

*Missouri Tariff No. 1 Cancels and Replaces Missouri Tariff No. 1
formerly issued to Eclipse Telecommunications, Inc. in its entirety.*

MISSOURI PUBLIC
SERVICE COMMISSION

REC'D NOV 23 1999

TITLE PAGE

MISSOURI INTEREXCHANGE TELECOMMUNICATIONS TARIFF

OF

BroadWing Telecommunications Inc.

CANCELLED

JUL 04 2003

By XA:2603-0356
Public Service Commission
MISSOURI

This tariff contains the regulations, rates and charges applicable to the provision of interexchange telecommunications services by BroadWing Telecommunications Inc., within the State of Missouri, subject to the jurisdiction of the Missouri Public Service Commission ("Commission"). This tariff is on file with the Commission, and copies may be inspected, during normal business hours, at the main office of BroadWing Telecommunications Inc., located at 1122 Capital of Texas Highway South, Austin, Texas 78746.

MISSOURI PUBLIC
SERVICE COMMISSION
00-339
FILED DEC 23 1999

ISSUED: November 23, 1999

EFFECTIVE: December 23, 1999

By:

Larry Barnes, Director - Regulatory Affairs
BroadWing Telecommunications Inc.
1122 Capital of Texas Highway South
Austin, Texas 78746

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Missouri Public
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WAIVER OF RULES AND REGULATIONS

REC'D NOV 23 1999

Pursuant to Case No.TA-95-387, the following statutes and rules have been waived for purposes of offering telecommunications services as set forth herein:

STATUTES

Section 392.240(1)	Ratemaking
Section 392-270	Valuation of property (ratemaking)
Section 392-280	Depreciation accounts
Section 392-290	Issuance of securities
Section 392-310	Stock and debt issuance
Section 392-320	Stock dividend payment
Section 392-330	Issuance of securities, debt and notes
Section 392-340	Reorganization(s)

COMMISSION RULES

4 CSR 240-10.020	Depreciation fund income
4 CSR 240-30.010(2)(C)	Rate schedules
4 CSR 242-32.030(1)(B)	Exchange boundary maps
4 CSR 240-32.030(1)(C)	Record keeping
4 CSR 240-32.030(2)	In-state record keeping
4 CSR 240-32.050(3)	Local office record keeping
4 CSR 240-32.050(4)	Telephone directories
4 CSR 240-32.050(5)	Call intercept
4 CSR 240-32.050(6)	Telephone number changes
4 CSR 240-32.070(4)	Public coin telephones
4 CSR 240-33.030	Minimum charges rule
4 CSR 240-33-040(5)	Finance Fee

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SYMBOLS

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The following are the only symbols used for the purposes indicated below:

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- C - Change in regulation or rate structure.
- D - Delete or discontinue
- I - Increase in rate.
- M - Moved from another tariff location.
- N - New rate or regulation.
- R - Reduction in rate.
- T - Change in text or regulation but no change in rate or charge.

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TARIFF FORMAT

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- A. **Page Numbering** - Page numbers appear in the upper right corner of the sheet. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between existing pages with whole numbers, a decimal is added. For example, a new page added between pages 34 and 35 would be page 34.1.
- B. **Page Revisions** - Revision numbers also appear in the upper right corner of the page. These numbers are used to determine the most current page version on file with the Commission. For example, 4th Revised Page 34 cancels the 3rd Revised Page 34. Consult the check sheet for the page currently in effect.
- C. **Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level of coding.

2
2.1
2.1.1
2.1.1.A
2.1.1.A.1
2.1.1.A.1.(a)
2.1.1.A.1.(a).I
2.1.1.A.1.(a).I.(i)

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- D. **Check Sheet** - When a tariff is filed with the commission, an updated check sheet accompanies the filing. The check sheet lists the tariff pages, with a cross reference to the current revision number. When new sheets are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this sheet if these are the only changes made. The tariff user should refer to the latest check sheet to find out if a particular page is the most current on file with the Commission.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

MAY 12 2000

1.1 Definitions

MO. PUBLIC SERVICE COMMISSION

Application for Service - a standard order form which includes all pertinent billing, technical and other descriptive information which will enable the carrier to provide the communication service.

ASR (Access Service Request) - Service order processed to the underlying local exchange or interexchange carrier.

Authorization Code - a numerical code, one or more of which are assigned to a customer to enable a reseller to identify use of service on its account and to bill the customer accordingly for such service. Multiple authorization codes may be assigned to a customer to identify individual users or groups of users on its account.

Authorized User - a person, firm, corporation or other entity authorized by the customer to receive or send communications.

Automatic Dialing Device - an apparatus provided by the carrier which, when attached to customer's telephone equipment, dials the carrier's facilities, emits an authorization code, and forwards the called number to the carrier's facilities.

Bandwidth - the total frequency band allocated for a channel.

Business Customer - any Customer of the Company who is not a Residential Customer as described herein.

(N)
(N)

Busy Hour - the two consecutive half hours during which the greatest volume of traffic is handled.

Cancellation of Order - a customer-initiated request to discontinue processing a service order, either in part or in its entirety, prior to its completion.

Carrier - BroadWing Telecommunications Inc., unless specifically stated otherwise.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONSMissouri Public
Service Commission

REGD NOV 22 1999

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (continued)

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1.1 Definitions: (continued)

Company - BroadWing Telecommunications Inc., sometimes referred to as "carrier."

Completed Calls - calls answered at the distance end. If a customer is charged for an incomplete call, the Company will issue a one minute credit upon the customer's request.

Custom Account Coding - key, legend or table created by the customer for a unique project or account numbers for its private use.

Customer - the person, firm, corporation or other entity that orders or uses service and is responsible for payment of the rates and charges under a contract or this tariff.

Customer Premises Equipment - communications equipment located at the customer's premises. Such equipment may be provided by the customer or by The Company.

Day Rate Period - unless otherwise specified in this tariff, the Day Rate Period applies during the hours of 8:00 a.m. to, but not including 5:00 p.m., Monday through Friday.

Dedicated Port - a port on reseller's switch which is dedicated, at extra charge, to customer's exclusive use, and which is connected to the customer's premises by a private line furnished by the customer or the customer's serving local exchange company.

Delinquent or Delinquency - an account for which a bill or payment agreement for services or equipment has not been paid in full on or before the due date. Amounts due and unpaid after the due date may be subject to a late payment charge.

Disconnect - to render inoperable or to disable circuitry thus preventing outgoing and incoming toll communications service.

Dialed Number Information Service (DNIS) - A toll free service option, under which Carrier electronically transmits to Customer, identifying digits (up to 10 digits) that indicate which number was dialed when multiple numbers terminate on the same trunk group.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (continued)Missouri Public
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1.1 Definitions: (continued)

Evening Rate Period - unless otherwise specified in this tariff, the Evening Rate Period applies during the hours of 5:00 p.m. to, but not including 11:00 p.m., Sunday through Friday.

Excessive Call Attempt - a customer attempt to call over the carrier's network using an invalid authorization code during a measured 15 minute period, within which 10 or more incomplete call attempts are made by the customer from the same customer line, and where those attempts do not complete because the customer has not used a valid authorization code.

Expedite - The best effort acceleration of the installation date in advance of commitment date provided by the Company.

Holidays - for the purposes of this tariff recognized holidays are New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas day.

Holiday Rate Period - the evening rate will apply to calls made on the Company recognized holidays, provided, however, that calls made on holidays during the Night/Weekend Rate Period shall be billed at the lower of the Evening Rate and the Night/Weekend Rate.

Interexchange Utility - a utility, resale carrier or other entity that provides intrastate telecommunications services and facilities between exchanges within the state, without regard to how such traffic is carried. A local exchange utility that provides exchange service may also be considered an interexchange utility.

Local Distribution Area - metropolitan locations served by the Company which have been defined by the local exchange telephone company as a local calling area under its local exchange tariff.

Measured Use Service - the provision of long distance measured time communications telephone service to customers who access the carrier's services at its switching and call processing equipment by means of access facilities obtained from another carrier by the customer or otherwise provided at its own expense (the customer is responsible for arranging for the access line).

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (continued)

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1.1 Definitions: (continued)

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Message - a completed telephone call by a customer or end user.

Network Terminal - any location where the Company provides services described herein.

Night/Weekend Rate Period - unless otherwise specified in this tariff, the Night/Weekend Rate Period applies during the hours of 11:00 p.m. to, but not including 8:00 a.m., Monday through Friday; all day Saturday; and from 8:00 a.m. to, but not including 5:00 p.m. Sunday.

Normal Business Hours - the hours of 8:00 a.m. to 5:00 p.m., Monday through Friday, excluding holidays.

Physical Change - the modification of a circuit, dedicated access line or other service at the request of the customer requiring an actual material change.

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Post-engineering - After provisioning of service elements.

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Pre-engineering - Prior to provisioning of service elements.

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Premises - the space occupied by an individual customer in a building, in adjoining buildings occupied entirely by that customer, or on contiguous property occupied by the customer separated only by a public thoroughfare, a railroad right of way or a natural barrier.

Rate - money, charge, fee or other recurring assessment billed to customers for services or equipment.

Residential Customer - For the purpose of this tariff, a Residential Customer is a Customer of the Company whose primary use of the Company's service is for personal use in a house, apartment or other residential dwelling. A Residential Customer is also a Customer who accesses the Company's service using an access line that has not been assigned a business class of service by the local service provider.

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Routing Function - terminating number for toll free service may be designated by time of day, day of the week, region of originating ANI or percentage of calls.

**Certain material previously located on this page has been moved to Page 10.*

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Public Service Commission

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS ~~Missouri Public Service Commission~~**1.1 Definitions:** (continued)

REC'D NOV 23 1999

Message - a completed telephone call by a customer or end user.**Network Terminal** - any location where the Company provides services described herein.**Night/Weekend Rate Period** - unless otherwise specified in this tariff, the Night/Weekend Rate Period applies during the hours of 11:00 p.m. to, but not including 8:00 a.m., Monday through Friday; all day Saturday; and from 8:00 a.m. to, but not including 5:00 p.m. Sunday.**Normal Business Hours** - the hours of 8:00 a.m. to 5:00 p.m., Monday through Friday, excluding holidays.**Physical Change** - the modification of a circuit, dedicated access line, or port at the request of the customer requiring an actual material change.**Post-engineering** - After provisioning of service elements.**Pre-engineering** - Prior to provisioning of service elements.**Premises** - the space occupied by an individual customer in a building, in adjoining buildings occupied entirely by that customer, or on contiguous property occupied by the customer separated only by a public thoroughfare, a railroad right of way or a natural barrier.**Rate** - money, charge, fee or other recurring assessment billed to customers for services or equipment.**Routing Function** - terminating number for toll free service may be designated by time of day, day of the week, region of originating ANI or percentage of calls.**Suspension** - temporary disconnection or impairment of service which disables either outgoing or incoming toll communications services provided by the Company.**Speed Number** - a signaling arrangement by which a customer may elect to dial a pre-programmed four-digit number in place of a designated ten-digit number.**CANCELLED**

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (continued)

MAY 12 2000

1.1 Definitions: (continued)

MO. PUBLIC SERVICE COMMISSION

Suspension - temporary disconnection or impairment of service which disables either outgoing or incoming toll communications services provided by the Company.

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Speed Number - a signaling arrangement by which a customer may elect to dial a pre-programmed four-digit number in place of a designated ten-digit number.

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Terminal Equipment - telephone instruments, including pay telephone equipment, the common equipment of large and small key and PBX systems and other devices and apparatus, and associated wiring, which are intended to be connected electrically, acoustically or inductively to the telecommunication system.

Toll Free Service - a service that provides long distance calling to a predesignated destination where charges are the responsibility of the call terminated party.

United States - the forty-eight contiguous United States and the District of Columbia.

Validated Account Codes - account codes that have restricted access.

1.2 Abbreviations:

CPE - Customer Premises Equipment
LATA - Local Access and Transport Area
LDA - Local Distribution Area
LEC - Local Exchange Carrier
MTS - Message Telecommunications Service
NSF - Non-sufficient funds
PBX - Private Branch Exchange
SAL - Special Access Line
V&H - Vertical and Horizontal Coordinates
WATS- Wide Area Telephone Service

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Missouri Public
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1.1 Definitions: (continued)

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Terminal Equipment - telephone instruments, including pay telephone equipment, the common equipment of large and small key and PBX systems and other devices and apparatus, and associated wiring, which are intended to be connected electrically, acoustically or inductively to the telecommunication system.

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1.2 Abbreviations:

CPE - Customer Premises Equipment

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SECTION 2 - REGULATIONSMissouri Public
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2.1 Undertaking of the Company

The Company provides long distance message telecommunications service to customers for their direct transmission of voice, data and other types of telecommunications.

Communications originate when the customer accesses the Company directly or through the facilities of another carrier via one or more access lines, equal access or on a dial-up basis. The Company may act as the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's location to the Company's network. The customer shall be responsible for all charges due for such service arrangements.

The Company's services are provided on a monthly basis, unless otherwise stated in this tariff. Services are available twenty-four (24) hours per day, seven (7) days per week.

2.2 Limitations on Service

2.2.1 Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff.

2.2.2 The Company reserves the right to discontinue furnishing service upon written notice, when necessitated by conditions beyond its control or when the customer is using the service in violation of the provisions of this tariff or in violation of the law.

2.2.3 To the extent that any conflict arises between the terms and conditions of a service agreement or other contract and the terms and conditions of this tariff, the tariff shall prevail.

2.2.4 Title to all equipment provided by the Company under this tariff remains with the Company.

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SECTION 2 - REGULATIONS, (continued)Missouri Public
Service Commission**2.2 Limitations on Service, (continued)**

REC'D NOV 22 1999

2.2.5 The customer may not transfer or assign the use of service provided under this tariff except with the prior written consent of the Company. Such transfer or assignment shall only apply where there is no interruption in the use or location of the service, and all regulations and conditions contained in this tariff, as well as all conditions for service, shall apply to all such permitted assignees or transferees.

2.2.6 Customer may request Carrier to assign one or more sub-accounts for billing purposes, and to direct sub-account invoices to customer's affiliates or other designated entities for payment. Such requests shall not affect the liability of the customer, who shall remain solely liable to the Company for payment of all invoices for service requested and obtained by customer, whether invoiced by the Company to the customer, the customer's affiliates, or other designated entities.

2.3 Use of Service

Service may not be used for any unlawful purposes or for any purpose for which any payment or other compensation is received by the customer, except where the customer is a duly authorized and regulated common carrier.

2.4 Limitation of Liability

2.4.1 In view of the fact that the customer has exclusive control of its communications over the facilities furnished by the Company, and other uses for which facilities may be furnished by the Company, and because of the unavailability of errors incident to the services and to the use of such facilities of the Company, the services and facilities furnished by the Company are subject to the regulations and limitations specified herein.

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SECTION 2 - REGULATIONS, (continued)

Missouri Public
Service Commission

REC'D NOV 22 1999

2.4 Limitation of Liability, (continued)

- 2.4.2 The Company's failure to provide or maintain facilities under this tariff shall be excused by labor difficulties, governmental orders, civil commotions, acts of God and other circumstances beyond the Company's reasonable control, subject to the interruption allowance provisions under this tariff.
- 2.4.3 Defacement of premises - No liability shall attach to the Company by reason of any defacement or damage to the customer's premises resulting from the existence of the Company's equipment or facilities on such premises, or by the installation or removal thereof, when such defacement or damage is not the result of the negligence of the Company or its employees.
- 2.4.4 Indemnification - The Company's liability, if any, for its gross negligence or willful misconduct is not limited by this tariff. With respect to any other claim or suit by a customer or by any others, the customer indemnifies and saves harmless the Company against claims, losses or suits for injury to or death of any person, or damage to any property which arises from the use, placement or presence of the Company's equipment, facilities and associated wiring of the customer's premises and further the customer indemnifies and saves harmless the Company against claims for libel, slander, invasion of privacy or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities of the Company or the use thereof by the customer; against claims for infringement of patents arising from combining with or using in connection with, facilities furnished by the Company and apparatus, equipment and systems provided by the customer; and against all other claims arising out of any act or omission of the customer in connection with the services or facilities provided by the Company. No agents or employees of other carriers shall be deemed to be agents or employees of the Company

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SECTION 2 - REGULATIONS, (continued)Missouri Public
Service Commission

REC'D NOV 28 1999

2.4 Limitation of Liability, (continued)

2.4.5 The Company's liability, if any, for its gross negligence or willful misconduct is not limited by this tariff. With respect to any other claim or suit, by a customer or any others, for damages arising out of mistakes, omissions, interruptions, delays or errors, or defects in transmission occurring in the course of furnishing service hereunder, the Company's liability, if any, shall not exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error, or defect in transmission or service occurs and continues. This liability shall be in addition to any amounts that may otherwise be due to the customer under this tariff as an allowance for interruptions. However, any such mistakes, omission, interruptions, delays, errors, or defects in transmission or service which are caused or contributed to by the negligence or willful act of the customer, or authorized user, or joint user, or which arise from the use of customer provided facilities or equipment shall not result in the imposition of any liability whatsoever upon the Company.

