

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

In the Matter of the Application of Wilden)	
Heights Water Company for an Order)	<u>Case No. WO-2003-0086</u>
Authorizing its Sale to the Wilden Heights)	
Homeowners Association)	

ORDER APPROVING MOTION TO CANCEL CERTIFICATE OF SERVICE
AUTHORITY AND ACCOMPANYING TARIFF

Issue Date: October 26, 2006

Effective Date: November 5, 2006

On November 27, 2002, the Missouri Public Service Commission approved the sale of the assets of Wilden Heights Water Company to the Wilden Heights Homeowners Association. As directed, upon completion of the sale the company notified the Commission. Rather than cancel the certificate of service authority and accompanying tariff of the water company, the Commission closed the case.

On October 2, 2006, the Staff of the Commission filed a motion to cancel the certificate and accompanying tariff. There is no opposition to Staff's motion. Finding it reasonable, the Commission will grant Staff's motion.

IT IS ORDERED THAT:

1. The Staff of the Commission's motion to cancel the certificate of service authority and accompanying tariff of Wilden Heights Water Company is granted.
2. The Certificate of Convenience and Necessity granted to Wilden Heights Water Company in Case No. WA-87-67 is cancelled.

3. The tariff approved for Wilden Heights Water Company, P.S.C. MO. No. 1, is cancelled.
4. This order shall become effective on November 5, 2006.
5. This case may be closed on November 6, 2006.

BY THE COMMISSION

A handwritten signature in black ink, appearing to read 'Colleen M. Dale', written over a horizontal line.

Colleen M. Dale
Secretary

(S E A L)

Kennard L. Jones, Senior Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 26th day of October, 2006.

RECEIVED 1

{ Original } SHEET No. 1

{ Revised }

Cancelling P.S.C.MO. No. _____

JUN 1 1987

{ Original } SHEET No. _____

{ Revised }

MO. PUBLIC SERVICE COMMISSION

Wilden Heights Water Company

For Wilden Heights Subdivision

Name of Issuing Corporation

Community, Town or City

Greene County, Missouri

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JUN 19 1987

MISSOURI
Public Service Commission

Index	Page 1
Map of Service Area	Page 2
Legal Description of Service Area	Page 3
Schedule of Rates	Page 4

Rule No.

1	Definitions	Page 5 & 6
2	General Rules and Regulations	Page 7
3	Company Employees and Customer Relations	Page 8
4	Applications for Service	Page 9
5	Inside Piping and Customer Water Service Lines	Page 10 & 11
6	Improper or Excessive Use	Page 12
7	Discontinuance of Service by Company	Page 13 & 14
8	Discontinuance of Water Service by Customer's Request	Page 15
9	Interruptions in Service	Page 16
10	Bills for Service	Page 17 - 19
11	Meters and Meter Installations	Page 20 - 22
12	Meter Tests and Test Fees	Page 23
13	Bill Adjustments Based on Meter Tests	Page 24

FILED

AUG 1 1987

*Indicates new rate or text

+Indicates change

Public Service Commission

DATE OF ISSUE July 1 1987
month day yearDATE EFFECTIVE August 1 1987
month day year

ISSUED BY

David Price

name of officer

Partner 2170 N. Pierce Springfield, Mo.

