issued prior to one year after issuance of the credit will be assessed all charges originally waived under the promotion.

The benefits awarded under this promotion may not be combined with the benefits of any other currently available promotion.

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

s. Save Offer - Credit Two Months MRC

During the period March 1, 2010 through **September 30, 2010**, existing business customers may be eligible for two bill credits when they contact the Company to disconnect service(s) and instead agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they were requesting disconnection must equal or exceed \$25 (excluding long distance, taxes, surcharges, and other fees) and the customer must agree to retain the service(s) for one year after receiving the bill credits. (C)

The customer will receive a bill credit on the first and second month's bills following the customer's acceptance of these promotion terms. The bill credits for the retained services will be equal to the monthly charges for the services that were retained after the disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed \$1,000 per bill credit.

A customer with multiple locations is eligible for this promotion at each location for which disconnection is requested, either all at the same time or separately, with the further caveat that the maximum credit available under this offer is \$2,000 per customer, regardless of the number of service locations, accounts or billing telephone numbers the customer has in service.

Customers who discontinue service(s) for which the credits were issued prior to one year after issuance of the credits will be assessed all charges originally waived under the promotion.

This promotion may not be combined with any additional new promotions at the time the customer calls to disconnect service.

ISSUED:
June 21, 2010

CANCELLED
October 1, 2010
Missouri Public
Service Commission
JI-2011-0133

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
July 1, 2010

FILED
Missouri Public
Service Commission
JI-2010-0734

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

s. Save Offer - Credit Two Months MRC

During the period March 1, 2010 through June 30, 2010, existing business customers may be eligible for two bill credits when they contact the Company to disconnect service(s) and instead agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they were requesting disconnection must equal or exceed \$25 (excluding long distance, taxes, surcharges, and other fees) and the customer must agree to retain the service(s) for one year after receiving the bill credits.

The customer will receive a bill credit on the first and second month's bills following the customer's acceptance of these promotion terms. The bill credits for the retained services will be equal to the monthly charges for the services that were retained after the disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed \$1,000 per bill credit.

A customer with multiple locations is eligible for this promotion at each location for which disconnection is requested, either all at the same time or separately, with the further caveat that the maximum credit available under this offer is \$2,000 per customer, regardless of the number of service locations, accounts or billing telephone numbers the customer has in service.

Customers who discontinue service(s) for which the credits were issued prior to one year after issuance of the credits will be assessed all charges originally waived under the promotion.

This promotion may not be combined with any additional new promotions at the time the customer calls to disconnect service.

ISSUED:
February 19, 2010

CANCELLED
July 1, 2010
Missouri Public
Service Commission
JI-2010-0734

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
March 1, 2010

FILED
Missouri Public
Service Commission
JI-2010-0513

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

25. During the period July 1, 2010 through **January 31, 2011**, existing business customers will be eligible to receive two bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding long distance, taxes, surcharges, and other fees). (C)

The credits will be equal to 50% of the monthly charges for the services that were retained after the customer notified the company of the competitive offer or made a disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed \$250 per bill credit. The credits will be reflected on the customer's first and second month bills following the customer's acceptance of this promotion.

A customer with multiple locations is eligible for this promotion at each location for which disconnection is requested, either all at the same time or separately, with the further caveat that the maximum credit available under this offer is \$500 per customer, regardless of the number of service locations, accounts or billing telephone numbers the customer has in service.

The benefits awarded under this promotion may not be combined with the benefits of any other currently available promotion.

26. During the period August 16, 2010 through August 15, 2011, a thirty-day satisfaction guarantee is available to residence customers who order Pure Broadband Bundle with High-Speed Internet (HSI) at speeds up to and including 10 Mbps. Under this satisfaction guarantee, customers who disconnect these services within thirty days after installation will receive a credit for the monthly recurring charges that were billed through the date of disconnection when at the time of the requested disconnection they inform the Company of their subscription under this guarantee and cite their dissatisfaction with the services as the reason for the requested disconnection. When the expiration of the thirty-day period falls on a weekend or legal holiday, the customer must request disconnection no later than the first business day following the weekend or legal holiday to be eligible for a credit.

Issued: September 21, 2010

Effective: October 1, 2010

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

- t. During the period April 1, 2010 through **September 30, 2010**, business customers who subscribe to Business One Party, Business Key Line, and/or Business PBX Trunk service may be eligible for waiver of all service charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To receive a waiver, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to one of the qualifying services, and commit to one year of service for the services described above. Customers subscribing to services under this promotion who discontinue service prior to meeting the one year commitment will be assessed all charges originally waived under the promotion. There is no limit to the number of times a customer can receive this promotion provided that the customer meets the required commitment level with each subsequent order. (C)
- u. During the period April 1, 2010 through **September 30, 2010**, business customers who subscribe to Centrex service may be eligible for waiver of all nonrecurring installation and service charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To receive a waiver, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to one of the qualifying services, and must commit to a minimum of a one year term. Customers subscribing to services under this promotion who discontinue service within one year of installation will be assessed all charges originally waived under the promotion. There is no limit to the number of times a customer can receive this promotion provided that the customer meets the required commitment level with each subsequent order. (C)
- v. During the period April 1, 2010 through **September 30, 2010**, business customers who subscribe to ISDN PRI, Frame Relay, Digital Data Service (DDS), DS1/T1/Hi-Capacity T1, and/or DS3/Hi-Cap DS3 service may be eligible for waiver of all nonrecurring installation and service charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To receive a waiver, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to one of the qualifying services, and must commit to a minimum of a one year term. Customers subscribing to services under this promotion who discontinue service within one year of installation will be assessed all charges originally waived under the promotion. There is no limit to the number of times a customer can receive this promotion provided that the customer meets the required commitment level with each subsequent order. (C)

ISSUED:
June 21, 2010

CANCELLED
October 1, 2010
Missouri Public
Service Commission
JI-2011-0135

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
July 1, 2010

FILED
Missouri Public
Service Commission
JI-2010-0734

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

- t. During the period April 1, 2010 through June 30, 2010, business customers who subscribe to Business One Party, Business Key Line, and/or Business PBX Trunk service may be eligible for waiver of all service charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To receive a waiver, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to one of the qualifying services, and commit to one year of service for the services described above. Customers subscribing to services under this promotion who discontinue service prior to meeting the one year commitment will be assessed all charges originally waived under the promotion. There is no limit to the number of times a customer can receive this promotion provided that the customer meets the required commitment level with each subsequent order.
- u. During the period April 1, 2010 through June 30, 2010, business customers who subscribe to Centrex service may be eligible for waiver of all nonrecurring installation and service charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To receive a waiver, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to one of the qualifying services, and must commit to a minimum of a one year term. Customers subscribing to services under this promotion who discontinue service within one year of installation will be assessed all charges originally waived under the promotion. There is no limit to the number of times a customer can receive this promotion provided that the customer meets the required commitment level with each subsequent order.
- v. During the period April 1, 2010 through June 30, 2010, business customers who subscribe to ISDN PRI, Frame Relay, Digital Data Service (DDS), DS1/T1/Hi-Capacity T1, and/or DS3/Hi-Cap DS3 service may be eligible for waiver of all nonrecurring installation and service charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To receive a waiver, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to one of the qualifying services, and must commit to a minimum of a one year term. Customers subscribing to services under this promotion who discontinue service within one year of installation will be assessed all charges originally waived under the promotion. There is no limit to the number of times a customer can receive this promotion provided that the customer meets the required commitment level with each subsequent order.

ISSUED:
March 22, 2010

CANCELLED
July 1, 2010
Missouri Public
Service Commission
JI-2010-0734

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
April 1, 2010

FILED
Missouri Public
Service Commission
JI-2010-0570

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

- w. During the period April 19, 2010 through **December 31, 2014**, existing residence customers may be eligible for a \$5 bill credit for six months when they contact the Company to disconnect access line service and agree to retain service with the Company. To be eligible, a customer's account must have and maintain a B, C or D Credit Class rating with the Company and the customer must agree to retain flat rated one-party access line service with the Company. (C)

The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer and will continue for five consecutive months thereafter. If a customer discontinues service being promoted prior to the end of the six month period, no additional credits will be applied.

In no event will the application of this discount be used in conjunction with any other credits to take the customer's billed amount below zero. (C)
(C)

- x. During the period April 19, 2010 through **December 31, 2014**, new residence customers who order Simple Choice Bundle Unlimited may be eligible for the waiver of all service charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To be eligible, customers who are contacted by the Company or contact the Company and request this promotion must agree to establish a new account with the Company that includes (1) Simple Choice Bundle Unlimited; and (2) the Company's High-speed internet (at any data speed). (C)

- y. From May 1, 2010 through December 31, 2010, a direct mailing will be sent to all business customers with nine lines/trunks or fewer, notifying them of their eligibility for a \$10 invoice credit. The notice will be mailed immediately after the anniversary of the date on which the customer established service with the Company.

Customers who respond to this offer within 90 days after receiving the direct mailing will receive a \$10 invoice credit. The credit will appear on the customer's bill within two billing cycles after contacting the Company. When customers respond to this offer, the Company representative will review the customer's account and offer to discuss the customer's services and service needs, as well as the customer's overall satisfaction to ensure the customer is subscribed to the most appropriate services for their business needs.

For customers with multiple accounts, only one \$10 invoice credit is available, with such tied to the customer's oldest account.

ISSUED:
December 30, 2013

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
January 1, 2014

MO 12-PC01b

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

- w. During the period April 19, 2010 through **December 31, 2013**, existing residence customers may be eligible for a \$5 bill credit for six months when they contact the Company to disconnect access line service and agree to retain service with the Company. To be eligible, a customer's account must have and maintain a B, C or D Credit Class rating with the Company and the customer must agree to retain flat rated one-party access line service with the Company. (C)

The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer and will continue for five consecutive months thereafter. If a customer discontinues service being promoted prior to the end of the six month period, no additional credits will be applied.

This promotion may not be combined with any other promotion.

- x. During the period April 19, 2010 through **December 31, 2013**, new residence customers who order Simple Choice Bundle Unlimited may be eligible for the waiver of all service charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To be eligible, customers who are contacted by the Company or contact the Company and request this promotion must agree to establish a new account with the Company that includes (1) Simple Choice Bundle Unlimited; and (2) the Company's High-speed internet (at any data speed). (C)

- y. From May 1, 2010 through December 31, 2010, a direct mailing will be sent to all business customers with nine lines/trunks or fewer, notifying them of their eligibility for a \$10 invoice credit. The notice will be mailed immediately after the anniversary of the date on which the customer established service with the Company.

Customers who respond to this offer within 90 days after receiving the direct mailing will receive a \$10 invoice credit. The credit will appear on the customer's bill within two billing cycles after contacting the Company. When customers respond to this offer, the Company representative will review the customer's account and offer to discuss the customer's services and service needs, as well as the customer's overall satisfaction to ensure the customer is subscribed to the most appropriate services for their business needs.

For customers with multiple accounts, only one \$10 invoice credit is available, with such tied to the customer's oldest account.

ISSUED:
December 27, 2012

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
January 1, 2013

Filed
Missouri Public
Service Commission
JI-2013-0296

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

- w. During the period April 19, 2010 through **December 31, 2012**, existing residence customers may be eligible for a \$5 bill credit for six months when they contact the Company to disconnect access line service and agree to retain service with the Company. To be eligible, a customer's account must have and maintain a B, C or D Credit Class rating with the Company and the customer must agree to retain flat rated one-party access line service with the Company. (C)

The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer and will continue for five consecutive months thereafter. If a customer discontinues service being promoted prior to the end of the six month period, no additional credits will be applied.

This promotion may not be combined with any other promotion.

- x. During the period April 19, 2010 through **December 31, 2012**, new residence customers who order Simple Choice Bundle Unlimited may be eligible for the waiver of all service charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To be eligible, customers who are contacted by the Company or contact the Company and request this promotion must agree to establish a new account with the Company that includes (1) Simple Choice Bundle Unlimited; and (2) the Company's High-speed internet (at any data speed). (C)

- y. From May 1, 2010 through December 31, 2010, a direct mailing will be sent to all business customers with nine lines/trunks or fewer, notifying them of their eligibility for a \$10 invoice credit. The notice will be mailed immediately after the anniversary of the date on which the customer established service with the Company.

Customers who respond to this offer within 90 days after receiving the direct mailing will receive a \$10 invoice credit. The credit will appear on the customer's bill within two billing cycles after contacting the Company. When customers respond to this offer, the Company representative will review the customer's account and offer to discuss the customer's services and service needs, as well as the customer's overall satisfaction to ensure the customer is subscribed to the most appropriate services for their business needs.

For customers with multiple accounts, only one \$10 invoice credit is available, with such tied to the customer's oldest account.

ISSUED:
December 22, 2011

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

FILED
Missouri Public
Service Commission
JI-2012-0291

EFFECTIVE:
January 1, 2012

CANCELLED
January 1, 2013
Missouri Public
Service Commission
JI-2013-0296

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

- w. During the period April 19, 2010 through **December 31, 2011**, existing residence customers may be eligible for a \$5 bill credit for six months when they contact the Company to disconnect access line service and agree to retain service with the Company. To be eligible, a customer's account must have and maintain a B, **C or D** Credit Class rating with the Company and the customer must agree to retain flat rated one-party access line service with the Company. (C)

The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer and will continue for five consecutive months thereafter. If a customer discontinues service being promoted prior to the end of the six month period, no additional credits will be applied.

This promotion may not be combined with any other promotion.

- x. During the period April 19, 2010 through **December 31, 2011**, new residence customers who order Simple Choice Bundle Unlimited may be eligible for the waiver of all service charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To be eligible, customers who are contacted by the Company or contact the Company and request this promotion must agree to establish a new account with the Company that includes (1) Simple Choice Bundle Unlimited; and (2) the Company's High-speed internet (at any data speed). (C)
- y. From May 1, 2010 through December 31, 2010, a direct mailing will be sent to all business customers with nine lines/trunks or fewer, notifying them of their eligibility for a \$10 invoice credit. The notice will be mailed immediately after the anniversary of the date on which the customer established service with the Company.

Customers who respond to this offer within 90 days after receiving the direct mailing will receive a \$10 invoice credit. The credit will appear on the customer's bill within two billing cycles after contacting the Company. When customers respond to this offer, the Company representative will review the customer's account and offer to discuss the customer's services and service needs, as well as the customer's overall satisfaction to ensure the customer is subscribed to the most appropriate services for their business needs.

For customers with multiple accounts, only one \$10 invoice credit is available, with such tied to the customer's oldest account.