2.4.6 The Company shall not be liable for any damages, including usage charges, that the customer may incur as a result of the unauthorized use of authorization codes or communications equipment. The unauthorized use of communications equipment includes, but is not limited to, the placement of calls from the customer's premises, and the placement of calls through equipment controlled and/or provided by the customer, that are transmitted over the Company's network without the authorization of the customer. The customer shall be fully liable for all such usage charges.

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SECTION 2 - REGULATIONS, (continued)

Missouri Public
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2.5 Interruption of Service

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2.5.1 If a customer's service is interrupted other than by the negligence or willful act of the customer, and it remains out of order for eight normal working hours or longer after access to the premises is made available and after being reported to be out of order, appropriate adjustments or refunds shall be made to the customer. The amount of adjustment or refund shall be determined on the basis of the known period of interruption, generally beginning from the time the service interruption is first reported. The refund to the customer shall be a pro rata part of the monthly recurring charges (but not for per minute or per call charges) for the period of days and that portion of the service facilities rendered useless or inoperative. The refund may be accomplished by a credit on a subsequent bill for the service.

2.5.2 A credit allowance for interruptions of service which are not due to the Company's testing or adjusting, to the negligence of the customer, or to the failure of the channels, equipment, and/or communications systems provided by the customer, are subject to the general liability provisions set forth herein. It shall be the obligation of the customer to notify the carrier of any interruption in service. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by or within the customer's control and is not in wiring or equipment connected to the carrier terminal.

2.6 Restoration of Service

The use and restoration of service in emergencies shall be in accordance with the Part 64, Sub-part D of the Federal Communications Commission's rules and Regulations which specifies the priority system for such activities.

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SECTION 2 - REGULATIONS, (continued) ~~Missouri Public Service Commission~~**2.7 Customer Responsibility**

REC'D NOV 23 1999

2.7.1 All customers assume general responsibilities in connection with the provisions and use of the Company's service. When facilities, equipment, and/or communication systems provided by others are connected to the Company's facilities, the customer assumes additional responsibilities. All customers are responsible for the following:

- A.** The customer is responsible for placing orders for service, paying all charges for service rendered by the Company and complying with all of the Company's regulations governing the service. The customer is also responsible for assuring that its users comply with regulations.
- B.** When placing an order for service, the customer must provide:
 - 1.** The names and addresses of the persons responsible for the payment of service charges, and
 - 2.** The names, telephone numbers, and addresses of the customer contact persons.
- C.** The customer must pay the Company for the replacement or repair of the Company's equipment when the damage results from:
 - 1.** The negligence or willful act of the customer or user;
 - 2.** Improper use of service; and
 - 3.** Any use of equipment or service provided by others.
- D.** After receipt of payment for the damages, the Company will cooperate with the customer in prosecuting a claim against any third party causing damage.

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SECTION 2 - REGULATIONS, (continued) **Missouri Public Service Commission****2.7 Customer Responsibility, (continued)****REC'D NOV 23 1999**

2.7.2 Upon reasonable notice, the equipment provided by the Company shall be made available for such tests and adjustments as may be necessary to maintain them in satisfactory condition. No interruption allowance will be granted for the time during which such tests and adjustments are made.

2.7.3 Deposits

Applicants or customers whose financial condition is not acceptable to the Company or is not a matter of general knowledge, may be required to make, at any time, a cash deposit up to an amount equaling two and one-half times (2.5x) one (1) month's actual or estimated charges for the purpose of guaranteeing final payment for service, in accordance with the rules of the Commission.

An interest of nine percent (9%) shall be credited annually upon the account of customers with deposits. Upon satisfactory payment of all undisputed charges for a twelve month period, the customer's deposit with accrued interest will be refunded or credited against charges stated on subsequent bills.

2.7.4 Credit Allowance

Credit for failure of service or equipment will be allowed only when failure is caused by or occurs in equipment owned, provided and billed for, by the Company.

- A.** Credit allowances for failure of service or equipment starts when the customer notifies the Company of the failure or when the Company becomes aware of the failure and ceases when the operation has been restored and an attempt has been made to notify the customer.
- B.** The customer shall notify the Company of failures of service or equipment and make reasonable attempts to ascertain that the failure is not caused by the customer or in wiring or equipment connected to the terminal.

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SECTION 2 - REGULATIONS, (continued)

Missouri Public
Service Commission

2.7 Customer Responsibility, (continued)

RECD NOV 23 1999

2.7.4 Credit Allowance, (continued)

- C. Only those portions of the service or equipment operation disabled will be credited. No credit allowances will be made for:
1. Interruptions of service resulting from the Company performing routine maintenance;
 2. Interruptions of service for implementation of a customer order for a change in the service;
 3. Interruption caused by the negligence of the customer or an authorized user;
 4. Interruptions of service because of the failure of service or equipment due to the customer or authorized user provided facilities.

2.7.5 Cancellation by Customer

If a customer orders services requiring special equipment and/or facilities dedicated to the customer's use and then cancels its order before the service begins, before a completion of the minimum period mutually agreed upon by the customer and the Company, a charge will be made to the customer for the non-recoverable portions of expenditures or liabilities incurred expressly on behalf of the customer by the Company and not fully reimbursed by installation and monthly charges. If, based on such an order, any construction has either begun or been completed, but no such services provided, the non-recoverable cost of such construction shall be borne by the customer.

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SECTION 2 - REGULATIONS, (continued)Missouri Public
Service Commission

REC'D NOV 23 1999

2.7 Customer Responsibility, (continued)

2.7.6 Payment and Charges for Services

Charges for service are applied on a recurring and nonrecurring basis. Service is provided and billed on a monthly basis. Service continues to be provided until disconnection is requested by the customer in writing (or oral request of residential customer), or until canceled by the Company pursuant to this tariff.

A. Payment of Charges

Payment will be due upon receipt of the statement. A payment is considered delinquent thirty (30) days after rendition of the bill. A bill is considered rendered when deposited in the U.S. Mail for delivery to customer's last known address. A late payment charge of 1.5% applies to all non-residential overdue balances.

1. The customer is responsible for payment of all charges for service furnished to the customer. Charges based on actual usage during a month will be billed monthly in arrears. All fixed monthly and nonrecurring charges for services ordered will be billed monthly in advance.
2. Service may be denied or discontinued by the Company for non-payment of past due or delinquent amounts due the Company. Restoration of service will be subject to all applicable installation charges. Disconnection may not occur before thirty (30) days from invoice and the Company must give five (5) days written notice before any disconnection can occur.

2.7.7 Application of Rates

The rates for service are those in effect for the period that service is furnished.

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SECTION 2 - REGULATIONS, (continued)

Missouri Public
Service Commission

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2.8 Responsibility of the Company

2.8.1 Calculation of Credit Allowance Under the limitations of section 2.7.4, when service is interrupted the credit allowance will be computed on the following basis.

- A. No credit shall be allowed for an interruption of less than two hours.
- B. The customer shall be credited for an interruption of two hours or major fraction thereof that the interruption continues.
- C. Where there has been an outage, and a minimum usage charge applies, and the customer fails to meet the minimum usage, a credit shall be applied against that minimum. The credit shall equal 1/360th of the monthly minimum charges associated with the portion of service disabled for each period of two hours or major fraction thereof that the interruption continues.

2.8.2 Cancellation of Credit

Where the Company cancels a service or the provision of equipment and the final service period is less than the monthly billing period, a credit will be issued for any amounts billed in advance, prorated at 1/30th of the monthly recurring charge for each day the service was rendered or the equipment was provided. This credit will be issued to the customer or applied against the balance remaining on the customer's account.

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SECTION 2 - REGULATIONS, (continued) **Missouri Public Service Commission****2.8 Responsibility of the Company, (continued)****REC'D NOV 23 1999****2.8.3 Disconnection of Service by the Company**

Upon five (5) days written notice, the Company may discontinue service or cancel an application for service without incurring any liability for any of the following reasons:

- A. Non-payment of any sum due to the Company for service for more than thirty days beyond the date of rendition of the bill for such service;
- B. Violation of any regulation governing the service under this tariff;
- C. Violation of any law, rule, or regulation of an government authority having jurisdiction over the service; or
- D. The Company is prohibited from furnishing services by order of a court or other government authority having jurisdiction.
- E. Customer uses equipment in such a manner as to adversely affect the Company's equipment or service to others.

2.8.4 Fractional Charges

Charges for a fractional part of a month (which follows a full month) are calculated by counting the number of days remaining in the billing period after service is furnished or has been discontinued. The number of days remaining in the billing period are counted starting with the day after the service was furnished or discontinued. Divide that figure by thirty days. The resultant fraction is then multiplied by the monthly charge to arrive at the fractional monthly charge.

2.8.5 Insufficient Fund Checks

Customers will be charged \$20.00 on all checks issued to the Company which are returned due to insufficient funds. At the discretion of the Company, the insufficient funds check charge may be waived under appropriate circumstances (e.g. a bank error).

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SECTION 2 - REGULATIONS, (continued)

Missouri Public
Service Commission

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2.9 Taxes and Fees

- 2.9.1 All state and local taxes (e.g., gross receipts tax, sales tax, municipal utilities tax) are not included in the rates under this tariff, but shall be listed as separate line items on the customer's bill.
- 2.9.2 To the extent that a municipality, other political subdivision or local agency of government, or commission imposes and collects from the Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee, or regulatory fee, such taxes and fees shall, as allowed by law, be billed pro rata to the customer receiving service from the Company within the territorial limits of such municipality, other political subdivision or local agency of government.
- 2.9.3 Service shall not be subject to taxes for a given taxing jurisdiction if the customer provides the Company with written verification, acceptable to the Company and to the relevant taxing jurisdiction, that the customer has been granted a tax exemption.
- 2.9.4 The Company may adjust its rates or impose additional rates on its customer to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others. The Company may also adjust its rates or impose additional rates to cover the administrative cost of collecting such charges or paying compensation to other entities. Examples of such programs include, but are not limited to, the Universal Service Fund (USF), the Presubscribed Interexchange Carrier Charge (PICC), and compensation to pay telephone service providers for the use of their pay telephones to access the Company's services. All charges other than taxes and franchise fees will be submitted to the Commission for approval.

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SECTION 3 - LONG DISTANCE SERVICES~~Missouri Public
Service Commission~~

REC'D NOV 23 1999

3.1 Timing of Calls

3.1.1 The customer's monthly usage charges for the Company service are based upon the total number of minutes the customer uses and the service options to which the customer subscribes. Chargeable time begins when the connection is established between the calling station and the called station or PBX. Chargeable time ends when the either party hangs up. If the called station hangs up but the calling station does not, chargeable time ends when the connection is released by automatic timing equipment within the telecommunications network.

3.1.2 No charges apply if a call is not completed.

3.2 Start of Billing

For billing purposes, the start of service is the day following acceptance by the customer of the Company's service or equipment. The end of service date is the last day of the minimum notification of cancellation or any portion of the last day, after receipt by the Company of notification of cancellation as described in Section 2 of this tariff.

3.3 Interconnection

Service furnished by the Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitations established by the Company. Service technical limitations established by the Company. Service furnished by the Company is not part of a joint undertaking with such other carriers. Any special interface equipment of the Company and other participating carriers shall be provided at the customer's expense.

Interconnection with the facilities or services of other carriers shall be under the applicable terms and conditions of other carriers' tariffs. The customer is responsible for taking all necessary legal steps for inter connecting its customer-provided terminal equipment or communications systems with the Company's. The customer shall secure all licenses, permits, right-of-ways, and other arrangements necessary for such interconnection.

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SECTION 3 - LONG DISTANCE SERVICES, (continued)

Missouri Public
Service Commission

REC'D NOV 23 1999

3.4 Terminal Equipment

The Company's service may be used with or terminated in customer provided terminal equipment or customer provided communication systems, such as teleprinter, handsets, or data sets. Such terminal equipment shall be furnished and maintained at the expense of the customer, except as otherwise provided. The customer is responsible for all costs at its premises, including customer personnel, wiring, electrical power, and the like incurred in its use of the Company's service.

The customer shall ensure that its terminal facilities are of the proper mode, band-width, power, data, speed, and signal level for the intended use of the customer, and that the signals do not damage the Company's equipment, injure personnel or degrade service to other customers.

If the customer fails to maintain and operate its terminal equipment properly, resulting in the occurrence or possibility of harm to the Company's equipment or personnel, or impairment to the quality of service to other customers, the Company may, upon written notice, require the use of protective equipment at the customer's expense. If this fails to produce satisfactory quality and safety of service, the Company may, upon written notice, terminate the customer's service.

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SECTION 3 - LONG DISTANCE SERVICES, (continued)Missouri Public
Service Commission

REC'D NOV 23 1999

3.5 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers and associated vertical and horizontal coordinates that are currently being used within the industry.

Formula:
$$\sqrt{\frac{(v_1 - v_2)^2 + (h_1 - h_2)^2}{10}}$$

3.6 Minimum Call Completion Rate

The customer can expect a call completion rate of 99% per 100 calls attempted during peak use periods for all Feature Group D (1+) services. The Company will engineer its switching systems on the basis that ninety-nine percent (99%) of the customers accessing their system will be served during the busy hour.

3.7 Individual Case Based Pricing (ICB)

Rates for dedicated access, private lines and Centrex service will be determined on an ICB basis. ICB rates will be structured to recover company's cost of providing services and will be made available to customers in a non-discriminatory manner. Terms of specific ICB contracts will be made available to the Missouri PSC staff upon request on a proprietary basis. ICB rates are not offered for switched access services.

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SECTION 3 - LONG DISTANCE SERVICES, (continued)

Missouri Public
Service Commission

REC'D NOV 23 1999

3.8 General

The Company offers Message Telecommunications Service or MTS, outbound Wide Area Telecommunications Service (WATS), Inbound 800 Service, Travel Card Service, Operator Assisted calling programs, Private Line Services and Frame Relay Service.. The customer's total monthly use of Carrier's service is charged at the applicable rates per minute set forth herein.

3.8.1 Message Telecommunications Service (MTS)

MTS or 1+ dialing is achieved by when the LEC programs the customer's telephone lines to automatically route 1+ calls to the Company's network. Service is billed in six (6) second increments, with partial seconds of usage rounded up to the next six (6) second increment, with a minimum billing of six (6) seconds.

(C)

3.8.2 Toll Free (i.e., 800/888) Service

Toll Free Service is inbound telecommunications service which permits calls to be completed to the customer's location without charge to the calling party. Access to the service is gained by dialing a ten-digit telephone number which terminates at the customer's location. Toll Free Services originate via normal shared use facilities and are terminated via the customers' local exchange service access line.

The Company will accept a prospective Toll Free Service at customer's request for up to ten (10) toll free telephone numbers and will reserve such numbers on a first-come first-served basis. All request for Toll Free Service number reservations must be written, dated and signed by the customer. The Company does not guarantee the availability of numbers until assigned. The requested Toll Free Service telephone numbers, if available, will be reserved for and furnished to the customer.

If a customer who has received a Toll Free Service number does not subscribe to Toll Free Service within thirty (30) days, the Company reserves the right to re-assign the number to another customer.

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SECTION 3 - LONG DISTANCE SERVICES, (continued)Missouri Public
Service Commission**3.8 General, (continued)**

REC'D JAN 16 2003

3.8.3 Travel Card Service

Travel Card Service allows subscribers who are away from home or office to place calls by gaining access to the Company's network via an 800 number. Travel Card Service is provided upon request to presubscribed customer and is not a stand-alone product.

3.8.4 Directory Assistance

Listed telephone numbers will be provided to requesting customers at a per call charge.

3.8.5 Business Customer Term and Volume Discounts

Customers of certain BroadWing services contained in this tariff are eligible for volume and term discounts shown below. Term and volume discounts are applied before all other applicable discounts are calculated. Term and volume discounts contained in this section do not apply to Residential, Obsolete or Grandfathered Services, Guest Rates Services, Operator Assisted Services, Roadside Advantage programs or to Business Rate Plan.