title

address

Cancelled

November 5, 2006
WO-2003-0086

Cancelling P.S.C.MO. No. _____

SHEET No. _____

Wilden Heights Water Company

Name of Issuing Corporation

For Wilden Heights Subdivision

Community, Town or City

Greene County, Missouri

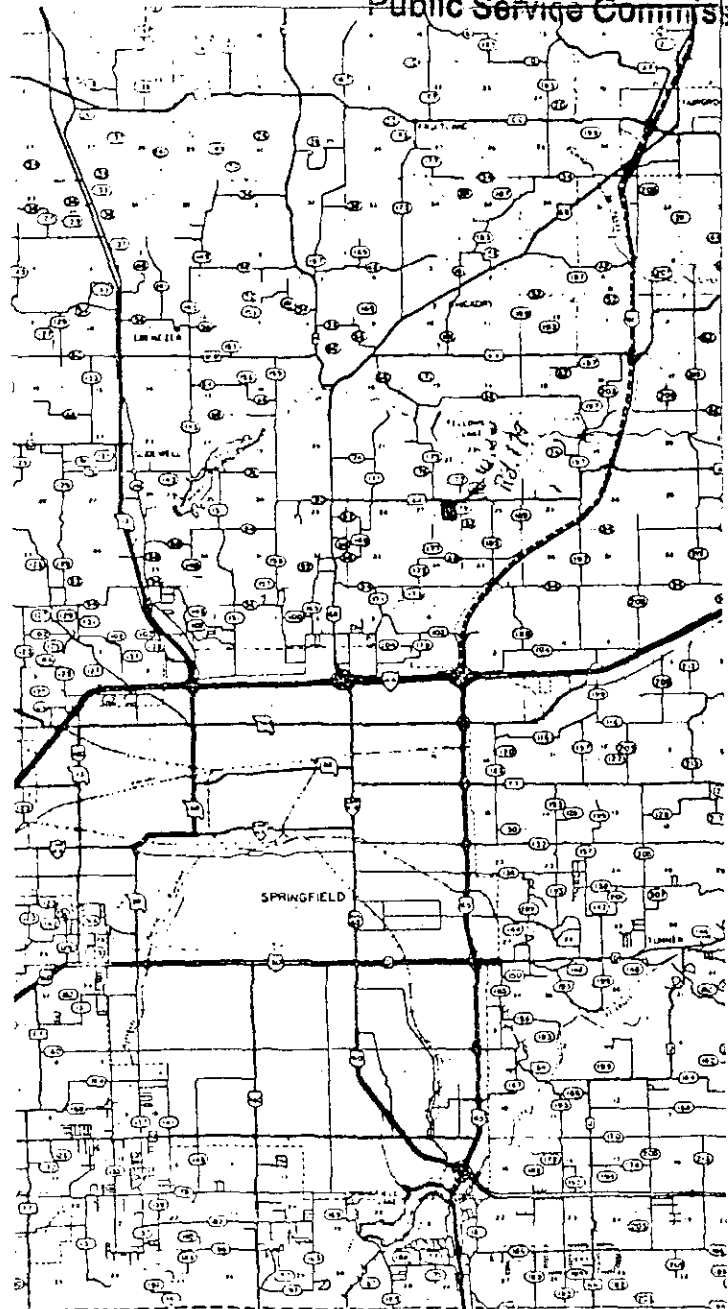
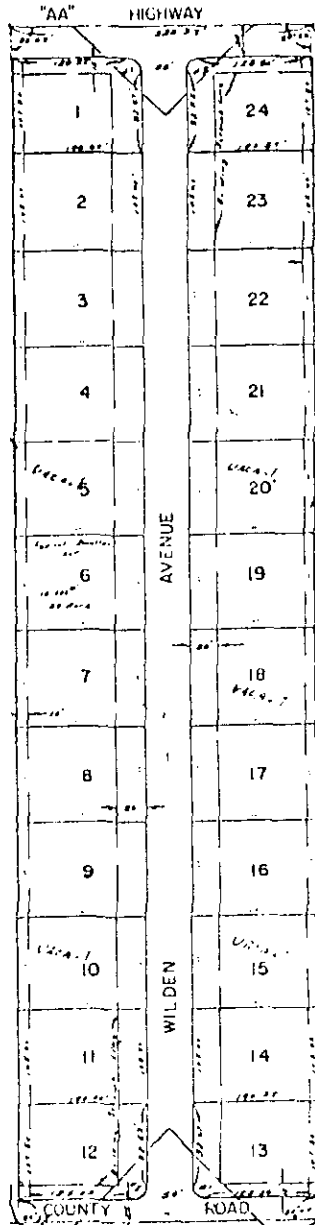
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MAPS OF SERVICE AREA

JUN 19 1987

MISSOURI

Public Service Commission



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+Indicates change

AUG 1 1987

Public Service Commission

DATE OF ISSUE July 1 1987
month day yearDATE EFFECTIVE August 1 1987
month day year

ISSUED BY

David P. Puse

name of officer

Partner

2170 N. Pierce

title

Springfield, Mo.

address

Cancelled

November 5, 2006
WO-2003-0086Missouri Public
Service Commission

Cancelling P.S.C.MO. No. _____

{ Original }
{ Revised }

SHEET No. _____

Wilden Heights Water Company
Name of Issuing CorporationFor Wilden Heights Subdivision
Community, Town or City
Greene County, Mo. **RECEIVED**

LEGAL DESCRIPTION OF SERVICE AREA

JUN 19 1987

MISSOURI

Public Service Commission

Beginning at the Northwest corner of the Northeast Quarter ($NE\frac{1}{4}$) of the Southeast Quarter ($SE\frac{1}{4}$) of Section Twenty-seven (27), Township Thirty (30), Range Twenty-one (21), thence East Three Hundred Thirty and Thirty-seven Hundreds (330.37) feet along Highway AA thence South One Thousand Three Hundred Twenty-five (1325.00) feet, thence West Three Hundred Thirty and Thirty-seven Hundreds (330.37) feet, thence North One Thousand Three Hundred Twenty-five (1325.00) feet to the point of the beginning.

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AUG 1 1987

Public Service Commission

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DATE OF ISSUE July 1 1987
month day yearDATE EFFECTIVE August 1 1987
month day year

ISSUED BY

David Price

name of officer

Partner

2170 N. Pierce

title

Springfield, Mo.

address

CancelledNovember 5, 2006
WO-2003-0086

FORM NO. 13 P.S.C.MO. No. 1 2nd ~~Original~~ SHEET No. 4
Revised
Cancelling P.S.C. Mo. No. 1 1st ~~Original~~ SHEET No. 4
Revised
Wilden Heights Water Company For Wilden Heights Subdivision
Name of Issuing Corporation Community, Town or City
Greene County, MO

SCHEDULE OF RATES

RECEIVED

APR 28 1997

Rate Schedule

MISSOURI
Public Service Commission

The Flat Rate charge, for each unit, per month is: \$ 18.50

Taxes

Any applicable Federal, State or local taxes computed on billing basis shall be added as separate items in rendering each bill.