ISSUED:
December 22, 2010

CANCELED
January 1, 2012
Missouri Public
Service Commission
JI-2012-0291

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
January 1, 2011

FILED
Missouri Public
Service Commission
JI-2011-0320

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

- w. During the period April 19, 2010 through December 31, 2010, existing residence customers may be eligible for a \$5 bill credit for six months when they contact the Company to disconnect access line service and agree to retain service with the Company. To be eligible, a customer's account must have and maintain a B or C Credit Class rating with the Company and the customer must agree to retain flat rated one-party access line service with the Company.

The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer and will continue for five consecutive months thereafter. If a customer discontinues service being promoted prior to the end of the six month period, no additional credits will be applied.

This promotion may not be combined with any other promotion.

- x. During the period April 19, 2010 through December 31, 2010, new residence customers who order Simple Choice Bundle Unlimited may be eligible for the waiver of all service charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To be eligible, customers who are contacted by the Company or contact the Company and request this promotion must agree to establish a new account with the Company that includes (1) Simple Choice Bundle Unlimited; and (2) the Company's High-speed internet (at any data speed).

- y. **From May 1, 2010 through December 31, 2010, a direct mailing will be sent to all business customers with nine lines/trunks or fewer, notifying them of their eligibility for a \$10 invoice credit. The notice will be mailed immediately after the anniversary of the date on which the customer established service with the Company.**

Customers who respond to this offer within 90 days after receiving the direct mailing will receive a \$10 invoice credit. The credit will appear on the customer's bill within two billing cycles after contacting the Company. When customers respond to this offer, the Company representative will review the customer's account and offer to discuss the customer's services and service needs, as well as the customer's overall satisfaction to ensure the customer is subscribed to the most appropriate services for their business needs.

For customers with multiple accounts, only one \$10 invoice credit is available, with such tied to the customer's oldest account.

(N)
|
(N)

ISSUED:
April 21, 2010

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
May 1, 2010

CANCELLED
January 1, 2011
Missouri Public
Service Commission
JI-2011-0320

FILED
Missouri Public
Service Commission
JI-2010-0615

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

- w. During the period April 19, 2010 through December 31, 2010, existing residence customers may be eligible for a \$5 bill credit for six months when they contact the Company to disconnect access line service and agree to retain service with the Company. To be eligible, a customer's account must have and maintain a B or C Credit Class rating with the Company and the customer must agree to retain flat rated one-party access line service with the Company.

The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer and will continue for five consecutive months thereafter. If a customer discontinues service being promoted prior to the end of the six month period, no additional credits will be applied.

This promotion may not be combined with any other promotion.

- x. During the period April 19, 2010 through December 31, 2010, new residence customers who order Simple Choice Bundle Unlimited may be eligible for the waiver of all service charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To be eligible, customers who are contacted by the Company or contact the Company and request this promotion must agree to establish a new account with the Company that includes (1) Simple Choice Bundle Unlimited; and (2) the Company's High-speed internet (at any data speed).

ISSUED:
April 9, 2010

CANCELLED
May 1, 2010
Missouri Public
Service Commission
JI-2010-0615

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
April 19, 2010

FILED
Missouri Public
Service Commission
JI-2010-0596

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

- z. During the period May 1, 2010 through **October 31, 2010**, business customers who subscribe for a 12-month or 36 month commitment will be eligible for a discount on: (C)
- Voice Access: B1, Centrex, KEY, PBX, ISDN PRI & BRI, & DTS trunk circuits; the recurring (non-usage-based) calling plan packages (EAS, ECC, ECP, MCA, LOS, & OCP)
 - Voice Access Features: Hunting, Voicemail, Caller ID, 3-Way Calling, Call Forwarding, Speed Calling, Call Waiting, & recurring DID Charges including charges for blocks of numbers.
 - Data Services: DSL, DIA, Frame Relay, Ethernet, & Private Line circuits as well as monthly recurring charges for Managed [CPE] Services and Managed IP VPN Services.

This discount can not be combined with any other discount. A maximum discount of \$2,000 for any given month will apply to any LCD customer.

An early termination penalty will apply. The monthly rate will be the sum of 70% of the non-discounted rates. This rate will apply to the remaining commitment.

A 30 day minimum disconnect notice applies to all discounted services.

Applicable Exchanges: Branson, Branson West, Columbia, Dardenne, Foristell, Marshfield, O'Fallon, Ozark, St. Peters, Troy, Warrenton, Wentzville, West Plains, Wright City

12 month discount	10%
36 month discount	20%

Applicable Exchanges: Ava, Bourbon, Buffalo, Cassville, Crane, Cuba, Forsyth, Kimberling City, Seymour, St. James

12 month discount	5%
36 month discount	10%

ISSUED:
September 21, 2010

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
October 1, 2010

FILED
Missouri Public
Service Commission
JI-2011-0133

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

- z. During the period May 1, 2010 through **September 30, 2010**, business customers who subscribe for a 12-month or 36 month commitment will be eligible for a discount on: (C)
- Voice Access: B1, Centrex, KEY, PBX, ISDN PRI & BRI, & DTS trunk circuits; the recurring (non-usage-based) calling plan packages (EAS, ECC, ECP, MCA, LOS, & OCP)
 - Voice Access Features: Hunting, Voicemail, Caller ID, 3-Way Calling, Call Forwarding, Speed Calling, Call Waiting, & recurring DID Charges including charges for blocks of numbers.
 - Data Services: DSL, DIA, Frame Relay, Ethernet, & Private Line circuits as well as monthly recurring charges for Managed [CPE] Services and Managed IP VPN Services.

This discount can not be combined with any other discount. A maximum discount of \$2,000 for any given month will apply to any LCD customer.

An early termination penalty will apply. The monthly rate will be the sum of 70% of the non-discounted rates. This rate will apply to the remaining commitment.

A 30 day minimum disconnect notice applies to all discounted services.

Applicable Exchanges: Branson, Branson West, Columbia, Dardenne, Foristell, Marshfield, O'Fallon, Ozark, St. Peters, Troy, Warrenton, Wentzville, West Plains, Wright City

12 month discount	10%
36 month discount	20%

Applicable Exchanges: Ava, Bourbon, Buffalo, Cassville, Crane, Cuba, Forsyth, Kimberling City, Seymour, St. James

12 month discount	5%
36 month discount	10%

ISSUED:
July 19, 2010

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
July 29, 2010

CANCELLED
October 1, 2010
Missouri Public
Service Commission
JI-2011-0133

FILED
Missouri Public
Service Commission
JI-2011-0032

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

- z. During the period May 1, 2010 through July 30, 2010, business customers who subscribe for a 12-month or 36 month commitment will be eligible for a discount on:
- Voice Access: B1, Centrex, KEY, PBX, ISDN PRI & BRI, & DTS trunk circuits; the recurring (non-usage-based) calling plan packages (EAS, ECC, ECP, MCA, LOS, & OCP)
 - Voice Access Features: Hunting, Voicemail, Caller ID, 3-Way Calling, Call Forwarding, Speed Calling, Call Waiting, & recurring DID Charges including charges for blocks of numbers.
 - Data Services: DSL, DIA, Frame Relay, Ethernet, & Private Line circuits as well as monthly recurring charges for Managed [CPE] Services and Managed IP VPN Services.

This discount can not be combined with any other discount. A maximum discount of \$2,000 for any given month will apply to any LCD customer.

An early termination penalty will apply. The monthly rate will be the sum of 70% of the non-discounted rates. This rate will apply to the remaining commitment.

A 30 day minimum disconnect notice applies to all discounted services.

Applicable Exchanges: Branson, Branson West, Columbia, Dardenne, Foristell, Marshfield, O'Fallon, Ozark, St. Peters, Troy, Warrenton, Wentzville, West Plains, Wright City

12 month discount	10%
36 month discount	20%

Applicable Exchanges: Ava, Bourbon, Buffalo, Cassville, Crane, Cuba, Forsyth, Kimberling City, Seymour, St. James

12 month discount	5%
36 month discount	10%

ISSUED:
April 21, 2010

CANCELLED
July 29, 2010
Missouri Public
Service Commission
JI-2011-0032

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
May 1, 2010

FILED
Missouri Public
Service Commission
JI-2010-0615

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

aa. From May 28, 2010 through **December 31, 2014**, when new residence customers who are contacted by the Company or who contact the Company and request this promotion establish a new account that includes an access line, the Company will waive the service charges that are otherwise applicable (excluding inside wire, construction, or CPE installation) when the customer agrees to retain service for 12 months. This waiver will only apply to the primary access line. The benefits awarded under this promotion will not be rescinded if the customer disconnects the qualifying service prior to the 12-month commitment period. (C)

ab. From June 3, 2010 through September 30, 2010, existing business customers who are contacted by the Company or who contact the Company and request this promotion may be eligible for a credit of the monthly recurring charges for Business One-Party Service. To be eligible, customers who have existing Business One-Party Service must install an additional Business One-Party line and must agree to retain their service for a minimum of six months. Customers will receive three bill credits equal to the monthly recurring charge for that service. Credits will be issued for only one line when multiple lines are installed under the same order. The bill credits will be reflected on the first, second and third months following installation of the service.

Key Lines, PBX Trunks and Key Line Hunt Service are not eligible for this promotion. Customers subscribing to services under this promotion who discontinue service within six months of installation will be assessed all charges originally credited under the promotion. There is no limit on the number of times a customer may place orders for new lines and receive this promotional benefit during the promotional period. This promotion may not be combined with any other promotional benefits.

ac. During the period July 15, 2010 through October 12, 2010, new residence customers who are contacted by the Company or who contact the Company and request this promotion, may be eligible for a waiver of charges for their first month's service. To be eligible, customers must establish a new account and subscribe to Prepaid Local Telephone Service (PLTS). Requests for reconnects, including restoral of service after temporary suspension, are not eligible for this promotion. The first month's charges for PLTS will be waived for eligible customers. This promotion may not be combined with any other promotion.

ISSUED:
December 30, 2013

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
January 1, 2014

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

aa. From May 28, 2010 through **December 31, 2013**, when new residence customers who are contacted by the Company or who contact the Company and request this promotion establish a new account that includes an access line, the Company will waive the service charges that are otherwise applicable (excluding inside wire, construction, or CPE installation) when the customer agrees to retain service for 12 months. This waiver will only apply to the primary access line. The benefits awarded under this promotion will not be rescinded if the customer disconnects the qualifying service prior to the 12-month commitment period. (C)

ab. From June 3, 2010 through September 30, 2010, existing business customers who are contacted by the Company or who contact the Company and request this promotion may be eligible for a credit of the monthly recurring charges for Business One-Party Service. To be eligible, customers who have existing Business One-Party Service must install an additional Business One-Party line and must agree to retain their service for a minimum of six months. Customers will receive three bill credits equal to the monthly recurring charge for that service. Credits will be issued for only one line when multiple lines are installed under the same order. The bill credits will be reflected on the first, second and third months following installation of the service.

Key Lines, PBX Trunks and Key Line Hunt Service are not eligible for this promotion. Customers subscribing to services under this promotion who discontinue service within six months of installation will be assessed all charges originally credited under the promotion. There is no limit on the number of times a customer may place orders for new lines and receive this promotional benefit during the promotional period. This promotion may not be combined with any other promotional benefits.

ac. During the period July 15, 2010 through October 12, 2010, new residence customers who are contacted by the Company or who contact the Company and request this promotion, may be eligible for a waiver of charges for their first month's service. To be eligible, customers must establish a new account and subscribe to Prepaid Local Telephone Service (PLTS). Requests for reconnects, including restoral of service after temporary suspension, are not eligible for this promotion. The first month's charges for PLTS will be waived for eligible customers. This promotion may not be combined with any other promotion.

ISSUED:
December 27, 2012

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
January 1, 2013

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

aa. From May 28, 2010 through **December 31, 2012**, when new residence customers who are contacted by the Company or who contact the Company and request this promotion establish a new account that includes an access line, the Company will waive the service charges that are otherwise applicable (excluding inside wire, construction, or CPE installation) when the customer agrees to retain service for 12 months. This waiver will only apply to the primary access line. The benefits awarded under this promotion will not be rescinded if the customer disconnects the qualifying service prior to the 12-month commitment period. (C)

ab. From June 3, 2010 through September 30, 2010, existing business customers who are contacted by the Company or who contact the Company and request this promotion may be eligible for a credit of the monthly recurring charges for Business One-Party Service. To be eligible, customers who have existing Business One-Party Service must install an additional Business One-Party line and must agree to retain their service for a minimum of six months. Customers will receive three bill credits equal to the monthly recurring charge for that service. Credits will be issued for only one line when multiple lines are installed under the same order. The bill credits will be reflected on the first, second and third months following installation of the service.

Key Lines, PBX Trunks and Key Line Hunt Service are not eligible for this promotion. Customers subscribing to services under this promotion who discontinue service within six months of installation will be assessed all charges originally credited under the promotion. There is no limit on the number of times a customer may place orders for new lines and receive this promotional benefit during the promotional period. This promotion may not be combined with any other promotional benefits.

ac. During the period July 15, 2010 through October 12, 2010, new residence customers who are contacted by the Company or who contact the Company and request this promotion, may be eligible for a waiver of charges for their first month's service. To be eligible, customers must establish a new account and subscribe to Prepaid Local Telephone Service (PLTS). Requests for reconnects, including restoral of service after temporary suspension, are not eligible for this promotion. The first month's charges for PLTS will be waived for eligible customers. This promotion may not be combined with any other promotion.

ISSUED:
December 22, 2011

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

FILED
Missouri Public
Service Commission
JI-2012-0291

EFFECTIVE:
January 1, 2012

CANCELLED
January 1, 2013
Missouri Public
Service Commission
JI-2013-0296

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

aa. From May 28, 2010 through **December 31, 2011**, when new residence customers who are contacted by the Company or who contact the Company and request this promotion establish a new account that includes an access line, the Company will waive the service charges that are otherwise applicable (excluding inside wire, construction, or CPE installation) when the customer agrees to retain service for 12 months. This waiver will only apply to the primary access line. The benefits awarded under this promotion will not be rescinded if the customer disconnects the qualifying service prior to the 12-month commitment period. (C)

ab. From June 3, 2010 through September 30, 2010, existing business customers who are contacted by the Company or who contact the Company and request this promotion may be eligible for a credit of the monthly recurring charges for Business One-Party Service. To be eligible, customers who have existing Business One-Party Service must install an additional Business One-Party line and must agree to retain their service for a minimum of six months. Customers will receive three bill credits equal to the monthly recurring charge for that service. Credits will be issued for only one line when multiple lines are installed under the same order. The bill credits will be reflected on the first, second and third months following installation of the service.