(T)

A. Volume Discounts

Volume Discounts are applied based on the Customer's total billing in any one billing cycle. The Monthly Services Volume is the Customer's monthly usage of eligible BroadWing services, before any discounts are applied, not included feature charges, nonrecurring charges, charges for dedicated access connections, taxes or fees.

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<u>Monthly Service Volume</u>	<u>Base Discounts</u>
\$0 - \$500.99	0%
\$501 - \$2,000.99	3%
\$2,001 - \$10,000.99	5%
\$10,001 - \$20,000.99	8%
\$20,001 +	10%

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SECTION 3 - LONG DISTANCE SERVICES, (continued)

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3.8 General, (continued)

3.8.3 Travel Card Service

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Travel Card Service allows subscribers who are away from home or office to place calls by gaining access to the Company's network via an 800 number. Travel Card Service is provided upon request to presubscribed customer and is not a stand-alone product.

3.8.4 Directory Assistance

Listed telephone numbers will be provided to requesting customers at a per call charge.

3.8.5 Business Customer Term and Volume Discounts

(T)

Customers of certain BroadWing services contained in this tariff are eligible for volume and term discounts shown below. Term and volume discounts are applied before all other applicable discounts are calculated. Term and volume discounts contained in this section do not apply to Residential, Obsolete or Grandfathered Services, Guest Rates Services, Operator Assisted Services or to Roadside Advantage programs.

(T)

A. Volume Discounts

Volume Discounts are applied based on the Customer's total billing in any one billing cycle. The Monthly Services Volume is the Customer's monthly usage of eligible BroadWing services, before any discounts are applied, not included feature charges, nonrecurring charges, charges for dedicated access connections, taxes or fees.

Monthly Service VolumeBase Discounts

\$0 - \$500.99	0%
\$501 - \$2,000.99	3%
\$2,001 - \$10,000.99	5%
\$10,001 - \$20,000.99	8%
\$20,001 +	10%

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SECTION 3 - LONG DISTANCE SERVICES, (continued)

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3.8 General, (continued)

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3.8.3 Travel Card Service

Travel Card Service allows subscribers who are away from home or office to place calls by gaining access to the Company's network via an 800 number. Travel Card Service is provided upon request to presubscribed customer and is not a stand-alone product.

3.8.4 Directory Assistance

Listed telephone numbers will be provided to requesting customers at a per call charge.

3.8.5 Term and Volume Discounts

Customers of certain BroadWing services contained in this tariff are eligible for volume and term discounts shown below. Term and volume discounts are applied before all other applicable discounts are calculated. Term and volume discounts contained in this section do only apply to Obsolete or Grandfathered Services, Guest Rates Services, Operator Assisted Services or to Roadside Advantage programs.

A. Volume Discounts

Volume Discounts are applied based on the Customer's total billing in any one billing cycle. The Monthly Services Volume is the Customer's monthly usage of eligible BroadWing services, before any discounts are applied, not included feature charges, nonrecurring charges, charges for dedicated access connections, taxes or fees.

<u>Monthly Service Volume</u>	<u>Base Discounts</u>
\$0 - \$500.99	0%
\$501 - \$2,000.99	3%
\$2,001 - \$10,000.99	5%
\$10,001 - \$20,000.99	8%
\$20,001 +	10%

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SECTION 3 - LONG DISTANCE SERVICES, (continued)**RECEIVED****MAY 12 2000****3.8 General, (continued)****3.8.5 Business Customer Term and Volume Discounts, (continued)****MO. PUBLIC SERVICE COMMISSION (T)****B. Additional Term Discounts**

Term Discounts apply in addition to Volume Discounts when the Customer elects to enter into a term agreement for eligible BroadWing services. Term Discounts are calculated after applicable Volume Discounts are applied and before service-specific discounts are calculated. A penalty is computed and applied as a lump sum to the Customer's bill when the Customer cancels service prior to expiration of the term commitment. The penalty is computed by multiplying the difference between the rate the Customer would have paid for term served and the rate the Customer actually paid, by the number of months the higher discount was received.

<u>Term</u>	<u>Percent Discount</u>
12 Month Term	5%
24 Month Term	10%
36 Month Term	15%

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Roadside Advantage provides toll free number service to residence Customers at the rates specified in this tariff. Calls terminate to the Customer's standard local line(2) and call charges are billed to the Customer rather than to the originating party. Calls are billed in sixty (60) second increments. The minimum call duration for billing purposes is sixty (60) seconds. See Section 3.17 of this tariff for applicable rates.

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Roadside Advantage Customers are also eligible to receive national roadside assistance provided by the Advantage Auto Club and other non-telecommunications related services. These services operate independently from the toll free telecommunications service. The rates charged for Eclipse's Roadside advantage include membership and eligibility for Advantage Auto Club services. When calling Advantage Auto Club, toll free access is provided at no charge by the Advantage Auto Club.

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SECTION 3 - LONG DISTANCE SERVICES, (continued)

Missouri Public
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3.8 General, (continued)

3.8.5 Term and Volume Discounts, (continued)

B. Additional Term Discounts

Term Discounts apply in addition to Volume Discounts when the Customer elects to enter into a term agreement for eligible BroadWing services. Term Discounts are calculated after applicable Volume Discounts are applied and before service-specific discounts are calculated. A penalty is computed and applied as a lump sum to the Customer's bill when the Customer cancels service prior to expiration of the term commitment. The penalty is computed by multiplying the difference between the rate the Customer would have paid for term served and the rate the Customer actually paid, by the number of months the higher discount was received.

<u>Term</u>	<u>Percent Discount</u>
12 Month Term	5%
24 Month Term	10%
36 Month Term	15%

3.8.6 Roadside Advantage

Roadside Advantage provides toll free number service to residence Customers at the rates specified in this tariff. Calls terminate to the Customer's standard local line(s) and call charges are billed to the Customer rather than to the originating party. Calls are billed in six (6) second increments. The minimum call duration for billing purposes is eighteen (18) seconds.

Roadside Advantage Customers are also eligible to receive national roadside assistance provided by The Advantage Auto Club and other non-telecommunications related services. These services operate independently from the toll free telecommunications service. The rates charges for BroadWing's Roadside Advantage include membership and eligibility for Advantage Auto Club services. When calling Advantage Auto Club, toll free access is provided at no charge by the Advantage Auto Club.

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SECTION 3 - LONG DISTANCE SERVICES, (continued)

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3.9 Usage Charges and Billing Increments

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3.91 Usage Charges

Usage charges are determined by the time of day rate periods and minutes of use within each rate period. The rate period is determined by the time and day of call origination at the customer's location.

3.9.2 Billing Increments

Unless specifically stated in the product description, usage is billed in sixty (60) (T)
second increments.

3.10 [Reserved for future use]

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SECTION 3 - LONG DISTANCE SERVICES, (continued)

Missouri Public
Service Commission

REC'D NOV 23 1999

3.9 Usage Charges and Billing Increments

3.9.1 Usage Charges

Usage charges are determined by the time of day rate periods and minutes of use within each rate period. The rate period is determined by the time and day of call origination at the customer's location.

3.9.2 Billing Increments

Unless specifically stated in the product description, usage is billed in six (6) second increments.

3.10 [Reserved for future use]

CANCELLED

JUN 15 2000
By 15 RP 29
Public Service Commission
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Missouri Public
Service Commission

00-339
FILED DEC 23 1999

ISSUED: November 23, 1999

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By:

Larry Barnes, Director - Regulatory Affairs
BroadWing Telecommunications Inc.
1122 Capital of Texas Highway South
Austin, Texas 78746

MO:9906

SECTION 3 - LONG DISTANCE SERVICES, (continued)**3.11 Pay Telephone (Payphone) Surcharge**

A surcharge shall be assessed for each call made from a pay telephone to a Company-provided toll-free number or placed by using a travel card and dialing the Company's prefix in the form 101XXXX. This charge is to compensate the Company for the Federal Communications Commission assessment which is paid by the Company to pay telephone service providers for the use of their pay telephone instruments. Any changes to this surcharge must be approved by the Missouri Public Service Commission.

Per Call Charge: \$0.35

(I)

WRITTEN NOTICE OF RATE INCREASE
AND ITS EFFECTIVE DATE FILED ON
3/7/00
(DATE)
PURSUANT TO SECTION 392.500 (2)
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4/6/00
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By:

Larry Barnes, Director - Regulatory Affairs
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1122 Capital of Texas Highway South
Austin, Texas 78746

MO00001

SECTION 3 - LONG DISTANCE SERVICES, (continued)Missouri Public
Service Commission**3.11 Pay Telephone (Payphone) Surcharge**

REC'D NOV 23 1999

A surcharge shall be assessed for each call made from a pay telephone to a Company-provided toll-free number or placed by using a travel card and dialing the Company's prefix in the form 101XXXX. This charge is to compensate the Company for the Federal Communications Commission assessment which is paid by the Company to pay telephone service providers for the use of their pay telephone instruments. Any changes to this surcharge must be approved by the Missouri Public Service Commission.

Per Call Charge: \$0.30

CANCELLED

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1122 Capital of Texas Highway South
Austin, Texas 78746

MOi9906

SECTION 3 - LONG DISTANCE SERVICES, (continued) **Missouri Public Service Commission****3.12 Business Customer and Travel Card Services****REC'D JAN 16 2003**

The following rates are only available to existing Customers at existing locations prior to February 17, 2003. (N)
(N)

Rates:

Switched 1+	\$0.0810/minute
Standard Switched Toll Free (800/888) Services	\$0.0810/minute
Switched Toll Free (800/888) Services with Routing Function	\$0.15/minute
plus monthly recurring charge	\$9.00
Travel Card Services	\$0.25/minute
Dedicated Outbound WATS Services	\$0.0660/minute
Dedicated Toll Free (800/888) Services	\$0.0660/minute

CANCELLED**JUL 04 2003****By XIA-03-356
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MISSOURI**

ISSUED: January 16, 2002

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By:

Karen T. Hanson, National Director - Regulatory Affairs
BroadWing Telecommunications Inc.
1122 Capital of Texas Highway South
Austin, Texas 78746

Missouri Public Service Commission**FILED FEB 17 2003**

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SECTION 3 - LONG DISTANCE SERVICES, (continued)

MAY 12 2000

3.12 Business Customer and Travel Card Services

(T)

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Rates:

Switched 1+	\$0.0810/minute
Standard Switched Toll Free (800/888) Services	\$0.0810/minute
Switched Toll Free (800/888) Services with Routing Function	\$0.15/minute
plus monthly recurring charge	\$9.00
Travel Card Services	\$0.25/minute
Dedicated Outbound WATS Services	\$0.0660/minute
Dedicated Toll Free (800/888) Services	\$0.0660/minute

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(D)

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MISSOURI

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By:

Larry Barnes, Director - Regulatory Affairs
BroadWing Telecommunications Inc.
1122 Capital of Texas Highway South
Austin, Texas 78746

JUN 15 2000

MISSOURI
Public Service Commission

SECTION 3 - LONG DISTANCE SERVICES, (continued)

Missouri Public
Service Commission

REC'D NOV 23 1999

3.12 Switched and Travel Card Services

Rates:

Switched 1+	\$0.0810/minute
Standard Switched Toll Free (800/888) Services	\$0.0810/minute
Switched Toll Free (800/888) Services with Routing Function	\$0.15/minute
plus monthly recurring charge	\$9.00
Travel Card Services	\$0.25/minute
Dedicated Outbound WATS Services	\$0.0660/minute
Dedicated Toll Free (800/888) Services	\$0.0660/minute
Roadside Advantage	\$0.099/minute
Monthly Recurring Charge	\$4.95

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1122 Capital of Texas Highway South
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MO:9906

SECTION 3 - LONG DISTANCE SERVICES, (continued) MAY 12 2000

3.13 Business Customer Affinity Programs

MO. PUBLIC SERVICE COMMISSION (T)

Developed for use by alternative marketers. Provided to independent agents, telemarketers, multi-level marketing groups, organizations and clubs.

Rates:

Switched 1+	\$0.0810/minute
Standard Switched Toll Free (800/888) Services	\$0.0810/minute
Switched Toll Free (800/888) Services with Routing Function	\$0.15/minute
plus monthly recurring charge	\$9.00
Travel Card Services	\$0.25/minute
Dedicated Outbound WATS Services	\$0.0660/minute
Dedicated Toll Free (800/888) Services	\$0.0660/minute

(D)
(D)

3.14 Directory Assistance Charge

Per Call Charge \$0.99

CANCELLED

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Public Service Commission
MISSOURI

ISSUED: May 15, 2000

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BroadWing Telecommunications Inc.
1122 Capital of Texas Highway South
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JUN 15 2000

MO-0002
MISSOURI
Public Service Commission

SECTION 3 - LONG DISTANCE SERVICES, (continued):**3.13 Affinity Programs**

Developed for use by alternative marketers. Provided to independent agents, telemarketers, multi-level marketing groups, organizations and clubs.

Rates:

Switched 1+	\$0.0810/minute
Standard Switched Toll Free (800/888) Services	\$0.0810/minute
Switched Toll Free (800/888) Services with Routing Function	\$0.15/minute
plus monthly recurring charge	\$9.00
Travel Card Services	\$0.25/minute
Dedicated Outbound WATS Services	\$0.0660/minute
Dedicated Toll Free (800/888) Services	\$0.0660/minute
Roadside Advantage	\$0.099/minute
Monthly Recurring Charge	\$4.95

3.14 Directory Assistance Charge

Per Call Charge \$0.99

CANCELLED

(1)

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By:

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MOo0001

SECTION 3 - LONG DISTANCE SERVICES, (continued)

Missouri Public
Service Commission

REC'D NOV 23 1999

3.13 Affinity Programs

Developed for use by alternative marketers. Provided to independent agents, telemarketers, multi-level marketing groups, organizations and clubs.

Rates:

Switched 1+	\$0.0810/minute
Standard Switched Toll Free (800/888) Services	\$0.0810/minute
Switched Toll Free (800/888) Services with Routing Function	\$0.15/minute
plus monthly recurring charge	\$9.00
Travel Card Services	\$0.25/minute
Dedicated Outbound WATS Services	\$0.0660/minute
Dedicated Toll Free (800/888) Services	\$0.0660/minute
Roadside Advantage	\$0.099/minute
Monthly Recurring Charge	\$4.95

3.14 Directory Assistance Charge

Per Call Charge	\$0.75
-----------------	--------

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BroadWing Telecommunications Inc.
1122 Capital of Texas Highway South
Austin, Texas 78746

MOI9906

SECTION 3 - LONG DISTANCE SERVICES, (continued) **Missouri Public Service Commission****3.15 Operator Services****REC'D NOV 23 1999**

Operator services are available to Consumers from any Customer location. Operator Services allows the Consumer to place a call from a Customer location and arrange for billing other than to the originating telephone number. Calls are rounded up to the next whole minute for billing purposes and are billed to the Consumer through the monthly bill of the Consumer's local exchange carrier.

The following billing arrangements are available to Consumers through the Company's Operator Services:

a) Customer Dialed Calling/Credit Card

This is a service whereby the end user dials all of the digits necessary to route and bill the call without any operator assistance. Such calls may be billed either to a telephone company issued calling card or a commercial credit card.

b) Operator Station

This is a service whereby the caller places a non-person-to-person call with the assistance of an operator (live or automated). When placing an operator station call, the caller is connected to a non-specified individual at the terminating end. Such calls may be billed to a calling card, credit card, the called number (collect) or a valid third party telephone number.

c) Person-to-Person

This is a service whereby the person originating the call specifies to BroadWing Telecommunications Inc.'s operator a particular person to be reached, or a particular person, station, room number, department, or office to be reached through a PBX attendant. Person-to-person calls may be billed to a calling card, credit card, the called number (collect) or a valid third party telephone number.

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Larry Barnes, Director - Regulatory Affairs
BroadWing Telecommunications Inc.
1122 Capital of Texas Highway South
Austin, Texas 78746

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SECTION 3 - LONG DISTANCE SERVICES, (continued)
Missouri Public
Service Commission**3.15 Operator Services, (Continued)**

RECD NOV 23 1999

In addition, BroadWing offers operator assisted long distance calling subject to the following.

Incomplete Calls - BroadWing will not bill for incomplete calls where answer supervision is available. The Company will not bill for incomplete calls and will remove any charges for incomplete calls upon (1) subscriber notification or (ii) Company's knowledge.