* Indicates new rate or text
+ Indicates change

JUN 16 1997

97-480

DATE OF ISSUE May 1, 1997 DATE EFFECTIVE June 16, 1997
month day year month day year
ISSUED BY RONALD L. MINTON OWNER 5379 N. E. Rd. 179
name of officer title address

Ronald L. Minton

Springfield, MO 65803

Cancelled

November 5, 2006
WO-2003-0086

Missouri Public
Service Commission

Wilden Heights Water Company

For

Wilden Heights Subdivision

Name of Issuing Corporation

Community, Town or City
Greene County, MO

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SCHEDULE OF RATES

FEB 23 1989

Rate ScheduleMISSOURI
Public Service Commission

The Flat Rate charge, for each unit, per month is: \$13.00

CANCELLED

JUN 16 1997
By 2nd R.S. #4
Public Service Commission
MISSOURITaxes

Any applicable Federal, State or local taxes computed on billing basis shall be added as separate items in rendering each bill.

FILED

APR 1 1989
WR-89-165

Public Service Commission

*Indicates new rate or text
+Indicates changeDATE OF ISSUE March 1, 1989
month day yearDATE EFFECTIVE April 1, 1989
month day yearISSUED BY David Price

name of officer

2170 N. Pierce, Springfield, MO 65803

title

address

Cancelling P.S.C.MO. No.

{ Original }
{ Revised }

SHEET No.

Wilden Heights Water Company
Name of Issuing CorporationFor Wilden Heights Subdivision
Community, Town or City
Greene County, Missouri**RECEIVED**

SCHEDULE OF RATES

JUN 19 1987

The Flat Rate charge, for each unit, per month
is \$13.00.**MISSOURI**
Public Service Commission**CANCELLED**

APR 1 1989

BY 1st P.S.#4
Public Service Commission
MISSOURI**FILED**

AUG 1 1987

Public Service Commission

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DATE OF ISSUE July 1 1987
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month day year

ISSUED BY

David Price
name of officer

Partner

2170 N. Pierce

title

Springfield, Mo.

address

Cancelling P.S.C.MO. No. _____

{ Original } SHEET No. _____
{ Revised }Wilden Heights Water Company
Name of Issuing CorporationFor Wilden Heights Subdivision
Community, Town or City
Greene County, Missouri

RECEIVED

RULES AND REGULATIONS GOVERNING
RENDERING OF WATER SERVICE

JUN 19 1987

Rule 1 DEFINITIONSMISSOURI
Public Service Commission

- (a) The "COMPANY" is the WILDEN HEIGHTS WATER COMPANY acting through its officers, managers, or other duly authorized employees or agents.
- (b) The "CUSTOMER" is any person, firm, corporation or governmental body which has contracted with the Company for water service or is receiving service from Company, or whose facilities are connected for utilizing such service.
- (c) The word "UNIT" shall be used herein to define the standard user or property served and shall pertain to any building whether residential or commercial owned or leased. Mobile homes or rental units are considered as separate units for each single family or firm occupying same as a residence or place of business.
- (d) A "MAIN" is a pipeline which is owned and maintained by the Company, located on public property or private easements, and used to transport water throughout the Company's service area.
- (e) A "CUSTOMER'S WATER SERVICE LINE" is a pipe with appurtenances installed, owned and maintained by the customer, used to conduct water to the customer's unit from the property line or outdoor meter setting, including the connection to the meter setting. If the property line is in a street, then the said customer's water service line shall be deemed to begin at the edge of the street abutting the customer's property.
- (f) A "SERVICE CONNECTION" is the pipeline connecting the main to the customer's water service line at the property line, or outdoor meter setting including all necessary appurtenances.

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Public Service Commission

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month day yearISSUED BY David Price
name of officerPartner 2170 N. Pierce Springfield, Mo.
title addressCancelled
November 5, 2006
WO-2003-0086

FORM NO. 13

P.S.C.MO. No. 1

{	Original	}	SHEET No. <u>6</u>
	Revised		
{	Original	}	SHEET No. _____
	Revised		

Cancelling P.S.C.MO. No. _____

Wilden Heights Water Company
Name of Issuing Corporation

For - Wilden Heights Subdivision
Community, Town or City

Greene County, Missouri

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— RULES AND REGULATIONS GOVERNING
— RENDERING OF WATER SERVICE

JUN 19 1987

Rule 1 DEFINITIONS (Continued)

MISSOURI
Public Service Commission

This service connection will be installed, owned and maintained by the Company. If the property line is in a street, the said service connection shall be deemed to end at the edge of the street abutting the customer's property.

- (g) The "DATE OF CONNECTION" shall be the date of the permit for installation and connection issued by the Company. In the event no permit is taken and a connection is made, the date of connection may be the date of commencement of construction of the building upon the property.
- (h) The "METER SETTING" includes the meter box, meter yoke, meter, and appurtenances, all of which shall be owned and maintained by the Company.