Key Lines, PBX Trunks and Key Line Hunt Service are not eligible for this promotion. Customers subscribing to services under this promotion who discontinue service within six months of installation will be assessed all charges originally credited under the promotion. There is no limit on the number of times a customer may place orders for new lines and receive this promotional benefit during the promotional period. This promotion may not be combined with any other promotional benefits.

ac. During the period July 15, 2010 through October 12, 2010, new residence customers who are contacted by the Company or who contact the Company and request this promotion, may be eligible for a waiver of charges for their first month's service. To be eligible, customers must establish a new account and subscribe to Prepaid Local Telephone Service (PLTS). Requests for reconnects, including restoral of service after temporary suspension, are not eligible for this promotion. The first month's charges for PLTS will be waived for eligible customers. This promotion may not be combined with any other promotion.

ISSUED:
December 22, 2010

CANCELED
January 1, 2012
Missouri Public
Service Commission
JI-2012-0291

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
January 1, 2011

FILED
Missouri Public
Service Commission
JI-2011-0320

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

aa. From May 28, 2010 through December 31, 2010, when new residence customers who are contacted by the Company or who contact the Company and request this promotion establish a new account that includes an access line, the Company will waive the service charges that are otherwise applicable (excluding inside wire, construction, or CPE installation) when the customer agrees to retain service for 12 months. This waiver will only apply to the primary access line. The benefits awarded under this promotion will not be rescinded if the customer disconnects the qualifying service prior to the 12-month commitment period.

ab. From June 3, 2010 through **September 30**, 2010, existing business customers who are contacted by the Company or who contact the Company and request this promotion may be eligible for a credit of the monthly recurring charges for Business One-Party Service. To be eligible, customers who have existing Business One-Party Service must install an additional Business One-Party line and must agree to retain their service for a minimum of six months. Customers will receive three bill credits equal to the monthly recurring charge for that service. Credits will be issued for only one line when multiple lines are installed under the same order. The bill credits will be reflected on the first, second and third months following installation of the service.

(C)

Key Lines, PBX Trunks and Key Line Hunt Service are not eligible for this promotion. Customers subscribing to services under this promotion who discontinue service within six months of installation will be assessed all charges originally credited under the promotion. There is no limit on the number of times a customer may place orders for new lines and receive this promotional benefit during the promotional period. This promotion may not be combined with any other promotional benefits.

ac. During the period July 15, 2010 through October 12, 2010, new residence customers who are contacted by the Company or who contact the Company and request this promotion, may be eligible for a waiver of charges for their first month's service. To be eligible, customers must establish a new account and subscribe to Prepaid Local Telephone Service (PLTS). Requests for reconnects, including restoral of service after temporary suspension, are not eligible for this promotion. The first month's charges for PLTS will be waived for eligible customers. This promotion may not be combined with any other promotion.

ISSUED:
August 6, 2010

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
August 16, 2010

CANCELLED
January 1, 2011
Missouri Public
Service Commission
JI-2011-0320

FILED
Missouri Public
Service Commission
JI-2011-0060

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

aa. From May 28, 2010 through December 31, 2010, when new residence customers who are contacted by the Company or who contact the Company and request this promotion establish a new account that includes an access line, the Company will waive the service charges that are otherwise applicable (excluding inside wire, construction, or CPE installation) when the customer agrees to retain service for 12 months. This waiver will only apply to the primary access line. The benefits awarded under this promotion will not be rescinded if the customer disconnects the qualifying service prior to the 12-month commitment period.

ab. From June 3, 2010 through August 31, 2010, existing business customers who are contacted by the Company or who contact the Company and request this promotion may be eligible for a credit of the monthly recurring charges for Business One-Party Service. To be eligible, customers who have existing Business One-Party Service must install an additional Business One-Party line and must agree to retain their service for a minimum of six months. Customers will receive three bill credits equal to the monthly recurring charge for that service. Credits will be issued for only one line when multiple lines are installed under the same order. The bill credits will be reflected on the first, second and third months following installation of the service.

Key Lines, PBX Trunks and Key Line Hunt Service are not eligible for this promotion. Customers subscribing to services under this promotion who discontinue service within six months of installation will be assessed all charges originally credited under the promotion. There is no limit on the number of times a customer may place orders for new lines and receive this promotional benefit during the promotional period. This promotion may not be combined with any other promotional benefits.

ac. During the period July 15, 2010 through October 12, 2010, new residence customers who are contacted by the Company or who contact the Company and request this promotion, may be eligible for a waiver of charges for their first month's service. To be eligible, customers must establish a new account and subscribe to Prepaid Local Telephone Service (PLTS). Requests for reconnects, including restoral of service after temporary suspension, are not eligible for this promotion. The first month's charges for PLTS will be waived for eligible customers. This promotion may not be combined with any other promotion.

(N)
|
(N)

ISSUED:
June 18, 2010

CANCELLED
August 16, 2010
Missouri Public
Service Commission
JI-2011-0060

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
June 29, 2010

FILED
Missouri Public
Service Commission
JI-2010-0715

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

aa. From May 28, 2010 through December 31, 2010, when new residence customers who are contacted by the Company or who contact the Company and request this promotion establish a new account that includes an access line, the Company will waive the service charges that are otherwise applicable (excluding inside wire, construction, or CPE installation) when the customer agrees to retain service for 12 months. This waiver will only apply to the primary access line. The benefits awarded under this promotion will not be rescinded if the customer disconnects the qualifying service prior to the 12-month commitment period.

ab. **From June 3, 2010 through August 31, 2010, existing business customers who are contacted by the Company or who contact the Company and request this promotion may be eligible for a credit of the monthly recurring charges for Business One-Party Service. To be eligible, customers who have existing Business One-Party Service must install an additional Business One-Party line and must agree to retain their service for a minimum of six months. Customers will receive three bill credits equal to the monthly recurring charge for that service. Credits will be issued for only one line when multiple lines are installed under the same order. The bill credits will be reflected on the first, second and third months following installation of the service.**

Key Lines, PBX Trunks and Key Line Hunt Service are not eligible for this promotion. Customers subscribing to services under this promotion who discontinue service within six months of installation will be assessed all charges originally credited under the promotion. There is no limit on the number of times a customer may place orders for new lines and receive this promotional benefit during the promotional period. This promotion may not be combined with any other promotional benefits.

(N)
|
(N)

ISSUED:
May 24, 2010

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
June 3, 2010

CANCELLED
June 29, 2010
Missouri Public
Service Commission
JI-2010-0715

FILED
Missouri Public
Service Commission
JI-2010-0673

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

- aa. From May 28, 2010 through December 31, 2010, when new residence customers who are contacted by the Company or who contact the Company and request this promotion establish a new account that includes an access line, the Company will waive the service charges that are otherwise applicable (excluding inside wire, construction, or CPE installation) when the customer agrees to retain service for 12 months. This waiver will only apply to the primary access line. The benefits awarded under this promotion will not be rescinded if the customer disconnects the qualifying service prior to the 12-month commitment period.

ISSUED:
May 17, 2010

CANCELLED
June 03, 2010
Missouri Public
Service Commission
JI-2010-0673

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
May 28, 2010

FILED
Missouri Public
Service Commission
JI-2010-0659

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

- ad. During the period July 1, 2010 through **May 31, 2011**, existing business customers may be eligible for one bill credit when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. (C)

To be eligible, the customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding long distance, taxes, surcharges, and other fees) and the customer must agree to retain the service(s) for one year after receiving the bill credit.

The credit will be reflected on the customer's bill for the first month bill following the customer's acceptance of this promotion. The bill credit will be equal to the monthly charges for the services that were retained after the customer notified the company of the competitive offer or made a disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed \$500.00 per bill credit.

A customer with multiple locations is eligible for this promotion at each location for which disconnection is requested, either all at the same time or separately, with the further caveat that the maximum credit available under this offer is \$500 per customer, regardless of the number of service locations, accounts or billing telephone numbers the customer has in service.

Customers who discontinue service(s) for which the credit was issued prior to one year after issuance of the credit will be assessed all charges originally waived under the promotion.

The benefits awarded under this promotion may not be combined with the benefits of any other currently available promotion.

ISSUED:
January 21, 2011

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
February 1, 2011

FILED
Missouri Public
Service Commission
JI-2011-0377

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

- ad. During the period July 1, 2010 through **January 31, 2011**, existing business customers may be eligible for one bill credit when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. (C)

To be eligible, the customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding long distance, taxes, surcharges, and other fees) and the customer must agree to retain the service(s) for one year after receiving the bill credit.

The credit will be reflected on the customer's bill for the first month bill following the customer's acceptance of this promotion. The bill credit will be equal to the monthly charges for the services that were retained after the customer notified the company of the competitive offer or made a disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed \$500.00 per bill credit.

A customer with multiple locations is eligible for this promotion at each location for which disconnection is requested, either all at the same time or separately, with the further caveat that the maximum credit available under this offer is \$500 per customer, regardless of the number of service locations, accounts or billing telephone numbers the customer has in service.

Customers who discontinue service(s) for which the credit was issued prior to one year after issuance of the credit will be assessed all charges originally waived under the promotion.

The benefits awarded under this promotion may not be combined with the benefits of any other currently available promotion.

ISSUED:
September 21, 2010

CANCELLED
February 1, 2011
Missouri Public
Service Commission
JI-2011-0377

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
October 1, 2010

FILED
Missouri Public
Service Commission
JI-2011-0133

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

- ad. During the period July 1, 2010 through September 30, 2010, existing business customers may be eligible for one bill credit when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company.

To be eligible, the customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding long distance, taxes, surcharges, and other fees) and the customer must agree to retain the service(s) for one year after receiving the bill credit.

The credit will be reflected on the customer's bill for the first month bill following the customer's acceptance of this promotion. The bill credit will be equal to the monthly charges for the services that were retained after the customer notified the company of the competitive offer or made a disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed \$500.00 per bill credit.

A customer with multiple locations is eligible for this promotion at each location for which disconnection is requested, either all at the same time or separately, with the further caveat that the maximum credit available under this offer is \$500 per customer, regardless of the number of service locations, accounts or billing telephone numbers the customer has in service.

Customers who discontinue service(s) for which the credit was issued prior to one year after issuance of the credit will be assessed all charges originally waived under the promotion.

The benefits awarded under this promotion may not be combined with the benefits of any other currently available promotion.

ISSUED:
June 21, 2010

CANCELLED
October 1, 2010
Missouri Public
Service Commission
JI-2011-0133

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
July 1, 2010

FILED
Missouri Public
Service Commission
JI-2010-0734

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

- ae. During the period July 1, 2010 through May 31, 2011, existing business customers will be eligible to receive two bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding long distance, taxes, surcharges, and other fees).

The credits will be equal to 50% of the monthly charges for the services that were retained after the customer notified the company of the competitive offer or made a disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed \$250 per bill credit. The credits will be reflected on the customer's first and second month bills following the customer's acceptance of this promotion.

A customer with multiple locations is eligible for this promotion at each location for which disconnection is requested, either all at the same time or separately, with the further caveat that the maximum credit available under this offer is \$500 per customer, regardless of the number of service locations, accounts or billing telephone numbers the customer has in service.

The benefits awarded under this promotion may not be combined with the benefits of any other currently available promotion.

- af. During the period October 15, 2010 through **May 31, 2014**, business customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) that are otherwise applicable for installation of a new business line or trunk. (C)

To be eligible, business customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to High Speed Internet (1.5 Mbps or greater) with installation of a new business line or trunk. Packaged services (bundles) that include a business line or trunk are eligible for this promotion. There is no limit on the number of times a customer may place orders for new lines or trunks and receive this promotional benefit during the promotional period.

ISSUED:
January 29, 2014

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
January 30, 2014

MO 12-PB02D

CANCELLED
October 1, 2014
Missouri Public
Service Commission
JI-2015-0066

Filed
Missouri Public
Service Commission
JI-2014-0311

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

- ae. During the period July 1, 2010 through May 31, 2011, existing business customers will be eligible to receive two bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding long distance, taxes, surcharges, and other fees).

The credits will be equal to 50% of the monthly charges for the services that were retained after the customer notified the company of the competitive offer or made a disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed \$250 per bill credit. The credits will be reflected on the customer's first and second month bills following the customer's acceptance of this promotion.

A customer with multiple locations is eligible for this promotion at each location for which disconnection is requested, either all at the same time or separately, with the further caveat that the maximum credit available under this offer is \$500 per customer, regardless of the number of service locations, accounts or billing telephone numbers the customer has in service.

The benefits awarded under this promotion may not be combined with the benefits of any other currently available promotion.

- af. During the period October 15, 2010 through **January 31, 2014**, business customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) that are otherwise applicable for installation of a new business line or trunk. (C)

To be eligible, business customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to High Speed Internet (1.5 Mbps or greater) with installation of a new business line or trunk. Packaged services (bundles) that include a business line or trunk are eligible for this promotion. There is no limit on the number of times a customer may place orders for new lines or trunks and receive this promotional benefit during the promotional period.

ISSUED:
September 30, 2013

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
October 1, 2013

MO 12-PB02C

CANCELLED
January 30, 2014
Missouri Public
Service Commission
JI-2014-0311

FILED
Missouri Public
Service Commission
JI-2014-0148

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

- ae. During the period July 1, 2010 through May 31, 2011, existing business customers will be eligible to receive two bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding long distance, taxes, surcharges, and other fees).

The credits will be equal to 50% of the monthly charges for the services that were retained after the customer notified the company of the competitive offer or made a disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed \$250 per bill credit. The credits will be reflected on the customer's first and second month bills following the customer's acceptance of this promotion.

A customer with multiple locations is eligible for this promotion at each location for which disconnection is requested, either all at the same time or separately, with the further caveat that the maximum credit available under this offer is \$500 per customer, regardless of the number of service locations, accounts or billing telephone numbers the customer has in service.

The benefits awarded under this promotion may not be combined with the benefits of any other currently available promotion.

- af. During the period October 15, 2010 through **September 30, 2013**, business customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) that are otherwise applicable for installation of a new business line or trunk. (C)

To be eligible, business customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to High Speed Internet (1.5 Mbps or greater) with installation of a new business line or trunk. Packaged services (bundles) that include a business line or trunk are eligible for this promotion. There is no limit on the number of times a customer may place orders for new lines or trunks and receive this promotional benefit during the promotional period.

ISSUED:
May 31, 2013

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
June 1, 2013

MO 12-PB02b
CANCELLED
October 1, 2013
Missouri Public
Service Commission
JI-2014-0148

FILED
Missouri Public
Service Commission
JI-2013-0566

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

- ae. During the period July 1, 2010 through May 31, 2011, existing business customers will be eligible to receive two bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding long distance, taxes, surcharges, and other fees).

The credits will be equal to 50% of the monthly charges for the services that were retained after the customer notified the company of the competitive offer or made a disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed \$250 per bill credit. The credits will be reflected on the customer's first and second month bills following the customer's acceptance of this promotion.