Carrier Identification - The caller and the billed party, if different from the caller, will be advised that the Company is the operator service provider at the time of the initial contact.

Rate Information - Rate quotes will be given upon request at no charge, including all rate components and any additional charges. Only tariffed rates approved by this Commission for the Company shall appear on any local exchange telephone company (LEC) billings.

Billing - BroadWing shall be listed on the LEC billing if the LEC has multi-company name billing ability.

Calling Card Verification - BroadWing will employ reasonable calling card verification procedures, acceptable to the telephone company issuing the calling card.

Emergency Services - BroadWing will route all 0- or 00- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.

Transfer of Calls - Upon request, BroadWing will transfer calls to other authorized interexchange carriers or to the LEC, if billing can list the caller's actual origination point.

Nonblocking Access - BroadWing will refuse operator services to traffic aggregators which block access to other companies.

Posting - BroadWing will assure that traffic aggregators will post and display information including: (1) that BroadWing is the operator service provider; (2) detailed complaint procedures; and (3) instructions informing the caller on procedures to reach the LEC operator and other authorized interexchange Companies.

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SECTION 3 - LONG DISTANCE SERVICES, (continued) **Missouri Public Service Commission**

3.15 Operator Services, (Continued)

REC'D NOV 23 1999

InterLATA Per Minute Rates:

Mileage Range	DAY		Evening		Night	
	First Minute	Add'l Minutes	First Minute	Add'l Minutes	First Minute	Add'l Minutes
0-10	.1265	.1035	.1012	.0826	.0822	.0673
11-14	.1725	.1495	.1380	.1196	.1121	.0972
15-18	.2039	.1840	.1656	.1472	.1346	.1196
19-23	.2326	.1955	.1794	.1564	.1645	.1271
24-28	.2473	.1955	.1955	.1673	.1898	.1449
29-33	.2473	.2013	.1978	.1794	.1955	.1599
34-40	.2795	.2415	.2070	.1875	.2047	.1748
41-50	.2795	.2438	.2070	.1892	.2047	.1748
51-60	.2910	.2553	.2162	.1961	.2053	.1794
61-80	.3025	.2668	.2168	.2047	.2059	.1817
81-100	.3140	.2731	.2323	.2076	.2064	.1829
101-125	.2485	.2904	.2381	.2329	.2076	.1909
126-150	.3600	.3134	.2530	.2507	.2105	.2053
151-190	.3715	.3249	.2611	.2593	.2162	.2110
191-300	.3830	.3364	.2703	.2680	.2248	.2197
301-430	.4405	.3939	.3393	.3025	.2881	.2570
430-over	.4405	.3939	.3393	.3025	.2881	.2570

InterLATA Operator Assisted Surcharges:

Customer Dialed Calling Card Station	\$1.00
Operator Dialed Calling Card	\$2.25
Operator Station	\$2.25
Billed to Third Party	\$2.35
Person to Person	\$4.90

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 1122 Capital of Texas Highway South
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MOI9906

SECTION 3 - LONG DISTANCE SERVICES, (continued) **Missouri Public Service Commission**

3.15 Operator Services, (Continued)

REC'D NOV 23 1999

IntraLATA Per Minute Rates:

Mileage Range	DAY		Evening		Night	
	First Minute	Add'l Minutes	First Minute	Add'l Minutes	First Minute	Add'l Minutes
0-10	.1265	.1035	.1012	.0826	.0822	.0673
11-14	.1725	.1495	.1380	.1196	.1121	.0972
15-18	.2039	.1840	.1656	.1472	.1346	.1196
19-23	.2326	.1955	.1794	.1564	.1645	.1271
24-28	.2473	.1955	.1955	.1673	.1898	.1449
29-33	.2473	.2013	.1978	.1794	.1955	.1599
34-40	.2795	.2415	.2070	.1875	.2047	.1748
41-50	.2795	.2438	.2070	.1892	.2047	.1748
51-60	.2910	.2553	.2162	.1961	.2053	.1794
61-80	.3025	.2668	.2168	.2047	.2059	.1817
81-100	.3140	.2731	.2323	.2076	.2064	.1829
101-125	.2485	.2904	.2381	.2329	.2076	.1909
126-150	.3600	.3134	.2530	.2507	.2105	.2053
151-190	.3715	.3249	.2611	.2593	.2162	.2110
191-300	.3830	.3364	.2703	.2680	.2248	.2197
301-430	.4405	.3939	.3393	.3025	.2881	.2570
430-over	.4405	.3939	.3393	.3025	.2881	.2570

IntraLATA Operator Assisted Surcharges:

Customer Dialed Calling Card Station	\$1.00
Operator Dialed Calling Card	\$2.25
Operator Station	\$2.25
Billed to Third Party	\$2.35
Person to Person	\$4.90

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JUL 04 2003

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Public Service Commission
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SECTION 3 - LONG DISTANCE SERVICES, (continued)

Missouri Public
Service Commission

3.16 Integrated Access Service

REC'D NOV 23 1999

3.16.1 General

Integrated Access Service (IAS) offers a discount for Customers who purchase two or more services from the Company under a term agreement of one, two, or three years. The discount offered is based on the number of services purchase and the contract commitment term. Eligible Customers must commit to a minimum aggregated monthly usage of at least \$2,500. If during any month of the term, the Customer's usage of BroadWing's services is less than the minimum commitment, the Customer will pay to BroadWing the difference between the minimum commitment and the Customer's actual usage of BroadWing services. Services eligible for the discount are all Company provided switched and dedicated voice services, dedicated Internet service, Frame Relay Service and Private Line Services billed to one account, including all remote locations (CPE). Dedicated access line charges, customer-premises equipment (CPE), installation and ancillary charges (such as Directory Assistance charges and Operator Services) are not eligible for the discount and do not contribute to the minimum usage commitment. Eligible intrastate, interstate and international usage contribute to the minimum commitment and are discounted according to 3.16.2 below.

A. Broadband Services

In addition to the provisions above and in 3.16.4, broadband services (i.e., Frame Relay) customers with an IAS plan will be subject to the following additional provisions:

1. At the end of the Customer's service term, service will renew for successive three month periods. Either the Customer or BroadWing may terminate services upon thirty (30) days written notice prior to then of the term or any successive three month renewal.
2. If the Customer terminates usage of IAS services prior to the end of the term, the Customer will pay to BroadWing 100% of the then-current dedicated access monthly charges (for access provided by the Company), multiplied by the number of months remaining in the term.

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SECTION 3 - LONG DISTANCE SERVICES, (continued)Missouri Public
Service Commission

REGD NOV 23 1999

3.16 Integrated Access Service, (continued)**3.16.2 Discounts**

	Term Commitment		
	<u>One Year</u>	<u>Two Year</u>	<u>Three Year</u>
Two Services	10%	15%	20%
Three Services	15%	20%	25%
Four Services	15%	20%	25%

3.16.3 Nonrecurring Charges

A nonrecurring charge applies to establish IAS. All local installation charges of the local carrier are also passed through to the IAS Customer.

Nonrecurring IAS Establishment Charge: \$1,500.00

3.16.4 Early Termination

A penalty is computed and applied as a lump sum to the Customer's bill when the Customer cancels service prior to expiration of the term commitment by multiplying fifty percent (50%) of the minimum usage commitment times the number of months remaining in the term. In addition, the Customer who cancels service prior to the expiration of the term must reimburse the Company for all CPE.

3.16.5 Pass Through Charges

The Company will pass through to the IAS Customer all charges incurred from local exchange carriers in providing dedicated high capacity access (T-1).

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Austin, Texas 78746

MOi9906

SECTION 3 - LONG DISTANCE SERVICES, (continued) **RECEIVED****3.17 Residential Customer Service****MAY 12 2000****(N)****3.17.1 Description of Service****MO. PUBLIC SERVICE COMMISSION**

Three options are available to Residential Customers for outbound direct dial, inbound toll free and calling card service: Bonus Package, Premier Package, and Exclusive Package. Calls for all plans are billed in one minute increments. The minimum call duration for billing purposes is one minute. Reduced international call rates are offered to subscribers to all Residential packages for a fixed international monthly fee. All Residential Customers subscribed to any other Company service, including obsolete services, will be migrated to Bonus Package after due notice, unless the Customer specifies an alternative optional Package.

A. Bonus Package

Bonus Package offers the Residential Customer low usage rates with no monthly plan charges. Travel card calling is offered with a per call service charge. Residential interstate PICC charges apply. A monthly minimum usage charge applies to each line associated with the service.

B. Premier Package Service

Premier Package Service offers the Residential Customer reduced interstate calling rates for a fixed monthly fee for each line associated with the service. Travel card calling is offered with a per call service charge. Residential interstate PICC charges apply. No minimum usage charge applies to Premier Package Service.

C. Exclusive Package Service

Exclusive Package Service offers the Residential Customer further interstate usage rate reductions for a fixed monthly fee for each line associated with the service. Travel card calling is offered with no per call service charge. Residential interstate PICC charges apply. No minimum usage charge applies to Exclusive Package Service.

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Larry Barnes, Director - Regulatory Affairs
BroadWing Telecommunications Inc.
1122 Capital of Texas Highway South
Austin, Texas 78746

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Public Service Commission

SECTION 3 - LONG DISTANCE SERVICES, (continued) **RECEIVED****3.17 Residential Customer Service, (continued)****MAY 12 2000****3.17.2 Minimum Monthly Usage Charge****MO. PUBLIC SERVICE COM(N)**

For those packages which include a Minimum Monthly Usage Charge, all outbound and inbound, interstate, intrastate, and travel card usage, contribute towards the minimum. Fixed monthly add-on charges for international calling discounts, pay telephone surcharges, taxes and fees do not contribute to the monthly minimum. When the Residential Customer's combined usage charge in any monthly billing cycle falls below the minimum, the Minimum Monthly Usage Charge will apply instead of the actual usage charges incurred.

3.17.3 Rates and Charges

Package Option	Minimum Monthly Usage Charge	Fixed Monthly Fee	Outbound Usage Rate Per Minute	Inbound (toll-free) Usage Rate Per Minute	Travel Card Usage Rate Per Minute	Travel Card Per Call Service Charge
Bonus	\$5.00	None	\$0.1500	\$0.100	\$0.25	\$0.89
Premier	None	\$4.95	\$0.1500	\$0.100	\$0.25	\$0.89
Exclusive	None	\$6.95	\$0.1500	\$0.100	\$0.150	None

(N)

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SECTION 3 - LONG DISTANCE SERVICES, (continued)

Missouri Public

REC'D MAY 13 2002

3.18 Consumer and Small Business Rate Plan

Service Commission (N)

3.18.1 General

The Consumer and Small Business Rate Plan is offered to Residential and Business Customers with 5 or fewer lines presubscribed to the Company. This Plan is offered only in conjunction with the Company's corresponding interstate plan. Each Option listed below includes a monthly calling allowance of 0, 300, 500, or 1000 minutes that can be used for direct dialed interstate or intrastate calling. Calls in excess of the allowance in a monthly bill cycle are billed at the rate specified below. A monthly recurring charge applies per once monthly per line and includes the interstate and intrastate calling allowance.

3.18.2 Description of Options

Option	Monthly Call Allowance <u>Per Bill Cycle</u>
Option 1	300 minutes
Option 2	500 minutes
Option 3	1000 minutes
Option 4	0 minutes

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BroadWing Telecommunications Inc.
1122 Capital of Texas Highway South
Austin, Texas 78746

MOO0202

SECTION 3 - LONG DISTANCE SERVICES, (continued)

3.18 Consumer and Small Business Rate Plan, (continued)

3.18.3 Rates and Charges

A. Calculation of Charges

All calls are recorded in one minute increments. Total monthly usage is determined by measuring each call individually and rounding the call to the next full minute on a per-call basis. The total monthly usage during a billing period is the sum of the minutes computed for each individual call. The total usage sum, minus the monthly call allowance for the option selected by the Customer, is multiplied by the usage rate specified below. The resulting product is then rounded up to the next cent.

B. Monthly Recurring Charges

The Monthly Recurring Charge applies to each line presubscribed to the Consumer and Small Business Rate Plan. Multiple lines at a single premises may each be presubscribed to a different Option.

	<u>Monthly</u>
Option 1	\$19.95
Option 2	\$29.95
Option 3	\$64.95
Option 4	\$6.95

C. Usage Charges

	<u>Direct Dialed Outbound</u>	<u>Travel Card</u>
All Options	\$0.069 per minute	\$0.25 per minute
Per Call	none	none

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Missouri Public

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BroadWing Telecommunications Inc.
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Austin, Texas 78746

MOO0202

SECTION 3 - LONG DISTANCE SERVICES, (continued)**3.19 Business Rate Plan**Missouri Public
Service Commission (N)**3.19.1 Description**

REC'D JAN 16 2003

Business Rate Plan is available to the Company's business Customers with no monthly minimum charges or line count restrictions. This service utilizes switched or dedicated access lines. Outbound calls are billed in six (6) second increments after an initial minimum call duration of eighteen (18) seconds. Dedicated Toll Free Service is billed in six (6) second increments after a minimum call duration of thirty (30) seconds. No term and volume discounts apply to this service.

3.19.2 Rates

Switched 1+	\$0.131/minute
Standard Switched Toll Free Services	\$0.131/minute
Switched Toll Free Services with Routing Function	\$0.15/minute
plus monthly recurring charge	\$9.00
Travel Card Services	\$0.25/minute
Dedicated Outbound WATS Services	\$0.0633/minute
Dedicated Toll Free Services	\$0.0633/minute

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SECTION 4 - FRAME RELAY SERVICES *Missouri Public Service Commission***4.1 Frame Relay Service - Description**

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Frame Relay Service is an enhanced form of packet switching which uses variable length packets to connect multiple local area networks (LANs) for data transmission. Frame Relay Service is available throughout the United States where digital local access is available. The rules for Frame Relay Service in this Section are in addition to those rules found in Sections 1 through 3 of this tariff.

4.1.1 Definitions:

Asynchronous Transfer Mode (ATM) - an international high-speed, high-volume, packet-switched transmission protocol standard that supports integrated voice, video and data communications. ATM uses short uniform 53 byte cells to divide data into packets for ultra fast switching through the network. The 53 byte cells contain 5-byte destination address headers and 48 data bytes.

Committed information rate (CIR) - the statistical measurement of throughput on a PVC over time measured in bits per second. The CIR is the rate at which the network agrees to accept data from the user, and which the network commits to transfer data under normal operating conditions.

Permanent virtual circuit (PVC) - the facilities used to form a communications path connecting between two ports. Although a PVC may be defined in static manner with static parameters, it is not fixed to a stationary path through the network.

Port - a network entry or exit point on the frame relay switch that connects to the Company's frame relay network.

Service Date - The date Frame Relay Service is installed and available, or the date specified on the customer's order form, whichever is later. The service date is the date on which all nonrecurring charges will be billed and monthly charges begin for Frame Relay Service.

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SECTION 4 - FRAME RELAY SERVICE, (continued) Missouri Public Service Commission**4.2 Frame Relay - General**

REC'D NOV 23 1999

4.2.1 Rate Elements

Frame Relay Service has three rate elements:

- A. local access facilities;
- B. ports; and
- C. a permanent virtual circuit (PVC).

4.2.2 Local Access

Local access facilities must be obtained to access Frame Relay Service. The local access facilities are ordered from the local exchange telephone company. The rates for the local access facilities vary by local exchange company and are found in that the Company's tariff.

4.2.3 Port Speed

Port speed is selected to accommodate the various PVCs that use a particular port. The speed represents the highest attainable data rate into or out of the location at any point in time. Available speeds range from 56 Kbps to 1.536 Mbps. A frame relay port connection provides the physical interface into the network and provides the logical termination of PVCs assigned to that port.

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SECTION 4 - FRAME RELAY SERVICE, (continued)

Missouri Public
Service Commission

4.2 Frame Relay - General, (continued)

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4.2.4 PVC

The PVC connects the customer's specific end-points on the interexchange network. Each PVC is assigned a committed information rate (CIR), which is the average minimum data rate the network will allocate to the PVC under normal operating conditions. The data transmission rate for a PVC can be greater than the CIR when excess capacity is available on the port and on the network. When this excess capacity exists, an average data rate above the CIR may be achieved up to the port capacity. Data sent across a virtual connection in excess of that connection's CIR will be marked discard eligible in the event of network congestion, and will be delivered only if the instantaneous demand for output on a transmission channel is equal to or less than the capacity of the queue for that channel.