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DATE OF ISSUE July 1 1987 DATE EFFECTIVE August 1 1987
month day year month day year

ISSUED BY David Price Partner 2170 N. Pierce Springfield, Mo.
name of officer title address

Cancelled

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WO-2003-0086

FORM NO. 13

P.S.C.MO. No. _____

1

{ Original } SHEET No. 7

{ Revised }

Cancelling P.S.C.MO. No. _____

{ Original }

{ Revised }

SHEET No. _____

Wilden Heights Water Company

Name of Issuing Corporation

For Wilden Heights Subdivision

Community, Town or City

Greene County, Missouri

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~~RULES AND REGULATIONS GOVERNING~~
~~RENDERING OF WATER SERVICE~~

JUN 19 1987

Rule 2 GENERAL

MISSOURI
Public Service Commission

- (a) Every water customer, upon signing an application for any water service rendered by the Company, or upon taking of water service, shall be considered to have expressed consent to be bound by these rates, rules and regulations.
- (b) The Company's rules and regulations governing rendering of service are set forth in these numbered sheets. The rates applicable to appropriate water service or rate determination areas are set forth in rate schedules and constitute a part of these rules and regulations.
- (c) The Company reserves the right, subject to authority of the Public Service Commission of Missouri, to prescribe additional rates, rules or regulations or to alter existing rates, rules or regulations as it may from time to time deem necessary and proper.
- (d) At the effective date of these rules and regulations, all new and existing facilities, construction contracts, and written agreements shall conform to these rules and regulations in accordance with the Statutes of the State of Missouri and authority of the Public Service Commission of Missouri.

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Public Service Commission

DATE OF ISSUE July 1 1987
month day yearDATE EFFECTIVE August 1 1987
month day yearISSUED BY David Price Partner 2170 N. Pierce Springfield, Mo.

name of officer

title

address

CancelledNovember 5, 2006
WO-2003-0086

FORM NO. 13

P.S.C.MO. No. 1{ Original } SHEET No. 8
{ Revised }Cancelling P.S.C.MO. No. _____ { Original } SHEET No. _____
{ Revised }

Wilden Heights Water Company

For Wilden Heights Subdivision

Name of Issuing Corporation

Community, Town or City
Greene County, **MISSOURI**

<u>RULES AND REGULATIONS GOVERNING</u> <u>RENDERING OF WATER SERVICE</u>		JUN 19 1987 MISSOURI Public Service Commission
Rule 3 <u>COMPANY EMPLOYEES AND CUSTOMER RELATIONS</u>		
(a) Employees or agents of the Company are expressly forbidden to demand or accept any compensation for any services rendered to its Customers except as covered in the Company's rules and regulations.		
(b) No employee or agent of the Company shall have the right or authority to bind it by any promise, agreement or representation contrary to the intent of these rules and regulations.		
*Indicates new rate or text +Indicates change		FILED AUG 1 1987 Public Service Commission

DATE OF ISSUE July 1 1987 DATE EFFECTIVE August 1 1987
month day year month day yearISSUED BY David Price Partner 2170 N. Pierce Springfield, Mo.
name of officer title address

Cancelled
 November 5, 2006
 WO-2003-0086

Wilden Heights Water Company
Name of Issuing CorporationFor Wilden Heights Subdivision
Community, Town or City
Greene County, Missouri

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RULES AND REGULATIONS GOVERNING
RENDERING OF WATER SERVICE

JUN 19 1987

Rule 4 APPLICATIONS FOR SERVICEMISSOURI
Public Service Commission

A written application for service, signed by the customer, stating the type of service required and accompanied by any other pertinent information, will be required from each customer before service is provided to any unit. Every customer, upon signing an application for any service rendered by the Company, or upon taking of service, shall be considered to have expressed consent to the Company's rates, rules and regulations.

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Public Service Commission

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name of officerPartner 2170 N. Pierce Springfield, Mo.
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Cancelling P.S.C.MO. No. _____

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SHEET No. _____

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Greene County, Missouri

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RULES AND REGULATIONS GOVERNING
RENDERING OF WATER SERVICE

JUN 19 1987

Rule 5 INSIDE PIPING AND CUSTOMER WATER SERVICE LINESMISSOURI
Public Service Commission

- (a) The Company will provide the Customer water service at the outdoor meter, meter box or at the property line. Separate buildings shall be served through separate service lines.
- (b) The Service Connection from the water main to the Customer's property line, the meter installation and setting shall be constructed, owned and maintained by the Company. Service line construction and maintenance from the property line or meter setting including the connection to the meter setting to the building shall be the responsibility of the Customer, and is subject to inspection by the Company. Customers shall be responsible for the cost of repairing any damage to the Company's lines, meters, and meter installations caused by the Customer or his agent.
- (c) Existing water service lines may be used in connecting with new buildings only when they are found on examination and test not to constitute a hazard to the health and safety of other Customers or the Company's facilities.
- (d) The Customer's water service lines shall be brought to the unit at a depth of not less than 36 inches and, upon entering the building, shall be valved. This valve must be kept in good repair in order to shut off the water supply and drain the inside plumbing, if necessary.
- (e) The Customer's water service lines and inside piping shall be of material conforming to recognized standards for potable water service and shall have a pressure rating of at least 160 psi working pressure and have a minimum inside diameter of 3/4 of an inch.