A customer with multiple locations is eligible for this promotion at each location for which disconnection is requested, either all at the same time or separately, with the further caveat that the maximum credit available under this offer is \$500 per customer, regardless of the number of service locations, accounts or billing telephone numbers the customer has in service.

The benefits awarded under this promotion may not be combined with the benefits of any other currently available promotion.

- af. During the period October 15, 2010 through **May 31, 2013**, business customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) that are otherwise applicable for installation of a new business line or trunk. (C)

To be eligible, business customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to High Speed Internet (1.5 Mbps or greater) with installation of a new business line or trunk. Packaged services (bundles) that include a business line or trunk are eligible for this promotion. There is no limit on the number of times a customer may place orders for new lines or trunks and receive this promotional benefit during the promotional period.

ISSUED:
January 31, 2013

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
February 1, 2013

MO 12-PB02a
CANCELLED
June 1, 2013
Missouri Public
Service Commission
JI-2013-0566

FILED
Missouri Public
Service Commission
JI-2013-0343

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

- ae. During the period July 1, 2010 through May 31, 2011, existing business customers will be eligible to receive two bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding long distance, taxes, surcharges, and other fees).

The credits will be equal to 50% of the monthly charges for the services that were retained after the customer notified the company of the competitive offer or made a disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed \$250 per bill credit. The credits will be reflected on the customer's first and second month bills following the customer's acceptance of this promotion.

A customer with multiple locations is eligible for this promotion at each location for which disconnection is requested, either all at the same time or separately, with the further caveat that the maximum credit available under this offer is \$500 per customer, regardless of the number of service locations, accounts or billing telephone numbers the customer has in service.

The benefits awarded under this promotion may not be combined with the benefits of any other currently available promotion.

- af. During the period October 15, 2010 through **January 31, 2013**, business customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) that are otherwise applicable for installation of a new business line or trunk. (C)

To be eligible, business customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to High Speed Internet (1.5 Mbps or greater) with installation of a new business line or trunk. Packaged services (bundles) that include a business line or trunk are eligible for this promotion. There is no limit on the number of times a customer may place orders for new lines or trunks and receive this promotional benefit during the promotional period.

ISSUED:
September 20, 2012

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
October 1, 2012

CANCELLED
February 1, 2013
Missouri Public
Service Commission
JI-2013-0343

FILED
Missouri Public
Service Commission
JI-2013-0134

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

- ae. During the period July 1, 2010 through May 31, 2011, existing business customers will be eligible to receive two bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding long distance, taxes, surcharges, and other fees).

The credits will be equal to 50% of the monthly charges for the services that were retained after the customer notified the company of the competitive offer or made a disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed \$250 per bill credit. The credits will be reflected on the customer's first and second month bills following the customer's acceptance of this promotion.

A customer with multiple locations is eligible for this promotion at each location for which disconnection is requested, either all at the same time or separately, with the further caveat that the maximum credit available under this offer is \$500 per customer, regardless of the number of service locations, accounts or billing telephone numbers the customer has in service.

The benefits awarded under this promotion may not be combined with the benefits of any other currently available promotion.

- af. During the period October 15, 2010 through **September 30, 2012**, business customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) that are otherwise applicable for installation of a new business line or trunk. (C)

To be eligible, business customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to High Speed Internet (1.5 Mbps or greater) with installation of a new business line or trunk. Packaged services (bundles) that include a business line or trunk are eligible for this promotion. There is no limit on the number of times a customer may place orders for new lines or trunks and receive this promotional benefit during the promotional period.

ISSUED:
May 18, 2012

CANCELLED
October 1, 2012
Missouri Public
Service Commission
JI-2013-0134

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
June 1, 2012

FILED
Missouri Public
Service Commission
JI-2012-0749

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

- ae. During the period July 1, 2010 through May 31, 2011, existing business customers will be eligible to receive two bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding long distance, taxes, surcharges, and other fees).

The credits will be equal to 50% of the monthly charges for the services that were retained after the customer notified the company of the competitive offer or made a disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed \$250 per bill credit. The credits will be reflected on the customer's first and second month bills following the customer's acceptance of this promotion.

A customer with multiple locations is eligible for this promotion at each location for which disconnection is requested, either all at the same time or separately, with the further caveat that the maximum credit available under this offer is \$500 per customer, regardless of the number of service locations, accounts or billing telephone numbers the customer has in service.

The benefits awarded under this promotion may not be combined with the benefits of any other currently available promotion.

- af. During the period October 15, 2010 through **May 31, 2012**, business customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) that are otherwise applicable for installation of a new business line or trunk. (C)

To be eligible, business customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to High Speed Internet (1.5 Mbps or greater) with installation of a new business line or trunk. Packaged services (bundles) that include a business line or trunk are eligible for this promotion. There is no limit on the number of times a customer may place orders for new lines or trunks and receive this promotional benefit during the promotional period.

ISSUED:
January 20, 2012

CANCELLED
June 1, 2012
Missouri Public
Service Commission
JI-2012-0749

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
February 1, 2012

Filed
Missouri Public
Service Commission
JI-2012-0350

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

- ae. During the period July 1, 2010 through May 31, 2011, existing business customers will be eligible to receive two bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding long distance, taxes, surcharges, and other fees).

The credits will be equal to 50% of the monthly charges for the services that were retained after the customer notified the company of the competitive offer or made a disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed \$250 per bill credit. The credits will be reflected on the customer's first and second month bills following the customer's acceptance of this promotion.

A customer with multiple locations is eligible for this promotion at each location for which disconnection is requested, either all at the same time or separately, with the further caveat that the maximum credit available under this offer is \$500 per customer, regardless of the number of service locations, accounts or billing telephone numbers the customer has in service.

The benefits awarded under this promotion may not be combined with the benefits of any other currently available promotion.

- af. During the period October 15, 2010 through **January 31, 2012**, business customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) that are otherwise applicable for installation of a new business line or trunk. (C)

To be eligible, business customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to High Speed Internet (1.5 Mbps or greater) with installation of a new business line or trunk. Packaged services (bundles) that include a business line or trunk are eligible for this promotion. There is no limit on the number of times a customer may place orders for new lines or trunks and receive this promotional benefit during the promotional period.

ISSUED:
December 22, 2011

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
January 1, 2012

FILED
Missouri Public
Service Commission
JI-2012-0291

CANCELLED
February 1, 2012
Missouri Public
Service Commission
JI-2012-0350

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

- ae. During the period July 1, 2010 through May 31, 2011, existing business customers will be eligible to receive two bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding long distance, taxes, surcharges, and other fees).

The credits will be equal to 50% of the monthly charges for the services that were retained after the customer notified the company of the competitive offer or made a disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed \$250 per bill credit. The credits will be reflected on the customer's first and second month bills following the customer's acceptance of this promotion.

A customer with multiple locations is eligible for this promotion at each location for which disconnection is requested, either all at the same time or separately, with the further caveat that the maximum credit available under this offer is \$500 per customer, regardless of the number of service locations, accounts or billing telephone numbers the customer has in service.

The benefits awarded under this promotion may not be combined with the benefits of any other currently available promotion.

- af. During the period October 15, 2010 through **December 31, 2011**, business customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) that are otherwise applicable for installation of a new business line or trunk. (C)

To be eligible, business customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to High Speed Internet (1.5 Mbps or greater) with installation of a new business line or trunk. Packaged services (bundles) that include a business line or trunk are eligible for this promotion. There is no limit on the number of times a customer may place orders for new lines or trunks and receive this promotional benefit during the promotional period.

ISSUED:
September 20, 2011

CANCELED
January 1, 2012
Missouri Public
Service Commission
JI-2012-0291

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
September 30, 2011

FILED
Missouri Public
Service Commission
JI-2012-0120

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

- ae. During the period July 1, 2010 through May 31, 2011, existing business customers will be eligible to receive two bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding long distance, taxes, surcharges, and other fees).

The credits will be equal to 50% of the monthly charges for the services that were retained after the customer notified the company of the competitive offer or made a disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed \$250 per bill credit. The credits will be reflected on the customer's first and second month bills following the customer's acceptance of this promotion.

A customer with multiple locations is eligible for this promotion at each location for which disconnection is requested, either all at the same time or separately, with the further caveat that the maximum credit available under this offer is \$500 per customer, regardless of the number of service locations, accounts or billing telephone numbers the customer has in service.

The benefits awarded under this promotion may not be combined with the benefits of any other currently available promotion.

- af. During the period October 15, 2010 through **September 30, 2011**, business customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) that are otherwise applicable for installation of a new business line or trunk. (C)

To be eligible, business customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to High Speed Internet (1.5 Mbps or greater) with installation of a new business line or trunk. Packaged services (bundles) that include a business line or trunk are eligible for this promotion. There is no limit on the number of times a customer may place orders for new lines or trunks and receive this promotional benefit during the promotional period.

ISSUED:
May 20, 2011

CANCELLED
September 30, 2011
Missouri Public
Service Commission
JI-2012-0120

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
May 31, 2011

FILED
Missouri Public
Service Commission
JI-2011-0586

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

- ae. During the period July 1, 2010 through **May 31, 2011**, existing business customers will be eligible to receive two bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding long distance, taxes, surcharges, and other fees). (C)

The credits will be equal to 50% of the monthly charges for the services that were retained after the customer notified the company of the competitive offer or made a disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed \$250 per bill credit. The credits will be reflected on the customer's first and second month bills following the customer's acceptance of this promotion.

A customer with multiple locations is eligible for this promotion at each location for which disconnection is requested, either all at the same time or separately, with the further caveat that the maximum credit available under this offer is \$500 per customer, regardless of the number of service locations, accounts or billing telephone numbers the customer has in service.

The benefits awarded under this promotion may not be combined with the benefits of any other currently available promotion.

- af. During the period October 15, 2010 through **May 31, 2011** business customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) that are otherwise applicable for installation of a new business line or trunk. (C)

To be eligible, business customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to High Speed Internet (1.5 Mbps or greater) with installation of a new business line or trunk. Packaged services (bundles) that include a business line or trunk are eligible for this promotion. There is no limit on the number of times a customer may place orders for new lines or trunks and receive this promotional benefit during the promotional period.

ISSUED:
January 21, 2011
CANCELED
May 31, 2011
Missouri Public
Service Commission
JI-2011-0586

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
February 1, 2011
FILED
Missouri Public
Service Commission
JI-2011-0377

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

- ae. During the period July 1, 2010 through January 31, 2011, existing business customers will be eligible to receive two bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding long distance, taxes, surcharges, and other fees).

The credits will be equal to 50% of the monthly charges for the services that were retained after the customer notified the company of the competitive offer or made a disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed \$250 per bill credit. The credits will be reflected on the customer's first and second month bills following the customer's acceptance of this promotion.

A customer with multiple locations is eligible for this promotion at each location for which disconnection is requested, either all at the same time or separately, with the further caveat that the maximum credit available under this offer is \$500 per customer, regardless of the number of service locations, accounts or billing telephone numbers the customer has in service.

The benefits awarded under this promotion may not be combined with the benefits of any other currently available promotion.

- af. **During the period October 15, 2010 through January 31, 2011 business customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) that are otherwise applicable for installation of a new business line or trunk.**

To be eligible, business customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to High Speed Internet (1.5 Mbps or greater) with installation of a new business line or trunk. Packaged services (bundles) that include a business line or trunk are eligible for this promotion. There is no limit on the number of times a customer may place orders for new lines or trunks and receive this promotional benefit during the promotional period.

(N)
|
(N)

ISSUED:
October 5, 2010

CANCELLED
February 1, 2011
Missouri Public
Service Commission
JI-2011-0377

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
October 15, 2010

FILED
Missouri Public
Service Commission
JI-2011-0180

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

- ae. During the period July 1, 2010 through **January 31, 2011**, existing business customers will be eligible to receive two bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding long distance, taxes, surcharges, and other fees). (C)

The credits will be equal to 50% of the monthly charges for the services that were retained after the customer notified the company of the competitive offer or made a disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed \$250 per bill credit. The credits will be reflected on the customer's first and second month bills following the customer's acceptance of this promotion.

A customer with multiple locations is eligible for this promotion at each location for which disconnection is requested, either all at the same time or separately, with the further caveat that the maximum credit available under this offer is \$500 per customer, regardless of the number of service locations, accounts or billing telephone numbers the customer has in service.

The benefits awarded under this promotion may not be combined with the benefits of any other currently available promotion.

ISSUED:
September 21, 2010

CANCELLED
October 15, 2010
Missouri Public
Service Commission
JI-2011-0180

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
October 1, 2010

FILED
Missouri Public
Service Commission
JI-2011-0133

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

- ae. During the period July 1, 2010 through September 30, 2010, existing business customers will be eligible to receive two bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding long distance, taxes, surcharges, and other fees).

The credits will be equal to 50% of the monthly charges for the services that were retained after the customer notified the company of the competitive offer or made a disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed \$250 per bill credit. The credits will be reflected on the customer's first and second month bills following the customer's acceptance of this promotion.

A customer with multiple locations is eligible for this promotion at each location for which disconnection is requested, either all at the same time or separately, with the further caveat that the maximum credit available under this offer is \$500 per customer, regardless of the number of service locations, accounts or billing telephone numbers the customer has in service.

The benefits awarded under this promotion may not be combined with the benefits of any other currently available promotion.

ISSUED:
June 21, 2010

CANCELLED
October 1, 2010
Missouri Public
Service Commission
JI-2011-0133

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
July 1, 2010

FILED
Missouri Public
Service Commission
JI-2010-0734

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

- ag. During the period December 1, 2010 through **March 31, 2011** existing business customers may be eligible for consecutive bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. (C)

To be eligible, the customer must be subscribed to any business local exchange service and must agree to retain the service(s) for one year after receiving the bill credit. Eligible customers who are subscribed to any local exchange service will receive a \$5.00 per line bill credit for six months when they agree to retain their service(s) for a minimum of twelve additional months, or will receive a \$5.00 per line bill credit for twelve months when they agree to retain their service(s) for a minimum of twenty-four additional months. Customers may receive the credits for a maximum of ten lines during the promotional period.

Eligible customers who are subscribed to any bundled service will receive a \$10.00 bill credit per bundle for six months when they agree to retain their bundled service(s) for a minimum of twelve additional months, or will receive a \$10.00 bill credit per bundle for twelve months when they agree to retain their service(s) for a minimum of twenty-four additional months. Customers may receive the credits for a maximum of ten bundles during the promotional period.

The credits will begin appearing on customer bills the first month bill following the customer's acceptance of this promotion. The benefits awarded under this promotion may be combined with the benefits of other currently available promotions.