PVCs may be either asymmetrical (one-way) or symmetrical (two-way). Symmetrical (two-way) traffic requires the use of one symmetrical PVC or two asymmetrical PVCs.

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SECTION 4 - FRAME RELAY SERVICE, (continued)**4.3 Frame Relay Service - Guarantees**

REC'D NOV 23 1999

4.3.1 Network Availability

Network availability is measured as the total number of minutes in a billing month during which core network PVC routes are available to exchange data between the two network infrastructure node end points, divided by the total number of minutes in a billing month. A lapse in network availability is calculated commencing with the date on which the customer informs the Company of service non-availability, and ends on the date of service restoration. The PVC route will be measured from infrastructure port to infrastructure port and will not include the customer premises equipment (CPE) or local access facilities.

4.3.2 Network Availability Objective

The Company engineer's its network to achieve availability of 99.9% for networks designed with ten (10) or more network sites and a fully meshed network topology or a star network topology in which each remote site has PVCs connected to at least two network hubs engineered to a separate infrastructure node. In all other instances, the Company engineers its network to achieve availability of at least 99.5%

4.3.3 Frame Delivery

Frame delivery measures the percentage of customer's frame relay packets delivered from the Company's network ingress port to the Company's network egress port. This percentage will not include packet delivery failures attributable to local access facilities or CPE.

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SECTION 4 - FRAME RELAY SERVICE, (continued)Missouri Public
Service Commission**4.3 Frame Relay Service - Guarantees, (continued)**

REC'D NOV 23 1999

4.3.4 Frame Delivery Objective

The Company engineers its network to achieve a frame delivery level of 99.9% of frames within a customer's CIR, and 99.0% of frames above a customer's CIR. These delivery rates apply for networks designed with ten (10) or more network sites and a fully meshed network topology or a star network topology in which each remote site has PVCs connected to at least two network hubs engineered to a separate infrastructure node. In all other instances, the Company engineers its network to achieve a frame delivery level of 99.0%.

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SECTION 4 - FRAME RELAY SERVICE, (continued)Missouri Public
Service Commission**4.3 Frame Relay Service - Guarantees, (continued)**

REC'D NOV 23 1999

4.3.5 Network Latency

Network latency measures the elapsed time, in milliseconds, required for one data cell (frame relay packets converted to ATM cells on the Company's backbone network) to be delivered from the customer's Frame Relay Service network ingress port to the network egress port. Packet delivery failures attributable to local access facilities or CPE are not included.

4.3.6 Network Latency Objective

The Company engineers its network to achieve a one-way network latency of 65 milliseconds. This parameter applies for networks designed with ten (10) or more network sites and a fully meshed network topology or a star network topology in which each remote site has PVCs connected to at least two network hubs engineered to a separate infrastructure node. In all other instances, the Company engineers its network to achieve a network latency of 75 milliseconds.

4.3.7 Frame Relay Service - Guarantee Exclusions

The standards described above do not include periods of non-attainment resulting in whole or in part from one or more of the following causes:

- Any act or omission on the part of the customer, its contractors, or any other entity over which the customer exercises control or has the right to exercise control;
- Scheduled maintenance;
- Labor strikes
- *Force Majeure* events beyond the control of the Company (including, but not limited to, acts of God, government regulation and national emergency); and,
- Any act or omission on the part of a third party including, but not limited to, the local access provider.

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SECTION 4 - FRAME RELAY SERVICE, (continued)**4.4 Minimum Service Terms**Missouri Public
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- 4.4.1** The minimum service requirement is one month for domestic service and one year for international service. The customer may subscribe to service under one, two, three, four or five year term plans. For any term plan, the rates and term discounts will be fixed for the term at the discount level below. The term will begin on the first day of the month following the date the service is installed and available. Upon expiration, the term will be automatically extended at the term plan rates and discounts for successive ninety (90) day periods, unless thirty (30) days prior to the end of the term or each such extension either (a) the customer or the Company provides written notice to the other that it does not want such extension, or (b) the customer subscribes to another term plan and the rates of the new term plan apply.
- 4.4.2** If additional sites are added to a customer's Frame Relay Service after the initial subscription to a term plan, such sites will be incorporated into the customer's term plan and will have the same termination date as the customer's original term plan.
- 4.4.3** Existing customers may subscribe to a new term plan for Frame Relay Service of the same or greater value prior to the end of the customer's existing term plan without incurring any termination liability if the new term plan extends beyond the old term plan termination date by at least one year.

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SECTION 4 - FRAME RELAY SERVICE, (continued)Missouri Public
Service Commission**4.4 Minimum Service Terms, (continued)**

REC'D NOV 23 1999

4.4.4 Term Discounts

Monthly Billing	Discount Term in Years				
	<u>One</u>	<u>Two</u>	<u>Three</u>	<u>Four</u>	<u>Five</u>
\$2,000	5%	6%	7%	8%	9%
\$5,000	8%	10%	12%	14%	16%
\$10,000	12%	14%	17%	19%	21%
\$25,000	14%	17%	20%	23%	25%
\$50,000	16%	19%	22%	25%	27%
\$100,000	18%	21%	24%	27%	30%

4.5 Termination of Frame Relay Service

Customer must provide the Company with 30 days written notice before terminating frame relay service. Customers terminating service prior to fulfilling their term commitment will be assessed a termination liability equal to one hundred percent (100%) of the monthly recurring charge for each access line, port and PVC service terminated multiplied by the number of months remaining in the first year of the term plan, plus fifty percent (50%) of the monthly recurring charges for each circuit canceled multiplied by the number of months remaining in the term plan after the first year. The customer will not have any termination liability if it subscribes to another Company service of the same or greater monthly revenues and volume, and with a term no less than the remaining months of the term plan or one year, whichever is greater, at the same time the notice of termination is received. The customer will also be liable for a pro-rata amount of any waived installation charges based on the number of months remaining in the term plan.

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SECTION 4 - FRAME RELAY SERVICE, (continued)

Missouri Public
Service Commission

4.6 Rates

REC'D NOV 23 1999

4.6.1 Port Charges

Nonrecurring Charges: A nonrecurring charge of \$275 each for installation per port applies.

<u>Speed (Kbps)</u>	<u>Monthly Rate Per Port</u>
56 - 64	\$162.00
112 - 128	\$295.00
168 - 192	\$319.00
224 - 256	\$344.00
280 - 320	\$424.00
336 - 384	\$500.00
448 - 512	\$635.00
504 - 576	\$680.00
560 - 640	\$725.00
616 - 704	\$770.00
672 - 768	\$850.00
896 - 1024	\$1,010.00
1120 - 1280	\$1,135.00
1344 - 1536	\$1,325.00

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SECTION 4 - FRAME RELAY SERVICE, (continued)

Missouri Public
Service Commission

4.6 Rates, (continued)

REC'D NOV 23 1999

4.6.2 PVC Charges

Nonrecurring Charges: A nonrecurring charge of \$15 each per asymmetrical PVC and \$30 per Symmetrical PVC, for installation, modification or reconfiguration.

CIR (Kbps)	Monthly Rate	Monthly Rate
	Asymmetrical (One-Way)	Symmetrical (Two-Way)
0	\$0.00	\$0.00
4	\$5.00	\$10.00
8	\$8.00	\$16.00
16	\$16.30	\$32.60
32	\$31.80	\$63.60
48	\$46.10	\$92.20
64	\$53.00	\$106.00
128	\$101.00	\$202.00
192	\$151.00	\$302.00
256	\$201.00	\$402.00
320	\$252.00	\$504.00
384	\$302.00	\$604.00
448	\$352.00	\$704.00
512	\$403.00	\$806.00
576	\$453.00	\$906.00
640	\$504.00	\$1,008.00
704	\$554.00	\$1,108.00
768	\$604.00	\$1,208.00

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SECTION 4 - FRAME RELAY SERVICE, (continued)

Missouri Public
Service Commission

4.6 Rates, (continued)

REC'D NOV 23 1999

4.6.2 PVC Charges (continued)

CIR (Kbps)	Monthly Rate	Monthly Rate
	Asymmetrical (One-Way)	Symmetrical (Two-Way)
832	\$655.00	\$1,310.00
896	\$705.00	\$1,410.00
960	\$755.00	\$1,510.00
1024	\$806.00	\$1,612.00
1088	\$856.00	\$1,712.00
1152	\$906.00	\$1,812.00
1216	\$957.00	\$1,914.00
1280	\$1,007.00	\$2,014.00
1344	\$1,057.00	\$2,114.00
1408	\$1,108.00	\$2,216.00
1472	\$1,158.00	\$2,316.00
1536	\$1,208.00	\$2,416.00

4.6.3 Local Access

Local access facilities shall be provided under the local exchange company's tariff.

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SECTION 4 - FRAME RELAY SERVICE, (continued)
Missouri Public Service Commission**4.6 Rates, (continued)**

REC'D NOV 23 1999

4.6.4 Expedite Charges

Expedite charges apply when the customer requests an installation interval shorter than the standard and the Company is able to comply with that request.

Port Connection	\$50
PVC (install, moves, changes, disconnect)	\$75
Local Access	\$50*

- * In addition to any local exchange company expedite charges which will be directly passed on to the customer.

4.6.5 Engineering Charges

Re-mapping of facilities	\$100
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SECTION 5 - PRIVATE LINE SERVICES **Missouri Public Service Commission****5.1 General****REC'D NOV 23 1999**

The Company provides interstate Private Line Service to Customers with transmission speeds ranging from 64 Kbps to 1.544 Mbps. Private Line Services are offered on a point-to-point basis. Each Private Line Service is dedicated to the Customer and the entire usable bandwidth for each service is available to the Customer for their exclusive use.

5.1.1 Two Point Service

Two Point Service allows two Customer designated locations to be connected by one Private Line Service. The service terminated at both locations must be the same speed and the same capacity.

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SECTION 5 - PRIVATE LINE SERVICES, (Continued) **Missouri Public Service Commission****5.2 Application of Rates****REC'D NOV 23 1999****5.2.1 Recurring Charges**

Recurring charges for Private Line Services vary based on the capacity of service, the distance of service, the term plan selected and the monthly revenue commitment made by the Customer. Unless otherwise stated in the description associated with the rate element in this tariff, Private Line Service recurring charges are applied on a circuit basis, per DS0 equivalent. A minimum circuit charge applies which varies by circuit bandwidth.

5.2.2 Term and Volume Discounts

Recurring charges for services purchased under a Term Plan will be fixed for the life of the term. The rate level applicable throughout the Term Plan is based on the volume commitment specified by the Customer at the time service is ordered. Customer may terminate any circuit upon 90 days' notice; provided that if termination occurs; (i) prior to the Activation Date, Customer shall reimburse Company for all costs of the implementation of such Circuit; or (ii) on or after such date, Customer shall pay: (a) all charges for services previously rendered and (b) the amount due through the end of the applicable circuit lease term.

5.2.3 Nonrecurring Charges

Nonrecurring Charges (NRC) are one-time only charges. NRC's may be waived for certain promotions and under the specific terms of individually negotiated contract services.

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SECTION 5 - PRIVATE LINE SERVICES, (Continued) **Missouri Public Service Commission****5.2 Application of Rates (continued)****REC'D NOV 23 1999****5.2.4 Pass-Through Charges**

All charges incurred by the Company on the Customer's behalf from any Local Exchange Carrier, Competitive Access Provider or Competitive Local Exchange Provider will be directly passed on the Customer. Cross-Connect Charges apply to Company facilities that are connected by the Company to other carriers or Customer interconnect/collocation facility within the same Point of Presence.

Notes

1. All charges incurred by Supplier on Customer's behalf from any Local Exchange Carrier, Competitive Access Provider or Competitive Local Exchange Carrier will be directly passed on to the Customer.
2. Service not described above will be considered special handling and charges will be assessed on an Individual Case Basis (ICB).
3. All of the above changes are subject to changes with a 30 day notice.
4. All Private Line ancillary service charges to cities not listed will be priced on an individual case basis and will be subject to the terms and charges of the underlying carrier.

5.2.5 Interconnect Charges

Interconnect Charges apply to connections between the Company's POPs in the same city or between the Company's suite to another suite in the same building. Since costs vary widely by location, the interconnect charges specified in this tariff are the minimum amount that will be charged monthly. All interconnect, construction charges and individual case basis charges incurred by the Company will be passed through to the Customer. Interconnect arrangements are subject to the continuing economic availability of the necessary facilities and equipment.

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SECTION 5 - PRIVATE LINE SERVICES, (Continued) **Missouri Public Service Commission****5.2 Application of Rates (continued)****REC'D NOV 23 1999****5.2.6 Order Cancellation Policy**

The Company will provide an order confirmation after the Customer places an order for service. If the Customer changes the order, a change order charge will apply based on the scope of the change. If the Customer cancels the order, the Customer must reimburse the Company for all costs incurred to that point. The Customer must notify the Company of service date changes 45 days prior to the due date. Service date changes may be extended by the Customer a maximum of thirty days from the due date.

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SECTION 5 - PRIVATE LINE SERVICES, (Continued) **Missouri Public Service Commission**

5.3 Service Descriptions

REC'D NOV 23 1999

Private Line Service allows the Customer to connect two locations with private dedicated service at one of a number of transmission speeds.

5.3.1 DS0 Service

DS0 Service is a dedicated digital channel with line speeds of 2.4, 4.8, 9.6, 56 or 64 Kbps.

5.3.2 DS1 Service

DS1 Service is a dedicated, high capacity channel with a line speed of 1.544 Mbps. DS1 Service has the equivalent capacity of 24 Voice Grade services or 24 DS0 services.

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SECTION 5 - PRIVATE LINE SERVICES, (Continued) **Missouri Public Service Commission**

5.4 Rate Schedules

REC'D NOV 23 1999

5.4.1 On-Net DS-O

	Fixed	Per Mile	Local Loop	Installation
0 - 100 MILES	\$75.00	\$0.35	Cost	\$150.00
100 + MILES	\$75.00	\$0.35	Cost	\$150.00

5.4.2 On-Net DS-1

	Minimum	Per DSO Mile	Local Loop	Installation
0 - 200 MILES	\$250.00	\$0.11	Cost	\$400.00
200-500 MILES	-----	\$0.11	Cost	\$400.00
500 + MILES	-----	\$0.11	Cost	\$400.00

5.4.3 On Net Private Line Term Discounts

1 Year	5%
2 Year	10%
3 Years	15%

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SECTION 6 - OBSOLETE SERVICE OFFERINGS

The services in this Section are available only to existing customers. Upon expiration of the contract term, existing customers may either elect to continue these services at these rates or may subscribe to the then current service offerings under preceding paragraphs of this tariff.

Missouri Public
Service Commission
REC'D NOV 23 1999

6.1 Obsolete Service Options Formerly Offered by Network Long Distance, Inc.**6.1.1 Obsolete MTS Service Options**

Obsolete MTS Service offerings are only available for the remaining period of any existing contract. After the expiration of the contract the customer may subscribe to MTS under the current service offerings under the preceding paragraphs of this tariff.

Plan 1

Plan 1 is a flat rated two-way calling multipoint service, accessible by customers on a dial up basis and intended for residential customers utilizing between \$0 to \$49 per month in long distance services.

Plan 2

Plan 2 is a flat rated two-way calling multipoint service, accessible by customers on a dial up basis and intended for residential customers utilizing between \$50 to \$150 per month in long distance services.

Plan 3

Plan 3 is a flat rated two-way calling multipoint service, accessible by customers on a dial up basis and intended for residential customers utilizing over \$150 per month in long distance services.

Plan 20

Plan 20 is a flat rated two-way calling multipoint service, accessible by customers on a dial up basis and intended for small business customers utilizing between \$0 to \$49 per month in long distance services.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (continued)

6.1 Obsolete Service Options Formerly Offered by Network Long Distance The Public Service Commission
(continued)

REC'D NOV 23 1995

6.1.1 Obsolete MTS Service Options, (continued)

Plan 18

Plan 18 is a flat rated two-way calling multipoint service, accessible by customers on a dial up basis and intended for small business customers utilizing between \$50 to \$199 per month in long distance services.

Plan 17

Plan 17 is a flat rated two-way calling multipoint service, accessible by customers on a dial up basis and intended for small business customers utilizing between \$200 to \$349 per month in long distance services.