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month day yearISSUED BY David Puse
name of officerPartner 2170 N. Pierce Springfield, Mo.
title addressCancelled
November 5, 2006
WO-2003-0086

FORM NO. 13

P.S.C.MO. No. _____

1

{ Original } SHEET No. 11
{ Revised }

Cancelling P.S.C.MO. No. _____

{ Original } SHEET No. _____
{ Revised }

Wilden Heights Water Company

For Wilden Heights Subdivision

Name of Issuing Corporation

Community, Town or City

Greene County, Missouri

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RULES AND REGULATIONS GOVERNING

JUN 19 1987

RENDERING OF WATER SERVICE

MISSOURI

Rule 5 INSIDE PIPING AND CUSTOMER WATER SERVICE LINES Public Service Commission

- (f) The Company will not install a service connection to a vacant lot.
- (g) Any change in the location of an existing service connection requested by the Customer shall be made at his expense.
- (h) The Company shall have the right to enter the Customer's premises for purposes of inspection to ensure compliance to these rules and regulations. The Company shall identify themselves and make these inspections only at reasonable hours.
- (i) Neither Customer's water service lines nor the Service Connection may be extended along public streets or roadways or through property of others in connecting with the Company's mains, except where the service connection is in the water main easement in order to be connected to the main. The service connection and service line must be laid in a straight line and at right angles to the main and the face of the structure or as nearly so as possible. Any deviation from this because of physical obstruction will be at the discretion of the Company.

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+Indicates change

Public Service Commission

DATE OF ISSUE July 1 1987
month day yearDATE EFFECTIVE August 1 1987
month day year

ISSUED BY

David Price

Partner

2170 N. Pierce Springfield, Mo.

name of officer

title

address

Cancelled

November 5, 2006
WO-2003-0086

FORM NO. 13 P.S.C.MO. No. 1 { Original } SHEET No. 12
{ Revised }
Cancelling P.S.C.MO. No. { Original } SHEET No.
{ Revised }

Wilden Heights Water Company For Wilden Heights Subdivision
Name of Issuing Corporation Community, Town or City
Greene County, Missouri
RECEIVED

RULES AND REGULATIONS GOVERNING RENDERING OF WATER SERVICE		JUN 19 1987
Rule 6	<u>IMPROPER OR EXCESSIVE USE</u>	MISSOURI Public Service Commission
<p>(a) No person shall be wasteful of the water supplied to his premises by his willful action or inaction. It shall be the responsibility and duty of each Customer to maintain all piping and fixtures at his unit in a good and efficient state of repair at all times.</p> <p>(b) No person shall make or cause to be made a cross connection between the potable water supply and any source of chemical or bacterial contamination or any water supply not approved by the Missouri Department of Natural Resources. The Company shall deny or discontinue service where Customer's Water Service Line or inside piping may, in the opinion of the Company, cause a cross-connection with non-potable water or otherwise jeopardize the health and safety of other Customers or the Company's facilities.</p> <p>(c) No person shall make or cause to be made a connection to a device that will result in excessive water demand or excessive shock, such as water-hammer, to the Company's mains.</p> <p>(d) No person shall tamper with, remove, or willfully damage a water meter or attempt to operate the shutoff cock on the meter yoke.</p> <p>(e) No person shall attempt to take unmetered water from the Company mains either by an unauthorized tap or direct connection to service connection nor by connection to a fire hydrant.</p> <p>(f) Customers will not be permitted to supply water in any way to premises other than the service address, nor to permit others to use their hoses or attachments, nor leave them exposed to use by others without permission from the water company.</p>		AUG 1 1987
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DATE OF ISSUE July 1 1987 DATE EFFECTIVE August 1 1987
month day year month day year
ISSUED BY David Price Partner 2170 N. Pierce Springfield, Mo.
name of officer title address

Cancelled
November 5, 2006
WO-2003-0086

Wilden Heights Water Company

Name of Issuing Corporation

For Wilden Heights Subdivision

Community, Town or City

Greene County **RECEIVED**RULES AND REGULATIONS GOVERNINGJUN 19 1987RENDERING OF WATER SERVICERule 7 DISCONTINUANCE OF WATER SERVICE BY COMPANY **MISSOURI**
Public Service Commission

- (a) The Company reserves the right to shut off services for any of the following reasons:
- (1) For failure to comply with these rules and regulations.
 - (2) For nonpayment of utility bill (see Rule 10).
 - (3) For resale or redistribution of water service.
 - (4) For an unauthorized water connection to Company mains.
- (b) In the event that a Customer is in violation of any of these rules and regulations, the Company shall have the right to discontinue service and remove the meter. Discontinuance of service for the above-listed reasons will occur upon six (6) days' notice by first-class mail, except that should Company determine such discontinuance may adversely affect the Customer's health or well-being, Company may give up to twenty-one (21) additional days of notice. Service may be discontinued immediately at any time that there is a threat to the health and welfare of other customers or a situation affecting the operation or integrity of the system causing the likelihood of major property damage to the system, the public or the customer's premises.
- (c) Discontinuance of service to a unit for any reason shall not prevent the Company from pursuing any lawful remedy by action at law or otherwise for the collection of monies due from the Customer.
- (d) In case the Company discontinues its service for any violation of these Rules and Regulations