If the customer discontinues service(s) prior to the twelve or twenty-four month commitment period, the credits issued under this promotion will be rescinded and charges for the credit amounts will be reflected on the customer's final bill. Customers are also liable for 50% of the remaining monthly recurring charges for the service(s) disconnected.

ISSUED:
February 18, 2011

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
February 28, 2011

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

- ag. During the period December 1, 2010 through February 28, 2011 existing business customers may be eligible for consecutive bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company.

To be eligible, the customer must be subscribed to any business local exchange service and must agree to retain the service(s) for one year after receiving the bill credit. Eligible customers who are subscribed to any local exchange service will receive a \$5.00 per line bill credit for six months when they agree to retain their service(s) for a minimum of twelve additional months, or will receive a \$5.00 per line bill credit for twelve months when they agree to retain their service(s) for a minimum of twenty-four additional months. Customers may receive the credits for a maximum of ten lines during the promotional period.

Eligible customers who are subscribed to any bundled service will receive a \$10.00 bill credit per bundle for six months when they agree to retain their bundled service(s) for a minimum of twelve additional months, or will receive a \$10.00 bill credit per bundle for twelve months when they agree to retain their service(s) for a minimum of twenty-four additional months. Customers may receive the credits for a maximum of ten bundles during the promotional period.

The credits will begin appearing on customer bills the first month bill following the customer's acceptance of this promotion. The benefits awarded under this promotion may be combined with the benefits of other currently available promotions.

If the customer discontinues service(s) prior to the twelve or twenty-four month commitment period, the credits issued under this promotion will be rescinded and charges for the credit amounts will be reflected on the customer's final bill. Customers are also liable for 50% of the remaining monthly recurring charges for the service(s) disconnected.

ISSUED:
November 19, 2010

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
December 1, 2010

Cancelled
February 28, 2011
Missouri Public
Service Commission
JI-2011-0427

FILED
Missouri Public
Service Commission
JI-2011-0258

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

- ah. From February 24, 2011 through December 31, 2011, business customers with 99 lines/trunks or fewer who are not currently subscribed to the Company's High Speed Internet Service and have retained local regulated service with the Company for one year or for two years are eligible for a one-time invoice credit of up to \$10. Eligible customers who are contacted by the Company or contact the Company to request this promotion will receive the invoice credit when they respond to this promotion during their service anniversary month (the month during which service was initially established and retained without a break in service) and discuss their account with a Company representative. The representative will review the customer's account and offer to discuss the customer's services and service needs, as well as the customer's overall satisfaction to ensure the customer is subscribed to the most appropriate services for their business needs.

Business customers who have retained service for three years, four years, or five years, are eligible to receive an upgrade to 1.544 Mbps High Speed Internet at no additional charge for three months, when they respond to the promotion during their service anniversary month. If 1.544 Mbps High Speed Internet is not available, customers with three years of continued service will receive a one-time invoice credit of up to \$25, and customers with four or five years of continued service will receive a one-time invoice credit of up to \$30.

Customers with six years or longer of continued service with the Company will receive a one-time invoice credit of up to \$35 when they respond to this promotion during their service anniversary month.

The actual amounts of the invoice credits issued will be the sum of the customer's monthly recurring charges (excluding long distance, taxes, surcharges, and other fees) or the credit amounts stated herein, whichever is less.

For customers with multiple service locations, the invoice credit is available in conjunction with the service anniversary date associated with the oldest account for services at a given customer location. A single credit per location is allowed. The invoice credit will be applied to the customer's invoice within two billing cycles after the date on which customers discuss their account with a Company representative.

ISSUED:
February 14, 2011

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
February 24, 2011

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

- ai. From February 24, 2011 through December 31, 2011, business customers who have retained local service with the Company without a break in service for at least three years up to five years, and who currently subscribe to Pure Broadband Bundle and the Company's High-speed Internet (HSI), are eligible to receive an invoice credit equal to the monthly recurring charges for Pure Broadband Bundle.

Eligible customers who are contacted by the Company or contact the Company to request this promotion, will receive the invoice credit when they respond to this promotion during their service anniversary month (the month during which they established local exchange service and retained their account with the Company without a break in service) to discuss their account with a Company representative. The representative will review the customer's account and offer to discuss the customer's services and service needs, as well as the customer's overall satisfaction to ensure the customer is subscribed to the most appropriate services for their business needs.

Customers with three years of uninterrupted service will receive a one-time invoice credit for their Pure Broadband Bundle. Customers with four years or five years of continued service will receive two consecutive invoice credits, with each credit equal to the monthly recurring charges for Pure Broadband Bundle. The credit does not apply to taxes, surcharges, and other fees.

For customers with multiple service locations, the credit is available in conjunction with the service anniversary date associated with the oldest account for services at a given customer location. A single credit per location is allowed. The invoice credit will be applied to the customer's invoice within two billing cycles after the date on which customers discuss their account with a Company representative.

This promotion is not available in conjunction with any other promotional offer.

- aj. During the period March 1, 2011 through **December 31, 2014**, existing residence customers may be eligible for a \$10 bill credit for 12 months when they contact the Company to disconnect service and agree to retain service with the Company. To be eligible, the customer must agree to subscribe to the Company's Simple Choice Unlimited for a minimum of 12 months. The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer and will continue for 11 consecutive months thereafter. If a customer discontinues Simple Choice Unlimited prior to the end of the 12 month period, no additional credits will be applied. **In no event will the application of this discount be used in conjunction with any other credits to take the customer's billed amount below zero.**

ISSUED:
December 30, 2013

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
January 1, 2014

MO 12-PC01b

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

- ai. From February 24, 2011 through December 31, 2011, business customers who have retained local service with the Company without a break in service for at least three years up to five years, and who currently subscribe to Pure Broadband Bundle and the Company's High-speed Internet (HSI), are eligible to receive an invoice credit equal to the monthly recurring charges for Pure Broadband Bundle.

Eligible customers who are contacted by the Company or contact the Company to request this promotion, will receive the invoice credit when they respond to this promotion during their service anniversary month (the month during which they established local exchange service and retained their account with the Company without a break in service) to discuss their account with a Company representative. The representative will review the customer's account and offer to discuss the customer's services and service needs, as well as the customer's overall satisfaction to ensure the customer is subscribed to the most appropriate services for their business needs.

Customers with three years of uninterrupted service will receive a one-time invoice credit for their Pure Broadband Bundle. Customers with four years or five years of continued service will receive two consecutive invoice credits, with each credit equal to the monthly recurring charges for Pure Broadband Bundle. The credit does not apply to taxes, surcharges, and other fees.

For customers with multiple service locations, the credit is available in conjunction with the service anniversary date associated with the oldest account for services at a given customer location. A single credit per location is allowed. The invoice credit will be applied to the customer's invoice within two billing cycles after the date on which customers discuss their account with a Company representative.

This promotion is not available in conjunction with any other promotional offer.

- aj. During the period March 1, 2011 through **December 31, 2013**, existing residence customers may be eligible for a \$10 bill credit for 12 months when they contact the Company to disconnect service and agree to retain service with the Company. To be eligible, the customer must agree to subscribe to the Company's Simple Choice Unlimited for a minimum of 12 months. The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer and will continue for 11 consecutive months thereafter. If a customer discontinues Simple Choice Unlimited prior to the end of the 12 month period, no additional credits will be applied. (C)

ISSUED:
December 27, 2012

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
January 1, 2013

MO 12-PC01a

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

- ai. From February 24, 2011 through December 31, 2011, business customers who have retained local service with the Company without a break in service for at least three years up to five years, and who currently subscribe to Pure Broadband Bundle and the Company's High-speed Internet (HSI), are eligible to receive an invoice credit equal to the monthly recurring charges for Pure Broadband Bundle.

Eligible customers who are contacted by the Company or contact the Company to request this promotion, will receive the invoice credit when they respond to this promotion during their service anniversary month (the month during which they established local exchange service and retained their account with the Company without a break in service) to discuss their account with a Company representative. The representative will review the customer's account and offer to discuss the customer's services and service needs, as well as the customer's overall satisfaction to ensure the customer is subscribed to the most appropriate services for their business needs.

Customers with three years of uninterrupted service will receive a one-time invoice credit for their Pure Broadband Bundle. Customers with four years or five years of continued service will receive two consecutive invoice credits, with each credit equal to the monthly recurring charges for Pure Broadband Bundle. The credit does not apply to taxes, surcharges, and other fees.

For customers with multiple service locations, the credit is available in conjunction with the service anniversary date associated with the oldest account for services at a given customer location. A single credit per location is allowed. The invoice credit will be applied to the customer's invoice within two billing cycles after the date on which customers discuss their account with a Company representative.

This promotion is not available in conjunction with any other promotional offer.

- aj. During the period March 1, 2011 through **December 31, 2012**, existing residence customers may be eligible for a \$10 bill credit for 12 months when they contact the Company to disconnect service and agree to retain service with the Company. To be eligible, the customer must agree to subscribe to the Company's Simple Choice Unlimited for a minimum of 12 months. The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer and will continue for 11 consecutive months thereafter. If a customer discontinues Simple Choice Unlimited prior to the end of the 12 month period, no additional credits will be applied. (C)

ISSUED:
December 22, 2011

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
January 1, 2012

CANCELLED
January 1, 2013
Missouri Public
Service Commission
JI-2013-0296

FILED
Missouri Public
Service Commission
JI-2012-0291

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

- ai. From February 24, 2011 through December 31, 2011, business customers who have retained local service with the Company without a break in service for at least three years up to five years, and who currently subscribe to Pure Broadband Bundle and the Company's High-speed Internet (HSI), are eligible to receive an invoice credit equal to the monthly recurring charges for Pure Broadband Bundle.

Eligible customers who are contacted by the Company or contact the Company to request this promotion, will receive the invoice credit when they respond to this promotion during their service anniversary month (the month during which they established local exchange service and retained their account with the Company without a break in service) to discuss their account with a Company representative. The representative will review the customer's account and offer to discuss the customer's services and service needs, as well as the customer's overall satisfaction to ensure the customer is subscribed to the most appropriate services for their business needs.

Customers with three years of uninterrupted service will receive a one-time invoice credit for their Pure Broadband Bundle. Customers with four years or five years of continued service will receive two consecutive invoice credits, with each credit equal to the monthly recurring charges for Pure Broadband Bundle. The credit does not apply to taxes, surcharges, and other fees.

For customers with multiple service locations, the credit is available in conjunction with the service anniversary date associated with the oldest account for services at a given customer location. A single credit per location is allowed. The invoice credit will be applied to the customer's invoice within two billing cycles after the date on which customers discuss their account with a Company representative.

This promotion is not available in conjunction with any other promotional offer.

- aj. **During the period March 1, 2011 through December 31, 2011, existing residence customers may be eligible for a \$10 bill credit for 12 months when they contact the Company to disconnect service and agree to retain service with the Company. To be eligible, the customer must agree to subscribe to the Company's Simple Choice Unlimited for a minimum of 12 months. The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer and will continue for 11 consecutive months thereafter. If a customer discontinues Simple Choice Unlimited prior to the end of the 12 month period, no additional credits will be applied.**

(N)
|
(N)

ISSUED:
February 18, 2011

CANCELED
January 1, 2012
Missouri Public
Service Commission
JI-2012-0291

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
February 28, 2011

Filed
Missouri Public
Service Commission
JI-2011-0427

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

- ai. From February 24, 2011 through December 31, 2011, business customers who have retained local service with the Company without a break in service for at least three years up to five years, and who currently subscribe to Pure Broadband Bundle and the Company's High-speed Internet (HSI), are eligible to receive an invoice credit equal to the monthly recurring charges for Pure Broadband Bundle.

Eligible customers who are contacted by the Company or contact the Company to request this promotion, will receive the invoice credit when they respond to this promotion during their service anniversary month (the month during which they established local exchange service and retained their account with the Company without a break in service) to discuss their account with a Company representative. The representative will review the customer's account and offer to discuss the customer's services and service needs, as well as the customer's overall satisfaction to ensure the customer is subscribed to the most appropriate services for their business needs.

Customers with three years of uninterrupted service will receive a one-time invoice credit for their Pure Broadband Bundle. Customers with four years or five years of continued service will receive two consecutive invoice credits, with each credit equal to the monthly recurring charges for Pure Broadband Bundle. The credit does not apply to taxes, surcharges, and other fees.

For customers with multiple service locations, the credit is available in conjunction with the service anniversary date associated with the oldest account for services at a given customer location. A single credit per location is allowed. The invoice credit will be applied to the customer's invoice within two billing cycles after the date on which customers discuss their account with a Company representative.

This promotion is not available in conjunction with any other promotional offer.

ISSUED:
February 14, 2011

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
February 24, 2011

Cancelled
February 28, 2011
Missouri Public
Service Commission
JI-2011-0427

FILED
Missouri Public
Service Commission
JI-2011-0407

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

ak. From June 11, 2012 through **December 31, 2014**, business customers who subscribe for a 12-month or 36 month commitment contract will be eligible for a discount on: (C)

- Voice Access: B1, Centrex, KEY, PBX, & DTS trunk circuits; and recurring (non-usage-based) calling plan packages (EAS, ECC, ECP, MCA, LOS, & OCP)
- Voice Access Features: Hunting, Voicemail, Caller ID, 3-Way Calling, Call Forwarding, Speed Calling, Call Waiting, & recurring DID Charges including charges for blocks of numbers.
- Data Services: Frame Relay, and digital Private Line circuits.

Customers must commit to a monthly recurring revenue commitment per account for eligible services that will remain constant during the commitment period. If at any time during the commitment period the actual monthly charges for a given account are less than 70% of the recurring revenue commitment, the customer will be charged the difference between the monthly recurring revenue commitment and the actual monthly charges before the discount is applied. A maximum monthly discount of \$2,000 applies per account.

A 30 day minimum disconnect notice applies to all discontinued services. If a customer disconnects all services prior to the end of the commitment period, the customer will be charged a lump sum equal to 70% of the monthly recurring revenue commitment multiplied by the number of months remaining in the commitment period.

This discount cannot be combined with any other promotional or term commitment discount offer.

Applicable Exchanges: Branson, Branson West, Columbia, Dardenne, Forstell, Marshfield, O'Fallon, Ozark, St. Peters, Troy, Warrenton, Wentzville, West Plains, Wright City

12 month discount	10%
36 month discount	20%

Applicable Exchanges: Ava, Bourbon, Buffalo, Cassville, Crane, Cuba, Forsyth, Kimberling City, Seymour, St. James

12 month discount	5%
36 month discount	10%

ISSUED:
January 29, 2014

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
January 30, 2014

MO 12-PB02D

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

ak. From June 11, 2012 through **January 31, 2014**, business customers who subscribe for a 12-month or 36 month commitment contract will be eligible for a discount on: (C)

- Voice Access: B1, Centrex, KEY, PBX, & DTS trunk circuits; and recurring (non-usage-based) calling plan packages (EAS, ECC, ECP, MCA, LOS, & OCP)
- Voice Access Features: Hunting, Voicemail, Caller ID, 3-Way Calling, Call Forwarding, Speed Calling, Call Waiting, & recurring DID Charges including charges for blocks of numbers.
- Data Services: Frame Relay, and digital Private Line circuits.