Plan 16

Plan 16 is a flat rated two-way calling multipoint service, accessible by customers on a dial up basis and intended for medium-sized business customers utilizing between \$350 to \$499 per month in long distance services.

Plan 15

Plan 15 is a flat rated two-way calling multipoint service, accessible by customers on a dial up basis and intended for medium-sized business customers utilizing between \$500 to \$749 per month in long distance services.

Plan 9

Plan 9 is a flat rated two-way calling multipoint service, accessible by customers on a dial up basis and intended for large business customers utilizing between \$750 to \$999 per month in long distance services.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (continued)

6.1 Obsolete Service Options Formerly Offered by Network Long Distance, Inc.
(continued)

Missouri Public
Service Commission
REC'D NOV 23 1999

6.1.1 Obsolete MTS Service Options, (continued)

Plan 13

Plan 13 is a flat rated two-way calling multipoint service, accessible by customers on a dial up basis and intended for large business customers utilizing over \$1000 per month in long distance services.

6.1.2 Obsolete 800 Service Options

800 Service is the furnishing of dial-type intrastate telecommunications originating on feature group facilities provided by the Local Exchange Carrier (LEC) and terminating on a Regular Business Line or a Special Access Line (SAL).

A. Incoming 800 Service

Plan 47

Plan 47 is an incoming 800 service intended for small business customers utilizing between \$0 to \$99 per month in incoming 800 service.

Plan 43

Plan 43 is an incoming 800 service intended for medium sized customers utilizing between \$100 to \$500 per month in incoming 800 service.

Plan 46

Plan 46 is an incoming 800 service intended for large business customers utilizing over \$500 per month in incoming 800 service.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (continued)

6.1 Obsolete Service Options Formerly Offered by Network Long Distance, Inc.
(continued)

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6.1.3 Obsolete Travel Services

Travel Service is a feature whereby a customer may access Carrier's network by means of an 800 number (provided by Carrier) from any touchtone phone, anywhere in the continental United States.

Plan 7

Plan 7 is a travel card service available to small business customers utilizing between \$0 to \$49 per month in long distance services.

Plan 4

Plan 4 is a travel card service available to medium sized customers utilizing between \$50 to \$500 per month in long distance service.

Plan 5

Plan 5 is a travel card service available to large business customers utilizing over \$500 per month in long distance service.

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RECEIVED**SECTION 6 - OBSOLETE SERVICE OFFERINGS, (continued)****MAY 12 2000****6.1 Obsolete Service Options Formerly Offered by Network Long Distance, Inc.,
(continued)****MO. PUBLIC SERVICE COMM****6.1.4 Rates For Obsolete Services Formerly Offered by Network Long Distance, Inc.,
(continued)****A. MTS Rates per minute**

	Day	Evening	Night/Weekend
Plan 20	\$0.200	\$0.200	\$0.200
Plan 18	\$0.180	\$0.180	\$0.180
Plan 17	\$0.170	\$0.170	\$0.170
Plan 16	\$0.165	\$0.165	\$0.165
Plan 15	\$0.160	\$0.160	\$0.160
Plan 9	\$0.155	\$0.155	\$0.155
Plan 13	\$0.150	\$0.150	\$0.150

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (continued)**6.1 Obsolete Service Options Formerly Offered by Network Long Distance, Inc.,**
(continued)Missouri Public
Service Commission

REC'D NOV 23 1999

6.1.4 Rates For Obsolete Services Formerly Offered by Network Long Distance, Inc.,
(continued)**A. MTS Rates per minute**

	Day	Evening	Night/Weekend
Plan 1	\$0.180	\$0.170	\$0.160
Plan 2	\$0.170	\$0.160	\$0.150
Plan 3	\$0.160	\$0.150	\$0.140
Plan 20	\$0.200	\$0.200	\$0.200
Plan 18	\$0.180	\$0.180	\$0.180
Plan 17	\$0.170	\$0.170	\$0.170
Plan 16	\$0.165	\$0.165	\$0.165
Plan 15	\$0.160	\$0.160	\$0.160
Plan 9	\$0.155	\$0.155	\$0.155
Plan 13	\$0.150	\$0.150	\$0.150

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (continued)**6.1 Obsolete Service Options Formerly Offered by Network Long Distance, Inc.,
(continued)****6.1.4 Rates For Obsolete Services Formerly Offered by Network Long Distance, Inc.,
(continued)****B. Obsolete Incoming 800 Service Rates per minute**

	<u>Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
Plan 47	\$0.19	\$0.19	\$0.19
Plan 43	\$0.18	\$0.18	\$0.18
Plan 46	\$0.17	\$0.17	\$0.17

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (continued)
Missouri Public Service Commission6.1 Obsolete Service Options Formerly Offered by Network Long Distance, Inc.
(continued)
REC'D NOV 23 19996.1.4 Rates For Obsolete Services Formerly Offered by Network Long Distance, Inc.,
(continued)

C. Obsolete Travel Service Rates per minute

	<u>Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
Plan 4	\$0.30	\$0.28	\$0.25
Plan 5	\$0.27	\$0.25	\$0.23
Plan 7	\$0.35	\$0.30	\$0.28

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (continued)**6.2 Obsolete Service Offerings Formerly Offered by National Teleservice, Inc.**Missouri Public
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REC'D NOV 23 1999

6.2.1 Obsolete Outbound 1+ Services

Outbound 1+ rates apply when the person originating the call dials the telephone number desired and completes the call, and the call is billed to the calling station.

Rate Per Minute: \$0.149

6.2.2 Calling Card

A calling card service that may be accessed from any touch tone or rotary telephone. The Customer dials the appropriate telephone number desired and completes the call and the call is billed to the Calling Card.

Rate Per Minute:	Day:	\$0.27
	Evening:	\$0.23
	Night:	\$0.23

6.2.3 Inbound 800

Inbound 1+ rates apply when the person originating the call dials the 800 telephone number desired and completes the call, and the call is billed to the called station.

Rate Per Minute: \$0.166

6.2.4 Directory Assistance

Rate Per Call: \$0.87

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (continued)

Missouri Public
Service Commission

6.3 Obsolete Service Offerings Formerly Offered by United Wats, Inc.

REC'D NOV 23 1999

6.3.1 MTS Service Plans

Plan A

Intended for customers utilizing up to \$250 per month. \$0.1900 per minute. Service is billed in 6 second increments.

Plan B

Intended for customers utilizing up between \$250 and \$500 per month. \$0.1900 per minute. Service is billed at an initial 30 seconds with 6 second increments thereafter.

Plan C

Intended for customers utilizing up between \$500 and \$750 per month. \$0.1850 per minute. Service is billed in 6 second increments.

Plan D

Intended for customers utilizing up between \$750 and \$1,000 per month. \$0.1800 per minute. Service is billed in 6 second increments.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (continued) **Missouri Public Service Commission****6.3 Obsolete Service Offerings Formerly Offered by United Wats, Inc.****REC'D NOV 23 1999****6.3.2 800 Service Plans**

An incoming service that allows calls which originate on the feature group facilities provided by the local exchange carrier to be terminated on a regular business line or special access line.

Plan A

Intended for customers utilizing up to \$500 per month. \$0.2150 per minute. Service is billed in 6 second increments.

Plan B

Intended for customers utilizing up between \$500 and \$750 per month. \$0.2000 per minute. Service is billed at an initial 30 seconds with 6 second increments thereafter.

Plan C

Intended for customers utilizing up between \$750 and \$1,000 per month. \$0.1900 per minute. Service is billed in 6 second increments.

Plan D

Intended for customers utilizing over \$1,000 per month. \$0.1800 per minute. Service is billed in 6 second increments.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (continued) **Missouri Public Service Commission****6.3 Obsolete Service Offerings Formerly Offered by United Wats, Inc.****REC'D NOV 23 1999****6.3.3 Travel Card Service Plans****Plan A**

Plan A is a special travel feature whereby a UWI customer may access the network by means of an 800 number (provided by UWI) from any touchtone phone in the continental US and designed for customers utilizing up to \$500 in travel card services per month. .20 per minute flat. In addition, there is a .35 surcharge on each travel card call that is made. Service is billed in full minute increments.

Plan B

Plan B is a special travel feature whereby a UWI customer may access the network by means of an 800 number (provided by UWI) from any touchtone phone in the continental US. It is intended for customers who exclusively utilize UWI's calling card service without utilizing UWI's 1+ service. .20 per minute flat. No surcharge will be added to travel card calls placed under Plan B. Service is billed in full minute increments.

Plan C

Plan C is a special travel feature whereby a UWI customer may access the network by means of an 800 number (provided by UWI) from any touchtone phone in the continental US and designed for customers utilizing \$500 to \$1,000 in travel card services per month. .28 per minute flat. In addition, there is a .10 surcharge on each travel card call that is made. Service is billed in full minute increments.

Plan D

Plan D is a special travel feature whereby a UWI customer may access the network by means of an 800 number (provided by UWI) from any touchtone phone in the continental US and designed for customers utilizing up to \$1,000 in travel card services per month. .25 per minute flat. In addition, there is a .20 surcharge on each travel card call that is made. Service is billed in full minute increments.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (continued) **Missouri Public Service Commission****6.3 Obsolete Service Offerings Formerly Offered by United Wats, Inc.****REC'D NOV 23 1999****6.3.4 Dedicated Service Plans****Plan A**

Plan A is a one-way outbound service requiring the customer to originate calls via a dedicated access facility which is provided by the LEC and intended for customers utilizing between \$2,250 and \$5,000 per month in dedicated long distance services. .1230 per minute flat. Service is billed in 6 second increments.

Plan B

Plan B is a one-way outbound service requiring the customer to originate calls via a dedicated access facility which is provided by the LEC and intended for customers utilizing between \$5,000 and \$7,500 per month in dedicated long distance services. .1170 per minute flat. Service is billed in 6 second increments.

Plan C

Plan C is a one-way outbound service requiring the customer to originate calls via a dedicated access facility which is provided by the LEC and intended for customers utilizing between \$7,500 and \$10,000 per month in dedicated long distance services. .1110 per minute flat. Service is billed in 6 second increments.

Plan D

Plan D is a one-way outbound service requiring the customer to originate calls via a dedicated access facility which is provided by the LEC and intended for customers utilizing over \$10,000 per month in dedicated long distance services. .1000 per minute flat. Service is billed in 6 second increments.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (continued)
Missouri Public Service Commission**6.3 Obsolete Service Offerings Formerly Offered by United Wats, Inc.**

REC'D NOV 23 1999

6.3.5 800 Dedicated Service Plans**Plan A**

Plan A in an incoming service that allows calls which originate on the feature group facilities provided by the LEC to be terminated on a dedicated facility and intended for customers utilizing between \$2,200 and \$5,000 per month in dedicated 800 service. .1090 per minute flat. Service is billed in 6 second increments.

Plan B

Plan B in an incoming service that allows calls which originate on the feature group facilities provided by the LEC to be terminated on a dedicated facility and intended for customers utilizing between \$5,000 and \$7,500 per month in dedicated 800 service. .1040 per minute flat. Service is billed in 6 second increments.

Plan C

Plan C in an incoming service that allows calls which originate on the feature group facilities provided by the LEC to be terminated on a dedicated facility and intended for customers utilizing between \$7,500 and \$10,000 per month in dedicated 800 service. .0980 per minute flat. Service is billed in 6 second increments.

Plan D

Plan D in an incoming service that allows calls which originate on the feature group facilities provided by the LEC to be terminated on a dedicated facility and intended for customers utilizing over \$10,000 per month in dedicated 800 service. .0930 per minute flat. Service is billed in 6 second increments.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (continued)
Missouri Public Service Commission**6.3 Obsolete Service Offerings Formerly Offered by United Wats, Inc.**

REC'D NOV 23 1999

6.3.6 UWI Association Network

UWI Association Network is an inbound and outbound product developed for use by alternative marketers of UWI service. This product is provided to independent agents, telemarketers and multi-level marketing groups. The product features a simple flat rate pricing that does not change regardless of whether a call is made during the day, evening or night.

Rate: .1800 per minute flat

Outbound Service

Rate: .1800 per minute flat

Inbound Service

Billing: Usage is billed in thirty (30) seconds for the initial period with six (60) second increments thereafter.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (continued)**6.4 Obsolete Service Offerings Formerly Offered by Coastal Telecom Limited Company****6.4.1 Message Toll Service (MTS)**

MTS service is a measured use, full time service and is offered on a monthly basis, utilizing inter-city communications facilities shared among multiple users. The individual customer's basic monthly charges for the use of such inter-city communications facilities are based upon the time of day, the total minutes the customer utilizes such facilities or the distance of each call. For each call under the MTS option, the minimum charge shall be the applicable charge for one minute of use with use in excess of one minute during a call charged at the applicable rate per minute with the fraction, if any, of the last minute of each call rounded up to the next highest whole minute, unless stated otherwise.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (continued)

6.4 Obsolete Service Offerings Formerly Offered by Coastal Telecom Limited Company

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Service Commission

REC'D NOV 23 1999

6.4.2 Residential MTS Service

- A. Residential MTS service is a usage, time of day and mileage sensitive product accessible by customers on a 1+ or dial-up basis and is billed in whole minute increments and any fraction of a minute is rounded to the next whole minute.

	<u>Mileage Limit</u>	<u>1st Min.</u>	<u>Add'l Min.</u>
1. Day	0-10	0.1100	0.0900
	11-14	0.1500	0.1300
	15-18	0.1773	0.1600
	19-23	0.2023	0.1600
	24-28	0.2323	0.1760
	29-33	0.2323	0.1923
	34-40	0.2323	0.2323
	41-50+	0.2623	0.2323
2. Eve	0-10	0.0825	0.0675
	11-14	0.1125	0.0975
	15-18	0.1330	0.1200
	19-23	0.1517	0.1200
	24-28	0.1742	0.1320
	29-33	0.1742	0.1442
	34-40	0.1742	0.1742
	41-50+	0.1967	0.1742
3. N/W	0-10	0.0660	0.0540
	11-14	0.0900	0.0780
	15-18	0.1064	0.0960
	19-23	0.1214	0.0960
	24-28	0.1394	0.1056
	29-33	0.1394	0.1154
	34-40	0.1394	0.1394
	41-50+	0.1574	0.1394

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (continued)

6.4 Obsolete Service Offerings Formerly Offered by Coastal Telecom Limited Company

6.4.3 Commercial MTS Service Plans

A. Plan A

1. Plan A is a flat rated two-way calling multipoint service, accessible by customers on a 1+ or dial-up basis for customers utilizing up to \$250 per month in long distance services.
2. Rate: .1389 per minute flat (Day, Evening, Night).
3. Billing: Plan A is billed in six second increments with a 30 second minimum duration rounded to the next six second increment.

B. Plan B

1. Plan B is a flat rated two-way calling multipoint service, accessible by customers on a 1+ dial-up basis for customers utilizing \$250 to \$500 per month in long distance services.
2. Rate: .1289 per minute flat (Day, Evening, Night).
3. Billing: Plan B is in six second increments with a 30 second minimum duration rounded to the next six second increment.

C. Plan C

1. Plan C is a flat rated two-way calling multipoint service, accessible by customers on a 1+ dial-up basis for customers utilizing \$500 to \$750 per month in long distance services.
2. Rate: .1189 per minute flat (Day, Evening, Night).
3. Billing: Plan C is billed in six second increments with a 30 second minimum duration rounded to the next six second increment.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (continued)

6.4 Obsolete Service Offerings Formerly Offered by Coastal Telecom Limited Company (continued)

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6.4.3 Commercial MTS Service Plans (continued)

D. Plan D

1. Plan D is a flat rated two-way calling multipoint service, accessible by customers on a 1+ dial-up basis for customers utilizing \$750 to \$1,000 per month in long distance services.
2. Rate: .1070 per minute flat (Day, Evening, Night).
3. Billing: Plan D is billed in six second increments with a 30 second minimum duration rounded to the next six second increment.