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Public Service Commission

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month day yearISSUED BY David Price
name of officerPartner 2170 N. Pierce Springfield, Mo.
title address**Cancelled**November 5, 2006
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FORM NO. 13 P.S.C.MO. No. 1 { Original } SHEET No. 14
{ Revised }
Cancelling P.S.C.MO. No. _____ { Original } SHEET No. _____
{ Revised }

Wilden Heights Water Company
Name of Issuing Corporation

For Wilden Heights Subdivision
Community, Town or City
Greene County, Missouri

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RULES AND REGULATIONS GOVERNING
RENDERING OF WATER SERVICE

JUN 19 1987

Rule 7 DISCONTINUANCE OF WATER SERVICE BY COMPANY
(continued)

MISSOURI
Public Service Commission

then any monies due the Company shall become immediately due and payable.

- (e) The Company has the right to refuse or to discontinue service to any unit to protect itself against fraud or abuse.

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Public Service Commissioner

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name of officer title address

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WO-2003-0086

Cancelling P.S.C.MO. No.

{ Original }
{ Revised }

SHEET No.

Wilden Heights Water Company
Name of Issuing CorporationFor Wilden Heights Subdivision
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Greene County, Missouri

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RULES AND REGULATIONS GOVERNING
RENDERING OF WATER SERVICE

JUN 19 1987

Rule 8 DISCONTINUANCE OF WATER SERVICE AT CUSTOMER'S REQUEST

MISSOURI
Public Service Commission

- (a) Service will be discontinued at the Customer's request, by giving not less than twenty-four (24) hours notice to the Company during its regular office hours. The Company shall, at the requested time, compute charges for water service rendered up to and including the time of discontinuance and which will become due and payable immediately.
- (b) Turn-on of water service so discontinued shall be considered new service and a new application for service shall be required, as provided in Rule 4, provided, however, that no new connection fees shall be payable except for additional service, if any, to the unit.

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FORM NO. 13 P.S.C.MO. No. 1 { Original } SHEET No. 16
{ Revised }
Cancelling P.S.C.MO. No. { Original } SHEET No.
{ Revised }

Wilden Heights Water Company For Wilden Heights Subdivision
Name of Issuing Corporation Community, Town or City
Greene County, Missouri

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<u>RULES AND REGULATIONS GOVERNING</u> <u>RENDERING OF WATER SERVICE</u>		<u>JUN 19 1987</u>
Rule 9 <u>INTERRUPTIONS IN SERVICE</u>		MISSOURI Public Service Commission
<p>(a) The Company reserves the right to discontinue water in its mains at any time, without notice, for making emergency repairs to the water system, well, or storage, collection system, or station equipment.</p> <p>(b) Whenever service is interrupted for repairs, all Customers affected by such interruptions will be notified in advance whenever it is possible to do so. Every effort will be made to minimize interruption of service.</p> <p>(c) No refunds of charges for water service will be made for interruptions of service unless due to willful misconduct of the Company.</p> <p>(d) In order to avoid exceeding the capacities of Company mains and supply facilities, the Company reserves the right, at all times, to determine the limit of and regulate in a reasonable and non-discriminatory manner, and where practical, the maximum amounts of water drawn from the Company mains.</p>		
<p>*Indicates new rate or text +Indicates change</p>		FILED AUG 1 1987 Public Service Commission

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RULES AND REGULATIONS GOVERNING

RENDERING OF WATER SERVICE

JUN 19 1987

Rule 10 BILLS FOR SERVICEMISSOURI
Public Service Commission

- (a) The charges for water service shall be at the rates specified in the applicable tariffs on file with the Missouri Public Service Commission. The point of assumption of water service shall be at the property line or outdoor meter box. Service charges for turn-off of service are set forth in the Schedule of Service Charges.
- (b) A Customer who has made application for water service to a unit shall be held liable for all water service provided to him at said unit until the Customer notifies the Company in writing to discontinue service.
- (c) The Company shall have the right at lawful times to require the Customer to make a reasonable deposit, in amount not to exceed the estimated bill for one billing period plus 30 days, to secure the prompt payment of bills. Interest at the rate of six percent (6%) per annum, payable upon return of the deposit, will be paid for the time such deposit was held by the Company unless such period of time be less than twelve (12) months. Such deposits shall be refunded at the termination of service after all charges that may be due and payable by the Customer have been paid or when the Customer has demonstrated prompt payments for service during twelve (12) consecutive billing periods.
- (d) Each Customer is responsible for furnishing the Company with his correct address. Failure to receive bills will not be considered an excuse for non-payment nor reason to permit an extension of the date when the account would be considered delinquent.