Customers must commit to a monthly recurring revenue commitment per account for eligible services that will remain constant during the commitment period. If at any time during the commitment period the actual monthly charges for a given account are less than 70% of the recurring revenue commitment, the customer will be charged the difference between the monthly recurring revenue commitment and the actual monthly charges before the discount is applied. A maximum monthly discount of \$2,000 applies per account.

A 30 day minimum disconnect notice applies to all discontinued services. If a customer disconnects all services prior to the end of the commitment period, the customer will be charged a lump sum equal to 70% of the monthly recurring revenue commitment multiplied by the number of months remaining in the commitment period.

This discount cannot be combined with any other promotional or term commitment discount offer.

Applicable Exchanges: Branson, Branson West, Columbia, Dardenne, Forstell, Marshfield, O'Fallon, Ozark, St. Peters, Troy, Warrenton, Wentzville, West Plains, Wright City

12 month discount	10%
36 month discount	20%

Applicable Exchanges: Ava, Bourbon, Buffalo, Cassville, Crane, Cuba, Forsyth, Kimberling City, Seymour, St. James

12 month discount	5%
36 month discount	10%

ISSUED:
September 30, 2013

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
October 1, 2013

MO 12-PB02C

CANCELLED
January 30, 2014
Missouri Public
Service Commission
JI-2014-0311

FILED
Missouri Public
Service Commission
JI-2014-0148

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

ak. From June 11, 2012 through **September 30, 2013**, business customers who subscribe for a 12-month or 36 month commitment contract will be eligible for a discount on: (C)

- Voice Access: B1, Centrex, KEY, PBX, & DTS trunk circuits; and recurring (non-usage-based) calling plan packages (EAS, ECC, ECP, MCA, LOS, & OCP)
- Voice Access Features: Hunting, Voicemail, Caller ID, 3-Way Calling, Call Forwarding, Speed Calling, Call Waiting, & recurring DID Charges including charges for blocks of numbers.
- Data Services: Frame Relay, and digital Private Line circuits.

Customers must commit to a monthly recurring revenue commitment per account for eligible services that will remain constant during the commitment period. If at any time during the commitment period the actual monthly charges for a given account are less than 70% of the recurring revenue commitment, the customer will be charged the difference between the monthly recurring revenue commitment and the actual monthly charges before the discount is applied. A maximum monthly discount of \$2,000 applies per account.

A 30 day minimum disconnect notice applies to all discontinued services. If a customer disconnects all services prior to the end of the commitment period, the customer will be charged a lump sum equal to 70% of the monthly recurring revenue commitment multiplied by the number of months remaining in the commitment period.

This discount cannot be combined with any other promotional or term commitment discount offer.

Applicable Exchanges: Branson, Branson West, Columbia, Dardenne, Foristell, Marshfield, O'Fallon, Ozark, St. Peters, Troy, Warrenton, Wentzville, West Plains, Wright City

12 month discount	10%
36 month discount	20%

Applicable Exchanges: Ava, Bourbon, Buffalo, Cassville, Crane, Cuba, Forsyth, Kimberling City, Seymour, St. James

12 month discount	5%
36 month discount	10%

ISSUED:
May 31, 2013

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
June 1, 2013

MO 12-PB02b

CANCELLED
October 1, 2013
Missouri Public
Service Commission
JI-2014-0148

FILED
Missouri Public
Service Commission
JI-2013-0566

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

ak. From June 11, 2012 through **May 31, 2013**, business customers who subscribe for a 12-month or 36 month commitment contract will be eligible for a discount on: (C)

- Voice Access: B1, Centrex, KEY, PBX, & DTS trunk circuits; and recurring (non-usage-based) calling plan packages (EAS, ECC, ECP, MCA, LOS, & OCP)
- Voice Access Features: Hunting, Voicemail, Caller ID, 3-Way Calling, Call Forwarding, Speed Calling, Call Waiting, & recurring DID Charges including charges for blocks of numbers.
- Data Services: Frame Relay, and digital Private Line circuits.

Customers must commit to a monthly recurring revenue commitment per account for eligible services that will remain constant during the commitment period. If at any time during the commitment period the actual monthly charges for a given account are less than 70% of the recurring revenue commitment, the customer will be charged the difference between the monthly recurring revenue commitment and the actual monthly charges before the discount is applied. A maximum monthly discount of \$2,000 applies per account.

A 30 day minimum disconnect notice applies to all discontinued services. If a customer disconnects all services prior to the end of the commitment period, the customer will be charged a lump sum equal to 70% of the monthly recurring revenue commitment multiplied by the number of months remaining in the commitment period.

This discount cannot be combined with any other promotional or term commitment discount offer.

Applicable Exchanges: Branson, Branson West, Columbia, Dardenne, Foristell, Marshfield, O'Fallon, Ozark, St. Peters, Troy, Warrenton, Wentzville, West Plains, Wright City

12 month discount	10%
36 month discount	20%

Applicable Exchanges: Ava, Bourbon, Buffalo, Cassville, Crane, Cuba, Forsyth, Kimberling City, Seymour, St. James

12 month discount	5%
36 month discount	10%

ISSUED:
January 31, 2013

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
February 1, 2013

MO 12-PB02a

CANCELLED
June 1, 2013
Missouri Public
Service Commission
JI-2013-0566

FILED
Missouri Public
Service Commission
JI-2013-0343

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

ak. From June 11, 2012 through **January 31, 2013**, business customers who subscribe for a 12-month or 36 month commitment contract will be eligible for a discount on: (C)

- Voice Access: B1, Centrex, KEY, PBX, & DTS trunk circuits; and recurring (non-usage-based) calling plan packages (EAS, ECC, ECP, MCA, LOS, & OCP)
- Voice Access Features: Hunting, Voicemail, Caller ID, 3-Way Calling, Call Forwarding, Speed Calling, Call Waiting, & recurring DID Charges including charges for blocks of numbers.
- Data Services: Frame Relay, and digital Private Line circuits.

Customers must commit to a monthly recurring revenue commitment per account for eligible services that will remain constant during the commitment period. If at any time during the commitment period the actual monthly charges for a given account are less than 70% of the recurring revenue commitment, the customer will be charged the difference between the monthly recurring revenue commitment and the actual monthly charges before the discount is applied. A maximum monthly discount of \$2,000 applies per account.

A 30 day minimum disconnect notice applies to all discontinued services. If a customer disconnects all services prior to the end of the commitment period, the customer will be charged a lump sum equal to 70% of the monthly recurring revenue commitment multiplied by the number of months remaining in the commitment period.

This discount cannot be combined with any other promotional or term commitment discount offer.

Applicable Exchanges: Branson, Branson West, Columbia, Dardenne, Foristell, Marshfield, O'Fallon, Ozark, St. Peters, Troy, Warrenton, Wentzville, West Plains, Wright City

12 month discount	10%
36 month discount	20%

Applicable Exchanges: Ava, Bourbon, Buffalo, Cassville, Crane, Cuba, Forsyth, Kimberling City, Seymour, St. James

12 month discount	5%
36 month discount	10%

ISSUED:
September 24, 2012

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
October 1, 2012

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

ak. From **June 11, 2012** through **September 30, 2012**, business customers who subscribe for a 12-month or 36 month commitment contract will be eligible for a discount on: (C)

- Voice Access: B1, Centrex, KEY, PBX, & DTS trunk circuits; and recurring (non-usage-based) calling plan packages (EAS, ECC, ECP, MCA, LOS, & OCP)
- Voice Access Features: Hunting, Voicemail, Caller ID, 3-Way Calling, Call Forwarding, Speed Calling, Call Waiting, & recurring DID Charges including charges for blocks of numbers.
- Data Services: Frame Relay, and digital Private Line circuits.

Customers must commit to a monthly recurring revenue commitment per account for eligible services that will remain constant during the commitment period. If at any time during the commitment period the actual monthly charges for a given account are less than 70% of the recurring revenue commitment, the customer will be charged the difference between the monthly recurring revenue commitment and the actual monthly charges before the discount is applied. A maximum monthly discount of \$2,000 applies per account.

A 30 day minimum disconnect notice applies to all discontinued services. If a customer disconnects all services prior to the end of the commitment period, the customer will be charged a lump sum equal to 70% of the monthly recurring revenue commitment multiplied by the number of months remaining in the commitment period.

This discount can not be combined with any other promotional or term commitment discount offer.

Applicable Exchanges: Branson, Branson West, Columbia, Dardenne, Forstell, Marshfield, O'Fallon, Ozark, St. Peters, Troy, Warrenton, Wentzville, West Plains, Wright City

12 month discount	10%
36 month discount	20%

Applicable Exchanges: Ava, Bourbon, Buffalo, Cassville, Crane, Cuba, Forsyth, Kimberling City, Seymour, St. James

12 month discount	5%
36 month discount	10%

ISSUED:
June 1, 2012

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
June 11, 2012

CANCELLED
October 1, 2012
Missouri Public
Service Commission
JI-2013-0143

FILED
Missouri Public
Service Commission
JI-2012-0784

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

(D)
(T)

ak. From May 23, 2011 through December 31, 2011, business customers who subscribe for a 12-month or 36 month commitment contract will be eligible for a discount on:

(N)

- Voice Access: B1, Centrex, KEY, PBX, & DTS trunk circuits; and recurring (non-usage-based) calling plan packages (EAS, ECC, ECP, MCA, LOS, & OCP)
- Voice Access Features: Hunting, Voicemail, Caller ID, 3-Way Calling, Call Forwarding, Speed Calling, Call Waiting, & recurring DID Charges including charges for blocks of numbers.
- Data Services: Frame Relay, and digital Private Line circuits.

Customers must commit to a monthly recurring revenue commitment per account for eligible services that will remain constant during the commitment period. If at any time during the commitment period the actual monthly charges for a given account are less than 70% of the recurring revenue commitment, the customer will be charged the difference between the monthly recurring revenue commitment and the actual monthly charges before the discount is applied. A maximum monthly discount of \$2,000 applies per account.

A 30 day minimum disconnect notice applies to all discontinued services. If a customer disconnects all services prior to the end of the commitment period, the customer will be charged a lump sum equal to 70% of the monthly recurring revenue commitment multiplied by the number of months remaining in the commitment period.

This discount can not be combined with any other promotional or term commitment discount offer.

Applicable Exchanges: Branson, Branson West, Columbia, Dardenne, Foristell, Marshfield, O'Fallon, Ozark, St. Peters, Troy, Warrenton, Wentzville, West Plains, Wright City

12 month discount 10%
36 month discount 20%

Applicable Exchanges: Ava, Bourbon, Buffalo, Cassville, Crane, Cuba, Forsyth, Kimberling City, Seymour, St. James

12 month discount 5%
36 month discount 10%

(N)

ISSUED:
May 13, 2011

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
May 23, 2011

CANCELLED
June 11, 2012
Missouri Public
Service Commission
JI-2012-0784

FILED
Missouri Public
Service Commission
JI-2011-0568

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

- D. Special Promotions (Cont'd)
 - 2. CENTREX SERVICE

(D)

(D)

Issued: March 14, 2008

Effective: March 24, 2008

Chantel Mosby
Director, Tariffs and Compliance
Monroe, LA

CANCELLED
May 23, 2011
Missouri Public
Service Commission
JI-2011-0568

FILED
Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

2. CENTREX SERVICE

- a. At various times throughout the year, the Company may propose to offer a special promotion in various exchanges equipped to provide CENTREX Services, in order to increase the number of features in service. The Company will notify the Commission in advance of these promotions and obtain their approval.
- b. Business or Centrex customers who subscribe to additional or new Centrex lines and Centrex features during the promotional period from June 15, 2004 through September 30, 2004 will receive a waiver of non-recurring charges.

(N)
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(N)

(D)
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(D)

Issued: May 27, 2004

Effective: June 15, 2004

Chantel Mosby
Manager Tariffs/Compliance
Monroe, Louisiana

CANCELLED
March 24, 2008
Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

SERVICE CHARGES

REC'D JUL 15 2002

D. Special Promotions (Cont'd)

Service Commission

2. CENTREXSERVICE

a. At various times throughout the year, the Company may propose to offer a special promotion in various exchanges equipped to provide CENTREXSservices, in order to increase the number of features in service. The Company will notify the Commission in advance of these promotions and obtain their approval.

1. Reserved for future use.

3. Conditions

a. The Service Charge Waiver will apply only one time per customer for each service, in any given wire center prefix during the course of the promotional period.

b. For existing customers (subsequent orders) subscribing to CenturyTel Calling Services or CentrexServices the Subsequent Service Order charge is waived.

c. Any other service charges incurred while establishing the service will be borne by the customer.

CANCELLED

JUN 15 2004

1st RS 6
Public Service Commission
MISSOURI

Issued: July 18, 2002

Effective: September 1, 2002

Jeffrey Glover
Vice President External Relations
Monroe, Louisiana

Missouri Public

FILED SEP 01 2002

TM-02-232
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

al. \$5/\$10 Bill Credit Offer

From July 6, 2011 through August 20, 2011, existing business customers may be eligible for consecutive bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company.

To be eligible, the customer must be subscribed to any business local exchange service and must agree to retain the service(s) for one year after receiving the bill credit. Eligible customers who are subscribed to any local exchange service will receive a \$5.00 per line bill credit for six months when they agree to retain their service(s) for a minimum of twelve additional months, or will receive a \$5.00 per line bill credit for twelve months when they agree to retain their service(s) for a minimum of twenty-four additional months. Customers may receive the credits for a maximum of ten lines.

Eligible customers who are subscribed to any bundled service will receive a \$10.00 bill credit per bundle for six months when they agree to retain their bundled service(s) for a minimum of twelve additional months, or will receive a \$10.00 bill credit per bundle for twelve months when they agree to retain their service(s) for a minimum of twenty-four additional months. Customers may receive the credits for a maximum of ten bundles.

The credits will begin appearing on customer bills the first month bill following the customer's acceptance of this program. The benefits awarded under this program may not be combined with the benefits of other currently available programs or promotions.

If the customer discontinues service(s) prior to the twelve or twenty-four month commitment period, the credits issued under this promotion will be rescinded and charges for the credit amounts will be reflected on the customer's final bill. Customers are also liable for 50% of the remaining monthly recurring charges for the service(s) disconnected.