E. Plan E

1. Plan E is a flat rated two-way calling multipoint service, accessible by customers on a 1+ or dial up basis for customers utilizing over \$1,000 per month in long distance services.
2. Rate: .0980 per minute flat rate (Day, Evening, Night).
3. Billing: Plan E is billed in six second increments with a 30 second minimum duration rounded to the next six second increment.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (continued) Missouri Public
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6.4 Obsolete Service Offerings Formerly Offered by Coastal Telecom Limited Company
(continued) REC'D NOV 18 1999

6.4.4 Wats Service

Coastal WATS is a one-way outbound service requiring the customer to originate calls via a dedicated access facility between the customer's premises and Coastal's terminal location and allowing the completion of calls via Coastal's interexchange facilities and the facilities leased from other carriers. The dedicated access facility is provided by the Local Exchange Carrier. Coastal will act as agent for the customer in the ordering and installation of such facilities.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (continued)
Missouri Public Service Commission**6.4 Obsolete Service Offerings Formerly Offered by Coastal Telecom Limited Company (continued)**
RECD NOV 23 1999**6.4.5 800 Services**

800 Service is the furnishing of dial-type intrastate telecommunications originating on feature group facilities provided by the Local Exchange Carrier (LEC) and terminating on a Regular Business Line or a Special Access Line (SAL).

A. Availability of 800 Service

The furnishing of 800 Service under this tariff will require certain physical arrangements of the facilities of the local exchange carrier and is therefore subject to the availability of such facilities.

B. Use of the 800 Service

1. 800 service is provided for use by the customer and may be used by others when so authorized by the customer, provided that such usage is subject to the provisions of this tariff.
2. 800 service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of the service includes:
 - (a) The acceptance of an 800 service call in response to an uncompleted Message Telecommunications Service (MTS) call placed to send information and avoid the MTS charge.
 - (b) The obtaining or attempting to obtain, or assisting another to obtain or to attempt to obtain 800 service through any fraudulent means with intent of avoiding payment of the regular charges for such service.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (continued)**6.4 Obsolete Service Offerings Formerly Offered by Coastal Telecom Limited Company (continued)**Missouri Public
Service Commission
REC'D NOV 23 1999**6.4.5 800 Services (continued)****C. Provisioning Scope and Responsibility**

800 service arrangements include account planning, testing, maintenance, billing service accuracy and customer inquiry responsibility. Local Exchange Carrier facilities are standard components of 800 service arrangements. 800 services include access lines provided and are billed as part of the service arrangements by the respective LEC. The company reserves the right to delay or defer service ordering and provisioning in locations where billing capability and facilities are not available to Coastal and/or no customer demand exists.

D. Design Layout Requirements for 800 Service

Since 800 service access line facilities are provided and billed by the LECs as part of the company's 800 service arrangements, any customer or other carrier request for access line design parameter should be directed to the LEC as the access line facilities provider.

E. Limitation of 800 Service

800 service is furnished upon the condition that the subscriber contracts for adequate facilities to permit the use of this service without injurious effects upon it or any service rendered by the company. The company may terminate or refuse to furnish 800 service to any applicant, without incurring any liability, if the use of the service would interfere with or impair any service rendered by the company.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (continued)**6.4 Obsolete Service Offerings Formerly Offered by Coastal Telecom Limited Company (continued)**Missouri Public
Service Commission

REC'D NOV 23 1999

6.4.6 Reservation of Numbers for 800 Services

Coastal will accept a prospective 800 service customer's request for a particular 800 service telephone number (up to ten (10) in total), and will reserve such number(s) on a first come first serve basis. All requests for 800 service telephone number reservations must be made in writing, dated and signed by a responsible representative of the customer. Coastal does not guarantee the reservation of number(s) until that number is assigned. The 800 services telephone number(s) so requested, if found to be available, will be reserved for and furnished to the eligible customer, provided the customer subscribes to 800 service within 10 days of the reservation of said number and uses the service within an additional 90 day period. If the customer who has received a number does not subscribe to and use the service within the appropriate 10 and 90 day periods specified above, the company reserves the right to make the number available for use by another customer in accordance with the terms of the section.

6.4.7 Incoming 800 Service

Incoming 800 is a service that allows calls to be terminated on feature group facilities provided by the local exchange carrier network.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (continued)

6.4 Obsolete Service Offerings Formerly Offered by Coastal Telecom Limited Company
(continued)

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6.4.8 800 Service Plans Rates

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A. Plan A

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1. Plan A is an incoming service that allows calls which originate on the feature group facilities provided by the local exchange carrier to be terminated on a regular business line or special access line. Plan A is for customers utilizing up to \$250 per month in 800 services.
2. Rate: .1389 per minute flat (Day, Evening, Night).
3. Billing: Plan A is billed in six second increments with a 30 second minimum duration rounded to the next six second increment.

B. Plan B

1. Plan B is an incoming service that allows calls which originate on the feature group facilities provided by the local exchange carrier to be terminated on a regular business line or special access line. Plan B is for customers utilizing \$250 to \$500 per month in 800 services.
2. Rate: .1289 per minute flat (Day, Evening, Night).
3. Billing: Plan B is billed in six second increments with a 30 second minimum duration rounded to the next six second increments.

C. Plan C

1. Plan C is an incoming service that allows calls which originate on the feature group facilities provided by the local exchange carrier to be terminated on a regular business line or special access line. Plan C is for customers utilizing \$500 to \$750 per month in 800 services.
2. Rate: .1189 per minute flat (Day, Evening, Night).
3. Billing: Plan C is billed in six second increments with a 30 second minimum duration rounded to the next six second increment.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (continued)**6.4 Obsolete Service Offerings Formerly Offered by Coastal Telecom Limited Company (continued)****6.4.8 800 Service Plans Rates (continued)****D. Plan D**

1. Plan D is an incoming service that allows calls which originate on the feature group facilities provided by the local exchange carrier to be terminated on a regular business line or special access line. Plan D is for customers utilizing \$750 to \$1,000 per month in 800 services.
2. Rate: .1070 per minute flat (Day, Evening, Night).
3. Billing: Plan D is billed in six second increments with a 30 second minimum duration rounded to the next six second increment.

E. Plan E

1. Plan E is an incoming service that allows calls which originate on the feature group facilities provided by the local exchange carrier to be terminated on a regular business line or special access line. Plan D is for customers utilizing in excess of \$1,000 per month in 800 services.
 2. Rate: .0980 per minute flat (Day, Evening, Night).
 3. Billing: Plan E is billed in six second increments with a 30 second minimum duration rounded to the next six second increment.
- * No surcharges or monthly minimums apply to 800 number usage.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (continued)**6.4 Obsolete Service Offerings Formerly Offered by Coastal Telecom Limited Company (continued)**Missouri Public
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6.4.9 Travel Card Service

Travel Card Service is a special travel feature whereby a customer can access the network via an 800 number (provided by Carrier) from any touchtone phone, anywhere in the continental United States.

A. Travel Card Service Rates**Plan A**

1. Plan A is a special travel feature whereby a Coastal customer may access the network by means of an 800 number (provided by Coastal) from any touchtone phone in the continental U. S.
2. Rate: .1765 per minute flat (Day, Evening, Night). No surcharges apply.
3. Billing: Plan A is billed in six second increments with a 30 second minimum duration rounded to the next six second increment.

6.4.10 Directory Assistance

Carrier will not charge a fee for directory assistance rather, carrier will pass through, at its cost, the cost for providing directory assistance.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (continued)**6.4 Obsolete Service Offerings Formerly Offered by Coastal Telecommunications Limited Company**
(continued)

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6.4.11 Agent Rate Programs

The following rate plans are applicable to end-users who are sold Coastal's services through independent sales agents.

A. 1+ Services

<u>Plan</u>	<u>Monthly Usage</u>	<u>Rate Per Minute</u>
Plan A	\$0 - \$99	\$0.135 per minute
Plan B	\$100 - \$149	\$0.129 per minute
Plan C	\$150 - \$249	\$0.125 per minute
Plan D	\$250 - \$499	\$0.119 per minute
Plan E	\$500 - \$749	\$0.115 per minute
Plan F	\$750 - \$999	\$0.109 per minute
Plan G	\$1000+	\$0.105 per minute

B. 800/888 Services

<u>Plan</u>	<u>Monthly Usage</u>	<u>Rate Per Minute</u>
Plan A	\$0 - \$99	.139
Plan B	\$100-\$149	.135
Plan C	\$150 - \$249	.129
Plan D	\$250 - \$499	.125
Plan E	\$500 - \$749	.119
Plan F	\$750 - \$999	.115
Plan G	\$1000+	.109

6.4.12 Monthly Recurring Charge

For all commercial MTS service plans as well as the 1+ agent rate program, Coastal will charge a monthly recurring charge of \$5.00 per month.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (continued)

6.4 Obsolete Service Offerings Formerly Offered by Coastal Telecom Limited Company
(continued)Missouri Public
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REC'D NOV 23 1999

6.4.13 Operator Services

The Company intends to provide operator services only to end-users of its 1+ services. Operator services will be billed in full minute increments.

Mileage Range	DAY		Evening		Night	
	First Minute	Add'l Minutes	First Minute	Add'l Minutes	First Minute	Add'l Minutes
0-10	.1853	.1268	.1268	.1268	.1170	.1170
11-22	.2048	.1365	.1365	.1365	.1170	.1170
23-55	.2243	.1560	.1560	.1560	.1268	.1268
56-124	.2438	.1560	.1560	.1560	.1268	.1268
125-292	.2535	.1560	.1560	.1560	.1365	.1365
293-430	.2535	.1658	.1658	.1658	.1463	.1463
431-925	.2535	.1755	.1755	.1755	.1463	.1463
926-1910	.2633	.1853	.1853	.1853	.1560	.1560
1911-3000	.2633	.1853	.1853	.1853	.1658	.1658
3001-4250	.2925	.1950	.1950	.1950	.1658	.1658
4251-5750	.3218	.2145	.2145	.2145	.1658	.1658

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (continued)**6.4 Obsolete Service Offerings Formerly Offered by Coastal Telecom Limited Company (continued)**Missouri Public
Service Commission

REC'D NOV 23 1999

6.4.14 Prepaid Calling Card Service**A. General**

Prepaid Calling Card Service is voice grade switched telecommunications service that allows an end user to place calls charge to prepaid cards issued by Coastal Telecom Limited Company (hereinafter referred to as Coastal). The end user accesses the Coastal network by dialing the appropriate 800 number printed on the back of the card.

B. Unit Value

One unit equals one minute (or fraction thereof) of domestic calling. These prices apply twenty four (24) hours a day, seven (7) days a week.

C. Collector's Card Value

In certain instances, an additional cost will be added to the card to cover the cost of printing, set up, enhanced features, etc. Additionally, Coastal will provide Prepaid Calling Cards where the card itself has value (i.e. includes a picture of a licensed property or because of the materials used in the production of the card) distinct from the value of the underlying telecommunications service.

The value of the telecommunications service (in units or dollars) will be indicated on the card. The rates, terms, and conditions will be those of the Unit Value stated in subsection B above.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (continued)**6.4 Obsolete Service Offerings Formerly Offered by Coastal Telecom Limited Company (continued)**Missouri Public
Service Commission
REC'D NOV 23 1999**6.4.14 Prepaid Calling Card Service (continued)****D. Availability of Service**

Coastal Prepaid Calling Card Service is available twenty-four (24) hours a day, seven (7) days a week. The number of available prepaid cards is subject to technical limitations. Such cards will be offered to customers on a first come, first served basis. Prepaid Calling Card Service can be accessed through touch-tone telephones only.

E. Exclusions

The following types of calls may not be completed with the Coastal Prepaid Call Service:

- Calls to 500, 700, 800, 900, 976, 888, any N11 nos, including but not limited to 411, 911 and 950 numbers.
- Calls to Directory Assistance.
- Operator Assisted Calls.

F. Card Depletion/Renewal/Expiration**1. Depletion**

Coastal Prepaid Calling Card Service will be reduced and depleted based upon customer usage. At the beginning of each call, the user will be notified as to the amount of minutes available on the card. Customers will be given a minimum notice of one minute before the available card balance is depleted. When the balance of available time is depleted, the call will be terminated.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (continued)

Missouri Public
Service Commission6.4 Obsolete Service Offerings Formerly Offered by Coastal Telecom Limited Company
(continued)

REC'D NOV 23 1999

6.4.14 Prepaid Calling Card Service (continued)

F. Card Depletion/Renewal/Expiration (continued)

2. Renewal

The end user can extend the use of the Coastal Prepaid Calling Card by charging additional units on an authorized major credit card. The system will "voice prompt" the user through the process necessary to purchase these additional increments. An on-line credit check will be done to ensure that approved credit is available.

3. Expiration

Coastal Prepaid Calling Card are non-refundable and some card will expire on the date specified on the card while others will expire one (1) year from the date of first use.

G. Conditions of Service

Coastal is not liable or responsible for theft, loss or unauthorized use of the Prepaid Calling Card or the Prepaid Calling Card's PIN (Personal Identification Number). When applicable, the reseller of Coastal Prepaid Calling Cards is solely responsible for the collection and payment of all applicable federal, state or local use, excise, sales and/or privilege taxes, duties or any similar fees that may be assessed by any government body and/or regulatory authority in connection with the service.

1. In the event of a failure of service of which Coastal has been notified, a credit allowance will be issued for such service failures as designated herein and will be calculated pursuant hereto.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (continued)

Missouri Public
Service Commission

**6.4 Obsolete Service Offerings Formerly Offered by Coastal Telecom Limited Company
(continued)**

REC'D NOV 28 1999

6.4.14 Prepaid Calling Card Service (continued)

H. In addition to the purchase of individual Prepaid Calling Cards by consumers, Coastal will also make Prepaid Calling Cards available to wholesalers or other distributors whose price per card will be determined based on the number of cards purchased and whether or not such purchases will be isolated or made on a recurring basis.

I. Rates

One (1) Unit = One (1) Minute
Plan A \$0.175 per unit

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (continued)**6.5 Obsolete Service Offerings Formerly Offered by Telecom One, Inc.****Missouri Public
Service Commission**
(N)**6.5.1 Dial Access Service**

REC'D JAN 11 2000

Dial Access Service is a time-of-day banded outbound long distance calling service. Dial Access Service utilizes the network facilities of a single underlying carrier. Dial Access Service Customers utilize Feature Group D network access.

The initial period for Dial Access Service is eighteen (18) seconds.

Usage Sensitive Charges (Measured in 6 Second Increments):

Rate Per Minute (Day Rate Period) \$ 0.2310

Rate Per Minute (Non-Day Rate Period) \$ 0.2310

6.5.2 Dial Access Plus Service

Dial Access Plus Service is a flat-rated (not time-of-day banded) outbound long distance calling service. Dial Access Plus Service utilizes the network facilities of alternative networks. Dial Access Plus Service Customers utilize Feature Group D network access.

The initial period for Dial Access Plus Service is six (6) seconds.

Usage Sensitive Charges (Measured in 6 Second Increments):

Rate Per Minute (All Rate Periods) \$ 0.1900

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (continued)

6.5 Obsolete Service Offerings Formerly Offered by Telecom One, Inc. **Missouri Public Service Commission**

6.5.1 [Reserved for Future Use]

REC'D NOV 23 1999

6.5.2 [Reserved for Future Use]

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (continued)

Missouri Public
Service Commission

6.5 Obsolete Service Offerings Formerly Offered by Telecom One, Inc.

REC'D JAN 11 2000 (N)

6.5.3 Dedicated Access Service

Dedicated Access Service is a time-of-day banded outbound long distance calling service. Dedicated Access Service utilizes the network facilities of a single underlying carrier. Dedicated Access Service Customers utilize dedicated Access Lines to connect the underlying carrier's POP to Customer's premises.

The initial period for Dedicated Access Service is eighteen (18) seconds.

Usage Sensitive Charges (Measured in 6 Second Increments):

Rate Per Minute (Day Rate Period) \$ 0.1380

Rate Per Minute (Non-Day Rate Period) \$ 0.1380

6.5.4 Dedicated Access Plus Service

Dedicated Access Plus Service is a flat-rated (not time-of-day banded) outbound long distance calling service. Dedicated Access Plus Service utilizes the network facilities of alternative networks. Dedicated Access Plus Service Customers utilize dedicated Access Lines to connect the underlying carrier's POP to Customer's premises.

The initial period for Dedicated Access Plus Service is six (6) seconds.

Usage Sensitive Charges (Measured in 6 Second Increments):

Rate Per Minute (All Rate Periods) \$ 0.1240

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (continued)

6.5 Obsolete Service Offerings Formerly Offered by Telecom One, Inc.

Missouri Public
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6.5.3 [Reserved for Future Use]

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6.5.4 [Reserved for Future Use]

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (continued)**6.5 Obsolete Service Offerings Formerly Offered by Telecom One, Inc.****Missouri Public
Service Commission**
(N)**6.5.5 Dial Access Plus 800 Service**

REC'D JAN 11 2000

Dial Access Plus 800 Service is a flat-rated (not time-of-day banded) inbound long distance calling service. Dial Access Plus 800 Service utilizes the network facilities of alternative networks. Dial Access Plus 800 Service calls are terminated over Customer's local telephone lines.