FILED

AUG 1 1987

*Indicates new rate or text

+Indicates change

Public Service Commission

DATE OF ISSUE July 1 1987
month day yearDATE EFFECTIVE August 1 1987
month day yearISSUED BY David Price

name of officer

Partner 2170 N. Pierce

title

Springfield, Mo.

address

Cancelled

November 5, 2006
WO-2003-0086

Wilden Heights Water Company
Name of Issuing CorporationFor Wilden Heights Subdivision
Community, Town or CityGreene County, Missouri

RECEIVED

RULES AND REGULATIONS GOVERNING
RENDERING OF WATER SERVICE

JUN 19 1987

Rule 10 BILLS FOR SERVICE (continued)MISSOURI
Public Service Commission

- (e) Bills and notices relating to the Company or its business will be mailed or delivered to the mailing address entered in the Customer's application unless the Company is notified in writing by the Customer of a change in address.
- (f) Payments shall be made at the office of the Company or at such other places conveniently located as may be designated by the Company or by ordinary mail. However, payment must be received by the close of business on the date due.
- (g) The Company will not be bound by bills rendered under mistake of fact as to the quantity of service rendered or as a result of clerical error.
- (h) A separate bill shall be rendered for each Customer with itemization of all water service charges.
- (i) The Company shall have the right to render bills monthly and such bills shall be due and payable to it no later than twenty-one (21) calendar days from the date of rendition.
- (j) All bills for service shall bear a due date. Bills unpaid after twenty-one (21) days from the date of rendition will be delinquent and the Company shall have the right, six (6) days after mailing written notice thereof by first-class mail of discontinuance of service to the last known address, to discontinue all service to such delinquent Customers forthwith, and shall not be required to restore or connect any new service for such delinquent Customers until the

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FORM NO. 13

P.S.C.MO. No. 11st~~Original~~SHEET No. 19~~Revised~~Cancelling P.S.C.MO. No. 1~~Original~~SHEET No. 19~~Revised~~

Wilden Heights Water Company

For Wilden Heights Subdivision

Name of Issuing Corporation

Community, Town or City

Greene County, MissouriRULES AND REGULATIONS GOVERNING
RENDERING OF WATER SERVICE

RECEIVED

OCT 18 1989

Rule 10 BILLS FOR SERVICE (continued)

MISSOURI

Public Service Commission

unpaid account due the Company under these Rules and Regulations has been paid in full or arrangements satisfactory to the Company have been made to pay said account.

- (k) When bills are rendered for a period of less than a complete billing period due to the connection or termination of service, the billing shall be the monthly minimum plus an amount based on the water used at the commodity (water Usage) rate or one-half (1/2) of the flat rate if applicable.

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David Price (owner Partner)
name of officer title2170 N. Pierce, Springfield,
address

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WO-2003-0086Missouri Public
Service CommissionMO
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FORM NO. 13 P.S.C.MO. No. 1 { Original } SHEET No. 19
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Cancelling P.S.C.MO. No. _____ { Original } SHEET No. _____
{ Revised }

Wilden Heights Water Company For Wilden Heights Subdivision
Name of Issuing Corporation Community, Town or City
Greene County, Missouri

RECEIVED

RULES AND REGULATIONS GOVERNING RENDERING OF WATER SERVICE		JUN 19 1987
Rule 10 <u>BILLS FOR SERVICE</u> (continued)		MISSOURI Public Service Commission
<p>unpaid account due the Company under these Rules and Regulations has been paid in full or arrangements satisfactory to the Company have been made to pay said account.</p> <p>(k) When bills are rendered for a period of less than a complete billing period due to the connection or termination of service, the billing shall be the monthly minimum plus an amount based on the water used at the commodity (water usage) rate or one-half (1/2) of the flat rate if applicable.</p> <p>(l) If a Customer is a tenant, the Company may require the owner to be ultimately responsible for payment of bills for service rendered to said Customer.</p>		
<p>CANCELLED NOV 20 1989 BY <u>124 R.S. #19</u> Public Service Commission MISSOURI</p>		<p>FILED AUG 1 1987 Public Service Commission</p>
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Cancelling P.S.C.MO. No. _____

Wilden Heights Water Company
Name of Issuing CorporationFor Wilden Heights Subdivision
Community, Town or City
Greene County, Missouri

RECEIVED

RULES AND REGULATIONS GOVERNING
RENDERING OF WATER SERVICE

JUN 19 1987

Rule 11 METERS AND METER INSTALLATIONSMISSOURI
Public Service Commission

- (a) When permanent service connections have been metered. The Company's installed meter shall be the standard for measuring water used to determine the bill.
- (b) All meters and meter installations shall be furnished, installed, maintained and removed by the Company and shall remain its property.
- (c) The Company shall have the right to determine on the basis of the Customer's state flow requirements the type and size of meter to be installed and location of same. If flow requirements increase or decrease subsequent to installation and a larger or smaller meter is requested by the Customer, the cost of installing such meter shall be paid by the Customer.
- (d) Service to any one Customer shall be furnished through a single metering installation. Where a building is occupied by more than one tenant, the building shall be served by one meter. The Customer may rearrange piping at his own expense so as to separate the units and meter his tenants as he chooses, then divide the bill accordingly.
- (e) The meters and meter installations furnished by the Company shall remain its property, and the owners of premises wherein they are located shall be held responsible for their safekeeping and carelessness of said owner, his agent, or tenant. For failure to protect same against damage, the Company may refuse to supply water until the Company is paid for such damage. The amount of the charge shall be the cost of the necessary replacement parts and the labor cost necessary to make the repair.