ISSUED:
June 24, 2011

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
July 6, 2011

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

am. One Month Free Offer

During the period October 19, 2012 through **December 31, 2014**, new business customers who subscribe to Business Unlimited Service may be eligible for a waiver of the nonrecurring charges otherwise applicable for installation of that service and a credit(s) of the monthly recurring charges. To be eligible, customers who are contacted by the Company or who contact the Company and request this promotion must not have had service disconnected with the Company for non-payment in the past, must not have any past due bills for services owed to the Company, and must have a satisfactory credit rating. (C)

Nonrecurring charges otherwise applicable for installation of a new service will be waived when eligible customers subscribe to Business Unlimited Service under a one year term commitment. Additionally, customers will receive a credit for their first month's charge. The initial bill credit will be reflected on the customer's first invoice issued following installation of the service. Credit amounts will not be applied for taxes and surcharges or for other services to which the customer subscribes.

If a customer discontinues service prior to the end of required service period, credits issued under this promotion will be rescinded. This promotion does not apply to moves, changes, or additions to an existing customer's service and may not be combined with any other promotion.

ISSUED:
May 29, 2014

BY: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
June 1, 2014

MO 14-PB03

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

am. One Month Free Offer

During the period October 19, 2012 through **May 31, 2014**, new business customers who subscribe to Business Unlimited Service may be eligible for a waiver of the nonrecurring charges otherwise applicable for installation of that service and a credit(s) of the monthly recurring charges. To be eligible, customers who are contacted by the Company or who contact the Company and request this promotion must not have had service disconnected with the Company for non-payment in the past, must not have any past due bills for services owed to the Company, and must have a satisfactory credit rating.

(C)

Nonrecurring charges otherwise applicable for installation of a new service will be waived when eligible customers subscribe to Business Unlimited Service under a one year term commitment. Additionally, customers will receive a credit for their first month's charge. The initial bill credit will be reflected on the customer's first invoice issued following installation of the service. Credit amounts will not be applied for taxes and surcharges or for other services to which the customer subscribes.

If a customer discontinues service prior to the end of required service period, credits issued under this promotion will be rescinded. This promotion does not apply to moves, changes, or additions to an existing customer's service and may not be combined with any other promotion.

ISSUED:
January 29, 2014

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
January 30, 2014

MO 12-PB02D

CANCELLED
June 1, 2014
Missouri Public
Service Commission
JI-2014-0502

Filed
Missouri Public
Service Commission
JI-2014-0311

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

am. One Month Free Offer

During the period October 19, 2012 through **January 31, 2014**, new business customers who subscribe to Business Unlimited Service may be eligible for a waiver of the nonrecurring charges otherwise applicable for installation of that service and a credit(s) of the monthly recurring charges. To be eligible, customers who are contacted by the Company or who contact the Company and request this promotion must not have had service disconnected with the Company for non-payment in the past, must not have any past due bills for services owed to the Company, and must have a satisfactory credit rating.

(C)

Nonrecurring charges otherwise applicable for installation of a new service will be waived when eligible customers subscribe to Business Unlimited Service under a one year term commitment. Additionally, customers will receive a credit for their first month's charge. The initial bill credit will be reflected on the customer's first invoice issued following installation of the service. Credit amounts will not be applied for taxes and surcharges or for other services to which the customer subscribes.

If a customer discontinues service prior to the end of required service period, credits issued under this promotion will be rescinded. This promotion does not apply to moves, changes, or additions to an existing customer's service and may not be combined with any other promotion.

ISSUED:
September 30, 2013

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
October 1, 2013

MO 12-PB02C

CANCELLED
January 30, 2014
Missouri Public
Service Commission
JI-2014-0311

FILED
Missouri Public
Service Commission
JI-2014-0148

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

am. One Month Free Offer

During the period October 19, 2012 through **September 30, 2013**, new business customers who subscribe to Business Unlimited Service may be eligible for a waiver of the nonrecurring charges otherwise applicable for installation of that service and a credit(s) of the monthly recurring charges. To be eligible, customers who are contacted by the Company or who contact the Company and request this promotion must not have had service disconnected with the Company for non-payment in the past, must not have any past due bills for services owed to the Company, and must have a satisfactory credit rating. (C)

Nonrecurring charges otherwise applicable for installation of a new service will be waived when eligible customers subscribe to Business Unlimited Service under a one year term commitment. Additionally, customers will receive a credit for their first month's charge. The initial bill credit will be reflected on the customer's first invoice issued following installation of the service. Credit amounts will not be applied for taxes and surcharges or for other services to which the customer subscribes.

If a customer discontinues service prior to the end of required service period, credits issued under this promotion will be rescinded. This promotion does not apply to moves, changes, or additions to an existing customer's service and may not be combined with any other promotion.

ISSUED:
May 31, 2013

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
June 1, 2013

MO 12-PB02b

CANCELLED
October 1, 2013
Missouri Public
Service Commission
JI-2014-0148

Filed
Missouri Public
Service Commission
JI-2013-0566

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

am. One Month Free Offer

During the period October 19, 2012 through **May 31, 2013**, new business customers who subscribe to Business Unlimited Service may be eligible for a waiver of the nonrecurring charges otherwise applicable for installation of that service and a credit(s) of the monthly recurring charges. To be eligible, customers who are contacted by the Company or who contact the Company and request this promotion must not have had service disconnected with the Company for non-payment in the past, must not have any past due bills for services owed to the Company, and must have a satisfactory credit rating.

(C)

Nonrecurring charges otherwise applicable for installation of a new service will be waived when eligible customers subscribe to Business Unlimited Service under a one year term commitment. Additionally, customers will receive a credit for their first month's charge. The initial bill credit will be reflected on the customer's first invoice issued following installation of the service. Credit amounts will not be applied for taxes and surcharges or for other services to which the customer subscribes.

If a customer discontinues service prior to the end of required service period, credits issued under this promotion will be rescinded. This promotion does not apply to moves, changes, or additions to an existing customer's service and may not be combined with any other promotion.

ISSUED:
January 31, 2013

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
February 1, 2013

MO 12-PB02a

CANCELLED
June 1, 2013
Missouri Public
Service Commission
JI-2013-0566

Filed
Missouri Public
Service Commission
JI-2013-0343

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

am. One Month Free Offer

During the period October 19, 2012 through January 31, 2013, new business customers who subscribe to Business Unlimited Service may be eligible for a waiver of the nonrecurring charges otherwise applicable for installation of that service and a credit(s) of the monthly recurring charges. To be eligible, customers who are contacted by the Company or who contact the Company and request this promotion must not have had service disconnected with the Company for non-payment in the past, must not have any past due bills for services owed to the Company, and must have a satisfactory credit rating.

Nonrecurring charges otherwise applicable for installation of a new service will be waived when eligible customers subscribe to Business Unlimited Service under a one year term commitment. Additionally, customers will receive a credit for their first month's charge. The initial bill credit will be reflected on the customer's first invoice issued following installation of the service. Credit amounts will not be applied for taxes and surcharges or for other services to which the customer subscribes.

If a customer discontinues service prior to the end of required service period, credits issued under this promotion will be rescinded. This promotion does not apply to moves, changes, or additions to an existing customer's service and may not be combined with any other promotion.

ISSUED:
October 5, 2012

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
October 19, 2012

MO 12-PB02
CANCELLED
February 01, 2013
Missouri Public
Service Commission
JI-2013-0343

FILED
Missouri Public
Service Commission
JI-2013-0172

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

an. Nonrecurring Add A Line Business Promotion

During the period **April 29, 2014** through **December 31, 2014**, business Core Connect **2 and Core Connect 2 LITE** customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) lines that are otherwise applicable when they order additional Core Connect packages.

(C)
(C)

To be eligible, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to an additional Core Connect **2 or Core Connect 2 LITE** package under a term discount plan. The additional line(s), up to a maximum of nine, may be at the same or different locations but must be billed under the same account. This promotional offer may not be combined with other discounts unless otherwise specified.

(C)
(C)

ao. Simple Choice Unlimited \$10 for 24 w/PRISM Promotion

During the period November 2, 2012 through December 31, 2014, residential customers may be eligible for a \$10 bill credit for 24 months. To be eligible, customers who are contacted by the Company or contact the Company and request this promotion must be a new subscriber or a current subscriber to the Company's Simple Choice Unlimited local package, and must be a new subscriber to the Company's non-regulated PRISM video service, and must agree to maintain both the Company's qualifying local package, and the Company's PRISM video service for a minimum of 12 months.

The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer and will continue for 23 consecutive months thereafter. If a customer discontinues any of the qualifiers prior to the end of the 24 month period, no additional credits will be applied.

In no event will the application of this discount be used in conjunction with any other credits to take the customer's billed amount below zero.

ap. Simple Choice ULD with HSI Discount

During the period May 1, 2013 through September 30, 2013, residence customers who subscribe to Simple Choice Unlimited will receive a \$5.00 discount when they also subscribe to the Company's High Speed Internet.

ISSUED:
April 28, 2014

BY: Darlene N. Terry
Manager - Tariffs
5454 W. 110th Street
Overland Park, Kansas 66211

EFFECTIVE:
April 29, 2014

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

an. Nonrecurring Add A Line Business Promotion

During the period October 19, 2012 through **May 31, 2014**, business Core Connect customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) lines that are otherwise applicable when they order additional Core Connect packages. (C)

To be eligible, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to an additional Core Connect package under a term discount plan. The additional line(s), up to a maximum of nine, may be at the same or different locations but must be billed under the same account. This promotional offer may not be combined with other discounts unless otherwise specified.

ao. Simple Choice Unlimited \$10 for 24 w/PRISM Promotion

During the period November 2, 2012 through December 31, 2014, residential customers may be eligible for a \$10 bill credit for 24 months. To be eligible, customers who are contacted by the Company or contact the Company and request this promotion must be a new subscriber or a current subscriber to the Company's Simple Choice Unlimited local package, and must be a new subscriber to the Company's non-regulated PRISM video service, and must agree to maintain both the Company's qualifying local package, and the Company's PRISM video service for a minimum of 12 months.

The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer and will continue for 23 consecutive months thereafter. If a customer discontinues any of the qualifiers prior to the end of the 24 month period, no additional credits will be applied.

In no event will the application of this discount be used in conjunction with any other credits to take the customer's billed amount below zero.

ap. Simple Choice ULD with HSI Discount

During the period May 1, 2013 through September 30, 2013, residence customers who subscribe to Simple Choice Unlimited will receive a \$5.00 discount when they also subscribe to the Company's High Speed Internet.

ISSUED:
January 29, 2014

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
January 30, 2014

MO 12-PB02D

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

an. Nonrecurring Add A Line Business Promotion

During the period October 19, 2012 through January 31, 2014, business Core Connect customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) lines that are otherwise applicable when they order additional Core Connect packages.

To be eligible, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to an additional Core Connect package under a term discount plan. The additional line(s), up to a maximum of nine, may be at the same or different locations but must be billed under the same account. This promotional offer may not be combined with other discounts unless otherwise specified.

ao. Simple Choice Unlimited \$10 for 24 w/PRISM Promotion

During the period November 2, 2012 through **December 31, 2014**, residential customers may be eligible for a \$10 bill credit for 24 months. To be eligible, customers who are contacted by the Company or contact the Company and request this promotion must be a new subscriber or a current subscriber to the Company's Simple Choice Unlimited local package, and must be a new subscriber to the Company's non-regulated PRISM video service, and must agree to maintain both the Company's qualifying local package, and the Company's PRISM video service for a minimum of 12 months.

(C)

The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer and will continue for 23 consecutive months thereafter. If a customer discontinues any of the qualifiers prior to the end of the 24 month period, no additional credits will be applied.

In no event will the application of this discount be used in conjunction with any other credits to take the customer's billed amount below zero.

(C)

(C)

ap. Simple Choice ULD with HSI Discount

During the period May 1, 2013 through September 30, 2013, residence customers who subscribe to Simple Choice Unlimited will receive a \$5.00 discount when they also subscribe to the Company's High Speed Internet.

ISSUED:
December 30, 2013

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
January 1, 2014

MO 13-PC03a

CANCELLED
January 30, 2014
Missouri Public
Service Commission
JI-2014-0311

FILED
Missouri Public
Service Commission
JI-2014-0273

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

an. Nonrecurring Add A Line Business Promotion

During the period October 19, 2012 through **January 31, 2014**, business Core Connect customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) lines that are otherwise applicable when they order additional Core Connect packages. (C)

To be eligible, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to an additional Core Connect package under a term discount plan. The additional line(s), up to a maximum of nine, may be at the same or different locations but must be billed under the same account. This promotional offer may not be combined with other discounts unless otherwise specified.

ao. Simple Choice Unlimited \$10 for 24 w/PRISM Promotion

During the period November 2, 2012 through December 31, 2013, residential customers may be eligible for a \$10 bill credit for 24 months. To be eligible, customers who are contacted by the Company or contact the Company and request this promotion must be a new subscriber or a current subscriber to the Company's Simple Choice Unlimited local package, and must be a new subscriber to the Company's non-regulated PRISM video service, and must agree to maintain both the Company's qualifying local package, and the Company's PRISM video service for a minimum of 12 months.

The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer and will continue for 23 consecutive months thereafter. If a customer discontinues any of the qualifiers prior to the end of the 24 month period, no additional credits will be applied.

This promotion cannot be combined with any other existing local voice promotional offer.

ap. Simple Choice ULD with HSI Discount

During the period May 1, 2013 through September 30, 2013, residence customers who subscribe to Simple Choice Unlimited will receive a \$5.00 discount when they also subscribe to the Company's High Speed Internet.

ISSUED:
September 30, 2013

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
October 1, 2013

MO 12-PB02C

CANCELLED
January 1, 2014
Missouri Public
Service Commission
JI-2014-0273

FILED
Missouri Public
Service Commission
JI-2014-0148

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

an. Nonrecurring Add A Line Business Promotion

During the period October 19, 2012 through September 30, 2013, business Core Connect customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) lines that are otherwise applicable when they order additional Core Connect packages.

To be eligible, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to an additional Core Connect package under a term discount plan. The additional line(s), up to a maximum of nine, may be at the same or different locations but must be billed under the same account. This promotional offer may not be combined with other discounts unless otherwise specified.

ao. Simple Choice Unlimited \$10 for 24 w/PRISM Promotion

During the period November 2, 2012 through December 31, 2013, residential customers may be eligible for a \$10 bill credit for 24 months. To be eligible, customers who are contacted by the Company or contact the Company and request this promotion must be a new subscriber or a current subscriber to the Company's Simple Choice Unlimited local package, and must be a new subscriber to the Company's non-regulated PRISM video service, and must agree to maintain both the Company's qualifying local package, and the Company's PRISM video service for a minimum of 12 months.