The initial period for Dial Access Plus 800 Service is six (6) seconds.

Usage Sensitive Charges (Measured in 6 Second Increments):

Rate Per Minute (All Rate Periods)	\$ 0.1900
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Non-Usage Sensitive Charges:

Per 800 Number Per Month	\$ 15.00
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Dedicated Access Plus 800 Service is a flat-rated (not time-of-day banded) inbound long distance calling service. Dedicated Access Plus 800 Service utilizes the network facilities of alternative networks. Dedicated Access Plus 800 Service calls are terminated over dedicated Access Lines from the underlying carrier's POP to Customer's premises.

The initial period for Dedicated Access Plus 800 Service is six (6) seconds.

Usage Sensitive Charges (Measured in 6 Second Increments):

Rate Per Minute (All Rate Periods)	\$ 0.1240
------------------------------------	-----------

Non-Usage Sensitive Charges:

Per 800 Number Per Month	\$ 15.00
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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (continued)

6.5 Obsolete Service Offerings Formerly Offered by Telecom One, Inc.

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6.5.5 [Reserved for Future Use]

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6.5.6 [Reserved for Future Use]

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (continued)

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6.5 Obsolete Service Offerings Formerly Offered by Telecom One, Inc.

REC'D JAN 11 2000 (N)

6.5.7 Executive Travel Card Service

Executive Travel Card Service is a time-of-day banded outbound long distance calling service. This service allows Customers to place calls from locations other than their primary service location through the use of 800 number network access and an Authorization Code.

The initial period for Executive Travel Card Service is eighteen (18) seconds.

Usage Sensitive Charges (Measured in 6 Second Increments):

Rate Per Minute (Day Rate Period) \$ 0.2000

Rate Per Minute (Non-Day Rate Period) \$ 0.1600

Non-Usage Sensitive Charges:

Charge Per Call \$ 0.3500

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (continued) **Missouri Public Service Commission**

6.5 Obsolete Service Offerings Formerly Offered by Telecom One, Inc.

REC'D NOV 23 1999

6.5.7 [Reserved for Future Use]

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RECEIVED**SECTION 6 - OBSOLETE SERVICE OFFERINGS, (continued)****MAY 12 2000****6.6 Obsolete Service Offerings Formerly Offered by Cincinnati Bell Long Distance, Inc. (N)****MO. PUBLIC SERVICE COMMISSION****6.6.1 Business Outbound Standard Service**

Switched 1+ Long Distance Service allows Business Customers to make direct dialed long distance calls. Customers access the service via local exchange company-provided Feature Group D switched access circuits. For billing purposes, call timing is rounded up to the nearest six (6) second increment after the initial minimum period of thirty (30) seconds.

	PEAK	OFF-PEAK
Rate per minute:	\$0.1500	\$0.1500

6.6.2 Business In-Bound "Toll-Free" Service

Switched In-Bound 800 Service is a "toll-free calling" service offered to business customers. The CBLD Customer is billed for each 800/888 call, rather than the call originator. Calls terminate to the Customer over local exchange Company provided switched access circuits. For billing purposes, call timing is rounded up to the nearest six (6) second increment after the initial minimum period of thirty (30) seconds.

	PEAK	OFF-PEAK
Rate per minute:	\$0.1500	\$0.1500

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SECTION 7 - PROMOTIONS

Missouri Public
Service Commission

All promotions are subject to the prior approval of the Commission.

REC'D NOV 23 1999

7.1 Toll Free Service with Routing Function Promotion

Monthly fixed recurring charges associated with Toll Free Service with Routing Function will be waived for new Customers who subscribe to Toll Free Service with Routing Function between the effective date of this filing and December 31, 1998.

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(cont'd.) MO. PUBLIC SERVICE COMMISSION**6.6.3 TravelMaster Select Service**

TravelMaster Select Service enables customers to use CBLD's service while away from their home or office. Customers must dial an access code in addition to an authorization number and the destination telephone number. Calls are billed in six (6) second increments with a minimum call duration of thirty (30) seconds.

Rate per minute:	\$0.2500
Rate per call:	\$0.0000

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6.6.4 Directory Assistance

Directory Assistance is available to Customers of CBLD. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

Per call to Directory Assistance: \$0.65

6.6.5 Debit Card/Prepaid Card Service

The CBLD Debit Card/Prepaid Card allows customers to pay a fixed dollar amount in advance for long distance calling over CBLD's network. Customers use an "800/888" number for access from touch tone phones. Customers can place direct dial calls using the service. Cards are decremented for each minute or fractional minute of use as set forth below. As calls are placed, charges for the call are deducted on a real-time basis until the full amount of the card is exhausted. Customers will be notified in advance of the exhaustion of the card. Payment must be received by the Company or its authorized agent prior to activation of the account.

The following types of calls may not be completed using the Debit Card/Prepaid Card:

- * calls to 700, 800, and 900 numbers
- * calls to directory assistance
- * operator assisted calls
- * conference calls
- * calls requiring time and/or charges

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Rate per minute:	\$0.33
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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (continued)**RECEIVED****6.6 Obsolete Service Offerings Formerly Offered by Cincinnati Bell Long Distance, Inc., (cont'd.)****MAY 12 2000****(N)****MO. PUBLIC SERVICE COMMISSION****6.6.6 Association Program**

The following program is offered to qualified Association Groups for their association members. Association Groups include, but are not limited to, trade associations, professional or social associations, nonprofit groups, or other bona fide associations. Association Groups who will jointly market the company's service are required to qualify as an Agent of the Company. To qualify for this program, Association Groups must have sign a minimum of 10 members to CBLD's long distance service and bill a minimum of \$250 per month within six months of beginning service with CBLD. Service is provided to qualified Association Groups under contract. This program offers outbound direct dialing, inbound "toll-free" 800/888 service, and travel service. Calls are billed in six (6) second increments after a minimum call duration of thirty (30) seconds.

Per Minute Rate:

Product Type	PEAK	OFF-PEAK
Outbound	\$0.1200	\$0.1200
Inbound 800/888	\$0.1300	\$0.1300
TravelMaster	\$0.2500	\$0.2500

Directory assistance, per call: \$0.50

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Public Service Commission
MISSOURI**(N)**

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (continued)

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6.6 Obsolete Service Offerings Formerly Offered by Cincinnati Bell Long Distance, Inc., (cont'd.) (N)

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6.6.7 Operator Assisted Services

The Company provides the Customer operator services where technically available on a per call service charge basis. The Company's operator services are accessible on a twenty-four (24) hour a day, seven (7) days a week basis. In addition to the usage charges, at least one per-call service charge applies.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (continued)

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6.6 Obsolete Service Offerings Formerly Offered by Cincinnati Bell Long Distance, Inc., (N)
(cont'd.)

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6.6.7 Operator Assisted Services, (cont'd.)

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Rates:

When service is provided to casual users through aggregator locations or to presubscribed customers, the following applies:

Schedule 1: Customer Dialed Calling Card and Operator Dialed Calling Card

Mileage	Day		Evening		Night/Weekend	
	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute
1-10	0.1100	0.0900	0.0880	0.0720	0.0715	0.0585
11-14	0.1500	0.1300	0.1200	0.1040	0.0975	0.0845
15-18	0.1773	0.1600	0.1440	0.1280	0.1170	0.1040
19-23	0.2023	0.1700	0.1560	0.1360	0.1430	0.1105
24-28	0.2150	0.1700	0.1700	0.1455	0.1650	0.1260
29-33	0.2150	0.1750	0.1720	0.1560	0.1700	0.1390
34-40	0.2430	0.2100	0.1800	0.1630	0.1780	0.1520
41-50	0.2430	0.2120	0.1800	0.1645	0.1780	0.1520
51-60	0.2530	0.2220	0.1880	0.1705	0.1785	0.1560
61-80	0.2630	0.2320	0.1885	0.1780	0.1790	0.1580
81-100	0.2730	0.2375	0.2020	0.1805	0.1795	0.1590
101-125	0.3030	0.2525	0.2070	0.2025	0.1805	0.1660
126-150	0.3130	0.2725	0.2200	0.2180	0.1830	0.1785
151-190	0.3230	0.2825	0.2270	0.2255	0.1880	0.1835
191-300	0.3330	0.2925	0.2350	0.2330	0.1955	0.1910
301-430	0.3830	0.3425	0.2950	0.2630	0.2505	0.2235
431+	0.3830	0.3425	0.2950	0.2630	0.2505	0.2235

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (continued)**6.6 Obsolete Service Offerings Formerly Offered by Cincinnati Bell Long Distance, Inc. (cont'd.)** (N)**6.6.7 Operator Assisted Services, (cont'd.)**

MO. PUBLIC SERVICE COMMISSION

When service is provided to casual users through aggregator locations or to presubscribed customers, the following applies:

Schedule 2: Operator Station and Person to Person

Mileage	Day		Evening		Night/Weekend	
	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute
1-10	0.1100	0.0900	0.0880	0.0720	0.0715	0.0585
11-14	0.1500	0.1300	0.1200	0.1040	0.0975	0.0845
15-18	0.1773	0.1600	0.1440	0.1280	0.1170	0.1040
19-23	0.2023	0.1700	0.1560	0.1360	0.1430	0.1105
24-28	0.2100	0.1700	0.1600	0.1400	0.1550	0.1250
29-33	0.2100	0.1750	0.1650	0.1475	0.1600	0.1300
34-40	0.2330	0.2010	0.1725	0.1570	0.1700	0.1375
41-50	0.2330	0.2010	0.1725	0.1570	0.1710	0.1425
51-60	0.2430	0.2110	0.1805	0.1630	0.1725	0.1450
61-80	0.2530	0.2210	0.1815	0.1710	0.1750	0.1500
81-100	0.2630	0.2310	0.1950	0.1725	0.1765	0.1525
101-125	0.2930	0.2410	0.1990	0.1950	0.1785	0.1650
126-150	0.3030	0.2610	0.2135	0.2125	0.1825	0.1775
151-190	0.3130	0.2710	0.2200	0.2190	0.1875	0.1825
191-300	0.3230	0.2810	0.2290	0.2275	0.1950	0.1850
301-430	0.3730	0.3310	0.2890	0.2575	0.2500	0.2200
431+	0.3730	0.3310	0.2890	0.2575	0.2500	0.2200

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (continued)

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6.6 Obsolete Service Offerings Formerly Offered by Cincinnati Bell Long Distance, Inc. (N)
(cont'd.)

MAY 12 2000

MO. PUBLIC SERVICE COMMISSION

6.6.7 Operator Assisted Services, (cont'd.)

Per Call Operator Service Charges

Customer Dialed Calling Card	\$0.80
Operator Dialed Calling Card	\$2.10
Operator Station	
Collect	\$2.10
Billed to Third Party	\$2.17
Sent Paid Non-Coin	\$2.10
Person-to-Person	\$3.90
Operator Dialed Surcharge:	\$1.00

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (continued)**RECEIVED****6.6 Obsolete Service Offerings Formerly Offered by Cincinnati Bell Long Distance, Inc., (cont'd.)** (N)MAY 12 2000
MO. PUBLIC SERVICE COMMISSION**6.6.8 Network Plus**

Network Plus Service is a switched service which allows Customers to make direct dialed long distance calls and receive toll free inbound service for the same per minute rate. For billing purposes, call timing is rounded up to the nearest six (6) second increment after the initial minimum period of six (6) seconds.

Calls are not time-of-day or mileage sensitive. Customers are billed based on actual monthly usage billing. All domestic interstate and intrastate usage contributes to and receives the volume discount.

In addition to the volume discount, Customers may receive an additional discount by signing a term commitment of 24 months or 36 months.

CANCELLED**Rates****Per Minute Rates:** \$0.3000**Volume Discount:**JUL 04 2003
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Monthly Billing	Percentage Discount
\$0.00 - \$49.99	0%
\$50.00 - \$99.99	5%
\$100.00 - \$499.99	15%
\$500.00 - \$999.99	20%
\$1000.00 - \$2499.99	25%
\$2500.00 +	30%

Term Discount:

24 month term commitment 5%
36 month term commitment 7%

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6.6 Obsolete Service Offerings Formerly Offered by Cincinnati Bell Long Distance, Inc., (cont'd.) (N)

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MO. PUBLIC SERVICE COMMISSION

6.6.9 Core Business Service

Core Business Service is a switched bundled service including inbound and outbound calling, a travel card option and access to directory assistance. This service is targeted at business Customers with at least \$25.00 in monthly billing for all Customer locations. Customers choosing this service will be billed the difference between actual usage and the \$25.00 minimum should billing in any given month fall below the stated minimum.

Calls are not time-of-day nor mileage sensitive. Calls are billed in six (6) second increments with an initial increment for billing purposes of six (6) seconds. Travel Card calls are billed in six (6) second increments with an initial period, for billing purposes, of thirty (30) seconds.

Customers receive a discount based upon actual billing per month on combined usage of all interstate, intrastate and international calling including calls to directory assistance and made through the use of a Company travel card. Customers who commit to a 12 or 24 month agreement receive an additional discount.

Rates

Outbound service	\$0.20 per minute
Inbound service	\$0.20 per minute
Travel Card service	\$0.23 per minute
Directory Assistance	\$0.80 per call

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<u>Billing Volume</u>	<u>Month-to-Month</u>	<u>12 month</u>	<u>24 month</u>
\$25.00-\$249.99	0.0%	10.0%	15.0%
\$250.00-749.99	5.0%	15.0%	20.0%
\$750.00+	7.5%	17.5%	22.5%

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RECEIVED**SECTION 6 - OBSOLETE SERVICE OFFERINGS, (continued) MAY 12 2000****6.6 Obsolete Service Offerings Formerly Offered by Cincinnati Bell Long Distance Inc. (cont'd.)** (N)
MO. PUBLIC SERVICE COMMISSION**6.6.10 Enterprise Service**

Enterprise Service is a dedicated bundled service with switched access overflow. Service includes inbound and outbound calling, a travel card option and access to directory assistance. This service is targeted at business with at least \$3,000.00 in monthly billing. Customers choosing this service select a rate plan based on anticipated minimum monthly billing for all Customer locations. Customers choosing this service will be billed the difference between actual usage and the minimum should billing in any given month fall below the stated minimum.

Calls are not time-of-day nor mileage sensitive. Calls are billed in six (6) second increments with an initial increment for billing purposes of six (6) seconds. Travel Card calls are billed in six (6) second increments with an initial period, for billing purposes, of thirty (30) seconds.

Customers must commit to a twelve (12) or twenty-four (24) month term. Customers receive a discount based upon actual billing per month on combined usage of all interstate, intrastate and international calling including calls to directory assistance and made through the use of a Company travel card.

Rates

	<u>Dedicated</u>	<u>Switched overflow</u>
Outbound service	\$0.14 per minute	\$0.20 per minute
Inbound service	\$0.14 per minute	\$0.20 per minute
Travel Card service	\$0.23 per minute	\$0.23 per minute
Directory Assistance	\$0.80 per call	\$0.80 per call

Volume and Term Discount Schedule

<u>Billing Commitment</u>	<u>12 month</u>	<u>24 month</u>
\$3,000.00	5.0%	10.0%
\$6,000.00	10.0%	15.0%
\$9,000.00	12.5%	17.5%

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SECTION 7 - PROMOTIONS

Missouri Public

All promotions are subject to the prior approval of the Commission

REC'D MAR 12 2002

7.1 Small Business Promotion

Service Commission (N)

The Small Business Promotion is offered to new, existing or returning business Customers in competitive sales situations or upon request of a qualified Customer. This promotion offers two calling plan options as follows:

- Option 1: -\$25.00 for first 500 minutes of interstate or intrastate outbound toll calling in a monthly billing cycle.
- \$0.065 per minute for interstate or intrastate usage over the initial 500 minutes in the same billing cycle.
- \$5.00 monthly recurring charge.
- Option 2: -\$0.069 per minute for interstate or intrastate usage.
- \$10.00 monthly recurring charge.

Calls are measured using four digit timing and rounded up to the next full minute on a per call basis, rounded up to the next whole penny. Calls are billed in full minute increments. Business Customers who choose on-line billing will receive \$5.00 off the applicable monthly recurring charge. Applicable taxes and fees apply in addition to the usage rates provided under this promotion.

This promotion is available to business customers who choose one of these options prior to July 1, 2002.

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