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Wilden Heights Water Company For Wilden Heights Subdivision
Name of Issuing Corporation Community, Town or City
Greene County, Missouri

RECEIVED

RULES AND REGULATIONS GOVERNING RENDERING OF WATER SERVICE		JUN 19 1987
Rule 11 <u>METERS AND METER INSTALLATIONS</u> (continued)		MISSOURI Public Service Commission
<p>(f) Meters will be installed at or near the Customer's property line; it shall be placed in a meter box vault constructed by the Company in accordance with its specifications. Company shall furnish and install suitable metering equipment for each Customer except where installation in a special setting is necessary, in which case the excess cost of installation shall be paid by the Customer.</p> <p>(g) The Customer shall promptly notify the Company of any defect in, or damage to, the Meter Setting.</p> <p>(h) Any change in the location of any existing meter or Meter Setting at the request of the Customer shall be made at the expense of the Customer, and with the approval of the Company.</p> <p>(i) If an existing basement meter location is determined inadequate or inaccessible by the Company, the Customer must provide for the installation of a meter to be located at or near the Customer's property line. The Customer shall obtain from the Company, or furnish the necessary meter installation appurtenances conforming to the Company's specifications, and said appurtenances and labor shall be paid for by the Customer.</p> <p>(j) Approved meter installation locations in dry basements, sufficiently heated to keep the meter from freezing, may remain provided the meter is readily accessible, at the Company's and Customer's convenience as determined by the Company, for servicing and reading and the meter space provided is located where the service line</p>		FILED AUG 1 1987
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Missouri Public
Service Commission

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Wilden Heights Water Company
Name of Issuing Corporation

For Wilden Heights Subdivision
Community, Town or City
Greene County, Missouri

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RULES AND REGULATIONS GOVERNING
RENDERING OF WATER SERVICE

JUN 19 1987

Rule 11 METERS AND METER INSTALLATIONS (continued) MISSOURI
Public Service Commission

enters the building. The Company may, at its discretion, require the Customer to install a remote reading device at an approved location, for the purpose of reading the meter. It is the responsibility of the Customer and/or the owner of the premises to provide a location for the water meter which, in the event of water discharge as a result of leakage from the meter or couplings, will not result in damage. The Water Company's liability for damages to any and all property caused by such leakage shall in no event exceed the price of water service to the affected premises for one average billing period in the preceding year. Where damage is caused by the negligence of Company personnel at the premises, this limitation will not apply. If a customer refuses to provide an accessible location for a meter as determined by the Company, the Company will notify the Secretary of the Public Service Commission before ultimately refusing service or proceeding to discontinue service.

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Wilden Heights Water Company
Name of Issuing CorporationFor- Wilden Heights Subdivision
Community, Town or City
Greene County, Missouri~~— RULES AND REGULATIONS GOVERNING —~~
~~— RENDERING OF WATER SERVICE —~~Rule 12 METER TESTS AND TEST FEES

- (a) Any customer may request the Company to make a special test of the accuracy of the meter through which water is supplied to him. This test will be made in accordance with the standard regulations of the Commission.
- (b) The Company reserves the right to remove and test a meter at any time and to substitute another in its place. In case of a dispute involving a question as to the accuracy of the meter, a test will be made by the Company upon the request of the Customer without charge if the meter has not been tested within twelve (12) months preceding the requested test; otherwise, an approved charge will be made if the test indicates meter accuracy within five percent (5%) or less.
- (c) A meter test requested by the Customer may be witnessed by the Customer or his duly authorized representative, except for tests of meters larger than two (2) inch inlet, which will be conducted by the meter manufacturer and a certified copy of the test provided to the Customer.
- (d) If a test shall show an average error of more than five percent (5%), billings shall be adjusted as provided in Rule 13.

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For Wilden Heights Subdivision
Community, Town or City
Greene County, Missouri

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RULES AND REGULATIONS GOVERNING
RENDERING OF WATER SERVICE

JUN 19 1987

MISSOURI

Rule 13 BILL ADJUSTMENTS BASED ON METER TESTS Public Service Commission

(a) Whenever any test by the Company of a meter while in service or upon its removal from service shall show such meter to have an average error of more than five percent (5%) on the test streams prescribed by the Commission, the Company shall adjust the Customer's bills by the amount of the actual average error of the meter and not the difference between the allowable error and the error as found. The period of adjustment on account of the under-registration or over-registration shall be determined as follows:

- (1) Where the period of error can be shown, the adjustment shall be made for such period.
- (2) Where the period of error cannot be shown, the error found shall be considered to have existed for three (3) months preceding the test.

(b) If the meter is found on any such test to under-register, the Company may render a bill to the Customer concerned for the estimated consumption not covered by bills previously rendered during the period of inaccuracy as above outlined. Such action shall be taken only when the Company was not at fault for allowing the inaccurate meter to remain in service.

(c) If the meter is found faster than allowable, the Company shall refund to the Customer concerned any overcharge caused thereby during the period of inaccuracy as above defined. Said refund may, at the Company's option, be in the form of a credit to the Customer's bill.

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