The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer and will continue for 23 consecutive months thereafter. If a customer discontinues any of the qualifiers prior to the end of the 24 month period, no additional credits will be applied.

This promotion cannot be combined with any other existing local voice promotional offer.

ap. Simple Choice ULD with HSI Discount

During the period May 1, 2013 through **September 30, 2013**, residence customers who subscribe to Simple Choice Unlimited will receive a \$5.00 discount when they also subscribe to the Company's High Speed Internet.

(C)

ISSUED:
July 26, 2013

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
July 29, 2013

MO 13-PC01a

CANCELLED
October 1, 2013
Missouri Public
Service Commission
JI-2014-0148

FILED
Missouri Public
Service Commission
JI-2014-0039

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

an. Nonrecurring Add A Line Business Promotion

During the period October 19, 2012 through **September 30, 2013**, business Core Connect customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) lines that are otherwise applicable when they order additional Core Connect packages. (C)

To be eligible, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to an additional Core Connect package under a term discount plan. The additional line(s), up to a maximum of nine, may be at the same or different locations but must be billed under the same account. This promotional offer may not be combined with other discounts unless otherwise specified.

ao. Simple Choice Unlimited \$10 for 24 w/PRISM Promotion

During the period November 2, 2012 through December 31, 2013, residential customers may be eligible for a \$10 bill credit for 24 months. To be eligible, customers who are contacted by the Company or contact the Company and request this promotion must be a new subscriber or a current subscriber to the Company's Simple Choice Unlimited local package, and must be a new subscriber to the Company's non-regulated PRISM video service, and must agree to maintain both the Company's qualifying local package, and the Company's PRISM video service for a minimum of 12 months.

The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer and will continue for 23 consecutive months thereafter. If a customer discontinues any of the qualifiers prior to the end of the 24 month period, no additional credits will be applied.

This promotion cannot be combined with any other existing local voice promotional offer.

ap. Simple Choice ULD with HSI Discount

During the period May 1, 2013 through July 29, 2013, residence customers who subscribe to Simple Choice Unlimited will receive a \$5.00 discount when they also subscribe to the Company's High Speed Internet.

ISSUED:
May 31, 2013

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
June 1, 2013

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

an. Nonrecurring Add A Line Business Promotion

During the period October 19, 2012 through May 31, 2013, business Core Connect customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) lines that are otherwise applicable when they order additional Core Connect packages.

To be eligible, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to an additional Core Connect package under a term discount plan. The additional line(s), up to a maximum of nine, may be at the same or different locations but must be billed under the same account. This promotional offer may not be combined with other discounts unless otherwise specified.

ao. Simple Choice Unlimited \$10 for 24 w/PRISM Promotion

During the period November 2, 2012 through December 31, 2013, residential customers may be eligible for a \$10 bill credit for 24 months. To be eligible, customers who are contacted by the Company or contact the Company and request this promotion must be a new subscriber or a current subscriber to the Company's Simple Choice Unlimited local package, and must be a new subscriber to the Company's non-regulated PRISM video service, and must agree to maintain both the Company's qualifying local package, and the Company's PRISM video service for a minimum of 12 months.

The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer and will continue for 23 consecutive months thereafter. If a customer discontinues any of the qualifiers prior to the end of the 24 month period, no additional credits will be applied.

This promotion cannot be combined with any other existing local voice promotional offer.

ap. Simple Choice ULD with HSI Discount

During the period May 1, 2013 through July 29, 2013, residence customers who subscribe to Simple Choice Unlimited will receive a \$5.00 discount when they also subscribe to the Company's High Speed Internet.

(N)
|
(N)

ISSUED:
April 30, 2013

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
May 1, 2013

MO 13-PC01
CANCELLED
June 1, 2013
Missouri Public
Service Commission
JI-2013-0566

FILED
Missouri Public
Service Commission
JI-2013-0488

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

an. Nonrecurring Add A Line Business Promotion

During the period October 19, 2012 through **May 31, 2013**, business Core Connect customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) lines that are otherwise applicable when they order additional Core Connect packages. (C)

To be eligible, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to an additional Core Connect package under a term discount plan. The additional line(s), up to a maximum of nine, may be at the same or different locations but must be billed under the same account. This promotional offer may not be combined with other discounts unless otherwise specified.

ao. Simple Choice Unlimited \$10 for 24 w/PRISM Promotion

During the period November 2, 2012 through December 31, 2013, residential customers may be eligible for a \$10 bill credit for 24 months. To be eligible, customers who are contacted by the Company or contact the Company and request this promotion must be a new subscriber or a current subscriber to the Company's Simple Choice Unlimited local package, and must be a new subscriber to the Company's non-regulated PRISM video service, and must agree to maintain both the Company's qualifying local package, and the Company's PRISM video service for a minimum of 12 months.

The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer and will continue for 23 consecutive months thereafter. If a customer discontinues any of the qualifiers prior to the end of the 24 month period, no additional credits will be applied.

This promotion cannot be combined with any other existing local voice promotional offer.

ISSUED:
January 31, 2013

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
February 1, 2013

MO 12-PB02a

CANCELLED
May 1, 2013
Missouri Public
Service Commission
JI-2013-0488

Filed
Missouri Public
Service Commission
JI-2013-0343

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

an. Nonrecurring Add A Line Business Promotion

During the period October 19, 2012 through January 31, 2013, business Core Connect customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) lines that are otherwise applicable when they order additional Core Connect packages.

To be eligible, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to an additional Core Connect package under a term discount plan. The additional line(s), up to a maximum of nine, may be at the same or different locations but must be billed under the same account. This promotional offer may not be combined with other discounts unless otherwise specified.

ao. Simple Choice Unlimited \$10 for 24 w/PRISM Promotion

During the period November 2, 2012 through December 31, 2013, residential customers may be eligible for a \$10 bill credit for 24 months. To be eligible, customers who are contacted by the Company or contact the Company and request this promotion must be a new subscriber or a current subscriber to the Company's Simple Choice Unlimited local package, and must be a new subscriber to the Company's non-regulated PRISM video service, and must agree to maintain both the Company's qualifying local package, and the Company's PRISM video service for a minimum of 12 months.

The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer and will continue for 23 consecutive months thereafter. If a customer discontinues any of the qualifiers prior to the end of the 24 month period, no additional credits will be applied.

This promotion cannot be combined with any other existing local voice promotional offer.

(N)

(N)

ISSUED:
November 1, 2012

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
November 2, 2012

MO 12-PB03

CANCELLED
February 01, 2013
Missouri Public
Service Commission
JI-2013-0343

Filed
Missouri Public
Service Commission
JI-2013-0218

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

an. Nonrecurring Add A Line Business Promotion

During the period October 19, 2012 through January 31, 2013, business Core Connect customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) lines that are otherwise applicable when they order additional Core Connect packages.

To be eligible, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to an additional Core Connect package under a term discount plan. The additional line(s), up to a maximum of nine, may be at the same or different locations but must be billed under the same account. This promotional offer may not be combined with other discounts unless otherwise specified.

ISSUED:
October 8, 2012

CANCELLED
November 02, 2012
Missouri Public
Service Commission
JI-2013-0218

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
October 19, 2012

FILED
Missouri Public
Service Commission
JI-2013-0176

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

aq. Core Connect 2 MRC Discount

From April 29, 2014 through December 31, 2014, business customers who are not currently subscribed to the Company's High Speed Internet (HSI) service may be eligible for a discount when they subscribe to HSI with Core Connect 2 or Core Connect 2 LITE bundles. To receive the discount, customers must subscribe to Core Connect 2 or Core Connect 2 LITE under a two or three-year term discount plan (TDP).

Eligible customers will receive a \$10 monthly discount on the Core Connect 2 initial bundle rate or a \$15 monthly discount on the Core Connect 2 LITE initial bundle rate, for the first twelve months of a two or three-year TDP. Eligible customers will also receive a \$5 monthly discount on the Core 2 or Core 2 LITE additional bundle rate for the first twelve months of a two or three-year TDP.

If a customer discontinues any of the required services during the first year of the TDP, the discounts applied under this promotion will be rescinded and charges will be reflected on the customer's next or final bill in addition to other applicable early termination liability charges.

The benefits awarded under this promotion may not be combined with the benefits of other currently available promotions.

ar. \$80 NRC Discount for Voice Install Charge with HSI

From June 1, 2014 through December 31, 2014, business customers who are contacted by the Company or who contact the Company and request this promotion may be eligible for a discount on the nonrecurring charges that are applicable for installation of a new business line or trunk.

To be eligible, customers must subscribe to High Speed (HSI) Internet concurrent with installation of a new line(s) or trunk(s). Packaged services (bundles) that include a business line or trunk are eligible for this promotion. Customers will receive a discount of up to \$80 per business line or trunk installed for each location at which HSI is installed under the same order. There is no limit on the number of times a customer may place orders for new lines or trunks and receive this promotional benefit during the promotional period.

The benefits awarded under this promotion may not be combined with the benefits of other currently available promotions that waive or credit nonrecurring charges.

(N)

(N)

ISSUED:
May 29, 2014

BY: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
June 1, 2014

MO 14-PB03

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Special Promotions (Cont'd)

1. The Company may, upon Commission approval, ... (Cont'd)

aq. Core Connect 2 MRC Discount

From April 29, 2014 through December 31, 2014, business customers who are not currently subscribed to the Company's High Speed Internet (HSI) service may be eligible for a discount when they subscribe to HSI with Core Connect 2 or Core Connect 2 LITE bundles. To receive the discount, customers must subscribe to Core Connect 2 or Core Connect 2 LITE under a two or three-year term discount plan (TDP).

Eligible customers will receive a \$10 monthly discount on the Core Connect 2 initial bundle rate or a \$15 monthly discount on the Core Connect 2 LITE initial bundle rate, for the first twelve months of a two or three-year TDP. Eligible customers will also receive a \$5 monthly discount on the Core 2 or Core 2 LITE additional bundle rate for the first twelve months of a two or three-year TDP.

If a customer discontinues any of the required services during the first year of the TDP, the discounts applied under this promotion will be rescinded and charges will be reflected on the customer's next or final bill in addition to other applicable early termination liability charges.

The benefits awarded under this promotion may not be combined with the benefits of other currently available promotions.

(N)

(N)

ISSUED:
April 28, 2014

MO 14-02

CANCELLED
June 1, 2014
Missouri Public
Service Commission
JI-2014-0502

BY: Darlene N. Terry
Manager - Tariffs
5454 W. 110th Street
Overland Park, Kansas 66211

EFFECTIVE:
April 29, 2014

FILED
Missouri Public
Service Commission
JI-2014-0430

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

E. LINK-UP MISSOURI

Effective April 1, 2012, the Link Up Missouri Program is eliminated pursuant to the FCC's Lifeline and Link Up Reform and Modernization, Report and Order and Further Notice of Proposed Rulemaking, WC Docket No. 11-42, FCC 12-11 (rel. Feb. 6, 2012).

(N)

(N)

(D)

(D)

ISSUED:
April 3, 2012

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

FILED
Missouri Public
Service Commission
JI-2012-0567

EFFECTIVE:
May 3, 2012

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

E. LINK-UP MISSOURI

1. Application

a. Applicable to qualifying residential households as defined under eligibility requirements below. These reduced charges described below shall be assessed only for a single residential telephone line per eligible household at principle place of residence.

1) All tariffed charges⁽¹⁾ applied in initiating telephone service to residential customers shall either be reduced by one half of the amount required to connect the customer to the local telephone network or thirty (\$30) dollars, whichever is less.

a. The following GSECs are applicable:

GSEC

1) Initial Service Ordering Charge NSOI R LU

2) Line Connection Charge NLC R LU

2) A six-month deferred payment schedule will be established for the charges of initiating local telephone service at the customer's option. The Company shall inform each eligible customer of the availability of the six-month deferred payment schedule.

b. The customer, who is requesting Link-Up Service, must provide to the Company a signed document, certifying under penalty of perjury, that he or she is receiving benefits from one of the programs specified in 2. following, identifying the program or programs from which he or she is receiving benefits, and agreeing to notify the Company when they no longer participate in the program or programs.

⁽¹⁾ These do not include other charges that may be required at the initiation of service such as security deposit, contribution in aid of construction, customer advances, etc.

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

E. **RESERVED FOR FUTURE USE** (Cont'd) (C)

(D)

(D)

ISSUED:
April 3, 2012

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

FILED
Missouri Public
Service Commission
JI-2012-0567

EFFECTIVE:
May 3, 2012

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

E. LINK-UP MISSOURI (Cont'd)

1. Application (Cont'd)

- c. Link-Up Service can only be associated with the primary residential connection.
- d. Funding for Link-Up Service is obtained from a universal service support mechanism to which all telecommunications carriers that provide interstate telecommunications services contribute on an equitable and nondiscriminatory basis.

2. Eligibility Requirements

- a. The following requirements shall be used by the Company to determine the eligibility of a customer for Link-Up Missouri assistance. The customer eligible for Link-Up Service must be a participant in at least one of the following programs.
 - a) Medicaid;
 - b) Food Stamps;
 - c) Supplementary Security Income (SSI);
 - d) Federal Public Housing Assistance or Section 8;
 - e) Low Income Home Energy Assistance Program (LIHEAP); or
 - f) Is income qualified as found in Missouri Statute 660.105.

Issued: July 18, 2002

Effective: September 1, 2002

Jeffrey Glover
Vice President External Relations
Monroe, Louisiana

CANCELED
May 3, 2012
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Service Commission
JI-2012-0567

Filed
Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

F. Customer-Provided Equipment and Inside Wire

1. General

- a. Customer-provided equipment and/or inside wire may be connected at the customer's premises to facilities of the Company for use with exchange access service in compliance with FCC regulations.
- b. Customers may connect equipment, systems and/or inside wire registered or grandfathered by the FCC directly to the Company network.
- c. The Rules and Regulations contained in this Tariff apply when the customer elects to provide his own equipment and/or inside wire. In any instance where the Tariff of the Company conflicts with an effective order of the FCC, the FCC order will have precedence.
- d. Responsibility of the Customer (New Installations)
 - 1) A customer desiring to connect customer-provided equipment to the exchange and message toll network must make application to the Company. Such application may be made orally and followed by written application prior to the desired in-service date and shall include the following:
 - a) The type and manufacture of each item of the grandfathered equipment or the registration number and ringer equivalence of the registered equipment.
 - b) The number of main terminals to be connected.
 - 2) Upon notification from the Company that the customer-provided equipment or inside wire is causing or is likely to cause harm, the customer shall make such change as is necessary to remove such harm. Failure to make such change will result in disconnection of service until such change is completed to the satisfaction of the Company.

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